Claim Reference No.	Claim/Appeal	Claim Type	Customer Name	Customer Type	Waybill/Tracking No.	Insured?	Claim Category	Shipment Type	Status	Estimated Claim Amount (RM)	Claimed Amount (RM)	Date Submitted	Due Date	Overall Due Date (14 Days)	Finance Submission Date	Completed Date	Audit Trail
CL/2026/06/V1/013561	Claim	Damage	MMAG DIGITAL SDN BHD	Credit Account	V177499918335001				New	1954.00		25-6-2026 10:35:29 AM	26-6-2026 10:35:29 AM	9-7-2026 10:35:29 AM			Audit Trail
CL/2026/06/V1/013560	Claim	Damage	WAN HASLINA BT WAN YUSOFF	Credit Account	V177870405331001				New	50.00		25-6-2026 10:15:21 AM	26-6-2026 10:15:21 AM	9-7-2026 10:15:21 AM			Audit Trail
CL/2026/06/V1/013559	Claim	Damage	WAN HASLINA BT WAN YUSOFF	Credit Account	V177870411462001				New	50.00		25-6-2026 10:08:54 AM	26-6-2026 10:08:54 AM	9-7-2026 10:08:54 AM			Audit Trail
CL/2026/06/V1/013558	Claim	Delay Delivery Premium Parcel	LIM ENG BOON	Cash	V177870435895001				New	200.00		25-6-2026 09:56:05 AM	26-6-2026 09:56:05 AM	9-7-2026 09:56:05 AM			Audit Trail
CL/2026/06/V1/013557	Claim	Delay Delivery Premium Parcel	AMSYAR	Cash	V177870444026001				New	200.00		25-6-2026 08:35:48 AM	26-6-2026 08:35:48 AM	9-7-2026 08:35:48 AM			Audit Trail
CL/2026/06/V1/013556	Claim	Delay Delivery Premium Parcel	TINA	Cash	V177870406581001				New	200.00		25-6-2026 08:30:37 AM	26-6-2026 08:30:37 AM	9-7-2026 08:30:37 AM			Audit Trail
CL/2026/06/V1/013555	Claim	Damage FreshBox	NaNa Afriena	Credit Account	V177870368575001				New	209.50		25-6-2026 12:53:00 AM	26-6-2026 12:53:00 AM	9-7-2026 12:53:00 AM			Audit Trail
CL/2026/06/V1/013554	Claim	Delay Delivery Premium Parcel	JESSIE LIM	Credit Account	V177870418331001				New	208.00		24-6-2026 10:41:29 PM	25-6-2026 10:41:29 PM	8-7-2026 10:41:29 PM			Audit Trail
CL/2026/06/V1/013553	Claim	Damage	WAN HASLINA BT WAN YUSOFF	Credit Account	V177870407564001				New	0.00		24-6-2026 05:19:09 PM	25-6-2026 05:19:09 PM	8-7-2026 05:19:09 PM			Audit Trail
CL/2026/06/V1/013552	Claim	Damage FreshBox	LAZIZ GLOBAL SDN BHD	Credit Account	V177870423786001				New	43.00		24-6-2026 04:03:47 PM	25-6-2026 04:03:47 PM	8-7-2026 04:03:47 PM			Audit Trail
CL/2026/06/V1/013551	Claim	Damage	Imran Mustapha	Credit Account	V177868312337001				New	2670.09		24-6-2026 04:02:31 PM	25-6-2026 04:02:31 PM	8-7-2026 04:02:31 PM			Audit Trail
CL/2026/06/V1/013550	Claim	Damage	Ngkokfei	Credit Account	V177870397643001				New	1028.16		24-6-2026 03:55:38 PM	25-6-2026 03:55:38 PM	8-7-2026 03:55:38 PM			Audit Trail
CL/2026/06/V1/013549	Claim	Damage	Empire Homestay Melaka 1	Credit Account	V177870290609001				New	860.64		24-6-2026 03:41:36 PM	25-6-2026 03:41:36 PM	8-7-2026 03:41:36 PM			Audit Trail

CL/2026/06/V1/013548	Claim	Lost	Huyen Ngu	Credit Account	772495662				New	1078.24		24-6-2026 03:28:26 PM	25-6-2026 03:28:26 PM	8-7-2026 03:28:26 PM			Audit Trail
CL/2026/06/V1/013547	Claim	Damage	Noraeaidh binti ramli	Credit Account	V17787018 6568001				New	200.00		24-6-2026 03:25:05 PM	25-6-2026 03:25:05 PM	8-7-2026 03:25:05 PM			Audit Trail
CL/2026/06/V1/013546	Claim	Damage	SHUKRI BIN HARMIN	Credit Account	V17787052 7705001				New	5340.18		24-6-2026 12:09:59 PM	25-6-2026 12:09:59 PM	8-7-2026 12:09:59 PM			Audit Trail
CL/2026/06/V1/013545	Claim	Damage	MMAG DIGITAL SDN BHD	Credit Account	V17717514 4119001				New	1460.00		24-6-2026 12:06:25 PM	25-6-2026 12:06:25 PM	8-7-2026 12:06:25 PM			Audit Trail
CL/2026/06/V1/013544	Claim	Damage FreshBox	HUA MEI FOOD ENTERPRISE	Cash	V17787039 3935001				New	150.00		24-6-2026 11:41:03 AM	25-6-2026 11:41:03 AM	8-7-2026 11:41:03 AM			Audit Trail
CL/2026/06/V1/013543	Claim	Damage	Tan Kian Hoe	Credit Account	V17786886 8681001				New	535.00		24-6-2026 11:12:28 AM	25-6-2026 11:12:28 AM	8-7-2026 11:12:28 AM			Audit Trail
CL/2026/06/V1/013542	Claim	Missing Content	Yundao International Sdn Bhd	Credit Account	YD202625 6004K				New	32.02		24-6-2026 09:57:09 AM	25-6-2026 09:57:09 AM	8-7-2026 09:57:09 AM			Audit Trail
CL/2026/06/V1/013541	Claim	Damage FreshBox	GAN JOO HAD	Prepaid Account	V17787040 4037001				New	1000.00		23-6-2026 09:19:26 PM	24-6-2026 09:19:26 PM	7-7-2026 09:19:26 PM			Audit Trail
CL/2026/06/V1/013540	Claim	Damage FreshBox	GAN JOO HAD	Prepaid Account	V17787040 4297001				New	1000.00		23-6-2026 07:39:44 PM	24-6-2026 07:39:44 PM	7-7-2026 07:39:44 PM			Audit Trail
CL/2026/06/V1/013539	Claim	Damage	hajar	Credit Account	V17786968 2255001				New	1500.00		23-6-2026 05:14:33 PM	24-6-2026 05:14:33 PM	7-7-2026 05:14:33 PM			Audit Trail
CL/2026/06/V1/013538	Claim	Damage	Insp Norzaidi Bin Othman	Credit Account	V17786904 3131001				New	2124.19		23-6-2026 04:54:00 PM	24-6-2026 04:54:00 PM	7-7-2026 04:54:00 PM			Audit Trail
CL/2026/06/V1/013537	Claim	Damage	nuramirah bte ibrahim	Credit Account	V17787018 9309001				New	110.00		23-6-2026 04:29:47 PM	24-6-2026 04:29:47 PM	7-7-2026 04:29:47 PM			Audit Trail
CL/2026/06/V1/013536	Claim	Lost	WONG CHEE YEK	Credit Account	102774009 32				New	207.10		23-6-2026 03:42:40 PM	24-6-2026 03:42:40 PM	7-7-2026 03:42:40 PM			Audit Trail
CL/2026/06/V1/013535	Claim	Damage	EN KHUZAIRIE	Cash	V17787047 5334001				New	80.00		23-6-2026 12:18:38 PM	24-6-2026 12:18:38 PM	7-7-2026 12:18:38 PM			Audit Trail
CL/2026/06/V1/013534	Claim	Damage	MMAG DIGITAL SDN BHD	Credit Account	V17682177 4908001				New	3400.00		23-6-2026 11:51:04 AM	24-6-2026 11:51:04 AM	7-7-2026 11:51:04 AM			Audit Trail
CL/2026/06/V1/013533	Claim	Damage	NAMZA (Hogan)	Credit Account	V17786989 1923002				New	20.00		23-6-2026 09:43:39 AM	24-6-2026 09:43:39 AM	7-7-2026 09:43:39 AM			Audit Trail

CL/2026/06/V1/013532	Claim	Damage	Azieyla	Credit Account	V17787012451001				New	2000.00		23-6-2026 09:37:24 AM	24-6-2026 09:37:24 AM	7-7-2026 09:37:24 AM			Audit Trail
CL/2026/06/V1/013531	Claim	Delay Delivery Premium Parcel	SENG AH WOY	Credit Account	V17787030320001				New	149.80		23-6-2026 08:26:19 AM	24-6-2026 08:26:19 AM	7-7-2026 08:26:19 AM			Audit Trail
CL/2026/06/V1/013530	Claim	Lost	Xinjing Kee	Credit Account	V17786821364001				New	299.00		22-6-2026 11:02:54 PM	23-6-2026 11:02:54 PM	6-7-2026 11:02:54 PM			Audit Trail
CL/2026/06/V1/013529	Claim	Damage	Mohamad Hafize Bin Ramli	Credit Account	V17787021611001				New	930.23		22-6-2026 06:19:32 PM	23-6-2026 06:19:32 PM	6-7-2026 06:19:32 PM			Audit Trail
CL/2026/06/V1/013528	Claim	Damage	NoorHidayah Ayob	Credit Account	V17787010683201				New	742.00		22-6-2026 05:58:00 PM	23-6-2026 05:58:00 PM	6-7-2026 05:58:00 PM			Audit Trail
CL/2026/06/V1/013527	Claim	Damage	A.E.S SALES & SERVICE SDN BHD	Credit Account	V17786916611001				New	400.00		22-6-2026 05:23:51 PM	23-6-2026 05:23:51 PM	6-7-2026 05:23:51 PM			Audit Trail
CL/2026/06/V1/013526	Claim	Damage	SITI NABILAH BINTI PARSIKUN	Credit Account	V17749757621600 1				New	3559.00		22-6-2026 03:53:24 PM	23-6-2026 03:53:24 PM	6-7-2026 03:53:24 PM			Audit Trail
CL/2026/06/V1/013525	Claim	Damage	NUR ALIEA RAZALI	Cash	11402				New	200.00		22-6-2026 03:17:57 PM	23-6-2026 03:17:57 PM	6-7-2026 03:17:57 PM			Audit Trail
CL/2026/06/V1/013524	Claim	Damage	FAFA CREATIVE ENTERPRISE	Credit Account	V17786889155900 1				New	2000.00		22-6-2026 03:15:38 PM	23-6-2026 03:15:38 PM	6-7-2026 03:15:38 PM			Audit Trail
CL/2026/06/V1/013523	Claim	Lost	FATIHAH NAJIHAH	Cash	V17786846159200 1				New	96.00		22-6-2026 02:52:16 PM	23-6-2026 02:52:16 PM	6-7-2026 02:52:16 PM			Audit Trail
CL/2026/06/V1/013522	Claim	Damage	Muhammad Ridho Bin Noor Ahmad (SP ALORA)	Credit Account	V17787002988900 1				New	28.00		22-6-2026 02:35:10 PM	23-6-2026 02:35:10 PM	6-7-2026 02:35:10 PM			Audit Trail
CL/2026/06/V1/013521	Claim	Delay Delivery Premium Parcel	Brandon	Credit Account	V17787021867200 1				New	15.90		22-6-2026 02:09:11 PM	23-6-2026 02:09:11 PM	6-7-2026 02:09:11 PM			Audit Trail
CL/2026/06/V1/013520	Claim	Damage	MMAG DIGITAL SDN BHD	Credit Account	V17786876214900 1				New	1460.00		22-6-2026 12:24:51 PM	23-6-2026 12:24:51 PM	6-7-2026 12:24:51 PM			Audit Trail
CL/2026/06/V1/013519	Claim	Damage	MMAG DIGITAL SDN BHD	Credit Account	V17682160687200 1				New	1590.00		22-6-2026 12:16:19 PM	23-6-2026 12:16:19 PM	6-7-2026 12:16:19 PM			Audit Trail

CL/2026/06/V1/013518	Claim	Damage	MMAG DIGITAL SDN BHD	Credit Account	V176821315590001				New	1460.00		22-6-2026 12:04:05 PM	23-6-2026 12:04:05 PM	6-7-2026 12:04:05 PM			Audit Trail
CL/2026/06/V1/013517	Claim	Damage	MMAG DIGITAL SDN BHD	Credit Account	V177498817332001				New	2059.00		22-6-2026 11:28:38 AM	23-6-2026 11:28:38 AM	6-7-2026 11:28:38 AM			Audit Trail
CL/2026/06/V1/013516	Claim	Damage	MMAG DIGITAL SDN BHD	Credit Account	V177496776235001				New	1954.00		22-6-2026 11:24:12 AM	23-6-2026 11:24:12 AM	6-7-2026 11:24:12 AM			Audit Trail
CL/2026/06/V1/013515	Claim	Damage	MMAG DIGITAL SDN BHD	Credit Account	V177174330186001				New	1590.00		22-6-2026 11:08:57 AM	23-6-2026 11:08:57 AM	6-7-2026 11:08:57 AM			Audit Trail
CL/2026/06/V1/013514	Claim	Damage	MMAG DIGITAL SDN BHD	Credit Account	V177177235204001				New	2059.00		22-6-2026 10:48:50 AM	23-6-2026 10:48:50 AM	6-7-2026 10:48:50 AM			Audit Trail
CL/2026/06/V1/013513	Claim	Damage	ANNE MARY TARIQ KHAN	Credit Account	260612TS37EDQ2				New	1597.00		22-6-2026 10:38:52 AM	23-6-2026 10:38:52 AM	6-7-2026 10:38:52 AM			Audit Trail
CL/2026/06/V1/013512	Claim	Damage	HANIZAN BIN HASSAN	Cash	V177870232012001				New	300.00		22-6-2026 10:21:23 AM	23-6-2026 10:21:23 AM	6-7-2026 10:21:23 AM			Audit Trail
CL/2026/06/V1/013511	Claim	Damage	RASYIDAH ABDULLAH (CIKDA)	Credit Account	V177870106184001				New	478.89		20-6-2026 02:35:44 PM	21-6-2026 02:35:44 PM	4-7-2026 02:35:44 PM			Audit Trail
CL/2026/06/V1/013510	Claim	Damage	Wan Aziati bt Wan Ismail	Credit Account	V177868735303001				New	698.68		20-6-2026 02:17:43 PM	21-6-2026 02:17:43 PM	4-7-2026 02:17:43 PM			Audit Trail
CL/2026/06/V1/013509	Claim	Delay Delivery Premium Parcel	Proconnect Express Services	Prepaid Account	V177869740252001				New	11.66		20-6-2026 11:07:11 AM	21-6-2026 11:07:11 AM	4-7-2026 11:07:11 AM			Audit Trail
CL/2026/06/V1/013508	Claim	Damage	BAN HUAT ELECTRICAL SALES & SERVICES SDN BHD	Credit Account	V177062839678001				New	387.00		19-6-2026 06:18:15 PM	20-6-2026 06:18:15 PM	3-7-2026 06:18:15 PM			Audit Trail
CL/2026/06/V1/013507	Claim	Damage	MMAG DIGITAL SDN BHD	Credit Account	V177004937912001				New	2059.00		19-6-2026 06:14:17 PM	20-6-2026 06:14:17 PM	3-7-2026 06:14:17 PM			Audit Trail
CL/2026/06/V1/013506	Claim	Damage	Victor Maridas	Credit Account	V177869781019001				New	1962.00		19-6-2026 05:36:52 PM	20-6-2026 05:36:52 PM	3-7-2026 05:36:52 PM			Audit Trail
CL/2026/06/V1/013505	Claim	Damage	NIK MUHAMMAD SAIFUL AZRIN	Credit Account	V177869789374001				New	691.19		19-6-2026 05:28:37 PM	20-6-2026 05:28:37 PM	3-7-2026 05:28:37 PM			Audit Trail

CL/2026/06/V1/013504	Claim	Damage	Hanim Rose bt Abu Samah	Credit Account	V177869639068001				New	674.78		19-6-2026 05:15:17 PM	20-6-2026 05:15:17 PM	3-7-2026 05:15:17 PM			Audit Trail
CL/2026/06/V1/013503	Claim	Damage	ORDER TRADING SDN BHD	Prepaid Account	V177869812652001				New	0.00		19-6-2026 04:11:58 PM	20-6-2026 04:11:58 PM	3-7-2026 04:11:58 PM			Audit Trail
CL/2026/06/V1/013502	Claim	Damage	ORDER TRADING SDN BHD	Prepaid Account	V177868663934001				New	0.00		19-6-2026 03:49:03 PM	20-6-2026 03:49:03 PM	3-7-2026 03:49:03 PM			Audit Trail
CL/2026/06/V1/013501	Claim	Damage	ORDER TRADING SDN BHD	Prepaid Account	V177868508556001				New	0.00		19-6-2026 03:37:09 PM	20-6-2026 03:37:09 PM	3-7-2026 03:37:09 PM			Audit Trail
CL/2026/06/V1/013500	Claim	Damage	CHA BEE HONG	Credit Account	V177869810986001				New	1649.00		19-6-2026 02:57:13 PM	20-6-2026 02:57:13 PM	3-7-2026 02:57:13 PM			Audit Trail
CL/2026/06/V1/013499	Claim	Damage	TND Express	Credit Account	V177869212803001				New	149.56		19-6-2026 12:13:02 PM	20-6-2026 12:13:02 PM	3-7-2026 12:13:02 PM			Audit Trail
CL/2026/06/V1/013498	Claim	Lost	CU live empire	Cash	V177176469686001				New	45.00		19-6-2026 11:33:29 AM	20-6-2026 11:33:29 AM	3-7-2026 11:33:29 AM			Audit Trail
CL/2026/06/V1/013497	Claim	Delay Delivery Premium Parcel	THIAN THAI SHIUNG	Cash	V177869910778001				New	100.00		19-6-2026 11:27:35 AM	20-6-2026 11:27:35 AM	3-7-2026 11:27:35 AM			Audit Trail
CL/2026/06/V1/013496	Claim	Damage	Salina Eliza (amar)	Credit Account	V177869782726001				New	200.00		19-6-2026 11:19:07 AM	20-6-2026 11:19:07 AM	3-7-2026 11:19:07 AM			Audit Trail
CL/2026/06/V1/013495	Claim	Lost	MEGAT UZAIR ASYRAAF BIN ROSLE	Credit Account	V177176972612001	Yes	Hub/Depo/ Station Handling Issue	Express	Pending by Operation	1885.00		19-6-2026 11:15:18 AM	27-6-2026 11:02:14 AM	3-7-2026 11:15:18 AM			Audit Trail
CL/2026/06/V1/013494	Claim	Damage	MMAG DIGITAL SDN BHD	Credit Account	V177177257824001				New	2059.00		19-6-2026 11:14:55 AM	20-6-2026 11:14:55 AM	3-7-2026 11:14:55 AM			Audit Trail
CL/2026/06/V1/013493	Claim	Lost	PORCELAIN INN SDN BHD	Prepaid Account	V177868489244001				New	383.60		18-6-2026 11:43:57 PM	19-6-2026 11:43:57 PM	2-7-2026 11:43:57 PM			Audit Trail
CL/2026/06/V1/013492	Claim	Damage	U.com Studio	Credit Account	V177869181673001				New	2749.19		18-6-2026 05:53:15 PM	19-6-2026 05:53:15 PM	2-7-2026 05:53:15 PM			Audit Trail
CL/2026/06/V1/013491	Claim	Damage	KOK YAN SHAO	Credit Account	V177869424572001				New	0.00		18-6-2026 05:11:51 PM	19-6-2026 05:11:51 PM	2-7-2026 05:11:51 PM			Audit Trail
CL/2026/06/V1/013490	Claim	Lost	L&K TRADING	Credit Account	V177868260577001				New	363.60		18-6-2026 04:12:15 PM	19-6-2026 04:12:15 PM	2-7-2026 04:12:15 PM			Audit Trail

CL/2026/06/V1/013489	Claim	Lost	L&K TRADING	Credit Account	V177868176199001				New	259.00		18-6-2026 04:01:00 PM	19-6-2026 04:01:00 PM	2-7-2026 04:01:00 PM			Audit Trail
CL/2026/06/V1/013488	Claim	Delay Delivery Premium Parcel	KC	Cash	V177869977092001				New	180.00		18-6-2026 02:42:19 PM	19-6-2026 02:42:19 PM	2-7-2026 02:42:19 PM			Audit Trail
CL/2026/06/V1/013487	Claim	Damage	A.E.S SALES & SERVICE SDN BHD	Credit Account	V177869169053001				New	600.00		18-6-2026 12:58:02 PM	19-6-2026 12:58:02 PM	2-7-2026 12:58:02 PM			Audit Trail
CL/2026/06/V1/013486	Claim	Damage	ANNE MARY TARIQ KHAN	Credit Account	V177869632960001				New	200.00		18-6-2026 09:15:06 AM	19-6-2026 09:15:06 AM	2-7-2026 09:15:06 AM			Audit Trail
CL/2026/06/V1/013485	Claim	Lost	CU live empire	Cash	V177868047505001				New	107.98		17-6-2026 12:56:06 PM	18-6-2026 12:56:06 PM	1-7-2026 12:56:06 PM			Audit Trail
CL/2026/06/V1/013484	Claim	Damage	SAMUDERA GARDEN	Cash	V177868577194001				New	75.00		17-6-2026 09:42:49 AM	18-6-2026 09:42:49 AM	1-7-2026 09:42:49 AM			Audit Trail
CL/2026/06/V1/013483	Claim	Lost	RAZOR HAIR STUDIO	Credit Account	6338372622				New	73.23		16-6-2026 08:20:56 PM	17-6-2026 08:20:56 PM	30-6-2026 08:20:56 PM			Audit Trail
CL/2026/06/V1/013482	Claim	Damage FreshBox	SANGJAN DAO	Credit Account	V177869736941001				New	200.00		16-6-2026 05:39:39 PM	17-6-2026 05:39:39 PM	30-6-2026 05:39:39 PM			Audit Trail
CL/2026/06/V1/013481	Claim	Lost	Vivi zhao	Credit Account	6568120786				New	406.46		16-6-2026 05:21:24 PM	17-6-2026 05:21:24 PM	30-6-2026 05:21:24 PM			Audit Trail
CL/2026/06/V1/013480	Claim	Damage	Cikgu Aziani	Credit Account	V177869207007001				New	869.17		16-6-2026 04:32:18 PM	17-6-2026 04:32:18 PM	30-6-2026 04:32:18 PM			Audit Trail
CL/2026/06/V1/013479	Claim	Damage	MMAG DIGITAL SDN BHD	Credit Account	V177497252233001				New	2059.00		16-6-2026 04:09:16 PM	17-6-2026 04:09:16 PM	30-6-2026 04:09:16 PM			Audit Trail
CL/2026/06/V1/013478	Claim	Damage	MMAG DIGITAL SDN BHD	Credit Account	V177867795421001				New	2059.00		16-6-2026 04:00:33 PM	17-6-2026 04:00:33 PM	30-6-2026 04:00:33 PM			Audit Trail
CL/2026/06/V1/013477	Claim	Damage	Servex (Malaysia) Sdn Bhd	Credit Account	V177867644347001,V177867644347002,V177867644347003,V177867644347004,V177867644347005,V177867644347006				New	1200.00		16-6-2026 03:43:12 PM	17-6-2026 03:43:12 PM	30-6-2026 03:43:12 PM			Audit Trail

CL/2026/06/V1/013476	Claim	Damage	Zuliazara	Credit Account	V177869229856001				New	200.00		16-6-2026 03:34:24 PM	17-6-2026 03:34:24 PM	30-6-2026 03:34:24 PM			Audit Trail
CL/2026/06/V1/013475	Claim	Damage	NUR ALIEA RAZALI	Cash	11403				New	200.00		16-6-2026 12:59:02 PM	17-6-2026 12:59:02 PM	30-6-2026 12:59:02 PM			Audit Trail
CL/2026/06/V1/013474	Claim	Delay Delivery Premium Parcel	Lis Ten Enterprise	Prepaid Account	V177869717254001				New	100.00		16-6-2026 12:50:59 PM	17-6-2026 12:50:59 PM	30-6-2026 12:50:59 PM			Audit Trail
CL/2026/06/V1/013473	Claim	Delay Delivery Premium Parcel	CM WAN	Credit Account	V177869707293001				New	318.00		16-6-2026 11:38:50 AM	17-6-2026 11:38:50 AM	30-6-2026 11:38:50 AM			Audit Trail
CL/2026/06/V1/013472	Claim	Damage	CHA BEE HONG	Credit Account	V177869651237001				New	1599.00		16-6-2026 11:07:53 AM	17-6-2026 11:07:53 AM	30-6-2026 11:07:53 AM			Audit Trail
CL/2026/06/V1/013471	Claim	Damage	Anuarshahfarin Aziz	Prepaid Account	D2668744				New	0.00		16-6-2026 10:39:22 AM	17-6-2026 10:39:22 AM	30-6-2026 10:39:22 AM			Audit Trail
CL/2026/06/V1/013470	Claim	Damage FreshBox	LITTLE BENTONG STREET	Prepaid Account	V177869722234001				New	126.50		15-6-2026 09:23:57 PM	16-6-2026 09:23:57 PM	29-6-2026 09:23:57 PM			Audit Trail
CL/2026/06/V1/013469	Claim	Damage FreshBox	LITTLE BENTONG STREET	Prepaid Account	V177869722340001				New	297.70		15-6-2026 09:23:43 PM	16-6-2026 09:23:43 PM	29-6-2026 09:23:43 PM			Audit Trail
CL/2026/06/V1/013468	Claim	Damage FreshBox	LITTLE BENTONG STREET	Prepaid Account	V177869722029001				New	297.70		15-6-2026 09:21:20 PM	16-6-2026 09:21:20 PM	29-6-2026 09:21:20 PM			Audit Trail
CL/2026/06/V1/013467	Claim	Damage FreshBox	LITTLE BENTONG STREET	Prepaid Account	V177869721923001				New	297.70		15-6-2026 09:15:58 PM	16-6-2026 09:15:58 PM	29-6-2026 09:15:58 PM			Audit Trail
CL/2026/06/V1/013466	Claim	Damage	Yusri Bin Bakar	Credit Account	V177868470969001				New	1810.57		15-6-2026 05:30:33 PM	16-6-2026 05:30:33 PM	29-6-2026 05:30:33 PM			Audit Trail
CL/2026/06/V1/013465	Claim	Damage	Lee Wei Fong	Credit Account	V177868739813001				New	2676.71		15-6-2026 04:26:51 PM	16-6-2026 04:26:51 PM	29-6-2026 04:26:51 PM			Audit Trail
CL/2026/06/V1/013464	Claim	Damage	ALUSTIL SDN BHD	Prepaid Account	V177869304836002				New	438.00		15-6-2026 04:19:20 PM	16-6-2026 04:19:20 PM	29-6-2026 04:19:20 PM			Audit Trail
CL/2026/06/V1/013463	Claim	Damage	ALUSTIL SDN BHD	Prepaid Account	V177869304836001				New	546.00		15-6-2026 04:15:08 PM	16-6-2026 04:15:08 PM	29-6-2026 04:15:08 PM			Audit Trail
CL/2026/06/V1/013462	Claim	Damage	Shzwan Shzman Bin Omar	Credit Account	V177869533199001				New	774.76		15-6-2026 02:53:11 PM	16-6-2026 02:53:11 PM	29-6-2026 02:53:11 PM			Audit Trail
CL/2026/06/V1/013461	Claim	Damage	MMAG DIGITAL SDN BHD	Credit Account	V177867794523001				New	2059.00		15-6-2026 02:28:19 PM	16-6-2026 02:28:19 PM	29-6-2026 02:28:19 PM			Audit Trail

CL/2026/06/V1/013460	Claim	Lost	TOP1POST SDN BHD	Credit Account	TOP60972374				New	123.00		15-6-2026 02:14:05 PM	16-6-2026 02:14:05 PM	29-6-2026 02:14:05 PM			Audit Trail
CL/2026/06/V1/013459	Claim	Damage	siti aishah	Credit Account	V177868962105001				New	200.00		15-6-2026 12:48:09 PM	16-6-2026 12:48:09 PM	29-6-2026 12:48:09 PM			Audit Trail
CL/2026/06/V1/013458	Claim	Delay Delivery Premium Parcel	MARISSA	Cash	V177869068554001				New	0.00		14-6-2026 05:15:20 PM	15-6-2026 05:15:20 PM	28-6-2026 05:15:20 PM			Audit Trail
CL/2026/06/V1/013457	Claim	Damage	AIK HOE CERAMIC TILE SDN BHD	Credit Account	V177869222918001				New	759.00		13-6-2026 01:38:07 PM	14-6-2026 01:38:07 PM	27-6-2026 01:38:07 PM			Audit Trail
CL/2026/06/V1/013456	Claim	Damage	Mohammad Zamri	Credit Account	V177868243426001				New	1518.92		13-6-2026 01:35:45 PM	14-6-2026 01:35:45 PM	27-6-2026 01:35:45 PM			Audit Trail
CL/2026/06/V1/013455	Claim	Damage	Eyok	Credit Account	V177869303969001				New	1272.03		13-6-2026 01:26:33 PM	14-6-2026 01:26:33 PM	27-6-2026 01:26:33 PM			Audit Trail
CL/2026/06/V1/013454	Claim	Damage	Mashayu binti Mohd Nawi	Credit Account	V177869533267001				New	980.63		13-6-2026 12:19:04 PM	14-6-2026 12:19:04 PM	27-6-2026 12:19:04 PM			Audit Trail
CL/2026/06/V1/013453	Claim	Short Piece	TOP1POST SDN BHD	Credit Account	TOP60977197				New	200.00		13-6-2026 12:18:17 PM	14-6-2026 12:18:17 PM	27-6-2026 12:18:17 PM			Audit Trail
CL/2026/06/V1/013452	Claim	Delay Delivery Premium Parcel	Raja nor ashikin	Cash	V177869044725001				New	448.40		13-6-2026 07:21:03 AM	14-6-2026 07:21:03 AM	27-6-2026 07:21:03 AM			Audit Trail
CL/2026/06/V1/013451	Claim	Damage	MMAG DIGITAL SDN BHD	Credit Account	V177498824224001				New	1460.00		12-6-2026 05:41:39 PM	13-6-2026 05:41:39 PM	26-6-2026 05:41:39 PM			Audit Trail
CL/2026/06/V1/013450	Claim	Damage	NUR ALIEA RAZALI	Cash	V177869485061001				New	200.00		12-6-2026 04:37:38 PM	13-6-2026 04:37:38 PM	26-6-2026 04:37:38 PM			Audit Trail
CL/2026/06/V1/013449	Claim	Lost	GAN POH JU	Credit Account	CNMYL001693938				New	814.77		12-6-2026 04:08:26 PM	13-6-2026 04:08:26 PM	26-6-2026 04:08:26 PM			Audit Trail
CL/2026/06/V1/013448	Claim	Lost	L&K TRADING	Credit Account	V177868260416001				New	90.50		12-6-2026 02:29:32 PM	13-6-2026 02:29:32 PM	26-6-2026 02:29:32 PM			Audit Trail
CL/2026/06/V1/013447	Claim	Damage	CU live empire	Cash	V177869280437001				New	53.10		12-6-2026 01:42:59 PM	13-6-2026 01:42:59 PM	26-6-2026 01:42:59 PM			Audit Trail
CL/2026/06/V1/013446	Claim	Damage	sharifah kamsanah kasim	Credit Account	V177869312039001				New	200.00		12-6-2026 11:03:49 AM	13-6-2026 11:03:49 AM	26-6-2026 11:03:49 AM			Audit Trail

CL/2026/06/V1/013445	Claim	Damage	Abidah binti Mohamad jamal	Credit Account	V177869312787001				New	200.00		12-6-2026 10:57:59 AM	13-6-2026 10:57:59 AM	26-6-2026 10:57:59 AM			Audit Trail
CL/2026/06/V1/013444	Claim	Damage	Fatin Haziqah	Credit Account	V177869049447001				New	200.00		12-6-2026 10:53:44 AM	13-6-2026 10:53:44 AM	26-6-2026 10:53:44 AM			Audit Trail
CL/2026/06/V1/013443	Claim	Damage	Hashim Ahmad	Credit Account	V177868965618001				New	200.00		12-6-2026 10:50:14 AM	13-6-2026 10:50:14 AM	26-6-2026 10:50:14 AM			Audit Trail
CL/2026/06/V1/013442	Claim	Damage	Anuar Aman	Credit Account	V177869040192001				New	831.73		12-6-2026 10:30:54 AM	13-6-2026 10:30:54 AM	26-6-2026 10:30:54 AM			Audit Trail
CL/2026/06/V1/013441	Claim	Damage	AIZAT KUZAIMAN	Credit Account	V177495951602001	No	Force Majeure	Express	Pending Responsible Staff Details	200.00	200.00	12-6-2026 09:54:43 AM	26-6-2026 04:05:39 PM	26-6-2026 09:54:43 AM	24-6-2026 04:03:11 AM		Audit Trail
CL/2026/06/V1/013440	Claim	Damage	AZZY786	Credit Account	V176819820457001	No	Force Majeure	Express	Pending Responsible Staff Details	200.00	200.00	12-6-2026 09:50:59 AM	26-6-2026 04:12:53 PM	26-6-2026 09:50:59 AM	24-6-2026 04:06:38 AM		Audit Trail
CL/2026/06/V1/013439	Claim	Damage FreshBox	LILY'S HOMEMADE FOODS SDN BHD	Prepaid Account	V177869269951001				New	123.00		12-6-2026 08:17:14 AM	13-6-2026 08:17:14 AM	26-6-2026 08:17:14 AM			Audit Trail
CL/2026/06/V1/013438	Claim	Lost	Nima Izzati	Credit Account	V177175116437002				New	1000.00		11-6-2026 09:53:21 PM	12-6-2026 09:53:21 PM	25-6-2026 09:53:21 PM			Audit Trail
CL/2026/06/V1/013437	Claim	Lost	Huyen Ngu	Credit Account	SY6040835360				New	574.53		11-6-2026 06:51:35 PM	12-6-2026 06:51:35 PM	25-6-2026 06:51:35 PM			Audit Trail
CL/2026/06/V1/013436	Claim	Damage	Mohd Amrie Bin Abdullah	Credit Account	V177868682829001				New	1195.04		11-6-2026 05:50:38 PM	12-6-2026 05:50:38 PM	25-6-2026 05:50:38 PM			Audit Trail
CL/2026/06/V1/013435	Claim	Damage	MMAG DIGITAL SDN BHD	Credit Account	V177497539723001				New	1954.00		11-6-2026 05:20:13 PM	12-6-2026 05:20:13 PM	25-6-2026 05:20:13 PM			Audit Trail
CL/2026/06/V1/013434	Claim	Lost	Daishini A/P Sivamurthy	Credit Account	V177867539872001				New	149.00		11-6-2026 04:54:05 PM	12-6-2026 04:54:05 PM	25-6-2026 04:54:05 PM			Audit Trail
CL/2026/06/V1/013433	Claim	Damage	ZAHIRATUN NAJIHAH ZAHARI	Credit Account	V177868674961001				New	734.50		11-6-2026 04:50:11 PM	12-6-2026 04:50:11 PM	25-6-2026 04:50:11 PM			Audit Trail
CL/2026/06/V1/013432	Claim	Damage	Nur syuhadah binti sidek	Credit Account	V177868951925001				New	1031.57		11-6-2026 04:14:52 PM	12-6-2026 04:14:52 PM	25-6-2026 04:14:52 PM			Audit Trail

CL/2026/06/V1/013431	Claim	Damage	Edward Teh	Credit Account	V17786886 2740001				New	1302.10		11-6-2026 03:59:18 PM	12-6-2026 03:59:18 PM	25-6-2026 03:59:18 PM			Audit Trail
CL/2026/06/V1/013430	Claim	Delay Delivery Premium Parcel	MING ADENIUM ENTERPRISE	Credit Account	V17786900 2718001				New	500.00		11-6-2026 02:53:08 PM	12-6-2026 02:53:08 PM	25-6-2026 02:53:08 PM			Audit Trail
CL/2026/06/V1/013429	Claim	Damage	SUN CHING SDN BHD	Credit Account	V17786893 9138001				New	418.87		11-6-2026 01:36:11 PM	12-6-2026 01:36:11 PM	25-6-2026 01:36:11 PM			Audit Trail
CL/2026/06/V1/013428	Claim	Damage	U & ME Electrical Sdn Bhd	Credit Account	V17786901 3011001				New	200.00		11-6-2026 12:17:04 PM	12-6-2026 12:17:04 PM	25-6-2026 12:17:04 PM			Audit Trail
CL/2026/06/V1/013427	Claim	Damage	Yundao International Sdn Bhd	Credit Account	YD202625 3696K				New	695.74		11-6-2026 11:21:51 AM	12-6-2026 11:21:51 AM	25-6-2026 11:21:51 AM			Audit Trail
CL/2026/06/V1/013426	Claim	Damage	MMAG DIGITAL SDN BHD	Credit Account	V17786779 2895001				New	1999.00		10-6-2026 06:11:15 PM	11-6-2026 06:11:15 PM	24-6-2026 06:11:15 PM			Audit Trail
CL/2026/06/V1/013425	Claim	Damage	MMAG DIGITAL SDN BHD	Credit Account	V17717608 3325001				New	1590.00		10-6-2026 06:06:48 PM	11-6-2026 06:06:48 PM	24-6-2026 06:06:48 PM			Audit Trail
CL/2026/06/V1/013424	Claim	Damage	V17786930 9176001V1778693091 76002	Prepaid Account	V17786930 9176001V1778693091 76002				New	1300.00		10-6-2026 05:35:20 PM	11-6-2026 05:35:20 PM	24-6-2026 05:35:20 PM			Audit Trail
CL/2026/06/V1/013423	Claim	Damage	Wan nur aisyah binti wan kamarudin	Credit Account	V17786868 2270001				New	429.92		10-6-2026 05:15:56 PM	11-6-2026 05:15:56 PM	24-6-2026 05:15:56 PM			Audit Trail
CL/2026/06/V1/013422	Claim	Damage	Faqrul Hakim	Credit Account	V17786918 8191001				New	4998.49		10-6-2026 05:08:36 PM	11-6-2026 05:08:36 PM	24-6-2026 05:08:36 PM			Audit Trail
CL/2026/06/V1/013421	Claim	Damage	KC LIANG	Credit Account	V17786923 9336001				New	100.00		10-6-2026 04:36:29 PM	11-6-2026 04:36:29 PM	24-6-2026 04:36:29 PM			Audit Trail
CL/2026/06/V1/013420	Claim	Lost	Ms Tan	Prepaid Account	V17786849 1933001				New	1263.00		10-6-2026 04:36:03 PM	11-6-2026 04:36:03 PM	24-6-2026 04:36:03 PM			Audit Trail
CL/2026/06/V1/013419	Claim	Lost	Jacintha C	Credit Account	102758735 10				New	162.58		10-6-2026 04:27:51 PM	11-6-2026 04:27:51 PM	24-6-2026 04:27:51 PM			Audit Trail
CL/2026/06/V1/013418	Claim	Lost	an an) 安安	Credit Account	656812073 1				New	406.46		10-6-2026 04:23:40 PM	11-6-2026 04:23:40 PM	24-6-2026 04:23:40 PM			Audit Trail
CL/2026/06/V1/013417	Claim	Delay Delivery Premium Parcel	wan hamdan syadid bin wan ab manaf	Cash	V17786901 0485001				New	300.00		10-6-2026 03:41:32 PM	11-6-2026 03:41:32 PM	24-6-2026 03:41:32 PM			Audit Trail

CL/2026/06/V1/013416	Claim	Damage	Azawie	Prepaid Account	V17786904063500 1V1778690404 06001				New	500.00		10-6-2026 03:33:21 PM	11-6-2026 03:33:21 PM	24-6-2026 03:33:21 PM			Audit Trail
CL/2026/06/V1/013415	Claim	Damage	Wei Ling	Credit Account	ZND1779699707920				New	1100.00		10-6-2026 12:24:01 PM	11-6-2026 12:24:01 PM	24-6-2026 12:24:01 PM			Audit Trail
CL/2026/06/V1/013414	Claim	Damage	CS INTERNATIONAL SDN BHD	Credit Account	V17786813 3222001				New	320.00		10-6-2026 11:49:46 AM	11-6-2026 11:49:46 AM	24-6-2026 11:49:46 AM			Audit Trail
CL/2026/06/V1/013413	Claim	Damage	CS INTERNATIONAL SDN BHD	Credit Account	V17786843 8891001				New	320.00		10-6-2026 11:48:19 AM	11-6-2026 11:48:19 AM	24-6-2026 11:48:19 AM			Audit Trail
CL/2026/06/V1/013412	Claim	Damage	CS INTERNATIONAL SDN BHD	Credit Account	V17786849 7720001				New	320.00		10-6-2026 11:46:56 AM	11-6-2026 11:46:56 AM	24-6-2026 11:46:56 AM			Audit Trail
CL/2026/06/V1/013411	Claim	Damage	CS INTERNATIONAL SDN BHD	Credit Account	V17786751 4855001				New	300.00		10-6-2026 11:44:57 AM	11-6-2026 11:44:57 AM	24-6-2026 11:44:57 AM			Audit Trail
CL/2026/06/V1/013410	Claim	Damage	CS INTERNATIONAL SDN BHD	Credit Account	V17749966 8940001				New	300.00		10-6-2026 11:42:48 AM	11-6-2026 11:42:48 AM	24-6-2026 11:42:48 AM			Audit Trail
CL/2026/06/V1/013409	Claim	Delay Delivery Premium Parcel	RANU EYESITE SDN BHD	Credit Account	V17786919 1832001				New	200.00		10-6-2026 11:27:17 AM	11-6-2026 11:27:17 AM	24-6-2026 11:27:17 AM			Audit Trail
CL/2026/06/V1/013408	Claim	Lost	TND EXPRESS (M) SDN BHD	Credit Account	V17786848 3556002V1778684835 56003				New	200.00		10-6-2026 10:54:00 AM	11-6-2026 10:54:00 AM	24-6-2026 10:54:00 AM			Audit Trail
CL/2026/06/V1/013407	Claim	Delay Delivery Premium Parcel	Minty Sweet Kitchen	Prepaid Account	V17786925 6326001				New	100.00		10-6-2026 08:41:36 AM	11-6-2026 08:41:36 AM	24-6-2026 08:41:36 AM			Audit Trail
CL/2026/06/V1/013406	Claim	Damage	MMAG DIGITAL SDN BHD	Credit Account	V17786796 2946001				New	1954.00		9-6-2026 05:18:46 PM	10-6-2026 05:18:46 PM	23-6-2026 05:18:46 PM			Audit Trail
CL/2026/06/V1/013405	Claim	Damage	MMAG DIGITAL SDN BHD	Credit Account	V17749698 6245001				New	1999.00		9-6-2026 05:06:51 PM	10-6-2026 05:06:51 PM	23-6-2026 05:06:51 PM			Audit Trail
CL/2026/06/V1/013404	Claim	Lost	LAIS ONLINE STORE (M) SDN BHD	Credit Account	V17786846 7099001				New	24.40		9-6-2026 03:36:45 PM	10-6-2026 03:36:45 PM	23-6-2026 03:36:45 PM			Audit Trail

CL/2026/06/V1/013403	Claim	Lost	LAIS ONLINE STORE (M) SDN BHD	Credit Account	V177868445301001				New	141.76		9-6-2026 03:35:32 PM	10-6-2026 03:35:32 PM	23-6-2026 03:35:32 PM			Audit Trail
CL/2026/06/V1/013402	Claim	Lost	LAIS ONLINE STORE (M) SDN BHD	Credit Account	V177868445240001				New	116.87		9-6-2026 03:34:24 PM	10-6-2026 03:34:24 PM	23-6-2026 03:34:24 PM			Audit Trail
CL/2026/06/V1/013401	Claim	Lost	LAIS ONLINE STORE (M) SDN BHD	Credit Account	V177868445226001				New	119.00		9-6-2026 03:32:58 PM	10-6-2026 03:32:58 PM	23-6-2026 03:32:58 PM			Audit Trail
CL/2026/06/V1/013400	Claim	Lost	LAIS ONLINE STORE (M) SDN BHD	Credit Account	V177868430994001				New	164.10		9-6-2026 03:31:50 PM	10-6-2026 03:31:50 PM	23-6-2026 03:31:50 PM			Audit Trail
CL/2026/06/V1/013399	Claim	Lost	LAIS ONLINE STORE (M) SDN BHD	Credit Account	V177868409907001				New	90.10		9-6-2026 03:30:25 PM	10-6-2026 03:30:25 PM	23-6-2026 03:30:25 PM			Audit Trail
CL/2026/06/V1/013398	Claim	Lost	LAIS ONLINE STORE (M) SDN BHD	Credit Account	V177868386895001				New	34.37		9-6-2026 03:29:02 PM	10-6-2026 03:29:02 PM	23-6-2026 03:29:02 PM			Audit Trail
CL/2026/06/V1/013397	Claim	Lost	LAIS ONLINE STORE (M) SDN BHD	Credit Account	V177868370948001				New	70.20		9-6-2026 03:27:35 PM	10-6-2026 03:27:35 PM	23-6-2026 03:27:35 PM			Audit Trail
CL/2026/06/V1/013396	Claim	Damage	Siti Salwiyah Binti Ismail	Credit Account	V177868683062001				New	1051.14		9-6-2026 03:23:27 PM	10-6-2026 03:23:27 PM	23-6-2026 03:23:27 PM			Audit Trail
CL/2026/06/V1/013395	Claim	Damage	Muhammad Sahamri	Credit Account	V177868487172001				New	200.00		9-6-2026 02:51:42 PM	10-6-2026 02:51:42 PM	23-6-2026 02:51:42 PM			Audit Trail
CL/2026/06/V1/013394	Claim	Damage	Rahman Omar	Credit Account	V177868951260001				New	1753.52		9-6-2026 02:38:20 PM	10-6-2026 02:38:20 PM	23-6-2026 02:38:20 PM			Audit Trail
CL/2026/06/V1/013393	Claim	Damage	Elaine Lee	Credit Account	260606B80SX4FA				New	786.23		9-6-2026 11:38:21 AM	10-6-2026 11:38:21 AM	23-6-2026 11:38:21 AM			Audit Trail
CL/2026/06/V1/013392	Claim	Damage	Aizam	Credit Account	V177868741120001				New	600.06		9-6-2026 11:18:02 AM	10-6-2026 11:18:02 AM	23-6-2026 11:18:02 AM			Audit Trail

CL/2026/06/V1/013391	Claim	Lost	PLUS ENERGY SDN BHD (MR. DESMOND)	Cash	V177868274710001				New	75.00		9-6-2026 10:18:22 AM	10-6-2026 10:18:22 AM	23-6-2026 10:18:22 AM			Audit Trail
CL/2026/06/V1/013390	Claim	Damage	Eryn	Credit Account	V177869042547001				New	2038.78		9-6-2026 09:51:23 AM	10-6-2026 09:51:23 AM	23-6-2026 09:51:23 AM			Audit Trail
CL/2026/06/V1/013389	Claim	Damage	Wan Mohd Khairul	Credit Account	V177868741069001				New	1140.04		8-6-2026 06:02:11 PM	9-6-2026 06:02:11 PM	22-6-2026 06:02:11 PM			Audit Trail
CL/2026/06/V1/013388	Claim	Damage	Kelvin thia	Credit Account	10275483562				New	414.48		8-6-2026 05:38:00 PM	9-6-2026 05:38:00 PM	22-6-2026 05:38:00 PM			Audit Trail
CL/2026/06/V1/013387	Claim	Damage FreshBox	AMEE	Credit Account	V177869051983001				New	200.00		8-6-2026 05:31:27 PM	9-6-2026 05:31:27 PM	22-6-2026 05:31:27 PM			Audit Trail
CL/2026/06/V1/013386	Claim	Damage FreshBox	AMEE	Credit Account	V177869051914001				New	200.00		8-6-2026 05:29:28 PM	9-6-2026 05:29:28 PM	22-6-2026 05:29:28 PM			Audit Trail
CL/2026/06/V1/013385	Claim	Damage FreshBox	JOE JOE	Credit Account	V177869057411001				New	200.00		8-6-2026 05:23:36 PM	9-6-2026 05:23:36 PM	22-6-2026 05:23:36 PM			Audit Trail
CL/2026/06/V1/013384	Claim	Damage	Azham Bin Muhamad	Credit Account	DRWG01A2W1				New	160.00		8-6-2026 04:44:11 PM	9-6-2026 04:44:11 PM	22-6-2026 04:44:11 PM			Audit Trail
CL/2026/06/V1/013383	Claim	Damage	Garry Kong	Credit Account	V177868952571001				New	1656.72		8-6-2026 04:04:35 PM	9-6-2026 04:04:35 PM	22-6-2026 04:04:35 PM			Audit Trail
CL/2026/06/V1/013382	Claim	Damage	Anissha	Credit Account	V177868673285001				New	1762.20		8-6-2026 03:40:30 PM	9-6-2026 03:40:30 PM	22-6-2026 03:40:30 PM			Audit Trail
CL/2026/06/V1/013381	Claim	Damage	saidatul hanis	Credit Account	V177868787791001				New	200.00		8-6-2026 02:24:32 PM	9-6-2026 02:24:32 PM	22-6-2026 02:24:32 PM			Audit Trail
CL/2026/06/V1/013380	Claim	Damage	HASNAH ZAINAL	Credit Account	V177868377473001				New	200.00		8-6-2026 02:22:33 PM	9-6-2026 02:22:33 PM	22-6-2026 02:22:33 PM			Audit Trail
CL/2026/06/V1/013379	Claim	Damage	Caa	Credit Account	V177868245321001				New	200.00		8-6-2026 02:19:05 PM	9-6-2026 02:19:05 PM	22-6-2026 02:19:05 PM			Audit Trail
CL/2026/06/V1/013378	Claim	Damage	Firdhaus Adnin	Credit Account	V177868872596001				New	200.00		8-6-2026 02:04:08 PM	9-6-2026 02:04:08 PM	22-6-2026 02:04:08 PM			Audit Trail
CL/2026/06/V1/013377	Claim	Delay Delivery Premium Parcel	TOP ABOVE ENGINEERING SDN BHD	Credit Account	V177869028213001				New	829.00		8-6-2026 11:47:46 AM	9-6-2026 11:47:46 AM	22-6-2026 11:47:46 AM			Audit Trail

CL/2026/06/V1/013376	Claim	Delay Delivery Premium Parcel	LOY KEW WAI	Cash	V177868929290001				New	216.00		8-6-2026 11:08:44 AM	9-6-2026 11:08:44 AM	22-6-2026 11:08:44 AM			Audit Trail
CL/2026/06/V1/013375	Claim	Damage	YUHANIS YUNUS	Credit Account	V177498477000001				New	200.00		8-6-2026 11:08:30 AM	9-6-2026 11:08:30 AM	22-6-2026 11:08:30 AM			Audit Trail
CL/2026/06/V1/013374	Claim	Damage	MMAG DIGITAL SDN BHD	Credit Account	V176821297728001				New	1954.00		8-6-2026 10:52:03 AM	9-6-2026 10:52:03 AM	22-6-2026 10:52:03 AM			Audit Trail
CL/2026/06/V1/013373	Claim	Delay Delivery Premium Parcel	CHIN MAN JUN	Prepaid Account	V177869052942001				New	100.00		8-6-2026 10:41:03 AM	9-6-2026 10:41:03 AM	22-6-2026 10:41:03 AM			Audit Trail
CL/2026/06/V1/013372	Claim	Damage	MMAG DIGITAL SDN BHD	Credit Account	V176820861371001				New	1590.00		8-6-2026 10:31:57 AM	9-6-2026 10:31:57 AM	22-6-2026 10:31:57 AM			Audit Trail
CL/2026/06/V1/013371	Claim	Damage	MMAG DIGITAL SDN BHD	Credit Account	V176581089922001				New	1100.00		8-6-2026 10:19:51 AM	9-6-2026 10:19:51 AM	22-6-2026 10:19:51 AM			Audit Trail
CL/2026/06/V1/013370	Claim	Damage	MMAG DIGITAL SDN BHD	Credit Account	V177499480740001				New	1460.00		8-6-2026 10:01:29 AM	9-6-2026 10:01:29 AM	22-6-2026 10:01:29 AM			Audit Trail
CL/2026/06/V1/013369	Claim	Damage	MMAG DIGITAL SDN BHD	Credit Account	V177497856622001				New	1999.00		8-6-2026 09:49:23 AM	9-6-2026 09:49:23 AM	22-6-2026 09:49:23 AM			Audit Trail
CL/2026/06/V1/013368	Claim	Delay Delivery Premium Parcel	Sophie Chai Enterprise	Credit Account	V177868850846001				New	100.00		7-6-2026 05:58:50 PM	8-6-2026 05:58:50 PM	21-6-2026 05:58:50 PM			Audit Trail
CL/2026/06/V1/013367	Claim	Damage	Michelle	Credit Account	V177868379583001				New	0.00		7-6-2026 01:18:28 PM	8-6-2026 01:18:28 PM	21-6-2026 01:18:28 PM			Audit Trail
CL/2026/06/V1/013366	Claim	Damage	MUHAMMAD NAZREEN BIN ZAKARIA	Credit Account	V177868514106001				New	0.00		7-6-2026 12:32:39 AM	8-6-2026 12:32:39 AM	21-6-2026 12:32:39 AM			Audit Trail
CL/2026/06/V1/013365	Claim	Damage	MUA Ai	Cash	V177868892631002				New	1000.00		6-6-2026 09:14:14 PM	7-6-2026 09:14:14 PM	20-6-2026 09:14:14 PM			Audit Trail
CL/2026/06/V1/013364	Claim	Damage	Zoe chua	Credit Account	V177868861064001				New	1730.67		6-6-2026 01:01:44 PM	7-6-2026 01:01:44 PM	20-6-2026 01:01:44 PM			Audit Trail
CL/2026/06/V1/013363	Claim	Damage	Mohd Ruznan Bin Mat Ruzki	Credit Account	V177868860678001				New	1892.52		6-6-2026 12:48:19 PM	7-6-2026 12:48:19 PM	20-6-2026 12:48:19 PM			Audit Trail

CL/2026/06/V1/013362	Claim	Damage	LILY'S HOMEMADE FOODS SDN BHD	Prepaid Account	V177868710911001				New	148.00		5-6-2026 08:57:14 PM	6-6-2026 08:57:14 PM	19-6-2026 08:57:14 PM			Audit Trail
CL/2026/06/V1/013361	Claim	Damage	Norshamira Ramli	Credit Account	V177868530458001				New	1437.61		5-6-2026 06:26:01 PM	6-6-2026 06:26:01 PM	19-6-2026 06:26:01 PM			Audit Trail
CL/2026/06/V1/013360	Claim	Damage	SUFOL CREATIONS SDN BHD	Cash	V177868493111001				New	1390.00		5-6-2026 05:03:46 PM	6-6-2026 05:03:46 PM	19-6-2026 05:03:46 PM			Audit Trail
CL/2026/06/V1/013359	Claim	Lost	Domica Furniture E-Commerce Sdn Bhd	Credit Account	V177867587088001				New	167.60		5-6-2026 04:46:04 PM	6-6-2026 04:46:04 PM	19-6-2026 04:46:04 PM			Audit Trail
CL/2026/06/V1/013358	Claim	Damage	Peggy Tan	Credit Account	NA				New	120.00		5-6-2026 04:02:23 PM	6-6-2026 04:02:23 PM	19-6-2026 04:02:23 PM			Audit Trail
CL/2026/06/V1/013357	Claim	Lost	ML052	Credit Account	V177868326167001				New	200.00		5-6-2026 03:22:03 PM	6-6-2026 03:22:03 PM	19-6-2026 03:22:03 PM			Audit Trail
CL/2026/06/V1/013356	Claim	Damage	Muhamad Saiful Hadi	Credit Account	V177868320431001				New	5438.62		5-6-2026 02:32:00 PM	6-6-2026 02:32:00 PM	19-6-2026 02:32:00 PM			Audit Trail
CL/2026/06/V1/013355	Claim	Damage	MMAG DIGITAL SDN BHD	Credit Account	V177175366771001				New	1999.00		5-6-2026 12:40:57 PM	6-6-2026 12:40:57 PM	19-6-2026 12:40:57 PM			Audit Trail
CL/2026/06/V1/013354	Claim	Damage	MMAG DIGITAL SDN BHD	Credit Account	V176583533836001				New	1999.00		5-6-2026 12:15:52 PM	6-6-2026 12:15:52 PM	19-6-2026 12:15:52 PM			Audit Trail
CL/2026/06/V1/013353	Claim	Lost	U & ME Electrical Sdn Bhd	Credit Account	V177496429308001				New	309.00		5-6-2026 11:55:33 AM	6-6-2026 11:55:33 AM	19-6-2026 11:55:33 AM			Audit Trail
CL/2026/06/V1/013352	Claim	Lost	LAIS ONLINE STORE (M) SDN BHD	Credit Account	V177868509287001				New	142.10		5-6-2026 11:50:55 AM	6-6-2026 11:50:55 AM	19-6-2026 11:50:55 AM			Audit Trail
CL/2026/06/V1/013351	Claim	Lost	LAIS ONLINE STORE (M) SDN BHD	Credit Account	V177868409709001				New	139.80		5-6-2026 11:49:32 AM	6-6-2026 11:49:32 AM	19-6-2026 11:49:32 AM			Audit Trail
CL/2026/06/V1/013350	Claim	Lost	LAIS ONLINE STORE (M) SDN BHD	Credit Account	V177868372164001				New	96.90		5-6-2026 11:48:05 AM	6-6-2026 11:48:05 AM	19-6-2026 11:48:05 AM			Audit Trail

CL/2026/06/V1/013349	Claim	Lost	Aina miesha	Credit Account	V177498344425001				New	685.20		5-6-2026 11:11:32 AM	6-6-2026 11:11:32 AM	19-6-2026 11:11:32 AM			Audit Trail
CL/2026/06/V1/013348	Claim	Damage	Nor Habsah Binti Mahmood	Credit Account	V177868313051001				New	624.66		5-6-2026 10:59:58 AM	6-6-2026 10:59:58 AM	19-6-2026 10:59:58 AM			Audit Trail
CL/2026/06/V1/013347	Claim	Damage	Syamihah	Credit Account	V177868683437001				New	1448.95		5-6-2026 10:43:37 AM	6-6-2026 10:43:37 AM	19-6-2026 10:43:37 AM			Audit Trail
CL/2026/06/V1/013346	Claim	Damage	Yap Hui Shan	Credit Account	V177867737711001				New	115.00		5-6-2026 08:33:31 AM	6-6-2026 08:33:31 AM	19-6-2026 08:33:31 AM			Audit Trail
CL/2026/06/V1/013345	Claim	Short Piece	Yap Hui Shan	Credit Account	60850879389506				New	30.00		5-6-2026 08:17:22 AM	6-6-2026 08:17:22 AM	19-6-2026 08:17:22 AM			Audit Trail
CL/2026/06/V1/013344	Claim	Delay Delivery Premium Parcel	DATIN LEA	Credit Account	V177868751723001				New	450.00		4-6-2026 11:14:39 PM	5-6-2026 11:14:39 PM	18-6-2026 11:14:39 PM			Audit Trail
CL/2026/06/V1/013343	Claim	Lost	EASY MAIL SDN BHD (CHAM TUCK LEE)	Credit Account	V177868504251001				New	1055.00		4-6-2026 09:36:36 PM	5-6-2026 09:36:36 PM	18-6-2026 09:36:36 PM			Audit Trail
CL/2026/06/V1/013342	Claim	Damage	MMAG DIGITAL SDN BHD	Credit Account	V177867713296001				New	1999.00		4-6-2026 04:52:10 PM	5-6-2026 04:52:10 PM	18-6-2026 04:52:10 PM			Audit Trail
CL/2026/06/V1/013341	Claim	Damage	ORDER TRADING SDN BHD	Prepaid Account	V177868489152001				New	0.00		4-6-2026 04:08:00 PM	5-6-2026 04:08:00 PM	18-6-2026 04:08:00 PM			Audit Trail
CL/2026/06/V1/013340	Claim	Damage	SITI NOREHA BINTI ISMAIL	Credit Account	V177867596523001				New	792.26		4-6-2026 04:02:52 PM	5-6-2026 04:02:52 PM	18-6-2026 04:02:52 PM			Audit Trail
CL/2026/06/V1/013339	Claim	Damage	ORDER TRADING SDN BHD	Prepaid Account	V177868269075001				New	0.00		4-6-2026 03:49:47 PM	5-6-2026 03:49:47 PM	18-6-2026 03:49:47 PM			Audit Trail
CL/2026/06/V1/013338	Claim	Damage	Gunavathy Krishnasamy	Credit Account	V177868392186001				New	1399.56		4-6-2026 03:39:14 PM	5-6-2026 03:39:14 PM	18-6-2026 03:39:14 PM			Audit Trail
CL/2026/06/V1/013337	Claim	Damage	DAYANA ZAMRY	Credit Account	V177868392476001				New	1195.04		4-6-2026 02:53:03 PM	5-6-2026 02:53:03 PM	18-6-2026 02:53:03 PM			Audit Trail
CL/2026/06/V1/013336	Claim	Delay Delivery Premium Parcel	ML118	Credit Account	V177868655670001				New	19.10		4-6-2026 01:12:40 PM	5-6-2026 01:12:40 PM	18-6-2026 01:12:40 PM			Audit Trail

CL/2026/06/V1/013335	Claim	Damage	ROSMAN AYOB	Credit Account	V17786824 7868001				New	941.39		4-6-2026 10:42:35 AM	5-6-2026 10:42:35 AM	18-6-2026 10:42:35 AM			Audit Trail
CL/2026/06/V1/013334	Claim	Damage	MUHAMMAD NUR ARIFF BIN MAKHTAR	Credit Account	V17786847 1362001				New	1717.81		3-6-2026 05:45:59 PM	4-6-2026 05:45:59 PM	17-6-2026 05:45:59 PM			Audit Trail
CL/2026/06/V1/013333	Claim	Damage	MMAG DIGITAL SDN BHD	Credit Account	V17749938 1672001				New	990.00		3-6-2026 05:23:40 PM	4-6-2026 05:23:40 PM	17-6-2026 05:23:40 PM			Audit Trail
CL/2026/06/V1/013332	Claim	Lost	Domica Furniture E-Commerce Sdn Bhd	Credit Account	V17786821 5737001				New	173.43		3-6-2026 04:43:58 PM	4-6-2026 04:43:58 PM	17-6-2026 04:43:58 PM			Audit Trail
CL/2026/06/V1/013331	Claim	Damage	Eternity Home Deco	Credit Account	V17786813 9927001				New	707.52		3-6-2026 04:38:34 PM	4-6-2026 04:38:34 PM	17-6-2026 04:38:34 PM			Audit Trail
CL/2026/06/V1/013330	Claim	Lost	Domica Furniture E-Commerce Sdn Bhd	Credit Account	V17786758 6739001				New	121.76		3-6-2026 04:36:45 PM	4-6-2026 04:36:45 PM	17-6-2026 04:36:45 PM			Audit Trail
CL/2026/06/V1/013329	Claim	Lost	U & ME Electrical Sdn Bhd	Credit Account	V17717570 2876001				New	2663.00		3-6-2026 03:54:14 PM	4-6-2026 03:54:14 PM	17-6-2026 03:54:14 PM			Audit Trail
CL/2026/06/V1/013328	Claim	Damage	KGC ADVANCE	Credit Account	V17786764 8550001				New	1709.00		3-6-2026 03:47:02 PM	4-6-2026 03:47:02 PM	17-6-2026 03:47:02 PM			Audit Trail
CL/2026/06/V1/013327	Claim	Damage	E-one	Credit Account	V17786759 1405001				New	919.16		3-6-2026 11:40:17 AM	4-6-2026 11:40:17 AM	17-6-2026 11:40:17 AM			Audit Trail
CL/2026/06/V1/013326	Claim	Damage	Nuzul	Credit Account	V17786831 6915001				New	916.97		3-6-2026 11:11:41 AM	4-6-2026 11:11:41 AM	17-6-2026 11:11:41 AM			Audit Trail
CL/2026/06/V1/013325	Claim	Damage	Nur Eizzah Amir	Credit Account	V17786773 0989001				New	1094.34		3-6-2026 10:45:24 AM	4-6-2026 10:45:24 AM	17-6-2026 10:45:24 AM			Audit Trail
CL/2026/06/V1/013324	Claim	Damage	Xinjing Kee	Credit Account	V17786794 1163001				New	299.00		2-6-2026 10:39:41 PM	3-6-2026 10:39:41 PM	16-6-2026 10:39:41 PM			Audit Trail
CL/2026/06/V1/013323	Claim	Damage	Mohamad Ikmal Bin Md Hanafi	Credit Account	V17786839 3183001				New	451.94		2-6-2026 05:59:33 PM	3-6-2026 05:59:33 PM	16-6-2026 05:59:33 PM			Audit Trail
CL/2026/06/V1/013322	Claim	Damage	Abdul Mothalib Bin Yusof	Credit Account	V17786853 0229001				New	997.42		2-6-2026 05:01:06 PM	3-6-2026 05:01:06 PM	16-6-2026 05:01:06 PM			Audit Trail
CL/2026/06/V1/013321	Claim	Damage	SABARIAH SULAIMAN	Credit Account	V17786847 0525001				New	835.99		2-6-2026 04:01:09 PM	3-6-2026 04:01:09 PM	16-6-2026 04:01:09 PM			Audit Trail

CL/2026/06/V1/013320	Claim	Damage	ROHIMAH HUSSIN	Credit Account	V177868392018001				New	1661.85		2-6-2026 02:38:36 PM	3-6-2026 02:38:36 PM	16-6-2026 02:38:36 PM			Audit Trail
CL/2026/06/V1/013319	Claim	Damage	Nadiah Hanim Mohd Jun	Credit Account	V177868247639001				New	3019.35		2-6-2026 12:47:43 PM	3-6-2026 12:47:43 PM	16-6-2026 12:47:43 PM			Audit Trail
CL/2026/06/V1/013318	Claim	Damage	ANZ ENGINEERING SDN BHD	Credit Account	V177868032495001	No	Hub/Depo/ Station Handling Issue	Express	Pending Verification by IO	14709.35		2-6-2026 12:36:36 PM	17-6-2026 02:04:20 PM	16-6-2026 12:36:36 PM			Audit Trail
CL/2026/06/V1/013317	Claim	Damage	Mira Atiqah Binti Muzanni	Credit Account	V177868248148001				New	366.39		2-6-2026 11:34:18 AM	3-6-2026 11:34:18 AM	16-6-2026 11:34:18 AM			Audit Trail
CL/2026/05/V2/013149	Appeal	Lost	TING QIANG CHAO	Cash	FG000249568	No	Force Majeure	Express	Completed	56.65	56.65	14-5-2026 10:26:18 PM		28-5-2026 10:26:18 PM	19-6-2026 05:23:39 AM	19-6-2026 05:24:41 PM	Audit Trail
CL/2026/05/V2/013148	Appeal	Lost	TING QIANG CHAO	Cash	FG000249566	No	Force Majeure	Express	Completed	200.00	200.00	14-5-2026 10:01:43 PM		28-5-2026 10:01:43 PM	22-6-2026 10:26:33 AM	22-6-2026 10:26:59 AM	Audit Trail
CL/2026/05/V2/013112	Appeal	Damage	UU SUCCESS ENTERPRISE	Prepaid Account	V177499443530001	No	Force Majeure	Express	Completed	188.00	188.00	12-5-2026 03:15:04 PM		26-5-2026 03:15:04 PM	25-5-2026 04:07:42 AM	25-5-2026 04:08:01 PM	Audit Trail
CL/2026/05/V2/013077	Appeal	Delay Delivery Premium Parcel	NUR NAJWA SYAMILA BINTI NORAZAN	Cash	V177499283174001	No	Hub/Depo/ Station Handling Issue	Express	Completed	80.00	80.00	11-5-2026 10:39:59 AM		25-5-2026 10:39:59 AM	10-6-2026 04:38:45 AM	10-6-2026 04:39:13 PM	Audit Trail
CL/2026/05/V1/013316	Claim	Lost	SUZY KHONGMANI	Cash	V177496790606001				New	90.00		31-5-2026 06:22:29 PM	1-6-2026 06:22:29 PM	14-6-2026 06:22:29 PM			Audit Trail
CL/2026/05/V1/013315	Claim	Damage	Azwan Azizi bin Alias	Credit Account	V177867861577001				New	200.00		30-5-2026 11:29:39 PM	31-5-2026 11:29:39 PM	13-6-2026 11:29:39 PM			Audit Trail
CL/2026/05/V1/013314	Claim	Damage	Wan Hanisah	Credit Account	V177868416219001				New	1739.00		30-5-2026 11:24:08 PM	31-5-2026 11:24:08 PM	13-6-2026 11:24:08 PM			Audit Trail
CL/2026/05/V1/013313	Claim	Damage	Wan Muhammad Hakam Adli Bin Wan Mohd Amin	Credit Account	V177868240807001				New	200.00		30-5-2026 11:19:30 PM	31-5-2026 11:19:30 PM	13-6-2026 11:19:30 PM			Audit Trail
CL/2026/05/V1/013312	Claim	Damage	ORDER TRADING SDN BHD	Prepaid Account	V177867972969001				New	200.00		30-5-2026 05:39:54 PM	31-5-2026 05:39:54 PM	13-6-2026 05:39:54 PM			Audit Trail
CL/2026/05/V1/013311	Claim	Delay Delivery Premium Parcel	ZAHRIN AFFENDY	Cash	V177868423248001.				New	100.00		30-5-2026 04:29:29 PM	31-5-2026 04:29:29 PM	13-6-2026 04:29:29 PM			Audit Trail

CL/2026/05/V1/013310	Claim	Damage	QM LIVE EMPIRE	Cash	V177868128549001				New	29.90		30-5-2026 02:35:11 PM	31-5-2026 02:35:11 PM	13-6-2026 02:35:11 PM			Audit Trail
CL/2026/05/V1/013309	Claim	Lost	Vivian Ng	Credit Account	V177497155619004				New	124.70		30-5-2026 12:18:48 PM	31-5-2026 12:18:48 PM	13-6-2026 12:18:48 PM			Audit Trail
CL/2026/05/V1/013308	Claim	Damage	Nihar Samihah Binti Mohamad Noor	Credit Account	V177868249268001				New	741.70		30-5-2026 12:15:38 PM	31-5-2026 12:15:38 PM	13-6-2026 12:15:38 PM			Audit Trail
CL/2026/05/V1/013307	Claim	Delay Delivery Premium Parcel	ZAHRIN AFFENDY	Cash	V177868423248001				New	18.00		30-5-2026 09:55:43 AM	31-5-2026 09:55:43 AM	13-6-2026 09:55:43 AM			Audit Trail
CL/2026/05/V1/013306	Claim	Damage	NORRAHAMAN MOHAMED	Credit Account	V177868369140001				New	1382.77		29-5-2026 06:16:04 PM	30-5-2026 06:16:04 PM	12-6-2026 06:16:04 PM			Audit Trail
CL/2026/05/V1/013305	Claim	Lost	Mohd Naim	Credit Account	V177498149372001				New	698.00		29-5-2026 05:58:14 PM	30-5-2026 05:58:14 PM	12-6-2026 05:58:14 PM			Audit Trail
CL/2026/05/V1/013304	Claim	Damage	ZULAT PHARMACY SDN BHD	Credit Account	V177868280476001				New	487.00		29-5-2026 05:51:43 PM	30-5-2026 05:51:43 PM	12-6-2026 05:51:43 PM			Audit Trail
CL/2026/05/V1/013303	Claim	Lost	Wan Yah Wan Ismail	Credit Account	V177498067300001				New	700.58		29-5-2026 05:47:49 PM	30-5-2026 05:47:49 PM	12-6-2026 05:47:49 PM			Audit Trail
CL/2026/05/V1/013302	Claim	Lost	RS PERFORMANCE WHEEL SDN BHD	Credit Account	V177499901054001				New	12.70		29-5-2026 05:45:09 PM	30-5-2026 05:45:09 PM	12-6-2026 05:45:09 PM			Audit Trail
CL/2026/05/V1/013301	Claim	Damage	Alvin Chong Boon Cheong	Credit Account	V177868059959001				New Claim Submitted	3235.06		29-5-2026 04:01:04 PM		12-6-2026 04:01:04 PM			Audit Trail
CL/2026/05/V1/013300	Claim	Damage	MMAG DIGITAL SDN BHD	Credit Account	V176581378194001				New	1999.00		29-5-2026 02:31:20 PM	30-5-2026 02:31:20 PM	12-6-2026 02:31:20 PM			Audit Trail
CL/2026/05/V1/013299	Claim	Lost	DORISJRAJ	Credit Account	V177175370471001				New	78.00		29-5-2026 01:31:28 PM	30-5-2026 01:31:28 PM	12-6-2026 01:31:28 PM			Audit Trail
CL/2026/05/V1/013298	Claim	Damage FreshBox	norlia	Credit Account	V177499251470001				New	100.00		29-5-2026 11:35:18 AM	30-5-2026 11:35:18 AM	12-6-2026 11:35:18 AM			Audit Trail

CL/2026/05/V1/013297	Claim	Damage	Abidin Bin Bakar - Acc No: R4910203000	Credit Account	V177867939276001				New	150.00		29-5-2026 07:02:29 AM	30-5-2026 07:02:29 AM	12-6-2026 07:02:29 AM			Audit Trail
CL/2026/05/V1/013296	Claim	Lost	Abdul Muhaimin Abdul Rahim	Credit Account	10273083903				New	39.78		28-5-2026 07:03:36 PM	29-5-2026 07:03:36 PM	11-6-2026 07:03:36 PM			Audit Trail
CL/2026/05/V1/013295	Claim	Lost	Arthur Raj	Credit Account	10273108230				New	79.56		28-5-2026 07:01:27 PM	29-5-2026 07:01:27 PM	11-6-2026 07:01:27 PM			Audit Trail
CL/2026/05/V1/013294	Claim	Lost	Weng Mah	Credit Account	10273112511				New	79.56		28-5-2026 06:43:59 PM	29-5-2026 06:43:59 PM	11-6-2026 06:43:59 PM			Audit Trail
CL/2026/05/V1/013293	Claim	Lost	Mahesan Selladurai	Credit Account	10273133334				New	397.80		28-5-2026 06:41:07 PM	29-5-2026 06:41:07 PM	11-6-2026 06:41:07 PM			Audit Trail
CL/2026/05/V1/013292	Claim	Lost	Rumita Kaur	Credit Account	10273233143				New	39.78		28-5-2026 06:34:31 PM	29-5-2026 06:34:31 PM	11-6-2026 06:34:31 PM			Audit Trail
CL/2026/05/V1/013291	Claim	Lost	Bibi Walker	Credit Account	10273256022				New	39.78		28-5-2026 06:31:39 PM	29-5-2026 06:31:39 PM	11-6-2026 06:31:39 PM			Audit Trail
CL/2026/05/V1/013290	Claim	Damage	Mohamad Fadlie	Credit Account	V177867420361001				New	1290.54		28-5-2026 02:58:15 PM	29-5-2026 02:58:15 PM	11-6-2026 02:58:15 PM			Audit Trail
CL/2026/05/V1/013289	Claim	Delay Delivery Premium Parcel	EASY MAIL SDN BHD	Credit Account	V177868146130001				New	100.00		28-5-2026 09:57:41 AM	29-5-2026 09:57:41 AM	11-6-2026 09:57:41 AM			Audit Trail
CL/2026/05/V1/013288	Claim	Delay Delivery Premium Parcel	EASY MAIL SDN BHD	Credit Account	V177868135950001				New	100.00		28-5-2026 09:51:16 AM	29-5-2026 09:51:16 AM	11-6-2026 09:51:16 AM			Audit Trail
CL/2026/05/V1/013287	Claim	Delay Delivery Premium Parcel	EASY MAIL SDN BHD	Credit Account	V177868135639001				New	100.00		28-5-2026 09:47:46 AM	29-5-2026 09:47:46 AM	11-6-2026 09:47:46 AM			Audit Trail
CL/2026/05/V1/013286	Claim	Damage	Nabilah Johari	Credit Account	V177499720372001				New	1336.58		27-5-2026 02:31:06 PM	28-5-2026 02:31:06 PM	10-6-2026 02:31:06 PM			Audit Trail
CL/2026/05/V1/013285	Claim	Damage	KASMAWATi bt Yusuf	Credit Account	V177867688723001				New	200.00		26-5-2026 05:50:22 PM	27-5-2026 05:50:22 PM	9-6-2026 05:50:22 PM			Audit Trail
CL/2026/05/V1/013284	Claim	Damage	260517MAYG28S9	Credit Account	V177867625902001				New	2489.00		26-5-2026 05:47:17 PM	27-5-2026 05:47:17 PM	9-6-2026 05:47:17 PM			Audit Trail

CL/2026/05/V1/013283	Claim	Damage	Hamidi	Credit Account	V177498445986001				New	1500.00		26-5-2026 05:43:25 PM	27-5-2026 05:43:25 PM	9-6-2026 05:43:25 PM			Audit Trail
CL/2026/05/V1/013282	Claim	Damage	Nurul Ain Binti Ramli	Credit Account	V177868243792001				New	880.67		26-5-2026 04:35:11 PM	27-5-2026 04:35:11 PM	9-6-2026 04:35:11 PM			Audit Trail
CL/2026/05/V1/013281	Claim	Damage	MMAG DIGITAL SDN BHD	Credit Account	V177062703467001				Rejected	1999.00		26-5-2026 03:47:40 PM		9-6-2026 03:47:40 PM			Audit Trail
CL/2026/05/V1/013280	Claim	Damage	Mohammad Jasriq Iqbal Bin Jamharik	Credit Account	V177499827712001				New	925.54		26-5-2026 03:44:13 PM	27-5-2026 03:44:13 PM	9-6-2026 03:44:13 PM			Audit Trail
CL/2026/05/V1/013279	Claim	Damage	MMAG DIGITAL SDN BHD	Credit Account	V177497855670001	No	Force Majeure	Express	Pending by Operation	1999.00		26-5-2026 03:29:48 PM	30-5-2026 07:05:45 AM	9-6-2026 03:29:48 PM			Audit Trail
CL/2026/05/V1/013278	Claim	Lost	Kelly chew	Prepaid Account	772480844				New	0.00		26-5-2026 02:24:22 PM	27-5-2026 02:24:22 PM	9-6-2026 02:24:22 PM			Audit Trail
CL/2026/05/V1/013277	Claim	Damage	Abdullah	Credit Account	V177867975953001				New	724.10		25-5-2026 04:44:33 PM	29-5-2026 11:02:52 AM	8-6-2026 04:44:33 PM			Audit Trail
CL/2026/05/V1/013276	Claim	Damage	MMAG DIGITAL SDN BHD	Credit Account	V177174993794001				Rejected	1599.00		25-5-2026 04:29:48 PM		8-6-2026 04:29:48 PM			Audit Trail
CL/2026/05/V1/013275	Claim	Lost	QM LIVE EMPIRE	Cash	V177867289135002	No	Hub/Depo/ Station Handling Issue	Express	Pending by Operation	47.70		25-5-2026 03:01:05 PM	28-5-2026 09:24:01 AM	8-6-2026 03:01:05 PM			Audit Trail
CL/2026/05/V1/013274	Claim	Damage	Lester Teo Tze Yuan	Credit Account	10276168011				Rejected	100.00		25-5-2026 02:25:13 PM		8-6-2026 02:25:13 PM			Audit Trail
CL/2026/05/V1/013273	Claim	Damage	CBHS	Credit Account	V177497706637001/V177497706637002				Rejected	0.00		25-5-2026 02:20:03 PM		8-6-2026 02:20:03 PM			Audit Trail
CL/2026/05/V1/013272	Claim	Damage	RABIATUL ADAWIAH BINTI AB RAHAMAN	Credit Account	V177867965909001				Rejected	54.00		25-5-2026 01:40:07 PM		8-6-2026 01:40:07 PM			Audit Trail
CL/2026/05/V1/013271	Claim	Damage	Azmi Yusof	Credit Account	V177499827668001				New	2368.38		25-5-2026 11:45:47 AM	29-5-2026 10:20:29 AM	8-6-2026 11:45:47 AM			Audit Trail
CL/2026/05/V1/013270	Claim	Damage	MUHAMMAD ASHRAF BIN YAAFAR	Credit Account	V177867854609001				New	713.72		25-5-2026 11:26:14 AM	29-5-2026 10:06:40 AM	8-6-2026 11:26:14 AM			Audit Trail

CL/2026/05/V1/013269	Claim	Delay Delivery Premium Parcel	CHIN MAN JUN	Credit Account	V177868161126001				New	100.00		25-5-2026 10:45:44 AM	26-5-2026 10:45:44 AM	8-6-2026 10:45:44 AM			Audit Trail
CL/2026/05/V1/013268	Claim	Delay Delivery Premium Parcel	21.2 C/O TMJ	Cash	V177868157068001				New	10000.00		25-5-2026 09:17:56 AM	26-5-2026 09:17:56 AM	8-6-2026 09:17:56 AM			Audit Trail
CL/2026/05/V1/013267	Claim	Lost	ZOJIMALL HOLDING SDN BHD	Prepaid Account	V177498213714001				New	368.00		25-5-2026 09:14:57 AM	26-5-2026 09:14:57 AM	8-6-2026 09:14:57 AM			Audit Trail
CL/2026/05/V1/013266	Claim	Damage	PERABOT SUNGAI RAMBAI SDN BHD	Credit Account	V177867958567001	No	Force Majeure	Express	Pending by Operation	299.00		23-5-2026 04:07:43 PM	30-5-2026 08:15:24 AM	6-6-2026 04:07:43 PM			Audit Trail
CL/2026/05/V1/013265	Claim	Damage	Noor alimah	Credit Account	V177499827552001				New	1928.30		23-5-2026 01:23:02 PM	24-5-2026 01:23:02 PM	6-6-2026 01:23:02 PM			Audit Trail
CL/2026/05/V1/013264	Claim	Lost	AMIRUL AQIB	Cash	V177867351788001	No	Hub/Depo/ Station Handling Issue	Value Pack	Pending by Operation	100.00		23-5-2026 12:37:06 PM	20-6-2026 10:31:14 AM	6-6-2026 12:37:06 PM			Audit Trail
CL/2026/05/V1/013263	Claim	Damage	ATMUA FURNISHING (M) SDN BHD	Cash	V177867501695001	No	Force Majeure	Express	Pending Verification by IO	1099.00		23-5-2026 11:42:47 AM	31-5-2026 06:38:19 PM	6-6-2026 11:42:47 AM			Audit Trail
CL/2026/05/V1/013262	Claim	Damage	Chng Yi Cong	Credit Account	V177867506119001				New	2459.00		23-5-2026 09:06:27 AM	24-5-2026 09:06:27 AM	6-6-2026 09:06:27 AM			Audit Trail
CL/2026/05/V1/013261	Claim	Damage	Ariff Husaini Bin Abd Karim	Credit Account	V177499503241001				New	2686.18		22-5-2026 05:35:35 PM	23-5-2026 05:35:35 PM	5-6-2026 05:35:35 PM			Audit Trail
CL/2026/05/V1/013260	Claim	Damage	FAKHRUD DIN	Credit Account	V177867853329001				New	2043.30		22-5-2026 05:19:10 PM	23-5-2026 05:19:10 PM	5-6-2026 05:19:10 PM			Audit Trail
CL/2026/05/V1/013259	Claim	Lost	MMAG DIGITAL SDN BHD	Credit Account	V177496094902001	No	Hub/Depo/ Station Handling Issue	Express	Pending by Operation	1999.00		22-5-2026 04:59:20 PM	26-5-2026 03:46:28 PM	5-6-2026 04:59:20 PM			Audit Trail
CL/2026/05/V1/013258	Claim	Damage	Mohammad Adib Farhan	Credit Account	V177867983668001				New	1917.00		22-5-2026 04:55:20 PM	23-5-2026 04:55:20 PM	5-6-2026 04:55:20 PM			Audit Trail
CL/2026/05/V1/013257	Claim	Damage	MMAG DIGITAL SDN BHD	Credit Account	V177004403721001				Rejected	1899.00		22-5-2026 04:38:56 PM		5-6-2026 04:38:56 PM			Audit Trail
CL/2026/05/V1/013256	Claim	Damage	Mohd Hanif	Credit Account	V177867606048001				New	875.60		22-5-2026 03:15:08 PM	23-5-2026 03:15:08 PM	5-6-2026 03:15:08 PM			Audit Trail

CL/2026/05/V1/013255	Claim	Damage	Lai Mui lan	Credit Account	V177867933779001				New	838.52		22-5-2026 02:48:47 PM	23-5-2026 02:48:47 PM	5-6-2026 02:48:47 PM			Audit Trail
CL/2026/05/V1/013254	Claim	Damage	Bachok bin Ibrahim	Credit Account	V177499711943001				New	1336.58		22-5-2026 02:38:51 PM	23-5-2026 02:38:51 PM	5-6-2026 02:38:51 PM			Audit Trail
CL/2026/05/V1/013253	Claim	Lost	GRAND VISION WORLD SDN BHD	Credit Account	V177177310086001				New	430.00		22-5-2026 01:27:56 PM	23-5-2026 01:27:56 PM	5-6-2026 01:27:56 PM			Audit Trail
CL/2026/05/V1/013252	Claim	Damage	GRAND VISION WORLD SDN BHD	Credit Account	V177062387346001				New	483.00		22-5-2026 12:28:16 PM	23-5-2026 12:28:16 PM	5-6-2026 12:28:16 PM			Audit Trail
CL/2026/05/V1/013251	Claim	Damage	Xinjing Kee	Credit Account	V177867494805001				New	200.00		22-5-2026 10:47:25 AM	23-5-2026 10:47:25 AM	5-6-2026 10:47:25 AM			Audit Trail
CL/2026/05/V1/013250	Claim	Damage	SITI NOORHIDAYAH	Credit Account	V177867597926001				New	200.00		22-5-2026 10:11:19 AM	23-5-2026 10:11:19 AM	5-6-2026 10:11:19 AM			Audit Trail
CL/2026/05/V1/013249	Claim	Damage	RABIATUL DIADORA IBRIHIM	Credit Account	V177867689294001				New	200.00		22-5-2026 10:09:38 AM	23-5-2026 10:09:38 AM	5-6-2026 10:09:38 AM			Audit Trail
CL/2026/05/V1/013248	Claim	Damage	GAHARU TECHNOLOGIES SDN BHD	Cash	V177499345469001				New	200.00		22-5-2026 10:07:52 AM	23-5-2026 10:07:52 AM	5-6-2026 10:07:52 AM			Audit Trail
CL/2026/05/V1/013247	Claim	Damage	KOK YAN SHAO	Credit Account	V177499818772001				New	3100.00		22-5-2026 09:08:54 AM	23-5-2026 09:08:54 AM	5-6-2026 09:08:54 AM			Audit Trail
CL/2026/05/V1/013246	Claim	Damage	NORAMALI BINTI MOHAMAD	Credit Account	V177499136067001				New	663.20		21-5-2026 05:40:45 PM	22-5-2026 05:40:45 PM	4-6-2026 05:40:45 PM			Audit Trail
CL/2026/05/V1/013245	Claim	Damage	Mohamad Fadlie	Credit Account	V177867420361002				New	645.27		21-5-2026 05:27:27 PM	22-5-2026 05:27:27 PM	4-6-2026 05:27:27 PM			Audit Trail
CL/2026/05/V1/013244	Claim	Delay Delivery Premium Parcel	TOH	Credit Account	V177867786054001				New	200.00		21-5-2026 04:12:24 PM	22-5-2026 04:12:24 PM	4-6-2026 04:12:24 PM			Audit Trail
CL/2026/05/V1/013243	Claim	Damage	Zie	Credit Account	V177867419952001				New	1244.54		21-5-2026 03:57:05 PM	22-5-2026 03:57:05 PM	4-6-2026 03:57:05 PM			Audit Trail
CL/2026/05/V1/013242	Claim	Damage	MMAG DIGITAL SDN BHD	Credit Account	V177062801118001				Rejected	1999.00		21-5-2026 03:48:21 PM		4-6-2026 03:48:21 PM			Audit Trail
CL/2026/05/V1/013241	Claim	Damage	ORDER TRADING SDN BHD	Prepaid Account	V177867517009001				New	0.00		21-5-2026 03:29:53 PM	22-5-2026 03:29:53 PM	4-6-2026 03:29:53 PM			Audit Trail

CL/2026/05/V1/013240	Claim	Damage	MMAG DIGITAL SDN BHD	Credit Account	V177177236126001				Rejected	1999.00		21-5-2026 03:11:26 PM		4-6-2026 03:11:26 PM			Audit Trail
CL/2026/05/V1/013239	Claim	Damage	MMAG DIGITAL SDN BHD	Credit Account	V177496087782001	No	Force Majeure	Express	Pending Verification by IO	1999.00		21-5-2026 03:06:15 PM	23-5-2026 11:33:42 AM	4-6-2026 03:06:15 PM			Audit Trail
CL/2026/05/V1/013238	Claim	Damage	ROZAINI MAMAT	Credit Account	V177499974188001				New	60.00		21-5-2026 02:47:55 PM	22-5-2026 02:47:55 PM	4-6-2026 02:47:55 PM			Audit Trail
CL/2026/05/V1/013237	Claim	Damage	MMAG DIGITAL SDN BHD	Credit Account	V177175271747001				Rejected	1999.00		21-5-2026 02:38:02 PM		4-6-2026 02:38:02 PM			Audit Trail
CL/2026/05/V1/013236	Claim	Damage	MMAG DIGITAL SDN BHD	Credit Account	V177004820658001				Rejected	1999.00		21-5-2026 02:27:38 PM		4-6-2026 02:27:38 PM			Audit Trail
CL/2026/05/V1/013235	Claim	Damage	VC cheong	Credit Account	V177176743861001				New	420.00		21-5-2026 12:28:08 PM	22-5-2026 12:28:08 PM	4-6-2026 12:28:08 PM			Audit Trail
CL/2026/05/V1/013234	Claim	Damage	Husna	Credit Account	V177499957037001				New	846.51		21-5-2026 11:46:22 AM	22-5-2026 11:46:22 AM	4-6-2026 11:46:22 AM			Audit Trail
CL/2026/05/V1/013233	Claim	Damage	Bahrun Bin Mamat	Credit Account	V177499387742001				New	200.00		21-5-2026 11:33:26 AM	22-5-2026 11:33:26 AM	4-6-2026 11:33:26 AM			Audit Trail
CL/2026/05/V1/013232	Claim	Damage	Athiqah	Credit Account	V177867630616001				New	200.00		21-5-2026 11:30:21 AM	22-5-2026 11:30:21 AM	4-6-2026 11:30:21 AM			Audit Trail
CL/2026/05/V1/013231	Claim	Damage	Mohd Yazid bin Yusoff	Credit Account	V177867457220001				New	1962.00		21-5-2026 10:48:59 AM	22-5-2026 10:48:59 AM	4-6-2026 10:48:59 AM			Audit Trail
CL/2026/05/V1/013230	Claim	Delay Delivery Premium Parcel	dalena teh sui ling	Prepaid Account	V177867550488001	No	Hub/Depo/ Station Handling Issue	Premium	Pending by Operation	120.00		20-5-2026 05:57:11 PM	18-6-2026 12:31:14 PM	3-6-2026 05:57:11 PM			Audit Trail
CL/2026/05/V1/013229	Claim	Damage	Tengku Wan Moksin	Credit Account	V177867430667001				New	200.00		20-5-2026 05:49:38 PM	21-5-2026 05:49:38 PM	3-6-2026 05:49:38 PM			Audit Trail
CL/2026/05/V1/013228	Claim	Lost	Pavithrah Subramaniam	Credit Account	10273207825				New	40.00		20-5-2026 05:33:54 PM	21-5-2026 05:33:54 PM	3-6-2026 05:33:54 PM			Audit Trail
CL/2026/05/V1/013227	Claim	Damage	Laila Osman	Credit Account	V177499834291001				New	200.00		20-5-2026 05:15:56 PM	21-5-2026 05:15:56 PM	3-6-2026 05:15:56 PM			Audit Trail
CL/2026/05/V1/013226	Claim	Damage	Siew Soon Trading	Credit Account	V177867456889001				New	200.00		20-5-2026 04:51:56 PM	21-5-2026 04:51:56 PM	3-6-2026 04:51:56 PM			Audit Trail

CL/2026/05/V1/013225	Claim	Damage	MUHAMMAD ZULHISYAM BIN ZAKAIR	Credit Account	V177867596608001				New	1315.06		20-5-2026 03:48:17 PM	21-5-2026 03:48:17 PM	3-6-2026 03:48:17 PM			Audit Trail
CL/2026/05/V1/013224	Claim	Damage	Hema Malini Nordin	Credit Account	V177867421368001				New	795.60		20-5-2026 03:19:47 PM	21-5-2026 03:19:47 PM	3-6-2026 03:19:47 PM			Audit Trail
CL/2026/05/V1/013223	Claim	Damage	CM Wan	Credit Account	V177867756156001				New	319.00		20-5-2026 03:14:18 PM	21-5-2026 03:14:18 PM	3-6-2026 03:14:18 PM			Audit Trail
CL/2026/05/V1/013222	Claim	Delay Delivery Premium Parcel	KC	Cash	V177867615477001				New	217.50		20-5-2026 03:11:12 PM	21-5-2026 03:11:12 PM	3-6-2026 03:11:12 PM			Audit Trail
CL/2026/05/V1/013221	Claim	Damage	CAPTAIN AQUATIC	Credit Account	V177867507383001				New	363.23		20-5-2026 02:59:35 PM	21-5-2026 02:59:35 PM	3-6-2026 02:59:35 PM			Audit Trail
CL/2026/05/V1/013220	Claim	Lost	YAP WEN YI	Credit Account	V177498676557001				New	380.00		20-5-2026 12:53:18 PM	21-5-2026 12:53:18 PM	3-6-2026 12:53:18 PM			Audit Trail
CL/2026/05/V1/013219	Claim	Damage	Aisyah Jamal	Credit Account	V177867424611001				New	967.41		20-5-2026 11:53:58 AM	21-5-2026 11:53:58 AM	3-6-2026 11:53:58 AM			Audit Trail
CL/2026/05/V1/013218	Claim	Damage	Siti Harizan	Credit Account	V177499712834001				New	2026.78		20-5-2026 11:25:37 AM	21-5-2026 11:25:37 AM	3-6-2026 11:25:37 AM			Audit Trail
CL/2026/05/V1/013217	Claim	Damage	MOHD NOOR FAEIZEE BIN AMZAH	Credit Account	V177498861564001				New	701.00		20-5-2026 10:33:12 AM	21-5-2026 10:33:12 AM	3-6-2026 10:33:12 AM			Audit Trail
CL/2026/05/V1/013216	Claim	Lost	HDA Project Enterprise (Wenna)	Credit Account	V177174371769001				New	0.00		20-5-2026 02:51:31 AM	21-5-2026 02:51:31 AM	3-6-2026 02:51:31 AM			Audit Trail
CL/2026/05/V1/013215	Claim	Delay Delivery Premium Parcel	Ye Hing Chan Enterprise	Cash	V177867626251001				New	1000.00		20-5-2026 12:15:11 AM	21-5-2026 12:15:11 AM	3-6-2026 12:15:11 AM			Audit Trail
CL/2026/05/V1/013214	Claim	Delay Delivery Premium Parcel	Ye Hing Chan Enterprise	Cash	V177867626244001				New	1000.00		20-5-2026 12:12:11 AM	21-5-2026 12:12:11 AM	3-6-2026 12:12:11 AM			Audit Trail
CL/2026/05/V1/013213	Claim	Delay Delivery Premium Parcel	Ye Hing Chan Enterprise	Cash	V177867626237001				New	1000.00		20-5-2026 12:09:23 AM	21-5-2026 12:09:23 AM	3-6-2026 12:09:23 AM			Audit Trail

CL/2026/05/V1/013212	Claim	Delay Delivery Premium Parcel	YE HING CHAN ENTERPRISE	Cash	V177867626220001				New	1000.00		19-5-2026 11:59:42 PM	20-5-2026 11:59:42 PM	2-6-2026 11:59:42 PM			Audit Trail
CL/2026/05/V1/013211	Claim	Damage	PENI GROUP SDN BHD	Credit Account	V177500023133001				New	274.00		19-5-2026 08:55:44 PM	20-5-2026 08:55:44 PM	2-6-2026 08:55:44 PM			Audit Trail
CL/2026/05/V1/013210	Claim	Damage	Hanizam	Credit Account	V177867605591001				New	1431.74		19-5-2026 06:30:02 PM	20-5-2026 06:30:02 PM	2-6-2026 06:30:02 PM			Audit Trail
CL/2026/05/V1/013209	Claim	Damage	MOHAMAD RAMZAM BIN MOHD ALLI @ MAHMUD	Credit Account	V177867311614001				New	860.37		19-5-2026 06:14:11 PM	20-5-2026 06:14:11 PM	2-6-2026 06:14:11 PM			Audit Trail
CL/2026/05/V1/013208	Claim	Damage	Mashitah binti muhamad basir	Prepaid Account	V177867598954001				New	0.00		19-5-2026 06:06:48 PM	20-5-2026 06:06:48 PM	2-6-2026 06:06:48 PM			Audit Trail
CL/2026/05/V1/013207	Claim	Damage	MMAG DIGITAL SDN BHD	Credit Account	V177496024954001				Rejected	1999.00		19-5-2026 05:57:45 PM		2-6-2026 05:57:45 PM			Audit Trail
CL/2026/05/V1/013206	Claim	Damage	MMAG DIGITAL SDN BHD	Credit Account	V177174218125001				Rejected	1999.00		19-5-2026 05:53:54 PM		2-6-2026 05:53:54 PM			Audit Trail
CL/2026/05/V1/013205	Claim	Damage	MMAG DIGITAL SDN BHD	Credit Account	V176821701775001				Rejected	1999.00		19-5-2026 05:49:40 PM		2-6-2026 05:49:40 PM			Audit Trail
CL/2026/05/V1/013204	Claim	Damage	MMAG DIGITAL SDN BHD	Credit Account	V177174994159001				Rejected	1599.00		19-5-2026 05:43:47 PM		2-6-2026 05:43:47 PM			Audit Trail
CL/2026/05/V1/013203	Claim	Damage	Balamurugan	Credit Account	V177867424154001				New	673.64		19-5-2026 05:01:43 PM	20-5-2026 05:01:43 PM	2-6-2026 05:01:43 PM			Audit Trail
CL/2026/05/V1/013202	Claim	Lost	Servex (Malaysia) Sdn Bhd	Credit Account	LCWH-VA2025-H190526				New	215.00		19-5-2026 04:54:06 PM	20-5-2026 04:54:06 PM	2-6-2026 04:54:06 PM			Audit Trail
CL/2026/05/V1/013201	Claim	Damage	Park seolhee	Prepaid Account	CNMYL001546444				Rejected	4500.00		19-5-2026 04:35:44 PM		2-6-2026 04:35:44 PM			Audit Trail
CL/2026/05/V1/013200	Claim	Damage	Khaisar Pinata	Credit Account	V177499953732001				New	200.00		19-5-2026 04:18:02 PM	20-5-2026 04:18:02 PM	2-6-2026 04:18:02 PM			Audit Trail
CL/2026/05/V1/013199	Claim	Damage	Shamil	Credit Account	V177499822465001				New	200.00		19-5-2026 04:16:36 PM	20-5-2026 04:16:36 PM	2-6-2026 04:16:36 PM			Audit Trail
CL/2026/05/V1/013198	Claim	Damage	NORIANI BINTI MAT JUSOH	Credit Account	V177867415350001				New	200.00		19-5-2026 04:14:49 PM	20-5-2026 04:14:49 PM	2-6-2026 04:14:49 PM			Audit Trail

CL/2026/05/V1/013197	Claim	Damage	CHE MOHD SHAHARUN BIN CHE DERIS	Credit Account	V177867325314001				New	2573.00		19-5-2026 04:13:10 PM	20-5-2026 04:13:10 PM	2-6-2026 04:13:10 PM			Audit Trail
CL/2026/05/V1/013196	Claim	Damage	Park seolhee	Prepaid Account	CNMYL001573400				Rejected	4500.00		19-5-2026 04:10:30 PM		2-6-2026 04:10:30 PM			Audit Trail
CL/2026/05/V1/013195	Claim	Damage	MMAG DIGITAL SDN BHD	Credit Account	V177175350336001				Rejected	1999.00		19-5-2026 03:40:22 PM		2-6-2026 03:40:22 PM			Audit Trail
CL/2026/05/V1/013194	Claim	Damage	Mazlan Bin Mohd Noh	Credit Account	V177867506836001				New	857.92		19-5-2026 03:35:21 PM	20-5-2026 03:35:21 PM	2-6-2026 03:35:21 PM			Audit Trail
CL/2026/05/V1/013193	Claim	Lost	Hsien Ang	Credit Account	10273910264				New	159.00		19-5-2026 03:25:57 PM	20-5-2026 03:25:57 PM	2-6-2026 03:25:57 PM			Audit Trail
CL/2026/05/V1/013192	Claim	Damage	MMAG DIGITAL SDN BHD	Credit Account	V177063062679001				Rejected	1999.00		19-5-2026 03:21:30 PM		2-6-2026 03:21:30 PM			Audit Trail
CL/2026/05/V1/013191	Claim	Damage	MMAG DIGITAL SDN BHD	Credit Account	V177004937707001				Rejected	1999.00		19-5-2026 03:03:04 PM		2-6-2026 03:03:04 PM			Audit Trail
CL/2026/05/V1/013190	Claim	Missing Content	QM LIVE EMPIRE	Cash	V177499243130001				New	168.00		19-5-2026 01:31:21 PM	20-5-2026 01:31:21 PM	2-6-2026 01:31:21 PM			Audit Trail
CL/2026/05/V1/013189	Claim	Lost	Acer Sales And Services Sdn Bhd	Credit Account	SMSO26012666-0000	No	Hub/Depo/ Station Handling Issue	Express	Pending by Operation	5078.52		19-5-2026 12:05:49 PM	10-6-2026 08:38:42 AM	2-6-2026 12:05:49 PM			Audit Trail
CL/2026/05/V1/013188	Claim	Damage	PRO LIFE MEDICAL SUPPLIES SDN BHD	Credit Account	V177499793789001	No	Force Majeure	Express	Pending Verification by IO	250.00		19-5-2026 11:22:47 AM	18-6-2026 11:18:44 AM	2-6-2026 11:22:47 AM			Audit Trail
CL/2026/05/V1/013187	Claim	Damage	Muhamad Azlan bin shamsudin	Credit Account	V177867328513001				New	2117.00		19-5-2026 09:42:59 AM	20-5-2026 09:42:59 AM	2-6-2026 09:42:59 AM			Audit Trail
CL/2026/05/V1/013186	Claim	Damage	WAH LEE GROUP (M) SDN BHD	Cash	V177498607575001				New	3000.00		18-5-2026 05:22:33 PM	19-5-2026 05:22:33 PM	1-6-2026 05:22:33 PM			Audit Trail
CL/2026/05/V1/013185	Claim	Damage	ml085	Credit Account	V177499697322001				New	185.00		18-5-2026 05:06:36 PM	19-5-2026 05:06:36 PM	1-6-2026 05:06:36 PM			Audit Trail
CL/2026/05/V1/013184	Claim	Damage	ML086	Credit Account	V1778674816690001-1				New	109.00		18-5-2026 05:02:52 PM	19-5-2026 05:02:52 PM	1-6-2026 05:02:52 PM			Audit Trail

CL/2026/05/V1/013183	Claim	Damage	Nor Azizah Binti Mohamed Zain	Credit Account	V177867311515001				New	1425.39		18-5-2026 05:00:08 PM	19-5-2026 05:00:08 PM	1-6-2026 05:00:08 PM			Audit Trail
CL/2026/05/V1/013182	Claim	Damage	MICHELLE CHONG	Cash	V177867481690001				New	160.00		18-5-2026 04:31:00 PM	19-5-2026 04:31:00 PM	1-6-2026 04:31:00 PM			Audit Trail
CL/2026/05/V1/013181	Claim	Damage	UMMI MARYAM	Credit Account	V177499147636001				New	1482.47		18-5-2026 04:12:58 PM	19-5-2026 04:12:58 PM	1-6-2026 04:12:58 PM			Audit Trail
CL/2026/05/V1/013180	Claim	Damage	Tan Kok Aun	Credit Account	V177499827439001				New	1588.91		18-5-2026 03:54:49 PM	19-5-2026 03:54:49 PM	1-6-2026 03:54:49 PM			Audit Trail
CL/2026/05/V1/013179	Claim	Damage	Ameer	Credit Account	V177867434924001				New	200.00		18-5-2026 11:29:08 AM	19-5-2026 11:29:08 AM	1-6-2026 11:29:08 AM			Audit Trail
CL/2026/05/V1/013178	Claim	Damage	U & ME Electrical Sdn Bhd	Credit Account	V177498484626001				New	200.00		18-5-2026 11:19:24 AM	19-5-2026 11:19:24 AM	1-6-2026 11:19:24 AM			Audit Trail
CL/2026/05/V1/013177	Claim	Lost	MMAG DIGITAL SDN BHD	Credit Account	V176961141639001				Rejected	1999.00		18-5-2026 09:35:57 AM		1-6-2026 09:35:57 AM			Audit Trail
CL/2026/05/V1/013176	Claim	Damage	Chan Wei Kit	Credit Account	CNMYL001676113				Rejected	530.00		17-5-2026 04:23:25 PM		31-5-2026 04:23:25 PM			Audit Trail
CL/2026/05/V1/013175	Claim	Damage	A.E.S SALES & SERVICE SDN BHD	Credit Account	V177499724394001				New	300.00		16-5-2026 01:09:28 PM	3-6-2026 04:19:25 PM	30-5-2026 01:09:28 PM			Audit Trail
CL/2026/05/V1/013174	Claim	Lost	KALAI VANI	Credit Account	V177174800658001				New	879.40		16-5-2026 11:56:59 AM	17-5-2026 11:56:59 AM	30-5-2026 11:56:59 AM			Audit Trail
CL/2026/05/V1/013173	Claim	Lost	CU live empire	Cash	V177498243438001				New	408.80		16-5-2026 11:33:00 AM	17-5-2026 11:33:00 AM	30-5-2026 11:33:00 AM			Audit Trail
CL/2026/05/V1/013172	Claim	Damage	ABNER BEAUTY GLOBAL SDN BHD	Cash	V177175266682001				New	198.00		16-5-2026 11:29:05 AM	17-5-2026 11:29:05 AM	30-5-2026 11:29:05 AM			Audit Trail
CL/2026/05/V1/013171	Claim	Damage	CS INTERNATIONAL SDN BHD	Credit Account	V177496868480001				New	300.00		16-5-2026 11:08:04 AM	17-5-2026 11:08:04 AM	30-5-2026 11:08:04 AM			Audit Trail
CL/2026/05/V1/013170	Claim	Damage	CS INTERNATIONAL SDN BHD	Credit Account	V177498879514001				New	330.00		16-5-2026 11:01:30 AM	17-5-2026 11:01:30 AM	30-5-2026 11:01:30 AM			Audit Trail

CL/2026/05/V1/013169	Claim	Damage	CS INTERNATIONAL SDN BHD	Credit Account	V177498359931002				New	0.00		16-5-2026 10:50:31 AM	17-5-2026 10:50:31 AM	30-5-2026 10:50:31 AM			Audit Trail
CL/2026/05/V1/013168	Claim	Damage	CS INTERNATIONAL SDN BHD	Credit Account	V177498359801001				New	0.00		16-5-2026 10:43:40 AM	17-5-2026 10:43:40 AM	30-5-2026 10:43:40 AM			Audit Trail
CL/2026/05/V1/013167	Claim	Damage	CS INTERNATIONAL SDN BHD	Credit Account	V177499255027001				New	300.00		16-5-2026 10:36:36 AM	17-5-2026 10:36:36 AM	30-5-2026 10:36:36 AM			Audit Trail
CL/2026/05/V1/013166	Claim	Damage	Mohd Shafiq	Credit Account	V177500041137001				New	2225.00		15-5-2026 05:08:25 PM	16-5-2026 05:08:25 PM	29-5-2026 05:08:25 PM			Audit Trail
CL/2026/05/V1/013165	Claim	Damage	QS TANGKAK PAINT & HARDWARE	Credit Account	V177499267020001				New	363.19		15-5-2026 04:23:55 PM	16-5-2026 04:23:55 PM	29-5-2026 04:23:55 PM			Audit Trail
CL/2026/05/V1/013164	Claim	Damage	VH CONSTRUCTION WORKS	Credit Account	V177499700077001				New	925.55		15-5-2026 04:15:42 PM	16-5-2026 04:15:42 PM	29-5-2026 04:15:42 PM			Audit Trail
CL/2026/05/V1/013163	Claim	Damage	MP	Credit Account	V177499700350001				New	1081.97		15-5-2026 04:04:33 PM	16-5-2026 04:04:33 PM	29-5-2026 04:04:33 PM			Audit Trail
CL/2026/05/V1/013162	Claim	Delay Delivery Premium Parcel	ELLYNA ONN	Credit Account	V177499504729001				New	100.00		15-5-2026 03:57:31 PM	16-5-2026 03:57:31 PM	29-5-2026 03:57:31 PM			Audit Trail
CL/2026/05/V1/013161	Claim	Damage	Eliyas Nusa	Credit Account	V177499411515001				New	460.73		15-5-2026 03:52:41 PM	16-5-2026 03:52:41 PM	29-5-2026 03:52:41 PM			Audit Trail
CL/2026/05/V1/013160	Claim	Damage	Mohd Ruzaieny Ezry Bin Mohd Zain	Credit Account	V177499821031001				New	200.00		15-5-2026 03:47:25 PM	16-5-2026 03:47:25 PM	29-5-2026 03:47:25 PM			Audit Trail
CL/2026/05/V1/013159	Claim	Damage	Faiz	Credit Account	V177499330021001				New	749.38		15-5-2026 03:44:50 PM	16-5-2026 03:44:50 PM	29-5-2026 03:44:50 PM			Audit Trail
CL/2026/05/V1/013158	Claim	Damage	WAN MUHAMMAD AIMAN BIN WAN ABDUL WAHAB,	Credit Account	V177499699401001				New	875.49		15-5-2026 03:28:15 PM	16-5-2026 03:28:15 PM	29-5-2026 03:28:15 PM			Audit Trail
CL/2026/05/V1/013157	Claim	Damage	Ritma Prestasi Sdn Bhd	Credit Account	V177499743326002				New	920.00		15-5-2026 02:53:25 PM	16-5-2026 02:53:25 PM	29-5-2026 02:53:25 PM			Audit Trail

CL/2026/05/V1/013156	Claim	Damage	Muhammad samsul hanis	Credit Account	V17749822069001				New	200.00		15-5-2026 02:42:07 PM	16-5-2026 02:42:07 PM	29-5-2026 02:42:07 PM			Audit Trail
CL/2026/05/V1/013155	Claim	Damage	QEEM EMPIRE TRADING	Credit Account	V17749988469001				New	400.00		15-5-2026 01:41:32 PM	16-5-2026 01:41:32 PM	29-5-2026 01:41:32 PM			Audit Trail
CL/2026/05/V1/013154	Claim	Damage	Abidin Bin Bakar - Acc No: R4910203000	Credit Account	V17749950441001				New	110.00		15-5-2026 06:55:31 AM	16-5-2026 06:55:31 AM	29-5-2026 06:55:31 AM			Audit Trail
CL/2026/05/V1/013153	Claim	Delay Delivery Premium Parcel	DC	Credit Account	V17749998132001				New	25.50		14-5-2026 11:11:18 PM	15-5-2026 11:11:18 PM	28-5-2026 11:11:18 PM			Audit Trail
CL/2026/05/V1/013152	Claim	Delay Delivery Premium Parcel	DC	Credit Account	V17749992461001				New	25.50		14-5-2026 11:09:19 PM	15-5-2026 11:09:19 PM	28-5-2026 11:09:19 PM			Audit Trail
CL/2026/05/V1/013151	Claim	Damage	Xinjing Kee	Credit Account	V17749936567005				New	299.00		14-5-2026 11:03:49 PM	15-5-2026 11:03:49 PM	28-5-2026 11:03:49 PM			Audit Trail
CL/2026/05/V1/013150	Claim	Lost	Xinjing Kee	Credit Account	V17749773237001				New	235.00		14-5-2026 10:58:42 PM	15-5-2026 10:58:42 PM	28-5-2026 10:58:42 PM			Audit Trail
CL/2026/05/V1/013149	Claim	Lost	TING QIANG CHAO	Cash	FG000249568	No	Force Majeure	Express	Pending Responsible Staff and Payment Details	56.65	56.65	14-5-2026 10:26:18 PM	19-6-2026 09:03:53 AM	28-5-2026 10:26:18 PM			Audit Trail
CL/2026/05/V1/013148	Claim	Lost	TING QIANG CHAO	Cash	FG000249566	No	Force Majeure	Express	Pending Responsible Staff and Payment Details	311.60	200.00	14-5-2026 10:01:43 PM	19-6-2026 08:56:19 AM	28-5-2026 10:01:43 PM			Audit Trail
CL/2026/05/V1/013147	Claim	Damage	KOK YAN SHAO	Credit Account	V17749871964301				New	745.00		14-5-2026 09:08:35 PM	15-5-2026 09:08:35 PM	28-5-2026 09:08:35 PM			Audit Trail
CL/2026/05/V1/013146	Claim	Delay Delivery Premium Parcel	DC	Credit Account	V17749997660101				New	25.50		14-5-2026 07:32:55 PM	15-5-2026 07:32:55 PM	28-5-2026 07:32:55 PM			Audit Trail
CL/2026/05/V1/013145	Claim	Damage	Niveta shri	Credit Account	V17749974362301				New	200.00		14-5-2026 05:49:25 PM	15-5-2026 05:49:25 PM	28-5-2026 05:49:25 PM			Audit Trail
CL/2026/05/V1/013144	Claim	Damage	sham	Credit Account	V17749982260101				New	200.00		14-5-2026 04:21:00 PM	15-5-2026 04:21:00 PM	28-5-2026 04:21:00 PM			Audit Trail
CL/2026/05/V1/013143	Claim	Damage	Chan Sow Yeng	Credit Account	V17749982892401				New	200.00		14-5-2026 04:19:08 PM	15-5-2026 04:19:08 PM	28-5-2026 04:19:08 PM			Audit Trail

CL/2026/05/V1/013142	Claim	Damage	Nurul Atika	Credit Account	V17749342741001				New	200.00		14-5-2026 04:14:30 PM	15-5-2026 04:14:30 PM	28-5-2026 04:14:30 PM			Audit Trail
CL/2026/05/V1/013141	Claim	Lost	Halifa Binti Hatman	Credit Account	V17749793 0100001				New	952.20		14-5-2026 03:46:37 PM	15-5-2026 03:46:37 PM	28-5-2026 03:46:37 PM			Audit Trail
CL/2026/05/V1/013140	Claim	Lost	Chan Xiao Min	Credit Account	V17749715 3004002				New	95.00		14-5-2026 03:37:48 PM	15-5-2026 03:37:48 PM	28-5-2026 03:37:48 PM			Audit Trail
CL/2026/05/V1/013139	Claim	Lost	CU live empire	Cash	V17717617 3385001/V 177176469 686001	No	Driver Issue	Express	Pending by Operation	149.14		14-5-2026 03:23:59 PM	20-6-2026 04:17:08 PM	28-5-2026 03:23:59 PM			Audit Trail
CL/2026/05/V1/013138	Claim	Damage	Acer Sales And Services Sdn Bhd	Credit Account	SMSR2600 0174	No	Force Majeure	Premium	Pending Responsible Staff Details	1600.00	1600.00	14-5-2026 11:25:59 AM	27-6-2026 10:28:08 AM	28-5-2026 11:25:59 AM	25-6-2026 10:24:49 AM		Audit Trail
CL/2026/05/V1/013137	Claim	Damage	Acer Sales And Services Sdn Bhd	Credit Account	SMSO260 11765-0000				Rejected	100.00		14-5-2026 11:03:21 AM		28-5-2026 11:03:21 AM			Audit Trail
CL/2026/05/V1/013136	Claim	Damage	Angel Tan	Credit Account	772443711				New	35.00		13-5-2026 06:26:27 PM	14-5-2026 06:26:27 PM	27-5-2026 06:26:27 PM			Audit Trail
CL/2026/05/V1/013135	Claim	Damage	Jason Lee	Credit Account	V17749932 8691001				New	3019.72		13-5-2026 06:16:58 PM	14-5-2026 06:16:58 PM	27-5-2026 06:16:58 PM			Audit Trail
CL/2026/05/V1/013134	Claim	Damage	Mohd Shafiq Bin Md Salleh	Credit Account	V17749958 7210001				New	946.50		13-5-2026 06:07:07 PM	14-5-2026 06:07:07 PM	27-5-2026 06:07:07 PM			Audit Trail
CL/2026/05/V1/013133	Claim	Lost	JL 3153 ENTERPRISE	Credit Account	V17749612 6542002				New	450.00		13-5-2026 05:24:35 PM	14-5-2026 05:24:35 PM	27-5-2026 05:24:35 PM			Audit Trail
CL/2026/05/V1/013132	Claim	Damage	MMAG DIGITAL SDN BHD	Credit Account	V17700484 0243001				Rejected	1999.00		13-5-2026 04:07:36 PM		27-5-2026 04:07:36 PM			Audit Trail
CL/2026/05/V1/013131	Claim	Damage	Saw puay boon	Credit Account	CNMYL00 1670512				Rejected	392.00		13-5-2026 03:49:43 PM		27-5-2026 03:49:43 PM			Audit Trail
CL/2026/05/V1/013130	Claim	Damage	PK FURNITURE SYSTEM SDN BHD	Credit Account	V17749843 8148001				New	171.00		13-5-2026 03:29:29 PM	14-5-2026 03:29:29 PM	27-5-2026 03:29:29 PM			Audit Trail
CL/2026/05/V1/013129	Claim	Delay Delivery Premium Parcel	NIN	Cash	V17749974 7966001				New	100.00		13-5-2026 03:07:27 PM	14-5-2026 03:07:27 PM	27-5-2026 03:07:27 PM			Audit Trail
CL/2026/05/V1/013128	Claim	Lost	Muhammad Alif Bin Dahlan	Credit Account	V17749951 8955001				New	110.00		13-5-2026 02:30:18 PM	14-5-2026 02:30:18 PM	27-5-2026 02:30:18 PM			Audit Trail

CL/2026/05/V1/013127	Claim	Damage	Faridah Binti Abdullah	Credit Account	V177499449990001				New	200.00		13-5-2026 11:47:46 AM	14-5-2026 11:47:46 AM	27-5-2026 11:47:46 AM			Audit Trail
CL/2026/05/V1/013126	Claim	Delay Delivery Premium Parcel	LOCAL EXPRESS IPOH PERAK	Prepaid Account	V177499730227001	No	Hub/Depo/ Station Handling Issue	Premium	Pending Responsible Staff Details	150.00	100.00	13-5-2026 11:22:55 AM	6-6-2026 12:14:25 PM	27-5-2026 11:22:55 AM	4-6-2026 12:14:07 PM		Audit Trail
CL/2026/05/V1/013125	Claim	Damage	Shahrul Naim Bin Ahmad	Credit Account	V177497085695001				New	300.00		13-5-2026 11:05:39 AM	14-5-2026 11:05:39 AM	27-5-2026 11:05:39 AM			Audit Trail
CL/2026/05/V1/013124	Claim	Damage	rosnie	Credit Account	583884371459933718				New	200.00		13-5-2026 10:01:55 AM	14-5-2026 10:01:55 AM	27-5-2026 10:01:55 AM			Audit Trail
CL/2026/05/V1/013123	Claim	Damage	Yap Xin Wen (SP ALORA)	Credit Account	V177499457445001				New	40.00		13-5-2026 08:47:53 AM	14-5-2026 08:47:53 AM	27-5-2026 08:47:53 AM			Audit Trail
CL/2026/05/V1/013122	Claim	Delay Delivery Premium Parcel	Asrul Yo	Credit Account	V177499654806001				New	0.00		12-5-2026 11:25:12 PM	13-5-2026 11:25:12 PM	26-5-2026 11:25:12 PM			Audit Trail
CL/2026/05/V1/013121	Claim	Lost	Eng Hou Yeo	Credit Account	10273084371				New	208.50		12-5-2026 07:51:02 PM	13-5-2026 07:51:02 PM	26-5-2026 07:51:02 PM			Audit Trail
CL/2026/05/V1/013120	Claim	Lost	ML052	Credit Account	V177497618732001				New	200.00		12-5-2026 07:17:24 PM	13-5-2026 07:17:24 PM	26-5-2026 07:17:24 PM			Audit Trail
CL/2026/05/V1/013119	Claim	Damage	TAN Siew BOON	Credit Account	V177499699562001				New	618.31		12-5-2026 06:11:09 PM	13-5-2026 06:11:09 PM	26-5-2026 06:11:09 PM			Audit Trail
CL/2026/05/V1/013118	Claim	Damage	MOHD AFPRIEZZA BIN HAMIZAN	Credit Account	V177499267570001				New	1341.55		12-5-2026 06:04:27 PM	13-5-2026 06:04:27 PM	26-5-2026 06:04:27 PM			Audit Trail
CL/2026/05/V1/013117	Claim	Damage	Nur Hafizah Bt. Ramle @ Khairul Hafiz	Credit Account	V177498851350001				New	1386.94		12-5-2026 05:48:38 PM	13-5-2026 05:48:38 PM	26-5-2026 05:48:38 PM			Audit Trail
CL/2026/05/V1/013116	Claim	Damage	Shasha	Credit Account	V177498796071001				New	395.32		12-5-2026 05:36:01 PM	13-5-2026 05:36:01 PM	26-5-2026 05:36:01 PM			Audit Trail
CL/2026/05/V1/013115	Claim	Damage	Servex (Malaysia) Sdn Bhd	Credit Account	V177499080162076	No	Force Majeure	Premium	Pending by Operation	200.00		12-5-2026 05:06:20 PM	21-5-2026 10:31:05 AM	26-5-2026 05:06:20 PM			Audit Trail
CL/2026/05/V1/013114	Claim	Lost	IRENE LAU	Credit Account	V177174675065001				New	1165.00		12-5-2026 05:04:36 PM	13-5-2026 05:04:36 PM	26-5-2026 05:04:36 PM			Audit Trail
CL/2026/05/V1/013113	Claim	Damage	Servex (Malaysia) Sdn Bhd	Credit Account	V177499183443006	No	Force Majeure	Premium	Pending by Operation	200.00		12-5-2026 04:43:22 PM	20-5-2026 07:09:13 AM	26-5-2026 04:43:22 PM			Audit Trail

CL/2026/05/V1/013112	Claim	Damage	UU SUCCESS ENTERPRISE	Prepaid Account	V177499443530001	No	Force Majeure	Express	Pending Responsible Staff and Payment Details	196.50	188.00	12-5-2026 03:15:04 PM	24-5-2026 07:13:47 PM	26-5-2026 03:15:04 PM			Audit Trail
CL/2026/05/V1/013111	Claim	Damage	AISYAH BINTI AYOB	Cash	V177499527865001				New	200.00		12-5-2026 02:38:13 PM	13-5-2026 02:38:13 PM	26-5-2026 02:38:13 PM			Audit Trail
CL/2026/05/V1/013110	Claim	Damage FreshBox	Sender	Prepaid Account	V177499295481001				New	90.00		12-5-2026 01:43:42 PM	13-5-2026 01:43:42 PM	26-5-2026 01:43:42 PM			Audit Trail
CL/2026/05/V1/013109	Claim	Damage	MMAG DIGITAL SDN BHD	Credit Account	V177004839667001				Rejected	1999.00		12-5-2026 11:24:51 AM		26-5-2026 11:24:51 AM			Audit Trail
CL/2026/05/V1/013108	Claim	Damage	MMAG DIGITAL SDN BHD	Credit Account	V177062419481001				Rejected	1999.00		12-5-2026 11:17:30 AM		26-5-2026 11:17:30 AM			Audit Trail
CL/2026/05/V1/013107	Claim	Damage	Lim Bee Chen	Credit Account	V177499519488001				New	200.00		12-5-2026 10:50:12 AM	13-5-2026 10:50:12 AM	26-5-2026 10:50:12 AM			Audit Trail
CL/2026/05/V1/013106	Claim	Damage	Yap Kor Sin	Credit Account	V177499448450001				New	200.00		12-5-2026 10:48:31 AM	13-5-2026 10:48:31 AM	26-5-2026 10:48:31 AM			Audit Trail
CL/2026/05/V1/013105	Claim	Damage	Carmen Yap	Credit Account	V177499520507001				New	200.00		12-5-2026 10:46:23 AM	13-5-2026 10:46:23 AM	26-5-2026 10:46:23 AM			Audit Trail
CL/2026/05/V1/013104	Claim	Damage	Ho Wee Sern	Credit Account	V177499556940001				New	1472.00		12-5-2026 10:44:53 AM	13-5-2026 10:44:53 AM	26-5-2026 10:44:53 AM			Audit Trail
CL/2026/05/V1/013103	Claim	Damage	ORDER TRADING SDN BHD	Prepaid Account	V177498612869001				New	0.00		11-5-2026 06:10:06 PM	12-5-2026 06:10:06 PM	25-5-2026 06:10:06 PM			Audit Trail
CL/2026/05/V1/013102	Claim	Damage	FATNIN DANIA	Credit Account	V177499302448001				New	836.09		11-5-2026 05:56:32 PM	12-5-2026 05:56:32 PM	25-5-2026 05:56:32 PM			Audit Trail
CL/2026/05/V1/013101	Claim	Lost	Nesttrend	Prepaid Account	V177499384109001				New	238.00		11-5-2026 05:54:32 PM	12-5-2026 05:54:32 PM	25-5-2026 05:54:32 PM			Audit Trail
CL/2026/05/V1/013100	Claim	Damage	MOHD AWALUDDIN SAUJI,	Credit Account	V177499323511001				New	3381.47		11-5-2026 05:43:41 PM	12-5-2026 05:43:41 PM	25-5-2026 05:43:41 PM			Audit Trail
CL/2026/05/V1/013099	Claim	Damage	XX	Credit Account	772368461				New	11767.50		11-5-2026 05:38:10 PM	12-5-2026 05:38:10 PM	25-5-2026 05:38:10 PM			Audit Trail
CL/2026/05/V1/013098	Claim	Damage	Mamun	Credit Account	V177498850711001				New	885.64		11-5-2026 05:32:27 PM	12-5-2026 05:32:27 PM	25-5-2026 05:32:27 PM			Audit Trail
CL/2026/05/V1/013097	Claim	Damage	Nurul Syafira	Credit Account	V177499148817001				New	1255.64		11-5-2026 05:26:46 PM	12-5-2026 05:26:46 PM	25-5-2026 05:26:46 PM			Audit Trail

CL/2026/05/V1/013096	Claim	Damage	zariq amer b hafizun jamil lau	Credit Account	V177498481564001				New	440.13		11-5-2026 05:19:12 PM	12-5-2026 05:19:12 PM	25-5-2026 05:19:12 PM			Audit Trail
CL/2026/05/V1/013095	Claim	Damage	Abdul hayye b sayoat	Credit Account	V177498595247001				New	440.13		11-5-2026 05:13:57 PM	12-5-2026 05:13:57 PM	25-5-2026 05:13:57 PM			Audit Trail
CL/2026/05/V1/013094	Claim	Damage	Ahmad Bakri Bin Mustafa	Credit Account	V177498979009001				New	705.16		11-5-2026 04:57:37 PM	12-5-2026 04:57:37 PM	25-5-2026 04:57:37 PM			Audit Trail
CL/2026/05/V1/013093	Claim	Damage	Perabot Sungai Rambai Sdn Bhd	Credit Account	V177499412604001				New	230.00		11-5-2026 04:48:01 PM	12-5-2026 04:48:01 PM	25-5-2026 04:48:01 PM			Audit Trail
CL/2026/05/V1/013092	Claim	Damage	Muhammad Rani Bin Tajudin	Credit Account	V177499324099001				New	1369.19		11-5-2026 04:39:40 PM	12-5-2026 04:39:40 PM	25-5-2026 04:39:40 PM			Audit Trail
CL/2026/05/V1/013091	Claim	Damage	NURHANANI BT MARZUKHI,	Credit Account	V177499266924001				New	975.84		11-5-2026 04:20:20 PM	12-5-2026 04:20:20 PM	25-5-2026 04:20:20 PM			Audit Trail
CL/2026/05/V1/013090	Claim	Damage	PERABOT SUNGAI RAMBAI SDN BHD	Credit Account	V177499399745001				New	398.60		11-5-2026 04:20:13 PM	12-5-2026 04:20:13 PM	25-5-2026 04:20:13 PM			Audit Trail
CL/2026/05/V1/013089	Claim	Lost	AEG ISTIQAMAH TRADING	Cash	V177499044829001				New	200.00		11-5-2026 04:18:58 PM	12-5-2026 04:18:58 PM	25-5-2026 04:18:58 PM			Audit Trail
CL/2026/05/V1/013088	Claim	Damage	Perabot Sungai Rambai Sdn Bhd	Credit Account	V177499420180001				New	769.00		11-5-2026 04:00:09 PM	12-5-2026 04:00:09 PM	25-5-2026 04:00:09 PM			Audit Trail
CL/2026/05/V1/013087	Claim	Damage	Muhammad Asyraaf Syahmi Bin Muhammad Yunus	Credit Account	V177498852586001				New	686.25		11-5-2026 03:56:01 PM	12-5-2026 03:56:01 PM	25-5-2026 03:56:01 PM			Audit Trail
CL/2026/05/V1/013086	Claim	Delay Delivery Premium Parcel	AEG ISTIQAMAH TRADING	Cash	V177499589207001				New	100.00		11-5-2026 03:53:08 PM	12-5-2026 03:53:08 PM	25-5-2026 03:53:08 PM			Audit Trail
CL/2026/05/V1/013085	Claim	Damage	Fitri Hisham	Credit Account	V177498053112001				New	977.42		11-5-2026 03:43:37 PM	12-5-2026 03:43:37 PM	25-5-2026 03:43:37 PM			Audit Trail
CL/2026/05/V1/013084	Claim	Damage	Hanizah,	Credit Account	V177498979306001				New	2101.92		11-5-2026 03:21:04 PM	12-5-2026 03:21:04 PM	25-5-2026 03:21:04 PM			Audit Trail
CL/2026/05/V1/013083	Claim	Damage	Mat Sanapi Bin Mohd Rasdi,	Credit Account	V177177152433001				New	1957.83		11-5-2026 03:07:28 PM	12-5-2026 03:07:28 PM	25-5-2026 03:07:28 PM			Audit Trail

CL/2026/05/V1/013082	Claim	Lost	SISLEE FASHION SDN BHD(PENANG BM)	Credit Account	V176821678343001	No	Hub/Depo/ Station Handling Issue	Value Pack	Pending by Operation	247.85		11-5-2026 03:03:07 PM	18-6-2026 03:07:41 PM	25-5-2026 03:03:07 PM			Audit Trail
CL/2026/05/V1/013081	Claim	Damage	MISHA NADIA BINTI ABDULLAH,	Credit Account	V177498774963001				New	734.94		11-5-2026 02:55:04 PM	12-5-2026 02:55:04 PM	25-5-2026 02:55:04 PM			Audit Trail
CL/2026/05/V1/013080	Claim	Damage FreshBox	Zac Soe	Cash	V177499560787001				New	200.00		11-5-2026 02:49:06 PM	12-5-2026 02:49:06 PM	25-5-2026 02:49:06 PM			Audit Trail
CL/2026/05/V1/013079	Claim	Damage	MOHD AQIL ZULKEF BIN FARID	Credit Account	V177498861403001				New	354.37		11-5-2026 02:28:41 PM	12-5-2026 02:28:41 PM	25-5-2026 02:28:41 PM			Audit Trail
CL/2026/05/V1/013078	Claim	Damage	MAY ANG	Credit Account	V177499074444001				New	126.40		11-5-2026 11:26:03 AM	12-5-2026 11:26:03 AM	25-5-2026 11:26:03 AM			Audit Trail
CL/2026/05/V1/013077	Claim	Delay Delivery Premium Parcel	NUR NAJWA SYAMILA BINTI NORAZAN	Cash	V177499283174001	No	Hub/Depo/ Station Handling Issue	Express	Pending Responsible Staff and Payment Details	80.00	80.00	11-5-2026 10:39:59 AM	11-6-2026 10:42:11 AM	25-5-2026 10:39:59 AM			Audit Trail
CL/2026/05/V1/013076	Claim	Damage	PACKNPOST2U SDN BHD	Credit Account	900903004813				New	50.00		11-5-2026 10:35:45 AM	12-5-2026 10:35:45 AM	25-5-2026 10:35:45 AM			Audit Trail
CL/2026/05/V1/013075	Claim	Damage	PACKNPOST2U SDN BHD	Credit Account	900903004812				New	50.00		11-5-2026 10:34:55 AM	12-5-2026 10:34:55 AM	25-5-2026 10:34:55 AM			Audit Trail
CL/2026/05/V1/013074	Claim	Damage	PACKNPOST2U SDN BHD	Credit Account	900903004811				New	50.00		11-5-2026 10:32:58 AM	12-5-2026 10:32:58 AM	25-5-2026 10:32:58 AM			Audit Trail
CL/2026/05/V1/013073	Claim	Damage	PACKNPOST2U SDN BHD	Credit Account	900903004808				New	50.00		11-5-2026 10:32:25 AM	12-5-2026 10:32:25 AM	25-5-2026 10:32:25 AM			Audit Trail
CL/2026/05/V1/013072	Claim	Damage	PACKNPOST2U SDN BHD	Credit Account	900903004796				New	50.00		11-5-2026 10:31:16 AM	12-5-2026 10:31:16 AM	25-5-2026 10:31:16 AM			Audit Trail
CL/2026/05/V1/013071	Claim	Damage	PACKNPOST2U SDN BHD	Credit Account	900903004795				New	50.00		11-5-2026 10:29:42 AM	12-5-2026 10:29:42 AM	25-5-2026 10:29:42 AM			Audit Trail
CL/2026/05/V1/013070	Claim	Delay Delivery Premium Parcel	JOYGRACE SDN BHD	Prepaid Account	V177499603095001				New	100.00		11-5-2026 10:29:27 AM	12-5-2026 10:29:27 AM	25-5-2026 10:29:27 AM			Audit Trail
CL/2026/05/V1/013069	Claim	Damage	PACKNPOST2U SDN BHD	Credit Account	900903004794				New	50.00		11-5-2026 10:27:52 AM	12-5-2026 10:27:52 AM	25-5-2026 10:27:52 AM			Audit Trail

CL/2026/05/V1/013068	Claim	Delay Delivery Premium Parcel	JOYGRACE SDN BHD	Prepaid Account	V177499622034001				New	100.00		11-5-2026 10:26:07 AM	12-5-2026 10:26:07 AM	25-5-2026 10:26:07 AM			Audit Trail
CL/2026/05/V1/013067	Claim	Delay Delivery Premium Parcel	JOYGRACE SDN BHD	Prepaid Account	V177499621259001				New	100.00		11-5-2026 10:23:26 AM	12-5-2026 10:23:26 AM	25-5-2026 10:23:26 AM			Audit Trail
CL/2026/05/V1/013066	Claim	Delay Delivery Premium Parcel	JOYGRACE SDN BHD	Prepaid Account	V177499588903001				New	100.00		11-5-2026 10:20:06 AM	12-5-2026 10:20:06 AM	25-5-2026 10:20:06 AM			Audit Trail
CL/2026/05/V1/013065	Claim	Delay Delivery Premium Parcel	JOYGRACE SDN BHD	Prepaid Account	V177499575798001				New	100.00		11-5-2026 10:16:53 AM	12-5-2026 10:16:53 AM	25-5-2026 10:16:53 AM			Audit Trail
CL/2026/05/V1/013064	Claim	Delay Delivery Premium Parcel	0103219344	Credit Account	V177499519976001				New	102.00		11-5-2026 09:39:12 AM	12-5-2026 09:39:12 AM	25-5-2026 09:39:12 AM			Audit Trail
CL/2026/05/V1/013063	Claim	Delay Delivery Premium Parcel	ND SOLUTIONS STUDIO	Cash	V177499470147001				New	200.00		10-5-2026 08:48:16 PM	11-5-2026 08:48:16 PM	24-5-2026 08:48:16 PM			Audit Trail
CL/2026/05/V1/013062	Claim	Lost	MOHD AZIMAN ABDUL KARIM	Prepaid Account	V177175400185001				New	250.00		10-5-2026 07:50:03 PM	11-5-2026 07:50:03 PM	24-5-2026 07:50:03 PM			Audit Trail
CL/2026/05/V1/013061	Claim	Damage FreshBox	Echo Chow	Prepaid Account	V177498408189001				New	200.00		10-5-2026 11:37:40 AM	11-5-2026 11:37:40 AM	24-5-2026 11:37:40 AM			Audit Trail
CL/2026/05/V1/013060	Claim	Damage FreshBox	sharon lee	Prepaid Account	V177498934268001				New	200.00		10-5-2026 11:33:00 AM	11-5-2026 11:33:00 AM	24-5-2026 11:33:00 AM			Audit Trail
CL/2026/05/V1/013059	Claim	Damage	Tang Poh Ying	Cash	1772185055339				New	0.00		10-5-2026 12:16:09 AM	11-5-2026 12:16:09 AM	24-5-2026 12:16:09 AM			Audit Trail
CL/2026/05/V1/013058	Claim	Damage	Jay THU	Credit Account	V177498870276001				New	1749.00		9-5-2026 10:37:37 PM	12-5-2026 12:29:41 PM	23-5-2026 10:37:37 PM			Audit Trail
CL/2026/05/V1/013057	Claim	Delay Delivery Premium Parcel	AEG ISTIQAMAH TRADING	Cash	V177498375450001				New	100.00		9-5-2026 06:29:22 PM	10-5-2026 06:29:22 PM	23-5-2026 06:29:22 PM			Audit Trail
CL/2026/05/V1/013056	Claim	Delay Delivery Premium Parcel	MBE JINJANG	Credit Account	V177499492187001				New	100.00		9-5-2026 05:05:14 PM	10-5-2026 05:05:14 PM	23-5-2026 05:05:14 PM			Audit Trail
CL/2026/05/V1/013055	Claim	Damage	Ling Wui Siong	Credit Account	V177499162196001				New	1079.22		9-5-2026 03:58:42 PM	10-5-2026 03:58:42 PM	23-5-2026 03:58:42 PM			Audit Trail

CL/2026/05/V1/013054	Claim	Damage	hifzi	Credit Account	V177498850896001				New	826.82		9-5-2026 03:47:51 PM	10-5-2026 03:47:51 PM	23-5-2026 03:47:51 PM			Audit Trail
CL/2026/05/V1/013053	Claim	Damage	Samyaris	Credit Account	V17749758 2361002V1 774975823 61001				New	1200.00		9-5-2026 09:45:05 AM	10-5-2026 09:45:05 AM	23-5-2026 09:45:05 AM			Audit Trail
CL/2026/05/V1/013052	Claim	Damage	Anthony Seah	Credit Account	V177497762367001				New	334.79		8-5-2026 07:10:54 PM	9-5-2026 07:10:54 PM	22-5-2026 07:10:54 PM			Audit Trail
CL/2026/05/V1/013051	Claim	Damage	Muhammad Daniel	Credit Account	V177498978927001				New	1408.54		8-5-2026 06:30:35 PM	9-5-2026 06:30:35 PM	22-5-2026 06:30:35 PM			Audit Trail
CL/2026/05/V1/013050	Claim	Damage	En Fadhli,	Credit Account	V177497763517001				New	5502.93		8-5-2026 05:50:58 PM	9-5-2026 05:50:58 PM	22-5-2026 05:50:58 PM			Audit Trail
CL/2026/05/V1/013049	Claim	Lost	SITI HEJAR	Cash	V177497604865001				New	93.00		8-5-2026 04:31:18 PM	9-5-2026 04:31:18 PM	22-5-2026 04:31:18 PM			Audit Trail
CL/2026/05/V1/013048	Claim	Lost	PACKNPOST2U SDN BHD	Credit Account	900901004883				New	1525.50		8-5-2026 03:38:07 PM	9-5-2026 03:38:07 PM	22-5-2026 03:38:07 PM			Audit Trail
CL/2026/05/V1/013047	Claim	Damage	saw hoe heng	Cash	V177499127799001				New	100.00		8-5-2026 11:55:22 AM	9-5-2026 11:55:22 AM	22-5-2026 11:55:22 AM			Audit Trail
CL/2026/05/V1/013046	Claim	Damage	MMAG DIGITAL SDN BHD	Credit Account	V177175051301001				Rejected	1999.00		8-5-2026 10:42:51 AM		22-5-2026 10:42:51 AM			Audit Trail
CL/2026/05/V1/013045	Claim	Delay Delivery Premium Parcel	FAUZAN	Credit Account	V177499321869001				New	308.00		7-5-2026 09:15:43 PM	8-5-2026 09:15:43 PM	21-5-2026 09:15:43 PM			Audit Trail
CL/2026/05/V1/013044	Claim	Damage	SHENG TAN	Credit Account	V177498970297001				New	506.41		7-5-2026 06:35:52 PM	8-5-2026 06:35:52 PM	21-5-2026 06:35:52 PM			Audit Trail
CL/2026/05/V1/013043	Claim	Damage	MOHD AMRY BIN ISMAIL	Credit Account	V177498803625001				New	534.09		7-5-2026 06:20:54 PM	8-5-2026 06:20:54 PM	21-5-2026 06:20:54 PM			Audit Trail
CL/2026/05/V1/013042	Claim	Damage	Ihsan Azmi	Credit Account	V177498464079001				New	700.63		7-5-2026 05:55:05 PM	8-5-2026 05:55:05 PM	21-5-2026 05:55:05 PM			Audit Trail
CL/2026/05/V1/013041	Claim	Lost	Ayien Casper	Credit Account	10274292114				New	445.80		7-5-2026 04:28:39 PM	8-5-2026 04:28:39 PM	21-5-2026 04:28:39 PM			Audit Trail
CL/2026/05/V1/013040	Claim	Lost	Wanie-Brandon	Credit Account	V177062796247001-1				New	275.00		7-5-2026 04:09:21 PM	8-5-2026 04:09:21 PM	21-5-2026 04:09:21 PM			Audit Trail
CL/2026/05/V1/013039	Claim	Damage	MMAG DIGITAL SDN BHD	Credit Account	V176961372156001				Rejected	1999.00		7-5-2026 02:51:03 PM		21-5-2026 02:51:03 PM			Audit Trail

CL/2026/05/V1/013038	Claim	Damage	MMAG DIGITAL SDN BHD	Credit Account	V177004564149001				Rejected	1999.00		7-5-2026 02:43:20 PM		21-5-2026 02:43:20 PM			Audit Trail
CL/2026/05/V1/013037	Claim	Damage	AZURA AFIQ RAZAK	Cash	V177498852845001	No	Hub/Depo/ Station Handling Issue	Premium	Pending by Operation	110.00		7-5-2026 12:17:58 PM	24-6-2026 12:48:31 PM	21-5-2026 12:17:58 PM			Audit Trail
CL/2026/05/V1/013036	Claim	Damage	NOOR AFIFAH HANIN MOHAMAD	Credit Account	V177498522670001				New	200.00		7-5-2026 11:53:55 AM	8-5-2026 11:53:55 AM	21-5-2026 11:53:55 AM			Audit Trail
CL/2026/05/V1/013035	Claim	Lost	NGUYEN THANH	Credit Account	V177175487667001				New	115.00		7-5-2026 11:27:52 AM	8-5-2026 11:27:52 AM	21-5-2026 11:27:52 AM			Audit Trail
CL/2026/05/V1/013034	Claim	Damage	Draco	Credit Account	V177498446228001				New	1568.00		7-5-2026 10:21:13 AM	8-5-2026 10:21:13 AM	21-5-2026 10:21:13 AM			Audit Trail
CL/2026/05/V1/013033	Claim	Lost	chunlian	Prepaid Account	V177749630966001				New	250.00		7-5-2026 10:20:00 AM	8-5-2026 10:20:00 AM	21-5-2026 10:20:00 AM			Audit Trail
CL/2026/05/V1/013032	Claim	Delay Delivery Premium Parcel	alice toh	Prepaid Account	V176821171356001				New	250.00		7-5-2026 10:09:04 AM	8-5-2026 10:09:04 AM	21-5-2026 10:09:04 AM			Audit Trail
CL/2026/05/V1/013031	Claim	Lost	ANBER BEAUTY	Credit Account	V177174278129001				New	500.00		6-5-2026 03:40:28 PM	7-5-2026 03:40:28 PM	20-5-2026 03:40:28 PM			Audit Trail
CL/2026/05/V1/013030	Claim	Lost	KISS BABY HOUSE	Prepaid Account	V177498829335001				New	690.00		6-5-2026 02:52:40 PM	7-5-2026 02:52:40 PM	20-5-2026 02:52:40 PM			Audit Trail
CL/2026/05/V1/013029	Claim	Damage	MMAG DIGITAL SDN BHD	Credit Account	V177004937721001				Rejected	1999.00		6-5-2026 02:34:20 PM		20-5-2026 02:34:20 PM			Audit Trail
CL/2026/05/V1/013028	Claim	Damage	MMAG DIGITAL SDN BHD	Credit Account	V177004872633001				Rejected	1999.00		6-5-2026 02:24:37 PM		20-5-2026 02:24:37 PM			Audit Trail
CL/2026/05/V1/013027	Claim	Damage	MMAG DIGITAL SDN BHD	Credit Account	V176961594817001				Rejected	1999.00		6-5-2026 12:58:53 PM		20-5-2026 12:58:53 PM			Audit Trail
CL/2026/05/V1/013026	Claim	Damage	MMAG DIGITAL SDN BHD	Credit Account	V177497252240001	No	Force Majeure	Bulky	Pending by Operation	1999.00		6-5-2026 12:53:46 PM	23-5-2026 08:11:32 AM	20-5-2026 12:53:46 PM			Audit Trail
CL/2026/05/V1/013025	Claim	Damage	MMAG DIGITAL SDN BHD	Credit Account	V177063062815001				Rejected	1999.00		6-5-2026 12:47:54 PM		20-5-2026 12:47:54 PM			Audit Trail
CL/2026/05/V1/013024	Claim	Damage	MMAG DIGITAL SDN BHD	Credit Account	V177176366718001				Rejected	1999.00		6-5-2026 12:40:20 PM		20-5-2026 12:40:20 PM			Audit Trail

CL/2026/05/V1/013023	Claim	Damage	MMAG DIGITAL SDN BHD	Credit Account	V17749786 5587001	No	Force Majeure	Express	Pending by Operation	1999.00		6-5-2026 12:33:47 PM	22-5-2026 01:43:22 PM	20-5-2026 12:33:47 PM			Audit Trail
CL/2026/05/V1/013022	Claim	Lost	SEGAMAT CRANE SERVICES	Prepaid Account	V17749615 9564001				New	320.00		6-5-2026 11:51:54 AM	7-5-2026 11:51:54 AM	20-5-2026 11:51:54 AM			Audit Trail
CL/2026/05/V1/013021	Claim	Lost	XPERT SECURE SUPPLY	Credit Account	V17717485 9038001				New	110.00		6-5-2026 11:09:32 AM	7-5-2026 11:09:32 AM	20-5-2026 11:09:32 AM			Audit Trail
CL/2026/05/V1/013020	Claim	Damage	Sam	Credit Account	V17749880 3113001				New	848.44		5-5-2026 06:24:29 PM	6-5-2026 06:24:29 PM	19-5-2026 06:24:29 PM			Audit Trail
CL/2026/05/V1/013019	Claim	Damage	Afiyah jafni,	Credit Account	V17749878 3194001				New	799.60		5-5-2026 06:15:43 PM	6-5-2026 06:15:43 PM	19-5-2026 06:15:43 PM			Audit Trail
CL/2026/05/V1/013018	Claim	Damage	Syed Mohamad azem	Credit Account	V17749877 0224001				New	1778.95		5-5-2026 06:06:18 PM	6-5-2026 06:06:18 PM	19-5-2026 06:06:18 PM			Audit Trail
CL/2026/05/V1/013017	Claim	Damage	Shahrul afizi Bin mohd shafiee	Credit Account	V17749885 4825001				New	430.18		5-5-2026 05:58:57 PM	6-5-2026 05:58:57 PM	19-5-2026 05:58:57 PM			Audit Trail
CL/2026/05/V1/013016	Claim	Lost	SHAHIRA BINTI SAZALI	Credit Account	V17717475 9130001				New	150.00		5-5-2026 02:47:35 PM	6-5-2026 02:47:35 PM	19-5-2026 02:47:35 PM			Audit Trail
CL/2026/05/V1/013015	Claim	Damage	MMAG DIGITAL SDN BHD	Credit Account	V17717608 2564001				Rejected	1999.00		5-5-2026 12:15:29 PM		19-5-2026 12:15:29 PM			Audit Trail
CL/2026/05/V1/013014	Claim	Damage	MMAG DIGITAL SDN BHD	Credit Account	V17717518 6287001				Rejected	1999.00		5-5-2026 12:07:03 PM		19-5-2026 12:07:03 PM			Audit Trail
CL/2026/05/V1/013013	Claim	Lost	MMAG DIGITAL SDN BHD	Credit Account	V17576794 8060001				Rejected	1999.00		5-5-2026 11:01:07 AM		19-5-2026 11:01:07 AM			Audit Trail
CL/2026/05/V1/013012	Claim	Lost	MMAG DIGITAL SDN BHD	Credit Account	V17700481 0406001				Rejected	1599.00		5-5-2026 10:49:01 AM		19-5-2026 10:49:01 AM			Audit Trail
CL/2026/05/V1/013011	Claim	Lost	MMAG DIGITAL SDN BHD	Credit Account	V17700437 9873001				Rejected	1599.00		5-5-2026 10:24:19 AM		19-5-2026 10:24:19 AM			Audit Trail
CL/2026/05/V1/013010	Claim	Lost	MMAG DIGITAL SDN BHD	Credit Account	V17700480 8243001	No	Hub/Depo/ Station Handling Issue	Express	Pending by Operation	1999.00		5-5-2026 10:06:14 AM	22-5-2026 02:43:12 PM	19-5-2026 10:06:14 AM			Audit Trail
CL/2026/05/V1/013009	Claim	Damage	QQ autopart garage	Cash	B17749787 5937002				New	200.00		4-5-2026 07:43:38 PM	5-5-2026 07:43:38 PM	18-5-2026 07:43:38 PM			Audit Trail
CL/2026/05/V1/013008	Claim	Lost	ANBER BEAUTY	Credit Account	V17717426 0483001				New	300.00		4-5-2026 06:26:11 PM	5-5-2026 06:26:11 PM	18-5-2026 06:26:11 PM			Audit Trail

CL/2026/05/V1/013007	Claim	Damage	Muhammad Azri	Credit Account	V177498051774001				New	1745.08		4-5-2026 05:11:21 PM	5-5-2026 05:11:21 PM	18-5-2026 05:11:21 PM			Audit Trail
CL/2026/05/V1/013006	Claim	Damage	Rosma Wati Binti Mohamad	Credit Account	V177498612302001				New	2225.74		4-5-2026 05:01:36 PM	5-5-2026 05:01:36 PM	18-5-2026 05:01:36 PM			Audit Trail
CL/2026/05/V1/013005	Claim	Damage	Intan Nuraina Nazirah	Credit Account	V177498687447001				New	200.00		4-5-2026 04:59:23 PM	5-5-2026 04:59:23 PM	18-5-2026 04:59:23 PM			Audit Trail
CL/2026/05/V1/013004	Claim	Damage	Azam	Credit Account	V177498783996001				New	1599.11		4-5-2026 04:58:16 PM	5-5-2026 04:58:16 PM	18-5-2026 04:58:16 PM			Audit Trail
CL/2026/05/V1/013003	Claim	Damage	NUR AZMINA	Credit Account	V177497914032001				New	944.10		4-5-2026 04:43:52 PM	5-5-2026 04:43:52 PM	18-5-2026 04:43:52 PM			Audit Trail
CL/2026/05/V1/013002	Claim	Damage	Zaifulhailmi	Credit Account	V177498159340001				New	993.11		4-5-2026 04:31:54 PM	5-5-2026 04:31:54 PM	18-5-2026 04:31:54 PM			Audit Trail
CL/2026/05/V1/013001	Claim	Damage	SHARANRAJ SUBRAMANIAM	Credit Account	V177498463515001				New	1159.05		4-5-2026 04:13:19 PM	5-5-2026 04:13:19 PM	18-5-2026 04:13:19 PM			Audit Trail
CL/2026/05/V1/013000	Claim	Damage	NEW WENG SENG SDN BHD,	Credit Account	V177498464345001				New	2610.49		4-5-2026 03:59:59 PM	5-5-2026 03:59:59 PM	18-5-2026 03:59:59 PM			Audit Trail
CL/2026/05/V1/012999	Claim	Damage	TOGETHER SNOOKER (Kenny)	Credit Account	V177498464444001				New	3400.32		4-5-2026 03:50:10 PM	5-5-2026 03:50:10 PM	18-5-2026 03:50:10 PM			Audit Trail
CL/2026/05/V1/012998	Claim	Damage	MOHD HEIRRI MAT NAWI	Credit Account	V177498474894001				New	2284.62		4-5-2026 03:39:56 PM	5-5-2026 03:39:56 PM	18-5-2026 03:39:56 PM			Audit Trail
CL/2026/05/V1/012997	Claim	Damage	Norhani Binti Mohd Nor,	Credit Account	V177498353915001				New	705.38		4-5-2026 03:28:07 PM	5-5-2026 03:28:07 PM	18-5-2026 03:28:07 PM			Audit Trail
CL/2026/05/V1/012996	Claim	Damage	Willson Leong Yuh Chyuan	Credit Account	V177497361133001				New	682.00		4-5-2026 03:15:42 PM	5-5-2026 03:15:42 PM	18-5-2026 03:15:42 PM			Audit Trail
CL/2026/05/V1/012995	Claim	Damage	AFIFAH	Cash	V177498869393001				New	110.00		4-5-2026 01:56:36 PM	5-5-2026 01:56:36 PM	18-5-2026 01:56:36 PM			Audit Trail
CL/2026/05/V1/012994	Claim	Lost	PIN BOUTIQUE	Credit Account	V177498107075001				New	2850.00		4-5-2026 12:33:45 PM	5-5-2026 12:33:45 PM	18-5-2026 12:33:45 PM			Audit Trail
CL/2026/05/V1/012993	Claim	Lost	KETO S/B	Credit Account	V177498044912001				New	190.00		4-5-2026 11:17:03 AM	5-5-2026 11:17:03 AM	18-5-2026 11:17:03 AM			Audit Trail

CL/2026/05/V1/012992	Claim	Lost	Low Le Pin	Cash	V177498041263001				Info Incomplete	0.00		4-5-2026 11:01:45 AM	6-5-2026 12:32:01 PM	18-5-2026 11:01:45 AM			Audit Trail
CL/2026/05/V1/012991	Claim	Damage	APPLE PAINTS SDN BHD	Credit Account	V177498676175001				New	85.00		4-5-2026 09:48:36 AM	5-5-2026 09:48:36 AM	18-5-2026 09:48:36 AM			Audit Trail
CL/2026/05/V1/012990	Claim	Damage	A.E.S SALES & SERVICE SDN BHD	Credit Account	V177498667210001	Yes	Force Majeure	Express	Pending by Operation	1509.00		3-5-2026 05:47:00 PM	24-5-2026 09:55:33 AM	17-5-2026 05:47:00 PM			Audit Trail
CL/2026/05/V1/012989	Claim	Lost	WAZ JAYA BUILDERS SDN BHD	Credit Account	V177498100328001				New	20.00		3-5-2026 02:32:22 PM	4-5-2026 02:32:22 PM	17-5-2026 02:32:22 PM			Audit Trail
CL/2026/05/V1/012988	Claim	Lost	WAZ JAYA BUILDERS SDN BHD	Credit Account	V177498081665001				New	20.00		3-5-2026 02:26:38 PM	4-5-2026 02:26:38 PM	17-5-2026 02:26:38 PM			Audit Trail
CL/2026/05/V1/012987	Claim	Lost	WAZ JAYA BUILDERS SDN BHD	Credit Account	V177498081320001				New	40.00		3-5-2026 02:23:17 PM	4-5-2026 02:23:17 PM	17-5-2026 02:23:17 PM			Audit Trail
CL/2026/05/V1/012986	Claim	Damage	Anne Rasli	Credit Account	V177498531054001				New	200.00		3-5-2026 11:42:01 AM	4-5-2026 11:42:01 AM	17-5-2026 11:42:01 AM			Audit Trail
CL/2026/04/V2/012574	Appeal	Damage	Mohd Abd Rahim Bin Kamari	Credit Account	V177176983892001	No	Force Majeure	Express	Pending Payment	200.00		9-4-2026 10:04:14 AM		23-4-2026 10:04:14 AM			Audit Trail
CL/2026/04/V2/012570	Appeal	Lost	PUVANESWARY	Credit Account	V177175311511001	No	Hub/Depo/ Station Handling Issue	Express	Completed	200.00	200.00	9-4-2026 09:21:06 AM		23-4-2026 09:21:06 AM	25-6-2026 10:07:34 AM	25-6-2026 10:07:59 AM	Audit Trail
CL/2026/04/V2/012472	Appeal	Delay Delivery Premium Parcel	Asia Cargo (Paya,Burger,momo	Prepaid Account	V177495843174001	No	Misrouted Issue	Premium	Completed	200.00	200.00	5-4-2026 12:24:36 PM		19-4-2026 12:24:36 PM	12-5-2026 11:17:29 AM	12-5-2026 11:17:57 AM	Audit Trail
CL/2026/04/V1/012985	Claim	Damage FreshBox	JESSEY TING	Cash	V177498574884001				New	250.00		30-4-2026 07:09:46 PM	1-5-2026 07:09:46 PM	14-5-2026 07:09:46 PM			Audit Trail
CL/2026/04/V1/012984	Claim	Damage	TAN CHUAN TZE (TANRADIO.COM ELECTRICAL)	Credit Account	ONBIZ-IV26-203009				New	2212.00		30-4-2026 05:47:33 PM	1-5-2026 05:47:33 PM	14-5-2026 05:47:33 PM			Audit Trail
CL/2026/04/V1/012983	Claim	Damage	WAH LEE GROUP(M) SDN BHD	Credit Account	V177496490964001				New	2899.00		30-4-2026 05:27:12 PM	1-5-2026 05:27:12 PM	14-5-2026 05:27:12 PM			Audit Trail
CL/2026/04/V1/012982	Claim	Damage	A.E.S SALES & SERVICE SDN BHD	Credit Account	V177498208680001	Yes	Force Majeure	Express	Pending by Operation	1239.00		30-4-2026 05:13:17 PM	23-5-2026 07:04:35 PM	14-5-2026 05:13:17 PM			Audit Trail

CL/2026/04/V1/012981	Claim	Damage	MMAG DIGITAL SDN BHD	Credit Account	V177497782426001	No	Force Majeure	Express	Pending Verification by IO	1999.00		30-4-2026 04:09:59 PM	23-5-2026 09:47:05 AM	14-5-2026 04:09:59 PM			Audit Trail
CL/2026/04/V1/012980	Claim	Lost	CBHS EXPRESS	Credit Account	V177062186819001				New	489.30		30-4-2026 02:35:15 PM	1-5-2026 02:35:15 PM	14-5-2026 02:35:15 PM			Audit Trail
CL/2026/04/V1/012979	Claim	Damage	SUZY KHONGMANI	Cash	V177495964855001				New	495.00		30-4-2026 01:46:24 PM	1-5-2026 01:46:24 PM	14-5-2026 01:46:24 PM			Audit Trail
CL/2026/04/V1/012978	Claim	Lost	Michelle Chea	Credit Account	V177496206190001				New	94.50		30-4-2026 11:47:34 AM	1-5-2026 11:47:34 AM	14-5-2026 11:47:34 AM			Audit Trail
CL/2026/04/V1/012977	Claim	Damage	Nur Eizzah Amir	Credit Account	V177498481977001				New	1169.39		29-4-2026 06:32:54 PM	30-4-2026 06:32:54 PM	13-5-2026 06:32:54 PM			Audit Trail
CL/2026/04/V1/012976	Claim	Damage	Mohd fitri bin fauzil	Credit Account	V177498258456001				New	759.98		29-4-2026 06:25:22 PM	30-4-2026 06:25:22 PM	13-5-2026 06:25:22 PM			Audit Trail
CL/2026/04/V1/012975	Claim	Lost	MMAG DIGITAL SDN BHD	Credit Account	V177004821389001	No	Hub/Depo/ Station Handling Issue	Express	Pending by Operation	1999.00		29-4-2026 04:26:46 PM	22-5-2026 03:08:03 PM	13-5-2026 04:26:46 PM			Audit Trail
CL/2026/04/V1/012974	Claim	Damage	MMAG DIGITAL SDN BHD	Credit Account	V177177257336001	No	Force Majeure	Express	Pending by Operation	1999.00		29-4-2026 03:16:08 PM	22-5-2026 03:12:49 PM	13-5-2026 03:16:08 PM			Audit Trail
CL/2026/04/V1/012973	Claim	Damage	MMAG DIGITAL SDN BHD	Credit Account	V176408516372001				Rejected	1999.00		29-4-2026 03:02:05 PM		13-5-2026 03:02:05 PM			Audit Trail
CL/2026/04/V1/012972	Claim	Lost	CHANG JIANG INTERNATIONAL SDN BHD	Credit Account	V177497489561001				New	343.20		29-4-2026 01:10:55 PM	30-4-2026 01:10:55 PM	13-5-2026 01:10:55 PM			Audit Trail
CL/2026/04/V1/012971	Claim	Damage	Muhammad Mustaqim bin Zainal Ariffin	Credit Account	V177498273473001				New	200.00		29-4-2026 01:04:02 PM	30-4-2026 01:04:02 PM	13-5-2026 01:04:02 PM			Audit Trail
CL/2026/04/V1/012970	Claim	Damage	MMAG DIGITAL SDN BHD	Credit Account	V177497540958001	No	Force Majeure	Express	Pending Verification by IO	1999.00		29-4-2026 12:08:23 PM	23-5-2026 09:52:50 AM	13-5-2026 12:08:23 PM			Audit Trail
CL/2026/04/V1/012969	Claim	Damage	MMAG DIGITAL SDN BHD	Credit Account	V176408524834001				Rejected	1999.00		29-4-2026 11:56:58 AM		13-5-2026 11:56:58 AM			Audit Trail
CL/2026/04/V1/012968	Claim	Lost	ALEX LOH KE YU	Credit Account	V176961082109001				New	144.33		29-4-2026 11:54:53 AM	30-4-2026 11:54:53 AM	13-5-2026 11:54:53 AM			Audit Trail
CL/2026/04/V1/012967	Claim	Lost	MMAG DIGITAL SDN BHD	Credit Account	RTSV176053946166001				Rejected	1149.00		29-4-2026 11:42:50 AM		13-5-2026 11:42:50 AM			Audit Trail

CL/2026/04/V1/012966	Claim	Missing Content	LEONG PENG HUAAT TRADING SDN BHD	Credit Account	V177495865718001				New	25.86		29-4-2026 11:31:27 AM	30-4-2026 11:31:27 AM	13-5-2026 11:31:27 AM			Audit Trail
CL/2026/04/V1/012965	Claim	Missing Content	LEONG PENG HUAAT TRADING SDN BHD	Credit Account	V177496843135001				New	22.47		29-4-2026 11:23:29 AM	30-4-2026 11:23:29 AM	13-5-2026 11:23:29 AM			Audit Trail
CL/2026/04/V1/012964	Claim	Lost	ADZ MOTORS SDN BHD	Prepaid Account	V177498043939001				New	160000.00		29-4-2026 11:20:34 AM	30-4-2026 11:20:34 AM	13-5-2026 11:20:34 AM			Audit Trail
CL/2026/04/V1/012963	Claim	Lost	MMAG DIGITAL SDN BHD	Credit Account	RTSV176172432281001				Rejected	179.00		29-4-2026 11:12:55 AM		13-5-2026 11:12:55 AM			Audit Trail
CL/2026/04/V1/012962	Claim	Lost	MMAG DIGITAL SDN BHD	Credit Account	V176218007343001				Rejected	179.00		29-4-2026 11:02:02 AM		13-5-2026 11:02:02 AM			Audit Trail
CL/2026/04/V1/012961	Claim	Lost	L Ling Yep	Credit Account	V177177027465001				New	68.00		29-4-2026 11:01:18 AM	30-4-2026 11:01:18 AM	13-5-2026 11:01:18 AM			Audit Trail
CL/2026/04/V1/012960	Claim	Lost	MMAG DIGITAL SDN BHD	Credit Account	V176243992904001				Rejected	199.00		29-4-2026 10:46:13 AM		13-5-2026 10:46:13 AM			Audit Trail
CL/2026/04/V1/012959	Claim	Lost	L Ling Yep	Credit Account	V177496013255001				New	151.50		29-4-2026 10:41:22 AM	30-4-2026 10:41:22 AM	13-5-2026 10:41:22 AM			Audit Trail
CL/2026/04/V1/012958	Claim	Lost	MMAG DIGITAL SDN BHD	Credit Account	RTSV176364131800001				Rejected	1999.00		29-4-2026 10:36:58 AM		13-5-2026 10:36:58 AM			Audit Trail
CL/2026/04/V1/012957	Claim	Missing Content	LEONG PENG HUAAT TRADING SDN BHD	Credit Account	V177176511811001				New	18.23		29-4-2026 10:29:03 AM	30-4-2026 10:29:03 AM	13-5-2026 10:29:03 AM			Audit Trail
CL/2026/04/V1/012956	Claim	Damage	MMAG DIGITAL SDN BHD	Credit Account	V176407547483001				Rejected	1999.00		29-4-2026 10:24:22 AM		13-5-2026 10:24:22 AM			Audit Trail
CL/2026/04/V1/012955	Claim	Delay Delivery Premium Parcel	TOH HAO MING	Credit Account	V177498493369001				New	100.00		29-4-2026 10:09:11 AM	30-4-2026 10:09:11 AM	13-5-2026 10:09:11 AM			Audit Trail
CL/2026/04/V1/012954	Claim	Lost	wang mengling	Credit Account	6338355516				New	1367.39		28-4-2026 07:10:44 PM	29-4-2026 07:10:44 PM	12-5-2026 07:10:44 PM			Audit Trail
CL/2026/04/V1/012953	Claim	Lost	Bueno Bebe Group Sdn Bhd	Credit Account	V177496510426001	No	Hub/Depo/ Station Handling Issue	Express	Pending by Operation	799.00		28-4-2026 06:05:57 PM	24-6-2026 02:21:49 PM	12-5-2026 06:05:57 PM			Audit Trail

CL/2026/04/V1/012952	Claim	Delay Delivery Premium Parcel	Phung Yun Xuan	Prepaid Account	SR260204030966				New	346.90		28-4-2026 06:00:48 PM	29-4-2026 06:00:48 PM	12-5-2026 06:00:48 PM			Audit Trail
CL/2026/04/V1/012951	Claim	Lost	SIM J PIN	Cash	CNMYL0015705871				Rejected	525.39		28-4-2026 05:38:49 PM		12-5-2026 05:38:49 PM			Audit Trail
CL/2026/04/V1/012950	Claim	Damage	AIK HOE CERAMIC TILE SDN BHD	Credit Account	V177498160001001				New	240.00		28-4-2026 05:38:08 PM	29-4-2026 05:38:08 PM	12-5-2026 05:38:08 PM			Audit Trail
CL/2026/04/V1/012949	Claim	Damage	Yundao International Sdn Bhd	Credit Account	YD2026247652K				New	1800.00		28-4-2026 05:11:37 PM	29-4-2026 05:11:37 PM	12-5-2026 05:11:37 PM			Audit Trail
CL/2026/04/V1/012948	Claim	Lost	SIM J PIN	Cash	CNMYL001570587				Rejected	0.00		28-4-2026 04:48:04 PM		12-5-2026 04:48:04 PM			Audit Trail
CL/2026/04/V1/012947	Claim	Damage	MMAG DIGITAL SDN BHD	Credit Account	V176302187494001				Rejected	1999.00		28-4-2026 03:15:29 PM		12-5-2026 03:15:29 PM			Audit Trail
CL/2026/04/V1/012946	Claim	Damage	GORDAN	Cash	V17749735 1318001V1 774973513 18002				New	2150.00		28-4-2026 03:11:53 PM	29-4-2026 03:11:53 PM	12-5-2026 03:11:53 PM			Audit Trail
CL/2026/04/V1/012945	Claim	Delay Delivery Premium Parcel	MR IDZHAM	Credit Account	V177498330794001	No	Hub/Depo/ Station Handling Issue	Premium	Pending by Operation	100.00		28-4-2026 02:14:15 PM	15-5-2026 01:22:32 PM	12-5-2026 02:14:15 PM			Audit Trail
CL/2026/04/V1/012944	Claim	Damage	PRIYA	Credit Account	V177497763463001	Yes	Force Majeure	Express	Pending by Operation	432.82		28-4-2026 11:15:52 AM	15-5-2026 01:32:27 PM	12-5-2026 11:15:52 AM			Audit Trail
CL/2026/04/V1/012943	Claim	Damage	PRIYA	Credit Account	V177176931404001				New	8102.86		28-4-2026 11:09:52 AM	29-4-2026 11:09:52 AM	12-5-2026 11:09:52 AM			Audit Trail
CL/2026/04/V1/012942	Claim	Lost	STARPOST (M) SDN BHD	Cash	V177176503724001				New	300.00		28-4-2026 10:56:43 AM	29-4-2026 10:56:43 AM	12-5-2026 10:56:43 AM			Audit Trail
CL/2026/04/V1/012941	Claim	Damage	PRIYA	Credit Account	V177497658882001				New	1604.50		28-4-2026 10:49:25 AM	29-4-2026 10:49:25 AM	12-5-2026 10:49:25 AM			Audit Trail
CL/2026/04/V1/012940	Claim	Damage	PRIYA	Credit Account	V177496486974001				New	1120.27		28-4-2026 10:39:36 AM	29-4-2026 10:39:36 AM	12-5-2026 10:39:36 AM			Audit Trail
CL/2026/04/V1/012939	Claim	Lost	HO WAI MING	Cash	V177174587607001				New	0.00		27-4-2026 06:43:25 PM	28-4-2026 06:43:25 PM	11-5-2026 06:43:25 PM			Audit Trail

CL/2026/04/V1/012938	Claim	Damage	Abidin Bin Bakar - Acc No: R4910203000	Credit Account	V17749772 8318001				New	110.00		27-4-2026 06:29:22 PM	28-4-2026 06:29:22 PM	11-5-2026 06:29:22 PM			Audit Trail
CL/2026/04/V1/012937	Claim	Lost	Careen Seow Mun Jee	Cash	MYZZ0248 789				New	445.00		27-4-2026 05:31:35 PM	28-4-2026 05:31:35 PM	11-5-2026 05:31:35 PM			Audit Trail
CL/2026/04/V1/012936	Claim	Lost	PIN LEAN LIM	Credit Account	102728951 13				New	39.52		27-4-2026 05:14:33 PM	28-4-2026 05:14:33 PM	11-5-2026 05:14:33 PM			Audit Trail
CL/2026/04/V1/012935	Claim	Lost	nuramirah	Credit Account	V17749721 4163001				New	0.00		27-4-2026 04:48:59 PM	28-4-2026 04:48:59 PM	11-5-2026 04:48:59 PM			Audit Trail
CL/2026/04/V1/012934	Claim	Delay Delivery Premium Parcel	KENNY	Credit Account	V17749781 5100001				Rejected	670.00		27-4-2026 04:20:06 PM		11-5-2026 04:20:06 PM			Audit Trail
CL/2026/04/V1/012933	Claim	Damage	Syamimi	Credit Account	V17749650 1769001				New	1909.00		27-4-2026 03:14:45 PM	28-4-2026 03:14:45 PM	11-5-2026 03:14:45 PM			Audit Trail
CL/2026/04/V1/012932	Claim	Damage	MUHAMMAD NUH BIN MASKAM	Credit Account	V17749782 9411001				New	200.00		27-4-2026 03:05:44 PM	28-4-2026 03:05:44 PM	11-5-2026 03:05:44 PM			Audit Trail
CL/2026/04/V1/012931	Claim	Lost	liau jia liang	Prepaid Account	V17717475 5798001				New	145.00		27-4-2026 03:05:14 PM	28-4-2026 03:05:14 PM	11-5-2026 03:05:14 PM			Audit Trail
CL/2026/04/V1/012930	Claim	Damage	Jay Chuah	Credit Account	V17749694 8151001				New	324.50		27-4-2026 02:50:49 PM	28-4-2026 02:50:49 PM	11-5-2026 02:50:49 PM			Audit Trail
CL/2026/04/V1/012929	Claim	Damage	PRIYA	Credit Account	V17749723 6943001				New	635.82		27-4-2026 02:38:23 PM	28-4-2026 02:38:23 PM	11-5-2026 02:38:23 PM			Audit Trail
CL/2026/04/V1/012928	Claim	Damage	SK	Credit Account	V17749815 0101001				New	350.00		27-4-2026 12:17:53 PM	28-4-2026 12:17:53 PM	11-5-2026 12:17:53 PM			Audit Trail
CL/2026/04/V1/012927	Claim	Damage	SK	Credit Account	V17749815 0118001				New	350.00		27-4-2026 12:11:04 PM	28-4-2026 12:11:04 PM	11-5-2026 12:11:04 PM			Audit Trail
CL/2026/04/V1/012926	Claim	Damage	MMAG DIGITAL SDN BHD	Credit Account	V17717703 9222001	No	Force Majeure	Express	Pending Verification by IO	1999.00		27-4-2026 12:01:31 PM	17-6-2026 02:20:46 PM	11-5-2026 12:01:31 PM			Audit Trail
CL/2026/04/V1/012925	Claim	Damage	MMAG DIGITAL SDN BHD	Credit Account	V17682086 3061001				Rejected	1999.00		27-4-2026 11:53:36 AM		11-5-2026 11:53:36 AM			Audit Trail
CL/2026/04/V1/012924	Claim	Damage	MMAG DIGITAL SDN BHD	Credit Account	V17717723 4764001	No	Force Majeure	Express	Pending by Operation	1999.00		27-4-2026 11:38:25 AM	22-5-2026 11:42:51 AM	11-5-2026 11:38:25 AM			Audit Trail

CL/2026/04/V1/012923	Claim	Short Piece	MMAG DIGITAL SDN BHD	Credit Account	V17717521 2542001				Rejected	1999.00		27-4-2026 11:30:52 AM		11-5-2026 11:30:52 AM			Audit Trail
CL/2026/04/V1/012922	Claim	Damage	MMAG DIGITAL SDN BHD	Credit Account	V17717518 3866001				Rejected	1999.00		27-4-2026 11:22:32 AM		11-5-2026 11:22:32 AM			Audit Trail
CL/2026/04/V1/012921	Claim	Damage	MMAG DIGITAL SDN BHD	Credit Account	V17681928 2224001				Rejected	1999.00		27-4-2026 11:07:36 AM		11-5-2026 11:07:36 AM			Audit Trail
CL/2026/04/V1/012920	Claim	Damage	MMAG DIGITAL SDN BHD	Credit Account	V17682025 4357001				Rejected	1999.00		27-4-2026 10:58:43 AM		11-5-2026 10:58:43 AM			Audit Trail
CL/2026/04/V1/012919	Claim	Damage	MMAG DIGITAL SDN BHD	Credit Account	V17682132 3328001				Rejected	1999.00		27-4-2026 10:46:01 AM		11-5-2026 10:46:01 AM			Audit Trail
CL/2026/04/V1/012918	Claim	Damage	MMAG DIGITAL SDN BHD	Credit Account	V17717452 2307001				Rejected	1999.00		27-4-2026 10:32:56 AM		11-5-2026 10:32:56 AM			Audit Trail
CL/2026/04/V1/012917	Claim	Damage	MMAG DIGITAL SDN BHD	Credit Account	V17717613 4256001				Rejected	1999.00		27-4-2026 10:28:18 AM		11-5-2026 10:28:18 AM			Audit Trail
CL/2026/04/V1/012916	Claim	Lost	ABNER BEAUTY GLOBAL SDN BHD	Credit Account	V17717444 0366001	No	Force Majeure	Express	Pending Responsible Staff Details	57.00	57.00	26-4-2026 07:35:30 PM	27-5-2026 02:19:35 PM	10-5-2026 07:35:30 PM	25-5-2026 02:19:13 AM		Audit Trail
CL/2026/04/V1/012915	Claim	Lost	ABNER BEAUTY GLOBAL SDN BHD	Credit Account	V17717436 8646001	No	Force Majeure	Express	Pending Responsible Staff Details	1628.00	200.00	26-4-2026 07:34:41 PM	27-5-2026 02:37:16 PM	10-5-2026 07:34:41 PM	25-5-2026 02:35:03 AM		Audit Trail
CL/2026/04/V1/012914	Claim	Damage	Xinjing Kee	Credit Account	V17749790 1261002				New	330.00		25-4-2026 10:29:08 PM	26-4-2026 10:29:08 PM	9-5-2026 10:29:08 PM			Audit Trail
CL/2026/04/V1/012913	Claim	Damage	EASY REWARD RESOURCES	Credit Account	V17749749 7887001				New	150.00		25-4-2026 04:43:56 PM	26-4-2026 04:43:56 PM	9-5-2026 04:43:56 PM			Audit Trail
CL/2026/04/V1/012912	Claim	Damage	TND EXPRESS (M) SDN BHD	Credit Account	V17749712 0563001				New	200.00		25-4-2026 02:00:32 PM	26-4-2026 02:00:32 PM	9-5-2026 02:00:32 PM			Audit Trail
CL/2026/04/V1/012911	Claim	Lost	CU live empire	Cash	V17749721 5399001				New	139.00		25-4-2026 01:33:01 PM	26-4-2026 01:33:01 PM	9-5-2026 01:33:01 PM			Audit Trail
CL/2026/04/V1/012910	Claim	Lost	Patrick Lim	Credit Account	YDD26040 71789				New	662.00		25-4-2026 01:04:16 PM	26-4-2026 01:04:16 PM	9-5-2026 01:04:16 PM			Audit Trail
CL/2026/04/V1/012909	Claim	Damage	MBE Taman Desa @ KL	Credit Account	V17749816 8960001				New	103.30		24-4-2026 06:53:28 PM	25-4-2026 06:53:28 PM	8-5-2026 06:53:28 PM			Audit Trail

CL/2026/04/V1/012908	Claim	Damage	NURUL HAZLIZA	Credit Account	V177498168670001				New	103.30		24-4-2026 06:39:57 PM	25-4-2026 06:39:57 PM	8-5-2026 06:39:57 PM			Audit Trail
CL/2026/04/V1/012907	Claim	Damage	MMAG DIGITAL SDN BHD	Credit Account	V177176843851001	No	Force Majeure	Express	Pending by Operation	1999.00		24-4-2026 05:43:27 PM	22-5-2026 01:36:05 PM	8-5-2026 05:43:27 PM			Audit Trail
CL/2026/04/V1/012906	Claim	Damage	MMAG DIGITAL SDN BHD	Credit Account	V177177236232001	No	Force Majeure	Express	Pending by Operation	1999.00		24-4-2026 05:38:31 PM	22-5-2026 01:12:14 PM	8-5-2026 05:38:31 PM			Audit Trail
CL/2026/04/V1/012905	Claim	Damage	MMAG DIGITAL SDN BHD	Credit Account	V177176816022001	No	Force Majeure	Express	Pending Verification by IO	1999.00		24-4-2026 05:28:04 PM	17-6-2026 02:30:03 PM	8-5-2026 05:28:04 PM			Audit Trail
CL/2026/04/V1/012904	Claim	Damage	MMAG DIGITAL SDN BHD	Credit Account	V177176364615001	No	Force Majeure	Express	Pending by Operation	1999.00		24-4-2026 05:18:52 PM	22-5-2026 12:21:34 PM	8-5-2026 05:18:52 PM			Audit Trail
CL/2026/04/V1/012903	Claim	Damage	MMAG DIGITAL SDN BHD	Credit Account	V177175219015001	No	Force Majeure	Express	Pending Verification by IO	1999.00		24-4-2026 05:11:45 PM	23-5-2026 11:36:47 AM	8-5-2026 05:11:45 PM			Audit Trail
CL/2026/04/V1/012902	Claim	Lost	SHAN shan	Credit Account	10273112312				New	39.62		24-4-2026 04:17:32 PM	25-4-2026 04:17:32 PM	8-5-2026 04:17:32 PM			Audit Trail
CL/2026/04/V1/012901	Claim	Damage	CM WAN	Credit Account	V177498130325001				New	790.00		24-4-2026 04:15:25 PM	25-4-2026 04:15:25 PM	8-5-2026 04:15:25 PM			Audit Trail
CL/2026/04/V1/012900	Claim	Damage	Najihah Syafiqah	Credit Account	V177497230491001				New	1579.00		24-4-2026 04:07:54 PM	25-4-2026 04:07:54 PM	8-5-2026 04:07:54 PM			Audit Trail
CL/2026/04/V1/012899	Claim	Damage	Lysa	Credit Account	V177497803190001				New	200.00		24-4-2026 04:04:52 PM	25-4-2026 04:04:52 PM	8-5-2026 04:04:52 PM			Audit Trail
CL/2026/04/V1/012898	Claim	Damage	Christhoper	Credit Account	V177497832916001				New	200.00		24-4-2026 04:03:07 PM	25-4-2026 04:03:07 PM	8-5-2026 04:03:07 PM			Audit Trail
CL/2026/04/V1/012897	Claim	Damage	NORHADAYATI BT HANAFI	Credit Account	V177497657748001				New	200.00		24-4-2026 04:01:39 PM	25-4-2026 04:01:39 PM	8-5-2026 04:01:39 PM			Audit Trail
CL/2026/04/V1/012896	Claim	Damage	Cik Ayu	Credit Account	V177497791848001				New	200.00		24-4-2026 04:00:19 PM	25-4-2026 04:00:19 PM	8-5-2026 04:00:19 PM			Audit Trail
CL/2026/04/V1/012895	Claim	Lost	June	Credit Account	CNMYL001517974				Rejected	400.00		24-4-2026 03:38:07 PM		8-5-2026 03:38:07 PM			Audit Trail
CL/2026/04/V1/012894	Claim	Damage	NURFATINLIDYYA BINTI AMIRRUIDN	Credit Account	V177497511200001				New	469.00		24-4-2026 03:26:21 PM	25-4-2026 03:26:21 PM	8-5-2026 03:26:21 PM			Audit Trail
CL/2026/04/V1/012893	Claim	Damage	ROSNAH BINTI MAT ZAIN	Cash	V177497123069001				New	110.00		24-4-2026 03:11:20 PM	25-4-2026 03:11:20 PM	8-5-2026 03:11:20 PM			Audit Trail

CL/2026/04/V1/012892	Claim	Damage	MIN (PERABOT BAHAGIA)	Credit Account	V17749664 8518001				New	100.00		24-4-2026 03:07:57 PM	25-4-2026 03:07:57 PM	8-5-2026 03:07:57 PM			Audit Trail
CL/2026/04/V1/012891	Claim	Damage	AZI	Cash	V17749712 3557001				New	45.00		24-4-2026 03:07:01 PM	25-4-2026 03:07:01 PM	8-5-2026 03:07:01 PM			Audit Trail
CL/2026/04/V1/012890	Claim	Damage	HARYATI KAMAROL ZAMAN	Cash	V17749703 1289004				New	85.00		24-4-2026 02:27:35 PM	25-4-2026 02:27:35 PM	8-5-2026 02:27:35 PM			Audit Trail
CL/2026/04/V1/012889	Claim	Damage	HARYATI KAMAROL ZAMAN	Cash	V17749703 1289003				New	85.00		24-4-2026 02:23:55 PM	25-4-2026 02:23:55 PM	8-5-2026 02:23:55 PM			Audit Trail
CL/2026/04/V1/012888	Claim	Damage	HARYATI KAMAROL ZAMAN	Cash	V17749703 1289002				New	110.00		24-4-2026 02:20:58 PM	25-4-2026 02:20:58 PM	8-5-2026 02:20:58 PM			Audit Trail
CL/2026/04/V1/012887	Claim	Damage	HARYATI KAMAROL ZAMAN	Cash	V17749703 1289001				New	110.00		24-4-2026 02:17:36 PM	25-4-2026 02:17:36 PM	8-5-2026 02:17:36 PM			Audit Trail
CL/2026/04/V1/012886	Claim	Damage	EASY TAN	Credit Account	V17749720 4096001				New	1070.00		24-4-2026 11:00:51 AM	25-4-2026 11:00:51 AM	8-5-2026 11:00:51 AM			Audit Trail
CL/2026/04/V1/012885	Claim	Damage	RITMA PRESTASI SDN BHD	Credit Account	V17749794 3896001				New	1015.00		24-4-2026 10:55:50 AM	25-4-2026 10:55:50 AM	8-5-2026 10:55:50 AM			Audit Trail
CL/2026/04/V1/012884	Claim	Lost	Abidin Bin Bakar - Acc No: R4910203000	Credit Account	V17749626 3346001				New	85.00		24-4-2026 10:16:15 AM	25-4-2026 10:16:15 AM	8-5-2026 10:16:15 AM			Audit Trail
CL/2026/04/V1/012883	Claim	Damage	PRIYA	Credit Account	V17749791 3820001				New	1867.67		24-4-2026 09:15:42 AM	25-4-2026 09:15:42 AM	8-5-2026 09:15:42 AM			Audit Trail
CL/2026/04/V1/012882	Claim	Lost	APRIL	Credit Account	V17749727 3207001				New	145.00		24-4-2026 09:11:53 AM	25-4-2026 09:11:53 AM	8-5-2026 09:11:53 AM			Audit Trail
CL/2026/04/V1/012881	Claim	Damage	PRIYA	Credit Account	V17749736 0495001				New	431.82		24-4-2026 08:43:43 AM	25-4-2026 08:43:43 AM	8-5-2026 08:43:43 AM			Audit Trail
CL/2026/04/V1/012880	Claim	Damage FreshBox	HALIMATUN NORAINI ASIAH BINTI ABD.MUFTI	Cash	V17749764 8142001				New	105.00		24-4-2026 12:30:49 AM	25-4-2026 12:30:49 AM	8-5-2026 12:30:49 AM			Audit Trail
CL/2026/04/V1/012879	Claim	Delay Delivery Premium Parcel	VALLI	Credit Account	V17749768 5710001				New	100.00		23-4-2026 06:53:20 PM	24-4-2026 06:53:20 PM	7-5-2026 06:53:20 PM			Audit Trail

CL/2026/04/V1/012878	Claim	Damage	CM WAN	Credit Account	V17749803 3558001				New	230.00		23-4-2026 05:58:27 PM	24-4-2026 05:58:27 PM	7-5-2026 05:58:27 PM			Audit Trail
CL/2026/04/V1/012877	Claim	Damage FreshBox	EMMA	Credit Account	V17749792 2068001				New	132.00		23-4-2026 04:14:21 PM	24-4-2026 04:14:21 PM	7-5-2026 04:14:21 PM			Audit Trail
CL/2026/04/V1/012876	Claim	Damage	Aizmaezil Fitri	Credit Account	V17749780 2919001				New	200.00		23-4-2026 03:20:04 PM	24-4-2026 03:20:04 PM	7-5-2026 03:20:04 PM			Audit Trail
CL/2026/04/V1/012875	Claim	Damage	Avik Lee	Credit Account	V17749664 6507001				New	200.00		23-4-2026 02:53:50 PM	24-4-2026 02:53:50 PM	7-5-2026 02:53:50 PM			Audit Trail
CL/2026/04/V1/012874	Claim	Damage	Muhammad Fadhil	Credit Account	V17749783 7652001				New	200.00		23-4-2026 02:52:13 PM	24-4-2026 02:52:13 PM	7-5-2026 02:52:13 PM			Audit Trail
CL/2026/04/V1/012873	Claim	Damage	Khairul Azraf Bin Baharuddin	Credit Account	V17749793 2968001				New	200.00		23-4-2026 02:50:15 PM	24-4-2026 02:50:15 PM	7-5-2026 02:50:15 PM			Audit Trail
CL/2026/04/V1/012872	Claim	Damage	Nur Fatini Bt Mohamad Roslee	Credit Account	V17749779 0346001				New	200.00		23-4-2026 02:47:52 PM	24-4-2026 02:47:52 PM	7-5-2026 02:47:52 PM			Audit Trail
CL/2026/04/V1/012871	Claim	Lost	CBHS EXPRESS	Prepaid Account	V17700498 2516001				New	70.00		23-4-2026 02:46:14 PM	24-4-2026 02:46:14 PM	7-5-2026 02:46:14 PM			Audit Trail
CL/2026/04/V1/012870	Claim	Damage	NOR AFILA BINTI AZIZAN	Credit Account	V17749679 1900001				New	100.00		23-4-2026 02:04:46 PM	24-4-2026 02:04:46 PM	7-5-2026 02:04:46 PM			Audit Trail
CL/2026/04/V1/012869	Claim	Damage	CM WAN	Credit Account	V17749775 2559001				New	85.00		23-4-2026 01:34:35 PM	24-4-2026 01:34:35 PM	7-5-2026 01:34:35 PM			Audit Trail
CL/2026/04/V1/012868	Claim	Damage	MMAG DIGITAL SDN BHD	Credit Account	V17749694 9165001	No	Force Majeure	Express	Pending by Operation	1999.00		23-4-2026 12:32:25 PM	22-5-2026 11:59:12 AM	7-5-2026 12:32:25 PM			Audit Trail
CL/2026/04/V1/012867	Claim	Lost	HADZIR MOHD NOR	Cash	V17749794 1816001				New	110.00		23-4-2026 10:58:25 AM	24-4-2026 10:58:25 AM	7-5-2026 10:58:25 AM			Audit Trail
CL/2026/04/V1/012866	Claim	Lost	CU live empire	Cash	V17749700 2098001	No	Driver Issue	Express	Pending by Operation	237.90		23-4-2026 10:42:06 AM	25-4-2026 11:45:12 AM	7-5-2026 10:42:06 AM			Audit Trail
CL/2026/04/V1/012865	Claim	Damage	Mohamad syahrul bin mustaffa	Cash	UNIFI2604 000103456 321				New	500.00		23-4-2026 09:24:09 AM	24-4-2026 09:24:09 AM	7-5-2026 09:24:09 AM			Audit Trail
CL/2026/04/V1/012864	Claim	Delay Delivery Premium Parcel	GRACE LIM WAN JUN	Prepaid Account	V17749712 947400100				New	0.00		22-4-2026 08:17:49 PM	23-4-2026 08:17:49 PM	6-5-2026 08:17:49 PM			Audit Trail

CL/2026/04/V1/012863	Claim	Damage FreshBox	GRACE LIM WAN JUN	Credit Account	V17749712 9474001				New	0.00		22-4-2026 07:28:51 PM	29-4-2026 12:06:52 AM	6-5-2026 07:28:51 PM			Audit Trail
CL/2026/04/V1/012862	Claim	Damage	PRIYA	Credit Account	V17749735 4777001				New	727.15		22-4-2026 06:26:48 PM	23-4-2026 06:26:48 PM	6-5-2026 06:26:48 PM			Audit Trail
CL/2026/04/V1/012861	Claim	Damage	PRIYA	Credit Account	V17749633 0185001				New	1725.65		22-4-2026 06:17:02 PM	23-4-2026 06:17:02 PM	6-5-2026 06:17:02 PM			Audit Trail
CL/2026/04/V1/012860	Claim	Damage	MMAG DIGITAL SDN BHD	Credit Account	ZND17422 6395520				Rejected	1999.00		22-4-2026 05:08:55 PM		6-5-2026 05:08:55 PM			Audit Trail
CL/2026/04/V1/012859	Claim	Lost	MMAG DIGITAL SDN BHD	Credit Account	V17640854 2395001				Rejected	1999.00		22-4-2026 04:56:11 PM		6-5-2026 04:56:11 PM			Audit Trail
CL/2026/04/V1/012858	Claim	Damage	MMAG DIGITAL SDN BHD	Credit Account	V17749589 2837001	No	Force Majeure	Express	Pending by Operation	1999.00		22-4-2026 04:22:33 PM	22-5-2026 11:31:45 AM	6-5-2026 04:22:33 PM			Audit Trail
CL/2026/04/V1/012857	Claim	Lost	Lee Siew Chin	Cash	ZND17727 11890554				New	295.87		22-4-2026 03:25:36 PM	23-4-2026 03:25:36 PM	6-5-2026 03:25:36 PM			Audit Trail
CL/2026/04/V1/012856	Claim	Delay Delivery Premium Parcel	Koo soo ying	Credit Account	V17749769 2152001				New	150.00		22-4-2026 02:09:04 PM	23-4-2026 02:09:04 PM	6-5-2026 02:09:04 PM			Audit Trail
CL/2026/04/V1/012855	Claim	Damage	Riann Ang Han Ying	Prepaid Account	V17700422 2650001				New	631.00		22-4-2026 12:18:50 PM	23-4-2026 12:18:50 PM	6-5-2026 12:18:50 PM			Audit Trail
CL/2026/04/V1/012854	Claim	Damage	NOOR AIREEN BINTI ABDUL RAHMAN	Credit Account	V17749792 5892001				New	200.00		22-4-2026 11:28:31 AM	23-4-2026 11:28:31 AM	6-5-2026 11:28:31 AM			Audit Trail
CL/2026/04/V1/012853	Claim	Damage	KALAI VANI	Credit Account	V17749777 5398001				New	50.00		22-4-2026 10:19:42 AM	23-4-2026 10:19:42 AM	6-5-2026 10:19:42 AM			Audit Trail
CL/2026/04/V1/012852	Claim	Lost	MMAG DIGITAL SDN BHD	Credit Account	RTSV1768 212060100 01	No	Hub/Depo/ Station Handling Issue	Express	Pending by Operation	1999.00		22-4-2026 10:06:30 AM	22-5-2026 07:07:10 AM	6-5-2026 10:06:30 AM			Audit Trail
CL/2026/04/V1/012851	Claim	Damage	CM Wan	Credit Account	V17749788 1372001				New	158.00		22-4-2026 09:11:53 AM	23-4-2026 09:11:53 AM	6-5-2026 09:11:53 AM			Audit Trail
CL/2026/04/V1/012850	Claim	Lost	SITI NOORUL AIDA AB RAHIM	Credit Account	102735653 41				New	197.55		21-4-2026 06:44:28 PM	22-4-2026 06:44:28 PM	5-5-2026 06:44:28 PM			Audit Trail
CL/2026/04/V1/012849	Claim	Lost	Ada Ho	Credit Account	102738442 65				New	118.53		21-4-2026 06:41:52 PM	22-4-2026 06:41:52 PM	5-5-2026 06:41:52 PM			Audit Trail

CL/2026/04/V1/012848	Claim	Lost	rra Syahirah, Purchasing	Credit Account	10272652062				New	395.10		21-4-2026 06:38:45 PM	22-4-2026 06:38:45 PM	5-5-2026 06:38:45 PM			Audit Trail
CL/2026/04/V1/012847	Claim	Delay Delivery Premium Parcel	OZEL JEWELLERY	Credit Account	V17749767 8026001				New	100.00		21-4-2026 05:36:04 PM	22-4-2026 05:36:04 PM	5-5-2026 05:36:04 PM			Audit Trail
CL/2026/04/V1/012846	Claim	Lost	A,E,S SALES & SERVICE SDN BHD	Credit Account	V17749680 6147001	Yes	Hub/Depo/ Station Handling Issue	Express	Pending by Operation	2009.00		21-4-2026 04:42:15 PM	23-5-2026 06:56:51 PM	5-5-2026 04:42:15 PM			Audit Trail
CL/2026/04/V1/012845	Claim	Damage	Norazura Anis Mohd Idrus	Credit Account	V17749735 2254001				New	200.00		21-4-2026 03:28:50 PM	22-4-2026 03:28:50 PM	5-5-2026 03:28:50 PM			Audit Trail
CL/2026/04/V1/012844	Claim	Damage	NOTEBOOK PLAZA SDN BHD	Cash	V17749767 0839001	No	Force Majeure	Premium	Pending Responsible Staff Details	6250.00	1000.00	21-4-2026 03:06:04 PM	23-5-2026 05:36:30 PM	5-5-2026 03:06:04 PM	21-5-2026 05:29:42 AM		Audit Trail
CL/2026/04/V1/012843	Claim	Damage	Mohd Syuhaib Bin Zulkafli	Cash	CNMYL00 1595313				Rejected	0.00		21-4-2026 12:58:14 PM		5-5-2026 12:58:14 PM			Audit Trail
CL/2026/04/V1/012842	Claim	Delay Delivery Premium Parcel	NOMORE HANG	Prepaid Account	V17749766 5224001				New	100.00		21-4-2026 12:25:43 PM	22-4-2026 12:25:43 PM	5-5-2026 12:25:43 PM			Audit Trail
CL/2026/04/V1/012841	Claim	Lost	CU live empire	Cash	V17749721 8338001				New	217.30		21-4-2026 11:07:44 AM	22-4-2026 11:07:44 AM	5-5-2026 11:07:44 AM			Audit Trail
CL/2026/04/V1/012840	Claim	Damage	TAI JIA SHIUAN	Credit Account	V17749738 819200100				Rejected	0.00		20-4-2026 05:50:45 PM		4-5-2026 05:50:45 PM			Audit Trail
CL/2026/04/V1/012839	Claim	Damage FreshBox	nurul shahida bt yaacob	Credit Account	V17749705 5360001	No	Hub/Depo/ Station Handling Issue	FreshBox	Pending by Operation	160.00		20-4-2026 05:42:51 PM	28-5-2026 08:36:15 AM	4-5-2026 05:42:51 PM			Audit Trail
CL/2026/04/V1/012838	Claim	Delay Delivery Premium Parcel	TAI JIA SIUAN	Credit Account	V17749738 8192001	No	Hub/Depo/ Station Handling Issue	Premium	Pending Responsible Staff Details	0.00	100.00	20-4-2026 05:40:05 PM	27-5-2026 10:26:28 AM	4-5-2026 05:40:05 PM	25-5-2026 10:23:39 AM		Audit Trail
CL/2026/04/V1/012837	Claim	Damage FreshBox	nurul shahida binti yaacob	Credit Account	V17749664 5074001	No	Logistic IT System Issue	FreshBox	Pending by Operation	100.00		20-4-2026 05:28:21 PM	28-5-2026 08:47:29 AM	4-5-2026 05:28:21 PM			Audit Trail
CL/2026/04/V1/012836	Claim	Lost	Ritma Prestasi Sdn Bhd	Credit Account	V17717503 247800				New	1791.20		20-4-2026 05:27:35 PM	21-4-2026 05:27:35 PM	4-5-2026 05:27:35 PM			Audit Trail
CL/2026/04/V1/012835	Claim	Damage	Samyaris	Credit Account	V17749747 3164001				New	305.02		20-4-2026 04:55:54 PM	21-4-2026 04:55:54 PM	4-5-2026 04:55:54 PM			Audit Trail

CL/2026/04/V1/012834	Claim	Delay Delivery Premium Parcel	mohd mazwan zulqaidill bin mazlan	Cash	V177497205482001				New	0.00		20-4-2026 04:11:56 PM	21-4-2026 04:11:56 PM	4-5-2026 04:11:56 PM			Audit Trail
CL/2026/04/V1/012833	Claim	Damage	PRIYA	Credit Account	V177177153065001				New	838.83		20-4-2026 04:00:42 PM	21-4-2026 04:00:42 PM	4-5-2026 04:00:42 PM			Audit Trail
CL/2026/04/V1/012832	Claim	Damage	MODA HOME SDN BHD	Credit Account	V175576886355001				New	4902.46		20-4-2026 03:50:31 PM	21-4-2026 03:50:31 PM	4-5-2026 03:50:31 PM			Audit Trail
CL/2026/04/V1/012831	Claim	Lost	HARYATI KAMAROL ZAMAN	Cash	V177496793539002				New	45.00		20-4-2026 03:46:38 PM	21-4-2026 03:46:38 PM	4-5-2026 03:46:38 PM			Audit Trail
CL/2026/04/V1/012830	Claim	Damage	PRIYA	Credit Account	V177496375346001				New	648.36		20-4-2026 03:40:08 PM	21-4-2026 03:40:08 PM	4-5-2026 03:40:08 PM			Audit Trail
CL/2026/04/V1/012829	Claim	Damage	HAYATI KAMAROL ZAMAN	Cash	V177496793539001				New	45.00		20-4-2026 03:39:00 PM	21-4-2026 03:39:00 PM	4-5-2026 03:39:00 PM			Audit Trail
CL/2026/04/V1/012828	Claim	Damage	HAYATI KAMAROL ZAMAN	Cash	V177496793300001	No	Logistic IT System Issue	Premium	Pending Verification by IO	45.00		20-4-2026 03:31:18 PM	23-6-2026 07:52:40 AM	4-5-2026 03:31:18 PM			Audit Trail
CL/2026/04/V1/012827	Claim	Damage	PRIYA	Credit Account	V177496475152001				New	1568.47		20-4-2026 03:00:00 PM	21-4-2026 03:00:00 PM	4-5-2026 03:00:00 PM			Audit Trail
CL/2026/04/V1/012826	Claim	Damage	PRIYA	Credit Account	V177496376060001				New	2543.27		20-4-2026 02:51:08 PM	21-4-2026 02:51:08 PM	4-5-2026 02:51:08 PM			Audit Trail
CL/2026/04/V1/012825	Claim	Damage FreshBox	PRIYA	Credit Account	V177496375896001				New	1624.59		20-4-2026 02:41:05 PM	21-4-2026 02:41:05 PM	4-5-2026 02:41:05 PM			Audit Trail
CL/2026/04/V1/012824	Claim	Lost	AROS HARMAN PLAYER TRADING	Cash	V177496245038001				New	150.00		20-4-2026 02:33:32 PM	21-4-2026 02:33:32 PM	4-5-2026 02:33:32 PM			Audit Trail
CL/2026/04/V1/012823	Claim	Damage	PRIYA	Credit Account	V177497236110001				New	5372.93		20-4-2026 02:23:22 PM	21-4-2026 02:23:22 PM	4-5-2026 02:23:22 PM			Audit Trail
CL/2026/04/V1/012822	Claim	Damage	PRIYA	Credit Account	V177496866820001				New	666.67		20-4-2026 02:15:03 PM	21-4-2026 02:15:03 PM	4-5-2026 02:15:03 PM			Audit Trail
CL/2026/04/V1/012821	Claim	Damage	PRIYA	Credit Account	V177497239302001				New	1356.19		20-4-2026 02:00:17 PM	21-4-2026 02:00:17 PM	4-5-2026 02:00:17 PM			Audit Trail
CL/2026/04/V1/012820	Claim	Damage	PRIYA	Credit Account	V177176808164001				New	1789.13		20-4-2026 01:17:00 PM	21-4-2026 01:17:00 PM	4-5-2026 01:17:00 PM			Audit Trail
CL/2026/04/V1/012819	Claim	Damage	PRIYA	Credit Account	V177496359155001				New	1139.34		20-4-2026 01:11:06 PM	21-4-2026 01:11:06 PM	4-5-2026 01:11:06 PM			Audit Trail

CL/2026/04/V1/012818	Claim	Lost	VMED TRADING SDN BHD	Prepaid Account	V17717438 5810001				New	100.00		20-4-2026 12:33:17 PM	21-4-2026 12:33:17 PM	4-5-2026 12:33:17 PM			Audit Trail
CL/2026/04/V1/012817	Claim	Damage	HaHa	Credit Account	V17749758 1661001				New	200.00		20-4-2026 12:20:16 PM	21-4-2026 12:20:16 PM	4-5-2026 12:20:16 PM			Audit Trail
CL/2026/04/V1/012816	Claim	Damage	Afiq Asri	Credit Account	V17749726 2294002				New	200.00		20-4-2026 12:15:12 PM	21-4-2026 12:15:12 PM	4-5-2026 12:15:12 PM			Audit Trail
CL/2026/04/V1/012815	Claim	Damage	Ccc	Credit Account	V17749748 1749001				New	200.00		20-4-2026 12:13:11 PM	21-4-2026 12:13:11 PM	4-5-2026 12:13:11 PM			Audit Trail
CL/2026/04/V1/012814	Claim	Damage	Perniagaan letrik keem seng	Credit Account	V17749687 3316001				New	200.00		20-4-2026 12:04:12 PM	21-4-2026 12:04:12 PM	4-5-2026 12:04:12 PM			Audit Trail
CL/2026/04/V1/012813	Claim	Lost	Lpost Global Sdn Bhd	Credit Account	V17717531 0736001				New	527.14		20-4-2026 09:55:11 AM	21-4-2026 09:55:11 AM	4-5-2026 09:55:11 AM			Audit Trail
CL/2026/04/V1/012812	Claim	Delay Delivery Premium Parcel	CHUAH JIA EN	Credit Account	V17749766 5323001				New	145.00		20-4-2026 09:08:59 AM	21-4-2026 09:08:59 AM	4-5-2026 09:08:59 AM			Audit Trail
CL/2026/04/V1/012811	Claim	Delay Delivery Premium Parcel	AMSYAR	Cash	V17749749 3520001				New	100.00		20-4-2026 08:25:55 AM	21-4-2026 08:25:55 AM	4-5-2026 08:25:55 AM			Audit Trail
CL/2026/04/V1/012810	Claim	Delay Delivery Premium Parcel	ML120	Credit Account	V17749751 5703001				New	15.90		19-4-2026 07:05:41 PM	20-4-2026 07:05:41 PM	3-5-2026 07:05:41 PM			Audit Trail
CL/2026/04/V1/012809	Claim	Damage	AIK HOE CERAMIC TILE SDN BHD	Credit Account	V17749681 9277001				New	140.00		19-4-2026 11:48:33 AM	20-4-2026 11:48:33 AM	3-5-2026 11:48:33 AM			Audit Trail
CL/2026/04/V1/012808	Claim	Lost	ADVANCE VISION SAFETY SYSTEM AND SUPPLIES SDN BHD	Cash	V17717549 9363001				New	0.00		18-4-2026 12:48:06 PM	19-4-2026 12:48:06 PM	2-5-2026 12:48:06 PM			Audit Trail
CL/2026/04/V1/012807	Claim	Lost	CU live empire	Cash	V17749583 9078001				New	55.60		18-4-2026 11:44:33 AM	19-4-2026 11:44:33 AM	2-5-2026 11:44:33 AM			Audit Trail
CL/2026/04/V1/012806	Claim	Lost	Cheng Jiun Yee	Cash	V17700467 3483001				New	155.49		18-4-2026 10:08:44 AM	19-4-2026 10:08:44 AM	2-5-2026 10:08:44 AM			Audit Trail
CL/2026/04/V1/012805	Claim	Delay Delivery Premium Parcel	michelle tan	Prepaid Account	V17749702 3376001				New	350.00		18-4-2026 08:16:41 AM	19-4-2026 08:16:41 AM	2-5-2026 08:16:41 AM			Audit Trail

CL/2026/04/V1/012804	Claim	Damage	Abidin Bin Bakar - Acc No: R4910203000	Credit Account	V177496737601001				New	110.00		17-4-2026 11:37:39 PM	18-4-2026 11:37:39 PM	1-5-2026 11:37:39 PM			Audit Trail
CL/2026/04/V1/012803	Claim	Damage	Abidin Bin Bakar - Acc No: R4910203000	Credit Account	V177496901118001				New	85.00		17-4-2026 11:25:47 PM	18-4-2026 11:25:47 PM	1-5-2026 11:25:47 PM			Audit Trail
CL/2026/04/V1/012802	Claim	Damage	muhammad danial aziz	Prepaid Account	V177497495975001				New	324.00		17-4-2026 07:52:50 PM	18-4-2026 07:52:50 PM	1-5-2026 07:52:50 PM			Audit Trail
CL/2026/04/V1/012801	Claim	Damage	GAN HUI YEE	Credit Account	V177497394841001				New	215.00		17-4-2026 07:06:07 PM	18-4-2026 07:06:07 PM	1-5-2026 07:06:07 PM			Audit Trail
CL/2026/04/V1/012800	Claim	Lost	MUHAMMAD FAIZ BIN ABDULLAH	Cash	V177496616159001				New	200.00		17-4-2026 04:41:16 PM	18-4-2026 04:41:16 PM	1-5-2026 04:41:16 PM			Audit Trail
CL/2026/04/V1/012799	Claim	Lost	adeline tan pei fen	Cash	V177497321656001				New	56.00		17-4-2026 04:03:38 PM	18-4-2026 04:03:38 PM	1-5-2026 04:03:38 PM			Audit Trail
CL/2026/04/V1/012798	Claim	Damage	TND EXPRESS (M) SDN BHD	Credit Account	V177497302846001	No	Force Majeure	Express	Pending Responsible Staff Details	100.00	100.00	17-4-2026 03:25:30 PM	27-6-2026 09:30:19 AM	1-5-2026 03:25:30 PM	25-6-2026 09:26:58 AM		Audit Trail
CL/2026/04/V1/012797	Claim	Short Piece	GORDON ONG SHEN KEAT	Credit Account	MYZZ0261993				New	0.00		17-4-2026 01:05:29 PM	18-4-2026 01:05:29 PM	1-5-2026 01:05:29 PM			Audit Trail
CL/2026/04/V1/012796	Claim	Lost	TELEFAX MARKETING SDN BHD	Credit Account	V176582878952001	No	Hub/Depo/ Station Handling Issue	Express	Pending by Operation	63.80		17-4-2026 11:47:04 AM	6-5-2026 09:26:50 PM	1-5-2026 11:47:04 AM			Audit Trail
CL/2026/04/V1/012795	Claim	Lost	TELEFAX MARKETING SDN BHD	Credit Account	V177175234780001	No	Hub/Depo/ Station Handling Issue	Express	Change Operation PIC Request	63.80		17-4-2026 11:39:45 AM		1-5-2026 11:39:45 AM			Audit Trail
CL/2026/04/V1/012794	Claim	Lost	DIONG LIE TENG	Credit Account	SY6040822874				New	3328.35		17-4-2026 09:14:08 AM	18-4-2026 09:14:08 AM	1-5-2026 09:14:08 AM			Audit Trail
CL/2026/04/V1/012793	Claim	Lost	DIONG LIE TENG	Credit Account	SY6040822863				New	252.95		17-4-2026 09:11:07 AM	18-4-2026 09:11:07 AM	1-5-2026 09:11:07 AM			Audit Trail
CL/2026/04/V1/012792	Claim	Lost	DIONG LIE TENG	Credit Account	SY6040822782				New	567.14		17-4-2026 09:08:51 AM	18-4-2026 09:08:51 AM	1-5-2026 09:08:51 AM			Audit Trail

CL/2026/04/V1/012791	Claim	Damage	WAN AZIZI	Credit Account	V177496130822001				New	1972.62		17-4-2026 08:55:03 AM	25-6-2026 05:24:52 PM	1-5-2026 08:55:03 AM			Audit Trail
CL/2026/04/V1/012790	Claim	Damage	Maruan	Credit Account	V177496129802001				New	1342.48		17-4-2026 08:47:03 AM	25-6-2026 05:30:04 PM	1-5-2026 08:47:03 AM			Audit Trail
CL/2026/04/V1/012789	Claim	Damage	NURUL HUSNA BINTI HAZAZAN	Credit Account	V177496759092001				New	839.00		17-4-2026 08:38:16 AM	25-6-2026 05:12:03 PM	1-5-2026 08:38:16 AM			Audit Trail
CL/2026/04/V1/012788	Claim	Lost	CHANG JIANG INTERNATIONAL SDN BHD	Credit Account	V17717692177100 4V177176921771007V17717692177100 8V177176921771008V17717692177100 9V177176921771010V17717692177101	No	Hub/Depo/ Station Handling Issue	Express	Pending by Operation	0.00		17-4-2026 05:51:00 AM	26-6-2026 02:58:17 PM	1-5-2026 05:51:00 AM			Audit Trail
CL/2026/04/V1/012787	Claim	Damage	AZHAR BIN IBRAHIM	Credit Account	V177177306355001				New	1384.33		17-4-2026 12:43:34 AM	25-6-2026 04:56:31 PM	1-5-2026 12:43:34 AM			Audit Trail
CL/2026/04/V1/012786	Claim	Damage	Nur Amirah Najma	Credit Account	V177496222077001				New	1292.16		17-4-2026 12:33:49 AM	25-6-2026 04:52:54 PM	1-5-2026 12:33:49 AM			Audit Trail
CL/2026/04/V1/012785	Claim	Damage	mohamad arif haiqal	Credit Account	V177176940697001				New	1401.16		17-4-2026 12:26:48 AM	25-6-2026 04:45:52 PM	1-5-2026 12:26:48 AM			Audit Trail
CL/2026/04/V1/012784	Claim	Damage	CYNTHIA A/P G GYMAMUTHU	Credit Account	V177496131058001	Yes	Force Majeure	Express	Pending by Operation	1940.01		17-4-2026 12:17:08 AM	27-6-2026 11:35:45 AM	1-5-2026 12:17:08 AM			Audit Trail
CL/2026/04/V1/012783	Claim	Damage	Normarani	Credit Account	V177496474803001	Yes	Force Majeure	Express	Pending by Operation	654.67		16-4-2026 11:56:13 PM	27-6-2026 11:13:17 AM	30-4-2026 11:56:13 PM			Audit Trail
CL/2026/04/V1/012782	Claim	Damage	@f@r0b	Credit Account	V177496330826001	Yes	Force Majeure	Express	Pending by Operation	2195.22		16-4-2026 11:46:39 PM	27-6-2026 10:14:41 AM	30-4-2026 11:46:39 PM			Audit Trail
CL/2026/04/V1/012781	Claim	Lost	ABNER BEAUTY GLOBAL SDN BHD	Credit Account	V177174519857001	No	Force Majeure	Express	Pending Responsible Staff Details	470.00	200.00	16-4-2026 07:25:54 PM	27-5-2026 02:43:48 PM	30-4-2026 07:25:54 PM	25-5-2026 02:39:06 AM		Audit Trail
CL/2026/04/V1/012780	Claim	Damage	Zanura bt Mustapha	Credit Account	V177174852121001	Yes	Force Majeure	Express	Pending by Operation	2202.30		16-4-2026 07:00:30 PM	27-6-2026 09:53:03 AM	30-4-2026 07:00:30 PM			Audit Trail
CL/2026/04/V1/012779	Claim	Damage	EASY REWARD RESOURCES	Credit Account	V177497365865001				Rejected	1300.00		16-4-2026 04:26:48 PM		30-4-2026 04:26:48 PM			Audit Trail

CL/2026/04/V1/012778	Claim	Damage	Acer Sales And Services Sdn Bhd	Credit Account	SMSO26010780-0000	No	Force Majeure	Premium	Pending Responsible Staff Details	1416.40	1416.40	16-4-2026 04:20:55 PM	7-6-2026 04:11:26 PM	30-4-2026 04:20:55 PM	5-6-2026 03:32:41 AM		Audit Trail
CL/2026/04/V1/012777	Claim	Damage	DMX INNOVATIVE SDN BHD	Cash	V177497144934001				Info Incomplete	300.00		16-4-2026 04:11:43 PM	7-5-2026 09:28:45 AM	30-4-2026 04:11:43 PM			Audit Trail
CL/2026/04/V1/012776	Claim	Damage	Sue Lee	Cash	V177497422858001	No	Force Majeure	Express	Pending by Operation	404.00		16-4-2026 02:29:00 PM	26-6-2026 08:40:16 AM	30-4-2026 02:29:00 PM			Audit Trail
CL/2026/04/V1/012775	Claim	Damage	MOK KIAN HUEI	Credit Account	V177496368768001	Yes	Force Majeure	Express	Pending by Operation	2334.77		16-4-2026 01:13:37 PM	26-6-2026 01:38:16 PM	30-4-2026 01:13:37 PM			Audit Trail
CL/2026/04/V1/012774	Claim	Damage	Siti Johari	Credit Account	V177496746900001	Yes	Force Majeure	Express	Pending by Operation	1093.64		16-4-2026 01:02:57 PM	26-6-2026 01:22:00 PM	30-4-2026 01:02:57 PM			Audit Trail
CL/2026/04/V1/012773	Claim	Damage	EP SINAR (M) SDN BHD	Credit Account	V177497245303001				Rejected	145.00		16-4-2026 01:02:28 PM		30-4-2026 01:02:28 PM			Audit Trail
CL/2026/04/V1/012772	Claim	Lost	ML052	Credit Account	V177496808783001				Rejected	1000.00		16-4-2026 12:50:04 PM		30-4-2026 12:50:04 PM			Audit Trail
CL/2026/04/V1/012771	Claim	Damage	TND EXPRESS (M) SDN BHD	Credit Account	V177496551900001	No	Hub/Depo/ Station Handling Issue	Express	Pending by Operation	36.00		16-4-2026 12:13:07 PM	23-5-2026 12:14:00 PM	30-4-2026 12:13:07 PM			Audit Trail
CL/2026/04/V1/012770	Claim	Lost	Shahira Binti Sazali	Credit Account	631962055195				Rejected	0.00		16-4-2026 12:12:08 PM		30-4-2026 12:12:08 PM			Audit Trail
CL/2026/04/V1/012769	Claim	Lost	TND EXPRESS	Credit Account	V177175474032001631966822958	No	Hub/Depo/ Station Handling Issue	Express	Pending by Operation	1176.00		16-4-2026 12:02:52 PM	26-6-2026 07:10:13 AM	30-4-2026 12:02:52 PM			Audit Trail
CL/2026/04/V1/012768	Claim	Damage	NOORAINA BT HASHIM	Cash	V177496925510001				Info Incomplete	110.00		16-4-2026 11:57:36 AM	25-6-2026 12:48:14 PM	30-4-2026 11:57:36 AM			Audit Trail
CL/2026/04/V1/012767	Claim	Lost	ABNER BEAUTY GLOBAL SDN BHD	Credit Account	V177174525858001	No	Force Majeure	Express	Pending Responsible Staff Details	199.00	199.00	16-4-2026 11:41:43 AM	27-5-2026 02:52:28 PM	30-4-2026 11:41:43 AM	25-5-2026 02:46:30 AM		Audit Trail
CL/2026/04/V1/012766	Claim	Damage	AIK HOE CERAMIC TILE SDN BHD	Credit Account	V177496620781001				Rejected	240.00		16-4-2026 11:36:53 AM		30-4-2026 11:36:53 AM			Audit Trail
CL/2026/04/V1/012765	Claim	Lost	Yusniza binti ishak	Credit Account	V177496836793001				Rejected	0.00		16-4-2026 11:16:17 AM		30-4-2026 11:16:17 AM			Audit Trail

CL/2026/04/V1/012764	Claim	Damage	KAIRA TECHNOLOGIES(M) SDN. BHD	Credit Account	V177496690739003				Info Incomplete	990.00		16-4-2026 10:12:51 AM	20-6-2026 06:01:39 PM	30-4-2026 10:12:51 AM			Audit Trail
CL/2026/04/V1/012763	Claim	Damage	Ritma Prestasi Sdn Bhd	Credit Account	V177496859365001				Info Incomplete	539.00		16-4-2026 10:03:19 AM	20-6-2026 05:59:46 PM	30-4-2026 10:03:19 AM			Audit Trail
CL/2026/04/V1/012762	Claim	Damage	ALVIN WONG	Prepaid Account	V177496212429001				Rejected	7.20		16-4-2026 09:21:15 AM		30-4-2026 09:21:15 AM			Audit Trail
CL/2026/04/V1/012761	Claim	Damage	BP Teamwork Distribution Sdn Bhd	Credit Account	V177497123809002	No	Force Majeure	Express	Pending by Operation	428.00		15-4-2026 06:53:27 PM	20-6-2026 05:51:24 PM	29-4-2026 06:53:27 PM			Audit Trail
CL/2026/04/V1/012760	Claim	Damage	Servex (Malaysia) Sdn Bhd	Credit Account	V177496440143003,V177496440143002	No	Force Majeure	Premium	Pending by Operation	200.00		15-4-2026 06:53:14 PM	21-5-2026 10:22:39 AM	29-4-2026 06:53:14 PM			Audit Trail
CL/2026/04/V1/012759	Claim	Lost	Melvin Tan (MRO MARKET SDN BHD)	Credit Account	SY6046706234	No	Hub/Depo/ Station Handling Issue	Express	Pending by Operation	1661.10		15-4-2026 06:37:04 PM	20-6-2026 05:43:05 PM	29-4-2026 06:37:04 PM			Audit Trail
CL/2026/04/V1/012758	Claim	Lost	Melvin Tan (MRO MARKET SDN BHD)	Credit Account	SY6046704366	No	Hub/Depo/ Station Handling Issue	Express	Pending by Operation	2214.80		15-4-2026 06:32:33 PM	20-6-2026 05:34:11 PM	29-4-2026 06:32:33 PM			Audit Trail
CL/2026/04/V1/012757	Claim	Lost	Hoh Li Yin	Credit Account	V177495919664001				Rejected	350.00		15-4-2026 03:36:21 PM		29-4-2026 03:36:21 PM			Audit Trail
CL/2026/04/V1/012756	Claim	Damage FreshBox	ARIFAH BINTI ABD ALI	Cash	V177496741769001,V177496741769002,V177496741943001,V177496741943002				Rejected	386.00		15-4-2026 01:03:07 PM		29-4-2026 01:03:07 PM			Audit Trail
CL/2026/04/V1/012755	Claim	Damage FreshBox	FUROZEN HOUSE	Cash	V177496965608001	No	Hub/Depo/ Station Handling Issue	FreshBox	Pending Responsible Staff Details	0.00	200.00	15-4-2026 11:49:36 AM	9-5-2026 10:14:26 AM	29-4-2026 11:49:36 AM	7-5-2026 10:09:07 AM		Audit Trail
CL/2026/04/V1/012754	Claim	Damage	Rizal.B (SP ALORA)	Credit Account	V177176533059001	Yes	Force Majeure	Express	Pending by Operation	30.00		15-4-2026 11:23:14 AM	20-6-2026 05:13:45 PM	29-4-2026 11:23:14 AM			Audit Trail
CL/2026/04/V1/012753	Claim	Damage	SHC FOODS SDN BHD	Credit Account	V177176727380001	No	Force Majeure	Premium	Pending Responsible Staff Details	450.00	200.00	15-4-2026 10:51:52 AM	27-5-2026 02:57:22 PM	29-4-2026 10:51:52 AM	25-5-2026 02:57:06 AM		Audit Trail

CL/2026/04/V1/012752	Claim	Delay Delivery Premium Parcel	NURAINA BINTI MOHD NOOR	Cash	V177496752369001				Rejected	20.00		15-4-2026 10:45:36 AM		29-4-2026 10:45:36 AM			Audit Trail
CL/2026/04/V1/012751	Claim	Lost	QM LIVE EMPIRE	Cash	V177495838439001				Rejected	117.30		15-4-2026 10:36:33 AM		29-4-2026 10:36:33 AM			Audit Trail
CL/2026/04/V1/012750	Claim	Damage	SISTER FOREVER LOVE ES	Credit Account	V177497035874001				Rejected	148.00		15-4-2026 09:38:22 AM		29-4-2026 09:38:22 AM			Audit Trail
CL/2026/04/V1/012749	Claim	Damage	Mohamad Shahfudin Bin Abdul Wahab	Credit Account	V177496376978001	Yes	Force Majeure	Express	Pending by Operation	2632.99		15-4-2026 09:32:12 AM	25-6-2026 11:32:37 AM	29-4-2026 09:32:12 AM			Audit Trail
CL/2026/04/V1/012748	Claim	Delay Delivery Premium Parcel	Kelvin Ng Kok Wai	Prepaid Account	V177496975287001				Rejected	180.00		15-4-2026 09:02:47 AM		29-4-2026 09:02:47 AM			Audit Trail
CL/2026/04/V1/012747	Claim	Damage	Shahrin	Credit Account	V177496487070001	Yes	Force Majeure	Express	Pending by Operation	2153.79		15-4-2026 08:38:06 AM	25-6-2026 11:08:43 AM	29-4-2026 08:38:06 AM			Audit Trail
CL/2026/04/V1/012746	Claim	Damage	NOOR IZZ BIN ZUHAIDI	Credit Account	V177496003560001	Yes	Force Majeure	Express	Pending by Operation	1609.74		15-4-2026 08:27:03 AM	25-6-2026 10:46:09 AM	29-4-2026 08:27:03 AM			Audit Trail
CL/2026/04/V1/012745	Claim	Damage	Cathrine Lim	Prepaid Account	V177495902451001	Yes	Force Majeure	Express	Pending by Operation	0.00		15-4-2026 01:29:49 AM	14-6-2026 03:30:51 PM	29-4-2026 01:29:49 AM			Audit Trail
CL/2026/04/V1/012744	Claim	Damage	Muhammad Amiruddin Bin Mohd Rodhi	Credit Account	V177176699281001	Yes	Force Majeure	Express	Pending by Operation	2981.64		14-4-2026 11:48:23 PM	20-6-2026 09:11:54 AM	28-4-2026 11:48:23 PM			Audit Trail
CL/2026/04/V1/012743	Claim	Damage	mohd nur shafiq sharif	Credit Account	V177176701809001	Yes	Force Majeure	Express	Pending by Operation	1768.08		14-4-2026 11:40:00 PM	20-6-2026 09:06:23 AM	28-4-2026 11:40:00 PM			Audit Trail
CL/2026/04/V1/012742	Claim	Damage	Norsuhada Binti Radi	Credit Account	V177177308441001	Yes	Force Majeure	Express	Pending by Operation	2712.83		14-4-2026 11:29:08 PM	18-6-2026 02:38:57 PM	28-4-2026 11:29:08 PM			Audit Trail
CL/2026/04/V1/012741	Claim	Lost	money wong	Credit Account	10273112323	No	Hub/Depo/ Station Handling Issue	Express	Pending by Operation	39.51		14-4-2026 06:26:08 PM	14-6-2026 03:15:50 PM	28-4-2026 06:26:08 PM			Audit Trail
CL/2026/04/V1/012740	Claim	Damage	MMAG DIGITAL SDN BHD	Credit Account	V176820861340001				Rejected	1999.00		14-4-2026 05:44:45 PM		28-4-2026 05:44:45 PM			Audit Trail
CL/2026/04/V1/012739	Claim	Delay Delivery Premium Parcel	VIKNESWARAN A/L SIVAM	Prepaid Account	V177496899446001				Rejected	100.00		14-4-2026 05:42:48 PM		28-4-2026 05:42:48 PM			Audit Trail

CL/2026/04/V1/012738	Claim	Damage	MMAG DIGITAL SDN BHD	Credit Account	V177175975096001	No	Force Majeure	Express	Pending by Operation	1999.00		14-4-2026 05:36:37 PM	17-4-2026 08:13:04 AM	28-4-2026 05:36:37 PM			Audit Trail
CL/2026/04/V1/012737	Claim	Damage	MMAG DIGITAL SDN BHD	Credit Account	V177175219060001	No	Force Majeure	Express	Pending by Operation	1999.00		14-4-2026 05:09:49 PM	17-4-2026 08:37:03 AM	28-4-2026 05:09:49 PM			Audit Trail
CL/2026/04/V1/012736	Claim	Damage	MMAG DIGITAL SDN BHD	Credit Account	V176820990507001				Rejected	1999.00		14-4-2026 04:50:46 PM		28-4-2026 04:50:46 PM			Audit Trail
CL/2026/04/V1/012735	Claim	Damage	MMAG DIGITAL SDN BHD	Credit Account	V176580962189001				Rejected	1999.00		14-4-2026 04:20:54 PM		28-4-2026 04:20:54 PM			Audit Trail
CL/2026/04/V1/012734	Claim	Damage	MMAG DIGITAL SDN BHD	Credit Account	V177176083363001	No	Force Majeure	Express	Pending by Operation	1999.00		14-4-2026 03:59:39 PM	17-4-2026 08:52:19 AM	28-4-2026 03:59:39 PM			Audit Trail
CL/2026/04/V1/012733	Claim	Damage	MMAG DIGITAL SDN BHD	Credit Account	V177174734366001	No	Force Majeure	Express	Pending by Operation	1999.00		14-4-2026 03:50:37 PM	17-4-2026 09:00:04 AM	28-4-2026 03:50:37 PM			Audit Trail
CL/2026/04/V1/012732	Claim	Lost	MMAG DIGITAL SDN BHD	Credit Account	V176821645314001	No	Force Majeure	Express	Pending by Operation	1999.00		14-4-2026 03:41:29 PM	17-4-2026 09:47:13 AM	28-4-2026 03:41:29 PM			Audit Trail
CL/2026/04/V1/012731	Claim	Lost	MMAG DIGITAL SDN BHD	Credit Account	V176820863115001	No	Hub/Depo/ Station Handling Issue	Express	Info Insufficient	1999.00		14-4-2026 03:36:18 PM	22-5-2026 09:00:16 AM	28-4-2026 03:36:18 PM			Audit Trail
CL/2026/04/V1/012730	Claim	Lost	MMAG DIGITAL SDN BHD	Credit Account	V176582334519001	No	Force Majeure	Express	Pending by Operation	1999.00		14-4-2026 03:31:30 PM	22-5-2026 09:18:45 AM	28-4-2026 03:31:30 PM			Audit Trail
CL/2026/04/V1/012729	Claim	Lost	MMAG DIGITAL SDN BHD	Credit Account	V176580964909001				Rejected	1999.00		14-4-2026 03:23:04 PM		28-4-2026 03:23:04 PM			Audit Trail
CL/2026/04/V1/012728	Claim	Lost	MMAG DIGITAL SDN BHD	Credit Account	V176580964916001				Rejected	1999.00		14-4-2026 03:19:44 PM		28-4-2026 03:19:44 PM			Audit Trail
CL/2026/04/V1/012727	Claim	Lost	MMAG DIGITAL SDN BHD	Credit Account	V176580964985001				Rejected	1999.00		14-4-2026 03:14:08 PM		28-4-2026 03:14:08 PM			Audit Trail
CL/2026/04/V1/012726	Claim	Lost	MMAG DIGITAL SDN BHD	Credit Account	V176580963766001				Rejected	1999.00		14-4-2026 03:07:59 PM		28-4-2026 03:07:59 PM			Audit Trail
CL/2026/04/V1/012725	Claim	Damage	MMAG DIGITAL SDN BHD	Credit Account	V176821777190001				Rejected	1999.00		14-4-2026 03:00:03 PM		28-4-2026 03:00:03 PM			Audit Trail
CL/2026/04/V1/012724	Claim	Damage	MMAG DIGITAL SDN BHD	Credit Account	V176821777176001				Rejected	1999.00		14-4-2026 02:46:22 PM		28-4-2026 02:46:22 PM			Audit Trail
CL/2026/04/V1/012723	Claim	Lost	MMAG DIGITAL SDN BHD	Credit Account	V177004402861001	No	Hub/Depo/ Station Handling Issue	Express	Info Insufficient	1999.00		14-4-2026 02:36:59 PM	23-5-2026 08:03:30 AM	28-4-2026 02:36:59 PM			Audit Trail

CL/2026/04/V1/012722	Claim	Lost	MMAG DIGITAL SDN BHD	Credit Account	V176581578105001				Rejected	1999.00		14-4-2026 02:26:53 PM		28-4-2026 02:26:53 PM			Audit Trail
CL/2026/04/V1/012721	Claim	Damage	TAN CHUAN TZE (TANRADIO.COM ELECTRICAL)	Credit Account	V177495850516001	Yes	Force Majeure	Express	Pending by Operation	38.32		14-4-2026 01:50:02 PM	14-6-2026 02:42:29 PM	28-4-2026 01:50:02 PM			Audit Trail
CL/2026/04/V1/012720	Claim	Short Piece	CHONG SIEW HUNG	Credit Account	V177496321190001				Info Incomplete	50.00		14-4-2026 12:35:25 PM	14-6-2026 02:38:38 PM	28-4-2026 12:35:25 PM			Audit Trail
CL/2026/04/V1/012719	Claim	Damage	MMAG DIGITAL SDN BHD	Credit Account	V177176090583001	No	Force Majeure	Express	Pending by Operation	1999.00		14-4-2026 12:34:27 PM	22-5-2026 10:48:55 AM	28-4-2026 12:34:27 PM			Audit Trail
CL/2026/04/V1/012718	Claim	Lost	MMAG DIGITAL SDN BHD	Credit Account	V177004727537001	No	Hub/Depo/ Station Handling Issue	Express	Pending by Operation	1999.00		14-4-2026 12:08:20 PM	22-5-2026 11:23:32 AM	28-4-2026 12:08:20 PM			Audit Trail
CL/2026/04/V1/012717	Claim	Lost	QM LIVE EMPIRE	Cash	V177495839672001				Rejected	148.00		14-4-2026 11:58:26 AM		28-4-2026 11:58:26 AM			Audit Trail
CL/2026/04/V1/012716	Claim	Damage	NAKADA GROUP M SDN BHD	Credit Account	V177496535528001	No	Force Majeure	Express	Pending by Operation	299.00		14-4-2026 11:56:46 AM	14-6-2026 02:30:44 PM	28-4-2026 11:56:46 AM			Audit Trail
CL/2026/04/V1/012715	Claim	Lost	CU live empire	Cash	V177495837630001				Rejected	348.70		14-4-2026 11:25:18 AM		28-4-2026 11:25:18 AM			Audit Trail
CL/2026/04/V1/012714	Claim	Lost	Xinjing Kee	Credit Account	V177176175303001	No	Hub/Depo/ Station Handling Issue	Express	Pending by Operation	350.00		14-4-2026 11:22:06 AM	14-6-2026 02:24:19 PM	28-4-2026 11:22:06 AM			Audit Trail
CL/2026/04/V1/012713	Claim	Lost	Adore Culture	Credit Account	V177177301893001				Rejected	110.00		14-4-2026 11:02:15 AM		28-4-2026 11:02:15 AM			Audit Trail
CL/2026/04/V1/012712	Claim	Lost	CU live empire	Cash	V177495836213003				Rejected	100.00		14-4-2026 10:35:54 AM		28-4-2026 10:35:54 AM			Audit Trail
CL/2026/04/V1/012711	Claim	Lost	Tiantiannn Enterprise	Cash	V177174741173001	No	Hub/Depo/ Station Handling Issue	Express	Pending by Operation	107.00		14-4-2026 08:45:07 AM	14-6-2026 01:37:47 PM	28-4-2026 08:45:07 AM			Audit Trail
CL/2026/04/V1/012710	Claim	Lost	KAWAII BEAUTYPRO & ACCESSORIES	Credit Account	V177153799170001				Rejected	364.98		13-4-2026 10:07:03 PM		27-4-2026 10:07:03 PM			Audit Trail

CL/2026/04/V1/012709	Claim	Lost	KAWAII BEAUTYPRO & ACCESSORIES	Credit Account	V177175379924001	No	Hub/Depo/ Station Handling Issue	Express	Pending by Operation	99.50		13-4-2026 10:03:56 PM	14-6-2026 01:19:01 PM	27-4-2026 10:03:56 PM			Audit Trail
CL/2026/04/V1/012708	Claim	Lost	KAWAII BEAUTYPRO & ACCESSORIES	Credit Account	V177175102737001	No	Hub/Depo/ Station Handling Issue	Express	Pending by Operation	180.00		13-4-2026 09:58:43 PM	14-6-2026 01:18:29 PM	27-4-2026 09:58:43 PM			Audit Trail
CL/2026/04/V1/012707	Claim	Lost	AMBER LOO XYUAN	Credit Account	V177496096173001	No	Driver Issue	Express	Pending by Operation	281.54		13-4-2026 06:48:30 PM	14-6-2026 01:08:20 PM	27-4-2026 06:48:30 PM			Audit Trail
CL/2026/04/V1/012706	Claim	Damage	EASY TAN	Credit Account	V177176989801001				Info Incomplete	167.00		13-4-2026 05:49:08 PM	14-6-2026 01:03:58 PM	27-4-2026 05:49:08 PM			Audit Trail
CL/2026/04/V1/012705	Claim	Damage	TOP LIFESTYLE SDN BHD	Prepaid Account	V176821739761001	No	Force Majeure	Premium	Pending Responsible Staff Details	458.00	200.00	13-4-2026 05:22:28 PM	22-5-2026 04:28:06 PM	27-4-2026 05:22:28 PM	20-5-2026 04:27:44 AM		Audit Trail
CL/2026/04/V1/012704	Claim	Damage	TOP LIFESTYLE SDN BHD	Prepaid Account	V176821217948001	No	Force Majeure	Premium	Pending Responsible Staff Details	498.00	200.00	13-4-2026 05:21:09 PM	22-5-2026 04:40:06 PM	27-4-2026 05:21:09 PM	20-5-2026 04:35:04 AM		Audit Trail
CL/2026/04/V1/012703	Claim	Damage	TOP LIFESTYLE SDN BHD	Prepaid Account	V177004437252001	No	Force Majeure	Premium	Pending Amount Revision	1288.00		13-4-2026 05:19:01 PM		27-4-2026 05:19:01 PM	11-5-2026 12:24:18 PM		Audit Trail
CL/2026/04/V1/012702	Claim	Damage	TOP LIFESTYLE SDN BHD	Prepaid Account	V176821540619001	No	Force Majeure	Premium	Pending Responsible Staff Details	498.00	200.00	13-4-2026 05:16:25 PM	22-5-2026 04:46:43 PM	27-4-2026 05:16:25 PM	20-5-2026 04:44:11 AM		Audit Trail
CL/2026/04/V1/012701	Claim	Damage	TOP LIFESTYLE SDN BHD	Prepaid Account	V176961217648002	No	Force Majeure	Premium	Pending Amount Revision	1288.00		13-4-2026 05:14:29 PM		27-4-2026 05:14:29 PM	11-5-2026 02:25:40 AM		Audit Trail
CL/2026/04/V1/012700	Claim	Damage	TOP LIFESTYLE SDN BHD	Prepaid Account	V176961350543001	No	Force Majeure	Premium	Pending Amount Revision	288.00		13-4-2026 05:11:41 PM		27-4-2026 05:11:41 PM	11-5-2026 02:25:51 AM		Audit Trail
CL/2026/04/V1/012699	Claim	Damage	TOP LIFESTYLE SDN BHD	Prepaid Account	V176961217648001	No	Force Majeure	Premium	Pending Amount Revision	498.00		13-4-2026 05:09:58 PM		27-4-2026 05:09:58 PM	11-5-2026 02:26:03 AM		Audit Trail
CL/2026/04/V1/012698	Claim	Damage	TOP LIFESTYLE SDN BHD	Prepaid Account	V177004119844001	No	Force Majeure	Premium	Pending Amount Revision	458.00		13-4-2026 05:08:25 PM		27-4-2026 05:08:25 PM	11-5-2026 02:26:29 AM		Audit Trail

CL/2026/04/V1/012697	Claim	Damage	TOP LIFESTYLE SDN BHD	Prepaid Account	V176961450717001	No	Force Majeure	Premium	Pending Amount Revision	368.00		13-4-2026 05:06:49 PM		27-4-2026 05:06:49 PM	11-5-2026 02:26:39 AM		Audit Trail
CL/2026/04/V1/012696	Claim	Damage	Naomi (SP NUHOOM)	Credit Account	V177062863734001				Rejected	80.00		13-4-2026 05:05:57 PM		27-4-2026 05:05:57 PM			Audit Trail
CL/2026/04/V1/012695	Claim	Damage	TOP LIFESTYLE SDN BHD	Prepaid Account	V177004828005001	No	Force Majeure	Premium	Pending Amount Revision	498.00		13-4-2026 05:05:03 PM		27-4-2026 05:05:03 PM	11-5-2026 02:26:49 AM		Audit Trail
CL/2026/04/V1/012694	Claim	Damage	TOP LIFESTYLE SDN BHD	Prepaid Account	V176961438296001	No	Force Majeure	Premium	Pending Amount Revision	1288.00		13-4-2026 05:03:35 PM		27-4-2026 05:03:35 PM	11-5-2026 02:27:01 AM		Audit Trail
CL/2026/04/V1/012693	Claim	Damage	TOP LIFESTYLE SDN BHD	Prepaid Account	V176821739822001	No	Force Majeure	Premium	Pending Responsible Staff Details	368.00	200.00	13-4-2026 05:01:54 PM	22-5-2026 04:52:43 PM	27-4-2026 05:01:54 PM	20-5-2026 04:49:21 AM		Audit Trail
CL/2026/04/V1/012692	Claim	Damage	TOP LIFESTYLE SDN BHD	Prepaid Account	V176961358624001	No	Force Majeure	Premium	Pending Amount Revision	398.00		13-4-2026 05:00:12 PM		27-4-2026 05:00:12 PM	11-5-2026 02:27:27 AM		Audit Trail
CL/2026/04/V1/012691	Claim	Damage	TOP LIFESTYLE SDN BHD	Prepaid Account	V176961438135001	No	Force Majeure	Premium	Pending Amount Revision	1288.00		13-4-2026 04:57:38 PM		27-4-2026 04:57:38 PM	11-5-2026 02:27:37 AM		Audit Trail
CL/2026/04/V1/012690	Claim	Damage	TOP LIFESTYLE SDN BHD	Prepaid Account	V176821217917001	No	Force Majeure	Premium	Pending Responsible Staff Details	1288.00	200.00	13-4-2026 04:55:50 PM	22-5-2026 05:03:02 PM	27-4-2026 04:55:50 PM	20-5-2026 04:56:31 AM		Audit Trail
CL/2026/04/V1/012689	Claim	Damage	TOP LIFESTYLE SDN BHD	Prepaid Account	V176820261621001	No	Force Majeure	Premium	Pending Responsible Staff Details	1288.00	200.00	13-4-2026 04:53:46 PM	22-5-2026 05:11:47 PM	27-4-2026 04:53:46 PM	20-5-2026 05:04:47 AM		Audit Trail
CL/2026/04/V1/012688	Claim	Damage	TOP LIFESTYLE SDN BHD	Prepaid Account	V176820261591001	No	Force Majeure	Premium	Pending Responsible Staff Details	498.00	200.00	13-4-2026 04:51:39 PM	22-5-2026 05:18:26 PM	27-4-2026 04:51:39 PM	20-5-2026 05:13:17 AM		Audit Trail
CL/2026/04/V1/012687	Claim	Damage	TOP LIFESTYLE SDN BHD	Prepaid Account	V176961657932001	No	Force Majeure	Premium	Pending Amount Revision	288.00		13-4-2026 04:49:43 PM		27-4-2026 04:49:43 PM	11-5-2026 02:28:31 AM		Audit Trail
CL/2026/04/V1/012686	Claim	Damage	TOP LIFESTYLE SDN BHD	Prepaid Account	V176961483210001	No	Force Majeure	Premium	Pending Responsible Staff Details	1288.00	200.00	13-4-2026 04:47:32 PM	23-5-2026 02:29:00 PM	27-4-2026 04:47:32 PM	21-5-2026 02:25:16 AM		Audit Trail
CL/2026/04/V1/012685	Claim	Damage	TOP LIFESTYLE SDN BHD	Prepaid Account	V176961113063001	No	Force Majeure	Premium	Pending Responsible Staff Details	498.00	200.00	13-4-2026 04:45:31 PM	22-5-2026 05:47:06 PM	27-4-2026 04:45:31 PM	20-5-2026 05:40:52 AM		Audit Trail

CL/2026/04/V1/012684	Claim	Damage	TOP LIFESTYLE SDN BHD	Prepaid Account	V176819868237001	No	Force Majeure	Premium	Pending Responsible Staff Details	458.00	200.00	13-4-2026 04:43:59 PM	22-5-2026 05:38:19 PM	27-4-2026 04:43:59 PM	20-5-2026 05:35:29 AM		Audit Trail
CL/2026/04/V1/012683	Claim	Lost	QM LIVE EMPIRE	Cash	V177495833427001				Rejected	38.00		13-4-2026 04:28:58 PM		27-4-2026 04:28:58 PM			Audit Trail
CL/2026/04/V1/012682	Claim	Lost	MENTI	Cash	V177174464942001				Rejected	1470.00		13-4-2026 04:08:46 PM		27-4-2026 04:08:46 PM			Audit Trail
CL/2026/04/V1/012681	Claim	Delay Delivery Premium Parcel	TOP1POST SDN BHD	Credit Account	TOP60958674	No	Hub/Depo/Station Handling Issue	Premium	Pending by Operation	100.00		13-4-2026 03:42:37 PM	26-5-2026 10:29:14 AM	27-4-2026 03:42:37 PM			Audit Trail
CL/2026/04/V1/012680	Claim	Lost	TND EXPRESS	Credit Account	V177175239709001631965748886	No	Hub/Depo/Station Handling Issue	Express	Pending by Operation	256.00		13-4-2026 03:12:24 PM	14-6-2026 12:23:41 PM	27-4-2026 03:12:24 PM			Audit Trail
CL/2026/04/V1/012679	Claim	Damage FreshBox	Inhome Dining Sdn Bhd	Prepaid Account	V177496855442001	No	Logistic IT System Issue	FreshBox	Pending by Operation	71.60		13-4-2026 01:55:41 PM	14-6-2026 12:41:24 PM	27-4-2026 01:55:41 PM			Audit Trail
CL/2026/04/V1/012678	Claim	Lost	NURULHUDA BINTI DAUD	Credit Account	V177062973051001				Rejected	150.00		13-4-2026 12:10:42 PM		27-4-2026 12:10:42 PM			Audit Trail
CL/2026/04/V1/012677	Claim	Lost	TIFFANY KONG	Credit Account	V177174676598001				Rejected	50.00		13-4-2026 12:02:31 PM		27-4-2026 12:02:31 PM			Audit Trail
CL/2026/04/V1/012676	Claim	Damage	YAP DE HUWA	Prepaid Account	V177496480545001				Info Incomplete	960.00		13-4-2026 11:55:20 AM	6-6-2026 10:19:00 AM	27-4-2026 11:55:20 AM			Audit Trail
CL/2026/04/V1/012675	Claim	Lost	CU live empire	Cash	V177495833311001				Rejected	220.08		13-4-2026 11:27:57 AM		27-4-2026 11:27:57 AM			Audit Trail
CL/2026/04/V1/012674	Claim	Lost	CU live empire	Cash	V177176295544001				Rejected	204.80		13-4-2026 11:02:47 AM		27-4-2026 11:02:47 AM			Audit Trail
CL/2026/04/V1/012673	Claim	Damage	DMX INNOVATIVE SDN BHD	Cash	V177496827753001	Yes	Force Majeure	Premium	Pending by Operation	600.00		13-4-2026 11:00:22 AM	14-6-2026 10:35:34 AM	27-4-2026 11:00:22 AM			Audit Trail
CL/2026/04/V1/012672	Claim	Damage	TAN CHUAN TZE (TANRADIO.COM ELECTRICAL)	Credit Account	V177495849671001	Yes	Force Majeure	Express	Pending by Operation	51.90		13-4-2026 11:00:04 AM	14-6-2026 10:28:13 AM	27-4-2026 11:00:04 AM			Audit Trail
CL/2026/04/V1/012671	Claim	Lost	QM LIVE EMPIRE	Cash	V177177276313002				Rejected	77.60		13-4-2026 10:50:29 AM		27-4-2026 10:50:29 AM			Audit Trail

CL/2026/04/V1/012670	Claim	Damage	Alfred Tan	Credit Account	6338365316				Rejected	1283.28		13-4-2026 10:42:53 AM		27-4-2026 10:42:53 AM			Audit Trail
CL/2026/04/V1/012669	Claim	Lost	chunlian	Prepaid Account	V177496300966001	No	Driver Issue	Premium	Pending by Operation	350.00		13-4-2026 09:42:50 AM	14-6-2026 10:08:28 AM	27-4-2026 09:42:50 AM			Audit Trail
CL/2026/04/V1/012668	Claim	Damage	SUGALYA CHANDRA	Prepaid Account	V177176270121001				Rejected	2000.00		13-4-2026 02:34:54 AM		27-4-2026 02:34:54 AM			Audit Trail
CL/2026/04/V1/012667	Claim	Lost	Canaanland Distributors Sdn Bhd / Kim	Credit Account	V177174857980001				Rejected	75.90		13-4-2026 01:54:37 AM		27-4-2026 01:54:37 AM			Audit Trail
CL/2026/04/V1/012666	Claim	Lost	Canaanland Distributors Sdn Bhd	Credit Account	V177174744426001				Rejected	54.85		13-4-2026 01:45:22 AM		27-4-2026 01:45:22 AM			Audit Trail
CL/2026/04/V1/012665	Claim	Lost	Canaanland Distributors Sdn Bhd	Credit Account	V177174717925001				Rejected	134.25		13-4-2026 01:20:52 AM		27-4-2026 01:20:52 AM			Audit Trail
CL/2026/04/V1/012664	Claim	Lost	Chia Tze Ching	Cash	ZND1772612861406	No	Hub/Depo/ Station Handling Issue	Express	Pending by Operation	332.00		12-4-2026 07:04:32 PM	12-6-2026 12:05:53 PM	26-4-2026 07:04:32 PM			Audit Trail
CL/2026/04/V1/012663	Claim	Lost	EASY MAIL SDN BHD	Credit Account	V177496910226001	No	Driver Issue	Premium	Rejected	350.00		12-4-2026 05:54:52 PM		26-4-2026 05:54:52 PM			Audit Trail
CL/2026/04/V1/012662	Claim	Lost	EASY REWARD RESOURCES	Credit Account	V177175102539001	No	Hub/Depo/ Station Handling Issue	Express	Pending by Operation	150.00		12-4-2026 10:23:25 AM	12-6-2026 11:36:07 AM	26-4-2026 10:23:25 AM			Audit Trail
CL/2026/04/V1/012661	Claim	Lost	PRIYA	Credit Account	V177005082390001	Yes	Force Majeure	Express	Pending by Operation	3078.05		11-4-2026 09:40:20 PM	12-6-2026 11:33:45 AM	25-4-2026 09:40:20 PM			Audit Trail
CL/2026/04/V1/012660	Claim	Damage	PRIYA	Credit Account	V177496628527001	Yes	Force Majeure	Express	Pending by Operation	1789.13		11-4-2026 09:17:19 PM	14-6-2026 08:28:02 AM	25-4-2026 09:17:19 PM			Audit Trail
CL/2026/04/V1/012659	Claim	Damage	Fazilah Abidin	Credit Account	V177496474858001	Yes	Force Majeure	Express	Pending by Operation	3652.39		11-4-2026 09:04:36 PM	14-6-2026 07:29:00 AM	25-4-2026 09:04:36 PM			Audit Trail
CL/2026/04/V1/012658	Claim	Damage	Nurul Fazlyna Binti Mukhtar	Credit Account	V177496485915001	Yes	Force Majeure	Express	Pending by Operation	1554.49		11-4-2026 08:30:10 PM	14-6-2026 06:56:52 AM	25-4-2026 08:30:10 PM			Audit Trail
CL/2026/04/V1/012657	Claim	Damage	JS HOUSEHOLD ENTERPRISE	Cash	V177176919907001	Yes	Force Majeure	Express	Pending by Operation	150.00		11-4-2026 01:38:21 PM	12-6-2026 11:02:51 AM	25-4-2026 01:38:21 PM			Audit Trail

CL/2026/04/V1/012656	Claim	Damage	Lee Ting Hee	Cash	V177177271202001				Info Incomplete	335.00		11-4-2026 12:27:52 PM	12-6-2026 10:54:03 AM	25-4-2026 12:27:52 PM			Audit Trail
CL/2026/04/V1/012655	Claim	Damage	Tee Yen Si	Credit Account	772335535				Rejected	374.07		11-4-2026 12:08:59 PM		25-4-2026 12:08:59 PM			Audit Trail
CL/2026/04/V1/012654	Claim	Lost	QM LIVE EMPIRE	Cash	V177175104199001	No	Hub/Depo/ Station Handling Issue	Express	Pending by Operation	68.60		11-4-2026 11:16:41 AM	12-6-2026 09:54:41 AM	25-4-2026 11:16:41 AM			Audit Trail
CL/2026/04/V1/012653	Claim	Damage	ACCORD FURNITURE SDN BHD	Cash	V177176956834001	Yes	Force Majeure	Express	Pending by Operation	500.00		11-4-2026 09:34:50 AM	14-6-2026 03:20:35 PM	25-4-2026 09:34:50 AM			Audit Trail
CL/2026/04/V1/012652	Claim	Damage	PRIYA	Credit Account	V177496486912001	Yes	Force Majeure	Express	Pending by Operation	850.11		11-4-2026 08:36:14 AM	12-6-2026 09:40:59 AM	25-4-2026 08:36:14 AM			Audit Trail
CL/2026/04/V1/012651	Claim	Lost	Wong Joe Mann	Credit Account	V177174738913001				Rejected	200.00		10-4-2026 10:50:18 PM		24-4-2026 10:50:18 PM			Audit Trail
CL/2026/04/V1/012650	Claim	Lost	KOK YAN SHAO	Credit Account	V177174772405001				Rejected	939.76		10-4-2026 05:52:09 PM		24-4-2026 05:52:09 PM			Audit Trail
CL/2026/04/V1/012649	Claim	Lost	COMONE EXPRESS (M) SDN BHD	Credit Account	10273193232	No	Hub/Depo/ Station Handling Issue	Express	Pending by Operation	80.00		10-4-2026 04:36:29 PM	11-6-2026 03:06:29 PM	24-4-2026 04:36:29 PM			Audit Trail
CL/2026/04/V1/012648	Claim	Lost	COMONE EXPRESS (M) SDN BHD	Credit Account	10273175032	No	Hub/Depo/ Station Handling Issue	Express	Pending by Operation	40.00		10-4-2026 04:35:23 PM	11-6-2026 03:06:15 PM	24-4-2026 04:35:23 PM			Audit Trail
CL/2026/04/V1/012647	Claim	Lost	COMONE EXPRESS (M) SDN BHD	Credit Account	10273173702	No	Hub/Depo/ Station Handling Issue	Express	Pending by Operation	80.00		10-4-2026 04:34:22 PM	11-6-2026 03:00:32 PM	24-4-2026 04:34:22 PM			Audit Trail
CL/2026/04/V1/012646	Claim	Lost	COMONE EXPRESS (M) SDN BHD	Credit Account	10273149202	No	Hub/Depo/ Station Handling Issue	Express	Pending by Operation	40.00		10-4-2026 04:32:56 PM	30-4-2026 11:33:48 AM	24-4-2026 04:32:56 PM			Audit Trail
CL/2026/04/V1/012645	Claim	Lost	Emily Lui	Credit Account	V177004508082002				Rejected	148.00		10-4-2026 04:31:57 PM		24-4-2026 04:31:57 PM			Audit Trail
CL/2026/04/V1/012644	Claim	Lost	COMONE EXPRESS (M) SDN BHD	Credit Account	10273134266	No	Hub/Depo/ Station Handling Issue	Express	Pending by Operation	40.00		10-4-2026 04:31:48 PM	30-4-2026 11:09:56 AM	24-4-2026 04:31:48 PM			Audit Trail
CL/2026/04/V1/012643	Claim	Lost	COMONE EXPRESS (M) SDN BHD	Credit Account	10273085060	No	Hub/Depo/ Station Handling Issue	Express	Pending by Operation	60.00		10-4-2026 04:30:02 PM	30-4-2026 11:08:06 AM	24-4-2026 04:30:02 PM			Audit Trail

CL/2026/04/V1/012642	Claim	Lost	IAM EXPRESS SDN. BHD.	Credit Account	ZND1772068122673	No	Hub/Depo/ Station Handling Issue	Express	Pending by Operation	294.00		10-4-2026 04:22:27 PM	30-4-2026 01:12:55 PM	24-4-2026 04:22:27 PM			Audit Trail
CL/2026/04/V1/012641	Claim	Lost	IAM EXPRESS SDN. BHD.	Credit Account	ZND1772019694531	No	Hub/Depo/ Station Handling Issue	Express	Pending by Operation	280.00		10-4-2026 04:20:02 PM	30-4-2026 01:10:35 PM	24-4-2026 04:20:02 PM			Audit Trail
CL/2026/04/V1/012640	Claim	Damage	JENIFER TAN	Cash	V177496663962001				Info Incomplete	150.00		10-4-2026 04:18:51 PM	12-6-2026 09:00:54 AM	24-4-2026 04:18:51 PM			Audit Trail
CL/2026/04/V1/012639	Claim	Lost	IAM EXPRESS SDN. BHD.	Credit Account	ZND1772525605227	No	Hub/Depo/ Station Handling Issue	Express	Pending by Operation	66.00		10-4-2026 04:15:38 PM	30-4-2026 01:30:08 PM	24-4-2026 04:15:38 PM			Audit Trail
CL/2026/04/V1/012638	Claim	Lost	IAM EXPRESS SDN. BHD.	Credit Account	ZND1772185055339	No	Hub/Depo/ Station Handling Issue	Express	Pending by Operation	113.00		10-4-2026 04:13:36 PM	30-4-2026 12:44:11 PM	24-4-2026 04:13:36 PM			Audit Trail
CL/2026/04/V1/012637	Claim	Lost	nineteen express enterprise	Credit Account	V1771755568274001	No	Hub/Depo/ Station Handling Issue	Express	Pending Responsible Staff Details	90.00	84.00	10-4-2026 04:02:45 PM	27-5-2026 04:40:31 PM	24-4-2026 04:02:45 PM	25-5-2026 04:35:19 AM		Audit Trail
CL/2026/04/V1/012636	Claim	Lost	SYUEN. MESSRS TEE BEE KIM & PARTNERS	Credit Account	V1771771747701001				Rejected	0.00		10-4-2026 03:07:13 PM		24-4-2026 03:07:13 PM			Audit Trail
CL/2026/04/V1/012635	Claim	Lost	Chong Chee Yin	Credit Account	SOF50190530615083 1				Rejected	48.32		10-4-2026 03:00:01 PM		24-4-2026 03:00:01 PM			Audit Trail
CL/2026/04/V1/012634	Claim	Lost	HONG LI MARINE TRADING	Credit Account	V1771747844064001	No	Hub/Depo/ Station Handling Issue	Express	Pending Responsible Staff Details	42.00	42.00	10-4-2026 02:49:21 PM	14-6-2026 10:38:02 AM	24-4-2026 02:49:21 PM	12-6-2026 10:24:36 AM		Audit Trail
CL/2026/04/V1/012633	Claim	Damage	Kak Tina	Credit Account	V177495906091001	No	Force Majeure	Express	Pending by Operation	200.00		10-4-2026 02:47:23 PM	11-6-2026 02:15:29 PM	24-4-2026 02:47:23 PM			Audit Trail
CL/2026/04/V1/012632	Claim	Damage	Raymond Lai	Credit Account	V177496166326001	No	Force Majeure	Express	Pending by Operation	200.00		10-4-2026 02:45:19 PM	11-6-2026 02:09:31 PM	24-4-2026 02:45:19 PM			Audit Trail
CL/2026/04/V1/012631	Claim	Lost	Yundao International Sdn Bhd	Credit Account	YD2026229175K				Rejected	0.00		10-4-2026 02:14:10 PM		24-4-2026 02:14:10 PM			Audit Trail
CL/2026/04/V1/012630	Claim	Lost	TND EXPRESS	Credit Account	V17717395747600163196040458 3	No	Hub/Depo/ Station Handling Issue	Express	Pending by Operation	50.00		10-4-2026 02:08:42 PM	6-6-2026 12:03:31 PM	24-4-2026 02:08:42 PM			Audit Trail

CL/2026/04/V1/012629	Claim	Damage	FOREST CLOUD SDN BHD	Credit Account	V177176455184001				Rejected	0.00		10-4-2026 01:18:56 PM		24-4-2026 01:18:56 PM			Audit Trail
CL/2026/04/V1/012628	Claim	Damage	TAN CHUAN TZE (TANRADIO.COM ELECTRICAL)	Credit Account	V177496473981001	Yes	Force Majeure	Express	Pending by Operation	145.90		10-4-2026 01:07:40 PM	11-6-2026 01:55:57 PM	24-4-2026 01:07:40 PM			Audit Trail
CL/2026/04/V1/012627	Claim	Damage	TAN CHUAN TZE (TANRADIO.COM ELECTRICAL)	Credit Account	V177496257758001	Yes	Force Majeure	Express	Pending by Operation	40.72		10-4-2026 12:52:30 PM	11-6-2026 01:52:18 PM	24-4-2026 12:52:30 PM			Audit Trail
CL/2026/04/V1/012626	Claim	Delay Delivery Premium Parcel	MUHAMMAD AKMAL BIN MOHD TAJUDIN	Prepaid Account	V177496567734001				Rejected	119.10		10-4-2026 12:36:14 PM		24-4-2026 12:36:14 PM			Audit Trail
CL/2026/04/V1/012625	Claim	Damage	TAN CHUAN TZE (TANRADIO.COM ELECTRICAL)	Credit Account	V177496203755001	Yes	Force Majeure	Express	Pending by Operation	50.80		10-4-2026 12:25:09 PM	11-6-2026 01:47:01 PM	24-4-2026 12:25:09 PM			Audit Trail
CL/2026/04/V1/012624	Claim	Lost	Zera Nsx Sdn. Bhd. - Bms	Credit Account	V177175698810001	No	Hub/Depo/ Station Handling Issue	Express	Pending by Operation	314.80		10-4-2026 12:03:15 PM	6-5-2026 09:17:47 PM	24-4-2026 12:03:15 PM			Audit Trail
CL/2026/04/V1/012623	Claim	Delay Delivery Premium Parcel	Siti Saadah Hashim	Credit Account	V177496382474001				Rejected	125.00		10-4-2026 11:58:35 AM		24-4-2026 11:58:35 AM			Audit Trail
CL/2026/04/V1/012622	Claim	Damage	CHA BEE HONG	Credit Account	V177177334686001	Yes	Force Majeure	Express	Pending by Operation	0.00		10-4-2026 11:39:09 AM	19-6-2026 01:50:28 PM	24-4-2026 11:39:09 AM			Audit Trail
CL/2026/04/V1/012621	Claim	Damage	U & ME Electrical Sdn Bhd	Credit Account	V177175541130001	No	Force Majeure	Express	Pending Responsible Staff Details	200.00	200.00	10-4-2026 11:18:55 AM	26-6-2026 05:02:17 PM	24-4-2026 11:18:55 AM	24-6-2026 04:48:14 AM		Audit Trail
CL/2026/04/V1/012620	Claim	Lost	CU live empire	Cash	V177495836633001				Rejected	239.60		10-4-2026 10:47:37 AM		24-4-2026 10:47:37 AM			Audit Trail
CL/2026/04/V1/012619	Claim	Lost	CU live empire	Cash	V177175227836001	No	Hub/Depo/ Station Handling Issue	Express	Pending by Operation	150.90		10-4-2026 10:20:40 AM	7-5-2026 08:52:19 AM	24-4-2026 10:20:40 AM			Audit Trail

CL/2026/04/V1/012618	Claim	Lost	Yeap Siok Ching	Credit Account	10272958824	No	Hub/Depo/ Station Handling Issue	Express	Pending by Operation	79.66		9-4-2026 08:34:59 PM	11-6-2026 01:29:24 PM	23-4-2026 08:34:59 PM			Audit Trail
CL/2026/04/V1/012617	Claim	Short Piece	BETTA FOR U FISH FARM TRADING	Prepaid Account	V177496251701001				Rejected	19.08		9-4-2026 08:33:08 PM		23-4-2026 08:33:08 PM			Audit Trail
CL/2026/04/V1/012616	Claim	Damage	SUN CHING SDN BHD	Credit Account	V177496013736001				Rejected	0.00		9-4-2026 08:08:36 PM		23-4-2026 08:08:36 PM			Audit Trail
CL/2026/04/V1/012615	Claim	Lost	Suganthi (STEA MAKEUP)	Credit Account	V177175518927001	No	Hub/Depo/ Station Handling Issue	Express	Pending by Operation	170.80		9-4-2026 06:56:59 PM	30-4-2026 01:52:04 PM	23-4-2026 06:56:59 PM			Audit Trail
CL/2026/04/V1/012614	Claim	Damage	AES SALES & SERVICE SDN BHD	Credit Account	V177496369703001	No	Force Majeure	Express	Pending by Operation	200.00		9-4-2026 06:38:22 PM	26-5-2026 03:32:33 PM	23-4-2026 06:38:22 PM			Audit Trail
CL/2026/04/V1/012613	Claim	Lost	claire chew	Credit Account	V177175527295001	No	Hub/Depo/ Station Handling Issue	Express	Pending by Operation	298.00		9-4-2026 06:12:55 PM	30-4-2026 01:33:33 PM	23-4-2026 06:12:55 PM			Audit Trail
CL/2026/04/V1/012612	Claim	Damage	TAN CHUAN TZE (TANRADIO.COM ELECTRICAL)	Credit Account	V177496257932001	Yes	Force Majeure	Express	Pending by Claim Dept	71.90		9-4-2026 06:10:43 PM	12-6-2026 11:21:55 AM	23-4-2026 06:10:43 PM			Audit Trail
CL/2026/04/V1/012611	Claim	Lost	Chong Tze Voon	Credit Account	CNMYL001581254				Rejected	200.00		9-4-2026 06:07:06 PM		23-4-2026 06:07:06 PM			Audit Trail
CL/2026/04/V1/012610	Claim	Lost	arinrada (ain)	Credit Account	V177175147127001	No	Hub/Depo/ Station Handling Issue	Express	Pending by Operation	360.00		9-4-2026 06:03:32 PM	30-4-2026 11:36:59 AM	23-4-2026 06:03:32 PM			Audit Trail
CL/2026/04/V1/012609	Claim	Damage	TAN CHUAN TZE (TANRADIO.COM ELECTRICAL)	Credit Account	V177496257536001	Yes	Force Majeure	Express	Pending by Operation	40.72		9-4-2026 05:54:30 PM	11-6-2026 11:42:47 AM	23-4-2026 05:54:30 PM			Audit Trail
CL/2026/04/V1/012608	Claim	Lost	ILHAM MARINE SERVICES SDN BHD	Credit Account	V177174875939001	No	Hub/Depo/ Station Handling Issue	Express	Pending by Operation	5.30		9-4-2026 05:53:47 PM	30-4-2026 11:18:55 AM	23-4-2026 05:53:47 PM			Audit Trail

CL/2026/04/V1/012607	Claim	Damage	TAN CHUAN TZE (TANRADIO.COM ELECTRICAL)	Credit Account	V177496257864001	Yes	Force Majeure	Express	Pending by Claim Dept	40.72		9-4-2026 05:20:09 PM	11-6-2026 11:30:06 AM	23-4-2026 05:20:09 PM			Audit Trail
CL/2026/04/V1/012606	Claim	Lost	cassis fashion enterprise	Credit Account	V177175107763001	No	Hub/Depo/ Station Handling Issue	Express	Pending by Operation	785.00		9-4-2026 05:10:07 PM	29-4-2026 07:20:40 AM	23-4-2026 05:10:07 PM			Audit Trail
CL/2026/04/V1/012605	Claim	Damage	DEUX PERFECTION SDN BHD	Credit Account	V177177285896001				Info Incomplete	0.00		9-4-2026 04:45:18 PM	11-6-2026 11:22:44 AM	23-4-2026 04:45:18 PM			Audit Trail
CL/2026/04/V1/012604	Claim	Lost	ML055	Credit Account	V177174727085001	No	Hub/Depo/ Station Handling Issue	Express	Pending by Operation	235.00		9-4-2026 04:11:44 PM	30-4-2026 10:52:48 AM	23-4-2026 04:11:44 PM			Audit Trail
CL/2026/04/V1/012603	Claim	Lost	LAIS ONLINE STORE (M) SDN BHD	Credit Account	V177175622501001	No	Hub/Depo/ Station Handling Issue	Express	Pending by Operation	108.70		9-4-2026 03:33:17 PM	1-5-2026 11:03:55 AM	23-4-2026 03:33:17 PM			Audit Trail
CL/2026/04/V1/012602	Claim	Lost	LIM CHAN TER	Credit Account	V177174944789001				Rejected	340.00		9-4-2026 03:17:22 PM		23-4-2026 03:17:22 PM			Audit Trail
CL/2026/04/V1/012601	Claim	Lost	LAIS ONLINE STORE (M) SDN BHD	Credit Account	V177004925681001	No	Hub/Depo/ Station Handling Issue	Express	Pending by Operation	162.29		9-4-2026 03:16:47 PM	11-6-2026 10:18:05 AM	23-4-2026 03:16:47 PM			Audit Trail
CL/2026/04/V1/012600	Claim	Damage	PERABOT SUNGAI RAMBAI SDN BHD	Credit Account	V177177300971001	No	Force Majeure	Express	Pending by Operation	495.00		9-4-2026 02:55:05 PM	11-6-2026 10:15:17 AM	23-4-2026 02:55:05 PM			Audit Trail
CL/2026/04/V1/012599	Claim	Lost	Capital B Farm Sdn Bhd	Credit Account	631967140535	No	Hub/Depo/ Station Handling Issue	Express	Pending by Operation	596.00		9-4-2026 02:43:18 PM	11-6-2026 10:08:04 AM	23-4-2026 02:43:18 PM			Audit Trail
CL/2026/04/V1/012598	Claim	Lost	Capital B Farm Sdn Bhd	Credit Account	631965467331	No	Hub/Depo/ Station Handling Issue	Express	Pending Verification by IO	437.00		9-4-2026 02:39:51 PM	25-6-2026 04:42:15 AM	23-4-2026 02:39:51 PM			Audit Trail
CL/2026/04/V1/012597	Claim	Lost	Capital B Farm Sdn Bhd	Credit Account	631962369278				Rejected	336.00		9-4-2026 02:37:37 PM		23-4-2026 02:37:37 PM			Audit Trail
CL/2026/04/V1/012596	Claim	Lost	Capital B Farm Sdn Bhd	Credit Account	631961861546				Rejected	437.00		9-4-2026 02:35:35 PM		23-4-2026 02:35:35 PM			Audit Trail

CL/2026/04/V1/012595	Claim	Lost	Capital B Farm Sdn Bhd	Credit Account	631960917968	No	Hub/Depo/ Station Handling Issue	Express	Pending Verification by IO	310.00		9-4-2026 02:30:07 PM	25-6-2026 04:39:23 AM	23-4-2026 02:30:07 PM			Audit Trail
CL/2026/04/V1/012594	Claim	Lost	Capital B Farm Sdn Bhd	Credit Account	631959390636	No	Hub/Depo/ Station Handling Issue	Express	Pending Verification by IO	336.00		9-4-2026 02:25:13 PM	25-6-2026 04:37:06 AM	23-4-2026 02:25:13 PM			Audit Trail
CL/2026/04/V1/012593	Claim	Lost	Yundao International Sdn Bhd	Credit Account	YD2026233212K	No	Hub/Depo/ Station Handling Issue	Express	New	911.33		9-4-2026 12:58:44 PM	4-6-2026 10:21:55 AM	23-4-2026 12:58:44 PM			Audit Trail
CL/2026/04/V1/012592	Claim	Lost	Yundao International Sdn Bhd	Credit Account	YD2026228514K				Rejected	121.55		9-4-2026 12:53:53 PM		23-4-2026 12:53:53 PM			Audit Trail
CL/2026/04/V1/012591	Claim	Lost	TEH BENG HIN	Cash	V177174973741001	No	Hub/Depo/ Station Handling Issue	Express	Pending by Operation	1200.00		9-4-2026 12:37:09 PM	30-4-2026 01:25:10 PM	23-4-2026 12:37:09 PM			Audit Trail
CL/2026/04/V1/012590	Claim	Lost	Capital B Farm Sdn Bhd	Credit Account	631953616734				Rejected	886.00		9-4-2026 12:09:34 PM		23-4-2026 12:09:34 PM			Audit Trail
CL/2026/04/V1/012589	Claim	Lost	Mary Lim	Credit Account	V177175426222001	No	Hub/Depo/ Station Handling Issue	Express	Pending by Operation	0.00		9-4-2026 12:07:12 PM	13-5-2026 10:03:11 AM	23-4-2026 12:07:12 PM			Audit Trail
CL/2026/04/V1/012588	Claim	Lost	Capital B Farm Sdn Bhd	Credit Account	631953230938				Rejected	596.00		9-4-2026 12:00:21 PM		23-4-2026 12:00:21 PM			Audit Trail
CL/2026/04/V1/012587	Claim	Damage	ABNER BEAUTY GLOBAL SDN BHD	Credit Account	V177496060662001				Rejected	147.00		9-4-2026 11:59:09 AM		23-4-2026 11:59:09 AM			Audit Trail
CL/2026/04/V1/012586	Claim	Lost	TEH BENG HIN	Cash	V177175412850001631966324489	No	Force Majeure	Express	Pending by Operation	1500.00		9-4-2026 11:50:33 AM	11-6-2026 09:34:31 AM	23-4-2026 11:50:33 AM			Audit Trail
CL/2026/04/V1/012585	Claim	Lost	GENIE POWER SDN BHD	Credit Account	631946040830				Rejected	264.00		9-4-2026 11:41:38 AM		23-4-2026 11:41:38 AM			Audit Trail
CL/2026/04/V1/012584	Claim	Lost	TEH BENG HIN	Cash	V177174973741001631962193591				Rejected	0.00		9-4-2026 11:37:02 AM		23-4-2026 11:37:02 AM			Audit Trail
CL/2026/04/V1/012583	Claim	Lost	VIVA 88 GOGO ENTERPRISE (M) SDN BHD	Prepaid Account	631962254066V17717477217700 1	No	Hub/Depo/ Station Handling Issue	Express	Pending by Claim Dept	169.00		9-4-2026 11:26:41 AM	27-6-2026 08:08:18 AM	23-4-2026 11:26:41 AM			Audit Trail

CL/2026/04/V1/012582	Claim	Lost	Capital B Farm Sdn Bhd	Credit Account	631950643745	No	Hub/Depo/ Station Handling Issue	Express	Pending Verification by IO	378.00		9-4-2026 11:21:35 AM	25-6-2026 04:32:19 AM	23-4-2026 11:21:35 AM			Audit Trail
CL/2026/04/V1/012581	Claim	Lost	VIVA 88 GOGO ENTERPRISE (M) SDN BHD	Prepaid Account	631960086863V17717498108100 1	No	Force Majeure	Express	Pending by Operation	159.00		9-4-2026 11:20:19 AM	11-6-2026 08:22:39 AM	23-4-2026 11:20:19 AM			Audit Trail
CL/2026/04/V1/012580	Claim	Lost	VIVA 88 GOGO ENTERPRISE (M) SDN BHD	Prepaid Account	631958225027V17717505756300 1	No	Hub/Depo/ Station Handling Issue	Express	Pending by Claim Dept	79.00		9-4-2026 11:17:12 AM	27-6-2026 08:03:33 AM	23-4-2026 11:17:12 AM			Audit Trail
CL/2026/04/V1/012579	Claim	Lost	ABNER BEAUTY GLOBAL SDN BHD	Credit Account	V177174475832001	No	Hub/Depo/ Station Handling Issue	Express	Pending Responsible Staff Details	599.00	200.00	9-4-2026 10:44:59 AM	27-5-2026 04:52:24 PM	23-4-2026 10:44:59 AM	25-5-2026 04:48:26 AM		Audit Trail
CL/2026/04/V1/012578	Claim	Damage	PERABOT SUNGAI RAMBAI SDN BHD	Credit Account	V177177006804001	Yes	Force Majeure	Express	Pending by Operation	1599.00		9-4-2026 10:32:47 AM	12-6-2026 08:56:07 AM	23-4-2026 10:32:47 AM			Audit Trail
CL/2026/04/V1/012577	Claim	Lost	Yundao International Sdn Bhd	Credit Account	YD2026228555K				Rejected	301.98		9-4-2026 10:27:01 AM		23-4-2026 10:27:01 AM			Audit Trail
CL/2026/04/V1/012576	Claim	Lost	ABNER BEAUTY GLOBAL SDN BHD	Credit Account	V177174609367001				Rejected	307.00		9-4-2026 10:21:39 AM		23-4-2026 10:21:39 AM			Audit Trail
CL/2026/04/V1/012575	Claim	Damage	Winnie Chan	Credit Account	V177176431218001	No	Force Majeure	Express	Pending by Operation	200.00		9-4-2026 10:12:38 AM	10-6-2026 03:31:19 PM	23-4-2026 10:12:38 AM			Audit Trail
CL/2026/04/V1/012574	Claim	Damage	Mohd Abd Rahim Bin Kamari	Credit Account	V177176983892001	No	Force Majeure	Express	Pending Responsible Staff and Customer Appeal	200.00		9-4-2026 10:04:14 AM		23-4-2026 10:04:14 AM			Audit Trail
CL/2026/04/V1/012573	Claim	Damage	MUHAMMAD AKRAM BIN HARON	Credit Account	V177495983283001	No	Force Majeure	Express	Pending by Operation	200.00		9-4-2026 09:56:43 AM	10-6-2026 03:20:40 PM	23-4-2026 09:56:43 AM			Audit Trail
CL/2026/04/V1/012572	Claim	Damage	hairil	Credit Account	V177496014481001	No	Force Majeure	Express	Pending by Operation	200.00		9-4-2026 09:40:21 AM	10-6-2026 03:17:55 PM	23-4-2026 09:40:21 AM			Audit Trail
CL/2026/04/V1/012571	Claim	Lost	Karthiga Ganasen	Credit Account	631966272075	No	Hub/Depo/ Station Handling Issue	Express	Pending by Operation	242.50		9-4-2026 09:26:14 AM	30-4-2026 01:47:55 PM	23-4-2026 09:26:14 AM			Audit Trail

CL/2026/04/V1/012570	Claim	Lost	PUVANESWARY	Credit Account	V177175311511001	No	Hub/Depo/Station Handling Issue	Express	Pending Responsible Staff and Payment Details	1500.00	200.00	9-4-2026 09:21:06 AM	19-6-2026 02:27:24 PM	23-4-2026 09:21:06 AM			Audit Trail
CL/2026/04/V1/012569	Claim	Lost	Wee mei hui	Cash	631967399763	No	Hub/Depo/Station Handling Issue	Express	Pending by Operation	3388.00		9-4-2026 09:14:01 AM	10-6-2026 03:14:32 PM	23-4-2026 09:14:01 AM			Audit Trail
CL/2026/04/V1/012568	Claim	Damage FreshBox	Nor Fasira Binti Palalloi	Credit Account	V177495902871001				Rejected	0.00		8-4-2026 10:17:04 PM		22-4-2026 10:17:04 PM			Audit Trail
CL/2026/04/V1/012567	Claim	Lost	ABNER BEAUTY GLOBAL SDN BHD	Credit Account	V177174223334001				Rejected	299.00		8-4-2026 08:56:01 PM		22-4-2026 08:56:01 PM			Audit Trail
CL/2026/04/V1/012566	Claim	Lost	DING DONG EXPRESS PLT @ MHK	Prepaid Account	V177175660077001				Rejected	200.00		8-4-2026 06:50:10 PM		22-4-2026 06:50:10 PM			Audit Trail
CL/2026/04/V1/012565	Claim	Lost	Max Lim	Credit Account	10273202450	No	Hub/Depo/Station Handling Issue	Express	Pending by Operation	39.76		8-4-2026 06:48:15 PM	10-6-2026 03:02:06 PM	22-4-2026 06:48:15 PM			Audit Trail
CL/2026/04/V1/012564	Claim	Lost	Tung Hua Chai	Credit Account	10272944695	No	Hub/Depo/Station Handling Issue	Express	Pending by Operation	139.16		8-4-2026 06:46:05 PM	10-6-2026 02:33:32 PM	22-4-2026 06:46:05 PM			Audit Trail
CL/2026/04/V1/012563	Claim	Lost	DING DONG EXPRESS PLT@MHK	Prepaid Account	V177175194077001				Info Incomplete	200.00		8-4-2026 06:38:26 PM	2-5-2026 10:14:24 AM	22-4-2026 06:38:26 PM			Audit Trail
CL/2026/04/V1/012562	Claim	Lost	CHIN YEEN KAIEN	Prepaid Account	MYZZ0248458	No	Hub/Depo/Station Handling Issue	Express	Pending by Operation	528.00		8-4-2026 06:04:17 PM	10-6-2026 02:30:58 PM	22-4-2026 06:04:17 PM			Audit Trail
CL/2026/04/V1/012561	Claim	Damage	VMED TRADING SDN BHD	Prepaid Account	V177496543622001				Rejected	300.00		8-4-2026 05:46:32 PM		22-4-2026 05:46:32 PM			Audit Trail
CL/2026/04/V1/012560	Claim	Lost	TANG KEE LEE	Cash	631961102346	No	Hub/Depo/Station Handling Issue	Express	Pending by Operation	240.00		8-4-2026 04:25:26 PM	10-6-2026 02:07:46 PM	22-4-2026 04:25:26 PM			Audit Trail
CL/2026/04/V1/012559	Claim	Missing Content	QIAN LI NIAO LOGISTIC INTL	Credit Account	MYZZ0248999	No	Force Majeure	Express	Pending by Operation	283.00		8-4-2026 04:21:48 PM	10-6-2026 02:01:22 PM	22-4-2026 04:21:48 PM			Audit Trail

CL/2026/04/V1/012558	Claim	Lost	TANG KEE LEE	Cash	V177175600455001	No	Hub/Depo/Station Handling Issue	Express	Pending by Operation	1500.00		8-4-2026 04:21:48 PM	10-6-2026 01:42:30 PM	22-4-2026 04:21:48 PM			Audit Trail
CL/2026/04/V1/012557	Claim	Lost	Z Distance Logistics	Credit Account	V177174858215001	No	Hub/Depo/Station Handling Issue	Express	Pending Responsible Staff Details	413.00	200.00	8-4-2026 04:08:12 PM	13-6-2026 04:22:57 PM	22-4-2026 04:08:12 PM	11-6-2026 04:20:08 AM		Audit Trail
CL/2026/04/V1/012556	Claim	Damage	LAU KAI FONG	Prepaid Account	CNMYL001577660				Rejected	297.49		8-4-2026 03:21:23 PM		22-4-2026 03:21:23 PM			Audit Trail
CL/2026/04/V1/012555	Claim	Lost	ARIES WARDROBE WORLDWIDE SDN. BHD.	Credit Account	V177174253072001				Rejected	203.00		8-4-2026 02:40:06 PM		22-4-2026 02:40:06 PM			Audit Trail
CL/2026/04/V1/012554	Claim	Delay Delivery Premium Parcel	Mohd Ridhwan bin Mohd Nashir	Cash	V177177308427001				Rejected	800.00		8-4-2026 01:30:08 PM		22-4-2026 01:30:08 PM			Audit Trail
CL/2026/04/V1/012553	Claim	Lost	teoh su hui	Prepaid Account	V177174968150001	No	Hub/Depo/Station Handling Issue	Express	Pending Responsible Staff and Customer Appeal	132.00		8-4-2026 01:01:53 PM		22-4-2026 01:01:53 PM			Audit Trail
CL/2026/04/V1/012552	Claim	Lost	SK	Credit Account	V177174720925004	No	Hub/Depo/Station Handling Issue	Express	Pending by Operation	350.00		8-4-2026 12:39:24 PM	10-6-2026 01:14:38 PM	22-4-2026 12:39:24 PM			Audit Trail
CL/2026/04/V1/012551	Claim	Delay Delivery Premium Parcel	Super Box Enterprise	Credit Account	V177496311290001				Rejected	500.00		8-4-2026 12:35:44 PM		22-4-2026 12:35:44 PM			Audit Trail
CL/2026/04/V1/012550	Claim	Lost	NOTEBOOK PLAZA SDN BHD	Cash	V177175783912001	No	Hub/Depo/Station Handling Issue	Premium	Pending Responsible Staff Details	2360.00	1000.00	8-4-2026 12:32:30 PM	23-5-2026 05:40:57 PM	22-4-2026 12:32:30 PM	21-5-2026 05:37:21 AM		Audit Trail
CL/2026/04/V1/012549	Claim	Lost	CU live empire	Cash	V177174964480001	No	Hub/Depo/Station Handling Issue	Express	Pending by Operation	23.60		8-4-2026 11:25:02 AM	10-6-2026 12:49:12 PM	22-4-2026 11:25:02 AM			Audit Trail
CL/2026/04/V1/012548	Claim	Lost	LIEW ANNE	Credit Account	V177174715808001				Rejected	779.75		8-4-2026 11:18:38 AM		22-4-2026 11:18:38 AM			Audit Trail
CL/2026/04/V1/012547	Claim	Delay Delivery Premium Parcel	Khairunnaim Bin Haji Husin (Acah Acah Garage)	Credit Account	V177495954122001				Rejected	0.00		8-4-2026 10:06:07 AM		22-4-2026 10:06:07 AM			Audit Trail

CL/2026/04/V1/012546	Claim	Lost	AKMAL SYARIFUDDIN BIN AHMAD	Credit Account	V176819624116001	No	Hub/Depo/Station Handling Issue	Premium	Pending Responsible Staff Details	1999.00	1999.00	8-4-2026 10:03:04 AM	29-4-2026 04:25:30 PM	22-4-2026 10:03:04 AM	27-4-2026 04:21:23 AM		Audit Trail
CL/2026/04/V1/012545	Claim	Lost	hj express	Credit Account	V177175278241001	No	Force Majeure	Express	Pending Responsible Staff Details	2872.29	200.00	7-4-2026 10:14:52 PM	14-6-2026 10:02:47 AM	21-4-2026 10:14:52 PM	12-6-2026 09:57:15 AM		Audit Trail
CL/2026/04/V1/012544	Claim	Lost	hj express	Credit Account	V177175334268001	No	Hub/Depo/Station Handling Issue	Express	Pending Responsible Staff Details	1312.00	200.00	7-4-2026 10:13:18 PM	14-6-2026 09:52:40 AM	21-4-2026 10:13:18 PM	12-6-2026 09:48:41 AM		Audit Trail
CL/2026/04/V1/012543	Claim	Lost	hj express	Credit Account	V177175333100001	No	Hub/Depo/Station Handling Issue	Express	Pending Responsible Staff Details	1260.00	200.00	7-4-2026 10:09:48 PM	28-5-2026 05:33:05 PM	21-4-2026 10:09:48 PM	26-5-2026 05:32:43 AM		Audit Trail
CL/2026/04/V1/012542	Claim	Delay Delivery Premium Parcel	Easy Mail Sdn Bhd	Credit Account	V177496329479001	No	Driver Issue	Premium	Pending by Operation	100.00		7-4-2026 08:55:20 PM	10-6-2026 12:00:26 PM	21-4-2026 08:55:20 PM			Audit Trail
CL/2026/04/V1/012541	Claim	Delay Delivery Premium Parcel	Easy Mail Sdn Bhd	Credit Account	V177496344038001				Rejected	100.00		7-4-2026 08:43:13 PM		21-4-2026 08:43:13 PM			Audit Trail
CL/2026/04/V1/012540	Claim	Lost	ABNER BEAUTY GLOBAL SDN BHD	Credit Account	V177174634727001				Rejected	199.00		7-4-2026 07:59:08 PM		21-4-2026 07:59:08 PM			Audit Trail
CL/2026/04/V1/012539	Claim	Lost	AKMAL SYARIFUDDIN BIN AHMAD	Credit Account	V176819624116001				Rejected	1999.00		7-4-2026 05:14:07 PM		21-4-2026 05:14:07 PM			Audit Trail
CL/2026/04/V1/012538	Claim	Damage	Soh Ker Lee	Cash	V177177043069001				Rejected	699.00		7-4-2026 04:57:09 PM		21-4-2026 04:57:09 PM			Audit Trail
CL/2026/04/V1/012537	Claim	Lost	ABNER BEAUTY GLOBAL SDN BHD	Credit Account	V177174614491001				Rejected	199.00		7-4-2026 03:53:53 PM		21-4-2026 03:53:53 PM			Audit Trail
CL/2026/04/V1/012536	Claim	Lost	ABNER BEAUTY GLOBAL SDN BHD	Credit Account	V177174634086001				Rejected	199.00		7-4-2026 03:51:38 PM		21-4-2026 03:51:38 PM			Audit Trail
CL/2026/04/V1/012535	Claim	Lost	QIAN LI NIAO LOGISTIC INTL	Credit Account	MYZZ0246261				Rejected	14.00		7-4-2026 02:38:53 PM		21-4-2026 02:38:53 PM			Audit Trail
CL/2026/04/V1/012534	Claim	Damage	MUSFYLLO ENTERPRISE	Credit Account	V177495997198001				Rejected	170.00		7-4-2026 01:57:04 PM		21-4-2026 01:57:04 PM			Audit Trail

CL/2026/04/V1/012533	Claim	Lost	Capital B Farm Sdn Bhd	Credit Account	V177175309617001	No	Hub/Depo/ Station Handling Issue	Express	Pending by Operation	596.00		7-4-2026 01:13:55 PM	1-5-2026 08:52:40 AM	21-4-2026 01:13:55 PM			Audit Trail
CL/2026/04/V1/012532	Claim	Damage	ABNER BEAUTY GLOBAL SDN BHD	Credit Account	V177175053220001	No	Force Majeure	Express	Pending by Operation	159.60		7-4-2026 01:01:19 PM	10-6-2026 10:59:38 AM	21-4-2026 01:01:19 PM			Audit Trail
CL/2026/04/V1/012531	Claim	Lost	ABNER BEAUTY GLOBAL SDN BHD	Credit Account	V177174171512001				Rejected	199.00		7-4-2026 12:29:41 PM		21-4-2026 12:29:41 PM			Audit Trail
CL/2026/04/V1/012530	Claim	Lost	ABNER BEAUTY GLOBAL SDN BHD	Credit Account	V177174171550001				Rejected	299.00		7-4-2026 12:25:31 PM		21-4-2026 12:25:31 PM			Audit Trail
CL/2026/04/V1/012529	Claim	Lost	Capital B Farm Sdn Bhd	Credit Account	V177175121974001	No	Hub/Depo/ Station Handling Issue	Express	Pending Responsible Staff Details	336.00	200.00	7-4-2026 11:59:37 AM	30-5-2026 09:32:01 AM	21-4-2026 11:59:37 AM	28-5-2026 09:31:43 AM		Audit Trail
CL/2026/04/V1/012528	Claim	Damage	Sky Fortune Logistics	Credit Account	V177176736177001	No	Force Majeure	Express	Pending Responsible Staff Details	700.00	200.00	7-4-2026 11:36:18 AM	14-6-2026 09:45:43 AM	21-4-2026 11:36:18 AM	12-6-2026 09:36:41 AM		Audit Trail
CL/2026/04/V1/012527	Claim	Damage	tansengiso ng	Credit Account	V176961480745001V1769614807 45002	No	Hub/Depo/ Station Handling Issue	Express	Pending Responsible Staff Details	600.00	200.00	7-4-2026 11:26:56 AM	15-5-2026 10:19:37 AM	21-4-2026 11:26:56 AM	13-5-2026 10:16:12 AM		Audit Trail
CL/2026/04/V1/012526	Claim	Lost	Shirley Fong Syn Yee	Cash	V177174773044001	No	Force Majeure	Express	Pending by Operation	40.00		6-4-2026 09:25:29 PM	10-4-2026 07:10:39 AM	20-4-2026 09:25:29 PM			Audit Trail
CL/2026/04/V1/012525	Claim	Damage	Xinjing Kee	Credit Account	V177177102254001	No	Force Majeure	Express	Pending by Operation	179.00		6-4-2026 06:53:14 PM	10-4-2026 08:09:31 AM	20-4-2026 06:53:14 PM			Audit Trail
CL/2026/04/V1/012524	Claim	Lost	ABNER BEAUTY GLOBAL SDN BHD	Credit Account	V177062242102001	No	Force Majeure	Express	Pending by Operation	199.00		6-4-2026 06:38:49 PM	10-6-2026 10:17:35 AM	20-4-2026 06:38:49 PM			Audit Trail
CL/2026/04/V1/012523	Claim	Damage	TOP LIFESTYLE SDN BHD	Prepaid Account	V176820261591001				Rejected	498.00		6-4-2026 06:03:56 PM		20-4-2026 06:03:56 PM			Audit Trail
CL/2026/04/V1/012522	Claim	Damage	TOP LIFESTYLE SDN BHD	Prepaid Account	V176821217948001				Rejected	498.00		6-4-2026 06:02:20 PM		20-4-2026 06:02:20 PM			Audit Trail
CL/2026/04/V1/012521	Claim	Damage	TOP LIFESTYLE SDN BHD	Prepaid Account	V176820261621001				Rejected	1288.00		6-4-2026 06:00:21 PM		20-4-2026 06:00:21 PM			Audit Trail

CL/2026/04/V1/012520	Claim	Damage	TOP LIFESTYLE SDN BHD	Prepaid Account	V176821540619001				Rejected	498.00		6-4-2026 05:56:39 PM		20-4-2026 05:56:39 PM			Audit Trail
CL/2026/04/V1/012519	Claim	Damage	TOP LIFESTYLE SDN BHD	Prepaid Account	V176821217917001				Rejected	1288.00		6-4-2026 05:55:11 PM		20-4-2026 05:55:11 PM			Audit Trail
CL/2026/04/V1/012518	Claim	Damage	TOP LIFESTYLE SDN BHD	Prepaid Account	V176961350543001				Rejected	288.00		6-4-2026 05:53:26 PM		20-4-2026 05:53:26 PM			Audit Trail
CL/2026/04/V1/012517	Claim	Damage	TOP LIFESTYLE SDN BHD	Prepaid Account	V176961113148001				Rejected	498.00		6-4-2026 05:52:02 PM		20-4-2026 05:52:02 PM			Audit Trail
CL/2026/04/V1/012516	Claim	Damage	TOP LIFESTYLE SDN BHD	Prepaid Account	V176821739761001				Rejected	458.00		6-4-2026 05:49:44 PM		20-4-2026 05:49:44 PM			Audit Trail
CL/2026/04/V1/012515	Claim	Damage	TOP LIFESTYLE SDN BHD	Prepaid Account	V176961450717001				Rejected	368.00		6-4-2026 05:48:07 PM		20-4-2026 05:48:07 PM			Audit Trail
CL/2026/04/V1/012514	Claim	Damage	TOP LIFESTYLE SDN BHD	Prepaid Account	V176961217648001				Rejected	498.00		6-4-2026 05:46:23 PM		20-4-2026 05:46:23 PM			Audit Trail
CL/2026/04/V1/012513	Claim	Damage	TOP LIFESTYLE SDN BHD	Prepaid Account	V176961217648002				Rejected	1288.00		6-4-2026 05:45:08 PM		20-4-2026 05:45:08 PM			Audit Trail
CL/2026/04/V1/012512	Claim	Damage	TOP LIFESTYLE SDN BHD	Prepaid Account	V177004437252001				Rejected	1288.00		6-4-2026 05:43:26 PM		20-4-2026 05:43:26 PM			Audit Trail
CL/2026/04/V1/012511	Claim	Damage	TOP LIFESTYLE SDN BHD	Prepaid Account	V176961450687001				Rejected	1288.00		6-4-2026 05:41:45 PM		20-4-2026 05:41:45 PM			Audit Trail
CL/2026/04/V1/012510	Claim	Damage	TOP LIFESTYLE SDN BHD	Prepaid Account	V176961438296001				Rejected	1288.00		6-4-2026 05:39:53 PM		20-4-2026 05:39:53 PM			Audit Trail
CL/2026/04/V1/012509	Claim	Damage	TOP LIFESTYLE SDN BHD	Prepaid Account	V176821739822001				Rejected	368.00		6-4-2026 05:37:56 PM		20-4-2026 05:37:56 PM			Audit Trail

CL/2026/04/V1/012508	Claim	Damage	TOP LIFESTYLE SDN BHD	Prepaid Account	V176961358624001				Rejected	398.00		6-4-2026 05:34:50 PM		20-4-2026 05:34:50 PM			Audit Trail
CL/2026/04/V1/012507	Claim	Damage	TOP LIFESTYLE SDN BHD	Prepaid Account	V176961657932001				Rejected	288.00		6-4-2026 05:32:34 PM		20-4-2026 05:32:34 PM			Audit Trail
CL/2026/04/V1/012506	Claim	Damage	TOP LIFESTYLE SDN BHD	Prepaid Account	V177004119844001				Rejected	458.00		6-4-2026 05:30:26 PM		20-4-2026 05:30:26 PM			Audit Trail
CL/2026/04/V1/012505	Claim	Damage	TOP LIFESTYLE SDN BHD	Prepaid Account	V176961438135001				Rejected	1288.00		6-4-2026 05:27:49 PM		20-4-2026 05:27:49 PM			Audit Trail
CL/2026/04/V1/012504	Claim	Damage	TOP LIFESTYLE SDN BHD	Prepaid Account	V176961483210001				Rejected	1288.00		6-4-2026 05:25:36 PM		20-4-2026 05:25:36 PM			Audit Trail
CL/2026/04/V1/012503	Claim	Damage	TOP LIFESTYLE SDN BHD	Prepaid Account	V177004828005001				Rejected	498.00		6-4-2026 05:22:41 PM		20-4-2026 05:22:41 PM			Audit Trail
CL/2026/04/V1/012502	Claim	Damage	TOP LIFESTYLE SDN BHD	Prepaid Account	V176961113063001				Rejected	498.00		6-4-2026 05:20:39 PM		20-4-2026 05:20:39 PM			Audit Trail
CL/2026/04/V1/012501	Claim	Damage	TOP LIFESTYLE SDN BHD	Prepaid Account	V176819868237001				Rejected	438.00		6-4-2026 05:16:15 PM		20-4-2026 05:16:15 PM			Audit Trail
CL/2026/04/V1/012500	Claim	Lost	Muhammad Azizan bin Rabudin	Cash	V177174036705001				Info Incomplete	429.00		6-4-2026 04:21:52 PM	11-4-2026 08:40:48 AM	20-4-2026 04:21:52 PM			Audit Trail
CL/2026/04/V1/012499	Claim	Missing Content	XA MARKETING (M) SDN BHD	Cash	V177495867972001	No	Force Majeure	Express	Pending by Operation	36.00		6-4-2026 04:03:16 PM	11-4-2026 09:17:52 AM	20-4-2026 04:03:16 PM			Audit Trail
CL/2026/04/V1/012498	Claim	Delay Delivery Premium Parcel	TOP1POST SDN BHD	Credit Account	TOP60956442	No	Hub/Depo/ Station Handling Issue	Premium	Pending by Operation	100.00		6-4-2026 03:26:27 PM	26-5-2026 07:53:54 AM	20-4-2026 03:26:27 PM			Audit Trail
CL/2026/04/V1/012497	Claim	Delay Delivery Premium Parcel	TOP1POST SDN BHD	Credit Account	TOP60956804	No	Misrouted Issue	Premium	Pending by Operation	100.00		6-4-2026 03:25:10 PM	26-5-2026 07:52:07 AM	20-4-2026 03:25:10 PM			Audit Trail

CL/2026/04/V1/012496	Claim	Delay Delivery Premium Parcel	TOP1POST SDN BHD	Credit Account	TOP60956894	No	Hub/Depo/Station Handling Issue	Premium	Rejected	100.00		6-4-2026 03:24:02 PM		20-4-2026 03:24:02 PM			Audit Trail
CL/2026/04/V1/012495	Claim	Delay Delivery Premium Parcel	TOP1POST SDN BHD	Credit Account	TOP60956948	No	Driver Issue	Premium	Pending by Operation	100.00		6-4-2026 03:22:45 PM	11-4-2026 01:27:33 PM	20-4-2026 03:22:45 PM			Audit Trail
CL/2026/04/V1/012494	Claim	Delay Delivery Premium Parcel	TOP1POST SDN BHD	Credit Account	TOP60956615	No	Hub/Depo/Station Handling Issue	Premium	Pending Responsible Staff Details	100.00	100.00	6-4-2026 03:21:43 PM	26-6-2026 04:41:35 PM	20-4-2026 03:21:43 PM	24-6-2026 04:33:08 AM		Audit Trail
CL/2026/04/V1/012493	Claim	Delay Delivery Premium Parcel	TOP1POST SDN BHD	Credit Account	TOP60956539				Rejected	100.00		6-4-2026 03:20:16 PM		20-4-2026 03:20:16 PM			Audit Trail
CL/2026/04/V1/012492	Claim	Delay Delivery Premium Parcel	TOP1POST SDN BHD	Credit Account	TOP20268568	No	Hub/Depo/Station Handling Issue	Premium	Pending by Operation	100.00		6-4-2026 03:18:52 PM	11-4-2026 02:19:03 PM	20-4-2026 03:18:52 PM			Audit Trail
CL/2026/04/V1/012491	Claim	Delay Delivery Premium Parcel	TOP1POST SDN BHD	Credit Account	TOP60956899	No	Hub/Depo/Station Handling Issue	Premium	Pending by Operation	100.00		6-4-2026 02:47:50 PM	11-4-2026 03:02:35 PM	20-4-2026 02:47:50 PM			Audit Trail
CL/2026/04/V1/012490	Claim	Delay Delivery Premium Parcel	TOP1POST SDN BHD	Credit Account	TOP60957113	No	Driver Issue	Premium	Pending by Operation	100.00		6-4-2026 02:24:24 PM	11-4-2026 03:06:56 PM	20-4-2026 02:24:24 PM			Audit Trail
CL/2026/04/V1/012489	Claim	Delay Delivery Premium Parcel	TOP1POST SDN BHD	Credit Account	TOP60957523				Rejected	100.00		6-4-2026 02:14:36 PM		20-4-2026 02:14:36 PM			Audit Trail
CL/2026/04/V1/012488	Claim	Delay Delivery Premium Parcel	TOP1POST SDN BHD	Credit Account	TOP60957606				Rejected	100.00		6-4-2026 02:13:02 PM		20-4-2026 02:13:02 PM			Audit Trail
CL/2026/04/V1/012487	Claim	Delay Delivery Premium Parcel	TOP1POST SDN BHD	Credit Account	TOP60956840				Rejected	100.00		6-4-2026 02:10:08 PM		20-4-2026 02:10:08 PM			Audit Trail
CL/2026/04/V1/012486	Claim	Lost	Christine Tan	Credit Account	V177175928184001				Rejected	200.00		6-4-2026 01:02:54 PM		20-4-2026 01:02:54 PM			Audit Trail
CL/2026/04/V1/012485	Claim	Lost	Annabelle Ch'ng Sze Yee	Credit Account	V177174774904001	No	Hub/Depo/Station Handling Issue	Value Pack	Pending by Operation	0.00		6-4-2026 12:34:45 PM	30-4-2026 02:16:51 PM	20-4-2026 12:34:45 PM			Audit Trail
CL/2026/04/V1/012484	Claim	Lost	Yong Yoke Yee	Cash	V177175285881001	No	Hub/Depo/Station Handling Issue	Express	Pending by Operation	12.40		6-4-2026 12:09:20 PM	30-4-2026 12:00:04 PM	20-4-2026 12:09:20 PM			Audit Trail

CL/2026/04/V1/012483	Claim	Lost	CU live empire	Cash	V177063080444001				Rejected	99.00		6-4-2026 11:39:02 AM		20-4-2026 11:39:02 AM			Audit Trail
CL/2026/04/V1/012482	Claim	Lost	NAKADA GROUP (M) SDN BHD	Credit Account	V177175254450001	No	Hub/Depo/ Station Handling Issue	Express	Pending by Operation	21.00		6-4-2026 11:10:49 AM	10-6-2026 09:14:31 AM	20-4-2026 11:10:49 AM			Audit Trail
CL/2026/04/V1/012481	Claim	Lost	NAKADA GROUP (M) SDN BHD	Credit Account	V177175562999001	No	Hub/Depo/ Station Handling Issue	Express	Pending by Operation	156.00		6-4-2026 11:08:07 AM	10-6-2026 09:12:07 AM	20-4-2026 11:08:07 AM			Audit Trail
CL/2026/04/V1/012480	Claim	Damage	ELTBUY SDN BHD	Credit Account	V177177167680001				Rejected	0.00		6-4-2026 10:45:52 AM		20-4-2026 10:45:52 AM			Audit Trail
CL/2026/04/V1/012479	Claim	Damage	Kfk multi supplies&trading	Cash	V177177089098001				Rejected	132.00		6-4-2026 10:35:47 AM		20-4-2026 10:35:47 AM			Audit Trail
CL/2026/04/V1/012478	Claim	Delay Delivery Premium Parcel	MR HOM	Credit Account	V177496139498001	No	Hub/Depo/ Station Handling Issue	Premium	Pending by Operation	145.00		6-4-2026 10:04:16 AM	10-6-2026 08:01:30 AM	20-4-2026 10:04:16 AM			Audit Trail
CL/2026/04/V1/012477	Claim	Damage	hj express	Credit Account	V177176876040001	No	Force Majeure	Express	Pending Responsible Staff Details	188.00	188.00	5-4-2026 09:34:11 PM	13-6-2026 05:45:22 PM	19-4-2026 09:34:11 PM	11-6-2026 05:44:52 AM		Audit Trail
CL/2026/04/V1/012476	Claim	Lost	hj express	Credit Account	V177175332943001	No	Hub/Depo/ Station Handling Issue	Express	Pending Responsible Staff Details	953.20	200.00	5-4-2026 09:32:06 PM	30-5-2026 09:39:38 AM	19-4-2026 09:32:06 PM	28-5-2026 09:34:17 AM		Audit Trail
CL/2026/04/V1/012475	Claim	Damage	ABNER BEAUTY GLOBAL SDN BHD	Credit Account	V177496016478001		Force Majeure		Pending by Operation	249.50		5-4-2026 08:00:25 PM	10-6-2026 07:27:19 AM	19-4-2026 08:00:25 PM			Audit Trail
CL/2026/04/V1/012474	Claim	Damage	How cheong min	Credit Account	CNMYL001560152				Rejected	677.34		5-4-2026 07:34:17 PM		19-4-2026 07:34:17 PM			Audit Trail
CL/2026/04/V1/012473	Claim	Damage	Xinjing Kee	Credit Account	V177495971198003	No	Force Majeure	Express	Pending by Operation	179.00		5-4-2026 03:26:37 PM	10-6-2026 09:31:33 AM	19-4-2026 03:26:37 PM			Audit Trail
CL/2026/04/V1/012472	Claim	Delay Delivery Premium Parcel	Asia Cargo (Paya,Burger,momo	Prepaid Account	V177495843174001	No	Misrouted Issue	Premium	Pending Responsible Staff and Payment Details	200.00	200.00	5-4-2026 12:24:36 PM	14-5-2026 08:02:34 AM	19-4-2026 12:24:36 PM			Audit Trail
CL/2026/04/V1/012470	Claim	Damage	Super PSR Sdn Bhd	Cash	V177496075765001				Rejected	99.00		4-4-2026 05:23:52 PM		18-4-2026 05:23:52 PM			Audit Trail

CL/2026/04/V1/012469	Claim	Damage FreshBox	SURIANI	Credit Account	V177496031747001	No	Logistic IT System Issue	Premium	Pending Responsible Staff and Customer Appeal	200.00		4-4-2026 04:27:52 PM		18-4-2026 04:27:52 PM			Audit Trail
CL/2026/04/V1/012468	Claim	Lost	CU live empire	Cash	V177174965524001	No	Hub/Depo/ Station Handling Issue	Express	Pending by Operation	109.90		4-4-2026 01:39:53 PM	7-6-2026 03:05:49 PM	18-4-2026 01:39:53 PM			Audit Trail
CL/2026/04/V1/012467	Claim	Lost	DC	Credit Account	V177177164078001				Rejected	800.00		4-4-2026 12:36:56 PM		18-4-2026 12:36:56 PM			Audit Trail
CL/2026/04/V1/012466	Claim	Lost	CERGASAR MEWAH	Credit Account	V177174839306001	No	Hub/Depo/ Station Handling Issue	Express	Pending by Operation	2054.00		4-4-2026 11:13:50 AM	7-6-2026 02:57:53 PM	18-4-2026 11:13:50 AM			Audit Trail
CL/2026/04/V1/012465	Claim	Lost	ML005	Credit Account	V177176997363001				Rejected	500.00		4-4-2026 10:46:59 AM		18-4-2026 10:46:59 AM			Audit Trail
CL/2026/04/V1/012464	Claim	Lost	hj express	Credit Account	V177174987137001	No	Hub/Depo/ Station Handling Issue	Express	Pending Responsible Staff Details	175.00	175.00	3-4-2026 08:53:43 PM	13-6-2026 05:38:57 PM	17-4-2026 08:53:43 PM	11-6-2026 05:35:23 AM		Audit Trail
CL/2026/04/V1/012463	Claim	Lost	HJ EXPRESS	Credit Account	V177174628009001	No	Hub/Depo/ Station Handling Issue	Express	Rejected	1875.30		3-4-2026 08:51:55 PM		17-4-2026 08:51:55 PM			Audit Trail
CL/2026/04/V1/012462	Claim	Damage	AES SALES & SERVICE SDN BHD	Credit Account	V177177302630001	Yes	Force Majeure	Express	Pending by Operation	1309.00		3-4-2026 06:53:40 PM	26-5-2026 03:23:36 PM	17-4-2026 06:53:40 PM			Audit Trail
CL/2026/04/V1/012461	Claim	Damage	TAN CHUAN TZE (TANRADIO.COM ELECTRICAL)	Credit Account	V177177113588001	Yes	Force Majeure	Express	Pending by Operation	38.19		3-4-2026 06:28:36 PM	7-6-2026 02:36:52 PM	17-4-2026 06:28:36 PM			Audit Trail
CL/2026/04/V1/012460	Claim	Lost	Christine Tan	Credit Account	V177175173201001	No	Hub/Depo/ Station Handling Issue	Express	Pending by Operation	153.90		3-4-2026 06:20:33 PM	7-6-2026 02:39:53 PM	17-4-2026 06:20:33 PM			Audit Trail
CL/2026/04/V1/012459	Claim	Damage	TAN CHUAN TZE (TANRADIO.COM ELECTRICAL)	Credit Account	V177177026284001	Yes	Force Majeure	Express	Pending by Operation	0.00		3-4-2026 06:10:55 PM	9-5-2026 11:47:40 AM	17-4-2026 06:10:55 PM			Audit Trail

CL/2026/04/V1/012458	Claim	Lost	Lai Yin	Credit Account	SY6046706665	No	Hub/Depo/ Station Handling Issue	Express	Pending by Operation	40.31		3-4-2026 06:03:32 PM	7-6-2026 02:31:05 PM	17-4-2026 06:03:32 PM			Audit Trail
CL/2026/04/V1/012457	Claim	Damage	IJAH BINTI TALIB	Credit Account	V177495952708001				Rejected	57.00		3-4-2026 04:41:57 PM		17-4-2026 04:41:57 PM			Audit Trail
CL/2026/04/V1/012456	Claim	Damage	Fiqah	Credit Account	V177177327466001	Yes	Force Majeure	Express	Pending by Operation	1779.00		3-4-2026 03:58:48 PM	7-6-2026 02:14:50 PM	17-4-2026 03:58:48 PM			Audit Trail
CL/2026/04/V1/012455	Claim	Lost	ABNER BEAUTY GLOBAL SDN BHD	Credit Account	V177174732140001	No	Hub/Depo/ Station Handling Issue	Express	Pending Responsible Staff and Customer Appeal	540.00		3-4-2026 03:35:15 PM		17-4-2026 03:35:15 PM			Audit Trail
CL/2026/04/V1/012454	Claim	Lost	SAYEN GLOBAL SDN BHD	Cash	V177174724381001				Rejected	99.00		3-4-2026 02:54:16 PM		17-4-2026 02:54:16 PM			Audit Trail
CL/2026/04/V1/012453	Claim	Damage	Ieza Haliza Wedding Gallery	Cash	V177176360341001	No	Force Majeure	Express	Pending by Operation	0.00		3-4-2026 01:50:16 PM	7-6-2026 02:08:01 PM	17-4-2026 01:50:16 PM			Audit Trail
CL/2026/04/V1/012452	Claim	Lost	GENIE POWER SDN BHD	Credit Account	V177174853760001	No	Hub/Depo/ Station Handling Issue	Express	Pending Responsible Staff Details	264.00	200.00	3-4-2026 11:47:51 AM	27-5-2026 04:31:55 PM	17-4-2026 11:47:51 AM	25-5-2026 04:28:50 AM		Audit Trail
CL/2026/04/V1/012451	Claim	Lost	Sensation	Credit Account	V177177190923001				Rejected	1000.00		3-4-2026 11:38:52 AM		17-4-2026 11:38:52 AM			Audit Trail
CL/2026/04/V1/012450	Claim	Lost	ABNER BEAUTY GLOBAL SDN BHD	Credit Account	V177175577238001	No	Hub/Depo/ Station Handling Issue	Express	Pending by Operation	275.00		3-4-2026 11:31:55 AM	30-4-2026 11:22:55 AM	17-4-2026 11:31:55 AM			Audit Trail
CL/2026/04/V1/012449	Claim	Lost	ABNER BEAUTY GLOBAL SDN BHD	Credit Account	V177174336102001				Rejected	396.00		3-4-2026 11:27:38 AM		17-4-2026 11:27:38 AM			Audit Trail
CL/2026/04/V1/012448	Claim	Damage	MUHAMMAD FIRDAUS	Prepaid Account	V177176763715001	No	Force Majeure	Motorbike	Pending Responsible Staff Details	30.00	30.00	2-4-2026 09:46:44 PM	7-6-2026 12:10:38 PM	16-4-2026 09:46:44 PM	5-6-2026 12:08:15 PM		Audit Trail
CL/2026/04/V1/012447	Claim	Damage	HJ EXPRESS	Credit Account	V177176972377001				Rejected	450.00		2-4-2026 09:34:01 PM		16-4-2026 09:34:01 PM			Audit Trail
CL/2026/04/V1/012446	Claim	Damage	MOHD SYAHMIR AFIF BIN MOHD FUAD	Credit Account	CNMY001550626				Rejected	2300.00		2-4-2026 07:37:50 PM		16-4-2026 07:37:50 PM			Audit Trail

CL/2026/04/V1/012445	Claim	Lost	Tim Fleming	Credit Account	10273041774	No	Hub/Depo/ Station Handling Issue	Express	Pending by Operation	121.17		2-4-2026 06:35:29 PM	7-6-2026 01:33:36 PM	16-4-2026 06:35:29 PM			Audit Trail
CL/2026/04/V1/012444	Claim	Lost	772286502	Credit Account	772286502	No	Hub/Depo/ Station Handling Issue	Express	Pending by Operation	1212.30		2-4-2026 05:37:07 PM	30-4-2026 09:18:47 AM	16-4-2026 05:37:07 PM			Audit Trail
CL/2026/04/V1/012443	Claim	Damage	Mohd norhakimi	Cash	CNMYL001591935				Rejected	200.00		2-4-2026 05:36:20 PM		16-4-2026 05:36:20 PM			Audit Trail
CL/2026/04/V1/012442	Claim	Damage	VW AUTO PARTS (M) S /B	Credit Account	V177177342629001				Info Incomplete	1020.00		2-4-2026 04:40:19 PM	7-6-2026 01:26:09 PM	16-4-2026 04:40:19 PM			Audit Trail
CL/2026/04/V1/012441	Claim	Damage	Sulaiman khamis	Credit Account	V177175463227001	Yes	Force Majeure	Express	Pending by Operation	669.72		2-4-2026 04:23:14 PM	6-6-2026 03:31:16 PM	16-4-2026 04:23:14 PM			Audit Trail
CL/2026/04/V1/012440	Claim	Lost	VIP STATION 18	Credit Account	V177176864641001				Rejected	800.00		2-4-2026 04:13:46 PM		16-4-2026 04:13:46 PM			Audit Trail
CL/2026/04/V1/012439	Claim	Lost	L&T LOCAL EXPRESS SDN BHD	Credit Account	V177175615398001	No	Hub/Depo/ Station Handling Issue	Express	Pending by Operation	0.00		2-4-2026 03:23:21 PM	30-4-2026 12:58:41 PM	16-4-2026 03:23:21 PM			Audit Trail
CL/2026/04/V1/012438	Claim	Damage	QIAN LI NIAO LOGISTIC INTL	Credit Account	QSG00249820	No	Force Majeure	Express	Pending by Operation	68.00		2-4-2026 03:12:22 PM	6-6-2026 03:23:27 PM	16-4-2026 03:12:22 PM			Audit Trail
CL/2026/04/V1/012437	Claim	Lost	nuramirah	Cash	V177004260027001	No	Force Majeure	Express	Pending by Operation	123.00		2-4-2026 02:51:00 PM	6-6-2026 03:16:58 PM	16-4-2026 02:51:00 PM			Audit Trail
CL/2026/04/V1/012436	Claim	Lost	vivien ser	Credit Account	V177176466968001	No	Force Majeure	Express	Pending by Operation	200.00		2-4-2026 02:41:04 PM	7-6-2026 01:07:42 PM	16-4-2026 02:41:04 PM			Audit Trail
CL/2026/04/V1/012435	Claim	Lost	Azizah binti Hassan	Cash	V177174825774001				Rejected	65.00		2-4-2026 02:39:36 PM		16-4-2026 02:39:36 PM			Audit Trail
CL/2026/04/V1/012434	Claim	Lost	Azizah binti Hassan	Cash	V177174663574001				Info Incomplete	65.00		2-4-2026 02:36:02 PM	7-6-2026 12:49:53 PM	16-4-2026 02:36:02 PM			Audit Trail
CL/2026/04/V1/012433	Claim	Lost	Azizah binti Hassan	Cash	V177174670626001				Rejected	65.00		2-4-2026 02:29:37 PM		16-4-2026 02:29:37 PM			Audit Trail
CL/2026/04/V1/012432	Claim	Lost	AHMAD IMTIAZ BIN SHUIB (BRV ORDER)	Credit Account	V177174760426001				Info Incomplete	160.00		2-4-2026 02:24:58 PM	7-6-2026 12:41:20 PM	16-4-2026 02:24:58 PM			Audit Trail

CL/2026/04/V1/012431	Claim	Lost	SAW SEW LIAN	Prepaid Account	V177177097239001	No	Driver Issue	Premium	Pending by Operation	250.00		2-4-2026 01:52:27 PM	7-6-2026 12:44:37 PM	16-4-2026 01:52:27 PM			Audit Trail
CL/2026/04/V1/012430	Claim	Lost	MALAYSIAN DIAGNOSTICS CORPORATIONS	Credit Account	V177175556530001				Rejected	0.00		2-4-2026 01:38:54 PM		16-4-2026 01:38:54 PM			Audit Trail
CL/2026/04/V1/012429	Claim	Damage	Hussein behesyti	Credit Account	V177176828124001	No	Force Majeure	Express	Pending by Operation	200.00		2-4-2026 12:12:27 PM	6-6-2026 02:57:46 PM	16-4-2026 12:12:27 PM			Audit Trail
CL/2026/04/V1/012428	Claim	Lost	teoh su hui	Prepaid Account	V177174968150001	No		Express	Rejected	132.00		2-4-2026 10:55:00 AM		16-4-2026 10:55:00 AM			Audit Trail
CL/2026/04/V1/012427	Claim	Lost	teoh su hui	Prepaid Account	V177174529948001	No	LineHaul Connectivity Issue	Express	Pending Responsible Staff and Customer Appeal	14.31		2-4-2026 10:44:05 AM		16-4-2026 10:44:05 AM			Audit Trail
CL/2026/04/V1/012426	Claim	Lost	teoh su hui	Prepaid Account	V177174526299001	No	LineHaul Connectivity Issue	Express	Pending Responsible Staff and Customer Appeal	14.31		2-4-2026 10:39:59 AM		16-4-2026 10:39:59 AM			Audit Trail
CL/2026/04/V1/012425	Claim	Lost	teoh su hui	Prepaid Account	V177174482281001	No	LineHaul Connectivity Issue	Express	Pending Responsible Staff and Payment Details	14.31		2-4-2026 10:35:14 AM	25-6-2026 12:53:11 PM	16-4-2026 10:35:14 AM			Audit Trail
CL/2026/04/V1/012424	Claim	Lost	teoh su hui	Prepaid Account	V177174482328001	No	LineHaul Connectivity Issue	Value Pack	Pending Responsible Staff and Payment Details	14.30		2-4-2026 10:30:43 AM	25-6-2026 02:28:57 PM	16-4-2026 10:30:43 AM			Audit Trail
CL/2026/04/V1/012423	Claim	Lost	teoh su hui	Prepaid Account	V177063067759001				Rejected	405.00		2-4-2026 10:16:14 AM		16-4-2026 10:16:14 AM			Audit Trail
CL/2026/04/V1/012422	Claim	Damage	Toh Juen Tack	Credit Account	CNMYL001550840				Rejected	0.00		2-4-2026 10:03:02 AM		16-4-2026 10:03:02 AM			Audit Trail
CL/2026/04/V1/012421	Claim	Lost	teoh su hui	Prepaid Account	V177062588859001				Rejected	125.00		2-4-2026 09:49:53 AM		16-4-2026 09:49:53 AM			Audit Trail
CL/2026/04/V1/012420	Claim	Lost	SFUN CHAN	Prepaid Account	V177177113175001	No	Driver Issue	Premium	Pending by Operation	250.00		2-4-2026 09:29:17 AM	7-6-2026 08:44:26 AM	16-4-2026 09:29:17 AM			Audit Trail
CL/2026/04/V1/012419	Claim	Delay Delivery Premium Parcel	LINDA	Credit Account	V177177343138001	No	Hub/Depo/Station Handling Issue	Premium	Pending by Operation	100.00		2-4-2026 08:30:40 AM	6-6-2026 02:48:56 PM	16-4-2026 08:30:40 AM			Audit Trail

CL/2026/04/V1/012418	Claim	Lost	LI MAY	Credit Account	6568501785	No	Hub/Depo/ Station Handling Issue	Express	Pending by Operation	2416.20		1-4-2026 06:33:37 PM	6-6-2026 02:46:17 PM	15-4-2026 06:33:37 PM			Audit Trail
CL/2026/04/V1/012417	Claim	Missing Content	CHAI JOO PING	Cash	V177176765573001				Rejected	2500.00		1-4-2026 05:23:46 PM		15-4-2026 05:23:46 PM			Audit Trail
CL/2026/04/V1/012416	Claim	Lost	Kaira Technologies(M) Sdn. Bhd	Credit Account	V177174913228001	No	Hub/Depo/ Station Handling Issue	Express	Pending Responsible Staff Details	200.00	200.00	1-4-2026 04:22:11 PM	13-6-2026 05:00:15 PM	15-4-2026 04:22:11 PM	11-6-2026 04:42:34 AM		Audit Trail
CL/2026/04/V1/012415	Claim	Lost	Maxxfull Marketing Sdn Bhd	Credit Account	V177175341884001	No	Hub/Depo/ Station Handling Issue	Express	Pending by Operation	195.00		1-4-2026 04:00:21 PM	8-5-2026 10:17:38 AM	15-4-2026 04:00:21 PM			Audit Trail
CL/2026/04/V1/012414	Claim	Damage	Lim Chui Hien	Cash	V177177347075001				Rejected	53.00		1-4-2026 03:42:05 PM		15-4-2026 03:42:05 PM			Audit Trail
CL/2026/04/V1/012413	Claim	Damage	Lee Yun Teng	Credit Account	CNMYJ001336470				Rejected	2100.00		1-4-2026 03:27:41 PM		15-4-2026 03:27:41 PM			Audit Trail
CL/2026/04/V1/012412	Claim	Damage FreshBox	Tang Tang	Credit Account	V177177128469001	No	Driver Issue	FreshBox	Pending by Operation	0.00		1-4-2026 02:20:26 PM	7-6-2026 08:33:37 AM	15-4-2026 02:20:26 PM			Audit Trail
CL/2026/04/V1/012411	Claim	Damage	CU live empire	Cash	V177176046733001				Rejected	146.00		1-4-2026 02:06:57 PM		15-4-2026 02:06:57 PM			Audit Trail
CL/2026/04/V1/012410	Claim	Lost	Thunder Match Technology Sdn bhd	Credit Account	V177175527233001	No	Force Majeure	Express	Pending by Operation	617.00		1-4-2026 12:12:14 PM	6-6-2026 02:14:33 PM	15-4-2026 12:12:14 PM			Audit Trail
CL/2026/04/V1/012409	Claim	Damage	Mohamad erdee bin rosly	Credit Account	V177176018037001				Rejected	780.00		1-4-2026 11:44:30 AM		15-4-2026 11:44:30 AM			Audit Trail
CL/2026/04/V1/012408	Claim	Lost	STARPOST (M) SDN BHD	Cash	V177174780806001	No	Hub/Depo/ Station Handling Issue	Express	Pending by Operation	100.00		1-4-2026 11:37:03 AM	6-6-2026 01:54:22 PM	15-4-2026 11:37:03 AM			Audit Trail
CL/2026/03/V2/012377	Appeal	Lost	ONG ERN YING	Cash	V177062191363001	No	Hub/Depo/ Station Handling Issue	Express	Completed	159.00	159.00	30-3-2026 03:47:58 PM		13-4-2026 03:47:58 PM	12-5-2026 10:17:14 AM	12-5-2026 10:17:46 AM	Audit Trail
CL/2026/03/V2/012327	Appeal	Lost	LONNIX (M) SDN BHD	Credit Account	V177175059475001	No	Hub/Depo/ Station Handling Issue	Express	Completed	200.00	200.00	26-3-2026 11:57:27 AM		9-4-2026 11:57:27 AM	22-6-2026 05:42:55 AM	22-6-2026 05:43:13 PM	Audit Trail
CL/2026/03/V2/012325	Appeal	Lost	LONNIX (M) SDN BHD	Credit Account	V177175164582001	No	Hub/Depo/ Station Handling Issue	Express	Completed	200.00	200.00	26-3-2026 11:48:19 AM		9-4-2026 11:48:19 AM	22-6-2026 05:27:47 AM	22-6-2026 05:28:07 PM	Audit Trail

CL/2026/03/V2/012321	Appeal	Damage	Wilson chua	Credit Account	V177176507074001	No	Logistic IT System Issue	FreshBox	Completed	200.00	200.00	26-3-2026 11:35:32 AM		9-4-2026 11:35:32 AM	24-4-2026 04:43:39 AM	24-4-2026 04:43:59 PM	Audit Trail
CL/2026/03/V2/012245	Appeal	Lost	Domica Furniture E-Commerce Sdn Bhd	Credit Account	V176961551469001	No	Hub/Depo/ Station Handling Issue	Express	Completed	200.00	200.00	18-3-2026 12:48:19 PM		1-4-2026 12:48:19 PM	11-5-2026 04:55:16 AM	11-5-2026 04:55:53 PM	Audit Trail
CL/2026/03/V2/011976	Appeal	Delay Delivery Premium Parcel	tan ng meng	Credit Account	V177174642128001	No	Hub/Depo/ Station Handling Issue	Premium	Completed	100.00	100.00	4-3-2026 10:05:46 AM		18-3-2026 10:05:46 AM	28-4-2026 11:59:13 AM	28-4-2026 11:59:33 AM	Audit Trail
CL/2026/03/V2/011933	Appeal	Damage	Teh Boon Wei	Credit Account	V177174098482001	No	Driver Issue	Premium	Completed	200.00	200.00	1-3-2026 11:34:42 AM		15-3-2026 11:34:42 AM	28-4-2026 11:31:04 AM	28-4-2026 11:31:34 AM	Audit Trail
CL/2026/03/V1/012407	Claim	Damage	HJ EXPRESS	Credit Account	V177176876385001				Rejected	243.00		31-3-2026 09:20:37 PM		14-4-2026 09:20:37 PM			Audit Trail
CL/2026/03/V1/012406	Claim	Lost	RJ MOBICE	Cash	V177176440197001	No	Hub/Depo/ Station Handling Issue	Value Pack	Pending Responsible Staff Details	56.00	56.00	31-3-2026 06:23:14 PM	10-6-2026 04:59:36 PM	14-4-2026 06:23:14 PM	8-6-2026 04:56:36 AM		Audit Trail
CL/2026/03/V1/012405	Claim	Damage	NURFARIESHA AQILA BT NOR AZAM	Credit Account	V177176707542001	No	Force Majeure	Express	Pending by Operation	200.00		31-3-2026 05:24:54 PM	6-6-2026 01:47:03 PM	14-4-2026 05:24:54 PM			Audit Trail
CL/2026/03/V1/012404	Claim	Damage	V177062876710001	Credit Account	V177062876710001				Rejected	0.00		31-3-2026 04:42:51 PM		14-4-2026 04:42:51 PM			Audit Trail
CL/2026/03/V1/012403	Claim	Lost	KETO S/B	Credit Account	V177174693656001				Rejected	90.00		31-3-2026 04:22:10 PM		14-4-2026 04:22:10 PM			Audit Trail
CL/2026/03/V1/012402	Claim	Delay Delivery Premium Parcel	POSTHUB LUNAS	Cash	V177176955615001				Rejected	13.78		31-3-2026 04:21:41 PM		14-4-2026 04:21:41 PM			Audit Trail
CL/2026/03/V1/012401	Claim	Short Piece	370529MY26020201	Credit Account	V177174938313001				Rejected	34112.20		31-3-2026 04:21:00 PM		14-4-2026 04:21:00 PM			Audit Trail
CL/2026/03/V1/012400	Claim	Lost	WePost Sdn Bhd	Credit Account	V177062447309001				Rejected	173.12		31-3-2026 04:18:37 PM		14-4-2026 04:18:37 PM			Audit Trail
CL/2026/03/V1/012399	Claim	Lost	HIEDE SPORTS SDN BHD	Prepaid Account	V177174742217001				Rejected	109.80		31-3-2026 03:56:31 PM		14-4-2026 03:56:31 PM			Audit Trail
CL/2026/03/V1/012398	Claim	Lost	Jocelyn	Credit Account	V177176609266001				Rejected	1000.00		31-3-2026 03:02:24 PM		14-4-2026 03:02:24 PM			Audit Trail

CL/2026/03/V1/012397	Claim	Lost	Hyper J Marketing (M) SDN BHD	Prepaid Account	V17717477420100 1V17717477420100 2V17717417477341900 1V17717477341900 2				Rejected	8100.00		31-3-2026 01:18:25 PM		14-4-2026 01:18:25 PM			Audit Trail
CL/2026/03/V1/012396	Claim	Lost	ANASTASIA BABY CARE	Cash	V17717472 3193001				Rejected	396.00		31-3-2026 12:53:06 PM		14-4-2026 12:53:06 PM			Audit Trail
CL/2026/03/V1/012395	Claim	Lost	ANASTASIA BABY CARE	Cash	V17717472 3339001				Rejected	198.00		31-3-2026 12:48:46 PM		14-4-2026 12:48:46 PM			Audit Trail
CL/2026/03/V1/012394	Claim	Delay Delivery Premium Parcel	KARTHIGA GANASEN	Credit Account	V17717561 3912001				Rejected	77.00		31-3-2026 11:19:24 AM		14-4-2026 11:19:24 AM			Audit Trail
CL/2026/03/V1/012393	Claim	Damage	Ritma Prestasi Sdn Bhd	Credit Account	V17717663 9348001	No	Force Majeure	Express	Pending by Operation	513.00		31-3-2026 10:44:28 AM	6-6-2026 12:51:54 PM	14-4-2026 10:44:28 AM			Audit Trail
CL/2026/03/V1/012392	Claim	Lost	LINDA	Credit Account	V17717579 8152001	No	Hub/Depo/ Station Handling Issue	Express	Pending by Operation	70.00		31-3-2026 10:18:48 AM	6-6-2026 12:43:42 PM	14-4-2026 10:18:48 AM			Audit Trail
CL/2026/03/V1/012391	Claim	Damage	Nuch Chaihoi	Cash	CNMYL00 1439588				Rejected	363.85		30-3-2026 11:18:13 PM		13-4-2026 11:18:13 PM			Audit Trail
CL/2026/03/V1/012390	Claim	Lost	Winnie tan	Cash	6567995954	No	Hub/Depo/ Station Handling Issue	Express	Pending by Operation	982.73		30-3-2026 10:09:15 PM	6-6-2026 12:41:21 PM	13-4-2026 10:09:15 PM			Audit Trail
CL/2026/03/V1/012389	Claim	Lost	HJ EXPRESS	Credit Account	V17717480 7909001	No	Hub/Depo/ Station Handling Issue	Express	Pending Responsible Staff Details	360.00	200.00	30-3-2026 10:08:33 PM	13-6-2026 03:39:46 PM	13-4-2026 10:08:33 PM	11-6-2026 03:36:52 AM		Audit Trail
CL/2026/03/V1/012388	Claim	Lost	Shareen	Prepaid Account	V17717502 6248001	No	Hub/Depo/ Station Handling Issue	Value Pack	Pending Responsible Staff and Payment Details	1023.00		30-3-2026 06:12:24 PM	25-6-2026 02:48:55 PM	13-4-2026 06:12:24 PM			Audit Trail
CL/2026/03/V1/012387	Claim	Damage	Evian Chai Hui Wen	Credit Account	V17717692 8961001	Yes	Force Majeure	Express	Pending by Operation	2257.87		30-3-2026 05:34:08 PM	6-6-2026 12:24:19 PM	13-4-2026 05:34:08 PM			Audit Trail
CL/2026/03/V1/012386	Claim	Damage	IKRAM IMAN BIN PAUZI	Credit Account	V17717675 5062001	Yes	Force Majeure	Express	Pending by Operation	2164.35		30-3-2026 05:31:56 PM	6-6-2026 12:00:28 PM	13-4-2026 05:31:56 PM			Audit Trail
CL/2026/03/V1/012385	Claim	Damage	Klinik Pergigian Hon Mentakab	Credit Account	V17717654 1559001	No	Force Majeure	Express	Pending by Operation	200.00		30-3-2026 05:18:51 PM	6-6-2026 11:53:15 AM	13-4-2026 05:18:51 PM			Audit Trail

CL/2026/03/V1/012384	Claim	Delay Delivery Premium Parcel	TOP1POST SDN BHD	Credit Account	TOP60954970				Rejected	100.00		30-3-2026 04:55:49 PM		13-4-2026 04:55:49 PM			Audit Trail
CL/2026/03/V1/012383	Claim	Delay Delivery Premium Parcel	TOP1POST SDN BHD	Credit Account	TOP60954917	No	Misrouted Issue	Premium	Pending Responsible Staff and Customer Appeal	100.00		30-3-2026 04:54:41 PM		13-4-2026 04:54:41 PM			Audit Trail
CL/2026/03/V1/012382	Claim	Delay Delivery Premium Parcel	TOP1POST SDN BHD	Credit Account	TOP60955014	No	Logistic IT System Issue	Premium	Pending by Operation	100.00		30-3-2026 04:53:21 PM	26-5-2026 07:44:48 AM	13-4-2026 04:53:21 PM			Audit Trail
CL/2026/03/V1/012381	Claim	Delay Delivery Premium Parcel	TOP1POST SDN BHD	Credit Account	TOP60955381	No	Hub/Depo/ Station Handling Issue	Premium	Pending by Operation	100.00		30-3-2026 04:51:45 PM	26-5-2026 07:42:36 AM	13-4-2026 04:51:45 PM			Audit Trail
CL/2026/03/V1/012380	Claim	Delay Delivery Premium Parcel	TOP1POST SDN BHD	Credit Account	TOP60955434				Rejected	100.00		30-3-2026 04:50:28 PM		13-4-2026 04:50:28 PM			Audit Trail
CL/2026/03/V1/012379	Claim	Damage	henicoffee (SP ALORA)	Credit Account	V177175470461001	Yes	Force Majeure	Express	Pending by Operation	205.00		30-3-2026 04:28:12 PM	6-6-2026 11:50:03 AM	13-4-2026 04:28:12 PM			Audit Trail
CL/2026/03/V1/012378	Claim	Damage	Mohamad Noor Hidayat Bin Md Serat (SP ALORA)	Credit Account	V177062870909001	Yes	Force Majeure	Express	Pending by Operation	299.00		30-3-2026 04:04:04 PM	6-6-2026 11:36:26 AM	13-4-2026 04:04:04 PM			Audit Trail
CL/2026/03/V1/012377	Claim	Lost	ONG ERN YING	Cash	V177062191363001	No	Hub/Depo/ Station Handling Issue	Express	Pending Responsible Staff and Payment Details	159.00	159.00	30-3-2026 03:47:58 PM	9-5-2026 11:58:36 AM	13-4-2026 03:47:58 PM			Audit Trail
CL/2026/03/V1/012376	Claim	Lost	CU live empire	Cash	V177176046054001	No	Force Majeure	Express	Pending by Operation	83.10		30-3-2026 03:44:59 PM	6-6-2026 11:24:25 AM	13-4-2026 03:44:59 PM			Audit Trail
CL/2026/03/V1/012375	Claim	Damage	Karen Chai	Credit Account	001575099				Rejected	0.00		30-3-2026 03:17:09 PM		13-4-2026 03:17:09 PM			Audit Trail
CL/2026/03/V1/012374	Claim	Damage	APPLE PAINTS SDN BHD	Credit Account	V177177037334001	No	Force Majeure	Express	Pending Responsible Staff Details	20.00	20.00	30-3-2026 12:45:40 PM	13-6-2026 03:27:36 PM	13-4-2026 12:45:40 PM	11-6-2026 03:23:39 AM		Audit Trail
CL/2026/03/V1/012373	Claim	Delay Delivery Premium Parcel	Chua Yong Fook	Prepaid Account	V177176980297001				Rejected	100.00		30-3-2026 12:38:55 PM		13-4-2026 12:38:55 PM			Audit Trail

CL/2026/03/V1/012372	Claim	Lost	TND EXPRESS (M) SDN BHD	Credit Account	V177175571571001	No	Hub/Depo/ Station Handling Issue	Express	Pending Responsible Staff Details	200.00	200.00	30-3-2026 12:12:51 PM	30-5-2026 09:45:02 AM	13-4-2026 12:12:51 PM	28-5-2026 09:42:02 AM		Audit Trail
CL/2026/03/V1/012371	Claim	Lost	PENI GROUP SDN BHD	Credit Account	V177175344915001	No	Hub/Depo/ Station Handling Issue	Express	Pending by Operation	73.90		30-3-2026 11:59:04 AM	6-6-2026 10:50:52 AM	13-4-2026 11:59:04 AM			Audit Trail
CL/2026/03/V1/012370	Claim	Lost	Lee Shun Xuan	Prepaid Account	772321255				Rejected	333.97		30-3-2026 11:50:53 AM		13-4-2026 11:50:53 AM			Audit Trail
CL/2026/03/V1/012369	Claim	Delay Delivery Premium Parcel	MBE TANJUNG TOKONG	Cash	V177176835450001	No	Hub/Depo/ Station Handling Issue	Premium	Pending by Operation	100.00		30-3-2026 11:37:09 AM	6-6-2026 10:15:48 AM	13-4-2026 11:37:09 AM			Audit Trail
CL/2026/03/V1/012368	Claim	Delay Delivery Premium Parcel	CHIN MAN JUN	Prepaid Account	V177062351330001				Rejected	100.00		30-3-2026 11:24:52 AM		13-4-2026 11:24:52 AM			Audit Trail
CL/2026/03/V1/012367	Claim	Lost	LINDA	Credit Account	V177174824593001				Info Incomplete	30.00		29-3-2026 05:00:41 PM	12-4-2026 09:14:21 AM	12-4-2026 05:00:41 PM			Audit Trail
CL/2026/03/V1/012366	Claim	Delay Delivery Premium Parcel	Musshardi bin Mahmud	Cash	V177176504097001				Rejected	0.00		29-3-2026 03:40:23 PM		12-4-2026 03:40:23 PM			Audit Trail
CL/2026/03/V1/012365	Claim	Delay Delivery Premium Parcel	Abidin Bin Bakar - Acc No: R4910203000	Credit Account	V177176788138001				Rejected	20.00		28-3-2026 08:41:18 PM		11-4-2026 08:41:18 PM			Audit Trail
CL/2026/03/V1/012364	Claim	Lost	杨宝全	Credit Account	CNMYL001460015				Rejected	70.00		28-3-2026 06:32:04 PM		11-4-2026 06:32:04 PM			Audit Trail
CL/2026/03/V1/012363	Claim	Delay Delivery Premium Parcel	MOHD AFENDI BIN MOHD ALI	Credit Account	7638367947-CIMB				Rejected	246.00		28-3-2026 05:06:52 PM		11-4-2026 05:06:52 PM			Audit Trail
CL/2026/03/V1/012362	Claim	Damage	TAN XIAO CHIN	Credit Account	V177176092501001				Rejected	2500.00		28-3-2026 03:09:08 PM		11-4-2026 03:09:08 PM			Audit Trail
CL/2026/03/V1/012361	Claim	Lost	SHJ SETIA UTARA ENTERPRISE	Credit Account	V177004114306001				Rejected	201.10		28-3-2026 02:26:58 PM		11-4-2026 02:26:58 PM			Audit Trail
CL/2026/03/V1/012360	Claim	Lost	SHJ SETIA UTARA ENTERPRISE	Credit Account	V176961613839001				Rejected	220.90		28-3-2026 02:21:06 PM		11-4-2026 02:21:06 PM			Audit Trail

CL/2026/03/V1/012359	Claim	Lost	SHJ SETIA UTARA ENTERPRISE	Credit Account	V176961609979001				Rejected	255.78		28-3-2026 02:15:03 PM		11-4-2026 02:15:03 PM			Audit Trail
CL/2026/03/V1/012358	Claim	Damage FreshBox	AES SALES & SERVICE SDN BHD	Credit Account	V177176300644001	No	Force Majeure	Express	Pending Responsible Staff Details	200.00	200.00	28-3-2026 01:30:23 PM	27-5-2026 03:10:13 PM	11-4-2026 01:30:23 PM	25-5-2026 02:59:51 AM		Audit Trail
CL/2026/03/V1/012357	Claim	Damage	Miga Furniture Outlet	Credit Account	V177176389380001	No	Force Majeure	Express	Pending by Operation	500.00		28-3-2026 02:28:57 AM	6-6-2026 08:57:04 AM	11-4-2026 02:28:57 AM			Audit Trail
CL/2026/03/V1/012356	Claim	Lost	ABDUL RAHMAN BIN JAMALUDIN	Cash	V177176867086001				Rejected	0.00		27-3-2026 11:24:50 PM		10-4-2026 11:24:50 PM			Audit Trail
CL/2026/03/V1/012355	Claim	Damage	Mohamad Ramli Rashid Bin Zaki	Credit Account	V177176486423001	No	Force Majeure	Express	Pending by Operation	2095.86		27-3-2026 07:28:39 PM	6-6-2026 08:36:12 AM	10-4-2026 07:28:39 PM			Audit Trail
CL/2026/03/V1/012354	Claim	Damage	Nur Adilah	Credit Account	V177176484634001	Yes	Force Majeure	Express	Pending by Operation	802.91		27-3-2026 07:21:27 PM	6-6-2026 08:33:39 AM	10-4-2026 07:21:27 PM			Audit Trail
CL/2026/03/V1/012353	Claim	Lost	ML052	Credit Account	V177176267541001				Rejected	500.00		27-3-2026 05:08:47 PM		10-4-2026 05:08:47 PM			Audit Trail
CL/2026/03/V1/012352	Claim	Lost	ML052	Credit Account	V177176299641001				Rejected	500.00		27-3-2026 05:07:11 PM		10-4-2026 05:07:11 PM			Audit Trail
CL/2026/03/V1/012351	Claim	Lost	VIP STATION 18	Credit Account	V177174897023001-1	No	Hub/Depo/ Station Handling Issue	Express	Pending by Operation	500.00		27-3-2026 03:57:09 PM	6-6-2026 08:22:34 AM	10-4-2026 03:57:09 PM			Audit Trail
CL/2026/03/V1/012350	Claim	Lost	ESTP	Credit Account	370529MY26020201				Rejected	3411.20		27-3-2026 03:32:58 PM		10-4-2026 03:32:58 PM			Audit Trail
CL/2026/03/V1/012349	Claim	Lost	L&T LOCAL EXPRESS SDN BHD	Credit Account	V177175608376001	No	Hub/Depo/ Station Handling Issue	Express	Pending by Operation	58.00		27-3-2026 12:01:24 PM	6-6-2026 08:11:07 AM	10-4-2026 12:01:24 PM			Audit Trail
CL/2026/03/V1/012348	Claim	Damage	C.T. TECHNOLOGY (PG) SDN BHD	Credit Account	V177176690561001				Rejected	2000.00		27-3-2026 11:53:33 AM		10-4-2026 11:53:33 AM			Audit Trail
CL/2026/03/V1/012347	Claim	Damage	CM WAN	Credit Account	V177176789524001	No	Force Majeure	Express	Pending by Operation	323.90		27-3-2026 11:17:34 AM	5-6-2026 03:31:19 PM	10-4-2026 11:17:34 AM			Audit Trail
CL/2026/03/V1/012346	Claim	Damage	TND EXPRESS (M) SDN BHD	Credit Account	V177176271562001	No	Force Majeure	Express	Pending by Operation	200.00		27-3-2026 11:13:13 AM	5-6-2026 03:22:33 PM	10-4-2026 11:13:13 AM			Audit Trail

CL/2026/03/V1/012345	Claim	Damage	CM WAN	Credit Account	V177176501546001	No	Force Majeure	Express	Pending by Operation	284.35		27-3-2026 09:04:53 AM	5-6-2026 03:16:43 PM	10-4-2026 09:04:53 AM			Audit Trail
CL/2026/03/V1/012344	Claim	Lost	NURAIEN & MZA RESOURCES CO PS ALMA	Credit Account	V177174124587001				Rejected	300.00		26-3-2026 10:02:33 PM		9-4-2026 10:02:33 PM			Audit Trail
CL/2026/03/V1/012343	Claim	Delay Delivery Premium Parcel	KIWII KITCHEN	Credit Account	V177176641402001	No	Force Majeure	Premium	Rejected	316.00		26-3-2026 08:55:42 PM		9-4-2026 08:55:42 PM			Audit Trail
CL/2026/03/V1/012342	Claim	Damage	CM WAN	Credit Account	V177176501591001	No	Force Majeure	Express	Pending Responsible Staff Details	245.00	200.00	26-3-2026 06:59:00 PM	13-6-2026 02:32:59 PM	9-4-2026 06:59:00 PM	11-6-2026 02:30:46 AM		Audit Trail
CL/2026/03/V1/012341	Claim	Lost	Zohra Hanif	Credit Account	10271839885				Rejected	19.97		26-3-2026 06:30:51 PM		9-4-2026 06:30:51 PM			Audit Trail
CL/2026/03/V1/012340	Claim	Damage	Capital B Farm Sdn Bhd	Credit Account	V177175254696001	No	Force Majeure	Express	Pending by Claim Dept	336.00		26-3-2026 04:00:44 PM	20-6-2026 08:47:40 AM	9-4-2026 04:00:44 PM			Audit Trail
CL/2026/03/V1/012339	Claim	Damage	Capital B Farm Sdn Bhd	Credit Account	V177175647900001				Rejected	336.00		26-3-2026 03:54:42 PM		9-4-2026 03:54:42 PM			Audit Trail
CL/2026/03/V1/012338	Claim	Damage	Capital B Farm Sdn Bhd	Credit Account	V177174871078001	No	Force Majeure	Express	Pending by Claim Dept	168.00		26-3-2026 03:45:59 PM	20-6-2026 08:37:17 AM	9-4-2026 03:45:59 PM			Audit Trail
CL/2026/03/V1/012337	Claim	Damage	Capital B Farm Sdn Bhd	Credit Account	V177175497932001	No	Force Majeure	Express	Pending by Operation	886.00		26-3-2026 03:41:11 PM	20-5-2026 01:53:01 PM	9-4-2026 03:41:11 PM			Audit Trail
CL/2026/03/V1/012336	Claim	Damage	Yong Sheng Gift Shop (M) Sdn Bhd (Taipan Branch)	Credit Account	V176961410322001				Rejected	668.00		26-3-2026 02:38:30 PM		9-4-2026 02:38:30 PM			Audit Trail
CL/2026/03/V1/012335	Claim	Damage	ABNER BEAUTY GLOBAL SDN BHD	Credit Account	V177176158283001				Rejected	250.00		26-3-2026 02:11:52 PM		9-4-2026 02:11:52 PM			Audit Trail
CL/2026/03/V1/012334	Claim	Delay Delivery Premium Parcel	MOHD SUHAIMI BIN MAHADI	Credit Account	V177175250537001				Rejected	100.00		26-3-2026 12:45:53 PM		9-4-2026 12:45:53 PM			Audit Trail
CL/2026/03/V1/012333	Claim	Damage	GRACE LIM WAN JUN	Prepaid Account	V177176518551001				Info Incomplete	0.00		26-3-2026 12:36:25 PM	5-6-2026 02:20:28 PM	9-4-2026 12:36:25 PM			Audit Trail

CL/2026/03/V1/012332	Claim	Damage	Notebook Plaza Sdn Bhd	Cash	V177176453685001	No	Force Majeure	Premium	Pending Responsible Staff Details	3350.00	1000.00	26-3-2026 12:24:45 PM	23-5-2026 05:43:41 PM	9-4-2026 12:24:45 PM	21-5-2026 05:41:34 AM		Audit Trail
CL/2026/03/V1/012331	Claim	Delay Delivery Premium Parcel	MR ANG	Credit Account	V177062296136001	No	Hub/Depo/ Station Handling Issue	Premium	Pending Responsible Staff Details	1171.00	100.00	26-3-2026 12:15:58 PM	27-5-2026 03:32:57 PM	9-4-2026 12:15:58 PM	25-5-2026 03:30:41 AM		Audit Trail
CL/2026/03/V1/012330	Claim	Delay Delivery Premium Parcel	MR ANG	Credit Account	V177005049164001	No	Hub/Depo/ Station Handling Issue	Premium	Pending Responsible Staff Details	1171.00	100.00	26-3-2026 12:04:45 PM	27-5-2026 03:27:54 PM	9-4-2026 12:04:45 PM	25-5-2026 03:24:28 AM		Audit Trail
CL/2026/03/V1/012329	Claim	Delay Delivery Premium Parcel	MR ANG	Credit Account	V177005048785001	No	Hub/Depo/ Station Handling Issue	Premium	Pending Responsible Staff Details	1171.00	100.00	26-3-2026 12:03:06 PM	24-5-2026 05:10:12 PM	9-4-2026 12:03:06 PM	22-5-2026 05:03:40 AM		Audit Trail
CL/2026/03/V1/012328	Claim	Delay Delivery Premium Parcel	MR ANG	Credit Account	V177005048358001	No	Hub/Depo/ Station Handling Issue	Premium	Pending Responsible Staff Details	1171.00	100.00	26-3-2026 12:00:42 PM	24-5-2026 04:37:56 PM	9-4-2026 12:00:42 PM	22-5-2026 04:35:40 AM		Audit Trail
CL/2026/03/V1/012327	Claim	Lost	LONNIX (M) SDN BHD	Credit Account	V177175059475001	No	Hub/Depo/ Station Handling Issue	Express	Pending Responsible Staff and Payment Details	0.00	200.00	26-3-2026 11:57:27 AM	19-6-2026 12:14:35 PM	9-4-2026 11:57:27 AM			Audit Trail
CL/2026/03/V1/012326	Claim	Delay Delivery Premium Parcel	MR ANG	Credit Account	V177005048136001	No	Hub/Depo/ Station Handling Issue	Premium	Pending Responsible Staff Details	1171.00	100.00	26-3-2026 11:48:46 AM	24-5-2026 04:19:58 PM	9-4-2026 11:48:46 AM	22-5-2026 04:16:47 AM		Audit Trail
CL/2026/03/V1/012325	Claim	Lost	LONNIX (M) SDN BHD	Credit Account	V177175164582001	No	Hub/Depo/ Station Handling Issue	Express	Pending Responsible Staff and Payment Details	1759.68	200.00	26-3-2026 11:48:19 AM	19-6-2026 12:06:32 PM	9-4-2026 11:48:19 AM			Audit Trail
CL/2026/03/V1/012324	Claim	Delay Delivery Premium Parcel	MR ANG	Credit Account	V177005047993001	No	Hub/Depo/ Station Handling Issue	Premium	Pending Responsible Staff Details	1171.00	100.00	26-3-2026 11:46:11 AM	24-5-2026 04:04:58 PM	9-4-2026 11:46:11 AM	22-5-2026 04:04:36 AM		Audit Trail
CL/2026/03/V1/012323	Claim	Delay Delivery Premium Parcel	MR ANG	Credit Account	V177005047757001	No	Hub/Depo/ Station Handling Issue	Premium	Pending Responsible Staff Details	1171.00	100.00	26-3-2026 11:41:05 AM	24-5-2026 03:51:57 PM	9-4-2026 11:41:05 AM	22-5-2026 03:45:17 AM		Audit Trail
CL/2026/03/V1/012322	Claim	Lost	Ritma Prestasi Sdn Bhd	Credit Account	V177175032478001	No	Hub/Depo/ Station Handling Issue	Express	Pending by Operation	1791.20		26-3-2026 11:35:43 AM	5-6-2026 01:45:06 PM	9-4-2026 11:35:43 AM			Audit Trail
CL/2026/03/V1/012321	Claim	Damage	Wilson chua	Credit Account	V177176507074001	No	Logistic IT System Issue	FreshBox	Pending Responsible Staff and Payment Details	225.00	200.00	26-3-2026 11:35:32 AM	17-4-2026 12:56:55 PM	9-4-2026 11:35:32 AM			Audit Trail

CL/2026/03/V1/012320	Claim	Delay Delivery Premium Parcel	MR ANG	Credit Account	V177005047405001	No	Hub/Depo/ Station Handling Issue	Premium	Pending Responsible Staff Details	1171.00	100.00	26-3-2026 11:33:55 AM	24-5-2026 03:33:17 PM	9-4-2026 11:33:55 AM	22-5-2026 03:32:54 AM		Audit Trail
CL/2026/03/V1/012319	Claim	Delay Delivery Premium Parcel	Koo soo ying	Prepaid Account	V177176505384001	No	Logistic IT System Issue	Premium	Pending Responsible Staff Details	146.00	100.00	26-3-2026 11:30:12 AM	24-6-2026 05:05:55 PM	9-4-2026 11:30:12 AM	22-6-2026 04:38:27 AM		Audit Trail
CL/2026/03/V1/012318	Claim	Damage	PENI GROUP SDN BHD	Credit Account	V177176311770001				Rejected	20.90		26-3-2026 11:06:54 AM		9-4-2026 11:06:54 AM			Audit Trail
CL/2026/03/V1/012317	Claim	Lost	VIP DC	Credit Account	V177176268722001				Rejected	2000.00		25-3-2026 07:27:40 PM		8-4-2026 07:27:40 PM			Audit Trail
CL/2026/03/V1/012316	Claim	Lost	AMIRUL WILDAN BADRUL HISHAM	Credit Account	10272970805	No	Hub/Depo/ Station Handling Issue	Express	Pending by Operation	54.24		25-3-2026 07:01:08 PM	5-6-2026 01:16:20 PM	8-4-2026 07:01:08 PM			Audit Trail
CL/2026/03/V1/012315	Claim	Lost	Wong Swee Mun Erica	Credit Account	10272969991				Rejected	7.93		25-3-2026 06:59:09 PM		8-4-2026 06:59:09 PM			Audit Trail
CL/2026/03/V1/012314	Claim	Lost	Andrea Ng	Credit Account	10272961716	No	Hub/Depo/ Station Handling Issue	Express	Pending by Operation	59.47		25-3-2026 06:57:03 PM	5-6-2026 01:13:46 PM	8-4-2026 06:57:03 PM			Audit Trail
CL/2026/03/V1/012313	Claim	Lost	Nurul Amirah	Credit Account	10272923662				Rejected	32.12		25-3-2026 06:54:50 PM		8-4-2026 06:54:50 PM			Audit Trail
CL/2026/03/V1/012312	Claim	Lost	Lucy Quah	Credit Account	10272922133	No	Hub/Depo/ Station Handling Issue	Express	Pending by Operation	39.65		25-3-2026 06:51:31 PM	5-6-2026 12:42:29 PM	8-4-2026 06:51:31 PM			Audit Trail
CL/2026/03/V1/012311	Claim	Lost	Ang Phei Chie	Credit Account	772283573	No	Hub/Depo/ Station Handling Issue	Express	Pending Responsible Staff Details	350.00	200.00	25-3-2026 06:46:12 PM	24-6-2026 04:34:47 PM	8-4-2026 06:46:12 PM	22-6-2026 04:30:04 AM		Audit Trail
CL/2026/03/V1/012310	Claim	Damage	Dong Tieng Huan	Credit Account	V177004912285002	No	Force Majeure	Express	Pending by Operation	905.00		25-3-2026 05:16:31 PM	5-6-2026 12:37:20 PM	8-4-2026 05:16:31 PM			Audit Trail
CL/2026/03/V1/012309	Claim	Damage	Chui Fui Yap	Credit Account	V177176099340001	No	Force Majeure	Express	Pending by Operation	200.00		25-3-2026 04:49:06 PM	5-6-2026 12:29:08 PM	8-4-2026 04:49:06 PM			Audit Trail
CL/2026/03/V1/012308	Claim	Damage	TND Express	Credit Account	V177176262836001	No	Force Majeure	Express	Pending Responsible Staff Details	480.00	200.00	25-3-2026 04:46:52 PM	13-6-2026 02:29:11 PM	8-4-2026 04:46:52 PM	11-6-2026 02:28:50 AM		Audit Trail
CL/2026/03/V1/012307	Claim	Lost	BEAM SPECIALTY SDN BHD	Prepaid Account	V177175138712001	No	Hub/Depo/ Station Handling Issue	Express	New	0.00		25-3-2026 04:35:00 PM	5-6-2026 07:31:13 AM	8-4-2026 04:35:00 PM			Audit Trail

CL/2026/03/V1/012306	Claim	Delay Delivery Premium Parcel	TOP1POST SDN BHD	Credit Account	TOP60949289	No	Hub/Depo/Station Handling Issue	Premium	Pending by Operation	100.00		25-3-2026 03:07:27 PM	26-5-2026 07:36:34 AM	8-4-2026 03:07:27 PM			Audit Trail
CL/2026/03/V1/012305	Claim	Delay Delivery Premium Parcel	TOP1POST SDN BHD	Credit Account	TOP60951626	No	Hub/Depo/Station Handling Issue	Premium	Pending by Operation	100.00		25-3-2026 03:02:46 PM	26-5-2026 07:32:57 AM	8-4-2026 03:02:46 PM			Audit Trail
CL/2026/03/V1/012304	Claim	Delay Delivery Premium Parcel	TOP1POST SDN BHD	Credit Account	TOP60951879				Rejected	100.00		25-3-2026 02:57:24 PM		8-4-2026 02:57:24 PM			Audit Trail
CL/2026/03/V1/012303	Claim	Delay Delivery Premium Parcel	TOP1POST SDN BHD	Credit Account	TOP60951835	No	Hub/Depo/Station Handling Issue	Premium	Pending by Operation	100.00		25-3-2026 02:55:53 PM	26-5-2026 07:29:08 AM	8-4-2026 02:55:53 PM			Audit Trail
CL/2026/03/V1/012302	Claim	Delay Delivery Premium Parcel	TOP1POST SDN BHD	Credit Account	TOP60951632				Rejected	100.00		25-3-2026 02:50:26 PM		8-4-2026 02:50:26 PM			Audit Trail
CL/2026/03/V1/012301	Claim	Delay Delivery Premium Parcel	TOP1POST SDN BHD	Credit Account	TOP60951702	No	Hub/Depo/Station Handling Issue	Premium	Pending by Operation	100.00		25-3-2026 02:48:52 PM	26-5-2026 07:25:12 AM	8-4-2026 02:48:52 PM			Audit Trail
CL/2026/03/V1/012300	Claim	Missing Content	Mayflax Sdn Bhd	Credit Account	V177174874888001	No	Force Majeure	Express	Pending by Operation	80.00		25-3-2026 11:32:16 AM	5-6-2026 12:21:35 PM	8-4-2026 11:32:16 AM			Audit Trail
CL/2026/03/V1/012299	Claim	Lost	soh soon yee	Credit Account	V177062527728001	No	Hub/Depo/Station Handling Issue	Express	Pending by Operation	120.00		25-3-2026 11:15:26 AM	5-6-2026 12:16:02 PM	8-4-2026 11:15:26 AM			Audit Trail
CL/2026/03/V1/012298	Claim	Lost	Wong Choon Hui	Credit Account	CNMYL001559513				Rejected	0.00		25-3-2026 09:57:43 AM		8-4-2026 09:57:43 AM			Audit Trail
CL/2026/03/V1/012297	Claim	Lost	hj express	Credit Account	V177174985744001				Rejected	482.90		24-3-2026 09:20:14 PM		7-4-2026 09:20:14 PM			Audit Trail
CL/2026/03/V1/012296	Claim	Damage	SR LOGISTIC	Credit Account	V177175368904001				Rejected	0.00		24-3-2026 04:53:13 PM		7-4-2026 04:53:13 PM			Audit Trail
CL/2026/03/V1/012295	Claim	Lost	L&K TRADING	Credit Account	V177174103988001	No	Hub/Depo/Station Handling Issue	Express	Pending by Operation	91.50		24-3-2026 04:25:56 PM	5-6-2026 12:05:29 PM	7-4-2026 04:25:56 PM			Audit Trail
CL/2026/03/V1/012294	Claim	Lost	FM GLOBAL LOGISTICS(M)SDN BHD	Credit Account	V177175699657020	No	Hub/Depo/Station Handling Issue	Express	Pending by Operation	0.00		24-3-2026 04:23:51 PM	5-6-2026 12:08:57 PM	7-4-2026 04:23:51 PM			Audit Trail

CL/2026/03/V1/012293	Claim	Lost	L&K TRADING	Credit Account	V17717503 8180001				Rejected	72.50		24-3-2026 02:19:57 PM		7-4-2026 02:19:57 PM			Audit Trail
CL/2026/03/V1/012292	Claim	Damage	PENI GROUP SDN BHD	Credit Account	V17717575 1331001	No	Force Majeure	Express	New	15.00		24-3-2026 12:55:25 PM	4-6-2026 11:54:32 AM	7-4-2026 12:55:25 PM			Audit Trail
CL/2026/03/V1/012291	Claim	Lost	Xinjing Kee	Credit Account	V17682087 4241001	No	Hub/Depo/ Station Handling Issue	Express	Pending by Operation	299.00		24-3-2026 11:49:52 AM	5-6-2026 11:46:51 AM	7-4-2026 11:49:52 AM			Audit Trail
CL/2026/03/V1/012290	Claim	Lost	CHIN BOON FUI	Cash	V17717426 2258001				Rejected	150.00		24-3-2026 10:47:17 AM		7-4-2026 10:47:17 AM			Audit Trail
CL/2026/03/V1/012289	Claim	Damage	Tan Chun Wei	Cash	V17717617 9110001	No	Force Majeure	Express	Pending by Operation	211.90		23-3-2026 07:43:52 PM	5-6-2026 11:44:50 AM	6-4-2026 07:43:52 PM			Audit Trail
CL/2026/03/V1/012288	Claim	Damage	Ara Dahlia (Cucu mail)	Credit Account	V17717546 4149001	Yes	Force Majeure	Express	Pending by Operation	1909.05		23-3-2026 03:41:38 PM	5-6-2026 11:36:03 AM	6-4-2026 03:41:38 PM			Audit Trail
CL/2026/03/V1/012287	Claim	Lost	Victor Tan	Cash	V17717478 1957001				Rejected	356.34		20-3-2026 06:21:55 PM		3-4-2026 06:21:55 PM			Audit Trail
CL/2026/03/V1/012286	Claim	Lost	L&K TRADING	Credit Account	V17717503 7381001	No	Hub/Depo/ Station Handling Issue	Express	Pending by Operation	121.80		20-3-2026 03:04:52 PM	5-6-2026 11:24:12 AM	3-4-2026 03:04:52 PM			Audit Trail
CL/2026/03/V1/012285	Claim	Damage	Mazirawati binti Md Zain	Credit Account	V17717618 8686001	No	Force Majeure	Express	Pending by Operation	200.00		19-3-2026 04:37:29 PM	5-6-2026 11:18:43 AM	2-4-2026 04:37:29 PM			Audit Trail
CL/2026/03/V1/012284	Claim	Damage	OOI KEE BAKERY SDN BHD	Credit Account	V17717504 0701001				Rejected	0.00		19-3-2026 04:34:45 PM		2-4-2026 04:34:45 PM			Audit Trail
CL/2026/03/V1/012283	Claim	Damage	TAN CHUAN TZE (TANRADIO.COM ELECTRICAL)	Credit Account	V17717604 4227001	Yes	Force Majeure	Express	Pending by Operation	37.99		19-3-2026 04:27:12 PM	5-6-2026 11:01:33 AM	2-4-2026 04:27:12 PM			Audit Trail
CL/2026/03/V1/012282	Claim	Damage	ORDER TRADING SDN BHD	Credit Account	V17717612 6558001	No	Force Majeure	Express	Pending by Operation	400.00		19-3-2026 04:10:48 PM	5-6-2026 10:51:56 AM	2-4-2026 04:10:48 PM			Audit Trail
CL/2026/03/V1/012281	Claim	Damage	U & ME Electrical Sdn Bhd	Credit Account	V17717471 8380001	Yes	Force Majeure	Express	Pending by Operation	1500.00		19-3-2026 03:30:28 PM	26-6-2026 06:54:05 AM	2-4-2026 03:30:28 PM			Audit Trail
CL/2026/03/V1/012280	Claim	Missing Content	CBHS EXPRESS	Credit Account	V17658074 9230001				Rejected	567.03		19-3-2026 03:05:43 PM		2-4-2026 03:05:43 PM			Audit Trail

CL/2026/03/V1/012279	Claim	Lost	ABNER BEAUTY GLOBAL SDN BHD	Credit Account	V177062843088001	No	Hub/Depo/ Station Handling Issue	Express	Pending by Operation	499.00		19-3-2026 02:21:09 PM	5-6-2026 10:40:13 AM	2-4-2026 02:21:09 PM			Audit Trail
CL/2026/03/V1/012278	Claim	Short Piece	ABNER BEAUTY GLOBAL SDN BHD	Credit Account	V177174798092001	No	Hub/Depo/ Station Handling Issue	Express	Pending by Operation	49.00		19-3-2026 02:18:12 PM	5-6-2026 10:37:30 AM	2-4-2026 02:18:12 PM			Audit Trail
CL/2026/03/V1/012277	Claim	Lost	ABNER BEAUTY GLOBAL SDN BHD	Credit Account	V177175072962001	No	Hub/Depo/ Station Handling Issue	Express	New	198.00		19-3-2026 02:10:46 PM	4-6-2026 10:34:14 AM	2-4-2026 02:10:46 PM			Audit Trail
CL/2026/03/V1/012276	Claim	Delay Delivery Premium Parcel	TOP1POST SDN BHD	Credit Account	TOP60950896	No	Hub/Depo/ Station Handling Issue	Premium	Pending by Operation	100.00		19-3-2026 02:10:06 PM	26-5-2026 07:22:15 AM	2-4-2026 02:10:06 PM			Audit Trail
CL/2026/03/V1/012275	Claim	Lost	ABNER BEAUTY GLOBAL SDN BHD	Credit Account	V177175023605001	No	Hub/Depo/ Station Handling Issue	Express	New	490.00		19-3-2026 02:08:38 PM	4-6-2026 10:29:13 AM	2-4-2026 02:08:38 PM			Audit Trail
CL/2026/03/V1/012274	Claim	Lost	Madeliyn Teoh	Credit Account	V177004554973003				New	100.00		19-3-2026 02:03:31 PM	4-6-2026 10:17:52 AM	2-4-2026 02:03:31 PM			Audit Trail
CL/2026/03/V1/012273	Claim	Lost	ABNER BEAUTY GLOBAL SDN BHD	Credit Account	V177004237203001				New	199.60		19-3-2026 02:02:52 PM	4-6-2026 10:12:24 AM	2-4-2026 02:02:52 PM			Audit Trail
CL/2026/03/V1/012272	Claim	Damage	Ching Mei	Credit Account	V177176197268001	No	Force Majeure	Express	New	50.00		19-3-2026 01:45:13 PM	4-6-2026 10:05:39 AM	2-4-2026 01:45:13 PM			Audit Trail
CL/2026/03/V1/012271	Claim	Lost	SHJ SETIA UTARA ENTERPRISE	Credit Account	V177004303540001				Rejected	23.74		19-3-2026 12:42:15 PM		2-4-2026 12:42:15 PM			Audit Trail
CL/2026/03/V1/012270	Claim	Lost	SHJ SETIA UTARA ENTERPRISE	Credit Account	V177004130085001				Rejected	24.59		19-3-2026 12:39:40 PM		2-4-2026 12:39:40 PM			Audit Trail
CL/2026/03/V1/012269	Claim	Lost	SHJ SETIA UTARA ENTERPRISE	Credit Account	V176961609993001				Rejected	46.64		19-3-2026 12:36:40 PM		2-4-2026 12:36:40 PM			Audit Trail
CL/2026/03/V1/012268	Claim	Lost	SHJ SETIA UTARA ENTERPRISE	Credit Account	V177004114238001				Rejected	11.02		19-3-2026 12:34:40 PM		2-4-2026 12:34:40 PM			Audit Trail
CL/2026/03/V1/012267	Claim	Lost	SHJ SETIA UTARA ENTERPRISE	Credit Account	V177004114269001				Rejected	48.34		19-3-2026 12:31:24 PM		2-4-2026 12:31:24 PM			Audit Trail

CL/2026/03/V1/012266	Claim	Damage	Nor Aida binti Md Hashim	Credit Account	V177176193710001	Yes	Force Majeure	Express	Pending by Operation	1856.86		19-3-2026 12:17:38 PM	5-6-2026 09:33:27 AM	2-4-2026 12:17:38 PM			Audit Trail
CL/2026/03/V1/012265	Claim	Damage	CBHS EXPRESS	Credit Account	V176373375097001				Rejected	62.20		19-3-2026 11:06:45 AM		2-4-2026 11:06:45 AM			Audit Trail
CL/2026/03/V1/012264	Claim	Lost	QM LIVE EMPIRE	Cash	V177175105769001	No	Hub/Depo/ Station Handling Issue	Express	Pending Responsible Staff Details	164.70	164.70	19-3-2026 10:34:52 AM	24-6-2026 04:23:07 PM	2-4-2026 10:34:52 AM	22-6-2026 04:16:35 AM		Audit Trail
CL/2026/03/V1/012263	Claim	Damage	Khairul Annuar Kemis	Prepaid Account	D2632648				Rejected	4000.00		18-3-2026 11:31:47 PM		1-4-2026 11:31:47 PM			Audit Trail
CL/2026/03/V1/012262	Claim	Damage	Mohd Firdaus bin Suyot	Credit Account	V177175462732001				New	1019.99		18-3-2026 06:15:09 PM	4-6-2026 10:17:00 AM	1-4-2026 06:15:09 PM			Audit Trail
CL/2026/03/V1/012261	Claim	Lost	SHJ SETIA UTARA ENTERPRISE	Credit Account	V176961610135001				Rejected	43.25		18-3-2026 05:24:26 PM		1-4-2026 05:24:26 PM			Audit Trail
CL/2026/03/V1/012260	Claim	Damage	AINON BINTI RAHMAT,	Credit Account	V177175938763001	Yes	Force Majeure	Express	Pending by Operation	1904.85		18-3-2026 05:21:17 PM	5-6-2026 09:05:58 AM	1-4-2026 05:21:17 PM			Audit Trail
CL/2026/03/V1/012259	Claim	Lost	SHJ SETIA UTARA ENTERPRISE	Credit Account	V176961610159001				Rejected	43.25		18-3-2026 05:19:24 PM		1-4-2026 05:19:24 PM			Audit Trail
CL/2026/03/V1/012258	Claim	Lost	CHUNG WOON TRADING SDN BHD	Credit Account	V177004304561001				Rejected	34.77		18-3-2026 05:11:43 PM		1-4-2026 05:11:43 PM			Audit Trail
CL/2026/03/V1/012257	Claim	Damage	TAN CHUAN TZE (TANRADIO.COM ELECTRICAL)	Credit Account	V177175429780001	Yes	Force Majeure	Express	Pending by Operation	73.56		18-3-2026 04:31:59 PM	9-5-2026 11:08:27 AM	1-4-2026 04:31:59 PM			Audit Trail
CL/2026/03/V1/012256	Claim	Damage	IT Testing	Credit Account	123				Rejected	1.00		18-3-2026 03:35:03 PM		1-4-2026 03:35:03 PM			Audit Trail
CL/2026/03/V1/012255	Claim	Damage	MYPOST SOLUTIONS	Credit Account	V177174798481003				Rejected	140.00		18-3-2026 03:30:07 PM		1-4-2026 03:30:07 PM			Audit Trail
CL/2026/03/V1/012254	Claim	Damage	MYPOST SOLUTIONS	Credit Account	V177174798481001				Rejected	140.00		18-3-2026 03:25:32 PM		1-4-2026 03:25:32 PM			Audit Trail
CL/2026/03/V1/012253	Claim	Damage	Yong siew wooi	Credit Account	V176819745170001	Yes	Force Majeure	Express	Pending by Operation	1437.29		18-3-2026 03:19:15 PM	5-6-2026 08:50:25 AM	1-4-2026 03:19:15 PM			Audit Trail

CL/2026/03/V1/012252	Claim	Lost	MMAG DIGITAL SDN BHD	Credit Account	V176582064218001	No	Hub/Depo/ Station Handling Issue	Express	Pending by Operation	1999.00		18-3-2026 02:50:15 PM	22-5-2026 11:03:18 AM	1-4-2026 02:50:15 PM			Audit Trail
CL/2026/03/V1/012251	Claim	Lost	MMAG DIGITAL SDN BHD	Credit Account	V176961383824001	No	Hub/Depo/ Station Handling Issue	Express	Pending Responsible Staff Details	1999.00	200.00	18-3-2026 01:59:40 PM	24-6-2026 03:54:20 PM	1-4-2026 01:59:40 PM	22-6-2026 03:34:55 AM		Audit Trail
CL/2026/03/V1/012250	Claim	Lost	MMAG DIGITAL SDN BHD	Credit Account	V176820583501001	No	Hub/Depo/ Station Handling Issue	Express	Pending by Operation	1999.00		18-3-2026 01:51:28 PM	22-5-2026 10:17:14 AM	1-4-2026 01:51:28 PM			Audit Trail
CL/2026/03/V1/012249	Claim	Lost	Domica Furniture E-Commerce Sdn Bhd	Credit Account	V176961562304002				Rejected	217.90		18-3-2026 01:12:21 PM		1-4-2026 01:12:21 PM			Audit Trail
CL/2026/03/V1/012248	Claim	Lost	Domica Furniture E-Commerce Sdn Bhd	Credit Account	V176961562304001				Rejected	216.90		18-3-2026 01:08:38 PM		1-4-2026 01:08:38 PM			Audit Trail
CL/2026/03/V1/012247	Claim	Lost	MMAG DIGITAL SDN BHD	Credit Account	V176819869777001	No	Hub/Depo/ Station Handling Issue	Express	Pending by Operation	1999.00		18-3-2026 01:02:07 PM	22-5-2026 10:12:28 AM	1-4-2026 01:02:07 PM			Audit Trail
CL/2026/03/V1/012246	Claim	Lost	MMAG DIGITAL SDN BHD	Credit Account	V176244282530001				Rejected	1999.00		18-3-2026 12:50:31 PM		1-4-2026 12:50:31 PM			Audit Trail
CL/2026/03/V1/012245	Claim	Lost	Domica Furniture E-Commerce Sdn Bhd	Credit Account	V176961551469001	No	Hub/Depo/ Station Handling Issue	Express	Pending Responsible Staff and Payment Details	210.90	200.00	18-3-2026 12:48:19 PM	6-5-2026 06:50:31 PM	1-4-2026 12:48:19 PM			Audit Trail
CL/2026/03/V1/012244	Claim	Lost	MMAG DIGITAL SDN BHD	Credit Account	V175429752035001	No	Hub/Depo/ Station Handling Issue	Express	Pending by Operation	1999.00		18-3-2026 12:34:09 PM	22-5-2026 09:21:09 AM	1-4-2026 12:34:09 PM			Audit Trail
CL/2026/03/V1/012243	Claim	Damage	Sufianajwa Saifulnizam	Credit Account	CNMYL001538251				Rejected	541.60		18-3-2026 12:17:20 PM		1-4-2026 12:17:20 PM			Audit Trail
CL/2026/03/V1/012242	Claim	Damage	TAN CHONG YAW	Cash	CNMYL001503923				Rejected	2500.00		17-3-2026 09:58:39 PM		31-3-2026 09:58:39 PM			Audit Trail
CL/2026/03/V1/012241	Claim	Lost	MENTI	Cash	V177175260475001	No	Hub/Depo/ Station Handling Issue	Express	Pending by Operation	200.00		17-3-2026 07:33:59 PM	5-6-2026 07:56:53 AM	31-3-2026 07:33:59 PM			Audit Trail

CL/2026/03/V1/012240	Claim	Lost	MMAG DIGITAL SDN BHD	Credit Account	V176244274481001	No	Hub/Depo/ Station Handling Issue	Express	Pending by Operation	1999.00		17-3-2026 06:55:25 PM	22-5-2026 09:03:03 AM	31-3-2026 06:55:25 PM			Audit Trail
CL/2026/03/V1/012239	Claim	Lost	MMAG DIGITAL SDN BHD	Credit Account	V176244277680001	No	LineHaul Connectivity Issue	Express	Pending by Operation	1999.00		17-3-2026 06:52:38 PM	18-6-2026 01:46:52 PM	31-3-2026 06:52:38 PM			Audit Trail
CL/2026/03/V1/012238	Claim	Lost	MMAG DIGITAL SDN BHD	Credit Account	V177004652853001				Rejected	1999.00		17-3-2026 06:50:04 PM		31-3-2026 06:50:04 PM			Audit Trail
CL/2026/03/V1/012237	Claim	Lost	MMAG DIGITAL SDN BHD	Credit Account	V177005096397001				Rejected	1999.00		17-3-2026 06:45:21 PM		31-3-2026 06:45:21 PM			Audit Trail
CL/2026/03/V1/012236	Claim	Lost	MMAG DIGITAL SDN BHD	Credit Account	V177062345964001				Rejected	1999.00		17-3-2026 06:42:29 PM		31-3-2026 06:42:29 PM			Audit Trail
CL/2026/03/V1/012235	Claim	Lost	MMAG DIGITAL SDN BHD	Credit Account	V176581605795001	No	Hub/Depo/ Station Handling Issue	Express	Rejected	1999.00		17-3-2026 06:39:20 PM		31-3-2026 06:39:20 PM			Audit Trail
CL/2026/03/V1/012234	Claim	Damage	TAN CHUAN TZE (TANRADIO.COM ELECTRICAL)	Credit Account	V177175781857001	Yes	Force Majeure	Express	Pending by Operation	31.30		17-3-2026 05:44:31 PM	9-5-2026 10:59:26 AM	31-3-2026 05:44:31 PM			Audit Trail
CL/2026/03/V1/012233	Claim	Damage	TAN CHUAN TZE (TANRADIO.COM ELECTRICAL)	Credit Account	V177175862426001	Yes	Force Majeure	Express	Pending by Operation	48.86		17-3-2026 05:23:18 PM	9-5-2026 10:24:51 AM	31-3-2026 05:23:18 PM			Audit Trail
CL/2026/03/V1/012232	Claim	Damage	BP Teamwork Distribution Sdn Bhd	Credit Account	V177004622900001	No	Force Majeure	Express	Pending by Operation	0.00		17-3-2026 04:19:11 PM	5-6-2026 07:32:42 AM	31-3-2026 04:19:11 PM			Audit Trail
CL/2026/03/V1/012231	Claim	Damage	MOHD RAZUWAN RAZALI (SP ALORA ORDER)	Credit Account	V177174858291001	No	Force Majeure	Express	Pending by Operation	22.00		17-3-2026 02:34:01 PM	5-6-2026 07:28:07 AM	31-3-2026 02:34:01 PM			Audit Trail
CL/2026/03/V1/012230	Claim	Lost	SYAZA	Cash	V177174146367001				Rejected	2899.00		17-3-2026 02:17:23 PM		31-3-2026 02:17:23 PM			Audit Trail
CL/2026/03/V1/012229	Claim	Damage	Acer Sales And Services Sdn Bhd	Credit Account	SMSO26005738-0000	No	Force Majeure	Premium	Pending Responsible Staff Details	0.00	243.59	17-3-2026 02:08:37 PM	30-4-2026 10:39:21 AM	31-3-2026 02:08:37 PM	28-4-2026 10:34:19 AM		Audit Trail

CL/2026/03/V1/012228	Claim	Damage	KLM CITY AUTO TYRES SDN BHD	Cash	V177176027121002				Rejected	550.00		17-3-2026 12:58:36 PM		31-3-2026 12:58:36 PM			Audit Trail
CL/2026/03/V1/012227	Claim	Damage	U & ME Electrical Sdn Bhd	Credit Account	V177175699015001	Yes	Force Majeure	Express	Pending by Operation	1800.00		17-3-2026 12:40:02 PM	5-6-2026 07:01:11 AM	31-3-2026 12:40:02 PM			Audit Trail
CL/2026/03/V1/012226	Claim	Damage	Nizam Haris (SP Alora) replacement parts	Credit Account	V177175889256001	No	Force Majeure	Express	Pending by Operation	81.00		17-3-2026 11:52:47 AM	5-6-2026 06:57:48 AM	31-3-2026 11:52:47 AM			Audit Trail
CL/2026/03/V1/012225	Claim	Lost	LAU LEE TENG	Cash	V177062337655001				Rejected	100.00		17-3-2026 11:04:13 AM		31-3-2026 11:04:13 AM			Audit Trail
CL/2026/03/V1/012224	Claim	Lost	FOREST CLOUD SDN BHD	Credit Account	V177174130137001				Rejected	700.00		17-3-2026 10:35:09 AM		31-3-2026 10:35:09 AM			Audit Trail
CL/2026/03/V1/012223	Claim	Damage	Shaik Fari Bin Abdul Samad	Credit Account	V177174758133001	No	Force Majeure	Express	Pending by Operation	200.00		17-3-2026 09:22:58 AM	4-6-2026 08:56:34 PM	31-3-2026 09:22:58 AM			Audit Trail
CL/2026/03/V1/012222	Claim	Damage	Nur Asyikin Bt Masshar	Credit Account	V177175663610001	No	Force Majeure	Express	Pending by Operation	200.00		17-3-2026 09:20:44 AM	4-6-2026 08:51:43 PM	31-3-2026 09:20:44 AM			Audit Trail
CL/2026/03/V1/012221	Claim	Lost	Amam Amam	Credit Account	10272577302	No	Hub/Depo/ Station Handling Issue	Express	Pending by Operation	51.10		16-3-2026 05:56:34 PM	4-6-2026 08:49:59 PM	30-3-2026 05:56:34 PM			Audit Trail
CL/2026/03/V1/012220	Claim	Lost	SOHIBUL AMIN BIN HOSNON	Credit Account	TMYLE005402659				Rejected	69.68		16-3-2026 04:23:49 PM		30-3-2026 04:23:49 PM			Audit Trail
CL/2026/03/V1/012219	Claim	Damage	MMAG DIGITAL SDN BHD	Credit Account	V176820989198001				Rejected	1999.00		16-3-2026 03:45:08 PM		30-3-2026 03:45:08 PM			Audit Trail
CL/2026/03/V1/012218	Claim	Damage	MMAG DIGITAL SDN BHD	Credit Account	V177174137587001	No	Force Majeure	Express	Pending by Operation	1999.00		16-3-2026 03:15:37 PM	21-5-2026 10:45:26 AM	30-3-2026 03:15:37 PM			Audit Trail
CL/2026/03/V1/012217	Claim	Damage	MMAG DIGITAL SDN BHD	Credit Account	V176582319943001				Rejected	1999.00		16-3-2026 03:05:48 PM		30-3-2026 03:05:48 PM			Audit Trail
CL/2026/03/V1/012216	Claim	Missing Content	PENI GROUP SDN BHD	Credit Account	V177004466078001				Rejected	104.00		16-3-2026 03:04:45 PM		30-3-2026 03:04:45 PM			Audit Trail
CL/2026/03/V1/012215	Claim	Damage	KOOKA PAPER MANUFACTURING SDN BHD	Credit Account	V177174778254001	No	Hub/Depo/ Station Handling Issue	Express	Pending by Operation	135.30		16-3-2026 02:59:58 PM	4-6-2026 08:41:42 PM	30-3-2026 02:59:58 PM			Audit Trail

CL/2026/03/V1/012214	Claim	Lost	YOGES KRISHNAN	Credit Account	V177174687891001				Rejected	170.00		16-3-2026 02:43:18 PM		30-3-2026 02:43:18 PM			Audit Trail
CL/2026/03/V1/012213	Claim	Damage	Khairul Raihan Bin Abdullah	Credit Account	V177174143656001	No	Force Majeure	Express	Pending by Operation	200.00		16-3-2026 02:38:22 PM	4-6-2026 08:26:28 PM	30-3-2026 02:38:22 PM			Audit Trail
CL/2026/03/V1/012212	Claim	Damage	Noryati Ismail	Credit Account	V177175684318001	No	Force Majeure	Express	Pending Responsible Staff Details	200.00	200.00	16-3-2026 02:35:13 PM	26-6-2026 03:03:52 PM	30-3-2026 02:35:13 PM	24-6-2026 03:00:38 AM		Audit Trail
CL/2026/03/V1/012211	Claim	Delay Delivery Premium Parcel	TOP1POST SDN BHD	Credit Account	TOP60949661				Rejected	100.00		16-3-2026 02:34:02 PM		30-3-2026 02:34:02 PM			Audit Trail
CL/2026/03/V1/012210	Claim	Damage	NORZUHAIDI BIN MOHD RAZALI	Credit Account	V177175536044001	No	Force Majeure	Express	Pending by Operation	200.00		16-3-2026 02:33:24 PM	4-6-2026 08:20:04 PM	30-3-2026 02:33:24 PM			Audit Trail
CL/2026/03/V1/012209	Claim	Damage	BAN HUAT ELECTRICAL SALES & SERVICES SDN BHD	Credit Account	V177174593796001	No	Force Majeure	Express	Pending by Operation	230.00		16-3-2026 02:32:17 PM	13-5-2026 09:13:31 AM	30-3-2026 02:32:17 PM			Audit Trail
CL/2026/03/V1/012208	Claim	Delay Delivery Premium Parcel	TOP1POST SDN BHD	Credit Account	TOP60950834	No	Hub/Depo/ Station Handling Issue	Premium	Rejected	100.00		16-3-2026 02:31:49 PM		30-3-2026 02:31:49 PM			Audit Trail
CL/2026/03/V1/012207	Claim	Delay Delivery Premium Parcel	MEDCON MEDICAL SUPPLIES	Credit Account	V177005181888001				Rejected	61.50		16-3-2026 02:31:22 PM		30-3-2026 02:31:22 PM			Audit Trail
CL/2026/03/V1/012206	Claim	Damage	Noramiramohdzin	Credit Account	V177175545473001	No	Force Majeure	Express	Pending by Operation	200.00		16-3-2026 02:31:07 PM	4-6-2026 07:26:01 PM	30-3-2026 02:31:07 PM			Audit Trail
CL/2026/03/V1/012205	Claim	Delay Delivery Premium Parcel	TOP1POST SDN BHD	Credit Account	CTOP60950708002	No	Misrouted Issue	Premium	Pending Responsible Staff Details	100.00	100.00	16-3-2026 02:30:31 PM	24-6-2026 03:31:23 PM	30-3-2026 02:30:31 PM	22-6-2026 03:25:17 AM		Audit Trail
CL/2026/03/V1/012204	Claim	Delay Delivery Premium Parcel	TOP1POST SDN BHD	Credit Account	TOP60949995	No	Misrouted Issue	Premium	Pending Responsible Staff Details	100.00	100.00	16-3-2026 02:29:17 PM	24-6-2026 03:22:19 PM	30-3-2026 02:29:17 PM	22-6-2026 03:16:33 AM		Audit Trail
CL/2026/03/V1/012203	Claim	Delay Delivery Premium Parcel	TOP1POST SDN BHD	Credit Account	TOP60950206				Rejected	100.00		16-3-2026 02:27:52 PM		30-3-2026 02:27:52 PM			Audit Trail
CL/2026/03/V1/012202	Claim	Damage	Saadan bin lajis	Credit Account	V177175539533001	Yes	Force Majeure	Express	Pending by Claim Dept	1267.00		16-3-2026 02:27:47 PM	5-6-2026 09:36:58 AM	30-3-2026 02:27:47 PM			Audit Trail

CL/2026/03/V1/012201	Claim	Delay Delivery Premium Parcel	TOP1POST SDN BHD	Credit Account	TOP60950597	No	Hub/Depo/ Station Handling Issue	Premium	Pending by Operation	100.00		16-3-2026 02:26:33 PM	26-5-2026 06:55:05 AM	30-3-2026 02:26:33 PM			Audit Trail
CL/2026/03/V1/012200	Claim	Lost	SITI NURAZWANIE BINTI AZMAN	Cash	V177062796247001	No	Hub/Depo/ Station Handling Issue	Express	Pending by Operation	450.00		16-3-2026 02:22:29 PM	4-6-2026 07:19:47 PM	30-3-2026 02:22:29 PM			Audit Trail
CL/2026/03/V1/012199	Claim	Delay Delivery Premium Parcel	TOP1POST SDN BHD	Credit Account	TOP60950971				Rejected	100.00		16-3-2026 02:20:16 PM		30-3-2026 02:20:16 PM			Audit Trail
CL/2026/03/V1/012198	Claim	Delay Delivery Premium Parcel	TOP1POST SDN BHD	Credit Account	TOP60951130	No	Hub/Depo/ Station Handling Issue	Premium	Pending by Operation	100.00		16-3-2026 02:18:23 PM	24-5-2026 03:16:31 PM	30-3-2026 02:18:23 PM			Audit Trail
CL/2026/03/V1/012197	Claim	Damage	Sivamanickam	Credit Account	V177175131201001	Yes	Force Majeure	Express	Pending by Operation	1875.00		16-3-2026 12:54:37 PM	4-6-2026 07:13:54 PM	30-3-2026 12:54:37 PM			Audit Trail
CL/2026/03/V1/012196	Claim	Lost	Wong Leong hwee	Prepaid Account	V177175329110001				Rejected	50.90		16-3-2026 12:00:42 PM		30-3-2026 12:00:42 PM			Audit Trail
CL/2026/03/V1/012195	Claim	Lost	Phyo Min Khant	Cash	V177174455513001	No	Hub/Depo/ Station Handling Issue	Express	Pending by Operation	200.00		16-3-2026 11:49:11 AM	4-6-2026 07:05:30 PM	30-3-2026 11:49:11 AM			Audit Trail
CL/2026/03/V1/012194	Claim	Damage	Lim Chee Yong	Credit Account	V177174789991001	No	Force Majeure	Express	Pending by Operation	200.00		16-3-2026 11:30:29 AM	4-6-2026 07:02:33 PM	30-3-2026 11:30:29 AM			Audit Trail
CL/2026/03/V1/012193	Claim	Lost	Zaharabiah binti Osman	Cash	V177175203120001	No	Force Majeure	Express	Pending Responsible Staff Details	313.00	200.00	15-3-2026 05:34:40 PM	28-5-2026 04:24:15 PM	29-3-2026 05:34:40 PM	26-5-2026 04:23:46 AM		Audit Trail
CL/2026/03/V1/012192	Claim	Lost	Zaharabiah binti Osman	Cash	V177175079664001	No	Hub/Depo/ Station Handling Issue	Express	Pending Responsible Staff Details	292.00	200.00	15-3-2026 05:20:59 PM	28-5-2026 04:17:10 PM	29-3-2026 05:20:59 PM	26-5-2026 04:08:01 AM		Audit Trail
CL/2026/03/V1/012191	Claim	Delay Delivery Premium Parcel	POSTHUB LUNAS	Cash	V177175575647001	No	Packaging Problem (Sender)	Premium	Pending by Operation	15.90		15-3-2026 12:38:41 PM	7-6-2026 09:23:53 AM	29-3-2026 12:38:41 PM			Audit Trail
CL/2026/03/V1/012190	Claim	Damage	JYH MING SDN BHD	Credit Account	V176820424781001				Rejected	319.00		15-3-2026 11:42:21 AM		29-3-2026 11:42:21 AM			Audit Trail
CL/2026/03/V1/012189	Claim	Damage	Dalena teh	Prepaid Account	V177175378170001				Rejected	110.00		14-3-2026 05:03:49 PM		28-3-2026 05:03:49 PM			Audit Trail
CL/2026/03/V1/012188	Claim	Damage	Dalena teh sui ling	Prepaid Account	V177175378187001				Rejected	120.00		14-3-2026 04:30:21 PM		28-3-2026 04:30:21 PM			Audit Trail

CL/2026/03/V1/012187	Claim	Damage	Dalena teh sui ling	Prepaid Account	V177175377586001				Rejected	90.00		14-3-2026 04:19:54 PM		28-3-2026 04:19:54 PM			Audit Trail
CL/2026/03/V1/012186	Claim	Damage FreshBox	Qiao Yi	Credit Account	V177175857866001				Rejected	330.00		14-3-2026 12:55:22 PM		28-3-2026 12:55:22 PM			Audit Trail
CL/2026/03/V1/012185	Claim	Damage	ALAN LEOW	Credit Account	V177175018427001	No	Force Majeure	Express	Pending by Operation	268.00		14-3-2026 12:43:26 PM	4-6-2026 06:41:47 PM	28-3-2026 12:43:26 PM			Audit Trail
CL/2026/03/V1/012184	Claim	Damage	Mei Mei	Credit Account	V177175062772003				Rejected	519.00		14-3-2026 11:59:53 AM		28-3-2026 11:59:53 AM			Audit Trail
CL/2026/03/V1/012183	Claim	Lost	AUNG TAGAN OO	Cash	V177062956962001	No	Hub/Depo/ Station Handling Issue	Express	Pending by Operation	200.00		14-3-2026 11:43:47 AM	4-6-2026 05:19:54 PM	28-3-2026 11:43:47 AM			Audit Trail
CL/2026/03/V1/012182	Claim	Delay Delivery Premium Parcel	TOP1POST SDN BHD	Credit Account	TOP60944224	No	Force Majeure	Premium	Pending by Operation	100.00		14-3-2026 11:36:33 AM	24-5-2026 10:39:11 AM	28-3-2026 11:36:33 AM			Audit Trail
CL/2026/03/V1/012181	Claim	Damage	AZAIDAH SYAIRI BINTI ABDUL AZIZ	Cash	V177175133830001				Rejected	60.00		14-3-2026 11:22:35 AM		28-3-2026 11:22:35 AM			Audit Trail
CL/2026/03/V1/012180	Claim	Damage FreshBox	Tan Zhy Jing	Cash	V177175908094001				Rejected	150.00		14-3-2026 11:08:58 AM		28-3-2026 11:08:58 AM			Audit Trail
CL/2026/03/V1/012179	Claim	Damage	Dalena teh sui ling	Prepaid Account	V177175377852001				Rejected	70.00		14-3-2026 05:34:26 AM		28-3-2026 05:34:26 AM			Audit Trail
CL/2026/03/V1/012178	Claim	Damage	Dalena teh sui ling	Prepaid Account	V177175377807001				Rejected	70.00		14-3-2026 05:27:00 AM		28-3-2026 05:27:00 AM			Audit Trail
CL/2026/03/V1/012177	Claim	Damage	Servex (Malaysia) Sdn Bhd	Credit Account	V177062178937002	No	Force Majeure	Premium	Pending by Operation	200.00		13-3-2026 06:43:03 PM	14-5-2026 03:25:47 PM	27-3-2026 06:43:03 PM			Audit Trail
CL/2026/03/V1/012176	Claim	Damage	Servex (Malaysia) Sdn Bhd	Credit Account	V177175192745010	No	Force Majeure	Premium	Pending by Operation	200.00		13-3-2026 06:27:23 PM	14-5-2026 03:13:24 PM	27-3-2026 06:27:23 PM			Audit Trail
CL/2026/03/V1/012175	Claim	Damage	KOK YAN SHAO	Credit Account	V177174262364001	Yes	Force Majeure	Express	Pending by Claim Dept	500.00		13-3-2026 05:58:27 PM	18-6-2026 11:59:32 AM	27-3-2026 05:58:27 PM			Audit Trail
CL/2026/03/V1/012174	Claim	Damage	JANNAH	Credit Account	V177175543882001	Yes	Force Majeure	Express	Pending by Operation	1248.00		13-3-2026 05:31:25 PM	19-6-2026 01:51:37 PM	27-3-2026 05:31:25 PM			Audit Trail
CL/2026/03/V1/012173	Claim	Damage	Chin Tung Leong	Credit Account	V177174401671001	Yes	Force Majeure	Express	Pending by Operation	3116.00		13-3-2026 05:29:06 PM	14-5-2026 02:13:04 PM	27-3-2026 05:29:06 PM			Audit Trail

CL/2026/03/V1/012172	Claim	Lost	Eunice Ong Eunice Ong	Credit Account	10272757154	No	Hub/Depo/ Station Handling Issue	Express	Pending by Operation	90.87		13-3-2026 05:27:07 PM	14-5-2026 02:07:24 PM	27-3-2026 05:27:07 PM			Audit Trail
CL/2026/03/V1/012171	Claim	Damage	nadirah	Credit Account	V177174902093001	No	Force Majeure	Express	Pending by Operation	200.00		13-3-2026 05:26:21 PM	14-5-2026 01:59:46 PM	27-3-2026 05:26:21 PM			Audit Trail
CL/2026/03/V1/012170	Claim	Damage	Grace Chin Kai Ying	Prepaid Account	631960497244				Rejected	50.00		13-3-2026 04:17:28 PM		27-3-2026 04:17:28 PM			Audit Trail
CL/2026/03/V1/012169	Claim	Damage	BP Teamwork Distribution Sdn Bhd	Credit Account	V177004636921001	No	Force Majeure	Express	Pending by Operation	2070.90		13-3-2026 04:04:25 PM	14-5-2026 01:46:51 PM	27-3-2026 04:04:25 PM			Audit Trail
CL/2026/03/V1/012168	Claim	Damage	MOHAMAD RAFI MOHD ISA (ORDER NOKTA)	Credit Account	V177175627902001	Yes	Force Majeure	Express	Pending by Operation	275.00		13-3-2026 03:59:03 PM	14-5-2026 01:39:44 PM	27-3-2026 03:59:03 PM			Audit Trail
CL/2026/03/V1/012167	Claim	Lost	Capital B Farm Sdn Bhd	Credit Account	V177175023520001	No	Hub/Depo/ Station Handling Issue	Express	Pending by Claim Dept	336.00		13-3-2026 03:16:54 PM	4-6-2026 05:09:58 PM	27-3-2026 03:16:54 PM			Audit Trail
CL/2026/03/V1/012166	Claim	Damage	Capital B Farm Sdn Bhd	Credit Account	V177175595744001				Rejected	596.00		13-3-2026 03:13:32 PM		27-3-2026 03:13:32 PM			Audit Trail
CL/2026/03/V1/012165	Claim	Damage	Capital B Farm Sdn Bhd	Credit Account	V177174512803001	No	Hub/Depo/ Station Handling Issue	Express	Pending Responsible Staff Details	437.00	200.00	13-3-2026 03:07:21 PM	30-5-2026 09:50:54 AM	27-3-2026 03:07:21 PM	28-5-2026 09:47:22 AM		Audit Trail
CL/2026/03/V1/012164	Claim	Damage	Capital B Farm Sdn Bhd	Credit Account	V177174749360001	No	Force Majeure	Express	Pending by Operation	310.00		13-3-2026 03:04:53 PM	14-5-2026 01:15:01 PM	27-3-2026 03:04:53 PM			Audit Trail
CL/2026/03/V1/012163	Claim	Damage	PERABOT SUNGAI RAMBAI SDN BHD	Credit Account	V177175481696001	Yes	Force Majeure	Express	Pending by Operation	2300.00		13-3-2026 11:12:23 AM	29-4-2026 02:07:17 PM	27-3-2026 11:12:23 AM			Audit Trail
CL/2026/03/V1/012162	Claim	Delay Delivery Premium Parcel	Lis Ten Enterprise	Credit Account	V177175786678001	No	Misrouted Issue	Premium	Pending Responsible Staff Details	200.00	100.00	13-3-2026 09:24:59 AM	7-6-2026 11:54:41 AM	27-3-2026 09:24:59 AM	5-6-2026 11:50:35 AM		Audit Trail
CL/2026/03/V1/012161	Claim	Delay Delivery Premium Parcel	EASY MAIL SDN BHD (CHAM TUCK LEE)	Credit Account	V177175656674001	No	Hub/Depo/ Station Handling Issue	Premium	Pending by Operation	100.00		13-3-2026 09:18:00 AM	14-5-2026 11:32:12 AM	27-3-2026 09:18:00 AM			Audit Trail
CL/2026/03/V1/012160	Claim	Damage	Najwa Nordin (ORDER SP)	Credit Account	V177175484581001	Yes	Force Majeure	Express	Pending by Operation	75.00		13-3-2026 09:16:04 AM	14-5-2026 11:45:47 AM	27-3-2026 09:16:04 AM			Audit Trail

CL/2026/03/V1/012159	Claim	Damage	KOOKA PAPER MANUFACTURING SDN BHD	Prepaid Account	V177062495652001				Rejected	129.25		13-3-2026 09:07:42 AM		27-3-2026 09:07:42 AM			Audit Trail
CL/2026/03/V1/012158	Claim	Delay Delivery Premium Parcel	EASY MAIL SDN BHD	Credit Account	V177175848734001	No	Hub/Depo/ Station Handling Issue	Premium	Pending by Operation	100.00		13-3-2026 08:42:32 AM	14-5-2026 10:53:13 AM	27-3-2026 08:42:32 AM			Audit Trail
CL/2026/03/V1/012157	Claim	Damage	hj express	Credit Account	V177175385185001				Rejected	45.00		12-3-2026 09:33:52 PM		26-3-2026 09:33:52 PM			Audit Trail
CL/2026/03/V1/012156	Claim	Delay Delivery Premium Parcel	CT STABIL SDN BHD	Credit Account	V177175800305001				Rejected	1560.00		12-3-2026 08:23:31 PM		26-3-2026 08:23:31 PM			Audit Trail
CL/2026/03/V1/012155	Claim	Damage	ML071	Credit Account	V176821503065001				Rejected	100.00		12-3-2026 05:49:24 PM		26-3-2026 05:49:24 PM			Audit Trail
CL/2026/03/V1/012154	Claim	Damage	MMAG DIGITAL SDN BHD	Credit Account	V177175051257001	No	Force Majeure	Premium	Pending by Operation	1999.00		12-3-2026 04:31:36 PM	14-5-2026 09:39:25 AM	26-3-2026 04:31:36 PM			Audit Trail
CL/2026/03/V1/012153	Claim	Missing Content	LAIS ONLINE STORE (M) SDN BHD	Credit Account	V177004546527001	No	Hub/Depo/ Station Handling Issue	Express	Pending by Operation	160.90		12-3-2026 03:33:21 PM	14-5-2026 09:45:38 AM	26-3-2026 03:33:21 PM			Audit Trail
CL/2026/03/V1/012152	Claim	Lost	18 EVER BOUTIQUE (M) SDN BHD	Credit Account	V176583234658001	No	Hub/Depo/ Station Handling Issue	Express	Pending by Operation	168.90		12-3-2026 03:17:33 PM	14-5-2026 09:22:49 AM	26-3-2026 03:17:33 PM			Audit Trail
CL/2026/03/V1/012151	Claim	Lost	18 EVER BOUTIQUE (M) SDN BHD	Credit Account	V176821725085001				Rejected	199.90		12-3-2026 03:13:11 PM		26-3-2026 03:13:11 PM			Audit Trail
CL/2026/03/V1/012150	Claim	Lost	18 EVER BOUTIQUE (M) SDN BHD	Credit Account	V176819881496001	No	Hub/Depo/ Station Handling Issue	Express	Pending by Operation	199.60		12-3-2026 03:11:05 PM	14-5-2026 09:12:20 AM	26-3-2026 03:11:05 PM			Audit Trail
CL/2026/03/V1/012149	Claim	Lost	Capital B Farm Sdn Bhd	Credit Account	V177174870354001	No	Force Majeure	Express	Pending by Claim Dept	286.00		12-3-2026 02:48:01 PM	4-6-2026 05:02:45 PM	26-3-2026 02:48:01 PM			Audit Trail
CL/2026/03/V1/012148	Claim	Damage	Capital B Farm Sdn Bhd	Credit Account	V177174898402001	No	Force Majeure	Express	Pending by Claim Dept	799.00		12-3-2026 02:44:16 PM	4-6-2026 04:57:10 PM	26-3-2026 02:44:16 PM			Audit Trail
CL/2026/03/V1/012147	Claim	Damage	MMAG DIGITAL SDN BHD	Credit Account	V176302188446001				Rejected	1999.00		12-3-2026 02:37:11 PM		26-3-2026 02:37:11 PM			Audit Trail
CL/2026/03/V1/012146	Claim	Damage	Hamidah Ayob	Credit Account	V177174112645001	Yes	Force Majeure	Express	Pending by Claim Dept	1448.99		12-3-2026 02:16:55 PM	11-6-2026 10:37:53 AM	26-3-2026 02:16:55 PM			Audit Trail

CL/2026/03/V1/012145	Claim	Damage	Capital B Farm Sdn Bhd	Credit Account	V177175122223001	No	Force Majeure	Express	Pending by Claim Dept	886.00		12-3-2026 02:10:50 PM	4-6-2026 04:52:44 PM	26-3-2026 02:10:50 PM			Audit Trail
CL/2026/03/V1/012144	Claim	Damage	Hanizam	Credit Account	V177174250286001	Yes	Force Majeure	Express	Pending by Claim Dept	1555.26		12-3-2026 01:00:28 PM	18-6-2026 11:52:33 AM	26-3-2026 01:00:28 PM			Audit Trail
CL/2026/03/V1/012143	Claim	Lost	Tsau Hoon You	Credit Account	V177174850110001				Rejected	303.83		12-3-2026 12:59:40 PM		26-3-2026 12:59:40 PM			Audit Trail
CL/2026/03/V1/012142	Claim	Damage	MMAG DIGITAL SDN BHD	Credit Account	V176582988965001				Rejected	1999.00		12-3-2026 12:30:44 PM		26-3-2026 12:30:44 PM			Audit Trail
CL/2026/03/V1/012141	Claim	Lost	VIP STATION 18	Credit Account	V177174897023001	No	Hub/Depo/ Station Handling Issue	Express	Pending by Operation	2000.00		12-3-2026 12:10:37 PM	13-5-2026 02:53:26 PM	26-3-2026 12:10:37 PM			Audit Trail
CL/2026/03/V1/012140	Claim	Delay Delivery Premium Parcel	TOP1POST SDN BHD	Credit Account	TOP60948558				Rejected	100.00		12-3-2026 11:58:29 AM		26-3-2026 11:58:29 AM			Audit Trail
CL/2026/03/V1/012139	Claim	Lost	YOGES KRISHNAN	Credit Account	V177174443381001	No	Hub/Depo/ Station Handling Issue	Express	Pending Responsible Staff Details	490.00	200.00	12-3-2026 11:45:13 AM	7-6-2026 11:26:37 AM	26-3-2026 11:45:13 AM	5-6-2026 11:23:27 AM		Audit Trail
CL/2026/03/V1/012138	Claim	Lost	YOGES KRISHNAN	Credit Account	V177174253041002				Rejected	1450.00		12-3-2026 11:38:35 AM		26-3-2026 11:38:35 AM			Audit Trail
CL/2026/03/V1/012137	Claim	Lost	LEONG PENG HUAAT TRADING SDN BHD	Cash	V176961531119001				Rejected	232.00		12-3-2026 11:36:40 AM		26-3-2026 11:36:40 AM			Audit Trail
CL/2026/03/V1/012136	Claim	Lost	GALAXY LOGISTICS SDN BHD	Cash	YH786231	No	Hub/Depo/ Station Handling Issue	Express	Pending by Operation	400.13		12-3-2026 11:35:13 AM	13-5-2026 01:38:49 PM	26-3-2026 11:35:13 AM			Audit Trail
CL/2026/03/V1/012135	Claim	Damage	NAKADA GROUP M SDN BHD	Credit Account	V177175248312001				Info Incomplete	338.00		12-3-2026 11:33:44 AM	13-5-2026 01:14:06 PM	26-3-2026 11:33:44 AM			Audit Trail
CL/2026/03/V1/012134	Claim	Lost	LEONG PENG HUAAT TRADING SDN BHD	Cash	V176961037758001				Rejected	300.00		12-3-2026 11:33:10 AM		26-3-2026 11:33:10 AM			Audit Trail
CL/2026/03/V1/012133	Claim	Lost	YOGES KRISHNAN	Credit Account	V177174055423001				Rejected	450.00		12-3-2026 11:32:47 AM		26-3-2026 11:32:47 AM			Audit Trail

CL/2026/03/V1/012132	Claim	Lost	LEONG PENG HUAAT TRADING SDN BHD	Cash	V177004690046001				Rejected	223.00		12-3-2026 11:27:41 AM		26-3-2026 11:27:41 AM			Audit Trail
CL/2026/03/V1/012131	Claim	Lost	YOGES KRISHNAN	Credit Account	V177062999891001				Rejected	390.00		12-3-2026 11:17:59 AM		26-3-2026 11:17:59 AM			Audit Trail
CL/2026/03/V1/012130	Claim	Lost	YOGES KRISHNAN	Credit Account	V177062999464001/V177062999464002				Rejected	960.00		12-3-2026 11:08:45 AM		26-3-2026 11:08:45 AM			Audit Trail
CL/2026/03/V1/012129	Claim	Damage	NG ZHI SHYANG	Credit Account	V177174791314001				Rejected	86.00		12-3-2026 10:48:13 AM		26-3-2026 10:48:13 AM			Audit Trail
CL/2026/03/V1/012128	Claim	Lost	YOGES KRISHNAN	Credit Account	V177062867411001	No	Hub/Depo/ Station Handling Issue	Express	Pending by Operation	435.00		12-3-2026 10:34:35 AM	13-5-2026 10:59:13 AM	26-3-2026 10:34:35 AM			Audit Trail
CL/2026/03/V1/012127	Claim	Damage	Muhammad Hazim Bin Mohd Amra	Credit Account	V177174740510001	No	Force Majeure	Express	Pending by Operation	200.00		12-3-2026 10:32:48 AM	13-5-2026 11:19:48 AM	26-3-2026 10:32:48 AM			Audit Trail
CL/2026/03/V1/012126	Claim	Lost	Angeline Ng	Credit Account	CNMYB010719000				Rejected	200.00		12-3-2026 09:30:52 AM		26-3-2026 09:30:52 AM			Audit Trail
CL/2026/03/V1/012125	Claim	Short Piece	Betta For U Fish Farm Trading	Prepaid Account	V177175561176001				Rejected	6.36		11-3-2026 11:31:58 PM		25-3-2026 11:31:58 PM			Audit Trail
CL/2026/03/V1/012123	Claim	Damage	CHOP HOCK LEONG SDN. BHD.	Cash	V177174506826001	Yes	Force Majeure	Express	Pending by Claim Dept	14199.00		11-3-2026 06:54:23 PM	20-5-2026 02:49:08 PM	25-3-2026 06:54:23 PM			Audit Trail
CL/2026/03/V1/012122	Claim	Damage	Capital B Farm Sdn Bhd	Credit Account	V177174869822001	No	Force Majeure	Express	Pending by Claim Dept	238.00		11-3-2026 04:48:26 PM	4-6-2026 04:41:18 PM	25-3-2026 04:48:26 PM			Audit Trail
CL/2026/03/V1/012121	Claim	Damage	Capital B Farm Sdn Bhd	Credit Account	V177174750649001	No	Force Majeure	Express	Rejected	219.00		11-3-2026 04:45:30 PM		25-3-2026 04:45:30 PM			Audit Trail
CL/2026/03/V1/012120	Claim	Damage	Capital B Farm Sdn Bhd	Credit Account	V177174793271001	No	Force Majeure	Express	Pending Responsible Staff Details	238.00	200.00	11-3-2026 04:42:34 PM	24-5-2026 02:51:43 PM	25-3-2026 04:42:34 PM	22-5-2026 02:48:40 AM		Audit Trail
CL/2026/03/V1/012119	Claim	Damage	Capital B Farm Sdn Bhd	Credit Account	V177174881169001	No	Force Majeure	Express	Pending Responsible Staff Details	372.00	200.00	11-3-2026 04:34:46 PM	24-5-2026 02:46:02 PM	25-3-2026 04:34:46 PM	22-5-2026 02:45:10 AM		Audit Trail
CL/2026/03/V1/012118	Claim	Damage	Capital B Farm Sdn Bhd	Credit Account	V177174793516001	No	Force Majeure	Express	Pending by Operation	336.00		11-3-2026 04:31:51 PM	10-5-2026 03:03:45 PM	25-3-2026 04:31:51 PM			Audit Trail

CL/2026/03/V1/012117	Claim	Damage	Capital B Farm Sdn Bhd	Credit Account	V177174833854001	No	Force Majeure	Express	Pending Responsible Staff Details	238.00	200.00	11-3-2026 04:24:43 PM	24-5-2026 02:24:32 PM	25-3-2026 04:24:43 PM	22-5-2026 02:12:16 AM		Audit Trail
CL/2026/03/V1/012116	Claim	Damage	Capital B Farm Sdn Bhd	Credit Account	V177174869938001	No	Hub/Depo/ Station Handling Issue	Express	Pending Responsible Staff Details	378.00	200.00	11-3-2026 04:17:05 PM	23-5-2026 03:26:26 PM	25-3-2026 04:17:05 PM	21-5-2026 03:23:41 AM		Audit Trail
CL/2026/03/V1/012115	Claim	Damage	Capital B Farm Sdn Bhd	Credit Account	V177174503924001				Rejected	168.00		11-3-2026 04:11:57 PM		25-3-2026 04:11:57 PM			Audit Trail
CL/2026/03/V1/012114	Claim	Delay Delivery Premium Parcel	TOP1POST SDN BHD	Credit Account	TOP60949075				Rejected	100.00		11-3-2026 04:11:45 PM		25-3-2026 04:11:45 PM			Audit Trail
CL/2026/03/V1/012113	Claim	Delay Delivery Premium Parcel	TOP1POST SDN BHD	Credit Account	TOP60949122	No	Driver Issue	Premium	Pending by Operation	100.00		11-3-2026 04:10:35 PM	10-5-2026 02:17:49 PM	25-3-2026 04:10:35 PM			Audit Trail
CL/2026/03/V1/012112	Claim	Delay Delivery Premium Parcel	TOP1POST SDN BHD	Credit Account	TOP60949159				Rejected	100.00		11-3-2026 04:09:24 PM		25-3-2026 04:09:24 PM			Audit Trail
CL/2026/03/V1/012111	Claim	Delay Delivery Premium Parcel	TOP1POST SDN BHD	Credit Account	TOP60949242				Rejected	100.00		11-3-2026 04:08:16 PM		25-3-2026 04:08:16 PM			Audit Trail
CL/2026/03/V1/012110	Claim	Delay Delivery Premium Parcel	TOP1POST SDN BHD	Credit Account	TOP60949251				Rejected	100.00		11-3-2026 04:07:00 PM		25-3-2026 04:07:00 PM			Audit Trail
CL/2026/03/V1/012109	Claim	Delay Delivery Premium Parcel	TOP1POST SDN BHD	Credit Account	TOP60949243				Rejected	100.00		11-3-2026 04:05:38 PM		25-3-2026 04:05:38 PM			Audit Trail
CL/2026/03/V1/012108	Claim	Delay Delivery Premium Parcel	TOP1POST SDN BHD	Credit Account	TOP60948741				Rejected	100.00		11-3-2026 04:03:47 PM		25-3-2026 04:03:47 PM			Audit Trail
CL/2026/03/V1/012107	Claim	Damage	Wong Weng Hooi	Cash	V177175547095001	No	Force Majeure	Express	Pending by Operation	599.00		11-3-2026 04:00:07 PM	10-5-2026 12:40:18 PM	25-3-2026 04:00:07 PM			Audit Trail
CL/2026/03/V1/012106	Claim	Delay Delivery Premium Parcel	TOP1POST SDN BHD	Credit Account	TOP60948615	No	Driver Issue	Premium	Pending by Operation	100.00		11-3-2026 03:31:55 PM	10-5-2026 12:37:41 PM	25-3-2026 03:31:55 PM			Audit Trail
CL/2026/03/V1/012105	Claim	Delay Delivery Premium Parcel	TOP1POST SDN BHD	Credit Account	TOP60949249	No	Driver Issue	Premium	Pending by Operation	100.00		11-3-2026 03:01:20 PM	10-5-2026 12:14:20 PM	25-3-2026 03:01:20 PM			Audit Trail

CL/2026/03/V1/012104	Claim	Delay Delivery Premium Parcel	TOP1POST SDN BHD	Credit Account	TOP60948208	No	Hub/Depo/Station Handling Issue	Premium	Pending by Operation	100.00		11-3-2026 02:59:33 PM	10-5-2026 12:10:59 PM	25-3-2026 02:59:33 PM			Audit Trail
CL/2026/03/V1/012103	Claim	Damage	Siti Asmah (ORDER BRV)	Credit Account	V177174837883001	Yes	Force Majeure	Express	Pending by Operation	425.00		11-3-2026 02:15:57 PM	10-5-2026 11:58:23 AM	25-3-2026 02:15:57 PM			Audit Trail
CL/2026/03/V1/012102	Claim	Damage	CU live empire	Cash	V177175104335001	No	Force Majeure	Express	Pending Responsible Staff Details	46.90	46.90	11-3-2026 01:01:38 PM	17-5-2026 02:55:17 PM	25-3-2026 01:01:38 PM	15-5-2026 02:51:29 AM		Audit Trail
CL/2026/03/V1/012101	Claim	Damage	CM WAN	Credit Account	V177175414342001	No	Force Majeure	Premium	Pending Responsible Staff Details	295.00	200.00	11-3-2026 12:51:29 PM	26-6-2026 04:23:11 PM	25-3-2026 12:51:29 PM	24-6-2026 04:14:21 AM		Audit Trail
CL/2026/03/V1/012100	Claim	Damage	TAN CHUAN TZE (TANRADIO.COM ELECTRICAL)	Credit Account	V177174896187001	Yes	Force Majeure	Express	Pending by Operation	32.52		11-3-2026 12:07:42 PM	9-5-2026 10:11:42 AM	25-3-2026 12:07:42 PM			Audit Trail
CL/2026/03/V1/012099	Claim	Damage	TAN CHUAN TZE (TANRADIO.COM ELECTRICAL)	Credit Account	V177174587917001	Yes	Force Majeure	Express	Pending by Operation	37.28		11-3-2026 11:49:08 AM	9-5-2026 09:55:37 AM	25-3-2026 11:49:08 AM			Audit Trail
CL/2026/03/V1/012098	Claim	Delay Delivery Premium Parcel	Koo soo ying	Prepaid Account	V177175413888001	No	Misrouted Issue	Premium	Pending Responsible Staff Details	0.00	100.00	11-3-2026 09:28:35 AM	20-5-2026 11:31:42 AM	25-3-2026 09:28:35 AM	18-5-2026 11:15:52 AM		Audit Trail
CL/2026/03/V1/012097	Claim	Short Piece	L&K TRADING	Credit Account	V177175037831001	No	Force Majeure	Express	Pending Responsible Staff Details	31.80	31.80	10-3-2026 10:40:41 PM	20-5-2026 11:08:11 AM	24-3-2026 10:40:41 PM	18-5-2026 10:59:37 AM		Audit Trail
CL/2026/03/V1/012096	Claim	Damage	CM Wan	Credit Account	V177175413987001	No	Force Majeure	Premium	Pending by Operation	590.00		10-3-2026 06:58:29 PM	9-5-2026 11:39:29 AM	24-3-2026 06:58:29 PM			Audit Trail
CL/2026/03/V1/012095	Claim	Lost	KV MARKETING SERVICE SDN BHD - CLINIC RX	Credit Account	V177062560831001				Rejected	268.00		10-3-2026 06:07:31 PM		24-3-2026 06:07:31 PM			Audit Trail
CL/2026/03/V1/012094	Claim	Lost	Chemrry	Credit Account	JDW100961009672				Rejected	11.21		10-3-2026 06:00:51 PM		24-3-2026 06:00:51 PM			Audit Trail
CL/2026/03/V1/012093	Claim	Lost	Tan shu woei	Credit Account	6568232355				Rejected	208.02		10-3-2026 05:56:50 PM		24-3-2026 05:56:50 PM			Audit Trail

CL/2026/03/V1/012092	Claim	Lost	WAN WOEI YI	Credit Account	SY6045907291				Rejected	785.00		10-3-2026 05:54:17 PM		24-3-2026 05:54:17 PM			Audit Trail
CL/2026/03/V1/012091	Claim	Lost	Siva Kumaran	Credit Account	10272093075				Rejected	39.25		10-3-2026 05:51:56 PM		24-3-2026 05:51:56 PM			Audit Trail
CL/2026/03/V1/012090	Claim	Lost	Banner Chan	Credit Account	10272716624	No	Hub/Depo/ Station Handling Issue	Express	Pending by Operation	39.25		10-3-2026 05:49:36 PM	9-5-2026 10:03:16 AM	24-3-2026 05:49:36 PM			Audit Trail
CL/2026/03/V1/012089	Claim	Delay Delivery Premium Parcel	HUANGA TRADING (PG) SDNBHD	Credit Account	V177174746321001	No	Force Majeure	Express	Pending Responsible Staff Details	115.55	115.54	10-3-2026 05:29:47 PM	20-5-2026 12:24:40 PM	24-3-2026 05:29:47 PM	18-5-2026 12:16:27 PM		Audit Trail
CL/2026/03/V1/012088	Claim	Damage	Mohd Rozi	Credit Account	V177174877452001	No	Force Majeure	Express	Pending by Operation	200.00		10-3-2026 05:07:58 PM	9-5-2026 08:37:49 AM	24-3-2026 05:07:58 PM			Audit Trail
CL/2026/03/V1/012087	Claim	Damage	Muhammad Hafizi Bin Mohamed Zahari	Credit Account	V177175135445001	Yes	Force Majeure	Express	Pending by Operation	1635.94		10-3-2026 05:05:06 PM	9-5-2026 08:14:26 AM	24-3-2026 05:05:06 PM			Audit Trail
CL/2026/03/V1/012086	Claim	Damage	tan shen liang	Credit Account	V177174757150001	No	Force Majeure	Express	Pending Responsible Staff Details	200.00	200.00	10-3-2026 04:52:55 PM	14-5-2026 12:06:31 PM	24-3-2026 04:52:55 PM	12-5-2026 12:02:30 PM		Audit Trail
CL/2026/03/V1/012085	Claim	Damage	Azim Yusof,	Credit Account	V177174501036001	No	Force Majeure	Express	Pending by Operation	200.00		10-3-2026 04:50:48 PM	8-5-2026 03:35:52 PM	24-3-2026 04:50:48 PM			Audit Trail
CL/2026/03/V1/012084	Claim	Damage	KAMARIAH AHMAD	Credit Account	V177174003356001	No	Force Majeure	Express	Pending by Operation	200.00		10-3-2026 04:48:47 PM	8-5-2026 12:01:12 PM	24-3-2026 04:48:47 PM			Audit Trail
CL/2026/03/V1/012083	Claim	Delay Delivery Premium Parcel	BETTA FOR U FISH FARM TRADING	Prepaid Account	V177175189738001				Rejected	100.00		10-3-2026 04:36:02 PM		24-3-2026 04:36:02 PM			Audit Trail
CL/2026/03/V1/012082	Claim	Damage	Mohamad Faizal	Credit Account	V177174901096001	No	Force Majeure	Express	Pending Responsible Staff Details	200.00	200.00	10-3-2026 04:08:54 PM	13-6-2026 10:14:10 AM	24-3-2026 04:08:54 PM	11-6-2026 10:10:26 AM		Audit Trail
CL/2026/03/V1/012081	Claim	Damage	Puan mariah	Credit Account	V177174826986001	No	Force Majeure	Express	Pending by Operation	200.00		10-3-2026 04:07:05 PM	8-5-2026 10:20:14 AM	24-3-2026 04:07:05 PM			Audit Trail
CL/2026/03/V1/012080	Claim	Damage	Anis Alliana	Credit Account	V177174738210001	No	Force Majeure	Express	Pending by Operation	200.00		10-3-2026 04:03:52 PM	8-5-2026 10:02:48 AM	24-3-2026 04:03:52 PM			Audit Trail
CL/2026/03/V1/012079	Claim	Delay Delivery Premium Parcel	ARTAMI	Credit Account	V177175404695001	No	Hub/Depo/ Station Handling Issue	Premium	Pending by Operation	16.90		10-3-2026 03:41:43 PM	8-5-2026 09:08:19 AM	24-3-2026 03:41:43 PM			Audit Trail

CL/2026/03/V1/012078	Claim	Damage	MMAG DIGITAL SDN BHD	Credit Account	V176821276266001				Rejected	1999.00		10-3-2026 03:23:03 PM		24-3-2026 03:23:03 PM			Audit Trail
CL/2026/03/V1/012077	Claim	Damage	MMAG DIGITAL SDN BHD	Credit Account	V176581377449001				Rejected	1999.00		10-3-2026 03:03:38 PM		24-3-2026 03:03:38 PM			Audit Trail
CL/2026/03/V1/012076	Claim	Damage	Umayr Bin Dzulkifly	Credit Account	V177174925030001	Yes	Force Majeure	Express	Pending by Claim Dept	1200.00		10-3-2026 02:37:02 PM	5-6-2026 11:25:06 AM	24-3-2026 02:37:02 PM			Audit Trail
CL/2026/03/V1/012075	Claim	Damage	LAIS ONLINE STORE (M) SDN BHD	Credit Account	V177004489718001	No	Force Majeure	Express	Pending by Operation	161.50		10-3-2026 11:42:28 AM	7-5-2026 03:25:15 PM	24-3-2026 11:42:28 AM			Audit Trail
CL/2026/03/V1/012074	Claim	Damage	LAIS ONLINE STORE (M) SDN BHD	Credit Account	V177062257861001	No	Force Majeure	Express	Pending by Operation	239.00		10-3-2026 11:39:22 AM	7-5-2026 03:23:09 PM	24-3-2026 11:39:22 AM			Audit Trail
CL/2026/03/V1/012073	Claim	Damage	SL TEOH	Credit Account	V177174912214001				Rejected	270.00		10-3-2026 11:35:08 AM		24-3-2026 11:35:08 AM			Audit Trail
CL/2026/03/V1/012072	Claim	Lost	Xinjing Kee	Credit Account	V177062919011001				Rejected	299.00		10-3-2026 10:10:59 AM		24-3-2026 10:10:59 AM			Audit Trail
CL/2026/03/V1/012071	Claim	Delay Delivery Premium Parcel	TAN BOON SUN	Prepaid Account	V177175178138001	No	Misrouted Issue	Premium	Pending Responsible Staff Details	200.00	100.00	10-3-2026 08:46:00 AM	14-5-2026 11:56:49 AM	24-3-2026 08:46:00 AM	12-5-2026 11:56:32 AM		Audit Trail
CL/2026/03/V1/012070	Claim	Damage	LEONG PENG HUAAT TRADING SDN BHD	Cash	V177174483486001	No	Force Majeure	Express	Pending by Operation	246.00		10-3-2026 07:54:13 AM	7-5-2026 02:51:42 PM	24-3-2026 07:54:13 AM			Audit Trail
CL/2026/03/V1/012069	Claim	Damage	Servex (Malaysia) Sdn Bhd	Credit Account	V177004831654002	No	Force Majeure	Premium	Pending by Operation	200.00		9-3-2026 06:58:36 PM	7-5-2026 02:47:38 PM	23-3-2026 06:58:36 PM			Audit Trail
CL/2026/03/V1/012068	Claim	Damage	Servex (Malaysia) Sdn Bhd	Credit Account	V177004831654001	No	Force Majeure	Premium	Pending by Operation	200.00		9-3-2026 06:55:42 PM	7-5-2026 02:36:40 PM	23-3-2026 06:55:42 PM			Audit Trail
CL/2026/03/V1/012067	Claim	Lost	Michelle Kedung	Prepaid Account	V177063007373001				Rejected	500.00		9-3-2026 05:53:36 PM		23-3-2026 05:53:36 PM			Audit Trail
CL/2026/03/V1/012066	Claim	Damage	HAIRWELL SDN BHD	Credit Account	V177175161543001	No	Hub/Depo/ Station Handling Issue	Express	Pending by Operation	648.00		9-3-2026 05:52:52 PM	7-5-2026 11:27:01 AM	23-3-2026 05:52:52 PM			Audit Trail
CL/2026/03/V1/012065	Claim	Damage	MMAG DIGITAL SDN BHD	Credit Account	V176819673565001				Rejected	1999.00		9-3-2026 05:09:33 PM		23-3-2026 05:09:33 PM			Audit Trail

CL/2026/03/V1/012064	Claim	Damage	MMAG DIGITAL SDN BHD	Credit Account	V176820421360001				Rejected	1999.00		9-3-2026 04:58:10 PM		23-3-2026 04:58:10 PM			Audit Trail
CL/2026/03/V1/012063	Claim	Lost	TOTAL POWER TRADING SDN BHD	Credit Account	V177174685835001				Rejected	1280.00		9-3-2026 04:46:49 PM		23-3-2026 04:46:49 PM			Audit Trail
CL/2026/03/V1/012062	Claim	Lost	MARIE KHOO	Credit Account	V177175140982001	No	Hub/Depo/ Station Handling Issue	Express	Pending Responsible Staff Details	144.00	144.00	9-3-2026 03:25:53 PM	14-5-2026 02:40:16 PM	23-3-2026 03:25:53 PM	12-5-2026 02:38:06 AM		Audit Trail
CL/2026/03/V1/012061	Claim	Delay Delivery Premium Parcel	TOP1POST SDN BHD	Credit Account	TOP60948734				Rejected	100.00		9-3-2026 03:00:24 PM		23-3-2026 03:00:24 PM			Audit Trail
CL/2026/03/V1/012060	Claim	Delay Delivery Premium Parcel	TOP1POST SDN BHD	Credit Account	TOP60948858	No	Driver Issue	Premium	Pending by Operation	100.00		9-3-2026 02:59:06 PM	7-5-2026 09:57:34 AM	23-3-2026 02:59:06 PM			Audit Trail
CL/2026/03/V1/012059	Claim	Delay Delivery Premium Parcel	TOP1POST SDN BHD	Credit Account	TOP60948884				Rejected	100.00		9-3-2026 02:57:25 PM		23-3-2026 02:57:25 PM			Audit Trail
CL/2026/03/V1/012058	Claim	Delay Delivery Premium Parcel	TOP1POST SDN BHD	Credit Account	TOP60948977	No	Misrouted Issue	Premium	Pending by Operation	100.00		9-3-2026 02:56:13 PM	7-5-2026 09:41:23 AM	23-3-2026 02:56:13 PM			Audit Trail
CL/2026/03/V1/012057	Claim	Delay Delivery Premium Parcel	TOP1POST SDN BHD	Credit Account	TOP60949020	No	Hub/Depo/ Station Handling Issue	Premium	Pending by Operation	100.00		9-3-2026 02:55:02 PM	7-5-2026 09:01:32 AM	23-3-2026 02:55:02 PM			Audit Trail
CL/2026/03/V1/012056	Claim	Damage	FRANCIS LEE (BUDDY)	Credit Account	V177175192271001				Info Incomplete	217.00		9-3-2026 02:27:49 PM	7-5-2026 08:43:11 AM	23-3-2026 02:27:49 PM			Audit Trail
CL/2026/03/V1/012055	Claim	Lost	ML129	Credit Account	V177174067976001				Rejected	2000.00		9-3-2026 01:59:33 PM		23-3-2026 01:59:33 PM			Audit Trail
CL/2026/03/V1/012054	Claim	Damage	Yusof Mohamad (SP ORDER)	Credit Account	V177174725388001	No	Force Majeure	Express	Pending by Operation	15.00		9-3-2026 01:39:01 PM	6-5-2026 09:29:47 PM	23-3-2026 01:39:01 PM			Audit Trail
CL/2026/03/V1/012053	Claim	Delay Delivery Premium Parcel	TOP1POST SDN BHD	Credit Account	TOP60949176	No	Misrouted Issue	Premium	Pending by Operation	100.00		9-3-2026 12:59:33 PM	6-5-2026 09:21:01 PM	23-3-2026 12:59:33 PM			Audit Trail
CL/2026/03/V1/012052	Claim	Lost	MR. BUR SDN BHD	Credit Account	V177062499643001				Rejected	4000.00		9-3-2026 12:49:30 PM		23-3-2026 12:49:30 PM			Audit Trail

CL/2026/03/V1/012051	Claim	Delay Delivery Premium Parcel	TOP1POST SDN BHD	Credit Account	TOP60949223	No	Driver Issue	Premium	Pending by Operation	100.00		9-3-2026 12:42:31 PM	6-5-2026 06:19:40 PM	23-3-2026 12:42:31 PM			Audit Trail
CL/2026/03/V1/012050	Claim	Delay Delivery Premium Parcel	TOP1POST SDN BHD	Credit Account	CTOP60949266002	No	Driver Issue	Premium	Pending by Operation	100.00		9-3-2026 12:41:14 PM	6-5-2026 03:28:30 PM	23-3-2026 12:41:14 PM			Audit Trail
CL/2026/03/V1/012049	Claim	Delay Delivery Premium Parcel	TOP1POST SDN BHD	Credit Account	TOP60949266	No	Driver Issue	Premium	Pending by Operation	100.00		9-3-2026 12:40:10 PM	6-5-2026 03:23:07 PM	23-3-2026 12:40:10 PM			Audit Trail
CL/2026/03/V1/012048	Claim	Delay Delivery Premium Parcel	TOP1POST SDN BHD	Credit Account	CTOP60949285002	No	Driver Issue	Premium	Pending by Operation	100.00		9-3-2026 12:38:57 PM	6-5-2026 03:10:57 PM	23-3-2026 12:38:57 PM			Audit Trail
CL/2026/03/V1/012047	Claim	Delay Delivery Premium Parcel	TOP1POST SDN BHD	Credit Account	TOP60949285	No	Driver Issue	Premium	Pending by Operation	100.00		9-3-2026 12:34:22 PM	6-5-2026 03:05:14 PM	23-3-2026 12:34:22 PM			Audit Trail
CL/2026/03/V1/012046	Claim	Short Piece	NG YAN SHIN	Prepaid Account	LP00793363700444				Rejected	400.00		9-3-2026 12:27:05 PM		23-3-2026 12:27:05 PM			Audit Trail
CL/2026/03/V1/012045	Claim	Delay Delivery Premium Parcel	TOP1POST SDN BHD	Credit Account	CTOP60948432002	No	Hub/Depo/ Station Handling Issue	Premium	Pending by Operation	100.00		9-3-2026 12:24:02 PM	6-5-2026 02:47:00 PM	23-3-2026 12:24:02 PM			Audit Trail
CL/2026/03/V1/012044	Claim	Delay Delivery Premium Parcel	TOP1POST SDN BHD	Credit Account	TOP60948432	No	Hub/Depo/ Station Handling Issue	Premium	Pending by Operation	100.00		9-3-2026 12:22:47 PM	6-5-2026 02:25:15 PM	23-3-2026 12:22:47 PM			Audit Trail
CL/2026/03/V1/012043	Claim	Delay Delivery Premium Parcel	TOP1POST SDN BHD	Credit Account	TOP60947899	No	Hub/Depo/ Station Handling Issue	Premium	Pending by Operation	100.00		9-3-2026 12:21:36 PM	6-5-2026 02:14:39 PM	23-3-2026 12:21:36 PM			Audit Trail
CL/2026/03/V1/012042	Claim	Delay Delivery Premium Parcel	TOP1POST SDN BHD	Credit Account	TOP60948672	No	Misrouted Issue	Premium	Pending Responsible Staff Details	100.00	100.00	9-3-2026 12:20:15 PM	14-5-2026 02:30:27 PM	23-3-2026 12:20:15 PM	12-5-2026 02:21:07 AM		Audit Trail
CL/2026/03/V1/012041	Claim	Lost	18 EVER BOUTIQUE (M) SDN BHD	Credit Account	V176408893015001	No	Driver Issue	Express	Rejected	430.50		9-3-2026 12:02:14 PM		23-3-2026 12:02:14 PM			Audit Trail
CL/2026/03/V1/012040	Claim	Damage	Yundao International Sdn Bhd	Credit Account	CYD2026224135K004				Rejected	3800.00		9-3-2026 11:54:41 AM		23-3-2026 11:54:41 AM			Audit Trail
CL/2026/03/V1/012039	Claim	Damage	Yundao International Sdn Bhd	Credit Account	YD2026224135K				Rejected	3800.00		9-3-2026 11:37:13 AM		23-3-2026 11:37:13 AM			Audit Trail

CL/2026/03/V1/012038	Claim	Damage	TEKKASHOP (NOORFATIN)	Credit Account	V177174744631001A	No		Express	Rejected	92.50		9-3-2026 11:34:50 AM		23-3-2026 11:34:50 AM			Audit Trail
CL/2026/03/V1/012037	Claim	Lost	Muhammad Fikri	Credit Account	V177062654233001	No	Hub/Depo/Station Handling Issue	Express	Pending Verification by IO	406.38		9-3-2026 11:32:21 AM	3-6-2026 04:19:17 PM	23-3-2026 11:32:21 AM			Audit Trail
CL/2026/03/V1/012036	Claim	Delay Delivery Premium Parcel	TOP1POST SDN BHD	Credit Account	TOP60948735	No	Hub/Depo/Station Handling Issue	Premium	Pending by Operation	100.00		9-3-2026 11:17:55 AM	6-5-2026 01:11:50 PM	23-3-2026 11:17:55 AM			Audit Trail
CL/2026/03/V1/012035	Claim	Damage	RAIHANA BINTI RAZALI	Credit Account	V177175153340001				Rejected	1155.00		8-3-2026 04:28:21 PM		22-3-2026 04:28:21 PM			Audit Trail
CL/2026/03/V1/012034	Claim	Damage	Peggy Tan	Credit Account	V177174820199001	No	Driver Issue	Premium	Pending Responsible Staff Details	200.00	200.00	8-3-2026 11:25:44 AM	13-5-2026 09:47:16 AM	22-3-2026 11:25:44 AM	11-5-2026 09:46:56 AM		Audit Trail
CL/2026/03/V1/012033	Claim	Damage	Terrance Tan	Credit Account	CNMYL001498724,CNMYL001498775,CNMYL001498836				Rejected	0.00		8-3-2026 01:19:34 AM		22-3-2026 01:19:34 AM			Audit Trail
CL/2026/03/V1/012032	Claim	Delay Delivery Premium Parcel	Betta For U Fish Farm Trading	Prepaid Account	V177175189738001				Rejected	160.00		7-3-2026 07:24:06 PM		21-3-2026 07:24:06 PM			Audit Trail
CL/2026/03/V1/012031	Claim	Damage	Mazlinda Ramli	Credit Account	V177175294203001				Rejected	0.00		7-3-2026 06:08:40 PM		21-3-2026 06:08:40 PM			Audit Trail
CL/2026/03/V1/012030	Claim	Damage	AZWINA BINTI IBRAHIM (DERAS ENTERPISE)	Cash	V177174743207001				Rejected	150.00		7-3-2026 04:45:09 PM		21-3-2026 04:45:09 PM			Audit Trail
CL/2026/03/V1/012029	Claim	Lost	JESNEY LEE	Credit Account	SY6046699794	No	Hub/Depo/Station Handling Issue	Express	Pending Responsible Staff Details	438.03	200.00	7-3-2026 04:38:52 PM	14-5-2026 02:57:19 PM	21-3-2026 04:38:52 PM	12-5-2026 02:51:38 AM		Audit Trail
CL/2026/03/V1/012028	Claim	Lost	DM SKIN LASERS SDN BHD	Credit Account	6567929535	No	Hub/Depo/Station Handling Issue	Express	Pending Responsible Staff Details	27821.03	200.00	7-3-2026 04:36:00 PM	24-6-2026 12:27:25 PM	21-3-2026 04:36:00 PM	22-6-2026 12:27:08 PM		Audit Trail
CL/2026/03/V1/012027	Claim	Lost	CHOO YEE LING	Cash	V176961291419001				Rejected	62.00		7-3-2026 04:19:38 PM		21-3-2026 04:19:38 PM			Audit Trail

CL/2026/03/V1/012026	Claim	Damage	XAVIER LIM	Prepaid Account	V176961357429001				Rejected	280.00		7-3-2026 03:40:46 PM		21-3-2026 03:40:46 PM			Audit Trail
CL/2026/03/V1/012025	Claim	Damage	XAVIER LIM	Prepaid Account	070326PPSMH				Rejected	280.00		7-3-2026 03:35:13 PM		21-3-2026 03:35:13 PM			Audit Trail
CL/2026/03/V1/012024	Claim	Damage	TAN CHUAN TZE (TANRADIO.COM ELECTRICAL)	Credit Account	V177174979033001	Yes	Force Majeure	Express	Pending by Claim Dept	33.53		7-3-2026 12:39:43 PM	4-6-2026 02:27:54 PM	21-3-2026 12:39:43 PM			Audit Trail
CL/2026/03/V1/012023	Claim	Damage	CM Wan	Credit Account	V177174961120001	No	Force Majeure	Premium	Pending Responsible Staff Details	210.00	200.00	6-3-2026 11:34:41 PM	15-5-2026 10:30:08 AM	20-3-2026 11:34:41 PM	13-5-2026 10:22:52 AM		Audit Trail
CL/2026/03/V1/012022	Claim	Lost	joelin	Credit Account	SY6046693660				Rejected	94.00		6-3-2026 05:04:22 PM		20-3-2026 05:04:22 PM			Audit Trail
CL/2026/03/V1/012021	Claim	Delay Delivery Premium Parcel	TOP1POST SDN BHD	Credit Account	TOP60947896	No	Hub/Depo/ Station Handling Issue	Premium	Pending by Operation	100.00		6-3-2026 04:48:50 PM	12-3-2026 02:22:23 PM	20-3-2026 04:48:50 PM			Audit Trail
CL/2026/03/V1/012020	Claim	Delay Delivery Premium Parcel	TOP1POST SDN BHD	Credit Account	TOP60948139				Rejected	100.00		6-3-2026 04:47:24 PM		20-3-2026 04:47:24 PM			Audit Trail
CL/2026/03/V1/012019	Claim	Lost	YANG GUANG TSONG	Credit Account	V177063054612001;V177063054520001				Rejected	1880.00		6-3-2026 04:35:03 PM		20-3-2026 04:35:03 PM			Audit Trail
CL/2026/03/V1/012018	Claim	Damage	JS HOUSEHOLD ENTERPRISE	Cash	V177004771837002	No	Force Majeure	Bulky	Pending Responsible Staff Details	150.00	150.00	6-3-2026 04:23:00 PM	24-6-2026 02:41:37 PM	20-3-2026 04:23:00 PM	22-6-2026 02:32:37 AM		Audit Trail
CL/2026/03/V1/012017	Claim	Lost	Li zuowei	Credit Account	YH786368				Rejected	973.60		6-3-2026 03:24:30 PM		20-3-2026 03:24:30 PM			Audit Trail
CL/2026/03/V1/012016	Claim	Damage	EASY TAN	Credit Account	V176819540935001				Rejected	571.00		6-3-2026 03:20:18 PM		20-3-2026 03:20:18 PM			Audit Trail
CL/2026/03/V1/012015	Claim	Damage	TAN CHUAN TZE (TANRADIO.COM ELECTRICAL)	Credit Account	V176821210307001	Yes	Force Majeure	Express	Pending by Operation	98.97		6-3-2026 01:50:01 PM	6-5-2026 12:41:47 PM	20-3-2026 01:50:01 PM			Audit Trail

CL/2026/03/V1/012014	Claim	Damage	Winson ooi	Prepaid Account	V17717507 8575001				Rejected	0.00		6-3-2026 01:25:23 PM		20-3-2026 01:25:23 PM			Audit Trail
CL/2026/03/V1/012013	Claim	Damage	Nazir (Qatella Cust)	Credit Account	V17717483 8651001	Yes	Force Majeure	Express	Pending by Claim Dept	385.00		6-3-2026 01:05:50 PM	7-5-2026 11:17:58 AM	20-3-2026 01:05:50 PM			Audit Trail
CL/2026/03/V1/012012	Claim	Damage	Aaliya	Credit Account	V17706288 2308001	No	Force Majeure	Express	Pending by Operation	200.00		6-3-2026 12:31:48 PM	6-5-2026 12:06:14 PM	20-3-2026 12:31:48 PM			Audit Trail
CL/2026/03/V1/012011	Claim	Damage	Sakinah Rosli	Credit Account	V17717469 5933001	No	Force Majeure	Express	Pending by Operation	200.00		6-3-2026 12:24:05 PM	6-5-2026 11:30:38 AM	20-3-2026 12:24:05 PM			Audit Trail
CL/2026/03/V1/012010	Claim	Damage	ANA KHARISMA	Credit Account	V17706296 2314001	Yes	Force Majeure	Express	Pending by Operation	2489.10		6-3-2026 12:15:59 PM	6-5-2026 10:14:24 AM	20-3-2026 12:15:59 PM			Audit Trail
CL/2026/03/V1/012009	Claim	Damage	ORDER TRADING SDN BHD	Prepaid Account	V17658101 8595001	No	Force Majeure	Bulky	Pending by Operation	1869.00		6-3-2026 11:36:52 AM	6-5-2026 09:50:07 AM	20-3-2026 11:36:52 AM			Audit Trail
CL/2026/03/V1/012008	Claim	Damage	ORDER TRADING SDN BHD	Prepaid Account	V17682125 1720001	No	Force Majeure	Bulky	Pending by Operation	600.00		6-3-2026 11:22:33 AM	6-5-2026 09:40:26 AM	20-3-2026 11:22:33 AM			Audit Trail
CL/2026/03/V1/012007	Claim	Damage	Order Trading Sdn Bhd	Credit Account	V17706287 3283001				Info Incomplete	1192.00		6-3-2026 11:07:59 AM	6-5-2026 09:29:29 AM	20-3-2026 11:07:59 AM			Audit Trail
CL/2026/03/V1/012006	Claim	Damage	Nor binti isa	Credit Account	V17717394 1505001				Rejected	70.00		6-3-2026 11:06:31 AM		20-3-2026 11:06:31 AM			Audit Trail
CL/2026/03/V1/012005	Claim	Lost	ABNER BEAUTY GLOBAL SDN BHD	Credit Account	V17700480 0216001	No	Driver Issue	Express	Pending by Operation	860.00		5-3-2026 07:45:36 PM	11-4-2026 03:14:57 PM	19-3-2026 07:45:36 PM			Audit Trail
CL/2026/03/V1/012004	Claim	Damage	QSD COMPUTER DISTRIBUTION SDN BHD	Credit Account	V17717471 2326001	No	Force Majeure	Express	Pending by Operation	500.00		5-3-2026 05:30:54 PM	12-4-2026 03:21:34 PM	19-3-2026 05:30:54 PM			Audit Trail
CL/2026/03/V1/012003	Claim	Damage	AIK HOE CERAMIC TILE SDN BHD	Credit Account	V17717419 5907001	No	Force Majeure	Express	Pending Responsible Staff Details	329.00	200.00	5-3-2026 05:20:02 PM	15-5-2026 10:36:03 AM	19-3-2026 05:20:02 PM	13-5-2026 10:33:53 AM		Audit Trail
CL/2026/03/V1/012002	Claim	Damage FreshBox	kee	Prepaid Account	V17717475 3800001	No	Hub/Depo/ Station Handling Issue	Premium	Pending Responsible Staff Details	147.00	100.00	5-3-2026 04:18:16 PM	5-6-2026 04:52:17 PM	19-3-2026 04:18:16 PM	3-6-2026 04:48:15 AM		Audit Trail
CL/2026/03/V1/012001	Claim	Damage	Amir Azlan (SP ORDER)	Credit Account	V17717474 4631001	Yes	Force Majeure	Express	Pending by Operation	268.00		5-3-2026 03:28:18 PM	11-4-2026 01:50:22 PM	19-3-2026 03:28:18 PM			Audit Trail

CL/2026/03/V1/012000	Claim	Damage	Nur Farhanim binti Maszelan	Cash	V177174602955001				Rejected	15.00		5-3-2026 03:02:24 PM		19-3-2026 03:02:24 PM			Audit Trail
CL/2026/03/V1/011999	Claim	Damage	FC-BIOS SDN BHD	Credit Account	V177174838118001	No	Force Majeure	Express	Pending by Operation	250.00		5-3-2026 02:55:22 PM	11-4-2026 01:37:21 PM	19-3-2026 02:55:22 PM			Audit Trail
CL/2026/03/V1/011998	Claim	Damage	TOP1POST SDN BHD	Credit Account	TOP60946496	No	Force Majeure	Express	Pending by Operation	30.00		5-3-2026 02:52:35 PM	11-4-2026 01:22:47 PM	19-3-2026 02:52:35 PM			Audit Trail
CL/2026/03/V1/011997	Claim	Damage	TAN CHUAN TZE (TANRADIO.COM ELECTRICAL)	Credit Account	V177062979206001	Yes	Force Majeure	Express	Pending by Operation	99.82		5-3-2026 02:05:50 PM	19-4-2026 03:22:06 PM	19-3-2026 02:05:50 PM			Audit Trail
CL/2026/03/V1/011996	Claim	Short Piece	Healthy Grazing Sdn Bhd	Prepaid Account	V177004542871001				Rejected	31.80		5-3-2026 01:22:18 PM		19-3-2026 01:22:18 PM			Audit Trail
CL/2026/03/V1/011995	Claim	Damage	TAN CHUAN TZE (TANRADIO.COM ELECTRICAL)	Credit Account	V177174378065001	Yes	Force Majeure	Express	Pending by Claim Dept	53.22		5-3-2026 12:47:35 PM	10-5-2026 09:50:22 AM	19-3-2026 12:47:35 PM			Audit Trail
CL/2026/03/V1/011994	Claim	Damage	L&T LOCAL EXPRESS SDN BHD	Credit Account	V176819964168001				Rejected	2270.00		5-3-2026 11:41:47 AM		19-3-2026 11:41:47 AM			Audit Trail
CL/2026/03/V1/011993	Claim	Lost	SAW MEI LING	Credit Account	V177062294071001				Rejected	0.00		5-3-2026 10:28:22 AM		19-3-2026 10:28:22 AM			Audit Trail
CL/2026/03/V1/011992	Claim	Missing Content	Jacky Chin	Credit Account	V177062212273001	No	Force Majeure	Premium	Pending by Operation	5999.00		5-3-2026 10:21:52 AM	11-4-2026 12:17:10 PM	19-3-2026 10:21:52 AM			Audit Trail
CL/2026/03/V1/011991	Claim	Damage	Tan Wooi Sheng	Credit Account	V177062855500001	Yes	Force Majeure	Express	Pending by Operation	2388.30		4-3-2026 07:00:51 PM	11-4-2026 11:42:59 AM	18-3-2026 07:00:51 PM			Audit Trail
CL/2026/03/V1/011990	Claim	Damage	Mr. Han	Credit Account	V177062855852001	Yes	Force Majeure	Express	Pending by Operation	5994.72		4-3-2026 06:36:05 PM	11-4-2026 11:39:00 AM	18-3-2026 06:36:05 PM			Audit Trail
CL/2026/03/V1/011989	Claim	Damage	Muhammad Ali Redha	Credit Account	V177004707652001	Yes	Force Majeure	Express	Pending by Operation	1360.92		4-3-2026 06:24:10 PM	11-4-2026 09:24:29 AM	18-3-2026 06:24:10 PM			Audit Trail
CL/2026/03/V1/011988	Claim	Short Piece	Shirley Yeow	Credit Account	772238353				Rejected	19.72		4-3-2026 05:49:48 PM		18-3-2026 05:49:48 PM			Audit Trail

CL/2026/03/V1/011987	Claim	Lost	Alan Seow Keng Roong	Credit Account	CNMYL001466097				Rejected	143.31		4-3-2026 05:03:34 PM		18-3-2026 05:03:34 PM			Audit Trail
CL/2026/03/V1/011986	Claim	Delay Delivery Premium Parcel	DUNLOPILLO MALAYSIA SDN BHD	Prepaid Account	V177004062713001	No	Hub/Depo/ Station Handling Issue	Express	Pending by Operation	17.00		4-3-2026 05:01:43 PM	11-4-2026 08:44:31 AM	18-3-2026 05:01:43 PM			Audit Trail
CL/2026/03/V1/011985	Claim	Damage	JS HOUSEHOLD ENTERPRISE	Cash	V177062627503001	Yes	Force Majeure	Express	Pending by Claim Dept	100.00		4-3-2026 04:43:50 PM	4-6-2026 02:10:28 PM	18-3-2026 04:43:50 PM			Audit Trail
CL/2026/03/V1/011984	Claim	Lost	TAKA ADVENTURE (NORTH) SDN BHD	Prepaid Account	V177063049755001	No	Hub/Depo/ Station Handling Issue	Express	Pending by Operation	0.00		4-3-2026 03:13:42 PM	11-4-2026 08:26:52 AM	18-3-2026 03:13:42 PM			Audit Trail
CL/2026/03/V1/011983	Claim	Damage	U & ME Electrical Sdn Bhd	Credit Account	V177005111144001	Yes	Force Majeure	Express	Pending by Operation	2700.00		4-3-2026 02:37:53 PM	4-6-2026 02:13:16 PM	18-3-2026 02:37:53 PM			Audit Trail
CL/2026/03/V1/011982	Claim	Damage	Yip Zie Yang	Cash	CNMYL001500095				Rejected	600.00		4-3-2026 02:21:47 PM		18-3-2026 02:21:47 PM			Audit Trail
CL/2026/03/V1/011981	Claim	Lost	NOTEBOOK PLAZA SDN. BHD.	Cash	V177174155369001				Rejected	2320.00		4-3-2026 12:49:07 PM		18-3-2026 12:49:07 PM			Audit Trail
CL/2026/03/V1/011980	Claim	Damage	PERABOT SUNGAI RAMBAI SDN BHD	Credit Account	V177174498411001	No	Force Majeure	Express	Pending by Operation	538.00		4-3-2026 12:14:30 PM	11-4-2026 07:55:33 AM	18-3-2026 12:14:30 PM			Audit Trail
CL/2026/03/V1/011979	Claim	Damage	KC	Cash	V177174755620001				Rejected	270.00		4-3-2026 12:06:50 PM		18-3-2026 12:06:50 PM			Audit Trail
CL/2026/03/V1/011978	Claim	Damage	KC	Cash	V177174756139001				Rejected	190.00		4-3-2026 12:00:56 PM		18-3-2026 12:00:56 PM			Audit Trail
CL/2026/03/V1/011977	Claim	Lost	SKIN INFINITE SDN BHD	Credit Account	V177062333459001	No	Hub/Depo/ Station Handling Issue	Express	Pending by Operation	905.00		4-3-2026 10:06:58 AM	10-4-2026 03:29:18 PM	18-3-2026 10:06:58 AM			Audit Trail
CL/2026/03/V1/011976	Claim	Delay Delivery Premium Parcel	tan ng meng	Credit Account	V177174642128001	No	Hub/Depo/ Station Handling Issue	Premium	Pending Responsible Staff Details and Pending Upload Payment from Insurance Company	200.00	100.00	4-3-2026 10:05:46 AM		18-3-2026 10:05:46 AM			Audit Trail

CL/2026/03/V1/011975	Claim	Lost	alicetoh	Prepaid Account	V176821171356001				Rejected	250.00		4-3-2026 09:53:22 AM		18-3-2026 09:53:22 AM			Audit Trail
CL/2026/03/V1/011974	Claim	Damage	Norazura-Hadiah Mira Cantik	Credit Account	V177063035567001	Yes	Force Majeure	Express	Pending by Operation	3728.08		3-3-2026 05:55:31 PM	10-4-2026 10:23:40 AM	17-3-2026 05:55:31 PM			Audit Trail
CL/2026/03/V1/011973	Claim	Lost	ML127	Credit Account	V177174272431001				Rejected	2000.00		3-3-2026 05:36:07 PM		17-3-2026 05:36:07 PM			Audit Trail
CL/2026/03/V1/011972	Claim	Lost	JIAEN	Credit Account	6567898234				Rejected	781.01		3-3-2026 05:32:35 PM		17-3-2026 05:32:35 PM			Audit Trail
CL/2026/03/V1/011971	Claim	Damage	Amy Wong	Credit Account	772161143				Rejected	32.00		3-3-2026 05:25:52 PM		17-3-2026 05:25:52 PM			Audit Trail
CL/2026/03/V1/011970	Claim	Damage	CHA BEE HONG	Credit Account	V177062728255001	Yes	Force Majeure	Express	Pending by Claim Dept	0.00		3-3-2026 04:09:05 PM	5-6-2026 11:05:08 AM	17-3-2026 04:09:05 PM			Audit Trail
CL/2026/03/V1/011969	Claim	Damage	Tony lim	Credit Account	V177174072093001				Rejected	17.00		3-3-2026 03:07:49 PM		17-3-2026 03:07:49 PM			Audit Trail
CL/2026/03/V1/011968	Claim	Damage	U & ME Electrical Sdn Bhd	Credit Account	V177063022765001	No	Force Majeure	Express	Pending by Operation	200.00		3-3-2026 01:54:59 PM	5-4-2026 07:44:57 AM	17-3-2026 01:54:59 PM			Audit Trail
CL/2026/03/V1/011967	Claim	Lost	Yunjeong Jeong	Prepaid Account	PKR260482913				Rejected	272.23		3-3-2026 01:01:52 PM		17-3-2026 01:01:52 PM			Audit Trail
CL/2026/03/V1/011966	Claim	Damage	PEH SHU MIN	Cash	V177062204612001				Info Incomplete	120.00		3-3-2026 12:40:27 PM	5-4-2026 07:36:32 AM	17-3-2026 12:40:27 PM			Audit Trail
CL/2026/03/V1/011965	Claim	Lost	CU live empire	Cash	V177004255733001				Rejected	66.00		3-3-2026 10:50:24 AM		17-3-2026 10:50:24 AM			Audit Trail
CL/2026/03/V1/011964	Claim	Damage	PENI GROUP SDN BHD	Credit Account	V177004927562001	No	Hub/Depo/ Station Handling Issue	Express	Pending Responsible Staff Details	113.00	108.00	3-3-2026 10:49:52 AM	24-4-2026 03:45:42 PM	17-3-2026 10:49:52 AM	22-4-2026 03:45:09 AM		Audit Trail
CL/2026/03/V1/011963	Claim	Lost	LAIS ONLINE STORE (M) SDN BHD	Credit Account	V177004925681001				Rejected	162.29		3-3-2026 10:35:24 AM		17-3-2026 10:35:24 AM			Audit Trail
CL/2026/03/V1/011962	Claim	Damage	Arnaizah Abdul Aris	Credit Account	V177174405082001	No	Force Majeure	Express	Pending by Operation	200.00		3-3-2026 10:26:59 AM	5-4-2026 07:22:47 AM	17-3-2026 10:26:59 AM			Audit Trail
CL/2026/03/V1/011961	Claim	Damage	Kamrul Hasan	Credit Account	V177174001192001	No	Force Majeure	Express	Pending Responsible Staff Details	200.00	50.00	3-3-2026 10:23:32 AM	6-6-2026 09:45:14 AM	17-3-2026 10:23:32 AM	4-6-2026 09:44:49 AM		Audit Trail

CL/2026/03/V1/011960	Claim	Damage	Marini	Credit Account	V177174200496001	No	Force Majeure	Express	Pending by Operation	200.00		3-3-2026 10:21:27 AM	4-4-2026 03:57:50 PM	17-3-2026 10:21:27 AM			Audit Trail
CL/2026/03/V1/011959	Claim	Damage	TEO	Prepaid Account	V176796489647001				Rejected	150.00		3-3-2026 10:10:57 AM		17-3-2026 10:10:57 AM			Audit Trail
CL/2026/03/V1/011958	Claim	Lost	Ooi Ling Ling	Credit Account	CNMYL001479683				Rejected	82.40		2-3-2026 11:51:09 PM		16-3-2026 11:51:09 PM			Audit Trail
CL/2026/03/V1/011957	Claim	Damage	SITI DIYANA BINTI ISHAK	Cash	V177005141417001				Rejected	100.00		2-3-2026 07:29:40 PM		16-3-2026 07:29:40 PM			Audit Trail
CL/2026/03/V1/011956	Claim	Damage	NAKADA GROUP MSDN BHD	Credit Account	V177174121722001	No	Force Majeure	Express	Pending Responsible Staff Details	619.00	200.00	2-3-2026 05:24:08 PM	25-4-2026 11:10:45 AM	16-3-2026 05:24:08 PM	23-4-2026 11:09:46 AM		Audit Trail
CL/2026/03/V1/011955	Claim	Lost	ALEX KOH KAI CHUNG	Credit Account	V177004592487001				Rejected	296.42		2-3-2026 03:26:09 PM		16-3-2026 03:26:09 PM			Audit Trail
CL/2026/03/V1/011954	Claim	Damage	MMAG DIGITAL SDN BHD	Credit Account	V176961594039001	No	Force Majeure	Express	Pending by Operation	1999.00		2-3-2026 03:23:33 PM	4-4-2026 03:07:22 PM	16-3-2026 03:23:33 PM			Audit Trail
CL/2026/03/V1/011953	Claim	Damage	Yundao International Sdn Bhd	Credit Account	YD2026228089K				Rejected	360.00		2-3-2026 03:14:36 PM		16-3-2026 03:14:36 PM			Audit Trail
CL/2026/03/V1/011952	Claim	Damage	MMAG DIGITAL SDN BHD	Credit Account	V176821605882001	No	Force Majeure	Express	Pending by Operation	1999.00		2-3-2026 03:09:30 PM	4-4-2026 01:16:50 PM	16-3-2026 03:09:30 PM			Audit Trail
CL/2026/03/V1/011951	Claim	Damage	MMAG DIGITAL SDN BHD	Credit Account	V176581671127001				Rejected	1999.00		2-3-2026 03:00:24 PM		16-3-2026 03:00:24 PM			Audit Trail
CL/2026/03/V1/011950	Claim	Damage	LEONG PENG HUAAT TRADING SDN BHD	Cash	V176796539168001				Rejected	236.00		2-3-2026 02:52:44 PM		16-3-2026 02:52:44 PM			Audit Trail
CL/2026/03/V1/011949	Claim	Damage	MMAG DIGITAL SDN BHD	Credit Account	V177062370522001	No	Force Majeure	Express	Pending by Operation	1999.00		2-3-2026 02:47:22 PM	4-4-2026 12:48:58 PM	16-3-2026 02:47:22 PM			Audit Trail
CL/2026/03/V1/011948	Claim	Damage	MMAG DIGITAL SDN BHD	Credit Account	V176819272546001				Rejected	1999.00		2-3-2026 02:34:38 PM		16-3-2026 02:34:38 PM			Audit Trail
CL/2026/03/V1/011947	Claim	Damage	TAN CHUAN TZE (TANRADIO.COM ELECTRICAL)	Credit Account	V177062979428001	Yes	Force Majeure	Express	Pending by Claim Dept	123.93		2-3-2026 02:27:48 PM	9-5-2026 11:59:06 AM	16-3-2026 02:27:48 PM			Audit Trail

CL/2026/03/V1/011946	Claim	Damage	MMAG DIGITAL SDN BHD	Credit Account	V176819870865001	No	Force Majeure	Express	Pending Responsible Staff Details	1999.00	200.00	2-3-2026 02:26:34 PM	22-4-2026 11:45:41 AM	16-3-2026 02:26:34 PM	20-4-2026 11:45:18 AM		Audit Trail
CL/2026/03/V1/011945	Claim	Damage	MMAG DIGITAL SDN BHD	Credit Account	V176961208554001	No	Force Majeure	Express	Pending Responsible Staff Details	1999.00	200.00	2-3-2026 02:17:06 PM	6-6-2026 05:10:59 PM	16-3-2026 02:17:06 PM	4-6-2026 05:08:44 AM		Audit Trail
CL/2026/03/V1/011944	Claim	Damage	MMAG DIGITAL SDN BHD	Credit Account	V176961208547001				Rejected	1999.00		2-3-2026 02:06:55 PM		16-3-2026 02:06:55 PM			Audit Trail
CL/2026/03/V1/011943	Claim	Damage	TAN CHUAN TZE (TANRADIO.COM ELECTRICAL)	Credit Account	V177174177118001	Yes	Force Majeure	Express	Pending by Operation	90.89		2-3-2026 01:50:02 PM	9-5-2026 11:17:48 AM	16-3-2026 01:50:02 PM			Audit Trail
CL/2026/03/V1/011942	Claim	Damage	MS EVONNE TANG	Cash	V177174264535001				Rejected	188.00		2-3-2026 12:52:49 PM		16-3-2026 12:52:49 PM			Audit Trail
CL/2026/03/V1/011941	Claim	Damage	MMAG DIGITAL SDN BHD	Credit Account	V176820884912001				Rejected	1999.00		2-3-2026 12:43:14 PM		16-3-2026 12:43:14 PM			Audit Trail
CL/2026/03/V1/011940	Claim	Lost	DARREN LIM	Credit Account	V176583429955001	No	Hub/Depo/ Station Handling Issue	Express	Pending by Operation	100.00		2-3-2026 12:36:35 PM	4-4-2026 10:18:25 AM	16-3-2026 12:36:35 PM			Audit Trail
CL/2026/03/V1/011939	Claim	Lost	Husnul Hadi bin husin	Credit Account	V176821383346001				Rejected	172.90		2-3-2026 12:10:28 PM		16-3-2026 12:10:28 PM			Audit Trail
CL/2026/03/V1/011938	Claim	Damage	LISTER	Cash	V177174191800001				Rejected	0.00		2-3-2026 11:30:42 AM		16-3-2026 11:30:42 AM			Audit Trail
CL/2026/03/V1/011937	Claim	Lost	ML129	Credit Account	V177174068805001	No	Hub/Depo/ Station Handling Issue	Express	Pending by Operation	2000.00		2-3-2026 09:47:48 AM	4-4-2026 10:01:18 AM	16-3-2026 09:47:48 AM			Audit Trail
CL/2026/03/V1/011936	Claim	Delay Delivery Premium Parcel	Fadzli	Cash	V177062718614001	No	Hub/Depo/ Station Handling Issue	Premium	Rejected	193.34		1-3-2026 04:21:51 PM		15-3-2026 04:21:51 PM			Audit Trail
CL/2026/03/V1/011935	Claim	Lost	Fadzli	Cash	V177062718324001	No	Hub/Depo/ Station Handling Issue	Premium	Pending by Operation	0.00		1-3-2026 04:15:34 PM	4-4-2026 09:49:52 AM	15-3-2026 04:15:34 PM			Audit Trail
CL/2026/03/V1/011934	Claim	Lost	poe express service	Cash	V177004700127001	No	Hub/Depo/ Station Handling Issue	Express	Pending by Operation	107.00		1-3-2026 04:08:52 PM	4-4-2026 09:47:01 AM	15-3-2026 04:08:52 PM			Audit Trail

CL/2026/03/V1/011933	Claim	Damage	Teh Boon Wei	Credit Account	V177174098482001	No	Driver Issue	Premium	Pending Responsible Staff Details and Pending Upload Payment from Insurance Company	200.00	200.00	1-3-2026 11:34:42 AM		15-3-2026 11:34:42 AM			Audit Trail
CL/2026/03/V1/011932	Claim	Lost	HHS HOCK SENG TRADING	Credit Account	V177063037943001				Rejected	330.00		1-3-2026 10:48:02 AM		15-3-2026 10:48:02 AM			Audit Trail
CL/2026/03/V1/011931	Claim	Lost	HHS HOCK SENG TRADING	Credit Account	V177063043357001				Rejected	600.00		1-3-2026 10:43:43 AM		15-3-2026 10:43:43 AM			Audit Trail
CL/2026/03/V1/011930	Claim	Delay Delivery Premium Parcel	EASY MAIL SDN BHD	Credit Account	V177174499319001	No	Hub/Depo/ Station Handling Issue	Premium	Pending by Operation	100.00		1-3-2026 09:11:28 AM	4-4-2026 08:48:26 AM	15-3-2026 09:11:28 AM			Audit Trail
CL/2026/03/V1/011929	Claim	Delay Delivery Premium Parcel	EASY MAIL SDN BHD	Credit Account	V177174437564001	No	Hub/Depo/ Station Handling Issue	Premium	Pending Responsible Staff Details	100.00	100.00	1-3-2026 09:07:26 AM	20-6-2026 03:32:32 PM	15-3-2026 09:07:26 AM	18-6-2026 03:27:07 AM		Audit Trail
CL/2026/02/V2/011923	Appeal	Damage	sharon phang	Credit Account	V177174269202001	No	Driver Issue	Premium	Completed	200.00	200.00	28-2-2026 02:44:40 PM		14-3-2026 02:44:40 PM	28-4-2026 09:59:07 AM	28-4-2026 09:59:52 AM	Audit Trail
CL/2026/02/V2/011835	Appeal	Damage	TND EXPRESS (M) SDN BHD	Credit Account	V177062162967001	No	Hub/Depo/ Station Handling Issue	Express	Completed	200.00	200.00	24-2-2026 12:52:39 PM		10-3-2026 12:52:39 PM	11-4-2026 04:11:04 AM	11-4-2026 04:11:23 PM	Audit Trail
CL/2026/02/V2/011725	Appeal	Lost	Perabot Sungai Rambai Sdn Bhd	Credit Account	V177004065202001	No	Hub/Depo/ Station Handling Issue	Express	Completed	200.00	200.00	14-2-2026 10:46:24 AM		28-2-2026 10:46:24 AM	8-5-2026 02:45:24 AM	8-5-2026 02:45:53 PM	Audit Trail
CL/2026/02/V2/011589	Appeal	Damage	KOK YAN SHAO	Credit Account	V176821553718001	Yes	Force Majeure	Express	Completed	2000.00	2000.00	10-2-2026 09:39:28 AM		24-2-2026 09:39:28 AM	22-6-2026 03:04:27 AM	22-6-2026 03:04:47 PM	Audit Trail
CL/2026/02/V2/011536	Appeal	Delay Delivery Premium Parcel	EDWARD	Credit Account	V177004580347001	No	Hub/Depo/ Station Handling Issue	Premium	Completed	200.00	100.00	6-2-2026 10:36:35 PM		20-2-2026 10:36:35 PM	4-3-2026 10:36:54 AM	4-3-2026 10:37:26 AM	Audit Trail
CL/2026/02/V1/011928	Claim	Damage	Chang Wern Ying	Prepaid Account	V177005083991001				Rejected	800.00		28-2-2026 06:54:38 PM		14-3-2026 06:54:38 PM			Audit Trail
CL/2026/02/V1/011927	Claim	Damage	hj express	Credit Account	V176961347543001	No	Force Majeure	Express	Pending Responsible Staff Details	729.00	200.00	28-2-2026 06:40:23 PM	7-6-2026 11:18:39 AM	14-3-2026 06:40:23 PM	5-6-2026 11:12:31 AM		Audit Trail

CL/2026/02/V1/011926	Claim	Damage	hj express	Credit Account	V177005009458001	No	Hub/Depo/ Station Handling Issue	Express	Pending Responsible Staff Details	495.00	200.00	28-2-2026 06:37:53 PM	17-4-2026 05:29:07 PM	14-3-2026 06:37:53 PM	15-4-2026 05:17:06 AM		Audit Trail
CL/2026/02/V1/011925	Claim	Lost	ATMUA FURNISHING (M) SDN BHD	Credit Account	V176961073060001	No	Hub/Depo/ Station Handling Issue	Express	Rejected	900.00		28-2-2026 03:05:23 PM		14-3-2026 03:05:23 PM			Audit Trail
CL/2026/02/V1/011924	Claim	Lost	ATMUA FURNISHING (M) SDN BHD	Credit Account	V176821633564001				Rejected	1100.00		28-2-2026 03:01:51 PM		14-3-2026 03:01:51 PM			Audit Trail
CL/2026/02/V1/011923	Claim	Damage	sharon phang	Credit Account	V177174269202001	No	Driver Issue	Premium	Pending Responsible Staff Details and Pending Upload Payment from Insurance Company	200.00	200.00	28-2-2026 02:44:40 PM		14-3-2026 02:44:40 PM			Audit Trail
CL/2026/02/V1/011922	Claim	Delay Delivery Premium Parcel	NG WINCY	Credit Account	V177174388392001				Rejected	450.00		28-2-2026 01:15:03 PM		14-3-2026 01:15:03 PM			Audit Trail
CL/2026/02/V1/011921	Claim	Lost	long	Cash	V177005048662001				Rejected	500.00		28-2-2026 12:44:50 PM		14-3-2026 12:44:50 PM			Audit Trail
CL/2026/02/V1/011920	Claim	Lost	jie ge	Cash	V176551210943001				Rejected	200.00		28-2-2026 12:36:12 PM		14-3-2026 12:36:12 PM			Audit Trail
CL/2026/02/V1/011919	Claim	Lost	MLK EXPRESS TRADING	Credit Account	V176961552640001				Rejected	200.00		28-2-2026 12:20:07 PM		14-3-2026 12:20:07 PM			Audit Trail
CL/2026/02/V1/011918	Claim	Damage	Perabot Kean Long	Cash	V176821028889001				Info Incomplete	911.33		28-2-2026 12:15:01 PM	3-4-2026 09:28:40 AM	14-3-2026 12:15:01 PM			Audit Trail
CL/2026/02/V1/011917	Claim	Damage	Lis Ten Enterprise	Prepaid Account	V177174082412001	No	Force Majeure	Express	Pending Responsible Staff Details	200.00	200.00	28-2-2026 09:53:23 AM	7-6-2026 12:03:55 PM	14-3-2026 09:53:23 AM	5-6-2026 11:57:38 AM		Audit Trail
CL/2026/02/V1/011916	Claim	Short Piece	AMAZING BEYOND	Credit Account	V176961668334001				Rejected	0.00		27-2-2026 10:23:50 PM		13-3-2026 10:23:50 PM			Audit Trail
CL/2026/02/V1/011915	Claim	Short Piece	AMAZING BEYOND	Credit Account	V176961668358001				Info Incomplete	0.00		27-2-2026 10:22:19 PM	2-4-2026 03:41:59 PM	13-3-2026 10:22:19 PM			Audit Trail

CL/2026/02/V1/011914	Claim	Lost	CHRIST ABENZ	Credit Account	10271584422	No	Hub/Depo/ Station Handling Issue	Express	Pending by Operation	28.43		27-2-2026 07:05:54 PM	2-4-2026 03:25:43 PM	13-3-2026 07:05:54 PM			Audit Trail
CL/2026/02/V1/011913	Claim	Lost	Sabheena Sabheena	Credit Account	10271772755	No	Force Majeure	Express	Pending by Operation	28.43		27-2-2026 07:03:56 PM	2-4-2026 03:21:12 PM	13-3-2026 07:03:56 PM			Audit Trail
CL/2026/02/V1/011912	Claim	Lost	Mei Tan	Credit Account	10269945302				Rejected	62.55		27-2-2026 06:54:58 PM		13-3-2026 06:54:58 PM			Audit Trail
CL/2026/02/V1/011911	Claim	Lost	Marcus Mortlock	Credit Account	10271644913	No	Hub/Depo/ Station Handling Issue	Express	Pending Responsible Staff Details	28.43	28.43	27-2-2026 06:51:29 PM	20-6-2026 03:11:09 PM	13-3-2026 06:51:29 PM	18-6-2026 02:52:00 AM		Audit Trail
CL/2026/02/V1/011910	Claim	Lost	LIM CHUN YEW	Credit Account	NA				Rejected	2000.00		27-2-2026 06:51:18 PM		13-3-2026 06:51:18 PM			Audit Trail
CL/2026/02/V1/011909	Claim	Lost	HAU SU MIN	Cash	V177004534791001				Rejected	208.00		27-2-2026 06:18:13 PM		13-3-2026 06:18:13 PM			Audit Trail
CL/2026/02/V1/011908	Claim	Damage	mieshaain	Credit Account	V177005088361001	No	Force Majeure	Express	Pending by Operation	200.00		27-2-2026 05:22:57 PM	2-4-2026 02:25:16 PM	13-3-2026 05:22:57 PM			Audit Trail
CL/2026/02/V1/011907	Claim	Damage	Syed Ameer Bin Syed Mushtak Ali Shah	Credit Account	V177174037375001	No	Force Majeure	Express	Pending Responsible Staff Details	200.00	200.00	27-2-2026 05:20:10 PM	20-5-2026 12:10:04 PM	13-3-2026 05:20:10 PM	18-5-2026 12:06:08 PM		Audit Trail
CL/2026/02/V1/011906	Claim	Damage	ElleRosli	Credit Account	V177174016998001	No	Force Majeure	Express	Pending Responsible Staff Details	200.00	200.00	27-2-2026 05:17:38 PM	15-5-2026 10:44:11 AM	13-3-2026 05:17:38 PM	13-5-2026 10:37:46 AM		Audit Trail
CL/2026/02/V1/011905	Claim	Damage	Muhammad Amirul Izzad Bin Mehad	Credit Account	V177062991406001	Yes	Force Majeure	Express	Pending by Claim Dept	1448.99		27-2-2026 05:16:04 PM	19-4-2026 12:17:41 PM	13-3-2026 05:16:04 PM			Audit Trail
CL/2026/02/V1/011904	Claim	Damage	NOOR HELMIRZA BT AZMAN	Credit Account	V177174067952001	Yes	Force Majeure	Express	Pending by Operation	2137.77		27-2-2026 05:14:10 PM	2-4-2026 01:47:03 PM	13-3-2026 05:14:10 PM			Audit Trail
CL/2026/02/V1/011903	Claim	Damage	MUHAMAD FAKHRUL BIN YAHYA	Credit Account	V177062879230001	Yes	Force Majeure	Express	Pending by Operation	1979.90		27-2-2026 05:11:07 PM	2-4-2026 01:44:11 PM	13-3-2026 05:11:07 PM			Audit Trail
CL/2026/02/V1/011902	Claim	Damage	Hazmi	Credit Account	V177062989410001	Yes	Force Majeure	Express	Pending by Operation	976.54		27-2-2026 05:03:22 PM	2-4-2026 07:59:34 AM	13-3-2026 05:03:22 PM			Audit Trail
CL/2026/02/V1/011901	Claim	Damage	Dayah Osman	Credit Account	V177062990072001	Yes	Force Majeure	Express	Pending by Claim Dept	2607.27		27-2-2026 04:34:10 PM	19-4-2026 12:00:25 PM	13-3-2026 04:34:10 PM			Audit Trail

CL/2026/02/V1/011900	Claim	Missing Content	LIM KAI XIN	Credit Account	V177005100674001	No	Driver Issue	Express	Pending by Operation	736.00		27-2-2026 04:20:54 PM	1-4-2026 04:38:00 PM	13-3-2026 04:20:54 PM			Audit Trail
CL/2026/02/V1/011899	Claim	Damage	NOR HISSYAM	Credit Account	V177062284546001	Yes	Force Majeure	Express	Pending by Claim Dept	1451.66		27-2-2026 03:46:49 PM	5-6-2026 10:53:01 AM	13-3-2026 03:46:49 PM			Audit Trail
CL/2026/02/V1/011898	Claim	Damage	ELIANI ELIAS	Credit Account	V177062992908001	Yes	Force Majeure	Express	Pending by Claim Dept	20.00		27-2-2026 03:22:10 PM	4-6-2026 12:42:55 PM	13-3-2026 03:22:10 PM			Audit Trail
CL/2026/02/V1/011897	Claim	Damage	Aqirra	Credit Account	V177062814576001	Yes	Force Majeure	Express	Pending by Operation	3143.56		27-2-2026 03:18:19 PM	28-3-2026 04:01:20 PM	13-3-2026 03:18:19 PM			Audit Trail
CL/2026/02/V1/011896	Claim	Damage	Norbaizura bt ahmad	Credit Account	V177062814521001	Yes	Force Majeure	Express	Pending by Operation	1936.57		27-2-2026 03:11:28 PM	25-4-2026 04:33:54 PM	13-3-2026 03:11:28 PM			Audit Trail
CL/2026/02/V1/011895	Claim	Damage	ADAMASA NETWORK SDN. BHD	Cash	V177173981259001				Rejected	529.00		27-2-2026 03:02:52 PM		13-3-2026 03:02:52 PM			Audit Trail
CL/2026/02/V1/011894	Claim	Damage	CM Wan	Credit Account	V177174405716001	No	Force Majeure	Premium	Pending by Operation	351.97		27-2-2026 03:01:25 PM	25-4-2026 04:33:17 PM	13-3-2026 03:01:25 PM			Audit Trail
CL/2026/02/V1/011893	Claim	Damage	Mohd Ashadi Bin Sarani	Credit Account	V177062725537001	Yes	Force Majeure	Express	Pending by Operation	1420.01		27-2-2026 02:51:53 PM	28-3-2026 03:30:09 PM	13-3-2026 02:51:53 PM			Audit Trail
CL/2026/02/V1/011892	Claim	Damage	FC-BIOS SDN BHD	Credit Account	V177004518319001	No	Hub/Depo/ Station Handling Issue	Express	Pending Responsible Staff Details	0.00	200.00	27-2-2026 12:10:41 PM	13-4-2026 04:05:29 PM	13-3-2026 12:10:41 PM	11-4-2026 04:01:10 AM		Audit Trail
CL/2026/02/V1/011891	Claim	Damage	Anis Wahida Bt Abu Bakar	Credit Account	V177062869514001	Yes	Force Majeure	Express	Pending by Operation	20.00		27-2-2026 12:07:41 PM	28-3-2026 03:19:02 PM	13-3-2026 12:07:41 PM			Audit Trail
CL/2026/02/V1/011890	Claim	Lost	HONG CHUAN SKYLIFT & CRANE SDN BHD	Credit Account	V177004213290001				Rejected	98.00		27-2-2026 11:39:38 AM		13-3-2026 11:39:38 AM			Audit Trail
CL/2026/02/V1/011889	Claim	Damage	AES SALES & SERVICE SDN BHD	Credit Account	V177062834802001	Yes	Force Majeure	Express	Pending by Operation	5100.00		27-2-2026 11:38:28 AM	1-4-2026 02:56:32 PM	13-3-2026 11:38:28 AM			Audit Trail
CL/2026/02/V1/011888	Claim	Damage	MUHAMAD ZAKWAN NAIM NASIR	Credit Account	V177062991802001	Yes	Force Majeure	Express	Pending by Operation	1481.30		26-2-2026 05:41:44 PM	28-3-2026 02:57:12 PM	12-3-2026 05:41:44 PM			Audit Trail
CL/2026/02/V1/011887	Claim	Damage	Juwita Selamat	Credit Account	V176821630136001	Yes	Force Majeure	Express	Pending by Claim Dept	3143.56		26-2-2026 04:41:30 PM	6-5-2026 09:29:57 AM	12-3-2026 04:41:30 PM			Audit Trail

CL/2026/02/V1/011886	Claim	Lost	Muhamad Fadzli Bin Mat Sharif	Cash	V177062666557001				Rejected	236.23		26-2-2026 04:36:28 PM		12-3-2026 04:36:28 PM			Audit Trail
CL/2026/02/V1/011885	Claim	Lost	EY LOGISTICS SDN BHD	Credit Account	LCEY10000001250				Info Incomplete	147.70		26-2-2026 04:10:08 PM	28-3-2026 02:50:58 PM	12-3-2026 04:10:08 PM			Audit Trail
CL/2026/02/V1/011884	Claim	Lost	NG CHONG SWEE	Credit Account	V177062160291001				Rejected	257.20		26-2-2026 04:05:25 PM		12-3-2026 04:05:25 PM			Audit Trail
CL/2026/02/V1/011883	Claim	Delay Delivery Premium Parcel	EY LOGISTICS SDN BHD	Credit Account	LCEY10000001335				Rejected	109.20		26-2-2026 04:05:19 PM		12-3-2026 04:05:19 PM			Audit Trail
CL/2026/02/V1/011882	Claim	Lost	NG CHONG SWEE	Credit Account	V177062149517001				Rejected	94.82		26-2-2026 03:23:39 PM		12-3-2026 03:23:39 PM			Audit Trail
CL/2026/02/V1/011881	Claim	Damage	CU live empire	Cash	V177063075617001				Info Incomplete	119.00		26-2-2026 03:11:42 PM	28-3-2026 01:55:42 PM	12-3-2026 03:11:42 PM			Audit Trail
CL/2026/02/V1/011880	Claim	Lost	Dream Pillow Trading	Credit Account	V177004481569001				Rejected	259.99		26-2-2026 03:00:12 PM		12-3-2026 03:00:12 PM			Audit Trail
CL/2026/02/V1/011879	Claim	Damage	TAN CHUAN TZE (TANRADIO.COM ELECTRICAL)	Credit Account	V177062849790001	Yes	Force Majeure	Express	Pending by Claim Dept	56.60		26-2-2026 02:41:21 PM	9-5-2026 11:12:09 AM	12-3-2026 02:41:21 PM			Audit Trail
CL/2026/02/V1/011878	Claim	Lost	Christy	Credit Account	V177174107214001				Rejected	250.00		26-2-2026 01:58:24 PM		12-3-2026 01:58:24 PM			Audit Trail
CL/2026/02/V1/011877	Claim	Lost	Joanne	Credit Account	V177005128739001	No	Hub/Depo/ Station Handling Issue	Express	Pending Responsible Staff Details	1000.00	200.00	26-2-2026 12:46:09 PM	5-4-2026 03:15:34 PM	12-3-2026 12:46:09 PM	3-4-2026 03:15:10 AM		Audit Trail
CL/2026/02/V1/011876	Claim	Delay Delivery Premium Parcel	Syazeven Effatin Azma Binti Mohd Asri	Cash	V177174152269001	No	Driver Issue	Premium	Pending by Operation	100.00		26-2-2026 11:16:16 AM	28-3-2026 11:22:43 AM	12-3-2026 11:16:16 AM			Audit Trail
CL/2026/02/V1/011875	Claim	Damage	TND EXPRESS (M) SDN BHD	Credit Account	V177004046799001	No	Force Majeure	Express	Pending Responsible Staff Details	100.00	100.00	26-2-2026 10:49:21 AM	12-4-2026 05:38:13 PM	12-3-2026 10:49:21 AM	10-4-2026 05:29:24 AM		Audit Trail
CL/2026/02/V1/011874	Claim	Lost	ML118	Credit Account	V176138196936001				Rejected	2000.00		26-2-2026 09:58:55 AM		12-3-2026 09:58:55 AM			Audit Trail

CL/2026/02/V1/011873	Claim	Lost	NOTEBOOK PLAZA SDN. BHD.	Cash	V177004833306001	No	Hub/Depo/Station Handling Issue	Premium	Pending Responsible Staff Details	3570.00	1000.00	25-2-2026 05:29:31 PM	20-5-2026 10:55:06 AM	11-3-2026 05:29:31 PM	18-5-2026 10:52:04 AM		Audit Trail
CL/2026/02/V1/011872	Claim	Damage	AIK HOE CERAMIC TILE SDN BHD	Credit Account	V177062278262001				Rejected	215.00		25-2-2026 05:20:16 PM		11-3-2026 05:20:16 PM			Audit Trail
CL/2026/02/V1/011871	Claim	Damage	PERABOT SUNGAI RAMBAI SDN BHD	Credit Account	V177004352012001A	Yes	Force Majeure	Express	Pending Responsible Staff Details and Pending Upload Payment from Insurance Company	2300.00	2300.00	25-2-2026 04:49:45 PM		11-3-2026 04:49:45 PM	13-5-2026 11:45:17 AM		Audit Trail
CL/2026/02/V1/011870	Claim	Damage	CU live empire	Cash	V177062247763001	No	Force Majeure	Express	Pending Responsible Staff Details	125.50	125.50	25-2-2026 04:39:40 PM	26-6-2026 12:01:59 PM	11-3-2026 04:39:40 PM	24-6-2026 12:01:20 PM		Audit Trail
CL/2026/02/V1/011869	Claim	Damage	Firzanah	Credit Account	V177062729894001	No	Force Majeure	Express	Pending Responsible Staff Details	200.00	200.00	25-2-2026 04:01:43 PM	15-5-2026 12:05:31 PM	11-3-2026 04:01:43 PM	13-5-2026 12:02:43 PM		Audit Trail
CL/2026/02/V1/011868	Claim	Damage	ARIF AZIZI BIN MOHD NORDIN	Credit Account	V177062879032001	Yes	Force Majeure	Express	Pending Responsible Staff Details and Pending Upload Payment from Insurance Company	2225.00	445.00	25-2-2026 03:59:19 PM		11-3-2026 03:59:19 PM	18-6-2026 05:06:22 AM		Audit Trail
CL/2026/02/V1/011867	Claim	Damage	FATEM NOR HELMI	Credit Account	V177062593051001	No	Force Majeure	Express	Pending by Operation	200.00		25-2-2026 03:56:05 PM	26-3-2026 12:14:43 PM	11-3-2026 03:56:05 PM			Audit Trail
CL/2026/02/V1/011866	Claim	Damage	ALMAPRO (M) SDN BHD	Credit Account	V177173951146001				Rejected	104.50		25-2-2026 02:24:16 PM		11-3-2026 02:24:16 PM			Audit Trail
CL/2026/02/V1/011865	Claim	Damage FreshBox	Ms Tai	Cash	V177063080703001				Rejected	113.00		25-2-2026 02:01:01 PM		11-3-2026 02:01:01 PM			Audit Trail
CL/2026/02/V1/011864	Claim	Damage	BAN HUAT ELECTRICAL	Credit Account	V177004642373001				Rejected	388.00		25-2-2026 01:32:41 PM		11-3-2026 01:32:41 PM			Audit Trail
CL/2026/02/V1/011863	Claim	Damage	RITMA PRESTASI SDN BHD	Credit Account	V176217923514001				Rejected	638.40		25-2-2026 11:50:34 AM		11-3-2026 11:50:34 AM			Audit Trail

CL/2026/02/V1/011862	Claim	Lost	NOR IDAYU ISA	Credit Account	V177174101922001	No	Hub/Depo/ Station Handling Issue	Premium	Pending Responsible Staff Details	18.02	18.02	25-2-2026 11:13:05 AM	5-4-2026 03:38:31 PM	11-3-2026 11:13:05 AM	3-4-2026 03:34:01 AM		Audit Trail
CL/2026/02/V1/011861	Claim	Damage	VAL CART EMPIRE	Credit Account	RTSV176582767430001				Rejected	400.00		25-2-2026 11:09:16 AM		11-3-2026 11:09:16 AM			Audit Trail
CL/2026/02/V1/011860	Claim	Damage FreshBox	Seo	Prepaid Account	V177063061368001	No	Driver Issue	FreshBox	Pending Responsible Staff Details	800.00	200.00	25-2-2026 10:42:07 AM	25-4-2026 02:45:45 PM	11-3-2026 10:42:07 AM	23-4-2026 02:40:59 AM		Audit Trail
CL/2026/02/V1/011859	Claim	Damage FreshBox	Seoul Food SDN BHD	Prepaid Account	V177063061344001	No	Driver Issue	FreshBox	Pending Responsible Staff Details	200.00	200.00	25-2-2026 10:37:32 AM	25-4-2026 02:28:02 PM	11-3-2026 10:37:32 AM	23-4-2026 02:27:46 AM		Audit Trail
CL/2026/02/V1/011858	Claim	Delay Delivery Premium Parcel	CT STABIL SDN BHD	Credit Account	V176821025840001				Rejected	13373.08		25-2-2026 10:13:37 AM		11-3-2026 10:13:37 AM			Audit Trail
CL/2026/02/V1/011857	Claim	Delay Delivery Premium Parcel	CT STABIL SDN BHD	Credit Account	V176819338648001				Rejected	900.00		25-2-2026 10:02:55 AM		11-3-2026 10:02:55 AM			Audit Trail
CL/2026/02/V1/011856	Claim	Damage FreshBox	serasa asli	Credit Account	V177173931001001	No	LineHaul Connectivity Issue	Premium	Pending Responsible Staff Details	506.50	100.00	25-2-2026 09:00:07 AM	13-6-2026 09:52:54 AM	11-3-2026 09:00:07 AM	11-6-2026 09:52:37 AM		Audit Trail
CL/2026/02/V1/011855	Claim	Damage	Said Rahman	Credit Account	V177062988390001	Yes	Force Majeure	Express	Pending by Claim Dept	677.60		24-2-2026 07:27:20 PM	1-4-2026 02:36:08 PM	10-3-2026 07:27:20 PM			Audit Trail
CL/2026/02/V1/011854	Claim	Damage	NOORUL NADIA/NA BILA	Credit Account	V177062612035001	Yes	Force Majeure	Express	Pending by Operation	1420.01		24-2-2026 07:05:56 PM	26-3-2026 09:34:31 AM	10-3-2026 07:05:56 PM			Audit Trail
CL/2026/02/V1/011853	Claim	Damage	WAYNE	Credit Account	V177062726794001	Yes	Force Majeure	Express	Pending by Claim Dept	856.47		24-2-2026 06:18:02 PM	5-6-2026 10:06:42 AM	10-3-2026 06:18:02 PM			Audit Trail
CL/2026/02/V1/011852	Claim	Damage	TAKA ADVENTURE (NORTH) SDN BHD	Prepaid Account	V176961616663001				Info Incomplete	1395.00		24-2-2026 06:05:26 PM	26-3-2026 09:26:54 AM	10-3-2026 06:05:26 PM			Audit Trail
CL/2026/02/V1/011851	Claim	Damage	Muhammad Saiful Bahri,	Credit Account	V177062613421001				Info Incomplete	0.00		24-2-2026 05:46:34 PM	26-3-2026 09:19:51 AM	10-3-2026 05:46:34 PM			Audit Trail
CL/2026/02/V1/011850	Claim	Damage	MMAG DIGITAL SDN BHD	Credit Account	V177062632316001	No	Force Majeure	Express	Pending Responsible Staff Details	1999.00	200.00	24-2-2026 05:37:26 PM	26-6-2026 10:09:27 AM	10-3-2026 05:37:26 PM	24-6-2026 09:54:11 AM		Audit Trail
CL/2026/02/V1/011849	Claim	Damage	MMAG DIGITAL SDN BHD	Credit Account	V176819574091001				Rejected	1999.00		24-2-2026 05:32:41 PM		10-3-2026 05:32:41 PM			Audit Trail

CL/2026/02/V1/011848	Claim	Damage FreshBox	Booster Farm Sdn Bhd	Credit Account	V177005076825001				Rejected	28.00		24-2-2026 05:16:52 PM		10-3-2026 05:16:52 PM			Audit Trail
CL/2026/02/V1/011847	Claim	Damage	Siti Murni Binti Rusni	Credit Account	V176821630143001	Yes	Force Majeure	Express	Pending by Operation	1936.57		24-2-2026 05:09:33 PM	21-3-2026 11:24:50 AM	10-3-2026 05:09:33 PM			Audit Trail
CL/2026/02/V1/011846	Claim	Damage	SHARIF BIN YAAKOB	Credit Account	V177004707812001	Yes	Force Majeure	Express	Pending by Claim Dept	0.00		24-2-2026 04:58:52 PM	28-3-2026 09:19:54 AM	10-3-2026 04:58:52 PM			Audit Trail
CL/2026/02/V1/011845	Claim	Delay Delivery Premium Parcel	Eugene Lim	Cash	V177005020118002				Info Incomplete	368.00		24-2-2026 04:50:19 PM	19-3-2026 12:10:43 PM	10-3-2026 04:50:19 PM			Audit Trail
CL/2026/02/V1/011844	Claim	Lost	AG PET	Cash	V176582119154001	No	Driver Issue	Express	Rejected	390.00		24-2-2026 04:47:47 PM		10-3-2026 04:47:47 PM			Audit Trail
CL/2026/02/V1/011843	Claim	Damage	CHANG JIANG INTERNATIONAL SDN BHD	Credit Account	V177004080557018	No	Force Majeure	Express	Pending Responsible Staff Details	343.20	200.00	24-2-2026 03:42:22 PM	7-6-2026 11:08:18 AM	10-3-2026 03:42:22 PM	5-6-2026 11:01:38 AM		Audit Trail
CL/2026/02/V1/011842	Claim	Damage	TAN CHUAN TZE (TANRADIO.COM ELECTRICAL)	Credit Account	V177062812947001	Yes	Force Majeure	Express	Pending by Claim Dept	55.11		24-2-2026 03:27:10 PM	6-5-2026 08:52:21 AM	10-3-2026 03:27:10 PM			Audit Trail
CL/2026/02/V1/011841	Claim	Lost	ML129	Credit Account	V177004750160001				Rejected	1000.00		24-2-2026 03:06:03 PM		10-3-2026 03:06:03 PM			Audit Trail
CL/2026/02/V1/011840	Claim	Lost	YUN MEE	Credit Account	V177062481730001	No	Driver Issue	Express	Pending Responsible Staff Details	1540.00	200.00	24-2-2026 02:44:06 PM	6-6-2026 04:16:12 PM	10-3-2026 02:44:06 PM	4-6-2026 04:12:46 AM		Audit Trail
CL/2026/02/V1/011839	Claim	Damage	INDELFE SDN BHD	Cash	V177004393671001	No	Hub/Depo/ Station Handling Issue	Express	Pending Responsible Staff Details	9120.00	200.00	24-2-2026 02:43:51 PM	12-4-2026 05:24:54 PM	10-3-2026 02:43:51 PM	10-4-2026 05:16:54 AM		Audit Trail
CL/2026/02/V1/011838	Claim	Lost	Capital B Farm Sdn Bhd	Credit Account	30329	No	Hub/Depo/ Station Handling Issue	Express	Pending by Operation	344.00		24-2-2026 02:34:36 PM	25-4-2026 04:32:56 PM	10-3-2026 02:34:36 PM			Audit Trail
CL/2026/02/V1/011837	Claim	Damage	Kentlee	Credit Account	V176820345222001				Info Incomplete	0.00		24-2-2026 02:25:51 PM	18-3-2026 08:35:41 AM	10-3-2026 02:25:51 PM			Audit Trail
CL/2026/02/V1/011836	Claim	Damage	CM Wan	Credit Account	V177063017372001	No	Force Majeure	Premium	Pending Responsible Staff Details	390.00	200.00	24-2-2026 12:53:21 PM	9-4-2026 11:49:39 AM	10-3-2026 12:53:21 PM	7-4-2026 11:46:29 AM		Audit Trail

CL/2026/02/V1/011835	Claim	Damage	TND EXPRESS (M) SDN BHD	Credit Account	V177062162967001	No	Hub/Depo/ Station Handling Issue	Express	Pending Responsible Staff and Payment Details	304.00	200.00	24-2-2026 12:52:39 PM	5-4-2026 10:38:56 AM	10-3-2026 12:52:39 PM			Audit Trail
CL/2026/02/V1/011834	Claim	Damage	Tongminghui	Credit Account	V176821726563001				Info Incomplete	0.00		24-2-2026 12:50:49 PM	18-3-2026 08:07:41 AM	10-3-2026 12:50:49 PM			Audit Trail
CL/2026/02/V1/011833	Claim	Damage	INDELFE SDN BHD	Credit Account	V177004393671001,V177004393671002,V177004393671004,V177004393671005,V177004393671006,V177004393671007,V177004393671008,V177004393671009,V177004393671010,V177004393671011,V177004393671012	No	Hub/Depo/ Station Handling Issue	Express	Rejected	81.60		24-2-2026 12:18:41 PM		10-3-2026 12:18:41 PM			Audit Trail
CL/2026/02/V1/011832	Claim	Lost	Dinie Ainaa	Cash	V176580563270001				Rejected	0.00		24-2-2026 12:16:05 PM		10-3-2026 12:16:05 PM			Audit Trail
CL/2026/02/V1/011831	Claim	Damage	KL Tan	Credit Account	V176821712290001	Yes	Force Majeure	Express	Pending by Claim Dept	1825.33		24-2-2026 11:48:02 AM	13-5-2026 03:31:12 PM	10-3-2026 11:48:02 AM			Audit Trail
CL/2026/02/V1/011830	Claim	Damage	Siti Farah Afifah Binti Mazlan	Credit Account	V177062639544001				New	200.00		24-2-2026 11:25:45 AM	17-3-2026 07:30:50 AM	10-3-2026 11:25:45 AM			Audit Trail
CL/2026/02/V1/011829	Claim	Damage FreshBox	WHOLLY GROVE SDN BHD	Cash	V177062587067001	No	Driver Issue	Premium	Pending Responsible Staff Details	80.00	80.00	24-2-2026 11:09:33 AM	5-4-2026 11:46:19 AM	10-3-2026 11:09:33 AM	3-4-2026 11:37:18 AM		Audit Trail
CL/2026/02/V1/011828	Claim	Lost	PHHP MARKETING (M) SDN BHD	Credit Account	V176796531544001	No	Hub/Depo/ Station Handling Issue	Express	Rejected	0.00		24-2-2026 10:49:47 AM		10-3-2026 10:49:47 AM			Audit Trail
CL/2026/02/V1/011827	Claim	Lost	Elim Art Sdn Bhd	Credit Account	V176961269067001				Rejected	0.00		24-2-2026 10:48:17 AM		10-3-2026 10:48:17 AM			Audit Trail
CL/2026/02/V1/011826	Claim	Damage	Muhammad Fikri	Credit Account	V177062481983001	No	Hub/Depo/ Station Handling Issue	Express	Pending Responsible Staff Details	150.00	150.00	24-2-2026 10:45:50 AM	12-4-2026 05:13:47 PM	10-3-2026 10:45:50 AM	10-4-2026 05:09:40 AM		Audit Trail

CL/2026/02/V1/011825	Claim	Damage	Muhammad Fikri	Credit Account	V177062667738001	No	Hub/Depo/Station Handling Issue	Express	Pending Responsible Staff Details	261.00	200.00	24-2-2026 10:39:00 AM	12-4-2026 05:08:15 PM	10-3-2026 10:39:00 AM	10-4-2026 04:58:49 AM		Audit Trail
CL/2026/02/V1/011824	Claim	Lost	MMATRIX SDN BHD	Credit Account	V177062304480001				Rejected	15000.00		24-2-2026 10:36:55 AM		10-3-2026 10:36:55 AM			Audit Trail
CL/2026/02/V1/011823	Claim	Lost	MMATRIX SDN BHD	Credit Account	V177062412208001				Rejected	12000.00		24-2-2026 10:34:21 AM		10-3-2026 10:34:21 AM			Audit Trail
CL/2026/02/V1/011822	Claim	Lost	MMATRIX SDN BHD	Credit Account	V177062353853001				Rejected	10000.00		24-2-2026 10:30:35 AM		10-3-2026 10:30:35 AM			Audit Trail
CL/2026/02/V1/011821	Claim	Lost	MMATRIX SDN BHD	Credit Account	V177062225587001				Rejected	10000.00		24-2-2026 10:26:52 AM		10-3-2026 10:26:52 AM			Audit Trail
CL/2026/02/V1/011820	Claim	Lost	CU live empire	Cash	V177004486519001	No	Hub/Depo/Station Handling Issue	Express	Pending Responsible Staff Details	199.90	199.90	24-2-2026 10:12:32 AM	17-4-2026 05:11:32 PM	10-3-2026 10:12:32 AM	15-4-2026 05:04:12 AM		Audit Trail
CL/2026/02/V1/011819	Claim	Lost	lim wei zhang	Prepaid Account	V176821551837001				Rejected	220.00		24-2-2026 10:10:34 AM		10-3-2026 10:10:34 AM			Audit Trail
CL/2026/02/V1/011818	Claim	Lost	lim wei zhang	Prepaid Account	V176821786246001				Rejected	200.00		24-2-2026 10:00:43 AM		10-3-2026 10:00:43 AM			Audit Trail
CL/2026/02/V1/011817	Claim	Damage	Stanley Ho Kit Min	Prepaid Account	V177062520934001	No	Hub/Depo/Station Handling Issue	Express	Pending Responsible Staff Details	0.00	200.00	23-2-2026 10:15:39 PM	12-4-2026 04:37:35 PM	9-3-2026 10:15:39 PM	10-4-2026 04:37:16 AM		Audit Trail
CL/2026/02/V1/011816	Claim	Damage	CHONG MEI YUH	Cash	CNMYL001457116				Rejected	444.50		23-2-2026 07:46:40 PM		9-3-2026 07:46:40 PM			Audit Trail
CL/2026/02/V1/011815	Claim	Damage	Servex Malaysia Sdn Bhd	Credit Account	WHTR202622209189	No	WareHouse Handling Issue	Pallet	Pending by Operation	200.00		23-2-2026 05:51:16 PM	6-5-2026 08:48:26 AM	9-3-2026 05:51:16 PM			Audit Trail
CL/2026/02/V1/011814	Claim	Damage	Jacky Chin	Credit Account	V177005057367001	No	Force Majeure	Express	Pending Responsible Staff Details	2198.00	200.00	23-2-2026 05:43:08 PM	28-3-2026 05:24:47 PM	9-3-2026 05:43:08 PM	26-3-2026 05:10:47 AM		Audit Trail
CL/2026/02/V1/011813	Claim	Damage	Jacky Chin	Credit Account	V177004233946001	No	Force Majeure	Express	Pending by Operation	12996.00		23-2-2026 05:41:19 PM	17-3-2026 07:27:21 AM	9-3-2026 05:41:19 PM			Audit Trail
CL/2026/02/V1/011812	Claim	Damage	WAH LEE GROUP(M) SDN BHD	Credit Account	V176961545581001				New	7000.00		23-2-2026 05:32:03 PM	9-4-2026 07:57:14 AM	9-3-2026 05:32:03 PM			Audit Trail
CL/2026/02/V1/011811	Claim	Damage	KOK YAN SHAO	Credit Account	V176821553886001	Yes	Force Majeure	Express	Pending by Operation	2000.00		23-2-2026 05:26:44 PM	17-3-2026 07:05:09 AM	9-3-2026 05:26:44 PM			Audit Trail

CL/2026/02/V1/011810	Claim	Damage	KOK YAN SHAO	Credit Account	V17700427 8626001	Yes	Force Majeure	Express	Pending by Operation	500.00		23-2-2026 05:24:32 PM	17-3-2026 06:59:42 AM	9-3-2026 05:24:32 PM			Audit Trail
CL/2026/02/V1/011809	Claim	Damage	Husna sakira binti mohd noor	Credit Account	V17706294 0657001	Yes	Force Majeure	Express	Pending by Claim Dept	1294.44		23-2-2026 05:09:57 PM	20-6-2026 04:36:56 PM	9-3-2026 05:09:57 PM			Audit Trail
CL/2026/02/V1/011808	Claim	Damage	MIRA SAFRINA BINTI AHMAD	Credit Account	V17706292 2752001	Yes	Force Majeure	Express	Pending by Claim Dept	1294.44		23-2-2026 05:08:06 PM	18-4-2026 12:14:03 PM	9-3-2026 05:08:06 PM			Audit Trail
CL/2026/02/V1/011807	Claim	Damage	Alyaa	Credit Account	V17706295 6498001	No	Force Majeure	Express	Pending by Operation	200.00		23-2-2026 05:00:32 PM	17-3-2026 06:16:09 AM	9-3-2026 05:00:32 PM			Audit Trail
CL/2026/02/V1/011806	Claim	Damage	Radzuan Ibrahim	Credit Account	V17706269 9524001	No	Force Majeure	Express	Pending by Operation	200.00		23-2-2026 04:57:36 PM	17-3-2026 06:13:55 AM	9-3-2026 04:57:36 PM			Audit Trail
CL/2026/02/V1/011805	Claim	Damage	Siti Faezah	Credit Account	V17706238 2402001	Yes	Force Majeure	Express	Pending by Operation	2423.15		23-2-2026 04:55:39 PM	20-6-2026 04:36:08 PM	9-3-2026 04:55:39 PM			Audit Trail
CL/2026/02/V1/011804	Claim	Damage	Nur Mesara	Credit Account	V17706215 7727001	Yes	Force Majeure	Express	Pending by Claim Dept	1979.90		23-2-2026 04:52:54 PM	20-6-2026 04:29:24 PM	9-3-2026 04:52:54 PM			Audit Trail
CL/2026/02/V1/011803	Claim	Delay Delivery Premium Parcel	RICH FLORA NURSERY	Credit Account	V17696154 5789001				Rejected	350.00		23-2-2026 04:49:22 PM		9-3-2026 04:49:22 PM			Audit Trail
CL/2026/02/V1/011802	Claim	Damage	Nur farah amirah	Credit Account	V17706262 2485001	No	Force Majeure	Express	Pending Responsible Staff Details	200.00	200.00	23-2-2026 04:48:42 PM	11-4-2026 04:38:03 PM	9-3-2026 04:48:42 PM	9-4-2026 04:33:39 AM		Audit Trail
CL/2026/02/V1/011801	Claim	Delay Delivery Premium Parcel	vivian soo oi lai	Credit Account	V17706256 1234004	No	Hub/Depo/ Station Handling Issue	Premium	Pending Responsible Staff Details	250.00	100.00	23-2-2026 04:42:19 PM	5-4-2026 12:02:24 PM	9-3-2026 04:42:19 PM	3-4-2026 11:58:53 AM		Audit Trail
CL/2026/02/V1/011800	Claim	Damage	U & ME Electrical Sdn Bhd	Credit Account	V17682134 8680001	No	Force Majeure	Express	Pending by Operation	200.00		23-2-2026 04:41:00 PM	25-4-2026 04:32:32 PM	9-3-2026 04:41:00 PM			Audit Trail
CL/2026/02/V1/011799	Claim	Damage	vivian soo oi lai	Credit Account	V17706256 1289001	No	Force Majeure	Premium	Rejected	300.00		23-2-2026 04:26:21 PM		9-3-2026 04:26:21 PM			Audit Trail
CL/2026/02/V1/011798	Claim	Delay Delivery Premium Parcel	EAMAS PROFESSIONEL SDN BHD	Credit Account	V17706268 3271001				Rejected	24.38		23-2-2026 04:24:34 PM		9-3-2026 04:24:34 PM			Audit Trail
CL/2026/02/V1/011797	Claim	Short Piece	IPC TECHNOLOGY SDN BHD	Credit Account	V17706227 8101001				Rejected	2120.00		23-2-2026 03:55:15 PM		9-3-2026 03:55:15 PM			Audit Trail

CL/2026/02/V1/011796	Claim	Delay Delivery Premium Parcel	PASSION TRADING SDN BHD	Credit Account	V177062392333001	No	Hub/Depo/ Station Handling Issue	Premium	Pending Responsible Staff Details	45.58	45.58	23-2-2026 03:14:16 PM	24-4-2026 04:59:29 PM	9-3-2026 03:14:16 PM	22-4-2026 04:52:54 AM		Audit Trail
CL/2026/02/V1/011795	Claim	Delay Delivery Premium Parcel	life blooms floral	Cash	V177005143015001				Rejected	138.00		23-2-2026 02:43:06 PM		9-3-2026 02:43:06 PM			Audit Trail
CL/2026/02/V1/011794	Claim	Lost	life blooms floral	Cash	V177004731817001				Rejected	128.00		23-2-2026 02:32:39 PM		9-3-2026 02:32:39 PM			Audit Trail
CL/2026/02/V1/011793	Claim	Delay Delivery Premium Parcel	CHIN MAN JUN	Prepaid Account	V176820696430001	No	Hub/Depo/ Station Handling Issue	Premium	Pending Responsible Staff Details	100.00	100.00	23-2-2026 12:16:30 PM	2-4-2026 04:07:17 PM	9-3-2026 12:16:30 PM	31-3-2026 04:03:48 AM		Audit Trail
CL/2026/02/V1/011792	Claim	Lost	MLPG125	Credit Account	V177005103200001				Rejected	1000.00		23-2-2026 11:17:44 AM		9-3-2026 11:17:44 AM			Audit Trail
CL/2026/02/V1/011791	Claim	Lost	MLPG125	Credit Account	V177062276725001				Rejected	1000.00		23-2-2026 11:12:25 AM		9-3-2026 11:12:25 AM			Audit Trail
CL/2026/02/V1/011790	Claim	Lost	MLPG125	Credit Account	V177062470093001	No	LineHaul Connectivity Issue	Express	Rejected	1000.00		23-2-2026 11:10:25 AM		9-3-2026 11:10:25 AM			Audit Trail
CL/2026/02/V1/011789	Claim	Lost	Jacky Chin	Credit Account	V176819461995001				Rejected	4999.00		23-2-2026 10:40:31 AM		9-3-2026 10:40:31 AM			Audit Trail
CL/2026/02/V1/011788	Claim	Delay Delivery Premium Parcel	CHAN SHI MING	Credit Account	V177063013787001				Rejected	50.00		23-2-2026 09:31:58 AM		9-3-2026 09:31:58 AM			Audit Trail
CL/2026/02/V1/011787	Claim	Lost	ML075	Credit Account	V177062415797001				Rejected	1000.00		22-2-2026 02:38:12 PM		8-3-2026 02:38:12 PM			Audit Trail
CL/2026/02/V1/011786	Claim	Delay Delivery Premium Parcel	Brandon	Credit Account	V177062998337001	No	Logistic IT System Issue	Premium	Pending Responsible Staff Details	31.80	31.80	21-2-2026 10:52:37 PM	29-3-2026 10:44:54 AM	7-3-2026 10:52:37 PM	27-3-2026 10:42:25 AM		Audit Trail
CL/2026/02/V1/011785	Claim	Damage	Lee Hon Sum	Credit Account	CNMYL001399677				Rejected	550.00		21-2-2026 05:05:00 PM		7-3-2026 05:05:00 PM			Audit Trail
CL/2026/02/V1/011784	Claim	Damage	Perabot Kean Long	Cash	V176819626417002				Info Incomplete	594.00		21-2-2026 04:38:18 PM	16-3-2026 07:35:52 AM	7-3-2026 04:38:18 PM			Audit Trail
CL/2026/02/V1/011783	Claim	Damage	AIK HOE HOME CENTRE SDN BHD	Credit Account	V176821416785001				Rejected	205.00		21-2-2026 04:34:21 PM		7-3-2026 04:34:21 PM			Audit Trail

CL/2026/02/V1/011782	Claim	Delay Delivery Premium Parcel	EASY MAIL SDN BHD (CHAM TUCK LEE)	Credit Account	V17706293 3833001				Rejected	100.00		21-2-2026 03:36:29 PM		7-3-2026 03:36:29 PM			Audit Trail
CL/2026/02/V1/011781	Claim	Lost	HHS HOCK SENG TRADING	Credit Account	V17700430 0969001				Rejected	100.00		21-2-2026 11:39:33 AM		7-3-2026 11:39:33 AM			Audit Trail
CL/2026/02/V1/011780	Claim	Lost	HHS HOCK SENG TRADING	Credit Account	V17696107 0434001				Rejected	100.00		21-2-2026 11:33:53 AM		7-3-2026 11:33:53 AM			Audit Trail
CL/2026/02/V1/011779	Claim	Lost	HHS HOCK SENG TRADING	Credit Account	V17682163 3489001				Rejected	50.00		21-2-2026 11:29:09 AM		7-3-2026 11:29:09 AM			Audit Trail
CL/2026/02/V1/011778	Claim	Delay Delivery Premium Parcel	FORZA SUPPLY & TRADING	Credit Account	V17706293 5691001				Rejected	100.00		21-2-2026 09:49:28 AM		7-3-2026 09:49:28 AM			Audit Trail
CL/2026/02/V1/011777	Claim	Damage	Muhammad Fikri	Credit Account	V17706226 0595001	No	Hub/Depo/ Station Handling Issue	Express	Pending Responsible Staff Details	150.00	150.00	21-2-2026 09:42:59 AM	11-4-2026 04:28:09 PM	7-3-2026 09:42:59 AM	9-4-2026 04:12:13 AM		Audit Trail
CL/2026/02/V1/011776	Claim	Damage	Muhammad Fikri	Credit Account	V17700439 9369001	No	Hub/Depo/ Station Handling Issue	Express	Pending Responsible Staff Details	150.00	150.00	21-2-2026 09:36:52 AM	11-4-2026 04:10:47 PM	7-3-2026 09:36:52 AM	9-4-2026 03:57:46 AM		Audit Trail
CL/2026/02/V1/011775	Claim	Missing Content	CRILIGHT MARKETING (M) SDN BHD	Credit Account	V17706246 5389001				Rejected	284.20		20-2-2026 05:37:07 PM		6-3-2026 05:37:07 PM			Audit Trail
CL/2026/02/V1/011774	Claim	Lost	DENISHRAJ	Credit Account	V17700411 5662001	No	Hub/Depo/ Station Handling Issue	Express	Pending Responsible Staff Details	500.00	200.00	20-2-2026 05:28:50 PM	6-4-2026 10:49:12 AM	6-3-2026 05:28:50 PM	4-4-2026 10:40:22 AM		Audit Trail
CL/2026/02/V1/011773	Claim	Damage	Ayu Maslina Binti Ahmad Almoain	Credit Account	CNMYL00 1450566				Rejected	1296.96		20-2-2026 01:13:43 PM		6-3-2026 01:13:43 PM			Audit Trail
CL/2026/02/V1/011772	Claim	Delay Delivery Premium Parcel	Tina Ngau	Cash	V17700476 6666001				Rejected	100.00		20-2-2026 10:57:25 AM		6-3-2026 10:57:25 AM			Audit Trail
CL/2026/02/V1/011771	Claim	Delay Delivery Premium Parcel	HUONG DIEM (LINA)	Credit Account	V17706279 6735001				Rejected	100.00		19-2-2026 09:46:52 PM		5-3-2026 09:46:52 PM			Audit Trail

CL/2026/02/V1/011770	Claim	Lost	Tan Boon Sun	Prepaid Account	V176961170110001				Rejected	650.00		19-2-2026 04:38:50 PM		5-3-2026 04:38:50 PM			Audit Trail
CL/2026/02/V1/011769	Claim	Damage	QASYRINA ZAHIRAH BINTI ZUHAIRI	Cash	V176961113568001				Rejected	190.00		15-2-2026 07:16:19 PM		1-3-2026 07:16:19 PM			Audit Trail
CL/2026/02/V1/011768	Claim	Damage FreshBox	Ain Nur Athira binti Azahar	Credit Account	V177062503586001	No	LineHaul Connectivity Issue	FreshBox	Pending Responsible Staff Details	235.90	200.00	15-2-2026 05:16:26 PM	29-3-2026 10:35:25 AM	1-3-2026 05:16:26 PM	27-3-2026 10:28:10 AM		Audit Trail
CL/2026/02/V1/011767	Claim	Damage FreshBox	Ain Nur Athira binti Azahar	Credit Account	V177062501902001	No	LineHaul Connectivity Issue	FreshBox	Pending Responsible Staff Details	0.00	200.00	15-2-2026 05:08:28 PM	29-3-2026 10:13:47 AM	1-3-2026 05:08:28 PM	27-3-2026 10:07:54 AM		Audit Trail
CL/2026/02/V1/011766	Claim	Lost	EY LOGISTICS SDN BHD	Credit Account	668112402713-1				Rejected	36.75		15-2-2026 04:33:09 PM		1-3-2026 04:33:09 PM			Audit Trail
CL/2026/02/V1/011765	Claim	Lost	Capital B Farm Sdn Bhd	Credit Account	V177004024452001				Rejected	266.00		15-2-2026 01:41:18 PM		1-3-2026 01:41:18 PM			Audit Trail
CL/2026/02/V1/011764	Claim	Delay Delivery Premium Parcel	WEINY CHUA	Credit Account	V177062524802001				Rejected	200.00		15-2-2026 01:04:52 PM		1-3-2026 01:04:52 PM			Audit Trail
CL/2026/02/V1/011763	Claim	Delay Delivery Premium Parcel	VINCY TAN	Credit Account	V177062488128001	No	Hub/Depo/ Station Handling Issue	Premium	Pending by Operation	200.00		15-2-2026 01:02:28 PM	15-3-2026 11:23:20 PM	1-3-2026 01:02:28 PM			Audit Trail
CL/2026/02/V1/011762	Claim	Damage	Capital B Farm Sdn Bhd	Credit Account	V177004322732001				Rejected	1040.00		15-2-2026 01:01:33 PM		1-3-2026 01:01:33 PM			Audit Trail
CL/2026/02/V1/011761	Claim	Damage	Capital B Farm Sdn Bhd	Credit Account	V176961244910001				Rejected	799.00		15-2-2026 12:56:01 PM		1-3-2026 12:56:01 PM			Audit Trail
CL/2026/02/V1/011760	Claim	Delay Delivery Premium Parcel	TONY TENG	Credit Account	V177062504002001	No	Hub/Depo/ Station Handling Issue	Premium	Pending by Operation	200.00		15-2-2026 12:53:12 PM	15-3-2026 07:01:02 PM	1-3-2026 12:53:12 PM			Audit Trail
CL/2026/02/V1/011759	Claim	Damage FreshBox	NAA	Credit Account	V177062509649001	No	LineHaul Connectivity Issue	Premium	Pending Responsible Staff Details	200.00	100.00	15-2-2026 12:48:26 PM	27-3-2026 02:50:49 PM	1-3-2026 12:48:26 PM	25-3-2026 02:34:51 AM		Audit Trail
CL/2026/02/V1/011758	Claim	Damage FreshBox	NAA	Credit Account	V177062509632001	No	LineHaul Connectivity Issue	Premium	Pending Responsible Staff Details	200.00	100.00	15-2-2026 12:44:39 PM	27-3-2026 03:05:59 PM	1-3-2026 12:44:39 PM	25-3-2026 03:03:14 AM		Audit Trail

CL/2026/02/V1/011757	Claim	Damage	Capital B Farm Sdn Bhd	Credit Account	V177004390182001				Rejected	168.00		15-2-2026 12:41:44 PM		1-3-2026 12:41:44 PM			Audit Trail
CL/2026/02/V1/011756	Claim	Damage FreshBox	NAA	Credit Account	V177062509601001	No	LineHaul Connectivity Issue	Premium	Pending Responsible Staff Details	200.00	100.00	15-2-2026 12:40:58 PM	27-3-2026 03:19:18 PM	1-3-2026 12:40:58 PM	25-3-2026 03:08:55 AM		Audit Trail
CL/2026/02/V1/011755	Claim	Damage FreshBox	NAA	Credit Account	V177062509625001	No	LineHaul Connectivity Issue	Premium	Pending Responsible Staff Details	200.00	100.00	15-2-2026 12:38:24 PM	27-3-2026 03:44:52 PM	1-3-2026 12:38:24 PM	25-3-2026 03:38:53 AM		Audit Trail
CL/2026/02/V1/011754	Claim	Damage FreshBox	NAA	Credit Account	V177062509618001	No	LineHaul Connectivity Issue	Premium	Pending Responsible Staff Details	200.00	100.00	15-2-2026 12:36:28 PM	27-3-2026 03:56:20 PM	1-3-2026 12:36:28 PM	25-3-2026 03:51:27 AM		Audit Trail
CL/2026/02/V1/011753	Claim	Damage FreshBox	MS ACCESSORIES & PARTS	Credit Account	V177062494952001	No	LineHaul Connectivity Issue	Premium	Pending Responsible Staff Details	200.00	100.00	15-2-2026 12:34:00 PM	27-3-2026 04:06:45 PM	1-3-2026 12:34:00 PM	25-3-2026 03:58:50 AM		Audit Trail
CL/2026/02/V1/011752	Claim	Damage	Capital B Farm Sdn Bhd	Credit Account	V177004132034001				Rejected	286.00		15-2-2026 12:33:30 PM		1-3-2026 12:33:30 PM			Audit Trail
CL/2026/02/V1/011751	Claim	Damage FreshBox	MS ACCESSORIES & PARTS	Credit Account	V177062495041001	No	LineHaul Connectivity Issue	Premium	Pending Responsible Staff Details	200.00	100.00	15-2-2026 12:31:18 PM	27-3-2026 04:18:53 PM	1-3-2026 12:31:18 PM	25-3-2026 04:11:59 AM		Audit Trail
CL/2026/02/V1/011750	Claim	Damage FreshBox	MHR LIVESTOCK	Credit Account	V177062543117001	No	LineHaul Connectivity Issue	Premium	Pending Responsible Staff Details	200.00	100.00	15-2-2026 12:26:02 PM	27-3-2026 04:43:33 PM	1-3-2026 12:26:02 PM	25-3-2026 04:22:45 AM		Audit Trail
CL/2026/02/V1/011749	Claim	Damage FreshBox	MHR LIVESTOCK	Credit Account	V177062543124001	No	LineHaul Connectivity Issue	Premium	Pending Responsible Staff Details	200.00	100.00	15-2-2026 12:23:05 PM	27-3-2026 04:50:09 PM	1-3-2026 12:23:05 PM	25-3-2026 04:47:34 AM		Audit Trail
CL/2026/02/V1/011748	Claim	Delay Delivery Premium Parcel	LEE CHONG KIAN	Credit Account	V177062510911001	No	Hub/Depo/ Station Handling Issue	Premium	Pending by Operation	200.00		15-2-2026 12:14:40 PM	15-3-2026 11:19:40 AM	1-3-2026 12:14:40 PM			Audit Trail
CL/2026/02/V1/011747	Claim	Damage FreshBox	JAMSIR	Credit Account	V177062538458001	No	LineHaul Connectivity Issue	Premium	Pending Responsible Staff Details	200.00	100.00	15-2-2026 12:04:46 PM	27-3-2026 04:57:47 PM	1-3-2026 12:04:46 PM	25-3-2026 04:55:57 AM		Audit Trail
CL/2026/02/V1/011746	Claim	Damage FreshBox	JAMSIR	Credit Account	V177062538595001				Info Incomplete	200.00		15-2-2026 12:02:39 PM	15-3-2026 11:01:55 AM	1-3-2026 12:02:39 PM			Audit Trail
CL/2026/02/V1/011745	Claim	Damage FreshBox	HAZAMI	Credit Account	V177062486735001				Info Incomplete	200.00		15-2-2026 12:00:09 PM	15-3-2026 11:01:42 AM	1-3-2026 12:00:09 PM			Audit Trail

CL/2026/02/V1/011744	Claim	Delay Delivery Premium Parcel	EID SOFEA CLINIC TUMPAT	Credit Account	V177062512090001				Rejected	200.00		15-2-2026 11:54:47 AM		1-3-2026 11:54:47 AM			Audit Trail
CL/2026/02/V1/011743	Claim	Delay Delivery Premium Parcel	EID SOFEA CLINIC TUMPAT	Credit Account	V177062512113001				Rejected	200.00		15-2-2026 11:39:43 AM		1-3-2026 11:39:43 AM			Audit Trail
CL/2026/02/V1/011742	Claim	Delay Delivery Premium Parcel	EID SOFEA CLINIC TUMPAT	Credit Account	V177062512106001				Rejected	200.00		15-2-2026 11:37:12 AM		1-3-2026 11:37:12 AM			Audit Trail
CL/2026/02/V1/011741	Claim	Damage FreshBox	CHUA TIONG LAM	Credit Account	V177062466942001	No	LineHaul Connectivity Issue	Premium	Pending Responsible Staff and Payment Details	200.00		15-2-2026 11:33:19 AM	26-3-2026 07:49:36 AM	1-3-2026 11:33:19 AM			Audit Trail
CL/2026/02/V1/011740	Claim	Damage FreshBox	CHUA TIONG LAM	Credit Account	V177062534016001	No	LineHaul Connectivity Issue	Premium	Pending Responsible Staff Details	200.00	100.00	15-2-2026 11:30:12 AM	27-3-2026 05:16:08 PM	1-3-2026 11:30:12 AM	25-3-2026 05:09:28 AM		Audit Trail
CL/2026/02/V1/011739	Claim	Delay Delivery Premium Parcel	ATH GROUP	Credit Account	V177062539455001				Rejected	100.00		15-2-2026 11:27:19 AM		1-3-2026 11:27:19 AM			Audit Trail
CL/2026/02/V1/011738	Claim	Damage	ML019	Credit Account	V177004924455001				Rejected	1328.00		14-2-2026 09:10:49 PM		28-2-2026 09:10:49 PM			Audit Trail
CL/2026/02/V1/011737	Claim	Damage	hj express	Credit Account	V177004248476001	No	Hub/Depo/ Station Handling Issue	Express	Pending Responsible Staff Details	399.00	200.00	14-2-2026 05:51:38 PM	11-4-2026 03:55:48 PM	28-2-2026 05:51:38 PM	9-4-2026 03:14:02 AM		Audit Trail
CL/2026/02/V1/011736	Claim	Delay Delivery Premium Parcel	Eugene Lim	Cash	V177005016227001	No	Hub/Depo/ Station Handling Issue	Premium	Pending by Operation	368.00		14-2-2026 02:56:17 PM	15-3-2026 09:43:41 AM	28-2-2026 02:56:17 PM			Audit Trail
CL/2026/02/V1/011735	Claim	Delay Delivery Premium Parcel	Eugene Lim	Cash	V177005020118001	No	Logistic IT System Issue	Premium	Pending Responsible Staff Details	368.00	100.00	14-2-2026 02:54:06 PM	26-3-2026 09:51:29 AM	28-2-2026 02:54:06 PM	24-3-2026 09:47:10 AM		Audit Trail
CL/2026/02/V1/011734	Claim	Delay Delivery Premium Parcel	NL FOOD PRODUCTS	Cash	V176961690984001				Rejected	287.00		14-2-2026 02:48:59 PM		28-2-2026 02:48:59 PM			Audit Trail
CL/2026/02/V1/011733	Claim	Damage	SITI HEJAR	Credit Account	V177004370023001				Rejected	100.00		14-2-2026 02:42:56 PM		28-2-2026 02:42:56 PM			Audit Trail
CL/2026/02/V1/011732	Claim	Damage	Perabot Sungai Rambai Sdn Bhd	Credit Account	RTSV1769616045090 02	No	Force Majeure	Express	Pending Responsible Staff Details	1721.00	200.00	14-2-2026 01:14:18 PM	12-4-2026 03:53:53 PM	28-2-2026 01:14:18 PM	10-4-2026 03:50:10 AM		Audit Trail

CL/2026/02/V1/011731	Claim	Delay Delivery Premium Parcel	EASY MAIL SDN BHD	Credit Account	V17706260 3972001				Rejected	100.00		14-2-2026 01:02:05 PM		28-2-2026 01:02:05 PM			Audit Trail
CL/2026/02/V1/011730	Claim	Damage	TAN CHUAN TZE (TANRADIO.COM ELECTRICAL)	Credit Account	V17700505 0917001	Yes	Force Majeure	Express	Pending by Claim Dept	69.90		14-2-2026 12:35:30 PM	9-5-2026 11:02:11 AM	28-2-2026 12:35:30 PM			Audit Trail
CL/2026/02/V1/011729	Claim	Lost	Zinc	Credit Account	V17700408 6467002				Rejected	965.29		14-2-2026 12:34:25 PM		28-2-2026 12:34:25 PM			Audit Trail
CL/2026/02/V1/011728	Claim	Lost	Perabot Sungai Rambai Sdn Bhd	Credit Account	V17700455 0524001				Rejected	538.00		14-2-2026 11:01:01 AM		28-2-2026 11:01:01 AM			Audit Trail
CL/2026/02/V1/011727	Claim	Lost	ML133	Credit Account	V17700463 6037001				Rejected	1000.00		14-2-2026 10:54:25 AM		28-2-2026 10:54:25 AM			Audit Trail
CL/2026/02/V1/011726	Claim	Lost	Perabot Sungai Rambai Sdn Bhd	Credit Account	V17700413 6933001				Rejected	429.00		14-2-2026 10:54:05 AM		28-2-2026 10:54:05 AM			Audit Trail
CL/2026/02/V1/011725	Claim	Lost	Perabot Sungai Rambai Sdn Bhd	Credit Account	V17700406 5202001	No	Hub/Depo/ Station Handling Issue	Express	Pending Responsible Staff and Payment Details	469.00	200.00	14-2-2026 10:46:24 AM	6-5-2026 06:01:50 PM	28-2-2026 10:46:24 AM			Audit Trail
CL/2026/02/V1/011724	Claim	Lost	Fo Xin Trading	Credit Account	V17700471 0140001				Rejected	1000.00		14-2-2026 10:30:14 AM		28-2-2026 10:30:14 AM			Audit Trail
CL/2026/02/V1/011723	Claim	Delay Delivery Premium Parcel	Easy Mail Sdn Bhd	Credit Account	V17706258 7005001	No	Misrouted Issue	Premium	Pending Responsible Staff Details	100.00	100.00	14-2-2026 06:27:02 AM	26-3-2026 12:27:07 PM	28-2-2026 06:27:02 AM	24-3-2026 12:22:15 PM		Audit Trail
CL/2026/02/V1/011722	Claim	Damage	Kh Nizam	Credit Account	V17700507 7310001	No	Force Majeure	Express	Pending Responsible Staff Details	200.00	200.00	13-2-2026 05:56:07 PM	24-4-2026 04:27:21 PM	27-2-2026 05:56:07 PM	22-4-2026 04:03:53 AM		Audit Trail
CL/2026/02/V1/011721	Claim	Damage	MMAG DIGITAL SDN BHD	Credit Account	V17640780 2780001				Rejected	1999.00		13-2-2026 05:44:46 PM		27-2-2026 05:44:46 PM			Audit Trail
CL/2026/02/V1/011720	Claim	Damage	MMAG DIGITAL SDN BHD	Credit Account	V17640889 1691001				Rejected	1999.00		13-2-2026 05:29:49 PM		27-2-2026 05:29:49 PM			Audit Trail
CL/2026/02/V1/011719	Claim	Damage	Sea Delight Sdn Bhd	Cash	V17706265 0976001				Rejected	200.00		13-2-2026 05:23:15 PM		27-2-2026 05:23:15 PM			Audit Trail

CL/2026/02/V1/011718	Claim	Lost	ML133	Credit Account	V177004740543001	No	Hub/Depo/Station Handling Issue	Express	Pending Responsible Staff Details	1000.00	200.00	13-2-2026 05:08:15 PM	27-3-2026 05:45:36 PM	27-2-2026 05:08:15 PM	25-3-2026 05:33:50 AM		Audit Trail
CL/2026/02/V1/011717	Claim	Damage	AMT PC DISTRIBUTOR (PENANG) SND BHD	Credit Account	V177062167405001	No	Force Majeure	Express	Pending by Operation	210.00		13-2-2026 04:56:50 PM	12-3-2026 11:36:09 AM	27-2-2026 04:56:50 PM			Audit Trail
CL/2026/02/V1/011716	Claim	Damage	U & ME Electrical Sdn Bhd	Credit Account	V176961678777001	No	Force Majeure	Express	Pending Responsible Staff Details	200.00	200.00	13-2-2026 04:34:13 PM	15-5-2026 12:17:08 PM	27-2-2026 04:34:13 PM	13-5-2026 12:07:19 PM		Audit Trail
CL/2026/02/V1/011715	Claim	Damage	U & ME Electrical Sdn Bhd	Credit Account	V176820709529001	No	Force Majeure	Express	Pending by Operation	200.00		13-2-2026 04:27:02 PM	12-3-2026 11:11:01 AM	27-2-2026 04:27:02 PM			Audit Trail
CL/2026/02/V1/011714	Claim	Damage FreshBox	Ng Chon Fai	Prepaid Account	V177004991372001	No	LineHaul Connectivity Issue	FreshBox	Pending Responsible Staff Details	220.00	200.00	13-2-2026 02:54:57 PM	28-3-2026 09:48:00 AM	27-2-2026 02:54:57 PM	26-3-2026 09:42:08 AM		Audit Trail
CL/2026/02/V1/011713	Claim	Lost	Aik Hoe Home Centre	Credit Account	V176821078839001				Rejected	205.00		13-2-2026 12:21:19 PM		27-2-2026 12:21:19 PM			Audit Trail
CL/2026/02/V1/011712	Claim	Lost	AIK HOE HOME CENTRE	Credit Account	V176821594254001				Rejected	252.00		13-2-2026 12:15:10 PM		27-2-2026 12:15:10 PM			Audit Trail
CL/2026/02/V1/011711	Claim	Lost	Jacky Chin	Credit Account	V177004146567001				Rejected	8495.00		13-2-2026 12:06:39 PM		27-2-2026 12:06:39 PM			Audit Trail
CL/2026/02/V1/011710	Claim	Lost	Maxmory Edtech Sdn Bhd	Prepaid Account	V175429149620001				Rejected	100.00		13-2-2026 12:01:48 PM		27-2-2026 12:01:48 PM			Audit Trail
CL/2026/02/V1/011709	Claim	Damage	MMAG DIGITAL SDN BHD	Credit Account	V176820991474001	No	Force Majeure	Express	Pending Responsible Staff Details	1999.00	200.00	13-2-2026 11:02:17 AM	10-4-2026 02:20:08 PM	27-2-2026 11:02:17 AM	8-4-2026 02:18:16 AM		Audit Trail
CL/2026/02/V1/011708	Claim	Lost	NG CHONG SWEE	Credit Account	V176821492109001				Rejected	158.13		13-2-2026 10:49:31 AM		27-2-2026 10:49:31 AM			Audit Trail
CL/2026/02/V1/011707	Claim	Lost	NG CHONG SWEE	Credit Account	V176819684967001				Rejected	76.71		13-2-2026 10:43:28 AM		27-2-2026 10:43:28 AM			Audit Trail
CL/2026/02/V1/011706	Claim	Damage	MANDY LIGHTING SDN BHD	Credit Account	V177004295722001	No	Hub/Depo/Station Handling Issue	Express	Pending Responsible Staff Details	550.00	200.00	13-2-2026 10:10:42 AM	10-4-2026 04:35:21 PM	27-2-2026 10:10:42 AM	8-4-2026 04:32:36 AM		Audit Trail
CL/2026/02/V1/011705	Claim	Lost	Jacky Chin	Credit Account	V176820594446001				Rejected	399.00		13-2-2026 08:51:55 AM		27-2-2026 08:51:55 AM			Audit Trail

CL/2026/02/V1/011704	Claim	Delay Delivery Premium Parcel	IPC ISLAND PROPERTY CONSULTANTS SDN BHD	Credit Account	V177005151423001	No	Hub/Depo/ Station Handling Issue	Premium	Pending by Operation	100.00		12-2-2026 05:25:04 PM	8-3-2026 02:44:20 PM	26-2-2026 05:25:04 PM			Audit Trail
CL/2026/02/V1/011703	Claim	Delay Delivery Premium Parcel	LEO CHEN FENG	Credit Account	V177005005269001	No	Hub/Depo/ Station Handling Issue	Premium	Pending by Operation	100.00		12-2-2026 05:20:10 PM	8-3-2026 02:41:01 PM	26-2-2026 05:20:10 PM			Audit Trail
CL/2026/02/V1/011702	Claim	Lost	GOLDEN EXPRESS COURIER CENTER	Credit Account	V177062246872001	No	Driver Issue	Express	Rejected	200.00		12-2-2026 05:18:08 PM		26-2-2026 05:18:08 PM			Audit Trail
CL/2026/02/V1/011701	Claim	Damage	Muhammad Nasrul amin bin hafizan	Credit Account	V177005107703001	No	Force Majeure	Express	Pending Responsible Staff Details	200.00	200.00	12-2-2026 05:13:04 PM	10-4-2026 02:27:44 PM	26-2-2026 05:13:04 PM	8-4-2026 02:25:27 AM		Audit Trail
CL/2026/02/V1/011700	Claim	Delay Delivery Premium Parcel	CNG MARKETING ENTERPRISE	Credit Account	V177062439137001				Rejected	712.00		12-2-2026 04:57:29 PM		26-2-2026 04:57:29 PM			Audit Trail
CL/2026/02/V1/011699	Claim	Lost	ML075	Credit Account	V177004430680001				Rejected	2000.00		12-2-2026 04:07:16 PM		26-2-2026 04:07:16 PM			Audit Trail
CL/2026/02/V1/011698	Claim	Delay Delivery Premium Parcel	CNG MARKETING ENTERPRISE	Credit Account	V177062247855001	No	Hub/Depo/ Station Handling Issue	Premium	Pending Responsible Staff Details	595.00	100.00	12-2-2026 02:05:20 PM	5-4-2026 04:34:11 PM	26-2-2026 02:05:20 PM	3-4-2026 03:48:19 AM		Audit Trail
CL/2026/02/V1/011697	Claim	Delay Delivery Premium Parcel	VIP ipoh station 18	Credit Account	V177062301809001	No	Hub/Depo/ Station Handling Issue	Premium	Pending by Operation	28.70		12-2-2026 01:08:39 PM	8-3-2026 01:39:29 PM	26-2-2026 01:08:39 PM			Audit Trail
CL/2026/02/V1/011696	Claim	Lost	ML005	Credit Account	V177004439881001				Rejected	1000.00		12-2-2026 01:04:17 PM		26-2-2026 01:04:17 PM			Audit Trail
CL/2026/02/V1/011695	Claim	Damage	MMAG DIGITAL SDN BHD	Credit Account	V176821179925001	No	Force Majeure	Express	Pending by Operation	1999.00		12-2-2026 12:17:33 PM	8-3-2026 01:33:52 PM	26-2-2026 12:17:33 PM			Audit Trail
CL/2026/02/V1/011694	Claim	Lost	MYPOST SOLUTIONS	Credit Account	V176961162238001				Rejected	500.00		12-2-2026 12:06:41 PM		26-2-2026 12:06:41 PM			Audit Trail
CL/2026/02/V1/011693	Claim	Lost	MMAG DIGITAL SDN BHD	Credit Account	V176407804319001				Info Incomplete	1999.00		12-2-2026 11:51:36 AM	8-3-2026 01:22:16 PM	26-2-2026 11:51:36 AM			Audit Trail
CL/2026/02/V1/011692	Claim	Damage	VAL CART EMPIRE	Credit Account	V177004161935001				Rejected	200.00		12-2-2026 11:39:32 AM		26-2-2026 11:39:32 AM			Audit Trail

CL/2026/02/V1/011691	Claim	Delay Delivery Premium Parcel	Jo Anne(enjoy)	Cash	V177005036515001	No	Hub/Depo/Station Handling Issue	Premium	Rejected	788.00		12-2-2026 11:31:50 AM		26-2-2026 11:31:50 AM			Audit Trail
CL/2026/02/V1/011690	Claim	Lost	Leemay Lim(WB)	Cash	V177005036898001	No	Hub/Depo/Station Handling Issue	Premium	Rejected	1334.00		12-2-2026 11:25:13 AM		26-2-2026 11:25:13 AM			Audit Trail
CL/2026/02/V1/011689	Claim	Delay Delivery Premium Parcel	HUONG DIEM (LINA)	Credit Account	V177004870493001	No	Logistic IT System Issue	Premium	Pending Responsible Staff Details	100.00	100.00	12-2-2026 11:19:40 AM	28-3-2026 10:02:24 AM	26-2-2026 11:19:40 AM	26-3-2026 09:55:41 AM		Audit Trail
CL/2026/02/V1/011688	Claim	Delay Delivery Premium Parcel	Cschong(qr)	Cash	V177005036645001	No	Hub/Depo/Station Handling Issue	Premium	Rejected	1682.00		12-2-2026 11:19:00 AM		26-2-2026 11:19:00 AM			Audit Trail
CL/2026/02/V1/011687	Claim	Delay Delivery Premium Parcel	FHHMK ENTERPRISE	Prepaid Account	V177062197945001	No	Hub/Depo/Station Handling Issue	Premium	Pending Responsible Staff Details	100.00	100.00	12-2-2026 11:00:08 AM	6-4-2026 11:15:06 AM	26-2-2026 11:00:08 AM	4-4-2026 10:51:30 AM		Audit Trail
CL/2026/02/V1/011686	Claim	Delay Delivery Premium Parcel	CHIN MAN JUN	Credit Account	V177062351330001	No	Driver Issue	Premium	Rejected	100.00		12-2-2026 10:55:06 AM		26-2-2026 10:55:06 AM			Audit Trail
CL/2026/02/V1/011685	Claim	Delay Delivery Premium Parcel	Emitrophies	Credit Account	V177062255713001	No	Hub/Depo/Station Handling Issue	Premium	Pending Responsible Staff Details	15.90	15.90	12-2-2026 10:19:19 AM	2-4-2026 05:44:33 PM	26-2-2026 10:19:19 AM	31-3-2026 05:37:34 AM		Audit Trail
CL/2026/02/V1/011684	Claim	Delay Delivery Premium Parcel	Lis Ten Enterprise	Credit Account	V177062279108001	No	LineHaul Connectivity Issue	Premium	Pending Responsible Staff Details	100.00	100.00	12-2-2026 09:56:40 AM	6-4-2026 12:00:42 PM	26-2-2026 09:56:40 AM	4-4-2026 11:46:15 AM		Audit Trail
CL/2026/02/V1/011683	Claim	Delay Delivery Premium Parcel	GRACE CHOONG	Credit Account	V177005152895001	No	Hub/Depo/Station Handling Issue	Premium	Pending Responsible Staff Details	100.00	100.00	12-2-2026 01:18:14 AM	28-3-2026 10:11:09 AM	26-2-2026 01:18:14 AM	26-3-2026 10:06:24 AM		Audit Trail
CL/2026/02/V1/011682	Claim	Delay Delivery Premium Parcel	ROMENSA SISTER JB	Credit Account	V177005155735001				Rejected	100.00		12-2-2026 12:59:03 AM		26-2-2026 12:59:03 AM			Audit Trail
CL/2026/02/V1/011681	Claim	Delay Delivery Premium Parcel	AH YAN	Credit Account	V177062237191001	No	Hub/Depo/Station Handling Issue	Premium	Pending by Operation	100.00		12-2-2026 12:43:10 AM	7-3-2026 01:58:28 PM	26-2-2026 12:43:10 AM			Audit Trail
CL/2026/02/V1/011680	Claim	Delay Delivery Premium Parcel	YORN LU	Credit Account	V177062242874001	No	Hub/Depo/Station Handling Issue	Premium	Pending by Operation	100.00		12-2-2026 12:28:34 AM	7-3-2026 01:48:31 PM	26-2-2026 12:28:34 AM			Audit Trail

CL/2026/02/V1/011679	Claim	Delay Delivery Premium Parcel	CANNY	Credit Account	V177005102999001	No	Hub/Depo/Station Handling Issue	Premium	Pending Responsible Staff Details	100.00	100.00	12-2-2026 12:25:35 AM	28-3-2026 10:31:29 AM	26-2-2026 12:25:35 AM	26-3-2026 10:19:24 AM		Audit Trail
CL/2026/02/V1/011678	Claim	Delay Delivery Premium Parcel	CNG MARKETING ENTERPRISE	Credit Account	V177062247046001	No	Hub/Depo/Station Handling Issue	Premium	Rejected	338.00		11-2-2026 10:54:07 PM		25-2-2026 10:54:07 PM			Audit Trail
CL/2026/02/V1/011677	Claim	Delay Delivery Premium Parcel	MR ANG	Credit Account	V177062296136001	No	Hub/Depo/Station Handling Issue	Premium	Rejected	218.00		11-2-2026 10:48:07 PM		25-2-2026 10:48:07 PM			Audit Trail
CL/2026/02/V1/011676	Claim	Delay Delivery Premium Parcel	MR ANG	Credit Account	V177062300192001	No	Hub/Depo/Station Handling Issue	Premium	Pending Responsible Staff Details	450.00	100.00	11-2-2026 10:46:46 PM	6-4-2026 05:42:29 PM	25-2-2026 10:46:46 PM	4-4-2026 05:30:25 AM		Audit Trail
CL/2026/02/V1/011675	Claim	Delay Delivery Premium Parcel	MACALLUM OCEAN	Credit Account	V177062338287001	No	Hub/Depo/Station Handling Issue	Premium	Pending Responsible Staff Details	137.00	100.00	11-2-2026 10:45:09 PM	28-3-2026 10:42:34 AM	25-2-2026 10:45:09 PM	26-3-2026 10:34:20 AM		Audit Trail
CL/2026/02/V1/011674	Claim	Delay Delivery Premium Parcel	KENN YAP	Cash	V177005141226001	No	Hub/Depo/Station Handling Issue	Premium	Pending Responsible Staff Details	200.00	100.00	11-2-2026 06:49:58 PM	28-3-2026 11:17:11 AM	25-2-2026 06:49:58 PM	26-3-2026 11:03:59 AM		Audit Trail
CL/2026/02/V1/011673	Claim	Damage FreshBox	AOS	Prepaid Account	V177005138615001	No	Hub/Depo/Station Handling Issue	Premium	Pending by Operation	142.00		11-2-2026 06:30:43 PM	7-3-2026 11:32:26 AM	25-2-2026 06:30:43 PM			Audit Trail
CL/2026/02/V1/011672	Claim	Damage FreshBox	ML019	Credit Account	V177062179750001	No	Misrouted Issue	FreshBox	Pending Responsible Staff Details	31.80	31.80	11-2-2026 06:22:52 PM	28-3-2026 11:23:58 AM	25-2-2026 06:22:52 PM	26-3-2026 11:19:45 AM		Audit Trail
CL/2026/02/V1/011671	Claim	Lost	CY TANG	Prepaid Account	V177005034825001				Rejected	560.00		11-2-2026 06:11:16 PM		25-2-2026 06:11:16 PM			Audit Trail
CL/2026/02/V1/011670	Claim	Lost	Phang	Credit Account	772162801	No	Hub/Depo/Station Handling Issue	Express	Rejected	105.64		11-2-2026 05:46:56 PM		25-2-2026 05:46:56 PM			Audit Trail
CL/2026/02/V1/011669	Claim	Delay Delivery Premium Parcel	KC	Cash	V177005169312001	No	Hub/Depo/Station Handling Issue	Premium	Pending Responsible Staff Details	180.00	200.00	11-2-2026 05:11:42 PM	28-3-2026 03:09:19 PM	25-2-2026 05:11:42 PM	26-3-2026 03:02:11 AM		Audit Trail
CL/2026/02/V1/011668	Claim	Delay Delivery Premium Parcel	ML005	Credit Account	V177005159764001	No	Hub/Depo/Station Handling Issue	Premium	Pending Responsible Staff Details	25.50	25.50	11-2-2026 04:24:16 PM	24-4-2026 03:58:13 PM	25-2-2026 04:24:16 PM	22-4-2026 03:53:56 AM		Audit Trail

CL/2026/02/V1/011667	Claim	Delay Delivery Premium Parcel	TOP1POST SDN BHD	Credit Account	TOP60943593				Rejected	100.00		11-2-2026 04:23:33 PM		25-2-2026 04:23:33 PM			Audit Trail
CL/2026/02/V1/011666	Claim	Delay Delivery Premium Parcel	VIP DC	Credit Account	V177062197471001	No	Hub/Depo/ Station Handling Issue	Premium	Pending Responsible Staff Details	22.30	22.30	11-2-2026 04:21:05 PM	28-3-2026 12:00:22 PM	25-2-2026 04:21:05 PM	26-3-2026 11:46:51 AM		Audit Trail
CL/2026/02/V1/011665	Claim	Delay Delivery Premium Parcel	TOP1POST SDN BHD	Credit Account	TOP60943787	No	Hub/Depo/ Station Handling Issue	Premium	Rejected	100.00		11-2-2026 04:17:57 PM		25-2-2026 04:17:57 PM			Audit Trail
CL/2026/02/V1/011664	Claim	Delay Delivery Premium Parcel	TOP1POST SDN BHD	Credit Account	TOP60943936	No	Hub/Depo/ Station Handling Issue	Premium	Pending by Operation	100.00		11-2-2026 04:14:24 PM	7-3-2026 10:02:36 AM	25-2-2026 04:14:24 PM			Audit Trail
CL/2026/02/V1/011663	Claim	Delay Delivery Premium Parcel	TOP1POST SDN BHD	Credit Account	TOP60943707	No	Hub/Depo/ Station Handling Issue	Premium	Rejected	100.00		11-2-2026 04:12:15 PM		25-2-2026 04:12:15 PM			Audit Trail
CL/2026/02/V1/011662	Claim	Delay Delivery Premium Parcel	TOP1POST SDN BHD	Credit Account	TOP60943991	No	Hub/Depo/ Station Handling Issue	Premium	Pending by Operation	100.00		11-2-2026 04:10:02 PM	7-3-2026 09:50:12 AM	25-2-2026 04:10:02 PM			Audit Trail
CL/2026/02/V1/011661	Claim	Delay Delivery Premium Parcel	TOP1POST SDN BHD	Credit Account	TOP60943930	No	Hub/Depo/ Station Handling Issue	Premium	Rejected	100.00		11-2-2026 04:08:34 PM		25-2-2026 04:08:34 PM			Audit Trail
CL/2026/02/V1/011660	Claim	Delay Delivery Premium Parcel	TOP1POST SDN BHD	Credit Account	TOP60943976	No	Hub/Depo/ Station Handling Issue	Premium	Pending by Operation	100.00		11-2-2026 04:07:07 PM	7-3-2026 09:42:26 AM	25-2-2026 04:07:07 PM			Audit Trail
CL/2026/02/V1/011659	Claim	Delay Delivery Premium Parcel	TOP1POST SDN BHD	Credit Account	TOP60944099	No	Hub/Depo/ Station Handling Issue	Premium	Pending by Operation	100.00		11-2-2026 04:05:27 PM	7-3-2026 09:26:11 AM	25-2-2026 04:05:27 PM			Audit Trail
CL/2026/02/V1/011658	Claim	Delay Delivery Premium Parcel	TOP1POST SDN BHD	Credit Account	TOP60943562	No	Hub/Depo/ Station Handling Issue	Premium	Pending by Operation	100.00		11-2-2026 04:04:04 PM	7-3-2026 09:23:13 AM	25-2-2026 04:04:04 PM			Audit Trail
CL/2026/02/V1/011657	Claim	Delay Delivery Premium Parcel	TOP1POST SDN BHD	Credit Account	TOP60943368	No	Hub/Depo/ Station Handling Issue	Premium	Rejected	100.00		11-2-2026 04:01:55 PM		25-2-2026 04:01:55 PM			Audit Trail
CL/2026/02/V1/011656	Claim	Delay Delivery Premium Parcel	TOP1POST SDN BHD	Credit Account	TOP60943822	No	Hub/Depo/ Station Handling Issue	Premium	Rejected	100.00		11-2-2026 03:59:57 PM		25-2-2026 03:59:57 PM			Audit Trail

CL/2026/02/V1/011655	Claim	Lost	PERABOT SUNGAI RAMBAI SDN BHD	Credit Account	V176821436066002	No	Hub/Depo/ Station Handling Issue	Express	Pending by Claim Dept	4090.00		11-2-2026 03:43:17 PM	19-4-2026 01:13:03 PM	25-2-2026 03:43:17 PM			Audit Trail
CL/2026/02/V1/011654	Claim	Damage	PENI GROUP SDN BHD	Credit Account	V176961548582001				Rejected	69.00		11-2-2026 03:30:39 PM		25-2-2026 03:30:39 PM			Audit Trail
CL/2026/02/V1/011653	Claim	Damage	YNL FRESH FROZEN SEAFOOD	Credit Account	V177062501032001				Rejected	250.00		11-2-2026 03:20:13 PM		25-2-2026 03:20:13 PM			Audit Trail
CL/2026/02/V1/011652	Claim	Lost	MMAG DIGITAL SDN BHD	Credit Account	V176582035775001	No	Hub/Depo/ Station Handling Issue	Express	Pending by Operation	1999.00		11-2-2026 03:19:57 PM	7-3-2026 08:41:59 AM	25-2-2026 03:19:57 PM			Audit Trail
CL/2026/02/V1/011651	Claim	Lost	PERABOT SUNGAI RAMBAI SDN BHD	Credit Account	V177004352012001				Rejected	2300.00		11-2-2026 03:15:44 PM		25-2-2026 03:15:44 PM			Audit Trail
CL/2026/02/V1/011650	Claim	Lost	MMAG DIGITAL SDN BHD	Credit Account	V176581740434001				Rejected	1999.00		11-2-2026 03:10:51 PM		25-2-2026 03:10:51 PM			Audit Trail
CL/2026/02/V1/011649	Claim	Lost	MMAG DIGITAL SDN BHD	Credit Account	V176408857031001	No	Hub/Depo/ Station Handling Issue	Express	Rejected	1999.00		11-2-2026 02:50:59 PM		25-2-2026 02:50:59 PM			Audit Trail
CL/2026/02/V1/011648	Claim	Lost	MMAG DIGITAL SDN BHD	Credit Account	V176408548663001				Rejected	1999.00		11-2-2026 02:43:24 PM		25-2-2026 02:43:24 PM			Audit Trail
CL/2026/02/V1/011647	Claim	Lost	MMATRIX	Credit Account	V176961075910001	No	Hub/Depo/ Station Handling Issue	Express	Pending by Operation	7999.00		11-2-2026 01:23:32 PM	6-3-2026 02:37:24 PM	25-2-2026 01:23:32 PM			Audit Trail
CL/2026/02/V1/011646	Claim	Lost	ML005	Credit Account	V176961147617001				Rejected	1000.00		11-2-2026 12:26:38 PM		25-2-2026 12:26:38 PM			Audit Trail
CL/2026/02/V1/011645	Claim	Delay Delivery Premium Parcel	MUHAMMAD AZIM BIN MUSTAFA	Cash	V177005076665001	No	Hub/Depo/ Station Handling Issue	Premium	Pending Responsible Staff Details	0.00	100.00	11-2-2026 11:18:09 AM	28-3-2026 03:49:07 PM	25-2-2026 11:18:09 AM	26-3-2026 03:48:47 AM		Audit Trail
CL/2026/02/V1/011644	Claim	Lost	TOP1POST SDN BHD	Credit Account	TOP60938274	No	Hub/Depo/ Station Handling Issue	Express	Pending by Operation	253.00		11-2-2026 11:13:50 AM	6-3-2026 02:23:29 PM	25-2-2026 11:13:50 AM			Audit Trail
CL/2026/02/V1/011643	Claim	Lost	Joanne	Credit Account	V177004235575001				Rejected	1000.00		11-2-2026 10:57:56 AM		25-2-2026 10:57:56 AM			Audit Trail
CL/2026/02/V1/011642	Claim	Damage	Mohd Yusoff bin Suleman	Prepaid Account	V177005035426001				Rejected	0.00		11-2-2026 10:55:58 AM		25-2-2026 10:55:58 AM			Audit Trail

CL/2026/02/V1/011641	Claim	Lost	ML139	Credit Account	V176961627683001				Rejected	1000.00		11-2-2026 10:26:21 AM		25-2-2026 10:26:21 AM			Audit Trail
CL/2026/02/V1/011640	Claim	Damage	Elward Leong	Cash	CNMYL001406792				Rejected	0.00		11-2-2026 07:52:19 AM		25-2-2026 07:52:19 AM			Audit Trail
CL/2026/02/V1/011639	Claim	Lost	DINESH EARNEST	Credit Account	V176961273019001				Rejected	1109.00		11-2-2026 12:33:45 AM		25-2-2026 12:33:45 AM			Audit Trail
CL/2026/02/V1/011638	Claim	Delay Delivery Premium Parcel	happy collection	Credit Account	V177005170066001				Rejected	34.98		10-2-2026 11:52:38 PM		24-2-2026 11:52:38 PM			Audit Trail
CL/2026/02/V1/011637	Claim	Delay Delivery Premium Parcel	happy collection	Credit Account	V177005175733001	No	Hub/Depo/ Station Handling Issue	Premium	Rejected	66.78		10-2-2026 11:32:22 PM		24-2-2026 11:32:22 PM			Audit Trail
CL/2026/02/V1/011636	Claim	Delay Delivery Premium Parcel	MR ANG	Credit Account	V177005045180001	No	Hub/Depo/ Station Handling Issue	Premium	Pending Responsible Staff Details	864.00	100.00	10-2-2026 10:06:14 PM	6-4-2026 11:44:12 AM	24-2-2026 10:06:14 PM	4-4-2026 11:17:38 AM		Audit Trail
CL/2026/02/V1/011635	Claim	Delay Delivery Premium Parcel	MR ANG	Credit Account	V177005049164001	No	Hub/Depo/ Station Handling Issue	Premium	Rejected	1171.00		10-2-2026 09:57:56 PM		24-2-2026 09:57:56 PM			Audit Trail
CL/2026/02/V1/011634	Claim	Delay Delivery Premium Parcel	MR ANG	Credit Account	V177005048785001	No	Hub/Depo/ Station Handling Issue	Premium	Rejected	1171.00		10-2-2026 09:57:02 PM		24-2-2026 09:57:02 PM			Audit Trail
CL/2026/02/V1/011633	Claim	Delay Delivery Premium Parcel	MR ANG	Credit Account	V177005048358001	No	Hub/Depo/ Station Handling Issue	Premium	Rejected	1171.00		10-2-2026 09:55:54 PM		24-2-2026 09:55:54 PM			Audit Trail
CL/2026/02/V1/011632	Claim	Delay Delivery Premium Parcel	MR ANG	Credit Account	V177005048136001	No	Hub/Depo/ Station Handling Issue	Premium	Rejected	1171.00		10-2-2026 09:53:56 PM		24-2-2026 09:53:56 PM			Audit Trail
CL/2026/02/V1/011631	Claim	Delay Delivery Premium Parcel	MR ANG	Credit Account	V177005047993001	No	Hub/Depo/ Station Handling Issue	Premium	Rejected	1171.00		10-2-2026 09:52:16 PM		24-2-2026 09:52:16 PM			Audit Trail
CL/2026/02/V1/011630	Claim	Delay Delivery Premium Parcel	MR ANG	Credit Account	V177005047757001	No	Hub/Depo/ Station Handling Issue	Premium	Rejected	1171.00		10-2-2026 09:50:56 PM		24-2-2026 09:50:56 PM			Audit Trail
CL/2026/02/V1/011629	Claim	Delay Delivery Premium Parcel	MR ANG	Credit Account	V177005047405001	No	Hub/Depo/ Station Handling Issue	Premium	Rejected	1171.00		10-2-2026 09:49:50 PM		24-2-2026 09:49:50 PM			Audit Trail

CL/2026/02/V1/011628	Claim	Damage	Xinjing Kee	Credit Account	V176821106969002	No	Force Majeure	Express	Pending Responsible Staff Details	299.00	200.00	10-2-2026 07:16:58 PM	28-3-2026 03:30:57 PM	24-2-2026 07:16:58 PM	26-3-2026 03:28:25 AM		Audit Trail
CL/2026/02/V1/011627	Claim	Damage	Xinjing Kee	Credit Account	V177004686346001	No	Force Majeure	Express	Pending Responsible Staff Details	489.00	200.00	10-2-2026 07:12:32 PM	10-4-2026 02:51:45 PM	24-2-2026 07:12:32 PM	8-4-2026 02:28:02 AM		Audit Trail
CL/2026/02/V1/011626	Claim	Lost	LINDA	Credit Account	V176961304331001				Rejected	35.00		10-2-2026 05:10:42 PM		24-2-2026 05:10:42 PM			Audit Trail
CL/2026/02/V1/011625	Claim	Lost	L&K TRADING	Credit Account	V176821527023001				Rejected	179.00		10-2-2026 04:54:35 PM		24-2-2026 04:54:35 PM			Audit Trail
CL/2026/02/V1/011624	Claim	Damage FreshBox	ORDER TRADING SDN BHD	Credit Account	V176409278866001	No	Force Majeure	Express	Pending Responsible Staff Details	0.00	200.00	10-2-2026 04:42:24 PM	28-3-2026 04:07:43 PM	24-2-2026 04:42:24 PM	26-3-2026 04:04:03 AM		Audit Trail
CL/2026/02/V1/011623	Claim	Missing Content	SISLEE FASHION SDN BHD(PENANG BM)	Credit Account	V176821653470001	No	Hub/Depo/ Station Handling Issue	Value Pack	Info Incomplete	615.60		10-2-2026 12:52:53 PM		24-2-2026 12:52:53 PM			Audit Trail
CL/2026/02/V1/011622	Claim	Damage FreshBox	MONY_NANA	Credit Account	V177004920358001	No	Misrouted Issue	Premium	Pending Responsible Staff Details	200.00	100.00	10-2-2026 12:42:30 PM	18-3-2026 11:49:35 AM	24-2-2026 12:42:30 PM	16-3-2026 11:43:20 AM		Audit Trail
CL/2026/02/V1/011621	Claim	Delay Delivery Premium Parcel	PEH MING CHOO	Cash	V177004342556001				Rejected	8.00		10-2-2026 12:26:50 PM		24-2-2026 12:26:50 PM			Audit Trail
CL/2026/02/V1/011620	Claim	Delay Delivery Premium Parcel	TOP1POST SDN BHD	Credit Account	TOP60943978	No	Hub/Depo/ Station Handling Issue	Premium	Rejected	100.00		10-2-2026 12:10:02 PM		24-2-2026 12:10:02 PM			Audit Trail
CL/2026/02/V1/011619	Claim	Delay Delivery Premium Parcel	TOP1POST SDN BHD	Credit Account	TOP60944090	No	Hub/Depo/ Station Handling Issue	Premium	Rejected	100.00		10-2-2026 12:08:36 PM		24-2-2026 12:08:36 PM			Audit Trail
CL/2026/02/V1/011618	Claim	Delay Delivery Premium Parcel	TOP1POST SDN BHD	Credit Account	CTOP60944093002	No	Force Majeure	Premium	Rejected	100.00		10-2-2026 12:06:50 PM		24-2-2026 12:06:50 PM			Audit Trail
CL/2026/02/V1/011617	Claim	Delay Delivery Premium Parcel	TOP1POST SDN BHD	Credit Account	TOP60944119				Rejected	100.00		10-2-2026 12:05:19 PM		24-2-2026 12:05:19 PM			Audit Trail
CL/2026/02/V1/011616	Claim	Delay Delivery Premium Parcel	TOP1POST SDN BHD	Credit Account	TOP60943498				Rejected	100.00		10-2-2026 12:03:08 PM		24-2-2026 12:03:08 PM			Audit Trail

CL/2026/02/V1/011615	Claim	Delay Delivery Premium Parcel	TOP1POST SDN BHD	Credit Account	TOP60943659				Rejected	100.00		10-2-2026 11:58:41 AM		24-2-2026 11:58:41 AM			Audit Trail
CL/2026/02/V1/011614	Claim	Delay Delivery Premium Parcel	TOP1POST SDN BHD	Credit Account	TOP60943705	No	Driver Issue	Premium	Rejected	100.00		10-2-2026 11:56:59 AM		24-2-2026 11:56:59 AM			Audit Trail
CL/2026/02/V1/011613	Claim	Delay Delivery Premium Parcel	TOP1POST SDN BHD	Credit Account	TOP60943720				Rejected	100.00		10-2-2026 11:51:54 AM		24-2-2026 11:51:54 AM			Audit Trail
CL/2026/02/V1/011612	Claim	Delay Delivery Premium Parcel	TOP1POST SDN BHD	Credit Account	CTOP60943720002				Rejected	100.00		10-2-2026 11:49:46 AM		24-2-2026 11:49:46 AM			Audit Trail
CL/2026/02/V1/011611	Claim	Delay Delivery Premium Parcel	TOP1POST SDN BHD	Credit Account	TOP60943052				Rejected	100.00		10-2-2026 11:47:49 AM		24-2-2026 11:47:49 AM			Audit Trail
CL/2026/02/V1/011610	Claim	Delay Delivery Premium Parcel	TOP1POST SDN BHD	Credit Account	TOP60943101				Rejected	100.00		10-2-2026 11:40:15 AM		24-2-2026 11:40:15 AM			Audit Trail
CL/2026/02/V1/011609	Claim	Delay Delivery Premium Parcel	TOP1POST SDN BHD	Credit Account	TOP60943112				Rejected	100.00		10-2-2026 11:38:52 AM		24-2-2026 11:38:52 AM			Audit Trail
CL/2026/02/V1/011608	Claim	Delay Delivery Premium Parcel	TOP1POST SDN BHD	Credit Account	TOP60943205				Rejected	100.00		10-2-2026 11:36:44 AM		24-2-2026 11:36:44 AM			Audit Trail
CL/2026/02/V1/011607	Claim	Delay Delivery Premium Parcel	TOP1POST SDN BHD	Credit Account	TOP60943229				Rejected	100.00		10-2-2026 11:35:03 AM		24-2-2026 11:35:03 AM			Audit Trail
CL/2026/02/V1/011606	Claim	Delay Delivery Premium Parcel	mbe permas jaya	Cash	V177004909544001	No	Hub/Depo/ Station Handling Issue	Premium	Rejected	100.00		10-2-2026 11:32:39 AM		24-2-2026 11:32:39 AM			Audit Trail
CL/2026/02/V1/011605	Claim	Delay Delivery Premium Parcel	TOP1POST SDN BHD	Credit Account	TOP60943243				Rejected	100.00		10-2-2026 11:31:22 AM		24-2-2026 11:31:22 AM			Audit Trail
CL/2026/02/V1/011604	Claim	Delay Delivery Premium Parcel	TOP1POST SDN BHD	Credit Account	CTOP60942822002	No	Hub/Depo/ Station Handling Issue	Premium	Pending by Operation	100.00		10-2-2026 11:20:00 AM	4-3-2026 12:35:03 PM	24-2-2026 11:20:00 AM			Audit Trail

CL/2026/02/V1/011603	Claim	Delay Delivery Premium Parcel	TOP1POST SDN BHD	Credit Account	TOP60943377	No	Force Majeure	Premium	Rejected	100.00		10-2-2026 11:17:29 AM		24-2-2026 11:17:29 AM			Audit Trail
CL/2026/02/V1/011602	Claim	Damage	STARPOST (M) SDN BHD	Cash	V176821731819001				Rejected	150.00		10-2-2026 11:14:10 AM		24-2-2026 11:14:10 AM			Audit Trail
CL/2026/02/V1/011601	Claim	Damage	EASY REWARD RESOURCES	Credit Account	V176961143664001				Rejected	185.00		10-2-2026 11:13:19 AM		24-2-2026 11:13:19 AM			Audit Trail
CL/2026/02/V1/011600	Claim	Delay Delivery Premium Parcel	TOP1POST SDN BHD	Credit Account	TOP60942862	No	Hub/Depo/Station Handling Issue	Premium	Pending Responsible Staff Details	100.00	100.00	10-2-2026 11:05:50 AM	24-4-2026 11:43:28 AM	24-2-2026 11:05:50 AM	22-4-2026 10:56:23 AM		Audit Trail
CL/2026/02/V1/011599	Claim	Delay Delivery Premium Parcel	TOP1POST SDN BHD	Credit Account	TOP60942810	No	LineHaul Connectivity Issue	Premium	Pending by Operation	100.00		10-2-2026 11:03:54 AM	4-3-2026 11:27:06 AM	24-2-2026 11:03:54 AM			Audit Trail
CL/2026/02/V1/011598	Claim	Delay Delivery Premium Parcel	TOP1POST SDN BHD	Credit Account	TOP60942422	No	Hub/Depo/Station Handling Issue	Premium	Pending by Operation	100.00		10-2-2026 11:01:52 AM	4-3-2026 11:03:07 AM	24-2-2026 11:01:52 AM			Audit Trail
CL/2026/02/V1/011597	Claim	Delay Delivery Premium Parcel	TOP1POST SDN BHD	Credit Account	CTOP60942455002	No	Hub/Depo/Station Handling Issue	Premium	Pending Responsible Staff Details	100.00	100.00	10-2-2026 10:59:52 AM	19-3-2026 02:45:21 PM	24-2-2026 10:59:52 AM	17-3-2026 02:40:39 AM		Audit Trail
CL/2026/02/V1/011596	Claim	Delay Delivery Premium Parcel	TOP1POST SDN BHD	Credit Account	CTOP60942455003	No	Hub/Depo/Station Handling Issue	Premium	Pending Responsible Staff Details	100.00	100.00	10-2-2026 10:58:12 AM	19-3-2026 02:52:27 PM	24-2-2026 10:58:12 AM	17-3-2026 02:48:44 AM		Audit Trail
CL/2026/02/V1/011595	Claim	Delay Delivery Premium Parcel	EASY REWARD RESOURCES	Credit Account	V177004972029001				Rejected	150.00		10-2-2026 10:57:29 AM		24-2-2026 10:57:29 AM			Audit Trail
CL/2026/02/V1/011594	Claim	Delay Delivery Premium Parcel	TOP1POST SDN BHD	Credit Account	TOP60942532	No	Hub/Depo/Station Handling Issue	Premium	Pending by Operation	100.00		10-2-2026 10:56:05 AM	4-3-2026 09:57:09 AM	24-2-2026 10:56:05 AM			Audit Trail
CL/2026/02/V1/011593	Claim	Delay Delivery Premium Parcel	TOP1POST SDN BHD	Credit Account	TOP60942345	No	Hub/Depo/Station Handling Issue	Premium	Pending Responsible Staff Details	100.00	100.00	10-2-2026 10:52:35 AM	24-4-2026 10:54:27 AM	24-2-2026 10:52:35 AM	22-4-2026 10:46:55 AM		Audit Trail
CL/2026/02/V1/011592	Claim	Delay Delivery Premium Parcel	TOP1POST SDN BHD	Credit Account	TOP60942309	No	Hub/Depo/Station Handling Issue	Premium	Pending Responsible Staff Details	100.00	100.00	10-2-2026 10:50:35 AM	26-3-2026 12:15:01 PM	24-2-2026 10:50:35 AM	24-3-2026 12:07:34 PM		Audit Trail
CL/2026/02/V1/011591	Claim	Damage	KOK YAN SHAO	Credit Account	V176961043599001	Yes	Force Majeure	Express	Pending by Operation	882.80		10-2-2026 09:43:31 AM	4-3-2026 09:38:58 AM	24-2-2026 09:43:31 AM			Audit Trail

CL/2026/02/V1/011590	Claim	Damage	NAKADA GROUP M SDN BHD	Credit Account	V177004498093001				Rejected	495.00		10-2-2026 09:40:37 AM		24-2-2026 09:40:37 AM			Audit Trail
CL/2026/02/V1/011589	Claim	Damage	KOK YAN SHAO	Credit Account	V176821553718001	Yes	Force Majeure	Express	Pending Responsible Staff and Payment Details	2000.00	2000.00	10-2-2026 09:39:28 AM	19-6-2026 02:09:57 PM	24-2-2026 09:39:28 AM			Audit Trail
CL/2026/02/V1/011588	Claim	Lost	ML127	Credit Account	V177004219643001				Rejected	1000.00		10-2-2026 09:20:14 AM		24-2-2026 09:20:14 AM			Audit Trail
CL/2026/02/V1/011587	Claim	Lost	ML127	Credit Account	V176961275679001				Rejected	1000.00		10-2-2026 12:03:03 AM		24-2-2026 12:03:03 AM			Audit Trail
CL/2026/02/V1/011586	Claim	Damage	MUHAMMAD AMIN BIN SAMAT@ISMAIL	Cash	V177004986699001	No	Force Majeure	Premium	Pending Responsible Staff Details	150.00	150.00	9-2-2026 10:44:11 PM	7-6-2026 10:50:36 AM	23-2-2026 10:44:11 PM	5-6-2026 10:42:26 AM		Audit Trail
CL/2026/02/V1/011585	Claim	Lost	Brandon	Credit Account	V176821767320001				Rejected	3000.00		9-2-2026 10:25:59 PM		23-2-2026 10:25:59 PM			Audit Trail
CL/2026/02/V1/011584	Claim	Damage	Kwong Wai Chun	Credit Account	CNMYF0004898607				Rejected	358.41		9-2-2026 09:59:05 PM		23-2-2026 09:59:05 PM			Audit Trail
CL/2026/02/V1/011583	Claim	Damage FreshBox	STM ECOMMERCE	Credit Account	V177004686605001	No	Driver Issue	FreshBox	Pending Responsible Staff Details	400.00	200.00	9-2-2026 08:18:46 PM	12-3-2026 03:59:58 PM	23-2-2026 08:18:46 PM	10-3-2026 03:51:12 AM		Audit Trail
CL/2026/02/V1/011582	Claim	Lost	ML075	Credit Account	V176820900148001				Rejected	1000.00		9-2-2026 07:20:52 PM		23-2-2026 07:20:52 PM			Audit Trail
CL/2026/02/V1/011581	Claim	Delay Delivery Premium Parcel	SISTER FOREVER LOVE ES	Prepaid Account	V177004207848001				Rejected	250.00		9-2-2026 07:15:03 PM		23-2-2026 07:15:03 PM			Audit Trail
CL/2026/02/V1/011580	Claim	Delay Delivery Premium Parcel	Lis Ten Enterprise	Credit Account	V177004613113001	No	Hub/Depo/ Station Handling Issue	Premium	Pending Responsible Staff Details	100.00	100.00	9-2-2026 06:57:48 PM	23-4-2026 03:57:40 PM	23-2-2026 06:57:48 PM	21-4-2026 03:53:26 AM		Audit Trail
CL/2026/02/V1/011579	Claim	Damage	SITI NUR IZZAH BINTI MOHD SOFIAN	Credit Account	V176961208547001				Rejected	2700.00		9-2-2026 06:48:40 PM		23-2-2026 06:48:40 PM			Audit Trail
CL/2026/02/V1/011578	Claim	Lost	Sabryna Sia	Credit Account	10271377885	No	Hub/Depo/ Station Handling Issue	Express	Pending by Operation	196.72		9-2-2026 06:38:26 PM	1-3-2026 04:47:28 PM	23-2-2026 06:38:26 PM			Audit Trail

CL/2026/02/V1/011577	Claim	Lost	Kok Qi Lam	Credit Account	10271087175	No	Hub/Depo/ Station Handling Issue	Express	Pending by Operation	28.36		9-2-2026 06:22:30 PM	1-3-2026 03:51:23 PM	23-2-2026 06:22:30 PM			Audit Trail
CL/2026/02/V1/011576	Claim	Damage	HAIRWELL SDN BHD	Credit Account	V177004715138001				Rejected	648.00		9-2-2026 05:55:50 PM		23-2-2026 05:55:50 PM			Audit Trail
CL/2026/02/V1/011575	Claim	Damage	Nor Aqilah	Credit Account	V176961622015001				Rejected	22.20		9-2-2026 05:43:14 PM		23-2-2026 05:43:14 PM			Audit Trail
CL/2026/02/V1/011574	Claim	Damage	Siti Nur Ashiqin Binti Jailani	Credit Account	V176961338909001	Yes	Force Majeure	Express	Pending by Claim Dept	1219.00		9-2-2026 05:42:04 PM	29-3-2026 02:31:17 PM	23-2-2026 05:42:04 PM			Audit Trail
CL/2026/02/V1/011573	Claim	Lost	DANIAL KHAN BIN SALIM KHAN	Credit Account	V176301971698002				Rejected	852.00		9-2-2026 05:17:20 PM		23-2-2026 05:17:20 PM			Audit Trail
CL/2026/02/V1/011572	Claim	Damage	MMAG DIGITAL SDN BHD	Credit Account	V176820582122001	No	Force Majeure	Express	Pending Responsible Staff Details	1999.00	200.00	9-2-2026 04:37:40 PM	23-4-2026 03:38:02 PM	23-2-2026 04:37:40 PM	21-4-2026 03:23:16 AM		Audit Trail
CL/2026/02/V1/011571	Claim	Lost	ML127	Credit Account	V176821331378001				Rejected	1000.00		9-2-2026 03:53:16 PM		23-2-2026 03:53:16 PM			Audit Trail
CL/2026/02/V1/011570	Claim	Lost	ML098	Credit Account	V177004483419001				Rejected	1000.00		9-2-2026 03:08:42 PM		23-2-2026 03:08:42 PM			Audit Trail
CL/2026/02/V1/011569	Claim	Lost	ML129	Credit Account	V176821435533001				Rejected	1000.00		9-2-2026 03:06:58 PM		23-2-2026 03:06:58 PM			Audit Trail
CL/2026/02/V1/011568	Claim	Lost	MLK EXPRESS TRADING	Credit Account	V176961552640001				Rejected	200.00		9-2-2026 02:47:14 PM		23-2-2026 02:47:14 PM			Audit Trail
CL/2026/02/V1/011567	Claim	Lost	Tan Choy Soon	Credit Account	V176796448088001	No	Force Majeure	Express	Pending Responsible Staff Details	118.16	118.16	9-2-2026 02:25:41 PM	6-3-2026 10:47:16 AM	23-2-2026 02:25:41 PM	4-3-2026 10:42:37 AM		Audit Trail
CL/2026/02/V1/011566	Claim	Lost	BP GALAXY	Cash	V176821020227001				Rejected	900.00		9-2-2026 12:28:46 PM		23-2-2026 12:28:46 PM			Audit Trail
CL/2026/02/V1/011565	Claim	Lost	ML129	Credit Account	V176961387136001				Rejected	1000.00		9-2-2026 12:19:13 PM		23-2-2026 12:19:13 PM			Audit Trail
CL/2026/02/V1/011564	Claim	Delay Delivery Premium Parcel	JVT EXPRESS ENTERPRISE	Credit Account	V177004868797001				Rejected	1000.00		9-2-2026 12:14:34 PM		23-2-2026 12:14:34 PM			Audit Trail
CL/2026/02/V1/011563	Claim	Damage	Khairiyah binti Kammed	Credit Account	V176961564315001	Yes	Force Majeure	Express	Pending by Claim Dept	1384.07		9-2-2026 12:10:30 PM	5-3-2026 07:54:19 AM	23-2-2026 12:10:30 PM			Audit Trail

CL/2026/02/V1/011562	Claim	Lost	ML005	Credit Account	V177004189786001				Rejected	2000.00		9-2-2026 12:10:00 PM		23-2-2026 12:10:00 PM			Audit Trail
CL/2026/02/V1/011561	Claim	Damage	Zaihazril Bin Zainol Abidin	Credit Account	V176961379667001	Yes	Force Majeure	Express	Pending by Claim Dept	3335.04		9-2-2026 11:58:22 AM	6-3-2026 03:10:49 PM	23-2-2026 11:58:22 AM			Audit Trail
CL/2026/02/V1/011560	Claim	Damage	JS HOUSEHOLD ENTERPRISE	Credit Account	V176821399682001	No	Force Majeure	Express	Pending by Operation	200.00		9-2-2026 11:49:33 AM	29-3-2026 02:17:36 PM	23-2-2026 11:49:33 AM			Audit Trail
CL/2026/02/V1/011559	Claim	Lost	VIP LYNN	Credit Account	V176820068749001				Rejected	1000.00		9-2-2026 11:46:41 AM		23-2-2026 11:46:41 AM			Audit Trail
CL/2026/02/V1/011558	Claim	Damage	Nor Lizam bin Mat Saad	Credit Account	V176821726587001	Yes	Force Majeure	Express	Pending by Claim Dept	1677.63		9-2-2026 11:35:35 AM	17-4-2026 09:07:07 AM	23-2-2026 11:35:35 AM			Audit Trail
CL/2026/02/V1/011557	Claim	Damage	Mohamad arash amirrullah bin mohd hafzan	Credit Account	V176821286258001	Yes	Force Majeure	Express	Pending by Operation	921.73		9-2-2026 11:17:35 AM	27-2-2026 04:46:40 PM	23-2-2026 11:17:35 AM			Audit Trail
CL/2026/02/V1/011556	Claim	Lost	Brandon	Credit Account	V176961234256001				Rejected	2000.00		9-2-2026 11:03:18 AM		23-2-2026 11:03:18 AM			Audit Trail
CL/2026/02/V1/011555	Claim	Lost	TAY YI XIN	Prepaid Account	V176961661786001	No	Hub/Depo/ Station Handling Issue	Premium	Pending Responsible Staff Details	400.00	100.00	8-2-2026 09:57:46 PM	28-3-2026 04:59:58 PM	22-2-2026 09:57:46 PM	26-3-2026 04:49:45 AM		Audit Trail
CL/2026/02/V1/011554	Claim	Lost	XAVIER LIM	Prepaid Account	V176961376154001	No	Hub/Depo/ Station Handling Issue	Express	Pending by Operation	200.00		8-2-2026 04:28:32 PM	12-2-2026 08:52:56 AM	22-2-2026 04:28:32 PM			Audit Trail
CL/2026/02/V1/011553	Claim	Delay Delivery Premium Parcel	FINS AQUAWORLD AQUARIUM	Credit Account	V177004767663001				Rejected	189.00		8-2-2026 04:19:22 PM		22-2-2026 04:19:22 PM			Audit Trail
CL/2026/02/V1/011552	Claim	Delay Delivery Premium Parcel	HUONG DIEM (LINA)	Credit Account	V177004471409001	No	Driver Issue	Premium	Pending Responsible Staff Details	100.00	100.00	7-2-2026 08:26:25 PM	6-3-2026 11:02:57 AM	21-2-2026 08:26:25 PM	4-3-2026 10:48:33 AM		Audit Trail
CL/2026/02/V1/011551	Claim	Lost	Joanne	Credit Account	V176961685973001				Rejected	1000.00		7-2-2026 07:16:55 PM		21-2-2026 07:16:55 PM			Audit Trail
CL/2026/02/V1/011550	Claim	Lost	Joanne	Credit Account	V177004096237001				Rejected	1000.00		7-2-2026 07:14:30 PM		21-2-2026 07:14:30 PM			Audit Trail

CL/2026/02/V1/011549	Claim	Lost	Joanne	Credit Account	V176961273491001	No	Hub/Depo/ Station Handling Issue	Express	Pending by Operation	1000.00		7-2-2026 06:45:46 PM	27-2-2026 04:23:29 PM	21-2-2026 06:45:46 PM			Audit Trail
CL/2026/02/V1/011548	Claim	Lost	PERABOT SUNGAI RAMBAI SDN BHD	Credit Account	V176821436066002				Rejected	4090.00		7-2-2026 03:31:27 PM		21-2-2026 03:31:27 PM			Audit Trail
CL/2026/02/V1/011547	Claim	Damage	Elward Leong	Cash	CNMYL001424417				Rejected	12.00		7-2-2026 02:15:10 PM		21-2-2026 02:15:10 PM			Audit Trail
CL/2026/02/V1/011546	Claim	Delay Delivery Premium Parcel	GAN JOO AHAD	Cash	V177004313440001	No	Driver Issue	Premium	Rejected	5000.00		7-2-2026 02:11:36 PM		21-2-2026 02:11:36 PM			Audit Trail
CL/2026/02/V1/011545	Claim	Damage	YJ NOTEBOOK TECHNOLOGY (M) SDN BHD	Credit Account	V176821287613001				Rejected	420.00		7-2-2026 01:48:04 PM		21-2-2026 01:48:04 PM			Audit Trail
CL/2026/02/V1/011544	Claim	Damage	ZAHARI OTHMAN	Credit Account	V176821594483001	Yes	Force Majeure	Express	Pending by Operation	463.00		7-2-2026 11:34:46 AM	12-2-2026 03:26:45 PM	21-2-2026 11:34:46 AM			Audit Trail
CL/2026/02/V1/011543	Claim	Lost	ASJ SOLUTIONS SDN BHD	Credit Account	V176582461949001	No	Hub/Depo/ Station Handling Issue	Express	Rejected	272.46		7-2-2026 10:58:44 AM		21-2-2026 10:58:44 AM			Audit Trail
CL/2026/02/V1/011542	Claim	Lost	Brandon	Credit Account	V176961557669001				Rejected	1000.00		7-2-2026 09:38:48 AM		21-2-2026 09:38:48 AM			Audit Trail
CL/2026/02/V1/011541	Claim	Lost	Koay Zi Rong	Cash	CNMYL001431921				Rejected	135.00		7-2-2026 08:53:57 AM		21-2-2026 08:53:57 AM			Audit Trail
CL/2026/02/V1/011540	Claim	Lost	Brandon	Credit Account	V176961275051001				Rejected	1000.00		7-2-2026 12:15:37 AM		21-2-2026 12:15:37 AM			Audit Trail
CL/2026/02/V1/011539	Claim	Delay Delivery Premium Parcel	PREMIUM AQUATIC FARM PLT	Credit Account	V176961504090001				Rejected	280.00		6-2-2026 11:57:04 PM		20-2-2026 11:57:04 PM			Audit Trail
CL/2026/02/V1/011538	Claim	Missing Content	MUHAMAD FARIS BIN RAHMAD	Credit Account	V177004583683001				Rejected	44.00		6-2-2026 11:27:21 PM		20-2-2026 11:27:21 PM			Audit Trail
CL/2026/02/V1/011537	Claim	Delay Delivery Premium Parcel	YEN NATURAL BIRD NEST	Cash	V177004411160001				Rejected	100.00		6-2-2026 10:37:17 PM		20-2-2026 10:37:17 PM			Audit Trail

CL/2026/02/V1/011536	Claim	Delay Delivery Premium Parcel	EDWARD	Credit Account	V177004580347001	No	Hub/Depo/Station Handling Issue	Premium	Pending Responsible Staff and Payment Details	450.00	100.00	6-2-2026 10:36:35 PM	5-3-2026 12:43:13 PM	20-2-2026 10:36:35 PM			Audit Trail
CL/2026/02/V1/011535	Claim	Lost	LIM VENTILATION ENGINEERING SDN BHD LIM BRNG LEE	Credit Account	10271054835	No	Hub/Depo/Station Handling Issue	Express	Pending by Operation	29.03		6-2-2026 07:11:06 PM	27-2-2026 04:02:21 PM	20-2-2026 07:11:06 PM			Audit Trail
CL/2026/02/V1/011534	Claim	Lost	Wei Ming	Credit Account	V176961295097001	No	Hub/Depo/Station Handling Issue	Express	Rejected	1500.00		6-2-2026 05:52:06 PM		20-2-2026 05:52:06 PM			Audit Trail
CL/2026/02/V1/011533	Claim	Lost	Wei Ming	Credit Account	V176821494851001				Rejected	450.00		6-2-2026 05:49:24 PM		20-2-2026 05:49:24 PM			Audit Trail
CL/2026/02/V1/011532	Claim	Lost	MMAG DIGITAL SDN BHD	Credit Account	V176409520293001	No	Hub/Depo/Station Handling Issue	Express	Pending Responsible Staff Details	1999.00	200.00	6-2-2026 05:40:42 PM	6-6-2026 05:06:05 PM	20-2-2026 05:40:42 PM	4-6-2026 05:04:25 AM		Audit Trail
CL/2026/02/V1/011531	Claim	Lost	MMAG DIGITAL SDN BHD	Credit Account	V176409264517001	No	Hub/Depo/Station Handling Issue	Express	Pending Responsible Staff Details	1999.00	200.00	6-2-2026 05:34:10 PM	6-6-2026 05:02:22 PM	20-2-2026 05:34:10 PM	4-6-2026 04:59:26 AM		Audit Trail
CL/2026/02/V1/011530	Claim	Lost	MMAG DIGITAL SDN BHD	Credit Account	V176408758871001	No	Hub/Depo/Station Handling Issue	Express	Pending Responsible Staff Details	1999.00	200.00	6-2-2026 05:29:32 PM	7-6-2026 03:23:03 PM	20-2-2026 05:29:32 PM	5-6-2026 03:22:24 AM		Audit Trail
CL/2026/02/V1/011529	Claim	Lost	MMAG DIGITAL SDN BHD	Credit Account	V176408591539001	No	Hub/Depo/Station Handling Issue	Express	Pending Responsible Staff Details	1999.00	200.00	6-2-2026 05:25:07 PM	6-6-2026 04:53:47 PM	20-2-2026 05:25:07 PM	4-6-2026 04:45:29 AM		Audit Trail
CL/2026/02/V1/011528	Claim	Lost	EDDIE PEE ZHENG YOW	Credit Account	V177004183401001	No	Driver Issue	Express	Rejected	113.54		6-2-2026 05:24:30 PM		20-2-2026 05:24:30 PM			Audit Trail
CL/2026/02/V1/011527	Claim	Lost	MMAG DIGITAL SDN BHD	Credit Account	V176302058237001				Rejected	1999.00		6-2-2026 05:19:13 PM		20-2-2026 05:19:13 PM			Audit Trail
CL/2026/02/V1/011526	Claim	Lost	MMAG DIGITAL SDN BHD	Credit Account	V176172490946001				Rejected	1999.00		6-2-2026 05:14:26 PM		20-2-2026 05:14:26 PM			Audit Trail
CL/2026/02/V1/011525	Claim	Damage	Mohamad Firdaus Bin Mohd Satar	Credit Account	V176821712245001	Yes	Force Majeure	Express	Pending by Operation	477.31		6-2-2026 05:13:58 PM	14-2-2026 08:47:20 AM	20-2-2026 05:13:58 PM			Audit Trail

CL/2026/02/V1/011524	Claim	Lost	ML019	Credit Account	V176961322281001				Rejected	1000.00		6-2-2026 05:02:58 PM		20-2-2026 05:02:58 PM			Audit Trail
CL/2026/02/V1/011523	Claim	Damage	MMAG DIGITAL SDN BHD	Credit Account	V176408522724001				Rejected	1999.00		6-2-2026 05:02:20 PM		20-2-2026 05:02:20 PM			Audit Trail
CL/2026/02/V1/011522	Claim	Lost	ML127	Credit Account	V176820323398001	No	Hub/Depo/ Station Handling Issue	Express	Pending by Operation	500.00		6-2-2026 03:52:57 PM	14-2-2026 09:17:49 AM	20-2-2026 03:52:57 PM			Audit Trail
CL/2026/02/V1/011521	Claim	Delay Delivery Premium Parcel	TOP1POST SDN BHD	Credit Account	TOP60942053	No	Hub/Depo/ Station Handling Issue	Premium	Rejected	100.00		6-2-2026 11:37:39 AM		20-2-2026 11:37:39 AM			Audit Trail
CL/2026/02/V1/011520	Claim	Delay Delivery Premium Parcel	TOP1POST SDN BHD	Credit Account	TOP60941091				Rejected	100.00		6-2-2026 11:35:46 AM		20-2-2026 11:35:46 AM			Audit Trail
CL/2026/02/V1/011519	Claim	Damage	MMAG DIGITAL SDN BHD	Credit Account	V176582488557001	No	Force Majeure	Express	Pending Responsible Staff Details	1999.00	200.00	6-2-2026 11:17:37 AM	6-3-2026 02:43:02 PM	20-2-2026 11:17:37 AM	4-3-2026 02:40:33 AM		Audit Trail
CL/2026/02/V1/011518	Claim	Delay Delivery Premium Parcel	aimin	Prepaid Account	V176821457191001				Rejected	250.00		6-2-2026 10:21:52 AM		20-2-2026 10:21:52 AM			Audit Trail
CL/2026/02/V1/011517	Claim	Delay Delivery Premium Parcel	aimin	Prepaid Account	V176821451984001				Rejected	250.00		6-2-2026 10:19:19 AM		20-2-2026 10:19:19 AM			Audit Trail
CL/2026/02/V1/011516	Claim	Lost	Jj	Credit Account	V176821643259001				Rejected	2000.00		6-2-2026 12:20:11 AM		20-2-2026 12:20:11 AM			Audit Trail
CL/2026/02/V1/011515	Claim	Delay Delivery Premium Parcel	EASY MAIL SDN BHD	Credit Account	V177004454044001	No	Misrouted Issue	Premium	Pending Responsible Staff Details	100.00	100.00	5-2-2026 09:11:47 PM	6-3-2026 02:38:50 PM	19-2-2026 09:11:47 PM	4-3-2026 02:38:16 AM		Audit Trail
CL/2026/02/V1/011514	Claim	Damage	CM Wan	Credit Account	V177004265855001	No	Force Majeure	Express	Pending Responsible Staff Details	245.00	200.00	5-2-2026 08:43:25 PM	6-3-2026 03:03:59 PM	19-2-2026 08:43:25 PM	4-3-2026 03:03:27 AM		Audit Trail
CL/2026/02/V1/011513	Claim	Damage	TAN CHUAN TZE (TANRADIO.COM ELECTRICAL)	Credit Account	V176821222621001	Yes	Force Majeure	Value Pack	Pending Responsible Staff Details and Pending Upload Payment from Insurance Company	106.62	106.62	5-2-2026 06:15:17 PM		19-2-2026 06:15:17 PM	13-5-2026 11:53:44 AM		Audit Trail

CL/2026/02/V1/011512	Claim	Lost	ML075	Credit Account	V176821241325001				Rejected	500.00		5-2-2026 06:01:02 PM		19-2-2026 06:01:02 PM			Audit Trail
CL/2026/02/V1/011511	Claim	Lost	Prestige Ink	Cash	V176582704190001	No	Driver Issue	Value Pack	Rejected	177.50		5-2-2026 05:23:31 PM		19-2-2026 05:23:31 PM			Audit Trail
CL/2026/02/V1/011510	Claim	Lost	Michael chai	Credit Account	10271581891	No	Hub/Depo/ Station Handling Issue	Express	Pending by Operation	19.72		5-2-2026 04:40:39 PM	15-2-2026 09:37:22 AM	19-2-2026 04:40:39 PM			Audit Trail
CL/2026/02/V1/011509	Claim	Lost	Givarani RADHAKRISHNAN	Credit Account	10271690111	No	Hub/Depo/ Station Handling Issue	Express	Pending by Operation	78.87		5-2-2026 04:37:59 PM	15-2-2026 10:45:25 AM	19-2-2026 04:37:59 PM			Audit Trail
CL/2026/02/V1/011508	Claim	Damage	MMAG DIGITAL SDN BHD	Credit Account	V176821276679001	No	Force Majeure	Express	Pending Responsible Staff Details	1999.00	200.00	5-2-2026 04:19:43 PM	7-3-2026 12:03:22 PM	19-2-2026 04:19:43 PM	5-3-2026 11:56:52 AM		Audit Trail
CL/2026/02/V1/011507	Claim	Damage	MMAG DIGITAL SDN BHD	Credit Account	V176821000212001	No	Hub/Depo/ Station Handling Issue	Express	Pending Responsible Staff Details	1999.00	200.00	5-2-2026 03:40:09 PM	7-3-2026 02:18:31 PM	19-2-2026 03:40:09 PM	5-3-2026 02:16:00 AM		Audit Trail
CL/2026/02/V1/011506	Claim	Lost	VIP KAREN	Credit Account	V176961617950002				Rejected	2500.00		5-2-2026 03:35:45 PM		19-2-2026 03:35:45 PM			Audit Trail
CL/2026/02/V1/011505	Claim	Damage	MMAG DIGITAL SDN BHD	Credit Account	V176961209254001	No	Force Majeure	Express	Pending Responsible Staff Details	1999.00	200.00	5-2-2026 03:32:31 PM	7-3-2026 02:32:26 PM	19-2-2026 03:32:31 PM	5-3-2026 02:19:18 AM		Audit Trail
CL/2026/02/V1/011504	Claim	Damage	MMAG DIGITAL SDN BHD	Credit Account	V176821317075001	No	Force Majeure	Express	Pending Responsible Staff Details	1999.00	200.00	5-2-2026 03:19:02 PM	10-4-2026 10:58:40 AM	19-2-2026 03:19:02 PM	8-4-2026 10:55:58 AM		Audit Trail
CL/2026/02/V1/011503	Claim	Damage	MMAG DIGITAL SDN BHD	Credit Account	V176821323298001	No	Force Majeure	Express	Pending Responsible Staff Details	1999.00	200.00	5-2-2026 03:11:04 PM	10-4-2026 11:02:06 AM	19-2-2026 03:11:04 PM	8-4-2026 10:59:55 AM		Audit Trail
CL/2026/02/V1/011502	Claim	Damage	MMAG DIGITAL SDN BHD	Credit Account	V176821316559001	No	Force Majeure	Express	Pending Responsible Staff Details	1999.00	200.00	5-2-2026 03:04:17 PM	10-4-2026 10:35:34 AM	19-2-2026 03:04:17 PM	8-4-2026 10:29:17 AM		Audit Trail
CL/2026/02/V1/011501	Claim	Damage	MMAG DIGITAL SDN BHD	Credit Account	V176821316535001	No	Force Majeure	Express	Pending Responsible Staff Details	1999.00	200.00	5-2-2026 02:57:35 PM	10-4-2026 10:26:37 AM	19-2-2026 02:57:35 PM	8-4-2026 10:07:34 AM		Audit Trail
CL/2026/02/V1/011500	Claim	Lost	ML120	Credit Account	V176821463031001	No	Hub/Depo/ Station Handling Issue	Express	Pending by Operation	500.00		5-2-2026 02:46:14 PM	26-2-2026 03:28:39 PM	19-2-2026 02:46:14 PM			Audit Trail

CL/2026/02/V1/011499	Claim	Damage	MMAG DIGITAL SDN BHD	Credit Account	V176583157568001	No	Force Majeure	Express	Pending Responsible Staff Details	1999.00	200.00	5-2-2026 02:45:19 PM	10-4-2026 10:03:34 AM	19-2-2026 02:45:19 PM	8-4-2026 10:03:14 AM		Audit Trail
CL/2026/02/V1/011498	Claim	Damage	MMAG DIGITAL SDN BHD	Credit Account	V176581520012001	No	Force Majeure	Express	Pending by Operation	1999.00		5-2-2026 02:29:44 PM	26-2-2026 03:16:37 PM	19-2-2026 02:29:44 PM			Audit Trail
CL/2026/02/V1/011497	Claim	Lost	Liga furniture	Credit Account	V176821403846001				Rejected	2000.00		5-2-2026 02:26:43 PM		19-2-2026 02:26:43 PM			Audit Trail
CL/2026/02/V1/011496	Claim	Lost	Brandon	Credit Account	V176821525210002				Rejected	500.00		5-2-2026 02:25:07 PM		19-2-2026 02:25:07 PM			Audit Trail
CL/2026/02/V1/011495	Claim	Damage FreshBox	ES EXPRESS ENTERPRISE	Cash	V177004048106001	No	Hub/Depo/ Station Handling Issue	FreshBox	Pending by Operation	1000.00		5-2-2026 01:40:52 PM	26-2-2026 11:06:12 AM	19-2-2026 01:40:52 PM			Audit Trail
CL/2026/02/V1/011494	Claim	Damage	MMAG DIGITAL SDN BHD	Credit Account	V176820256771001	No	Force Majeure	Express	Pending Responsible Staff Details	1999.00	200.00	5-2-2026 12:27:02 PM	10-4-2026 09:58:29 AM	19-2-2026 12:27:02 PM	8-4-2026 09:55:02 AM		Audit Trail
CL/2026/02/V1/011493	Claim	Damage	MMAG DIGITAL SDN BHD	Credit Account	V176172682488001				Rejected	1999.00		5-2-2026 12:15:54 PM		19-2-2026 12:15:54 PM			Audit Trail
CL/2026/02/V1/011492	Claim	Lost	ML052	Credit Account	V176821592533001	No	Hub/Depo/ Station Handling Issue	Express	Pending Responsible Staff Details	1000.00	200.00	5-2-2026 11:25:47 AM	7-3-2026 03:12:11 PM	19-2-2026 11:25:47 AM	5-3-2026 02:54:57 AM		Audit Trail
CL/2026/02/V1/011491	Claim	Damage	CM Wan	Credit Account	V176961222079001	No	Force Majeure	Express	Pending Responsible Staff Details	440.00	200.00	5-2-2026 10:38:44 AM	23-5-2026 04:33:10 PM	19-2-2026 10:38:44 AM	21-5-2026 04:14:46 AM		Audit Trail
CL/2026/02/V1/011490	Claim	Damage	CM Wan	Credit Account	V177004020294001	No	Force Majeure	Express	Pending Responsible Staff Details	128.70	128.70	5-2-2026 10:33:50 AM	23-5-2026 04:14:10 PM	19-2-2026 10:33:50 AM	21-5-2026 04:11:47 AM		Audit Trail
CL/2026/02/V1/011489	Claim	Delay Delivery Premium Parcel	RICH FLORA NURSERY	Credit Account	V177004033799001	No	Hub/Depo/ Station Handling Issue	Premium	Pending Responsible Staff Details	200.00	100.00	5-2-2026 09:51:39 AM	23-4-2026 03:18:21 PM	19-2-2026 09:51:39 AM	21-4-2026 03:10:50 AM		Audit Trail
CL/2026/02/V1/011488	Claim	Delay Delivery Premium Parcel	EASY MAIL SDN BHD	Credit Account	V177004200481001	No	Misrouted Issue	Premium	Pending Responsible Staff Details	100.00	100.00	5-2-2026 05:37:33 AM	19-3-2026 03:03:53 PM	19-2-2026 05:37:33 AM	17-3-2026 02:58:07 AM		Audit Trail
CL/2026/02/V1/011487	Claim	Lost	Ng Chun Jie	Cash	V176551282155001				Rejected	400.13		4-2-2026 09:57:33 PM		18-2-2026 09:57:33 PM			Audit Trail
CL/2026/02/V1/011486	Claim	Delay Delivery Premium Parcel	K&Y EXPRESS SERVICES	Cash	V177004219773001	No	Misrouted Issue	FreshBox	Info Incomplete	532.00		4-2-2026 05:49:05 PM		18-2-2026 05:49:05 PM			Audit Trail

CL/2026/02/V1/011485	Claim	Damage	CHIN MEI SIN	Credit Account	176821736432001				Rejected	0.00		4-2-2026 04:40:07 PM		18-2-2026 04:40:07 PM			Audit Trail
CL/2026/02/V1/011484	Claim	Lost	Brandon	Credit Account	V176821235300001				Rejected	1000.00		4-2-2026 03:59:02 PM		18-2-2026 03:59:02 PM			Audit Trail
CL/2026/02/V1/011483	Claim	Damage	soh hui qi	Prepaid Account	V176961309251001				Rejected	170.00		4-2-2026 02:11:56 PM		18-2-2026 02:11:56 PM			Audit Trail
CL/2026/02/V1/011482	Claim	Lost	MLB Wonderland Sdn Bhd	Credit Account	V176582012806002	No	Hub/Depo/ Station Handling Issue	Express	Pending by Operation	1799.00		4-2-2026 02:10:21 PM	26-2-2026 11:38:54 AM	18-2-2026 02:10:21 PM			Audit Trail
CL/2026/02/V1/011481	Claim	Damage	AIK HOE CERAMIC TILE SDN BHD	Credit Account	V176961138905001				Rejected	299.00		4-2-2026 01:28:09 PM		18-2-2026 01:28:09 PM			Audit Trail
CL/2026/02/V1/011480	Claim	Damage	Ichaa	Cash	V176961673901001				Rejected	133.00		4-2-2026 12:52:25 PM		18-2-2026 12:52:25 PM			Audit Trail
CL/2026/02/V1/011479	Claim	Damage	AIK HOE CERAMIC TILE SDN BHD	Credit Account	V176820518848001				Rejected	134.90		4-2-2026 12:21:30 PM		18-2-2026 12:21:30 PM			Audit Trail
CL/2026/02/V1/011478	Claim	Lost	ML133	Credit Account	V176821433997001				Rejected	1000.00		4-2-2026 12:17:18 PM		18-2-2026 12:17:18 PM			Audit Trail
CL/2026/02/V1/011477	Claim	Delay Delivery Premium Parcel	CHIN MAN JUN	Prepaid Account	V176961582319001	No	Misrouted Issue	Premium	Pending Responsible Staff Details	100.00	100.00	4-2-2026 12:10:07 PM	13-3-2026 03:53:40 PM	18-2-2026 12:10:07 PM	11-3-2026 03:48:02 AM		Audit Trail
CL/2026/02/V1/011476	Claim	Lost	NAKADA GROUP (M) SDN BHD	Credit Account	V176582590243001				Rejected	788.00		4-2-2026 11:03:26 AM		18-2-2026 11:03:26 AM			Audit Trail
CL/2026/02/V1/011475	Claim	Delay Delivery Premium Parcel	TAN BOON SUN	Prepaid Account	V176961646943001				Rejected	200.00		4-2-2026 10:41:40 AM		18-2-2026 10:41:40 AM			Audit Trail
CL/2026/02/V1/011474	Claim	Damage	CM Wan	Credit Account	V176821221044001	No	Force Majeure	Express	Pending Responsible Staff Details	600.00	200.00	3-2-2026 11:50:56 PM	23-5-2026 04:09:46 PM	17-2-2026 11:50:56 PM	21-5-2026 04:09:27 AM		Audit Trail
CL/2026/02/V1/011473	Claim	Damage	Xinjing Kee	Credit Account	V176582816824003	No	Force Majeure	Express	Pending by Operation	299.00		3-2-2026 11:29:40 PM	26-2-2026 10:48:02 AM	17-2-2026 11:29:40 PM			Audit Trail
CL/2026/02/V1/011472	Claim	Lost	Brandon	Credit Account	V176821186800001				Rejected	500.00		3-2-2026 06:08:19 PM		17-2-2026 06:08:19 PM			Audit Trail

CL/2026/02/V1/011471	Claim	Delay Delivery Premium Parcel	Mohd Arash Aqil Bin Mohd Khairul Nizam	Prepaid Account	V176961347741001	No	Hub/Depo/ Station Handling Issue	Premium	Pending Responsible Staff Details	0.00	100.00	3-2-2026 05:57:05 PM	26-3-2026 02:57:17 PM	17-2-2026 05:57:05 PM	24-3-2026 02:53:55 AM		Audit Trail
CL/2026/02/V1/011470	Claim	Damage	CIKGU NURUL AMANINA BINTI ROSTAM	Credit Account	V176820213750001	Yes	Force Majeure	Express	Pending by Claim Dept	2596.42		3-2-2026 05:33:28 PM	16-3-2026 04:58:40 AM	17-2-2026 05:33:28 PM			Audit Trail
CL/2026/02/V1/011469	Claim	Damage	TAN CHUAN TZE (TANRADIO.COM ELECTRICAL)	Credit Account	V176820904825001	Yes	Force Majeure	Express	Pending by Claim Dept	89.30		3-2-2026 05:16:05 PM	9-5-2026 10:56:57 AM	17-2-2026 05:16:05 PM			Audit Trail
CL/2026/02/V1/011468	Claim	Damage	Yong siew wooi	Credit Account	V176819745170001				Rejected	1437.29		3-2-2026 05:02:04 PM		17-2-2026 05:02:04 PM			Audit Trail
CL/2026/02/V1/011467	Claim	Damage	Goh Shi Ying (SP)	Credit Account	V176583038881001	No	Force Majeure	Express	Pending Responsible Staff Details	12.00	12.00	3-2-2026 04:48:45 PM	26-3-2026 03:04:29 PM	17-2-2026 04:48:45 PM	24-3-2026 03:00:13 AM		Audit Trail
CL/2026/02/V1/011466	Claim	Damage	TAN CHUAN TZE (TANRADIO.COM ELECTRICAL)	Credit Account	V176821209455001	Yes	Force Majeure	Express	Pending by Claim Dept	160.35		3-2-2026 04:47:03 PM	9-5-2026 10:27:18 AM	17-2-2026 04:47:03 PM			Audit Trail
CL/2026/02/V1/011465	Claim	Lost	ML052	Credit Account	V176821161869001				Rejected	1000.00		3-2-2026 04:26:03 PM		17-2-2026 04:26:03 PM			Audit Trail
CL/2026/02/V1/011464	Claim	Lost	ML052	Credit Account	V176821137543001				Rejected	1000.00		3-2-2026 04:24:25 PM		17-2-2026 04:24:25 PM			Audit Trail
CL/2026/02/V1/011463	Claim	Damage	Jacky Chin	Credit Account	V176821231449001	No	Force Majeure	Premium	Pending by Operation	5998.00		3-2-2026 03:48:24 PM	25-2-2026 03:58:29 PM	17-2-2026 03:48:24 PM			Audit Trail
CL/2026/02/V1/011462	Claim	Damage FreshBox	TOKKU FOOD MFG	Cash	V176961429928001	No	Hub/Depo/ Station Handling Issue	FreshBox	Pending by Operation	150.00		3-2-2026 12:53:48 PM	25-2-2026 03:48:09 PM	17-2-2026 12:53:48 PM			Audit Trail
CL/2026/02/V1/011461	Claim	Delay Delivery Premium Parcel	TOP1POST SDN BHD	Credit Account	TOP60940831				Rejected	100.00		3-2-2026 11:31:19 AM		17-2-2026 11:31:19 AM			Audit Trail
CL/2026/02/V1/011460	Claim	Delay Delivery Premium Parcel	TOP1POST SDN BHD	Credit Account	TOP60940932				Rejected	100.00		3-2-2026 11:29:39 AM		17-2-2026 11:29:39 AM			Audit Trail

CL/2026/02/V1/011459	Claim	Delay Delivery Premium Parcel	TOP1POST SDN BHD	Credit Account	TOP60940649				Rejected	100.00		3-2-2026 11:25:42 AM		17-2-2026 11:25:42 AM			Audit Trail
CL/2026/02/V1/011458	Claim	Delay Delivery Premium Parcel	TOP1POST SDN BHD	Credit Account	TOP60940140	No	Logistic IT System Issue	Premium	Pending Responsible Staff Details	100.00	100.00	3-2-2026 11:18:57 AM	6-3-2026 03:31:22 PM	17-2-2026 11:18:57 AM	4-3-2026 03:22:02 AM		Audit Trail
CL/2026/02/V1/011457	Claim	Delay Delivery Premium Parcel	TOP1POST SDN BHD	Credit Account	TOP60939090				Rejected	100.00		3-2-2026 11:16:57 AM		17-2-2026 11:16:57 AM			Audit Trail
CL/2026/02/V1/011456	Claim	Lost	Xinjing Kee	Credit Account	V176582485617002	No	Hub/Depo/ Station Handling Issue	Express	Pending by Operation	199.00		3-2-2026 11:15:17 AM	25-2-2026 03:00:14 PM	17-2-2026 11:15:17 AM			Audit Trail
CL/2026/02/V1/011455	Claim	Lost	ML133	Credit Account	V176820784861001	No	Hub/Depo/ Station Handling Issue	Express	Pending by Operation	2000.00		3-2-2026 11:14:41 AM	25-2-2026 02:56:37 PM	17-2-2026 11:14:41 AM			Audit Trail
CL/2026/02/V1/011454	Claim	Delay Delivery Premium Parcel	TOP1POST SDN BHD	Credit Account	TOP60939111				Rejected	100.00		3-2-2026 11:05:46 AM		17-2-2026 11:05:46 AM			Audit Trail
CL/2026/02/V1/011453	Claim	Damage	Muhammad syakir bin abdullah	Credit Account	V176821325667001	No	Force Majeure	Express	Pending Responsible Staff Details	200.00	200.00	2-2-2026 06:09:09 PM	10-4-2026 09:50:50 AM	16-2-2026 06:09:09 PM	8-4-2026 09:47:52 AM		Audit Trail
CL/2026/02/V1/011452	Claim	Damage	nizam	Credit Account	V176820929873001	No	Force Majeure	Express	Pending Responsible Staff Details	200.00	50.00	2-2-2026 06:07:24 PM	5-6-2026 05:50:36 PM	16-2-2026 06:07:24 PM	3-6-2026 05:45:03 AM		Audit Trail
CL/2026/02/V1/011451	Claim	Damage	TAN CHUAN TZE (TANRADIO.COM ELECTRICAL)	Credit Account	V176821580608001	Yes	Force Majeure	Express	Pending by Claim Dept	84.54		2-2-2026 06:02:59 PM	9-5-2026 10:07:55 AM	16-2-2026 06:02:59 PM			Audit Trail
CL/2026/02/V1/011450	Claim	Damage	TAN CHUAN TZE (TANRADIO.COM ELECTRICAL)	Credit Account	V176820900896001	Yes	Force Majeure	Express	Pending by Claim Dept	0.00		2-2-2026 05:39:23 PM	3-4-2026 07:40:58 AM	16-2-2026 05:39:23 PM			Audit Trail
CL/2026/02/V1/011449	Claim	Damage	asmalila abdullah	Credit Account	V176821139189001	Yes	Force Majeure	Express	Pending by Operation	474.18		2-2-2026 05:12:54 PM	25-2-2026 02:01:09 PM	16-2-2026 05:12:54 PM			Audit Trail

CL/2026/02/V1/011448	Claim	Damage	TAN CHUAN TZE (TANRADIO.COM ELECTRICAL)	Credit Account	V176821224144001	Yes	Force Majeure	Express	Pending by Claim Dept	435.00		2-2-2026 05:05:35 PM	2-4-2026 07:59:45 AM	16-2-2026 05:05:35 PM			Audit Trail
CL/2026/02/V1/011447	Claim	Damage	CHOP HOCK LEONG SDN BHD	Credit Account	V176820940083001	Yes	Force Majeure	Express	Pending by Claim Dept	1699.00		2-2-2026 03:54:23 PM	11-6-2026 10:21:17 AM	16-2-2026 03:54:23 PM			Audit Trail
CL/2026/02/V1/011446	Claim	Delay Delivery Premium Parcel	JEFFREY PHUA (SOPHIE CHONG)	Credit Account	V176821663882001				Rejected	26.50		2-2-2026 12:14:57 PM		16-2-2026 12:14:57 PM			Audit Trail
CL/2026/02/V1/011445	Claim	Delay Delivery Premium Parcel	JEFFREY PHUA (RINNA AHMAD)	Credit Account	V176583036146001				Rejected	26.50		2-2-2026 12:08:26 PM		16-2-2026 12:08:26 PM			Audit Trail
CL/2026/02/V1/011444	Claim	Damage	Lee Kim Khay	Credit Account	V176821413401001	Yes	Force Majeure	Express	Pending Responsible Staff Details and Pending Upload Payment from Insurance Company	2898.00	580.00	2-2-2026 09:00:47 AM		16-2-2026 09:00:47 AM	13-5-2026 02:45:20 AM		Audit Trail
CL/2026/02/V1/011443	Claim	Delay Delivery Premium Parcel	HAMIZAH RAHMAN	Cash	V176961065874001	No	Hub/Depo/ Station Handling Issue	Premium	Rejected	100.00		1-2-2026 01:41:35 PM		15-2-2026 01:41:35 PM			Audit Trail
CL/2026/02/V1/011442	Claim	Lost	HARNANI BINTI CHE TEH	Credit Account	V176821023495001				Rejected	105.00		1-2-2026 09:57:32 AM		15-2-2026 09:57:32 AM			Audit Trail
CL/2026/01/V2/011427	Appeal	Lost	LIM SIEW LEE	Credit Account	V176582466937001-1	No	Hub/Depo/ Station Handling Issue	Express	Completed	200.00	200.00	30-1-2026 04:57:34 PM		13-2-2026 04:57:34 PM	11-3-2026 04:05:31 AM	11-3-2026 04:05:58 PM	Audit Trail
CL/2026/01/V2/011165	Appeal	Damage FreshBox	KC	Cash	V176819038074001	No	Driver Issue	FreshBox	Completed	100.00	100.00	14-1-2026 11:46:06 AM		28-1-2026 11:46:06 AM	11-3-2026 04:17:34 AM	11-3-2026 04:17:59 PM	Audit Trail
CL/2026/01/V2/011137	Appeal	Delay Delivery Premium Parcel	WAFIZA MARKETING SDN BHD	Credit Account	V176796364401001	No	Misrouted Issue	Premium	Completed	100.00	100.00	12-1-2026 11:25:13 AM		26-1-2026 11:25:13 AM	26-1-2026 10:21:45 AM	26-1-2026 10:22:04 AM	Audit Trail
CL/2026/01/V2/011134	Appeal	Delay Delivery Premium Parcel	Geraldine	Prepaid Account	V176583664417001	No	Misrouted Issue	Premium	Completed	100.00	100.00	11-1-2026 01:07:17 PM		25-1-2026 01:07:17 PM	10-3-2026 03:39:08 AM	10-3-2026 03:39:28 PM	Audit Trail

CL/2026/01/V2/011121	Appeal	Lost	Saik Jiun Lih	Cash	V176373233748001	No	Hub/Depo/Station Handling Issue	Express	Completed	200.00	200.00	9-1-2026 05:04:45 PM		23-1-2026 05:04:45 PM	4-2-2026 10:08:05 AM	4-2-2026 10:09:23 AM	Audit Trail
CL/2026/01/V2/011090	Appeal	Lost	Perabot Sungai Rambai Sdn Bhd	Credit Account	V176582046986001	No	Hub/Depo/Station Handling Issue	Express	Completed	200.00	200.00	7-1-2026 05:50:40 PM		21-1-2026 05:50:40 PM	8-5-2026 02:49:14 AM	8-5-2026 02:49:31 PM	Audit Trail
CL/2026/01/V2/011047	Appeal	Delay Delivery Premium Parcel	nutri	Credit Account	V176582567740001	No	Hub/Depo/Station Handling Issue	Premium	Completed	15.90	15.90	3-1-2026 09:30:25 PM		17-1-2026 09:30:25 PM	10-3-2026 10:26:36 AM	10-3-2026 10:27:54 AM	Audit Trail
CL/2026/01/V1/011441	Claim	Lost	Muhammad Amir	Credit Account	10271125130				Rejected	59.13		31-1-2026 06:13:26 PM		14-2-2026 06:13:26 PM			Audit Trail
CL/2026/01/V1/011440	Claim	Lost	Patrick Kok	Credit Account	10271257802				Info Incomplete	27.59		31-1-2026 06:11:18 PM	22-2-2026 03:39:18 PM	14-2-2026 06:11:18 PM			Audit Trail
CL/2026/01/V1/011439	Claim	Lost	Zarina Zainuddin	Credit Account	10271156836				Info Incomplete	94.61		31-1-2026 06:09:05 PM	22-2-2026 03:38:00 PM	14-2-2026 06:09:05 PM			Audit Trail
CL/2026/01/V1/011438	Claim	Damage	AIK HOE CERAMIC TILE SDN BHD	Credit Account	V176820724232001				Rejected	134.90		31-1-2026 04:12:08 PM		14-2-2026 04:12:08 PM			Audit Trail
CL/2026/01/V1/011437	Claim	Lost	EASY MAIL SDN BHD (CHAM TUCK LEE)	Credit Account	V176821444665006	No	Hub/Depo/Station Handling Issue	Express	Rejected	500.00		31-1-2026 12:18:36 PM		14-2-2026 12:18:36 PM			Audit Trail
CL/2026/01/V1/011436	Claim	Lost	EASY MAIL SDN BHD (CHAM TUCK LEE)	Credit Account	V176821445204006	No	Hub/Depo/Station Handling Issue	Express	Pending Responsible Staff Details	500.00	200.00	31-1-2026 12:17:07 PM	23-4-2026 11:44:21 AM	14-2-2026 12:17:07 PM	21-4-2026 11:26:51 AM		Audit Trail
CL/2026/01/V1/011435	Claim	Lost	EASY MAIL SDN BHD (CHAM TUCK LEE)	Credit Account	V176821445716006				Rejected	500.00		31-1-2026 12:14:34 PM		14-2-2026 12:14:34 PM			Audit Trail
CL/2026/01/V1/011434	Claim	Lost	EASY MAIL SDN BHD (CHAM TUCK LEE)	Credit Account	V176821446096006				Rejected	500.00		31-1-2026 12:09:02 PM		14-2-2026 12:09:02 PM			Audit Trail

CL/2026/01/V1/011433	Claim	Lost	EASY MAIL SDN BHD (CHAM TUCK LEE)	Credit Account	V176821452561006	No	Hub/Depo/ Station Handling Issue	Express	Pending Responsible Staff Details	500.00	200.00	31-1-2026 12:06:27 PM	22-4-2026 02:51:15 PM	14-2-2026 12:06:27 PM	20-4-2026 02:44:14 AM		Audit Trail
CL/2026/01/V1/011432	Claim	Delay Delivery Premium Parcel	YEN NATURAL BIRD NEST	Cash	V176961166144001	No	Hub/Depo/ Station Handling Issue	Premium	Pending Responsible Staff Details	100.00	100.00	31-1-2026 11:58:54 AM	12-3-2026 03:02:00 PM	14-2-2026 11:58:54 AM	10-3-2026 02:58:18 AM		Audit Trail
CL/2026/01/V1/011431	Claim	Damage	Sensation	Credit Account	V176821682159001				Rejected	72.00		31-1-2026 09:35:41 AM		14-2-2026 09:35:41 AM			Audit Trail
CL/2026/01/V1/011430	Claim	Delay Delivery Premium Parcel	AE EXPRESS SERVICE	Prepaid Account	V176961176693001				Rejected	0.00		30-1-2026 09:52:08 PM		13-2-2026 09:52:08 PM			Audit Trail
CL/2026/01/V1/011429	Claim	Damage	Jin Lao Shi Facotry Store	Cash	100027934591002				Rejected	1000.00		30-1-2026 09:25:17 PM		13-2-2026 09:25:17 PM			Audit Trail
CL/2026/01/V1/011428	Claim	Damage	HJ EXPRESS	Credit Account	V176820462608001	No	Force Majeure	Express	Pending Responsible Staff Details	360.00	200.00	30-1-2026 05:47:38 PM	10-4-2026 09:46:03 AM	13-2-2026 05:47:38 PM	8-4-2026 09:40:35 AM		Audit Trail
CL/2026/01/V1/011427	Claim	Lost	LIM SIEW LEE	Credit Account	V176582466937001-1	No	Hub/Depo/ Station Handling Issue	Express	Pending Responsible Staff and Payment Details	328.72	200.00	30-1-2026 04:57:34 PM	26-2-2026 12:10:35 PM	13-2-2026 04:57:34 PM			Audit Trail
CL/2026/01/V1/011426	Claim	Damage FreshBox	ORDER TRADING SDN BHD	Credit Account	V176820334370001				Info Incomplete	1302.00		30-1-2026 04:32:43 PM	6-2-2026 10:36:13 AM	13-2-2026 04:32:43 PM			Audit Trail
CL/2026/01/V1/011425	Claim	Damage	LEE YI XIN	Credit Account	V176961123383001				Rejected	155.50		30-1-2026 03:28:19 PM		13-2-2026 03:28:19 PM			Audit Trail
CL/2026/01/V1/011424	Claim	Damage	Capital B Farm Sdn Bhd	Credit Account	V176819823922001				Rejected	286.00		30-1-2026 02:48:32 PM		13-2-2026 02:48:32 PM			Audit Trail
CL/2026/01/V1/011423	Claim	Damage	Persatuan Arkib Dan Antik Negeri Sembilan	Cash	V176821583975001				Rejected	50.00		30-1-2026 10:42:24 AM		13-2-2026 10:42:24 AM			Audit Trail
CL/2026/01/V1/011422	Claim	Damage	mr cash	Prepaid Account	V176821268186001				Rejected	96.00		30-1-2026 10:40:40 AM		13-2-2026 10:40:40 AM			Audit Trail
CL/2026/01/V1/011421	Claim	Lost	HIGHFIVE CHANNEL SDN BHD	Cash	V176407902978001				Rejected	99.00		30-1-2026 10:15:38 AM		13-2-2026 10:15:38 AM			Audit Trail

CL/2026/01/V1/011420	Claim	Damage	KOK YAN SHAO	Credit Account	V176820749631001	Yes	Force Majeure	Express	Pending Responsible Staff Details and Pending Upload Payment from Insurance Company	3000.00	3000.00	30-1-2026 09:21:09 AM		13-2-2026 09:21:09 AM	18-6-2026 04:13:25 AM		Audit Trail
CL/2026/01/V1/011419	Claim	Damage	Oritronic Sdn Bhd	Credit Account	V176408631907003	No	Force Majeure	Express	Pending by Operation	410.00		29-1-2026 09:10:56 PM	22-2-2026 12:05:03 PM	12-2-2026 09:10:56 PM			Audit Trail
CL/2026/01/V1/011418	Claim	Damage	ORITRONIC SDN BHD	Credit Account	V176408632195001				Rejected	610.00		29-1-2026 08:55:36 PM		12-2-2026 08:55:36 PM			Audit Trail
CL/2026/01/V1/011417	Claim	Missing Content	Oritronic Sdn Bhd	Credit Account	V176407662193001				Rejected	918.00		29-1-2026 08:44:38 PM		12-2-2026 08:44:38 PM			Audit Trail
CL/2026/01/V1/011416	Claim	Lost	Molly Lim	Credit Account	10269979646	No	Hub/Depo/ Station Handling Issue	Express	Pending by Operation	196.38		29-1-2026 07:17:32 PM	22-2-2026 11:47:06 AM	12-2-2026 07:17:32 PM			Audit Trail
CL/2026/01/V1/011415	Claim	Lost	Kotaro Doi	Credit Account	10270675461	No	Hub/Depo/ Station Handling Issue	Express	Pending by Operation	54.98		29-1-2026 07:15:24 PM	22-2-2026 11:45:17 AM	12-2-2026 07:15:24 PM			Audit Trail
CL/2026/01/V1/011414	Claim	Damage	U & ME Electrical Sdn Bhd	Credit Account	V176582353268001	Yes	Force Majeure	Express	New	3000.00		29-1-2026 05:06:01 PM	6-3-2026 07:27:43 AM	12-2-2026 05:06:01 PM			Audit Trail
CL/2026/01/V1/011413	Claim	Damage	LONG CHEONG ENTERPRISE	Credit Account	V176821362778001				Rejected	3000.00		29-1-2026 04:47:00 PM		12-2-2026 04:47:00 PM			Audit Trail
CL/2026/01/V1/011412	Claim	Lost	Jacky Chin	Credit Account	V176820549866001	No	Hub/Depo/ Station Handling Issue	Premium	Pending by Claim Dept	338.00		29-1-2026 03:21:23 PM	27-2-2026 10:56:32 AM	12-2-2026 03:21:23 PM			Audit Trail
CL/2026/01/V1/011411	Claim	Lost	18 EVER BOUTIQUE (M) SDN BHD	Credit Account	V176408893015001				Rejected	430.50		29-1-2026 03:13:17 PM		12-2-2026 03:13:17 PM			Audit Trail
CL/2026/01/V1/011410	Claim	Missing Content	XAVIER LIM	Prepaid Account	V176582618107001	No	Hub/Depo/ Station Handling Issue	Express	Pending Responsible Staff Details	12.72	12.72	29-1-2026 01:01:23 PM	13-3-2026 04:44:18 PM	12-2-2026 01:01:23 PM	11-3-2026 04:28:53 AM		Audit Trail
CL/2026/01/V1/011409	Claim	Delay Delivery Premium Parcel	TOP1POST SDN BHD	Credit Account	TOP60937899				Rejected	100.00		29-1-2026 11:51:28 AM		12-2-2026 11:51:28 AM			Audit Trail

CL/2026/01/V1/011408	Claim	Lost	Jj	Credit Account	V176819802521001				Rejected	3000.00		29-1-2026 11:01:45 AM		12-2-2026 11:01:45 AM			Audit Trail
CL/2026/01/V1/011407	Claim	Lost	Wei Ming	Credit Account	V176583512152001A				Rejected	450.00		29-1-2026 10:26:07 AM		12-2-2026 10:26:07 AM			Audit Trail
CL/2026/01/V1/011406	Claim	Damage	CM Wan	Credit Account	V176820790732001	No	Force Majeure	Express	Pending Responsible Staff Details	227.00	200.00	29-1-2026 08:54:41 AM	26-3-2026 11:04:37 AM	12-2-2026 08:54:41 AM	24-3-2026 10:51:44 AM		Audit Trail
CL/2026/01/V1/011405	Claim	Damage FreshBox	Janice Diong	Credit Account	V176821176634001	No	Logistic IT System Issue	Premium	Pending Responsible Staff Details	108.00	100.00	28-1-2026 11:47:14 PM	6-3-2026 05:43:58 PM	11-2-2026 11:47:14 PM	4-3-2026 05:42:45 AM		Audit Trail
CL/2026/01/V1/011404	Claim	Damage	Muhammad Darwish Bin Azmi	Credit Account	V176819745439001	Yes	Force Majeure	Express	Pending by Operation	1846.12		28-1-2026 05:13:00 PM	4-3-2026 08:22:38 AM	11-2-2026 05:13:00 PM			Audit Trail
CL/2026/01/V1/011403	Claim	Damage	Zuraidah abdul Rahman	Credit Account	V176820508139001	Yes	Force Majeure	Express	Pending by Claim Dept	1866.76		28-1-2026 04:29:06 PM	28-2-2026 10:22:44 AM	11-2-2026 04:29:06 PM			Audit Trail
CL/2026/01/V1/011402	Claim	Missing Content	Mr Sonny Yap	Credit Account	V176819829429001				Rejected	600.00		28-1-2026 04:26:23 PM		11-2-2026 04:26:23 PM			Audit Trail
CL/2026/01/V1/011401	Claim	Damage	VAL CART EMPIRE	Credit Account	V176820736846001	No	Force Majeure	Express	Rejected	700.00		28-1-2026 03:27:52 PM		11-2-2026 03:27:52 PM			Audit Trail
CL/2026/01/V1/011400	Claim	Lost	MMATRIX	Credit Account	V176582044906001	No	Hub/Depo/ Station Handling Issue	Premium	Pending by Operation	10.00		28-1-2026 02:45:49 PM	21-2-2026 03:53:07 PM	11-2-2026 02:45:49 PM			Audit Trail
CL/2026/01/V1/011399	Claim	Damage	MMAG DIGITAL SDN BHD	Credit Account	V176580635328001				Rejected	1999.00		28-1-2026 02:45:08 PM		11-2-2026 02:45:08 PM			Audit Trail
CL/2026/01/V1/011398	Claim	Lost	MMATRIX	Credit Account	V176582045071001	No	Hub/Depo/ Station Handling Issue	Premium	Pending by Operation	10.00		28-1-2026 02:44:26 PM	21-2-2026 03:47:16 PM	11-2-2026 02:44:26 PM			Audit Trail
CL/2026/01/V1/011397	Claim	Damage	BULLISH TRADING SDN BHD	Credit Account	V176821117262001				Rejected	0.00		28-1-2026 01:56:33 PM		11-2-2026 01:56:33 PM			Audit Trail
CL/2026/01/V1/011396	Claim	Damage	MMAG DIGITAL SDN BHD	Credit Account	V176582341357001	No	Force Majeure	Express	Pending Responsible Staff Details	1999.00	200.00	28-1-2026 12:19:50 PM	10-4-2026 09:36:59 AM	11-2-2026 12:19:50 PM	8-4-2026 09:28:04 AM		Audit Trail
CL/2026/01/V1/011395	Claim	Damage	MMAG DIGITAL SDN BHD	Credit Account	V176373518869001				Rejected	1999.00		28-1-2026 12:10:58 PM		11-2-2026 12:10:58 PM			Audit Trail

CL/2026/01/V1/011394	Claim	Damage	MMAG DIGITAL SDN BHD	Credit Account	V176820608358001	No	Hub/Depo/ Station Handling Issue	Express	Pending Responsible Staff Details	1999.00	200.00	28-1-2026 12:03:59 PM	10-4-2026 09:27:22 AM	11-2-2026 12:03:59 PM	8-4-2026 09:25:32 AM		Audit Trail
CL/2026/01/V1/011393	Claim	Damage	Adrina Rozlyn Rozali	Credit Account	V176820978895001	No	Force Majeure	Express	Pending by Operation	200.00		28-1-2026 11:46:04 AM	21-2-2026 03:24:51 PM	11-2-2026 11:46:04 AM			Audit Trail
CL/2026/01/V1/011392	Claim	Delay Delivery Premium Parcel	MBE Permas Jaya	Cash	V176821209677001	No	Hub/Depo/ Station Handling Issue	Premium	Pending Responsible Staff Details	100.00	100.00	28-1-2026 10:55:57 AM	7-3-2026 04:50:03 PM	11-2-2026 10:55:57 AM	5-3-2026 04:30:44 AM		Audit Trail
CL/2026/01/V1/011391	Claim	Delay Delivery Premium Parcel	MBE Permas Jaya	Cash	V176821160343001	No	Hub/Depo/ Station Handling Issue	Premium	Pending Responsible Staff Details	100.00	100.00	28-1-2026 10:51:45 AM	7-3-2026 04:58:23 PM	11-2-2026 10:51:45 AM	5-3-2026 04:52:24 AM		Audit Trail
CL/2026/01/V1/011390	Claim	Delay Delivery Premium Parcel	MBE Permas Jaya	Cash	V176821057742001	No	Hub/Depo/ Station Handling Issue	Premium	Pending Responsible Staff Details	100.00	100.00	28-1-2026 10:48:06 AM	7-3-2026 05:16:25 PM	11-2-2026 10:48:06 AM	5-3-2026 05:12:57 AM		Audit Trail
CL/2026/01/V1/011389	Claim	Delay Delivery Premium Parcel	MBE Permas Jaya	Cash	V176821043622001	No	Hub/Depo/ Station Handling Issue	Premium	Pending Responsible Staff Details	100.00	100.00	28-1-2026 10:32:48 AM	7-3-2026 05:21:41 PM	11-2-2026 10:32:48 AM	5-3-2026 05:17:42 AM		Audit Trail
CL/2026/01/V1/011388	Claim	Damage FreshBox	MOHD SYOKRI BIN OSMAN	Cash	V176820925790001				Rejected	200.00		27-1-2026 09:07:17 PM		10-2-2026 09:07:17 PM			Audit Trail
CL/2026/01/V1/011387	Claim	Damage	Cobby su	Credit Account	10271708414				Rejected	759.27		27-1-2026 06:17:18 PM		10-2-2026 06:17:18 PM			Audit Trail
CL/2026/01/V1/011386	Claim	Short Piece	MOHAMAD SOLLEHIN BIN SOOBRI	Credit Account	V176820152226001				Info Incomplete	109.87		27-1-2026 06:00:08 PM	2-4-2026 08:17:32 AM	10-2-2026 06:00:08 PM			Audit Trail
CL/2026/01/V1/011385	Claim	Short Piece	MOHAMAD SOLLEHIN BIN SOOBRI	Credit Account	V176820148694001				Info Incomplete	179.48		27-1-2026 05:51:40 PM	2-4-2026 08:17:17 AM	10-2-2026 05:51:40 PM			Audit Trail
CL/2026/01/V1/011384	Claim	Short Piece	MOHAMAD SOLLEHIN BIN SOOBRI	Credit Account	V176820148311001				Info Incomplete	267.35		27-1-2026 05:48:39 PM	2-4-2026 08:12:35 AM	10-2-2026 05:48:39 PM			Audit Trail
CL/2026/01/V1/011383	Claim	Short Piece	MOHAMAD SOLLEHIN BIN SOOBRI	Credit Account	V176820147567001				Info Incomplete	111.48		27-1-2026 05:43:34 PM	2-4-2026 08:08:42 AM	10-2-2026 05:43:34 PM			Audit Trail

CL/2026/01/V1/011382	Claim	Damage	TAN CHUAN TZE (TANRADIO.COM ELECTRICAL)	Credit Account	V176583700214001	Yes	Force Majeure	Express	Pending by Claim Dept	0.00		27-1-2026 05:32:55 PM	9-5-2026 08:41:36 AM	10-2-2026 05:32:55 PM			Audit Trail
CL/2026/01/V1/011381	Claim	Lost	Wei Ming	Credit Account	V176583512152001	No	Hub/Depo/ Station Handling Issue	Express	Pending Responsible Staff Details	450.00	200.00	27-1-2026 05:07:25 PM	6-4-2026 12:25:18 PM	10-2-2026 05:07:25 PM	4-4-2026 12:08:27 PM		Audit Trail
CL/2026/01/V1/011380	Claim	Damage	Q Print Resources Sdn Bhd	Credit Account	V176820973654001				Rejected	407.00		27-1-2026 03:51:58 PM		10-2-2026 03:51:58 PM			Audit Trail
CL/2026/01/V1/011379	Claim	Damage	Kwang (Construction sdn Bhd) (SP)	Credit Account	V176819725370001				Rejected	100.00		27-1-2026 01:49:06 PM		10-2-2026 01:49:06 PM			Audit Trail
CL/2026/01/V1/011378	Claim	Damage FreshBox	ORDER TRADING SDN BHD	Credit Account	V176820084848001	No	Force Majeure	Bulky	Pending Responsible Staff Details	400.00	200.00	27-1-2026 12:47:31 PM	7-3-2026 12:19:46 PM	10-2-2026 12:47:31 PM	5-3-2026 12:08:59 PM		Audit Trail
CL/2026/01/V1/011377	Claim	Damage FreshBox	ORDER TRADING SDN BHD	Credit Account	V176582677531001				Rejected	300.00		27-1-2026 12:18:07 PM		10-2-2026 12:18:07 PM			Audit Trail
CL/2026/01/V1/011376	Claim	Lost	Upscale Distribution Sdn Bhd	Prepaid Account	V176820585857009	No	Force Majeure	Express	Pending Responsible Staff Details	358.00	200.00	27-1-2026 11:31:09 AM	12-3-2026 02:52:40 PM	10-2-2026 11:31:09 AM	10-3-2026 02:51:36 AM		Audit Trail
CL/2026/01/V1/011375	Claim	Damage	Rina.Az (SP)	Credit Account	V176583639613001	Yes	Force Majeure	Express	Pending by Claim Dept	339.00		27-1-2026 11:00:11 AM	5-6-2026 09:49:11 AM	10-2-2026 11:00:11 AM			Audit Trail
CL/2026/01/V1/011374	Claim	Damage	Green Home Gallery	Credit Account	V176796520661001				Info Incomplete	0.00		26-1-2026 10:05:40 PM	21-2-2026 12:09:46 PM	9-2-2026 10:05:40 PM			Audit Trail
CL/2026/01/V1/011373	Claim	Damage	Tsen sim loy	Cash	CNMYL001324192				Rejected	0.00		26-1-2026 05:45:01 PM		9-2-2026 05:45:01 PM			Audit Trail
CL/2026/01/V1/011372	Claim	Damage	Capital B Farm Sdn Bhd	Credit Account	V176819823694001				Rejected	168.00		26-1-2026 03:29:09 PM		9-2-2026 03:29:09 PM			Audit Trail
CL/2026/01/V1/011371	Claim	Damage	Capital B Farm Sdn Bhd	Credit Account	V176820051635001				Rejected	238.00		26-1-2026 03:07:47 PM		9-2-2026 03:07:47 PM			Audit Trail
CL/2026/01/V1/011370	Claim	Damage	KOK YAN SHAO	Credit Account	V176819579720001	Yes	Force Majeure	Express	Pending by Operation	900.00		26-1-2026 02:49:00 PM	21-2-2026 11:52:20 AM	9-2-2026 02:49:00 PM			Audit Trail
CL/2026/01/V1/011369	Claim	Damage	Capital B Farm Sdn Bhd	Credit Account	V176820221762001				Rejected	238.00		26-1-2026 02:42:30 PM		9-2-2026 02:42:30 PM			Audit Trail

CL/2026/01/V1/011368	Claim	Lost	Jingler Diot	Prepaid Account	10272132894				Rejected	1.00		26-1-2026 12:55:05 PM		9-2-2026 12:55:05 PM			Audit Trail
CL/2026/01/V1/011367	Claim	Damage	MMAG DIGITAL SDN BHD	Credit Account	V176407755802001				Rejected	1999.00		26-1-2026 12:51:28 PM		9-2-2026 12:51:28 PM			Audit Trail
CL/2026/01/V1/011366	Claim	Missing Content	PENI GROUP SDN BHD	Credit Account	V176820468099001	No	Force Majeure	Express	Pending Responsible Staff Details	25.90	25.90	26-1-2026 10:56:39 AM	17-4-2026 04:47:47 PM	9-2-2026 10:56:39 AM	15-4-2026 04:35:56 AM		Audit Trail
CL/2026/01/V1/011365	Claim	Lost	ML120	Credit Account	V176819794475001				Rejected	2000.00		26-1-2026 10:04:50 AM		9-2-2026 10:04:50 AM			Audit Trail
CL/2026/01/V1/011364	Claim	Delay Delivery Premium Parcel	TOP1POST SDN BHD	Credit Account	TOP60937399	No	Driver Issue	Premium	Rejected	100.00		26-1-2026 09:44:57 AM		9-2-2026 09:44:57 AM			Audit Trail
CL/2026/01/V1/011363	Claim	Delay Delivery Premium Parcel	TOP1POST SDN BHD	Credit Account	TOP60937374	No	Driver Issue	Premium	Pending Responsible Staff Details	100.00	100.00	26-1-2026 09:43:32 AM	6-4-2026 01:58:20 PM	9-2-2026 09:43:32 AM	4-4-2026 01:43:23 AM		Audit Trail
CL/2026/01/V1/011362	Claim	Delay Delivery Premium Parcel	TOP1POST SDN BHD	Credit Account	TOP60936891	No	Driver Issue	Premium	Pending by Operation	100.00		26-1-2026 09:42:04 AM	8-2-2026 03:54:20 PM	9-2-2026 09:42:04 AM			Audit Trail
CL/2026/01/V1/011361	Claim	Delay Delivery Premium Parcel	TOP1POST SDN BHD	Credit Account	TOP60936796				Rejected	100.00		26-1-2026 09:40:24 AM		9-2-2026 09:40:24 AM			Audit Trail
CL/2026/01/V1/011360	Claim	Delay Delivery Premium Parcel	TOP1POST SDN BHD	Credit Account	CTOP60936684002	No	Hub/Depo/ Station Handling Issue	Premium	Pending Responsible Staff Details	100.00	100.00	26-1-2026 09:38:42 AM	5-3-2026 03:15:05 PM	9-2-2026 09:38:42 AM	3-3-2026 03:14:35 AM		Audit Trail
CL/2026/01/V1/011359	Claim	Delay Delivery Premium Parcel	TOP1POST SDN BHD	Credit Account	TOP60936684				Rejected	100.00		26-1-2026 09:35:05 AM		9-2-2026 09:35:05 AM			Audit Trail
CL/2026/01/V1/011358	Claim	Delay Delivery Premium Parcel	TOP1POST SDN BHD	Credit Account	TOP60935782	No	Hub/Depo/ Station Handling Issue	Premium	Pending Responsible Staff Details	100.00	100.00	26-1-2026 09:33:22 AM	6-3-2026 05:29:26 PM	9-2-2026 09:33:22 AM	4-3-2026 05:03:34 AM		Audit Trail
CL/2026/01/V1/011357	Claim	Lost	ML075 organic	Credit Account	V176819661692001				Rejected	2000.00		25-1-2026 06:54:38 PM		8-2-2026 06:54:38 PM			Audit Trail
CL/2026/01/V1/011356	Claim	Damage	Syafiqah binti amizam	Credit Account	V176583252027001				Info Incomplete	500.00		25-1-2026 05:47:37 PM	8-2-2026 12:09:32 PM	8-2-2026 05:47:37 PM			Audit Trail
CL/2026/01/V1/011355	Claim	Lost	teoh su hui	Prepaid Account	V176583200363001				Rejected	152.00		24-1-2026 08:19:11 PM		7-2-2026 08:19:11 PM			Audit Trail

CL/2026/01/V1/011354	Claim	Lost	nor fazila	Prepaid Account	V176583583046001	No	Hub/Depo/ Station Handling Issue	Express	Pending by Operation	0.00		24-1-2026 08:05:16 PM	18-2-2026 04:53:06 PM	7-2-2026 08:05:16 PM			Audit Trail
CL/2026/01/V1/011353	Claim	Damage	CHA BEE HONG	Credit Account	V176582005099001	Yes	Force Majeure	Express	Pending by Claim Dept	739.00		24-1-2026 04:25:33 PM	5-3-2026 07:22:21 AM	7-2-2026 04:25:33 PM			Audit Trail
CL/2026/01/V1/011352	Claim	Damage	CHA	Credit Account	V176819762856001	Yes	Force Majeure	Express	Pending by Claim Dept	1499.00		24-1-2026 04:06:59 PM	25-2-2026 01:27:52 PM	7-2-2026 04:06:59 PM			Audit Trail
CL/2026/01/V1/011351	Claim	Damage	Wong Thu Moy	Credit Account	V176819996817001	Yes	Force Majeure	Express	Pending by Claim Dept	1276.90		24-1-2026 12:59:43 PM	28-2-2026 09:58:11 AM	7-2-2026 12:59:43 PM			Audit Trail
CL/2026/01/V1/011350	Claim	Damage	TAN CHUAN TZE (TANRADIO.COM ELECTRICAL)	Credit Account	V176820378312001	Yes	Force Majeure	Express	Pending by Claim Dept	0.00		24-1-2026 11:58:14 AM	9-5-2026 07:57:15 AM	7-2-2026 11:58:14 AM			Audit Trail
CL/2026/01/V1/011349	Claim	Delay Delivery Premium Parcel	CHIN MAN JUN	Credit Account	V176820696430001	No	Hub/Depo/ Station Handling Issue	Premium	Rejected	100.00		24-1-2026 10:41:08 AM		7-2-2026 10:41:08 AM			Audit Trail
CL/2026/01/V1/011348	Claim	Short Piece	Lee Jan Hong	Credit Account	CNMYL001274338				Rejected	300.00		24-1-2026 10:22:41 AM		7-2-2026 10:22:41 AM			Audit Trail
CL/2026/01/V1/011347	Claim	Damage	MMAG DIGITAL SDN BHD	Credit Account	V176408516471001				Rejected	1999.00		23-1-2026 05:36:25 PM		6-2-2026 05:36:25 PM			Audit Trail
CL/2026/01/V1/011346	Claim	Damage	MMAG DIGITAL SDN BHD	Credit Account	V176576809054001	No	Force Majeure	Express	Pending by Operation	1999.00		23-1-2026 05:26:40 PM	8-2-2026 03:39:18 PM	6-2-2026 05:26:40 PM			Audit Trail
CL/2026/01/V1/011345	Claim	Damage	THERESA HENG	Credit Account	V176820337685001				Info Incomplete	184.00		23-1-2026 05:13:01 PM	8-2-2026 02:16:23 PM	6-2-2026 05:13:01 PM			Audit Trail
CL/2026/01/V1/011344	Claim	Damage	TAN CHUAN TZE (TANRADIO.COM ELECTRICAL)	Credit Account	V176820059204001	Yes	Force Majeure	Express	Pending by Claim Dept	0.00		23-1-2026 03:51:36 PM	8-5-2026 09:45:28 PM	6-2-2026 03:51:36 PM			Audit Trail
CL/2026/01/V1/011343	Claim	Damage	MMAG DIGITAL SDN BHD	Credit Account	V176582165670001	No	Force Majeure	Express	Pending by Operation	1999.00		23-1-2026 02:54:21 PM	18-2-2026 04:00:17 PM	6-2-2026 02:54:21 PM			Audit Trail
CL/2026/01/V1/011342	Claim	Damage	MMAG DIGITAL SDN BHD	Credit Account	V176172639178001				Rejected	1999.00		23-1-2026 02:43:11 PM		6-2-2026 02:43:11 PM			Audit Trail

CL/2026/01/V1/011341	Claim	Damage	MMAG DIGITAL SDN BHD	Credit Account	V176582165328001	No	Force Majeure	Express	Pending by Operation	1999.00		23-1-2026 02:32:20 PM	18-2-2026 02:14:38 PM	6-2-2026 02:32:20 PM			Audit Trail
CL/2026/01/V1/011340	Claim	Damage	Mervyn Lee	Credit Account	V176819318794001	Yes	Force Majeure	Bulky	Pending by Operation	87.00		23-1-2026 02:32:18 PM	8-2-2026 02:50:12 PM	6-2-2026 02:32:18 PM			Audit Trail
CL/2026/01/V1/011339	Claim	Lost	18 EVER BOUTIQUE (M) SDN BHD	Credit Account	V176581125903001	No	Driver Issue	Express	Pending Responsible Staff Details	108.00	108.00	23-1-2026 12:19:40 PM	8-4-2026 04:10:43 PM	6-2-2026 12:19:40 PM	6-4-2026 03:58:45 AM		Audit Trail
CL/2026/01/V1/011338	Claim	Lost	PERABOT SUNGAI RAMBAI SDN BHD	Credit Account	V176582941250001				Rejected	500.00		23-1-2026 11:49:48 AM		6-2-2026 11:49:48 AM			Audit Trail
CL/2026/01/V1/011337	Claim	Delay Delivery Premium Parcel	SLL Machinery Hardware Sdn Bhd	Prepaid Account	V176583131766001				Rejected	150.00		23-1-2026 11:40:58 AM		6-2-2026 11:40:58 AM			Audit Trail
CL/2026/01/V1/011336	Claim	Damage	MMAG DIGITAL SDN BHD	Credit Account	V176581519993001	No	Force Majeure	Express	Pending Responsible Staff Details	1999.00	200.00	23-1-2026 11:30:16 AM	10-4-2026 09:24:26 AM	6-2-2026 11:30:16 AM	8-4-2026 09:19:52 AM		Audit Trail
CL/2026/01/V1/011335	Claim	Delay Delivery Premium Parcel	TOP1POST SDN BHD	Credit Account	TOP60936830	No	Hub/Depo/ Station Handling Issue	Premium	Pending by Operation	100.00		23-1-2026 11:27:39 AM	8-2-2026 09:48:40 AM	6-2-2026 11:27:39 AM			Audit Trail
CL/2026/01/V1/011334	Claim	Delay Delivery Premium Parcel	TOP1POST SDN BHD	Credit Account	TOP60934882	No	Hub/Depo/ Station Handling Issue	Premium	Pending by Operation	100.00		23-1-2026 11:25:54 AM	7-2-2026 10:05:02 AM	6-2-2026 11:25:54 AM			Audit Trail
CL/2026/01/V1/011333	Claim	Delay Delivery Premium Parcel	TOP1POST SDN BHD	Credit Account	TOP60935183	No	Hub/Depo/ Station Handling Issue	Premium	Pending by Operation	100.00		23-1-2026 11:24:24 AM	7-2-2026 09:36:15 AM	6-2-2026 11:24:24 AM			Audit Trail
CL/2026/01/V1/011332	Claim	Delay Delivery Premium Parcel	TOP1POST SDN BHD	Credit Account	TOP60935507				Rejected	100.00		23-1-2026 11:23:08 AM		6-2-2026 11:23:08 AM			Audit Trail
CL/2026/01/V1/011331	Claim	Delay Delivery Premium Parcel	TOP1POST SDN BHD	Credit Account	TOP60935167				Rejected	100.00		23-1-2026 11:20:55 AM		6-2-2026 11:20:55 AM			Audit Trail
CL/2026/01/V1/011330	Claim	Damage FreshBox	WAGYU HOUSE MALAYSIA SDN BHD	Credit Account	V176820429380001	No	Driver Issue	FreshBox	Pending by Operation	254.00		22-1-2026 08:00:22 PM	28-1-2026 08:14:29 AM	5-2-2026 08:00:22 PM			Audit Trail
CL/2026/01/V1/011329	Claim	Damage	Norazi bin mesnon	Credit Account	V176819921178001	Yes	Force Majeure	Express	Pending by Claim Dept	579.00		22-1-2026 04:17:46 PM	25-2-2026 12:18:27 PM	5-2-2026 04:17:46 PM			Audit Trail

CL/2026/01/V1/011328	Claim	Damage	U & ME Electrical Sdn Bhd	Credit Account	V176582342644001	Yes	Force Majeure	Express	Pending by Operation	2500.00		22-1-2026 03:48:14 PM	15-2-2026 09:40:56 AM	5-2-2026 03:48:14 PM			Audit Trail
CL/2026/01/V1/011327	Claim	Lost	Teoh Yea Yin	Credit Account	V176583200042001	No	Driver Issue	Express	Pending by Operation	0.00		22-1-2026 02:30:08 PM	28-1-2026 09:23:45 AM	5-2-2026 02:30:08 PM			Audit Trail
CL/2026/01/V1/011326	Claim	Delay Delivery Premium Parcel	mypost solutions	Credit Account	V176820186641001	No	Misrouted Issue	Premium	Pending Responsible Staff Details	60.00	60.00	22-1-2026 01:40:05 PM	11-3-2026 04:33:11 PM	5-2-2026 01:40:05 PM	9-3-2026 04:29:25 AM		Audit Trail
CL/2026/01/V1/011325	Claim	Delay Delivery Premium Parcel	Choon Ya Han	Prepaid Account	V176819640475001	No	Driver Issue	Premium	Pending by Operation	106.50		22-1-2026 12:27:56 PM	28-1-2026 09:56:30 AM	5-2-2026 12:27:56 PM			Audit Trail
CL/2026/01/V1/011324	Claim	Lost	Domica Furniture E-Commerce Sdn Bhd	Credit Account	V176582448940001				Rejected	217.00		22-1-2026 11:54:35 AM		5-2-2026 11:54:35 AM			Audit Trail
CL/2026/01/V1/011323	Claim	Lost	Michael	Credit Account	6567987156				Rejected	189.96		22-1-2026 10:50:16 AM		5-2-2026 10:50:16 AM			Audit Trail
CL/2026/01/V1/011322	Claim	Lost	Cheah Khai Sem	Credit Account	CNMYL001171539				Rejected	400.00		21-1-2026 06:45:15 PM		4-2-2026 06:45:15 PM			Audit Trail
CL/2026/01/V1/011321	Claim	Damage	TAN CHUAN TZE (TANRADIO.COM ELECTRICAL)	Credit Account	V176583701952001	Yes	Force Majeure	Express	Pending by Claim Dept	165.95		21-1-2026 06:34:00 PM	8-5-2026 03:08:45 PM	4-2-2026 06:34:00 PM			Audit Trail
CL/2026/01/V1/011320	Claim	Damage	TAN CHUAN TZE (TANRADIO.COM ELECTRICAL)	Credit Account	V176583645775001	Yes	Force Majeure	Express	Pending by Claim Dept	89.37		21-1-2026 06:04:59 PM	8-5-2026 02:59:34 PM	4-2-2026 06:04:59 PM			Audit Trail
CL/2026/01/V1/011319	Claim	Damage	TAN CHUAN TZE (TANRADIO.COM ELECTRICAL)	Credit Account	V176796525413001	Yes	Force Majeure	Express	Pending by Claim Dept	102.84		21-1-2026 05:49:24 PM	8-5-2026 02:44:22 PM	4-2-2026 05:49:24 PM			Audit Trail

CL/2026/01/V1/011318	Claim	Damage	TAN CHUAN TZE (TANRADIO.COM ELECTRICAL)	Credit Account	V176583688031001	Yes	Force Majeure	Express	Pending by Claim Dept	59.55		21-1-2026 05:20:44 PM	8-5-2026 02:28:53 PM	4-2-2026 05:20:44 PM			Audit Trail
CL/2026/01/V1/011317	Claim	Lost	EY LOGISTICS SDN BHD	Credit Account	SPXMY05901822931C	No	Hub/Depo/Station Handling Issue	Express	Pending by Operation	9.83		21-1-2026 04:27:08 PM	24-1-2026 09:55:49 PM	4-2-2026 04:27:08 PM			Audit Trail
CL/2026/01/V1/011316	Claim	Lost	EY LOGISTICS SDN BHD	Credit Account	65923651716-1	No	Hub/Depo/Station Handling Issue	Express	Pending by Operation	15.81		21-1-2026 04:20:50 PM	25-1-2026 08:10:33 AM	4-2-2026 04:20:50 PM			Audit Trail
CL/2026/01/V1/011315	Claim	Damage	(SIMPLY) BENARD NG	Credit Account	V176583462242001	Yes	Force Majeure	Express	Pending by Operation	125.50		21-1-2026 03:37:47 PM	25-1-2026 08:20:06 AM	4-2-2026 03:37:47 PM			Audit Trail
CL/2026/01/V1/011314	Claim	Delay Delivery Premium Parcel	ML133	Credit Account	V176820205021001				Rejected	15.90		21-1-2026 03:09:43 PM		4-2-2026 03:09:43 PM			Audit Trail
CL/2026/01/V1/011313	Claim	Lost	Domica Furniture E-Commerce Sdn Bhd	Credit Account	V176582448452001	No	Hub/Depo/Station Handling Issue	Bulky	Pending by Operation	138.10		21-1-2026 02:41:31 PM	25-1-2026 09:04:40 AM	4-2-2026 02:41:31 PM			Audit Trail
CL/2026/01/V1/011312	Claim	Delay Delivery Premium Parcel	ML052 brandon	Credit Account	V176820185972001	No	Hub/Depo/Station Handling Issue	Premium	Pending Responsible Staff Details	29.00	29.00	21-1-2026 02:24:37 PM	11-3-2026 04:46:56 PM	4-2-2026 02:24:37 PM	9-3-2026 04:40:51 AM		Audit Trail
CL/2026/01/V1/011311	Claim	Damage	Kaira Technologies(M) Sdn. Bhd	Credit Account	V176819672520001	No	Force Majeure	Express	Info Incomplete	579.00		21-1-2026 02:22:08 PM		4-2-2026 02:22:08 PM	3-4-2026 11:46:08 AM		Audit Trail
CL/2026/01/V1/011310	Claim	Damage	THAM NGAN YIN	Prepaid Account	V176819388858001				Rejected	50.00		21-1-2026 01:05:59 PM		4-2-2026 01:05:59 PM			Audit Trail
CL/2026/01/V1/011309	Claim	Damage	Kaira Technologies(M) Sdn. Bhd	Credit Account	V176819643926004	No	Force Majeure	Express	Rejected	1920.00		21-1-2026 12:53:45 PM		4-2-2026 12:53:45 PM	25-2-2026 04:23:14 AM		Audit Trail
CL/2026/01/V1/011308	Claim	Damage	MMAG DIGITAL SDN BHD	Credit Account	V176580968037001	No	Force Majeure	Express	Pending Responsible Staff Details	1999.00	200.00	21-1-2026 12:40:18 PM	10-4-2026 09:17:45 AM	4-2-2026 12:40:18 PM	8-4-2026 09:05:56 AM		Audit Trail
CL/2026/01/V1/011307	Claim	Damage	MMAG DIGITAL SDN BHD	Credit Account	V176302080856001				Rejected	1999.00		21-1-2026 12:21:18 PM		4-2-2026 12:21:18 PM			Audit Trail

CL/2026/01/V1/011306	Claim	Lost	Shoong Nuo-Wen	Prepaid Account	CNMYL001262535				Rejected	0.00		21-1-2026 12:20:10 PM		4-2-2026 12:20:10 PM			Audit Trail
CL/2026/01/V1/011305	Claim	Damage	MMAG DIGITAL SDN BHD	Credit Account	V176408523790001	No	Force Majeure	Bulky	Rejected	1999.00		21-1-2026 12:15:29 PM		4-2-2026 12:15:29 PM			Audit Trail
CL/2026/01/V1/011304	Claim	Damage	MMAG DIGITAL SDN BHD	Credit Account	V176302367506001				Rejected	1999.00		21-1-2026 12:06:20 PM		4-2-2026 12:06:20 PM			Audit Trail
CL/2026/01/V1/011303	Claim	Lost	AROWANA WORLD	Cash	V176582521728001	No	Hub/Depo/ Station Handling Issue	Value Pack	Pending by Operation	100.00		21-1-2026 12:04:13 PM	28-1-2026 11:22:38 AM	4-2-2026 12:04:13 PM			Audit Trail
CL/2026/01/V1/011302	Claim	Damage	MMAG DIGITAL SDN BHD	Credit Account	V176373245192001				Rejected	1999.00		21-1-2026 11:58:15 AM		4-2-2026 11:58:15 AM			Audit Trail
CL/2026/01/V1/011301	Claim	Damage	MMAG DIGITAL SDN BHD	Credit Account	V176302191880001				Rejected	1999.00		21-1-2026 11:51:41 AM		4-2-2026 11:51:41 AM			Audit Trail
CL/2026/01/V1/011300	Claim	Damage	MMAG DIGITAL SDN BHD	Credit Account	V176580640261001	No	Force Majeure	Bulky	Pending by Operation	1999.00		21-1-2026 11:42:59 AM	28-1-2026 11:51:25 AM	4-2-2026 11:42:59 AM			Audit Trail
CL/2026/01/V1/011299	Claim	Damage	MMAG DIGITAL SDN BHD	Credit Account	V176408094641001				Rejected	1999.00		21-1-2026 11:33:18 AM		4-2-2026 11:33:18 AM			Audit Trail
CL/2026/01/V1/011298	Claim	Damage	EY LOGISTICS SDN BHD	Credit Account	65925021417-1	No	Force Majeure	Express	Pending Responsible Staff Details	23.67	23.67	21-1-2026 11:29:22 AM	10-4-2026 02:09:20 PM	4-2-2026 11:29:22 AM	8-4-2026 02:09:05 AM		Audit Trail
CL/2026/01/V1/011297	Claim	Damage	MMAG DIGITAL SDN BHD	Credit Account	V176373244409001				Rejected	1999.00		21-1-2026 11:24:54 AM		4-2-2026 11:24:54 AM			Audit Trail
CL/2026/01/V1/011296	Claim	Damage	NURUL SYUHADAH ASHIKIN BT IDRIS	Credit Account	V176819097347001	Yes	Force Majeure	Express	Pending by Claim Dept	99.50		21-1-2026 11:23:28 AM	25-2-2026 12:19:00 PM	4-2-2026 11:23:28 AM			Audit Trail
CL/2026/01/V1/011295	Claim	Damage FreshBox	ATAS FROZEN MARKETING SDN BHD	Cash	V176581926401001				Rejected	1306.80		21-1-2026 11:21:43 AM		4-2-2026 11:21:43 AM			Audit Trail
CL/2026/01/V1/011294	Claim	Damage FreshBox	ATAS FROZEN MARKETING SDN BHD	Cash	V176581926487001				Rejected	1306.80		21-1-2026 11:18:05 AM		4-2-2026 11:18:05 AM			Audit Trail
CL/2026/01/V1/011293	Claim	Damage FreshBox	ATAS FROZEN MARKETING SDN BHD	Cash	V176581926937001				Rejected	1306.80		21-1-2026 11:15:03 AM		4-2-2026 11:15:03 AM			Audit Trail

CL/2026/01/V1/011292	Claim	Damage FreshBox	ATAS FROZEN MARKETING SDN BHD	Cash	V176581927996001				Rejected	1306.80		21-1-2026 11:09:04 AM		4-2-2026 11:09:04 AM			Audit Trail
CL/2026/01/V1/011291	Claim	Lost	Brandon	Credit Account	V176819611031001				Rejected	800.00		21-1-2026 11:01:39 AM		4-2-2026 11:01:39 AM			Audit Trail
CL/2026/01/V1/011290	Claim	Damage	kary ng	Credit Account	V176820142821001	No	Force Majeure	Express	Info Incomplete	399.50		21-1-2026 11:00:33 AM	14-2-2026 08:32:07 PM	4-2-2026 11:00:33 AM			Audit Trail
CL/2026/01/V1/011289	Claim	Lost	ML129 CS	Credit Account	V176583676786001				Rejected	1500.00		21-1-2026 10:45:53 AM		4-2-2026 10:45:53 AM			Audit Trail
CL/2026/01/V1/011288	Claim	Lost	EY LOGISTICS SDN BHD	Credit Account	65927407618-1	No	Hub/Depo/ Station Handling Issue	Express	Pending by Operation	34.68		21-1-2026 10:32:20 AM	1-2-2026 04:09:59 PM	4-2-2026 10:32:20 AM			Audit Trail
CL/2026/01/V1/011287	Claim	Lost	EY LOGISTICS SDN BHD	Credit Account	65923644715-1				Rejected	8.55		21-1-2026 10:26:05 AM		4-2-2026 10:26:05 AM			Audit Trail
CL/2026/01/V1/011286	Claim	Damage	VINCENT MAH	Credit Account	V176582818026001	No	Force Majeure	Express	Rejected	418.00		21-1-2026 10:09:07 AM		4-2-2026 10:09:07 AM	25-2-2026 04:19:18 AM		Audit Trail
CL/2026/01/V1/011285	Claim	Lost	Lim wei zhang	Prepaid Account	V176582413276001				Rejected	440.00		20-1-2026 11:05:22 PM		3-2-2026 11:05:22 PM			Audit Trail
CL/2026/01/V1/011284	Claim	Lost	HJ EXPRESS	Credit Account	V176796357144001	No	Hub/Depo/ Station Handling Issue	Express	Pending Responsible Staff Details	344.00	200.00	20-1-2026 09:00:59 PM	11-3-2026 05:10:46 PM	3-2-2026 09:00:59 PM	9-3-2026 04:52:10 AM		Audit Trail
CL/2026/01/V1/011283	Claim	Damage	Yan Aung Phyo	Credit Account	V176582555693001				Rejected	200.00		20-1-2026 06:43:25 PM		3-2-2026 06:43:25 PM			Audit Trail
CL/2026/01/V1/011282	Claim	Delay Delivery Premium Parcel	KANG & KANG ADVOCATES & SOLICTORS	Credit Account	V176819652690001				Rejected	100.00		20-1-2026 06:35:53 PM		3-2-2026 06:35:53 PM			Audit Trail
CL/2026/01/V1/011281	Claim	Damage	Green Home Gallery	Credit Account	V176819222886001				Rejected	340.00		20-1-2026 06:35:07 PM		3-2-2026 06:35:07 PM			Audit Trail
CL/2026/01/V1/011280	Claim	Lost	Joanne Chua	Credit Account	10270937773	No	Hub/Depo/ Station Handling Issue	Express	Pending Responsible Staff Details	116.35	116.35	20-1-2026 06:32:32 PM	5-3-2026 05:51:53 PM	3-2-2026 06:32:32 PM	3-3-2026 05:51:35 AM		Audit Trail

CL/2026/01/V1/011279	Claim	Lost	TND Express	Credit Account	V176408585095001	Yes	Hub/Depo/ Station Handling Issue	Express	Pending Responsible Staff Details and Pending Upload Payment from Insurance Company	200.00	200.00	20-1-2026 06:01:57 PM		3-2-2026 06:01:57 PM	4-6-2026 10:07:36 AM		Audit Trail
CL/2026/01/V1/011278	Claim	Damage	MMAG DIGITAL SDN BHD	Credit Account	V176407825901001				Rejected	1999.00		20-1-2026 05:53:54 PM		3-2-2026 05:53:54 PM			Audit Trail
CL/2026/01/V1/011277	Claim	Damage	MMAG DIGITAL SDN BHD	Credit Account	V176113002221001				Rejected	1999.00		20-1-2026 05:43:49 PM		3-2-2026 05:43:49 PM			Audit Trail
CL/2026/01/V1/011276	Claim	Damage	TAN POH CHEN	Credit Account	V176373375097002				Rejected	62.20		20-1-2026 05:40:29 PM		3-2-2026 05:40:29 PM			Audit Trail
CL/2026/01/V1/011275	Claim	Damage	TAN POH CHEN	Credit Account	V176373375097001				Rejected	62.20		20-1-2026 05:38:45 PM		3-2-2026 05:38:45 PM			Audit Trail
CL/2026/01/V1/011274	Claim	Damage	Foo Yoke Ling	Cash	CNMYL001250308				Rejected	33.00		20-1-2026 05:29:59 PM		3-2-2026 05:29:59 PM			Audit Trail
CL/2026/01/V1/011273	Claim	Damage	MMAG DIGITAL SDN BHD	Credit Account	V176408407441001				Rejected	1999.00		20-1-2026 05:24:06 PM		3-2-2026 05:24:06 PM			Audit Trail
CL/2026/01/V1/011272	Claim	Lost	Dream Pillow Trading	Credit Account	V176581703996001	No	Hub/Depo/ Station Handling Issue	Express	Rejected	269.88		20-1-2026 05:19:29 PM		3-2-2026 05:19:29 PM			Audit Trail
CL/2026/01/V1/011271	Claim	Damage	MMAG DIGITAL SDN BHD	Credit Account	V176407868649001				Rejected	1999.00		20-1-2026 05:08:57 PM		3-2-2026 05:08:57 PM			Audit Trail
CL/2026/01/V1/011270	Claim	Damage	MMAG DIGITAL SDN BHD	Credit Account	V176408892100001				Rejected	1999.00		20-1-2026 04:57:56 PM		3-2-2026 04:57:56 PM			Audit Trail
CL/2026/01/V1/011269	Claim	Damage	Ezyan	Credit Account	V176583428033001	No	Force Majeure	Express	Pending by Operation	200.00		20-1-2026 04:41:04 PM	1-2-2026 11:30:44 AM	3-2-2026 04:41:04 PM			Audit Trail
CL/2026/01/V1/011268	Claim	Damage	Hasnah binti Mamat	Credit Account	V176819406835001	No	Force Majeure	Express	Pending by Operation	200.00		20-1-2026 04:22:41 PM	1-2-2026 11:26:59 AM	3-2-2026 04:22:41 PM			Audit Trail
CL/2026/01/V1/011267	Claim	Damage	BERRY TOH MING YEW	Credit Account	V176583512503001	Yes	Force Majeure	Express	Pending by Operation	2266.71		20-1-2026 04:14:19 PM	1-2-2026 11:25:00 AM	3-2-2026 04:14:19 PM			Audit Trail
CL/2026/01/V1/011266	Claim	Missing Content	lisa	Credit Account	V176580749230001				Rejected	567.03		20-1-2026 04:14:17 PM		3-2-2026 04:14:17 PM			Audit Trail

CL/2026/01/V1/011265	Claim	Damage	Thunder Match Technology Sdn bhd	Credit Account	V176819407542001	Yes	Force Majeure	Express	Pending Responsible Staff Details and Pending Upload Payment from Insurance Company	418.00	257.77	20-1-2026 04:05:11 PM		3-2-2026 04:05:11 PM	8-4-2026 10:36:16 AM		Audit Trail
CL/2026/01/V1/011264	Claim	Damage	MMAG DIGITAL SDN BHD	Credit Account	V176373597772001				Rejected	1999.00		20-1-2026 03:47:58 PM		3-2-2026 03:47:58 PM			Audit Trail
CL/2026/01/V1/011263	Claim	Damage	MMAG DIGITAL SDN BHD	Credit Account	V176407758810001				Rejected	1999.00		20-1-2026 03:29:50 PM		3-2-2026 03:29:50 PM			Audit Trail
CL/2026/01/V1/011262	Claim	Damage	MMAG DIGITAL SDN BHD	Credit Account	V176373520152001				Rejected	1999.00		20-1-2026 03:22:21 PM		3-2-2026 03:22:21 PM			Audit Trail
CL/2026/01/V1/011261	Claim	Delay Delivery Premium Parcel	Mypost Solutions	Credit Account	V176583258807001				Rejected	150.00		20-1-2026 03:10:55 PM		3-2-2026 03:10:55 PM			Audit Trail
CL/2026/01/V1/011260	Claim	Damage	MMAG DIGITAL SDN BHD	Credit Account	V176373546497001				Rejected	1999.00		20-1-2026 03:10:26 PM		3-2-2026 03:10:26 PM			Audit Trail
CL/2026/01/V1/011259	Claim	Damage	MMAG DIGITAL SDN BHD	Credit Account	V176302455500001				Rejected	1999.00		20-1-2026 03:01:08 PM		3-2-2026 03:01:08 PM			Audit Trail
CL/2026/01/V1/011258	Claim	Delay Delivery Premium Parcel	Stanley Bong	Credit Account	V176819764539001	No	Hub/Depo/ Station Handling Issue	Premium	Pending Responsible Staff Details	200.00	100.00	20-1-2026 01:40:41 PM	12-2-2026 02:43:25 PM	3-2-2026 01:40:41 PM	10-2-2026 02:42:53 AM		Audit Trail
CL/2026/01/V1/011257	Claim	Lost	VIP LYNN	Credit Account	V176583260060001	No	Hub/Depo/ Station Handling Issue	Express	Rejected	1000.00		20-1-2026 12:48:10 PM		3-2-2026 12:48:10 PM			Audit Trail
CL/2026/01/V1/011256	Claim	Lost	ML005	Credit Account	V176819111791001				Rejected	600.00		20-1-2026 10:35:34 AM		3-2-2026 10:35:34 AM			Audit Trail
CL/2026/01/V1/011255	Claim	Damage	JOY DESIGN STUDIO	Credit Account	V176819602992001	Yes	Force Majeure	Express	Pending by Operation	168.00		20-1-2026 10:26:19 AM	1-2-2026 09:59:49 AM	3-2-2026 10:26:19 AM			Audit Trail
CL/2026/01/V1/011254	Claim	Missing Content	Mohd Nor Azlan Mohd Aseri	Credit Account	V176819464569001	Yes	Force Majeure	Express	Pending by Claim Dept	1359.15		20-1-2026 10:21:27 AM	29-3-2026 12:31:45 PM	3-2-2026 10:21:27 AM			Audit Trail
CL/2026/01/V1/011253	Claim	Lost	EY LOGISTICS SDN BHD	Credit Account	65928475219-1				Rejected	212.49		20-1-2026 09:59:45 AM		3-2-2026 09:59:45 AM			Audit Trail

CL/2026/01/V1/011252	Claim	Delay Delivery Premium Parcel	CJ ONE MEDIA	Credit Account	V176819966698001	No	Hub/Depo/ Station Handling Issue	Premium	Pending Responsible Staff Details	100.00	100.00	20-1-2026 12:00:00 AM	5-3-2026 05:41:50 PM	3-2-2026 12:00:00 AM	3-3-2026 04:57:48 AM		Audit Trail
CL/2026/01/V1/011251	Claim	Damage	HIGHFIVE CHANNEL SDN BHD	Cash	V176581176301001				Rejected	291.50		19-1-2026 07:46:05 PM		2-2-2026 07:46:05 PM			Audit Trail
CL/2026/01/V1/011250	Claim	Lost	HIGHFIVE CHANNEL SDN BHD	Cash	V176582526242001	No	Driver Issue	Express	Rejected	129.60		19-1-2026 07:38:57 PM		2-2-2026 07:38:57 PM			Audit Trail
CL/2026/01/V1/011249	Claim	Damage	MMAG DIGITAL SDN BHD	Credit Account	V176373546107001				Rejected	1999.00		19-1-2026 05:46:40 PM		2-2-2026 05:46:40 PM			Audit Trail
CL/2026/01/V1/011248	Claim	Damage	MMAG DIGITAL SDN BHD	Credit Account	V176409227321001				Rejected	1999.00		19-1-2026 05:42:13 PM		2-2-2026 05:42:13 PM			Audit Trail
CL/2026/01/V1/011247	Claim	Lost	EY LOGISTICS SDN BHD	Credit Account	659210518822-1	No	Misrouted Issue	Express	Pending Responsible Staff Details	44.16	44.16	19-1-2026 05:33:54 PM	5-3-2026 04:49:51 PM	2-2-2026 05:33:54 PM	3-3-2026 04:49:00 AM		Audit Trail
CL/2026/01/V1/011246	Claim	Damage	QATELLA	Credit Account	V176819592484001	Yes	Force Majeure	Express	Pending by Claim Dept	130.00		19-1-2026 04:43:09 PM	29-3-2026 12:22:13 PM	2-2-2026 04:43:09 PM			Audit Trail
CL/2026/01/V1/011245	Claim	Damage	MMAG DIGITAL SDN BHD	Credit Account	V176408360937001				Rejected	1999.00		19-1-2026 04:24:38 PM		2-2-2026 04:24:38 PM			Audit Trail
CL/2026/01/V1/011244	Claim	Lost	Domica Furniture E-Commerce Sdn Bhd	Credit Account	V176581991676001				Rejected	315.40		19-1-2026 04:13:23 PM		2-2-2026 04:13:23 PM			Audit Trail
CL/2026/01/V1/011243	Claim	Damage	MMAG DIGITAL SDN BHD	Credit Account	V176581784698001	No	Force Majeure	Express	Pending by Operation	1999.00		19-1-2026 04:09:22 PM	6-2-2026 10:20:33 AM	2-2-2026 04:09:22 PM			Audit Trail
CL/2026/01/V1/011242	Claim	Damage	MMAG DIGITAL SDN BHD	Credit Account	V176408524742001	No	Force Majeure	Express	Pending by Operation	1999.00		19-1-2026 04:01:16 PM	1-2-2026 08:28:15 AM	2-2-2026 04:01:16 PM			Audit Trail
CL/2026/01/V1/011241	Claim	Damage	MMAG DIGITAL SDN BHD	Credit Account	V176581670496001	No	Force Majeure	Express	Pending Responsible Staff Details	1999.00	200.00	19-1-2026 03:49:04 PM	9-4-2026 05:05:09 PM	2-2-2026 03:49:04 PM	7-4-2026 05:02:45 AM		Audit Trail
CL/2026/01/V1/011240	Claim	Damage	MMAG DIGITAL SDN BHD	Credit Account	V176302072998001				Rejected	1999.00		19-1-2026 03:40:53 PM		2-2-2026 03:40:53 PM			Audit Trail
CL/2026/01/V1/011239	Claim	Damage	MMAG DIGITAL SDN BHD	Credit Account	V176408524889001	No	Force Majeure	Express	Pending by Operation	1999.00		19-1-2026 03:28:18 PM	1-2-2026 07:59:30 AM	2-2-2026 03:28:18 PM			Audit Trail
CL/2026/01/V1/011238	Claim	Damage	MMAG DIGITAL SDN BHD	Credit Account	V176580969980001	No	Force Majeure	Express	Pending by Operation	1999.00		19-1-2026 03:14:15 PM	1-2-2026 07:57:05 AM	2-2-2026 03:14:15 PM			Audit Trail

CL/2026/01/V1/011237	Claim	Damage	MMAG DIGITAL SDN BHD	Credit Account	V176581784278001	No	Force Majeure	Express	Pending Responsible Staff Details	1999.00	200.00	19-1-2026 02:55:32 PM	9-4-2026 04:58:04 PM	2-2-2026 02:55:32 PM	7-4-2026 04:56:06 AM		Audit Trail
CL/2026/01/V1/011236	Claim	Damage	TWINS CAR ACCESSORIES CENTRE	Credit Account	V765766490700001				Rejected	0.00		19-1-2026 02:51:46 PM		2-2-2026 02:51:46 PM			Audit Trail
CL/2026/01/V1/011235	Claim	Damage	MMAG DIGITAL SDN BHD	Credit Account	V176407802926001				Rejected	1999.00		19-1-2026 02:35:10 PM		2-2-2026 02:35:10 PM			Audit Trail
CL/2026/01/V1/011234	Claim	Damage	MMAG DIGITAL SDN BHD	Credit Account	V176582606104001	No	Force Majeure	Express	Pending by Operation	1999.00		19-1-2026 02:24:02 PM	31-1-2026 09:42:14 PM	2-2-2026 02:24:02 PM			Audit Trail
CL/2026/01/V1/011233	Claim	Damage	Capital B Farm Sdn Bhd	Credit Account	V176796409959001				Rejected	286.00		19-1-2026 02:03:51 PM		2-2-2026 02:03:51 PM			Audit Trail
CL/2026/01/V1/011232	Claim	Damage	MMAG DIGITAL SDN BHD	Credit Account	V176576815185001	No	Force Majeure	Express	Pending by Operation	1999.00		19-1-2026 12:42:14 PM	31-1-2026 09:37:12 PM	2-2-2026 12:42:14 PM			Audit Trail
CL/2026/01/V1/011231	Claim	Damage	MMAG DIGITAL SDN BHD	Credit Account	V176373600366001				Rejected	1999.00		19-1-2026 12:31:40 PM		2-2-2026 12:31:40 PM			Audit Trail
CL/2026/01/V1/011230	Claim	Damage	Capital B Farm Sdn Bhd	Credit Account	V176819075802001				Rejected	286.00		19-1-2026 12:25:21 PM		2-2-2026 12:25:21 PM			Audit Trail
CL/2026/01/V1/011229	Claim	Damage	MMAG DIGITAL SDN BHD	Credit Account	V176408398374001				Rejected	1999.00		19-1-2026 12:22:06 PM		2-2-2026 12:22:06 PM			Audit Trail
CL/2026/01/V1/011228	Claim	Damage	MMAG DIGITAL SDN BHD	Credit Account	V176582340671001	No	Force Majeure	Express	Pending Responsible Staff Details	1999.00	200.00	19-1-2026 12:11:17 PM	9-4-2026 04:51:11 PM	2-2-2026 12:11:17 PM	7-4-2026 04:43:21 AM		Audit Trail
CL/2026/01/V1/011227	Claim	Delay Delivery Premium Parcel	TOP1POST SDN BHD	Credit Account	TOP60933024	No	Hub/Depo/ Station Handling Issue	Premium	Pending Responsible Staff Details	100.00	100.00	19-1-2026 11:56:31 AM	29-3-2026 10:00:25 AM	2-2-2026 11:56:31 AM	27-3-2026 09:50:57 AM		Audit Trail
CL/2026/01/V1/011226	Claim	Damage	MMAG DIGITAL SDN BHD	Credit Account	V176582065949001	No	Force Majeure	Express	Pending by Operation	1999.00		19-1-2026 11:56:25 AM	29-1-2026 09:49:28 AM	2-2-2026 11:56:25 AM			Audit Trail
CL/2026/01/V1/011225	Claim	Delay Delivery Premium Parcel	TOP1POST SDN BHD	Credit Account	TOP60932766	No	Hub/Depo/ Station Handling Issue	Premium	Pending Responsible Staff Details	100.00	100.00	19-1-2026 11:53:44 AM	5-3-2026 04:10:21 PM	2-2-2026 11:53:44 AM	3-3-2026 04:06:06 AM		Audit Trail
CL/2026/01/V1/011224	Claim	Lost	TOP1POST SDN BHD	Credit Account	TOP60932658	No	Hub/Depo/ Station Handling Issue	Premium	Pending Responsible Staff Details	100.00	100.00	19-1-2026 11:45:02 AM	5-3-2026 04:05:33 PM	2-2-2026 11:45:02 AM	3-3-2026 03:56:50 AM		Audit Trail

CL/2026/01/V1/011223	Claim	Delay Delivery Premium Parcel	TOP1POST SDN BHD	Credit Account	TOP60932527	No	Hub/Depo/Station Handling Issue	Premium	Pending Responsible Staff Details	100.00	100.00	19-1-2026 11:37:55 AM	5-3-2026 03:51:21 PM	2-2-2026 11:37:55 AM	3-3-2026 03:47:15 AM		Audit Trail
CL/2026/01/V1/011222	Claim	Damage	Sharon Lee	Prepaid Account	V176819611208002				Rejected	24.54		19-1-2026 11:34:22 AM		2-2-2026 11:34:22 AM			Audit Trail
CL/2026/01/V1/011221	Claim	Delay Delivery Premium Parcel	TOP1POST SDN BHD	Credit Account	TOP60932239	No	Hub/Depo/Station Handling Issue	Premium	Rejected	100.00		19-1-2026 11:32:08 AM		2-2-2026 11:32:08 AM			Audit Trail
CL/2026/01/V1/011220	Claim	Damage	Sharon Lee	Prepaid Account	V176819611208001				Rejected	0.00		19-1-2026 11:24:56 AM		2-2-2026 11:24:56 AM			Audit Trail
CL/2026/01/V1/011219	Claim	Damage	Khor Kia Yee	Credit Account	V176583025577001	Yes	Force Majeure	Bulky	Pending by Claim Dept	2266.71		19-1-2026 10:54:41 AM	14-2-2026 08:50:13 AM	2-2-2026 10:54:41 AM			Audit Trail
CL/2026/01/V1/011218	Claim	Lost	ML075	Credit Account	V176819092311001				Rejected	500.00		19-1-2026 10:28:10 AM		2-2-2026 10:28:10 AM			Audit Trail
CL/2026/01/V1/011217	Claim	Lost	MMATRIX SDN BHD	Credit Account	V176582918290001				Rejected	2198.00		19-1-2026 10:24:17 AM		2-2-2026 10:24:17 AM			Audit Trail
CL/2026/01/V1/011216	Claim	Damage FreshBox	FF	Credit Account	V176819801067001				Rejected	100.00		19-1-2026 10:19:56 AM		2-2-2026 10:19:56 AM			Audit Trail
CL/2026/01/V1/011215	Claim	Damage	Jacky Chin	Credit Account	V176408517744001	No	LineHaul Handling Issue	Express	Pending Responsible Staff Details	2097.00	200.00	19-1-2026 09:59:19 AM	7-3-2026 02:04:18 PM	2-2-2026 09:59:19 AM	5-3-2026 02:04:00 AM		Audit Trail
CL/2026/01/V1/011214	Claim	Damage	MMATRIX SDN BHD	Credit Account	V176582007840001	No	Force Majeure	Express	Pending Responsible Staff Details	3798.00	200.00	19-1-2026 09:54:25 AM	26-2-2026 03:03:50 PM	2-2-2026 09:54:25 AM	24-2-2026 02:57:21 AM		Audit Trail
CL/2026/01/V1/011213	Claim	Damage	Nur Aziera Binti Mat Ghani	Credit Account	V176819589408001	No	Force Majeure	Express	Pending by Operation	200.00		19-1-2026 09:29:54 AM	28-1-2026 10:15:39 AM	2-2-2026 09:29:54 AM			Audit Trail
CL/2026/01/V1/011212	Claim	Missing Content	Himawari	Credit Account	V176582734739001	No	Hub/Depo/Station Handling Issue	Express	Pending by Operation	478.00		17-1-2026 08:00:11 PM	28-1-2026 10:04:44 AM	31-1-2026 08:00:11 PM			Audit Trail
CL/2026/01/V1/011211	Claim	Lost	Ewan Mangan	Credit Account	10270190486	No	Hub/Depo/Station Handling Issue	Express	Pending by Operation	28.54		17-1-2026 05:45:58 PM	28-1-2026 09:49:24 AM	31-1-2026 05:45:58 PM			Audit Trail
CL/2026/01/V1/011210	Claim	Damage	Nabil Mohamed	Credit Account	V176582642119001	Yes	Force Majeure	Express	Pending by Operation	747.00		17-1-2026 05:17:30 PM	28-1-2026 09:34:49 AM	31-1-2026 05:17:30 PM			Audit Trail

CL/2026/01/V1/011209	Claim	Lost	Brandon	Credit Account	V176583218719001				Rejected	800.00		17-1-2026 03:05:35 PM		31-1-2026 03:05:35 PM			Audit Trail
CL/2026/01/V1/011208	Claim	Lost	Brandon	Credit Account	V176583219198001				Rejected	800.00		17-1-2026 03:04:00 PM		31-1-2026 03:04:00 PM			Audit Trail
CL/2026/01/V1/011207	Claim	Lost	Brandon	Credit Account	V176583216777001	No	Hub/Depo/ Station Handling Issue	Express	Pending by Operation	500.00		17-1-2026 03:00:17 PM	26-1-2026 06:40:13 PM	31-1-2026 03:00:17 PM			Audit Trail
CL/2026/01/V1/011206	Claim	Lost	TAN BOON HONG	Credit Account	V176582909762001	No	Hub/Depo/ Station Handling Issue	Value Pack	Pending Responsible Staff Details	9.00	9.00	17-1-2026 10:38:57 AM	5-2-2026 05:33:33 PM	31-1-2026 10:38:57 AM	3-2-2026 05:33:14 AM		Audit Trail
CL/2026/01/V1/011205	Claim	Delay Delivery Premium Parcel	L&T LOCAL EXPRESS SDN BHD	Credit Account	V176819522320001				Rejected	120.00		16-1-2026 05:14:36 PM		30-1-2026 05:14:36 PM			Audit Trail
CL/2026/01/V1/011204	Claim	Damage	U & ME Electrical Sdn Bhd	Credit Account	V176582139879001	No	Force Majeure	Express	Pending Responsible Staff Details	3000.00	200.00	16-1-2026 04:19:20 PM	9-4-2026 04:40:31 PM	30-1-2026 04:19:20 PM	7-4-2026 04:38:17 AM		Audit Trail
CL/2026/01/V1/011203	Claim	Lost	Domica Furniture E-Commerce Sdn Bhd	Credit Account	V176581629500001				Rejected	204.90		16-1-2026 03:54:22 PM		30-1-2026 03:54:22 PM			Audit Trail
CL/2026/01/V1/011202	Claim	Damage	KEDAI PERABOT & ELETRIK DIAN SENG	Credit Account	V176583097925002	Yes	Force Majeure	Express	Info Incomplete	88.50		16-1-2026 03:11:22 PM		30-1-2026 03:11:22 PM			Audit Trail
CL/2026/01/V1/011201	Claim	Damage	TI TRADING	Credit Account	V176583089128001	Yes	Force Majeure	Express	Pending by Operation	80.00		16-1-2026 03:02:24 PM	4-3-2026 07:38:58 AM	30-1-2026 03:02:24 PM			Audit Trail
CL/2026/01/V1/011200	Claim	Lost	MI120	Credit Account	V176583502580001				Rejected	500.00		16-1-2026 02:26:47 PM		30-1-2026 02:26:47 PM			Audit Trail
CL/2026/01/V1/011199	Claim	Lost	Brandon sg	Credit Account	V176583072434001				Rejected	1000.00		16-1-2026 02:23:17 PM		30-1-2026 02:23:17 PM			Audit Trail
CL/2026/01/V1/011198	Claim	Lost	Brandon sg	Credit Account	V176583150231001				Rejected	1000.00		16-1-2026 02:22:02 PM		30-1-2026 02:22:02 PM			Audit Trail
CL/2026/01/V1/011197	Claim	Damage	QM LIVE EMPIRE	Cash	V176582414884001	No	Force Majeure	Express	Pending by Operation	19.90		16-1-2026 01:56:46 PM	26-1-2026 03:38:33 PM	30-1-2026 01:56:46 PM			Audit Trail
CL/2026/01/V1/011196	Claim	Damage	Yap SookYee	Cash	176819067586001				Rejected	600.00		16-1-2026 01:25:16 PM		30-1-2026 01:25:16 PM			Audit Trail

CL/2026/01/V1/011195	Claim	Damage	KOK YAN SHAO	Credit Account	V176583061773001	Yes	Force Majeure	Express	Pending by Operation	1000.00		16-1-2026 09:02:59 AM	25-1-2026 12:39:32 PM	30-1-2026 09:02:59 AM			Audit Trail
CL/2026/01/V1/011194	Claim	Damage	KEDAI PERABOT & ELETRIK DIAN SENG	Credit Account	V176583097925001				Info Incomplete	79.50		15-1-2026 05:29:08 PM	21-1-2026 08:57:22 AM	29-1-2026 05:29:08 PM			Audit Trail
CL/2026/01/V1/011193	Claim	Damage	JOYCE	Credit Account	V176582796447001	Yes	Force Majeure	Express	Pending by Claim Dept	155.00		15-1-2026 05:20:54 PM	31-1-2026 02:37:27 PM	29-1-2026 05:20:54 PM			Audit Trail
CL/2026/01/V1/011192	Claim	Damage	EASY TAN	Credit Account	V176581648594001	No	Hub/Depo/ Station Handling Issue	Bulky	Pending Responsible Staff Details	2209.35	200.00	15-1-2026 05:19:39 PM	10-4-2026 10:54:33 AM	29-1-2026 05:19:39 PM	8-4-2026 10:47:42 AM		Audit Trail
CL/2026/01/V1/011191	Claim	Lost	SHAHARUDIN BIN SAAD	Cash	V176244062651001				Rejected	1500.00		15-1-2026 05:05:45 PM		29-1-2026 05:05:45 PM			Audit Trail
CL/2026/01/V1/011190	Claim	Delay Delivery Premium Parcel	ASMIAH BT BAKAR	Prepaid Account	V176582341845001				Rejected	414.00		15-1-2026 04:37:43 PM		29-1-2026 04:37:43 PM			Audit Trail
CL/2026/01/V1/011189	Claim	Delay Delivery Premium Parcel	Hong Xiao Shuin	Prepaid Account	V176582338890001				Rejected	328.72		15-1-2026 04:31:52 PM		29-1-2026 04:31:52 PM			Audit Trail
CL/2026/01/V1/011188	Claim	Delay Delivery Premium Parcel	ANDREW LIEW	Prepaid Account	V176583624510001				Rejected	587.00		15-1-2026 04:26:29 PM		29-1-2026 04:26:29 PM			Audit Trail
CL/2026/01/V1/011187	Claim	Delay Delivery Premium Parcel	EUGENE LAI	Prepaid Account	V176583036832001	No	Hub/Depo/ Station Handling Issue	Express	Pending by Operation	617.00		15-1-2026 04:19:54 PM	21-1-2026 10:12:49 AM	29-1-2026 04:19:54 PM			Audit Trail
CL/2026/01/V1/011186	Claim	Delay Delivery Premium Parcel	MUHAMMAD NABIL ASYRAF B ABDUL RAZAK	Prepaid Account	V176583031509001				Rejected	559.00		15-1-2026 04:15:33 PM		29-1-2026 04:15:33 PM			Audit Trail
CL/2026/01/V1/011185	Claim	Delay Delivery Premium Parcel	NABILAH FADZIL	Prepaid Account	V176582466012001				Rejected	1507.00		15-1-2026 04:08:30 PM		29-1-2026 04:08:30 PM			Audit Trail
CL/2026/01/V1/011184	Claim	Delay Delivery Premium Parcel	LIM SIEW LEE	Prepaid Account	V176582466937001	No	Hub/Depo/ Station Handling Issue	Express	Pending by Operation	328.72		15-1-2026 04:00:18 PM	21-1-2026 11:05:18 AM	29-1-2026 04:00:18 PM			Audit Trail

CL/2026/01/V1/011183	Claim	Damage	MUHAMAD ZAINI BIN MAHAMAD SARIP	Credit Account	V176583628570001	Yes	Force Majeure	Express	Pending by Operation	30.00		15-1-2026 03:04:05 PM	31-1-2026 01:34:04 PM	29-1-2026 03:04:05 PM			Audit Trail
CL/2026/01/V1/011182	Claim	Damage FreshBox	ORDER TRADING SDN BHD	Credit Account	V176819060440001	No	Force Majeure	Express	Pending by Operation	1302.00		15-1-2026 02:36:56 PM	21-1-2026 11:21:36 AM	29-1-2026 02:36:56 PM			Audit Trail
CL/2026/01/V1/011181	Claim	Damage FreshBox	ORDER TRADING SDN BHD	Credit Account	V176582079649001	No	Force Majeure	Express	Pending by Operation	2577.00		15-1-2026 02:25:46 PM	25-1-2026 12:12:42 PM	29-1-2026 02:25:46 PM			Audit Trail
CL/2026/01/V1/011180	Claim	Damage	MOHD FAIZAL (P.M. JAYA SDN BHD)	Credit Account	V176582844360002	No	Force Majeure	Express	Pending by Operation	115.24		15-1-2026 02:20:08 PM	25-1-2026 12:00:45 PM	29-1-2026 02:20:08 PM			Audit Trail
CL/2026/01/V1/011179	Claim	Damage	winnie lim	Credit Account	V176819210005001	No	Force Majeure	Premium	Pending Responsible Staff Details	100.00	100.00	15-1-2026 02:14:22 PM	26-2-2026 03:33:26 PM	29-1-2026 02:14:22 PM	24-2-2026 03:25:55 AM		Audit Trail
CL/2026/01/V1/011178	Claim	Lost	Evelyn	Credit Account	V176583560061001				Rejected	800.00		15-1-2026 02:12:52 PM		29-1-2026 02:12:52 PM			Audit Trail
CL/2026/01/V1/011177	Claim	Lost	Park	Prepaid Account	CNMYL001263128				Rejected	200.00		15-1-2026 01:11:05 PM		29-1-2026 01:11:05 PM			Audit Trail
CL/2026/01/V1/011176	Claim	Damage FreshBox	ORDER TRADING SDN BHD	Credit Account	V176582889507001	No	Force Majeure	Express	Pending Responsible Staff Details	500.00	200.00	15-1-2026 12:45:00 PM	26-2-2026 02:51:28 PM	29-1-2026 12:45:00 PM	24-2-2026 02:50:47 AM		Audit Trail
CL/2026/01/V1/011175	Claim	Lost	ARIES WARDROBE WORLDWIDE SDN. BHD.	Credit Account	V176547769363001	No	Driver Issue	Express	Pending by Operation	283.50		15-1-2026 10:43:37 AM	24-1-2026 09:23:26 PM	29-1-2026 10:43:37 AM			Audit Trail
CL/2026/01/V1/011174	Claim	Lost	VIP LYNN	Credit Account	V176582298187001	No	Driver Issue	Express	Pending by Operation	600.00		15-1-2026 08:34:48 AM	24-1-2026 09:05:58 PM	29-1-2026 08:34:48 AM			Audit Trail
CL/2026/01/V1/011173	Claim	Lost	VIP LYNN	Credit Account	V176582289925001				Rejected	500.00		15-1-2026 08:30:56 AM		29-1-2026 08:30:56 AM			Audit Trail
CL/2026/01/V1/011172	Claim	Lost	ML127	Credit Account	V176583139090001				Rejected	500.00		15-1-2026 07:53:01 AM		29-1-2026 07:53:01 AM			Audit Trail
CL/2026/01/V1/011171	Claim	Lost	HIGHFIVE CHANNEL SDN BHD	Cash	V176582379282001				Rejected	320.00		14-1-2026 03:39:59 PM		28-1-2026 03:39:59 PM			Audit Trail

CL/2026/01/V1/011170	Claim	Damage	FOREST CLOUD SDN BHD	Credit Account	V176819040220001	No	Force Majeure	Express	Pending Responsible Staff Details	950.00	200.00	14-1-2026 02:45:08 PM	1-2-2026 04:50:43 PM	28-1-2026 02:45:08 PM	30-1-2026 04:47:43 AM		Audit Trail
CL/2026/01/V1/011169	Claim	Delay Delivery Premium Parcel	NUR SYAHIRAH BINTI UMAR LUDIN	Cash	V176819071736001				Rejected	23.00		14-1-2026 02:35:09 PM		28-1-2026 02:35:09 PM			Audit Trail
CL/2026/01/V1/011168	Claim	Lost	QIYU	Cash	V176581203281001	No	Hub/Depo/ Station Handling Issue	Value Pack	Pending by Operation	200.00		14-1-2026 02:28:57 PM	23-1-2026 11:50:28 AM	28-1-2026 02:28:57 PM			Audit Trail
CL/2026/01/V1/011167	Claim	Damage FreshBox	KC	Cash	V176796544704001	No	Driver Issue	FreshBox	Rejected	213.00		14-1-2026 11:56:01 AM		28-1-2026 11:56:01 AM			Audit Trail
CL/2026/01/V1/011166	Claim	Damage FreshBox	KC	Cash	V176796544162001				Rejected	213.00		14-1-2026 11:53:41 AM		28-1-2026 11:53:41 AM			Audit Trail
CL/2026/01/V1/011165	Claim	Damage FreshBox	KC	Cash	V176819038074001	No	Driver Issue	FreshBox	Pending Responsible Staff and Payment Details	0.00	100.00	14-1-2026 11:46:06 AM	28-2-2026 01:15:34 PM	28-1-2026 11:46:06 AM			Audit Trail
CL/2026/01/V1/011164	Claim	Lost	Chan Lee Chin	Cash	CNMYL001277503				Rejected	116.95		14-1-2026 10:46:17 AM		28-1-2026 10:46:17 AM			Audit Trail
CL/2026/01/V1/011163	Claim	Lost	PHYLISS YAP	Credit Account	V176582587175002				Rejected	760.00		14-1-2026 01:08:14 AM		28-1-2026 01:08:14 AM			Audit Trail
CL/2026/01/V1/011162	Claim	Lost	PHYLISS YAP	Credit Account	V176582587175001				Rejected	760.00		14-1-2026 01:06:49 AM		28-1-2026 01:06:49 AM			Audit Trail
CL/2026/01/V1/011161	Claim	Damage	KOK YAN SHAO	Credit Account	V176582557093001	Yes	Force Majeure	Express	Pending Responsible Staff Details and Pending Upload Payment from Insurance Company	2000.00	2000.00	13-1-2026 05:48:27 PM		27-1-2026 05:48:27 PM	7-4-2026 02:33:28 AM		Audit Trail
CL/2026/01/V1/011160	Claim	Damage	TND EXPRESS (M) SDN BHD	Credit Account	V176796409775001				Rejected	272.21		13-1-2026 05:34:25 PM		27-1-2026 05:34:25 PM			Audit Trail

CL/2026/01/V1/011159	Claim	Damage	NUR SYAMAZATULAINI BINTI ABD SAMAT (SP ORDER)	Credit Account	V176583251723001	Yes	Force Majeure	Express	Pending by Claim Dept	36.00		13-1-2026 05:10:35 PM	5-2-2026 04:24:49 PM	27-1-2026 05:10:35 PM			Audit Trail
CL/2026/01/V1/011158	Claim	Damage	NAKADA GROUP M SDN BHD	Credit Account	V176583092289001	No	Force Majeure	Express	Pending Responsible Staff Details	391.75	200.00	13-1-2026 04:49:01 PM	26-2-2026 09:03:56 AM	27-1-2026 04:49:01 PM	24-2-2026 09:03:39 AM		Audit Trail
CL/2026/01/V1/011157	Claim	Lost	MMATRIX SDN BHD	Credit Account	V176581776716001				Rejected	1699.00		13-1-2026 04:07:43 PM		27-1-2026 04:07:43 PM			Audit Trail
CL/2026/01/V1/011156	Claim	Lost	MMATRIX SDN BHD	Credit Account	V176581763921001				Rejected	1799.00		13-1-2026 04:06:06 PM		27-1-2026 04:06:06 PM			Audit Trail
CL/2026/01/V1/011155	Claim	Lost	MMATRIX SDN BHD	Credit Account	V176581771803001	No	Hub/Depo/ Station Handling Issue	Premium	Pending by Operation	1099.00		13-1-2026 04:04:22 PM	21-2-2026 11:13:35 AM	27-1-2026 04:04:22 PM			Audit Trail
CL/2026/01/V1/011154	Claim	Lost	MMATRIX SDN BHD	Credit Account	V176581770233001				Rejected	499.00		13-1-2026 04:03:02 PM		27-1-2026 04:03:02 PM			Audit Trail
CL/2026/01/V1/011153	Claim	Lost	MMATRIX SDN BHD	Credit Account	V176409371956001	No	Hub/Depo/ Station Handling Issue	Express	Pending by Operation	8098.00		13-1-2026 04:00:20 PM	23-1-2026 07:51:09 AM	27-1-2026 04:00:20 PM			Audit Trail
CL/2026/01/V1/011152	Claim	Delay Delivery Premium Parcel	TOP1POST SDN BHD	Credit Account	TOP60932722	No	Hub/Depo/ Station Handling Issue	Premium	Pending Responsible Staff Details	100.00	100.00	13-1-2026 02:56:27 PM	25-2-2026 05:12:24 PM	27-1-2026 02:56:27 PM	23-2-2026 04:57:08 AM		Audit Trail
CL/2026/01/V1/011151	Claim	Delay Delivery Premium Parcel	TOP1POST SDN BHD	Credit Account	TOP60932443				Rejected	100.00		13-1-2026 02:48:55 PM		27-1-2026 02:48:55 PM			Audit Trail
CL/2026/01/V1/011150	Claim	Damage	Xinjing Kee	Credit Account	V177495971198001	No	Force Majeure	Express	Pending by Operation	179.00		13-1-2026 12:32:10 PM	10-4-2026 08:03:54 AM	27-1-2026 12:32:10 PM			Audit Trail
CL/2026/01/V1/011149	Claim	Lost	ML019	Credit Account	V176582892422001				Rejected	500.00		13-1-2026 10:22:58 AM		27-1-2026 10:22:58 AM			Audit Trail
CL/2026/01/V1/011148	Claim	Damage	MMATRIX SDN BHD	Credit Account	V176582592759001	No	Force Majeure	Express	Pending by Operation	3459.00		13-1-2026 09:21:42 AM	23-1-2026 09:26:14 AM	27-1-2026 09:21:42 AM			Audit Trail
CL/2026/01/V1/011147	Claim	Lost	Nor idayu	Credit Account	V176582352353001	No	Hub/Depo/ Station Handling Issue	Express	Pending by Operation	100.00		13-1-2026 08:53:51 AM	23-1-2026 10:19:30 AM	27-1-2026 08:53:51 AM			Audit Trail

CL/2026/01/V1/011146	Claim	Damage	LAI	Credit Account	V176583222464001	Yes	Force Majeure	Express	Pending by Operation	1166.50		13-1-2026 08:48:10 AM	22-1-2026 02:36:40 PM	27-1-2026 08:48:10 AM			Audit Trail
CL/2026/01/V1/011145	Claim	Delay Delivery Premium Parcel	CJ ONE MEDIA	Credit Account	V176583472616001	No	Driver Issue	Premium	Pending by Operation	100.00		12-1-2026 06:38:38 PM	22-1-2026 03:16:27 PM	26-1-2026 06:38:38 PM			Audit Trail
CL/2026/01/V1/011144	Claim	Delay Delivery Premium Parcel	Proconnect Express Services	Prepaid Account	V176583701389001	No	Hub/Depo/ Station Handling Issue	Premium	Pending Responsible Staff Details	11.66	100.00	12-1-2026 04:39:35 PM	25-2-2026 05:33:34 PM	26-1-2026 04:39:35 PM	23-2-2026 05:27:34 AM		Audit Trail
CL/2026/01/V1/011143	Claim	Damage	AIK HOE CERAMIC TILE SDN BHD	Credit Account	V176582945517001				Rejected	53.90		12-1-2026 04:27:16 PM		26-1-2026 04:27:16 PM			Audit Trail
CL/2026/01/V1/011142	Claim	Damage	ROSLI BIN AWANG	Credit Account	V176583028080001	Yes	Force Majeure	Express	Pending Responsible Staff Details and Pending Upload Payment from Insurance Company	300.00	300.00	12-1-2026 04:09:21 PM		26-1-2026 04:09:21 PM	31-3-2026 11:57:56 AM		Audit Trail
CL/2026/01/V1/011141	Claim	Damage FreshBox	Muhammad Abdullah Bin Jumali	Credit Account	V176583453974001	No	Misrouted Issue	FreshBox	Pending Responsible Staff Details	0.00	200.00	12-1-2026 03:53:07 PM	25-2-2026 04:17:06 PM	26-1-2026 03:53:07 PM	23-2-2026 04:00:01 AM		Audit Trail
CL/2026/01/V1/011140	Claim	Damage FreshBox	HYABUSA PLT	Credit Account	V176583415576001	No	Hub/Depo/ Station Handling Issue	FreshBox	Pending Responsible Staff Details	427.00	200.00	12-1-2026 12:03:05 PM	19-3-2026 03:39:00 PM	26-1-2026 12:03:05 PM	17-3-2026 03:22:44 AM		Audit Trail
CL/2026/01/V1/011139	Claim	Damage FreshBox	HYABUSA PLT	Credit Account	V175834259 65001				Info Incomplete	427.00		12-1-2026 12:00:05 PM	23-1-2026 11:09:43 AM	26-1-2026 12:00:05 PM			Audit Trail
CL/2026/01/V1/011138	Claim	Damage	MAZILA	Credit Account	V176582417113001	Yes	Force Majeure	Express	Pending by Operation	850.00		12-1-2026 11:30:36 AM	23-1-2026 10:47:32 AM	26-1-2026 11:30:36 AM			Audit Trail
CL/2026/01/V1/011137	Claim	Delay Delivery Premium Parcel	WAFIZA MARKETING SDN BHD	Credit Account	V176796364401001	No	Misrouted Issue	Premium	Pending Responsible Staff and Payment Details	110.00	100.00	12-1-2026 11:25:13 AM	26-1-2026 12:57:22 PM	26-1-2026 11:25:13 AM			Audit Trail
CL/2026/01/V1/011136	Claim	Damage	MS EVONNE TANG	Cash	V176583585118001				Info Incomplete	41.20		12-1-2026 10:47:08 AM	28-1-2026 07:46:44 AM	26-1-2026 10:47:08 AM			Audit Trail
CL/2026/01/V1/011135	Claim	Damage	Kamarudin Bin Muhamad	Credit Account	V176583427951001	Yes	Force Majeure	Bulky	Pending by Operation	457.55		11-1-2026 03:03:04 PM	23-1-2026 09:10:16 AM	25-1-2026 03:03:04 PM			Audit Trail

CL/2026/01/V1/011134	Claim	Delay Delivery Premium Parcel	Geraldine	Prepaid Account	V176583664417001	No	Misrouted Issue	Premium	Pending Responsible Staff and Payment Details	0.00	100.00	11-1-2026 01:07:17 PM	22-2-2026 01:05:57 PM	25-1-2026 01:07:17 PM			Audit Trail
CL/2026/01/V1/011133	Claim	Damage	VICHELLE CHEN	Credit Account	V176583227032001	No	Force Majeure	Premium	Pending by Operation	90.50		11-1-2026 12:40:22 PM	22-1-2026 04:12:36 PM	25-1-2026 12:40:22 PM			Audit Trail
CL/2026/01/V1/011132	Claim	Delay Delivery Premium Parcel	Bryan Aw Zhen Dong	Prepaid Account	V176583218320001				Rejected	80.14		10-1-2026 09:32:43 PM		24-1-2026 09:32:43 PM			Audit Trail
CL/2026/01/V1/011131	Claim	Damage	HJ EXPRESS	Credit Account	V176582771123001				Rejected	85.00		10-1-2026 07:04:39 PM		24-1-2026 07:04:39 PM			Audit Trail
CL/2026/01/V1/011130	Claim	Delay Delivery Premium Parcel	Woo Yu Qin	Prepaid Account	V176582992092001				Rejected	0.00		10-1-2026 06:53:16 PM		24-1-2026 06:53:16 PM			Audit Trail
CL/2026/01/V1/011129	Claim	Damage	ALUSTIL SDN BHD	Prepaid Account	V176582576162001	Yes	Force Majeure	Express	Pending Responsible Staff Details and Pending Upload Payment from Insurance Company	509.06	509.06	10-1-2026 09:39:00 AM		24-1-2026 09:39:00 AM	7-4-2026 02:56:19 AM		Audit Trail
CL/2026/01/V1/011128	Claim	Delay Delivery Premium Parcel	GAN JOO HAD	Cash	V176581946942001				Rejected	200.00		9-1-2026 11:58:07 PM		23-1-2026 11:58:07 PM			Audit Trail
CL/2026/01/V1/011127	Claim	Lost	GAN JOO HAD	Cash	V176583057646001				Rejected	400.00		9-1-2026 11:42:36 PM		23-1-2026 11:42:36 PM			Audit Trail
CL/2026/01/V1/011126	Claim	Lost	Yingying Khong(attn:Wan Yen)	Credit Account	V176163662130001	No	Driver Issue	Express	Pending Responsible Staff Details	571.00	200.00	9-1-2026 08:40:40 PM	25-2-2026 03:52:50 PM	23-1-2026 08:40:40 PM	23-2-2026 03:50:57 AM		Audit Trail
CL/2026/01/V1/011125	Claim	Damage	NORHIDAYU BINTI JAHAR	Credit Account	V176582238398001				Rejected	67.00		9-1-2026 08:36:19 PM		23-1-2026 08:36:19 PM			Audit Trail
CL/2026/01/V1/011124	Claim	Damage	NURUL NAZREEQ	Credit Account	V176582523401001				Rejected	30.00		9-1-2026 07:49:15 PM		23-1-2026 07:49:15 PM			Audit Trail
CL/2026/01/V1/011123	Claim	Lost	Chun Saw Kim	Credit Account	V176583317948001	No	Hub/Depo/ Station Handling Issue	Value Pack	Pending Responsible Staff Details	244.50	200.00	9-1-2026 06:12:31 PM	25-2-2026 03:41:36 PM	23-1-2026 06:12:31 PM	23-2-2026 03:35:27 AM		Audit Trail

CL/2026/01/V1/011122	Claim	Damage	KOK YAN SHAO	Credit Account	V176582181953001	Yes	Force Majeure	Express	Pending by Operation	3438.12		9-1-2026 05:58:17 PM	22-1-2026 11:48:12 AM	23-1-2026 05:58:17 PM			Audit Trail
CL/2026/01/V1/011121	Claim	Lost	Saik Jiun Lih	Cash	V176373233748001	No	Hub/Depo/ Station Handling Issue	Express	Pending Responsible Staff and Payment Details	1363.10	200.00	9-1-2026 05:04:45 PM	2-2-2026 03:42:22 PM	23-1-2026 05:04:45 PM			Audit Trail
CL/2026/01/V1/011120	Claim	Lost	LINDA	Credit Account	V176581765918001				Rejected	60.00		9-1-2026 04:19:07 PM		23-1-2026 04:19:07 PM			Audit Trail
CL/2026/01/V1/011119	Claim	Damage	Cham	Credit Account	V176582915886001				Info Incomplete	50.00		9-1-2026 04:09:10 PM	22-1-2026 08:35:19 AM	23-1-2026 04:09:10 PM			Audit Trail
CL/2026/01/V1/011118	Claim	Lost	Domica Furniture E-Commerce Sdn Bhd	Credit Account	V176581268198001	No	Hub/Depo/ Station Handling Issue	Bulky	Rejected	84.00		9-1-2026 04:03:43 PM		23-1-2026 04:03:43 PM			Audit Trail
CL/2026/01/V1/011117	Claim	Lost	Precious Pages Resources, Jiniver	Credit Account	V176583376563001				Rejected	247.90		9-1-2026 03:55:32 PM		23-1-2026 03:55:32 PM			Audit Trail
CL/2026/01/V1/011116	Claim	Damage	Fish Depot	Prepaid Account	V176583269704001				Rejected	245.00		9-1-2026 03:52:31 PM		23-1-2026 03:52:31 PM			Audit Trail
CL/2026/01/V1/011115	Claim	Lost	Christina Chua Mei Ling	Credit Account	V176583354806001				Rejected	282.45		9-1-2026 03:34:24 PM		23-1-2026 03:34:24 PM			Audit Trail
CL/2026/01/V1/011114	Claim	Damage	MUHAMMAD HUZAIFAH BIN AZMI	Credit Account	V176582828025001	No	Force Majeure	Express	Pending by Operation	200.00		9-1-2026 02:27:25 PM	22-1-2026 12:06:43 PM	23-1-2026 02:27:25 PM			Audit Trail
CL/2026/01/V1/011113	Claim	Damage	CHOP HOCK LEONG S/B	Credit Account	V176582019751001	Yes	Force Majeure	Express	Pending by Claim Dept	1599.00		9-1-2026 11:38:04 AM	26-2-2026 09:56:27 AM	23-1-2026 11:38:04 AM			Audit Trail
CL/2026/01/V1/011112	Claim	Lost	LOH SU CHENG	Credit Account	V176583226370001	No	Hub/Depo/ Station Handling Issue	Premium	Pending Responsible Staff Details	138.00	100.00	9-1-2026 11:22:36 AM	21-2-2026 11:35:45 AM	23-1-2026 11:22:36 AM	19-2-2026 11:35:28 AM		Audit Trail
CL/2026/01/V1/011111	Claim	Delay Delivery Premium Parcel	Mypost Solutions	Cash	V176583258807001				Rejected	150.00		9-1-2026 11:00:03 AM		23-1-2026 11:00:03 AM			Audit Trail
CL/2026/01/V1/011110	Claim	Lost	lim wei zhang	Prepaid Account	V176582371644001	No	Hub/Depo/ Station Handling Issue	Express	Pending by Operation	230.00		9-1-2026 10:28:09 AM	22-1-2026 11:34:11 AM	23-1-2026 10:28:09 AM			Audit Trail

CL/2026/01/V1/01110 9	Claim	Lost	DREAM PILLOW TRADING	Credit Account	V17658170 3996001				Rejected	269.88		9-1-2026 09:44:16 AM		23-1-2026 09:44:16 AM			Audit Trail
CL/2026/01/V1/01110 8	Claim	Damage	Suzanne	Cash	V17658202 2522001	No	Force Majeure	FreshBox	Rejected	237.00		8-1-2026 08:02:23 PM		22-1-2026 08:02:23 PM			Audit Trail
CL/2026/01/V1/01110 7	Claim	Damage	Norshafiqa Hazwani binti Abdul Aziz	Credit Account	V17658298 0846001	No	Force Majeure	Express	Rejected	1000.00		8-1-2026 05:59:28 PM		22-1-2026 05:59:28 PM			Audit Trail
CL/2026/01/V1/01110 6	Claim	Damage	SY Chyn	Credit Account	V17658296 4105001	No	Force Majeure	Express	Pending Responsible Staff Details	200.00	200.00	8-1-2026 05:35:59 PM	21-2-2026 11:48:20 AM	22-1-2026 05:35:59 PM	19-2-2026 11:45:16 AM		Audit Trail
CL/2026/01/V1/01110 5	Claim	Damage	ML076	Credit Account	V17658182 5575001				Info Incomplete	1820.00		8-1-2026 05:35:17 PM	13-1-2026 05:09:12 PM	22-1-2026 05:35:17 PM			Audit Trail
CL/2026/01/V1/01110 4	Claim	Damage	AIZUDDIN BIN SUPEE	Credit Account	V17658241 5867001	No	Force Majeure	Express	Pending Responsible Staff Details	200.00	200.00	8-1-2026 05:34:04 PM	21-2-2026 11:58:39 AM	22-1-2026 05:34:04 PM	19-2-2026 11:52:23 AM		Audit Trail
CL/2026/01/V1/01110 3	Claim	Damage	Zaty	Credit Account	V17658187 8540001	No	Force Majeure	Express	Pending by Operation	200.00		8-1-2026 05:32:05 PM	13-1-2026 06:04:00 PM	22-1-2026 05:32:05 PM			Audit Trail
CL/2026/01/V1/01110 2	Claim	Lost	ML071	Credit Account	V17658153 7850001				Rejected	500.00		8-1-2026 04:29:34 PM		22-1-2026 04:29:34 PM			Audit Trail
CL/2026/01/V1/01110 1	Claim	Damage	Scott Lee	Credit Account	V17658208 0041001				Rejected	28.00		8-1-2026 02:39:30 PM		22-1-2026 02:39:30 PM			Audit Trail
CL/2026/01/V1/01110 0	Claim	Damage	Loh Zhi Hui	Cash	V17658310 5675001	No	Force Majeure	Express	Pending by Operation	0.00		8-1-2026 01:32:46 PM	22-1-2026 10:31:13 AM	22-1-2026 01:32:46 PM			Audit Trail
CL/2026/01/V1/01109 9	Claim	Delay Delivery Premium Parcel	UMI	Cash	V17658310 3268001	No	Hub/Depo/ Station Handling Issue	Premium	Pending by Operation	150.00		8-1-2026 12:38:40 PM	22-1-2026 09:47:31 AM	22-1-2026 12:38:40 PM			Audit Trail
CL/2026/01/V1/01109 8	Claim	Lost	Jit Sin	Prepaid Account	V17658300 3469001	No	Hub/Depo/ Station Handling Issue	FreshBox	Pending by Operation	1350.00		8-1-2026 11:53:55 AM	22-1-2026 09:35:11 AM	22-1-2026 11:53:55 AM			Audit Trail
CL/2026/01/V1/01109 7	Claim	Damage	MAY ANG	Credit Account	V17658259 3251001	No	Force Majeure	Express	Pending Responsible Staff Details	126.40	126.40	8-1-2026 10:53:00 AM	21-2-2026 03:10:36 PM	22-1-2026 10:53:00 AM	19-2-2026 02:57:44 AM		Audit Trail
CL/2026/01/V1/01109 6	Claim	Lost	Chrissie	Credit Account	V17658249 3155001	No	Hub/Depo/ Station Handling Issue	Express	Pending by Operation	2000.00		8-1-2026 10:06:15 AM	22-1-2026 08:46:34 AM	22-1-2026 10:06:15 AM			Audit Trail

CL/2026/01/V1/011095	Claim	Damage	TANG AH SUANG	Cash	V176583025416001				Info Incomplete	225.20		8-1-2026 09:51:50 AM	22-1-2026 08:30:53 AM	22-1-2026 09:51:50 AM			Audit Trail
CL/2026/01/V1/011094	Claim	Damage	TANG AH SUANG	Cash	V176583090414001				Info Incomplete	0.00		8-1-2026 09:38:57 AM	22-1-2026 08:23:45 AM	22-1-2026 09:38:57 AM			Audit Trail
CL/2026/01/V1/011093	Claim	Damage	MS EVONNE TANG	Cash	V176582329447001				Info Incomplete	0.00		8-1-2026 09:26:15 AM	22-1-2026 08:20:46 AM	22-1-2026 09:26:15 AM			Audit Trail
CL/2026/01/V1/011092	Claim	Damage	KECIX DD	Credit Account	V176582427440001	Yes	Force Majeure	Express	Pending by Claim Dept	1262.00		8-1-2026 08:42:14 AM	25-2-2026 11:17:26 AM	22-1-2026 08:42:14 AM			Audit Trail
CL/2026/01/V1/011091	Claim	Damage	HJ EXPRESS	Credit Account	V176582563414001				Rejected	450.00		7-1-2026 09:56:03 PM		21-1-2026 09:56:03 PM			Audit Trail
CL/2026/01/V1/011090	Claim	Lost	Perabot Sungai Rambai Sdn Bhd	Credit Account	V176582046986001	No	Hub/Depo/ Station Handling Issue	Express	Pending Responsible Staff and Payment Details	520.00	200.00	7-1-2026 05:50:40 PM	6-5-2026 05:56:36 PM	21-1-2026 05:50:40 PM			Audit Trail
CL/2026/01/V1/011089	Claim	Lost	Perabot Sungai Rambai Sdn Bhd	Credit Account	V176582049130001	No	Hub/Depo/ Station Handling Issue	Express	Pending by Operation	699.00		7-1-2026 05:46:51 PM	11-1-2026 11:02:57 AM	21-1-2026 05:46:51 PM			Audit Trail
CL/2026/01/V1/011088	Claim	Lost	Perabot Sungai Rambai Sdn Bhd	Credit Account	V176582328549001	No	Hub/Depo/ Station Handling Issue	Express	Pending by Operation	0.00		7-1-2026 05:41:30 PM	11-1-2026 11:23:19 AM	21-1-2026 05:41:30 PM			Audit Trail
CL/2026/01/V1/011087	Claim	Damage	PERABOT SUNGAI RAMBAI SDN BHD	Credit Account	V176582205888001	No	Force Majeure	Express	Pending by Operation	3929.00		7-1-2026 12:58:08 PM	11-1-2026 03:45:12 PM	21-1-2026 12:58:08 PM			Audit Trail
CL/2026/01/V1/011086	Claim	Damage	KHAIRUL AZWAN BIN SENIMAN	Credit Account	V176407613379001				Info Incomplete	0.00		7-1-2026 12:50:00 PM	22-1-2026 08:16:24 AM	21-1-2026 12:50:00 PM			Audit Trail
CL/2026/01/V1/011085	Claim	Damage	Mohd Faazliza	Credit Account	V176582766464001				Rejected	0.00		7-1-2026 12:48:33 PM		21-1-2026 12:48:33 PM			Audit Trail
CL/2026/01/V1/011084	Claim	Damage FreshBox	TAKKO FRUITS AND FROZEN	Credit Account	V176582723351001	No	LineHaul Connectivity Issue	Premium	Pending Responsible Staff Details	200.00	100.00	7-1-2026 12:41:29 PM	12-2-2026 02:32:55 PM	21-1-2026 12:41:29 PM	10-2-2026 02:32:31 AM		Audit Trail
CL/2026/01/V1/011083	Claim	Damage FreshBox	TAKKO FRUITS AND FROZEN	Credit Account	V176582723320001	No	LineHaul Connectivity Issue	Premium	Pending Responsible Staff Details	200.00	100.00	7-1-2026 12:39:22 PM	12-2-2026 02:18:55 PM	21-1-2026 12:39:22 PM	10-2-2026 02:15:15 AM		Audit Trail
CL/2026/01/V1/011082	Claim	Damage FreshBox	MONY	Credit Account	V176582730229001	No	LineHaul Connectivity Issue	Premium	Pending Responsible Staff Details	200.00	100.00	7-1-2026 12:34:53 PM	12-2-2026 02:12:47 PM	21-1-2026 12:34:53 PM	10-2-2026 02:11:38 AM		Audit Trail

CL/2026/01/V1/011081	Claim	Damage FreshBox	MONY	Credit Account	V176582730168001	No	LineHaul Connectivity Issue	Premium	Pending Responsible Staff Details	200.00	100.00	7-1-2026 12:32:26 PM	11-2-2026 04:12:54 PM	21-1-2026 12:32:26 PM	9-2-2026 03:59:32 AM		Audit Trail
CL/2026/01/V1/011080	Claim	Damage FreshBox	MONY	Credit Account	V176582730151001	No	LineHaul Connectivity Issue	Premium	Pending Responsible Staff Details	200.00	100.00	7-1-2026 12:30:27 PM	11-2-2026 03:37:06 PM	21-1-2026 12:30:27 PM	9-2-2026 03:33:43 AM		Audit Trail
CL/2026/01/V1/011079	Claim	Damage FreshBox	MONY	Credit Account	V176582730212001	No	LineHaul Connectivity Issue	Premium	Pending Responsible Staff Details	200.00	100.00	7-1-2026 12:28:04 PM	11-2-2026 12:02:38 PM	21-1-2026 12:28:04 PM	9-2-2026 11:53:50 AM		Audit Trail
CL/2026/01/V1/011078	Claim	Damage FreshBox	GAN CHEW YEE	Credit Account	V176582717657001	No	LineHaul Connectivity Issue	Premium	Pending Responsible Staff Details	200.00	100.00	7-1-2026 12:25:01 PM	7-2-2026 02:43:08 PM	21-1-2026 12:25:01 PM	5-2-2026 02:42:18 AM		Audit Trail
CL/2026/01/V1/011077	Claim	Damage FreshBox	GAN CHEW YEE	Credit Account	V176582717619001	No	LineHaul Connectivity Issue	Premium	Pending Responsible Staff Details	200.00	100.00	7-1-2026 12:20:37 PM	7-2-2026 02:38:18 PM	21-1-2026 12:20:37 PM	5-2-2026 02:37:46 AM		Audit Trail
CL/2026/01/V1/011076	Claim	Delay Delivery Premium Parcel	GAN JOO HAD	Credit Account	V176582721517001	No	LineHaul Connectivity Issue	Premium	Pending Responsible Staff Details	0.00	100.00	7-1-2026 12:06:20 PM	7-2-2026 12:07:11 PM	21-1-2026 12:06:20 PM	5-2-2026 12:03:30 PM		Audit Trail
CL/2026/01/V1/011075	Claim	Delay Delivery Premium Parcel	EASY REWARD RESOURCES	Credit Account	V176582735637001	No	LineHaul Connectivity Issue	Premium	Pending Responsible Staff Details	200.00	100.00	7-1-2026 12:04:44 PM	7-2-2026 11:24:31 AM	21-1-2026 12:04:44 PM	5-2-2026 11:20:47 AM		Audit Trail
CL/2026/01/V1/011074	Claim	Damage	AZIZ SAKIMAN	Credit Account	V176582075061001	Yes	Force Majeure	Express	Pending by Claim Dept	63.00		7-1-2026 11:02:27 AM	31-1-2026 01:01:56 PM	21-1-2026 11:02:27 AM			Audit Trail
CL/2026/01/V1/011073	Claim	Delay Delivery Premium Parcel	Koo soo ying	Credit Account	V176582765726001				Rejected	0.00		7-1-2026 08:12:20 AM		21-1-2026 08:12:20 AM			Audit Trail
CL/2026/01/V1/011072	Claim	Damage	Muhammad hazim	Cash	V176581952554001	No	Force Majeure	Express	Pending Responsible Staff Details	350.00	200.00	6-1-2026 07:06:50 PM	21-2-2026 04:18:17 PM	20-1-2026 07:06:50 PM	19-2-2026 04:12:37 AM		Audit Trail
CL/2026/01/V1/011071	Claim	Lost	AZRAN BIN ZAINAL	Credit Account	CNMYL001226324				Rejected	732.81		6-1-2026 05:31:38 PM		20-1-2026 05:31:38 PM			Audit Trail
CL/2026/01/V1/011070	Claim	Damage	AZRAN BIN ZAINAL	Credit Account	CNMYL001226274				Rejected	387.96		6-1-2026 05:25:31 PM		20-1-2026 05:25:31 PM			Audit Trail
CL/2026/01/V1/011069	Claim	Damage	NIK NOREDLIN SYAZUANA	Credit Account	V176582030381001	Yes	Force Majeure	Express	Pending by Claim Dept	80.00		6-1-2026 04:49:13 PM	31-1-2026 01:00:58 PM	20-1-2026 04:49:13 PM			Audit Trail

CL/2026/01/V1/011068	Claim	Damage	Yoke San Loh	Cash	V176582226128001	No	Driver Issue	Express	Pending by Operation	0.00		6-1-2026 02:43:36 PM	10-1-2026 09:21:52 AM	20-1-2026 02:43:36 PM			Audit Trail
CL/2026/01/V1/011067	Claim	Missing Content	ONG HOCK SHENG	Credit Account	CNMYL001197953				Rejected	0.00		6-1-2026 02:43:20 PM		20-1-2026 02:43:20 PM			Audit Trail
CL/2026/01/V1/011066	Claim	Missing Content	Oerlikon Balzers Coating Malaysia Sdn Bhd	Prepaid Account	V176582115040001	No	Force Majeure	Premium	Pending Responsible Staff Details	58000.00	200.00	6-1-2026 02:17:41 PM	21-1-2026 04:05:30 PM	20-1-2026 02:17:41 PM	19-1-2026 04:05:11 AM		Audit Trail
CL/2026/01/V1/011065	Claim	Lost	Domica Furniture E-Commerce Sdn Bhd	Credit Account	V176580871825001				Rejected	167.90		6-1-2026 02:15:09 PM		20-1-2026 02:15:09 PM			Audit Trail
CL/2026/01/V1/011064	Claim	Lost	CM Wan	Credit Account	V176581985316001	No	Hub/Depo/ Station Handling Issue	Express	Rejected	225.00		6-1-2026 01:50:50 PM		20-1-2026 01:50:50 PM			Audit Trail
CL/2026/01/V1/011063	Claim	Lost	GOOD LUCK SHOE SDN BHD	Credit Account	V176408275446001	No	Hub/Depo/ Station Handling Issue	Express	Pending Responsible Staff Details	582.00	200.00	6-1-2026 10:03:51 AM	6-4-2026 05:00:53 PM	20-1-2026 10:03:51 AM	4-4-2026 04:53:08 AM		Audit Trail
CL/2026/01/V1/011062	Claim	Damage	CM Wan	Credit Account	V176582858985001	No	Force Majeure	Express	Pending Responsible Staff Details	205.00	200.00	6-1-2026 09:46:05 AM	25-1-2026 10:13:19 AM	20-1-2026 09:46:05 AM	23-1-2026 10:07:35 AM		Audit Trail
CL/2026/01/V1/011061	Claim	Damage	YONG MAMA FOOD INDUSTRIES SDN BHD	Credit Account	V176582163539001				Rejected	60.00		6-1-2026 08:39:46 AM		20-1-2026 08:39:46 AM			Audit Trail
CL/2026/01/V1/011060	Claim	Damage	WAGYU HOUSE MALAYSIA SDN BHD	Credit Account	V176582159938001	No	Force Majeure	FreshBox	Pending Responsible Staff Details	111.00	111.00	5-1-2026 06:49:12 PM	5-2-2026 05:17:24 PM	19-1-2026 06:49:12 PM	3-2-2026 05:11:11 AM		Audit Trail
CL/2026/01/V1/011059	Claim	Damage	Lapija.ieja	Credit Account	V176582392564001	Yes	Force Majeure	Express	Pending by Claim Dept	50.00		5-1-2026 04:57:17 PM	31-1-2026 12:58:03 PM	19-1-2026 04:57:17 PM			Audit Trail
CL/2026/01/V1/011058	Claim	Damage	FATMAWATI SAMSUL BAHRI	Credit Account	V176582309760001	Yes	Force Majeure	Express	Pending by Claim Dept	26.00		5-1-2026 04:31:56 PM	28-1-2026 11:51:43 AM	19-1-2026 04:31:56 PM			Audit Trail
CL/2026/01/V1/011057	Claim	Damage	Waristsilar attanaya	Credit Account	V176581570154001	Yes	Force Majeure	Express	Pending by Claim Dept	20.00		5-1-2026 03:50:31 PM	28-1-2026 11:44:39 AM	19-1-2026 03:50:31 PM			Audit Trail
CL/2026/01/V1/011056	Claim	Damage	ML098	Credit Account	V176582434806001				Rejected	60.00		5-1-2026 03:41:25 PM		19-1-2026 03:41:25 PM			Audit Trail

CL/2026/01/V1/011055	Claim	Delay Delivery Premium Parcel	VS GAMEOLOGY	Cash	V176582491526001				Rejected	200.00		5-1-2026 11:27:22 AM		19-1-2026 11:27:22 AM			Audit Trail
CL/2026/01/V1/011054	Claim	Lost	Jacky Chin	Credit Account	V176580736384001				Rejected	2699.00		5-1-2026 10:28:53 AM		19-1-2026 10:28:53 AM			Audit Trail
CL/2026/01/V1/011053	Claim	Damage	es beauty marketing	Credit Account	V176582254855001				Rejected	66.50		5-1-2026 09:36:34 AM		19-1-2026 09:36:34 AM			Audit Trail
CL/2026/01/V1/011052	Claim	Delay Delivery Premium Parcel	LINDA	Credit Account	V176582542051001	No	Hub/Depo/ Station Handling Issue	Premium	Pending Responsible Staff Details	60.00	60.00	5-1-2026 09:20:26 AM	22-1-2026 05:32:27 PM	19-1-2026 09:20:26 AM	20-1-2026 05:32:06 AM		Audit Trail
CL/2026/01/V1/011051	Claim	Delay Delivery Premium Parcel	LINDA	Credit Account	V176582670587001				Rejected	100.00		5-1-2026 09:12:00 AM		19-1-2026 09:12:00 AM			Audit Trail
CL/2026/01/V1/011050	Claim	Lost	Koh Chia Chee	Credit Account	CNMYL001200610				Rejected	345.69		4-1-2026 03:48:41 PM		18-1-2026 03:48:41 PM			Audit Trail
CL/2026/01/V1/011049	Claim	Delay Delivery Premium Parcel	JENNY	Credit Account	V176582461796001	No	Hub/Depo/ Station Handling Issue	Premium	Pending Responsible Staff Details	137.00	100.00	4-1-2026 01:51:23 PM	5-3-2026 03:40:10 PM	18-1-2026 01:51:23 PM	3-3-2026 03:32:54 AM		Audit Trail
CL/2026/01/V1/011048	Claim	Damage	Amirul Anas	Credit Account	V176582079007001	Yes	Force Majeure	Express	Pending by Operation	288.00		4-1-2026 10:28:20 AM	16-1-2026 12:20:49 PM	18-1-2026 10:28:20 AM			Audit Trail
CL/2026/01/V1/011047	Claim	Delay Delivery Premium Parcel	nutri	Credit Account	V176582567740001	No	Hub/Depo/ Station Handling Issue	Premium	Pending Responsible Staff and Payment Details	15.90	15.90	3-1-2026 09:30:25 PM	7-3-2026 09:40:32 AM	17-1-2026 09:30:25 PM			Audit Trail
CL/2026/01/V1/011046	Claim	Lost	ikhwan hakimi bin mat zuki	Credit Account	CNMYL001221822				Rejected	48.00		3-1-2026 09:19:36 PM		17-1-2026 09:19:36 PM			Audit Trail
CL/2026/01/V1/011045	Claim	Damage	anna seng	Credit Account	772117636	No	Force Majeure	Express	Pending by Operation	45.77		3-1-2026 05:55:42 PM	16-1-2026 11:26:13 AM	17-1-2026 05:55:42 PM			Audit Trail
CL/2026/01/V1/011044	Claim	Damage	KLANG FOOD CENTRE	Credit Account	V176582373419001				Rejected	779.50		3-1-2026 05:10:34 PM		17-1-2026 05:10:34 PM			Audit Trail
CL/2026/01/V1/011043	Claim	Delay Delivery Premium Parcel	ROHIM BIN ABDUL HALIM	Cash	V176581793539001				Rejected	1600.00		3-1-2026 12:07:08 PM		17-1-2026 12:07:08 PM			Audit Trail
CL/2026/01/V1/011042	Claim	Damage FreshBox	SHARMIR UDIN BIN ZAINOL	Credit Account	V176581953971001				Rejected	159.00		2-1-2026 11:16:06 PM		16-1-2026 11:16:06 PM			Audit Trail

CL/2026/01/V1/011041	Claim	Damage	FIBRE STAR (M) SDN. BHD.	Credit Account	RTSV1765768502230 01	No	Force Majeure	Express	Pending Responsible Staff Details	800.00	200.00	2-1-2026 06:04:57 PM	1-2-2026 04:40:48 PM	16-1-2026 06:04:57 PM	30-1-2026 04:37:15 AM		Audit Trail
CL/2026/01/V1/011040	Claim	Lost	Chin Jie Yin	Cash	CNMYL00 184182				Rejected	52.98		2-1-2026 03:26:15 PM		16-1-2026 03:26:15 PM			Audit Trail
CL/2026/01/V1/011039	Claim	Damage	Ivy Wong	Credit Account	772099915	No	Force Majeure	Express	Rejected	103.17		2-1-2026 09:14:02 AM		16-1-2026 09:14:02 AM			Audit Trail
CL/2026/01/V1/011038	Claim	Damage	AIK HOE CERAMIC TILE SDN BHD	Credit Account	V176581684028001	No	Force Majeure	Express	Pending Responsible Staff Details	629.00	200.00	1-1-2026 01:20:51 PM	11-2-2026 10:39:59 AM	15-1-2026 01:20:51 PM	9-2-2026 10:39:36 AM		Audit Trail
CL/2026/01/V1/011037	Claim	Damage	U & ME Electrical Sdn Bhd	Credit Account	V176581285560001	Yes	Force Majeure	Express	Pending by Claim Dept	2500.00		1-1-2026 01:13:48 PM	5-6-2026 09:39:37 AM	15-1-2026 01:13:48 PM			Audit Trail
CL/2026/01/V1/011036	Claim	Damage	gh computer technology sdn bhd	Credit Account	V176581291264005				Rejected	0.00		1-1-2026 10:23:27 AM		15-1-2026 10:23:27 AM			Audit Trail
CL/2025/12/V2/010963	Appeal	Lost	Domica Furniture E-Commerce Sdn Bhd	Credit Account	V176551302990001	No	Hub/Depo/ Station Handling Issue	Express	Completed	138.10	138.10	26-12-2025 11:40:23 AM		9-1-2026 11:40:23 AM	19-1-2026 03:25:01 AM	19-1-2026 03:25:24 PM	Audit Trail
CL/2025/12/V2/010929	Appeal	Missing	Longview	Credit Account	V176580744020001	No	Force Majeure	Express	Completed	200.00	200.00	21-12-2025 10:44:37 PM		4-1-2026 10:44:37 PM	12-1-2026 04:07:24 AM	12-1-2026 04:07:48 PM	Audit Trail
CL/2025/12/V2/010922	Appeal	Lost	Yin Wai Lwin	Credit Account	V176408315869001	No	Driver Issue	Express	Completed	200.00	200.00	18-12-2025 06:18:50 PM		1-1-2026 06:18:50 PM	21-1-2026 09:22:15 AM	21-1-2026 09:23:04 AM	Audit Trail
CL/2025/12/V2/010879	Appeal	Delay Delivery Premium Parcel	leong wee hao	Credit Account	V176409555608001	No	Misrouted Issue	Premium	Completed	100.00	100.00	13-12-2025 02:42:24 PM		27-12-2025 02:42:24 PM	29-12-2025 09:50:46 AM	29-12-2025 09:51:10 AM	Audit Trail
CL/2025/12/V2/010854	Appeal	Damage	MUHAMAD HAKIMIE BIN CHE HUD	Credit Account	V176408786942001	Yes	Force Majeure	Express	Completed	1376.14	1376.14	9-12-2025 05:50:52 PM		23-12-2025 05:50:52 PM	29-1-2026 03:00:29 AM	29-1-2026 03:00:52 PM	Audit Trail
CL/2025/12/V2/010779	Appeal	Lost	PENI GROUP SDN BHD	Credit Account	V176407881006001	No	Driver Issue	Express	Completed	200.00	200.00	3-12-2025 06:11:33 PM		17-12-2025 06:11:33 PM	20-12-2025 04:34:59 AM	20-12-2025 04:35:17 PM	Audit Trail
CL/2025/12/V2/010778	Appeal	Lost	MLB Wonderland Sdn Bhd	Credit Account	V176302058787002	No	Hub/Depo/ Station Handling Issue	Express	Completed	200.00	200.00	3-12-2025 03:52:31 PM		17-12-2025 03:52:31 PM	29-12-2025 10:02:44 AM	29-12-2025 10:03:03 AM	Audit Trail
CL/2025/12/V2/010767	Appeal	Lost	Bee hong(en heng tops)	Cash	V176244295103001	No	Hub/Depo/ Station Handling Issue	Express	Completed	150.00	150.00	2-12-2025 02:24:59 PM		16-12-2025 02:24:59 PM	4-2-2026 03:54:48 AM	4-2-2026 03:55:31 PM	Audit Trail

CL/2025/12/V2/010759	Appeal	Damage	Servex (Malaysia) Sdn Bhd	Credit Account	V176407888456004	No	Force Majeure	Premium	Completed	200.00	200.00	1-12-2025 05:51:49 PM		15-12-2025 05:51:49 PM	30-12-2025 03:11:10 AM	30-12-2025 03:26:22 PM	Audit Trail
CL/2025/12/V1/011035	Claim	Damage FreshBox	TAKKO FRUITS AND FROZEN_ TAY CHEE SIONG	Credit Account	V176581956576001	No	LineHaul Connectivity Issue	Premium	Pending Responsible Staff Details	200.00	100.00	31-12-2025 05:49:38 PM	7-2-2026 11:16:22 AM	14-1-2026 05:49:38 PM	5-2-2026 11:10:27 AM		Audit Trail
CL/2025/12/V1/011034	Claim	Damage FreshBox	NAA_JAR UWAN YEAMPET	Credit Account	V176581949486001	No	LineHaul Connectivity Issue	Premium	Pending Responsible Staff Details	200.00	100.00	31-12-2025 05:46:14 PM	7-2-2026 11:07:20 AM	14-1-2026 05:46:14 PM	5-2-2026 10:56:20 AM		Audit Trail
CL/2025/12/V1/011033	Claim	Damage FreshBox	NAA_WEI WEI	Credit Account	V176581949462001	No	LineHaul Connectivity Issue	Premium	Pending Responsible Staff Details	200.00	100.00	31-12-2025 05:43:54 PM	7-2-2026 10:36:57 AM	14-1-2026 05:43:54 PM	5-2-2026 10:36:09 AM		Audit Trail
CL/2025/12/V1/011032	Claim	Damage FreshBox	MONY_MI NT	Credit Account	V176581957771001	No	LineHaul Connectivity Issue	Premium	Pending Responsible Staff Details	200.00	100.00	31-12-2025 05:38:35 PM	6-2-2026 05:37:57 PM	14-1-2026 05:38:35 PM	4-2-2026 05:37:24 AM		Audit Trail
CL/2025/12/V1/011031	Claim	Damage FreshBox	MONY_PL ATY	Credit Account	V176581957740001	No	Force Majeure	Premium	Pending Responsible Staff Details	200.00	100.00	31-12-2025 05:34:38 PM	6-2-2026 05:07:41 PM	14-1-2026 05:34:38 PM	4-2-2026 05:07:09 AM		Audit Trail
CL/2025/12/V1/011030	Claim	Damage	CHA	Credit Account	V176581843944001	Yes	Force Majeure	Express	Pending by Operation	1499.00		31-12-2025 05:26:14 PM	14-1-2026 01:39:34 PM	14-1-2026 05:26:14 PM			Audit Trail
CL/2025/12/V1/011029	Claim	Damage FreshBox	MONY_AH FANG	Credit Account	V176581957757001	No	LineHaul Connectivity Issue	Premium	Pending Responsible Staff Details	200.00	100.00	31-12-2025 05:24:30 PM	22-1-2026 11:39:50 AM	14-1-2026 05:24:30 PM	20-1-2026 11:37:20 AM		Audit Trail
CL/2025/12/V1/011028	Claim	Damage	DARREN TOH	Credit Account	V176581957818001	No	LineHaul Connectivity Issue	Premium	Pending Responsible Staff Details	200.00	100.00	31-12-2025 05:21:14 PM	22-1-2026 11:34:31 AM	14-1-2026 05:21:14 PM	20-1-2026 11:32:17 AM		Audit Trail
CL/2025/12/V1/011027	Claim	Damage FreshBox	HERMEN	Credit Account	V176581957795001	No	LineHaul Connectivity Issue	Premium	Pending Responsible Staff Details	200.00	100.00	31-12-2025 05:16:48 PM	22-1-2026 11:28:38 AM	14-1-2026 05:16:48 PM	20-1-2026 11:23:36 AM		Audit Trail
CL/2025/12/V1/011026	Claim	Damage FreshBox	EN TAHIR	Credit Account	V176581946508001	No	LineHaul Connectivity Issue	Premium	Pending Responsible Staff Details	200.00	100.00	31-12-2025 05:07:56 PM	22-1-2026 11:17:44 AM	14-1-2026 05:07:56 PM	20-1-2026 11:17:14 AM		Audit Trail
CL/2025/12/V1/011025	Claim	Damage FreshBox	HAMINAH AWANG HITAM	Credit Account	V176581946515001	No	LineHaul Connectivity Issue	Premium	Pending Responsible Staff Details	200.00	100.00	31-12-2025 05:05:56 PM	22-1-2026 09:52:43 AM	14-1-2026 05:05:56 PM	20-1-2026 09:48:00 AM		Audit Trail

CL/2025/12/V1/011024	Claim	Damage FreshBox	SITI HAJAR BT DAUD	Credit Account	V176581946485001	No	LineHaul Connectivity Issue	Premium	Pending Responsible Staff Details	200.00	100.00	31-12-2025 05:03:36 PM	22-1-2026 09:44:34 AM	14-1-2026 05:03:36 PM	20-1-2026 09:29:26 AM		Audit Trail
CL/2025/12/V1/011023	Claim	Damage FreshBox	NOR FATIHAH NABILA BINTI MD YUSOFF	Credit Account	V176581946492001	No	LineHaul Connectivity Issue	Premium	Pending Responsible Staff Details	200.00	100.00	31-12-2025 04:54:53 PM	21-1-2026 12:12:01 PM	14-1-2026 04:54:53 PM	19-1-2026 12:08:41 PM		Audit Trail
CL/2025/12/V1/011022	Claim	Lost	Domica Furniture E-Commerce Sdn Bhd	Credit Account	V176580464881001				Rejected	196.00		31-12-2025 04:00:38 PM		14-1-2026 04:00:38 PM			Audit Trail
CL/2025/12/V1/011021	Claim	Damage	Misha	Credit Account	V176581634504001	No	Force Majeure	Express	Pending by Operation	200.00		31-12-2025 03:47:10 PM	11-1-2026 08:33:43 AM	14-1-2026 03:47:10 PM			Audit Trail
CL/2025/12/V1/011020	Claim	Lost	KOK WEN HUAH	Prepaid Account	EFS1004802760	No	Hub/Depo/ Station Handling Issue	Express	Pending Responsible Staff Details	300.00	200.00	31-12-2025 03:42:09 PM	21-1-2026 04:15:46 PM	14-1-2026 03:42:09 PM	19-1-2026 04:10:34 AM		Audit Trail
CL/2025/12/V1/011019	Claim	Delay Delivery Premium Parcel	Lis Ten Enterprise	Prepaid Account	V176581810076001	No	Logistic IT System Issue	Premium	Pending Responsible Staff Details	150.00	100.00	31-12-2025 03:41:30 PM	25-1-2026 11:40:56 AM	14-1-2026 03:41:30 PM	23-1-2026 11:32:40 AM		Audit Trail
CL/2025/12/V1/011018	Claim	Damage	aishah din	Credit Account	V176581666277001	Yes	Force Majeure	Express	Pending by Operation	450.00		31-12-2025 03:40:34 PM	11-1-2026 07:28:27 AM	14-1-2026 03:40:34 PM			Audit Trail
CL/2025/12/V1/011017	Claim	Damage	Susan Teoh	Credit Account	V176582181298001	No	Force Majeure	Express	Pending by Operation	21.00		31-12-2025 03:36:43 PM	16-1-2026 08:03:43 AM	14-1-2026 03:36:43 PM			Audit Trail
CL/2025/12/V1/011016	Claim	Damage FreshBox	KEE	Prepaid Account	V176582104686001				Rejected	137.00		31-12-2025 02:43:21 PM		14-1-2026 02:43:21 PM			Audit Trail
CL/2025/12/V1/011015	Claim	Delay Delivery Premium Parcel	L&T LOCAL EXPRESS SDN BHD	Credit Account	V176581928245001				Rejected	200.00		31-12-2025 01:53:56 PM		14-1-2026 01:53:56 PM			Audit Trail
CL/2025/12/V1/011014	Claim	Delay Delivery Premium Parcel	L&T LOCAL EXPRESS SDN BHD	Credit Account	V176581928221001				Rejected	200.00		31-12-2025 01:51:37 PM		14-1-2026 01:51:37 PM			Audit Trail
CL/2025/12/V1/011013	Claim	Lost	Yau Tin Won	Prepaid Account	V176551294813001	No	Hub/Depo/ Station Handling Issue	Express	Pending Responsible Staff Details	303.00	200.00	31-12-2025 11:31:29 AM	22-1-2026 09:25:20 AM	14-1-2026 11:31:29 AM	20-1-2026 09:22:47 AM		Audit Trail
CL/2025/12/V1/011012	Claim	Damage	REDZUAN MANAN	Cash	V176581908360001				Rejected	402.06		30-12-2025 05:30:04 PM		13-1-2026 05:30:04 PM			Audit Trail

CL/2025/12/V1/011011	Claim	Missing Content	reico	Credit Account	V176551085992001	No	Hub/Depo/ Station Handling Issue	Express	Pending Responsible Staff Details	199.00	199.00	30-12-2025 04:54:23 PM	21-2-2026 11:10:37 AM	13-1-2026 04:54:23 PM	19-2-2026 11:09:58 AM		Audit Trail
CL/2025/12/V1/011010	Claim	Damage	M.E.T. MOTION (KL) SDN BHD	Credit Account	V176408665209001				Rejected	149.00		30-12-2025 03:55:50 PM		13-1-2026 03:55:50 PM			Audit Trail
CL/2025/12/V1/011009	Claim	Damage	WAN DANIAL ADAMY BIN WAN AHMAD ABDU' S-SALAM	Prepaid Account	V176581556325001	No	Force Majeure	Motorbike	Pending Responsible Staff Details	500.00	200.00	30-12-2025 03:34:51 PM	6-2-2026 04:34:15 PM	13-1-2026 03:34:51 PM	4-2-2026 04:33:39 AM		Audit Trail
CL/2025/12/V1/011008	Claim	Delay Delivery Premium Parcel	muhammad syaheer bin zainal abidin	Prepaid Account	V176581877642001				Rejected	100.00		30-12-2025 03:33:38 PM		13-1-2026 03:33:38 PM			Audit Trail
CL/2025/12/V1/011007	Claim	Damage FreshBox	muhammad syaheer bin zainal abidin	Prepaid Account	V176581899293001				Rejected	100.00		30-12-2025 03:21:02 PM		13-1-2026 03:21:02 PM			Audit Trail
CL/2025/12/V1/011006	Claim	Damage FreshBox	ATAS FROZEN MARKETING SDN BHD	Cash	V176581921062001	No	LineHaul Connectivity Issue	FreshBox	Pending Responsible Staff Details	3292.80	200.00	30-12-2025 02:05:54 PM	21-1-2026 02:48:39 PM	13-1-2026 02:05:54 PM	19-1-2026 02:48:19 AM		Audit Trail
CL/2025/12/V1/011005	Claim	Damage FreshBox	ATAS FROZEN MARKETING SDN BHD	Cash	V176581921215001	No	LineHaul Connectivity Issue	FreshBox	Pending Responsible Staff Details	3292.80	200.00	30-12-2025 02:02:01 PM	21-1-2026 02:41:12 PM	13-1-2026 02:02:01 PM	19-1-2026 02:38:52 AM		Audit Trail
CL/2025/12/V1/011004	Claim	Damage FreshBox	ATAS FROZEN MARKETING SDN BHD	Cash	V176581921291001	No	LineHaul Connectivity Issue	FreshBox	Pending Responsible Staff Details	3292.80	200.00	30-12-2025 01:52:22 PM	21-1-2026 02:13:19 PM	13-1-2026 01:52:22 PM	19-1-2026 02:10:34 AM		Audit Trail
CL/2025/12/V1/011003	Claim	Lost	Domica Furniture E-Commerce Sdn Bhd	Credit Account	V176547749525001				Rejected	182.80		30-12-2025 11:53:43 AM		13-1-2026 11:53:43 AM			Audit Trail
CL/2025/12/V1/011002	Claim	Damage	Roman Botov	Credit Account	V176581753960001	No	Force Majeure	Express	Rejected	143.00		30-12-2025 11:51:47 AM		13-1-2026 11:51:47 AM			Audit Trail
CL/2025/12/V1/011001	Claim	Missing Content	STARPOST (M) SDN BHD	Cash	V176581152909001	No	Force Majeure	Express	Pending Responsible Staff Details	100.00	100.00	30-12-2025 11:17:19 AM	21-2-2026 03:40:28 PM	13-1-2026 11:17:19 AM	19-2-2026 03:39:47 AM		Audit Trail

CL/2025/12/V1/011000	Claim	Lost	Jacky Chin	Credit Account	V176581531452001	No	Driver Issue	Express	Pending by Operation	599.00		30-12-2025 11:02:14 AM	1-1-2026 02:51:31 PM	13-1-2026 11:02:14 AM			Audit Trail
CL/2025/12/V1/010999	Claim	Delay Delivery Premium Parcel	Lim Yong Jie	Prepaid Account	V176408048828001	No	Hub/Depo/ Station Handling Issue	Premium	Rejected	0.00		30-12-2025 10:53:38 AM		13-1-2026 10:53:38 AM			Audit Trail
CL/2025/12/V1/010998	Claim	Damage	SHAYNE	Credit Account	V176580786242001				Info Incomplete	150.00		30-12-2025 10:01:50 AM	2-1-2026 08:56:21 AM	13-1-2026 10:01:50 AM			Audit Trail
CL/2025/12/V1/010997	Claim	Missing Content	Terry Sim	Credit Account	V176581815965001	No	Force Majeure	Express	Rejected	299.00		29-12-2025 11:52:45 PM		12-1-2026 11:52:45 PM			Audit Trail
CL/2025/12/V1/010996	Claim	Lost	Jacky Chin	Credit Account	V176580934094001	No	Force Majeure	Express	Pending by Operation	5999.00		29-12-2025 05:54:45 PM	1-1-2026 02:39:07 PM	12-1-2026 05:54:45 PM			Audit Trail
CL/2025/12/V1/010995	Claim	Lost	Jacky Chin	Credit Account	V176408495165001	No	Hub/Depo/ Station Handling Issue	Express	Rejected	6594.00		29-12-2025 05:51:30 PM		12-1-2026 05:51:30 PM			Audit Trail
CL/2025/12/V1/010994	Claim	Lost	Jacky Chin	Credit Account	V176408491303001	No	LineHaul Connectivity Issue	Express	Pending by Operation	12089.00		29-12-2025 05:47:07 PM	1-1-2026 02:21:27 PM	12-1-2026 05:47:07 PM			Audit Trail
CL/2025/12/V1/010993	Claim	Lost	Jacky Chin	Credit Account	V176408492928001	No	LineHaul Connectivity Issue	Express	Pending by Operation	6594.00		29-12-2025 05:44:43 PM	1-1-2026 02:18:25 PM	12-1-2026 05:44:43 PM			Audit Trail
CL/2025/12/V1/010992	Claim	Lost	Jacky Chin	Credit Account	V176408497114001	No	LineHaul Connectivity Issue	Express	Pending by Operation	6594.00		29-12-2025 05:42:22 PM	1-1-2026 02:12:04 PM	12-1-2026 05:42:22 PM			Audit Trail
CL/2025/12/V1/010991	Claim	Lost	Adore Pet Cake and Treats Shop	Cash	V176580785085001				Info Incomplete	0.00		29-12-2025 05:41:25 PM	1-1-2026 12:00:12 PM	12-1-2026 05:41:25 PM			Audit Trail
CL/2025/12/V1/010990	Claim	Lost	Jacky Chin	Credit Account	V176408558693001	No	LineHaul Connectivity Issue	Express	Pending by Operation	55992.00		29-12-2025 05:39:14 PM	1-1-2026 02:05:01 PM	12-1-2026 05:39:14 PM			Audit Trail
CL/2025/12/V1/010989	Claim	Lost	Jacky Chin	Credit Account	V176408364478001	No	LineHaul Connectivity Issue	Express	Pending Responsible Staff Details	1299.00	1299.00	29-12-2025 05:36:20 PM	21-1-2026 04:28:45 PM	12-1-2026 05:36:20 PM	19-1-2026 04:26:07 AM		Audit Trail
CL/2025/12/V1/010988	Claim	Lost	Jacky Chin	Credit Account	V176408374941001	No	LineHaul Connectivity Issue	Express	Pending by Operation	69990.00		29-12-2025 05:33:09 PM	1-1-2026 01:49:10 PM	12-1-2026 05:33:09 PM			Audit Trail
CL/2025/12/V1/010987	Claim	Lost	Jacky Chin	Credit Account	V176408391191001	No	LineHaul Connectivity Issue	Express	Pending by Operation	38944.00		29-12-2025 05:29:44 PM	1-1-2026 01:45:00 PM	12-1-2026 05:29:44 PM			Audit Trail
CL/2025/12/V1/010986	Claim	Lost	Jacky Chin	Credit Account	V176408391382001	No	LineHaul Connectivity Issue	Express	Pending by Operation	25996.00		29-12-2025 05:26:08 PM	1-1-2026 01:35:30 PM	12-1-2026 05:26:08 PM			Audit Trail

CL/2025/12/V1/010985	Claim	Damage	Xinjing Kee	Credit Account	V176581738561002	No	Hub/Depo/ Station Handling Issue	Express	Pending by Operation	269.00		29-12-2025 04:33:07 PM	1-1-2026 11:51:47 AM	12-1-2026 04:33:07 PM			Audit Trail
CL/2025/12/V1/010984	Claim	Lost	Domica Furniture E-Commerce Sdn Bhd	Credit Account	V176551303652001	No	Hub/Depo/ Station Handling Issue	Express	Rejected	167.90		29-12-2025 03:17:54 PM		12-1-2026 03:17:54 PM			Audit Trail
CL/2025/12/V1/010983	Claim	Lost	POON WAI SENG	Cash	V176409410723001				Rejected	449.00		29-12-2025 12:06:01 PM		12-1-2026 12:06:01 PM			Audit Trail
CL/2025/12/V1/010982	Claim	Damage FreshBox	TOKKU FOOD MFG	Cash	V176581917690001	No	LineHaul Connectivity Issue	FreshBox	Pending by Operation	370.00		29-12-2025 11:03:06 AM	1-1-2026 10:31:30 AM	12-1-2026 11:03:06 AM			Audit Trail
CL/2025/12/V1/010981	Claim	Damage FreshBox	TOKKU FOOD MFG	Cash	V176581917423001	No	LineHaul Connectivity Issue	FreshBox	Pending by Operation	370.00		29-12-2025 10:59:21 AM	1-1-2026 10:21:37 AM	12-1-2026 10:59:21 AM			Audit Trail
CL/2025/12/V1/010980	Claim	Damage	REDZUAN MANAN	Cash	V176581908360001				Rejected	402.06		29-12-2025 10:21:06 AM		12-1-2026 10:21:06 AM			Audit Trail
CL/2025/12/V1/010979	Claim	Damage	ALUSTIL SDN BHD	Prepaid Account	V176581302731001	Yes	Force Majeure	Express	Pending by Claim Dept	334.38		29-12-2025 10:12:37 AM	25-2-2026 10:39:17 AM	12-1-2026 10:12:37 AM			Audit Trail
CL/2025/12/V1/010978	Claim	Missing Content	AYE AYE KHAING	Credit Account	V176407511729001			Express	Rejected	200.00		28-12-2025 07:28:10 PM		11-1-2026 07:28:10 PM			Audit Trail
CL/2025/12/V1/010977	Claim	Delay Delivery Premium Parcel	Pheddnie	Prepaid Account	V176581720900001	No	Hub/Depo/ Station Handling Issue	Premium	Pending Responsible Staff Details	200.00	100.00	28-12-2025 12:05:00 PM	16-1-2026 09:43:26 AM	11-1-2026 12:05:00 PM	14-1-2026 09:38:39 AM		Audit Trail
CL/2025/12/V1/010976	Claim	Damage	KLM CITY AUTO TYRES SDN BHD	Cash	V176581371928003				Info Incomplete	400.00		27-12-2025 06:14:40 PM	31-12-2025 04:19:16 PM	10-1-2026 06:14:40 PM			Audit Trail
CL/2025/12/V1/010975	Claim	Damage	KLM CITY AUTO TYRES SDN BHD	Cash	V176581371928001	No	Force Majeure	Express	Pending Responsible Staff Details	400.00	200.00	27-12-2025 06:00:23 PM	21-2-2026 04:45:22 PM	10-1-2026 06:00:23 PM	19-2-2026 04:43:25 AM		Audit Trail
CL/2025/12/V1/010974	Claim	Damage	MICHELLE LEE SU YIN	Cash	ZND1763545301296				Rejected	0.00		27-12-2025 04:00:40 PM		10-1-2026 04:00:40 PM			Audit Trail
CL/2025/12/V1/010973	Claim	Damage	GTGR Enterprise	Credit Account	V176581605573001	No	Force Majeure	Express	Pending Responsible Staff Details	110.00	110.00	27-12-2025 02:18:32 PM	13-5-2026 03:28:44 PM	10-1-2026 02:18:32 PM	11-5-2026 03:21:08 AM		Audit Trail
CL/2025/12/V1/010972	Claim	Delay Delivery Premium Parcel	Teoh Soon Keat	Cash	V176581133588001	No	Hub/Depo/ Station Handling Issue	Premium	Pending Responsible Staff Details	100.00	100.00	27-12-2025 01:40:53 PM	16-1-2026 10:10:00 AM	10-1-2026 01:40:53 PM	14-1-2026 10:09:43 AM		Audit Trail

CL/2025/12/V1/010971	Claim	Damage	TAN CHUAN TZE (TANRADIO.COM ELECTRICAL)	Credit Account	V176581459152001	Yes	Force Majeure	Express	Pending Responsible Staff Details and Pending Upload Payment from Insurance Company	180.00	180.00	27-12-2025 01:23:26 PM		10-1-2026 01:23:26 PM	23-4-2026 11:48:05 AM		Audit Trail
CL/2025/12/V1/010970	Claim	Lost	Xinjing Kee	Credit Account	V176576669405001	No	Hub/Depo/ Station Handling Issue	Express	Pending by Operation	259.00		27-12-2025 11:24:30 AM	31-12-2025 02:08:45 PM	10-1-2026 11:24:30 AM			Audit Trail
CL/2025/12/V1/010969	Claim	Lost	Benedik Awang	Cash	V176580953996001				Rejected	0.00		27-12-2025 08:20:54 AM		10-1-2026 08:20:54 AM			Audit Trail
CL/2025/12/V1/010968	Claim	Delay Delivery Premium Parcel	LIM SIEW FANG	Cash	V176408056045001				Rejected	100.00		26-12-2025 10:35:05 PM		9-1-2026 10:35:05 PM			Audit Trail
CL/2025/12/V1/010967	Claim	Damage	GTGR Enterprise	Credit Account	V176581550286001	No	Force Majeure	Express	Pending Responsible Staff Details	0.00	200.00	26-12-2025 05:12:20 PM	12-1-2026 02:43:38 PM	9-1-2026 05:12:20 PM	10-1-2026 02:38:35 AM		Audit Trail
CL/2025/12/V1/010966	Claim	Damage	Mb Torch Grilled (Prepaid)	Prepaid Account	V176408416887001	No	Force Majeure	FreshBox	Pending Responsible Staff Details	200.00	200.00	26-12-2025 04:41:44 PM	12-1-2026 03:55:57 PM	9-1-2026 04:41:44 PM	10-1-2026 03:50:44 AM		Audit Trail
CL/2025/12/V1/010965	Claim	Damage	Mb Torch Grilled (Prepaid)	Prepaid Account	V176408417167001	No	Force Majeure	FreshBox	Pending Responsible Staff Details	200.00	200.00	26-12-2025 04:39:37 PM	12-1-2026 04:03:07 PM	9-1-2026 04:39:37 PM	10-1-2026 03:57:30 AM		Audit Trail
CL/2025/12/V1/010964	Claim	Damage	Alvin Cheong	Credit Account	V176580713262001	No	Force Majeure	Express	Pending by Operation	200.00		26-12-2025 12:47:57 PM	31-12-2025 01:28:25 PM	9-1-2026 12:47:57 PM			Audit Trail
CL/2025/12/V1/010963	Claim	Lost	Domica Furniture E-Commerce Sdn Bhd	Credit Account	V176551302990001	No	Hub/Depo/ Station Handling Issue	Express	Pending Responsible Staff and Payment Details	138.10	138.10	26-12-2025 11:40:23 AM	19-1-2026 07:46:08 PM	9-1-2026 11:40:23 AM			Audit Trail
CL/2025/12/V1/010962	Claim	Lost	EY LOGISTICS SDN BHD	Credit Account	683959	No	Hub/Depo/ Station Handling Issue	Express	Pending Responsible Staff Details	44.03	24.03	26-12-2025 10:35:12 AM	16-1-2026 09:56:03 AM	9-1-2026 10:35:12 AM	14-1-2026 09:49:05 AM		Audit Trail
CL/2025/12/V1/010961	Claim	Damage	Bryant Lee	Credit Account	V176551212725001				Rejected	118.00		26-12-2025 12:00:13 AM		9-1-2026 12:00:13 AM			Audit Trail
CL/2025/12/V1/010960	Claim	Damage	ZEN YEE THIAN	Credit Account	V176409044867001	No	Force Majeure	Express	Pending by Operation	99.00		25-12-2025 08:07:35 PM	1-1-2026 08:25:19 AM	8-1-2026 08:07:35 PM			Audit Trail

CL/2025/12/V1/010959	Claim	Damage	HJ EXPRESS	Credit Account	V176581062239001				Rejected	50.00		25-12-2025 11:14:15 AM		8-1-2026 11:14:15 AM			Audit Trail
CL/2025/12/V1/010958	Claim	Lost	CU LIVE EMPIRE	Cash	V176409011456001	No	Hub/Depo/ Station Handling Issue	Express	Rejected	48.00		24-12-2025 04:17:32 PM		7-1-2026 04:17:32 PM			Audit Trail
CL/2025/12/V1/010957	Claim	Damage	MISS CHA	Credit Account	V176580926679001	Yes	Force Majeure	Express	Pending by Operation	1699.00		24-12-2025 01:27:28 PM	28-3-2026 07:48:41 AM	7-1-2026 01:27:28 PM			Audit Trail
CL/2025/12/V1/010956	Claim	Damage	Bintara Solutions Sdn Bhd	Prepaid Account	V176581037244001				Info Incomplete	5300.00		24-12-2025 12:53:37 PM	31-12-2025 08:41:43 AM	7-1-2026 12:53:37 PM			Audit Trail
CL/2025/12/V1/010955	Claim	Damage	Hur Won	Credit Account	V1765511453820 01RESUB				Rejected	340.00		24-12-2025 01:29:42 AM		7-1-2026 01:29:42 AM			Audit Trail
CL/2025/12/V1/010954	Claim	Lost	MMAG DIGITAL SDN BHD	Credit Account	V176138069162001	No	Hub/Depo/ Station Handling Issue	Express	Pending by Operation	50.00		23-12-2025 05:54:38 PM	31-12-2025 09:04:54 AM	6-1-2026 05:54:38 PM			Audit Trail
CL/2025/12/V1/010953	Claim	Lost	MMAG DIGITAL SDN BHD	Credit Account	V176078532863001	No	Hub/Depo/ Station Handling Issue	Express	Pending by Operation	949.00		23-12-2025 05:51:29 PM	31-12-2025 09:12:57 AM	6-1-2026 05:51:29 PM			Audit Trail
CL/2025/12/V1/010952	Claim	Lost	MMAG DIGITAL SDN BHD	Credit Account	V176053925390001				Rejected	50.00		23-12-2025 05:46:52 PM		6-1-2026 05:46:52 PM			Audit Trail
CL/2025/12/V1/010951	Claim	Damage	RITMA PRESTASI SDN BHD	Credit Account	V176580900525001				Rejected	6320.00		23-12-2025 05:10:31 PM		6-1-2026 05:10:31 PM			Audit Trail
CL/2025/12/V1/010950	Claim	Lost	Domica Furniture E-Commerce Sdn Bhd	Credit Account	V176547749396001	No	Hub/Depo/ Station Handling Issue	Express	Rejected	315.40		23-12-2025 03:48:57 PM		6-1-2026 03:48:57 PM			Audit Trail
CL/2025/12/V1/010949	Claim	Lost	SOPHEA AZZALEA	Cash	V176551167131001	No	Hub/Depo/ Station Handling Issue	Express	Pending by Operation	279.00		23-12-2025 03:35:47 PM	31-12-2025 11:57:44 AM	6-1-2026 03:35:47 PM			Audit Trail
CL/2025/12/V1/010948	Claim	Damage	MMATRIX SDN BHD	Credit Account	V176172356129001				Rejected	1099.00		23-12-2025 11:41:58 AM		6-1-2026 11:41:58 AM			Audit Trail
CL/2025/12/V1/010947	Claim	Damage	MMATRIX SDN BHD	Credit Account	V176046595821001				Rejected	3495.00		23-12-2025 11:40:21 AM		6-1-2026 11:40:21 AM			Audit Trail
CL/2025/12/V1/010946	Claim	Lost	MMATRIX SDN BHD	Credit Account	V176407864191001	No	Hub/Depo/ Station Handling Issue	Express	Pending Responsible Staff Details	3999.00	3999.00	23-12-2025 11:36:08 AM	16-1-2026 09:23:10 AM	6-1-2026 11:36:08 AM	14-1-2026 09:22:44 AM		Audit Trail

CL/2025/12/V1/010945	Claim	Damage	RM776	Credit Account	V176408303286001				Info Incomplete	776.00		23-12-2025 11:31:08 AM	31-12-2025 10:29:48 AM	6-1-2026 11:31:08 AM			Audit Trail
CL/2025/12/V1/010944	Claim	Lost	DS Radly	Credit Account	10270362712	No	Hub/Depo/ Station Handling Issue	Express	Pending Responsible Staff Details	17.35	17.35	23-12-2025 09:25:56 AM	6-2-2026 09:33:19 AM	6-1-2026 09:25:56 AM	4-2-2026 09:26:28 AM		Audit Trail
CL/2025/12/V1/010943	Claim	Lost	aina	Credit Account	10269714825	No	Hub/Depo/ Station Handling Issue	Express	Pending Responsible Staff Details	153.24	153.24	23-12-2025 09:23:15 AM	5-2-2026 04:18:46 PM	6-1-2026 09:23:15 AM	3-2-2026 04:18:13 AM		Audit Trail
CL/2025/12/V1/010942	Claim	Lost	May Chong	Credit Account	10269795616	No	Hub/Depo/ Station Handling Issue	Express	Pending Responsible Staff Details	57.83	57.83	23-12-2025 09:16:32 AM	5-2-2026 03:21:23 PM	6-1-2026 09:16:32 AM	3-2-2026 03:16:14 AM		Audit Trail
CL/2025/12/V1/010941	Claim	Damage	CHIMO LIFE SDN BHD	Credit Account	V176580670749001				Rejected	193.00		22-12-2025 11:04:46 PM		5-1-2026 11:04:46 PM			Audit Trail
CL/2025/12/V1/010940	Claim	Lost	HJ EXPRESS	Credit Account	V176409039443001	No	Hub/Depo/ Station Handling Issue	Express	Pending Responsible Staff Details	360.00	200.00	22-12-2025 08:41:02 PM	12-4-2026 04:17:12 PM	5-1-2026 08:41:02 PM	10-4-2026 03:56:27 AM		Audit Trail
CL/2025/12/V1/010939	Claim	Damage	HIGH FIVE CHANNEL SHD BHD	Cash	V176551251403001	No	Force Majeure	Express	Pending Responsible Staff Details	299.00	200.00	22-12-2025 05:43:17 PM	11-1-2026 11:32:54 AM	5-1-2026 05:43:17 PM	9-1-2026 11:30:02 AM		Audit Trail
CL/2025/12/V1/010938	Claim	Damage	HIGHFIVE CHANNEL SDN BHD	Cash	V176580528668001				Rejected	188.00		22-12-2025 05:36:25 PM		5-1-2026 05:36:25 PM			Audit Trail
CL/2025/12/V1/010937	Claim	Delay Delivery Premium Parcel	CG MASMEE	Cash	V176580783029001	No	Logistic IT System Issue	Premium	Rejected	50.00		22-12-2025 04:35:30 PM		5-1-2026 04:35:30 PM			Audit Trail
CL/2025/12/V1/010936	Claim	Damage	CHOP HOCK LEONG S/B	Credit Account	V176580693809001	Yes	Force Majeure	Express	Pending by Operation	2399.00		22-12-2025 04:30:07 PM	31-12-2025 08:44:05 AM	5-1-2026 04:30:07 PM			Audit Trail
CL/2025/12/V1/010935	Claim	Damage	Lim Pue Huan (Kate)	Credit Account	V176580769825001	No	Force Majeure	Express	Pending by Operation	1095.00		22-12-2025 03:44:23 PM	25-12-2025 02:04:33 PM	5-1-2026 03:44:23 PM			Audit Trail
CL/2025/12/V1/010934	Claim	Damage	MUHAMAD ZAKI BIN RAMLI	Credit Account	V176576856997001	No	Force Majeure	Express	Pending by Operation	200.00		22-12-2025 03:25:28 PM	25-12-2025 02:22:16 PM	5-1-2026 03:25:28 PM			Audit Trail
CL/2025/12/V1/010933	Claim	Lost	CERGASAR MEWAH SDN BHD	Credit Account	V176409241907001	No	Driver Issue	Express	Pending Responsible Staff Details	450.00	200.00	22-12-2025 12:40:56 PM	11-1-2026 03:04:35 PM	5-1-2026 12:40:56 PM	9-1-2026 02:50:04 AM		Audit Trail

CL/2025/12/V1/010932	Claim	Lost	Domica Furniture E-Commerce Sdn Bhd	Credit Account	V176409410815001	No	Hub/Depo/ Station Handling Issue	Express	Pending by Operation	84.00		22-12-2025 11:48:28 AM	25-12-2025 03:31:33 PM	5-1-2026 11:48:28 AM			Audit Trail
CL/2025/12/V1/010931	Claim	Damage	Perniagaan letrik keem seng	Credit Account	V176580734328001	No	Force Majeure	Express	Pending Responsible Staff Details	200.00	200.00	22-12-2025 09:31:58 AM	11-1-2026 11:44:44 AM	5-1-2026 09:31:58 AM	9-1-2026 11:40:00 AM		Audit Trail
CL/2025/12/V1/010930	Claim	Damage	EDDIE PEE ZHENG YOW	Credit Account	V176551206458001				Info Incomplete	117.90		22-12-2025 09:12:27 AM	13-1-2026 01:39:51 PM	5-1-2026 09:12:27 AM			Audit Trail
CL/2025/12/V1/010929	Claim	Missing Content	Longview	Credit Account	V176580744020001	No	Force Majeure	Express	Pending Responsible Staff and Payment Details	200.00	200.00	21-12-2025 10:44:37 PM	11-1-2026 04:26:29 PM	4-1-2026 10:44:37 PM			Audit Trail
CL/2025/12/V1/010928	Claim	Damage	Xinjing Kee	Credit Account	V176551283541003	No	Force Majeure	Express	Pending by Operation	299.00		21-12-2025 03:54:43 PM	26-12-2025 08:47:30 AM	4-1-2026 03:54:43 PM			Audit Trail
CL/2025/12/V1/010927	Claim	Damage	Esther Sin	Credit Account	V176580816444001				Rejected	145.00		21-12-2025 10:52:26 AM		4-1-2026 10:52:26 AM			Audit Trail
CL/2025/12/V1/010926	Claim	Damage	tk shop	Prepaid Account	V176581010070001				Rejected	169.00		20-12-2025 03:09:22 PM		3-1-2026 03:09:22 PM			Audit Trail
CL/2025/12/V1/010925	Claim	Damage	RITMA PRESTASI SDN BHD	Credit Account	V176580571558001	No	Force Majeure	Express	Pending by Operation	610.00		19-12-2025 05:12:08 PM	28-12-2025 04:01:49 PM	2-1-2026 05:12:08 PM			Audit Trail
CL/2025/12/V1/010924	Claim	Lost	ML005	Credit Account	V176408650656001				Rejected	250.00		19-12-2025 03:41:50 PM		2-1-2026 03:41:50 PM			Audit Trail
CL/2025/12/V1/010923	Claim	Lost	Domica Furniture E-Commerce Sdn Bhd	Credit Account	V176408630764001				Rejected	256.90		19-12-2025 11:25:30 AM		2-1-2026 11:25:30 AM			Audit Trail
CL/2025/12/V1/010922	Claim	Lost	Yin Wai Lwin	Credit Account	V176408315869001	No	Driver Issue	Express	Pending Responsible Staff and Payment Details	390.00	200.00	18-12-2025 06:18:50 PM	22-1-2026 06:08:33 PM	1-1-2026 06:18:50 PM			Audit Trail
CL/2025/12/V1/010921	Claim	Damage	U & ME Electrical Sdn Bhd	Credit Account	V176551166349001	Yes	Force Majeure	Express	Pending by Claim Dept	3200.00		18-12-2025 05:58:50 PM	4-4-2026 12:03:36 PM	1-1-2026 05:58:50 PM			Audit Trail
CL/2025/12/V1/010920	Claim	Lost	STARPOST (M) SDN BHD	Cash	V176373629152001	No	Hub/Depo/ Station Handling Issue	Express	Pending Responsible Staff Details	500.00	200.00	18-12-2025 05:48:55 PM	11-1-2026 03:14:51 PM	1-1-2026 05:48:55 PM	9-1-2026 03:12:16 AM		Audit Trail

CL/2025/12/V1/010919	Claim	Damage	U & ME Electrical Sdn Bhd	Credit Account	V176547775449001	No	Force Majeure	Express	Pending by Operation	200.00		18-12-2025 05:45:50 PM	28-12-2025 02:15:52 PM	1-1-2026 05:45:50 PM			Audit Trail
CL/2025/12/V1/010918	Claim	Damage	Bart malik	Credit Account	V176547761282001	No	Force Majeure	Express	Pending by Operation	200.00		18-12-2025 05:41:31 PM	28-12-2025 02:03:06 PM	1-1-2026 05:41:31 PM			Audit Trail
CL/2025/12/V1/010917	Claim	Lost	STARPOST (M) SDN BHD	Cash	V176373629060001	No	Hub/Depo/ Station Handling Issue	Express	Pending Responsible Staff Details	500.00	200.00	18-12-2025 05:38:50 PM	11-1-2026 03:21:34 PM	1-1-2026 05:38:50 PM	9-1-2026 03:17:58 AM		Audit Trail
CL/2025/12/V1/010916	Claim	Damage	Capital B Farm Sdn Bhd	Credit Account	V176551178816001	No	Force Majeure	Express	Pending Responsible Staff Details	286.00	200.00	18-12-2025 04:35:46 PM	11-1-2026 03:29:52 PM	1-1-2026 04:35:46 PM	9-1-2026 03:24:29 AM		Audit Trail
CL/2025/12/V1/010915	Claim	Damage	Capital B Farm Sdn Bhd	Credit Account	V176551179011001	No	Force Majeure	Express	Pending Responsible Staff Details	572.00	200.00	18-12-2025 03:21:34 PM	1-1-2026 02:36:14 PM	1-1-2026 03:21:34 PM	30-12-2025 02:35:54 AM		Audit Trail
CL/2025/12/V1/010914	Claim	Lost	GAN JOO HAD	Cash	V176551110083001	No	Driver Issue	Value Pack	Pending by Operation	3000.00		18-12-2025 01:06:33 PM	26-12-2025 08:57:37 AM	1-1-2026 01:06:33 PM			Audit Trail
CL/2025/12/V1/010913	Claim	Damage	MLB Group Sdn Bhd	Credit Account	V176409189209001				Info Incomplete	324.35		18-12-2025 12:58:33 PM	26-12-2025 08:36:22 AM	1-1-2026 12:58:33 PM			Audit Trail
CL/2025/12/V1/010912	Claim	Damage	Samyaris	Credit Account	V176576838337001				Rejected	199.74		18-12-2025 12:41:10 PM		1-1-2026 12:41:10 PM			Audit Trail
CL/2025/12/V1/010911	Claim	Lost	Domica Furniture E-Commerce Sdn Bhd	Credit Account	V176408443937001	No	Hub/Depo/ Station Handling Issue	Express	Rejected	204.90		18-12-2025 11:45:41 AM		1-1-2026 11:45:41 AM			Audit Trail
CL/2025/12/V1/010910	Claim	Lost	EY LOGISTICS SDN BHD	Credit Account	668462				Rejected	39.13		18-12-2025 11:10:39 AM		1-1-2026 11:10:39 AM			Audit Trail
CL/2025/12/V1/010909	Claim	Lost	EY LOGISTICS SDN BHD	Credit Account	EY-668462				Rejected	0.00		18-12-2025 11:03:18 AM		1-1-2026 11:03:18 AM			Audit Trail
CL/2025/12/V1/010908	Claim	Lost	EY LOGISTICS SDN BHD	Credit Account	EASY20000000825	No	Hub/Depo/ Station Handling Issue	Express	Rejected	39.13		18-12-2025 11:02:33 AM		1-1-2026 11:02:33 AM			Audit Trail
CL/2025/12/V1/010907	Claim	Lost	EY LOGISTICS SDN BHD	Credit Account	EASY20000004251	No	Hub/Depo/ Station Handling Issue	Express	Pending Responsible Staff Details	176.36	107.36	18-12-2025 10:07:35 AM	7-1-2026 09:42:12 AM	1-1-2026 10:07:35 AM	5-1-2026 09:32:55 AM		Audit Trail
CL/2025/12/V1/010906	Claim	Damage	CHRISTINE AYNN	Credit Account	V176408794749001				Rejected	158.00		17-12-2025 09:43:43 PM		31-12-2025 09:43:43 PM			Audit Trail

CL/2025/12/V1/010905	Claim	Damage	MIRA	Credit Account	V176409650327001				Info Incomplete	150.00		17-12-2025 06:04:46 PM	25-12-2025 01:03:47 PM	31-12-2025 06:04:46 PM			Audit Trail
CL/2025/12/V1/010904	Claim	Delay Delivery Premium Parcel	TAN JOO SIM	Cash	V176576772877001				Rejected	280.00		17-12-2025 05:36:07 PM		31-12-2025 05:36:07 PM			Audit Trail
CL/2025/12/V1/010903	Claim	Damage	AIK HOE CERAMIC TILE SDN BHD	Credit Account	V176408651776001				Rejected	215.00		17-12-2025 05:35:30 PM		31-12-2025 05:35:30 PM			Audit Trail
CL/2025/12/V1/010902	Claim	Damage	HJ EXPRESS	Credit Account	V176409396485001				Rejected	1042.00		17-12-2025 03:29:20 PM		31-12-2025 03:29:20 PM			Audit Trail
CL/2025/12/V1/010901	Claim	Lost	CAMMIE TIONG	Credit Account	V176373349418002	No	Hub/Depo/ Station Handling Issue	Express	Pending by Operation	100.00		17-12-2025 02:54:28 PM	21-12-2025 11:43:34 AM	31-12-2025 02:54:28 PM			Audit Trail
CL/2025/12/V1/010900	Claim	Damage FreshBox	Winnie Liew	Credit Account	V176551066397001				Rejected	200.00		17-12-2025 02:05:49 PM		31-12-2025 02:05:49 PM			Audit Trail
CL/2025/12/V1/010899	Claim	Lost	soh soon yee	Credit Account	V176576695985001	No	Hub/Depo/ Station Handling Issue	Express	Pending Responsible Staff Details	120.00	120.00	17-12-2025 11:58:10 AM	21-1-2026 11:37:34 AM	31-12-2025 11:58:10 AM	19-1-2026 11:36:56 AM		Audit Trail
CL/2025/12/V1/010898	Claim	Lost	Domica Furniture E-Commerce Sdn Bhd	Credit Account	V176408443876001	No	Hub/Depo/ Station Handling Issue	Express	Rejected	256.90		17-12-2025 11:02:52 AM		31-12-2025 11:02:52 AM			Audit Trail
CL/2025/12/V1/010897	Claim	Missing Content	Sharley	Credit Account	V176409044362001	No	Driver Issue	Express	Pending by Operation	20.00		17-12-2025 10:08:20 AM	21-12-2025 10:49:04 AM	31-12-2025 10:08:20 AM			Audit Trail
CL/2025/12/V1/010896	Claim	Damage FreshBox	CHIMO LIFE SDN BHD	Credit Account	V176409406603001				Rejected	200.00		16-12-2025 11:44:51 PM		30-12-2025 11:44:51 PM			Audit Trail
CL/2025/12/V1/010895	Claim	Damage	Hur Won	Credit Account	V176551145382001				Info Incomplete	340.00		16-12-2025 11:29:50 PM	19-12-2025 02:07:51 PM	30-12-2025 11:29:50 PM			Audit Trail
CL/2025/12/V1/010894	Claim	Delay Delivery Premium Parcel	MM Siah	Credit Account	V176409604436 00	No		Premium	Rejected	128.00		16-12-2025 08:21:04 PM		30-12-2025 08:21:04 PM			Audit Trail
CL/2025/12/V1/010893	Claim	Damage	EDDIE PEE ZHENG YOW	Credit Account	V176408851459001	No	Force Majeure	Express	Pending Responsible Staff Details	140.71	140.71	16-12-2025 05:24:27 PM	21-2-2026 10:02:23 AM	30-12-2025 05:24:27 PM	19-2-2026 10:01:59 AM		Audit Trail
CL/2025/12/V1/010892	Claim	Damage	mohammad syafiq Bin Johari	Prepaid Account	V176576667869001				Rejected	170.00		16-12-2025 04:17:29 PM		30-12-2025 04:17:29 PM			Audit Trail

CL/2025/12/V1/010891	Claim	Damage	EDDIE PEE ZHENG YOW	Credit Account	V176551125148001	No	Force Majeure	Express	Pending Responsible Staff Details	98.19	98.19	16-12-2025 03:18:01 PM	31-12-2025 10:12:53 AM	30-12-2025 03:18:01 PM	29-12-2025 10:12:27 AM		Audit Trail
CL/2025/12/V1/010890	Claim	Damage	LAIS ONLINE STORE (M) SDN BHD	Credit Account	V176551045767001	No	Force Majeure	Express	Pending Responsible Staff Details	21.00	21.00	16-12-2025 02:22:18 PM	11-1-2026 03:39:25 PM	30-12-2025 02:22:18 PM	9-1-2026 03:31:36 AM		Audit Trail
CL/2025/12/V1/010889	Claim	Delay Delivery Premium Parcel	ABASS KHAN	Credit Account	V176409307085001				Rejected	100.00		16-12-2025 12:05:27 PM		30-12-2025 12:05:27 PM			Audit Trail
CL/2025/12/V1/010888	Claim	Damage	HJ EXPRESS	Credit Account	V176409038248001				Rejected	147.00		16-12-2025 11:41:52 AM		30-12-2025 11:41:52 AM			Audit Trail
CL/2025/12/V1/010887	Claim	Lost	Domica Furniture E-Commerce Sdn Bhd	Credit Account	V176373501304001				Rejected	354.90		16-12-2025 11:13:19 AM		30-12-2025 11:13:19 AM			Audit Trail
CL/2025/12/V1/010886	Claim	Damage	Mohamad Fairuz	Credit Account	V176409641936001				Rejected	120.00		15-12-2025 04:48:42 PM		29-12-2025 04:48:42 PM			Audit Trail
CL/2025/12/V1/010885	Claim	Delay Delivery Premium Parcel	LOCAL EXPRESS IPOH PERAK	Prepaid Account	V176409473063001				Rejected	200.00		15-12-2025 04:47:28 PM		29-12-2025 04:47:28 PM			Audit Trail
CL/2025/12/V1/010884	Claim	Lost	EDDIE PEE ZHENG YOW	Credit Account	V176408386470001	No	Driver Issue	Express	Pending by Operation	148.23		15-12-2025 02:10:57 PM	19-12-2025 11:33:45 AM	29-12-2025 02:10:57 PM			Audit Trail
CL/2025/12/V1/010883	Claim	Lost	MM Siah	Credit Account	V176409604436001	No	Misrouted Issue	Premium	Pending Responsible Staff Details	128.00	128.00	15-12-2025 12:36:33 PM	31-12-2025 10:21:38 AM	29-12-2025 12:36:33 PM	29-12-2025 10:18:57 AM		Audit Trail
CL/2025/12/V1/010882	Claim	Lost	James Lau	Credit Account	V176409600773001	No	Driver Issue	Premium	Pending Responsible Staff Details	218.00	200.00	15-12-2025 10:11:04 AM	12-1-2026 03:26:12 PM	29-12-2025 10:11:04 AM	10-1-2026 02:56:01 AM		Audit Trail
CL/2025/12/V1/010881	Claim	Lost	STARPOST (M) SDN BHD	Cash	V176373629152001				Rejected	500.00		14-12-2025 09:16:09 PM		28-12-2025 09:16:09 PM			Audit Trail
CL/2025/12/V1/010880	Claim	Lost	STARPOST (M) SDN BHD	Cash	V176373629060001				Rejected	500.00		14-12-2025 09:15:10 PM		28-12-2025 09:15:10 PM			Audit Trail
CL/2025/12/V1/010879	Claim	Delay Delivery Premium Parcel	leong wee hao	Credit Account	V176409555608001	No	Misrouted Issue	Premium	Pending Responsible Staff and Payment Details	100.00	100.00	13-12-2025 02:42:24 PM	29-12-2025 09:20:47 AM	27-12-2025 02:42:24 PM			Audit Trail

CL/2025/12/V1/010878	Claim	Delay Delivery Premium Parcel	ML009	Credit Account	V176409631272001				Rejected	15.90		13-12-2025 11:04:36 AM		27-12-2025 11:04:36 AM			Audit Trail
CL/2025/12/V1/010877	Claim	Damage	Loh Wei Keat	Prepaid Account	V176409601695001	No	Force Majeure	FreshBox	Pending by Operation	60.00		12-12-2025 05:11:44 PM	18-12-2025 03:49:20 PM	26-12-2025 05:11:44 PM			Audit Trail
CL/2025/12/V1/010876	Claim	Damage	ESSEN COMPUTER WORLD SDN BHD	Prepaid Account	V176409299243001				Rejected	250.00		12-12-2025 02:24:46 PM		26-12-2025 02:24:46 PM			Audit Trail
CL/2025/12/V1/010875	Claim	Damage	Lay Cun Soon	Credit Account	10269956266	No	Hub/Depo/ Station Handling Issue	Express	Pending Responsible Staff Details	450.12	200.00	12-12-2025 01:42:17 PM	11-1-2026 04:38:05 PM	26-12-2025 01:42:17 PM	9-1-2026 04:28:25 AM		Audit Trail
CL/2025/12/V1/010874	Claim	Damage	Sky Fortune Logistics	Credit Account	V176408939935001	No	Force Majeure	Express	Pending by Operation	1059.00		12-12-2025 11:44:43 AM	18-12-2025 03:22:30 PM	26-12-2025 11:44:43 AM			Audit Trail
CL/2025/12/V1/010873	Claim	Lost	POPULAR BOOK CO (MALAYSIA) SDN BHD - KUCHING VIVACITY MEGAMALL (KVM)	Credit Account	V176244607692002	No	LineHaul Connectivity Issue	Express	Pending Responsible Staff Details	392.00	200.00	12-12-2025 10:02:53 AM	31-12-2025 10:29:06 AM	26-12-2025 10:02:53 AM	29-12-2025 10:24:54 AM		Audit Trail
CL/2025/12/V1/010872	Claim	Missing Content	LAU SONG SENG	Credit Account	V176408196208001	No	Hub/Depo/ Station Handling Issue	Express	Pending Responsible Staff Details	118.73	99.00	11-12-2025 05:52:13 PM	31-12-2025 11:13:32 AM	25-12-2025 05:52:13 PM	29-12-2025 11:13:13 AM		Audit Trail
CL/2025/12/V1/010871	Claim	Lost	ONG LEE EARN	Credit Account	V176409077124001				Rejected	600.00		11-12-2025 05:19:58 PM		25-12-2025 05:19:58 PM			Audit Trail
CL/2025/12/V1/010870	Claim	Lost	CHEONG SIAU MING	Cash	V176408135795001	No	Hub/Depo/ Station Handling Issue	Express	Change Operation PIC Request	100.00		11-12-2025 04:59:52 PM		25-12-2025 04:59:52 PM			Audit Trail
CL/2025/12/V1/010869	Claim	Lost	EVA SIM	Prepaid Account	V176408286954001	No	Force Majeure	Express	Pending by Operation	60.40		11-12-2025 04:55:34 PM	17-12-2025 04:03:44 PM	25-12-2025 04:55:34 PM			Audit Trail
CL/2025/12/V1/010868	Claim	Lost	Jimat Ringgit	Credit Account	V176407934849001				Rejected	250.00		11-12-2025 01:13:21 PM		25-12-2025 01:13:21 PM			Audit Trail
CL/2025/12/V1/010867	Claim	Missing Content	Ker qi en	Credit Account	V176409350548001				Rejected	300.00		11-12-2025 10:33:53 AM		25-12-2025 10:33:53 AM			Audit Trail
CL/2025/12/V1/010866	Claim	Lost	Keng Kah Tan	Credit Account	10270015825	No	Hub/Depo/ Station Handling Issue	Express	Pending Responsible Staff Details	116.59	116.59	10-12-2025 07:46:55 PM	28-5-2026 03:59:18 PM	24-12-2025 07:46:55 PM	26-5-2026 03:37:19 AM		Audit Trail

CL/2025/12/V1/010865	Claim	Damage	Jimat Ringgit	Credit Account	V176409044416001	No	Force Majeure	Express	Pending by Operation	120.00		10-12-2025 06:17:49 PM	13-1-2026 01:28:04 PM	24-12-2025 06:17:49 PM			Audit Trail
CL/2025/12/V1/010864	Claim	Damage	Capital B Farm Sdn Bhd	Credit Account	V176407692831001	No	Force Majeure	Express	Rejected	414.00		10-12-2025 11:41:45 AM		24-12-2025 11:41:45 AM			Audit Trail
CL/2025/12/V1/010863	Claim	Lost	Domica Furniture E-Commerce Sdn Bhd	Credit Account	V176373330362001	No	Hub/Depo/ Station Handling Issue	Bulky	Rejected	182.80		10-12-2025 11:35:53 AM		24-12-2025 11:35:53 AM			Audit Trail
CL/2025/12/V1/010862	Claim	Damage	Capital B Farm Sdn Bhd	Credit Account	V176407848559001	No	Force Majeure	Express	Rejected	699.00		10-12-2025 11:27:39 AM		24-12-2025 11:27:39 AM			Audit Trail
CL/2025/12/V1/010861	Claim	Damage	Capital B Farm Sdn Bhd	Credit Account	V176302412084001	No	Force Majeure	Express	Pending Responsible Staff Details	336.00	200.00	10-12-2025 11:18:02 AM	31-12-2025 11:27:37 AM	24-12-2025 11:18:02 AM	29-12-2025 11:27:19 AM		Audit Trail
CL/2025/12/V1/010860	Claim	Damage	Jason tan Chong lee	Cash	XP3088C2P2				Info Incomplete	850.00		10-12-2025 11:09:46 AM	7-1-2026 10:57:34 AM	24-12-2025 11:09:46 AM			Audit Trail
CL/2025/12/V1/010859	Claim	Damage	Capital B Farm Sdn Bhd	Credit Account	V176407848092001	No	Force Majeure	Express	Rejected	336.00		10-12-2025 11:07:05 AM		24-12-2025 11:07:05 AM			Audit Trail
CL/2025/12/V1/010858	Claim	Damage	Siti Hajar Ariffin	Credit Account	V176408819695001	No	Force Majeure	Express	Pending Amount Revision	200.00		10-12-2025 10:20:06 AM		24-12-2025 10:20:06 AM	23-6-2026 05:16:11 AM		Audit Trail
CL/2025/12/V1/010857	Claim	Damage	nur syafia	Credit Account	V176408831086001	No	Force Majeure	Express	Pending by Operation	200.00		10-12-2025 10:12:40 AM	17-12-2025 02:22:13 PM	24-12-2025 10:12:40 AM			Audit Trail
CL/2025/12/V1/010856	Claim	Damage	ALUSTIL SDN BHD	Prepaid Account	V176408568463002	Yes	Force Majeure	Express	Rejected	648.88		10-12-2025 09:22:15 AM		24-12-2025 09:22:15 AM			Audit Trail
CL/2025/12/V1/010855	Claim	Lost	Nurazura binti Anis	Credit Account	V176407978256001				Rejected	100.00		9-12-2025 06:25:41 PM		23-12-2025 06:25:41 PM			Audit Trail
CL/2025/12/V1/010854	Claim	Damage	MUHAMAD HAKIMIE BIN CHE HUD	Credit Account	V176408786942001	Yes	Force Majeure	Express	Pending Responsible Staff and Payment Details	1431.14	1376.14	9-12-2025 05:50:52 PM	30-1-2026 11:32:13 AM	23-12-2025 05:50:52 PM			Audit Trail
CL/2025/12/V1/010853	Claim	Damage	WENDY NG	Prepaid Account	V176408568463001	Yes	Force Majeure	Express	Rejected	648.88		9-12-2025 05:09:16 PM		23-12-2025 05:09:16 PM			Audit Trail
CL/2025/12/V1/010852	Claim	Delay Delivery Premium Parcel	CAMMIE TIONG	Credit Account	7				Rejected	250.00		9-12-2025 02:15:00 PM		23-12-2025 02:15:00 PM			Audit Trail

CL/2025/12/V1/010851	Claim	Lost	Brandon	Credit Account	V176373220618001	No	Hub/Depo/ Station Handling Issue	Express	Pending by Operation	200.00		9-12-2025 12:25:33 PM	17-12-2025 01:14:03 PM	23-12-2025 12:25:33 PM			Audit Trail
CL/2025/12/V1/010850	Claim	Lost	Capital B Farm Sdn Bhd	Credit Account	V176302132449001	No	Hub/Depo/ Station Handling Issue	Express	Pending by Operation	699.00		9-12-2025 12:02:43 PM	7-1-2026 10:54:00 AM	23-12-2025 12:02:43 PM			Audit Trail
CL/2025/12/V1/010849	Claim	Damage	Nur liyana br rosli	Credit Account	581465721499256763	No	Force Majeure	Express	Pending by Operation	200.00		8-12-2025 08:16:06 PM	17-12-2025 01:04:58 PM	22-12-2025 08:16:06 PM			Audit Trail
CL/2025/12/V1/010848	Claim	Damage	Mohd Taib	Credit Account	V176408791960001	No	Force Majeure	Express	Pending by Operation	200.00		8-12-2025 07:35:08 PM	17-12-2025 12:50:28 PM	22-12-2025 07:35:08 PM			Audit Trail
CL/2025/12/V1/010847	Claim	Damage	Nur Dyana Batrisya	Credit Account	V176408697255001	No	Force Majeure	Express	Pending Responsible Staff Details	200.00	200.00	8-12-2025 07:27:11 PM	22-12-2025 03:58:40 PM	22-12-2025 07:27:11 PM	20-12-2025 03:52:05 AM		Audit Trail
CL/2025/12/V1/010846	Claim	Damage	line clear express sri petaling	Credit Account	V176408643603001	No	Force Majeure	Express	Pending Responsible Staff Details	1296.00	200.00	8-12-2025 05:08:28 PM	21-2-2026 10:28:03 AM	22-12-2025 05:08:28 PM	19-2-2026 10:25:54 AM		Audit Trail
CL/2025/12/V1/010845	Claim	Lost	Domica Furniture E-Commerce Sdn Bhd	Credit Account	V176302611296001				Rejected	133.90		8-12-2025 04:56:48 PM		22-12-2025 04:56:48 PM			Audit Trail
CL/2025/12/V1/010844	Claim	Damage	Acer Sales And Services Sdn Bhd	Credit Account	SMSO25037720-0000	No	Force Majeure	Premium	Pending Responsible Staff Details	735.00	735.00	8-12-2025 04:26:56 PM	14-1-2026 04:16:00 PM	22-12-2025 04:26:56 PM	12-1-2026 04:15:20 AM		Audit Trail
CL/2025/12/V1/010843	Claim	Damage	CHONG YIN LI	Credit Account	V176408754477001				Rejected	500.00		8-12-2025 04:17:02 PM		22-12-2025 04:17:02 PM			Audit Trail
CL/2025/12/V1/010842	Claim	Damage	MAIZATUL NADIAH BINTI MUSTAFFA	Credit Account	V176408750578001				Rejected	500.00		8-12-2025 04:08:32 PM		22-12-2025 04:08:32 PM			Audit Trail
CL/2025/12/V1/010841	Claim	Damage	POON WAI SENG	Cash	V176407933477001	No	Force Majeure	Express	Rejected	1029.00		8-12-2025 04:04:59 PM		22-12-2025 04:04:59 PM			Audit Trail
CL/2025/12/V1/010840	Claim	Damage	MARLIANA BT JAMALUDIN	Credit Account	V176408380058001				Rejected	500.00		8-12-2025 03:53:59 PM		22-12-2025 03:53:59 PM			Audit Trail
CL/2025/12/V1/010839	Claim	Delay Delivery Premium Parcel	Paw Keaw Seng	Prepaid Account	V176408832380001	No	Misrouted Issue	FreshBox	Pending Responsible Staff Details	83.00	83.00	8-12-2025 03:53:38 PM	31-12-2025 02:44:14 PM	22-12-2025 03:53:38 PM	29-12-2025 02:41:09 AM		Audit Trail

CL/2025/12/V1/010838	Claim	Lost	Wong	Credit Account	TOP60916660	No	Hub/Depo/ Station Handling Issue	Express	Pending by Operation	0.00		8-12-2025 02:46:59 PM	17-12-2025 09:27:35 AM	22-12-2025 02:46:59 PM			Audit Trail
CL/2025/12/V1/010837	Claim	Lost	MMATRIX SDN BHD	Credit Account	V176218467697001	No	Packaging Problem (Sender)	Express	Rejected	13998.00		8-12-2025 02:32:56 PM		22-12-2025 02:32:56 PM			Audit Trail
CL/2025/12/V1/010836	Claim	Lost	MMATRIX SDN BHD	Credit Account	V175761702026001				Rejected	1099.00		8-12-2025 02:28:23 PM		22-12-2025 02:28:23 PM			Audit Trail
CL/2025/12/V1/010835	Claim	Damage	Brandon	Credit Account	V176302092378001				Rejected	688.00		8-12-2025 01:01:26 PM		22-12-2025 01:01:26 PM			Audit Trail
CL/2025/12/V1/010834	Claim	Damage FreshBox	PUNCAK INNOVASI SDN BHD	Cash	V176163707350001				Rejected	1400.00		8-12-2025 12:15:16 PM		22-12-2025 12:15:16 PM			Audit Trail
CL/2025/12/V1/010833	Claim	Damage FreshBox	PUNCAK INNOVASI SDN BHD	Cash	V176163706728001				Rejected	1400.00		8-12-2025 12:08:58 PM		22-12-2025 12:08:58 PM			Audit Trail
CL/2025/12/V1/010832	Claim	Delay Delivery Premium Parcel	Muhammad faris hadi bi ismail	Credit Account	V176408952972001	No	Misrouted Issue	Premium	Pending Responsible Staff Details	200.00	100.00	8-12-2025 10:06:07 AM	31-12-2025 11:41:33 AM	22-12-2025 10:06:07 AM	29-12-2025 11:37:57 AM		Audit Trail
CL/2025/12/V1/010831	Claim	Damage	JJ WONG	Credit Account	V176407590175001	No	Force Majeure	Express	Pending Responsible Staff Details	1255.00	200.00	8-12-2025 09:15:51 AM	31-12-2025 02:00:07 PM	22-12-2025 09:15:51 AM	29-12-2025 01:56:21 AM		Audit Trail
CL/2025/12/V1/010830	Claim	Delay Delivery Premium Parcel	JIMMY	Credit Account	V176408830461001	No	Hub/Depo/ Station Handling Issue	Premium	Pending Responsible Staff Details	223.00	100.00	7-12-2025 09:22:25 PM	21-2-2026 10:16:02 AM	21-12-2025 09:22:25 PM	19-2-2026 10:12:10 AM		Audit Trail
CL/2025/12/V1/010829	Claim	Damage	Foo thai Wong	Prepaid Account	7WJV7F				Rejected	0.00		7-12-2025 05:52:17 PM		21-12-2025 05:52:17 PM			Audit Trail
CL/2025/12/V1/010828	Claim	Damage	MIRA	Credit Account	V176407774582001				Info Incomplete	70.00		7-12-2025 04:58:50 PM	17-12-2025 08:46:08 AM	21-12-2025 04:58:50 PM			Audit Trail
CL/2025/12/V1/010827	Claim	Damage	HIGHFIVE CHANNEL SDN BHD	Cash	V176408155557001	No	Force Majeure	Express	Pending Responsible Staff Details	299.00	200.00	7-12-2025 11:01:33 AM	26-12-2025 09:48:36 AM	21-12-2025 11:01:33 AM	24-12-2025 09:45:59 AM		Audit Trail
CL/2025/12/V1/010826	Claim	Damage	HIGHFIVE CHANNEL SDN BHD	Cash	V176407977990001				Rejected	188.00		7-12-2025 10:55:42 AM		21-12-2025 10:55:42 AM			Audit Trail
CL/2025/12/V1/010825	Claim	Lost	MEI WONG	Credit Account	V176172334158001				Rejected	69.80		6-12-2025 03:15:13 PM		20-12-2025 03:15:13 PM			Audit Trail

CL/2025/12/V1/010824	Claim	Damage	Xinjing Kee	Credit Account	V17640779 5952006	No	Force Majeure	Express	Pending Responsible Staff Details	245.00	200.00	6-12-2025 10:54:31 AM	26-12-2025 09:40:11 AM	20-12-2025 10:54:31 AM	24-12-2025 09:38:01 AM		Audit Trail
CL/2025/12/V1/010823	Claim	Delay Delivery Premium Parcel	KamVicky	Credit Account	V17640849 6155001				Rejected	95.00		5-12-2025 11:55:37 PM		19-12-2025 11:55:37 PM			Audit Trail
CL/2025/12/V1/010822	Claim	Damage	MIRA	Credit Account	V17640757 7626001				Info Incomplete	200.00		5-12-2025 10:54:00 PM	17-12-2025 08:21:18 AM	19-12-2025 10:54:00 PM			Audit Trail
CL/2025/12/V1/010821	Claim	Damage	MIRA	Credit Account	V17640762 3613001				Info Incomplete	125.00		5-12-2025 10:48:29 PM	17-12-2025 08:20:07 AM	19-12-2025 10:48:29 PM			Audit Trail
CL/2025/12/V1/010820	Claim	Damage	MIRA	Credit Account	V17640749 9690001				Info Incomplete	145.00		5-12-2025 10:45:33 PM	17-12-2025 08:17:20 AM	19-12-2025 10:45:33 PM			Audit Trail
CL/2025/12/V1/010819	Claim	Damage	MIRA	Credit Account	V17640773 5798001				Info Incomplete	150.00		5-12-2025 10:41:02 PM	17-12-2025 08:16:14 AM	19-12-2025 10:41:02 PM			Audit Trail
CL/2025/12/V1/010818	Claim	Damage	MIRA	Credit Account	V17640777 0911001				Info Incomplete	125.00		5-12-2025 10:36:02 PM	17-12-2025 08:14:02 AM	19-12-2025 10:36:02 PM			Audit Trail
CL/2025/12/V1/010817	Claim	Damage	Xinjing Kee	Credit Account	V17640805 0074001	No	Force Majeure	Bulky	Pending Responsible Staff Details	200.00	200.00	5-12-2025 05:47:40 PM	31-12-2025 02:33:14 PM	19-12-2025 05:47:40 PM	29-12-2025 02:26:37 AM		Audit Trail
CL/2025/12/V1/010816	Claim	Damage	XCUBE LOGISTIC SERVICE	Cash	V17640833 9940001				Rejected	545.00		5-12-2025 03:09:37 PM		19-12-2025 03:09:37 PM			Audit Trail
CL/2025/12/V1/010815	Claim	Delay Delivery Premium Parcel	Lalita saksriklom	Prepaid Account	V17640750 9313001				Rejected	681.12		5-12-2025 01:01:45 PM		19-12-2025 01:01:45 PM			Audit Trail
CL/2025/12/V1/010814	Claim	Lost	Domica Furniture E-Commerce Sdn Bhd	Credit Account	V17630275 0384001	No	Hub/Depo/ Station Handling Issue	Express	Rejected	167.90		5-12-2025 11:48:22 AM		19-12-2025 11:48:22 AM			Audit Trail
CL/2025/12/V1/010813	Claim	Damage	Muhammad Adib	Credit Account	V17640826 1920001	No	Force Majeure	Express	Pending by Operation	200.00		5-12-2025 10:19:43 AM	12-12-2025 11:59:53 AM	19-12-2025 10:19:43 AM			Audit Trail
CL/2025/12/V1/010812	Claim	Damage	CM Wan	Credit Account	V17640749 4619001	No	Force Majeure	Express	Pending Responsible Staff Details	205.00	200.00	5-12-2025 09:26:22 AM	9-4-2026 11:21:23 AM	19-12-2025 09:26:22 AM	7-4-2026 11:19:24 AM		Audit Trail
CL/2025/12/V1/010811	Claim	Lost	CM Wan	Credit Account	RTSV1763732778580 01				Rejected	239.68		5-12-2025 09:23:52 AM		19-12-2025 09:23:52 AM			Audit Trail

CL/2025/12/V1/010810	Claim	Delay Delivery Premium Parcel	goh chye huan	Credit Account	V176408507080001				Rejected	100.00		5-12-2025 07:55:12 AM		19-12-2025 07:55:12 AM			Audit Trail
CL/2025/12/V1/010809	Claim	Delay Delivery Premium Parcel	goh chye huan	Credit Account	V176408507295001				Rejected	80.00		5-12-2025 07:52:20 AM		19-12-2025 07:52:20 AM			Audit Trail
CL/2025/12/V1/010808	Claim	Delay Delivery Premium Parcel	goh chye huan	Credit Account	V176408507516001				Rejected	100.00		5-12-2025 07:49:46 AM		19-12-2025 07:49:46 AM			Audit Trail
CL/2025/12/V1/010807	Claim	Delay Delivery Premium Parcel	goh chye huan	Credit Account	V176408507783001				Rejected	91.00		5-12-2025 07:46:18 AM		19-12-2025 07:46:18 AM			Audit Trail
CL/2025/12/V1/010806	Claim	Delay Delivery Premium Parcel	goh chye huan	Credit Account	V176408508087001				Rejected	90.00		5-12-2025 07:43:40 AM		19-12-2025 07:43:40 AM			Audit Trail
CL/2025/12/V1/010805	Claim	Delay Delivery Premium Parcel	goh chye huan	Credit Account	V176408508407001				Rejected	100.00		5-12-2025 07:39:54 AM		19-12-2025 07:39:54 AM			Audit Trail
CL/2025/12/V1/010804	Claim	Delay Delivery Premium Parcel	goh chye huan	Credit Account	V176408508551001				Rejected	100.00		5-12-2025 07:35:34 AM		19-12-2025 07:35:34 AM			Audit Trail
CL/2025/12/V1/010803	Claim	Delay Delivery Premium Parcel	goh chye huan	Credit Account	V176408508780001				Rejected	100.00		5-12-2025 07:32:22 AM		19-12-2025 07:32:22 AM			Audit Trail
CL/2025/12/V1/010802	Claim	Delay Delivery Premium Parcel	goh chye huan	Credit Account	V176408509213001				Rejected	100.00		5-12-2025 07:29:16 AM		19-12-2025 07:29:16 AM			Audit Trail
CL/2025/12/V1/010801	Claim	Delay Delivery Premium Parcel	goh chye huan	Credit Account	V176408509633001				Rejected	65.00		5-12-2025 07:25:57 AM		19-12-2025 07:25:57 AM			Audit Trail
CL/2025/12/V1/010800	Claim	Delay Delivery Premium Parcel	goh chye huan	Credit Account	V176408516891001				Rejected	85.00		5-12-2025 07:21:26 AM		19-12-2025 07:21:26 AM			Audit Trail
CL/2025/12/V1/010799	Claim	Delay Delivery Premium Parcel	goh chye huan	Credit Account	V176408518390001				Rejected	0.00		5-12-2025 07:13:43 AM		19-12-2025 07:13:43 AM			Audit Trail
CL/2025/12/V1/010798	Claim	Damage	Ho Mun Chun	Cash	CNMYL001018318				Rejected	3.57		4-12-2025 08:21:04 PM		18-12-2025 08:21:04 PM			Audit Trail

CL/2025/12/V1/010797	Claim	Lost	LAI HEN WEI	Cash	V176302833094001	No	Hub/Depo/ Station Handling Issue	Express	Pending by Operation	260.00		4-12-2025 05:37:52 PM	11-12-2025 04:54:10 PM	18-12-2025 05:37:52 PM			Audit Trail
CL/2025/12/V1/010796	Claim	Delay Delivery Premium Parcel	EASY REWARD RESOURCES	Credit Account	V176408545853001				Rejected	200.00		4-12-2025 05:21:11 PM		18-12-2025 05:21:11 PM			Audit Trail
CL/2025/12/V1/010795	Claim	Delay Delivery Premium Parcel	DANIAL TAN	Credit Account	V176373270682001	No	Logistic IT System Issue	Premium	Pending Responsible Staff Details	0.00	100.00	4-12-2025 03:18:18 PM	5-6-2026 04:30:31 PM	18-12-2025 03:18:18 PM	3-6-2026 04:23:10 AM		Audit Trail
CL/2025/12/V1/010794	Claim	Damage	HIGH FIVE CHANNEL SHD BHD	Cash	V176407578708001	No	Force Majeure	Express	Pending Responsible Staff Details	129.00	129.00	4-12-2025 02:54:36 PM	11-1-2026 11:49:51 AM	18-12-2025 02:54:36 PM	9-1-2026 11:49:09 AM		Audit Trail
CL/2025/12/V1/010793	Claim	Damage	HIGH FIVE CHANNEL SHD BHD	Cash	V176373593613001	No	Force Majeure	Express	Pending Responsible Staff Details	299.00	200.00	4-12-2025 02:48:53 PM	11-1-2026 01:50:58 PM	18-12-2025 02:48:53 PM	9-1-2026 01:47:14 AM		Audit Trail
CL/2025/12/V1/010792	Claim	Lost	MMATRIX SDN BHD	Credit Account	V176217909389001	No	Hub/Depo/ Station Handling Issue	Express	Pending by Operation	1299.00		4-12-2025 02:48:14 PM	11-12-2025 04:29:53 PM	18-12-2025 02:48:14 PM			Audit Trail
CL/2025/12/V1/010791	Claim	Lost	MMATRIX SDN BHD	Credit Account	V176373360765001	No	Driver Issue	Express	Pending Responsible Staff Details	3999.00	3999.00	4-12-2025 02:45:51 PM	18-12-2025 10:22:18 AM	18-12-2025 02:45:51 PM	16-12-2025 10:16:18 AM		Audit Trail
CL/2025/12/V1/010790	Claim	Damage	HIGHFIVE CHANNEL SDN BHD	Cash	V176407527140001	No	Force Majeure	Express	Pending Responsible Staff Details	299.00	200.00	4-12-2025 02:43:52 PM	15-2-2026 11:36:14 AM	18-12-2025 02:43:52 PM	13-2-2026 11:27:38 AM		Audit Trail
CL/2025/12/V1/010789	Claim	Lost	AIS EVEREST SDN BHD	Credit Account	V176373357253001				Rejected	55.00		4-12-2025 02:05:24 PM		18-12-2025 02:05:24 PM			Audit Trail
CL/2025/12/V1/010788	Claim	Lost	TAN KENG KAH	Cash	10270015825				Rejected	0.00		4-12-2025 11:56:36 AM		18-12-2025 11:56:36 AM			Audit Trail
CL/2025/12/V1/010787	Claim	Lost	Domica Furniture E-Commerce Sdn Bhd	Credit Account	V176302614884002				Rejected	213.90		4-12-2025 11:48:34 AM		18-12-2025 11:48:34 AM			Audit Trail
CL/2025/12/V1/010786	Claim	Delay Delivery Premium Parcel	Noel Hampers & Gifts (Johore) Sdn. Bhd	Credit Account	V176373463459001				Rejected	38.00		4-12-2025 11:46:38 AM		18-12-2025 11:46:38 AM			Audit Trail

CL/2025/12/V1/010785	Claim	Lost	Domica Furniture E-Commerce Sdn Bhd	Credit Account	V176302614884001				Rejected	184.90		4-12-2025 11:46:35 AM		18-12-2025 11:46:35 AM			Audit Trail
CL/2025/12/V1/010784	Claim	Damage	Melissa Chong Ka Man	Credit Account	CNMYL001053577				Rejected	53.00		4-12-2025 11:12:22 AM		18-12-2025 11:12:22 AM			Audit Trail
CL/2025/12/V1/010783	Claim	Damage	Lay Cun Soon	Credit Account	10269956266				Rejected	450.12		4-12-2025 10:31:15 AM		18-12-2025 10:31:15 AM			Audit Trail
CL/2025/12/V1/010782	Claim	Damage	CHEONG SHEAU WAH	Prepaid Account	V176407567795001				Rejected	0.00		4-12-2025 10:14:54 AM		18-12-2025 10:14:54 AM			Audit Trail
CL/2025/12/V1/010781	Claim	Lost	HOAY SIEW ENG	Prepaid Account	MYZZ0192514				Rejected	0.00		3-12-2025 09:33:07 PM		17-12-2025 09:33:07 PM			Audit Trail
CL/2025/12/V1/010780	Claim	Damage	MUHAMMAD HAKQEM BIN ABDUL HALIM	Cash	V176408037037001				Rejected	5000.00		3-12-2025 08:00:20 PM		17-12-2025 08:00:20 PM			Audit Trail
CL/2025/12/V1/010779	Claim	Lost	PENI GROUP SDN BHD	Credit Account	V176407881006001	No	Driver Issue	Express	Pending Responsible Staff and Payment Details	614.00	200.00	3-12-2025 06:11:33 PM	18-12-2025 08:21:40 AM	17-12-2025 06:11:33 PM			Audit Trail
CL/2025/12/V1/010778	Claim	Lost	MLB Wonderland Sdn Bhd	Credit Account	V176302058787002	No	Hub/Depo/ Station Handling Issue	Express	Pending Responsible Staff and Payment Details	519.35	200.00	3-12-2025 03:52:31 PM	21-12-2025 10:39:16 AM	17-12-2025 03:52:31 PM			Audit Trail
CL/2025/12/V1/010777	Claim	Lost	Domica Furniture E-Commerce Sdn Bhd	Credit Account	V176302613917001	No	Hub/Depo/ Station Handling Issue	Express	Rejected	315.40		3-12-2025 03:11:44 PM		17-12-2025 03:11:44 PM			Audit Trail
CL/2025/12/V1/010776	Claim	Lost	THE WARMNESS TCM HEALTH CARE CENTER	Credit Account	V176244601560001	No	Hub/Depo/ Station Handling Issue	Value Pack	Pending Responsible Staff Details	140.00	140.00	3-12-2025 02:57:27 PM	22-12-2025 03:28:23 PM	17-12-2025 02:57:27 PM	20-12-2025 03:15:23 AM		Audit Trail
CL/2025/12/V1/010775	Claim	Lost	ML075	Credit Account	V176373407620001	No	Hub/Depo/ Station Handling Issue	Express	Rejected	21.00		3-12-2025 10:54:31 AM		17-12-2025 10:54:31 AM			Audit Trail
CL/2025/12/V1/010774	Claim	Delay Delivery Premium Parcel	Koo soo ying	Credit Account	V176408009287001	No	Hub/Depo/ Station Handling Issue	Premium	Pending Responsible Staff Details	210.00	100.00	3-12-2025 10:48:49 AM	21-2-2026 09:18:16 AM	17-12-2025 10:48:49 AM	19-2-2026 09:10:22 AM		Audit Trail

CL/2025/12/V1/010773	Claim	Damage	HJ EXPRESS	Credit Account	V176407878891001				Rejected	220.00		3-12-2025 10:14:06 AM		17-12-2025 10:14:06 AM			Audit Trail
CL/2025/12/V1/010772	Claim	Damage	HJ EXPRESS	Credit Account	V176407736313001				Rejected	60.00		3-12-2025 10:08:14 AM		17-12-2025 10:08:14 AM			Audit Trail
CL/2025/12/V1/010771	Claim	Lost	tze shyuan chan	Credit Account	10266640112				Rejected	61.92		2-12-2025 05:47:59 PM		16-12-2025 05:47:59 PM			Audit Trail
CL/2025/12/V1/010770	Claim	Lost	guraisha mohamed	Credit Account	10267201125				Rejected	12.85		2-12-2025 05:34:48 PM		16-12-2025 05:34:48 PM			Audit Trail
CL/2025/12/V1/010769	Claim	Damage	KOK YAN SHAO	Credit Account	V176302562406001	Yes	Force Majeure	Express	Pending Responsible Staff Details and Pending Upload Payment from Insurance Company	500.00	500.00	2-12-2025 04:48:10 PM		16-12-2025 04:48:10 PM	7-4-2026 12:05:48 PM		Audit Trail
CL/2025/12/V1/010768	Claim	Damage	PERABOT SUNGAI RAMBAI SDN BHD	Credit Account	V176407918894001				Rejected	770.82		2-12-2025 02:43:10 PM		16-12-2025 02:43:10 PM			Audit Trail
CL/2025/12/V1/010767	Claim	Lost	Bee hong(en heng tops)	Cash	V176244295103001	No	Hub/Depo/ Station Handling Issue	Express	Pending Responsible Staff and Payment Details	200.00	150.00	2-12-2025 02:24:59 PM	1-2-2026 01:53:21 PM	16-12-2025 02:24:59 PM			Audit Trail
CL/2025/12/V1/010766	Claim	Lost	ONE M RELOAD	Cash	ZND174860616760				Rejected	2000.00		2-12-2025 01:06:27 PM		16-12-2025 01:06:27 PM			Audit Trail
CL/2025/12/V1/010765	Claim	Lost	LINDA	Credit Account	V176407557161001				Rejected	145.00		2-12-2025 01:05:03 PM		16-12-2025 01:05:03 PM			Audit Trail
CL/2025/12/V1/010764	Claim	Lost	LINDA	Credit Account	V176302527801001				Rejected	30.00		2-12-2025 12:52:12 PM		16-12-2025 12:52:12 PM			Audit Trail
CL/2025/12/V1/010763	Claim	Lost	ONE M RELOAD (DEALER CELCOM - STAFF KALAIVANI)	Cash	ZND174860616944				Rejected	3988.55		2-12-2025 11:56:15 AM		16-12-2025 11:56:15 AM			Audit Trail
CL/2025/12/V1/010762	Claim	Damage	Muhamad hidayat bin abdul aziz	Credit Account	V176407590304001	Yes	Force Majeure	Express	Pending by Operation	288.00		2-12-2025 11:13:47 AM	5-12-2025 11:52:57 AM	16-12-2025 11:13:47 AM			Audit Trail

CL/2025/12/V1/010761	Claim	Lost	Domica Furniture E-Commerce Sdn Bhd	Credit Account	V176295517674001	No	Hub/Depo/ Station Handling Issue	Express	Rejected	138.10		2-12-2025 10:58:14 AM		16-12-2025 10:58:14 AM			Audit Trail
CL/2025/12/V1/010760	Claim	Delay Delivery Premium Parcel	ML120	Credit Account	V176407782013001				Rejected	15.90		1-12-2025 06:54:02 PM		15-12-2025 06:54:02 PM			Audit Trail
CL/2025/12/V1/010759	Claim	Damage	Servex (Malaysia) Sdn Bhd	Credit Account	V176407888456004	No	Force Majeure	Premium	Pending Responsible Staff and Payment Details	200.00	200.00	1-12-2025 05:51:49 PM	1-1-2026 07:50:00 AM	15-12-2025 05:51:49 PM			Audit Trail
CL/2025/12/V1/010758	Claim	Damage	Servex (Malaysia) Sdn Bhd	Credit Account	V176407681880001	No	Force Majeure	Premium	Pending Responsible Staff Details	200.00	200.00	1-12-2025 04:32:54 PM	12-1-2026 02:54:03 PM	15-12-2025 04:32:54 PM	10-1-2026 02:46:01 AM		Audit Trail
CL/2025/12/V1/010757	Claim	Lost	Domica Furniture E-Commerce Sdn Bhd	Credit Account	V176295517582001	No	Hub/Depo/ Station Handling Issue	Express	Rejected	147.90		1-12-2025 02:56:20 PM		15-12-2025 02:56:20 PM			Audit Trail
CL/2025/12/V1/010756	Claim	Lost	WePost Sdn Bhd	Credit Account	V175768100368012	No	Hub/Depo/ Station Handling Issue	Express	Pending Responsible Staff Details	386.21	200.00	1-12-2025 12:06:15 PM	15-2-2026 10:51:41 AM	15-12-2025 12:06:15 PM	13-2-2026 10:45:35 AM		Audit Trail
CL/2025/11/V2/010755	Appeal	Damage	HalimahAhmad	Credit Account	V176407538252001	No	Force Majeure	Express	Completed	200.00	200.00	30-11-2025 10:09:32 PM		14-12-2025 10:09:32 PM	5-12-2025 10:08:21 AM	5-12-2025 10:09:41 AM	Audit Trail
CL/2025/11/V2/010720	Appeal	Delay Delivery Premium Parcel	KLINIK PAKAR MATA MATA ABDUL RAZAK	Credit Account	V176302695326001	No	Driver Issue	Premium	Completed	200.00	200.00	26-11-2025 10:39:28 AM		10-12-2025 10:39:28 AM	10-1-2026 02:35:26 AM	10-1-2026 02:35:45 PM	Audit Trail
CL/2025/11/V2/010717	Appeal	Damage	HIEDE SPORTS SDN BHD	Prepaid Account	V176155189782001	No	LineHaul Connectivity Issue	Express	Completed	200.00	200.00	25-11-2025 03:19:15 PM		9-12-2025 03:19:15 PM	5-12-2025 11:32:37 AM	5-12-2025 11:32:56 AM	Audit Trail
CL/2025/11/V2/010656	Appeal	Delay Delivery Premium Parcel	AMIN	Prepaid Account	V176302437902001	No	LineHaul Connectivity Issue	Premium	Completed	100.00	100.00	19-11-2025 02:27:07 PM		3-12-2025 02:27:07 PM	28-11-2025 10:27:40 AM	28-11-2025 10:28:02 AM	Audit Trail
CL/2025/11/V2/010639	Appeal	Damage	EASY TAN	Credit Account	V176293956369001	No	Force Majeure	Express	Completed	200.00	200.00	18-11-2025 11:03:39 AM		2-12-2025 11:03:39 AM	23-1-2026 02:46:55 AM	23-1-2026 02:47:24 PM	Audit Trail
CL/2025/11/V2/010625	Appeal	Damage	TI CHIEW PEN	Credit Account	V176244364076001	No	Force Majeure	Value Pack	Completed	46.00	46.00	15-11-2025 02:25:46 PM		29-11-2025 02:25:46 PM	1-12-2025 10:35:18 AM	1-12-2025 10:35:47 AM	Audit Trail

CL/2025/11/V2/010607	Appeal	Damage FreshBox	Chul Kim	Credit Account	V176243973767001	No	Driver Issue	FreshBox	Completed	200.00	200.00	12-11-2025 05:52:08 PM		26-11-2025 05:52:08 PM	1-12-2025 10:59:36 AM	1-12-2025 11:00:08 AM	Audit Trail
CL/2025/11/V2/010579	Appeal	Damage	PHUA LIH YUN	Prepaid Account	V176172514673001	No	Force Majeure	Premium	Completed	198.00	198.00	6-11-2025 01:04:32 PM		20-11-2025 01:04:32 PM	28-4-2026 09:35:36 AM	28-4-2026 09:36:06 AM	Audit Trail
CL/2025/11/V2/010556	Appeal	Damage	AZAHAR BIN SAHAN	Cash	V176017571243001A	No	Force Majeure	Premium	Completed	19.50	19.50	3-11-2025 03:28:10 PM		17-11-2025 03:28:10 PM	6-11-2025 10:07:01 AM	6-11-2025 10:07:23 AM	Audit Trail
CL/2025/11/V2/010554	Appeal	Damage FreshBox	TEE GUAN ZHAO	Credit Account	V176163636698001	No	Hub/Depo/ Station Handling Issue	FreshBox	Completed	150.00	150.00	3-11-2025 11:51:41 AM		17-11-2025 11:51:41 AM	13-11-2025 04:39:08 AM	13-11-2025 04:39:38 PM	Audit Trail
CL/2025/11/V2/010552	Appeal	Damage	Huzairah	Credit Account	V176078221262001	No	Force Majeure	Express	Completed	200.00	200.00	2-11-2025 11:55:53 PM		16-11-2025 11:55:53 PM	1-12-2025 10:02:30 AM	1-12-2025 10:02:58 AM	Audit Trail
CL/2025/11/V1/010755	Claim	Damage	HalimahAhmad	Credit Account	V176407538252001	No	Force Majeure	Express	Pending Responsible Staff and Payment Details	200.00	200.00	30-11-2025 10:09:32 PM	6-12-2025 02:03:38 PM	14-12-2025 10:09:32 PM			Audit Trail
CL/2025/11/V1/010754	Claim	Damage	Mohd shahrizal	Credit Account	V176373517589001	No	Force Majeure	Express	Pending by Operation	200.00		30-11-2025 10:01:48 PM	4-12-2025 11:30:47 AM	14-12-2025 10:01:48 PM			Audit Trail
CL/2025/11/V1/010753	Claim	Delay Delivery Premium Parcel	AISHAH	Credit Account	V176364071830001	No	LineHaul Connectivity Issue	Premium	Pending Responsible Staff Details	200.00	100.00	30-11-2025 05:29:23 PM	12-1-2026 11:50:43 AM	14-12-2025 05:29:23 PM	10-1-2026 11:45:22 AM		Audit Trail
CL/2025/11/V1/010752	Claim	Delay Delivery Premium Parcel	AISHAH	Credit Account	V176302825549001	No	LineHaul Connectivity Issue	Premium	Pending Responsible Staff Details	200.00	100.00	30-11-2025 05:17:52 PM	12-1-2026 11:44:05 AM	14-12-2025 05:17:52 PM	10-1-2026 11:33:24 AM		Audit Trail
CL/2025/11/V1/010751	Claim	Delay Delivery Premium Parcel	aishah	Credit Account	V176302825792001	No	LineHaul Connectivity Issue	Premium	Pending Responsible Staff Details	200.00	100.00	30-11-2025 05:15:50 PM	12-1-2026 11:32:34 AM	14-12-2025 05:15:50 PM	10-1-2026 11:27:03 AM		Audit Trail
CL/2025/11/V1/010750	Claim	Lost	Fong Ee Shen	Cash	MYZZ0204609	No	Driver Issue	Express	Rejected	144.52		30-11-2025 12:23:54 PM		14-12-2025 12:23:54 PM			Audit Trail
CL/2025/11/V1/010749	Claim	Delay Delivery Premium Parcel	KONG HE XI	Prepaid Account	V176302354933001	No	Logistic IT System Issue	Premium	Info Incomplete	200.00		28-11-2025 10:35:12 PM		12-12-2025 10:35:12 PM			Audit Trail
CL/2025/11/V1/010748	Claim	Delay Delivery Premium Parcel	Wong	Credit Account	TOP60916934	No	Logistic IT System Issue	Premium	Pending by Operation	200.00		28-11-2025 12:36:40 PM	4-12-2025 09:04:38 AM	12-12-2025 12:36:40 PM			Audit Trail

CL/2025/11/V1/010747	Claim	Delay Delivery Premium Parcel	VERTICHEM TECHNOLOGY SDN BHD	Credit Account	V176243957613001	No	Hub/Depo/ Station Handling Issue	Premium	Pending Responsible Staff Details	100.00	100.00	28-11-2025 12:06:29 PM	11-1-2026 02:32:41 PM	12-12-2025 12:06:29 PM	9-1-2026 02:23:11 AM		Audit Trail
CL/2025/11/V1/010746	Claim	Lost	Mollie Yeoh Xin Le	Credit Account	CNMYL000978099				Rejected	66.26		28-11-2025 11:44:54 AM		12-12-2025 11:44:54 AM			Audit Trail
CL/2025/11/V1/010745	Claim	Lost	Domica Furniture E-Commerce Sdn Bhd	Credit Account	V176244635527001				Rejected	138.10		28-11-2025 11:11:47 AM		12-12-2025 11:11:47 AM			Audit Trail
CL/2025/11/V1/010744	Claim	Delay Delivery Premium Parcel	BEAUTY WORLD SKIN RESEARCH	Credit Account	V176373270682001				Rejected	0.00		28-11-2025 08:43:01 AM		12-12-2025 08:43:01 AM			Audit Trail
CL/2025/11/V1/010743	Claim	Delay Delivery Premium Parcel	Winson	Credit Account	V176302752685001				Rejected	100.00		27-11-2025 11:15:20 PM		11-12-2025 11:15:20 PM			Audit Trail
CL/2025/11/V1/010742	Claim	Lost	Jenny Lau	Prepaid Account	V176407544246001	No	Driver Issue	FreshBox	Pending by Operation	188.00		27-11-2025 10:23:08 PM	4-12-2025 10:17:55 AM	11-12-2025 10:23:08 PM			Audit Trail
CL/2025/11/V1/010741	Claim	Damage FreshBox	Muhammad akmal hakim bin zainal	Prepaid Account	V176302609415001				Rejected	0.00		27-11-2025 10:17:55 PM		11-12-2025 10:17:55 PM			Audit Trail
CL/2025/11/V1/010740	Claim	Delay Delivery Premium Parcel	ML019	Credit Account	V176373580927001				Rejected	19.10		27-11-2025 04:15:06 PM		11-12-2025 04:15:06 PM			Audit Trail
CL/2025/11/V1/010739	Claim	Damage	Xin Wei	Prepaid Account	V176302288894001				Rejected	208.00		27-11-2025 03:08:19 PM		11-12-2025 03:08:19 PM			Audit Trail
CL/2025/11/V1/010738	Claim	Damage	GOLDEN BONS TRADING	Prepaid Account	V176302774960002				Rejected	1000.00		27-11-2025 12:48:46 PM		11-12-2025 12:48:46 PM			Audit Trail
CL/2025/11/V1/010737	Claim	Damage	GOLDEN BONS TRADING	Prepaid Account	V176302774960001				Rejected	1000.00		27-11-2025 12:46:16 PM		11-12-2025 12:46:16 PM			Audit Trail
CL/2025/11/V1/010736	Claim	Lost	Domica Furniture E-Commerce Sdn Bhd	Credit Account	V176244603557001	No	Hub/Depo/ Station Handling Issue	Express	Rejected	315.40		27-11-2025 11:12:24 AM		11-12-2025 11:12:24 AM			Audit Trail
CL/2025/11/V1/010735	Claim	Damage	FU MAN LOU SEAFOOD SDN BHD	Credit Account	V176373517404001				Rejected	121.00		27-11-2025 10:09:45 AM		11-12-2025 10:09:45 AM			Audit Trail

CL/2025/11/V1/010734	Claim	Damage	CM WAN	Credit Account	V176373277858001	No	Force Majeure	Express	Pending Responsible Staff Details	239.68	200.00	27-11-2025 09:31:07 AM	26-12-2025 09:05:59 AM	11-12-2025 09:31:07 AM	24-12-2025 09:05:41 AM		Audit Trail
CL/2025/11/V1/010733	Claim	Lost	MMATRIX	Credit Account	V176172573809001	No	Hub/Depo/ Station Handling Issue	Express	Pending by Operation	1699.00		27-11-2025 09:04:56 AM	3-12-2025 02:28:13 PM	11-12-2025 09:04:56 AM			Audit Trail
CL/2025/11/V1/010732	Claim	Lost	HOAY SIEW ENG	Prepaid Account	MYZZ0192514				Rejected	250.00		26-11-2025 09:56:59 PM		10-12-2025 09:56:59 PM			Audit Trail
CL/2025/11/V1/010731	Claim	Damage FreshBox	DOLAH KANTIN	Credit Account	V176373370597001				Rejected	0.00		26-11-2025 09:51:42 PM		10-12-2025 09:51:42 PM			Audit Trail
CL/2025/11/V1/010730	Claim	Damage	U & ME Electrical Sdn Bhd	Credit Account	V176126917918001	Yes	Force Majeure	Express	Pending by Operation	2500.00		26-11-2025 06:14:47 PM	5-12-2025 09:23:40 AM	10-12-2025 06:14:47 PM			Audit Trail
CL/2025/11/V1/010729	Claim	Lost	MMATRIX SDN BHD	Credit Account	V176218309591001	No	Hub/Depo/ Station Handling Issue	Express	Pending by Operation	1699.00		26-11-2025 05:31:04 PM	3-12-2025 01:39:57 PM	10-12-2025 05:31:04 PM			Audit Trail
CL/2025/11/V1/010728	Claim	Lost	MMATRIX SDN BHD	Credit Account	V176163638036001	No	Driver Issue	Express	Pending by Operation	7999.00		26-11-2025 05:29:29 PM	3-12-2025 01:34:57 PM	10-12-2025 05:29:29 PM			Audit Trail
CL/2025/11/V1/010727	Claim	Lost	MMATRIX SDN BHD	Credit Account	V176078421426001	No	Hub/Depo/ Station Handling Issue	Express	Pending by Operation	1299.00		26-11-2025 05:27:36 PM	3-12-2025 01:28:05 PM	10-12-2025 05:27:36 PM			Audit Trail
CL/2025/11/V1/010726	Claim	Lost	MMATRIX SDN BHD	Credit Account	V176138143978001				Rejected	5999.00		26-11-2025 05:25:43 PM		10-12-2025 05:25:43 PM			Audit Trail
CL/2025/11/V1/010725	Claim	Lost	MMATRIX SDN BHD	Credit Account	V176155068834001				Rejected	699.00		26-11-2025 05:24:06 PM		10-12-2025 05:24:06 PM			Audit Trail
CL/2025/11/V1/010724	Claim	Damage	U & ME Electrical Sdn Bhd	Credit Account	V176112936183001	Yes	Force Majeure	Express	Pending by Operation	3000.00		26-11-2025 05:09:29 PM	5-12-2025 09:17:22 AM	10-12-2025 05:09:29 PM			Audit Trail
CL/2025/11/V1/010723	Claim	Lost	NG CHONG SWEE	Credit Account	V176293965057001	No	Hub/Depo/ Station Handling Issue	Express	Pending by Operation	96.77		26-11-2025 02:39:01 PM	10-1-2026 08:38:32 AM	10-12-2025 02:39:01 PM			Audit Trail
CL/2025/11/V1/010722	Claim	Damage	WMS JAYA ENTERPRISE C.O. VEGE	Credit Account	V176302625644001				Rejected	150.00		26-11-2025 02:00:08 PM		10-12-2025 02:00:08 PM			Audit Trail
CL/2025/11/V1/010721	Claim	Damage	KLOF SDN BHD	Cash	V176244696870001				Rejected	279.20		26-11-2025 11:37:14 AM		10-12-2025 11:37:14 AM			Audit Trail

CL/2025/11/V1/010720	Claim	Delay Delivery Premium Parcel	KLINIK PAKAR MATA MATA ABDUL RAZAK	Credit Account	V176302695326001	No	Driver Issue	Premium	Pending Responsible Staff and Payment Details	200.00	200.00	26-11-2025 10:39:28 AM	11-1-2026 08:35:27 AM	10-12-2025 10:39:28 AM			Audit Trail
CL/2025/11/V1/010719	Claim	Damage	U & ME Electrical Sdn Bhd	Credit Account	V176200441117001	Yes	Force Majeure	Express	Pending by Claim Dept	2200.00		25-11-2025 06:16:55 PM	5-2-2026 11:54:21 AM	9-12-2025 06:16:55 PM			Audit Trail
CL/2025/11/V1/010718	Claim	Damage	U & ME Electrical Sdn Bhd	Credit Account	V176302491485001	Yes	Force Majeure	Express	Pending by Claim Dept	1500.00		25-11-2025 05:46:40 PM	31-1-2026 11:35:36 AM	9-12-2025 05:46:40 PM			Audit Trail
CL/2025/11/V1/010717	Claim	Damage	HIEDE SPORTS SDN BHD	Prepaid Account	V176155189782001	No	LineHaul Connectivity Issue	Express	Pending Responsible Staff and Payment Details	974.90	200.00	25-11-2025 03:19:15 PM	6-12-2025 10:24:57 AM	9-12-2025 03:19:15 PM			Audit Trail
CL/2025/11/V1/010716	Claim	Damage	mericavirro marketing	Credit Account	V176302757918001	No	Force Majeure	Express	Pending Responsible Staff Details	1128.00	200.00	25-11-2025 02:19:24 PM	6-2-2026 04:07:50 PM	9-12-2025 02:19:24 PM	4-2-2026 04:02:13 AM		Audit Trail
CL/2025/11/V1/010715	Claim	Delay Delivery Premium Parcel	L&T LOCAL EXPRESS SDN BHD	Credit Account	V176373293049001	No	Hub/Depo/ Station Handling Issue	Premium	Rejected	250.00		25-11-2025 12:19:25 PM		9-12-2025 12:19:25 PM			Audit Trail
CL/2025/11/V1/010714	Claim	Delay Delivery Premium Parcel	L&T LOCAL EXPRESS SDN BHD	Credit Account	V176373293032001	No	Hub/Depo/ Station Handling Issue	Premium	Rejected	250.00		25-11-2025 12:14:15 PM		9-12-2025 12:14:15 PM			Audit Trail
CL/2025/11/V1/010713	Claim	Delay Delivery Premium Parcel	SHANDON BIRDNEST	Credit Account	V176244192631001				Rejected	200.00		25-11-2025 12:09:03 PM		9-12-2025 12:09:03 PM			Audit Trail
CL/2025/11/V1/010712	Claim	Lost	abby lim	Cash	V176172509969001	No	Hub/Depo/ Station Handling Issue	Express	Pending by Operation	290.00		25-11-2025 12:01:26 PM	3-12-2025 09:58:35 AM	9-12-2025 12:01:26 PM			Audit Trail
CL/2025/11/V1/010711	Claim	Delay Delivery Premium Parcel	EASY MAIL SDN BHD	Credit Account	V176302799413001				Rejected	100.00		25-11-2025 11:54:45 AM		9-12-2025 11:54:45 AM			Audit Trail
CL/2025/11/V1/010710	Claim	Lost	CARDS LAZARIS COLLECTIONS	Cash	V176244257781001	No	Driver Issue	Value Pack	Pending by Operation	134.00		24-11-2025 11:00:30 PM	29-11-2025 03:43:17 PM	8-12-2025 11:00:30 PM			Audit Trail
CL/2025/11/V1/010709	Claim	Delay Delivery Premium Parcel	JOY LEISURE GAMING SMART ENTERPRISE	Cash	V176302534779001				Rejected	400.00		24-11-2025 10:05:54 PM		8-12-2025 10:05:54 PM			Audit Trail

CL/2025/11/V1/010708	Claim	Damage	LAU SONG SENG	Credit Account	V176302565209001				Rejected	0.00		24-11-2025 09:03:13 PM		8-12-2025 09:03:13 PM			Audit Trail
CL/2025/11/V1/010707	Claim	Damage	LAU SONG SENG	Credit Account	V176302106730001	No	Force Majeure	Express	Pending by Operation	140.90		24-11-2025 08:58:23 PM	29-11-2025 02:27:20 PM	8-12-2025 08:58:23 PM			Audit Trail
CL/2025/11/V1/010706	Claim	Damage	LAU SONG SENG	Credit Account	V176302555620001				Rejected	0.00		24-11-2025 08:43:59 PM		8-12-2025 08:43:59 PM			Audit Trail
CL/2025/11/V1/010705	Claim	Missing Content	MWM HOLDINGS SDN BHD	Credit Account	V176218256390001				Rejected	189.00		24-11-2025 07:09:07 PM		8-12-2025 07:09:07 PM			Audit Trail
CL/2025/11/V1/010704	Claim	Damage	LIM BOON HAN	Credit Account	V176302257456001V1763022571 80001				Rejected	2230.00		24-11-2025 04:14:20 PM		8-12-2025 04:14:20 PM			Audit Trail
CL/2025/11/V1/010703	Claim	Short Piece	INSTYLE SOFA SDN BHD	Cash	V176302353554001				Rejected	300.00		24-11-2025 12:24:37 PM		8-12-2025 12:24:37 PM			Audit Trail
CL/2025/11/V1/010702	Claim	Lost	HJ EXPRESS	Credit Account	V176301984063001	No	Force Majeure	Express	Pending Responsible Staff Details	783.00	200.00	23-11-2025 08:45:35 PM	20-12-2025 03:30:52 PM	7-12-2025 08:45:35 PM	18-12-2025 03:07:38 AM		Audit Trail
CL/2025/11/V1/010701	Claim	Delay Delivery Premium Parcel	ND SOLUTIONS STUDIO	Cash	V176302864401001	No	Driver Issue	Premium	Pending Responsible Staff Details	200.00	100.00	23-11-2025 05:34:14 PM	5-4-2026 12:18:53 PM	7-12-2025 05:34:14 PM	3-4-2026 12:10:08 PM		Audit Trail
CL/2025/11/V1/010700	Claim	Delay Delivery Premium Parcel	EASY MAIL SDN BHD	Credit Account	V176302799413001				Rejected	100.00		23-11-2025 05:32:44 PM		7-12-2025 05:32:44 PM			Audit Trail
CL/2025/11/V1/010699	Claim	Delay Delivery Premium Parcel	KONG HE XI	Prepaid Account	V176302355 4933001				Info Incomplete	200.00		23-11-2025 03:48:55 PM	27-11-2025 10:16:02 AM	7-12-2025 03:48:55 PM			Audit Trail
CL/2025/11/V1/010698	Claim	Delay Delivery Premium Parcel	BOX ONE SDN BHD	Cash	V176302732977001	No	Driver Issue	Premium	Rejected	50.00		23-11-2025 02:38:27 PM		7-12-2025 02:38:27 PM			Audit Trail
CL/2025/11/V1/010697	Claim	Delay Delivery Premium Parcel	DIAGO AQUA	Cash	V176302686300001	No	Driver Issue	Premium	Pending Responsible Staff Details	100.00	100.00	22-11-2025 02:51:17 PM	12-1-2026 04:30:05 PM	6-12-2025 02:51:17 PM	10-1-2026 04:25:28 AM		Audit Trail
CL/2025/11/V1/010696	Claim	Lost	JELLY LEONG	Credit Account	CNMYL000934299				Rejected	75.57		22-11-2025 10:18:09 AM		6-12-2025 10:18:09 AM			Audit Trail
CL/2025/11/V1/010695	Claim	Damage	ZULKIFELLI BIN ABDUL HADI	Cash	V176302661840001				Rejected	0.00		21-11-2025 06:20:05 PM		5-12-2025 06:20:05 PM			Audit Trail

CL/2025/11/V1/010694	Claim	Damage	HIGHFIVE CHANNEL SDN BHD	Cash	ZND174097730857.	No	Force Majeure	Express	Rejected	299.00		21-11-2025 05:56:29 PM		5-12-2025 05:56:29 PM			Audit Trail
CL/2025/11/V1/010693	Claim	Delay Delivery Premium Parcel	WEEKEI TRADING	Credit Account	V176302636886002	No	Driver Issue	Premium	Rejected	814.00		21-11-2025 05:16:05 PM		5-12-2025 05:16:05 PM			Audit Trail
CL/2025/11/V1/010692	Claim	Delay Delivery Premium Parcel	WEEKEI TRADING	Credit Account	V176302636886001	No	Driver Issue	Premium	Rejected	814.00		21-11-2025 05:14:44 PM		5-12-2025 05:14:44 PM			Audit Trail
CL/2025/11/V1/010691	Claim	Damage FreshBox	MUHAMMAD IMAN TAQIUDDIN BIN MOHD RAZIF	Cash	V176302431764001				Rejected	650.00		21-11-2025 11:39:51 AM		5-12-2025 11:39:51 AM			Audit Trail
CL/2025/11/V1/010690	Claim	Damage	U & ME Electrical Sdn Bhd	Credit Account	V176217929820001	Yes	Force Majeure	Express	Pending by Operation	2000.00		20-11-2025 04:37:27 PM	29-11-2025 12:27:03 PM	4-12-2025 04:37:27 PM			Audit Trail
CL/2025/11/V1/010689	Claim	Delay Delivery Premium Parcel	ASWARDI	Credit Account	V176302348758001				Rejected	200.00		20-11-2025 02:07:54 PM		4-12-2025 02:07:54 PM			Audit Trail
CL/2025/11/V1/010688	Claim	Delay Delivery Premium Parcel	Felia	Credit Account	V176302315255001	No	Logistic IT System Issue	Premium	Pending Responsible Staff Details	41.40	41.40	20-11-2025 01:34:35 PM	6-12-2025 11:05:28 AM	4-12-2025 01:34:35 PM	4-12-2025 11:02:50 AM		Audit Trail
CL/2025/11/V1/010687	Claim	Damage	HUSNINA	Credit Account	V176243969234001	No	Force Majeure	Express	Pending by Operation	0.00		20-11-2025 12:26:43 PM	26-11-2025 01:34:45 PM	4-12-2025 12:26:43 PM			Audit Trail
CL/2025/11/V1/010686	Claim	Damage FreshBox	YUKIMURA KOI CENTRE	Cash	V176302432891001				Info Incomplete	200.00		20-11-2025 11:54:53 AM	27-11-2025 10:49:49 AM	4-12-2025 11:54:53 AM			Audit Trail
CL/2025/11/V1/010685	Claim	Damage FreshBox	YUKIMURA KOI CENTRE	Cash	V176302432594001				Rejected	200.00		20-11-2025 11:53:45 AM		4-12-2025 11:53:45 AM			Audit Trail
CL/2025/11/V1/010684	Claim	Damage FreshBox	YUKIMURA KOI CENTRE	Cash	V176302432167001				Info Incomplete	200.00		20-11-2025 11:52:26 AM	27-11-2025 11:06:18 AM	4-12-2025 11:52:26 AM			Audit Trail
CL/2025/11/V1/010683	Claim	Damage FreshBox	YUKIMURA KOI CENTRE	Cash	V176302432037001				Info Incomplete	200.00		20-11-2025 11:51:03 AM	27-11-2025 11:09:44 AM	4-12-2025 11:51:03 AM			Audit Trail
CL/2025/11/V1/010682	Claim	Damage FreshBox	YUKIMURA KOI CENTRE	Cash	V176302431634001				Info Incomplete	200.00		20-11-2025 11:49:54 AM	27-11-2025 11:13:36 AM	4-12-2025 11:49:54 AM			Audit Trail
CL/2025/11/V1/010681	Claim	Damage FreshBox	YUKIMURA KOI CENTRE	Cash	V176302431252001				Info Incomplete	200.00		20-11-2025 11:48:34 AM	27-11-2025 11:16:37 AM	4-12-2025 11:48:34 AM			Audit Trail

CL/2025/11/V1/010680	Claim	Damage FreshBox	YUKIMURA KOI CENTRE	Cash	V176302430804001				Info Incomplete	200.00		20-11-2025 11:47:14 AM	27-11-2025 11:19:40 AM	4-12-2025 11:47:14 AM			Audit Trail
CL/2025/11/V1/010679	Claim	Damage FreshBox	YUKIMURA KOI CENTRE	Cash	V176302430637001				Info Incomplete	200.00		20-11-2025 11:45:52 AM	27-11-2025 11:33:26 AM	4-12-2025 11:45:52 AM			Audit Trail
CL/2025/11/V1/010678	Claim	Damage FreshBox	YUKIMURA KOI CENTRE	Cash	V176302429020001				Info Incomplete	200.00		20-11-2025 11:44:39 AM	27-11-2025 11:44:46 AM	4-12-2025 11:44:39 AM			Audit Trail
CL/2025/11/V1/010677	Claim	Damage FreshBox	YUKIMURA KOI CENTRE	Cash	V176302426920001				Info Incomplete	200.00		20-11-2025 11:43:06 AM	27-11-2025 11:50:06 AM	4-12-2025 11:43:06 AM			Audit Trail
CL/2025/11/V1/010676	Claim	Damage FreshBox	YUKIMURA KOI CENTRE	Cash	V176302426678001				Info Incomplete	200.00		20-11-2025 11:41:47 AM	27-11-2025 12:06:05 PM	4-12-2025 11:41:47 AM			Audit Trail
CL/2025/11/V1/010675	Claim	Damage FreshBox	YUKIMURA KOI CENTRE	Cash	V176302426449001				Info Incomplete	200.00		20-11-2025 11:40:34 AM	27-11-2025 12:11:22 PM	4-12-2025 11:40:34 AM			Audit Trail
CL/2025/11/V1/010674	Claim	Damage FreshBox	YUKIMURA KOI CENTRE	Cash	V176302425978001				Info Incomplete	200.00		20-11-2025 11:39:15 AM	28-11-2025 01:31:31 PM	4-12-2025 11:39:15 AM			Audit Trail
CL/2025/11/V1/010673	Claim	Damage FreshBox	YUKIMURA KOI CENTRE	Cash	V176302423271001	No	LineHaul Connectivity Issue	Premium	Pending Responsible Staff Details	200.00	100.00	20-11-2025 11:37:44 AM	6-12-2025 11:14:21 AM	4-12-2025 11:37:44 AM	4-12-2025 11:07:53 AM		Audit Trail
CL/2025/11/V1/010672	Claim	Damage FreshBox	YUKIMURA KOI CENTRE	Cash	V176302423028001	No	LineHaul Connectivity Issue	Premium	Info Incomplete	200.00		20-11-2025 11:34:53 AM		4-12-2025 11:34:53 AM			Audit Trail
CL/2025/11/V1/010671	Claim	Damage FreshBox	YUKIMURA KOI CENTRE	Cash	V176302422656001	No	LineHaul Connectivity Issue	Premium	Info Incomplete	200.00		20-11-2025 11:33:11 AM		4-12-2025 11:33:11 AM			Audit Trail
CL/2025/11/V1/010670	Claim	Damage FreshBox	FATIMAH ADILA CHE AWANG	Cash	V176302398289001				Rejected	200.00		20-11-2025 11:30:58 AM		4-12-2025 11:30:58 AM			Audit Trail
CL/2025/11/V1/010669	Claim	Damage FreshBox	CANDY	Cash	V176302349670001	No	LineHaul Connectivity Issue	Premium	Pending Responsible Staff Details	200.00	100.00	20-11-2025 11:22:55 AM	6-12-2025 10:12:49 AM	4-12-2025 11:22:55 AM	4-12-2025 10:09:35 AM		Audit Trail
CL/2025/11/V1/010668	Claim	Damage FreshBox	BOI	Cash	V176302382790001				Rejected	200.00		20-11-2025 11:18:56 AM		4-12-2025 11:18:56 AM			Audit Trail
CL/2025/11/V1/010667	Claim	Damage FreshBox	333 BOI	Cash	V176302381557001				Rejected	200.00		20-11-2025 11:16:25 AM		4-12-2025 11:16:25 AM			Audit Trail
CL/2025/11/V1/010666	Claim	Damage FreshBox	ORIGINAL KELAH HUNTER	Cash	V176302332405001				Rejected	200.00		20-11-2025 11:13:39 AM		4-12-2025 11:13:39 AM			Audit Trail

CL/2025/11/V1/010665	Claim	Damage	Chew Wai Kuen	Credit Account	V176302299685001				Rejected	50.00		20-11-2025 11:00:05 AM		4-12-2025 11:00:05 AM			Audit Trail
CL/2025/11/V1/010664	Claim	Damage FreshBox	sky fortune logistics	Credit Account	V176302307472001	No	LineHaul Connectivity Issue	FreshBox	Pending Responsible Staff Details	130.00	130.00	20-11-2025 10:38:44 AM	6-12-2025 12:01:24 PM	4-12-2025 10:38:44 AM	4-12-2025 12:01:05 PM		Audit Trail
CL/2025/11/V1/010663	Claim	Damage FreshBox	333 WAN NOR ERNISA BINTI WAN NAWANG	Cash	V176302326893001	No	LineHaul Connectivity Issue	Premium	Info Incomplete	200.00		20-11-2025 10:38:13 AM		4-12-2025 10:38:13 AM			Audit Trail
CL/2025/11/V1/010662	Claim	Damage FreshBox	Sky Fortune Logistics	Credit Account	V176302304860001	No	LineHaul Connectivity Issue	FreshBox	Pending Responsible Staff Details	200.00	200.00	20-11-2025 10:35:01 AM	6-12-2025 12:13:07 PM	4-12-2025 10:35:01 AM	4-12-2025 12:10:24 PM		Audit Trail
CL/2025/11/V1/010661	Claim	Lost	EDDIE PEE ZHENG YOW	Credit Account	V175887888963001	No	Logistic IT System Issue	Express	Pending by Operation	59.26		20-11-2025 10:01:50 AM	23-11-2025 12:41:30 PM	4-12-2025 10:01:50 AM			Audit Trail
CL/2025/11/V1/010660	Claim	Damage	EDDIE PEE ZHENG YOW	Credit Account	V175818478607001	No	Force Majeure	Express	Pending by Operation	130.85		20-11-2025 09:57:28 AM	23-11-2025 12:16:41 PM	4-12-2025 09:57:28 AM			Audit Trail
CL/2025/11/V1/010659	Claim	Damage	HJ EXPRESS	Credit Account	V176302129791001				Rejected	200.00		19-11-2025 08:44:55 PM		3-12-2025 08:44:55 PM			Audit Trail
CL/2025/11/V1/010658	Claim	Damage	HJ EXPRESS	Credit Account	V176302130902001				Rejected	600.00		19-11-2025 08:43:16 PM		3-12-2025 08:43:16 PM			Audit Trail
CL/2025/11/V1/010657	Claim	Damage	PENI GROUP SDN BHD	Credit Account	V176295540672001	No	Force Majeure	Express	Pending by Operation	23.90		19-11-2025 04:34:24 PM	23-11-2025 10:15:03 AM	3-12-2025 04:34:24 PM			Audit Trail
CL/2025/11/V1/010656	Claim	Delay Delivery Premium Parcel	AMIN	Prepaid Account	V176302437902001	No	LineHaul Connectivity Issue	Premium	Pending Responsible Staff and Payment Details	100.00	100.00	19-11-2025 02:27:07 PM	29-11-2025 09:50:25 AM	3-12-2025 02:27:07 PM			Audit Trail
CL/2025/11/V1/010655	Claim	Lost	STARPOST (M) SDN BHD	Cash	V175999111065001	No	Hub/Depo/ Station Handling Issue	Express	Pending Responsible Staff Details	100.00	100.00	19-11-2025 12:06:02 PM	29-11-2025 04:48:43 PM	3-12-2025 12:06:02 PM	27-11-2025 04:44:44 AM		Audit Trail
CL/2025/11/V1/010654	Claim	Lost	Gary Chai	Credit Account	V176163600965001				Rejected	188.00		19-11-2025 10:58:06 AM		3-12-2025 10:58:06 AM			Audit Trail
CL/2025/11/V1/010653	Claim	Delay Delivery Premium Parcel	Sky Fortune Logistics	Credit Account	V176302385487001	No	Hub/Depo/ Station Handling Issue	Premium	Pending Responsible Staff Details	81.00	81.00	19-11-2025 10:23:22 AM	29-11-2025 04:36:01 PM	3-12-2025 10:23:22 AM	27-11-2025 04:35:22 AM		Audit Trail

CL/2025/11/V1/010652	Claim	Damage	PK FURNITURE SYSTEM SDN BHD	Credit Account	V176244601003001	Yes	Force Majeure	Express	Pending by Claim Dept	302.95		19-11-2025 10:09:19 AM	28-12-2025 10:16:10 AM	3-12-2025 10:09:19 AM			Audit Trail
CL/2025/11/V1/010651	Claim	Damage	MR WEE	Cash	V176302231258001	No	Force Majeure	FreshBox	Pending Responsible Staff Details	600.00	200.00	19-11-2025 12:15:43 AM	6-12-2025 12:24:00 PM	3-12-2025 12:15:43 AM	4-12-2025 12:23:41 PM		Audit Trail
CL/2025/11/V1/010650	Claim	Lost	MMag Digital sdn bhd	Credit Account	V175878814391001	No	Driver Issue	Express	Pending Responsible Staff Details	949.00	949.00	18-11-2025 10:50:00 PM	30-11-2025 09:35:10 AM	2-12-2025 10:50:00 PM	28-11-2025 09:34:53 AM		Audit Trail
CL/2025/11/V1/010649	Claim	Lost	MMag Digital sdn bhd	Credit Account	V175741898596001	No	Hub/Depo/ Station Handling Issue	Express	Pending Responsible Staff Details	50.00	50.00	18-11-2025 10:34:03 PM	6-12-2025 10:03:28 AM	2-12-2025 10:34:03 PM	4-12-2025 09:59:09 AM		Audit Trail
CL/2025/11/V1/010648	Claim	Damage FreshBox	Charlene Tan	Prepaid Account	V176244584672001	No	Hub/Depo/ Station Handling Issue	Premium	Pending Responsible Staff Details	161.00	100.00	18-11-2025 09:26:46 PM	6-12-2025 02:08:38 PM	2-12-2025 09:26:46 PM	4-12-2025 02:08:08 AM		Audit Trail
CL/2025/11/V1/010647	Claim	Lost	MMAG DIGITAL SDN BHD	Credit Account	V175576754616001	No	Hub/Depo/ Station Handling Issue	Express	Pending by Operation	50.00		18-11-2025 05:50:13 PM	22-11-2025 09:07:23 AM	2-12-2025 05:50:13 PM			Audit Trail
CL/2025/11/V1/010646	Claim	Lost	MMAG DIGITAL SDN BHD	Credit Account	V175576644122001	No	Hub/Depo/ Station Handling Issue	Express	Pending by Operation	1149.00		18-11-2025 05:45:47 PM	22-11-2025 09:01:43 AM	2-12-2025 05:45:47 PM			Audit Trail
CL/2025/11/V1/010645	Claim	Lost	MMAG DIGITAL SDN BHD	Credit Account	V175516471856001	No	Hub/Depo/ Station Handling Issue	Express	Pending by Operation	949.00		18-11-2025 05:36:03 PM	22-11-2025 08:19:06 AM	2-12-2025 05:36:03 PM			Audit Trail
CL/2025/11/V1/010644	Claim	Lost	MMAG DIGITAL SDN BHD	Credit Account	V175516316096001	No	Hub/Depo/ Station Handling Issue	Express	Pending by Operation	1149.00		18-11-2025 05:30:15 PM	22-11-2025 08:11:50 AM	2-12-2025 05:30:15 PM			Audit Trail
CL/2025/11/V1/010643	Claim	Lost	MMATRIX SDN BHD	Credit Account	V175888399888001	No	Hub/Depo/ Station Handling Issue	Express	Pending Responsible Staff Details	6999.00	6999.00	18-11-2025 03:51:37 PM	17-4-2026 04:34:30 PM	2-12-2025 03:51:37 PM	15-4-2026 04:34:02 AM		Audit Trail
CL/2025/11/V1/010642	Claim	Lost	NG CHONG SWEE	Credit Account	V176301987897001	No	Driver Issue	Express	Pending Responsible Staff Details	82.10	82.10	18-11-2025 02:28:03 PM	6-12-2025 02:20:38 PM	2-12-2025 02:28:03 PM	4-12-2025 02:20:14 AM		Audit Trail
CL/2025/11/V1/010641	Claim	Damage	EASY TAN	Credit Account	V176111395233033	No	Force Majeure	Express	Pending Responsible Staff Details	1439.00	200.00	18-11-2025 12:20:24 PM	20-12-2025 02:45:40 PM	2-12-2025 12:20:24 PM	18-12-2025 02:38:04 AM		Audit Trail
CL/2025/11/V1/010640	Claim	Missing Content	BS TAN	Prepaid Account	V176111375600001				Rejected	46.11		18-11-2025 11:49:37 AM		2-12-2025 11:49:37 AM			Audit Trail

CL/2025/11/V1/010639	Claim	Damage	EASY TAN	Credit Account	V176293956369001	No	Force Majeure	Express	Pending Responsible Staff and Payment Details	1999.00	200.00	18-11-2025 11:03:39 AM	25-1-2026 08:55:22 AM	2-12-2025 11:03:39 AM			Audit Trail
CL/2025/11/V1/010638	Claim	Lost	MMATRIX	Credit Account	V176017741226001	No	Driver Issue	Express	Pending by Operation	1699.00		18-11-2025 10:55:50 AM	21-11-2025 12:14:30 PM	2-12-2025 10:55:50 AM			Audit Trail
CL/2025/11/V1/010637	Claim	Lost	MMAG DIGITAL SDN BHD	Credit Account	V175430093844001	No	Hub/Depo/ Station Handling Issue	Express	Pending by Operation	949.00		17-11-2025 05:37:09 PM	21-11-2025 11:53:30 AM	1-12-2025 05:37:09 PM			Audit Trail
CL/2025/11/V1/010636	Claim	Lost	MMAG DIGITAL SDN BHD	Credit Account	V175429912910001	No	Hub/Depo/ Station Handling Issue	Express	Pending by Operation	50.00		17-11-2025 05:32:01 PM	21-11-2025 11:20:51 AM	1-12-2025 05:32:01 PM			Audit Trail
CL/2025/11/V1/010635	Claim	Lost	MMAG DIGITAL SDN BHD	Credit Account	V175378354052001	No	Driver Issue	Express	Pending by Operation	949.00		17-11-2025 05:27:07 PM	21-11-2025 11:05:57 AM	1-12-2025 05:27:07 PM			Audit Trail
CL/2025/11/V1/010634	Claim	Lost	MMAG DIGITAL SDN BHD	Credit Account	V175378251146001	No	Hub/Depo/ Station Handling Issue	Express	Pending by Operation	50.00		17-11-2025 05:08:04 PM	21-11-2025 10:58:17 AM	1-12-2025 05:08:04 PM			Audit Trail
CL/2025/11/V1/010633	Claim	Damage	Ritma Prestasi Sdn Bhd	Credit Account	V176302021866001	No	Force Majeure	Express	Pending Responsible Staff Details	581.40	200.00	17-11-2025 02:16:36 PM	19-12-2025 05:25:50 PM	1-12-2025 02:16:36 PM	17-12-2025 05:25:26 AM		Audit Trail
CL/2025/11/V1/010632	Claim	Damage	AES SALES & SERVICE SDN BHD	Credit Account	V176295542799001	No	Force Majeure	Express	Pending Responsible Staff Details	200.00	200.00	17-11-2025 01:49:24 PM	30-5-2026 10:46:57 AM	1-12-2025 01:49:24 PM	28-5-2026 10:41:38 AM		Audit Trail
CL/2025/11/V1/010631	Claim	Delay Delivery Premium Parcel	ND SOLUTIONS STUDIO	Cash	V176244673093001	No	Misrouted Issue	Premium	Pending Responsible Staff Details	200.00	100.00	17-11-2025 11:44:41 AM	27-11-2025 10:17:08 AM	1-12-2025 11:44:41 AM	25-11-2025 10:16:45 AM		Audit Trail
CL/2025/11/V1/010630	Claim	Delay Delivery Premium Parcel	MBE Permas Jaya	Cash	V176302031735001	No	Force Majeure	Premium	Rejected	100.00		17-11-2025 11:01:02 AM		1-12-2025 11:01:02 AM			Audit Trail
CL/2025/11/V1/010629	Claim	Damage	Mohd Azizi Mohtar	Credit Account	V176244669799001	Yes	Force Majeure	Express	Pending by Claim Dept	893.36		17-11-2025 08:41:12 AM	11-2-2026 09:48:54 AM	1-12-2025 08:41:12 AM			Audit Trail
CL/2025/11/V1/010628	Claim	Damage FreshBox	Suryani Binti Kasim	Credit Account	V176244535810001				Rejected	0.00		16-11-2025 04:41:16 PM		30-11-2025 04:41:16 PM			Audit Trail
CL/2025/11/V1/010627	Claim	Delay Delivery Premium Parcel	Nor yana	Credit Account	V176218351989001				Rejected	25.50		15-11-2025 05:46:10 PM		29-11-2025 05:46:10 PM			Audit Trail

CL/2025/11/V1/010626	Claim	Delay Delivery Premium Parcel	Predep	Credit Account	V176244573928001	No	LineHaul Connectivity Issue	Premium	Pending Responsible Staff Details	15.90	15.90	15-11-2025 05:30:37 PM	27-11-2025 09:59:32 AM	29-11-2025 05:30:37 PM	25-11-2025 09:57:06 AM		Audit Trail
CL/2025/11/V1/010625	Claim	Damage	TI CHIEW PEN	Credit Account	V176244364076001	No	Force Majeure	Value Pack	Pending Responsible Staff and Payment Details	46.00	46.00	15-11-2025 02:25:46 PM	1-12-2025 11:12:37 AM	29-11-2025 02:25:46 PM			Audit Trail
CL/2025/11/V1/010624	Claim	Damage	Raden muhammad amirrullah bin r norazari	Credit Account	V175678768603001				Rejected	0.00		15-11-2025 02:07:17 PM		29-11-2025 02:07:17 PM			Audit Trail
CL/2025/11/V1/010623	Claim	Damage FreshBox	Ong Bee Sik	Cash	V176244642747001	No	Hub/Depo/ Station Handling Issue	Premium	Pending Responsible Staff Details	343.20	200.00	15-11-2025 01:39:23 PM	20-12-2025 02:34:52 PM	29-11-2025 01:39:23 PM	18-12-2025 02:29:26 AM		Audit Trail
CL/2025/11/V1/010622	Claim	Damage	NURUL AIN EZADI BT BAHRUDDIN	Credit Account	V176302112250001				Rejected	0.00		15-11-2025 12:31:31 PM		29-11-2025 12:31:31 PM			Audit Trail
CL/2025/11/V1/010621	Claim	Delay Delivery Premium Parcel	LINDA HUSSIN	Credit Account	V176244658076001	No	Logistic IT System Issue	Premium	Pending Responsible Staff Details	218.00	100.00	14-11-2025 09:39:27 PM	27-11-2025 09:46:24 AM	28-11-2025 09:39:27 PM	25-11-2025 09:40:49 AM		Audit Trail
CL/2025/11/V1/010620	Claim	Damage	CRYSTAL HO	Credit Account	V176244440383600				Rejected	0.00		14-11-2025 07:11:34 PM		28-11-2025 07:11:34 PM			Audit Trail
CL/2025/11/V1/010619	Claim	Damage	koh thong hau	Credit Account	V176244499709001	No	Force Majeure	Express	Rejected	420.00		14-11-2025 06:02:37 PM		28-11-2025 06:02:37 PM			Audit Trail
CL/2025/11/V1/010618	Claim	Damage	l&g auto supply (m) sdn bhd	Cash	V176244240516004	No	Force Majeure	Express	Pending Responsible Staff Details	400.00	200.00	14-11-2025 05:15:58 PM	20-12-2025 02:59:11 PM	28-11-2025 05:15:58 PM	18-12-2025 02:58:53 AM		Audit Trail
CL/2025/11/V1/010617	Claim	Damage	Dato' Aspalela Ramly	Credit Account	V176244619299001	No	Force Majeure	Express	Pending by Operation	200.00		14-11-2025 04:33:11 PM	20-11-2025 10:44:59 AM	28-11-2025 04:33:11 PM			Audit Trail
CL/2025/11/V1/010616	Claim	Damage	najihah	Credit Account	V176244362911001	Yes	Force Majeure	Express	Pending by Claim Dept	1275.59		14-11-2025 04:30:53 PM	28-11-2025 10:14:34 AM	28-11-2025 04:30:53 PM			Audit Trail
CL/2025/11/V1/010615	Claim	Delay Delivery Premium Parcel	Proconnect Express Services	Prepaid Account	V176295571522001				Rejected	11.66		14-11-2025 01:50:51 PM		28-11-2025 01:50:51 PM			Audit Trail

CL/2025/11/V1/010614	Claim	Damage	LAIS ONLINE STORE (M) SDN BHD	Credit Account	V176244003975001	No	Force Majeure	Express	Pending Responsible Staff Details	161.70	161.70	14-11-2025 11:00:39 AM	6-12-2025 02:33:39 PM	28-11-2025 11:00:39 AM	4-12-2025 02:23:59 AM		Audit Trail
CL/2025/11/V1/010613	Claim	Lost	NAN KHAN BWAR	Prepaid Account	V176200349871001	No	Driver Issue	Express	Rejected	200.00		13-11-2025 11:29:16 PM		27-11-2025 11:29:16 PM			Audit Trail
CL/2025/11/V1/010612	Claim	Damage	Ng Chuen Ying	Prepaid Account	176249857639600117624985763 96				Rejected	0.00		13-11-2025 06:52:42 PM		27-11-2025 06:52:42 PM			Audit Trail
CL/2025/11/V1/010611	Claim	Damage	YAW KOK WENG	Credit Account	V176243934782001	No	Force Majeure	Express	Pending Responsible Staff Details	115.00	115.00	13-11-2025 01:29:22 PM	1-1-2026 02:20:09 PM	27-11-2025 01:29:22 PM	30-12-2025 02:10:00 AM		Audit Trail
CL/2025/11/V1/010610	Claim	Damage	Loh AYy	Credit Account	V176244404116001				Rejected	0.00		13-11-2025 12:45:47 PM		27-11-2025 12:45:47 PM			Audit Trail
CL/2025/11/V1/010609	Claim	Damage	SUSU LIEW	Credit Account	V176244589073001				Rejected	0.00		13-11-2025 12:35:15 PM		27-11-2025 12:35:15 PM			Audit Trail
CL/2025/11/V1/010608	Claim	Delay Delivery Premium Parcel	THE FLOWER PRINCE	Credit Account	V176244202767001	No	Driver Issue	Premium	Rejected	100.00		13-11-2025 11:52:20 AM		27-11-2025 11:52:20 AM			Audit Trail
CL/2025/11/V1/010607	Claim	Damage FreshBox	Chul Kim	Credit Account	V176243973767001	No	Driver Issue	FreshBox	Pending Responsible Staff and Payment Details	500.00	200.00	12-11-2025 05:52:08 PM	30-11-2025 09:52:14 AM	26-11-2025 05:52:08 PM			Audit Trail
CL/2025/11/V1/010606	Claim	Damage	CHA BEE HONG	Credit Account	V176200439893001	Yes	Force Majeure	Express	Pending by Operation	1999.00		12-11-2025 04:07:53 PM	20-11-2025 09:41:51 AM	26-11-2025 04:07:53 PM			Audit Trail
CL/2025/11/V1/010605	Claim	Damage	HJ EXPRESS	Credit Account	V176244038427001	Yes	Force Majeure	Express	Pending by Claim Dept	800.00		12-11-2025 03:01:29 PM	11-12-2025 09:34:43 AM	26-11-2025 03:01:29 PM			Audit Trail
CL/2025/11/V1/010604	Claim	Delay Delivery Premium Parcel	izzat	Credit Account	V176244545420001				Rejected	200.00		12-11-2025 11:11:11 AM		26-11-2025 11:11:11 AM			Audit Trail
CL/2025/11/V1/010603	Claim	Damage	BS Frame & Glass Work	Credit Account	V176172557793001				Rejected	160.00		12-11-2025 09:53:05 AM		26-11-2025 09:53:05 AM			Audit Trail
CL/2025/11/V1/010602	Claim	Lost	RECAFI FURNITURE	Credit Account	SY6049619203				Rejected	4.41		12-11-2025 09:28:36 AM		26-11-2025 09:28:36 AM			Audit Trail
CL/2025/11/V1/010601	Claim	Damage	SISTER FOREVER LOVE ES	Credit Account	V176244147495001				Rejected	116.00		12-11-2025 09:06:42 AM		26-11-2025 09:06:42 AM			Audit Trail

CL/2025/11/V1/010600	Claim	Lost	Sheamiss Ko	Credit Account	CNMYL000928206				Rejected	100.00		11-11-2025 08:40:30 PM		25-11-2025 08:40:30 PM			Audit Trail
CL/2025/11/V1/010599	Claim	Damage	KOK YAN SHAO	Credit Account	V176217952620001	Yes	Force Majeure	Express	Pending by Claim Dept	882.80		11-11-2025 05:28:01 PM	28-12-2025 09:55:06 AM	25-11-2025 05:28:01 PM			Audit Trail
CL/2025/11/V1/010598	Claim	Damage FreshBox	PUVANESWARY	Credit Account	V176243969234001				Rejected	0.00		11-11-2025 11:50:09 AM		25-11-2025 11:50:09 AM			Audit Trail
CL/2025/11/V1/010597	Claim	Damage	AHMAD RUSYAIDI BIN ROSLEEN	Credit Account	V176243962327001	Yes	Force Majeure	Premium	Info Incomplete	5619.00		10-11-2025 05:45:02 PM		24-11-2025 05:45:02 PM			Audit Trail
CL/2025/11/V1/010596	Claim	Damage	Servex (Malaysia) Sdn Bhd	Credit Account	LCL3250101125	No	WareHouse Handling Issue	Express	Pending Responsible Staff Details	1017.52	1017.52	10-11-2025 04:04:17 PM	20-5-2026 05:10:15 PM	24-11-2025 04:04:17 PM	18-5-2026 05:06:16 AM		Audit Trail
CL/2025/11/V1/010595	Claim	Damage	Noor Fatihah bt Ahmad Zalani	Credit Account	V176155107342001				Rejected	69.00		10-11-2025 03:37:01 PM		24-11-2025 03:37:01 PM			Audit Trail
CL/2025/11/V1/010594	Claim	Damage	chloe low	Cash	0				Rejected	0.00		10-11-2025 01:36:05 PM		24-11-2025 01:36:05 PM			Audit Trail
CL/2025/11/V1/010593	Claim	Delay Delivery Premium Parcel	Tokyo tailor tukang jahit	Cash	V176244011062001	No	Driver Issue	Premium	Pending by Operation	150.00		10-11-2025 11:59:31 AM	15-11-2025 05:12:09 PM	24-11-2025 11:59:31 AM			Audit Trail
CL/2025/11/V1/010592	Claim	Damage	QIAN LI NIAO LOGISTIC INTL	Credit Account	V176138254629001	No	Force Majeure	Pallet	Pending Responsible Staff Details	71.00	71.00	10-11-2025 10:44:59 AM	23-11-2025 02:23:43 PM	24-11-2025 10:44:59 AM	21-11-2025 02:17:25 AM		Audit Trail
CL/2025/11/V1/010591	Claim	Lost	LING KAI LING	Prepaid Account	V175957653927001	No	Force Majeure	Express	Rejected	60.00		10-11-2025 09:49:25 AM		24-11-2025 09:49:25 AM			Audit Trail
CL/2025/11/V1/010590	Claim	Short Piece	JULISSA ZALIA BINTI SUZEARITZ	Credit Account	V176218334647001				Rejected	35.00		9-11-2025 09:44:36 PM		23-11-2025 09:44:36 PM			Audit Trail
CL/2025/11/V1/010589	Claim	Damage	Che Farah Hidayu Bt Che Ngah	Credit Account	V176218227635001				Rejected	100.00		9-11-2025 11:36:14 AM		23-11-2025 11:36:14 AM			Audit Trail
CL/2025/11/V1/010588	Claim	Damage	HARITH HAZIQ BIN ZAIDI	Cash	V176200269865001	No	Force Majeure	Motorbike	Pending Responsible Staff Details	109.82	109.82	8-11-2025 12:07:52 PM	12-1-2026 04:19:04 PM	22-11-2025 12:07:52 PM	10-1-2026 04:16:25 AM		Audit Trail
CL/2025/11/V1/010587	Claim	Damage	AMT PC DISTRIBUTORS SDN BHD	Credit Account	V176217996099002	No	Force Majeure	Premium	Pending Responsible Staff Details	4832.00	200.00	7-11-2025 05:49:28 PM	13-5-2026 02:50:24 PM	21-11-2025 05:49:28 PM	11-5-2026 02:43:39 AM		Audit Trail

CL/2025/11/V1/010586	Claim	Damage	Fie	Credit Account	V176217883399001				Rejected	250.00		7-11-2025 02:11:40 PM		21-11-2025 02:11:40 PM			Audit Trail
CL/2025/11/V1/010585	Claim	Damage FreshBox	MBE PERMAS JAYA	Credit Account	V176218214604001				Rejected	100.00		7-11-2025 11:29:28 AM		21-11-2025 11:29:28 AM			Audit Trail
CL/2025/11/V1/010584	Claim	Delay Delivery Premium Parcel	Vmax Engineering Enterprise	Prepaid Account	V176218123449001				Rejected	18.00		7-11-2025 10:46:00 AM		21-11-2025 10:46:00 AM			Audit Trail
CL/2025/11/V1/010583	Claim	Lost	JINBOON KERK	Cash	V175999316545001	No	Driver Issue	Value Pack	Pending Responsible Staff Details	855.00	200.00	6-11-2025 09:12:21 PM	30-11-2025 09:50:59 AM	20-11-2025 09:12:21 PM	28-11-2025 09:49:06 AM		Audit Trail
CL/2025/11/V1/010582	Claim	Lost	WONGJIN GYEE (JINGYEE WONG)	Cash	V176017471321001	No	Driver Issue	Value Pack	Pending Responsible Staff Details	1312.00	200.00	6-11-2025 09:11:52 PM	30-11-2025 10:03:49 AM	20-11-2025 09:11:52 PM	28-11-2025 10:03:29 AM		Audit Trail
CL/2025/11/V1/010581	Claim	Damage	LIM YOKE CHONG	Credit Account	V176217941938001				Rejected	75.00		6-11-2025 04:01:04 PM		20-11-2025 04:01:04 PM			Audit Trail
CL/2025/11/V1/010580	Claim	Lost	PENI GROUP SDN BHD	Credit Account	V175957776534001	No	Hub/Depo/ Station Handling Issue	Express	Pending Responsible Staff Details	92.00	92.00	6-11-2025 02:12:06 PM	23-11-2025 03:12:07 PM	20-11-2025 02:12:06 PM	21-11-2025 03:11:49 AM		Audit Trail
CL/2025/11/V1/010579	Claim	Damage	PHUA LIH YUN	Prepaid Account	V176172514673001	No	Force Majeure	Premium	Pending Responsible Staff Details and Pending Upload Payment from Insurance Company	198.00	198.00	6-11-2025 01:04:32 PM		20-11-2025 01:04:32 PM			Audit Trail
CL/2025/11/V1/010578	Claim	Damage	KFK MULTI SUPPLIES & TRADING	Cash	V176200406345001				Rejected	84.00		6-11-2025 09:34:04 AM		20-11-2025 09:34:04 AM			Audit Trail
CL/2025/11/V1/010577	Claim	Damage	RIVAN FAUZY	Prepaid Account	V176129552758001	No	Driver Issue	FreshBox	Pending Responsible Staff Details	157.70	157.70	6-11-2025 03:28:35 AM	7-12-2025 11:41:56 AM	20-11-2025 03:28:35 AM	5-12-2025 11:41:39 AM		Audit Trail
CL/2025/11/V1/010576	Claim	Delay Delivery Premium Parcel	AS WIRA TYRE CAR SERVICE SDN BHD	Cash	V176200500029001				Rejected	3198.00		5-11-2025 06:53:56 PM		19-11-2025 06:53:56 PM			Audit Trail
CL/2025/11/V1/010575	Claim	Damage	NG HOCK KIN	Prepaid Account	V176172396538001	No	Force Majeure	Express	Pending Responsible Staff Details	1839.00	200.00	5-11-2025 04:58:30 PM	23-11-2025 03:24:50 PM	19-11-2025 04:58:30 PM	21-11-2025 03:24:32 AM		Audit Trail

CL/2025/11/V1/010574	Claim	Lost	Yingying Khong(attn:Wan Yen)	Credit Account	V176163662130001				Rejected	272.00		5-11-2025 04:52:59 PM		19-11-2025 04:52:59 PM			Audit Trail
CL/2025/11/V1/010573	Claim	Delay Delivery Premium Parcel	CONNIE	Cash	V176155037786001				Rejected	150.00		5-11-2025 03:03:57 PM		19-11-2025 03:03:57 PM			Audit Trail
CL/2025/11/V1/010572	Claim	Damage	THE TEE ENTERPRISE (TEE SOO YEN)	Cash	V176138047115001	No	Force Majeure	Express	Pending by Operation	200.00		5-11-2025 12:09:35 PM	14-11-2025 08:41:33 AM	19-11-2025 12:09:35 PM			Audit Trail
CL/2025/11/V1/010571	Claim	Lost	Domica Furniture E-Commerce Sdn Bhd	Credit Account	V176138136338001	No	Hub/Depo/ Station Handling Issue	Express	Pending Responsible Staff Details	184.00	184.00	5-11-2025 11:27:04 AM	7-12-2025 10:35:35 AM	19-11-2025 11:27:04 AM	5-12-2025 10:31:04 AM		Audit Trail
CL/2025/11/V1/010570	Claim	Lost	Domica Furniture E-Commerce Sdn Bhd	Credit Account	V176138137144001	No	Hub/Depo/ Station Handling Issue	Express	Pending Responsible Staff Details	78.55	78.55	5-11-2025 11:22:39 AM	6-12-2025 05:27:32 PM	19-11-2025 11:22:39 AM	4-12-2025 05:27:13 AM		Audit Trail
CL/2025/11/V1/010569	Claim	Damage	ARNIKSA	Credit Account	RTSV176078177606001	No	Force Majeure	Express	Pending by Operation	200.00		5-11-2025 10:57:12 AM	9-11-2025 10:24:14 AM	19-11-2025 10:57:12 AM			Audit Trail
CL/2025/11/V1/010568	Claim	Damage	KOK YAN SHAO	Credit Account	V176154903563001	Yes	Force Majeure	Express	Pending by Claim Dept	2000.00		5-11-2025 09:36:44 AM	11-12-2025 09:18:39 AM	19-11-2025 09:36:44 AM			Audit Trail
CL/2025/11/V1/010567	Claim	Delay Delivery Premium Parcel	Abu bakar shahudin	Credit Account	V176172230962001				Rejected	850.00		4-11-2025 05:19:35 PM		18-11-2025 05:19:35 PM			Audit Trail
CL/2025/11/V1/010566	Claim	Delay Delivery Premium Parcel	Gavin	Credit Account	0300541100010441				Rejected	455.00		4-11-2025 05:07:35 PM		18-11-2025 05:07:35 PM			Audit Trail
CL/2025/11/V1/010565	Claim	Damage	U & ME Electrical Sdn Bhd	Credit Account	V176078377754001	Yes	Force Majeure	Express	Pending by Operation	3000.00		4-11-2025 04:56:41 PM	7-11-2025 10:10:13 AM	18-11-2025 04:56:41 PM			Audit Trail
CL/2025/11/V1/010564	Claim	Delay Delivery Premium Parcel	Gavin	Credit Account	V176172300078001				Rejected	455.00		4-11-2025 04:49:07 PM		18-11-2025 04:49:07 PM			Audit Trail
CL/2025/11/V1/010563	Claim	Damage	CTAE SOLUTION SDN BHD	Credit Account	V176112996569001	No	Force Majeure	Express	Pending Responsible Staff Details	667.80	200.00	4-11-2025 03:51:04 PM	6-12-2025 04:55:58 PM	18-11-2025 03:51:04 PM	4-12-2025 04:50:52 AM		Audit Trail
CL/2025/11/V1/010562	Claim	Lost	MMATRIX SDN BHD	Credit Account	V175870507093001	No	Hub/Depo/ Station Handling Issue	Express	Pending by Operation	699.00		4-11-2025 03:25:20 PM	6-11-2025 03:54:27 PM	18-11-2025 03:25:20 PM			Audit Trail

CL/2025/11/V1/010561	Claim	Lost	MMATRIX SDN BHD	Credit Account	V176017556578001	No	Driver Issue	Express	Pending by Operation	1599.00		4-11-2025 03:19:01 PM	6-11-2025 03:47:08 PM	18-11-2025 03:19:01 PM			Audit Trail
CL/2025/11/V1/010560	Claim	Damage	LOH MARGERET	Prepaid Account	V176200320009001				Rejected	50.00		4-11-2025 02:21:11 PM		18-11-2025 02:21:11 PM			Audit Trail
CL/2025/11/V1/010559	Claim	Damage	chan sei ling	Prepaid Account	V176200355964001				Rejected	50.00		4-11-2025 01:04:20 PM		18-11-2025 01:04:20 PM			Audit Trail
CL/2025/11/V1/010558	Claim	Delay Delivery Premium Parcel	Abu bakar shahudin	Credit Account	0300541100010441				Rejected	850.00		4-11-2025 10:46:13 AM		18-11-2025 10:46:13 AM			Audit Trail
CL/2025/11/V1/010557	Claim	Delay Delivery Premium Parcel	ABU BAKAR SHAHUDIN	Credit Account	V176172230962001				Rejected	825.00		3-11-2025 05:38:24 PM		17-11-2025 05:38:24 PM			Audit Trail
CL/2025/11/V1/010556	Claim	Damage	AZAHAR BIN SAHAN	Cash	V176017571243001A	No	Force Majeure	Premium	Pending Responsible Staff and Payment Details	19.50	19.50	3-11-2025 03:28:10 PM	6-11-2025 04:42:38 PM	17-11-2025 03:28:10 PM			Audit Trail
CL/2025/11/V1/010555	Claim	Damage	Carrie Chow	Credit Account	V175887514985001	No	Force Majeure	Express	Pending by Operation	0.00		3-11-2025 03:08:12 PM	5-11-2025 04:09:07 PM	17-11-2025 03:08:12 PM			Audit Trail
CL/2025/11/V1/010554	Claim	Damage FreshBox	TEE GUAN ZHAO	Credit Account	V176163636698001	No	Hub/Depo/ Station Handling Issue	FreshBox	Pending Responsible Staff and Payment Details	150.00	150.00	3-11-2025 11:51:41 AM	13-11-2025 12:21:02 PM	17-11-2025 11:51:41 AM			Audit Trail
CL/2025/11/V1/010553	Claim	Delay Delivery Premium Parcel	MBE PERMAS JAYA	Credit Account	V176172236858001	No	Hub/Depo/ Station Handling Issue	Premium	Rejected	100.00		3-11-2025 11:36:03 AM		17-11-2025 11:36:03 AM			Audit Trail
CL/2025/11/V1/010552	Claim	Damage	Huzairah	Credit Account	V176078221262001	No	Force Majeure	Express	Pending Responsible Staff and Payment Details	200.00	200.00	2-11-2025 11:55:53 PM	30-11-2025 09:52:11 AM	16-11-2025 11:55:53 PM			Audit Trail
CL/2025/11/V1/010551	Claim	Damage	Juryaini Othman	Credit Account	V176129520641001	No	Force Majeure	Express	Pending Responsible Staff Details	200.00	200.00	2-11-2025 11:52:31 PM	12-11-2025 10:03:11 AM	16-11-2025 11:52:31 PM	10-11-2025 10:02:55 AM		Audit Trail
CL/2025/11/V1/010550	Claim	Damage	HJ EXPRESS	Credit Account	V176172316079001				Rejected	160.00		1-11-2025 08:13:03 PM		15-11-2025 08:13:03 PM			Audit Trail
CL/2025/11/V1/010549	Claim	Damage	AIK HOE CERAMIC TILE SDN BHD	Credit Account	V176129527374001	No	Force Majeure	Express	Pending by Operation	195.00		1-11-2025 01:56:11 PM	6-11-2025 03:23:06 PM	15-11-2025 01:56:11 PM			Audit Trail

CL/2025/10/V2/010504	Appeal	Damage	Narsi	Credit Account	V176017596956001	No	Force Majeure	Express	Completed	200.00	200.00	23-10-2025 03:02:24 PM		6-11-2025 03:02:24 PM	6-11-2025 12:10:19 PM	6-11-2025 12:10:41 PM	Audit Trail
CL/2025/10/V2/010452	Appeal	Damage	NORHAYATI BINTI MD NASER	Credit Account	V175957800192001	No	Force Majeure	Express	Completed	200.00	200.00	10-10-2025 09:20:51 AM		24-10-2025 09:20:51 AM	15-4-2026 03:38:56 AM	15-4-2026 03:39:16 PM	Audit Trail
CL/2025/10/V2/010448	Appeal	Damage	HIGH FIVE CHANNEL SHD BHD	Cash	V175957467517001	No	Force Majeure	Express	Completed	200.00	200.00	9-10-2025 01:53:52 PM		23-10-2025 01:53:52 PM	13-11-2025 05:04:28 AM	13-11-2025 05:04:45 PM	Audit Trail
CL/2025/10/V2/010445	Appeal	Damage	adikqih	Credit Account	V175957799359001	No	Force Majeure	Express	Pending Payment	200.00		9-10-2025 09:18:59 AM		23-10-2025 09:18:59 AM			Audit Trail
CL/2025/10/V2/010434	Appeal	Damage	SNOWFIT MALAYSIA SDN BHD	Credit Account	V175576801419001	No	Force Majeure	Express	Completed	1329.00	1329.00	6-10-2025 04:00:30 PM		20-10-2025 04:00:30 PM	1-12-2025 03:13:19 AM	1-12-2025 03:13:47 PM	Audit Trail
CL/2025/10/V2/010433	Appeal	Damage	SNOWFIT MALAYSIA SDN BHD	Credit Account	V175576801433001	No	Force Majeure	Express	Completed	1329.00	1329.00	6-10-2025 03:57:04 PM		20-10-2025 03:57:04 PM	1-12-2025 03:27:27 AM	1-12-2025 03:27:47 PM	Audit Trail
CL/2025/10/V2/010432	Appeal	Damage	SNOWFIT MALAYSIA SDN BHD	Credit Account	V175576801426001	No	Force Majeure	Express	Completed	1329.00	1329.00	6-10-2025 03:53:27 PM		20-10-2025 03:53:27 PM	1-12-2025 03:38:41 AM	1-12-2025 03:39:19 PM	Audit Trail
CL/2025/10/V2/010431	Appeal	Damage	SNOWFIT MALAYSIA SDN BHD	Credit Account	V175576689598001	No	Force Majeure	Express	Completed	1329.00	1329.00	6-10-2025 03:51:00 PM		20-10-2025 03:51:00 PM	1-12-2025 04:16:51 AM	1-12-2025 04:17:20 PM	Audit Trail
CL/2025/10/V2/010430	Appeal	Damage	SNOWFIT MALAYSIA SDN BHD	Credit Account	V175576801402001	No	Force Majeure	Express	Completed	1329.00	1329.00	6-10-2025 03:46:54 PM		20-10-2025 03:46:54 PM	1-12-2025 05:19:23 AM	1-12-2025 05:19:41 PM	Audit Trail
CL/2025/10/V2/010429	Appeal	Damage	SNOWFIT MALAYSIA SDN BHD	Credit Account	V175576689611001	No	Force Majeure	Express	Completed	1329.00	1329.00	6-10-2025 03:44:38 PM		20-10-2025 03:44:38 PM	1-12-2025 05:33:51 AM	1-12-2025 05:34:37 PM	Audit Trail
CL/2025/10/V2/010428	Appeal	Damage	SNOWFIT MALAYSIA SDN BHD	Credit Account	V175576689703001	No	Force Majeure	Express	Completed	1329.00	1329.00	6-10-2025 03:42:01 PM		20-10-2025 03:42:01 PM	1-12-2025 05:48:33 AM	1-12-2025 05:49:00 PM	Audit Trail
CL/2025/10/V2/010427	Appeal	Damage	SNOWFIT MALAYSIA SDN BHD	Credit Account	V175576689642001	No	Force Majeure	Express	Completed	1329.00	1329.00	6-10-2025 03:37:39 PM		20-10-2025 03:37:39 PM	2-12-2025 09:18:25 AM	2-12-2025 09:18:47 AM	Audit Trail
CL/2025/10/V2/010426	Appeal	Damage	SNOWFIT MALAYSIA SDN BHD	Credit Account	V175576689789001	No	Force Majeure	Express	Completed	1329.00	1329.00	6-10-2025 03:34:39 PM		20-10-2025 03:34:39 PM	4-12-2025 10:37:30 AM	4-12-2025 10:37:47 AM	Audit Trail
CL/2025/10/V2/010425	Appeal	Damage	SNOWFIT MALAYSIA SDN BHD	Credit Account	V175576689765001	No	Force Majeure	Express	Completed	1329.00	1329.00	6-10-2025 03:31:07 PM		20-10-2025 03:31:07 PM	4-12-2025 10:46:39 AM	4-12-2025 10:47:07 AM	Audit Trail
CL/2025/10/V2/010424	Appeal	Damage	SNOWFIT MALAYSIA SDN BHD	Credit Account	V175576689758001	No	Force Majeure	Express	Completed	1329.00	1329.00	6-10-2025 03:26:40 PM		20-10-2025 03:26:40 PM	4-12-2025 10:56:24 AM	4-12-2025 10:56:49 AM	Audit Trail
CL/2025/10/V2/010423	Appeal	Damage	SNOWFIT MALAYSIA SDN BHD	Credit Account	V175576801457001	No	Force Majeure	Express	Completed	1329.00	1329.00	6-10-2025 03:08:27 PM		20-10-2025 03:08:27 PM	4-12-2025 04:25:08 AM	4-12-2025 04:25:38 PM	Audit Trail

CL/2025/10/V2/010422	Appeal	Damage	SNOWFIT MALAYSIA SDN BHD	Credit Account	V175576689673001	No	Force Majeure	Express	Completed	1329.00	1329.00	6-10-2025 02:53:18 PM		20-10-2025 02:53:18 PM	4-12-2025 04:34:42 AM	4-12-2025 04:35:07 PM	Audit Trail
CL/2025/10/V2/010421	Appeal	Damage	SNOWFIT MALAYSIA SDN BHD	Credit Account	V175576689666001	No	Force Majeure	Express	Completed	1329.00	1329.00	6-10-2025 02:49:08 PM		20-10-2025 02:49:08 PM	4-12-2025 04:43:37 AM	4-12-2025 04:43:55 PM	Audit Trail
CL/2025/10/V2/010420	Appeal	Damage	SNOWFIT MALAYSIA SDN BHD	Credit Account	V175576689628001	No	Force Majeure	Express	Completed	1329.00	1329.00	6-10-2025 02:31:14 PM		20-10-2025 02:31:14 PM	4-12-2025 10:19:51 AM	4-12-2025 10:20:19 AM	Audit Trail
CL/2025/10/V2/010418	Appeal	Damage	CHO MEE YEN	Credit Account	V175888247431001	No	Force Majeure	Express	Completed	200.00	200.00	6-10-2025 10:57:00 AM		20-10-2025 10:57:00 AM	28-10-2025 05:13:48 AM	28-10-2025 05:14:17 PM	Audit Trail
CL/2025/10/V2/010393	Appeal	Damage	Home Heaven Sdn Bhd	Cash	V175818336051001	Yes	Force Majeure	Express	Completed	406.15	406.15	1-10-2025 04:39:10 PM		15-10-2025 04:39:10 PM	29-10-2025 03:37:55 AM	29-10-2025 03:38:31 PM	Audit Trail
CL/2025/10/V2/010391	Appeal	Damage	PASSION TRADING SDN BHD	Credit Account	V175862023587001	No	Force Majeure	Express	Completed	100.00	100.00	1-10-2025 03:05:10 PM		15-10-2025 03:05:10 PM	5-11-2025 05:15:59 AM	5-11-2025 05:16:18 PM	Audit Trail
CL/2025/10/V1/010548	Claim	Delay Delivery Premium Parcel	NOOR AFIZAINI BINTI ALI	Prepaid Account	V176163614047001				Rejected	0.00		31-10-2025 09:55:28 PM		14-11-2025 09:55:28 PM			Audit Trail
CL/2025/10/V1/010547	Claim	Damage	GUB FURNITURE SDN BHD	Credit Account	V176155132207001				Rejected	50.00		31-10-2025 05:12:50 PM		14-11-2025 05:12:50 PM			Audit Trail
CL/2025/10/V1/010546	Claim	Damage	SUKA TUKANG	Cash	V176172272597001	Yes	Force Majeure	Express	Pending by Claim Dept	200.00		31-10-2025 04:26:27 PM	3-12-2025 08:26:47 AM	14-11-2025 04:26:27 PM			Audit Trail
CL/2025/10/V1/010545	Claim	Damage	Tan Hong Lu	Credit Account	ZND1761122904166				Rejected	0.00		31-10-2025 02:16:06 PM		14-11-2025 02:16:06 PM			Audit Trail
CL/2025/10/V1/010544	Claim	Damage	TEOH EN RUI (LESTER TEOH)	Cash	V176172434698001				Rejected	649.00		31-10-2025 11:31:52 AM		14-11-2025 11:31:52 AM			Audit Trail
CL/2025/10/V1/010543	Claim	Damage	TND EXPRESS (M) SDN BHD	Credit Account	V176172233963001	No	Force Majeure	Express	Pending Responsible Staff Details	358.00	200.00	30-10-2025 05:54:15 PM	16-11-2025 09:20:28 AM	13-11-2025 05:54:15 PM	14-11-2025 09:20:09 AM		Audit Trail
CL/2025/10/V1/010542	Claim	Lost	AMALAN FOKUS SDN. BHD. (B3118238000)	Credit Account	V175309746079002-1	No	Hub/Depo/ Station Handling Issue	Premium	Pending Responsible Staff Details	849.63	849.63	30-10-2025 05:26:44 PM	25-1-2026 02:21:55 PM	13-11-2025 05:26:44 PM	23-1-2026 02:20:51 AM		Audit Trail
CL/2025/10/V1/010541	Claim	Lost	Janie	Credit Account	V175999108713001				Rejected	272.65		30-10-2025 04:46:22 PM		13-11-2025 04:46:22 PM			Audit Trail

CL/2025/10/V1/010540	Claim	Damage	WAH LEE CHAINSTORE SDN BHD	Credit Account	V175888009848001	Yes	Force Majeure	Express	Pending by Claim Dept	1000.00		30-10-2025 04:46:13 PM	10-4-2026 11:11:23 AM	13-11-2025 04:46:13 PM			Audit Trail
CL/2025/10/V1/010539	Claim	Delay Delivery Premium Parcel	EASY MAIL SDN BHD	Credit Account	V176138257460001	No	Hub/Depo/ Station Handling Issue	Premium	Pending Responsible Staff Details	100.00	100.00	30-10-2025 02:45:33 PM	17-4-2026 03:28:33 PM	13-11-2025 02:45:33 PM	15-4-2026 03:22:06 AM		Audit Trail
CL/2025/10/V1/010538	Claim	Lost	GRAND RENAI HOTEL	Credit Account	V175029805483	No	Hub/Depo/ Station Handling Issue	Express	Rejected	200.00		30-10-2025 12:45:24 PM		13-11-2025 12:45:24 PM			Audit Trail
CL/2025/10/V1/010537	Claim	Damage	CHAN TAT SIN	Credit Account	V176155109360002				Rejected	250.00		30-10-2025 10:56:41 AM		13-11-2025 10:56:41 AM			Audit Trail
CL/2025/10/V1/010536	Claim	Damage	HJ EXPRESS	Credit Account	V176129494744001	No	Force Majeure	Express	Pending Responsible Staff Details	420.00	200.00	29-10-2025 08:52:22 PM	9-4-2026 10:53:49 AM	12-11-2025 08:52:22 PM	7-4-2026 10:49:40 AM		Audit Trail
CL/2025/10/V1/010535	Claim	Delay Delivery Premium Parcel	Cheng Su Huan	Credit Account	V176138166236001	No	Hub/Depo/ Station Handling Issue	Premium	Rejected	15.90		29-10-2025 02:47:51 PM		12-11-2025 02:47:51 PM			Audit Trail
CL/2025/10/V1/010534	Claim	Damage FreshBox	EASY REWARDS RESOURCES	Credit Account	V176138143930001	No	LineHaul Connectivity Issue	FreshBox	Pending Responsible Staff Details	250.00	200.00	29-10-2025 11:43:07 AM	7-11-2025 11:51:31 AM	12-11-2025 11:43:07 AM	5-11-2025 11:46:02 AM		Audit Trail
CL/2025/10/V1/010533	Claim	Damage	CEMERLANG TANI ENTERPRISE	Prepaid Account	V175957766153001				Rejected	50.00		29-10-2025 11:25:35 AM		12-11-2025 11:25:35 AM			Audit Trail
CL/2025/10/V1/010532	Claim	Damage	helena wang	Credit Account	CNMYL000901443				Rejected	68.06		28-10-2025 11:38:03 PM		11-11-2025 11:38:03 PM			Audit Trail
CL/2025/10/V1/010531	Claim	Damage	L&G auto supply (m) sdn bhd	Cash	V176155040762001	No	Force Majeure	Express	Pending Responsible Staff Details	6500.00	200.00	28-10-2025 06:27:55 PM	31-1-2026 02:29:56 PM	11-11-2025 06:27:55 PM	29-1-2026 02:29:36 AM		Audit Trail
CL/2025/10/V1/010530	Claim	Damage	KUANTAN MUSIC CENTER SDN BHD	Credit Account	V176120420537001				Rejected	0.00		28-10-2025 06:01:10 PM		11-11-2025 06:01:10 PM			Audit Trail
CL/2025/10/V1/010529	Claim	Damage	HIGH FIVE CHANNEL SHD BHD	Cash	V176078534218001	No	Force Majeure	Express	Pending Responsible Staff Details	299.00	200.00	28-10-2025 04:45:36 PM	16-11-2025 09:08:58 AM	11-11-2025 04:45:36 PM	14-11-2025 09:08:39 AM		Audit Trail
CL/2025/10/V1/010528	Claim	Lost	Seng hoe	Credit Account	V175567526017001				Rejected	0.00		28-10-2025 04:17:32 PM		11-11-2025 04:17:32 PM			Audit Trail

CL/2025/10/V1/010527	Claim	Missing Content	ANNIE SEOW FOONG CHOO	Cash	V176054032615002	No	Force Majeure	Express	Pending Responsible Staff Details	486.00	200.00	28-10-2025 10:01:42 AM	16-11-2025 09:41:51 AM	11-11-2025 10:01:42 AM	14-11-2025 09:36:44 AM		Audit Trail
CL/2025/10/V1/010526	Claim	Lost	QIAN LI NIAO LOGISTIC INTL	Credit Account	MYZZ0181384	No	Driver Issue	Express	Pending by Operation	227.00		27-10-2025 11:31:33 PM	30-10-2025 08:21:09 AM	10-11-2025 11:31:33 PM			Audit Trail
CL/2025/10/V1/010525	Claim	Damage	Lee Zi Xuan	Cash	V176129571193001	No	Force Majeure	Express	Pending by Operation	200.00		27-10-2025 07:05:56 PM	30-10-2025 08:14:38 AM	10-11-2025 07:05:56 PM			Audit Trail
CL/2025/10/V1/010524	Claim	Missing Content	Wonderful sparkle(steven)	Prepaid Account	V176112878087001	No	Driver Issue	Premium	Rejected	200.00		27-10-2025 03:26:31 PM		10-11-2025 03:26:31 PM			Audit Trail
CL/2025/10/V1/010523	Claim	Delay Delivery Premium Parcel	WAFIZA MARKETING SDN BHD	Credit Account	V176129508373001	No	Hub/Depo/ Station Handling Issue	Premium	Pending Responsible Staff Details	97.00	97.00	27-10-2025 02:50:50 PM	28-1-2026 09:49:29 AM	10-11-2025 02:50:50 PM	26-1-2026 09:37:57 AM		Audit Trail
CL/2025/10/V1/010522	Claim	Damage FreshBox	Cili Gemuk Selayang	Cash	V176129524342001	No	Misrouted Issue	FreshBox	Pending Responsible Staff Details	1032.00	200.00	27-10-2025 12:53:13 PM	7-11-2025 03:19:36 PM	10-11-2025 12:53:13 PM	5-11-2025 03:12:20 AM		Audit Trail
CL/2025/10/V1/010521	Claim	Delay Delivery Premium Parcel	kilang satar marhawie	Credit Account	V176129548324001	No	Hub/Depo/ Station Handling Issue	Premium	Pending Responsible Staff Details	640.00	100.00	27-10-2025 11:08:25 AM	7-11-2025 05:03:57 PM	10-11-2025 11:08:25 AM	5-11-2025 04:49:34 AM		Audit Trail
CL/2025/10/V1/010520	Claim	Damage	KUANTAN MUSIC CENTRE	Credit Account	V176120416516001				Info Incomplete	0.00		25-10-2025 01:37:57 PM	29-10-2025 04:29:16 PM	8-11-2025 01:37:57 PM			Audit Trail
CL/2025/10/V1/010519	Claim	Damage	U & ME Electrical Sdn Bhd	Credit Account	V175999245548001	Yes	Force Majeure	Express	Pending by Claim Dept	2500.00		24-10-2025 06:10:33 PM	5-11-2025 10:25:13 AM	7-11-2025 06:10:33 PM			Audit Trail
CL/2025/10/V1/010518	Claim	Damage	WePost Sdn Bhd	Credit Account	V175187938429				Rejected	0.00		24-10-2025 05:49:08 PM		7-11-2025 05:49:08 PM			Audit Trail
CL/2025/10/V1/010517	Claim	Damage	U & ME Electrical Sdn Bhd	Credit Account	V175999256995001	No	Force Majeure	Express	Pending Responsible Staff Details	200.00	200.00	24-10-2025 05:36:08 PM	7-11-2025 05:24:07 PM	7-11-2025 05:36:08 PM	5-11-2025 05:23:48 AM		Audit Trail
CL/2025/10/V1/010516	Claim	Damage	CHEONG SIAU MING	Cash	V176078506697001.				Rejected	248.00		24-10-2025 05:08:00 PM		7-11-2025 05:08:00 PM			Audit Trail
CL/2025/10/V1/010515	Claim	Damage	EASY TAN	Credit Account	V176111395233055	No	WareHouse Handling Issue	Express	Pending by Operation	1686.00		24-10-2025 04:18:17 PM	21-11-2025 08:13:02 AM	7-11-2025 04:18:17 PM			Audit Trail
CL/2025/10/V1/010514	Claim	Damage	MR GAN	Credit Account	V176078467202001	Yes	Force Majeure	Express	Pending by Claim Dept	2089.00		24-10-2025 04:08:36 PM	5-11-2025 09:56:04 AM	7-11-2025 04:08:36 PM			Audit Trail

CL/2025/10/V1/010513	Claim	Damage	Lai Jing Yee	Credit Account	V176046643607001	No	Force Majeure	Express	Rejected	650.00		24-10-2025 04:02:27 PM		7-11-2025 04:02:27 PM			Audit Trail
CL/2025/10/V1/010512	Claim	Lost	CU LIVE EMPIRE	Cash	V175887945253001	No	Force Majeure	Express	Pending Responsible Staff Details	18.31	18.31	24-10-2025 12:05:49 PM	23-11-2025 03:02:43 PM	7-11-2025 12:05:49 PM	21-11-2025 03:02:25 AM		Audit Trail
CL/2025/10/V1/010511	Claim	Delay Delivery Premium Parcel	RICH FLORA NURSERY	Credit Account	V176078274992001	No	Hub/Depo/ Station Handling Issue	Premium	Rejected	100.00		24-10-2025 11:48:37 AM		7-11-2025 11:48:37 AM			Audit Trail
CL/2025/10/V1/010510	Claim	Damage	Kaladevi Ramamoorthi	Credit Account	V176078503085001	Yes	Force Majeure	Express	Pending by Claim Dept	1919.25		24-10-2025 11:33:26 AM	7-11-2025 09:16:15 AM	7-11-2025 11:33:26 AM			Audit Trail
CL/2025/10/V1/010509	Claim	Lost	Brian (Office)	Credit Account	V175818157694001				Rejected	245.40		24-10-2025 11:24:33 AM		7-11-2025 11:24:33 AM			Audit Trail
CL/2025/10/V1/010508	Claim	Damage	muhammad nuh soleh	Credit Account	V175999149495001	No	Force Majeure	Express	Pending by Operation	200.00		24-10-2025 10:04:34 AM	29-10-2025 01:31:50 PM	7-11-2025 10:04:34 AM			Audit Trail
CL/2025/10/V1/010507	Claim	Damage	cheong siau ming	Cash	V176078506697001				Rejected	248.00		24-10-2025 09:35:14 AM		7-11-2025 09:35:14 AM			Audit Trail
CL/2025/10/V1/010506	Claim	Lost	Vilcent Yee Shin Hau	Credit Account	10267966520				Rejected	445.00		23-10-2025 10:51:31 PM		6-11-2025 10:51:31 PM			Audit Trail
CL/2025/10/V1/010505	Claim	Delay Delivery Premium Parcel	GAYATHRI A/P S.V. ANATHAN	Credit Account	V176053927264001	No	Hub/Depo/ Station Handling Issue	Premium	Pending Responsible Staff Details	100.00	100.00	23-10-2025 03:22:05 PM	6-4-2026 05:26:54 PM	6-11-2025 03:22:05 PM	4-4-2026 05:10:44 AM		Audit Trail
CL/2025/10/V1/010504	Claim	Damage	Narsi	Credit Account	V176017596956001	No	Force Majeure	Express	Pending Responsible Staff and Payment Details	1587.89	200.00	23-10-2025 03:02:24 PM	8-11-2025 12:00:46 PM	6-11-2025 03:02:24 PM			Audit Trail
CL/2025/10/V1/010503	Claim	Damage	Khairul Azizan Saw Binti Abdullah	Cash	V176078382383001				Rejected	179.00		22-10-2025 11:07:20 PM		5-11-2025 11:07:20 PM			Audit Trail
CL/2025/10/V1/010502	Claim	Damage	WAN AHMAD SHAMSUDIN BIN ABDUL RAHMAN	Cash	V176017828903001				Rejected	240.00		22-10-2025 06:56:05 PM		5-11-2025 06:56:05 PM			Audit Trail
CL/2025/10/V1/010501	Claim	Lost	MMAG DIGITAL SDN BHD	Prepaid Account	V175861958453001	No	Hub/Depo/ Station Handling Issue	Express	Pending by Operation	949.00		22-10-2025 06:29:25 PM	26-10-2025 02:49:40 PM	5-11-2025 06:29:25 PM			Audit Trail

CL/2025/10/V1/010500	Claim	Lost	ONG BIN SHING	Cash	CNMYL000875801				Rejected	0.00		22-10-2025 04:28:28 PM		5-11-2025 04:28:28 PM			Audit Trail
CL/2025/10/V1/010499	Claim	Damage	Capital B Farm Sdn Bhd	Credit Account	V176054039393001	No	Force Majeure	Express	Pending Responsible Staff Details	286.00	200.00	22-10-2025 04:05:08 PM	6-12-2025 04:48:40 PM	5-11-2025 04:05:08 PM	4-12-2025 04:48:23 AM		Audit Trail
CL/2025/10/V1/010498	Claim	Damage	GUB FURNITURE SDN BHD	Credit Account	V176017649096001	No	Force Majeure	Express	Pending Responsible Staff Details	150.00	150.00	22-10-2025 03:47:04 PM	31-10-2025 10:19:43 AM	5-11-2025 03:47:04 PM	29-10-2025 10:13:44 AM		Audit Trail
CL/2025/10/V1/010497	Claim	Damage FreshBox	JANICE THOONG	Prepaid Account	V176054075230001				Info Incomplete	27.25		22-10-2025 03:22:55 PM	29-10-2025 12:05:58 PM	5-11-2025 03:22:55 PM			Audit Trail
CL/2025/10/V1/010496	Claim	Damage	KOK YAN SHAO	Credit Account	V175999185394001	Yes	Force Majeure	Express	Pending Responsible Staff Details and Pending Upload Payment from Insurance Company	1000.00	1000.00	22-10-2025 03:22:43 PM		5-11-2025 03:22:43 PM	7-4-2026 04:17:45 AM		Audit Trail
CL/2025/10/V1/010495	Claim	Damage	TANG EE LING	Credit Account	V176078283444001				Info Incomplete	130.00		22-10-2025 02:58:22 PM	24-10-2025 03:38:38 PM	5-11-2025 02:58:22 PM			Audit Trail
CL/2025/10/V1/010494	Claim	Damage	cheah siew chu	Credit Account	V175982527231001	No	Force Majeure	Express	Pending Responsible Staff Details	315.00	200.00	22-10-2025 01:13:39 PM	23-11-2025 02:57:08 PM	5-11-2025 01:13:39 PM	21-11-2025 02:56:25 AM		Audit Trail
CL/2025/10/V1/010493	Claim	Damage	Nadya	Credit Account	V175999141833001				Rejected	0.00		22-10-2025 11:54:17 AM		5-11-2025 11:54:17 AM			Audit Trail
CL/2025/10/V1/010492	Claim	Missing Content	TAN TOH HENG	Credit Account	V175768022738001	No	Force Majeure	Express	Pending Responsible Staff Details	426.00	200.00	21-10-2025 09:31:11 PM	12-11-2025 09:50:08 AM	4-11-2025 09:31:11 PM	10-11-2025 09:49:49 AM		Audit Trail
CL/2025/10/V1/010491	Claim	Damage	Kaira Technologies(M) Sdn. Bhd	Credit Account	V175999142472001				Rejected	960.00		21-10-2025 05:31:15 PM		4-11-2025 05:31:15 PM			Audit Trail
CL/2025/10/V1/010490	Claim	Damage FreshBox	SERENE	Cash	V176053858254001	No	LineHaul Connectivity Issue	Premium	Pending Responsible Staff Details	200.00	100.00	21-10-2025 04:59:09 PM	31-10-2025 09:26:35 AM	4-11-2025 04:59:09 PM	29-10-2025 09:19:42 AM		Audit Trail
CL/2025/10/V1/010489	Claim	Damage	R A Jaya Resources	Credit Account	V176046587703001	Yes	Force Majeure	Express	Pending by Operation	2112.28		20-10-2025 05:26:49 PM	24-10-2025 01:25:07 PM	3-11-2025 05:26:49 PM			Audit Trail

CL/2025/10/V1/010488	Claim	Damage	Xinjing Kee	Credit Account	V176053774233001	No	Force Majeure	Express	Pending Responsible Staff Details	200.00	200.00	18-10-2025 02:07:24 PM	11-1-2026 02:18:45 PM	1-11-2025 02:07:24 PM	9-1-2026 02:04:17 AM		Audit Trail
CL/2025/10/V1/010487	Claim	Delay Delivery Premium Parcel	NASIRUDDIN BIN BAKAR	Cash	V176044633457001	No	Misrouted Issue	Premium	Pending Responsible Staff Details	68.50	68.50	18-10-2025 12:08:14 PM	7-11-2025 05:44:50 PM	1-11-2025 12:08:14 PM	5-11-2025 05:37:17 AM		Audit Trail
CL/2025/10/V1/010486	Claim	Lost	Beauty Impact Marketing Sdn Bhd	Cash	V175818674054001	No	Force Majeure	Express	Pending by Operation	100.00		17-10-2025 11:27:01 AM	5-11-2025 09:36:37 AM	31-10-2025 11:27:01 AM			Audit Trail
CL/2025/10/V1/010485	Claim	Delay Delivery Premium Parcel	Oerlikon Balzers Coating Malaysia Sdn Sdn	Credit Account	V176046684556001				Rejected	200.00		17-10-2025 10:54:51 AM		31-10-2025 10:54:51 AM			Audit Trail
CL/2025/10/V1/010484	Claim	Delay Delivery Premium Parcel	CEMERLANG TANI ENTERPRISE	Credit Account	V175957766153001				Rejected	50.00		17-10-2025 08:32:43 AM		31-10-2025 08:32:43 AM			Audit Trail
CL/2025/10/V1/010483	Claim	Damage	MALURRY	Cash	V176046662592001				Rejected	159.00		16-10-2025 02:09:58 PM		30-10-2025 02:09:58 PM			Audit Trail
CL/2025/10/V1/010482	Claim	Damage	MOHD NOH BIN AMBAN	Credit Account	V176017611482001	Yes	Force Majeure	Express	Pending by Claim Dept	3499.00		16-10-2025 02:01:25 PM	7-11-2025 08:57:30 AM	30-10-2025 02:01:25 PM			Audit Trail
CL/2025/10/V1/010481	Claim	Delay Delivery Premium Parcel	Zuraini bt zam	Credit Account	V176017633699001				Rejected	78.00		16-10-2025 12:55:58 PM		30-10-2025 12:55:58 PM			Audit Trail
CL/2025/10/V1/010480	Claim	Damage	WELLY BIKE TRADING	Credit Account	V175888566587001	No	Force Majeure	Express	Pending Responsible Staff Details	150.00	150.00	15-10-2025 05:55:27 PM	8-11-2025 10:48:58 AM	29-10-2025 05:55:27 PM	6-11-2025 10:48:04 AM		Audit Trail
CL/2025/10/V1/010479	Claim	Damage	Yip Kang Yu	Credit Account	V176017641458001			Express	Info Incomplete	0.00		15-10-2025 05:51:07 PM	24-10-2025 10:51:56 AM	29-10-2025 05:51:07 PM			Audit Trail
CL/2025/10/V1/010478	Claim	Damage	SUN CHING SDN BHD	Credit Account	V175999283335001				Rejected	999.00		15-10-2025 05:42:28 PM		29-10-2025 05:42:28 PM			Audit Trail
CL/2025/10/V1/010477	Claim	Damage	POH POH	Credit Account	V175870561521001				Rejected	51.49		15-10-2025 02:27:45 PM		29-10-2025 02:27:45 PM			Audit Trail
CL/2025/10/V1/010476	Claim	Damage	LIM YEE SOON	Credit Account	V175999152747001	No	Force Majeure	Express	Pending Responsible Staff Details	200.00	200.00	15-10-2025 11:44:55 AM	8-11-2025 12:16:53 PM	29-10-2025 11:44:55 AM	6-11-2025 12:16:39 PM		Audit Trail
CL/2025/10/V1/010475	Claim	Damage	MetaOne Sdn. Bhd.	Credit Account	V175982442015001	Yes	Force Majeure	Premium	Pending by Claim Dept	599.00		15-10-2025 10:47:46 AM	29-10-2025 11:57:12 AM	29-10-2025 10:47:46 AM			Audit Trail

CL/2025/10/V1/010474	Claim	Damage	V175999291095001	Cash	V175999291095001	No	Force Majeure	Express	Pending Responsible Staff Details	974.00	200.00	15-10-2025 10:15:46 AM	31-10-2025 11:27:25 AM	29-10-2025 10:15:46 AM	29-10-2025 11:23:53 AM		Audit Trail
CL/2025/10/V1/010473	Claim	Damage	AZAHAR BIN SAHAN	Cash	V176017571243001				Rejected	100.00		15-10-2025 09:43:46 AM		29-10-2025 09:43:46 AM			Audit Trail
CL/2025/10/V1/010472	Claim	Damage	nur diyana	Credit Account	V175957802233001	No	Force Majeure	Express	Pending by Operation	200.00		14-10-2025 03:34:13 PM	24-10-2025 09:44:39 AM	28-10-2025 03:34:13 PM			Audit Trail
CL/2025/10/V1/010471	Claim	Damage	Nabilah Leyana	Credit Account	V175999196673001	No	Force Majeure	Value Pack	Pending by Operation	200.00		14-10-2025 03:28:14 PM	24-10-2025 09:35:34 AM	28-10-2025 03:28:14 PM			Audit Trail
CL/2025/10/V1/010470	Claim	Damage	Yeong Chee Leon	Credit Account	V175999153133001	No	Force Majeure	Express	Pending by Operation	2100.00		14-10-2025 02:37:29 PM	24-10-2025 09:23:09 AM	28-10-2025 02:37:29 PM			Audit Trail
CL/2025/10/V1/010469	Claim	Damage	KLM CITY AUTO TYRES SDN BHD	Cash	V175887685999009				Rejected	500.00		14-10-2025 12:01:40 PM		28-10-2025 12:01:40 PM			Audit Trail
CL/2025/10/V1/010468	Claim	Damage	Rabiatul Adawiah Binti Jafri	Credit Account	V175957531065001	No	Force Majeure	Express	Pending Responsible Staff Details	99.48	99.48	14-10-2025 11:30:00 AM	7-11-2025 04:32:16 PM	28-10-2025 11:30:00 AM	5-11-2025 04:31:43 AM		Audit Trail
CL/2025/10/V1/010467	Claim	Damage	NORAMELIA HERMALA BINTI MOKSINUN	Credit Account	V175982471725001	No	Force Majeure	Express	Pending Responsible Staff Details	68.25	68.25	14-10-2025 11:22:00 AM	31-10-2025 05:14:34 PM	28-10-2025 11:22:00 AM	29-10-2025 05:09:56 AM		Audit Trail
CL/2025/10/V1/010466	Claim	Damage	Acer Sales And Services Sdn Bhd	Credit Account	SMSO25032056-0000	No	Force Majeure	Premium	Pending Responsible Staff Details	202.80	202.80	14-10-2025 09:54:49 AM	8-11-2025 09:39:19 AM	28-10-2025 09:54:49 AM	6-11-2025 09:38:39 AM		Audit Trail
CL/2025/10/V1/010465	Claim	Damage	Mohd Zulkifli	Credit Account	V175999284226001	Yes	Force Majeure	Express	Pending by Claim Dept	1050.00		14-10-2025 09:44:54 AM	15-11-2025 08:32:35 AM	28-10-2025 09:44:54 AM			Audit Trail
CL/2025/10/V1/010464	Claim	Damage	SUN CHING SDN BHD	Credit Account	V175992766170001				Rejected	1949.00		13-10-2025 07:54:28 PM		27-10-2025 07:54:28 PM			Audit Trail
CL/2025/10/V1/010463	Claim	Damage	Muhamad Asrun	Credit Account	V175999213813001	No	Force Majeure	Express	Pending Responsible Staff Details	1378.30	629.15	13-10-2025 09:41:27 AM	1-1-2026 02:07:33 PM	27-10-2025 09:41:27 AM	30-12-2025 02:03:31 AM		Audit Trail
CL/2025/10/V1/010462	Claim	Damage	Louis Khor	Credit Account	V175957813727001	No	Force Majeure	Express	Pending by Operation	200.00		13-10-2025 09:33:44 AM	23-10-2025 04:15:22 PM	27-10-2025 09:33:44 AM			Audit Trail
CL/2025/10/V1/010461	Claim	Damage	Aidzil Adzahar Bin Ahmad	Credit Account	V175957816513001	No	Force Majeure	Express	Pending by Operation	200.00		13-10-2025 09:31:10 AM	23-10-2025 04:11:21 PM	27-10-2025 09:31:10 AM			Audit Trail

CL/2025/10/V1/010460	Claim	Damage	Goh tang theng	Credit Account	V175818419303				Rejected	0.00		12-10-2025 06:10:13 PM		26-10-2025 06:10:13 PM			Audit Trail
CL/2025/10/V1/010459	Claim	Damage	Sky Fortune Logistics	Credit Account	V175992795866001	No	Force Majeure	Express	Rejected	200.00		12-10-2025 08:02:36 AM		26-10-2025 08:02:36 AM			Audit Trail
CL/2025/10/V1/010458	Claim	Damage	NG CHONG SWEE	Credit Account	V175870602699001				Rejected	139.06		10-10-2025 05:58:21 PM		24-10-2025 05:58:21 PM			Audit Trail
CL/2025/10/V1/010457	Claim	Damage	fong	Credit Account	MY82294399754	No	Force Majeure	Express	Pending Responsible Staff Details	245.05	200.00	10-10-2025 05:43:02 PM	31-10-2025 10:47:23 AM	24-10-2025 05:43:02 PM	29-10-2025 10:46:54 AM		Audit Trail
CL/2025/10/V1/010456	Claim	Damage	HJ EXPRESS	Credit Account	V175888331567001	No	Force Majeure	Express	Pending Responsible Staff Details	200.00	200.00	10-10-2025 05:38:38 PM	31-10-2025 11:07:11 AM	24-10-2025 05:38:38 PM	29-10-2025 11:04:55 AM		Audit Trail
CL/2025/10/V1/010455	Claim	Damage	Rahma vadila	Credit Account	V175982502405001	No	Force Majeure	Express	Pending by Operation	200.00		10-10-2025 03:06:44 PM	23-10-2025 03:24:53 PM	24-10-2025 03:06:44 PM			Audit Trail
CL/2025/10/V1/010454	Claim	Damage	Mohd Fairul Hisham Hamzah	Credit Account	V175957813895001	No	Force Majeure	Express	Pending by Operation	200.00		10-10-2025 12:24:10 PM	23-10-2025 03:07:47 PM	24-10-2025 12:24:10 PM			Audit Trail
CL/2025/10/V1/010453	Claim	Delay Delivery Premium Parcel	POSTHUB MANTIN, N9	Cash	V175982499064001	No	Hub/Depo/ Station Handling Issue	Premium	Pending by Operation	16.20		10-10-2025 10:45:49 AM	23-10-2025 02:58:24 PM	24-10-2025 10:45:49 AM			Audit Trail
CL/2025/10/V1/010452	Claim	Damage	NORHAYATI BINTI MD NASER	Credit Account	V175957800192001	No	Force Majeure	Express	Pending Responsible Staff and Payment Details	200.00	200.00	10-10-2025 09:20:51 AM	13-4-2026 10:10:28 AM	24-10-2025 09:20:51 AM			Audit Trail
CL/2025/10/V1/010451	Claim	Damage	AMIRUL AIMAN BIN MOHD MISRI	Credit Account	V175957638726001	No	Force Majeure	Express	Pending by Operation	200.00		10-10-2025 09:17:02 AM	23-10-2025 02:09:02 PM	24-10-2025 09:17:02 AM			Audit Trail
CL/2025/10/V1/010450	Claim	Damage	Lee	Credit Account	V175888073023001				New	38.70		9-10-2025 02:39:34 PM	22-10-2025 02:04:02 PM	23-10-2025 02:39:34 PM			Audit Trail
CL/2025/10/V1/010449	Claim	Damage	HIGH FIVE CHANNEL SHD BHD	Cash	V175945922585001	No	Force Majeure	Express	Pending Responsible Staff Details	299.00	200.00	9-10-2025 02:14:27 PM	7-11-2025 04:23:26 PM	23-10-2025 02:14:27 PM	5-11-2025 04:23:05 AM		Audit Trail

CL/2025/10/V1/010448	Claim	Damage	HIGH FIVE CHANNEL SHD BHD	Cash	V175957467517001	No	Force Majeure	Express	Pending Responsible Staff Details and Pending Upload Payment from Insurance Company	299.00	200.00	9-10-2025 01:53:52 PM		23-10-2025 01:53:52 PM			Audit Trail
CL/2025/10/V1/010447	Claim	Damage	HIGHFIVE CHANNEL SDN BHD	Cash	V175888318087001	No	Force Majeure	Express	Pending Responsible Staff Details	299.00	200.00	9-10-2025 01:35:12 PM	7-11-2025 10:21:43 AM	23-10-2025 01:35:12 PM	5-11-2025 10:16:09 AM		Audit Trail
CL/2025/10/V1/010446	Claim	Damage	ADIBAH INSYIRAH BINTI SALEHIN	Cash	V175945842975001				Rejected	700.00		9-10-2025 11:00:44 AM		23-10-2025 11:00:44 AM			Audit Trail
CL/2025/10/V1/010445	Claim	Damage	adikqih	Credit Account	V175957799359001	No	Force Majeure	Express	Pending Responsible Staff and Payment Details	200.00		9-10-2025 09:18:59 AM	5-3-2026 09:11:05 AM	23-10-2025 09:18:59 AM			Audit Trail
CL/2025/10/V1/010444	Claim	Damage	Loh Wei Keat	Prepaid Account	V175957604899001	No	Force Majeure	FreshBox	Pending by Operation	60.00		8-10-2025 02:28:40 PM	23-10-2025 01:22:19 PM	22-10-2025 02:28:40 PM			Audit Trail
CL/2025/10/V1/010443	Claim	Damage FreshBox	MILLION MILES FOOD MANUFACTURING SDN BHD	Credit Account	V175945971439001	No	Hub/Depo/ Station Handling Issue	FreshBox	Pending Responsible Staff Details	316.00	200.00	8-10-2025 11:36:42 AM	7-11-2025 04:42:55 PM	22-10-2025 11:36:42 AM	5-11-2025 04:42:38 AM		Audit Trail
CL/2025/10/V1/010442	Claim	Damage	Kelvin	Credit Account	V175957636241001	No	Force Majeure	Express	Pending Responsible Staff Details	200.00	200.00	8-10-2025 09:06:02 AM	9-4-2026 10:44:44 AM	22-10-2025 09:06:02 AM	7-4-2026 10:41:06 AM		Audit Trail
CL/2025/10/V1/010441	Claim	Missing Content	QIAN LI NIAO LOGISTIC INTL	Credit Account	V175818162605002	No	Hub/Depo/ Station Handling Issue	Pallet	Pending by Operation	751.89		7-10-2025 03:52:03 PM	23-10-2025 11:30:34 AM	21-10-2025 03:52:03 PM			Audit Trail
CL/2025/10/V1/010440	Claim	Delay Delivery Premium Parcel	ES EXPRESS ENTERPRISE	Cash	V175945996364001				Rejected	19.08		7-10-2025 01:51:41 PM		21-10-2025 01:51:41 PM			Audit Trail
CL/2025/10/V1/010439	Claim	Damage	CHYE HOW YEE	Credit Account	V175888499977001				Rejected	28.00		7-10-2025 09:44:25 AM		21-10-2025 09:44:25 AM			Audit Trail
CL/2025/10/V1/010438	Claim	Lost	Lai Wei Jiun	Prepaid Account	V175378041594001	No	Hub/Depo/ Station Handling Issue	Express	Pending by Operation	0.00		6-10-2025 11:01:56 PM	23-10-2025 10:28:21 AM	20-10-2025 11:01:56 PM			Audit Trail

CL/2025/10/V1/010437	Claim	Damage	Nurfarahin Kamarudin	Cash	CNMYL000834301				Rejected	21.55		6-10-2025 05:40:17 PM		20-10-2025 05:40:17 PM			Audit Trail
CL/2025/10/V1/010436	Claim	Lost	Beauty Impact Marketing Sdn Bhd	Cash	V175818674054001				Rejected	100.00		6-10-2025 04:40:22 PM		20-10-2025 04:40:22 PM			Audit Trail
CL/2025/10/V1/010435	Claim	Damage	Noor Azlizan bin buang	Credit Account	V175945984316001	No	Force Majeure	FreshBox	Pending Responsible Staff Details	0.00	200.00	6-10-2025 04:01:16 PM	31-10-2025 09:46:47 AM	20-10-2025 04:01:16 PM	29-10-2025 09:43:13 AM		Audit Trail
CL/2025/10/V1/010434	Claim	Damage	SNOWFIT MALAYSIA SDN BHD	Credit Account	V175576801419001	No	Force Majeure	Express	Pending Responsible Staff and Payment Details	19935.00	1329.00	6-10-2025 04:00:30 PM	29-11-2025 10:17:15 AM	20-10-2025 04:00:30 PM			Audit Trail
CL/2025/10/V1/010433	Claim	Damage	SNOWFIT MALAYSIA SDN BHD	Credit Account	V175576801433001	No	Force Majeure	Express	Pending Responsible Staff and Payment Details	19935.00	1329.00	6-10-2025 03:57:04 PM	29-11-2025 10:42:55 AM	20-10-2025 03:57:04 PM			Audit Trail
CL/2025/10/V1/010432	Claim	Damage	SNOWFIT MALAYSIA SDN BHD	Credit Account	V175576801426001	No	Force Majeure	Express	Pending Responsible Staff and Payment Details	19935.00	1329.00	6-10-2025 03:53:27 PM	29-11-2025 11:10:15 AM	20-10-2025 03:53:27 PM			Audit Trail
CL/2025/10/V1/010431	Claim	Damage	SNOWFIT MALAYSIA SDN BHD	Credit Account	V175576689598001	No	Force Majeure	Express	Pending Responsible Staff and Payment Details	19935.00	1329.00	6-10-2025 03:51:00 PM	29-11-2025 11:10:29 AM	20-10-2025 03:51:00 PM			Audit Trail
CL/2025/10/V1/010430	Claim	Damage	SNOWFIT MALAYSIA SDN BHD	Credit Account	V175576801402001	No	Force Majeure	Express	Pending Responsible Staff and Payment Details	19935.00	1329.00	6-10-2025 03:46:54 PM	29-11-2025 11:10:31 AM	20-10-2025 03:46:54 PM			Audit Trail
CL/2025/10/V1/010429	Claim	Damage	SNOWFIT MALAYSIA SDN BHD	Credit Account	V175576689611001	No	Force Majeure	Express	Pending Responsible Staff and Payment Details	19935.00	1329.00	6-10-2025 03:44:38 PM	29-11-2025 11:10:34 AM	20-10-2025 03:44:38 PM			Audit Trail
CL/2025/10/V1/010428	Claim	Damage	SNOWFIT MALAYSIA SDN BHD	Credit Account	V175576689703001	No	Force Majeure	Express	Pending Responsible Staff and Payment Details	19935.00	1329.00	6-10-2025 03:42:01 PM	29-11-2025 11:39:04 AM	20-10-2025 03:42:01 PM			Audit Trail
CL/2025/10/V1/010427	Claim	Damage	SNOWFIT MALAYSIA SDN BHD	Credit Account	V175576689642001	No	Force Majeure	Express	Pending Responsible Staff and Payment Details	19935.00	1329.00	6-10-2025 03:37:39 PM	29-11-2025 11:39:13 AM	20-10-2025 03:37:39 PM			Audit Trail

CL/2025/10/V1/010426	Claim	Damage	SNOWFIT MALAYSIA SDN BHD	Credit Account	V175576689789001	No	Force Majeure	Express	Pending Responsible Staff and Payment Details	19935.00	1329.00	6-10-2025 03:34:39 PM	29-11-2025 12:10:23 PM	20-10-2025 03:34:39 PM			Audit Trail
CL/2025/10/V1/010425	Claim	Damage	SNOWFIT MALAYSIA SDN BHD	Credit Account	V175576689765001	No	Force Majeure	Express	Pending Responsible Staff and Payment Details	19935.00	1329.00	6-10-2025 03:31:07 PM	29-11-2025 12:10:25 PM	20-10-2025 03:31:07 PM			Audit Trail
CL/2025/10/V1/010424	Claim	Damage	SNOWFIT MALAYSIA SDN BHD	Credit Account	V175576689758001	No	Force Majeure	Express	Pending Responsible Staff and Payment Details	19935.00	1329.00	6-10-2025 03:26:40 PM	29-11-2025 12:10:29 PM	20-10-2025 03:26:40 PM			Audit Trail
CL/2025/10/V1/010423	Claim	Damage	SNOWFIT MALAYSIA SDN BHD	Credit Account	V175576801457001	No	Force Majeure	Express	Pending Responsible Staff and Payment Details	19935.00	1329.00	6-10-2025 03:08:27 PM	29-11-2025 12:10:32 PM	20-10-2025 03:08:27 PM			Audit Trail
CL/2025/10/V1/010422	Claim	Damage	SNOWFIT MALAYSIA SDN BHD	Credit Account	V175576689673001	No	Force Majeure	Express	Pending Responsible Staff and Payment Details	19935.00	1329.00	6-10-2025 02:53:18 PM	29-11-2025 12:37:21 PM	20-10-2025 02:53:18 PM			Audit Trail
CL/2025/10/V1/010421	Claim	Damage	SNOWFIT MALAYSIA SDN BHD	Credit Account	V175576689666001	No	Force Majeure	Express	Pending Responsible Staff and Payment Details	19935.00	1329.00	6-10-2025 02:49:08 PM	29-11-2025 12:37:23 PM	20-10-2025 02:49:08 PM			Audit Trail
CL/2025/10/V1/010420	Claim	Damage	SNOWFIT MALAYSIA SDN BHD	Credit Account	V175576689628001	No	Force Majeure	Express	Pending Responsible Staff and Payment Details	0.00	1329.00	6-10-2025 02:31:14 PM	29-11-2025 12:37:25 PM	20-10-2025 02:31:14 PM			Audit Trail
CL/2025/10/V1/010419	Claim	Delay Delivery Premium Parcel	LIYA	Cash	V175888464685001				Rejected	20.00		6-10-2025 12:49:59 PM		20-10-2025 12:49:59 PM			Audit Trail
CL/2025/10/V1/010418	Claim	Damage	CHO MEE YEN	Credit Account	V175888247431001	No	Force Majeure	Express	Pending Responsible Staff Details and Pending Upload Payment from Insurance Company	200.00	200.00	6-10-2025 10:57:00 AM		20-10-2025 10:57:00 AM			Audit Trail
CL/2025/10/V1/010417	Claim	Damage	KOK YAN SHAO	Credit Account	V175818672265001	Yes	Force Majeure	Express	Pending by Operation	422.78		6-10-2025 10:54:30 AM	19-10-2025 12:45:38 PM	20-10-2025 10:54:30 AM			Audit Trail

CL/2025/10/V1/010416	Claim	Delay Delivery Premium Parcel	ES EXPRESS ENTERPRISE	Cash	V175945996449001				Rejected	25.44		6-10-2025 10:09:26 AM		20-10-2025 10:09:26 AM			Audit Trail
CL/2025/10/V1/010415	Claim	Damage	ZULFADLI BIN BAHARUM	Credit Account	V175887759591001	No	Force Majeure	Express	Pending Responsible Staff Details	200.00	200.00	5-10-2025 10:59:00 AM	7-11-2025 04:12:19 PM	19-10-2025 10:59:00 AM	5-11-2025 04:12:00 AM		Audit Trail
CL/2025/10/V1/010414	Claim	Delay Delivery Premium Parcel	Lee Sze Ching	Credit Account	V175888538645001				Rejected	500.00		4-10-2025 11:53:48 AM		18-10-2025 11:53:48 AM			Audit Trail
CL/2025/10/V1/010413	Claim	Delay Delivery Premium Parcel	AZWINA BINTI IBRAHIM (DERAS ENTERPISE)	Cash	V175888161867001	No	Misrouted Issue	Premium	Pending Responsible Staff Details	15.80	11.66	3-10-2025 05:37:45 PM	31-10-2025 02:36:25 PM	17-10-2025 05:37:45 PM	29-10-2025 02:32:09 AM		Audit Trail
CL/2025/10/V1/010412	Claim	Damage	HIGH FIVE CHANNEL ENTERPRISE	Cash	V175887518761001	No	Force Majeure	Express	Pending Responsible Staff Details	299.00	200.00	3-10-2025 05:35:22 PM	31-10-2025 10:55:43 AM	17-10-2025 05:35:22 PM	29-10-2025 10:52:00 AM		Audit Trail
CL/2025/10/V1/010411	Claim	Damage	HIGHFIVE CHANNEL SDN BHD	Cash	V175887786146001	No	Force Majeure	Express	Info Incomplete	299.00		3-10-2025 05:30:22 PM		17-10-2025 05:30:22 PM	28-5-2026 10:33:57 AM		Audit Trail
CL/2025/10/V1/010410	Claim	Damage	HJ EXPRESS	Credit Account	V175887806769001				Rejected	200.00		3-10-2025 04:57:32 PM		17-10-2025 04:57:32 PM			Audit Trail
CL/2025/10/V1/010409	Claim	Damage	hezheyu	Credit Account	V175887769620001	No	Force Majeure	Express	Pending Responsible Staff Details	200.00	200.00	3-10-2025 04:54:48 PM	30-10-2025 04:11:53 PM	17-10-2025 04:54:48 PM	28-10-2025 04:02:17 AM		Audit Trail
CL/2025/10/V1/010408	Claim	Damage	Zura binti Razali	Credit Account	V175887758983001	No	Force Majeure	Express	Pending Responsible Staff Details	200.00	200.00	3-10-2025 09:12:56 AM	20-10-2025 02:42:45 PM	17-10-2025 09:12:56 AM	18-10-2025 02:42:10 AM		Audit Trail
CL/2025/10/V1/010407	Claim	Damage	Mayanajwa	Credit Account	V175887823414001	No	Force Majeure	Express	Pending Responsible Staff Details	200.00	200.00	3-10-2025 09:10:18 AM	16-11-2025 09:27:31 AM	17-10-2025 09:10:18 AM	14-11-2025 09:24:53 AM		Audit Trail
CL/2025/10/V1/010406	Claim	Delay Delivery Premium Parcel	JIMMY	Credit Account	V175888067121001	No	Hub/Depo/ Station Handling Issue	Premium	Rejected	308.00		2-10-2025 10:31:44 PM		16-10-2025 10:31:44 PM			Audit Trail
CL/2025/10/V1/010405	Claim	Missing Content	Keith ng Yuet Kei	Credit Account	ZND1758503049973				Rejected	3879.77		2-10-2025 05:57:27 PM		16-10-2025 05:57:27 PM			Audit Trail
CL/2025/10/V1/010404	Claim	Damage	TITANIUM SYNERGY SDN BHD	Credit Account	V175870511410001	Yes	Force Majeure	Premium	Pending by Claim Dept	2150.00		2-10-2025 04:50:39 PM	23-10-2025 02:17:46 PM	16-10-2025 04:50:39 PM			Audit Trail

CL/2025/10/V1/010403	Claim	Damage	U & ME Electrical Sdn Bhd	Credit Account	V175516471122001				Rejected	1300.00		2-10-2025 04:10:24 PM		16-10-2025 04:10:24 PM			Audit Trail
CL/2025/10/V1/010402	Claim	Damage	TND EXPRESS (M) SDN BHD	Credit Account	V175887958819001	No	Force Majeure	Express	Pending by Operation	180.00		2-10-2025 03:52:06 PM	12-10-2025 11:01:11 AM	16-10-2025 03:52:06 PM			Audit Trail
CL/2025/10/V1/010401	Claim	Damage	tk shop	Prepaid Account	V175878811512001				Info Incomplete	129.00		2-10-2025 12:25:59 PM	12-10-2025 10:48:13 AM	16-10-2025 12:25:59 PM			Audit Trail
CL/2025/10/V1/010400	Claim	Damage	RITMA PRESTASI SDN BHD	Credit Account	V175861883434001	No	Force Majeure	Express	Pending Responsible Staff Details	1826.00	200.00	2-10-2025 11:31:22 AM	24-10-2025 02:27:02 PM	16-10-2025 11:31:22 AM	22-10-2025 02:26:39 AM		Audit Trail
CL/2025/10/V1/010399	Claim	Damage	ZEE MEI	Prepaid Account	V175887726241001				Rejected	50.00		2-10-2025 08:56:13 AM		16-10-2025 08:56:13 AM			Audit Trail
CL/2025/10/V1/010398	Claim	Damage	MS NG	Prepaid Account	V175887867043001				Rejected	68.00		2-10-2025 08:49:15 AM		16-10-2025 08:49:15 AM			Audit Trail
CL/2025/10/V1/010397	Claim	Delay Delivery Premium Parcel	KEN WONG	Credit Account	V175888071838001	No	Hub/Depo/ Station Handling Issue	Premium	Pending by Operation	218.00		1-10-2025 10:53:49 PM	12-10-2025 10:31:11 AM	15-10-2025 10:53:49 PM			Audit Trail
CL/2025/10/V1/010396	Claim	Damage	U & ME Electrical Sdn Bhd	Credit Account	V175887770671001	No	Force Majeure	Express	Pending Responsible Staff Details	1000.00	200.00	1-10-2025 06:10:05 PM	29-10-2025 11:08:13 AM	15-10-2025 06:10:05 PM	27-10-2025 11:07:45 AM		Audit Trail
CL/2025/10/V1/010395	Claim	Damage	U & ME Electrical Sdn Bhd	Credit Account	V175878885940001	Yes	Force Majeure	Express	Pending Responsible Staff Details	1500.00	1455.00	1-10-2025 06:01:57 PM	22-2-2026 11:24:48 AM	15-10-2025 06:01:57 PM	23-1-2026 09:56:41 AM		Audit Trail
CL/2025/10/V1/010394	Claim	Damage	Home Heaven Sdn Bhd	Cash	V175861881478001	No	Force Majeure	Express	Pending by Claim Dept	1055.50		1-10-2025 05:31:54 PM	12-6-2026 11:48:31 AM	15-10-2025 05:31:54 PM			Audit Trail
CL/2025/10/V1/010393	Claim	Damage	Home Heaven Sdn Bhd	Cash	V175818336051001	Yes	Force Majeure	Express	Pending Responsible Staff and Payment Details	812.30	406.15	1-10-2025 04:39:10 PM	30-10-2025 11:43:13 AM	15-10-2025 04:39:10 PM			Audit Trail
CL/2025/10/V1/010392	Claim	Damage	SUN CHING SDN BHD	Cash	V175768074898001				Rejected	450.00		1-10-2025 04:24:37 PM		15-10-2025 04:24:37 PM			Audit Trail
CL/2025/10/V1/010391	Claim	Damage	PASSION TRADING SDN BHD	Credit Account	V175862023587001	No	Force Majeure	Express	Pending Responsible Staff and Payment Details	100.00	100.00	1-10-2025 03:05:10 PM	6-11-2025 10:10:32 AM	15-10-2025 03:05:10 PM			Audit Trail
CL/2025/10/V1/010390	Claim	Lost	Tttwenty	Credit Account	ZND174056783283				Rejected	95.90		1-10-2025 01:44:05 PM		15-10-2025 01:44:05 PM			Audit Trail

CL/2025/10/V1/010389	Claim	Lost	Ibol Garden	Cash	V175888071494001				Rejected	100.00		1-10-2025 01:12:47 PM		15-10-2025 01:12:47 PM			Audit Trail
CL/2025/10/V1/010388	Claim	Damage FreshBox	Tew siau wee(Jiongthai)	Credit Account	V175697879861001				Rejected	3940.00		1-10-2025 12:16:36 PM		15-10-2025 12:16:36 PM			Audit Trail
CL/2025/10/V1/010387	Claim	Damage	PENCETAK BAJU	Credit Account	V175878899688001	No	Force Majeure	Express	Pending Responsible Staff Details	200.00	200.00	1-10-2025 09:55:31 AM	19-10-2025 09:08:49 AM	15-10-2025 09:55:31 AM	17-10-2025 09:05:01 AM		Audit Trail
CL/2025/09/V2/010316	Appeal	Damage	Siti aishah binti ariffin	Credit Account	V175697700530001	No	Force Majeure	Express	Completed	200.00	200.00	11-9-2025 03:18:37 PM		25-9-2025 03:18:37 PM	16-10-2025 12:06:49 PM	16-10-2025 12:07:18 PM	Audit Trail
CL/2025/09/V2/010272	Appeal	Damage	NUR FILZAH BINTI NOORDIN	Credit Account	V175577000309001	No	Force Majeure	Express	Completed	200.00	200.00	2-9-2025 01:58:45 PM		16-9-2025 01:58:45 PM	4-12-2025 03:33:02 AM	4-12-2025 03:33:29 PM	Audit Trail
CL/2025/09/V1/010386	Claim	Missing Content	Mae Tan	Cash	V175697773961001	No	Force Majeure	Express	Pending by Operation	65.00		30-9-2025 06:15:00 PM	4-10-2025 08:42:01 AM	14-10-2025 06:15:00 PM			Audit Trail
CL/2025/09/V1/010385	Claim	Damage	WENDY CHONG	Prepaid Account	V175887695318001				Rejected	68.00		30-9-2025 03:02:07 PM		14-10-2025 03:02:07 PM			Audit Trail
CL/2025/09/V1/010384	Claim	Damage	HJ EXPRESS	Credit Account	V175887684220001				Rejected	130.00		30-9-2025 11:16:27 AM		14-10-2025 11:16:27 AM			Audit Trail
CL/2025/09/V1/010383	Claim	Damage	muhamad ridzuan bin ismail	Credit Account	V175878863726001	No	Force Majeure	Express	Pending by Operation	428.00		29-9-2025 05:59:25 PM	4-10-2025 10:03:02 AM	13-10-2025 05:59:25 PM			Audit Trail
CL/2025/09/V1/010382	Claim	Damage	TND EXPRESS (M) SDN BHD	Credit Account	V175817931981002				Rejected	221.81		29-9-2025 04:38:39 PM		13-10-2025 04:38:39 PM			Audit Trail
CL/2025/09/V1/010381	Claim	Delay Delivery Premium Parcel	ES EXPRESS ENTERPRISE	Cash	V175887636533001	No	Hub/Depo/ Station Handling Issue	Premium	Rejected	15.90		29-9-2025 09:39:15 AM		13-10-2025 09:39:15 AM			Audit Trail
CL/2025/09/V1/010380	Claim	Damage	AIK HOE CERAMIC TILE SDN BHD	Credit Account	V175768313201001	No	Force Majeure	Express	Pending Responsible Staff Details	379.00	200.00	27-9-2025 05:30:37 PM	20-10-2025 03:12:56 PM	11-10-2025 05:30:37 PM	18-10-2025 03:12:26 AM		Audit Trail
CL/2025/09/V1/010379	Claim	Damage	HOMEWORKS.SDN. BHD yining	Cash	V175861963815001				Rejected	0.00		27-9-2025 10:29:27 AM		11-10-2025 10:29:27 AM			Audit Trail
CL/2025/09/V1/010378	Claim	Damage	QM LIVE EMPIRE	Cash	V175809801643001				Info Incomplete	78.00		27-9-2025 09:42:54 AM	10-10-2025 03:16:33 PM	11-10-2025 09:42:54 AM			Audit Trail

CL/2025/09/V1/010377	Claim	Damage FreshBox	Bryansia	Prepaid Account	V175861878768001	No	LineHaul Connectivity Issue	Premium	Pending Responsible Staff Details	200.00	100.00	27-9-2025 03:12:08 AM	23-10-2025 09:35:09 AM	11-10-2025 03:12:08 AM	21-10-2025 09:34:47 AM		Audit Trail
CL/2025/09/V1/010376	Claim	Damage FreshBox	Bryansia	Prepaid Account	V175861878782001	No	LineHaul Connectivity Issue	Premium	Pending Responsible Staff Details	632.00	100.00	27-9-2025 03:04:32 AM	23-10-2025 09:43:34 AM	11-10-2025 03:04:32 AM	21-10-2025 09:43:14 AM		Audit Trail
CL/2025/09/V1/010375	Claim	Lost	TOH ZI QIN	Cash	V175861963068001				Rejected	2300.00		26-9-2025 06:27:13 PM		10-10-2025 06:27:13 PM			Audit Trail
CL/2025/09/V1/010374	Claim	Damage FreshBox	LOH BOON HONG	Cash	V175818706175001	No	LineHaul Connectivity Issue	Premium	Pending Responsible Staff Details	198.00	100.00	26-9-2025 12:46:44 PM	23-10-2025 10:09:40 AM	10-10-2025 12:46:44 PM	21-10-2025 10:03:50 AM		Audit Trail
CL/2025/09/V1/010373	Claim	Damage	CM WAN	Credit Account	V175818462248001	No	Force Majeure	Express	Pending Responsible Staff Details	850.00	200.00	26-9-2025 10:25:21 AM	21-11-2025 12:05:58 PM	10-10-2025 10:25:21 AM	19-11-2025 12:04:09 PM		Audit Trail
CL/2025/09/V1/010372	Claim	Damage	MMATRIX SDN BHD	Credit Account	V175818332640001	No	Force Majeure	Express	Pending Responsible Staff Details	1899.00	200.00	26-9-2025 10:09:43 AM	13-5-2026 11:54:09 AM	10-10-2025 10:09:43 AM	11-5-2026 11:53:47 AM		Audit Trail
CL/2025/09/V1/010371	Claim	Delay Delivery Premium Parcel	Brandon	Credit Account	V175818628736001	No	LineHaul Connectivity Issue	Premium	Pending Responsible Staff Details	15.90	15.90	25-9-2025 10:03:15 PM	24-10-2025 02:14:39 PM	9-10-2025 10:03:15 PM	22-10-2025 02:14:16 AM		Audit Trail
CL/2025/09/V1/010370	Claim	Damage	ALBATTAR INTERNATIONAL SDN BHD	Credit Account	V175818453468001	No	Force Majeure	Express	Pending Responsible Staff Details	6520.00	200.00	25-9-2025 06:02:58 PM	7-11-2025 02:47:50 PM	9-10-2025 06:02:58 PM	5-11-2025 02:47:29 AM		Audit Trail
CL/2025/09/V1/010369	Claim	Delay Delivery Premium Parcel	RHIMAA	Cash	V175818607267001	No	LineHaul Connectivity Issue	Premium	Info Incomplete	200.00		25-9-2025 05:16:08 PM		9-10-2025 05:16:08 PM			Audit Trail
CL/2025/09/V1/010368	Claim	Damage FreshBox	KEE	Prepaid Account	V175818626619001	No	LineHaul Connectivity Issue	Premium	Pending Responsible Staff Details	167.00	100.00	25-9-2025 04:51:26 PM	23-10-2025 09:58:15 AM	9-10-2025 04:51:26 PM	21-10-2025 09:57:56 AM		Audit Trail
CL/2025/09/V1/010367	Claim	Damage FreshBox	KEE	Prepaid Account	V175818623090001	No	LineHaul Connectivity Issue	Premium	Pending Responsible Staff Details	240.00	100.00	25-9-2025 04:43:18 PM	23-10-2025 10:02:50 AM	9-10-2025 04:43:18 PM	21-10-2025 10:02:23 AM		Audit Trail
CL/2025/09/V1/010366	Claim	Damage	RITMA PRESTASI SDN BHD	Credit Account	V175818709367001	No	Force Majeure	Express	Pending Responsible Staff Details	1362.00	200.00	25-9-2025 04:17:25 PM	24-10-2025 02:30:12 PM	9-10-2025 04:17:25 PM	22-10-2025 02:29:51 AM		Audit Trail

CL/2025/09/V1/010365	Claim	Damage	MOHAMAD AINAN BIN MOHAMAD ANUAL	Credit Account	V175809821085001	No	Force Majeure	Express	Pending Responsible Staff Details	307.00	200.00	25-9-2025 03:06:46 PM	31-10-2025 11:16:18 AM	9-10-2025 03:06:46 PM	29-10-2025 11:14:02 AM		Audit Trail
CL/2025/09/V1/010364	Claim	Damage	Siti Khuzaimah	Credit Account	V175818544845001	No	Force Majeure	Express	Pending Responsible Staff Details	200.00	200.00	25-9-2025 02:32:01 PM	6-11-2025 04:54:10 PM	9-10-2025 02:32:01 PM	4-11-2025 04:50:54 AM		Audit Trail
CL/2025/09/V1/010363	Claim	Damage	Siti Nuraida Bt P.ramlee,	Credit Account	V175818315049001	No	Force Majeure	Express	Pending Responsible Staff Details	200.00	200.00	25-9-2025 02:28:41 PM	19-10-2025 09:20:22 AM	9-10-2025 02:28:41 PM	17-10-2025 09:12:53 AM		Audit Trail
CL/2025/09/V1/010362	Claim	Damage	PERNIAGAAN AEKZ SDN BHD	Credit Account	V175818399353001	No	Force Majeure	Express	Pending Responsible Staff Details	288.00	200.00	25-9-2025 11:31:46 AM	19-10-2025 09:52:45 AM	9-10-2025 11:31:46 AM	17-10-2025 09:50:22 AM		Audit Trail
CL/2025/09/V1/010361	Claim	Damage	YAP WEN LIN	Cash	ZND1758264365699				New	210.00		24-9-2025 09:16:09 PM	9-10-2025 10:09:43 AM	8-10-2025 09:16:09 PM			Audit Trail
CL/2025/09/V1/010360	Claim	Damage	tan yee haw	Cash	V175818467052001				Rejected	190.00		24-9-2025 07:08:17 PM		8-10-2025 07:08:17 PM			Audit Trail
CL/2025/09/V1/010359	Claim	Damage	Tharsini	Credit Account	V175818393788001				Rejected	10.00		24-9-2025 03:51:33 PM		8-10-2025 03:51:33 PM			Audit Trail
CL/2025/09/V1/010358	Claim	Damage	SUN CHING SDN BHD	Credit Account	V175749532430001	No	Force Majeure	Express	Pending Responsible Staff Details	999.00	200.00	24-9-2025 12:36:42 PM	19-10-2025 10:09:47 AM	8-10-2025 12:36:42 PM	17-10-2025 10:09:30 AM		Audit Trail
CL/2025/09/V1/010357	Claim	Damage	NEC NICK	Credit Account	V175818073543001	No	Force Majeure	Premium	Rejected	750.00		24-9-2025 11:42:44 AM		8-10-2025 11:42:44 AM			Audit Trail
CL/2025/09/V1/010356	Claim	Delay Delivery Premium Parcel	CHIN MAN JUN	Credit Account	V175818411123001	No	Hub/Depo/ Station Handling Issue	Premium	Rejected	100.00		24-9-2025 10:40:19 AM		8-10-2025 10:40:19 AM			Audit Trail
CL/2025/09/V1/010355	Claim	Lost	MMATRIX SDN BHD	Credit Account	V175509023710001	No	Force Majeure	Express	Pending Responsible Staff Details	998.00	998.00	24-9-2025 10:00:48 AM	20-5-2026 10:41:33 AM	8-10-2025 10:00:48 AM	18-5-2026 10:39:15 AM		Audit Trail
CL/2025/09/V1/010354	Claim	Damage	SITI NUR BAKHTI BT JAAFAR	Credit Account	V175768334763001	No	Force Majeure	Express	Pending Responsible Staff Details	200.00	200.00	24-9-2025 09:10:54 AM	19-10-2025 09:23:21 AM	8-10-2025 09:10:54 AM	17-10-2025 09:20:59 AM		Audit Trail
CL/2025/09/V1/010353	Claim	Damage	U & ME Electrical Sdn Bhd	Credit Account	V175768373311001	No	Force Majeure	Express	Pending Responsible Staff Details	1200.00	200.00	23-9-2025 04:45:08 PM	29-10-2025 11:20:25 AM	7-10-2025 04:45:08 PM	27-10-2025 11:20:00 AM		Audit Trail

CL/2025/09/V1/010352	Claim	Damage	U & ME Electrical Sdn Bhd	Credit Account	V175741835317001	No	Force Majeure	Express	Pending Responsible Staff Details	1500.00	200.00	23-9-2025 04:37:09 PM	20-10-2025 02:55:22 PM	7-10-2025 04:37:09 PM	18-10-2025 02:55:04 AM		Audit Trail
CL/2025/09/V1/010351	Claim	Damage	Delima Oil Products Sdn Bhd	Credit Account	V175809913346001	No	Force Majeure	Express	Rejected	0.00		23-9-2025 02:57:43 PM		7-10-2025 02:57:43 PM			Audit Trail
CL/2025/09/V1/010350	Claim	Damage	Vip Vision Sdn Bhd	Cash	V175768320520001				Rejected	2.40		23-9-2025 02:43:36 PM		7-10-2025 02:43:36 PM			Audit Trail
CL/2025/09/V1/010349	Claim	Damage	Vip Vision Sdn Bhd	Cash	V175809873060001				Rejected	2.40		23-9-2025 02:37:54 PM		7-10-2025 02:37:54 PM			Audit Trail
CL/2025/09/V1/010348	Claim	Damage	Vip Vision Sdn Bhd	Cash	V175768322340001				New	9.60		23-9-2025 02:33:04 PM	7-10-2025 11:58:02 AM	7-10-2025 02:33:04 PM			Audit Trail
CL/2025/09/V1/010347	Claim	Damage	Nurul natasha	Credit Account	V175516371873001	No	Force Majeure	Express	Pending Responsible Staff Details	200.00	200.00	23-9-2025 12:13:49 PM	20-10-2025 01:41:36 PM	7-10-2025 12:13:49 PM	18-10-2025 01:41:09 AM		Audit Trail
CL/2025/09/V1/010346	Claim	Lost	Qian Li Niao Logistic Intl	Credit Account	V175697670116001	No	Force Majeure	Express	Pending by Operation	233.00		23-9-2025 10:33:55 AM	8-10-2025 10:44:24 AM	7-10-2025 10:33:55 AM			Audit Trail
CL/2025/09/V1/010345	Claim	Damage	Worldwide Fishing Equipment	Credit Account	V175688186862001	No	Force Majeure	Express	Pending by Operation	240.00		22-9-2025 05:52:52 PM	2-10-2025 11:50:28 AM	6-10-2025 05:52:52 PM			Audit Trail
CL/2025/09/V1/010344	Claim	Damage	PACKNPOST2U SDN BHD	Credit Account	900900844605				Rejected	299.60		22-9-2025 05:42:02 PM		6-10-2025 05:42:02 PM			Audit Trail
CL/2025/09/V1/010343	Claim	Damage	SAMYARIS MARKETING SDN BHD	Credit Account	V175809202624001	No	Force Majeure	Express	Pending Responsible Staff Details	2299.00	200.00	22-9-2025 01:29:07 PM	11-10-2025 03:10:49 PM	6-10-2025 01:29:07 PM	9-10-2025 03:05:54 AM		Audit Trail
CL/2025/09/V1/010342	Claim	Delay Delivery Premium Parcel	daniel ong	Cash	V175809725956001	No	Hub/Depo/ Station Handling Issue	Premium	Pending Responsible Staff Details	17.50	17.50	22-9-2025 12:35:05 PM	12-10-2025 02:57:20 PM	6-10-2025 12:35:05 PM	10-10-2025 02:56:56 AM		Audit Trail
CL/2025/09/V1/010341	Claim	Damage	Siti Noor Aida Che Azami	Credit Account	V175768311559001	No	Force Majeure	Express	Pending by Operation	200.00		22-9-2025 08:41:02 AM	2-10-2025 10:45:55 AM	6-10-2025 08:41:02 AM			Audit Trail
CL/2025/09/V1/010340	Claim	Damage	Siti Hajar Mokhtar,	Credit Account	V175768313287001	No	Force Majeure	Express	Pending Verification by IO	200.00		22-9-2025 08:31:37 AM	12-10-2025 02:01:00 PM	6-10-2025 08:31:37 AM			Audit Trail
CL/2025/09/V1/010339	Claim	Damage	NORAMIRA binti sakeri	Prepaid Account	V175697796373001				Rejected	107.00		22-9-2025 07:08:21 AM		6-10-2025 07:08:21 AM			Audit Trail
CL/2025/09/V1/010338	Claim	Damage	Mohtar Bin Suliaman Kordi	Credit Account	V175768374202001	No	Force Majeure	Express	Pending by Operation	200.00		21-9-2025 02:09:38 PM	2-10-2025 10:31:31 AM	5-10-2025 02:09:38 PM			Audit Trail

CL/2025/09/V1/010337	Claim	Damage	NICO YAP	Prepaid Account	V175768308634001	No	Driver Issue	Premium	Rejected	200.00		20-9-2025 10:06:55 AM		4-10-2025 10:06:55 AM			Audit Trail
CL/2025/09/V1/010336	Claim	Damage	ORDER TRADING SDN BHD	Credit Account	V175697691784001				Rejected	615.00		19-9-2025 05:35:21 PM		3-10-2025 05:35:21 PM			Audit Trail
CL/2025/09/V1/010335	Claim	Damage	PACKNPOST2U SDN BHD	Credit Account	900900848400				Rejected	61.60		19-9-2025 03:58:06 PM		3-10-2025 03:58:06 PM			Audit Trail
CL/2025/09/V1/010334	Claim	Damage	WONG JING XIANG	Prepaid Account	V175768316752002				Rejected	800.00		19-9-2025 11:58:58 AM		3-10-2025 11:58:58 AM			Audit Trail
CL/2025/09/V1/010333	Claim	Damage	White Angel Global	Credit Account	V175741873685001				Info Incomplete	12.00		18-9-2025 05:07:22 PM	2-10-2025 08:16:42 AM	2-10-2025 05:07:22 PM			Audit Trail
CL/2025/09/V1/010332	Claim	Damage	Xinjing Kee	Credit Account	V175768325044001	No	Force Majeure	Express	Pending by Operation	100.00		18-9-2025 01:53:18 PM	1-10-2025 03:05:35 PM	2-10-2025 01:53:18 PM			Audit Trail
CL/2025/09/V1/010331	Claim	Short Piece	Wong	Credit Account	TOP60890619	No	Driver Issue	Express	Pending by Operation	0.00		18-9-2025 11:44:51 AM	2-10-2025 08:17:03 AM	2-10-2025 11:44:51 AM			Audit Trail
CL/2025/09/V1/010330	Claim	Lost	Tan Sock Tian	Prepaid Account	V175749517888001				Rejected	0.00		18-9-2025 08:08:00 AM		2-10-2025 08:08:00 AM			Audit Trail
CL/2025/09/V1/010329	Claim	Delay Delivery Premium Parcel	FUROZEN HOUSE	Prepaid Account	V175749391570001	No	Misrouted Issue	Premium	Pending Responsible Staff Details	0.00	132.00	17-9-2025 04:17:49 PM	19-10-2025 03:52:14 PM	1-10-2025 04:17:49 PM	17-10-2025 03:48:01 AM		Audit Trail
CL/2025/09/V1/010328	Claim	Lost	WONG YUNG PIN	Cash	V175761583434001				Rejected	500.00		17-9-2025 01:21:19 PM		1-10-2025 01:21:19 PM			Audit Trail
CL/2025/09/V1/010327	Claim	Damage	Calvin Ang	Credit Account	V175680212392001				Rejected	240.24		17-9-2025 11:32:00 AM		1-10-2025 11:32:00 AM			Audit Trail
CL/2025/09/V1/010326	Claim	Short Piece	INTAN BINTI ILYAS	Credit Account	V175680212194001				Rejected	100.00		17-9-2025 09:35:34 AM		1-10-2025 09:35:34 AM			Audit Trail
CL/2025/09/V1/010325	Claim	Damage	NELLY/JOANNE ONG	Credit Account	V175749393710001				Rejected	100.00		17-9-2025 09:25:16 AM		1-10-2025 09:25:16 AM			Audit Trail
CL/2025/09/V1/010324	Claim	Damage	Labyrinthine178	Credit Account	V175741866991001	No	Force Majeure	Express	Pending by Operation	200.00		14-9-2025 07:45:07 AM	1-10-2025 12:17:34 PM	28-9-2025 07:45:07 AM			Audit Trail
CL/2025/09/V1/010323	Claim	Damage	kahhur	Credit Account	CNMYL000800036				Rejected	84.22		13-9-2025 01:53:08 PM		27-9-2025 01:53:08 PM			Audit Trail
CL/2025/09/V1/010322	Claim	Damage	faznina	Credit Account	V175697838417001	No	Force Majeure	Express	Pending Responsible Staff Details	200.00	200.00	12-9-2025 04:34:28 PM	20-10-2025 12:18:24 PM	26-9-2025 04:34:28 PM	18-10-2025 12:17:48 PM		Audit Trail

CL/2025/09/V1/010321	Claim	Lost	MMATRIX SDN BHD	Credit Account	V175576229220001	No	LineHaul Connectivity Issue	Express	Pending by Operation	1099.00		12-9-2025 04:33:24 PM	1-10-2025 11:58:35 AM	26-9-2025 04:33:24 PM			Audit Trail
CL/2025/09/V1/010320	Claim	Damage	KC How	Credit Account	V175741821631001	No	Force Majeure	Express	Pending Responsible Staff Details	64.15	64.15	12-9-2025 12:10:28 PM	6-11-2025 05:35:32 PM	26-9-2025 12:10:28 PM	4-11-2025 05:28:51 AM		Audit Trail
CL/2025/09/V1/010319	Claim	Lost	EASY MAIL SDN BHD (CHAM TUCK LEE)	Credit Account	V175697911738001	No	Driver Issue	Express	Pending Responsible Staff Details	300.00	200.00	12-9-2025 11:22:45 AM	19-10-2025 10:20:17 AM	26-9-2025 11:22:45 AM	17-10-2025 10:19:57 AM		Audit Trail
CL/2025/09/V1/010318	Claim	Short Piece	TWINS DIGITAL DENTAL LAB	Prepaid Account	V175516152014001				Rejected	20.15		12-9-2025 10:51:23 AM		26-9-2025 10:51:23 AM			Audit Trail
CL/2025/09/V1/010317	Claim	Damage	AHMAD KAMAL	Cash	V175576175039001				Rejected	380.00		11-9-2025 03:35:13 PM		25-9-2025 03:35:13 PM			Audit Trail
CL/2025/09/V1/010316	Claim	Damage	Siti aishah binti ariffin	Credit Account	V175697700530001	No	Force Majeure	Express	Pending Responsible Staff and Payment Details	286.99	200.00	11-9-2025 03:18:37 PM	9-10-2025 08:52:53 AM	25-9-2025 03:18:37 PM			Audit Trail
CL/2025/09/V1/010315	Claim	Lost	WAYNE TAN	Prepaid Account	V175697475322001				Rejected	110.00		11-9-2025 03:15:41 PM		25-9-2025 03:15:41 PM			Audit Trail
CL/2025/09/V1/010314	Claim	Damage	PERABOT SUNGAI RAMBAI SDN BHD	Credit Account	V175697894482001	No	Force Majeure	Express	Pending by Operation	879.55		11-9-2025 02:55:48 PM	2-10-2025 08:00:58 AM	25-9-2025 02:55:48 PM			Audit Trail
CL/2025/09/V1/010313	Claim	Damage	Siti aishah binti ariffin	Credit Account	V175680202553001	No	Force Majeure	Express	Pending Responsible Staff Details	270.09	200.00	11-9-2025 12:32:19 PM	9-10-2025 10:09:41 AM	25-9-2025 12:32:19 PM	7-10-2025 10:04:06 AM		Audit Trail
CL/2025/09/V1/010312	Claim	Missing Content	William	Prepaid Account	V175697656950001	No	Driver Issue	Express	Pending by Operation	705.00		11-9-2025 12:21:21 PM	27-9-2025 11:28:28 AM	25-9-2025 12:21:21 PM			Audit Trail
CL/2025/09/V1/010311	Claim	Delay Delivery Premium Parcel	MIN	Credit Account	V175697877577001				Rejected	19.08		11-9-2025 11:54:06 AM		25-9-2025 11:54:06 AM			Audit Trail
CL/2025/09/V1/010310	Claim	Damage FreshBox	Chua Mei Lik	Credit Account	V175688182185001				Rejected	20.00		10-9-2025 09:32:58 PM		24-9-2025 09:32:58 PM			Audit Trail
CL/2025/09/V1/010309	Claim	Damage	ELHADJ MAMADOU BARRY	Credit Account	V175637297700001	No	Force Majeure	Express	Pending Responsible Staff Details	125.00	125.00	10-9-2025 09:10:17 PM	23-11-2025 02:43:55 PM	24-9-2025 09:10:17 PM	21-11-2025 02:43:39 AM		Audit Trail

CL/2025/09/V1/010308	Claim	Damage	Caren Lee	Credit Account	V175697494668001	No	Force Majeure	Express	Pending Responsible Staff Details	72.00	72.00	10-9-2025 08:29:43 PM	11-10-2025 03:15:41 PM	24-9-2025 08:29:43 PM	9-10-2025 03:13:55 AM		Audit Trail
CL/2025/09/V1/010307	Claim	Damage	Flambae Enterprise	Credit Account	V175697781607001				Info Incomplete	1500.00		10-9-2025 06:07:26 PM	26-9-2025 04:31:24 PM	24-9-2025 06:07:26 PM			Audit Trail
CL/2025/09/V1/010306	Claim	Damage	CM WAN	Credit Account	V175697682546001	No	Force Majeure	Express	Pending Responsible Staff Details	485.55	200.00	10-9-2025 04:23:04 PM	11-10-2025 03:50:36 PM	24-9-2025 04:23:04 PM	9-10-2025 03:45:25 AM		Audit Trail
CL/2025/09/V1/010305	Claim	Damage	MAGEN RAO	Credit Account	V175697837557001	No	Force Majeure	Express	Pending by Operation	89.00		10-9-2025 02:56:05 PM	26-9-2025 04:22:24 PM	24-9-2025 02:56:05 PM			Audit Trail
CL/2025/09/V1/010304	Claim	Lost	Karen Ang	Cash	V175516177406001				Rejected	564.40		10-9-2025 12:01:43 AM		24-9-2025 12:01:43 AM			Audit Trail
CL/2025/09/V1/010303	Claim	Damage	WINNIE CHAN	Prepaid Account	V175697626373001				Rejected	88.00		9-9-2025 03:52:52 PM		23-9-2025 03:52:52 PM			Audit Trail
CL/2025/09/V1/010302	Claim	Damage	LAIS ONLINE STORE (M) SDN BHD	Credit Account	V175697534913001				Info Incomplete	27.90		9-9-2025 03:25:23 PM	26-9-2025 03:37:46 PM	23-9-2025 03:25:23 PM			Audit Trail
CL/2025/09/V1/010301	Claim	Damage	LEE KON MING	Prepaid Account	V175697628766001				Rejected	50.00		9-9-2025 02:28:31 PM		23-9-2025 02:28:31 PM			Audit Trail
CL/2025/09/V1/010300	Claim	Damage	ANNIE LEONG	Prepaid Account	V175697626557001				Rejected	88.00		9-9-2025 01:22:12 PM		23-9-2025 01:22:12 PM			Audit Trail
CL/2025/09/V1/010299	Claim	Damage FreshBox	Nyior	Credit Account	V175697552764001				Rejected	100.00		8-9-2025 02:35:19 PM		22-9-2025 02:35:19 PM			Audit Trail
CL/2025/09/V1/010298	Claim	Delay Delivery Premium Parcel	LAZIZ GLOBAL SDN BHD	Credit Account	V175688326961001	No	LineHaul Connectivity Issue	FreshBox	Pending Responsible Staff Details	100.02	100.02	8-9-2025 12:22:28 PM	11-10-2025 03:39:50 PM	22-9-2025 12:22:28 PM	9-10-2025 03:39:21 AM		Audit Trail
CL/2025/09/V1/010297	Claim	Damage	AIK HOE	Credit Account	V175645893703001				Info Incomplete	185.00		7-9-2025 10:42:38 AM	26-9-2025 01:11:21 PM	21-9-2025 10:42:38 AM			Audit Trail
CL/2025/09/V1/010296	Claim	Delay Delivery Premium Parcel	MUHAMMAD ASYRAF BIN MOHD ROSLI	Credit Account	V175688338780001				Rejected	100.00		6-9-2025 09:42:44 PM		20-9-2025 09:42:44 PM			Audit Trail
CL/2025/09/V1/010295	Claim	Damage	hedzlina azhraa	Credit Account	V175678721967001	No	Force Majeure	Express	Pending Responsible Staff Details	200.00	200.00	6-9-2025 08:16:16 PM	6-11-2025 04:44:50 PM	20-9-2025 08:16:16 PM	4-11-2025 04:44:29 AM		Audit Trail

CL/2025/09/V1/010294	Claim	Damage	Mama Sayang	Credit Account	V17564606 2092001	No	Force Majeure	Express	Pending by Operation	200.00		6-9-2025 07:34:47 PM	26-9-2025 11:53:06 AM	20-9-2025 07:34:47 PM			Audit Trail
CL/2025/09/V1/010293	Claim	Damage	FITRI	Credit Account	V17568834 6938001	No	Force Majeure	Express	Pending Responsible Staff Details	200.00	200.00	6-9-2025 07:19:50 PM	6-11-2025 12:01:20 PM	20-9-2025 07:19:50 PM	4-11-2025 12:00:51 PM		Audit Trail
CL/2025/09/V1/010292	Claim	Damage	Asyraf Tajuddin	Credit Account	V17568823 7977001	No	Force Majeure	Express	Pending by Operation	200.00		6-9-2025 07:12:08 PM	26-9-2025 11:34:25 AM	20-9-2025 07:12:08 PM			Audit Trail
CL/2025/09/V1/010291	Claim	Damage	Amril Haq	Credit Account	V17568024 0234001	No	Force Majeure	Express	Pending Responsible Staff Details	200.00	200.00	6-9-2025 05:39:41 PM	11-10-2025 02:59:18 PM	20-9-2025 05:39:41 PM	9-10-2025 02:51:50 AM		Audit Trail
CL/2025/09/V1/010290	Claim	Damage	HJ EXPRESS	Credit Account	V17568011 0414001				Rejected	390.00		5-9-2025 08:21:36 PM		19-9-2025 08:21:36 PM			Audit Trail
CL/2025/09/V1/010289	Claim	Missing Content	ANYS BOUTIQUE ENTERPRISE	Cash	V17557708 7089001	No	Hub/Depo/ Station Handling Issue	Express	Pending by Operation	122.60		5-9-2025 05:50:27 PM	26-9-2025 11:14:58 AM	19-9-2025 05:50:27 PM			Audit Trail
CL/2025/09/V1/010288	Claim	Damage	cham wei lian	Cash	V17568830 6130001				Rejected	560.00		5-9-2025 05:41:01 PM		19-9-2025 05:41:01 PM			Audit Trail
CL/2025/09/V1/010287	Claim	Damage	Dorothy Josephine Michael	Credit Account	V17564604 0595001	No	Force Majeure	Express	Pending by Operation	200.00		5-9-2025 04:26:43 PM	26-9-2025 10:40:59 AM	19-9-2025 04:26:43 PM			Audit Trail
CL/2025/09/V1/010286	Claim	Damage	cham wei lian	Prepaid Account	V17568830 6130002				Rejected	560.00		5-9-2025 03:51:54 PM		19-9-2025 03:51:54 PM			Audit Trail
CL/2025/09/V1/010285	Claim	Damage	AMMAR AFIF ABDUL LATIFF	Credit Account	V17564590 5277001	No	Force Majeure	Express	Pending by Operation	200.00		5-9-2025 02:35:16 PM	26-9-2025 10:28:38 AM	19-9-2025 02:35:16 PM			Audit Trail
CL/2025/09/V1/010284	Claim	Damage	The Cookies Factory Sdn Bhd	Prepaid Account	V17564605 7944001				Rejected	200.00		5-9-2025 12:33:44 PM		19-9-2025 12:33:44 PM			Audit Trail
CL/2025/09/V1/010283	Claim	Damage	Woo xin quan	Credit Account	V17568018 3777001	No	Force Majeure	Express	Pending by Operation	200.00		5-9-2025 11:10:55 AM	25-9-2025 04:43:12 PM	19-9-2025 11:10:55 AM			Audit Trail
CL/2025/09/V1/010282	Claim	Damage	MMATRIX SDN BHD	Credit Account	V17550013 8673001	No	Force Majeure	Express	Pending Responsible Staff Details	1299.00	200.00	4-9-2025 05:48:02 PM	13-5-2026 02:33:22 PM	18-9-2025 05:48:02 PM	11-5-2026 02:29:50 AM		Audit Trail
CL/2025/09/V1/010281	Claim	Lost	FIONN WONG	Credit Account	V17564587 5082001	No	Packaging Problem (Sender)	Express	Pending Responsible Staff Details	117.70	117.70	4-9-2025 04:59:42 PM	24-10-2025 02:11:48 PM	18-9-2025 04:59:42 PM	22-10-2025 02:04:40 AM		Audit Trail

CL/2025/09/V1/010280	Claim	Damage	PP HOME FURNITURE (M) SDN BHD	Prepaid Account	V175646051959001				Rejected	30.00		4-9-2025 03:23:49 PM		18-9-2025 03:23:49 PM			Audit Trail
CL/2025/09/V1/010279	Claim	Delay Delivery Premium Parcel	MYPOST SOLUTIONS	Prepaid Account	V175678763530001				Rejected	150.00		4-9-2025 01:56:11 PM		18-9-2025 01:56:11 PM			Audit Trail
CL/2025/09/V1/010278	Claim	Damage	Boey Zhen	Credit Account	V175645872012001	No	Hub/Depo/ Station Handling Issue	Express	Pending Responsible Staff Details	80.00	80.00	4-9-2025 11:39:22 AM	1-12-2025 12:02:13 PM	18-9-2025 11:39:22 AM	29-11-2025 12:01:45 PM		Audit Trail
CL/2025/09/V1/010277	Claim	Damage	Irene	Credit Account	V175645887207001	No	Hub/Depo/ Station Handling Issue	Express	Pending Responsible Staff Details	177.00	177.00	4-9-2025 11:36:24 AM	6-12-2025 03:54:34 PM	18-9-2025 11:36:24 AM	4-12-2025 03:54:08 AM		Audit Trail
CL/2025/09/V1/010276	Claim	Damage	Che Sofia Binti Mat Ali,	Credit Account	V175645860484001	No	Force Majeure	Express	Pending by Operation	200.00		3-9-2025 03:17:10 PM	25-9-2025 03:18:21 PM	17-9-2025 03:17:10 PM			Audit Trail
CL/2025/09/V1/010275	Claim	Damage	VAL CART EMPIRE	Prepaid Account	V175576914058001				Rejected	80.00		3-9-2025 02:46:23 PM		17-9-2025 02:46:23 PM			Audit Trail
CL/2025/09/V1/010274	Claim	Damage	RICA EATERY ENTERPRISE	Credit Account	V175637312861001	Yes	Force Majeure	Express	Pending Responsible Staff Details and Pending Upload Payment from Insurance Company	8600.00	276.00	3-9-2025 02:43:26 PM		17-9-2025 02:43:26 PM	22-6-2026 10:54:44 AM		Audit Trail
CL/2025/09/V1/010273	Claim	Lost	MMATRIX SDN BHD	Credit Account	V175429609681001	No	Hub/Depo/ Station Handling Issue	Express	Pending by Operation	3798.00		2-9-2025 02:51:34 PM	25-9-2025 02:28:43 PM	16-9-2025 02:51:34 PM			Audit Trail
CL/2025/09/V1/010272	Claim	Damage	NUR FILZAH BINTI NOORDIN	Credit Account	V175577000309001	No	Force Majeure	Express	Pending Responsible Staff and Payment Details	200.00	200.00	2-9-2025 01:58:45 PM	4-12-2025 10:27:14 AM	16-9-2025 01:58:45 PM			Audit Trail
CL/2025/09/V1/010271	Claim	Lost	lim wei quan	Credit Account	V175576588945001	No	Driver Issue	Express	Pending by Operation	230.00		2-9-2025 01:58:44 PM	25-9-2025 12:01:45 PM	16-9-2025 01:58:44 PM			Audit Trail
CL/2025/09/V1/010270	Claim	Damage	Tuan Ahmad Muqris	Credit Account	V175576435072001	No	Force Majeure	Express	Pending by Operation	200.00		2-9-2025 01:49:05 PM	25-9-2025 10:16:38 AM	16-9-2025 01:49:05 PM			Audit Trail
CL/2025/09/V1/010269	Claim	Delay Delivery Premium Parcel	Ally	Credit Account	V175576885990001	No	Hub/Depo/ Station Handling Issue	Premium	Pending by Operation	100.00		2-9-2025 10:13:05 AM	25-9-2025 09:48:55 AM	16-9-2025 10:13:05 AM			Audit Trail

CL/2025/08/V2/010252	Appeal	Damage	Home Heaven Sdn Bhd	Cash	V175567493739001	Yes	Force Majeure	Express	Completed	158.20	158.20	26-8-2025 03:07:49 PM		9-9-2025 03:07:49 PM	29-12-2025 03:06:46 AM	29-12-2025 03:07:34 PM	Audit Trail
CL/2025/08/V2/010238	Appeal	Damage	Muhd aqil	Credit Account	V175516329492001	No	Force Majeure	Express	Completed	200.00	200.00	22-8-2025 02:42:57 PM		5-9-2025 02:42:57 PM	4-12-2025 03:24:43 AM	4-12-2025 03:25:02 PM	Audit Trail
CL/2025/08/V2/010225	Appeal	Damage	AMMAR ABAS	Credit Account	V175516369061001	No	Force Majeure	Express	Completed	200.00	200.00	21-8-2025 02:08:26 PM		4-9-2025 02:08:26 PM	1-12-2025 09:28:29 AM	1-12-2025 09:29:02 AM	Audit Trail
CL/2025/08/V2/010221	Appeal	Damage	Noor Azlina Bt Rosani	Credit Account	V175516366176001	No	Force Majeure	Express	Completed	200.00	200.00	21-8-2025 09:14:10 AM		4-9-2025 09:14:10 AM	19-11-2025 10:43:49 AM	19-11-2025 10:44:21 AM	Audit Trail
CL/2025/08/V2/010205	Appeal	Lost	PENI GROUP SDN BHD	Credit Account	V175310159219001	No	Driver Issue	Express	Completed	194.40	194.40	15-8-2025 08:16:11 PM		29-8-2025 08:16:11 PM	28-10-2025 04:44:16 AM	28-10-2025 04:44:39 PM	Audit Trail
CL/2025/08/V2/010197	Appeal	Damage	Hairunnisa	Credit Account	V175429843689001	No	Force Majeure	Express	Completed	200.00	200.00	15-8-2025 02:08:42 PM		29-8-2025 02:08:42 PM	5-12-2025 10:42:43 AM	5-12-2025 10:43:23 AM	Audit Trail
CL/2025/08/V2/010193	Appeal	Damage	M.danial ariff	Credit Account	V175430060884001	No	Force Majeure	Express	Completed	200.00	200.00	15-8-2025 10:08:39 AM		29-8-2025 10:08:39 AM	12-1-2026 04:01:27 AM	12-1-2026 04:01:51 PM	Audit Trail
CL/2025/08/V2/010191	Appeal	Damage	Khuzairil Irzam	Credit Account	V175429997733001	No	Force Majeure	Express	Completed	200.00	200.00	14-8-2025 05:39:00 PM		28-8-2025 05:39:00 PM	15-4-2026 03:16:38 AM	15-4-2026 03:17:01 PM	Audit Trail
CL/2025/08/V2/010179	Appeal	Lost	PENI GROUP SDN BHD	Credit Account	V175310495201001	No	Driver Issue	Express	Completed	396.90	396.90	13-8-2025 09:24:21 AM		27-8-2025 09:24:21 AM	17-10-2025 10:48:07 AM	17-10-2025 10:48:29 AM	Audit Trail
CL/2025/08/V2/010132	Appeal	Damage	Nur Syazwani	Credit Account	V175378265488001	No	Force Majeure	Express	Completed	200.00	200.00	7-8-2025 08:56:04 AM		21-8-2025 08:56:04 AM	4-12-2025 03:14:02 AM	4-12-2025 03:14:26 PM	Audit Trail
CL/2025/08/V2/010131	Appeal	Damage	NURUL FAIRUZ AUNI BT MOHD ZAKI	Credit Account	V175378356780001	No	Force Majeure	Express	Completed	200.00	200.00	7-8-2025 08:36:05 AM		21-8-2025 08:36:05 AM	12-1-2026 03:52:07 AM	12-1-2026 03:52:29 PM	Audit Trail
CL/2025/08/V2/010129	Appeal	Damage	Hadif Idzham Bin Mohd Shokri,	Credit Account	V175378133442001	No	Force Majeure	Express	Completed	200.00	200.00	6-8-2025 05:50:48 PM		20-8-2025 05:50:48 PM	4-12-2025 03:04:39 AM	4-12-2025 03:04:56 PM	Audit Trail
CL/2025/08/V2/010123	Appeal	Damage	MUHAMMAD FAHMI BIN MOHD ROSLI,	Credit Account	V175378273667002	No	Force Majeure	Express	Completed	200.00	200.00	6-8-2025 10:57:49 AM		20-8-2025 10:57:49 AM	4-12-2025 02:42:24 AM	4-12-2025 02:42:42 PM	Audit Trail
CL/2025/08/V2/010111	Appeal	Damage	Ahmad Zahari	Credit Account	V175377731809001	No	Force Majeure	Express	Completed	200.00	200.00	3-8-2025 02:55:42 PM		17-8-2025 02:55:42 PM	12-9-2025 04:00:17 AM	12-9-2025 04:00:36 PM	Audit Trail
CL/2025/08/V2/010108	Appeal	Damage	FIRDAUS KUHAR	Credit Account	V175377725204001	No	Force Majeure	Express	Completed	200.00	200.00	1-8-2025 03:11:28 PM		15-8-2025 03:11:28 PM	15-4-2026 02:47:28 AM	15-4-2026 02:47:58 PM	Audit Trail

CL/2025/08/V2/010107	Appeal	Damage	Seah Kwang Guan	Credit Account	V175377733162001	No	Force Majeure	Express	Completed	200.00	200.00	1-8-2025 02:39:26 PM		15-8-2025 02:39:26 PM	11-9-2025 02:29:24 AM	11-9-2025 02:30:16 PM	Audit Trail
CL/2025/08/V2/010105	Appeal	Damage	NOOR ANISAH	Credit Account	V175377724146001	No	Force Majeure	Express	Completed	200.00	200.00	1-8-2025 05:47:34 AM		15-8-2025 05:47:34 AM	3-9-2025 03:57:13 AM	3-9-2025 03:57:39 PM	Audit Trail
CL/2025/08/V1/010268	Claim	Lost	Noreen Effendi	Credit Account	10266637124				Rejected	0.00		30-8-2025 09:44:54 PM		13-9-2025 09:44:54 PM			Audit Trail
CL/2025/08/V1/010267	Claim	Damage	Loh Wei Keat	Prepaid Account	V175577022868001	No	Force Majeure	FreshBox	Pending Responsible Staff Details	120.00	120.00	30-8-2025 02:09:30 PM	17-9-2025 04:05:08 PM	13-9-2025 02:09:30 PM	15-9-2025 04:04:45 AM		Audit Trail
CL/2025/08/V1/010266	Claim	Damage	Burgertor Enterprise	Credit Account	V175576842603001				Rejected	600.00		30-8-2025 04:09:20 AM		13-9-2025 04:09:20 AM			Audit Trail
CL/2025/08/V1/010265	Claim	Damage	Nur Syafiqah	Credit Account	V175577017987001	No	Force Majeure	Express	Pending by Operation	200.00		29-8-2025 03:07:05 PM	10-9-2025 09:24:41 AM	12-9-2025 03:07:05 PM			Audit Trail
CL/2025/08/V1/010264	Claim	Damage	AMT PC DISTRIBUTORS (PENANG) SDN BHD	Credit Account	V175577057877001	No	Force Majeure	Express	Pending Responsible Staff Details	297.60	297.60	29-8-2025 12:45:02 PM	8-10-2025 03:30:57 PM	12-9-2025 12:45:02 PM	6-10-2025 03:30:29 AM		Audit Trail
CL/2025/08/V1/010263	Claim	Damage	Yaya	Credit Account	V175576438080001	No	Force Majeure	Express	Pending by Operation	200.00		29-8-2025 09:34:50 AM	10-9-2025 09:46:33 AM	12-9-2025 09:34:50 AM			Audit Trail
CL/2025/08/V1/010262	Claim	Damage	Amanina Rosli	Credit Account	V175576550508002	No	Force Majeure	Express	Pending Responsible Staff Details	200.00	200.00	29-8-2025 09:13:48 AM	19-12-2025 04:59:23 PM	12-9-2025 09:13:48 AM	17-12-2025 04:56:14 AM		Audit Trail
CL/2025/08/V1/010261	Claim	Damage	Janson Teo	Prepaid Account	V175576648045001				Info Incomplete	86.90		28-8-2025 05:28:44 PM	10-9-2025 10:22:58 AM	11-9-2025 05:28:44 PM			Audit Trail
CL/2025/08/V1/010260	Claim	Damage	C.T.STABIL SDN BHD	Credit Account	V175576705496001				Info Incomplete	39.10		28-8-2025 05:21:19 PM	11-9-2025 08:19:11 AM	11-9-2025 05:21:19 PM			Audit Trail
CL/2025/08/V1/010259	Claim	Damage	BOYI INTERIOR	Credit Account	V175516373167001				Rejected	0.00		28-8-2025 02:35:46 PM		11-9-2025 02:35:46 PM			Audit Trail
CL/2025/08/V1/010258	Claim	Damage	HJ EXPRESS	Credit Account	V175576494383003	No	Force Majeure	Express	Pending Responsible Staff Details	270.00	200.00	28-8-2025 11:35:34 AM	24-10-2025 02:23:00 PM	11-9-2025 11:35:34 AM	22-10-2025 02:22:27 AM		Audit Trail
CL/2025/08/V1/010257	Claim	Damage	AHH JOO	Prepaid Account	V175576480485001				Rejected	88.00		27-8-2025 12:15:48 PM		10-9-2025 12:15:48 PM			Audit Trail

CL/2025/08/V1/010256	Claim	Delay Delivery Premium Parcel	Twins Digital Dental Lab (JB)	Prepaid Account	V175516170780001				Rejected	11.00		27-8-2025 11:58:58 AM		10-9-2025 11:58:58 AM			Audit Trail
CL/2025/08/V1/010255	Claim	Damage	SHAZA BT OTHMAN	Cash	V175576424069001				Rejected	50.00		27-8-2025 11:20:06 AM		10-9-2025 11:20:06 AM			Audit Trail
CL/2025/08/V1/010254	Claim	Damage	PENI GROUP SDN BHD	Credit Account	V175516036796001	No	Force Majeure	Express	Pending Responsible Staff Details	22.00	22.00	26-8-2025 04:40:30 PM	1-10-2025 09:58:29 AM	9-9-2025 04:40:30 PM	29-9-2025 09:55:37 AM		Audit Trail
CL/2025/08/V1/010253	Claim	Damage	PERABOT SUNGAI RAMBAI SDN BHD	Credit Account	V175516025240001	No	Force Majeure	Express	Rejected	0.00		26-8-2025 04:34:21 PM		9-9-2025 04:34:21 PM			Audit Trail
CL/2025/08/V1/010252	Claim	Damage	Home Heaven Sdn Bhd	Cash	V175567493739001	Yes	Force Majeure	Express	Pending Responsible Staff and Payment Details	316.40	158.20	26-8-2025 03:07:49 PM	22-12-2025 09:38:42 AM	9-9-2025 03:07:49 PM			Audit Trail
CL/2025/08/V1/010251	Claim	Damage	DR ADRIAN PUA POH KEONG	Prepaid Account	V175576420634001				Rejected	50.00		26-8-2025 03:06:23 PM		9-9-2025 03:06:23 PM			Audit Trail
CL/2025/08/V1/010250	Claim	Missing Content	Qian Li Niao Logistic Intl	Credit Account	V175215000821002	No	Hub/Depo/ Station Handling Issue	Pallet	Pending by Operation	6550.00		26-8-2025 11:35:09 AM	6-9-2025 09:53:29 AM	9-9-2025 11:35:09 AM			Audit Trail
CL/2025/08/V1/010249	Claim	Lost	oh weng wei	Prepaid Account	V175576304163001	No	Driver Issue	Express	Pending Responsible Staff Details	280.00	200.00	25-8-2025 06:50:54 PM	1-11-2025 09:43:08 AM	8-9-2025 06:50:54 PM	30-10-2025 09:42:46 AM		Audit Trail
CL/2025/08/V1/010248	Claim	Damage	PP HOME FURNITURE (M) SDN.BHD	Prepaid Account	V175576207044001	No	Force Majeure	Express	Pending Responsible Staff Details	60.00	60.00	25-8-2025 04:32:17 PM	7-12-2025 10:57:27 AM	8-9-2025 04:32:17 PM	5-12-2025 10:51:08 AM		Audit Trail
CL/2025/08/V1/010247	Claim	Damage	Mohd atif bin azizan	Credit Account	V175516371521001	No	Force Majeure	Express	Pending Responsible Staff Details	200.00	200.00	25-8-2025 04:06:24 PM	11-10-2025 02:40:17 PM	8-9-2025 04:06:24 PM	9-10-2025 02:39:55 AM		Audit Trail
CL/2025/08/V1/010246	Claim	Damage	NOR AMIRAH BINTI ALIAS,	Credit Account	V175559284086001	No	Force Majeure	Express	Pending by Operation	200.00		25-8-2025 01:40:16 PM	11-9-2025 03:27:05 PM	8-9-2025 01:40:16 PM			Audit Trail
CL/2025/08/V1/010245	Claim	Delay Delivery Premium Parcel	EASY MAIL SDN BHD	Credit Account	V175567505579001				Rejected	100.00		23-8-2025 04:02:43 PM		6-9-2025 04:02:43 PM			Audit Trail
CL/2025/08/V1/010244	Claim	Damage	LEE WEE JEF	Credit Account	V175576152214001				Info Incomplete	1812.00		23-8-2025 02:40:08 PM	11-9-2025 03:53:03 PM	6-9-2025 02:40:08 PM			Audit Trail

CL/2025/08/V1/010243	Claim	Lost	CU live empire	Cash	V175429757139001	No	Hub/Depo/ Station Handling Issue	Express	Rejected	54.00		23-8-2025 10:44:03 AM		6-9-2025 10:44:03 AM			Audit Trail
CL/2025/08/V1/010242	Claim	Damage	HJ EXPRESS	Credit Account	V175516489820001				Rejected	1500.00		22-8-2025 07:28:09 PM		5-9-2025 07:28:09 PM			Audit Trail
CL/2025/08/V1/010241	Claim	Damage	mmatrix	Credit Account	V175516417182001	No	Force Majeure	Express	Pending Responsible Staff Details	2198.00	200.00	22-8-2025 05:26:31 PM	8-10-2025 10:10:21 AM	5-9-2025 05:26:31 PM	6-10-2025 10:08:08 AM		Audit Trail
CL/2025/08/V1/010240	Claim	Damage	Nurul natasha	Credit Account	V175516371873001				Rejected	200.00		22-8-2025 04:15:41 PM		5-9-2025 04:15:41 PM			Audit Trail
CL/2025/08/V1/010239	Claim	Damage FreshBox	Nurshamina Binti Abu Bakar	Cash	V175500121842001				Rejected	0.00		22-8-2025 03:53:56 PM		5-9-2025 03:53:56 PM			Audit Trail
CL/2025/08/V1/010238	Claim	Damage	Muhd aqil	Credit Account	V175516329492001	No	Force Majeure	Express	Pending Responsible Staff and Payment Details	200.00	200.00	22-8-2025 02:42:57 PM	4-12-2025 10:26:54 AM	5-9-2025 02:42:57 PM			Audit Trail
CL/2025/08/V1/010237	Claim	Lost	PI SEAFOOD TRADING	Cash	V175429809296001	No	Hub/Depo/ Station Handling Issue	FreshBox	Pending Responsible Staff Details	893.00	200.00	22-8-2025 11:29:11 AM	19-10-2025 03:32:06 PM	5-9-2025 11:29:11 AM	17-10-2025 03:24:49 AM		Audit Trail
CL/2025/08/V1/010236	Claim	Missing Content	JUNE KEE	Credit Account	V175309690488001	No	Hub/Depo/ Station Handling Issue	Express	Pending Responsible Staff Details	248.39	200.00	22-8-2025 10:41:35 AM	23-1-2026 09:41:22 AM	5-9-2025 10:41:35 AM	21-1-2026 09:28:24 AM		Audit Trail
CL/2025/08/V1/010235	Claim	Damage FreshBox	MONY	Credit Account	V175516573406001	No	LineHaul Connectivity Issue	Premium	Pending Responsible Staff Details	200.00	100.00	21-8-2025 04:26:18 PM	11-10-2025 02:33:07 PM	4-9-2025 04:26:18 PM	9-10-2025 02:29:13 AM		Audit Trail
CL/2025/08/V1/010234	Claim	Damage	MMAG DIGITAL SDN BHD	Credit Account	V175310342482001	No	Force Majeure	Express	Pending by Operation	1999.00		21-8-2025 03:47:09 PM	27-8-2025 07:12:58 AM	4-9-2025 03:47:09 PM			Audit Trail
CL/2025/08/V1/010233	Claim	Lost	MMAG DIGITAL SDN BHD	Credit Account	V175310477733001	No	Hub/Depo/ Station Handling Issue	Express	Pending Responsible Staff Details	1999.00	1999.00	21-8-2025 03:22:36 PM	11-1-2026 10:22:29 AM	4-9-2025 03:22:36 PM	9-1-2026 10:18:56 AM		Audit Trail
CL/2025/08/V1/010232	Claim	Damage	MMAG DIGITAL SDN BHD	Credit Account	V175309838484001	No	Force Majeure	Express	Pending Responsible Staff Details	1999.00	200.00	21-8-2025 03:19:57 PM	11-10-2025 02:47:20 PM	4-9-2025 03:19:57 PM	9-10-2025 02:46:59 AM		Audit Trail
CL/2025/08/V1/010231	Claim	Damage	MMAG DIGITAL SDN BHD	Credit Account	V175310092875001	No	Force Majeure	Express	Pending Responsible Staff Details	1999.00	200.00	21-8-2025 03:16:50 PM	1-10-2025 09:50:45 AM	4-9-2025 03:16:50 PM	29-9-2025 09:47:06 AM		Audit Trail

CL/2025/08/V1/010230	Claim	Damage	MMAG DIGITAL SDN BHD	Credit Account	V175031823321				Rejected	1999.00		21-8-2025 03:12:48 PM		4-9-2025 03:12:48 PM			Audit Trail
CL/2025/08/V1/010229	Claim	Damage	MMAG DIGITAL SDN BHD	Credit Account	V175429976639001				Rejected	1999.00		21-8-2025 03:05:02 PM		4-9-2025 03:05:02 PM			Audit Trail
CL/2025/08/V1/010228	Claim	Damage	MMAG DIGITAL SDN BHD	Credit Account	V175429273929001	No	Force Majeure	Express	Pending by Operation	1999.00		21-8-2025 02:47:09 PM	27-8-2025 08:34:11 AM	4-9-2025 02:47:09 PM			Audit Trail
CL/2025/08/V1/010227	Claim	Damage	MMAG DIGITAL SDN BHD	Credit Account	V175378150739001	No	Force Majeure	Express	Pending by Operation	1999.00		21-8-2025 02:42:30 PM	27-8-2025 08:40:40 AM	4-9-2025 02:42:30 PM			Audit Trail
CL/2025/08/V1/010226	Claim	Damage	MMAG DIGITAL SDN BHD	Credit Account	ZND17477 3511329				Rejected	1999.00		21-8-2025 02:37:42 PM		4-9-2025 02:37:42 PM			Audit Trail
CL/2025/08/V1/010225	Claim	Damage	AMMAR ABAS	Credit Account	V175516369061001	No	Force Majeure	Express	Pending Responsible Staff and Payment Details	200.00	200.00	21-8-2025 02:08:26 PM	30-11-2025 10:17:32 AM	4-9-2025 02:08:26 PM			Audit Trail
CL/2025/08/V1/010224	Claim	Damage FreshBox	MONY	Credit Account	V175516573420001	No	LineHaul Connectivity Issue	Premium	Pending Responsible Staff Details	200.00	100.00	21-8-2025 12:25:58 PM	12-10-2025 12:01:52 PM	4-9-2025 12:25:58 PM	10-10-2025 12:01:30 PM		Audit Trail
CL/2025/08/V1/010223	Claim	Damage FreshBox	MONY	Credit Account	V175516573413001	No	LineHaul Connectivity Issue	Premium	Pending Responsible Staff Details	200.00	100.00	21-8-2025 12:23:12 PM	12-10-2025 02:13:04 PM	4-9-2025 12:23:12 PM	10-10-2025 02:12:45 AM		Audit Trail
CL/2025/08/V1/010222	Claim	Lost	YUNDAO INTERNATIONAL SDN BHD	Credit Account	YD2021057832K	No	Driver Issue	Express	Pending Responsible Staff Details	451.42	200.00	21-8-2025 11:10:13 AM	26-10-2025 09:27:36 AM	4-9-2025 11:10:13 AM	24-10-2025 09:27:13 AM		Audit Trail
CL/2025/08/V1/010221	Claim	Damage	Noor Azlina Bt Rosani	Credit Account	V175516366176001	No	Force Majeure	Express	Pending Responsible Staff and Payment Details	200.00	200.00	21-8-2025 09:14:10 AM	21-11-2025 09:09:54 AM	4-9-2025 09:14:10 AM			Audit Trail
CL/2025/08/V1/010220	Claim	Damage	aziey	Credit Account	V175516586420001	No	Force Majeure	Express	Pending by Operation	200.00		21-8-2025 08:38:40 AM	24-9-2025 09:54:43 AM	4-9-2025 08:38:40 AM			Audit Trail
CL/2025/08/V1/010219	Claim	Lost	MMATRIX SDN BHD	Credit Account	V175377935931001	No	Driver Issue	Express	Pending Responsible Staff Details	1699.00	1699.00	20-8-2025 03:56:07 PM	19-10-2025 03:10:10 PM	3-9-2025 03:56:07 PM	17-10-2025 03:09:50 AM		Audit Trail
CL/2025/08/V1/010218	Claim	Lost	MMATRIX SDN BHD	Credit Account	V175429667513001	No	Force Majeure	Express	Pending Responsible Staff Details	1299.00	1299.00	20-8-2025 03:53:33 PM	19-10-2025 02:54:30 PM	3-9-2025 03:53:33 PM	17-10-2025 02:54:06 AM		Audit Trail

CL/2025/08/V1/010217	Claim	Damage	WIJAYA AMAN ENTERPRISE	Credit Account	V175516039018001				Rejected	140.28		20-8-2025 03:06:59 PM		3-9-2025 03:06:59 PM			Audit Trail
CL/2025/08/V1/010216	Claim	Delay Delivery Premium Parcel	CHONG KOOI KEONG	Credit Account	V175516104846001	No	Hub/Depo/ Station Handling Issue	Premium	Rejected	0.00		20-8-2025 10:38:09 AM		3-9-2025 10:38:09 AM			Audit Trail
CL/2025/08/V1/010215	Claim	Damage	norfadlynn	Credit Account	V175516328105001				Info Incomplete	200.00		19-8-2025 06:21:59 PM	12-10-2025 08:15:03 AM	2-9-2025 06:21:59 PM			Audit Trail
CL/2025/08/V1/010214	Claim	Missing Content	Gwee Pee Hong	Cash	V175500131308001				Rejected	41.80		19-8-2025 03:06:01 PM		2-9-2025 03:06:01 PM			Audit Trail
CL/2025/08/V1/010213	Claim	Damage	NORLIANI BINTI RIZUA	Credit Account	V175516293144001	No	Force Majeure	Express	Pending by Operation	200.00		19-8-2025 02:37:53 PM	20-9-2025 11:16:42 AM	2-9-2025 02:37:53 PM			Audit Trail
CL/2025/08/V1/010212	Claim	Damage	QVVR_N46UW	Credit Account	V175516270022001	No	Force Majeure	Express	Pending Responsible Staff Details	80.00	80.00	19-8-2025 10:53:25 AM	19-10-2025 02:17:22 PM	2-9-2025 10:53:25 AM	17-10-2025 02:14:36 AM		Audit Trail
CL/2025/08/V1/010211	Claim	Lost	WONG YOKE SENG	Credit Account	V175429509899001	No	WareHouse Handling Issue	Express	Pending Responsible Staff Details	423.25	200.00	18-8-2025 09:00:13 PM	28-9-2025 09:29:16 AM	1-9-2025 09:00:13 PM	26-9-2025 09:26:30 AM		Audit Trail
CL/2025/08/V1/010210	Claim	Lost	Acer Sales And Services Sdn Bhd	Credit Account	SMSO25007413-0000	No	WareHouse Handling Issue	Express	Pending Responsible Staff Details	2034.16	2034.16	18-8-2025 09:49:03 AM	16-10-2025 09:31:54 AM	1-9-2025 09:49:03 AM	14-10-2025 09:30:23 AM		Audit Trail
CL/2025/08/V1/010209	Claim	Lost	GRAND HUAT GROUP SDN BHD	Credit Account	V175429442608001	No	Hub/Depo/ Station Handling Issue	FreshBox	Pending by Operation	885.26		18-8-2025 08:14:35 AM	25-9-2025 08:40:44 AM	1-9-2025 08:14:35 AM			Audit Trail
CL/2025/08/V1/010208	Claim	Damage	ECO MAJESTIC DEVELOPMENT SDN. BHD. - HAZELTON	Cash	CNMYL00098907				Rejected	1000.00		16-8-2025 10:42:16 PM		30-8-2025 10:42:16 PM			Audit Trail
CL/2025/08/V1/010207	Claim	Damage	ECO MAJESTIC DEVELOPMENT SDN. BHD. - HAZELTON	Cash	CNMYL00098907				Rejected	1000.00		16-8-2025 10:37:57 PM		30-8-2025 10:37:57 PM			Audit Trail
CL/2025/08/V1/010206	Claim	Damage	Capital B Farm Sdn Bhd	Credit Account	V175429997016001				Rejected	668.00		16-8-2025 11:32:36 AM		30-8-2025 11:32:36 AM			Audit Trail

CL/2025/08/V1/010205	Claim	Lost	PENI GROUP SDN BHD	Credit Account	V175310159219001	No	Driver Issue	Express	Pending Responsible Staff and Payment Details	194.40	194.40	15-8-2025 08:16:11 PM	30-10-2025 11:43:11 AM	29-8-2025 08:16:11 PM			Audit Trail
CL/2025/08/V1/010204	Claim	Damage	Dean	Cash	V175429439417001	No	Force Majeure	Express	Pending Responsible Staff Details	843.67	200.00	15-8-2025 05:43:35 PM	16-11-2025 10:10:13 AM	29-8-2025 05:43:35 PM	14-11-2025 10:09:47 AM		Audit Trail
CL/2025/08/V1/010203	Claim	Damage	Penny Lim	Cash	V175430045683001	No	Force Majeure	Express	Pending Responsible Staff Details	870.50	200.00	15-8-2025 05:30:08 PM	16-11-2025 10:15:46 AM	29-8-2025 05:30:08 PM	14-11-2025 10:13:10 AM		Audit Trail
CL/2025/08/V1/010202	Claim	Missing Content	Juliza Mohamad	Cash	V175215293957001				Rejected	1621.26		15-8-2025 05:10:31 PM		29-8-2025 05:10:31 PM			Audit Trail
CL/2025/08/V1/010201	Claim	Lost	mmatrix	Credit Account	V175310344165001	No	LineHaul Connectivity Issue	Express	Pending by Operation	4396.00		15-8-2025 03:30:00 PM	19-8-2025 09:33:06 AM	29-8-2025 03:30:00 PM			Audit Trail
CL/2025/08/V1/010200	Claim	Delay Delivery Premium Parcel	Kilang Papan Bukit Emas Sdn Bhd	Cash	V175500065610001	No	Hub/Depo/ Station Handling Issue	Premium	Pending Responsible Staff Details	20.80	20.80	15-8-2025 03:27:24 PM	31-10-2025 02:01:24 PM	29-8-2025 03:27:24 PM	29-10-2025 01:56:23 AM		Audit Trail
CL/2025/08/V1/010199	Claim	Damage	Puvaneswary.Ramani	Credit Account	V175310063356001				Rejected	3000.00		15-8-2025 03:12:59 PM		29-8-2025 03:12:59 PM			Audit Trail
CL/2025/08/V1/010198	Claim	Damage	AHMAD AFIF ISYRAF BIN MAT SEDIK	Credit Account	V175429906926001	No	Force Majeure	Express	Pending by Operation	200.00		15-8-2025 02:14:53 PM	19-9-2025 09:27:15 AM	29-8-2025 02:14:53 PM			Audit Trail
CL/2025/08/V1/010197	Claim	Damage	Hairunnisa	Credit Account	V175429843689001	No	Force Majeure	Express	Pending Responsible Staff and Payment Details	200.00	200.00	15-8-2025 02:08:42 PM	6-12-2025 09:27:45 AM	29-8-2025 02:08:42 PM			Audit Trail
CL/2025/08/V1/010196	Claim	Damage	Yang	Credit Account	V175430018472001	No	Force Majeure	Express	Pending by Operation	200.00		15-8-2025 02:03:03 PM	19-9-2025 09:17:59 AM	29-8-2025 02:03:03 PM			Audit Trail
CL/2025/08/V1/010195	Claim	Damage	TND EXPRESS (M) SDN BHD	Credit Account	V175500124195001				Rejected	50.00		15-8-2025 12:29:38 PM		29-8-2025 12:29:38 PM			Audit Trail
CL/2025/08/V1/010194	Claim	Damage	ASTRA NOVA ADVISORY ENTERPRISE	Credit Account	V175429589266001	No	Force Majeure	Express	Pending by Operation	200.00		15-8-2025 10:20:23 AM	19-9-2025 09:08:33 AM	29-8-2025 10:20:23 AM			Audit Trail

CL/2025/08/V1/010193	Claim	Damage	M.danial ariff	Credit Account	V175430060884001	No	Force Majeure	Express	Pending Responsible Staff and Payment Details	200.00	200.00	15-8-2025 10:08:39 AM	12-1-2026 08:33:26 AM	29-8-2025 10:08:39 AM			Audit Trail
CL/2025/08/V1/010192	Claim	Damage	Khuzairil Irzam	Credit Account	V175429997733002	Yes	Force Majeure	Express	Pending by Operation	1089.00		14-8-2025 05:45:18 PM	28-3-2026 07:43:42 AM	28-8-2025 05:45:18 PM			Audit Trail
CL/2025/08/V1/010191	Claim	Damage	Khuzairil Irzam	Credit Account	V175429997733001	No	Force Majeure	Express	Pending Responsible Staff and Payment Details	200.00	200.00	14-8-2025 05:39:00 PM	13-4-2026 10:10:26 AM	28-8-2025 05:39:00 PM			Audit Trail
CL/2025/08/V1/010190	Claim	Damage	lim wei quan	Credit Account	V175429748892001				Rejected	300.00		14-8-2025 05:28:39 PM		28-8-2025 05:28:39 PM			Audit Trail
CL/2025/08/V1/010189	Claim	Damage	fong sien pang	Prepaid Account	V175429883760001				Rejected	88.00		14-8-2025 02:38:57 PM		28-8-2025 02:38:57 PM			Audit Trail
CL/2025/08/V1/010188	Claim	Damage	joyce yang	Prepaid Account	V175429816478001				Rejected	88.00		14-8-2025 02:32:04 PM		28-8-2025 02:32:04 PM			Audit Trail
CL/2025/08/V1/010187	Claim	Delay Delivery Premium Parcel	Angeline chen	Prepaid Account	V175429981237001	No	Driver Issue	Premium	Pending Responsible Staff Details	120.00	100.00	14-8-2025 02:06:23 PM	11-10-2025 04:47:07 PM	28-8-2025 02:06:23 PM	9-10-2025 04:46:50 AM		Audit Trail
CL/2025/08/V1/010186	Claim	Damage	V175429219729001	Prepaid Account	V175429219729001	No	Force Majeure	FreshBox	Pending Responsible Staff Details	388.00	388.00	14-8-2025 01:47:55 PM	8-10-2025 03:39:50 PM	28-8-2025 01:47:55 PM	6-10-2025 03:36:05 AM		Audit Trail
CL/2025/08/V1/010185	Claim	Damage	ZULIKHMAL BIN OTHMAN	Credit Account	V175429852155001				Rejected	0.00		14-8-2025 07:50:30 AM		28-8-2025 07:50:30 AM			Audit Trail
CL/2025/08/V1/010184	Claim	Damage	wan aqilah	Credit Account	V175429999102001	No	Force Majeure	Express	Pending by Operation	200.00		13-8-2025 05:46:55 PM	14-9-2025 09:22:27 AM	27-8-2025 05:46:55 PM			Audit Trail
CL/2025/08/V1/010183	Claim	Damage FreshBox	90'HOT SDN BHD	Credit Account	V175429705628001				Rejected	270.00		13-8-2025 04:26:29 PM		27-8-2025 04:26:29 PM			Audit Trail
CL/2025/08/V1/010182	Claim	Damage	Rabiatul (Subang)	Credit Account	V175429845553001	No	Force Majeure	Express	Pending by Operation	200.00		13-8-2025 10:51:05 AM	14-9-2025 08:53:13 AM	27-8-2025 10:51:05 AM			Audit Trail
CL/2025/08/V1/010181	Claim	Lost	mmatrix	Credit Account	V175378344619001	No	Hub/Depo/ Station Handling Issue	Express	Pending Responsible Staff Details	5398.00	5398.00	13-8-2025 10:19:01 AM	20-8-2025 03:15:55 PM	27-8-2025 10:19:01 AM	18-8-2025 03:15:37 AM		Audit Trail
CL/2025/08/V1/010180	Claim	Lost	mmatrix	Credit Account	V175429047230001	No	Hub/Depo/ Station Handling Issue	Express	Pending Responsible Staff Details	1797.00	1797.00	13-8-2025 10:16:38 AM	20-8-2025 03:53:16 PM	27-8-2025 10:16:38 AM	18-8-2025 03:52:54 AM		Audit Trail

CL/2025/08/V1/010179	Claim	Lost	PENI GROUP SDN BHD	Credit Account	V175310495201001	No	Driver Issue	Express	Pending Responsible Staff and Payment Details	396.90	396.90	13-8-2025 09:24:21 AM	19-10-2025 07:07:08 AM	27-8-2025 09:24:21 AM			Audit Trail
CL/2025/08/V1/010178	Claim	Damage	tang moi lak	Prepaid Account	V175429790358001				Rejected	88.00		12-8-2025 05:31:14 PM		26-8-2025 05:31:14 PM			Audit Trail
CL/2025/08/V1/010177	Claim	Damage	JIAN	Prepaid Account	V175378339925001				Rejected	200.00		12-8-2025 05:20:02 PM		26-8-2025 05:20:02 PM			Audit Trail
CL/2025/08/V1/010176	Claim	Damage	Zainon Ab Rahman	Cash	V175377776220001				Rejected	1059.30		12-8-2025 04:06:19 PM		26-8-2025 04:06:19 PM			Audit Trail
CL/2025/08/V1/010175	Claim	Damage FreshBox	Malana Abu Bakar	Cash	V175188152848				Rejected	1361.70		12-8-2025 03:44:51 PM		26-8-2025 03:44:51 PM			Audit Trail
CL/2025/08/V1/010174	Claim	Damage	MUHAMMAD HAZIQ BIN MOHD ASRI	Credit Account	V175429528319001	No	Force Majeure	Express	Pending by Operation	200.00		12-8-2025 11:06:10 AM	11-9-2025 03:48:23 PM	26-8-2025 11:06:10 AM			Audit Trail
CL/2025/08/V1/010173	Claim	Lost	Tee kao siong	Credit Account	V175378128929001	No	Driver Issue	Express	Pending by Operation	275.00		12-8-2025 11:50:11 AM	11-9-2025 03:35:32 PM	26-8-2025 11:50:11 AM			Audit Trail
CL/2025/08/V1/010172	Claim	Damage	PACKNPOST2U SDN BHD	Credit Account	900900814855				Info Incomplete	196.00		12-8-2025 09:47:10 AM	11-9-2025 03:17:21 PM	26-8-2025 09:47:10 AM			Audit Trail
CL/2025/08/V1/010171	Claim	Damage	ZAMZARINA	Credit Account	V175429649915001	No	Force Majeure	Express	Pending Responsible Staff Details	200.00	200.00	12-8-2025 09:45:46 AM	15-9-2025 02:41:53 PM	26-8-2025 09:45:46 AM	13-9-2025 02:41:29 AM		Audit Trail
CL/2025/08/V1/010170	Claim	Damage	joyviicky chong	Prepaid Account	V175378209390001				Rejected	88.00		11-8-2025 07:08:15 PM		25-8-2025 07:08:15 PM			Audit Trail
CL/2025/08/V1/010169	Claim	Damage	RAHIMI BIN ABDUL MANAS	Cash	V175429741565001				Rejected	0.00		11-8-2025 05:06:46 PM		25-8-2025 05:06:46 PM			Audit Trail
CL/2025/08/V1/010168	Claim	Lost	GARUDA SRI TIMUR NURSERY	Credit Account	V175377787363001	No	Hub/Depo/ Station Handling Issue	Express	Pending Responsible Staff Details	100.00	55.00	11-8-2025 11:17:19 AM	14-9-2025 10:10:47 AM	25-8-2025 11:17:19 AM	12-9-2025 10:10:29 AM		Audit Trail
CL/2025/08/V1/010167	Claim	Damage	MALCOMM ENTERPRISE SDN BHD	Credit Account	V175378215216001	Yes	Force Majeure	Express	Pending by Claim Dept	5299.00		11-8-2025 10:46:41 AM	29-8-2025 09:43:43 AM	25-8-2025 10:46:41 AM			Audit Trail
CL/2025/08/V1/010166	Claim	Damage	Kalthoum Madun	Credit Account	V175429394747001	No	Force Majeure	Express	Pending Responsible Staff Details	200.00	200.00	11-8-2025 09:09:00 AM	19-10-2025 12:22:53 PM	25-8-2025 09:09:00 AM	17-10-2025 12:10:36 PM		Audit Trail

CL/2025/08/V1/010165	Claim	Lost	VALLI	Credit Account	V175377826987001	No	Hub/Depo/ Station Handling Issue	Express	Pending by Operation	158.00		10-8-2025 11:33:16 PM	20-8-2025 07:40:44 AM	24-8-2025 11:33:16 PM			Audit Trail
CL/2025/08/V1/010164	Claim	Damage	Mirudhulah A/P Loganathan	Cash	V175151658285	No	Force Majeure	Express	Rejected	2000.00		10-8-2025 12:19:20 AM		24-8-2025 12:19:20 AM			Audit Trail
CL/2025/08/V1/010163	Claim	Damage	NIXON	Credit Account	V175429482215001	No	Force Majeure	FreshBox	Rejected	263.10		9-8-2025 04:18:50 PM		23-8-2025 04:18:50 PM			Audit Trail
CL/2025/08/V1/010162	Claim	Lost	Vivien Lim Siew Ling	Credit Account	10264907096	No	Hub/Depo/ Station Handling Issue	Express	Pending Responsible Staff Details	63.60	62.82	9-8-2025 10:17:28 AM	28-5-2026 03:28:25 PM	23-8-2025 10:17:28 AM	26-5-2026 03:25:09 AM		Audit Trail
CL/2025/08/V1/010161	Claim	Damage	LIM FOOK YENG	Prepaid Account	V175378217579001				Rejected	88.00		8-8-2025 05:37:51 PM		22-8-2025 05:37:51 PM			Audit Trail
CL/2025/08/V1/010160	Claim	Lost	mmatrix	Credit Account	V175309803338001	No	Hub/Depo/ Station Handling Issue	Express	Pending Responsible Staff Details	5999.00	5999.00	8-8-2025 04:49:49 PM	20-8-2025 04:03:01 PM	22-8-2025 04:49:49 PM	18-8-2025 04:02:37 AM		Audit Trail
CL/2025/08/V1/010159	Claim	Damage	TRI-E ONLINE SDN BHD	Credit Account	V175377915476001	Yes	Force Majeure	Premium	Pending by Claim Dept	2499.00		8-8-2025 04:14:11 PM	20-9-2025 11:39:38 AM	22-8-2025 04:14:11 PM			Audit Trail
CL/2025/08/V1/010158	Claim	Damage	Loh Wei Keat	Cash	V175429260509001	No	Force Majeure	FreshBox	Pending by Operation	120.00		8-8-2025 03:55:00 PM	11-9-2025 01:07:54 PM	22-8-2025 03:55:00 PM			Audit Trail
CL/2025/08/V1/010157	Claim	Delay Delivery Premium Parcel	SANJAU DAO	Prepaid Account	V175429156888001	No	LineHaul Connectivity Issue	Premium	Pending Responsible Staff Details	100.00	100.00	8-8-2025 03:42:38 PM	14-9-2025 10:22:34 AM	22-8-2025 03:42:38 PM	12-9-2025 10:22:08 AM		Audit Trail
CL/2025/08/V1/010156	Claim	Damage FreshBox	NOR AINI	Credit Account	V175429130444001				Rejected	200.00		8-8-2025 03:39:32 PM		22-8-2025 03:39:32 PM			Audit Trail
CL/2025/08/V1/010155	Claim	Delay Delivery Premium Parcel	NOR AINI	Credit Account	V175429108429001	No	LineHaul Connectivity Issue	Premium	Pending Responsible Staff Details	100.00	100.00	8-8-2025 03:35:15 PM	24-9-2025 05:04:26 PM	22-8-2025 03:35:15 PM	22-9-2025 05:03:57 AM		Audit Trail
CL/2025/08/V1/010154	Claim	Delay Delivery Premium Parcel	NOR AINI	Credit Account	V175429098447001	No	LineHaul Connectivity Issue	Premium	Pending Responsible Staff Details	100.00	100.00	8-8-2025 03:32:19 PM	24-9-2025 05:12:03 PM	22-8-2025 03:32:19 PM	22-9-2025 05:05:02 AM		Audit Trail
CL/2025/08/V1/010153	Claim	Delay Delivery Premium Parcel	NIK MOHD NASRI BIN NIK HIM	Credit Account	V175429150312001	No	LineHaul Connectivity Issue	Premium	Pending Responsible Staff Details	10.00	10.00	8-8-2025 03:22:57 PM	24-9-2025 05:20:42 PM	22-8-2025 03:22:57 PM	22-9-2025 05:15:27 AM		Audit Trail
CL/2025/08/V1/010152	Claim	Delay Delivery Premium Parcel	UMI NUR HANAN	Credit Account	V175429171379001	No	LineHaul Connectivity Issue	Premium	Pending Responsible Staff Details	100.00	100.00	8-8-2025 03:17:28 PM	24-9-2025 05:41:28 PM	22-8-2025 03:17:28 PM	22-9-2025 05:41:09 AM		Audit Trail

CL/2025/08/V1/010151	Claim	Delay Delivery Premium Parcel	UMI NUR HANAN	Credit Account	V175429171232001	No	LineHaul Connectivity Issue	Premium	Pending Responsible Staff Details	100.00	100.00	8-8-2025 03:15:18 PM	24-9-2025 05:47:19 PM	22-8-2025 03:15:18 PM	22-9-2025 05:43:13 AM		Audit Trail
CL/2025/08/V1/010150	Claim	Damage FreshBox	MONY	Credit Account	V175429160274001	No	LineHaul Connectivity Issue	Premium	Pending Responsible Staff Details	200.00	100.00	8-8-2025 03:07:34 PM	24-9-2025 04:52:31 PM	22-8-2025 03:07:34 PM	22-9-2025 04:46:37 AM		Audit Trail
CL/2025/08/V1/010149	Claim	Damage FreshBox	MONY	Credit Account	V175429160267001	No	LineHaul Connectivity Issue	Premium	Pending Responsible Staff Details	200.00	100.00	8-8-2025 03:05:24 PM	24-9-2025 03:16:39 PM	22-8-2025 03:05:24 PM	22-9-2025 03:15:27 AM		Audit Trail
CL/2025/08/V1/010148	Claim	Damage FreshBox	MONY	Credit Account	V175429145356001	No	LineHaul Connectivity Issue	Premium	Pending Responsible Staff Details	200.00	100.00	8-8-2025 03:03:20 PM	24-9-2025 03:05:13 PM	22-8-2025 03:03:20 PM	22-9-2025 03:04:48 AM		Audit Trail
CL/2025/08/V1/010147	Claim	Damage FreshBox	MONY	Credit Account	V175429160025001				Info Incomplete	200.00		8-8-2025 03:00:55 PM	11-9-2025 08:20:06 AM	22-8-2025 03:00:55 PM			Audit Trail
CL/2025/08/V1/010146	Claim	Damage FreshBox	MAMA	Credit Account	V175429122029001	No	LineHaul Connectivity Issue	Premium	Pending Responsible Staff Details	200.00	100.00	8-8-2025 02:53:14 PM	15-9-2025 03:37:45 PM	22-8-2025 02:53:14 PM	13-9-2025 03:31:41 AM		Audit Trail
CL/2025/08/V1/010145	Claim	Damage FreshBox	MALEE	Credit Account	V175429163619001	No	LineHaul Connectivity Issue	Premium	Pending Responsible Staff Details	200.00	100.00	8-8-2025 02:49:17 PM	15-9-2025 03:46:51 PM	22-8-2025 02:49:17 PM	13-9-2025 03:43:14 AM		Audit Trail
CL/2025/08/V1/010144	Claim	Damage FreshBox	CANDY MAH	Credit Account	V175429165057001	No	LineHaul Connectivity Issue	Premium	Pending Responsible Staff Details	200.00	100.00	8-8-2025 02:46:19 PM	13-9-2025 02:43:28 PM	22-8-2025 02:46:19 PM	11-9-2025 02:43:13 AM		Audit Trail
CL/2025/08/V1/010143	Claim	Delay Delivery Premium Parcel	AISHAH (MIA)	Credit Account	V175429174554001	No	Force Majeure	Premium	Pending by Operation	100.00		8-8-2025 02:40:20 PM	6-9-2025 03:52:00 PM	22-8-2025 02:40:20 PM			Audit Trail
CL/2025/08/V1/010142	Claim	Lost	Mohd Zulkarnaen Jaini	Credit Account	V175377947477002	No	Hub/Depo/ Station Handling Issue	Express	Pending by Operation	300.00		8-8-2025 10:41:20 AM	6-9-2025 03:42:46 PM	22-8-2025 10:41:20 AM			Audit Trail
CL/2025/08/V1/010141	Claim	Damage	WAFIZA MARKETING SDN BHD	Credit Account	V175030889137				Rejected	60.00		7-8-2025 04:36:58 PM		21-8-2025 04:36:58 PM			Audit Trail
CL/2025/08/V1/010140	Claim	Damage FreshBox	WAFIZA MARKETING SDN BHD	Credit Account	V175378300745001				Rejected	280.00		7-8-2025 03:55:12 PM		21-8-2025 03:55:12 PM			Audit Trail
CL/2025/08/V1/010139	Claim	Damage	Dazzler Max Sdn Bhd	Cash	V175378259685001	No	Force Majeure	Express	Pending by Operation	559.00		7-8-2025 03:31:27 PM	6-9-2025 03:22:43 PM	21-8-2025 03:31:27 PM			Audit Trail

CL/2025/08/V1/010138	Claim	Damage	Zainun Mohamed	Credit Account	V175378320781001	No	Force Majeure	Express	Pending by Operation	200.00		7-8-2025 02:21:19 PM	6-9-2025 03:14:31 PM	21-8-2025 02:21:19 PM			Audit Trail
CL/2025/08/V1/010137	Claim	Damage	Azzarina Ariff	Credit Account	V175378342332001	No	Force Majeure	Express	Pending by Operation	200.00		7-8-2025 02:13:17 PM	6-9-2025 03:05:52 PM	21-8-2025 02:13:17 PM			Audit Trail
CL/2025/08/V1/010136	Claim	Delay Delivery Premium Parcel	soh sandy	Credit Account	V175429259503001				Rejected	790.90		7-8-2025 12:23:30 PM		21-8-2025 12:23:30 PM			Audit Trail
CL/2025/08/V1/010135	Claim	Damage	Lisa	Credit Account	V175429174523001	No	Force Majeure	Express	Pending by Operation	200.00		7-8-2025 11:56:15 AM	6-9-2025 02:33:32 PM	21-8-2025 11:56:15 AM			Audit Trail
CL/2025/08/V1/010134	Claim	Damage	alice lee	Prepaid Account	V175378221194001				Rejected	88.00		7-8-2025 11:50:30 AM		21-8-2025 11:50:30 AM			Audit Trail
CL/2025/08/V1/010133	Claim	Damage	chan sei ling	Prepaid Account	V175378223822001				Rejected	88.00		7-8-2025 10:20:28 AM		21-8-2025 10:20:28 AM			Audit Trail
CL/2025/08/V1/010132	Claim	Damage	Nur Syazwani	Credit Account	V175378265488001	No	Force Majeure	Express	Pending Responsible Staff and Payment Details	200.00	200.00	7-8-2025 08:56:04 AM	4-12-2025 09:56:19 AM	21-8-2025 08:56:04 AM			Audit Trail
CL/2025/08/V1/010131	Claim	Damage	NURUL FAIRUZ AUNI BT MOHD ZAKI	Credit Account	V175378356780001	No	Force Majeure	Express	Pending Responsible Staff and Payment Details	200.00	200.00	7-8-2025 08:36:05 AM	12-1-2026 08:33:24 AM	21-8-2025 08:36:05 AM			Audit Trail
CL/2025/08/V1/010129	Claim	Damage	Hadif Idzham Bin Mohd Shokri,	Credit Account	V175378133442001	No	Force Majeure	Express	Pending Responsible Staff and Payment Details	200.00	200.00	6-8-2025 05:50:48 PM	4-12-2025 09:56:16 AM	20-8-2025 05:50:48 PM			Audit Trail
CL/2025/08/V1/010128	Claim	Damage	Norfuziana Painah	Credit Account	V175378231995001	No	Force Majeure	Express	Pending Responsible Staff Details	200.00	200.00	6-8-2025 05:44:06 PM	15-9-2025 02:31:39 PM	20-8-2025 05:44:06 PM	13-9-2025 02:30:53 AM		Audit Trail
CL/2025/08/V1/010127	Claim	Damage	Jong Cherng	Credit Account	V175378319419001				Rejected	452.99		6-8-2025 03:53:28 PM		20-8-2025 03:53:28 PM			Audit Trail
CL/2025/08/V1/010126	Claim	Lost	AMALAN FOKUS SDN. BHD. (B3118238000)	Credit Account	V175309746079002-2	No	Hub/Depo/ Station Handling Issue	Premium	Pending Responsible Staff Details	44.67	44.67	6-8-2025 12:35:17 PM	19-10-2025 02:34:38 PM	20-8-2025 12:35:17 PM	17-10-2025 02:34:11 AM		Audit Trail
CL/2025/08/V1/010125	Claim	Damage	Azri NM	Credit Account	V175378238567001	No	Force Majeure	Express	Pending Responsible Staff Details	200.00	200.00	6-8-2025 12:08:12 PM	15-9-2025 02:19:13 PM	20-8-2025 12:08:12 PM	13-9-2025 02:13:36 AM		Audit Trail

CL/2025/08/V1/010124	Claim	Damage	PERABOT SUNGAI RAMBAI SDN BHD	Credit Account	V175215311682001				Rejected	500.00		6-8-2025 11:18:16 AM		20-8-2025 11:18:16 AM			Audit Trail
CL/2025/08/V1/010123	Claim	Damage	MUHAMMAD FAHMI BIN MOHD ROSLI,	Credit Account	V175378273667002	No	Force Majeure	Express	Pending Responsible Staff and Payment Details	200.00	200.00	6-8-2025 10:57:49 AM	4-12-2025 09:56:14 AM	20-8-2025 10:57:49 AM			Audit Trail
CL/2025/08/V1/010122	Claim	Damage	Faizal Basri	Credit Account	V175378278709001	No	Force Majeure	Express	Pending Responsible Staff Details	200.00	200.00	6-8-2025 10:49:31 AM	24-9-2025 02:56:55 PM	20-8-2025 10:49:31 AM	22-9-2025 02:56:32 AM		Audit Trail
CL/2025/08/V1/010121	Claim	Lost	AMALAN FOKUS SDN. BHD. (B3118238000)	Credit Account	V175309746079002				Rejected	894.30		6-8-2025 10:32:26 AM		20-8-2025 10:32:26 AM			Audit Trail
CL/2025/08/V1/010120	Claim	Damage	SOPHIA KHOO	Credit Account	V175378222399001				Rejected	88.00		6-8-2025 10:09:02 AM		20-8-2025 10:09:02 AM			Audit Trail
CL/2025/08/V1/010119	Claim	Damage	CHAN HONG YAN	Credit Account	V175378193712001				Rejected	88.00		6-8-2025 09:59:24 AM		20-8-2025 09:59:24 AM			Audit Trail
CL/2025/08/V1/010118	Claim	Damage	Qian Li Niao Logistic Intl	Credit Account	V175378184109001	No	Force Majeure	Pallet	Pending by Operation	200.00		5-8-2025 05:00:19 PM	4-9-2025 10:25:32 AM	19-8-2025 05:00:19 PM			Audit Trail
CL/2025/08/V1/010117	Claim	Damage	Capital B Farm Sdn Bhd	Credit Account	V175215104284001				Rejected	799.00		5-8-2025 11:42:04 AM		19-8-2025 11:42:04 AM			Audit Trail
CL/2025/08/V1/010116	Claim	Damage	Joreen New	Credit Account	V175378006791001	No	Force Majeure	Express	Pending by Operation	200.00		5-8-2025 09:32:44 AM	4-9-2025 10:01:28 AM	19-8-2025 09:32:44 AM			Audit Trail
CL/2025/08/V1/010115	Claim	Damage	Zuraidah Zain	Credit Account	V175378002274001	No	Force Majeure	Express	Pending by Operation	200.00		5-8-2025 09:19:28 AM	4-9-2025 09:32:41 AM	19-8-2025 09:19:28 AM			Audit Trail
CL/2025/08/V1/010114	Claim	Damage	NORLIANI BINTI RIZUAN,	Credit Account	V175377999353001	No	Force Majeure	Express	Pending by Operation	200.00		5-8-2025 08:59:44 AM	4-9-2025 09:10:59 AM	19-8-2025 08:59:44 AM			Audit Trail
CL/2025/08/V1/010113	Claim	Lost	Zaharah Rashid Rashid	Credit Account	10265392443	No	Hub/Depo/Station Handling Issue	Express	Pending Responsible Staff Details	70.00	67.32	4-8-2025 05:49:34 PM	28-5-2026 03:22:51 PM	18-8-2025 05:49:34 PM	26-5-2026 03:15:34 AM		Audit Trail
CL/2025/08/V1/010112	Claim	Lost	Reachel Jacob	Cash	V175214278313001	No	LineHaul Connectivity Issue	Express	Pending by Operation	2300.00		4-8-2025 02:25:44 PM	6-9-2025 08:42:55 AM	18-8-2025 02:25:44 PM			Audit Trail
CL/2025/08/V1/010111	Claim	Damage	Ahmad Zahari	Credit Account	V175377731809001	No	Force Majeure	Express	Pending Responsible Staff and Payment Details	200.00	200.00	3-8-2025 02:55:42 PM	13-9-2025 05:41:23 PM	17-8-2025 02:55:42 PM			Audit Trail

CL/2025/08/V1/010110	Claim	Damage	Thunder Match Technology Sdn bhd	Credit Account	V175377737054001	No	Force Majeure	Express	Pending Responsible Staff Details	859.00	400.00	1-8-2025 07:10:37 PM	24-9-2025 04:35:25 PM	15-8-2025 07:10:37 PM	22-9-2025 04:32:37 AM		Audit Trail
CL/2025/08/V1/010109	Claim	Damage	NAKADA GROUP M SDN BHD	Credit Account	V175377665548001	Yes	Force Majeure	Express	Pending Responsible Staff Details	105.00	105.00	1-8-2025 05:25:23 PM	22-2-2026 11:28:18 AM	15-8-2025 05:25:23 PM	23-1-2026 09:32:00 AM		Audit Trail
CL/2025/08/V1/010108	Claim	Damage	FIRDAUS KUHAR	Credit Account	V175377725204001	No	Force Majeure	Express	Pending Responsible Staff and Payment Details	200.00	200.00	1-8-2025 03:11:28 PM	13-4-2026 10:10:23 AM	15-8-2025 03:11:28 PM			Audit Trail
CL/2025/08/V1/010107	Claim	Damage	Seah Kwang Guan	Credit Account	V175377733162001	No	Force Majeure	Express	Pending Responsible Staff and Payment Details	200.00	200.00	1-8-2025 02:39:26 PM	11-9-2025 08:59:36 AM	15-8-2025 02:39:26 PM			Audit Trail
CL/2025/08/V1/010106	Claim	Lost	Mohd shafarin bin danian	Credit Account	V175030313311	No	Hub/Depo/ Station Handling Issue	Value Pack	Pending Responsible Staff Details	0.00	40.00	1-8-2025 11:59:41 AM	4-9-2025 09:48:29 AM	15-8-2025 11:59:41 AM	2-9-2025 09:48:05 AM		Audit Trail
CL/2025/08/V1/010105	Claim	Damage	NOOR ANISAH	Credit Account	V175377724146001	No	Force Majeure	Express	Pending Responsible Staff and Payment Details	200.00	200.00	1-8-2025 05:47:34 AM	1-9-2025 07:40:23 AM	15-8-2025 05:47:34 AM			Audit Trail
CL/2025/08/V1/010104	Claim	Damage	NURSYAKILA	Credit Account	V175310268041001	No	Force Majeure	Express	Pending by Operation	200.00		1-8-2025 05:40:36 AM	8-8-2025 04:11:21 PM	15-8-2025 05:40:36 AM			Audit Trail
CL/2025/07/V2/010074	Appeal	Damage	Mohd Nazri Bin Alias	Cash	V175310073621001	No	Force Majeure	Express	Completed	200.00	200.00	29-7-2025 04:50:16 PM		12-8-2025 04:50:16 PM	20-11-2025 11:15:06 AM	20-11-2025 11:15:40 AM	Audit Trail
CL/2025/07/V2/010064	Appeal	Damage	Hamra Binti Ramli	Credit Account	V175309883194001	No	Force Majeure	Express	Completed	200.00	200.00	26-7-2025 09:00:23 PM		9-8-2025 09:00:23 PM	20-11-2025 11:10:07 AM	20-11-2025 11:10:41 AM	Audit Trail
CL/2025/07/V2/010054	Appeal	Damage	NOR AZLINDA BT MAT YONAN	Credit Account	V175214679462001	No	Force Majeure	Express	Completed	200.00	200.00	24-7-2025 04:55:41 PM		7-8-2025 04:55:41 PM	8-9-2025 02:52:15 AM	8-9-2025 02:52:33 PM	Audit Trail
CL/2025/07/V2/010051	Appeal	Lost	MMATRIX SDN BHD	Credit Account	RTSZND1748067642 89	No	LineHaul Connectivity Issue	Express	Completed	1499.00	1499.00	24-7-2025 09:56:04 AM		7-8-2025 09:56:04 AM	14-11-2025 02:54:05 AM	14-11-2025 02:54:48 PM	Audit Trail
CL/2025/07/V2/010036	Appeal	Damage	FIRDAUS KUHAR	Credit Account	V175214909804001	No	Force Majeure	Express	Completed	200.00	200.00	22-7-2025 01:36:33 PM		5-8-2025 01:36:33 PM	4-9-2025 10:13:41 AM	4-9-2025 10:14:00 AM	Audit Trail
CL/2025/07/V2/010027	Appeal	Damage	MAJU EDAR TEKNIK SDN BHD (Thila)	Credit Account	V175029411660-A	No	Force Majeure	Express	Completed	200.00	200.00	21-7-2025 02:31:09 PM		4-8-2025 02:31:09 PM	11-8-2025 11:27:15 AM	11-8-2025 11:27:43 AM	Audit Trail

CL/2025/07/V2/010017	Appeal	Damage	Gary Chan	Credit Account	V175214362852001	No	Force Majeure	Express	Completed	200.00	200.00	18-7-2025 10:55:48 AM		1-8-2025 10:55:48 AM	3-9-2025 04:02:39 AM	3-9-2025 04:03:01 PM	Audit Trail
CL/2025/07/V2/009968	Appeal	Damage	Muhd Naqiudin	Credit Account	V175207184256001	No	Force Majeure	Express	Completed	200.00	200.00	17-7-2025 03:30:57 PM		31-7-2025 03:30:57 PM	3-9-2025 04:08:17 AM	3-9-2025 04:08:36 PM	Audit Trail
CL/2025/07/V2/009964	Appeal	Lost	Adeline Teh	Credit Account	771671644	No	Force Majeure	Express	Completed	41.00	41.00	17-7-2025 03:15:46 PM		31-7-2025 03:15:46 PM	8-8-2025 11:15:28 AM	8-8-2025 11:16:48 AM	Audit Trail
CL/2025/07/V2/009960	Appeal	Damage	AISYAH	Credit Account	V175214443094001	No	Force Majeure	Express	Completed	200.00	200.00	17-7-2025 02:25:21 PM		31-7-2025 02:25:21 PM	3-9-2025 04:29:13 AM	3-9-2025 04:29:28 PM	Audit Trail
CL/2025/07/V2/009956	Appeal	Damage	Norsheila Ashari	Credit Account	V175214470984001	No	Force Majeure	Express	Completed	200.00	200.00	17-7-2025 12:55:23 PM		31-7-2025 12:55:23 PM	3-9-2025 04:43:32 AM	3-9-2025 04:43:50 PM	Audit Trail
CL/2025/07/V2/009899	Appeal	Damage	siti fadhilah binti jafri	Credit Account	V175207168089001	No	Force Majeure	Express	Completed	200.00	200.00	12-7-2025 06:30:53 AM		26-7-2025 06:30:53 AM	3-9-2025 05:05:20 AM	3-9-2025 05:05:39 PM	Audit Trail
CL/2025/07/V2/009898	Appeal	Damage	fiera	Credit Account	V175150792058	No	Force Majeure	Express	Completed	200.00	200.00	12-7-2025 06:24:39 AM		26-7-2025 06:24:39 AM	28-8-2025 02:55:17 AM	28-8-2025 02:55:35 PM	Audit Trail
CL/2025/07/V2/009897	Appeal	Damage	Siti Noorizan bt abdul	Credit Account	V175188451989	No	Force Majeure	Express	Completed	200.00	200.00	12-7-2025 06:16:30 AM		26-7-2025 06:16:30 AM	28-8-2025 03:04:47 AM	28-8-2025 03:05:21 PM	Audit Trail
CL/2025/07/V2/009890	Appeal	Lost	NOR SHAFEZA BT OSMAN	Credit Account	V175031299881	No	Hub/Depo/ Station Handling Issue	Express	Completed	200.00	200.00	10-7-2025 05:44:37 PM		24-7-2025 05:44:37 PM	17-10-2025 04:01:37 AM	17-10-2025 04:02:25 PM	Audit Trail
CL/2025/07/V2/009878	Appeal	Damage	KAYYISA	Credit Account	V175151166223	No	Force Majeure	Express	Completed	200.00	200.00	8-7-2025 03:04:17 PM		22-7-2025 03:04:17 PM	28-8-2025 03:13:38 AM	28-8-2025 03:13:56 PM	Audit Trail
CL/2025/07/V2/009873	Appeal	Damage FreshBox	EASY REWARDS RESOURCES	Credit Account	V175151598833	No	Driver Issue	FreshBox	Completed	200.00	200.00	7-7-2025 03:01:36 PM		21-7-2025 03:01:36 PM	28-8-2025 09:54:53 AM	28-8-2025 09:55:12 AM	Audit Trail
CL/2025/07/V2/009868	Appeal	Damage	Alias Yusoff	Credit Account	V175030890812	No	Force Majeure	Express	Completed	200.00	200.00	5-7-2025 02:23:09 PM		19-7-2025 02:23:09 PM	28-8-2025 03:20:06 AM	28-8-2025 03:20:29 PM	Audit Trail
CL/2025/07/V1/010103	Claim	Delay Delivery Premium Parcel	LARIZZ DKC ENTERPRISE	Credit Account	V175310290455001				Rejected	590.00		31-7-2025 06:53:33 PM		14-8-2025 06:53:33 PM			Audit Trail
CL/2025/07/V1/010102	Claim	Damage	yivonne hooi	Credit Account	ZND174418086755A				Rejected	200.00		31-7-2025 06:29:40 PM		14-8-2025 06:29:40 PM			Audit Trail
CL/2025/07/V1/010101	Claim	Damage	yvonne loh	Credit Account	ZND174418757242A	No	Force Majeure	Express	Pending Responsible Staff Details	200.00	200.00	31-7-2025 06:23:57 PM	7-11-2025 11:38:12 AM	14-8-2025 06:23:57 PM	5-11-2025 11:31:07 AM		Audit Trail

CL/2025/07/V1/010100	Claim	Delay Delivery Premium Parcel	mohamad afif (yang mengurus kan)	Prepaid Account	V175310266689001				Rejected	5000.00		31-7-2025 02:25:24 PM		14-8-2025 02:25:24 PM			Audit Trail
CL/2025/07/V1/010099	Claim	Lost	NURUL SYAFIQAH BT MOHD TAJUDIN	Cash	V175214209157001	No	Hub/Depo/ Station Handling Issue	Express	Pending Responsible Staff Details	158.00	158.00	31-7-2025 10:51:01 AM	7-9-2025 10:21:22 AM	14-8-2025 10:51:01 AM	5-9-2025 10:12:25 AM		Audit Trail
CL/2025/07/V1/010098	Claim	Damage	leena hong	Prepaid Account	V175310487954001				Rejected	88.00		31-7-2025 08:50:13 AM		14-8-2025 08:50:13 AM			Audit Trail
CL/2025/07/V1/010097	Claim	Damage	MMAG DIGITAL SDN BHD	Credit Account	V174956664132				Rejected	1999.00		30-7-2025 05:55:54 PM		13-8-2025 05:55:54 PM			Audit Trail
CL/2025/07/V1/010096	Claim	Damage	MMAG DIGITAL SDN BHD	Credit Account	UNIFI2506000073199919	No	Force Majeure	Express	Pending by Operation	1999.00		30-7-2025 05:52:36 PM	30-8-2025 08:28:13 AM	13-8-2025 05:52:36 PM			Audit Trail
CL/2025/07/V1/010095	Claim	Damage	MMAG DIGITAL SDN BHD	Credit Account	ZND174549221469				Rejected	1999.00		30-7-2025 05:49:53 PM		13-8-2025 05:49:53 PM			Audit Trail
CL/2025/07/V1/010094	Claim	Damage	MMAG DIGITAL SDN BHD	Credit Account	ZND174806536503				Rejected	1999.00		30-7-2025 05:41:49 PM		13-8-2025 05:41:49 PM			Audit Trail
CL/2025/07/V1/010093	Claim	Damage	MMAG DIGITAL SDN BHD	Credit Account	V175029562935	No	Force Majeure	Express	Pending by Operation	1999.00		30-7-2025 05:37:03 PM	29-8-2025 11:05:52 PM	13-8-2025 05:37:03 PM			Audit Trail
CL/2025/07/V1/010092	Claim	Damage	MMAG DIGITAL SDN BHD	Credit Account	V174956731186				Rejected	1999.00		30-7-2025 05:33:21 PM		13-8-2025 05:33:21 PM			Audit Trail
CL/2025/07/V1/010091	Claim	Damage	MMAG DIGITAL SDN BHD	Credit Account	ZND174773552674				Rejected	1999.00		30-7-2025 05:30:57 PM		13-8-2025 05:30:57 PM			Audit Trail
CL/2025/07/V1/010090	Claim	Damage	MMAG DIGITAL SDN BHD	Credit Account	V174955038262				Rejected	1999.00		30-7-2025 05:28:02 PM		13-8-2025 05:28:02 PM			Audit Trail
CL/2025/07/V1/010089	Claim	Damage	MMAG DIGITAL SDN BHD	Credit Account	V174954345439				Rejected	1999.00		30-7-2025 05:24:59 PM		13-8-2025 05:24:59 PM			Audit Trail
CL/2025/07/V1/010088	Claim	Damage	MMAG DIGITAL SDN BHD	Credit Account	V174955038248				Rejected	1999.00		30-7-2025 05:22:21 PM		13-8-2025 05:22:21 PM			Audit Trail
CL/2025/07/V1/010087	Claim	Damage	MMAG DIGITAL SDN BHD	Credit Account	ZND174806553555				Rejected	1999.00		30-7-2025 05:18:26 PM		13-8-2025 05:18:26 PM			Audit Trail
CL/2025/07/V1/010086	Claim	Damage	MMAG DIGITAL SDN BHD	Credit Account	V174956308678				Rejected	1999.00		30-7-2025 05:13:36 PM		13-8-2025 05:13:36 PM			Audit Trail
CL/2025/07/V1/010085	Claim	Damage	MMAG DIGITAL SDN BHD	Credit Account	ZND174860040336				Rejected	1999.00		30-7-2025 05:10:07 PM		13-8-2025 05:10:07 PM			Audit Trail

CL/2025/07/V1/010084	Claim	Damage	MMAG DIGITAL SDN BHD	Credit Account	ZND173076285067				Rejected	1999.00		30-7-2025 05:05:20 PM		13-8-2025 05:05:20 PM			Audit Trail
CL/2025/07/V1/010083	Claim	Damage	JONAS FOO	Cash	V175310438048001	No	Packaging Problem (Sender)	FreshBox	Pending Responsible Staff Details	200.00	200.00	30-7-2025 04:52:54 PM	24-9-2025 02:43:53 PM	13-8-2025 04:52:54 PM	22-9-2025 02:41:24 AM		Audit Trail
CL/2025/07/V1/010082	Claim	Lost	MMAG DIGITAL SDN BHD	Credit Account	ZND174860699749				Rejected	1999.00		30-7-2025 04:25:00 PM		13-8-2025 04:25:00 PM			Audit Trail
CL/2025/07/V1/010081	Claim	Damage	MMAG DIGITAL SDN BHD	Credit Account	V175152214589	No	Force Majeure	Express	Pending by Operation	1999.00		30-7-2025 12:08:12 PM	25-8-2025 05:46:58 PM	13-8-2025 12:08:12 PM			Audit Trail
CL/2025/07/V1/010080	Claim	Lost	MMAG DIGITAL SDN BHD	Credit Account	V175029493871				Rejected	1999.00		30-7-2025 12:05:14 PM		13-8-2025 12:05:14 PM			Audit Trail
CL/2025/07/V1/010079	Claim	Damage	MMAG DIGITAL SDN BHD	Credit Account	V175214400394001	No	Force Majeure	Express	Pending by Operation	1999.00		30-7-2025 11:59:06 AM	25-8-2025 03:24:11 PM	13-8-2025 11:59:06 AM			Audit Trail
CL/2025/07/V1/010078	Claim	Damage	HJ EXPRESS	Credit Account	V175310219166001				Rejected	38.00		30-7-2025 11:33:05 AM		13-8-2025 11:33:05 AM			Audit Trail
CL/2025/07/V1/010077	Claim	Damage	Sky Fortune Logistics	Credit Account	V175310218923001	No	Force Majeure	Express	Pending Responsible Staff Details	455.00	200.00	30-7-2025 01:09:03 AM	7-9-2025 10:55:11 AM	13-8-2025 01:09:03 AM	5-9-2025 10:54:54 AM		Audit Trail
CL/2025/07/V1/010076	Claim	Damage	Xinjing Kee	Credit Account	V175310144444001	No	Force Majeure	Express	Pending Responsible Staff Details	200.00	200.00	29-7-2025 11:11:27 PM	15-9-2025 03:58:48 PM	12-8-2025 11:11:27 PM	13-9-2025 03:55:08 AM		Audit Trail
CL/2025/07/V1/010075	Claim	Damage	Faezatul Farah Binti Mohd Ghazali	Credit Account	V175310066111001	No	Force Majeure	Express	Pending by Operation	200.00		29-7-2025 09:34:08 PM	27-8-2025 04:00:06 PM	12-8-2025 09:34:08 PM			Audit Trail
CL/2025/07/V1/010074	Claim	Damage	Mohd Nazri Bin Alias	Cash	V175310073621001	No	Force Majeure	Express	Pending Responsible Staff and Payment Details	0.00	200.00	29-7-2025 04:50:16 PM	21-11-2025 07:13:43 AM	12-8-2025 04:50:16 PM			Audit Trail
CL/2025/07/V1/010073	Claim	Damage	GAIA EATS SDN BHD	Prepaid Account	V175214275015001				Rejected	200.00		29-7-2025 03:29:34 PM		12-8-2025 03:29:34 PM			Audit Trail
CL/2025/07/V1/010072	Claim	Lost	SAFE REACH INTL LOGISTICS CO LIMITED	Credit Account	ZND175161513276	No	Hub/Depo/ Station Handling Issue	Express	Pending by Operation	200.00		29-7-2025 02:08:48 PM	27-8-2025 10:11:13 AM	12-8-2025 02:08:48 PM			Audit Trail

CL/2025/07/V1/010071	Claim	Damage FreshBox	Chuar Xin Peng	Cash	V175310130911001	No	Hub/Depo/ Station Handling Issue	FreshBox	Pending by Operation	81.00		28-7-2025 09:35:21 PM	6-9-2025 09:10:00 AM	11-8-2025 09:35:21 PM			Audit Trail
CL/2025/07/V1/010070	Claim	Lost	Mira Hassan	Credit Account	10265566404	No	Hub/Depo/ Station Handling Issue	Express	Pending Responsible Staff Details	50.00	42.07	28-7-2025 04:05:42 PM	28-5-2026 02:57:10 PM	11-8-2025 04:05:42 PM	26-5-2026 02:54:14 AM		Audit Trail
CL/2025/07/V1/010069	Claim	Damage	TAN SIOK TIN	Cash	V175214496076001				Rejected	42.40		28-7-2025 01:38:03 PM		11-8-2025 01:38:03 PM			Audit Trail
CL/2025/07/V1/010068	Claim	Delay Delivery Premium Parcel	BEAUTY WORLD SKIN RESEARCH	Credit Account	V175309871078001				Rejected	200.00		28-7-2025 12:27:37 PM		11-8-2025 12:27:37 PM			Audit Trail
CL/2025/07/V1/010067	Claim	Damage	amt pc distributors sdn bhd	Credit Account	V175215337057011	No	Force Majeure	Express	Pending Responsible Staff Details	495.00	495.00	28-7-2025 10:38:58 AM	8-10-2025 03:23:32 PM	11-8-2025 10:38:58 AM	6-10-2025 03:23:07 AM		Audit Trail
CL/2025/07/V1/010066	Claim	Damage	ROSLI BIN AWANG	Credit Account	V175309978609001	Yes	Force Majeure	Express	Pending Responsible Staff Details and Pending Upload Payment from Insurance Company	300.00	300.00	28-7-2025 09:09:25 AM		11-8-2025 09:09:25 AM	29-9-2025 10:06:53 AM		Audit Trail
CL/2025/07/V1/010065	Claim	Damage	CM WAN	Credit Account	V175310054293001	No	Force Majeure	Express	Pending Responsible Staff Details	223.63	200.00	27-7-2025 11:42:15 PM	30-8-2025 03:26:22 PM	10-8-2025 11:42:15 PM	28-8-2025 03:25:57 AM		Audit Trail
CL/2025/07/V1/010064	Claim	Damage	Hamra Binti Ramli	Credit Account	V175309883194001	No	Force Majeure	Express	Pending Responsible Staff Details and Pending Upload Payment from Insurance Company	200.00	200.00	26-7-2025 09:00:23 PM		9-8-2025 09:00:23 PM			Audit Trail
CL/2025/07/V1/010063	Claim	Damage	TIVOLI ADVERT INDUSTRIES	Cash	V175215272990001				Info Incomplete	700.00		26-7-2025 05:10:40 PM	1-8-2025 03:20:37 PM	9-8-2025 05:10:40 PM			Audit Trail
CL/2025/07/V1/010062	Claim	Delay Delivery Premium Parcel	LIANG WEN HIN	Credit Account	V175309778643001				Rejected	193.86		26-7-2025 04:57:41 PM		9-8-2025 04:57:41 PM			Audit Trail

CL/2025/07/V1/010061	Claim	Damage	Tang Miew Ting	Cash	V175309908095001				Rejected	1900.00		26-7-2025 04:44:39 PM		9-8-2025 04:44:39 PM			Audit Trail
CL/2025/07/V1/010060	Claim	Delay Delivery Premium Parcel	TOH HAO MING	Credit Account	V175214167556001	No	Hub/Depo/ Station Handling Issue	Premium	Pending Responsible Staff Details	100.00	11.66	26-7-2025 10:48:20 AM	30-8-2025 04:31:12 PM	9-8-2025 10:48:20 AM	28-8-2025 04:30:53 AM		Audit Trail
CL/2025/07/V1/010059	Claim	Damage	LIM WEN CHIN	Credit Account	V175309595271001	No	Force Majeure	Express	Pending Responsible Staff Details	70.00	70.00	25-7-2025 05:21:42 PM	30-8-2025 10:43:46 AM	8-8-2025 05:21:42 PM	28-8-2025 10:42:03 AM		Audit Trail
CL/2025/07/V1/010058	Claim	Damage	MUSA BIN MD ABDULLAH	Credit Account	V174912765071001	No	Force Majeure	Express	Pending Responsible Staff Details	300.00	200.00	25-7-2025 02:14:22 PM	31-7-2025 03:04:06 PM	8-8-2025 02:14:22 PM	29-7-2025 03:03:48 AM		Audit Trail
CL/2025/07/V1/010057	Claim	Damage	NG WEI SHENG	Prepaid Account	V175309644917001				Rejected	159.50		25-7-2025 02:04:51 PM		8-8-2025 02:04:51 PM			Audit Trail
CL/2025/07/V1/010056	Claim	Damage	Chiew Jian Hong	Credit Account	V175031779598	No	Packaging Problem (Sender)	Express	Pending Responsible Staff Details	78.00	78.00	25-7-2025 12:04:19 PM	10-8-2025 11:02:05 AM	8-8-2025 12:04:19 PM	8-8-2025 11:01:47 AM		Audit Trail
CL/2025/07/V1/010055	Claim	Lost	Shahirah Amdanee	Credit Account	10265035535	No	Hub/Depo/ Station Handling Issue	Express	Pending Responsible Staff Details	21.10	21.03	25-7-2025 10:57:21 AM	28-5-2026 02:38:34 PM	8-8-2025 10:57:21 AM	26-5-2026 02:35:12 AM		Audit Trail
CL/2025/07/V1/010054	Claim	Damage	NOR AZLINDA BT MAT YONAN	Credit Account	V175214679462001	No	Force Majeure	Express	Pending Responsible Staff and Payment Details	200.00	200.00	24-7-2025 04:55:41 PM	7-9-2025 09:00:20 AM	7-8-2025 04:55:41 PM			Audit Trail
CL/2025/07/V1/010053	Claim	Damage	yoboco tes ll	Prepaid Account	V175215176380001				Rejected	0.00		24-7-2025 11:23:24 AM		7-8-2025 11:23:24 AM			Audit Trail
CL/2025/07/V1/010052	Claim	Lost	Sky Fortune Logistics	Credit Account	V175207245841001	No	Driver Issue	Premium	Pending by Operation	163.00		24-7-2025 10:03:19 AM	8-8-2025 04:15:56 PM	7-8-2025 10:03:19 AM			Audit Trail
CL/2025/07/V1/010051	Claim	Lost	MMATRIX SDN BHD	Credit Account	RTSZND1748067642 89	No	LineHaul Connectivity Issue	Express	Pending Responsible Staff and Payment Details	1499.00	1499.00	24-7-2025 09:56:04 AM	13-11-2025 02:12:15 PM	7-8-2025 09:56:04 AM			Audit Trail
CL/2025/07/V1/010050	Claim	Damage	Servex (Malaysia) Sdn Bhd	Credit Account	V175215032082002	No	Force Majeure	Premium	Pending Responsible Staff Details	200.00	200.00	23-7-2025 06:34:56 PM	31-8-2025 09:53:51 AM	6-8-2025 06:34:56 PM	29-8-2025 09:53:14 AM		Audit Trail

CL/2025/07/V1/010049	Claim	Damage	wan rohaizad bin samsuri,	Credit Account	V175215188086001	Yes	Force Majeure	Express	Pending Responsible Staff Details and Pending Upload Payment from Insurance Company	1332.00	606.00	23-7-2025 05:52:44 PM		6-8-2025 05:52:44 PM	2-10-2025 09:58:40 AM		Audit Trail
CL/2025/07/V1/010048	Claim	Damage	Acer Sales And Services Sdn Bhd	Credit Account	SMSO25022851-0000	No	Force Majeure	Premium	Pending Responsible Staff Details	204.73	204.73	23-7-2025 02:38:49 PM	31-8-2025 10:16:20 AM	6-8-2025 02:38:49 PM	29-8-2025 10:15:41 AM		Audit Trail
CL/2025/07/V1/010047	Claim	Lost	ANYS BOUTIQUE ENTERPRISE	Cash	V175214785408				Rejected	47.90		23-7-2025 01:31:58 PM		6-8-2025 01:31:58 PM			Audit Trail
CL/2025/07/V1/010046	Claim	Damage	Khong Guan Biscuit Factory (Johore) Sdn Bhd	Credit Account	V175214233350001				Info Incomplete	59.00		23-7-2025 11:11:44 AM	6-8-2025 04:01:31 PM	6-8-2025 11:11:44 AM			Audit Trail
CL/2025/07/V1/010045	Claim	Damage	SAMYARIS MARKETING SDN BHD	Credit Account	V175152066829	No	Force Majeure	Express	Pending Responsible Staff Details	773.00	200.00	23-7-2025 10:30:16 AM	31-8-2025 09:29:20 AM	6-8-2025 10:30:16 AM	29-8-2025 09:26:39 AM		Audit Trail
CL/2025/07/V1/010044	Claim	Damage FreshBox	SUHAINIZAM IDRIS	Prepaid Account	V175215155323001	No	Misrouted Issue	FreshBox	Pending Responsible Staff Details	550.00	200.00	23-7-2025 10:18:09 AM	30-8-2025 05:23:59 PM	6-8-2025 10:18:09 AM	28-8-2025 05:21:34 AM		Audit Trail
CL/2025/07/V1/010043	Claim	Lost	AYE MOAE MOAE	Prepaid Account	V175151930268	No	Hub/Depo/ Station Handling Issue	Express	Pending Responsible Staff Details	188.00	188.00	22-7-2025 08:44:18 PM	30-8-2025 05:28:18 PM	5-8-2025 08:44:18 PM	28-8-2025 05:27:56 AM		Audit Trail
CL/2025/07/V1/010042	Claim	Damage	Home Heaven Sdn Bhd	Cash	V175214743996001	Yes	Force Majeure	Express	Pending by Claim Dept	706.80		22-7-2025 06:00:57 PM	6-5-2026 07:30:14 AM	5-8-2025 06:00:57 PM			Audit Trail
CL/2025/07/V1/010041	Claim	Damage	HJ EXPRESS	Credit Account	V175215108558001				Rejected	120.00		22-7-2025 06:00:21 PM		5-8-2025 06:00:21 PM			Audit Trail
CL/2025/07/V1/010040	Claim	Lost	MR GAN	Prepaid Account	V175214450504001	No	Hub/Depo/ Station Handling Issue	Express	Pending Responsible Staff Details	200.00	200.00	22-7-2025 04:54:33 PM	30-8-2025 05:32:26 PM	5-8-2025 04:54:33 PM	28-8-2025 05:30:34 AM		Audit Trail
CL/2025/07/V1/010039	Claim	Damage	537722 Cherlyn Ooi	Credit Account	V175214275954001				Rejected	200.00		22-7-2025 04:42:15 PM		5-8-2025 04:42:15 PM			Audit Trail

CL/2025/07/V1/010038	Claim	Damage	cheng tian	Prepaid Account	V175214583233001				Rejected	0.00		22-7-2025 03:44:29 PM		5-8-2025 03:44:29 PM			Audit Trail
CL/2025/07/V1/010037	Claim	Damage	Jazmaliah Mohd Jasuri	Credit Account	V175215294268001	No	Force Majeure	Express	Pending Responsible Staff Details	494.69	200.00	22-7-2025 01:46:45 PM	30-8-2025 02:51:24 PM	5-8-2025 01:46:45 PM	28-8-2025 02:47:39 AM		Audit Trail
CL/2025/07/V1/010036	Claim	Damage	FIRDAUS KUHAR	Credit Account	V175214909804001	No	Force Majeure	Express	Pending Responsible Staff and Payment Details	200.00	200.00	22-7-2025 01:36:33 PM	5-9-2025 07:38:34 AM	5-8-2025 01:36:33 PM			Audit Trail
CL/2025/07/V1/010035	Claim	Damage	Meor	Credit Account	V175215294299001	No	Force Majeure	Express	Pending Responsible Staff Details	1134.82	200.00	22-7-2025 01:23:49 PM	30-8-2025 02:47:06 PM	5-8-2025 01:23:49 PM	28-8-2025 02:45:21 AM		Audit Trail
CL/2025/07/V1/010034	Claim	Damage	HAIZAH RUSLI	Credit Account	V175215105748001				Rejected	115.00		22-7-2025 12:07:50 PM		5-8-2025 12:07:50 PM			Audit Trail
CL/2025/07/V1/010033	Claim	Lost	Yogeswaran V Supramaniam	Credit Account	10264605772	No	Driver Issue	Express	Pending by Operation	85.00		22-7-2025 11:41:12 AM	7-8-2025 02:25:09 PM	5-8-2025 11:41:12 AM			Audit Trail
CL/2025/07/V1/010032	Claim	Lost	T Kayden	Credit Account	SY6040547015	No	Driver Issue	Express	Pending Responsible Staff Details	61.88	61.88	22-7-2025 11:34:19 AM	30-8-2025 10:12:03 AM	5-8-2025 11:34:19 AM	28-8-2025 10:11:39 AM		Audit Trail
CL/2025/07/V1/010031	Claim	Lost	Ng chia jing	Cash	CNMYL000671140				Rejected	1168.39		22-7-2025 09:38:40 AM		5-8-2025 09:38:40 AM			Audit Trail
CL/2025/07/V1/010030	Claim	Lost	MMATRIX SDN BHD	Credit Account	V174956708300	No	LineHaul Connectivity Issue	Express	Pending by Operation	5999.00		21-7-2025 04:41:55 PM	7-8-2025 10:47:50 AM	4-8-2025 04:41:55 PM			Audit Trail
CL/2025/07/V1/010029	Claim	Lost	MMATRIX SDN BHD	Credit Account	V174956363790	No	LineHaul Connectivity Issue	Express	Pending Responsible Staff Details	7899.00	7899.00	21-7-2025 04:13:17 PM	20-5-2026 10:35:36 AM	4-8-2025 04:13:17 PM	18-5-2026 10:32:01 AM		Audit Trail
CL/2025/07/V1/010028	Claim	Lost	MMATRIX SDN BHD	Credit Account	V174911877010	No	Hub/Depo/ Station Handling Issue	Express	Rejected	12000.00		21-7-2025 03:44:19 PM		4-8-2025 03:44:19 PM			Audit Trail
CL/2025/07/V1/010027	Claim	Damage	MAJU EDAR TEKNIK SDN BHD (Thila)	Credit Account	V175029411660-A	No	Force Majeure	Express	Pending Responsible Staff and Payment Details	2100.00	200.00	21-7-2025 02:31:09 PM	8-8-2025 08:27:44 AM	4-8-2025 02:31:09 PM			Audit Trail
CL/2025/07/V1/010026	Claim	Lost	Vadim Didkovskii	Credit Account	10266068385				Rejected	134.10		20-7-2025 05:24:56 PM		3-8-2025 05:24:56 PM			Audit Trail

CL/2025/07/V1/010025	Claim	Damage	VAL CART EMPIRE	Prepaid Account	V175214753360001				Rejected	90.00		20-7-2025 12:32:16 PM		3-8-2025 12:32:16 PM			Audit Trail
CL/2025/07/V1/010024	Claim	Damage	ORDER TRADING SDN BHD	Prepaid Account	V175214483090001	No	Force Majeure	Express	Rejected	80.00		19-7-2025 04:15:29 PM		2-8-2025 04:15:29 PM			Audit Trail
CL/2025/07/V1/010023	Claim	Lost	SITI NOR'AIN BT MAT YAAKOB	Credit Account	V175188192486	No	Hub/Depo/ Station Handling Issue	Express	Pending Responsible Staff Details	100.00	100.00	19-7-2025 03:50:28 PM	30-8-2025 10:18:44 AM	2-8-2025 03:50:28 PM	28-8-2025 10:18:25 AM		Audit Trail
CL/2025/07/V1/010022	Claim	Damage	Sisters Forever Love	Prepaid Account	175214360445001				Rejected	176.00		19-7-2025 10:32:13 AM		2-8-2025 10:32:13 AM			Audit Trail
CL/2025/07/V1/010021	Claim	Damage	Sisters Forever Love	Prepaid Account	175214293583001				Rejected	88.00		19-7-2025 10:22:41 AM		2-8-2025 10:22:41 AM			Audit Trail
CL/2025/07/V1/010020	Claim	Damage	Xinjing Kee	Credit Account	V175214597377001	No	Force Majeure	Express	Pending Responsible Staff Details	200.00	200.00	18-7-2025 05:24:12 PM	30-8-2025 10:26:20 AM	1-8-2025 05:24:12 PM	28-8-2025 10:25:48 AM		Audit Trail
CL/2025/07/V1/010019	Claim	Lost	ROKIAH BINTI HASSAN (AIMAN KEMAYAN JAYA)	Credit Account	V175031570553	No	Hub/Depo/ Station Handling Issue	Express	Pending by Operation	67.00		18-7-2025 04:51:50 PM	3-8-2025 03:47:07 PM	1-8-2025 04:51:50 PM			Audit Trail
CL/2025/07/V1/010018	Claim	Damage	ORDER TRADING SDN BHD	Credit Account	V175214139966001	No	Force Majeure	Express	Pending by Operation	0.00		18-7-2025 04:17:34 PM	3-8-2025 03:35:41 PM	1-8-2025 04:17:34 PM			Audit Trail
CL/2025/07/V1/010017	Claim	Damage	Gary Chan	Credit Account	V175214362852001	No	Force Majeure	Express	Pending Responsible Staff and Payment Details	200.00	200.00	18-7-2025 10:55:48 AM	1-9-2025 07:45:15 AM	1-8-2025 10:55:48 AM			Audit Trail
CL/2025/07/V1/010016	Claim	Lost	Servex (Malaysia) Sdn Bhd	Credit Account	ZND174712657774	No	Hub/Depo/ Station Handling Issue	Express	Pending Responsible Staff Details	3681.81	3681.81	18-7-2025 10:29:12 AM	31-8-2025 10:04:02 AM	1-8-2025 10:29:12 AM	29-8-2025 10:02:44 AM		Audit Trail
CL/2025/07/V1/010015	Claim	Delay Delivery Premium Parcel	NORMA	Prepaid Account	V175214278238001				Rejected	100.00		17-7-2025 06:27:07 PM		31-7-2025 06:27:07 PM			Audit Trail
CL/2025/07/V1/010014	Claim	Delay Delivery Premium Parcel	NORA ZAIRA	Prepaid Account	V175214315155001				Rejected	100.00		17-7-2025 06:23:37 PM		31-7-2025 06:23:37 PM			Audit Trail
CL/2025/07/V1/010013	Claim	Delay Delivery Premium Parcel	NUR AIN	Credit Account	V175214307150001				Rejected	100.00		17-7-2025 06:16:20 PM		31-7-2025 06:16:20 PM			Audit Trail

CL/2025/07/V1/010012	Claim	Delay Delivery Premium Parcel	MOHD NURHADRI	Credit Account	V175214340874001				Rejected	100.00		17-7-2025 06:15:50 PM		31-7-2025 06:15:50 PM			Audit Trail
CL/2025/07/V1/010011	Claim	Delay Delivery Premium Parcel	NUR AIN	Credit Account	V175214307259001				Rejected	100.00		17-7-2025 06:11:25 PM		31-7-2025 06:11:25 PM			Audit Trail
CL/2025/07/V1/010010	Claim	Delay Delivery Premium Parcel	MOHD NURHADRI	Credit Account	V175214340850001				Rejected	100.00		17-7-2025 06:10:02 PM		31-7-2025 06:10:02 PM			Audit Trail
CL/2025/07/V1/010009	Claim	Delay Delivery Premium Parcel	NUR AIN	Credit Account	V175214307242001				Rejected	100.00		17-7-2025 06:04:14 PM		31-7-2025 06:04:14 PM			Audit Trail
CL/2025/07/V1/010008	Claim	Delay Delivery Premium Parcel	NUR AIN	Credit Account	V175214307167001				Rejected	100.00		17-7-2025 05:56:29 PM		31-7-2025 05:56:29 PM			Audit Trail
CL/2025/07/V1/010007	Claim	Damage	ROSLINA BINTI IBRAHIM	Credit Account	V175214333487001	No	Force Majeure	Express	Pending Responsible Staff Details	200.00	200.00	17-7-2025 05:52:41 PM	30-8-2025 10:32:56 AM	31-7-2025 05:52:41 PM	28-8-2025 10:32:21 AM		Audit Trail
CL/2025/07/V1/010006	Claim	Damage	JAFIEZA	Credit Account	V175214280118001	No	LineHaul Connectivity Issue	Premium	Pending by Operation	200.00		17-7-2025 05:33:46 PM	3-8-2025 11:18:36 AM	31-7-2025 05:33:46 PM			Audit Trail
CL/2025/07/V1/010005	Claim	Damage FreshBox	ZAITON	Credit Account	V175214256083001	No	LineHaul Connectivity Issue	Premium	Pending Responsible Staff Details	200.00	100.00	17-7-2025 05:23:54 PM	10-8-2025 11:42:47 AM	31-7-2025 05:23:54 PM	8-8-2025 11:42:27 AM		Audit Trail
CL/2025/07/V1/010004	Claim	Damage FreshBox	ZAITON	Credit Account	V175214253419001	No	LineHaul Connectivity Issue	Premium	Pending Responsible Staff Details	200.00	100.00	17-7-2025 05:19:02 PM	10-8-2025 11:48:17 AM	31-7-2025 05:19:02 PM	8-8-2025 11:47:59 AM		Audit Trail
CL/2025/07/V1/010003	Claim	Damage FreshBox	RESTORAN UNCLE DAK	Credit Account	V175214318767001	No	LineHaul Connectivity Issue	Premium	Pending Responsible Staff Details	200.00	100.00	17-7-2025 05:12:00 PM	10-8-2025 10:58:22 AM	31-7-2025 05:12:00 PM	8-8-2025 10:58:07 AM		Audit Trail
CL/2025/07/V1/010002	Claim	Damage FreshBox	RESTORAN UNCLE DAK	Credit Account	V175214318781001	No	LineHaul Connectivity Issue	Premium	Pending Responsible Staff Details	200.00	100.00	17-7-2025 05:06:59 PM	10-8-2025 10:46:04 AM	31-7-2025 05:06:59 PM	8-8-2025 10:45:40 AM		Audit Trail
CL/2025/07/V1/010001	Claim	Delay Delivery Premium Parcel	UMI NUR HANAN	Credit Account	V175214348795001				Rejected	100.00		17-7-2025 05:05:43 PM		31-7-2025 05:05:43 PM			Audit Trail
CL/2025/07/V1/010000	Claim	Delay Delivery Premium Parcel	NUR AIN	Credit Account	V175214307310001				Rejected	100.00		17-7-2025 05:03:38 PM		31-7-2025 05:03:38 PM			Audit Trail

CL/2025/07/V1/009999	Claim	Delay Delivery Premium Parcel	UMI NUR HANAN	Credit Account	V175214348931001				Rejected	100.00		17-7-2025 05:03:24 PM		31-7-2025 05:03:24 PM			Audit Trail
CL/2025/07/V1/009998	Claim	Damage FreshBox	RESTORAN UNCLE DAK	Credit Account	V175214318774001	No	LineHaul Connectivity Issue	Premium	Pending Responsible Staff Details	200.00	100.00	17-7-2025 05:00:53 PM	9-8-2025 05:34:08 PM	31-7-2025 05:00:53 PM	7-8-2025 05:33:38 AM		Audit Trail
CL/2025/07/V1/009997	Claim	Delay Delivery Premium Parcel	UMI NUR HANAN	Credit Account	V175214348863001				Rejected	100.00		17-7-2025 05:00:14 PM		31-7-2025 05:00:14 PM			Audit Trail
CL/2025/07/V1/009996	Claim	Delay Delivery Premium Parcel	UMI NUR HANAN	Credit Account	V175214348832001				Rejected	100.00		17-7-2025 04:56:43 PM		31-7-2025 04:56:43 PM			Audit Trail
CL/2025/07/V1/009995	Claim	Delay Delivery Premium Parcel	UMI NUR HANAN	Credit Account	V175214348894001				Rejected	100.00		17-7-2025 04:54:32 PM		31-7-2025 04:54:32 PM			Audit Trail
CL/2025/07/V1/009994	Claim	Delay Delivery Premium Parcel	UMI NUR HANAN	Credit Account	V175214348825001				Rejected	100.00		17-7-2025 04:52:25 PM		31-7-2025 04:52:25 PM			Audit Trail
CL/2025/07/V1/009993	Claim	Delay Delivery Premium Parcel	NUR AIN	Credit Account	V175214307235001				Rejected	100.00		17-7-2025 04:51:19 PM		31-7-2025 04:51:19 PM			Audit Trail
CL/2025/07/V1/009992	Claim	Delay Delivery Premium Parcel	UMI NUR HANAN	Credit Account	V175214348818001				Rejected	100.00		17-7-2025 04:49:13 PM		31-7-2025 04:49:13 PM			Audit Trail
CL/2025/07/V1/009991	Claim	Delay Delivery Premium Parcel	UMI NUR HANAN	Credit Account	V175214348917001				Rejected	100.00		17-7-2025 04:46:18 PM		31-7-2025 04:46:18 PM			Audit Trail
CL/2025/07/V1/009990	Claim	Delay Delivery Premium Parcel	NUR AIN	Credit Account	V175214307181001				Rejected	100.00		17-7-2025 04:43:09 PM		31-7-2025 04:43:09 PM			Audit Trail
CL/2025/07/V1/009989	Claim	Delay Delivery Premium Parcel	UMI NUR HANAN	Credit Account	V175214348948001				Rejected	100.00		17-7-2025 04:41:48 PM		31-7-2025 04:41:48 PM			Audit Trail
CL/2025/07/V1/009988	Claim	Delay Delivery Premium Parcel	UMI NUR HANAN	Credit Account	V175214348870001				Rejected	100.00		17-7-2025 04:32:40 PM		31-7-2025 04:32:40 PM			Audit Trail

CL/2025/07/V1/009987	Claim	Delay Delivery Premium Parcel	NUR AIN	Credit Account	V175214307136001				Rejected	100.00		17-7-2025 04:29:35 PM		31-7-2025 04:29:35 PM			Audit Trail
CL/2025/07/V1/009986	Claim	Delay Delivery Premium Parcel	UMI NUR HANAN	Credit Account	V175214348801001				Rejected	100.00		17-7-2025 04:29:26 PM		31-7-2025 04:29:26 PM			Audit Trail
CL/2025/07/V1/009985	Claim	Damage FreshBox	RESTORAN UNCLE DAK	Credit Account	V175214318798001	No	LineHaul Connectivity Issue	Premium	Pending Responsible Staff Details	200.00	100.00	17-7-2025 04:27:22 PM	9-8-2025 05:10:08 PM	31-7-2025 04:27:22 PM	7-8-2025 05:09:39 AM		Audit Trail
CL/2025/07/V1/009984	Claim	Delay Delivery Premium Parcel	UMI NUR HANAN	Credit Account	V175214348856001				Rejected	100.00		17-7-2025 04:26:24 PM		31-7-2025 04:26:24 PM			Audit Trail
CL/2025/07/V1/009983	Claim	Delay Delivery Premium Parcel	UMI NUR HANAN	Credit Account	V175214348924001				Rejected	100.00		17-7-2025 04:22:15 PM		31-7-2025 04:22:15 PM			Audit Trail
CL/2025/07/V1/009982	Claim	Delay Delivery Premium Parcel	NIZAMUDDIN	Credit Account	V175214305040001				Rejected	200.00		17-7-2025 04:21:12 PM		31-7-2025 04:21:12 PM			Audit Trail
CL/2025/07/V1/009981	Claim	Delay Delivery Premium Parcel	UMI NUR HANAN	Credit Account	V175214348849001				Rejected	100.00		17-7-2025 04:17:42 PM		31-7-2025 04:17:42 PM			Audit Trail
CL/2025/07/V1/009980	Claim	Delay Delivery Premium Parcel	MOHD BILAL YUSOF	Credit Account	V175214316589001				Rejected	200.00		17-7-2025 04:11:55 PM		31-7-2025 04:11:55 PM			Audit Trail
CL/2025/07/V1/009979	Claim	Delay Delivery Premium Parcel	HAMINUDDIN	Credit Account	V175214323662001				Rejected	100.00		17-7-2025 04:06:48 PM		31-7-2025 04:06:48 PM			Audit Trail
CL/2025/07/V1/009978	Claim	Delay Delivery Premium Parcel	NUR AIN	Credit Account	V175214307129001				Rejected	100.00		17-7-2025 04:05:09 PM		31-7-2025 04:05:09 PM			Audit Trail
CL/2025/07/V1/009977	Claim	Delay Delivery Premium Parcel	UMI NUR HANAN	Credit Account	V175214348887001				Rejected	100.00		17-7-2025 04:04:16 PM		31-7-2025 04:04:16 PM			Audit Trail
CL/2025/07/V1/009976	Claim	Delay Delivery Premium Parcel	ZUNAIDA	Credit Account	V175214329329001				Rejected	100.00		17-7-2025 04:01:11 PM		31-7-2025 04:01:11 PM			Audit Trail

CL/2025/07/V1/009975	Claim	Delay Delivery Premium Parcel	NUR AIN	Credit Account	V175214307327001				Rejected	100.00		17-7-2025 03:57:27 PM		31-7-2025 03:57:27 PM			Audit Trail
CL/2025/07/V1/009974	Claim	Delay Delivery Premium Parcel	ZAMRI	Credit Account	V175214319436001				Rejected	100.00		17-7-2025 03:55:49 PM		31-7-2025 03:55:49 PM			Audit Trail
CL/2025/07/V1/009973	Claim	Delay Delivery Premium Parcel	NUR AIN	Credit Account	V175214307266001				Rejected	100.00		17-7-2025 03:52:19 PM		31-7-2025 03:52:19 PM			Audit Trail
CL/2025/07/V1/009972	Claim	Delay Delivery Premium Parcel	NUR AIN	Credit Account	V175214307334001				Rejected	100.00		17-7-2025 03:46:55 PM		31-7-2025 03:46:55 PM			Audit Trail
CL/2025/07/V1/009971	Claim	Delay Delivery Premium Parcel	SITI NOOR	Credit Account	V175214348481001	No	Hub/Depo/ Station Handling Issue	Premium	Pending by Operation	100.00		17-7-2025 03:46:12 PM	2-8-2025 01:42:55 PM	31-7-2025 03:46:12 PM			Audit Trail
CL/2025/07/V1/009970	Claim	Delay Delivery Premium Parcel	NUR AIN	Credit Account	V175214307143001				Rejected	100.00		17-7-2025 03:38:03 PM		31-7-2025 03:38:03 PM			Audit Trail
CL/2025/07/V1/009969	Claim	Delay Delivery Premium Parcel	NUR AIN	Credit Account	V175214307396001				Rejected	100.00		17-7-2025 03:31:15 PM		31-7-2025 03:31:15 PM			Audit Trail
CL/2025/07/V1/009968	Claim	Damage	Muhd Naqiudin	Credit Account	V175207184256001	No	Force Majeure	Express	Pending Responsible Staff and Payment Details	200.00	200.00	17-7-2025 03:30:57 PM	1-9-2025 08:14:29 AM	31-7-2025 03:30:57 PM			Audit Trail
CL/2025/07/V1/009967	Claim	Delay Delivery Premium Parcel	NUR AIN	Credit Account	V175214307280001				Rejected	100.00		17-7-2025 03:25:15 PM		31-7-2025 03:25:15 PM			Audit Trail
CL/2025/07/V1/009966	Claim	Damage	Yusamirul bin salleh,	Credit Account	V175214368236001	No	Force Majeure	Express	Pending Responsible Staff Details	200.00	200.00	17-7-2025 03:22:38 PM	30-8-2025 10:39:11 AM	31-7-2025 03:22:38 PM	28-8-2025 10:38:52 AM		Audit Trail
CL/2025/07/V1/009965	Claim	Delay Delivery Premium Parcel	NUR AIN	Credit Account	V175214307365001				Rejected	100.00		17-7-2025 03:19:09 PM		31-7-2025 03:19:09 PM			Audit Trail
CL/2025/07/V1/009964	Claim	Lost	Adeline Teh	Credit Account	771671644	No	Force Majeure	Express	Pending Responsible Staff and Payment Details	41.00	41.00	17-7-2025 03:15:46 PM	9-8-2025 04:40:32 PM	31-7-2025 03:15:46 PM			Audit Trail

CL/2025/07/V1/009963	Claim	Lost	Exsim Development Sdn Bhd	Credit Account	V175028954151				Rejected	200.00		17-7-2025 03:12:16 PM		31-7-2025 03:12:16 PM			Audit Trail
CL/2025/07/V1/009962	Claim	Delay Delivery Premium Parcel	NUR AIN	Credit Account	V175214307303001				Rejected	100.00		17-7-2025 02:58:27 PM		31-7-2025 02:58:27 PM			Audit Trail
CL/2025/07/V1/009961	Claim	Delay Delivery Premium Parcel	NUR AIN	Credit Account	V175214307211001				Rejected	100.00		17-7-2025 02:50:56 PM		31-7-2025 02:50:56 PM			Audit Trail
CL/2025/07/V1/009960	Claim	Damage	AISYAH	Credit Account	V175214443094001	No	Force Majeure	Express	Pending Responsible Staff and Payment Details	200.00	200.00	17-7-2025 02:25:21 PM	1-9-2025 08:14:31 AM	31-7-2025 02:25:21 PM			Audit Trail
CL/2025/07/V1/009959	Claim	Lost	NURUL SYAFIQAH BT MOHD TAJUDIN	Credit Account	V175214209157001				Rejected	158.00		17-7-2025 02:12:05 PM		31-7-2025 02:12:05 PM			Audit Trail
CL/2025/07/V1/009958	Claim	Damage	ADIBAH INSYIRAH BINTI SALEHIN	Cash	V175214112891002				Rejected	696.00		17-7-2025 01:41:55 PM		31-7-2025 01:41:55 PM			Audit Trail
CL/2025/07/V1/009957	Claim	Delay Delivery Premium Parcel	KUJEA (TENGKU HAFZAN)	Credit Account	V175214327448001	No	LineHaul Connectivity Issue	Premium	Pending by Operation	200.00		17-7-2025 01:03:42 PM	26-7-2025 03:39:04 PM	31-7-2025 01:03:42 PM			Audit Trail
CL/2025/07/V1/009956	Claim	Damage	Norsheila Ashari	Credit Account	V175214470984001	No	Force Majeure	Express	Pending Responsible Staff and Payment Details	200.00	200.00	17-7-2025 12:55:23 PM	31-8-2025 03:16:33 PM	31-7-2025 12:55:23 PM			Audit Trail
CL/2025/07/V1/009955	Claim	Delay Delivery Premium Parcel	KUJEA (TENGKU HAFZAN)	Credit Account	V175214328391001	No	LineHaul Connectivity Issue	Premium	Pending Responsible Staff Details	200.00	100.00	17-7-2025 12:50:06 PM	9-8-2025 04:49:54 PM	31-7-2025 12:50:06 PM	7-8-2025 04:49:39 AM		Audit Trail
CL/2025/07/V1/009954	Claim	Damage FreshBox	KUJEA (TENGKU HAFZAN)	Credit Account	V175214330349001	No	LineHaul Connectivity Issue	Premium	Pending Responsible Staff Details	200.00	100.00	17-7-2025 12:45:18 PM	9-8-2025 04:42:06 PM	31-7-2025 12:45:18 PM	7-8-2025 04:39:04 AM		Audit Trail
CL/2025/07/V1/009953	Claim	Damage FreshBox	KUJEA (TENGKU HAFZAN)	Credit Account	V175214329008001	No	LineHaul Connectivity Issue	Premium	Pending Responsible Staff Details	200.00	100.00	17-7-2025 12:40:31 PM	9-8-2025 04:36:43 PM	31-7-2025 12:40:31 PM	7-8-2025 04:34:13 AM		Audit Trail
CL/2025/07/V1/009952	Claim	Damage	NCS LIGHTING SDN BHD	Credit Account	V175214696643002				Rejected	170.00		17-7-2025 12:40:10 PM		31-7-2025 12:40:10 PM			Audit Trail

CL/2025/07/V1/009951	Claim	Damage FreshBox	KUJEA (TENGKU HAFZAN)	Credit Account	V175214330110001	No	LineHaul Connectivity Issue	Premium	Pending Responsible Staff Details	200.00	100.00	17-7-2025 12:35:59 PM	9-8-2025 04:27:58 PM	31-7-2025 12:35:59 PM	7-8-2025 04:27:37 AM		Audit Trail
CL/2025/07/V1/009950	Claim	Damage	NCS LIGHTING SDN BHD	Credit Account	V175214696643001				Info Incomplete	340.00		17-7-2025 12:33:55 PM	26-7-2025 01:28:47 PM	31-7-2025 12:33:55 PM			Audit Trail
CL/2025/07/V1/009949	Claim	Damage FreshBox	NAA (EYU KOCK WEI)	Credit Account	V175214309963001	No	LineHaul Connectivity Issue	Premium	Pending Responsible Staff Details	200.00	100.00	17-7-2025 12:19:54 PM	9-8-2025 04:21:13 PM	31-7-2025 12:19:54 PM	7-8-2025 04:20:47 AM		Audit Trail
CL/2025/07/V1/009948	Claim	Delay Delivery Premium Parcel	NUR AIN	Credit Account	V172143072280001				Rejected	100.00		17-7-2025 11:28:46 AM		31-7-2025 11:28:46 AM			Audit Trail
CL/2025/07/V1/009947	Claim	Damage FreshBox	TAKKO FRUITS & FROZEN	Credit Account	V175214312673001	No	LineHaul Connectivity Issue	Premium	Pending Responsible Staff Details	200.00	100.00	17-7-2025 11:25:03 AM	9-8-2025 03:46:35 PM	31-7-2025 11:25:03 AM	7-8-2025 03:46:18 AM		Audit Trail
CL/2025/07/V1/009946	Claim	Delay Delivery Premium Parcel	NUR AIN	Credit Account	V175214307297001				Rejected	120.00		17-7-2025 11:22:21 AM		31-7-2025 11:22:21 AM			Audit Trail
CL/2025/07/V1/009945	Claim	Damage FreshBox	TAKKO FRUITS & FROZEN	Credit Account	V175214312611001	No	LineHaul Connectivity Issue	Premium	Pending Responsible Staff Details	200.00	100.00	17-7-2025 11:20:05 AM	9-8-2025 03:14:52 PM	31-7-2025 11:20:05 AM	7-8-2025 03:14:34 AM		Audit Trail
CL/2025/07/V1/009944	Claim	Delay Delivery Premium Parcel	YUYU	Credit Account	V175214307372001				Rejected	100.00		17-7-2025 11:15:39 AM		31-7-2025 11:15:39 AM			Audit Trail
CL/2025/07/V1/009943	Claim	Damage FreshBox	TAKKO FRUITS & FROZEN	Credit Account	V175214312628001	No	LineHaul Connectivity Issue	Premium	Pending Responsible Staff Details	200.00	100.00	17-7-2025 11:00:11 AM	31-7-2025 03:21:55 PM	31-7-2025 11:00:11 AM	29-7-2025 03:21:37 AM		Audit Trail
CL/2025/07/V1/009942	Claim	Damage FreshBox	TAKKO FRUITS & FROZEN	Credit Account	V175214312642001	No	LineHaul Connectivity Issue	Premium	Pending Responsible Staff Details	200.00	100.00	17-7-2025 10:55:37 AM	31-7-2025 03:34:12 PM	31-7-2025 10:55:37 AM	29-7-2025 03:33:54 AM		Audit Trail
CL/2025/07/V1/009941	Claim	Damage FreshBox	TAKKO FRUITS & FROZEN	Credit Account	V175214312581001	No	LineHaul Connectivity Issue	Premium	Pending Responsible Staff Details	200.00	100.00	17-7-2025 10:52:07 AM	31-7-2025 04:32:35 PM	31-7-2025 10:52:07 AM	29-7-2025 04:32:13 AM		Audit Trail
CL/2025/07/V1/009940	Claim	Damage FreshBox	TAKKO FRUITS & FROZEN	Credit Account	V175214312604001	No	LineHaul Connectivity Issue	Premium	Pending Responsible Staff Details	200.00	200.00	17-7-2025 10:48:24 AM	31-7-2025 04:44:03 PM	31-7-2025 10:48:24 AM	29-7-2025 04:43:45 AM		Audit Trail
CL/2025/07/V1/009939	Claim	Damage FreshBox	TAKKO FRUITS & FROZEN	Credit Account	V175214312635001	No	LineHaul Connectivity Issue	Premium	Pending Responsible Staff Details	200.00	200.00	16-7-2025 08:22:15 PM	1-8-2025 09:24:49 AM	30-7-2025 08:22:15 PM	30-7-2025 09:23:42 AM		Audit Trail

CL/2025/07/V1/009938	Claim	Damage FreshBox	TAKKO FRUITS & FROZEN	Credit Account	V175214312666001	No	LineHaul Connectivity Issue	Premium	Pending Responsible Staff Details	200.00	100.00	16-7-2025 08:13:55 PM	1-8-2025 09:28:44 AM	30-7-2025 08:13:55 PM	30-7-2025 09:28:24 AM		Audit Trail
CL/2025/07/V1/009937	Claim	Damage FreshBox	MANJIT KAUR	Credit Account	V175214260998001	No	LineHaul Connectivity Issue	Premium	Pending Responsible Staff Details	200.00	100.00	16-7-2025 07:53:44 PM	1-8-2025 09:34:26 AM	30-7-2025 07:53:44 PM	30-7-2025 09:34:07 AM		Audit Trail
CL/2025/07/V1/009936	Claim	Damage FreshBox	MANJIT KAUR	Credit Account	V175214261513001	No	LineHaul Connectivity Issue	Premium	Pending Responsible Staff Details	200.00	100.00	16-7-2025 07:40:45 PM	1-8-2025 09:39:20 AM	30-7-2025 07:40:45 PM	30-7-2025 09:39:03 AM		Audit Trail
CL/2025/07/V1/009935	Claim	Damage FreshBox	KNK MAJUJAYA	Credit Account	V175214276401001	No	LineHaul Connectivity Issue	Premium	Pending Responsible Staff Details	200.00	100.00	16-7-2025 06:57:47 PM	1-8-2025 05:01:29 PM	30-7-2025 06:57:47 PM	30-7-2025 04:59:15 AM		Audit Trail
CL/2025/07/V1/009934	Claim	Damage FreshBox	KNK MAJUJAYA	Credit Account	V175214276029001	No	LineHaul Connectivity Issue	Premium	Pending Responsible Staff Details	200.00	100.00	16-7-2025 06:51:30 PM	1-8-2025 05:06:41 PM	30-7-2025 06:51:30 PM	30-7-2025 05:06:24 AM		Audit Trail
CL/2025/07/V1/009933	Claim	Damage FreshBox	KHU BEE LAN	Credit Account	V175214353171001	No	LineHaul Connectivity Issue	Premium	Pending Responsible Staff Details	200.00	100.00	16-7-2025 06:40:33 PM	31-7-2025 10:12:31 AM	30-7-2025 06:40:33 PM	29-7-2025 10:12:06 AM		Audit Trail
CL/2025/07/V1/009932	Claim	Damage FreshBox	KHU BEE LAN	Credit Account	V175214353157001	No	LineHaul Connectivity Issue	Premium	Pending Responsible Staff Details	200.00	100.00	16-7-2025 06:28:23 PM	9-8-2025 03:00:42 PM	30-7-2025 06:28:23 PM	7-8-2025 03:00:26 AM		Audit Trail
CL/2025/07/V1/009931	Claim	Damage FreshBox	KHU BEE LAN	Credit Account	V175214353195001	No	LineHaul Connectivity Issue	Premium	Pending Responsible Staff Details	200.00	100.00	16-7-2025 06:18:19 PM	9-8-2025 02:51:45 PM	30-7-2025 06:18:19 PM	7-8-2025 02:51:20 AM		Audit Trail
CL/2025/07/V1/009930	Claim	Damage	U & ME Electrical Sdn Bhd	Credit Account	V175207244578	Yes	Force Majeure	Express	Pending by Claim Dept	3000.00		16-7-2025 06:00:27 PM	27-10-2025 12:25:09 AM	30-7-2025 06:00:27 PM			Audit Trail
CL/2025/07/V1/009929	Claim	Damage FreshBox	KHU BEE LAN	Credit Account	V175214353140001	No	LineHaul Connectivity Issue	Premium	Pending Responsible Staff Details	200.00	100.00	16-7-2025 05:47:21 PM	9-8-2025 02:40:26 PM	30-7-2025 05:47:21 PM	7-8-2025 02:34:02 AM		Audit Trail
CL/2025/07/V1/009928	Claim	Damage FreshBox	ANNE CHOO	Credit Account	V175214330851001	No	LineHaul Connectivity Issue	Premium	Pending Responsible Staff Details	200.00	100.00	16-7-2025 05:29:00 PM	9-8-2025 02:23:35 PM	30-7-2025 05:29:00 PM	7-8-2025 02:23:01 AM		Audit Trail
CL/2025/07/V1/009927	Claim	Damage	SUN CHING SDN BHD	Credit Account	V175214463122001	No	Force Majeure	Express	Pending Responsible Staff Details	750.00	200.00	16-7-2025 05:27:13 PM	9-8-2025 01:53:20 PM	30-7-2025 05:27:13 PM	7-8-2025 01:52:54 AM		Audit Trail
CL/2025/07/V1/009926	Claim	Damage FreshBox	KHU BEE LAN	Credit Account	V175214353133001	No	LineHaul Connectivity Issue	Premium	Pending Responsible Staff Details	200.00	100.00	16-7-2025 05:12:08 PM	7-8-2025 10:03:02 AM	30-7-2025 05:12:08 PM	5-8-2025 09:56:31 AM		Audit Trail

CL/2025/07/V1/009925	Claim	Damage	HIGHFIVE CHANNEL SDN BHD	Cash	V175188206848	No	Force Majeure	Express	Pending Responsible Staff Details	150.00	150.00	16-7-2025 05:07:53 PM	3-8-2025 09:59:38 AM	30-7-2025 05:07:53 PM	1-8-2025 09:59:13 AM		Audit Trail
CL/2025/07/V1/009924	Claim	Damage	MAJU EDAR TEKNIK SDN BHD (Thila)	Credit Account	V175029411660	No	Force Majeure	Express	Rejected	2100.00		16-7-2025 03:35:25 PM		30-7-2025 03:35:25 PM			Audit Trail
CL/2025/07/V1/009923	Claim	Lost	EVERY DAY TRADING - BMS (AGW3911853000)	Credit Account	V175496275239	No	Driver Issue	Express	Pending Responsible Staff Details	0.00	200.00	16-7-2025 11:40:42 AM	30-8-2025 02:44:01 PM	30-7-2025 11:40:42 AM	28-8-2025 02:43:30 AM		Audit Trail
CL/2025/07/V1/009922	Claim	Damage	MOBILE ONE STOP SUPPY SDN BHD	Credit Account	V175214157809001	No	Force Majeure	Premium	Pending by Operation	200.00		16-7-2025 11:32:35 AM	24-7-2025 10:18:23 AM	30-7-2025 11:32:35 AM			Audit Trail
CL/2025/07/V1/009921	Claim	Missing Content	Qian Li Niao Logistic Intl	Credit Account	V175031822171002	No	Hub/Depo/ Station Handling Issue	Pallet	Pending Responsible Staff Details	200.00	200.00	16-7-2025 11:24:50 AM	3-8-2025 10:14:49 AM	30-7-2025 11:24:50 AM	1-8-2025 10:14:31 AM		Audit Trail
CL/2025/07/V1/009920	Claim	Damage	anne wong	Prepaid Account	V175214360445001				Rejected	68.00		16-7-2025 11:11:04 AM		30-7-2025 11:11:04 AM			Audit Trail
CL/2025/07/V1/009919	Claim	Damage	dong leong eng	Prepaid Account	V175214219798001				Rejected	68.00		16-7-2025 11:00:24 AM		30-7-2025 11:00:24 AM			Audit Trail
CL/2025/07/V1/009918	Claim	Lost	Qian Li Niao Logistic Intl	Credit Account	V175188271877	No	Hub/Depo/ Station Handling Issue	Express	Pending Responsible Staff Details	200.00	200.00	16-7-2025 10:57:26 AM	3-8-2025 10:19:49 AM	30-7-2025 10:57:26 AM	1-8-2025 10:19:21 AM		Audit Trail
CL/2025/07/V1/009917	Claim	Damage	vick khong	Prepaid Account	V175214293583001				Rejected	68.00		16-7-2025 10:53:39 AM		30-7-2025 10:53:39 AM			Audit Trail
CL/2025/07/V1/009916	Claim	Damage	mandy yee	Prepaid Account	V175214283782001				Rejected	68.00		16-7-2025 10:46:38 AM		30-7-2025 10:46:38 AM			Audit Trail
CL/2025/07/V1/009915	Claim	Damage	CHEW NYUK LIAN	Prepaid Account	V175214222293001				Rejected	68.00		16-7-2025 09:54:25 AM		30-7-2025 09:54:25 AM			Audit Trail
CL/2025/07/V1/009914	Claim	Damage	Leong Keng tou	Prepaid Account	CNMYL000782159				Rejected	0.00		15-7-2025 06:15:10 PM		29-7-2025 06:15:10 PM			Audit Trail
CL/2025/07/V1/009913	Claim	Missing Content	NAKADA GROUP (M) SDN BHD	Credit Account	V175188677365	No	Driver Issue	Express	Rejected	782.90		15-7-2025 05:50:13 PM		29-7-2025 05:50:13 PM			Audit Trail

CL/2025/07/V1/009912	Claim	Lost	T Kayden	Prepaid Account	SY6040547015				Rejected	61.88		15-7-2025 04:14:45 PM		29-7-2025 04:14:45 PM			Audit Trail
CL/2025/07/V1/009911	Claim	Damage	KOK YAN SHAO	Credit Account	V175031394845	Yes	Force Majeure	Express	Pending by Operation	1000.00		15-7-2025 11:24:55 AM	23-7-2025 04:14:31 PM	29-7-2025 11:24:55 AM			Audit Trail
CL/2025/07/V1/009910	Claim	Damage	KOK YAN SHAO	Credit Account	V175031394807	Yes	Force Majeure	Express	Pending by Operation	850.00		15-7-2025 11:21:52 AM	23-7-2025 03:56:36 PM	29-7-2025 11:21:52 AM			Audit Trail
CL/2025/07/V1/009909	Claim	Damage	SAMYARIS MARKETING SDN BHD	Credit Account	V175152066829				Rejected	773.00		15-7-2025 11:21:32 AM		29-7-2025 11:21:32 AM			Audit Trail
CL/2025/07/V1/009908	Claim	Delay Delivery Premium Parcel	TOH HAO MING	Credit Account	V175214167556001				Rejected	100.00		14-7-2025 08:12:28 PM		28-7-2025 08:12:28 PM			Audit Trail
CL/2025/07/V1/009907	Claim	Damage	MANDY LIGHTING SDN BHD	Credit Account	V175188449924	No	Hub/Depo/ Station Handling Issue	Express	Pending Responsible Staff Details	1470.00	200.00	14-7-2025 06:08:49 PM	9-8-2025 02:14:05 PM	28-7-2025 06:08:49 PM	7-8-2025 02:13:33 AM		Audit Trail
CL/2025/07/V1/009906	Claim	Delay Delivery Premium Parcel	MUHAMMAD SYAHIN SYAFI BIN ATZHAR	Credit Account	V175214067825001				Rejected	200.00		14-7-2025 03:13:36 PM		28-7-2025 03:13:36 PM			Audit Trail
CL/2025/07/V1/009905	Claim	Lost	MMAG DIGITAL SDN BHD	Credit Account	ZND174806668082	No	Hub/Depo/ Station Handling Issue	Express	Pending Responsible Staff Details	699.00	200.00	14-7-2025 12:47:31 PM	14-9-2025 09:44:59 AM	28-7-2025 12:47:31 PM	12-9-2025 09:44:36 AM		Audit Trail
CL/2025/07/V1/009904	Claim	Lost	Tan Sze Hua	Credit Account	CNMYL000395630				Rejected	0.00		14-7-2025 11:01:19 AM		28-7-2025 11:01:19 AM			Audit Trail
CL/2025/07/V1/009903	Claim	Damage	Nur fatihah binti adzhar	Cash	V175188127136	Yes	Force Majeure	Express	Pending Responsible Staff Details and Pending Upload Payment from Insurance Company	0.00	455.50	13-7-2025 03:57:58 PM		27-7-2025 03:57:58 PM	13-10-2025 09:45:13 AM		Audit Trail
CL/2025/07/V1/009902	Claim	Delay Delivery Premium Parcel	MOHD GHAZALI BIN IBRAHIM	Credit Account	V175152131657				Rejected	100.00		12-7-2025 05:28:08 PM		26-7-2025 05:28:08 PM			Audit Trail
CL/2025/07/V1/009901	Claim	Delay Delivery Premium Parcel	SALWANI BINTI ABDULLAH	Credit Account	V175151606989				Rejected	80.00		12-7-2025 01:23:03 PM		26-7-2025 01:23:03 PM			Audit Trail

CL/2025/07/V1/009900	Claim	Damage	AIK HOE HOME CENTRE SDN BHD	Credit Account	V175188066718				Rejected	500.00		12-7-2025 01:05:26 PM		26-7-2025 01:05:26 PM			Audit Trail
CL/2025/07/V1/009899	Claim	Damage	siti fadhilah binti jafri	Credit Account	V175207168089001	No	Force Majeure	Express	Pending Responsible Staff and Payment Details	200.00	200.00	12-7-2025 06:30:53 AM	31-8-2025 01:18:20 PM	26-7-2025 06:30:53 AM			Audit Trail
CL/2025/07/V1/009898	Claim	Damage	fiera	Credit Account	V175150792058	No	Force Majeure	Express	Pending Responsible Staff Details and Pending Upload Payment from Insurance Company	200.00	200.00	12-7-2025 06:24:39 AM		26-7-2025 06:24:39 AM			Audit Trail
CL/2025/07/V1/009897	Claim	Damage	Siti Noorizan bt abdul	Credit Account	V175188451989	No	Force Majeure	Express	Pending Responsible Staff Details and Pending Upload Payment from Insurance Company	200.00	200.00	12-7-2025 06:16:30 AM		26-7-2025 06:16:30 AM			Audit Trail
CL/2025/07/V1/009896	Claim	Delay Delivery Premium Parcel	SIX BEES EXPRESS	Credit Account	V175188621474	No	Logistic IT System Issue	FreshBox	Pending Responsible Staff Details	200.00	200.00	11-7-2025 04:29:22 PM	2-8-2025 10:38:29 AM	25-7-2025 04:29:22 PM	31-7-2025 10:38:08 AM		Audit Trail
CL/2025/07/V1/009895	Claim	Damage	CHIN MAN JUN	Credit Account	V175188193155	No	Driver Issue	Premium	Pending Responsible Staff Details	100.00	100.00	11-7-2025 02:14:57 PM	14-9-2025 10:55:35 AM	25-7-2025 02:14:57 PM	12-9-2025 10:53:21 AM		Audit Trail
CL/2025/07/V1/009894	Claim	Damage	RAFIDAH BINTI ARIFIN	Cash	V175188124494				Rejected	68.00		11-7-2025 12:53:05 PM		25-7-2025 12:53:05 PM			Audit Trail
CL/2025/07/V1/009893	Claim	Damage	Opticzone Sdn Bhd	Credit Account	V175151993744				Rejected	648.00		11-7-2025 12:26:28 PM		25-7-2025 12:26:28 PM			Audit Trail
CL/2025/07/V1/009892	Claim	Damage	Servex (Malaysia) Sdn Bhd	Credit Account	V175031733675002	No	Force Majeure	Express	Pending Responsible Staff Details	200.00	200.00	10-7-2025 06:53:39 PM	12-1-2026 11:21:22 AM	24-7-2025 06:53:39 PM	10-1-2026 11:18:46 AM		Audit Trail
CL/2025/07/V1/009891	Claim	Damage	JENNY CHUA	Credit Account	V175150959369				Rejected	0.00		10-7-2025 06:51:42 PM		24-7-2025 06:51:42 PM			Audit Trail

CL/2025/07/V1/009890	Claim	Lost	NOR SHAFEZA BT OSMAN	Credit Account	V175031299881	No	Hub/Depo/ Station Handling Issue	Express	Pending Responsible Staff Details and Pending Upload Payment from Insurance Company	200.00	200.00	10-7-2025 05:44:37 PM		24-7-2025 05:44:37 PM			Audit Trail
CL/2025/07/V1/009889	Claim	Damage	ynl seafood	Credit Account	V175152026977	No	Logistic IT System Issue	FreshBox	Pending Responsible Staff Details	300.00	200.00	10-7-2025 03:23:35 PM	26-7-2025 11:59:22 AM	24-7-2025 03:23:35 PM	24-7-2025 11:59:01 AM		Audit Trail
CL/2025/07/V1/009888	Claim	Damage	SALLY STAR WORLD ENTERPRISE	Credit Account	V175151384641	No	Force Majeure	Express	Pending Responsible Staff Details	213.00	200.00	10-7-2025 01:10:50 PM	30-8-2025 11:18:40 AM	24-7-2025 01:10:50 PM	28-8-2025 11:16:21 AM		Audit Trail
CL/2025/07/V1/009887	Claim	Damage	Christine Tan	Credit Account	V174956162478				Rejected	200.00		10-7-2025 10:49:18 AM		24-7-2025 10:49:18 AM			Audit Trail
CL/2025/07/V1/009886	Claim	Damage	CHEW JIANN FA	Credit Account	V175152177020				Info Incomplete	110.00		9-7-2025 11:16:56 PM	17-7-2025 04:29:31 PM	23-7-2025 11:16:56 PM			Audit Trail
CL/2025/07/V1/009885	Claim	Damage	HIGHFIVE CHANNEL SDN BHD	Cash	V175151321301	No	Force Majeure	Express	Pending Responsible Staff Details	150.00	150.00	9-7-2025 04:58:21 PM	6-8-2025 05:10:50 PM	23-7-2025 04:58:21 PM	4-8-2025 05:10:29 AM		Audit Trail
CL/2025/07/V1/009884	Claim	Damage	HJ EXPRESS	Credit Account	V175151761459				Rejected	145.00		9-7-2025 04:53:26 PM		23-7-2025 04:53:26 PM			Audit Trail
CL/2025/07/V1/009883	Claim	Damage	Worldwide fishing equipment	Credit Account	V175152229880				Rejected	180.00		9-7-2025 02:59:25 PM		23-7-2025 02:59:25 PM			Audit Trail
CL/2025/07/V1/009882	Claim	Lost	Lye Boon Eng	Cash	V174956581163	No	Hub/Depo/ Station Handling Issue	Express	Pending Responsible Staff Details	30.00	30.00	9-7-2025 12:17:40 PM	7-8-2025 09:45:32 AM	23-7-2025 12:17:40 PM	5-8-2025 09:43:39 AM		Audit Trail
CL/2025/07/V1/009881	Claim	Lost	MY LABORATORIES & SERVICES	Credit Account	V174956179353	No	Driver Issue	Express	Pending Responsible Staff Details	210.00	200.00	9-7-2025 11:42:08 AM	27-7-2025 04:25:02 PM	23-7-2025 11:42:08 AM	25-7-2025 04:24:47 AM		Audit Trail
CL/2025/07/V1/009880	Claim	Lost	SITI NOR AIN KAMARUDIN	Credit Account	V175031533053V175031533053001				Rejected	387.00		9-7-2025 10:23:06 AM		23-7-2025 10:23:06 AM			Audit Trail
CL/2025/07/V1/009879	Claim	Damage	KETO S/B	Credit Account	V175030254119	No	Packaging Problem (Sender)	Express	Pending Responsible Staff Details	200.00	200.00	9-7-2025 10:14:46 AM	31-7-2025 10:28:14 AM	23-7-2025 10:14:46 AM	29-7-2025 10:27:54 AM		Audit Trail

CL/2025/07/V1/009878	Claim	Damage	KAYYISA	Credit Account	V175151166223	No	Force Majeure	Express	Pending Responsible Staff Details and Pending Upload Payment from Insurance Company	200.00	200.00	8-7-2025 03:04:17 PM		22-7-2025 03:04:17 PM			Audit Trail
CL/2025/07/V1/009877	Claim	Damage	HJ EXPRESS	Credit Account	V175151760803	No	Force Majeure	Express	Rejected	70.00		8-7-2025 02:26:51 PM		22-7-2025 02:26:51 PM			Audit Trail
CL/2025/07/V1/009876	Claim	Damage	MMATRIX SDN BHD	Credit Account	V175029898850	No	Force Majeure	Express	Pending Responsible Staff Details	5999.00	200.00	8-7-2025 11:16:39 AM	26-7-2025 11:01:58 AM	22-7-2025 11:16:39 AM	24-7-2025 10:59:05 AM		Audit Trail
CL/2025/07/V1/009875	Claim	Damage	Syahril nizam Bin Suhaimi	Credit Account	V175030747871				Info Incomplete	70.00		8-7-2025 09:39:14 AM	17-7-2025 02:13:59 PM	22-7-2025 09:39:14 AM			Audit Trail
CL/2025/07/V1/009874	Claim	Damage	TIU WE HUAT	Credit Account	V175150936988				Rejected	200.00		7-7-2025 04:14:46 PM		21-7-2025 04:14:46 PM			Audit Trail
CL/2025/07/V1/009873	Claim	Damage FreshBox	EASY REWARDS RESOURCES	Credit Account	V175151598833	No	Driver Issue	FreshBox	Pending Responsible Staff and Payment Details	200.00	200.00	7-7-2025 03:01:36 PM	28-8-2025 07:51:19 AM	21-7-2025 03:01:36 PM			Audit Trail
CL/2025/07/V1/009872	Claim	Lost	mmatrix	Credit Account	V175027386120	No	Hub/Depo/ Station Handling Issue	Express	Pending Responsible Staff Details	2200.00	200.00	7-7-2025 02:54:07 PM	12-7-2025 11:53:51 AM	21-7-2025 02:54:07 PM	10-7-2025 11:53:36 AM		Audit Trail
CL/2025/07/V1/009871	Claim	Damage	HJ EXPRESS	Credit Account	V175031451883				Rejected	2996.00		7-7-2025 10:52:51 AM		21-7-2025 10:52:51 AM			Audit Trail
CL/2025/07/V1/009870	Claim	Damage	HS FURNITURE	Cash	V175031000890				Rejected	30.00		5-7-2025 02:47:02 PM		19-7-2025 02:47:02 PM			Audit Trail
CL/2025/07/V1/009869	Claim	Delay Delivery Premium Parcel	JVT EXPRESS ENTERPRISE	Credit Account	V175150825749	No	Logistic IT System Issue	Premium	Pending Responsible Staff Details	100.00	100.00	5-7-2025 02:33:20 PM	7-8-2025 09:39:17 AM	19-7-2025 02:33:20 PM	5-8-2025 09:35:45 AM		Audit Trail
CL/2025/07/V1/009868	Claim	Damage	Alias Yusoff	Credit Account	V175030890812	No	Force Majeure	Express	Pending Responsible Staff Details and Pending Upload Payment from Insurance Company	200.00	200.00	5-7-2025 02:23:09 PM		19-7-2025 02:23:09 PM			Audit Trail

CL/2025/07/V1/009867	Claim	Short Piece	QM LIVE EMPIRE	Cash	V175029853828	No	Force Majeure	Express	Pending Responsible Staff Details	49.90	49.90	5-7-2025 11:40:21 AM	24-7-2025 03:01:49 PM	19-7-2025 11:40:21 AM	22-7-2025 03:00:16 AM		Audit Trail
CL/2025/07/V1/009866	Claim	Lost	Crystal Ching Ming Yee	Credit Account	CNMYL000601219				Rejected	31.00		4-7-2025 05:47:46 PM		18-7-2025 05:47:46 PM			Audit Trail
CL/2025/07/V1/009865	Claim	Damage	U & ME Electrical Sdn Bhd	Credit Account	V175029031431	Yes	Force Majeure	Express	Pending by Claim Dept	1600.00		4-7-2025 04:20:51 PM	25-8-2025 03:21:05 PM	18-7-2025 04:20:51 PM			Audit Trail
CL/2025/07/V1/009864	Claim	Lost	ARIES WARDROBE WORLDWIDE SDN. BHD.	Credit Account	V175027775139	No	Hub/Depo/ Station Handling Issue	Express	Rejected	104.50		4-7-2025 10:42:11 AM		18-7-2025 10:42:11 AM			Audit Trail
CL/2025/07/V1/009863	Claim	Damage	QM LIVE EMPIRE	Cash	V175029617505	No	Force Majeure	Express	Pending Responsible Staff Details	39.90	39.90	4-7-2025 09:55:40 AM	29-8-2025 05:39:25 PM	18-7-2025 09:55:40 AM	27-8-2025 05:37:34 AM		Audit Trail
CL/2025/07/V1/009862	Claim	Damage	NG YOUN WAI	Credit Account	V175030824664V175030823612V175030822752V175030821076				Rejected	150.00		3-7-2025 05:01:54 PM		17-7-2025 05:01:54 PM			Audit Trail
CL/2025/07/V1/009861	Claim	Lost	MA CHENGDONG	Credit Account	771586410	No	Hub/Depo/ Station Handling Issue	Express	Pending Responsible Staff Details	680.00	200.00	3-7-2025 04:58:11 PM	29-8-2025 05:27:55 PM	17-7-2025 04:58:11 PM	27-8-2025 05:25:04 AM		Audit Trail
CL/2025/07/V1/009860	Claim	Damage	Xinjing Kee	Credit Account	V175030263975	No	Force Majeure	Express	Pending Responsible Staff Details	399.00	200.00	3-7-2025 02:06:46 PM	20-7-2025 03:46:35 PM	17-7-2025 02:06:46 PM	18-7-2025 03:46:06 AM		Audit Trail
CL/2025/07/V1/009859	Claim	Damage	QM LIVE EMPIRE	Cash	V175029617390	No	Force Majeure	Express	Pending Responsible Staff Details	39.90	39.90	3-7-2025 11:10:54 AM	20-7-2025 04:11:02 PM	17-7-2025 11:10:54 AM	18-7-2025 04:10:38 AM		Audit Trail
CL/2025/07/V1/009858	Claim	Damage FreshBox	Syahirah Aqilah	Credit Account	V175029480819	No	LineHaul Connectivity Issue	FreshBox	Rejected	480.00		2-7-2025 04:16:30 PM		16-7-2025 04:16:30 PM			Audit Trail
CL/2025/07/V1/009857	Claim	Damage	QM LIVE EMPIRE	Cash	V175029617208	No	Force Majeure	Express	Pending Responsible Staff Details	39.90	39.90	2-7-2025 03:50:22 PM	20-7-2025 04:13:09 PM	16-7-2025 03:50:22 PM	18-7-2025 04:12:39 AM		Audit Trail
CL/2025/07/V1/009856	Claim	Damage	YUNDAO INTERNATIONAL SDN BHD	Prepaid Account	YD2021043262K	No	Hub/Depo/ Station Handling Issue	Express	Pending Responsible Staff Details	1460.00	200.00	2-7-2025 02:48:40 PM	2-8-2025 05:00:36 PM	16-7-2025 02:48:40 PM	31-7-2025 04:53:02 AM		Audit Trail

CL/2025/07/V1/009855	Claim	Damage	QM LIVE EMPIRE	Cash	V175029585712	No	Force Majeure	Express	Pending Responsible Staff Details	39.90	39.90	2-7-2025 12:09:56 PM	24-7-2025 02:54:11 PM	16-7-2025 12:09:56 PM	22-7-2025 02:53:38 AM		Audit Trail
CL/2025/07/V1/009854	Claim	Damage	QM LIVE EMPIRE	Cash	V175029587341	No	Force Majeure	Express	Pending by Operation	380.00		2-7-2025 11:55:00 AM	11-7-2025 01:31:35 PM	16-7-2025 11:55:00 AM			Audit Trail
CL/2025/07/V1/009853	Claim	Lost	BONG TIN LAN	Credit Account	SY6049698351	No	Hub/Depo/ Station Handling Issue	Express	Pending Responsible Staff Details	1039.87	200.00	2-7-2025 11:22:31 AM	6-8-2025 05:30:57 PM	16-7-2025 11:22:31 AM	4-8-2025 05:28:52 AM		Audit Trail
CL/2025/07/V1/009852	Claim	Lost	MR KALAI - KALAIVAANAN A/L NADAKRISHNAN	Credit Account	V174954995825	No	Hub/Depo/ Station Handling Issue	Premium	Rejected	8.00		2-7-2025 10:22:27 AM		16-7-2025 10:22:27 AM			Audit Trail
CL/2025/07/V1/009851	Claim	Damage	MOHAMMAD SYADIQ BIN ZAMRI Zamri	Credit Account	CNMYL000710322				Rejected	0.00		1-7-2025 11:11:56 PM		15-7-2025 11:11:56 PM			Audit Trail
CL/2025/07/V1/009850	Claim	Lost	MMATRIX	Credit Account	CND1748603309870001	No	LineHaul Connectivity Issue	Express	Rejected	750.00		1-7-2025 05:55:33 PM		15-7-2025 05:55:33 PM			Audit Trail
CL/2025/07/V1/009849	Claim	Lost	MMATRIX	Credit Account	CND1748603309180001	No	LineHaul Connectivity Issue	Express	Rejected	750.00		1-7-2025 05:50:48 PM		15-7-2025 05:50:48 PM			Audit Trail
CL/2025/07/V1/009848	Claim	Damage	QM LIVE EMPIRE	Cash	V175029617215	No	Force Majeure	Express	Pending Responsible Staff Details	77.00	77.00	1-7-2025 05:45:48 PM	20-7-2025 04:23:31 PM	15-7-2025 05:45:48 PM	18-7-2025 04:22:21 AM		Audit Trail
CL/2025/07/V1/009847	Claim	Damage	Choo Choy Lai	Credit Account	CNMYL000740285				Rejected	986.65		1-7-2025 05:33:52 PM		15-7-2025 05:33:52 PM			Audit Trail
CL/2025/07/V1/009846	Claim	Lost	Khaidhir Elias	Credit Account	10265346055	No	Hub/Depo/ Station Handling Issue	Express	Pending Responsible Staff Details	50.00	50.00	1-7-2025 05:33:17 PM	6-8-2025 05:27:16 PM	15-7-2025 05:33:17 PM	4-8-2025 05:26:59 AM		Audit Trail
CL/2025/07/V1/009845	Claim	Lost	MMATRIX	Credit Account	CND1748603310520001	No	LineHaul Connectivity Issue	Express	Rejected	750.00		1-7-2025 05:16:29 PM		15-7-2025 05:16:29 PM			Audit Trail
CL/2025/07/V1/009844	Claim	Lost	MMATRIX	Credit Account	CND1748603310520003	No	LineHaul Connectivity Issue	Express	Rejected	1500.00		1-7-2025 05:13:12 PM		15-7-2025 05:13:12 PM			Audit Trail
CL/2025/07/V1/009843	Claim	Damage	MR. TAN ENG HIN (EARTHCARE)	Credit Account	V175029411660				Rejected	2100.00		1-7-2025 11:54:39 AM		15-7-2025 11:54:39 AM			Audit Trail

CL/2025/07/V1/009842	Claim	Damage	Yangwms	Prepaid Account	V175030869887	No	Hub/Depo/ Station Handling Issue	Express	Pending Responsible Staff Details	700.00	200.00	1-7-2025 11:48:08 AM	20-7-2025 04:02:08 PM	15-7-2025 11:48:08 AM	18-7-2025 04:01:52 AM		Audit Trail
CL/2025/07/V1/009841	Claim	Lost	Nur Athirah	Cash	V175029130448				Rejected	70.00		1-7-2025 09:25:42 AM		15-7-2025 09:25:42 AM			Audit Trail
CL/2025/06/V2/009834	Appeal	Damage	Zul Fadhli	Credit Account	V175028475540	No	Force Majeure	Express	Completed	181.99	100.00	28-6-2025 06:16:56 PM		12-7-2025 06:16:56 PM	29-8-2025 10:36:22 AM	29-8-2025 10:37:07 AM	Audit Trail
CL/2025/06/V2/009827	Appeal	Lost	ORGANIC FIELDS SDN BHD	Credit Account	ZND173219908617	No	Driver Issue	Express	Completed	200.00	200.00	25-6-2025 05:23:39 PM		9-7-2025 05:23:39 PM	1-8-2025 02:24:58 AM	1-8-2025 02:25:16 PM	Audit Trail
CL/2025/06/V2/009820	Appeal	Damage	MOHD NAZRI BIN HASAN	Credit Account	V175027431158	No	Force Majeure	Express	Completed	200.00	200.00	23-6-2025 05:49:55 PM		7-7-2025 05:49:55 PM	3-9-2025 05:25:53 AM	3-9-2025 05:26:15 PM	Audit Trail
CL/2025/06/V2/009798	Appeal	Damage	KOK YAN SHAO	Credit Account	V174903878322	Yes	Force Majeure	Express	Completed	3399.00	3399.00	20-6-2025 11:11:31 AM		4-7-2025 11:11:31 AM	7-4-2026 04:06:46 AM	7-4-2026 04:07:10 PM	Audit Trail
CL/2025/06/V2/009792	Appeal	Damage	Wan Faridah Binti Wan Latip	Credit Account	V174956072579	No	Force Majeure	Express	Completed	200.00	200.00	19-6-2025 07:12:17 PM		3-7-2025 07:12:17 PM	3-9-2025 05:34:04 AM	3-9-2025 05:34:28 PM	Audit Trail
CL/2025/06/V2/009791	Appeal	Damage	Maslinda Siwi	Credit Account	V174955807370	No	Force Majeure	Express	Completed	200.00	200.00	19-6-2025 07:02:54 PM		3-7-2025 07:02:54 PM	3-9-2025 05:39:56 AM	3-9-2025 05:40:16 PM	Audit Trail
CL/2025/06/V2/009768	Appeal	Damage	Wan Muhammad Izzat Fitri Bin Mohd Irwan	Credit Account	V174955680737	No	Force Majeure	Express	Completed	200.00	200.00	18-6-2025 10:55:45 AM		2-7-2025 10:55:45 AM	4-9-2025 09:46:33 AM	4-9-2025 09:46:50 AM	Audit Trail
CL/2025/06/V2/009754	Appeal	Lost	UNIXPOWER ME ENGINEERING SDN BHD	Cash	ZND174665520828	No	Hub/Depo/ Station Handling Issue	Express	Completed	200.00	200.00	17-6-2025 10:58:28 AM		1-7-2025 10:58:28 AM	29-7-2025 10:00:55 AM	29-7-2025 10:01:12 AM	Audit Trail
CL/2025/06/V2/009751	Appeal	Damage	Raymend	Credit Account	V174954318334	No	Force Majeure	Express	Completed	200.00	200.00	16-6-2025 05:59:40 PM		30-6-2025 05:59:40 PM	4-9-2025 10:24:47 AM	4-9-2025 10:25:04 AM	Audit Trail
CL/2025/06/V2/009745	Appeal	Damage	LAZIOR SDN BHD	Credit Account	ZND174807007941	No	Force Majeure	Express	Completed	84.00	84.00	16-6-2025 11:27:27 AM		30-6-2025 11:27:27 AM	4-7-2025 04:26:26 AM	4-7-2025 04:26:49 PM	Audit Trail
CL/2025/06/V2/009743	Appeal	Damage	QUNKEE SDN BHD	Prepaid Account	V174912415938	No	Force Majeure	FreshBox	Completed	200.00	200.00	16-6-2025 10:33:15 AM		30-6-2025 10:33:15 AM	21-7-2025 10:31:53 AM	21-7-2025 10:32:23 AM	Audit Trail
CL/2025/06/V2/009685	Appeal	Damage	Erwinna	Credit Account	ZND174860517548	No	Force Majeure	Bulky	Completed	200.00	200.00	10-6-2025 04:11:43 PM		24-6-2025 04:11:43 PM	4-9-2025 10:30:22 AM	4-9-2025 10:30:43 AM	Audit Trail

CL/2025/06/V2/009684	Appeal	Damage	TOKO POWDER TRADING SDN BHD	Credit Account	ZND174860572363	No	Force Majeure	Express	Completed	34.00	34.00	10-6-2025 04:02:00 PM		24-6-2025 04:02:00 PM	16-7-2025 02:23:14 AM	16-7-2025 02:23:33 PM	Audit Trail
CL/2025/06/V2/009679	Appeal	Damage	Nur Syazwani	Credit Account	ZND174860448644	No	Force Majeure	Bulky	Completed	200.00	200.00	9-6-2025 06:26:22 PM		23-6-2025 06:26:22 PM	4-9-2025 10:34:55 AM	4-9-2025 10:35:11 AM	Audit Trail
CL/2025/06/V2/009668	Appeal	Damage	Ahmad Haziq	Credit Account	ZND174860380586	No	Force Majeure	Bulky	Completed	200.00	200.00	6-6-2025 12:56:53 PM		20-6-2025 12:56:53 PM	4-9-2025 10:40:17 AM	4-9-2025 10:40:35 AM	Audit Trail
CL/2025/06/V2/009653	Appeal	Damage	Rumah Cyber	Credit Account	ZND174806759285	No	Force Majeure	Bulky	Completed	200.00	200.00	3-6-2025 06:19:11 PM		17-6-2025 06:19:11 PM	4-9-2025 10:52:21 AM	4-9-2025 10:52:38 AM	Audit Trail
CL/2025/06/V1/009840	Claim	Lost	Seiw Mei Chee	Prepaid Account	ZND174666 93908280	No	Force Majeure	Express	Rejected	1018.00		30-6-2025 08:47:03 PM		14-7-2025 08:47:03 PM			Audit Trail
CL/2025/06/V1/009839	Claim	Lost	PACKNPOST2U SDN BHD	Credit Account	900900762112				Rejected	99.60		30-6-2025 02:38:57 PM		14-7-2025 02:38:57 PM			Audit Trail
CL/2025/06/V1/009838	Claim	Lost	PACKNPOST2U SDN BHD	Credit Account	900900752231				Rejected	343.64		30-6-2025 02:29:46 PM		14-7-2025 02:29:46 PM			Audit Trail
CL/2025/06/V1/009837	Claim	Damage	Westrock Coffee & Tea Malaysia Sdn Bhd	Credit Account	V175027650450				Rejected	65.30		30-6-2025 02:09:36 PM		14-7-2025 02:09:36 PM			Audit Trail
CL/2025/06/V1/009836	Claim	Damage	HIGHFIVE CHANNEL SDN BHD	Cash	V175029142571	No	Force Majeure	Express	Pending Responsible Staff Details	299.00	200.00	30-6-2025 11:01:20 AM	6-8-2025 05:00:22 PM	14-7-2025 11:01:20 AM	4-8-2025 04:53:02 AM		Audit Trail
CL/2025/06/V1/009835	Claim	Damage	HJ EXPRESS	Credit Account	V175030126409002	No	Force Majeure	Express	Pending Responsible Staff Details	1862.00	200.00	30-6-2025 10:37:18 AM	3-8-2025 02:10:48 PM	14-7-2025 10:37:18 AM	1-8-2025 02:10:29 AM		Audit Trail
CL/2025/06/V1/009834	Claim	Damage	Zul Fadhli	Credit Account	V175028475540	No	Force Majeure	Express	Pending Responsible Staff and Payment Details	181.99	100.00	28-6-2025 06:16:56 PM	31-8-2025 08:46:48 AM	12-7-2025 06:16:56 PM			Audit Trail
CL/2025/06/V1/009833	Claim	Damage	ngcheehen g	Credit Account	V175029580649				Rejected	830.00		27-6-2025 09:45:47 PM		11-7-2025 09:45:47 PM			Audit Trail
CL/2025/06/V1/009832	Claim	Damage	MOB SUPER HEALTH ENTERPRISE	Cash	V175029349758	No	Hub/Depo/ Station Handling Issue	Express	Pending Responsible Staff Details	595.00	200.00	27-6-2025 12:30:32 PM	18-7-2025 12:02:52 PM	11-7-2025 12:30:32 PM	16-7-2025 12:02:33 PM		Audit Trail
CL/2025/06/V1/009831	Claim	Damage	JB FRESH FROZEN SEAFOOD	Prepaid Account	V175028990784				Rejected	140.00		26-6-2025 04:23:15 PM		10-7-2025 04:23:15 PM			Audit Trail

CL/2025/06/V1/009830	Claim	Lost	Q FANER SDN BHD	Credit Account	ZND174763253154	No	Driver Issue	Express	Pending Responsible Staff Details	949.00	200.00	26-6-2025 02:56:20 PM	3-7-2025 11:55:07 AM	10-7-2025 02:56:20 PM	1-7-2025 11:50:34 AM		Audit Trail
CL/2025/06/V1/009829	Claim	Damage	OOI JIAN CONG	Credit Account	V175495205237				Rejected	2000.00		26-6-2025 11:26:32 AM		10-7-2025 11:26:32 AM			Audit Trail
CL/2025/06/V1/009828	Claim	Damage	Airul Anuwar bin Ahmad	Credit Account	V175028363540				Rejected	256.00		25-6-2025 10:22:32 PM		9-7-2025 10:22:32 PM			Audit Trail
CL/2025/06/V1/009827	Claim	Lost	ORGANIC FIELDS SDN BHD	Credit Account	ZND173219908617	No	Driver Issue	Express	Pending Responsible Staff and Payment Details	411.38	200.00	25-6-2025 05:23:39 PM	3-8-2025 08:59:09 AM	9-7-2025 05:23:39 PM			Audit Trail
CL/2025/06/V1/009826	Claim	Damage	Muhammad Amir Shahid bin Abdullah	Credit Account	CNMYL000708341				Rejected	210.00		25-6-2025 03:56:27 PM		9-7-2025 03:56:27 PM			Audit Trail
CL/2025/06/V1/009825	Claim	Lost	Catherine Tan	Credit Account	SY6049697183	No	Force Majeure	Express	Pending Responsible Staff Details	47.90	47.90	25-6-2025 02:31:43 PM	28-5-2026 02:31:13 PM	9-7-2025 02:31:43 PM	26-5-2026 02:22:17 AM		Audit Trail
CL/2025/06/V1/009824	Claim	Damage	siti Hajar	Credit Account	V175027644978	No	Force Majeure	Express	Pending Responsible Staff Details	200.00	200.00	25-6-2025 09:13:47 AM	20-7-2025 11:10:08 AM	9-7-2025 09:13:47 AM	18-7-2025 11:09:35 AM		Audit Trail
CL/2025/06/V1/009823	Claim	Damage	Perabot Sungai Rambai Sdn Bhd	Credit Account	V174911783786				Rejected	3386.00		24-6-2025 06:01:00 PM		8-7-2025 06:01:00 PM			Audit Trail
CL/2025/06/V1/009822	Claim	Damage	Amirul Ariffin	Credit Account	V174954637244	No	Force Majeure	Express	Pending Responsible Staff Details	3999.00	200.00	24-6-2025 05:07:29 PM	20-8-2025 03:01:38 PM	8-7-2025 05:07:29 PM	18-8-2025 03:01:21 AM		Audit Trail
CL/2025/06/V1/009821	Claim	Lost	CHANG JIANG INTERNATIONAL SDN BHD	Credit Account	V174911930722001	No	Hub/Depo/ Station Handling Issue	Express	Pending Responsible Staff Details	686.40	200.00	24-6-2025 06:40:11 AM	29-8-2025 05:34:19 PM	8-7-2025 06:40:11 AM	27-8-2025 05:32:24 AM		Audit Trail
CL/2025/06/V1/009820	Claim	Damage	MOHD NAZRI BIN HASAN	Credit Account	V175027431158	No	Force Majeure	Express	Pending Responsible Staff and Payment Details	200.00	200.00	23-6-2025 05:49:55 PM	31-8-2025 08:39:28 AM	7-7-2025 05:49:55 PM			Audit Trail
CL/2025/06/V1/009819	Claim	Damage	XIN YUN CONSTRUCTION & TRADING (M) SDN BHD	Credit Account	V174954899666				Rejected	520.00		23-6-2025 04:31:10 PM		7-7-2025 04:31:10 PM			Audit Trail

CL/2025/06/V1/009818	Claim	Damage FreshBox	JAHHET FINE MEAT	Prepaid Account	V175028045125	No	Force Majeure	Premium	Pending by Operation	387.00		23-6-2025 04:27:35 PM	5-7-2025 11:51:19 AM	7-7-2025 04:27:35 PM			Audit Trail
CL/2025/06/V1/009817	Claim	Short Piece	Alentan | FB:Wong Sun	Credit Account	V175027764638	No	Force Majeure	Express	Pending Responsible Staff Details	29.90	29.90	23-6-2025 04:04:31 PM	20-7-2025 03:38:19 PM	7-7-2025 04:04:31 PM	18-7-2025 03:31:01 AM		Audit Trail
CL/2025/06/V1/009816	Claim	Damage	U & ME Electrical Sdn Bhd	Credit Account	ZND174860486325	Yes	Force Majeure	Express	Pending by Claim Dept	2600.00		23-6-2025 03:19:46 PM	19-7-2025 10:55:07 AM	7-7-2025 03:19:46 PM			Audit Trail
CL/2025/06/V1/009815	Claim	Lost	MMATRIX	Credit Account	V174954719346	No	Hub/Depo/ Station Handling Issue	Express	Pending Responsible Staff Details	10.00	10.00	23-6-2025 12:39:55 PM	1-2-2026 04:05:30 PM	7-7-2025 12:39:55 PM	30-1-2026 04:02:34 AM		Audit Trail
CL/2025/06/V1/009814	Claim	Damage	TITANIUM SYNERGY SDN BHD	Credit Account	V174954674560	Yes	Force Majeure	Express	New	2150.00		23-6-2025 10:59:45 AM	3-10-2025 04:49:02 PM	7-7-2025 10:59:45 AM			Audit Trail
CL/2025/06/V1/009813	Claim	Damage	28 jalan wau bulan taman kemujuan	Credit Account	V174954784665	No	Force Majeure	Express	Pending Responsible Staff Details	230.00	200.00	22-6-2025 04:15:03 PM	20-7-2025 03:24:48 PM	6-7-2025 04:15:03 PM	18-7-2025 03:24:28 AM		Audit Trail
CL/2025/06/V1/009812	Claim	Damage	VAL CART EMPIRE	Prepaid Account	V175027557506	No	Force Majeure	Express	Pending Responsible Staff Details	180.00	180.00	22-6-2025 10:15:08 AM	26-7-2025 12:01:36 PM	6-7-2025 10:15:08 AM	24-7-2025 12:01:17 PM		Audit Trail
CL/2025/06/V1/009811	Claim	Damage FreshBox	Rosnani Salleh	Credit Account	V174956507804				Rejected	45.00		21-6-2025 08:33:46 PM		5-7-2025 08:33:46 PM			Audit Trail
CL/2025/06/V1/009810	Claim	Lost	W HISHAM BIN W MOHAMAD	Cash	CNMY000628287				Rejected	284.72		21-6-2025 04:32:51 PM		5-7-2025 04:32:51 PM			Audit Trail
CL/2025/06/V1/009809	Claim	Damage	VAL CART EMPIRE	Prepaid Account	V174956272061	No	Force Majeure	Express	Pending Responsible Staff Details	90.00	90.00	21-6-2025 02:41:31 PM	3-8-2025 02:56:49 PM	5-7-2025 02:41:31 PM	1-8-2025 02:54:40 AM		Audit Trail
CL/2025/06/V1/009808	Claim	Damage	Xinjing Kee	Credit Account	V174956495569	No	Force Majeure	Express	Pending Responsible Staff Details	150.00	150.00	21-6-2025 10:55:59 AM	20-7-2025 02:55:20 PM	5-7-2025 10:55:59 AM	18-7-2025 02:55:00 AM		Audit Trail
CL/2025/06/V1/009807	Claim	Damage	Maz Armanee Interior	Cash	V174955876598				Info Incomplete	800.00		20-6-2025 07:42:50 PM	26-6-2025 12:06:27 PM	4-7-2025 07:42:50 PM			Audit Trail
CL/2025/06/V1/009806	Claim	Damage	GERALD YEU LIN CHOU	Credit Account	V174912239534				Info Incomplete	1688.00		20-6-2025 05:46:12 PM	27-6-2025 09:08:29 AM	4-7-2025 05:46:12 PM			Audit Trail
CL/2025/06/V1/009805	Claim	Damage	GERALD YEU LIN CHOU	Credit Account	V1749122395534001				Info Incomplete	1688.00		20-6-2025 05:38:47 PM	27-6-2025 09:14:52 AM	4-7-2025 05:38:47 PM			Audit Trail

CL/2025/06/V1/009804	Claim	Lost	NG CHONG SWEE	Credit Account	V174912381523	No	Hub/Depo/ Station Handling Issue	Express	Pending Responsible Staff Details	200.00	200.00	20-6-2025 05:29:12 PM	17-7-2025 03:40:15 PM	4-7-2025 05:29:12 PM	15-7-2025 03:39:59 AM		Audit Trail
CL/2025/06/V1/009803	Claim	Damage	tham chooi chooi	Cash	V174955731767				Info Incomplete	168.00		20-6-2025 05:28:00 PM	27-6-2025 11:25:41 AM	4-7-2025 05:28:00 PM			Audit Trail
CL/2025/06/V1/009802	Claim	Lost	ADIB	Cash	ZND174799817283	No	Hub/Depo/ Station Handling Issue	Value Pack	Pending Responsible Staff Details	38.00	38.00	20-6-2025 05:03:05 PM	10-7-2025 03:06:18 PM	4-7-2025 05:03:05 PM	8-7-2025 03:02:26 AM		Audit Trail
CL/2025/06/V1/009801	Claim	Damage	LIM SENG WEI	Credit Account	V174954357296				Rejected	200.00		20-6-2025 03:11:17 PM		4-7-2025 03:11:17 PM			Audit Trail
CL/2025/06/V1/009800	Claim	Damage	SAM VISION ENTERPRISE	Credit Account	V174956504643092	No	Force Majeure	Express	Pending Responsible Staff Details	72.01	72.01	20-6-2025 02:02:39 PM	19-7-2025 10:57:52 AM	4-7-2025 02:02:39 PM	17-7-2025 10:57:36 AM		Audit Trail
CL/2025/06/V1/009799	Claim	Delay Delivery Premium Parcel	VIX OOI	Credit Account	V174956703213	No	Hub/Depo/ Station Handling Issue	Premium	Pending Responsible Staff Details	15.90	15.90	20-6-2025 12:21:41 PM	3-8-2025 02:36:23 PM	4-7-2025 12:21:41 PM	1-8-2025 02:36:01 AM		Audit Trail
CL/2025/06/V1/009798	Claim	Damage	KOK YAN SHAO	Credit Account	V174903878322	Yes	Force Majeure	Express	Pending Responsible Staff and Payment Details	3399.00	3399.00	20-6-2025 11:11:31 AM	26-2-2026 12:10:33 PM	4-7-2025 11:11:31 AM			Audit Trail
CL/2025/06/V1/009797	Claim	Damage	KOK YAN SHAO	Credit Account	ZND174773489512	Yes	Force Majeure	Express	Pending by Claim Dept	2200.00		20-6-2025 11:08:20 AM	16-7-2025 04:21:25 PM	4-7-2025 11:08:20 AM			Audit Trail
CL/2025/06/V1/009796	Claim	Damage	KOK YAN SHAO	Credit Account	V174912584948	Yes	Force Majeure	Express	Pending by Operation	3000.00		20-6-2025 11:03:57 AM	27-6-2025 03:22:01 PM	4-7-2025 11:03:57 AM			Audit Trail
CL/2025/06/V1/009795	Claim	Damage	KOK YAN SHAO	Credit Account	V174911752676	Yes	Force Majeure	Express	Pending by Claim Dept	2299.00		20-6-2025 10:41:19 AM	16-7-2025 03:36:55 PM	4-7-2025 10:41:19 AM			Audit Trail
CL/2025/06/V1/009794	Claim	Damage	amt pc distributors sdn bhd	Credit Account	V174955827675014	No	Force Majeure	Express	Pending Responsible Staff Details	290.00	290.00	20-6-2025 10:31:30 AM	12-7-2025 11:58:58 AM	4-7-2025 10:31:30 AM	10-7-2025 11:58:40 AM		Audit Trail
CL/2025/06/V1/009793	Claim	Damage	PENI GROUP SDN. BHD	Credit Account	ZND174548402395				Rejected	89.00		20-6-2025 09:55:43 AM		4-7-2025 09:55:43 AM			Audit Trail
CL/2025/06/V1/009792	Claim	Damage	Wan Faridah Binti Wan Latip	Credit Account	V174956072579	No	Force Majeure	Express	Pending Responsible Staff and Payment Details	200.00	200.00	19-6-2025 07:12:17 PM	31-8-2025 08:23:27 AM	3-7-2025 07:12:17 PM			Audit Trail

CL/2025/06/V1/009791	Claim	Damage	Maslinda Siwi	Credit Account	V174955807370	No	Force Majeure	Express	Pending Responsible Staff and Payment Details	200.00	200.00	19-6-2025 07:02:54 PM	31-8-2025 08:15:34 AM	3-7-2025 07:02:54 PM			Audit Trail
CL/2025/06/V1/009790	Claim	Damage	Shafizan	Credit Account	V174912733018	No	Force Majeure	Express	Pending Responsible Staff Details	200.00	200.00	19-6-2025 06:52:45 PM	19-7-2025 10:20:00 AM	3-7-2025 06:52:45 PM	17-7-2025 10:16:01 AM		Audit Trail
CL/2025/06/V1/009789	Claim	Damage FreshBox	MAGEN RAO A/L SUBBARAO	Credit Account	V174954685566,V174954690027				Rejected	64.56		19-6-2025 04:00:16 PM		3-7-2025 04:00:16 PM			Audit Trail
CL/2025/06/V1/009788	Claim	Damage	NAKADA GROUP M SDN BHD	Credit Account	V174956110646				Rejected	63.00		19-6-2025 03:19:34 PM		3-7-2025 03:19:34 PM			Audit Trail
CL/2025/06/V1/009787	Claim	Damage	HJ EXPRESS	Credit Account	V174955604191				Rejected	70.00		19-6-2025 01:56:57 PM		3-7-2025 01:56:57 PM			Audit Trail
CL/2025/06/V1/009786	Claim	Damage	MMATRIX SDN BHD	Credit Account	V174954193771	No	Force Majeure	Express	Pending Responsible Staff Details	1099.00	200.00	19-6-2025 09:50:16 AM	26-7-2025 10:00:27 AM	3-7-2025 09:50:16 AM	24-7-2025 09:55:49 AM		Audit Trail
CL/2025/06/V1/009785	Claim	Damage	Lau Poh Neo	Prepaid Account	VIN174912299781	No	Force Majeure	Express	Pending by Operation	538.00		18-6-2025 05:57:20 PM	24-10-2025 02:48:04 PM	2-7-2025 05:57:20 PM			Audit Trail
CL/2025/06/V1/009784	Claim	Damage	MUSA BIN MD ABDULLAH	Credit Account	V174912765071001				Rejected	300.00		18-6-2025 04:52:01 PM		2-7-2025 04:52:01 PM			Audit Trail
CL/2025/06/V1/009783	Claim	Damage	MMAG DIGITAL SDN BHD	Credit Account	ZND173822486366				Rejected	1999.00		18-6-2025 04:48:46 PM		2-7-2025 04:48:46 PM			Audit Trail
CL/2025/06/V1/009782	Claim	Damage	MMAG DIGITAL SDN BHD	Credit Account	ZND174229658059	No	Force Majeure	Express	Pending Responsible Staff Details	1999.00	200.00	18-6-2025 04:45:39 PM	20-7-2025 02:10:09 PM	2-7-2025 04:45:39 PM	18-7-2025 02:09:50 AM		Audit Trail
CL/2025/06/V1/009781	Claim	Damage	MMAG DIGITAL SDN BHD	Credit Account	ZND174226394370	No	Force Majeure	Express	Pending Responsible Staff Details	1999.00	200.00	18-6-2025 04:41:54 PM	1-12-2025 12:09:16 PM	2-7-2025 04:41:54 PM	29-11-2025 12:07:17 PM		Audit Trail
CL/2025/06/V1/009780	Claim	Damage	MMAG DIGITAL SDN BHD	Credit Account	ZND173747361687				Rejected	1999.00		18-6-2025 04:35:48 PM		2-7-2025 04:35:48 PM			Audit Trail
CL/2025/06/V1/009779	Claim	Damage	MMAG DIGITAL SDN BHD	Credit Account	ZND174229686731	No	Force Majeure	Express	Pending by Operation	1999.00		18-6-2025 04:06:00 PM	28-6-2025 04:24:00 PM	2-7-2025 04:06:00 PM			Audit Trail
CL/2025/06/V1/009778	Claim	Damage	MMAG DIGITAL SDN BHD	Credit Account	ZND174228954367				Rejected	1999.00		18-6-2025 03:50:04 PM		2-7-2025 03:50:04 PM			Audit Trail

CL/2025/06/V1/009777	Claim	Damage	MMAG DIGITAL SDN BHD	Credit Account	ZND174229267428	No	Force Majeure	Express	Pending by Operation	1999.00		18-6-2025 03:45:41 PM	5-7-2025 04:30:58 PM	2-7-2025 03:45:41 PM			Audit Trail
CL/2025/06/V1/009776	Claim	Damage	MMAG DIGITAL SDN BHD	Credit Account	ZND174807186356	No	Force Majeure	Express	Pending Responsible Staff Details	1999.00	200.00	18-6-2025 03:40:59 PM	24-7-2025 10:07:32 AM	2-7-2025 03:40:59 PM	22-7-2025 10:07:10 AM		Audit Trail
CL/2025/06/V1/009775	Claim	Damage	MMAG DIGITAL SDN BHD	Credit Account	ZND174807186998	No	Force Majeure	Express	Pending by Operation	1999.00		18-6-2025 03:37:59 PM	6-7-2025 10:23:10 AM	2-7-2025 03:37:59 PM			Audit Trail
CL/2025/06/V1/009774	Claim	Damage	MMAG DIGITAL SDN BHD	Credit Account	ZND174226378523				Rejected	1999.00		18-6-2025 03:34:12 PM		2-7-2025 03:34:12 PM			Audit Trail
CL/2025/06/V1/009773	Claim	Damage	joyce chan	Prepaid Account	V174955880694				Rejected	88.00		18-6-2025 02:26:51 PM		2-7-2025 02:26:51 PM			Audit Trail
CL/2025/06/V1/009772	Claim	Damage	crytal teo	Prepaid Account	V174955488104				Rejected	0.00		18-6-2025 02:09:18 PM		2-7-2025 02:09:18 PM			Audit Trail
CL/2025/06/V1/009771	Claim	Delay Delivery Premium Parcel	POK YANG	Prepaid Account	V174912716639				Rejected	160.00		18-6-2025 02:02:29 PM		2-7-2025 02:02:29 PM			Audit Trail
CL/2025/06/V1/009770	Claim	Delay Delivery Premium Parcel	M.IMAN ARSYAD B M.ASRI	Prepaid Account	V174912715281	No	LineHaul Connectivity Issue	Premium	Pending Responsible Staff Details	160.00	100.00	18-6-2025 01:55:18 PM	17-7-2025 04:18:34 PM	2-7-2025 01:55:18 PM	15-7-2025 04:18:05 AM		Audit Trail
CL/2025/06/V1/009769	Claim	Missing Content	CBHS	Credit Account	ZND174713260621				Rejected	288.75		18-6-2025 11:26:06 AM		2-7-2025 11:26:06 AM			Audit Trail
CL/2025/06/V1/009768	Claim	Damage	Wan Muhammad Izzat Fitri Bin Mohd Irwan	Credit Account	V174955680737	No	Force Majeure	Express	Pending Responsible Staff and Payment Details	521.22	200.00	18-6-2025 10:55:45 AM	31-8-2025 08:07:42 AM	2-7-2025 10:55:45 AM			Audit Trail
CL/2025/06/V1/009767	Claim	Damage	Xinjing Kee	Credit Account	V174912185336001	No	Force Majeure	Express	Pending Responsible Staff Details	200.00	200.00	18-6-2025 10:55:31 AM	20-7-2025 02:47:05 PM	2-7-2025 10:55:31 AM	18-7-2025 02:46:44 AM		Audit Trail
CL/2025/06/V1/009766	Claim	Damage	Xinjing Kee	Credit Account	V174912605407	No	Force Majeure	Express	Pending by Operation	200.00		18-6-2025 10:46:04 AM	28-6-2025 11:37:11 AM	2-7-2025 10:46:04 AM			Audit Trail
CL/2025/06/V1/009765	Claim	Damage	NG CHONG SWEE	Credit Account	V174911860043	No	Force Majeure	Express	Pending Responsible Staff Details	261.85	200.00	18-6-2025 10:38:02 AM	20-7-2025 02:33:42 PM	2-7-2025 10:38:02 AM	18-7-2025 02:33:27 AM		Audit Trail
CL/2025/06/V1/009764	Claim	Lost	MMATRIX SDN BHD	Credit Account	V174954112130	No	Hub/Depo/ Station Handling Issue	Express	Pending Responsible Staff Details	7999.00	200.00	18-6-2025 09:44:53 AM	30-10-2025 03:26:37 PM	2-7-2025 09:44:53 AM	28-10-2025 03:26:11 AM		Audit Trail

CL/2025/06/V1/009763	Claim	Damage	Noor Azura Binti Ishak	Cash	V174955800296				Rejected	20.00		17-6-2025 09:30:16 PM		1-7-2025 09:30:16 PM			Audit Trail
CL/2025/06/V1/009762	Claim	Damage	ECO GALLERIA	Credit Account	V174912575434014	No	Force Majeure	Express	Pending Responsible Staff Details	0.00	24.00	17-6-2025 05:35:16 PM	31-7-2025 10:35:31 AM	1-7-2025 05:35:16 PM	29-7-2025 10:35:16 AM		Audit Trail
CL/2025/06/V1/009761	Claim	Delay Delivery Premium Parcel	Ang See See	Credit Account	V174955204575	No	Misrouted Issue	Premium	Pending by Operation	120.00		17-6-2025 03:15:50 PM	9-7-2025 03:54:45 PM	1-7-2025 03:15:50 PM			Audit Trail
CL/2025/06/V1/009760	Claim	Delay Delivery Premium Parcel	Ang See See	Credit Account	V174955201963	No	Hub/Depo/ Station Handling Issue	Premium	Pending by Operation	110.00		17-6-2025 03:08:40 PM	28-6-2025 09:18:32 AM	1-7-2025 03:08:40 PM			Audit Trail
CL/2025/06/V1/009759	Claim	Damage	UG Hardware (M) Sdn Bhd	Cash	V174954282178				Rejected	0.00		17-6-2025 03:05:45 PM		1-7-2025 03:05:45 PM			Audit Trail
CL/2025/06/V1/009758	Claim	Lost	TEH KOK CHYUAN	Credit Account	V174912258290	No	Hub/Depo/ Station Handling Issue	Express	Pending by Operation	29.50		17-6-2025 02:40:11 PM	28-6-2025 08:40:38 AM	1-7-2025 02:40:11 PM			Audit Trail
CL/2025/06/V1/009757	Claim	Missing Content	YELLOWBUTTER SDN.BHD	Credit Account	V174911974849	No	Driver Issue	Express	Rejected	200.00		17-6-2025 01:23:41 PM		1-7-2025 01:23:41 PM			Audit Trail
CL/2025/06/V1/009756	Claim	Damage	Tan Wei Hang	Credit Account	V174904059676001	No	Force Majeure	Express	Pending Responsible Staff Details	236.00	200.00	17-6-2025 12:28:31 PM	31-7-2025 02:54:14 PM	1-7-2025 12:28:31 PM	29-7-2025 02:53:53 AM		Audit Trail
CL/2025/06/V1/009755	Claim	Lost	Q FANER SDN BHD	Credit Account	ZND174763253154				Rejected	949.00		17-6-2025 11:42:40 AM		1-7-2025 11:42:40 AM			Audit Trail
CL/2025/06/V1/009754	Claim	Lost	UNIXPOWER ME ENGINEERING SDN BHD	Cash	ZND174665520828	No	Hub/Depo/ Station Handling Issue	Express	Pending Responsible Staff and Payment Details	3400.00	200.00	17-6-2025 10:58:28 AM	19-7-2025 04:22:17 PM	1-7-2025 10:58:28 AM			Audit Trail
CL/2025/06/V1/009753	Claim	Lost	ML Express Malaysia	Credit Account	ZND174056783283				Rejected	95.90		16-6-2025 09:33:50 PM		30-6-2025 09:33:50 PM			Audit Trail
CL/2025/06/V1/009752	Claim	Damage	AH YAN GAN	Credit Account	V174954273626	No	Force Majeure	Express	Rejected	82.55		16-6-2025 06:06:15 PM		30-6-2025 06:06:15 PM			Audit Trail
CL/2025/06/V1/009751	Claim	Damage	Raymend	Credit Account	V174954318334	No	Force Majeure	Express	Pending Responsible Staff and Payment Details	200.00	200.00	16-6-2025 05:59:40 PM	30-8-2025 11:25:20 PM	30-6-2025 05:59:40 PM			Audit Trail

CL/2025/06/V1/009750	Claim	Damage	Lee Yong Qi	Credit Account	V174955015690				Rejected	114.90		16-6-2025 05:47:30 PM		30-6-2025 05:47:30 PM			Audit Trail
CL/2025/06/V1/009749	Claim	Damage	KIT HO	Prepaid Account	V174912422912003				Rejected	608.45		16-6-2025 04:18:12 PM		30-6-2025 04:18:12 PM			Audit Trail
CL/2025/06/V1/009748	Claim	Lost	TIGA BATU PACKAGING SDN BHD (SUB)	Credit Account	CND174806365332003				Rejected	0.00		16-6-2025 12:56:02 PM		30-6-2025 12:56:02 PM			Audit Trail
CL/2025/06/V1/009747	Claim	Lost	HHS HOCK SENG TRADING	Credit Account	ZND174806099459	No	LineHaul Connectivity Issue	Express	Rejected	150.00		16-6-2025 11:58:45 AM		30-6-2025 11:58:45 AM			Audit Trail
CL/2025/06/V1/009746	Claim	Delay Delivery Premium Parcel	LOCAL EXPRESS IPOH PERAK	Prepaid Account	V174954584142	No	Driver Issue	Premium	Pending Responsible Staff Details	120.00	100.00	16-6-2025 11:53:53 AM	19-7-2025 11:15:46 AM	30-6-2025 11:53:53 AM	17-7-2025 11:07:22 AM		Audit Trail
CL/2025/06/V1/009745	Claim	Damage	LAZIOR SDN BHD	Credit Account	ZND174807007941	No	Force Majeure	Express	Pending Responsible Staff and Payment Details	84.00	84.00	16-6-2025 11:27:27 AM	3-7-2025 07:36:33 AM	30-6-2025 11:27:27 AM			Audit Trail
CL/2025/06/V1/009744	Claim	Lost	SIM JIN AIK	Credit Account	V174954759236				Info Incomplete	288.00		16-6-2025 10:45:31 AM	21-6-2025 11:58:47 AM	30-6-2025 10:45:31 AM			Audit Trail
CL/2025/06/V1/009743	Claim	Damage	QUNKEE SDN BHD	Prepaid Account	V174912415938	No	Force Majeure	FreshBox	Pending Responsible Staff and Payment Details	300.00	200.00	16-6-2025 10:33:15 AM	20-7-2025 10:31:56 AM	30-6-2025 10:33:15 AM			Audit Trail
CL/2025/06/V1/009742	Claim	Delay Delivery Premium Parcel	HOSPITAL LAM WAH EE	Credit Account	V174954332040	No	Hub/Depo/ Station Handling Issue	Premium	Pending Responsible Staff Details	100.00	100.00	16-6-2025 08:05:54 AM	2-7-2025 09:58:12 AM	30-6-2025 08:05:54 AM	30-6-2025 09:57:41 AM		Audit Trail
CL/2025/06/V1/009741	Claim	Delay Delivery Premium Parcel	SITI ROSMAINI ISMAIL	Cash	V174912715281				Rejected	100.00		15-6-2025 12:35:30 PM		29-6-2025 12:35:30 PM			Audit Trail
CL/2025/06/V1/009740	Claim	Delay Delivery Premium Parcel	SITI ROSMAINI ISMAIL	Cash	V174912716639				Rejected	100.00		15-6-2025 12:34:55 PM		29-6-2025 12:34:55 PM			Audit Trail
CL/2025/06/V1/009739	Claim	Damage	JUS RR DGREENS ANNIE AVELILAC	Credit Account	V174912533359	No	Misrouted Issue	Express	Pending Responsible Staff Details	120.00	120.00	14-6-2025 08:18:26 PM	3-7-2025 11:48:30 AM	28-6-2025 08:18:26 PM	1-7-2025 11:48:09 AM		Audit Trail

CL/2025/06/V1/009738	Claim	Lost	MOHAMAD RAZALI BIN MOHAMAD RAMLI	Cash	V174912262662				Rejected	0.00		14-6-2025 12:22:11 PM		28-6-2025 12:22:11 PM			Audit Trail
CL/2025/06/V1/009737	Claim	Damage	Mohd Nor Khairul Fadlillah bin Sidek	Cash	LP00736161554654				Rejected	1200.00		13-6-2025 06:02:31 PM		27-6-2025 06:02:31 PM			Audit Trail
CL/2025/06/V1/009736	Claim	Damage	AZWINA SOFNI AZMI	Credit Account	V174912278069	No	Force Majeure	Express	Pending Responsible Staff Details	200.00	200.00	13-6-2025 05:02:26 PM	28-7-2025 04:44:51 PM	27-6-2025 05:02:26 PM	26-7-2025 04:44:24 AM		Audit Trail
CL/2025/06/V1/009735	Claim	Damage	MMAG DIGITAL SDN BHD	Credit Account	ZND174665187205	No	Force Majeure	Express	Pending by Operation	1999.00		13-6-2025 04:03:18 PM	18-6-2025 08:54:44 AM	27-6-2025 04:03:18 PM			Audit Trail
CL/2025/06/V1/009734	Claim	Damage	MMAG DIGITAL SDN BHD	Credit Account	ZND173410635169				Rejected	1999.00		13-6-2025 03:56:22 PM		27-6-2025 03:56:22 PM			Audit Trail
CL/2025/06/V1/009733	Claim	Damage	MMAG DIGITAL SDN BHD	Credit Account	ZND174548503207				Rejected	1999.00		13-6-2025 03:49:35 PM		27-6-2025 03:49:35 PM			Audit Trail
CL/2025/06/V1/009732	Claim	Damage	MMAG DIGITAL SDN BHD	Credit Account	ZND174229897403				Rejected	1999.00		13-6-2025 03:45:37 PM		27-6-2025 03:45:37 PM			Audit Trail
CL/2025/06/V1/009731	Claim	Damage	MMAG DIGITAL SDN BHD	Credit Account	ZND174056582725				Rejected	1999.00		13-6-2025 03:39:59 PM		27-6-2025 03:39:59 PM			Audit Trail
CL/2025/06/V1/009730	Claim	Damage	KOK YAN SHAO	Credit Account	ZND174806757908	Yes	Force Majeure	Express	Pending by Operation	882.80		13-6-2025 03:33:54 PM	18-6-2025 10:03:44 AM	27-6-2025 03:33:54 PM			Audit Trail
CL/2025/06/V1/009729	Claim	Damage	MMAG DIGITAL SDN BHD	Credit Account	ZND174418899249	No	Force Majeure	Express	Pending Responsible Staff Details	1999.00	200.00	13-6-2025 03:32:55 PM	3-7-2025 11:13:51 AM	27-6-2025 03:32:55 PM	1-7-2025 11:13:35 AM		Audit Trail
CL/2025/06/V1/009728	Claim	Damage	MMAG DIGITAL SDN BHD	Credit Account	ZND174711086032	No	Force Majeure	Express	Pending by Operation	1999.00		13-6-2025 03:29:34 PM	18-6-2025 10:32:46 AM	27-6-2025 03:29:34 PM			Audit Trail
CL/2025/06/V1/009727	Claim	Damage	MMAG DIGITAL SDN BHD	Credit Account	ZND174229688148				Rejected	1999.00		13-6-2025 03:20:31 PM		27-6-2025 03:20:31 PM			Audit Trail
CL/2025/06/V1/009726	Claim	Damage	MMAG DIGITAL SDN BHD	Credit Account	ZND174358611116	No	Force Majeure	Express	Rejected	1999.00		13-6-2025 03:16:15 PM		27-6-2025 03:16:15 PM			Audit Trail
CL/2025/06/V1/009725	Claim	Damage	NOR SURIANI	Cash	V174911673599				Info Incomplete	800.00		13-6-2025 03:12:14 PM	18-6-2025 11:17:09 AM	27-6-2025 03:12:14 PM			Audit Trail
CL/2025/06/V1/009724	Claim	Damage	MMAG DIGITAL SDN BHD	Credit Account	ZND173824717697				Rejected	1999.00		13-6-2025 03:10:44 PM		27-6-2025 03:10:44 PM			Audit Trail

CL/2025/06/V1/009723	Claim	Damage	MMAG DIGITAL SDN BHD	Credit Account	ZND174418256196	No	Force Majeure	Express	Pending Responsible Staff Details	1999.00	200.00	13-6-2025 03:05:29 PM	9-8-2025 01:58:04 PM	27-6-2025 03:05:29 PM	7-8-2025 01:57:49 AM		Audit Trail
CL/2025/06/V1/009722	Claim	Damage	Mohammad Shafiq Bin Shuib	Credit Account	V174912663285	No	Force Majeure	Express	Pending Responsible Staff Details	200.00	200.00	13-6-2025 02:53:21 PM	17-7-2025 03:03:57 PM	27-6-2025 02:53:21 PM	15-7-2025 03:03:40 AM		Audit Trail
CL/2025/06/V1/009721	Claim	Damage	MMAG DIGITAL SDN BHD	Credit Account	ZND174228954763				Rejected	1999.00		13-6-2025 02:52:57 PM		27-6-2025 02:52:57 PM			Audit Trail
CL/2025/06/V1/009720	Claim	Damage	MMAG DIGITAL SDN BHD	Credit Account	ZND174228954893				Rejected	1999.00		13-6-2025 02:45:49 PM		27-6-2025 02:45:49 PM			Audit Trail
CL/2025/06/V1/009719	Claim	Damage	MMAG DIGITAL SDN BHD	Credit Account	ZND174229874350				Rejected	1999.00		13-6-2025 02:42:15 PM		27-6-2025 02:42:15 PM			Audit Trail
CL/2025/06/V1/009718	Claim	Damage	MMAG DIGITAL SDN BHD	Credit Account	ZND174228131126				Rejected	1999.00		13-6-2025 02:35:56 PM		27-6-2025 02:35:56 PM			Audit Trail
CL/2025/06/V1/009717	Claim	Damage	MMAG DIGITAL SDN BHD	Credit Account	ZND174229277878	No	Force Majeure	Express	Pending by Operation	1999.00		13-6-2025 02:29:43 PM	18-6-2025 02:28:01 PM	27-6-2025 02:29:43 PM			Audit Trail
CL/2025/06/V1/009716	Claim	Damage FreshBox	WONG JOE MANN	Credit Account	V174954044998	No	Logistic IT System Issue	Premium	Pending by Operation	200.00		13-6-2025 01:15:12 PM	19-6-2025 04:18:06 PM	27-6-2025 01:15:12 PM			Audit Trail
CL/2025/06/V1/009715	Claim	Damage	MMAG DIGITAL SDN BHD	Credit Account	ZND174228494955				Rejected	1999.00		13-6-2025 01:02:22 PM		27-6-2025 01:02:22 PM			Audit Trail
CL/2025/06/V1/009714	Claim	Damage	MMAG DIGITAL SDN BHD	Credit Account	ZND173824271717				Rejected	1999.00		13-6-2025 12:54:01 PM		27-6-2025 12:54:01 PM			Audit Trail
CL/2025/06/V1/009713	Claim	Damage	MMAG DIGITAL SDN BHD	Credit Account	ZND174228973061				Rejected	1999.00		13-6-2025 12:49:53 PM		27-6-2025 12:49:53 PM			Audit Trail
CL/2025/06/V1/009712	Claim	Damage	MMAG DIGITAL SDN BHD	Credit Account	ZND174418167447				Rejected	1999.00		13-6-2025 12:39:26 PM		27-6-2025 12:39:26 PM			Audit Trail
CL/2025/06/V1/009711	Claim	Damage	WIRA YUSOFF	Credit Account	V174912298036				Info Incomplete	250.00		13-6-2025 12:12:47 PM	18-6-2025 03:49:46 PM	27-6-2025 12:12:47 PM			Audit Trail
CL/2025/06/V1/009710	Claim	Lost	Razif Ibrahim	Credit Account	10264353326	No	Hub/Depo/ Station Handling Issue	Express	Pending Responsible Staff Details	10.00	10.00	13-6-2025 12:03:39 PM	6-7-2025 04:43:08 PM	27-6-2025 12:03:39 PM	4-7-2025 04:42:46 AM		Audit Trail
CL/2025/06/V1/009709	Claim	Lost	Kok Cheng Chan	Credit Account	10264502603	No	Hub/Depo/ Station Handling Issue	Express	Pending Responsible Staff Details	60.00	58.64	13-6-2025 12:00:01 PM	30-5-2026 10:09:39 AM	27-6-2025 12:00:01 PM	28-5-2026 09:53:22 AM		Audit Trail

CL/2025/06/V1/009708	Claim	Lost	Abdullah Fahim	Credit Account	10264400436	No	Hub/Depo/Station Handling Issue	Express	Pending Responsible Staff Details	35.00	35.00	13-6-2025 11:55:48 AM	6-7-2025 03:37:56 PM	27-6-2025 11:55:48 AM	4-7-2025 03:37:30 AM		Audit Trail
CL/2025/06/V1/009707	Claim	Delay Delivery Premium Parcel	DESMOND CHIN LIM JIAN	Credit Account	V174912266189	No	Hub/Depo/Station Handling Issue	Premium	Rejected	50.00		12-6-2025 10:33:37 PM		26-6-2025 10:33:37 PM			Audit Trail
CL/2025/06/V1/009706	Claim	Damage	TAN SZE WEE	Credit Account	ZND17480 6283278				Rejected	120.00		12-6-2025 08:33:41 PM		26-6-2025 08:33:41 PM			Audit Trail
CL/2025/06/V1/009705	Claim	Damage	TAN SZE WEE	Credit Account	V174912162375	No	Force Majeure	Express	Rejected	156.00		12-6-2025 08:21:25 PM		26-6-2025 08:21:25 PM			Audit Trail
CL/2025/06/V1/009704	Claim	Damage	MMAG DIGITAL SDN BHD	Credit Account	ZND17441 7960810				Rejected	1999.00		12-6-2025 05:57:20 PM		26-6-2025 05:57:20 PM			Audit Trail
CL/2025/06/V1/009703	Claim	Damage	MMAG DIGITAL SDN BHD	Credit Account	ZND17422 8842466				Rejected	1999.00		12-6-2025 05:34:48 PM		26-6-2025 05:34:48 PM			Audit Trail
CL/2025/06/V1/009702	Claim	Lost	BEST GLOBAL LOGISTICS TECHNOLOGY (MALAYSIA) SDN. BHD.	Credit Account	ZND17477 3871881	No	Hub/Depo/Station Handling Issue	Express	Pending Responsible Staff Details	185.60	185.60	12-6-2025 05:18:57 PM	26-7-2025 10:51:19 AM	26-6-2025 05:18:57 PM	24-7-2025 10:38:01 AM		Audit Trail
CL/2025/06/V1/009701	Claim	Damage	Lim Chin Aik	Credit Account	V174912465070	No	Force Majeure	Bulky	Pending Responsible Staff Details	200.00	200.00	12-6-2025 04:03:33 PM	26-7-2025 10:20:07 AM	26-6-2025 04:03:33 PM	24-7-2025 10:18:59 AM		Audit Trail
CL/2025/06/V1/009700	Claim	Damage FreshBox	MONY	Credit Account	V174912365608	No	LineHaul Connectivity Issue	Premium	Pending Responsible Staff Details	300.00	100.00	12-6-2025 12:58:54 PM	3-7-2025 11:42:37 AM	26-6-2025 12:58:54 PM	1-7-2025 11:42:20 AM		Audit Trail
CL/2025/06/V1/009699	Claim	Lost	BEST GLOBAL LOGISTICS TECHNOLOGY (MALAYSIA) SDN. BHD.	Credit Account	CND17441 9353863001	No	Hub/Depo/Station Handling Issue	Express	Pending Responsible Staff Details	65.19	65.19	12-6-2025 10:55:30 AM	3-8-2025 02:42:15 PM	26-6-2025 10:55:30 AM	1-8-2025 02:41:52 AM		Audit Trail

CL/2025/06/V1/009698	Claim	Lost	BEST GLOBAL LOGISTICS TECHNOLOGY (MALAYSIA) SDN. BHD.	Credit Account	CND174418726422004	No	Hub/Depo/ Station Handling Issue	Express	Pending by Operation	200.00		12-6-2025 10:51:12 AM	19-6-2025 01:26:59 PM	26-6-2025 10:51:12 AM			Audit Trail
CL/2025/06/V1/009697	Claim	Lost	BEST GLOBAL LOGISTICS TECHNOLOGY (MALAYSIA) SDN. BHD.	Credit Account	ZND174418726422	No	Hub/Depo/ Station Handling Issue	Express	Pending by Operation	200.00		12-6-2025 10:48:06 AM	19-6-2025 02:17:57 PM	26-6-2025 10:48:06 AM			Audit Trail
CL/2025/06/V1/009696	Claim	Delay Delivery Premium Parcel	KAY LOGISTICS ENTERPRISE (M) SDN BHD	Credit Account	V174954093491	No	Misrouted Issue	Premium	Pending Responsible Staff Details	300.00	100.00	11-6-2025 06:10:26 PM	3-7-2025 11:35:26 AM	25-6-2025 06:10:26 PM	1-7-2025 11:27:01 AM		Audit Trail
CL/2025/06/V1/009695	Claim	Lost	Nawal Abdullah	Credit Account	10263924856	No	Hub/Depo/ Station Handling Issue	Express	Pending Responsible Staff Details	21.10	21.10	11-6-2025 05:45:31 PM	2-8-2025 09:23:52 AM	25-6-2025 05:45:31 PM	31-7-2025 09:23:31 AM		Audit Trail
CL/2025/06/V1/009694	Claim	Delay Delivery Premium Parcel	Novita Cheryl	Credit Account	ZND174860302755				Rejected	100.00		11-6-2025 05:24:37 PM		25-6-2025 05:24:37 PM			Audit Trail
CL/2025/06/V1/009693	Claim	Lost	MOHD AZHARUDDIN	Cash	ZND174713490967	No	Driver Issue	Value Pack	Pending by Operation	100.00		11-6-2025 03:43:31 PM	20-6-2025 10:39:49 AM	25-6-2025 03:43:31 PM			Audit Trail
CL/2025/06/V1/009692	Claim	Damage	yivonnehooi	Credit Account	ZND174860212412				Rejected	200.00		11-6-2025 02:09:16 PM		25-6-2025 02:09:16 PM			Audit Trail
CL/2025/06/V1/009691	Claim	Damage	Lai vun lung	Credit Account	900900780441	No	Force Majeure	Express	Pending Responsible Staff Details	380.00	200.00	11-6-2025 12:57:50 PM	24-7-2025 11:07:26 AM	25-6-2025 12:57:50 PM	22-7-2025 10:58:54 AM		Audit Trail
CL/2025/06/V1/009690	Claim	Damage	mmatrix	Credit Account	V174911740031	No	Force Majeure	Express	Pending Responsible Staff Details	1099.00	200.00	11-6-2025 10:43:23 AM	17-7-2025 10:11:12 AM	25-6-2025 10:43:23 AM	15-7-2025 10:10:56 AM		Audit Trail
CL/2025/06/V1/009689	Claim	Damage	Xinjing Kee	Credit Account	ZND174860120885	No	Force Majeure	Express	Pending Responsible Staff Details	250.00	200.00	10-6-2025 06:09:34 PM	26-7-2025 11:42:21 AM	24-6-2025 06:09:34 PM	24-7-2025 11:33:31 AM		Audit Trail

CL/2025/06/V1/009688	Claim	Damage	Xinjing Kee	Credit Account	V174903863366001	No	Force Majeure	Bulky	Pending Responsible Staff Details	250.00	200.00	10-6-2025 06:00:59 PM	3-7-2025 11:21:33 AM	24-6-2025 06:00:59 PM	1-7-2025 11:21:13 AM		Audit Trail
CL/2025/06/V1/009687	Claim	Damage	U & ME Electrical Sdn Bhd	Credit Account	ZND174860636980	No	Force Majeure	Bulky	Pending Responsible Staff Details	200.00	200.00	10-6-2025 04:59:54 PM	29-10-2025 11:28:05 AM	24-6-2025 04:59:54 PM	27-10-2025 11:27:34 AM		Audit Trail
CL/2025/06/V1/009686	Claim	Damage	SR LOGISTIC	Credit Account	ZND174806061517				Info Incomplete	0.00		10-6-2025 04:34:26 PM	15-6-2025 09:03:13 AM	24-6-2025 04:34:26 PM			Audit Trail
CL/2025/06/V1/009685	Claim	Damage	Erwinna	Credit Account	ZND174860517548	No	Force Majeure	Bulky	Pending Responsible Staff and Payment Details	200.00	200.00	10-6-2025 04:11:43 PM	30-8-2025 11:09:32 PM	24-6-2025 04:11:43 PM			Audit Trail
CL/2025/06/V1/009684	Claim	Damage	TOKO POWDER TRADING SDN BHD	Credit Account	ZND174860572363	No	Force Majeure	Express	Pending Responsible Staff and Payment Details	34.00	34.00	10-6-2025 04:02:00 PM	17-7-2025 09:08:22 AM	24-6-2025 04:02:00 PM			Audit Trail
CL/2025/06/V1/009683	Claim	Damage	Mohd Farhan Bin Azis	Credit Account	V174911738151	No	Force Majeure	Bulky	Pending Responsible Staff Details	200.00	200.00	10-6-2025 03:57:13 PM	6-7-2025 10:57:32 AM	24-6-2025 03:57:13 PM	4-7-2025 10:55:28 AM		Audit Trail
CL/2025/06/V1/009682	Claim	Damage FreshBox	dw whole sales sdn bhd	Prepaid Account	ZND174806873554	No	Misrouted Issue	FreshBox	Pending by Operation	200.00		10-6-2025 02:57:32 PM	15-6-2025 10:14:02 AM	24-6-2025 02:57:32 PM			Audit Trail
CL/2025/06/V1/009681	Claim	Missing Content	Acer Sales And Services Sdn Bhd	Credit Account	SMSO24038474-0000				Rejected	210.00		10-6-2025 11:59:03 AM		24-6-2025 11:59:03 AM			Audit Trail
CL/2025/06/V1/009680	Claim	Delay Delivery Premium Parcel	ANG DENG LOY	Cash	V174903875499	No	Misrouted Issue	Premium	Rejected	2000.00		10-6-2025 10:45:22 AM		24-6-2025 10:45:22 AM			Audit Trail
CL/2025/06/V1/009679	Claim	Damage	Nur Syazwani	Credit Account	ZND174860448644	No	Force Majeure	Bulky	Pending Responsible Staff and Payment Details	200.00	200.00	9-6-2025 06:26:22 PM	30-8-2025 10:53:42 PM	23-6-2025 06:26:22 PM			Audit Trail
CL/2025/06/V1/009678	Claim	Damage	Xinjing Kee	Credit Account	V1749038633366				Rejected	399.00		9-6-2025 05:59:02 PM		23-6-2025 05:59:02 PM			Audit Trail
CL/2025/06/V1/009677	Claim	Damage	Xinjing Kee	Credit Account	ZND174860589637	No	Force Majeure	Bulky	Pending Responsible Staff Details	499.00	200.00	9-6-2025 05:52:47 PM	3-7-2025 11:07:41 AM	23-6-2025 05:52:47 PM	1-7-2025 11:03:29 AM		Audit Trail

CL/2025/06/V1/009676	Claim	Damage	mmatrix	Credit Account	ZND174807033445	No	Force Majeure	Express	Pending Responsible Staff Details	1099.00	200.00	9-6-2025 05:39:36 PM	3-7-2025 10:04:27 AM	23-6-2025 05:39:36 PM	1-7-2025 10:04:08 AM		Audit Trail
CL/2025/06/V1/009675	Claim	Damage	mmatrix	Credit Account	ZND174807033322	No	Force Majeure	Express	Pending Responsible Staff Details	3297.00	200.00	9-6-2025 05:16:06 PM	3-7-2025 10:02:01 AM	23-6-2025 05:16:06 PM	1-7-2025 10:01:32 AM		Audit Trail
CL/2025/06/V1/009674	Claim	Damage	MMATRIX SDN BHD	Credit Account	ZND174714099053	No	Force Majeure	Express	Pending Responsible Staff Details	1599.00	200.00	9-6-2025 02:48:25 PM	1-12-2025 12:14:56 PM	23-6-2025 02:48:25 PM	29-11-2025 12:11:53 PM		Audit Trail
CL/2025/06/V1/009673	Claim	Delay Delivery Premium Parcel	TINA	Cash	ZND174860452795				Rejected	200.00		9-6-2025 09:29:31 AM		23-6-2025 09:29:31 AM			Audit Trail
CL/2025/06/V1/009672	Claim	Damage	Noor erwin binti Mohd noor	Credit Account	ZND174860429940	No	Force Majeure	Bulky	Pending Responsible Staff Details	200.00	200.00	8-6-2025 01:24:53 PM	3-7-2025 10:42:22 AM	22-6-2025 01:24:53 PM	1-7-2025 10:42:03 AM		Audit Trail
CL/2025/06/V1/009671	Claim	Damage	Siti Nurul Farahaniza Bte Zahir	Credit Account	ZND174860706751	Yes	Force Majeure	Bulky	Pending by Claim Dept	852.50		8-6-2025 01:08:23 PM	10-7-2025 08:43:45 AM	22-6-2025 01:08:23 PM			Audit Trail
CL/2025/06/V1/009670	Claim	Delay Delivery Premium Parcel	Loke Swat Fong	Credit Account	ZND174860245083	No	Driver Issue	Premium	Rejected	229.50		6-6-2025 10:11:54 PM		20-6-2025 10:11:54 PM			Audit Trail
CL/2025/06/V1/009669	Claim	Delay Delivery Premium Parcel	ORDER TRADING SDN BHD	Credit Account	ZND174713074136	No	Logistic IT System Issue	Express	Pending Responsible Staff Details	693.57	42.40	6-6-2025 03:45:09 PM	13-8-2025 11:07:41 AM	20-6-2025 03:45:09 PM	11-8-2025 11:07:23 AM		Audit Trail
CL/2025/06/V1/009668	Claim	Damage	Ahmad Haziq	Credit Account	ZND174860380586	No	Force Majeure	Bulky	Pending Responsible Staff and Payment Details	200.00	200.00	6-6-2025 12:56:53 PM	30-8-2025 10:53:41 PM	20-6-2025 12:56:53 PM			Audit Trail
CL/2025/06/V1/009667	Claim	Damage FreshBox	BOO CHIE HEN	Credit Account	ZND174807203411	No	Force Majeure	FreshBox	Pending Responsible Staff Details	200.00	200.00	6-6-2025 12:22:13 PM	13-8-2025 11:02:45 AM	20-6-2025 12:22:13 PM	11-8-2025 10:57:17 AM		Audit Trail
CL/2025/06/V1/009666	Claim	Damage	LING NATURE BEE FARM	Credit Account	ZND174763277143	No	Hub/Depo/ Station Handling Issue	Express	Pending Responsible Staff Details	1099.00	200.00	6-6-2025 10:35:17 AM	3-7-2025 10:35:32 AM	20-6-2025 10:35:17 AM	1-7-2025 10:35:08 AM		Audit Trail
CL/2025/06/V1/009665	Claim	Delay Delivery Premium Parcel	Diong Kai Chin	Credit Account	ZND174860555113				Rejected	200.00		6-6-2025 09:51:10 AM		20-6-2025 09:51:10 AM			Audit Trail
CL/2025/06/V1/009664	Claim	Damage	lim pei ling	Prepaid Account	ZND174860165350				Info Incomplete	50.00		6-6-2025 08:50:43 AM	15-6-2025 03:33:01 PM	20-6-2025 08:50:43 AM			Audit Trail

CL/2025/06/V1/009663	Claim	Damage	Neoh Bee Yong	Cash	ZND174860228406	No	Force Majeure	Premium	Pending Responsible Staff Details	230.00	200.00	5-6-2025 04:21:36 PM	6-7-2025 02:35:49 PM	19-6-2025 04:21:36 PM	4-7-2025 02:35:12 AM		Audit Trail
CL/2025/06/V1/009662	Claim	Damage	SR LOGISTIC	Credit Account	ZND174860813947				Info Incomplete	0.00		5-6-2025 03:38:35 PM	15-6-2025 03:12:49 PM	19-6-2025 03:38:35 PM			Audit Trail
CL/2025/06/V1/009661	Claim	Damage	Imperium Properties Sdn Bhd	Cash	ZND174619320566				Rejected	292.91		5-6-2025 03:13:31 PM		19-6-2025 03:13:31 PM			Audit Trail
CL/2025/06/V1/009660	Claim	Damage	Broadnote Sdn Bhd	Credit Account	ZND174806229832	No	Force Majeure	Express	Pending Responsible Staff Details	275.67	200.00	5-6-2025 02:57:39 PM	19-7-2025 10:31:29 AM	19-6-2025 02:57:39 PM	17-7-2025 10:31:03 AM		Audit Trail
CL/2025/06/V1/009659	Claim	Lost	Lai Wei Ling	Credit Account	C771521472001	No	Hub/Depo/ Station Handling Issue	Express	Pending Responsible Staff Details	263.04	200.00	5-6-2025 02:40:25 PM	30-5-2026 10:21:52 AM	19-6-2025 02:40:25 PM	28-5-2026 10:19:41 AM		Audit Trail
CL/2025/06/V1/009658	Claim	Damage	Yee Foong Lin	Prepaid Account	OR-69115	No	Force Majeure	Premium	Rejected	406.40		5-6-2025 01:40:48 PM		19-6-2025 01:40:48 PM			Audit Trail
CL/2025/06/V1/009657	Claim	Damage	MD TAHIR BIN MD ZAHIR	Credit Account	ZND174806979140				Info Incomplete	59.00		5-6-2025 10:57:41 AM	14-6-2025 04:19:30 PM	19-6-2025 10:57:41 AM			Audit Trail
CL/2025/06/V1/009656	Claim	Lost	ML Express Malaysia	Credit Account	ZND174714026899	No	Hub/Depo/ Station Handling Issue	Express	Pending Responsible Staff Details	174.00	174.00	4-6-2025 11:12:17 PM	26-6-2025 02:13:48 PM	18-6-2025 11:12:17 PM	24-6-2025 02:13:20 AM		Audit Trail
CL/2025/06/V1/009655	Claim	Delay Delivery Premium Parcel	MD SHAHARIZAL BIN MISKAN	Credit Account	ZND174860261717	No	Misrouted Issue	Premium	Pending Responsible Staff Details	200.00	100.00	4-6-2025 07:15:01 PM	26-6-2025 02:16:29 PM	18-6-2025 07:15:01 PM	24-6-2025 02:16:09 AM		Audit Trail
CL/2025/06/V1/009654	Claim	Lost	BEST INC	Credit Account	CND174420189222001	No	Hub/Depo/ Station Handling Issue	Express	Pending by Operation	200.00		4-6-2025 10:46:46 AM	16-7-2025 12:39:44 PM	18-6-2025 10:46:46 AM			Audit Trail
CL/2025/06/V1/009653	Claim	Damage	Rumah Cyber	Credit Account	ZND174806759285	No	Force Majeure	Bulky	Pending Responsible Staff and Payment Details	200.00	200.00	3-6-2025 06:19:11 PM	30-8-2025 10:10:35 PM	17-6-2025 06:19:11 PM			Audit Trail
CL/2025/06/V1/009652	Claim	Damage	Aiman Raziq Bin Zakariyah	Credit Account	ZND174806530884	No	Force Majeure	Bulky	Pending Responsible Staff Details	1061.00	481.00	3-6-2025 06:12:47 PM	19-10-2025 12:04:36 PM	17-6-2025 06:12:47 PM	17-10-2025 11:58:16 AM		Audit Trail
CL/2025/06/V1/009651	Claim	Damage	JOANNA ALLAN OXLEY	Prepaid Account	ZND174807020100	No	Hub/Depo/ Station Handling Issue	Express	Pending Responsible Staff Details	138.00	138.00	3-6-2025 04:45:05 PM	3-8-2025 03:04:50 PM	17-6-2025 04:45:05 PM	1-8-2025 02:59:37 AM		Audit Trail

CL/2025/06/V1/009650	Claim	Damage	MYPOST SOLUTIONS	Prepaid Account	ZND174806188214				Rejected	186.00		3-6-2025 10:53:42 AM		17-6-2025 10:53:42 AM			Audit Trail
CL/2025/06/V1/009649	Claim	Delay Delivery Premium Parcel	CHIN MAN JUN	Credit Account	ZND174807292996	No	Hub/Depo/ Station Handling Issue	Premium	Pending Responsible Staff Details	100.00	100.00	3-6-2025 10:42:55 AM	3-8-2025 02:52:20 PM	17-6-2025 10:42:55 AM	1-8-2025 02:50:59 AM		Audit Trail
CL/2025/06/V1/009648	Claim	Lost	Nazela Ahmad	Credit Account	10263154436	No	Hub/Depo/ Station Handling Issue	Express	Pending Responsible Staff and Customer Appeal	21.00		3-6-2025 09:19:05 AM		17-6-2025 09:19:05 AM			Audit Trail
CL/2025/05/V2/009640	Appeal	Damage	TND EXPRESS(M) SDN BHD	Credit Account	TND2800214829	No	Force Majeure	Express	Completed	200.00	200.00	30-5-2025 04:18:26 PM		13-6-2025 04:18:26 PM	16-6-2025 03:30:46 AM	16-6-2025 03:31:03 PM	Audit Trail
CL/2025/05/V2/009619	Appeal	Damage	ROHAYA AIDA BT AB GHANI	Credit Account	ZND174806238230	No	Force Majeure	Express	Completed	200.00	200.00	28-5-2025 03:53:33 PM		11-6-2025 03:53:33 PM	4-9-2025 10:59:59 AM	4-9-2025 11:00:17 AM	Audit Trail
CL/2025/05/V2/009617	Appeal	Lost	LUEY VENTURE SDN BHD	Cash	ZND174549276322	Yes	Hub/Depo/ Station Handling Issue	Express	Completed	200.00	200.00	28-5-2025 10:06:18 AM		11-6-2025 10:06:18 AM	18-5-2026 04:43:38 AM	18-5-2026 04:43:57 PM	Audit Trail
CL/2025/05/V2/009597	Appeal	Lost	HOME SPECTRUM SDN BHD	Credit Account	ZND173076061562	No	Hub/Depo/ Station Handling Issue	Express	Completed	7.42	7.42	27-5-2025 09:53:05 AM		10-6-2025 09:53:05 AM	27-5-2025 11:28:30 AM	27-5-2025 11:29:57 AM	Audit Trail
CL/2025/05/V2/009565	Appeal	Lost	EASY REWARD RESOURCES	Credit Account	ZND174686347398	No	Hub/Depo/ Station Handling Issue	Express	Completed	200.00	200.00	21-5-2025 04:40:10 PM		4-6-2025 04:40:10 PM	19-8-2025 09:36:52 AM	19-8-2025 09:37:14 AM	Audit Trail
CL/2025/05/V2/009557	Appeal	Damage	MISS CHA	Credit Account	ZND174665525021	Yes	Force Majeure	Express	Completed	1199.20	1199.20	20-5-2025 03:34:44 PM		3-6-2025 03:34:44 PM	7-4-2026 12:03:05 PM	7-4-2026 12:03:26 PM	Audit Trail
CL/2025/05/V2/009554	Appeal	Damage	Amil bin Suleiman	Credit Account	ZND174713289677	No	Force Majeure	Express	Completed	200.00	200.00	19-5-2025 02:18:43 PM		2-6-2025 02:18:43 PM	16-6-2025 03:20:03 AM	16-6-2025 03:20:40 PM	Audit Trail
CL/2025/05/V2/009547	Appeal	Damage	HIGH FIVE CHANNEL SHD BHD	Cash	ZND174686409973	No	Force Majeure	Express	Completed	200.00	200.00	17-5-2025 04:08:29 PM		31-5-2025 04:08:29 PM	10-11-2025 09:38:09 AM	10-11-2025 09:38:27 AM	Audit Trail
CL/2025/05/V2/009545	Appeal	Damage	Ibrahim sulong	Credit Account	ZND174713170159	No	Force Majeure	Express	Completed	200.00	200.00	16-5-2025 05:29:19 PM		30-5-2025 05:29:19 PM	4-9-2025 11:21:33 AM	4-9-2025 11:21:47 AM	Audit Trail
CL/2025/05/V2/009543	Appeal	Damage	Kok Siew Mee	Credit Account	ZND174712768517	No	Force Majeure	Express	Completed	200.00	200.00	16-5-2025 02:49:25 PM		30-5-2025 02:49:25 PM	4-9-2025 11:33:33 AM	4-9-2025 11:33:49 AM	Audit Trail
CL/2025/05/V2/009542	Appeal	Damage	Ooi Aik Keat	Credit Account	ZND174686527509	No	Force Majeure	Express	Completed	200.00	200.00	16-5-2025 12:01:38 PM		30-5-2025 12:01:38 PM	16-6-2025 12:03:42 PM	16-6-2025 12:04:00 PM	Audit Trail

CL/2025/05/V2/009520	Appeal	Damage	HIGH FIVE CHANNEL SHD BHD	Cash	ZND174665258912	No	Force Majeure	Express	Completed	200.00	200.00	13-5-2025 06:42:51 PM		27-5-2025 06:42:51 PM	10-11-2025 09:15:07 AM	10-11-2025 09:15:25 AM	Audit Trail
CL/2025/05/V2/009511	Appeal	Lost	JEFFREY	Cash	ZND174359441576	No	Hub/Depo/ Station Handling Issue	Express	Completed	200.00	200.00	13-5-2025 07:24:48 AM		27-5-2025 07:24:48 AM	16-5-2025 02:38:42 AM	16-5-2025 02:39:01 PM	Audit Trail
CL/2025/05/V2/009505	Appeal	Damage	Teo Pei Yee	Prepaid Account	ZND174619737371	No	Driver Issue	Premium	Completed	100.00	100.00	10-5-2025 05:17:20 PM		24-5-2025 05:17:20 PM	11-6-2025 11:48:13 AM	11-6-2025 11:48:36 AM	Audit Trail
CL/2025/05/V2/009500	Appeal	Damage	Kaira Technology (M) Sdn Bhd	Prepaid Account	ZND174057033875	No	Packaging Problem (Sender)	Express	Completed	200.00	200.00	9-5-2025 01:56:26 PM		23-5-2025 01:56:26 PM	14-5-2025 01:01:31 AM	14-5-2025 01:03:00 PM	Audit Trail
CL/2025/05/V2/009493	Appeal	Damage	Kaira Technology (M) Sdn Bhd	Prepaid Account	ZND174057032892	No	Packaging Problem (Sender)	Express	Completed	200.00	200.00	8-5-2025 04:14:25 PM		22-5-2025 04:14:25 PM	14-5-2025 01:07:05 AM	14-5-2025 01:07:24 PM	Audit Trail
CL/2025/05/V2/009466	Appeal	Damage	PERABOT 2U	Cash	ZND174549047793	No	Force Majeure	Express	Completed	140.00	140.00	5-5-2025 02:11:43 PM		19-5-2025 02:11:43 PM	31-7-2025 10:25:37 AM	31-7-2025 10:26:01 AM	Audit Trail
CL/2025/05/V1/009647	Claim	Missing Content	STARPOST (M) SDN BHD	Cash	ZND174358995803				Rejected	370.00		31-5-2025 11:03:27 PM		14-6-2025 11:03:27 PM			Audit Trail
CL/2025/05/V1/009646	Claim	Damage	Muhamad Zaki Bin Abdul Razak	Credit Account	ZND174806406936	No	Force Majeure	Express	Pending Responsible Staff Details	200.00	200.00	31-5-2025 12:26:20 PM	17-7-2025 09:47:25 AM	14-6-2025 12:26:20 PM	15-7-2025 09:47:04 AM		Audit Trail
CL/2025/05/V1/009645	Claim	Lost	KIT HO	Prepaid Account	CND1746865468760001	No	Hub/Depo/ Station Handling Issue	Express	Pending Responsible Staff Details	608.45	200.00	31-5-2025 11:35:18 AM	9-10-2025 10:26:23 AM	14-6-2025 11:35:18 AM	7-10-2025 10:26:00 AM		Audit Trail
CL/2025/05/V1/009644	Claim	Damage	Ivy Au	Credit Account	ZND174806427689	No	Force Majeure	Express	Pending Responsible Staff Details	200.00	200.00	30-5-2025 05:57:11 PM	17-7-2025 10:01:49 AM	13-6-2025 05:57:11 PM	15-7-2025 10:01:30 AM		Audit Trail
CL/2025/05/V1/009643	Claim	Damage	FABAOLE	Prepaid Account	ZND174773806395				Rejected	53.00		30-5-2025 05:43:25 PM		13-6-2025 05:43:25 PM			Audit Trail
CL/2025/05/V1/009642	Claim	Damage	VICKY WON	Prepaid Account	ZND174418055362	No	Driver Issue	Premium	Pending Responsible Staff Details	199.00	199.00	30-5-2025 05:18:26 PM	6-7-2025 02:30:10 PM	13-6-2025 05:18:26 PM	4-7-2025 02:28:11 AM		Audit Trail
CL/2025/05/V1/009641	Claim	Damage	ELWIN TIEW	Prepaid Account	ZND174619766203	No	Driver Issue	Premium	Pending Responsible Staff Details	199.00	199.00	30-5-2025 05:14:10 PM	6-7-2025 02:26:33 PM	13-6-2025 05:14:10 PM	4-7-2025 02:26:11 AM		Audit Trail

CL/2025/05/V1/009640	Claim	Damage	TND EXPRESS(M) SDN BHD	Credit Account	TND2800214829	No	Force Majeure	Express	Pending Responsible Staff and Payment Details	635.00	200.00	30-5-2025 04:18:26 PM	16-6-2025 08:02:47 AM	13-6-2025 04:18:26 PM			Audit Trail
CL/2025/05/V1/009639	Claim	Damage	MMATRIX SDN BHD	Credit Account	ZND174549228611	No	Force Majeure	Express	Pending Responsible Staff Details	699.00	200.00	30-5-2025 03:05:00 PM	18-6-2025 11:42:41 AM	13-6-2025 03:05:00 PM	16-6-2025 11:40:31 AM		Audit Trail
CL/2025/05/V1/009638	Claim	Delay Delivery Premium Parcel	THE FLOWER PRINCE	Credit Account	ZND174806261757	No	Misrouted Issue	Premium	Pending Responsible Staff Details	100.00	100.00	30-5-2025 12:42:07 PM	18-6-2025 11:39:41 AM	13-6-2025 12:42:07 PM	16-6-2025 11:36:56 AM		Audit Trail
CL/2025/05/V1/009637	Claim	Lost	MMATRIX	Credit Account	ZND174763440158				Rejected	5999.00		30-5-2025 11:15:52 AM		13-6-2025 11:15:52 AM			Audit Trail
CL/2025/05/V1/009636	Claim	Lost	MMAG DIGITAL SDN BHD	Credit Account	ZND174418250033	No	Hub/Depo/ Station Handling Issue	Express	Pending by Operation	100.00		29-5-2025 06:11:45 PM	5-6-2025 11:30:00 AM	12-6-2025 06:11:45 PM			Audit Trail
CL/2025/05/V1/009635	Claim	Damage	SENG LEE SOLAR SDN BHD	Credit Account	ZND174806560782				Rejected	329.00		29-5-2025 05:53:39 PM		12-6-2025 05:53:39 PM			Audit Trail
CL/2025/05/V1/009634	Claim	Damage	YJ NOTEBOOK TECHNOLOGY (M) SDN BHD	Credit Account	CND1748060944230001	No	Force Majeure	Express	Pending Responsible Staff Details	600.00	200.00	29-5-2025 05:47:27 PM	18-6-2025 11:26:44 AM	12-6-2025 05:47:27 PM	16-6-2025 11:20:03 AM		Audit Trail
CL/2025/05/V1/009633	Claim	Delay Delivery Premium Parcel	man deng enterprise	Cash	ZND174806887667	No	Driver Issue	Premium	Pending Responsible Staff Details	200.00	100.00	29-5-2025 05:11:06 PM	2-8-2025 09:54:54 AM	12-6-2025 05:11:06 PM	31-7-2025 09:50:21 AM		Audit Trail
CL/2025/05/V1/009632	Claim	Short Piece	Lee Yong Hui	Prepaid Account	ZND174806862237				Rejected	34.98		29-5-2025 04:36:58 PM		12-6-2025 04:36:58 PM			Audit Trail
CL/2025/05/V1/009631	Claim	Lost	MMATRIX SDN BHD	Credit Account	ZND174763400589	No	Hub/Depo/ Station Handling Issue	Express	Pending Responsible Staff Details	1899.00	1899.00	29-5-2025 04:35:52 PM	27-7-2025 04:48:31 PM	12-6-2025 04:35:52 PM	25-7-2025 04:48:11 AM		Audit Trail
CL/2025/05/V1/009630	Claim	Damage	Wong	Credit Account	TOP60853970	No	Force Majeure	Express	Pending Responsible Staff Details	70.00	70.00	29-5-2025 03:38:01 PM	29-8-2025 05:09:11 PM	12-6-2025 03:38:01 PM	27-8-2025 04:48:42 AM		Audit Trail
CL/2025/05/V1/009629	Claim	Delay Delivery Premium Parcel	Wong	Credit Account	TOP60854736	No	Force Majeure	Premium	Pending by Operation	200.00		29-5-2025 03:29:13 PM	5-6-2025 02:30:37 PM	12-6-2025 03:29:13 PM			Audit Trail

CL/2025/05/V1/009628	Claim	Delay Delivery Premium Parcel	Wong	Credit Account	TOP60854916				Rejected	200.00		29-5-2025 03:26:31 PM		12-6-2025 03:26:31 PM			Audit Trail
CL/2025/05/V1/009627	Claim	Delay Delivery Premium Parcel	Wong	Credit Account	TOP60854857				Rejected	200.00		29-5-2025 03:24:04 PM		12-6-2025 03:24:04 PM			Audit Trail
CL/2025/05/V1/009626	Claim	Damage	Muhamad Shahrul bin Muhamad Maszlan	Cash	ZND174806841409				Rejected	187.20		29-5-2025 03:21:13 PM		12-6-2025 03:21:13 PM			Audit Trail
CL/2025/05/V1/009625	Claim	Damage	Hazierah Hamdan	Credit Account	ZND174766160107				Rejected	800.00		29-5-2025 11:59:50 AM		12-6-2025 11:59:50 AM			Audit Trail
CL/2025/05/V1/009624	Claim	Damage	UNILIVE SDN BHD	Cash	ZND174804446552	No	Force Majeure	Express	Pending Responsible Staff Details	75.00	75.00	29-5-2025 10:32:11 AM	30-8-2025 11:14:53 AM	12-6-2025 10:32:11 AM	28-8-2025 11:11:09 AM		Audit Trail
CL/2025/05/V1/009623	Claim	Damage	ALVIN WONG HEAN HUAT	Prepaid Account	ZND174806486624	No	Force Majeure	Value Pack	Pending Responsible Staff Details	71.22	71.22	29-5-2025 09:29:36 AM	2-8-2025 10:40:06 AM	12-6-2025 09:29:36 AM	31-7-2025 10:39:48 AM		Audit Trail
CL/2025/05/V1/009622	Claim	Damage	PERABOT SUNGAI RAMBAI SDN BHD	Credit Account	ZND174806222635	No	Force Majeure	Express	Pending Responsible Staff Details	500.00	200.00	28-5-2025 06:47:36 PM	11-1-2026 02:02:56 PM	11-6-2025 06:47:36 PM	9-1-2026 01:59:15 AM		Audit Trail
CL/2025/05/V1/009621	Claim	Damage	AIK HOE CERAMIC TILE SDN BHD	Credit Account	ZND174773760321	No	Hub/Depo/ Station Handling Issue	Express	Pending Responsible Staff Details	436.00	200.00	28-5-2025 05:28:01 PM	9-8-2025 02:07:51 PM	11-6-2025 05:28:01 PM	7-8-2025 02:04:48 AM		Audit Trail
CL/2025/05/V1/009620	Claim	Damage	LY	Prepaid Account	ZND174791082290	No	Force Majeure	Express	Pending Responsible Staff Details	99.00	99.00	28-5-2025 05:12:09 PM	18-6-2025 11:35:12 AM	11-6-2025 05:12:09 PM	16-6-2025 11:34:51 AM		Audit Trail
CL/2025/05/V1/009619	Claim	Damage	ROHAYA AIDA BT AB GHANI	Credit Account	ZND174806238230	No	Force Majeure	Express	Pending Responsible Staff and Payment Details	200.00	200.00	28-5-2025 03:53:33 PM	30-8-2025 10:10:33 PM	11-6-2025 03:53:33 PM			Audit Trail
CL/2025/05/V1/009618	Claim	Damage	NORASLIN BTE ELIAS	Credit Account	ZND174806255718	No	Force Majeure	Express	Pending Responsible Staff Details	200.00	200.00	28-5-2025 11:04:10 AM	28-6-2025 10:04:33 AM	11-6-2025 11:04:10 AM	26-6-2025 10:04:12 AM		Audit Trail
CL/2025/05/V1/009617	Claim	Lost	LUEY VENTURE SDN BHD	Cash	ZND174549276322	Yes	Hub/Depo/ Station Handling Issue	Express	Pending Responsible Staff and Payment Details	500.00	200.00	28-5-2025 10:06:18 AM	15-5-2026 02:45:22 PM	11-6-2025 10:06:18 AM			Audit Trail

CL/2025/05/V1/009616	Claim	Damage	KPJ PUTERI SPECIALIST HOSPITAL	Credit Account	ZND174790935719	No	Driver Issue	Premium	Pending Responsible Staff Details	100.00	100.00	28-5-2025 08:49:05 AM	26-7-2025 10:33:01 AM	11-6-2025 08:49:05 AM	24-7-2025 10:32:40 AM		Audit Trail
CL/2025/05/V1/009615	Claim	Delay Delivery Premium Parcel	Anisah Musa	Cash	ZND174806113988	No	Force Majeure	Premium	Pending by Operation	200.00		27-5-2025 08:24:34 PM	31-5-2025 08:39:02 AM	10-6-2025 08:24:34 PM			Audit Trail
CL/2025/05/V1/009614	Claim	Damage	MMAG DIGITAL SDN BHD	Credit Account	ZND174118567912				Rejected	1999.00		27-5-2025 05:52:06 PM		10-6-2025 05:52:06 PM			Audit Trail
CL/2025/05/V1/009613	Claim	Damage	MMAG DIGITAL SDN BHD	Credit Account	ZND174418928031	No	Force Majeure	Express	Pending Responsible Staff Details	1999.00	200.00	27-5-2025 05:44:37 PM	18-6-2025 11:18:29 AM	10-6-2025 05:44:37 PM	16-6-2025 11:15:59 AM		Audit Trail
CL/2025/05/V1/009612	Claim	Damage	MMAG DIGITAL SDN BHD	Credit Account	ZND174358611031				Rejected	1999.00		27-5-2025 05:39:34 PM		10-6-2025 05:39:34 PM			Audit Trail
CL/2025/05/V1/009611	Claim	Damage	MMAG DIGITAL SDN BHD	Credit Account	ZND174358612465				Rejected	1999.00		27-5-2025 05:36:15 PM		10-6-2025 05:36:15 PM			Audit Trail
CL/2025/05/V1/009610	Claim	Damage	MMAG DIGITAL SDN BHD	Credit Account	ZND173823167387				Rejected	1999.00		27-5-2025 05:32:36 PM		10-6-2025 05:32:36 PM			Audit Trail
CL/2025/05/V1/009609	Claim	Lost	MMAG DIGITAL SDN BHD	Credit Account	ZND174227911682				Rejected	50.00		27-5-2025 05:28:14 PM		10-6-2025 05:28:14 PM			Audit Trail
CL/2025/05/V1/009608	Claim	Damage	MMAG DIGITAL SDN BHD	Credit Account	ZND174229874183				Rejected	1999.00		27-5-2025 05:27:43 PM		10-6-2025 05:27:43 PM			Audit Trail
CL/2025/05/V1/009607	Claim	Lost	MMAG DIGITAL SDN BHD	Credit Account	ZND174117916445				Rejected	849.00		27-5-2025 05:24:49 PM		10-6-2025 05:24:49 PM			Audit Trail
CL/2025/05/V1/009606	Claim	Lost	MMAG DIGITAL SDN BHD	Credit Account	ZND174229314986				Rejected	949.00		27-5-2025 05:17:36 PM		10-6-2025 05:17:36 PM			Audit Trail
CL/2025/05/V1/009605	Claim	Lost	MMAG DIGITAL SDN BHD	Credit Account	ZND174420373355	No	Hub/Depo/ Station Handling Issue	Express	Pending by Operation	949.00		27-5-2025 05:13:57 PM	31-5-2025 12:16:42 PM	10-6-2025 05:13:57 PM			Audit Trail
CL/2025/05/V1/009604	Claim	Lost	MMAG DIGITAL SDN BHD	Credit Account	ZND174418840951	No	Hub/Depo/ Station Handling Issue	Express	Pending Responsible Staff Details	949.00	200.00	27-5-2025 05:10:02 PM	14-6-2025 09:59:34 AM	10-6-2025 05:10:02 PM	12-6-2025 09:59:16 AM		Audit Trail
CL/2025/05/V1/009603	Claim	Damage	Susan (WePost)	Credit Account	ZND174714007638	No	Force Majeure	Express	Pending Responsible Staff Details	0.00	200.00	27-5-2025 03:53:53 PM	26-6-2025 10:27:00 AM	10-6-2025 03:53:53 PM	24-6-2025 10:26:40 AM		Audit Trail

CL/2025/05/V1/009602	Claim	Damage	Syafiq	Credit Account	CND174806219673002				Rejected	75.00		27-5-2025 02:39:43 PM		10-6-2025 02:39:43 PM			Audit Trail
CL/2025/05/V1/009601	Claim	Damage	TND EXPRESS	Credit Account	ZND174763345156				Rejected	59.00		27-5-2025 02:02:50 PM		10-6-2025 02:02:50 PM			Audit Trail
CL/2025/05/V1/009600	Claim	Damage	mohammad syafiq	Prepaid Account	ZND174806219673				Rejected	0.00		27-5-2025 01:19:07 PM		10-6-2025 01:19:07 PM			Audit Trail
CL/2025/05/V1/009599	Claim	Delay Delivery Premium Parcel	Sky Fortune Logistics	Credit Account	ZND174806124687	No	Misrouted Issue	Premium	Pending Responsible Staff Details	200.00	100.00	27-5-2025 10:40:43 AM	18-6-2025 11:12:54 AM	10-6-2025 10:40:43 AM	16-6-2025 11:08:07 AM		Audit Trail
CL/2025/05/V1/009598	Claim	Damage	Kaira Technology (M) Sdn Bhd	Credit Account	ZND174619374651	No	Force Majeure	Express	Pending Responsible Staff Details	332.00	200.00	27-5-2025 10:31:51 AM	28-7-2025 04:48:33 PM	10-6-2025 10:31:51 AM	26-7-2025 04:48:17 AM		Audit Trail
CL/2025/05/V1/009597	Claim	Lost	HOME SPECTRUM SDN BHD	Credit Account	ZND173076061562	No	Hub/Depo/ Station Handling Issue	Express	Pending Responsible Staff Details and Pending Upload Payment from Insurance Company	7.42	7.42	27-5-2025 09:53:05 AM		10-6-2025 09:53:05 AM			Audit Trail
CL/2025/05/V1/009596	Claim	Damage	U & ME Electrical Sdn Bhd	Credit Account	ZND174790956615	Yes	Force Majeure	Express	Pending by Claim Dept	2200.00		26-5-2025 05:22:46 PM	26-10-2025 11:54:29 PM	9-6-2025 05:22:46 PM			Audit Trail
CL/2025/05/V1/009595	Claim	Damage	U & ME Electrical Sdn Bhd	Credit Account	ZND174773799666	No	Force Majeure	Express	Pending Responsible Staff Details	200.00	200.00	26-5-2025 04:57:43 PM	2-8-2025 09:28:11 AM	9-6-2025 04:57:43 PM	31-7-2025 09:24:58 AM		Audit Trail
CL/2025/05/V1/009594	Claim	Damage	SEALINK SDN BHD	Credit Account	ZND174714037055				Info Incomplete	2400.00		26-5-2025 04:09:51 PM	1-6-2025 11:30:27 AM	9-6-2025 04:09:51 PM			Audit Trail
CL/2025/05/V1/009593	Claim	Damage	LAIS ONLINE STORE (M) SDN BHD	Credit Account	ZND174791002601				Info Incomplete	14.90		26-5-2025 11:42:05 AM	1-6-2025 12:41:03 PM	9-6-2025 11:42:05 AM			Audit Trail
CL/2025/05/V1/009592	Claim	Missing Content	STARPOST (M) SDN BHD	Cash	ZND174713599691				Rejected	903.00		26-5-2025 11:29:53 AM		9-6-2025 11:29:53 AM			Audit Trail
CL/2025/05/V1/009591	Claim	Lost	HIGHFIVE CHANNEL SDN BHD	Cash	ZND174712843221	No	Driver Issue	Express	Pending Responsible Staff Details	198.00	198.00	25-5-2025 05:54:18 PM	1-8-2025 05:17:45 PM	8-6-2025 05:54:18 PM	30-7-2025 05:12:40 AM		Audit Trail

CL/2025/05/V1/009590	Claim	Damage FreshBox	WONG JOE MANN	Credit Account	ZND174773870334				Rejected	200.00		25-5-2025 01:41:53 PM		8-6-2025 01:41:53 PM			Audit Trail
CL/2025/05/V1/009589	Claim	Damage	SJP SEALING TECHNOLOGY (M) SDN BHD	Credit Account	CND1747736348820003	No	Force Majeure	Express	Pending Responsible Staff Details	2600.00	200.00	25-5-2025 09:48:35 AM	18-6-2025 11:07:06 AM	8-6-2025 09:48:35 AM	16-6-2025 11:04:02 AM		Audit Trail
CL/2025/05/V1/009588	Claim	Damage	LKIAW	Credit Account	ZND174773758465	No	Force Majeure	Express	Pending Responsible Staff Details	200.00	200.00	24-5-2025 10:13:40 PM	26-6-2025 10:22:18 AM	7-6-2025 10:13:40 PM	24-6-2025 10:21:40 AM		Audit Trail
CL/2025/05/V1/009587	Claim	Lost	CHIN MAN JUN	Credit Account	ZND174619927116				Rejected	250.00		24-5-2025 11:12:00 AM		7-6-2025 11:12:00 AM			Audit Trail
CL/2025/05/V1/009586	Claim	Delay Delivery Premium Parcel	goh chye huan	Cash	ZND174773821909				Rejected	159.50		23-5-2025 10:39:28 PM		6-6-2025 10:39:28 PM			Audit Trail
CL/2025/05/V1/009585	Claim	Delay Delivery Premium Parcel	goh chye huan	Cash	ZND174773820223				Rejected	69.00		23-5-2025 10:32:58 PM		6-6-2025 10:32:58 PM			Audit Trail
CL/2025/05/V1/009584	Claim	Delay Delivery Premium Parcel	LIM BUN VEE	Prepaid Account	ZND174713988716				Rejected	81.20		23-5-2025 10:11:50 PM		6-6-2025 10:11:50 PM			Audit Trail
CL/2025/05/V1/009583	Claim	Delay Delivery Premium Parcel	MIAH HARIS	Cash	ZND174766107089	No	Driver Issue	Premium	Pending by Operation	100.00		23-5-2025 08:53:11 PM	8-6-2025 01:38:50 PM	6-6-2025 08:53:11 PM			Audit Trail
CL/2025/05/V1/009582	Claim	Delay Delivery Premium Parcel	ORDER TRADING SDN BHD	Credit Account	ZND1747111263 56/ZND174713074136	No	Logistic IT System Issue	Bulky	Pending by Operation	170.00		23-5-2025 05:50:46 PM	8-6-2025 02:29:27 PM	6-6-2025 05:50:46 PM			Audit Trail
CL/2025/05/V1/009581	Claim	Lost	DMX INNOVATIVE SDN BHD	Cash	ZND1745482928 73,CND174548292873001	No	Driver Issue	Express	Pending Responsible Staff Details	2380.40	200.00	23-5-2025 05:19:52 PM	6-7-2025 11:28:56 AM	6-6-2025 05:19:52 PM	4-7-2025 11:20:07 AM		Audit Trail
CL/2025/05/V1/009580	Claim	Damage	PERABOT SUNGAI RAMBAI SDN BHD	Credit Account	ZND174714106393	No	Force Majeure	Express	Pending Responsible Staff Details	450.00	200.00	23-5-2025 05:16:03 PM	18-6-2025 11:02:26 AM	6-6-2025 05:16:03 PM	16-6-2025 11:00:26 AM		Audit Trail
CL/2025/05/V1/009579	Claim	Lost	DMX INNOVATIVE SDN BHD	Credit Account	CND1745482928730001	No	Driver Issue	Express	Pending Responsible Staff Details	2380.40	200.00	23-5-2025 04:19:29 PM	6-7-2025 11:16:44 AM	6-6-2025 04:19:29 PM	4-7-2025 11:16:27 AM		Audit Trail
CL/2025/05/V1/009578	Claim	Damage	YEE ZHI QIAN	Credit Account	ZND174773844007	No	Driver Issue	Express	Pending by Operation	400.00		23-5-2025 03:56:09 PM	28-3-2026 07:20:02 AM	6-6-2025 03:56:09 PM			Audit Trail

CL/2025/05/V1/009577	Claim	Damage	Muhammad Fikri	Credit Account	ZND174773811597				Info Incomplete	100.00		23-5-2025 03:48:46 PM	8-6-2025 11:06:57 AM	6-6-2025 03:48:46 PM			Audit Trail
CL/2025/05/V1/009576	Claim	Lost	Christine Tan	Credit Account	ZND174056484821				Rejected	139.00		23-5-2025 09:05:38 AM		6-6-2025 09:05:38 AM			Audit Trail
CL/2025/05/V1/009575	Claim	Delay Delivery Premium Parcel	Goh Chin Hin	Cash	ZND174713429295	No	Hub/Depo/ Station Handling Issue	Premium	Pending Responsible Staff Details	100.00	100.00	22-5-2025 05:59:28 PM	2-8-2025 10:13:05 AM	5-6-2025 05:59:28 PM	31-7-2025 09:59:28 AM		Audit Trail
CL/2025/05/V1/009574	Claim	Lost	IMPERIUM PROPERTIESD SDN BHD	Cash	ZND174549115980				Rejected	292.91		22-5-2025 05:43:58 PM		5-6-2025 05:43:58 PM			Audit Trail
CL/2025/05/V1/009573	Claim	Delay Delivery Premium Parcel	NESPURE HOLDINGS SDN BHD	Credit Account	ZND174713984725				Rejected	100.00		22-5-2025 03:08:39 PM		5-6-2025 03:08:39 PM			Audit Trail
CL/2025/05/V1/009572	Claim	Damage	Qian Li Niao Logistic Intl	Credit Account	BM000128821	No	Force Majeure	Express	Pending Responsible Staff Details	200.00	200.00	22-5-2025 02:29:39 PM	28-7-2025 04:49:02 PM	5-6-2025 02:29:39 PM	26-7-2025 04:48:36 AM		Audit Trail
CL/2025/05/V1/009571	Claim	Damage FreshBox	MOCK AI MUN	Credit Account	ZND1747185055512				Rejected	200.00		22-5-2025 10:47:13 AM		5-6-2025 10:47:13 AM			Audit Trail
CL/2025/05/V1/009570	Claim	Damage	dw whole sales sdn bhd	Credit Account	ZND174040496441	No	Hub/Depo/ Station Handling Issue	Express	Pending Responsible Staff Details	518.00	200.00	22-5-2025 10:33:18 AM	18-6-2025 10:58:44 AM	5-6-2025 10:33:18 AM	16-6-2025 10:58:29 AM		Audit Trail
CL/2025/05/V1/009569	Claim	Damage	SHIRLYN NG YING YING	Credit Account	CNMYL000493490				Rejected	0.00		22-5-2025 10:03:53 AM		5-6-2025 10:03:53 AM			Audit Trail
CL/2025/05/V1/009568	Claim	Delay Delivery Premium Parcel	lau mee yuet	Cash	ZND174763326834	No	Misrouted Issue	Premium	Pending Responsible Staff Details	150.00	100.00	22-5-2025 09:54:38 AM	2-8-2025 09:41:52 AM	5-6-2025 09:54:38 AM	31-7-2025 09:37:07 AM		Audit Trail
CL/2025/05/V1/009567	Claim	Damage	36degree bakery	Cash	ZND174766051917				Rejected	152.00		21-5-2025 07:33:15 PM		4-6-2025 07:33:15 PM			Audit Trail
CL/2025/05/V1/009566	Claim	Damage	MELODY	Cash	ZND174763348751				Rejected	0.00		21-5-2025 05:22:47 PM		4-6-2025 05:22:47 PM			Audit Trail
CL/2025/05/V1/009565	Claim	Lost	EASY REWARD RESOURCES	Credit Account	ZND174686347398	No	Hub/Depo/ Station Handling Issue	Express	Pending Responsible Staff and Payment Details	250.00	200.00	21-5-2025 04:40:10 PM	18-8-2025 03:12:25 PM	4-6-2025 04:40:10 PM			Audit Trail
CL/2025/05/V1/009564	Claim	Damage	MISS CHA	Credit Account	ZND174665542271	Yes	Force Majeure	Express	Pending by Operation	1019.00		21-5-2025 03:19:53 PM	1-6-2025 12:37:26 PM	4-6-2025 03:19:53 PM			Audit Trail

CL/2025/05/V1/009563	Claim	Damage	MISS CHA	Credit Account	ZND174686412799	Yes	Force Majeure	Express	Pending by Operation	729.00		21-5-2025 02:44:29 PM	1-6-2025 12:19:51 PM	4-6-2025 02:44:29 PM			Audit Trail
CL/2025/05/V1/009562	Claim	Lost	MMATRIX	Credit Account	ZND174714169961	No	Driver Issue	Express	Pending by Operation	10.00		21-5-2025 02:13:59 PM	1-6-2025 11:35:18 AM	4-6-2025 02:13:59 PM			Audit Trail
CL/2025/05/V1/009561	Claim	Damage	MUHAMMAD DZUL HAIKAL	Credit Account	ZND174712248125				Rejected	0.00		21-5-2025 12:14:26 PM		4-6-2025 12:14:26 PM			Audit Trail
CL/2025/05/V1/009560	Claim	Damage	ASILA RASIDI	Credit Account	ZND174712776833	No	Force Majeure	Express	Pending Responsible Staff Details	10920.00	200.00	21-5-2025 11:22:30 AM	18-6-2025 10:49:58 AM	4-6-2025 11:22:30 AM	16-6-2025 10:37:54 AM		Audit Trail
CL/2025/05/V1/009559	Claim	Damage	MUHAMMED FAUZLIE BIN RAMLI	Credit Account	ZND174665206418				Rejected	525.00		20-5-2025 05:06:17 PM		3-6-2025 05:06:17 PM			Audit Trail
CL/2025/05/V1/009558	Claim	Lost	LOH XIEYIN	Credit Account	CNMYL000449463				Rejected	422.22		20-5-2025 04:17:06 PM		3-6-2025 04:17:06 PM			Audit Trail
CL/2025/05/V1/009557	Claim	Damage	MISS CHA	Credit Account	ZND174665525021	Yes	Force Majeure	Express	Pending Responsible Staff and Payment Details	1659.00	1199.20	20-5-2025 03:34:44 PM	9-3-2026 05:50:53 PM	3-6-2025 03:34:44 PM			Audit Trail
CL/2025/05/V1/009556	Claim	Lost	MMATRIX	Credit Account	ZND174686561336	No	Hub/Depo/ Station Handling Issue	Express	Pending by Operation	10.00		20-5-2025 11:47:57 AM	31-5-2025 03:20:04 PM	3-6-2025 11:47:57 AM			Audit Trail
CL/2025/05/V1/009555	Claim	Lost	lee chee meng	Credit Account	10263337840				Rejected	151.00		19-5-2025 06:42:03 PM		2-6-2025 06:42:03 PM			Audit Trail
CL/2025/05/V1/009554	Claim	Damage	Amil bin Suleiman	Credit Account	ZND174713289677	No	Force Majeure	Express	Pending Responsible Staff and Payment Details	200.00	200.00	19-5-2025 02:18:43 PM	16-6-2025 09:13:49 AM	2-6-2025 02:18:43 PM			Audit Trail
CL/2025/05/V1/009553	Claim	Damage	MISS CHA	Credit Account	ZND174420445861	Yes	Force Majeure	Express	Pending by Claim Dept	729.00		19-5-2025 11:07:47 AM	14-6-2025 10:35:32 AM	2-6-2025 11:07:47 AM			Audit Trail
CL/2025/05/V1/009552	Claim	Lost	MR. BUR SDN BHD	Credit Account	ZND174713240524	No	Driver Issue	Express	Pending Responsible Staff Details	300.00	200.00	19-5-2025 10:37:35 AM	29-8-2025 04:47:19 PM	2-6-2025 10:37:35 AM	27-8-2025 04:43:59 AM		Audit Trail
CL/2025/05/V1/009551	Claim	Delay Delivery Premium Parcel	Tan Kah Huey	Credit Account	ZND174713358410	No	Hub/Depo/ Station Handling Issue	Premium	Pending by Operation	198.00		18-5-2025 05:39:27 PM	24-8-2025 08:33:09 AM	1-6-2025 05:39:27 PM			Audit Trail

CL/2025/05/V1/009550	Claim	Damage	LAIS ONLINE STORE (M) SDN BHD	Credit Account	ZND174713062195				Rejected	18.00		18-5-2025 04:18:39 PM		1-6-2025 04:18:39 PM			Audit Trail
CL/2025/05/V1/009549	Claim	Damage	Loy Yuk Din	Cash	CNMYL000517950				Rejected	162.96		18-5-2025 08:30:38 AM		1-6-2025 08:30:38 AM			Audit Trail
CL/2025/05/V1/009548	Claim	Damage	HIGH FIVE CHANNEL SHD BHD	Cash	ZND174677330637	No	Force Majeure	Express	Pending Responsible Staff Details	299.00	200.00	17-5-2025 04:11:49 PM	1-8-2025 05:10:23 PM	31-5-2025 04:11:49 PM	30-7-2025 05:08:27 AM		Audit Trail
CL/2025/05/V1/009547	Claim	Damage	HIGH FIVE CHANNEL SHD BHD	Cash	ZND174686409973	No	Force Majeure	Express	Pending Responsible Staff and Payment Details	299.00	200.00	17-5-2025 04:08:29 PM	11-11-2025 03:24:03 PM	31-5-2025 04:08:29 PM			Audit Trail
CL/2025/05/V1/009546	Claim	Damage	QM LIVE EMPIRE	Cash	ZND174713148219	No	Force Majeure	Express	Pending Responsible Staff Details	71.80	71.80	17-5-2025 03:33:15 PM	18-6-2025 10:27:54 AM	31-5-2025 03:33:15 PM	16-6-2025 10:24:43 AM		Audit Trail
CL/2025/05/V1/009545	Claim	Damage	Ibrahim sulong	Credit Account	ZND174713170159	No	Force Majeure	Express	Pending Responsible Staff and Payment Details	200.00	200.00	16-5-2025 05:29:19 PM	30-8-2025 03:08:18 PM	30-5-2025 05:29:19 PM			Audit Trail
CL/2025/05/V1/009544	Claim	Damage	Tee Yih Teng	Cash	LP00725383912870				Rejected	196.00		16-5-2025 03:54:13 PM		30-5-2025 03:54:13 PM			Audit Trail
CL/2025/05/V1/009543	Claim	Damage	Kok Siew Mee	Credit Account	ZND174712768517	No	Force Majeure	Express	Pending Responsible Staff and Payment Details	200.00	200.00	16-5-2025 02:49:25 PM	30-8-2025 10:10:32 PM	30-5-2025 02:49:25 PM			Audit Trail
CL/2025/05/V1/009542	Claim	Damage	Ooi Aik Keat	Credit Account	ZND174686527509	No	Force Majeure	Express	Pending Responsible Staff and Payment Details	200.00	200.00	16-5-2025 12:01:38 PM	16-6-2025 09:26:37 AM	30-5-2025 12:01:38 PM			Audit Trail
CL/2025/05/V1/009541	Claim	Damage	NG CHONG SWEE	Credit Account	ZND174665260373	No	Force Majeure	Express	Rejected	77.00		16-5-2025 11:15:13 AM		30-5-2025 11:15:13 AM			Audit Trail
CL/2025/05/V1/009540	Claim	Damage	NG CHONG SWEE	Credit Account	ZND174601607651	No	Force Majeure	Express	Pending Responsible Staff Details	183.00	183.00	16-5-2025 11:04:25 AM	18-6-2025 10:21:58 AM	30-5-2025 11:04:25 AM	16-6-2025 10:18:10 AM		Audit Trail
CL/2025/05/V1/009539	Claim	Damage	MISS CHA	Credit Account	ZND174619617772	Yes	Force Majeure	Express	Pending by Operation	999.00		15-5-2025 06:34:43 PM	24-5-2025 04:30:19 PM	29-5-2025 06:34:43 PM			Audit Trail

CL/2025/05/V1/009538	Claim	Damage	LY	Prepaid Account	ZND174712682370				Rejected	9.90		15-5-2025 06:26:40 PM		29-5-2025 06:26:40 PM			Audit Trail
CL/2025/05/V1/009537	Claim	Damage	LY	Prepaid Account	ZND174712909743				Rejected	19.80		15-5-2025 05:26:10 PM		29-5-2025 05:26:10 PM			Audit Trail
CL/2025/05/V1/009536	Claim	Damage	ADS International Express Sdn Bhd	Credit Account	ZND174359713369	No	Force Majeure	Express	Pending Responsible Staff Details	540.00	12.72	15-5-2025 05:14:55 PM	19-6-2025 10:10:08 AM	29-5-2025 05:14:55 PM	17-6-2025 09:43:41 AM		Audit Trail
CL/2025/05/V1/009535	Claim	Lost	WangBaoyi ACC2309036	Credit Account	10264201942	No	Hub/Depo/ Station Handling Issue	Express	Pending Responsible Staff Details	121.64	121.64	15-5-2025 05:10:39 PM	29-8-2025 04:42:53 PM	29-5-2025 05:10:39 PM	27-8-2025 04:40:18 AM		Audit Trail
CL/2025/05/V1/009534	Claim	Lost	YEAP SWEE CHUAN	Credit Account	ZND174601528765	No	Driver Issue	Express	Rejected	608.00		15-5-2025 04:46:05 PM		29-5-2025 04:46:05 PM			Audit Trail
CL/2025/05/V1/009533	Claim	Damage	ORDER TRADING SDN BHD	Credit Account	ZND174619787161	Yes	Force Majeure	Express	Pending by Operation	936.00		15-5-2025 04:42:36 PM	31-5-2025 08:55:27 AM	29-5-2025 04:42:36 PM			Audit Trail
CL/2025/05/V1/009532	Claim	Damage	LY	Prepaid Account	ZND174665415599				Rejected	29.90		15-5-2025 11:53:59 AM		29-5-2025 11:53:59 AM			Audit Trail
CL/2025/05/V1/009531	Claim	Lost	Penny	Credit Account	ZND174601663619				Info Incomplete	0.00		15-5-2025 11:38:44 AM	24-5-2025 02:58:11 PM	29-5-2025 11:38:44 AM			Audit Trail
CL/2025/05/V1/009530	Claim	Damage	GUAN KEE SUPPLIES SDN BHD	Credit Account	ZND174677294298	No	Force Majeure	Express	Pending Responsible Staff Details	200.00	200.00	15-5-2025 11:27:21 AM	11-6-2025 12:16:20 PM	29-5-2025 11:27:21 AM	9-6-2025 12:10:53 PM		Audit Trail
CL/2025/05/V1/009529	Claim	Lost	MMATRIX	Credit Account	ZND174549070524				Rejected	10.00		15-5-2025 10:39:28 AM		29-5-2025 10:39:28 AM			Audit Trail
CL/2025/05/V1/009528	Claim	Damage	JESSIE CHONG	Prepaid Account	ZND174665066197	No	Force Majeure	Premium	Pending Responsible Staff Details	199.00	199.00	15-5-2025 09:48:06 AM	30-8-2025 04:21:27 PM	29-5-2025 09:48:06 AM	28-8-2025 04:21:02 AM		Audit Trail
CL/2025/05/V1/009527	Claim	Damage	Mohd Afendi Hussin	Cash	ZND174549287946				Rejected	85.00		14-5-2025 11:04:08 PM		28-5-2025 11:04:08 PM			Audit Trail
CL/2025/05/V1/009526	Claim	Damage	LIM HUI HUI	Prepaid Account	ZND174665060782	No	Driver Issue	Premium	Rejected	199.00		14-5-2025 06:13:11 PM		28-5-2025 06:13:11 PM			Audit Trail
CL/2025/05/V1/009525	Claim	Lost	LY	Prepaid Account	ZND174686373649				Rejected	988.00		14-5-2025 04:10:28 PM		28-5-2025 04:10:28 PM			Audit Trail
CL/2025/05/V1/009524	Claim	Lost	QM LIVE EMPIRE	Cash	ZND174600101792				Rejected	256.00		14-5-2025 04:02:45 PM		28-5-2025 04:02:45 PM			Audit Trail

CL/2025/05/V1/009523	Claim	Damage	ly	Prepaid Account	ZND174677365325				Rejected	0.00		14-5-2025 11:32:30 AM		28-5-2025 11:32:30 AM			Audit Trail
CL/2025/05/V1/009522	Claim	Lost	HJ EXPRESS	Credit Account	CND1744194641940004				Rejected	7023.52		14-5-2025 10:46:30 AM		28-5-2025 10:46:30 AM			Audit Trail
CL/2025/05/V1/009521	Claim	Damage	ASILA RASIDI	Prepaid Account	ZND174665623581				Rejected	498.00		14-5-2025 10:01:29 AM		28-5-2025 10:01:29 AM			Audit Trail
CL/2025/05/V1/009520	Claim	Damage	HIGH FIVE CHANNEL SHD BHD	Cash	ZND174665258912	No	Force Majeure	Express	Pending Responsible Staff and Payment Details	299.00	200.00	13-5-2025 06:42:51 PM	11-11-2025 02:32:58 PM	27-5-2025 06:42:51 PM			Audit Trail
CL/2025/05/V1/009519	Claim	Lost	LONNIX (M) SDN BHD	Credit Account	ZND173417199794	No	Driver Issue	Express	Pending Responsible Staff Details	0.00	200.00	13-5-2025 05:59:49 PM	13-6-2025 09:25:28 AM	27-5-2025 05:59:49 PM	11-6-2025 09:25:03 AM		Audit Trail
CL/2025/05/V1/009518	Claim	Damage	tang yiyang	Credit Account	CNMYL000489016				Rejected	459.00		13-5-2025 05:13:57 PM		27-5-2025 05:13:57 PM			Audit Trail
CL/2025/05/V1/009517	Claim	Delay Delivery Premium Parcel	Yen	Credit Account	ZND174619882699				Rejected	0.00		13-5-2025 03:40:47 PM		27-5-2025 03:40:47 PM			Audit Trail
CL/2025/05/V1/009516	Claim	Damage	LAIS ONLINE STORE (M) SDN BHD	Credit Account	ZND174548400506	No	Force Majeure	Express	Pending Responsible Staff Details	229.00	200.00	13-5-2025 03:38:58 PM	11-6-2025 12:32:00 PM	27-5-2025 03:38:58 PM	9-6-2025 12:29:09 PM		Audit Trail
CL/2025/05/V1/009515	Claim	Damage	LY	Prepaid Account	ZND174686455284				Rejected	19.90		13-5-2025 12:50:34 PM		27-5-2025 12:50:34 PM			Audit Trail
CL/2025/05/V1/009514	Claim	Lost	Brenda Teo Soo Yong	Credit Account	ZND174619230261	No	Force Majeure	Express	Pending Responsible Staff Details	309.60	200.00	13-5-2025 11:40:16 AM	11-6-2025 01:49:36 PM	27-5-2025 11:40:16 AM	9-6-2025 01:49:22 AM		Audit Trail
CL/2025/05/V1/009513	Claim	Lost	Christine Tan	Credit Account	ZND174056484821				Rejected	139.00		13-5-2025 10:22:04 AM		27-5-2025 10:22:04 AM			Audit Trail
CL/2025/05/V1/009512	Claim	Delay Delivery Premium Parcel	Ms. Wendy	Credit Account	ZND174677354978	No	Misrouted Issue	Premium	Rejected	450.00		13-5-2025 08:57:05 AM		27-5-2025 08:57:05 AM			Audit Trail
CL/2025/05/V1/009511	Claim	Lost	JEFFREY	Cash	ZND174359441576	No	Hub/Depo/ Station Handling Issue	Express	Pending Responsible Staff and Payment Details	200.00	200.00	13-5-2025 07:24:48 AM	16-5-2025 08:44:38 AM	27-5-2025 07:24:48 AM			Audit Trail

CL/2025/05/V1/009510	Claim	Damage	LY	Prepaid Account	ZND174677355968				Rejected	19.80		12-5-2025 04:09:42 PM		26-5-2025 04:09:42 PM			Audit Trail
CL/2025/05/V1/009509	Claim	Delay Delivery Premium Parcel	alicia yeoh	Prepaid Account	ZND174664981903				Rejected	250.00		12-5-2025 08:07:21 AM		26-5-2025 08:07:21 AM			Audit Trail
CL/2025/05/V1/009508	Claim	Damage	Tan Shi Jie	Cash	ZND174677363062				Rejected	184.00		11-5-2025 01:16:26 PM		25-5-2025 01:16:26 PM			Audit Trail
CL/2025/05/V1/009507	Claim	Delay Delivery Premium Parcel	Yen	Credit Account	ZND174619882699				Rejected	0.00		11-5-2025 01:55:08 AM		25-5-2025 01:55:08 AM			Audit Trail
CL/2025/05/V1/009506	Claim	Damage	Waty Aris	Credit Account	ZND174619533553	No	Force Majeure	Express	Pending Responsible Staff Details	200.00	200.00	10-5-2025 08:23:02 PM	30-5-2025 11:51:58 AM	24-5-2025 08:23:02 PM	28-5-2025 11:49:35 AM		Audit Trail
CL/2025/05/V1/009505	Claim	Damage	Teo Pei Yee	Prepaid Account	ZND174619737371	No	Driver Issue	Premium	Pending Responsible Staff and Payment Details	199.00	100.00	10-5-2025 05:17:20 PM	30-5-2025 10:27:06 AM	24-5-2025 05:17:20 PM			Audit Trail
CL/2025/05/V1/009504	Claim	Damage	Mogharam Prabhu A/L Subramaniam	Cash	ZND174619891073				Rejected	195.00		10-5-2025 02:54:26 PM		24-5-2025 02:54:26 PM			Audit Trail
CL/2025/05/V1/009503	Claim	Short Piece	ELWIN TIEW	Prepaid Account	ZND174619766203	No	Driver Issue	Premium	Rejected	199.00		10-5-2025 02:43:48 PM		24-5-2025 02:43:48 PM			Audit Trail
CL/2025/05/V1/009502	Claim	Lost	wong chiew yeen	Credit Account	CND174419383914001	No	LineHaul Handling Issue	Express	Info Incomplete	0.00		9-5-2025 05:14:48 PM		23-5-2025 05:14:48 PM			Audit Trail
CL/2025/05/V1/009501	Claim	Damage	Tengku Mohd Fairulizam B Tg Wook	Credit Account	ZND174619731874	No	Force Majeure	Express	Pending Responsible Staff Details	200.00	200.00	9-5-2025 02:22:39 PM	11-6-2025 01:54:08 PM	23-5-2025 02:22:39 PM	9-6-2025 01:51:02 AM		Audit Trail
CL/2025/05/V1/009500	Claim	Damage	Kaira Technology (M) Sdn Bhd	Prepaid Account	ZND174057033875	No	Packaging Problem (Sender)	Express	Pending Responsible Staff Details and Pending Upload Payment from Insurance Company	1580.00	200.00	9-5-2025 01:56:26 PM		23-5-2025 01:56:26 PM			Audit Trail
CL/2025/05/V1/009499	Claim	Damage	CHUAH TING CHIA	Cash	ZND174420443966				Rejected	138.00		9-5-2025 12:57:43 PM		23-5-2025 12:57:43 PM			Audit Trail

CL/2025/05/V1/009498	Claim	Damage	Ritma Prestasi Sdn Bhd	Credit Account	ZND174619786812				Rejected	144.00		9-5-2025 11:02:23 AM		23-5-2025 11:02:23 AM			Audit Trail
CL/2025/05/V1/009497	Claim	Delay Delivery Premium Parcel	ARMANDO GIANLUCA	Credit Account	ZND174619506953	No	Hub/Depo/ Station Handling Issue	Premium	Rejected	0.00		9-5-2025 01:21:54 AM		23-5-2025 01:21:54 AM			Audit Trail
CL/2025/05/V1/009496	Claim	Delay Delivery Premium Parcel	SJP SEALING TECHNOLOGY (M) SDN BHD	Credit Account	ZND174619633819	No	Hub/Depo/ Station Handling Issue	Premium	Rejected	5390.00		8-5-2025 05:58:39 PM		22-5-2025 05:58:39 PM			Audit Trail
CL/2025/05/V1/009495	Claim	Damage	THE INVISIBLE GROUP SDN BHD.	Cash	ZND174619092159	No	Force Majeure	Express	Pending Responsible Staff Details	105.00	105.00	8-5-2025 04:58:54 PM	14-6-2025 03:09:34 PM	22-5-2025 04:58:54 PM	12-6-2025 03:08:56 AM		Audit Trail
CL/2025/05/V1/009494	Claim	Lost	QM LIVE EMPIRE	Cash	ZND174420816685	No	Driver Issue	Express	Pending by Operation	115.60		8-5-2025 04:17:34 PM	15-5-2025 04:14:14 PM	22-5-2025 04:17:34 PM			Audit Trail
CL/2025/05/V1/009493	Claim	Damage	Kaira Technology (M) Sdn Bhd	Prepaid Account	ZND174057032892	No	Packaging Problem (Sender)	Express	Pending Responsible Staff Details and Pending Upload Payment from Insurance Company	1580.00	200.00	8-5-2025 04:14:25 PM		22-5-2025 04:14:25 PM			Audit Trail
CL/2025/05/V1/009492	Claim	Damage FreshBox	NAJWA BINTI MOHD SHAHRIL	Credit Account	ZND174619495622	No	Hub/Depo/ Station Handling Issue	FreshBox	Pending Responsible Staff Details	200.00	200.00	8-5-2025 03:42:54 PM	11-6-2025 02:10:49 PM	22-5-2025 03:42:54 PM	9-6-2025 02:07:11 AM		Audit Trail
CL/2025/05/V1/009491	Claim	Delay Delivery Premium Parcel	joyceline yap	Prepaid Account	ZND174619044608	No	Driver Issue	Premium	Rejected	199.00		8-5-2025 03:37:22 PM		22-5-2025 03:37:22 PM			Audit Trail
CL/2025/05/V1/009490	Claim	Lost	MMAG DIGITAL SDN BHD	Credit Account	ZND174229313859	No	LineHaul Connectivity Issue	Express	Pending Responsible Staff Details	1099.00	200.00	8-5-2025 03:14:10 PM	11-6-2025 12:26:53 PM	22-5-2025 03:14:10 PM	9-6-2025 12:25:08 PM		Audit Trail
CL/2025/05/V1/009489	Claim	Lost	MMAG DIGITAL SDN BHD	Credit Account	ZND174229956834	No	LineHaul Connectivity Issue	Express	Pending Responsible Staff Details	1099.00	200.00	8-5-2025 03:08:45 PM	11-6-2025 12:19:33 PM	22-5-2025 03:08:45 PM	9-6-2025 12:17:25 PM		Audit Trail
CL/2025/05/V1/009488	Claim	Lost	MMAG DIGITAL SDN BHD	Credit Account	ZND174419151339	No	Hub/Depo/ Station Handling Issue	Express	Pending by Operation	999.00		8-5-2025 03:02:48 PM	16-5-2025 02:11:38 PM	22-5-2025 03:02:48 PM			Audit Trail
CL/2025/05/V1/009487	Claim	Damage	KHADRI BIN KHALID	Credit Account	ZND174601513525	Yes	Force Majeure	Express	Pending by Claim Dept	200.00		8-5-2025 02:32:56 PM	23-5-2025 01:49:26 PM	22-5-2025 02:32:56 PM			Audit Trail

CL/2025/05/V1/009486	Claim	Lost	Muhamad Fadzli Bin Mat Sharif	Credit Account	ZND174548738203	No	Hub/Depo/ Station Handling Issue	Express	Pending Responsible Staff Details	185.00	185.00	8-5-2025 09:45:58 AM	11-6-2025 02:25:31 PM	22-5-2025 09:45:58 AM	9-6-2025 02:25:12 AM		Audit Trail
CL/2025/05/V1/009485	Claim	Lost	NESRIN	Credit Account	CND1746015601540001				Rejected	200.00		7-5-2025 04:32:54 PM		21-5-2025 04:32:54 PM			Audit Trail
CL/2025/05/V1/009484	Claim	Damage	MISS CHA	Credit Account	ZND174418416620	Yes	Force Majeure	Express	Pending Responsible Staff Details and Pending Upload Payment from Insurance Company	819.00	327.60	7-5-2025 04:22:40 PM		21-5-2025 04:22:40 PM	24-9-2025 03:22:18 AM		Audit Trail
CL/2025/05/V1/009483	Claim	Lost	JABO PLANTATION SDN BHD	Credit Account	ZND174359335844	No	Hub/Depo/ Station Handling Issue	Express	Pending Responsible Staff Details	242.00	200.00	7-5-2025 01:21:10 PM	30-5-2025 11:56:57 AM	21-5-2025 01:21:10 PM	28-5-2025 11:52:59 AM		Audit Trail
CL/2025/05/V1/009482	Claim	Lost	Bianca Mae Tan Pei Yi	Cash	ZND174117181584	No	Driver Issue	Express	Pending Responsible Staff Details	300.00	200.00	7-5-2025 12:33:14 PM	30-5-2025 12:08:53 PM	21-5-2025 12:33:14 PM	28-5-2025 12:08:33 PM		Audit Trail
CL/2025/05/V1/009481	Claim	Damage	mmatrix	Credit Account	ZND174549138873	No	Force Majeure	Express	Pending Responsible Staff Details	1299.00	200.00	7-5-2025 11:09:42 AM	22-5-2025 09:28:13 AM	21-5-2025 11:09:42 AM	20-5-2025 09:23:30 AM		Audit Trail
CL/2025/05/V1/009480	Claim	Damage	mmatrix	Credit Account	ZND174548317774	No	Force Majeure	Express	Pending Responsible Staff Details	599.00	200.00	7-5-2025 10:49:21 AM	30-5-2025 11:46:06 AM	21-5-2025 10:49:21 AM	28-5-2025 11:43:31 AM		Audit Trail
CL/2025/05/V1/009479	Claim	Lost	Nasleena Mohamad Shariff	Credit Account	10263962903	No	Hub/Depo/ Station Handling Issue	Express	Pending Responsible Staff Details	50.00	50.00	7-5-2025 09:51:06 AM	2-8-2025 09:22:03 AM	21-5-2025 09:51:06 AM	31-7-2025 09:21:40 AM		Audit Trail
CL/2025/05/V1/009478	Claim	Delay Delivery Premium Parcel	LIFE LIKE ARTS	Prepaid Account	ZND174548622007	No	Hub/Depo/ Station Handling Issue	Premium	Pending Responsible Staff Details	160.00	100.00	6-5-2025 04:40:42 PM	30-11-2025 10:40:36 AM	20-5-2025 04:40:42 PM	28-11-2025 10:40:16 AM		Audit Trail
CL/2025/05/V1/009477	Claim	Damage	HIGH FIVE CHANNEL SHD BHD	Cash	ZND174549065056	No	Force Majeure	Express	Pending Responsible Staff Details	179.00	179.00	6-5-2025 04:08:06 PM	30-5-2025 12:02:09 PM	20-5-2025 04:08:06 PM	28-5-2025 12:01:41 PM		Audit Trail
CL/2025/05/V1/009476	Claim	Damage	HIGHFIVE CHANNEL SDN BHD	Cash	CND1745486759590003	No	Force Majeure	Express	Pending Responsible Staff Details	99.00	99.00	6-5-2025 04:03:51 PM	22-5-2025 09:38:22 AM	20-5-2025 04:03:51 PM	20-5-2025 09:38:03 AM		Audit Trail
CL/2025/05/V1/009475	Claim	Damage	LY	Prepaid Account	ZND174228025890				Rejected	39.00		6-5-2025 11:38:37 AM		20-5-2025 11:38:37 AM			Audit Trail

CL/2025/05/V1/009474	Claim	Lost	Jing En Ng	Credit Account	LP00730207302723				Rejected	700.00		5-5-2025 06:23:48 PM		19-5-2025 06:23:48 PM			Audit Trail
CL/2025/05/V1/009473	Claim	Lost	QM LIVE EMPIRE	Cash	ZND174420776729				Rejected	86.10		5-5-2025 05:57:41 PM		19-5-2025 05:57:41 PM			Audit Trail
CL/2025/05/V1/009472	Claim	Lost	MMATRIX SDN BHD	Credit Account	ZND173990153596	No	Hub/Depo/ Station Handling Issue	Express	Pending by Operation	6099.00		5-5-2025 05:23:21 PM	8-5-2025 08:31:26 AM	19-5-2025 05:23:21 PM			Audit Trail
CL/2025/05/V1/009471	Claim	Damage	F2764 (T34) Camellia ceramic bowl 3-piece set	Prepaid Account	ZND174549234575				Rejected	28.00		5-5-2025 04:50:58 PM		19-5-2025 04:50:58 PM			Audit Trail
CL/2025/05/V1/009470	Claim	Damage	ZALEHA MOHD. ISA	Credit Account	ZND174601595842	No	Force Majeure	Express	Pending Responsible Staff Details	42.00	42.00	5-5-2025 04:03:06 PM	22-5-2025 09:46:22 AM	19-5-2025 04:03:06 PM	20-5-2025 09:46:05 AM		Audit Trail
CL/2025/05/V1/009469	Claim	Damage	MISS CHA	Credit Account	ZND174548519147				Rejected	729.00		5-5-2025 03:46:10 PM		19-5-2025 03:46:10 PM			Audit Trail
CL/2025/05/V1/009468	Claim	Damage	MISS CHA	Credit Account	ZND174601480353	Yes	Force Majeure	Express	Pending by Operation	819.00		5-5-2025 03:18:23 PM	9-5-2025 11:50:52 AM	19-5-2025 03:18:23 PM			Audit Trail
CL/2025/05/V1/009467	Claim	Damage	JIA YI	Credit Account	ZND174549236678				Rejected	708.00		5-5-2025 03:07:56 PM		19-5-2025 03:07:56 PM			Audit Trail
CL/2025/05/V1/009466	Claim	Damage	PERABOT 2U	Cash	ZND174549047793	No	Force Majeure	Express	Pending Responsible Staff and Payment Details	140.00	140.00	5-5-2025 02:11:43 PM	1-8-2025 01:51:43 PM	19-5-2025 02:11:43 PM			Audit Trail
CL/2025/05/V1/009465	Claim	Missing Content	Qian Li Niao Logistic Intl	Credit Account	ZND174418767814	No	Force Majeure	Express	Pending Responsible Staff Details	16.50	16.50	5-5-2025 12:45:40 PM	13-5-2026 11:40:23 AM	19-5-2025 12:45:40 PM	11-5-2026 11:36:32 AM		Audit Trail
CL/2025/05/V1/009464	Claim	Damage FreshBox	Azmi	Credit Account	ZND174549214386	No	Misrouted Issue	FreshBox	Pending Responsible Staff Details	126.50	126.50	4-5-2025 11:30:59 PM	22-5-2025 12:14:51 PM	18-5-2025 11:30:59 PM	20-5-2025 12:03:36 PM		Audit Trail
CL/2025/05/V1/009463	Claim	Damage	DY CAMERON PRODUCTS MARKETING	Credit Account	ZND174601519343				Rejected	127.40		3-5-2025 05:16:37 PM		17-5-2025 05:16:37 PM			Audit Trail
CL/2025/05/V1/009462	Claim	Damage	LY	Prepaid Account	ZND174118844730				Rejected	49.00		3-5-2025 11:14:08 AM		17-5-2025 11:14:08 AM			Audit Trail

CL/2025/05/V1/009461	Claim	Damage	LY	Prepaid Account	ZND174228311887				Rejected	49.00		3-5-2025 10:44:50 AM		17-5-2025 10:44:50 AM			Audit Trail
CL/2025/05/V1/009460	Claim	Damage FreshBox	KWEH TIEOK ENG	Cash	ZND174549183323	No	Misrouted Issue	FreshBox	Pending by Operation	200.00		3-5-2025 10:41:42 AM	10-5-2025 07:25:38 AM	17-5-2025 10:41:42 AM			Audit Trail
CL/2025/05/V1/009459	Claim	Damage	AROWAN AROYELE	Prepaid Account	ZND174548958281				Rejected	30.00		3-5-2025 08:55:24 AM		17-5-2025 08:55:24 AM			Audit Trail
CL/2025/05/V1/009458	Claim	Damage	LY	Prepaid Account	ZND174118592969				Rejected	29.00		2-5-2025 05:25:33 PM		16-5-2025 05:25:33 PM			Audit Trail
CL/2025/05/V1/009457	Claim	Damage FreshBox	LY	Prepaid Account	ZND174228046123				Rejected	25.00		2-5-2025 11:20:53 AM		16-5-2025 11:20:53 AM			Audit Trail
CL/2025/05/V1/009456	Claim	Damage	Ng Yin Nee	Credit Account	LP00727150579928				Rejected	450.00		1-5-2025 05:27:17 PM		15-5-2025 05:27:17 PM			Audit Trail
CL/2025/04/V2/009434	Appeal	Damage	Amin	Credit Account	ZND174420114156	No	Force Majeure	Express	Completed	200.00	200.00	28-4-2025 08:48:59 AM		12-5-2025 08:48:59 AM	4-9-2025 11:39:30 AM	4-9-2025 11:39:47 AM	Audit Trail
CL/2025/04/V2/009422	Appeal	Damage	Domica Furniture E-Commerce Sdn Bhd	Credit Account	ZND174420427881	No	Force Majeure	Express	Completed	200.00	200.00	25-4-2025 02:40:45 PM		9-5-2025 02:40:45 PM	15-5-2025 04:26:49 AM	15-5-2025 04:27:43 PM	Audit Trail
CL/2025/04/V2/009411	Appeal	Delay Delivery Premium Parcel	TIU WE HUAT	Credit Account	ZND174420461496	No	Misrouted Issue	Premium	Completed	100.00	200.00	24-4-2025 10:58:45 AM		8-5-2025 10:58:45 AM	20-5-2025 10:10:59 AM	20-5-2025 10:11:17 AM	Audit Trail
CL/2025/04/V2/009352	Appeal	Damage	Bryan Ling	Credit Account	ZND174419504197	No	Force Majeure	Express	Completed	200.00	200.00	20-4-2025 08:45:12 PM		4-5-2025 08:45:12 PM	2-9-2025 12:29:00 PM	2-9-2025 12:31:02 PM	Audit Trail
CL/2025/04/V2/009339	Appeal	Lost	LIM WEI QUAN	Credit Account	CND174117236796002	No	Hub/Depo/ Station Handling Issue	Express	Completed	200.00	200.00	18-4-2025 05:41:46 PM		2-5-2025 05:41:46 PM	16-6-2025 10:16:34 AM	16-6-2025 10:16:57 AM	Audit Trail
CL/2025/04/V2/009311	Appeal	Damage	250405G5E5PDRG	Credit Account	ZND174359269828	No	Force Majeure	Express	Completed	200.00	200.00	18-4-2025 10:34:16 AM		2-5-2025 10:34:16 AM	4-9-2025 11:56:46 AM	4-9-2025 11:57:03 AM	Audit Trail
CL/2025/04/V2/009304	Appeal	Damage	William Yow	Credit Account	ZND174418973550	No	Force Majeure	Express	Completed	200.00	200.00	17-4-2025 01:58:16 PM		1-5-2025 01:58:16 PM	4-9-2025 12:21:20 PM	4-9-2025 12:21:41 PM	Audit Trail
CL/2025/04/V2/009302	Appeal	Delay Delivery Premium Parcel	TIU WE HUAT	Credit Account	ZND174358847782	No	Hub/Depo/ Station Handling Issue	Premium	Completed	100.00	100.00	17-4-2025 12:55:24 PM		1-5-2025 12:55:24 PM	6-5-2025 02:53:20 AM	6-5-2025 02:53:43 PM	Audit Trail
CL/2025/04/V2/009301	Appeal	Damage	Nisa Othman	Credit Account	ZND174418834004	No	Force Majeure	Express	Completed	200.00	200.00	17-4-2025 12:33:46 PM		1-5-2025 12:33:46 PM	4-9-2025 01:52:09 AM	4-9-2025 01:52:26 PM	Audit Trail

CL/2025/04/V2/009300	Appeal	Damage	1215833 LKPL MUHAMMAD ABDUL RAHMAN BIN MOHAMED SHOKRI	Credit Account	ZND174418718465	No	Force Majeure	Express	Completed	200.00	200.00	17-4-2025 12:23:29 PM		1-5-2025 12:23:29 PM	4-9-2025 02:03:32 AM	4-9-2025 02:03:56 PM	Audit Trail
CL/2025/04/V2/009289	Appeal	Lost	THOMSON HOSPITAL SDN BHD	Credit Account	ZND174359758711	No	Driver Issue	Premium	Completed	198.00	198.00	16-4-2025 03:25:52 PM		30-4-2025 03:25:52 PM	14-7-2025 11:16:13 AM	14-7-2025 11:16:38 AM	Audit Trail
CL/2025/04/V2/009284	Appeal	Damage	HIGH FIVE CHANNEL SHD BHD	Cash	CND1743597565640006	No	Force Majeure	Express	Completed	160.00	160.00	16-4-2025 10:27:42 AM		30-4-2025 10:27:42 AM	7-11-2025 03:30:57 AM	7-11-2025 03:31:23 PM	Audit Trail
CL/2025/04/V2/009283	Appeal	Damage	HIGH FIVE CHANNEL SHD BHD	Cash	CND1743597565640001	No	Force Majeure	Express	Completed	160.00	160.00	16-4-2025 10:23:31 AM		30-4-2025 10:23:31 AM	7-11-2025 03:43:31 AM	7-11-2025 03:43:52 PM	Audit Trail
CL/2025/04/V2/009281	Appeal	Damage	HIGHFIVE CHANNEL SDN BHD	Cash	ZND174358877307	No	Force Majeure	Express	Completed	194.00	194.00	16-4-2025 10:16:27 AM		30-4-2025 10:16:27 AM	7-11-2025 03:52:39 AM	7-11-2025 03:53:10 PM	Audit Trail
CL/2025/04/V2/009267	Appeal	Damage	Rykal	Credit Account	ZND174359185777	No	Force Majeure	Express	Completed	200.00	200.00	13-4-2025 11:09:35 PM		27-4-2025 11:09:35 PM	4-9-2025 02:10:32 AM	4-9-2025 02:10:48 PM	Audit Trail
CL/2025/04/V2/009266	Appeal	Lost	RADIYAH BINTI RAMLLE	Cash	ZND174098410833	No	Hub/Depo/ Station Handling Issue	Express	Completed	68.00	68.00	13-4-2025 05:34:33 PM		27-4-2025 05:34:33 PM	7-7-2025 03:40:09 AM	7-7-2025 03:40:35 PM	Audit Trail
CL/2025/04/V2/009262	Appeal	Damage	Wan Rohayu Binti Wan Suhaimi	Credit Account	ZND174359164031	No	Force Majeure	Express	Completed	200.00	200.00	12-4-2025 11:50:41 PM		26-4-2025 11:50:41 PM	4-9-2025 02:15:46 AM	4-9-2025 02:16:04 PM	Audit Trail
CL/2025/04/V2/009238	Appeal	Damage	siti aisyah	Credit Account	ZND174359076754	No	Force Majeure	Express	Completed	200.00	200.00	9-4-2025 05:15:01 PM		23-4-2025 05:15:01 PM	4-9-2025 02:21:56 AM	4-9-2025 02:22:18 PM	Audit Trail
CL/2025/04/V2/009232	Appeal	Damage	NG CHONG SWEE	Credit Account	ZND174098375781	Yes	Force Majeure	Express	Completed	5213.74	2606.87	9-4-2025 11:34:42 AM		23-4-2025 11:34:42 AM	7-8-2025 04:59:20 AM	7-8-2025 05:08:43 PM	Audit Trail
CL/2025/04/V2/009224	Appeal	Damage	DUNLOPILLO MALAYSIA SDN BHD	Prepaid Account	ZND173821942351	No	Force Majeure	Express	Completed	200.00	200.00	8-4-2025 11:29:02 AM		22-4-2025 11:29:02 AM	8-5-2025 09:16:51 AM	8-5-2025 09:17:19 AM	Audit Trail
CL/2025/04/V2/009221	Appeal	Delay Delivery Premium Parcel	PANG SHIN YAU	Prepaid Account	ZND174358790903	No	Hub/Depo/ Station Handling Issue	Premium	Completed	13.75	13.75	7-4-2025 01:49:40 PM		21-4-2025 01:49:40 PM	16-5-2025 10:07:04 AM	16-5-2025 10:07:44 AM	Audit Trail
CL/2025/04/V1/009455	Claim	Damage	ly	Prepaid Account	ZND174548844539				Rejected	49.00		30-4-2025 06:39:57 PM		14-5-2025 06:39:57 PM			Audit Trail
CL/2025/04/V1/009454	Claim	Damage	Ng Sai Hoo	Credit Account	ZND174420269108	No	Force Majeure	Express	Rejected	992.52		30-4-2025 06:01:12 PM		14-5-2025 06:01:12 PM			Audit Trail

CL/2025/04/V1/009453	Claim	Damage	Ng Sai Hoo	Credit Account	ZND174359593978	No	Force Majeure	Express	Rejected	1370.52		30-4-2025 05:54:07 PM		14-5-2025 05:54:07 PM			Audit Trail
CL/2025/04/V1/009452	Claim	Damage	Ng Sai Hoo	Prepaid Account	ZND174418281785				Rejected	1370.52		30-4-2025 05:47:45 PM		14-5-2025 05:47:45 PM			Audit Trail
CL/2025/04/V1/009451	Claim	Damage	mmatrix	Credit Account	ZND173416856001				Rejected	4396.00		30-4-2025 05:21:11 PM		14-5-2025 05:21:11 PM			Audit Trail
CL/2025/04/V1/009450	Claim	Damage	NAKADA GROUP M SDN BHD	Credit Account	ZND174548406737	No	Force Majeure	Express	Pending Responsible Staff Details	599.00	200.00	30-4-2025 05:20:51 PM	14-6-2025 10:56:52 AM	14-5-2025 05:20:51 PM	12-6-2025 10:56:25 AM		Audit Trail
CL/2025/04/V1/009449	Claim	Lost	liew woei chyuan	Credit Account	ZND173824004087				Rejected	500.00		30-4-2025 02:53:08 PM		14-5-2025 02:53:08 PM			Audit Trail
CL/2025/04/V1/009448	Claim	Lost	chen wan cin	Cash	ZND174420736761	No	Driver Issue	Express	Rejected	59.00		30-4-2025 01:23:30 PM		14-5-2025 01:23:30 PM			Audit Trail
CL/2025/04/V1/009447	Claim	Damage	ang lay kiang	Prepaid Account	ZND174548693502				Info Incomplete	50.00		30-4-2025 10:39:19 AM	11-5-2025 11:38:17 AM	14-5-2025 10:39:19 AM			Audit Trail
CL/2025/04/V1/009446	Claim	Damage	Mohd Daniel Shah Bin Abdullah	Prepaid Account	ZND174548874864				Rejected	400.00		29-4-2025 10:47:21 PM		13-5-2025 10:47:21 PM			Audit Trail
CL/2025/04/V1/009445	Claim	Damage	Jaswin Selvaraji	Cash	ZND174420097614				Rejected	125.00		29-4-2025 08:45:00 PM		13-5-2025 08:45:00 PM			Audit Trail
CL/2025/04/V1/009444	Claim	Damage	AIK HOE HOME CENTRE SDN BHD	Credit Account	ZND174420888545				Rejected	190.00		29-4-2025 06:19:09 PM		13-5-2025 06:19:09 PM			Audit Trail
CL/2025/04/V1/009443	Claim	Damage	MISS CHA	Credit Account	ZND174420552378	Yes	Force Majeure	Express	Pending by Operation	779.00		29-4-2025 04:18:40 PM	30-5-2025 11:32:47 AM	13-5-2025 04:18:40 PM			Audit Trail
CL/2025/04/V1/009442	Claim	Damage	CHA BEE HONG	Credit Account	ZND174548557606	Yes	Force Majeure	Express	Pending Responsible Staff Details and Pending Upload Payment from Insurance Company	819.00	309.50	29-4-2025 03:32:25 PM		13-5-2025 03:32:25 PM	12-1-2026 03:47:34 AM		Audit Trail
CL/2025/04/V1/009441	Claim	Lost	Domica Furniture E-Commerce Sdn Bhd	Credit Account	ZND174419705495	No	Force Majeure	Bulky	Rejected	255.90		29-4-2025 10:58:32 AM		13-5-2025 10:58:32 AM			Audit Trail

CL/2025/04/V1/009440	Claim	Damage	LY	Prepaid Account	ZND174227777974				Rejected	49.00		28-4-2025 05:55:12 PM		12-5-2025 05:55:12 PM			Audit Trail
CL/2025/04/V1/009439	Claim	Lost	LY	Prepaid Account	ZND174358876096				Rejected	79.00		28-4-2025 02:22:04 PM		12-5-2025 02:22:04 PM			Audit Trail
CL/2025/04/V1/009438	Claim	Delay Delivery Premium Parcel	HANA	Cash	ZND174420443799	No	Hub/Depo/ Station Handling Issue	Premium	Pending by Operation	200.00		28-4-2025 02:05:38 PM	22-5-2025 12:14:03 PM	12-5-2025 02:05:38 PM			Audit Trail
CL/2025/04/V1/009437	Claim	Lost	THE CY BOUTIQUE HOUSE	Credit Account	ZND174056525098	No	LineHaul Connectivity Issue	Express	Pending Responsible Staff Details	1060.00	530.00	28-4-2025 11:29:00 AM	21-5-2025 10:41:02 AM	12-5-2025 11:29:00 AM	19-5-2025 10:40:40 AM		Audit Trail
CL/2025/04/V1/009436	Claim	Lost	THE CY VOUTIQUE HOUSE	Credit Account	ZND174056526552	No	LineHaul Connectivity Issue	Express	Pending Responsible Staff Details	520.00	260.00	28-4-2025 11:26:26 AM	21-5-2025 10:09:55 AM	12-5-2025 11:26:26 AM	19-5-2025 10:05:20 AM		Audit Trail
CL/2025/04/V1/009435	Claim	Damage	LINE HAUL SDN BHD	Credit Account	ORLH241220A020	No	Hub/Depo/ Station Handling Issue	Pallet	Pending Responsible Staff Details	3600.00	3600.00	28-4-2025 10:19:19 AM	30-5-2025 02:13:18 PM	12-5-2025 10:19:19 AM	28-5-2025 02:11:24 AM		Audit Trail
CL/2025/04/V1/009434	Claim	Damage	Amin	Credit Account	ZND174420114156	No	Force Majeure	Express	Pending Responsible Staff and Payment Details	200.00	200.00	28-4-2025 08:48:59 AM	30-8-2025 02:18:58 PM	12-5-2025 08:48:59 AM			Audit Trail
CL/2025/04/V1/009433	Claim	Damage	CHD Health Food	Credit Account	ZND174548344282	No	Driver Issue	Premium	Pending Responsible Staff Details	248.00	200.00	27-4-2025 06:59:38 PM	19-6-2025 09:27:46 AM	11-5-2025 06:59:38 PM	17-6-2025 09:24:35 AM		Audit Trail
CL/2025/04/V1/009432	Claim	Damage	Mazura bt daud	Credit Account	ZND174419030658				Rejected	100.00		27-4-2025 03:15:55 PM		11-5-2025 03:15:55 PM			Audit Trail
CL/2025/04/V1/009431	Claim	Damage	ly	Prepaid Account	ZND174118928744				Rejected	9.99		27-4-2025 11:53:17 AM		11-5-2025 11:53:17 AM			Audit Trail
CL/2025/04/V1/009430	Claim	Lost	Cheryl LM	Prepaid Account	ZND174118563075				Rejected	0.00		26-4-2025 10:12:33 PM		10-5-2025 10:12:33 PM			Audit Trail
CL/2025/04/V1/009429	Claim	Damage	MISS CHA	Prepaid Account	ZND174419372225	Yes	Force Majeure	Express	Pending by Operation	501.00		26-4-2025 12:37:10 PM	30-5-2025 10:08:07 AM	10-5-2025 12:37:10 PM			Audit Trail
CL/2025/04/V1/009428	Claim	Damage	nurul wardiah binti adris	Prepaid Account	ZND174419636393				Rejected	600.00		26-4-2025 12:32:29 PM		10-5-2025 12:32:29 PM			Audit Trail
CL/2025/04/V1/009427	Claim	Damage	HJ EXPRESS	Credit Account	ZND174420857992				Rejected	150.00		26-4-2025 12:00:12 PM		10-5-2025 12:00:12 PM			Audit Trail

CL/2025/04/V1/009426	Claim	Damage	JUS RR DGREENS ANNIE AVELILAC	Credit Account	ZND174419995704	No	Driver Issue	Express	Pending Responsible Staff Details	73.00	73.00	26-4-2025 08:32:43 AM	18-6-2025 10:10:50 AM	10-5-2025 08:32:43 AM	16-6-2025 10:08:08 AM		Audit Trail
CL/2025/04/V1/009425	Claim	Damage	AMT PC DISTRIBUTORS (PENANG) SDN BHD	Credit Account	ZND174421021422	No	Force Majeure	Express	Pending Responsible Staff Details	495.00	495.00	25-4-2025 05:25:36 PM	19-6-2025 09:43:17 AM	9-5-2025 05:25:36 PM	17-6-2025 09:42:56 AM		Audit Trail
CL/2025/04/V1/009424	Claim	Short Piece	TRI-E UNITECH SDN BHD	Credit Account	ZND173225080093	No	WareHouse Handling Issue	Premium	Pending by Operation	257.92		25-4-2025 04:53:59 PM	22-5-2025 07:37:32 AM	9-5-2025 04:53:59 PM			Audit Trail
CL/2025/04/V1/009423	Claim	Short Piece	TRI-E UNITECH SDN BHD	Credit Account	ZND173225078274	No	WareHouse Handling Issue	Premium	Pending by Operation	257.92		25-4-2025 04:50:44 PM	21-5-2025 04:24:32 PM	9-5-2025 04:50:44 PM			Audit Trail
CL/2025/04/V1/009422	Claim	Damage	Domica Furniture E-Commerce Sdn Bhd	Credit Account	ZND174420427881	No	Force Majeure	Express	Pending Responsible Staff Details and Pending Upload Payment from Insurance Company	217.00	200.00	25-4-2025 02:40:45 PM		9-5-2025 02:40:45 PM			Audit Trail
CL/2025/04/V1/009421	Claim	Damage	NORAZIAN BINTI MD YUSOF	Cash	ZND174419562593				Rejected	150.00		25-4-2025 09:05:04 AM		9-5-2025 09:05:04 AM			Audit Trail
CL/2025/04/V1/009420	Claim	Damage	MMAG DIGITAL SDN BHD	Credit Account	ZND174228955166	No	Force Majeure	Express	Pending Responsible Staff Details	1999.00	200.00	24-4-2025 04:54:24 PM	11-1-2026 10:17:36 AM	8-5-2025 04:54:24 PM	9-1-2026 10:16:09 AM		Audit Trail
CL/2025/04/V1/009419	Claim	Damage	MMAG DIGITAL SDN BHD	Credit Account	ZND174118566748				Rejected	1999.00		24-4-2025 04:47:35 PM		8-5-2025 04:47:35 PM			Audit Trail
CL/2025/04/V1/009418	Claim	Damage	MMAG DIGITAL SDN BHD	Credit Account	ZND174118134138				Rejected	1999.00		24-4-2025 04:43:22 PM		8-5-2025 04:43:22 PM			Audit Trail
CL/2025/04/V1/009417	Claim	Damage	MMAG DIGITAL SDN BHD	Credit Account	ZND174420109015	No	Force Majeure	Express	Pending Responsible Staff Details	1999.00	200.00	24-4-2025 04:37:29 PM	14-6-2025 10:03:08 AM	8-5-2025 04:37:29 PM	12-6-2025 10:00:38 AM		Audit Trail
CL/2025/04/V1/009416	Claim	Delay Delivery Premium Parcel	PARCEL DELAY	Credit Account	ZND174419953193	No	Driver Issue	Premium	Pending Responsible Staff Details	100.00	100.00	24-4-2025 02:19:25 PM	14-9-2025 10:58:04 AM	8-5-2025 02:19:25 PM	12-9-2025 10:57:39 AM		Audit Trail
CL/2025/04/V1/009415	Claim	Damage	Muhd Amir	Credit Account	ZND174420099989	No	Force Majeure	Express	Pending Responsible Staff Details	200.00	200.00	24-4-2025 02:01:59 PM	14-6-2025 10:35:53 AM	8-5-2025 02:01:59 PM	12-6-2025 10:33:41 AM		Audit Trail

CL/2025/04/V1/009414	Claim	Damage	PERABOT SUNGAI RAMBAI SDN BHD	Credit Account	ZND174420686622	Yes	Force Majeure	Express	Pending Responsible Staff Details and Pending Upload Payment from Insurance Company	749.00	749.00	24-4-2025 01:41:38 PM		8-5-2025 01:41:38 PM	9-10-2025 04:06:47 AM		Audit Trail
CL/2025/04/V1/009413	Claim	Damage	Neo Notion Sdn Bhd	Prepaid Account	CND174418085376006	Yes	Force Majeure	Express	Pending by Claim Dept	450.00		24-4-2025 12:58:36 PM	19-6-2025 03:41:17 PM	8-5-2025 12:58:36 PM			Audit Trail
CL/2025/04/V1/009412	Claim	Lost	H'NG HOOK SENG	Cash	ZND174419934468				Rejected	0.00		24-4-2025 12:00:47 PM		8-5-2025 12:00:47 PM			Audit Trail
CL/2025/04/V1/009411	Claim	Delay Delivery Premium Parcel	TIU WE HUAT	Credit Account	ZND174420461496	No	Misrouted Issue	Premium	Pending Responsible Staff and Payment Details	300.00	200.00	24-4-2025 10:58:45 AM	22-5-2025 08:30:45 AM	8-5-2025 10:58:45 AM			Audit Trail
CL/2025/04/V1/009410	Claim	Delay Delivery Premium Parcel	shaffq	Credit Account	ZND174420483894	No	LineHaul Connectivity Issue	Premium	Pending Responsible Staff Details	200.00	100.00	24-4-2025 10:28:45 AM	24-5-2025 09:43:56 AM	8-5-2025 10:28:45 AM	22-5-2025 09:43:37 AM		Audit Trail
CL/2025/04/V1/009409	Claim	Damage	Servex (Malaysia) Sdn Bhd	Credit Account	CND1744184332520008	No	Force Majeure	Express	Pending Responsible Staff Details	200.00	200.00	24-4-2025 10:02:49 AM	12-1-2026 11:18:10 AM	8-5-2025 10:02:49 AM	10-1-2026 11:15:20 AM		Audit Trail
CL/2025/04/V1/009408	Claim	Damage	NAOMI KOH ERNN NEE	Cash	591285602360				Info Incomplete	100.00		23-4-2025 11:06:11 PM	21-5-2025 03:09:40 PM	7-5-2025 11:06:11 PM			Audit Trail
CL/2025/04/V1/009407	Claim	Delay Delivery Premium Parcel	nurhusna fathin binti norafidi	Cash	ZND174420407517	No	Misrouted Issue	Premium	Rejected	189.00		23-4-2025 10:20:45 PM		7-5-2025 10:20:45 PM			Audit Trail
CL/2025/04/V1/009406	Claim	Lost	HIGH FIVE CHANNEL SHD BHD	Cash	ZND174419627513				Rejected	194.00		23-4-2025 05:33:30 PM		7-5-2025 05:33:30 PM			Audit Trail
CL/2025/04/V1/009405	Claim	Damage	MMAG DIGITAL SDN BHD	Credit Account	ZND173822351558				Rejected	1999.00		23-4-2025 04:03:35 PM		7-5-2025 04:03:35 PM			Audit Trail
CL/2025/04/V1/009404	Claim	Damage	MMAG DIGITAL SDN BHD	Credit Account	ZND174228493668	No	Force Majeure	Express	Pending by Operation	1999.00		23-4-2025 03:59:03 PM	4-5-2025 12:17:03 PM	7-5-2025 03:59:03 PM			Audit Trail
CL/2025/04/V1/009403	Claim	Damage	MMAG DIGITAL SDN BHD	Credit Account	ZND174228494221	No	Force Majeure	Express	Rejected	1999.00		23-4-2025 03:36:00 PM		7-5-2025 03:36:00 PM			Audit Trail

CL/2025/04/V1/009402	Claim	Damage	MMAG DIGITAL SDN BHD	Credit Account	ZND173414557511				Rejected	1999.00		23-4-2025 03:31:56 PM		7-5-2025 03:31:56 PM			Audit Trail
CL/2025/04/V1/009401	Claim	Damage	MMAG DIGITAL SDN BHD	Credit Account	ZND174056582886				Rejected	1999.00		23-4-2025 03:27:27 PM		7-5-2025 03:27:27 PM			Audit Trail
CL/2025/04/V1/009400	Claim	Damage	MMAG DIGITAL SDN BHD	Credit Account	ZND173822947515				Rejected	1999.00		23-4-2025 03:21:42 PM		7-5-2025 03:21:42 PM			Audit Trail
CL/2025/04/V1/009399	Claim	Damage	MMAG DIGITAL SDN BHD	Credit Account	ZND173824717147				Rejected	1999.00		23-4-2025 03:17:43 PM		7-5-2025 03:17:43 PM			Audit Trail
CL/2025/04/V1/009398	Claim	Damage	MMAG DIGITAL SDN BHD	Credit Account	ZND173747360758				Rejected	1999.00		23-4-2025 03:12:39 PM		7-5-2025 03:12:39 PM			Audit Trail
CL/2025/04/V1/009397	Claim	Damage	MMAG DIGITAL SDN BHD	Credit Account	ZND173747360383				Rejected	1999.00		23-4-2025 03:08:20 PM		7-5-2025 03:08:20 PM			Audit Trail
CL/2025/04/V1/009396	Claim	Damage	MMAG DIGITAL SDN BHD	Credit Account	ZND173821977391				Rejected	1999.00		23-4-2025 03:00:22 PM		7-5-2025 03:00:22 PM			Audit Trail
CL/2025/04/V1/009395	Claim	Damage	MMAG DIGITAL SDN BHD	Credit Account	ZND173824718229				Rejected	1999.00		23-4-2025 02:54:02 PM		7-5-2025 02:54:02 PM			Audit Trail
CL/2025/04/V1/009394	Claim	Damage	MMAG DIGITAL SDN BHD	Credit Account	ZND173822736966				Rejected	1999.00		23-4-2025 02:47:34 PM		7-5-2025 02:47:34 PM			Audit Trail
CL/2025/04/V1/009393	Claim	Damage	MMAG DIGITAL SDN BHD	Credit Account	ZND173822486571				Rejected	1999.00		23-4-2025 02:38:23 PM		7-5-2025 02:38:23 PM			Audit Trail
CL/2025/04/V1/009392	Claim	Lost	MMATRIX SDN BHD	Credit Account	ZND174118345152	No	Hub/Depo/ Station Handling Issue	Express	Pending by Operation	550.00		23-4-2025 11:44:41 AM	7-5-2025 11:48:39 AM	7-5-2025 11:44:41 AM			Audit Trail
CL/2025/04/V1/009391	Claim	Damage	RITMA PRESTASI SDN BHD	Credit Account	ZND174419750471	No	Force Majeure	FreshBox	Pending Responsible Staff Details	1680.00	200.00	23-4-2025 09:32:32 AM	14-5-2025 10:39:11 AM	7-5-2025 09:32:32 AM	12-5-2025 10:22:42 AM		Audit Trail
CL/2025/04/V1/009390	Claim	Lost	L&K TRADING	Credit Account	ZND174419536211	No	Hub/Depo/ Station Handling Issue	Express	Rejected	33.90		23-4-2025 09:22:52 AM		7-5-2025 09:22:52 AM			Audit Trail
CL/2025/04/V1/009389	Claim	Missing Content	Neela Palanisamy	Cash	ZND174358995803				Rejected	0.00		23-4-2025 02:53:52 AM		7-5-2025 02:53:52 AM			Audit Trail
CL/2025/04/V1/009388	Claim	Damage	MMAG DIGITAL SDN BHD	Credit Account	ZND173410895143				Rejected	1999.00		22-4-2025 06:16:45 PM		6-5-2025 06:16:45 PM			Audit Trail

CL/2025/04/V1/009387	Claim	Damage	MMAG DIGITAL SDN BHD	Credit Account	ZND173770189326				Rejected	1999.00		22-4-2025 06:08:56 PM		6-5-2025 06:08:56 PM			Audit Trail
CL/2025/04/V1/009386	Claim	Lost	wong chloe	Credit Account	10263152885	No	Hub/Depo/ Station Handling Issue	Express	Pending Responsible Staff Details	100.00	100.00	22-4-2025 06:07:46 PM	14-6-2025 02:46:39 PM	6-5-2025 06:07:46 PM	12-6-2025 02:43:27 AM		Audit Trail
CL/2025/04/V1/009385	Claim	Damage	MMAG DIGITAL SDN BHD	Credit Account	ZND174118366621				Rejected	1999.00		22-4-2025 06:01:56 PM		6-5-2025 06:01:56 PM			Audit Trail
CL/2025/04/V1/009384	Claim	Damage	MMAG DIGITAL SDN BHD	Credit Account	ZND174057044772				Rejected	1999.00		22-4-2025 05:58:33 PM		6-5-2025 05:58:33 PM			Audit Trail
CL/2025/04/V1/009383	Claim	Damage	MMAG DIGITAL SDN BHD	Credit Account	ZND174118383086	No	Force Majeure	Express	Pending Responsible Staff Details	1999.00	200.00	22-4-2025 05:53:43 PM	14-6-2025 10:06:40 AM	6-5-2025 05:53:43 PM	12-6-2025 10:03:51 AM		Audit Trail
CL/2025/04/V1/009382	Claim	Damage	MMAG DIGITAL SDN BHD	Credit Account	ZND174056755402				Rejected	1999.00		22-4-2025 05:50:33 PM		6-5-2025 05:50:33 PM			Audit Trail
CL/2025/04/V1/009381	Claim	Damage	MMAG DIGITAL SDN BHD	Credit Account	ZND173824056796				Rejected	1999.00		22-4-2025 05:45:39 PM		6-5-2025 05:45:39 PM			Audit Trail
CL/2025/04/V1/009380	Claim	Damage	MMAG DIGITAL SDN BHD	Credit Account	ZND174056718841	No	Force Majeure	Express	Pending Responsible Staff Details	1999.00	200.00	22-4-2025 05:39:07 PM	14-6-2025 10:13:03 AM	6-5-2025 05:39:07 PM	12-6-2025 10:09:47 AM		Audit Trail
CL/2025/04/V1/009379	Claim	Damage	MMAG DIGITAL SDN BHD	Credit Account	ZND173824720253	No	Force Majeure	Express	Pending Responsible Staff Details	1999.00	200.00	22-4-2025 05:30:26 PM	14-6-2025 10:15:00 AM	6-5-2025 05:30:26 PM	12-6-2025 10:14:44 AM		Audit Trail
CL/2025/04/V1/009378	Claim	Damage	MMAG DIGITAL SDN BHD	Credit Account	ZND174117732793	No	Force Majeure	Express	Pending by Operation	1999.00		22-4-2025 05:20:27 PM	1-5-2025 10:59:21 AM	6-5-2025 05:20:27 PM			Audit Trail
CL/2025/04/V1/009377	Claim	Damage	Abdul aziz bin hamdan	Cash	ZND174419982056				Info Incomplete	400.00		22-4-2025 05:03:33 PM	21-5-2025 02:13:47 PM	6-5-2025 05:03:33 PM			Audit Trail
CL/2025/04/V1/009376	Claim	Lost	Albert Chuah Seong Ghee	Cash	102627-07033				Rejected	90.00		22-4-2025 04:58:45 PM		6-5-2025 04:58:45 PM			Audit Trail
CL/2025/04/V1/009375	Claim	Damage FreshBox	MOHD ARIEFFUDDIN BIN SAUFI	Credit Account	ZND174419299680				Rejected	1500.00		22-4-2025 04:57:55 PM		6-5-2025 04:57:55 PM			Audit Trail
CL/2025/04/V1/009374	Claim	Lost	MMAG DIGITAL SDN BHD	Credit Account	ZND174229349568	No	Hub/Depo/ Station Handling Issue	Express	Pending Responsible Staff Details	1345.00	200.00	22-4-2025 04:40:35 PM	24-5-2025 10:00:58 AM	6-5-2025 04:40:35 PM	22-5-2025 10:00:33 AM		Audit Trail

CL/2025/04/V1/009373	Claim	Damage	LY	Prepaid Account	ZND174228073921				Rejected	36.00		22-4-2025 12:51:16 PM		6-5-2025 12:51:16 PM			Audit Trail
CL/2025/04/V1/009372	Claim	Damage FreshBox	TMJ VENTURES C/O ROKEEYAH HAMID	Prepaid Account	ZND174419952998	No	Hub/Depo/ Station Handling Issue	FreshBox	Pending by Operation	200.00		22-4-2025 12:04:36 PM	21-5-2025 10:05:32 AM	6-5-2025 12:04:36 PM			Audit Trail
CL/2025/04/V1/009371	Claim	Missing Content	Qian Li Niao Logistic Intl	Credit Account	CND174358984081024	No	Hub/Depo/ Station Handling Issue	Express	Pending Responsible Staff Details	200.00	262.50	22-4-2025 11:59:45 AM	5-5-2025 11:49:04 AM	6-5-2025 11:59:45 AM	3-5-2025 11:36:43 AM		Audit Trail
CL/2025/04/V1/009370	Claim	Delay Delivery Premium Parcel	XING HUAT FISHERY TRADING	Prepaid Account	ZND174418964503	No	Misrouted Issue	Premium	Pending Responsible Staff Details	200.00	100.00	22-4-2025 10:26:39 AM	14-6-2025 03:00:52 PM	6-5-2025 10:26:39 AM	12-6-2025 02:53:34 AM		Audit Trail
CL/2025/04/V1/009369	Claim	Damage	DESMOND CHIN LIM JIAN	Credit Account	ZND174419711779				Rejected	100.00		21-4-2025 10:18:58 PM		5-5-2025 10:18:58 PM			Audit Trail
CL/2025/04/V1/009368	Claim	Damage	mmatrix	Credit Account	ZND174418061905	No	Force Majeure	Express	Pending by Operation	250.00		21-4-2025 03:00:22 PM	7-5-2025 11:33:05 AM	5-5-2025 03:00:22 PM			Audit Trail
CL/2025/04/V1/009367	Claim	Damage	LY	Prepaid Account	ZND174229710726				Rejected	25.00		21-4-2025 02:19:18 PM		5-5-2025 02:19:18 PM			Audit Trail
CL/2025/04/V1/009366	Claim	Damage	LIANG WEN HIN	Credit Account	ZND174419116925	No	Driver Issue	FreshBox	Pending by Operation	316.00		21-4-2025 01:20:43 PM	21-5-2025 09:27:24 AM	5-5-2025 01:20:43 PM			Audit Trail
CL/2025/04/V1/009365	Claim	Missing Content	18 Ever Boutique (M) SDN BHD	Credit Account	ZND174359449770				Rejected	213.00		21-4-2025 12:02:29 PM		5-5-2025 12:02:29 PM			Audit Trail
CL/2025/04/V1/009364	Claim	Damage	mmatrix	Credit Account	ZND174418050305	No	Force Majeure	Express	Pending by Operation	6999.00		21-4-2025 11:45:22 AM	7-5-2025 11:23:10 AM	5-5-2025 11:45:22 AM			Audit Trail
CL/2025/04/V1/009363	Claim	Missing Content	LY	Prepaid Account	ZND174118279143				Rejected	156.00		21-4-2025 10:48:30 AM		5-5-2025 10:48:30 AM			Audit Trail
CL/2025/04/V1/009362	Claim	Damage	NG CHONG SWEE	Credit Account	ZND174418390326				Rejected	200.00		21-4-2025 10:41:16 AM		5-5-2025 10:41:16 AM			Audit Trail
CL/2025/04/V1/009361	Claim	Lost	MMAG DIGITAL SDN BHD	Credit Account	ZND173221831149				Rejected	1999.00		21-4-2025 09:49:52 AM		5-5-2025 09:49:52 AM			Audit Trail
CL/2025/04/V1/009360	Claim	Lost	MMAG DIGITAL SDN BHD	Credit Account	ZND173230409117				Rejected	1999.00		21-4-2025 09:46:52 AM		5-5-2025 09:46:52 AM			Audit Trail
CL/2025/04/V1/009359	Claim	Lost	MMAG DIGITAL SDN BHD	Credit Account	ZND173230409209				Rejected	1999.00		21-4-2025 09:44:20 AM		5-5-2025 09:44:20 AM			Audit Trail

CL/2025/04/V1/009358	Claim	Lost	MMAG DIGITAL SDN BHD	Credit Account	ZND173226862308				Rejected	1999.00		21-4-2025 09:41:04 AM		5-5-2025 09:41:04 AM			Audit Trail
CL/2025/04/V1/009357	Claim	Lost	MMAG DIGITAL SDN BHD	Credit Account	ZND173223631297	No	Hub/Depo/ Station Handling Issue	Express	Rejected	1999.00		21-4-2025 09:36:19 AM		5-5-2025 09:36:19 AM			Audit Trail
CL/2025/04/V1/009356	Claim	Lost	MMAG DIGITAL SDN BHD	Credit Account	ZND173224228960				Rejected	1999.00		21-4-2025 09:34:05 AM		5-5-2025 09:34:05 AM			Audit Trail
CL/2025/04/V1/009355	Claim	Lost	MMAG DIGITAL SDN BHD	Credit Account	ZND173082046911				Rejected	1999.00		21-4-2025 09:30:14 AM		5-5-2025 09:30:14 AM			Audit Trail
CL/2025/04/V1/009354	Claim	Lost	MMAG DIGITAL SDN BHD	Credit Account	ZND173410958183				Rejected	1999.00		21-4-2025 09:27:19 AM		5-5-2025 09:27:19 AM			Audit Trail
CL/2025/04/V1/009353	Claim	Lost	MMAG DIGITAL SDN BHD	Credit Account	ZND173409736167				Rejected	1999.00		21-4-2025 09:23:54 AM		5-5-2025 09:23:54 AM			Audit Trail
CL/2025/04/V1/009352	Claim	Damage	Bryan Ling	Credit Account	ZND174419504197	No	Force Majeure	Express	Pending Responsible Staff and Payment Details	200.00	200.00	20-4-2025 08:45:12 PM	30-8-2025 02:18:56 PM	4-5-2025 08:45:12 PM			Audit Trail
CL/2025/04/V1/009351	Claim	Damage FreshBox	NURHAIZAD BIN IBRAHIM	Credit Account	ZND174419377524	No	Hub/Depo/ Station Handling Issue	FreshBox	Pending Responsible Staff Details	133.00	133.00	20-4-2025 11:50:14 AM	24-5-2025 03:49:51 PM	4-5-2025 11:50:14 AM	22-5-2025 03:49:18 AM		Audit Trail
CL/2025/04/V1/009350	Claim	Damage FreshBox	NURHAIZAD BIN IBRAHIM	Credit Account	ZND174419376114	No	Hub/Depo/ Station Handling Issue	FreshBox	Pending Responsible Staff Details	119.00	119.00	20-4-2025 11:32:02 AM	24-5-2025 03:52:34 PM	4-5-2025 11:32:02 AM	22-5-2025 03:51:08 AM		Audit Trail
CL/2025/04/V1/009349	Claim	Lost	EASY REWARD RESOURCES	Credit Account	ZND174418969515	No	Driver Issue	Express	Pending Responsible Staff Details	0.00	200.00	20-4-2025 09:37:59 AM	18-5-2025 05:36:33 PM	4-5-2025 09:37:59 AM	16-5-2025 05:36:19 AM		Audit Trail
CL/2025/04/V1/009348	Claim	Delay Delivery Premium Parcel	MONY	Credit Account	ZND174419313294	No	Hub/Depo/ Station Handling Issue	Premium	Pending Responsible Staff Details	200.00	100.00	19-4-2025 04:10:15 PM	24-5-2025 11:56:42 AM	3-5-2025 04:10:15 PM	22-5-2025 11:56:27 AM		Audit Trail
CL/2025/04/V1/009347	Claim	Delay Delivery Premium Parcel	MOHD BILAL YUSOFF	Credit Account	ZND174419319685	No	Hub/Depo/ Station Handling Issue	Premium	Rejected	150.00		19-4-2025 04:02:53 PM		3-5-2025 04:02:53 PM			Audit Trail
CL/2025/04/V1/009346	Claim	Lost	UNITED TRADING & SAWNILL	Credit Account	ZND174229825987				Rejected	200.00		19-4-2025 03:01:46 PM		3-5-2025 03:01:46 PM			Audit Trail

CL/2025/04/V1/009345	Claim	Damage	ZOEY'S HOMEMADE	Credit Account	ZND174419243782	No	Force Majeure	FreshBox	Pending Responsible Staff Details	0.00	153.00	19-4-2025 01:08:27 PM	14-6-2025 02:37:29 PM	3-5-2025 01:08:27 PM	12-6-2025 02:35:20 AM		Audit Trail
CL/2025/04/V1/009344	Claim	Damage	LY	Prepaid Account	ZND174118398578				Rejected	33.00		19-4-2025 12:22:36 PM		3-5-2025 12:22:36 PM			Audit Trail
CL/2025/04/V1/009343	Claim	Damage FreshBox	AHMAD DASUKI BIN ISMAIL	Credit Account	ZND174419234643				Rejected	750.00		19-4-2025 11:41:50 AM		3-5-2025 11:41:50 AM			Audit Trail
CL/2025/04/V1/009342	Claim	Damage FreshBox	AHMAD DASUKI BIN ISMAIL	Credit Account	ZND174419233431				Rejected	240.00		19-4-2025 11:34:16 AM		3-5-2025 11:34:16 AM			Audit Trail
CL/2025/04/V1/009341	Claim	Damage	LY	Prepaid Account	ZND174228444691				Rejected	25.00		19-4-2025 10:31:40 AM		3-5-2025 10:31:40 AM			Audit Trail
CL/2025/04/V1/009340	Claim	Damage	LINE HAUL SDN BHD	Credit Account	ZND173416324654				Info Incomplete	388.00		18-4-2025 05:55:23 PM	24-4-2025 02:49:07 PM	2-5-2025 05:55:23 PM			Audit Trail
CL/2025/04/V1/009339	Claim	Lost	LIM WEI QUAN	Credit Account	CND1741172367960002	No	Hub/Depo/ Station Handling Issue	Express	Pending Responsible Staff and Payment Details	230.00	200.00	18-4-2025 05:41:46 PM	14-6-2025 09:30:19 AM	2-5-2025 05:41:46 PM			Audit Trail
CL/2025/04/V1/009338	Claim	Damage	CHA BEE HONG	Prepaid Account	ZND174418399992	Yes	Force Majeure	Express	Pending Responsible Staff Details and Pending Upload Payment from Insurance Company	552.00	352.00	18-4-2025 05:14:30 PM		2-5-2025 05:14:30 PM	6-10-2025 04:01:13 AM		Audit Trail
CL/2025/04/V1/009337	Claim	Lost	MMAG DIGITAL SDN BHD	Credit Account	ZND173213266324	No	Hub/Depo/ Station Handling Issue	Express	Pending by Operation	849.00		18-4-2025 04:58:00 PM	24-4-2025 04:17:17 PM	2-5-2025 04:58:00 PM			Audit Trail
CL/2025/04/V1/009336	Claim	Lost	MMAG DIGITAL SDN BHD	Credit Account	ZND173212856717	No	Hub/Depo/ Station Handling Issue	Express	Pending by Operation	799.00		18-4-2025 04:56:33 PM	24-4-2025 04:26:47 PM	2-5-2025 04:56:33 PM			Audit Trail
CL/2025/04/V1/009335	Claim	Lost	MMAG DIGITAL SDN BHD	Credit Account	ZND174097793128	No	Hub/Depo/ Station Handling Issue	Express	Pending by Operation	999.00		18-4-2025 04:54:41 PM	24-4-2025 04:33:12 PM	2-5-2025 04:54:41 PM			Audit Trail
CL/2025/04/V1/009334	Claim	Lost	MMAG DIGITAL SDN BHD	Credit Account	ZND174056570975	No	Hub/Depo/ Station Handling Issue	Express	Pending Responsible Staff Details	949.00	200.00	18-4-2025 04:53:09 PM	8-5-2025 11:01:44 AM	2-5-2025 04:53:09 PM	6-5-2025 10:53:54 AM		Audit Trail

CL/2025/04/V1/009333	Claim	Lost	MMAG DIGITAL SDN BHD	Credit Account	ZND174056570616	No	Hub/Depo/ Station Handling Issue	Express	Pending Responsible Staff Details	949.00	200.00	18-4-2025 04:51:55 PM	8-5-2025 02:13:38 PM	2-5-2025 04:51:55 PM	6-5-2025 02:13:11 AM		Audit Trail
CL/2025/04/V1/009332	Claim	Lost	MMAG DIGITAL SDN BHD	Credit Account	ZND173989198225	No	Hub/Depo/ Station Handling Issue	Express	Pending Responsible Staff Details	949.00	200.00	18-4-2025 04:50:28 PM	8-5-2025 02:15:40 PM	2-5-2025 04:50:28 PM	6-5-2025 02:15:27 AM		Audit Trail
CL/2025/04/V1/009331	Claim	Lost	MMAG DIGITAL SDN BHD	Credit Account	ZND173825019653	No	Hub/Depo/ Station Handling Issue	Express	Pending Responsible Staff Details	899.00	200.00	18-4-2025 04:48:35 PM	8-5-2025 02:20:12 PM	2-5-2025 04:48:35 PM	6-5-2025 02:19:53 AM		Audit Trail
CL/2025/04/V1/009330	Claim	Lost	MMAG DIGITAL SDN BHD	Credit Account	ZND173824989445				Rejected	50.00		18-4-2025 04:45:07 PM		2-5-2025 04:45:07 PM			Audit Trail
CL/2025/04/V1/009329	Claim	Lost	MMAG DIGITAL SDN BHD	Credit Account	ZND173221028662				Rejected	50.00		18-4-2025 04:42:12 PM		2-5-2025 04:42:12 PM			Audit Trail
CL/2025/04/V1/009328	Claim	Lost	MMAG DIGITAL SDN BHD	Credit Account	ZND173213193859				Rejected	50.00		18-4-2025 04:32:44 PM		2-5-2025 04:32:44 PM			Audit Trail
CL/2025/04/V1/009327	Claim	Lost	NAKADA GROUP (M) SDN BHD	Credit Account	ZND174229351554				Rejected	699.00		18-4-2025 03:46:10 PM		2-5-2025 03:46:10 PM			Audit Trail
CL/2025/04/V1/009326	Claim	Lost	Wepost sdn bhd	Credit Account	ZND174229492400	No	Hub/Depo/ Station Handling Issue	Express	Pending Responsible Staff Details	478.00	200.00	18-4-2025 03:28:37 PM	22-5-2025 10:05:32 AM	2-5-2025 03:28:37 PM	20-5-2025 10:04:48 AM		Audit Trail
CL/2025/04/V1/009325	Claim	Lost	NUR FAZLINA BINTI MOHAMMED KAMIL	Cash	ZND174419566195	No	Driver Issue	Express	Pending Responsible Staff Details	599.70	200.00	18-4-2025 03:17:56 PM	5-2-2026 03:12:34 PM	2-5-2025 03:17:56 PM	3-2-2026 03:11:53 AM		Audit Trail
CL/2025/04/V1/009324	Claim	Damage	LY	Prepaid Account	ZND174118305019				Rejected	19.98		18-4-2025 03:13:34 PM		2-5-2025 03:13:34 PM			Audit Trail
CL/2025/04/V1/009323	Claim	Lost	Rahim Fariduddin	Credit Account	10261160335	No	Hub/Depo/ Station Handling Issue	Express	Pending Responsible Staff Details	40.00	38.04	18-4-2025 03:05:39 PM	30-5-2026 10:29:24 AM	2-5-2025 03:05:39 PM	28-5-2026 10:29:09 AM		Audit Trail
CL/2025/04/V1/009322	Claim	Lost	ADVANCE JUPITER SDN BHD IRENE	Credit Account	10263699876	No	Force Majeure	Express	Pending Responsible Staff Details	100.00	100.00	18-4-2025 02:39:56 PM	29-8-2025 04:39:14 PM	2-5-2025 02:39:56 PM	27-8-2025 04:36:30 AM		Audit Trail
CL/2025/04/V1/009321	Claim	Damage	LY	Prepaid Account	ZND174118592310				Rejected	29.00		18-4-2025 02:10:09 PM		2-5-2025 02:10:09 PM			Audit Trail

CL/2025/04/V1/009320	Claim	Damage	Jo Decor Furniture	Credit Account	ZND174359691216	No	Force Majeure	Express	Pending Responsible Staff Details	22.00	22.00	18-4-2025 01:40:04 PM	14-6-2025 12:16:42 PM	2-5-2025 01:40:04 PM	12-6-2025 12:16:17 PM		Audit Trail
CL/2025/04/V1/009319	Claim	Damage	LY	Prepaid Account	ZND174118039129				Rejected	238.00		18-4-2025 11:39:39 AM		2-5-2025 11:39:39 AM			Audit Trail
CL/2025/04/V1/009318	Claim	Damage	Pang	Credit Account	CND174418778049001				Rejected	208.00		18-4-2025 11:39:37 AM		2-5-2025 11:39:37 AM			Audit Trail
CL/2025/04/V1/009317	Claim	Lost	MMAG DIGITAL SDN BHD	Credit Account	ZND173409735115				Rejected	1999.00		18-4-2025 11:32:56 AM		2-5-2025 11:32:56 AM			Audit Trail
CL/2025/04/V1/009316	Claim	Lost	MMAG DIGITAL SDN BHD	Credit Account	ZND173226862346				Rejected	1999.00		18-4-2025 11:28:43 AM		2-5-2025 11:28:43 AM			Audit Trail
CL/2025/04/V1/009315	Claim	Lost	MMAG DIGITAL SDN BHD	Credit Account	ZND173224227864	No	Hub/Depo/ Station Handling Issue	Express	Pending by Operation	1999.00		18-4-2025 11:25:23 AM	26-4-2025 04:24:56 PM	2-5-2025 11:25:23 AM			Audit Trail
CL/2025/04/V1/009314	Claim	Lost	MMAG DIGITAL SDN BHD	Credit Account	ZND173223631488	No	Hub/Depo/ Station Handling Issue	Express	Pending by Operation	1999.00		18-4-2025 11:22:02 AM	26-4-2025 11:55:01 AM	2-5-2025 11:22:02 AM			Audit Trail
CL/2025/04/V1/009313	Claim	Lost	MMAG DIGITAL SDN BHD	Credit Account	ZND173083916121	No	Hub/Depo/ Station Handling Issue	Express	Pending by Operation	1999.00		18-4-2025 11:19:12 AM	26-4-2025 11:29:46 AM	2-5-2025 11:19:12 AM			Audit Trail
CL/2025/04/V1/009312	Claim	Lost	Clarissa Chong	Credit Account	10263110373	No	Driver Issue	Express	Pending Responsible Staff Details	22.00	22.00	18-4-2025 10:55:14 AM	1-8-2025 05:42:25 PM	2-5-2025 10:55:14 AM	30-7-2025 05:39:46 AM		Audit Trail
CL/2025/04/V1/009311	Claim	Damage	250405G5E5PDRG	Credit Account	ZND174359269828	No	Force Majeure	Express	Pending Responsible Staff and Payment Details	200.00	200.00	18-4-2025 10:34:16 AM	30-8-2025 11:58:38 AM	2-5-2025 10:34:16 AM			Audit Trail
CL/2025/04/V1/009310	Claim	Lost	Calvin Ooi Eng Kaet	Prepaid Account	ZIN173411461071	No	Hub/Depo/ Station Handling Issue	Express	Pending by Operation	0.00		17-4-2025 07:56:46 PM	17-5-2025 02:13:15 PM	1-5-2025 07:56:46 PM			Audit Trail
CL/2025/04/V1/009309	Claim	Damage	LY	Prepaid Account	ZND174229729445				Rejected	19.98		17-4-2025 06:49:36 PM		1-5-2025 06:49:36 PM			Audit Trail
CL/2025/04/V1/009308	Claim	Damage	LY	Prepaid Account	ZND174228030306				Rejected	0.00		17-4-2025 06:29:50 PM		1-5-2025 06:29:50 PM			Audit Trail
CL/2025/04/V1/009307	Claim	Delay Delivery Premium Parcel	Teoh Ai Siam	Cash	ZND174419250711	No	Hub/Depo/ Station Handling Issue	Premium	Pending by Operation	0.00		17-4-2025 03:23:59 PM	27-4-2025 04:18:29 PM	1-5-2025 03:23:59 PM			Audit Trail

CL/2025/04/V1/009306	Claim	Lost	mmatrix	Credit Account	ZND174418295515	No	Hub/Depo/ Station Handling Issue	Express	Pending Responsible Staff Details	1499.00	1499.00	17-4-2025 03:18:45 PM	19-6-2025 09:38:32 AM	1-5-2025 03:18:45 PM	17-6-2025 09:35:00 AM		Audit Trail
CL/2025/04/V1/009305	Claim	Damage	LY	Prepaid Account	ZND174118175391				Rejected	68.00		17-4-2025 03:14:54 PM		1-5-2025 03:14:54 PM			Audit Trail
CL/2025/04/V1/009304	Claim	Damage	William Yow	Credit Account	ZND174418973550	No	Force Majeure	Express	Pending Responsible Staff and Payment Details	200.00	200.00	17-4-2025 01:58:16 PM	30-8-2025 11:58:36 AM	1-5-2025 01:58:16 PM			Audit Trail
CL/2025/04/V1/009303	Claim	Lost	QM LIVE EMPIRE	Credit Account	ZND174228741608				Rejected	76.00		17-4-2025 01:28:51 PM		1-5-2025 01:28:51 PM			Audit Trail
CL/2025/04/V1/009302	Claim	Delay Delivery Premium Parcel	TIU WE HUAT	Credit Account	ZND174358847782	No	Hub/Depo/ Station Handling Issue	Premium	Pending Responsible Staff and Payment Details	200.00	100.00	17-4-2025 12:55:24 PM	8-5-2025 09:41:59 AM	1-5-2025 12:55:24 PM			Audit Trail
CL/2025/04/V1/009301	Claim	Damage	Nisa Othman	Credit Account	ZND174418834004	No	Force Majeure	Express	Pending Responsible Staff and Payment Details	200.00	200.00	17-4-2025 12:33:46 PM	30-8-2025 11:58:34 AM	1-5-2025 12:33:46 PM			Audit Trail
CL/2025/04/V1/009300	Claim	Damage	1215833 LKPL MUHAMMAD ABDUL RAHMAN BIN MOHAMED SHOKRI	Credit Account	ZND174418718465	No	Force Majeure	Express	Pending Responsible Staff and Payment Details	200.00	200.00	17-4-2025 12:23:29 PM	30-8-2025 11:51:25 AM	1-5-2025 12:23:29 PM			Audit Trail
CL/2025/04/V1/009299	Claim	Damage	LY	Prepaid Account	ZND174118244233				Rejected	25.00		17-4-2025 11:42:06 AM		1-5-2025 11:42:06 AM			Audit Trail
CL/2025/04/V1/009298	Claim	Damage	LY	Prepaid Account	ZND174228304483				Rejected	98.00		17-4-2025 10:53:16 AM		1-5-2025 10:53:16 AM			Audit Trail
CL/2025/04/V1/009297	Claim	Damage	Perniagaan letrik keem seng	Credit Account	ZND174359360013	No	Force Majeure	Express	Pending Responsible Staff Details	200.00	200.00	17-4-2025 10:51:56 AM	14-6-2025 10:29:44 AM	1-5-2025 10:51:56 AM	12-6-2025 10:27:00 AM		Audit Trail
CL/2025/04/V1/009296	Claim	Damage	OOI ENG CHIEW	Cash	ZND174419113078				Rejected	116.00		16-4-2025 08:11:28 PM		30-4-2025 08:11:28 PM			Audit Trail
CL/2025/04/V1/009295	Claim	Damage	Alya Aqilah	Prepaid Account	ZND174418275722				Rejected	0.00		16-4-2025 05:33:25 PM		30-4-2025 05:33:25 PM			Audit Trail

CL/2025/04/V1/009294	Claim	Damage	LY	Prepaid Account	ZND174228077134				Rejected	36.00		16-4-2025 04:51:56 PM		30-4-2025 04:51:56 PM			Audit Trail
CL/2025/04/V1/009293	Claim	Damage	LY	Prepaid Account	ZND174228235374				Rejected	57.00		16-4-2025 04:30:16 PM		30-4-2025 04:30:16 PM			Audit Trail
CL/2025/04/V1/009292	Claim	Short Piece	LY	Prepaid Account	ZND174228236838				Rejected	96.00		16-4-2025 04:15:32 PM		30-4-2025 04:15:32 PM			Audit Trail
CL/2025/04/V1/009291	Claim	Delay Delivery Premium Parcel	Online One Touch Print	Prepaid Account	ZND174229240292				Rejected	450.00		16-4-2025 03:30:41 PM		30-4-2025 03:30:41 PM			Audit Trail
CL/2025/04/V1/009290	Claim	Damage	suki ng	Prepaid Account	ZND174228072498				Rejected	36.00		16-4-2025 03:29:12 PM		30-4-2025 03:29:12 PM			Audit Trail
CL/2025/04/V1/009289	Claim	Lost	THOMSON HOSPITAL SDN BHD	Credit Account	ZND174359758711	No	Driver Issue	Premium	Pending Responsible Staff and Payment Details	0.00	198.00	16-4-2025 03:25:52 PM	10-7-2025 02:31:58 PM	30-4-2025 03:25:52 PM			Audit Trail
CL/2025/04/V1/009288	Claim	Lost	Callista Ho	Credit Account	10263133543	No	Hub/Depo/ Station Handling Issue	Express	Pending Responsible Staff Details	23.00	21.15	16-4-2025 03:06:49 PM	31-5-2026 03:05:57 PM	30-4-2025 03:06:49 PM	29-5-2026 02:37:19 AM		Audit Trail
CL/2025/04/V1/009287	Claim	Lost	LY	Prepaid Account	ZND174116944302	No	Hub/Depo/ Station Handling Issue	Express	Pending Responsible Staff Details	463.50	200.00	16-4-2025 12:39:19 PM	23-5-2025 10:40:56 AM	30-4-2025 12:39:19 PM	21-5-2025 10:40:37 AM		Audit Trail
CL/2025/04/V1/009286	Claim	Damage	LAIS ONLINE STORE (M) SDN BHD	Credit Account	ZND174358945754				Rejected	69.00		16-4-2025 11:30:52 AM		30-4-2025 11:30:52 AM			Audit Trail
CL/2025/04/V1/009285	Claim	Damage	HIGH FIVE CHANNEL SHD BHD	Cash	ZND174359276420	No	Force Majeure	Express	Pending Responsible Staff Details	194.00	194.00	16-4-2025 10:36:44 AM	1-8-2025 05:23:57 PM	30-4-2025 10:36:44 AM	30-7-2025 05:23:37 AM		Audit Trail
CL/2025/04/V1/009284	Claim	Damage	HIGH FIVE CHANNEL SHD BHD	Cash	CND1743597565640006	No	Force Majeure	Express	Pending Responsible Staff Details and Pending Upload Payment from Insurance Company	160.00	160.00	16-4-2025 10:27:42 AM		30-4-2025 10:27:42 AM			Audit Trail

CL/2025/04/V1/009283	Claim	Damage	HIGH FIVE CHANNEL SHD BHD	Cash	CND174359756564001	No	Force Majeure	Express	Pending Responsible Staff Details and Pending Upload Payment from Insurance Company	160.00	160.00	16-4-2025 10:23:31 AM		30-4-2025 10:23:31 AM			Audit Trail
CL/2025/04/V1/009282	Claim	Damage	JC LAM	Credit Account	ZND174418727672				Rejected	2799.00		16-4-2025 10:22:04 AM		30-4-2025 10:22:04 AM			Audit Trail
CL/2025/04/V1/009281	Claim	Damage	HIGHFIVE CHANNEL SDN BHD	Cash	ZND174358877307	No	Force Majeure	Express	Pending Responsible Staff Details and Pending Upload Payment from Insurance Company	194.00	194.00	16-4-2025 10:16:27 AM		30-4-2025 10:16:27 AM			Audit Trail
CL/2025/04/V1/009280	Claim	Damage	ADS International Express Sdn Bhd	Credit Account	ZND174359713369	No	Hub/Depo/ Station Handling Issue	Express	Rejected	540.00		15-4-2025 05:54:19 PM		29-4-2025 05:54:19 PM			Audit Trail
CL/2025/04/V1/009279	Claim	Damage	U & ME Electrical Sdn Bhd	Credit Account	ZND174358773807	No	Force Majeure	Express	Pending Responsible Staff Details	1000.00	200.00	15-4-2025 04:14:42 PM	29-10-2025 11:35:41 AM	29-4-2025 04:14:42 PM	27-10-2025 11:33:07 AM		Audit Trail
CL/2025/04/V1/009278	Claim	Lost	JQS International Sdn Bhd	Credit Account	ZND173755180522				Rejected	200.00		15-4-2025 04:03:44 PM		29-4-2025 04:03:44 PM			Audit Trail
CL/2025/04/V1/009277	Claim	Lost	Xu Jie	Credit Account	10263878203				Rejected	4832.00		15-4-2025 03:47:18 PM		29-4-2025 03:47:18 PM			Audit Trail
CL/2025/04/V1/009276	Claim	Damage	sim hee eng	Prepaid Account	ZND174418643507				Rejected	68.00		15-4-2025 02:58:21 PM		29-4-2025 02:58:21 PM			Audit Trail
CL/2025/04/V1/009275	Claim	Damage	sew kim foong	Prepaid Account	ZND174418643613				Rejected	68.00		15-4-2025 02:46:15 PM		29-4-2025 02:46:15 PM			Audit Trail
CL/2025/04/V1/009274	Claim	Lost	CANAANLAND DISTRIBUTORS SDN BHD	Credit Account	ZND174359296237	No	Hub/Depo/ Station Handling Issue	Value Pack	Pending by Operation	136.75		15-4-2025 02:39:28 PM	30-10-2025 03:43:43 PM	29-4-2025 02:39:28 PM			Audit Trail
CL/2025/04/V1/009273	Claim	Damage	sally li	Prepaid Account	ZND174418684692				Rejected	68.00		15-4-2025 02:39:15 PM		29-4-2025 02:39:15 PM			Audit Trail

CL/2025/04/V1/009272	Claim	Damage	NAKADA GROUP M SDN BHD	Credit Account	ZND174359338661	Yes	Force Majeure	Express	Pending by Claim Dept	1198.00		15-4-2025 09:33:34 AM	21-6-2025 04:22:49 PM	29-4-2025 09:33:34 AM			Audit Trail
CL/2025/04/V1/009271	Claim	Damage	yivonne hooi	Credit Account	ZND174418757242				Rejected	200.00		14-4-2025 05:45:27 PM		28-4-2025 05:45:27 PM			Audit Trail
CL/2025/04/V1/009270	Claim	Lost	M-LINK SYSTEM	Credit Account	ZND173010283074				Rejected	0.00		14-4-2025 03:44:18 PM		28-4-2025 03:44:18 PM			Audit Trail
CL/2025/04/V1/009269	Claim	Damage	530124 CHOP CHUAN CHANG	Credit Account	ZND174418086755				Rejected	50.00		14-4-2025 11:57:35 AM		28-4-2025 11:57:35 AM			Audit Trail
CL/2025/04/V1/009268	Claim	Damage	HJ EXPRESS	Credit Account	ZND174359058200				Rejected	105.00		14-4-2025 11:56:33 AM		28-4-2025 11:56:33 AM			Audit Trail
CL/2025/04/V1/009267	Claim	Damage	Rykal	Credit Account	ZND174359185777	No	Force Majeure	Express	Pending Responsible Staff and Payment Details	200.00	200.00	13-4-2025 11:09:35 PM	30-8-2025 11:43:14 AM	27-4-2025 11:09:35 PM			Audit Trail
CL/2025/04/V1/009266	Claim	Lost	RADIYAH BINTI RAMLLE	Cash	ZND174098410833	No	Hub/Depo/ Station Handling Issue	Express	Pending Responsible Staff and Payment Details	68.00	68.00	13-4-2025 05:34:33 PM	5-7-2025 03:17:49 PM	27-4-2025 05:34:33 PM			Audit Trail
CL/2025/04/V1/009265	Claim	Delay Delivery Premium Parcel	NOOR FAEZAH BINTI ALIAS	Cash	ZND174418259579				Rejected	200.00		13-4-2025 02:10:11 PM		27-4-2025 02:10:11 PM			Audit Trail
CL/2025/04/V1/009264	Claim	Damage FreshBox	VICKY WON	Prepaid Account	ZND174418055362	No	Driver Issue	Premium	Rejected	199.00		13-4-2025 12:56:05 PM		27-4-2025 12:56:05 PM			Audit Trail
CL/2025/04/V1/009263	Claim	Delay Delivery Premium Parcel	Anisah Binti Musa	Cash	ZND174418339172				Rejected	300.00		13-4-2025 01:48:11 AM		27-4-2025 01:48:11 AM			Audit Trail
CL/2025/04/V1/009262	Claim	Damage	Wan Rohayu Binti Wan Suhaimi	Credit Account	ZND174359164031	No	Force Majeure	Express	Pending Responsible Staff and Payment Details	200.00	200.00	12-4-2025 11:50:41 PM	30-8-2025 11:31:22 AM	26-4-2025 11:50:41 PM			Audit Trail
CL/2025/04/V1/009261	Claim	Damage	Mohd Aizat Bin Hamzan	Credit Account	ZND174359389076	No	Force Majeure	Express	Pending Responsible Staff Details	200.00	200.00	12-4-2025 11:41:11 PM	23-5-2025 10:27:30 AM	26-4-2025 11:41:11 PM	21-5-2025 10:27:02 AM		Audit Trail
CL/2025/04/V1/009260	Claim	Damage	LUNAR VENTURES	Prepaid Account	ZND174418067488	No	Force Majeure	Express	Pending Responsible Staff Details	500.00	200.00	12-4-2025 05:11:01 PM	22-5-2025 10:23:25 AM	26-4-2025 05:11:01 PM	20-5-2025 10:20:18 AM		Audit Trail

CL/2025/04/V1/009259	Claim	Damage	SUPER LIGHTING & SANITARY CENTRE SDN BHD	Cash	ZND174418385155				Rejected	324.00		12-4-2025 04:38:42 PM		26-4-2025 04:38:42 PM			Audit Trail
CL/2025/04/V1/009258	Claim	Damage	HJ EXPRESS	Credit Account	ZND174359012370				Info Incomplete	3520.00		12-4-2025 03:25:07 PM	10-5-2025 12:12:23 PM	26-4-2025 03:25:07 PM			Audit Trail
CL/2025/04/V1/009257	Claim	Lost	Tan Aiping	Cash	ZND173824442773	No	LineHaul Connectivity Issue	Express	Pending Responsible Staff Details	212.70	200.00	12-4-2025 02:20:17 PM	19-5-2025 11:11:36 AM	26-4-2025 02:20:17 PM	17-5-2025 11:11:16 AM		Audit Trail
CL/2025/04/V1/009256	Claim	Damage	AES SALES & SERVICE SDN BHD	Credit Account	ZND174229957558	No	Force Majeure	Express	Pending Responsible Staff Details	200.00	200.00	12-4-2025 01:28:45 PM	30-5-2026 10:59:35 AM	26-4-2025 01:28:45 PM	28-5-2026 10:59:14 AM		Audit Trail
CL/2025/04/V1/009255	Claim	Damage	Buildtron technology sdn bhd	Credit Account	ZND174359622784	No	Force Majeure	Express	Pending Responsible Staff Details	0.00	200.00	12-4-2025 01:20:13 PM	19-5-2025 10:52:06 AM	26-4-2025 01:20:13 PM	17-5-2025 10:46:05 AM		Audit Trail
CL/2025/04/V1/009254	Claim	Damage	Zuraidah Ramia	Cash	ZND174098275838	No	Hub/Depo/ Station Handling Issue	Express	Pending Responsible Staff Details	688.33	200.00	12-4-2025 12:45:17 PM	14-6-2025 03:13:31 PM	26-4-2025 12:45:17 PM	12-6-2025 03:13:12 AM		Audit Trail
CL/2025/04/V1/009253	Claim	Delay Delivery Premium Parcel	Anthony Lee	Cash	ZND174418064715				Rejected	450.00		12-4-2025 11:53:07 AM		26-4-2025 11:53:07 AM			Audit Trail
CL/2025/04/V1/009252	Claim	Damage	Ahmad fuad jaafar	Credit Account	ZND174359273214	Yes	Force Majeure	Express	Pending by Claim Dept	200.00		11-4-2025 02:34:19 PM	18-5-2025 08:44:37 AM	25-4-2025 02:34:19 PM			Audit Trail
CL/2025/04/V1/009251	Claim	Damage	Rabindraan Canaraj	Cash	ZND174229267510				Rejected	2550.00		11-4-2025 01:36:36 PM		25-4-2025 01:36:36 PM			Audit Trail
CL/2025/04/V1/009250	Claim	Damage	Cha Bee Hong	Prepaid Account	ZND174230040287	Yes	Force Majeure	Express	Pending by Operation	552.00		11-4-2025 11:17:54 AM	11-5-2025 08:44:54 AM	25-4-2025 11:17:54 AM			Audit Trail
CL/2025/04/V1/009249	Claim	Damage	TAN HUI PENG	Credit Account	ZND174359472303	No	Force Majeure	Express	Pending Responsible Staff Details	200.00	200.00	11-4-2025 10:48:05 AM	23-5-2025 10:29:31 AM	25-4-2025 10:48:05 AM	21-5-2025 10:29:13 AM		Audit Trail
CL/2025/04/V1/009248	Claim	Damage	SAMYARIS MARKETING SDN BHD	Credit Account	ZND174229998902	No	Force Majeure	Express	Pending Responsible Staff Details	860.00	200.00	10-4-2025 03:12:02 PM	19-5-2025 10:59:04 AM	24-4-2025 03:12:02 PM	17-5-2025 10:53:34 AM		Audit Trail
CL/2025/04/V1/009247	Claim	Lost	MMATRIX	Credit Account	ZND174118997153				Rejected	10.00		10-4-2025 02:54:11 PM		24-4-2025 02:54:11 PM			Audit Trail

CL/2025/04/V1/009246	Claim	Delay Delivery Premium Parcel	LOCAL EXPRESS IPOH PERAK	Prepaid Account	ZND174359479371	No	Misrouted Issue	Premium	Pending Responsible Staff Details	350.00	100.00	10-4-2025 02:05:14 PM	28-6-2025 10:13:16 AM	24-4-2025 02:05:14 PM	26-6-2025 10:12:48 AM		Audit Trail
CL/2025/04/V1/009245	Claim	Damage FreshBox	J7112987000	Cash	ZND174358870599				Rejected	140.00		10-4-2025 12:46:24 PM		24-4-2025 12:46:24 PM			Audit Trail
CL/2025/04/V1/009244	Claim	Damage	U & ME Electrical Sdn Bhd	Credit Account	ZND174229597983	No	Force Majeure	Express	Pending Responsible Staff Details	200.00	200.00	10-4-2025 12:40:35 PM	24-5-2025 11:16:29 AM	24-4-2025 12:40:35 PM	22-5-2025 11:16:00 AM		Audit Trail
CL/2025/04/V1/009243	Claim	Lost	MMATRIX	Credit Account	ZND174117554661	No	Hub/Depo/ Station Handling Issue	Express	Pending Responsible Staff Details	10.00	10.00	10-4-2025 11:40:53 AM	20-8-2025 02:42:11 PM	24-4-2025 11:40:53 AM	18-8-2025 02:41:50 AM		Audit Trail
CL/2025/04/V1/009242	Claim	Lost	ALANTIC SPORT SDN BHD	Credit Account	ZND174229115125				Info Incomplete	5868.00		10-4-2025 09:13:20 AM	9-5-2025 11:44:06 AM	24-4-2025 09:13:20 AM			Audit Trail
CL/2025/04/V1/009241	Claim	Damage	Servex (Malaysia) Sdn Bhd	Credit Account	ZND174228470706	No	Force Majeure	Express	Pending Responsible Staff Details	200.00	200.00	9-4-2025 06:11:06 PM	12-1-2026 11:14:42 AM	23-4-2025 06:11:06 PM	10-1-2026 11:13:53 AM		Audit Trail
CL/2025/04/V1/009240	Claim	Damage	LY	Prepaid Account	ZND174228085641				Rejected	99.00		9-4-2025 06:08:49 PM		23-4-2025 06:08:49 PM			Audit Trail
CL/2025/04/V1/009239	Claim	Damage	LY	Prepaid Account	ZND174358991591				Rejected	99.00		9-4-2025 05:26:59 PM		23-4-2025 05:26:59 PM			Audit Trail
CL/2025/04/V1/009238	Claim	Damage	siti aisyah	Credit Account	ZND174359076754	No	Force Majeure	Express	Pending Responsible Staff and Payment Details	200.00	200.00	9-4-2025 05:15:01 PM	30-8-2025 11:31:21 AM	23-4-2025 05:15:01 PM			Audit Trail
CL/2025/04/V1/009237	Claim	Damage	MIDEER MALAYSIA SDN BHD	Cash	ZND174358592231	No	Force Majeure	Express	Pending by Operation	91.85		9-4-2025 03:37:19 PM	9-5-2025 08:37:22 AM	23-4-2025 03:37:19 PM			Audit Trail
CL/2025/04/V1/009236	Claim	Delay Delivery Premium Parcel	elaine	Cash	ZND174359113107	No	Driver Issue	Premium	Pending by Operation	15.90		9-4-2025 01:54:30 PM	9-5-2025 08:28:12 AM	23-4-2025 01:54:30 PM			Audit Trail
CL/2025/04/V1/009235	Claim	Damage	SAFE REACH INTL LOGISTICS CO LIMITED	Credit Account	ZND174186733747	No	Force Majeure	Express	Rejected	200.00		9-4-2025 12:38:00 PM		23-4-2025 12:38:00 PM			Audit Trail

CL/2025/04/V1/009234	Claim	Damage	SAFE REACH INTL LOGISTICS CO LIMITED	Credit Account	ZND1742293095894	No	Force Majeure	Express	Rejected	200.00		9-4-2025 12:35:53 PM		23-4-2025 12:35:53 PM			Audit Trail
CL/2025/04/V1/009233	Claim	Damage	NG CHONG SWEE	Credit Account	ZND1741167 91791	Yes	Force Majeure	Express	Pending Responsible Staff Details and Pending Upload Payment from Insurance Company	10831.88	1200.00	9-4-2025 11:44:46 AM		23-4-2025 11:44:46 AM	24-9-2025 02:59:14 AM		Audit Trail
CL/2025/04/V1/009232	Claim	Damage	NG CHONG SWEE	Credit Account	ZND1740983 75781	Yes	Force Majeure	Express	Pending Responsible Staff and Payment Details	5213.74	2606.87	9-4-2025 11:34:42 AM	8-8-2025 10:53:31 AM	23-4-2025 11:34:42 AM			Audit Trail
CL/2025/04/V1/009231	Claim	Missing Content	HJ EXPRESS	Credit Account	ZND1743586 98872	No	Force Majeure	Express	Pending Responsible Staff Details	1730.00	200.00	9-4-2025 10:49:17 AM	6-4-2026 05:09:29 PM	23-4-2025 10:49:17 AM	4-4-2026 05:01:12 AM		Audit Trail
CL/2025/04/V1/009230	Claim	Damage	Kaira Technology (M) Sdn Bhd	Prepaid Account	ZND1740570 14461	No	Packaging Problem (Sender)	Express	Pending Responsible Staff Details	1580.00	200.00	8-4-2025 04:05:22 PM	14-5-2025 10:18:41 AM	22-4-2025 04:05:22 PM	12-5-2025 10:18:05 AM		Audit Trail
CL/2025/04/V1/009229	Claim	Lost	SUN CHING SDN BHD	Cash	CND1741178408250 01	No	Hub/Depo/ Station Handling Issue	Express	Pending Responsible Staff Details	929.00	200.00	8-4-2025 03:13:24 PM	19-5-2025 12:11:33 PM	22-4-2025 03:13:24 PM	17-5-2025 12:09:07 PM		Audit Trail
CL/2025/04/V1/009228	Claim	Delay Delivery Premium Parcel	Tan Yan Han (Royal Tempeh)	Prepaid Account	ZND1742296 78606	No	Hub/Depo/ Station Handling Issue	Express	Pending Responsible Staff Details	320.40	100.00	8-4-2025 02:41:52 PM	20-4-2025 02:13:01 PM	22-4-2025 02:41:52 PM	18-4-2025 02:12:03 AM		Audit Trail
CL/2025/04/V1/009227	Claim	Lost	mmatrix	Credit Account	ZND1741189 68405	No	Hub/Depo/ Station Handling Issue	Express	Pending Responsible Staff Details	299.00	200.00	8-4-2025 02:24:42 PM	14-6-2025 11:45:29 AM	22-4-2025 02:24:42 PM	12-6-2025 11:45:02 AM		Audit Trail
CL/2025/04/V1/009226	Claim	Lost	mmatrix	Credit Account	ZND1741189 13603	No	Hub/Depo/ Station Handling Issue	Express	Pending Responsible Staff Details	2199.00	2199.00	8-4-2025 02:23:24 PM	16-7-2025 10:24:43 AM	22-4-2025 02:23:24 PM	14-7-2025 10:18:10 AM		Audit Trail
CL/2025/04/V1/009225	Claim	Damage	mmatrix	Credit Account	ZND1742288 86897	No	Force Majeure	Express	Pending by Operation	11998.00		8-4-2025 11:52:34 AM	16-4-2025 11:34:22 AM	22-4-2025 11:52:34 AM			Audit Trail

CL/2025/04/V1/009224	Claim	Damage	DUNLOPILLO MALAYSIA SDN BHD	Prepaid Account	ZND173821942351	No	Force Majeure	Express	Pending Responsible Staff and Payment Details	200.00	200.00	8-4-2025 11:29:02 AM	8-5-2025 12:03:46 PM	22-4-2025 11:29:02 AM			Audit Trail
CL/2025/04/V1/009223	Claim	Damage	CHIMO LIFE SDN BHD	Credit Account	ZND174358744227				Rejected	148.00		8-4-2025 10:27:48 AM		22-4-2025 10:27:48 AM			Audit Trail
CL/2025/04/V1/009222	Claim	Lost	Clarissa Chong	Credit Account	10263110373				Rejected	22.00		7-4-2025 05:12:51 PM		21-4-2025 05:12:51 PM			Audit Trail
CL/2025/04/V1/009221	Claim	Delay Delivery Premium Parcel	PANG SHIN YAU	Prepaid Account	ZND174358790903	No	Hub/Depo/ Station Handling Issue	Premium	Pending Responsible Staff and Payment Details	13.75	13.75	7-4-2025 01:49:40 PM	11-5-2025 07:14:57 AM	21-4-2025 01:49:40 PM			Audit Trail
CL/2025/04/V1/009220	Claim	Delay Delivery Premium Parcel	TIU WE HUAT	Credit Account	ZND174358847782				Rejected	200.00		6-4-2025 11:07:43 PM		20-4-2025 11:07:43 PM			Audit Trail
CL/2025/04/V1/009219	Claim	Damage	Tan Yan Han (Royal Tempeh)	Prepaid Account	ZND174229678583	No	Hub/Depo/ Station Handling Issue	Express	Pending Responsible Staff Details	0.00	100.00	6-4-2025 01:44:46 AM	20-4-2025 02:15:57 PM	20-4-2025 01:44:46 AM	18-4-2025 02:15:41 AM		Audit Trail
CL/2025/04/V1/009218	Claim	Damage	Tan Chee Guan	Cash	CNMYL000357874				Rejected	1800.00		5-4-2025 06:56:14 PM		19-4-2025 06:56:14 PM			Audit Trail
CL/2025/04/V1/009217	Claim	Damage	Johanny bin hamzah	Cash	ZND174229796331				Rejected	150.00		5-4-2025 03:14:20 PM		19-4-2025 03:14:20 PM			Audit Trail
CL/2025/04/V1/009216	Claim	Damage	Suzana Ahmad	Credit Account	ZND174228767639	No	Force Majeure	Express	Pending by Operation	35.00		4-4-2025 10:57:26 AM	8-5-2025 03:13:53 PM	18-4-2025 10:57:26 AM			Audit Trail
CL/2025/04/V1/009215	Claim	Damage	goh chi ying	Cash	ZND174228512987				Rejected	550.00		3-4-2025 05:14:23 PM		17-4-2025 05:14:23 PM			Audit Trail
CL/2025/04/V1/009214	Claim	Lost	PENI GROUP SDN. BHD	Credit Account	ZND174039697835				Rejected	79.90		3-4-2025 12:26:25 PM		17-4-2025 12:26:25 PM			Audit Trail
CL/2025/04/V1/009213	Claim	Damage	U & ME Electrical Sdn Bhd	Credit Account	ZND174229595699	Yes	Force Majeure	Express	Pending by Claim Dept	2600.00		2-4-2025 04:43:55 PM	31-10-2025 09:56:22 AM	16-4-2025 04:43:55 PM			Audit Trail
CL/2025/04/V1/009212	Claim	Lost	EVERY DAY TRADING - BMS (AGW3911853000)	Credit Account	ZND174056832424	No	LineHaul Handling Issue	Express	Pending Responsible Staff Details	260.00	200.00	2-4-2025 03:23:00 PM	19-5-2025 10:13:48 AM	16-4-2025 03:23:00 PM	17-5-2025 10:08:08 AM		Audit Trail
CL/2025/03/V2/009211	Appeal	Damage	NURLYDIA ADLYNNA	Credit Account	ZND174229571358	No	Force Majeure	Express	Completed	200.00	200.00	31-3-2025 11:33:46 PM		14-4-2025 11:33:46 PM	4-9-2025 02:28:18 AM	4-9-2025 02:28:38 PM	Audit Trail

CL/2025/03/V2/009195	Appeal	Damage	Eric Ooi	Credit Account	ZND174229224117	No	Force Majeure	Express	Completed	200.00	200.00	28-3-2025 03:41:46 PM		11-4-2025 03:41:46 PM	2-9-2025 12:24:28 PM	2-9-2025 12:24:51 PM	Audit Trail
CL/2025/03/V2/009175	Appeal	Lost	Acer Sales And Services Sdn Bhd	Credit Account	SMSO25001431-0000	No	WareHouse Handling Issue	Express	Completed	56.50	56.50	24-3-2025 03:50:38 PM		7-4-2025 03:50:38 PM	21-5-2025 11:08:08 AM	21-5-2025 11:13:15 AM	Audit Trail
CL/2025/03/V2/009165	Appeal	Damage	Najwa	Credit Account	ZND174118802211	No	Force Majeure	Express	Completed	200.00	200.00	22-3-2025 11:36:25 PM		5-4-2025 11:36:25 PM	2-9-2025 11:27:28 AM	2-9-2025 11:27:48 AM	Audit Trail
CL/2025/03/V2/009153	Appeal	Damage	HIGH FIVE CHANNEL SHD BHD	Cash	ZND174118503415	No	Force Majeure	Express	Completed	179.00	179.00	21-3-2025 12:00:11 PM		4-4-2025 12:00:11 PM	7-11-2025 04:01:22 AM	7-11-2025 04:01:43 PM	Audit Trail
CL/2025/03/V2/009123	Appeal	Damage	Ameen	Credit Account	ZND174118379164	No	Force Majeure	Express	Completed	200.00	200.00	16-3-2025 04:45:23 PM		30-3-2025 04:45:23 PM	2-9-2025 10:39:51 AM	2-9-2025 10:40:11 AM	Audit Trail
CL/2025/03/V2/009117	Appeal	Damage	Kaira Technology (M) Sdn Bhd	Prepaid Account	ZND174117610992	No	Force Majeure	Express	Completed	200.00	200.00	14-3-2025 05:09:52 PM		28-3-2025 05:09:52 PM	14-5-2025 01:05:15 AM	14-5-2025 01:05:31 PM	Audit Trail
CL/2025/03/V2/009072	Appeal	Damage	DUNLOPILLO MALAYSIA SDN BHD	Credit Account	ZND174098111402	No	Force Majeure	Express	Completed	200.00	200.00	11-3-2025 04:30:37 PM		25-3-2025 04:30:37 PM	22-4-2025 11:03:40 AM	22-4-2025 11:04:06 AM	Audit Trail
CL/2025/03/V2/009064	Appeal	Damage	Domica Furniture E-Commerce Sdn Bhd	Credit Account	ZND174097970222	No	Force Majeure	Express	Completed	200.00	200.00	10-3-2025 04:14:26 PM		24-3-2025 04:14:26 PM	24-3-2025 03:19:18 AM	24-3-2025 03:20:02 PM	Audit Trail
CL/2025/03/V2/009032	Appeal	Damage	TOP LIFESTYLE SDN BHD	Cash	CND173415079661001	No	Force Majeure	Express	Completed	179.00	179.00	3-3-2025 10:15:50 AM		17-3-2025 10:15:50 AM	24-3-2025 04:12:59 AM	24-3-2025 04:13:19 PM	Audit Trail
CL/2025/03/V2/009031	Appeal	Damage	TOP LIFESTYLE SDN BHD	Cash	ZND173414652506	No	Force Majeure	Express	Completed	299.00	299.00	3-3-2025 10:13:08 AM		17-3-2025 10:13:08 AM	30-4-2025 03:13:44 AM	30-4-2025 03:14:05 PM	Audit Trail
CL/2025/03/V2/009030	Appeal	Damage	TOP LIFESTYLE SDN BHD	Cash	ZND173414652490	No	Force Majeure	Express	Completed	419.00	419.00	3-3-2025 10:10:46 AM		17-3-2025 10:10:46 AM	30-4-2025 03:17:29 AM	30-4-2025 03:17:56 PM	Audit Trail
CL/2025/03/V2/009029	Appeal	Damage	TOP LIFESTYLE SDN BHD	Credit Account	ZND173414652483	No	Force Majeure	Express	Completed	419.00	419.00	3-3-2025 10:08:55 AM		17-3-2025 10:08:55 AM	30-4-2025 03:19:54 AM	30-4-2025 03:20:16 PM	Audit Trail
CL/2025/03/V2/009028	Appeal	Damage	TOP LIFESTYLE SDN BHD	Cash	ZND173414652476	No	Force Majeure	Express	Completed	994.00	994.00	3-3-2025 10:06:52 AM		17-3-2025 10:06:52 AM	30-4-2025 03:21:43 AM	30-4-2025 03:22:02 PM	Audit Trail

CL/2025/03/V2/009027	Appeal	Damage	TOP LIFESTYLE SDN BHD	Cash	ZND173414652469	No	Force Majeure	Express	Completed	994.00	994.00	3-3-2025 10:04:22 AM		17-3-2025 10:04:22 AM	30-4-2025 03:24:06 AM	30-4-2025 03:24:30 PM	Audit Trail
CL/2025/03/V2/009026	Appeal	Damage	TOP LIFESTYLE SDN BHD	Cash	ZND173414652674	No	Force Majeure	Express	Completed	694.00	694.00	3-3-2025 10:02:01 AM		17-3-2025 10:02:01 AM	24-3-2025 04:24:58 AM	24-3-2025 04:25:22 PM	Audit Trail
CL/2025/03/V2/009025	Appeal	Damage	TOP LIFESTYLE SDN BHD	Cash	ZND173415080070	No	Force Majeure	Express	Completed	694.00	694.00	3-3-2025 09:56:21 AM		17-3-2025 09:56:21 AM	24-3-2025 04:28:09 AM	24-3-2025 04:28:34 PM	Audit Trail
CL/2025/03/V2/009023	Appeal	Damage	TOP LIFESTYLE SDN BHD	Cash	ZND173415079661	No	Force Majeure	Express	Completed	694.00	694.00	3-3-2025 09:51:33 AM		17-3-2025 09:51:33 AM	24-3-2025 04:30:39 AM	24-3-2025 04:31:12 PM	Audit Trail
CL/2025/03/V2/009022	Appeal	Damage	TOP LIFESTYLE SDN BHD	Cash	ZND173411305221	No	Force Majeure	Express	Completed	694.00	694.00	3-3-2025 09:46:48 AM		17-3-2025 09:46:48 AM	24-3-2025 04:32:43 AM	24-3-2025 04:33:02 PM	Audit Trail
CL/2025/03/V1/009211	Claim	Damage	NURLYDIA ADLYNNA	Credit Account	ZND174229571358	No	Force Majeure	Express	Pending Responsible Staff and Payment Details	200.00	200.00	31-3-2025 11:33:46 PM	30-8-2025 10:58:54 AM	14-4-2025 11:33:46 PM			Audit Trail
CL/2025/03/V1/009210	Claim	Damage	Goh Su Yong	Credit Account	ZND174229210547	No	Force Majeure	Express	Pending Responsible Staff Details	200.00	200.00	31-3-2025 11:09:50 PM	19-5-2025 10:43:07 AM	14-4-2025 11:09:50 PM	17-5-2025 10:42:45 AM		Audit Trail
CL/2025/03/V1/009209	Claim	Damage	mohd hafis	Credit Account	ZND174229138681	No	Force Majeure	Express	Pending Responsible Staff Details	200.00	200.00	31-3-2025 10:59:02 PM	19-5-2025 10:24:59 AM	14-4-2025 10:59:02 PM	17-5-2025 10:14:18 AM		Audit Trail
CL/2025/03/V1/009208	Claim	Damage	NIK MUHAMAD ZAILANI BIN NIK DI	Credit Account	ZND174229250482	No	Force Majeure	Express	Pending Responsible Staff Details	200.00	200.00	31-3-2025 10:47:47 PM	19-5-2025 10:44:44 AM	14-4-2025 10:47:47 PM	17-5-2025 10:44:32 AM		Audit Trail
CL/2025/03/V1/009207	Claim	Delay Delivery Premium Parcel	AGNA TRADING	Credit Account	ZND174229310759	No	Misrouted Issue	Premium	Rejected	270.00		29-3-2025 10:03:17 PM		12-4-2025 10:03:17 PM			Audit Trail
CL/2025/03/V1/009206	Claim	Lost	SU Wong	Credit Account	ZND174229307612	No	Driver Issue	Premium	Pending Responsible Staff Details	3303.80	200.00	28-3-2025 10:00:11 PM	29-8-2025 04:30:06 PM	11-4-2025 10:00:11 PM	27-8-2025 04:24:30 AM		Audit Trail
CL/2025/03/V1/009205	Claim	Damage	LONNIX (M) SDN BHD	Credit Account	ZND174118380160	No	Hub/Depo/ Station Handling Issue	Express	Pending Responsible Staff Details	200.00	200.00	28-3-2025 05:08:39 PM	23-4-2025 10:34:38 AM	11-4-2025 05:08:39 PM	21-4-2025 10:32:14 AM		Audit Trail

CL/2025/03/V1/009204	Claim	Damage	LING NATURE STINGLESS BEE FARM	Credit Account	ZND174117973608	No	Force Majeure	Express	Pending Responsible Staff Details	799.00	200.00	28-3-2025 05:00:15 PM	1-5-2025 02:41:33 PM	11-4-2025 05:00:15 PM	29-4-2025 02:38:21 AM		Audit Trail
CL/2025/03/V1/009203	Claim	Lost	SUZIE A/P AH CHAI	Cash	ZND174118066903	No	Hub/Depo/ Station Handling Issue	Value Pack	Pending by Operation	384.00		28-3-2025 04:40:23 PM	18-4-2025 02:22:28 PM	11-4-2025 04:40:23 PM			Audit Trail
CL/2025/03/V1/009202	Claim	Damage	PP HOME FURNITURE (M) SDN.BHD	Prepaid Account	ZND174229233980				Rejected	90.00		28-3-2025 04:03:02 PM		11-4-2025 04:03:02 PM			Audit Trail
CL/2025/03/V1/009201	Claim	Damage	MMAG DIGITAL SDN BHD	Credit Account	ZND174056718612	No	Force Majeure	Express	Pending Responsible Staff Details	1999.00	200.00	28-3-2025 03:59:52 PM	8-5-2025 02:26:27 PM	11-4-2025 03:59:52 PM	6-5-2025 02:26:11 AM		Audit Trail
CL/2025/03/V1/009200	Claim	Damage	MMAG DIGITAL SDN BHD	Credit Account	ZND173823167622	No	Force Majeure	Express	Pending by Operation	1999.00		28-3-2025 03:54:18 PM	18-4-2025 12:44:31 PM	11-4-2025 03:54:18 PM			Audit Trail
CL/2025/03/V1/009199	Claim	Damage	MMAG DIGITAL SDN BHD	Credit Account	ZND173989002607	No	Force Majeure	Express	Pending Responsible Staff Details	1999.00	200.00	28-3-2025 03:48:46 PM	8-5-2025 02:37:46 PM	11-4-2025 03:48:46 PM	6-5-2025 02:37:24 AM		Audit Trail
CL/2025/03/V1/009198	Claim	Damage	Js	Credit Account	ZND174229357952	No	Force Majeure	Express	Pending Responsible Staff Details	200.00	200.00	28-3-2025 03:45:35 PM	26-7-2025 11:23:27 AM	11-4-2025 03:45:35 PM	24-7-2025 11:23:14 AM		Audit Trail
CL/2025/03/V1/009197	Claim	Damage	MMAG DIGITAL SDN BHD	Credit Account	ZND173226429716	No	Force Majeure	Express	Pending Responsible Staff Details	1999.00	200.00	28-3-2025 03:44:54 PM	1-5-2025 04:26:46 PM	11-4-2025 03:44:54 PM	29-4-2025 04:24:05 AM		Audit Trail
CL/2025/03/V1/009196	Claim	Damage	Ling Wan Khim@Ricky	Credit Account	ZND174229100947	No	Force Majeure	Express	Rejected	570.00		28-3-2025 03:42:17 PM		11-4-2025 03:42:17 PM			Audit Trail
CL/2025/03/V1/009195	Claim	Damage	Eric Ooi	Credit Account	ZND174229224117	No	Force Majeure	Express	Pending Responsible Staff and Payment Details	200.00	200.00	28-3-2025 03:41:46 PM	30-8-2025 10:51:11 AM	11-4-2025 03:41:46 PM			Audit Trail
CL/2025/03/V1/009194	Claim	Lost	MMAG DIGITAL SDN BHD	Credit Account	ZND172848409847				Rejected	1999.00		28-3-2025 03:34:06 PM		11-4-2025 03:34:06 PM			Audit Trail
CL/2025/03/V1/009193	Claim	Damage	MMAG DIGITAL SDN BHD	Credit Account	ZND173989003628	No	Force Majeure	Express	Pending Responsible Staff Details	1999.00	200.00	28-3-2025 03:29:49 PM	25-4-2025 09:24:16 AM	11-4-2025 03:29:49 PM	23-4-2025 09:19:13 AM		Audit Trail
CL/2025/03/V1/009192	Claim	Damage	MMAG DIGITAL SDN BHD	Credit Account	ZND173989336917	No	Force Majeure	Express	Pending Responsible Staff Details	1999.00	200.00	28-3-2025 03:24:46 PM	8-5-2025 02:42:02 PM	11-4-2025 03:24:46 PM	6-5-2025 02:41:42 AM		Audit Trail

CL/2025/03/V1/009191	Claim	Damage	KOOKA PAPER MANUFACTURING SDN BHD	Credit Account	ZND174229112414	No	Force Majeure	Express	Pending Responsible Staff Details	25.00	25.00	28-3-2025 09:02:16 AM	11-5-2025 09:41:01 AM	11-4-2025 09:02:16 AM	9-5-2025 09:37:36 AM		Audit Trail
CL/2025/03/V1/009190	Claim	Damage	Cha Bee Hong	Credit Account	ZND174119030132	No	Hub/Depo/ Station Handling Issue	Express	Pending Responsible Staff Details	0.00	79.00	27-3-2025 02:37:32 PM	25-4-2025 09:33:00 AM	10-4-2025 02:37:32 PM	23-4-2025 09:27:51 AM		Audit Trail
CL/2025/03/V1/009189	Claim	Lost	Albert Chuah Seong Ghee	Credit Account	YT250472127208975 3				Rejected	0.00		26-3-2025 07:37:25 PM		9-4-2025 07:37:25 PM			Audit Trail
CL/2025/03/V1/009188	Claim	Damage	Jo Decor Furniture	Credit Account	ZND174228273710	Yes	Force Majeure	Bulky	Pending by Claim Dept	220.00		26-3-2025 04:47:33 PM	14-6-2025 10:04:42 AM	9-4-2025 04:47:33 PM			Audit Trail
CL/2025/03/V1/009187	Claim	Lost	MUI YONG (M) SDN BHD	Cash	ZND174226385644	No	Hub/Depo/ Station Handling Issue	Express	Pending Responsible Staff Details	158.00	158.00	26-3-2025 04:21:38 PM	1-5-2025 05:16:14 PM	9-4-2025 04:21:38 PM	29-4-2025 05:12:13 AM		Audit Trail
CL/2025/03/V1/009186	Claim	Lost	Albert Chuah Seong Ghee	Credit Account	10262707033	No	Hub/Depo/ Station Handling Issue	Express	Rejected	50.00		26-3-2025 04:04:18 PM		9-4-2025 04:04:18 PM			Audit Trail
CL/2025/03/V1/009185	Claim	Lost	saznizam sazmee sinoh	Credit Account	10262649412	No	Hub/Depo/ Station Handling Issue	Express	Pending Responsible Staff Details	30.00	30.00	26-3-2025 03:37:51 PM	29-8-2025 04:23:18 PM	9-4-2025 03:37:51 PM	27-8-2025 04:20:37 AM		Audit Trail
CL/2025/03/V1/009184	Claim	Damage	AES SALES & SERVICE SDN BHD	Credit Account	ZND174118766384	No	Force Majeure	Express	Pending Responsible Staff Details	200.00	200.00	26-3-2025 01:19:44 PM	6-6-2026 10:05:07 AM	9-4-2025 01:19:44 PM	4-6-2026 09:59:02 AM		Audit Trail
CL/2025/03/V1/009183	Claim	Lost	angweijian	Credit Account	6567573305	No	Force Majeure	Express	Rejected	640.00		26-3-2025 12:34:35 PM		9-4-2025 12:34:35 PM			Audit Trail
CL/2025/03/V1/009182	Claim	Lost	huizhi trading	Credit Account	ZIN174116847658	No	Hub/Depo/ Station Handling Issue	Express	Pending by Operation	234.00		26-3-2025 12:31:49 PM	16-4-2025 12:04:58 PM	9-4-2025 12:31:49 PM			Audit Trail
CL/2025/03/V1/009181	Claim	Damage	Mmatrix	Credit Account	ZND174228135247	No	Force Majeure	Express	Pending by Operation	2198.00		25-3-2025 04:34:27 PM	16-4-2025 11:46:13 AM	8-4-2025 04:34:27 PM			Audit Trail
CL/2025/03/V1/009180	Claim	Damage	YANWOW ANG	Credit Account	ZND174228338969				Rejected	238.00		25-3-2025 01:28:14 PM		8-4-2025 01:28:14 PM			Audit Trail
CL/2025/03/V1/009179	Claim	Damage	PERABOT SUNGAI RAMBAI SDN BHD	Credit Account	ZND174118537991				Rejected	135.00		25-3-2025 11:28:57 AM		8-4-2025 11:28:57 AM			Audit Trail

CL/2025/03/V1/009178	Claim	Lost	Domica Furniture E-Commerce Sdn Bhd	Credit Account	ZND174222422879	No	Hub/Depo/Station Handling Issue	Express	Pending Responsible Staff Details	355.10	200.00	25-3-2025 11:04:39 AM	19-4-2025 09:32:19 AM	8-4-2025 11:04:39 AM	17-4-2025 09:27:00 AM		Audit Trail
CL/2025/03/V1/009177	Claim	Damage	TND EXPRESS	Credit Account	TND2800213533				Rejected	107.72		25-3-2025 10:43:28 AM		8-4-2025 10:43:28 AM			Audit Trail
CL/2025/03/V1/009176	Claim	Lost	lim wei qaun	Credit Account	CND174117236796002				Rejected	300.00		24-3-2025 04:50:49 PM		7-4-2025 04:50:49 PM			Audit Trail
CL/2025/03/V1/009175	Claim	Lost	Acer Sales And Services Sdn Bhd	Credit Account	SMSO25001431-0000	No	WareHouse Handling Issue	Express	Pending Responsible Staff Details and Pending Upload Payment from Insurance Company	56.50	56.50	24-3-2025 03:50:38 PM		7-4-2025 03:50:38 PM			Audit Trail
CL/2025/03/V1/009174	Claim	Missing Content	Acer Sales And Services Sdn Bhd	Credit Account	SMSO24038212-0000	No	WareHouse Handling Issue	Express	Pending by Operation	0.00		24-3-2025 03:48:33 PM	27-3-2025 10:54:02 AM	7-4-2025 03:48:33 PM			Audit Trail
CL/2025/03/V1/009173	Claim	Damage	NASHIRAH	Credit Account	ZND174118012610				Rejected	434.00		24-3-2025 01:12:23 PM		7-4-2025 01:12:23 PM			Audit Trail
CL/2025/03/V1/009172	Claim	Lost	Denise Boon	Prepaid Account	ZND173755177119	No	Hub/Depo/Station Handling Issue	Express	Pending Responsible Staff Details	25.00	25.00	24-3-2025 11:42:38 AM	19-4-2025 02:32:49 PM	7-4-2025 11:42:38 AM	17-4-2025 02:29:22 AM		Audit Trail
CL/2025/03/V1/009171	Claim	Damage	PP HOME FURNITURE (M) SDN.BHD	Prepaid Account	ZND174227889004				Rejected	180.00		24-3-2025 10:27:36 AM		7-4-2025 10:27:36 AM			Audit Trail
CL/2025/03/V1/009170	Claim	Damage	Domica Furniture E-Commerce Sdn Bhd	Credit Account	ZND174118752714	No	Force Majeure	Express	Pending Responsible Staff Details	150.90	150.90	24-3-2025 09:57:54 AM	8-5-2025 03:04:36 PM	7-4-2025 09:57:54 AM	6-5-2025 03:01:40 AM		Audit Trail
CL/2025/03/V1/009169	Claim	Damage	Serene Chew	Credit Account	ZND174118425052	No	Force Majeure	Express	Rejected	105.00		23-3-2025 11:18:55 PM		6-4-2025 11:18:55 PM			Audit Trail
CL/2025/03/V1/009168	Claim	Delay Delivery Premium Parcel	AGNA TRADING	Credit Account	ZND174228208354				Rejected	11.66		23-3-2025 08:50:58 PM		6-4-2025 08:50:58 PM			Audit Trail
CL/2025/03/V1/009167	Claim	Delay Delivery Premium Parcel	AGNA TRADING	Credit Account	ZND174228080622				Rejected	11.66		23-3-2025 08:43:17 PM		6-4-2025 08:43:17 PM			Audit Trail

CL/2025/03/V1/009166	Claim	Delay Delivery Premium Parcel	Wong Joe Mann	Credit Account	ZND174228291554				Rejected	300.00		23-3-2025 02:28:33 AM		6-4-2025 02:28:33 AM			Audit Trail
CL/2025/03/V1/009165	Claim	Damage	Najwa	Credit Account	ZND174118802211	No	Force Majeure	Express	Pending Responsible Staff and Payment Details	200.00	200.00	22-3-2025 11:36:25 PM	30-8-2025 10:51:09 AM	5-4-2025 11:36:25 PM			Audit Trail
CL/2025/03/V1/009164	Claim	Delay Delivery Premium Parcel	Abidin Bin Bakar - Acc No: R4910203000	Credit Account	ZND174227887352	No	Driver Issue	Premium	Pending Responsible Staff Details	20.00	20.00	22-3-2025 08:31:16 PM	28-6-2025 02:11:17 PM	5-4-2025 08:31:16 PM	26-6-2025 02:10:53 AM		Audit Trail
CL/2025/03/V1/009163	Claim	Delay Delivery Premium Parcel	Abidin Bin Bakar - Acc No: R4910203000	Credit Account	ZND174227887444	No	Driver Issue	Premium	Pending Responsible Staff Details	20.00	20.00	22-3-2025 07:46:20 PM	28-6-2025 02:13:57 PM	5-4-2025 07:46:20 PM	26-6-2025 02:13:33 AM		Audit Trail
CL/2025/03/V1/009162	Claim	Damage	poe express service	Cash	ZND173989728064	No	Hub/Depo/ Station Handling Issue	Express	Pending Responsible Staff Details	50.00	50.00	22-3-2025 01:17:39 PM	1-8-2025 05:38:50 PM	5-4-2025 01:17:39 PM	30-7-2025 05:36:16 AM		Audit Trail
CL/2025/03/V1/009161	Claim	Damage	FARHANA	Credit Account	ZND174118605751	No	Hub/Depo/ Station Handling Issue	Express	Rejected	55.00		22-3-2025 10:35:12 AM		5-4-2025 10:35:12 AM			Audit Trail
CL/2025/03/V1/009160	Claim	Lost	QM LIVE EMPIRE	Credit Account	ZND173989727029	No	Driver Issue	Express	Pending Responsible Staff Details	350.10	200.00	22-3-2025 10:16:19 AM	19-4-2025 11:05:30 AM	5-4-2025 10:16:19 AM	17-4-2025 11:01:38 AM		Audit Trail
CL/2025/03/V1/009159	Claim	Damage	Lee Ke Jiong	Cash	ZND174227801747	No	Driver Issue	Express	Pending Responsible Staff Details	150.00	150.00	22-3-2025 01:11:54 AM	19-4-2025 02:43:24 PM	5-4-2025 01:11:54 AM	17-4-2025 02:42:53 AM		Audit Trail
CL/2025/03/V1/009158	Claim	Delay Delivery Premium Parcel	Loh Chee Fai	Prepaid Account	ZND174228219565				Rejected	24.40		21-3-2025 11:31:02 PM		4-4-2025 11:31:02 PM			Audit Trail
CL/2025/03/V1/009157	Claim	Delay Delivery Premium Parcel	Loh Chee Fai	Prepaid Account	RTSZND1742282195 65				Rejected	37.10		21-3-2025 11:26:45 PM		4-4-2025 11:26:45 PM			Audit Trail
CL/2025/03/V1/009156	Claim	Delay Delivery Premium Parcel	Laman bin mose	Credit Account	ZND174056842799				Rejected	20.00		21-3-2025 08:53:26 PM		4-4-2025 08:53:26 PM			Audit Trail
CL/2025/03/V1/009155	Claim	Delay Delivery Premium Parcel	iSphere Sdn Bhd	Prepaid Account	ZND173770423826	No	Hub/Depo/ Station Handling Issue	Express	Pending Responsible Staff Details	7330.00	200.00	21-3-2025 04:20:52 PM	20-4-2025 04:53:29 PM	4-4-2025 04:20:52 PM	18-4-2025 04:53:14 AM		Audit Trail

CL/2025/03/V1/009154	Claim	Lost	Christine Tan	Credit Account	ZND174056457467	No	Hub/Depo/ Station Handling Issue	Express	Pending by Operation	200.00		21-3-2025 02:59:55 PM	28-3-2025 01:06:16 PM	4-4-2025 02:59:55 PM			Audit Trail
CL/2025/03/V1/009153	Claim	Damage	HIGH FIVE CHANNEL SHD BHD	Cash	ZND174118503415	No	Force Majeure	Express	Pending Responsible Staff Details and Pending Upload Payment from Insurance Company	179.00	179.00	21-3-2025 12:00:11 PM		4-4-2025 12:00:11 PM			Audit Trail
CL/2025/03/V1/009152	Claim	Damage	Kaira Technology (M) Sdn Bhd	Prepaid Account	ZND174057032892				Rejected	1580.00		20-3-2025 05:13:41 PM		3-4-2025 05:13:41 PM			Audit Trail
CL/2025/03/V1/009151	Claim	Damage	Kaira Technology (M) Sdn Bhd	Prepaid Account	ZND174057033875				Rejected	1580.00		20-3-2025 05:09:15 PM		3-4-2025 05:09:15 PM			Audit Trail
CL/2025/03/V1/009150	Claim	Lost	EM KAI BOON	Credit Account	ZND174117931547				Rejected	200.00		20-3-2025 02:16:30 PM		3-4-2025 02:16:30 PM			Audit Trail
CL/2025/03/V1/009149	Claim	Damage	CM Wan	Credit Account	ZND174118808275	No	Force Majeure	Express	Pending Responsible Staff Details	632.00	200.00	20-3-2025 11:32:08 AM	8-5-2025 03:48:23 PM	3-4-2025 11:32:08 AM	6-5-2025 03:48:06 AM		Audit Trail
CL/2025/03/V1/009148	Claim	Damage	amt pc distributors sdn bhd	Credit Account	ZND174118493433	No	Hub/Depo/ Station Handling Issue	Express	Pending Responsible Staff Details	442.00	442.00	20-3-2025 10:31:51 AM	19-4-2025 11:22:01 AM	3-4-2025 10:31:51 AM	17-4-2025 11:11:54 AM		Audit Trail
CL/2025/03/V1/009147	Claim	Lost	IEOW SIEW KHEUN	Credit Account	ZND173411992346	No	Packaging Problem (Sender)	FreshBox	Pending Responsible Staff Details	310.00	200.00	20-3-2025 08:44:20 AM	19-4-2025 02:53:51 PM	3-4-2025 08:44:20 AM	17-4-2025 02:51:07 AM		Audit Trail
CL/2025/03/V1/009146	Claim	Damage	TND EXPRESS (M) SDN BHD	Credit Account	ZND174117033876				Rejected	0.00		19-3-2025 05:20:06 PM		2-4-2025 05:20:06 PM			Audit Trail
CL/2025/03/V1/009145	Claim	Lost	MMATRIX	Credit Account	ZND174040404804				Rejected	3299.00		19-3-2025 03:11:30 PM		2-4-2025 03:11:30 PM			Audit Trail
CL/2025/03/V1/009144	Claim	Lost	MMATRIX	Credit Account	ZND174040818359				Rejected	4999.00		19-3-2025 02:55:51 PM		2-4-2025 02:55:51 PM			Audit Trail
CL/2025/03/V1/009143	Claim	Damage	mmatrix	Credit Account	ZND174117747506	No	Force Majeure	Express	Pending Responsible Staff Details	200.00	200.00	19-3-2025 02:43:59 PM	19-4-2025 11:28:08 AM	2-4-2025 02:43:59 PM	17-4-2025 11:26:01 AM		Audit Trail

CL/2025/03/V1/009142	Claim	Damage	Zaliza binti Ismail	Cash	ZND171821903864				Rejected	220.00		19-3-2025 02:33:59 PM		2-4-2025 02:33:59 PM			Audit Trail
CL/2025/03/V1/009141	Claim	Lost	Ting Yee Hui	Prepaid Account	EFS1004466591	No	LineHaul Connectivity Issue	Express	Pending Responsible Staff Details	300.00	200.00	19-3-2025 02:10:39 PM	19-5-2025 12:31:30 PM	2-4-2025 02:10:39 PM	17-5-2025 12:27:48 PM		Audit Trail
CL/2025/03/V1/009140	Claim	Damage	ERIC TAN	Credit Account	ZND174226986353				Rejected	329.00		19-3-2025 01:21:27 PM		2-4-2025 01:21:27 PM			Audit Trail
CL/2025/03/V1/009139	Claim	Lost	SARASWATY SOMASUNDRAM	Cash	ZND169156029362				Rejected	310.00		19-3-2025 12:37:41 PM		2-4-2025 12:37:41 PM			Audit Trail
CL/2025/03/V1/009138	Claim	Lost	EI EI	Credit Account	ZND173989151046	No	Hub/Depo/ Station Handling Issue	Express	Pending Responsible Staff Details	200.00	200.00	18-3-2025 04:13:57 PM	29-8-2025 04:19:18 PM	1-4-2025 04:13:57 PM	27-8-2025 04:16:05 AM		Audit Trail
CL/2025/03/V1/009137	Claim	Damage	PP HOME FURNITURE (M) SDN BHD	Prepaid Account	ZND174116941783				Rejected	180.00		18-3-2025 04:10:58 PM		1-4-2025 04:10:58 PM			Audit Trail
CL/2025/03/V1/009136	Claim	Damage	Habiba Binti mohd ismail	Credit Account	ZND174118295112	Yes	Force Majeure	Express	Pending Responsible Staff Details and Pending Upload Payment from Insurance Company	180.00	180.00	18-3-2025 02:27:04 PM		1-4-2025 02:27:04 PM	24-9-2025 02:40:56 AM		Audit Trail
CL/2025/03/V1/009135	Claim	Damage	YAP POH SAN	Credit Account	ZND174118534112				Rejected	67.37		18-3-2025 01:58:38 PM		1-4-2025 01:58:38 PM			Audit Trail
CL/2025/03/V1/009134	Claim	Damage	Zuraidah Ramia	Cash	ZND174098275838				Rejected	688.33		18-3-2025 01:34:10 PM		1-4-2025 01:34:10 PM			Audit Trail
CL/2025/03/V1/009133	Claim	Damage	ENSAH BINTI HAMZAH	Credit Account	ZND174118090953	No	Force Majeure	Express	Pending Responsible Staff Details	200.00	200.00	18-3-2025 12:48:57 PM	19-4-2025 11:32:13 AM	1-4-2025 12:48:57 PM	17-4-2025 11:29:46 AM		Audit Trail
CL/2025/03/V1/009132	Claim	Lost	TRACY TAN	Credit Account	ZIN173411622052	No	Hub/Depo/ Station Handling Issue	Express	Pending Responsible Staff Details	88.20	88.20	18-3-2025 12:27:22 PM	19-4-2025 02:58:18 PM	1-4-2025 12:27:22 PM	17-4-2025 02:55:48 AM		Audit Trail
CL/2025/03/V1/009131	Claim	Damage	JIA YI	Credit Account	ZND174097993153	No	Force Majeure	Express	Pending Responsible Staff Details	314.00	200.00	17-3-2025 04:37:55 PM	25-4-2025 09:49:23 AM	31-3-2025 04:37:55 PM	23-4-2025 09:45:30 AM		Audit Trail

CL/2025/03/V1/009130	Claim	Lost	MMATRIX SDN BHD	Credit Account	CND173822993932001	No	LineHaul Connectivity Issue	Express	Pending Responsible Staff Details	1199.00	1199.00	17-3-2025 03:58:38 PM	17-7-2025 10:49:56 AM	31-3-2025 03:58:38 PM	15-7-2025 10:49:34 AM		Audit Trail
CL/2025/03/V1/009129	Claim	Lost	Ho Yin Liang	Credit Account	ZND174118347453				Rejected	200.00		17-3-2025 02:15:55 PM		31-3-2025 02:15:55 PM			Audit Trail
CL/2025/03/V1/009128	Claim	Lost	LAIS ONLINE STORE (M) SDN BHD	Credit Account	ZND174056787489				Rejected	17.90		17-3-2025 01:36:19 PM		31-3-2025 01:36:19 PM			Audit Trail
CL/2025/03/V1/009127	Claim	Damage	CM WAN	Credit Account	ZND174118099536	No	Force Majeure	Express	Pending Responsible Staff Details	632.00	200.00	17-3-2025 10:06:14 AM	19-4-2025 03:04:15 PM	31-3-2025 10:06:14 AM	17-4-2025 03:03:56 AM		Audit Trail
CL/2025/03/V1/009126	Claim	Damage	Qian Li Niao Logistic Intl	Credit Account	FG000114548	No	Force Majeure	Express	Pending Responsible Staff Details	29.80	29.80	17-3-2025 09:12:10 AM	16-4-2025 10:18:01 AM	31-3-2025 09:12:10 AM	14-4-2025 10:14:42 AM		Audit Trail
CL/2025/03/V1/009125	Claim	Damage	Azizah	Credit Account	ZND174118027195	No	Force Majeure	Express	Pending Responsible Staff Details	200.00	200.00	16-3-2025 05:54:35 PM	19-4-2025 11:34:49 AM	30-3-2025 05:54:35 PM	17-4-2025 11:32:54 AM		Audit Trail
CL/2025/03/V1/009124	Claim	Damage	MUHAMMAD NAZMIRUDIN	Credit Account	ZND174117703922	No	Force Majeure	Express	Pending Responsible Staff Details	200.00	200.00	16-3-2025 04:54:22 PM	14-6-2025 10:32:19 AM	30-3-2025 04:54:22 PM	12-6-2025 10:30:28 AM		Audit Trail
CL/2025/03/V1/009123	Claim	Damage	Ameen	Credit Account	ZND174118379164	No	Force Majeure	Express	Pending Responsible Staff and Payment Details	200.00	200.00	16-3-2025 04:45:23 PM	30-8-2025 10:51:07 AM	30-3-2025 04:45:23 PM			Audit Trail
CL/2025/03/V1/009122	Claim	Lost	ABNER BEAUTY GLOBAL SDN BHD	Credit Account	ZND174056657515	No	LineHaul Connectivity Issue	Express	Pending Responsible Staff Details	200.00	200.00	15-3-2025 04:19:38 PM	19-4-2025 03:22:15 PM	29-3-2025 04:19:38 PM	17-4-2025 03:20:32 AM		Audit Trail
CL/2025/03/V1/009121	Claim	Damage	House of Enzyme	Credit Account	ZND174098184680				Rejected	200.00		15-3-2025 01:24:11 PM		29-3-2025 01:24:11 PM			Audit Trail
CL/2025/03/V1/009120	Claim	Lost	Chong Tsae TSUEY	Credit Account	ZND174117950197				Rejected	99.00		15-3-2025 11:09:01 AM		29-3-2025 11:09:01 AM			Audit Trail
CL/2025/03/V1/009119	Claim	Damage	LING NATURE STINGLESS BEE FARM	Credit Account	ZND174056815403	No	Force Majeure	Express	Pending Responsible Staff Details	168.00	168.00	15-3-2025 10:55:09 AM	3-10-2025 10:07:01 AM	29-3-2025 10:55:09 AM	1-10-2025 10:03:35 AM		Audit Trail

CL/2025/03/V1/009118	Claim	Damage	LING NATURE STINGLESS BEE FARM	Credit Account	ZND174056813768	No	Force Majeure	Express	Pending Responsible Staff Details	238.00	200.00	15-3-2025 10:35:50 AM	24-9-2025 02:33:26 PM	29-3-2025 10:35:50 AM	22-9-2025 02:29:20 AM		Audit Trail
CL/2025/03/V1/009117	Claim	Damage	Kaira Technology (M) Sdn Bhd	Prepaid Account	ZND174117610992	No	Force Majeure	Express	Pending Responsible Staff Details and Pending Upload Payment from Insurance Company	200.00	200.00	14-3-2025 05:09:52 PM		28-3-2025 05:09:52 PM			Audit Trail
CL/2025/03/V1/009116	Claim	Lost	MMAG DIGITAL SDN BHD	Credit Account	ZND172807188707	No	LineHaul Connectivity Issue	Express	Pending Responsible Staff Details	1999.00	200.00	14-3-2025 03:49:57 PM	19-4-2025 11:59:02 AM	28-3-2025 03:49:57 PM	17-4-2025 11:57:59 AM		Audit Trail
CL/2025/03/V1/009115	Claim	Damage	MMAG DIGITAL SDN BHD	Credit Account	ZND173224357769	No	Force Majeure	Express	Pending Responsible Staff Details	1999.00	200.00	14-3-2025 03:40:03 PM	19-4-2025 12:02:30 PM	28-3-2025 03:40:03 PM	17-4-2025 12:02:12 PM		Audit Trail
CL/2025/03/V1/009114	Claim	Damage	MMAG DIGITAL SDN BHD	Credit Account	ZND173226862605	No	Force Majeure	Express	Pending Responsible Staff Details	1999.00	200.00	14-3-2025 03:34:29 PM	1-5-2025 04:34:47 PM	28-3-2025 03:34:29 PM	29-4-2025 04:34:31 AM		Audit Trail
CL/2025/03/V1/009113	Claim	Lost	DW WHOLESALES SDN BHD	Prepaid Account	ZND173825008602	No	LineHaul Handling Issue	Express	Pending Responsible Staff Details	513.00	200.00	14-3-2025 02:42:07 PM	19-5-2025 02:04:30 PM	28-3-2025 02:42:07 PM	17-5-2025 02:04:14 AM		Audit Trail
CL/2025/03/V1/009112	Claim	Lost	DW WHOLESALES SDN BHD	Prepaid Account	ZND173825016119	No	LineHaul Handling Issue	Express	Pending Responsible Staff Details	513.00	200.00	14-3-2025 02:39:27 PM	19-5-2025 02:08:28 PM	28-3-2025 02:39:27 PM	17-5-2025 02:08:07 AM		Audit Trail
CL/2025/03/V1/009111	Claim	Damage	HJ EXPRESS	Credit Account	ZND174117266489				Rejected	105.00		14-3-2025 01:52:09 PM		28-3-2025 01:52:09 PM			Audit Trail
CL/2025/03/V1/009110	Claim	Damage	MMAG DIGITAL SDN BHD	Credit Account	ZND173224968484	No	Force Majeure	Express	Pending by Operation	1999.00		14-3-2025 01:06:06 PM	12-4-2025 10:02:44 AM	28-3-2025 01:06:06 PM			Audit Trail
CL/2025/03/V1/009109	Claim	Damage	MMAG DIGITAL SDN BHD	Credit Account	ZND173410712365	No	Force Majeure	Express	Pending by Operation	1999.00		14-3-2025 12:47:16 PM	12-4-2025 09:57:42 AM	28-3-2025 12:47:16 PM			Audit Trail
CL/2025/03/V1/009108	Claim	Damage	MMAG DIGITAL SDN BHD	Credit Account	ZND173224358803	No	Force Majeure	Express	Pending Responsible Staff Details	1999.00	200.00	14-3-2025 12:42:29 PM	19-4-2025 12:19:29 PM	28-3-2025 12:42:29 PM	17-4-2025 12:08:52 PM		Audit Trail
CL/2025/03/V1/009107	Claim	Damage	MMAG DIGITAL SDN BHD	Credit Account	ZND173225883212	No	Force Majeure	Express	Pending by Operation	1999.00		14-3-2025 12:36:47 PM	12-4-2025 09:48:57 AM	28-3-2025 12:36:47 PM			Audit Trail

CL/2025/03/V1/009106	Claim	Damage	MMAG DIGITAL SDN BHD	Credit Account	ZND173226860151	No	Force Majeure	Express	Pending Responsible Staff Details	1999.00	200.00	14-3-2025 12:24:28 PM	1-5-2025 04:36:30 PM	28-3-2025 12:24:28 PM	29-4-2025 04:36:13 AM		Audit Trail
CL/2025/03/V1/009105	Claim	Damage	MMAG DIGITAL SDN BHD	Credit Account	ZND173224355413	No	Force Majeure	Express	Pending by Operation	1999.00		14-3-2025 12:18:24 PM	12-4-2025 08:27:33 AM	28-3-2025 12:18:24 PM			Audit Trail
CL/2025/03/V1/009104	Claim	Damage	MMAG DIGITAL SDN BHD	Credit Account	ZND173221112781	No	Force Majeure	Express	Pending by Operation	1999.00		14-3-2025 12:14:08 PM	12-4-2025 08:18:09 AM	28-3-2025 12:14:08 PM			Audit Trail
CL/2025/03/V1/009103	Claim	Damage	MMAG DIGITAL SDN BHD	Credit Account	ZND173224355048	No	Force Majeure	Express	Pending by Operation	1999.00		14-3-2025 12:08:33 PM	12-4-2025 08:08:32 AM	28-3-2025 12:08:33 PM			Audit Trail
CL/2025/03/V1/009102	Claim	Damage	MMAG DIGITAL SDN BHD	Credit Account	ZND173224357004	No	Force Majeure	Express	Pending Responsible Staff Details	1999.00	200.00	14-3-2025 12:02:59 PM	19-4-2025 12:07:50 PM	28-3-2025 12:02:59 PM	17-4-2025 12:07:20 PM		Audit Trail
CL/2025/03/V1/009101	Claim	Damage	MMAG DIGITAL SDN BHD	Credit Account	ZND173229584726	No	Force Majeure	Express	Pending by Operation	1999.00		14-3-2025 11:56:24 AM	11-4-2025 07:00:49 PM	28-3-2025 11:56:24 AM			Audit Trail
CL/2025/03/V1/009100	Claim	Damage	MMAG DIGITAL SDN BHD	Credit Account	ZND173224897883	No	Force Majeure	Express	Pending by Operation	1999.00		14-3-2025 11:50:12 AM	11-4-2025 06:48:54 PM	28-3-2025 11:50:12 AM			Audit Trail
CL/2025/03/V1/009099	Claim	Damage	MMAG DIGITAL SDN BHD	Credit Account	ZND173226429952	No	Force Majeure	Express	Pending Responsible Staff Details	1999.00	200.00	14-3-2025 11:40:55 AM	28-4-2025 09:57:36 AM	28-3-2025 11:40:55 AM	26-4-2025 09:32:18 AM		Audit Trail
CL/2025/03/V1/009098	Claim	Damage	MMAG DIGITAL SDN BHD	Credit Account	ZND173226860922	No	Force Majeure	Express	Pending by Operation	1999.00		14-3-2025 11:36:25 AM	11-4-2025 05:55:34 PM	28-3-2025 11:36:25 AM			Audit Trail
CL/2025/03/V1/009097	Claim	Delay Delivery Premium Parcel	QUNKEE SDN BHD	Prepaid Account	ZND174117764763	No	Misrouted Issue	Premium	Pending by Operation	100.00		14-3-2025 11:32:55 AM	11-4-2025 05:35:23 PM	28-3-2025 11:32:55 AM			Audit Trail
CL/2025/03/V1/009096	Claim	Damage	HIGHFIVE CHANNEL SDN BHD	Cash	ZND174097730857				Rejected	299.00		14-3-2025 10:06:22 AM		28-3-2025 10:06:22 AM			Audit Trail
CL/2025/03/V1/009095	Claim	Damage	Jack Chiew	Credit Account	ZND173747314737	No	Driver Issue	Express	Pending Responsible Staff Details	250.00	200.00	13-3-2025 09:30:10 PM	19-4-2025 03:26:11 PM	27-3-2025 09:30:10 PM	17-4-2025 03:24:00 AM		Audit Trail
CL/2025/03/V1/009094	Claim	Damage	ROSLI BIN AWANG	Credit Account	ZND174117645161	No	Force Majeure	Express	Rejected	180.00		13-3-2025 04:09:00 PM		27-3-2025 04:09:00 PM			Audit Trail
CL/2025/03/V1/009093	Claim	Damage	TAN BOON HOCK	Cash	ZND174117623831				Rejected	200.00		13-3-2025 01:34:25 PM		27-3-2025 01:34:25 PM			Audit Trail

CL/2025/03/V1/009092	Claim	Delay Delivery Premium Parcel	DR SPECS - KB MAL	Credit Account	ZND174116628240				Rejected	200.00		13-3-2025 12:13:51 PM		27-3-2025 12:13:51 PM			Audit Trail
CL/2025/03/V1/009091	Claim	Damage	KEDAI MAKAN YEONG DOU FOO	Cash	ZND172690118171				Rejected	200.00		13-3-2025 11:59:49 AM		27-3-2025 11:59:49 AM			Audit Trail
CL/2025/03/V1/009090	Claim	Damage	KEDAI MAKAN YEONG DOU FOO	Cash	ZND172690118690				Rejected	200.00		13-3-2025 11:57:01 AM		27-3-2025 11:57:01 AM			Audit Trail
CL/2025/03/V1/009089	Claim	Lost	Xinjing Kee	Credit Account	CND173394951163001	No	Hub/Depo/ Station Handling Issue	Express	Pending Responsible Staff Details	230.00	200.00	13-3-2025 11:53:22 AM	29-8-2025 04:13:53 PM	27-3-2025 11:53:22 AM	27-8-2025 04:11:57 AM		Audit Trail
CL/2025/03/V1/009088	Claim	Damage	KEDAI MAKAN YEONG DOU FOO	Cash	ZND174117605158	No	Force Majeure	FreshBox	Pending Responsible Staff Details	200.00	200.00	13-3-2025 11:52:23 AM	8-5-2025 03:44:03 PM	27-3-2025 11:52:23 AM	6-5-2025 03:41:32 AM		Audit Trail
CL/2025/03/V1/009087	Claim	Lost	Christine Tan	Credit Account	ZND174040796398	No	Hub/Depo/ Station Handling Issue	Express	Pending by Operation	200.00		13-3-2025 11:00:49 AM	9-4-2025 04:50:47 PM	27-3-2025 11:00:49 AM			Audit Trail
CL/2025/03/V1/009086	Claim	Lost	Christine Tan	Credit Account	ZND174056423608	No	Hub/Depo/ Station Handling Issue	Express	Pending by Operation	119.00		13-3-2025 10:55:32 AM	9-4-2025 04:46:29 PM	27-3-2025 10:55:32 AM			Audit Trail
CL/2025/03/V1/009085	Claim	Delay Delivery Premium Parcel	MBE PUNCAK JALIL	Credit Account	ZND174117450666	No	WareHouse Handling Issue	Premium	Pending Responsible Staff Details	100.00	100.00	13-3-2025 12:07:34 AM	19-4-2025 03:34:34 PM	27-3-2025 12:07:34 AM	17-4-2025 03:27:48 AM		Audit Trail
CL/2025/03/V1/009084	Claim	Damage	U & ME Electrical Sdn Bhd	Credit Account	ZND174098035661	Yes	Force Majeure	Express	Pending by Claim Dept	2900.00		12-3-2025 05:44:58 PM	26-10-2025 11:29:35 PM	26-3-2025 05:44:58 PM			Audit Trail
CL/2025/03/V1/009083	Claim	Damage	NAKADA GROUP M SDN BHD	Credit Account	ZND174116832586	No	Force Majeure	Express	Pending Responsible Staff Details	799.00	200.00	12-3-2025 05:26:58 PM	19-4-2025 02:12:53 PM	26-3-2025 05:26:58 PM	17-4-2025 02:10:57 AM		Audit Trail
CL/2025/03/V1/009082	Claim	Damage	LINE HAUL SDN BHD	Credit Account	ZND173232987972				Rejected	288.00		12-3-2025 03:17:42 PM		26-3-2025 03:17:42 PM			Audit Trail
CL/2025/03/V1/009081	Claim	Lost	MMATRIX	Credit Account	ZND173989443783	No	Hub/Depo/ Station Handling Issue	Express	Pending Responsible Staff Details	10.00	10.00	12-3-2025 02:37:14 PM	20-8-2025 03:31:14 PM	26-3-2025 02:37:14 PM	18-8-2025 03:29:16 AM		Audit Trail
CL/2025/03/V1/009080	Claim	Lost	MMATRIX	Credit Account	ZND173989997729	No	Hub/Depo/ Station Handling Issue	Express	Pending Responsible Staff Details	10.00	10.00	12-3-2025 02:27:10 PM	20-8-2025 03:22:13 PM	26-3-2025 02:27:10 PM	18-8-2025 03:21:56 AM		Audit Trail

CL/2025/03/V1/009079	Claim	Delay Delivery Premium Parcel	VIVIAN	Cash	ZND174117388518				Rejected	200.00		12-3-2025 12:56:29 PM		26-3-2025 12:56:29 PM			Audit Trail
CL/2025/03/V1/009078	Claim	Damage	PENI GROUP SDN. BHD	Credit Account	ZND174097967178	No	Force Majeure	Express	Pending by Operation	64.80		12-3-2025 11:05:08 AM	13-4-2025 11:09:08 AM	26-3-2025 11:05:08 AM			Audit Trail
CL/2025/03/V1/009077	Claim	Damage	ngmeelian	Prepaid Account	ZND174117242810				Info Incomplete	50.00		12-3-2025 10:47:18 AM	9-4-2025 03:30:35 PM	26-3-2025 10:47:18 AM			Audit Trail
CL/2025/03/V1/009076	Claim	Damage	lee limhon	Prepaid Account	ZND174117244692				Info Incomplete	50.00		12-3-2025 10:36:51 AM	9-4-2025 03:28:43 PM	26-3-2025 10:36:51 AM			Audit Trail
CL/2025/03/V1/009075	Claim	Damage	lim lynnie	Prepaid Account	ZND174117434376				Info Incomplete	100.00		12-3-2025 10:25:53 AM	9-4-2025 03:24:42 PM	26-3-2025 10:25:53 AM			Audit Trail
CL/2025/03/V1/009074	Claim	Damage	DUNLOPILLO MALAYSIA SDN BHD	Credit Account	ZND173821942351				Rejected	200.00		12-3-2025 10:16:20 AM		26-3-2025 10:16:20 AM			Audit Trail
CL/2025/03/V1/009073	Claim	Damage	Derra	Credit Account	250302J5X3DKAQ	Yes	Force Majeure	Express	Pending Responsible Staff Details and Pending Upload Payment from Insurance Company	2539.00	1269.50	11-3-2025 05:22:00 PM		25-3-2025 05:22:00 PM	2-10-2025 10:18:13 AM		Audit Trail
CL/2025/03/V1/009072	Claim	Damage	DUNLOPILLO MALAYSIA SDN BHD	Credit Account	ZND174098111402	No	Force Majeure	Express	Pending Responsible Staff and Payment Details	200.00	200.00	11-3-2025 04:30:37 PM	19-4-2025 10:45:35 AM	25-3-2025 04:30:37 PM			Audit Trail
CL/2025/03/V1/009071	Claim	Damage	Bryan Choe	Credit Account	ZND174117445945	No	LineHaul Handling Issue	Express	Pending by Operation	1694.00		11-3-2025 01:52:39 PM	13-4-2025 10:21:09 AM	25-3-2025 01:52:39 PM			Audit Trail
CL/2025/03/V1/009070	Claim	Lost	LAIS ONLINE STORE (M) SDN BHD	Credit Account	ZND174117125809	No	Driver Issue	Express	Pending by Operation	149.10		11-3-2025 11:54:08 AM	9-4-2025 12:39:27 PM	25-3-2025 11:54:08 AM			Audit Trail
CL/2025/03/V1/009069	Claim	Delay Delivery Premium Parcel	Cai Li Food Industries Sdn Bhd	Cash	ZND174117092316				Rejected	456.00		11-3-2025 11:36:52 AM		25-3-2025 11:36:52 AM			Audit Trail
CL/2025/03/V1/009068	Claim	Lost	LAIS ONLINE STORE (M) SDN BHD	Credit Account	ZND173418339557	No	Hub/Depo/ Station Handling Issue	Express	Pending by Operation	153.80		11-3-2025 11:29:11 AM	9-4-2025 12:05:18 PM	25-3-2025 11:29:11 AM			Audit Trail

CL/2025/03/V1/009067	Claim	Lost	18 Ever Boutique	Credit Account	ZND173770300448	No	Driver Issue	Express	Pending Responsible Staff Details	292.30	200.00	11-3-2025 11:27:06 AM	23-4-2025 10:23:01 AM	25-3-2025 11:27:06 AM	21-4-2025 10:18:46 AM		Audit Trail
CL/2025/03/V1/009066	Claim	Damage	marziah binti senen	Credit Account	ZND174040657712				Rejected	0.00		10-3-2025 11:19:56 PM		24-3-2025 11:19:56 PM			Audit Trail
CL/2025/03/V1/009065	Claim	Lost	Chin Lee Guan	Credit Account	10263088721	No	Force Majeure	Express	Pending Responsible Staff Details	700.00	200.00	10-3-2025 05:36:13 PM	19-4-2025 02:06:02 PM	24-3-2025 05:36:13 PM	17-4-2025 02:04:26 AM		Audit Trail
CL/2025/03/V1/009064	Claim	Damage	Domica Furniture E-Commerce Sdn Bhd	Credit Account	ZND174097970222	No	Force Majeure	Express	Pending Responsible Staff and Payment Details	264.40	200.00	10-3-2025 04:14:26 PM	23-3-2025 10:21:59 AM	24-3-2025 04:14:26 PM			Audit Trail
CL/2025/03/V1/009063	Claim	Damage	ORDER TRADING SDN BHD	Credit Account	ZND174098287619	Yes	Force Majeure	Express	Pending by Claim Dept	2470.00		10-3-2025 03:45:11 PM	1-6-2025 04:02:49 PM	24-3-2025 03:45:11 PM			Audit Trail
CL/2025/03/V1/009062	Claim	Missing Content	ELLYA YASMIN BINTI ABDUL MAJID	Credit Account	ZND174116755526	No	LineHaul Connectivity Issue	Premium	Rejected	0.00		10-3-2025 09:26:49 AM		24-3-2025 09:26:49 AM			Audit Trail
CL/2025/03/V1/009061	Claim	Damage	MUHAMMAD ZUL FAHMI BIN MOHD NAIM	Credit Account	ZND174098276705	No	Force Majeure	Express	Pending Responsible Staff Details	200.00	200.00	9-3-2025 12:02:24 AM	13-4-2025 02:32:04 PM	23-3-2025 12:02:24 AM	11-4-2025 02:29:44 AM		Audit Trail
CL/2025/03/V1/009060	Claim	Damage	Hasnan Bin Moorsidi	Credit Account	ZND174098149313	No	Force Majeure	Express	Pending Responsible Staff Details	200.00	200.00	8-3-2025 11:48:13 PM	13-4-2025 02:42:13 PM	22-3-2025 11:48:13 PM	11-4-2025 02:34:18 AM		Audit Trail
CL/2025/03/V1/009059	Claim	Damage	HJ EXPRESS	Credit Account	ZND174056938607				Rejected	357.00		7-3-2025 08:59:20 PM		21-3-2025 08:59:20 PM			Audit Trail
CL/2025/03/V1/009058	Claim	Damage	TEE WEE MIN	Credit Account	ZND174040758327				Info Incomplete	140.36		7-3-2025 03:40:34 PM	27-3-2025 03:12:45 PM	21-3-2025 03:40:34 PM			Audit Trail
CL/2025/03/V1/009057	Claim	Damage	global arts creation	Credit Account	ZND173824131332				Rejected	950.00		7-3-2025 02:52:49 PM		21-3-2025 02:52:49 PM			Audit Trail
CL/2025/03/V1/009056	Claim	Damage	farah	Credit Account	ZND174057001416	No	Force Majeure	Express	Pending Responsible Staff Details	200.00	200.00	7-3-2025 02:31:14 PM	19-4-2025 02:08:50 PM	21-3-2025 02:31:14 PM	17-4-2025 02:07:10 AM		Audit Trail
CL/2025/03/V1/009055	Claim	Lost	JADE	Credit Account	ZND174056460610	No	Hub/Depo/ Station Handling Issue	Express	Pending by Operation	200.00		7-3-2025 12:01:48 PM	21-8-2025 07:44:45 AM	21-3-2025 12:01:48 PM			Audit Trail

CL/2025/03/V1/009054	Claim	Lost	YIN CHEW YI WEI	Credit Account	6567570052	No	Hub/Depo/ Station Handling Issue	Express	Pending Responsible Staff Details	270.00	200.00	6-3-2025 06:00:37 PM	19-4-2025 02:03:54 PM	20-3-2025 06:00:37 PM	17-4-2025 02:01:11 AM		Audit Trail
CL/2025/03/V1/009053	Claim	Damage	HIGH FIVE CHANNEL SHD BHD	Cash	ZND174056769591	No	Force Majeure	Express	Pending Responsible Staff Details	160.00	160.00	6-3-2025 05:20:15 PM	19-4-2025 01:51:27 PM	20-3-2025 05:20:15 PM	17-4-2025 01:51:08 AM		Audit Trail
CL/2025/03/V1/009052	Claim	Damage	MMAG DIGITAL SDN BHD	Credit Account	ZND173011810934				Rejected	1999.00		6-3-2025 04:03:12 PM		20-3-2025 04:03:12 PM			Audit Trail
CL/2025/03/V1/009051	Claim	Damage	The Nineties Organic Sdn Bhd	Credit Account	ZND174056944042	No	Hub/Depo/ Station Handling Issue	FreshBox	Rejected	81.19		6-3-2025 03:52:33 PM		20-3-2025 03:52:33 PM			Audit Trail
CL/2025/03/V1/009050	Claim	Damage	MMAG DIGITAL SDN BHD	Credit Account	ZND173226712740				Rejected	1999.00		6-3-2025 03:47:22 PM		20-3-2025 03:47:22 PM			Audit Trail
CL/2025/03/V1/009049	Claim	Damage	MMAG DIGITAL SDN BHD	Credit Account	ZND173223629645				Rejected	1999.00		6-3-2025 03:42:21 PM		20-3-2025 03:42:21 PM			Audit Trail
CL/2025/03/V1/009048	Claim	Lost	LINE HAUL SDN BHD	Credit Account	ZND173418052869				Rejected	288.00		6-3-2025 12:06:51 PM		20-3-2025 12:06:51 PM			Audit Trail
CL/2025/03/V1/009047	Claim	Lost	LINE HAUL SDN BHD	Credit Account	ZND173416889696				Rejected	288.00		6-3-2025 12:02:47 PM		20-3-2025 12:02:47 PM			Audit Trail
CL/2025/03/V1/009046	Claim	Damage	LAZIOR SDN BHD	Prepaid Account	ZND174056601266	No	Force Majeure	Express	Pending by Operation	209.70		5-3-2025 05:35:32 PM	27-3-2025 08:16:06 AM	19-3-2025 05:35:32 PM			Audit Trail
CL/2025/03/V1/009045	Claim	Damage	U & ME Electrical Sdn Bhd	Credit Account	ZND174056356845	No	Force Majeure	Express	Pending Responsible Staff Details	200.00	200.00	5-3-2025 04:21:22 PM	13-4-2025 02:54:39 PM	19-3-2025 04:21:22 PM	11-4-2025 02:48:14 AM		Audit Trail
CL/2025/03/V1/009044	Claim	Lost	HUONG DIEM (LINA)	Credit Account	ZND173989695601	No	Driver Issue	Express	Pending Responsible Staff Details	201.00	200.00	5-3-2025 03:11:07 PM	1-5-2025 02:33:48 PM	19-3-2025 03:11:07 PM	29-4-2025 02:29:41 AM		Audit Trail
CL/2025/03/V1/009043	Claim	Delay Delivery Premium Parcel	Norshabiqa Zainal	Cash	ZND173822371266				Rejected	180.00		5-3-2025 03:10:57 PM		19-3-2025 03:10:57 PM			Audit Trail
CL/2025/03/V1/009042	Claim	Delay Delivery Premium Parcel	Norshabiqa Zainal	Cash	ZND173822367894				Rejected	190.00		5-3-2025 03:03:06 PM		19-3-2025 03:03:06 PM			Audit Trail
CL/2025/03/V1/009041	Claim	Delay Delivery Premium Parcel	Norshabiqa Zainal	Cash	ZND173822369485				Rejected	100.00		5-3-2025 02:55:21 PM		19-3-2025 02:55:21 PM			Audit Trail

CL/2025/03/V1/009040	Claim	Delay Delivery Premium Parcel	Norshabiqa Zainal	Cash	ZND173822370344				Rejected	250.00		5-3-2025 02:42:31 PM		19-3-2025 02:42:31 PM			Audit Trail
CL/2025/03/V1/009039	Claim	Damage	IFREE GROUP TELECOMMUNICATION SDN BHD	Credit Account	ZND173824479922	No	Hub/Depo/ Station Handling Issue	Express	Pending Responsible Staff Details	150.00	150.00	5-3-2025 12:45:40 PM	29-8-2025 04:11:04 PM	19-3-2025 12:45:40 PM	27-8-2025 04:10:30 AM		Audit Trail
CL/2025/03/V1/009038	Claim	Lost	DOMUS ELECTRONIC HOME APPLIANCES	Credit Account	ZND173414682121	No	Force Majeure	Express	Pending Responsible Staff Details	204.49	200.00	5-3-2025 10:37:12 AM	30-3-2025 09:40:17 AM	19-3-2025 10:37:12 AM	28-3-2025 09:37:28 AM		Audit Trail
CL/2025/03/V1/009037	Claim	Lost	Fong Zhin Ling	Credit Account	ZND173415714036	No	Driver Issue	Express	Pending Responsible Staff Details	526.70	200.00	4-3-2025 02:34:43 PM	23-4-2025 10:28:53 AM	18-3-2025 02:34:43 PM	21-4-2025 10:25:02 AM		Audit Trail
CL/2025/03/V1/009036	Claim	Damage	CHA BEE HONG	Credit Account	ZND173990145102	Yes	Force Majeure	Express	Pending by Operation	1599.00		4-3-2025 11:46:45 AM	22-3-2025 02:29:37 PM	18-3-2025 11:46:45 AM			Audit Trail
CL/2025/03/V1/009035	Claim	Lost	QM LIVE EMPIRE	Credit Account	ZND173989547078	No	Hub/Depo/ Station Handling Issue	Express	Pending by Operation	103.88		4-3-2025 10:00:44 AM	22-3-2025 01:43:46 PM	18-3-2025 10:00:44 AM			Audit Trail
CL/2025/03/V1/009034	Claim	Damage	Yuchi Kawashima	Cash	10262853856				Rejected	300.00		3-3-2025 07:03:58 PM		17-3-2025 07:03:58 PM			Audit Trail
CL/2025/03/V1/009033	Claim	Damage	KOOKA PAPER MANUFACTURING SDN BHD	Credit Account	ZND173989304671	No	Force Majeure	Express	Pending Responsible Staff Details	22.60	22.60	3-3-2025 04:41:41 PM	16-4-2025 10:14:26 AM	17-3-2025 04:41:41 PM	14-4-2025 10:08:49 AM		Audit Trail
CL/2025/03/V1/009032	Claim	Damage	TOP LIFESTYLE SDN BHD	Cash	CND1734150796610001	No	Force Majeure	Express	Pending Responsible Staff and Payment Details	358.00	179.00	3-3-2025 10:15:50 AM	23-3-2025 01:19:12 PM	17-3-2025 10:15:50 AM			Audit Trail
CL/2025/03/V1/009031	Claim	Damage	TOP LIFESTYLE SDN BHD	Cash	ZND173414652506	No	Force Majeure	Express	Pending Responsible Staff Details and Pending Upload Payment from Insurance Company	598.00	299.00	3-3-2025 10:13:08 AM		17-3-2025 10:13:08 AM			Audit Trail

CL/2025/03/V1/009030	Claim	Damage	TOP LIFESTYLE SDN BHD	Cash	ZND173414652490	No	Force Majeure	Express	Pending Responsible Staff Details and Pending Upload Payment from Insurance Company	838.00	419.00	3-3-2025 10:10:46 AM		17-3-2025 10:10:46 AM			Audit Trail
CL/2025/03/V1/009029	Claim	Damage	TOP LIFESTYLE SDN BHD	Credit Account	ZND173414652483	No	Force Majeure	Express	Pending Responsible Staff Details and Pending Upload Payment from Insurance Company	838.00	419.00	3-3-2025 10:08:55 AM		17-3-2025 10:08:55 AM			Audit Trail
CL/2025/03/V1/009028	Claim	Damage	TOP LIFESTYLE SDN BHD	Cash	ZND173414652476	No	Force Majeure	Express	Pending Responsible Staff Details and Pending Upload Payment from Insurance Company	1988.00	994.00	3-3-2025 10:06:52 AM		17-3-2025 10:06:52 AM			Audit Trail
CL/2025/03/V1/009027	Claim	Damage	TOP LIFESTYLE SDN BHD	Cash	ZND173414652469	No	Force Majeure	Express	Pending Responsible Staff Details and Pending Upload Payment from Insurance Company	1988.00	994.00	3-3-2025 10:04:22 AM		17-3-2025 10:04:22 AM			Audit Trail
CL/2025/03/V1/009026	Claim	Damage	TOP LIFESTYLE SDN BHD	Cash	ZND173414652674	No	Force Majeure	Express	Pending Responsible Staff and Payment Details	1388.00	694.00	3-3-2025 10:02:01 AM	23-3-2025 01:17:04 PM	17-3-2025 10:02:01 AM			Audit Trail
CL/2025/03/V1/009025	Claim	Damage	TOP LIFESTYLE SDN BHD	Cash	ZND173415080070	No	Force Majeure	Express	Pending Responsible Staff and Payment Details	1388.00	694.00	3-3-2025 09:56:21 AM	23-3-2025 01:15:28 PM	17-3-2025 09:56:21 AM			Audit Trail
CL/2025/03/V1/009024	Claim	Damage	TOP LIFESTYLE SDN BHD	Cash	ZND173415550740	No	Force Majeure	Express	Pending Responsible Staff Details	1388.00	694.00	3-3-2025 09:54:07 AM	26-3-2025 04:35:27 PM	17-3-2025 09:54:07 AM	24-3-2025 04:35:10 AM		Audit Trail

CL/2025/03/V1/009023	Claim	Damage	TOP LIFESTYLE SDN BHD	Cash	ZND173415079661	No	Force Majeure	Express	Pending Responsible Staff and Payment Details	1388.00	694.00	3-3-2025 09:51:33 AM	23-3-2025 01:12:30 PM	17-3-2025 09:51:33 AM			Audit Trail
CL/2025/03/V1/009022	Claim	Damage	TOP LIFESTYLE SDN BHD	Cash	ZND173411305221	No	Force Majeure	Express	Pending Responsible Staff and Payment Details	1388.00	694.00	3-3-2025 09:46:48 AM	23-3-2025 01:10:54 PM	17-3-2025 09:46:48 AM			Audit Trail
CL/2025/03/V1/009021	Claim	Delay Delivery Premium Parcel	FATIMAH ASMARINA	Cash	ZND174056465684	No	Misrouted Issue	Premium	Pending Responsible Staff Details	200.00	100.00	2-3-2025 04:46:19 PM	29-3-2025 10:27:25 AM	16-3-2025 04:46:19 PM	27-3-2025 10:21:57 AM		Audit Trail
CL/2025/03/V1/009020	Claim	Damage FreshBox	Fatin	Credit Account	ZND174056605776				Rejected	100.00		1-3-2025 11:24:12 PM		15-3-2025 11:24:12 PM			Audit Trail
CL/2025/03/V1/009019	Claim	Damage	CHIN SIEW YING, +,	Prepaid Account	ZND174056581520				Rejected	90.00		1-3-2025 07:33:50 PM		15-3-2025 07:33:50 PM			Audit Trail
CL/2025/03/V1/009018	Claim	Damage	judypok	Prepaid Account	ZND173990178032				Info Incomplete	68.00		1-3-2025 09:38:52 AM	22-3-2025 12:10:57 PM	15-3-2025 09:38:52 AM			Audit Trail
CL/2025/02/V2/008994	Appeal	Lost	LAZIOR SDN BHD	Prepaid Account	ZND173414667791	No	Driver Issue	Express	Completed	200.00	200.00	28-2-2025 10:24:58 AM		14-3-2025 10:24:58 AM	17-4-2025 03:46:32 AM	17-4-2025 03:46:53 PM	Audit Trail
CL/2025/02/V2/008981	Appeal	Damage	HIGHFIVE CHANNEL SDN BHD	Cash	ZND174040404934	No	Force Majeure	Express	Completed	160.00	160.00	26-2-2025 03:31:16 PM		12-3-2025 03:31:16 PM	7-11-2025 04:10:30 AM	7-11-2025 04:11:06 PM	Audit Trail
CL/2025/02/V2/008936	Appeal	Damage	Domica Furniture E-Commerce Sdn Bhd	Credit Account	ZND173824488443	No	Force Majeure	Express	Completed	139.00	139.00	20-2-2025 10:31:13 AM		6-3-2025 10:31:13 AM	7-3-2025 03:07:27 AM	7-3-2025 03:07:52 PM	Audit Trail
CL/2025/02/V2/008934	Appeal	Lost	Qian Li Niao Logistic Intl	Credit Account	MYZZ0108339	No	Hub/Depo/ Station Handling Issue	Express	Completed	400.00	400.00	20-2-2025 10:18:52 AM		6-3-2025 10:18:52 AM	19-3-2025 03:05:24 AM	19-3-2025 03:05:42 PM	Audit Trail
CL/2025/02/V2/008921	Appeal	Lost	Parcelhub HQ	Credit Account	ZND173823091217	No	Driver Issue	Express	Completed	200.00	200.00	18-2-2025 03:14:23 PM		4-3-2025 03:14:23 PM	11-3-2025 02:42:58 AM	11-3-2025 02:45:04 PM	Audit Trail
CL/2025/02/V2/008887	Appeal	Damage	JOEY	Prepaid Account	ZND173755412418	No	Driver Issue	FreshBox	Completed	199.00	199.00	12-2-2025 12:46:11 PM		26-2-2025 12:46:11 PM	7-3-2025 03:41:04 AM	7-3-2025 03:41:26 PM	Audit Trail
CL/2025/02/V2/008884	Appeal	Damage	HIGHFIVE CHANNEL SDN BHD	Cash	ZND173822635153	No	Force Majeure	Express	Completed	194.00	194.00	12-2-2025 12:15:39 PM		26-2-2025 12:15:39 PM	20-2-2025 09:23:51 AM	20-2-2025 09:26:12 AM	Audit Trail
CL/2025/02/V2/008879	Appeal	Damage	AIK HOE HOME CENTRE SDN BHD	Credit Account	ZND173822071999	No	Force Majeure	Express	Completed	200.00	200.00	11-2-2025 12:13:13 PM		25-2-2025 12:13:13 PM	15-5-2025 04:16:27 AM	15-5-2025 04:16:59 PM	Audit Trail

CL/2025/02/V2/008871	Appeal	Damage	TND EXPRESS	Credit Account	ZND173770386329	No	Hub/Depo/Station Handling Issue	Express	Completed	64.10	64.10	8-2-2025 02:02:28 PM		22-2-2025 02:02:28 PM	3-3-2025 09:26:37 AM	3-3-2025 09:27:17 AM	Audit Trail
CL/2025/02/V2/008857	Appeal	Damage FreshBox	NG TIAN KEE	Prepaid Account	ZND173822304387	No	LineHaul Connectivity Issue	FreshBox	Completed	199.00	199.00	6-2-2025 05:07:47 PM		20-2-2025 05:07:47 PM	5-3-2025 03:38:09 AM	5-3-2025 03:38:38 PM	Audit Trail
CL/2025/02/V2/008856	Appeal	Damage FreshBox	CHEE CHAI HORNG	Prepaid Account	ZND173822302574	No	LineHaul Connectivity Issue	FreshBox	Completed	199.00	199.00	6-2-2025 05:02:29 PM		20-2-2025 05:02:29 PM	5-3-2025 03:36:29 AM	5-3-2025 03:36:55 PM	Audit Trail
CL/2025/02/V2/008855	Appeal	Damage FreshBox	LEE LE JEAN	Prepaid Account	ZND173822302178	No	LineHaul Connectivity Issue	FreshBox	Completed	199.00	199.00	6-2-2025 04:59:55 PM		20-2-2025 04:59:55 PM	5-3-2025 03:34:07 AM	5-3-2025 03:34:24 PM	Audit Trail
CL/2025/02/V2/008854	Appeal	Damage FreshBox	CATHERINE CHAI	Prepaid Account	ZND173822301904	No	LineHaul Connectivity Issue	FreshBox	Completed	199.00	199.00	6-2-2025 04:57:53 PM		20-2-2025 04:57:53 PM	5-3-2025 03:32:29 AM	5-3-2025 03:32:45 PM	Audit Trail
CL/2025/02/V2/008853	Appeal	Damage FreshBox	LUA CHOON HIONG	Prepaid Account	ZND173822202140	No	LineHaul Connectivity Issue	FreshBox	Completed	199.00	199.00	6-2-2025 04:56:07 PM		20-2-2025 04:56:07 PM	5-3-2025 03:29:54 AM	5-3-2025 03:30:24 PM	Audit Trail
CL/2025/02/V2/008852	Appeal	Damage FreshBox	KENNETH	Prepaid Account	ZND173822201327	No	LineHaul Connectivity Issue	FreshBox	Completed	199.00	199.00	6-2-2025 04:54:07 PM		20-2-2025 04:54:07 PM	5-3-2025 03:20:03 AM	5-3-2025 03:20:23 PM	Audit Trail
CL/2025/02/V2/008851	Appeal	Damage FreshBox	YANQING	Prepaid Account	ZND173822194759	No	LineHaul Connectivity Issue	FreshBox	Completed	199.00	199.00	6-2-2025 04:48:45 PM		20-2-2025 04:48:45 PM	5-3-2025 03:15:28 AM	5-3-2025 03:15:52 PM	Audit Trail
CL/2025/02/V2/008849	Appeal	Damage FreshBox	LAW KHENG GUAN	Prepaid Account	ZND173822093960	No	LineHaul Connectivity Issue	FreshBox	Completed	199.00	199.00	6-2-2025 04:46:26 PM		20-2-2025 04:46:26 PM	5-3-2025 03:13:42 AM	5-3-2025 03:13:58 PM	Audit Trail
CL/2025/02/V2/008846	Appeal	Damage FreshBox	ESTHER THEN	Prepaid Account	ZND173822093526	No	LineHaul Connectivity Issue	FreshBox	Completed	199.00	199.00	6-2-2025 04:41:23 PM		20-2-2025 04:41:23 PM	5-3-2025 03:11:42 AM	5-3-2025 03:12:03 PM	Audit Trail
CL/2025/02/V2/008845	Appeal	Damage FreshBox	TEOH PHAK KEE 张碧琴	Prepaid Account	ZND173822092734	No	LineHaul Connectivity Issue	FreshBox	Completed	199.00	199.00	6-2-2025 04:39:20 PM		20-2-2025 04:39:20 PM	5-3-2025 03:06:39 AM	5-3-2025 03:07:46 PM	Audit Trail
CL/2025/02/V2/008844	Appeal	Damage FreshBox	CHINGSOHHUN	Prepaid Account	ZND173822091737	No	LineHaul Connectivity Issue	FreshBox	Completed	199.00	199.00	6-2-2025 04:37:20 PM		20-2-2025 04:37:20 PM	5-3-2025 02:58:49 AM	5-3-2025 02:59:33 PM	Audit Trail
CL/2025/02/V2/008842	Appeal	Damage FreshBox	CHEE CHENG KAI	Prepaid Account	ZND173822085293	No	LineHaul Connectivity Issue	FreshBox	Completed	199.00	199.00	6-2-2025 04:32:20 PM		20-2-2025 04:32:20 PM	5-3-2025 02:54:08 AM	5-3-2025 02:54:25 PM	Audit Trail
CL/2025/02/V2/008841	Appeal	Damage FreshBox	TAN CHUN HOE	Prepaid Account	ZND173822084548	No	LineHaul Connectivity Issue	FreshBox	Completed	199.00	199.00	6-2-2025 04:29:51 PM		20-2-2025 04:29:51 PM	5-3-2025 02:52:11 AM	5-3-2025 02:52:44 PM	Audit Trail
CL/2025/02/V2/008839	Appeal	Damage FreshBox	NICHOLAS WONG LEK CHONG (B501)	Prepaid Account	ZND173822080854	No	LineHaul Connectivity Issue	FreshBox	Completed	199.00	199.00	6-2-2025 04:25:19 PM		20-2-2025 04:25:19 PM	5-3-2025 02:49:50 AM	5-3-2025 02:50:08 PM	Audit Trail

CL/2025/02/V2/008838	Appeal	Damage FreshBox	ICE TAN	Prepaid Account	ZND173822077946	No	LineHaul Connectivity Issue	FreshBox	Completed	199.00	199.00	6-2-2025 04:20:13 PM		20-2-2025 04:20:13 PM	5-3-2025 02:47:21 AM	5-3-2025 02:47:55 PM	Audit Trail
CL/2025/02/V2/008837	Appeal	Damage FreshBox	CHONG CHEE ONN	Prepaid Account	ZND173822077434	No	LineHaul Connectivity Issue	FreshBox	Completed	199.00	199.00	6-2-2025 04:11:35 PM		20-2-2025 04:11:35 PM	5-3-2025 02:37:18 AM	5-3-2025 02:37:37 PM	Audit Trail
CL/2025/02/V2/008836	Appeal	Damage FreshBox	LIM CHIU SHUANG	Prepaid Account	ZND173822029488	No	LineHaul Connectivity Issue	FreshBox	Completed	199.00	199.00	6-2-2025 04:09:17 PM		20-2-2025 04:09:17 PM	26-2-2025 12:19:33 PM	26-2-2025 12:20:03 PM	Audit Trail
CL/2025/02/V2/008835	Appeal	Damage FreshBox	NANALOW	Prepaid Account	ZND173822028757	No	LineHaul Connectivity Issue	FreshBox	Completed	199.00	199.00	6-2-2025 04:06:49 PM		20-2-2025 04:06:49 PM	26-2-2025 12:21:36 PM	26-2-2025 12:21:56 PM	Audit Trail
CL/2025/02/V2/008834	Appeal	Damage FreshBox	JUNE LEAW	Prepaid Account	ZND173822028511	No	LineHaul Connectivity Issue	FreshBox	Completed	199.00	199.00	6-2-2025 04:03:35 PM		20-2-2025 04:03:35 PM	26-2-2025 12:23:12 PM	26-2-2025 12:23:29 PM	Audit Trail
CL/2025/02/V2/008833	Appeal	Damage FreshBox	LOW GEK ENG	Prepaid Account	ZND173822028108	No	LineHaul Connectivity Issue	FreshBox	Completed	199.00	199.00	6-2-2025 04:00:47 PM		20-2-2025 04:00:47 PM	25-2-2025 10:39:01 AM	25-2-2025 10:39:48 AM	Audit Trail
CL/2025/02/V2/008831	Appeal	Damage FreshBox	YAP CHEE SENG	Prepaid Account	ZND173822027989	No	LineHaul Connectivity Issue	FreshBox	Completed	199.00	199.00	6-2-2025 01:29:22 PM		20-2-2025 01:29:22 PM	5-3-2025 02:33:05 AM	5-3-2025 02:33:52 PM	Audit Trail
CL/2025/02/V2/008830	Appeal	Damage FreshBox	LONG YONG	Prepaid Account	ZND173822027705	No	LineHaul Connectivity Issue	FreshBox	Completed	199.00	199.00	6-2-2025 01:22:55 PM		20-2-2025 01:22:55 PM	5-3-2025 02:29:06 AM	5-3-2025 02:29:27 PM	Audit Trail
CL/2025/02/V2/008829	Appeal	Damage FreshBox	ALEX WONG	Prepaid Account	ZND173822027545	No	LineHaul Connectivity Issue	FreshBox	Completed	199.00	199.00	6-2-2025 01:20:42 PM		20-2-2025 01:20:42 PM	5-3-2025 02:18:20 AM	5-3-2025 02:18:38 PM	Audit Trail
CL/2025/02/V2/008828	Appeal	Damage FreshBox	TAN CHING POH	Prepaid Account	ZND173822027392	No	LineHaul Connectivity Issue	FreshBox	Completed	199.00	199.00	6-2-2025 01:12:34 PM		20-2-2025 01:12:34 PM	5-3-2025 02:14:19 AM	5-3-2025 02:14:38 PM	Audit Trail
CL/2025/02/V2/008827	Appeal	Damage FreshBox	JESSICA TAN	Prepaid Account	ZND173822024995	No	LineHaul Connectivity Issue	FreshBox	Completed	199.00	199.00	6-2-2025 01:03:04 PM		20-2-2025 01:03:04 PM	5-3-2025 12:17:20 PM	5-3-2025 12:17:38 PM	Audit Trail
CL/2025/02/V2/008826	Appeal	Damage FreshBox	RAYMOND SEOW	Prepaid Account	ZND173822024902	No	LineHaul Connectivity Issue	FreshBox	Completed	199.00	199.00	6-2-2025 01:00:43 PM		20-2-2025 01:00:43 PM	5-3-2025 12:14:11 PM	5-3-2025 12:14:52 PM	Audit Trail
CL/2025/02/V2/008825	Appeal	Damage FreshBox	MAY LEONG	Prepaid Account	ZND173822024087	No	LineHaul Connectivity Issue	FreshBox	Completed	199.00	199.00	6-2-2025 12:58:08 PM		20-2-2025 12:58:08 PM	5-3-2025 12:02:36 PM	5-3-2025 12:03:01 PM	Audit Trail
CL/2025/02/V2/008817	Appeal	Damage	SNE GLOBAL SOLUTIONS	Cash	ZND173821875420	No	Force Majeure	Premium	Completed	200.00	200.00	5-2-2025 07:12:50 PM		19-2-2025 07:12:50 PM	3-3-2025 09:31:42 AM	3-3-2025 09:31:59 AM	Audit Trail
CL/2025/02/V2/008816	Appeal	Damage	HIGHFIVE CHANNEL SDN BHD	Cash	ZND173417475904	No	Force Majeure	Express	Completed	154.00	154.00	5-2-2025 04:58:16 PM		19-2-2025 04:58:16 PM	20-2-2025 09:27:13 AM	20-2-2025 09:30:31 AM	Audit Trail
CL/2025/02/V2/008810	Appeal	Lost	Fatin Mawaddah	Credit Account	ZND173415109429	No	Hub/Depo/ Station Handling Issue	Express	Completed	135.00	135.00	5-2-2025 10:55:16 AM		19-2-2025 10:55:16 AM	3-3-2025 09:38:13 AM	3-3-2025 09:38:34 AM	Audit Trail

CL/2025/02/V2/008806	Appeal	Damage	Domica Furniture E-Commerce Sdn Bhd	Credit Account	ZND17375 5220877	No	Force Majeure	Express	Completed	200.00	200.00	4-2-2025 02:19:19 PM		18-2-2025 02:19:19 PM	20-2-2025 09:56:25 AM	20-2-2025 09:56:44 AM	Audit Trail
CL/2025/02/V2/008805	Appeal	Delay Delivery Premium Parcel	MS ANG (DEVIN)	Credit Account	ZND17377 0271403	No	Hub/Depo/ Station Handling Issue	Premium	Completed	100.00	100.00	4-2-2025 12:55:47 PM		18-2-2025 12:55:47 PM	25-2-2025 10:17:50 AM	25-2-2025 10:18:14 AM	Audit Trail
CL/2025/02/V1/009017	Claim	Damage	Ajishan Food	Credit Account	ZND17405 6408995				Rejected	0.00		28-2-2025 07:34:35 PM		14-3-2025 07:34:35 PM			Audit Trail
CL/2025/02/V1/009016	Claim	Damage	MMAG DIGITAL SDN BHD	Credit Account	ZND17322 5067575	No	Force Majeure	Express	Pending Responsible Staff Details	1999.00	200.00	28-2-2025 05:46:17 PM	29-3-2025 10:07:15 AM	14-3-2025 05:46:17 PM	27-3-2025 10:06:57 AM		Audit Trail
CL/2025/02/V1/009015	Claim	Damage	LINE HAUL SDN BHD	Credit Account	ZND17374 7348299	No	Force Majeure	Express	Rejected	388.00		28-2-2025 05:44:56 PM		14-3-2025 05:44:56 PM			Audit Trail
CL/2025/02/V1/009014	Claim	Damage	MMAG DIGITAL SDN BHD	Credit Account	ZND17341 0103897	No	Force Majeure	Express	Pending by Operation	1999.00		28-2-2025 05:41:53 PM	22-3-2025 09:57:19 AM	14-3-2025 05:41:53 PM			Audit Trail
CL/2025/02/V1/009013	Claim	Damage	MMAG DIGITAL SDN BHD	Credit Account	ZND17341 0257026	No	Force Majeure	Express	Pending by Operation	1999.00		28-2-2025 05:37:35 PM	21-3-2025 03:55:50 PM	14-3-2025 05:37:35 PM			Audit Trail
CL/2025/02/V1/009012	Claim	Lost	LINE HAUL SDN BHD	Credit Account	ZND17341 8024156	No	Hub/Depo/ Station Handling Issue	Express	Pending Responsible Staff Details	288.00	200.00	28-2-2025 05:34:19 PM	30-3-2025 09:55:58 AM	14-3-2025 05:34:19 PM	28-3-2025 09:52:42 AM		Audit Trail
CL/2025/02/V1/009011	Claim	Damage	MMAG DIGITAL SDN BHD	Credit Account	ZND17341 0185718	No	Force Majeure	Express	Pending Responsible Staff Details	1999.00	200.00	28-2-2025 05:29:30 PM	29-3-2025 10:09:58 AM	14-3-2025 05:29:30 PM	27-3-2025 10:09:40 AM		Audit Trail
CL/2025/02/V1/009010	Claim	Lost	MMAG DIGITAL SDN BHD	Credit Account	ZND17284 8193395				Rejected	1999.00		28-2-2025 05:24:43 PM		14-3-2025 05:24:43 PM			Audit Trail
CL/2025/02/V1/009009	Claim	Damage	MMAG DIGITAL SDN BHD	Credit Account	ZND17341 3279827	No	Force Majeure	Express	Pending Responsible Staff Details	1999.00	200.00	28-2-2025 05:13:27 PM	27-3-2025 10:07:52 AM	14-3-2025 05:13:27 PM	25-3-2025 10:07:30 AM		Audit Trail
CL/2025/02/V1/009008	Claim	Damage	MMAG DIGITAL SDN BHD	Credit Account	ZND17341 1232367	No	Force Majeure	Express	Rejected	1999.00		28-2-2025 05:09:23 PM		14-3-2025 05:09:23 PM			Audit Trail
CL/2025/02/V1/009007	Claim	Damage	MMAG DIGITAL SDN BHD	Credit Account	ZND17339 5428503	No	Force Majeure	Express	Pending by Operation	1999.00		28-2-2025 05:01:48 PM	20-8-2025 08:08:27 AM	14-3-2025 05:01:48 PM			Audit Trail
CL/2025/02/V1/009006	Claim	Damage	MMAG DIGITAL SDN BHD	Credit Account	ZND17341 2075079	No	Force Majeure	Express	Pending Responsible Staff Details	1999.00	200.00	28-2-2025 04:04:33 PM	27-3-2025 10:09:59 AM	14-3-2025 04:04:33 PM	25-3-2025 10:09:45 AM		Audit Trail

CL/2025/02/V1/009005	Claim	Damage	MMAG DIGITAL SDN BHD	Credit Account	ZND173223631907	No	Force Majeure	Express	Pending Responsible Staff Details	1999.00	200.00	28-2-2025 04:00:28 PM	30-3-2025 10:01:43 AM	14-3-2025 04:00:28 PM	28-3-2025 09:59:20 AM		Audit Trail
CL/2025/02/V1/009004	Claim	Damage	MMAG DIGITAL SDN BHD	Credit Account	ZND173418077176	No	Force Majeure	Express	Pending Responsible Staff Details	1999.00	200.00	28-2-2025 03:54:35 PM	7-4-2025 10:44:37 AM	14-3-2025 03:54:35 PM	5-4-2025 10:38:01 AM		Audit Trail
CL/2025/02/V1/009003	Claim	Damage	MMAG DIGITAL SDN BHD	Credit Account	ZND173754151172	No	Force Majeure	Express	Pending by Operation	1999.00		28-2-2025 03:49:39 PM	16-3-2025 03:31:16 PM	14-3-2025 03:49:39 PM			Audit Trail
CL/2025/02/V1/009002	Claim	Damage	MMAG DIGITAL SDN BHD	Credit Account	ZND173409747187	No	Force Majeure	Express	Pending Responsible Staff Details	1999.00	200.00	28-2-2025 03:44:05 PM	30-3-2025 10:04:28 AM	14-3-2025 03:44:05 PM	28-3-2025 10:02:19 AM		Audit Trail
CL/2025/02/V1/009001	Claim	Damage	MMAG DIGITAL SDN BHD	Credit Account	ZND173414758611	No	Force Majeure	Express	Pending by Operation	1999.00		28-2-2025 03:37:58 PM	19-8-2025 11:40:44 AM	14-3-2025 03:37:58 PM			Audit Trail
CL/2025/02/V1/009000	Claim	Damage	MMAG DIGITAL SDN BHD	Credit Account	ZND173747566723	No	Force Majeure	Express	Pending by Operation	1999.00		28-2-2025 03:26:43 PM	16-3-2025 03:02:13 PM	14-3-2025 03:26:43 PM			Audit Trail
CL/2025/02/V1/008999	Claim	Damage	MMAG DIGITAL SDN BHD	Credit Account	ZND173822945238	No	Force Majeure	Express	Pending Responsible Staff Details	1999.00	200.00	28-2-2025 03:21:52 PM	11-1-2026 10:15:43 AM	14-3-2025 03:21:52 PM	9-1-2026 10:14:07 AM		Audit Trail
CL/2025/02/V1/008998	Claim	Damage	MMAG DIGITAL SDN BHD	Credit Account	ZND173822486489	No	Force Majeure	Express	Pending Responsible Staff Details	1999.00	200.00	28-2-2025 03:16:41 PM	11-1-2026 10:13:35 AM	14-3-2025 03:16:41 PM	9-1-2026 10:10:04 AM		Audit Trail
CL/2025/02/V1/008997	Claim	Damage	HIGHFIVE CHANNEL SDN BHD	Cash	ZND173989858983	No	Force Majeure	Express	Pending Responsible Staff Details	160.00	160.00	28-2-2025 03:13:30 PM	1-8-2025 05:29:53 PM	14-3-2025 03:13:30 PM	30-7-2025 05:27:08 AM		Audit Trail
CL/2025/02/V1/008996	Claim	Damage	MMAG DIGITAL SDN BHD	Credit Account	ZND173822487905	No	Force Majeure	Express	Pending Responsible Staff Details	1999.00	200.00	28-2-2025 03:06:55 PM	16-4-2025 02:02:11 PM	14-3-2025 03:06:55 PM	14-4-2025 02:01:55 AM		Audit Trail
CL/2025/02/V1/008995	Claim	Damage	sin shin sin	Prepaid Account	ZND173989849943				Rejected	68.00		28-2-2025 03:01:56 PM		14-3-2025 03:01:56 PM			Audit Trail
CL/2025/02/V1/008994	Claim	Lost	LAZIOR SDN BHD	Prepaid Account	ZND173414667791	No	Driver Issue	Express	Pending Responsible Staff and Payment Details	273.00	200.00	28-2-2025 10:24:58 AM	14-4-2025 11:44:03 AM	14-3-2025 10:24:58 AM			Audit Trail
CL/2025/02/V1/008993	Claim	Damage	Christine Tan	Credit Account	ZND173990061662				Info Incomplete	99.00		27-2-2025 03:19:44 PM	16-3-2025 01:32:05 PM	13-3-2025 03:19:44 PM			Audit Trail
CL/2025/02/V1/008992	Claim	Damage	Parcelhub HQ	Credit Account	ZND174040697060				Rejected	121.00		27-2-2025 02:51:09 PM		13-3-2025 02:51:09 PM			Audit Trail

CL/2025/02/V1/008991	Claim	Damage	U & ME Electrical Sdn Bhd	Credit Account	ZND173989054798	Yes	Force Majeure	Express	Pending by Claim Dept	2500.00		27-2-2025 12:57:51 PM	16-4-2025 07:01:19 AM	13-3-2025 12:57:51 PM			Audit Trail
CL/2025/02/V1/008990	Claim	Damage	U & ME Electrical Sdn Bhd	Credit Account	ZND173824855252	Yes	Force Majeure	Express	Pending by Claim Dept	2100.00		27-2-2025 12:46:19 PM	26-10-2025 11:15:53 PM	13-3-2025 12:46:19 PM			Audit Trail
CL/2025/02/V1/008989	Claim	Damage	U & ME Electrical Sdn Bhd	Credit Account	ZND173822987863.				Rejected	2200.00		27-2-2025 12:23:37 PM		13-3-2025 12:23:37 PM			Audit Trail
CL/2025/02/V1/008988	Claim	Damage	SNE GLOBAL SOLUTIONS	Cash	ZND174040460183				Rejected	120.00		27-2-2025 12:12:23 PM		13-3-2025 12:12:23 PM			Audit Trail
CL/2025/02/V1/008987	Claim	Damage	SNE GLOBAL SOLUTIONS	Cash	ZND174040456339				Rejected	80.00		27-2-2025 12:08:57 PM		13-3-2025 12:08:57 PM			Audit Trail
CL/2025/02/V1/008986	Claim	Damage	susan lee	Prepaid Account	ZND173990112456				Rejected	0.00		27-2-2025 10:59:19 AM		13-3-2025 10:59:19 AM			Audit Trail
CL/2025/02/V1/008985	Claim	Damage	le feng ding	Prepaid Account	ZND174039695923				Rejected	0.00		27-2-2025 10:54:57 AM		13-3-2025 10:54:57 AM			Audit Trail
CL/2025/02/V1/008984	Claim	Damage	keong	Prepaid Account	ZND174039696067				Rejected	0.00		27-2-2025 10:47:56 AM		13-3-2025 10:47:56 AM			Audit Trail
CL/2025/02/V1/008983	Claim	Damage	sharon lai	Credit Account	ZND174040373964				Rejected	200.00		26-2-2025 05:34:58 PM		12-3-2025 05:34:58 PM			Audit Trail
CL/2025/02/V1/008982	Claim	Damage	EASY REWARD RESOURCES	Credit Account	ZND173823363468				Rejected	200.00		26-2-2025 03:50:54 PM		12-3-2025 03:50:54 PM			Audit Trail
CL/2025/02/V1/008981	Claim	Damage	HIGHFIVE CHANNEL SDN BHD	Cash	ZND174040404934	No	Force Majeure	Express	Pending Responsible Staff Details and Pending Upload Payment from Insurance Company	160.00	160.00	26-2-2025 03:31:16 PM		12-3-2025 03:31:16 PM			Audit Trail
CL/2025/02/V1/008980	Claim	Damage	EASY REWARD RESOURCES	Credit Account	ZND173822899838				Rejected	200.00		26-2-2025 03:25:23 PM		12-3-2025 03:25:23 PM			Audit Trail
CL/2025/02/V1/008979	Claim	Damage	PERABOT SUNGAI RAMBAI SDN BHD	Credit Account	ZND174040390909	Yes	Force Majeure	Express	Pending by Claim Dept	859.00		26-2-2025 01:57:02 PM	26-3-2025 11:17:06 AM	12-3-2025 01:57:02 PM			Audit Trail

CL/2025/02/V1/008978	Claim	Lost	Hiroki Morii	Credit Account	10261707470	No	Driver Issue	Express	Pending Responsible Staff Details	270.00	200.00	26-2-2025 12:36:21 PM	30-3-2025 10:19:04 AM	12-3-2025 12:36:21 PM	28-3-2025 10:12:45 AM		Audit Trail
CL/2025/02/V1/008977	Claim	Lost	18 Ever Boutique	Credit Account	ZND173824699580	No	Driver Issue	Express	Rejected	29.90		26-2-2025 12:10:25 PM		12-3-2025 12:10:25 PM			Audit Trail
CL/2025/02/V1/008976	Claim	Delay Delivery Premium Parcel	CHOONG BEE CHEONG (WATSONS QUEENSBAY	Credit Account	ZND173989601268	No	Driver Issue	Premium	Rejected	100.00		26-2-2025 11:19:15 AM		12-3-2025 11:19:15 AM			Audit Trail
CL/2025/02/V1/008975	Claim	Lost	ZTO Expreess Nibong Tebal	Prepaid Account	ZND173823500689	No	Hub/Depo/ Station Handling Issue	Express	Rejected	0.00		26-2-2025 09:22:46 AM		12-3-2025 09:22:46 AM			Audit Trail
CL/2025/02/V1/008974	Claim	Damage	foo jiaenn	Prepaid Account	ZND173824032219				Rejected	0.00		25-2-2025 09:38:50 PM		11-3-2025 09:38:50 PM			Audit Trail
CL/2025/02/V1/008973	Claim	Damage	Noorhanim bt Mohd Hanif	Credit Account	ZND173989557923	No	Force Majeure	Express	Pending Responsible Staff Details	200.00	200.00	25-2-2025 08:50:26 PM	19-4-2025 01:55:54 PM	11-3-2025 08:50:26 PM	17-4-2025 01:55:41 AM		Audit Trail
CL/2025/02/V1/008972	Claim	Lost	MOHD KHAIRUL AZIZI B MOHD THANI	Credit Account	ZND173770287701				Rejected	180.00		25-2-2025 06:37:13 PM		11-3-2025 06:37:13 PM			Audit Trail
CL/2025/02/V1/008971	Claim	Damage	ERNIEZA BINTI ABD AZIZ	Cash	ZND173824440458				Rejected	100.00		25-2-2025 05:22:14 PM		11-3-2025 05:22:14 PM			Audit Trail
CL/2025/02/V1/008970	Claim	Damage	Psholidays.com	Cash	ZND173989711851				Rejected	3800.00		25-2-2025 04:27:55 PM		11-3-2025 04:27:55 PM			Audit Trail
CL/2025/02/V1/008969	Claim	Damage	Novus Solutions	Credit Account	ZND173989282924	No	Force Majeure	Express	Pending by Operation	925.00		25-2-2025 03:54:29 PM	14-3-2025 03:54:39 PM	11-3-2025 03:54:29 PM			Audit Trail
CL/2025/02/V1/008968	Claim	Damage	Muhammad Nazreen Naim	Credit Account	ZND173823855598	Yes	Force Majeure	Express	Pending Responsible Staff Details and Pending Upload Payment from Insurance Company	63.50	50.80	25-2-2025 01:13:01 PM		11-3-2025 01:13:01 PM	10-7-2025 11:44:15 AM		Audit Trail

CL/2025/02/V1/008967	Claim	Damage	QM LIVE EMPIRE	Credit Account	ZND173824036378	No	Force Majeure	Express	Pending Responsible Staff Details	89.90	89.90	25-2-2025 10:07:28 AM	7-4-2025 10:55:50 AM	11-3-2025 10:07:28 AM	5-4-2025 10:47:18 AM		Audit Trail
CL/2025/02/V1/008966	Claim	Missing Content	LUA CHUI LIAN	Prepaid Account	ZND173989192544	No	Driver Issue	FreshBox	Rejected	199.00		25-2-2025 10:01:27 AM		11-3-2025 10:01:27 AM			Audit Trail
CL/2025/02/V1/008965	Claim	Damage	Shawn Yeak	Credit Account	ZND173824911255	No	Force Majeure	Express	Pending Responsible Staff Details	200.00	200.00	24-2-2025 05:46:46 PM	22-3-2025 10:49:24 AM	10-3-2025 05:46:46 PM	20-3-2025 10:49:08 AM		Audit Trail
CL/2025/02/V1/008964	Claim	Damage FreshBox	GARY LEE	Prepaid Account	ZND173989518139	No	Misrouted Issue	FreshBox	Pending Responsible Staff Details	130.00	130.00	24-2-2025 04:48:13 PM	22-3-2025 02:09:19 PM	10-3-2025 04:48:13 PM	20-3-2025 02:08:53 AM		Audit Trail
CL/2025/02/V1/008963	Claim	Damage FreshBox	GARY LEE	Prepaid Account	ZND173989518450	No	Misrouted Issue	FreshBox	Pending Responsible Staff Details	130.00	130.00	24-2-2025 04:41:26 PM	22-3-2025 02:11:18 PM	10-3-2025 04:41:26 PM	20-3-2025 02:11:01 AM		Audit Trail
CL/2025/02/V1/008962	Claim	Lost	MMATRIX SDN BHD	Credit Account	ZND173418408642	No	Driver Issue	Express	Rejected	2599.00		24-2-2025 03:58:41 PM		10-3-2025 03:58:41 PM			Audit Trail
CL/2025/02/V1/008961	Claim	Lost	Yap Chi Yi	Cash	ZND173822632589	No	Packaging Problem (Sender)	Express	Pending Responsible Staff Details	238.00	200.00	24-2-2025 12:46:31 PM	29-3-2025 11:57:43 AM	10-3-2025 12:46:31 PM	27-3-2025 11:57:14 AM		Audit Trail
CL/2025/02/V1/008960	Claim	Lost	HAWKMO KITER BUNDLE	Cash	ZND173416078946	No	Hub/Depo/ Station Handling Issue	Express	Pending Responsible Staff Details	67.00	67.00	24-2-2025 11:48:51 AM	30-8-2025 04:15:27 PM	10-3-2025 11:48:51 AM	28-8-2025 04:12:14 AM		Audit Trail
CL/2025/02/V1/008959	Claim	Damage	QM LIVE EMPIRE	Credit Account	ZND173824035982				Info Incomplete	96.60		24-2-2025 11:15:35 AM	14-3-2025 09:54:09 AM	10-3-2025 11:15:35 AM			Audit Trail
CL/2025/02/V1/008958	Claim	Damage	HIGH FIVE CHANNEL SHD BHD	Cash	ZND173824198397	No	Force Majeure	Express	Pending Responsible Staff Details	160.00	160.00	24-2-2025 10:52:08 AM	22-3-2025 02:17:04 PM	10-3-2025 10:52:08 AM	20-3-2025 02:14:44 AM		Audit Trail
CL/2025/02/V1/008957	Claim	Damage	Yee Yu Wei	Credit Account	ZND173824641428	No	Force Majeure	Express	Pending Responsible Staff Details	200.00	200.00	23-2-2025 10:49:42 AM	29-3-2025 10:16:12 AM	9-3-2025 10:49:42 AM	27-3-2025 10:15:56 AM		Audit Trail
CL/2025/02/V1/008956	Claim	Damage	Xinjing Kee	Credit Account	ZND173989026580	No	Force Majeure	Express	Pending Responsible Staff Details	180.00	180.00	23-2-2025 09:58:16 AM	22-5-2025 10:09:18 AM	9-3-2025 09:58:16 AM	20-5-2025 10:09:00 AM		Audit Trail
CL/2025/02/V1/008955	Claim	Damage	PP HOME FURNITURE (M) SDN. BHD.	Prepaid Account	ZND173824289354	No	Force Majeure	Express	Pending Responsible Staff Details	200.00	200.00	22-2-2025 04:11:01 PM	22-3-2025 11:29:02 AM	8-3-2025 04:11:01 PM	20-3-2025 11:28:47 AM		Audit Trail

CL/2025/02/V1/008954	Claim	Damage	Dazzler Max Sdn Bhd	Cash	ZND173824804120	No	Force Majeure	Express	Pending Responsible Staff Details	699.00	200.00	22-2-2025 03:55:58 PM	22-3-2025 11:22:26 AM	8-3-2025 03:55:58 PM	20-3-2025 11:22:08 AM		Audit Trail
CL/2025/02/V1/008953	Claim	Damage	QM LIVE EMPIRE	Credit Account	ZND173824217555	No	Force Majeure	Express	Pending Responsible Staff Details	96.60	96.60	22-2-2025 02:25:18 PM	19-3-2025 10:39:43 AM	8-3-2025 02:25:18 PM	17-3-2025 10:36:22 AM		Audit Trail
CL/2025/02/V1/008952	Claim	Damage	CHAN CHENG MENG	Credit Account	ZND173824189074				Rejected	542.00		22-2-2025 12:32:42 PM		8-3-2025 12:32:42 PM			Audit Trail
CL/2025/02/V1/008951	Claim	Damage FreshBox	TAN YEN HSIA	Prepaid Account	ZND173822086962	No	LineHaul Connectivity Issue	FreshBox	Pending Responsible Staff Details	199.00	199.00	21-2-2025 07:00:04 PM	19-3-2025 11:12:40 AM	7-3-2025 07:00:04 PM	17-3-2025 11:10:48 AM		Audit Trail
CL/2025/02/V1/008950	Claim	Lost	KHOR VOOI LEACK	Credit Account	6566964644	No	Hub/Depo/ Station Handling Issue	Express	Pending by Operation	353.00		21-2-2025 03:42:54 PM	9-3-2025 12:19:12 PM	7-3-2025 03:42:54 PM			Audit Trail
CL/2025/02/V1/008949	Claim	Lost	MS YEOH	Credit Account	6566063464	No	Hub/Depo/ Station Handling Issue	Express	Pending Responsible Staff Details	353.00	200.00	21-2-2025 03:38:39 PM	19-3-2025 10:44:49 AM	7-3-2025 03:38:39 PM	17-3-2025 10:41:47 AM		Audit Trail
CL/2025/02/V1/008948	Claim	Lost	MMATRIX	Credit Account	ZND173822098606	No	Hub/Depo/ Station Handling Issue	Express	Pending by Operation	10.00		21-2-2025 02:53:48 PM	9-3-2025 11:39:34 AM	7-3-2025 02:53:48 PM			Audit Trail
CL/2025/02/V1/008947	Claim	Lost	MMATRIX	Credit Account	ZND173823644734	No	Hub/Depo/ Station Handling Issue	Express	Pending Responsible Staff Details	5999.00	5999.00	21-2-2025 02:45:09 PM	28-3-2025 11:50:06 AM	7-3-2025 02:45:09 PM	26-3-2025 11:49:44 AM		Audit Trail
CL/2025/02/V1/008946	Claim	Damage	Ritma Prestasi Sdn Bhd	Credit Account	ZND173989204322				Rejected	272.00		21-2-2025 02:36:53 PM		7-3-2025 02:36:53 PM			Audit Trail
CL/2025/02/V1/008945	Claim	Lost	mmatrix	Credit Account	ZND173823184728	No	Hub/Depo/ Station Handling Issue	Express	Pending Responsible Staff Details	2999.00	2999.00	20-2-2025 05:45:34 PM	28-3-2025 12:14:29 PM	6-3-2025 05:45:34 PM	26-3-2025 12:13:41 PM		Audit Trail
CL/2025/02/V1/008944	Claim	Lost	mmatrix	Credit Account	ZND173822888139	No	Hub/Depo/ Station Handling Issue	Express	Pending Responsible Staff Details	5999.00	5999.00	20-2-2025 05:44:12 PM	28-3-2025 12:15:14 PM	6-3-2025 05:44:12 PM	26-3-2025 12:14:45 PM		Audit Trail
CL/2025/02/V1/008943	Claim	Lost	mmatrix	Credit Account	ZND173823188559	No	Hub/Depo/ Station Handling Issue	Express	Pending Responsible Staff Details	1197.00	1197.00	20-2-2025 05:42:02 PM	28-3-2025 12:17:25 PM	6-3-2025 05:42:02 PM	26-3-2025 12:15:25 PM		Audit Trail
CL/2025/02/V1/008942	Claim	Lost	mmatrix	Credit Account	ZND173418133193	No	Hub/Depo/ Station Handling Issue	Express	Pending Responsible Staff Details	200.00	200.00	20-2-2025 05:39:54 PM	30-3-2025 10:09:36 AM	6-3-2025 05:39:54 PM	28-3-2025 10:06:54 AM		Audit Trail

CL/2025/02/V1/008941	Claim	Damage	HIGH FIVE CHANNEL SHD BHD	Cash	ZND173081266389	No	Force Majeure	Express	Pending Responsible Staff Details	179.00	179.00	20-2-2025 04:45:20 PM	10-3-2025 12:19:19 PM	6-3-2025 04:45:20 PM	8-3-2025 11:56:33 AM		Audit Trail
CL/2025/02/V1/008940	Claim	Damage	LIM CHEE WEI	Prepaid Account	ZND173824930959				Rejected	67.33		20-2-2025 04:10:56 PM		6-3-2025 04:10:56 PM			Audit Trail
CL/2025/02/V1/008939	Claim	Damage	Charmaine	Credit Account	ZND173822981366				Rejected	268.90		20-2-2025 03:36:33 PM		6-3-2025 03:36:33 PM			Audit Trail
CL/2025/02/V1/008938	Claim	Damage	HIGHFIVE CHANNEL SDN BHD	Cash	ZND173824143953	No	Force Majeure	Express	Pending Responsible Staff Details	160.00	160.00	20-2-2025 02:46:13 PM	19-3-2025 10:48:08 AM	6-3-2025 02:46:13 PM	17-3-2025 10:45:40 AM		Audit Trail
CL/2025/02/V1/008937	Claim	Lost	MMATRIX SDN BHD	Credit Account	ZND173418408741	No	Hub/Depo/ Station Handling Issue	Express	Rejected	2599.00		20-2-2025 10:35:29 AM		6-3-2025 10:35:29 AM			Audit Trail
CL/2025/02/V1/008936	Claim	Damage	Domica Furniture E-Commerce Sdn Bhd	Credit Account	ZND173824488443	No	Force Majeure	Express	Pending Responsible Staff Details and Pending Upload Payment from Insurance Company	139.00	139.00	20-2-2025 10:31:13 AM		6-3-2025 10:31:13 AM			Audit Trail
CL/2025/02/V1/008935	Claim	Lost	MMATRIX SDN BHD	Credit Account	ZND173418062943	No	Hub/Depo/ Station Handling Issue	Express	Rejected	2599.00		20-2-2025 10:29:06 AM		6-3-2025 10:29:06 AM			Audit Trail
CL/2025/02/V1/008934	Claim	Lost	Qian Li Niao Logistic Intl	Credit Account	MYZZ0108339	No	Hub/Depo/ Station Handling Issue	Express	Pending Responsible Staff and Payment Details	854.62	400.00	20-2-2025 10:18:52 AM	17-3-2025 08:41:33 AM	6-3-2025 10:18:52 AM			Audit Trail
CL/2025/02/V1/008933	Claim	Lost	MMATRIX SDN BHD	Credit Account	ZND173747341634	No	Hub/Depo/ Station Handling Issue	Express	Pending Responsible Staff Details	5999.00	5999.00	20-2-2025 09:30:10 AM	28-3-2025 12:21:27 PM	6-3-2025 09:30:10 AM	26-3-2025 12:20:12 PM		Audit Trail
CL/2025/02/V1/008932	Claim	Delay Delivery Premium Parcel	Wong	Credit Account	TOP60826550	No	Hub/Depo/ Station Handling Issue	Premium	Pending Responsible Staff Details	200.00	200.00	20-2-2025 03:44:16 AM	22-3-2025 11:16:11 AM	6-3-2025 03:44:16 AM	20-3-2025 11:15:52 AM		Audit Trail
CL/2025/02/V1/008931	Claim	Lost	WONG SIEW KHING (SK WONG)	Credit Account	ZND173415344493	No	Hub/Depo/ Station Handling Issue	Express	Pending Responsible Staff Details	0.00	170.00	19-2-2025 10:08:51 PM	10-3-2025 12:31:36 PM	5-3-2025 10:08:51 PM	8-3-2025 12:26:23 PM		Audit Trail
CL/2025/02/V1/008930	Claim	Damage	HJ EXPRESS	Credit Account	ZND173824469602				Rejected	100.00		19-2-2025 09:46:31 PM		5-3-2025 09:46:31 PM			Audit Trail

CL/2025/02/V1/008929	Claim	Short Piece	AHMAD SUFFIAN OSMAN	Prepaid Account	CNMYL000265665				Rejected	300.00		19-2-2025 08:15:56 PM		5-3-2025 08:15:56 PM			Audit Trail
CL/2025/02/V1/008928	Claim	Damage	Ngelaine	Credit Account	ZND173824645372	No	Force Majeure	Express	Pending Responsible Staff Details	200.00	200.00	19-2-2025 05:00:11 PM	30-8-2025 11:05:22 AM	5-3-2025 05:00:11 PM	28-8-2025 11:01:10 AM		Audit Trail
CL/2025/02/V1/008927	Claim	Lost	RAZALI MALEK	Credit Account	ZND173413379558	No	Hub/Depo/ Station Handling Issue	Express	Pending Responsible Staff Details	79.90	79.90	19-2-2025 04:40:50 PM	10-3-2025 12:35:47 PM	5-3-2025 04:40:50 PM	8-3-2025 12:32:37 PM		Audit Trail
CL/2025/02/V1/008926	Claim	Short Piece	TND EXPRESS (M) SDN BHD	Credit Account	CND173418226918001	No	Hub/Depo/ Station Handling Issue	Express	Pending Responsible Staff Details	1371.00	200.00	19-2-2025 02:54:14 PM	30-3-2025 10:33:27 AM	5-3-2025 02:54:14 PM	28-3-2025 10:29:48 AM		Audit Trail
CL/2025/02/V1/008925	Claim	Damage	MOHD NURUL SYAMSUL	Credit Account	ZND173822514250	No	Force Majeure	Express	Pending Responsible Staff Details	200.00	200.00	19-2-2025 02:50:33 PM	19-4-2025 01:57:45 PM	5-3-2025 02:50:33 PM	17-4-2025 01:57:28 AM		Audit Trail
CL/2025/02/V1/008924	Claim	Damage	AMT PC DISTRIBUTORS (PENANG) SDN BHD	Credit Account	CND173824735608003	No	Force Majeure	Express	Pending Responsible Staff Details	442.00	442.00	19-2-2025 10:28:14 AM	13-4-2025 05:02:26 PM	5-3-2025 10:28:14 AM	11-4-2025 05:00:12 AM		Audit Trail
CL/2025/02/V1/008923	Claim	Damage	Goh	Credit Account	ZND173409388960.	No	Force Majeure	Express	Pending Responsible Staff Details	88.86	88.86	19-2-2025 09:46:20 AM	10-3-2025 12:42:47 PM	5-3-2025 09:46:20 AM	8-3-2025 12:40:51 PM		Audit Trail
CL/2025/02/V1/008922	Claim	Damage	GOH PEI FANG	Credit Account	ZND173409388960				Rejected	88.86		19-2-2025 09:25:18 AM		5-3-2025 09:25:18 AM			Audit Trail
CL/2025/02/V1/008921	Claim	Lost	Parcelhub HQ	Credit Account	ZND173823091217	No	Driver Issue	Express	Pending Responsible Staff Details and Pending Upload Payment from Insurance Company	200.00	200.00	18-2-2025 03:14:23 PM		4-3-2025 03:14:23 PM	11-3-2025 05:44:34 AM		Audit Trail
CL/2025/02/V1/008920	Claim	Missing Content	LEE	Credit Account	ZND173409688695	No	Driver Issue	Express	Pending Responsible Staff Details	2500.00	200.00	18-2-2025 10:23:33 AM	14-3-2025 02:59:02 PM	4-3-2025 10:23:33 AM	12-3-2025 02:57:36 AM		Audit Trail
CL/2025/02/V1/008919	Claim	Lost	PENI GROUP SDN. BHD	Credit Account	ZND173417245002	No	Driver Issue	Express	Pending Responsible Staff Details	82.90	77.90	18-2-2025 09:23:06 AM	19-3-2025 10:53:02 AM	4-3-2025 09:23:06 AM	17-3-2025 10:50:34 AM		Audit Trail

CL/2025/02/V1/008918	Claim	Damage	mmatrix	Credit Account	ZND173823838126	No	Force Majeure	Express	Pending Responsible Staff Details	1699.00	200.00	17-2-2025 05:30:24 PM	14-3-2025 02:48:53 PM	3-3-2025 05:30:24 PM	12-3-2025 02:45:12 AM		Audit Trail
CL/2025/02/V1/008917	Claim	Lost	mohamad izwan hafiz mohamad arshad	Credit Account	10261664534	No	Hub/Depo/ Station Handling Issue	Express	Pending Responsible Staff Details	88.00	88.00	17-2-2025 05:07:24 PM	10-3-2025 12:39:42 PM	3-3-2025 05:07:24 PM	8-3-2025 12:39:25 PM		Audit Trail
CL/2025/02/V1/008916	Claim	Delay Delivery Premium Parcel	KEAN VCREATE ENTERPRISE	Credit Account	CND173824222559002				Rejected	100.00		17-2-2025 01:08:23 PM		3-3-2025 01:08:23 PM			Audit Trail
CL/2025/02/V1/008915	Claim	Delay Delivery Premium Parcel	KEAN VCREATE ENTERPRISE	Credit Account	CND173824222559001				Rejected	100.00		17-2-2025 01:06:30 PM		3-3-2025 01:06:30 PM			Audit Trail
CL/2025/02/V1/008914	Claim	Delay Delivery Premium Parcel	KEAN VCREATE ENTERPRISE	Credit Account	ZND173824222559				Rejected	100.00		17-2-2025 01:04:46 PM		3-3-2025 01:04:46 PM			Audit Trail
CL/2025/02/V1/008913	Claim	Lost	Parcelhub HQ	Credit Account	ZND173416692432				Rejected	200.00		17-2-2025 12:21:24 PM		3-3-2025 12:21:24 PM			Audit Trail
CL/2025/02/V1/008912	Claim	Lost	LINE HAUL SDN BHD	Credit Account	ZND173822773312	No	Driver Issue	Express	Rejected	388.00		16-2-2025 03:04:22 PM		2-3-2025 03:04:22 PM			Audit Trail
CL/2025/02/V1/008911	Claim	Damage	Noraini abdul razak	Credit Account	ZND173823965471	No	Force Majeure	Express	Rejected	412.50		15-2-2025 05:01:47 PM		1-3-2025 05:01:47 PM			Audit Trail
CL/2025/02/V1/008910	Claim	Damage	TANG XIN RONG(BEEBOY PLT)	Credit Account	ZND173823822309				Info Incomplete	90.00		15-2-2025 09:14:00 AM	5-3-2025 07:59:31 AM	1-3-2025 09:14:00 AM			Audit Trail
CL/2025/02/V1/008909	Claim	Damage	DOMUS ELECTRONIC HOME APPLIANCES	Credit Account	ZND173821908999	No	Force Majeure	Express	Pending Responsible Staff Details	200.00	200.00	14-2-2025 04:55:01 PM	7-4-2025 10:58:14 AM	28-2-2025 04:55:01 PM	5-4-2025 10:56:18 AM		Audit Trail
CL/2025/02/V1/008908	Claim	Damage	Qian Li Niao Logistic Intl	Credit Account	QLN00103621.				Rejected	60.95		14-2-2025 11:34:36 AM		28-2-2025 11:34:36 AM			Audit Trail
CL/2025/02/V1/008907	Claim	Damage	QM LIVE EMPIRE	Credit Account	ZND173823492564	No	Force Majeure	Express	Pending Responsible Staff Details	96.60	96.60	14-2-2025 11:30:39 AM	19-3-2025 11:06:12 AM	28-2-2025 11:30:39 AM	17-3-2025 11:05:45 AM		Audit Trail
CL/2025/02/V1/008906	Claim	Damage	Qian Li Niao Logistic Intl	Credit Account	QLN00103621	No	Hub/Depo/ Station Handling Issue	Express	Pending Responsible Staff Details	60.95	60.95	14-2-2025 11:27:20 AM	10-3-2025 12:45:36 PM	28-2-2025 11:27:20 AM	8-3-2025 12:43:46 PM		Audit Trail

CL/2025/02/V1/008905	Claim	Lost	DEK KIE BUNDLE	Credit Account	ZND171341942594	No	Hub/Depo/Station Handling Issue	Express	Pending Responsible Staff Details	60.00	60.00	14-2-2025 10:18:07 AM	10-3-2025 12:51:19 PM	28-2-2025 10:18:07 AM	8-3-2025 12:50:59 PM		Audit Trail
CL/2025/02/V1/008904	Claim	Damage	QM LIVE EMPIRE	Credit Account	ZND173823496845	No	Force Majeure	Express	Pending Responsible Staff Details	96.60	96.60	14-2-2025 09:56:45 AM	19-3-2025 11:07:50 AM	28-2-2025 09:56:45 AM	17-3-2025 11:07:30 AM		Audit Trail
CL/2025/02/V1/008903	Claim	Lost	ANYTIME IT TRADING	Credit Account	6440701918	No	Hub/Depo/Station Handling Issue	Express	Pending Responsible Staff Details	50.00	50.00	13-2-2025 06:21:19 PM	7-3-2025 10:59:26 AM	27-2-2025 06:21:19 PM	5-3-2025 10:54:22 AM		Audit Trail
CL/2025/02/V1/008902	Claim	Lost	Beecoupe Enterprise	Credit Account	ZND173747314737	No	Driver Issue	Value Pack	Rejected	200.00		13-2-2025 05:59:14 PM		27-2-2025 05:59:14 PM			Audit Trail
CL/2025/02/V1/008901	Claim	Damage	MOKSU & POKSU KEMAMAN	Credit Account	ZND173823468132	No	Packaging Problem (Sender)	FreshBox	Pending Responsible Staff Details	800.00	200.00	13-2-2025 05:07:16 PM	5-3-2025 09:43:13 AM	27-2-2025 05:07:16 PM	3-3-2025 09:40:05 AM		Audit Trail
CL/2025/02/V1/008900	Claim	Damage	Suzana Hassan	Cash	ZND173823341664				Rejected	60.00		13-2-2025 04:09:25 PM		27-2-2025 04:09:25 PM			Audit Trail
CL/2025/02/V1/008899	Claim	Damage	Kfk multi supplies&trading	Cash	ZND173823324766				Rejected	72.00		13-2-2025 11:20:51 AM		27-2-2025 11:20:51 AM			Audit Trail
CL/2025/02/V1/008898	Claim	Damage	Gaik Gaik Gaik	Cash	ZND173417041536				Rejected	119.00		13-2-2025 09:46:07 AM		27-2-2025 09:46:07 AM			Audit Trail
CL/2025/02/V1/008897	Claim	Damage FreshBox	Limchong Lian(173)	Cash	ZND173411304422				Rejected	1068.00		13-2-2025 09:41:52 AM		27-2-2025 09:41:52 AM			Audit Trail
CL/2025/02/V1/008896	Claim	Damage FreshBox	Tay Boon On(DD	Cash	ZND173416394749				Rejected	320.00		13-2-2025 09:26:54 AM		27-2-2025 09:26:54 AM			Audit Trail
CL/2025/02/V1/008895	Claim	Damage	PERABOT SUNGAI RAMBAI SDN BHD	Credit Account	ZND173822424764	Yes	Force Majeure	Express	Pending by Operation	1169.00		12-2-2025 05:21:33 PM	2-3-2025 02:15:23 PM	26-2-2025 05:21:33 PM			Audit Trail
CL/2025/02/V1/008894	Claim	Damage	U & ME Electrical Sdn Bhd	Credit Account	ZND173822987863	Yes	Force Majeure	Express	Pending Responsible Staff Details and Pending Upload Payment from Insurance Company	2200.00	1419.00	12-2-2025 05:14:14 PM		26-2-2025 05:14:14 PM	15-4-2026 03:43:14 AM		Audit Trail
CL/2025/02/V1/008893	Claim	Damage	ORDER TRADING SDN BHD	Prepaid Account	ZND173823181734	No	Force Majeure	Express	Pending by Operation	1819.00		12-2-2025 04:51:12 PM	2-3-2025 11:50:16 AM	26-2-2025 04:51:12 PM			Audit Trail

CL/2025/02/V1/008892	Claim	Damage	ORDER TRADING SDN BHD	Prepaid Account	ZND173822777471	No	Force Majeure	Express	Pending by Operation	700.00		12-2-2025 04:30:05 PM	2-3-2025 09:24:09 AM	26-2-2025 04:30:05 PM			Audit Trail
CL/2025/02/V1/008891	Claim	Damage	PP HOME FURNITURE (M) SDN. BHD.	Prepaid Account	ZND173822083794				Rejected	50.00		12-2-2025 02:48:57 PM		26-2-2025 02:48:57 PM			Audit Trail
CL/2025/02/V1/008890	Claim	Damage	De Pine Vietcis Sdn Bhd	Credit Account	ZND173823106034	No	Force Majeure	Express	Pending Responsible Staff Details	100.00	100.00	12-2-2025 02:41:06 PM	10-3-2025 11:53:05 AM	26-2-2025 02:41:06 PM	8-3-2025 11:52:17 AM		Audit Trail
CL/2025/02/V1/008889	Claim	Lost	LAZIOR SDN BHD	Prepaid Account	ZND173414667791				Rejected	273.00		12-2-2025 02:11:53 PM		26-2-2025 02:11:53 PM			Audit Trail
CL/2025/02/V1/008888	Claim	Damage	VAL CART EMPIRE	Prepaid Account	ZND173822838882	No	Force Majeure	Express	Pending Responsible Staff Details	90.00	90.00	12-2-2025 01:54:09 PM	26-3-2025 03:25:29 PM	26-2-2025 01:54:09 PM	24-3-2025 03:22:47 AM		Audit Trail
CL/2025/02/V1/008887	Claim	Damage	JOEY	Prepaid Account	ZND173755412418	No	Driver Issue	FreshBox	Pending Responsible Staff and Payment Details	199.00	199.00	12-2-2025 12:46:11 PM	6-3-2025 08:16:48 AM	26-2-2025 12:46:11 PM			Audit Trail
CL/2025/02/V1/008886	Claim	Lost	PENI GROUP SDN. BHD	Credit Account	ZND173417490662	No	Hub/Depo/ Station Handling Issue	Express	Pending by Operation	144.00		12-2-2025 12:33:18 PM	1-3-2025 11:51:33 AM	26-2-2025 12:33:18 PM			Audit Trail
CL/2025/02/V1/008885	Claim	Damage	Ludwig Pro Pharmacy	Cash	ZND173822926527				Rejected	25.00		12-2-2025 12:18:21 PM		26-2-2025 12:18:21 PM			Audit Trail
CL/2025/02/V1/008884	Claim	Damage	HIGHFIVE CHANNEL SDN BHD	Cash	ZND173822635153	No	Force Majeure	Express	Pending Responsible Staff Details and Pending Upload Payment from Insurance Company	194.00	194.00	12-2-2025 12:15:39 PM		26-2-2025 12:15:39 PM			Audit Trail
CL/2025/02/V1/008883	Claim	Lost	QM LIVE EMPIRE	Credit Account	ZND173755125769	No	Hub/Depo/ Station Handling Issue	Express	Pending Responsible Staff Details	19.90	19.90	12-2-2025 09:25:37 AM	7-4-2025 11:00:33 AM	26-2-2025 09:25:37 AM	5-4-2025 10:58:39 AM		Audit Trail
CL/2025/02/V1/008882	Claim	Damage	TIEN MING DISTRIBUTION SDN BHD	Credit Account	ZND173822495009				Rejected	54.50		11-2-2025 05:40:56 PM		25-2-2025 05:40:56 PM			Audit Trail

CL/2025/02/V1/008881	Claim	Lost	Kai Feng	Credit Account	ZND173412984401	Yes	Hub/Depo/ Station Handling Issue	Express	Pending by Claim Dept	3084.00		11-2-2025 03:56:58 PM	1-6-2025 04:41:20 PM	25-2-2025 03:56:58 PM			Audit Trail
CL/2025/02/V1/008880	Claim	Delay Delivery Premium Parcel	elvin	Credit Account	ZND173822408788				Rejected	22.00		11-2-2025 02:03:32 PM		25-2-2025 02:03:32 PM			Audit Trail
CL/2025/02/V1/008879	Claim	Damage	AIK HOE HOME CENTRE SDN BHD	Credit Account	ZND173822071999	No	Force Majeure	Express	Pending Responsible Staff Details and Pending Upload Payment from Insurance Company	300.00	200.00	11-2-2025 12:13:13 PM		25-2-2025 12:13:13 PM			Audit Trail
CL/2025/02/V1/008878	Claim	Damage	WMS JAYA ENTERPRISE C.O. VEGE	Credit Account	ZND173821667230				Rejected	315.00		11-2-2025 12:05:15 PM		25-2-2025 12:05:15 PM			Audit Trail
CL/2025/02/V1/008877	Claim	Damage	chandran	Credit Account	ZND173822416936	No	Force Majeure	Express	Pending Responsible Staff Details	200.00	200.00	10-2-2025 05:55:43 PM	7-3-2025 10:53:15 AM	24-2-2025 05:55:43 PM	5-3-2025 10:46:11 AM		Audit Trail
CL/2025/02/V1/008876	Claim	Damage	Mek Eicha	Credit Account	ZND173821891185				Rejected	200.00		10-2-2025 05:43:08 PM		24-2-2025 05:43:08 PM			Audit Trail
CL/2025/02/V1/008875	Claim	Damage	Mohammad Hafiz Bin Mohd Ali	Cash	ZND173822408849				Rejected	120.00		9-2-2025 12:13:13 AM		23-2-2025 12:13:13 AM			Audit Trail
CL/2025/02/V1/008874	Claim	Damage	ENG WEE XIANG	Cash	ZND173822818907	No	Hub/Depo/ Station Handling Issue	Express	Pending Responsible Staff Details	83.00	83.00	8-2-2025 04:38:49 PM	18-4-2025 03:48:19 PM	22-2-2025 04:38:49 PM	16-4-2025 03:39:32 AM		Audit Trail
CL/2025/02/V1/008873	Claim	Delay Delivery Premium Parcel	JACK KHOR	Credit Account	ZND173822843787				Rejected	22.26		8-2-2025 03:06:31 PM		22-2-2025 03:06:31 PM			Audit Trail
CL/2025/02/V1/008872	Claim	Lost	Elaine Soh (Yoshitec Precision Engineering)	Credit Account	ZND173418211556				Info Incomplete	392.85		8-2-2025 02:44:10 PM	23-2-2025 04:38:01 PM	22-2-2025 02:44:10 PM			Audit Trail
CL/2025/02/V1/008871	Claim	Damage	TND EXPRESS	Credit Account	ZND173770386329	No	Hub/Depo/ Station Handling Issue	Express	Pending Responsible Staff and Payment Details	70.00	64.10	8-2-2025 02:02:28 PM	3-3-2025 07:01:31 AM	22-2-2025 02:02:28 PM			Audit Trail

CL/2025/02/V1/008870	Claim	Damage	Servex (Malaysia) Sdn Bhd	Credit Account	CND173821955238008	No	Force Majeure	Express	Pending Responsible Staff Details	489.00	489.00	7-2-2025 06:43:49 PM	14-1-2026 04:51:01 PM	21-2-2025 06:43:49 PM	12-1-2026 04:48:19 AM		Audit Trail
CL/2025/02/V1/008869	Claim	Damage	mmatrix	Credit Account	ZND173821833949	No	Force Majeure	Express	Pending Responsible Staff Details	3398.00	200.00	7-2-2025 05:06:16 PM	14-3-2025 02:43:59 PM	21-2-2025 05:06:16 PM	12-3-2025 02:43:39 AM		Audit Trail
CL/2025/02/V1/008868	Claim	Lost	LEE CHEE KHEONG	Credit Account	6566496112	No	Driver Issue	Express	Pending Responsible Staff Details	200.00	200.00	7-2-2025 04:07:53 PM	27-2-2025 11:37:24 AM	21-2-2025 04:07:53 PM	25-2-2025 11:34:10 AM		Audit Trail
CL/2025/02/V1/008867	Claim	Damage	HASNIDA BINTI MOHAMMED	Cash	ZND173412546647				Info Incomplete	25.00		7-2-2025 04:02:09 PM	11-2-2025 03:01:59 PM	21-2-2025 04:02:09 PM			Audit Trail
CL/2025/02/V1/008866	Claim	Damage FreshBox	Steven Tieo	Cash	ZND173822279319	No	LineHaul Connectivity Issue	FreshBox	Pending Responsible Staff Details	465.00	200.00	7-2-2025 02:33:07 PM	7-3-2025 11:32:49 AM	21-2-2025 02:33:07 PM	5-3-2025 11:32:30 AM		Audit Trail
CL/2025/02/V1/008865	Claim	Damage FreshBox	Steven Tieo	Cash	ZND173822279272	No	LineHaul Connectivity Issue	FreshBox	Pending Responsible Staff Details	465.00	200.00	7-2-2025 02:30:27 PM	7-3-2025 11:32:24 AM	21-2-2025 02:30:27 PM	5-3-2025 11:31:54 AM		Audit Trail
CL/2025/02/V1/008864	Claim	Damage	SNE GLOBAL SOLUTIONS	Cash	ZND173822651931				Rejected	200.00		7-2-2025 02:11:55 PM		21-2-2025 02:11:55 PM			Audit Trail
CL/2025/02/V1/008863	Claim	Damage	NOOR ZAINA AHMAD	Credit Account	ZND173822666973	No	Hub/Depo/ Station Handling Issue	FreshBox	Pending Responsible Staff Details	171.00	145.00	7-2-2025 12:53:28 PM	3-3-2025 02:49:43 PM	21-2-2025 12:53:28 PM	1-3-2025 02:45:42 AM		Audit Trail
CL/2025/02/V1/008862	Claim	Damage	TND EXPRESS (M) SND BHD.	Credit Account	ZND173416276588				Rejected	1187.95		7-2-2025 12:42:36 PM		21-2-2025 12:42:36 PM			Audit Trail
CL/2025/02/V1/008861	Claim	Damage	TND EXPRESS (M) SND BHD.	Credit Account	CND1734162765880006				Rejected	1187.95		7-2-2025 12:41:19 PM		21-2-2025 12:41:19 PM			Audit Trail
CL/2025/02/V1/008860	Claim	Damage	ENNI	Credit Account	ZND173417374412				Rejected	226.00		7-2-2025 10:42:14 AM		21-2-2025 10:42:14 AM			Audit Trail
CL/2025/02/V1/008859	Claim	Damage	Hasbul paizani	Credit Account	ZND173822076178	No	Force Majeure	Bulky	Pending Responsible Staff Details	200.00	200.00	7-2-2025 10:25:33 AM	7-3-2025 10:45:10 AM	21-2-2025 10:25:33 AM	5-3-2025 10:41:56 AM		Audit Trail
CL/2025/02/V1/008858	Claim	Damage	Cheng Sin Trading	Credit Account	ZND173417322086				Rejected	250.00		6-2-2025 07:39:26 PM		20-2-2025 07:39:26 PM			Audit Trail

CL/2025/02/V1/008857	Claim	Damage FreshBox	NG TIAN KEE	Prepaid Account	ZND17382 2304387	No	LineHaul Connectivity Issue	FreshBox	Pending Responsible Staff and Payment Details	199.00	199.00	6-2-2025 05:07:47 PM	3-3-2025 08:01:18 AM	20-2-2025 05:07:47 PM			Audit Trail
CL/2025/02/V1/008856	Claim	Damage FreshBox	CHEE CHAI HORNG	Prepaid Account	ZND17382 2302574	No	LineHaul Connectivity Issue	FreshBox	Pending Responsible Staff and Payment Details	199.00	199.00	6-2-2025 05:02:29 PM	3-3-2025 09:12:19 AM	20-2-2025 05:02:29 PM			Audit Trail
CL/2025/02/V1/008855	Claim	Damage FreshBox	LEE LE JEAN	Prepaid Account	ZND17382 2302178	No	LineHaul Connectivity Issue	FreshBox	Pending Responsible Staff and Payment Details	199.00	199.00	6-2-2025 04:59:55 PM	3-3-2025 09:25:11 AM	20-2-2025 04:59:55 PM			Audit Trail
CL/2025/02/V1/008854	Claim	Damage FreshBox	CATHERINE CHAI	Prepaid Account	ZND17382 2301904	No	LineHaul Connectivity Issue	FreshBox	Pending Responsible Staff and Payment Details	199.00	199.00	6-2-2025 04:57:53 PM	3-3-2025 09:27:39 AM	20-2-2025 04:57:53 PM			Audit Trail
CL/2025/02/V1/008853	Claim	Damage FreshBox	LUA CHOON HIONG	Prepaid Account	ZND17382 2202140	No	LineHaul Connectivity Issue	FreshBox	Pending Responsible Staff and Payment Details	199.00	199.00	6-2-2025 04:56:07 PM	3-3-2025 10:30:27 AM	20-2-2025 04:56:07 PM			Audit Trail
CL/2025/02/V1/008852	Claim	Damage FreshBox	KENNETH	Prepaid Account	ZND17382 2201327	No	LineHaul Connectivity Issue	FreshBox	Pending Responsible Staff and Payment Details	199.00	199.00	6-2-2025 04:54:07 PM	3-3-2025 10:56:14 AM	20-2-2025 04:54:07 PM			Audit Trail
CL/2025/02/V1/008851	Claim	Damage FreshBox	YANQING	Prepaid Account	ZND17382 2194759	No	LineHaul Connectivity Issue	FreshBox	Pending Responsible Staff and Payment Details	199.00	199.00	6-2-2025 04:48:45 PM	3-3-2025 11:00:36 AM	20-2-2025 04:48:45 PM			Audit Trail
CL/2025/02/V1/008850	Claim	Damage	U & ME Electrical Sdn Bhd	Credit Account	ZND17341 7805909.	Yes	Force Majeure	Express	Info Incomplete	2300.00		6-2-2025 04:46:48 PM		20-2-2025 04:46:48 PM	30-10-2025 09:18:22 AM		Audit Trail
CL/2025/02/V1/008849	Claim	Damage FreshBox	LAW KHENG GUAN	Prepaid Account	ZND17382 2093960	No	LineHaul Connectivity Issue	FreshBox	Pending Responsible Staff and Payment Details	199.00	199.00	6-2-2025 04:46:26 PM	3-3-2025 11:34:00 AM	20-2-2025 04:46:26 PM			Audit Trail
CL/2025/02/V1/008848	Claim	Delay Delivery Premium Parcel	Anisah Musa	Cash	ZND17382 2129508	No	LineHaul Connectivity Issue	Premium	Pending Responsible Staff Details	650.00	100.00	6-2-2025 04:44:58 PM	3-3-2025 02:43:53 PM	20-2-2025 04:44:58 PM	1-3-2025 02:40:45 AM		Audit Trail
CL/2025/02/V1/008847	Claim	Damage	U & ME Electrical Sdn Bhd	Credit Account	ZND17374 7371358.	No	Force Majeure	Express	Info Incomplete	2200.00		6-2-2025 04:43:09 PM		20-2-2025 04:43:09 PM	30-10-2025 09:23:08 AM		Audit Trail

CL/2025/02/V1/008846	Claim	Damage FreshBox	ESTHER THEN	Prepaid Account	ZND173822093526	No	LineHaul Connectivity Issue	FreshBox	Pending Responsible Staff and Payment Details	199.00	199.00	6-2-2025 04:41:23 PM	3-3-2025 11:57:49 AM	20-2-2025 04:41:23 PM			Audit Trail
CL/2025/02/V1/008845	Claim	Damage FreshBox	TEOH PHAK KEE 张碧琴	Prepaid Account	ZND173822092734	No	LineHaul Connectivity Issue	FreshBox	Pending Responsible Staff and Payment Details	199.00	199.00	6-2-2025 04:39:20 PM	3-3-2025 12:19:39 PM	20-2-2025 04:39:20 PM			Audit Trail
CL/2025/02/V1/008844	Claim	Damage FreshBox	CHINGSOHHUN	Prepaid Account	ZND173822091737	No	LineHaul Connectivity Issue	FreshBox	Pending Responsible Staff and Payment Details	199.00	199.00	6-2-2025 04:37:20 PM	3-3-2025 12:38:40 PM	20-2-2025 04:37:20 PM			Audit Trail
CL/2025/02/V1/008843	Claim	Damage FreshBox	TAN YEN HSIA	Prepaid Account	ZND173822086962				Rejected	199.00		6-2-2025 04:34:44 PM		20-2-2025 04:34:44 PM			Audit Trail
CL/2025/02/V1/008842	Claim	Damage FreshBox	CHEE CHENG KAI	Prepaid Account	ZND173822085293	No	LineHaul Connectivity Issue	FreshBox	Pending Responsible Staff and Payment Details	199.00	199.00	6-2-2025 04:32:20 PM	3-3-2025 12:42:33 PM	20-2-2025 04:32:20 PM			Audit Trail
CL/2025/02/V1/008841	Claim	Damage FreshBox	TAN CHUN HOE	Prepaid Account	ZND173822084548	No	LineHaul Connectivity Issue	FreshBox	Pending Responsible Staff and Payment Details	199.00	199.00	6-2-2025 04:29:51 PM	3-3-2025 12:44:38 PM	20-2-2025 04:29:51 PM			Audit Trail
CL/2025/02/V1/008840	Claim	Damage	BEE BOY PLT (TANG XIN RONG)	Credit Account	RTSZND1737702001 75				Info Incomplete	168.00		6-2-2025 04:27:04 PM	23-2-2025 10:42:29 AM	20-2-2025 04:27:04 PM			Audit Trail
CL/2025/02/V1/008839	Claim	Damage FreshBox	NICHOLAS WONG LEK CHONG (B501)	Prepaid Account	ZND173822080854	No	LineHaul Connectivity Issue	FreshBox	Pending Responsible Staff and Payment Details	199.00	199.00	6-2-2025 04:25:19 PM	2-3-2025 01:49:43 PM	20-2-2025 04:25:19 PM			Audit Trail
CL/2025/02/V1/008838	Claim	Damage FreshBox	ICE TAN	Prepaid Account	ZND173822077946	No	LineHaul Connectivity Issue	FreshBox	Pending Responsible Staff and Payment Details	199.00	199.00	6-2-2025 04:20:13 PM	2-3-2025 01:44:51 PM	20-2-2025 04:20:13 PM			Audit Trail
CL/2025/02/V1/008837	Claim	Damage FreshBox	CHONG CHEE ONN	Prepaid Account	ZND173822077434	No	LineHaul Connectivity Issue	FreshBox	Pending Responsible Staff and Payment Details	199.00	199.00	6-2-2025 04:11:35 PM	2-3-2025 01:43:18 PM	20-2-2025 04:11:35 PM			Audit Trail
CL/2025/02/V1/008836	Claim	Damage FreshBox	LIM CHIU SHUANG	Prepaid Account	ZND173822029488	No	LineHaul Connectivity Issue	FreshBox	Pending Responsible Staff and Payment Details	199.00	199.00	6-2-2025 04:09:17 PM	27-2-2025 08:32:37 AM	20-2-2025 04:09:17 PM			Audit Trail

CL/2025/02/V1/008835	Claim	Damage FreshBox	NANALOW	Prepaid Account	ZND173822028757	No	LineHaul Connectivity Issue	FreshBox	Pending Responsible Staff and Payment Details	199.00	199.00	6-2-2025 04:06:49 PM	27-2-2025 08:48:33 AM	20-2-2025 04:06:49 PM			Audit Trail
CL/2025/02/V1/008834	Claim	Damage FreshBox	JUNE LEAW	Prepaid Account	ZND173822028511	No	LineHaul Connectivity Issue	FreshBox	Pending Responsible Staff and Payment Details	199.00	199.00	6-2-2025 04:03:35 PM	27-2-2025 08:51:08 AM	20-2-2025 04:03:35 PM			Audit Trail
CL/2025/02/V1/008833	Claim	Damage FreshBox	LOW GEK ENG	Prepaid Account	ZND173822028108	No	LineHaul Connectivity Issue	FreshBox	Pending Responsible Staff and Payment Details	199.00	199.00	6-2-2025 04:00:47 PM	27-2-2025 08:52:10 AM	20-2-2025 04:00:47 PM			Audit Trail
CL/2025/02/V1/008832	Claim	Lost	MMATRIX SDN BHD	Credit Account	ZND173414832335	No	Hub/Depo/ Station Handling Issue	Express	Pending Responsible Staff Details	1999.00	1999.00	6-2-2025 02:02:24 PM	28-3-2025 12:27:53 PM	20-2-2025 02:02:24 PM	26-3-2025 12:26:27 PM		Audit Trail
CL/2025/02/V1/008831	Claim	Damage FreshBox	YAP CHEE SENG	Prepaid Account	ZND173822027989	No	LineHaul Connectivity Issue	FreshBox	Pending Responsible Staff and Payment Details	199.00	199.00	6-2-2025 01:29:22 PM	2-3-2025 01:28:39 PM	20-2-2025 01:29:22 PM			Audit Trail
CL/2025/02/V1/008830	Claim	Damage FreshBox	LONG YONG	Prepaid Account	ZND173822027705	No	LineHaul Connectivity Issue	FreshBox	Pending Responsible Staff and Payment Details	199.00	199.00	6-2-2025 01:22:55 PM	2-3-2025 01:19:25 PM	20-2-2025 01:22:55 PM			Audit Trail
CL/2025/02/V1/008829	Claim	Damage FreshBox	ALEX WONG	Prepaid Account	ZND173822027545	No	LineHaul Connectivity Issue	FreshBox	Pending Responsible Staff and Payment Details	199.00	199.00	6-2-2025 01:20:42 PM	2-3-2025 12:02:09 PM	20-2-2025 01:20:42 PM			Audit Trail
CL/2025/02/V1/008828	Claim	Damage FreshBox	TAN CHING POH	Prepaid Account	ZND173822027392	No	LineHaul Connectivity Issue	FreshBox	Pending Responsible Staff and Payment Details	199.00	199.00	6-2-2025 01:12:34 PM	2-3-2025 11:54:56 AM	20-2-2025 01:12:34 PM			Audit Trail
CL/2025/02/V1/008827	Claim	Damage FreshBox	JESSICA TAN	Prepaid Account	ZND173822024995	No	LineHaul Connectivity Issue	FreshBox	Pending Responsible Staff and Payment Details	199.00	199.00	6-2-2025 01:03:04 PM	2-3-2025 11:52:20 AM	20-2-2025 01:03:04 PM			Audit Trail
CL/2025/02/V1/008826	Claim	Damage FreshBox	RAYMOND SEOW	Prepaid Account	ZND173822024902	No	LineHaul Connectivity Issue	FreshBox	Pending Responsible Staff and Payment Details	199.00	199.00	6-2-2025 01:00:43 PM	2-3-2025 11:45:08 AM	20-2-2025 01:00:43 PM			Audit Trail

CL/2025/02/V1/008825	Claim	Damage FreshBox	MAY LEONG	Prepaid Account	ZND173822024087	No	LineHaul Connectivity Issue	FreshBox	Pending Responsible Staff and Payment Details	199.00	199.00	6-2-2025 12:58:08 PM	2-3-2025 11:35:04 AM	20-2-2025 12:58:08 PM			Audit Trail
CL/2025/02/V1/008824	Claim	Damage	NUR ISLAMIC CAFE	Credit Account	ZND173416894867				Rejected	570.00		6-2-2025 12:44:43 PM		20-2-2025 12:44:43 PM			Audit Trail
CL/2025/02/V1/008823	Claim	Lost	SAMAN	Credit Account	ZND173418263043	No	Hub/Depo/ Station Handling Issue	Express	Pending by Operation	500.00		6-2-2025 12:02:21 PM	22-2-2025 02:51:07 PM	20-2-2025 12:02:21 PM			Audit Trail
CL/2025/02/V1/008822	Claim	Lost	MMATRIX	Credit Account	ZND173410622275	No	Driver Issue	Express	Pending by Operation	5399.00		6-2-2025 10:59:28 AM	22-2-2025 02:16:35 PM	20-2-2025 10:59:28 AM			Audit Trail
CL/2025/02/V1/008821	Claim	Delay Delivery Premium Parcel	SITI SAHARAH BINTI YASNAIN	Prepaid Account	ZND173822154005	No	LineHaul Connectivity Issue	Premium	Rejected	200.00		6-2-2025 01:11:58 AM		20-2-2025 01:11:58 AM			Audit Trail
CL/2025/02/V1/008820	Claim	Damage FreshBox	SITI SAHARAH BINTI YASNAIN	Prepaid Account	ZND173822226955	No	LineHaul Connectivity Issue	Premium	Rejected	200.00		6-2-2025 01:05:45 AM		20-2-2025 01:05:45 AM			Audit Trail
CL/2025/02/V1/008819	Claim	Damage FreshBox	SITI SAHARAH BINTI YASNAIN	Prepaid Account	ZND173822223510	No	LineHaul Connectivity Issue	FreshBox	Rejected	200.00		6-2-2025 12:47:26 AM		20-2-2025 12:47:26 AM			Audit Trail
CL/2025/02/V1/008818	Claim	Damage FreshBox	KC	Credit Account	ZND173822186426	No	LineHaul Connectivity Issue	FreshBox	Pending Responsible Staff Details	234.00	200.00	5-2-2025 07:31:28 PM	27-2-2025 10:02:49 AM	19-2-2025 07:31:28 PM	25-2-2025 09:59:58 AM		Audit Trail
CL/2025/02/V1/008817	Claim	Damage	SNE GLOBAL SOLUTIONS	Cash	ZND173821875420	No	Force Majeure	Premium	Pending Responsible Staff and Payment Details	200.00	200.00	5-2-2025 07:12:50 PM	2-3-2025 11:34:02 AM	19-2-2025 07:12:50 PM			Audit Trail
CL/2025/02/V1/008816	Claim	Damage	HIGHFIVE CHANNEL SDN BHD	Cash	ZND173417475904	No	Force Majeure	Express	Pending Responsible Staff Details and Pending Upload Payment from Insurance Company	154.00	154.00	5-2-2025 04:58:16 PM		19-2-2025 04:58:16 PM			Audit Trail
CL/2025/02/V1/008815	Claim	Damage	YEO KENG SOONG	Credit Account	ZND173747437801	No	Force Majeure	Express	Rejected	440.00		5-2-2025 04:50:27 PM		19-2-2025 04:50:27 PM			Audit Trail
CL/2025/02/V1/008814	Claim	Damage FreshBox	Gripp Marketing	Credit Account	ZND173822025008				Rejected	280.00		5-2-2025 04:48:02 PM		19-2-2025 04:48:02 PM			Audit Trail

CL/2025/02/V1/008813	Claim	Missing Content	YEO KENG SOONG	Credit Account	ZND173412946171A				Rejected	220.00		5-2-2025 04:37:54 PM		19-2-2025 04:37:54 PM			Audit Trail
CL/2025/02/V1/008812	Claim	Damage	LOOI SOK FONG	Credit Account	ZND173417990346	Yes	Force Majeure	Express	Pending Responsible Staff Details and Pending Upload Payment from Insurance Company	1000.00	1000.00	5-2-2025 03:33:41 PM		19-2-2025 03:33:41 PM	4-9-2025 05:05:56 AM		Audit Trail
CL/2025/02/V1/008811	Claim	Lost	MMATRIX	Credit Account	ZND173416605678	No	Hub/Depo/ Station Handling Issue	Express	Pending by Operation	10.00		5-2-2025 11:02:08 AM	8-2-2025 01:34:40 PM	19-2-2025 11:02:08 AM			Audit Trail
CL/2025/02/V1/008810	Claim	Lost	Fatin Mawaddah	Credit Account	ZND173415109429	No	Hub/Depo/ Station Handling Issue	Express	Pending Responsible Staff and Payment Details	178.00	135.00	5-2-2025 10:55:16 AM	2-3-2025 11:25:29 AM	19-2-2025 10:55:16 AM			Audit Trail
CL/2025/02/V1/008809	Claim	Lost	MMATRIX	Credit Account	ZND173413291935	No	Hub/Depo/ Station Handling Issue	Express	Rejected	10.00		5-2-2025 10:50:01 AM		19-2-2025 10:50:01 AM			Audit Trail
CL/2025/02/V1/008808	Claim	Damage FreshBox	CHERYL LOH	Prepaid Account	ZND173821983866				Rejected	199.00		5-2-2025 09:56:52 AM		19-2-2025 09:56:52 AM			Audit Trail
CL/2025/02/V1/008807	Claim	Damage	SENG LEE SOLAR SDN BHD	Credit Account	ZND173415194777				Rejected	508.00		4-2-2025 04:39:11 PM		18-2-2025 04:39:11 PM			Audit Trail
CL/2025/02/V1/008806	Claim	Damage	Domica Furniture E-Commerce Sdn Bhd	Credit Account	ZND173755220877	No	Force Majeure	Express	Pending Responsible Staff Details and Pending Upload Payment from Insurance Company	264.40	200.00	4-2-2025 02:19:19 PM		18-2-2025 02:19:19 PM			Audit Trail
CL/2025/02/V1/008805	Claim	Delay Delivery Premium Parcel	MS ANG (DEVIN)	Credit Account	ZND173770271403	No	Hub/Depo/ Station Handling Issue	Premium	Pending Responsible Staff and Payment Details	100.00	100.00	4-2-2025 12:55:47 PM	23-2-2025 11:46:24 AM	18-2-2025 12:55:47 PM			Audit Trail
CL/2025/02/V1/008804	Claim	Delay Delivery Premium Parcel	ESPING CORPORATION SDN BHD	Credit Account	ZND173415645989	No	Hub/Depo/ Station Handling Issue	Premium	Pending by Operation	100.00		4-2-2025 10:37:16 AM	14-3-2025 06:48:48 AM	18-2-2025 10:37:16 AM			Audit Trail

CL/2025/02/V1/008803	Claim	Delay Delivery Premium Parcel	ESPING CORPORATION SDN BHD	Credit Account	ZND173415645668	No	Hub/Depo/ Station Handling Issue	Premium	Pending by Operation	100.00		4-2-2025 10:35:38 AM	13-3-2025 04:00:32 PM	18-2-2025 10:35:38 AM			Audit Trail
CL/2025/02/V1/008802	Claim	Missing Content	YEO KENG SOONG	Credit Account	ZND173412946171	No	Force Majeure	Express	Rejected	660.00		4-2-2025 09:33:58 AM		18-2-2025 09:33:58 AM			Audit Trail
CL/2025/02/V1/008801	Claim	Damage	U & ME Electrical Sdn Bhd	Credit Account	ZND173417805909	Yes	Force Majeure	Express	Rejected	2639.00		3-2-2025 06:16:17 PM		17-2-2025 06:16:17 PM			Audit Trail
CL/2025/02/V1/008800	Claim	Damage	U & ME Electrical Sdn Bhd	Credit Account	ZND173747371358				Rejected	2499.00		3-2-2025 06:08:40 PM		17-2-2025 06:08:40 PM			Audit Trail
CL/2025/02/V1/008799	Claim	Damage	HJ EXPRESS	Credit Account	ZND173417422328	No	Force Majeure	Express	Pending Responsible Staff Details	79.00	79.00	3-2-2025 05:23:50 PM	20-2-2025 02:24:23 PM	17-2-2025 05:23:50 PM	18-2-2025 02:17:39 AM		Audit Trail
CL/2025/02/V1/008798	Claim	Missing Content	YELLOWBUTTER SDN.BHD	Cash	ZND173412002181	No	Driver Issue	Express	Pending Responsible Staff Details	279.00	200.00	3-2-2025 03:49:43 PM	24-5-2025 11:36:22 AM	17-2-2025 03:49:43 PM	22-5-2025 11:35:50 AM		Audit Trail
CL/2025/02/V1/008797	Claim	Lost	YELLOWBUTTER SDN.BHD	Cash	ZND173414447164	No	Hub/Depo/ Station Handling Issue	Express	Pending Responsible Staff Details	152.00	152.00	3-2-2025 03:44:38 PM	24-5-2025 11:53:56 AM	17-2-2025 03:44:38 PM	22-5-2025 11:53:35 AM		Audit Trail
CL/2025/02/V1/008796	Claim	Delay Delivery Premium Parcel	Muhammad Rizal Sharit	Credit Account	ZND173418433644				Rejected	72.95		3-2-2025 11:24:18 AM		17-2-2025 11:24:18 AM			Audit Trail
CL/2025/02/V1/008795	Claim	Delay Delivery Premium Parcel	Fariz	Credit Account	ZND173418435242	No	Hub/Depo/ Station Handling Issue	Premium	Pending Responsible Staff Details	85.48	61.48	3-2-2025 11:19:04 AM	27-2-2025 10:36:55 AM	17-2-2025 11:19:04 AM	25-2-2025 10:36:26 AM		Audit Trail
CL/2025/02/V1/008794	Claim	Damage	Parcelhub HQ	Credit Account	ZND173418219477				Rejected	200.00		3-2-2025 10:26:09 AM		17-2-2025 10:26:09 AM			Audit Trail
CL/2025/02/V1/008793	Claim	Damage	Ummu Yasir	Credit Account	ZND173755498238	No	Hub/Depo/ Station Handling Issue	Bulky	Pending Responsible Staff Details	200.00	200.00	3-2-2025 09:12:33 AM	27-2-2025 10:47:31 AM	17-2-2025 09:12:33 AM	25-2-2025 10:44:49 AM		Audit Trail
CL/2025/01/V2/008778	Appeal	Lost	PENI GROUP SDN. BHD	Credit Account	ZND173410287054	No	Hub/Depo/ Station Handling Issue	Express	Completed	16.00	16.00	27-1-2025 12:17:39 PM		10-2-2025 12:17:39 PM	20-2-2025 02:43:25 AM	20-2-2025 02:44:13 PM	Audit Trail
CL/2025/01/V2/008765	Appeal	Missing	CHEN SOOK YEE	Prepaid Account	ZND173418304531	No	Driver Issue	FreshBox	Completed	199.00	199.00	25-1-2025 05:37:33 PM		8-2-2025 05:37:33 PM	9-5-2025 02:05:58 AM	9-5-2025 02:06:19 PM	Audit Trail
CL/2025/01/V2/008752	Appeal	Lost	Harun bin mohd yusof	Credit Account	ZND173410496784	No	Hub/Depo/ Station Handling Issue	Express	Completed	87.40	87.40	24-1-2025 04:10:16 PM		7-2-2025 04:10:16 PM	25-2-2025 09:56:00 AM	25-2-2025 09:56:22 AM	Audit Trail

CL/2025/01/V2/008700	Appeal	Damage	HIGHFIVE CHANNEL SDN BHD	Cash	ZND173416258379	No	Hub/Depo/ Station Handling Issue	Express	Completed	174.00	174.00	20-1-2025 05:00:44 PM		3-2-2025 05:00:44 PM	7-3-2025 02:44:14 AM	7-3-2025 02:44:33 PM	Audit Trail
CL/2025/01/V2/008699	Appeal	Damage	HIGHFIVE CHANNEL SDN BHD	Cash	ZND173413671805	No	Hub/Depo/ Station Handling Issue	Express	Completed	150.00	150.00	20-1-2025 04:55:36 PM		3-2-2025 04:55:36 PM	7-3-2025 02:46:19 AM	7-3-2025 02:46:40 PM	Audit Trail
CL/2025/01/V2/008697	Appeal	Lost	HIGHFIVE CHANNEL SDN BHD	Cash	ZND173413260979	No	Driver Issue	Express	Completed	200.00	200.00	20-1-2025 04:47:59 PM		3-2-2025 04:47:59 PM	20-2-2025 09:47:39 AM	20-2-2025 09:51:06 AM	Audit Trail
CL/2025/01/V2/008695	Appeal	Damage	HIGHFIVE CHANNEL SDN BHD	Cash	ZND173414571807	No	Hub/Depo/ Station Handling Issue	Express	Completed	150.00	150.00	20-1-2025 04:34:12 PM		3-2-2025 04:34:12 PM	7-3-2025 02:48:25 AM	7-3-2025 02:48:46 PM	Audit Trail
CL/2025/01/V2/008682	Appeal	Delay Delivery Premium Parcel	DUNLOPILLO (MALAYSIA)	Credit Account	ZND173395228691	No	Hub/Depo/ Station Handling Issue	Bulky	Completed	0.00	200.00	18-1-2025 03:57:51 PM		1-2-2025 03:57:51 PM	29-4-2025 11:29:49 AM	29-4-2025 11:29:56 AM	Audit Trail
CL/2025/01/V2/008681	Appeal	Delay Delivery Premium Parcel	DUNLOPILLO (MALAYSIA)	Prepaid Account	ZND173395228561	No	Hub/Depo/ Station Handling Issue	Bulky	Completed	0.00	200.00	18-1-2025 03:55:03 PM		1-2-2025 03:55:03 PM	29-4-2025 11:30:53 AM	29-4-2025 11:30:58 AM	Audit Trail
CL/2025/01/V2/008680	Appeal	Delay Delivery Premium Parcel	DUNLOPILLO (MALAYSIA)	Credit Account	ZND173233838709	No	Hub/Depo/ Station Handling Issue	Bulky	Completed	0.00	200.00	18-1-2025 03:50:20 PM		1-2-2025 03:50:20 PM	29-4-2025 11:35:55 AM	29-4-2025 11:36:11 AM	Audit Trail
CL/2025/01/V2/008679	Appeal	Delay Delivery Premium Parcel	DUNLOPILLO (MALAYSIA)	Credit Account	ZND173233755099	No	Hub/Depo/ Station Handling Issue	Bulky	Completed	0.00	200.00	18-1-2025 03:40:53 PM		1-2-2025 03:40:53 PM	30-4-2025 09:48:32 AM	30-4-2025 09:49:06 AM	Audit Trail
CL/2025/01/V2/008663	Appeal	Lost	AIK HOE HOME CENTRE SDN BHD	Credit Account	ZND173413465152	No	Driver Issue	Express	Completed	167.99	167.99	18-1-2025 11:20:30 AM		1-2-2025 11:20:30 AM	15-5-2025 04:21:57 AM	15-5-2025 04:22:37 PM	Audit Trail
CL/2025/01/V2/008612	Appeal	Damage FreshBox	CANDY EXCELLENT FOODTECH	Credit Account	ZND173416239897	No	LineHaul Connectivity Issue	FreshBox	Completed	200.00	200.00	15-1-2025 04:27:47 PM		29-1-2025 04:27:47 PM	7-2-2025 02:50:05 AM	7-2-2025 02:50:34 PM	Audit Trail
CL/2025/01/V2/008598	Appeal	Delay Delivery Premium Parcel	AGNA TRADING	Credit Account	ZND173415322859	No	LineHaul Connectivity Issue	Premium	Completed	200.00	200.00	14-1-2025 11:41:01 PM		28-1-2025 11:41:01 PM	25-2-2025 09:53:12 AM	25-2-2025 09:53:36 AM	Audit Trail
CL/2025/01/V2/008594	Appeal	Damage FreshBox	LEWCHOY KAM	Prepaid Account	ZND173415588521	No	LineHaul Connectivity Issue	FreshBox	Completed	199.00	199.00	14-1-2025 06:55:38 PM		28-1-2025 06:55:38 PM	10-2-2025 11:12:34 AM	10-2-2025 11:13:15 AM	Audit Trail
CL/2025/01/V2/008593	Appeal	Damage FreshBox	TAY WEE HIANG	Prepaid Account	ZND173415590517	No	LineHaul Connectivity Issue	FreshBox	Completed	200.00	200.00	14-1-2025 06:52:13 PM		28-1-2025 06:52:13 PM	10-2-2025 11:18:28 AM	10-2-2025 11:19:10 AM	Audit Trail

CL/2025/01/V2/008590	Appeal	Damage	HIGHFIVE CHANNEL SDN BHD	Cash	CND173413191204001	No	Force Majeure	Express	Completed	150.00	150.00	14-1-2025 04:11:24 PM		28-1-2025 04:11:24 PM	20-2-2025 09:55:05 AM	20-2-2025 09:56:20 AM	Audit Trail
CL/2025/01/V2/008586	Appeal	Damage	HIGHFIVE CHANNEL SDN BHD	Cash	ZND173412962423	No	Force Majeure	Express	Completed	150.00	150.00	14-1-2025 03:50:59 PM		28-1-2025 03:50:59 PM	20-2-2025 09:58:28 AM	20-2-2025 09:59:16 AM	Audit Trail
CL/2025/01/V2/008577	Appeal	Lost	Parcelhub HQ	Credit Account	ZND173411456626	No	Driver Issue	Express	Completed	200.00	200.00	14-1-2025 09:40:03 AM		28-1-2025 09:40:03 AM	21-2-2025 02:03:32 AM	21-2-2025 02:03:53 PM	Audit Trail
CL/2025/01/V2/008576	Appeal	Damage	HIGHFIVE CHANNEL SDN BHD	Cash	CND173414074438001	No	Force Majeure	Express	Completed	150.00	150.00	13-1-2025 04:00:54 PM		27-1-2025 04:00:54 PM	20-2-2025 10:00:35 AM	20-2-2025 10:01:13 AM	Audit Trail
CL/2025/01/V2/008575	Appeal	Damage	HIGHFIVE CHANNEL SDN BHD	Cash	ZND173414245357	No	Force Majeure	Express	Completed	150.00	150.00	13-1-2025 03:56:52 PM		27-1-2025 03:56:52 PM	20-2-2025 10:02:05 AM	20-2-2025 10:02:49 AM	Audit Trail
CL/2025/01/V2/008574	Appeal	Damage	HIGHFIVE CHANNEL SDN BHD	Cash	ZND173413193529	No	Force Majeure	Express	Completed	150.00	150.00	13-1-2025 03:52:43 PM		27-1-2025 03:52:43 PM	20-2-2025 10:03:58 AM	20-2-2025 10:06:09 AM	Audit Trail
CL/2025/01/V2/008573	Appeal	Damage	HIGHFIVE CHANNEL SDN BHD	Cash	ZND173414290739	No	Force Majeure	Express	Completed	150.00	150.00	13-1-2025 03:39:24 PM		27-1-2025 03:39:24 PM	20-2-2025 10:09:20 AM	20-2-2025 10:09:58 AM	Audit Trail
CL/2025/01/V2/008561	Appeal	Lost	Jasveen	Credit Account	ZND173410043865	No	Hub/Depo/ Station Handling Issue	Value Pack	Completed	200.00	200.00	12-1-2025 05:25:52 PM		26-1-2025 05:25:52 PM	7-2-2025 03:03:31 AM	7-2-2025 03:03:48 PM	Audit Trail
CL/2025/01/V2/008510	Appeal	Damage	HIGHFIVE CHANNEL SDN BHD	Cash	ZND173413088795	No	Force Majeure	Express	Completed	150.00	150.00	9-1-2025 03:55:22 PM		23-1-2025 03:55:22 PM	20-2-2025 10:10:51 AM	20-2-2025 10:11:27 AM	Audit Trail
CL/2025/01/V2/008486	Appeal	Lost	Clement S	Credit Account	PDC000000220911	No	Hub/Depo/ Station Handling Issue	Value Pack	Completed	200.00	200.00	8-1-2025 02:23:45 PM		22-1-2025 02:23:45 PM	24-2-2025 02:53:55 AM	24-2-2025 02:54:28 PM	Audit Trail
CL/2025/01/V2/008478	Appeal	Damage	HIGHFIVE CHANNEL SDN BHD	Cash	ZND173413083929	No	Hub/Depo/ Station Handling Issue	Express	Completed	150.00	150.00	7-1-2025 04:59:23 PM		21-1-2025 04:59:23 PM	20-2-2025 10:13:05 AM	20-2-2025 10:13:46 AM	Audit Trail
CL/2025/01/V2/008447	Appeal	Lost	Parcelhub HQ	Credit Account	ZND173227197997	No	Hub/Depo/ Station Handling Issue	Express	Completed	200.00	200.00	3-1-2025 02:27:13 PM		17-1-2025 02:27:13 PM	27-1-2025 04:09:00 AM	27-1-2025 04:09:27 PM	Audit Trail
CL/2025/01/V1/008792	Claim	Damage FreshBox	Rienalissa Sabri	Credit Account	ZND173747287871	No	Hub/Depo/ Station Handling Issue	FreshBox	Pending by Operation	295.00		30-1-2025 07:44:46 AM	7-2-2025 06:16:54 AM	13-2-2025 07:44:46 AM			Audit Trail
CL/2025/01/V1/008791	Claim	Damage	Faez Ashfar Azhan	Credit Account	ZND173770290213	No	Force Majeure	Express	Pending Responsible Staff Details	200.00	200.00	29-1-2025 03:56:44 PM	20-2-2025 02:30:23 PM	12-2-2025 03:56:44 PM	18-2-2025 02:27:50 AM		Audit Trail

CL/2025/01/V1/008790	Claim	Damage	Cindy Khoo	Credit Account	ZND173755436360	No	Force Majeure	Express	Rejected	138.00		28-1-2025 05:09:24 PM		11-2-2025 05:09:24 PM			Audit Trail
CL/2025/01/V1/008789	Claim	Damage	Amran Bin Amin	Credit Account	ZND173417559307				Info Incomplete	0.00		28-1-2025 12:05:56 PM	7-2-2025 06:53:46 AM	11-2-2025 12:05:56 PM			Audit Trail
CL/2025/01/V1/008788	Claim	Lost	MMATRIX	Credit Account	ZND173747325634	No	Hub/Depo/ Station Handling Issue	Express	Pending Responsible Staff Details	10.00	10.00	28-1-2025 11:32:03 AM	27-2-2025 11:33:07 AM	11-2-2025 11:32:03 AM	25-2-2025 11:30:23 AM		Audit Trail
CL/2025/01/V1/008787	Claim	Damage	Muhammad Fikri	Credit Account	ZND173755281120	No	Force Majeure	Express	Pending Responsible Staff Details	100.00	100.00	28-1-2025 10:34:07 AM	20-2-2025 02:38:30 PM	11-2-2025 10:34:07 AM	18-2-2025 02:36:02 AM		Audit Trail
CL/2025/01/V1/008786	Claim	Delay Delivery Premium Parcel	TEH KOK MUN	Prepaid Account	6440701918				Rejected	100.00		27-1-2025 05:43:03 PM		10-2-2025 05:43:03 PM			Audit Trail
CL/2025/01/V1/008785	Claim	Damage FreshBox	KLINIK PAKAR MATA MATA ABDUL RAZAK	Credit Account	ZND173417983874	No	Hub/Depo/ Station Handling Issue	FreshBox	Pending Responsible Staff Details	200.00	200.00	27-1-2025 05:28:00 PM	20-2-2025 02:49:20 PM	10-2-2025 05:28:00 PM	18-2-2025 02:45:54 AM		Audit Trail
CL/2025/01/V1/008784	Claim	Damage	Un Yi Siang	Credit Account	ZND173747382842	No	Force Majeure	Express	Rejected	200.00		27-1-2025 04:54:27 PM		10-2-2025 04:54:27 PM			Audit Trail
CL/2025/01/V1/008783	Claim	Lost	Bigboss Empire Group Sdn Bhd	Credit Account	ZND173418340430				Rejected	217.00		27-1-2025 04:52:02 PM		10-2-2025 04:52:02 PM			Audit Trail
CL/2025/01/V1/008782	Claim	Damage	Kalsom Bt Nani	Credit Account	ZND173747300693	No	Force Majeure	Express	Pending Responsible Staff Details	204.49	200.00	27-1-2025 04:39:37 PM	20-2-2025 02:53:26 PM	10-2-2025 04:39:37 PM	18-2-2025 02:49:57 AM		Audit Trail
CL/2025/01/V1/008781	Claim	Lost	MMAG DIGITAL SDN BHD	Credit Account	ZND173413844339	No	Driver Issue	Express	Pending Responsible Staff Details	50.00	50.00	27-1-2025 03:09:56 PM	27-2-2025 11:29:10 AM	10-2-2025 03:09:56 PM	25-2-2025 11:28:41 AM		Audit Trail
CL/2025/01/V1/008780	Claim	Damage	Servex (Malaysia) Sdn Bhd	Credit Account	ZND173408955934	No	Force Majeure	Express	Pending Responsible Staff Details	730.00	730.00	27-1-2025 02:41:24 PM	27-2-2025 04:35:07 PM	10-2-2025 02:41:24 PM	25-2-2025 04:28:58 AM		Audit Trail
CL/2025/01/V1/008779	Claim	Damage	ROBOKMENANIBUN	Cash	ZND173755291594				Rejected	70.00		27-1-2025 01:23:31 PM		10-2-2025 01:23:31 PM			Audit Trail
CL/2025/01/V1/008778	Claim	Lost	PENI GROUP SDN. BHD	Credit Account	ZND173410287054	No	Hub/Depo/ Station Handling Issue	Express	Pending Responsible Staff and Payment Details	21.00	16.00	27-1-2025 12:17:39 PM	20-2-2025 10:18:39 AM	10-2-2025 12:17:39 PM			Audit Trail

CL/2025/01/V1/008777	Claim	Delay Delivery Premium Parcel	ZND173747415588	Cash	ZND173747415588	No	Hub/Depo/ Station Handling Issue	Premium	Rejected	0.00		27-1-2025 12:00:07 PM		10-2-2025 12:00:07 PM			Audit Trail
CL/2025/01/V1/008776	Claim	Damage	TRI-EMCOM SDN BHD	Credit Account	ZND173754166800	No	Force Majeure	Premium	Pending by Operation	1970.39		27-1-2025 10:45:46 AM	7-2-2025 02:05:30 PM	10-2-2025 10:45:46 AM			Audit Trail
CL/2025/01/V1/008775	Claim	Delay Delivery Premium Parcel	OERLIKON BALZERS COATING MALAYSIA SDN BHD	Prepaid Account	ZND173755458393	No	Misrouted Issue	Premium	Pending Responsible Staff Details	200.00	100.00	27-1-2025 09:50:15 AM	22-3-2025 02:31:03 PM	10-2-2025 09:50:15 AM	20-3-2025 02:30:42 AM		Audit Trail
CL/2025/01/V1/008774	Claim	Damage	NEXUS MEDICAL SOLUTIONS (M) SDN. BHD.	Credit Account	ZND173755476342	No	Force Majeure	Express	Info Incomplete	300.00		27-1-2025 09:33:57 AM		10-2-2025 09:33:57 AM			Audit Trail
CL/2025/01/V1/008773	Claim	Delay Delivery Premium Parcel	TINNY	Cash	ZND173770221859	No	Hub/Depo/ Station Handling Issue	Premium	Pending Responsible Staff Details	150.00	100.00	26-1-2025 10:56:00 PM	27-2-2025 02:34:29 PM	9-2-2025 10:56:00 PM	25-2-2025 02:34:10 AM		Audit Trail
CL/2025/01/V1/008772	Claim	Lost	Xinjing Kee	Credit Account	CND1734170918450001	No	Driver Issue	Express	Pending by Operation	189.00		26-1-2025 02:04:12 PM	7-2-2025 02:47:33 PM	9-2-2025 02:04:12 PM			Audit Trail
CL/2025/01/V1/008771	Claim	Lost	Xinjing Kee	Credit Account	ZND173417091845	No	Driver Issue	Express	Pending by Operation	249.00		26-1-2025 02:03:21 PM	7-2-2025 02:51:11 PM	9-2-2025 02:03:21 PM			Audit Trail
CL/2025/01/V1/008770	Claim	Lost	Xinjing Kee	Credit Account	CND1734170781810001				Rejected	219.00		26-1-2025 01:44:04 PM		9-2-2025 01:44:04 PM			Audit Trail
CL/2025/01/V1/008769	Claim	Lost	Xinjing Kee	Credit Account	ZND173417078181				Rejected	378.00		26-1-2025 01:43:19 PM		9-2-2025 01:43:19 PM			Audit Trail
CL/2025/01/V1/008768	Claim	Lost	Xinjing Kee	Credit Account	ZND173413443341				Rejected	378.00		26-1-2025 01:39:30 PM		9-2-2025 01:39:30 PM			Audit Trail
CL/2025/01/V1/008767	Claim	Damage	Ooi Zhao Yang	Cash	CNMYL000222849				Rejected	0.00		26-1-2025 01:30:41 PM		9-2-2025 01:30:41 PM			Audit Trail
CL/2025/01/V1/008766	Claim	Damage	OERLIKON BALZERS COATING MALAYSIA SDN BHD	Prepaid Account	ZND173755152659	No	Hub/Depo/ Station Handling Issue	Premium	Info Incomplete	0.00		25-1-2025 05:42:47 PM	16-2-2025 10:47:27 AM	8-2-2025 05:42:47 PM			Audit Trail

CL/2025/01/V1/008765	Claim	Missing Content	CHEN SOOK YEE	Prepaid Account	ZND173418304531	No	Driver Issue	FreshBox	Pending Responsible Staff Details and Pending Upload Payment from Insurance Company	199.00	199.00	25-1-2025 05:37:33 PM		8-2-2025 05:37:33 PM			Audit Trail
CL/2025/01/V1/008764	Claim	Lost	SR LOGISTIC	Cash	ZND173417265345	No	Driver Issue	Express	Pending Responsible Staff Details	250.00	230.00	25-1-2025 04:33:36 PM	24-2-2025 04:43:44 PM	8-2-2025 04:33:36 PM	22-2-2025 04:43:20 AM		Audit Trail
CL/2025/01/V1/008763	Claim	Delay Delivery Premium Parcel	MAGGIE TAN	Prepaid Account	ZND173747521135				Rejected	68.00		25-1-2025 02:38:45 PM		8-2-2025 02:38:45 PM			Audit Trail
CL/2025/01/V1/008762	Claim	Damage FreshBox	CINDY LEE	Cash	ZND173755221119				Rejected	300.00		25-1-2025 02:30:38 PM		8-2-2025 02:30:38 PM			Audit Trail
CL/2025/01/V1/008761	Claim	Damage FreshBox	CINDY LEE	Cash	ZND173755224349				Rejected	300.00		25-1-2025 01:43:19 PM		8-2-2025 01:43:19 PM			Audit Trail
CL/2025/01/V1/008760	Claim	Damage	ong bee ling	Prepaid Account	ZND173417672792				Info Incomplete	50.00		25-1-2025 10:44:35 AM	2-3-2025 03:40:10 PM	8-2-2025 10:44:35 AM			Audit Trail
CL/2025/01/V1/008759	Claim	Damage	poh yew tan	Prepaid Account	ZND173417643068				Info Incomplete	50.00		25-1-2025 10:41:52 AM	2-3-2025 03:37:25 PM	8-2-2025 10:41:52 AM			Audit Trail
CL/2025/01/V1/008758	Claim	Damage	elizabeth teh	Prepaid Account	ZND173417597248				Info Incomplete	0.00		25-1-2025 10:37:35 AM	2-3-2025 03:35:38 PM	8-2-2025 10:37:35 AM			Audit Trail
CL/2025/01/V1/008757	Claim	Delay Delivery Premium Parcel	IRICH CENTRE RESOURCES	Prepaid Account	CND1734184172000001	No	Hub/Depo/ Station Handling Issue	Premium	Pending Responsible Staff Details	0.00	100.00	25-1-2025 10:34:45 AM	27-2-2025 04:27:36 PM	8-2-2025 10:34:45 AM	25-2-2025 04:23:38 AM		Audit Trail
CL/2025/01/V1/008756	Claim	Damage FreshBox	TIONG FISH	Prepaid Account	ZND173755204747				Rejected	550.00		25-1-2025 10:31:27 AM		8-2-2025 10:31:27 AM			Audit Trail
CL/2025/01/V1/008755	Claim	Damage FreshBox	TIONG FISH	Prepaid Account	ZND173755203979				Rejected	500.00		25-1-2025 10:29:07 AM		8-2-2025 10:29:07 AM			Audit Trail
CL/2025/01/V1/008754	Claim	Lost	PENI GROUP SDN. BHD	Credit Account	ZND173415500417	No	Driver Issue	Express	Rejected	295.30		25-1-2025 10:26:57 AM		8-2-2025 10:26:57 AM			Audit Trail
CL/2025/01/V1/008753	Claim	Damage	BUNDLXART ENTERPRISE	Credit Account	ZND173747461530	Yes	Force Majeure	Express	Pending by Operation	1000.00		24-1-2025 07:00:50 PM	23-2-2025 11:13:20 AM	7-2-2025 07:00:50 PM			Audit Trail

CL/2025/01/V1/008752	Claim	Lost	Harun bin mohd yusof	Credit Account	ZND173410496784	No	Hub/Depo/Station Handling Issue	Express	Pending Responsible Staff Details and Pending Upload Payment from Insurance Company	87.40	87.40	24-1-2025 04:10:16 PM		7-2-2025 04:10:16 PM			Audit Trail
CL/2025/01/V1/008751	Claim	Lost	BRYAN	Credit Account	ZND173417208571	No	Driver Issue	Express	Rejected	250.00		24-1-2025 12:35:46 PM		7-2-2025 12:35:46 PM			Audit Trail
CL/2025/01/V1/008750	Claim	Delay Delivery Premium Parcel	MICHAEL SIM YUN RONG	Cash	ZND173418334897	No	Hub/Depo/Station Handling Issue	Premium	Pending by Operation	540.00		24-1-2025 11:22:52 AM	9-2-2025 11:30:07 AM	7-2-2025 11:22:52 AM			Audit Trail
CL/2025/01/V1/008749	Claim	Damage	QM LIVE EMPIRE	Credit Account	ZND173417038642	No	Hub/Depo/Station Handling Issue	Express	Pending Responsible Staff Details	48.80	38.80	24-1-2025 11:13:46 AM	23-2-2025 03:49:37 PM	7-2-2025 11:13:46 AM	21-2-2025 03:46:06 AM		Audit Trail
CL/2025/01/V1/008748	Claim	Damage	Christine Tan	Credit Account	ZND173413916012	No	Hub/Depo/Station Handling Issue	Express	Pending Responsible Staff Details	200.00	200.00	24-1-2025 10:32:12 AM	23-2-2025 04:18:47 PM	7-2-2025 10:32:12 AM	21-2-2025 04:18:28 AM		Audit Trail
CL/2025/01/V1/008747	Claim	Lost	IREENA SIAK	Credit Account	ZND173417421338				Info Incomplete	0.00		23-1-2025 06:04:13 PM	9-2-2025 11:14:54 AM	6-2-2025 06:04:13 PM			Audit Trail
CL/2025/01/V1/008746	Claim	Damage	LEE MOTORS AUTO CARE SDN BHD	Credit Account	ZND173413194311				Rejected	2920.07		23-1-2025 04:53:05 PM		6-2-2025 04:53:05 PM			Audit Trail
CL/2025/01/V1/008745	Claim	Lost	Ogawa Malaysia	Credit Account	ZND173417685563	No	Hub/Depo/Station Handling Issue	Express	Rejected	0.00		23-1-2025 04:36:36 PM		6-2-2025 04:36:36 PM			Audit Trail
CL/2025/01/V1/008744	Claim	Damage	CHEMITONE SDN BHD	Credit Account	ZND173417344606	No	Hub/Depo/Station Handling Issue	Express	Pending Responsible Staff Details	1350.00	200.00	23-1-2025 02:49:27 PM	27-2-2025 02:19:15 PM	6-2-2025 02:49:27 PM	25-2-2025 02:16:37 AM		Audit Trail
CL/2025/01/V1/008743	Claim	Damage	PARVINRAJ NAIKKER A/L TAMIL SELVAN	Cash	ZND173411621703	No	Hub/Depo/Station Handling Issue	Express	Pending Responsible Staff Details	1200.00	200.00	23-1-2025 02:41:51 PM	23-2-2025 04:50:06 PM	6-2-2025 02:41:51 PM	21-2-2025 04:47:29 AM		Audit Trail
CL/2025/01/V1/008742	Claim	Damage	HUSMAT FURNITURE SDN BHD	Cash	ZND173416924182				Info Incomplete	299.00		23-1-2025 01:48:42 PM	9-2-2025 10:08:29 AM	6-2-2025 01:48:42 PM			Audit Trail

CL/2025/01/V1/008741	Claim	Damage	HUSMAT FURNITURE SDN BHD	Cash	ZND173416918051				Info Incomplete	798.00		23-1-2025 01:45:09 PM	9-2-2025 09:57:34 AM	6-2-2025 01:45:09 PM			Audit Trail
CL/2025/01/V1/008740	Claim	Lost	dw whole sales sdn bhd	Prepaid Account	ZND173414989206	No	Driver Issue	Express	Rejected	1945.00		23-1-2025 11:45:43 AM		6-2-2025 11:45:43 AM			Audit Trail
CL/2025/01/V1/008739	Claim	Lost	dw whole sales sdn bhd	Prepaid Account	ZND173412509680	No	Driver Issue	Express	Pending Responsible Staff Details	508.00	200.00	23-1-2025 11:36:46 AM	23-2-2025 05:06:39 PM	6-2-2025 11:36:46 AM	21-2-2025 05:06:17 AM		Audit Trail
CL/2025/01/V1/008738	Claim	Lost	PENI GROUP SDN. BHD	Credit Account	ZND173418289258	No	Driver Issue	Express	Pending Responsible Staff Details	44.00	44.00	23-1-2025 11:22:15 AM	21-2-2025 03:10:28 PM	6-2-2025 11:22:15 AM	19-2-2025 03:02:07 AM		Audit Trail
CL/2025/01/V1/008737	Claim	Damage FreshBox	TIONG FISH	Prepaid Account	ZND173418237570	No	LineHaul Connectivity Issue	FreshBox	Pending Responsible Staff Details	450.00	200.00	23-1-2025 11:07:23 AM	23-2-2025 04:46:16 PM	6-2-2025 11:07:23 AM	21-2-2025 04:42:53 AM		Audit Trail
CL/2025/01/V1/008736	Claim	Lost	CLOUD FACTORY	Prepaid Account	ZND173415359411	No	Driver Issue	Express	Rejected	137.50		23-1-2025 10:41:37 AM		6-2-2025 10:41:37 AM			Audit Trail
CL/2025/01/V1/008735	Claim	Damage	ESPARCEL	Prepaid Account	ZND173417840511	No	Hub/Depo/ Station Handling Issue	Premium	Pending Responsible Staff Details	350.00	200.00	23-1-2025 10:26:55 AM	21-2-2025 04:33:31 PM	6-2-2025 10:26:55 AM	19-2-2025 04:27:20 AM		Audit Trail
CL/2025/01/V1/008734	Claim	Lost	MMATRIX	Credit Account	ZND173415264685				Rejected	10.00		23-1-2025 10:10:01 AM		6-2-2025 10:10:01 AM			Audit Trail
CL/2025/01/V1/008733	Claim	Lost	MMATRIX	Credit Account	ZND173414826594	No	Hub/Depo/ Station Handling Issue	Express	Rejected	10.00		23-1-2025 10:07:25 AM		6-2-2025 10:07:25 AM			Audit Trail
CL/2025/01/V1/008732	Claim	Lost	Norzawani Abd Talib	Credit Account	10261240916	No	Hub/Depo/ Station Handling Issue	Express	Pending Responsible Staff Details	50.00	50.00	23-1-2025 10:05:07 AM	23-2-2025 04:11:20 PM	6-2-2025 10:05:07 AM	21-2-2025 03:50:41 AM		Audit Trail
CL/2025/01/V1/008731	Claim	Lost	MMATRIX	Credit Account	ZND173414825887	No	Hub/Depo/ Station Handling Issue	Express	Rejected	10.00		23-1-2025 10:04:56 AM		6-2-2025 10:04:56 AM			Audit Trail
CL/2025/01/V1/008730	Claim	Lost	MMATRIX	Credit Account	ZND173416960265				Rejected	199.00		23-1-2025 09:51:39 AM		6-2-2025 09:51:39 AM			Audit Trail
CL/2025/01/V1/008729	Claim	Lost	MMATRIX	Credit Account	ZND173416574967				Rejected	199.00		23-1-2025 09:43:44 AM		6-2-2025 09:43:44 AM			Audit Trail
CL/2025/01/V1/008728	Claim	Damage FreshBox	sheery	Cash	ZND173417745823	No	LineHaul Connectivity Issue	FreshBox	Pending Responsible Staff Details	200.00	200.00	22-1-2025 10:07:40 PM	21-2-2025 03:19:24 PM	5-2-2025 10:07:40 PM	19-2-2025 03:18:47 AM		Audit Trail

CL/2025/01/V1/008727	Claim	Damage FreshBox	SHERRY	Cash	ZND173417744420	No	LineHaul Connectivity Issue	FreshBox	Pending Responsible Staff Details	200.00	200.00	22-1-2025 10:05:23 PM	21-2-2025 03:21:33 PM	5-2-2025 10:05:23 PM	19-2-2025 03:21:14 AM		Audit Trail
CL/2025/01/V1/008726	Claim	Damage FreshBox	SHERRY	Cash	ZND173417742518	No	LineHaul Connectivity Issue	FreshBox	Pending Responsible Staff Details	200.00	200.00	22-1-2025 10:02:27 PM	21-2-2025 03:23:43 PM	5-2-2025 10:02:27 PM	19-2-2025 03:23:29 AM		Audit Trail
CL/2025/01/V1/008725	Claim	Delay Delivery Premium Parcel	WISMA CHENG & CO KUALA TERENGGANU	Cash	ZND173417721766				Rejected	0.00		22-1-2025 09:58:22 PM		5-2-2025 09:58:22 PM			Audit Trail
CL/2025/01/V1/008724	Claim	Missing Content	YEO LEE KEOW	Prepaid Account	ZND173417998090	No	Driver Issue	FreshBox	Rejected	199.00		22-1-2025 06:29:38 PM		5-2-2025 06:29:38 PM			Audit Trail
CL/2025/01/V1/008723	Claim	Delay Delivery Premium Parcel	MYPOST SOLUTIONS	Prepaid Account	ZND173417925621	No	Hub/Depo/ Station Handling Issue	Premium	Pending Responsible Staff Details	100.00	100.00	22-1-2025 05:02:55 PM	2-3-2025 11:09:53 AM	5-2-2025 05:02:55 PM	28-2-2025 11:09:35 AM		Audit Trail
CL/2025/01/V1/008722	Claim	Damage	Vip Vision Sdn Bhd	Cash	ZND173417065440				Rejected	165.00		22-1-2025 04:56:22 PM		5-2-2025 04:56:22 PM			Audit Trail
CL/2025/01/V1/008721	Claim	Damage FreshBox	CHIN MAN JUN	Credit Account	ZND173417928950	No	Hub/Depo/ Station Handling Issue	FreshBox	Rejected	200.00		22-1-2025 04:52:21 PM		5-2-2025 04:52:21 PM			Audit Trail
CL/2025/01/V1/008720	Claim	Damage FreshBox	CHIN MAN JUN	Credit Account	ZND173417927748	No	Hub/Depo/ Station Handling Issue	FreshBox	Rejected	200.00		22-1-2025 04:50:42 PM		5-2-2025 04:50:42 PM			Audit Trail
CL/2025/01/V1/008719	Claim	Lost	JULIUS TEY	Credit Account	ZND173412616579				Rejected	920.90		22-1-2025 04:17:40 PM		5-2-2025 04:17:40 PM			Audit Trail
CL/2025/01/V1/008718	Claim	Lost	Parcelhub HQ	Credit Account	ZND173411777011				Rejected	68.00		22-1-2025 11:18:55 AM		5-2-2025 11:18:55 AM			Audit Trail
CL/2025/01/V1/008717	Claim	Damage	PENI GROUP SDN. BHD	Credit Account	ZND173417012918	No	Hub/Depo/ Station Handling Issue	Express	Pending Responsible Staff Details	52.00	52.00	22-1-2025 11:17:59 AM	23-2-2025 04:25:59 PM	5-2-2025 11:17:59 AM	21-2-2025 04:25:27 AM		Audit Trail
CL/2025/01/V1/008716	Claim	Delay Delivery Premium Parcel	ZND173417298015	Credit Account	ZND173417298015	No	Hub/Depo/ Station Handling Issue	Premium	Rejected	100.00		22-1-2025 11:16:26 AM		5-2-2025 11:16:26 AM			Audit Trail
CL/2025/01/V1/008715	Claim	Lost	PENI GROUP SDN. BHD	Credit Account	ZND173411082818	No	Driver Issue	Express	Rejected	56.60		22-1-2025 11:14:07 AM		5-2-2025 11:14:07 AM			Audit Trail

CL/2025/01/V1/008714	Claim	Missing Content	PENI GROUP SDN. BHD	Credit Account	ZND173416440187	No	Hub/Depo/ Station Handling Issue	Express	Pending Responsible Staff Details	32.90	32.90	22-1-2025 10:32:59 AM	23-2-2025 04:30:23 PM	5-2-2025 10:32:59 AM	21-2-2025 04:26:14 AM		Audit Trail
CL/2025/01/V1/008713	Claim	Lost	PENI GROUP SDN. BHD	Credit Account	ZND173411131134	No	Hub/Depo/ Station Handling Issue	Express	Pending Responsible Staff Details	141.00	141.00	22-1-2025 10:15:58 AM	3-3-2025 02:38:53 PM	5-2-2025 10:15:58 AM	1-3-2025 02:36:43 AM		Audit Trail
CL/2025/01/V1/008712	Claim	Short Piece	Jessy yeoh	Cash	ZND173417751749	No	Force Majeure	Express	Pending by Operation	5.60		21-1-2025 11:06:07 PM	14-2-2025 02:50:05 PM	4-2-2025 11:06:07 PM			Audit Trail
CL/2025/01/V1/008711	Claim	Lost	Ma jian	Credit Account	771256091	No	Hub/Depo/ Station Handling Issue	Express	Pending by Operation	3755.17		21-1-2025 05:15:54 PM	8-2-2025 10:19:20 AM	4-2-2025 05:15:54 PM			Audit Trail
CL/2025/01/V1/008710	Claim	Missing Content	SRH	Credit Account	ZND1736405653409	No	Hub/Depo/ Station Handling Issue	Express	Pending Responsible Staff Details	51.30	31.20	21-1-2025 04:48:26 PM	27-2-2025 02:24:45 PM	4-2-2025 04:48:26 PM	25-2-2025 02:22:35 AM		Audit Trail
CL/2025/01/V1/008709	Claim	Lost	QM LIVE EMPIRE	Credit Account	ZND173415090178				Rejected	887.04		21-1-2025 04:27:47 PM		4-2-2025 04:27:47 PM			Audit Trail
CL/2025/01/V1/008708	Claim	Lost	Christine Tan	Credit Account	ZND173413904125	No	Hub/Depo/ Station Handling Issue	Express	Pending Responsible Staff Details	200.00	200.00	21-1-2025 04:13:31 PM	21-2-2025 03:31:21 PM	4-2-2025 04:13:31 PM	19-2-2025 03:25:15 AM		Audit Trail
CL/2025/01/V1/008707	Claim	Missing Content	SRH	Credit Account	ZND1735698508379	No	Hub/Depo/ Station Handling Issue	Express	Rejected	499.00		21-1-2025 04:06:11 PM		4-2-2025 04:06:11 PM			Audit Trail
CL/2025/01/V1/008706	Claim	Lost	MMATRIX	Credit Account	ZND173414236904				Rejected	10.00		21-1-2025 02:35:59 PM		4-2-2025 02:35:59 PM			Audit Trail
CL/2025/01/V1/008705	Claim	Lost	MMATRIX	Credit Account	ZND173414857840				Rejected	7999.00		21-1-2025 02:19:53 PM		4-2-2025 02:19:53 PM			Audit Trail
CL/2025/01/V1/008704	Claim	Damage	WMS JAYA ENTERPRISE C.O. VEGE	Credit Account	ZND173416452425				Rejected	930.00		21-1-2025 11:20:43 AM		4-2-2025 11:20:43 AM			Audit Trail
CL/2025/01/V1/008703	Claim	Lost	QM LIVE EMPIRE	Credit Account	ZND173415090031				Rejected	123.00		21-1-2025 10:25:59 AM		4-2-2025 10:25:59 AM			Audit Trail
CL/2025/01/V1/008702	Claim	Damage	ML Express Malaysia	Credit Account	ZND173411811036				Rejected	2000.00		20-1-2025 08:40:41 PM		3-2-2025 08:40:41 PM			Audit Trail
CL/2025/01/V1/008701	Claim	Damage	ML Express Malaysia	Credit Account	ZND173230436540.				Rejected	0.00		20-1-2025 08:37:19 PM		3-2-2025 08:37:19 PM			Audit Trail

CL/2025/01/V1/008700	Claim	Damage	HIGHFIVE CHANNEL SDN BHD	Cash	ZND173416258379	No	Hub/Depo/ Station Handling Issue	Express	Pending Responsible Staff and Payment Details	174.00	174.00	20-1-2025 05:00:44 PM	9-3-2025 02:02:05 PM	3-2-2025 05:00:44 PM			Audit Trail
CL/2025/01/V1/008699	Claim	Damage	HIGHFIVE CHANNEL SDN BHD	Cash	ZND173413671805	No	Hub/Depo/ Station Handling Issue	Express	Pending Responsible Staff and Payment Details	150.00	150.00	20-1-2025 04:55:36 PM	9-3-2025 02:04:15 PM	3-2-2025 04:55:36 PM			Audit Trail
CL/2025/01/V1/008698	Claim	Damage	HIGHFIVE CHANNEL SDN BHD	Cash	ZND173415486681	No	Hub/Depo/ Station Handling Issue	Express	Pending Responsible Staff Details	154.00	154.00	20-1-2025 04:51:19 PM	9-3-2025 02:12:38 PM	3-2-2025 04:51:19 PM	19-2-2025 11:49:35 AM		Audit Trail
CL/2025/01/V1/008697	Claim	Lost	HIGHFIVE CHANNEL SDN BHD	Cash	ZND173413260979	No	Driver Issue	Express	Pending Responsible Staff Details and Pending Upload Payment from Insurance Company	299.00	200.00	20-1-2025 04:47:59 PM		3-2-2025 04:47:59 PM			Audit Trail
CL/2025/01/V1/008696	Claim	Damage	Azrul Affandy Bin Jusoh	Credit Account	ZND173416520230	Yes	Hub/Depo/ Station Handling Issue	Express	Pending by Claim Dept	1239.00		20-1-2025 04:42:28 PM	29-8-2025 08:01:40 AM	3-2-2025 04:42:28 PM			Audit Trail
CL/2025/01/V1/008695	Claim	Damage	HIGHFIVE CHANNEL SDN BHD	Cash	ZND173414571807	No	Hub/Depo/ Station Handling Issue	Express	Pending Responsible Staff and Payment Details	150.00	150.00	20-1-2025 04:34:12 PM	9-3-2025 02:16:06 PM	3-2-2025 04:34:12 PM			Audit Trail
CL/2025/01/V1/008694	Claim	Damage	ENNI	Credit Account	ZND173417374412				Rejected	226.00		20-1-2025 02:24:58 PM		3-2-2025 02:24:58 PM			Audit Trail
CL/2025/01/V1/008693	Claim	Lost	Vasanti	Credit Account	RTSZND1734117407 18				Rejected	1099.00		20-1-2025 02:02:26 PM		3-2-2025 02:02:26 PM			Audit Trail
CL/2025/01/V1/008692	Claim	Lost	GNF GROUP SBN BHD	Credit Account	ZND173222687868	No	Hub/Depo/ Station Handling Issue	Express	Rejected	45.00		20-1-2025 01:57:47 PM		3-2-2025 01:57:47 PM			Audit Trail
CL/2025/01/V1/008691	Claim	Damage	Mahira	Credit Account	ZND173417053010				Rejected	0.00		20-1-2025 11:36:01 AM		3-2-2025 11:36:01 AM			Audit Trail
CL/2025/01/V1/008690	Claim	Lost	QM LIVE EMPIRE	Credit Account	ZND173415096934				Rejected	38.80		20-1-2025 11:30:01 AM		3-2-2025 11:30:01 AM			Audit Trail
CL/2025/01/V1/008689	Claim	Damage	QM LIVE EMPIRE	Credit Account	ZND173415091618				Rejected	199.11		20-1-2025 11:19:34 AM		3-2-2025 11:19:34 AM			Audit Trail

CL/2025/01/V1/008688	Claim	Lost	Poesy Liang	Credit Account	ZND173415945409				Rejected	40.00		20-1-2025 10:41:15 AM		3-2-2025 10:41:15 AM			Audit Trail
CL/2025/01/V1/008687	Claim	Damage	Cheng Sin Trading	Credit Account	ZND173417322086				Rejected	250.00		19-1-2025 01:53:31 PM		2-2-2025 01:53:31 PM			Audit Trail
CL/2025/01/V1/008686	Claim	Delay Delivery Premium Parcel	DUNLOPILLO (MALAYSIA)	Credit Account	ZND173410946302	No	Hub/Depo/ Station Handling Issue	Bulky	Pending Responsible Staff Details	1299.00	84.80	18-1-2025 04:08:34 PM	21-2-2025 03:48:45 PM	1-2-2025 04:08:34 PM	19-2-2025 03:33:42 AM		Audit Trail
CL/2025/01/V1/008685	Claim	Delay Delivery Premium Parcel	DUNLOPILLO (MALAYSIA)	Credit Account	ZND173408746693	No	Hub/Depo/ Station Handling Issue	Bulky	Pending Responsible Staff Details	1299.00	200.00	18-1-2025 04:06:10 PM	2-5-2025 09:54:39 AM	1-2-2025 04:06:10 PM	30-4-2025 09:49:58 AM		Audit Trail
CL/2025/01/V1/008684	Claim	Delay Delivery Premium Parcel	DUNLOPILLO (MALAYSIA)	Credit Account	ZND173395229391	No	Hub/Depo/ Station Handling Issue	Bulky	Pending Responsible Staff Details	1299.00	200.00	18-1-2025 04:03:04 PM	2-5-2025 10:05:49 AM	1-2-2025 04:03:04 PM	30-4-2025 10:05:25 AM		Audit Trail
CL/2025/01/V1/008683	Claim	Delay Delivery Premium Parcel	DUNLOPILLO (MALAYSIA)	Credit Account	ZND173395228912	No	Hub/Depo/ Station Handling Issue	Bulky	Pending Responsible Staff Details	127.20	200.00	18-1-2025 04:00:40 PM	2-5-2025 11:06:23 AM	1-2-2025 04:00:40 PM	30-4-2025 11:06:03 AM		Audit Trail
CL/2025/01/V1/008682	Claim	Delay Delivery Premium Parcel	DUNLOPILLO (MALAYSIA)	Credit Account	ZND173395228691	No	Hub/Depo/ Station Handling Issue	Bulky	Pending Responsible Staff and Payment Details	63.60	200.00	18-1-2025 03:57:51 PM	1-5-2025 09:26:41 AM	1-2-2025 03:57:51 PM			Audit Trail
CL/2025/01/V1/008681	Claim	Delay Delivery Premium Parcel	DUNLOPILLO (MALAYSIA)	Prepaid Account	ZND173395228561	No	Hub/Depo/ Station Handling Issue	Bulky	Pending Responsible Staff and Payment Details	63.60	200.00	18-1-2025 03:55:03 PM	1-5-2025 08:55:23 AM	1-2-2025 03:55:03 PM			Audit Trail
CL/2025/01/V1/008680	Claim	Delay Delivery Premium Parcel	DUNLOPILLO (MALAYSIA)	Credit Account	ZND173233838709	No	Hub/Depo/ Station Handling Issue	Bulky	Pending Responsible Staff and Payment Details	1699.00	200.00	18-1-2025 03:50:20 PM	1-5-2025 07:50:56 AM	1-2-2025 03:50:20 PM			Audit Trail
CL/2025/01/V1/008679	Claim	Delay Delivery Premium Parcel	DUNLOPILLO (MALAYSIA)	Credit Account	ZND173233755099	No	Hub/Depo/ Station Handling Issue	Bulky	Pending Responsible Staff and Payment Details	1965.07	200.00	18-1-2025 03:40:53 PM	1-5-2025 07:29:21 AM	1-2-2025 03:40:53 PM			Audit Trail
CL/2025/01/V1/008678	Claim	Damage	Muhammad Hanif Bin Aduini	Cash	ZND173416332116	Yes			Info Incomplete	200.00		18-1-2025 03:33:16 PM	7-2-2025 10:57:03 AM	1-2-2025 03:33:16 PM			Audit Trail
CL/2025/01/V1/008677	Claim	Delay Delivery Premium Parcel	Syafiq Goh	Credit Account	ZND173416115269	No	LineHaul Connectivity Issue	FreshBox	Pending Responsible Staff Details	260.00	200.00	18-1-2025 03:30:49 PM	21-2-2025 05:31:17 PM	1-2-2025 03:30:49 PM	19-2-2025 05:31:01 AM		Audit Trail

CL/2025/01/V1/008676	Claim	Delay Delivery Premium Parcel	Danial Haikal	Credit Account	ZND173416072524	No	LineHaul Connectivity Issue	FreshBox	Pending Responsible Staff Details	194.00	194.00	18-1-2025 03:24:20 PM	21-2-2025 05:39:37 PM	1-2-2025 03:24:20 PM	19-2-2025 05:39:19 AM		Audit Trail
CL/2025/01/V1/008675	Claim	Delay Delivery Premium Parcel	Sherryna	Credit Account	ZND173416072074	No	Hub/Depo/Station Handling Issue	FreshBox	Pending Responsible Staff Details	665.00	200.00	18-1-2025 03:20:00 PM	21-2-2025 05:42:22 PM	1-2-2025 03:20:00 PM	19-2-2025 05:40:57 AM		Audit Trail
CL/2025/01/V1/008674	Claim	Delay Delivery Premium Parcel	AMIRUL	Credit Account	ZND173416231280	No	Hub/Depo/Station Handling Issue	FreshBox	Pending Responsible Staff Details	844.00	200.00	18-1-2025 03:12:41 PM	21-2-2025 05:50:07 PM	1-2-2025 03:12:41 PM	19-2-2025 05:49:26 AM		Audit Trail
CL/2025/01/V1/008673	Claim	Damage	DAYAT GARAGE	Prepaid Account	ZND173416508306				Rejected	55.35		18-1-2025 03:12:06 PM		1-2-2025 03:12:06 PM			Audit Trail
CL/2025/01/V1/008672	Claim	Delay Delivery Premium Parcel	FAZREEN SHAEERA BINTI ISMAIL	Credit Account	ZND173416116235	No	Hub/Depo/Station Handling Issue	FreshBox	Pending Responsible Staff Details	2966.00	200.00	18-1-2025 03:05:57 PM	22-2-2025 08:57:08 AM	1-2-2025 03:05:57 PM	20-2-2025 08:56:53 AM		Audit Trail
CL/2025/01/V1/008671	Claim	Damage	NURLIANA	Credit Account	ZND173416222011	No	Hub/Depo/Station Handling Issue	FreshBox	Pending Responsible Staff Details	397.00	200.00	18-1-2025 02:59:27 PM	22-2-2025 09:02:25 AM	1-2-2025 02:59:27 PM	20-2-2025 09:01:23 AM		Audit Trail
CL/2025/01/V1/008670	Claim	Damage FreshBox	H CAFE PAKA	Credit Account	ZND173416223377	No	Hub/Depo/Station Handling Issue	FreshBox	Pending Responsible Staff Details	900.00	200.00	18-1-2025 02:55:18 PM	22-2-2025 09:05:15 AM	1-2-2025 02:55:18 PM	20-2-2025 09:04:50 AM		Audit Trail
CL/2025/01/V1/008669	Claim	Damage FreshBox	ASHIKIN AD	Credit Account	ZND173416225661	No	Hub/Depo/Station Handling Issue	FreshBox	Pending Responsible Staff Details	758.00	200.00	18-1-2025 02:50:32 PM	22-2-2025 09:07:36 AM	1-2-2025 02:50:32 PM	20-2-2025 09:07:14 AM		Audit Trail
CL/2025/01/V1/008668	Claim	Damage FreshBox	MAYA RUSLIZA	Credit Account	ZND173416229829	No	Hub/Depo/Station Handling Issue	FreshBox	Pending Responsible Staff Details	684.00	200.00	18-1-2025 02:33:00 PM	22-2-2025 09:10:41 AM	1-2-2025 02:33:00 PM	20-2-2025 09:10:25 AM		Audit Trail
CL/2025/01/V1/008667	Claim	Delay Delivery Premium Parcel	NURAIDA	Credit Account	ZND173416226613	No	LineHaul Connectivity Issue	FreshBox	Pending Responsible Staff Details	165.00	165.00	18-1-2025 02:16:10 PM	21-2-2025 05:45:28 PM	1-2-2025 02:16:10 PM	19-2-2025 05:44:53 AM		Audit Trail
CL/2025/01/V1/008666	Claim	Lost	Oh Siew Hooi	Prepaid Account	ZND173414635608				Rejected	316.00		18-1-2025 01:47:28 PM		1-2-2025 01:47:28 PM			Audit Trail
CL/2025/01/V1/008665	Claim	Damage	Cha Bee Hong	Credit Account	ZND173415061451	No	Hub/Depo/Station Handling Issue	Express	Pending Responsible Staff Details	263.00	200.00	18-1-2025 12:57:19 PM	23-2-2025 04:41:03 PM	1-2-2025 12:57:19 PM	21-2-2025 04:37:48 AM		Audit Trail
CL/2025/01/V1/008664	Claim	Lost	baju seronok	Cash	ZND173414283809	No	Hub/Depo/Station Handling Issue	Express	Pending Responsible Staff Details	0.00	34.00	18-1-2025 11:43:25 AM	21-2-2025 04:56:31 PM	1-2-2025 11:43:25 AM	19-2-2025 04:53:14 AM		Audit Trail

CL/2025/01/V1/008663	Claim	Lost	AIK HOE HOME CENTRE SDN BHD	Credit Account	ZND173413465152	No	Driver Issue	Express	Pending Responsible Staff Details and Pending Upload Payment from Insurance Company	180.00	167.99	18-1-2025 11:20:30 AM		1-2-2025 11:20:30 AM			Audit Trail
CL/2025/01/V1/008662	Claim	Damage	Nurul Syafira Binti Mohd Razalli	Cash	ZND173416249285	No	LineHaul Connectivity Issue	FreshBox	Pending Responsible Staff Details	283.00	200.00	17-1-2025 11:46:22 PM	21-2-2025 04:25:15 PM	31-1-2025 11:46:22 PM	19-2-2025 04:22:34 AM		Audit Trail
CL/2025/01/V1/008661	Claim	Damage	TAN ELECTRICAL TRADING SDN. BHD	Credit Account	ZND173415907988	No	Hub/Depo/ Station Handling Issue	Express	Pending Responsible Staff Details	200.00	200.00	17-1-2025 05:21:15 PM	23-2-2025 03:42:33 PM	31-1-2025 05:21:15 PM	21-2-2025 03:36:56 AM		Audit Trail
CL/2025/01/V1/008660	Claim	Damage FreshBox	DOLLY YAN	Cash	ZND173414136655	No	LineHaul Connectivity Issue	FreshBox	Pending Responsible Staff Details	200.00	200.00	17-1-2025 04:38:13 PM	21-2-2025 04:47:52 PM	31-1-2025 04:38:13 PM	19-2-2025 04:47:37 AM		Audit Trail
CL/2025/01/V1/008659	Claim	Damage FreshBox	TAN LILIAN	Cash	ZND173416298313				Rejected	200.00		17-1-2025 04:35:05 PM		31-1-2025 04:35:05 PM			Audit Trail
CL/2025/01/V1/008658	Claim	Damage FreshBox	CHUA CHAI SUAN	Cash	ZND173415786651				Rejected	200.00		17-1-2025 04:31:21 PM		31-1-2025 04:31:21 PM			Audit Trail
CL/2025/01/V1/008657	Claim	Damage FreshBox	CHOOI LEE KHENG	Cash	ZND173415783988				Rejected	200.00		17-1-2025 04:29:28 PM		31-1-2025 04:29:28 PM			Audit Trail
CL/2025/01/V1/008656	Claim	Damage FreshBox	SAMKOH SOO HONG	Cash	ZND173415608960	No	LineHaul Connectivity Issue	FreshBox	Pending Responsible Staff Details	200.00	200.00	17-1-2025 04:27:25 PM	20-2-2025 05:02:49 PM	31-1-2025 04:27:25 PM	18-2-2025 05:02:29 AM		Audit Trail
CL/2025/01/V1/008655	Claim	Damage FreshBox	LEE AH YIN AH YIN LEE	Cash	ZND173415607123	No	LineHaul Connectivity Issue	FreshBox	Pending Responsible Staff Details	200.00	200.00	17-1-2025 04:25:35 PM	21-2-2025 04:45:31 PM	31-1-2025 04:25:35 PM	19-2-2025 04:45:07 AM		Audit Trail
CL/2025/01/V1/008654	Claim	Damage FreshBox	Kelvin Kee	Cash	ZND173415607444	No	LineHaul Connectivity Issue	FreshBox	Pending Responsible Staff Details	200.00	200.00	17-1-2025 04:23:53 PM	21-2-2025 04:43:19 PM	31-1-2025 04:23:53 PM	19-2-2025 04:40:51 AM		Audit Trail
CL/2025/01/V1/008653	Claim	Damage FreshBox	Corrine Lai	Cash	ZND173415605617	No	LineHaul Connectivity Issue	FreshBox	Pending Responsible Staff Details	200.00	200.00	17-1-2025 04:21:16 PM	21-2-2025 05:37:30 PM	31-1-2025 04:21:16 PM	19-2-2025 05:34:26 AM		Audit Trail
CL/2025/01/V1/008652	Claim	Damage FreshBox	CHEW MOOI SIM	Cash	ZND173415604443	No	LineHaul Connectivity Issue	FreshBox	Pending Responsible Staff Details	200.00	200.00	17-1-2025 04:19:08 PM	22-2-2025 02:56:24 PM	31-1-2025 04:19:08 PM	20-2-2025 02:55:59 AM		Audit Trail

CL/2025/01/V1/008651	Claim	Damage FreshBox	CHUAN KIM LIAN	Cash	ZND173415603163	No	LineHaul Connectivity Issue	FreshBox	Pending Responsible Staff Details	200.00	200.00	17-1-2025 04:16:15 PM	22-2-2025 02:58:20 PM	31-1-2025 04:16:15 PM	20-2-2025 02:58:04 AM		Audit Trail
CL/2025/01/V1/008650	Claim	Damage FreshBox	Michelle Michelle	Prepaid Account	ZND173415603316	No	LineHaul Connectivity Issue	FreshBox	Pending Responsible Staff Details	200.00	200.00	17-1-2025 04:14:06 PM	22-2-2025 03:01:11 PM	31-1-2025 04:14:06 PM	20-2-2025 03:00:40 AM		Audit Trail
CL/2025/01/V1/008649	Claim	Damage FreshBox	GAN SIEW ON	Cash	ZND173415603422	No	LineHaul Connectivity Issue	FreshBox	Pending Responsible Staff Details	200.00	200.00	17-1-2025 04:10:09 PM	15-2-2025 10:40:00 AM	31-1-2025 04:10:09 PM	13-2-2025 10:39:31 AM		Audit Trail
CL/2025/01/V1/008648	Claim	Damage FreshBox	LAW KWEE FAH	Cash	ZND173415603644	No	LineHaul Connectivity Issue	FreshBox	Pending Responsible Staff Details	200.00	200.00	17-1-2025 04:08:15 PM	15-2-2025 10:44:32 AM	31-1-2025 04:08:15 PM	13-2-2025 10:44:10 AM		Audit Trail
CL/2025/01/V1/008647	Claim	Damage FreshBox	CHIN PAK SIONG陳伯豪	Cash	ZND173415603729	No	LineHaul Connectivity Issue	FreshBox	Pending Responsible Staff Details	200.00	200.00	17-1-2025 04:04:15 PM	12-2-2025 11:25:05 AM	31-1-2025 04:04:15 PM	10-2-2025 11:24:46 AM		Audit Trail
CL/2025/01/V1/008646	Claim	Damage	LIW ZFA	Prepaid Account	ZND173416071916				Info Incomplete	50.00		17-1-2025 04:03:27 PM	2-3-2025 03:33:48 PM	31-1-2025 04:03:27 PM			Audit Trail
CL/2025/01/V1/008645	Claim	Damage FreshBox	Loy Hiam Huak	Cash	ZND173415603781	No	Hub/Depo/Station Handling Issue	FreshBox	Pending Responsible Staff Details	200.00	200.00	17-1-2025 04:02:02 PM	12-2-2025 11:29:44 AM	31-1-2025 04:02:02 PM	10-2-2025 11:29:23 AM		Audit Trail
CL/2025/01/V1/008644	Claim	Damage	XING HUAT FISHERY TRADING	Cash	ZND173415350869	No	LineHaul Connectivity Issue	FreshBox	Pending Responsible Staff Details	2298.00	200.00	17-1-2025 03:59:51 PM	12-2-2025 02:34:40 PM	31-1-2025 03:59:51 PM	10-2-2025 02:34:17 AM		Audit Trail
CL/2025/01/V1/008643	Claim	Damage FreshBox	ANNY TAN	Cash	ZND173415603101	No	LineHaul Connectivity Issue	FreshBox	Pending Responsible Staff Details	200.00	200.00	17-1-2025 03:59:14 PM	12-2-2025 11:55:39 AM	31-1-2025 03:59:14 PM	10-2-2025 11:55:11 AM		Audit Trail
CL/2025/01/V1/008642	Claim	Damage FreshBox	CHONG WEI SONG	Cash	ZND173415602494	No	LineHaul Connectivity Issue	FreshBox	Pending Responsible Staff Details	200.00	200.00	17-1-2025 03:56:55 PM	12-2-2025 11:59:57 AM	31-1-2025 03:56:55 PM	10-2-2025 11:59:39 AM		Audit Trail
CL/2025/01/V1/008641	Claim	Damage FreshBox	Chai Kim Fong	Cash	ZND173415601886	No	LineHaul Connectivity Issue	FreshBox	Pending Responsible Staff Details	200.00	200.00	17-1-2025 03:53:17 PM	12-2-2025 12:05:32 PM	31-1-2025 03:53:17 PM	10-2-2025 12:05:14 PM		Audit Trail
CL/2025/01/V1/008640	Claim	Damage FreshBox	CHONG MOI	Cash	ZND173415602104	No	LineHaul Connectivity Issue	FreshBox	Pending Responsible Staff Details	200.00	200.00	17-1-2025 03:51:19 PM	12-2-2025 12:11:09 PM	31-1-2025 03:51:19 PM	10-2-2025 12:10:53 PM		Audit Trail
CL/2025/01/V1/008639	Claim	Damage FreshBox	ANGIE NG	Cash	ZND173415602180	No	LineHaul Connectivity Issue	FreshBox	Pending Responsible Staff Details	200.00	200.00	17-1-2025 03:48:53 PM	12-2-2025 12:15:32 PM	31-1-2025 03:48:53 PM	10-2-2025 12:15:13 PM		Audit Trail

CL/2025/01/V1/008638	Claim	Damage FreshBox	TENG FOOK TIN	Cash	ZND173415601251				Rejected	200.00		17-1-2025 03:45:09 PM		31-1-2025 03:45:09 PM			Audit Trail
CL/2025/01/V1/008637	Claim	Lost	Alison Loke	Credit Account	ZND173083524012	No	Hub/Depo/ Station Handling Issue	Express	Pending by Operation	2.00		17-1-2025 03:22:02 PM	29-1-2025 12:03:09 PM	31-1-2025 03:22:02 PM			Audit Trail
CL/2025/01/V1/008636	Claim	Damage	WENDY LIM	Prepaid Account	ZND173416072609				Info Incomplete	0.00		17-1-2025 02:34:05 PM	2-3-2025 03:31:52 PM	31-1-2025 02:34:05 PM			Audit Trail
CL/2025/01/V1/008635	Claim	Damage	jet tong	Prepaid Account	ZND173415686043				Info Incomplete	50.00		17-1-2025 02:20:17 PM	2-3-2025 03:27:16 PM	31-1-2025 02:20:17 PM			Audit Trail
CL/2025/01/V1/008634	Claim	Damage	lena chan	Prepaid Account	ZND173415702521				Info Incomplete	0.00		17-1-2025 02:13:49 PM	2-3-2025 03:23:40 PM	31-1-2025 02:13:49 PM			Audit Trail
CL/2025/01/V1/008633	Claim	Damage	cheng tian	Prepaid Account	ZND173415604566				Info Incomplete	0.00		17-1-2025 02:06:18 PM	2-3-2025 03:09:59 PM	31-1-2025 02:06:18 PM			Audit Trail
CL/2025/01/V1/008632	Claim	Delay Delivery Premium Parcel	KOK JIA XUAN	Credit Account	ZND173416047362	No	LineHaul Connectivity Issue	FreshBox	Pending Responsible Staff Details	468.00	200.00	17-1-2025 11:00:26 AM	9-2-2025 03:20:19 PM	31-1-2025 11:00:26 AM	7-2-2025 03:17:16 AM		Audit Trail
CL/2025/01/V1/008631	Claim	Delay Delivery Premium Parcel	KOK JIA XUAN	Credit Account	ZND173416206738				Rejected	688.00		17-1-2025 10:55:34 AM		31-1-2025 10:55:34 AM			Audit Trail
CL/2025/01/V1/008630	Claim	Delay Delivery Premium Parcel	KOK JIA XUAN	Credit Account	ZND173416051109	No	LineHaul Connectivity Issue	FreshBox	Pending Responsible Staff Details	0.00	200.00	17-1-2025 10:51:14 AM	9-2-2025 03:22:51 PM	31-1-2025 10:51:14 AM	7-2-2025 03:22:24 AM		Audit Trail
CL/2025/01/V1/008629	Claim	Lost	MMATRIX	Credit Account	ZND173412588074				Rejected	2009.00		17-1-2025 10:05:02 AM		31-1-2025 10:05:02 AM			Audit Trail
CL/2025/01/V1/008628	Claim	Damage	KHOR CHENG CHING	Cash	ZND173416412023				Rejected	151.00		17-1-2025 08:00:32 AM		31-1-2025 08:00:32 AM			Audit Trail
CL/2025/01/V1/008627	Claim	Lost	Pang Ziting	Credit Account	10261786161	No	Hub/Depo/ Station Handling Issue	Express	Rejected	3755.17		16-1-2025 06:52:35 PM		30-1-2025 06:52:35 PM			Audit Trail
CL/2025/01/V1/008626	Claim	Damage	low yoke kee	Prepaid Account	ZND1734156001848				Info Incomplete	50.00		16-1-2025 03:49:09 PM	26-1-2025 11:32:19 AM	30-1-2025 03:49:09 PM			Audit Trail
CL/2025/01/V1/008625	Claim	Lost	Aimi	Credit Account	ZND173413478794	No	Hub/Depo/ Station Handling Issue	Express	Rejected	150.00		16-1-2025 03:01:07 PM		30-1-2025 03:01:07 PM			Audit Trail

CL/2025/01/V1/008624	Claim	Delay Delivery Premium Parcel	Muhamad Hisyam bin Bahari	Cash	ZND173416362700	No	LineHaul Connectivity Issue	Premium	Pending Responsible Staff Details	0.00	100.00	16-1-2025 02:38:06 PM	9-2-2025 04:53:38 PM	30-1-2025 02:38:06 PM	7-2-2025 04:50:21 AM		Audit Trail
CL/2025/01/V1/008623	Claim	Lost	MMATRIX SDN BHD	Credit Account	ZND173395198376	No	WareHouse Handling Issue	Express	Pending by Operation	3297.00		16-1-2025 02:30:53 PM	25-1-2025 10:20:38 AM	30-1-2025 02:30:53 PM			Audit Trail
CL/2025/01/V1/008622	Claim	Damage	PERABOT SUNGAI RAMBAI SDN BHD	Credit Account	ZND173415367515	Yes	Force Majeure	Express	Pending Responsible Staff Details and Pending Upload Payment from Insurance Company	1082.00	300.00	16-1-2025 11:41:03 AM		30-1-2025 11:41:03 AM	17-4-2025 02:27:47 AM		Audit Trail
CL/2025/01/V1/008621	Claim	Missing Content	PHHP MARKETING (M) SDN BHD	Credit Account	ZND173414180962				Rejected	319.00		16-1-2025 10:44:13 AM		30-1-2025 10:44:13 AM			Audit Trail
CL/2025/01/V1/008620	Claim	Delay Delivery Premium Parcel	ASPIGI	Credit Account	ZND173416076195				Rejected	171.20		16-1-2025 09:28:21 AM		30-1-2025 09:28:21 AM			Audit Trail
CL/2025/01/V1/008619	Claim	Damage FreshBox	INDAH SPECIALIST EYE CENTRE SDN BHD	Credit Account	ZND173416175034	No	LineHaul Connectivity Issue	FreshBox	Pending Responsible Staff Details	200.00	200.00	16-1-2025 09:09:27 AM	9-2-2025 03:36:18 PM	30-1-2025 09:09:27 AM	7-2-2025 03:27:20 AM		Audit Trail
CL/2025/01/V1/008618	Claim	Delay Delivery Premium Parcel	KOK JIA XUAN	Credit Account	ZND173416050607	No	LineHaul Connectivity Issue	FreshBox	Pending Responsible Staff Details	0.00	200.00	16-1-2025 02:10:09 AM	9-2-2025 03:47:37 PM	30-1-2025 02:10:09 AM	7-2-2025 03:38:59 AM		Audit Trail
CL/2025/01/V1/008617	Claim	Delay Delivery Premium Parcel	muhaimin	Credit Account	ZND173415916447				Rejected	4640.00		15-1-2025 10:08:09 PM		29-1-2025 10:08:09 PM			Audit Trail
CL/2025/01/V1/008616	Claim	Delay Delivery Premium Parcel	Azizi bin zolkepli	Credit Account	ZND173415353358				Rejected	245.00		15-1-2025 08:50:08 PM		29-1-2025 08:50:08 PM			Audit Trail
CL/2025/01/V1/008615	Claim	Damage	AIK HOE	Credit Account	ZND173411410086	No	Hub/Depo/Station Handling Issue	Express	Pending by Operation	219.00		15-1-2025 06:34:20 PM	26-1-2025 10:40:08 AM	29-1-2025 06:34:20 PM			Audit Trail
CL/2025/01/V1/008614	Claim	Damage	U & ME Electrical Sdn Bhd	Credit Account	ZND173410333003				Info Incomplete	2724.00		15-1-2025 04:52:14 PM	26-1-2025 09:58:16 AM	29-1-2025 04:52:14 PM			Audit Trail

CL/2025/01/V1/008613	Claim	Delay Delivery Premium Parcel	LOH TEN SONG	Prepaid Account	ZND173415821277	No	Hub/Depo/ Station Handling Issue	Premium	Pending Responsible Staff Details	150.00	150.00	15-1-2025 04:47:57 PM	22-2-2025 03:17:05 PM	29-1-2025 04:47:57 PM	20-2-2025 03:13:37 AM		Audit Trail
CL/2025/01/V1/008612	Claim	Damage FreshBox	CANDY EXCELLENT FOODTECH	Credit Account	ZND173416239897	No	LineHaul Connectivity Issue	FreshBox	Pending Responsible Staff and Payment Details	200.00	200.00	15-1-2025 04:27:47 PM	9-2-2025 09:16:04 AM	29-1-2025 04:27:47 PM			Audit Trail
CL/2025/01/V1/008611	Claim	Damage	BRYAN	Credit Account	ZND173415019650				Rejected	250.00		15-1-2025 04:12:38 PM		29-1-2025 04:12:38 PM			Audit Trail
CL/2025/01/V1/008610	Claim	Damage	EASY REWARD RESOURCES	Prepaid Account	ZND173415726206				Rejected	200.00		15-1-2025 03:19:15 PM		29-1-2025 03:19:15 PM			Audit Trail
CL/2025/01/V1/008609	Claim	Short Piece	Domica Furniture E-Commerce Sdn Bhd	Credit Account	CND1734151644110001				Rejected	213.90		15-1-2025 01:45:56 PM		29-1-2025 01:45:56 PM			Audit Trail
CL/2025/01/V1/008608	Claim	Delay Delivery Premium Parcel	vilian	Prepaid Account	ZND173414106047	No	Hub/Depo/ Station Handling Issue	FreshBox	Rejected	250.00		15-1-2025 01:38:32 PM		29-1-2025 01:38:32 PM			Audit Trail
CL/2025/01/V1/008607	Claim	Missing Content	Sky Fortune Logistics	Credit Account	ZND173414341820	No	Hub/Depo/ Station Handling Issue	Express	Pending Responsible Staff Details	600.00	200.00	15-1-2025 12:55:38 PM	23-2-2025 04:36:48 PM	29-1-2025 12:55:38 PM	21-2-2025 04:36:29 AM		Audit Trail
CL/2025/01/V1/008606	Claim	Damage FreshBox	Tieo Chun Xian	Credit Account	ZND173415670769	No	LineHaul Connectivity Issue	FreshBox	Pending Responsible Staff Details	465.00	200.00	15-1-2025 12:31:08 PM	12-2-2025 12:20:18 PM	29-1-2025 12:31:08 PM	10-2-2025 12:19:58 PM		Audit Trail
CL/2025/01/V1/008605	Claim	Damage FreshBox	Tieo Chun Xian	Credit Account	ZND173415668865	No	LineHaul Connectivity Issue	FreshBox	Pending Responsible Staff Details	465.00	200.00	15-1-2025 12:28:38 PM	12-2-2025 12:24:43 PM	29-1-2025 12:28:38 PM	10-2-2025 12:24:21 PM		Audit Trail
CL/2025/01/V1/008604	Claim	Damage	Kang Siew Kieam	Credit Account	ZND173414919647				Rejected	2530.00		15-1-2025 11:49:30 AM		29-1-2025 11:49:30 AM			Audit Trail
CL/2025/01/V1/008603	Claim	Delay Delivery Premium Parcel	RITMA PRESTASI SDN BHD	Credit Account	ZND173415629170	No	Hub/Depo/ Station Handling Issue	Premium	Rejected	657.00		15-1-2025 11:44:09 AM		29-1-2025 11:44:09 AM			Audit Trail
CL/2025/01/V1/008602	Claim	Damage	TND EXPRESS (M) SDN BHD	Credit Account	ZND173415259650				Rejected	337.99		15-1-2025 10:42:06 AM		29-1-2025 10:42:06 AM			Audit Trail
CL/2025/01/V1/008601	Claim	Lost	Brian	Credit Account	ZND173408498745				Rejected	182.25		15-1-2025 10:21:47 AM		29-1-2025 10:21:47 AM			Audit Trail

CL/2025/01/V1/008600	Claim	Delay Delivery Premium Parcel	Mayflax Sdn Bhd	Credit Account	ZND173415715095	No	Hub/Depo/ Station Handling Issue	Premium	Pending Responsible Staff Details	200.00	100.00	15-1-2025 09:15:26 AM	23-2-2025 03:28:32 PM	29-1-2025 09:15:26 AM	21-2-2025 03:17:59 AM		Audit Trail
CL/2025/01/V1/008599	Claim	Delay Delivery Premium Parcel	Munirah	Credit Account	ZND173415647013	No	LineHaul Connectivity Issue	Premium	Pending Responsible Staff Details	120.00	100.00	15-1-2025 12:58:58 AM	9-2-2025 02:11:42 PM	29-1-2025 12:58:58 AM	7-2-2025 01:48:14 AM		Audit Trail
CL/2025/01/V1/008598	Claim	Delay Delivery Premium Parcel	AGNA TRADING	Credit Account	ZND173415322859	No	LineHaul Connectivity Issue	Premium	Pending Responsible Staff and Payment Details	450.00	200.00	14-1-2025 11:41:01 PM	23-2-2025 02:25:47 PM	28-1-2025 11:41:01 PM			Audit Trail
CL/2025/01/V1/008597	Claim	Damage	TIU WE HUAT	Credit Account	ZND173415904758				Rejected	450.00		14-1-2025 11:40:16 PM		28-1-2025 11:40:16 PM			Audit Trail
CL/2025/01/V1/008596	Claim	Lost	L&K TRADING	Credit Account	RTSZND1734101389 36				Rejected	69.70		14-1-2025 10:05:11 PM		28-1-2025 10:05:11 PM			Audit Trail
CL/2025/01/V1/008595	Claim	Delay Delivery Premium Parcel	Woo Yu Qin	Prepaid Account	ZND173414992817				Rejected	56.00		14-1-2025 09:09:02 PM		28-1-2025 09:09:02 PM			Audit Trail
CL/2025/01/V1/008594	Claim	Damage FreshBox	LEWCHOY KAM	Prepaid Account	ZND173415588521	No	LineHaul Connectivity Issue	FreshBox	Pending Responsible Staff and Payment Details	199.00	199.00	14-1-2025 06:55:38 PM	9-2-2025 09:42:44 AM	28-1-2025 06:55:38 PM			Audit Trail
CL/2025/01/V1/008593	Claim	Damage FreshBox	TAY WEE HIANG	Prepaid Account	ZND173415590517	No	LineHaul Connectivity Issue	FreshBox	Pending Responsible Staff and Payment Details	199.00	200.00	14-1-2025 06:52:13 PM	9-2-2025 10:13:46 AM	28-1-2025 06:52:13 PM			Audit Trail
CL/2025/01/V1/008592	Claim	Lost	GP SEVEN TRADING	Credit Account	ZND173412973856	No	Hub/Depo/ Station Handling Issue	Express	Pending by Operation	80.20		14-1-2025 04:51:44 PM	22-1-2025 04:40:10 PM	28-1-2025 04:51:44 PM			Audit Trail
CL/2025/01/V1/008591	Claim	Lost	GP SEVEN TRADING	Credit Account	ZND173227056133				Rejected	360.00		14-1-2025 04:41:56 PM		28-1-2025 04:41:56 PM			Audit Trail
CL/2025/01/V1/008590	Claim	Damage	HIGHFIVE CHANNEL SDN BHD	Cash	CND173413191204001	No	Force Majeure	Express	Pending Responsible Staff and Payment Details	150.00	150.00	14-1-2025 04:11:24 PM	22-2-2025 06:46:02 AM	28-1-2025 04:11:24 PM			Audit Trail
CL/2025/01/V1/008589	Claim	Damage	Syikin	Credit Account	CND173413278172002	No	Hub/Depo/ Station Handling Issue	Express	Pending by Operation	150.00		14-1-2025 04:05:25 PM	22-1-2025 02:34:43 PM	28-1-2025 04:05:25 PM			Audit Trail

CL/2025/01/V1/008588	Claim	Damage	U & ME Electrical Sdn Bhd	Credit Account	ZND173412067135				Info Incomplete	3274.00		14-1-2025 04:05:12 PM	6-2-2025 08:03:48 AM	28-1-2025 04:05:12 PM			Audit Trail
CL/2025/01/V1/008587	Claim	Lost	MMATRIX SDN BHD	Credit Account	ZND173395111306	No	Hub/Depo/ Station Handling Issue	Express	Pending Responsible Staff Details	2694.00	2694.00	14-1-2025 03:56:36 PM	18-4-2025 03:59:11 PM	28-1-2025 03:56:36 PM	16-4-2025 03:54:45 AM		Audit Trail
CL/2025/01/V1/008586	Claim	Damage	HIGHFIVE CHANNEL SDN BHD	Cash	ZND173412962423	No	Force Majeure	Express	Pending Responsible Staff and Payment Details	150.00	150.00	14-1-2025 03:50:59 PM	22-2-2025 06:48:06 AM	28-1-2025 03:50:59 PM			Audit Trail
CL/2025/01/V1/008585	Claim	Lost	TAN JIA YING	Cash	1100834100273				Rejected	5000.00		14-1-2025 03:44:53 PM		28-1-2025 03:44:53 PM			Audit Trail
CL/2025/01/V1/008584	Claim	Lost	MD FIRDAUS BIN ABDUL RAHMAN	Credit Account	6566918676	No	Hub/Depo/ Station Handling Issue	Express	Pending Responsible Staff Details	470.00	200.00	14-1-2025 02:57:53 PM	23-2-2025 03:14:50 PM	28-1-2025 02:57:53 PM	21-2-2025 03:10:44 AM		Audit Trail
CL/2025/01/V1/008583	Claim	Lost	MMATRIX SDN BHD	Credit Account	ZND173412017901	No	Hub/Depo/ Station Handling Issue	Express	Pending Responsible Staff Details	1699.00	1699.00	14-1-2025 02:48:06 PM	27-2-2025 02:11:08 PM	28-1-2025 02:48:06 PM	25-2-2025 02:05:02 AM		Audit Trail
CL/2025/01/V1/008582	Claim	Damage	Richmond	Credit Account	ZND173414015387				Rejected	100.00		14-1-2025 01:55:57 PM		28-1-2025 01:55:57 PM			Audit Trail
CL/2025/01/V1/008581	Claim	Lost	Crystal lee xue yin	Credit Account	771153003	No	Hub/Depo/ Station Handling Issue	Express	Pending Responsible Staff Details	50.00	50.00	14-1-2025 01:14:41 PM	22-2-2025 02:50:52 PM	28-1-2025 01:14:41 PM	20-2-2025 02:48:28 AM		Audit Trail
CL/2025/01/V1/008580	Claim	Lost	Nicholas Tey	Credit Account	10261668141	No	Hub/Depo/ Station Handling Issue	Express	Pending Responsible Staff Details	60.00	60.00	14-1-2025 01:06:09 PM	23-2-2025 03:10:12 PM	28-1-2025 01:06:09 PM	21-2-2025 03:07:16 AM		Audit Trail
CL/2025/01/V1/008579	Claim	Damage	ashraaf solihin bin alamsah	Credit Account	ZND173413796850	No	Hub/Depo/ Station Handling Issue	Express	Pending by Operation	150.00		14-1-2025 11:20:47 AM	19-1-2025 11:47:18 AM	28-1-2025 11:20:47 AM			Audit Trail
CL/2025/01/V1/008578	Claim	Lost	Xinjing Kee	Credit Account	ZND173411885464	No	Hub/Depo/ Station Handling Issue	Express	Pending Responsible Staff Details	378.00	200.00	14-1-2025 10:43:27 AM	22-2-2025 09:16:25 AM	28-1-2025 10:43:27 AM	20-2-2025 09:13:06 AM		Audit Trail
CL/2025/01/V1/008577	Claim	Lost	Parcelhub HQ	Credit Account	ZND173411456626	No	Driver Issue	Express	Pending Responsible Staff and Payment Details	200.00	200.00	14-1-2025 09:40:03 AM	22-2-2025 07:29:38 AM	28-1-2025 09:40:03 AM			Audit Trail

CL/2025/01/V1/008576	Claim	Damage	HIGHFIVE CHANNEL SDN BHD	Cash	CND173414074438001	No	Force Majeure	Express	Pending Responsible Staff and Payment Details	150.00	150.00	13-1-2025 04:00:54 PM	22-2-2025 07:37:20 AM	27-1-2025 04:00:54 PM			Audit Trail
CL/2025/01/V1/008575	Claim	Damage	HIGHFIVE CHANNEL SDN BHD	Cash	ZND173414245357	No	Force Majeure	Express	Pending Responsible Staff and Payment Details	150.00	150.00	13-1-2025 03:56:52 PM	22-2-2025 07:50:09 AM	27-1-2025 03:56:52 PM			Audit Trail
CL/2025/01/V1/008574	Claim	Damage	HIGHFIVE CHANNEL SDN BHD	Cash	ZND173413193529	No	Force Majeure	Express	Pending Responsible Staff and Payment Details	150.00	150.00	13-1-2025 03:52:43 PM	22-2-2025 08:13:13 AM	27-1-2025 03:52:43 PM			Audit Trail
CL/2025/01/V1/008573	Claim	Damage	HIGHFIVE CHANNEL SDN BHD	Cash	ZND173414290739	No	Force Majeure	Express	Pending Responsible Staff and Payment Details	150.00	150.00	13-1-2025 03:39:24 PM	22-2-2025 08:14:47 AM	27-1-2025 03:39:24 PM			Audit Trail
CL/2025/01/V1/008572	Claim	Damage	Ray Chong	Prepaid Account	ZND173415140996	No	Driver Issue	FreshBox	Rejected	0.00		13-1-2025 01:25:53 PM		27-1-2025 01:25:53 PM			Audit Trail
CL/2025/01/V1/008571	Claim	Damage FreshBox	Tieo Chun Xian	Credit Account	ZND173414825115	No	LineHaul Connectivity Issue	FreshBox	Pending Responsible Staff Details	465.00	200.00	13-1-2025 01:15:08 PM	12-2-2025 01:47:14 PM	27-1-2025 01:15:08 PM	10-2-2025 01:46:52 AM		Audit Trail
CL/2025/01/V1/008570	Claim	Damage FreshBox	Tieo Chun Xian	Credit Account	ZND173414811781	No	LineHaul Connectivity Issue	FreshBox	Pending Responsible Staff Details	465.00	200.00	13-1-2025 01:10:27 PM	12-2-2025 01:59:57 PM	27-1-2025 01:10:27 PM	10-2-2025 01:59:41 AM		Audit Trail
CL/2025/01/V1/008569	Claim	Damage	Farah Azwani	Credit Account	ZND173414487597	Yes	Hub/Depo/ Station Handling Issue	Express	Pending by Claim Dept	1239.00		13-1-2025 10:56:39 AM	28-8-2025 11:41:12 AM	27-1-2025 10:56:39 AM			Audit Trail
CL/2025/01/V1/008568	Claim	Damage	MYBAKINGMART SDN BHD	Credit Account	ZND173415276022	No	Force Majeure	Express	Pending Responsible Staff Details	2200.00	200.00	13-1-2025 10:30:23 AM	20-2-2025 02:58:01 PM	27-1-2025 10:30:23 AM	18-2-2025 02:55:00 AM		Audit Trail
CL/2025/01/V1/008567	Claim	Damage	Parcelhub HQ	Credit Account	ZND173408629989				Rejected	40.00		13-1-2025 09:54:35 AM		27-1-2025 09:54:35 AM			Audit Trail
CL/2025/01/V1/008566	Claim	Damage	XING HUAT FISHERY TRADING	Cash	ZND173414699761	No	LineHaul Connectivity Issue	FreshBox	Pending Responsible Staff Details	1136.50	200.00	13-1-2025 12:42:06 AM	12-2-2025 02:04:04 PM	27-1-2025 12:42:06 AM	10-2-2025 02:03:47 AM		Audit Trail
CL/2025/01/V1/008565	Claim	Damage	XING HUAT FISHERY TRADING	Cash	ZND173414699808	No	LineHaul Connectivity Issue	FreshBox	Pending Responsible Staff Details	499.00	200.00	13-1-2025 12:38:15 AM	12-2-2025 02:10:32 PM	27-1-2025 12:38:15 AM	10-2-2025 02:10:11 AM		Audit Trail

CL/2025/01/V1/008564	Claim	Damage	XING HUAT FISHERY TRADING	Cash	ZND173414699754	No	LineHaul Connectivity Issue	FreshBox	Pending Responsible Staff Details	713.00	200.00	13-1-2025 12:35:16 AM	12-2-2025 02:16:36 PM	27-1-2025 12:35:16 AM	10-2-2025 02:15:47 AM		Audit Trail
CL/2025/01/V1/008563	Claim	Damage	XING HUAT FISHERY TRADING	Cash	ZND173414699785	No	LineHaul Connectivity Issue	FreshBox	Pending Responsible Staff Details	596.00	200.00	13-1-2025 12:28:17 AM	12-2-2025 02:20:10 PM	27-1-2025 12:28:17 AM	10-2-2025 02:19:54 AM		Audit Trail
CL/2025/01/V1/008562	Claim	Damage FreshBox	THE FLOWER PRINCE	Credit Account	ZND173414891073				Rejected	100.00		13-1-2025 12:12:59 AM		27-1-2025 12:12:59 AM			Audit Trail
CL/2025/01/V1/008561	Claim	Lost	Jasveen	Credit Account	ZND173410043865	No	Hub/Depo/ Station Handling Issue	Value Pack	Pending Responsible Staff Details and Pending Upload Payment from Insurance Company	250.00	200.00	12-1-2025 05:25:52 PM		26-1-2025 05:25:52 PM			Audit Trail
CL/2025/01/V1/008560	Claim	Lost	MR TAN/MAH CHAI FONG	Cash	CND1734118917790009	No	Hub/Depo/ Station Handling Issue	Express	Pending Responsible Staff Details	420.00	200.00	12-1-2025 03:00:50 PM	20-2-2025 03:06:37 PM	26-1-2025 03:00:50 PM	18-2-2025 02:58:40 AM		Audit Trail
CL/2025/01/V1/008559	Claim	Lost	Xinjing Kee	Credit Account	ZND173411242564	No	Hub/Depo/ Station Handling Issue	Express	Pending Responsible Staff Details	238.00	200.00	12-1-2025 10:53:06 AM	20-2-2025 03:19:11 PM	26-1-2025 10:53:06 AM	18-2-2025 03:18:02 AM		Audit Trail
CL/2025/01/V1/008558	Claim	Lost	Xinjing Kee	Credit Account	CND1734120732660001	No	Hub/Depo/ Station Handling Issue	Express	Pending Responsible Staff Details	238.00	200.00	12-1-2025 10:49:36 AM	20-2-2025 04:02:06 PM	26-1-2025 10:49:36 AM	18-2-2025 03:59:45 AM		Audit Trail
CL/2025/01/V1/008557	Claim	Damage	PP HOME FURNITURE (M) SDN. BHD	Prepaid Account	ZND173413555945				Rejected	25.00		11-1-2025 04:43:10 PM		25-1-2025 04:43:10 PM			Audit Trail
CL/2025/01/V1/008556	Claim	Delay Delivery Premium Parcel	MINE OPTOMETRIST CENTRE	Credit Account	ZND173415059489	No	LineHaul Connectivity Issue	Premium	Pending Responsible Staff Details	100.00	100.00	11-1-2025 10:44:55 AM	9-2-2025 03:57:31 PM	25-1-2025 10:44:55 AM	7-2-2025 03:51:14 AM		Audit Trail
CL/2025/01/V1/008555	Claim	Damage FreshBox	Suhana bte othman	Cash	ZND173414936460	No	LineHaul Connectivity Issue	Express	Pending Responsible Staff Details	342.50	200.00	10-1-2025 07:40:27 PM	12-2-2025 02:24:13 PM	24-1-2025 07:40:27 PM	10-2-2025 02:23:51 AM		Audit Trail
CL/2025/01/V1/008554	Claim	Damage	LWG Enterprise	Cash	ZND173410079635				Rejected	10.00		10-1-2025 06:41:18 PM		24-1-2025 06:41:18 PM			Audit Trail
CL/2025/01/V1/008553	Claim	Damage	Lian Kiat Sdn. Bhd.	Cash	ZND173414960977				Rejected	150.32		10-1-2025 06:29:18 PM		24-1-2025 06:29:18 PM			Audit Trail

CL/2025/01/V1/008552	Claim	Damage	CPI (KL) SDN BHD	Credit Account	LH250108A022P3				Info Incomplete	7800.00		10-1-2025 06:00:19 PM	5-2-2025 03:29:11 PM	24-1-2025 06:00:19 PM			Audit Trail
CL/2025/01/V1/008551	Claim	Damage	Lau Bee Cheng	Credit Account	ZND173414517720				Rejected	143.00		10-1-2025 05:40:17 PM		24-1-2025 05:40:17 PM			Audit Trail
CL/2025/01/V1/008550	Claim	Damage	PPS GLOBAL NETWORK SDN BHD	Credit Account	ZND173413020818				Rejected	300.00		10-1-2025 02:48:32 PM		24-1-2025 02:48:32 PM			Audit Trail
CL/2025/01/V1/008549	Claim	Lost	LOOI SOK FONG	Credit Account	ZND173223678506	No	Hub/Depo/ Station Handling Issue	Express	Pending Responsible Staff Details	2000.00	2000.00	10-1-2025 02:26:34 PM	2-5-2025 12:07:04 PM	24-1-2025 02:26:34 PM	30-4-2025 12:06:15 PM		Audit Trail
CL/2025/01/V1/008548	Claim	Damage FreshBox	SNE GLOBAL SOLUTUIONS	Prepaid Account	ZND173414878340	No	LineHaul Connectivity Issue	FreshBox	Pending Responsible Staff Details	100.00	100.00	10-1-2025 01:38:58 PM	12-2-2025 09:34:41 AM	24-1-2025 01:38:58 PM	10-2-2025 09:34:10 AM		Audit Trail
CL/2025/01/V1/008547	Claim	Short Piece	Laurel Yong (Solamente Enterprise)	Cash	ZND173412177001	No	Force Majeure	Express	Pending by Operation	0.00		10-1-2025 12:21:24 PM	5-2-2025 01:46:58 PM	24-1-2025 12:21:24 PM			Audit Trail
CL/2025/01/V1/008546	Claim	Damage	MMAG DIGITAL SDN BHD	Credit Account	ZND173222586376	No	Hub/Depo/ Station Handling Issue	Express	Pending Responsible Staff Details	1999.00	200.00	10-1-2025 12:14:37 PM	1-1-2026 03:35:52 PM	24-1-2025 12:14:37 PM	30-12-2025 03:35:35 AM		Audit Trail
CL/2025/01/V1/008545	Claim	Damage FreshBox	sense spa	Prepaid Account	ZND173414705912	No	LineHaul Connectivity Issue	FreshBox	Pending Responsible Staff Details	199.00	199.00	10-1-2025 12:11:47 PM	30-1-2025 11:12:34 AM	24-1-2025 12:11:47 PM	28-1-2025 11:11:22 AM		Audit Trail
CL/2025/01/V1/008544	Claim	Damage FreshBox	jeff yang	Prepaid Account	ZND173414765701	No	LineHaul Connectivity Issue	FreshBox	Pending Responsible Staff Details	199.00	199.00	10-1-2025 12:07:53 PM	30-1-2025 11:10:25 AM	24-1-2025 12:07:53 PM	28-1-2025 11:09:05 AM		Audit Trail
CL/2025/01/V1/008543	Claim	Damage	MMAG DIGITAL SDN BHD	Credit Account	ZND173223629355	No	Hub/Depo/ Station Handling Issue	Express	Pending Responsible Staff Details	1999.00	200.00	10-1-2025 12:06:13 PM	2-3-2025 11:01:04 AM	24-1-2025 12:06:13 PM	28-2-2025 10:57:20 AM		Audit Trail
CL/2025/01/V1/008542	Claim	Damage FreshBox	0 cafe	Prepaid Account	ZND173414765916	No	LineHaul Connectivity Issue	FreshBox	Pending Responsible Staff Details	199.00	199.00	10-1-2025 12:02:33 PM	30-1-2025 11:06:16 AM	24-1-2025 12:02:33 PM	28-1-2025 11:04:29 AM		Audit Trail
CL/2025/01/V1/008541	Claim	Damage	MMAG DIGITAL SDN BHD	Credit Account	ZND173213065446	No	Hub/Depo/ Station Handling Issue	Express	Pending Responsible Staff Details	1999.00	200.00	10-1-2025 12:01:33 PM	1-1-2026 04:07:18 PM	24-1-2025 12:01:33 PM	30-12-2025 04:07:00 AM		Audit Trail
CL/2025/01/V1/008540	Claim	Damage FreshBox	SUIT ENG	Prepaid Account	ZND173414766180	No	LineHaul Connectivity Issue	FreshBox	Pending Responsible Staff Details	199.00	199.00	10-1-2025 11:59:05 AM	30-1-2025 10:58:17 AM	24-1-2025 11:59:05 AM	28-1-2025 10:56:39 AM		Audit Trail

CL/2025/01/V1/008539	Claim	Damage	MMAG DIGITAL SDN BHD	Credit Account	ZND173223628587	No	Hub/Depo/ Station Handling Issue	Express	Pending Responsible Staff Details	1999.00	200.00	10-1-2025 11:56:17 AM	8-2-2025 02:37:30 PM	24-1-2025 11:56:17 AM	6-2-2025 02:33:25 AM		Audit Trail
CL/2025/01/V1/008538	Claim	Damage FreshBox	KHENG FONG	Prepaid Account	ZND173414812962	No	LineHaul Connectivity Issue	FreshBox	Pending Responsible Staff Details	199.00	199.00	10-1-2025 11:55:14 AM	30-1-2025 10:56:09 AM	24-1-2025 11:55:14 AM	28-1-2025 10:54:43 AM		Audit Trail
CL/2025/01/V1/008537	Claim	Damage FreshBox	TAN WAI AIK	Prepaid Account	ZND173414813952	No	LineHaul Connectivity Issue	FreshBox	Pending Responsible Staff Details	199.00	199.00	10-1-2025 11:50:59 AM	30-1-2025 10:54:01 AM	24-1-2025 11:50:59 AM	28-1-2025 10:45:09 AM		Audit Trail
CL/2025/01/V1/008536	Claim	Damage FreshBox	GISELLE POH	Prepaid Account	ZND173414814973	No	LineHaul Connectivity Issue	FreshBox	Pending Responsible Staff Details	199.00	199.00	10-1-2025 11:46:23 AM	30-1-2025 10:23:46 AM	24-1-2025 11:46:23 AM	28-1-2025 10:05:01 AM		Audit Trail
CL/2025/01/V1/008535	Claim	Damage FreshBox	CINDY CHEW	Prepaid Account	ZND173414815321	No	LineHaul Connectivity Issue	FreshBox	Pending Responsible Staff Details	199.00	199.00	10-1-2025 11:39:54 AM	30-1-2025 10:26:19 AM	24-1-2025 11:39:54 AM	28-1-2025 10:24:30 AM		Audit Trail
CL/2025/01/V1/008534	Claim	Lost	SHERYNE LOO	Credit Account	ZND169836113633				Rejected	701.75		10-1-2025 11:12:09 AM		24-1-2025 11:12:09 AM			Audit Trail
CL/2025/01/V1/008533	Claim	Lost	SHERYNE LOO	Credit Account	CND169835979353001				Rejected	0.00		10-1-2025 11:01:17 AM		24-1-2025 11:01:17 AM			Audit Trail
CL/2025/01/V1/008532	Claim	Delay Delivery Premium Parcel	Paperboy Logistics Sdn Bhd	Credit Account	ZND173413892910				Rejected	100.00		10-1-2025 10:53:16 AM		24-1-2025 10:53:16 AM			Audit Trail
CL/2025/01/V1/008531	Claim	Delay Delivery Premium Parcel	Paperboy Logistics Sdn Bhd	Credit Account	ZND173413892903				Rejected	100.00		10-1-2025 10:50:15 AM		24-1-2025 10:50:15 AM			Audit Trail
CL/2025/01/V1/008530	Claim	Lost	SHERYNE LOO	Credit Account	CND169835986962001				Rejected	0.00		10-1-2025 10:49:50 AM		24-1-2025 10:49:50 AM			Audit Trail
CL/2025/01/V1/008529	Claim	Delay Delivery Premium Parcel	Paperboy Logistics Sdn Bhd	Credit Account	ZND173413892897				Rejected	100.00		10-1-2025 10:48:35 AM		24-1-2025 10:48:35 AM			Audit Trail
CL/2025/01/V1/008528	Claim	Delay Delivery Premium Parcel	Paperboy Logistics Sdn Bhd	Credit Account	ZND173413892880				Rejected	100.00		10-1-2025 10:47:11 AM		24-1-2025 10:47:11 AM			Audit Trail
CL/2025/01/V1/008527	Claim	Delay Delivery Premium Parcel	Paperboy Logistics Sdn Bhd	Credit Account	ZND173413892873				Rejected	100.00		10-1-2025 10:44:56 AM		24-1-2025 10:44:56 AM			Audit Trail

CL/2025/01/V1/008526	Claim	Delay Delivery Premium Parcel	Paperboy Logistics Sdn Bhd	Credit Account	ZND173413892859				Rejected	100.00		10-1-2025 10:43:12 AM		24-1-2025 10:43:12 AM			Audit Trail
CL/2025/01/V1/008525	Claim	Damage	Roger Then	Credit Account	ZND173411229794				Rejected	200.00		10-1-2025 10:39:42 AM		24-1-2025 10:39:42 AM			Audit Trail
CL/2025/01/V1/008524	Claim	Damage FreshBox	TANG ANG KHIAN	Credit Account	ZND173414321242	No	Hub/Depo/ Station Handling Issue	FreshBox	Pending by Operation	1200.00		10-1-2025 08:51:05 AM	17-1-2025 10:44:24 AM	24-1-2025 08:51:05 AM			Audit Trail
CL/2025/01/V1/008523	Claim	Damage FreshBox	FRESH BROS LIVE MALL	Credit Account	ZND173414028646				Rejected	300.00		9-1-2025 08:36:27 PM		23-1-2025 08:36:27 PM			Audit Trail
CL/2025/01/V1/008522	Claim	Short Piece	XUE RUIGANG	Credit Account	6566639671	No	Force Majeure	Express	New	200.00		9-1-2025 06:46:12 PM	14-1-2025 09:56:41 AM	23-1-2025 06:46:12 PM			Audit Trail
CL/2025/01/V1/008521	Claim	Damage	NURUL LYANA BT YAJIB	Credit Account	ZND173412233950	No	Hub/Depo/ Station Handling Issue	Express	Pending Responsible Staff Details	200.00	200.00	9-1-2025 06:09:49 PM	8-2-2025 11:44:47 AM	23-1-2025 06:09:49 PM	6-2-2025 11:40:32 AM		Audit Trail
CL/2025/01/V1/008520	Claim	Damage	MOHD NAYIEN	Credit Account	ZND173413010680	No	Hub/Depo/ Station Handling Issue	Express	Pending Responsible Staff Details	200.00	200.00	9-1-2025 06:06:52 PM	8-2-2025 11:38:55 AM	23-1-2025 06:06:52 PM	6-2-2025 11:35:23 AM		Audit Trail
CL/2025/01/V1/008519	Claim	Damage	Sashidaran	Credit Account	ZND173413281035	No	Hub/Depo/ Station Handling Issue	Express	Pending Responsible Staff Details	200.00	200.00	9-1-2025 05:37:06 PM	20-2-2025 04:07:34 PM	23-1-2025 05:37:06 PM	18-2-2025 04:04:23 AM		Audit Trail
CL/2025/01/V1/008518	Claim	Damage	BAN LEE	Credit Account	ZND173412843555	No	Hub/Depo/ Station Handling Issue	Express	Pending Responsible Staff Details	200.00	200.00	9-1-2025 05:20:19 PM	8-2-2025 11:28:44 AM	23-1-2025 05:20:19 PM	6-2-2025 11:08:53 AM		Audit Trail
CL/2025/01/V1/008517	Claim	Damage FreshBox	ASFAHARIAH AHMAD	Cash	ZND173413868960	No	LineHaul Connectivity Issue	FreshBox	Rejected	17.00		9-1-2025 05:13:33 PM		23-1-2025 05:13:33 PM			Audit Trail
CL/2025/01/V1/008516	Claim	Damage FreshBox	SHASHA SULAIMAN	Cash	ZND173413668492	No	LineHaul Connectivity Issue	FreshBox	Rejected	13.00		9-1-2025 05:06:19 PM		23-1-2025 05:06:19 PM			Audit Trail
CL/2025/01/V1/008515	Claim	Lost	MMATRIX	Credit Account	ZND173413347281	No	Hub/Depo/ Station Handling Issue	Express	Pending Responsible Staff Details	4999.00	4999.00	9-1-2025 04:41:07 PM	9-2-2025 02:29:26 PM	23-1-2025 04:41:07 PM	7-2-2025 02:24:25 AM		Audit Trail
CL/2025/01/V1/008514	Claim	Damage	Nazariah Binti Osman	Credit Account	ZND173412780768	No	Hub/Depo/ Station Handling Issue	Express	Rejected	171.55		9-1-2025 04:12:06 PM		23-1-2025 04:12:06 PM			Audit Trail
CL/2025/01/V1/008513	Claim	Damage	HIGHFIVE CHANNEL SDN BHD	Cash	ZND173412855541	No	Force Majeure	Express	Pending Responsible Staff Details	150.00	150.00	9-1-2025 04:06:08 PM	20-2-2025 03:48:59 PM	23-1-2025 04:06:08 PM	18-2-2025 03:46:00 AM		Audit Trail

CL/2025/01/V1/008512	Claim	Damage FreshBox	Chin Keat Neoh	Credit Account	ZND173413900509	No	LineHaul Connectivity Issue	FreshBox	Rejected	1530.50		9-1-2025 04:01:00 PM		23-1-2025 04:01:00 PM			Audit Trail
CL/2025/01/V1/008511	Claim	Damage	HIGHFIVE CHANNEL SDN BHD	Cash	ZND173413091122	No	Force Majeure	Express	Pending Responsible Staff Details	150.00	150.00	9-1-2025 04:00:47 PM	20-2-2025 03:44:00 PM	23-1-2025 04:00:47 PM	18-2-2025 03:23:50 AM		Audit Trail
CL/2025/01/V1/008510	Claim	Damage	HIGHFIVE CHANNEL SDN BHD	Cash	ZND173413088795	No	Force Majeure	Express	Pending Responsible Staff Details and Pending Upload Payment from Insurance Company	150.00	150.00	9-1-2025 03:55:22 PM		23-1-2025 03:55:22 PM			Audit Trail
CL/2025/01/V1/008509	Claim	Damage	KATHERINE PHNG	Credit Account	ZND173413207981				Rejected	165.90		9-1-2025 03:50:57 PM		23-1-2025 03:50:57 PM			Audit Trail
CL/2025/01/V1/008508	Claim	Lost	CERGASAR MEWAH SDN BHD	Credit Account	CND1734123090820001				Rejected	300.00		9-1-2025 03:47:50 PM		23-1-2025 03:47:50 PM			Audit Trail
CL/2025/01/V1/008507	Claim	Lost	CERGASAR MEWAH SDN BHD	Credit Account	ZND173412309082				Rejected	300.00		9-1-2025 03:39:17 PM		23-1-2025 03:39:17 PM			Audit Trail
CL/2025/01/V1/008506	Claim	Damage FreshBox	NUR ALYAA ANATI BINTI MOHAMAD NAZRI	Credit Account	ZND173413671102	No	LineHaul Connectivity Issue	FreshBox	Rejected	13.90		9-1-2025 02:54:38 PM		23-1-2025 02:54:38 PM			Audit Trail
CL/2025/01/V1/008505	Claim	Damage	ANNE NUR AIMANIAH MOHAMED	Credit Account	ZND173413669185	No	LineHaul Connectivity Issue	FreshBox	Rejected	0.00		9-1-2025 02:29:58 PM		23-1-2025 02:29:58 PM			Audit Trail
CL/2025/01/V1/008504	Claim	Damage	LIM WEI ZHANG	Prepaid Account	ZND173413451278	No	Hub/Depo/ Station Handling Issue	Express	Rejected	300.00		9-1-2025 12:22:43 PM		23-1-2025 12:22:43 PM			Audit Trail
CL/2025/01/V1/008503	Claim	Delay Delivery Premium Parcel	LWIN AYE/MS TAN	Credit Account	ZND173414239974				Rejected	100.00		9-1-2025 12:08:12 PM		23-1-2025 12:08:12 PM			Audit Trail
CL/2025/01/V1/008502	Claim	Damage	Cha Bee Hong	Credit Account	ZND173227046998	No	Hub/Depo/ Station Handling Issue	Express	Pending Responsible Staff Details	739.00	200.00	9-1-2025 12:00:48 PM	23-2-2025 03:05:41 PM	23-1-2025 12:00:48 PM	21-2-2025 02:59:11 AM		Audit Trail

CL/2025/01/V1/008501	Claim	Delay Delivery Premium Parcel	MBE MERBAU INDAH	Credit Account	ZND173414499170	No	Hub/Depo/ Station Handling Issue	Premium	Info Insufficient	100.00		9-1-2025 11:57:11 AM	20-8-2025 08:23:49 AM	23-1-2025 11:57:11 AM			Audit Trail
CL/2025/01/V1/008500	Claim	Short Piece	Kien Fai Wong	Credit Account	CND1732285927770001	No	Hub/Depo/ Station Handling Issue	Express	Pending Responsible Staff Details	4822.50	4320.00	9-1-2025 11:56:16 AM	12-2-2025 10:09:26 AM	23-1-2025 11:56:16 AM	10-2-2025 10:09:11 AM		Audit Trail
CL/2025/01/V1/008499	Claim	Damage	Xinjing Kee	Credit Account	CND1734085874630001	No	Hub/Depo/ Station Handling Issue	Express	Pending Responsible Staff Details	239.00	200.00	9-1-2025 10:09:31 AM	20-2-2025 04:13:18 PM	23-1-2025 10:09:31 AM	18-2-2025 04:08:18 AM		Audit Trail
CL/2025/01/V1/008498	Claim	Damage	Ritma Prestasi Sdn Bhd	Credit Account	ZND173414346344	No	Hub/Depo/ Station Handling Issue	Express	Pending by Operation	59.00		9-1-2025 09:46:26 AM	16-1-2025 10:58:08 AM	23-1-2025 09:46:26 AM			Audit Trail
CL/2025/01/V1/008497	Claim	Lost	Tieo Chun Xian	Credit Account	ZND173414169615	No	Hub/Depo/ Station Handling Issue	FreshBox	Pending Responsible Staff Details	125.00	125.00	9-1-2025 09:38:21 AM	21-2-2025 04:11:44 PM	23-1-2025 09:38:21 AM	19-2-2025 04:11:14 AM		Audit Trail
CL/2025/01/V1/008496	Claim	Damage	MMAG DIGITAL SDN BHD	Credit Account	ZND173011183540	No	Hub/Depo/ Station Handling Issue	Express	Pending Responsible Staff Details	1999.00	200.00	8-1-2025 05:56:10 PM	6-2-2025 10:26:37 AM	22-1-2025 05:56:10 PM	4-2-2025 10:16:24 AM		Audit Trail
CL/2025/01/V1/008495	Claim	Damage	MMAG DIGITAL SDN BHD	Credit Account	ZND173010269900	No	Hub/Depo/ Station Handling Issue	Express	Pending Responsible Staff Details	1999.00	200.00	8-1-2025 05:32:44 PM	23-2-2025 02:57:12 PM	22-1-2025 05:32:44 PM	21-2-2025 02:54:00 AM		Audit Trail
CL/2025/01/V1/008494	Claim	Lost	JC Fashion Shop	Credit Account	ZND173412380128				Rejected	99.00		8-1-2025 04:39:35 PM		22-1-2025 04:39:35 PM			Audit Trail
CL/2025/01/V1/008493	Claim	Damage FreshBox	WAGYU SAN	Credit Account	ZND173413994232	No	LineHaul Connectivity Issue	FreshBox	Pending Responsible Staff Details	1406.00	200.00	8-1-2025 04:29:22 PM	29-1-2025 03:49:11 PM	22-1-2025 04:29:22 PM	27-1-2025 03:38:47 AM		Audit Trail
CL/2025/01/V1/008492	Claim	Lost	Jacob	Credit Account	ZND173411225987	No	Hub/Depo/ Station Handling Issue	Express	Rejected	379.55		8-1-2025 04:20:32 PM		22-1-2025 04:20:32 PM			Audit Trail
CL/2025/01/V1/008491	Claim	Damage	PERABOT SUNGAI RAMBAI SDN BHD	Credit Account	ZND173413302617	No	Hub/Depo/ Station Handling Issue	Express	Pending Responsible Staff Details	1500.00	200.00	8-1-2025 04:13:50 PM	2-3-2025 10:01:54 AM	22-1-2025 04:13:50 PM	28-2-2025 09:58:17 AM		Audit Trail
CL/2025/01/V1/008490	Claim	Lost	Elzbieta Sarnowicz	Credit Account	10260334022	No	Hub/Depo/ Station Handling Issue	Express	Pending Responsible Staff Details	68.00	68.00	8-1-2025 03:53:10 PM	11-2-2025 11:48:06 AM	22-1-2025 03:53:10 PM	9-2-2025 11:37:23 AM		Audit Trail
CL/2025/01/V1/008489	Claim	Delay Delivery Premium Parcel	Wong	Credit Account	TOP60816113	No	Hub/Depo/ Station Handling Issue	Premium	Pending Responsible Staff Details	100.00	100.00	8-1-2025 03:21:11 PM	20-2-2025 03:55:40 PM	22-1-2025 03:21:11 PM	18-2-2025 03:55:25 AM		Audit Trail

CL/2025/01/V1/008488	Claim	Delay Delivery Premium Parcel	Wong	Credit Account	TOP60816301	No	Hub/Depo/Station Handling Issue	Premium	Rejected	100.00		8-1-2025 03:18:53 PM		22-1-2025 03:18:53 PM			Audit Trail
CL/2025/01/V1/008487	Claim	Delay Delivery Premium Parcel	Wong	Credit Account	TOP60815013	No	Hub/Depo/Station Handling Issue	Premium	Pending Responsible Staff Details	100.00	100.00	8-1-2025 03:15:39 PM	20-2-2025 03:57:29 PM	22-1-2025 03:15:39 PM	18-2-2025 03:57:13 AM		Audit Trail
CL/2025/01/V1/008486	Claim	Lost	Clement S	Credit Account	PDC000000220911	No	Hub/Depo/Station Handling Issue	Value Pack	Pending Responsible Staff Details and Pending Upload Payment from Insurance Company	224.00	200.00	8-1-2025 02:23:45 PM		22-1-2025 02:23:45 PM			Audit Trail
CL/2025/01/V1/008485	Claim	Lost	Jacob	Credit Account	ZND173412917713				Rejected	344.75		8-1-2025 02:23:32 PM		22-1-2025 02:23:32 PM			Audit Trail
CL/2025/01/V1/008484	Claim	Delay Delivery Premium Parcel	Wong Pow Chan	Cash	ZND173413156517	No	Hub/Depo/Station Handling Issue	Premium	Pending Responsible Staff Details	100.00	100.00	8-1-2025 01:19:36 PM	23-2-2025 05:08:43 PM	22-1-2025 01:19:36 PM	21-2-2025 05:08:13 AM		Audit Trail
CL/2025/01/V1/008483	Claim	Lost	KELVIN SEE	Credit Account	YT2435221272059679				Info Incomplete	543.00		8-1-2025 12:03:35 PM	15-1-2025 03:38:40 PM	22-1-2025 12:03:35 PM			Audit Trail
CL/2025/01/V1/008482	Claim	Delay Delivery Premium Parcel	Sky Fortune Logistics	Credit Account	ZND173413903784	No	Hub/Depo/Station Handling Issue	FreshBox	Pending Responsible Staff Details	262.10	200.00	8-1-2025 10:38:59 AM	25-1-2025 05:27:15 PM	22-1-2025 10:38:59 AM	23-1-2025 05:20:42 AM		Audit Trail
CL/2025/01/V1/008481	Claim	Delay Delivery Premium Parcel	MS TAN	Credit Account	ZND173413829657	No	Hub/Depo/Station Handling Issue	Premium	Rejected	100.00		8-1-2025 10:15:24 AM		22-1-2025 10:15:24 AM			Audit Trail
CL/2025/01/V1/008480	Claim	Delay Delivery Premium Parcel	LWIN AYE/MS TAN	Credit Account	ZND173413859050	No	Hub/Depo/Station Handling Issue	Premium	Pending Responsible Staff Details	100.00	100.00	8-1-2025 10:07:25 AM	15-2-2025 11:13:09 AM	22-1-2025 10:07:25 AM	13-2-2025 11:12:47 AM		Audit Trail
CL/2025/01/V1/008479	Claim	Lost	THANH MAI	Credit Account	ZND173411879937	No	Hub/Depo/Station Handling Issue	Express	Info Incomplete	200.00		7-1-2025 10:58:56 PM		21-1-2025 10:58:56 PM			Audit Trail

CL/2025/01/V1/008478	Claim	Damage	HIGHFIVE CHANNEL SDN BHD	Cash	ZND173413083929	No	Hub/Depo/ Station Handling Issue	Express	Pending Responsible Staff Details and Pending Upload Payment from Insurance Company	150.00	150.00	7-1-2025 04:59:23 PM		21-1-2025 04:59:23 PM			Audit Trail
CL/2025/01/V1/008477	Claim	Lost	Parcelhub HQ	Credit Account	ZND173409393681				Rejected	120.50		7-1-2025 04:46:45 PM		21-1-2025 04:46:45 PM			Audit Trail
CL/2025/01/V1/008476	Claim	Damage	House of Enzyme	Credit Account	ZND173412326690				Info Incomplete	100.00		7-1-2025 04:16:08 PM	15-1-2025 11:44:04 AM	21-1-2025 04:16:08 PM			Audit Trail
CL/2025/01/V1/008475	Claim	Delay Delivery Premium Parcel	Defe Marketing Sdn Bhd	Credit Account	ZND173409859156				Rejected	100.00		7-1-2025 12:10:26 PM		21-1-2025 12:10:26 PM			Audit Trail
CL/2025/01/V1/008474	Claim	Lost	QM LIVE EMPIRE	Credit Account	ZND173411785283				Rejected	946.40		7-1-2025 10:20:58 AM		21-1-2025 10:20:58 AM			Audit Trail
CL/2025/01/V1/008473	Claim	Missing Content	Parcelhub HQ	Credit Account	ZND173409584300				Rejected	200.00		7-1-2025 10:10:55 AM		21-1-2025 10:10:55 AM			Audit Trail
CL/2025/01/V1/008472	Claim	Lost	May	Credit Account	ZND173412048646				Rejected	80.00		7-1-2025 08:31:57 AM		21-1-2025 08:31:57 AM			Audit Trail
CL/2025/01/V1/008471	Claim	Damage	NSK CONSTRUCTION & ENGINEERING SDN BHD	Credit Account	ZND173410565350	Yes	Hub/Depo/ Station Handling Issue	Express	Pending Responsible Staff Details and Pending Upload Payment from Insurance Company	2477.00	2429.00	6-1-2025 11:41:27 PM		20-1-2025 11:41:27 PM	17-10-2025 11:38:01 AM		Audit Trail
CL/2025/01/V1/008470	Claim	Damage	Anis Fatin	Credit Account	ZND173413287112	No	Force Majeure	Express	Pending Responsible Staff Details	200.00	200.00	6-1-2025 11:25:31 PM	6-2-2025 05:27:30 PM	20-1-2025 11:25:31 PM	4-2-2025 05:22:46 AM		Audit Trail
CL/2025/01/V1/008469	Claim	Damage	Siti Nastrah	Credit Account	ZND173412425164	No	Hub/Depo/ Station Handling Issue	Express	Pending Responsible Staff Details	200.00	200.00	6-1-2025 11:19:18 PM	8-2-2025 11:07:20 AM	20-1-2025 11:19:18 PM	6-2-2025 11:03:33 AM		Audit Trail
CL/2025/01/V1/008468	Claim	Lost	QM LIVE EMPIRE	Credit Account	ZND173411783647				Rejected	327.36		6-1-2025 04:50:49 PM		20-1-2025 04:50:49 PM			Audit Trail

CL/2025/01/V1/008467	Claim	Damage	MLB Group Sdn Bhd	Credit Account	ZND173230069236	Yes	Force Majeure	Express	Pending by Claim Dept	799.00		6-1-2025 04:43:34 PM	1-1-2026 08:25:26 AM	20-1-2025 04:43:34 PM			Audit Trail
CL/2025/01/V1/008466	Claim	Lost	MMATRIX	Credit Account	ZND173409067865	No	Hub/Depo/ Station Handling Issue	Express	Rejected	3999.00		6-1-2025 03:59:09 PM		20-1-2025 03:59:09 PM			Audit Trail
CL/2025/01/V1/008465	Claim	Damage	Wong Hor Kiat	Credit Account	ZND173411563294				Rejected	1572.00		6-1-2025 03:02:44 PM		20-1-2025 03:02:44 PM			Audit Trail
CL/2025/01/V1/008464	Claim	Lost	MMATRIX	Credit Account	ZND173410813147				Rejected	599.00		6-1-2025 02:59:10 PM		20-1-2025 02:59:10 PM			Audit Trail
CL/2025/01/V1/008463	Claim	Lost	MMATRIX	Credit Account	ZND173410222857				Rejected	199.00		6-1-2025 02:48:03 PM		20-1-2025 02:48:03 PM			Audit Trail
CL/2025/01/V1/008462	Claim	Damage	SESAME PUFF ENTERPRISE	Credit Account	ZND173412538192				Rejected	120.00		6-1-2025 02:47:30 PM		20-1-2025 02:47:30 PM			Audit Trail
CL/2025/01/V1/008461	Claim	Lost	MMATRIX	Credit Account	ZND173410052188				Rejected	10.00		6-1-2025 02:46:25 PM		20-1-2025 02:46:25 PM			Audit Trail
CL/2025/01/V1/008460	Claim	Lost	MMATRIX	Credit Account	ZND173395412489				Rejected	199.00		6-1-2025 02:22:19 PM		20-1-2025 02:22:19 PM			Audit Trail
CL/2025/01/V1/008459	Claim	Damage	I Pneulic Industries Supply Sdn bhd	Cash	ZND173411623899				Rejected	400.00		6-1-2025 01:32:25 PM		20-1-2025 01:32:25 PM			Audit Trail
CL/2025/01/V1/008458	Claim	Damage	FONG NG	Credit Account	ZND173413133969				Rejected	200.00		6-1-2025 09:54:36 AM		20-1-2025 09:54:36 AM			Audit Trail
CL/2025/01/V1/008457	Claim	Lost	QM LIVE EMPIRE	Credit Account	ZND173411861840				Rejected	52.90		6-1-2025 09:38:24 AM		20-1-2025 09:38:24 AM			Audit Trail
CL/2025/01/V1/008456	Claim	Damage	Muhd Amzar	Credit Account	ZND173412855244	No	Hub/Depo/ Station Handling Issue	Express	Pending Responsible Staff Details	200.00	200.00	5-1-2025 09:50:29 PM	30-8-2025 10:54:37 AM	19-1-2025 09:50:29 PM	28-8-2025 10:53:03 AM		Audit Trail
CL/2025/01/V1/008455	Claim	Damage	Wan Rekiah (Shamsudin)	Credit Account	ZND173412016966	No	Hub/Depo/ Station Handling Issue	Express	Pending Responsible Staff Details	494.00	200.00	5-1-2025 09:24:29 PM	30-8-2025 10:52:25 AM	19-1-2025 09:24:29 PM	28-8-2025 10:52:11 AM		Audit Trail
CL/2025/01/V1/008454	Claim	Damage	Omar ariff	Credit Account	ZND173412692092	No	Hub/Depo/ Station Handling Issue	Express	Pending Responsible Staff Details	200.00	200.00	5-1-2025 08:43:52 PM	6-2-2025 05:36:05 PM	19-1-2025 08:43:52 PM	4-2-2025 05:30:12 AM		Audit Trail

CL/2025/01/V1/008453	Claim	Damage	Hou Hang Pih	Credit Account	ZND173411745799				Rejected	450.00		4-1-2025 05:09:15 PM		18-1-2025 05:09:15 PM			Audit Trail
CL/2025/01/V1/008452	Claim	Delay Delivery Premium Parcel	CHIN MAN JUN	Credit Account	ZND173412896193	No	Hub/Depo/ Station Handling Issue	Express	Pending Responsible Staff Details	200.00	200.00	4-1-2025 03:58:14 PM	22-2-2025 03:05:47 PM	18-1-2025 03:58:14 PM	20-2-2025 03:01:33 AM		Audit Trail
CL/2025/01/V1/008451	Claim	Damage	NIK MOHAMAD SYAHROMBIN MD GHAZALI	Cash	ZND173412884749				Rejected	200.00		4-1-2025 03:31:00 PM		18-1-2025 03:31:00 PM			Audit Trail
CL/2025/01/V1/008450	Claim	Damage	TND EXPRESS (M) SDN BHD	Credit Account	TND2800212911				Rejected	200.00		4-1-2025 01:45:14 PM		18-1-2025 01:45:14 PM			Audit Trail
CL/2025/01/V1/008449	Claim	Lost	SEPTEMBERS ENTERPRISE	Credit Account	ZND173409853062	No	Hub/Depo/ Station Handling Issue	Express	Pending Responsible Staff Details	39.00	39.00	4-1-2025 10:38:25 AM	14-2-2025 10:36:27 AM	18-1-2025 10:38:25 AM	12-2-2025 10:36:06 AM		Audit Trail
CL/2025/01/V1/008448	Claim	Damage	HIGHFIVE CHANNEL SDN BHD	Cash	ZND173411824432	No	Hub/Depo/ Station Handling Issue	Express	Pending Responsible Staff Details	150.00	150.00	3-1-2025 04:52:16 PM	23-1-2025 09:59:50 AM	17-1-2025 04:52:16 PM	21-1-2025 09:54:26 AM		Audit Trail
CL/2025/01/V1/008447	Claim	Lost	Parcelhub HQ	Credit Account	ZND173227197997	No	Hub/Depo/ Station Handling Issue	Express	Pending Responsible Staff and Payment Details	204.00	200.00	3-1-2025 02:27:13 PM	19-1-2025 10:52:31 AM	17-1-2025 02:27:13 PM			Audit Trail
CL/2025/01/V1/008446	Claim	Delay Delivery Premium Parcel	Woo Yu Qin	Cash	ZND173412270184	No	Hub/Depo/ Station Handling Issue	Express	Pending Responsible Staff Details	101.00	100.00	3-1-2025 02:24:55 PM	27-1-2025 02:52:01 PM	17-1-2025 02:24:55 PM	25-1-2025 02:46:24 AM		Audit Trail
CL/2025/01/V1/008445	Claim	Lost	Xinjing Kee	Credit Account	CND1734103312070001				Rejected	199.00		3-1-2025 12:15:44 PM		17-1-2025 12:15:44 PM			Audit Trail
CL/2025/01/V1/008444	Claim	Lost	Xinjing Kee	Credit Account	ZND1734103312070331207				Rejected	238.00		3-1-2025 12:14:28 PM		17-1-2025 12:14:28 PM			Audit Trail
CL/2025/01/V1/008443	Claim	Lost	Xinjing Kee	Credit Account	ZND173409510408				Rejected	268.00		3-1-2025 12:10:29 PM		17-1-2025 12:10:29 PM			Audit Trail
CL/2025/01/V1/008442	Claim	Damage	ROSLI BIN AWANG	Credit Account	ZND173410941369	No	Hub/Depo/ Station Handling Issue	Express	Pending Responsible Staff Details	80.00	80.00	3-1-2025 09:52:58 AM	1-5-2025 03:03:52 PM	17-1-2025 09:52:58 AM	29-4-2025 03:01:56 AM		Audit Trail
CL/2025/01/V1/008441	Claim	Lost	HERNI HADRIZA HASHIM	Credit Account	ZND173410587253				Rejected	1133.60		3-1-2025 09:31:43 AM		17-1-2025 09:31:43 AM			Audit Trail

CL/2025/01/V1/008440	Claim	Delay Delivery Premium Parcel	Wong	Credit Account	TOP60808001				Rejected	100.00		2-1-2025 09:13:04 PM		16-1-2025 09:13:04 PM			Audit Trail
CL/2025/01/V1/008439	Claim	Delay Delivery Premium Parcel	Wong	Credit Account	TOP60808514				Rejected	100.00		2-1-2025 09:08:23 PM		16-1-2025 09:08:23 PM			Audit Trail
CL/2025/01/V1/008438	Claim	Lost	LEE	Credit Account	6339570053	No	Hub/Depo/ Station Handling Issue	Express	Pending by Operation	625.00		2-1-2025 05:57:47 PM	10-1-2025 02:14:29 PM	16-1-2025 05:57:47 PM			Audit Trail
CL/2025/01/V1/008437	Claim	Damage	TRI-E UNITECH SDN BHD	Credit Account	ZND173395219279	No	Force Majeure	Premium	Pending by Operation	2079.00		2-1-2025 04:19:14 PM	14-2-2025 04:43:32 PM	16-1-2025 04:19:14 PM			Audit Trail
CL/2025/01/V1/008436	Claim	Damage	TRI-E NIHOMES SDN BHD	Credit Account	ZND173395412830	No	Hub/Depo/ Station Handling Issue	Express	Pending Responsible Staff Details	1039.00	200.00	2-1-2025 04:13:13 PM	25-1-2025 05:30:34 PM	16-1-2025 04:13:13 PM	23-1-2025 05:27:37 AM		Audit Trail
CL/2025/01/V1/008435	Claim	Damage	LINE HAUL SDN BHD	Credit Account	ZND173409204857	No	Hub/Depo/ Station Handling Issue	Express	Pending Responsible Staff Details	100.00	100.00	2-1-2025 03:11:48 PM	22-1-2025 04:36:51 PM	16-1-2025 03:11:48 PM	20-1-2025 04:32:45 AM		Audit Trail
CL/2025/01/V1/008434	Claim	Damage	LINE HAUL SDN BHD	Credit Account	ZND173410599539	No	Hub/Depo/ Station Handling Issue	Express	Pending Responsible Staff Details	100.00	100.00	2-1-2025 03:08:00 PM	22-1-2025 04:47:21 PM	16-1-2025 03:08:00 PM	20-1-2025 04:42:55 AM		Audit Trail
CL/2025/01/V1/008433	Claim	Lost	LAZIOR SDN BHD	Prepaid Account	ZND173232959450	No	Driver Issue	Express	Pending Responsible Staff Details	71.60	71.60	2-1-2025 02:36:37 PM	8-2-2025 10:07:06 AM	16-1-2025 02:36:37 PM	6-2-2025 10:02:17 AM		Audit Trail
CL/2025/01/V1/008432	Claim	Lost	MMATRIX	Credit Account	ZND173225982281	No	Hub/Depo/ Station Handling Issue	Express	Pending Responsible Staff Details	10.00	10.00	2-1-2025 01:25:37 PM	14-2-2025 10:34:04 AM	16-1-2025 01:25:37 PM	12-2-2025 10:33:40 AM		Audit Trail
CL/2025/01/V1/008431	Claim	Lost	Christine Tan	Credit Account	ZND173411438851	No	Hub/Depo/ Station Handling Issue	Express	Pending Responsible Staff Details	0.00	62.00	2-1-2025 11:00:53 AM	23-1-2025 10:13:04 AM	16-1-2025 11:00:53 AM	21-1-2025 10:08:38 AM		Audit Trail
CL/2025/01/V1/008430	Claim	Lost	YiPin Family Enterprise	Credit Account	ZND173227771050				Rejected	320.91		2-1-2025 10:25:42 AM		16-1-2025 10:25:42 AM			Audit Trail
CL/2025/01/V1/008429	Claim	Damage	wong zi hui	Credit Account	ZND173233172223	No	Force Majeure	Express	Pending Responsible Staff Details	107.45	103.60	2-1-2025 10:10:45 AM	29-1-2025 11:04:03 AM	16-1-2025 10:10:45 AM	27-1-2025 10:58:29 AM		Audit Trail
CL/2025/01/V1/008428	Claim	Damage	ML Express Malaysia	Credit Account	ZND173230436540.				Rejected	0.00		1-1-2025 10:05:01 PM		15-1-2025 10:05:01 PM			Audit Trail

CL/2025/01/V1/008427	Claim	Damage	HJ EXPRESS	Credit Account	ZND173229631482				Rejected	491.01		1-1-2025 08:35:29 PM		15-1-2025 08:35:29 PM			Audit Trail
CL/2025/01/V1/008426	Claim	Damage	MASTURA AB.LLAH	Credit Account	ZND173412057334	No	Hub/Depo/ Station Handling Issue	Express	Pending Responsible Staff Details	200.00	200.00	1-1-2025 05:46:54 PM	25-1-2025 05:35:34 PM	15-1-2025 05:46:54 PM	23-1-2025 05:30:49 AM		Audit Trail
CL/2025/01/V1/008425	Claim	Damage	MASTURA AB.LLAH	Credit Account	ZND173410568740				Rejected	200.00		1-1-2025 05:42:05 PM		15-1-2025 05:42:05 PM			Audit Trail
CL/2025/01/V1/008424	Claim	Damage FreshBox	IEOW SIEW KHEUN	Cash	ZND173411992346	No	Packaging Problem (Sender)	FreshBox	Rejected	310.00		1-1-2025 04:27:24 PM		15-1-2025 04:27:24 PM			Audit Trail
CL/2025/01/V1/008423	Claim	Delay Delivery Premium Parcel	MAFIS	Cash	ZND173412181794	No	Hub/Depo/ Station Handling Issue	Premium	Pending Responsible Staff Details	200.00	100.00	1-1-2025 10:09:16 AM	24-1-2025 03:21:32 PM	15-1-2025 10:09:16 AM	22-1-2025 03:16:58 AM		Audit Trail
CL/2024/12/V2/008375	Appeal	Damage	STANLEY CHAN WAI HON	Credit Account	ZND173410075200	No	Hub/Depo/ Station Handling Issue	Express	Completed	200.00	200.00	26-12-2024 10:46:41 PM		9-1-2025 10:46:41 PM	21-1-2025 10:20:25 AM	21-1-2025 10:21:03 AM	Audit Trail
CL/2024/12/V2/008362	Appeal	Damage	Home Heaven Sdn Bhd	Credit Account	ZND173395266488	Yes	Hub/Depo/ Station Handling Issue	Express	Completed	399.60	399.60	24-12-2024 05:40:14 PM		7-1-2025 05:40:14 PM	5-11-2025 10:46:32 AM	5-11-2025 10:46:56 AM	Audit Trail
CL/2024/12/V2/008352	Appeal	Damage	BONG YEN BOOI @ WONG WOON NGO	Credit Account	ZND173409486390	No	Hub/Depo/ Station Handling Issue	Express	Completed	100.00	100.00	24-12-2024 02:26:57 PM		7-1-2025 02:26:57 PM	21-1-2025 10:48:51 AM	21-1-2025 10:49:11 AM	Audit Trail
CL/2024/12/V2/008347	Appeal	Delay Delivery Premium Parcel	Best Express KUL Hub U10	Credit Account	ZND173222843325A	No	Hub/Depo/ Station Handling Issue	Express	Completed	41.00	41.00	24-12-2024 08:40:44 AM		7-1-2025 08:40:44 AM	8-2-2025 11:51:16 AM	8-2-2025 11:58:57 AM	Audit Trail
CL/2024/12/V2/008340	Appeal	Damage	HIGHFIVE CHANNEL SDN BHD	Cash	ZND173409067155	No	Force Majeure	Express	Completed	179.00	179.00	23-12-2024 04:49:47 PM		6-1-2025 04:49:47 PM	20-2-2025 10:16:24 AM	20-2-2025 10:17:18 AM	Audit Trail
CL/2024/12/V2/008333	Appeal	Short Piece	Yun Dao International SB	Credit Account	YD2020969075K	No	Hub/Depo/ Station Handling Issue	Express	Completed	200.00	200.00	23-12-2024 10:41:44 AM		6-1-2025 10:41:44 AM	25-2-2025 09:45:14 AM	25-2-2025 09:45:35 AM	Audit Trail
CL/2024/12/V2/008331	Appeal	Missing	Yun Dao International SB	Credit Account	YD2020946848K	No	Hub/Depo/ Station Handling Issue	Express	Completed	200.00	200.00	23-12-2024 10:20:58 AM		6-1-2025 10:20:58 AM	14-2-2025 05:22:00 AM	14-2-2025 05:22:23 PM	Audit Trail
CL/2024/12/V2/008329	Appeal	Lost	Raymond - FC Bios Sdn Bhd	Credit Account	ZND173225995953	No	Driver Issue	Express	Completed	200.00	200.00	23-12-2024 10:05:45 AM		6-1-2025 10:05:45 AM	9-1-2025 02:39:05 AM	9-1-2025 02:39:33 PM	Audit Trail

CL/2024/12/V2/008328	Appeal	Lost	Raymond - FC Bios Sdn Bhd	Credit Account	ZND173221011558	No	Hub/Depo/ Station Handling Issue	Express	Completed	200.00	200.00	23-12-2024 10:00:24 AM		6-1-2025 10:00:24 AM	9-1-2025 02:31:19 AM	9-1-2025 02:32:06 PM	Audit Trail
CL/2024/12/V2/008327	Appeal	Lost	WYLIP BOH	Credit Account	ZND173231421378	No	Hub/Depo/ Station Handling Issue	Express	Completed	200.00	200.00	23-12-2024 09:51:15 AM		6-1-2025 09:51:15 AM	29-1-2026 11:25:27 AM	29-1-2026 11:25:45 AM	Audit Trail
CL/2024/12/V2/008326	Appeal	Lost	Raymond - FC Bios Sdn Bhd	Credit Account	ZND173079594524	No	Hub/Depo/ Station Handling Issue	Express	Completed	200.00	200.00	23-12-2024 09:50:05 AM		6-1-2025 09:50:05 AM	9-1-2025 02:22:30 AM	9-1-2025 02:23:31 PM	Audit Trail
CL/2024/12/V2/008306	Appeal	Lost	Sharifah Khairina Binti Syed Hethir (Master Stokis Kopi Hainan JDT)	Prepaid Account	ZND173394920695	No	Hub/Depo/ Station Handling Issue	Express	Completed	200.00	200.00	20-12-2024 09:20:25 AM		3-1-2025 09:20:25 AM	25-1-2025 02:45:03 AM	25-1-2025 02:45:31 PM	Audit Trail
CL/2024/12/V2/008278	Appeal	Damage	MELANIE SIW WEN YING	Cash	ZND173408814828	No	Hub/Depo/ Station Handling Issue	FreshBox	Completed	200.00	200.00	17-12-2024 07:18:05 PM		31-12-2024 07:18:05 PM	10-1-2025 10:30:18 AM	10-1-2025 10:30:52 AM	Audit Trail
CL/2024/12/V2/008273	Appeal	Lost	Best Express KUL Hub U10	Credit Account	ZND173225866079	No	Hub/Depo/ Station Handling Issue	Express	Completed	159.40	159.40	17-12-2024 03:37:09 PM		31-12-2024 03:37:09 PM	8-2-2025 12:03:25 PM	8-2-2025 12:05:55 PM	Audit Trail
CL/2024/12/V2/008272	Appeal	Lost	Best Express KUL Hub U10	Credit Account	CND173226220023001	No	Hub/Depo/ Station Handling Issue	Express	Completed	47.40	47.40	17-12-2024 03:30:13 PM		31-12-2024 03:30:13 PM	8-2-2025 12:06:36 PM	8-2-2025 12:10:11 PM	Audit Trail
CL/2024/12/V2/008271	Appeal	Lost	Best Express KUL Hub U10	Credit Account	ZND173226220023	No	Hub/Depo/ Station Handling Issue	Express	Completed	47.40	47.40	17-12-2024 03:27:57 PM		31-12-2024 03:27:57 PM	8-2-2025 12:11:14 PM	8-2-2025 12:32:02 PM	Audit Trail
CL/2024/12/V2/008268	Appeal	Lost	Best Express KUL Hub U10	Credit Account	ZND173230835367	No	Hub/Depo/ Station Handling Issue	Express	Completed	51.40	51.40	17-12-2024 02:55:25 PM		31-12-2024 02:55:25 PM	8-2-2025 12:53:21 PM	8-2-2025 12:53:38 PM	Audit Trail
CL/2024/12/V2/008265	Appeal	Lost	Best Express KUL Hub U10	Credit Account	ZND173225866598	No	Hub/Depo/ Station Handling Issue	Express	Completed	66.60	66.60	17-12-2024 02:49:51 PM		31-12-2024 02:49:51 PM	8-2-2025 12:55:02 PM	8-2-2025 01:00:10 PM	Audit Trail
CL/2024/12/V2/008252	Appeal	Lost	Best Express KUL Hub U10	Credit Account	ZND173230835480	No	Hub/Depo/ Station Handling Issue	Express	Completed	13.80	13.80	16-12-2024 05:17:40 PM		30-12-2024 05:17:40 PM	8-2-2025 01:01:14 AM	8-2-2025 01:05:30 PM	Audit Trail
CL/2024/12/V2/008240	Appeal	Delay Delivery Premium Parcel	Penn Elcom Sdn Bhd	Credit Account	ZND173394947586	No	Hub/Depo/ Station Handling Issue	Premium	Completed	100.00	100.00	16-12-2024 09:29:48 AM		30-12-2024 09:29:48 AM	9-1-2025 12:23:03 PM	9-1-2025 12:23:29 PM	Audit Trail

CL/2024/12/V2/008239	Appeal	Damage	Nik ab razak bin mohamad,	Credit Account	ZND173230902588	No	Force Majeure	Express	Completed	200.00	200.00	14-12-2024 08:29:38 PM		28-12-2024 08:29:38 PM	29-1-2026 11:03:56 AM	29-1-2026 11:04:16 AM	Audit Trail
CL/2024/12/V2/008227	Appeal	Lost	Best Express KUL Hub U10	Credit Account	ZND173225286822	No	Hub/Depo/ Station Handling Issue	Express	Completed	19.40	19.40	13-12-2024 11:13:15 AM		27-12-2024 11:13:15 AM	8-2-2025 01:06:23 AM	8-2-2025 01:14:33 PM	Audit Trail
CL/2024/12/V2/008226	Appeal	Lost	Best Express KUL Hub U10	Credit Account	ZND173225287027	No	Hub/Depo/ Station Handling Issue	Express	Completed	25.00	25.00	13-12-2024 11:03:11 AM		27-12-2024 11:03:11 AM	8-2-2025 12:44:57 PM	8-2-2025 12:45:19 PM	Audit Trail
CL/2024/12/V2/008223	Appeal	Lost	Best Express KUL Hub U10	Credit Account	ZND173224558876	No	Hub/Depo/ Station Handling Issue	Express	Completed	89.00	89.00	13-12-2024 10:47:20 AM		27-12-2024 10:47:20 AM	8-2-2025 03:24:45 AM	8-2-2025 03:25:19 PM	Audit Trail
CL/2024/12/V2/008222	Appeal	Lost	Best Express KUL Hub U10	Credit Account	ZND173222842502	No	Hub/Depo/ Station Handling Issue	Express	Completed	200.00	200.00	13-12-2024 10:44:35 AM		27-12-2024 10:44:35 AM	8-2-2025 03:36:53 AM	8-2-2025 03:37:13 PM	Audit Trail
CL/2024/12/V2/008221	Appeal	Lost	Best Express KUL Hub U10	Credit Account	ZND173222842311	No	Hub/Depo/ Station Handling Issue	Express	Completed	26.60	26.60	13-12-2024 10:42:02 AM		27-12-2024 10:42:02 AM	8-2-2025 03:16:34 AM	8-2-2025 03:17:03 PM	Audit Trail
CL/2024/12/V2/008220	Appeal	Lost	Best Express KUL Hub U10	Credit Account	ZND173083761561-1	No	Hub/Depo/ Station Handling Issue	Express	Completed	200.00	200.00	13-12-2024 10:38:37 AM		27-12-2024 10:38:37 AM	8-2-2025 03:09:31 AM	8-2-2025 03:09:56 PM	Audit Trail
CL/2024/12/V2/008185	Appeal	Damage	Yusof Hasan	Credit Account	ZND173225912141	No	Hub/Depo/ Station Handling Issue	Express	Completed	200.00	200.00	11-12-2024 10:41:55 AM		25-12-2024 10:41:55 AM	29-1-2026 10:56:20 AM	29-1-2026 10:56:52 AM	Audit Trail
CL/2024/12/V2/008140	Appeal	Damage FreshBox	ARMADA SLIPWAY SDN BHD	Cash	ZND173226392720	No	Driver Issue	FreshBox	Completed	71.00	71.00	6-12-2024 12:26:40 PM		20-12-2024 12:26:40 PM	21-8-2025 10:00:28 AM	21-8-2025 10:01:00 AM	Audit Trail
CL/2024/12/V2/008134	Appeal	Lost	Best Express KUL Hub U10	Credit Account	ZND173223782388	No	Hub/Depo/ Station Handling Issue	Express	Completed	200.00	200.00	5-12-2024 06:17:32 PM		19-12-2024 06:17:32 PM	8-2-2025 03:05:32 AM	8-2-2025 03:05:51 PM	Audit Trail
CL/2024/12/V2/008133	Appeal	Lost	Best Express KUL Hub U10	Credit Account	ZND173222843707	No	Hub/Depo/ Station Handling Issue	Express	Completed	200.00	200.00	5-12-2024 06:15:47 PM		19-12-2024 06:15:47 PM	8-2-2025 03:00:42 AM	8-2-2025 03:01:25 PM	Audit Trail
CL/2024/12/V2/008129	Appeal	Lost	Best Express KUL Hub U10	Credit Account	ZND173221937711	No	Hub/Depo/ Station Handling Issue	Express	Completed	200.00	200.00	5-12-2024 06:06:59 PM		19-12-2024 06:06:59 PM	8-2-2025 02:53:38 AM	8-2-2025 02:54:15 PM	Audit Trail
CL/2024/12/V2/008117	Appeal	Damage	Siti Aishah Mohd Shah	Credit Account	ZND173226575291	No	Hub/Depo/ Station Handling Issue	Express	Completed	61.95	61.95	5-12-2024 10:33:56 AM		19-12-2024 10:33:56 AM	31-12-2024 04:41:46 AM	31-12-2024 04:42:16 PM	Audit Trail

CL/2024/12/V2/008100	Appeal	Lost	HIGHFIVE CHANNEL SDN BHD	Cash	ZND171523847899	No	Hub/Depo/ Station Handling Issue	Express	Completed	200.00	200.00	3-12-2024 05:49:03 PM		17-12-2024 05:49:03 PM	20-2-2025 10:19:04 AM	20-2-2025 10:21:22 AM	Audit Trail
CL/2024/12/V2/008088	Appeal	Damage	Home Heaven Sdn Bhd	Credit Account	ZND173223915663	Yes	Hub/Depo/ Station Handling Issue	Express	Completed	537.68	537.68	3-12-2024 03:14:13 PM		17-12-2024 03:14:13 PM	11-4-2025 05:18:05 AM	11-4-2025 05:18:30 PM	Audit Trail
CL/2024/12/V2/008080	Appeal	Lost	CT STABIL SDN BHD	Credit Account	ZND173222539686	No	Hub/Depo/ Station Handling Issue	Express	Completed	200.00	200.00	2-12-2024 05:48:03 PM		16-12-2024 05:48:03 PM	29-7-2025 09:46:23 AM	29-7-2025 09:46:46 AM	Audit Trail
CL/2024/12/V2/008066	Appeal	Lost	Master Smart	Credit Account	ZND173083039301	No	Hub/Depo/ Station Handling Issue	Express	Completed	200.00	200.00	2-12-2024 10:05:03 AM		16-12-2024 10:05:03 AM	23-12-2024 04:50:00 AM	23-12-2024 04:50:32 PM	Audit Trail
CL/2024/12/V1/008422	Claim	Damage FreshBox	MOHAMAD FARHAN BIN MAT YAACOB	Prepaid Account	ZND173411741586	No	Hub/Depo/ Station Handling Issue	FreshBox	Pending by Operation	689.00		31-12-2024 07:41:30 PM	11-1-2025 03:56:06 PM	14-1-2025 07:41:30 PM			Audit Trail
CL/2024/12/V1/008421	Claim	Delay Delivery Premium Parcel	HOUWA ENTERPRISE	Credit Account	ZND173410769161				Rejected	300.00		31-12-2024 07:35:42 PM		14-1-2025 07:35:42 PM			Audit Trail
CL/2024/12/V1/008420	Claim	Delay Delivery Premium Parcel	HOUWA ENTERPRISE	Credit Account	ZND173410769758				Rejected	300.00		31-12-2024 07:33:10 PM		14-1-2025 07:33:10 PM			Audit Trail
CL/2024/12/V1/008419	Claim	Lost	Grace Choong	Credit Account	ZND173410850449	No	Driver Issue	Value Pack	Pending Responsible Staff Details	295.00	200.00	31-12-2024 05:30:08 PM	1-5-2025 11:08:39 AM	14-1-2025 05:30:08 PM	29-4-2025 11:03:04 AM		Audit Trail
CL/2024/12/V1/008418	Claim	Lost	Wan Hasnira Binti W.yusoff	Prepaid Account	ZND173409617220				Rejected	0.00		31-12-2024 03:45:18 PM		14-1-2025 03:45:18 PM			Audit Trail
CL/2024/12/V1/008417	Claim	Lost	Xinjing Kee	Credit Account	CND173394951163001	No	Hub/Depo/ Station Handling Issue	Express	Rejected	230.00		31-12-2024 03:13:35 PM		14-1-2025 03:13:35 PM			Audit Trail
CL/2024/12/V1/008416	Claim	Lost	Xinjing Kee	Credit Account	ZND173394951163	No	Hub/Depo/ Station Handling Issue	Express	Pending Responsible Staff Details	290.00	200.00	31-12-2024 03:12:40 PM	23-1-2025 04:23:20 PM	14-1-2025 03:12:40 PM	21-1-2025 04:18:44 AM		Audit Trail
CL/2024/12/V1/008415	Claim	Damage	CHEOW SIT KHENG	Prepaid Account	ZND173411033667	No	Hub/Depo/ Station Handling Issue	Express	Pending by Operation	300.00		31-12-2024 02:31:13 PM	9-1-2025 02:11:12 PM	14-1-2025 02:31:13 PM			Audit Trail

CL/2024/12/V1/008414	Claim	Damage	Ritma Prestasi Sdn Bhd	Credit Account	ZND173411426506	No	Hub/Depo/Station Handling Issue	Express	Pending Responsible Staff Details	253.00	200.00	31-12-2024 01:50:12 PM	23-1-2025 04:29:01 PM	14-1-2025 01:50:12 PM	21-1-2025 04:23:38 AM		Audit Trail
CL/2024/12/V1/008413	Claim	Lost	QM LIVE EMPIRE	Credit Account	ZND173410299798	No	Hub/Depo/Station Handling Issue	Express	Rejected	193.86		31-12-2024 12:40:20 PM		14-1-2025 12:40:20 PM			Audit Trail
CL/2024/12/V1/008412	Claim	Lost	Dahlia binti Pilus	Credit Account	ZND173409658810				Rejected	2520.00		31-12-2024 10:59:32 AM		14-1-2025 10:59:32 AM			Audit Trail
CL/2024/12/V1/008411	Claim	Lost	QM LIVE EMPIRE	Credit Account	ZND173410303952	No	Hub/Depo/Station Handling Issue	Express	Rejected	267.72		31-12-2024 10:59:20 AM		14-1-2025 10:59:20 AM			Audit Trail
CL/2024/12/V1/008410	Claim	Lost	Jacob	Credit Account	ZND173410088026				Rejected	156.46		31-12-2024 10:32:37 AM		14-1-2025 10:32:37 AM			Audit Trail
CL/2024/12/V1/008409	Claim	Lost	LAU SONG SENG	Credit Account	ZND173395103639				Rejected	0.00		30-12-2024 08:33:28 PM		13-1-2025 08:33:28 PM			Audit Trail
CL/2024/12/V1/008408	Claim	Damage	Nurul Isnaini Binti Dollah	Credit Account	ZND173410609399	No	Hub/Depo/Station Handling Issue	Express	Pending Responsible Staff Details	200.00	200.00	30-12-2024 05:28:10 PM	30-8-2025 10:47:08 AM	13-1-2025 05:28:10 PM	28-8-2025 10:46:52 AM		Audit Trail
CL/2024/12/V1/008407	Claim	Damage FreshBox	CS (CHIN SENG ENTERPRISSE)	Credit Account	ZND173411789625	No	Hub/Depo/Station Handling Issue	FreshBox	Pending Responsible Staff Details	450.00	200.00	30-12-2024 04:10:03 PM	17-1-2025 03:20:10 PM	13-1-2025 04:10:03 PM	15-1-2025 03:13:20 AM		Audit Trail
CL/2024/12/V1/008406	Claim	Lost	Acer Sales And Services Sdn Bhd	Credit Account	3012202402	No	WareHouse Handling Issue	Express	Pending Responsible Staff Details	1348.07	1348.07	30-12-2024 03:29:10 PM	2-3-2025 02:59:03 PM	13-1-2025 03:29:10 PM	28-2-2025 02:58:32 AM		Audit Trail
CL/2024/12/V1/008405	Claim	Lost	Acer Sales And Services Sdn Bhd	Credit Account	3012202401	No	WareHouse Handling Issue	Express	Pending Responsible Staff Details	16.50	16.50	30-12-2024 03:27:36 PM	2-3-2025 02:39:33 PM	13-1-2025 03:27:36 PM	28-2-2025 02:30:42 AM		Audit Trail
CL/2024/12/V1/008404	Claim	Damage	AIK HOE	Credit Account	ZND173410861025				Rejected	200.00		30-12-2024 02:54:55 PM		13-1-2025 02:54:55 PM			Audit Trail
CL/2024/12/V1/008403	Claim	Damage	Ritma Prestasi Sdn Bhd	Credit Account	ZND173411055270	No	Hub/Depo/Station Handling Issue	Express	Pending Responsible Staff Details	265.00	200.00	30-12-2024 02:41:56 PM	17-1-2025 03:27:43 PM	13-1-2025 02:41:56 PM	15-1-2025 03:21:03 AM		Audit Trail
CL/2024/12/V1/008402	Claim	Damage	NURSYAFIQAH AMIRAH	Credit Account	ZND173411520594				Rejected	333.90		30-12-2024 01:48:32 PM		13-1-2025 01:48:32 PM			Audit Trail

CL/2024/12/V1/008401	Claim	Lost	Domica Furniture E-Commerce Sdn Bhd	Credit Account	ZND173082686896	No	Hub/Depo/ Station Handling Issue	Express	Rejected	354.10		30-12-2024 01:22:25 PM		13-1-2025 01:22:25 PM			Audit Trail
CL/2024/12/V1/008400	Claim	Delay Delivery Premium Parcel	MS TAN	Credit Account	ZND173411616631	No	Logistic IT System Issue	Premium	Pending Responsible Staff Details	100.00	100.00	30-12-2024 12:52:42 PM	18-1-2025 09:39:22 AM	13-1-2025 12:52:42 PM	16-1-2025 09:32:52 AM		Audit Trail
CL/2024/12/V1/008399	Claim	Lost	Jacob	Credit Account	ZND173410087098	No	Hub/Depo/ Station Handling Issue	Express	Rejected	79.48		30-12-2024 12:07:54 PM		13-1-2025 12:07:54 PM			Audit Trail
CL/2024/12/V1/008398	Claim	Lost	ISOGAI NECK AND BACK CARE	Credit Account	ZND173410129095				Rejected	450.00		30-12-2024 11:43:25 AM		13-1-2025 11:43:25 AM			Audit Trail
CL/2024/12/V1/008397	Claim	Lost	AFIQ HASIF BIN AHMAD ILMI	Credit Account	ZND173395247609	No	Hub/Depo/ Station Handling Issue	Express	Pending Responsible Staff Details	1049.00	200.00	30-12-2024 11:33:08 AM	22-3-2025 02:52:39 PM	13-1-2025 11:33:08 AM	20-3-2025 02:52:12 AM		Audit Trail
CL/2024/12/V1/008396	Claim	Damage	MMAG DIGITAL SDN BHD	Credit Account	ZND173410231767	No	Force Majeure	Express	Pending Responsible Staff Details	1299.00	200.00	30-12-2024 11:05:26 AM	16-1-2025 12:30:05 PM	13-1-2025 11:05:26 AM	14-1-2025 12:23:58 PM		Audit Trail
CL/2024/12/V1/008395	Claim	Damage	Tasha Uyob	Credit Account	ZND173410579333				Rejected	200.00		30-12-2024 08:53:53 AM		13-1-2025 08:53:53 AM			Audit Trail
CL/2024/12/V1/008394	Claim	Damage FreshBox	Aun Khegn Lim Sdn Bhd	Credit Account	ZND173411243905				Rejected	436.00		30-12-2024 08:10:18 AM		13-1-2025 08:10:18 AM			Audit Trail
CL/2024/12/V1/008393	Claim	Damage	Syuhada Harith	Credit Account	ZND173409800882	No	Force Majeure	Express	Pending Responsible Staff Details	200.00	200.00	29-12-2024 10:50:28 PM	31-1-2026 10:41:35 AM	12-1-2025 10:50:28 PM	29-1-2026 10:35:17 AM		Audit Trail
CL/2024/12/V1/008392	Claim	Damage FreshBox	ML Express Malaysia	Credit Account	ZND173410769635				Rejected	696.00		29-12-2024 08:58:34 PM		12-1-2025 08:58:34 PM			Audit Trail
CL/2024/12/V1/008391	Claim	Damage FreshBox	ML Express Malaysia	Credit Account	ZND173410771546				Rejected	696.00		29-12-2024 08:56:47 PM		12-1-2025 08:56:47 PM			Audit Trail
CL/2024/12/V1/008390	Claim	Damage FreshBox	ML Express Malaysia	Credit Account	ZND173410772642				Rejected	696.00		29-12-2024 08:54:57 PM		12-1-2025 08:54:57 PM			Audit Trail
CL/2024/12/V1/008389	Claim	Damage FreshBox	ML Express Malaysia	Credit Account	ZND173410774387				Rejected	696.00		29-12-2024 08:53:16 PM		12-1-2025 08:53:16 PM			Audit Trail
CL/2024/12/V1/008388	Claim	Damage FreshBox	ML Express Malaysia	Credit Account	ZND173410775278				Rejected	696.00		29-12-2024 08:50:15 PM		12-1-2025 08:50:15 PM			Audit Trail

CL/2024/12/V1/008387	Claim	Damage FreshBox	ML Express Malaysia	Credit Account	ZND173410779740				Rejected	696.00		29-12-2024 08:48:38 PM		12-1-2025 08:48:38 PM			Audit Trail
CL/2024/12/V1/008386	Claim	Delay Delivery Premium Parcel	ML Express Malaysia	Credit Account	ZND173410776268				Rejected	696.00		29-12-2024 08:46:09 PM		12-1-2025 08:46:09 PM			Audit Trail
CL/2024/12/V1/008385	Claim	Damage FreshBox	ML Express Malaysia	Credit Account	ZND173410777449				Rejected	0.00		29-12-2024 08:41:40 PM		12-1-2025 08:41:40 PM			Audit Trail
CL/2024/12/V1/008384	Claim	Lost	RS PERFORMANCE WHEEL SDN BHD	Credit Account	ZND173230988315	No	Hub/Depo/Station Handling Issue	Express	Pending Responsible Staff Details	980.00	200.00	29-12-2024 03:54:59 PM	23-1-2025 04:34:40 PM	12-1-2025 03:54:59 PM	21-1-2025 04:30:35 AM		Audit Trail
CL/2024/12/V1/008383	Claim	Delay Delivery Premium Parcel	WAN SILMI BIN WAN SHUKRI	Cash	ZND173395104810				Rejected	200.00		29-12-2024 12:09:54 PM		12-1-2025 12:09:54 PM			Audit Trail
CL/2024/12/V1/008382	Claim	Damage FreshBox	Musyadhi Bin Mokhtar	Credit Account	ZND173410750589				Rejected	0.00		28-12-2024 07:16:48 PM		11-1-2025 07:16:48 PM			Audit Trail
CL/2024/12/V1/008381	Claim	Lost	Jacob	Credit Account	ZND173410087166				Rejected	108.18		28-12-2024 03:51:07 PM		11-1-2025 03:51:07 PM			Audit Trail
CL/2024/12/V1/008380	Claim	Damage FreshBox	NG MIN CHUN	Prepaid Account	ZND173410424329				Rejected	192.28		28-12-2024 03:02:13 PM		11-1-2025 03:02:13 PM			Audit Trail
CL/2024/12/V1/008379	Claim	Damage	QM LIVE EMPIRE	Credit Account	ZND173410304058	No	Force Majeure	Express	Pending by Operation	222.12		28-12-2024 01:02:13 PM	2-1-2025 04:23:42 PM	11-1-2025 01:02:13 PM			Audit Trail
CL/2024/12/V1/008378	Claim	Damage FreshBox	LOH WENG WAH	Credit Account	ZND173411343391				Rejected	100.00		27-12-2024 05:54:12 PM		10-1-2025 05:54:12 PM			Audit Trail
CL/2024/12/V1/008377	Claim	Damage FreshBox	LOW POH HA	Cash	ZND173410779085				Rejected	415.00		27-12-2024 03:25:16 PM		10-1-2025 03:25:16 PM			Audit Trail
CL/2024/12/V1/008376	Claim	Lost	Kelly chew	Credit Account	SY6049632676	No	Hub/Depo/Station Handling Issue	Express	Pending by Operation	212.00		27-12-2024 09:28:09 AM	8-1-2025 02:30:10 PM	10-1-2025 09:28:09 AM			Audit Trail
CL/2024/12/V1/008375	Claim	Damage	STANLEY CHAN WAI HON	Credit Account	ZND173410075200	No	Hub/Depo/Station Handling Issue	Express	Pending Responsible Staff and Payment Details	200.00	200.00	26-12-2024 10:46:41 PM	18-1-2025 09:14:38 AM	9-1-2025 10:46:41 PM			Audit Trail
CL/2024/12/V1/008374	Claim	Damage	yeoh chee hong	Prepaid Account	ZND173409763712				Rejected	200.00		26-12-2024 05:42:22 PM		9-1-2025 05:42:22 PM			Audit Trail

CL/2024/12/V1/008373	Claim	Damage	PP HOME FURNITURE (M) SDN. BHD	Prepaid Account	ZND173395300830				Rejected	60.00		26-12-2024 04:28:30 PM		9-1-2025 04:28:30 PM			Audit Trail
CL/2024/12/V1/008372	Claim	Missing Content	Janice Goh	Credit Account	YEMY588000991				Rejected	160.00		26-12-2024 04:12:19 PM		9-1-2025 04:12:19 PM			Audit Trail
CL/2024/12/V1/008371	Claim	Delay Delivery Premium Parcel	Paperboy Logistics Sdn Bhd	Credit Account	ZND173410770259	No	Hub/Depo/ Station Handling Issue	Premium	Pending Responsible Staff Details	100.00	100.00	26-12-2024 04:11:04 PM	23-1-2025 04:48:55 PM	9-1-2025 04:11:04 PM	21-1-2025 04:34:58 AM		Audit Trail
CL/2024/12/V1/008370	Claim	Delay Delivery Premium Parcel	Paperboy Logistics Sdn Bhd	Credit Account	ZND173410770136				Rejected	100.00		26-12-2024 04:09:16 PM		9-1-2025 04:09:16 PM			Audit Trail
CL/2024/12/V1/008369	Claim	Damage FreshBox	Ching Seng voon	Cash	ZND173410609740				Rejected	270.00		26-12-2024 02:53:08 PM		9-1-2025 02:53:08 PM			Audit Trail
CL/2024/12/V1/008368	Claim	Damage	Lim Suat Chen	Prepaid Account	ZND173410423780				Rejected	188.00		26-12-2024 02:12:08 PM		9-1-2025 02:12:08 PM			Audit Trail
CL/2024/12/V1/008367	Claim	Damage FreshBox	TAN KAI SHENG	Credit Account	ZND173410778880				Rejected	500.00		25-12-2024 05:49:29 PM		8-1-2025 05:49:29 PM			Audit Trail
CL/2024/12/V1/008366	Claim	Damage	Loh Wei Keat	Prepaid Account	ZND173410086749	No	Hub/Depo/ Station Handling Issue	FreshBox	Pending Responsible Staff Details	0.00	200.00	25-12-2024 03:26:45 PM	26-1-2025 06:07:43 PM	8-1-2025 03:26:45 PM	24-1-2025 06:07:12 AM		Audit Trail
CL/2024/12/V1/008365	Claim	Lost	QM LIVE EMPIRE	Credit Account	ZND173408539165	No	Hub/Depo/ Station Handling Issue	Express	Rejected	101.70		25-12-2024 10:20:08 AM		8-1-2025 10:20:08 AM			Audit Trail
CL/2024/12/V1/008364	Claim	Damage FreshBox	MAN TONG CHAN	Credit Account	ZND173409435442				Rejected	753.00		24-12-2024 10:22:49 PM		7-1-2025 10:22:49 PM			Audit Trail
CL/2024/12/V1/008363	Claim	Damage	Acer Sales And Services Sdn Bhd	Credit Account	SMSO24037026-0000	No	Hub/Depo/ Station Handling Issue	Express	Pending Responsible Staff Details	100.00	100.00	24-12-2024 05:57:18 PM	2-3-2025 02:51:39 PM	7-1-2025 05:57:18 PM	28-2-2025 02:51:08 AM		Audit Trail
CL/2024/12/V1/008362	Claim	Damage	Home Heaven Sdn Bhd	Credit Account	ZND173395266488	Yes	Hub/Depo/ Station Handling Issue	Express	Pending Responsible Staff and Payment Details	399.60	399.60	24-12-2024 05:40:14 PM	31-10-2025 10:19:56 AM	7-1-2025 05:40:14 PM			Audit Trail
CL/2024/12/V1/008361	Claim	Lost	Fong Zhin Ling	Credit Account	ZND173012870081	No	Hub/Depo/ Station Handling Issue	Express	Pending Responsible Staff Details	1482.00	200.00	24-12-2024 03:59:45 PM	17-2-2025 02:15:49 PM	7-1-2025 03:59:45 PM	15-2-2025 02:12:36 AM		Audit Trail
CL/2024/12/V1/008360	Claim	Damage	LINE HAUL SDN BHD	Credit Account	ZND173394986196	No	Force Majeure	Express	Pending by Operation	100.00		24-12-2024 03:42:21 PM	8-1-2025 12:30:44 PM	7-1-2025 03:42:21 PM			Audit Trail

CL/2024/12/V1/008359	Claim	Damage	LINE HAUL SDN BHD	Credit Account	ZND173408828900				Rejected	100.00		24-12-2024 03:35:26 PM		7-1-2025 03:35:26 PM			Audit Trail
CL/2024/12/V1/008358	Claim	Damage	QM LIVE EMPIRE	Credit Account	ZND173410296193	No	Force Majeure	Express	Pending Responsible Staff Details	66.00	66.00	24-12-2024 03:13:05 PM	5-1-2025 02:31:03 PM	7-1-2025 03:13:05 PM	3-1-2025 02:30:31 AM		Audit Trail
CL/2024/12/V1/008357	Claim	Damage	LINE HAUL SDN BHD	Credit Account	ZND173408828566				Rejected	100.00		24-12-2024 03:10:32 PM		7-1-2025 03:10:32 PM			Audit Trail
CL/2024/12/V1/008356	Claim	Damage	LINE HAUL SDN BHD	Credit Account	ZND173408828580				Rejected	100.00		24-12-2024 03:08:17 PM		7-1-2025 03:08:17 PM			Audit Trail
CL/2024/12/V1/008355	Claim	Damage	LINE HAUL SDN BHD	Credit Account	ZND173232944555				Rejected	100.00		24-12-2024 03:05:33 PM		7-1-2025 03:05:33 PM			Audit Trail
CL/2024/12/V1/008354	Claim	Damage	LINE HAUL SDN BHD	Credit Account	ZND173232530086				Rejected	100.00		24-12-2024 02:58:39 PM		7-1-2025 02:58:39 PM			Audit Trail
CL/2024/12/V1/008353	Claim	Damage	LINE HAUL SDN BHD	Credit Account	ZND173232944890				Rejected	100.00		24-12-2024 02:49:27 PM		7-1-2025 02:49:27 PM			Audit Trail
CL/2024/12/V1/008352	Claim	Damage	BONG YEN BOOI @ WONG WOON NGO	Credit Account	ZND173409486390	No	Hub/Depo/ Station Handling Issue	Express	Pending Responsible Staff and Payment Details	100.00	100.00	24-12-2024 02:26:57 PM	18-1-2025 09:17:48 AM	7-1-2025 02:26:57 PM			Audit Trail
CL/2024/12/V1/008351	Claim	Damage	U & ME Electrical Sdn Bhd	Credit Account	ZND173409222646	No	Hub/Depo/ Station Handling Issue	Express	Pending Responsible Staff Details	200.00	200.00	24-12-2024 01:06:48 PM	8-5-2025 03:08:24 PM	7-1-2025 01:06:48 PM	6-5-2025 03:07:48 AM		Audit Trail
CL/2024/12/V1/008350	Claim	Damage	U & ME Electrical Sdn Bhd	Credit Account	ZND173408954296				Rejected	200.00		24-12-2024 12:55:11 PM		7-1-2025 12:55:11 PM			Audit Trail
CL/2024/12/V1/008349	Claim	Delay Delivery Premium Parcel	CHIN MAN JUN	Credit Account	ZND173410159016	No	Hub/Depo/ Station Handling Issue	Premium	Pending Responsible Staff Details	100.00	100.00	24-12-2024 10:44:47 AM	23-3-2025 10:47:08 AM	7-1-2025 10:44:47 AM	21-3-2025 10:46:10 AM		Audit Trail
CL/2024/12/V1/008348	Claim	Delay Delivery Premium Parcel	Best Express KUL Hub U10	Credit Account	ZND1732228429 53A	No	Hub/Depo/ Station Handling Issue	Express	Pending Responsible Staff Details	200.00	13.00	24-12-2024 08:45:58 AM	23-1-2025 05:24:28 PM	7-1-2025 08:45:58 AM	21-1-2025 05:12:34 AM		Audit Trail

CL/2024/12/V1/008347	Claim	Delay Delivery Premium Parcel	Best Express KUL Hub U10	Credit Account	ZND173222843325A	No	Hub/Depo/ Station Handling Issue	Express	Pending Responsible Staff Details and Pending Upload Payment from Insurance Company	200.00	41.00	24-12-2024 08:40:44 AM		7-1-2025 08:40:44 AM			Audit Trail
CL/2024/12/V1/008346	Claim	Delay Delivery Premium Parcel	Best Express KUL Hub U10	Credit Account	ZND173222843271A	No	Hub/Depo/ Station Handling Issue	Express	Pending Responsible Staff Details	200.00	18.60	24-12-2024 08:27:33 AM	18-1-2025 09:45:59 AM	7-1-2025 08:27:33 AM	16-1-2025 09:42:56 AM		Audit Trail
CL/2024/12/V1/008345	Claim	Damage	MMAG DIGITAL SDN BHD	Credit Account	ZND173011865101	No	Hub/Depo/ Station Handling Issue	Express	Pending by Operation	1999.00		23-12-2024 05:54:39 PM	2-1-2025 04:03:23 PM	6-1-2025 05:54:39 PM			Audit Trail
CL/2024/12/V1/008344	Claim	Damage	MMAG DIGITAL SDN BHD	Credit Account	ZND172807188257	No	Force Majeure	Express	Pending Responsible Staff Details	1999.00	200.00	23-12-2024 05:46:13 PM	25-1-2025 05:17:11 PM	6-1-2025 05:46:13 PM	23-1-2025 05:13:12 AM		Audit Trail
CL/2024/12/V1/008343	Claim	Damage	Yap Sun Mei	Credit Account	6567053640	No	Hub/Depo/ Station Handling Issue	Express	Pending Responsible Staff Details	61.00	61.00	23-12-2024 05:45:56 PM	19-3-2025 10:59:11 AM	6-1-2025 05:45:56 PM	17-3-2025 10:53:48 AM		Audit Trail
CL/2024/12/V1/008342	Claim	Delay Delivery Premium Parcel	Paperboy Logistics Sdn Bhd	Credit Account	ZND173395402503	No	Hub/Depo/ Station Handling Issue	Premium	Rejected	0.00		23-12-2024 05:20:48 PM		6-1-2025 05:20:48 PM			Audit Trail
CL/2024/12/V1/008341	Claim	Damage	HIGHFIVE CHANNEL SDN BHD	Cash	ZND173395203858	No	Force Majeure	Express	Rejected	168.00		23-12-2024 05:01:25 PM		6-1-2025 05:01:25 PM			Audit Trail
CL/2024/12/V1/008340	Claim	Damage	HIGHFIVE CHANNEL SDN BHD	Cash	ZND173409067155	No	Force Majeure	Express	Pending Responsible Staff and Payment Details	179.00	179.00	23-12-2024 04:49:47 PM	22-2-2025 08:28:39 AM	6-1-2025 04:49:47 PM			Audit Trail
CL/2024/12/V1/008339	Claim	Damage FreshBox	HO WEI NEI	Credit Account	YEHX168008172				Rejected	0.00		23-12-2024 04:38:01 PM		6-1-2025 04:38:01 PM			Audit Trail
CL/2024/12/V1/008338	Claim	Damage	CM WAN	Credit Account	ZND173409461045				Rejected	616.75		23-12-2024 02:33:35 PM		6-1-2025 02:33:35 PM			Audit Trail
CL/2024/12/V1/008337	Claim	Delay Delivery Premium Parcel	TING SU HANG	Cash	ZND173083436902	No	LineHaul Connectivity Issue	Premium	Pending Responsible Staff Details	100.00	100.00	23-12-2024 12:53:50 PM	29-1-2025 02:25:22 PM	6-1-2025 12:53:50 PM	27-1-2025 02:21:08 AM		Audit Trail
CL/2024/12/V1/008336	Claim	Damage	AIK HOE	Credit Account	ZND173408713480	No	Hub/Depo/ Station Handling Issue	Express	Pending by Operation	200.00		23-12-2024 12:47:24 PM	2-1-2025 02:57:19 PM	6-1-2025 12:47:24 PM			Audit Trail

CL/2024/12/V1/008335	Claim	Delay Delivery Premium Parcel	Man Deng Enterprise	Credit Account	ZND173409805511				Rejected	120.00		23-12-2024 12:26:05 PM		6-1-2025 12:26:05 PM			Audit Trail
CL/2024/12/V1/008334	Claim	Lost	ABNER BEAUTY GLOBAL SDN BHD	Credit Account	ZND173228476817	No	Hub/Depo/ Station Handling Issue	Premium	Rejected	100.00		23-12-2024 10:48:50 AM		6-1-2025 10:48:50 AM			Audit Trail
CL/2024/12/V1/008333	Claim	Short Piece	Yun Dao International SB	Credit Account	YD2020969075K	No	Hub/Depo/ Station Handling Issue	Express	Pending Responsible Staff and Payment Details	590.00	200.00	23-12-2024 10:41:44 AM	23-2-2025 02:15:08 PM	6-1-2025 10:41:44 AM			Audit Trail
CL/2024/12/V1/008332	Claim	Lost	LING NATURE STINGLESS BEE FARM	Credit Account	ZND173230576123	No	Hub/Depo/ Station Handling Issue	Express	Pending Responsible Staff Details	336.00	200.00	23-12-2024 10:23:02 AM	28-8-2025 03:32:19 PM	6-1-2025 10:23:02 AM	26-8-2025 03:31:56 AM		Audit Trail
CL/2024/12/V1/008331	Claim	Missing Content	Yun Dao International SB	Credit Account	YD2020946848K	No	Hub/Depo/ Station Handling Issue	Express	Pending Responsible Staff and Payment Details	0.00	200.00	23-12-2024 10:20:58 AM	13-2-2025 08:21:33 AM	6-1-2025 10:20:58 AM			Audit Trail
CL/2024/12/V1/008330	Claim	Damage	Christine Tan	Credit Account	ZND173395203797				Rejected	749.00		23-12-2024 10:08:17 AM		6-1-2025 10:08:17 AM			Audit Trail
CL/2024/12/V1/008329	Claim	Lost	Raymond - FC Bios Sdn Bhd	Credit Account	ZND173225995953	No	Driver Issue	Express	Pending Responsible Staff and Payment Details	3050.00	200.00	23-12-2024 10:05:45 AM	10-1-2025 09:36:00 AM	6-1-2025 10:05:45 AM			Audit Trail
CL/2024/12/V1/008328	Claim	Lost	Raymond - FC Bios Sdn Bhd	Credit Account	ZND173221011558	No	Hub/Depo/ Station Handling Issue	Express	Pending Responsible Staff and Payment Details	1880.00	200.00	23-12-2024 10:00:24 AM	10-1-2025 09:37:32 AM	6-1-2025 10:00:24 AM			Audit Trail
CL/2024/12/V1/008327	Claim	Lost	WYLIP BOH	Credit Account	ZND173231421378	No	Hub/Depo/ Station Handling Issue	Express	Pending Responsible Staff and Payment Details	858.80	200.00	23-12-2024 09:51:15 AM	30-1-2026 01:34:54 PM	6-1-2025 09:51:15 AM			Audit Trail
CL/2024/12/V1/008326	Claim	Lost	Raymond - FC Bios Sdn Bhd	Credit Account	ZND173079594524	No	Hub/Depo/ Station Handling Issue	Express	Pending Responsible Staff and Payment Details	0.00	200.00	23-12-2024 09:50:05 AM	10-1-2025 09:38:34 AM	6-1-2025 09:50:05 AM			Audit Trail
CL/2024/12/V1/008325	Claim	Delay Delivery Premium Parcel	Paperboy Logistics Sdn Bhd	Credit Account	ZND173410161743	No	Hub/Depo/ Station Handling Issue	Premium	Pending Responsible Staff Details	100.00	100.00	23-12-2024 09:26:03 AM	27-8-2025 10:25:53 AM	6-1-2025 09:26:03 AM	25-8-2025 10:25:36 AM		Audit Trail

CL/2024/12/V1/008324	Claim	Delay Delivery Premium Parcel	Paperboy Logistics Sdn Bhd	Credit Account	ZND173410161682	No	Hub/Depo/ Station Handling Issue	Premium	Pending Responsible Staff Details	100.00	100.00	23-12-2024 09:24:06 AM	3-3-2025 02:35:33 PM	6-1-2025 09:24:06 AM	1-3-2025 02:25:27 AM		Audit Trail
CL/2024/12/V1/008323	Claim	Damage	ANG CHIN HAW	Credit Account	ZND173409122984	No	Hub/Depo/ Station Handling Issue	Express	Pending Responsible Staff Details	200.00	200.00	23-12-2024 08:57:40 AM	16-1-2025 11:47:12 AM	6-1-2025 08:57:40 AM	14-1-2025 11:41:46 AM		Audit Trail
CL/2024/12/V1/008322	Claim	Damage	KUANG HUAT	Credit Account	ZND173227973850				Rejected	313.00		22-12-2024 02:49:43 PM		5-1-2025 02:49:43 PM			Audit Trail
CL/2024/12/V1/008321	Claim	Damage	Syazwani	Credit Account	ZND173409292106				Info Incomplete	110.00		22-12-2024 12:19:17 PM	29-12-2024 12:06:55 PM	5-1-2025 12:19:17 PM			Audit Trail
CL/2024/12/V1/008320	Claim	Damage	Sky Fortune Logistics	Credit Account	ZND173409377803	No	Hub/Depo/ Station Handling Issue	FreshBox	Pending Responsible Staff Details	216.88	200.00	22-12-2024 12:49:01 AM	6-2-2025 05:41:38 PM	5-1-2025 12:49:01 AM	4-2-2025 05:38:03 AM		Audit Trail
CL/2024/12/V1/008319	Claim	Damage FreshBox	Lee Chuan	Credit Account	ZND173409581118	No	Hub/Depo/ Station Handling Issue	FreshBox	Rejected	271.73		21-12-2024 06:00:59 PM		4-1-2025 06:00:59 PM			Audit Trail
CL/2024/12/V1/008318	Claim	Delay Delivery Premium Parcel	THEN KOK WAH	Credit Account	ZND173410077402	No	Hub/Depo/ Station Handling Issue	Premium	Pending by Operation	100.00		21-12-2024 05:50:07 PM	29-12-2024 02:23:30 PM	4-1-2025 05:50:07 PM			Audit Trail
CL/2024/12/V1/008317	Claim	Damage	ITSP FACTOR TRADING	Credit Account	ZND173409512341				Rejected	72.00		21-12-2024 03:37:53 PM		4-1-2025 03:37:53 PM			Audit Trail
CL/2024/12/V1/008316	Claim	Lost	Kew Hong Gin	Credit Account	ZND173408779851				Rejected	330.00		21-12-2024 03:10:37 PM		4-1-2025 03:10:37 PM			Audit Trail
CL/2024/12/V1/008315	Claim	Damage	HJ EXPRESS	Credit Account	ZND173409449753				Rejected	300.00		21-12-2024 02:59:19 PM		4-1-2025 02:59:19 PM			Audit Trail
CL/2024/12/V1/008314	Claim	Damage	SITI BALKHIS Binti mukhtar	Prepaid Account	CND1734097682670001				Rejected	0.00		21-12-2024 10:48:24 AM		4-1-2025 10:48:24 AM			Audit Trail
CL/2024/12/V1/008313	Claim	Lost	TIU WE HUAT	Credit Account	ZND173409872216	No	Hub/Depo/ Station Handling Issue	Value Pack	Pending Responsible Staff Details	250.00	200.00	21-12-2024 10:29:59 AM	18-1-2025 10:01:10 AM	4-1-2025 10:29:59 AM	16-1-2025 09:46:14 AM		Audit Trail
CL/2024/12/V1/008312	Claim	Delay Delivery Premium Parcel	LOCK AI LI	Credit Account	ZND173409701684				Rejected	31.80		20-12-2024 11:47:31 PM		3-1-2025 11:47:31 PM			Audit Trail
CL/2024/12/V1/008311	Claim	Delay Delivery Premium Parcel	Paperboy Logistics Sdn Bhd	Credit Account	ZND173409004877	No	Hub/Depo/ Station Handling Issue	Premium	Pending Responsible Staff Details	100.00	100.00	20-12-2024 10:31:53 PM	27-8-2025 10:00:23 AM	3-1-2025 10:31:53 PM	25-8-2025 10:00:01 AM		Audit Trail

CL/2024/12/V1/008310	Claim	Lost	CATHY	Credit Account	6566478472	No	Hub/Depo/Station Handling Issue	Express	Pending Responsible Staff Details	901.90	200.00	20-12-2024 04:25:25 PM	25-1-2025 05:46:54 PM	3-1-2025 04:25:25 PM	23-1-2025 05:40:36 AM		Audit Trail
CL/2024/12/V1/008309	Claim	Lost	H'NG HOOK SENG	Credit Account	ZND173408584103	No	Hub/Depo/Station Handling Issue	Express	Rejected	70.00		20-12-2024 02:35:48 PM		3-1-2025 02:35:48 PM			Audit Trail
CL/2024/12/V1/008308	Claim	Lost	TAN & CHAN DENTAL CLINIC	Credit Account	ZND173232773711	No	Hub/Depo/Station Handling Issue	Express	Pending by Operation	200.00		20-12-2024 02:27:50 PM	15-8-2025 09:57:00 PM	3-1-2025 02:27:50 PM			Audit Trail
CL/2024/12/V1/008307	Claim	Lost	Best Express KUL Hub U10	Credit Account	ZND173233401767	No	Hub/Depo/Station Handling Issue	Express	Rejected	200.00		20-12-2024 11:21:17 AM		3-1-2025 11:21:17 AM			Audit Trail
CL/2024/12/V1/008306	Claim	Lost	Sharifah Khairina Binti Syed Hethir (Master Stokis Kopi Hainan JDT)	Prepaid Account	ZND173394920695	No	Hub/Depo/Station Handling Issue	Express	Pending Responsible Staff and Payment Details	543.00	200.00	20-12-2024 09:20:25 AM	9-1-2025 07:48:41 AM	3-1-2025 09:20:25 AM			Audit Trail
CL/2024/12/V1/008305	Claim	Lost	Qian Li Niao Logistic Intl	Credit Account	FG000088816	No	Hub/Depo/Station Handling Issue	Express	Pending Responsible Staff Details	2000.00	200.00	20-12-2024 02:50:19 AM	8-5-2025 03:38:43 PM	3-1-2025 02:50:19 AM	6-5-2025 03:34:53 AM		Audit Trail
CL/2024/12/V1/008304	Claim	Lost	Efa nasyahanibt Che Harun Ramzi	Prepaid Account	ZND173409318585				Rejected	50000.00		19-12-2024 04:17:02 PM		2-1-2025 04:17:02 PM			Audit Trail
CL/2024/12/V1/008303	Claim	Damage	BEE BOY PLT (TANG XIN RONG)	Credit Account	ZND173408902136				Info Incomplete	0.00		19-12-2024 03:20:49 PM	28-12-2024 02:26:05 PM	2-1-2025 03:20:49 PM			Audit Trail
CL/2024/12/V1/008302	Claim	Delay Delivery Premium Parcel	NAFIEYSA	Cash	ZND173408848618	No	Hub/Depo/Station Handling Issue	Premium	Rejected	40.00		19-12-2024 02:11:12 PM		2-1-2025 02:11:12 PM			Audit Trail
CL/2024/12/V1/008301	Claim	Damage	HIGHFIVE CHANNEL SDN BHD	Cash	ZND173230302005	No	Force Majeure	Express	Pending Responsible Staff Details	330.00	200.00	19-12-2024 11:13:40 AM	17-1-2025 02:55:40 PM	2-1-2025 11:13:40 AM	15-1-2025 02:49:56 AM		Audit Trail
CL/2024/12/V1/008300	Claim	Damage	Best Express KUL Hub U10	Credit Account	ZND173228834587	No	Force Majeure	Express	Rejected	200.00		18-12-2024 05:48:49 PM		1-1-2025 05:48:49 PM			Audit Trail

CL/2024/12/V1/008299	Claim	Damage	Luqmanul IDHARUDDIN BIN Mohd norlam	Prepaid Account	ZND173408548020				Info Incomplete	50.00		18-12-2024 05:41:32 PM	28-12-2024 11:50:55 AM	1-1-2025 05:41:32 PM			Audit Trail
CL/2024/12/V1/008298	Claim	Delay Delivery Premium Parcel	MD SHAHARIZAL BIN MISKAN	Cash	ZND173409307688	No	Hub/Depo/ Station Handling Issue	Premium	Pending Responsible Staff Details	200.00	200.00	18-12-2024 05:18:51 PM	12-1-2025 10:20:27 AM	1-1-2025 05:18:51 PM	10-1-2025 10:16:53 AM		Audit Trail
CL/2024/12/V1/008297	Claim	Lost	JOEY	Cash	ZND173230302852				Info Incomplete	5475.00		18-12-2024 04:58:45 PM	28-12-2024 10:53:58 AM	1-1-2025 04:58:45 PM			Audit Trail
CL/2024/12/V1/008296	Claim	Damage	HJ EXPRESS	Credit Account	ZND173395235101	No	Hub/Depo/ Station Handling Issue	Express	Rejected	200.00		18-12-2024 04:01:56 PM		1-1-2025 04:01:56 PM			Audit Trail
CL/2024/12/V1/008295	Claim	Lost	THAVAMALAR TANGARAJU	Credit Account	ZND173395024170	No	Hub/Depo/ Station Handling Issue	Express	Pending by Operation	0.00		18-12-2024 03:47:23 PM	30-1-2025 09:50:20 AM	1-1-2025 03:47:23 PM			Audit Trail
CL/2024/12/V1/008294	Claim	Lost	Winnie Tan	Credit Account	CND1732298402660001				Rejected	1990.00		18-12-2024 02:56:20 PM		1-1-2025 02:56:20 PM			Audit Trail
CL/2024/12/V1/008293	Claim	Lost	MMATRIX	Credit Account	ZND173227861935	No	Hub/Depo/ Station Handling Issue	Express	Rejected	10.00		18-12-2024 02:37:13 PM		1-1-2025 02:37:13 PM			Audit Trail
CL/2024/12/V1/008292	Claim	Lost	MMATRIX	Credit Account	ZND173226534281				Rejected	10.00		18-12-2024 02:31:45 PM		1-1-2025 02:31:45 PM			Audit Trail
CL/2024/12/V1/008291	Claim	Lost	MMATRIX	Credit Account	ZND173225996097	No	Hub/Depo/ Station Handling Issue	Express	Pending by Operation	1999.00		18-12-2024 02:30:16 PM	25-12-2024 09:43:31 AM	1-1-2025 02:30:16 PM			Audit Trail
CL/2024/12/V1/008290	Claim	Lost	MMATRIX	Credit Account	ZND173225985275	No	Hub/Depo/ Station Handling Issue	Express	Rejected	10.00		18-12-2024 02:23:21 PM		1-1-2025 02:23:21 PM			Audit Trail
CL/2024/12/V1/008289	Claim	Lost	MMATRIX	Credit Account	ZND173226513002				Rejected	10.00		18-12-2024 02:16:53 PM		1-1-2025 02:16:53 PM			Audit Trail
CL/2024/12/V1/008288	Claim	Lost	MMATRIX	Credit Account	ZND173229408954				Rejected	6299.00		18-12-2024 02:12:52 PM		1-1-2025 02:12:52 PM			Audit Trail
CL/2024/12/V1/008287	Claim	Missing Content	PRINT LAND ENTERPRISE - BMS (AGW3911859000	Credit Account	ZND173395234630	No	Hub/Depo/ Station Handling Issue	Express	Pending Responsible Staff Details	48.00	48.00	18-12-2024 12:59:17 PM	9-1-2025 11:44:45 AM	1-1-2025 12:59:17 PM	7-1-2025 11:38:40 AM		Audit Trail

CL/2024/12/V1/008286	Claim	Damage FreshBox	JACKY TEH	Credit Account	ZND173395140481				Rejected	180.00		18-12-2024 12:01:40 PM		1-1-2025 12:01:40 PM			Audit Trail
CL/2024/12/V1/008285	Claim	Lost	Chee Teong Chew	Credit Account	ZND173226046661	No	Hub/Depo/ Station Handling Issue	Express	Rejected	218.76		18-12-2024 11:45:38 AM		1-1-2025 11:45:38 AM			Audit Trail
CL/2024/12/V1/008284	Claim	Lost	MMATRIX	Credit Account	ZND173221546005				Rejected	10.00		18-12-2024 11:14:40 AM		1-1-2025 11:14:40 AM			Audit Trail
CL/2024/12/V1/008283	Claim	Damage	Christine Tan	Credit Account	ZND173228438921				Info Incomplete	170.37		18-12-2024 10:49:46 AM	4-1-2025 10:49:10 AM	1-1-2025 10:49:46 AM			Audit Trail
CL/2024/12/V1/008282	Claim	Damage	Christine Tan	Credit Account	ZND173232560724	No	Hub/Depo/ Station Handling Issue	Express	Pending by Operation	329.00		18-12-2024 10:42:55 AM	26-12-2024 05:07:31 PM	1-1-2025 10:42:55 AM			Audit Trail
CL/2024/12/V1/008281	Claim	Damage	YIPIN	Credit Account	ZND173227771296				Rejected	88.00		18-12-2024 10:16:08 AM		1-1-2025 10:16:08 AM			Audit Trail
CL/2024/12/V1/008280	Claim	Lost	Qian Li Niao Logistic Intl	Credit Account	FG000090231	No	Hub/Depo/ Station Handling Issue	Express	Pending Responsible Staff Details	19.44	19.44	17-12-2024 11:38:41 PM	9-1-2025 11:51:13 AM	31-12-2024 11:38:41 PM	7-1-2025 11:47:00 AM		Audit Trail
CL/2024/12/V1/008279	Claim	Lost	JENNY	Credit Account	ZND173231380552				Rejected	137.00		17-12-2024 09:29:17 PM		31-12-2024 09:29:17 PM			Audit Trail
CL/2024/12/V1/008278	Claim	Damage	MELANIE SIW WEN YING	Cash	ZND173408814828	No	Hub/Depo/ Station Handling Issue	FreshBox	Pending Responsible Staff and Payment Details	269.20	200.00	17-12-2024 07:18:05 PM	9-1-2025 09:32:52 AM	31-12-2024 07:18:05 PM			Audit Trail
CL/2024/12/V1/008277	Claim	Damage	Christine Tan	Credit Account	ZND173233230084	No	Hub/Depo/ Station Handling Issue	Express	Pending by Operation	735.00		17-12-2024 06:17:18 PM	26-12-2024 03:03:55 PM	31-12-2024 06:17:18 PM			Audit Trail
CL/2024/12/V1/008276	Claim	Damage	YUKIMURA KOI CENTRE	Credit Account	ZND173232495774				Rejected	1000.00		17-12-2024 05:59:22 PM		31-12-2024 05:59:22 PM			Audit Trail
CL/2024/12/V1/008275	Claim	Damage	U & ME Electrical Sdn Bhd	Credit Account	ZND173231560138	Yes	Force Majeure	Express	Pending Responsible Staff Details and Pending Upload Payment from Insurance Company	3000.00	1500.00	17-12-2024 05:36:23 PM		31-12-2024 05:36:23 PM	6-11-2025 10:33:17 AM		Audit Trail

CL/2024/12/V1/008274	Claim	Damage	Penn Elcom Sdn Bhd	Credit Account	ZND173395262350				Info Incomplete	145.00		17-12-2024 04:11:55 PM	26-12-2024 11:02:34 AM	31-12-2024 04:11:55 PM			Audit Trail
CL/2024/12/V1/008273	Claim	Lost	Best Express KUL Hub U10	Credit Account	ZND173225866079	No	Hub/Depo/ Station Handling Issue	Express	Pending Responsible Staff Details and Pending Upload Payment from Insurance Company	200.00	159.40	17-12-2024 03:37:09 PM		31-12-2024 03:37:09 PM			Audit Trail
CL/2024/12/V1/008272	Claim	Lost	Best Express KUL Hub U10	Credit Account	CND173226220023001	No	Hub/Depo/ Station Handling Issue	Express	Pending Responsible Staff Details and Pending Upload Payment from Insurance Company	200.00	47.40	17-12-2024 03:30:13 PM		31-12-2024 03:30:13 PM			Audit Trail
CL/2024/12/V1/008271	Claim	Lost	Best Express KUL Hub U10	Credit Account	ZND173226220023	No	Hub/Depo/ Station Handling Issue	Express	Pending Responsible Staff Details and Pending Upload Payment from Insurance Company	200.00	47.40	17-12-2024 03:27:57 PM		31-12-2024 03:27:57 PM			Audit Trail
CL/2024/12/V1/008270	Claim	Damage	Dewi Masdia Kamaruddin	Cash	ZND173228811533				Rejected	100.00		17-12-2024 03:11:23 PM		31-12-2024 03:11:23 PM			Audit Trail
CL/2024/12/V1/008269	Claim	Lost	Best Express KUL Hub U10	Credit Account	ZND173232698823	No	Hub/Depo/ Station Handling Issue	Express	Rejected	200.00		17-12-2024 02:59:39 PM		31-12-2024 02:59:39 PM			Audit Trail
CL/2024/12/V1/008268	Claim	Lost	Best Express KUL Hub U10	Credit Account	ZND173230835367	No	Hub/Depo/ Station Handling Issue	Express	Pending Responsible Staff Details and Pending Upload Payment from Insurance Company	200.00	51.40	17-12-2024 02:55:25 PM		31-12-2024 02:55:25 PM			Audit Trail

CL/2024/12/V1/008267	Claim	Lost	Christine Tan	Credit Account	ZND173080450864	No	Hub/Depo/ Station Handling Issue	Express	Pending Responsible Staff Details	0.00	200.00	17-12-2024 02:53:46 PM	17-1-2025 02:49:08 PM	31-12-2024 02:53:46 PM	15-1-2025 02:43:09 AM		Audit Trail
CL/2024/12/V1/008266	Claim	Lost	Best Express KUL Hub U10	Credit Account	ZND173394966112	No	Hub/Depo/ Station Handling Issue	Express	Rejected	200.00		17-12-2024 02:53:11 PM		31-12-2024 02:53:11 PM			Audit Trail
CL/2024/12/V1/008265	Claim	Lost	Best Express KUL Hub U10	Credit Account	ZND173225866598	No	Hub/Depo/ Station Handling Issue	Express	Pending Responsible Staff Details and Pending Upload Payment from Insurance Company	200.00	66.60	17-12-2024 02:49:51 PM		31-12-2024 02:49:51 PM			Audit Trail
CL/2024/12/V1/008264	Claim	Lost	Best Express KUL Hub U10	Credit Account	ZND173226596081	No	Hub/Depo/ Station Handling Issue	Express	Rejected	200.00		17-12-2024 02:42:50 PM		31-12-2024 02:42:50 PM			Audit Trail
CL/2024/12/V1/008263	Claim	Lost	LING NATURE STINGLESS BEE FARM	Credit Account	ZND173082236817	No	Driver Issue	Express	Pending Responsible Staff Details	168.00	168.00	17-12-2024 12:30:00 PM	20-8-2025 09:38:01 AM	31-12-2024 12:30:00 PM	18-8-2025 09:37:38 AM		Audit Trail
CL/2024/12/V1/008262	Claim	Delay Delivery Premium Parcel	EP SINAR (M) SDN BHD	Credit Account	ZND173408812213				Rejected	180.00		17-12-2024 12:23:40 PM		31-12-2024 12:23:40 PM			Audit Trail
CL/2024/12/V1/008261	Claim	Damage	PENI GROUP SDN. BHD	Credit Account	ZND173230843119	No	Force Majeure	Express	Pending Responsible Staff Details	9.99	4.90	17-12-2024 10:51:46 AM	9-1-2025 02:06:03 PM	31-12-2024 10:51:46 AM	7-1-2025 02:01:44 AM		Audit Trail
CL/2024/12/V1/008260	Claim	Lost	UME MARKETING (M) SDN BHD	Prepaid Account	ZND173230124508				Rejected	327.66		17-12-2024 10:33:36 AM		31-12-2024 10:33:36 AM			Audit Trail
CL/2024/12/V1/008259	Claim	Lost	Ng Chor Hsin	Credit Account	CNMYL000069040				Rejected	0.00		17-12-2024 10:22:57 AM		31-12-2024 10:22:57 AM			Audit Trail
CL/2024/12/V1/008258	Claim	Delay Delivery Premium Parcel	Paperboy Logistics Sdn Bhd	Credit Account	ZND173395100898	No	Hub/Depo/ Station Handling Issue	Premium	Pending Responsible Staff Details	100.00	100.00	17-12-2024 10:03:30 AM	20-8-2025 09:59:51 AM	31-12-2024 10:03:30 AM	18-8-2025 09:59:34 AM		Audit Trail
CL/2024/12/V1/008257	Claim	Lost	JENNIFER	Cash	ZIN173232925530				Rejected	300.00		17-12-2024 09:53:19 AM		31-12-2024 09:53:19 AM			Audit Trail

CL/2024/12/V1/008256	Claim	Lost	UME MARKETING (M) SDN BHD	Prepaid Account	ZND173230144032				Rejected	521.64		17-12-2024 09:39:20 AM		31-12-2024 09:39:20 AM			Audit Trail
CL/2024/12/V1/008255	Claim	Lost	Muhammad Zuhaimi kamaruddin	Credit Account	ZND173395011217				Rejected	250.00		16-12-2024 09:46:46 PM		30-12-2024 09:46:46 PM			Audit Trail
CL/2024/12/V1/008254	Claim	Delay Delivery Premium Parcel	FELICIA NOVIYANTO	Prepaid Account	ZND173232694641	No	Misrouted Issue	Premium	Pending Responsible Staff Details	100.00	100.00	16-12-2024 06:57:56 PM	22-1-2025 04:48:04 PM	30-12-2024 06:57:56 PM	20-1-2025 04:35:03 AM		Audit Trail
CL/2024/12/V1/008253	Claim	Delay Delivery Premium Parcel	Paperboy Logistics Sdn Bhd	Credit Account	ZND173395100928	No	Hub/Depo/ Station Handling Issue	Premium	Pending Responsible Staff Details	100.00	100.00	16-12-2024 06:37:57 PM	20-8-2025 10:01:23 AM	30-12-2024 06:37:57 PM	18-8-2025 10:01:04 AM		Audit Trail
CL/2024/12/V1/008252	Claim	Lost	Best Express KUL Hub U10	Credit Account	ZND173230835480	No	Hub/Depo/ Station Handling Issue	Express	Pending Responsible Staff Details and Pending Upload Payment from Insurance Company	200.00	13.80	16-12-2024 05:17:40 PM		30-12-2024 05:17:40 PM			Audit Trail
CL/2024/12/V1/008251	Claim	Damage	Yung	Prepaid Account	ZND173229540494				Info Incomplete	500.00		16-12-2024 05:16:02 PM	25-12-2024 02:57:46 PM	30-12-2024 05:16:02 PM			Audit Trail
CL/2024/12/V1/008250	Claim	Damage	U & ME Electrical Sdn Bhd	Credit Account	ZND173231418910	No	Hub/Depo/ Station Handling Issue	Express	Pending Responsible Staff Details	200.00	200.00	16-12-2024 05:03:13 PM	17-1-2025 03:09:53 PM	30-12-2024 05:03:13 PM	15-1-2025 02:58:21 AM		Audit Trail
CL/2024/12/V1/008249	Claim	Damage	MYPOST SOLUTIONS	Prepaid Account	ZND173227332763				Rejected	1840.00		16-12-2024 03:17:32 PM		30-12-2024 03:17:32 PM			Audit Trail
CL/2024/12/V1/008248	Claim	Damage	PP HOME FURNITURE (M) SDN. BHD	Prepaid Account	ZND173395294573				Rejected	60.00		16-12-2024 03:13:38 PM		30-12-2024 03:13:38 PM			Audit Trail
CL/2024/12/V1/008247	Claim	Damage	ASTER BLOOM SDN BHD	Credit Account	ZND173395262336	No	Hub/Depo/ Station Handling Issue	Express	Pending Responsible Staff Details	108.08	108.08	16-12-2024 02:43:03 PM	28-1-2026 09:33:03 AM	30-12-2024 02:43:03 PM	26-1-2026 09:29:02 AM		Audit Trail
CL/2024/12/V1/008246	Claim	Lost	LOUIS	Credit Account	ZND173232224978	No	Hub/Depo/ Station Handling Issue	Express	Rejected	200.00		16-12-2024 02:38:05 PM		30-12-2024 02:38:05 PM			Audit Trail
CL/2024/12/V1/008245	Claim	Damage	MYPOST SOLUTIONS	Prepaid Account	RTSZND1732273327 63				Rejected	1850.00		16-12-2024 02:14:21 PM		30-12-2024 02:14:21 PM			Audit Trail

CL/2024/12/V1/008244	Claim	Damage	Best Express KUL Hub U10	Credit Account	ZND173408637243				Rejected	200.00		16-12-2024 02:06:48 PM		30-12-2024 02:06:48 PM			Audit Trail
CL/2024/12/V1/008243	Claim	Damage	Ooi Chze Haw	Cash	ZND173232051741				Rejected	160.00		16-12-2024 01:55:18 PM		30-12-2024 01:55:18 PM			Audit Trail
CL/2024/12/V1/008242	Claim	Lost	JENNIE TAN	Prepaid Account	EFS1004357171	No	Hub/Depo/ Station Handling Issue	Express	Info Incomplete	300.00		16-12-2024 12:15:53 PM	5-1-2025 10:20:41 AM	30-12-2024 12:15:53 PM			Audit Trail
CL/2024/12/V1/008241	Claim	Delay Delivery Premium Parcel	Paperboy Logistics Sdn Bhd	Credit Account	ZND173395100850	No	Hub/Depo/ Station Handling Issue	Premium	Pending Responsible Staff Details	100.00	100.00	16-12-2024 10:48:09 AM	20-8-2025 10:03:55 AM	30-12-2024 10:48:09 AM	18-8-2025 10:03:38 AM		Audit Trail
CL/2024/12/V1/008240	Claim	Delay Delivery Premium Parcel	Penn Elcom Sdn Bhd	Credit Account	ZND173394947586	No	Hub/Depo/ Station Handling Issue	Premium	Pending Responsible Staff and Payment Details	500.00	100.00	16-12-2024 09:29:48 AM	9-1-2025 09:45:55 AM	30-12-2024 09:29:48 AM			Audit Trail
CL/2024/12/V1/008239	Claim	Damage	Nik ab razak bin mohamad,	Credit Account	ZND173230902588	No	Force Majeure	Express	Pending Responsible Staff and Payment Details	200.00	200.00	14-12-2024 08:29:38 PM	30-1-2026 01:34:52 PM	28-12-2024 08:29:38 PM			Audit Trail
CL/2024/12/V1/008238	Claim	Damage	MUHAMAD YUSRI BIN CHE YA	Cash	ZND173221797643				Rejected	650.00		14-12-2024 02:50:41 PM		28-12-2024 02:50:41 PM			Audit Trail
CL/2024/12/V1/008237	Claim	Lost	PENI GROUP SDN. BHD	Credit Account	ZND173227467083				Rejected	214.90		14-12-2024 11:57:59 AM		28-12-2024 11:57:59 AM			Audit Trail
CL/2024/12/V1/008236	Claim	Lost	PENI GROUP SDN. BHD	Credit Account	ZND173227725022				Rejected	1405.00		14-12-2024 11:54:49 AM		28-12-2024 11:54:49 AM			Audit Trail
CL/2024/12/V1/008235	Claim	Lost	QM LIVE EMPIRE	Credit Account	ZND173225514406	No	Hub/Depo/ Station Handling Issue	Express	Pending Responsible Staff Details	98.00	88.00	14-12-2024 11:07:50 AM	23-1-2025 10:53:40 AM	28-12-2024 11:07:50 AM	21-1-2025 10:49:56 AM		Audit Trail
CL/2024/12/V1/008234	Claim	Delay Delivery Premium Parcel	Wong	Credit Account	TOP60807226	No	Hub/Depo/ Station Handling Issue	Express	Pending Responsible Staff Details	100.00	100.00	14-12-2024 01:09:36 AM	20-8-2025 02:10:28 PM	28-12-2024 01:09:36 AM	18-8-2025 02:10:06 AM		Audit Trail
CL/2024/12/V1/008233	Claim	Damage	TIU	Credit Account	ZND173232918556				Rejected	250.00		13-12-2024 10:46:35 PM		27-12-2024 10:46:35 PM			Audit Trail
CL/2024/12/V1/008232	Claim	Lost	MOHD NAZELI BIN MOHD NAWI	Cash	ZND173212528294	Yes			Rejected	0.00		13-12-2024 10:33:26 PM		27-12-2024 10:33:26 PM			Audit Trail

CL/2024/12/V1/008231	Claim	Damage	jane goh	Credit Account	6339559796	No	Hub/Depo/Station Handling Issue	Express	Rejected	402.00		13-12-2024 06:21:52 PM		27-12-2024 06:21:52 PM			Audit Trail
CL/2024/12/V1/008230	Claim	Lost	Lee Keng Lin	Credit Account	SY6049637985	No	Driver Issue	Express	Pending by Operation	402.00		13-12-2024 06:19:19 PM	5-1-2025 09:16:24 AM	27-12-2024 06:19:19 PM			Audit Trail
CL/2024/12/V1/008229	Claim	Damage FreshBox	AFIQ FIKRI	Credit Account	ZND173233997024	No	Misrouted Issue	Express	Pending Responsible Staff Details	200.00	200.00	13-12-2024 11:48:33 AM	9-1-2025 02:22:41 PM	27-12-2024 11:48:33 AM	7-1-2025 02:15:24 AM		Audit Trail
CL/2024/12/V1/008228	Claim	Damage FreshBox	VINCENT HONG	Credit Account	ZND173233997017				Rejected	200.00		13-12-2024 11:45:16 AM		27-12-2024 11:45:16 AM			Audit Trail
CL/2024/12/V1/008227	Claim	Lost	Best Express KUL Hub U10	Credit Account	ZND173225286822	No	Hub/Depo/Station Handling Issue	Express	Pending Responsible Staff Details and Pending Upload Payment from Insurance Company	200.00	19.40	13-12-2024 11:13:15 AM		27-12-2024 11:13:15 AM			Audit Trail
CL/2024/12/V1/008226	Claim	Lost	Best Express KUL Hub U10	Credit Account	ZND173225287027	No	Hub/Depo/Station Handling Issue	Express	Pending Responsible Staff Details and Pending Upload Payment from Insurance Company	200.00	25.00	13-12-2024 11:03:11 AM		27-12-2024 11:03:11 AM			Audit Trail
CL/2024/12/V1/008225	Claim	Lost	Best Express KUL Hub U10	Credit Account	ZND173224559392	No	Hub/Depo/Station Handling Issue	Express	Rejected	200.00		13-12-2024 11:00:07 AM		27-12-2024 11:00:07 AM			Audit Trail
CL/2024/12/V1/008224	Claim	Lost	QM LIVE EMPIRE	Credit Account	ZND173229628123				Info Incomplete	52.00		13-12-2024 10:55:52 AM	21-12-2024 05:07:31 PM	27-12-2024 10:55:52 AM			Audit Trail
CL/2024/12/V1/008223	Claim	Lost	Best Express KUL Hub U10	Credit Account	ZND173224558876	No	Hub/Depo/Station Handling Issue	Express	Pending Responsible Staff Details and Pending Upload Payment from Insurance Company	200.00	89.00	13-12-2024 10:47:20 AM		27-12-2024 10:47:20 AM			Audit Trail

CL/2024/12/V1/008222	Claim	Lost	Best Express KUL Hub U10	Credit Account	ZND173222842502	No	Hub/Depo/ Station Handling Issue	Express	Pending Responsible Staff Details and Pending Upload Payment from Insurance Company	200.00	200.00	13-12-2024 10:44:35 AM		27-12-2024 10:44:35 AM			Audit Trail
CL/2024/12/V1/008221	Claim	Lost	Best Express KUL Hub U10	Credit Account	ZND173222842311	No	Hub/Depo/ Station Handling Issue	Express	Pending Responsible Staff Details and Pending Upload Payment from Insurance Company	200.00	26.60	13-12-2024 10:42:02 AM		27-12-2024 10:42:02 AM			Audit Trail
CL/2024/12/V1/008220	Claim	Lost	Best Express KUL Hub U10	Credit Account	ZND173083761561-1	No	Hub/Depo/ Station Handling Issue	Express	Pending Responsible Staff Details and Pending Upload Payment from Insurance Company	200.00	200.00	13-12-2024 10:38:37 AM		27-12-2024 10:38:37 AM			Audit Trail
CL/2024/12/V1/008219	Claim	Damage	De Pine Vietcis Sdn Bhd	Credit Account	ZND173232322827				Info Incomplete	16.96		13-12-2024 09:56:51 AM	21-12-2024 12:05:14 PM	27-12-2024 09:56:51 AM			Audit Trail
CL/2024/12/V1/008218	Claim	Delay Delivery Premium Parcel	JOHNNY CHONG	Credit Account	ZND173228886333				Rejected	16.00		13-12-2024 09:50:35 AM		27-12-2024 09:50:35 AM			Audit Trail
CL/2024/12/V1/008217	Claim	Damage FreshBox	Nicholas Mun	Credit Account	ZND173232369693				Rejected	298.00		12-12-2024 06:14:49 PM		26-12-2024 06:14:49 PM			Audit Trail
CL/2024/12/V1/008216	Claim	Damage	EMILY THAM	Credit Account	ZND173232225401				Rejected	200.00		12-12-2024 06:02:19 PM		26-12-2024 06:02:19 PM			Audit Trail
CL/2024/12/V1/008215	Claim	Damage FreshBox	MPMA KARMA Mpma	Credit Account	ZND173232441559				Rejected	342.00		12-12-2024 05:47:13 PM		26-12-2024 05:47:13 PM			Audit Trail
CL/2024/12/V1/008214	Claim	Damage	HIGHFIVE CHANNEL SDN BHD	Cash	ZND173229332099	No	Hub/Depo/ Station Handling Issue	Express	Pending Responsible Staff Details	299.00	200.00	12-12-2024 05:03:34 PM	4-1-2025 10:03:55 AM	26-12-2024 05:03:34 PM	2-1-2025 09:59:35 AM		Audit Trail

CL/2024/12/V1/008213	Claim	Damage	HIGHFIVE CHANNEL SDN BHD	Cash	ZND173229486433	No	Hub/Depo/ Station Handling Issue	Express	Pending Responsible Staff Details	35.00	35.00	12-12-2024 04:57:14 PM	4-1-2025 10:10:53 AM	26-12-2024 04:57:14 PM	2-1-2025 10:05:48 AM		Audit Trail
CL/2024/12/V1/008212	Claim	Delay Delivery Premium Parcel	Paperboy Logistics Sdn Bhd	Credit Account	ZND173232796079	No	Hub/Depo/ Station Handling Issue	Express	Pending Responsible Staff Details	0.00	100.00	12-12-2024 03:44:03 PM	7-4-2025 11:03:05 AM	26-12-2024 03:44:03 PM	5-4-2025 11:00:46 AM		Audit Trail
CL/2024/12/V1/008211	Claim	Damage	Kamsiah binti Abu Bakar	Credit Account	ZND173232429373	No	Hub/Depo/ Station Handling Issue	Express	Pending Responsible Staff Details	200.00	200.00	12-12-2024 03:31:08 PM	9-1-2025 10:32:55 AM	26-12-2024 03:31:08 PM	7-1-2025 10:26:24 AM		Audit Trail
CL/2024/12/V1/008210	Claim	Lost	MMATRIX	Credit Account	ZND173222857889				Rejected	10.00		12-12-2024 03:08:33 PM		26-12-2024 03:08:33 PM			Audit Trail
CL/2024/12/V1/008209	Claim	Lost	MMATRIX	Credit Account	ZND173084559525	No	Hub/Depo/ Station Handling Issue	Express	Pending Responsible Staff Details	10.00	10.00	12-12-2024 03:06:53 PM	1-1-2025 12:02:51 PM	26-12-2024 03:06:53 PM	30-12-2024 12:02:31 PM		Audit Trail
CL/2024/12/V1/008208	Claim	Lost	CH BUNDLE	Cash	ZND173222878006				Rejected	125.00		12-12-2024 02:52:29 PM		26-12-2024 02:52:29 PM			Audit Trail
CL/2024/12/V1/008207	Claim	Lost	MMATRIX	Credit Account	ZND173084560477				Rejected	10.00		12-12-2024 02:41:40 PM		26-12-2024 02:41:40 PM			Audit Trail
CL/2024/12/V1/008206	Claim	Lost	MMATRIX	Credit Account	ZND173224523911				Rejected	10.00		12-12-2024 02:40:04 PM		26-12-2024 02:40:04 PM			Audit Trail
CL/2024/12/V1/008205	Claim	Lost	MMATRIX	Credit Account	ZND173223356770				Rejected	5499.00		12-12-2024 02:38:49 PM		26-12-2024 02:38:49 PM			Audit Trail
CL/2024/12/V1/008204	Claim	Lost	MMATRIX	Credit Account	ZND173222428157				Rejected	2599.00		12-12-2024 02:32:14 PM		26-12-2024 02:32:14 PM			Audit Trail
CL/2024/12/V1/008203	Claim	Lost	MMATRIX	Credit Account	ZND173222435582				Rejected	6499.00		12-12-2024 02:28:32 PM		26-12-2024 02:28:32 PM			Audit Trail
CL/2024/12/V1/008202	Claim	Delay Delivery Premium Parcel	Wong	Credit Account	TOP60803928	No	Hub/Depo/ Station Handling Issue	Premium	Rejected	100.00		12-12-2024 02:16:19 PM		26-12-2024 02:16:19 PM			Audit Trail
CL/2024/12/V1/008201	Claim	Lost	OH HONEY MALAYSIA	Cash	ZND173232042077	No	Driver Issue	Express	Pending by Operation	500.00		12-12-2024 01:04:46 PM	4-1-2025 03:31:25 PM	26-12-2024 01:04:46 PM			Audit Trail
CL/2024/12/V1/008200	Claim	Delay Delivery Premium Parcel	LWIN AYE/MS TAN	Credit Account	ZND173231511673				Rejected	100.00		12-12-2024 12:29:56 PM		26-12-2024 12:29:56 PM			Audit Trail

CL/2024/12/V1/008199	Claim	Lost	Fatin Bhasheyrah Binti Mohd Zaiki	Credit Account	ZND173226866368				Rejected	478.00		12-12-2024 11:49:42 AM		26-12-2024 11:49:42 AM			Audit Trail
CL/2024/12/V1/008198	Claim	Damage	NUR AMALIA IZZATI BINTI MOHD ROMZI	Credit Account	ZND173228708239				Info Incomplete	50.00		12-12-2024 10:47:58 AM	20-12-2024 02:12:04 PM	26-12-2024 10:47:58 AM			Audit Trail
CL/2024/12/V1/008197	Claim	Lost	QM LIVE EMPIRE	Credit Account	ZND173080988268	No	Hub/Depo/ Station Handling Issue	Express	Pending Responsible Staff Details	262.00	200.00	12-12-2024 09:55:17 AM	5-1-2025 02:40:42 PM	26-12-2024 09:55:17 AM	3-1-2025 02:32:38 AM		Audit Trail
CL/2024/12/V1/008196	Claim	Damage	HY Great Deal Management	Cash	ZND173230984140	No	Hub/Depo/ Station Handling Issue	FreshBox	Pending Responsible Staff Details	340.40	200.00	11-12-2024 08:43:56 PM	8-1-2025 11:18:57 AM	25-12-2024 08:43:56 PM	6-1-2025 11:18:24 AM		Audit Trail
CL/2024/12/V1/008195	Claim	Damage	HY Great Deal Management	Cash	ZND173230981422	No	Hub/Depo/ Station Handling Issue	FreshBox	Pending Responsible Staff Details	237.40	200.00	11-12-2024 08:39:59 PM	8-1-2025 11:22:01 AM	25-12-2024 08:39:59 PM	6-1-2025 11:21:44 AM		Audit Trail
CL/2024/12/V1/008194	Claim	Damage	Amina Impian Venture	Credit Account	ZND173230627245				Rejected	75.00		11-12-2024 04:27:13 PM		25-12-2024 04:27:13 PM			Audit Trail
CL/2024/12/V1/008193	Claim	Damage	PP HOME FURNITURE (M) SDN. BHD.	Prepaid Account	ZND173229790493				Rejected	90.00		11-12-2024 04:10:33 PM		25-12-2024 04:10:33 PM			Audit Trail
CL/2024/12/V1/008192	Claim	Damage	T&T EXPRESS SERVICES	Cash	ZND173232437149				Rejected	350.00		11-12-2024 03:55:04 PM		25-12-2024 03:55:04 PM			Audit Trail
CL/2024/12/V1/008191	Claim	Damage	Best Express KUL Hub U10	Credit Account	ZND173076004507				Rejected	200.00		11-12-2024 03:26:28 PM		25-12-2024 03:26:28 PM			Audit Trail
CL/2024/12/V1/008190	Claim	Damage	Akubig Venture Sdn Bhd	Prepaid Account	ZND173084567247	No	Hub/Depo/ Station Handling Issue	Express	Rejected	420.00		11-12-2024 03:19:12 PM		25-12-2024 03:19:12 PM			Audit Trail
CL/2024/12/V1/008189	Claim	Lost	WORAKORN KHANRAKSA	Credit Account	ZND173228636969	No	Hub/Depo/ Station Handling Issue	Express	Rejected	200.00		11-12-2024 02:20:40 PM		25-12-2024 02:20:40 PM			Audit Trail
CL/2024/12/V1/008188	Claim	Delay Delivery Premium Parcel	CHRISTINE YEOH	Credit Account	ZND173231621952				Rejected	100.00		11-12-2024 12:18:06 PM		25-12-2024 12:18:06 PM			Audit Trail

CL/2024/12/V1/008187	Claim	Missing Content	OFFICE FURNITURE DIRECT PLT (202104001620)	Cash	ZND173227889533	No	Hub/Depo/ Station Handling Issue	Express	Pending by Operation	50.00		11-12-2024 12:08:48 PM	19-12-2024 01:56:18 PM	25-12-2024 12:08:48 PM			Audit Trail
CL/2024/12/V1/008186	Claim	Delay Delivery Premium Parcel	WILLY TAY	Credit Account	ZND173230499187	No	Hub/Depo/ Station Handling Issue	Premium	Rejected	275.00		11-12-2024 11:42:46 AM		25-12-2024 11:42:46 AM			Audit Trail
CL/2024/12/V1/008185	Claim	Damage	Yusof Hasan	Credit Account	ZND173225912141	No	Hub/Depo/ Station Handling Issue	Express	Pending Responsible Staff and Payment Details	200.00	200.00	11-12-2024 10:41:55 AM	30-1-2026 01:34:48 PM	25-12-2024 10:41:55 AM			Audit Trail
CL/2024/12/V1/008184	Claim	Damage	Ek express service	Credit Account	ZND173228061037				Rejected	0.00		11-12-2024 09:55:44 AM		25-12-2024 09:55:44 AM			Audit Trail
CL/2024/12/V1/008183	Claim	Damage	heidi	Credit Account	SY6049641533				Rejected	330.00		10-12-2024 07:37:54 PM		24-12-2024 07:37:54 PM			Audit Trail
CL/2024/12/V1/008182	Claim	Lost	CHINESE KAFEI	Credit Account	ZND173227237532				Rejected	91.00		10-12-2024 04:49:45 PM		24-12-2024 04:49:45 PM			Audit Trail
CL/2024/12/V1/008181	Claim	Damage	KUANG HUAT	Credit Account	ZND173227973850				Rejected	313.00		10-12-2024 04:28:27 PM		24-12-2024 04:28:27 PM			Audit Trail
CL/2024/12/V1/008180	Claim	Damage	ACHIEVA TECHNOLOGY SDN BHD	Credit Account	ZND173224202861	No	Hub/Depo/ Station Handling Issue	Express	Pending Responsible Staff Details	690.00	200.00	10-12-2024 04:22:19 PM	5-1-2025 02:46:13 PM	24-12-2024 04:22:19 PM	3-1-2025 02:42:13 AM		Audit Trail
CL/2024/12/V1/008179	Claim	Damage	MMATRIX SDN BHD	Credit Account	ZND173229124403	No	Hub/Depo/ Station Handling Issue	Express	Pending Responsible Staff Details	1099.00	200.00	10-12-2024 02:39:50 PM	1-1-2025 12:06:38 PM	24-12-2024 02:39:50 PM	30-12-2024 12:03:12 PM		Audit Trail
CL/2024/12/V1/008178	Claim	Lost	K&N cabinet furniture	Prepaid Account	ZND173226777343				Rejected	306.00		10-12-2024 01:11:28 PM		24-12-2024 01:11:28 PM			Audit Trail
CL/2024/12/V1/008177	Claim	Lost	TEE CHUAN REN	Cash	ZND173227683896				Rejected	1899.00		10-12-2024 11:40:25 AM		24-12-2024 11:40:25 AM			Audit Trail
CL/2024/12/V1/008176	Claim	Lost	Chai Kai Chun	Cash	ZND173227859475	No	Hub/Depo/ Station Handling Issue	Express	Rejected	276.00		10-12-2024 11:33:24 AM		24-12-2024 11:33:24 AM			Audit Trail
CL/2024/12/V1/008175	Claim	Damage	CHONG KIM CHENG	Prepaid Account	ZND173222806184				Rejected	12.30		10-12-2024 10:36:40 AM		24-12-2024 10:36:40 AM			Audit Trail
CL/2024/12/V1/008174	Claim	Damage	CHONG KIM CHENG	Prepaid Account	ZND173222768963				Rejected	3.30		10-12-2024 10:29:41 AM		24-12-2024 10:29:41 AM			Audit Trail

CL/2024/12/V1/008173	Claim	Lost	CHONG KIM CHENG	Prepaid Account	ZND173222782563				Rejected	2.50		10-12-2024 10:23:11 AM		24-12-2024 10:23:11 AM			Audit Trail
CL/2024/12/V1/008172	Claim	Damage	CHONG KIM CHENG	Prepaid Account	ZND173222781801				Rejected	6.50		10-12-2024 10:12:28 AM		24-12-2024 10:12:28 AM			Audit Trail
CL/2024/12/V1/008171	Claim	Damage	THE TEKI PROGRAMME GLOBAL	Credit Account	ZND173230436649	No	Hub/Depo/ Station Handling Issue	Express	Pending Responsible Staff Details	3000.00	200.00	9-12-2024 09:48:39 PM	5-1-2025 02:56:48 PM	23-12-2024 09:48:39 PM	3-1-2025 02:53:38 AM		Audit Trail
CL/2024/12/V1/008170	Claim	Damage	NG CHONG SWEE	Credit Account	ZND173224133202				Rejected	200.00		9-12-2024 05:47:44 PM		23-12-2024 05:47:44 PM			Audit Trail
CL/2024/12/V1/008169	Claim	Damage	CHONG KIM CHENG	Prepaid Account	ZND173222775589				Rejected	12.60		9-12-2024 04:49:28 PM		23-12-2024 04:49:28 PM			Audit Trail
CL/2024/12/V1/008168	Claim	Damage	PERABOT SUNGAI RAMBAI SDN BHD	Credit Account	ZND173077741777	Yes	Hub/Depo/ Station Handling Issue	Express	Pending by Claim Dept	1159.00		9-12-2024 04:04:40 PM	29-11-2025 10:20:23 AM	23-12-2024 04:04:40 PM			Audit Trail
CL/2024/12/V1/008167	Claim	Lost	VH SUPPLY ENTERPRISE	Credit Account	CND173080265383002	No	Hub/Depo/ Station Handling Issue	Express	Pending by Operation	123.07		9-12-2024 03:27:47 PM	15-8-2025 10:32:51 AM	23-12-2024 03:27:47 PM			Audit Trail
CL/2024/12/V1/008166	Claim	Lost	YOUNG LOOK GROUP S/B (MAHKOTA)	Credit Account	ZND173230965323	No	Hub/Depo/ Station Handling Issue	Premium	Pending by Operation	200.00		9-12-2024 02:32:38 PM	14-8-2025 02:30:16 PM	23-12-2024 02:32:38 PM			Audit Trail
CL/2024/12/V1/008165	Claim	Damage	CHONG KIM CHENG	Prepaid Account	ZND173222774957				Rejected	2.50		9-12-2024 01:59:14 PM		23-12-2024 01:59:14 PM			Audit Trail
CL/2024/12/V1/008164	Claim	Damage	CHONG KIM CHENG	Prepaid Account	ZND173222772847				Rejected	2.50		9-12-2024 01:40:17 PM		23-12-2024 01:40:17 PM			Audit Trail
CL/2024/12/V1/008163	Claim	Damage	JCOFFEE & BEVERAGE SDN BHD	Credit Account	ZND173222909755	Yes			Info Incomplete	968.00		9-12-2024 01:37:56 PM	15-12-2024 12:10:43 PM	23-12-2024 01:37:56 PM			Audit Trail
CL/2024/12/V1/008162	Claim	Damage	CHONG KIM CHENG	Prepaid Account	ZND173222773455				Rejected	32.50		9-12-2024 01:07:53 PM		23-12-2024 01:07:53 PM			Audit Trail
CL/2024/12/V1/008161	Claim	Lost	SITI NOORHAYATI BINTI SHAMSUDDIN	Cash	ZND173080492932	No	Hub/Depo/ Station Handling Issue	Express	Rejected	40.00		9-12-2024 01:06:07 PM		23-12-2024 01:06:07 PM			Audit Trail

CL/2024/12/V1/008160	Claim	Damage	Xinjing Kee	Credit Account	ZND173229641825	No	Hub/Depo/ Station Handling Issue	Express	Pending Responsible Staff Details	50.00	50.00	9-12-2024 12:25:21 PM	28-8-2025 03:39:34 PM	23-12-2024 12:25:21 PM	26-8-2025 03:39:18 AM		Audit Trail
CL/2024/12/V1/008159	Claim	Damage	Elim Art Sdn Bbh	Credit Account	ZND173222342576				Rejected	134.55		9-12-2024 12:13:01 PM		23-12-2024 12:13:01 PM			Audit Trail
CL/2024/12/V1/008158	Claim	Damage	Tan Sheau Lerk	Credit Account	ZND173229336295	No	Hub/Depo/ Station Handling Issue	Express	Rejected	35.00		9-12-2024 11:44:53 AM		23-12-2024 11:44:53 AM			Audit Trail
CL/2024/12/V1/008157	Claim	Damage	LEAI KAI YEN	Credit Account	ZND173228850020				Rejected	1264.00		9-12-2024 10:42:56 AM		23-12-2024 10:42:56 AM			Audit Trail
CL/2024/12/V1/008156	Claim	Damage	MYPOST SOLUTIONS	Prepaid Account	ZND173224261882				Rejected	150.00		9-12-2024 10:24:01 AM		23-12-2024 10:24:01 AM			Audit Trail
CL/2024/12/V1/008155	Claim	Damage	MYPOST SOLUTIONS	Prepaid Account	ZND173224242539				Rejected	150.00		9-12-2024 10:10:51 AM		23-12-2024 10:10:51 AM			Audit Trail
CL/2024/12/V1/008154	Claim	Delay Delivery Premium Parcel	GOLDEN EXPRESS COURIER SERVICE	Credit Account	ZND173230468350	No	Hub/Depo/ Station Handling Issue	Premium	Rejected	16.00		8-12-2024 09:53:36 PM		22-12-2024 09:53:36 PM			Audit Trail
CL/2024/12/V1/008153	Claim	Damage	HIGHFIVE CHANNEL SDN BHD	Cash	ZND173225851785	No	Force Majeure	Express	Pending Responsible Staff Details	45.00	45.00	8-12-2024 05:13:36 PM	4-1-2025 10:15:31 AM	22-12-2024 05:13:36 PM	2-1-2025 10:11:46 AM		Audit Trail
CL/2024/12/V1/008152	Claim	Damage	HIGHFIVE CHANNEL SDN BHD	Cash	ZND173223999977	No	Force Majeure	Express	Pending Responsible Staff Details	179.00	179.00	8-12-2024 04:57:37 PM	5-1-2025 03:02:24 PM	22-12-2024 04:57:37 PM	3-1-2025 03:02:03 AM		Audit Trail
CL/2024/12/V1/008151	Claim	Damage	Best Adenium Florist & Services	Prepaid Account	ZND173226642757				Rejected	23.00		7-12-2024 09:10:49 PM		21-12-2024 09:10:49 PM			Audit Trail
CL/2024/12/V1/008150	Claim	Damage	AIK HOE	Credit Account	ZND173223353823				Info Incomplete	250.00		7-12-2024 04:37:26 PM	12-12-2024 09:56:50 AM	21-12-2024 04:37:26 PM			Audit Trail
CL/2024/12/V1/008149	Claim	Damage FreshBox	PETS ROOM	Cash	ZND173228825486	No	Hub/Depo/ Station Handling Issue	FreshBox	Pending by Operation	200.00		7-12-2024 03:20:28 PM	12-12-2024 10:01:48 AM	21-12-2024 03:20:28 PM			Audit Trail
CL/2024/12/V1/008148	Claim	Damage FreshBox	PETS ROOM	Cash	ZND173228825462	No	Hub/Depo/ Station Handling Issue	FreshBox	Pending by Operation	200.00		7-12-2024 03:09:32 PM	12-12-2024 10:05:02 AM	21-12-2024 03:09:32 PM			Audit Trail
CL/2024/12/V1/008147	Claim	Lost	Farhan Faat	Prepaid Account	ZND173225957029				Rejected	107.73		7-12-2024 02:18:57 AM		21-12-2024 02:18:57 AM			Audit Trail

CL/2024/12/V1/008146	Claim	Damage	HJ EXPRESS	Credit Account	ZND173221704979				Rejected	600.00		6-12-2024 08:17:37 PM		20-12-2024 08:17:37 PM			Audit Trail
CL/2024/12/V1/008145	Claim	Lost	Mary	Credit Account	6567093654	No	Hub/Depo/ Station Handling Issue	Express	Rejected	287.54		6-12-2024 07:25:59 PM		20-12-2024 07:25:59 PM			Audit Trail
CL/2024/12/V1/008144	Claim	Damage	MYPOST SOLUTIONS	Prepaid Account	ZND173224268683				Rejected	0.00		6-12-2024 05:34:53 PM		20-12-2024 05:34:53 PM			Audit Trail
CL/2024/12/V1/008143	Claim	Damage	PENI GROUP SDN. BHD	Credit Account	ZND173226589120				Rejected	25.00		6-12-2024 04:32:10 PM		20-12-2024 04:32:10 PM			Audit Trail
CL/2024/12/V1/008142	Claim	Damage	KOH WEE YANG	Credit Account	ZND173080272329	No	Hub/Depo/ Station Handling Issue	Bulky	Pending Responsible Staff Details	200.00	200.00	6-12-2024 03:37:25 PM	8-2-2025 11:02:46 AM	20-12-2024 03:37:25 PM	6-2-2025 11:02:19 AM		Audit Trail
CL/2024/12/V1/008141	Claim	Lost	MMATRIX	Credit Account	ZND173083359973				New Claim Submitted	5499.00		6-12-2024 02:20:13 PM		20-12-2024 02:20:13 PM			Audit Trail
CL/2024/12/V1/008140	Claim	Damage FreshBox	ARMADA SLIPWAY SDN BHD	Cash	ZND173226392720	No	Driver Issue	FreshBox	Pending Responsible Staff and Payment Details	71.00	71.00	6-12-2024 12:26:40 PM	20-8-2025 10:32:28 AM	20-12-2024 12:26:40 PM			Audit Trail
CL/2024/12/V1/008139	Claim	Lost	QM LIVE EMPIRE	Credit Account	ZND173220772399	No	Hub/Depo/ Station Handling Issue	Express	Rejected	59.80		6-12-2024 10:34:20 AM		20-12-2024 10:34:20 AM			Audit Trail
CL/2024/12/V1/008138	Claim	Lost	QM LIVE EMPIRE	Credit Account	ZND173220772542	No	Hub/Depo/ Station Handling Issue	Express	Pending by Operation	218.20		6-12-2024 10:01:05 AM	12-12-2024 02:56:42 PM	20-12-2024 10:01:05 AM			Audit Trail
CL/2024/12/V1/008137	Claim	Lost	Mohd Nor Bin Nurola'ai @ Zaini	Credit Account	ZND173223588737				Rejected	580.00		6-12-2024 09:50:07 AM		20-12-2024 09:50:07 AM			Audit Trail
CL/2024/12/V1/008136	Claim	Damage	Servex (Malaysia) Sdn Bhd	Credit Account	CND173226227121001	No	Hub/Depo/ Station Handling Issue	Express	Pending Responsible Staff Details	560.00	560.00	6-12-2024 09:38:10 AM	29-1-2025 11:12:20 AM	20-12-2024 09:38:10 AM	27-1-2025 11:10:00 AM		Audit Trail
CL/2024/12/V1/008135	Claim	Damage	Lily Yau	Cash	ZND173226509371				Rejected	0.00		5-12-2024 06:27:53 PM		19-12-2024 06:27:53 PM			Audit Trail

CL/2024/12/V1/008134	Claim	Lost	Best Express KUL Hub U10	Credit Account	ZND173223782388	No	Hub/Depo/ Station Handling Issue	Express	Pending Responsible Staff Details and Pending Upload Payment from Insurance Company	200.00	200.00	5-12-2024 06:17:32 PM		19-12-2024 06:17:32 PM			Audit Trail
CL/2024/12/V1/008133	Claim	Lost	Best Express KUL Hub U10	Credit Account	ZND173222843707	No	Hub/Depo/ Station Handling Issue	Express	Pending Responsible Staff Details and Pending Upload Payment from Insurance Company	200.00	200.00	5-12-2024 06:15:47 PM		19-12-2024 06:15:47 PM			Audit Trail
CL/2024/12/V1/008132	Claim	Lost	Best Express KUL Hub U10	Credit Account	ZND173222843271				Rejected	200.00		5-12-2024 06:13:43 PM		19-12-2024 06:13:43 PM			Audit Trail
CL/2024/12/V1/008131	Claim	Lost	Best Express KUL Hub U10	Credit Account	ZND173222843325				Rejected	200.00		5-12-2024 06:11:21 PM		19-12-2024 06:11:21 PM			Audit Trail
CL/2024/12/V1/008130	Claim	Lost	Best Express KUL Hub U10	Credit Account	ZND173222842953				Rejected	200.00		5-12-2024 06:09:33 PM		19-12-2024 06:09:33 PM			Audit Trail
CL/2024/12/V1/008129	Claim	Lost	Best Express KUL Hub U10	Credit Account	ZND173221937711	No	Hub/Depo/ Station Handling Issue	Express	Pending Responsible Staff Details and Pending Upload Payment from Insurance Company	200.00	200.00	5-12-2024 06:06:59 PM		19-12-2024 06:06:59 PM			Audit Trail
CL/2024/12/V1/008128	Claim	Lost	DH BAKTI ENTERPRISE @ MOHAMAD HAFIZ BIN YUSUF	Credit Account	ZND173225240831	No	Hub/Depo/ Station Handling Issue	Express	Info Incomplete	107.10		5-12-2024 05:01:16 PM	29-1-2025 04:42:10 PM	19-12-2024 05:01:16 PM			Audit Trail
CL/2024/12/V1/008127	Claim	Damage	CHONG KIM CHENG	Prepaid Account	ZND173222791824				Rejected	27.20		5-12-2024 04:20:15 PM		19-12-2024 04:20:15 PM			Audit Trail

CL/2024/12/V1/008126	Claim	Damage	CHONG KIM CHENG	Prepaid Account	ZND173222779860				Rejected	20.90		5-12-2024 04:03:34 PM		19-12-2024 04:03:34 PM			Audit Trail
CL/2024/12/V1/008125	Claim	Damage	CHONG KIM CHENG	Prepaid Account	ZND173222798397				Rejected	11.50		5-12-2024 03:52:33 PM		19-12-2024 03:52:33 PM			Audit Trail
CL/2024/12/V1/008124	Claim	Lost	OH HONEY MALAYSIA	Cash	ZND173221518576	No	Driver Issue	Express	Pending Responsible Staff Details	200.00	200.00	5-12-2024 01:13:26 PM	20-8-2025 12:20:06 PM	19-12-2024 01:13:26 PM	18-8-2025 12:19:23 PM		Audit Trail
CL/2024/12/V1/008123	Claim	Damage	CHONG KIM CHENG	Prepaid Account	ZND173222769267				Rejected	19.00		5-12-2024 11:37:03 AM		19-12-2024 11:37:03 AM			Audit Trail
CL/2024/12/V1/008122	Claim	Damage	MMATRIX SDN BHD	Credit Account	ZND173222900721	No	Hub/Depo/ Station Handling Issue	Express	Pending Responsible Staff Details	3297.00	200.00	5-12-2024 11:32:00 AM	5-1-2025 03:07:51 PM	19-12-2024 11:32:00 AM	3-1-2025 03:07:27 AM		Audit Trail
CL/2024/12/V1/008121	Claim	Damage	CHONG KIM CHENG	Prepaid Account	ZND173222788886				Rejected	6.60		5-12-2024 10:56:13 AM		19-12-2024 10:56:13 AM			Audit Trail
CL/2024/12/V1/008120	Claim	Delay Delivery Premium Parcel	THEN KOK WAH	Credit Account	ZND173227339083	No	Hub/Depo/ Station Handling Issue	Premium	Pending Responsible Staff Details	100.00	100.00	5-12-2024 10:48:14 AM	2-8-2025 10:35:37 AM	19-12-2024 10:48:14 AM	31-7-2025 10:31:19 AM		Audit Trail
CL/2024/12/V1/008119	Claim	Delay Delivery Premium Parcel	Then kok wah	Credit Account	ZND173227320678	No	Hub/Depo/ Station Handling Issue	Premium	Pending Responsible Staff Details	100.00	100.00	5-12-2024 10:45:41 AM	26-1-2025 06:01:17 PM	19-12-2024 10:45:41 AM	24-1-2025 05:58:43 AM		Audit Trail
CL/2024/12/V1/008118	Claim	Damage	CHONG KIM CHENG	Prepaid Account	ZND173221289285				Rejected	9.60		5-12-2024 10:44:07 AM		19-12-2024 10:44:07 AM			Audit Trail
CL/2024/12/V1/008117	Claim	Damage	Siti Aishah Mohd Shah	Credit Account	ZND173226575291	No	Hub/Depo/ Station Handling Issue	Express	Pending Responsible Staff and Payment Details	68.25	61.95	5-12-2024 10:33:56 AM	2-1-2025 08:45:58 AM	19-12-2024 10:33:56 AM			Audit Trail
CL/2024/12/V1/008116	Claim	Damage	CHONG KIM CHENG	Prepaid Account	ZND173222770188				Rejected	26.70		5-12-2024 10:32:45 AM		19-12-2024 10:32:45 AM			Audit Trail
CL/2024/12/V1/008115	Claim	Damage	CHONG KIM CHENG	Prepaid Account	ZND173222770812				Rejected	13.00		5-12-2024 09:45:24 AM		19-12-2024 09:45:24 AM			Audit Trail
CL/2024/12/V1/008114	Claim	Damage	CHONG KIM CHENG	Prepaid Account	ZND173222770645				Rejected	13.00		5-12-2024 09:43:06 AM		19-12-2024 09:43:06 AM			Audit Trail
CL/2024/12/V1/008113	Claim	Lost	Yap Ye Li, SMJ Concept (KL) Sdn Bhd	Credit Account	ZND173221099037	Yes	Hub/Depo/ Station Handling Issue	Express	Rejected	2184.00		5-12-2024 09:22:38 AM		19-12-2024 09:22:38 AM			Audit Trail

CL/2024/12/V1/008112	Claim	Delay Delivery Premium Parcel	STEVEN	Credit Account	ZND173225351773	No	Hub/Depo/ Station Handling Issue	Premium	Pending by Operation	16.00		4-12-2024 11:27:00 PM	30-7-2025 11:20:15 AM	18-12-2024 11:27:00 PM			Audit Trail
CL/2024/12/V1/008111	Claim	Damage	PP HOME FURNITURE (M) SDN. BHD.	Prepaid Account	ZND173225985404	No	Hub/Depo/ Station Handling Issue	Express	Pending Responsible Staff Details	45.00	45.00	4-12-2024 04:11:45 PM	5-1-2025 05:38:14 PM	18-12-2024 04:11:45 PM	3-1-2025 05:37:23 AM		Audit Trail
CL/2024/12/V1/008110	Claim	Short Piece	HILLTEC MARKETING SDN BHD	Credit Account	6566943633	No	Hub/Depo/ Station Handling Issue	Express	Pending by Operation	614.00		4-12-2024 02:59:42 PM	8-12-2024 09:35:16 AM	18-12-2024 02:59:42 PM			Audit Trail
CL/2024/12/V1/008109	Claim	Lost	MMATRIX	Credit Account	ZND173219682937				Rejected	6299.00		4-12-2024 02:30:49 PM		18-12-2024 02:30:49 PM			Audit Trail
CL/2024/12/V1/008108	Claim	Damage	Chong Kim Cheng	Prepaid Account	ZND173222769441				Rejected	5.50		4-12-2024 02:25:37 PM		18-12-2024 02:25:37 PM			Audit Trail
CL/2024/12/V1/008107	Claim	Damage	AMT PC DISTRIBUTORS (PENANG) SDN BHD	Credit Account	CND1732242666650003	No	Hub/Depo/ Station Handling Issue	Express	Pending Responsible Staff Details	269.00	269.00	4-12-2024 02:18:31 PM	12-2-2025 04:48:10 PM	18-12-2024 02:18:31 PM	10-2-2025 04:47:26 AM		Audit Trail
CL/2024/12/V1/008106	Claim	Damage	AMT PC DISTRIBUTORS (PENANG) SDN BHD	Credit Account	CND1732242666650001	No	Hub/Depo/ Station Handling Issue	Express	Pending Responsible Staff Details	868.00	868.00	4-12-2024 01:55:07 PM	14-2-2025 09:59:08 AM	18-12-2024 01:55:07 PM	12-2-2025 09:52:06 AM		Audit Trail
CL/2024/12/V1/008105	Claim	Damage	George Lim	Credit Account	ZND173221000569				Rejected	376.00		4-12-2024 11:44:32 AM		18-12-2024 11:44:32 AM			Audit Trail
CL/2024/12/V1/008104	Claim	Lost	QM LIVE EMPIRE	Credit Account	ZND173080989920	No	Hub/Depo/ Station Handling Issue	Express	Pending Responsible Staff Details	211.10	200.00	4-12-2024 10:39:26 AM	25-12-2024 05:04:45 PM	18-12-2024 10:39:26 AM	23-12-2024 05:01:12 AM		Audit Trail
CL/2024/12/V1/008103	Claim	Damage	DUNLOPILLO MALAYSIA	Credit Account	ZND173079808393	No	Force Majeure	Express	Pending by Operation	719.83		4-12-2024 10:00:54 AM	7-12-2024 04:59:13 PM	18-12-2024 10:00:54 AM			Audit Trail
CL/2024/12/V1/008102	Claim	Damage	LOOI SOK FONG	Credit Account	ZND173085326010	Yes	Hub/Depo/ Station Handling Issue	Express	Pending by Claim Dept	1000.00		4-12-2024 09:21:57 AM	18-1-2025 11:52:31 AM	18-12-2024 09:21:57 AM			Audit Trail
CL/2024/12/V1/008101	Claim	Damage	YAP DEHUWA	Cash	ZND173222790841	Yes	Hub/Depo/ Station Handling Issue	Express	Pending Responsible Staff Details and Pending Upload Payment from Insurance Company	320.00	100.00	3-12-2024 06:18:41 PM		17-12-2024 06:18:41 PM	24-9-2025 02:31:53 AM		Audit Trail

CL/2024/12/V1/008100	Claim	Lost	HIGHFIVE CHANNEL SDN BHD	Cash	ZND171523847899	No	Hub/Depo/ Station Handling Issue	Express	Pending Responsible Staff Details and Pending Upload Payment from Insurance Company	799.00	200.00	3-12-2024 05:49:03 PM		17-12-2024 05:49:03 PM			Audit Trail
CL/2024/12/V1/008099	Claim	Damage	MMAG DIGITAL SDN BHD	Credit Account	ZND172686682761	No	Hub/Depo/ Station Handling Issue	Express	Pending by Operation	1999.00		3-12-2024 05:47:41 PM	7-12-2024 02:42:16 PM	17-12-2024 05:47:41 PM			Audit Trail
CL/2024/12/V1/008098	Claim	Damage	MMAG DIGITAL SDN BHD	Credit Account	ZND172685680454	No	Hub/Depo/ Station Handling Issue	Express	Pending Responsible Staff Details	1999.00	200.00	3-12-2024 05:40:46 PM	2-1-2025 09:31:57 AM	17-12-2024 05:40:46 PM	31-12-2024 09:31:40 AM		Audit Trail
CL/2024/12/V1/008097	Claim	Lost	MMATRIX	Credit Account	ZND173074179016				Rejected	10.00		3-12-2024 05:33:39 PM		17-12-2024 05:33:39 PM			Audit Trail
CL/2024/12/V1/008096	Claim	Lost	MMATRIX	Credit Account	ZND173084249204	No	Hub/Depo/ Station Handling Issue	Express	Pending Responsible Staff Details	10.00	10.00	3-12-2024 05:31:46 PM	31-7-2025 02:29:36 PM	17-12-2024 05:31:46 PM	29-7-2025 02:29:17 AM		Audit Trail
CL/2024/12/V1/008095	Claim	Lost	MMATRIX	Credit Account	ZND173083295042	No	Hub/Depo/ Station Handling Issue	Express	Pending Responsible Staff Details	4999.00	200.00	3-12-2024 05:29:22 PM	31-7-2025 02:24:49 PM	17-12-2024 05:29:22 PM	29-7-2025 02:24:32 AM		Audit Trail
CL/2024/12/V1/008094	Claim	Lost	MMATRIX	Credit Account	ZND173079563889	No	Hub/Depo/ Station Handling Issue	Express	Rejected	7999.00		3-12-2024 05:26:47 PM		17-12-2024 05:26:47 PM			Audit Trail
CL/2024/12/V1/008093	Claim	Lost	MMATRIX	Credit Account	ZND173077799297	No	WareHouse Handling Issue	Express	Pending by Operation	5999.00		3-12-2024 05:24:00 PM	7-12-2024 03:44:54 PM	17-12-2024 05:24:00 PM			Audit Trail
CL/2024/12/V1/008092	Claim	Lost	MMATRIX SDN BHD	Credit Account	ZND173078481474	No	Hub/Depo/ Station Handling Issue	Express	Pending by Operation	4999.00		3-12-2024 04:26:19 PM	18-12-2024 09:54:18 AM	17-12-2024 04:26:19 PM			Audit Trail
CL/2024/12/V1/008091	Claim	Damage	QM LIVE EMPIRE	Credit Account	ZND173220765865				Rejected	29.70		3-12-2024 04:09:23 PM		17-12-2024 04:09:23 PM			Audit Trail
CL/2024/12/V1/008090	Claim	Lost	TAN YONG HONG	Cash	ZND173083761561				Info Incomplete	5000.00		3-12-2024 04:00:17 PM	7-12-2024 10:31:48 AM	17-12-2024 04:00:17 PM			Audit Trail
CL/2024/12/V1/008089	Claim	Damage	Servex (Malaysia) Sdn Bhd	Credit Account	CND173222156678004	No	Force Majeure	Express	Pending Responsible Staff Details	442.00	442.00	3-12-2024 03:34:01 PM	8-2-2025 10:22:15 AM	17-12-2024 03:34:01 PM	6-2-2025 10:21:14 AM		Audit Trail

CL/2024/12/V1/008088	Claim	Damage	Home Heaven Sdn Bhd	Credit Account	ZND173223915663	Yes	Hub/Depo/Station Handling Issue	Express	Pending Responsible Staff and Payment Details	672.10	537.68	3-12-2024 03:14:13 PM	10-4-2025 10:46:26 AM	17-12-2024 03:14:13 PM			Audit Trail
CL/2024/12/V1/008087	Claim	Lost	MMATRIX SDN BHD	Credit Account	ZND172849016716	No	WareHouse Handling Issue	Express	Pending by Operation	6799.00		3-12-2024 02:28:08 PM	7-12-2024 03:21:23 PM	17-12-2024 02:28:08 PM			Audit Trail
CL/2024/12/V1/008086	Claim	Damage	AMT PC DISTRIBUTORS (PENANG) SDN BHD	Credit Account	ZND173224266665	No	Hub/Depo/Station Handling Issue	Express	Pending Responsible Staff Details	269.00	269.00	3-12-2024 12:34:33 PM	9-2-2025 04:40:21 PM	17-12-2024 12:34:33 PM	7-2-2025 04:36:04 AM		Audit Trail
CL/2024/12/V1/008085	Claim	Missing Content	Acer Sales And Services Sdn Bhd	Credit Account	SMSO24033986-0002	No	WareHouse Handling Issue	Express	Pending Responsible Staff Details	2905.70	2905.70	3-12-2024 11:51:49 AM	30-4-2025 10:27:22 AM	17-12-2024 11:51:49 AM	28-4-2025 10:26:20 AM		Audit Trail
CL/2024/12/V1/008084	Claim	Lost	HIGH FIVE CHANNEL SHD BHD	Cash	ZND173080225868	No	Hub/Depo/Station Handling Issue	Express	Pending Responsible Staff Details	299.00	200.00	3-12-2024 10:41:49 AM	26-12-2024 04:48:57 PM	17-12-2024 10:41:49 AM	24-12-2024 04:43:38 AM		Audit Trail
CL/2024/12/V1/008083	Claim	Damage	Cassa Worldwide Sdn Bhd	Credit Account	ZND173224454239				Rejected	50.00		3-12-2024 10:37:16 AM		17-12-2024 10:37:16 AM			Audit Trail
CL/2024/12/V1/008082	Claim	Damage	Cassa Worldwide Sdn Bhd	Credit Account	ZND173224453959				Rejected	30.00		3-12-2024 10:36:46 AM		17-12-2024 10:36:46 AM			Audit Trail
CL/2024/12/V1/008081	Claim	Short Piece	QM LIVE EMPIRE	Credit Account	ZND173080987711	No	Hub/Depo/Station Handling Issue	Express	Pending Responsible Staff Details	88.00	88.00	2-12-2024 07:53:09 PM	31-7-2025 02:14:19 PM	16-12-2024 07:53:09 PM	29-7-2025 02:12:31 AM		Audit Trail
CL/2024/12/V1/008080	Claim	Lost	CT STABIL SDN BHD	Credit Account	ZND173222539686	No	Hub/Depo/Station Handling Issue	Express	Pending Responsible Staff Details and Pending Upload Payment from Insurance Company	216.00	200.00	2-12-2024 05:48:03 PM		16-12-2024 05:48:03 PM			Audit Trail
CL/2024/12/V1/008079	Claim	Damage	Matthew Carley	Credit Account	ZND173084522017				Rejected	200.00		2-12-2024 04:39:59 PM		16-12-2024 04:39:59 PM			Audit Trail
CL/2024/12/V1/008078	Claim	Damage	U & ME Electrical Sdn Bhd	Credit Account	ZND173223792295	No	Hub/Depo/Station Handling Issue	Express	Pending Responsible Staff Details	200.00	200.00	2-12-2024 04:00:43 PM	29-10-2025 11:47:53 AM	16-12-2024 04:00:43 PM	27-10-2025 11:45:37 AM		Audit Trail
CL/2024/12/V1/008077	Claim	Damage	BRYAN	Credit Account	ZND173224823516				Rejected	250.00		2-12-2024 03:36:29 PM		16-12-2024 03:36:29 PM			Audit Trail

CL/2024/12/V1/008076	Claim	Missing Content	Tan Chin Yi	Prepaid Account	YEHX168007253	No	Hub/Depo/Station Handling Issue	Express	Pending Responsible Staff Details	217.33	200.00	2-12-2024 03:36:10 PM	5-1-2025 03:24:48 PM	16-12-2024 03:36:10 PM	3-1-2025 03:16:23 AM		Audit Trail
CL/2024/12/V1/008075	Claim	Lost	KU CHIN FONG	Prepaid Account	ZND173084613838	No	Hub/Depo/Station Handling Issue	Express	Pending Responsible Staff Details	528.00	200.00	2-12-2024 02:46:18 PM	2-1-2025 04:53:21 PM	16-12-2024 02:46:18 PM	31-12-2024 04:45:59 AM		Audit Trail
CL/2024/12/V1/008074	Claim	Damage	JCOFFEE & BEVERAGE SDN BHD	Credit Account	ZND173221053343	Yes			Info Incomplete	2699.00		2-12-2024 02:24:34 PM	6-12-2024 11:56:07 AM	16-12-2024 02:24:34 PM			Audit Trail
CL/2024/12/V1/008073	Claim	Damage	HIGH FIVE CHANNEL SHD BHD	Cash	ZND172984865224A	No	Hub/Depo/Station Handling Issue	Express	Pending Responsible Staff Details	154.00	154.00	2-12-2024 01:40:30 PM	26-12-2024 04:55:47 PM	16-12-2024 01:40:30 PM	24-12-2024 04:50:55 AM		Audit Trail
CL/2024/12/V1/008072	Claim	Delay Delivery Premium Parcel	Paperboy Logistics Sdn Bhd	Credit Account	ZND173224240931	No	Hub/Depo/Station Handling Issue	Premium	Pending Responsible Staff Details	0.00	100.00	2-12-2024 12:21:08 PM	31-7-2025 02:08:32 PM	16-12-2024 12:21:08 PM	29-7-2025 02:08:17 AM		Audit Trail
CL/2024/12/V1/008071	Claim	Delay Delivery Premium Parcel	Paperboy Logistics Sdn Bhd	Credit Account	ZND173224240924	No	Hub/Depo/Station Handling Issue	Premium	Pending Responsible Staff Details	0.00	100.00	2-12-2024 12:18:39 PM	31-7-2025 01:58:42 PM	16-12-2024 12:18:39 PM	29-7-2025 01:58:19 AM		Audit Trail
CL/2024/12/V1/008070	Claim	Delay Delivery Premium Parcel	Paperboy Logistics Sdn Bhd	Credit Account	ZND173224240917	No	Hub/Depo/Station Handling Issue	Premium	Pending Responsible Staff Details	0.00	100.00	2-12-2024 12:17:23 PM	31-7-2025 12:16:19 PM	16-12-2024 12:17:23 PM	29-7-2025 12:15:58 PM		Audit Trail
CL/2024/12/V1/008069	Claim	Delay Delivery Premium Parcel	Paperboy Logistics Sdn Bhd	Credit Account	ZND173224240887	No	Hub/Depo/Station Handling Issue	Premium	Pending Responsible Staff Details	0.00	100.00	2-12-2024 12:16:03 PM	31-7-2025 11:55:19 AM	16-12-2024 12:16:03 PM	29-7-2025 11:55:05 AM		Audit Trail
CL/2024/12/V1/008068	Claim	Delay Delivery Premium Parcel	Paperboy Logistics Sdn Bhd	Credit Account	ZND173224240863	No	Hub/Depo/Station Handling Issue	Express	Pending Responsible Staff Details	0.00	100.00	2-12-2024 12:14:24 PM	31-7-2025 11:34:16 AM	16-12-2024 12:14:24 PM	29-7-2025 11:33:58 AM		Audit Trail
CL/2024/12/V1/008067	Claim	Missing Content	K&H Trading (Melaka) Sdn. Bhd.	Credit Account	ZND173220908590	No	Hub/Depo/Station Handling Issue	Express	Rejected	181.80		2-12-2024 10:14:48 AM		16-12-2024 10:14:48 AM			Audit Trail
CL/2024/12/V1/008066	Claim	Lost	Master Smart	Credit Account	ZND173083039301	No	Hub/Depo/Station Handling Issue	Express	Pending Responsible Staff and Payment Details	1079.00	200.00	2-12-2024 10:05:03 AM	21-12-2024 08:59:57 AM	16-12-2024 10:05:03 AM			Audit Trail
CL/2024/12/V1/008065	Claim	Damage	GLOBAL ELECTRONICS MARKETING	Credit Account	ZND172305336884	No	Hub/Depo/Station Handling Issue	Express	Pending Responsible Staff Details	690.00	200.00	2-12-2024 09:57:23 AM	26-12-2024 05:05:03 PM	16-12-2024 09:57:23 AM	24-12-2024 04:57:43 AM		Audit Trail

CL/2024/12/V1/008064	Claim	Damage	HIGH FIVE CHANNEL SHD BHD	Cash	ZND171221734549	No	Hub/Depo/ Station Handling Issue	Express	Pending Responsible Staff Details	189.00	189.00	1-12-2024 01:39:30 PM	21-12-2024 09:21:40 AM	15-12-2024 01:39:30 PM	19-12-2024 09:21:13 AM		Audit Trail
CL/2024/12/V1/008063	Claim	Damage	TWOLEAVES FLORIST (W FLORIST SDN BHD)	Credit Account	ZND171222486157				Rejected	140.00		1-12-2024 12:58:07 PM		15-12-2024 12:58:07 PM			Audit Trail
CL/2024/11/V2/008056	Appeal	Damage	Mohamad Najmi Zahir	Credit Account	ZND171220888144	No	Hub/Depo/ Station Handling Issue	Express	Completed	200.00	200.00	29-11-2024 10:57:27 AM		13-12-2024 10:57:27 AM	29-1-2026 10:30:47 AM	29-1-2026 10:31:14 AM	Audit Trail
CL/2024/11/V2/007975	Appeal	Lost	PPS GLOBAL NETWORK SDN BHD	Credit Account	ZND171780255193	No	Driver Issue	Express	Completed	200.00	200.00	22-11-2024 10:27:54 AM		6-12-2024 10:27:54 AM	20-3-2025 02:01:51 AM	20-3-2025 02:02:10 PM	Audit Trail
CL/2024/11/V2/007957	Appeal	Damage	MMATRIX SDN BHD	Credit Account	ZND171781857990	No	Force Majeure	Express	Completed	200.00	200.00	20-11-2024 06:03:32 PM		4-12-2024 06:03:32 PM	10-3-2025 09:31:11 AM	10-3-2025 09:31:46 AM	Audit Trail
CL/2024/11/V2/007945	Appeal	Damage	CM WAN	Credit Account	ZND171777605260	No	Hub/Depo/ Station Handling Issue	Express	Completed	200.00	200.00	19-11-2024 12:17:29 PM		3-12-2024 12:17:29 PM	27-2-2025 09:44:22 AM	27-2-2025 09:45:55 AM	Audit Trail
CL/2024/11/V2/007928	Appeal	Damage	GLADYS YEE #12335	Credit Account	ZND171780164617	No	Driver Issue	FreshBox	Completed	200.00	200.00	16-11-2024 01:10:46 PM		30-11-2024 01:10:46 PM	19-12-2024 09:30:36 AM	19-12-2024 09:31:40 AM	Audit Trail
CL/2024/11/V2/007924	Appeal	Damage	VW AUTOPARTS (MALAYSIA) SDN BHD	Credit Account	ZND171778687142	Yes	Hub/Depo/ Station Handling Issue	Express	Completed	350.00	350.00	15-11-2024 05:51:30 PM		29-11-2024 05:51:30 PM	18-2-2025 05:15:49 AM	18-2-2025 05:16:16 PM	Audit Trail
CL/2024/11/V2/007877	Appeal	Lost	AECO TECHNOLOGIES (M) SDN BHD	Credit Account	ZND172525150307	No	Hub/Depo/ Station Handling Issue	Express	Completed	0.00	62.01	11-11-2024 11:18:42 AM		25-11-2024 11:18:42 AM	20-12-2024 09:02:57 AM	20-12-2024 09:03:11 AM	Audit Trail
CL/2024/11/V2/007868	Appeal	Damage	FROZEN FRENZY SDN BHD	Credit Account	ZND173013531097	No	Driver Issue	FreshBox	Completed	200.00	200.00	8-11-2024 10:03:12 PM		22-11-2024 10:03:12 PM	30-11-2024 05:02:54 AM	30-11-2024 05:03:15 PM	Audit Trail
CL/2024/11/V2/007844	Appeal	Damage	HIGHFIVE CHANNEL SDN BHD	Cash	ZND173012603412	No	Force Majeure	Express	Completed	184.00	184.00	7-11-2024 01:59:20 PM		21-11-2024 01:59:20 PM	20-2-2025 10:22:28 AM	20-2-2025 10:23:17 AM	Audit Trail
CL/2024/11/V2/007835	Appeal	Damage	HIGH FIVE CHANNEL SHD BHD	Cash	ZND172952536088	No	Force Majeure	Express	Completed	154.00	154.00	6-11-2024 03:12:36 PM		20-11-2024 03:12:36 PM	6-11-2025 04:47:10 AM	6-11-2025 04:47:30 PM	Audit Trail
CL/2024/11/V2/007823	Appeal	Damage	CM WAN	Credit Account	ZND172985586388	No	Force Majeure	Express	Completed	50.00	50.00	5-11-2024 11:15:08 AM		19-11-2024 11:15:08 AM	19-11-2024 05:13:35 AM	19-11-2024 05:15:01 PM	Audit Trail

CL/2024/11/V1/008062	Claim	Lost	See Ker Loon	Credit Account	ZND173080987889				Info Incomplete	0.00		30-11-2024 11:46:24 AM	5-12-2024 03:49:05 PM	14-12-2024 11:46:24 AM			Audit Trail
CL/2024/11/V1/008061	Claim	Lost	ABNER BEAUTY GLOBAL SDN BHD	Credit Account	ZND172984894798	No	Hub/Depo/ Station Handling Issue	Express	Pending Responsible Staff Details	176.00	176.00	29-11-2024 08:06:36 PM	11-1-2025 12:07:05 PM	13-12-2024 08:06:36 PM	9-1-2025 12:00:11 PM		Audit Trail
CL/2024/11/V1/008060	Claim	Damage	MMAG DIGITAL SDN BHD	Credit Account	ZND173212953751	No	Hub/Depo/ Station Handling Issue	Express	Pending Responsible Staff Details	1999.00	200.00	29-11-2024 05:23:37 PM	14-12-2024 10:04:21 AM	13-12-2024 05:23:37 PM	12-12-2024 10:01:01 AM		Audit Trail
CL/2024/11/V1/008059	Claim	Damage	MMAG DIGITAL SDN BHD	Credit Account	ZND172975876246	No	Hub/Depo/ Station Handling Issue	Express	Pending Responsible Staff Details	1999.00	200.00	29-11-2024 05:13:33 PM	1-1-2025 04:37:31 PM	13-12-2024 05:13:33 PM	30-12-2024 03:57:38 AM		Audit Trail
CL/2024/11/V1/008058	Claim	Damage	MING ANG RESTAURANT	Credit Account	ZND173084781919	No	Driver Issue	Express	Pending by Operation	97.50		29-11-2024 04:53:24 PM	7-12-2024 02:12:56 PM	13-12-2024 04:53:24 PM			Audit Trail
CL/2024/11/V1/008057	Claim	Damage	ROSLI BIN AWANG	Credit Account	ZND173221158888				Rejected	0.00		29-11-2024 03:31:28 PM		13-12-2024 03:31:28 PM			Audit Trail
CL/2024/11/V1/008056	Claim	Damage	Mohamad Najmi Zahir	Credit Account	ZND173220888144	No	Hub/Depo/ Station Handling Issue	Express	Pending Responsible Staff and Payment Details	200.00	200.00	29-11-2024 10:57:27 AM	30-1-2026 01:34:46 PM	13-12-2024 10:57:27 AM			Audit Trail
CL/2024/11/V1/008055	Claim	Damage	MMAG DIGITAL SDN BHD	Credit Account	ZND173010268729	No	Hub/Depo/ Station Handling Issue	Express	Pending Responsible Staff Details	1999.00	200.00	28-11-2024 05:53:24 PM	16-1-2025 12:37:08 PM	12-12-2024 05:53:24 PM	14-1-2025 12:32:40 PM		Audit Trail
CL/2024/11/V1/008054	Claim	Damage	MMAG DIGITAL SDN BHD	Credit Account	ZND173011192870	No	Hub/Depo/ Station Handling Issue	Express	Pending by Operation	1999.00		28-11-2024 05:46:07 PM	5-12-2024 09:32:50 AM	12-12-2024 05:46:07 PM			Audit Trail
CL/2024/11/V1/008053	Claim	Damage	MMAG DIGITAL SDN BHD	Credit Account	ZND173079968356	No	Hub/Depo/ Station Handling Issue	Express	Pending by Operation	1999.00		28-11-2024 05:40:32 PM	4-12-2024 05:22:23 PM	12-12-2024 05:40:32 PM			Audit Trail
CL/2024/11/V1/008052	Claim	Damage	MMAG DIGITAL SDN BHD	Credit Account	ZND172528469130	No	Hub/Depo/ Station Handling Issue	Express	Pending by Operation	1999.00		28-11-2024 05:25:16 PM	4-12-2024 03:34:35 PM	12-12-2024 05:25:16 PM			Audit Trail
CL/2024/11/V1/008051	Claim	Damage	MMAG DIGITAL SDN BHD	Credit Account	ZND172597515219	No	Hub/Depo/ Station Handling Issue	Express	Pending by Operation	1999.00		28-11-2024 05:13:33 PM	4-12-2024 02:37:15 PM	12-12-2024 05:13:33 PM			Audit Trail
CL/2024/11/V1/008050	Claim	Damage	POS MALAYSIA BHD	Credit Account	ZND173222770324				Rejected	70.00		28-11-2024 05:06:46 PM		12-12-2024 05:06:46 PM			Audit Trail

CL/2024/11/V1/008049	Claim	Damage	PPS GLOBAL NETWORK SDN BHD	Credit Account	ZND173081414438				Rejected	500.00		28-11-2024 04:46:56 PM		12-12-2024 04:46:56 PM			Audit Trail
CL/2024/11/V1/008048	Claim	Damage	MMAG DIGITAL SDN BHD	Credit Account	ZND172493025324	No	Hub/Depo/ Station Handling Issue	Express	Pending by Operation	1999.00		28-11-2024 03:15:47 PM	4-12-2024 10:57:37 AM	12-12-2024 03:15:47 PM			Audit Trail
CL/2024/11/V1/008047	Claim	Lost	Acer Sales And Services Sdn Bhd	Credit Account	SMSO24033986-0002	No	WareHouse Handling Issue	Express	Rejected	3142.70		28-11-2024 02:15:45 PM		12-12-2024 02:15:45 PM			Audit Trail
CL/2024/11/V1/008046	Claim	Damage	TWOLEAVES FLORIST (W FLORIST SDN BHD)	Credit Account	ZND173220608131				Rejected	90.00		28-11-2024 12:24:45 PM		12-12-2024 12:24:45 PM			Audit Trail
CL/2024/11/V1/008045	Claim	Damage	DUNLOPILLO MALAYSIA	Credit Account	ZND173079807785				Rejected	1449.00		28-11-2024 11:29:12 AM		12-12-2024 11:29:12 AM			Audit Trail
CL/2024/11/V1/008044	Claim	Lost	DEFE MARKETING SDN BHD	Credit Account	CND173222241558004				Rejected	3288.00		27-11-2024 08:12:37 PM		11-12-2024 08:12:37 PM			Audit Trail
CL/2024/11/V1/008043	Claim	Damage	MMAG DIGITAL SDN BHD	Credit Account	ZND173075683673	No	Hub/Depo/ Station Handling Issue	Express	Pending Responsible Staff Details	1999.00	200.00	27-11-2024 05:54:26 PM	8-2-2025 10:35:54 AM	11-12-2024 05:54:26 PM	6-2-2025 10:26:55 AM		Audit Trail
CL/2024/11/V1/008042	Claim	Damage	MMAG DIGITAL SDN BHD	Credit Account	ZND173079968196	No	Hub/Depo/ Station Handling Issue	Express	Pending Responsible Staff Details	1999.00	200.00	27-11-2024 05:43:46 PM	25-1-2025 05:09:29 PM	11-12-2024 05:43:46 PM	23-1-2025 04:51:26 AM		Audit Trail
CL/2024/11/V1/008041	Claim	Damage	MMAG DIGITAL SDN BHD	Credit Account	ZND172527655022	No	Hub/Depo/ Station Handling Issue	Express	Pending Responsible Staff Details	1999.00	200.00	27-11-2024 05:37:09 PM	16-1-2025 12:42:38 PM	11-12-2024 05:37:09 PM	14-1-2025 12:40:23 PM		Audit Trail
CL/2024/11/V1/008040	Claim	Short Piece	Jun Qi	Credit Account	SY6040862041	No	Hub/Depo/ Station Handling Issue	Express	Pending by Operation	1039.00		27-11-2024 05:36:01 PM	1-12-2024 04:36:33 PM	11-12-2024 05:36:01 PM			Audit Trail
CL/2024/11/V1/008039	Claim	Lost	MMAG DIGITAL SDN BHD	Credit Account	ZND172057195593	No	Hub/Depo/ Station Handling Issue	Express	Pending by Operation	1999.00		27-11-2024 05:28:41 PM	30-7-2025 09:30:22 AM	11-12-2024 05:28:41 PM			Audit Trail
CL/2024/11/V1/008038	Claim	Lost	MMAG DIGITAL SDN BHD	Credit Account	ZND171768348458	No	Driver Issue	Express	Pending by Operation	1999.00		27-11-2024 05:23:40 PM	7-12-2024 10:49:02 AM	11-12-2024 05:23:40 PM			Audit Trail
CL/2024/11/V1/008037	Claim	Damage	BRYAN	Credit Account	ZND173079091733				Rejected	250.00		27-11-2024 05:11:57 PM		11-12-2024 05:11:57 PM			Audit Trail

CL/2024/11/V1/008036	Claim	Lost	MMATRIX SDN BHD	Credit Account	ZND173076799205	No	Hub/Depo/Station Handling Issue	Express	Pending Responsible Staff Details	4999.00	200.00	27-11-2024 03:32:35 PM	14-12-2024 10:07:10 AM	11-12-2024 03:32:35 PM	12-12-2024 10:04:31 AM		Audit Trail
CL/2024/11/V1/008035	Claim	Damage	NG KIAN HUI	Credit Account	ZND173081253044	No	Hub/Depo/Station Handling Issue	Express	Pending Responsible Staff Details	200.00	200.00	27-11-2024 02:55:54 PM	12-12-2024 09:40:53 AM	11-12-2024 02:55:54 PM	10-12-2024 09:36:02 AM		Audit Trail
CL/2024/11/V1/008034	Claim	Short Piece	Lim Hui Hui	Credit Account	ZND173083553289	No	Hub/Depo/Station Handling Issue	Express	Pending Responsible Staff Details	84.64	84.64	27-11-2024 11:12:19 AM	26-12-2024 05:21:14 PM	11-12-2024 11:12:19 AM	24-12-2024 05:08:50 AM		Audit Trail
CL/2024/11/V1/008033	Claim	Delay Delivery Premium Parcel	HNJ FOOD SUPPLY SDN BHD	Credit Account	ZND173085402929	No	Hub/Depo/Station Handling Issue	FreshBox	Rejected	218.00		26-11-2024 10:12:36 PM		10-12-2024 10:12:36 PM			Audit Trail
CL/2024/11/V1/008032	Claim	Damage	KEDAI UBAT FU SHENG (Ailsha)	Cash	ZND173221186300	No	Force Majeure	Premium	Pending Responsible Staff Details	800.00	200.00	26-11-2024 05:16:46 PM	7-11-2025 02:33:16 PM	10-12-2024 05:16:46 PM	5-11-2025 02:32:57 AM		Audit Trail
CL/2024/11/V1/008031	Claim	Damage	AIK HOE	Credit Account	ZND173079266216				Rejected	200.00		26-11-2024 04:55:39 PM		10-12-2024 04:55:39 PM			Audit Trail
CL/2024/11/V1/008030	Claim	Lost	Ms.Jeveetha	Credit Account	SY6049630834	No	Hub/Depo/Station Handling Issue	Express	Pending by Operation	405.00		26-11-2024 04:41:46 PM	7-12-2024 08:53:44 AM	10-12-2024 04:41:46 PM			Audit Trail
CL/2024/11/V1/008029	Claim	Lost	MMAG DIGITAL SDN BHD	Credit Account	ZND172850604858	No	Hub/Depo/Station Handling Issue	Premium	Pending by Operation	50.00		26-11-2024 04:17:41 PM	30-11-2024 02:45:54 PM	10-12-2024 04:17:41 PM			Audit Trail
CL/2024/11/V1/008028	Claim	Lost	MMAG DIGITAL SDN BHD	Credit Account	ZND172848918219	No	Hub/Depo/Station Handling Issue	Express	Pending Responsible Staff Details	50.00	50.00	26-11-2024 04:14:35 PM	14-12-2024 10:13:38 AM	10-12-2024 04:14:35 PM	12-12-2024 10:10:48 AM		Audit Trail
CL/2024/11/V1/008027	Claim	Lost	MMAG DIGITAL SDN BHD	Credit Account	ZND172850813588	No	Hub/Depo/Station Handling Issue	Express	Pending by Operation	50.00		26-11-2024 04:10:20 PM	30-11-2024 02:56:45 PM	10-12-2024 04:10:20 PM			Audit Trail
CL/2024/11/V1/008026	Claim	Lost	MMAG DIGITAL SDN BHD	Credit Account	ZND173010834634	No	Hub/Depo/Station Handling Issue	Express	Pending Responsible Staff Details	50.00	50.00	26-11-2024 04:06:33 PM	14-12-2024 10:10:37 AM	10-12-2024 04:06:33 PM	12-12-2024 10:07:37 AM		Audit Trail
CL/2024/11/V1/008025	Claim	Lost	MMATRIX	Credit Account	ZND173014121303	No	Hub/Depo/Station Handling Issue	Express	Pending by Operation	10.00		26-11-2024 02:41:30 PM	30-11-2024 03:12:00 PM	10-12-2024 02:41:30 PM			Audit Trail
CL/2024/11/V1/008024	Claim	Damage	Noor Rosidayu	Prepaid Account	ZND173212742614	No	Hub/Depo/Station Handling Issue	Express	Rejected	199.00		26-11-2024 02:17:04 PM		10-12-2024 02:17:04 PM			Audit Trail

CL/2024/11/V1/008023	Claim	Damage	8to8 Sdn Bhd	Credit Account	ZND173213121135				Rejected	30.00		26-11-2024 01:34:01 PM		10-12-2024 01:34:01 PM			Audit Trail
CL/2024/11/V1/008022	Claim	Damage	SUMBER MAJUJAYA SDN BHD	Cash	ZND172807407501				Rejected	806.00		26-11-2024 11:22:31 AM		10-12-2024 11:22:31 AM			Audit Trail
CL/2024/11/V1/008021	Claim	Damage	DUNLOPILLO MALAYSIA	Credit Account	ZND173079933453	No	Force Majeure	Express	Pending Responsible Staff Details	2099.00	200.00	26-11-2024 11:18:51 AM	14-12-2024 02:28:35 PM	10-12-2024 11:18:51 AM	12-12-2024 02:23:04 AM		Audit Trail
CL/2024/11/V1/008020	Claim	Delay Delivery Premium Parcel	CHIN MAN JUN	Credit Account	ZND173220301230				Rejected	200.00		26-11-2024 11:08:17 AM		10-12-2024 11:08:17 AM			Audit Trail
CL/2024/11/V1/008019	Claim	Lost	BAKTI KEKAL SDN BHD	Credit Account	ZND172599039652				Rejected	5.80		26-11-2024 10:35:09 AM		10-12-2024 10:35:09 AM			Audit Trail
CL/2024/11/V1/008018	Claim	Damage	LOOI SOK FONG	Credit Account	ZND173081173427	Yes	Hub/Depo/ Station Handling Issue	Express	Pending Responsible Staff Details and Pending Upload Payment from Insurance Company	750.00	750.00	26-11-2024 09:15:08 AM		10-12-2024 09:15:08 AM	30-4-2025 12:15:01 PM		Audit Trail
CL/2024/11/V1/008017	Claim	Damage	8to8 Sdn Bhd	Credit Account	ZND173212813758				Rejected	40.00		25-11-2024 09:44:18 PM		9-12-2024 09:44:18 PM			Audit Trail
CL/2024/11/V1/008016	Claim	Delay Delivery Premium Parcel	Hashikin Binti Hamzah	Credit Account	ZND173220155925				Rejected	0.00		25-11-2024 05:50:57 PM		9-12-2024 05:50:57 PM			Audit Trail
CL/2024/11/V1/008015	Claim	Damage	Soo Kee	Cash	ZND173085378170				Rejected	200.00		25-11-2024 04:05:17 PM		9-12-2024 04:05:17 PM			Audit Trail
CL/2024/11/V1/008014	Claim	Damage	90' HOT SDN BHD	Credit Account	ZND173076145057				Info Incomplete	0.00		25-11-2024 03:30:12 PM	29-11-2024 02:11:44 PM	9-12-2024 03:30:12 PM			Audit Trail
CL/2024/11/V1/008013	Claim	Delay Delivery Premium Parcel	MAGICIAN PRO ENTERPRISE	Cash	ZND173212841676				Rejected	900.00		25-11-2024 01:42:02 PM		9-12-2024 01:42:02 PM			Audit Trail
CL/2024/11/V1/008012	Claim	Damage	CM Wan	Credit Account	ZND173084052484	No	Hub/Depo/ Station Handling Issue	Premium	Pending Responsible Staff Details	208.06	200.00	25-11-2024 12:08:36 PM	1-3-2025 04:47:03 PM	9-12-2024 12:08:36 PM	27-2-2025 04:45:45 AM		Audit Trail

CL/2024/11/V1/008011	Claim	Damage	Muhammad Zakwan Bin Zulkipli	Credit Account	ZND173212549305	No	Hub/Depo/Station Handling Issue	Express	Rejected	200.00		25-11-2024 11:05:30 AM		9-12-2024 11:05:30 AM			Audit Trail
CL/2024/11/V1/008010	Claim	Delay Delivery Premium Parcel	Paperboy Logistics Sdn Bhd	Credit Account	ZND173212889326	No	Hub/Depo/Station Handling Issue	Premium	Pending by Operation	0.00		25-11-2024 10:29:00 AM	29-11-2024 09:37:21 AM	9-12-2024 10:29:00 AM			Audit Trail
CL/2024/11/V1/008009	Claim	Lost	MMATRIX	Credit Account	ZND173079545960	No	Driver Issue	Express	Rejected	10.00		25-11-2024 08:27:30 AM		9-12-2024 08:27:30 AM			Audit Trail
CL/2024/11/V1/008008	Claim	Lost	MMATRIX	Credit Account	ZND173014109080				Rejected	10.00		25-11-2024 08:21:51 AM		9-12-2024 08:21:51 AM			Audit Trail
CL/2024/11/V1/008007	Claim	Damage	BILLIONAIRE EYES SDN BHD	Credit Account	ZND173082468249	No	Hub/Depo/Station Handling Issue	Express	Rejected	500.00		24-11-2024 05:32:47 PM		8-12-2024 05:32:47 PM			Audit Trail
CL/2024/11/V1/008006	Claim	Damage	AIK HOE	Credit Account	ZND173079269668				Rejected	200.00		24-11-2024 11:55:25 AM		8-12-2024 11:55:25 AM			Audit Trail
CL/2024/11/V1/008005	Claim	Delay Delivery Premium Parcel	CHANG	Cash	ZND173212556464	No	Hub/Depo/Station Handling Issue	Premium	Rejected	100.00		23-11-2024 04:23:43 PM		7-12-2024 04:23:43 PM			Audit Trail
CL/2024/11/V1/008004	Claim	Lost	THIN ZAR MYINT MAW	Credit Account	ZND173078284730	No	Hub/Depo/Station Handling Issue	Express	Pending Responsible Staff Details	600.00	200.00	23-11-2024 01:23:20 PM	31-7-2025 11:14:56 AM	7-12-2024 01:23:20 PM	29-7-2025 11:14:38 AM		Audit Trail
CL/2024/11/V1/008003	Claim	Damage FreshBox	KHADAFI	Credit Account	ZND173220092367	No	Hub/Depo/Station Handling Issue	FreshBox	Pending Responsible Staff Details	200.00	200.00	23-11-2024 12:35:33 PM	12-12-2024 09:48:59 AM	7-12-2024 12:35:33 PM	10-12-2024 09:45:39 AM		Audit Trail
CL/2024/11/V1/008002	Claim	Lost	MOHAMMAD ASHRAF BIN CHE HUSSIN	Credit Account	ZND173075833184	No	Hub/Depo/Station Handling Issue	Express	Pending Responsible Staff Details	53.40	53.40	23-11-2024 11:02:15 AM	7-11-2025 11:05:07 AM	7-12-2024 11:02:15 AM	5-11-2025 11:04:23 AM		Audit Trail
CL/2024/11/V1/008001	Claim	Damage	CT STABIL SDN BHD	Credit Account	ZND173074287926	No	Hub/Depo/Station Handling Issue	Express	Pending by Operation	46.00		22-11-2024 07:09:41 PM	28-11-2024 04:01:08 PM	6-12-2024 07:09:41 PM			Audit Trail
CL/2024/11/V1/008000	Claim	Damage	Servex (Malaysia) Sdn Bhd	Credit Account	LCWWH221124-1	No	WareHouse Handling Issue	Express	Pending Responsible Staff Details	1167.88	1167.88	22-11-2024 06:28:14 PM	19-6-2025 11:39:14 AM	6-12-2024 06:28:14 PM	17-6-2025 11:19:16 AM		Audit Trail
CL/2024/11/V1/007999	Claim	Lost	Servex (Malaysia) Sdn Bhd	Credit Account	LCWWH221124	No	WareHouse Handling Issue	Express	Pending Responsible Staff Details	172.51	172.51	22-11-2024 06:05:49 PM	19-6-2025 11:02:40 AM	6-12-2024 06:05:49 PM	17-6-2025 10:44:18 AM		Audit Trail

CL/2024/11/V1/007998	Claim	Damage	Nicholas Liew	Credit Account	ZND173083332884	No	Hub/Depo/ Station Handling Issue	Express	Pending Responsible Staff Details	200.00	200.00	22-11-2024 05:53:50 PM	20-8-2025 11:19:51 AM	6-12-2024 05:53:50 PM	18-8-2025 11:17:18 AM		Audit Trail
CL/2024/11/V1/007997	Claim	Damage	FOREST CLOUD SDN BHD	Credit Account	CND173077612817013				Info Incomplete	110.40		22-11-2024 05:29:52 PM	25-12-2024 10:29:15 AM	6-12-2024 05:29:52 PM			Audit Trail
CL/2024/11/V1/007996	Claim	Damage	Peter Tan	Credit Account	ZND173010426532	No	Hub/Depo/ Station Handling Issue	Express	Rejected	0.00		22-11-2024 05:28:39 PM		6-12-2024 05:28:39 PM			Audit Trail
CL/2024/11/V1/007995	Claim	Damage	FOREST CLOUD SDN BHD	Credit Account	CND173077612817012				Info Incomplete	110.40		22-11-2024 05:28:25 PM	25-12-2024 10:33:45 AM	6-12-2024 05:28:25 PM			Audit Trail
CL/2024/11/V1/007994	Claim	Damage	FOREST CLOUD SDN BHD	Credit Account	CND173077612817011				Info Incomplete	110.40		22-11-2024 05:26:34 PM	25-12-2024 10:35:43 AM	6-12-2024 05:26:34 PM			Audit Trail
CL/2024/11/V1/007993	Claim	Damage	wind loo	Prepaid Account	ZND173082655366				Rejected	0.00		22-11-2024 05:21:07 PM		6-12-2024 05:21:07 PM			Audit Trail
CL/2024/11/V1/007992	Claim	Damage	FOREST CLOUD SDN BHD	Credit Account	CND173077612817010				Info Incomplete	110.40		22-11-2024 05:09:42 PM	25-12-2024 10:36:57 AM	6-12-2024 05:09:42 PM			Audit Trail
CL/2024/11/V1/007991	Claim	Damage	FOREST CLOUD SDN BHD	Credit Account	CND173077612817009				Info Incomplete	110.40		22-11-2024 05:04:17 PM	25-12-2024 10:38:09 AM	6-12-2024 05:04:17 PM			Audit Trail
CL/2024/11/V1/007990	Claim	Damage	FOREST CLOUD SDN BHD	Credit Account	CND173077612817008				Info Incomplete	110.40		22-11-2024 05:03:08 PM	25-12-2024 10:39:56 AM	6-12-2024 05:03:08 PM			Audit Trail
CL/2024/11/V1/007989	Claim	Damage	FOREST CLOUD SDN BHD	Credit Account	CND173077612817007				Info Incomplete	110.40		22-11-2024 05:01:27 PM	25-12-2024 10:41:17 AM	6-12-2024 05:01:27 PM			Audit Trail
CL/2024/11/V1/007988	Claim	Damage	FOREST CLOUD SDN BHD	Credit Account	CND173077612817006				Info Incomplete	110.40		22-11-2024 05:00:06 PM	25-12-2024 10:43:17 AM	6-12-2024 05:00:06 PM			Audit Trail
CL/2024/11/V1/007987	Claim	Damage	FOREST CLOUD SDN BHD	Credit Account	CND173077612817005				Info Incomplete	110.40		22-11-2024 04:56:27 PM	25-12-2024 10:45:55 AM	6-12-2024 04:56:27 PM			Audit Trail
CL/2024/11/V1/007986	Claim	Damage	FOREST CLOUD SDN BHD	Credit Account	CND173077612817004				Info Incomplete	110.40		22-11-2024 04:53:49 PM	25-12-2024 10:47:03 AM	6-12-2024 04:53:49 PM			Audit Trail
CL/2024/11/V1/007985	Claim	Damage	FOREST CLOUD SDN BHD	Credit Account	CND173077612817003				Info Incomplete	110.40		22-11-2024 04:47:59 PM	25-12-2024 10:48:25 AM	6-12-2024 04:47:59 PM			Audit Trail
CL/2024/11/V1/007984	Claim	Damage	FOREST CLOUD SDN BHD	Credit Account	CND173077612817002				Info Incomplete	110.40		22-11-2024 04:46:28 PM	25-12-2024 10:51:36 AM	6-12-2024 04:46:28 PM			Audit Trail
CL/2024/11/V1/007983	Claim	Damage	FOREST CLOUD SDN BHD	Credit Account	CND173077612817001				Info Incomplete	110.40		22-11-2024 04:40:28 PM	25-12-2024 10:53:33 AM	6-12-2024 04:40:28 PM			Audit Trail

CL/2024/11/V1/007982	Claim	Damage	FOREST CLOUD SDN BHD	Credit Account	ZND173077612817	No	Force Majeure	Express	Pending Responsible Staff Details	110.40	110.40	22-11-2024 04:36:52 PM	8-5-2025 03:24:52 PM	6-12-2024 04:36:52 PM	6-5-2025 03:17:33 AM		Audit Trail
CL/2024/11/V1/007981	Claim	Damage	Mohd Jafri bin Mat Ali	Credit Account	CND173083392697001				Info Incomplete	89.90		22-11-2024 04:15:50 PM	30-11-2024 05:24:48 PM	6-12-2024 04:15:50 PM			Audit Trail
CL/2024/11/V1/007980	Claim	Damage	FOREST CLOUD SDN BHD	Credit Account	CND173079232037001				Info Incomplete	114.00		22-11-2024 04:14:56 PM	11-12-2024 10:54:03 AM	6-12-2024 04:14:56 PM			Audit Trail
CL/2024/11/V1/007979	Claim	Damage	Masriah binti Araf	Credit Account	ZND173082704248	No	Hub/Depo/ Station Handling Issue	Express	Pending by Claim Dept	200.00		22-11-2024 02:32:08 PM	11-12-2024 09:24:25 AM	6-12-2024 02:32:08 PM			Audit Trail
CL/2024/11/V1/007978	Claim	Damage FreshBox	TAN SUAT SIA	Credit Account	ZND173082660070	No	Hub/Depo/ Station Handling Issue	FreshBox	Pending by Operation	75.20		22-11-2024 02:28:47 PM	30-11-2024 05:36:59 PM	6-12-2024 02:28:47 PM			Audit Trail
CL/2024/11/V1/007977	Claim	Damage	Best Express KUL Hub U10	Credit Account	ZND173013115808				Rejected	200.00		22-11-2024 01:51:51 PM		6-12-2024 01:51:51 PM			Audit Trail
CL/2024/11/V1/007976	Claim	Lost	SUMBER MAJUJAYA SDN BHD	Cash	ZND173077591969				Rejected	468.00		22-11-2024 11:45:14 AM		6-12-2024 11:45:14 AM			Audit Trail
CL/2024/11/V1/007975	Claim	Lost	PPS GLOBAL NETWORK SDN BHD	Credit Account	ZND173080255193	No	Driver Issue	Express	Pending Responsible Staff Details and Pending Upload Payment from Insurance Company	500.00	200.00	22-11-2024 10:27:54 AM		6-12-2024 10:27:54 AM			Audit Trail
CL/2024/11/V1/007974	Claim	Delay Delivery Premium Parcel	KEN NG	Credit Account	ZND173084715273	No	Hub/Depo/ Station Handling Issue	Premium	Pending Responsible Staff Details	100.00	100.00	21-11-2024 06:49:27 PM	12-12-2024 09:54:37 AM	5-12-2024 06:49:27 PM	10-12-2024 09:51:22 AM		Audit Trail
CL/2024/11/V1/007973	Claim	Delay Delivery Premium Parcel	LIM RU YI (KC-LOTUS)	Credit Account	ZND173084440311	No	Hub/Depo/ Station Handling Issue	Express	Pending Responsible Staff Details	100.00	100.00	21-11-2024 06:35:42 PM	31-7-2025 11:46:01 AM	5-12-2024 06:35:42 PM	29-7-2025 11:45:00 AM		Audit Trail
CL/2024/11/V1/007972	Claim	Delay Delivery Premium Parcel	FARIDA BINTI LEBOR (KC-LOTUS)	Credit Account	ZND173084440298				Rejected	100.00		21-11-2024 06:29:16 PM		5-12-2024 06:29:16 PM			Audit Trail

CL/2024/11/V1/007971	Claim	Lost	PPS GLOBAL NETWORK SDN BHD	Credit Account	ZND173075000531				Info Incomplete	300.00		21-11-2024 06:15:32 PM	30-11-2024 10:58:35 AM	5-12-2024 06:15:32 PM			Audit Trail
CL/2024/11/V1/007970	Claim	Damage	TAN WIL TSEN	Credit Account	ZND173078740977,CND173078740977001,CND173078740977002	No	Hub/Depo/ Station Handling Issue	Express	Pending by Operation	800.00		21-11-2024 05:42:27 PM	30-7-2025 08:08:56 AM	5-12-2024 05:42:27 PM			Audit Trail
CL/2024/11/V1/007969	Claim	Damage	Fatin Nadiera	Credit Account	ZND173083669195	No	Force Majeure	Express	Pending Responsible Staff Details	200.00	200.00	21-11-2024 05:28:13 PM	14-12-2024 10:27:38 AM	5-12-2024 05:28:13 PM	12-12-2024 10:15:51 AM		Audit Trail
CL/2024/11/V1/007968	Claim	Delay Delivery Premium Parcel	HONG MEI	Credit Account	ZND173083712860	No	Hub/Depo/ Station Handling Issue	Premium	Rejected	100.00		21-11-2024 05:18:57 PM		5-12-2024 05:18:57 PM			Audit Trail
CL/2024/11/V1/007967	Claim	Lost	Jaslyn lim	Credit Account	ZND173077065651				Rejected	247.00		21-11-2024 05:07:01 PM		5-12-2024 05:07:01 PM			Audit Trail
CL/2024/11/V1/007966	Claim	Damage	PPS GLOBAL NETWORK SDN BHD	Prepaid Account	ZND173080771303				Rejected	500.00		21-11-2024 04:09:46 PM		5-12-2024 04:09:46 PM			Audit Trail
CL/2024/11/V1/007965	Claim	Damage	Papaginger food	Cash	ZND172688269748				Rejected	440.00		21-11-2024 03:47:59 PM		5-12-2024 03:47:59 PM			Audit Trail
CL/2024/11/V1/007964	Claim	Delay Delivery Premium Parcel	fish moment	Prepaid Account	ZND173083362409	No	Hub/Depo/ Station Handling Issue	Premium	Pending Responsible Staff Details	125.00	100.00	21-11-2024 03:03:47 PM	6-7-2025 11:49:08 AM	5-12-2024 03:03:47 PM	4-7-2025 11:48:52 AM		Audit Trail
CL/2024/11/V1/007963	Claim	Damage	Rong ee	Cash	ZND173082943500				Rejected	1200.00		21-11-2024 01:00:10 PM		5-12-2024 01:00:10 PM			Audit Trail
CL/2024/11/V1/007962	Claim	Delay Delivery Premium Parcel	IADVANCE GLOBAL DISTRIBUTION	Credit Account	ZND173083893019	No	LineHaul Connectivity Issue	Premium	Pending Responsible Staff Details	1000.00	100.00	21-11-2024 12:21:32 PM	14-12-2024 02:38:56 PM	5-12-2024 12:21:32 PM	12-12-2024 02:33:55 AM		Audit Trail
CL/2024/11/V1/007961	Claim	Damage	SUMBER MAJUJAYA SDN BHD	Cash	RTSCND1730783559 28001	No	Force Majeure	Express	Rejected	26.00		21-11-2024 10:28:55 AM		5-12-2024 10:28:55 AM			Audit Trail
CL/2024/11/V1/007960	Claim	Damage	SUMBER MAJUJAYA SDN BHD	Cash	ZND173079845558				Rejected	580.00		21-11-2024 10:14:05 AM		5-12-2024 10:14:05 AM			Audit Trail

CL/2024/11/V1/007959	Claim	Lost	MIMI	Prepaid Account	ZND173013581900	No	Hub/Depo/ Station Handling Issue	Express	Pending Responsible Staff Details	66.00	66.00	21-11-2024 09:09:51 AM	22-12-2024 04:01:05 PM	5-12-2024 09:09:51 AM	20-12-2024 03:37:30 AM		Audit Trail
CL/2024/11/V1/007958	Claim	Delay Delivery Premium Parcel	TING SU HANG	Cash	ZND173083436902				Rejected	0.00		20-11-2024 07:04:32 PM		4-12-2024 07:04:32 PM			Audit Trail
CL/2024/11/V1/007957	Claim	Damage	MMATRIX SDN BHD	Credit Account	ZND173081857990	No	Force Majeure	Express	Pending Responsible Staff Details and Pending Upload Payment from Insurance Company	2198.00	200.00	20-11-2024 06:03:32 PM		4-12-2024 06:03:32 PM			Audit Trail
CL/2024/11/V1/007956	Claim	Lost	RADIYAH BINTI RAMLLE	Cash	ZND172600242057	No	Hub/Depo/ Station Handling Issue	Express	Pending Responsible Staff Details	267.00	200.00	20-11-2024 05:53:36 PM	27-6-2025 09:58:07 AM	4-12-2024 05:53:36 PM	25-6-2025 09:50:38 AM		Audit Trail
CL/2024/11/V1/007955	Claim	Damage	Lim Kok Peng	Prepaid Account	ZND173082460311				Rejected	200.00		20-11-2024 04:08:53 PM		4-12-2024 04:08:53 PM			Audit Trail
CL/2024/11/V1/007954	Claim	Lost	PENI GROUP SDN. BHD	Credit Account	ZND172597658589	No	Driver Issue	Express	Pending Responsible Staff Details	116.69	116.69	20-11-2024 02:29:00 PM	14-12-2024 10:31:36 AM	4-12-2024 02:29:00 PM	12-12-2024 10:27:48 AM		Audit Trail
CL/2024/11/V1/007953	Claim	Lost	WINNIES WONG	Credit Account	ZND173082044771				Rejected	62.00		20-11-2024 01:15:56 PM		4-12-2024 01:15:56 PM			Audit Trail
CL/2024/11/V1/007952	Claim	Missing Content	LIM KAE LEE	Cash	ZND173080533376	No	Hub/Depo/ Station Handling Issue	Premium	Pending by Operation	175.00		20-11-2024 01:05:51 PM	28-11-2024 10:29:14 AM	4-12-2024 01:05:51 PM			Audit Trail
CL/2024/11/V1/007951	Claim	Lost	MMATRIX	Credit Account	ZND173077739675				Rejected	0.00		20-11-2024 08:26:54 AM		4-12-2024 08:26:54 AM			Audit Trail
CL/2024/11/V1/007950	Claim	Lost	TIU WE HUAT	Credit Account	ZND173083327200	No	Force Majeure	Express	Pending Responsible Staff Details	250.00	200.00	19-11-2024 08:28:42 PM	21-12-2024 09:45:37 AM	3-12-2024 08:28:42 PM	19-12-2024 09:33:35 AM		Audit Trail
CL/2024/11/V1/007949	Claim	Damage	ORDER TRADING SDN BHD	Credit Account	ZND173079683372	No	Hub/Depo/ Station Handling Issue	Express	Pending Responsible Staff Details	600.00	200.00	19-11-2024 05:18:02 PM	6-12-2024 12:01:09 PM	3-12-2024 05:18:02 PM	4-12-2024 11:56:35 AM		Audit Trail
CL/2024/11/V1/007948	Claim	Damage FreshBox	kim chul	Prepaid Account	ND173081579328				Rejected	6000.00		19-11-2024 02:34:55 PM		3-12-2024 02:34:55 PM			Audit Trail

CL/2024/11/V1/007947	Claim	Damage	Nick Choong	Credit Account	ZND173080462836	Yes	Hub/Depo/Station Handling Issue	Express	Pending by Claim Dept	1399.00		19-11-2024 02:21:28 PM	29-11-2025 10:13:44 AM	3-12-2024 02:21:28 PM			Audit Trail
CL/2024/11/V1/007946	Claim	Damage FreshBox	Choi Hyun Suk	Prepaid Account	ZND173081579328	No	Hub/Depo/Station Handling Issue	FreshBox	Rejected	0.00		19-11-2024 02:11:28 PM		3-12-2024 02:11:28 PM			Audit Trail
CL/2024/11/V1/007945	Claim	Damage	CM WAN	Credit Account	ZND173077605260	No	Hub/Depo/Station Handling Issue	Express	Pending Responsible Staff Details and Pending Upload Payment from Insurance Company	205.00	200.00	19-11-2024 12:17:29 PM		3-12-2024 12:17:29 PM			Audit Trail
CL/2024/11/V1/007944	Claim	Lost	ENGHONG ELECTRICAL & MEDICAL SDN BHD	Credit Account	CND1730786386490001				Rejected	160.00		19-11-2024 11:02:01 AM		3-12-2024 11:02:01 AM			Audit Trail
CL/2024/11/V1/007943	Claim	Damage	SOLID ADVANCE ENTERPRISE SDN BHD	Credit Account	ZND173074174370				Rejected	374.00		19-11-2024 10:35:53 AM		3-12-2024 10:35:53 AM			Audit Trail
CL/2024/11/V1/007942	Claim	Damage	Shima Yusuff	Credit Account	ZND172985247319	Yes	Hub/Depo/Station Handling Issue	Express	Info Incomplete	300.00		19-11-2024 09:00:57 AM		3-12-2024 09:00:57 AM			Audit Trail
CL/2024/11/V1/007941	Claim	Damage	Anisamira Mat Seman	Credit Account	ZND173079488861	No	Hub/Depo/Station Handling Issue	Express	Pending Responsible Staff Details	200.00	200.00	18-11-2024 10:14:02 PM	30-3-2025 09:49:37 AM	2-12-2024 10:14:02 PM	28-3-2025 09:46:19 AM		Audit Trail
CL/2024/11/V1/007940	Claim	Damage	Saharuddin Bin Saliman	Credit Account	ZND173076771836	No	Hub/Depo/Station Handling Issue	Express	Pending Responsible Staff Details	200.00	200.00	18-11-2024 10:08:32 PM	6-12-2024 03:06:39 PM	2-12-2024 10:08:32 PM	4-12-2024 03:02:31 AM		Audit Trail
CL/2024/11/V1/007939	Claim	Damage	Ani Othman	Credit Account	ZND173078466990	No	Hub/Depo/Station Handling Issue	Express	Pending Responsible Staff Details	200.00	200.00	18-11-2024 10:02:39 PM	6-7-2025 10:43:26 AM	2-12-2024 10:02:39 PM	4-7-2025 10:40:11 AM		Audit Trail
CL/2024/11/V1/007938	Claim	Damage	Muhd Amiruddin	Credit Account	ZND173079809659	No	Hub/Depo/Station Handling Issue	Express	Pending Responsible Staff Details	200.00	200.00	18-11-2024 09:56:25 PM	31-1-2026 10:18:52 AM	2-12-2024 09:56:25 PM	29-1-2026 10:15:33 AM		Audit Trail

CL/2024/11/V1/007937	Claim	Delay Delivery Premium Parcel	Paperboy Logistics Sdn Bhd	Credit Account	ZND173080618561	No	Hub/Depo/ Station Handling Issue	Premium	Pending Responsible Staff Details	0.00	100.00	18-11-2024 05:56:53 PM	6-7-2025 10:54:26 AM	2-12-2024 05:56:53 PM	4-7-2025 10:51:14 AM		Audit Trail
CL/2024/11/V1/007936	Claim	Damage	HIGHFIVE CHANNEL SDN BHD	Cash	ZND173079226005	No	Force Majeure	Express	Pending Responsible Staff Details	299.00	200.00	18-11-2024 04:29:53 PM	2-12-2024 04:53:39 PM	2-12-2024 04:29:53 PM	30-11-2024 04:50:38 AM		Audit Trail
CL/2024/11/V1/007935	Claim	Damage	HIGHFIVE CHANNEL SDN BHD	Cash	ZND173081266389			Bulky	Rejected	179.00		18-11-2024 02:01:13 PM		2-12-2024 02:01:13 PM			Audit Trail
CL/2024/11/V1/007934	Claim	Short Piece	YAFAH ENTERPRISE SDN BHD	Credit Account	ZND173011404362	No	Force Majeure	Express	Pending Responsible Staff Details	499.74	200.00	18-11-2024 10:41:37 AM	14-12-2024 10:42:22 AM	2-12-2024 10:41:37 AM	12-12-2024 10:35:43 AM		Audit Trail
CL/2024/11/V1/007933	Claim	Damage	TWINS CAR ACCESSORIES CENTRE	Cash	173079474772				Rejected	400.00		18-11-2024 10:40:21 AM		2-12-2024 10:40:21 AM			Audit Trail
CL/2024/11/V1/007932	Claim	Lost	MMAG DIGITAL SDN BHD	Credit Account	ZND172597356805	No	Hub/Depo/ Station Handling Issue	Express	Pending by Operation	50.00		18-11-2024 10:28:28 AM	27-6-2025 09:17:22 AM	2-12-2024 10:28:28 AM			Audit Trail
CL/2024/11/V1/007931	Claim	Lost	MMAG DIGITAL SDN BHD	Credit Account	ZND172528314355	No	Hub/Depo/ Station Handling Issue	Express	Pending Responsible Staff Details	50.00	50.00	18-11-2024 10:27:03 AM	23-2-2025 02:50:18 PM	2-12-2024 10:27:03 AM	21-2-2025 02:47:46 AM		Audit Trail
CL/2024/11/V1/007930	Claim	Delay Delivery Premium Parcel	EASY MAIL SDN BHD (CHAM TUCK LEE)	Credit Account	ZND173079783294				Rejected	100.00		18-11-2024 06:04:59 AM		2-12-2024 06:04:59 AM			Audit Trail
CL/2024/11/V1/007929	Claim	Delay Delivery Premium Parcel	EASY MAIL SDN BHD (CHAM TUCK LEE)	Credit Account	ZND173079723597				Rejected	100.00		18-11-2024 06:02:11 AM		2-12-2024 06:02:11 AM			Audit Trail
CL/2024/11/V1/007928	Claim	Damage	GLADYS YEE #12335	Credit Account	ZND173080164617	No	Driver Issue	FreshBox	Pending Responsible Staff and Payment Details	317.00	200.00	16-11-2024 01:10:46 PM	13-12-2024 09:16:28 AM	30-11-2024 01:10:46 PM			Audit Trail
CL/2024/11/V1/007927	Claim	Damage	Ivan	Credit Account	ZND173078472120	No	Hub/Depo/ Station Handling Issue	Express	Pending Responsible Staff Details	200.00	200.00	16-11-2024 11:22:12 AM	6-12-2024 02:53:38 PM	30-11-2024 11:22:12 AM	4-12-2024 02:33:57 AM		Audit Trail

CL/2024/11/V1/007926	Claim	Delay Delivery Premium Parcel	KEMAMAN QUARRY SDN BHD	Credit Account	ZND173080174036	No	Hub/Depo/ Station Handling Issue	Premium	Pending Responsible Staff Details	200.00	100.00	16-11-2024 09:18:44 AM	28-11-2024 05:42:18 PM	30-11-2024 09:18:44 AM	26-11-2024 05:36:11 AM		Audit Trail
CL/2024/11/V1/007925	Claim	Damage FreshBox	sunny cheisongkhram	Credit Account	ZND173010944647	No	Hub/Depo/ Station Handling Issue	FreshBox	Pending Responsible Staff Details	40.00	21.20	15-11-2024 10:20:20 PM	28-11-2024 05:34:22 PM	29-11-2024 10:20:20 PM	26-11-2024 05:28:55 AM		Audit Trail
CL/2024/11/V1/007924	Claim	Damage	VW AUTOPARTS (MALAYSIA) SDN BHD	Credit Account	ZND173078687142	Yes	Hub/Depo/ Station Handling Issue	Express	Pending Responsible Staff and Payment Details	350.00	350.00	15-11-2024 05:51:30 PM	13-2-2025 03:31:36 PM	29-11-2024 05:51:30 PM			Audit Trail
CL/2024/11/V1/007923	Claim	Delay Delivery Premium Parcel	ONG CHIN SOON (EURO ATLANTIC)-PREMIUM	Credit Account	ZND173080209097	No	Hub/Depo/ Station Handling Issue	Premium	Pending Responsible Staff Details	200.00	100.00	15-11-2024 01:07:50 PM	23-2-2025 02:45:46 PM	29-11-2024 01:07:50 PM	21-2-2025 02:45:13 AM		Audit Trail
CL/2024/11/V1/007922	Claim	Damage	VH SUPPLY ENTERPRISE	Credit Account	CND1730778458710001				Info Incomplete	258.00		15-11-2024 12:15:20 PM	21-11-2024 10:50:44 AM	29-11-2024 12:15:20 PM			Audit Trail
CL/2024/11/V1/007921	Claim	Damage	DOMUS ELECTRONIC HOME APPLIANCES	Credit Account	ZND173079934771	No	Hub/Depo/ Station Handling Issue	Express	Pending Responsible Staff Details	200.00	200.00	15-11-2024 12:14:36 PM	7-12-2024 02:45:42 PM	29-11-2024 12:14:36 PM	5-12-2024 02:41:30 AM		Audit Trail
CL/2024/11/V1/007920	Claim	Damage	BEBE BUENO GROUP SDN BHD	Credit Account	CND172953009789001	Yes	Hub/Depo/ Station Handling Issue	Express	Pending Responsible Staff Details and Pending Upload Payment from Insurance Company	910.75	455.38	15-11-2024 11:50:57 AM		29-11-2024 11:50:57 AM	26-6-2025 10:34:17 AM		Audit Trail
CL/2024/11/V1/007919	Claim	Damage	VH SUPPLY ENTERPRISE	Credit Account	ZND173078454355	No	Force Majeure	Express	Pending by Operation	127.70		15-11-2024 11:33:24 AM	24-11-2024 01:51:28 PM	29-11-2024 11:33:24 AM			Audit Trail
CL/2024/11/V1/007918	Claim	Damage	LOOI SOK FONG	Credit Account	ZND172953410615	Yes	Force Majeure	Express	Pending Responsible Staff Details and Pending Upload Payment from Insurance Company	2278.06	2278.06	15-11-2024 10:31:13 AM		29-11-2024 10:31:13 AM	9-6-2025 02:53:49 AM		Audit Trail

CL/2024/11/V1/007917	Claim	Lost	YT YUNTENG BEAUTY	Cash	ZND173010461595	No	Hub/Depo/ Station Handling Issue	Express	Pending Responsible Staff Details	155.00	155.00	15-11-2024 08:50:42 AM	28-11-2024 05:28:03 PM	29-11-2024 08:50:42 AM	26-11-2024 05:24:52 AM		Audit Trail
CL/2024/11/V1/007916	Claim	Damage	Bryan	Credit Account	ZND173079058057				Rejected	180.00		14-11-2024 10:09:22 PM		28-11-2024 10:09:22 PM			Audit Trail
CL/2024/11/V1/007915	Claim	Damage	LOOI SOK FONG	Credit Account	ZND173078974341	Yes	Force Majeure	Express	Pending Responsible Staff Details and Pending Upload Payment from Insurance Company	1000.00	500.00	14-11-2024 06:11:00 PM		28-11-2024 06:11:00 PM	30-4-2025 01:47:02 AM		Audit Trail
CL/2024/11/V1/007914	Claim	Delay Delivery Premium Parcel	Defe Marketing Sdn Bhd	Credit Account	ZND173078940858				Rejected	100.00		14-11-2024 04:44:35 PM		28-11-2024 04:44:35 PM			Audit Trail
CL/2024/11/V1/007913	Claim	Damage	Defe Marketing Sdn Bhd	Credit Account	ZND173013943302				Rejected	100.00		14-11-2024 04:39:12 PM		28-11-2024 04:39:12 PM			Audit Trail
CL/2024/11/V1/007912	Claim	Delay Delivery Premium Parcel	MBE KOTA PUTERI	Credit Account	ZND173079049383	No	Hub/Depo/ Station Handling Issue	Premium	Rejected	200.00		14-11-2024 12:33:36 PM		28-11-2024 12:33:36 PM			Audit Trail
CL/2024/11/V1/007911	Claim	Delay Delivery Premium Parcel	MBE KOTA PUTERI	Credit Account	ZND173079145696	No	Hub/Depo/ Station Handling Issue	Premium	Rejected	200.00		14-11-2024 12:30:46 PM		28-11-2024 12:30:46 PM			Audit Trail
CL/2024/11/V1/007910	Claim	Delay Delivery Premium Parcel	MBE KOTA PUTERI	Credit Account	ZND173079049383				Rejected	0.00		14-11-2024 12:27:54 PM		28-11-2024 12:27:54 PM			Audit Trail
CL/2024/11/V1/007909	Claim	Delay Delivery Premium Parcel	renee af	Prepaid Account	ZND173075680382	No	Misrouted Issue	FreshBox	Pending Responsible Staff Details	51.60	51.60	14-11-2024 11:34:42 AM	28-11-2024 04:48:56 PM	28-11-2024 11:34:42 AM	26-11-2024 04:38:50 AM		Audit Trail
CL/2024/11/V1/007908	Claim	Damage FreshBox	KLINIK PAKAR MATA SERDANG	Credit Account	ZND173079042834				Rejected	200.00		14-11-2024 10:58:16 AM		28-11-2024 10:58:16 AM			Audit Trail
CL/2024/11/V1/007907	Claim	Lost	Joey lam li zhuang	Credit Account	ZND172985017103	No	Hub/Depo/ Station Handling Issue	Express	Rejected	401.49		14-11-2024 10:06:37 AM		28-11-2024 10:06:37 AM			Audit Trail
CL/2024/11/V1/007906	Claim	Damage	chloelim	Credit Account	ZND173012119555	No	Hub/Depo/ Station Handling Issue	Express	Pending Responsible Staff Details	35.75	35.75	14-11-2024 09:59:51 AM	14-12-2024 10:45:49 AM	28-11-2024 09:59:51 AM	12-12-2024 10:42:32 AM		Audit Trail

CL/2024/11/V1/007905	Claim	Delay Delivery Premium Parcel	TAN YONG HWA	Credit Account	ZND173079549548	No	Hub/Depo/ Station Handling Issue	FreshBox	Pending Responsible Staff Details	0.00	100.00	14-11-2024 09:45:05 AM	28-11-2024 02:33:27 PM	28-11-2024 09:45:05 AM	26-11-2024 02:27:53 AM		Audit Trail
CL/2024/11/V1/007904	Claim	Short Piece	Yong Chee Siong	Credit Account	10260267592	No	Hub/Depo/ Station Handling Issue	Express	Pending Responsible Staff Details	231.00	200.00	13-11-2024 06:06:30 PM	1-1-2025 02:18:12 PM	27-11-2024 06:06:30 PM	30-12-2024 02:02:03 AM		Audit Trail
CL/2024/11/V1/007903	Claim	Damage	NEXUS MEDICAL SOLUTIONS (M) SDN. BHD.	Credit Account	ZND173078781307				Rejected	900.00		13-11-2024 05:25:38 PM		27-11-2024 05:25:38 PM			Audit Trail
CL/2024/11/V1/007902	Claim	Lost	Best Express KUL Hub U10	Credit Account	CND172976102757003				Rejected	200.00		13-11-2024 04:46:19 PM		27-11-2024 04:46:19 PM			Audit Trail
CL/2024/11/V1/007901	Claim	Lost	Best Express KUL Hub U10	Credit Account	ZND172976102757				Rejected	200.00		13-11-2024 04:44:46 PM		27-11-2024 04:44:46 PM			Audit Trail
CL/2024/11/V1/007900	Claim	Lost	Best Express KUL Hub U10	Credit Account	CND172976102757002				Rejected	200.00		13-11-2024 04:42:29 PM		27-11-2024 04:42:29 PM			Audit Trail
CL/2024/11/V1/007899	Claim	Lost	Best Express KUL Hub U10	Credit Account	ZND173011477489				Rejected	200.00		13-11-2024 02:49:53 PM		27-11-2024 02:49:53 PM			Audit Trail
CL/2024/11/V1/007898	Claim	Lost	ZND173010618227	Credit Account	ZND173010618227	No	Hub/Depo/ Station Handling Issue	Express	Rejected	200.00		13-11-2024 02:46:53 PM		27-11-2024 02:46:53 PM			Audit Trail
CL/2024/11/V1/007897	Claim	Lost	EDWARD GOH	Credit Account	ZND173076144968	No	Hub/Depo/ Station Handling Issue	Express	Pending Responsible Staff Details	0.00	200.00	13-11-2024 02:42:55 PM	22-12-2024 03:17:22 PM	27-11-2024 02:42:55 PM	20-12-2024 03:08:36 AM		Audit Trail
CL/2024/11/V1/007896	Claim	Lost	ZND172985332855	Credit Account	ZND172985332855	No	Hub/Depo/ Station Handling Issue	Express	Rejected	200.00		13-11-2024 02:41:52 PM		27-11-2024 02:41:52 PM			Audit Trail
CL/2024/11/V1/007895	Claim	Lost	Best Express KUL Hub U10	Credit Account	CND172984589458001				Rejected	200.00		13-11-2024 02:36:43 PM		27-11-2024 02:36:43 PM			Audit Trail
CL/2024/11/V1/007894	Claim	Lost	Best Express KUL Hub U10	Credit Account	ZND172976104713				Rejected	200.00		13-11-2024 02:33:25 PM		27-11-2024 02:33:25 PM			Audit Trail

CL/2024/11/V1/007893	Claim	Lost	MMATRIX	Credit Account	ZND172913391411				Rejected	5999.00		13-11-2024 08:52:08 AM		27-11-2024 08:52:08 AM			Audit Trail
CL/2024/11/V1/007892	Claim	Damage	NEXUS MEDICAL SOLUTIONS (M) SDN. BHD.	Credit Account	ZND172806236430				Rejected	325.00		12-11-2024 03:54:03 PM		26-11-2024 03:54:03 PM			Audit Trail
CL/2024/11/V1/007891	Claim	Damage FreshBox	AMT PC DISTRIBUTORS (PENANG) SDN BHD	Credit Account	ZND173076566357	No	Force Majeure	Express	Pending Responsible Staff Details	442.00	442.00	12-11-2024 03:02:58 PM	11-1-2025 11:22:37 AM	26-11-2024 03:02:58 PM	9-1-2025 11:11:42 AM		Audit Trail
CL/2024/11/V1/007890	Claim	Damage	Acer Sales And Services Sdn Bhd	Credit Account	SMSO24030771-0000	No	Force Majeure	Express	Pending Responsible Staff Details	0.00	100.00	12-11-2024 11:59:49 AM	30-11-2024 04:50:45 PM	26-11-2024 11:59:49 AM	28-11-2024 04:42:15 AM		Audit Trail
CL/2024/11/V1/007889	Claim	Damage	Acer Sales And Services Sdn Bhd	Credit Account	SMSO24031342-0001				Rejected	0.00		12-11-2024 11:56:35 AM		26-11-2024 11:56:35 AM			Audit Trail
CL/2024/11/V1/007888	Claim	Damage	Acer Sales And Services Sdn Bhd	Credit Account	SMSO24032577-0000	No	WareHouse Handling Issue	Express	Pending Responsible Staff Details	0.00	100.00	12-11-2024 11:53:51 AM	30-4-2025 09:38:42 AM	26-11-2024 11:53:51 AM	28-4-2025 09:38:23 AM		Audit Trail
CL/2024/11/V1/007887	Claim	Damage	Acer Sales And Services Sdn Bhd	Credit Account	SMSO24031490-0000				Rejected	0.00		12-11-2024 11:50:10 AM		26-11-2024 11:50:10 AM			Audit Trail
CL/2024/11/V1/007886	Claim	Damage	Cassa Worldwide Sdn Bhd	Credit Account	ZND173076069605				Rejected	70.00		12-11-2024 10:36:25 AM		26-11-2024 10:36:25 AM			Audit Trail
CL/2024/11/V1/007885	Claim	Damage	Christine Tan	Credit Account	ZND173013702459				Info Incomplete	169.00		12-11-2024 10:32:12 AM	15-11-2024 09:20:22 AM	26-11-2024 10:32:12 AM			Audit Trail
CL/2024/11/V1/007884	Claim	Damage	VW AUTO PARTS (M) SDN BHD	Prepaid Account	ZND173013901715				Info Incomplete	0.00		12-11-2024 09:53:52 AM	15-11-2024 09:08:50 AM	26-11-2024 09:53:52 AM			Audit Trail
CL/2024/11/V1/007883	Claim	Damage	T&T EXPRESS SERVICES	Cash	ZND173073962701				Rejected	1199.00		11-11-2024 03:02:55 PM		25-11-2024 03:02:55 PM			Audit Trail
CL/2024/11/V1/007882	Claim	Delay Delivery Premium Parcel	NG JIA XIN	Credit Account	ZND173076916480	No	Hub/Depo/Station Handling Issue	Premium	Pending Responsible Staff Details	100.00	100.00	11-11-2024 02:18:51 PM	28-11-2024 04:30:14 PM	25-11-2024 02:18:51 PM	26-11-2024 04:27:36 AM		Audit Trail
CL/2024/11/V1/007881	Claim	Damage FreshBox	MS REENA TEOH	Credit Account	ZND173076165192	No	Driver Issue	Premium	Pending by Operation	100.00		11-11-2024 01:09:53 PM	15-11-2024 09:04:30 AM	25-11-2024 01:09:53 PM			Audit Trail

CL/2024/11/V1/007880	Claim	Delay Delivery Premium Parcel	FOSSIL - EAST COAST MALL	Credit Account	CND173077226526001	No	Hub/Depo/ Station Handling Issue	Premium	Pending Responsible Staff Details	200.00	100.00	11-11-2024 01:03:01 PM	23-1-2025 05:31:43 PM	25-11-2024 01:03:01 PM	21-1-2025 05:27:21 AM		Audit Trail
CL/2024/11/V1/007879	Claim	Delay Delivery Premium Parcel	FOSSIL - EAST COAST MALL	Credit Account	ZND173077226526	No	Hub/Depo/ Station Handling Issue	Premium	Pending Responsible Staff Details	200.00	100.00	11-11-2024 12:59:22 PM	23-1-2025 05:38:59 PM	25-11-2024 12:59:22 PM	21-1-2025 05:36:09 AM		Audit Trail
CL/2024/11/V1/007878	Claim	Delay Delivery Premium Parcel	MUHAMMAD DANIAL AIMAN BIN HASHIM	Credit Account	ZND173076276706	No	Hub/Depo/ Station Handling Issue	Premium	Pending Responsible Staff Details	200.00	100.00	11-11-2024 11:44:33 AM	28-11-2024 04:26:05 PM	25-11-2024 11:44:33 AM	26-11-2024 04:20:47 AM		Audit Trail
CL/2024/11/V1/007877	Claim	Lost	AECO TECHNOLOGIES (M) SDN BHD	Credit Account	ZND172525150307	No	Hub/Depo/ Station Handling Issue	Express	Pending Responsible Staff Details and Pending Upload Payment from Insurance Company	17760.00	62.01	11-11-2024 11:18:42 AM		25-11-2024 11:18:42 AM			Audit Trail
CL/2024/11/V1/007876	Claim	Damage	CM WAN	Credit Account	ZND173075295982	No	Hub/Depo/ Station Handling Issue	Express	Pending Responsible Staff Details	521.44	200.00	10-11-2024 08:54:18 PM	12-2-2025 09:48:20 AM	24-11-2024 08:54:18 PM	10-2-2025 09:44:20 AM		Audit Trail
CL/2024/11/V1/007875	Claim	Damage	QM Live	Credit Account	ZND173014100964				Rejected	230.00		9-11-2024 10:52:10 PM		23-11-2024 10:52:10 PM			Audit Trail
CL/2024/11/V1/007874	Claim	Damage	mont hub	Cash	ZND173075526956				Rejected	33.00		9-11-2024 01:34:00 PM		23-11-2024 01:34:00 PM			Audit Trail
CL/2024/11/V1/007873	Claim	Damage	mont hub	Cash	ZND173073712160				Rejected	33.00		9-11-2024 01:25:49 PM		23-11-2024 01:25:49 PM			Audit Trail
CL/2024/11/V1/007872	Claim	Damage	Aaira Hafiya	Credit Account	ZND173013557356	No	Hub/Depo/ Station Handling Issue	Express	Pending Responsible Staff Details	103.00	103.00	9-11-2024 12:59:11 PM	30-3-2025 10:29:25 AM	23-11-2024 12:59:11 PM	28-3-2025 10:26:12 AM		Audit Trail
CL/2024/11/V1/007871	Claim	Damage	SENG LEE ELECTRICAL DIRECT SREVICE CENTRE	Credit Account	CND173075577545001				Rejected	120.00		9-11-2024 11:48:37 AM		23-11-2024 11:48:37 AM			Audit Trail
CL/2024/11/V1/007870	Claim	Damage	Best Express KUL Hub U10	Credit Account	ZND173010618678	No	Hub/Depo/ Station Handling Issue	Express	Pending Responsible Staff Details	200.00	200.00	9-11-2024 11:30:44 AM	12-2-2025 08:51:16 AM	23-11-2024 11:30:44 AM	10-2-2025 08:43:31 AM		Audit Trail

CL/2024/11/V1/007869	Claim	Delay Delivery Premium Parcel	KAY LOGISTICS ENTERPRISE	Cash	ZND173075212989	No	Hub/Depo/ Station Handling Issue	Premium	Pending Responsible Staff Details	100.00	100.00	9-11-2024 08:47:10 AM	6-7-2025 11:02:13 AM	23-11-2024 08:47:10 AM	4-7-2025 10:59:48 AM		Audit Trail
CL/2024/11/V1/007868	Claim	Damage	FROZEN FRENZY SDN BHD	Credit Account	ZND173013531097	No	Driver Issue	FreshBox	Pending Responsible Staff and Payment Details	266.96	200.00	8-11-2024 10:03:12 PM	30-11-2024 06:42:47 AM	22-11-2024 10:03:12 PM			Audit Trail
CL/2024/11/V1/007867	Claim	Lost	Hankaling	Credit Account	10257805692				Rejected	50.00		8-11-2024 07:22:29 PM		22-11-2024 07:22:29 PM			Audit Trail
CL/2024/11/V1/007866	Claim	Lost	Jit Kaur	Credit Account	10257606450				Rejected	25.00		8-11-2024 07:18:11 PM		22-11-2024 07:18:11 PM			Audit Trail
CL/2024/11/V1/007865	Claim	Damage	DUNLOPILLO MALAYSIA	Credit Account	ZND173010219448	No	Force Majeure	Express	Pending Responsible Staff Details	1371.68	200.00	8-11-2024 05:30:56 PM	7-12-2024 02:52:26 PM	22-11-2024 05:30:56 PM	5-12-2024 02:48:43 AM		Audit Trail
CL/2024/11/V1/007864	Claim	Lost	MUHAMAD SYAHMIZIE BIN SUDIN	Credit Account	ZND172985485117	Yes	Hub/Depo/ Station Handling Issue	Express	Pending Responsible Staff Details and Pending Upload Payment from Insurance Company	6600.00	6222.50	8-11-2024 05:06:49 PM		22-11-2024 05:06:49 PM	6-5-2025 11:41:03 AM		Audit Trail
CL/2024/11/V1/007863	Claim	Damage	Muhammad Rafique	Credit Account	ZND173074299479	No	Hub/Depo/ Station Handling Issue	Express	Pending Responsible Staff Details	213.49	200.00	8-11-2024 03:48:21 PM	31-1-2026 10:04:42 AM	22-11-2024 03:48:21 PM	29-1-2026 09:43:56 AM		Audit Trail
CL/2024/11/V1/007862	Claim	Damage	Nurul Marshida binti Mohamad	Credit Account	ZND173013542154	No	Hub/Depo/ Station Handling Issue	Express	Pending Responsible Staff Details	213.49	200.00	8-11-2024 03:47:26 PM	23-2-2025 02:41:02 PM	22-11-2024 03:47:26 PM	21-2-2025 02:36:30 AM		Audit Trail
CL/2024/11/V1/007861	Claim	Damage	MMATRIX SDN BHD	Credit Account	ZND172911435568	No	Force Majeure	Express	Pending Responsible Staff Details	5893.00	200.00	8-11-2024 03:44:49 PM	28-11-2024 02:20:24 PM	22-11-2024 03:44:49 PM	26-11-2024 02:16:13 AM		Audit Trail
CL/2024/11/V1/007860	Claim	Damage	FOREST CLOUD SDN BHD	Credit Account	CND1728506235900005	No	Force Majeure	Express	Pending Responsible Staff Details	126.00	126.00	8-11-2024 03:21:06 PM	28-11-2024 04:14:20 PM	22-11-2024 03:21:06 PM	26-11-2024 04:11:33 AM		Audit Trail
CL/2024/11/V1/007859	Claim	Damage	FOREST CLOUD SDN BHD	Credit Account	CND1728506235900009	No	Force Majeure	Express	Pending Responsible Staff Details	126.00	126.00	8-11-2024 03:19:05 PM	28-11-2024 04:07:54 PM	22-11-2024 03:19:05 PM	26-11-2024 03:53:30 AM		Audit Trail

CL/2024/11/V1/007858	Claim	Lost	MMATRIX SDN BHD	Credit Account	ZND172849016716				Rejected	6799.00		8-11-2024 02:31:26 PM		22-11-2024 02:31:26 PM			Audit Trail
CL/2024/11/V1/007857	Claim	Lost	MMATRIX	Credit Account	ZND172668643896	No	Hub/Depo/ Station Handling Issue	Express	Pending Responsible Staff Details	10.00	10.00	8-11-2024 10:34:09 AM	28-11-2024 02:23:47 PM	22-11-2024 10:34:09 AM	26-11-2024 02:20:33 AM		Audit Trail
CL/2024/11/V1/007856	Claim	Lost	Bo Wang	Credit Account	CTOP60787956002				Rejected	100.00		7-11-2024 03:36:16 PM		21-11-2024 03:36:16 PM			Audit Trail
CL/2024/11/V1/007855	Claim	Lost	MMATRIX	Credit Account	ZND173010497617				Rejected	10.00		7-11-2024 02:51:47 PM		21-11-2024 02:51:47 PM			Audit Trail
CL/2024/11/V1/007854	Claim	Lost	MMATRIX	Credit Account	ZND173010505206				Rejected	10.00		7-11-2024 02:50:28 PM		21-11-2024 02:50:28 PM			Audit Trail
CL/2024/11/V1/007853	Claim	Lost	MMATRIX	Credit Account	ZND172985343288	No	Hub/Depo/ Station Handling Issue	Express	Rejected	10.00		7-11-2024 02:47:16 PM		21-11-2024 02:47:16 PM			Audit Trail
CL/2024/11/V1/007852	Claim	Lost	MMATRIX	Credit Account	ZND173010173924				Rejected	10.00		7-11-2024 02:45:43 PM		21-11-2024 02:45:43 PM			Audit Trail
CL/2024/11/V1/007851	Claim	Lost	MMATRIX	Credit Account	ZND173010478760	No	Hub/Depo/ Station Handling Issue	Express	Rejected	6999.00		7-11-2024 02:42:31 PM		21-11-2024 02:42:31 PM			Audit Trail
CL/2024/11/V1/007850	Claim	Lost	MMATRIX	Credit Account	ZND172985354154				Rejected	10.00		7-11-2024 02:39:28 PM		21-11-2024 02:39:28 PM			Audit Trail
CL/2024/11/V1/007849	Claim	Lost	MMATRIX	Credit Account	ZND172985306504				Rejected	10.00		7-11-2024 02:37:53 PM		21-11-2024 02:37:53 PM			Audit Trail
CL/2024/11/V1/007848	Claim	Damage	AMT PC DISTRIBUTORS SDN BHD	Credit Account	ZND173075271283	No	Hub/Depo/ Station Handling Issue	Express	Pending Responsible Staff Details	293.91	293.91	7-11-2024 02:37:30 PM	22-2-2025 05:45:31 PM	21-11-2024 02:37:30 PM	20-2-2025 05:40:52 AM		Audit Trail
CL/2024/11/V1/007847	Claim	Lost	MMATRIX	Credit Account	ZND172985324331				Rejected	10.00		7-11-2024 02:36:39 PM		21-11-2024 02:36:39 PM			Audit Trail
CL/2024/11/V1/007846	Claim	Damage	AMT PC DISTRIBUTORS SDN BHD	Credit Account	CND173075271283013	No	Hub/Depo/ Station Handling Issue	Express	Pending Responsible Staff Details	0.00	61.61	7-11-2024 02:31:16 PM	24-11-2024 02:46:01 PM	21-11-2024 02:31:16 PM	22-11-2024 02:41:05 AM		Audit Trail
CL/2024/11/V1/007845	Claim	Lost	MMATRIX	Credit Account	ZND172976075389				Rejected	10.00		7-11-2024 02:23:10 PM		21-11-2024 02:23:10 PM			Audit Trail

CL/2024/11/V1/007844	Claim	Damage	HIGHFIVE CHANNEL SDN BHD	Cash	ZND173012603412	No	Force Majeure	Express	Pending Responsible Staff Details and Pending Upload Payment from Insurance Company	184.00	184.00	7-11-2024 01:59:20 PM		21-11-2024 01:59:20 PM			Audit Trail
CL/2024/11/V1/007843	Claim	Damage	HJ EXPRESS	Credit Account	ZND173013272594				Rejected	394.00		7-11-2024 10:39:12 AM		21-11-2024 10:39:12 AM			Audit Trail
CL/2024/11/V1/007842	Claim	Damage FreshBox	DANZ SHOP	Prepaid Account	ZND173013678808	No	Hub/Depo/ Station Handling Issue	FreshBox	Pending Responsible Staff Details	133.00	133.00	6-11-2024 06:02:43 PM	7-3-2025 11:17:37 AM	20-11-2024 06:02:43 PM	5-3-2025 11:02:10 AM		Audit Trail
CL/2024/11/V1/007841	Claim	Damage FreshBox	GALAXY FLOWER MALAYSIA SDN BHD	Credit Account	ZND173073774892				Info Incomplete	296.00		6-11-2024 05:46:44 PM	14-11-2024 09:25:47 AM	20-11-2024 05:46:44 PM			Audit Trail
CL/2024/11/V1/007840	Claim	Damage FreshBox	AISHAH (MIA)	Credit Account	ZND173074174974	No	Hub/Depo/ Station Handling Issue	Premium	Pending Responsible Staff Details	110.00	110.00	6-11-2024 05:30:33 PM	18-11-2024 02:30:56 PM	20-11-2024 05:30:33 PM	16-11-2024 02:24:42 AM		Audit Trail
CL/2024/11/V1/007839	Claim	Delay Delivery Premium Parcel	AISHAH (MIA)	Credit Account	ZND173074177296	No	Hub/Depo/ Station Handling Issue	Premium	Pending Responsible Staff Details	110.00	110.00	6-11-2024 04:48:24 PM	18-11-2024 02:40:04 PM	20-11-2024 04:48:24 PM	16-11-2024 02:34:12 AM		Audit Trail
CL/2024/11/V1/007838	Claim	Delay Delivery Premium Parcel	NIK MUSTAFA	Credit Account	ZND173013748921	No	Hub/Depo/ Station Handling Issue	Premium	Pending Responsible Staff Details	0.00	100.00	6-11-2024 04:27:20 PM	24-11-2024 02:52:41 PM	20-11-2024 04:27:20 PM	22-11-2024 02:48:23 AM		Audit Trail
CL/2024/11/V1/007837	Claim	Damage	HIGH FIVE CHANNEL SHD BHD	Cash	ZND172984865224	No	Hub/Depo/ Station Handling Issue	Express	Rejected	154.00		6-11-2024 03:25:16 PM		20-11-2024 03:25:16 PM			Audit Trail
CL/2024/11/V1/007836	Claim	Delay Delivery Premium Parcel	mbe damansara perdana	Credit Account	ZND173073667682	No	Hub/Depo/ Station Handling Issue	Premium	Pending Responsible Staff Details	100.00	100.00	6-11-2024 03:19:11 PM	1-1-2025 02:44:14 PM	20-11-2024 03:19:11 PM	30-12-2024 02:24:35 AM		Audit Trail
CL/2024/11/V1/007835	Claim	Damage	HIGH FIVE CHANNEL SHD BHD	Cash	ZND172952536088	No	Force Majeure	Express	Pending Responsible Staff Details and Pending Upload Payment from Insurance Company	154.00	154.00	6-11-2024 03:12:36 PM		20-11-2024 03:12:36 PM			Audit Trail

CL/2024/11/V1/007834	Claim	Damage	HIGHFIVE CHANNEL SDN BHD	Cash	ZND172952564159	No	Force Majeure	Express	Pending Responsible Staff Details	154.00	154.00	6-11-2024 03:05:41 PM	20-12-2024 05:51:21 PM	20-11-2024 03:05:41 PM	18-12-2024 05:48:20 AM		Audit Trail
CL/2024/11/V1/007833	Claim	Lost	HAMWICHES FASHION GROUP SDN BHD	Credit Account	ZND171156160020	No	Hub/Depo/ Station Handling Issue	Express	Pending Responsible Staff Details	4197.60	2098.80	6-11-2024 03:04:40 PM	10-11-2024 10:39:22 AM	20-11-2024 03:04:40 PM	8-11-2024 10:34:32 AM		Audit Trail
CL/2024/11/V1/007832	Claim	Damage	IZNI CHE ABDULLAH	Credit Account	ZND173011283042	No	Hub/Depo/ Station Handling Issue	Express	Pending Responsible Staff Details	50.00	13.78	6-11-2024 02:00:18 PM	24-11-2024 04:29:46 PM	20-11-2024 02:00:18 PM	22-11-2024 03:53:44 AM		Audit Trail
CL/2024/11/V1/007831	Claim	Damage	CM WAN	Credit Account	CND173013485666003	No	Hub/Depo/ Station Handling Issue	Express	Pending Responsible Staff Details	680.00	50.00	6-11-2024 12:32:05 PM	24-11-2024 03:32:29 PM	20-11-2024 12:32:05 PM	22-11-2024 03:10:04 AM		Audit Trail
CL/2024/11/V1/007830	Claim	Damage	IZNI CHE ABDULLAH	Credit Account	ZND173010544502	No	Hub/Depo/ Station Handling Issue	Express	Pending Responsible Staff Details	0.00	242.63	6-11-2024 11:02:08 AM	24-11-2024 04:27:19 PM	20-11-2024 11:02:08 AM	22-11-2024 03:52:52 AM		Audit Trail
CL/2024/11/V1/007829	Claim	Lost	COMONE EXPRESS	Credit Account	10258475183	No	Hub/Depo/ Station Handling Issue	Express	Pending Responsible Staff Details	394.20	200.00	6-11-2024 10:59:14 AM	23-2-2025 02:34:45 PM	20-11-2024 10:59:14 AM	21-2-2025 02:30:00 AM		Audit Trail
CL/2024/11/V1/007828	Claim	Damage	LIYANA AMEERA MOHD AZMI	Credit Account	ZND173013531257	No	Hub/Depo/ Station Handling Issue	Express	Pending Responsible Staff Details	200.00	200.00	6-11-2024 09:49:44 AM	1-1-2025 11:55:16 AM	20-11-2024 09:49:44 AM	30-12-2024 11:48:34 AM		Audit Trail
CL/2024/11/V1/007827	Claim	Damage	PERABOT SUNGAI RAMBAI SDN BHD	Credit Account	ZND172985281153	No	Driver Issue	Express	Pending Responsible Staff Details	500.00	200.00	5-11-2024 05:11:43 PM	24-11-2024 02:38:44 PM	19-11-2024 05:11:43 PM	22-11-2024 02:38:03 AM		Audit Trail
CL/2024/11/V1/007826	Claim	Damage	YAP SIEW KIN ENTERPRISE	Prepaid Account	ZND172985232193	No	Force Majeure	Express	Rejected	190.00		5-11-2024 03:36:34 PM		19-11-2024 03:36:34 PM			Audit Trail
CL/2024/11/V1/007825	Claim	Lost	MMATRIX	Credit Account	ZND172913402902				Rejected	5999.00		5-11-2024 02:10:02 PM		19-11-2024 02:10:02 PM			Audit Trail
CL/2024/11/V1/007824	Claim	Lost	MMATRIX	Credit Account	ZND172912930727	No	Hub/Depo/ Station Handling Issue	Express	Rejected	10.00		5-11-2024 02:06:41 PM		19-11-2024 02:06:41 PM			Audit Trail
CL/2024/11/V1/007823	Claim	Damage	CM WAN	Credit Account	ZND172985586388	No	Force Majeure	Express	Pending Responsible Staff and Payment Details	260.00	50.00	5-11-2024 11:15:08 AM	16-11-2024 10:01:20 AM	19-11-2024 11:15:08 AM			Audit Trail

CL/2024/11/V1/007822	Claim	Damage	CM WAN	Credit Account	ZND173013859849	No	Force Majeure	Express	Pending Responsible Staff Details	260.00	200.00	5-11-2024 09:53:07 AM	22-11-2024 11:37:27 AM	19-11-2024 09:53:07 AM	20-11-2024 11:34:19 AM		Audit Trail
CL/2024/11/V1/007821	Claim	Lost	Joyce Goo	Credit Account	6339501136	No	Hub/Depo/ Station Handling Issue	Express	Pending Responsible Staff Details	800.00	200.00	4-11-2024 07:02:02 PM	23-2-2025 02:28:05 PM	18-11-2024 07:02:02 PM	21-2-2025 02:22:43 AM		Audit Trail
CL/2024/11/V1/007820	Claim	Damage	DUNLOPILLO MALAYSIA	Credit Account	ZND173010201344	No	Force Majeure	Express	Pending Responsible Staff Details	1799.00	200.00	4-11-2024 03:27:54 PM	22-11-2024 10:10:20 AM	18-11-2024 03:27:54 PM	20-11-2024 10:06:06 AM		Audit Trail
CL/2024/11/V1/007819	Claim	Lost	Lee dahee	Prepaid Account	HSAS00000000574				Rejected	0.00		4-11-2024 01:44:49 PM		18-11-2024 01:44:49 PM			Audit Trail
CL/2024/11/V1/007818	Claim	Lost	CM WAN	Credit Account	ZND172984974124				Rejected	118.00		4-11-2024 12:15:23 PM		18-11-2024 12:15:23 PM			Audit Trail
CL/2024/11/V1/007817	Claim	Damage	XING HUAT FISHERY TRADING	Prepaid Account	ZND173010389394	No	Hub/Depo/ Station Handling Issue	FreshBox	Pending Responsible Staff Details	507.00	200.00	3-11-2024 11:08:05 PM	17-11-2024 10:53:31 AM	17-11-2024 11:08:05 PM	15-11-2024 10:49:02 AM		Audit Trail
CL/2024/11/V1/007816	Claim	Damage	XING HUAT FISHERY TRADING	Prepaid Account	ZND173010389400	No	Hub/Depo/ Station Handling Issue	FreshBox	Pending Responsible Staff Details	557.00	200.00	3-11-2024 11:02:14 PM	17-11-2024 10:57:17 AM	17-11-2024 11:02:14 PM	15-11-2024 10:53:39 AM		Audit Trail
CL/2024/11/V1/007815	Claim	Missing Content	Thiveya Govindasamy	Cash	9220753624				Rejected	250.00		3-11-2024 09:27:46 PM		17-11-2024 09:27:46 PM			Audit Trail
CL/2024/11/V1/007814	Claim	Damage	wikki	Credit Account	FG000081378	No	Driver Issue	Express	Pending Responsible Staff Details	124.00	124.00	1-11-2024 11:10:26 PM	1-3-2025 10:21:31 AM	15-11-2024 11:10:26 PM	27-2-2025 10:16:04 AM		Audit Trail
CL/2024/11/V1/007813	Claim	Lost	MMAG DIGITAL SDN BHD	Credit Account	ZND172597381159	No	Hub/Depo/ Station Handling Issue	Express	Pending Responsible Staff Details	50.00	50.00	1-11-2024 03:21:25 PM	24-11-2024 02:26:08 PM	15-11-2024 03:21:25 PM	22-11-2024 02:22:10 AM		Audit Trail
CL/2024/11/V1/007812	Claim	Lost	MMAG DIGITAL SDN BHD	Credit Account	ZND172911112162	No	Hub/Depo/ Station Handling Issue	Express	Pending Responsible Staff Details	50.00	50.00	1-11-2024 03:15:35 PM	24-11-2024 02:30:05 PM	15-11-2024 03:15:35 PM	22-11-2024 02:26:37 AM		Audit Trail
CL/2024/11/V1/007811	Claim	Lost	low wei liang	Credit Account	10258475183				Rejected	394.20		1-11-2024 02:42:07 PM		15-11-2024 02:42:07 PM			Audit Trail
CL/2024/11/V1/007810	Claim	Damage	MMATRIX SDN BHD	Credit Account	ZND172976473543	No	Force Majeure	Express	Pending Responsible Staff Details	999.00	200.00	1-11-2024 02:22:18 PM	14-11-2024 11:13:27 AM	15-11-2024 02:22:18 PM	12-11-2024 11:06:21 AM		Audit Trail

CL/2024/11/V1/007809	Claim	Lost	NurulFarahin Abdullah	Credit Account	10258583016	No	Hub/Depo/Station Handling Issue	Express	Pending Responsible Staff Details	100.00	100.00	1-11-2024 02:17:27 PM	23-2-2025 02:22:03 PM	15-11-2024 02:17:27 PM	21-2-2025 02:21:42 AM		Audit Trail
CL/2024/11/V1/007808	Claim	Damage	CM WAN	Credit Account	ZND172984466001	No	Force Majeure	Express	Rejected	385.72		1-11-2024 11:45:09 AM		15-11-2024 11:45:09 AM			Audit Trail
CL/2024/11/V1/007807	Claim	Damage	Xinjing Kee	Credit Account	CND172984593493001	No	Hub/Depo/Station Handling Issue	Bulky	Pending Responsible Staff Details	250.00	200.00	1-11-2024 11:13:51 AM	29-8-2025 04:01:16 PM	15-11-2024 11:13:51 AM	27-8-2025 04:01:05 AM		Audit Trail
CL/2024/11/V1/007806	Claim	Damage	Xinjing Kee	Credit Account	CND173010425597001	No	Hub/Depo/Station Handling Issue	Bulky	Pending Responsible Staff Details	250.00	200.00	1-11-2024 11:04:53 AM	28-8-2025 04:40:28 PM	15-11-2024 11:04:53 AM	26-8-2025 04:33:15 AM		Audit Trail
CL/2024/11/V1/007805	Claim	Lost	MMATRIX	Credit Account	ZND172953381830				Rejected	10.00		1-11-2024 08:54:26 AM		15-11-2024 08:54:26 AM			Audit Trail
CL/2024/11/V1/007804	Claim	Lost	MMATRIX	Credit Account	ZND172910749895				Rejected	6999.00		1-11-2024 08:52:12 AM		15-11-2024 08:52:12 AM			Audit Trail
CL/2024/10/V2/007770	Appeal	Damage	CM WAN	Credit Account	ZND172976240503	No	Hub/Depo/Station Handling Issue	Express	Completed	50.00	50.00	28-10-2024 12:30:56 PM		11-11-2024 12:30:56 PM	20-11-2024 11:42:07 AM	20-11-2024 11:42:41 AM	Audit Trail
CL/2024/10/V2/007752	Appeal	Damage	DARSHOP ELECTRONIC HOME APPLIANCES	Credit Account	ZND172951245721	Yes	Hub/Depo/Station Handling Issue	Express	Completed	3199.00	3199.00	25-10-2024 11:42:19 AM		8-11-2024 11:42:19 AM	22-6-2026 10:35:54 AM	22-6-2026 10:36:25 AM	Audit Trail
CL/2024/10/V2/007743	Appeal	Delay Delivery Premium Parcel	MUHAMMAD HISYAM BIN HAZLAN	Credit Account	ZND172913392074	No	Hub/Depo/Station Handling Issue	Premium	Completed	100.00	100.00	23-10-2024 11:00:49 AM		6-11-2024 11:00:49 AM	13-11-2024 10:21:53 AM	13-11-2024 10:23:01 AM	Audit Trail
CL/2024/10/V2/007738	Appeal	Damage	MMATRIX SDN BHD	Credit Account	ZND172851430524	No	Force Majeure	Express	Completed	200.00	200.00	23-10-2024 09:49:18 AM		6-11-2024 09:49:18 AM	12-3-2025 02:42:06 AM	12-3-2025 02:42:22 PM	Audit Trail
CL/2024/10/V2/007728	Appeal	Damage	MMATRIX SDN BHD	Credit Account	ZND172850645301	No	Hub/Depo/Station Handling Issue	Express	Completed	200.00	200.00	22-10-2024 03:18:21 PM		5-11-2024 03:18:21 PM	10-3-2025 09:57:42 AM	10-3-2025 09:58:00 AM	Audit Trail
CL/2024/10/V2/007725	Appeal	Damage	WAH LEE CHAINSTORE SDN BHD	Credit Account	ZND172849022380	Yes	Hub/Depo/Station Handling Issue	Express	Completed	2651.00	2651.00	22-10-2024 10:08:38 AM		5-11-2024 10:08:38 AM	12-4-2025 09:24:11 AM	12-4-2025 09:24:33 AM	Audit Trail
CL/2024/10/V2/007693	Appeal	Lost	Eng Bee Ching	Prepaid Account	ZND172690837485	No	Hub/Depo/Station Handling Issue	Express	Completed	200.00	200.00	17-10-2024 04:33:03 PM		31-10-2024 04:33:03 PM	30-11-2024 04:45:54 AM	30-11-2024 04:47:30 PM	Audit Trail

CL/2024/10/V2/007678	Appeal	Lost	MMATRIX SDN BHD	Credit Account	ZND172526189085	No	Hub/Depo/ Station Handling Issue	Express	Completed	1199.00	1199.00	14-10-2024 05:53:48 PM		28-10-2024 05:53:48 PM	12-3-2025 02:38:42 AM	12-3-2025 02:39:04 PM	Audit Trail
CL/2024/10/V2/007639	Appeal	Damage	Cha Bee Hong	Credit Account	ZND171717933469	No	Hub/Depo/ Station Handling Issue	Express	Completed	200.00	200.00	8-10-2024 10:05:42 AM		22-10-2024 10:05:42 AM	25-10-2024 02:29:53 AM	25-10-2024 02:31:35 PM	Audit Trail
CL/2024/10/V2/007617	Appeal	Delay Delivery Premium Parcel	Zero	Prepaid Account	ZND172688811718	No	Hub/Depo/ Station Handling Issue	Premium	Completed	100.00	100.00	3-10-2024 05:45:16 PM		17-10-2024 05:45:16 PM	29-10-2024 04:45:08 AM	29-10-2024 04:46:10 PM	Audit Trail
CL/2024/10/V2/007610	Appeal	Damage	MMATRIX SDN BHD	Credit Account	ZND172686963549	No	Hub/Depo/ Station Handling Issue	Express	Completed	200.00	200.00	1-10-2024 11:24:52 AM		15-10-2024 11:24:52 AM	12-3-2025 02:28:10 AM	12-3-2025 02:28:25 PM	Audit Trail
CL/2024/10/V1/007803	Claim	Delay Delivery Premium Parcel	Sophie Chai Enterprise	Cash	ZND172952792033	No	Logistic IT System Issue	Premium	Pending Responsible Staff Details	100.00	100.00	31-10-2024 01:46:24 PM	15-11-2024 12:27:40 PM	14-11-2024 01:46:24 PM	13-11-2024 12:14:41 PM		Audit Trail
CL/2024/10/V1/007802	Claim	Damage	WAN	Credit Account	ZND172806175135				Rejected	238.00		31-10-2024 10:29:18 AM		14-11-2024 10:29:18 AM			Audit Trail
CL/2024/10/V1/007801	Claim	Damage	Servex (Malaysia) Sdn Bhd	Credit Account	ZND172913506365	No	Force Majeure	Express	Pending Responsible Staff Details	3600.00	3600.00	30-10-2024 06:51:33 PM	30-11-2024 04:41:26 PM	13-11-2024 06:51:33 PM	28-11-2024 04:40:38 AM		Audit Trail
CL/2024/10/V1/007800	Claim	Lost	Esther	Credit Account	770936725	No	Hub/Depo/ Station Handling Issue	Express	Pending by Operation	280.00		30-10-2024 06:50:11 PM	7-11-2024 06:33:39 AM	13-11-2024 06:50:11 PM			Audit Trail
CL/2024/10/V1/007799	Claim	Lost	WINXI CHAN	Credit Account	10259362654	No	Hub/Depo/ Station Handling Issue	Express	Rejected	300.00		30-10-2024 06:47:59 PM		13-11-2024 06:47:59 PM			Audit Trail
CL/2024/10/V1/007798	Claim	Short Piece	Nurul Syazwana Binti Elleas	Cash	ZND172985838814	No	Hub/Depo/ Station Handling Issue	Express	Pending Responsible Staff Details	49.00	49.00	30-10-2024 05:30:24 PM	1-3-2025 10:12:34 AM	13-11-2024 05:30:24 PM	27-2-2025 10:06:09 AM		Audit Trail
CL/2024/10/V1/007797	Claim	Lost	OOI LIEW GUOT	Prepaid Account	ZND172910915863	No	Driver Issue	Express	Pending Responsible Staff Details	377.30	200.00	30-10-2024 04:22:29 PM	21-11-2024 05:40:55 PM	13-11-2024 04:22:29 PM	19-11-2024 05:35:19 AM		Audit Trail
CL/2024/10/V1/007796	Claim	Damage	BRISK ASIA SDN BHD	Credit Account	ZND172976402628	No	Force Majeure	Express	Pending Responsible Staff Details	2640.00	200.00	30-10-2024 02:51:13 PM	24-11-2024 04:40:05 PM	13-11-2024 02:51:13 PM	22-11-2024 04:29:52 AM		Audit Trail
CL/2024/10/V1/007795	Claim	Damage	MS IDA	Cash	ZND172852081794	No	Hub/Depo/ Station Handling Issue	Express	Pending Responsible Staff Details	70.00	70.00	30-10-2024 01:02:45 PM	28-11-2024 03:03:17 PM	13-11-2024 01:02:45 PM	26-11-2024 03:02:46 AM		Audit Trail

CL/2024/10/V1/007794	Claim	Lost	ANG WE LING	Credit Account	ZND172798194862	No	Hub/Depo/ Station Handling Issue	Express	Pending Responsible Staff Details	65.52	65.52	30-10-2024 12:03:59 PM	22-11-2024 10:25:04 AM	13-11-2024 12:03:59 PM	20-11-2024 10:12:29 AM		Audit Trail
CL/2024/10/V1/007793	Claim	Lost	JCOFFEE & BEVERAGE SDN BHD	Credit Account	ZND172985448044	No	Force Majeure	Express	Pending Responsible Staff Details	1099.00	200.00	30-10-2024 10:53:33 AM	22-11-2024 09:59:42 AM	13-11-2024 10:53:33 AM	20-11-2024 09:55:16 AM		Audit Trail
CL/2024/10/V1/007792	Claim	Damage	Imran Farcy	Credit Account	ZND172975922516	No	Force Majeure	Express	Pending by Operation	60.00		30-10-2024 09:17:42 AM	3-11-2024 11:55:13 AM	13-11-2024 09:17:42 AM			Audit Trail
CL/2024/10/V1/007791	Claim	Damage FreshBox	Ummi ummairah binti mohd hazri	Cash	ZND172984505922				Rejected	367.00		30-10-2024 06:50:19 AM		13-11-2024 06:50:19 AM			Audit Trail
CL/2024/10/V1/007790	Claim	Lost	SAFE REACH INTL LOGISTICS CO LIMITED	Credit Account	ZND172887415708-A	No	Hub/Depo/ Station Handling Issue	Express	Pending Responsible Staff Details	350.00	200.00	29-10-2024 11:16:40 PM	9-11-2024 03:24:43 PM	12-11-2024 11:16:40 PM	7-11-2024 03:15:54 AM		Audit Trail
CL/2024/10/V1/007789	Claim	Damage	Servex (Malaysia) Sdn Bhd	Credit Account	CND172951867602006	No	Force Majeure	Express	Pending Responsible Staff Details	442.00	442.00	29-10-2024 07:09:42 PM	17-11-2024 04:00:17 PM	12-11-2024 07:09:42 PM	15-11-2024 03:57:59 AM		Audit Trail
CL/2024/10/V1/007788	Claim	Short Piece	YONG CHEE WEI	Credit Account	770930005	No	Force Majeure	Express	Pending by Operation	300.00		29-10-2024 06:52:46 PM	3-11-2024 10:59:35 AM	12-11-2024 06:52:46 PM			Audit Trail
CL/2024/10/V1/007787	Claim	Damage	DARSHOP ELECTRONIC HOME APPLIANCES	Credit Account	ZND172952879154	No	Force Majeure	Express	Pending Responsible Staff Details	200.00	200.00	29-10-2024 05:22:50 PM	28-11-2024 03:50:51 PM	12-11-2024 05:22:50 PM	26-11-2024 03:42:10 AM		Audit Trail
CL/2024/10/V1/007786	Claim	Missing Content	SRH	Credit Account	ZND172887415708				Rejected	350.00		29-10-2024 04:37:25 PM		12-11-2024 04:37:25 PM			Audit Trail
CL/2024/10/V1/007785	Claim	Damage	SUFI AISHA BT NIZAM ADISHAH	Credit Account	ZND172985239406				Rejected	60.00		29-10-2024 04:06:12 PM		12-11-2024 04:06:12 PM			Audit Trail
CL/2024/10/V1/007784	Claim	Damage	DOMUS ELECTRONIC HOME APPLIANCES	Credit Account	ZND172975947076	No	Force Majeure	Express	Pending Responsible Staff Details	610.00	200.00	29-10-2024 03:17:57 PM	22-11-2024 10:49:03 AM	12-11-2024 03:17:57 PM	20-11-2024 10:26:28 AM		Audit Trail

CL/2024/10/V1/007783	Claim	Damage	DOMUS ELECTRONIC HOME APPLIANCES	Credit Account	ZND172975928495	Yes	Force Majeure	Express	Pending Responsible Staff Details and Pending Upload Payment from Insurance Company	1554.00	1515.00	29-10-2024 02:51:34 PM		12-11-2024 02:51:34 PM	7-4-2026 10:56:37 AM		Audit Trail
CL/2024/10/V1/007782	Claim	Delay Delivery Premium Parcel	THAMA	Credit Account	ZND172984965788				Rejected	100.00		29-10-2024 02:02:48 PM		12-11-2024 02:02:48 PM			Audit Trail
CL/2024/10/V1/007781	Claim	Damage	DAZZLER MAX SDN BHD	Cash	ZND172951547450	No	Force Majeure	Express	Pending Responsible Staff Details	1399.00	200.00	29-10-2024 12:51:08 PM	17-11-2024 10:45:03 AM	12-11-2024 12:51:08 PM	15-11-2024 10:39:41 AM		Audit Trail
CL/2024/10/V1/007780	Claim	Damage	CM WAN	Credit Account	ZND172952015903	No	Hub/Depo/ Station Handling Issue	Express	Rejected	128.72		29-10-2024 12:15:45 PM		12-11-2024 12:15:45 PM			Audit Trail
CL/2024/10/V1/007779	Claim	Lost	omika bundle	Prepaid Account	ZND171285 1011655	No	Hub/Depo/ Station Handling Issue	Value Pack	Pending by Operation	120.00		29-10-2024 11:28:20 AM	1-11-2024 04:06:24 PM	12-11-2024 11:28:20 AM			Audit Trail
CL/2024/10/V1/007778	Claim	Lost	MMATRIX	Credit Account	ZND171285 1794152				Rejected	10.00		29-10-2024 08:29:25 AM		12-11-2024 08:29:25 AM			Audit Trail
CL/2024/10/V1/007777	Claim	Lost	MMATRIX	Credit Account	ZND171285 0150355	No	Force Majeure	Express	Pending by Operation	7999.00		29-10-2024 08:27:59 AM	1-11-2024 04:31:57 PM	12-11-2024 08:27:59 AM			Audit Trail
CL/2024/10/V1/007776	Claim	Lost	MMATRIX	Credit Account	ZND171285 0120273				Rejected	10.00		29-10-2024 08:25:40 AM		12-11-2024 08:25:40 AM			Audit Trail
CL/2024/10/V1/007775	Claim	Damage	FEE CHI HOW	Credit Account	ZND171284 9338948	No	Hub/Depo/ Station Handling Issue	Express	Pending by Operation	238.00		28-10-2024 05:08:02 PM	29-1-2025 03:06:30 PM	11-11-2024 05:08:02 PM			Audit Trail
CL/2024/10/V1/007774	Claim	Damage	Jocelyn Yong	Credit Account	ZND172805599482				Info Incomplete	238.00		28-10-2024 05:04:36 PM	1-11-2024 04:01:14 PM	11-11-2024 05:04:36 PM			Audit Trail
CL/2024/10/V1/007773	Claim	Damage	AIK HOE	Credit Account	ZND172912626613				Rejected	150.00		28-10-2024 03:39:20 PM		11-11-2024 03:39:20 PM			Audit Trail
CL/2024/10/V1/007772	Claim	Damage	CM WAN	Credit Account	ZND172984491065	No	Hub/Depo/ Station Handling Issue	Express	Pending Responsible Staff Details	128.55	128.55	28-10-2024 03:24:19 PM	22-11-2024 11:50:28 AM	11-11-2024 03:24:19 PM	20-11-2024 11:48:12 AM		Audit Trail

CL/2024/10/V1/007771	Claim	Lost	Hà Văn Quang	Credit Account	ZND172849764914	No	Hub/Depo/ Station Handling Issue	Express	Info Incomplete	200.00		28-10-2024 12:40:33 PM		11-11-2024 12:40:33 PM			Audit Trail
CL/2024/10/V1/007770	Claim	Damage	CM WAN	Credit Account	ZND172976240503	No	Hub/Depo/ Station Handling Issue	Express	Pending Responsible Staff and Payment Details	257.72	50.00	28-10-2024 12:30:56 PM	16-11-2024 10:46:52 AM	11-11-2024 12:30:56 PM			Audit Trail
CL/2024/10/V1/007769	Claim	Lost	KOKWAH TAN	Credit Account	ZND172848900092	No	Hub/Depo/ Station Handling Issue	Express	Pending by Operation	167.90		28-10-2024 11:15:08 AM	31-10-2024 01:48:34 PM	11-11-2024 11:15:08 AM			Audit Trail
CL/2024/10/V1/007768	Claim	Damage	CM Wan	Credit Account	CND172913161090001	No	Hub/Depo/ Station Handling Issue	Express	Rejected	521.44		28-10-2024 11:13:50 AM		11-11-2024 11:13:50 AM			Audit Trail
CL/2024/10/V1/007767	Claim	Lost	HIGHFIVE CHANNEL SDN BHD	Cash	CND172804869142001	No	Hub/Depo/ Station Handling Issue	Premium	Pending Responsible Staff Details	184.00	100.00	28-10-2024 10:35:47 AM	12-2-2025 09:42:17 AM	11-11-2024 10:35:47 AM	10-2-2025 09:38:52 AM		Audit Trail
CL/2024/10/V1/007766	Claim	Delay Delivery Premium Parcel	Paperboy Logistics Sdn Bhd	Credit Account	ZND172953165256	No	Hub/Depo/ Station Handling Issue	Premium	Pending Responsible Staff Details	0.00	100.00	28-10-2024 10:20:18 AM	1-3-2025 10:03:34 AM	11-11-2024 10:20:18 AM	27-2-2025 09:50:51 AM		Audit Trail
CL/2024/10/V1/007765	Claim	Delay Delivery Premium Parcel	Bo Wang	Credit Account	TOP60787007	No	Hub/Depo/ Station Handling Issue	Premium	Pending by Operation	100.00		28-10-2024 03:41:48 AM	29-1-2025 11:33:37 AM	11-11-2024 03:41:48 AM			Audit Trail
CL/2024/10/V1/007764	Claim	Delay Delivery Premium Parcel	Bo Wang	Credit Account	TOP60785691	No	Hub/Depo/ Station Handling Issue	Premium	Rejected	100.00		28-10-2024 03:39:19 AM		11-11-2024 03:39:19 AM			Audit Trail
CL/2024/10/V1/007763	Claim	Damage	EP SINAR (M) SDN BHD	Credit Account	ZND172951781762	No	Hub/Depo/ Station Handling Issue	Express	Rejected	412.50		27-10-2024 05:06:54 PM		10-11-2024 05:06:54 PM			Audit Trail
CL/2024/10/V1/007762	Claim	Damage	LIM WEI ZHANG	Prepaid Account	ZND172851549325				Rejected	109.00		27-10-2024 02:16:03 PM		10-11-2024 02:16:03 PM			Audit Trail
CL/2024/10/V1/007761	Claim	Damage	WONG SE LING	Credit Account	ZND172912101233				Info Incomplete	144.00		26-10-2024 11:35:58 PM	30-10-2024 03:32:08 PM	9-11-2024 11:35:58 PM			Audit Trail
CL/2024/10/V1/007760	Claim	Damage	CM WAN	Credit Account	ZND172912774123	No	Hub/Depo/ Station Handling Issue	Express	Pending Responsible Staff Details	124.55	124.55	26-10-2024 09:00:33 AM	22-11-2024 11:58:50 AM	9-11-2024 09:00:33 AM	20-11-2024 11:52:29 AM		Audit Trail
CL/2024/10/V1/007759	Claim	Delay Delivery Premium Parcel	MOHD ZAIDI	Credit Account	ZND172952839370	No	Hub/Depo/ Station Handling Issue	Premium	Pending Responsible Staff Details	108.00	100.00	25-10-2024 09:40:35 PM	11-1-2025 11:58:24 AM	8-11-2024 09:40:35 PM	9-1-2025 11:49:54 AM		Audit Trail

CL/2024/10/V1/007758	Claim	Damage	AIK HOE	Credit Account	ZND172910899262				Rejected	200.00		25-10-2024 05:46:34 PM		8-11-2024 05:46:34 PM			Audit Trail
CL/2024/10/V1/007757	Claim	Damage	DUNLOPILLO MALAYSIA	Credit Account	ZND172848158264				Rejected	3385.00		25-10-2024 04:14:40 PM		8-11-2024 04:14:40 PM			Audit Trail
CL/2024/10/V1/007756	Claim	Damage	SR LOGISTIC	Credit Account	ZND172911342682				Rejected	200.00		25-10-2024 03:14:13 PM		8-11-2024 03:14:13 PM			Audit Trail
CL/2024/10/V1/007755	Claim	Delay Delivery Premium Parcel	IDG SPORT	Prepaid Account	ZND172952327075				Rejected	10.28		25-10-2024 12:18:06 PM		8-11-2024 12:18:06 PM			Audit Trail
CL/2024/10/V1/007754	Claim	Delay Delivery Premium Parcel	IDG SPORT	Prepaid Account	ZND172913135862				Rejected	0.00		25-10-2024 12:15:23 PM		8-11-2024 12:15:23 PM			Audit Trail
CL/2024/10/V1/007753	Claim	Damage	JS HOUSEHOLD ENTERPRISE	Cash	ZND172951312034	Yes	Hub/Depo/ Station Handling Issue	Express	Pending by Claim Dept	200.00		25-10-2024 11:47:50 AM	27-2-2026 04:28:01 PM	8-11-2024 11:47:50 AM			Audit Trail
CL/2024/10/V1/007752	Claim	Damage	DARSHOP ELECTRONIC HOME APPLIANCES	Credit Account	ZND172951245721	Yes	Hub/Depo/ Station Handling Issue	Express	Pending Responsible Staff and Payment Details	3244.00	3199.00	25-10-2024 11:42:19 AM	21-6-2026 11:31:13 AM	8-11-2024 11:42:19 AM			Audit Trail
CL/2024/10/V1/007751	Claim	Lost	MMATRIX	Credit Account	ZND172910751379				Rejected	4999.00		25-10-2024 08:45:47 AM		8-11-2024 08:45:47 AM			Audit Trail
CL/2024/10/V1/007750	Claim	Damage	HJ EXPRESS	Credit Account	ZND172912726344				Rejected	2095.68		23-10-2024 10:40:54 PM		6-11-2024 10:40:54 PM			Audit Trail
CL/2024/10/V1/007749	Claim	Delay Delivery Premium Parcel	KHAIROL IMAN BIN KHAIROL ANUAR	Cash	ZND172912136433	No	Hub/Depo/ Station Handling Issue	Premium	Pending Responsible Staff Details	100.00	100.00	23-10-2024 08:43:34 PM	27-11-2024 04:31:56 PM	6-11-2024 08:43:34 PM	25-11-2024 04:11:28 AM		Audit Trail
CL/2024/10/V1/007748	Claim	Damage	Su Shi Cheah	Cash	ZND172850656444				Info Incomplete	52.00		23-10-2024 04:01:13 PM	30-10-2024 10:47:24 AM	6-11-2024 04:01:13 PM			Audit Trail
CL/2024/10/V1/007747	Claim	Damage	AIK HOE	Credit Account	ZND172852213621				Rejected	150.00		23-10-2024 03:26:42 PM		6-11-2024 03:26:42 PM			Audit Trail
CL/2024/10/V1/007746	Claim	Damage	SUMBER MAJUJAYA SDN BHD	Cash	ZND172190707769-A	No	Hub/Depo/ Station Handling Issue	Express	Pending Responsible Staff Details	270.00	200.00	23-10-2024 02:59:56 PM	21-12-2024 09:58:35 AM	6-11-2024 02:59:56 PM	19-12-2024 09:53:12 AM		Audit Trail
CL/2024/10/V1/007745	Claim	Delay Delivery Premium Parcel	BRYAN	Credit Account	ZND172913280272	No	Hub/Depo/ Station Handling Issue	Premium	Pending by Operation	200.00		23-10-2024 01:49:25 PM	27-10-2024 03:50:13 PM	6-11-2024 01:49:25 PM			Audit Trail

CL/2024/10/V1/007744	Claim	Damage	SALLY STAR WORLD ENTERPRISE	Prepaid Account	ZND172848270089	No	Hub/Depo/ Station Handling Issue	Express	Pending Responsible Staff Details	175.00	175.00	23-10-2024 01:41:42 PM	20-11-2024 03:03:07 PM	6-11-2024 01:41:42 PM	18-11-2024 02:57:18 AM		Audit Trail
CL/2024/10/V1/007743	Claim	Delay Delivery Premium Parcel	MUHAMMAD HISYAM BIN HAZLAN	Credit Account	ZND172913392074	No	Hub/Depo/ Station Handling Issue	Premium	Pending Responsible Staff and Payment Details	100.00	100.00	23-10-2024 11:00:49 AM	14-11-2024 09:32:59 AM	6-11-2024 11:00:49 AM			Audit Trail
CL/2024/10/V1/007742	Claim	Lost	CALIBRE EVENTS SOLUTIONS	Credit Account	RTSZND1728501989 68				Rejected	200.00		23-10-2024 10:50:04 AM		6-11-2024 10:50:04 AM			Audit Trail
CL/2024/10/V1/007741	Claim	Lost	MMATRIX	Credit Account	ZND172850005181	No	Force Majeure	Express	Pending by Operation	10.00		23-10-2024 09:53:37 AM	30-10-2024 03:33:50 PM	6-11-2024 09:53:37 AM			Audit Trail
CL/2024/10/V1/007740	Claim	Lost	MMATRIX	Credit Account	ZND172807007411				Rejected	10.00		23-10-2024 09:50:59 AM		6-11-2024 09:50:59 AM			Audit Trail
CL/2024/10/V1/007739	Claim	Lost	MMATRIX	Credit Account	ZND172806998185				Rejected	10.00		23-10-2024 09:49:33 AM		6-11-2024 09:49:33 AM			Audit Trail
CL/2024/10/V1/007738	Claim	Damage	MMATRIX SDN BHD	Credit Account	ZND172851430524	No	Force Majeure	Express	Pending Responsible Staff and Payment Details	640.00	200.00	23-10-2024 09:49:18 AM	13-3-2025 10:01:53 AM	6-11-2024 09:49:18 AM			Audit Trail
CL/2024/10/V1/007737	Claim	Lost	MMATRIX	Credit Account	ZND172807546484				Rejected	10.00		23-10-2024 09:41:56 AM		6-11-2024 09:41:56 AM			Audit Trail
CL/2024/10/V1/007736	Claim	Lost	MMATRIX	Credit Account	ZND172806507165				Rejected	6999.00		23-10-2024 09:40:40 AM		6-11-2024 09:40:40 AM			Audit Trail
CL/2024/10/V1/007735	Claim	Lost	MMATRIX	Credit Account	ZND172805802216	No	Hub/Depo/ Station Handling Issue	Express	Rejected	5999.00		23-10-2024 09:39:14 AM		6-11-2024 09:39:14 AM			Audit Trail
CL/2024/10/V1/007734	Claim	Lost	MMATRIX	Credit Account	ZND172850858664				Rejected	6999.00		23-10-2024 08:55:53 AM		6-11-2024 08:55:53 AM			Audit Trail
CL/2024/10/V1/007733	Claim	Lost	MMATRIX	Credit Account	ZND172806047630				Rejected	4999.00		23-10-2024 08:52:33 AM		6-11-2024 08:52:33 AM			Audit Trail
CL/2024/10/V1/007732	Claim	Lost	MMATRIX	Credit Account	ZND172806052979				Rejected	10.00		23-10-2024 08:50:12 AM		6-11-2024 08:50:12 AM			Audit Trail
CL/2024/10/V1/007731	Claim	Lost	MMATRIX	Credit Account	ZND172850831339				Rejected	10.00		23-10-2024 08:48:36 AM		6-11-2024 08:48:36 AM			Audit Trail

CL/2024/10/V1/007730	Claim	Lost	Danny	Credit Account	ZND172912790086	No	Hub/Depo/ Station Handling Issue	Express	Rejected	650.00		22-10-2024 08:56:47 PM		5-11-2024 08:56:47 PM			Audit Trail
CL/2024/10/V1/007729	Claim	Damage	Tengku Nizaruddin bin Tengku Zainudin	Credit Account	ZND172913426786	No	Hub/Depo/ Station Handling Issue	Express	Pending Responsible Staff Details	1038.00	200.00	22-10-2024 06:54:43 PM	31-10-2024 05:04:24 PM	5-11-2024 06:54:43 PM	29-10-2024 05:00:40 AM		Audit Trail
CL/2024/10/V1/007728	Claim	Damage	MMATRIX SDN BHD	Credit Account	ZND172850645301	No	Hub/Depo/ Station Handling Issue	Express	Pending Responsible Staff Details and Pending Upload Payment from Insurance Company	1059.00	200.00	22-10-2024 03:18:21 PM		5-11-2024 03:18:21 PM			Audit Trail
CL/2024/10/V1/007727	Claim	Damage	HIGHFIVE CHANNEL SDN BHD	Cash	ZND172912009676	No	Force Majeure	Express	Pending Responsible Staff Details	139.00	139.00	22-10-2024 10:52:13 AM	20-12-2024 05:46:20 PM	5-11-2024 10:52:13 AM	18-12-2024 05:41:55 AM		Audit Trail
CL/2024/10/V1/007726	Claim	Damage FreshBox	BEDIN BIN JUSOH	Cash	ZND172911678224	No	Hub/Depo/ Station Handling Issue	Express	Pending by Operation	0.00		22-10-2024 10:19:38 AM	26-10-2024 12:07:08 PM	5-11-2024 10:19:38 AM			Audit Trail
CL/2024/10/V1/007725	Claim	Damage	WAH LEE CHAINSTORE SDN BHD	Credit Account	ZND172849022380	Yes	Hub/Depo/ Station Handling Issue	Express	Pending Responsible Staff and Payment Details	2651.00	2651.00	22-10-2024 10:08:38 AM	12-4-2025 05:08:53 PM	5-11-2024 10:08:38 AM			Audit Trail
CL/2024/10/V1/007724	Claim	Damage	LAM JIN CHI	Credit Account	ZND172806794497				Rejected	499.00		22-10-2024 09:49:56 AM		5-11-2024 09:49:56 AM			Audit Trail
CL/2024/10/V1/007723	Claim	Damage	U & ME Electrical Sdn Bhd	Credit Account	ZND172850995772	No	Force Majeure	Express	Pending Responsible Staff Details	200.00	200.00	21-10-2024 05:07:04 PM	19-4-2025 01:53:41 PM	4-11-2024 05:07:04 PM	17-4-2025 01:53:27 AM		Audit Trail
CL/2024/10/V1/007722	Claim	Damage	Firuz Carmelia Binti Mohd Isa	Prepaid Account	ZND172805927162				New	250.00		21-10-2024 03:59:39 PM	22-10-2024 03:59:39 PM	4-11-2024 03:59:39 PM			Audit Trail
CL/2024/10/V1/007721	Claim	Delay Delivery Premium Parcel	XING HUAT FISHERY TRADING	Prepaid Account	ZND172911426498				New	200.00		21-10-2024 03:32:46 PM	22-10-2024 03:32:46 PM	4-11-2024 03:32:46 PM			Audit Trail
CL/2024/10/V1/007720	Claim	Damage	CM WAN	Credit Account	ZND172910668912	No	Hub/Depo/ Station Handling Issue	Express	Pending Responsible Staff Details	255.29	50.00	21-10-2024 02:14:43 PM	24-11-2024 03:41:56 PM	4-11-2024 02:14:43 PM	22-11-2024 03:34:14 AM		Audit Trail

CL/2024/10/V1/007719	Claim	Lost	Best Express KUL Hub U10	Credit Account	ZND172688619734				Rejected	200.00		21-10-2024 11:52:09 AM		4-11-2024 11:52:09 AM			Audit Trail
CL/2024/10/V1/007718	Claim	Damage	BS HONG LAM TRADING	Credit Account	ZND172911739031	No	Force Majeure	Express	Pending Responsible Staff Details	148.00	148.00	21-10-2024 10:47:11 AM	7-11-2024 04:14:09 PM	4-11-2024 10:47:11 AM	5-11-2024 04:03:13 AM		Audit Trail
CL/2024/10/V1/007717	Claim	Damage	REX	Cash	ZND172850407947				Rejected	2600.00		21-10-2024 10:45:22 AM		4-11-2024 10:45:22 AM			Audit Trail
CL/2024/10/V1/007716	Claim	Lost	MMATRIX	Credit Account	ZND172600703596				Rejected	6999.00		21-10-2024 10:25:37 AM		4-11-2024 10:25:37 AM			Audit Trail
CL/2024/10/V1/007715	Claim	Damage	ROSLI BIN AWANG	Credit Account	ZND172850833920	No	Hub/Depo/ Station Handling Issue	Express	Pending Responsible Staff Details	180.00	180.00	21-10-2024 08:55:29 AM	1-11-2024 01:49:45 PM	4-11-2024 08:55:29 AM	30-10-2024 01:45:58 AM		Audit Trail
CL/2024/10/V1/007714	Claim	Lost	Kyle Morden	Credit Account	10259090133				Rejected	166.00		20-10-2024 09:36:56 PM		3-11-2024 09:36:56 PM			Audit Trail
CL/2024/10/V1/007713	Claim	Missing Content	prosains msdn bhd	Credit Account	ZND172690006898	No	Driver Issue	Express	Pending Responsible Staff Details	361.90	200.00	19-10-2024 04:11:43 PM	21-11-2024 05:30:37 PM	2-11-2024 04:11:43 PM	19-11-2024 05:21:47 AM		Audit Trail
CL/2024/10/V1/007712	Claim	Damage	TAM KAH CHOONG	Prepaid Account	ZND172848833192				Rejected	153.30		19-10-2024 02:15:03 PM		2-11-2024 02:15:03 PM			Audit Trail
CL/2024/10/V1/007711	Claim	Damage	Sky Fortune Logistics	Credit Account	ZND172848000075				Rejected	519.00		19-10-2024 06:24:10 AM		2-11-2024 06:24:10 AM			Audit Trail
CL/2024/10/V1/007710	Claim	Lost	ABNER BEAUTY GLOBAL SDN BHD	Credit Account	ZND172688465041	No	Hub/Depo/ Station Handling Issue	Express	Pending Responsible Staff Details	60.00	60.00	18-10-2024 04:26:01 PM	22-11-2024 11:10:30 AM	1-11-2024 04:26:01 PM	20-11-2024 10:51:09 AM		Audit Trail
CL/2024/10/V1/007709	Claim	Lost	ABNER BEAUTY GLOBAL SDN BHD	Credit Account	ZND172668725110	No	Hub/Depo/ Station Handling Issue	Express	Pending Responsible Staff Details	199.00	199.00	18-10-2024 04:20:02 PM	18-11-2024 03:14:56 PM	1-11-2024 04:20:02 PM	16-11-2024 03:00:13 AM		Audit Trail
CL/2024/10/V1/007708	Claim	Damage	DELUXE F&B SDN BHD	Credit Account	ZND172911062160	No	Force Majeure	Premium	Pending Responsible Staff Details	379.00	200.00	18-10-2024 04:09:50 PM	28-10-2024 10:36:11 AM	1-11-2024 04:09:50 PM	26-10-2024 10:34:30 AM		Audit Trail
CL/2024/10/V1/007707	Claim	Damage	Best Express KUL Hub U10	Credit Account	ZND172848607274				Rejected	200.00		18-10-2024 04:04:14 PM		1-11-2024 04:04:14 PM			Audit Trail
CL/2024/10/V1/007706	Claim	Damage	MMATRIX SDN BHD	Credit Account	ZND172851430524				Rejected	640.00		18-10-2024 03:53:39 PM		1-11-2024 03:53:39 PM			Audit Trail

CL/2024/10/V1/007705	Claim	Lost	MMATRIX	Credit Account	ZND172807014839				Rejected	10.00		18-10-2024 02:46:04 PM		1-11-2024 02:46:04 PM			Audit Trail
CL/2024/10/V1/007704	Claim	Lost	MMATRIX	Credit Account	ZND172807011722				Rejected	10.00		18-10-2024 02:42:54 PM		1-11-2024 02:42:54 PM			Audit Trail
CL/2024/10/V1/007703	Claim	Lost	MMATRIX	Credit Account	ZND172806478151				Rejected	10.00		18-10-2024 02:40:09 PM		1-11-2024 02:40:09 PM			Audit Trail
CL/2024/10/V1/007702	Claim	Lost	MMATRIX	Credit Account	ZND172848593089				Rejected	6999.00		18-10-2024 02:31:48 PM		1-11-2024 02:31:48 PM			Audit Trail
CL/2024/10/V1/007701	Claim	Lost	MMATRIX	Credit Account	ZND172691627337	No	Hub/Depo/ Station Handling Issue	Express	Rejected	6999.00		18-10-2024 02:21:21 PM		1-11-2024 02:21:21 PM			Audit Trail
CL/2024/10/V1/007700	Claim	Lost	MMATRIX	Credit Account	ZND172691627726				Rejected	5999.00		18-10-2024 02:18:34 PM		1-11-2024 02:18:34 PM			Audit Trail
CL/2024/10/V1/007699	Claim	Delay Delivery Premium Parcel	CHIN MAN JUN	Credit Account	ZND172852105285				Rejected	100.00		18-10-2024 11:51:54 AM		1-11-2024 11:51:54 AM			Audit Trail
CL/2024/10/V1/007698	Claim	Damage FreshBox	BEH SAI HENG	Credit Account	ZND172851057394	No	Hub/Depo/ Station Handling Issue	FreshBox	Pending Responsible Staff Details	365.00	200.00	18-10-2024 11:11:10 AM	7-11-2024 04:42:11 PM	1-11-2024 11:11:10 AM	5-11-2024 04:30:13 AM		Audit Trail
CL/2024/10/V1/007697	Claim	Damage	MANDY	Cash	ZND172851612227	No	Hub/Depo/ Station Handling Issue	Express	Rejected	0.00		18-10-2024 10:34:00 AM		1-11-2024 10:34:00 AM			Audit Trail
CL/2024/10/V1/007696	Claim	Damage	Farhan Yasin Farhan Yasin	Credit Account	10258917981	No	Hub/Depo/ Station Handling Issue	Express	Pending by Operation	47.36		18-10-2024 09:52:27 AM	24-10-2024 09:32:46 AM	1-11-2024 09:52:27 AM			Audit Trail
CL/2024/10/V1/007695	Claim	Damage	Sixdays Sdn Bhd	Credit Account	ZND172851487658	No	Force Majeure	Express	Pending Responsible Staff Details	200.00	200.00	18-10-2024 12:08:44 AM	8-5-2025 03:15:15 PM	1-11-2024 12:08:44 AM	6-5-2025 03:09:29 AM		Audit Trail
CL/2024/10/V1/007694	Claim	Delay Delivery Premium Parcel	Paperboy Logistics Sdn Bhd	Credit Account	ZND172851184076				Rejected	0.00		17-10-2024 06:50:46 PM		31-10-2024 06:50:46 PM			Audit Trail
CL/2024/10/V1/007693	Claim	Lost	Eng Bee Ching	Prepaid Account	ZND172690837485	No	Hub/Depo/ Station Handling Issue	Express	Pending Responsible Staff and Payment Details	225.30	200.00	17-10-2024 04:33:03 PM	1-12-2024 10:41:46 AM	31-10-2024 04:33:03 PM			Audit Trail

CL/2024/10/V1/007692	Claim	Damage	DOMUS ELECTRONIC HOME APPLIANCES	Credit Account	ZND172848168140				Rejected	200.00		17-10-2024 11:53:54 AM		31-10-2024 11:53:54 AM			Audit Trail
CL/2024/10/V1/007691	Claim	Lost	MMATRIX	Credit Account	ZND172688795131				Rejected	10.00		17-10-2024 10:27:32 AM		31-10-2024 10:27:32 AM			Audit Trail
CL/2024/10/V1/007690	Claim	Lost	FONG ZHIN LING	Credit Account	ZND172600406985	No	Force Majeure	Express	Pending Responsible Staff Details	66.80	66.80	16-10-2024 08:25:22 PM	23-1-2025 09:43:55 AM	30-10-2024 08:25:22 PM	21-1-2025 09:31:39 AM		Audit Trail
CL/2024/10/V1/007689	Claim	Lost	Francis chow	Prepaid Account	ZND172850146488	No	Hub/Depo/ Station Handling Issue	Express	Rejected	688.00		16-10-2024 06:04:31 PM		30-10-2024 06:04:31 PM			Audit Trail
CL/2024/10/V1/007688	Claim	Damage	KETO S/B	Credit Account	ZND172850273467	No	Force Majeure	Express	Pending by Operation	150.00		16-10-2024 04:11:13 PM	26-10-2024 03:47:18 PM	30-10-2024 04:11:13 PM			Audit Trail
CL/2024/10/V1/007687	Claim	Lost	YUKI WONG	Prepaid Account	ZND172798468628	No	Hub/Depo/ Station Handling Issue	Express	Pending by Operation	196.00		16-10-2024 03:54:28 PM	19-10-2024 02:33:25 PM	30-10-2024 03:54:28 PM			Audit Trail
CL/2024/10/V1/007686	Claim	Damage	RAUB CHAMPION CAR SPRAY WORKSHOP	Cash	ZND172851075701				Rejected	290.00		16-10-2024 03:19:00 PM		30-10-2024 03:19:00 PM			Audit Trail
CL/2024/10/V1/007685	Claim	Damage	* HIGHFIVE CHANNEL SDN BHD	Cash	ZND172848839262	No	Hub/Depo/ Station Handling Issue	Express	Pending Responsible Staff Details	184.00	184.00	16-10-2024 02:06:14 PM	20-12-2024 05:41:07 PM	30-10-2024 02:06:14 PM	18-12-2024 05:21:23 AM		Audit Trail
CL/2024/10/V1/007684	Claim	Damage	MANDY LIGHTING SDN BHD	Credit Account	ZND172806836821				Rejected	295.00		16-10-2024 12:18:30 PM		30-10-2024 12:18:30 PM			Audit Trail
CL/2024/10/V1/007683	Claim	Damage	TIU WE HUAT	Credit Account	ZND172850159471				Rejected	250.00		16-10-2024 11:31:49 AM		30-10-2024 11:31:49 AM			Audit Trail
CL/2024/10/V1/007682	Claim	Damage	BAHTERAHH SDN BHD	Cash	ZND172850111189				Info Incomplete	108.00		16-10-2024 10:56:54 AM	25-10-2024 03:33:59 PM	30-10-2024 10:56:54 AM			Audit Trail
CL/2024/10/V1/007681	Claim	Damage	AIK HOE	Credit Account	ZND172690657861	No	Force Majeure	Express	Pending Responsible Staff Details	230.00	200.00	15-10-2024 03:20:39 PM	27-8-2025 09:54:14 AM	29-10-2024 03:20:39 PM	25-8-2025 09:53:57 AM		Audit Trail
CL/2024/10/V1/007680	Claim	Damage	BEAUTY WORLD SKIN RESEARCH	Credit Account	ZND172805315891	No	Force Majeure	Express	Pending Responsible Staff Details	247.80	200.00	15-10-2024 12:31:36 PM	31-10-2024 03:26:56 PM	29-10-2024 12:31:36 PM	29-10-2024 03:24:15 AM		Audit Trail

CL/2024/10/V1/007679	Claim	Damage	HIGHFIVE CHANNELS	Cash	ZND172805113367	No	Hub/Depo/ Station Handling Issue	Express	Pending Responsible Staff Details	154.00	154.00	15-10-2024 10:43:12 AM	20-12-2024 05:03:59 PM	29-10-2024 10:43:12 AM	18-12-2024 04:55:10 AM		Audit Trail
CL/2024/10/V1/007678	Claim	Lost	MMATRIX SDN BHD	Credit Account	ZND172526189085	No	Hub/Depo/ Station Handling Issue	Express	Pending Responsible Staff and Payment Details	1199.00	1199.00	14-10-2024 05:53:48 PM	13-3-2025 10:25:02 AM	28-10-2024 05:53:48 PM			Audit Trail
CL/2024/10/V1/007677	Claim	Damage	TIU WE HUAT	Credit Account	ZND172848778103	No	Hub/Depo/ Station Handling Issue	Value Pack	Pending Responsible Staff Details	250.00	200.00	14-10-2024 04:53:38 PM	21-12-2024 10:03:50 AM	28-10-2024 04:53:38 PM	19-12-2024 10:03:23 AM		Audit Trail
CL/2024/10/V1/007676	Claim	Lost	VH SUPPLY ENTERPRISE	Credit Account	ZND172687975404	No	Hub/Depo/ Station Handling Issue	Express	Rejected	145.44		14-10-2024 04:11:09 PM		28-10-2024 04:11:09 PM			Audit Trail
CL/2024/10/V1/007675	Claim	Lost	MMATRIX	Credit Account	ZND172689381609	No	Hub/Depo/ Station Handling Issue	Express	Pending Responsible Staff Details	10.00	10.00	14-10-2024 03:42:21 PM	23-1-2025 09:52:42 AM	28-10-2024 03:42:21 PM	21-1-2025 09:45:34 AM		Audit Trail
CL/2024/10/V1/007674	Claim	Lost	MMATRIX	Credit Account	ZND172689190676				Rejected	5999.00		14-10-2024 03:40:08 PM		28-10-2024 03:40:08 PM			Audit Trail
CL/2024/10/V1/007673	Claim	Damage	KETO S/B	Credit Account	ZND172807512144				Rejected	250.00		14-10-2024 02:14:16 PM		28-10-2024 02:14:16 PM			Audit Trail
CL/2024/10/V1/007672	Claim	Damage	BRISK ASIA SDN BHD	Credit Account	ZND172806617482	No	Hub/Depo/ Station Handling Issue	Express	Pending Responsible Staff Details	4057.05	200.00	14-10-2024 02:05:27 PM	28-10-2024 10:59:07 AM	28-10-2024 02:05:27 PM	26-10-2024 10:36:53 AM		Audit Trail
CL/2024/10/V1/007671	Claim	Delay Delivery Premium Parcel	LIM WEI LING	Credit Account	ZND172807354560	No	Hub/Depo/ Station Handling Issue	Premium	Pending Responsible Staff Details	0.00	100.00	14-10-2024 01:47:46 PM	27-10-2024 10:33:16 AM	28-10-2024 01:47:46 PM	25-10-2024 10:32:07 AM		Audit Trail
CL/2024/10/V1/007670	Claim	Lost	HAWK MOKITER NIAGA	Cash	ZND172667476778	No	Hub/Depo/ Station Handling Issue	Express	Pending by Operation	61.00		14-10-2024 12:00:20 PM	29-1-2025 08:57:54 AM	28-10-2024 12:00:20 PM			Audit Trail
CL/2024/10/V1/007669	Claim	Damage	CHIA SPORTS	Credit Account	ZND172807481167				Rejected	145.00		14-10-2024 11:48:08 AM		28-10-2024 11:48:08 AM			Audit Trail
CL/2024/10/V1/007668	Claim	Damage	TOP STAR MOTOR	Credit Account	ZND172807004823				Info Incomplete	30.00		12-10-2024 04:14:52 PM	16-10-2024 04:54:02 PM	26-10-2024 04:14:52 PM			Audit Trail
CL/2024/10/V1/007667	Claim	Damage	TND EXPRESS	Credit Account	ZND172847612330	No	Force Majeure	Express	Rejected	268.09		12-10-2024 11:20:43 AM		26-10-2024 11:20:43 AM			Audit Trail

CL/2024/10/V1/007666	Claim	Delay Delivery Premium Parcel	Akmal	Credit Account	ZND172805861749				Rejected	10.00		12-10-2024 08:49:00 AM		26-10-2024 08:49:00 AM			Audit Trail
CL/2024/10/V1/007665	Claim	Damage	Chong wai kit	Cash	ZND172806809917				Rejected	500.00		11-10-2024 08:40:55 PM		25-10-2024 08:40:55 PM			Audit Trail
CL/2024/10/V1/007664	Claim	Delay Delivery Premium Parcel	Paperboy Logistics Sdn Bhd	Credit Account	ZND172807172508				Rejected	0.00		11-10-2024 08:14:52 PM		25-10-2024 08:14:52 PM			Audit Trail
CL/2024/10/V1/007663	Claim	Damage	WONG WENG HOOI	Cash	ZND172384162466				Rejected	198.00		11-10-2024 03:22:05 PM		25-10-2024 03:22:05 PM			Audit Trail
CL/2024/10/V1/007662	Claim	Delay Delivery Premium Parcel	Paperboy Logistics Sdn Bhd	Credit Account	ZND172806374866	No	Hub/Depo/ Station Handling Issue	Premium	Rejected	0.00		11-10-2024 01:09:11 PM		25-10-2024 01:09:11 PM			Audit Trail
CL/2024/10/V1/007661	Claim	Damage	Zanaliza bt.Zainol	Credit Account	ZND172691679336				Rejected	200.00		11-10-2024 12:03:26 PM		25-10-2024 12:03:26 PM			Audit Trail
CL/2024/10/V1/007660	Claim	Damage	ANDY LIM KEE JING	Credit Account	ZND172804829450	Yes	Hub/Depo/ Station Handling Issue	Express	Pending by Claim Dept	211.00		10-10-2024 02:44:18 PM	29-11-2025 09:38:59 AM	24-10-2024 02:44:18 PM			Audit Trail
CL/2024/10/V1/007659	Claim	Damage	Muhammad amirul idris bin rosli	Prepaid Account	ZND172807347005				Info Incomplete	210.00		10-10-2024 01:20:28 PM	19-10-2024 09:49:06 AM	24-10-2024 01:20:28 PM			Audit Trail
CL/2024/10/V1/007658	Claim	Short Piece	HUANG JIA YING	Credit Account	10258378852	No	Hub/Depo/ Station Handling Issue	Express	Pending Responsible Staff Details	427.88	200.00	10-10-2024 11:28:34 AM	14-2-2025 10:39:31 AM	24-10-2024 11:28:34 AM	12-2-2025 10:38:23 AM		Audit Trail
CL/2024/10/V1/007657	Claim	Damage	PACKNPOST2U SDN BHD	Credit Account	900900643355				Info Incomplete	6000.00		10-10-2024 10:03:38 AM	13-10-2024 02:18:59 PM	24-10-2024 10:03:38 AM			Audit Trail
CL/2024/10/V1/007656	Claim	Lost	MMATRIX	Credit Account	ZND172689242818	No	Hub/Depo/ Station Handling Issue	Express	Pending by Operation	1099.00		10-10-2024 09:58:17 AM	16-10-2024 04:50:06 PM	24-10-2024 09:58:17 AM			Audit Trail
CL/2024/10/V1/007655	Claim	Lost	MMATRIX	Credit Account	ZND172686639550				Rejected	6999.00		10-10-2024 09:54:41 AM		24-10-2024 09:54:41 AM			Audit Trail
CL/2024/10/V1/007654	Claim	Lost	MMATRIX	Credit Account	ZND172685353488				Rejected	999.00		10-10-2024 09:50:56 AM		24-10-2024 09:50:56 AM			Audit Trail
CL/2024/10/V1/007653	Claim	Lost	MMATRIX	Credit Account	ZND172688788027	No	Hub/Depo/ Station Handling Issue	Express	Pending Responsible Staff Details	10.00	10.00	10-10-2024 08:25:32 AM	24-11-2024 02:33:35 PM	24-10-2024 08:25:32 AM	22-11-2024 02:30:18 AM		Audit Trail

CL/2024/10/V1/007652	Claim	Lost	MMATRIX	Credit Account	ZND172687811122	No	Hub/Depo/ Station Handling Issue	Express	Rejected	6999.00		10-10-2024 08:24:17 AM		24-10-2024 08:24:17 AM			Audit Trail
CL/2024/10/V1/007651	Claim	Lost	MMATRIX	Credit Account	ZND172688799351				Rejected	10.00		10-10-2024 08:18:55 AM		24-10-2024 08:18:55 AM			Audit Trail
CL/2024/10/V1/007650	Claim	Damage	Cooker Land Hotel & Restaurant Supplies Sdn Bhd	Credit Account	ZND172686491264				Rejected	900.00		9-10-2024 06:40:12 PM		23-10-2024 06:40:12 PM			Audit Trail
CL/2024/10/V1/007649	Claim	Damage	Yoges.Krishnan	Credit Account	ZND172686915586				Rejected	200.00		9-10-2024 06:09:17 PM		23-10-2024 06:09:17 PM			Audit Trail
CL/2024/10/V1/007648	Claim	Damage	GULAME TRADING	Credit Account	ZND172806054188				Rejected	13.00		9-10-2024 05:26:23 PM		23-10-2024 05:26:23 PM			Audit Trail
CL/2024/10/V1/007647	Claim	Damage FreshBox	Chong Zeng Yew	Credit Account	ZND172599500251				Rejected	29.99		9-10-2024 05:19:42 PM		23-10-2024 05:19:42 PM			Audit Trail
CL/2024/10/V1/007646	Claim	Damage	POSSTORE	Credit Account	ZND172687131022	No	Hub/Depo/ Station Handling Issue	Express	Pending Responsible Staff Details	51.41	51.41	9-10-2024 05:06:44 PM	28-10-2024 11:11:17 AM	23-10-2024 05:06:44 PM	26-10-2024 11:02:19 AM		Audit Trail
CL/2024/10/V1/007645	Claim	Delay Delivery Premium Parcel	MAYFLAX SDN BHD	Credit Account	ZND172805717398	No	Hub/Depo/ Station Handling Issue	Premium	Pending Responsible Staff Details	464.00	100.00	9-10-2024 03:55:06 PM	28-10-2024 11:27:47 AM	23-10-2024 03:55:06 PM	26-10-2024 11:23:47 AM		Audit Trail
CL/2024/10/V1/007644	Claim	Lost	LAODIFANG MEMORY PLACE ENTERPRISE	Prepaid Account	ZND172685911657	No	Hub/Depo/ Station Handling Issue	Express	Pending Responsible Staff Details	130.00	130.00	9-10-2024 02:30:26 PM	23-10-2024 03:25:33 PM	23-10-2024 02:30:26 PM	21-10-2024 03:24:52 AM		Audit Trail
CL/2024/10/V1/007643	Claim	Damage	jubilant prestige sdn bhd	Prepaid Account	ZND172691225663	No	Hub/Depo/ Station Handling Issue	Express	Rejected	898.00		8-10-2024 03:09:06 PM		22-10-2024 03:09:06 PM			Audit Trail
CL/2024/10/V1/007642	Claim	Damage	DAZZLER MAX SDN BHD	Cash	ZND172668205452	No	Hub/Depo/ Station Handling Issue	Express	Pending by Operation	1050.00		8-10-2024 02:59:23 PM	12-10-2024 02:33:29 PM	22-10-2024 02:59:23 PM			Audit Trail
CL/2024/10/V1/007641	Claim	Damage	Mayflax Sdn Bhd	Credit Account	ZND172805602588				Rejected	0.00		8-10-2024 02:44:06 PM		22-10-2024 02:44:06 PM			Audit Trail
CL/2024/10/V1/007640	Claim	Damage	FIRST MEDIXX SDN BHD	Credit Account	CND172130210991006	No	Driver Issue	Express	Pending Responsible Staff Details	202.80	200.00	8-10-2024 11:41:11 AM	27-11-2024 11:46:25 AM	22-10-2024 11:41:11 AM	25-11-2024 11:42:48 AM		Audit Trail

CL/2024/10/V1/007639	Claim	Damage	Cha Bee Hong	Credit Account	ZND171717933469	No	Hub/Depo/Station Handling Issue	Express	Pending Responsible Staff and Payment Details	2299.00	200.00	8-10-2024 10:05:42 AM	27-10-2024 10:02:37 AM	22-10-2024 10:05:42 AM			Audit Trail
CL/2024/10/V1/007638	Claim	Lost	MMATRIX	Credit Account	ZND172598158835	No	Hub/Depo/Station Handling Issue	Express	Pending by Operation	999.00		8-10-2024 09:45:42 AM	16-10-2024 05:01:33 PM	22-10-2024 09:45:42 AM			Audit Trail
CL/2024/10/V1/007637	Claim	Lost	EASY REWARDS RESOURCES SDN BHD	Credit Account	ZND172691411615	No	Hub/Depo/Station Handling Issue	Premium	Pending Responsible Staff Details	400.00	200.00	8-10-2024 09:18:44 AM	1-11-2024 02:05:45 PM	22-10-2024 09:18:44 AM	30-10-2024 01:55:58 AM		Audit Trail
CL/2024/10/V1/007636	Claim	Lost	Andina (Vhika 5)	Credit Account	ZND172668695468				Rejected	66.00		8-10-2024 09:17:25 AM		22-10-2024 09:17:25 AM			Audit Trail
CL/2024/10/V1/007635	Claim	Lost	M&S MISSION HAIR SALON	Prepaid Account	ZND172689336470	No	Hub/Depo/Station Handling Issue	Express	Rejected	218.00		8-10-2024 09:06:01 AM		22-10-2024 09:06:01 AM			Audit Trail
CL/2024/10/V1/007634	Claim	Damage	NUR FARHANA BINTI NORIZAN	Cash	ZND172804789792	No	Hub/Depo/Station Handling Issue	Express	Rejected	36.35		7-10-2024 06:35:38 PM		21-10-2024 06:35:38 PM			Audit Trail
CL/2024/10/V1/007633	Claim	Damage	MMATRIX SDN BHD	Credit Account	ZND172690690233	No	Hub/Depo/Station Handling Issue	Express	Pending Responsible Staff Details	2198.00	200.00	7-10-2024 05:21:56 PM	19-10-2024 10:42:23 AM	21-10-2024 05:21:56 PM	17-10-2024 10:38:27 AM		Audit Trail
CL/2024/10/V1/007632	Claim	Damage	MALIZA MANAP	Credit Account	ZND172798268938				Rejected	159.00		7-10-2024 04:04:25 PM		21-10-2024 04:04:25 PM			Audit Trail
CL/2024/10/V1/007631	Claim	Lost	MMATRIX	Credit Account	ZND172684566544	No	Hub/Depo/Station Handling Issue	Express	Pending Responsible Staff Details	3999.00	200.00	7-10-2024 03:10:09 PM	1-11-2024 05:00:05 PM	21-10-2024 03:10:09 PM	30-10-2024 04:52:27 AM		Audit Trail
CL/2024/10/V1/007630	Claim	Delay Delivery Premium Parcel	Paperboy Logistics Sdn Bhd	Credit Account	ZND172690496668	No	Hub/Depo/Station Handling Issue	Premium	Rejected	0.00		7-10-2024 02:38:24 PM		21-10-2024 02:38:24 PM			Audit Trail
CL/2024/10/V1/007629	Claim	Delay Delivery Premium Parcel	AJ MEDIC SDN BHD	Prepaid Account	ZND172798480798				Rejected	100.00		7-10-2024 01:38:16 PM		21-10-2024 01:38:16 PM			Audit Trail
CL/2024/10/V1/007628	Claim	Delay Delivery Premium Parcel	CHEE JIA FONG	Credit Account	ZND172690414464	No	Hub/Depo/Station Handling Issue	Premium	Pending Responsible Staff Details	195.90	100.00	7-10-2024 12:54:41 PM	7-12-2024 03:04:22 PM	21-10-2024 12:54:41 PM	5-12-2024 02:55:12 AM		Audit Trail
CL/2024/10/V1/007627	Claim	Damage	KIMCHIN	Credit Account	ZND172526213025				Rejected	150.00		7-10-2024 12:33:54 PM		21-10-2024 12:33:54 PM			Audit Trail

CL/2024/10/V1/007626	Claim	Damage	JEREMY NEW HAN WEI	Cash	ZND177287333518	No	Hub/Depo/Station Handling Issue	Express	Pending Responsible Staff Details	160.00	160.00	7-10-2024 09:21:56 AM	1-11-2024 04:05:45 PM	21-10-2024 09:21:56 AM	30-10-2024 04:01:37 AM		Audit Trail
CL/2024/10/V1/007625	Claim	Delay Delivery Premium Parcel	HAMIDAH	Credit Account	ZND177291264587	No	Hub/Depo/Station Handling Issue	Express	Pending Responsible Staff Details	25.00	25.00	6-10-2024 10:04:21 AM	28-10-2024 12:13:04 PM	20-10-2024 10:04:21 AM	26-10-2024 12:09:45 PM		Audit Trail
CL/2024/10/V1/007624	Claim	Lost	Elayne Tan	Credit Account	10257971953	No	Hub/Depo/Station Handling Issue	Express	Pending Responsible Staff Details	84.23	200.00	5-10-2024 06:32:20 PM	27-10-2024 10:50:53 AM	19-10-2024 06:32:20 PM	25-10-2024 10:50:19 AM		Audit Trail
CL/2024/10/V1/007623	Claim	Damage	TOP STAR MOTOR	Prepaid Account	ZND177288607786				Info Incomplete	50.00		5-10-2024 05:08:25 PM	10-10-2024 10:29:42 AM	19-10-2024 05:08:25 PM			Audit Trail
CL/2024/10/V1/007622	Claim	Lost	Xinjing Kee	Credit Account	CND172055575687001	No	Hub/Depo/Station Handling Issue	Express	Pending Responsible Staff Details	214.00	200.00	5-10-2024 05:03:24 PM	28-8-2025 04:31:12 PM	19-10-2024 05:03:24 PM	26-8-2025 04:29:07 AM		Audit Trail
CL/2024/10/V1/007621	Claim	Damage FreshBox	Chew Huei Ling	Prepaid Account	ZND177289645497	No	Hub/Depo/Station Handling Issue	FreshBox	Pending Responsible Staff Details	220.00	200.00	4-10-2024 12:20:03 PM	31-10-2024 04:39:13 PM	18-10-2024 12:20:03 PM	29-10-2024 04:38:15 AM		Audit Trail
CL/2024/10/V1/007620	Claim	Damage	FLEXI HOME TRADING	Cash	ZND177286614328	No	Hub/Depo/Station Handling Issue	Express	Rejected	380.00		4-10-2024 11:32:55 AM		18-10-2024 11:32:55 AM			Audit Trail
CL/2024/10/V1/007619	Claim	Lost	TND EXPRESS (M) SDN BHD	Credit Account	ZND177287859902	No	Hub/Depo/Station Handling Issue	Express	Pending Responsible Staff Details	805.38	200.00	4-10-2024 09:54:28 AM	28-10-2024 05:01:07 PM	18-10-2024 09:54:28 AM	26-10-2024 04:57:54 AM		Audit Trail
CL/2024/10/V1/007618	Claim	Damage	Kaira Technology (M) Sdn Bhd	Credit Account	ZND177289921003				Info Incomplete	2306.40		4-10-2024 09:31:06 AM	10-10-2024 09:35:21 AM	18-10-2024 09:31:06 AM			Audit Trail
CL/2024/10/V1/007617	Claim	Delay Delivery Premium Parcel	Zero	Prepaid Account	ZND177288811718	No	Hub/Depo/Station Handling Issue	Premium	Pending Responsible Staff and Payment Details	100.00	100.00	3-10-2024 05:45:16 PM	27-10-2024 11:39:04 AM	17-10-2024 05:45:16 PM			Audit Trail
CL/2024/10/V1/007616	Claim	Damage	AIK HOE	Credit Account	ZND177288334453				Rejected	200.00		3-10-2024 04:57:32 PM		17-10-2024 04:57:32 PM			Audit Trail
CL/2024/10/V1/007615	Claim	Damage	CM WAN	Credit Account	ZND177288487531	No	Hub/Depo/Station Handling Issue	Express	Pending Responsible Staff Details	313.92	21.20	3-10-2024 04:09:16 PM	27-11-2024 10:42:30 AM	17-10-2024 04:09:16 PM	25-11-2024 10:41:48 AM		Audit Trail
CL/2024/10/V1/007614	Claim	Damage	FU ZHENG & SBS GALLERY	Prepaid Account	ZND177288898221				Rejected	384.00		3-10-2024 04:00:58 PM		17-10-2024 04:00:58 PM			Audit Trail

CL/2024/10/V1/007613	Claim	Lost	Wang Bo	Credit Account	TOP60770272	No	Hub/Depo/Station Handling Issue	Express	Pending Responsible Staff Details	121.00	121.00	2-10-2024 03:53:05 PM	27-10-2024 02:03:14 PM	16-10-2024 03:53:05 PM	25-10-2024 01:58:35 AM		Audit Trail
CL/2024/10/V1/007612	Claim	Lost	MMATRIX SDN BHD	Credit Account	ZND172018722486	No	Hub/Depo/Station Handling Issue	Express	Pending Responsible Staff Details	1109.00	200.00	1-10-2024 11:41:53 AM	20-11-2024 04:49:23 PM	15-10-2024 11:41:53 AM	18-11-2024 04:44:44 AM		Audit Trail
CL/2024/10/V1/007611	Claim	Lost	HIGHFIVE CHANNEL SDN BHD	Cash	ZND172685945768	No	Hub/Depo/Station Handling Issue	Express	Pending Responsible Staff Details	299.00	200.00	1-10-2024 11:26:08 AM	1-11-2024 03:42:59 PM	15-10-2024 11:26:08 AM	30-10-2024 03:26:28 AM		Audit Trail
CL/2024/10/V1/007610	Claim	Damage	MMATRIX SDN BHD	Credit Account	ZND172686963549	No	Hub/Depo/Station Handling Issue	Express	Pending Responsible Staff and Payment Details	1499.00	200.00	1-10-2024 11:24:52 AM	13-3-2025 10:54:23 AM	15-10-2024 11:24:52 AM			Audit Trail
CL/2024/10/V1/007609	Claim	Short Piece	QM Live Empire	Credit Account	ZND172683574755	No	Hub/Depo/Station Handling Issue	Express	Pending Responsible Staff Details	120.00	120.00	1-10-2024 11:12:31 AM	15-11-2024 10:31:19 AM	15-10-2024 11:12:31 AM	13-11-2024 10:24:30 AM		Audit Trail
CL/2024/09/V2/007589	Appeal	Damage	T2ETHEREAL	Credit Account	ZND171812560577-1	No	Force Majeure	Express	Completed	200.00	200.00	26-9-2024 04:25:52 PM		10-10-2024 04:25:52 PM	30-9-2024 02:23:44 AM	30-9-2024 02:24:09 PM	Audit Trail
CL/2024/09/V2/007568	Appeal	Damage	MMATRIX SDN BHD	Credit Account	ZND172668048615	No	Force Majeure	Express	Completed	200.00	200.00	20-9-2024 05:37:59 PM		4-10-2024 05:37:59 PM	12-3-2025 02:23:54 AM	12-3-2025 02:24:10 PM	Audit Trail
CL/2024/09/V2/007513	Appeal	Damage	MMATRIX SDN BHD	Credit Account	ZND172529853433	No	Hub/Depo/Station Handling Issue	Express	Completed	200.00	200.00	12-9-2024 05:55:28 PM		26-9-2024 05:55:28 PM	12-3-2025 02:18:31 AM	12-3-2025 02:18:55 PM	Audit Trail
CL/2024/09/V2/007497	Appeal	Damage	VARIOUS FURNITURE SDN BHD	Credit Account	ZND172387207751	No	Hub/Depo/Station Handling Issue	Express	Completed	123.00	123.00	11-9-2024 01:08:19 PM		25-9-2024 01:08:19 PM	24-10-2024 10:57:16 AM	24-10-2024 10:59:39 AM	Audit Trail
CL/2024/09/V2/007495	Appeal	Damage	TND EXPRESS	Credit Account	ZND172527262244	No	Hub/Depo/Station Handling Issue	Express	Completed	200.00	200.00	10-9-2024 05:10:27 PM		24-9-2024 05:10:27 PM	22-11-2024 03:25:06 AM	22-11-2024 03:26:34 PM	Audit Trail
CL/2024/09/V2/007471	Appeal	Damage	Home Heaven Sdn Bhd	Credit Account	ZND172526282618	No	Hub/Depo/Station Handling Issue	Express	Completed	1016.10	1016.10	5-9-2024 02:37:59 PM		19-9-2024 02:37:59 PM	18-2-2025 05:11:44 AM	18-2-2025 05:12:27 PM	Audit Trail
CL/2024/09/V2/007452	Appeal	Lost	Nicole Phoon	Prepaid Account	ZND172387970686	No	Hub/Depo/Station Handling Issue	Premium	Completed	50.00	50.00	3-9-2024 03:49:52 PM		17-9-2024 03:49:52 PM	27-9-2024 11:30:18 AM	27-9-2024 11:30:50 AM	Audit Trail
CL/2024/09/V1/007608	Claim	Delay Delivery Premium Parcel	ML Express Malaysia	Credit Account	ZND172529251802	No	Hub/Depo/Station Handling Issue	Premium	Pending Responsible Staff Details	200.00	100.00	30-9-2024 09:03:52 PM	27-10-2024 11:00:16 AM	14-10-2024 09:03:52 PM	25-10-2024 10:55:57 AM		Audit Trail

CL/2024/09/V1/007607	Claim	Lost	TAN SENG SIONG	Credit Account	ZND172597207640				Rejected	200.00		30-9-2024 03:28:36 PM		14-10-2024 03:28:36 PM			Audit Trail
CL/2024/09/V1/007606	Claim	Lost	SMALL TOOL TECHNOLOGY (MELAKA) SDN BHD	Credit Account	ZND172685559255	No	Hub/Depo/ Station Handling Issue	Express	Rejected	581.90		30-9-2024 10:14:35 AM		14-10-2024 10:14:35 AM			Audit Trail
CL/2024/09/V1/007605	Claim	Damage	QM Live	Credit Account	ZND172683579118				Info Incomplete	100.00		29-9-2024 06:25:20 PM	5-10-2024 12:30:02 PM	13-10-2024 06:25:20 PM			Audit Trail
CL/2024/09/V1/007604	Claim	Damage	Papaginger Food Sdn Bhd	Cash	ZND172687024553				Info Incomplete	500.00		29-9-2024 10:10:53 AM	5-10-2024 12:00:16 PM	13-10-2024 10:10:53 AM			Audit Trail
CL/2024/09/V1/007603	Claim	Damage	Irene lee chai leng (WP seafood)	Prepaid Account	ZND172687235980	No	Hub/Depo/ Station Handling Issue	FreshBox	Rejected	1500.00		28-9-2024 05:54:37 PM		12-10-2024 05:54:37 PM			Audit Trail
CL/2024/09/V1/007602	Claim	Damage	YAP WEI MEE	Credit Account	ZND172686238340				Rejected	379.00		28-9-2024 02:55:39 PM		12-10-2024 02:55:39 PM			Audit Trail
CL/2024/09/V1/007601	Claim	Delay Delivery Premium Parcel	LIM PAI TEE	Cash	ZND172599850127	No	Hub/Depo/ Station Handling Issue	Premium	Pending by Operation	100.00		28-9-2024 11:54:15 AM	5-10-2024 10:12:47 AM	12-10-2024 11:54:15 AM			Audit Trail
CL/2024/09/V1/007600	Claim	Damage	Best Express KUL Hub U10	Credit Account	ZND172684385909				Rejected	200.00		28-9-2024 10:54:37 AM		12-10-2024 10:54:37 AM			Audit Trail
CL/2024/09/V1/007599	Claim	Delay Delivery Premium Parcel	AMAC VENTURES SDN BHD	Credit Account	ZND172685045987	No	Logistic IT System Issue	FreshBox	Pending Responsible Staff Details	200.00	200.00	27-9-2024 07:30:42 PM	24-10-2024 02:26:22 PM	11-10-2024 07:30:42 PM	22-10-2024 02:04:22 AM		Audit Trail
CL/2024/09/V1/007598	Claim	Damage	Best Express KUL Hub U10	Credit Account	ZND172524470949				Rejected	200.00		27-9-2024 05:23:19 PM		11-10-2024 05:23:19 PM			Audit Trail
CL/2024/09/V1/007597	Claim	Lost	Kamsun Crystal Jade	Credit Account	ZND172530810180	No	Hub/Depo/ Station Handling Issue	Value Pack	Pending Responsible Staff Details	0.00	30.00	27-9-2024 04:43:00 PM	24-10-2024 11:22:07 AM	11-10-2024 04:43:00 PM	22-10-2024 11:13:19 AM		Audit Trail
CL/2024/09/V1/007596	Claim	Damage	DARSHOP ELECTRONIC HOME APPLIANCES	Credit Account	ZND172684788755	No	Hub/Depo/ Station Handling Issue	Express	Pending Responsible Staff Details	200.00	200.00	27-9-2024 02:59:51 PM	1-3-2025 09:49:52 AM	11-10-2024 02:59:51 PM	27-2-2025 09:47:21 AM		Audit Trail
CL/2024/09/V1/007595	Claim	Lost	MMATRIX	Credit Account	ZND172598503147				Rejected	10.00		27-9-2024 09:42:46 AM		11-10-2024 09:42:46 AM			Audit Trail

CL/2024/09/V1/007594	Claim	Lost	MMATRIX	Credit Account	ZND172598275181				Rejected	10.00		27-9-2024 09:40:50 AM		11-10-2024 09:40:50 AM			Audit Trail
CL/2024/09/V1/007593	Claim	Lost	MMATRIX	Credit Account	ZND172530579711				Rejected	1099.00		27-9-2024 09:07:59 AM		11-10-2024 09:07:59 AM			Audit Trail
CL/2024/09/V1/007592	Claim	Lost	mmatrix	Credit Account	ZND172598634407				Rejected	6499.00		27-9-2024 08:16:27 AM		11-10-2024 08:16:27 AM			Audit Trail
CL/2024/09/V1/007591	Claim	Damage	Perabot Sungai Rambai Sdn Bhd	Credit Account	ZND172684988391				Rejected	642.00		26-9-2024 09:06:05 PM		10-10-2024 09:06:05 PM			Audit Trail
CL/2024/09/V1/007590	Claim	Delay Delivery Premium Parcel	KNW COURIER HUB - BMS	Credit Account	ZND172485852068				Rejected	100.00		26-9-2024 07:30:13 PM		10-10-2024 07:30:13 PM			Audit Trail
CL/2024/09/V1/007589	Claim	Damage	T2ETHEREAL	Credit Account	ZND171812560577-1	No	Force Majeure	Express	Pending Responsible Staff and Payment Details	268.00	200.00	26-9-2024 04:25:52 PM	30-9-2024 11:45:59 AM	10-10-2024 04:25:52 PM			Audit Trail
CL/2024/09/V1/007588	Claim	Lost	NG BEE WU	Credit Account	ZND172386397989	No	Hub/Depo/ Station Handling Issue	Express	Pending Responsible Staff Details	100.00	100.00	26-9-2024 11:34:06 AM	24-10-2024 12:17:51 PM	10-10-2024 11:34:06 AM	22-10-2024 12:12:55 PM		Audit Trail
CL/2024/09/V1/007587	Claim	Lost	Best Express KUL Hub U10	Credit Account	ZND172528996599				Rejected	200.00		25-9-2024 06:18:52 PM		9-10-2024 06:18:52 PM			Audit Trail
CL/2024/09/V1/007586	Claim	Damage	MS LIM	Credit Account	ZND172667565342	No	Hub/Depo/ Station Handling Issue	FreshBox	Pending Responsible Staff Details	144.00	144.00	25-9-2024 04:05:45 PM	27-11-2024 11:41:12 AM	9-10-2024 04:05:45 PM	25-11-2024 11:34:44 AM		Audit Trail
CL/2024/09/V1/007585	Claim	Damage	Johnny Pay Chong Siong	Credit Account	ZND172598204563	No	Hub/Depo/ Station Handling Issue	Express	Pending Responsible Staff Details	580.00	145.00	25-9-2024 04:00:30 PM	17-11-2024 10:38:40 AM	9-10-2024 04:00:30 PM	15-11-2024 10:37:17 AM		Audit Trail
CL/2024/09/V1/007584	Claim	Lost	SOH KER LEE	Cash	ZND172529910266	No	Hub/Depo/ Station Handling Issue	Express	Pending Responsible Staff Details	199.00	199.00	25-9-2024 12:16:12 PM	7-4-2025 11:06:52 AM	9-10-2024 12:16:12 PM	5-4-2025 11:04:50 AM		Audit Trail
CL/2024/09/V1/007583	Claim	Lost	NG BEE WU	Credit Account	ZND172598994877	No	Hub/Depo/ Station Handling Issue	Express	Rejected	100.00		25-9-2024 11:01:12 AM		9-10-2024 11:01:12 AM			Audit Trail
CL/2024/09/V1/007582	Claim	Lost	premium小象	Credit Account	10257761183	No	Hub/Depo/ Station Handling Issue	Express	Pending Responsible Staff Details	419.29	200.00	24-9-2024 06:15:56 PM	27-10-2024 10:49:39 AM	8-10-2024 06:15:56 PM	25-10-2024 10:35:55 AM		Audit Trail

CL/2024/09/V1/007581	Claim	Short Piece	Lai Jia Wan	Credit Account	770839845	No	Hub/Depo/ Station Handling Issue	Express	Pending Responsible Staff Details	990.00	100.00	24-9-2024 06:13:20 PM	26-10-2024 10:55:59 AM	8-10-2024 06:13:20 PM	24-10-2024 10:49:16 AM		Audit Trail
CL/2024/09/V1/007580	Claim	Damage	FLEXI HOME TRADING	Cash	ZND172597700486	No	Hub/Depo/ Station Handling Issue	Express	Info Incomplete	400.00		24-9-2024 03:00:02 PM	19-10-2024 03:23:50 PM	8-10-2024 03:00:02 PM			Audit Trail
CL/2024/09/V1/007579	Claim	Delay Delivery Premium Parcel	Paperboy Logistics Sdn Bhd	Credit Account	ZND172668159199	No	Hub/Depo/ Station Handling Issue	Premium	Rejected	0.00		23-9-2024 05:51:00 PM		7-10-2024 05:51:00 PM			Audit Trail
CL/2024/09/V1/007578	Claim	Lost	MMAG DIGITAL SDN BHD	Credit Account	ZND171525572454	No	Hub/Depo/ Station Handling Issue	Premium	Pending by Operation	50.00		23-9-2024 05:13:11 PM	1-11-2024 10:05:36 AM	7-10-2024 05:13:11 PM			Audit Trail
CL/2024/09/V1/007577	Claim	Damage	MLB GROUP SDN BHD	Credit Account	ZND172599035371	No	Hub/Depo/ Station Handling Issue	Express	Pending Responsible Staff Details	440.00	200.00	23-9-2024 05:12:33 PM	23-10-2024 09:45:58 AM	7-10-2024 05:12:33 PM	21-10-2024 09:45:26 AM		Audit Trail
CL/2024/09/V1/007576	Claim	Delay Delivery Premium Parcel	WOO YU QIN	Prepaid Account	ZND172599774249				Rejected	36.00		23-9-2024 02:28:45 PM		7-10-2024 02:28:45 PM			Audit Trail
CL/2024/09/V1/007575	Claim	Lost	MMAG DIGITAL SDN BHD	Credit Account	ZND172383018221				Rejected	50.00		23-9-2024 12:00:12 PM		7-10-2024 12:00:12 PM			Audit Trail
CL/2024/09/V1/007574	Claim	Damage	ADVANCE JUPITER SDN BHD Nizam 012-202 5063 or anisah 017-739 0421 0122025063	Cash	ZND171524470744	Yes	Hub/Depo/ Station Handling Issue	Express	Pending Responsible Staff Details and Pending Upload Payment from Insurance Company	507.00	507.00	23-9-2024 11:59:42 AM		7-10-2024 11:59:42 AM	6-12-2024 10:34:40 AM		Audit Trail
CL/2024/09/V1/007573	Claim	Delay Delivery Premium Parcel	TIU WE HUAT	Credit Account	ZND172668143747	No	Hub/Depo/ Station Handling Issue	Premium	Rejected	300.00		23-9-2024 09:31:51 AM		7-10-2024 09:31:51 AM			Audit Trail
CL/2024/09/V1/007572	Claim	Lost	MMATRIX	Credit Account	ZND172492952096	No	Hub/Depo/ Station Handling Issue	Express	Pending by Operation	10.00		23-9-2024 08:30:01 AM	28-9-2024 02:06:22 PM	7-10-2024 08:30:01 AM			Audit Trail
CL/2024/09/V1/007571	Claim	Damage	Jo Decor Furniture	Cash	ZND172525382104	No	Force Majeure	Express	Pending Responsible Staff Details	835.00	200.00	21-9-2024 05:54:38 PM	24-10-2024 02:00:38 PM	5-10-2024 05:54:38 PM	22-10-2024 02:00:18 AM		Audit Trail

CL/2024/09/V1/007570	Claim	Damage	HIGH FIVE CHANNEL SHD BHD	Cash	ZND172600204222	No	Hub/Depo/ Station Handling Issue	Express	Pending Responsible Staff Details	299.00	200.00	21-9-2024 04:49:24 PM	1-11-2024 03:25:51 PM	5-10-2024 04:49:24 PM	30-10-2024 03:21:52 AM		Audit Trail
CL/2024/09/V1/007569	Claim	Damage	AIK HOE	Credit Account	ZND172529398576	No	Hub/Depo/ Station Handling Issue	Express	Pending Responsible Staff Details	200.00	200.00	21-9-2024 12:22:31 PM	21-10-2024 04:36:24 PM	5-10-2024 12:22:31 PM	19-10-2024 04:31:08 AM		Audit Trail
CL/2024/09/V1/007568	Claim	Damage	MMATRIX SDN BHD	Credit Account	ZND172668048615	No	Force Majeure	Express	Pending Responsible Staff and Payment Details	1649.00	200.00	20-9-2024 05:37:59 PM	13-3-2025 11:06:46 AM	4-10-2024 05:37:59 PM			Audit Trail
CL/2024/09/V1/007567	Claim	Damage	DOMUS ELECTRONIC HOME APPLIANCES	Credit Account	ZND172600311012	No	Hub/Depo/ Station Handling Issue	Express	Pending Responsible Staff Details	200.00	200.00	20-9-2024 03:17:05 PM	26-10-2024 10:27:21 AM	4-10-2024 03:17:05 PM	24-10-2024 10:25:06 AM		Audit Trail
CL/2024/09/V1/007566	Claim	Delay Delivery Premium Parcel	FANTACY PETS STUDIO	Cash	ZND172600709093	No	Logistic IT System Issue	FreshBox	Pending Responsible Staff Details	250.00	200.00	20-9-2024 02:58:57 PM	24-10-2024 11:57:57 AM	4-10-2024 02:58:57 PM	22-10-2024 11:47:36 AM		Audit Trail
CL/2024/09/V1/007565	Claim	Damage	Benjamin Ng	Prepaid Account	ZND172530666350	No	Hub/Depo/ Station Handling Issue	Express	Pending Responsible Staff Details	1099.00	200.00	20-9-2024 12:23:32 PM	24-10-2024 11:46:04 AM	4-10-2024 12:23:32 PM	22-10-2024 11:43:18 AM		Audit Trail
CL/2024/09/V1/007564	Claim	Lost	ibu ameer	Credit Account	10257583302	No	Hub/Depo/ Station Handling Issue	Express	Pending Responsible Staff Details	42.05	42.05	20-9-2024 11:02:46 AM	23-10-2024 03:08:00 PM	4-10-2024 11:02:46 AM	21-10-2024 03:01:35 AM		Audit Trail
CL/2024/09/V1/007563	Claim	Damage	DUNLOPILLO MALAYSIA	Credit Account	ZND172530693264	No	Hub/Depo/ Station Handling Issue	Express	Rejected	1599.00		20-9-2024 10:49:52 AM		4-10-2024 10:49:52 AM			Audit Trail
CL/2024/09/V1/007562	Claim	Damage	SUNWAY BIG BOX SDN BHD	Cash	ZND172599762659				Rejected	800.00		20-9-2024 09:49:30 AM		4-10-2024 09:49:30 AM			Audit Trail
CL/2024/09/V1/007561	Claim	Damage	SUNWAY BIG BOX SDN BHD	Cash	ZND172599760860				Rejected	800.00		20-9-2024 09:45:49 AM		4-10-2024 09:45:49 AM			Audit Trail
CL/2024/09/V1/007560	Claim	Damage	SUNWAY BIG BOX SDN BHD	Cash	ZND172599758997				Rejected	800.00		20-9-2024 09:39:49 AM		4-10-2024 09:39:49 AM			Audit Trail
CL/2024/09/V1/007559	Claim	Damage	SUNWAY BIG BOX SDN BHD	Cash	ZND172599753442				Rejected	800.00		20-9-2024 09:30:27 AM		4-10-2024 09:30:27 AM			Audit Trail
CL/2024/09/V1/007558	Claim	Damage	SUNWAY BIG BOX SDN BHD	Cash	ZND172599764066				Rejected	800.00		20-9-2024 09:25:46 AM		4-10-2024 09:25:46 AM			Audit Trail

CL/2024/09/V1/007557	Claim	Damage	SUNWAY BIG BOX SDN BHD	Cash	ZND172599732980				Rejected	800.00		20-9-2024 09:16:59 AM		4-10-2024 09:16:59 AM			Audit Trail
CL/2024/09/V1/007556	Claim	Missing Content	GULAME TRADING	Cash	ZIN172356034968	No	Hub/Depo/ Station Handling Issue	Express	Pending by Operation	321.17		19-9-2024 03:08:02 PM	23-10-2024 09:38:51 AM	3-10-2024 03:08:02 PM			Audit Trail
CL/2024/09/V1/007555	Claim	Damage	Christine Tan	Credit Account	ZND172597680566				Info Incomplete	159.00		19-9-2024 01:27:22 PM	27-9-2024 04:16:21 PM	3-10-2024 01:27:22 PM			Audit Trail
CL/2024/09/V1/007554	Claim	Lost	QM Live Empire	Credit Account	ZND172527829942	No	Hub/Depo/ Station Handling Issue	Express	Pending Responsible Staff Details	70.00	70.00	19-9-2024 11:42:23 AM	11-1-2025 11:48:53 AM	3-10-2024 11:42:23 AM	9-1-2025 11:44:39 AM		Audit Trail
CL/2024/09/V1/007553	Claim	Delay Delivery Premium Parcel	Paperboy Logistics Sdn Bhd	Credit Account	ZND172598823429				Rejected	0.00		18-9-2024 10:58:20 PM		2-10-2024 10:58:20 PM			Audit Trail
CL/2024/09/V1/007552	Claim	Delay Delivery Premium Parcel	Paperboy Logistics Sdn Bhd	Credit Account	ZND172598823412				Rejected	0.00		18-9-2024 10:56:40 PM		2-10-2024 10:56:40 PM			Audit Trail
CL/2024/09/V1/007551	Claim	Delay Delivery Premium Parcel	Paperboy Logistics Sdn Bhd	Credit Account	ZND172598823405				Rejected	0.00		18-9-2024 10:55:00 PM		2-10-2024 10:55:00 PM			Audit Trail
CL/2024/09/V1/007550	Claim	Delay Delivery Premium Parcel	Paperboy Logistics Sdn Bhd	Credit Account	ZND172598823399				Rejected	0.00		18-9-2024 10:53:14 PM		2-10-2024 10:53:14 PM			Audit Trail
CL/2024/09/V1/007549	Claim	Delay Delivery Premium Parcel	Paperboy Logistics Sdn Bhd	Credit Account	ZND172598270773				Rejected	0.00		18-9-2024 10:50:40 PM		2-10-2024 10:50:40 PM			Audit Trail
CL/2024/09/V1/007548	Claim	Delay Delivery Premium Parcel	Paperboy Logistics Sdn Bhd	Credit Account	ZND172598270766				Rejected	0.00		18-9-2024 10:48:31 PM		2-10-2024 10:48:31 PM			Audit Trail
CL/2024/09/V1/007547	Claim	Delay Delivery Premium Parcel	Paperboy Logistics Sdn Bhd	Credit Account	ZND172598270759				Rejected	0.00		18-9-2024 10:46:47 PM		2-10-2024 10:46:47 PM			Audit Trail
CL/2024/09/V1/007546	Claim	Delay Delivery Premium Parcel	Paperboy Logistics Sdn Bhd	Credit Account	ZND172598270742				Rejected	0.00		18-9-2024 10:44:48 PM		2-10-2024 10:44:48 PM			Audit Trail
CL/2024/09/V1/007545	Claim	Delay Delivery Premium Parcel	Paperboy Logistics Sdn Bhd	Credit Account	ZND172598270735				Rejected	0.00		18-9-2024 10:42:28 PM		2-10-2024 10:42:28 PM			Audit Trail

CL/2024/09/V1/007544	Claim	Delay Delivery Premium Parcel	Paperboy Logistics Sdn Bhd	Credit Account	ZND172598270728				Rejected	0.00		18-9-2024 10:40:46 PM		2-10-2024 10:40:46 PM			Audit Trail
CL/2024/09/V1/007543	Claim	Delay Delivery Premium Parcel	Paperboy Logistics Sdn Bhd	Credit Account	ZND172598270711				Rejected	0.00		18-9-2024 10:37:52 PM		2-10-2024 10:37:52 PM			Audit Trail
CL/2024/09/V1/007542	Claim	Delay Delivery Premium Parcel	Paperboy Logistics Sdn Bhd	Credit Account	ZND172598270704				Rejected	0.00		18-9-2024 10:35:52 PM		2-10-2024 10:35:52 PM			Audit Trail
CL/2024/09/V1/007541	Claim	Delay Delivery Premium Parcel	Paperboy Logistics Sdn Bhd	Credit Account	ZND172598270698				Rejected	0.00		18-9-2024 10:33:08 PM		2-10-2024 10:33:08 PM			Audit Trail
CL/2024/09/V1/007540	Claim	Delay Delivery Premium Parcel	Paperboy Logistics Sdn Bhd	Credit Account	ZND172598270681				Rejected	0.00		18-9-2024 10:30:53 PM		2-10-2024 10:30:53 PM			Audit Trail
CL/2024/09/V1/007539	Claim	Delay Delivery Premium Parcel	Paperboy Logistics Sdn Bhd	Credit Account	ZND172598270674				Rejected	0.00		18-9-2024 10:28:58 PM		2-10-2024 10:28:58 PM			Audit Trail
CL/2024/09/V1/007538	Claim	Delay Delivery Premium Parcel	Paperboy Logistics Sdn Bhd	Credit Account	ZND172598270667				Rejected	0.00		18-9-2024 10:26:10 PM		2-10-2024 10:26:10 PM			Audit Trail
CL/2024/09/V1/007537	Claim	Delay Delivery Premium Parcel	Paperboy Logistics Sdn Bhd	Credit Account	ZND172598270650				Rejected	0.00		18-9-2024 10:24:22 PM		2-10-2024 10:24:22 PM			Audit Trail
CL/2024/09/V1/007536	Claim	Delay Delivery Premium Parcel	Paperboy Logistics Sdn Bhd	Credit Account	ZND172598270629				Rejected	0.00		18-9-2024 02:20:05 PM		2-10-2024 02:20:05 PM			Audit Trail
CL/2024/09/V1/007535	Claim	Lost	SFM BOUTIQUE	Cash	ZND172301099943	No	Hub/Depo/ Station Handling Issue	Express	Pending by Operation	95.00		18-9-2024 12:10:34 PM	26-9-2024 09:52:06 AM	2-10-2024 12:10:34 PM			Audit Trail
CL/2024/09/V1/007534	Claim	Damage FreshBox	BEACON MART HOLDING SDN BHD	Credit Account	ZND172598021894	No	Logistic IT System Issue	FreshBox	Rejected	308.00		16-9-2024 04:04:22 PM		30-9-2024 04:04:22 PM			Audit Trail
CL/2024/09/V1/007533	Claim	Delay Delivery Premium Parcel	GOLDEN EXPRESS COURIER SERVICE	Credit Account	ZND172599430244	No	Hub/Depo/ Station Handling Issue	Premium	Rejected	22.26		15-9-2024 10:33:24 PM		29-9-2024 10:33:24 PM			Audit Trail

CL/2024/09/V1/007532	Claim	Damage FreshBox	Ooi Eng Chiew	Credit Account	ZND172598911980	No	Hub/Depo/ Station Handling Issue	Premium	Pending Responsible Staff Details	201.00	200.00	15-9-2024 02:54:27 PM	1-5-2025 03:28:44 PM	29-9-2024 02:54:27 PM	29-4-2025 03:28:28 AM		Audit Trail
CL/2024/09/V1/007531	Claim	Damage FreshBox	Ooi Eng Chiew	Credit Account	ZND172598912154	No	Driver Issue	Premium	Rejected	258.00		15-9-2024 01:21:32 PM		29-9-2024 01:21:32 PM			Audit Trail
CL/2024/09/V1/007530	Claim	Delay Delivery Premium Parcel	FAZ HOUSE	Cash	ZND172530291583	No	Logistic IT System Issue	FreshBox	Pending Responsible Staff Details	100.00	100.00	13-9-2024 10:28:36 PM	23-10-2024 03:24:11 PM	27-9-2024 10:28:36 PM	21-10-2024 03:22:46 AM		Audit Trail
CL/2024/09/V1/007529	Claim	Delay Delivery Premium Parcel	FAZ HOUSE	Cash	ZND172530289153	No	Logistic IT System Issue	FreshBox	Pending Responsible Staff Details	100.00	100.00	13-9-2024 10:26:13 PM	23-10-2024 03:22:26 PM	27-9-2024 10:26:13 PM	21-10-2024 03:21:07 AM		Audit Trail
CL/2024/09/V1/007528	Claim	Delay Delivery Premium Parcel	FAZ HOUSE	Cash	ZND172530286763	No	Logistic IT System Issue	FreshBox	Pending Responsible Staff Details	100.00	100.00	13-9-2024 10:24:02 PM	23-10-2024 03:20:32 PM	27-9-2024 10:24:02 PM	21-10-2024 03:18:39 AM		Audit Trail
CL/2024/09/V1/007527	Claim	Delay Delivery Premium Parcel	FAZ HOUSE	Cash	ZND172530283847	No	Logistic IT System Issue	FreshBox	Pending Responsible Staff Details	100.00	100.00	13-9-2024 10:20:45 PM	23-10-2024 03:18:17 PM	27-9-2024 10:20:45 PM	21-10-2024 03:17:01 AM		Audit Trail
CL/2024/09/V1/007526	Claim	Delay Delivery Premium Parcel	FAZ HOUSE	Cash	ZND172530280556	No	Logistic IT System Issue	FreshBox	Pending Verification by IO	100.00		13-9-2024 10:18:05 PM	30-10-2024 04:34:51 PM	27-9-2024 10:18:05 PM			Audit Trail
CL/2024/09/V1/007525	Claim	Delay Delivery Premium Parcel	FAZ HOUSE	Cash	ZND172530277457	No	Logistic IT System Issue	FreshBox	Pending Responsible Staff Details	100.00	100.00	13-9-2024 10:14:04 PM	23-10-2024 03:16:40 PM	27-9-2024 10:14:04 PM	21-10-2024 03:15:14 AM		Audit Trail
CL/2024/09/V1/007524	Claim	Delay Delivery Premium Parcel	FAZ HOUSE	Cash	ZND172530274807	No	Logistic IT System Issue	FreshBox	Pending Responsible Staff Details	100.00	100.00	13-9-2024 10:11:03 PM	23-10-2024 03:13:53 PM	27-9-2024 10:11:03 PM	21-10-2024 03:11:59 AM		Audit Trail
CL/2024/09/V1/007523	Claim	Delay Delivery Premium Parcel	FAZ HOUSE	Cash	ZND172530271110	No	Hub/Depo/ Station Handling Issue	FreshBox	Pending Responsible Staff Details	100.00	100.00	13-9-2024 10:04:29 PM	13-10-2024 04:22:15 PM	27-9-2024 10:04:29 PM	11-10-2024 04:19:29 AM		Audit Trail
CL/2024/09/V1/007522	Claim	Damage	AIK HOE CERAMIC TILE SDN BHD	Credit Account	ZND172528999989				Rejected	150.00		13-9-2024 07:34:01 PM		27-9-2024 07:34:01 PM			Audit Trail
CL/2024/09/V1/007521	Claim	Damage	AIK HOE	Credit Account	ZND172528575497	No	Hub/Depo/ Station Handling Issue	Express	Pending Responsible Staff Details	200.00	200.00	13-9-2024 07:23:20 PM	21-10-2024 04:49:12 PM	27-9-2024 07:23:20 PM	19-10-2024 04:40:14 AM		Audit Trail
CL/2024/09/V1/007520	Claim	Damage	Phoebe Lim	Cash	ZND172598149802				Rejected	144.00		13-9-2024 05:39:16 PM		27-9-2024 05:39:16 PM			Audit Trail

CL/2024/09/V1/007519	Claim	Damage	MMAG DIGITAL SDN BHD	Credit Account	ZND172527002215	No	Hub/Depo/ Station Handling Issue	Express	Pending by Operation	1999.00		13-9-2024 04:02:48 PM	25-9-2024 10:28:10 AM	27-9-2024 04:02:48 PM			Audit Trail
CL/2024/09/V1/007518	Claim	Damage	MMAG DIGITAL SDN BHD	Credit Account	ZND172302771794	No	Hub/Depo/ Station Handling Issue	Express	Pending by Operation	1999.00		13-9-2024 03:58:41 PM	22-9-2024 10:19:51 AM	27-9-2024 03:58:41 PM			Audit Trail
CL/2024/09/V1/007517	Claim	Damage	ADVANCE JUPITER SDN BHD Nizam 012-202 5063 or anisah 017-739 0421 0122025063	Cash	ZND171524470744-1				Rejected	507.00		13-9-2024 12:52:35 PM		27-9-2024 12:52:35 PM			Audit Trail
CL/2024/09/V1/007516	Claim	Delay Delivery Premium Parcel	MAY GAN	Credit Account	ZND172598107703				Rejected	100.00		13-9-2024 11:00:22 AM		27-9-2024 11:00:22 AM			Audit Trail
CL/2024/09/V1/007515	Claim	Damage	DAZZLER MAX SDN BHD	Cash	ZND172529497101	No	Hub/Depo/ Station Handling Issue	Express	Rejected	359.00		13-9-2024 10:52:48 AM		27-9-2024 10:52:48 AM			Audit Trail
CL/2024/09/V1/007514	Claim	Damage	SUMBER MAJUJAYA SDN BHD	Cash	ZND172190707769				Rejected	270.00		13-9-2024 09:53:03 AM		27-9-2024 09:53:03 AM			Audit Trail
CL/2024/09/V1/007513	Claim	Damage	MMATRIX SDN BHD	Credit Account	ZND172529853433	No	Hub/Depo/ Station Handling Issue	Express	Pending Responsible Staff and Payment Details	1099.00	200.00	12-9-2024 05:55:28 PM	13-3-2025 11:18:36 AM	26-9-2024 05:55:28 PM			Audit Trail
CL/2024/09/V1/007512	Claim	Delay Delivery Premium Parcel	Paperboy Logistics Sdn Bhd	Credit Account	ZND172530107440	No	Hub/Depo/ Station Handling Issue	Premium	Pending Responsible Staff Details	0.00	100.00	12-9-2024 05:09:22 PM	19-10-2024 10:46:45 AM	26-9-2024 05:09:22 PM	17-10-2024 10:43:34 AM		Audit Trail
CL/2024/09/V1/007511	Claim	Damage	LIM YU WEN	Credit Account	ZND172525003597	No	Hub/Depo/ Station Handling Issue	Express	Rejected	1666.00		12-9-2024 04:47:36 PM		26-9-2024 04:47:36 PM			Audit Trail
CL/2024/09/V1/007510	Claim	Damage	Servex (Malaysia) Sdn Bhd	Credit Account	CND172530370776023	No	Hub/Depo/ Station Handling Issue	Express	Pending Responsible Staff Details	200.00	200.00	12-9-2024 04:24:02 PM	30-11-2024 04:40:31 PM	26-9-2024 04:24:02 PM	28-11-2024 04:39:56 AM		Audit Trail
CL/2024/09/V1/007509	Claim	Lost	WONG YING XUEN	Cash	ZND172386918351	No	Driver Issue	Express	Pending Responsible Staff Details	36.00	36.00	12-9-2024 03:03:08 PM	24-10-2024 11:39:26 AM	26-9-2024 03:03:08 PM	22-10-2024 11:35:52 AM		Audit Trail

CL/2024/09/V1/007508	Claim	Damage	SUREN	Prepaid Account	RTSZND1723879384 26				Rejected	320.00		12-9-2024 01:31:02 PM		26-9-2024 01:31:02 PM			Audit Trail
CL/2024/09/V1/007507	Claim	Lost	muhammad amali akmal	Credit Account	ZND172524982039	No	Hub/Depo/ Station Handling Issue	Express	Pending Responsible Staff Details	40.00	40.00	12-9-2024 12:28:31 PM	24-10-2024 03:21:11 PM	26-9-2024 12:28:31 PM	22-10-2024 03:11:25 AM		Audit Trail
CL/2024/09/V1/007506	Claim	Lost	MLB GROUP SDN BHD	Credit Account	ZND172525275420	No	Hub/Depo/ Station Handling Issue	Express	Pending Responsible Staff Details	20.00	20.00	12-9-2024 10:56:21 AM	6-10-2024 09:59:35 AM	26-9-2024 10:56:21 AM	4-10-2024 09:54:58 AM		Audit Trail
CL/2024/09/V1/007505	Claim	Damage	CM WAN	Credit Account	ZND172530002707	No	Hub/Depo/ Station Handling Issue	Express	Pending Responsible Staff Details	215.72	200.00	12-9-2024 10:30:12 AM	2-1-2025 05:01:11 PM	26-9-2024 10:30:12 AM	31-12-2024 04:55:31 AM		Audit Trail
CL/2024/09/V1/007504	Claim	Damage	CM WAN	Credit Account	ZND172529204495	No	Hub/Depo/ Station Handling Issue	Express	Rejected	265.72		12-9-2024 10:27:26 AM		26-9-2024 10:27:26 AM			Audit Trail
CL/2024/09/V1/007503	Claim	Damage	DTAC COMMUNCIATION SDN BHD	Credit Account	ZND172529284848				Rejected	200.00		11-9-2024 11:44:52 PM		25-9-2024 11:44:52 PM			Audit Trail
CL/2024/09/V1/007502	Claim	Lost	Wong Ping Hoong	Credit Account	ZND172192661496				Info Incomplete	201.00		11-9-2024 06:34:53 PM	21-9-2024 10:05:43 AM	25-9-2024 06:34:53 PM			Audit Trail
CL/2024/09/V1/007501	Claim	Damage	AIK HOE	Credit Account	ZND172528698264	No	Hub/Depo/ Station Handling Issue	Express	Rejected	150.00		11-9-2024 05:53:08 PM		25-9-2024 05:53:08 PM			Audit Trail
CL/2024/09/V1/007500	Claim	Delay Delivery Premium Parcel	MUNIR HAIKAL BIN AHMAD MUNIR	Credit Account	ZND172529466145	No	Hub/Depo/ Station Handling Issue	Premium	Pending Responsible Staff Details	100.00	100.00	11-9-2024 05:50:59 PM	3-3-2025 02:19:31 PM	25-9-2024 05:50:59 PM	1-3-2025 02:16:29 AM		Audit Trail
CL/2024/09/V1/007499	Claim	Delay Delivery Premium Parcel	FAIZAL	Credit Account	ZND172530285384	No	Hub/Depo/ Station Handling Issue	Premium	Pending Responsible Staff Details	200.00	100.00	11-9-2024 04:57:13 PM	21-10-2024 05:44:08 PM	25-9-2024 04:57:13 PM	19-10-2024 05:13:22 AM		Audit Trail
CL/2024/09/V1/007498	Claim	Damage	JASON MOTORSPORT	Cash	CND172383502157003				Rejected	900.00		11-9-2024 02:00:37 PM		25-9-2024 02:00:37 PM			Audit Trail
CL/2024/09/V1/007497	Claim	Damage	VARIOUS FURNITURE SDN BHD	Credit Account	ZND172387207751	No	Hub/Depo/ Station Handling Issue	Express	Pending Responsible Staff and Payment Details	123.00	123.00	11-9-2024 01:08:19 PM	24-10-2024 03:11:50 PM	25-9-2024 01:08:19 PM			Audit Trail
CL/2024/09/V1/007496	Claim	Delay Delivery Premium Parcel	AMAC VENTURES SDN BHD	Credit Account	ZND172525628837				Rejected	200.00		11-9-2024 09:40:16 AM		25-9-2024 09:40:16 AM			Audit Trail

CL/2024/09/V1/007495	Claim	Damage	TND EXPRESS	Credit Account	ZND172527262244	No	Hub/Depo/ Station Handling Issue	Express	Pending Responsible Staff and Payment Details	286.67	200.00	10-9-2024 05:10:27 PM	21-11-2024 10:10:03 AM	24-9-2024 05:10:27 PM			Audit Trail
CL/2024/09/V1/007494	Claim	Damage	HJ EXPRESS	Credit Account	ZND172492961937	No	Force Majeure	Express	Rejected	126.00		10-9-2024 05:03:42 PM		24-9-2024 05:03:42 PM			Audit Trail
CL/2024/09/V1/007493	Claim	Damage	HJ EXPRESS	Credit Account	ZND172527845584				Rejected	248.88		10-9-2024 04:58:44 PM		24-9-2024 04:58:44 PM			Audit Trail
CL/2024/09/V1/007492	Claim	Damage	NG CHONG SWEE	Credit Account	ZND172526449264	No	Hub/Depo/ Station Handling Issue	Document	Rejected	129.00		10-9-2024 04:44:19 PM		24-9-2024 04:44:19 PM			Audit Trail
CL/2024/09/V1/007490	Claim	Damage	TAN KIM TEE	Prepaid Account	ZND172529316983				Rejected	480.00		10-9-2024 03:46:18 PM		24-9-2024 03:46:18 PM			Audit Trail
CL/2024/09/V1/007489	Claim	Lost	MMATRIX	Credit Account	ZND172525478654	No	Hub/Depo/ Station Handling Issue	Express	Rejected	6499.00		9-9-2024 02:09:25 PM		23-9-2024 02:09:25 PM			Audit Trail
CL/2024/09/V1/007488	Claim	Lost	CHLOE SEE	Credit Account	ZND172527326182	No	Hub/Depo/ Station Handling Issue	Express	Rejected	219.00		9-9-2024 02:04:41 PM		23-9-2024 02:04:41 PM			Audit Trail
CL/2024/09/V1/007487	Claim	Delay Delivery Premium Parcel	ZAKARIA BIN SALAM	Credit Account	ZND172528464869	No	Hub/Depo/ Station Handling Issue	Premium	Rejected	100.00		9-9-2024 01:15:34 PM		23-9-2024 01:15:34 PM			Audit Trail
CL/2024/09/V1/007486	Claim	Damage	MYPOST SOLUTIONS	Prepaid Account	ZND172527428985	No	Driver Issue	FreshBox	Rejected	201.00		9-9-2024 12:48:02 PM		23-9-2024 12:48:02 PM			Audit Trail
CL/2024/09/V1/007485	Claim	Damage	LAU HUEY FEN	Credit Account	CND172528368402028				Info Incomplete	129.00		9-9-2024 11:58:31 AM	15-9-2024 11:00:32 AM	23-9-2024 11:58:31 AM			Audit Trail
CL/2024/09/V1/007484	Claim	Damage	LAU HUEY FEN	Credit Account	CND172528368402003				Info Incomplete	129.00		9-9-2024 11:49:40 AM	15-9-2024 10:49:10 AM	23-9-2024 11:49:40 AM			Audit Trail
CL/2024/09/V1/007483	Claim	Lost	Chong Chiap Lun	Prepaid Account	ZND172526166864				Rejected	0.00		9-9-2024 11:19:53 AM		23-9-2024 11:19:53 AM			Audit Trail
CL/2024/09/V1/007482	Claim	Damage	BRENDA CHIN	Prepaid Account	ZND172526568613	No	Hub/Depo/ Station Handling Issue	Express	Pending by Operation	279.00		7-9-2024 09:50:57 AM	5-10-2024 09:17:59 AM	21-9-2024 09:50:57 AM			Audit Trail
CL/2024/09/V1/007481	Claim	Delay Delivery Premium Parcel	LEE SZE YING	Credit Account	ZND172527374602	No	Hub/Depo/ Station Handling Issue	Premium	Pending Responsible Staff Details	28.00	28.00	6-9-2024 10:05:07 PM	23-10-2024 11:13:07 AM	20-9-2024 10:05:07 PM	21-10-2024 10:59:33 AM		Audit Trail

CL/2024/09/V1/007480	Claim	Damage	Firzana	Credit Account	ZND172525682068				Rejected	279.00		6-9-2024 06:20:25 PM		20-9-2024 06:20:25 PM			Audit Trail
CL/2024/09/V1/007479	Claim	Damage	MISS CHA	Credit Account	ZND172492601000	No	Hub/Depo/ Station Handling Issue	Express	Pending Responsible Staff Details	2199.00	1500.00	6-9-2024 06:17:28 PM	30-5-2025 09:47:13 AM	20-9-2024 06:17:28 PM	28-5-2025 09:46:49 AM		Audit Trail
CL/2024/09/V1/007478	Claim	Delay Delivery Premium Parcel	Paperboy Logistics Sdn Bhd	Credit Account	ZND172526149942	No	Driver Issue	Premium	Rejected	0.00		6-9-2024 05:00:36 PM		20-9-2024 05:00:36 PM			Audit Trail
CL/2024/09/V1/007477	Claim	Damage	DAZZLER MAX SDN BHD	Cash	ZND172525395586	No	Hub/Depo/ Station Handling Issue	Premium	Rejected	899.00		6-9-2024 01:09:43 PM		20-9-2024 01:09:43 PM			Audit Trail
CL/2024/09/V1/007476	Claim	Damage	MR OOI	Credit Account	ZND172526345191	No	Hub/Depo/ Station Handling Issue	Premium	Rejected	200.00		6-9-2024 11:12:18 AM		20-9-2024 11:12:18 AM			Audit Trail
CL/2024/09/V1/007475	Claim	Damage	Su Thing	Credit Account	ZND172525937656	No	Hub/Depo/ Station Handling Issue	Express	Pending Responsible Staff Details	200.00	200.00	6-9-2024 09:47:49 AM	14-6-2025 10:39:40 AM	20-9-2024 09:47:49 AM	12-6-2025 10:37:41 AM		Audit Trail
CL/2024/09/V1/007474	Claim	Lost	MMATRIX	Credit Account	ZND172387038508				Rejected	10.00		6-9-2024 08:34:34 AM		20-9-2024 08:34:34 AM			Audit Trail
CL/2024/09/V1/007473	Claim	Lost	MMATRIX	Credit Account	ZND172384867361				Rejected	10.00		6-9-2024 08:26:21 AM		20-9-2024 08:26:21 AM			Audit Trail
CL/2024/09/V1/007472	Claim	Damage	HIN LIM FURNITURE MANUFACTURER SDN BHD	Credit Account	ZND172493082723	No	Hub/Depo/ Station Handling Issue	Express	Rejected	80.00		5-9-2024 03:50:22 PM		19-9-2024 03:50:22 PM			Audit Trail
CL/2024/09/V1/007471	Claim	Damage	Home Heaven Sdn Bhd	Credit Account	ZND172526282618	No	Hub/Depo/ Station Handling Issue	Express	Pending Responsible Staff and Payment Details	1129.00	1016.10	5-9-2024 02:37:59 PM	15-2-2025 09:55:31 AM	19-9-2024 02:37:59 PM			Audit Trail
CL/2024/09/V1/007470	Claim	Damage	LBH LAGUNA TRADING	Credit Account	ZND172502072134				Info Incomplete	649.00		5-9-2024 02:00:23 PM	20-9-2024 10:49:22 AM	19-9-2024 02:00:23 PM			Audit Trail
CL/2024/09/V1/007469	Claim	Damage	Danny Yap	Credit Account	ZND172524462401	No	Hub/Depo/ Station Handling Issue	Express	Pending Responsible Staff Details	200.00	200.00	5-9-2024 12:24:38 PM	14-6-2025 10:44:23 AM	19-9-2024 12:24:38 PM	12-6-2025 10:40:58 AM		Audit Trail
CL/2024/09/V1/007468	Claim	Delay Delivery Premium Parcel	Loh ten song	Credit Account	ZND172526054123				Rejected	100.00		5-9-2024 10:31:30 AM		19-9-2024 10:31:30 AM			Audit Trail

CL/2024/09/V1/007467	Claim	Delay Delivery Premium Parcel	Paperboy Logistics Sdn Bhd	Credit Account	ZND172486223478	No	Force Majeure	Premium	Rejected	0.00		4-9-2024 09:56:17 PM		18-9-2024 09:56:17 PM			Audit Trail
CL/2024/09/V1/007466	Claim	Damage	HJ EXPRESS	Credit Account	ZND172502062982				Rejected	1200.00		4-9-2024 04:57:09 PM		18-9-2024 04:57:09 PM			Audit Trail
CL/2024/09/V1/007465	Claim	Damage FreshBox	Noor Hasila Daud	Prepaid Account	ZND172385695031				Rejected	70.00		4-9-2024 02:47:58 PM		18-9-2024 02:47:58 PM			Audit Trail
CL/2024/09/V1/007464	Claim	Damage	MAAROF BIN MOHAMAD	Credit Account	ZND172492599253	No	Hub/Depo/ Station Handling Issue	Express	Pending Responsible Staff Details	132.00	132.00	4-9-2024 01:13:23 PM	23-10-2024 11:23:55 AM	18-9-2024 01:13:23 PM	21-10-2024 11:15:37 AM		Audit Trail
CL/2024/09/V1/007463	Claim	Damage FreshBox	salbariah binti che sulaiman	Cash	ZND172485697027	No	Hub/Depo/ Station Handling Issue	FreshBox	Pending Responsible Staff Details	100.00	100.00	4-9-2024 12:42:48 PM	24-10-2024 11:34:29 AM	18-9-2024 12:42:48 PM	22-10-2024 11:32:06 AM		Audit Trail
CL/2024/09/V1/007462	Claim	Damage FreshBox	salbariah binti che sulaiman	Cash	ZND172485701465	No	Hub/Depo/ Station Handling Issue	FreshBox	Pending Responsible Staff Details	100.00	100.00	4-9-2024 12:30:49 PM	24-10-2024 11:31:26 AM	18-9-2024 12:30:49 PM	22-10-2024 11:27:03 AM		Audit Trail
CL/2024/09/V1/007461	Claim	Damage	SQE- LEE JING SHENG	Credit Account	10257098176	No	Hub/Depo/ Station Handling Issue	Express	Info Incomplete	955.50		4-9-2024 10:47:33 AM		18-9-2024 10:47:33 AM			Audit Trail
CL/2024/09/V1/007460	Claim	Damage	MOHAMAD KHUZAIRU AZWAN BIN ISMAIL	Credit Account	ZND172524829761				Rejected	51.00		3-9-2024 08:37:09 PM		17-9-2024 08:37:09 PM			Audit Trail
CL/2024/09/V1/007459	Claim	Damage FreshBox	Ong lee earn	Credit Account	ZND172524979060				Rejected	200.00		3-9-2024 06:34:35 PM		17-9-2024 06:34:35 PM			Audit Trail
CL/2024/09/V1/007458	Claim	Damage	AMT PC DISTRIBUTORS SDN BHD	Credit Account	CND172525352725003	No	Hub/Depo/ Station Handling Issue	Express	Pending Responsible Staff Details	192.66	192.66	3-9-2024 06:11:48 PM	19-10-2024 11:09:43 AM	17-9-2024 06:11:48 PM	17-10-2024 11:05:53 AM		Audit Trail
CL/2024/09/V1/007457	Claim	Damage FreshBox	Che Maidah binti loman	Cash	ZND172485823402	No	Hub/Depo/ Station Handling Issue	FreshBox	Pending Responsible Staff Details	128.50	128.50	3-9-2024 06:10:33 PM	23-10-2024 05:49:51 PM	17-9-2024 06:10:33 PM	21-10-2024 05:40:55 AM		Audit Trail
CL/2024/09/V1/007456	Claim	Damage	AMT PC DISTRIBUTORS SDN BHD	Credit Account	ZND172525352725				Rejected	0.00		3-9-2024 05:44:51 PM		17-9-2024 05:44:51 PM			Audit Trail
CL/2024/09/V1/007455	Claim	Damage FreshBox	HO NYUEK YENG	Cash	ZND172486127523	No	Hub/Depo/ Station Handling Issue	FreshBox	Pending Responsible Staff Details	100.00	100.00	3-9-2024 05:14:53 PM	10-1-2025 10:11:14 AM	17-9-2024 05:14:53 PM	8-1-2025 10:06:36 AM		Audit Trail

CL/2024/09/V1/007454	Claim	Damage FreshBox	GM AGROTECH SDN BHD	Cash	ZND176486137270	No	Hub/Depo/Station Handling Issue	Express	Pending Responsible Staff Details	258.00	200.00	3-9-2024 05:07:52 PM	9-1-2025 02:34:04 PM	17-9-2024 05:07:52 PM	7-1-2025 02:33:46 AM		Audit Trail
CL/2024/09/V1/007453	Claim	Damage	TJ MAH	Credit Account	ZND172524989861	No	Hub/Depo/Station Handling Issue	Express	Rejected	100.00		3-9-2024 04:49:25 PM		17-9-2024 04:49:25 PM			Audit Trail
CL/2024/09/V1/007452	Claim	Lost	Nicole Phoon	Prepaid Account	ZND172387970686	No	Hub/Depo/Station Handling Issue	Premium	Pending Responsible Staff Details and Pending Upload Payment from Insurance Company	200.00	50.00	3-9-2024 03:49:52 PM		17-9-2024 03:49:52 PM			Audit Trail
CL/2024/09/V1/007451	Claim	Lost	Nurul Claim	Cash	ZND1234567890987				Rejected	1.23		3-9-2024 03:17:34 PM		17-9-2024 03:17:34 PM			Audit Trail
CL/2024/09/V1/007450	Claim	Lost	MMAG DIGITAL SDN BHD	Credit Account	ZND171953514019	No	Hub/Depo/Station Handling Issue	Express	Pending Responsible Staff Details	50.00	50.00	3-9-2024 12:52:03 PM	24-11-2024 02:36:39 PM	17-9-2024 12:52:03 PM	22-11-2024 02:33:41 AM		Audit Trail
CL/2024/09/V1/007449	Claim	Damage FreshBox	Liang chee wah	Cash	ZND176486179430	No	Hub/Depo/Station Handling Issue	FreshBox	Pending Responsible Staff Details	557.00	200.00	3-9-2024 12:32:14 PM	23-10-2024 05:39:24 PM	17-9-2024 12:32:14 PM	21-10-2024 05:35:14 AM		Audit Trail
CL/2024/09/V1/007448	Claim	Damage FreshBox	lew	Cash	ZND176486233842	No	LineHaul Connectivity Issue	FreshBox	Pending by Operation	192.00		3-9-2024 10:37:35 AM	11-9-2024 05:26:01 PM	17-9-2024 10:37:35 AM			Audit Trail
CL/2024/09/V1/007447	Claim	Damage	TEH	Credit Account	ZND176486207553	No	LineHaul Connectivity Issue	FreshBox	Pending Responsible Staff Details	0.00	200.00	2-9-2024 05:47:55 PM	14-9-2024 11:22:31 AM	16-9-2024 05:47:55 PM	12-9-2024 10:52:22 AM		Audit Trail
CL/2024/09/V1/007446	Claim	Damage	TEH	Credit Account	ZND176486208574	No	Hub/Depo/Station Handling Issue	FreshBox	Pending Responsible Staff Details	0.00	200.00	2-9-2024 05:44:01 PM	14-9-2024 11:19:46 AM	16-9-2024 05:44:01 PM	12-9-2024 10:52:36 AM		Audit Trail
CL/2024/09/V1/007445	Claim	Damage	TEH	Credit Account	ZND176486210362	No	Hub/Depo/Station Handling Issue	Premium	Pending Responsible Staff Details	201.50	200.00	2-9-2024 05:39:33 PM	14-9-2024 11:07:22 AM	16-9-2024 05:39:33 PM	12-9-2024 10:52:41 AM		Audit Trail
CL/2024/09/V1/007444	Claim	Damage	Servex (Malaysia) Sdn Bhd	Credit Account	CND1724859470470002	No	Hub/Depo/Station Handling Issue	Express	Pending Responsible Staff Details	579.00	579.00	2-9-2024 04:49:03 PM	30-11-2024 04:39:46 PM	16-9-2024 04:49:03 PM	28-11-2024 04:39:01 AM		Audit Trail
CL/2024/09/V1/007443	Claim	Damage	PP HOME FURNITURE (M) SDN. BHD.	Prepaid Account	ZND176485586857	No	Hub/Depo/Station Handling Issue	Express	Pending Responsible Staff Details	100.00	100.00	2-9-2024 04:42:41 PM	2-3-2025 10:07:47 AM	16-9-2024 04:42:41 PM	28-2-2025 10:07:31 AM		Audit Trail

CL/2024/09/V1/007442	Claim	Lost	MMAG DIGITAL SDN BHD	Credit Account	ZND171955564104	No	Hub/Depo/ Station Handling Issue	Express	Pending Responsible Staff Details	50.00	50.00	2-9-2024 03:35:19 PM	1-11-2024 04:51:58 PM	16-9-2024 03:35:19 PM	30-10-2024 04:48:02 AM		Audit Trail
CL/2024/09/V1/007441	Claim	Damage	MISS CHA	Credit Account	ZND172385007568	Yes	Hub/Depo/ Station Handling Issue	Express	Pending by Claim Dept	2199.00		2-9-2024 03:08:47 PM	9-10-2024 03:24:19 PM	16-9-2024 03:08:47 PM			Audit Trail
CL/2024/09/V1/007440	Claim	Damage	SENG LEE ELECTRICAL DIRECT SERVICE CENTRE	Credit Account	ZND172387469586				Rejected	200.00		2-9-2024 02:33:18 PM		16-9-2024 02:33:18 PM			Audit Trail
CL/2024/09/V1/007439	Claim	Damage	Perabot Sungai Rambai Sdn Bhd	Credit Account	ZND172385769541	No	Hub/Depo/ Station Handling Issue	Express	Pending by Operation	1822.56		2-9-2024 11:01:13 AM	11-9-2024 11:04:15 AM	16-9-2024 11:01:13 AM			Audit Trail
CL/2024/09/V1/007438	Claim	Lost	AIK HOE	Credit Account	ZND172304101766	No	Hub/Depo/ Station Handling Issue	Express	Pending by Operation	550.00		1-9-2024 02:52:37 PM	6-9-2024 10:36:13 AM	15-9-2024 02:52:37 PM			Audit Trail
CL/2024/08/V2/007378	Appeal	Lost	Mior Maarof	Credit Account	ZND172251453710	No	Hub/Depo/ Station Handling Issue	Express	Completed	171.64	171.64	20-8-2024 10:25:51 PM		3-9-2024 10:25:51 PM	28-9-2024 04:16:13 AM	28-9-2024 04:16:38 PM	Audit Trail
CL/2024/08/V2/007328	Appeal	Delay Delivery Premium Parcel	SHANDON BIRDNEST	Credit Account	ZND172303485621	No	Hub/Depo/ Station Handling Issue	FreshBox	Completed	200.00	200.00	11-8-2024 10:47:51 AM		25-8-2024 10:47:51 AM	5-9-2024 03:37:57 AM	5-9-2024 03:38:24 PM	Audit Trail
CL/2024/08/V2/007320	Appeal	Damage	MMATRIX SDN BHD	Credit Account	ZND172252491278	No	Hub/Depo/ Station Handling Issue	Express	Completed	200.00	200.00	9-8-2024 05:32:27 PM		23-8-2024 05:32:27 PM	11-3-2025 05:47:40 AM	11-3-2025 05:47:55 PM	Audit Trail
CL/2024/08/V2/007311	Appeal	Delay Delivery Premium Parcel	Nicole Phoon	Prepaid Account	ZND172251355649	No	Hub/Depo/ Station Handling Issue	Premium	Completed	100.00	100.00	8-8-2024 02:40:07 PM		22-8-2024 02:40:07 PM	27-9-2024 11:21:51 AM	27-9-2024 11:22:39 AM	Audit Trail
CL/2024/08/V1/007437	Claim	Damage	HJ EXPRESS	Credit Account	ZND172384402258				Rejected	240.00		31-8-2024 07:16:43 PM		14-9-2024 07:16:43 PM			Audit Trail
CL/2024/08/V1/007436	Claim	Damage	MANDY	Cash	ZND172382953776	No	Hub/Depo/ Station Handling Issue	Value Pack	Pending by Operation	200.00		30-8-2024 05:17:10 PM	11-9-2024 10:52:43 AM	13-9-2024 05:17:10 PM			Audit Trail
CL/2024/08/V1/007435	Claim	Damage	Yaacop.binnon	Cash	ZND172386649088	No	Hub/Depo/ Station Handling Issue	Premium	Pending by Operation	70.00		29-8-2024 05:00:44 PM	6-9-2024 11:52:53 AM	12-9-2024 05:00:44 PM			Audit Trail

CL/2024/08/V1/007434	Claim	Damage	Nur sharida shaarani	Credit Account	ZND172385734372	No	Hub/Depo/ Station Handling Issue	Express	Pending Responsible Staff Details	200.00	200.00	29-8-2024 04:06:21 PM	27-8-2025 09:49:14 AM	12-9-2024 04:06:21 PM	25-8-2025 09:48:49 AM		Audit Trail
CL/2024/08/V1/007433	Claim	Lost	QM Live Empire	Prepaid Account	CND1723813668430002	No	Hub/Depo/ Station Handling Issue	Express	Pending Responsible Staff Details	130.00	130.00	29-8-2024 10:41:51 AM	23-10-2024 05:34:09 PM	12-9-2024 10:41:51 AM	21-10-2024 05:30:25 AM		Audit Trail
CL/2024/08/V1/007432	Claim	Damage FreshBox	cassidy wan	Prepaid Account	ZND17238563906				Info Incomplete	0.00		29-8-2024 08:55:36 AM	8-9-2024 11:06:40 AM	12-9-2024 08:55:36 AM			Audit Trail
CL/2024/08/V1/007431	Claim	Delay Delivery Premium Parcel	LWIN AYE	Credit Account	ZND172386011762				Rejected	0.00		28-8-2024 02:50:21 PM		11-9-2024 02:50:21 PM			Audit Trail
CL/2024/08/V1/007430	Claim	Delay Delivery Premium Parcel	LWIN AYE	Credit Account	ZND172386000445	No	Hub/Depo/ Station Handling Issue	Premium	Pending by Operation	200.00		28-8-2024 02:48:05 PM	1-11-2024 10:16:56 AM	11-9-2024 02:48:05 PM			Audit Trail
CL/2024/08/V1/007429	Claim	Damage	PUVANESWARY MUNIYANDY	Credit Account	ZND172355161023				Info Incomplete	51.00		28-8-2024 10:39:25 AM	7-9-2024 05:20:54 PM	11-9-2024 10:39:25 AM			Audit Trail
CL/2024/08/V1/007428	Claim	Damage FreshBox	NORAZIAN BT MD. YUSOF	Cash	ZND172381780137	No	Logistic IT System Issue	FreshBox	Pending Responsible Staff Details	126.00	126.00	28-8-2024 10:23:35 AM	19-9-2024 05:22:00 PM	11-9-2024 10:23:35 AM	17-9-2024 05:17:04 AM		Audit Trail
CL/2024/08/V1/007427	Claim	Lost	MMATRIX	Credit Account	ZND172381577027				Rejected	10.00		28-8-2024 09:14:15 AM		11-9-2024 09:14:15 AM			Audit Trail
CL/2024/08/V1/007426	Claim	Lost	MMATRIX	Credit Account	ZND172381553519	No	Hub/Depo/ Station Handling Issue	Express	Pending by Operation	10.00		28-8-2024 09:11:01 AM	4-9-2024 03:38:04 PM	11-9-2024 09:11:01 AM			Audit Trail
CL/2024/08/V1/007425	Claim	Lost	MMATRIX	Credit Account	ZND172251789499				Rejected	10.00		28-8-2024 09:02:41 AM		11-9-2024 09:02:41 AM			Audit Trail
CL/2024/08/V1/007424	Claim	Lost	MMATRIX	Credit Account	ZND172381578840				Rejected	10.00		28-8-2024 08:46:25 AM		11-9-2024 08:46:25 AM			Audit Trail
CL/2024/08/V1/007423	Claim	Lost	MMATRIX	Credit Account	ZND172305426950				Rejected	1099.00		28-8-2024 08:43:53 AM		11-9-2024 08:43:53 AM			Audit Trail
CL/2024/08/V1/007422	Claim	Lost	CM WAN	Credit Account	ZND172381395102				Rejected	218.00		28-8-2024 08:21:51 AM		11-9-2024 08:21:51 AM			Audit Trail
CL/2024/08/V1/007421	Claim	Damage	Hjh Halimah bt Abu Bakar	Credit Account	ZND172382558018				Rejected	140.00		27-8-2024 09:57:04 PM		10-9-2024 09:57:04 PM			Audit Trail

CL/2024/08/V1/007420	Claim	Delay Delivery Premium Parcel	SIXBEES EXPRESS	Prepaid Account	ZND172384808494				Rejected	100.00		27-8-2024 04:30:15 PM		10-9-2024 04:30:15 PM			Audit Trail
CL/2024/08/V1/007419	Claim	Damage	Best Express KUL Hub U10	Credit Account	ZND172304677858				Rejected	200.00		27-8-2024 04:03:08 PM		10-9-2024 04:03:08 PM			Audit Trail
CL/2024/08/V1/007418	Claim	Short Piece	Best Express KUL Hub U10	Credit Account	ZND172304671931	No	Force Majeure	Express	Rejected	200.00		27-8-2024 03:59:19 PM		10-9-2024 03:59:19 PM			Audit Trail
CL/2024/08/V1/007417	Claim	Lost	MMATRIX	Credit Account	ZND172354613066	No	Hub/Depo/ Station Handling Issue	Express	Pending by Operation	10.00		27-8-2024 03:11:30 PM	4-9-2024 04:08:57 PM	10-9-2024 03:11:30 PM			Audit Trail
CL/2024/08/V1/007416	Claim	Damage	Best Express KUL Hub U10	Credit Account	ZND172382218080	No	Hub/Depo/ Station Handling Issue	Express	Rejected	200.00		26-8-2024 05:54:27 PM		9-9-2024 05:54:27 PM			Audit Trail
CL/2024/08/V1/007415	Claim	Damage	Best Express KUL Hub U10	Credit Account	ZND172249706026				Rejected	200.00		26-8-2024 05:47:40 PM		9-9-2024 05:47:40 PM			Audit Trail
CL/2024/08/V1/007414	Claim	Damage	Best Express KUL Hub U10	Credit Account	ZND172248146052				Rejected	200.00		26-8-2024 05:42:37 PM		9-9-2024 05:42:37 PM			Audit Trail
CL/2024/08/V1/007413	Claim	Damage	Koh Wee Kwan	Credit Account	CND1723838906740003	No	Hub/Depo/ Station Handling Issue	Express	Rejected	88.00		26-8-2024 04:11:03 PM		9-9-2024 04:11:03 PM			Audit Trail
CL/2024/08/V1/007412	Claim	Damage	CM WAN	Credit Account	ZND172384426513	No	Hub/Depo/ Station Handling Issue	Express	Pending Responsible Staff Details	385.72	200.00	26-8-2024 03:09:04 PM	2-10-2024 12:28:26 PM	9-9-2024 03:09:04 PM	30-9-2024 12:26:17 PM		Audit Trail
CL/2024/08/V1/007411	Claim	Damage	HJ EXPRESS	Credit Account	ZND172381773979				Rejected	165.00		26-8-2024 01:02:08 PM		9-9-2024 01:02:08 PM			Audit Trail
CL/2024/08/V1/007410	Claim	Damage	Leong Sai Wei	Credit Account	ZND172383891169	No	Hub/Depo/ Station Handling Issue	FreshBox	Pending Responsible Staff Details	480.00	200.00	25-8-2024 03:53:49 PM	31-10-2024 04:24:41 PM	8-9-2024 03:53:49 PM	29-10-2024 04:22:06 AM		Audit Trail
CL/2024/08/V1/007409	Claim	Damage	koh wee kwan	Credit Account	ZND172383398835	No	Hub/Depo/ Station Handling Issue	Express	Pending Responsible Staff Details	335.10	200.00	24-8-2024 12:55:54 PM	30-9-2024 04:09:37 PM	7-9-2024 12:55:54 PM	28-9-2024 03:57:52 AM		Audit Trail
CL/2024/08/V1/007408	Claim	Damage	JUMANI	Prepaid Account	ZND172382725946				Info Incomplete	408.00		24-8-2024 09:28:17 AM	8-9-2024 04:54:26 PM	7-9-2024 09:28:17 AM			Audit Trail

CL/2024/08/V1/007407	Claim	Missing Content	Tang Lai Cyien	Credit Account	770780242				Info Incomplete	83.80		23-8-2024 05:56:45 PM	11-9-2024 09:15:25 AM	6-9-2024 05:56:45 PM			Audit Trail
CL/2024/08/V1/007406	Claim	Damage	WONG WENG HOOI	Cash	ZND172384162466	No	Hub/Depo/ Station Handling Issue	Express	Rejected	198.00		23-8-2024 05:36:36 PM		6-9-2024 05:36:36 PM			Audit Trail
CL/2024/08/V1/007405	Claim	Lost	Ho Lai	Credit Account	ZND172301057578	No	Hub/Depo/ Station Handling Issue	Express	Pending Responsible Staff Details	97.00	97.00	23-8-2024 03:45:15 PM	21-11-2024 04:49:45 PM	6-9-2024 03:45:15 PM	19-11-2024 04:45:08 AM		Audit Trail
CL/2024/08/V1/007404	Claim	Lost	MMATRIX SDN BHD	Credit Account	ZND172302387452				Rejected	4999.00		23-8-2024 03:42:11 PM		6-9-2024 03:42:11 PM			Audit Trail
CL/2024/08/V1/007403	Claim	Damage	Best Express KUL Hub U10	Credit Account	ZND172381775287				Rejected	200.00		23-8-2024 02:57:58 PM		6-9-2024 02:57:58 PM			Audit Trail
CL/2024/08/V1/007402	Claim	Damage	ANDY LIM KEE JING	Credit Account	ZND172382178599	No	Hub/Depo/ Station Handling Issue	Express	Rejected	382.00		23-8-2024 02:19:17 PM		6-9-2024 02:19:17 PM			Audit Trail
CL/2024/08/V1/007401	Claim	Damage	LAODIFANG MEMORY PLACE ENTERPRISE	Prepaid Account	ZND172355867659	No	Hub/Depo/ Station Handling Issue	Express	Rejected	79.00		23-8-2024 01:01:01 PM		6-9-2024 01:01:01 PM			Audit Trail
CL/2024/08/V1/007400	Claim	Damage	LAODIFANG MEMORY PLACE ENTERPRISE	Prepaid Account	ZND172355932883	No	Hub/Depo/ Station Handling Issue	Express	Pending Responsible Staff Details	79.00	79.00	23-8-2024 12:50:28 PM	31-10-2024 04:11:48 PM	6-9-2024 12:50:28 PM	29-10-2024 04:10:29 AM		Audit Trail
CL/2024/08/V1/007399	Claim	Damage	MMAG DIGITAL SDN BHD	Credit Account	ZND172302645064	No	Force Majeure	Express	Pending Responsible Staff Details	1999.00	200.00	23-8-2024 11:01:26 AM	17-10-2024 06:07:20 PM	6-9-2024 11:01:26 AM	15-10-2024 06:03:39 AM		Audit Trail
CL/2024/08/V1/007398	Claim	Damage	MMAG DIGITAL SDN BHD	Credit Account	ZND172355089396	No	Hub/Depo/ Station Handling Issue	Express	Pending Responsible Staff Details	1999.00	200.00	23-8-2024 10:05:01 AM	17-10-2024 06:10:53 PM	6-9-2024 10:05:01 AM	15-10-2024 06:08:29 AM		Audit Trail
CL/2024/08/V1/007397	Claim	Damage	MMAG DIGITAL SDN BHD	Credit Account	ZND172193071850	No	Hub/Depo/ Station Handling Issue	Express	Pending by Operation	1999.00		23-8-2024 09:59:16 AM	29-8-2024 10:49:28 AM	6-9-2024 09:59:16 AM			Audit Trail
CL/2024/08/V1/007396	Claim	Damage	MMAG DIGITAL SDN BHD	Credit Account	ZND172191364992	No	Hub/Depo/ Station Handling Issue	Express	Pending Responsible Staff Details	1999.00	200.00	23-8-2024 09:54:26 AM	9-9-2024 11:40:14 AM	6-9-2024 09:54:26 AM	7-9-2024 11:32:06 AM		Audit Trail

CL/2024/08/V1/007395	Claim	Damage	MMAG DIGITAL SDN BHD	Credit Account	ZND172193071485	No	Hub/Depo/ Station Handling Issue	Express	Pending by Operation	1999.00		23-8-2024 09:48:16 AM	5-9-2024 09:51:52 AM	6-9-2024 09:48:16 AM			Audit Trail
CL/2024/08/V1/007394	Claim	Damage	Best Express KUL Hub U10	Credit Account	ZND172382220694				Rejected	200.00		22-8-2024 05:50:09 PM		5-9-2024 05:50:09 PM			Audit Trail
CL/2024/08/V1/007393	Claim	Lost	YAP BROTHERS SPORTS PLT	Credit Account	ZND172305004868	No	Hub/Depo/ Station Handling Issue	Express	Pending Responsible Staff Details	5426.32	2500.00	22-8-2024 04:13:06 PM	14-2-2025 10:52:09 AM	5-9-2024 04:13:06 PM	12-2-2025 10:42:07 AM		Audit Trail
CL/2024/08/V1/007392	Claim	Lost	Servex (Malaysia) Sdn Bhd	Credit Account	ZND172305093992	No	Hub/Depo/ Station Handling Issue	Express	Pending Responsible Staff Details	2789.00	2789.00	22-8-2024 02:29:29 PM	30-11-2024 04:34:20 PM	5-9-2024 02:29:29 PM	28-11-2024 04:31:33 AM		Audit Trail
CL/2024/08/V1/007391	Claim	Damage FreshBox	TUAN AZAMI BIN TUAN MUDA	Credit Account	ZND172382056026	No	Hub/Depo/ Station Handling Issue	FreshBox	Pending Responsible Staff Details	50.00	50.00	22-8-2024 12:55:26 PM	23-10-2024 12:06:29 PM	5-9-2024 12:55:26 PM	21-10-2024 11:42:40 AM		Audit Trail
CL/2024/08/V1/007390	Claim	Damage	AIK HOE	Credit Account	ZND172380856857	No	Hub/Depo/ Station Handling Issue	Express	Rejected	250.00		21-8-2024 05:32:04 PM		4-9-2024 05:32:04 PM			Audit Trail
CL/2024/08/V1/007389	Claim	Damage FreshBox	NORAZIAN BT MD. YUSOF	Cash	ZND172381780137				Rejected	126.00		21-8-2024 05:31:04 PM		4-9-2024 05:31:04 PM			Audit Trail
CL/2024/08/V1/007388	Claim	Lost	TND EXPRESS (M) SDN BHD	Credit Account	TND2800105797	No	Hub/Depo/ Station Handling Issue	Express	Pending Responsible Staff Details	2334.00	200.00	21-8-2024 04:45:02 PM	18-10-2024 09:54:05 AM	4-9-2024 04:45:02 PM	16-10-2024 09:50:58 AM		Audit Trail
CL/2024/08/V1/007387	Claim	Damage	KEDAI UBAT & PERNIAGAAN FOOK SHEN	Credit Account	ZND172381700432	No	Hub/Depo/ Station Handling Issue	Express	Rejected	264.00		21-8-2024 03:43:20 PM		4-9-2024 03:43:20 PM			Audit Trail
CL/2024/08/V1/007386	Claim	Delay Delivery Premium Parcel	Paperboy Logistics Sdn Bhd	Credit Account	ZND172381575504	No	Hub/Depo/ Station Handling Issue	Premium	Pending by Operation	0.00		21-8-2024 02:54:27 PM	25-9-2024 03:53:02 PM	4-9-2024 02:54:27 PM			Audit Trail
CL/2024/08/V1/007385	Claim	Damage	CM WAN	Credit Account	ZND172381585060	No	Hub/Depo/ Station Handling Issue	Express	Pending Responsible Staff Details	268.72	200.00	21-8-2024 12:54:19 PM	30-9-2024 03:53:28 PM	4-9-2024 12:54:19 PM	28-9-2024 03:33:31 AM		Audit Trail
CL/2024/08/V1/007384	Claim	Lost	GUILD EXAM PLT	Prepaid Account	ZND171933212867				Rejected	10.00		21-8-2024 12:18:15 PM		4-9-2024 12:18:15 PM			Audit Trail

CL/2024/08/V1/007383	Claim	Damage	PERABOT SUNGAI RAMBAI SDN BHD	Credit Account	ZND172381001317	Yes	Hub/Depo/ Station Handling Issue	Express	Pending by Claim Dept	829.00		21-8-2024 10:53:01 AM	3-10-2024 11:23:01 AM	4-9-2024 10:53:01 AM			Audit Trail
CL/2024/08/V1/007382	Claim	Lost	MMATRIX	Credit Account	ZND172304644850				Rejected	10.00		21-8-2024 09:00:45 AM		4-9-2024 09:00:45 AM			Audit Trail
CL/2024/08/V1/007381	Claim	Lost	MMATRIX	Credit Account	ZND172251784098				Rejected	10.00		21-8-2024 08:58:36 AM		4-9-2024 08:58:36 AM			Audit Trail
CL/2024/08/V1/007380	Claim	Lost	MMATRIX	Credit Account	ZND172251525189				Rejected	10.00		21-8-2024 08:56:52 AM		4-9-2024 08:56:52 AM			Audit Trail
CL/2024/08/V1/007379	Claim	Damage	En Lam	Cash	ZND172251060864				Info Incomplete	98.00		21-8-2024 07:12:00 AM	24-8-2024 10:09:21 AM	4-9-2024 07:12:00 AM			Audit Trail
CL/2024/08/V1/007378	Claim	Lost	Mior Maarof	Credit Account	ZND172251453710	No	Hub/Depo/ Station Handling Issue	Express	Pending Responsible Staff and Payment Details	171.64	171.64	20-8-2024 10:25:51 PM	28-9-2024 07:58:00 AM	3-9-2024 10:25:51 PM			Audit Trail
CL/2024/08/V1/007377	Claim	Damage	ANDIKA	Credit Account	ZND172355906266				Rejected	280.00		20-8-2024 05:21:24 PM		3-9-2024 05:21:24 PM			Audit Trail
CL/2024/08/V1/007376	Claim	Damage	FUSION TECH SUPPLY SDN BHD	Credit Account	RTSZND1723820580 51				Info Incomplete	140.00		20-8-2024 12:55:55 PM	29-8-2024 02:27:27 PM	3-9-2024 12:55:55 PM			Audit Trail
CL/2024/08/V1/007375	Claim	Damage	AIK HOE	Credit Account	ZND172355441934	No	Hub/Depo/ Station Handling Issue	Express	Pending Responsible Staff Details	200.00	200.00	20-8-2024 12:11:47 PM	28-11-2024 03:25:00 PM	3-9-2024 12:11:47 PM	26-11-2024 03:06:24 AM		Audit Trail
CL/2024/08/V1/007374	Claim	Delay Delivery Premium Parcel	EASY REWARD RESOURCES	Credit Account	ZND172381154303	No	Hub/Depo/ Station Handling Issue	Premium	Pending Responsible Staff Details	200.00	100.00	20-8-2024 10:31:12 AM	23-10-2024 02:22:56 PM	3-9-2024 10:31:12 AM	21-10-2024 02:13:05 AM		Audit Trail
CL/2024/08/V1/007373	Claim	Damage	FARZIM MEDICARE SDN BHD	Credit Account	CND172057014184001				Rejected	228.00		19-8-2024 05:10:16 PM		2-9-2024 05:10:16 PM			Audit Trail
CL/2024/08/V1/007372	Claim	Lost	Xinjing Kee	Credit Account	ZND172055575687	No	Hub/Depo/ Station Handling Issue	Express	Pending Responsible Staff Details	613.00	200.00	19-8-2024 01:23:19 PM	28-8-2025 04:14:14 PM	2-9-2024 01:23:19 PM	26-8-2025 04:10:30 AM		Audit Trail
CL/2024/08/V1/007371	Claim	Lost	Ladderman	Credit Account	ZND171524907110	No	Hub/Depo/ Station Handling Issue	Express	Pending Responsible Staff Details	0.00	169.24	19-8-2024 12:25:33 PM	23-10-2024 01:59:05 PM	2-9-2024 12:25:33 PM	21-10-2024 01:42:21 AM		Audit Trail

CL/2024/08/V1/007370	Claim	Damage	CM WAN	Credit Account	ZND172304505908	No	Hub/Depo/ Station Handling Issue	Express	Pending Responsible Staff Details	268.72	200.00	19-8-2024 11:16:20 AM	30-9-2024 03:30:21 PM	2-9-2024 11:16:20 AM	28-9-2024 03:25:41 AM		Audit Trail
CL/2024/08/V1/007369	Claim	Delay Delivery Premium Parcel	Abidin Bin Bakar - Acc No: R4910203000	Credit Account	ZND172356211383	No	Hub/Depo/ Station Handling Issue	Premium	Pending by Operation	20.00		19-8-2024 10:35:01 AM	22-8-2024 03:32:23 PM	2-9-2024 10:35:01 AM			Audit Trail
CL/2024/08/V1/007368	Claim	Damage	ZULHASNIYATIE KERUSI PENGANTIN	Credit Account	ZND172305235255				Rejected	120.00		19-8-2024 08:34:44 AM		2-9-2024 08:34:44 AM			Audit Trail
CL/2024/08/V1/007367	Claim	Lost	MMATRIX	Credit Account	ZND172251171294	No	Hub/Depo/ Station Handling Issue	Express	Pending by Operation	10.00		19-8-2024 08:24:17 AM	22-8-2024 11:14:27 AM	2-9-2024 08:24:17 AM			Audit Trail
CL/2024/08/V1/007366	Claim	Damage	Nurul Nabila binti Isa	Prepaid Account	ZND172355860384	No	Hub/Depo/ Station Handling Issue	Express	Rejected	65.00		18-8-2024 09:25:49 PM		1-9-2024 09:25:49 PM			Audit Trail
CL/2024/08/V1/007365	Claim	Damage	MOHD ANDIKA	Credit Account	ZND172249520233				Info Incomplete	0.00		18-8-2024 05:08:59 PM	22-8-2024 10:17:54 AM	1-9-2024 05:08:59 PM			Audit Trail
CL/2024/08/V1/007364	Claim	Delay Delivery Premium Parcel	Ong Yu Jie	Credit Account	ZND172249997394	No	Hub/Depo/ Station Handling Issue	Premium	Pending Responsible Staff Details	0.00	100.00	18-8-2024 08:28:04 AM	23-10-2024 02:32:59 PM	1-9-2024 08:28:04 AM	21-10-2024 02:25:52 AM		Audit Trail
CL/2024/08/V1/007363	Claim	Damage	CM WAN	Credit Account	ZND172355231108	No	Hub/Depo/ Station Handling Issue	Express	Pending Responsible Staff Details	188.72	188.72	17-8-2024 12:25:40 PM	2-10-2024 12:25:31 PM	31-8-2024 12:25:40 PM	30-9-2024 12:21:21 PM		Audit Trail
CL/2024/08/V1/007362	Claim	Damage	Hallmark Furniture Sdn Bhd	Credit Account	ZND172250333136	No	Hub/Depo/ Station Handling Issue	Express	Pending Responsible Staff Details	149.00	149.00	17-8-2024 10:39:49 AM	19-10-2024 10:53:21 AM	31-8-2024 10:39:49 AM	17-10-2024 10:50:55 AM		Audit Trail
CL/2024/08/V1/007361	Claim	Damage	AIK HOE	Credit Account	ZND172304246870	No	Hub/Depo/ Station Handling Issue	Express	Rejected	200.00		16-8-2024 06:37:50 PM		30-8-2024 06:37:50 PM			Audit Trail
CL/2024/08/V1/007360	Claim	Lost	Ng Ee Vien	Cash	ZND172057002570	No	Hub/Depo/ Station Handling Issue	Express	Pending Responsible Staff Details	70.00	70.00	16-8-2024 05:39:29 PM	23-10-2024 03:06:18 PM	30-8-2024 05:39:29 PM	21-10-2024 03:05:41 AM		Audit Trail
CL/2024/08/V1/007359	Claim	Damage	KAMARUL	Credit Account	6566874720	No	Hub/Depo/ Station Handling Issue	Express	Rejected	435.00		16-8-2024 04:31:58 PM		30-8-2024 04:31:58 PM			Audit Trail

CL/2024/08/V1/007358	Claim	Damage	Faris Naqib	Credit Account	10256440294	No	Hub/Depo/Station Handling Issue	Express	Pending by Operation	1841.00		16-8-2024 03:52:17 PM	25-9-2024 04:37:41 PM	30-8-2024 03:52:17 PM			Audit Trail
CL/2024/08/V1/007357	Claim	Damage	Nurhidayatul syamimi	Cash	ZND172252438433				Info Incomplete	8.00		16-8-2024 03:31:05 PM	21-8-2024 03:17:04 PM	30-8-2024 03:31:05 PM			Audit Trail
CL/2024/08/V1/007356	Claim	Damage	AZAM PERKASA RESOURCES SDN BHD	Cash	ZND172302462951	No	Hub/Depo/Station Handling Issue	Express	Rejected	650.00		16-8-2024 02:30:09 PM		30-8-2024 02:30:09 PM			Audit Trail
CL/2024/08/V1/007355	Claim	Delay Delivery Premium Parcel	Jane	Credit Account	ZND172354636973				Rejected	100.00		16-8-2024 01:00:44 PM		30-8-2024 01:00:44 PM			Audit Trail
CL/2024/08/V1/007354	Claim	Damage	Wee Pin Trading	Credit Account	ZND172305785972	No	Hub/Depo/Station Handling Issue	Express	Pending Responsible Staff Details	0.00	192.00	16-8-2024 11:55:48 AM	20-10-2024 11:28:04 AM	30-8-2024 11:55:48 AM	18-10-2024 11:24:37 AM		Audit Trail
CL/2024/08/V1/007353	Claim	Damage	ICE	Credit Account	ZND172354668417	No	Hub/Depo/Station Handling Issue	FreshBox	Rejected	1186.00		16-8-2024 10:18:17 AM		30-8-2024 10:18:17 AM			Audit Trail
CL/2024/08/V1/007352	Claim	Damage	GLOBAL ELECTRONICS MARKETING	Credit Account	ZND172305336884	No	Hub/Depo/Station Handling Issue	Express	Rejected	690.00		16-8-2024 08:56:20 AM		30-8-2024 08:56:20 AM			Audit Trail
CL/2024/08/V1/007351	Claim	Short Piece	Wendy Law	Credit Account	10256544196	No	Hub/Depo/Station Handling Issue	Express	Pending Responsible Staff Details	88.00	88.00	15-8-2024 05:52:15 PM	16-10-2024 09:57:07 AM	29-8-2024 05:52:15 PM	14-10-2024 09:52:52 AM		Audit Trail
CL/2024/08/V1/007350	Claim	Damage	SELL IN COST RESOURCES SDN BHD	Prepaid Account	ZND172354594884	No	Hub/Depo/Station Handling Issue	Express	Pending Responsible Staff Details	350.00	200.00	15-8-2024 05:28:09 PM	16-10-2024 10:05:08 AM	29-8-2024 05:28:09 PM	14-10-2024 10:01:10 AM		Audit Trail
CL/2024/08/V1/007349	Claim	Damage	JSP WELLNESS	Cash	ZND172354813152				Rejected	300.00		15-8-2024 05:00:59 PM		29-8-2024 05:00:59 PM			Audit Trail
CL/2024/08/V1/007348	Claim	Damage	MMATRIX SDN BHD	Credit Account	ZND172132027412	No	Hub/Depo/Station Handling Issue	Express	Pending Responsible Staff Details	1998.00	200.00	15-8-2024 03:13:08 PM	9-9-2024 11:31:57 AM	29-8-2024 03:13:08 PM	7-9-2024 11:21:45 AM		Audit Trail
CL/2024/08/V1/007347	Claim	Damage	MMATRIX SDN BHD	Credit Account	ZND172355201392	No	Hub/Depo/Station Handling Issue	Express	Pending Responsible Staff Details	1299.00	200.00	15-8-2024 02:54:30 PM	9-9-2024 11:21:38 AM	29-8-2024 02:54:30 PM	7-9-2024 11:15:14 AM		Audit Trail

CL/2024/08/V1/007346	Claim	Lost	Karthigesan a/l kumar	Credit Account	ZND172302448757	No	Hub/Depo/ Station Handling Issue	Express	Pending Responsible Staff Details	6.36	6.36	15-8-2024 01:55:40 PM	14-9-2024 10:51:44 AM	29-8-2024 01:55:40 PM	12-9-2024 10:43:42 AM		Audit Trail
CL/2024/08/V1/007345	Claim	Damage	Best Express KUL Hub U10	Credit Account	ZND172302506600				Rejected	200.00		14-8-2024 05:00:39 PM		28-8-2024 05:00:39 PM			Audit Trail
CL/2024/08/V1/007344	Claim	Damage	Best Express KUL Hub U10	Credit Account	ZND172304676738				Rejected	200.00		14-8-2024 04:50:49 PM		28-8-2024 04:50:49 PM			Audit Trail
CL/2024/08/V1/007343	Claim	Damage	Wepost Sdn Bhd	Credit Account	ZND172054388257				Rejected	300.00		14-8-2024 04:48:40 PM		28-8-2024 04:48:40 PM			Audit Trail
CL/2024/08/V1/007342	Claim	Damage	Harizad Bin Rahmat	Credit Account	ZND172305084587	No	Hub/Depo/ Station Handling Issue	Express	Rejected	0.00		14-8-2024 03:37:42 PM		28-8-2024 03:37:42 PM			Audit Trail
CL/2024/08/V1/007341	Claim	Lost	MMAG DIGITAL SDN BHD	Credit Account	ZND171817450491	No	Hub/Depo/ Station Handling Issue	Express	Pending Responsible Staff Details	50.00	50.00	13-8-2024 03:39:52 PM	6-10-2024 09:36:17 AM	27-8-2024 03:39:52 PM	4-10-2024 09:31:33 AM		Audit Trail
CL/2024/08/V1/007340	Claim	Damage	MMATRIX SDN BHD	Credit Account	ZND172303144030	No	Hub/Depo/ Station Handling Issue	Express	Pending Responsible Staff Details	999.00	200.00	13-8-2024 03:13:56 PM	9-9-2024 11:15:05 AM	27-8-2024 03:13:56 PM	7-9-2024 11:06:57 AM		Audit Trail
CL/2024/08/V1/007339	Claim	Damage	HJ EXPRESS	Credit Account	ZND172302408447				Info Incomplete	200.00		13-8-2024 03:12:56 PM	17-8-2024 10:32:58 AM	27-8-2024 03:12:56 PM			Audit Trail
CL/2024/08/V1/007338	Claim	Damage	CM WAN	Credit Account	ZND172304478998	No	Hub/Depo/ Station Handling Issue	Express	Rejected	398.72		13-8-2024 02:12:05 PM		27-8-2024 02:12:05 PM			Audit Trail
CL/2024/08/V1/007337	Claim	Lost	MMATRIX	Credit Account	ZND172251082538				Rejected	10.00		13-8-2024 09:20:39 AM		27-8-2024 09:20:39 AM			Audit Trail
CL/2024/08/V1/007336	Claim	Damage	LIM YU WEN	Credit Account	ZND172193005978	No	Hub/Depo/ Station Handling Issue	Express	Pending by Operation	1199.00		12-8-2024 06:21:23 PM	16-8-2024 10:45:54 AM	26-8-2024 06:21:23 PM			Audit Trail
CL/2024/08/V1/007335	Claim	Damage	LIM YU WEN	Credit Account	ZND172248432896	No	Hub/Depo/ Station Handling Issue	Express	Pending by Operation	1699.00		12-8-2024 06:10:11 PM	15-8-2024 11:59:08 AM	26-8-2024 06:10:11 PM			Audit Trail
CL/2024/08/V1/007334	Claim	Damage	Syafika/Nazmie	Credit Account	10256184982	No	Hub/Depo/ Station Handling Issue	Express	Rejected	17234.03		12-8-2024 04:59:16 PM		26-8-2024 04:59:16 PM			Audit Trail

CL/2024/08/V1/007333	Claim	Delay Delivery Premium Parcel	ALFARHAN TRADING SDN. BHD.	Prepaid Account	ZND172304073629	No	Hub/Depo/ Station Handling Issue	Premium	Pending by Operation	0.00		12-8-2024 03:17:02 PM	15-8-2024 11:30:23 AM	26-8-2024 03:17:02 PM			Audit Trail
CL/2024/08/V1/007332	Claim	Lost	MMATRIX SDN BHD	Credit Account	ZND172018722486	No	Hub/Depo/ Station Handling Issue	Express	Rejected	1199.00		12-8-2024 02:24:53 PM		26-8-2024 02:24:53 PM			Audit Trail
CL/2024/08/V1/007331	Claim	Missing Content	ATMUA FURNISHING (M) SDN BHD	Credit Account	ZND171954735895				Rejected	809.00		12-8-2024 12:24:55 PM		26-8-2024 12:24:55 PM			Audit Trail
CL/2024/08/V1/007330	Claim	Damage	MUHAMMAD MUHAIMIM	Credit Account	ZND172249499997				Info Incomplete	16000.00		12-8-2024 11:01:40 AM	15-8-2024 10:05:16 AM	26-8-2024 11:01:40 AM			Audit Trail
CL/2024/08/V1/007329	Claim	Damage	Mamadil Slim & Beauty Sdn Bhd	Credit Account	CND172252910373002	No	Hub/Depo/ Station Handling Issue	Express	Pending Responsible Staff Details	2251.50	200.00	12-8-2024 07:38:05 AM	23-10-2024 02:46:22 PM	26-8-2024 07:38:05 AM	21-10-2024 02:43:55 AM		Audit Trail
CL/2024/08/V1/007328	Claim	Delay Delivery Premium Parcel	SHANDON BIRDNEST	Credit Account	ZND172303485621	No	Hub/Depo/ Station Handling Issue	FreshBox	Pending Responsible Staff and Payment Details	479.00	200.00	11-8-2024 10:47:51 AM	1-9-2024 08:39:17 AM	25-8-2024 10:47:51 AM			Audit Trail
CL/2024/08/V1/007327	Claim	Lost	Ang See See	Credit Account	ZND172302485264	No	Hub/Depo/ Station Handling Issue	FreshBox	Pending Responsible Staff Details	253.00	200.00	11-8-2024 07:58:33 AM	23-10-2024 05:22:27 PM	25-8-2024 07:58:33 AM	21-10-2024 05:16:25 AM		Audit Trail
CL/2024/08/V1/007326	Claim	Damage	SITI AMIZAH BINTI KAMARUDDIN	Credit Account	ZND172251970095				Rejected	82.00		10-8-2024 04:35:20 PM		24-8-2024 04:35:20 PM			Audit Trail
CL/2024/08/V1/007325	Claim	Damage	PP HOME FURNITURE (M) SDN. BHD.	Prepaid Account	ZND172251839552	No	Hub/Depo/ Station Handling Issue	Express	Rejected	130.00		10-8-2024 02:11:00 PM		24-8-2024 02:11:00 PM			Audit Trail
CL/2024/08/V1/007324	Claim	Damage	L&S FAMILY ENTERPRISE	Credit Account	ZND172302603606	No	Hub/Depo/ Station Handling Issue	FreshBox	Rejected	200.00		10-8-2024 01:28:46 PM		24-8-2024 01:28:46 PM			Audit Trail
CL/2024/08/V1/007323	Claim	Delay Delivery Premium Parcel	POSTOHUB PAROI	Cash	ZND172302541687	No	Hub/Depo/ Station Handling Issue	Premium	Rejected	14.60		10-8-2024 10:32:08 AM		24-8-2024 10:32:08 AM			Audit Trail
CL/2024/08/V1/007322	Claim	Delay Delivery Premium Parcel	Cham Tuck Lee (Easy Mail Sdn Bhd)	Credit Account	ZND172252651924	No	Hub/Depo/ Station Handling Issue	Express	Pending Responsible Staff Details	100.00	100.00	9-8-2024 07:40:31 PM	23-10-2024 04:54:05 PM	23-8-2024 07:40:31 PM	21-10-2024 04:50:11 AM		Audit Trail

CL/2024/08/V1/007321	Claim	Damage	SALBIAH BINTI AHMAD	Credit Account	ZND172251088202	No	Hub/Depo/ Station Handling Issue	Express	Pending Responsible Staff Details	200.00	200.00	9-8-2024 05:45:36 PM	18-10-2024 03:15:23 PM	23-8-2024 05:45:36 PM	16-10-2024 03:10:28 AM		Audit Trail
CL/2024/08/V1/007320	Claim	Damage	MMATRIX SDN BHD	Credit Account	ZND172252491278	No	Hub/Depo/ Station Handling Issue	Express	Pending Responsible Staff and Payment Details	1099.00	200.00	9-8-2024 05:32:27 PM	13-3-2025 12:17:17 PM	23-8-2024 05:32:27 PM			Audit Trail
CL/2024/08/V1/007319	Claim	Damage	Best Express KUL Hub U10	Credit Account	ZND172251907428				Rejected	200.00		9-8-2024 05:07:21 PM		23-8-2024 05:07:21 PM			Audit Trail
CL/2024/08/V1/007318	Claim	Damage	TIU WE HUAT	Credit Account	ZND172252304783	No	Hub/Depo/ Station Handling Issue	Express	Pending Responsible Staff Details	300.00	200.00	9-8-2024 12:14:58 PM	21-10-2024 05:58:36 PM	23-8-2024 12:14:58 PM	19-10-2024 05:55:21 AM		Audit Trail
CL/2024/08/V1/007317	Claim	Damage	My Lovely Baby (MLB Group Sdn. Bhd.)	Credit Account	ZND172251024910	Yes	Hub/Depo/ Station Handling Issue	Express	Pending by Claim Dept	999.00		9-8-2024 12:00:02 PM	23-1-2025 11:47:10 AM	23-8-2024 12:00:02 PM			Audit Trail
CL/2024/08/V1/007316	Claim	Lost	Best Express KUL Hub U10	Credit Account	ZND172191473007				Rejected	200.00		9-8-2024 11:09:11 AM		23-8-2024 11:09:11 AM			Audit Trail
CL/2024/08/V1/007315	Claim	Lost	Broadnote Sdn Bhd	Credit Account	ZND172132242099	No	Hub/Depo/ Station Handling Issue	Express	Pending Responsible Staff Details	894.90	200.00	9-8-2024 09:39:53 AM	13-10-2024 02:49:31 PM	23-8-2024 09:39:53 AM	11-10-2024 02:35:00 AM		Audit Trail
CL/2024/08/V1/007314	Claim	Damage	MARINA BINTI ROSLY	Credit Account	ZND172251978442	No	Hub/Depo/ Station Handling Issue	FreshBox	Pending Responsible Staff Details	147.00	147.00	8-8-2024 05:50:27 PM	21-10-2024 05:54:08 PM	22-8-2024 05:50:27 PM	19-10-2024 05:36:16 AM		Audit Trail
CL/2024/08/V1/007313	Claim	Damage	HIGHFIVE CHANNEL SDN BHD	Cash	ZND172250116104	No	Hub/Depo/ Station Handling Issue	Express	Pending Responsible Staff Details	269.00	200.00	8-8-2024 05:41:05 PM	20-12-2024 04:39:32 PM	22-8-2024 05:41:05 PM	18-12-2024 04:36:05 AM		Audit Trail
CL/2024/08/V1/007312	Claim	Damage FreshBox	BEH SAI HENG	Cash	ZND172251727071	No	Hub/Depo/ Station Handling Issue	FreshBox	Pending Responsible Staff Details	162.00	162.00	8-8-2024 04:23:01 PM	21-10-2024 05:22:03 PM	22-8-2024 04:23:01 PM	19-10-2024 05:12:59 AM		Audit Trail
CL/2024/08/V1/007311	Claim	Delay Delivery Premium Parcel	Nicole Phoon	Prepaid Account	ZND172251355649	No	Hub/Depo/ Station Handling Issue	Premium	Pending Responsible Staff Details and Pending Upload Payment from Insurance Company	80.00	100.00	8-8-2024 02:40:07 PM		22-8-2024 02:40:07 PM			Audit Trail

CL/2024/08/V1/007310	Claim	Damage	MLB WONDERLAND SDN BHD	Credit Account	ZND172132706348				Rejected	1299.00		8-8-2024 10:41:21 AM		22-8-2024 10:41:21 AM			Audit Trail
CL/2024/08/V1/007309	Claim	Lost	MMATRIX	Credit Account	ZND172192826963				Rejected	10.00		8-8-2024 08:35:55 AM		22-8-2024 08:35:55 AM			Audit Trail
CL/2024/08/V1/007308	Claim	Lost	MMATRIX	Credit Account	ZND172192470210				Rejected	1009.00		8-8-2024 08:33:19 AM		22-8-2024 08:33:19 AM			Audit Trail
CL/2024/08/V1/007307	Claim	Damage	Roti King Enterprise	Credit Account	ZND172251644767	No	Hub/Depo/ Station Handling Issue	Express	Pending Responsible Staff Details	200.00	200.00	7-8-2024 08:17:39 PM	7-9-2024 03:46:07 PM	21-8-2024 08:17:39 PM	5-9-2024 03:42:35 AM		Audit Trail
CL/2024/08/V1/007306	Claim	Damage	MY LIFE ESHOP	Credit Account	ZND172249737037				Rejected	25.00		7-8-2024 03:02:34 PM		21-8-2024 03:02:34 PM			Audit Trail
CL/2024/08/V1/007305	Claim	Damage	AMT PC DISTRIBUTORS (PENANG) SDN BHD	Credit Account	ZND172249503717	No	Hub/Depo/ Station Handling Issue	Express	Pending Responsible Staff Details	168.00	168.00	7-8-2024 10:25:46 AM	20-10-2024 11:31:35 AM	21-8-2024 10:25:46 AM	18-10-2024 11:28:21 AM		Audit Trail
CL/2024/08/V1/007304	Claim	Damage	AMT PC DISTRIBUTORS (PENANG) SDN BHD	Credit Account	ZND172249373976	No	Hub/Depo/ Station Handling Issue	Express	Pending Responsible Staff Details	442.00	442.00	7-8-2024 10:09:17 AM	29-11-2024 09:59:08 AM	21-8-2024 10:09:17 AM	27-11-2024 09:57:14 AM		Audit Trail
CL/2024/08/V1/007303	Claim	Damage	ZK GROUP TRADING	Credit Account	ZND172183326113				Rejected	400.00		6-8-2024 04:52:24 PM		20-8-2024 04:52:24 PM			Audit Trail
CL/2024/08/V1/007302	Claim	Damage	KIAHWAR EHOUSE	Credit Account	ZND172249629622	No	Hub/Depo/ Station Handling Issue	Express	Rejected	158.00		6-8-2024 03:22:22 PM		20-8-2024 03:22:22 PM			Audit Trail
CL/2024/08/V1/007301	Claim	Lost	SISLEE FASHION SDN BHD(PENANG BM)	Credit Account	ZND171955201139	No	Hub/Depo/ Station Handling Issue	Express	Pending Responsible Staff Details	151.92	151.92	6-8-2024 11:03:32 AM	23-10-2024 10:41:35 AM	20-8-2024 11:03:32 AM	21-10-2024 10:37:43 AM		Audit Trail
CL/2024/08/V1/007300	Claim	Delay Delivery Premium Parcel	Paperboy Logistics Sdn Bhd	Credit Account	ZND172250187135				Rejected	0.00		6-8-2024 02:51:32 AM		20-8-2024 02:51:32 AM			Audit Trail
CL/2024/08/V1/007299	Claim	Damage	PP HOME FURNITURE (M) SDN. BHD.	Prepaid Account	ZND172248167453	No	Hub/Depo/ Station Handling Issue	Express	Pending by Operation	30.00		5-8-2024 05:17:07 PM	8-8-2024 03:39:35 PM	19-8-2024 05:17:07 PM			Audit Trail
CL/2024/08/V1/007298	Claim	Damage	MY LIFE ESHOP	Credit Account	ZND172249736962				Rejected	30.00		5-8-2024 04:10:07 PM		19-8-2024 04:10:07 PM			Audit Trail

CL/2024/08/V1/007297	Claim	Damage	MY LIFE ESHOP	Credit Account	ZND172193757914				Rejected	20.00		5-8-2024 04:06:00 PM		19-8-2024 04:06:00 PM			Audit Trail
CL/2024/08/V1/007296	Claim	Lost	MMATRIX SDN BHD	Credit Account	ZND171956041116	No	Hub/Depo/ Station Handling Issue	Express	Pending Responsible Staff Details	599.00	200.00	5-8-2024 03:01:46 PM	6-10-2024 09:46:15 AM	19-8-2024 03:01:46 PM	4-10-2024 09:42:09 AM		Audit Trail
CL/2024/08/V1/007295	Claim	Delay Delivery Premium Parcel	Dr vinoothiny	Credit Account	ZND172183298328				Rejected	100.00		5-8-2024 02:10:22 PM		19-8-2024 02:10:22 PM			Audit Trail
CL/2024/08/V1/007294	Claim	Damage	TND EXPRESS	Credit Account	CND1721908098760001				Rejected	422.14		5-8-2024 11:45:28 AM		19-8-2024 11:45:28 AM			Audit Trail
CL/2024/08/V1/007293	Claim	Delay Delivery Premium Parcel	QUNKEE SDN BHD	Prepaid Account	ZND172250140420	No	Hub/Depo/ Station Handling Issue	FreshBox	Pending Responsible Staff Details	200.00	200.00	5-8-2024 10:45:27 AM	23-10-2024 03:10:36 PM	19-8-2024 10:45:27 AM	21-10-2024 03:07:32 AM		Audit Trail
CL/2024/08/V1/007292	Claim	Delay Delivery Premium Parcel	Sky Fortune Logistics	Credit Account	ZND172183159094				Rejected	200.00		5-8-2024 08:24:15 AM		19-8-2024 08:24:15 AM			Audit Trail
CL/2024/08/V1/007291	Claim	Damage	SURIATI BT MOHAMAD	Credit Account	ZND172250194362				Rejected	0.00		4-8-2024 05:57:53 PM		18-8-2024 05:57:53 PM			Audit Trail
CL/2024/08/V1/007290	Claim	Delay Delivery Premium Parcel	LINDA HUSSIN	Credit Account	ZND172248604415				Rejected	158.00		3-8-2024 01:15:33 PM		17-8-2024 01:15:33 PM			Audit Trail
CL/2024/08/V1/007289	Claim	Damage	CM WAN	Credit Account	ZND172193544057	No	Hub/Depo/ Station Handling Issue	Express	Pending Responsible Staff Details	138.00	138.00	3-8-2024 12:16:25 PM	2-10-2024 12:20:37 PM	17-8-2024 12:16:25 PM	30-9-2024 12:17:44 PM		Audit Trail
CL/2024/08/V1/007288	Claim	Damage	RONEY SM SOOSAY	Cash	ZND172193607660				Rejected	160.00		2-8-2024 04:07:34 PM		16-8-2024 04:07:34 PM			Audit Trail
CL/2024/08/V1/007287	Claim	Lost	SCANNIE_KIEN	Credit Account	ZND172131136740	No	Hub/Depo/ Station Handling Issue	Express	Pending Responsible Staff Details	73.00	54.00	2-8-2024 02:57:37 PM	23-10-2024 03:07:07 PM	16-8-2024 02:57:37 PM	21-10-2024 03:06:31 AM		Audit Trail
CL/2024/08/V1/007286	Claim	Delay Delivery Premium Parcel	TWINS DIGITAL DENTAL LAB (JB)	Credit Account	ZND172193739842	No	Hub/Depo/ Station Handling Issue	Premium	Pending Responsible Staff Details	100.00	100.00	2-8-2024 02:00:32 PM	21-10-2024 03:59:07 PM	16-8-2024 02:00:32 PM	19-10-2024 03:54:51 AM		Audit Trail
CL/2024/08/V1/007285	Claim	Damage	CM WAN	Credit Account	ZND172194289261	No	Hub/Depo/ Station Handling Issue	Express	Pending Responsible Staff Details	198.00	198.00	2-8-2024 11:55:00 AM	2-10-2024 12:17:25 PM	16-8-2024 11:55:00 AM	30-9-2024 12:15:34 PM		Audit Trail

CL/2024/08/V1/007284	Claim	Delay Delivery Premium Parcel	Vicky BULLET MOTORSPORTS WORKSHOP	Prepaid Account	ZND172193549816				Info Incomplete	45.00		2-8-2024 11:42:03 AM	9-8-2024 11:19:54 AM	16-8-2024 11:42:03 AM			Audit Trail
CL/2024/08/V1/007283	Claim	Lost	JACE CHEONG	Credit Account	ZND172058106307	No	Hub/Depo/ Station Handling Issue	Express	Pending Responsible Staff Details	200.00	200.00	2-8-2024 11:38:29 AM	21-10-2024 03:53:15 PM	16-8-2024 11:38:29 AM	19-10-2024 03:48:33 AM		Audit Trail
CL/2024/08/V1/007282	Claim	Damage	CHEAH KAH LING	Credit Account	ZND172193887369	No	Hub/Depo/ Station Handling Issue	Express	Rejected	480.00		2-8-2024 11:18:11 AM		16-8-2024 11:18:11 AM			Audit Trail
CL/2024/08/V1/007281	Claim	Damage	SITI RAFIZAH	Credit Account	RTSZND1720533224 98				Info Incomplete	150.00		1-8-2024 04:13:25 PM	7-8-2024 10:50:28 AM	15-8-2024 04:13:25 PM			Audit Trail
CL/2024/08/V1/007280	Claim	Damage	U & ME Electrical Sdn Bhd	Credit Account	ZND172191132720	No	Hub/Depo/ Station Handling Issue	Express	Pending Responsible Staff Details	1270.00	200.00	1-8-2024 04:09:09 PM	7-9-2024 03:53:48 PM	15-8-2024 04:09:09 PM	5-9-2024 03:49:25 AM		Audit Trail
CL/2024/08/V1/007279	Claim	Damage	MY LIFE ESHOP	Credit Account	ZND172192295233				Rejected	30.00		1-8-2024 02:20:19 PM		15-8-2024 02:20:19 PM			Audit Trail
CL/2024/08/V1/007278	Claim	Short Piece	Danny	Credit Account	770618914				Rejected	256.00		1-8-2024 12:11:17 PM		15-8-2024 12:11:17 PM			Audit Trail
CL/2024/08/V1/007277	Claim	Damage	ROHAYU BINTI MOHAMED	Credit Account	ZND172191869534	No	Hub/Depo/ Station Handling Issue	Premium	Pending by Operation	0.00		1-8-2024 11:29:32 AM	7-8-2024 10:29:18 AM	15-8-2024 11:29:32 AM			Audit Trail
CL/2024/08/V1/007276	Claim	Damage	Izza K	Credit Account	ZND172059199636				Rejected	0.00		1-8-2024 10:17:44 AM		15-8-2024 10:17:44 AM			Audit Trail
CL/2024/08/V1/007275	Claim	Lost	MMATRIX	Credit Account	ZND172183221890				Rejected	999.00		1-8-2024 10:12:49 AM		15-8-2024 10:12:49 AM			Audit Trail
CL/2024/08/V1/007274	Claim	Lost	MMATRIX	Credit Account	ZND172133402270	No	Hub/Depo/ Station Handling Issue	Express	Pending by Operation	1099.00		1-8-2024 10:07:32 AM	4-8-2024 09:56:11 AM	15-8-2024 10:07:32 AM			Audit Trail
CL/2024/08/V1/007273	Claim	Lost	MMATRIX	Credit Account	ZND172132924056	No	Hub/Depo/ Station Handling Issue	Express	Rejected	20.00		1-8-2024 10:05:39 AM		15-8-2024 10:05:39 AM			Audit Trail
CL/2024/08/V1/007272	Claim	Lost	MMATRIX	Credit Account	ZND172132745996				Rejected	10.00		1-8-2024 10:03:00 AM		15-8-2024 10:03:00 AM			Audit Trail

CL/2024/08/V1/007271	Claim	Lost	MMATRIX	Credit Account	ZND172132742810	No	Hub/Depo/ Station Handling Issue	Express	Pending by Operation	10.00		1-8-2024 10:00:53 AM	4-8-2024 10:36:42 AM	15-8-2024 10:00:53 AM			Audit Trail
CL/2024/08/V1/007270	Claim	Lost	MMATRIX	Credit Account	ZND172132116628	No	Hub/Depo/ Station Handling Issue	Express	Rejected	10.00		1-8-2024 09:58:37 AM		15-8-2024 09:58:37 AM			Audit Trail
CL/2024/08/V1/007269	Claim	Lost	MMATRIX	Credit Account	ZND172131840210				Rejected	10.00		1-8-2024 09:56:21 AM		15-8-2024 09:56:21 AM			Audit Trail
CL/2024/08/V1/007268	Claim	Lost	MMATRIX	Credit Account	ZND172129994147				Rejected	10.00		1-8-2024 09:53:46 AM		15-8-2024 09:53:46 AM			Audit Trail
CL/2024/08/V1/007267	Claim	Lost	MMATRIX	Credit Account	ZND172057095671	No	Hub/Depo/ Station Handling Issue	Express	Pending by Operation	10.00		1-8-2024 09:51:49 AM	4-8-2024 11:23:48 AM	15-8-2024 09:51:49 AM			Audit Trail
CL/2024/08/V1/007266	Claim	Lost	MMATRIX	Credit Account	ZND172132905390				Rejected	10.00		1-8-2024 09:41:04 AM		15-8-2024 09:41:04 AM			Audit Trail
CL/2024/08/V1/007265	Claim	Lost	MMATRIX	Credit Account	ZND172132521415				Rejected	1999.00		1-8-2024 09:39:35 AM		15-8-2024 09:39:35 AM			Audit Trail
CL/2024/08/V1/007264	Claim	Lost	MMATRIX	Credit Account	ZND172132528599	No	Hub/Depo/ Station Handling Issue	Express	Pending by Operation	10.00		1-8-2024 09:28:39 AM	4-8-2024 11:33:17 AM	15-8-2024 09:28:39 AM			Audit Trail
CL/2024/08/V1/007263	Claim	Lost	MMATRIX	Credit Account	ZND172131902918	No	Hub/Depo/ Station Handling Issue	Express	Pending by Operation	1199.00		1-8-2024 09:26:59 AM	4-8-2024 11:40:07 AM	15-8-2024 09:26:59 AM			Audit Trail
CL/2024/08/V1/007262	Claim	Lost	MMATRIX	Credit Account	ZND172129941813	No	Hub/Depo/ Station Handling Issue	Express	Pending by Operation	10.00		1-8-2024 09:24:31 AM	4-8-2024 11:51:09 AM	15-8-2024 09:24:31 AM			Audit Trail
CL/2024/08/V1/007261	Claim	Lost	MMATRIX	Credit Account	ZND172056817410	No	Hub/Depo/ Station Handling Issue	Express	Pending by Operation	10.00		1-8-2024 09:22:51 AM	4-8-2024 02:11:31 PM	15-8-2024 09:22:51 AM			Audit Trail
CL/2024/07/V2/007245	Appeal	Damage	MMATRIX SDN BHD	Credit Account	ZND172132782823	No	Hub/Depo/ Station Handling Issue	Express	Completed	200.00	200.00	29-7-2024 05:50:08 PM		12-8-2024 05:50:08 PM	11-3-2025 05:44:44 AM	11-3-2025 05:44:59 PM	Audit Trail
CL/2024/07/V2/007243	Appeal	Lost	GOODANGMALLDOTCOM SDN. BHD.	Credit Account	ZND171813256011	Yes	Hub/Depo/ Station Handling Issue	Express	Completed	95.00	95.00	29-7-2024 02:46:41 PM		12-8-2024 02:46:41 PM	7-10-2024 09:37:03 AM	7-10-2024 09:39:05 AM	Audit Trail

CL/2024/07/V2/007242	Appeal	Missing	EUMIKA (LEONG PENG HUAAT)	Credit Account	ZND172131198991	No	Hub/Depo/Station Handling Issue	Express	Completed	34.34	34.34	29-7-2024 02:27:55 PM		12-8-2024 02:27:55 PM	20-11-2024 09:46:08 AM	20-11-2024 09:46:40 AM	Audit Trail
CL/2024/07/V2/007194	Appeal	Lost	VARIOUS FURNITURE SDN BHD	Credit Account	ZND171769931130	No	Hub/Depo/Station Handling Issue	Express	Completed	86.60	86.60	22-7-2024 11:43:37 AM		5-8-2024 11:43:37 AM	28-9-2024 03:13:38 AM	28-9-2024 03:14:11 PM	Audit Trail
CL/2024/07/V2/007175	Appeal	Damage	MMATRIX SDN BHD	Credit Account	ZND172054797110	No	Hub/Depo/Station Handling Issue	Express	Completed	200.00	200.00	19-7-2024 10:51:34 AM		2-8-2024 10:51:34 AM	10-3-2025 09:53:05 AM	10-3-2025 09:53:26 AM	Audit Trail
CL/2024/07/V2/007062	Appeal	Damage	HOME HEAVEN SDN BHD	Credit Account	ZND172053613589	Yes	Hub/Depo/Station Handling Issue	Express	Completed	438.35	438.35	11-7-2024 05:59:08 PM		25-7-2024 05:59:08 PM	4-9-2025 04:59:16 AM	4-9-2025 05:00:39 PM	Audit Trail
CL/2024/07/V2/007035	Appeal	Damage	WONG WENG CHEONG	Prepaid Account	ZND172019179364	No	Hub/Depo/Station Handling Issue	Express	Completed	22.50	25.20	11-7-2024 09:54:08 AM		25-7-2024 09:54:08 AM	28-9-2024 03:04:27 AM	28-9-2024 03:07:05 PM	Audit Trail
CL/2024/07/V2/006986	Appeal	Damage	DION KHOO	Credit Account	ZND171954951974	No	Hub/Depo/Station Handling Issue	FreshBox	Completed	199.00	199.00	5-7-2024 07:06:51 PM		19-7-2024 07:06:51 PM	28-9-2024 02:49:11 AM	28-9-2024 02:55:42 PM	Audit Trail
CL/2024/07/V2/006970	Appeal	Lost	YEE TENG LAW	Credit Account	PDC000000217802	No	Hub/Depo/Station Handling Issue	Express	Completed	148.00	148.00	5-7-2024 03:38:24 PM		19-7-2024 03:38:24 PM	26-8-2024 03:17:16 AM	26-8-2024 03:18:00 PM	Audit Trail
CL/2024/07/V2/006966	Appeal	Delay Delivery Premium Parcel	Daniel Tan	Prepaid Account	ZND171953139021	No	Hub/Depo/Station Handling Issue	Premium	Completed	100.00	100.00	5-7-2024 10:04:57 AM		19-7-2024 10:04:57 AM	30-7-2024 11:13:05 AM	30-7-2024 11:13:38 AM	Audit Trail
CL/2024/07/V2/006910	Appeal	Damage	HOGAN VENTURES (M) SDN BHD	Prepaid Account	ZND171812252342	No	Hub/Depo/Station Handling Issue	Express	Completed	173.38	173.38	1-7-2024 05:31:41 PM		15-7-2024 05:31:41 PM	28-9-2024 02:39:13 AM	28-9-2024 02:39:37 PM	Audit Trail
CL/2024/07/V1/007260	Claim	Missing Content	MUHAMAD AMMAR FARHAN BIN ZULKEFLI	Cash	ZND172192116323				Rejected	30.00		31-7-2024 08:06:37 PM		14-8-2024 08:06:37 PM			Audit Trail
CL/2024/07/V1/007259	Claim	Lost	BEEZ STORYBHOUSE PLT	Credit Account	CND171715780911043	No	Hub/Depo/Station Handling Issue	Express	Pending Responsible Staff Details	0.00	126.00	31-7-2024 03:19:40 PM	10-10-2024 11:31:21 AM	14-8-2024 03:19:40 PM	8-10-2024 11:09:36 AM		Audit Trail
CL/2024/07/V1/007258	Claim	Delay Delivery Premium Parcel	SPF HOME DECO SDN BHD	Credit Account	ZND171769621352-1	No	Hub/Depo/Station Handling Issue	Express	Pending Responsible Staff Details	62.54	62.54	31-7-2024 11:49:20 AM	27-9-2024 01:48:41 PM	14-8-2024 11:49:20 AM	25-9-2024 01:35:24 AM		Audit Trail

CL/2024/07/V1/007257	Claim	Damage	LING NATURE STINGLESS BEE FARM	Credit Account	ZND172059114929	No	Hub/Depo/ Station Handling Issue	Express	Info Insufficient	288.00		31-7-2024 11:39:18 AM	23-10-2024 04:31:05 PM	14-8-2024 11:39:18 AM			Audit Trail
CL/2024/07/V1/007256	Claim	Damage	PUVANESWARY MUNIYANDY	Cash	ZND171156371396				Info Incomplete	8760.00		31-7-2024 11:18:24 AM	7-8-2024 09:46:32 AM	14-8-2024 11:18:24 AM			Audit Trail
CL/2024/07/V1/007255	Claim	Damage	CM WAN	Credit Account	ZND172192022341	No	Hub/Depo/ Station Handling Issue	Express	Pending Responsible Staff Details	428.72	200.00	31-7-2024 10:55:30 AM	23-9-2024 05:40:13 PM	14-8-2024 10:55:30 AM	21-9-2024 05:37:13 AM		Audit Trail
CL/2024/07/V1/007254	Claim	Damage	lim sher lin	Prepaid Account	ZND172192492632	No	Hub/Depo/ Station Handling Issue	FreshBox	Rejected	280.00		30-7-2024 10:35:43 PM		13-8-2024 10:35:43 PM			Audit Trail
CL/2024/07/V1/007253	Claim	Damage	Nec	Credit Account	ZND172192270599				Rejected	380.00		30-7-2024 09:08:35 PM		13-8-2024 09:08:35 PM			Audit Trail
CL/2024/07/V1/007252	Claim	Damage	AIK HOE	Credit Account	CND1721334324440001				Rejected	200.00		30-7-2024 06:38:23 PM		13-8-2024 06:38:23 PM			Audit Trail
CL/2024/07/V1/007251	Claim	Damage FreshBox	KEROPOK LEKOR BAWANG KALEDNOER	Cash	ZND172191956081				Rejected	200.00		30-7-2024 02:55:02 PM		13-8-2024 02:55:02 PM			Audit Trail
CL/2024/07/V1/007250	Claim	Damage	IMPERIUM PROPERTIES SDN BHD	Credit Account	ZND172133176928	No	Hub/Depo/ Station Handling Issue	Express	Rejected	1054.00		30-7-2024 01:59:35 PM		13-8-2024 01:59:35 PM			Audit Trail
CL/2024/07/V1/007249	Claim	Damage	MUHAMMAD HAIKAL IQBAL BIN AHMAD	Cash	ZND172133348387				Rejected	111.00		30-7-2024 01:26:57 PM		13-8-2024 01:26:57 PM			Audit Trail
CL/2024/07/V1/007248	Claim	Damage	HJ EXPRESS	Credit Account	ZND172132852465	No	Hub/Depo/ Station Handling Issue	Express	Rejected	315.00		29-7-2024 09:52:00 PM		12-8-2024 09:52:00 PM			Audit Trail
CL/2024/07/V1/007247	Claim	Damage	CM WAn	Credit Account	ZND172190712909	No	Hub/Depo/ Station Handling Issue	Express	Pending Responsible Staff Details	238.00	200.00	29-7-2024 09:22:46 PM	23-9-2024 05:35:37 PM	12-8-2024 09:22:46 PM	21-9-2024 05:32:51 AM		Audit Trail
CL/2024/07/V1/007246	Claim	Lost	Wong Lee Yun	Credit Account	ZND171956331521	No	Hub/Depo/ Station Handling Issue	Express	Pending Responsible Staff Details	198.00	198.00	29-7-2024 07:14:36 PM	11-9-2024 05:27:11 PM	12-8-2024 07:14:36 PM	9-9-2024 05:16:41 AM		Audit Trail

CL/2024/07/V1/007245	Claim	Damage	MMATRIX SDN BHD	Credit Account	ZND172132782823	No	Hub/Depo/ Station Handling Issue	Express	Pending Responsible Staff and Payment Details	1099.00	200.00	29-7-2024 05:50:08 PM	13-3-2025 12:40:12 PM	12-8-2024 05:50:08 PM			Audit Trail
CL/2024/07/V1/007244	Claim	Damage	JACE CHEONG	Prepaid Account	ZND172183760634	No	Hub/Depo/ Station Handling Issue	Express	Pending by Operation	85.00		29-7-2024 05:14:20 PM	3-8-2024 10:31:44 AM	12-8-2024 05:14:20 PM			Audit Trail
CL/2024/07/V1/007243	Claim	Lost	GOODAN GMALLDOTCOM SDN. BHD.	Credit Account	ZND171813256011	Yes	Hub/Depo/ Station Handling Issue	Express	Pending Responsible Staff Details and Pending Upload Payment from Insurance Company	95.00	95.00	29-7-2024 02:46:41 PM		12-8-2024 02:46:41 PM			Audit Trail
CL/2024/07/V1/007242	Claim	Missing Content	EUMIKA (LEONG PENG HUAAT)	Credit Account	ZND172131198991	No	Hub/Depo/ Station Handling Issue	Express	Pending Responsible Staff and Payment Details	34.34	34.34	29-7-2024 02:27:55 PM	18-11-2024 08:45:47 AM	12-8-2024 02:27:55 PM			Audit Trail
CL/2024/07/V1/007241	Claim	Damage	CHIA SPORTS	Credit Account	ZND172132778260	Yes	Hub/Depo/ Station Handling Issue	Express	Pending by Claim Dept	111.32		29-7-2024 01:33:15 PM	9-10-2024 06:50:29 AM	12-8-2024 01:33:15 PM			Audit Trail
CL/2024/07/V1/007240	Claim	Damage	Best Express KUL Hub U10	Credit Account	ZND172018797309				Rejected	200.00		27-7-2024 09:24:25 PM		10-8-2024 09:24:25 PM			Audit Trail
CL/2024/07/V1/007239	Claim	Damage	YOUNGYF SDN BHD	Credit Account	ZND172183099857				Info Incomplete	287.00		27-7-2024 03:59:38 PM	29-7-2024 09:07:44 PM	10-8-2024 03:59:38 PM			Audit Trail
CL/2024/07/V1/007238	Claim	Damage	TND EXPRESS (M) SDN BHD	Credit Account	ZND172130363499				Rejected	200.00		27-7-2024 02:32:55 PM		10-8-2024 02:32:55 PM			Audit Trail
CL/2024/07/V1/007237	Claim	Damage	LING HUA KEONG	Credit Account	ZND172183759867				Rejected	400.00		27-7-2024 01:05:26 PM		10-8-2024 01:05:26 PM			Audit Trail
CL/2024/07/V1/007236	Claim	Damage	TND EXPRESS (M) SDN BHD	Credit Account	ZND172130021481				Rejected	200.00		27-7-2024 11:44:55 AM		10-8-2024 11:44:55 AM			Audit Trail
CL/2024/07/V1/007235	Claim	Damage	MY LIFE ESHOP	Credit Account	ZND172057130211				Rejected	70.00		26-7-2024 05:18:54 PM		9-8-2024 05:18:54 PM			Audit Trail

CL/2024/07/V1/007234	Claim	Damage	NG YONG KEAN	Prepaid Account	ZND171131448065	No	Force Majeure	Express	Pending Responsible Staff Details	90.00	90.00	26-7-2024 04:57:48 PM	13-10-2024 04:10:59 PM	9-8-2024 04:57:48 PM	11-10-2024 04:10:08 AM		Audit Trail
CL/2024/07/V1/007233	Claim	Lost	SPF HOME DECO SDN BHD	Credit Account	CND171819468838001	No	Hub/Depo/ Station Handling Issue	Express	Pending Responsible Staff Details	200.00	200.00	26-7-2024 03:52:58 PM	27-9-2024 01:53:26 PM	9-8-2024 03:52:58 PM	25-9-2024 01:51:08 AM		Audit Trail
CL/2024/07/V1/007232	Claim	Lost	SPF HOME DECO SDN BHD	Credit Account	ZND171819468838-1	No	Hub/Depo/ Station Handling Issue	Express	Pending Responsible Staff Details	200.00	200.00	26-7-2024 03:48:07 PM	28-9-2024 11:51:09 AM	9-8-2024 03:48:07 PM	26-9-2024 11:46:27 AM		Audit Trail
CL/2024/07/V1/007231	Claim	Damage	Like Bug Sdn Bhd	Credit Account	ZND172056925641	No	Force Majeure	Bulky	Rejected	170.00		26-7-2024 03:41:51 PM		9-8-2024 03:41:51 PM			Audit Trail
CL/2024/07/V1/007230	Claim	Damage	Like Bug Sdn Bhd	Credit Account	ZND172058851962	No	Force Majeure	Bulky	Rejected	180.00		26-7-2024 03:37:06 PM		9-8-2024 03:37:06 PM			Audit Trail
CL/2024/07/V1/007229	Claim	Delay Delivery Premium Parcel	Reenarezwanty bt yusoff	Cash	ZND171131391378				Rejected	56.00		26-7-2024 12:38:24 PM		9-8-2024 12:38:24 PM			Audit Trail
CL/2024/07/V1/007228	Claim	Lost	MMATRIX	Credit Account	ZND172056301797				Rejected	10.00		26-7-2024 11:45:38 AM		9-8-2024 11:45:38 AM			Audit Trail
CL/2024/07/V1/007227	Claim	Lost	MMATRIX	Credit Account	ZND172056287466	No	Hub/Depo/ Station Handling Issue	Express	Pending by Operation	10.00		26-7-2024 11:33:43 AM	31-7-2024 09:49:49 AM	9-8-2024 11:33:43 AM			Audit Trail
CL/2024/07/V1/007226	Claim	Lost	MMATRIX	Credit Account	ZND172055316976				Rejected	10.00		26-7-2024 11:19:26 AM		9-8-2024 11:19:26 AM			Audit Trail
CL/2024/07/V1/007225	Claim	Lost	MMATRIX	Credit Account	ZND171956192689				Rejected	10.00		26-7-2024 11:15:15 AM		9-8-2024 11:15:15 AM			Audit Trail
CL/2024/07/V1/007224	Claim	Lost	EXPEDITORS	Credit Account	ZND171717228008	No	Hub/Depo/ Station Handling Issue	Express	Pending Responsible Staff Details	390.00	200.00	26-7-2024 09:47:50 AM	21-10-2024 03:47:25 PM	9-8-2024 09:47:50 AM	19-10-2024 03:28:19 AM		Audit Trail
CL/2024/07/V1/007223	Claim	Damage FreshBox	EXPEDITORS	Credit Account	ZND172057097859				Rejected	35.00		26-7-2024 09:06:19 AM		9-8-2024 09:06:19 AM			Audit Trail
CL/2024/07/V1/007222	Claim	Lost	MMATRIX	Credit Account	ZND171955426532	No	Hub/Depo/ Station Handling Issue	Express	Pending by Operation	199.00		26-7-2024 08:53:19 AM	31-7-2024 02:23:39 PM	9-8-2024 08:53:19 AM			Audit Trail
CL/2024/07/V1/007221	Claim	Damage	AMT PC DISTRIBUTOR (PG) SDN BHD	Credit Account	ZND172132701060	No	Hub/Depo/ Station Handling Issue	Express	Pending Responsible Staff Details	314.00	314.00	25-7-2024 06:39:46 PM	29-11-2024 10:03:05 AM	8-8-2024 06:39:46 PM	27-11-2024 09:59:38 AM		Audit Trail

CL/2024/07/V1/007220	Claim	Damage	Ritma Prestasi Sdn Bhd	Credit Account	ZND172133156173				Rejected	118.00		25-7-2024 05:16:47 PM		8-8-2024 05:16:47 PM			Audit Trail
CL/2024/07/V1/007219	Claim	Damage FreshBox	Ong Yong Lee	Credit Account	ZND172131745188				Rejected	378.00		25-7-2024 03:57:59 PM		8-8-2024 03:57:59 PM			Audit Trail
CL/2024/07/V1/007218	Claim	Damage	MR YEE CHEN WEN	Credit Account	ZND172132027139				Rejected	960.00		25-7-2024 12:55:25 PM		8-8-2024 12:55:25 PM			Audit Trail
CL/2024/07/V1/007217	Claim	Delay Delivery Premium Parcel	VINCE KHAW BENG FOOK	Cash	ZND172131284380				Rejected	100.00		25-7-2024 12:20:40 PM		8-8-2024 12:20:40 PM			Audit Trail
CL/2024/07/V1/007216	Claim	Damage	CM WAN	Credit Account	ZND172132876164	No	Hub/Depo/ Station Handling Issue	Express	Pending Responsible Staff Details	388.72	200.00	25-7-2024 11:06:36 AM	23-9-2024 05:32:16 PM	8-8-2024 11:06:36 AM	21-9-2024 05:27:26 AM		Audit Trail
CL/2024/07/V1/007215	Claim	Damage	NORAZIAN BINTI MD.YUSOF	Cash	ZND172131620379	No	Force Majeure	FreshBox	Pending Responsible Staff Details	235.00	200.00	25-7-2024 08:46:48 AM	2-8-2024 06:06:19 PM	8-8-2024 08:46:48 AM	31-7-2024 06:00:32 AM		Audit Trail
CL/2024/07/V1/007214	Claim	Lost	iSphere	Prepaid Account	ZND171522845926	No	Hub/Depo/ Station Handling Issue	Express	Pending Responsible Staff Details	3590.00	200.00	24-7-2024 05:16:29 PM	2-8-2024 11:48:24 AM	7-8-2024 05:16:29 PM	31-7-2024 11:47:03 AM		Audit Trail
CL/2024/07/V1/007213	Claim	Damage	AIK HOE	Credit Account	ZND172057092786	No	Hub/Depo/ Station Handling Issue	Express	Rejected	200.00		24-7-2024 04:07:22 PM		7-8-2024 04:07:22 PM			Audit Trail
CL/2024/07/V1/007212	Claim	Damage	Nadi Unggul Kreatif Sdn. Bhd.	Credit Account	ZND172130671785				Info Incomplete	0.00		24-7-2024 03:05:03 PM	31-7-2024 03:36:41 PM	7-8-2024 03:05:03 PM			Audit Trail
CL/2024/07/V1/007211	Claim	Damage	FIRST MEDIXX SDN BHD	Credit Account	CND172130210991006				Rejected	0.00		24-7-2024 02:46:18 PM		7-8-2024 02:46:18 PM			Audit Trail
CL/2024/07/V1/007210	Claim	Delay Delivery Premium Parcel	VINCE KHAW BENG FOOK	Cash	ZND172131284380				Rejected	100.00		24-7-2024 02:40:58 PM		7-8-2024 02:40:58 PM			Audit Trail
CL/2024/07/V1/007209	Claim	Damage	NAKADA GROUP M SDN BHD	Credit Account	ZND172057621443				Info Incomplete	269.00		24-7-2024 11:39:44 AM	27-7-2024 11:23:19 AM	7-8-2024 11:39:44 AM			Audit Trail
CL/2024/07/V1/007208	Claim	Lost	AMLIFE INTERNATIONAL SDN BHD	Credit Account	ZND172054361274	No	Hub/Depo/ Station Handling Issue	Express	Pending Responsible Staff Details	198.00	198.00	24-7-2024 10:39:14 AM	9-10-2024 03:56:45 PM	7-8-2024 10:39:14 AM	7-10-2024 03:55:01 AM		Audit Trail
CL/2024/07/V1/007207	Claim	Lost	KU NUR AL IRADAH	Credit Account	ZND171813786662	No	Hub/Depo/ Station Handling Issue	Express	Pending Responsible Staff Details	524.00	524.00	24-7-2024 10:33:00 AM	25-4-2025 02:39:02 PM	7-8-2024 10:33:00 AM	23-4-2025 02:10:59 AM		Audit Trail

CL/2024/07/V1/007206	Claim	Lost	MMATRIX	Credit Account	ZND172054609819	No	Hub/Depo/ Station Handling Issue	Express	Pending by Operation	1299.00		24-7-2024 08:34:20 AM	31-7-2024 11:32:52 AM	7-8-2024 08:34:20 AM			Audit Trail
CL/2024/07/V1/007205	Claim	Damage	Halimah Hanim binti Mohd Hashim	Cash	ZND172131620379				Rejected	235.00		23-7-2024 05:55:50 PM		6-8-2024 05:55:50 PM			Audit Trail
CL/2024/07/V1/007204	Claim	Damage	KS TAN	Credit Account	ZND172130474256	Yes	Hub/Depo/ Station Handling Issue	Express	Pending Responsible Staff Details and Pending Upload Payment from Insurance Company	750.00	375.00	23-7-2024 03:38:54 PM		6-8-2024 03:38:54 PM	27-1-2025 02:17:28 AM		Audit Trail
CL/2024/07/V1/007203	Claim	Damage	U & ME Electrical Sdn Bhd	Credit Account	ZND172058097605	No	Hub/Depo/ Station Handling Issue	Express	Pending Responsible Staff Details	1730.00	200.00	23-7-2024 03:32:06 PM	6-10-2024 12:17:10 PM	6-8-2024 03:32:06 PM	4-10-2024 12:13:00 PM		Audit Trail
CL/2024/07/V1/007202	Claim	Damage	VW GROUP SOLUTIONS	Cash	ZND172058903470				Rejected	399.00		23-7-2024 03:13:24 PM		6-8-2024 03:13:24 PM			Audit Trail
CL/2024/07/V1/007201	Claim	Damage	CM WAN	Credit Account	ZND172129821764	No	Hub/Depo/ Station Handling Issue	Express	Pending Responsible Staff Details	760.00	200.00	23-7-2024 02:44:52 PM	2-8-2024 11:55:55 AM	6-8-2024 02:44:52 PM	31-7-2024 11:52:24 AM		Audit Trail
CL/2024/07/V1/007200	Claim	Damage	HOGAN VENTURES (M) SDN BHD	Prepaid Account	ZND172130288457	No	Hub/Depo/ Station Handling Issue	Express	Rejected	699.00		23-7-2024 11:55:16 AM		6-8-2024 11:55:16 AM			Audit Trail
CL/2024/07/V1/007199	Claim	Damage	Ms Kalai	Credit Account	ZND172058889040	No	Hub/Depo/ Station Handling Issue	Express	Rejected	95.00		23-7-2024 11:11:34 AM		6-8-2024 11:11:34 AM			Audit Trail
CL/2024/07/V1/007198	Claim	Damage	MMAG DIGITAL SDN BHD	Credit Account	ZND172055660215	No	Hub/Depo/ Station Handling Issue	Express	Pending Responsible Staff Details	1999.00	200.00	23-7-2024 09:52:53 AM	6-10-2024 09:40:43 AM	6-8-2024 09:52:53 AM	4-10-2024 09:36:23 AM		Audit Trail
CL/2024/07/V1/007197	Claim	Damage	NAKADA GROUP M SDN BHD	Credit Account	ZND172057379917				Rejected	63.00		22-7-2024 04:36:47 PM		5-8-2024 04:36:47 PM			Audit Trail
CL/2024/07/V1/007196	Claim	Delay Delivery Premium Parcel	MYPOST SOLUTIONS	Credit Account	ZND172058309005	No	Hub/Depo/ Station Handling Issue	Premium	Pending Responsible Staff Details	100.00	100.00	22-7-2024 01:43:08 PM	21-10-2024 12:18:18 PM	5-8-2024 01:43:08 PM	19-10-2024 12:10:00 PM		Audit Trail

CL/2024/07/V1/007195	Claim	Delay Delivery Premium Parcel	MYPOST SOLUTIONS	Credit Account	ZND172058986282	No	Hub/Depo/ Station Handling Issue	Premium	Pending Responsible Staff Details	60.00	60.00	22-7-2024 01:10:39 PM	21-10-2024 12:02:47 PM	5-8-2024 01:10:39 PM	19-10-2024 11:57:52 AM		Audit Trail
CL/2024/07/V1/007194	Claim	Lost	VARIOUS FURNITURE SDN BHD	Credit Account	ZND171769931130	No	Hub/Depo/ Station Handling Issue	Express	Pending Responsible Staff and Payment Details	86.60	86.60	22-7-2024 11:43:37 AM	28-9-2024 08:39:10 AM	5-8-2024 11:43:37 AM			Audit Trail
CL/2024/07/V1/007193	Claim	Damage	Perabot2u sdn bhd	Cash	ZND172056067358				Rejected	128.00		22-7-2024 09:24:28 AM		5-8-2024 09:24:28 AM			Audit Trail
CL/2024/07/V1/007192	Claim	Lost	MMATRIX	Credit Account	ZND171954379280				Rejected	10.00		22-7-2024 08:28:33 AM		5-8-2024 08:28:33 AM			Audit Trail
CL/2024/07/V1/007191	Claim	Damage	NG WEN YEN	Cash	ZND172129982694	No	Hub/Depo/ Station Handling Issue	Express	Pending Responsible Staff Details	889.00	200.00	21-7-2024 03:33:02 PM	13-10-2024 05:15:39 PM	4-8-2024 03:33:02 PM	11-10-2024 05:13:05 AM		Audit Trail
CL/2024/07/V1/007190	Claim	Delay Delivery Premium Parcel	FRANKIE TSEU SZE CHUN	Cash	ZND172058919273	No	Hub/Depo/ Station Handling Issue	Premium	Pending Responsible Staff Details	100.00	100.00	20-7-2024 10:14:10 PM	2-8-2024 05:59:28 PM	3-8-2024 10:14:10 PM	31-7-2024 05:57:14 AM		Audit Trail
CL/2024/07/V1/007189	Claim	Damage FreshBox	Syafiq	Prepaid Account	ZND172058711822	No	Hub/Depo/ Station Handling Issue	FreshBox	Pending Responsible Staff Details	15.00	15.00	20-7-2024 07:17:09 PM	13-10-2024 04:07:53 PM	3-8-2024 07:17:09 PM	11-10-2024 04:06:26 AM		Audit Trail
CL/2024/07/V1/007188	Claim	Damage FreshBox	SYAFIQ	Prepaid Account	ZND172058713840	No	Hub/Depo/ Station Handling Issue	FreshBox	Pending Responsible Staff Details	15.00	15.00	20-7-2024 07:15:28 PM	13-10-2024 04:13:45 PM	3-8-2024 07:15:28 PM	11-10-2024 04:12:53 AM		Audit Trail
CL/2024/07/V1/007187	Claim	Damage	CM WAN	Credit Account	ZND172058649590	No	Hub/Depo/ Station Handling Issue	Express	Pending Responsible Staff Details	118.72	118.72	20-7-2024 05:18:21 PM	23-9-2024 05:23:18 PM	3-8-2024 05:18:21 PM	21-9-2024 05:20:13 AM		Audit Trail
CL/2024/07/V1/007186	Claim	Missing Content	QM LIVE EMPIRE	Credit Account	ZND172054851256	No	Hub/Depo/ Station Handling Issue	Express	Pending Responsible Staff Details	99.60	99.60	20-7-2024 03:43:35 PM	16-8-2024 12:12:42 PM	3-8-2024 03:43:35 PM	14-8-2024 12:08:36 PM		Audit Trail
CL/2024/07/V1/007185	Claim	Damage	Best Express KUL Hub U10	Credit Account	ZND172057173485				Rejected	200.00		20-7-2024 02:11:21 PM		3-8-2024 02:11:21 PM			Audit Trail
CL/2024/07/V1/007184	Claim	Damage	PERABOT SUNGAI RAMBAI SDN BHD	Credit Account	ZND171955695372	No	Hub/Depo/ Station Handling Issue	Express	Rejected	769.00		20-7-2024 12:13:01 PM		3-8-2024 12:13:01 PM			Audit Trail
CL/2024/07/V1/007183	Claim	Damage	PP HOME FURNITURE (M) SDN. BHD.	Prepaid Account	CND172044042725001	No	Hub/Depo/ Station Handling Issue	Express	Pending Responsible Staff Details	197.00	197.00	20-7-2024 11:47:38 AM	13-10-2024 04:09:03 PM	3-8-2024 11:47:38 AM	11-10-2024 04:08:09 AM		Audit Trail

CL/2024/07/V1/007182	Claim	Damage	PP HOME FURNITURE (M) SDN. BHD.	Prepaid Account	ZND172057187093	No	Hub/Depo/ Station Handling Issue	Express	Pending Responsible Staff Details	249.00	200.00	20-7-2024 11:34:56 AM	13-10-2024 04:09:59 PM	3-8-2024 11:34:56 AM	11-10-2024 04:09:13 AM		Audit Trail
CL/2024/07/V1/007181	Claim	Damage	MD Zakir	Credit Account	ZND17180286111				Rejected	0.00		19-7-2024 07:10:23 PM		2-8-2024 07:10:23 PM			Audit Trail
CL/2024/07/V1/007180	Claim	Damage	J & K Worldwide Sdn Bhd	Credit Account	ZND172057035820				Info Incomplete	94.50		19-7-2024 04:45:02 PM	24-7-2024 02:58:27 PM	2-8-2024 04:45:02 PM			Audit Trail
CL/2024/07/V1/007179	Claim	Lost	MMATRIX	Credit Account	ZND172044623825	No	Hub/Depo/ Station Handling Issue	Express	Rejected	1099.00		19-7-2024 04:29:08 PM		2-8-2024 04:29:08 PM			Audit Trail
CL/2024/07/V1/007178	Claim	Lost	MMATRIX	Credit Account	ZND172044215716	No	Hub/Depo/ Station Handling Issue	Express	Rejected	1199.00		19-7-2024 04:22:01 PM		2-8-2024 04:22:01 PM			Audit Trail
CL/2024/07/V1/007177	Claim	Lost	NAZHATUL SHIMA BINTI MUSTAFA	Credit Account	ZND171817159486	No	Hub/Depo/ Station Handling Issue	Express	Pending Responsible Staff Details	415.00	200.00	19-7-2024 02:36:00 PM	13-10-2024 05:07:59 PM	2-8-2024 02:36:00 PM	11-10-2024 05:04:28 AM		Audit Trail
CL/2024/07/V1/007176	Claim	Damage	DOMUS ELECTRONIC HOME APPLIANCES	Credit Account	ZND172019296306	No	Hub/Depo/ Station Handling Issue	Express	Pending Responsible Staff Details	688.00	200.00	19-7-2024 11:05:24 AM	30-1-2026 03:28:00 PM	2-8-2024 11:05:24 AM	28-1-2026 03:21:45 AM		Audit Trail
CL/2024/07/V1/007175	Claim	Damage	MMATRIX SDN BHD	Credit Account	ZND172054797110	No	Hub/Depo/ Station Handling Issue	Express	Pending Responsible Staff Details and Pending Upload Payment from Insurance Company	599.00	200.00	19-7-2024 10:51:34 AM		2-8-2024 10:51:34 AM			Audit Trail
CL/2024/07/V1/007174	Claim	Lost	Ng Chong Swee	Credit Account	ZND172018927898	No	Hub/Depo/ Station Handling Issue	Express	Rejected	49.41		19-7-2024 09:08:16 AM		2-8-2024 09:08:16 AM			Audit Trail
CL/2024/07/V1/007173	Claim	Delay Delivery Premium Parcel	LINDA HUSSIN	Credit Account	ZND172057170828	No	Hub/Depo/ Station Handling Issue	Premium	Pending Responsible Staff Details	108.00	100.00	18-7-2024 08:12:27 PM	30-9-2024 02:30:00 PM	1-8-2024 08:12:27 PM	28-9-2024 02:25:59 AM		Audit Trail
CL/2024/07/V1/007172	Claim	Lost	MMATRIX SDN BHD	Credit Account	ZND171954731521	No	Hub/Depo/ Station Handling Issue	Express	Pending Responsible Staff Details	2997.00	200.00	18-7-2024 05:44:25 PM	11-10-2024 10:54:42 AM	1-8-2024 05:44:25 PM	9-10-2024 10:48:02 AM		Audit Trail
CL/2024/07/V1/007171	Claim	Lost	Hakim Aidil	Prepaid Account	ZND171522845926				Rejected	3590.00		18-7-2024 05:35:56 PM		1-8-2024 05:35:56 PM			Audit Trail

CL/2024/07/V1/007170	Claim	Damage	MY LIFE ESHOP	Credit Account	ZND172056351112				Rejected	25.00		18-7-2024 05:34:18 PM		1-8-2024 05:34:18 PM			Audit Trail
CL/2024/07/V1/007169	Claim	Damage	MMAG DIGITAL SDN BHD	Credit Account	ZND172018083518	No	Hub/Depo/ Station Handling Issue	Express	Pending by Operation	1999.00		18-7-2024 05:10:28 PM	24-7-2024 10:46:53 AM	1-8-2024 05:10:28 PM			Audit Trail
CL/2024/07/V1/007168	Claim	Damage FreshBox	MUHAMMAD AFIQ HAKIM BIN MOHD FAIZAL	Cash	ZND172057080882				Rejected	55.00		18-7-2024 03:21:41 PM		1-8-2024 03:21:41 PM			Audit Trail
CL/2024/07/V1/007167	Claim	Lost	CHEE SIANG HONG SDN BHD	Prepaid Account	ZND172054258574	No	Hub/Depo/ Station Handling Issue	Express	Pending Responsible Staff Details	44.47	44.47	18-7-2024 03:10:34 PM	13-10-2024 02:35:18 PM	1-8-2024 03:10:34 PM	11-10-2024 02:34:47 AM		Audit Trail
CL/2024/07/V1/007166	Claim	Lost	GT SUCCESS GLOBAL TRADING	Credit Account	ZND172018147357				Rejected	200.00		18-7-2024 01:57:54 PM		1-8-2024 01:57:54 PM			Audit Trail
CL/2024/07/V1/007165	Claim	Lost	Domica Furniture E-Commerce Sdn Bhd	Credit Account	ZND172018751592				Rejected	104.80		18-7-2024 11:40:06 AM		1-8-2024 11:40:06 AM			Audit Trail
CL/2024/07/V1/007164	Claim	Lost	MMAG DIGITAL SDN BHD	Credit Account	ZND171819452967				Rejected	50.00		18-7-2024 11:25:46 AM		1-8-2024 11:25:46 AM			Audit Trail
CL/2024/07/V1/007163	Claim	Lost	LE THI BOT (MYMY)	Credit Account	ZND171814895394	No	Hub/Depo/ Station Handling Issue	Express	Pending Responsible Staff Details	140.00	140.00	18-7-2024 11:21:06 AM	6-10-2024 12:06:08 PM	1-8-2024 11:21:06 AM	4-10-2024 12:02:37 PM		Audit Trail
CL/2024/07/V1/007162	Claim	Damage	LAZIOR SDN BHD	Credit Account	ZND172053623878	No	Hub/Depo/ Station Handling Issue	Express	Pending Responsible Staff Details	69.90	69.90	18-7-2024 11:19:23 AM	6-10-2024 10:04:47 AM	1-8-2024 11:19:23 AM	4-10-2024 10:00:52 AM		Audit Trail
CL/2024/07/V1/007161	Claim	Damage	GLOBALTECH LIGHTING & ELETRICAL SDN BHD	Credit Account	ZND172055077815				Rejected	690.00		18-7-2024 11:15:23 AM		1-8-2024 11:15:23 AM			Audit Trail
CL/2024/07/V1/007160	Claim	Lost	MMATRIX	Credit Account	ZND171956157022	No	Hub/Depo/ Station Handling Issue	Express	Pending by Operation	10.00		18-7-2024 10:32:01 AM	20-7-2024 11:39:25 AM	1-8-2024 10:32:01 AM			Audit Trail
CL/2024/07/V1/007159	Claim	Lost	MMATRIX	Credit Account	ZND171955426242	No	Hub/Depo/ Station Handling Issue	Express	Pending by Operation	1199.00		18-7-2024 10:30:34 AM	20-7-2024 11:46:03 AM	1-8-2024 10:30:34 AM			Audit Trail

CL/2024/07/V1/007158	Claim	Lost	MMATRIX	Credit Account	ZND171955426181				Rejected	1199.00		18-7-2024 10:27:46 AM		1-8-2024 10:27:46 AM			Audit Trail
CL/2024/07/V1/007157	Claim	Lost	MMATRIX	Credit Account	ZND171955426143	No	Hub/Depo/ Station Handling Issue	Express	Rejected	1199.00		18-7-2024 10:25:53 AM		1-8-2024 10:25:53 AM			Audit Trail
CL/2024/07/V1/007156	Claim	Lost	MMATRIX	Credit Account	ZND171954672879	No	Hub/Depo/ Station Handling Issue	Express	Pending Responsible Staff Details	1099.00	200.00	18-7-2024 09:51:03 AM	6-10-2024 09:49:19 AM	1-8-2024 09:51:03 AM	4-10-2024 09:46:33 AM		Audit Trail
CL/2024/07/V1/007155	Claim	Lost	MMATRIX	Credit Account	ZND171954673180				Rejected	10.00		18-7-2024 09:48:32 AM		1-8-2024 09:48:32 AM			Audit Trail
CL/2024/07/V1/007154	Claim	Lost	MMATRIX	Credit Account	ZND171953877985				Rejected	10.00		18-7-2024 09:43:29 AM		1-8-2024 09:43:29 AM			Audit Trail
CL/2024/07/V1/007153	Claim	Lost	MMATRIX	Credit Account	ZND171953607865	No	Hub/Depo/ Station Handling Issue	Express	Rejected	10.00		18-7-2024 09:41:39 AM		1-8-2024 09:41:39 AM			Audit Trail
CL/2024/07/V1/007152	Claim	Lost	MMATRIX	Credit Account	ZND171953075619	No	Hub/Depo/ Station Handling Issue	Express	Rejected	10.00		18-7-2024 09:34:30 AM		1-8-2024 09:34:30 AM			Audit Trail
CL/2024/07/V1/007151	Claim	Lost	MMATRIX	Credit Account	ZND171952321748				Rejected	10.00		18-7-2024 09:29:45 AM		1-8-2024 09:29:45 AM			Audit Trail
CL/2024/07/V1/007150	Claim	Lost	MMATRIX	Credit Account	ZND171952310339				Rejected	1199.00		18-7-2024 09:28:01 AM		1-8-2024 09:28:01 AM			Audit Trail
CL/2024/07/V1/007149	Claim	Lost	MMATRIX	Credit Account	ZND171952308008	No	Hub/Depo/ Station Handling Issue	Express	Rejected	899.00		18-7-2024 09:23:48 AM		1-8-2024 09:23:48 AM			Audit Trail
CL/2024/07/V1/007148	Claim	Lost	MMATRIX	Credit Account	ZND171952429109				Rejected	10.00		18-7-2024 09:20:48 AM		1-8-2024 09:20:48 AM			Audit Trail
CL/2024/07/V1/007147	Claim	Lost	MMATRIX	Credit Account	ZND171951947918				Rejected	10.00		18-7-2024 09:15:28 AM		1-8-2024 09:15:28 AM			Audit Trail
CL/2024/07/V1/007146	Claim	Lost	MMATRIX	Credit Account	ZND171932806012	No	Hub/Depo/ Station Handling Issue	Express	Pending by Operation	10.00		18-7-2024 09:13:53 AM	20-7-2024 04:16:48 PM	1-8-2024 09:13:53 AM			Audit Trail
CL/2024/07/V1/007145	Claim	Damage	U & ME Electrical Sdn Bhd	Credit Account	ZND172044645964	No	Force Majeure	Bulky	Pending Responsible Staff Details	1557.00	200.00	17-7-2024 04:57:15 PM	7-9-2024 03:27:12 PM	31-7-2024 04:57:15 PM	5-9-2024 03:15:02 AM		Audit Trail

CL/2024/07/V1/007144	Claim	Damage	Mohd ridzwan bin hamdan	Cash	CND172056163326001	No	Hub/Depo/Station Handling Issue	Express	Rejected	0.00		17-7-2024 04:12:13 PM		31-7-2024 04:12:13 PM			Audit Trail
CL/2024/07/V1/007143	Claim	Lost	NEESHAZ COLLECTION	Credit Account	ZND171814783486	No	Hub/Depo/Station Handling Issue	Express	Pending by Operation	43.00		17-7-2024 01:10:04 PM	21-7-2024 11:25:31 AM	31-7-2024 01:10:04 PM			Audit Trail
CL/2024/07/V1/007142	Claim	Lost	EFS	Credit Account	EFS1004173845Z				Rejected	511.54		17-7-2024 01:02:47 PM		31-7-2024 01:02:47 PM			Audit Trail
CL/2024/07/V1/007141	Claim	Lost	MMATRIX	Credit Account	ZND171956340493	No	Hub/Depo/Station Handling Issue	Express	Pending Responsible Staff Details	10.00	10.00	17-7-2024 10:49:39 AM	1-9-2024 11:33:18 AM	31-7-2024 10:49:39 AM	30-8-2024 11:29:10 AM		Audit Trail
CL/2024/07/V1/007140	Claim	Lost	MMATRIX	Credit Account	ZND171955870304				Rejected	999.00		17-7-2024 10:47:47 AM		31-7-2024 10:47:47 AM			Audit Trail
CL/2024/07/V1/007139	Claim	Damage	H STYLE FURNITURE TRADING	Cash	ZND172044156675	No	Hub/Depo/Station Handling Issue	Express	Rejected	186.00		17-7-2024 08:29:10 AM		31-7-2024 08:29:10 AM			Audit Trail
CL/2024/07/V1/007138	Claim	Damage	BABY YUM YUM SHOP	Prepaid Account	ZND172056454806				Rejected	0.00		16-7-2024 08:58:41 PM		30-7-2024 08:58:41 PM			Audit Trail
CL/2024/07/V1/007137	Claim	Damage	NG JIAN YE	Credit Account	10255107575	No	Hub/Depo/Station Handling Issue	Express	Rejected	1421.94		16-7-2024 07:03:19 PM		30-7-2024 07:03:19 PM			Audit Trail
CL/2024/07/V1/007136	Claim	Missing Content	Ng Chong Swee	Credit Account	ZND172056239243	No	Hub/Depo/Station Handling Issue	Express	Rejected	67.41		16-7-2024 02:59:40 PM		30-7-2024 02:59:40 PM			Audit Trail
CL/2024/07/V1/007135	Claim	Missing Content	Ng Chong Swee	Credit Account	ZND172019203250				Rejected	67.41		16-7-2024 02:57:47 PM		30-7-2024 02:57:47 PM			Audit Trail
CL/2024/07/V1/007134	Claim	Delay Delivery Premium Parcel	MY LIFE ESHOP	Credit Account	ZND171952298637				Rejected	119.20		16-7-2024 02:17:16 PM		30-7-2024 02:17:16 PM			Audit Trail
CL/2024/07/V1/007133	Claim	Lost	Domica Furniture E-Commerce Sdn Bhd	Credit Account	ZND171954636482				Rejected	197.90		16-7-2024 12:09:51 PM		30-7-2024 12:09:51 PM			Audit Trail
CL/2024/07/V1/007132	Claim	Damage	BIGSALES MARKETING SDN BHD	Credit Account	ZND172054144266				Rejected	90.00		16-7-2024 11:40:45 AM		30-7-2024 11:40:45 AM			Audit Trail

CL/2024/07/V1/007131	Claim	Damage	Kaira Technology (M) Sdn Bhd	Credit Account	ZND171769983832				Rejected	1540.00		16-7-2024 11:36:36 AM		30-7-2024 11:36:36 AM			Audit Trail
CL/2024/07/V1/007130	Claim	Lost	MMATRIX	Credit Account	ZND171817094770				Rejected	199.00		16-7-2024 10:04:41 AM		30-7-2024 10:04:41 AM			Audit Trail
CL/2024/07/V1/007129	Claim	Lost	MMATRIX	Credit Account	ZND171816162678				Rejected	10.00		16-7-2024 10:00:54 AM		30-7-2024 10:00:54 AM			Audit Trail
CL/2024/07/V1/007128	Claim	Damage	ONG SIEW WOON	Credit Account	ZND171956583791				Info Incomplete	8700.00		15-7-2024 10:11:21 PM	20-7-2024 03:40:45 PM	29-7-2024 10:11:21 PM			Audit Trail
CL/2024/07/V1/007127	Claim	Lost	Tasnim, 60102861685	Credit Account	ZND171951635112	No	Hub/Depo/ Station Handling Issue	Express	Rejected	210.38		15-7-2024 06:52:56 PM		29-7-2024 06:52:56 PM			Audit Trail
CL/2024/07/V1/007126	Claim	Lost	SPF HOME DECO SDN BHD	Credit Account	ZND171815219038	No	Hub/Depo/ Station Handling Issue	Express	Pending Responsible Staff Details	25.00	25.00	15-7-2024 05:35:07 PM	9-9-2024 10:58:11 AM	29-7-2024 05:35:07 PM	7-9-2024 10:53:25 AM		Audit Trail
CL/2024/07/V1/007125	Claim	Damage	Kooka Paper Manufacturing Sdn Bhd	Credit Account	ZND172044148359	No	Hub/Depo/ Station Handling Issue	Express	Pending Responsible Staff Details	67.65	67.65	15-7-2024 05:07:42 PM	11-9-2024 05:09:43 PM	29-7-2024 05:07:42 PM	9-9-2024 05:06:05 AM		Audit Trail
CL/2024/07/V1/007124	Claim	Lost	Best Express KUL Hub U10	Credit Account	CND171954278910001	No	Hub/Depo/ Station Handling Issue	Express	Rejected	200.00		15-7-2024 04:47:07 PM		29-7-2024 04:47:07 PM			Audit Trail
CL/2024/07/V1/007123	Claim	Lost	Best Express KUL Hub U10	Credit Account	ZND171954274493	No	Hub/Depo/ Station Handling Issue	Express	Rejected	200.00		15-7-2024 04:46:19 PM		29-7-2024 04:46:19 PM			Audit Trail
CL/2024/07/V1/007122	Claim	Damage	Best Express KUL Hub U10	Credit Account	CND171819240625001				Rejected	200.00		15-7-2024 04:43:54 PM		29-7-2024 04:43:54 PM			Audit Trail
CL/2024/07/V1/007121	Claim	Damage	Best Express KUL Hub U10	Credit Account	ZND171819240625				Rejected	200.00		15-7-2024 04:42:48 PM		29-7-2024 04:42:48 PM			Audit Trail
CL/2024/07/V1/007120	Claim	Damage	Best Express KUL Hub U10	Credit Account	CND171952825956001				Rejected	200.00		15-7-2024 04:41:40 PM		29-7-2024 04:41:40 PM			Audit Trail
CL/2024/07/V1/007119	Claim	Damage	Best Express KUL Hub U10	Credit Account	ZND171952824102				Rejected	200.00		15-7-2024 04:39:02 PM		29-7-2024 04:39:02 PM			Audit Trail

CL/2024/07/V1/007118	Claim	Damage	Best Express KUL Hub U10	Credit Account	ZND171955130941				Rejected	200.00		15-7-2024 04:38:04 PM		29-7-2024 04:38:04 PM			Audit Trail
CL/2024/07/V1/007117	Claim	Damage	Best Express KUL Hub U10	Credit Account	ZND171802355916				Rejected	200.00		15-7-2024 04:36:44 PM		29-7-2024 04:36:44 PM			Audit Trail
CL/2024/07/V1/007116	Claim	Lost	SPF HOME DECO SDN BHD	Credit Account	CND171819468838001				Rejected	200.00		15-7-2024 04:12:05 PM		29-7-2024 04:12:05 PM			Audit Trail
CL/2024/07/V1/007115	Claim	Lost	SPF HOME DECO SDN BHD	Credit Account	ZND171819468838				Rejected	200.00		15-7-2024 04:04:58 PM		29-7-2024 04:04:58 PM			Audit Trail
CL/2024/07/V1/007114	Claim	Missing Content	AIK HOE	Credit Account	ZND171952900622				Rejected	200.00		15-7-2024 01:17:44 PM		29-7-2024 01:17:44 PM			Audit Trail
CL/2024/07/V1/007113	Claim	Damage	TANRADIO.COM ELECTRICAL SDN BHD	Credit Account	ZND172044050973	Yes	Hub/Depo/ Station Handling Issue	Express	Rejected	2399.00		15-7-2024 12:45:45 PM		29-7-2024 12:45:45 PM			Audit Trail
CL/2024/07/V1/007112	Claim	Lost	Domica Furniture E-Commerce Sdn Bhd	Credit Account	ZND171952994195	No	Hub/Depo/ Station Handling Issue	Express	Pending by Operation	197.90		15-7-2024 12:08:12 PM	26-9-2024 09:40:55 AM	29-7-2024 12:08:12 PM			Audit Trail
CL/2024/07/V1/007111	Claim	Delay Delivery Premium Parcel	SPF HOME DECO SDN BHD	Credit Account	ZND171802696316	No	Hub/Depo/ Station Handling Issue	Express	Pending Responsible Staff Details	35.83	35.83	15-7-2024 12:02:38 PM	9-9-2024 11:06:26 AM	29-7-2024 12:02:38 PM	7-9-2024 10:58:21 AM		Audit Trail
CL/2024/07/V1/007110	Claim	Delay Delivery Premium Parcel	SPF HOME DECO SDN BHD	Credit Account	ZND171770117301	No	Hub/Depo/ Station Handling Issue	Express	Pending Responsible Staff Details	70.17	70.17	15-7-2024 12:00:45 PM	11-9-2024 04:41:49 PM	29-7-2024 12:00:45 PM	9-9-2024 04:37:17 AM		Audit Trail
CL/2024/07/V1/007109	Claim	Delay Delivery Premium Parcel	SPF HOME DECO SDN BHD	Credit Account	ZND171716187979	No	Hub/Depo/ Station Handling Issue	Express	Pending Responsible Staff Details	141.51	141.51	15-7-2024 11:57:37 AM	11-9-2024 04:57:25 PM	29-7-2024 11:57:37 AM	9-9-2024 04:53:10 AM		Audit Trail
CL/2024/07/V1/007108	Claim	Delay Delivery Premium Parcel	SPF HOME DECO SDN BHD	Credit Account	ZND171769314278	No	Hub/Depo/ Station Handling Issue	Express	Pending Responsible Staff Details	29.89	29.89	15-7-2024 11:54:00 AM	11-9-2024 04:33:30 PM	29-7-2024 11:54:00 AM	9-9-2024 04:26:46 AM		Audit Trail
CL/2024/07/V1/007107	Claim	Delay Delivery Premium Parcel	SPF HOME DECO SDN BHD	Credit Account	ZND171769613340	No	Hub/Depo/ Station Handling Issue	Express	Pending Responsible Staff Details	80.35	80.35	15-7-2024 11:51:35 AM	14-9-2024 09:47:45 AM	29-7-2024 11:51:35 AM	12-9-2024 09:44:22 AM		Audit Trail

CL/2024/07/V1/007106	Claim	Delay Delivery Premium Parcel	SPF HOME DECO SDN BHD	Credit Account	ZND171812002794	No	Hub/Depo/ Station Handling Issue	Express	Pending Responsible Staff Details	40.28	40.28	15-7-2024 11:42:41 AM	14-9-2024 09:52:02 AM	29-7-2024 11:42:41 AM	12-9-2024 09:47:56 AM		Audit Trail
CL/2024/07/V1/007105	Claim	Delay Delivery Premium Parcel	SPF HOME DECO SDN BHD	Credit Account	ZND171769312748	No	Hub/Depo/ Station Handling Issue	Express	Pending Responsible Staff Details	25.44	25.44	15-7-2024 11:39:56 AM	14-9-2024 09:54:20 AM	29-7-2024 11:39:56 AM	12-9-2024 09:52:11 AM		Audit Trail
CL/2024/07/V1/007104	Claim	Delay Delivery Premium Parcel	SPF HOME DECO SDN BHD	Credit Account	ZND171718079296	No	Hub/Depo/ Station Handling Issue	Express	Pending Responsible Staff Details	46.96	46.96	15-7-2024 11:36:59 AM	14-9-2024 09:56:37 AM	29-7-2024 11:36:59 AM	12-9-2024 09:54:31 AM		Audit Trail
CL/2024/07/V1/007103	Claim	Lost	LIM YU WEN	Credit Account	ZND171954687507	No	Hub/Depo/ Station Handling Issue	Express	Pending Responsible Staff Details	599.00	200.00	15-7-2024 11:33:59 AM	30-9-2024 02:19:44 PM	29-7-2024 11:33:59 AM	28-9-2024 02:17:33 AM		Audit Trail
CL/2024/07/V1/007102	Claim	Delay Delivery Premium Parcel	SPF HOME DECO SDN BHD	Credit Account	ZND171767729852	No	Hub/Depo/ Station Handling Issue	Express	Pending Responsible Staff Details	52.58	52.58	15-7-2024 11:21:48 AM	14-9-2024 09:58:40 AM	29-7-2024 11:21:48 AM	12-9-2024 09:56:44 AM		Audit Trail
CL/2024/07/V1/007101	Claim	Delay Delivery Premium Parcel	SPF HOME DECO SDN BHD	Credit Account	ZND171716496248	No	Hub/Depo/ Station Handling Issue	Express	Pending Responsible Staff Details	15.79	15.79	15-7-2024 11:18:17 AM	14-9-2024 10:00:37 AM	29-7-2024 11:18:17 AM	12-9-2024 09:58:48 AM		Audit Trail
CL/2024/07/V1/007100	Claim	Delay Delivery Premium Parcel	SPF HOME DECO SDN BHD	Credit Account	ZND171802398234	No	Hub/Depo/ Station Handling Issue	Express	Pending Responsible Staff Details	8.90	8.90	15-7-2024 11:09:34 AM	14-9-2024 10:10:15 AM	29-7-2024 11:09:34 AM	12-9-2024 10:00:44 AM		Audit Trail
CL/2024/07/V1/007099	Claim	Delay Delivery Premium Parcel	SPF HOME DECO SDN BHD	Credit Account	ZND171769590627	No	Hub/Depo/ Station Handling Issue	Express	Pending Responsible Staff Details	5.83	5.83	15-7-2024 11:07:53 AM	14-9-2024 10:13:54 AM	29-7-2024 11:07:53 AM	12-9-2024 10:10:29 AM		Audit Trail
CL/2024/07/V1/007098	Claim	Delay Delivery Premium Parcel	SPF HOME DECO SDN BHD	Credit Account	ZND171767684328	No	Hub/Depo/ Station Handling Issue	Express	Pending Responsible Staff Details	5.83	5.83	15-7-2024 11:02:18 AM	14-9-2024 10:16:15 AM	29-7-2024 11:02:18 AM	12-9-2024 10:14:03 AM		Audit Trail
CL/2024/07/V1/007097	Claim	Delay Delivery Premium Parcel	SPF HOME DECO SDN BHD	Credit Account	ZND171717501606				Rejected	55.64		15-7-2024 10:58:26 AM		29-7-2024 10:58:26 AM			Audit Trail
CL/2024/07/V1/007096	Claim	Delay Delivery Premium Parcel	THE FLOWER PRINCE	Prepaid Account	ZND172044538549	No	Hub/Depo/ Station Handling Issue	Premium	Pending Responsible Staff Details	100.00	100.00	15-7-2024 09:57:04 AM	18-6-2025 10:06:05 AM	29-7-2024 09:57:04 AM	16-6-2025 10:00:48 AM		Audit Trail
CL/2024/07/V1/007095	Claim	Delay Delivery Premium Parcel	SPF HOME DECO SDN BHD	Credit Account	ZND171717501651	No	Hub/Depo/ Station Handling Issue	Express	Pending Responsible Staff Details	71.66	71.66	14-7-2024 05:23:59 PM	14-9-2024 10:18:35 AM	28-7-2024 05:23:59 PM	12-9-2024 10:16:25 AM		Audit Trail
CL/2024/07/V1/007094	Claim	Short Piece	TANCHENGSEE87	Credit Account	6566539361				Rejected	50.00		14-7-2024 04:55:37 PM		28-7-2024 04:55:37 PM			Audit Trail

CL/2024/07/V1/007093	Claim	Delay Delivery Premium Parcel	SPF HOME DECO SDN BHD	Credit Account	ZND171768458546	No	Hub/Depo/ Station Handling Issue	Express	Pending Responsible Staff Details	25.44	25.44	14-7-2024 04:54:50 PM	27-9-2024 01:55:37 PM	28-7-2024 04:54:50 PM	25-9-2024 01:53:45 AM		Audit Trail
CL/2024/07/V1/007092	Claim	Lost	JESSIEFUI6226	Credit Account	6566538473	No	Hub/Depo/ Station Handling Issue	Express	Rejected	470.00		14-7-2024 04:51:01 PM		28-7-2024 04:51:01 PM			Audit Trail
CL/2024/07/V1/007091	Claim	Delay Delivery Premium Parcel	SPF HOME DECO SDN BHD	Credit Account	ZND171767729432	No	Hub/Depo/ Station Handling Issue	Express	Pending Responsible Staff Details	71.66	71.66	14-7-2024 04:38:47 PM	14-9-2024 10:20:59 AM	28-7-2024 04:38:47 PM	12-9-2024 10:18:42 AM		Audit Trail
CL/2024/07/V1/007090	Claim	Delay Delivery Premium Parcel	SPF HOME DECO SDN BHD	Credit Account	ZND171716493445	No	Hub/Depo/ Station Handling Issue	Express	Pending Responsible Staff Details	35.83	35.83	14-7-2024 04:29:11 PM	14-9-2024 10:26:29 AM	28-7-2024 04:29:11 PM	12-9-2024 10:21:40 AM		Audit Trail
CL/2024/07/V1/007089	Claim	Delay Delivery Premium Parcel	SPF HOME DECO SDN BHD	Credit Account	ZND171715804938	No	Hub/Depo/ Station Handling Issue	Express	Pending Responsible Staff Details	77.80	77.80	14-7-2024 04:11:40 PM	14-9-2024 10:28:30 AM	28-7-2024 04:11:40 PM	12-9-2024 10:26:34 AM		Audit Trail
CL/2024/07/V1/007088	Claim	Delay Delivery Premium Parcel	SPF HOME DECO SDN BHD	Credit Account	ZND171716188877	No	Hub/Depo/ Station Handling Issue	Express	Pending Responsible Staff Details	67.20	67.20	14-7-2024 04:07:02 PM	14-9-2024 10:30:34 AM	28-7-2024 04:07:02 PM	12-9-2024 10:28:36 AM		Audit Trail
CL/2024/07/V1/007087	Claim	Delay Delivery Premium Parcel	SPF HOME DECO SDN BHD	Credit Account	ZND171716185883	No	Hub/Depo/ Station Handling Issue	Express	Pending Responsible Staff Details	40.28	40.28	14-7-2024 03:15:44 PM	14-9-2024 10:32:26 AM	28-7-2024 03:15:44 PM	12-9-2024 10:30:41 AM		Audit Trail
CL/2024/07/V1/007086	Claim	Delay Delivery Premium Parcel	SPF HOME DECO SDN BHD	Credit Account	ZND171716185708	No	Hub/Depo/ Station Handling Issue	Express	Pending Responsible Staff Details	34.34	34.34	14-7-2024 03:10:53 PM	14-9-2024 10:37:12 AM	28-7-2024 03:10:53 PM	12-9-2024 10:34:37 AM		Audit Trail
CL/2024/07/V1/007085	Claim	Delay Delivery Premium Parcel	SPF HOME DECO SDN BHD	Credit Account	ZND171715558831	No	Hub/Depo/ Station Handling Issue	Express	Pending Responsible Staff Details	29.15	29.15	14-7-2024 01:33:09 PM	14-9-2024 10:39:28 AM	28-7-2024 01:33:09 PM	12-9-2024 10:37:18 AM		Audit Trail
CL/2024/07/V1/007084	Claim	Delay Delivery Premium Parcel	SPF HOME DECO SDN BHD	Credit Account	ZND171709462557	No	Hub/Depo/ Station Handling Issue	Express	Pending Responsible Staff Details	34.34	34.34	14-7-2024 01:28:14 PM	14-9-2024 10:41:34 AM	28-7-2024 01:28:14 PM	12-9-2024 10:39:34 AM		Audit Trail
CL/2024/07/V1/007083	Claim	Delay Delivery Premium Parcel	SPF HOME DECO SDN BHD	Credit Account	ZND171525129849-1				Rejected	9.75		14-7-2024 12:39:09 PM		28-7-2024 12:39:09 PM			Audit Trail
CL/2024/07/V1/007082	Claim	Delay Delivery Premium Parcel	SPF HOME DECO SDN BHD	Credit Account	ZND171714784606	No	Hub/Depo/ Station Handling Issue	Express	Pending Responsible Staff Details	8.90	8.90	14-7-2024 12:26:06 PM	27-9-2024 01:57:48 PM	28-7-2024 12:26:06 PM	25-9-2024 01:55:42 AM		Audit Trail

CL/2024/07/V1/007081	Claim	Delay Delivery Premium Parcel	SPF HOME DECO SDN BHD	Credit Account	ZND171709468344	No	Hub/Depo/ Station Handling Issue	Express	Pending Responsible Staff Details	44.73	44.73	14-7-2024 12:19:27 PM	11-9-2024 03:42:57 PM	28-7-2024 12:19:27 PM	9-9-2024 03:27:15 AM		Audit Trail
CL/2024/07/V1/007080	Claim	Delay Delivery Premium Parcel	SPF HOME DECO SDN BHD	Credit Account	ZND171681739586	No	Hub/Depo/ Station Handling Issue	Express	Pending Responsible Staff Details	80.03	80.03	14-7-2024 12:14:19 PM	11-9-2024 03:26:36 PM	28-7-2024 12:14:19 PM	9-9-2024 03:21:42 AM		Audit Trail
CL/2024/07/V1/007079	Claim	Delay Delivery Premium Parcel	SPF HOME DECO SDN BHD	Credit Account	ZND171709460980	No	Hub/Depo/ Station Handling Issue	Express	Pending Responsible Staff Details	44.73	44.73	14-7-2024 12:07:13 PM	14-9-2024 10:43:35 AM	28-7-2024 12:07:13 PM	12-9-2024 10:41:42 AM		Audit Trail
CL/2024/07/V1/007078	Claim	Damage	Evelyn Koo	Credit Account	ZND172053282136				Info Incomplete	0.00		13-7-2024 12:16:32 PM	18-7-2024 02:04:44 PM	27-7-2024 12:16:32 PM			Audit Trail
CL/2024/07/V1/007077	Claim	Lost	PENI GROUP SDN. BHD	Credit Account	ZND171814175847	No	Driver Issue	Express	Rejected	636.89		13-7-2024 11:04:38 AM		27-7-2024 11:04:38 AM			Audit Trail
CL/2024/07/V1/007076	Claim	Damage	Xinjing Kee	Credit Account	CND172018798603002	No	Hub/Depo/ Station Handling Issue	Express	Pending Responsible Staff Details	200.00	200.00	13-7-2024 10:12:37 AM	30-9-2024 02:16:55 PM	27-7-2024 10:12:37 AM	28-9-2024 02:14:32 AM		Audit Trail
CL/2024/07/V1/007075	Claim	Delay Delivery Premium Parcel	Paperboy Logistics Sdn Bhd	Credit Account	ZND172044774367	No	Hub/Depo/ Station Handling Issue	Premium	Pending by Operation	0.00		12-7-2024 06:44:01 PM	18-7-2024 10:47:33 AM	26-7-2024 06:44:01 PM			Audit Trail
CL/2024/07/V1/007074	Claim	Damage	DOMUS ELECTRONIC HOME APPLIANCES	Credit Account	ZND172053777748	Yes	Hub/Depo/ Station Handling Issue	Express	Rejected	211.49		12-7-2024 05:22:36 PM		26-7-2024 05:22:36 PM			Audit Trail
CL/2024/07/V1/007073	Claim	Damage	SAMPOINT FURNITURE	Credit Account	ZND171955621364	No	Hub/Depo/ Station Handling Issue	Express	Pending Responsible Staff Details	144.00	144.00	12-7-2024 04:23:38 PM	30-9-2024 02:13:19 PM	26-7-2024 04:23:38 PM	28-9-2024 01:23:49 AM		Audit Trail
CL/2024/07/V1/007072	Claim	Delay Delivery Premium Parcel	Teh Han Nick	Cash	ZND172044580685	No	Hub/Depo/ Station Handling Issue	FreshBox	Pending by Operation	450.00		12-7-2024 03:27:38 PM	18-7-2024 09:56:15 AM	26-7-2024 03:27:38 PM			Audit Trail
CL/2024/07/V1/007071	Claim	Lost	MMATRIX	Credit Account	ZND171768291372	No	Hub/Depo/ Station Handling Issue	Express	Pending by Operation	10.00		12-7-2024 03:18:46 PM	18-7-2024 09:10:17 AM	26-7-2024 03:18:46 PM			Audit Trail
CL/2024/07/V1/007070	Claim	Delay Delivery Premium Parcel	NICK TEH	Cash	ZND172044580623	No	Hub/Depo/ Station Handling Issue	FreshBox	Pending by Operation	0.00		12-7-2024 03:17:58 PM	18-7-2024 09:47:56 AM	26-7-2024 03:17:58 PM			Audit Trail
CL/2024/07/V1/007069	Claim	Damage	MY LIFE ESHOP	Credit Account	ZND172018970474				Rejected	50.00		12-7-2024 03:00:35 PM		26-7-2024 03:00:35 PM			Audit Trail

CL/2024/07/V1/007068	Claim	Damage	CM WAN	Credit Account	ZND172044014463	No	Hub/Depo/ Station Handling Issue	Express	Pending Responsible Staff Details	260.72	200.00	12-7-2024 02:49:47 PM	23-9-2024 05:19:19 PM	26-7-2024 02:49:47 PM	21-9-2024 05:13:19 AM		Audit Trail
CL/2024/07/V1/007067	Claim	Damage	TANRADIO.COM ELECTRICAL SDN BHD	Credit Account	ZND172044507095	Yes	Hub/Depo/ Station Handling Issue	Express	Pending by Claim Dept	2399.00		12-7-2024 11:55:44 AM	1-5-2025 03:04:55 PM	26-7-2024 11:55:44 AM			Audit Trail
CL/2024/07/V1/007066	Claim	Lost	Domica Furniture E-Commerce Sdn Bhd	Credit Account	ZND171932713976				Rejected	184.70		12-7-2024 11:42:05 AM		26-7-2024 11:42:05 AM			Audit Trail
CL/2024/07/V1/007065	Claim	Lost	BOOSTCRAFT SDN BHD	Cash	ZND171952160460	No	Hub/Depo/ Station Handling Issue	Premium	Pending Responsible Staff Details	200.00	200.00	12-7-2024 10:54:34 AM	30-9-2024 12:33:05 PM	26-7-2024 10:54:34 AM	28-9-2024 12:30:35 PM		Audit Trail
CL/2024/07/V1/007064	Claim	Lost	MMATRIX SDN BHD	Credit Account	ZND171817585803	No	Hub/Depo/ Station Handling Issue	Express	Pending Responsible Staff Details	1199.00	200.00	12-7-2024 10:17:09 AM	14-9-2024 02:01:43 PM	26-7-2024 10:17:09 AM	12-9-2024 01:51:31 AM		Audit Trail
CL/2024/07/V1/007063	Claim	Damage	CM Wan	Credit Account	ZND172044034850	No	Hub/Depo/ Station Handling Issue	Express	Pending Responsible Staff Details	218.00	200.00	12-7-2024 09:59:12 AM	23-9-2024 05:10:33 PM	26-7-2024 09:59:12 AM	21-9-2024 05:04:58 AM		Audit Trail
CL/2024/07/V1/007062	Claim	Damage	HOME HEAVEN SDN BHD	Credit Account	ZND172053613589	Yes	Hub/Depo/ Station Handling Issue	Express	Pending Responsible Staff and Payment Details	438.35	438.35	11-7-2024 05:59:08 PM	5-9-2025 11:09:47 AM	25-7-2024 05:59:08 PM			Audit Trail
CL/2024/07/V1/007061	Claim	Delay Delivery Premium Parcel	SPF HOME DECO SDN BHD	Credit Account	ZND171403916233				Rejected	18.02		11-7-2024 05:36:04 PM		25-7-2024 05:36:04 PM			Audit Trail
CL/2024/07/V1/007060	Claim	Delay Delivery Premium Parcel	SPF HOME DECO SDN BHD	Credit Account	ZND171681708049-1				Rejected	34.34		11-7-2024 05:29:47 PM		25-7-2024 05:29:47 PM			Audit Trail
CL/2024/07/V1/007059	Claim	Delay Delivery Premium Parcel	SPF HOME DECO SDN BHD	Credit Account	ZND171521113620	No	Hub/Depo/ Station Handling Issue	Express	Pending Responsible Staff Details	40.28	40.28	11-7-2024 05:17:21 PM	14-9-2024 10:46:01 AM	25-7-2024 05:17:21 PM	12-9-2024 10:43:42 AM		Audit Trail
CL/2024/07/V1/007058	Claim	Delay Delivery Premium Parcel	SPF HOME DECO SDN BHD	Credit Account	ZND171523633720	No	Hub/Depo/ Station Handling Issue	Express	Pending Responsible Staff Details	6.36	6.36	11-7-2024 05:00:42 PM	26-9-2024 09:56:38 AM	25-7-2024 05:00:42 PM	24-9-2024 09:51:36 AM		Audit Trail
CL/2024/07/V1/007057	Claim	Delay Delivery Premium Parcel	SPF HOME DECO SDN BHD	Credit Account	ZND171520320555	No	Hub/Depo/ Station Handling Issue	Express	Pending Responsible Staff Details	29.89	29.89	11-7-2024 04:57:09 PM	14-9-2024 10:47:57 AM	25-7-2024 04:57:09 PM	12-9-2024 10:46:11 AM		Audit Trail

CL/2024/07/V1/007056	Claim	Delay Delivery Premium Parcel	SPF HOME DECO SDN BHD	Credit Account	ZND171802737910	No	Hub/Depo/Station Handling Issue	Express	Pending Responsible Staff Details	46.22	46.22	11-7-2024 04:53:56 PM	14-9-2024 10:50:16 AM	25-7-2024 04:53:56 PM	12-9-2024 10:48:03 AM		Audit Trail
CL/2024/07/V1/007055	Claim	Delay Delivery Premium Parcel	SPF HOME DECO SDN BHD	Credit Account	ZND171814785725	No	Hub/Depo/Station Handling Issue	Express	Pending Responsible Staff Details	60.31	60.31	11-7-2024 04:48:52 PM	14-9-2024 10:52:12 AM	25-7-2024 04:48:52 PM	12-9-2024 10:50:22 AM		Audit Trail
CL/2024/07/V1/007054	Claim	Damage	MY LIFE ESHOP	Credit Account	ZND172018969201				Rejected	50.00		11-7-2024 04:48:22 PM		25-7-2024 04:48:22 PM			Audit Trail
CL/2024/07/V1/007053	Claim	Delay Delivery Premium Parcel	SPF HOME DECO SDN BHD	Credit Account	ZND171814785183	No	Hub/Depo/Station Handling Issue	Express	Pending Responsible Staff Details	45.47	45.47	11-7-2024 04:43:19 PM	14-9-2024 10:54:14 AM	25-7-2024 04:43:19 PM	12-9-2024 10:52:16 AM		Audit Trail
CL/2024/07/V1/007052	Claim	Delay Delivery Premium Parcel	SPF HOME DECO SDN BHD	Credit Account	ZND171816057851	No	Hub/Depo/Station Handling Issue	Express	Pending Responsible Staff Details	43.99	43.99	11-7-2024 04:39:18 PM	14-9-2024 10:57:37 AM	25-7-2024 04:39:18 PM	12-9-2024 10:54:22 AM		Audit Trail
CL/2024/07/V1/007051	Claim	Damage	NG CHONG SWEE	Credit Account	ZND171815293274				Rejected	200.00		11-7-2024 04:30:31 PM		25-7-2024 04:30:31 PM			Audit Trail
CL/2024/07/V1/007050	Claim	Delay Delivery Premium Parcel	SPF HOME DECO SDN BHD	Credit Account	ZND171815220201	No	Hub/Depo/Station Handling Issue	Express	Pending Responsible Staff Details	15.79	15.79	11-7-2024 04:28:14 PM	14-9-2024 10:59:39 AM	25-7-2024 04:28:14 PM	12-9-2024 10:57:43 AM		Audit Trail
CL/2024/07/V1/007049	Claim	Delay Delivery Premium Parcel	SPF HOME DECO SDN BHD	Credit Account	ZND171769621352				Rejected	69.43		11-7-2024 04:20:56 PM		25-7-2024 04:20:56 PM			Audit Trail
CL/2024/07/V1/007048	Claim	Lost	Best Express KUL Hub U10	Credit Account	ZND171932790427				Rejected	200.00		11-7-2024 03:32:56 PM		25-7-2024 03:32:56 PM			Audit Trail
CL/2024/07/V1/007047	Claim	Lost	Domica Furniture E-Commerce Sdn Bhd	Credit Account	ZND171818440309				Rejected	335.90		11-7-2024 03:00:55 PM		25-7-2024 03:00:55 PM			Audit Trail
CL/2024/07/V1/007046	Claim	Lost	MMATRIX SDN BHD	Credit Account	ZND171815697225	No	Hub/Depo/Station Handling Issue	Express	Pending by Operation	2099.00		11-7-2024 11:13:03 AM	18-7-2024 03:10:33 PM	25-7-2024 11:13:03 AM			Audit Trail
CL/2024/07/V1/007045	Claim	Lost	MMATRIX	Credit Account	ZND171953080583				Rejected	10.00		11-7-2024 10:46:08 AM		25-7-2024 10:46:08 AM			Audit Trail
CL/2024/07/V1/007044	Claim	Lost	MMATRIX	Credit Account	ZND171952305151				Rejected	899.00		11-7-2024 10:43:24 AM		25-7-2024 10:43:24 AM			Audit Trail

CL/2024/07/V1/007043	Claim	Lost	MMATRIX	Credit Account	ZND171952308794				Rejected	1199.00		11-7-2024 10:41:21 AM		25-7-2024 10:41:21 AM			Audit Trail
CL/2024/07/V1/007042	Claim	Lost	MMATRIX	Credit Account	ZND171952425828				Rejected	5499.00		11-7-2024 10:39:16 AM		25-7-2024 10:39:16 AM			Audit Trail
CL/2024/07/V1/007041	Claim	Lost	MMATRIX	Credit Account	ZND171933274933				Rejected	1199.00		11-7-2024 10:36:30 AM		25-7-2024 10:36:30 AM			Audit Trail
CL/2024/07/V1/007040	Claim	Lost	MMATRIX	Credit Account	ZND171931894881				Rejected	10.00		11-7-2024 10:32:26 AM		25-7-2024 10:32:26 AM			Audit Trail
CL/2024/07/V1/007039	Claim	Lost	MMATRIX	Credit Account	ZND171820121685				Rejected	10.00		11-7-2024 10:04:52 AM		25-7-2024 10:04:52 AM			Audit Trail
CL/2024/07/V1/007038	Claim	Lost	MMATRIX	Credit Account	ZND171819121672				Rejected	10.00		11-7-2024 10:03:04 AM		25-7-2024 10:03:04 AM			Audit Trail
CL/2024/07/V1/007037	Claim	Damage	EVONNE LEE	Cash	ZND172044300559				Rejected	0.00		11-7-2024 10:02:27 AM		25-7-2024 10:02:27 AM			Audit Trail
CL/2024/07/V1/007036	Claim	Lost	MMATRIX	Credit Account	ZND171818509174				Rejected	10.00		11-7-2024 10:01:25 AM		25-7-2024 10:01:25 AM			Audit Trail
CL/2024/07/V1/007035	Claim	Damage	WONG WENG CHEONG	Prepaid Account	ZND172019179364	No	Hub/Depo/ Station Handling Issue	Express	Pending Responsible Staff and Payment Details	22.50	25.20	11-7-2024 09:54:08 AM	26-9-2024 01:00:55 PM	25-7-2024 09:54:08 AM			Audit Trail
CL/2024/07/V1/007034	Claim	Damage FreshBox	nik abdul hafiz bin zainuddin	Credit Account	ZND172018592256	No	Hub/Depo/ Station Handling Issue	FreshBox	Pending Responsible Staff Details	100.00	100.00	11-7-2024 02:02:55 AM	28-8-2024 01:55:32 PM	25-7-2024 02:02:55 AM	26-8-2024 01:52:51 AM		Audit Trail
CL/2024/07/V1/007033	Claim	Damage	DOMUS ELECTRONIC HOME APPLIANCES	Credit Account	ZND172018915024	Yes	Hub/Depo/ Station Handling Issue	Express	Rejected	1349.00		10-7-2024 05:52:41 PM		24-7-2024 05:52:41 PM			Audit Trail
CL/2024/07/V1/007032	Claim	Lost	IMPERIUM PROPERTIES SDN BHD	Credit Account	ZND171717522571	No	Hub/Depo/ Station Handling Issue	Express	Pending Responsible Staff Details	515.00	200.00	10-7-2024 05:10:03 PM	30-9-2024 12:29:47 PM	24-7-2024 05:10:03 PM	28-9-2024 12:24:25 PM		Audit Trail
CL/2024/07/V1/007031	Claim	Lost	Domica Furniture E-Commerce Sdn Bhd	Credit Account	ZND171818438849				Rejected	335.90		10-7-2024 03:56:43 PM		24-7-2024 03:56:43 PM			Audit Trail
CL/2024/07/V1/007030	Claim	Delay Delivery Premium Parcel	ONG LEE EARN	Credit Account	ZND172019155689	No	Logistic IT System Issue	Premium	Pending by Operation	100.00		10-7-2024 03:31:54 PM	17-7-2024 10:40:55 AM	24-7-2024 03:31:54 PM			Audit Trail

CL/2024/07/V1/007029	Claim	Delay Delivery Premium Parcel	ONG LEE EARN	Credit Account	ZND171403031288				Rejected	100.00		10-7-2024 03:21:27 PM		24-7-2024 03:21:27 PM			Audit Trail
CL/2024/07/V1/007028	Claim	Damage FreshBox	shc foods sdn bhd	Credit Account	ZND172044310817	No	Hub/Depo/ Station Handling Issue	FreshBox	Pending Responsible Staff Details	350.00	200.00	10-7-2024 02:45:16 PM	28-8-2024 01:50:29 PM	24-7-2024 02:45:16 PM	26-8-2024 01:48:00 AM		Audit Trail
CL/2024/07/V1/007027	Claim	Damage	MY LIFE ESHOP	Credit Account	ZND172018970146				Rejected	20.00		10-7-2024 02:34:31 PM		24-7-2024 02:34:31 PM			Audit Trail
CL/2024/07/V1/007026	Claim	Lost	EFS	Credit Account	EFS1004173845	No	Hub/Depo/ Station Handling Issue	Express	Pending Responsible Staff Details	511.54	200.00	10-7-2024 01:19:48 PM	30-9-2024 12:23:34 PM	24-7-2024 01:19:48 PM	28-9-2024 12:19:27 PM		Audit Trail
CL/2024/07/V1/007025	Claim	Lost	MMATRIX	Credit Account	ZND171716172593	No	Hub/Depo/ Station Handling Issue	Express	Pending by Operation	10.00		10-7-2024 09:05:31 AM	13-7-2024 11:24:52 AM	24-7-2024 09:05:31 AM			Audit Trail
CL/2024/07/V1/007024	Claim	Lost	MMATRIX	Credit Account	ZND171953134378				Rejected	10.00		10-7-2024 08:57:35 AM		24-7-2024 08:57:35 AM			Audit Trail
CL/2024/07/V1/007023	Claim	Lost	MMATRIX	Credit Account	ZND171953113076				Rejected	10.00		10-7-2024 08:51:18 AM		24-7-2024 08:51:18 AM			Audit Trail
CL/2024/07/V1/007022	Claim	Lost	MMATRIX	Credit Account	ZND171954362039				Rejected	10.00		10-7-2024 08:49:48 AM		24-7-2024 08:49:48 AM			Audit Trail
CL/2024/07/V1/007021	Claim	Lost	MMATRIX	Credit Account	ZND171954361360	No	Hub/Depo/ Station Handling Issue	Express	Rejected	10.00		10-7-2024 08:48:04 AM		24-7-2024 08:48:04 AM			Audit Trail
CL/2024/07/V1/007020	Claim	Lost	MMATRIX	Credit Account	ZND171953529044				Rejected	1199.00		10-7-2024 08:46:14 AM		24-7-2024 08:46:14 AM			Audit Trail
CL/2024/07/V1/007019	Claim	Lost	MMATRIX	Credit Account	ZND171953148313				Rejected	10.00		10-7-2024 08:44:10 AM		24-7-2024 08:44:10 AM			Audit Trail
CL/2024/07/V1/007018	Claim	Lost	MMATRIX	Credit Account	ZND171953145817				Rejected	10.00		10-7-2024 08:42:38 AM		24-7-2024 08:42:38 AM			Audit Trail
CL/2024/07/V1/007017	Claim	Lost	MMATRIX	Credit Account	ZND171953128889				Rejected	10.00		10-7-2024 08:30:30 AM		24-7-2024 08:30:30 AM			Audit Trail
CL/2024/07/V1/007016	Claim	Lost	MMATRIX	Credit Account	ZND171932859360				Rejected	10.00		10-7-2024 08:27:54 AM		24-7-2024 08:27:54 AM			Audit Trail
CL/2024/07/V1/007015	Claim	Lost	MMATRIX	Credit Account	ZND171953292597				Rejected	1199.00		10-7-2024 08:15:02 AM		24-7-2024 08:15:02 AM			Audit Trail

CL/2024/07/V1/007014	Claim	Delay Delivery Premium Parcel	SPF HOME DECO SDN BHD	Credit Account	ZND171815687073	No	Hub/Depo/ Station Handling Issue	Express	Pending Responsible Staff Details	69.43	69.43	9-7-2024 06:07:23 PM	14-9-2024 11:01:40 AM	23-7-2024 06:07:23 PM	12-9-2024 10:59:47 AM		Audit Trail
CL/2024/07/V1/007013	Claim	Delay Delivery Premium Parcel	SPF HOME DECO SDN BHD	Credit Account	ZND171812002626	No	Hub/Depo/ Station Handling Issue	Express	Pending Responsible Staff Details	31.38	31.38	9-7-2024 05:57:25 PM	14-9-2024 11:05:44 AM	23-7-2024 05:57:25 PM	12-9-2024 11:03:52 AM		Audit Trail
CL/2024/07/V1/007012	Claim	Delay Delivery Premium Parcel	SPF HOME DECO SDN BHD	Credit Account	ZND171812748623				Rejected	30.63		9-7-2024 05:51:05 PM		23-7-2024 05:51:05 PM			Audit Trail
CL/2024/07/V1/007011	Claim	Lost	Domica Furniture E-Commerce Sdn Bhd	Credit Account	ZND171932715253				Rejected	107.10		9-7-2024 04:33:32 PM		23-7-2024 04:33:32 PM			Audit Trail
CL/2024/07/V1/007010	Claim	Lost	Domica Furniture E-Commerce Sdn Bhd	Credit Account	ZND171818501352	No	Hub/Depo/ Station Handling Issue	Express	Rejected	79.90		9-7-2024 04:26:58 PM		23-7-2024 04:26:58 PM			Audit Trail
CL/2024/07/V1/007009	Claim	Lost	First Ray ideal concept	Credit Account	ZND171952562035	No	Hub/Depo/ Station Handling Issue	Express	Pending Responsible Staff Details	468.00	200.00	9-7-2024 02:31:48 PM	2-10-2024 12:04:41 PM	23-7-2024 02:31:48 PM	30-9-2024 11:56:14 AM		Audit Trail
CL/2024/07/V1/007008	Claim	Damage	TRIGONA HONEY FARM	Cash	ZND171956305737	No	Hub/Depo/ Station Handling Issue	FreshBox	Rejected	1000.00		9-7-2024 02:17:40 PM		23-7-2024 02:17:40 PM			Audit Trail
CL/2024/07/V1/007007	Claim	Damage	AIK HOE	Credit Account	ZND171953869591	No	Hub/Depo/ Station Handling Issue	Express	Rejected	220.00		9-7-2024 12:37:42 PM		23-7-2024 12:37:42 PM			Audit Trail
CL/2024/07/V1/007006	Claim	Lost	Domica Furniture E-Commerce Sdn Bhd	Credit Account	ZND171816911870				Rejected	252.00		9-7-2024 12:11:57 PM		23-7-2024 12:11:57 PM			Audit Trail
CL/2024/07/V1/007005	Claim	Delay Delivery Premium Parcel	Paperboy Logistics Sdn Bhd	Credit Account	ZND171956792308	No	Hub/Depo/ Station Handling Issue	Premium	Pending Responsible Staff Details	0.00	100.00	9-7-2024 11:21:02 AM	18-7-2024 04:55:45 PM	23-7-2024 11:21:02 AM	16-7-2024 04:29:47 AM		Audit Trail
CL/2024/07/V1/007004	Claim	Delay Delivery Premium Parcel	Paperboy Logistics Sdn Bhd	Credit Account	ZND171955414379	No	Hub/Depo/ Station Handling Issue	Premium	Pending Responsible Staff Details	0.00	100.00	9-7-2024 11:18:34 AM	19-9-2024 05:30:19 PM	23-7-2024 11:18:34 AM	17-9-2024 05:25:29 AM		Audit Trail
CL/2024/07/V1/007003	Claim	Lost	MMATRIX	Credit Account	ZND171932733752				Rejected	1199.00		9-7-2024 07:57:41 AM		23-7-2024 07:57:41 AM			Audit Trail

CL/2024/07/V1/007002	Claim	Damage	SAFARINA BINTI MOHD ALI	Credit Account	ZND171956717844				Rejected	865.00		8-7-2024 07:56:58 PM		22-7-2024 07:56:58 PM			Audit Trail
CL/2024/07/V1/007001	Claim	Damage	HEALTHY LINKS MEDICAL SUPPLIES SDN BHD	Credit Account	ZND171813045110	Yes	Hub/Depo/ Station Handling Issue	Express	Pending by Claim Dept	200.00		8-7-2024 03:55:57 PM	21-9-2024 04:02:02 PM	22-7-2024 03:55:57 PM			Audit Trail
CL/2024/07/V1/007000	Claim	Short Piece	HH MOTOR	Credit Account	CND1718160991580001				Rejected	500.00		8-7-2024 01:44:31 PM		22-7-2024 01:44:31 PM			Audit Trail
CL/2024/07/V1/006999	Claim	Lost	The Djckroom	Credit Account	ZND171952080485				Info Incomplete	200.00		8-7-2024 11:36:25 AM	13-7-2024 02:38:47 PM	22-7-2024 11:36:25 AM			Audit Trail
CL/2024/07/V1/006998	Claim	Lost	Domica Furniture E-Commerce Sdn Bhd	Credit Account	ZND171815175945				Rejected	105.80		8-7-2024 11:26:30 AM		22-7-2024 11:26:30 AM			Audit Trail
CL/2024/07/V1/006997	Claim	Delay Delivery Premium Parcel	POH PEI LEEI	Credit Account	ZND171819014745				Rejected	168.00		8-7-2024 10:33:40 AM		22-7-2024 10:33:40 AM			Audit Trail
CL/2024/07/V1/006996	Claim	Damage	Kfk multi supplies & trading	Cash	ZND171955735368				Rejected	72.00		8-7-2024 10:16:39 AM		22-7-2024 10:16:39 AM			Audit Trail
CL/2024/07/V1/006995	Claim	Damage	AIK HOE	Credit Account	ZND171954657326	No	Hub/Depo/ Station Handling Issue	Express	Pending by Operation	200.00		7-7-2024 02:02:39 PM	13-7-2024 12:07:40 PM	21-7-2024 02:02:39 PM			Audit Trail
CL/2024/07/V1/006994	Claim	Lost	ATMUA FURNISHING (M) SDN BHD	Credit Account	ZND171818506128				Rejected	811.00		6-7-2024 04:43:30 PM		20-7-2024 04:43:30 PM			Audit Trail
CL/2024/07/V1/006993	Claim	Lost	ATMUA FURNISHING (M) SDN BHD	Cash	ZND171813876172				Rejected	1036.00		6-7-2024 04:38:03 PM		20-7-2024 04:38:03 PM			Audit Trail
CL/2024/07/V1/006992	Claim	Lost	atmua furnishing (M) sdn bhd	Cash	ZND171715737618	No	Hub/Depo/ Station Handling Issue	Express	Pending Responsible Staff Details	1179.00	200.00	6-7-2024 04:36:00 PM	6-10-2024 10:15:35 AM	20-7-2024 04:36:00 PM	4-10-2024 10:05:10 AM		Audit Trail
CL/2024/07/V1/006991	Claim	Lost	atmua furnishing (m) sdn bhd	Credit Account	ZND171769244728				Rejected	300.00		6-7-2024 04:33:16 PM		20-7-2024 04:33:16 PM			Audit Trail
CL/2024/07/V1/006990	Claim	Lost	Atmua furnishing (M) Sdn BHD	Credit Account	ZND171767621835				Rejected	61.50		6-7-2024 04:30:45 PM		20-7-2024 04:30:45 PM			Audit Trail

CL/2024/07/V1/006989	Claim	Lost	EASY REWARDS RESOURCES SDN BHD	Credit Account	ZND171819995600	No	Hub/Depo/Station Handling Issue	Express	Pending Responsible Staff Details	200.00	200.00	6-7-2024 09:56:36 AM	23-9-2024 03:53:40 PM	20-7-2024 09:56:36 AM	21-9-2024 03:49:56 AM		Audit Trail
CL/2024/07/V1/006988	Claim	Damage	CM WAN	Credit Account	ZND171956558638	No	Hub/Depo/Station Handling Issue	Express	Pending Responsible Staff Details	415.73	200.00	6-7-2024 09:17:54 AM	23-9-2024 05:04:26 PM	20-7-2024 09:17:54 AM	21-9-2024 05:01:34 AM		Audit Trail
CL/2024/07/V1/006987	Claim	Delay Delivery Premium Parcel	KBM TEAM AQUATIC	Credit Account	ZND171954326609	No	Hub/Depo/Station Handling Issue	Premium	Pending Responsible Staff Details	100.00	100.00	6-7-2024 12:14:08 AM	20-9-2024 09:48:36 AM	20-7-2024 12:14:08 AM	18-9-2024 09:21:29 AM		Audit Trail
CL/2024/07/V1/006986	Claim	Damage	DION KHOO	Credit Account	ZND171954951974	No	Hub/Depo/Station Handling Issue	FreshBox	Pending Responsible Staff and Payment Details	199.00	199.00	5-7-2024 07:06:51 PM	23-9-2024 09:00:46 AM	19-7-2024 07:06:51 PM			Audit Trail
CL/2024/07/V1/006985	Claim	Delay Delivery Premium Parcel	SPF HOME DECO SDN BHD	Credit Account	ZND171813512483	No	Hub/Depo/Station Handling Issue	Express	Pending Responsible Staff Details	64.24	64.24	5-7-2024 06:13:19 PM	14-9-2024 11:08:00 AM	19-7-2024 06:13:19 PM	12-9-2024 11:05:50 AM		Audit Trail
CL/2024/07/V1/006984	Claim	Delay Delivery Premium Parcel	SPF HOME DECO SDN BHD	Credit Account	ZND171709912076	No	Hub/Depo/Station Handling Issue	Express	Pending Responsible Staff Details	33.60	33.60	5-7-2024 06:02:37 PM	20-9-2024 02:18:57 PM	19-7-2024 06:02:37 PM	18-9-2024 02:15:49 AM		Audit Trail
CL/2024/07/V1/006983	Claim	Delay Delivery Premium Parcel	SPF HOME DECO SDN BHD	Credit Account	ZND171715650450	No	Hub/Depo/Station Handling Issue	Express	Pending Responsible Staff Details	54.59	54.59	5-7-2024 06:00:27 PM	14-9-2024 11:11:23 AM	19-7-2024 06:00:27 PM	12-9-2024 11:09:46 AM		Audit Trail
CL/2024/07/V1/006982	Claim	Delay Delivery Premium Parcel	SPF HOME DECO SDN BHD	Credit Account	ZND171709912021	No	Hub/Depo/Station Handling Issue	Express	Pending Responsible Staff Details	34.31	34.31	5-7-2024 05:58:11 PM	25-8-2024 02:18:36 PM	19-7-2024 05:58:11 PM	23-8-2024 02:16:00 AM		Audit Trail
CL/2024/07/V1/006981	Claim	Delay Delivery Premium Parcel	SPF HOME DECO SDN BHD	Credit Account	ZND171814157355	No	Hub/Depo/Station Handling Issue	Express	Pending Responsible Staff Details	102.82	102.82	5-7-2024 05:52:59 PM	26-9-2024 09:59:02 AM	19-7-2024 05:52:59 PM	24-9-2024 09:56:44 AM		Audit Trail
CL/2024/07/V1/006980	Claim	Delay Delivery Premium Parcel	SPF HOME DECO SDN BHD	Credit Account	ZND171813776113	No	Hub/Depo/Station Handling Issue	Express	Pending Responsible Staff Details	64.98	64.98	5-7-2024 05:49:13 PM	14-9-2024 11:13:17 AM	19-7-2024 05:49:13 PM	12-9-2024 11:11:28 AM		Audit Trail
CL/2024/07/V1/006979	Claim	Delay Delivery Premium Parcel	SPF HOME DECO SDN BHD	Credit Account	ZND171769314636	No	Hub/Depo/Station Handling Issue	Express	Pending Responsible Staff Details	64.98	25.44	5-7-2024 05:40:57 PM	14-9-2024 11:15:16 AM	19-7-2024 05:40:57 PM	12-9-2024 11:13:22 AM		Audit Trail
CL/2024/07/V1/006978	Claim	Delay Delivery Premium Parcel	SPF HOME DECO SDN BHD	Credit Account	ZND171717385473	No	Hub/Depo/Station Handling Issue	Express	Pending Responsible Staff Details	39.54	39.54	5-7-2024 05:37:40 PM	14-9-2024 11:17:51 AM	19-7-2024 05:37:40 PM	12-9-2024 11:15:41 AM		Audit Trail

CL/2024/07/V1/006977	Claim	Delay Delivery Premium Parcel	SPF HOME DECO SDN BHD	Credit Account	ZND171769616914	No	Hub/Depo/Station Handling Issue	Express	Pending Responsible Staff Details	64.98	64.98	5-7-2024 05:34:45 PM	14-9-2024 11:19:46 AM	19-7-2024 05:34:45 PM	12-9-2024 11:17:57 AM		Audit Trail
CL/2024/07/V1/006976	Claim	Delay Delivery Premium Parcel	SPF HOME DECO SDN BHD	Credit Account	ZND171802695579	No	Hub/Depo/Station Handling Issue	Express	Pending Responsible Staff Details	34.34	34.34	5-7-2024 05:19:17 PM	14-9-2024 11:21:33 AM	19-7-2024 05:19:17 PM	12-9-2024 11:19:51 AM		Audit Trail
CL/2024/07/V1/006975	Claim	Damage	JS HOUSEHOLD ENTERPRISE	Cash	ZND171819397770	Yes	Hub/Depo/Station Handling Issue	Express	Pending Responsible Staff Details and Pending Upload Payment from Insurance Company	110.00	110.00	5-7-2024 05:02:45 PM		19-7-2024 05:02:45 PM	15-2-2025 02:11:46 AM		Audit Trail
CL/2024/07/V1/006974	Claim	Delay Delivery Premium Parcel	SPF HOME DECO SDN BHD	Credit Account	RTSZND1718141560 44				Rejected	41.76		5-7-2024 04:45:27 PM		19-7-2024 04:45:27 PM			Audit Trail
CL/2024/07/V1/006973	Claim	Delay Delivery Premium Parcel	SPF HOME DECO SDN BHD	Credit Account	ZND171769620324	No	Hub/Depo/Station Handling Issue	Express	Pending Responsible Staff Details	292.24	292.24	5-7-2024 04:42:06 PM	14-9-2024 11:25:18 AM	19-7-2024 04:42:06 PM	12-9-2024 11:21:40 AM		Audit Trail
CL/2024/07/V1/006972	Claim	Damage FreshBox	LIM CON NIE	Cash	ZND171955210650	No	Hub/Depo/Station Handling Issue	FreshBox	Pending by Operation	350.00		5-7-2024 04:42:03 PM	11-7-2024 03:27:00 PM	19-7-2024 04:42:03 PM			Audit Trail
CL/2024/07/V1/006971	Claim	Delay Delivery Premium Parcel	SPF HOME DECO SDN BHD	Credit Account	ZND171768502744	No	Hub/Depo/Station Handling Issue	Express	Pending Responsible Staff Details	68.69	68.69	5-7-2024 04:23:20 PM	14-9-2024 11:28:35 AM	19-7-2024 04:23:20 PM	12-9-2024 11:26:00 AM		Audit Trail
CL/2024/07/V1/006970	Claim	Lost	YEE TENG LAW	Credit Account	PDC000000217802	No	Hub/Depo/Station Handling Issue	Express	Pending Responsible Staff and Payment Details	148.00	148.00	5-7-2024 03:38:24 PM	11-8-2024 05:10:35 PM	19-7-2024 03:38:24 PM			Audit Trail
CL/2024/07/V1/006969	Claim	Missing Content	VIP VISION SDN BHD	Cash	ZND171931884059				Rejected	18.50		5-7-2024 02:46:49 PM		19-7-2024 02:46:49 PM			Audit Trail
CL/2024/07/V1/006968	Claim	Damage	atmua furnishing (M) SDN BHD	Credit Account	ZND171952962958				Info Incomplete	350.00		5-7-2024 02:41:15 PM	11-7-2024 03:16:26 PM	19-7-2024 02:41:15 PM			Audit Trail
CL/2024/07/V1/006967	Claim	Lost	Domica Furniture E-Commerce Sdn Bhd	Credit Account	ZND171816051552				Rejected	171.70		5-7-2024 11:58:21 AM		19-7-2024 11:58:21 AM			Audit Trail

CL/2024/07/V1/006966	Claim	Delay Delivery Premium Parcel	Daniel Tan	Prepaid Account	ZND171953139021	No	Hub/Depo/Station Handling Issue	Premium	Pending Responsible Staff Details and Pending Upload Payment from Insurance Company	100.00	100.00	5-7-2024 10:04:57 AM		19-7-2024 10:04:57 AM			Audit Trail
CL/2024/07/V1/006965	Claim	Lost	HASHVINY KARUNAKARAN	Credit Account	ZND171523406706	No	Hub/Depo/Station Handling Issue	Express	Pending by Operation	384.00		5-7-2024 10:00:03 AM	16-8-2024 03:22:03 PM	19-7-2024 10:00:03 AM			Audit Trail
CL/2024/07/V1/006964	Claim	Lost	NADZEERA	Credit Account	ZND171954328288	No	Hub/Depo/Station Handling Issue	Express	Pending by Operation	4357.76		5-7-2024 09:39:17 AM	18-7-2024 04:18:55 PM	19-7-2024 09:39:17 AM			Audit Trail
CL/2024/07/V1/006963	Claim	Lost	Chu Hui qi	Credit Account	ZND171802245897				Rejected	320.06		4-7-2024 10:54:36 PM		18-7-2024 10:54:36 PM			Audit Trail
CL/2024/07/V1/006962	Claim	Damage	赛瑞达国际	Credit Account	ZND171817531750 1	No	Hub/Depo/Station Handling Issue	Express	Pending Responsible Staff Details	0.00	200.00	4-7-2024 06:46:47 PM	26-9-2024 02:57:29 PM	18-7-2024 06:46:47 PM	24-9-2024 02:56:39 AM		Audit Trail
CL/2024/07/V1/006961	Claim	Lost	Domica Furniture E-Commerce Sdn Bhd	Credit Account	ZND171815175464				Rejected	123.60		4-7-2024 12:20:05 PM		18-7-2024 12:20:05 PM			Audit Trail
CL/2024/07/V1/006960	Claim	Damage	Sendy Sdn Bhd	Credit Account	ZND171951724410				Rejected	200.00		4-7-2024 10:11:14 AM		18-7-2024 10:11:14 AM			Audit Trail
CL/2024/07/V1/006959	Claim	Damage	COLOR LIFE SDN BHD	Cash	ZND171953031929	No	Hub/Depo/Station Handling Issue	Express	Pending Responsible Staff Details	200.00	200.00	4-7-2024 09:48:34 AM	25-9-2024 02:36:22 PM	18-7-2024 09:48:34 AM	23-9-2024 02:36:08 AM		Audit Trail
CL/2024/07/V1/006958	Claim	Damage FreshBox	Abidin Bin Bakar - Acc No: R49102030 00	Credit Account	ZND171953195614	No	Hub/Depo/Station Handling Issue	FreshBox	Pending Responsible Staff Details	70.00	70.00	3-7-2024 10:22:25 PM	23-9-2024 04:07:58 PM	17-7-2024 10:22:25 PM	21-9-2024 04:01:29 AM		Audit Trail
CL/2024/07/V1/006957	Claim	Lost	DY BEAUTY & ACCESSORIES	Credit Account	CND171818798448001	No	Force Majeure	Express	Rejected	178.00		3-7-2024 07:02:51 PM		17-7-2024 07:02:51 PM			Audit Trail
CL/2024/07/V1/006956	Claim	Damage	ORDER TRADING SDN BHD	Credit Account	ZND171819820827	No	Force Majeure	Express	Rejected	2103.00		3-7-2024 05:56:25 PM		17-7-2024 05:56:25 PM			Audit Trail

CL/2024/07/V1/006955	Claim	Delay Delivery Premium Parcel	SPF HOME DECO SDN BHD	Credit Account	ZND17176 7675470	No	Force Majeure	Express	Pending Responsible Staff Details	10.60	10.60	3-7-2024 05:44:18 PM	14-9-2024 11:30:40 AM	17-7-2024 05:44:18 PM	12-9-2024 11:28:43 AM		Audit Trail
CL/2024/07/V1/006954	Claim	Delay Delivery Premium Parcel	SPF HOME DECO SDN BHD	Credit Account	ZND17171 5653406	No	Hub/Depo/ Station Handling Issue	Express	Pending Responsible Staff Details	183.38	183.38	3-7-2024 05:40:59 PM	14-9-2024 11:32:29 AM	17-7-2024 05:40:59 PM	12-9-2024 11:30:45 AM		Audit Trail
CL/2024/07/V1/006953	Claim	Delay Delivery Premium Parcel	SPF HOME DECO SDN BHD	Credit Account	ZND17171 6493650	No	Hub/Depo/ Station Handling Issue	Express	Pending Responsible Staff Details	43.99	43.99	3-7-2024 05:36:40 PM	14-9-2024 11:34:36 AM	17-7-2024 05:36:40 PM	12-9-2024 11:32:33 AM		Audit Trail
CL/2024/07/V1/006952	Claim	Lost	MMAG DIGITAL SDN BHD	Credit Account	ZND17171 6275263				Rejected	50.00		3-7-2024 05:22:29 PM		17-7-2024 05:22:29 PM			Audit Trail
CL/2024/07/V1/006951	Claim	Delay Delivery Premium Parcel	SPF HOME DECO SDN BHD	Credit Account	ZND17168 3134136	No	Hub/Depo/ Station Handling Issue	Express	Pending Responsible Staff Details	82.26	82.26	3-7-2024 05:12:53 PM	14-9-2024 12:10:31 PM	17-7-2024 05:12:53 PM	12-9-2024 11:34:41 AM		Audit Trail
CL/2024/07/V1/006950	Claim	Delay Delivery Premium Parcel	SPF HOME DECO SDN BHD	Credit Account	ZND17168 3090524	No	Hub/Depo/ Station Handling Issue	Express	Pending Responsible Staff Details	34.34	34.34	3-7-2024 04:54:23 PM	14-9-2024 12:12:25 PM	17-7-2024 04:54:23 PM	12-9-2024 12:10:44 PM		Audit Trail
CL/2024/07/V1/006949	Claim	Delay Delivery Premium Parcel	SPF HOME DECO SDN BHD	Credit Account	ZND17152 4127686	No	Hub/Depo/ Station Handling Issue	Express	Pending Responsible Staff Details	13.57	13.57	3-7-2024 04:50:08 PM	14-9-2024 12:17:02 PM	17-7-2024 04:50:08 PM	12-9-2024 12:12:33 PM		Audit Trail
CL/2024/07/V1/006948	Claim	Delay Delivery Premium Parcel	SPF HOME DECO SDN BHD	Credit Account	ZND17115 5746096	No	Hub/Depo/ Station Handling Issue	Express	Rejected	36.25		3-7-2024 04:44:16 PM		17-7-2024 04:44:16 PM			Audit Trail
CL/2024/07/V1/006947	Claim	Delay Delivery Premium Parcel	SPF HOME DECO SDN BHD	Credit Account	ZND17140 0662683	No	Hub/Depo/ Station Handling Issue	Express	Pending Responsible Staff Details	27.67	27.67	3-7-2024 04:38:49 PM	14-9-2024 12:19:42 PM	17-7-2024 04:38:49 PM	12-9-2024 12:17:11 PM		Audit Trail
CL/2024/07/V1/006946	Claim	Damage	MY LIFE ESHOP	Credit Account	ZND17195 1684431				Rejected	145.30		3-7-2024 02:53:25 PM		17-7-2024 02:53:25 PM			Audit Trail
CL/2024/07/V1/006945	Claim	Damage	H STYLE FURNITURE TRADING	Cash	ZND17193 2863640	No	Hub/Depo/ Station Handling Issue	Express	Rejected	186.00		3-7-2024 01:33:02 PM		17-7-2024 01:33:02 PM			Audit Trail
CL/2024/07/V1/006944	Claim	Damage	RAJAKUMARI	Cash	ZND17193 2469187				Rejected	18.55		3-7-2024 01:09:49 PM		17-7-2024 01:09:49 PM			Audit Trail
CL/2024/07/V1/006943	Claim	Damage	TRUE TAPE TECHNOLOGY SDN BHD	Credit Account	ZND17195 3389419	No	Hub/Depo/ Station Handling Issue	Express	Pending Responsible Staff Details	200.00	150.00	3-7-2024 01:01:50 PM	19-9-2024 05:36:15 PM	17-7-2024 01:01:50 PM	17-9-2024 05:32:34 AM		Audit Trail

CL/2024/07/V1/006942	Claim	Lost	Domica Furniture E-Commerce Sdn Bhd	Credit Account	ZND171812166243	No	Hub/Depo/ Station Handling Issue	Express	Pending by Operation	266.20		3-7-2024 12:45:31 PM	7-7-2024 03:56:44 PM	17-7-2024 12:45:31 PM			Audit Trail
CL/2024/07/V1/006941	Claim	Damage	90 Hot Sdn Bhd	Credit Account	ZND171769784682	No	Hub/Depo/ Station Handling Issue	Express	Pending by Operation	332.00		3-7-2024 11:04:02 AM	20-9-2024 01:59:29 PM	17-7-2024 11:04:02 AM			Audit Trail
CL/2024/07/V1/006940	Claim	Damage	Khoo Chee Wei	Cash	ZND171818627038				Info Incomplete	400.00		3-7-2024 10:54:50 AM	6-7-2024 03:48:40 PM	17-7-2024 10:54:50 AM			Audit Trail
CL/2024/07/V1/006939	Claim	Lost	MMATRIX	Credit Account	ZND171819768280	No	Hub/Depo/ Station Handling Issue	Express	Pending by Operation	10.00		3-7-2024 10:01:11 AM	7-7-2024 04:07:45 PM	17-7-2024 10:01:11 AM			Audit Trail
CL/2024/07/V1/006938	Claim	Lost	MMATRIX	Credit Account	ZND171819578933	No	Hub/Depo/ Station Handling Issue	Express	Rejected	10.00		3-7-2024 09:59:37 AM		17-7-2024 09:59:37 AM			Audit Trail
CL/2024/07/V1/006937	Claim	Lost	MMATRIX	Credit Account	ZND171818520490	No	Hub/Depo/ Station Handling Issue	Express	Rejected	10.00		3-7-2024 09:56:43 AM		17-7-2024 09:56:43 AM			Audit Trail
CL/2024/07/V1/006936	Claim	Lost	MMATRIX	Credit Account	ZND171819098486				Rejected	1299.00		3-7-2024 09:54:35 AM		17-7-2024 09:54:35 AM			Audit Trail
CL/2024/07/V1/006935	Claim	Lost	MMATRIX SDN BHD	Credit Account	ZND171932411445	No	Hub/Depo/ Station Handling Issue	Express	Rejected	999.00		3-7-2024 09:32:45 AM		17-7-2024 09:32:45 AM			Audit Trail
CL/2024/07/V1/006934	Claim	Delay Delivery Premium Parcel	MY LIFE ESHOP SDN BHD	Credit Account	ZND171522025816				Rejected	27.56		2-7-2024 07:42:59 PM		16-7-2024 07:42:59 PM			Audit Trail
CL/2024/07/V1/006933	Claim	Delay Delivery Premium Parcel	MY LIFE ESHOP SDN BHD	Credit Account	ZND171522025779				Rejected	27.56		2-7-2024 07:40:18 PM		16-7-2024 07:40:18 PM			Audit Trail
CL/2024/07/V1/006932	Claim	Delay Delivery Premium Parcel	MY LIFE ESHOP SDN BHD	Credit Account	ZND171522025724				Rejected	27.56		2-7-2024 07:35:14 PM		16-7-2024 07:35:14 PM			Audit Trail
CL/2024/07/V1/006931	Claim	Delay Delivery Premium Parcel	MY LIFE ESHOP SDN BHD	Credit Account	ZND171402292574				Rejected	27.56		2-7-2024 07:23:30 PM		16-7-2024 07:23:30 PM			Audit Trail
CL/2024/07/V1/006930	Claim	Lost	Axvel Sdn. Bhd.	Cash	ZND171816015820	No	Hub/Depo/ Station Handling Issue	Express	Rejected	0.00		2-7-2024 06:16:16 PM		16-7-2024 06:16:16 PM			Audit Trail

CL/2024/07/V1/006929	Claim	Lost	SPF HOME DECO SDN BHD	Credit Account	ZND171525129849	No	Hub/Depo/ Station Handling Issue	Express	Pending Responsible Staff Details	150.00	150.00	2-7-2024 06:07:08 PM	14-9-2024 12:22:06 PM	16-7-2024 06:07:08 PM	12-9-2024 12:20:18 PM		Audit Trail
CL/2024/07/V1/006928	Claim	Lost	MY LIFE ESHOP	Credit Account	ZND171814533463				Rejected	119.20		2-7-2024 05:45:32 PM		16-7-2024 05:45:32 PM			Audit Trail
CL/2024/07/V1/006927	Claim	Lost	MY LIFE ESHOP	Credit Account	ZND171768598228				Rejected	118.00		2-7-2024 05:40:06 PM		16-7-2024 05:40:06 PM			Audit Trail
CL/2024/07/V1/006926	Claim	Damage	SPF HOME DECO SDN BHD	Credit Account	CND171814783783001	No	Hub/Depo/ Station Handling Issue	Express	Pending Responsible Staff Details	100.00	100.00	2-7-2024 05:38:46 PM	14-9-2024 12:24:11 PM	16-7-2024 05:38:46 PM	12-9-2024 12:22:12 PM		Audit Trail
CL/2024/07/V1/006925	Claim	Damage FreshBox	Hao Hao Steamboat Fish Ball Supply	Cash	ZND171932705193	No	Hub/Depo/ Station Handling Issue	FreshBox	Pending Responsible Staff Details	208.00	200.00	2-7-2024 05:38:08 PM	7-9-2024 03:11:41 PM	16-7-2024 05:38:08 PM	5-9-2024 02:52:43 AM		Audit Trail
CL/2024/07/V1/006924	Claim	Damage	MMAG DIGITAL SDN BHD	Credit Account	ZND171817562613	No	Hub/Depo/ Station Handling Issue	Express	Pending by Operation	1999.00		2-7-2024 05:10:50 PM	6-7-2024 11:23:03 AM	16-7-2024 05:10:50 PM			Audit Trail
CL/2024/07/V1/006923	Claim	Damage	SPF HOME DECO SDN BHD	Credit Account	ZND171814783783	No	Hub/Depo/ Station Handling Issue	Express	Pending Responsible Staff Details	100.00	100.00	2-7-2024 05:01:04 PM	14-9-2024 12:26:12 PM	16-7-2024 05:01:04 PM	12-9-2024 12:24:18 PM		Audit Trail
CL/2024/07/V1/006922	Claim	Delay Delivery Premium Parcel	FRANKIE TSEU SZE CHUN	Cash	ZND171951875273	No	Hub/Depo/ Station Handling Issue	Premium	Pending Responsible Staff Details	100.00	100.00	2-7-2024 02:47:32 PM	2-8-2024 05:56:25 PM	16-7-2024 02:47:32 PM	31-7-2024 05:53:40 AM		Audit Trail
CL/2024/07/V1/006921	Claim	Lost	Domica Furniture E-Commerce Sdn Bhd	Credit Account	ZND171769292620				Rejected	134.90		2-7-2024 12:14:17 PM		16-7-2024 12:14:17 PM			Audit Trail
CL/2024/07/V1/006920	Claim	Lost	MMATRIX	Credit Account	ZND171819103074				Rejected	1199.00		2-7-2024 10:08:06 AM		16-7-2024 10:08:06 AM			Audit Trail
CL/2024/07/V1/006919	Claim	Lost	MMATRIX	Credit Account	ZND171819091418				Rejected	1099.00		2-7-2024 10:05:35 AM		16-7-2024 10:05:35 AM			Audit Trail
CL/2024/07/V1/006918	Claim	Lost	MMATRIX	Credit Account	ZND171819090930				Rejected	6499.00		2-7-2024 10:03:50 AM		16-7-2024 10:03:50 AM			Audit Trail
CL/2024/07/V1/006917	Claim	Lost	MMATRIX	Credit Account	ZND171817172430				Rejected	1199.00		2-7-2024 10:01:39 AM		16-7-2024 10:01:39 AM			Audit Trail
CL/2024/07/V1/006916	Claim	Lost	MMATRIX	Credit Account	ZND171816105965				Rejected	10.00		2-7-2024 09:53:26 AM		16-7-2024 09:53:26 AM			Audit Trail

CL/2024/07/V1/006915	Claim	Delay Delivery Premium Parcel	MYPOST SOLUTIONS	Credit Account	ZND171931930008	No	Hub/Depo/ Station Handling Issue	Express	Pending Responsible Staff Details	500.00	100.00	2-7-2024 09:34:43 AM	23-9-2024 04:49:17 PM	16-7-2024 09:34:43 AM	21-9-2024 04:44:36 AM		Audit Trail
CL/2024/07/V1/006914	Claim	Lost	MMATRIX	Credit Account	ZND171717346573				Rejected	10.00		2-7-2024 08:39:49 AM		16-7-2024 08:39:49 AM			Audit Trail
CL/2024/07/V1/006913	Claim	Lost	MMATRIX	Credit Account	ZND171714748769				Rejected	1099.00		2-7-2024 08:38:09 AM		16-7-2024 08:38:09 AM			Audit Trail
CL/2024/07/V1/006912	Claim	Damage	CM WAN	Credit Account	ZND171931793016	No	Hub/Depo/ Station Handling Issue	Express	Pending Responsible Staff Details	154.13	154.13	1-7-2024 08:45:57 PM	23-9-2024 05:00:45 PM	15-7-2024 08:45:57 PM	21-9-2024 04:58:44 AM		Audit Trail
CL/2024/07/V1/006911	Claim	Damage	MY LIFE ESHOP	Credit Account	ZND171951684028				Rejected	129.63		1-7-2024 05:33:42 PM		15-7-2024 05:33:42 PM			Audit Trail
CL/2024/07/V1/006910	Claim	Damage	HOGAN VENTURES (M) SDN BHD	Prepaid Account	ZND171812252342	No	Hub/Depo/ Station Handling Issue	Express	Pending Responsible Staff and Payment Details	173.38	173.38	1-7-2024 05:31:41 PM	23-9-2024 08:20:06 AM	15-7-2024 05:31:41 PM			Audit Trail
CL/2024/07/V1/006909	Claim	Lost	CM WAN	Credit Account	ZND171819274293				Rejected	689.44		1-7-2024 04:15:08 PM		15-7-2024 04:15:08 PM			Audit Trail
CL/2024/07/V1/006908	Claim	Lost	Domica Furniture E-Commerce Sdn Bhd	Credit Account	ZND171769295928	No	Hub/Depo/ Station Handling Issue	Express	Rejected	173.90		1-7-2024 02:42:26 PM		15-7-2024 02:42:26 PM			Audit Trail
CL/2024/07/V1/006907	Claim	Lost	MMATRIX SDN BHD	Credit Account	ZND171717337366	No	Hub/Depo/ Station Handling Issue	Express	Pending Responsible Staff Details	4899.00	200.00	1-7-2024 02:16:35 PM	14-9-2024 01:51:16 PM	15-7-2024 02:16:35 PM	12-9-2024 01:46:27 AM		Audit Trail
CL/2024/07/V1/006906	Claim	Lost	WAH LEE CHAINSTORE SDN BHD	Credit Account	ZND171815197367				Rejected	96.38		1-7-2024 12:21:11 PM		15-7-2024 12:21:11 PM			Audit Trail
CL/2024/07/V1/006905	Claim	Damage	Abidin Bin Bakar - Acc No: R4910203000	Credit Account	ZND171819496510	No	Hub/Depo/ Station Handling Issue	Express	Pending Responsible Staff Details	130.00	130.00	1-7-2024 11:37:05 AM	23-9-2024 04:43:07 PM	15-7-2024 11:37:05 AM	21-9-2024 04:38:50 AM		Audit Trail
CL/2024/07/V1/006904	Claim	Lost	JACKY TEH	Cash	ZND171816630580				Rejected	150.00		1-7-2024 10:22:03 AM		15-7-2024 10:22:03 AM			Audit Trail
CL/2024/07/V1/006903	Claim	Damage	Papaginger Food Sdn Bhd	Credit Account	ZND171933084259				Rejected	139.00		1-7-2024 09:27:32 AM		15-7-2024 09:27:32 AM			Audit Trail

CL/2024/06/V2/006820	Appeal	Damage FreshBox	FROZEN FRENZY SDN BHD	Credit Account	ZND171816116282	No	Hub/Depo/Station Handling Issue	FreshBox	Completed	157.00	157.00	22-6-2024 12:07:29 AM		6-7-2024 12:07:29 AM	26-8-2024 12:30:45 PM	26-8-2024 12:31:26 PM	Audit Trail
CL/2024/06/V2/006818	Appeal	Damage	HOME HEAVEN SDN BHD	Credit Account	ZND171769484704	No	Hub/Depo/Station Handling Issue	Express	Completed	326.80	326.80	21-6-2024 04:42:56 PM		5-7-2024 04:42:56 PM	11-4-2025 05:16:13 AM	11-4-2025 05:16:35 PM	Audit Trail
CL/2024/06/V2/006817	Appeal	Damage FreshBox	FROZEN FRESH SDN BHD	Credit Account	ZND171816086943	No	Hub/Depo/Station Handling Issue	FreshBox	Completed	200.00	200.00	21-6-2024 03:21:15 PM		5-7-2024 03:21:15 PM	26-8-2024 12:23:54 PM	26-8-2024 12:24:22 PM	Audit Trail
CL/2024/06/V2/006777	Appeal	Lost	VARIOUS FURNITURE SDN BHD	Credit Account	ZND171629444121	No	Hub/Depo/Station Handling Issue	Express	Completed	90.00	90.00	18-6-2024 12:05:18 PM		2-7-2024 12:05:18 PM	20-2-2025 02:44:40 AM	20-2-2025 02:45:17 PM	Audit Trail
CL/2024/06/V2/006776	Appeal	Damage	MMATRIX SDN BHD	Credit Account	ZND171811800148	No	Hub/Depo/Station Handling Issue	Express	Completed	200.00	200.00	18-6-2024 11:50:55 AM		2-7-2024 11:50:55 AM	11-3-2025 05:41:50 AM	11-3-2025 05:42:06 PM	Audit Trail
CL/2024/06/V2/006705	Appeal	Lost	Domica Furniture E-Commerce Sdn Bhd	Credit Account	CND1717164157750001	No	Hub/Depo/Station Handling Issue	Express	Completed	66.50	66.50	12-6-2024 12:52:33 PM		26-6-2024 12:52:33 PM	5-9-2024 02:49:32 AM	5-9-2024 02:50:06 PM	Audit Trail
CL/2024/06/V2/006694	Appeal	Damage	CHONG YAN NI	Credit Account	ZND171769515330	No	Hub/Depo/Station Handling Issue	Express	Completed	180.00	180.00	11-6-2024 03:02:00 PM		25-6-2024 03:02:00 PM	16-7-2024 05:12:33 AM	16-7-2024 05:13:56 PM	Audit Trail
CL/2024/06/V2/006683	Appeal	Damage	Yau Sy Chyau	Cash	ZND171524170392	No	Hub/Depo/Station Handling Issue	Value Pack	Completed	200.00	200.00	10-6-2024 05:01:44 PM		24-6-2024 05:01:44 PM	25-6-2024 03:25:59 AM	25-6-2024 03:26:35 PM	Audit Trail
CL/2024/06/V2/006632	Appeal	Damage	MMATRIX SDN BHD	Credit Account	ZND171714716300	No	Hub/Depo/Station Handling Issue	Express	Completed	200.00	200.00	6-6-2024 04:13:49 PM		20-6-2024 04:13:49 PM	11-3-2025 05:38:53 AM	11-3-2025 05:39:09 PM	Audit Trail
CL/2024/06/V2/006628	Appeal	Damage	Alice Ong	Credit Account	ZND171715906304	No	Hub/Depo/Station Handling Issue	Express	Completed	119.60	119.60	6-6-2024 01:33:42 PM		20-6-2024 01:33:42 PM	12-12-2024 02:57:04 AM	12-12-2024 02:57:35 PM	Audit Trail
CL/2024/06/V1/006902	Claim	Delay Delivery Premium Parcel	SPF HOME DECO SDN BHD	Credit Account	ZND171523744778	No	Hub/Depo/Station Handling Issue	Express	Pending Responsible Staff Details	40.49	40.49	30-6-2024 03:13:09 PM	14-9-2024 12:28:08 PM	14-7-2024 03:13:09 PM	12-9-2024 12:26:18 PM		Audit Trail
CL/2024/06/V1/006901	Claim	Delay Delivery Premium Parcel	SPF HOME DECO SDN BHD	Credit Account	ZND171525416765	No	Hub/Depo/Station Handling Issue	Express	Pending Responsible Staff Details	36.57	36.57	30-6-2024 11:06:38 AM	14-9-2024 12:31:29 PM	14-7-2024 11:06:38 AM	12-9-2024 12:29:24 PM		Audit Trail

CL/2024/06/V1/006900	Claim	Delay Delivery Premium Parcel	SPF HOME DECO SDN BHD	Credit Account	ZND171526007146	No	Hub/Depo/ Station Handling Issue	Express	Pending Responsible Staff Details	29.15	29.15	30-6-2024 11:02:07 AM	14-9-2024 12:33:38 PM	14-7-2024 11:02:07 AM	12-9-2024 12:31:34 PM		Audit Trail
CL/2024/06/V1/006899	Claim	Delay Delivery Premium Parcel	SPF HOME DECO SDN BHD	Credit Account	ZND171521110698	No	Hub/Depo/ Station Handling Issue	Express	Pending Responsible Staff Details	5.83	5.83	30-6-2024 10:53:27 AM	1-9-2024 10:56:47 AM	14-7-2024 10:53:27 AM	30-8-2024 10:51:53 AM		Audit Trail
CL/2024/06/V1/006898	Claim	Delay Delivery Premium Parcel	SPF HOME DECO SDN BHD	Credit Account	ZND171518709898	No	Hub/Depo/ Station Handling Issue	Express	Pending Responsible Staff Details	17.28	17.28	30-6-2024 10:48:42 AM	1-9-2024 11:03:06 AM	14-7-2024 10:48:42 AM	30-8-2024 10:56:53 AM		Audit Trail
CL/2024/06/V1/006897	Claim	Lost	HAO HAO STEAMBOAT FISH BALL SUPPLY	Cash	ZND171932705193				Rejected	208.00		30-6-2024 10:25:48 AM		14-7-2024 10:25:48 AM			Audit Trail
CL/2024/06/V1/006896	Claim	Delay Delivery Premium Parcel	Wong	Credit Account	TOP60751903	No	Hub/Depo/ Station Handling Issue	Premium	Rejected	100.00		30-6-2024 05:10:16 AM		14-7-2024 05:10:16 AM			Audit Trail
CL/2024/06/V1/006895	Claim	Delay Delivery Premium Parcel	Wong	Credit Account	TOP60752250	No	Hub/Depo/ Station Handling Issue	Express	Rejected	100.00		30-6-2024 05:07:58 AM		14-7-2024 05:07:58 AM			Audit Trail
CL/2024/06/V1/006894	Claim	Damage FreshBox	Double C F&B Enterprise	Prepaid Account	ZND171820112102				Rejected	180.00		29-6-2024 08:43:45 PM		13-7-2024 08:43:45 PM			Audit Trail
CL/2024/06/V1/006893	Claim	Lost	MTECH RACING SDN BHD	Credit Account	ZND171816612715				Rejected	820.00		29-6-2024 06:18:56 PM		13-7-2024 06:18:56 PM			Audit Trail
CL/2024/06/V1/006892	Claim	Damage	Mohd Hairol bin Prayet	Prepaid Account	ZND171819226056				Info Incomplete	85.00		29-6-2024 03:15:12 PM	4-7-2024 01:48:32 PM	13-7-2024 03:15:12 PM			Audit Trail
CL/2024/06/V1/006891	Claim	Damage	Evon wong	Credit Account	ZND171932151594				Rejected	141.50		29-6-2024 02:16:14 PM		13-7-2024 02:16:14 PM			Audit Trail
CL/2024/06/V1/006890	Claim	Lost	pokiter bundle	Credit Account	ZND171811985975	No	Hub/Depo/ Station Handling Issue	Express	Pending Responsible Staff Details	48.00	48.00	29-6-2024 02:00:00 PM	11-9-2024 12:29:17 PM	13-7-2024 02:00:00 PM	9-9-2024 12:14:32 PM		Audit Trail
CL/2024/06/V1/006889	Claim	Delay Delivery Premium Parcel	poe express service	Credit Account	ZND171932519677	No	Hub/Depo/ Station Handling Issue	Premium	Pending Responsible Staff Details	20.00	20.00	29-6-2024 01:29:22 PM	28-9-2024 11:13:07 AM	13-7-2024 01:29:22 PM	26-9-2024 10:53:49 AM		Audit Trail
CL/2024/06/V1/006888	Claim	Damage	Saffia binti abdul jaleel	Credit Account	ZND171815182479				Rejected	180.00		28-6-2024 10:26:05 PM		12-7-2024 10:26:05 PM			Audit Trail

CL/2024/06/V1/006887	Claim	Delay Delivery Premium Parcel	SPF HOME DECO SDN BHD	Credit Account	ZND171160784113				Rejected	45.47		28-6-2024 05:08:49 PM		12-7-2024 05:08:49 PM			Audit Trail
CL/2024/06/V1/006886	Claim	Delay Delivery Premium Parcel	SPF HOME DECO SDN BHD	Credit Account	ZND171155996095	No	Hub/Depo/ Station Handling Issue	Express	Pending Responsible Staff Details	32.86	32.86	28-6-2024 05:04:37 PM	1-9-2024 11:05:41 AM	12-7-2024 05:04:37 PM	30-8-2024 10:56:57 AM		Audit Trail
CL/2024/06/V1/006885	Claim	Delay Delivery Premium Parcel	SPF HOME DECO SDN BHD	Credit Account	ZND171157182182	No	Hub/Depo/ Station Handling Issue	Express	Pending Responsible Staff Details	27.67	27.67	28-6-2024 04:59:58 PM	14-9-2024 12:36:45 PM	12-7-2024 04:59:58 PM	12-9-2024 12:33:42 PM		Audit Trail
CL/2024/06/V1/006884	Claim	Lost	K&N cabinet Furniture	Prepaid Account	ZND171812882860	No	Hub/Depo/ Station Handling Issue	Express	Rejected	306.00		28-6-2024 01:29:20 PM		12-7-2024 01:29:20 PM			Audit Trail
CL/2024/06/V1/006883	Claim	Lost	Domica Furniture E-Commerce Sdn Bhd	Credit Account	ZND171769289613				Rejected	104.80		28-6-2024 11:38:30 AM		12-7-2024 11:38:30 AM			Audit Trail
CL/2024/06/V1/006882	Claim	Damage	Jason	Credit Account	ZND171816997065				Rejected	122.38		28-6-2024 11:37:41 AM		12-7-2024 11:37:41 AM			Audit Trail
CL/2024/06/V1/006881	Claim	Damage FreshBox	Ong Yong Lee	Credit Account	ZND171815747968				Rejected	0.00		27-6-2024 08:44:41 PM		11-7-2024 08:44:41 PM			Audit Trail
CL/2024/06/V1/006880	Claim	Lost	RISHI KUMAR	Credit Account	10253289782				Info Incomplete	70.76		27-6-2024 08:31:21 PM	4-7-2024 09:43:18 AM	11-7-2024 08:31:21 PM			Audit Trail
CL/2024/06/V1/006879	Claim	Damage	Awatif binti zulkifli	Credit Account	ZND171932499115				Rejected	500.00		27-6-2024 06:51:08 PM		11-7-2024 06:51:08 PM			Audit Trail
CL/2024/06/V1/006878	Claim	Damage	SOON YOON CHEN	Credit Account	ZND171819118771	No	Hub/Depo/ Station Handling Issue	Premium	Rejected	600.00		27-6-2024 06:46:00 PM		11-7-2024 06:46:00 PM			Audit Trail
CL/2024/06/V1/006877	Claim	Damage	Jo Decor Furniture	Credit Account	CND171816003056005	No	Hub/Depo/ Station Handling Issue	Express	Pending by Operation	350.00		27-6-2024 06:11:46 PM	3-7-2024 05:17:43 PM	11-7-2024 06:11:46 PM			Audit Trail
CL/2024/06/V1/006876	Claim	Damage	Zainal azman (rizal) / ANG	Credit Account	ZND171812872496				Rejected	0.00		27-6-2024 05:30:32 PM		11-7-2024 05:30:32 PM			Audit Trail
CL/2024/06/V1/006875	Claim	Damage	SPF HOME DECO SDN BHD	Credit Account	ZND171812184377	No	Hub/Depo/ Station Handling Issue	Express	Pending Responsible Staff Details	100.00	100.00	27-6-2024 03:11:38 PM	1-9-2024 11:09:44 AM	11-7-2024 03:11:38 PM	30-8-2024 10:56:59 AM		Audit Trail

CL/2024/06/V1/006874	Claim	Lost	Domica Furniture E-Commerce Sdn Bhd	Credit Account	ZND17176 7738755				Rejected	92.90		27-6-2024 01:53:33 PM		11-7-2024 01:53:33 PM			Audit Trail
CL/2024/06/V1/006873	Claim	Damage	Cheah Yen Chin	Prepaid Account	ZND17176 8439217				Rejected	1760.00		27-6-2024 11:13:23 AM		11-7-2024 11:13:23 AM			Audit Trail
CL/2024/06/V1/006872	Claim	Lost	QM LIVE EMPIRE	Credit Account	ZND17176 7608522	No	Hub/Depo/ Station Handling Issue	Express	Pending by Operation	0.00		26-6-2024 10:12:16 PM	3-7-2024 04:11:02 PM	10-7-2024 10:12:16 PM			Audit Trail
CL/2024/06/V1/006871	Claim	Lost	DOMUS ELECTRONIC HOME APPLIANCES	Credit Account	ZND17180 2466254				Rejected	551.00		26-6-2024 05:38:43 PM		10-7-2024 05:38:43 PM			Audit Trail
CL/2024/06/V1/006870	Claim	Lost	DOMUS ELECTRONIC HOME APPLIANCES	Credit Account	ZND17181 2267186				Rejected	211.49		26-6-2024 05:31:25 PM		10-7-2024 05:31:25 PM			Audit Trail
CL/2024/06/V1/006869	Claim	Damage	LEE MING SHU	Cash	10253935554	No	Hub/Depo/ Station Handling Issue	Express	Rejected	355.63		26-6-2024 05:22:02 PM		10-7-2024 05:22:02 PM			Audit Trail
CL/2024/06/V1/006868	Claim	Lost	MMAG DIGITAL SDN BHD	Credit Account	ZND17152 0458418	No	Hub/Depo/ Station Handling Issue	Express	Rejected	50.00		26-6-2024 05:20:48 PM		10-7-2024 05:20:48 PM			Audit Trail
CL/2024/06/V1/006867	Claim	Lost	SARI INDAH ENTERPRISE	Credit Account	RTSZND1718118023 26				Rejected	60.00		26-6-2024 04:34:32 PM		10-7-2024 04:34:32 PM			Audit Trail
CL/2024/06/V1/006866	Claim	Damage	Hisham Ismail	Credit Account	ZND17181 4641212	No	Hub/Depo/ Station Handling Issue	Express	Pending Responsible Staff Details	100.00	100.00	26-6-2024 04:27:24 PM	7-9-2024 02:37:51 PM	10-7-2024 04:27:24 PM	5-9-2024 02:35:23 AM		Audit Trail
CL/2024/06/V1/006865	Claim	Lost	How Pek Ching	Credit Account	ZND17176 7606214	No	Hub/Depo/ Station Handling Issue	Express	Pending by Operation	250.00		26-6-2024 02:52:20 PM	3-7-2024 02:10:53 PM	10-7-2024 02:52:20 PM			Audit Trail
CL/2024/06/V1/006864	Claim	Damage	MMAG DIGITAL SDN BHD	Credit Account	ZND17181 2834784	No	Hub/Depo/ Station Handling Issue	Express	Pending by Operation	1999.00		26-6-2024 02:29:26 PM	3-7-2024 02:06:10 PM	10-7-2024 02:29:26 PM			Audit Trail
CL/2024/06/V1/006863	Claim	Damage	MMAG DIGITAL SDN BHD	Credit Account	ZND17181 2834388	No	Hub/Depo/ Station Handling Issue	Express	Pending Responsible Staff Details	1999.00	200.00	26-6-2024 02:22:53 PM	2-10-2024 02:34:22 PM	10-7-2024 02:22:53 PM	30-9-2024 02:30:05 AM		Audit Trail

CL/2024/06/V1/006862	Claim	Lost	Domica Furniture E-Commerce Sdn Bhd	Credit Account	ZND17176 7644285	No	Hub/Depo/ Station Handling Issue	Express	Pending by Operation	174.90		26-6-2024 02:21:35 PM	3-7-2024 12:24:59 PM	10-7-2024 02:21:35 PM			Audit Trail
CL/2024/06/V1/006861	Claim	Damage	MLB Group Sdn Bhd	Credit Account	CND17151 8906235001	Yes	Force Majeure	Express	Pending by Claim Dept	799.00		26-6-2024 01:08:40 PM	29-9-2024 04:36:19 PM	10-7-2024 01:08:40 PM			Audit Trail
CL/2024/06/V1/006860	Claim	Lost	MMATRIX	Credit Account	ZND17181 6655026				Rejected	1199.00		26-6-2024 09:55:53 AM		10-7-2024 09:55:53 AM			Audit Trail
CL/2024/06/V1/006859	Claim	Lost	MMATRIX	Credit Account	ZND17181 6663168				Rejected	10.00		26-6-2024 09:53:51 AM		10-7-2024 09:53:51 AM			Audit Trail
CL/2024/06/V1/006858	Claim	Damage	CM Wan	Credit Account	ZND17181 8363776	No	Hub/Depo/ Station Handling Issue	Express	Pending Responsible Staff Details	218.00	200.00	26-6-2024 09:49:44 AM	5-9-2024 12:06:31 PM	10-7-2024 09:49:44 AM	3-9-2024 12:03:59 PM		Audit Trail
CL/2024/06/V1/006857	Claim	Lost	MMATRIX	Credit Account	ZND17181 4637376				Rejected	10.00		26-6-2024 09:49:34 AM		10-7-2024 09:49:34 AM			Audit Trail
CL/2024/06/V1/006856	Claim	Lost	MMATRIX	Credit Account	ZND17181 4626653				Rejected	10.00		26-6-2024 09:47:52 AM		10-7-2024 09:47:52 AM			Audit Trail
CL/2024/06/V1/006855	Claim	Damage	CM WAN	Credit Account	ZND17181 6013987	No	Hub/Depo/ Station Handling Issue	Express	Pending Responsible Staff Details	425.72	200.00	26-6-2024 09:46:46 AM	5-9-2024 12:02:25 PM	10-7-2024 09:46:46 AM	3-9-2024 11:59:10 AM		Audit Trail
CL/2024/06/V1/006854	Claim	Lost	MMATRIX	Credit Account	ZND17181 3127564				Rejected	10.00		26-6-2024 09:46:41 AM		10-7-2024 09:46:41 AM			Audit Trail
CL/2024/06/V1/006853	Claim	Lost	DOI THI BICH THI	Prepaid Account	ZND17181 4886880				Rejected	0.00		25-6-2024 06:14:53 PM		9-7-2024 06:14:53 PM			Audit Trail
CL/2024/06/V1/006852	Claim	Damage	RAYHILL VENTURES (M) SDN BHD	Prepaid Account	ZND17170 9411715	Yes	Hub/Depo/ Station Handling Issue	Express	Pending by Operation	536.00		25-6-2024 06:03:31 PM	2-8-2024 05:21:30 PM	9-7-2024 06:03:31 PM			Audit Trail
CL/2024/06/V1/006851	Claim	Delay Delivery Premium Parcel	COTTAGE PHARMACY	Credit Account	ZND16968 9792146	No	Driver Issue	Premium	Pending Responsible Staff Details	5.00	5.00	25-6-2024 04:29:28 PM	18-7-2024 05:22:36 PM	9-7-2024 04:29:28 PM	16-7-2024 05:15:56 AM		Audit Trail
CL/2024/06/V1/006850	Claim	Delay Delivery Premium Parcel	MBE VENTURES SDN BHD	Credit Account	ZND16898 6402178	No	Driver Issue	Premium	Pending Responsible Staff Details	5.00	5.00	25-6-2024 04:26:18 PM	18-7-2024 05:46:26 PM	9-7-2024 04:26:18 PM	16-7-2024 05:42:22 AM		Audit Trail
CL/2024/06/V1/006849	Claim	Delay Delivery Premium Parcel	Nadhirah	Cash	ZND17180 2512296				Rejected	79.20		25-6-2024 03:19:36 PM		9-7-2024 03:19:36 PM			Audit Trail

CL/2024/06/V1/006848	Claim	Lost	Domica Furniture E-Commerce Sdn Bhd	Credit Account	ZND17176 7643806				Rejected	104.80		25-6-2024 01:58:47 PM		9-7-2024 01:58:47 PM			Audit Trail
CL/2024/06/V1/006847	Claim	Damage	Mr. Alan	Credit Account	ZND17181 6892667	No	Hub/Depo/ Station Handling Issue	Express	Rejected	140.00		25-6-2024 12:28:33 PM		9-7-2024 12:28:33 PM			Audit Trail
CL/2024/06/V1/006846	Claim	Damage	CM WAN	Credit Account	ZND17181 8401218	No	Hub/Depo/ Station Handling Issue	Express	Pending Responsible Staff Details	266.00	200.00	25-6-2024 11:52:06 AM	5-9-2024 11:58:20 AM	9-7-2024 11:52:06 AM	3-9-2024 11:55:52 AM		Audit Trail
CL/2024/06/V1/006845	Claim	Damage	T2ETHER EAL	Credit Account	ZND17181 2560577	No	Hub/Depo/ Station Handling Issue	Express	Rejected	268.00		25-6-2024 11:26:04 AM		9-7-2024 11:26:04 AM			Audit Trail
CL/2024/06/V1/006844	Claim	Missing Content	MARY AGNES LEONG	Credit Account	ZND17181 5780217				Info Incomplete	58.00		25-6-2024 10:03:26 AM	30-6-2024 05:30:02 PM	9-7-2024 10:03:26 AM			Audit Trail
CL/2024/06/V1/006843	Claim	Damage	MOHD AZLAN JASLANI	Credit Account	ZND17171 6149137	No	Hub/Depo/ Station Handling Issue	Express	Info Incomplete	4000.00		24-6-2024 11:51:38 PM	10-8-2024 12:13:39 PM	8-7-2024 11:51:38 PM			Audit Trail
CL/2024/06/V1/006842	Claim	Lost	CM WAN	Credit Account	ZND17181 4429490				Rejected	148.15		24-6-2024 11:49:43 PM		8-7-2024 11:49:43 PM			Audit Trail
CL/2024/06/V1/006841	Claim	Lost	Goh Wei Jian	Prepaid Account	ZND17176 9940958	No	Hub/Depo/ Station Handling Issue	Express	Pending by Operation	189.00		24-6-2024 10:20:02 PM	30-6-2024 04:50:01 PM	8-7-2024 10:20:02 PM			Audit Trail
CL/2024/06/V1/006840	Claim	Missing Content	SOON YOON CHEN	Credit Account	ZND17181 9118771				Rejected	600.00		24-6-2024 10:01:39 PM		8-7-2024 10:01:39 PM			Audit Trail
CL/2024/06/V1/006839	Claim	Damage	MMATRIX SDN BHD	Credit Account	ZND17181 6631938	No	Force Majeure	Express	Pending Responsible Staff Details	2198.00	200.00	24-6-2024 09:50:57 PM	11-10-2024 10:47:39 AM	8-7-2024 09:50:57 PM	9-10-2024 10:39:34 AM		Audit Trail
CL/2024/06/V1/006838	Claim	Damage	Best Express KUL Hub U10	Credit Account	ZND17177 0031850				Rejected	200.00		24-6-2024 08:17:38 PM		8-7-2024 08:17:38 PM			Audit Trail
CL/2024/06/V1/006837	Claim	Lost	TEKUN SENTIASA TRADING SDN BHD	Cash	ZND17152 5634930				Info Incomplete	126.00		24-6-2024 05:40:47 PM	29-6-2024 02:11:29 PM	8-7-2024 05:40:47 PM			Audit Trail
CL/2024/06/V1/006836	Claim	Damage	SPF HOME DECO SDN BHD	Credit Account	ZND17181 5905887	No	Hub/Depo/ Station Handling Issue	Express	Rejected	30.00		24-6-2024 05:25:21 PM		8-7-2024 05:25:21 PM			Audit Trail

CL/2024/06/V1/006835	Claim	Lost	SPF HOME DECO SDN BHD	Credit Account	ZND171523676956	No	Hub/Depo/ Station Handling Issue	Express	Pending Responsible Staff Details	145.00	145.00	24-6-2024 05:07:13 PM	20-9-2024 02:21:42 PM	8-7-2024 05:07:13 PM	18-9-2024 02:19:02 AM		Audit Trail
CL/2024/06/V1/006834	Claim	Lost	SPF HOME DECO SDN BHD	Credit Account	ZND171769615115	No	Hub/Depo/ Station Handling Issue	Express	Pending Responsible Staff Details	200.00	200.00	24-6-2024 04:58:21 PM	1-9-2024 11:20:25 AM	8-7-2024 04:58:21 PM	30-8-2024 10:57:03 AM		Audit Trail
CL/2024/06/V1/006833	Claim	Damage	De Pine Vietcis Sdn Bhd	Credit Account	ZND171717612470	No	Hub/Depo/ Station Handling Issue	Express	Pending Responsible Staff Details	11.66	11.66	24-6-2024 02:50:42 PM	7-9-2024 02:34:09 PM	8-7-2024 02:50:42 PM	5-9-2024 02:31:06 AM		Audit Trail
CL/2024/06/V1/006832	Claim	Lost	LIM YU WEN	Credit Account	ZND171768065706	No	Hub/Depo/ Station Handling Issue	Express	Pending by Operation	399.00		24-6-2024 02:22:36 PM	29-6-2024 03:25:33 PM	8-7-2024 02:22:36 PM			Audit Trail
CL/2024/06/V1/006831	Claim	Lost	MOHAMMAD SYAZWAN BIN MUSTAFAH	Credit Account	ZND171812434663				Rejected	449.00		24-6-2024 11:43:06 AM		8-7-2024 11:43:06 AM			Audit Trail
CL/2024/06/V1/006830	Claim	Damage	CM WAN	Credit Account	ZND171816054188	No	Hub/Depo/ Station Handling Issue	Express	Pending Responsible Staff Details	165.22	165.22	24-6-2024 10:12:43 AM	5-9-2024 11:55:17 AM	8-7-2024 10:12:43 AM	3-9-2024 11:52:56 AM		Audit Trail
CL/2024/06/V1/006829	Claim	Lost	CL SCOOTER ACCESSORIES ACCESSORIES CENTRE	Credit Account	ZND171813246043	No	Hub/Depo/ Station Handling Issue	Express	Pending by Operation	98.00		24-6-2024 09:58:12 AM	30-6-2024 03:33:00 PM	8-7-2024 09:58:12 AM			Audit Trail
CL/2024/06/V1/006828	Claim	Damage	SPF HOME DECO SDN BHD	Credit Account	ZND171816711173	No	Hub/Depo/ Station Handling Issue	Express	Rejected	60.00		23-6-2024 03:43:35 PM		7-7-2024 03:43:35 PM			Audit Trail
CL/2024/06/V1/006827	Claim	Damage	CM WAN	Credit Account	ZND171816052573	No	Hub/Depo/ Station Handling Issue	Express	Pending Responsible Staff Details	425.73	200.00	23-6-2024 12:34:35 PM	5-9-2024 11:52:28 AM	7-7-2024 12:34:35 PM	3-9-2024 11:49:53 AM		Audit Trail
CL/2024/06/V1/006826	Claim	Damage FreshBox	SRH	Prepaid Account	ZND1718085122631	No	Hub/Depo/ Station Handling Issue	Express	Pending Responsible Staff Details	700.00	200.00	22-6-2024 02:52:46 PM	4-9-2024 02:42:19 PM	6-7-2024 02:52:46 PM	2-9-2024 02:37:25 AM		Audit Trail
CL/2024/06/V1/006825	Claim	Lost	ABNER BEAUTY GLOBAL SDN BHD	Credit Account	ZND171525776449	No	Hub/Depo/ Station Handling Issue	Express	Pending Responsible Staff Details	144.00	144.00	22-6-2024 01:35:27 PM	10-10-2024 11:38:05 AM	6-7-2024 01:35:27 PM	8-10-2024 11:31:35 AM		Audit Trail

CL/2024/06/V1/006824	Claim	Damage	Idayurapi	Prepaid Account	RTSZND1718138202 74	No	Hub/Depo/ Station Handling Issue	Express	Pending Responsible Staff Details	80.00	80.00	22-6-2024 12:34:21 PM	7-9-2024 02:27:47 PM	6-7-2024 12:34:21 PM	5-9-2024 02:22:59 AM		Audit Trail
CL/2024/06/V1/006823	Claim	Damage	U & ME Electrical Sdn Bhd	Credit Account	ZND17140 4337938				Info Incomplete	2959.00		22-6-2024 11:11:10 AM	30-6-2024 02:57:25 PM	6-7-2024 11:11:10 AM			Audit Trail
CL/2024/06/V1/006822	Claim	Lost	Mr Easy	Credit Account	ZND17171 8249002	No	Hub/Depo/ Station Handling Issue	Express	Pending Responsible Staff Details	5000.00	200.00	22-6-2024 11:04:11 AM	5-9-2024 05:00:40 PM	6-7-2024 11:04:11 AM	3-9-2024 04:54:24 AM		Audit Trail
CL/2024/06/V1/006821	Claim	Lost	U & ME ELECTRICAL SDN BHD	Credit Account	ZND17162 9554264	No	Hub/Depo/ Station Handling Issue	Express	Pending Responsible Staff Details	357.00	200.00	22-6-2024 12:15:01 AM	6-10-2024 11:54:30 AM	6-7-2024 12:15:01 AM	4-10-2024 11:51:32 AM		Audit Trail
CL/2024/06/V1/006820	Claim	Damage FreshBox	FROZEN FRENZY SDN BHD	Credit Account	ZND17181 6116282	No	Hub/Depo/ Station Handling Issue	FreshBox	Pending Responsible Staff and Payment Details	157.39	157.00	22-6-2024 12:07:29 AM	15-8-2024 12:08:43 PM	6-7-2024 12:07:29 AM			Audit Trail
CL/2024/06/V1/006819	Claim	Damage	ICEBIKEHEAVEN (M) SDN BHD	Cash	ZND17181 6055796				Info Incomplete	200.00		21-6-2024 05:53:38 PM	30-6-2024 10:08:39 AM	5-7-2024 05:53:38 PM			Audit Trail
CL/2024/06/V1/006818	Claim	Damage	HOME HEAVEN SDN BHD	Credit Account	ZND17176 9484704	No	Hub/Depo/ Station Handling Issue	Express	Pending Responsible Staff and Payment Details	408.50	326.80	21-6-2024 04:42:56 PM	10-4-2025 10:42:07 AM	5-7-2024 04:42:56 PM			Audit Trail
CL/2024/06/V1/006817	Claim	Damage FreshBox	FROZEN FRESH SDN BHD	Credit Account	ZND17181 6086943	No	Hub/Depo/ Station Handling Issue	FreshBox	Pending Responsible Staff and Payment Details	223.97	200.00	21-6-2024 03:21:15 PM	15-8-2024 11:57:40 AM	5-7-2024 03:21:15 PM			Audit Trail
CL/2024/06/V1/006816	Claim	Lost	Xinjing Kee	Credit Account	ZND17176 7744145	No	Hub/Depo/ Station Handling Issue	Express	Pending by Operation	299.00		21-6-2024 03:00:52 PM	30-6-2024 09:20:51 AM	5-7-2024 03:00:52 PM			Audit Trail
CL/2024/06/V1/006815	Claim	Damage	MMATRIX SDN BHD	Credit Account	ZND17181 3681325	No	Hub/Depo/ Station Handling Issue	Express	Pending Responsible Staff Details	2097.00	200.00	21-6-2024 02:33:19 PM	29-8-2024 10:17:03 AM	5-7-2024 02:33:19 PM	27-8-2024 10:07:55 AM		Audit Trail
CL/2024/06/V1/006814	Claim	Damage	SYILIS FOOD MANUFACTURING SDN BHD	Cash	ZND17181 6056649				Rejected	51.00		21-6-2024 12:30:27 PM		5-7-2024 12:30:27 PM			Audit Trail
CL/2024/06/V1/006813	Claim	Damage	MMATRIX SDN BHD	Credit Account	ZND17181 3728198	No	Hub/Depo/ Station Handling Issue	Express	Pending Responsible Staff Details	6499.00	200.00	21-6-2024 11:58:21 AM	29-8-2024 10:20:53 AM	5-7-2024 11:58:21 AM	27-8-2024 10:18:05 AM		Audit Trail

CL/2024/06/V1/006812	Claim	Lost	Domica Furniture E-Commerce Sdn Bhd	Credit Account	ZND171717425841	No	Hub/Depo/ Station Handling Issue	Express	Pending by Operation	167.80		21-6-2024 11:40:34 AM	30-6-2024 08:52:53 AM	5-7-2024 11:40:34 AM			Audit Trail
CL/2024/06/V1/006811	Claim	Damage	MMAG DIGITAL SDN BHD	Credit Account	ZND171812835286	No	Hub/Depo/ Station Handling Issue	Express	Pending by Operation	1999.00		21-6-2024 11:30:48 AM	26-6-2024 04:01:02 PM	5-7-2024 11:30:48 AM			Audit Trail
CL/2024/06/V1/006810	Claim	Lost	VH SUPPLY ENTERPRISE	Credit Account	ZND171398404432	No	Hub/Depo/ Station Handling Issue	Express	Pending Responsible Staff Details	75.97	75.07	21-6-2024 10:23:26 AM	5-9-2024 11:47:41 AM	5-7-2024 10:23:26 AM	3-9-2024 11:46:54 AM		Audit Trail
CL/2024/06/V1/006809	Claim	Lost	YEE TENG LAW	Credit Account	PDC000000217802				Rejected	148.00		21-6-2024 10:21:50 AM		5-7-2024 10:21:50 AM			Audit Trail
CL/2024/06/V1/006808	Claim	Delay Delivery Premium Parcel	Paperboy Logistics Sdn Bhd	Credit Account	ZND171814564047	No	Hub/Depo/ Station Handling Issue	Premium	Pending by Operation	0.00		20-6-2024 05:58:06 PM	26-6-2024 02:58:27 PM	4-7-2024 05:58:06 PM			Audit Trail
CL/2024/06/V1/006807	Claim	Damage	Exsim Development Sdn Bhd	Credit Account	ZND171812655686				Rejected	200.00		20-6-2024 05:26:27 PM		4-7-2024 05:26:27 PM			Audit Trail
CL/2024/06/V1/006806	Claim	Damage	SYAFIQ	Credit Account	ZND171811251919	No	Hub/Depo/ Station Handling Issue	Express	Rejected	274.00		20-6-2024 04:45:59 PM		4-7-2024 04:45:59 PM			Audit Trail
CL/2024/06/V1/006805	Claim	Lost	MS SHARON LIM	Credit Account	ZND171801935300				Info Incomplete	660.00		20-6-2024 03:56:16 PM	29-6-2024 04:27:15 PM	4-7-2024 03:56:16 PM			Audit Trail
CL/2024/06/V1/006804	Claim	Lost	MS SHARON LIM	Credit Account	ZND171767639649				Info Incomplete	850.00		20-6-2024 03:46:16 PM	29-6-2024 04:16:20 PM	4-7-2024 03:46:16 PM			Audit Trail
CL/2024/06/V1/006803	Claim	Lost	Domica Furniture E-Commerce Sdn Bhd	Credit Account	ZND171717378727	No	Hub/Depo/ Station Handling Issue	Express	Pending by Operation	107.10		20-6-2024 03:34:08 PM	29-6-2024 03:30:48 PM	4-7-2024 03:34:08 PM			Audit Trail
CL/2024/06/V1/006802	Claim	Damage FreshBox	KHAIRIL AZIZ	Credit Account	ZND171811768271				Rejected	480.00		20-6-2024 03:22:49 PM		4-7-2024 03:22:49 PM			Audit Trail
CL/2024/06/V1/006801	Claim	Lost	soh soon yee	Prepaid Account	ZND171770040241				Rejected	69.90		20-6-2024 02:16:29 PM		4-7-2024 02:16:29 PM			Audit Trail
CL/2024/06/V1/006800	Claim	Delay Delivery Premium Parcel	PEGGY CHONG	Credit Account	ZND171814559531	No	Hub/Depo/ Station Handling Issue	Premium	Rejected	200.00		20-6-2024 12:10:47 PM		4-7-2024 12:10:47 PM			Audit Trail

CL/2024/06/V1/006799	Claim	Damage	Best Express KUL Hub U10	Credit Account	ZND171813423062	No	Hub/Depo/Station Handling Issue	Express	Pending Responsible Staff Details	29.89	29.89	20-6-2024 11:37:43 AM	4-9-2024 02:10:00 PM	4-7-2024 11:37:43 AM	2-9-2024 02:04:04 AM		Audit Trail
CL/2024/06/V1/006798	Claim	Delay Delivery Premium Parcel	Forest Cloud Beverage Company	Credit Account	ZND171405050447				Rejected	100.00		20-6-2024 11:06:20 AM		4-7-2024 11:06:20 AM			Audit Trail
CL/2024/06/V1/006797	Claim	Short Piece	OCEAN KINS AQUARIUM	Credit Account	ZND171769995842	No	Hub/Depo/Station Handling Issue	Express	Rejected	360.00		19-6-2024 09:52:31 PM		3-7-2024 09:52:31 PM			Audit Trail
CL/2024/06/V1/006796	Claim	Damage	Cha Bee Hong	Credit Account	ZND171802076217	No	Hub/Depo/Station Handling Issue	Express	Pending Responsible Staff Details	458.00	200.00	19-6-2024 03:22:05 PM	29-8-2024 05:38:15 PM	3-7-2024 03:22:05 PM	27-8-2024 05:28:38 AM		Audit Trail
CL/2024/06/V1/006795	Claim	Damage	YIN YIN	Credit Account	ZND171769369889	No	Hub/Depo/Station Handling Issue	Express	Pending Responsible Staff Details	185.00	185.00	19-6-2024 02:44:30 PM	4-9-2024 06:01:24 PM	3-7-2024 02:44:30 PM	2-9-2024 05:58:56 AM		Audit Trail
CL/2024/06/V1/006794	Claim	Lost	AXVEL SDN BHD	Credit Account	ZND171518071506	No	Hub/Depo/Station Handling Issue	Express	Pending Responsible Staff Details	200.00	200.00	19-6-2024 01:45:27 PM	21-7-2024 05:12:56 PM	3-7-2024 01:45:27 PM	19-7-2024 05:01:19 AM		Audit Trail
CL/2024/06/V1/006793	Claim	Delay Delivery Premium Parcel	YY EXPRESS LOGISTICS ENTERPRISE	Credit Account	ZND171813541209	No	Hub/Depo/Station Handling Issue	Express	Rejected	100.00		19-6-2024 11:52:21 AM		3-7-2024 11:52:21 AM			Audit Trail
CL/2024/06/V1/006792	Claim	Lost	MMATRIX	Credit Account	ZND171802701874	No	Hub/Depo/Station Handling Issue	Express	Pending by Operation	1199.00		19-6-2024 10:44:50 AM	23-6-2024 04:11:45 PM	3-7-2024 10:44:50 AM			Audit Trail
CL/2024/06/V1/006791	Claim	Lost	MMATRIX	Credit Account	ZND171801933818				Rejected	1099.00		19-6-2024 10:42:21 AM		3-7-2024 10:42:21 AM			Audit Trail
CL/2024/06/V1/006790	Claim	Lost	MMATRIX	Credit Account	ZND171768411084				Rejected	1199.00		19-6-2024 10:39:38 AM		3-7-2024 10:39:38 AM			Audit Trail
CL/2024/06/V1/006789	Claim	Lost	MMATRIX	Credit Account	ZND171767711888				Rejected	10.00		19-6-2024 10:36:51 AM		3-7-2024 10:36:51 AM			Audit Trail
CL/2024/06/V1/006788	Claim	Lost	MMATRIX	Credit Account	ZND171716391352				Rejected	899.00		19-6-2024 10:34:52 AM		3-7-2024 10:34:52 AM			Audit Trail
CL/2024/06/V1/006787	Claim	Lost	MMATRIX	Credit Account	ZND171715742292				Rejected	10.00		19-6-2024 10:32:39 AM		3-7-2024 10:32:39 AM			Audit Trail

CL/2024/06/V1/006786	Claim	Lost	MMATRIX	Credit Account	ZND171715729859				Rejected	10.00		19-6-2024 10:31:03 AM		3-7-2024 10:31:03 AM			Audit Trail
CL/2024/06/V1/006785	Claim	Damage	Thilaga Ganesh	Credit Account	ZND171768321550	No	Hub/Depo/ Station Handling Issue	Express	Pending Responsible Staff Details	200.00	200.00	19-6-2024 08:22:22 AM	23-9-2024 04:37:37 PM	3-7-2024 08:22:22 AM	21-9-2024 04:26:26 AM		Audit Trail
CL/2024/06/V1/006784	Claim	Lost	NG CHONG SWEE	Credit Account	PKT3L9089004547	No	Hub/Depo/ Station Handling Issue	Express	Pending by Operation	200.00		18-6-2024 06:10:54 PM	26-6-2024 10:33:19 AM	2-7-2024 06:10:54 PM			Audit Trail
CL/2024/06/V1/006783	Claim	Lost	NG CHONG SWEE	Credit Account	PKT3L9088999647	No	Hub/Depo/ Station Handling Issue	Express	Pending by Operation	200.00		18-6-2024 05:57:22 PM	26-6-2024 10:02:26 AM	2-7-2024 05:57:22 PM			Audit Trail
CL/2024/06/V1/006782	Claim	Damage	Nur Hazelen Binti Mat Rusok	Credit Account	ZND171769871009	No	Hub/Depo/ Station Handling Issue	Express	Pending Responsible Staff Details	100.00	100.00	18-6-2024 05:54:35 PM	4-9-2024 05:56:28 PM	2-7-2024 05:54:35 PM	2-9-2024 05:54:16 AM		Audit Trail
CL/2024/06/V1/006781	Claim	Damage	Kerisma kaur	Credit Account	ZND171813631863				Rejected	300.00		18-6-2024 05:35:09 PM		2-7-2024 05:35:09 PM			Audit Trail
CL/2024/06/V1/006780	Claim	Damage	AIK HOE	Credit Account	ZND171802049099	No	Hub/Depo/ Station Handling Issue	Express	Pending Responsible Staff Details	220.00	200.00	18-6-2024 04:11:12 PM	4-9-2024 05:53:07 PM	2-7-2024 04:11:12 PM	2-9-2024 05:46:13 AM		Audit Trail
CL/2024/06/V1/006779	Claim	Damage	MY LIFE ESHOP	Credit Account	ZND171769491252				Rejected	30.00		18-6-2024 03:30:58 PM		2-7-2024 03:30:58 PM			Audit Trail
CL/2024/06/V1/006778	Claim	Damage	RITMA PRESTASI SDN BHD	Credit Account	ZND171811210442	No	Hub/Depo/ Station Handling Issue	Express	Rejected	261.00		18-6-2024 02:44:44 PM		2-7-2024 02:44:44 PM			Audit Trail
CL/2024/06/V1/006777	Claim	Lost	VARIOUS FURNITURE SDN BHD	Credit Account	ZND171629444121	No	Hub/Depo/ Station Handling Issue	Express	Pending Responsible Staff Details and Pending Upload Payment from Insurance Company	90.00	90.00	18-6-2024 12:05:18 PM		2-7-2024 12:05:18 PM			Audit Trail
CL/2024/06/V1/006776	Claim	Damage	MMATRIX SDN BHD	Credit Account	ZND171811800148	No	Hub/Depo/ Station Handling Issue	Express	Pending Responsible Staff and Payment Details	4499.00	200.00	18-6-2024 11:50:55 AM	13-3-2025 12:52:36 PM	2-7-2024 11:50:55 AM			Audit Trail
CL/2024/06/V1/006775	Claim	Damage	Kaira Technology (M) Sdn Bhd	Credit Account	ZND171681459057	No	Hub/Depo/ Station Handling Issue	Express	Pending Responsible Staff Details	629.00	200.00	18-6-2024 09:50:40 AM	14-9-2024 02:05:05 PM	2-7-2024 09:50:40 AM	12-9-2024 02:01:58 AM		Audit Trail

CL/2024/06/V1/006774	Claim	Missing Content	吴润华	Credit Account	ZND171769422430				Rejected	744.10		18-6-2024 09:38:34 AM		2-7-2024 09:38:34 AM			Audit Trail
CL/2024/06/V1/006773	Claim	Delay Delivery Premium Parcel	Paperboy Logistics Sdn Bhd	Credit Account	ZND171813568435				Rejected	0.00		17-6-2024 07:51:59 PM		1-7-2024 07:51:59 PM			Audit Trail
CL/2024/06/V1/006772	Claim	Delay Delivery Premium Parcel	Paperboy Logistics Sdn Bhd	Credit Account	ZND171802813669	No	Hub/Depo/ Station Handling Issue	Premium	Rejected	0.00		17-6-2024 07:34:46 PM		1-7-2024 07:34:46 PM			Audit Trail
CL/2024/06/V1/006771	Claim	Delay Delivery Premium Parcel	Paperboy Logistics Sdn Bhd	Credit Account	ZND171802813065	No	Hub/Depo/ Station Handling Issue	Premium	Rejected	0.00		17-6-2024 07:32:03 PM		1-7-2024 07:32:03 PM			Audit Trail
CL/2024/06/V1/006770	Claim	Damage	SPECTRUM VIEW SDN BHD	Credit Account	ZND171802246672	No	Hub/Depo/ Station Handling Issue	Express	Rejected	184.00		17-6-2024 09:35:42 AM		1-7-2024 09:35:42 AM			Audit Trail
CL/2024/06/V1/006769	Claim	Delay Delivery Premium Parcel	SPF HOME DECO SDN BHD	Credit Account	ZND171155994312	No	Hub/Depo/ Station Handling Issue	Express	Pending Responsible Staff Details	34.34	34.34	16-6-2024 04:40:10 PM	29-8-2024 04:53:24 PM	30-6-2024 04:40:10 PM	27-8-2024 04:47:43 AM		Audit Trail
CL/2024/06/V1/006768	Claim	Delay Delivery Premium Parcel	SPF HOME DECO SDN BHD	Credit Account	ZND171519473835	No	Hub/Depo/ Station Handling Issue	Express	Pending Responsible Staff Details	37.31	37.31	16-6-2024 04:35:54 PM	26-9-2024 10:01:17 AM	30-6-2024 04:35:54 PM	24-9-2024 09:59:07 AM		Audit Trail
CL/2024/06/V1/006767	Claim	Delay Delivery Premium Parcel	SPF HOME DECO SDN BHD	Credit Account	ZND171404492835	No	Hub/Depo/ Station Handling Issue	Express	Pending Responsible Staff Details	84.06	84.06	16-6-2024 03:29:39 PM	14-9-2024 12:38:32 PM	30-6-2024 03:29:39 PM	12-9-2024 12:36:56 PM		Audit Trail
CL/2024/06/V1/006766	Claim	Delay Delivery Premium Parcel	SPF HOME DECO SDN BHD	Credit Account	ZND171403060325	No	Hub/Depo/ Station Handling Issue	Express	Pending Responsible Staff Details	41.76	41.76	16-6-2024 03:22:13 PM	31-8-2024 08:54:13 AM	30-6-2024 03:22:13 PM	29-8-2024 08:52:59 AM		Audit Trail
CL/2024/06/V1/006765	Claim	Delay Delivery Premium Parcel	SPF HOME DECO SDN BHD	Credit Account	ZND171403823609	No	Hub/Depo/ Station Handling Issue	Express	Pending Responsible Staff Details	20.99	20.99	16-6-2024 02:16:01 PM	29-8-2024 04:56:53 PM	30-6-2024 02:16:01 PM	27-8-2024 04:47:48 AM		Audit Trail
CL/2024/06/V1/006764	Claim	Delay Delivery Premium Parcel	SPF HOME DECO SDN BHD	Credit Account	ZND171403519953	No	Hub/Depo/ Station Handling Issue	Express	Pending Responsible Staff Details	38.05	38.05	16-6-2024 02:04:46 PM	29-8-2024 05:22:50 PM	30-6-2024 02:04:46 PM	27-8-2024 04:47:51 AM		Audit Trail
CL/2024/06/V1/006763	Claim	Delay Delivery Premium Parcel	SPF HOME DECO SDN BHD	Credit Account	ZND171404666069	No	Hub/Depo/ Station Handling Issue	Express	Pending Responsible Staff Details	16.92	16.92	16-6-2024 01:16:54 PM	31-8-2024 03:54:52 PM	30-6-2024 01:16:54 PM	29-8-2024 03:51:43 AM		Audit Trail
CL/2024/06/V1/006762	Claim	Delay Delivery Premium Parcel	SPF HOME DECO SDN BHD	Credit Account	ZND171404667769	No	Hub/Depo/ Station Handling Issue	Express	Pending Responsible Staff Details	59.78	59.78	16-6-2024 01:11:54 PM	29-8-2024 05:26:06 PM	30-6-2024 01:11:54 PM	27-8-2024 04:47:57 AM		Audit Trail

CL/2024/06/V1/006761	Claim	Delay Delivery Premium Parcel	SPF HOME DECO SDN BHD	Credit Account	ZND171517940452	No	Hub/Depo/ Station Handling Issue	Express	Pending Responsible Staff Details	23.21	23.21	16-6-2024 01:07:41 PM	29-8-2024 05:28:03 PM	30-6-2024 01:07:41 PM	27-8-2024 04:47:59 AM		Audit Trail
CL/2024/06/V1/006760	Claim	Delay Delivery Premium Parcel	SPF HOME DECO SDN BHD	Credit Account	ZND171403920667	No	Hub/Depo/ Station Handling Issue	Express	Pending Responsible Staff Details	28.41	28.41	16-6-2024 12:33:10 PM	14-9-2024 12:40:21 PM	30-6-2024 12:33:10 PM	12-9-2024 12:38:37 PM		Audit Trail
CL/2024/06/V1/006759	Claim	Delay Delivery Premium Parcel	SPF HOME DECO SDN BHD	Credit Account	ZND171403020176	No	Hub/Depo/ Station Handling Issue	Express	Pending Responsible Staff Details	61.06	61.06	16-6-2024 12:28:56 PM	14-9-2024 12:42:22 PM	30-6-2024 12:28:56 PM	12-9-2024 12:40:30 PM		Audit Trail
CL/2024/06/V1/006758	Claim	Damage	SPF HOME DECO SDN BHD	Credit Account	ZND171802691694	No	Hub/Depo/ Station Handling Issue	Express	Pending Responsible Staff Details	80.00	80.00	16-6-2024 12:12:49 PM	26-9-2024 10:03:34 AM	30-6-2024 12:12:49 PM	24-9-2024 10:01:26 AM		Audit Trail
CL/2024/06/V1/006757	Claim	Damage	Zuraida mat hussin	Credit Account	ZND171811741366	No	Hub/Depo/ Station Handling Issue	Express	Pending Responsible Staff Details	200.00	200.00	15-6-2024 11:28:50 PM	29-8-2024 05:50:22 PM	29-6-2024 11:28:50 PM	27-8-2024 05:48:09 AM		Audit Trail
CL/2024/06/V1/006756	Claim	Delay Delivery Premium Parcel	EASY MAIL SDN BHD (CHAM TUCK LEE)	Credit Account	ZND171770132946	No	Hub/Depo/ Station Handling Issue	Express	Pending Responsible Staff Details	100.00	100.00	15-6-2024 11:03:14 PM	4-9-2024 05:44:29 PM	29-6-2024 11:03:14 PM	2-9-2024 05:40:44 AM		Audit Trail
CL/2024/06/V1/006755	Claim	Delay Delivery Premium Parcel	EASY MAIL SDN BHD (CHAM TUCK LEE)	Credit Account	ZND171770077711	No	LineHaul Connectivity Issue	Premium	Pending Responsible Staff Details	100.00	100.00	15-6-2024 10:53:56 PM	16-8-2024 12:07:52 PM	29-6-2024 10:53:56 PM	14-8-2024 12:04:20 PM		Audit Trail
CL/2024/06/V1/006754	Claim	Delay Delivery Premium Parcel	EASY MAIL SDN BHD (CHAM TUCK LEE)	Credit Account	ZND171770000962	No	Hub/Depo/ Station Handling Issue	Premium	Pending Responsible Staff Details	100.00	100.00	15-6-2024 10:51:20 PM	4-9-2024 05:22:50 PM	29-6-2024 10:51:20 PM	2-9-2024 05:19:16 AM		Audit Trail
CL/2024/06/V1/006753	Claim	Damage	Tan shian win	Prepaid Account	ZND171812593230				Rejected	208.00		15-6-2024 04:44:02 PM		29-6-2024 04:44:02 PM			Audit Trail
CL/2024/06/V1/006752	Claim	Missing Content	SRH	Prepaid Account	ZND171723548156 1				Rejected	377.00		15-6-2024 03:29:52 PM		29-6-2024 03:29:52 PM			Audit Trail
CL/2024/06/V1/006751	Claim	Missing Content	SRH	Prepaid Account	ZND171766018777 7	No	Hub/Depo/ Station Handling Issue	Express	Pending by Operation	100.00		15-6-2024 03:25:28 PM	23-6-2024 11:18:25 AM	29-6-2024 03:25:28 PM			Audit Trail

CL/2024/06/V1/006750	Claim	Damage	Hasliza Hashim	Credit Account	ZND171811239795	Yes	Hub/Depo/ Station Handling Issue	Express	Pending Responsible Staff Details and Pending Upload Payment from Insurance Company	505.00	252.50	15-6-2024 10:37:30 AM		29-6-2024 10:37:30 AM	28-5-2025 11:41:07 AM		Audit Trail
CL/2024/06/V1/006749	Claim	Lost	Wong	Credit Account	TOP60747516				Info Incomplete	110.67		15-6-2024 04:45:58 AM	21-6-2024 04:17:13 PM	29-6-2024 04:45:58 AM			Audit Trail
CL/2024/06/V1/006748	Claim	Damage	PP HOME FURNITURE (M) SDN. BHD.	Prepaid Account	ZND171802204887	No	Hub/Depo/ Station Handling Issue	Express	Pending Responsible Staff Details	399.00	200.00	14-6-2024 07:14:48 PM	4-9-2024 05:36:37 PM	28-6-2024 07:14:48 PM	2-9-2024 05:31:45 AM		Audit Trail
CL/2024/06/V1/006747	Claim	Damage FreshBox	JURALUK KHANTIVONG	Cash	ZND171717827874				Rejected	157.00		14-6-2024 06:11:41 PM		28-6-2024 06:11:41 PM			Audit Trail
CL/2024/06/V1/006746	Claim	Damage	SPF HOME DECO SDN BHD	Credit Account	ZND171769314186	No	Force Majeure	Express	Pending Responsible Staff Details	90.00	90.00	14-6-2024 05:42:54 PM	14-9-2024 12:44:35 PM	28-6-2024 05:42:54 PM	12-9-2024 12:42:28 PM		Audit Trail
CL/2024/06/V1/006745	Claim	Lost	DOMUS ELECTRONIC HOME APPLIANCES	Credit Account	ZND171767988921				Rejected	114.00		14-6-2024 04:55:59 PM		28-6-2024 04:55:59 PM			Audit Trail
CL/2024/06/V1/006744	Claim	Damage	JS HOUSEHOLD ENTERPRISE	Cash	ZND171716860933	Yes	Hub/Depo/ Station Handling Issue	Express	Pending Responsible Staff Details and Pending Upload Payment from Insurance Company	130.00	130.00	14-6-2024 04:54:36 PM		28-6-2024 04:54:36 PM	3-1-2025 05:57:57 AM		Audit Trail
CL/2024/06/V1/006743	Claim	Damage	LOVITIMBER	Credit Account	ZND171769279706				Info Incomplete	235.00		14-6-2024 04:32:57 PM	12-7-2024 03:19:24 PM	28-6-2024 04:32:57 PM			Audit Trail
CL/2024/06/V1/006742	Claim	Damage	SPF HOME DECO SDN BHD	Credit Account	ZND171802395776	No	Hub/Depo/ Station Handling Issue	Express	Pending Responsible Staff Details	80.00	80.00	14-6-2024 04:26:52 PM	29-8-2024 04:50:56 PM	28-6-2024 04:26:52 PM	27-8-2024 04:48:08 AM		Audit Trail

CL/2024/06/V1/006741	Claim	Damage	JS HOUSEHOLD ENTERPRISE	Cash	ZND171802096475	Yes	Hub/Depo/ Station Handling Issue	Express	Pending Responsible Staff Details and Pending Upload Payment from Insurance Company	150.00	150.00	14-6-2024 03:54:43 PM		28-6-2024 03:54:43 PM	3-4-2026 10:30:05 AM		Audit Trail
CL/2024/06/V1/006740	Claim	Damage FreshBox	SOH YEN LI	Cash	ZND171802015650	No	Misrouted Issue	FreshBox	Pending Responsible Staff Details	200.00	200.00	14-6-2024 03:53:17 PM	4-9-2024 05:13:31 PM	28-6-2024 03:53:17 PM	2-9-2024 04:58:33 AM		Audit Trail
CL/2024/06/V1/006739	Claim	Damage	MY LIFE ESHOP	Credit Account	ZND171802031391				Rejected	119.00		14-6-2024 02:49:26 PM		28-6-2024 02:49:26 PM			Audit Trail
CL/2024/06/V1/006738	Claim	Damage	Ooi Eng Chiew	Credit Account	ZND171716264533				Rejected	48.00		14-6-2024 02:47:40 PM		28-6-2024 02:47:40 PM			Audit Trail
CL/2024/06/V1/006737	Claim	Lost	Domica Furniture E-Commerce Sdn Bhd	Credit Account	ZND171715641250				Rejected	79.90		14-6-2024 12:32:04 PM		28-6-2024 12:32:04 PM			Audit Trail
CL/2024/06/V1/006736	Claim	Short Piece	YOGU VENTURE SDN BHD	Cash	ZND171811706952	No	Hub/Depo/ Station Handling Issue	FreshBox	Pending Responsible Staff Details	27.50	27.50	14-6-2024 11:40:09 AM	28-8-2024 12:03:20 PM	28-6-2024 11:40:09 AM	26-8-2024 11:51:58 AM		Audit Trail
CL/2024/06/V1/006735	Claim	Damage	MMATRIX SDN BHD	Credit Account	ZND171769215049	No	Hub/Depo/ Station Handling Issue	Express	Pending Responsible Staff Details	1899.00	200.00	14-6-2024 11:38:43 AM	2-8-2024 03:35:52 PM	28-6-2024 11:38:43 AM	31-7-2024 03:25:33 AM		Audit Trail
CL/2024/06/V1/006734	Claim	Damage	MMATRIX SDN BHD	Credit Account	ZND171811827978	No	Hub/Depo/ Station Handling Issue	Express	Pending Responsible Staff Details	7194.00	200.00	14-6-2024 11:37:03 AM	29-8-2024 05:42:42 PM	28-6-2024 11:37:03 AM	27-8-2024 05:39:25 AM		Audit Trail
CL/2024/06/V1/006733	Claim	Damage	CHRISTINE FONG	Prepaid Account	ZND171769161797				Info Incomplete	167.90		14-6-2024 11:35:38 AM	12-7-2024 03:22:36 PM	28-6-2024 11:35:38 AM			Audit Trail
CL/2024/06/V1/006732	Claim	Lost	ADAM SYAH B. HARUN	Prepaid Account	ZND171525690219	No	Hub/Depo/ Station Handling Issue	Express	Rejected	100.00		14-6-2024 11:05:49 AM		28-6-2024 11:05:49 AM			Audit Trail
CL/2024/06/V1/006731	Claim	Delay Delivery Premium Parcel	Wong	Credit Account	TOP60746760				Rejected	100.00		14-6-2024 03:27:32 AM		28-6-2024 03:27:32 AM			Audit Trail
CL/2024/06/V1/006730	Claim	Damage	Tariqshah	Prepaid Account	ZND171715021809				Info Incomplete	0.00		13-6-2024 09:31:06 PM	21-6-2024 10:13:33 AM	27-6-2024 09:31:06 PM			Audit Trail

CL/2024/06/V1/006729	Claim	Lost	Xinjing Kee	Credit Account	ZND171402128514	No	Driver Issue	Express	Pending Responsible Staff Details	238.00	200.00	13-6-2024 09:19:33 PM	6-10-2024 11:41:25 AM	27-6-2024 09:19:33 PM	4-10-2024 11:34:48 AM		Audit Trail
CL/2024/06/V1/006727	Claim	Damage	MY LIFE ESHOP	Credit Account	ZND171715587336	No	Hub/Depo/ Station Handling Issue	Express	Pending by Operation	30.00		13-6-2024 03:43:28 PM	21-6-2024 10:28:17 AM	27-6-2024 03:43:28 PM			Audit Trail
CL/2024/06/V1/006726	Claim	Lost	SAFE REACH	Credit Account	ZND1714979703107	No	Hub/Depo/ Station Handling Issue	Express	Rejected	1120.00		13-6-2024 03:10:32 PM		27-6-2024 03:10:32 PM			Audit Trail
CL/2024/06/V1/006725	Claim	Damage	TND EXPRESS (M) SDN BHD	Credit Account	TND2800210438	No	Hub/Depo/ Station Handling Issue	Express	Pending by Operation	780.00		13-6-2024 02:59:09 PM	2-8-2024 04:11:39 PM	27-6-2024 02:59:09 PM			Audit Trail
CL/2024/06/V1/006724	Claim	Damage	ACHIEVA TECHNOLOGY SDN BHD	Credit Account	ZND171802427057	No	Hub/Depo/ Station Handling Issue	Express	Pending Responsible Staff Details	290.00	200.00	13-6-2024 02:57:35 PM	28-8-2024 11:50:44 AM	27-6-2024 02:57:35 PM	26-8-2024 11:47:41 AM		Audit Trail
CL/2024/06/V1/006723	Claim	Damage FreshBox	Siti nor binti Yatim mustafa	Credit Account	ZND171769264269	No	LineHaul Connectivity Issue	Premium	Pending Responsible Staff Details	200.00	100.00	13-6-2024 02:27:55 PM	6-7-2024 11:44:11 AM	27-6-2024 02:27:55 PM	4-7-2024 11:33:06 AM		Audit Trail
CL/2024/06/V1/006722	Claim	Lost	Domica Furniture E-Commerce Sdn Bhd	Credit Account	ZND171715562777				Rejected	168.80		13-6-2024 12:38:47 PM		27-6-2024 12:38:47 PM			Audit Trail
CL/2024/06/V1/006721	Claim	Damage	TIGATAN RESOURCES (M) SDN BHD	Credit Account	ZND171769272325				Rejected	930.20		13-6-2024 10:40:04 AM		27-6-2024 10:40:04 AM			Audit Trail
CL/2024/06/V1/006720	Claim	Delay Delivery Premium Parcel	SITI NOR AINI NAJIHAH BT AZAUHA	Cash	ZND171811394432	No	Hub/Depo/ Station Handling Issue	Premium	Pending Responsible Staff Details	43.00	43.00	13-6-2024 09:46:50 AM	27-6-2024 03:37:56 PM	27-6-2024 09:46:50 AM	25-6-2024 03:32:59 AM		Audit Trail
CL/2024/06/V1/006719	Claim	Delay Delivery Premium Parcel	EASY MAIL SDN BHD (CHAM TUCK LEE)	Credit Account	ZND171768663544	No	Hub/Depo/ Station Handling Issue	Premium	Rejected	100.00		13-6-2024 09:29:35 AM		27-6-2024 09:29:35 AM			Audit Trail
CL/2024/06/V1/006718	Claim	Delay Delivery Premium Parcel	EASY MAIL SDN BHD (CHAM TUCK LEE)	Credit Account	ZND171768682309	No	Hub/Depo/ Station Handling Issue	Premium	Rejected	100.00		13-6-2024 09:26:03 AM		27-6-2024 09:26:03 AM			Audit Trail

CL/2024/06/V1/006717	Claim	Delay Delivery Premium Parcel	EASY MAIL SDN BHD (CHAM TUCK LEE)	Credit Account	ZND171768676759	No	Hub/Depo/ Station Handling Issue	Premium	Rejected	100.00		13-6-2024 08:58:36 AM		27-6-2024 08:58:36 AM			Audit Trail
CL/2024/06/V1/006716	Claim	Delay Delivery Premium Parcel	EASY MAIL SDN BHD (CHAM TUCK LEE)	Credit Account	ZND171768674144	No	Hub/Depo/ Station Handling Issue	Premium	Rejected	100.00		13-6-2024 08:55:45 AM		27-6-2024 08:55:45 AM			Audit Trail
CL/2024/06/V1/006715	Claim	Damage	NAZREEN RAUSLAN	Cash	ZND171802132708				Rejected	240.00		12-6-2024 10:04:24 PM		26-6-2024 10:04:24 PM			Audit Trail
CL/2024/06/V1/006714	Claim	Damage	Xinjing Kee	Credit Account	CND171769338304002	No	Hub/Depo/ Station Handling Issue	Express	Pending Responsible Staff Details	200.00	200.00	12-6-2024 08:32:15 PM	28-8-2025 04:00:35 PM	26-6-2024 08:32:15 PM	26-8-2025 03:59:20 AM		Audit Trail
CL/2024/06/V1/006713	Claim	Damage	Xinjing Kee	Credit Account	ZND171769010200	No	Hub/Depo/ Station Handling Issue	Express	Pending Responsible Staff Details	150.00	150.00	12-6-2024 08:26:08 PM	28-8-2025 03:47:31 PM	26-6-2024 08:26:08 PM	26-8-2025 03:44:50 AM		Audit Trail
CL/2024/06/V1/006712	Claim	Damage	HJ ZAKI SATAR	Prepaid Account	ZND171681002000				Rejected	150.00		12-6-2024 04:55:42 PM		26-6-2024 04:55:42 PM			Audit Trail
CL/2024/06/V1/006711	Claim	Damage	MY LIFE ESHOP	Credit Account	ZND171768792800				Rejected	20.00		12-6-2024 03:26:44 PM		26-6-2024 03:26:44 PM			Audit Trail
CL/2024/06/V1/006710	Claim	Damage	MY LIFE ESHOP	Credit Account	ZND171718128734				Rejected	30.00		12-6-2024 03:16:47 PM		26-6-2024 03:16:47 PM			Audit Trail
CL/2024/06/V1/006709	Claim	Damage	MY LIFE ESHOP	Credit Account	ZND171717421010				Rejected	30.00		12-6-2024 03:11:22 PM		26-6-2024 03:11:22 PM			Audit Trail
CL/2024/06/V1/006708	Claim	Damage	MY LIFE ESHOP	Credit Account	ZND171714890949				Rejected	20.00		12-6-2024 02:59:31 PM		26-6-2024 02:59:31 PM			Audit Trail
CL/2024/06/V1/006707	Claim	Missing Content	REEZQA GLOBAL	Credit Account	ZND171769591471				Rejected	560.00		12-6-2024 02:52:37 PM		26-6-2024 02:52:37 PM			Audit Trail
CL/2024/06/V1/006706	Claim	Damage	MY LIFE ESHOP	Credit Account	ZND171767794973				Rejected	20.00		12-6-2024 02:51:39 PM		26-6-2024 02:51:39 PM			Audit Trail
CL/2024/06/V1/006705	Claim	Lost	Domica Furniture E-Commerce Sdn Bhd	Credit Account	CND171716415775001	No	Hub/Depo/ Station Handling Issue	Express	Pending Responsible Staff and Payment Details	66.50	66.50	12-6-2024 12:52:33 PM	25-8-2024 08:33:16 AM	26-6-2024 12:52:33 PM			Audit Trail

CL/2024/06/V1/006704	Claim	Damage	Hashikin Binti Hamzah	Credit Account	ZND17176 7654918	No	Hub/Depo/ Station Handling Issue	FreshBox	Pending Responsible Staff Details	0.00	155.00	12-6-2024 11:24:14 AM	16-8-2024 12:03:58 PM	26-6-2024 11:24:14 AM	14-8-2024 12:01:37 PM		Audit Trail
CL/2024/06/V1/006703	Claim	Damage FreshBox	AZLIZAN	Prepaid Account	ZND17168 2806249	No	Hub/Depo/ Station Handling Issue	FreshBox	Pending Responsible Staff Details	0.00	200.00	12-6-2024 10:25:55 AM	27-6-2024 02:40:47 PM	26-6-2024 10:25:55 AM	25-6-2024 02:33:23 AM		Audit Trail
CL/2024/06/V1/006702	Claim	Damage	FC MATERIALS SDN BHD	Credit Account	ZND17152 3305566				Rejected	0.00		11-6-2024 09:53:19 PM		25-6-2024 09:53:19 PM			Audit Trail
CL/2024/06/V1/006701	Claim	Short Piece	QM Live Empire	Credit Account	ZND17115 6813650	No	Force Majeure	Express	Pending Responsible Staff Details	469.00	200.00	11-6-2024 09:33:32 PM	18-7-2024 05:54:54 PM	25-6-2024 09:33:32 PM	16-7-2024 05:48:18 AM		Audit Trail
CL/2024/06/V1/006700	Claim	Lost	Vana	Credit Account	ZND17152 5625372	No	Hub/Depo/ Station Handling Issue	Express	Pending by Operation	300.00		11-6-2024 04:56:39 PM	14-6-2024 02:25:15 PM	25-6-2024 04:56:39 PM			Audit Trail
CL/2024/06/V1/006699	Claim	Damage	TANRADIO.COM ELECTRICAL SDN BHD	Credit Account	ZND17171 7607216	Yes	Hub/Depo/ Station Handling Issue	Express	Pending Responsible Staff Details and Pending Upload Payment from Insurance Company	89.00	89.00	11-6-2024 04:41:49 PM		25-6-2024 04:41:49 PM	22-11-2024 04:53:57 AM		Audit Trail
CL/2024/06/V1/006698	Claim	Damage	SPF HOME DECO SDN BHD	Credit Account	ZND17171 6189850	No	Hub/Depo/ Station Handling Issue	Express	Pending Responsible Staff Details	100.00	100.00	11-6-2024 04:25:19 PM	16-8-2024 10:59:47 AM	25-6-2024 04:25:19 PM	14-8-2024 10:56:33 AM		Audit Trail
CL/2024/06/V1/006697	Claim	Delay Delivery Premium Parcel	SPF HOME DECO SDN BHD	Credit Account	ZND17140 4902778-1	No	Hub/Depo/ Station Handling Issue	Express	Pending Responsible Staff Details	41.76	41.76	11-6-2024 04:15:34 PM	27-9-2024 02:00:39 PM	25-6-2024 04:15:34 PM	25-9-2024 01:58:46 AM		Audit Trail
CL/2024/06/V1/006696	Claim	Lost	SPF HOME DECO SDN BHD	Credit Account	CND17164 8514966001	No	Hub/Depo/ Station Handling Issue	Express	Pending Responsible Staff Details	27.00	27.00	11-6-2024 03:43:03 PM	16-8-2024 11:04:30 AM	25-6-2024 03:43:03 PM	14-8-2024 10:59:55 AM		Audit Trail
CL/2024/06/V1/006695	Claim	Lost	SPF HOME DECO SDN BHD	Credit Account	ZND17164 8514966	No	Hub/Depo/ Station Handling Issue	Express	Pending Responsible Staff Details	189.00	189.00	11-6-2024 03:36:23 PM	16-8-2024 11:07:44 AM	25-6-2024 03:36:23 PM	14-8-2024 11:04:41 AM		Audit Trail
CL/2024/06/V1/006694	Claim	Damage	CHONG YAN NI	Credit Account	ZND17176 9515330	No	Hub/Depo/ Station Handling Issue	Express	Pending Responsible Staff and Payment Details	180.00	180.00	11-6-2024 03:02:00 PM	7-7-2024 09:17:37 AM	25-6-2024 03:02:00 PM			Audit Trail

CL/2024/06/V1/006693	Claim	Damage	Cha Bee Hong	Credit Account	ZND171717933469	No	Hub/Depo/Station Handling Issue	Express	Rejected	2299.00		11-6-2024 02:21:09 PM		25-6-2024 02:21:09 PM			Audit Trail
CL/2024/06/V1/006692	Claim	Damage	Abidin Bin Bakar - Acc No: R4910203000	Credit Account	ZND171715598592	No	Hub/Depo/Station Handling Issue	Express	Pending Responsible Staff Details	170.00	170.00	11-6-2024 02:06:45 PM	28-7-2024 12:27:35 PM	25-6-2024 02:06:45 PM	26-7-2024 11:54:25 AM		Audit Trail
CL/2024/06/V1/006691	Claim	Damage	siang yaw yang	Credit Account	ZND171716824638	No	Hub/Depo/Station Handling Issue	FreshBox	Pending Responsible Staff Details	311.42	200.00	11-6-2024 11:03:53 AM	27-6-2024 03:42:48 PM	25-6-2024 11:03:53 AM	25-6-2024 03:39:33 AM		Audit Trail
CL/2024/06/V1/006690	Claim	Damage	CM Wan	Credit Account	ZND171767578849	No	Hub/Depo/Station Handling Issue	Express	Pending Responsible Staff Details	165.72	165.72	11-6-2024 10:30:52 AM	4-9-2024 04:44:44 PM	25-6-2024 10:30:52 AM	2-9-2024 04:41:35 AM		Audit Trail
CL/2024/06/V1/006689	Claim	Damage	MMAG DIGITAL SDN BHD	Credit Account	ZND171629412281	No	Hub/Depo/Station Handling Issue	Express	Pending Responsible Staff Details	1999.00	200.00	11-6-2024 10:03:25 AM	16-8-2024 11:53:44 AM	25-6-2024 10:03:25 AM	14-8-2024 11:45:07 AM		Audit Trail
CL/2024/06/V1/006688	Claim	Damage	TAN SENG SIONG	Credit Account	ZND171682979349,CND171682979349001	No	Hub/Depo/Station Handling Issue	Express	Rejected	200.00		11-6-2024 09:53:37 AM		25-6-2024 09:53:37 AM			Audit Trail
CL/2024/06/V1/006687	Claim	Damage	SMJ CONCEPT	Credit Account	ZND171768353032	No	Hub/Depo/Station Handling Issue	Premium	Pending Responsible Staff Details	342.00	200.00	11-6-2024 09:52:17 AM	16-8-2024 12:00:38 PM	25-6-2024 09:52:17 AM	14-8-2024 11:58:05 AM		Audit Trail
CL/2024/06/V1/006686	Claim	Lost	TAN ZHENG KHAI	Credit Account	ZND171403657488	No	Hub/Depo/Station Handling Issue	Express	Pending Responsible Staff Details	199.00	199.00	10-6-2024 07:52:05 PM	4-9-2024 04:56:37 PM	24-6-2024 07:52:05 PM	2-9-2024 04:52:42 AM		Audit Trail
CL/2024/06/V1/006685	Claim	Damage	SPF HOME DECO SDN BHD	Credit Account	CND171717502900001	No	Hub/Depo/Station Handling Issue	Express	Pending Responsible Staff Details	100.00	100.00	10-6-2024 05:55:30 PM	16-8-2024 11:11:55 AM	24-6-2024 05:55:30 PM	14-8-2024 11:04:45 AM		Audit Trail
CL/2024/06/V1/006684	Claim	Damage	SPF HOME DECO SDN BHD	Credit Account	ZND171717502900	No	Hub/Depo/Station Handling Issue	Express	Pending Responsible Staff Details	100.00	100.00	10-6-2024 05:50:34 PM	16-8-2024 11:15:16 AM	24-6-2024 05:50:34 PM	14-8-2024 11:12:09 AM		Audit Trail
CL/2024/06/V1/006683	Claim	Damage	Yau Sy Chyau	Cash	ZND171524170392	No	Hub/Depo/Station Handling Issue	Value Pack	Pending Responsible Staff and Payment Details	524.30	200.00	10-6-2024 05:01:44 PM	23-6-2024 12:50:30 PM	24-6-2024 05:01:44 PM			Audit Trail
CL/2024/06/V1/006682	Claim	Damage	SPF HOME DECO SDN BHD	Credit Account	ZND171767679096	No	Hub/Depo/Station Handling Issue	Express	Pending Responsible Staff Details	43.00	43.00	10-6-2024 03:58:32 PM	27-9-2024 02:03:14 PM	24-6-2024 03:58:32 PM	25-9-2024 02:00:43 AM		Audit Trail

CL/2024/06/V1/006681	Claim	Damage	SPF HOME DECO SDN BHD	Credit Account	ZND171681453444	No	Hub/Depo/ Station Handling Issue	Express	Pending Responsible Staff Details	40.00	40.00	10-6-2024 03:47:13 PM	16-8-2024 11:19:29 AM	24-6-2024 03:47:13 PM	14-8-2024 11:12:12 AM		Audit Trail
CL/2024/06/V1/006680	Claim	Lost	USAHA JAYA MARKETING	Credit Account	ZND171683060855				Rejected	120.00		10-6-2024 11:55:51 AM		24-6-2024 11:55:51 AM			Audit Trail
CL/2024/06/V1/006679	Claim	Lost	MMAG DIGITAL SDN BHD	Credit Account	ZND171161279168	No	Hub/Depo/ Station Handling Issue	Express	Pending by Operation	50.00		10-6-2024 11:02:10 AM	13-6-2024 02:05:22 PM	24-6-2024 11:02:10 AM			Audit Trail
CL/2024/06/V1/006678	Claim	Lost	MMAG DIGITAL SDN BHD	Credit Account	ZND171160896557				Rejected	50.00		10-6-2024 11:00:47 AM		24-6-2024 11:00:47 AM			Audit Trail
CL/2024/06/V1/006677	Claim	Lost	MMAG DIGITAL SDN BHD	Credit Account	ZND171156836499				Rejected	50.00		10-6-2024 10:59:50 AM		24-6-2024 10:59:50 AM			Audit Trail
CL/2024/06/V1/006676	Claim	Lost	MMAG DIGITAL SDN BHD	Credit Account	ZND171150417724	No	Hub/Depo/ Station Handling Issue	Express	Rejected	100.00		10-6-2024 10:58:26 AM		24-6-2024 10:58:26 AM			Audit Trail
CL/2024/06/V1/006675	Claim	Damage	Best Express KUL Hub U10	Credit Account	ZND171768078409	No	Hub/Depo/ Station Handling Issue	Express	Pending Responsible Staff Details	45.16	45.16	10-6-2024 10:54:32 AM	16-10-2024 09:52:32 AM	24-6-2024 10:54:32 AM	14-10-2024 09:27:18 AM		Audit Trail
CL/2024/06/V1/006674	Claim	Delay Delivery Premium Parcel	CT STABIL SDN BHD	Credit Account	ZND171768091255	No	Hub/Depo/ Station Handling Issue	Premium	Rejected	51.00		10-6-2024 10:27:47 AM		24-6-2024 10:27:47 AM			Audit Trail
CL/2024/06/V1/006673	Claim	Delay Delivery Premium Parcel	SPF HOME DECO SDN BHD	Credit Account	ZND171154777695-2	No	Hub/Depo/ Station Handling Issue	Express	Pending Responsible Staff Details	32.86	32.86	10-6-2024 10:26:20 AM	27-9-2024 02:08:14 PM	24-6-2024 10:26:20 AM	25-9-2024 02:03:30 AM		Audit Trail
CL/2024/06/V1/006672	Claim	Delay Delivery Premium Parcel	SPF HOME DECO SDN BHD	Credit Account	ZND171403063869	No	Hub/Depo/ Station Handling Issue	Express	Pending Responsible Staff Details	45.47	45.47	8-6-2024 05:20:57 PM	16-8-2024 11:22:46 AM	22-6-2024 05:20:57 PM	14-8-2024 11:12:15 AM		Audit Trail
CL/2024/06/V1/006671	Claim	Damage	Mohd ridzwan bin hamdan	Cash	ZND171715173867	No	Hub/Depo/ Station Handling Issue	Express	Pending Responsible Staff Details	245.00	200.00	8-6-2024 05:12:13 PM	16-8-2024 11:57:56 AM	22-6-2024 05:12:13 PM	14-8-2024 11:53:32 AM		Audit Trail
CL/2024/06/V1/006670	Claim	Damage	SPF HOME DECO SDN BHD	Credit Account	ZND171399184753	No	Hub/Depo/ Station Handling Issue	Express	Pending Responsible Staff Details	11.34	11.34	8-6-2024 05:05:35 PM	27-9-2024 02:10:12 PM	22-6-2024 05:05:35 PM	25-9-2024 02:08:23 AM		Audit Trail
CL/2024/06/V1/006669	Claim	Delay Delivery Premium Parcel	SPF HOME DECO SDN BHD	Credit Account	ZND171403060356	No	Hub/Depo/ Station Handling Issue	Express	Pending Responsible Staff Details	41.76	41.76	8-6-2024 04:58:38 PM	16-8-2024 11:25:40 AM	22-6-2024 04:58:38 PM	14-8-2024 11:12:20 AM		Audit Trail

CL/2024/06/V1/006668	Claim	Damage	SPF HOME DECO SDN BHD	Credit Account	ZND171403065481	No	Hub/Depo/ Station Handling Issue	Express	Pending Responsible Staff Details	41.02	41.02	8-6-2024 04:08:08 PM	16-8-2024 11:41:48 AM	22-6-2024 04:08:08 PM	14-8-2024 11:36:53 AM		Audit Trail
CL/2024/06/V1/006667	Claim	Delay Delivery Premium Parcel	SPF HOME DECO SDN BHD	Credit Account	ZND171403016810				Rejected	60.53		8-6-2024 04:02:18 PM		22-6-2024 04:02:18 PM			Audit Trail
CL/2024/06/V1/006666	Claim	Delay Delivery Premium Parcel	SPF HOME DECO SDN BHD	Credit Account	ZND171403561280	No	Hub/Depo/ Station Handling Issue	Express	Pending Responsible Staff Details	60.53	60.53	8-6-2024 03:24:45 PM	27-9-2024 02:11:59 PM	22-6-2024 03:24:45 PM	25-9-2024 02:10:26 AM		Audit Trail
CL/2024/06/V1/006665	Claim	Delay Delivery Premium Parcel	SPF HOME DECO SDN BHD	Credit Account	ZND171403561945	No	Hub/Depo/ Station Handling Issue	Express	Pending Responsible Staff Details	46.22	46.22	8-6-2024 03:19:02 PM	16-8-2024 11:28:47 AM	22-6-2024 03:19:02 PM	14-8-2024 11:12:23 AM		Audit Trail
CL/2024/06/V1/006664	Claim	Delay Delivery Premium Parcel	SPF HOME DECO SDN BHD	Credit Account	ZND171403065610	No	Hub/Depo/ Station Handling Issue	Express	Pending Responsible Staff Details	29.89	29.89	8-6-2024 03:12:57 PM	16-8-2024 11:31:05 AM	22-6-2024 03:12:57 PM	14-8-2024 11:12:26 AM		Audit Trail
CL/2024/06/V1/006663	Claim	Delay Delivery Premium Parcel	Zurina binti Zainal Abidin	Cash	ZND171716636903				Rejected	0.00		8-6-2024 02:27:15 PM		22-6-2024 02:27:15 PM			Audit Trail
CL/2024/06/V1/006662	Claim	Damage	KEDAI UBAT TAI CHONG	Credit Account	ZND171714941931				Rejected	0.00		8-6-2024 01:15:18 PM		22-6-2024 01:15:18 PM			Audit Trail
CL/2024/06/V1/006661	Claim	Damage	T&T EXPRESS SERVICES	Cash	ZND171629639053				Rejected	195.00		8-6-2024 12:47:48 PM		22-6-2024 12:47:48 PM			Audit Trail
CL/2024/06/V1/006660	Claim	Damage	lavynua	Credit Account	ZND171716160347	No	Hub/Depo/ Station Handling Issue	Express	Pending by Operation	200.00		8-6-2024 11:06:37 AM	12-6-2024 05:08:15 PM	22-6-2024 11:06:37 AM			Audit Trail
CL/2024/06/V1/006659	Claim	Delay Delivery Premium Parcel	WONG SHYANG WOEI	Prepaid Account	ZND171717370721	No	Hub/Depo/ Station Handling Issue	Premium	Rejected	0.00		7-6-2024 06:56:50 PM		21-6-2024 06:56:50 PM			Audit Trail
CL/2024/06/V1/006658	Claim	Damage	SPF HOME DECO SDN BHD	Credit Account	ZND171715651723	No	Hub/Depo/ Station Handling Issue	Express	Rejected	30.00		7-6-2024 05:32:00 PM		21-6-2024 05:32:00 PM			Audit Trail
CL/2024/06/V1/006657	Claim	Damage	MY LIFE ESHOP	Credit Account	ZND171680989661				Rejected	20.00		7-6-2024 04:48:41 PM		21-6-2024 04:48:41 PM			Audit Trail
CL/2024/06/V1/006656	Claim	Delay Delivery Premium Parcel	SPF HOME DECO SDN BHD	Credit Account	ZND171403826396	No	Hub/Depo/ Station Handling Issue	Express	Pending Responsible Staff Details	29.15	29.15	7-6-2024 04:11:47 PM	27-9-2024 02:13:45 PM	21-6-2024 04:11:47 PM	25-9-2024 02:12:14 AM		Audit Trail

CL/2024/06/V1/006655	Claim	Delay Delivery Premium Parcel	SPF HOME DECO SDN BHD	Credit Account	ZND171402191587	No	Hub/Depo/ Station Handling Issue	Express	Pending Responsible Staff Details	24.70	24.70	7-6-2024 04:05:14 PM	26-9-2024 02:25:13 PM	21-6-2024 04:05:14 PM	24-9-2024 02:23:08 AM		Audit Trail
CL/2024/06/V1/006654	Claim	Delay Delivery Premium Parcel	SPF HOME DECO SDN BHD	Credit Account	ZND171399528717	No	Hub/Depo/ Station Handling Issue	Express	Pending Responsible Staff Details	27.67	27.67	7-6-2024 03:55:03 PM	27-9-2024 02:15:22 PM	21-6-2024 03:55:03 PM	25-9-2024 02:13:50 AM		Audit Trail
CL/2024/06/V1/006653	Claim	Delay Delivery Premium Parcel	SPF HOME DECO SDN BHD	Credit Account	ZND171397848237	No	Hub/Depo/ Station Handling Issue	Express	Pending Responsible Staff Details	26.92	26.92	7-6-2024 03:49:49 PM	27-9-2024 02:16:55 PM	21-6-2024 03:49:49 PM	25-9-2024 02:15:27 AM		Audit Trail
CL/2024/06/V1/006652	Claim	Damage	VSHOP	Credit Account	ZND171715416858	Yes	Hub/Depo/ Station Handling Issue	Express	Pending Responsible Staff Details and Pending Upload Payment from Insurance Company	1468.00	1468.00	7-6-2024 03:48:03 PM		21-6-2024 03:48:03 PM	11-10-2024 04:12:14 AM		Audit Trail
CL/2024/06/V1/006651	Claim	Delay Delivery Premium Parcel	SPF HOME DECO SDN BHD	Credit Account	ZND171400865831	No	Hub/Depo/ Station Handling Issue	Express	Pending Responsible Staff Details	35.83	35.83	7-6-2024 03:38:55 PM	27-9-2024 02:18:33 PM	21-6-2024 03:38:55 PM	25-9-2024 02:16:59 AM		Audit Trail
CL/2024/06/V1/006650	Claim	Damage	DOMUS ELECTRONIC HOME APPLIANCES	Credit Account	ZND171709919983	Yes	Hub/Depo/ Station Handling Issue	Express	Pending Responsible Staff Details and Pending Upload Payment from Insurance Company	647.33	621.33	7-6-2024 02:20:45 PM		21-6-2024 02:20:45 PM	31-3-2026 04:44:47 AM		Audit Trail
CL/2024/06/V1/006649	Claim	Damage	TAN SZE WEE	Credit Account	ZND171628853795	No	Hub/Depo/ Station Handling Issue	Express	Pending Responsible Staff Details	200.70	200.00	7-6-2024 01:39:29 PM	4-9-2024 12:30:00 PM	21-6-2024 01:39:29 PM	2-9-2024 12:26:18 PM		Audit Trail
CL/2024/06/V1/006648	Claim	Delay Delivery Premium Parcel	SPR SURGICARE PRODUCTS SDN. BHD.	Credit Account	ZND171715720412	No	Hub/Depo/ Station Handling Issue	Premium	Rejected	100.00		7-6-2024 11:11:55 AM		21-6-2024 11:11:55 AM			Audit Trail
CL/2024/06/V1/006647	Claim	Lost	MMATRIX	Credit Account	ZND171649057615	No	Hub/Depo/ Station Handling Issue	Express	Pending by Operation	10.00		7-6-2024 08:49:04 AM	12-6-2024 02:57:27 PM	21-6-2024 08:49:04 AM			Audit Trail

CL/2024/06/V1/006646	Claim	Lost	MMATRIX	Credit Account	ZND171525841277	No	Hub/Depo/Station Handling Issue	Express	Pending by Operation	699.00		7-6-2024 08:46:39 AM	12-6-2024 02:32:54 PM	21-6-2024 08:46:39 AM			Audit Trail
CL/2024/06/V1/006645	Claim	Lost	MMATRIX	Credit Account	ZND171682079636	No	Hub/Depo/Station Handling Issue	Express	Pending by Operation	5499.00		7-6-2024 08:42:53 AM	12-6-2024 02:12:05 PM	21-6-2024 08:42:53 AM			Audit Trail
CL/2024/06/V1/006644	Claim	Lost	MMATRIX	Credit Account	ZND171649059480	No	Hub/Depo/Station Handling Issue	Express	Pending by Operation	10.00		7-6-2024 08:38:28 AM	12-6-2024 02:06:24 PM	21-6-2024 08:38:28 AM			Audit Trail
CL/2024/06/V1/006643	Claim	Delay Delivery Premium Parcel	EASY MAIL SDN BHD (CHAM TUCK LEE)	Credit Account	ZND171709978911	No	Hub/Depo/Station Handling Issue	Premium	Rejected	100.00		7-6-2024 02:32:05 AM		21-6-2024 02:32:05 AM			Audit Trail
CL/2024/06/V1/006642	Claim	Delay Delivery Premium Parcel	EASY MAIL SDN BHD (CHAM TUCK LEE)	Credit Account	ZND171709976399	No	Hub/Depo/Station Handling Issue	Premium	Rejected	100.00		7-6-2024 02:30:05 AM		21-6-2024 02:30:05 AM			Audit Trail
CL/2024/06/V1/006641	Claim	Delay Delivery Premium Parcel	EASY MAIL SDN BHD (CHAM TUCK LEE)	Credit Account	ZND171709974364	No	Hub/Depo/Station Handling Issue	Premium	Rejected	100.00		7-6-2024 02:19:28 AM		21-6-2024 02:19:28 AM			Audit Trail
CL/2024/06/V1/006640	Claim	Delay Delivery Premium Parcel	EASY MAIL SDN BHD (CHAM TUCK LEE)	Credit Account	ZND171709969995	No	Hub/Depo/Station Handling Issue	Premium	Info Insufficient	100.00		7-6-2024 02:15:59 AM	2-8-2024 02:16:14 PM	21-6-2024 02:15:59 AM			Audit Trail
CL/2024/06/V1/006639	Claim	Delay Delivery Premium Parcel	SPF HOME DECO SDN BHD	Credit Account	ZND171402191419-1	No	Hub/Depo/Station Handling Issue	Express	Pending Responsible Staff Details	31.38	31.38	6-6-2024 05:20:43 PM	27-9-2024 02:21:00 PM	20-6-2024 05:20:43 PM	25-9-2024 02:18:37 AM		Audit Trail
CL/2024/06/V1/006638	Claim	Damage	SPF HOME DECO SDN BHD	Credit Account	ZND171709714373	No	Hub/Depo/Station Handling Issue	Express	Rejected	40.00		6-6-2024 05:13:12 PM		20-6-2024 05:13:12 PM			Audit Trail
CL/2024/06/V1/006637	Claim	Delay Delivery Premium Parcel	SPF HOME DECO SDN BHD	Credit Account	240514BFNMBXJ7	No	Hub/Depo/Station Handling Issue	Express	Pending Responsible Staff Details	115.65	115.65	6-6-2024 05:12:34 PM	16-8-2024 11:33:57 AM	20-6-2024 05:12:34 PM	14-8-2024 11:12:29 AM		Audit Trail
CL/2024/06/V1/006636	Claim	Delay Delivery Premium Parcel	SPF HOME DECO SDN BHD	Credit Account	CND171522070793002				Rejected	90.74		6-6-2024 04:51:54 PM		20-6-2024 04:51:54 PM			Audit Trail

CL/2024/06/V1/006635	Claim	Delay Delivery Premium Parcel	SPF HOME DECO SDN BHD	Credit Account	CND171522070793001				Rejected	90.74		6-6-2024 04:50:20 PM		20-6-2024 04:50:20 PM			Audit Trail
CL/2024/06/V1/006634	Claim	Delay Delivery Premium Parcel	SPF HOME DECO SDN BHD	Credit Account	ZND171522070793	No	Hub/Depo/ Station Handling Issue	Express	Pending Responsible Staff Details	90.74	90.74	6-6-2024 04:48:08 PM	16-8-2024 11:36:41 AM	20-6-2024 04:48:08 PM	14-8-2024 11:12:32 AM		Audit Trail
CL/2024/06/V1/006633	Claim	Delay Delivery Premium Parcel	SPF HOME DECO SDN BHD	Credit Account	ZND171397689472-1	No	Hub/Depo/ Station Handling Issue	Express	Pending Responsible Staff Details	34.34	34.34	6-6-2024 04:40:49 PM	16-8-2024 11:44:53 AM	20-6-2024 04:40:49 PM	14-8-2024 11:42:24 AM		Audit Trail
CL/2024/06/V1/006632	Claim	Damage	MMATRIX SDN BHD	Credit Account	ZND171714716300	No	Hub/Depo/ Station Handling Issue	Express	Pending Responsible Staff and Payment Details	1099.00	200.00	6-6-2024 04:13:49 PM	13-3-2025 01:07:56 PM	20-6-2024 04:13:49 PM			Audit Trail
CL/2024/06/V1/006631	Claim	Lost	Domica Furniture E-Commerce Sdn Bhd	Credit Account	ZND171403786430				Rejected	180.20		6-6-2024 02:36:43 PM		20-6-2024 02:36:43 PM			Audit Trail
CL/2024/06/V1/006630	Claim	Damage	MY LIFE ESHOP	Credit Account	ZND171648144057				Rejected	20.00		6-6-2024 02:29:05 PM		20-6-2024 02:29:05 PM			Audit Trail
CL/2024/06/V1/006629	Claim	Lost	Penny Chong	Credit Account	ZND171521706372	No	Hub/Depo/ Station Handling Issue	Express	Pending by Operation	309.00		6-6-2024 01:56:11 PM	12-6-2024 10:05:35 AM	20-6-2024 01:56:11 PM			Audit Trail
CL/2024/06/V1/006628	Claim	Damage	Alice Ong	Credit Account	ZND171715906304	No	Hub/Depo/ Station Handling Issue	Express	Pending Responsible Staff and Payment Details	119.60	119.60	6-6-2024 01:33:42 PM	7-12-2024 06:59:40 AM	20-6-2024 01:33:42 PM			Audit Trail
CL/2024/06/V1/006627	Claim	Lost	T&T EXPRESS SERVICES	Cash	ZND171400940385	No	Hub/Depo/ Station Handling Issue	Express	Pending Responsible Staff Details	3000.00	200.00	6-6-2024 12:31:46 PM	19-7-2024 02:51:21 PM	20-6-2024 12:31:46 PM	17-7-2024 02:29:59 AM		Audit Trail
CL/2024/06/V1/006626	Claim	Lost	MERIANA MARPAUNG	Prepaid Account	ZND171680991442	No	Hub/Depo/ Station Handling Issue	Express	Pending Responsible Staff Details	300.00	200.00	5-6-2024 11:11:29 PM	2-8-2024 11:45:36 AM	19-6-2024 11:11:29 PM	31-7-2024 11:44:28 AM		Audit Trail
CL/2024/06/V1/006625	Claim	Lost	QM LIVE EMPIRE	Credit Account	ZND171521964017	No	Hub/Depo/ Station Handling Issue	Express	Pending by Operation	338.80		5-6-2024 10:42:00 PM	8-6-2024 10:37:13 AM	19-6-2024 10:42:00 PM			Audit Trail
CL/2024/06/V1/006624	Claim	Damage	CT STABIL SDN BHD	Credit Account	ZND171682373949	No	LineHaul Connectivity Issue	Express	Rejected	1400.00		5-6-2024 05:32:12 PM		19-6-2024 05:32:12 PM			Audit Trail

CL/2024/06/V1/006623	Claim	Damage	Kaira Technology (M) Sdn Bhd	Credit Account	ZND171526590174	No	Hub/Depo/Station Handling Issue	Express	Rejected	1609.00		5-6-2024 05:25:39 PM		19-6-2024 05:25:39 PM			Audit Trail
CL/2024/06/V1/006622	Claim	Damage	SPF HOME DECO SDN BHD	Credit Account	ZND171682609123	No	Hub/Depo/Station Handling Issue	Express	Rejected	40.00		5-6-2024 04:50:23 PM		19-6-2024 04:50:23 PM			Audit Trail
CL/2024/06/V1/006621	Claim	Damage	SPF HOME DECO SDN BHD	Credit Account	ZND171714789458	No	Hub/Depo/Station Handling Issue	Express	Pending Responsible Staff Details	70.00	70.00	5-6-2024 04:43:51 PM	16-8-2024 11:39:14 AM	19-6-2024 04:43:51 PM	14-8-2024 11:36:59 AM		Audit Trail
CL/2024/06/V1/006620	Claim	Damage	SPF HOME DECO SDN BHD	Credit Account	ZND171681708049	No	Hub/Depo/Station Handling Issue	Express	Pending Responsible Staff Details	264.00	200.00	5-6-2024 04:31:19 PM	15-8-2024 05:03:12 PM	19-6-2024 04:31:19 PM	13-8-2024 04:38:12 AM		Audit Trail
CL/2024/06/V1/006619	Claim	Lost	CS INTERNATIONAL	Credit Account	ZND171649156097	No	Hub/Depo/Station Handling Issue	Express	Rejected	366.00		5-6-2024 09:44:15 AM		19-6-2024 09:44:15 AM			Audit Trail
CL/2024/06/V1/006618	Claim	Delay Delivery Premium Parcel	GOLDEN EXPRESS COURIER SERVICE	Credit Account	ZND171714783142	No	Hub/Depo/Station Handling Issue	Premium	Pending by Operation	100.00		5-6-2024 02:47:00 AM	8-6-2024 09:49:28 AM	19-6-2024 02:47:00 AM			Audit Trail
CL/2024/06/V1/006617	Claim	Damage	CM Wan	Credit Account	ZND171709386396	No	Hub/Depo/Station Handling Issue	Express	Pending Responsible Staff Details	350.45	200.00	4-6-2024 05:56:48 PM	2-8-2024 12:13:06 PM	18-6-2024 05:56:48 PM	31-7-2024 12:04:03 PM		Audit Trail
CL/2024/06/V1/006616	Claim	Damage	CM Wan	Credit Account	ZND171682501274	No	Hub/Depo/Station Handling Issue	Express	Pending Responsible Staff Details	425.73	200.00	4-6-2024 05:50:06 PM	4-9-2024 04:35:48 PM	18-6-2024 05:50:06 PM	2-9-2024 04:32:39 AM		Audit Trail
CL/2024/06/V1/006615	Claim	Damage	GREENAD ADVERTISING (M)SDN.BHD	Credit Account	ZND171630074317	No	Hub/Depo/Station Handling Issue	Express	Rejected	125.00		4-6-2024 12:15:33 PM		18-6-2024 12:15:33 PM			Audit Trail
CL/2024/06/V1/006614	Claim	Delay Delivery Premium Parcel	AZLIZAN	Prepaid Account	ZND171682806249				Rejected	200.00		4-6-2024 09:22:32 AM		18-6-2024 09:22:32 AM			Audit Trail
CL/2024/06/V1/006613	Claim	Delay Delivery Premium Parcel	Paperboy Logistics Sdn Bhd	Credit Account	ZND171683244835				Rejected	0.00		4-6-2024 01:40:54 AM		18-6-2024 01:40:54 AM			Audit Trail
CL/2024/06/V1/006612	Claim	Damage	CM WAN	Credit Account	ZND171683285524	No	Hub/Depo/Station Handling Issue	Express	Pending Responsible Staff Details	218.00	200.00	3-6-2024 12:48:52 PM	4-9-2024 04:31:53 PM	17-6-2024 12:48:52 PM	2-9-2024 04:29:18 AM		Audit Trail

CL/2024/06/V1/006611	Claim	Short Piece	WISMA CHENG & CO KUALA TERENGGANU	Cash	ZND171629375258				Rejected	20.00		2-6-2024 10:57:13 PM		16-6-2024 10:57:13 PM			Audit Trail
CL/2024/06/V1/006610	Claim	Damage	NORZAN	Credit Account	ZND171681065616	Yes	Hub/Depo/ Station Handling Issue	Express	Pending Responsible Staff Details and Pending Upload Payment from Insurance Company	569.50	221.20	2-6-2024 05:59:31 PM		16-6-2024 05:59:31 PM	25-11-2024 04:07:04 AM		Audit Trail
CL/2024/06/V1/006609	Claim	Damage	nurul zella bt sabri	Cash	ZND171682680641	No	Hub/Depo/ Station Handling Issue	Value Pack	Rejected	0.00		2-6-2024 05:34:39 PM		16-6-2024 05:34:39 PM			Audit Trail
CL/2024/06/V1/006608	Claim	Damage	CM Wan	Credit Account	ZND171683287962	No	Hub/Depo/ Station Handling Issue	Express	Pending Responsible Staff Details	266.72	200.00	2-6-2024 09:48:58 AM	2-8-2024 12:18:17 PM	16-6-2024 09:48:58 AM	31-7-2024 12:15:53 PM		Audit Trail
CL/2024/06/V1/006607	Claim	Damage	SPF HOME DECO SDN BHD	Credit Account	ZND171680756577	No	Hub/Depo/ Station Handling Issue	Express	Pending Responsible Staff Details	100.00	100.00	1-6-2024 05:24:28 PM	1-8-2024 10:51:18 AM	15-6-2024 05:24:28 PM	30-7-2024 10:46:52 AM		Audit Trail
CL/2024/06/V1/006606	Claim	Damage	SPF HOME DECO SDN BHD	Credit Account	ZND171680912492	No	Hub/Depo/ Station Handling Issue	Express	Rejected	100.00		1-6-2024 05:17:02 PM		15-6-2024 05:17:02 PM			Audit Trail
CL/2024/06/V1/006605	Claim	Damage	SPF HOME DECO SDN BHD	Credit Account	CND1716814541370001	No	Hub/Depo/ Station Handling Issue	Express	Pending Responsible Staff Details	100.00	100.00	1-6-2024 04:48:29 PM	1-8-2024 05:55:54 PM	15-6-2024 04:48:29 PM	30-7-2024 05:55:16 AM		Audit Trail
CL/2024/06/V1/006604	Claim	Damage	SPF HOME DECO SDN BHD	Credit Account	ZND171681454137	No	Hub/Depo/ Station Handling Issue	Express	Pending Responsible Staff Details	100.00	100.00	1-6-2024 04:44:43 PM	1-8-2024 05:42:21 PM	15-6-2024 04:44:43 PM	30-7-2024 05:39:48 AM		Audit Trail
CL/2024/06/V1/006603	Claim	Damage	SPF HOME DECO SDN BHD	Credit Account	CND1716489882310001	No	Hub/Depo/ Station Handling Issue	Express	Rejected	75.00		1-6-2024 04:20:39 PM		15-6-2024 04:20:39 PM			Audit Trail
CL/2024/06/V1/006602	Claim	Delay Delivery Premium Parcel	KAILASH A/L LOGANATHAN	Credit Account	ZND171682645688	No	Hub/Depo/ Station Handling Issue	Premium	Pending Responsible Staff Details	100.00	100.00	1-6-2024 12:18:05 PM	5-1-2025 05:55:41 PM	15-6-2024 12:18:05 PM	3-1-2025 05:51:25 AM		Audit Trail
CL/2024/06/V1/006601	Claim	Delay Delivery Premium Parcel	Yap Cheng Kooi	Credit Account	ZND171521486076				Info Incomplete	200.00		1-6-2024 10:58:16 AM	7-6-2024 11:49:14 AM	15-6-2024 10:58:16 AM			Audit Trail

CL/2024/06/V1/006600	Claim	Damage	CM WAN	Credit Account	ZND171647433268	No	Hub/Depo/Station Handling Issue	Express	Pending Responsible Staff Details	266.72	200.00	1-6-2024 10:20:42 AM	2-8-2024 12:22:20 PM	15-6-2024 10:20:42 AM	31-7-2024 12:20:02 PM		Audit Trail
CL/2024/06/V1/006599	Claim	Damage	CHONG JIA YIN	Credit Account	ZND171648993068				Rejected	266.50		1-6-2024 01:47:42 AM		15-6-2024 01:47:42 AM			Audit Trail
CL/2024/06/V1/006598	Claim	Delay Delivery Premium Parcel	SO SO	Prepaid Account	ZND171681387824	No	Hub/Depo/Station Handling Issue	Premium	Pending Responsible Staff Details	180.00	180.00	1-6-2024 01:31:30 AM	2-8-2024 11:22:32 AM	15-6-2024 01:31:30 AM	31-7-2024 11:11:46 AM		Audit Trail
CL/2024/05/V2/006571	Appeal	Damage	RSM PERFORMANCE ENTERPRISE	Credit Account	ZND171648566590	No	Hub/Depo/Station Handling Issue	Express	Completed	200.00	200.00	29-5-2024 06:09:22 PM		12-6-2024 06:09:22 PM	15-10-2024 04:05:42 AM	15-10-2024 04:06:06 PM	Audit Trail
CL/2024/05/V2/006566	Appeal	Damage	Cha Bee Hong	Credit Account	ZND171649030120	No	Hub/Depo/Station Handling Issue	Express	Completed	200.00	200.00	29-5-2024 11:19:21 AM		12-6-2024 11:19:21 AM	25-7-2024 02:47:18 AM	25-7-2024 02:53:55 PM	Audit Trail
CL/2024/05/V2/006467	Appeal	Damage	MMATRIX SDN BHD	Credit Account	ZND171522147136	No	Hub/Depo/Station Handling Issue	Express	Completed	200.00	200.00	21-5-2024 03:53:05 PM		4-6-2024 03:53:05 PM	11-3-2025 05:27:58 AM	11-3-2025 05:28:23 PM	Audit Trail
CL/2024/05/V2/006427	Appeal	Delay Delivery Premium Parcel	TWINS DIGITAL	Credit Account	ZND171523494994	No	Hub/Depo/Station Handling Issue	Premium	Completed	100.00	100.00	18-5-2024 01:36:48 PM		1-6-2024 01:36:48 PM	17-7-2024 02:56:28 AM	17-7-2024 02:57:09 PM	Audit Trail
CL/2024/05/V2/006424	Appeal	Delay Delivery Premium Parcel	CT STABIL SDN BHD	Credit Account	ZND171523389009	No	Hub/Depo/Station Handling Issue	Premium	Completed	56.00	56.00	18-5-2024 11:58:07 AM		1-6-2024 11:58:07 AM	2-9-2024 04:26:48 AM	2-9-2024 04:27:22 PM	Audit Trail
CL/2024/05/V2/006421	Appeal	Damage FreshBox	MBE Bandar Sri Permaisuri	Credit Account	ZND171522192310	No	Hub/Depo/Station Handling Issue	FreshBox	Completed	200.00	200.00	17-5-2024 06:10:29 PM		31-5-2024 06:10:29 PM	25-6-2024 03:52:59 AM	25-6-2024 03:53:31 PM	Audit Trail
CL/2024/05/V2/006390	Appeal	Delay Delivery Premium Parcel	FARHANA	Cash	ZND171521644216	No	Hub/Depo/Station Handling Issue	Premium	Completed	16.00	100.00	16-5-2024 09:43:38 AM		30-5-2024 09:43:38 AM	25-7-2024 05:10:08 AM	25-7-2024 05:14:36 PM	Audit Trail
CL/2024/05/V2/006346	Appeal	Delay Delivery Premium Parcel	Zhen Pin	Credit Account	ZND171518703612	No	Hub/Depo/Station Handling Issue	Premium	Completed	100.00	100.00	13-5-2024 11:48:07 AM		27-5-2024 11:48:07 AM	6-6-2024 05:14:57 AM	6-6-2024 05:15:26 PM	Audit Trail
CL/2024/05/V2/006345	Appeal	Delay Delivery Premium Parcel	Zhen Pin	Credit Account	ZND171518729308	No	Hub/Depo/Station Handling Issue	Premium	Completed	100.00	100.00	13-5-2024 11:44:56 AM		27-5-2024 11:44:56 AM	6-6-2024 05:23:18 AM	6-6-2024 05:23:43 PM	Audit Trail

CL/2024/05/V2/006317	Appeal	Delay Delivery Premium Parcel	azizah	Prepaid Account	ZND171518770546	No	Hub/Depo/ Station Handling Issue	Premium	Completed	100.00	100.00	13-5-2024 10:48:03 AM		27-5-2024 10:48:03 AM	4-7-2024 11:48:50 AM	4-7-2024 11:49:18 AM	Audit Trail
CL/2024/05/V2/006269	Appeal	Delay Delivery Premium Parcel	Aj Gift Enterprise	Credit Account	ZND171518420496	No	Hub/Depo/ Station Handling Issue	Premium	Completed	100.00	100.00	11-5-2024 02:40:01 PM		25-5-2024 02:40:01 PM	17-7-2024 03:14:21 AM	17-7-2024 03:14:46 PM	Audit Trail
CL/2024/05/V2/006262	Appeal	Delay Delivery Premium Parcel	mohd hairizal bin baharom	Cash	ZND171403709415	No	Hub/Depo/ Station Handling Issue	Premium	Completed	100.00	100.00	10-5-2024 06:04:56 PM		24-5-2024 06:04:56 PM	31-7-2024 11:41:24 AM	31-7-2024 11:41:52 AM	Audit Trail
CL/2024/05/V2/006260	Appeal	Delay Delivery Premium Parcel	mohd hairizal bin baharom	Credit Account	ZND171403708173	No	Misrouted Issue	Premium	Completed	100.00	100.00	10-5-2024 05:49:52 PM		24-5-2024 05:49:52 PM	31-7-2024 11:36:10 AM	31-7-2024 11:37:18 AM	Audit Trail
CL/2024/05/V2/006143	Appeal	Damage	MOHAMAD AMIN BIN PIEI	Credit Account	ZND171400619779	No	Hub/Depo/ Station Handling Issue	Express	Completed	180.00	180.00	4-5-2024 11:05:29 AM		18-5-2024 11:05:29 AM	20-5-2024 01:44:44 AM	20-5-2024 01:45:42 PM	Audit Trail
CL/2024/05/V2/006138	Appeal	Damage	HOME HEAVEN SDN BHD	Credit Account	ZND171399795706	Yes	Hub/Depo/ Station Handling Issue	Express	Completed	960.50	960.50	3-5-2024 12:08:08 PM		17-5-2024 12:08:08 PM	23-1-2025 11:35:52 AM	23-1-2025 11:40:56 AM	Audit Trail
CL/2024/05/V1/006597	Claim	Lost	Qian Li Niao Logistic Intl	Credit Account	FG000045099	No	Hub/Depo/ Station Handling Issue	Express	Rejected	167.14		31-5-2024 06:10:17 PM		14-6-2024 06:10:17 PM			Audit Trail
CL/2024/05/V1/006596	Claim	Damage	Best Express KUL Hub U10	Credit Account	RTSZND1713998248 71				Rejected	40.92		31-5-2024 05:23:44 PM		14-6-2024 05:23:44 PM			Audit Trail
CL/2024/05/V1/006595	Claim	Damage	Best Express KUL Hub U10	Credit Account	ZND171520768029				Rejected	170.66		31-5-2024 05:20:40 PM		14-6-2024 05:20:40 PM			Audit Trail
CL/2024/05/V1/006594	Claim	Damage	MARS MOBILE DISTRIBUTION SDN BHD	Prepaid Account	CND171681460978002				Rejected	0.00		31-5-2024 05:14:27 PM		14-6-2024 05:14:27 PM			Audit Trail
CL/2024/05/V1/006593	Claim	Damage	SPF HOME DECO SDN BHD	Credit Account	ZND171680909294	No	Hub/Depo/ Station Handling Issue	Express	Pending Responsible Staff Details	70.00	70.00	31-5-2024 05:14:06 PM	27-9-2024 02:23:08 PM	14-6-2024 05:14:06 PM	25-9-2024 02:21:04 AM		Audit Trail
CL/2024/05/V1/006592	Claim	Damage	SPF HOME DECO SDN BHD	Credit Account	ZND171648182141	No	Hub/Depo/ Station Handling Issue	Express	Pending Responsible Staff Details	80.00	80.00	31-5-2024 05:01:34 PM	1-8-2024 10:54:30 AM	14-6-2024 05:01:34 PM	30-7-2024 10:51:34 AM		Audit Trail

CL/2024/05/V1/006591	Claim	Damage	LIM YU WEN	Credit Account	ZND171526039284	No	Hub/Depo/ Station Handling Issue	Express	Pending Responsible Staff Details	1474.00	200.00	31-5-2024 03:53:56 PM	27-6-2024 03:59:25 PM	14-6-2024 03:53:56 PM	25-6-2024 03:55:17 AM		Audit Trail
CL/2024/05/V1/006590	Claim	Damage	M-LINK SYSTEM (PG) SDN BHD	Credit Account	ZND171683151324	No	Hub/Depo/ Station Handling Issue	Express	Pending Responsible Staff Details	783.36	200.00	31-5-2024 02:45:40 PM	28-7-2024 02:39:59 PM	14-6-2024 02:45:40 PM	26-7-2024 02:32:32 AM		Audit Trail
CL/2024/05/V1/006589	Claim	Lost	Best Express KUL Hub U10	Credit Account	ZND171519267854				Rejected	14.63		31-5-2024 12:22:56 PM		14-6-2024 12:22:56 PM			Audit Trail
CL/2024/05/V1/006588	Claim	Lost	Best Express KUL Hub U10	Credit Account	ZND171159895400				Rejected	29.04		31-5-2024 12:18:28 PM		14-6-2024 12:18:28 PM			Audit Trail
CL/2024/05/V1/006587	Claim	Lost	Best Express KUL Hub U10	Credit Account	ZND171159520111				Rejected	22.26		31-5-2024 12:16:02 PM		14-6-2024 12:16:02 PM			Audit Trail
CL/2024/05/V1/006586	Claim	Lost	Best Express KUL Hub U10	Credit Account	ZND171155846833				Rejected	7.00		31-5-2024 12:11:45 PM		14-6-2024 12:11:45 PM			Audit Trail
CL/2024/05/V1/006585	Claim	Lost	Best Express KUL Hub U10	Credit Account	ZND171155343554				Rejected	31.59		31-5-2024 12:08:55 PM		14-6-2024 12:08:55 PM			Audit Trail
CL/2024/05/V1/006584	Claim	Lost	Best Express KUL Hub U10	Credit Account	ZND171154532386				Rejected	29.89		31-5-2024 12:06:28 PM		14-6-2024 12:06:28 PM			Audit Trail
CL/2024/05/V1/006583	Claim	Lost	Best Express KUL Hub U10	Credit Account	ZND171154310342				Rejected	291.08		31-5-2024 12:02:34 PM		14-6-2024 12:02:34 PM			Audit Trail
CL/2024/05/V1/006582	Claim	Damage	M-LINK SYSTEM (PG) SDN BHD	Credit Account	CND171681582755054	No	Hub/Depo/ Station Handling Issue	Express	Pending Responsible Staff Details	310.00	200.00	31-5-2024 11:21:48 AM	28-7-2024 02:44:05 PM	14-6-2024 11:21:48 AM	26-7-2024 02:41:08 AM		Audit Trail
CL/2024/05/V1/006581	Claim	Damage	TAN SENG SIONG	Credit Account	RTSZND1716477149 30	No	Hub/Depo/ Station Handling Issue	Express	Pending Responsible Staff Details	340.00	200.00	31-5-2024 10:22:35 AM	27-7-2024 05:54:24 PM	14-6-2024 10:22:35 AM	25-7-2024 05:47:25 AM		Audit Trail
CL/2024/05/V1/006580	Claim	Lost	GOLDEN EXPRESS COURIER SERVICE	Credit Account	ZND171162012184				Rejected	200.00		31-5-2024 03:09:35 AM		14-6-2024 03:09:35 AM			Audit Trail
CL/2024/05/V1/006579	Claim	Damage	HJ EXPRESS	Credit Account	ZND171628606957				Rejected	75.00		30-5-2024 08:16:28 PM		13-6-2024 08:16:28 PM			Audit Trail

CL/2024/05/V1/006578	Claim	Damage FreshBox	SPF HOME DECO SDN BHD	Credit Account	ZND171525291225	No	Force Majeure	Express	Pending Responsible Staff Details	100.00	100.00	30-5-2024 05:32:00 PM	1-8-2024 05:31:54 PM	13-6-2024 05:32:00 PM	30-7-2024 05:20:52 AM		Audit Trail
CL/2024/05/V1/006577	Claim	Lost	Jenny ting	Credit Account	ZND170925004473-1	No	Hub/Depo/ Station Handling Issue	Express	Pending Responsible Staff Details	180.00	180.00	30-5-2024 05:08:05 PM	14-6-2024 04:03:36 PM	13-6-2024 05:08:05 PM	12-6-2024 04:00:02 AM		Audit Trail
CL/2024/05/V1/006576	Claim	Damage	MY LIFE ESHOP	Credit Account	ZND171648234642				Rejected	20.00		30-5-2024 03:56:33 PM		13-6-2024 03:56:33 PM			Audit Trail
CL/2024/05/V1/006575	Claim	Missing Content	Daisy	Credit Account	ZND171400469213	No	Hub/Depo/ Station Handling Issue	Express	Pending Responsible Staff Details	230.00	200.00	30-5-2024 02:45:24 PM	16-6-2024 03:26:48 PM	13-6-2024 02:45:24 PM	14-6-2024 03:09:44 AM		Audit Trail
CL/2024/05/V1/006574	Claim	Lost	MMAG DIGITAL SDN BHD C/O WAREHOUSE	Credit Account	ZND171404378054	No	Hub/Depo/ Station Handling Issue	Express	Pending by Operation	1999.00		30-5-2024 02:35:39 PM	2-6-2024 11:48:05 AM	13-6-2024 02:35:39 PM			Audit Trail
CL/2024/05/V1/006573	Claim	Damage	MMAG DIGITAL SDN BHD C/O WAREHOUSE	Credit Account	ZND171401278616	No	Hub/Depo/ Station Handling Issue	Express	Pending by Operation	1999.00		30-5-2024 02:29:23 PM	2-6-2024 11:43:21 AM	13-6-2024 02:29:23 PM			Audit Trail
CL/2024/05/V1/006572	Claim	Damage	NORAKMALIA NADZIRAH BT ABD RAZAK, 60189110410	Cash	ZND171647952172	Yes	Hub/Depo/ Station Handling Issue	Express	Pending Responsible Staff Details and Pending Upload Payment from Insurance Company	650.00	522.50	30-5-2024 12:41:11 AM		13-6-2024 12:41:11 AM	24-7-2024 03:16:51 AM		Audit Trail
CL/2024/05/V1/006571	Claim	Damage	RSM PERFORMANCE ENTERPRISE	Credit Account	ZND171648566590	No	Hub/Depo/ Station Handling Issue	Express	Pending Responsible Staff Details and Pending Upload Payment from Insurance Company	300.00	200.00	29-5-2024 06:09:22 PM		12-6-2024 06:09:22 PM			Audit Trail
CL/2024/05/V1/006570	Claim	Damage	SPF HOME DECO SDN BHD	Credit Account	ZND171648181182	No	Force Majeure	Express	Rejected	40.00		29-5-2024 04:28:13 PM		12-6-2024 04:28:13 PM			Audit Trail

CL/2024/05/V1/006569	Claim	Damage	Servex (Malaysia) Sdn Bhd	Credit Account	ZND171629802129	No	Hub/Depo/ Station Handling Issue	Express	Pending Responsible Staff Details	200.00	200.00	29-5-2024 02:45:52 PM	25-7-2024 10:38:20 AM	12-6-2024 02:45:52 PM	23-7-2024 10:30:47 AM		Audit Trail
CL/2024/05/V1/006568	Claim	Lost	Bruce	Credit Account	10250367691-1	No	Driver Issue	Express	Pending Responsible Staff Details	422.70	422.70	29-5-2024 02:14:58 PM	13-7-2024 12:30:06 PM	12-6-2024 02:14:58 PM	11-7-2024 12:28:26 PM		Audit Trail
CL/2024/05/V1/006567	Claim	Lost	Domica Furniture E-Commerce Sdn Bhd	Credit Account	ZND171520246763	No	Hub/Depo/ Station Handling Issue	Express	Pending by Operation	190.20		29-5-2024 11:44:28 AM	14-7-2024 12:04:06 PM	12-6-2024 11:44:28 AM			Audit Trail
CL/2024/05/V1/006566	Claim	Damage	Cha Bee Hong	Credit Account	ZND171649030120	No	Hub/Depo/ Station Handling Issue	Express	Pending Responsible Staff and Payment Details	939.00	200.00	29-5-2024 11:19:21 AM	22-7-2024 09:45:11 AM	12-6-2024 11:19:21 AM			Audit Trail
CL/2024/05/V1/006565	Claim	Lost	CHUL KIM	Cash	ZND171647781314				Rejected	8500.00		29-5-2024 09:08:57 AM		12-6-2024 09:08:57 AM			Audit Trail
CL/2024/05/V1/006564	Claim	Damage	Izaac Yau	Cash	ZND171524170392				Rejected	862.75		28-5-2024 11:25:56 PM		11-6-2024 11:25:56 PM			Audit Trail
CL/2024/05/V1/006563	Claim	Damage	Ines Yeap	Credit Account	CND1716491427790002				Rejected	308.00		28-5-2024 08:58:18 PM		11-6-2024 08:58:18 PM			Audit Trail
CL/2024/05/V1/006562	Claim	Damage	Ines Yeap	Credit Account	CND1716491427790001				Rejected	308.00		28-5-2024 08:56:23 PM		11-6-2024 08:56:23 PM			Audit Trail
CL/2024/05/V1/006561	Claim	Damage	Ines Yeap	Credit Account	ZND171649142779				Rejected	218.00		28-5-2024 08:51:00 PM		11-6-2024 08:51:00 PM			Audit Trail
CL/2024/05/V1/006560	Claim	Damage	ADVANCE JUPITER SDN BHD Nizam 012-202 5063 or anisah 017-739 0421 0122025063	Cash	ZND171524470744	Yes			Rejected	507.00		28-5-2024 05:58:21 PM		11-6-2024 05:58:21 PM			Audit Trail

CL/2024/05/V1/006559	Claim	Damage	OFFICE FURNITURE DIRECT PLT	Credit Account	ZND171519321440	Yes	Hub/Depo/Station Handling Issue	Express	Pending Responsible Staff Details and Pending Upload Payment from Insurance Company	340.00	340.00	28-5-2024 05:40:46 PM		11-6-2024 05:40:46 PM	1-8-2024 11:00:50 AM		Audit Trail
CL/2024/05/V1/006558	Claim	Delay Delivery Premium Parcel	SPF HOME DECO SDN BHD	Credit Account	ZND171403922654	No	Hub/Depo/Station Handling Issue	Express	Pending Responsible Staff Details	55.33	55.33	28-5-2024 05:37:54 PM	27-9-2024 02:25:15 PM	11-6-2024 05:37:54 PM	25-9-2024 02:23:13 AM		Audit Trail
CL/2024/05/V1/006557	Claim	Lost	Ricca Wong Lai Kar	Credit Account	ZND171525092105				Rejected	3099.00		28-5-2024 05:37:43 PM		11-6-2024 05:37:43 PM			Audit Trail
CL/2024/05/V1/006556	Claim	Damage	SPF HOME DECO SDN BHD	Credit Account	ZND171404902778	No	Hub/Depo/Station Handling Issue	Express	Pending Responsible Staff Details	70.00	70.00	28-5-2024 05:33:54 PM	26-9-2024 10:05:36 AM	11-6-2024 05:33:54 PM	24-9-2024 10:03:38 AM		Audit Trail
CL/2024/05/V1/006555	Claim	Damage	Servex (Malaysia) Sdn Bhd	Credit Account	CND171647971746002	No	Hub/Depo/Station Handling Issue	Express	Pending Responsible Staff Details	755.00	755.00	28-5-2024 05:18:11 PM	11-9-2024 04:03:17 PM	11-6-2024 05:18:11 PM	9-9-2024 04:01:29 AM		Audit Trail
CL/2024/05/V1/006554	Claim	Missing Content	SAFE REACH	Credit Account	ZND171532083634	No	Hub/Depo/Station Handling Issue	Express	Pending Responsible Staff Details	281.86	200.00	28-5-2024 04:25:29 PM	19-9-2024 05:44:14 PM	11-6-2024 04:25:29 PM	17-9-2024 05:37:41 AM		Audit Trail
CL/2024/05/V1/006553	Claim	Damage	Chai Cheong Lun	Prepaid Account	ZND171629174868				Info Incomplete	682.50		28-5-2024 04:18:14 PM	1-6-2024 04:50:31 PM	11-6-2024 04:18:14 PM			Audit Trail
CL/2024/05/V1/006552	Claim	Lost	SPF HOME DECO SDN BHD	Credit Account	ZND171400817953				Rejected	200.00		28-5-2024 03:39:25 PM		11-6-2024 03:39:25 PM			Audit Trail
CL/2024/05/V1/006551	Claim	Short Piece	Alvin Ting	Credit Account	SY6040612760	No	Hub/Depo/Station Handling Issue	Express	Pending Responsible Staff Details	2815.80	200.00	28-5-2024 03:22:49 PM	27-7-2024 06:00:41 PM	11-6-2024 03:22:49 PM	25-7-2024 05:55:38 AM		Audit Trail
CL/2024/05/V1/006550	Claim	Damage	MY LIFE ESHOP	Credit Account	ZND171629387053				Rejected	20.00		28-5-2024 02:39:51 PM		11-6-2024 02:39:51 PM			Audit Trail
CL/2024/05/V1/006549	Claim	Damage FreshBox	Tieo Chun Xian	Credit Account	ZND171525966062	No	Hub/Depo/Station Handling Issue	FreshBox	Pending Responsible Staff Details	175.00	175.00	28-5-2024 01:32:24 PM	26-7-2024 03:40:14 PM	11-6-2024 01:32:24 PM	24-7-2024 03:33:24 AM		Audit Trail
CL/2024/05/V1/006548	Claim	Lost	Domica Furniture E-Commerce Sdn Bhd	Credit Account	ZND171518631977	No	Hub/Depo/Station Handling Issue	Express	Pending by Operation	174.90		28-5-2024 12:10:55 PM	1-6-2024 03:46:14 PM	11-6-2024 12:10:55 PM			Audit Trail

CL/2024/05/V1/006547	Claim	Delay Delivery Premium Parcel	SPF HOME DECO SDN BHD	Credit Account	ZND171403917872	No	Hub/Depo/ Station Handling Issue	Express	Pending Responsible Staff Details	107.48	107.48	28-5-2024 11:17:54 AM	26-9-2024 10:08:39 AM	11-6-2024 11:17:54 AM	24-9-2024 10:06:29 AM		Audit Trail
CL/2024/05/V1/006546	Claim	Lost	MMATRIX	Credit Account	ZND171630061126				Rejected	10.00		28-5-2024 10:38:56 AM		11-6-2024 10:38:56 AM			Audit Trail
CL/2024/05/V1/006545	Claim	Lost	MMATRIX	Credit Account	ZND171629438700				Rejected	10.00		28-5-2024 10:15:32 AM		11-6-2024 10:15:32 AM			Audit Trail
CL/2024/05/V1/006544	Claim	Lost	MMATRIX	Credit Account	ZND171629426110				Rejected	6499.00		28-5-2024 10:11:15 AM		11-6-2024 10:11:15 AM			Audit Trail
CL/2024/05/V1/006543	Claim	Lost	MMATRIX	Credit Account	ZND171525994652	No	Hub/Depo/ Station Handling Issue	Express	Rejected	10.00		28-5-2024 10:05:50 AM		11-6-2024 10:05:50 AM			Audit Trail
CL/2024/05/V1/006542	Claim	Lost	MMATRIX	Credit Account	ZND171525256828	No	Hub/Depo/ Station Handling Issue	Express	Rejected	10.00		28-5-2024 10:02:12 AM		11-6-2024 10:02:12 AM			Audit Trail
CL/2024/05/V1/006541	Claim	Damage	JK SMART LIVING CONCEPT (NURUL FARHANA HAILE BINTI HAIRUDDIN)	Credit Account	ZND171648225336	No	Hub/Depo/ Station Handling Issue	Express	Pending Responsible Staff Details	193.00	193.00	27-5-2024 05:12:18 PM	22-7-2024 04:50:56 PM	10-6-2024 05:12:18 PM	20-7-2024 04:35:42 AM		Audit Trail
CL/2024/05/V1/006540	Claim	Damage	Like Bug Sdn Bhd	Credit Account	ZND171524609984	No	Hub/Depo/ Station Handling Issue	Express	Pending Responsible Staff Details	220.00	200.00	27-5-2024 05:05:05 PM	22-7-2024 04:54:40 PM	10-6-2024 05:05:05 PM	20-7-2024 04:51:46 AM		Audit Trail
CL/2024/05/V1/006539	Claim	Delay Delivery Premium Parcel	SPF HOME DECO SDN BHD	Credit Account	ZND171154777695-1				Rejected	32.86		27-5-2024 04:17:01 PM		10-6-2024 04:17:01 PM			Audit Trail
CL/2024/05/V1/006538	Claim	Damage	PASSION TRADING SDN BHD	Credit Account	ZND171522451189				Rejected	53.00		27-5-2024 03:11:23 PM		10-6-2024 03:11:23 PM			Audit Trail
CL/2024/05/V1/006537	Claim	Damage	SHARIFAH NURULSYIFAA' BISYARAH	Credit Account	ZND171399224466				Rejected	114.00		27-5-2024 11:20:19 AM		10-6-2024 11:20:19 AM			Audit Trail
CL/2024/05/V1/006536	Claim	Delay Delivery Premium Parcel	TIU WE HUAT	Credit Account	ZND171647700612	No	Hub/Depo/ Station Handling Issue	Premium	Pending Responsible Staff Details	300.00	100.00	27-5-2024 10:26:08 AM	19-7-2024 04:32:21 PM	10-6-2024 10:26:08 AM	17-7-2024 04:21:49 AM		Audit Trail

CL/2024/05/V1/006535	Claim	Lost	MMATRIX	Credit Account	ZND171522631321				Rejected	1199.00		27-5-2024 09:40:59 AM		10-6-2024 09:40:59 AM			Audit Trail
CL/2024/05/V1/006534	Claim	Lost	Carmen Chooi (Awen Global)	Prepaid Account	ZND171522301798				Rejected	200.00		27-5-2024 09:39:35 AM		10-6-2024 09:39:35 AM			Audit Trail
CL/2024/05/V1/006533	Claim	Damage	CM WAN	Credit Account	ZND171647409645	No	Hub/Depo/ Station Handling Issue	Express	Pending Responsible Staff Details	138.72	138.72	26-5-2024 05:43:09 PM	23-9-2024 04:24:29 PM	9-6-2024 05:43:09 PM	21-9-2024 04:22:01 AM		Audit Trail
CL/2024/05/V1/006532	Claim	Damage	PERABOT SUNGAI RAMBAI SDN BHD	Credit Account	ZND171629415480	Yes	Hub/Depo/ Station Handling Issue	Express	Pending by Claim Dept	859.00		25-5-2024 04:59:22 PM	3-10-2024 11:15:47 AM	8-6-2024 04:59:22 PM			Audit Trail
CL/2024/05/V1/006531	Claim	Damage	Xinjing Kee	Credit Account	ZND171521961719	No	Force Majeure	Express	Pending Responsible Staff Details	100.00	100.00	25-5-2024 12:17:05 PM	22-7-2024 05:00:11 PM	8-6-2024 12:17:05 PM	20-7-2024 04:56:18 AM		Audit Trail
CL/2024/05/V1/006530	Claim	Delay Delivery Premium Parcel	GOLDEN EXPRESS COURIER CENTER	Credit Account	ZND171525641952	No	Hub/Depo/ Station Handling Issue	Premium	Pending by Operation	100.00		25-5-2024 02:12:04 AM	30-5-2024 02:12:44 PM	8-6-2024 02:12:04 AM			Audit Trail
CL/2024/05/V1/006529	Claim	Damage	LOW HAN TAO	Credit Account	6565194904	No	Hub/Depo/ Station Handling Issue	Express	Pending Responsible Staff Details	376.88	200.00	24-5-2024 06:42:56 PM	21-7-2024 05:32:07 PM	7-6-2024 06:42:56 PM	19-7-2024 05:25:15 AM		Audit Trail
CL/2024/05/V1/006528	Claim	Damage	Vshu Gan	Credit Account	10253208022				Rejected	1408.91		24-5-2024 06:35:44 PM		7-6-2024 06:35:44 PM			Audit Trail
CL/2024/05/V1/006527	Claim	Damage FreshBox	lai fong low	Prepaid Account	ZND171525069572	No	Hub/Depo/ Station Handling Issue	FreshBox	Pending by Operation	0.00		24-5-2024 05:44:25 PM	30-5-2024 04:05:24 PM	7-6-2024 05:44:25 PM			Audit Trail
CL/2024/05/V1/006526	Claim	Lost	CHONG NYEN HIN	Prepaid Account	ZND171518071506				Rejected	493.00		24-5-2024 05:36:05 PM		7-6-2024 05:36:05 PM			Audit Trail
CL/2024/05/V1/006525	Claim	Damage	SPF HOME DECO SDN BHD	Credit Account	ZND171525135734	No	Hub/Depo/ Station Handling Issue	Express	Pending Responsible Staff Details	55.00	55.00	24-5-2024 05:12:28 PM	22-7-2024 05:36:37 PM	7-6-2024 05:12:28 PM	20-7-2024 05:33:37 AM		Audit Trail
CL/2024/05/V1/006524	Claim	Lost	SPF HOME DECO SDN BHD	Credit Account	ZND171402191419	No	Hub/Depo/ Station Handling Issue	Express	Rejected	200.00		24-5-2024 05:10:03 PM		7-6-2024 05:10:03 PM			Audit Trail
CL/2024/05/V1/006523	Claim	Delay Delivery Premium Parcel	Suan Lim	Cash	ZND171628679753	No	Hub/Depo/ Station Handling Issue	Premium	Pending Responsible Staff Details	260.00	100.00	24-5-2024 04:37:02 PM	21-7-2024 05:36:17 PM	7-6-2024 04:37:02 PM	19-7-2024 05:33:06 AM		Audit Trail

CL/2024/05/V1/006522	Claim	Lost	SPF HOME DECO SDN BHD	Credit Account	CND171404490817005	No	Hub/Depo/ Station Handling Issue	Express	Rejected	125.00		24-5-2024 04:36:00 PM		7-6-2024 04:36:00 PM			Audit Trail
CL/2024/05/V1/006521	Claim	Lost	SPF HOME DECO SDN BHD	Credit Account	CND171404490817002	No	Hub/Depo/ Station Handling Issue	Express	Rejected	187.00		24-5-2024 04:16:30 PM		7-6-2024 04:16:30 PM			Audit Trail
CL/2024/05/V1/006520	Claim	Lost	SPF HOME DECO SDN BHD	Credit Account	ZND171404490817	No	Hub/Depo/ Station Handling Issue	Express	Rejected	200.00		24-5-2024 04:13:27 PM		7-6-2024 04:13:27 PM			Audit Trail
CL/2024/05/V1/006519	Claim	Damage	yenty wong	Prepaid Account	ZND171525094468				Rejected	0.00		24-5-2024 03:58:03 PM		7-6-2024 03:58:03 PM			Audit Trail
CL/2024/05/V1/006518	Claim	Damage	CL FROZEN MART ENTERPRISE	Credit Account	ZND171629206026	No	Hub/Depo/ Station Handling Issue	Express	Rejected	50.00		24-5-2024 02:43:40 PM		7-6-2024 02:43:40 PM			Audit Trail
CL/2024/05/V1/006517	Claim	Delay Delivery Premium Parcel	Callista Teo	Credit Account	ZND171525085084	No	Hub/Depo/ Station Handling Issue	FreshBox	Pending Responsible Staff Details	69.00	69.00	24-5-2024 02:40:54 PM	21-7-2024 05:39:55 PM	7-6-2024 02:40:54 PM	19-7-2024 05:37:13 AM		Audit Trail
CL/2024/05/V1/006516	Claim	Lost	HENG WAN MEI	Prepaid Account	ZND171517794925				Rejected	1066.58		24-5-2024 01:50:50 PM		7-6-2024 01:50:50 PM			Audit Trail
CL/2024/05/V1/006515	Claim	Damage	TEY CHUN KEAT	Cash	ZND171628866658				Rejected	0.00		24-5-2024 12:48:55 PM		7-6-2024 12:48:55 PM			Audit Trail
CL/2024/05/V1/006514	Claim	Damage	HJ EXPRESS	Credit Account	ZND171525086302	No	Hub/Depo/ Station Handling Issue	Express	Pending Responsible Staff Details	310.00	200.00	23-5-2024 05:27:38 PM	21-7-2024 05:43:57 PM	6-6-2024 05:27:38 PM	19-7-2024 05:40:49 AM		Audit Trail
CL/2024/05/V1/006513	Claim	Damage	ORDER TRADING SDN BHD	Credit Account	ZND171161229972	No	Hub/Depo/ Station Handling Issue	Express	Pending Responsible Staff Details	2089.00	200.00	23-5-2024 03:44:16 PM	21-7-2024 05:47:47 PM	6-6-2024 03:44:16 PM	19-7-2024 05:45:00 AM		Audit Trail
CL/2024/05/V1/006512	Claim	Damage	Abby Ekano Global	Prepaid Account	CND171405071572001	No	Hub/Depo/ Station Handling Issue	Express	Pending by Operation	369.08		23-5-2024 03:22:13 PM	30-5-2024 12:07:56 PM	6-6-2024 03:22:13 PM			Audit Trail
CL/2024/05/V1/006511	Claim	Lost	Like Bug Sdn Bhd	Credit Account	ZND170924313323				Rejected	150.00		23-5-2024 02:38:28 PM		6-6-2024 02:38:28 PM			Audit Trail
CL/2024/05/V1/006510	Claim	Missing Content	DCOEUR PRODUCTS SDN BHD	Credit Account	ZND171403421577	No	Hub/Depo/ Station Handling Issue	Express	Pending by Operation	185.00		23-5-2024 02:21:38 PM	29-6-2024 03:40:09 PM	6-6-2024 02:21:38 PM			Audit Trail

CL/2024/05/V1/006509	Claim	Delay Delivery Premium Parcel	M DOT NET ENTERPRISE	Credit Account	ZND171523756412	No	Hub/Depo/ Station Handling Issue	Premium	Rejected	100.00		23-5-2024 10:20:44 AM		6-6-2024 10:20:44 AM			Audit Trail
CL/2024/05/V1/006508	Claim	Lost	MMATRIX SDN BHD	Credit Account	ZND171524271020				Rejected	6799.00		23-5-2024 10:17:01 AM		6-6-2024 10:17:01 AM			Audit Trail
CL/2024/05/V1/006507	Claim	Lost	MMATRIX SDN BHD	Credit Account	ZND171523652462				Rejected	1199.00		23-5-2024 10:10:54 AM		6-6-2024 10:10:54 AM			Audit Trail
CL/2024/05/V1/006506	Claim	Lost	MMATRIX	Credit Account	ZND171522079321				Rejected	10.00		23-5-2024 10:06:49 AM		6-6-2024 10:06:49 AM			Audit Trail
CL/2024/05/V1/006505	Claim	Lost	MMATRIX SDN BHD	Credit Account	ZND171522831738				Rejected	5999.00		23-5-2024 10:06:15 AM		6-6-2024 10:06:15 AM			Audit Trail
CL/2024/05/V1/006504	Claim	Lost	MMATRIX	Credit Account	ZND171521000050				Rejected	1199.00		23-5-2024 09:57:43 AM		6-6-2024 09:57:43 AM			Audit Trail
CL/2024/05/V1/006503	Claim	Damage	Ooi Kar hao	Credit Account	6565241023	No	Force Majeure	Express	Info Incomplete	33786.00		23-5-2024 01:06:57 AM		6-6-2024 01:06:57 AM			Audit Trail
CL/2024/05/V1/006502	Claim	Lost	HILLTEC MARKETING(M)SDN BHD	Credit Account	6566332780				Rejected	17.83		23-5-2024 12:57:02 AM		6-6-2024 12:57:02 AM			Audit Trail
CL/2024/05/V1/006501	Claim	Short Piece	EG TECH SDN. BHD	Credit Account	10252991582	No	Hub/Depo/ Station Handling Issue	Express	Rejected	2176.00		23-5-2024 12:47:22 AM		6-6-2024 12:47:22 AM			Audit Trail
CL/2024/05/V1/006500	Claim	Damage	CM WAN	Credit Account	ZND171525111325	No	Force Majeure	Express	Pending Responsible Staff Details	58.00	58.00	22-5-2024 10:43:15 PM	21-7-2024 05:51:50 PM	5-6-2024 10:43:15 PM	19-7-2024 05:48:49 AM		Audit Trail
CL/2024/05/V1/006499	Claim	Damage	Nur Amirah Fatihin binti Rahimin	Credit Account	ZND171521506477				Rejected	28.00		22-5-2024 06:27:12 PM		5-6-2024 06:27:12 PM			Audit Trail
CL/2024/05/V1/006498	Claim	Missing Content	SAFE REACH	Credit Account	ZND1715412144238	No	Force Majeure	Express	Rejected	6300.00		22-5-2024 06:18:52 PM		5-6-2024 06:18:52 PM			Audit Trail
CL/2024/05/V1/006497	Claim	Damage	MY LIFE ESHOP	Credit Account	ZND171525162402				Rejected	30.00		22-5-2024 04:14:00 PM		5-6-2024 04:14:00 PM			Audit Trail
CL/2024/05/V1/006496	Claim	Lost	TIU WE HUAT	Credit Account	ZND171404900040				Rejected	200.00		22-5-2024 04:03:32 PM		5-6-2024 04:03:32 PM			Audit Trail
CL/2024/05/V1/006495	Claim	Lost	Merly Velasco	Credit Account	ZND171520232773	No	Hub/Depo/ Station Handling Issue	Express	Pending Responsible Staff Details	556.00	200.00	22-5-2024 02:49:50 PM	22-3-2025 02:05:43 PM	5-6-2024 02:49:50 PM	20-3-2025 02:05:25 AM		Audit Trail

CL/2024/05/V1/006494	Claim	Damage	PN SITI ZABEDAH	Credit Account	ZND171522413163				Rejected	157.00		22-5-2024 12:42:42 PM		5-6-2024 12:42:42 PM			Audit Trail
CL/2024/05/V1/006493	Claim	Damage	PN SITI ZABEDAH	Credit Account	ZND171517858832				Rejected	110.00		22-5-2024 12:34:41 PM		5-6-2024 12:34:41 PM			Audit Trail
CL/2024/05/V1/006492	Claim	Damage	PN SITI ZABEDAH	Credit Account	ZND171404175271				Rejected	143.50		22-5-2024 12:22:53 PM		5-6-2024 12:22:53 PM			Audit Trail
CL/2024/05/V1/006491	Claim	Damage	MTECH RACING SDN BHD	Prepaid Account	ZND171524459664				Rejected	125.00		22-5-2024 09:42:09 AM		5-6-2024 09:42:09 AM			Audit Trail
CL/2024/05/V1/006490	Claim	Delay Delivery Premium Parcel	MTECH RACING SDN BHD	Prepaid Account	ZND171405216836				Rejected	280.00		22-5-2024 08:41:45 AM		5-6-2024 08:41:45 AM			Audit Trail
CL/2024/05/V1/006489	Claim	Lost	CULIVE EMPIRE	Credit Account	ZND171398443233				Info Incomplete	292.00		21-5-2024 08:22:55 PM	25-5-2024 01:07:49 PM	4-6-2024 08:22:55 PM			Audit Trail
CL/2024/05/V1/006488	Claim	Lost	MMATRIX SDN BHD	Credit Account	ZND171524164865				Rejected	904.00		21-5-2024 08:01:53 PM		4-6-2024 08:01:53 PM			Audit Trail
CL/2024/05/V1/006487	Claim	Lost	MMATRIX SDN BHD	Credit Account	ZND171523789205				Rejected	4795.00		21-5-2024 07:47:47 PM		4-6-2024 07:47:47 PM			Audit Trail
CL/2024/05/V1/006486	Claim	Lost	MMATRIX SDN BHD	Credit Account	ZND171523072970				Rejected	5198.00		21-5-2024 07:40:25 PM		4-6-2024 07:40:25 PM			Audit Trail
CL/2024/05/V1/006485	Claim	Lost	MMATRIX SDN BHD	Credit Account	ZND171524120991				Rejected	1499.00		21-5-2024 05:51:23 PM		4-6-2024 05:51:23 PM			Audit Trail
CL/2024/05/V1/006484	Claim	Lost	MMATRIX SDN BHD	Credit Account	ZND171523308642				Rejected	16298.00		21-5-2024 05:44:40 PM		4-6-2024 05:44:40 PM			Audit Trail
CL/2024/05/V1/006483	Claim	Lost	SPF HOME DECO SDN BHD	Credit Account	ZND171159101457-1	No	Hub/Depo/ Station Handling Issue	Express	Pending Responsible Staff Details	181.00	181.00	21-5-2024 05:35:21 PM	26-9-2024 10:11:20 AM	4-6-2024 05:35:21 PM	24-9-2024 10:09:33 AM		Audit Trail
CL/2024/05/V1/006482	Claim	Lost	MMATRIX SDN BHD	Credit Account	ZND171523300882				Rejected	1399.00		21-5-2024 05:29:48 PM		4-6-2024 05:29:48 PM			Audit Trail
CL/2024/05/V1/006481	Claim	Lost	SPF HOME DECO SDN BHD	Credit Account	CND171403922784001	No	Hub/Depo/ Station Handling Issue	Express	Pending Responsible Staff Details	200.00	200.00	21-5-2024 05:27:06 PM	19-7-2024 04:48:49 PM	4-6-2024 05:27:06 PM	17-7-2024 04:36:00 AM		Audit Trail
CL/2024/05/V1/006480	Claim	Damage	MLB Group Sdn Bhd	Credit Account	ZND171518906235	No	Hub/Depo/ Station Handling Issue	Express	Pending Responsible Staff Details	999.00	200.00	21-5-2024 05:26:47 PM	16-6-2024 04:08:12 PM	4-6-2024 05:26:47 PM	14-6-2024 04:01:32 AM		Audit Trail

CL/2024/05/V1/006479	Claim	Lost	MMATRIX SDN BHD	Credit Account	ZND171522726478				Rejected	2998.00		21-5-2024 05:23:39 PM		4-6-2024 05:23:39 PM			Audit Trail
CL/2024/05/V1/006478	Claim	Lost	MMATRIX SDN BHD	Credit Account	ZND171522468088	No	Hub/Depo/ Station Handling Issue	Express	Pending by Operation	800.00		21-5-2024 05:18:09 PM	26-5-2024 10:17:43 AM	4-6-2024 05:18:09 PM			Audit Trail
CL/2024/05/V1/006477	Claim	Lost	SPF HOME DECO SDN BHD	Credit Account	CND171403519694001				Rejected	168.00		21-5-2024 05:18:05 PM		4-6-2024 05:18:05 PM			Audit Trail
CL/2024/05/V1/006476	Claim	Lost	MMATRIX SDN BHD	Credit Account	ZND171522322298				Rejected	200.00		21-5-2024 05:11:24 PM		4-6-2024 05:11:24 PM			Audit Trail
CL/2024/05/V1/006475	Claim	Lost	SPF HOME DECO SDN BHD	Credit Account	ZND171403519694				Rejected	168.00		21-5-2024 05:07:30 PM		4-6-2024 05:07:30 PM			Audit Trail
CL/2024/05/V1/006474	Claim	Lost	MMATRIX SDN BHD	Credit Account	ZND171522158880				Rejected	4199.00		21-5-2024 04:58:37 PM		4-6-2024 04:58:37 PM			Audit Trail
CL/2024/05/V1/006473	Claim	Lost	MMATRIX SDN BHD	Credit Account	ZND171522156725				Rejected	649.00		21-5-2024 04:46:48 PM		4-6-2024 04:46:48 PM			Audit Trail
CL/2024/05/V1/006472	Claim	Lost	Zaileha Binti Taufek	Credit Account	ZND171522547356				Rejected	845.06		21-5-2024 04:44:09 PM		4-6-2024 04:44:09 PM			Audit Trail
CL/2024/05/V1/006471	Claim	Lost	Junaidah Harith	Credit Account	ZND171520398547				Rejected	899.00		21-5-2024 04:38:44 PM		4-6-2024 04:38:44 PM			Audit Trail
CL/2024/05/V1/006470	Claim	Lost	MMATRIX SDN BHD	Credit Account	ZND171521818211				Rejected	649.00		21-5-2024 04:37:49 PM		4-6-2024 04:37:49 PM			Audit Trail
CL/2024/05/V1/006469	Claim	Lost	MMATRIX SDN BHD	Credit Account	ZND171521552382				Rejected	1299.00		21-5-2024 04:26:12 PM		4-6-2024 04:26:12 PM			Audit Trail
CL/2024/05/V1/006468	Claim	Damage	Worldwide Fishing Equipment	Credit Account	ZND171523512964	No	Hub/Depo/ Station Handling Issue	Express	Rejected	200.00		21-5-2024 03:56:05 PM		4-6-2024 03:56:05 PM			Audit Trail
CL/2024/05/V1/006467	Claim	Damage	MMATRIX SDN BHD	Credit Account	ZND171522147136	No	Hub/Depo/ Station Handling Issue	Express	Pending Responsible Staff and Payment Details	1199.00	200.00	21-5-2024 03:53:05 PM	13-3-2025 01:25:16 PM	4-6-2024 03:53:05 PM			Audit Trail
CL/2024/05/V1/006466	Claim	Damage	Worldwide Fishing Equipment	Credit Account	ZND171523503009	No	Hub/Depo/ Station Handling Issue	Express	Pending by Operation	0.00		21-5-2024 03:47:34 PM	30-5-2024 08:41:22 AM	4-6-2024 03:47:34 PM			Audit Trail

CL/2024/05/V1/006465	Claim	Lost	H'NG HOOK SENG	Credit Account	ZND171520790617				Info Incomplete	100.00		21-5-2024 03:16:31 PM	30-5-2024 08:36:12 AM	4-6-2024 03:16:31 PM			Audit Trail
CL/2024/05/V1/006464	Claim	Damage	Domica Furniture E-Commerce Sdn Bhd	Credit Account	CND171402925281001	No	Hub/Depo/ Station Handling Issue	Express	Pending Responsible Staff Details	66.50	66.50	21-5-2024 02:53:27 PM	1-9-2024 02:45:44 PM	4-6-2024 02:53:27 PM	30-8-2024 02:41:51 AM		Audit Trail
CL/2024/05/V1/006463	Claim	Lost	MMATRIX	Credit Account	ZND171522061418				Rejected	5499.00		21-5-2024 02:28:46 PM		4-6-2024 02:28:46 PM			Audit Trail
CL/2024/05/V1/006462	Claim	Lost	MMATRIX	Credit Account	ZND171520368878				Rejected	10.00		21-5-2024 02:25:49 PM		4-6-2024 02:25:49 PM			Audit Trail
CL/2024/05/V1/006461	Claim	Lost	MMATRIX	Credit Account	ZND171523733949				Rejected	10.00		21-5-2024 02:21:21 PM		4-6-2024 02:21:21 PM			Audit Trail
CL/2024/05/V1/006460	Claim	Lost	MMATRIX	Credit Account	ZND171523736285				Rejected	10.00		21-5-2024 02:10:43 PM		4-6-2024 02:10:43 PM			Audit Trail
CL/2024/05/V1/006459	Claim	Lost	MMATRIX	Credit Account	ZND171523722714				Rejected	5499.00		21-5-2024 02:07:43 PM		4-6-2024 02:07:43 PM			Audit Trail
CL/2024/05/V1/006458	Claim	Lost	MMATRIX	Credit Account	ZND171523725579				Rejected	10.00		21-5-2024 02:04:12 PM		4-6-2024 02:04:12 PM			Audit Trail
CL/2024/05/V1/006457	Claim	Damage	Mr. Wilson	Prepaid Account	ZND171523480645,ZND171523519840	No	Hub/Depo/ Station Handling Issue	Express	Pending by Operation	803.28		21-5-2024 01:14:33 PM	29-5-2024 02:18:35 PM	4-6-2024 01:14:33 PM			Audit Trail
CL/2024/05/V1/006456	Claim	Lost	MMATRIX	Credit Account	ZND171522071448				Rejected	6499.00		21-5-2024 11:48:03 AM		4-6-2024 11:48:03 AM			Audit Trail
CL/2024/05/V1/006455	Claim	Lost	nur damia, 60189074373	Credit Account	ZND171518168633				Rejected	556.00		21-5-2024 11:43:44 AM		4-6-2024 11:43:44 AM			Audit Trail
CL/2024/05/V1/006454	Claim	Lost	MMATRIX	Credit Account	ZND171521010370				Rejected	20.00		21-5-2024 11:43:13 AM		4-6-2024 11:43:13 AM			Audit Trail
CL/2024/05/V1/006453	Claim	Lost	MMATRIX SDN BHD	Credit Account	ZND171518672956				Rejected	1199.00		21-5-2024 11:41:08 AM		4-6-2024 11:41:08 AM			Audit Trail
CL/2024/05/V1/006452	Claim	Lost	MMATRIX SDN BHD	Credit Account	ZND171404301427				Rejected	1397.00		21-5-2024 11:32:15 AM		4-6-2024 11:32:15 AM			Audit Trail

CL/2024/05/V1/006451	Claim	Damage	HIN LIM FURNITURE MANUFACTURER SDN BHD	Cash	ZND171522366056	No	Hub/Depo/ Station Handling Issue	Express	Pending by Operation	24.00		21-5-2024 11:09:00 AM	29-5-2024 12:19:20 PM	4-6-2024 11:09:00 AM			Audit Trail
CL/2024/05/V1/006450	Claim	Lost	MMATRIX	Credit Account	ZND171521003761				Rejected	10.00		21-5-2024 09:53:35 AM		4-6-2024 09:53:35 AM			Audit Trail
CL/2024/05/V1/006449	Claim	Lost	MMATRIX	Credit Account	ZND171402940079				Rejected	10.00		21-5-2024 09:47:54 AM		4-6-2024 09:47:54 AM			Audit Trail
CL/2024/05/V1/006448	Claim	Damage	CM Wan	Credit Account	ZND171521958467	No	Hub/Depo/ Station Handling Issue	Express	Pending Responsible Staff Details	124.73	124.73	20-5-2024 09:00:01 PM	19-7-2024 04:56:03 PM	3-6-2024 09:00:01 PM	17-7-2024 04:49:30 AM		Audit Trail
CL/2024/05/V1/006447	Claim	Damage	Xinjing Kee	Credit Account	ZND171520287407	No	Hub/Depo/ Station Handling Issue	Express	Pending Responsible Staff Details	400.00	200.00	20-5-2024 08:43:10 PM	4-9-2024 03:58:43 PM	3-6-2024 08:43:10 PM	2-9-2024 03:30:48 AM		Audit Trail
CL/2024/05/V1/006446	Claim	Lost	LIKE BUG SDN BHD	Prepaid Account	ZND170830134258	No	Hub/Depo/ Station Handling Issue	Express	Pending by Operation	330.00		20-5-2024 06:06:19 PM	29-5-2024 11:00:31 AM	3-6-2024 06:06:19 PM			Audit Trail
CL/2024/05/V1/006445	Claim	Lost	SPF HOME DECO SDN BHD	Credit Account	ZND171404452235	No	Hub/Depo/ Station Handling Issue	Express	Pending Responsible Staff Details	200.00	200.00	20-5-2024 04:25:55 PM	19-7-2024 05:08:58 PM	3-6-2024 04:25:55 PM	17-7-2024 05:03:06 AM		Audit Trail
CL/2024/05/V1/006444	Claim	Lost	DATO GOH GS	Cash	ZND171399879604	No	Hub/Depo/ Station Handling Issue	Express	Pending Responsible Staff Details	960.00	200.00	20-5-2024 03:50:31 PM	14-6-2024 11:05:52 AM	3-6-2024 03:50:31 PM	12-6-2024 10:58:28 AM		Audit Trail
CL/2024/05/V1/006443	Claim	Damage	Mohd Azman Bin Idris	Credit Account	ZND171521107407	No	Hub/Depo/ Station Handling Issue	Express	Pending Responsible Staff Details	150.00	150.00	20-5-2024 03:05:48 PM	1-9-2024 02:33:33 PM	3-6-2024 03:05:48 PM	30-8-2024 02:30:05 AM		Audit Trail
CL/2024/05/V1/006442	Claim	Short Piece	LEONG SIN YEE	Prepaid Account	ZND171520764267	No	Hub/Depo/ Station Handling Issue	Express	Pending Responsible Staff Details	0.00	200.00	20-5-2024 02:48:42 PM	21-6-2024 09:57:00 AM	3-6-2024 02:48:42 PM	19-6-2024 09:35:59 AM		Audit Trail
CL/2024/05/V1/006441	Claim	Damage	Viva 88 Gogo Enterprise (M) Sdn Bhd	Cash	ZND170926157260				Rejected	370.00		20-5-2024 02:05:55 PM		3-6-2024 02:05:55 PM			Audit Trail
CL/2024/05/V1/006440	Claim	Delay Delivery Premium Parcel	Paperboy Logistics Sdn Bhd	Credit Account	ZND171523531668	No	Hub/Depo/ Station Handling Issue	Premium	Pending Responsible Staff Details	0.00	100.00	20-5-2024 02:02:26 PM	19-7-2024 05:25:25 PM	3-6-2024 02:02:26 PM	17-7-2024 05:14:34 AM		Audit Trail

CL/2024/05/V1/006439	Claim	Delay Delivery Premium Parcel	MC FROZEN FOOD INDUSTRIES SDN BHD	Credit Account	ZND171522492588	No	Hub/Depo/ Station Handling Issue	FreshBox	Pending by Operation	200.00		20-5-2024 10:52:45 AM	29-5-2024 09:33:31 AM	3-6-2024 10:52:45 AM			Audit Trail
CL/2024/05/V1/006438	Claim	Damage	NORAZILA AZALI	Cash	ZND171521016426				Info Incomplete	185.00		20-5-2024 10:52:24 AM	27-5-2024 04:45:39 AM	3-6-2024 10:52:24 AM			Audit Trail
CL/2024/05/V1/006437	Claim	Damage	AIK HOE HOME CENTRE SDN BHD	Credit Account	CND171703000093001	No	Force Majeure	Express	Pending by Operation	220.00		19-5-2024 04:33:37 PM	14-7-2024 02:55:22 PM	2-6-2024 04:33:37 PM			Audit Trail
CL/2024/05/V1/006436	Claim	Damage	AIK HOE HOME CENTRE SDN BHD	Credit Account	ZND171403000093	No	Force Majeure	Express	Pending Responsible Staff Details	220.00	200.00	19-5-2024 04:28:05 PM	19-7-2024 05:39:02 PM	2-6-2024 04:28:05 PM	17-7-2024 05:27:03 AM		Audit Trail
CL/2024/05/V1/006435	Claim	Damage	Nur Farahin Binti Juhari	Credit Account	ZND171522924133	Yes	Hub/Depo/ Station Handling Issue	Express	Pending Responsible Staff Details and Pending Upload Payment from Insurance Company	553.00	165.90	19-5-2024 04:21:02 PM		2-6-2024 04:21:02 PM	19-3-2025 02:54:52 AM		Audit Trail
CL/2024/05/V1/006434	Claim	Damage	SPF HOME DECO SDN BHD	Credit Account	ZND171523741029	No	Force Majeure	Express	Pending Responsible Staff Details	100.00	100.00	19-5-2024 03:50:48 PM	21-9-2024 04:13:57 PM	2-6-2024 03:50:48 PM	19-9-2024 04:09:49 AM		Audit Trail
CL/2024/05/V1/006433	Claim	Missing Content	Wana Shazwana	Credit Account	ZND171522813734	No	Force Majeure	Express	Pending Responsible Staff Details	0.00	91.23	19-5-2024 03:02:19 PM	19-9-2024 05:49:36 PM	2-6-2024 03:02:19 PM	17-9-2024 05:45:00 AM		Audit Trail
CL/2024/05/V1/006432	Claim	Delay Delivery Premium Parcel	SNE GLOBAL SOLUTIONS	Cash	ZND171405099996	No	Hub/Depo/ Station Handling Issue	Premium	Pending Responsible Staff Details	40000.00	100.00	19-5-2024 12:39:08 PM	19-7-2024 05:44:57 PM	2-6-2024 12:39:08 PM	17-7-2024 05:39:50 AM		Audit Trail
CL/2024/05/V1/006431	Claim	Damage	SPF HOME DECO SDN BHD	Credit Account	ZND171522003159	No	Hub/Depo/ Station Handling Issue	Express	Pending Responsible Staff Details	100.00	100.00	18-5-2024 07:04:01 PM	19-7-2024 05:54:30 PM	1-6-2024 07:04:01 PM	17-7-2024 05:47:24 AM		Audit Trail
CL/2024/05/V1/006430	Claim	Damage	SPF HOME DECO SDN BHD	Credit Account	ZND171523014796	No	Force Majeure	Express	Pending Responsible Staff Details	60.00	60.00	18-5-2024 04:40:06 PM	20-9-2024 02:23:40 PM	1-6-2024 04:40:06 PM	18-9-2024 02:21:46 AM		Audit Trail
CL/2024/05/V1/006429	Claim	Damage	SPF HOME DECO SDN BHD	Credit Account	ZND171522067595	No	Force Majeure	Express	Pending Responsible Staff Details	60.00	60.00	18-5-2024 03:11:58 PM	19-7-2024 06:05:44 PM	1-6-2024 03:11:58 PM	17-7-2024 05:58:17 AM		Audit Trail

CL/2024/05/V1/006428	Claim	Damage	U & ME Electrical Sdn Bhd	Credit Account	ZND171520443667	No	Force Majeure	Express	Rejected	200.00		18-5-2024 02:22:38 PM		1-6-2024 02:22:38 PM			Audit Trail
CL/2024/05/V1/006427	Claim	Delay Delivery Premium Parcel	TWINS DIGITAL	Credit Account	ZND171523494994	No	Hub/Depo/ Station Handling Issue	Premium	Pending Responsible Staff and Payment Details	200.00	100.00	18-5-2024 01:36:48 PM	5-7-2024 08:51:43 AM	1-6-2024 01:36:48 PM			Audit Trail
CL/2024/05/V1/006426	Claim	Damage	USAHA JAYA MARKETING	Credit Account	ZND171520133292	No	Hub/Depo/ Station Handling Issue	Express	Pending Responsible Staff Details	100.00	100.00	18-5-2024 01:20:47 PM	28-8-2024 11:08:54 AM	1-6-2024 01:20:47 PM	26-8-2024 11:06:27 AM		Audit Trail
CL/2024/05/V1/006425	Claim	Damage	YIK HON KIN	Credit Account	ZND171522222932				Rejected	200.00		18-5-2024 12:47:07 PM		1-6-2024 12:47:07 PM			Audit Trail
CL/2024/05/V1/006424	Claim	Delay Delivery Premium Parcel	CT STABIL SDN BHD	Credit Account	ZND171523389009	No	Hub/Depo/ Station Handling Issue	Premium	Pending Responsible Staff and Payment Details	56.00	56.00	18-5-2024 11:58:07 AM	25-8-2024 10:19:23 AM	1-6-2024 11:58:07 AM			Audit Trail
CL/2024/05/V1/006423	Claim	Delay Delivery Premium Parcel	RICH FLORA NURSERY	Credit Account	ZND171522821142	No	Hub/Depo/ Station Handling Issue	Premium	Pending Responsible Staff Details	100.00	100.00	18-5-2024 09:46:50 AM	21-7-2024 05:57:10 PM	1-6-2024 09:46:50 AM	19-7-2024 05:52:43 AM		Audit Trail
CL/2024/05/V1/006422	Claim	Damage	HJ EXPRESS	Credit Account	ZND171518687431				Info Incomplete	158.40		17-5-2024 09:18:42 PM	27-5-2024 03:45:01 AM	31-5-2024 09:18:42 PM			Audit Trail
CL/2024/05/V1/006421	Claim	Damage FreshBox	MBE Bandar Sri Permaisuri	Credit Account	ZND171522192310	No	Hub/Depo/ Station Handling Issue	FreshBox	Pending Responsible Staff and Payment Details	200.00	200.00	17-5-2024 06:10:29 PM	24-6-2024 02:25:32 PM	31-5-2024 06:10:29 PM			Audit Trail
CL/2024/05/V1/006420	Claim	Delay Delivery Premium Parcel	IADVANCE DISTRIBUTION SDN BHD	Credit Account	CND1715233685230002	No	Hub/Depo/ Station Handling Issue	Premium	Pending Responsible Staff Details	200.00	100.00	17-5-2024 06:08:13 PM	24-7-2024 12:35:49 PM	31-5-2024 06:08:13 PM	22-7-2024 12:28:31 PM		Audit Trail
CL/2024/05/V1/006419	Claim	Damage	A.E.S SALES & SERVICE SDN BHD	Credit Account	ZND171403814027	Yes	Hub/Depo/ Station Handling Issue	Express	Pending by Claim Dept	2769.00		17-5-2024 05:31:43 PM	15-6-2024 11:48:53 AM	31-5-2024 05:31:43 PM			Audit Trail
CL/2024/05/V1/006418	Claim	Damage	DARSHOP ELECTRONIC HOME APPLIANCES	Credit Account	ZND171520997924	Yes	Hub/Depo/ Station Handling Issue	Express	Pending by Claim Dept	1054.00		17-5-2024 05:05:42 PM	28-6-2024 11:13:33 AM	31-5-2024 05:05:42 PM			Audit Trail
CL/2024/05/V1/006417	Claim	Lost	Domica Furniture E-Commerce Sdn Bhd	Credit Account	ZND171400837241				Rejected	343.40		17-5-2024 04:09:20 PM		31-5-2024 04:09:20 PM			Audit Trail

CL/2024/05/V1/006416	Claim	Lost	Xinjing Kee	Credit Account	ZND171402128514	No	Hub/Depo/ Station Handling Issue	Express	Rejected	238.00		17-5-2024 03:35:32 PM		31-5-2024 03:35:32 PM			Audit Trail
CL/2024/05/V1/006415	Claim	Damage	TANRADIO.COM ELECTRICAL SDN BHD	Credit Account	ZND171521169122	Yes	Hub/Depo/ Station Handling Issue	Express	Pending Responsible Staff Details and Pending Upload Payment from Insurance Company	50.00	50.00	17-5-2024 11:39:32 AM		31-5-2024 11:39:32 AM	6-10-2025 10:19:13 AM		Audit Trail
CL/2024/05/V1/006414	Claim	Damage	OOI TEK CHENG TEXTILE SDN. BHD.	Credit Account	ZND171520699866	No	Hub/Depo/ Station Handling Issue	Express	Rejected	600.00		17-5-2024 11:25:03 AM		31-5-2024 11:25:03 AM			Audit Trail
CL/2024/05/V1/006413	Claim	Damage	DOMUS ELECTRONIC HOME APPLIANCES	Credit Account	ZND171518656079	No	Hub/Depo/ Station Handling Issue	Express	Pending Responsible Staff Details	200.00	200.00	17-5-2024 08:35:06 AM	13-4-2025 02:44:52 PM	31-5-2024 08:35:06 AM	11-4-2025 02:42:57 AM		Audit Trail
CL/2024/05/V1/006412	Claim	Damage	SPF HOME DECO SDN BHD	Credit Account	ZND171521111466	No	Hub/Depo/ Station Handling Issue	Express	Pending Responsible Staff Details	80.00	80.00	16-5-2024 05:38:53 PM	26-9-2024 10:13:27 AM	30-5-2024 05:38:53 PM	24-9-2024 10:11:25 AM		Audit Trail
CL/2024/05/V1/006411	Claim	Damage	MY LIFE ESHOP	Credit Account	ZND171519477031				Rejected	20.00		16-5-2024 04:45:48 PM		30-5-2024 04:45:48 PM			Audit Trail
CL/2024/05/V1/006410	Claim	Lost	SPF HOME DECO SDN BHD	Credit Account	CND171403922654001	No	Hub/Depo/ Station Handling Issue	Express	Pending Responsible Staff Details	200.00	200.00	16-5-2024 04:40:49 PM	22-7-2024 05:44:39 PM	30-5-2024 04:40:49 PM	20-7-2024 05:37:15 AM		Audit Trail
CL/2024/05/V1/006409	Claim	Damage	SPF HOME DECO SDN BHD	Credit Account	ZND171520321286	No	Hub/Depo/ Station Handling Issue	Express	Rejected	90.00		16-5-2024 04:28:34 PM		30-5-2024 04:28:34 PM			Audit Trail
CL/2024/05/V1/006408	Claim	Damage	Servex (Malaysia) Sdn Bhd	Credit Account	ZND171405322117	No	Hub/Depo/ Station Handling Issue	Express	Pending Responsible Staff Details	200.00	200.00	16-5-2024 04:14:52 PM	18-7-2024 04:53:38 PM	30-5-2024 04:14:52 PM	16-7-2024 04:19:32 AM		Audit Trail
CL/2024/05/V1/006407	Claim	Damage	Peyphey Teo	Credit Account	ZND171518841413				Rejected	110.90		16-5-2024 03:54:51 PM		30-5-2024 03:54:51 PM			Audit Trail
CL/2024/05/V1/006406	Claim	Damage	SPF HOME DECO SDN BHD	Credit Account	ZND171404666991	No	Hub/Depo/ Station Handling Issue	Express	Pending Responsible Staff Details	90.00	90.00	16-5-2024 03:47:26 PM	22-7-2024 05:58:09 PM	30-5-2024 03:47:26 PM	20-7-2024 05:55:34 AM		Audit Trail
CL/2024/05/V1/006405	Claim	Lost	HJ EXPRESS	Credit Account	ZND171155227656				Rejected	5864.18		16-5-2024 03:33:21 PM		30-5-2024 03:33:21 PM			Audit Trail

CL/2024/05/V1/006404	Claim	Missing Content	SAFE REACH INTL LOGISTICS CO LIMITED	Credit Account	ZND1709804315619A				Rejected	369.72		16-5-2024 03:31:39 PM		30-5-2024 03:31:39 PM			Audit Trail
CL/2024/05/V1/006403	Claim	Damage	Lee Shu Min	Credit Account	ZND171401518514				Info Incomplete	141.00		16-5-2024 03:07:12 PM	26-5-2024 11:04:07 AM	30-5-2024 03:07:12 PM			Audit Trail
CL/2024/05/V1/006402	Claim	Lost	MMATRIX SDN BHD	Credit Account	ZND171518385986				Rejected	1799.00		16-5-2024 03:01:25 PM		30-5-2024 03:01:25 PM			Audit Trail
CL/2024/05/V1/006401	Claim	Lost	MMATRIX SDN BHD	Credit Account	ZND171517834065				Rejected	1999.00		16-5-2024 02:54:10 PM		30-5-2024 02:54:10 PM			Audit Trail
CL/2024/05/V1/006400	Claim	Damage	CM Wan	Credit Account	ZND171521065653	No	Hub/Depo/ Station Handling Issue	Express	Pending Responsible Staff Details	188.72	188.72	16-5-2024 02:49:15 PM	23-9-2024 04:21:25 PM	30-5-2024 02:49:15 PM	21-9-2024 04:18:12 AM		Audit Trail
CL/2024/05/V1/006399	Claim	Lost	CYNTHIA CHONG	Credit Account	ZND171403671590	No	Hub/Depo/ Station Handling Issue	Express	Pending Responsible Staff Details	316.80	200.00	16-5-2024 02:20:55 PM	22-7-2024 05:12:04 PM	30-5-2024 02:20:55 PM	20-7-2024 05:08:51 AM		Audit Trail
CL/2024/05/V1/006398	Claim	Damage	EMY	Cash	ZND171518145702				Rejected	650.00		16-5-2024 12:09:18 PM		30-5-2024 12:09:18 PM			Audit Trail
CL/2024/05/V1/006397	Claim	Lost	MMATRIX SDN BHD	Credit Account	ZND171405423975				Rejected	649.00		16-5-2024 11:54:39 AM		30-5-2024 11:54:39 AM			Audit Trail
CL/2024/05/V1/006396	Claim	Lost	MMATRIX SDN BHD	Credit Account	ZND171404654196				Rejected	2798.00		16-5-2024 11:50:14 AM		30-5-2024 11:50:14 AM			Audit Trail
CL/2024/05/V1/006395	Claim	Lost	MMATRIX SDN BHD	Credit Account	ZND171401769060				Rejected	1598.00		16-5-2024 11:44:28 AM		30-5-2024 11:44:28 AM			Audit Trail
CL/2024/05/V1/006394	Claim	Lost	MMATRIX SDN BHD	Credit Account	ZND171401480682				Rejected	4599.00		16-5-2024 11:39:46 AM		30-5-2024 11:39:46 AM			Audit Trail
CL/2024/05/V1/006393	Claim	Damage	CM WAn	Credit Account	ZND171521066919	No	Hub/Depo/ Station Handling Issue	Express	Pending Responsible Staff Details	218.00	200.00	16-5-2024 11:13:58 AM	23-9-2024 04:17:19 PM	30-5-2024 11:13:58 AM	21-9-2024 04:13:29 AM		Audit Trail
CL/2024/05/V1/006392	Claim	Lost	MMATRIX	Credit Account	ZND171520327561				Rejected	1199.00		16-5-2024 10:04:23 AM		30-5-2024 10:04:23 AM			Audit Trail
CL/2024/05/V1/006391	Claim	Lost	MMATRIX	Credit Account	ZND171518693555				Rejected	10.00		16-5-2024 09:50:33 AM		30-5-2024 09:50:33 AM			Audit Trail

CL/2024/05/V1/006390	Claim	Delay Delivery Premium Parcel	FARHANA	Cash	ZND171521644216	No	Hub/Depo/Station Handling Issue	Premium	Pending Responsible Staff and Payment Details	16.00	100.00	16-5-2024 09:43:38 AM	21-7-2024 11:33:07 AM	30-5-2024 09:43:38 AM			Audit Trail
CL/2024/05/V1/006389	Claim	Damage	AMT PC DISTRIBUTORS SDN BHD	Credit Account	ZND171519018906	No	Hub/Depo/Station Handling Issue	Express	Pending Responsible Staff Details	0.00	442.00	16-5-2024 09:35:59 AM	2-8-2024 04:46:31 PM	30-5-2024 09:35:59 AM	31-7-2024 04:45:44 AM		Audit Trail
CL/2024/05/V1/006388	Claim	Damage	Ming	Credit Account	HTG17146 34541739				Rejected	154.90		16-5-2024 09:01:05 AM		30-5-2024 09:01:05 AM			Audit Trail
CL/2024/05/V1/006387	Claim	Delay Delivery Premium Parcel	Paperboy Logistics Sdn Bhd	Credit Account	ZND171520272588	No	Hub/Depo/Station Handling Issue	Express	Rejected	0.00		16-5-2024 12:04:59 AM		30-5-2024 12:04:59 AM			Audit Trail
CL/2024/05/V1/006386	Claim	Damage	Eunice Kee	Credit Account	ZND171520059660				Info Incomplete	100.00		15-5-2024 07:20:01 PM	25-5-2024 10:00:21 PM	29-5-2024 07:20:01 PM			Audit Trail
CL/2024/05/V1/006385	Claim	Damage	JNY OCEAN ENTERPRISE	Credit Account	ZND171517783936	No	Hub/Depo/Station Handling Issue	Express	Rejected	300.00		15-5-2024 04:30:49 PM		29-5-2024 04:30:49 PM			Audit Trail
CL/2024/05/V1/006384	Claim	Lost	IZOLA FURNITURE	Credit Account	ZND171399205014	No	Hub/Depo/Station Handling Issue	Express	Rejected	40.00		15-5-2024 03:42:43 PM		29-5-2024 03:42:43 PM			Audit Trail
CL/2024/05/V1/006383	Claim	Lost	Eunice	Credit Account	608506231 24582	No	Hub/Depo/Station Handling Issue	Express	Pending by Operation	109.35		15-5-2024 02:55:25 PM	25-5-2024 04:36:12 PM	29-5-2024 02:55:25 PM			Audit Trail
CL/2024/05/V1/006382	Claim	Lost	Rosley Rahman	Credit Account	102520785 35	No	Hub/Depo/Station Handling Issue	Express	Pending Responsible Staff Details	205.00	200.00	15-5-2024 02:37:56 PM	21-9-2024 04:27:18 PM	29-5-2024 02:37:56 PM	19-9-2024 04:24:57 AM		Audit Trail
CL/2024/05/V1/006381	Claim	Damage	ANIS COFFEE ENTERPRISE	Cash	ZND171517804730	No	Hub/Depo/Station Handling Issue	Express	Pending by Operation	200.00		15-5-2024 12:54:59 PM	25-5-2024 04:13:13 PM	29-5-2024 12:54:59 PM			Audit Trail
CL/2024/05/V1/006380	Claim	Damage	SPF HOME DECO SDN BHD	Credit Account	ZND171154036181	No	Hub/Depo/Station Handling Issue	Express	Pending Responsible Staff Details	200.00	200.00	15-5-2024 12:17:06 PM	26-9-2024 10:15:14 AM	29-5-2024 12:17:06 PM	24-9-2024 10:13:32 AM		Audit Trail
CL/2024/05/V1/006379	Claim	Delay Delivery Premium Parcel	ZHENG QIANG HERBAL REMEDIES SDN BHD	Credit Account	ZND171400782541				Rejected	100.00		15-5-2024 12:13:36 PM		29-5-2024 12:13:36 PM			Audit Trail

CL/2024/05/V1/006378	Claim	Delay Delivery Premium Parcel	ZHENG QIANG HERBAL REMEDIES SDN BHD	Credit Account	ZND171518165496				Rejected	15.90		15-5-2024 12:01:11 PM		29-5-2024 12:01:11 PM			Audit Trail
CL/2024/05/V1/006377	Claim	Lost	INVINCIBLE LIVE TRADING	Credit Account	ZND171401989499				Rejected	0.00		15-5-2024 11:42:39 AM		29-5-2024 11:42:39 AM			Audit Trail
CL/2024/05/V1/006376	Claim	Damage	DING DONG EXPRESS PLT	Credit Account	ZND171519298063				Rejected	1000.00		15-5-2024 09:32:06 AM		29-5-2024 09:32:06 AM			Audit Trail
CL/2024/05/V1/006375	Claim	Lost	INVINCIBLE LIVE TRADING	Credit Account	ZND171404509434				Rejected	0.00		14-5-2024 06:13:08 PM		28-5-2024 06:13:08 PM			Audit Trail
CL/2024/05/V1/006374	Claim	Lost	SPF HOME DECO SDN BHD	Credit Account	CND1714046661440001				Rejected	149.00		14-5-2024 05:38:38 PM		28-5-2024 05:38:38 PM			Audit Trail
CL/2024/05/V1/006373	Claim	Delay Delivery Premium Parcel	Paperboy Logistics Sdn Bhd	Credit Account	ZND171519210133	No	Hub/Depo/ Station Handling Issue	Premium	Rejected	0.00		14-5-2024 05:36:27 PM		28-5-2024 05:36:27 PM			Audit Trail
CL/2024/05/V1/006372	Claim	Lost	SPF HOME DECO SDN BHD	Credit Account	ZND171404666144				Rejected	149.00		14-5-2024 05:33:08 PM		28-5-2024 05:33:08 PM			Audit Trail
CL/2024/05/V1/006371	Claim	Damage	Forest Cloud Beverage Company	Credit Account	ZND171519324168				Rejected	0.00		14-5-2024 05:22:21 PM		28-5-2024 05:22:21 PM			Audit Trail
CL/2024/05/V1/006370	Claim	Delay Delivery Premium Parcel	Forest Cloud Beverage Company	Credit Account	ZND171405050447	No	Hub/Depo/ Station Handling Issue	Premium	Rejected	100.00		14-5-2024 05:17:42 PM		28-5-2024 05:17:42 PM			Audit Trail
CL/2024/05/V1/006369	Claim	Damage	SPF HOME DECO SDN BHD	Credit Account	ZND171518709119	No	Hub/Depo/ Station Handling Issue	Express	Pending Responsible Staff Details	60.00	60.00	14-5-2024 05:06:46 PM	24-7-2024 12:27:43 PM	28-5-2024 05:06:46 PM	22-7-2024 12:17:52 PM		Audit Trail
CL/2024/05/V1/006368	Claim	Lost	SPF HOME DECO SDN BHD	Credit Account	ZND171397689472	No	Hub/Depo/ Station Handling Issue	Express	Pending Responsible Staff Details	234.34	200.00	14-5-2024 03:43:42 PM	24-7-2024 04:30:28 PM	28-5-2024 03:43:42 PM	22-7-2024 04:26:29 AM		Audit Trail
CL/2024/05/V1/006367	Claim	Delay Delivery Premium Parcel	SPF HOME DECO SDN BHD	Credit Account	ZND171154036273	No	Hub/Depo/ Station Handling Issue	Express	Pending Responsible Staff Details	38.05	38.05	14-5-2024 03:36:29 PM	26-9-2024 10:37:37 AM	28-5-2024 03:36:29 PM	24-9-2024 10:34:38 AM		Audit Trail

CL/2024/05/V1/006366	Claim	Damage	Abidin Bin Bakar - Acc No: R4910203000	Credit Account	ZND171403778176	No	Hub/Depo/ Station Handling Issue	Express	Pending Responsible Staff Details	200.00	200.00	14-5-2024 02:48:30 PM	27-6-2024 04:10:05 PM	28-5-2024 02:48:30 PM	25-6-2024 04:05:38 AM		Audit Trail
CL/2024/05/V1/006365	Claim	Lost	Xinjing Kee	Credit Account	ZND171398970555	No	Hub/Depo/ Station Handling Issue	Express	Rejected	324.00		14-5-2024 02:28:15 PM		28-5-2024 02:28:15 PM			Audit Trail
CL/2024/05/V1/006364	Claim	Lost	Xinjing Kee	Credit Account	ZND171398773903				Rejected	324.00		14-5-2024 02:19:34 PM		28-5-2024 02:19:34 PM			Audit Trail
CL/2024/05/V1/006363	Claim	Lost	NAKADA GROUP M SDN BHD	Credit Account	ZND171405105956	No	Hub/Depo/ Station Handling Issue	Express	Pending Responsible Staff Details	35.00	35.00	14-5-2024 01:33:16 PM	23-9-2024 03:31:29 PM	28-5-2024 01:33:16 PM	21-9-2024 03:29:25 AM		Audit Trail
CL/2024/05/V1/006362	Claim	Lost	MMATRIX	Credit Account	ZND171405315249				Rejected	10.00		14-5-2024 09:57:13 AM		28-5-2024 09:57:13 AM			Audit Trail
CL/2024/05/V1/006361	Claim	Lost	MMATRIX	Credit Account	ZND171404706697				Rejected	4399.00		14-5-2024 09:53:28 AM		28-5-2024 09:53:28 AM			Audit Trail
CL/2024/05/V1/006360	Claim	Lost	MMATRIX	Credit Account	ZND171402943308				Rejected	10.00		14-5-2024 09:46:47 AM		28-5-2024 09:46:47 AM			Audit Trail
CL/2024/05/V1/006359	Claim	Lost	MMATRIX	Credit Account	ZND171404703450				Rejected	10.00		14-5-2024 09:40:43 AM		28-5-2024 09:40:43 AM			Audit Trail
CL/2024/05/V1/006358	Claim	Lost	MMATRIX	Credit Account	ZND171517829689				Rejected	10.00		14-5-2024 09:37:16 AM		28-5-2024 09:37:16 AM			Audit Trail
CL/2024/05/V1/006357	Claim	Lost	MMATRIX	Credit Account	ZND171517822642				Rejected	10.00		14-5-2024 09:33:35 AM		28-5-2024 09:33:35 AM			Audit Trail
CL/2024/05/V1/006356	Claim	Damage	Abidin Bin Bakar - Acc No: R4910203000	Credit Account	ZND171403778169	No	Hub/Depo/ Station Handling Issue	Express	Pending Responsible Staff Details	70.00	70.00	13-5-2024 08:05:06 PM	27-6-2024 04:14:26 PM	27-5-2024 08:05:06 PM	25-6-2024 04:10:48 AM		Audit Trail
CL/2024/05/V1/006355	Claim	Delay Delivery Premium Parcel	Paperboy Logistics Sdn Bhd	Credit Account	ZND171518592421				Rejected	0.00		13-5-2024 07:34:06 PM		27-5-2024 07:34:06 PM			Audit Trail
CL/2024/05/V1/006354	Claim	Lost	Ng Chong Swee	Credit Account	ZND171398083644	No	Hub/Depo/ Station Handling Issue	Express	Rejected	189.80		13-5-2024 05:57:41 PM		27-5-2024 05:57:41 PM			Audit Trail
CL/2024/05/V1/006353	Claim	Damage	SPF HOME DECO SDN BHD	Credit Account	CND1715186298130002	No	Hub/Depo/ Station Handling Issue	Express	Rejected	100.00		13-5-2024 04:19:53 PM		27-5-2024 04:19:53 PM			Audit Trail

CL/2024/05/V1/006352	Claim	Damage	SPF HOME DECO SDN BHD	Credit Account	ZND171518629813	No	Hub/Depo/ Station Handling Issue	Express	Pending Responsible Staff Details	100.00	100.00	13-5-2024 04:13:42 PM	24-7-2024 04:42:15 PM	27-5-2024 04:13:42 PM	22-7-2024 04:36:41 AM		Audit Trail
CL/2024/05/V1/006351	Claim	Delay Delivery Premium Parcel	GREENY AQUACULTURE SDN BHD	Credit Account	ZND171519111157	No	Hub/Depo/ Station Handling Issue	FreshBox	Rejected	953.00		13-5-2024 04:03:26 PM		27-5-2024 04:03:26 PM			Audit Trail
CL/2024/05/V1/006350	Claim	Damage	PACKNPOST2U SDN BHD	Credit Account	900900606325				Rejected	3499.00		13-5-2024 02:14:59 PM		27-5-2024 02:14:59 PM			Audit Trail
CL/2024/05/V1/006349	Claim	Damage	CM Wan	Credit Account	ZND171518596474	No	Hub/Depo/ Station Handling Issue	Express	Pending Responsible Staff Details	185.00	185.00	13-5-2024 01:31:53 PM	23-9-2024 04:12:42 PM	27-5-2024 01:31:53 PM	21-9-2024 04:10:44 AM		Audit Trail
CL/2024/05/V1/006348	Claim	Lost	CK Low	Credit Account	10252279575	No	Hub/Depo/ Station Handling Issue	Express	Pending by Operation	221.84		13-5-2024 12:26:49 PM	27-5-2024 01:17:22 AM	27-5-2024 12:26:49 PM			Audit Trail
CL/2024/05/V1/006347	Claim	Lost	MMAG DIGITAL SDN BHD	Credit Account	ZND171151114707				Rejected	50.00		13-5-2024 11:58:27 AM		27-5-2024 11:58:27 AM			Audit Trail
CL/2024/05/V1/006346	Claim	Delay Delivery Premium Parcel	Zhen Pin	Credit Account	ZND171518703612	No	Hub/Depo/ Station Handling Issue	Premium	Pending Responsible Staff and Payment Details	115.00	100.00	13-5-2024 11:48:07 AM	31-5-2024 09:42:03 AM	27-5-2024 11:48:07 AM			Audit Trail
CL/2024/05/V1/006345	Claim	Delay Delivery Premium Parcel	Zhen Pin	Credit Account	ZND171518729308	No	Hub/Depo/ Station Handling Issue	Premium	Pending Responsible Staff and Payment Details	115.00	100.00	13-5-2024 11:44:56 AM	31-5-2024 09:44:04 AM	27-5-2024 11:44:56 AM			Audit Trail
CL/2024/05/V1/006344	Claim	Lost	MMAG DIGITAL SDN BHD	Credit Account	ZND171149739035				Rejected	50.00		13-5-2024 11:44:09 AM		27-5-2024 11:44:09 AM			Audit Trail
CL/2024/05/V1/006343	Claim	Lost	MMAG DIGITAL SDN BHD	Credit Account	ZND171149737826				Rejected	50.00		13-5-2024 11:43:15 AM		27-5-2024 11:43:15 AM			Audit Trail
CL/2024/05/V1/006342	Claim	Lost	MMAG DIGITAL SDN BHD	Credit Account	ZND171149737567	No	Hub/Depo/ Station Handling Issue	Express	Rejected	50.00		13-5-2024 11:41:35 AM		27-5-2024 11:41:35 AM			Audit Trail
CL/2024/05/V1/006341	Claim	Lost	MMAG DIGITAL SDN BHD	Credit Account	ZND171149736850				Rejected	50.00		13-5-2024 11:40:18 AM		27-5-2024 11:40:18 AM			Audit Trail
CL/2024/05/V1/006340	Claim	Lost	MMAG DIGITAL SDN BHD	Credit Account	ZND171148774020				Rejected	50.00		13-5-2024 11:37:40 AM		27-5-2024 11:37:40 AM			Audit Trail
CL/2024/05/V1/006339	Claim	Lost	MMAG DIGITAL SDN BHD	Credit Account	ZND171148765721				Rejected	50.00		13-5-2024 11:36:35 AM		27-5-2024 11:36:35 AM			Audit Trail

CL/2024/05/V1/006338	Claim	Lost	MMAG DIGITAL SDN BHD	Credit Account	ZND171148432920				Rejected	50.00		13-5-2024 11:35:37 AM		27-5-2024 11:35:37 AM			Audit Trail
CL/2024/05/V1/006337	Claim	Lost	ZND171147202616	Credit Account	ZND171147202616				Rejected	50.00		13-5-2024 11:34:23 AM		27-5-2024 11:34:23 AM			Audit Trail
CL/2024/05/V1/006336	Claim	Lost	MMAG DIGITAL SDN BHD	Credit Account	ZND171090595971				Rejected	50.00		13-5-2024 11:32:59 AM		27-5-2024 11:32:59 AM			Audit Trail
CL/2024/05/V1/006335	Claim	Lost	MMAG DIGITAL SDN BHD	Credit Account	ZND171089716349				Rejected	50.00		13-5-2024 11:31:02 AM		27-5-2024 11:31:02 AM			Audit Trail
CL/2024/05/V1/006334	Claim	Lost	MMAG DIGITAL SDN BHD	Credit Account	ZND171089717544				Rejected	50.00		13-5-2024 11:22:44 AM		27-5-2024 11:22:44 AM			Audit Trail
CL/2024/05/V1/006333	Claim	Lost	MMAG DIGITAL SDN BHD	Credit Account	ZND171087791522				Rejected	50.00		13-5-2024 11:20:52 AM		27-5-2024 11:20:52 AM			Audit Trail
CL/2024/05/V1/006332	Claim	Lost	MMAG DIGITAL SDN BHD	Credit Account	ZND171087771821				Rejected	50.00		13-5-2024 11:19:24 AM		27-5-2024 11:19:24 AM			Audit Trail
CL/2024/05/V1/006331	Claim	Lost	MMAG DIGITAL SDN BHD	Credit Account	ZND171086902882				Rejected	50.00		13-5-2024 11:18:16 AM		27-5-2024 11:18:16 AM			Audit Trail
CL/2024/05/V1/006330	Claim	Lost	MMAG DIGITAL SDN BHD	Credit Account	ZND171086583494	No	Hub/Depo/ Station Handling Issue	Express	Rejected	50.00		13-5-2024 11:17:04 AM		27-5-2024 11:17:04 AM			Audit Trail
CL/2024/05/V1/006329	Claim	Lost	MMAG DIGITAL SDN BHD	Credit Account	ZND171030052656				Rejected	50.00		13-5-2024 11:15:44 AM		27-5-2024 11:15:44 AM			Audit Trail
CL/2024/05/V1/006328	Claim	Lost	MMAG DIGITAL SDN BHD	Credit Account	ZND171030050492				Rejected	50.00		13-5-2024 11:14:33 AM		27-5-2024 11:14:33 AM			Audit Trail
CL/2024/05/V1/006327	Claim	Lost	MMAG DIGITAL SDN BHD	Credit Account	ZND171029711809				Rejected	50.00		13-5-2024 11:12:55 AM		27-5-2024 11:12:55 AM			Audit Trail
CL/2024/05/V1/006326	Claim	Damage	Zhen Pin	Credit Account	ZND171518729445				Rejected	115.00		13-5-2024 11:11:52 AM		27-5-2024 11:11:52 AM			Audit Trail
CL/2024/05/V1/006325	Claim	Lost	MMAG DIGITAL SDN BHD	Credit Account	ZND171029553287				Rejected	50.00		13-5-2024 11:11:17 AM		27-5-2024 11:11:17 AM			Audit Trail
CL/2024/05/V1/006324	Claim	Lost	MMAG DIGITAL SDN BHD	Credit Account	ZND171029556189				Rejected	50.00		13-5-2024 11:09:34 AM		27-5-2024 11:09:34 AM			Audit Trail
CL/2024/05/V1/006323	Claim	Lost	MMAG DIGITAL SDN BHD	Credit Account	ZND171029304582				Rejected	50.00		13-5-2024 11:08:00 AM		27-5-2024 11:08:00 AM			Audit Trail

CL/2024/05/V1/006322	Claim	Lost	MMAG DIGITAL SDN BHD	Credit Account	ZND171029163776				Rejected	50.00		13-5-2024 11:06:38 AM		27-5-2024 11:06:38 AM			Audit Trail
CL/2024/05/V1/006321	Claim	Lost	MMAG DIGITAL SDN BHD	Credit Account	ZND171027667979				Rejected	50.00		13-5-2024 11:05:18 AM		27-5-2024 11:05:18 AM			Audit Trail
CL/2024/05/V1/006320	Claim	Damage	Zhen Pin	Credit Account	ZND171517794093				Rejected	115.00		13-5-2024 11:03:58 AM		27-5-2024 11:03:58 AM			Audit Trail
CL/2024/05/V1/006319	Claim	Lost	MMAG DIGITAL SDN BHD	Credit Account	ZND171026937691				Rejected	50.00		13-5-2024 11:02:20 AM		27-5-2024 11:02:20 AM			Audit Trail
CL/2024/05/V1/006318	Claim	Lost	MMAG DIGITAL SDN BHD	Credit Account	ZND171025664277				Rejected	50.00		13-5-2024 11:00:33 AM		27-5-2024 11:00:33 AM			Audit Trail
CL/2024/05/V1/006317	Claim	Delay Delivery Premium Parcel	azizah	Prepaid Account	ZND171518770546	No	Hub/Depo/ Station Handling Issue	Premium	Pending Responsible Staff and Payment Details	100.00	100.00	13-5-2024 10:48:03 AM	29-6-2024 11:31:26 AM	27-5-2024 10:48:03 AM			Audit Trail
CL/2024/05/V1/006316	Claim	Lost	MMAG DIGITAL SDN BHD	Credit Account	ZND170927348216				Rejected	50.00		13-5-2024 10:47:33 AM		27-5-2024 10:47:33 AM			Audit Trail
CL/2024/05/V1/006315	Claim	Lost	MMAG DIGITAL SDN BHD	Credit Account	ZND170925705103	No	Hub/Depo/ Station Handling Issue	Express	Pending Responsible Staff Details	50.00	50.00	13-5-2024 10:45:51 AM	14-6-2024 10:29:15 AM	27-5-2024 10:45:51 AM	12-6-2024 10:22:35 AM		Audit Trail
CL/2024/05/V1/006314	Claim	Lost	MMAG DIGITAL SDN BHD	Credit Account	ZND170923693532	No	Hub/Depo/ Station Handling Issue	Express	Pending Responsible Staff Details	50.00	50.00	13-5-2024 10:44:29 AM	2-8-2024 03:49:46 PM	27-5-2024 10:44:29 AM	31-7-2024 03:46:12 AM		Audit Trail
CL/2024/05/V1/006313	Claim	Lost	MMATRIX	Credit Account	ZND171405322513				Rejected	999.00		13-5-2024 10:32:47 AM		27-5-2024 10:32:47 AM			Audit Trail
CL/2024/05/V1/006312	Claim	Lost	MMAG DIGITAL SDN BHD	Credit Account	ZND170922115738				Rejected	50.00		13-5-2024 10:30:33 AM		27-5-2024 10:30:33 AM			Audit Trail
CL/2024/05/V1/006311	Claim	Lost	MMATRIX	Credit Account	ZND171404237818				Rejected	10.00		13-5-2024 10:26:42 AM		27-5-2024 10:26:42 AM			Audit Trail
CL/2024/05/V1/006310	Claim	Lost	MMAG DIGITAL SDN BHD	Credit Account	ZND170922159251				Rejected	50.00		13-5-2024 10:24:28 AM		27-5-2024 10:24:28 AM			Audit Trail
CL/2024/05/V1/006309	Claim	Lost	MMATRIX	Credit Account	ZND171402935723				Rejected	10.00		13-5-2024 10:24:23 AM		27-5-2024 10:24:23 AM			Audit Trail
CL/2024/05/V1/006308	Claim	Lost	MMATRIX	Credit Account	ZND171403891516				Rejected	6499.00		13-5-2024 10:06:04 AM		27-5-2024 10:06:04 AM			Audit Trail

CL/2024/05/V1/006307	Claim	Delay Delivery Premium Parcel	GOLDEN EXPRESS COURIER SERVICE	Credit Account	ZND171519480604	No	Hub/Depo/ Station Handling Issue	Premium	Rejected	100.00		13-5-2024 12:12:31 AM		27-5-2024 12:12:31 AM			Audit Trail
CL/2024/05/V1/006306	Claim	Damage	CM WAN	Credit Account	ZND171405482408	No	Hub/Depo/ Station Handling Issue	Express	Pending Responsible Staff Details	245.72	200.00	12-5-2024 07:56:08 PM	1-9-2024 02:28:38 PM	26-5-2024 07:56:08 PM	30-8-2024 02:25:13 AM		Audit Trail
CL/2024/05/V1/006305	Claim	Damage	CM Wan	Credit Account	ZND171518891098	No	Hub/Depo/ Station Handling Issue	Express	Pending Responsible Staff Details	305.01	200.00	12-5-2024 07:51:18 PM	28-8-2024 10:40:46 AM	26-5-2024 07:51:18 PM	26-8-2024 10:38:21 AM		Audit Trail
CL/2024/05/V1/006304	Claim	Damage FreshBox	yap yee lu（yagogo bagel）	Credit Account	ZND171519247306				Rejected	216.00		12-5-2024 05:36:03 PM		26-5-2024 05:36:03 PM			Audit Trail
CL/2024/05/V1/006303	Claim	Delay Delivery Premium Parcel	SPF HOME DECO SDN BHD	Credit Account	CND171027822163001				Rejected	64.98		12-5-2024 02:13:54 PM		26-5-2024 02:13:54 PM			Audit Trail
CL/2024/05/V1/006302	Claim	Delay Delivery Premium Parcel	SPF HOME DECO SDN BHD	Credit Account	ZND171027822163	No	Hub/Depo/ Station Handling Issue	Express	Pending Responsible Staff Details	64.98	64.98	12-5-2024 02:11:46 PM	27-6-2024 04:22:28 PM	26-5-2024 02:11:46 PM	25-6-2024 04:15:45 AM		Audit Trail
CL/2024/05/V1/006301	Claim	Delay Delivery Premium Parcel	SPF HOME DECO SDN BHD	Credit Account	ZND171026475292	No	Hub/Depo/ Station Handling Issue	Express	Pending Responsible Staff Details	29.15	29.15	12-5-2024 02:07:40 PM	25-8-2024 12:29:12 PM	26-5-2024 02:07:40 PM	23-8-2024 12:25:43 PM		Audit Trail
CL/2024/05/V1/006300	Claim	Delay Delivery Premium Parcel	SPF HOME DECO SDN BHD	Credit Account	ZND171154777596	No	Hub/Depo/ Station Handling Issue	Express	Pending Responsible Staff Details	32.86	32.86	12-5-2024 01:14:38 PM	27-6-2024 04:34:05 PM	26-5-2024 01:14:38 PM	25-6-2024 04:29:55 AM		Audit Trail
CL/2024/05/V1/006299	Claim	Delay Delivery Premium Parcel	SPF HOME DECO SDN BHD	Credit Account	ZND171154341124	No	Hub/Depo/ Station Handling Issue	Express	Pending Responsible Staff Details	31.38	31.38	12-5-2024 12:15:18 PM	26-9-2024 10:41:33 AM	26-5-2024 12:15:18 PM	24-9-2024 10:39:34 AM		Audit Trail
CL/2024/05/V1/006298	Claim	Delay Delivery Premium Parcel	SPF HOME DECO SDN BHD	Credit Account	ZND171154373002	No	Hub/Depo/ Station Handling Issue	Express	Pending Responsible Staff Details	27.67	27.67	12-5-2024 12:05:30 PM	26-9-2024 10:43:47 AM	26-5-2024 12:05:30 PM	24-9-2024 10:41:37 AM		Audit Trail
CL/2024/05/V1/006297	Claim	Delay Delivery Premium Parcel	SPF HOME DECO SDN BHD	Credit Account	ZND171154341278	No	Hub/Depo/ Station Handling Issue	Express	Pending Responsible Staff Details	19.50	19.50	12-5-2024 12:00:17 PM	26-9-2024 10:45:48 AM	26-5-2024 12:00:17 PM	24-9-2024 10:43:54 AM		Audit Trail
CL/2024/05/V1/006296	Claim	Delay Delivery Premium Parcel	SPF HOME DECO SDN BHD	Credit Account	ZND171154005361	No	Hub/Depo/ Station Handling Issue	Express	Pending Responsible Staff Details	34.34	34.34	12-5-2024 11:53:57 AM	26-9-2024 10:56:44 AM	26-5-2024 11:53:57 AM	24-9-2024 10:45:52 AM		Audit Trail
CL/2024/05/V1/006295	Claim	Damage	CM Wan	Credit Account	ZND171518613508	No	Hub/Depo/ Station Handling Issue	Express	Pending Responsible Staff Details	106.68	106.68	11-5-2024 08:31:56 PM	28-8-2024 10:21:11 AM	25-5-2024 08:31:56 PM	26-8-2024 10:16:27 AM		Audit Trail

CL/2024/05/V1/006294	Claim	Delay Delivery Premium Parcel	SPF HOME DECO SDN BHD	Credit Account	ZND171151654975	No	Hub/Depo/ Station Handling Issue	Express	Pending Responsible Staff Details	31.38	31.38	11-5-2024 06:36:25 PM	20-9-2024 02:27:14 PM	25-5-2024 06:36:25 PM	18-9-2024 02:24:00 AM		Audit Trail
CL/2024/05/V1/006293	Claim	Delay Delivery Premium Parcel	SPF HOME DECO SDN BHD	Credit Account	ZND171155997214	No	Hub/Depo/ Station Handling Issue	Express	Pending Responsible Staff Details	26.92	26.92	11-5-2024 06:31:21 PM	27-6-2024 04:47:27 PM	25-5-2024 06:31:21 PM	25-6-2024 04:35:39 AM		Audit Trail
CL/2024/05/V1/006292	Claim	Delay Delivery Premium Parcel	SPF HOME DECO SDN BHD	Credit Account	ZND171155993407	No	Hub/Depo/ Station Handling Issue	Express	Pending Responsible Staff Details	52.15	52.15	11-5-2024 06:25:47 PM	27-6-2024 04:56:25 PM	25-5-2024 06:25:47 PM	25-6-2024 04:52:34 AM		Audit Trail
CL/2024/05/V1/006291	Claim	Delay Delivery Premium Parcel	SPF HOME DECO SDN BHD	Credit Account	ZND171154006023	No	Hub/Depo/ Station Handling Issue	Express	Pending Responsible Staff Details	19.50	19.50	11-5-2024 06:19:26 PM	26-9-2024 10:59:41 AM	25-5-2024 06:19:26 PM	24-9-2024 10:56:49 AM		Audit Trail
CL/2024/05/V1/006290	Claim	Delay Delivery Premium Parcel	SPF HOME DECO SDN BHD	Credit Account	ZND171154780008	No	Hub/Depo/ Station Handling Issue	Express	Pending Responsible Staff Details	25.44	25.44	11-5-2024 06:14:44 PM	27-6-2024 05:02:27 PM	25-5-2024 06:14:44 PM	25-6-2024 04:58:14 AM		Audit Trail
CL/2024/05/V1/006289	Claim	Delay Delivery Premium Parcel	SPF HOME DECO SDN BHD	Credit Account	ZND171154004869	No	Hub/Depo/ Station Handling Issue	Express	Pending Responsible Staff Details	23.21	23.21	11-5-2024 05:40:52 PM	27-6-2024 05:08:31 PM	25-5-2024 05:40:52 PM	25-6-2024 05:04:34 AM		Audit Trail
CL/2024/05/V1/006288	Claim	Delay Delivery Premium Parcel	SPF HOME DECO SDN BHD	Credit Account	CND1711534260750005				Rejected	155.61		11-5-2024 05:35:40 PM		25-5-2024 05:35:40 PM			Audit Trail
CL/2024/05/V1/006287	Claim	Delay Delivery Premium Parcel	SPF HOME DECO SDN BHD	Credit Account	CND1711534260750004				Rejected	155.61		11-5-2024 05:32:20 PM		25-5-2024 05:32:20 PM			Audit Trail
CL/2024/05/V1/006286	Claim	Delay Delivery Premium Parcel	SPF HOME DECO SDN BHD	Credit Account	CND1711534260750003				Rejected	155.61		11-5-2024 05:28:19 PM		25-5-2024 05:28:19 PM			Audit Trail
CL/2024/05/V1/006285	Claim	Delay Delivery Premium Parcel	SPF HOME DECO SDN BHD	Credit Account	CND1711534260750002				Rejected	155.61		11-5-2024 05:26:01 PM		25-5-2024 05:26:01 PM			Audit Trail
CL/2024/05/V1/006284	Claim	Delay Delivery Premium Parcel	SPF HOME DECO SDN BHD	Credit Account	CND1711534260750001				Rejected	155.61		11-5-2024 05:22:41 PM		25-5-2024 05:22:41 PM			Audit Trail
CL/2024/05/V1/006283	Claim	Delay Delivery Premium Parcel	SPF HOME DECO SDN BHD	Credit Account	ZND171153426075	No	Hub/Depo/ Station Handling Issue	Express	Pending Responsible Staff Details	155.61	155.61	11-5-2024 05:17:37 PM	26-9-2024 11:54:57 AM	25-5-2024 05:17:37 PM	24-9-2024 11:50:02 AM		Audit Trail

CL/2024/05/V1/006282	Claim	Delay Delivery Premium Parcel	SPF HOME DECO SDN BHD	Credit Account	ZND171154005064	No	Hub/Depo/ Station Handling Issue	Express	Pending Responsible Staff Details	44.73	44.73	11-5-2024 05:11:55 PM	26-9-2024 12:14:51 PM	25-5-2024 05:11:55 PM	24-9-2024 12:03:39 PM		Audit Trail
CL/2024/05/V1/006281	Claim	Delay Delivery Premium Parcel	SPF HOME DECO SDN BHD	Credit Account	ZND171154776360	No	Hub/Depo/ Station Handling Issue	Express	Pending Responsible Staff Details	41.76	41.76	11-5-2024 05:05:23 PM	27-6-2024 05:14:22 PM	25-5-2024 05:05:23 PM	25-6-2024 05:09:47 AM		Audit Trail
CL/2024/05/V1/006280	Claim	Delay Delivery Premium Parcel	SPF HOME DECO SDN BHD	Credit Account	ZND171161604564	No	Hub/Depo/ Station Handling Issue	Express	Pending Responsible Staff Details	31.38	31.38	11-5-2024 05:00:44 PM	20-9-2024 02:29:50 PM	25-5-2024 05:00:44 PM	18-9-2024 02:27:20 AM		Audit Trail
CL/2024/05/V1/006279	Claim	Delay Delivery Premium Parcel	SPF HOME DECO SDN BHD	Credit Account	ZND171152470727	No	Hub/Depo/ Station Handling Issue	Express	Pending Responsible Staff Details	26.81	26.81	11-5-2024 04:55:34 PM	27-6-2024 05:19:56 PM	25-5-2024 04:55:34 PM	25-6-2024 05:16:34 AM		Audit Trail
CL/2024/05/V1/006278	Claim	Delay Delivery Premium Parcel	Wong leong hwee	Credit Account	ZND171402591141	No	Misrouted Issue	Premium	Rejected	0.00		11-5-2024 04:54:51 PM		25-5-2024 04:54:51 PM			Audit Trail
CL/2024/05/V1/006277	Claim	Delay Delivery Premium Parcel	SPF HOME DECO SDN BHD	Credit Account	CND1711543428790001				Rejected	41.02		11-5-2024 04:50:26 PM		25-5-2024 04:50:26 PM			Audit Trail
CL/2024/05/V1/006276	Claim	Delay Delivery Premium Parcel	SPF HOME DECO SDN BHD	Credit Account	ZND171154342879	No	Hub/Depo/ Station Handling Issue	Express	Pending Responsible Staff Details	41.02	41.02	11-5-2024 04:47:03 PM	26-9-2024 12:22:39 PM	25-5-2024 04:47:03 PM	24-9-2024 12:20:04 PM		Audit Trail
CL/2024/05/V1/006275	Claim	Delay Delivery Premium Parcel	SPF HOME DECO SDN BHD	Credit Account	ZND171154006559	No	Hub/Depo/ Station Handling Issue	Express	Pending Responsible Staff Details	25.44	25.44	11-5-2024 04:36:59 PM	26-9-2024 12:26:41 PM	25-5-2024 04:36:59 PM	24-9-2024 12:24:22 PM		Audit Trail
CL/2024/05/V1/006274	Claim	Delay Delivery Premium Parcel	SPF HOME DECO SDN BHD	Credit Account	ZND171151658843	No	Hub/Depo/ Station Handling Issue	Express	Pending Responsible Staff Details	32.86	32.86	11-5-2024 04:31:56 PM	27-6-2024 05:26:23 PM	25-5-2024 04:31:56 PM	25-6-2024 05:21:59 AM		Audit Trail
CL/2024/05/V1/006273	Claim	Delay Delivery Premium Parcel	SPF HOME DECO SDN BHD	Credit Account	RTSZND1711524698 37	No	Hub/Depo/ Station Handling Issue	Express	Pending Responsible Staff Details	32.86	32.86	11-5-2024 04:21:16 PM	27-6-2024 05:36:12 PM	25-5-2024 04:21:16 PM	25-6-2024 05:31:30 AM		Audit Trail
CL/2024/05/V1/006272	Claim	Damage	SPF HOME DECO SDN BHD	Credit Account	ZND171403013024	No	Hub/Depo/ Station Handling Issue	Express	Pending Responsible Staff Details	100.00	100.00	11-5-2024 03:54:08 PM	24-7-2024 04:47:12 PM	25-5-2024 03:54:08 PM	22-7-2024 04:43:14 AM		Audit Trail
CL/2024/05/V1/006271	Claim	Lost	SHI ER YUE TANG	Credit Account	ZND171402766020				Rejected	88.00		11-5-2024 03:12:08 PM		25-5-2024 03:12:08 PM			Audit Trail
CL/2024/05/V1/006270	Claim	Lost	Cs International Sdn Bhd	Credit Account	CND1713983453460001	No	Hub/Depo/ Station Handling Issue	Express	Info Incomplete	0.00		11-5-2024 02:42:11 PM		25-5-2024 02:42:11 PM			Audit Trail

CL/2024/05/V1/006269	Claim	Delay Delivery Premium Parcel	Aj Gift Enterprise	Credit Account	ZND171518420496	No	Hub/Depo/ Station Handling Issue	Premium	Pending Responsible Staff and Payment Details	100.00	100.00	11-5-2024 02:40:01 PM	27-6-2024 10:53:03 AM	25-5-2024 02:40:01 PM			Audit Trail
CL/2024/05/V1/006268	Claim	Delay Delivery Premium Parcel	SPF HOME DECO SDN BHD	Credit Account	ZND171154781746	No	Hub/Depo/ Station Handling Issue	Express	Pending Responsible Staff Details	37.31	37.31	11-5-2024 01:38:48 PM	27-6-2024 05:44:09 PM	25-5-2024 01:38:48 PM	25-6-2024 05:38:27 AM		Audit Trail
CL/2024/05/V1/006267	Claim	Delay Delivery Premium Parcel	SPF HOME DECO SDN BHD	Credit Account	ZND171154005125	No	Hub/Depo/ Station Handling Issue	Express	Pending Responsible Staff Details	28.41	28.41	11-5-2024 01:14:20 PM	26-9-2024 12:29:45 PM	25-5-2024 01:14:20 PM	24-9-2024 12:26:55 PM		Audit Trail
CL/2024/05/V1/006266	Claim	Delay Delivery Premium Parcel	SPF HOME DECO SDN BHD	Credit Account	ZND171154006252	No	Hub/Depo/ Station Handling Issue	Express	Pending Responsible Staff Details	31.38	31.38	11-5-2024 01:06:10 PM	26-9-2024 12:32:04 PM	25-5-2024 01:06:10 PM	24-9-2024 12:29:50 PM		Audit Trail
CL/2024/05/V1/006265	Claim	Delay Delivery Premium Parcel	SPF HOME DECO SDN BHD	Credit Account	ZND171154778494	No	Hub/Depo/ Station Handling Issue	Express	Pending Responsible Staff Details	29.89	29.89	11-5-2024 01:00:32 PM	26-9-2024 12:34:07 PM	25-5-2024 01:00:32 PM	24-9-2024 12:32:08 PM		Audit Trail
CL/2024/05/V1/006264	Claim	Delay Delivery Premium Parcel	ZHENG QIANG HERBAL REMEDIES SDN BHD	Credit Account	ZND171400782541				Rejected	0.00		11-5-2024 11:39:04 AM		25-5-2024 11:39:04 AM			Audit Trail
CL/2024/05/V1/006263	Claim	Delay Delivery Premium Parcel	SITI SAHARAH BINTI YASNAIN	Cash	ZND171405402673	No	Hub/Depo/ Station Handling Issue	Premium	Pending Responsible Staff Details	200.00	100.00	11-5-2024 06:43:15 AM	21-9-2024 10:48:02 AM	25-5-2024 06:43:15 AM	19-9-2024 10:47:10 AM		Audit Trail
CL/2024/05/V1/006262	Claim	Delay Delivery Premium Parcel	mohd hairizal bin baharom	Cash	ZND171403709415	No	Hub/Depo/ Station Handling Issue	Premium	Pending Responsible Staff and Payment Details	720.00	100.00	10-5-2024 06:04:56 PM	28-7-2024 11:53:00 AM	24-5-2024 06:04:56 PM			Audit Trail
CL/2024/05/V1/006261	Claim	Damage	LIM KENG JIN	Credit Account	ZND171401372390	Yes	Hub/Depo/ Station Handling Issue	Express	Pending by Claim Dept	1193.00		10-5-2024 05:50:26 PM	1-5-2025 03:51:31 PM	24-5-2024 05:50:26 PM			Audit Trail
CL/2024/05/V1/006260	Claim	Delay Delivery Premium Parcel	mohd hairizal bin baharom	Credit Account	ZND171403708173	No	Misrouted Issue	Premium	Pending Responsible Staff and Payment Details	720.00	100.00	10-5-2024 05:49:52 PM	28-7-2024 11:55:31 AM	24-5-2024 05:49:52 PM			Audit Trail
CL/2024/05/V1/006259	Claim	Damage	CM WAN	Credit Account	ZND171404661873				Rejected	135.00		10-5-2024 04:39:43 PM		24-5-2024 04:39:43 PM			Audit Trail
CL/2024/05/V1/006258	Claim	Damage	SPF HOME DECO SDN BHD	Credit Account	ZND171404667189	No	Hub/Depo/ Station Handling Issue	Express	Pending Responsible Staff Details	100.00	100.00	10-5-2024 04:36:40 PM	25-8-2024 02:15:07 PM	24-5-2024 04:36:40 PM	23-8-2024 02:14:45 AM		Audit Trail

CL/2024/05/V1/006257	Claim	Lost	LOW PEI JENG	Credit Account	ZND171159487483				Info Incomplete	487.00		10-5-2024 04:18:36 PM	16-5-2024 04:48:54 PM	24-5-2024 04:18:36 PM			Audit Trail
CL/2024/05/V1/006256	Claim	Damage	Siti Hejar bt mohd hoziri	Cash	ZND171401138897				Rejected	45.00		10-5-2024 04:13:05 PM		24-5-2024 04:13:05 PM			Audit Trail
CL/2024/05/V1/006255	Claim	Damage	SPF HOME DECO SDN BHD	Credit Account	RTSCND1711557461 26002				Rejected	100.00		10-5-2024 03:56:40 PM		24-5-2024 03:56:40 PM			Audit Trail
CL/2024/05/V1/006254	Claim	Damage	SPF HOME DECO SDN BHD	Credit Account	RTSCND1711548787 74002	No	Hub/Depo/ Station Handling Issue	Express	Pending Responsible Staff Details	100.00	100.00	10-5-2024 03:35:21 PM	24-7-2024 05:05:28 PM	24-5-2024 03:35:21 PM	22-7-2024 05:02:37 AM		Audit Trail
CL/2024/05/V1/006253	Claim	Damage	SPF HOME DECO SDN BHD	Credit Account	RTSCND1711548787 74001	No	Hub/Depo/ Station Handling Issue	Express	Pending Responsible Staff Details	100.00	100.00	10-5-2024 03:31:04 PM	24-7-2024 05:09:39 PM	24-5-2024 03:31:04 PM	22-7-2024 05:06:43 AM		Audit Trail
CL/2024/05/V1/006252	Claim	Damage	SPF HOME DECO SDN BHD	Credit Account	RTSZND1711548787 74	No	Hub/Depo/ Station Handling Issue	Express	Pending Responsible Staff Details	100.00	100.00	10-5-2024 03:25:31 PM	24-7-2024 05:18:37 PM	24-5-2024 03:25:31 PM	22-7-2024 05:15:23 AM		Audit Trail
CL/2024/05/V1/006251	Claim	Damage	CM WAN	Credit Account	ZND171405483047	No	Hub/Depo/ Station Handling Issue	Express	Pending Responsible Staff Details	365.73	200.00	10-5-2024 03:06:52 PM	22-7-2024 05:24:26 PM	24-5-2024 03:06:52 PM	20-7-2024 05:17:26 AM		Audit Trail
CL/2024/05/V1/006250	Claim	Lost	T2ETHEREAL	Credit Account	ZND171162667544	No	Hub/Depo/ Station Handling Issue	Express	Pending Responsible Staff Details	1540.00	200.00	10-5-2024 02:33:09 PM	22-7-2024 05:28:29 PM	24-5-2024 02:33:09 PM	20-7-2024 05:25:19 AM		Audit Trail
CL/2024/05/V1/006249	Claim	Damage	KIM	Credit Account	ZND171404223859				Rejected	50.00		10-5-2024 02:24:35 PM		24-5-2024 02:24:35 PM			Audit Trail
CL/2024/05/V1/006248	Claim	Damage	JOSHUAREBECCA	Credit Account	ZND171156119516				Rejected	0.00		10-5-2024 12:29:46 PM		24-5-2024 12:29:46 PM			Audit Trail
CL/2024/05/V1/006247	Claim	Lost	MMATRIX SDN BHD	Credit Account	ZND171400115936				Rejected	2398.00		10-5-2024 11:37:25 AM		24-5-2024 11:37:25 AM			Audit Trail
CL/2024/05/V1/006246	Claim	Lost	MMATRIX SDN BHD	Credit Account	ZND171402045613				Rejected	210.00		10-5-2024 11:31:34 AM		24-5-2024 11:31:34 AM			Audit Trail
CL/2024/05/V1/006245	Claim	Lost	MMATRIX SDN BHD	Credit Account	ZND171401821966				Rejected	1598.00		10-5-2024 11:25:38 AM		24-5-2024 11:25:38 AM			Audit Trail
CL/2024/05/V1/006244	Claim	Lost	MMATRIX SDN BHD	Credit Account	ZND171401426956				Rejected	1947.00		10-5-2024 11:18:27 AM		24-5-2024 11:18:27 AM			Audit Trail

CL/2024/05/V1/006243	Claim	Lost	MMATRIX SDN BHD	Credit Account	ZND171160546742				Rejected	7194.00		10-5-2024 11:09:33 AM		24-5-2024 11:09:33 AM			Audit Trail
CL/2024/05/V1/006242	Claim	Lost	MMATRIX	Credit Account	ZND171402942660				Rejected	10.00		10-5-2024 09:49:42 AM		24-5-2024 09:49:42 AM			Audit Trail
CL/2024/05/V1/006241	Claim	Lost	MMATRIX	Credit Account	ZND171403187763				Rejected	4599.00		10-5-2024 09:47:29 AM		24-5-2024 09:47:29 AM			Audit Trail
CL/2024/05/V1/006240	Claim	Lost	MMATRIX	Credit Account	ZND171401420169				Rejected	10.00		10-5-2024 09:44:08 AM		24-5-2024 09:44:08 AM			Audit Trail
CL/2024/05/V1/006239	Claim	Delay Delivery Premium Parcel	SPF HOME DECO SDN BHD	Credit Account	ZND171150565753	No	Hub/Depo/ Station Handling Issue	Express	Pending Responsible Staff Details	29.89	29.89	9-5-2024 05:47:00 PM	26-9-2024 12:36:12 PM	23-5-2024 05:47:00 PM	24-9-2024 12:34:18 PM		Audit Trail
CL/2024/05/V1/006238	Claim	Delay Delivery Premium Parcel	SPF HOME DECO SDN BHD	Credit Account	CND1711516644480001				Rejected	67.20		9-5-2024 05:45:11 PM		23-5-2024 05:45:11 PM			Audit Trail
CL/2024/05/V1/006237	Claim	Damage	GREEN CITY MEDICAL SUPPLIES	Credit Account	CND171403161763001	No	Hub/Depo/ Station Handling Issue	Express	Pending Responsible Staff Details	0.00	200.00	9-5-2024 05:44:03 PM	22-7-2024 05:32:44 PM	23-5-2024 05:44:03 PM	20-7-2024 05:29:45 AM		Audit Trail
CL/2024/05/V1/006236	Claim	Delay Delivery Premium Parcel	SPF HOME DECO SDN BHD	Credit Account	ZND171151664448	No	Hub/Depo/ Station Handling Issue	Express	Pending Responsible Staff Details	67.20	67.20	9-5-2024 05:43:32 PM	1-8-2024 05:37:09 PM	23-5-2024 05:43:32 PM	30-7-2024 05:36:39 AM		Audit Trail
CL/2024/05/V1/006235	Claim	Delay Delivery Premium Parcel	SPF HOME DECO SDN BHD	Credit Account	ZND171149776269	No	Hub/Depo/ Station Handling Issue	Express	Pending Responsible Staff Details	35.09	35.09	9-5-2024 05:41:14 PM	1-8-2024 05:39:36 PM	23-5-2024 05:41:14 PM	30-7-2024 05:37:16 AM		Audit Trail
CL/2024/05/V1/006234	Claim	Delay Delivery Premium Parcel	SPF HOME DECO SDN BHD	Credit Account	ZND171148495888	No	Hub/Depo/ Station Handling Issue	Express	Pending Responsible Staff Details	44.73	44.73	9-5-2024 05:39:08 PM	1-8-2024 12:21:53 PM	23-5-2024 05:39:08 PM	30-7-2024 12:19:13 PM		Audit Trail
CL/2024/05/V1/006233	Claim	Delay Delivery Premium Parcel	SPF HOME DECO SDN BHD	Credit Account	ZND171027556051	No	Hub/Depo/ Station Handling Issue	Express	Pending Responsible Staff Details	37.31	37.31	9-5-2024 05:37:30 PM	1-8-2024 05:59:53 PM	23-5-2024 05:37:30 PM	30-7-2024 05:58:48 AM		Audit Trail
CL/2024/05/V1/006232	Claim	Delay Delivery Premium Parcel	SPF HOME DECO SDN BHD	Credit Account	ZND171030056944	No	Hub/Depo/ Station Handling Issue	Express	Pending Responsible Staff Details	7.21	7.21	9-5-2024 05:35:28 PM	1-8-2024 05:49:00 PM	23-5-2024 05:35:28 PM	30-7-2024 05:46:01 AM		Audit Trail
CL/2024/05/V1/006231	Claim	Delay Delivery Premium Parcel	SPF HOME DECO SDN BHD	Credit Account	ZND171027077662-1	No	Hub/Depo/ Station Handling Issue	Express	Pending Responsible Staff Details	37.31	37.31	9-5-2024 05:32:58 PM	1-8-2024 10:46:39 AM	23-5-2024 05:32:58 PM	30-7-2024 10:39:15 AM		Audit Trail

CL/2024/05/V1/006230	Claim	Delay Delivery Premium Parcel	SPF HOME DECO SDN BHD	Credit Account	ZND171159101457				Rejected	28.41		9-5-2024 05:29:29 PM		23-5-2024 05:29:29 PM			Audit Trail
CL/2024/05/V1/006229	Claim	Delay Delivery Premium Parcel	SPF HOME DECO SDN BHD	Credit Account	RTSZND1713978568 98	No	Hub/Depo/ Station Handling Issue	Express	Pending Responsible Staff Details	32.86	32.86	9-5-2024 05:27:35 PM	20-9-2024 02:32:19 PM	23-5-2024 05:27:35 PM	18-9-2024 02:30:02 AM		Audit Trail
CL/2024/05/V1/006228	Claim	Delay Delivery Premium Parcel	SPF HOME DECO SDN BHD	Credit Account	ZND171156585083-1	No	Hub/Depo/ Station Handling Issue	Express	Pending Responsible Staff Details	34.34	34.34	9-5-2024 05:25:29 PM	1-8-2024 06:07:09 PM	23-5-2024 05:25:29 PM	30-7-2024 06:04:32 AM		Audit Trail
CL/2024/05/V1/006227	Claim	Delay Delivery Premium Parcel	SPF HOME DECO SDN BHD	Credit Account	ZND171155997115-1	No	Hub/Depo/ Station Handling Issue	Express	Pending Responsible Staff Details	26.18	26.18	9-5-2024 05:23:16 PM	1-8-2024 06:10:28 PM	23-5-2024 05:23:16 PM	30-7-2024 06:07:28 AM		Audit Trail
CL/2024/05/V1/006226	Claim	Delay Delivery Premium Parcel	SPF HOME DECO SDN BHD	Credit Account	CND171396959521001				Rejected	40.28		9-5-2024 05:20:37 PM		23-5-2024 05:20:37 PM			Audit Trail
CL/2024/05/V1/006225	Claim	Delay Delivery Premium Parcel	SPF HOME DECO SDN BHD	Credit Account	ZND171396959521	No	Hub/Depo/ Station Handling Issue	Express	Pending Responsible Staff Details	40.28	40.28	9-5-2024 05:18:56 PM	1-8-2024 06:13:09 PM	23-5-2024 05:18:56 PM	30-7-2024 06:10:38 AM		Audit Trail
CL/2024/05/V1/006224	Claim	Delay Delivery Premium Parcel	SPF HOME DECO SDN BHD	Credit Account	CND171147616253001				Rejected	20.25		9-5-2024 05:12:13 PM		23-5-2024 05:12:13 PM			Audit Trail
CL/2024/05/V1/006223	Claim	Delay Delivery Premium Parcel	SPF HOME DECO SDN BHD	Credit Account	ZND171147616253	No	Hub/Depo/ Station Handling Issue	Express	Pending Responsible Staff Details	20.25	20.25	9-5-2024 05:10:08 PM	1-8-2024 11:19:03 AM	23-5-2024 05:10:08 PM	30-7-2024 11:16:09 AM		Audit Trail
CL/2024/05/V1/006222	Claim	Delay Delivery Premium Parcel	SPF HOME DECO SDN BHD	Credit Account	ZND171150564725	No	Hub/Depo/ Station Handling Issue	Express	Pending Responsible Staff Details	45.47	45.47	9-5-2024 05:07:09 PM	1-8-2024 11:21:48 AM	23-5-2024 05:07:09 PM	30-7-2024 11:19:15 AM		Audit Trail
CL/2024/05/V1/006221	Claim	Delay Delivery Premium Parcel	SPF HOME DECO SDN BHD	Credit Account	ZND171029509512	No	Hub/Depo/ Station Handling Issue	Express	Pending Responsible Staff Details	24.70	24.70	9-5-2024 05:04:07 PM	1-8-2024 11:25:05 AM	23-5-2024 05:04:07 PM	30-7-2024 11:21:57 AM		Audit Trail
CL/2024/05/V1/006220	Claim	Lost	SPF HOME DECO SDN BHD	Credit Account	ZND171154777695				Rejected	200.00		9-5-2024 04:55:19 PM		23-5-2024 04:55:19 PM			Audit Trail
CL/2024/05/V1/006219	Claim	Lost	MMATRIX	Credit Account	ZND171401043238				Rejected	1199.00		9-5-2024 04:35:32 PM		23-5-2024 04:35:32 PM			Audit Trail
CL/2024/05/V1/006218	Claim	Lost	MMATRIX	Credit Account	ZND171399735283				Rejected	1199.00		9-5-2024 04:30:43 PM		23-5-2024 04:30:43 PM			Audit Trail

CL/2024/05/V1/006217	Claim	Damage	AZAM PERKASA RESOURCES SDN BHD	Cash	ZND171401938794				Info Incomplete	508.90		9-5-2024 04:25:31 PM	16-5-2024 10:31:54 AM	23-5-2024 04:25:31 PM			Audit Trail
CL/2024/05/V1/006216	Claim	Lost	Natalie	Cash	ZND171155868026	No	Hub/Depo/ Station Handling Issue	Value Pack	Pending Responsible Staff Details	187.00	187.00	9-5-2024 02:19:42 PM	13-10-2024 04:45:31 PM	23-5-2024 02:19:42 PM	11-10-2024 04:43:07 AM		Audit Trail
CL/2024/05/V1/006215	Claim	Damage	NICK	Cash	RTSZND1714044410 17				Rejected	80.00		9-5-2024 12:56:32 PM		23-5-2024 12:56:32 PM			Audit Trail
CL/2024/05/V1/006214	Claim	Lost	Domica Furniture E-Commerce Sdn Bhd	Credit Account	CND171396897632003				Rejected	105.90		9-5-2024 10:34:44 AM		23-5-2024 10:34:44 AM			Audit Trail
CL/2024/05/V1/006213	Claim	Damage	USTAZ ZAKWAN	Credit Account	ZND171400544019	Yes	Hub/Depo/ Station Handling Issue	Express	Pending Responsible Staff Details	2467.00	2467.00	9-5-2024 08:42:16 AM	30-10-2025 04:33:54 PM	23-5-2024 08:42:16 AM	10-10-2024 04:07:52 AM		Audit Trail
CL/2024/05/V1/006212	Claim	Damage	Hot & Fiery Electronic Trading	Credit Account	ZND171159922458				Info Incomplete	55.00		8-5-2024 10:40:39 PM	12-5-2024 03:27:22 PM	22-5-2024 10:40:39 PM			Audit Trail
CL/2024/05/V1/006211	Claim	Damage	AIK HOE HOME CENTRE SDN BHD	Credit Account	RTSZND1714006202 70	No	Hub/Depo/ Station Handling Issue	Express	Pending Responsible Staff Details	300.00	200.00	8-5-2024 04:31:39 PM	2-8-2024 12:36:33 PM	22-5-2024 04:31:39 PM	31-7-2024 12:26:09 PM		Audit Trail
CL/2024/05/V1/006210	Claim	Damage	MY LIFE ESHOP	Credit Account	ZND171401524348				Rejected	30.00		8-5-2024 03:21:23 PM		22-5-2024 03:21:23 PM			Audit Trail
CL/2024/05/V1/006209	Claim	Damage	CM WAN	Credit Account	ZND171402900059	No	Hub/Depo/ Station Handling Issue	Express	Pending Responsible Staff Details	266.72	200.00	8-5-2024 03:10:18 PM	23-9-2024 03:38:51 PM	22-5-2024 03:10:18 PM	21-9-2024 03:32:44 AM		Audit Trail
CL/2024/05/V1/006208	Claim	Lost	Domica Furniture E-Commerce Sdn Bhd	Credit Account	ZND171396897632				Rejected	105.90		8-5-2024 02:50:47 PM		22-5-2024 02:50:47 PM			Audit Trail
CL/2024/05/V1/006207	Claim	Damage	SPF HOME DECO SDN BHD	Prepaid Account	ZND171401536525	No	Hub/Depo/ Station Handling Issue	Express	Pending Responsible Staff Details	100.00	100.00	8-5-2024 02:40:40 PM	1-8-2024 11:45:01 AM	22-5-2024 02:40:40 PM	30-7-2024 11:22:01 AM		Audit Trail
CL/2024/05/V1/006206	Claim	Damage	ALVIN TANG	Prepaid Account	ZND171403396059				Info Incomplete	168.00		8-5-2024 12:00:28 PM	15-5-2024 04:18:47 PM	22-5-2024 12:00:28 PM			Audit Trail
CL/2024/05/V1/006205	Claim	Lost	MMATRIX SDN BHD	Credit Account	ZND171402070738				Rejected	4495.00		8-5-2024 11:58:49 AM		22-5-2024 11:58:49 AM			Audit Trail

CL/2024/05/V1/006204	Claim	Lost	MMATRIX SDN BHD	Credit Account	ZND171401929952				Rejected	2398.00		8-5-2024 11:57:40 AM		22-5-2024 11:57:40 AM			Audit Trail
CL/2024/05/V1/006203	Claim	Lost	MMATRIX SDN BHD	Credit Account	ZND171401562166				Rejected	6799.00		8-5-2024 11:56:25 AM		22-5-2024 11:56:25 AM			Audit Trail
CL/2024/05/V1/006202	Claim	Lost	MMATRIX SDN BHD	Credit Account	ZND171401095688				Rejected	1799.00		8-5-2024 11:55:11 AM		22-5-2024 11:55:11 AM			Audit Trail
CL/2024/05/V1/006201	Claim	Damage	LIKE BUG SDN BHD	Credit Account	ZND171402038677	No	Hub/Depo/ Station Handling Issue	Express	Pending Responsible Staff Details	105.00	105.00	8-5-2024 11:25:55 AM	2-8-2024 01:56:13 PM	22-5-2024 11:25:55 AM	31-7-2024 01:48:51 AM		Audit Trail
CL/2024/05/V1/006200	Claim	Damage	DARSHOP ELECTRONIC HOME APPLIANCES	Credit Account	ZND171399849188	No	Hub/Depo/ Station Handling Issue	Express	Rejected	200.00		8-5-2024 10:56:58 AM		22-5-2024 10:56:58 AM			Audit Trail
CL/2024/05/V1/006199	Claim	Lost	MMATRIX	Credit Account	ZND171399735870				Rejected	1199.00		8-5-2024 10:09:10 AM		22-5-2024 10:09:10 AM			Audit Trail
CL/2024/05/V1/006198	Claim	Lost	MMATRIX	Credit Account	ZND171399094045				Rejected	10.00		8-5-2024 09:59:19 AM		22-5-2024 09:59:19 AM			Audit Trail
CL/2024/05/V1/006197	Claim	Lost	MMATRIX	Credit Account	ZND171399772110				Rejected	10.00		8-5-2024 09:51:33 AM		22-5-2024 09:51:33 AM			Audit Trail
CL/2024/05/V1/006196	Claim	Lost	MMATRIX	Credit Account	ZND171396931930				Rejected	6299.00		8-5-2024 09:41:02 AM		22-5-2024 09:41:02 AM			Audit Trail
CL/2024/05/V1/006195	Claim	Delay Delivery Premium Parcel	SPF HOME DECO SDN BHD	Credit Account	ZND171148866558	No	Hub/Depo/ Station Handling Issue	Express	Pending Responsible Staff Details	37.31	37.31	7-5-2024 06:01:58 PM	1-8-2024 11:27:30 AM	21-5-2024 06:01:58 PM	30-7-2024 11:22:04 AM		Audit Trail
CL/2024/05/V1/006194	Claim	Delay Delivery Premium Parcel	SPF HOME DECO SDN BHD	Credit Account	ZND171149763917	No	Hub/Depo/ Station Handling Issue	Express	Pending Responsible Staff Details	41.76	41.76	7-5-2024 05:58:10 PM	1-8-2024 11:29:42 AM	21-5-2024 05:58:10 PM	30-7-2024 11:22:07 AM		Audit Trail
CL/2024/05/V1/006193	Claim	Delay Delivery Premium Parcel	SPF HOME DECO SDN BHD	Credit Account	ZND171148502593	No	Hub/Depo/ Station Handling Issue	Express	Pending Responsible Staff Details	40.28	40.28	7-5-2024 05:55:35 PM	1-8-2024 11:32:03 AM	21-5-2024 05:55:35 PM	30-7-2024 11:22:10 AM		Audit Trail
CL/2024/05/V1/006192	Claim	Delay Delivery Premium Parcel	SPF HOME DECO SDN BHD	Credit Account	ZND171149775552	No	Hub/Depo/ Station Handling Issue	Express	Pending Responsible Staff Details	32.86	32.86	7-5-2024 05:52:51 PM	1-8-2024 11:34:14 AM	21-5-2024 05:52:51 PM	30-7-2024 11:22:12 AM		Audit Trail
CL/2024/05/V1/006191	Claim	Delay Delivery Premium Parcel	SPF HOME DECO SDN BHD	Credit Account	ZND171089292492-1	No	Hub/Depo/ Station Handling Issue	Express	Pending Responsible Staff Details	26.18	26.18	7-5-2024 05:50:08 PM	20-9-2024 02:37:44 PM	21-5-2024 05:50:08 PM	18-9-2024 02:32:29 AM		Audit Trail

CL/2024/05/V1/006190	Claim	Damage	Os Nortika Bin Othman	Cash	CND171400108396002				Info Incomplete	230.00		7-5-2024 05:48:18 PM	10-5-2024 09:18:08 AM	21-5-2024 05:48:18 PM			Audit Trail
CL/2024/05/V1/006189	Claim	Delay Delivery Premium Parcel	SPF HOME DECO SDN BHD	Credit Account	ZND171399187105	No	Hub/Depo/ Station Handling Issue	Express	Rejected	23.21		7-5-2024 05:40:07 PM		21-5-2024 05:40:07 PM			Audit Trail
CL/2024/05/V1/006188	Claim	Delay Delivery Premium Parcel	SPF HOME DECO SDN BHD	Credit Account	ZND171158412882	No	Hub/Depo/ Station Handling Issue	Express	Pending Responsible Staff Details	5.30	5.30	7-5-2024 05:37:21 PM	1-8-2024 11:36:33 AM	21-5-2024 05:37:21 PM	30-7-2024 11:22:17 AM		Audit Trail
CL/2024/05/V1/006187	Claim	Delay Delivery Premium Parcel	SPF HOME DECO SDN BHD	Credit Account	ZND171158087158	No	Hub/Depo/ Station Handling Issue	Express	Pending Responsible Staff Details	37.31	37.31	7-5-2024 05:35:09 PM	1-8-2024 11:38:27 AM	21-5-2024 05:35:09 PM	30-7-2024 11:22:21 AM		Audit Trail
CL/2024/05/V1/006186	Claim	Delay Delivery Premium Parcel	SPF HOME DECO SDN BHD	Credit Account	ZND171158087004	No	Hub/Depo/ Station Handling Issue	Express	Pending Responsible Staff Details	37.31	37.31	7-5-2024 05:24:23 PM	26-9-2024 01:58:47 PM	21-5-2024 05:24:23 PM	24-9-2024 01:56:51 AM		Audit Trail
CL/2024/05/V1/006185	Claim	Delay Delivery Premium Parcel	SPF HOME DECO SDN BHD	Credit Account	CND171156220045001	No	Hub/Depo/ Station Handling Issue	Express	Rejected	15.79		7-5-2024 05:21:14 PM		21-5-2024 05:21:14 PM			Audit Trail
CL/2024/05/V1/006184	Claim	Delay Delivery Premium Parcel	SPF HOME DECO SDN BHD	Credit Account	ZND171156220045	No	Hub/Depo/ Station Handling Issue	Express	Pending Responsible Staff Details	15.79	15.79	7-5-2024 05:18:58 PM	26-9-2024 02:04:49 PM	21-5-2024 05:18:58 PM	24-9-2024 02:01:54 AM		Audit Trail
CL/2024/05/V1/006183	Claim	Delay Delivery Premium Parcel	SPF HOME DECO SDN BHD	Credit Account	ZND171157180126	No	Hub/Depo/ Station Handling Issue	Express	Pending Responsible Staff Details	30.75	30.75	7-5-2024 05:14:12 PM	26-9-2024 02:08:57 PM	21-5-2024 05:14:12 PM	24-9-2024 02:06:57 AM		Audit Trail
CL/2024/05/V1/006182	Claim	Delay Delivery Premium Parcel	SPF HOME DECO SDN BHD	Credit Account	ZND171156605293	No	Hub/Depo/ Station Handling Issue	Express	Pending Responsible Staff Details	33.75	33.75	7-5-2024 05:06:45 PM	1-8-2024 11:40:41 AM	21-5-2024 05:06:45 PM	30-7-2024 11:22:24 AM		Audit Trail
CL/2024/05/V1/006181	Claim	Delay Delivery Premium Parcel	SPF HOME DECO SDN BHD	Credit Account	ZND171156606009	No	Hub/Depo/ Station Handling Issue	Express	Pending Responsible Staff Details	21.90	21.90	7-5-2024 04:52:33 PM	1-8-2024 11:42:44 AM	21-5-2024 04:52:33 PM	30-7-2024 11:22:26 AM		Audit Trail
CL/2024/05/V1/006180	Claim	Lost	SPF HOME DECO SDN BHD	Credit Account	ZND171156585083				Rejected	200.00		7-5-2024 04:28:37 PM		21-5-2024 04:28:37 PM			Audit Trail
CL/2024/05/V1/006179	Claim	Lost	SPF HOME DECO SDN BHD	Credit Account	ZND171155997115	No	Hub/Depo/ Station Handling Issue	Express	Rejected	200.00		7-5-2024 04:15:11 PM		21-5-2024 04:15:11 PM			Audit Trail
CL/2024/05/V1/006178	Claim	Damage FreshBox	estter teh	Prepaid Account	ZND171398957723	No	Misrouted Issue	FreshBox	Pending Responsible Staff Details	64.00	51.60	7-5-2024 04:03:47 PM	19-9-2024 05:54:45 PM	21-5-2024 04:03:47 PM	17-9-2024 05:52:18 AM		Audit Trail

CL/2024/05/V1/006177	Claim	Lost	HJ EXPRESS	Credit Account	ZND171148168348	No	Hub/Depo/Station Handling Issue	Express	Pending Responsible Staff Details	823.00	200.00	7-5-2024 03:23:32 PM	19-9-2024 05:58:34 PM	21-5-2024 03:23:32 PM	17-9-2024 05:56:15 AM		Audit Trail
CL/2024/05/V1/006176	Claim	Lost	MMATRIX	Credit Account	ZND171399108179	No	Hub/Depo/Station Handling Issue	Express	Rejected	10.00		7-5-2024 02:59:51 PM		21-5-2024 02:59:51 PM			Audit Trail
CL/2024/05/V1/006175	Claim	Damage	Cheng Chin Kai	Credit Account	ZND171399322131				Rejected	250.00		7-5-2024 12:42:42 PM		21-5-2024 12:42:42 PM			Audit Trail
CL/2024/05/V1/006174	Claim	Lost	CL SCOOTER ACCESSORIES ACCESSORIES CENTRE	Credit Account	ZND171400563270	No	Hub/Depo/Station Handling Issue	Express	Rejected	386.00		7-5-2024 11:52:09 AM		21-5-2024 11:52:09 AM			Audit Trail
CL/2024/05/V1/006173	Claim	Lost	CL SCOOTER ACCESSORIES ACCESSORIES CENTRE	Credit Account	ZND171398945379	No	Hub/Depo/Station Handling Issue	Express	Rejected	386.00		7-5-2024 11:43:19 AM		21-5-2024 11:43:19 AM			Audit Trail
CL/2024/05/V1/006172	Claim	Damage	MMAG DIGITAL SDN BHD C/O WAREHOUSE	Credit Account	ZND171161540091	No	Hub/Depo/Station Handling Issue	Express	Pending Responsible Staff Details	1999.00	200.00	7-5-2024 11:43:04 AM	2-8-2024 03:52:42 PM	21-5-2024 11:43:04 AM	31-7-2024 03:46:15 AM		Audit Trail
CL/2024/05/V1/006171	Claim	Damage	MMAG DIGITAL SDN BHD C/O WAREHOUSE	Credit Account	ZND171161541562	No	Hub/Depo/Station Handling Issue	Express	Pending Responsible Staff Details	1999.00	200.00	7-5-2024 11:25:55 AM	2-8-2024 03:57:53 PM	21-5-2024 11:25:55 AM	31-7-2024 03:56:02 AM		Audit Trail
CL/2024/05/V1/006170	Claim	Damage	MMAG DIGITAL SDN BHD C/O WAREHOUSE	Credit Account	ZND171161394779	No	Hub/Depo/Station Handling Issue	Express	Pending Responsible Staff Details	1999.00	200.00	7-5-2024 11:19:50 AM	2-8-2024 04:08:00 PM	21-5-2024 11:19:50 AM	31-7-2024 03:58:01 AM		Audit Trail
CL/2024/05/V1/006169	Claim	Damage	AMIRUL AZLY BIN OMAR	Cash	ZND171401132116	Yes	Hub/Depo/Station Handling Issue	Express	Pending Responsible Staff Details and Pending Upload Payment from Insurance Company	3000.00	200.00	7-5-2024 11:14:01 AM		21-5-2024 11:14:01 AM	30-10-2025 11:24:23 AM		Audit Trail

CL/2024/05/V1/006168	Claim	Damage	MMAG DIGITAL SDN BHD C/O WAREHOUSE	Credit Account	ZND171158074820	No	Hub/Depo/Station Handling Issue	Express	Pending Responsible Staff Details	1999.00	200.00	7-5-2024 11:12:03 AM	2-8-2024 04:12:47 PM	21-5-2024 11:12:03 AM	31-7-2024 03:46:28 AM		Audit Trail
CL/2024/05/V1/006167	Claim	Damage	MMAG DIGITAL SDN BHD C/O WAREHOUSE	Credit Account	ZND171157766337	No	Hub/Depo/Station Handling Issue	Express	Rejected	1999.00		7-5-2024 10:58:01 AM		21-5-2024 10:58:01 AM			Audit Trail
CL/2024/05/V1/006166	Claim	Lost	Tian zhi Saw	Credit Account	10251266421	No	Hub/Depo/Station Handling Issue	Express	Rejected	67.00		6-5-2024 06:02:02 PM		20-5-2024 06:02:02 PM			Audit Trail
CL/2024/05/V1/006165	Claim	Lost	Apple Linvia	Credit Account	10251249621	No	Hub/Depo/Station Handling Issue	Express	Pending by Operation	285.00		6-5-2024 05:58:39 PM	10-5-2024 04:04:30 PM	20-5-2024 05:58:39 PM			Audit Trail
CL/2024/05/V1/006164	Claim	Lost	NUR FATIN FARAIN	Credit Account	6566448803	No	Hub/Depo/Station Handling Issue	Express	Pending by Operation	465.00		6-5-2024 05:55:58 PM	10-5-2024 03:49:58 PM	20-5-2024 05:55:58 PM			Audit Trail
CL/2024/05/V1/006163	Claim	Lost	DIRA AMRAN	Credit Account	ZND171398171716	No	Hub/Depo/Station Handling Issue	Express	Pending by Operation	101.69		6-5-2024 05:53:00 PM	10-5-2024 03:40:48 PM	20-5-2024 05:53:00 PM			Audit Trail
CL/2024/05/V1/006162	Claim	Lost	NESHA MUNIANDY	Credit Account	10252078104	No	Hub/Depo/Station Handling Issue	Express	Pending Responsible Staff Details	94.42	94.42	6-5-2024 05:52:05 PM	2-8-2024 03:15:40 PM	20-5-2024 05:52:05 PM	31-7-2024 03:05:41 AM		Audit Trail
CL/2024/05/V1/006161	Claim	Lost	Woo Yoo hui	Credit Account	770488891	No	Hub/Depo/Station Handling Issue	Express	Pending by Operation	873.65		6-5-2024 05:45:49 PM	10-5-2024 03:10:37 PM	20-5-2024 05:45:49 PM			Audit Trail
CL/2024/05/V1/006160	Claim	Damage	SPF HOME DECO SDN BHD	Credit Account	ZND171400673269	No	Hub/Depo/Station Handling Issue	Express	Pending Responsible Staff Details	100.00	100.00	6-5-2024 05:44:10 PM	16-6-2024 05:59:56 PM	20-5-2024 05:44:10 PM	14-6-2024 05:52:56 AM		Audit Trail
CL/2024/05/V1/006159	Claim	Delay Delivery Premium Parcel	ZTO YONG PENG EXPRESS & SERVICES	Cash	ZND171401719089	No	Hub/Depo/Station Handling Issue	Premium	Pending Responsible Staff Details	63.60	63.60	6-5-2024 04:08:29 PM	23-9-2024 03:27:21 PM	20-5-2024 04:08:29 PM	21-9-2024 03:20:54 AM		Audit Trail
CL/2024/05/V1/006158	Claim	Damage	MMATRIX SDN BHD	Credit Account	ZND171401089304	No	Force Majeure	Express	Pending Responsible Staff Details	599.00	200.00	6-5-2024 03:32:32 PM	16-6-2024 05:33:37 PM	20-5-2024 03:32:32 PM	14-6-2024 05:25:01 AM		Audit Trail

CL/2024/05/V1/006157	Claim	Damage	MMATRIX SDN BHD	Credit Account	ZND171401074652	No	Force Majeure	Express	Pending Responsible Staff Details	1198.00	200.00	6-5-2024 03:29:57 PM	16-6-2024 05:36:00 PM	20-5-2024 03:29:57 PM	14-6-2024 05:25:03 AM		Audit Trail
CL/2024/05/V1/006156	Claim	Damage	MMATRIX SDN BHD	Credit Account	ZND171400418358	No	Force Majeure	Express	Pending Responsible Staff Details	1499.00	200.00	6-5-2024 03:27:35 PM	16-6-2024 05:30:26 PM	20-5-2024 03:27:35 PM	14-6-2024 05:25:05 AM		Audit Trail
CL/2024/05/V1/006155	Claim	Damage	En. Fathullah	Prepaid Account	ZND171401909657	No	Hub/Depo/ Station Handling Issue	FreshBox	Info Incomplete	0.00		6-5-2024 03:19:27 PM	27-6-2024 11:13:30 AM	20-5-2024 03:19:27 PM			Audit Trail
CL/2024/05/V1/006154	Claim	Lost	Edison hao	Credit Account	ZND174554589748				Rejected	200.00		6-5-2024 01:09:46 PM		20-5-2024 01:09:46 PM			Audit Trail
CL/2024/05/V1/006153	Claim	Delay Delivery Premium Parcel	LOH TEN SONG	Prepaid Account	ZND171400999642	No	Hub/Depo/ Station Handling Issue	Premium	Pending Responsible Staff Details	100.00	100.00	6-5-2024 11:20:51 AM	21-9-2024 10:51:36 AM	20-5-2024 11:20:51 AM	19-9-2024 10:49:56 AM		Audit Trail
CL/2024/05/V1/006152	Claim	Lost	Chua Jek Hong	Credit Account	ZND171161358269	No	Hub/Depo/ Station Handling Issue	Express	Rejected	684.00		6-5-2024 10:46:15 AM		20-5-2024 10:46:15 AM			Audit Trail
CL/2024/05/V1/006151	Claim	Lost	MMATRIX	Credit Account	ZND171160884288				Rejected	10.00		6-5-2024 10:07:15 AM		20-5-2024 10:07:15 AM			Audit Trail
CL/2024/05/V1/006150	Claim	Lost	MMATRIX	Credit Account	ZND171159545275				Rejected	899.00		6-5-2024 10:05:12 AM		20-5-2024 10:05:12 AM			Audit Trail
CL/2024/05/V1/006149	Claim	Damage	Poh wei hou	Cash	ZND171162857259				Rejected	0.00		5-5-2024 09:29:50 PM		19-5-2024 09:29:50 PM			Audit Trail
CL/2024/05/V1/006148	Claim	Damage	Perabot2u	Cash	ZND171156632329				Rejected	200.00		5-5-2024 05:12:41 PM		19-5-2024 05:12:41 PM			Audit Trail
CL/2024/05/V1/006147	Claim	Damage	CM Wan	Credit Account	ZND171398951509	No	Hub/Depo/ Station Handling Issue	Express	Pending Responsible Staff Details	218.00	200.00	5-5-2024 11:51:59 AM	27-7-2024 05:39:20 PM	19-5-2024 11:51:59 AM	25-7-2024 05:33:49 AM		Audit Trail
CL/2024/05/V1/006146	Claim	Damage	Audrey Choy Chie Ern	Credit Account	ZND171401983640	No	Hub/Depo/ Station Handling Issue	Express	Rejected	388.00		4-5-2024 09:36:34 PM		18-5-2024 09:36:34 PM			Audit Trail
CL/2024/05/V1/006145	Claim	Damage	ABNER BEAUTY GLOBAL SDN BHD	Credit Account	ZND171400488184				Rejected	50.00		4-5-2024 07:24:03 PM		18-5-2024 07:24:03 PM			Audit Trail
CL/2024/05/V1/006144	Claim	Delay Delivery Premium Parcel	IZZATI	Cash	ZND171401241658	No	Misrouted Issue	Premium	Pending Responsible Staff Details	100.00	100.00	4-5-2024 02:55:20 PM	21-6-2024 10:07:35 AM	18-5-2024 02:55:20 PM	19-6-2024 10:03:01 AM		Audit Trail

CL/2024/05/V1/006143	Claim	Damage	MOHAMAD AMIN BIN PIEI	Credit Account	ZND171400619779	No	Hub/Depo/Station Handling Issue	Express	Pending Responsible Staff and Payment Details	180.00	180.00	4-5-2024 11:05:29 AM	19-5-2024 10:08:53 AM	18-5-2024 11:05:29 AM			Audit Trail
CL/2024/05/V1/006142	Claim	Damage	CM WAN	Credit Account	ZND171400556371	No	Hub/Depo/Station Handling Issue	Express	Pending Responsible Staff Details	255.00	200.00	3-5-2024 06:06:19 PM	21-6-2024 10:13:25 AM	17-5-2024 06:06:19 PM	19-6-2024 10:10:17 AM		Audit Trail
CL/2024/05/V1/006141	Claim	Damage	AMIR FATANI	Cash	ZND171396891876				Rejected	120.00		3-5-2024 05:34:46 PM		17-5-2024 05:34:46 PM			Audit Trail
CL/2024/05/V1/006140	Claim	Damage	SYARIKAT VIPRO	Cash	ZND171089389277				Rejected	139.00		3-5-2024 05:07:27 PM		17-5-2024 05:07:27 PM			Audit Trail
CL/2024/05/V1/006139	Claim	Damage	TANRADIO.COM ELECTRICAL SDN BHD	Credit Account	ZND171398179910	Yes	Hub/Depo/Station Handling Issue	Express	Pending Responsible Staff Details	150.00	150.00	3-5-2024 03:54:55 PM	30-10-2025 04:22:16 PM	17-5-2024 03:54:55 PM	31-7-2024 05:30:50 AM		Audit Trail
CL/2024/05/V1/006138	Claim	Damage	HOME HEAVEN SDN BHD	Credit Account	ZND171399795706	Yes	Hub/Depo/Station Handling Issue	Express	Pending Responsible Staff and Payment Details	960.50	960.50	3-5-2024 12:08:08 PM	12-1-2025 10:32:41 AM	17-5-2024 12:08:08 PM			Audit Trail
CL/2024/05/V1/006137	Claim	Lost	HI POWER AUTO ACCESORIES & PARTS	Prepaid Account	ZND171148106623	No	Hub/Depo/Station Handling Issue	Express	Pending Responsible Staff Details	1150.00	200.00	3-5-2024 12:05:08 PM	2-8-2024 05:29:15 PM	17-5-2024 12:05:08 PM	31-7-2024 05:26:35 AM		Audit Trail
CL/2024/05/V1/006136	Claim	Damage	AMIRAH	Credit Account	ZND171162305491	No	Hub/Depo/Station Handling Issue	Express	Pending Responsible Staff Details	232.00	200.00	3-5-2024 12:00:37 PM	21-6-2024 10:22:36 AM	17-5-2024 12:00:37 PM	19-6-2024 10:15:11 AM		Audit Trail
CL/2024/05/V1/006135	Claim	Lost	Domica Furniture E-Commerce Sdn Bhd	Credit Account	ZND171160707358				Rejected	281.20		3-5-2024 11:17:56 AM		17-5-2024 11:17:56 AM			Audit Trail
CL/2024/05/V1/006134	Claim	Delay Delivery Premium Parcel	MYPOST SOLUTIONS	Prepaid Account	ZND171399473734	No	Hub/Depo/Station Handling Issue	Premium	Pending Responsible Staff Details	95.00	95.00	3-5-2024 11:09:51 AM	2-8-2024 05:25:47 PM	17-5-2024 11:09:51 AM	31-7-2024 05:23:20 AM		Audit Trail
CL/2024/05/V1/006133	Claim	Damage	PC IMAGE ELECTRONIC SDN BHD	Credit Account	ZND171397945141	Yes	Hub/Depo/Station Handling Issue	Express	Pending by Operation	900.00		2-5-2024 09:02:29 PM	11-5-2024 11:26:49 AM	16-5-2024 09:02:29 PM			Audit Trail
CL/2024/05/V1/006132	Claim	Damage	AIK HOE	Credit Account	ZND171398729238	No	Hub/Depo/Station Handling Issue	Express	Rejected	150.00		2-5-2024 05:59:27 PM		16-5-2024 05:59:27 PM			Audit Trail

CL/2024/05/V1/006131	Claim	Damage	SPF HOME DECO SDN BHD	Credit Account	ZND171397690171	No	Hub/Depo/ Station Handling Issue	Express	Pending Responsible Staff Details	30.00	30.00	2-5-2024 05:16:15 PM	15-6-2024 05:55:33 PM	16-5-2024 05:16:15 PM	13-6-2024 05:52:44 AM		Audit Trail
CL/2024/05/V1/006130	Claim	Damage	SPF HOME DECO SDN BHD	Credit Account	ZND171161603543	No	Hub/Depo/ Station Handling Issue	Express	Pending Responsible Staff Details	25.00	25.00	2-5-2024 04:57:57 PM	15-6-2024 05:57:45 PM	16-5-2024 04:57:57 PM	13-6-2024 05:55:42 AM		Audit Trail
CL/2024/05/V1/006129	Claim	Damage	SPF HOME DECO SDN BHD	Credit Account	ZND171162060284	No	Hub/Depo/ Station Handling Issue	Express	Pending Responsible Staff Details	100.00	100.00	2-5-2024 04:39:45 PM	1-8-2024 10:57:20 AM	16-5-2024 04:39:45 PM	30-7-2024 10:54:41 AM		Audit Trail
CL/2024/05/V1/006128	Claim	Damage	ELEAN HAU	Cash	ZND171397395212	No	Hub/Depo/ Station Handling Issue	Express	Pending Responsible Staff Details	315.00	200.00	2-5-2024 04:27:44 PM	21-6-2024 10:27:49 AM	16-5-2024 04:27:44 PM	19-6-2024 10:23:59 AM		Audit Trail
CL/2024/05/V1/006127	Claim	Damage	Xinjing Kee	Credit Account	ZND171397762489	No	Hub/Depo/ Station Handling Issue	Express	Pending Responsible Staff Details	379.00	200.00	2-5-2024 03:35:04 PM	21-6-2024 10:37:55 AM	16-5-2024 03:35:04 PM	19-6-2024 10:30:44 AM		Audit Trail
CL/2024/05/V1/006126	Claim	Damage	PASSION TRADING SDN BHD	Credit Account	ZND171155150800	No	Hub/Depo/ Station Handling Issue	Express	Pending Responsible Staff Details	7245.95	200.00	2-5-2024 03:29:43 PM	21-6-2024 10:42:52 AM	16-5-2024 03:29:43 PM	19-6-2024 10:39:15 AM		Audit Trail
CL/2024/05/V1/006125	Claim	Lost	MMATRIX SDN BHD	Credit Account	ZND171398309751	No	Hub/Depo/ Station Handling Issue	Express	Rejected	1398.00		2-5-2024 03:03:36 PM		16-5-2024 03:03:36 PM			Audit Trail
CL/2024/05/V1/006124	Claim	Lost	MMATRIX SDN BHD	Credit Account	ZND171398305227	No	Hub/Depo/ Station Handling Issue	Express	Rejected	699.00		2-5-2024 02:57:51 PM		16-5-2024 02:57:51 PM			Audit Trail
CL/2024/05/V1/006123	Claim	Lost	MMATRIX SDN BHD	Credit Account	ZND171398301526	No	Hub/Depo/ Station Handling Issue	Express	Rejected	1398.00		2-5-2024 02:50:25 PM		16-5-2024 02:50:25 PM			Audit Trail
CL/2024/05/V1/006122	Claim	Lost	MMATRIX SDN BHD	Credit Account	ZND171398282740	No	Hub/Depo/ Station Handling Issue	Express	Rejected	1199.00		2-5-2024 02:41:00 PM		16-5-2024 02:41:00 PM			Audit Trail
CL/2024/05/V1/006121	Claim	Damage	NEOSYS DOCUMAIL SDN BHD	Credit Account	ZND171397143479				Info Incomplete	2200.00		2-5-2024 02:40:37 PM	10-5-2024 11:44:02 AM	16-5-2024 02:40:37 PM			Audit Trail
CL/2024/05/V1/006120	Claim	Lost	MMATRIX SDN BHD	Credit Account	ZND171398270525	No	Hub/Depo/ Station Handling Issue	Express	Rejected	1199.00		2-5-2024 02:35:53 PM		16-5-2024 02:35:53 PM			Audit Trail

CL/2024/05/V1/006119	Claim	Lost	MMATRIX SDN BHD	Credit Account	ZND171397228114	No	Hub/Depo/ Station Handling Issue	Express	Rejected	1199.00		2-5-2024 11:56:02 AM		16-5-2024 11:56:02 AM			Audit Trail
CL/2024/05/V1/006118	Claim	Lost	MMATRIX SDN BHD	Credit Account	ZND171162065371	No	Hub/Depo/ Station Handling Issue	Express	Rejected	4399.00		2-5-2024 11:42:14 AM		16-5-2024 11:42:14 AM			Audit Trail
CL/2024/05/V1/006117	Claim	Lost	ZND171161338933	Credit Account	ZND171161338933	No	Hub/Depo/ Station Handling Issue	Express	Rejected	1199.00		2-5-2024 11:30:39 AM		16-5-2024 11:30:39 AM			Audit Trail
CL/2024/05/V1/006116	Claim	Lost	MMATRIX SDN BHD	Credit Account	ZND171161325186	No	Hub/Depo/ Station Handling Issue	Express	Rejected	2599.00		2-5-2024 11:19:06 AM		16-5-2024 11:19:06 AM			Audit Trail
CL/2024/05/V1/006115	Claim	Lost	MMATRIX SDN BHD	Credit Account	ZND171398300871	No	Hub/Depo/ Station Handling Issue	Express	Rejected	699.00		2-5-2024 11:06:15 AM		16-5-2024 11:06:15 AM			Audit Trail
CL/2024/05/V1/006114	Claim	Lost	MMATRIX	Credit Account	ZND171161545027				Rejected	6999.00		2-5-2024 10:43:27 AM		16-5-2024 10:43:27 AM			Audit Trail
CL/2024/05/V1/006113	Claim	Lost	MMATRIX SDN BHD	Credit Account	ZND171398278507				Rejected	2398.00		2-5-2024 10:37:38 AM		16-5-2024 10:37:38 AM			Audit Trail
CL/2024/05/V1/006112	Claim	Delay Delivery Premium Parcel	EASY MAIL SDN BHD (CHAM TUCK LEE)	Credit Account	ZND171398022643	No	Hub/Depo/ Station Handling Issue	Premium	Pending by Operation	100.00		1-5-2024 10:51:46 PM	4-5-2024 12:01:58 PM	15-5-2024 10:51:46 PM			Audit Trail
CL/2024/04/V2/006110	Appeal	Delay Delivery Premium Parcel	Alia	Credit Account	ZND171398298727	No	Hub/Depo/ Station Handling Issue	Premium	Completed	5.00	5.00	30-4-2024 07:25:58 PM		14-5-2024 07:25:58 PM	31-7-2024 05:20:33 AM	31-7-2024 05:22:04 PM	Audit Trail
CL/2024/04/V2/006087	Appeal	Missing	SAFE REACH INTL LOGISTICS CO LIMITED	Credit Account	ZND1712136721357	No	Hub/Depo/ Station Handling Issue	Express	Completed	200.00	200.00	28-4-2024 11:29:11 PM		12-5-2024 11:29:11 PM	20-5-2024 09:19:01 AM	20-5-2024 09:38:16 AM	Audit Trail
CL/2024/04/V2/006038	Appeal	Damage	pusat perabut smh	Prepaid Account	CND171158364372001	No	Hub/Depo/ Station Handling Issue	Express	Completed	200.00	200.00	22-4-2024 03:40:04 PM		6-5-2024 03:40:04 PM	24-5-2024 02:46:15 AM	24-5-2024 02:46:48 PM	Audit Trail
CL/2024/04/V2/006017	Appeal	Delay Delivery Premium Parcel	Tiu	Credit Account	ZND171159034717	No	Hub/Depo/ Station Handling Issue	Premium	Completed	100.00	100.00	20-4-2024 11:05:41 AM		4-5-2024 11:05:41 AM	5-6-2024 02:03:28 AM	5-6-2024 02:04:47 PM	Audit Trail

CL/2024/04/V2/005993	Appeal	Delay Delivery Premium Parcel	CUSTOM ROD JAIHOO	Credit Account	ZND171157381202	No	Hub/Depo/ Station Handling Issue	Express	Completed	13.80	13.80	19-4-2024 01:50:38 PM		3-5-2024 01:50:38 PM	5-6-2024 06:02:05 AM	5-6-2024 06:02:41 PM	Audit Trail
CL/2024/04/V2/005944	Appeal	Damage	Perabot Sungai Rambai Sdn Bhd	Credit Account	ZND171151707022	No	Hub/Depo/ Station Handling Issue	Express	Completed	200.00	200.00	14-4-2024 06:49:04 PM		28-4-2024 06:49:04 PM	20-5-2024 02:06:48 AM	20-5-2024 02:07:27 PM	Audit Trail
CL/2024/04/V2/005935	Appeal	Lost	GOLDEN EXPRESS COURIER SERVICE	Credit Account	ZND171150372238	No	Hub/Depo/ Station Handling Issue	Express	Completed	89.00	89.00	9-4-2024 11:09:28 PM		23-4-2024 11:09:28 PM	5-6-2024 02:20:22 AM	5-6-2024 02:21:32 PM	Audit Trail
CL/2024/04/V2/005919	Appeal	Damage	PUSAT PERABUT SMH n99	Prepaid Account	ZND171149357512	No	Hub/Depo/ Station Handling Issue	Express	Completed	200.00	200.00	6-4-2024 01:25:27 PM		20-4-2024 01:25:27 PM	20-5-2024 04:27:10 AM	20-5-2024 04:31:42 PM	Audit Trail
CL/2024/04/V2/005900	Appeal	Lost	ADS INTERNATIONAL EXPRESS SDN BHD	Credit Account	ZND171087460909	No	Hub/Depo/ Station Handling Issue	Express	Completed	200.00	200.00	4-4-2024 12:02:44 PM		18-4-2024 12:02:44 PM	18-4-2024 05:00:27 AM	18-4-2024 05:01:39 PM	Audit Trail
CL/2024/04/V2/005897	Appeal	Damage FreshBox	MAYFLAX SDN BHD	Credit Account	ZND171151773539	No	Hub/Depo/ Station Handling Issue	Premium	Completed	200.00	200.00	4-4-2024 11:14:00 AM		18-4-2024 11:14:00 AM	20-5-2024 11:06:46 AM	20-5-2024 11:08:38 AM	Audit Trail
CL/2024/04/V2/005893	Appeal	Delay Delivery Premium Parcel	MBE Bandar Sri Permaisuri	Credit Account	ZND171148804468	No	Hub/Depo/ Station Handling Issue	Premium	Completed	100.00	100.00	3-4-2024 06:58:41 PM		17-4-2024 06:58:41 PM	20-5-2024 04:22:38 AM	20-5-2024 04:23:43 PM	Audit Trail
CL/2024/04/V2/005877	Appeal	Lost	ENHENGDA SDN. BHD.	Credit Account	ZND170922855405	No	Driver Issue	Express	Completed	200.00	200.00	2-4-2024 04:10:44 PM		16-4-2024 04:10:44 PM	16-5-2024 10:00:03 AM	16-5-2024 10:01:05 AM	Audit Trail
CL/2024/04/V2/005876	Appeal	Damage	MMATRIX SDN BHD	Credit Account	ZND171150193666	No	Force Majeure	Express	Completed	200.00	200.00	2-4-2024 03:54:35 PM		16-4-2024 03:54:35 PM	11-3-2025 05:13:47 AM	11-3-2025 05:14:03 PM	Audit Trail
CL/2024/04/V2/005856	Appeal	Damage	Ceva Logistics (M) Sdn Bhd	Credit Account	ZND170925030335	No	Hub/Depo/ Station Handling Issue	Express	Completed	200.00	200.00	1-4-2024 11:22:53 AM		15-4-2024 11:22:53 AM	11-3-2025 04:44:38 AM	11-3-2025 04:45:00 PM	Audit Trail
CL/2024/04/V2/005855	Appeal	Lost	STEP MOTION	Credit Account	ZND170927792620	No	Hub/Depo/ Station Handling Issue	Express	Completed	7.30	7.30	1-4-2024 10:46:26 AM		15-4-2024 10:46:26 AM	5-6-2024 02:30:01 AM	5-6-2024 02:31:27 PM	Audit Trail
CL/2024/04/V2/005854	Appeal	Damage	Ceva Logistics (M) Sdn Bhd	Credit Account	ZND170928272701	No	Hub/Depo/ Station Handling Issue	Express	Completed	200.00	200.00	1-4-2024 10:19:22 AM		15-4-2024 10:19:22 AM	11-3-2025 04:34:57 AM	11-3-2025 04:35:27 PM	Audit Trail
CL/2024/04/V1/006111	Claim	Lost	Xinjing Kee	Credit Account	ZND171156012138	No	Hub/Depo/ Station Handling Issue	Express	Rejected	359.00		30-4-2024 11:17:27 PM		14-5-2024 11:17:27 PM			Audit Trail

CL/2024/04/V1/006110	Claim	Delay Delivery Premium Parcel	Alia	Credit Account	ZND171398298727	No	Hub/Depo/Station Handling Issue	Premium	Pending Responsible Staff and Payment Details	100.00	5.00	30-4-2024 07:25:58 PM	25-7-2024 10:43:35 AM	14-5-2024 07:25:58 PM			Audit Trail
CL/2024/04/V1/006109	Claim	Short Piece	Eason Lim	Credit Account	6566791700	No	Force Majeure	Express	Pending Responsible Staff Details	399.00	200.00	30-4-2024 06:20:17 PM	14-6-2024 11:19:56 AM	14-5-2024 06:20:17 PM	12-6-2024 11:19:23 AM		Audit Trail
CL/2024/04/V1/006108	Claim	Lost	ABNER BEAUTY GLOBAL SDN BHD	Credit Account	ZND170022457561	No	Hub/Depo/Station Handling Issue	Express	Pending Responsible Staff Details	200.00	200.00	30-4-2024 03:57:33 PM	14-6-2024 11:12:28 AM	14-5-2024 03:57:33 PM	12-6-2024 11:08:33 AM		Audit Trail
CL/2024/04/V1/006107	Claim	Damage	Choong Ming Hung	Credit Account	ZND171161281550	No	Hub/Depo/Station Handling Issue	Express	Rejected	126.00		30-4-2024 03:35:04 PM		14-5-2024 03:35:04 PM			Audit Trail
CL/2024/04/V1/006106	Claim	Damage	Choong Ming Hung	Credit Account	ZND171161285886	No	Hub/Depo/Station Handling Issue	Express	Rejected	126.00		30-4-2024 03:32:58 PM		14-5-2024 03:32:58 PM			Audit Trail
CL/2024/04/V1/006105	Claim	Lost	KUANG HUAT	Credit Account	ZND171160612706	No	Hub/Depo/Station Handling Issue	Express	Pending Responsible Staff Details	33.30	28.00	30-4-2024 03:14:32 PM	21-6-2024 02:34:09 PM	14-5-2024 03:14:32 PM	19-6-2024 02:29:54 AM		Audit Trail
CL/2024/04/V1/006104	Claim	Damage	STEP MOTION	Credit Account	ZND171399293806	No	Hub/Depo/Station Handling Issue	Express	Rejected	0.00		30-4-2024 03:12:50 PM		14-5-2024 03:12:50 PM			Audit Trail
CL/2024/04/V1/006103	Claim	Damage	MUHD SOPRI ZAINOL	Cash	RTSZND1711607799 73				Rejected	559.21		30-4-2024 01:17:50 PM		14-5-2024 01:17:50 PM			Audit Trail
CL/2024/04/V1/006102	Claim	Damage	FUSION TECH SUPPLY SDN BHD	Credit Account	ZND171397559317	No	Force Majeure	Express	Pending Responsible Staff Details	173.00	173.00	30-4-2024 01:14:20 PM	7-9-2024 12:21:42 PM	14-5-2024 01:14:20 PM	5-9-2024 12:18:58 PM		Audit Trail
CL/2024/04/V1/006101	Claim	Damage	HOME HEAVEN SDN BHD	Credit Account	ZND171157562489	Yes	Hub/Depo/Station Handling Issue	Express	Pending Responsible Staff Details	299.70	149.85	30-4-2024 11:08:41 AM	30-10-2025 04:15:52 PM	14-5-2024 11:08:41 AM	14-10-2024 09:57:49 AM		Audit Trail
CL/2024/04/V1/006100	Claim	Damage	TAN WEI LING	Credit Account	SY6040214762	No	Hub/Depo/Station Handling Issue	Express	Pending Responsible Staff Details	1363.00	200.00	30-4-2024 10:37:38 AM	14-6-2024 11:29:16 AM	14-5-2024 10:37:38 AM	12-6-2024 11:23:30 AM		Audit Trail
CL/2024/04/V1/006099	Claim	Lost	MR CHIN	Credit Account	770473082				Rejected	480.59		30-4-2024 10:30:09 AM		14-5-2024 10:30:09 AM			Audit Trail
CL/2024/04/V1/006098	Claim	Delay Delivery Premium Parcel	Helen chai	Prepaid Account	ZND171398488876	No	Hub/Depo/Station Handling Issue	Express	Pending Responsible Staff Details	118.00	100.00	29-4-2024 06:13:51 PM	16-8-2024 02:24:04 PM	13-5-2024 06:13:51 PM	14-8-2024 02:08:28 AM		Audit Trail

CL/2024/04/V1/006097	Claim	Damage	NEVORA SUPERSTORE	Credit Account	ZND171154866498	No	Force Majeure	Express	Pending Responsible Staff Details	419.00	200.00	29-4-2024 06:02:01 PM	14-6-2024 11:34:57 AM	13-5-2024 06:02:01 PM	12-6-2024 11:32:00 AM		Audit Trail
CL/2024/04/V1/006096	Claim	Damage	SPF HOME DECO SDN BHD	Credit Account	ZND171156606832	No	Hub/Depo/ Station Handling Issue	Express	Pending Responsible Staff Details	100.00	100.00	29-4-2024 04:42:47 PM	14-6-2024 11:15:29 AM	13-5-2024 04:42:47 PM	12-6-2024 11:02:52 AM		Audit Trail
CL/2024/04/V1/006095	Claim	Lost	SPF HOME DECO SDN BHD	Credit Account	RTSZND1711547780 05	No	Hub/Depo/ Station Handling Issue	Express	Rejected	200.00		29-4-2024 04:17:23 PM		13-5-2024 04:17:23 PM			Audit Trail
CL/2024/04/V1/006094	Claim	Damage	U & ME Electrical Sdn Bhd	Credit Account	ZND171160924618	Yes	Hub/Depo/ Station Handling Issue	Express	Pending by Claim Dept	2359.00		29-4-2024 03:59:06 PM	30-8-2024 10:42:52 AM	13-5-2024 03:59:06 PM			Audit Trail
CL/2024/04/V1/006093	Claim	Lost	Azizul Bin Saiman	Credit Account	ZND171148878407	No	Hub/Depo/ Station Handling Issue	Express	Rejected	165.14		29-4-2024 03:50:43 PM		13-5-2024 03:50:43 PM			Audit Trail
CL/2024/04/V1/006092	Claim	Lost	ARM GALLERY	Prepaid Account	ZND171151527316	No	Hub/Depo/ Station Handling Issue	Express	Rejected	44.00		29-4-2024 03:40:41 PM		13-5-2024 03:40:41 PM			Audit Trail
CL/2024/04/V1/006091	Claim	Damage	KING KONG WALL DECOR SDN BHD	Cash	ZND171160786971				Info Incomplete	250.00		29-4-2024 03:21:22 PM	2-5-2024 10:21:17 AM	13-5-2024 03:21:22 PM			Audit Trail
CL/2024/04/V1/006090	Claim	Delay Delivery Premium Parcel	FADZLEY BIN HASSAN	Credit Account	ZND171158403705	No	Force Majeure	Premium	Rejected	100.00		29-4-2024 02:43:53 PM		13-5-2024 02:43:53 PM			Audit Trail
CL/2024/04/V1/006089	Claim	Lost	Domica Furniture E-Commerce Sdn Bhd	Credit Account	ZND171155918561	No	Hub/Depo/ Station Handling Issue	Express	Rejected	169.80		29-4-2024 02:22:58 PM		13-5-2024 02:22:58 PM			Audit Trail
CL/2024/04/V1/006088	Claim	Delay Delivery Premium Parcel	Paperboy Logistics Sdn Bhd	Credit Account	ZND171398169607				Rejected	0.00		29-4-2024 08:57:40 AM		13-5-2024 08:57:40 AM			Audit Trail
CL/2024/04/V1/006087	Claim	Missing Content	SAFE REACH INTL LOGISTICS CO LIMITED	Credit Account	ZND1712136721357	No	Hub/Depo/ Station Handling Issue	Express	Pending Responsible Staff and Payment Details	378.00	200.00	28-4-2024 11:29:11 PM	19-5-2024 03:34:26 PM	12-5-2024 11:29:11 PM			Audit Trail
CL/2024/04/V1/006086	Claim	Damage FreshBox	sister forever love es	Prepaid Account	ZND171157300289				Rejected	0.00		27-4-2024 08:52:20 AM		11-5-2024 08:52:20 AM			Audit Trail

CL/2024/04/V1/006085	Claim	Damage FreshBox	sister forever love es	Prepaid Account	ZND171157306779				Rejected	1312.70		27-4-2024 08:49:29 AM		11-5-2024 08:49:29 AM			Audit Trail
CL/2024/04/V1/006084	Claim	Damage FreshBox	sister forever love es	Prepaid Account	ZND171157312909				Rejected	0.00		27-4-2024 08:46:05 AM		11-5-2024 08:46:05 AM			Audit Trail
CL/2024/04/V1/006083	Claim	Damage	CM WAN	Credit Account	ZND171162269861	No	Hub/Depo/ Station Handling Issue	Express	Pending Responsible Staff Details	332.45	200.00	26-4-2024 05:04:38 PM	26-8-2024 06:03:51 PM	10-5-2024 05:04:38 PM	24-8-2024 06:01:40 AM		Audit Trail
CL/2024/04/V1/006082	Claim	Lost	ABNER BEAUTY GLOBAL SDN BHD	Credit Account	ZND170022457561				Rejected	200.00		26-4-2024 04:13:29 PM		10-5-2024 04:13:29 PM			Audit Trail
CL/2024/04/V1/006081	Claim	Damage	Effa	Credit Account	ZND171158086236	No	Hub/Depo/ Station Handling Issue	Express	Rejected	100.00		26-4-2024 11:04:22 AM		10-5-2024 11:04:22 AM			Audit Trail
CL/2024/04/V1/006080	Claim	Damage	DOMUS ELECTRONIC HOME APPLIANCES	Credit Account	ZND171156004713	No	Hub/Depo/ Station Handling Issue	Express	Pending Responsible Staff Details	200.00	200.00	26-4-2024 10:13:07 AM	21-6-2024 10:49:22 AM	10-5-2024 10:13:07 AM	19-6-2024 10:45:09 AM		Audit Trail
CL/2024/04/V1/006079	Claim	Damage	CM WAN	Credit Account	ZND171160669151	No	Hub/Depo/ Station Handling Issue	Express	Pending Responsible Staff Details	218.72	200.00	25-4-2024 06:50:58 PM	28-7-2024 05:26:28 PM	9-5-2024 06:50:58 PM	26-7-2024 05:23:48 AM		Audit Trail
CL/2024/04/V1/006078	Claim	Missing Content	SAFE REACH	Credit Account	ZND171167922417 7	No	Hub/Depo/ Station Handling Issue	Express	Rejected	4154.22		25-4-2024 04:59:14 PM		9-5-2024 04:59:14 PM			Audit Trail
CL/2024/04/V1/006077	Claim	Damage	TANRADIO.COM ELECTRICAL SDN BHD	Credit Account	ZND171160998350	Yes	Hub/Depo/ Station Handling Issue	Express	Pending Responsible Staff Details	799.00	799.00	25-4-2024 03:27:23 PM	30-10-2025 03:41:10 PM	9-5-2024 03:27:23 PM	30-11-2024 04:37:50 AM		Audit Trail
CL/2024/04/V1/006076	Claim	Lost	Chong Yung Qi	Credit Account	HTG1713105916685	No	Hub/Depo/ Station Handling Issue	Express	Rejected	500.00		25-4-2024 12:48:13 PM		9-5-2024 12:48:13 PM			Audit Trail
CL/2024/04/V1/006075	Claim	Missing Content	SAFE REACH	Credit Account	ZND171282758457	No	Hub/Depo/ Station Handling Issue	Express	Rejected	262.95		25-4-2024 12:08:52 PM		9-5-2024 12:08:52 PM			Audit Trail
CL/2024/04/V1/006074	Claim	Damage	SAFE REACH	Credit Account	ZND171300206822	No	Hub/Depo/ Station Handling Issue	Express	Rejected	200.00		25-4-2024 11:42:46 AM		9-5-2024 11:42:46 AM			Audit Trail

CL/2024/04/V1/006073	Claim	Lost	Domica Furniture E-Commerce Sdn Bhd	Credit Account	ZND171154696521	No	Hub/Depo/Station Handling Issue	Express	Pending by Operation	335.90		25-4-2024 11:26:13 AM	28-4-2024 10:52:18 AM	9-5-2024 11:26:13 AM			Audit Trail
CL/2024/04/V1/006072	Claim	Lost	MMATRIX SDN BHD	Credit Account	ZND171159073440	No	Hub/Depo/Station Handling Issue	Express	Rejected	2499.00		25-4-2024 09:21:22 AM		9-5-2024 09:21:22 AM			Audit Trail
CL/2024/04/V1/006071	Claim	Damage	CHEW HOI LIANG	Credit Account	ZND171155229384	No	Hub/Depo/Station Handling Issue	Express	Pending Responsible Staff Details	200.00	200.00	25-4-2024 12:35:39 AM	2-6-2024 09:26:03 AM	9-5-2024 12:35:39 AM	31-5-2024 09:18:52 AM		Audit Trail
CL/2024/04/V1/006070	Claim	Damage	Long Mohd Shazwadi	Prepaid Account	ZND171160852652	Yes	Hub/Depo/Station Handling Issue	Express	Rejected	100.00		24-4-2024 06:26:26 PM		8-5-2024 06:26:26 PM			Audit Trail
CL/2024/04/V1/006069	Claim	Damage	DOMUS ELECTRONIC HOME APPLIANCES	Credit Account	ZND171156072248				Rejected	200.00		24-4-2024 04:38:48 PM		8-5-2024 04:38:48 PM			Audit Trail
CL/2024/04/V1/006068	Claim	Lost	MMATRIX SDN BHD	Credit Account	ZND171155116967	Yes	Hub/Depo/Station Handling Issue	Express	Rejected	2048.00		24-4-2024 02:53:18 PM		8-5-2024 02:53:18 PM			Audit Trail
CL/2024/04/V1/006067	Claim	Damage	Mohd Hazuan	Credit Account	ZND171156595266	Yes	Hub/Depo/Station Handling Issue	Express	Pending Responsible Staff Details	319.00	200.00	24-4-2024 02:20:12 PM	30-10-2025 03:08:47 PM	8-5-2024 02:20:12 PM	4-10-2024 10:05:36 AM		Audit Trail
CL/2024/04/V1/006066	Claim	Damage	De Pine Vietcis Sdn Bhd	Credit Account	ZND171160890517				Info Incomplete	11.66		24-4-2024 10:33:56 AM	27-4-2024 11:51:49 AM	8-5-2024 10:33:56 AM			Audit Trail
CL/2024/04/V1/006065	Claim	Damage	SYARIKAT VIPRO	Cash	ZND171089389277				Rejected	139.00		24-4-2024 10:10:59 AM		8-5-2024 10:10:59 AM			Audit Trail
CL/2024/04/V1/006064	Claim	Lost	MMATRIX	Credit Account	ZND171156424320				Rejected	899.00		24-4-2024 09:58:24 AM		8-5-2024 09:58:24 AM			Audit Trail
CL/2024/04/V1/006063	Claim	Lost	CT STABIL SDN BHD	Credit Account	ZND171157031602				Rejected	17.60		24-4-2024 09:28:50 AM		8-5-2024 09:28:50 AM			Audit Trail
CL/2024/04/V1/006062	Claim	Damage	SHU YONG	Cash	ZND171159910189	No	Hub/Depo/Station Handling Issue	Express	Pending Responsible Staff Details	299.00	200.00	23-4-2024 09:55:59 PM	27-7-2024 05:32:01 PM	7-5-2024 09:55:59 PM	25-7-2024 05:28:27 AM		Audit Trail
CL/2024/04/V1/006061	Claim	Damage	Servex (Malaysia) Sdn Bhd	Credit Account	ZND171153620299	No	Hub/Depo/Station Handling Issue	Express	Pending Responsible Staff Details	200.00	200.00	23-4-2024 06:41:29 PM	14-6-2024 02:45:06 PM	7-5-2024 06:41:29 PM	12-6-2024 02:37:50 AM		Audit Trail

CL/2024/04/V1/006060	Claim	Damage	SPF HOME DECO SDN BHD	Credit Account	ZND171156585359	No	Hub/Depo/ Station Handling Issue	Express	Pending Responsible Staff Details	100.00	100.00	23-4-2024 04:37:03 PM	2-6-2024 09:38:08 AM	7-5-2024 04:37:03 PM	31-5-2024 09:29:33 AM		Audit Trail
CL/2024/04/V1/006059	Claim	Damage	SPF HOME DECO SDN BHD	Credit Account	ZND171154005200	No	Hub/Depo/ Station Handling Issue	Express	Pending Responsible Staff Details	200.00	200.00	23-4-2024 04:30:07 PM	2-6-2024 09:41:35 AM	7-5-2024 04:30:07 PM	31-5-2024 09:39:05 AM		Audit Trail
CL/2024/04/V1/006058	Claim	Damage	SPF HOME DECO SDN BHD	Credit Account	ZND171154005538	No	Hub/Depo/ Station Handling Issue	Express	Pending Responsible Staff Details	200.00	200.00	23-4-2024 04:26:01 PM	2-6-2024 10:17:39 AM	7-5-2024 04:26:01 PM	31-5-2024 10:14:57 AM		Audit Trail
CL/2024/04/V1/006057	Claim	Damage	MY LIFE ESHOP	Credit Account	ZND171156082650				Rejected	50.00		23-4-2024 03:59:43 PM		7-5-2024 03:59:43 PM			Audit Trail
CL/2024/04/V1/006056	Claim	Damage	cammie tiong	Credit Account	CND1711575144020001				Rejected	200.00		23-4-2024 02:40:42 PM		7-5-2024 02:40:42 PM			Audit Trail
CL/2024/04/V1/006055	Claim	Lost	Domica Furniture E-Commerce Sdn Bhd	Credit Account	ZND171153244563				Rejected	103.80		23-4-2024 01:36:53 PM		7-5-2024 01:36:53 PM			Audit Trail
CL/2024/04/V1/006054	Claim	Lost	XINHE Furniture Industries Sdn. Bhd.	Credit Account	ZND171150325760				Info Incomplete	1000.00		23-4-2024 12:56:30 PM	26-4-2024 03:07:04 PM	7-5-2024 12:56:30 PM			Audit Trail
CL/2024/04/V1/006053	Claim	Lost	Khairatul Afzan	Credit Account	ZND171152756807				Info Incomplete	157.50		23-4-2024 12:39:40 PM	26-4-2024 03:04:14 PM	7-5-2024 12:39:40 PM			Audit Trail
CL/2024/04/V1/006052	Claim	Lost	QM LIVE EMPIRE	Credit Account	ZND170926711233	No	Hub/Depo/ Station Handling Issue	Express	Pending Responsible Staff Details	80.00	80.00	23-4-2024 12:30:05 PM	7-6-2024 02:42:09 PM	7-5-2024 12:30:05 PM	5-6-2024 02:35:28 AM		Audit Trail
CL/2024/04/V1/006051	Claim	Lost	MMATRIX	Credit Account	ZND171156426669				Rejected	4599.00		23-4-2024 10:50:39 AM		7-5-2024 10:50:39 AM			Audit Trail
CL/2024/04/V1/006050	Claim	Lost	MMATRIX	Credit Account	ZND171156429349				Rejected	10.00		23-4-2024 10:46:25 AM		7-5-2024 10:46:25 AM			Audit Trail
CL/2024/04/V1/006049	Claim	Lost	MMATRIX	Credit Account	ZND171155977490				Rejected	10.00		23-4-2024 10:29:24 AM		7-5-2024 10:29:24 AM			Audit Trail
CL/2024/04/V1/006048	Claim	Delay Delivery Premium Parcel	Paperboy Logistics Sdn Bhd	Credit Account	ZND171159752185				Rejected	0.00		22-4-2024 09:42:47 PM		6-5-2024 09:42:47 PM			Audit Trail
CL/2024/04/V1/006047	Claim	Delay Delivery Premium Parcel	Paperboy Logistics Sdn Bhd	Credit Account	ZND171159752017	No	Hub/Depo/ Station Handling Issue	Premium	Pending Responsible Staff Details	0.00	100.00	22-4-2024 09:40:16 PM	7-9-2024 12:17:38 PM	6-5-2024 09:40:16 PM	5-9-2024 12:12:57 PM		Audit Trail

CL/2024/04/V1/006046	Claim	Lost	OH LENS ASIA MARKETING	Credit Account	ZND171150650596	No	Hub/Depo/ Station Handling Issue	Express	Rejected	25.00		22-4-2024 05:37:12 PM		6-5-2024 05:37:12 PM			Audit Trail
CL/2024/04/V1/006045	Claim	Damage	Mr. Wilson	Prepaid Account	ZND171157684235				Info Incomplete	22790.00		22-4-2024 05:36:07 PM	26-4-2024 02:35:54 PM	6-5-2024 05:36:07 PM			Audit Trail
CL/2024/04/V1/006044	Claim	Damage	SPF HOME DECO SDN BHD	Credit Account	RTSZND1711471685 92	No	Hub/Depo/ Station Handling Issue	Express	Pending Responsible Staff Details	200.00	200.00	22-4-2024 05:19:35 PM	7-6-2024 02:54:14 PM	6-5-2024 05:19:35 PM	5-6-2024 02:49:12 AM		Audit Trail
CL/2024/04/V1/006043	Claim	Damage	SPF HOME DECO SDN BHD	Credit Account	ZND171152970487	No	Hub/Depo/ Station Handling Issue	Express	Pending Responsible Staff Details	100.00	100.00	22-4-2024 05:00:35 PM	7-6-2024 02:58:46 PM	6-5-2024 05:00:35 PM	5-6-2024 02:55:05 AM		Audit Trail
CL/2024/04/V1/006042	Claim	Lost	Ms. Shirley	Credit Account	ZND170613132648				Rejected	4740.00		22-4-2024 04:57:20 PM		6-5-2024 04:57:20 PM			Audit Trail
CL/2024/04/V1/006041	Claim	Damage	MY LIFE ESHOP	Prepaid Account	ZND171156688487				Rejected	20.00		22-4-2024 03:57:40 PM		6-5-2024 03:57:40 PM			Audit Trail
CL/2024/04/V1/006040	Claim	Damage	HEALTHY LINKS MEDICAL SUPPLIES SDN BHD	Credit Account	ZND171156772797				Rejected	200.00		22-4-2024 03:49:34 PM		6-5-2024 03:49:34 PM			Audit Trail
CL/2024/04/V1/006039	Claim	Damage	SPF HOME DECO SDN BHD	Credit Account	ZND171156607952	No	Hub/Depo/ Station Handling Issue	Express	Pending Responsible Staff Details	90.00	90.00	22-4-2024 03:46:06 PM	20-9-2024 02:41:21 PM	6-5-2024 03:46:06 PM	18-9-2024 02:38:01 AM		Audit Trail
CL/2024/04/V1/006038	Claim	Damage	pusat perabut smh	Prepaid Account	CND1711583643720 01	No	Hub/Depo/ Station Handling Issue	Express	Pending Responsible Staff and Payment Details	250.00	200.00	22-4-2024 03:40:04 PM	26-5-2024 11:42:45 AM	6-5-2024 03:40:04 PM			Audit Trail
CL/2024/04/V1/006037	Claim	Damage	Xinjing Kee	Credit Account	CND1711584989230 02	No	Hub/Depo/ Station Handling Issue	Express	Pending Responsible Staff Details	200.00	200.00	22-4-2024 02:03:00 PM	1-6-2024 04:58:12 PM	6-5-2024 02:03:00 PM	30-5-2024 04:57:38 AM		Audit Trail
CL/2024/04/V1/006036	Claim	Damage	Nurasyraf Bin Mohamad	Prepaid Account	ZND171151420099				Info Incomplete	0.00		22-4-2024 01:44:56 PM	25-4-2024 02:50:57 PM	6-5-2024 01:44:56 PM			Audit Trail
CL/2024/04/V1/006035	Claim	Damage	SPF HOME DECO SDN BHD	Credit Account	ZND171158085697	No	Hub/Depo/ Station Handling Issue	Express	Pending Responsible Staff Details	40.00	40.00	22-4-2024 12:39:30 PM	26-5-2024 02:54:51 PM	6-5-2024 12:39:30 PM	24-5-2024 02:50:48 AM		Audit Trail
CL/2024/04/V1/006034	Claim	Damage	CM Wan	Credit Account	ZND171157510879				Rejected	208.00		22-4-2024 12:38:43 PM		6-5-2024 12:38:43 PM			Audit Trail

CL/2024/04/V1/006033	Claim	Lost	MMATRIX	Credit Account	ZND171155408628	No	Hub/Depo/ Station Handling Issue	Express	Rejected	1099.00		22-4-2024 10:45:42 AM		6-5-2024 10:45:42 AM			Audit Trail
CL/2024/04/V1/006032	Claim	Damage	MMATRIX SDN BHD	Credit Account	ZND171157666903	No	Force Majeure	Express	Pending Responsible Staff Details	1899.00	200.00	22-4-2024 10:44:51 AM	31-5-2024 02:04:57 PM	6-5-2024 10:44:51 AM	29-5-2024 02:00:29 AM		Audit Trail
CL/2024/04/V1/006031	Claim	Lost	MMATRIX	Credit Account	ZND171156408160				Rejected	10.00		22-4-2024 10:37:39 AM		6-5-2024 10:37:39 AM			Audit Trail
CL/2024/04/V1/006030	Claim	Lost	MMATRIX	Credit Account	ZND171155260691				Rejected	10.00		22-4-2024 10:34:51 AM		6-5-2024 10:34:51 AM			Audit Trail
CL/2024/04/V1/006029	Claim	Lost	MMATRIX	Credit Account	ZND171155409625	No	Hub/Depo/ Station Handling Issue	Express	Rejected	1199.00		22-4-2024 10:32:47 AM		6-5-2024 10:32:47 AM			Audit Trail
CL/2024/04/V1/006028	Claim	Lost	MMATRIX	Credit Account	ZND171155262442				Rejected	10.00		22-4-2024 10:27:58 AM		6-5-2024 10:27:58 AM			Audit Trail
CL/2024/04/V1/006027	Claim	Lost	MMATRIX	Credit Account	ZND171155108092				Rejected	10.00		22-4-2024 10:25:54 AM		6-5-2024 10:25:54 AM			Audit Trail
CL/2024/04/V1/006026	Claim	Damage	SAFE REACH	Credit Account	ZND1713002066822				Rejected	200.00		22-4-2024 10:04:15 AM		6-5-2024 10:04:15 AM			Audit Trail
CL/2024/04/V1/006025	Claim	Damage	HEALTHY LINKS MEDICAL SUPPLIES SDN BHD	Credit Account	ZND171155751427				Rejected	250.00		22-4-2024 09:30:58 AM		6-5-2024 09:30:58 AM			Audit Trail
CL/2024/04/V1/006024	Claim	Lost	SPF HOME DECO SDN BHD	Credit Account	CND1711516650180001				Rejected	200.00		20-4-2024 05:35:30 PM		4-5-2024 05:35:30 PM			Audit Trail
CL/2024/04/V1/006023	Claim	Lost	SPF HOME DECO SDN BHD	Credit Account	CND1711516650180002				Rejected	200.00		20-4-2024 05:18:16 PM		4-5-2024 05:18:16 PM			Audit Trail
CL/2024/04/V1/006022	Claim	Lost	SPF HOME DECO SDN BHD	Credit Account	CND1711516650180003				Rejected	200.00		20-4-2024 05:03:03 PM		4-5-2024 05:03:03 PM			Audit Trail
CL/2024/04/V1/006021	Claim	Lost	SPF HOME DECO SDN BHD	Credit Account	CND1711516650180004				Rejected	200.00		20-4-2024 04:59:50 PM		4-5-2024 04:59:50 PM			Audit Trail

CL/2024/04/V1/006020	Claim	Lost	SPF HOME DECO SDN BHD	Credit Account	CND171151665018005				Rejected	200.00		20-4-2024 04:56:22 PM		4-5-2024 04:56:22 PM			Audit Trail
CL/2024/04/V1/006019	Claim	Damage	SPF HOME DECO SDN BHD	Credit Account	ZND171156605200	No	Force Majeure	Express	Pending Responsible Staff Details	40.00	40.00	20-4-2024 03:34:48 PM	26-9-2024 02:11:11 PM	4-5-2024 03:34:48 PM	24-9-2024 02:09:01 AM		Audit Trail
CL/2024/04/V1/006018	Claim	Damage	Nur Syamimi Binti Sha'ari	Prepaid Account	ZND171148314813	No	Hub/Depo/Station Handling Issue	Express	Pending Responsible Staff Details	60.00	60.00	20-4-2024 01:54:54 PM	26-8-2024 06:00:38 PM	4-5-2024 01:54:54 PM	24-8-2024 05:58:44 AM		Audit Trail
CL/2024/04/V1/006017	Claim	Delay Delivery Premium Parcel	Tiu	Credit Account	ZND171159034717	No	Hub/Depo/Station Handling Issue	Premium	Pending Responsible Staff and Payment Details	200.00	100.00	20-4-2024 11:05:41 AM	2-6-2024 02:32:59 PM	4-5-2024 11:05:41 AM			Audit Trail
CL/2024/04/V1/006016	Claim	Damage	SPECTRUM VIEW S/B	Credit Account	ZND171156147854				Info Incomplete	33.00		20-4-2024 09:41:18 AM	24-4-2024 02:01:08 PM	4-5-2024 09:41:18 AM			Audit Trail
CL/2024/04/V1/006015	Claim	Delay Delivery Premium Parcel	Paperboy Logistics Sdn Bhd	Credit Account	ZND171157463007	No	Hub/Depo/Station Handling Issue	Express	Pending Responsible Staff Details	0.00	100.00	20-4-2024 04:10:39 AM	15-5-2024 10:06:58 AM	4-5-2024 04:10:39 AM	13-5-2024 10:04:06 AM		Audit Trail
CL/2024/04/V1/006014	Claim	Damage	JNJ JANET ENTERPRISE	Credit Account	ZND171155550167				Rejected	200.00		19-4-2024 07:11:45 PM		3-5-2024 07:11:45 PM			Audit Trail
CL/2024/04/V1/006013	Claim	Damage	Fain	Credit Account	10252102980	No	Hub/Depo/Station Handling Issue	Express	Rejected	478.00		19-4-2024 06:20:26 PM		3-5-2024 06:20:26 PM			Audit Trail
CL/2024/04/V1/006012	Claim	Lost	Kevin Leong	Credit Account	SY6033267645	No	Hub/Depo/Station Handling Issue	Express	Pending by Operation	158.42		19-4-2024 06:15:52 PM	2-5-2024 03:19:16 PM	3-5-2024 06:15:52 PM			Audit Trail
CL/2024/04/V1/006011	Claim	Lost	SPF HOME DECO SDN BHD	Credit Account	ZND171155250289	No	Hub/Depo/Station Handling Issue	Express	Rejected	200.00		19-4-2024 05:43:31 PM		3-5-2024 05:43:31 PM			Audit Trail
CL/2024/04/V1/006010	Claim	Lost	SPF HOME DECO SDN BHD	Credit Account	CND171154878309001	No	Hub/Depo/Station Handling Issue	Express	Rejected	200.00		19-4-2024 05:43:18 PM		3-5-2024 05:43:18 PM			Audit Trail
CL/2024/04/V1/006009	Claim	Lost	SPF HOME DECO SDN BHD	Credit Account	ZND171154878309	No	Hub/Depo/Station Handling Issue	Express	Rejected	200.00		19-4-2024 05:40:08 PM		3-5-2024 05:40:08 PM			Audit Trail

CL/2024/04/V1/006008	Claim	Lost	SPF HOME DECO SDN BHD	Credit Account	ZND171154005125	No	Hub/Depo/Station Handling Issue	Express	Rejected	200.00		19-4-2024 05:35:00 PM		3-5-2024 05:35:00 PM			Audit Trail
CL/2024/04/V1/006007	Claim	Damage FreshBox	vivian	Credit Account	ZND171158528231	No	Hub/Depo/Station Handling Issue	FreshBox	Pending Responsible Staff Details	0.00	200.00	19-4-2024 05:32:16 PM	8-5-2024 09:50:55 AM	3-5-2024 05:32:16 PM	6-5-2024 09:38:31 AM		Audit Trail
CL/2024/04/V1/006006	Claim	Lost	SPF HOME DECO SDN BHD	Credit Account	ZND171154006252	No	Hub/Depo/Station Handling Issue	Express	Rejected	200.00		19-4-2024 05:25:43 PM		3-5-2024 05:25:43 PM			Audit Trail
CL/2024/04/V1/006005	Claim	Lost	SPF HOME DECO SDN BHD	Credit Account	CND1711534285810002	No	Hub/Depo/Station Handling Issue	Express	Rejected	200.00		19-4-2024 05:12:38 PM		3-5-2024 05:12:38 PM			Audit Trail
CL/2024/04/V1/006004	Claim	Damage	SPF HOME DECO SDN BHD	Credit Account	ZND171155998433	No	Hub/Depo/Station Handling Issue	Express	Pending Responsible Staff Details	100.00	100.00	19-4-2024 05:09:31 PM	26-5-2024 02:59:53 PM	3-5-2024 05:09:31 PM	24-5-2024 02:55:06 AM		Audit Trail
CL/2024/04/V1/006003	Claim	Lost	SPF HOME DECO SDN BHD	Credit Account	CND1711534285810001	No	Hub/Depo/Station Handling Issue	Express	Rejected	200.00		19-4-2024 05:09:23 PM		3-5-2024 05:09:23 PM			Audit Trail
CL/2024/04/V1/006002	Claim	Lost	SPF HOME DECO SDN BHD	Credit Account	ZND171153428581	No	Hub/Depo/Station Handling Issue	Express	Rejected	200.00		19-4-2024 04:59:50 PM		3-5-2024 04:59:50 PM			Audit Trail
CL/2024/04/V1/006001	Claim	Damage	HEALTHY LINKS MEDICAL SUPPLIES SDN BHD	Credit Account	ZND171157542733	Yes	Hub/Depo/Station Handling Issue	Express	Pending Responsible Staff Details and Pending Upload Payment from Insurance Company	1100.00	200.00	19-4-2024 04:57:08 PM		3-5-2024 04:57:08 PM	29-10-2025 04:15:27 AM		Audit Trail
CL/2024/04/V1/006000	Claim	Lost	SPF HOME DECO SDN BHD	Credit Account	ZND171154006375	No	Hub/Depo/Station Handling Issue	Express	Rejected	200.00		19-4-2024 04:43:04 PM		3-5-2024 04:43:04 PM			Audit Trail
CL/2024/04/V1/005999	Claim	Lost	SPF HOME DECO SDN BHD	Credit Account	ZND171154778494	No	Hub/Depo/Station Handling Issue	Express	Rejected	200.00		19-4-2024 04:32:11 PM		3-5-2024 04:32:11 PM			Audit Trail
CL/2024/04/V1/005998	Claim	Lost	SPF HOME DECO SDN BHD	Credit Account	ZND171154006481	No	Hub/Depo/Station Handling Issue	Express	Pending Responsible Staff Details	191.00	191.00	19-4-2024 04:22:26 PM	22-5-2024 10:52:57 AM	3-5-2024 04:22:26 PM	20-5-2024 10:47:24 AM		Audit Trail

CL/2024/04/V1/005997	Claim	Lost	SPF HOME DECO SDN BHD	Credit Account	ZND171154342701	No	Hub/Depo/ Station Handling Issue	Express	Pending Responsible Staff Details	200.00	200.00	19-4-2024 04:02:44 PM	15-6-2024 06:01:02 PM	3-5-2024 04:02:44 PM	13-6-2024 05:57:50 AM		Audit Trail
CL/2024/04/V1/005996	Claim	Damage	MY LIFE ESHOP	Prepaid Account	ZND171156082308				Rejected	20.00		19-4-2024 03:56:35 PM		3-5-2024 03:56:35 PM			Audit Trail
CL/2024/04/V1/005995	Claim	Damage	HJ EXPRESS	Credit Account	ZND171156255986				Info Incomplete	760.00		19-4-2024 03:15:12 PM	24-4-2024 03:41:14 PM	3-5-2024 03:15:12 PM			Audit Trail
CL/2024/04/V1/005994	Claim	Lost	caecilia cynthia	Credit Account	10251505821	No	Hub/Depo/ Station Handling Issue	Express	Pending Responsible Staff Details	143.50	143.50	19-4-2024 03:14:25 PM	10-5-2024 02:22:34 PM	3-5-2024 03:14:25 PM	8-5-2024 02:17:39 AM		Audit Trail
CL/2024/04/V1/005993	Claim	Delay Delivery Premium Parcel	CUSTOM ROD JAIHOO	Credit Account	ZND171157381202	No	Hub/Depo/ Station Handling Issue	Express	Pending Responsible Staff and Payment Details	16.80	13.80	19-4-2024 01:50:38 PM	31-5-2024 11:44:48 AM	3-5-2024 01:50:38 PM			Audit Trail
CL/2024/04/V1/005992	Claim	Damage	CUSTOM ROD JAIHOO	Cash	ZND171157529420	No	Hub/Depo/ Station Handling Issue	Express	Rejected	720.00		19-4-2024 01:42:43 PM		3-5-2024 01:42:43 PM			Audit Trail
CL/2024/04/V1/005991	Claim	Damage	CUSTOM ROD JAIHOO	Cash	ZND171149940189	No	Hub/Depo/ Station Handling Issue	Express	Rejected	720.00		19-4-2024 01:33:09 PM		3-5-2024 01:33:09 PM			Audit Trail
CL/2024/04/V1/005990	Claim	Lost	HAHA GOLDFISH	Cash	ZND171157205478	No	Hub/Depo/ Station Handling Issue	FreshBox	Rejected	250.00		19-4-2024 12:55:39 PM		3-5-2024 12:55:39 PM			Audit Trail
CL/2024/04/V1/005989	Claim	Damage	Kaira Technology (M) Sdn Bhd	Prepaid Account	ZND171153253091				Info Incomplete	199.00		19-4-2024 12:25:16 PM	25-4-2024 09:30:50 AM	3-5-2024 12:25:16 PM			Audit Trail
CL/2024/04/V1/005988	Claim	Damage	Abby Ekano Global	Credit Account	ZND171154737477	No	Hub/Depo/ Station Handling Issue	Express	Pending Responsible Staff Details	182.90	182.90	19-4-2024 12:23:58 PM	22-5-2024 04:01:50 PM	3-5-2024 12:23:58 PM	20-5-2024 03:39:40 AM		Audit Trail
CL/2024/04/V1/005987	Claim	Damage	SOON YIN HAOW	Credit Account	ZND171157527327				Info Incomplete	162.00		19-4-2024 09:51:43 AM	25-4-2024 09:17:36 AM	3-5-2024 09:51:43 AM			Audit Trail
CL/2024/04/V1/005986	Claim	Damage	MS KALAI	Credit Account	ZND171156614257	No	Hub/Depo/ Station Handling Issue	Express	Rejected	150.00		19-4-2024 09:29:49 AM		3-5-2024 09:29:49 AM			Audit Trail
CL/2024/04/V1/005985	Claim	Damage	T&T EXPRESS SERVICES	Credit Account	CND1711561368030001				Info Incomplete	50.00		18-4-2024 09:34:30 PM	21-4-2024 05:05:07 PM	2-5-2024 09:34:30 PM			Audit Trail

CL/2024/04/V1/005984	Claim	Damage	Yeap Kean Peng	Credit Account	ZND171156761654	Yes	Hub/Depo/Station Handling Issue	Express	Pending Responsible Staff Details	2099.00	2099.00	18-4-2024 05:51:05 PM	16-4-2025 03:53:32 PM	2-5-2024 05:51:05 PM	31-7-2024 04:24:51 AM		Audit Trail
CL/2024/04/V1/005983	Claim	Damage	SPF HOME DECO SDN BHD	Credit Account	ZND171154006627	No	Hub/Depo/Station Handling Issue	Express	Pending Responsible Staff Details	200.00	200.00	18-4-2024 05:29:35 PM	26-5-2024 03:04:21 PM	2-5-2024 05:29:35 PM	24-5-2024 03:00:21 AM		Audit Trail
CL/2024/04/V1/005982	Claim	Lost	SPF HOME DECO SDN BHD	Credit Account	CND171150739871002	No	Hub/Depo/Station Handling Issue	Express	Rejected	100.00		18-4-2024 04:20:43 PM		2-5-2024 04:20:43 PM			Audit Trail
CL/2024/04/V1/005981	Claim	Lost	SPF HOME DECO SDN BHD	Credit Account	CND171153426785001	No	Hub/Depo/Station Handling Issue	Express	Rejected	200.00		18-4-2024 03:52:02 PM		2-5-2024 03:52:02 PM			Audit Trail
CL/2024/04/V1/005980	Claim	Damage	SPF HOME DECO SDN BHD	Credit Account	ZND171153427720	No	Hub/Depo/Station Handling Issue	Express	Pending Responsible Staff Details	35.00	35.00	18-4-2024 03:33:23 PM	26-5-2024 03:08:25 PM	2-5-2024 03:33:23 PM	24-5-2024 03:04:55 AM		Audit Trail
CL/2024/04/V1/005979	Claim	Lost	Faizal bin Mohd Latip	Credit Account	ZND171152656749				Rejected	89.00		18-4-2024 03:07:54 PM		2-5-2024 03:07:54 PM			Audit Trail
CL/2024/04/V1/005978	Claim	Lost	DAMAI POTENSI SDN BHD	Credit Account	ZND170829475423				Rejected	32.13		18-4-2024 02:29:20 PM		2-5-2024 02:29:20 PM			Audit Trail
CL/2024/04/V1/005977	Claim	Damage	FAR EAST	Prepaid Account	ZND171156674015	No	Hub/Depo/Station Handling Issue	Express	Pending Responsible Staff Details	108.00	108.00	18-4-2024 02:09:33 PM	15-6-2024 01:53:22 PM	2-5-2024 02:09:33 PM	13-6-2024 01:49:40 AM		Audit Trail
CL/2024/04/V1/005976	Claim	Lost	DAMAI POTENSI SDN BHD	Credit Account	ZND170927434773	No	Hub/Depo/Station Handling Issue	Express	Rejected	101.83		18-4-2024 01:53:28 PM		2-5-2024 01:53:28 PM			Audit Trail
CL/2024/04/V1/005975	Claim	Lost	NGSHIAN YEE	Cash	ZND171154050675	No	Hub/Depo/Station Handling Issue	Express	Pending Responsible Staff Details	464.00	200.00	18-4-2024 01:11:17 PM	26-5-2024 03:28:21 PM	2-5-2024 01:11:17 PM	24-5-2024 03:08:43 AM		Audit Trail
CL/2024/04/V1/005974	Claim	Lost	Domica Furniture E-Commerce Sdn Bhd	Credit Account	ZND171150539242	No	Hub/Depo/Station Handling Issue	Express	Rejected	59.00		18-4-2024 11:27:54 AM		2-5-2024 11:27:54 AM			Audit Trail
CL/2024/04/V1/005973	Claim	Lost	VARIOUS FURNITURE SDN BHD	Credit Account	ZND171029168412	No	Hub/Depo/Station Handling Issue	Express	Pending Responsible Staff Details	113.00	113.00	18-4-2024 11:15:06 AM	21-6-2024 12:10:20 PM	2-5-2024 11:15:06 AM	19-6-2024 12:05:31 PM		Audit Trail

CL/2024/04/V1/005972	Claim	Damage	NATURAL ENERGIZING LAMP MANUFACTURING	Credit Account	ZND171150284791	No	Hub/Depo/Station Handling Issue	Express	Rejected	232.80		18-4-2024 10:55:40 AM		2-5-2024 10:55:40 AM			Audit Trail
CL/2024/04/V1/005971	Claim	Missing Content	SAFE REACH INTL LOGISTICS CO LIMITED	Credit Account	ZND1709804315619	No	Hub/Depo/Station Handling Issue	Express	Pending Responsible Staff Details	369.72	200.00	18-4-2024 10:07:55 AM	22-5-2024 09:54:49 AM	2-5-2024 10:07:55 AM	20-5-2024 09:39:00 AM		Audit Trail
CL/2024/04/V1/005970	Claim	Damage	ANNA EYECARE OPTOMETRY SDN. BHD	Credit Account	ZND170928272671	No	Hub/Depo/Station Handling Issue	Express	Pending Responsible Staff Details	8986.00	200.00	17-4-2024 07:41:25 PM	22-5-2024 04:11:23 PM	1-5-2024 07:41:25 PM	20-5-2024 04:03:26 AM		Audit Trail
CL/2024/04/V1/005969	Claim	Lost	YY Hew	Credit Account	10252058714	No	Hub/Depo/Station Handling Issue	Express	Pending Responsible Staff Details	378.00	200.00	17-4-2024 05:29:48 PM	31-5-2024 02:10:30 PM	1-5-2024 05:29:48 PM	29-5-2024 02:00:33 AM		Audit Trail
CL/2024/04/V1/005968	Claim	Lost	TIU WE HUAT	Credit Account	ZND170682676012	No	Hub/Depo/Station Handling Issue	Express	Pending Responsible Staff Details	450.00	200.00	17-4-2024 05:16:06 PM	26-5-2024 04:01:15 PM	1-5-2024 05:16:06 PM	24-5-2024 03:54:20 AM		Audit Trail
CL/2024/04/V1/005967	Claim	Delay Delivery Premium Parcel	Lwin Aye	Credit Account	ZND171156327706	No	Hub/Depo/Station Handling Issue	Premium	Pending Responsible Staff Details	200.00	100.00	17-4-2024 04:36:09 PM	22-5-2024 04:58:49 PM	1-5-2024 04:36:09 PM	20-5-2024 04:39:55 AM		Audit Trail
CL/2024/04/V1/005966	Claim	Lost	Domica Furniture E-Commerce Sdn Bhd	Credit Account	ZND171149652860	No	Hub/Depo/Station Handling Issue	Express	Rejected	281.90		17-4-2024 12:38:49 PM		1-5-2024 12:38:49 PM			Audit Trail
CL/2024/04/V1/005965	Claim	Lost	Domica Furniture E-Commerce Sdn Bhd	Credit Account	ZND171149652167	No	Hub/Depo/Station Handling Issue	Express	Rejected	169.80		17-4-2024 12:31:18 PM		1-5-2024 12:31:18 PM			Audit Trail
CL/2024/04/V1/005964	Claim	Damage FreshBox	ANAS FIRDAUS BIN ROHMAT HIDAYAT	Cash	ZND171149362912				Rejected	350.00		17-4-2024 11:15:17 AM		1-5-2024 11:15:17 AM			Audit Trail
CL/2024/04/V1/005963	Claim	Lost	TIN HEN MING	Credit Account	ZND171153632926	No	Hub/Depo/Station Handling Issue	Express	Rejected	200.00		17-4-2024 10:46:32 AM		1-5-2024 10:46:32 AM			Audit Trail
CL/2024/04/V1/005962	Claim	Damage	CT STABIL SDN BHD	Credit Account	ZND171150961555				Rejected	825.00		17-4-2024 09:05:36 AM		1-5-2024 09:05:36 AM			Audit Trail

CL/2024/04/V1/005961	Claim	Lost	Wong	Credit Account	TOP60710837	No	Hub/Depo/Station Handling Issue	Express	Pending by Operation	0.00		17-4-2024 01:37:46 AM	19-4-2024 03:17:15 PM	1-5-2024 01:37:46 AM			Audit Trail
CL/2024/04/V1/005960	Claim	Damage FreshBox	AGNA TRADING	Credit Account	ZND171030174860				Rejected	127.00		16-4-2024 11:04:09 PM		30-4-2024 11:04:09 PM			Audit Trail
CL/2024/04/V1/005959	Claim	Damage	PENI GROUP SDN. BHD	Credit Account	ZND171151456364	No	Hub/Depo/Station Handling Issue	Express	Pending Responsible Staff Details	32.90	32.90	16-4-2024 03:01:15 PM	15-8-2024 04:29:18 PM	30-4-2024 03:01:15 PM	13-8-2024 04:22:49 AM		Audit Trail
CL/2024/04/V1/005958	Claim	Lost	TANRADIO.COM ELECTRICAL SDN BHD	Credit Account	ZND171087756316	Yes	Hub/Depo/Station Handling Issue	Express	Rejected	919.00		16-4-2024 01:27:13 PM		30-4-2024 01:27:13 PM			Audit Trail
CL/2024/04/V1/005957	Claim	Damage	SYARIKAT VIPRO	Cash	ZND171089389277				Rejected	139.00		16-4-2024 12:05:09 PM		30-4-2024 12:05:09 PM			Audit Trail
CL/2024/04/V1/005956	Claim	Lost	EASY MAIL SDN BHD (CHAM TUCK LEE)	Credit Account	ZND171087929277	No	Driver Issue	Premium	Pending Responsible Staff Details	1180.00	200.00	16-4-2024 11:22:04 AM	22-5-2024 05:15:17 PM	30-4-2024 11:22:04 AM	20-5-2024 04:59:47 AM		Audit Trail
CL/2024/04/V1/005955	Claim	Lost	KEDAI UBTA & PERNIAGAAN FU SHEN	Credit Account	ZND170453956831	No	Force Majeure	Express	Pending Responsible Staff Details	332.00	200.00	15-4-2024 05:20:16 PM	15-5-2024 12:20:13 PM	29-4-2024 05:20:16 PM	13-5-2024 12:14:18 PM		Audit Trail
CL/2024/04/V1/005954	Claim	Damage	SPF HOME DECO SDN BHD	Credit Account	ZND171154005866	No	Hub/Depo/Station Handling Issue	Express	Pending Responsible Staff Details	200.00	200.00	15-4-2024 04:48:30 PM	31-5-2024 02:14:09 PM	29-4-2024 04:48:30 PM	29-5-2024 02:11:16 AM		Audit Trail
CL/2024/04/V1/005953	Claim	Damage	SPF HOME DECO SDN BHD	Credit Account	ZND171154005378	No	Hub/Depo/Station Handling Issue	Express	Pending Responsible Staff Details	200.00	200.00	15-4-2024 04:33:17 PM	31-5-2024 02:17:06 PM	29-4-2024 04:33:17 PM	29-5-2024 02:14:21 AM		Audit Trail
CL/2024/04/V1/005952	Claim	Lost	Domica Furniture E-Commerce Sdn Bhd	Credit Account	ZND171147527047	No	Hub/Depo/Station Handling Issue	Express	Rejected	169.80		15-4-2024 03:18:50 PM		29-4-2024 03:18:50 PM			Audit Trail
CL/2024/04/V1/005951	Claim	Lost	Domica Furniture E-Commerce Sdn Bhd	Credit Account	ZND171147463116	No	Hub/Depo/Station Handling Issue	Express	Rejected	169.80		15-4-2024 03:13:21 PM		29-4-2024 03:13:21 PM			Audit Trail
CL/2024/04/V1/005950	Claim	Lost	Muhammad Zul Haizam Bin Hussin	Cash	ZND170927297453				Info Incomplete	0.00		15-4-2024 02:07:12 PM	19-4-2024 10:57:01 AM	29-4-2024 02:07:12 PM			Audit Trail

CL/2024/04/V1/005949	Claim	Missing Content	Adrian Pong	Cash	ZND170557857218				Rejected	137.50		15-4-2024 01:59:33 PM		29-4-2024 01:59:33 PM			Audit Trail
CL/2024/04/V1/005948	Claim	Lost	Mideer Malaysia Sdn Bhd	Cash	ZND170610500129				Rejected	160.30		15-4-2024 12:06:59 PM		29-4-2024 12:06:59 PM			Audit Trail
CL/2024/04/V1/005947	Claim	Damage	NATURAL ENERGIZING LAMP MANUFACTURING	Credit Account	ZND171150284791				Rejected	232.80		15-4-2024 12:02:32 PM		29-4-2024 12:02:32 PM			Audit Trail
CL/2024/04/V1/005946	Claim	Delay Delivery Premium Parcel	Ekano Global SDN BHD	Credit Account	RTSZND1708630237 03				Rejected	157.80		15-4-2024 10:47:56 AM		29-4-2024 10:47:56 AM			Audit Trail
CL/2024/04/V1/005945	Claim	Damage	EFS	Credit Account	EFS1004080292	No	Hub/Depo/ Station Handling Issue	Express	Pending Responsible Staff Details	300.00	200.00	15-4-2024 10:21:40 AM	2-8-2024 03:34:21 PM	29-4-2024 10:21:40 AM	31-7-2024 03:31:43 AM		Audit Trail
CL/2024/04/V1/005944	Claim	Damage	Perabot Sungai Rambai Sdn Bhd	Credit Account	ZND171151707022	No	Hub/Depo/ Station Handling Issue	Express	Pending Responsible Staff and Payment Details	993.80	200.00	14-4-2024 06:49:04 PM	19-5-2024 03:26:52 PM	28-4-2024 06:49:04 PM			Audit Trail
CL/2024/04/V1/005943	Claim	Damage	SPF HOME DECO SDN BHD	Credit Account	ZND171153315768	No	Hub/Depo/ Station Handling Issue	Express	Pending Responsible Staff Details	95.00	95.00	13-4-2024 03:33:22 PM	22-5-2024 10:56:34 AM	27-4-2024 03:33:22 PM	20-5-2024 10:47:29 AM		Audit Trail
CL/2024/04/V1/005942	Claim	Damage	Servex (Malaysia) Sdn Bhd	Credit Account	CND1711509967790 06	No	Hub/Depo/ Station Handling Issue	Express	Pending Responsible Staff Details	200.00	200.00	12-4-2024 04:57:11 PM	26-5-2024 04:14:45 PM	26-4-2024 04:57:11 PM	24-5-2024 04:01:32 AM		Audit Trail
CL/2024/04/V1/005941	Claim	Damage	Servex (Malaysia) Sdn Bhd	Credit Account	ZND171150996113	No	Hub/Depo/ Station Handling Issue	Express	Pending Responsible Staff Details	31.04	31.04	12-4-2024 04:36:24 PM	26-5-2024 04:20:37 PM	26-4-2024 04:36:24 PM	24-5-2024 04:15:02 AM		Audit Trail
CL/2024/04/V1/005940	Claim	Damage	Servex (Malaysia) Sdn Bhd	Credit Account	CND171153834627019/CND171153834627005	No	Hub/Depo/ Station Handling Issue	Express	Pending Responsible Staff Details	200.00	200.00	12-4-2024 03:50:52 PM	26-5-2024 04:29:29 PM	26-4-2024 03:50:52 PM	24-5-2024 04:21:07 AM		Audit Trail
CL/2024/04/V1/005939	Claim	Delay Delivery Premium Parcel	MONSTER LOGISTICS GROUP SDN BHD	Prepaid Account	PSL010955PARNDD	No	Hub/Depo/ Station Handling Issue	Premium	Pending by Operation	0.00		12-4-2024 01:22:31 PM	18-4-2024 10:26:35 AM	26-4-2024 01:22:31 PM			Audit Trail
CL/2024/04/V1/005938	Claim	Damage FreshBox	Ng Chan Nam	Credit Account	ZND171153225746				Rejected	91.50		12-4-2024 10:17:00 AM		26-4-2024 10:17:00 AM			Audit Trail

CL/2024/04/V1/005937	Claim	Lost	Mindy Wong	Credit Account	10251623690	No	Hub/Depo/Station Handling Issue	Express	Rejected	4401.40		12-4-2024 09:13:00 AM		26-4-2024 09:13:00 AM			Audit Trail
CL/2024/04/V1/005936	Claim	Damage	LENG ONG	Credit Account	ZND171152728712	No	Hub/Depo/Station Handling Issue	Express	Pending Responsible Staff Details	300.00	200.00	10-4-2024 12:15:31 PM	18-5-2024 04:16:17 PM	24-4-2024 12:15:31 PM	16-5-2024 03:53:31 AM		Audit Trail
CL/2024/04/V1/005935	Claim	Lost	GOLDEN EXPRESS COURIER SERVICE	Credit Account	ZND171150372238	No	Hub/Depo/Station Handling Issue	Express	Pending Responsible Staff and Payment Details	100.00	89.00	9-4-2024 11:09:28 PM	2-6-2024 02:55:32 PM	23-4-2024 11:09:28 PM			Audit Trail
CL/2024/04/V1/005934	Claim	Lost	Tommy Lee	Cash	CND171089989538002	No	Hub/Depo/Station Handling Issue	Express	Pending Responsible Staff Details	260.00	212.50	9-4-2024 11:04:26 AM	15-5-2024 12:29:26 PM	23-4-2024 11:04:26 AM	13-5-2024 12:23:05 PM		Audit Trail
CL/2024/04/V1/005933	Claim	Missing Content	SAFE REACH INTL LOGISTICS CO LIMITED	Credit Account	ZND1709804315619				Rejected	369.72		8-4-2024 04:48:23 PM		22-4-2024 04:48:23 PM			Audit Trail
CL/2024/04/V1/005932	Claim	Damage	May	Credit Account	ZND171153323879	No	Hub/Depo/Station Handling Issue	Express	Rejected	59.00		8-4-2024 04:42:40 PM		22-4-2024 04:42:40 PM			Audit Trail
CL/2024/04/V1/005931	Claim	Damage	Thajun	Cash	ZND1710228731129				Info Incomplete	899.00		8-4-2024 04:22:34 PM	21-4-2024 05:13:32 PM	22-4-2024 04:22:34 PM			Audit Trail
CL/2024/04/V1/005930	Claim	Damage	mylife eshop	Credit Account	ZND171152457926	No	Hub/Depo/Station Handling Issue	Express	Rejected	32.00		8-4-2024 03:53:51 PM		22-4-2024 03:53:51 PM			Audit Trail
CL/2024/04/V1/005929	Claim	Damage	mylife eshop	Credit Account	ZND171153298207				Rejected	10.00		8-4-2024 03:24:56 PM		22-4-2024 03:24:56 PM			Audit Trail
CL/2024/04/V1/005928	Claim	Damage	DARSHOP	Credit Account	ZND171153893259	No	Hub/Depo/Station Handling Issue	Express	Pending Responsible Staff Details	200.00	200.00	8-4-2024 03:12:11 PM	18-5-2024 02:44:47 PM	22-4-2024 03:12:11 PM	16-5-2024 02:38:49 AM		Audit Trail
CL/2024/04/V1/005927	Claim	Damage	Athira Mokhtar	Prepaid Account	240404T7160WMF	No	Misrouted Issue	Express	Rejected	10.00		8-4-2024 02:24:17 PM		22-4-2024 02:24:17 PM			Audit Trail
CL/2024/04/V1/005926	Claim	Damage	DARSHOP	Credit Account	ZND171152808490	No	Hub/Depo/Station Handling Issue	Express	Pending Responsible Staff Details	200.00	200.00	8-4-2024 01:57:48 PM	18-5-2024 02:23:06 PM	22-4-2024 01:57:48 PM	16-5-2024 01:57:41 AM		Audit Trail

CL/2024/04/V1/005925	Claim	Damage	SPF HOME DECO SDN BHD	Credit Account	ZND171149772070	No	Hub/Depo/Station Handling Issue	Express	Pending Responsible Staff Details	100.00	100.00	8-4-2024 11:13:15 AM	18-5-2024 02:38:44 PM	22-4-2024 11:13:15 AM	16-5-2024 02:28:29 AM		Audit Trail
CL/2024/04/V1/005924	Claim	Damage	HEALTHY LINKS MEDICAL SUPPLIES SDN BHD	Credit Account	ZND171147486177	Yes	Hub/Depo/Station Handling Issue	Express	Pending Responsible Staff Details and Pending Upload Payment from Insurance Company	870.00	200.00	8-4-2024 10:31:44 AM		22-4-2024 10:31:44 AM	30-10-2025 11:13:36 AM		Audit Trail
CL/2024/04/V1/005923	Claim	Lost	PANG JIAN YAO	Credit Account	ZND171086574805	No	Hub/Depo/Station Handling Issue	Express	Pending Responsible Staff Details	130.00	130.00	8-4-2024 10:17:23 AM	18-5-2024 02:50:40 PM	22-4-2024 10:17:23 AM	16-5-2024 02:44:59 AM		Audit Trail
CL/2024/04/V1/005922	Claim	Delay Delivery Premium Parcel	Paperboy Logistics Sdn Bhd	Credit Account	ZND171152290431	No	Hub/Depo/Station Handling Issue	Premium	Rejected	0.00		8-4-2024 08:03:56 AM		22-4-2024 08:03:56 AM			Audit Trail
CL/2024/04/V1/005921	Claim	Damage	SPF HOME DECO SDN BHD	Credit Account	ZND171149778317	No	Hub/Depo/Station Handling Issue	Express	Pending Responsible Staff Details	30.00	30.00	7-4-2024 09:33:06 AM	1-8-2024 11:03:12 AM	21-4-2024 09:33:06 AM	30-7-2024 10:54:46 AM		Audit Trail
CL/2024/04/V1/005920	Claim	Damage	GOLDEN EXPRESS COURIER SERVICE	Credit Account	ZND171149761876				Rejected	300.00		7-4-2024 02:13:22 AM		21-4-2024 02:13:22 AM			Audit Trail
CL/2024/04/V1/005919	Claim	Damage	PUSAT PERABUT SMH n99	Prepaid Account	ZND171149357512	No	Hub/Depo/Station Handling Issue	Express	Pending Responsible Staff Details	250.00	200.00	6-4-2024 01:25:27 PM	18-5-2024 03:01:12 PM	20-4-2024 01:25:27 PM	16-5-2024 02:50:47 AM		Audit Trail
CL/2024/04/V1/005918	Claim	Lost	PKT LOGISTICS (M) SDN. BHD.	Credit Account	ZND171087452171	No	Hub/Depo/Station Handling Issue	Express	Pending Responsible Staff Details	200.00	200.00	6-4-2024 12:11:07 PM	20-7-2024 11:33:21 AM	20-4-2024 12:11:07 PM	18-7-2024 11:32:20 AM		Audit Trail
CL/2024/04/V1/005917	Claim	Lost	PKT LOGISTICS (M) SDN. BHD.	Credit Account	ZND171090643689	No	Hub/Depo/Station Handling Issue	Express	Pending Responsible Staff Details	200.00	200.00	6-4-2024 12:10:31 PM	20-7-2024 11:33:53 AM	20-4-2024 12:10:31 PM	18-7-2024 11:33:31 AM		Audit Trail
CL/2024/04/V1/005916	Claim	Damage	ooi eng chiew	Cash	ZND171151262170				Rejected	123.00		5-4-2024 09:34:54 PM		19-4-2024 09:34:54 PM			Audit Trail
CL/2024/04/V1/005915	Claim	Lost	soh soon yee	Prepaid Account	ZND170925274661	No	Hub/Depo/Station Handling Issue	Express	Pending Responsible Staff Details	128.90	128.90	5-4-2024 08:23:20 PM	18-5-2024 03:18:30 PM	19-4-2024 08:23:20 PM	16-5-2024 03:09:18 AM		Audit Trail

CL/2024/04/V1/005914	Claim	Damage	VSHOP	Credit Account	ZND171149920808	Yes	Hub/Depo/Station Handling Issue	Express	Pending Responsible Staff Details	163.00	100.00	5-4-2024 06:46:37 PM	12-7-2024 10:21:29 AM	19-4-2024 06:46:37 PM	31-5-2024 01:20:00 AM		Audit Trail
CL/2024/04/V1/005913	Claim	Damage	Roy Wong (VIP Gold Fish)	Cash	ZND171151293792	No	Hub/Depo/Station Handling Issue	Express	Pending Responsible Staff Details	228.50	200.00	5-4-2024 04:50:56 PM	18-5-2024 03:32:35 PM	19-4-2024 04:50:56 PM	16-5-2024 03:18:47 AM		Audit Trail
CL/2024/04/V1/005912	Claim	Damage	IMPERIUM PROPERTIES SDN BHD	Credit Account	ZND171147647516	No	Hub/Depo/Station Handling Issue	Express	Pending Responsible Staff Details	1140.54	200.00	5-4-2024 03:57:11 PM	18-5-2024 11:32:14 AM	19-4-2024 03:57:11 PM	16-5-2024 11:24:20 AM		Audit Trail
CL/2024/04/V1/005911	Claim	Damage	Yean	Credit Account	ZND171149892020	No	Hub/Depo/Station Handling Issue	Express	Pending Responsible Staff Details	0.00	200.00	5-4-2024 01:02:34 PM	28-7-2024 05:00:28 PM	19-4-2024 01:02:34 PM	26-7-2024 04:24:14 AM		Audit Trail
CL/2024/04/V1/005910	Claim	Damage	Norhidayah Nordin	Credit Account	ZND171029559999	No	Hub/Depo/Station Handling Issue	Express	Pending Responsible Staff Details	277.00	200.00	5-4-2024 12:50:31 PM	26-8-2024 05:57:54 PM	19-4-2024 12:50:31 PM	24-8-2024 05:55:35 AM		Audit Trail
CL/2024/04/V1/005909	Claim	Lost	KEDAI UBTA & PERNIAGAAN FU SHEN	Credit Account	ZND170453956831				Rejected	332.00		5-4-2024 12:28:23 PM		19-4-2024 12:28:23 PM			Audit Trail
CL/2024/04/V1/005908	Claim	Lost	Domica Furniture E-Commerce Sdn Bhd	Credit Account	ZND171089057374				Rejected	86.90		5-4-2024 12:03:47 PM		19-4-2024 12:03:47 PM			Audit Trail
CL/2024/04/V1/005907	Claim	Delay Delivery Premium Parcel	MAYFLAX SDN BHD	Credit Account	ZND171149906048	No	Hub/Depo/Station Handling Issue	Premium	Pending Responsible Staff Details	693.60	100.00	5-4-2024 10:54:00 AM	26-8-2024 05:54:29 PM	19-4-2024 10:54:00 AM	24-8-2024 05:51:54 AM		Audit Trail
CL/2024/04/V1/005906	Claim	Damage	TND EXPRESS (M) SDN BHD	Credit Account	ZND171150357990				Rejected	240.00		4-4-2024 07:34:59 PM		18-4-2024 07:34:59 PM			Audit Trail
CL/2024/04/V1/005905	Claim	Damage	PERNIAGAAN FU SHEN HANG	Prepaid Account	ZND171147099445				Info Incomplete	192.00		4-4-2024 04:29:12 PM	10-4-2024 12:07:20 PM	18-4-2024 04:29:12 PM			Audit Trail
CL/2024/04/V1/005904	Claim	Damage	S&S EXPRESS ENTERPRISE (STATION RANTAU PANJANG)	Credit Account	ZND171149473410				Info Incomplete	200.00		4-4-2024 04:10:44 PM	10-4-2024 11:55:52 AM	18-4-2024 04:10:44 PM			Audit Trail

CL/2024/04/V1/005903	Claim	Delay Delivery Premium Parcel	Paperboy Logistics Sdn Bhd	Credit Account	ZND171150517769	No	Hub/Depo/Station Handling Issue	Premium	Rejected	0.00		4-4-2024 03:48:58 PM		18-4-2024 03:48:58 PM			Audit Trail
CL/2024/04/V1/005902	Claim	Damage	Muhammad redzuan b kasmuri	Credit Account	ZND171147271773	Yes	Force Majeure	Express	Pending Responsible Staff Details	3699.00	3632.00	4-4-2024 03:38:17 PM	12-7-2024 10:06:44 AM	18-4-2024 03:38:17 PM	13-5-2024 10:53:09 AM		Audit Trail
CL/2024/04/V1/005901	Claim	Missing Content	Glorex Living Concept	Credit Account	CND171027893316001	No	Hub/Depo/Station Handling Issue	Express	Rejected	172.50		4-4-2024 03:27:11 PM		18-4-2024 03:27:11 PM			Audit Trail
CL/2024/04/V1/005900	Claim	Lost	ADS INTERNATIONAL EXPRESS SDN BHD	Credit Account	ZND171087460909	No	Hub/Depo/Station Handling Issue	Express	Pending Responsible Staff and Payment Details	400.00	200.00	4-4-2024 12:02:44 PM	18-4-2024 05:16:41 PM	18-4-2024 12:02:44 PM			Audit Trail
CL/2024/04/V1/005899	Claim	Lost	Domica Furniture E-Commerce Sdn Bhd	Credit Account	CND171085945064001				Rejected	67.00		4-4-2024 11:39:45 AM		18-4-2024 11:39:45 AM			Audit Trail
CL/2024/04/V1/005898	Claim	Lost	Domica Furniture E-Commerce Sdn Bhd	Credit Account	ZND171085945064				Rejected	104.80		4-4-2024 11:37:51 AM		18-4-2024 11:37:51 AM			Audit Trail
CL/2024/04/V1/005897	Claim	Damage FreshBox	MAYFLAX SDN BHD	Credit Account	ZND171151773539	No	Hub/Depo/Station Handling Issue	Premium	Pending Responsible Staff and Payment Details	800.00	200.00	4-4-2024 11:14:00 AM	18-5-2024 10:15:59 AM	18-4-2024 11:14:00 AM			Audit Trail
CL/2024/04/V1/005896	Claim	Delay Delivery Premium Parcel	Paperboy Logistics Sdn Bhd	Credit Account	ZND171026224425	No	Hub/Depo/Station Handling Issue	Premium	Pending Responsible Staff Details	0.00	100.00	4-4-2024 10:51:53 AM	18-5-2024 10:33:32 AM	18-4-2024 10:51:53 AM	16-5-2024 10:18:43 AM		Audit Trail
CL/2024/04/V1/005895	Claim	Delay Delivery Premium Parcel	Paperboy Logistics Sdn Bhd	Credit Account	ZND171030208275	No	Hub/Depo/Station Handling Issue	Premium	Rejected	0.00		4-4-2024 10:46:25 AM		18-4-2024 10:46:25 AM			Audit Trail
CL/2024/04/V1/005894	Claim	Lost	MULTIPRO TRADING & TRANSPORT SDN BHD	Cash	ZND171090601160	No	Hub/Depo/Station Handling Issue	Express	Pending Responsible Staff Details	78.00	78.00	4-4-2024 10:32:26 AM	12-5-2024 09:03:47 AM	18-4-2024 10:32:26 AM	10-5-2024 08:59:40 AM		Audit Trail
CL/2024/04/V1/005893	Claim	Delay Delivery Premium Parcel	MBE Bandar Sri Permaisuri	Credit Account	ZND171148804468	No	Hub/Depo/Station Handling Issue	Premium	Pending Responsible Staff and Payment Details	100.00	100.00	3-4-2024 06:58:41 PM	17-5-2024 05:08:50 PM	17-4-2024 06:58:41 PM			Audit Trail

CL/2024/04/V1/005892	Claim	Lost	JEANIE LOO YUEN YEE	Credit Account	ZND171087175643	No	Hub/Depo/Station Handling Issue	Express	Pending Responsible Staff Details	99.00	99.00	3-4-2024 06:07:52 PM	18-5-2024 10:44:50 AM	17-4-2024 06:07:52 PM	16-5-2024 10:35:26 AM		Audit Trail
CL/2024/04/V1/005891	Claim	Damage FreshBox	Mr King	Cash	ZND171149686483	No	Hub/Depo/Station Handling Issue	Premium	Pending Responsible Staff Details	200.00	100.00	3-4-2024 04:57:20 PM	18-5-2024 10:58:23 AM	17-4-2024 04:57:20 PM	16-5-2024 10:44:55 AM		Audit Trail
CL/2024/04/V1/005890	Claim	Damage	SYARIKAT VIPRO	Prepaid Account	ZND171089389277				Rejected	139.00		3-4-2024 04:35:33 PM		17-4-2024 04:35:33 PM			Audit Trail
CL/2024/04/V1/005889	Claim	Missing Content	Jane pl	Credit Account	ZND171087634386	No	Hub/Depo/Station Handling Issue	Express	Rejected	28.70		3-4-2024 04:23:39 PM		17-4-2024 04:23:39 PM			Audit Trail
CL/2024/04/V1/005888	Claim	Damage	FANNY	Cash	ZND171056370277				Rejected	100.00		3-4-2024 04:10:22 PM		17-4-2024 04:10:22 PM			Audit Trail
CL/2024/04/V1/005887	Claim	Damage	LILY	Cash	ZND171150192928				Rejected	300.00		3-4-2024 04:02:19 PM		17-4-2024 04:02:19 PM			Audit Trail
CL/2024/04/V1/005886	Claim	Damage	Aimi Nadirah	Credit Account	CND1710900177700001	No	Hub/Depo/Station Handling Issue	Express	Pending Responsible Staff Details	32.00	32.00	3-4-2024 02:21:18 PM	18-5-2024 11:24:06 AM	17-4-2024 02:21:18 PM	16-5-2024 11:05:30 AM		Audit Trail
CL/2024/04/V1/005885	Claim	Damage	SITI SARAH ZAID	Credit Account	ZND171147438039				Info Incomplete	200.00		3-4-2024 12:52:58 PM	7-4-2024 10:49:08 AM	17-4-2024 12:52:58 PM			Audit Trail
CL/2024/04/V1/005884	Claim	Damage	PROFESSIONAL VET ENTERPRISE SDN BHD	Credit Account	ZND171089904647				Rejected	165.00		3-4-2024 12:19:57 PM		17-4-2024 12:19:57 PM			Audit Trail
CL/2024/04/V1/005883	Claim	Lost	Domica Furniture E-Commerce Sdn Bhd	Credit Account	CND171085944395001	No	Hub/Depo/Station Handling Issue	Express	Rejected	67.00		3-4-2024 11:53:15 AM		17-4-2024 11:53:15 AM			Audit Trail
CL/2024/04/V1/005882	Claim	Lost	Domica Furniture E-Commerce Sdn Bhd	Credit Account	ZND171085944395	No	Hub/Depo/Station Handling Issue	Express	Rejected	104.80		3-4-2024 11:51:20 AM		17-4-2024 11:51:20 AM			Audit Trail
CL/2024/04/V1/005881	Claim	Missing Content	Jane pl	Credit Account	ZND171087634386				Rejected	15.45		3-4-2024 11:14:01 AM		17-4-2024 11:14:01 AM			Audit Trail
CL/2024/04/V1/005880	Claim	Damage	Servex (Malaysia) Sdn Bhd	Credit Account	CND171087901433008	No	Force Majeure	Express	Pending Responsible Staff Details	200.00	200.00	2-4-2024 06:20:26 PM	18-5-2024 03:53:20 PM	16-4-2024 06:20:26 PM	16-5-2024 03:32:43 AM		Audit Trail

CL/2024/04/V1/005879	Claim	Damage	COLOR LIFE SDN BHD	Cash	ZND171147887646				Info Incomplete	150.00		2-4-2024 05:01:30 PM	6-4-2024 12:44:59 PM	16-4-2024 05:01:30 PM			Audit Trail
CL/2024/04/V1/005878	Claim	Damage	Acer Sales & Services Sdn. Bhd.	Credit Account	ZND170922393693	No	Force Majeure	Express	Pending Responsible Staff Details	647.37	647.37	2-4-2024 04:14:25 PM	29-5-2024 09:25:02 AM	16-4-2024 04:14:25 PM	27-5-2024 09:19:44 AM		Audit Trail
CL/2024/04/V1/005877	Claim	Lost	ENHENGDA SDN. BHD.	Credit Account	ZND170922855405	No	Driver Issue	Express	Pending Responsible Staff and Payment Details	492.30	200.00	2-4-2024 04:10:44 PM	17-5-2024 12:02:46 PM	16-4-2024 04:10:44 PM			Audit Trail
CL/2024/04/V1/005876	Claim	Damage	MMATRIX SDN BHD	Credit Account	ZND171150193666	No	Force Majeure	Express	Pending Responsible Staff and Payment Details	6799.00	200.00	2-4-2024 03:54:35 PM	13-3-2025 01:38:08 PM	16-4-2024 03:54:35 PM			Audit Trail
CL/2024/04/V1/005875	Claim	Damage	SPF HOME DECO SDN BHD	Credit Account	ZND171146717678	No	Force Majeure	Express	Pending Responsible Staff Details	60.00	60.00	2-4-2024 03:51:09 PM	17-5-2024 02:18:15 PM	16-4-2024 03:51:09 PM	15-5-2024 02:14:39 AM		Audit Trail
CL/2024/04/V1/005874	Claim	Damage	SPF HOME DECO SDN BHD	Credit Account	ZND171089300210	No	Force Majeure	Express	Pending Responsible Staff Details	50.00	50.00	2-4-2024 03:38:44 PM	17-5-2024 02:20:44 PM	16-4-2024 03:38:44 PM	15-5-2024 02:14:41 AM		Audit Trail
CL/2024/04/V1/005873	Claim	Lost	Yap Kiat Yau	Credit Account	CYD2020900543K001	No	Hub/Depo/ Station Handling Issue	Express	Pending by Operation	324.00		2-4-2024 03:33:41 PM	7-4-2024 09:33:53 AM	16-4-2024 03:33:41 PM			Audit Trail
CL/2024/04/V1/005872	Claim	Damage	DOMUS ELECTRONIC HOME APPLIANCES	Credit Account	ZND171148553182	No	Hub/Depo/ Station Handling Issue	Express	Rejected	200.00		2-4-2024 03:25:25 PM		16-4-2024 03:25:25 PM			Audit Trail
CL/2024/04/V1/005871	Claim	Damage	SPF HOME DECO SDN BHD	Credit Account	ZND171090038157	No	Force Majeure	Express	Pending Responsible Staff Details	90.00	90.00	2-4-2024 03:09:04 PM	15-5-2024 10:29:46 AM	16-4-2024 03:09:04 PM	13-5-2024 10:16:33 AM		Audit Trail
CL/2024/04/V1/005870	Claim	Damage	DARSHOP ELECTRONIC HOME APPLIANCES	Credit Account	ZND171088798827	No	Hub/Depo/ Station Handling Issue	Express	Pending Responsible Staff Details	200.00	200.00	2-4-2024 01:10:54 PM	15-5-2024 10:16:18 AM	16-4-2024 01:10:54 PM	13-5-2024 10:12:57 AM		Audit Trail
CL/2024/04/V1/005869	Claim	Lost	Domica Furniture E-Commerce Sdn Bhd	Credit Account	ZND171027133009	No	Hub/Depo/ Station Handling Issue	Express	Rejected	203.10		2-4-2024 11:21:49 AM		16-4-2024 11:21:49 AM			Audit Trail
CL/2024/04/V1/005868	Claim	Lost	NUR NABILAH BT RAMLI	Credit Account	ZND171090010856	No	Hub/Depo/ Station Handling Issue	Express	Rejected	360.00		2-4-2024 10:35:13 AM		16-4-2024 10:35:13 AM			Audit Trail

CL/2024/04/V1/005867	Claim	Lost	AHMAD NADZRI AHMAD SURI	Credit Account	ZND171090012508				Rejected	371.00		2-4-2024 10:25:18 AM		16-4-2024 10:25:18 AM			Audit Trail
CL/2024/04/V1/005866	Claim	Damage	CHRIS TENG	Credit Account	ZND171090022040	No	Hub/Depo/ Station Handling Issue	Express	Rejected	20.00		2-4-2024 10:02:27 AM		16-4-2024 10:02:27 AM			Audit Trail
CL/2024/04/V1/005865	Claim	Damage	nasiruddin bin zulkefali	Credit Account	ZND171149129669				Rejected	105.00		2-4-2024 09:42:29 AM		16-4-2024 09:42:29 AM			Audit Trail
CL/2024/04/V1/005864	Claim	Lost	LOUIS NG	Credit Account	6565192200	No	Hub/Depo/ Station Handling Issue	Express	Pending by Operation	563.81		2-4-2024 09:30:22 AM	5-4-2024 11:56:27 AM	16-4-2024 09:30:22 AM			Audit Trail
CL/2024/04/V1/005863	Claim	Delay Delivery Premium Parcel	S.Diroupthi	Credit Account	ZND171089349103	No	Hub/Depo/ Station Handling Issue	Premium	Pending Responsible Staff Details	150.00	100.00	1-4-2024 11:59:22 PM	21-6-2024 02:29:45 PM	15-4-2024 11:59:22 PM	19-6-2024 02:13:43 AM		Audit Trail
CL/2024/04/V1/005862	Claim	Lost	RATHIKA MUNIANDY	Credit Account	ZND171088086276	No	Hub/Depo/ Station Handling Issue	Express	Pending Responsible Staff Details	178.00	178.00	1-4-2024 11:51:11 PM	2-6-2024 01:47:03 PM	15-4-2024 11:51:11 PM	31-5-2024 01:29:25 AM		Audit Trail
CL/2024/04/V1/005861	Claim	Damage	Ang See See	Credit Account	ZND171087598732	No	Hub/Depo/ Station Handling Issue	FreshBox	Rejected	0.00		1-4-2024 06:10:12 PM		15-4-2024 06:10:12 PM			Audit Trail
CL/2024/04/V1/005860	Claim	Damage	CT STABIL SDN BHD	Credit Account	ZND171088507993	No	Hub/Depo/ Station Handling Issue	Express	Rejected	525.60		1-4-2024 02:25:27 PM		15-4-2024 02:25:27 PM			Audit Trail
CL/2024/04/V1/005859	Claim	Lost	Myo Ko Ko	Credit Account	ZND171087252146				Rejected	600.00		1-4-2024 01:39:42 PM		15-4-2024 01:39:42 PM			Audit Trail
CL/2024/04/V1/005858	Claim	Damage	NANAJII HQ COFFEE HOUSE	Cash	ZND171029077912				Rejected	270.00		1-4-2024 12:32:22 PM		15-4-2024 12:32:22 PM			Audit Trail
CL/2024/04/V1/005857	Claim	Damage	Golden-Mah Bird's Nest Sdn Bhd/ Nesttrend	Prepaid Account	ZND171147467817	No	Hub/Depo/ Station Handling Issue	FreshBox	Pending Responsible Staff Details	219.20	200.00	1-4-2024 11:49:33 AM	15-5-2024 01:42:21 PM	15-4-2024 11:49:33 AM	13-5-2024 01:27:20 AM		Audit Trail

CL/2024/04/V1/005856	Claim	Damage	Ceva Logistics (M) Sdn Bhd	Credit Account	ZND170925030335	No	Hub/Depo/ Station Handling Issue	Express	Pending Responsible Staff Details and Pending Upload Payment from Insurance Company	0.00	200.00	1-4-2024 11:22:53 AM		15-4-2024 11:22:53 AM			Audit Trail
CL/2024/04/V1/005855	Claim	Lost	STEP MOTION	Credit Account	ZND170927792620	No	Hub/Depo/ Station Handling Issue	Express	Pending Responsible Staff and Payment Details	0.00	7.30	1-4-2024 10:46:26 AM	2-6-2024 03:57:38 PM	15-4-2024 10:46:26 AM			Audit Trail
CL/2024/04/V1/005854	Claim	Damage	Ceva Logistics (M) Sdn Bhd	Credit Account	ZND170928272701	No	Hub/Depo/ Station Handling Issue	Express	Pending Responsible Staff Details and Pending Upload Payment from Insurance Company	0.00	200.00	1-4-2024 10:19:22 AM		15-4-2024 10:19:22 AM			Audit Trail
CL/2024/03/V2/005844	Appeal	Lost	CYNTHIA TAN	Credit Account	ZND171029323101	No	Hub/Depo/ Station Handling Issue	Express	Completed	200.00	200.00	29-3-2024 03:36:08 PM		12-4-2024 03:36:08 PM	24-5-2024 05:39:01 AM	24-5-2024 05:39:33 PM	Audit Trail
CL/2024/03/V2/005821	Appeal	Damage	Ruhana Binti Ismail,	Credit Account	ZND171089148454	No	Hub/Depo/ Station Handling Issue	Express	Completed	180.00	180.00	27-3-2024 12:06:05 PM		10-4-2024 12:06:05 PM	16-5-2024 04:41:50 AM	16-5-2024 04:42:47 PM	Audit Trail
CL/2024/03/V2/005817	Appeal	Damage	MMATRIX SDN BHD	Credit Account	ZND171029306494	No	Hub/Depo/ Station Handling Issue	Express	Completed	200.00	200.00	27-3-2024 10:32:02 AM		10-4-2024 10:32:02 AM	11-3-2025 03:00:03 AM	11-3-2025 03:00:22 PM	Audit Trail
CL/2024/03/V2/005813	Appeal	Damage	MMATRIX SDN BHD	Credit Account	ZND171087454281	No	Hub/Depo/ Station Handling Issue	Express	Completed	200.00	200.00	26-3-2024 04:38:37 PM		9-4-2024 04:38:37 PM	11-3-2025 02:55:20 AM	11-3-2025 02:55:38 PM	Audit Trail
CL/2024/03/V2/005810	Appeal	Lost	SMH MAJU	Prepaid Account	ZND170920409556	No	Hub/Depo/ Station Handling Issue	Express	Completed	200.00	200.00	26-3-2024 02:26:35 PM		9-4-2024 02:26:35 PM	20-5-2024 05:32:31 AM	20-5-2024 05:33:05 PM	Audit Trail
CL/2024/03/V2/005799	Appeal	Lost	Kaira Technology (M) Sdn Bhd	Credit Account	CND1709134068520007	No	Hub/Depo/ Station Handling Issue	Express	Completed	200.00	200.00	25-3-2024 10:34:38 AM		8-4-2024 10:34:38 AM	7-10-2024 03:42:29 AM	7-10-2024 03:51:58 PM	Audit Trail
CL/2024/03/V2/005765	Appeal	Damage	HOME HEAVEN SDN BHD	Credit Account	ZND170924418851	Yes	Hub/Depo/ Station Handling Issue	Express	Completed	286.79	286.79	20-3-2024 06:25:32 PM		3-4-2024 06:25:32 PM	30-11-2024 04:25:54 AM	30-11-2024 04:26:38 PM	Audit Trail

CL/2024/03/V2/005760	Appeal	Damage	SPECTRUM VIEW SDN BHD	Credit Account	ZND176926971972	No	Hub/Depo/Station Handling Issue	Express	Completed	197.50	197.50	20-3-2024 12:47:30 PM		3-4-2024 12:47:30 PM	26-7-2024 04:16:02 AM	26-7-2024 04:17:21 PM	Audit Trail
CL/2024/03/V2/005758	Appeal	Lost	SMH MAJU	Prepaid Account	ZND176926669213	No	Hub/Depo/Station Handling Issue	Express	Completed	102.00	102.00	20-3-2024 10:06:05 AM		3-4-2024 10:06:05 AM	26-7-2024 02:57:13 AM	26-7-2024 02:58:28 PM	Audit Trail
CL/2024/03/V2/005754	Appeal	Damage	Ain umairah	Credit Account	ZND176921963514	No	Hub/Depo/Station Handling Issue	Express	Completed	40.00	40.00	19-3-2024 05:05:08 PM		2-4-2024 05:05:08 PM	16-5-2024 04:50:56 AM	16-5-2024 04:51:43 PM	Audit Trail
CL/2024/03/V2/005711	Appeal	Lost	Bibi Cheah	Credit Account	PDC000000207097	No	Driver Issue	Express	Completed	200.00	200.00	14-3-2024 10:39:09 AM		28-3-2024 10:39:09 AM	30-4-2024 02:08:34 AM	30-4-2024 02:19:34 PM	Audit Trail
CL/2024/03/V2/005656	Appeal	Lost	PriyaAlissandraSarah	Credit Account	ZND176913415656	No	Hub/Depo/Station Handling Issue	Express	Completed	200.00	200.00	5-3-2024 11:11:36 PM		19-3-2024 11:11:36 PM	8-5-2024 03:28:11 AM	8-5-2024 03:28:33 PM	Audit Trail
CL/2024/03/V2/005655	Appeal	Damage	Ivan Lau	Credit Account	ZND176862780676	No	Hub/Depo/Station Handling Issue	Express	Completed	180.00	180.00	5-3-2024 02:33:57 PM		19-3-2024 02:33:57 PM	25-3-2024 03:06:22 AM	25-3-2024 03:07:10 PM	Audit Trail
CL/2024/03/V1/005853	Claim	Lost	Muhammad Roszaiman Bin Hasnol	Cash	ZND176925531757				Info Incomplete	899.00		30-3-2024 07:08:23 PM	5-4-2024 09:15:36 AM	13-4-2024 07:08:23 PM			Audit Trail
CL/2024/03/V1/005852	Claim	Damage	SPF HOME DECO SDN BHD	Credit Account	ZND176089297480	No	Hub/Depo/Station Handling Issue	Express	Rejected	15.00		30-3-2024 05:02:35 PM		13-4-2024 05:02:35 PM			Audit Trail
CL/2024/03/V1/005851	Claim	Lost	SPF HOME DECO SDN BHD	Credit Account	ZND176027077662	No	Hub/Depo/Station Handling Issue	Express	Rejected	168.00		30-3-2024 04:45:07 PM		13-4-2024 04:45:07 PM			Audit Trail
CL/2024/03/V1/005850	Claim	Damage	PP HOME FURNITURE (M) SDN. BHD.	Prepaid Account	ZND176089501419	No	Hub/Depo/Station Handling Issue	Express	Pending Responsible Staff Details	120.00	120.00	30-3-2024 04:19:21 PM	23-5-2024 10:17:29 AM	13-4-2024 04:19:21 PM	21-5-2024 10:16:42 AM		Audit Trail
CL/2024/03/V1/005849	Claim	Damage	Xinjing Kee	Credit Account	ZND176089914752				Rejected	100.00		30-3-2024 01:53:38 PM		13-4-2024 01:53:38 PM			Audit Trail
CL/2024/03/V1/005848	Claim	Damage	MY LIFE ESHOP	Credit Account	ZND176089155940	No	Hub/Depo/Station Handling Issue	Express	Rejected	20.00		29-3-2024 04:57:42 PM		12-4-2024 04:57:42 PM			Audit Trail
CL/2024/03/V1/005847	Claim	Damage	Servex (Malaysia) Sdn Bhd	Credit Account	CND1710907231830004	No	Hub/Depo/Station Handling Issue	Express	Rejected	200.00		29-3-2024 04:54:31 PM		12-4-2024 04:54:31 PM			Audit Trail

CL/2024/03/V1/005846	Claim	Damage	ANDY LIM KEE JING	Credit Account	ZND171089679866	No	Hub/Depo/ Station Handling Issue	Express	Pending Responsible Staff Details	1959.00	1959.00	29-3-2024 04:42:38 PM	5-10-2024 09:53:43 AM	12-4-2024 04:42:38 PM	3-10-2024 09:46:53 AM		Audit Trail
CL/2024/03/V1/005845	Claim	Damage	Servex (Malaysia) Sdn Bhd	Credit Account	ZND171086316771	No	Hub/Depo/ Station Handling Issue	Express	Pending Responsible Staff Details	200.00	200.00	29-3-2024 04:34:00 PM	31-5-2024 09:06:01 AM	12-4-2024 04:34:00 PM	29-5-2024 09:05:31 AM		Audit Trail
CL/2024/03/V1/005844	Claim	Lost	CYNTHIA TAN	Credit Account	ZND171029323101	No	Hub/Depo/ Station Handling Issue	Express	Pending Responsible Staff and Payment Details	449.00	200.00	29-3-2024 03:36:08 PM	23-5-2024 11:14:28 AM	12-4-2024 03:36:08 PM			Audit Trail
CL/2024/03/V1/005843	Claim	Lost	SPF HOME DECO SDN BHD	Credit Account	CND170927002576001	No	Hub/Depo/ Station Handling Issue	Express	Rejected	200.00		29-3-2024 12:45:07 PM		12-4-2024 12:45:07 PM			Audit Trail
CL/2024/03/V1/005842	Claim	Damage	cammie tiong	Credit Account	ZND171089684815	No	Hub/Depo/ Station Handling Issue	Express	Rejected	120.00		29-3-2024 11:57:11 AM		12-4-2024 11:57:11 AM			Audit Trail
CL/2024/03/V1/005841	Claim	Damage	cammie tiong	Credit Account	ZND171086796481	No	Hub/Depo/ Station Handling Issue	Express	Rejected	120.00		29-3-2024 11:48:22 AM		12-4-2024 11:48:22 AM			Audit Trail
CL/2024/03/V1/005840	Claim	Damage	TAC & LIC FOOD CREATIONS	Prepaid Account	CND171089139902007	No	Hub/Depo/ Station Handling Issue	Express	Pending Responsible Staff Details	163.20	163.20	29-3-2024 09:23:25 AM	23-5-2024 10:02:17 AM	12-4-2024 09:23:25 AM	21-5-2024 10:01:39 AM		Audit Trail
CL/2024/03/V1/005839	Claim	Damage	ATMUA FURNISHING (M) SDN BHD	Credit Account	ZND170926805697	No	Hub/Depo/ Station Handling Issue	Express	Pending by Operation	995.00		28-3-2024 05:55:21 PM	3-4-2024 04:55:45 PM	11-4-2024 05:55:21 PM			Audit Trail
CL/2024/03/V1/005838	Claim	Damage	MY LIFE ESHOP	Credit Account	ZND171089156251				Rejected	50.00		28-3-2024 05:17:59 PM		11-4-2024 05:17:59 PM			Audit Trail
CL/2024/03/V1/005837	Claim	Damage	SPF HOME DECO SDN BHD	Credit Account	ZND171088364343	No	Hub/Depo/ Station Handling Issue	Express	Pending Responsible Staff Details	35.00	35.00	28-3-2024 03:20:40 PM	22-5-2024 10:59:41 AM	11-4-2024 03:20:40 PM	20-5-2024 10:47:34 AM		Audit Trail
CL/2024/03/V1/005836	Claim	Damage	Xinjing Kee	Credit Account	ZND171087647225	No	Hub/Depo/ Station Handling Issue	Express	Pending by Operation	200.00		28-3-2024 03:17:14 PM	3-4-2024 12:16:19 PM	11-4-2024 03:17:14 PM			Audit Trail
CL/2024/03/V1/005835	Claim	Damage	DARSHOP ELECTRONIC HOME APPLIANCES	Credit Account	ZND171088798193	No	Hub/Depo/ Station Handling Issue	Express	Pending Responsible Staff Details	200.00	200.00	28-3-2024 03:07:10 PM	15-5-2024 10:12:24 AM	11-4-2024 03:07:10 PM	13-5-2024 10:08:08 AM		Audit Trail

CL/2024/03/V1/005834	Claim	Delay Delivery Premium Parcel	Pakiam A/P Nadarajan	Credit Account	ZND171089849887	No	Hub/Depo/ Station Handling Issue	Express	Rejected	100.00		28-3-2024 10:29:05 AM		11-4-2024 10:29:05 AM			Audit Trail
CL/2024/03/V1/005833	Claim	Damage FreshBox	NUR MULIANA BINTI HUSAINI	Credit Account	ZND171087774884				Rejected	300.00		28-3-2024 09:21:39 AM		11-4-2024 09:21:39 AM			Audit Trail
CL/2024/03/V1/005832	Claim	Damage	PP HOME FURNITURE (M) SDN. BHD.	Prepaid Account	ZND171086063644	No	Hub/Depo/ Station Handling Issue	Express	Pending Responsible Staff Details	60.00	60.00	27-3-2024 06:13:09 PM	23-5-2024 10:13:08 AM	10-4-2024 06:13:09 PM	21-5-2024 10:12:35 AM		Audit Trail
CL/2024/03/V1/005831	Claim	Damage	CHA BEE HONG	Credit Account	ZND171086321812	No	Hub/Depo/ Station Handling Issue	Express	Pending Responsible Staff Details	898.00	200.00	27-3-2024 06:06:44 PM	15-5-2024 10:51:52 AM	10-4-2024 06:06:44 PM	13-5-2024 10:48:22 AM		Audit Trail
CL/2024/03/V1/005830	Claim	Damage	Nurul Hammirul Khalif bin Hazri	Cash	ZND171089728052				Rejected	41.00		27-3-2024 05:14:17 PM		10-4-2024 05:14:17 PM			Audit Trail
CL/2024/03/V1/005829	Claim	Damage	MYPOST SOLUTIONS	Credit Account	ZND171089509781				Rejected	40.28		27-3-2024 04:48:07 PM		10-4-2024 04:48:07 PM			Audit Trail
CL/2024/03/V1/005828	Claim	Lost	SPF HOME DECO SDN BHD	Credit Account	ZND171086097069				Rejected	200.00		27-3-2024 04:36:24 PM		10-4-2024 04:36:24 PM			Audit Trail
CL/2024/03/V1/005827	Claim	Damage	NAJATUL HAYAT BINTI MOHD ZAKI	Credit Account	ZND171026422852				Rejected	1630.00		27-3-2024 03:34:17 PM		10-4-2024 03:34:17 PM			Audit Trail
CL/2024/03/V1/005826	Claim	Delay Delivery Premium Parcel	Paperboy Logistics Sdn Bhd	Credit Account	ZND171088142064	No	Hub/Depo/ Station Handling Issue	Premium	Pending Responsible Staff Details	0.00	100.00	27-3-2024 03:03:35 PM	28-9-2024 11:37:46 AM	10-4-2024 03:03:35 PM	26-9-2024 11:28:55 AM		Audit Trail
CL/2024/03/V1/005825	Claim	Delay Delivery Premium Parcel	Paperboy Logistics Sdn Bhd	Credit Account	ZND171030208275				Rejected	0.00		27-3-2024 03:00:50 PM		10-4-2024 03:00:50 PM			Audit Trail
CL/2024/03/V1/005824	Claim	Delay Delivery Premium Parcel	Paperboy Logistics Sdn Bhd	Credit Account	ZND171026224425				Rejected	0.00		27-3-2024 02:51:27 PM		10-4-2024 02:51:27 PM			Audit Trail
CL/2024/03/V1/005823	Claim	Damage	Puan Nuru Atika Binti Hassan	Credit Account	ZND171086958711				Rejected	150.00		27-3-2024 02:13:18 PM		10-4-2024 02:13:18 PM			Audit Trail
CL/2024/03/V1/005822	Claim	Damage	SPF HOME DECO SDN BHD	Credit Account	ZND171087836360	No	Hub/Depo/ Station Handling Issue	Express	Pending Responsible Staff Details	53.00	53.00	27-3-2024 12:56:01 PM	7-9-2024 03:15:30 PM	10-4-2024 12:56:01 PM	5-9-2024 03:11:42 AM		Audit Trail

CL/2024/03/V1/005821	Claim	Damage	Ruhana Binti Ismail,	Credit Account	ZND171089148454	No	Hub/Depo/ Station Handling Issue	Express	Pending Responsible Staff and Payment Details	180.00	180.00	27-3-2024 12:06:05 PM	17-5-2024 11:36:42 AM	10-4-2024 12:06:05 PM			Audit Trail
CL/2024/03/V1/005820	Claim	Damage	Precious Little 1 Sdn Bhd	Credit Account	ZND171089570156				Rejected	169.00		27-3-2024 11:30:46 AM		10-4-2024 11:30:46 AM			Audit Trail
CL/2024/03/V1/005819	Claim	Lost	CL SCOOTER ACCESSORIES ACCESSORIES CENTRE	Credit Account	ZND171087763345				Rejected	73.80		27-3-2024 11:17:57 AM		10-4-2024 11:17:57 AM			Audit Trail
CL/2024/03/V1/005818	Claim	Damage	CM wan	Credit Account	ZND171088773848	No	Hub/Depo/ Station Handling Issue	Express	Pending Responsible Staff Details	245.73	200.00	27-3-2024 11:14:12 AM	18-5-2024 05:17:29 PM	10-4-2024 11:14:12 AM	16-5-2024 04:51:58 AM		Audit Trail
CL/2024/03/V1/005817	Claim	Damage	MMATRIX SDN BHD	Credit Account	ZND171029306494	No	Hub/Depo/ Station Handling Issue	Express	Pending Responsible Staff Details and Pending Upload Payment from Insurance Company	1999.00	200.00	27-3-2024 10:32:02 AM		10-4-2024 10:32:02 AM			Audit Trail
CL/2024/03/V1/005816	Claim	Lost	Hot & Fiery	Credit Account	ZND171026204311	No	Hub/Depo/ Station Handling Issue	Express	Pending Responsible Staff Details	115.00	115.00	27-3-2024 10:13:39 AM	15-5-2024 11:51:38 AM	10-4-2024 10:13:39 AM	13-5-2024 11:45:00 AM		Audit Trail
CL/2024/03/V1/005815	Claim	Damage	Hot & Fiery	Credit Account	ZND170927563244				Info Incomplete	115.00		27-3-2024 10:00:40 AM	31-3-2024 03:38:45 PM	10-4-2024 10:00:40 AM			Audit Trail
CL/2024/03/V1/005814	Claim	Damage	AIK HOE	Credit Account	ZND171088455195	No	Hub/Depo/ Station Handling Issue	Express	Rejected	88.00		26-3-2024 05:21:50 PM		9-4-2024 05:21:50 PM			Audit Trail
CL/2024/03/V1/005813	Claim	Damage	MMATRIX SDN BHD	Credit Account	ZND171087454281	No	Hub/Depo/ Station Handling Issue	Express	Pending Responsible Staff and Payment Details	1199.00	200.00	26-3-2024 04:38:37 PM	13-3-2025 02:30:23 PM	9-4-2024 04:38:37 PM			Audit Trail
CL/2024/03/V1/005812	Claim	Damage	NANAJII HQ COFFEE HOUSE	Credit Account	ZND171029077912				Rejected	540.00		26-3-2024 04:06:41 PM		9-4-2024 04:06:41 PM			Audit Trail

CL/2024/03/V1/005811	Claim	Damage	PTM PROGRESS TRADING & MARKETING SDN BHD	Credit Account	ZND170923256317	No	Hub/Depo/ Station Handling Issue	Express	Pending Responsible Staff Details	0.00	200.00	26-3-2024 03:18:01 PM	26-5-2024 05:52:01 PM	9-4-2024 03:18:01 PM	24-5-2024 05:42:07 AM		Audit Trail
CL/2024/03/V1/005810	Claim	Lost	SMH MAJU	Prepaid Account	ZND170920409556	No	Hub/Depo/ Station Handling Issue	Express	Pending Responsible Staff and Payment Details	200.00	200.00	26-3-2024 02:26:35 PM	20-5-2024 03:12:58 PM	9-4-2024 02:26:35 PM			Audit Trail
CL/2024/03/V1/005809	Claim	Damage	Yean	Credit Account	ZND170927046464				Rejected	0.00		26-3-2024 01:34:46 PM		9-4-2024 01:34:46 PM			Audit Trail
CL/2024/03/V1/005808	Claim	Damage	TAC & LIC FOOD CREATIONS	Prepaid Account	ZND171089139902	No	Hub/Depo/ Station Handling Issue	Express	Info Insufficient	163.20		26-3-2024 12:05:41 PM	25-4-2024 05:06:39 PM	9-4-2024 12:05:41 PM			Audit Trail
CL/2024/03/V1/005807	Claim	Damage	NORHAFIZAH BINTI SALLEHUDIN	Credit Account	ZND171088479566	Yes	Hub/Depo/ Station Handling Issue	Express	Pending Responsible Staff Details	443.00	200.00	26-3-2024 10:34:26 AM	16-4-2025 03:16:06 PM	9-4-2024 10:34:26 AM	19-3-2025 02:59:31 AM		Audit Trail
CL/2024/03/V1/005806	Claim	Lost	PENI GROUP SDN. BHD	Credit Account	ZND171025478089	No	Hub/Depo/ Station Handling Issue	Express	Pending Responsible Staff Details	34.90	34.90	26-3-2024 09:30:05 AM	7-6-2024 03:04:52 PM	9-4-2024 09:30:05 AM	5-6-2024 02:59:41 AM		Audit Trail
CL/2024/03/V1/005805	Claim	Lost	MANMINDER	Credit Account	ZND170683091241				Rejected	200.00		25-3-2024 10:25:18 PM		8-4-2024 10:25:18 PM			Audit Trail
CL/2024/03/V1/005804	Claim	Delay Delivery Premium Parcel	P4511755000	Prepaid Account	ZND171088412068	No	Hub/Depo/ Station Handling Issue	Premium	Rejected	100.00		25-3-2024 06:19:58 PM		8-4-2024 06:19:58 PM			Audit Trail
CL/2024/03/V1/005803	Claim	Damage	SPF HOME DECO SDN BHD	Credit Account	CND170925307956001	No	Hub/Depo/ Station Handling Issue	Express	Pending Responsible Staff Details	95.00	95.00	25-3-2024 04:34:44 PM	26-5-2024 05:57:25 PM	8-4-2024 04:34:44 PM	24-5-2024 05:53:24 AM		Audit Trail
CL/2024/03/V1/005802	Claim	Damage	ADIBAH INSYIRAH BINTI SALEHIN	Cash	CND171087904069001	No	Hub/Depo/ Station Handling Issue	Express	Pending Responsible Staff Details	90.60	90.60	25-3-2024 02:49:47 PM	23-5-2024 10:24:53 AM	8-4-2024 02:49:47 PM	21-5-2024 10:17:43 AM		Audit Trail
CL/2024/03/V1/005801	Claim	Damage	ANDY LIM KEE JING	Credit Account	ZND171029461391	Yes	Hub/Depo/ Station Handling Issue	Express	Pending Responsible Staff Details	369.00	184.50	25-3-2024 02:29:43 PM	16-4-2025 03:03:04 PM	8-4-2024 02:29:43 PM	30-11-2024 04:04:37 AM		Audit Trail
CL/2024/03/V1/005800	Claim	Damage	SIM JIN AIK	Credit Account	CND170560411803002				Info Incomplete	126.00		25-3-2024 01:56:10 PM	29-3-2024 12:10:09 PM	8-4-2024 01:56:10 PM			Audit Trail

CL/2024/03/V1/005799	Claim	Lost	Kaira Technology (M) Sdn Bhd	Credit Account	CND170913406852007	No	Hub/Depo/Station Handling Issue	Express	Pending Responsible Staff and Payment Details	370.00	200.00	25-3-2024 10:34:38 AM	5-10-2024 05:34:00 PM	8-4-2024 10:34:38 AM			Audit Trail
CL/2024/03/V1/005798	Claim	Damage	PROFESSIONAL VET ENTERPRISE SDN BHD	Credit Account	ZND171030052397	No	Hub/Depo/Station Handling Issue	Express	Pending Responsible Staff Details	480.00	200.00	25-3-2024 10:32:46 AM	1-6-2024 05:14:17 PM	8-4-2024 10:32:46 AM	30-5-2024 05:09:51 AM		Audit Trail
CL/2024/03/V1/005797	Claim	Damage	Darshop	Credit Account	ZND171085921006	No	Misrouted Issue	Express	Pending Responsible Staff Details	200.00	200.00	24-3-2024 07:15:53 PM	27-8-2025 09:34:14 AM	7-4-2024 07:15:53 PM	25-8-2025 09:33:57 AM		Audit Trail
CL/2024/03/V1/005796	Claim	Damage	SPF HOME DECO SDN BHD	Credit Account	ZND171028792519	No	Hub/Depo/Station Handling Issue	Express	Pending Responsible Staff Details	70.00	70.00	24-3-2024 04:16:29 PM	26-9-2024 02:12:44 PM	7-4-2024 04:16:29 PM	24-9-2024 02:11:15 AM		Audit Trail
CL/2024/03/V1/005795	Claim	Damage	SPF HOME DECO SDN BHD	Credit Account	ZND171026479429	No	Hub/Depo/Station Handling Issue	Express	Pending Responsible Staff Details	50.00	50.00	24-3-2024 03:24:51 PM	22-5-2024 10:49:40 AM	7-4-2024 03:24:51 PM	20-5-2024 10:47:36 AM		Audit Trail
CL/2024/03/V1/005794	Claim	Damage	SPF HOME DECO SDN BHD	Credit Account	ZND171030054094	No	Hub/Depo/Station Handling Issue	Express	Pending Responsible Staff Details	30.00	30.00	24-3-2024 01:48:29 PM	15-5-2024 10:39:32 AM	7-4-2024 01:48:29 PM	13-5-2024 10:16:36 AM		Audit Trail
CL/2024/03/V1/005793	Claim	Delay Delivery Premium Parcel	PANG KOK ENG	Credit Account	ZND171088060467	No	Hub/Depo/Station Handling Issue	Premium	Rejected	195.90		24-3-2024 12:53:59 PM		7-4-2024 12:53:59 PM	13-5-2024 04:02:07 AM		Audit Trail
CL/2024/03/V1/005792	Claim	Damage	Dean	Credit Account	ZND170925838191				Rejected	200.00		24-3-2024 08:51:29 AM		7-4-2024 08:51:29 AM			Audit Trail
CL/2024/03/V1/005791	Claim	Damage	8TO8 SDN BHD	Credit Account	ZND171029484291				Rejected	138.00		23-3-2024 12:15:21 PM		6-4-2024 12:15:21 PM			Audit Trail
CL/2024/03/V1/005790	Claim	Damage	MASRIZA BINTI ZAKARIA	Credit Account	ZND171086588239				Rejected	0.00		22-3-2024 04:30:57 PM		5-4-2024 04:30:57 PM			Audit Trail
CL/2024/03/V1/005789	Claim	Damage	De Pine Vietcis Sdn Bhd	Credit Account	ZND170925674126				Info Incomplete	27.98		22-3-2024 03:41:11 PM	28-3-2024 02:45:35 PM	5-4-2024 03:41:11 PM			Audit Trail
CL/2024/03/V1/005788	Claim	Damage	Alex Thai	Credit Account	ZND171029422019	No	Hub/Depo/Station Handling Issue	Express	Pending Responsible Staff Details	158.40	158.40	22-3-2024 03:14:02 PM	22-5-2024 10:35:10 AM	5-4-2024 03:14:02 PM	20-5-2024 10:28:35 AM		Audit Trail
CL/2024/03/V1/005787	Claim	Damage	WAH LEE ELECTRICAL STORE SDN BHD	Cash	ZND171086830406				Rejected	59.00		22-3-2024 02:40:33 PM		5-4-2024 02:40:33 PM			Audit Trail

CL/2024/03/V1/005786	Claim	Damage	DE HOME INTERIOR FURNISHING	Credit Account	ZND170924875104,ZND170862397621				Rejected	400.00		22-3-2024 01:00:04 PM		5-4-2024 01:00:04 PM			Audit Trail
CL/2024/03/V1/005785	Claim	Lost	NG CHONG SWEE	Credit Account	ZND171030016665	No	Hub/Depo/ Station Handling Issue	Express	Rejected	200.00		22-3-2024 12:02:48 PM		5-4-2024 12:02:48 PM			Audit Trail
CL/2024/03/V1/005784	Claim	Damage	ANDY LIM KEE JING	Credit Account	ZND171085976617	Yes	Hub/Depo/ Station Handling Issue	Express	Pending Responsible Staff Details	369.00	221.40	22-3-2024 11:59:37 AM	16-4-2025 02:33:22 PM	5-4-2024 11:59:37 AM	10-10-2024 03:48:39 AM		Audit Trail
CL/2024/03/V1/005783	Claim	Damage	Muhammad Suhairi Bin yusoff	Credit Account	ZND171092 8072134				Info Incomplete	222.00		22-3-2024 11:06:23 AM	28-3-2024 10:34:44 AM	5-4-2024 11:06:23 AM			Audit Trail
CL/2024/03/V1/005782	Claim	Damage	Servex (Malaysia) Sdn Bhd	Credit Account	CND171025932413020	No	Hub/Depo/ Station Handling Issue	Express	Pending Responsible Staff Details	339.00	200.00	21-3-2024 05:27:31 PM	31-5-2024 09:06:28 AM	4-4-2024 05:27:31 PM	29-5-2024 09:06:04 AM		Audit Trail
CL/2024/03/V1/005781	Claim	Lost	CM Wan	Credit Account	CND170926998153005	No	Hub/Depo/ Station Handling Issue	Express	Rejected	570.00		21-3-2024 03:53:53 PM		4-4-2024 03:53:53 PM			Audit Trail
CL/2024/03/V1/005780	Claim	Lost	CM Wan	Credit Account	CND170926998153004	No	Hub/Depo/ Station Handling Issue	Express	Rejected	570.00		21-3-2024 03:52:58 PM		4-4-2024 03:52:58 PM			Audit Trail
CL/2024/03/V1/005779	Claim	Lost	CM Wan	Credit Account	CND170926998153003	No	Hub/Depo/ Station Handling Issue	Express	Rejected	570.00		21-3-2024 03:51:48 PM		4-4-2024 03:51:48 PM			Audit Trail
CL/2024/03/V1/005778	Claim	Lost	CM Wan	Credit Account	CND170926998153002	No	Hub/Depo/ Station Handling Issue	Express	Rejected	570.00		21-3-2024 03:50:45 PM		4-4-2024 03:50:45 PM			Audit Trail
CL/2024/03/V1/005777	Claim	Lost	CM wan	Credit Account	CND170926998153001	No	Hub/Depo/ Station Handling Issue	Express	Rejected	570.00		21-3-2024 03:49:42 PM		4-4-2024 03:49:42 PM			Audit Trail
CL/2024/03/V1/005776	Claim	Lost	CM Wan	Credit Account	ZND170926998153	No	Hub/Depo/ Station Handling Issue	Express	Rejected	570.00		21-3-2024 03:48:15 PM		4-4-2024 03:48:15 PM			Audit Trail
CL/2024/03/V1/005775	Claim	Damage	MMATRIX SDN BHD	Credit Account	ZND171029625984	No	Hub/Depo/ Station Handling Issue	Express	Pending Responsible Staff Details	1399.00	200.00	21-3-2024 03:47:54 PM	22-5-2024 11:31:49 AM	4-4-2024 03:47:54 PM	20-5-2024 11:01:51 AM		Audit Trail
CL/2024/03/V1/005774	Claim	Damage	SPF HOME DECO SDN BHD	Credit Account	ZND171026473243	No	Hub/Depo/ Station Handling Issue	Express	Rejected	30.00		21-3-2024 03:43:08 PM		4-4-2024 03:43:08 PM			Audit Trail

CL/2024/03/V1/005773	Claim	Lost	JESSLYN BOUTIQUE	Credit Account	ZND170558868503				Rejected	250.00		21-3-2024 03:15:52 PM		4-4-2024 03:15:52 PM			Audit Trail
CL/2024/03/V1/005772	Claim	Damage	LUCKY HOME SDN	Cash	ZND170829711897				Rejected	499.00		21-3-2024 02:04:32 PM		4-4-2024 02:04:32 PM			Audit Trail
CL/2024/03/V1/005771	Claim	Damage	COLOR LIFE SDN BHD	Cash	ZND170925624619	No	Hub/Depo/ Station Handling Issue	Express	Pending Responsible Staff Details	150.00	150.00	21-3-2024 01:51:18 PM	22-5-2024 11:13:40 AM	4-4-2024 01:51:18 PM	20-5-2024 11:08:58 AM		Audit Trail
CL/2024/03/V1/005770	Claim	Damage	ROSLI BIN AWANG	Credit Account	ZND171028861994	No	Hub/Depo/ Station Handling Issue	Express	Pending Responsible Staff Details	150.00	150.00	21-3-2024 01:51:16 PM	22-5-2024 11:54:39 AM	4-4-2024 01:51:16 PM	20-5-2024 11:48:20 AM		Audit Trail
CL/2024/03/V1/005769	Claim	Lost	Sharifah Badariah Bte Syed Ali	Cash	ZND171027577933				Rejected	95.00		21-3-2024 01:45:55 PM		4-4-2024 01:45:55 PM			Audit Trail
CL/2024/03/V1/005768	Claim	Damage	mc shipping (march)	Credit Account	ZND171029513267				Rejected	210.00		21-3-2024 12:03:16 PM		4-4-2024 12:03:16 PM			Audit Trail
CL/2024/03/V1/005767	Claim	Damage	MMATRIX SDN BHD	Credit Account	ZND171029357571	No	Hub/Depo/ Station Handling Issue	Express	Pending Responsible Staff Details	1799.00	200.00	21-3-2024 11:48:00 AM	1-8-2024 06:17:25 PM	4-4-2024 11:48:00 AM	30-7-2024 06:13:27 AM		Audit Trail
CL/2024/03/V1/005766	Claim	Damage	PUSAT OPTIK V2 SDN.BHD	Credit Account	ZND170925039741	No	Hub/Depo/ Station Handling Issue	Express	Pending Responsible Staff Details	285.00	200.00	21-3-2024 11:01:53 AM	15-5-2024 11:33:48 AM	4-4-2024 11:01:53 AM	13-5-2024 11:28:29 AM		Audit Trail
CL/2024/03/V1/005765	Claim	Damage	HOME HEAVEN SDN BHD	Credit Account	ZND170924418851	Yes	Hub/Depo/ Station Handling Issue	Express	Pending Responsible Staff and Payment Details	286.79	286.79	20-3-2024 06:25:32 PM	1-12-2024 11:01:18 AM	3-4-2024 06:25:32 PM			Audit Trail
CL/2024/03/V1/005764	Claim	Damage FreshBox	ALIYA MAISARAH BINTI ABDUL HAMID	Cash	ZND171028768477				Rejected	52.00		20-3-2024 03:52:31 PM		3-4-2024 03:52:31 PM			Audit Trail
CL/2024/03/V1/005763	Claim	Lost	MLB Group Sdn Bhd	Credit Account	CND170927392837001	No	Hub/Depo/ Station Handling Issue	Express	Pending Responsible Staff Details	0.00	129.35	20-3-2024 03:21:34 PM	7-9-2024 03:47:25 PM	3-4-2024 03:21:34 PM	5-9-2024 03:46:41 AM		Audit Trail
CL/2024/03/V1/005762	Claim	Lost	ginger	Credit Account	ZND170680833738				Rejected	358.00		20-3-2024 03:00:20 PM		3-4-2024 03:00:20 PM			Audit Trail
CL/2024/03/V1/005761	Claim	Lost	Xinjing Kee	Credit Account	ZND170926471014				Rejected	733.90		20-3-2024 01:46:58 PM		3-4-2024 01:46:58 PM			Audit Trail

CL/2024/03/V1/005760	Claim	Damage	SPECTRUM VIEW SDN BHD	Credit Account	ZND176926971972	No	Hub/Depo/Station Handling Issue	Express	Pending Responsible Staff and Payment Details	0.00	197.50	20-3-2024 12:47:30 PM	14-7-2024 11:41:15 AM	3-4-2024 12:47:30 PM			Audit Trail
CL/2024/03/V1/005759	Claim	Damage	SMH MAJU	Prepaid Account	ZND176926423310	No	Hub/Depo/Station Handling Issue	Express	Pending Responsible Staff Details	200.00	200.00	20-3-2024 10:09:29 AM	20-9-2024 10:00:34 AM	3-4-2024 10:09:29 AM	18-9-2024 09:57:20 AM		Audit Trail
CL/2024/03/V1/005758	Claim	Lost	SMH MAJU	Prepaid Account	ZND176926669213	No	Hub/Depo/Station Handling Issue	Express	Pending Responsible Staff and Payment Details	102.00	102.00	20-3-2024 10:06:05 AM	14-7-2024 12:28:18 PM	3-4-2024 10:06:05 AM			Audit Trail
CL/2024/03/V1/005757	Claim	Damage	HEALTHY LINKS MEDICAL SUPPLIES SDN BHD	Credit Account	ZND176927589022	Yes	Hub/Depo/Station Handling Issue	Express	Pending Responsible Staff Details	250.00	189.10	20-3-2024 09:05:38 AM	16-4-2025 02:17:26 PM	3-4-2024 09:05:38 AM	26-7-2024 04:05:49 AM		Audit Trail
CL/2024/03/V1/005756	Claim	Delay Delivery Premium Parcel	Paperboy logistics Sdn Bhd	Credit Account	ZND171027026004	No	Hub/Depo/Station Handling Issue	Premium	Pending Responsible Staff Details	0.00	100.00	20-3-2024 08:47:03 AM	14-9-2024 02:09:16 PM	3-4-2024 08:47:03 AM	12-9-2024 02:06:26 AM		Audit Trail
CL/2024/03/V1/005755	Claim	Damage	Servex (Malaysia) Sdn Bhd	Credit Account	CND171025932413028	No	Hub/Depo/Station Handling Issue	Express	Pending Responsible Staff Details	200.00	200.00	19-3-2024 05:19:47 PM	31-5-2024 09:07:45 AM	2-4-2024 05:19:47 PM	29-5-2024 09:06:33 AM		Audit Trail
CL/2024/03/V1/005754	Claim	Damage	Ain umairah	Credit Account	ZND176921963514	No	Hub/Depo/Station Handling Issue	Express	Pending Responsible Staff and Payment Details	40.00	40.00	19-3-2024 05:05:08 PM	17-5-2024 11:26:38 AM	2-4-2024 05:05:08 PM			Audit Trail
CL/2024/03/V1/005753	Claim	Damage	XIAMEN TRADITIONAL CHINESE MEDICINE	Credit Account	ZND171027642068				Info Incomplete	250.00		19-3-2024 04:33:52 PM	24-3-2024 03:35:37 PM	2-4-2024 04:33:52 PM			Audit Trail
CL/2024/03/V1/005752	Claim	Damage	SPF HOME DECO SDN BHD	Credit Account	ZND176925450201	No	Hub/Depo/Station Handling Issue	Express	Pending Responsible Staff Details	50.00	50.00	19-3-2024 03:53:56 PM	22-5-2024 10:41:30 AM	2-4-2024 03:53:56 PM	20-5-2024 10:35:26 AM		Audit Trail
CL/2024/03/V1/005751	Claim	Delay Delivery Premium Parcel	T&T EXPRESS SERVICES	Credit Account	ZND171027844165				Rejected	125.00		19-3-2024 03:45:37 PM		2-4-2024 03:45:37 PM			Audit Trail
CL/2024/03/V1/005750	Claim	Damage	SPF HOME DECO SDN BHD	Credit Account	ZND171027075873	No	Hub/Depo/Station Handling Issue	Express	Pending Responsible Staff Details	80.00	80.00	19-3-2024 03:42:48 PM	22-5-2024 10:44:31 AM	2-4-2024 03:42:48 PM	20-5-2024 10:35:28 AM		Audit Trail

CL/2024/03/V1/005749	Claim	Damage	SPF HOME DECO SDN BHD	Credit Account	ZND171026993967	No	Hub/Depo/ Station Handling Issue	Express	Pending Responsible Staff Details	70.00	70.00	19-3-2024 03:35:18 PM	22-5-2024 10:47:05 AM	2-4-2024 03:35:18 PM	20-5-2024 10:35:30 AM		Audit Trail
CL/2024/03/V1/005748	Claim	Lost	PENI GROUP SDN. BHD	Credit Account	ZND171027474977	No	Hub/Depo/ Station Handling Issue	Express	Pending Responsible Staff Details	74.00	74.00	19-3-2024 02:50:25 PM	29-5-2024 09:12:47 AM	2-4-2024 02:50:25 PM	27-5-2024 09:10:11 AM		Audit Trail
CL/2024/03/V1/005747	Claim	Lost	PENI GROUP SDN. BHD	Credit Account	ZND171027373492	No	Hub/Depo/ Station Handling Issue	Express	Rejected	200.70		19-3-2024 02:45:43 PM		2-4-2024 02:45:43 PM			Audit Trail
CL/2024/03/V1/005746	Claim	Damage	Edwin Chung Keng Mun	Cash	10251350340				Rejected	250.00		19-3-2024 02:30:26 PM		2-4-2024 02:30:26 PM			Audit Trail
CL/2024/03/V1/005745	Claim	Damage	Expeditors Kuala Lumpur	Credit Account	ZND171025146609	No	Hub/Depo/ Station Handling Issue	Express	Pending Responsible Staff Details	580.00	200.00	19-3-2024 11:33:21 AM	29-5-2024 09:29:04 AM	2-4-2024 11:33:21 AM	27-5-2024 09:25:15 AM		Audit Trail
CL/2024/03/V1/005744	Claim	Lost	Lim Jia Jun	Credit Account	88151085	No	Hub/Depo/ Station Handling Issue	Express	Pending by Operation	1412.14		19-3-2024 11:00:51 AM	23-3-2024 09:59:59 AM	2-4-2024 11:00:51 AM			Audit Trail
CL/2024/03/V1/005743	Claim	Damage	ALPRO PHARMACY SDN. BHD (JKLJM1)	Credit Account	ZND171027113100				Info Incomplete	234.00		19-3-2024 10:32:46 AM	23-3-2024 11:24:49 AM	2-4-2024 10:32:46 AM			Audit Trail
CL/2024/03/V1/005742	Claim	Lost	LIM CHEE LEONG	Cash	ZND171025959612				Rejected	143.80		19-3-2024 09:34:41 AM		2-4-2024 09:34:41 AM			Audit Trail
CL/2024/03/V1/005741	Claim	Damage	Hallmark Furniture Sdn Bhd	Credit Account	ZND171027659909	No	Hub/Depo/ Station Handling Issue	Express	Pending Responsible Staff Details	134.00	134.00	18-3-2024 11:13:20 PM	18-5-2024 05:32:48 PM	1-4-2024 11:13:20 PM	16-5-2024 05:25:20 AM		Audit Trail
CL/2024/03/V1/005740	Claim	Lost	Irene Ong	Credit Account	ZND171026182367	No	Hub/Depo/ Station Handling Issue	Express	Pending Responsible Staff Details	105.00	105.00	18-3-2024 06:18:17 PM	7-4-2025 11:09:16 AM	1-4-2024 06:18:17 PM	5-4-2025 11:07:19 AM		Audit Trail
CL/2024/03/V1/005739	Claim	Damage	YAMEI	Credit Account	YMMY50003024	No	Hub/Depo/ Station Handling Issue	Express	Pending Responsible Staff Details	83.00	83.00	18-3-2024 04:41:57 PM	7-4-2024 04:04:47 PM	1-4-2024 04:41:57 PM	5-4-2024 03:54:16 AM		Audit Trail
CL/2024/03/V1/005738	Claim	Damage	SPF HOME DECO SDN BHD	Credit Account	ZND171025542308	No	Hub/Depo/ Station Handling Issue	Express	Pending Responsible Staff Details	30.00	30.00	18-3-2024 04:19:27 PM	1-8-2024 11:05:19 AM	1-4-2024 04:19:27 PM	30-7-2024 10:54:50 AM		Audit Trail
CL/2024/03/V1/005737	Claim	Damage	SPF HOME DECO SDN BHD	Credit Account	ZND171026994322	No	Hub/Depo/ Station Handling Issue	Express	Rejected	20.00		18-3-2024 04:06:43 PM		1-4-2024 04:06:43 PM			Audit Trail

CL/2024/03/V1/005736	Claim	Lost	MMATRIX	Credit Account	ZND170454469989	No	Hub/Depo/ Station Handling Issue	Express	Pending by Operation	599.00		18-3-2024 03:13:36 PM	23-3-2024 02:09:40 PM	1-4-2024 03:13:36 PM			Audit Trail
CL/2024/03/V1/005735	Claim	Damage	UNILIVE ONLINE TRADING	Credit Account	ZND170927203614	No	Hub/Depo/ Station Handling Issue	Express	Rejected	70.00		18-3-2024 01:33:03 PM		1-4-2024 01:33:03 PM			Audit Trail
CL/2024/03/V1/005734	Claim	Lost	HASNIDA BINTI MOHAMMED	Credit Account	CND170453200231003				Rejected	90.00		18-3-2024 10:24:15 AM		1-4-2024 10:24:15 AM			Audit Trail
CL/2024/03/V1/005733	Claim	Damage	teh	Credit Account	ZND171027210137				Rejected	100.00		18-3-2024 10:23:06 AM		1-4-2024 10:23:06 AM			Audit Trail
CL/2024/03/V1/005732	Claim	Lost	ATMUA FURNISHING (M) SDN BHD	Credit Account	ZND170920481248				Rejected	765.00		17-3-2024 03:05:56 PM		31-3-2024 03:05:56 PM			Audit Trail
CL/2024/03/V1/005731	Claim	Lost	Chloe Lim	Cash	ZND171025639404	No	Hub/Depo/ Station Handling Issue	Express	Info Incomplete	310.00		17-3-2024 12:03:02 PM		31-3-2024 12:03:02 PM			Audit Trail
CL/2024/03/V1/005730	Claim	Lost	Yee Xuan	Credit Account	ZND170927535555	No	Hub/Depo/ Station Handling Issue	Express	Info Insufficient	0.00		16-3-2024 07:43:31 PM	16-5-2024 12:01:39 PM	30-3-2024 07:43:31 PM			Audit Trail
CL/2024/03/V1/005729	Claim	Damage	VSHOP	Credit Account	ZND170927672380	Yes	Hub/Depo/ Station Handling Issue	Express	Pending Responsible Staff Details	465.00	232.50	16-3-2024 05:18:36 PM	16-4-2025 02:05:34 PM	30-3-2024 05:18:36 PM	27-1-2025 12:30:52 PM		Audit Trail
CL/2024/03/V1/005727	Claim	Damage	N99	Prepaid Account	ZND170926444896				Rejected	200.00		16-3-2024 11:15:15 AM		30-3-2024 11:15:15 AM			Audit Trail
CL/2024/03/V1/005726	Claim	Missing Content	MMATRIX	Credit Account	ZND170922766855	No	Hub/Depo/ Station Handling Issue	Express	Pending by Operation	10.00		15-3-2024 04:56:03 PM	22-3-2024 04:24:30 PM	29-3-2024 04:56:03 PM			Audit Trail
CL/2024/03/V1/005725	Claim	Damage	ORDER TRADING SDN BHD	Credit Account	ZND170923808240				Info Incomplete	200.00		15-3-2024 04:34:03 PM	22-3-2024 04:14:22 PM	29-3-2024 04:34:03 PM			Audit Trail
CL/2024/03/V1/005724	Claim	Damage	IMPERIUM PROPERTIES SDN BHD	Credit Account	ZND170924769571	No	Hub/Depo/ Station Handling Issue	Express	Pending Responsible Staff Details	546.10	200.00	15-3-2024 04:08:00 PM	15-5-2024 02:19:24 PM	29-3-2024 04:08:00 PM	13-5-2024 02:02:15 AM		Audit Trail
CL/2024/03/V1/005723	Claim	Damage	SPF HOME DECO SDN BHD	Credit Account	ZND170922094682	No	Hub/Depo/ Station Handling Issue	Express	Pending Responsible Staff Details	100.00	100.00	15-3-2024 03:13:17 PM	1-8-2024 11:07:32 AM	29-3-2024 03:13:17 PM	30-7-2024 10:54:53 AM		Audit Trail

CL/2024/03/V1/005722	Claim	Damage	PERABOT 2U SDN BHD	Cash	ZND170926231786				Rejected	128.00		15-3-2024 03:01:10 PM		29-3-2024 03:01:10 PM			Audit Trail
CL/2024/03/V1/005721	Claim	Damage	SPF HOME DECO SDN BHD	Credit Account	RTSZND1708622511 90	No	Hub/Depo/ Station Handling Issue	Express	Pending Responsible Staff Details	30.00	30.00	15-3-2024 02:45:54 PM	15-5-2024 10:41:34 AM	29-3-2024 02:45:54 PM	13-5-2024 10:16:39 AM		Audit Trail
CL/2024/03/V1/005720	Claim	Lost	Jenny ting	Credit Account	ZND170925004473	No	Hub/Depo/ Station Handling Issue	Express	Rejected	180.00		15-3-2024 01:18:18 PM		29-3-2024 01:18:18 PM			Audit Trail
CL/2024/03/V1/005719	Claim	Damage	Johar Sepr ey	Cash	ZND170927998503				Rejected	700.00		15-3-2024 12:09:23 PM		29-3-2024 12:09:23 PM			Audit Trail
CL/2024/03/V1/005718	Claim	Delay Delivery Premium Parcel	MM Sinar Utara Enterprise	Cash	ZND171026092871	No	Hub/Depo/ Station Handling Issue	Express	Pending Responsible Staff Details	200.00	200.00	15-3-2024 11:36:47 AM	8-6-2024 04:58:18 PM	29-3-2024 11:36:47 AM	6-6-2024 04:47:39 AM		Audit Trail
CL/2024/03/V1/005717	Claim	Lost	KU CHIN FONG	Credit Account	ZND170921169077	No	Hub/Depo/ Station Handling Issue	Express	Pending Responsible Staff Details	0.00	200.00	15-3-2024 11:28:27 AM	18-5-2024 05:39:18 PM	29-3-2024 11:28:27 AM	16-5-2024 05:33:30 AM		Audit Trail
CL/2024/03/V1/005716	Claim	Lost	MMATRIX	Credit Account	240305115 132081	No	Hub/Depo/ Station Handling Issue	Express	Rejected	4199.00		15-3-2024 09:51:39 AM		29-3-2024 09:51:39 AM			Audit Trail
CL/2024/03/V1/005715	Claim	Damage	TIU WE HUAT	Credit Account	ZND170927322032				Rejected	200.00		14-3-2024 04:33:13 PM		28-3-2024 04:33:13 PM			Audit Trail
CL/2024/03/V1/005714	Claim	Lost	*Mohd Zaki Bin Che Man (PHHP MARKETI NG SDN BHD (M) - MELAKA BRANCH)	Cash	ZND170615379195A				Rejected	368.00		14-3-2024 02:14:52 PM		28-3-2024 02:14:52 PM			Audit Trail
CL/2024/03/V1/005713	Claim	Lost	*Mohd Zaki Bin Che Man (PHHP MARKETI NG SDN BHD (M) - MELAKA BRANCH)	Cash	ZND170615379195	No	Driver Issue	Express	Completed	368.00	200.00	14-3-2024 02:11:29 PM		28-3-2024 02:11:29 PM	29-3-2024 01:58:42 AM	5-4-2024 04:31:49 PM	Audit Trail
CL/2024/03/V1/005712	Claim	Damage	ANDY LIM KEE JING	Credit Account	ZND170926803822	No	Hub/Depo/ Station Handling Issue	Express	Pending Responsible Staff Details	1599.00	1599.00	14-3-2024 11:48:24 AM	2-8-2024 04:18:36 PM	28-3-2024 11:48:24 AM	31-7-2024 04:17:59 AM		Audit Trail

CL/2024/03/V1/005711	Claim	Lost	Bibi Cheah	Credit Account	PDC000000207097	No	Driver Issue	Express	Pending Responsible Staff and Payment Details	205.00	200.00	14-3-2024 10:39:09 AM	27-4-2024 09:29:28 AM	28-3-2024 10:39:09 AM			Audit Trail
CL/2024/03/V1/005710	Claim	Damage	HEALTHY LINKS MEDICAL SUPPLIES SDN BHD	Credit Account	ZND170922341601	No	Hub/Depo/ Station Handling Issue	Express	Pending Responsible Staff Details	600.00	200.00	14-3-2024 09:07:38 AM	31-3-2024 11:29:41 AM	28-3-2024 09:07:38 AM	29-3-2024 11:15:23 AM		Audit Trail
CL/2024/03/V1/005709	Claim	Damage	Klinik Dr. Hani, Larkin Jaya	Credit Account	ZND170926896831	No	Hub/Depo/ Station Handling Issue	Express	Pending Responsible Staff Details	520.00	200.00	14-3-2024 08:45:35 AM	15-5-2024 11:21:59 AM	28-3-2024 08:45:35 AM	13-5-2024 11:16:30 AM		Audit Trail
CL/2024/03/V1/005708	Claim	Damage	HJ EXPRESS	Credit Account	ZND170926155150	No	Hub/Depo/ Station Handling Issue	Express	Rejected	130.00		13-3-2024 08:30:12 PM		27-3-2024 08:30:12 PM			Audit Trail
CL/2024/03/V1/005707	Claim	Lost	NIYOM THAI	Credit Account	ZND176077070757	No	Hub/Depo/ Station Handling Issue	Express	Pending Responsible Staff Details	79.00	79.00	13-3-2024 05:11:11 PM	2-6-2024 01:54:28 PM	27-3-2024 05:11:11 PM	31-5-2024 01:47:40 AM		Audit Trail
CL/2024/03/V1/005706	Claim	Lost	Shammietha Karunakaran	Credit Account	10250532633	No	Hub/Depo/ Station Handling Issue	Express	Pending Responsible Staff Details	164.15	164.15	13-3-2024 03:52:53 PM	10-5-2024 02:33:02 PM	27-3-2024 03:52:53 PM	8-5-2024 02:24:19 AM		Audit Trail
CL/2024/03/V1/005705	Claim	Lost	FRONTIER INTERNATIONAL (M) SDN BHD	Credit Account	ZND174092169326				Rejected	332.50		13-3-2024 03:39:44 PM		27-3-2024 03:39:44 PM			Audit Trail
CL/2024/03/V1/005704	Claim	Lost	wang yuxin	Credit Account	10250693176	No	Hub/Depo/ Station Handling Issue	Express	Rejected	1406.10		13-3-2024 03:32:10 PM		27-3-2024 03:32:10 PM			Audit Trail
CL/2024/03/V1/005703	Claim	Damage	DARSHOP	Credit Account	ZND175843164	No	Hub/Depo/ Station Handling Issue	Express	Pending Responsible Staff Details	200.00	200.00	13-3-2024 09:13:11 AM	26-4-2024 11:03:06 AM	27-3-2024 09:13:11 AM	24-4-2024 10:30:05 AM		Audit Trail
CL/2024/03/V1/005702	Claim	Damage	sumiyyah che ku mamat	Credit Account	ZND173333292	No	Hub/Depo/ Station Handling Issue	Express	Pending Responsible Staff Details	1579.00	200.00	12-3-2024 04:08:09 PM	31-3-2024 11:14:14 AM	26-3-2024 04:08:09 PM	29-3-2024 11:02:30 AM		Audit Trail
CL/2024/03/V1/005701	Claim	Damage	MY LIFE ESHOP	Prepaid Account	ZND174514171				Rejected	53.00		12-3-2024 03:34:32 PM		26-3-2024 03:34:32 PM			Audit Trail
CL/2024/03/V1/005700	Claim	Damage	COLOR LIFE SDN BHD	Cash	ZND173306883	No	Hub/Depo/ Station Handling Issue	Express	Pending Responsible Staff Details	150.00	150.00	12-3-2024 12:45:16 PM	26-4-2024 10:00:40 AM	26-3-2024 12:45:16 PM	24-4-2024 09:43:19 AM		Audit Trail

CL/2024/03/V1/005699	Claim	Lost	MMATRIX SDN BHD	Credit Account	ZND171021181963	No	Hub/Depo/ Station Handling Issue	Express	Rejected	200.00		12-3-2024 10:36:23 AM		26-3-2024 10:36:23 AM			Audit Trail
CL/2024/03/V1/005698	Claim	Damage	K&N CABINET FURNITURES	Credit Account	ZND170864322836	No	Hub/Depo/ Station Handling Issue	Express	Pending by Operation	227.00		12-3-2024 03:24:11 AM	16-3-2024 09:48:26 AM	26-3-2024 03:24:11 AM			Audit Trail
CL/2024/03/V1/005697	Claim	Damage	FUSION TECH SUPPLY SDN BHD	Credit Account	ZND170922592652				Rejected	450.00		11-3-2024 04:54:08 PM		25-3-2024 04:54:08 PM			Audit Trail
CL/2024/03/V1/005696	Claim	Lost	NUR IRMA	Cash	ZND170925774925	No	Driver Issue	Premium	Pending Responsible Staff Details	400.00	200.00	11-3-2024 02:19:01 PM	15-5-2024 02:27:41 PM	25-3-2024 02:19:01 PM	13-5-2024 02:22:00 AM		Audit Trail
CL/2024/03/V1/005695	Claim	Damage FreshBox	PANG KOK ENG	Credit Account	ZND170864716772				Rejected	445.00		11-3-2024 01:10:34 PM		25-3-2024 01:10:34 PM			Audit Trail
CL/2024/03/V1/005694	Claim	Lost	MLB GROUP SDN BHD	Credit Account	ZND170863410817	No	Hub/Depo/ Station Handling Issue	Express	Pending Responsible Staff Details	200.00	200.00	11-3-2024 11:52:25 AM	7-4-2024 04:22:36 PM	25-3-2024 11:52:25 AM	5-4-2024 04:18:02 AM		Audit Trail
CL/2024/03/V1/005693	Claim	Damage	POSTER TAILOR	Cash	ZND170863631021				Rejected	800.00		11-3-2024 10:21:00 AM		25-3-2024 10:21:00 AM			Audit Trail
CL/2024/03/V1/005692	Claim	Delay Delivery Premium Parcel	YUMI LEE - TERRY	Cash	ZND1708622183125A				Rejected	46.00		11-3-2024 09:57:55 AM		25-3-2024 09:57:55 AM			Audit Trail
CL/2024/03/V1/005691	Claim	Lost	NIYOM THAI	Credit Account	ZND176077070757				Rejected	79.00		11-3-2024 09:49:31 AM		25-3-2024 09:49:31 AM			Audit Trail
CL/2024/03/V1/005690	Claim	Short Piece	Limmes Chang	Credit Account	ZND174092366732				Info Incomplete	0.00		10-3-2024 03:13:06 PM	15-3-2024 11:09:52 AM	24-3-2024 03:13:06 PM			Audit Trail
CL/2024/03/V1/005689	Claim	Missing Content	AIK HOE	Credit Account	ZND172082854416				Rejected	180.00		10-3-2024 01:56:55 PM		24-3-2024 01:56:55 PM			Audit Trail
CL/2024/03/V1/005688	Claim	Lost	SPF HOME DECO SDN BHD	Credit Account	ZND172082044705	No	Hub/Depo/ Station Handling Issue	Express	Pending Responsible Staff Details	284.00	200.00	10-3-2024 10:25:22 AM	28-3-2024 12:42:23 PM	24-3-2024 10:25:22 AM	26-3-2024 12:36:21 PM		Audit Trail
CL/2024/03/V1/005687	Claim	Lost	FONG ZHIN LING	Cash	ZIN170611880541	No	Hub/Depo/ Station Handling Issue	Express	Pending by Operation	1196.40		8-3-2024 11:19:59 PM	16-3-2024 10:13:24 AM	22-3-2024 11:19:59 PM			Audit Trail
CL/2024/03/V1/005686	Claim	Damage	VSHOP	Credit Account	ZND173092649010	Yes	Hub/Depo/ Station Handling Issue	Express	Pending Responsible Staff Details	284.00	113.60	8-3-2024 05:55:23 PM	16-4-2025 01:57:35 PM	22-3-2024 05:55:23 PM	20-12-2024 02:54:59 AM		Audit Trail

CL/2024/03/V1/005685	Claim	Lost	ATMUA FURNISHING (M) SDN BHD	Credit Account	ZND170829653593	No	Hub/Depo/ Station Handling Issue	Express	Pending Responsible Staff Details	35.00	35.00	8-3-2024 05:35:27 PM	26-8-2024 05:51:03 PM	22-3-2024 05:35:27 PM	24-8-2024 05:48:45 AM		Audit Trail
CL/2024/03/V1/005684	Claim	Delay Delivery Premium Parcel	NABILAH BINTI MAT YUNUS	Cash	ZND170924496170				Rejected	132.00		8-3-2024 04:45:52 PM		22-3-2024 04:45:52 PM			Audit Trail
CL/2024/03/V1/005683	Claim	Damage	Thian Pei Chin	Credit Account	ZND170923675903				Rejected	749.00		8-3-2024 04:14:07 PM		22-3-2024 04:14:07 PM			Audit Trail
CL/2024/03/V1/005682	Claim	Delay Delivery Premium Parcel	Mysticstuff	Credit Account	ZND170923854131	No	Hub/Depo/ Station Handling Issue	Premium	Rejected	100.00		8-3-2024 04:11:46 PM		22-3-2024 04:11:46 PM			Audit Trail
CL/2024/03/V1/005681	Claim	Damage	Nor Rahayani bt Abdul Rahman	Cash	ZND170921690649				Info Incomplete	886.85		8-3-2024 04:03:33 PM	14-3-2024 02:17:06 PM	22-3-2024 04:03:33 PM			Audit Trail
CL/2024/03/V1/005680	Claim	Lost	I Sphere Sdn Bhd	Credit Account	ZND170560991367	No	Hub/Depo/ Station Handling Issue	Express	Rejected	3000.00		8-3-2024 02:47:44 PM		22-3-2024 02:47:44 PM			Audit Trail
CL/2024/03/V1/005679	Claim	Lost	AMT PC DISTRIBUTORS SDN BHD	Credit Account	ZND170560574812	No	Hub/Depo/ Station Handling Issue	Express	Pending Responsible Staff Details	248.00	248.00	8-3-2024 11:55:24 AM	2-8-2024 04:44:43 PM	22-3-2024 11:55:24 AM	31-7-2024 04:43:34 AM		Audit Trail
CL/2024/03/V1/005678	Claim	Lost	CM Wan	Credit Account	ZND170864972383				Rejected	105.72		8-3-2024 10:42:49 AM		22-3-2024 10:42:49 AM			Audit Trail
CL/2024/03/V1/005677	Claim	Damage	Nurul Farhana Haile Binti Hairuddin	Credit Account	ZND170922752582	No	Hub/Depo/ Station Handling Issue	Express	Pending Responsible Staff Details	305.00	200.00	8-3-2024 10:20:13 AM	26-8-2024 05:47:58 PM	22-3-2024 10:20:13 AM	24-8-2024 05:46:06 AM		Audit Trail
CL/2024/03/V1/005676	Claim	Damage	Jo Decor Furniture	Credit Account	ZND170921861490	No	Hub/Depo/ Station Handling Issue	Express	Pending Responsible Staff Details	438.00	200.00	7-3-2024 11:01:55 PM	17-4-2024 09:51:37 AM	21-3-2024 11:01:55 PM	15-4-2024 09:47:56 AM		Audit Trail
CL/2024/03/V1/005675	Claim	Damage	Servex (Malaysia) Sdn Bhd	Credit Account	ZND170913315093	No	Hub/Depo/ Station Handling Issue	Express	Info Insufficient	200.00		7-3-2024 07:11:09 PM	21-4-2024 10:58:58 AM	21-3-2024 07:11:09 PM			Audit Trail
CL/2024/03/V1/005674	Claim	Damage	Cha Bee Hong	Credit Account	ZND170913562534	No	Hub/Depo/ Station Handling Issue	Express	Rejected	75.00		7-3-2024 06:34:47 PM		21-3-2024 06:34:47 PM			Audit Trail
CL/2024/03/V1/005673	Claim	Damage	M-LINK SYSTEM (PG) SDN BHD	Credit Account	CND1709234086240002	No	Hub/Depo/ Station Handling Issue	Express	Pending Responsible Staff Details	1423.30	200.00	7-3-2024 05:29:37 PM	15-5-2024 02:54:54 PM	21-3-2024 05:29:37 PM	13-5-2024 02:49:34 AM		Audit Trail

CL/2024/03/V1/005672	Claim	Damage FreshBox	BEH SAI HENG ENTERPRISE	Prepaid Account	ZND170923052582	No	Hub/Depo/ Station Handling Issue	FreshBox	Pending Responsible Staff Details	72.00	72.00	7-3-2024 05:28:09 PM	28-4-2024 09:23:56 AM	21-3-2024 05:28:09 PM	26-4-2024 09:07:13 AM		Audit Trail
CL/2024/03/V1/005671	Claim	Damage	SPF HOME DECO SDN BHD	Credit Account	ZND170863082663	No	Hub/Depo/ Station Handling Issue	Express	Pending Responsible Staff Details	50.00	50.00	7-3-2024 05:08:02 PM	26-4-2024 10:28:09 AM	21-3-2024 05:08:02 PM	24-4-2024 10:16:43 AM		Audit Trail
CL/2024/03/V1/005670	Claim	Damage	HOME HEAVEN RESOURCES	Credit Account	ZND170864492416	Yes	Hub/Depo/ Station Handling Issue	Express	Pending Responsible Staff Details	659.71	659.71	7-3-2024 04:46:35 PM	16-4-2025 01:47:02 PM	21-3-2024 04:46:35 PM	14-2-2025 09:19:35 AM		Audit Trail
CL/2024/03/V1/005669	Claim	Damage	MY LIFE ESHOP	Prepaid Account	ZND170863645691	No	Hub/Depo/ Station Handling Issue	Express	Pending by Operation	30.00		7-3-2024 03:59:44 PM	18-4-2024 03:26:51 PM	21-3-2024 03:59:44 PM			Audit Trail
CL/2024/03/V1/005668	Claim	Damage	Cha Bee Hong	Credit Account	ZND170683827208				Rejected	798.00		7-3-2024 12:32:29 PM		21-3-2024 12:32:29 PM			Audit Trail
CL/2024/03/V1/005667	Claim	Damage FreshBox	kelvin	Credit Account	ZND170923224910				Rejected	358.00		7-3-2024 11:57:21 AM		21-3-2024 11:57:21 AM			Audit Trail
CL/2024/03/V1/005666	Claim	Lost	QM LIVE EMPIRE	Credit Account	ZND170026852737	No	Driver Issue	Express	Pending Responsible Staff Details	226.20	200.00	7-3-2024 11:54:33 AM	4-5-2024 01:14:20 PM	21-3-2024 11:54:33 AM	2-5-2024 01:11:39 AM		Audit Trail
CL/2024/03/V1/005665	Claim	Damage	WONG WENG HOOI	Credit Account	ZND170922462917	No	Hub/Depo/ Station Handling Issue	Express	Rejected	165.00		7-3-2024 10:24:24 AM		21-3-2024 10:24:24 AM			Audit Trail
CL/2024/03/V1/005664	Claim	Damage	Xinjing Kee	Credit Account	CND1708628501640001	No	Hub/Depo/ Station Handling Issue	Premium	Pending Responsible Staff Details	200.00	200.00	6-3-2024 11:16:15 PM	31-3-2024 10:55:45 AM	20-3-2024 11:16:15 PM	29-3-2024 10:46:09 AM		Audit Trail
CL/2024/03/V1/005663	Claim	Damage	Xinjing Kee	Credit Account	CND1708643476240001	No	Hub/Depo/ Station Handling Issue	Express	Rejected	200.00		6-3-2024 11:11:59 PM		20-3-2024 11:11:59 PM			Audit Trail
CL/2024/03/V1/005662	Claim	Lost	Bruce	Credit Account	10250367691	No	Hub/Depo/ Station Handling Issue	Express	Pending Responsible Staff Details	626.99	200.00	6-3-2024 06:11:55 PM	10-5-2024 02:28:28 PM	20-3-2024 06:11:55 PM	8-5-2024 02:24:23 AM		Audit Trail
CL/2024/03/V1/005661	Claim	Damage	ON9	Prepaid Account	ZND170921628512	No	Hub/Depo/ Station Handling Issue	Express	Rejected	200.00		6-3-2024 03:18:33 PM		20-3-2024 03:18:33 PM			Audit Trail
CL/2024/03/V1/005660	Claim	Delay Delivery Premium Parcel	Him Heang Sdn Bhd	Cash	ZND170921949013	No	Hub/Depo/ Station Handling Issue	FreshBox	Rejected	85.00		6-3-2024 12:34:04 PM		20-3-2024 12:34:04 PM			Audit Trail

CL/2024/03/V1/005659	Claim	Lost	SAFE REACH	Credit Account	ZND1708236473300	No	Hub/Depo/Station Handling Issue	Express	Pending Responsible Staff Details	559.00	200.00	6-3-2024 11:44:02 AM	10-5-2024 03:33:19 PM	20-3-2024 11:44:02 AM	8-5-2024 02:47:24 AM		Audit Trail
CL/2024/03/V1/005658	Claim	Damage	Cha Bee Hong	Credit Account	ZND171921838270	No	Hub/Depo/Station Handling Issue	Express	Pending Responsible Staff Details	999.00	200.00	6-3-2024 11:42:18 AM	28-3-2024 12:50:16 PM	20-3-2024 11:42:18 AM	26-3-2024 12:36:25 PM		Audit Trail
CL/2024/03/V1/005657	Claim	Damage	Ng Yaw Hog	Credit Account	ZND169151913956				Rejected	370.00		6-3-2024 10:38:06 AM		20-3-2024 10:38:06 AM			Audit Trail
CL/2024/03/V1/005656	Claim	Lost	PriyaAlissandraSarah	Credit Account	ZND171913415656	No	Hub/Depo/Station Handling Issue	Express	Pending Responsible Staff and Payment Details	200.00	200.00	5-3-2024 11:11:36 PM	28-3-2024 09:42:16 AM	19-3-2024 11:11:36 PM			Audit Trail
CL/2024/03/V1/005655	Claim	Damage	Ivan Lau	Credit Account	ZND170862780676	No	Hub/Depo/Station Handling Issue	Express	Pending Responsible Staff and Payment Details	180.00	180.00	5-3-2024 02:33:57 PM	24-3-2024 10:27:51 AM	19-3-2024 02:33:57 PM			Audit Trail
CL/2024/03/V1/005654	Claim	Lost	N99	Prepaid Account	CND1708643081990001	No	Hub/Depo/Station Handling Issue	Express	Pending Responsible Staff Details	200.00	200.00	5-3-2024 12:25:13 PM	1-11-2024 03:20:47 PM	19-3-2024 12:25:13 PM	30-10-2024 03:15:40 AM		Audit Trail
CL/2024/03/V1/005653	Claim	Damage	PUSAT OPTIK V2 SDN.BHD	Credit Account	ZND170864198769	No	Hub/Depo/Station Handling Issue	Express	Pending Responsible Staff Details	528.00	200.00	5-3-2024 11:56:59 AM	28-3-2024 12:56:41 PM	19-3-2024 11:56:59 AM	26-3-2024 12:36:31 PM		Audit Trail
CL/2024/03/V1/005652	Claim	Damage	CM WAN	Credit Account	ZND170864355681	No	Hub/Depo/Station Handling Issue	Express	Pending Responsible Staff Details	1140.00	200.00	5-3-2024 09:54:44 AM	25-4-2024 05:58:57 PM	19-3-2024 09:54:44 AM	23-4-2024 05:57:08 AM		Audit Trail
CL/2024/03/V1/005651	Claim	Damage	MY LIFE ESHOP	Credit Account	ZND170862174666	No	Hub/Depo/Station Handling Issue	Express	Rejected	129.63		4-3-2024 04:59:03 PM		18-3-2024 04:59:03 PM			Audit Trail
CL/2024/03/V1/005650	Claim	Damage	MLB GROUP SDN BHD (1219989-X)	Credit Account	ZND170862785787	No	Hub/Depo/Station Handling Issue	Express	Pending Responsible Staff Details	200.00	200.00	4-3-2024 04:46:43 PM	4-4-2024 06:13:10 PM	18-3-2024 04:46:43 PM	2-4-2024 06:03:49 AM		Audit Trail
CL/2024/03/V1/005649	Claim	Lost	Stephen Wong	Credit Account	10248868394	No	Hub/Depo/Station Handling Issue	Express	Pending by Operation	355.00		4-3-2024 04:39:42 PM	7-3-2024 02:15:20 PM	18-3-2024 04:39:42 PM			Audit Trail
CL/2024/03/V1/005648	Claim	Lost	DARREN HOOI	Credit Account	6566223322				Info Incomplete	2122.00		4-3-2024 04:33:04 PM	7-3-2024 02:05:23 PM	18-3-2024 04:33:04 PM			Audit Trail

CL/2024/03/V1/005647	Claim	Damage	TANRADIO.COM	Credit Account	ZND170863503243	Yes	Hub/Depo/Station Handling Issue	Express	Pending Responsible Staff Details	150.00	150.00	4-3-2024 04:13:02 PM	12-7-2024 10:00:56 AM	18-3-2024 04:13:02 PM	21-5-2024 03:24:14 AM		Audit Trail
CL/2024/03/V1/005646	Claim	Damage	MR NICHOLAS / MS NICOLE	Credit Account	6565879246	No	Hub/Depo/Station Handling Issue	Express	Info Insufficient	0.00		4-3-2024 04:01:01 PM	19-4-2024 05:26:25 PM	18-3-2024 04:01:01 PM			Audit Trail
CL/2024/03/V1/005645	Claim	Damage	TANRADIO.COM	Credit Account	ZND170863500921	Yes	Hub/Depo/Station Handling Issue	Express	Pending Responsible Staff Details	80.00	80.00	4-3-2024 03:54:49 PM	16-4-2025 01:07:03 PM	18-3-2024 03:54:49 PM	30-10-2024 01:37:01 AM		Audit Trail
CL/2024/03/V1/005644	Claim	Lost	MS TAN	Credit Account	6553721661	No	Hub/Depo/Station Handling Issue	Express	Rejected	0.00		4-3-2024 03:49:52 PM		18-3-2024 03:49:52 PM			Audit Trail
CL/2024/03/V1/005643	Claim	Lost	SPF HOME DECO SDN BHD	Credit Account	ZND170828044569	No	Hub/Depo/Station Handling Issue	Express	Rejected	269.00		4-3-2024 03:47:50 PM		18-3-2024 03:47:50 PM			Audit Trail
CL/2024/03/V1/005642	Claim	Damage	SL TUNNING MOTORWORK	Credit Account	ZND170862129284	Yes	Hub/Depo/Station Handling Issue	Express	Rejected	1400.00		4-3-2024 03:35:51 PM		18-3-2024 03:35:51 PM			Audit Trail
CL/2024/03/V1/005641	Claim	Lost	YUMI-C6822 69 PETSTORE	Cash	ZND170863213951	No	Hub/Depo/Station Handling Issue	Express	Rejected	140.00		4-3-2024 03:32:50 PM		18-3-2024 03:32:50 PM			Audit Trail
CL/2024/03/V1/005640	Claim	Lost	ATMUA FURNISHING (M) SDN BHD	Credit Account	ZND170828564845				Info Incomplete	1209.00		4-3-2024 03:32:29 PM	7-3-2024 10:34:30 AM	18-3-2024 03:32:29 PM			Audit Trail
CL/2024/03/V1/005639	Claim	Damage	Ng Yaw Hog	Credit Account	ZND169151913956				Rejected	370.00		4-3-2024 02:47:34 PM		18-3-2024 02:47:34 PM			Audit Trail
CL/2024/03/V1/005638	Claim	Damage	CT STABIL SDN BHD	Credit Account	ZND170921312947				Info Incomplete	720.00		4-3-2024 01:50:14 PM	14-3-2024 08:58:35 AM	18-3-2024 01:50:14 PM			Audit Trail
CL/2024/03/V1/005637	Claim	Damage	KETO SDN BHD	Cash	ZND170920507504				Rejected	250.00		4-3-2024 01:19:35 PM		18-3-2024 01:19:35 PM			Audit Trail
CL/2024/03/V1/005636	Claim	Delay Delivery Premium Parcel	Latdavanh	Cash	ZND170920803590	No	Hub/Depo/Station Handling Issue	FreshBox	Rejected	540.00		4-3-2024 11:22:22 AM		18-3-2024 11:22:22 AM			Audit Trail
CL/2024/03/V1/005635	Claim	Damage FreshBox	KELLY	Cash	ZND170920854899	No	Hub/Depo/Station Handling Issue	FreshBox	Pending Responsible Staff Details	200.00	200.00	4-3-2024 11:13:25 AM	15-5-2024 03:07:50 PM	18-3-2024 11:13:25 AM	13-5-2024 03:02:22 AM		Audit Trail

CL/2024/03/V1/005634	Claim	Delay Delivery Premium Parcel	YUMI LEE - TERRY	Cash	ZND170862183125				Rejected	46.00		4-3-2024 10:45:51 AM		18-3-2024 10:45:51 AM			Audit Trail
CL/2024/03/V1/005633	Claim	Damage	KETO S/B	Credit Account	ZND170862425324				Rejected	250.00		2-3-2024 04:18:48 PM		16-3-2024 04:18:48 PM			Audit Trail
CL/2024/03/V1/005632	Claim	Damage	CT STABIL SDN BHD	Credit Account	ZND170863277229				Rejected	630.00		2-3-2024 02:30:58 PM		16-3-2024 02:30:58 PM			Audit Trail
CL/2024/03/V1/005631	Claim	Damage	MUHD HAFIZ BIN MUKHTAR	Credit Account	ZND170863293342				Info Incomplete	100.00		2-3-2024 02:30:22 PM	6-3-2024 02:29:27 PM	16-3-2024 02:30:22 PM			Audit Trail
CL/2024/03/V1/005630	Claim	Damage	jumami	Prepaid Account	ZND170864786959				Info Incomplete	540.00		1-3-2024 08:32:06 PM	6-3-2024 10:48:10 AM	15-3-2024 08:32:06 PM			Audit Trail
CL/2024/03/V1/005629	Claim	Missing Content	SAFE REACH	Credit Account	ZND1706774402184	No	Hub/Depo/ Station Handling Issue	Express	Pending Responsible Staff Details	443.14	200.00	1-3-2024 06:12:03 PM	20-9-2024 02:56:26 PM	15-3-2024 06:12:03 PM	18-9-2024 02:45:11 AM		Audit Trail
CL/2024/03/V1/005628	Claim	Damage	SPF HOME DECO SDN BHD	Credit Account	ZND170862249401				Rejected	25.00		1-3-2024 04:13:03 PM		15-3-2024 04:13:03 PM			Audit Trail
CL/2024/03/V1/005627	Claim	Damage	TANRADIO.COM	Credit Account	ZND170863564046	Yes	Hub/Depo/ Station Handling Issue	Express	Pending Responsible Staff Details	100.00	100.00	1-3-2024 03:51:33 PM	12-7-2024 09:59:20 AM	15-3-2024 03:51:33 PM	21-5-2024 03:31:58 AM		Audit Trail
CL/2024/03/V1/005626	Claim	Damage	Mr King	Cash	ZND170862839725	No	Hub/Depo/ Station Handling Issue	Express	Rejected	239.50		1-3-2024 01:32:50 PM		15-3-2024 01:32:50 PM			Audit Trail
CL/2024/02/V2/005582	Appeal	Damage	HOME HEAVEN RESOURCES	Credit Account	ZND170827407341	Yes	Force Majeure	Express	Completed	461.60	461.60	23-2-2024 06:39:45 PM		8-3-2024 06:39:45 PM	11-4-2025 05:14:13 AM	11-4-2025 05:14:36 PM	Audit Trail
CL/2024/02/V2/005580	Appeal	Lost	yamei	Credit Account	YMMY50001455	No	Hub/Depo/ Station Handling Issue	Express	Completed	200.00	200.00	23-2-2024 03:51:54 PM		8-3-2024 03:51:54 PM	5-4-2024 04:04:55 AM	5-4-2024 04:10:32 PM	Audit Trail
CL/2024/02/V2/005579	Appeal	Missing	Yamei	Credit Account	YMMY50001844	No	Hub/Depo/ Station Handling Issue	Express	Completed	200.00	200.00	23-2-2024 03:43:22 PM		8-3-2024 03:43:22 PM	5-4-2024 04:12:31 AM	5-4-2024 04:13:47 PM	Audit Trail
CL/2024/02/V2/005561	Appeal	Damage	SEA CAPITAL SEAFOOD	Cash	CND170828946481002	No	Hub/Depo/ Station Handling Issue	Express	Completed	200.00	200.00	22-2-2024 12:00:21 PM		7-3-2024 12:00:21 PM	2-5-2024 01:06:20 AM	2-5-2024 01:10:54 PM	Audit Trail

CL/2024/02/V2/005551	Appeal	Damage	Mohammad syafiq	Prepaid Account	ZND170828119984	No	Hub/Depo/Station Handling Issue	Express	Completed	15.35	15.35	21-2-2024 11:03:13 AM		6-3-2024 11:03:13 AM	22-3-2024 05:34:09 AM	22-3-2024 05:34:42 PM	Audit Trail
CL/2024/02/V2/005521	Appeal	Delay Delivery Premium Parcel	KAILASH A/L LOGANATHAN	Prepaid Account	ZND170776552215	No	Hub/Depo/Station Handling Issue	Premium	Completed	100.00	100.00	19-2-2024 02:58:52 PM		4-3-2024 02:58:52 PM	16-5-2024 05:53:52 AM	16-5-2024 05:54:27 PM	Audit Trail
CL/2024/02/V2/005492	Appeal	Delay Delivery Premium Parcel	MYPOST SOLUTIONS	Credit Account	ZND170682716732	No	Hub/Depo/Station Handling Issue	Premium	Completed	100.00	100.00	15-2-2024 12:07:51 PM		29-2-2024 12:07:51 PM	10-5-2024 09:07:25 AM	10-5-2024 09:09:36 AM	Audit Trail
CL/2024/02/V2/005489	Appeal	Damage	Shakila Zarman	Credit Account	ZND170617137779	No	Force Majeure	Premium	Completed	200.00	200.00	15-2-2024 10:15:12 AM		29-2-2024 10:15:12 AM	22-2-2024 06:01:30 AM	22-2-2024 06:03:52 PM	Audit Trail
CL/2024/02/V2/005480	Appeal	Damage	pusat perabut smh TTEH	Prepaid Account	ZND170680819367	No	Hub/Depo/Station Handling Issue	Express	Completed	200.00	200.00	13-2-2024 04:37:01 PM		27-2-2024 04:37:01 PM	15-4-2024 09:28:00 AM	15-4-2024 09:30:26 AM	Audit Trail
CL/2024/02/V2/005426	Appeal	Damage	HOME HEAVEN RESOURCES	Credit Account	ZND170680815116	Yes	Hub/Depo/Station Handling Issue	Express	Completed	259.33	259.33	6-2-2024 10:05:41 AM		20-2-2024 10:05:41 AM	15-4-2024 11:17:36 AM	15-4-2024 11:26:28 AM	Audit Trail
CL/2024/02/V2/005424	Appeal	Damage FreshBox	REGINA YAN	Prepaid Account	ZND170680057103	No	Hub/Depo/Station Handling Issue	FreshBox	Completed	200.00	200.00	6-2-2024 01:56:36 AM		20-2-2024 01:56:36 AM	23-3-2024 12:25:55 PM	23-3-2024 12:27:10 PM	Audit Trail
CL/2024/02/V2/005409	Appeal	Lost	Chan Maggie	Prepaid Account	ZND170559585614	No	Hub/Depo/Station Handling Issue	Express	Completed	199.00	199.00	4-2-2024 05:31:59 PM		18-2-2024 05:31:59 PM	6-3-2024 02:29:41 AM	6-3-2024 02:34:02 PM	Audit Trail
CL/2024/02/V2/005395	Appeal	Lost	VARIOUS FURNITURE SDN BHD	Credit Account	CND170456105540002	No	Hub/Depo/Station Handling Issue	Express	Completed	118.39	118.39	2-2-2024 05:34:43 PM		16-2-2024 05:34:43 PM	24-7-2024 05:50:55 AM	24-7-2024 05:51:27 PM	Audit Trail
CL/2024/02/V1/005625	Claim	Damage	INSTAR DESIGN	Credit Account	ZND170829298947				Rejected	438.00		29-2-2024 11:17:16 PM		14-3-2024 11:17:16 PM			Audit Trail
CL/2024/02/V1/005624	Claim	Damage	Perabot Sungai Rambai Sdn Bhd	Credit Account	ZND170862175656				Rejected	499.00		29-2-2024 08:06:00 PM		14-3-2024 08:06:00 PM			Audit Trail
CL/2024/02/V1/005623	Claim	Damage	Perabot Sungai Rambai Sdn Bhd	Credit Account	CND170863675810001	Yes	Hub/Depo/Station Handling Issue	Express	Rejected	2559.00		29-2-2024 07:20:13 PM		14-3-2024 07:20:13 PM			Audit Trail
CL/2024/02/V1/005622	Claim	Damage	SPF HOME DECO SDN BHD	Credit Account	ZND170827485028	No	Hub/Depo/Station Handling Issue	Express	Pending Responsible Staff Details	30.00	30.00	29-2-2024 05:28:51 PM	26-9-2024 02:17:08 PM	14-3-2024 05:28:51 PM	24-9-2024 02:14:46 AM		Audit Trail

CL/2024/02/V1/005621	Claim	Damage	AGROBEST (M) SDN BHD	Cash	ZND170828066592	No	Hub/Depo/Station Handling Issue	Express	Pending Responsible Staff Details	6500.00	200.00	29-2-2024 02:51:38 PM	26-7-2024 05:42:45 PM	14-3-2024 02:51:38 PM	24-7-2024 05:39:07 AM		Audit Trail
CL/2024/02/V1/005620	Claim	Damage	sisters forever love es	Prepaid Account	ZND170864296403				Rejected	250.00		29-2-2024 02:22:16 PM		14-3-2024 02:22:16 PM			Audit Trail
CL/2024/02/V1/005619	Claim	Damage	NOUR	Credit Account	ZND170800870247	No	Hub/Depo/Station Handling Issue	Express	Pending Responsible Staff Details	150.00	150.00	29-2-2024 11:33:57 AM	24-3-2024 02:43:15 PM	14-3-2024 11:33:57 AM	22-3-2024 02:40:53 AM		Audit Trail
CL/2024/02/V1/005618	Claim	Damage	YAP SIEW KIN ENTERPRISE	Prepaid Account	CND170864683944004	No	Hub/Depo/Station Handling Issue	Express	Pending Responsible Staff Details	180.00	180.00	29-2-2024 11:23:47 AM	22-6-2025 10:04:09 AM	14-3-2024 11:23:47 AM	20-6-2025 10:03:43 AM		Audit Trail
CL/2024/02/V1/005617	Claim	Damage	EP SINAR (M) SDN BHD	Credit Account	ZND170828875835	No	Hub/Depo/Station Handling Issue	Express	Pending Responsible Staff Details	70.00	70.00	29-2-2024 10:23:49 AM	12-10-2024 03:47:37 PM	14-3-2024 10:23:49 AM	10-10-2024 03:42:18 AM		Audit Trail
CL/2024/02/V1/005616	Claim	Damage	SITI NUR SYAFIQAH BT MOHD JOHARI	Credit Account	ZND170863098152	No	Hub/Depo/Station Handling Issue	Express	Rejected	0.00		29-2-2024 10:07:52 AM		14-3-2024 10:07:52 AM			Audit Trail
CL/2024/02/V1/005615	Claim	Delay Delivery Premium Parcel	EASY MAIL SDN BHD (CHAM TUCK LEE)	Credit Account	ZND170863182226	No	Hub/Depo/Station Handling Issue	Premium	Pending Responsible Staff Details	100.00	100.00	28-2-2024 11:37:23 PM	25-3-2024 12:18:38 PM	13-3-2024 11:37:23 PM	23-3-2024 12:09:15 PM		Audit Trail
CL/2024/02/V1/005614	Claim	Damage	JAI & JIL ENTERPRISE	Credit Account	ZND170862800985				Rejected	0.00		28-2-2024 05:47:53 PM		13-3-2024 05:47:53 PM			Audit Trail
CL/2024/02/V1/005613	Claim	Damage	SPF HOME DECO SDN BHD	Credit Account	ZND170863686519	No	Force Majeure	Express	Pending Responsible Staff Details	40.00	40.00	28-2-2024 05:27:17 PM	26-4-2024 09:41:16 AM	13-3-2024 05:27:17 PM	24-4-2024 09:28:26 AM		Audit Trail
CL/2024/02/V1/005612	Claim	Damage	MMATRIX SDN BHD	Credit Account	ZND170863729346	No	Force Majeure	Express	Pending Responsible Staff Details	2998.00	200.00	28-2-2024 04:39:50 PM	26-4-2024 11:06:36 AM	13-3-2024 04:39:50 PM	24-4-2024 11:03:17 AM		Audit Trail

CL/2024/02/V1/005611	Claim	Lost	PERNIAGAAN MAHAMAS	Credit Account	ZND169350214021,CND169350214021001,CND169350214021002,CND169350214021003,ZND169350213642,CND169350213642001,CND169350213642002,CND169350213642003				Rejected	937.50		28-2-2024 03:05:28 PM		13-3-2024 03:05:28 PM			Audit Trail
CL/2024/02/V1/005610	Claim	Damage	TANRADIO.COM	Credit Account	ZND170828808017	Yes	Force Majeure	Express	Pending Responsible Staff Details	150.00	150.00	28-2-2024 02:46:10 PM	11-7-2024 05:21:51 PM	13-3-2024 02:46:10 PM	21-5-2024 03:37:02 AM		Audit Trail
CL/2024/02/V1/005609	Claim	Lost	TRUE TAPE TECHNOLOGY SDN BHD	Credit Account	ZND170615350538				Rejected	171.60		28-2-2024 12:03:56 PM		13-3-2024 12:03:56 PM			Audit Trail
CL/2024/02/V1/005608	Claim	Lost	mmatrix	Credit Account	ZND170616082230	No	Hub/Depo/Station Handling Issue	Express	Rejected	1899.00		28-2-2024 09:39:49 AM		13-3-2024 09:39:49 AM			Audit Trail
CL/2024/02/V1/005607	Claim	Damage	DARSHOP	Credit Account	ZND170827723410	No	Hub/Depo/Station Handling Issue	Express	Pending Responsible Staff Details	200.00	200.00	27-2-2024 05:53:00 PM	1-6-2024 05:23:51 PM	12-3-2024 05:53:00 PM	30-5-2024 05:17:44 AM		Audit Trail
CL/2024/02/V1/005606	Claim	Missing Content	LEE WEE JEF	Cash	ZND170309807911A				Rejected	238.00		27-2-2024 04:35:14 PM		12-3-2024 04:35:14 PM			Audit Trail
CL/2024/02/V1/005605	Claim	Damage	AZ E BIKE	Cash	ZND170829272640				Rejected	650.00		27-2-2024 04:30:47 PM		12-3-2024 04:30:47 PM			Audit Trail
CL/2024/02/V1/005604	Claim	Missing Content	LEE WEE JEF	Cash	ZND170309807911	No	Hub/Depo/Station Handling Issue	Express	Rejected	238.00		27-2-2024 04:17:53 PM		12-3-2024 04:17:53 PM			Audit Trail
CL/2024/02/V1/005603	Claim	Damage	Andy Lim Kee Jing	Credit Account	ZND170861917103	Yes	Force Majeure	Express	Rejected	2929.00		27-2-2024 03:06:57 PM		12-3-2024 03:06:57 PM			Audit Trail
CL/2024/02/V1/005602	Claim	Short Piece	Nur Suhaili Muhamad	Credit Account	1649263102657	No	Hub/Depo/Station Handling Issue	Express	Pending Responsible Staff Details	15.80	15.80	27-2-2024 01:40:09 PM	7-4-2025 11:11:06 AM	12-3-2024 01:40:09 PM	5-4-2025 11:09:24 AM		Audit Trail

CL/2024/02/V1/005601	Claim	Lost	Ling Nature Stingless Bee Farm	Credit Account	ZND171681544800	No	Hub/Depo/Station Handling Issue	Express	Pending Responsible Staff Details	200.00	200.00	27-2-2024 12:52:11 PM	25-3-2024 12:08:11 PM	12-3-2024 12:52:11 PM	23-3-2024 12:03:42 PM		Audit Trail
CL/2024/02/V1/005600	Claim	Lost	Ming	Credit Account	HTG1705983240620	No	Hub/Depo/Station Handling Issue	Express	Rejected	1186.00		27-2-2024 12:07:57 PM		12-3-2024 12:07:57 PM			Audit Trail
CL/2024/02/V1/005599	Claim	Lost	PENI GROUP SDN. BHD	Credit Account	ZND171612171303	No	Hub/Depo/Station Handling Issue	Express	Pending Responsible Staff Details	204.30	200.00	27-2-2024 12:03:11 PM	10-5-2024 02:52:42 PM	12-3-2024 12:03:11 PM	8-5-2024 02:47:31 AM		Audit Trail
CL/2024/02/V1/005598	Claim	Lost	Qian Li Niao Logistic Intl	Credit Account	FG000038129	No	Hub/Depo/Station Handling Issue	Express	Pending Responsible Staff Details	199.21	199.21	26-2-2024 04:36:11 PM	8-3-2024 03:35:10 PM	11-3-2024 04:36:11 PM	6-3-2024 03:19:35 AM		Audit Trail
CL/2024/02/V1/005597	Claim	Lost	Alex Then	Credit Account	ZND171612077711	No	Driver Issue	Express	Info Incomplete	179.00		26-2-2024 03:46:49 PM	29-5-2024 03:09:19 PM	11-3-2024 03:46:49 PM			Audit Trail
CL/2024/02/V1/005596	Claim	Damage	FIRST MEDIXX SDN BHD	Credit Account	ZND171828636306	No	Force Majeure	Express	Pending Responsible Staff Details	174.00	174.00	26-2-2024 02:47:27 PM	3-4-2024 12:29:04 PM	11-3-2024 02:47:27 PM	1-4-2024 12:11:52 PM		Audit Trail
CL/2024/02/V1/005595	Claim	Damage	ARDENCE VENTURE SDN BHD	Credit Account	ZND171800722553	No	Hub/Depo/Station Handling Issue	Express	Rejected	510.00		26-2-2024 11:57:34 AM		11-3-2024 11:57:34 AM			Audit Trail
CL/2024/02/V1/005594	Claim	Damage	MMATRIX SDN BHD	Credit Account	ZND171561742999	No	Hub/Depo/Station Handling Issue	Express	Pending Responsible Staff Details	1499.00	200.00	26-2-2024 11:06:19 AM	24-3-2024 12:31:30 PM	11-3-2024 11:06:19 AM	22-3-2024 12:31:08 PM		Audit Trail
CL/2024/02/V1/005593	Claim	Damage	HEALTHY LINKS MEDICAL SUPPLIES SDN BHD	Prepaid Account	ZND171828764757	Yes	Force Majeure	Express	Pending Responsible Staff Details	200.00	173.84	26-2-2024 09:30:00 AM	16-4-2025 01:04:52 PM	11-3-2024 09:30:00 AM	31-7-2024 02:57:46 AM		Audit Trail
CL/2024/02/V1/005592	Claim	Damage	HJ EXPRESS	Credit Account	ZND171829880937				Info Incomplete	810.00		25-2-2024 10:39:47 PM	29-2-2024 10:17:53 AM	10-3-2024 10:39:47 PM			Audit Trail
CL/2024/02/V1/005591	Claim	Damage	AIK HOE	Credit Account	ZND171828338231	No	Hub/Depo/Station Handling Issue	Express	Rejected	250.00		25-2-2024 02:07:06 PM		10-3-2024 02:07:06 PM			Audit Trail
CL/2024/02/V1/005590	Claim	Damage	CM Wan	Credit Account	ZND171830070167	No	Hub/Depo/Station Handling Issue	Express	Pending Responsible Staff Details	315.00	200.00	24-2-2024 06:31:42 PM	25-4-2024 05:56:26 PM	9-3-2024 06:31:42 PM	23-4-2024 05:54:12 AM		Audit Trail
CL/2024/02/V1/005589	Claim	Damage	SPF HOME DECO SDN BHD	Credit Account	CND171828208862001	No	Hub/Depo/Station Handling Issue	Express	Pending Responsible Staff Details	25.00	25.00	24-2-2024 05:29:58 PM	15-5-2024 10:44:05 AM	9-3-2024 05:29:58 PM	13-5-2024 10:16:46 AM		Audit Trail

CL/2024/02/V1/005588	Claim	Damage	SPF HOME DECO SDN BHD	Credit Account	ZND17082 8208862	No	Hub/Depo/ Station Handling Issue	Express	Pending Responsible Staff Details	60.00	60.00	24-2-2024 05:19:50 PM	15-5-2024 10:46:03 AM	9-3-2024 05:19:50 PM	13-5-2024 10:16:49 AM		Audit Trail
CL/2024/02/V1/005587	Claim	Damage	SPF HOME DECO SDN BHD	Credit Account	ZND17082 8902029	No	Hub/Depo/ Station Handling Issue	Express	Pending Responsible Staff Details	40.00	40.00	24-2-2024 04:30:29 PM	13-3-2024 10:04:55 AM	9-3-2024 04:30:29 PM	11-3-2024 10:02:15 AM		Audit Trail
CL/2024/02/V1/005586	Claim	Damage	SPF HOME DECO SDN BHD	Credit Account	ZND17082 7487565				Rejected	46.00		24-2-2024 03:45:52 PM		9-3-2024 03:45:52 PM			Audit Trail
CL/2024/02/V1/005585	Claim	Damage	VEPER MARKETING (M) SDN BHD	Credit Account	ZND17080 1297524				Info Incomplete	490.00		24-2-2024 12:47:24 PM	1-3-2024 10:31:59 AM	9-3-2024 12:47:24 PM			Audit Trail
CL/2024/02/V1/005584	Claim	Delay Delivery Premium Parcel	AVELON ARISE SDN. BHD. (FARMASI PARKCITY)	Credit Account	ZND17061 4768259	No	Hub/Depo/ Station Handling Issue	Express	Pending Responsible Staff Details	960.00	200.00	24-2-2024 10:28:22 AM	20-4-2024 05:06:48 PM	9-3-2024 10:28:22 AM	18-4-2024 05:01:59 AM		Audit Trail
CL/2024/02/V1/005583	Claim	Damage	AIK HOE HOME CENTRE SDN BHD	Credit Account	ZND17082 9519837	No	Hub/Depo/ Station Handling Issue	Express	Rejected	290.00		23-2-2024 09:09:37 PM		8-3-2024 09:09:37 PM			Audit Trail
CL/2024/02/V1/005582	Claim	Damage	HOME HEAVEN RESOURCES	Credit Account	ZND17082 7407341	Yes	Force Majeure	Express	Pending Responsible Staff and Payment Details	577.00	461.60	23-2-2024 06:39:45 PM	10-4-2025 10:56:18 AM	8-3-2024 06:39:45 PM			Audit Trail
CL/2024/02/V1/005581	Claim	Delay Delivery Premium Parcel	CT STABIL SDN BHD	Credit Account	ZND17080 0980120				Rejected	0.00		23-2-2024 06:18:13 PM		8-3-2024 06:18:13 PM			Audit Trail
CL/2024/02/V1/005580	Claim	Lost	yamei	Credit Account	YMMY500 01455	No	Hub/Depo/ Station Handling Issue	Express	Pending Responsible Staff and Payment Details	200.00	200.00	23-2-2024 03:51:54 PM	7-4-2024 10:59:46 AM	8-3-2024 03:51:54 PM			Audit Trail
CL/2024/02/V1/005579	Claim	Missing Content	Yamei	Credit Account	YMMY500 01844	No	Hub/Depo/ Station Handling Issue	Express	Pending Responsible Staff and Payment Details	200.00	200.00	23-2-2024 03:43:22 PM	7-4-2024 11:19:49 AM	8-3-2024 03:43:22 PM			Audit Trail
CL/2024/02/V1/005578	Claim	Damage	Ritz Wallcovering Sdn Bhd	Credit Account	ZND17082 9041192	No	Hub/Depo/ Station Handling Issue	Express	Pending Responsible Staff Details	253.00	200.00	23-2-2024 03:07:52 PM	24-3-2024 12:43:55 PM	8-3-2024 03:07:52 PM	22-3-2024 12:39:09 PM		Audit Trail

CL/2024/02/V1/005577	Claim	Damage	Ng Kai Wen	Prepaid Account	ZND170829565476	Yes	Hub/Depo/Station Handling Issue	Express	Rejected	800.00		23-2-2024 12:01:45 PM		8-3-2024 12:01:45 PM			Audit Trail
CL/2024/02/V1/005576	Claim	Damage	DOMUS ELECTRONIC HOME APPLIANCES	Credit Account	ZND170827714852	No	Hub/Depo/Station Handling Issue	Express	Rejected	200.00		23-2-2024 11:55:03 AM		8-3-2024 11:55:03 AM			Audit Trail
CL/2024/02/V1/005575	Claim	Damage	90 Hot Sdn Bhd	Credit Account	ZND170615354703				Rejected	0.00		23-2-2024 10:40:47 AM		8-3-2024 10:40:47 AM			Audit Trail
CL/2024/02/V1/005574	Claim	Lost	Pinky Liew	Prepaid Account	ZND170614310625	No	Hub/Depo/Station Handling Issue	Express	Pending by Operation	510.00		22-2-2024 06:26:12 PM	28-2-2024 09:57:32 AM	7-3-2024 06:26:12 PM			Audit Trail
CL/2024/02/V1/005573	Claim	Damage	SPF HOME DECO SDN BHD	Credit Account	ZND170801273450				Rejected	30.00		22-2-2024 04:59:43 PM		7-3-2024 04:59:43 PM			Audit Trail
CL/2024/02/V1/005572	Claim	Lost	Liew Eu Joon	Credit Account	ZND170827801545	No	Hub/Depo/Station Handling Issue	Express	Pending Responsible Staff Details	0.00	145.67	22-2-2024 04:51:07 PM	10-5-2024 03:23:58 PM	7-3-2024 04:51:07 PM	8-5-2024 03:20:21 AM		Audit Trail
CL/2024/02/V1/005571	Claim	Damage FreshBox	CHANDRA MOHAN	Cash	ZND170447925218	No	Hub/Depo/Station Handling Issue	FreshBox	Pending by Operation	200.00		22-2-2024 04:09:32 PM	25-2-2024 05:04:32 PM	7-3-2024 04:09:32 PM			Audit Trail
CL/2024/02/V1/005570	Claim	Damage FreshBox	CHANDRA MOHAN	Cash	ZND170447929674	No	Hub/Depo/Station Handling Issue	FreshBox	Pending by Operation	200.00		22-2-2024 03:54:16 PM	25-2-2024 03:45:31 PM	7-3-2024 03:54:16 PM			Audit Trail
CL/2024/02/V1/005569	Claim	Lost	LIM JOJO	Credit Account	ZND170613635200				Rejected	3324.00		22-2-2024 03:25:07 PM		7-3-2024 03:25:07 PM			Audit Trail
CL/2024/02/V1/005568	Claim	Damage FreshBox	CHANDRA MOHAN	Cash	ZND170447980873	No	LineHaul Connectivity Issue	FreshBox	Pending by Operation	201.00		22-2-2024 02:31:36 PM	25-2-2024 03:49:40 PM	7-3-2024 02:31:36 PM			Audit Trail
CL/2024/02/V1/005567	Claim	Damage	Ritma Prestasi Sdn Bhd	Credit Account	ZND170828530680	No	Hub/Depo/Station Handling Issue	Express	Pending Responsible Staff Details	788.00	200.00	22-2-2024 02:27:12 PM	26-8-2024 05:45:10 PM	7-3-2024 02:27:12 PM	24-8-2024 05:42:16 AM		Audit Trail
CL/2024/02/V1/005566	Claim	Damage FreshBox	CHANDRA MOHAN	Cash	ZND170447968895	No	LineHaul Connectivity Issue	FreshBox	Pending by Operation	230.00		22-2-2024 02:21:52 PM	25-2-2024 03:57:52 PM	7-3-2024 02:21:52 PM			Audit Trail
CL/2024/02/V1/005565	Claim	Damage FreshBox	CHANDRA MOHAN	Cash	ZND170447933190	No	Hub/Depo/Station Handling Issue	FreshBox	Pending by Operation	250.00		22-2-2024 02:07:42 PM	25-2-2024 03:37:37 PM	7-3-2024 02:07:42 PM			Audit Trail

CL/2024/02/V1/005564	Claim	Damage	Ooi Hooi Liew	Credit Account	ZND170827395723	No	Hub/Depo/Station Handling Issue	Express	Pending by Operation	19.90		22-2-2024 12:39:10 PM	28-2-2024 10:37:06 AM	7-3-2024 12:39:10 PM			Audit Trail
CL/2024/02/V1/005563	Claim	Lost	HOMBRE RICO ENTERPRISE	Prepaid Account	ZND170557466137	No	Hub/Depo/Station Handling Issue	Express	Pending Responsible Staff Details	113.80	113.80	22-2-2024 12:04:23 PM	25-3-2024 12:00:54 PM	7-3-2024 12:04:23 PM	23-3-2024 11:54:26 AM		Audit Trail
CL/2024/02/V1/005562	Claim	Lost	HOMBRE RICO ENTERPRISE	Prepaid Account	ZND170557462856	No	Hub/Depo/Station Handling Issue	Express	Pending Responsible Staff Details	260.10	200.00	22-2-2024 12:01:46 PM	25-3-2024 11:53:34 AM	7-3-2024 12:01:46 PM	23-3-2024 11:47:31 AM		Audit Trail
CL/2024/02/V1/005561	Claim	Damage	SEA CAPITAL SEAFOOD	Cash	CND1708289464810002	No	Hub/Depo/Station Handling Issue	Express	Pending Responsible Staff and Payment Details	295.00	200.00	22-2-2024 12:00:21 PM	19-4-2024 10:07:12 AM	7-3-2024 12:00:21 PM			Audit Trail
CL/2024/02/V1/005560	Claim	Lost	QM LIVE EMPIRE	Credit Account	CND1705567704400002	No	Hub/Depo/Station Handling Issue	Express	Pending Responsible Staff Details	49.00	49.00	22-2-2024 11:23:11 AM	4-9-2024 03:22:21 PM	7-3-2024 11:23:11 AM	2-9-2024 03:18:38 AM		Audit Trail
CL/2024/02/V1/005559	Claim	Lost	QM LIVE EMPIRE	Credit Account	CND1705567704400001	No	Hub/Depo/Station Handling Issue	Express	Pending Responsible Staff Details	159.80	159.80	22-2-2024 11:21:34 AM	4-9-2024 03:17:41 PM	7-3-2024 11:21:34 AM	2-9-2024 03:14:26 AM		Audit Trail
CL/2024/02/V1/005558	Claim	Missing Content	Domica Furniture E-Commerce Sdn Bhd	Credit Account	ZND170617776794	No	Hub/Depo/Station Handling Issue	Express	Pending Responsible Staff Details	36.50	36.50	22-2-2024 10:51:15 AM	24-3-2024 02:47:52 PM	7-3-2024 10:51:15 AM	22-3-2024 02:44:50 AM		Audit Trail
CL/2024/02/V1/005557	Claim	Damage FreshBox	GAN YONG LING	Prepaid Account	ZND170680618069	No	Hub/Depo/Station Handling Issue	Express	Pending Responsible Staff Details	0.00	190.00	21-2-2024 05:58:21 PM	22-3-2024 10:29:27 AM	6-3-2024 05:58:21 PM	20-3-2024 10:28:59 AM		Audit Trail
CL/2024/02/V1/005556	Claim	Damage	Lim Chan Ter	Credit Account	CND170557267093004				Rejected	858.75		21-2-2024 03:38:35 PM		6-3-2024 03:38:35 PM			Audit Trail
CL/2024/02/V1/005555	Claim	Damage	Nur Aziella Binti Ibrahim	Credit Account	ZND170827760804	No	Hub/Depo/Station Handling Issue	Express	Rejected	110.00		21-2-2024 01:15:36 PM		6-3-2024 01:15:36 PM			Audit Trail
CL/2024/02/V1/005554	Claim	Lost	Domica Furniture E-Commerce Sdn Bhd	Credit Account	ZND170686091156	No	Hub/Depo/Station Handling Issue	Express	Rejected	126.90		21-2-2024 12:03:22 PM		6-3-2024 12:03:22 PM			Audit Trail
CL/2024/02/V1/005553	Claim	Lost	Domica Furniture E-Commerce Sdn Bhd	Credit Account	ZND170686090869				Rejected	84.00		21-2-2024 11:58:36 AM		6-3-2024 11:58:36 AM			Audit Trail

CL/2024/02/V1/005552	Claim	Delay Delivery Premium Parcel	Adventa Healthcare Sdn Bhd	Prepaid Account	ZND170776353225				Rejected	0.00		21-2-2024 11:03:33 AM		6-3-2024 11:03:33 AM			Audit Trail
CL/2024/02/V1/005551	Claim	Damage	Mohammad syafiq	Prepaid Account	ZND170828119984	No	Hub/Depo/ Station Handling Issue	Express	Pending Responsible Staff and Payment Details	0.00	15.35	21-2-2024 11:03:13 AM	9-3-2024 10:05:33 AM	6-3-2024 11:03:13 AM			Audit Trail
CL/2024/02/V1/005550	Claim	Lost	Mohd Zaki Bin Che Man (PHHP MARKETING SDN BHD (M) - MELAKA BRANCH)	Cash	ZND170615379195				Rejected	368.00		21-2-2024 11:01:48 AM		6-3-2024 11:01:48 AM			Audit Trail
CL/2024/02/V1/005549	Claim	Damage	Poon Lai Yee	Credit Account	ZND170800731111	No	Hub/Depo/ Station Handling Issue	Express	Pending Responsible Staff Details	149.00	149.00	21-2-2024 10:17:04 AM	15-3-2024 06:04:47 PM	6-3-2024 10:17:04 AM	13-3-2024 05:59:35 AM		Audit Trail
CL/2024/02/V1/005548	Claim	Lost	Carrie Chow	Credit Account	ZND170559098671	No	Hub/Depo/ Station Handling Issue	Express	Pending Responsible Staff Details	1199.00	200.00	21-2-2024 10:01:35 AM	14-6-2024 10:55:51 AM	6-3-2024 10:01:35 AM	12-6-2024 10:22:44 AM		Audit Trail
CL/2024/02/V1/005547	Claim	Lost	MMATRIX	Credit Account	ZND170616085347	No	Hub/Depo/ Station Handling Issue	Express	Pending by Operation	10.00		21-2-2024 09:52:47 AM	25-2-2024 11:14:42 AM	6-3-2024 09:52:47 AM			Audit Trail
CL/2024/02/V1/005546	Claim	Lost	MMATRIX	Credit Account	ZND170616086283				Rejected	10.00		21-2-2024 09:51:36 AM		6-3-2024 09:51:36 AM			Audit Trail
CL/2024/02/V1/005545	Claim	Lost	MMATRIX	Credit Account	ZND170560113196				Rejected	10.00		21-2-2024 09:49:42 AM		6-3-2024 09:49:42 AM			Audit Trail
CL/2024/02/V1/005544	Claim	Lost	MMATRIX	Credit Account	ZND170450422315	No	Hub/Depo/ Station Handling Issue	Express	Rejected	10.00		21-2-2024 09:48:26 AM		6-3-2024 09:48:26 AM			Audit Trail
CL/2024/02/V1/005543	Claim	Lost	MMATRIX	Credit Account	ZND170448152514				Rejected	10.00		21-2-2024 09:47:15 AM		6-3-2024 09:47:15 AM			Audit Trail
CL/2024/02/V1/005542	Claim	Lost	MMATRIX	Credit Account	ZND170380112843				Rejected	10.00		21-2-2024 09:45:31 AM		6-3-2024 09:45:31 AM			Audit Trail
CL/2024/02/V1/005541	Claim	Damage FreshBox	YONG JESS (CLASSIC FINE FOODS JB)	Cash	ZND170800759368	No	LineHaul Connectivity Issue	FreshBox	Pending Responsible Staff Details	5094.36	200.00	21-2-2024 09:23:30 AM	8-3-2024 03:32:30 PM	6-3-2024 09:23:30 AM	6-3-2024 03:29:50 AM		Audit Trail

CL/2024/02/V1/005540	Claim	Damage	DOMUS ELECTRONIC HOME APPLIANCES	Credit Account	ZND170775880142	No	Hub/Depo/ Station Handling Issue	Express	Pending Responsible Staff Details	200.00	200.00	21-2-2024 09:04:26 AM	27-8-2025 09:28:13 AM	6-3-2024 09:04:26 AM	25-8-2025 09:24:21 AM		Audit Trail
CL/2024/02/V1/005539	Claim	Damage	MOHD FAIRUZ HAJI MOHSIN	Credit Account	ZND170776505174				Rejected	60.00		20-2-2024 07:09:47 PM		5-3-2024 07:09:47 PM			Audit Trail
CL/2024/02/V1/005538	Claim	Damage	SPF HOME DECO SDN BHD	Credit Account	240201D81WQGFS	No	Hub/Depo/ Station Handling Issue	Express	Pending Responsible Staff Details	30.00	30.00	20-2-2024 05:36:16 PM	13-3-2024 10:08:30 AM	5-3-2024 05:36:16 PM	11-3-2024 10:05:58 AM		Audit Trail
CL/2024/02/V1/005537	Claim	Lost	MMATRIX SDN BHD	Credit Account	ZND176106268917	No	Hub/Depo/ Station Handling Issue	Express	Pending by Operation	1248.00		20-2-2024 05:20:03 PM	23-2-2024 02:00:45 PM	5-3-2024 05:20:03 PM			Audit Trail
CL/2024/02/V1/005536	Claim	Short Piece	Tong wai kian	Cash	GAMBAR				Rejected	3060.00		20-2-2024 05:11:00 PM		5-3-2024 05:11:00 PM			Audit Trail
CL/2024/02/V1/005535	Claim	Short Piece	Tong wai kian	Cash	10250277122				Rejected	3060.00		20-2-2024 05:01:11 PM		5-3-2024 05:01:11 PM			Audit Trail
CL/2024/02/V1/005534	Claim	Lost	Sam Sam	Credit Account	10250291774				Rejected	3060.00		20-2-2024 04:49:54 PM		5-3-2024 04:49:54 PM			Audit Trail
CL/2024/02/V1/005533	Claim	Damage FreshBox	CHANDRA MOHAN	Cash	ZND170447929674				Rejected	200.00		20-2-2024 04:49:19 PM		5-3-2024 04:49:19 PM			Audit Trail
CL/2024/02/V1/005532	Claim	Lost	CHUA YAN TING	Cash	ZND170776127147	No	Hub/Depo/ Station Handling Issue	Express	Pending Responsible Staff Details	120.00	120.00	20-2-2024 03:41:09 PM	2-6-2024 02:07:58 PM	5-3-2024 03:41:09 PM	31-5-2024 02:02:48 AM		Audit Trail
CL/2024/02/V1/005531	Claim	Lost	Vannoshan	Credit Account	ZND176106531776	No	Hub/Depo/ Station Handling Issue	Express	Rejected	86.90		20-2-2024 03:33:15 PM		5-3-2024 03:33:15 PM			Audit Trail
CL/2024/02/V1/005530	Claim	Damage	SPF HOME DECO SDN BHD	Credit Account	ZND170558890672	No	Hub/Depo/ Station Handling Issue	Express	Pending Responsible Staff Details	100.00	100.00	20-2-2024 03:29:12 PM	13-3-2024 10:10:42 AM	5-3-2024 03:29:12 PM	11-3-2024 10:06:01 AM		Audit Trail

CL/2024/02/V1/005529	Claim	Lost	I SPICES SDN BHD	Credit Account	ZND169350214021,CND169350214021001,CND169350214021002,CND169350214021003,ZND169350213642,CND169350213642001,CND169350213642002,CND169350213642003				Rejected	937.50		20-2-2024 03:12:34 PM		5-3-2024 03:12:34 PM			Audit Trail
CL/2024/02/V1/005528	Claim	Damage	ANDY LIM KEE JING	Credit Account	ZND170685004867	Yes	Hub/Depo/ Station Handling Issue	Express	Pending Responsible Staff Details	2829.00	2829.00	20-2-2024 12:54:09 PM	16-4-2025 12:39:59 PM	5-3-2024 12:54:09 PM	16-10-2024 12:21:16 PM		Audit Trail
CL/2024/02/V1/005527	Claim	Damage	MMATRIX SDN BHD	Credit Account	ZND170800799951	No	Hub/Depo/ Station Handling Issue	Express	Pending Responsible Staff Details	1099.00	200.00	20-2-2024 12:44:15 PM	3-3-2024 03:40:15 PM	5-3-2024 12:44:15 PM	1-3-2024 03:37:20 AM		Audit Trail
CL/2024/02/V1/005526	Claim	Damage	Nurfarahain Abdul latiff	Prepaid Account	ZND170800960184				Rejected	0.00		20-2-2024 12:03:19 PM		5-3-2024 12:03:19 PM			Audit Trail
CL/2024/02/V1/005525	Claim	Damage	HOME HEAVEN RESOURCES	Credit Account	ZND170614423608	No	Hub/Depo/ Station Handling Issue	Express	Rejected	183.10		20-2-2024 10:34:45 AM		5-3-2024 10:34:45 AM			Audit Trail
CL/2024/02/V1/005524	Claim	Lost	PENI GROUP SDN. BHD	Credit Account	ZND170680419727	No	Hub/Depo/ Station Handling Issue	Express	Info Incomplete	90.90		20-2-2024 10:24:55 AM		5-3-2024 10:24:55 AM			Audit Trail
CL/2024/02/V1/005523	Claim	Damage	Krisstal fashion	Credit Account	ZND170682603704	No	Hub/Depo/ Station Handling Issue	Express	Rejected	200.00		19-2-2024 06:21:25 PM		4-3-2024 06:21:25 PM			Audit Trail
CL/2024/02/V1/005522	Claim	Lost	CM Wan	Credit Account	ZND170679856021	No	Hub/Depo/ Station Handling Issue	Express	Rejected	215.60		19-2-2024 03:59:35 PM		4-3-2024 03:59:35 PM			Audit Trail
CL/2024/02/V1/005521	Claim	Delay Delivery Premium Parcel	KAILASH A/L LOGANATHAN	Prepaid Account	ZND170776552215	No	Hub/Depo/ Station Handling Issue	Premium	Pending Responsible Staff and Payment Details	150.00	100.00	19-2-2024 02:58:52 PM	17-5-2024 11:30:40 AM	4-3-2024 02:58:52 PM			Audit Trail
CL/2024/02/V1/005520	Claim	Damage	Arianna Arianna	Credit Account	ZND170776407430				Rejected	105.90		19-2-2024 01:58:19 PM		4-3-2024 01:58:19 PM			Audit Trail

CL/2024/02/V1/005519	Claim	Damage	Farah Saharim	Credit Account	ZND170617281601				Rejected	78.00		19-2-2024 01:58:04 PM		4-3-2024 01:58:04 PM			Audit Trail
CL/2024/02/V1/005518	Claim	Lost	LIM SHAIR LI	Credit Account	ZND170203270996				Rejected	79.00		19-2-2024 11:37:05 AM		4-3-2024 11:37:05 AM			Audit Trail
CL/2024/02/V1/005517	Claim	Damage	HEALTHY LINKS MEDICAL SUPPLIES SDN BHD	Credit Account	ZND170775785447	Yes	Hub/Depo/ Station Handling Issue	Express	Pending Responsible Staff Details	1100.00	275.00	19-2-2024 11:23:38 AM	11-7-2024 03:55:13 PM	4-3-2024 11:23:38 AM	26-3-2024 03:58:34 AM		Audit Trail
CL/2024/02/V1/005516	Claim	Lost	PENI GROUP SDN. BHD	Credit Account	ZND170561427124				Info Incomplete	119.80		19-2-2024 10:14:17 AM	22-2-2024 11:17:17 AM	4-3-2024 10:14:17 AM			Audit Trail
CL/2024/02/V1/005515	Claim	Lost	PENI GROUP SDN. BHD	Credit Account	ZND170680249614				Info Incomplete	86.90		19-2-2024 10:11:58 AM	22-2-2024 11:18:12 AM	4-3-2024 10:11:58 AM			Audit Trail
CL/2024/02/V1/005514	Claim	Lost	PENI GROUP SDN. BHD	Credit Account	ZND170557471667	No	Hub/Depo/ Station Handling Issue	Express	Pending Responsible Staff Details	81.20	81.20	19-2-2024 10:01:46 AM	3-3-2024 03:46:45 PM	4-3-2024 10:01:46 AM	1-3-2024 03:37:22 AM		Audit Trail
CL/2024/02/V1/005513	Claim	Lost	PENI GROUP SDN. BHD	Credit Account	ZND170557537707	No	Hub/Depo/ Station Handling Issue	Express	Info Insufficient	93.30		19-2-2024 09:51:02 AM	17-4-2024 10:15:26 AM	4-3-2024 09:51:02 AM			Audit Trail
CL/2024/02/V1/005512	Claim	Damage	CM WAN	Credit Account	ZND170776831235	No	Hub/Depo/ Station Handling Issue	Express	Pending Responsible Staff Details	239.73	200.00	18-2-2024 11:51:21 AM	25-4-2024 05:31:34 PM	3-3-2024 11:51:21 AM	23-4-2024 05:27:22 AM		Audit Trail
CL/2024/02/V1/005511	Claim	Lost	SPF HOME DECO SDN BHD	Credit Account	CND170453627717001	No	Hub/Depo/ Station Handling Issue	Express	Pending Responsible Staff Details	179.00	179.00	18-2-2024 10:09:06 AM	13-3-2024 10:13:00 AM	3-3-2024 10:09:06 AM	11-3-2024 10:06:06 AM		Audit Trail
CL/2024/02/V1/005510	Claim	Damage	Abu Sofian Bin Zainol	Cash	ZND170682651804	No	Hub/Depo/ Station Handling Issue	Express	Pending Responsible Staff Details	150.00	150.00	18-2-2024 01:30:55 AM	27-3-2024 05:57:57 PM	3-3-2024 01:30:55 AM	25-3-2024 05:57:02 AM		Audit Trail
CL/2024/02/V1/005509	Claim	Damage	SPF HOME DECO SDN BHD	Credit Account	ZND170684228981	No	Force Majeure	Express	Pending Responsible Staff Details	60.00	60.00	17-2-2024 05:08:11 PM	13-3-2024 10:15:24 AM	2-3-2024 05:08:11 PM	11-3-2024 10:06:08 AM		Audit Trail
CL/2024/02/V1/005508	Claim	Damage	Cha Bee Hong	Credit Account	ZND170559061569	No	Hub/Depo/ Station Handling Issue	Express	Rejected	1156.00		17-2-2024 11:06:53 AM		2-3-2024 11:06:53 AM			Audit Trail
CL/2024/02/V1/005507	Claim	Lost	KOO YUET YAN	Cash	ZND170561197072	No	Hub/Depo/ Station Handling Issue	Express	Pending by Operation	200.00		16-2-2024 06:11:04 PM	21-2-2024 02:31:14 PM	1-3-2024 06:11:04 PM			Audit Trail

CL/2024/02/V1/005506	Claim	Damage	JRM Holistik Sdn Bhd	Credit Account	ZND170682990729	No	Hub/Depo/Station Handling Issue	Express	Rejected	89.00		16-2-2024 04:48:48 PM		1-3-2024 04:48:48 PM			Audit Trail
CL/2024/02/V1/005505	Claim	Damage	KARUNYAA A/P RAMAN	Credit Account	ZND170682019017	No	Hub/Depo/Station Handling Issue	Express	Rejected	30.00		16-2-2024 04:40:38 PM		1-3-2024 04:40:38 PM			Audit Trail
CL/2024/02/V1/005504	Claim	Lost	MR. RAJASHANKAR RAMAN	Cash	ZND170312520890				Rejected	94.00		16-2-2024 03:51:13 PM		1-3-2024 03:51:13 PM			Audit Trail
CL/2024/02/V1/005503	Claim	Damage	JS HOUSEHOLD ENTERPRISE	Credit Account	ZND170682315249	Yes	Hub/Depo/Station Handling Issue	Express	Pending Responsible Staff Details	130.00	130.00	16-2-2024 02:30:42 PM	30-10-2025 01:44:24 PM	1-3-2024 02:30:42 PM	18-4-2025 03:40:37 AM		Audit Trail
CL/2024/02/V1/005502	Claim	Damage	MY LIFE ESHOP	Credit Account	ZND170775485491				Rejected	159.63		16-2-2024 12:44:07 PM		1-3-2024 12:44:07 PM			Audit Trail
CL/2024/02/V1/005501	Claim	Damage	Cha Bee Hong	Credit Account	ZND170683827208				Rejected	798.00		16-2-2024 11:07:26 AM		1-3-2024 11:07:26 AM			Audit Trail
CL/2024/02/V1/005500	Claim	Delay Delivery Premium Parcel	AGNA TRADING	Credit Account	ZND170775395011	No	Hub/Depo/Station Handling Issue	Premium	Rejected	365.60		15-2-2024 11:29:10 PM		29-2-2024 11:29:10 PM			Audit Trail
CL/2024/02/V1/005499	Claim	Damage	AIK HOE	Credit Account	CND1706809103850001	No	Hub/Depo/Station Handling Issue	Express	Rejected	100.00		15-2-2024 05:32:30 PM		29-2-2024 05:32:30 PM			Audit Trail
CL/2024/02/V1/005498	Claim	Damage	SPF HOME DECO SDN BHD	Credit Account	ZND170775275566	No	Hub/Depo/Station Handling Issue	Express	Pending Responsible Staff Details	30.00	30.00	15-2-2024 05:24:28 PM	1-3-2024 10:03:08 AM	29-2-2024 05:24:28 PM	28-2-2024 09:59:52 AM		Audit Trail
CL/2024/02/V1/005497	Claim	Lost	SPF HOME DECO SDN BHD	Credit Account	ZND170617854966	No	Hub/Depo/Station Handling Issue	Express	Rejected	200.00		15-2-2024 05:08:02 PM		29-2-2024 05:08:02 PM			Audit Trail
CL/2024/02/V1/005496	Claim	Damage	SPF HOME DECO SDN BHD	Credit Account	RTSZND1706796902 67	No	Hub/Depo/Station Handling Issue	Express	Pending Responsible Staff Details	30.00	30.00	15-2-2024 04:53:50 PM	1-3-2024 10:55:50 AM	29-2-2024 04:53:50 PM	28-2-2024 10:52:43 AM		Audit Trail
CL/2024/02/V1/005495	Claim	Damage	Imran Bin Saiful Bahri	Credit Account	ZND170775775219				Rejected	380.00		15-2-2024 04:37:40 PM		29-2-2024 04:37:40 PM			Audit Trail
CL/2024/02/V1/005494	Claim	Damage	DOMUS ELECTRONIC HOME APPLIANCES	Credit Account	ZND170685988860	No	Hub/Depo/Station Handling Issue	Express	Pending Responsible Staff Details	200.00	200.00	15-2-2024 03:28:45 PM	1-3-2024 11:08:17 AM	29-2-2024 03:28:45 PM	28-2-2024 11:01:46 AM		Audit Trail

CL/2024/02/V1/005493	Claim	Lost	PANG KOK ENG	Credit Account	ZND170614772072				Rejected	175.00		15-2-2024 01:24:32 PM		29-2-2024 01:24:32 PM			Audit Trail
CL/2024/02/V1/005492	Claim	Delay Delivery Premium Parcel	MYPOST SOLUTIONS	Credit Account	ZND170682716732	No	Hub/Depo/ Station Handling Issue	Premium	Pending Responsible Staff and Payment Details	100.00	100.00	15-2-2024 12:07:51 PM	9-5-2024 11:03:23 AM	29-2-2024 12:07:51 PM			Audit Trail
CL/2024/02/V1/005491	Claim	Lost	CM Wan	Credit Account	ZND170684148913	No	Hub/Depo/ Station Handling Issue	Express	Rejected	118.72		15-2-2024 11:49:59 AM		29-2-2024 11:49:59 AM			Audit Trail
CL/2024/02/V1/005490	Claim	Damage	CM Wan	Credit Account	ZND170682920948	No	Hub/Depo/ Station Handling Issue	Express	Pending Responsible Staff Details	412.73	200.00	15-2-2024 11:16:15 AM	15-3-2024 12:19:59 PM	29-2-2024 11:16:15 AM	13-3-2024 12:17:30 PM		Audit Trail
CL/2024/02/V1/005489	Claim	Damage	Shakila Zarman	Credit Account	ZND170617137779	No	Force Majeure	Premium	Pending Responsible Staff and Payment Details	1935.00	200.00	15-2-2024 10:15:12 AM	18-2-2024 11:21:43 AM	29-2-2024 10:15:12 AM			Audit Trail
CL/2024/02/V1/005488	Claim	Damage FreshBox	Nor idayu binti isa	Credit Account	ZND170683094457	No	LineHaul Connectivity Issue	Premium	Pending Responsible Staff Details	170.00	100.00	15-2-2024 02:10:01 AM	24-3-2024 12:50:48 PM	29-2-2024 02:10:01 AM	22-3-2024 12:39:35 PM		Audit Trail
CL/2024/02/V1/005487	Claim	Delay Delivery Premium Parcel	PEARLY HOR FANG LING	Credit Account	ZND170682157566	No	Hub/Depo/ Station Handling Issue	Premium	Pending Responsible Staff Details	100.00	100.00	14-2-2024 05:50:09 PM	25-3-2024 11:37:54 AM	28-2-2024 05:50:09 PM	23-3-2024 11:37:33 AM		Audit Trail
CL/2024/02/V1/005486	Claim	Lost	SPF HOME DECO SDN BHD	Credit Account	CND1706145349910001	No	Hub/Depo/ Station Handling Issue	Express	Rejected	200.00		14-2-2024 04:02:36 PM		28-2-2024 04:02:36 PM			Audit Trail
CL/2024/02/V1/005485	Claim	Lost	SPF HOME DECO SDN BHD	Credit Account	ZND170614534991	No	Hub/Depo/ Station Handling Issue	Express	Rejected	200.00		14-2-2024 03:58:19 PM		28-2-2024 03:58:19 PM			Audit Trail
CL/2024/02/V1/005484	Claim	Lost	BEI YING	Credit Account	PKT3V3083227152	No	Hub/Depo/ Station Handling Issue	Express	Pending Responsible Staff Details	60.00	60.00	14-2-2024 02:46:49 PM	29-9-2024 05:44:05 PM	28-2-2024 02:46:49 PM	27-9-2024 05:36:04 AM		Audit Trail
CL/2024/02/V1/005483	Claim	Lost	BEI YING	Credit Account	ZND170451366427	No	Hub/Depo/ Station Handling Issue	Express	Pending Responsible Staff Details	159.90	159.90	14-2-2024 11:58:21 AM	12-10-2024 03:40:33 PM	28-2-2024 11:58:21 AM	10-10-2024 03:37:24 AM		Audit Trail
CL/2024/02/V1/005482	Claim	Damage	CT STABIL SDN BHD	Credit Account	ZND170683448298	No	Hub/Depo/ Station Handling Issue	Express	Rejected	226.00		14-2-2024 09:07:34 AM		28-2-2024 09:07:34 AM			Audit Trail

CL/2024/02/V1/005481	Claim	Damage	INSPIRE OFFICE SYSTEM SDN BHD	Credit Account	ZND170617963286	No	Hub/Depo/ Station Handling Issue	Express	Pending Responsible Staff Details	200.00	200.00	13-2-2024 11:29:10 PM	25-4-2024 05:15:56 PM	27-2-2024 11:29:10 PM	23-4-2024 05:14:17 AM		Audit Trail
CL/2024/02/V1/005480	Claim	Damage	pusat perabut smh TTEH	Prepaid Account	ZND170680819367	No	Hub/Depo/ Station Handling Issue	Express	Pending Responsible Staff and Payment Details	290.00	200.00	13-2-2024 04:37:01 PM	1-4-2024 10:16:34 AM	27-2-2024 04:37:01 PM			Audit Trail
CL/2024/02/V1/005479	Claim	Damage	SPF HOME DECO SDN BHD	Credit Account	ZND170614375877	No	Hub/Depo/ Station Handling Issue	Express	Pending Responsible Staff Details	100.00	100.00	13-2-2024 04:03:42 PM	21-3-2024 04:27:35 PM	27-2-2024 04:03:42 PM	19-3-2024 04:11:13 AM		Audit Trail
CL/2024/02/V1/005478	Claim	Damage	AIK HOE	Credit Account	ZND170681318159	No	Hub/Depo/ Station Handling Issue	Express	Rejected	150.00		13-2-2024 02:20:53 PM		27-2-2024 02:20:53 PM			Audit Trail
CL/2024/02/V1/005477	Claim	Damage	SPF HOME DECO SDN BHD	Credit Account	ZND170680931205	No	Hub/Depo/ Station Handling Issue	Express	Rejected	85.00		13-2-2024 01:48:58 PM		27-2-2024 01:48:58 PM			Audit Trail
CL/2024/02/V1/005476	Claim	Lost	PANG KOK ENG	Credit Account	ZND170446479835	No	Hub/Depo/ Station Handling Issue	Express	Pending Responsible Staff Details	180.00	180.00	13-2-2024 11:52:13 AM	21-6-2024 12:15:26 PM	27-2-2024 11:52:13 AM	19-6-2024 12:11:48 PM		Audit Trail
CL/2024/02/V1/005475	Claim	Delay Delivery Premium Parcel	ROHANA HARON	Credit Account	ZND170681729726	No	Hub/Depo/ Station Handling Issue	Premium	Pending Responsible Staff Details	15.90	15.90	11-2-2024 12:15:20 PM	18-5-2024 05:59:19 PM	25-2-2024 12:15:20 PM	16-5-2024 05:54:55 AM		Audit Trail
CL/2024/02/V1/005474	Claim	Damage	SPF HOME DECO SDN BHD	Credit Account	ZND170683061763	No	Force Majeure	Express	Pending Responsible Staff Details	100.00	100.00	11-2-2024 10:22:22 AM	3-4-2024 12:15:19 PM	25-2-2024 10:22:22 AM	1-4-2024 12:12:06 PM		Audit Trail
CL/2024/02/V1/005473	Claim	Damage	Xinjing Kee	Credit Account	ZND170681885941	No	Force Majeure	Express	Pending Responsible Staff Details	200.00	200.00	10-2-2024 08:15:52 PM	14-6-2024 11:59:54 AM	24-2-2024 08:15:52 PM	12-6-2024 11:53:19 AM		Audit Trail
CL/2024/02/V1/005472	Claim	Damage	SPF HOME DECO SDN BHD	Credit Account	ZND170684960386	No	Force Majeure	Express	Pending Responsible Staff Details	35.00	35.00	10-2-2024 04:54:24 PM	3-4-2024 12:18:29 PM	24-2-2024 04:54:24 PM	1-4-2024 12:12:10 PM		Audit Trail
CL/2024/02/V1/005471	Claim	Damage	SPF HOME DECO SDN BHD	Credit Account	ZND170612119930	No	Force Majeure	Express	Pending Responsible Staff Details	100.00	100.00	9-2-2024 05:14:56 PM	19-4-2024 03:22:41 PM	23-2-2024 05:14:56 PM	17-4-2024 03:16:22 AM		Audit Trail
CL/2024/02/V1/005470	Claim	Lost	SPF HOME DECO SDN BHD	Credit Account	CND170614914106001	No	Hub/Depo/ Station Handling Issue	Express	Pending Responsible Staff Details	150.00	31.00	9-2-2024 05:03:36 PM	4-9-2024 02:26:07 PM	23-2-2024 05:03:36 PM	2-9-2024 02:10:27 AM		Audit Trail

CL/2024/02/V1/005469	Claim	Lost	SPF HOME DECO SDN BHD	Credit Account	ZND170614914106	No	Hub/Depo/ Station Handling Issue	Express	Pending Responsible Staff Details	190.00	31.00	9-2-2024 04:56:39 PM	4-9-2024 02:35:53 PM	23-2-2024 04:56:39 PM	2-9-2024 02:10:33 AM		Audit Trail
CL/2024/02/V1/005468	Claim	Lost	SPF HOME DECO SDN BHD	Credit Account	ZND170558890771	No	Hub/Depo/ Station Handling Issue	Express	Rejected	39.40		9-2-2024 04:43:08 PM		23-2-2024 04:43:08 PM			Audit Trail
CL/2024/02/V1/005467	Claim	Lost	SPF HOME DECO SDN BHD	Credit Account	ZND170558890740	No	Hub/Depo/ Station Handling Issue	Express	Rejected	39.40		9-2-2024 04:37:53 PM		23-2-2024 04:37:53 PM			Audit Trail
CL/2024/02/V1/005466	Claim	Lost	SPF HOME DECO SDN BHD	Credit Account	ZND170617231057	No	Hub/Depo/ Station Handling Issue	Express	Rejected	25.44		9-2-2024 04:24:33 PM		23-2-2024 04:24:33 PM			Audit Trail
CL/2024/02/V1/005465	Claim	Damage	SPF HOME DECO SDN BHD	Credit Account	ZND170680929431	No	Force Majeure	Express	Pending Responsible Staff Details	120.00	120.00	9-2-2024 04:09:58 PM	26-7-2024 05:04:40 PM	23-2-2024 04:09:58 PM	24-7-2024 04:59:06 AM		Audit Trail
CL/2024/02/V1/005464	Claim	Lost	SPF HOME DECO SDN BHD	Credit Account	240124PCHJSVPY	No	Hub/Depo/ Station Handling Issue	Express	Rejected	159.00		9-2-2024 03:23:40 PM		23-2-2024 03:23:40 PM			Audit Trail
CL/2024/02/V1/005463	Claim	Damage	JRM Holistik Sdn Bhd	Credit Account	ZND170682990729				Rejected	89.00		9-2-2024 12:33:01 PM		23-2-2024 12:33:01 PM			Audit Trail
CL/2024/02/V1/005462	Claim	Lost	Liew Eu Joon	Cash	ZND170617924782	No	Driver Issue	Express	Pending Responsible Staff Details	87.95	87.95	9-2-2024 11:55:44 AM	15-5-2024 02:37:24 PM	23-2-2024 11:55:44 AM	13-5-2024 02:31:16 AM		Audit Trail
CL/2024/02/V1/005461	Claim	Lost	CL SCOOTER ACCESSORIES ACCESSORIES CENTRE	Cash	ZND170680740296	No	Hub/Depo/ Station Handling Issue	Value Pack	Pending Responsible Staff Details	104.00	104.00	9-2-2024 09:58:48 AM	25-3-2024 11:29:10 AM	23-2-2024 09:58:48 AM	23-3-2024 11:24:18 AM		Audit Trail
CL/2024/02/V1/005460	Claim	Damage FreshBox	Isabel Tan	Credit Account	ZND170681819847	No	Hub/Depo/ Station Handling Issue	Premium	Rejected	35.80		8-2-2024 07:38:19 PM		22-2-2024 07:38:19 PM			Audit Trail
CL/2024/02/V1/005459	Claim	Damage	LEONG JIA HUEY	Credit Account	ZND170679743598				Info Incomplete	128.00		8-2-2024 06:06:27 PM	15-2-2024 02:06:36 PM	22-2-2024 06:06:27 PM			Audit Trail
CL/2024/02/V1/005458	Claim	Damage	FUSION TECH SUPPLY SDN BHD	Credit Account	ZND170684580560	No	Force Majeure	Express	Pending Responsible Staff Details	109.00	109.00	8-2-2024 05:28:13 PM	26-7-2024 04:58:17 PM	22-2-2024 05:28:13 PM	24-7-2024 04:52:02 AM		Audit Trail

CL/2024/02/V1/005457	Claim	Damage	TAN SIN LI	Cash	ZND170617291402	No	Hub/Depo/Station Handling Issue	Express	Pending Responsible Staff Details	108.00	108.00	8-2-2024 05:06:00 PM	26-8-2024 05:41:34 PM	22-2-2024 05:06:00 PM	24-8-2024 05:38:36 AM		Audit Trail
CL/2024/02/V1/005456	Claim	Delay Delivery Premium Parcel	Siaw Yuan Ni	Credit Account	ZND170682195964				Rejected	0.00		8-2-2024 04:51:52 PM		22-2-2024 04:51:52 PM			Audit Trail
CL/2024/02/V1/005455	Claim	Damage	MY LIFE ESHOP	Credit Account	ZND170617963965	No	Hub/Depo/Station Handling Issue	Express	Pending Responsible Staff Details	20.00	20.00	8-2-2024 03:38:07 PM	25-3-2024 11:23:01 AM	22-2-2024 03:38:07 PM	23-3-2024 11:17:55 AM		Audit Trail
CL/2024/02/V1/005454	Claim	Damage	khairul nizam	Credit Account	ZND170681335903				Rejected	250.00		8-2-2024 03:28:41 PM		22-2-2024 03:28:41 PM			Audit Trail
CL/2024/02/V1/005453	Claim	Damage	Muhamad Zakwan Bin Ahmad Azhar	Cash	LH240203A020P3				Rejected	0.00		8-2-2024 02:35:57 PM		22-2-2024 02:35:57 PM			Audit Trail
CL/2024/02/V1/005452	Claim	Damage	CHA BEE HONG	Credit Account	ZND170613414140	No	Force Majeure	Express	Pending Responsible Staff Details	798.00	200.00	8-2-2024 02:33:34 PM	24-3-2024 12:38:21 PM	22-2-2024 02:33:34 PM	22-3-2024 12:31:49 PM		Audit Trail
CL/2024/02/V1/005451	Claim	Delay Delivery Premium Parcel	sammie wong	Credit Account	ZND170683375815	No	Hub/Depo/Station Handling Issue	Premium	Rejected	100.00		8-2-2024 10:58:04 AM		22-2-2024 10:58:04 AM			Audit Trail
CL/2024/02/V1/005450	Claim	Damage	Dimanche Patisserie	Cash	ZND170682726021,ZND170682744131,ZND170682735368,ZND170682758084,ZND170682753515				Rejected	704.00		7-2-2024 06:08:11 PM		21-2-2024 06:08:11 PM			Audit Trail
CL/2024/02/V1/005449	Claim	Delay Delivery Premium Parcel	Pauline Tan	Credit Account	ZND170682813554	No	Hub/Depo/Station Handling Issue	Premium	Pending Responsible Staff Details	100.00	100.00	7-2-2024 05:42:05 PM	2-6-2024 09:46:41 AM	21-2-2024 05:42:05 PM	31-5-2024 09:43:42 AM		Audit Trail
CL/2024/02/V1/005448	Claim	Delay Delivery Premium Parcel	Kenix	Credit Account	ZND170682791241	No	Hub/Depo/Station Handling Issue	Premium	Pending Responsible Staff Details	100.00	100.00	7-2-2024 05:37:50 PM	2-6-2024 09:51:26 AM	21-2-2024 05:37:50 PM	31-5-2024 09:48:02 AM		Audit Trail
CL/2024/02/V1/005447	Claim	Delay Delivery Premium Parcel	SUANHUAT AUTO SUPPLT PJ SDN BHD	Credit Account	ZND170682662350	No	Hub/Depo/Station Handling Issue	Premium	Pending Responsible Staff Details	100.00	100.00	7-2-2024 05:21:17 PM	2-6-2024 09:58:12 AM	21-2-2024 05:21:17 PM	31-5-2024 09:55:44 AM		Audit Trail

CL/2024/02/V1/005446	Claim	Delay Delivery Premium Parcel	Mohana	Credit Account	ZND176682197241	No	Hub/Depo/Station Handling Issue	Premium	Pending Responsible Staff Details	100.00	100.00	7-2-2024 05:17:30 PM	2-6-2024 10:01:42 AM	21-2-2024 05:17:30 PM	31-5-2024 09:59:10 AM		Audit Trail
CL/2024/02/V1/005445	Claim	Delay Delivery Premium Parcel	CINDY TAN	Credit Account	ZND176682132105	No	Hub/Depo/Station Handling Issue	Premium	Pending Responsible Staff Details	100.00	100.00	7-2-2024 05:12:08 PM	2-6-2024 10:05:06 AM	21-2-2024 05:12:08 PM	31-5-2024 10:02:37 AM		Audit Trail
CL/2024/02/V1/005444	Claim	Damage	TANG REN JIE MARKETING	Credit Account	ZND176681125979				Rejected	180.00		7-2-2024 04:45:49 PM		21-2-2024 04:45:49 PM			Audit Trail
CL/2024/02/V1/005443	Claim	Damage	HIDAYAT	Credit Account	ZND176616605279				Rejected	0.00		7-2-2024 04:33:49 PM		21-2-2024 04:33:49 PM			Audit Trail
CL/2024/02/V1/005442	Claim	Lost	Domica Furniture E-Commerce Sdn Bhd	Credit Account	ZND176612149463				Rejected	86.50		7-2-2024 02:13:16 PM		21-2-2024 02:13:16 PM			Audit Trail
CL/2024/02/V1/005441	Claim	Lost	Domica Furniture E-Commerce Sdn Bhd	Credit Account	ZND176612112788				Rejected	105.00		7-2-2024 02:07:53 PM		21-2-2024 02:07:53 PM			Audit Trail
CL/2024/02/V1/005440	Claim	Damage	TORENZ OIL SDN BHD	Credit Account	ZND176682271576				Rejected	153.00		7-2-2024 02:07:29 PM		21-2-2024 02:07:29 PM			Audit Trail
CL/2024/02/V1/005439	Claim	Damage	ALEX YEO	Cash	ZND176617746827				Rejected	688.00		7-2-2024 11:41:15 AM		21-2-2024 11:41:15 AM			Audit Trail
CL/2024/02/V1/005438	Claim	Damage	Shakila Zarman	Credit Account	ZND176617137779	No	Hub/Depo/Station Handling Issue	Premium	Rejected	1935.00		7-2-2024 10:22:00 AM		21-2-2024 10:22:00 AM			Audit Trail
CL/2024/02/V1/005437	Claim	Damage	MY LIFE ESHOP	Credit Account	ZND176612284812	No	Hub/Depo/Station Handling Issue	Express	Rejected	20.00		6-2-2024 06:18:31 PM		20-2-2024 06:18:31 PM			Audit Trail
CL/2024/02/V1/005436	Claim	Damage	Kedai Ubat Dan TCM Yong Lian Huat	Credit Account	ZND176680844383	No	Hub/Depo/Station Handling Issue	Express	Pending Responsible Staff Details	2280.00	200.00	6-2-2024 06:17:49 PM	25-3-2024 11:17:29 AM	20-2-2024 06:17:49 PM	23-3-2024 11:09:45 AM		Audit Trail
CL/2024/02/V1/005435	Claim	Damage	MY LIFE ESHOP	Credit Account	ZND176616591121	No	Hub/Depo/Station Handling Issue	Express	Pending Responsible Staff Details	30.00	30.00	6-2-2024 05:55:39 PM	25-3-2024 11:08:18 AM	20-2-2024 05:55:39 PM	23-3-2024 11:03:37 AM		Audit Trail
CL/2024/02/V1/005434	Claim	Damage	Medien Sdn Bhd	Credit Account	ZND176616862078				Info Incomplete	7380.00		6-2-2024 05:08:07 PM	9-2-2024 12:12:14 PM	20-2-2024 05:08:07 PM			Audit Trail

CL/2024/02/V1/005433	Claim	Lost	LIAN FENG HERBS SDN BHD	Credit Account	ZND170452848571	No	Hub/Depo/Station Handling Issue	Express	Rejected	179.80		6-2-2024 05:06:40 PM		20-2-2024 05:06:40 PM			Audit Trail
CL/2024/02/V1/005432	Claim	Damage	MS DENISE	Credit Account	ZND170617775124				Rejected	0.00		6-2-2024 03:19:10 PM		20-2-2024 03:19:10 PM			Audit Trail
CL/2024/02/V1/005431	Claim	Delay Delivery Premium Parcel	Winnie Lee	Cash	ZND170680473804	No	Hub/Depo/Station Handling Issue	Premium	Rejected	100.00		6-2-2024 12:39:52 PM		20-2-2024 12:39:52 PM			Audit Trail
CL/2024/02/V1/005430	Claim	Damage	SPF HOME DECO SDN BHD	Credit Account	ZND170615486497	No	Force Majeure	Express	Rejected	85.00		6-2-2024 12:27:37 PM		20-2-2024 12:27:37 PM			Audit Trail
CL/2024/02/V1/005429	Claim	Damage	PENNY LAU	Cash	ZND170615044819				Rejected	0.00		6-2-2024 12:09:15 PM		20-2-2024 12:09:15 PM			Audit Trail
CL/2024/02/V1/005428	Claim	Lost	pusat perabut smh	Prepaid Account	ZND170612998610				Rejected	200.00		6-2-2024 11:40:42 AM		20-2-2024 11:40:42 AM			Audit Trail
CL/2024/02/V1/005427	Claim	Damage	SPF HOME DECO SDN BHD	Credit Account	CND1706169948780002	No	Hub/Depo/Station Handling Issue	Express	Pending Responsible Staff Details	35.00	35.00	6-2-2024 10:47:36 AM	24-3-2024 12:57:42 PM	20-2-2024 10:47:36 AM	22-3-2024 12:39:44 PM		Audit Trail
CL/2024/02/V1/005426	Claim	Damage	HOME HEAVEN RESOURCES	Credit Account	ZND170680815116	Yes	Hub/Depo/Station Handling Issue	Express	Pending Responsible Staff and Payment Details	306.40	259.33	6-2-2024 10:05:41 AM	11-4-2024 11:04:53 AM	20-2-2024 10:05:41 AM			Audit Trail
CL/2024/02/V1/005425	Claim	Delay Delivery Premium Parcel	2 CHI EM Trading	Cash	ZND170681030037	No	Hub/Depo/Station Handling Issue	FreshBox	Pending Responsible Staff Details	200.00	200.00	6-2-2024 09:07:05 AM	25-4-2024 05:12:16 PM	20-2-2024 09:07:05 AM	23-4-2024 05:06:58 AM		Audit Trail
CL/2024/02/V1/005424	Claim	Damage FreshBox	REGINA YAN	Prepaid Account	ZND170680057103	No	Hub/Depo/Station Handling Issue	FreshBox	Pending Responsible Staff and Payment Details	440.50	200.00	6-2-2024 01:56:36 AM	21-3-2024 10:02:15 AM	20-2-2024 01:56:36 AM			Audit Trail
CL/2024/02/V1/005423	Claim	Lost	Tina Kau Yi Wen	Credit Account	ZND170448597117	No	Hub/Depo/Station Handling Issue	Express	Pending Responsible Staff Details	210.00	200.00	5-2-2024 07:52:07 PM	8-3-2024 05:25:51 PM	19-2-2024 07:52:07 PM	6-3-2024 05:20:00 AM		Audit Trail
CL/2024/02/V1/005422	Claim	Damage	ORDER TRADING SDN BHD	Cash	ZND170617935115				Info Incomplete	200.00		5-2-2024 06:36:08 PM	16-2-2024 10:00:32 AM	19-2-2024 06:36:08 PM			Audit Trail
CL/2024/02/V1/005421	Claim	Damage	sim jin aik	Credit Account	ZND170617124731	No	Hub/Depo/Station Handling Issue	Express	Pending Responsible Staff Details	684.00	200.00	5-2-2024 05:33:11 PM	28-3-2024 03:56:49 PM	19-2-2024 05:33:11 PM	26-3-2024 03:52:36 AM		Audit Trail

CL/2024/02/V1/005420	Claim	Damage	Servex (Malaysia) Sdn Bhd	Credit Account	CND170616129065027	No	Hub/Depo/ Station Handling Issue	Express	Pending Responsible Staff Details	200.00	200.00	5-2-2024 04:39:47 PM	24-3-2024 01:23:05 PM	19-2-2024 04:39:47 PM	22-3-2024 01:09:43 AM		Audit Trail
CL/2024/02/V1/005419	Claim	Damage	GPTDMS Huzaifah	Cash	ZND170681580648	No	Hub/Depo/ Station Handling Issue	Express	Rejected	200.00		5-2-2024 03:56:14 PM		19-2-2024 03:56:14 PM			Audit Trail
CL/2024/02/V1/005418	Claim	Damage	MYPOST SOLUTIONS	Credit Account	ZND170558740861				Rejected	180.00		5-2-2024 12:49:23 PM		19-2-2024 12:49:23 PM			Audit Trail
CL/2024/02/V1/005417	Claim	Damage	ALADIN LIVE CHANNEL TRADING	Prepaid Account	ZND170311736711	No	Hub/Depo/ Station Handling Issue	Express	Pending Responsible Staff Details	53.00	53.00	5-2-2024 12:02:37 PM	24-3-2024 01:23:09 PM	19-2-2024 12:02:37 PM	22-3-2024 01:13:14 AM		Audit Trail
CL/2024/02/V1/005416	Claim	Damage	ALADIN LIVE CHANNEL TRADING	Prepaid Account	ZND170378716640	No	Hub/Depo/ Station Handling Issue	Express	Rejected	53.00		5-2-2024 12:01:06 PM		19-2-2024 12:01:06 PM			Audit Trail
CL/2024/02/V1/005415	Claim	Damage	ALADIN LIVE CHANNEL TRADING	Prepaid Account	ZND170378716602	No	Hub/Depo/ Station Handling Issue	Express	Rejected	53.00		5-2-2024 11:59:21 AM		19-2-2024 11:59:21 AM			Audit Trail
CL/2024/02/V1/005414	Claim	Damage	ALADIN LIVE CHANNEL TRADING	Prepaid Account	ZND170378717357	No	Hub/Depo/ Station Handling Issue	Express	Rejected	121.00		5-2-2024 11:57:55 AM		19-2-2024 11:57:55 AM			Audit Trail
CL/2024/02/V1/005413	Claim	Damage	Melanie Goh	Credit Account	ZND170681091656,CND170681091656001				Rejected	350.00		5-2-2024 11:40:56 AM		19-2-2024 11:40:56 AM			Audit Trail
CL/2024/02/V1/005412	Claim	Damage	DAWOOD SHAFI	Cash	ZND170616757237				Rejected	280.00		5-2-2024 10:42:46 AM		19-2-2024 10:42:46 AM			Audit Trail
CL/2024/02/V1/005411	Claim	Damage	MYPOST SOLUTIONS	Credit Account	ZND170680023245				Rejected	250.00		5-2-2024 09:26:09 AM		19-2-2024 09:26:09 AM			Audit Trail
CL/2024/02/V1/005410	Claim	Damage	MS KALAI	Credit Account	ZND170679801625	No	Hub/Depo/ Station Handling Issue	Premium	Pending Responsible Staff Details	250.00	200.00	5-2-2024 09:25:13 AM	12-5-2024 08:59:28 AM	19-2-2024 09:25:13 AM	10-5-2024 08:55:23 AM		Audit Trail
CL/2024/02/V1/005409	Claim	Lost	Chan Maggie	Prepaid Account	ZND170559585614	No	Hub/Depo/ Station Handling Issue	Express	Pending Responsible Staff and Payment Details	199.00	199.00	4-2-2024 05:31:59 PM	3-3-2024 01:20:43 PM	18-2-2024 05:31:59 PM			Audit Trail
CL/2024/02/V1/005408	Claim	Lost	CHANG MEI YEE	Credit Account	ZND170615638605				Rejected	0.00		4-2-2024 05:07:27 PM		18-2-2024 05:07:27 PM			Audit Trail

CL/2024/02/V1/005407	Claim	Lost	Chong Chee Seong	Prepaid Account	ZND170616319442, ZND170616194209	No	Hub/Depo/Station Handling Issue	Premium	Rejected	1475.00		4-2-2024 03:24:55 PM		18-2-2024 03:24:55 PM			Audit Trail
CL/2024/02/V1/005406	Claim	Damage FreshBox	alice lee poh chin	Credit Account	ZND170618718045	No	Hub/Depo/Station Handling Issue	FreshBox	Pending Responsible Staff Details	164.30	164.30	4-2-2024 02:39:40 PM	24-3-2024 01:20:25 PM	18-2-2024 02:39:40 PM	22-3-2024 01:09:28 AM		Audit Trail
CL/2024/02/V1/005405	Claim	Damage	AIK HOE	Credit Account	ZND170613126616	No	Hub/Depo/Station Handling Issue	Express	Pending Responsible Staff Details	124.00	124.00	4-2-2024 01:05:25 PM	19-4-2024 04:48:26 PM	18-2-2024 01:05:25 PM	17-4-2024 04:36:27 AM		Audit Trail
CL/2024/02/V1/005404	Claim	Short Piece	AIK HOE	Credit Account	ZND170454750391	No	Hub/Depo/Station Handling Issue	Express	Pending Responsible Staff Details	162.75	162.75	4-2-2024 12:58:27 PM	15-3-2024 05:57:16 PM	18-2-2024 12:58:27 PM	13-3-2024 05:51:45 AM		Audit Trail
CL/2024/02/V1/005403	Claim	Lost	CL SCOOTER ACCESSORIES ACCESSORIES CENTRE	Credit Account	ZND170614251409				Rejected	428.90		4-2-2024 12:09:24 PM		18-2-2024 12:09:24 PM			Audit Trail
CL/2024/02/V1/005402	Claim	Damage	SPF HOME DECO SDN BHD	Credit Account	ZND170614378021	No	Hub/Depo/Station Handling Issue	Express	Pending Responsible Staff Details	45.00	45.00	3-2-2024 05:14:19 PM	3-4-2024 12:20:26 PM	17-2-2024 05:14:19 PM	1-4-2024 12:12:13 PM		Audit Trail
CL/2024/02/V1/005401	Claim	Damage	Chow Chui Mei	Prepaid Account	RTSZND1705594229 57				Rejected	363.50		3-2-2024 04:18:27 PM		17-2-2024 04:18:27 PM			Audit Trail
CL/2024/02/V1/005400	Claim	Damage	CASTERLY LAPTOPS	Credit Account	ZND170614189245				Rejected	249.00		2-2-2024 09:53:05 PM		16-2-2024 09:53:05 PM			Audit Trail
CL/2024/02/V1/005399	Claim	Lost	SAFE REACH	Credit Account	ZND1703482893518				Rejected	319.79		2-2-2024 08:29:33 PM		16-2-2024 08:29:33 PM			Audit Trail
CL/2024/02/V1/005398	Claim	Lost	SAFE REACH	Credit Account	ZND1703639400557				Rejected	106.25		2-2-2024 07:49:35 PM		16-2-2024 07:49:35 PM			Audit Trail
CL/2024/02/V1/005397	Claim	Lost	LIM WEI SIANG	Credit Account	ZND170615208723				Rejected	1566.00		2-2-2024 07:28:37 PM		16-2-2024 07:28:37 PM			Audit Trail
CL/2024/02/V1/005396	Claim	Damage	ACHIEVA TECHNOLOGY SDN BHD	Credit Account	ZND170614547687	No	Hub/Depo/Station Handling Issue	Express	Pending Responsible Staff Details	230.00	200.00	2-2-2024 05:39:18 PM	24-3-2024 01:14:02 PM	16-2-2024 05:39:18 PM	22-3-2024 01:09:26 AM		Audit Trail
CL/2024/02/V1/005395	Claim	Lost	VARIOUS FURNITURE SDN BHD	Credit Account	CND1704561055400002	No	Hub/Depo/Station Handling Issue	Express	Pending Responsible Staff and Payment Details	118.39	118.39	2-2-2024 05:34:43 PM	25-7-2024 03:27:28 PM	16-2-2024 05:34:43 PM			Audit Trail

CL/2024/02/V1/005394	Claim	Damage	EES CONCEPT MARKETING	Credit Account	ZND170291278997	No	Hub/Depo/ Station Handling Issue	Express	Rejected	78.00		2-2-2024 04:24:43 PM		16-2-2024 04:24:43 PM			Audit Trail
CL/2024/02/V1/005393	Claim	Lost	Domica Furniture E-Commerce Sdn Bhd	Credit Account	ZND170560953303				Rejected	169.00		2-2-2024 03:25:07 PM		16-2-2024 03:25:07 PM			Audit Trail
CL/2024/02/V1/005392	Claim	Lost	Domica Furniture E-Commerce Sdn Bhd	Credit Account	ZND170560825068				Rejected	139.90		2-2-2024 03:19:49 PM		16-2-2024 03:19:49 PM			Audit Trail
CL/2024/02/V1/005391	Claim	Lost	Domica Furniture E-Commerce Sdn Bhd	Credit Account	ZND170558751072				Rejected	197.90		2-2-2024 03:14:25 PM		16-2-2024 03:14:25 PM			Audit Trail
CL/2024/02/V1/005390	Claim	Damage	NUR AZLINE RABIATUL BINTI ABDUL RANI	Prepaid Account	ZND170614348246	No	Hub/Depo/ Station Handling Issue	Express	Pending Responsible Staff Details	275.00	275.00	2-2-2024 02:17:06 PM	5-1-2025 05:47:41 PM	16-2-2024 02:17:06 PM	3-1-2025 05:38:35 AM		Audit Trail
CL/2024/02/V1/005389	Claim	Damage	NUR AZLINE RABIATUL BINTI ABDUL RANI	Prepaid Account	ZND170453506234	Yes	Hub/Depo/ Station Handling Issue	Express	Pending Responsible Staff Details	320.00	320.00	2-2-2024 01:46:05 PM	11-7-2024 03:44:57 PM	16-2-2024 01:46:05 PM	4-7-2024 11:50:02 AM		Audit Trail
CL/2024/02/V1/005388	Claim	Delay Delivery Premium Parcel	CT STABIL SDN BHD	Credit Account	ZND170618559761	No	Hub/Depo/ Station Handling Issue	Premium	Pending Responsible Staff Details	167.00	100.00	2-2-2024 01:32:13 PM	25-2-2024 02:42:07 PM	16-2-2024 01:32:13 PM	23-2-2024 02:20:31 AM		Audit Trail
CL/2024/02/V1/005387	Claim	Lost	MMATRIX SDN BHD	Credit Account	ZND170561003793	No	Hub/Depo/ Station Handling Issue	Express	Pending Responsible Staff Details	10990.00	200.00	2-2-2024 10:22:36 AM	24-3-2024 01:01:46 PM	16-2-2024 10:22:36 AM	22-3-2024 12:57:59 PM		Audit Trail
CL/2024/02/V1/005386	Claim	Delay Delivery Premium Parcel	Syahirah Aqilah binti Ahmad Rizal	Credit Account	ZND170455544951				Rejected	135.00		2-2-2024 01:22:41 AM		16-2-2024 01:22:41 AM			Audit Trail
CL/2024/02/V1/005385	Claim	Lost	YY EXPRESS LOGISTICS ENTERPRISE	Credit Account	ZND170452701067	No	Driver Issue	Express	Pending Responsible Staff Details	2141.00	200.00	1-2-2024 08:22:17 PM	28-3-2024 03:50:51 PM	15-2-2024 08:22:17 PM	26-3-2024 03:45:34 AM		Audit Trail

CL/2024/02/V1/005384	Claim	Lost	NG BEE WU	Credit Account	ZND170310129743	No	Hub/Depo/ Station Handling Issue	Express	Rejected	300.00		1-2-2024 08:06:09 PM		15-2-2024 08:06:09 PM			Audit Trail
CL/2024/02/V1/005383	Claim	Damage	ALADIN LIVE CHANNEL TRADING	Prepaid Account	ZND170311736711				Rejected	53.00		1-2-2024 07:53:02 PM		15-2-2024 07:53:02 PM			Audit Trail
CL/2024/02/V1/005382	Claim	Damage	ALADIN LIVE CHANNEL TRADING	Prepaid Account	ZND170378716640				Rejected	53.00		1-2-2024 07:51:38 PM		15-2-2024 07:51:38 PM			Audit Trail
CL/2024/02/V1/005381	Claim	Damage	ALADIN LIVE CHANNEL TRADING	Prepaid Account	ZND170378716602				Rejected	53.00		1-2-2024 07:49:45 PM		15-2-2024 07:49:45 PM			Audit Trail
CL/2024/02/V1/005380	Claim	Damage	ALADIN LIVE CHANNEL TRADING	Prepaid Account	ZND170378717357				Rejected	121.00		1-2-2024 07:46:25 PM		15-2-2024 07:46:25 PM			Audit Trail
CL/2024/02/V1/005379	Claim	Damage	SPF HOME DECO SDN BHD	Credit Account	ZND170612306033	No	Force Majeure	Express	Pending Responsible Staff Details	30.00	30.00	1-2-2024 05:00:41 PM	24-3-2024 01:05:20 PM	15-2-2024 05:00:41 PM	22-3-2024 12:39:57 PM		Audit Trail
CL/2024/02/V1/005378	Claim	Damage	CHA BEE HONG	Credit Account	ZND170559061569				Rejected	1156.00		1-2-2024 04:21:41 PM		15-2-2024 04:21:41 PM			Audit Trail
CL/2024/02/V1/005377	Claim	Lost	CM wan	Credit Account	CND1705615654440001	No	Hub/Depo/ Station Handling Issue	Express	Rejected	205.00		1-2-2024 04:21:23 PM		15-2-2024 04:21:23 PM			Audit Trail
CL/2024/02/V1/005376	Claim	Damage	WONG WENG HOOI	Credit Account	ZND170614981931				Info Incomplete	165.00		1-2-2024 03:29:37 PM	4-2-2024 03:00:08 PM	15-2-2024 03:29:37 PM			Audit Trail
CL/2024/02/V1/005375	Claim	Damage	SPF HOME DECO SDN BHD	Credit Account	ZND170612452082	No	Hub/Depo/ Station Handling Issue	Express	Pending Responsible Staff Details	100.00	100.00	1-2-2024 03:10:25 PM	19-4-2024 03:28:01 PM	15-2-2024 03:10:25 PM	17-4-2024 03:16:33 AM		Audit Trail
CL/2024/02/V1/005374	Claim	Lost	Domica Furniture E-Commerce Sdn Bhd	Credit Account	ZND170558750099				Rejected	25.20		1-2-2024 11:32:57 AM		15-2-2024 11:32:57 AM			Audit Trail
CL/2024/02/V1/005373	Claim	Lost	Domica Furniture E-Commerce Sdn Bhd	Credit Account	ZND170558749918	No	Hub/Depo/ Station Handling Issue	Express	Rejected	135.00		1-2-2024 11:18:13 AM		15-2-2024 11:18:13 AM			Audit Trail
CL/2024/02/V1/005372	Claim	Damage	YOUNGYF SDN BHD	Prepaid Account	ZND170614274293				Rejected	0.00		1-2-2024 10:31:00 AM		15-2-2024 10:31:00 AM			Audit Trail

CL/2024/02/V1/005371	Claim	Damage	DOMUS ELECTRONIC HOME APPLIANCES	Credit Account	ZND170611287067	No	Hub/Depo/Station Handling Issue	Express	Pending Responsible Staff Details	200.00	200.00	1-2-2024 08:59:41 AM	21-3-2024 04:16:10 PM	15-2-2024 08:59:41 AM	19-3-2024 04:11:22 AM		Audit Trail
CL/2024/01/V2/005357	Appeal	Lost	FIRST RAY IDEAL CONCEPT	Credit Account	ZND170558974990	No	Hub/Depo/Station Handling Issue	Express	Completed	200.00	200.00	30-1-2024 05:42:33 PM		13-2-2024 05:42:33 PM	13-6-2024 02:02:34 AM	13-6-2024 02:03:07 PM	Audit Trail
CL/2024/01/V2/005284	Appeal	Damage	Firdous Ahmad Bhat	Prepaid Account	ZND170559907362	No	Hub/Depo/Station Handling Issue	Express	Completed	200.00	200.00	27-1-2024 04:16:58 PM		10-2-2024 04:16:58 PM	16-5-2024 06:07:32 AM	16-5-2024 06:08:00 PM	Audit Trail
CL/2024/01/V2/005200	Appeal	Damage	DOMUS ELECTRONIC HOME APPLIANCES	Credit Account	ZND170453498201	No	Hub/Depo/Station Handling Issue	Express	Completed	200.00	200.00	19-1-2024 03:33:02 PM		2-2-2024 03:33:02 PM	13-2-2024 09:47:48 AM	13-2-2024 09:50:32 AM	Audit Trail
CL/2024/01/V2/005197	Appeal	Damage	EUMIKA (LEONG PENG HUAAT)	Credit Account	ZND170379217450	No	Hub/Depo/Station Handling Issue	Express	Completed	60.80	60.80	19-1-2024 11:12:39 AM		2-2-2024 11:12:39 AM	13-3-2024 12:13:54 PM	13-3-2024 12:14:28 PM	Audit Trail
CL/2024/01/V2/005179	Appeal	Damage	VARIOUS FURNITURE SDN BHD	Credit Account	ZND170381838605	No	Hub/Depo/Station Handling Issue	Express	Completed	200.00	200.00	17-1-2024 01:51:34 PM		31-1-2024 01:51:34 PM	23-7-2024 05:54:10 AM	23-7-2024 05:56:23 PM	Audit Trail
CL/2024/01/V2/005136	Appeal	Damage	SMH MAJU	Prepaid Account	ZND170448049999	No	Hub/Depo/Station Handling Issue	FreshBox	Completed	200.00	200.00	15-1-2024 01:00:31 PM		29-1-2024 01:00:31 PM	13-3-2024 05:35:56 AM	13-3-2024 05:43:00 PM	Audit Trail
CL/2024/01/V2/005073	Appeal	Damage	pusat perabut smh	Prepaid Account	ZND170446906119	No	Hub/Depo/Station Handling Issue	Express	Completed	200.00	200.00	9-1-2024 03:35:13 PM		23-1-2024 03:35:13 PM	13-3-2024 05:27:06 AM	13-3-2024 05:27:55 PM	Audit Trail
CL/2024/01/V2/005002	Appeal	Damage	HEALTHY LINKS MEDICAL SUPPLIES SDN BHD	Credit Account	ZND170309130477	No	Hub/Depo/Station Handling Issue	Express	Completed	200.00	200.00	2-1-2024 01:23:37 PM		16-1-2024 01:23:37 PM	23-3-2024 11:02:23 AM	23-3-2024 11:02:49 AM	Audit Trail
CL/2024/01/V1/005370	Claim	Damage	KMPENAQUARIUM / KOAY MING WAIY	Credit Account	ZND170616044399				Rejected	2500.00		31-1-2024 08:31:54 PM		14-2-2024 08:31:54 PM			Audit Trail
CL/2024/01/V1/005369	Claim	Damage	SPF HOME DECO SDN BHD	Credit Account	ZND170448137504	No	Hub/Depo/Station Handling Issue	Express	Rejected	30.00		31-1-2024 03:49:56 PM		14-2-2024 03:49:56 PM			Audit Trail
CL/2024/01/V1/005368	Claim	Damage	SPF HOME DECO SDN BHD	Credit Account	ZND170612455212	No	Force Majeure	Express	Rejected	90.00		31-1-2024 02:30:41 PM		14-2-2024 02:30:41 PM			Audit Trail

CL/2024/01/V1/005367	Claim	Damage	MOHD HAZMAN BIN GHAZALI	Cash	LH240124A020P3				Rejected	1000.00		31-1-2024 12:14:27 PM		14-2-2024 12:14:27 PM			Audit Trail
CL/2024/01/V1/005366	Claim	Delay Delivery Premium Parcel	Lynn Tan	Credit Account	ZND170614948835	No	Hub/Depo/ Station Handling Issue	Premium	Rejected	1281.20		31-1-2024 11:48:08 AM		14-2-2024 11:48:08 AM			Audit Trail
CL/2024/01/V1/005365	Claim	Delay Delivery Premium Parcel	CHONG YEE SIEN	Credit Account	ZND170613701240				Rejected	100.00		31-1-2024 11:47:34 AM		14-2-2024 11:47:34 AM			Audit Trail
CL/2024/01/V1/005364	Claim	Delay Delivery Premium Parcel	MBE Bandar Sri Permaisuri	Credit Account	ZND170614733530	No	Hub/Depo/ Station Handling Issue	Premium	Rejected	100.00		31-1-2024 11:42:37 AM		14-2-2024 11:42:37 AM			Audit Trail
CL/2024/01/V1/005363	Claim	Delay Delivery Premium Parcel	Greenland Natural Health Food	Credit Account	ZND170614125342				Rejected	336.00		31-1-2024 11:25:42 AM		14-2-2024 11:25:42 AM			Audit Trail
CL/2024/01/V1/005362	Claim	Damage	SITI NAJIHAH	Credit Account	ZND170559715790				Rejected	69.00		31-1-2024 10:37:59 AM		14-2-2024 10:37:59 AM			Audit Trail
CL/2024/01/V1/005361	Claim	Damage	CM WAN	Credit Account	ZND170611771146	No	Hub/Depo/ Station Handling Issue	Express	Pending Responsible Staff Details	186.73	186.73	31-1-2024 09:20:54 AM	24-3-2024 02:58:05 PM	14-2-2024 09:20:54 AM	22-3-2024 02:57:05 AM		Audit Trail
CL/2024/01/V1/005360	Claim	Delay Delivery Premium Parcel	FOONG HAU MING	Credit Account	ZND170613353593				Rejected	150.00		30-1-2024 08:28:31 PM		13-2-2024 08:28:31 PM			Audit Trail
CL/2024/01/V1/005359	Claim	Damage	Prathy Krishnan	Credit Account	ZND170454568897				Rejected	45.00		30-1-2024 07:24:04 PM		13-2-2024 07:24:04 PM			Audit Trail
CL/2024/01/V1/005358	Claim	Lost	Nordianah Binti Alias	Credit Account	ZND170559575684	No	Force Majeure	Express	Pending Responsible Staff Details	188.00	188.00	30-1-2024 05:43:58 PM	8-6-2024 04:36:14 PM	13-2-2024 05:43:58 PM	6-6-2024 04:29:13 AM		Audit Trail
CL/2024/01/V1/005357	Claim	Lost	FIRST RAY IDEAL CONCEPT	Credit Account	ZND170558974990	No	Hub/Depo/ Station Handling Issue	Express	Pending Responsible Staff and Payment Details	694.00	200.00	30-1-2024 05:42:33 PM	8-6-2024 09:30:36 AM	13-2-2024 05:42:33 PM			Audit Trail
CL/2024/01/V1/005356	Claim	Damage	PP HOME FURNITURE (M) SDN. BHD.	Prepaid Account	ZND170612226461	No	Hub/Depo/ Station Handling Issue	Express	Rejected	135.00		30-1-2024 05:39:30 PM		13-2-2024 05:39:30 PM			Audit Trail
CL/2024/01/V1/005355	Claim	Damage	Visionaries Global	Credit Account	ZND170611212427				Rejected	188.00		30-1-2024 03:35:33 PM		13-2-2024 03:35:33 PM			Audit Trail

CL/2024/01/V1/005354	Claim	Damage	mohd hairizal bin baharom	Cash	ZND170560868997	No	Hub/Depo/Station Handling Issue	Express	Pending Responsible Staff Details	720.00	200.00	30-1-2024 02:29:22 PM	15-3-2024 05:11:28 PM	13-2-2024 02:29:22 PM	13-3-2024 05:05:46 AM		Audit Trail
CL/2024/01/V1/005353	Claim	Damage	SUMBER MAJUJAYA SDN BHD	Cash	ZND170614251607	No	Hub/Depo/Station Handling Issue	Express	Pending Responsible Staff Details	28.72	28.72	30-1-2024 12:10:47 PM	14-6-2024 12:10:42 PM	13-2-2024 12:10:47 PM	12-6-2024 12:05:55 PM		Audit Trail
CL/2024/01/V1/005352	Claim	Damage	LIKE BUG SDN BHD	Credit Account	ZND170447096284				Rejected	22.30		30-1-2024 09:46:51 AM		13-2-2024 09:46:51 AM			Audit Trail
CL/2024/01/V1/005351	Claim	Damage	CHEW HOI LIANG	Cash	ZND170559761438	No	Hub/Depo/Station Handling Issue	Express	Pending Responsible Staff Details	200.00	200.00	30-1-2024 01:24:41 AM	16-3-2024 05:43:13 PM	13-2-2024 01:24:41 AM	14-3-2024 05:32:57 AM		Audit Trail
CL/2024/01/V1/005350	Claim	Delay Delivery Premium Parcel	Ban Heng Tong (M) Sdn Bhd	Credit Account	CND1705575112020002	No	Hub/Depo/Station Handling Issue	Premium	Pending Responsible Staff Details	0.00	100.00	29-1-2024 06:26:46 PM	15-3-2024 05:00:16 PM	12-2-2024 06:26:46 PM	13-3-2024 04:53:21 AM		Audit Trail
CL/2024/01/V1/005349	Claim	Damage	Tan Eng Hwa	Credit Account	ZND170560914649				Rejected	880.00		29-1-2024 05:56:47 PM		12-2-2024 05:56:47 PM			Audit Trail
CL/2024/01/V1/005348	Claim	Damage	TAN SENG SIONG	Credit Account	RTSZND170453876320	No	Hub/Depo/Station Handling Issue	Value Pack	Rejected	200.00		29-1-2024 05:25:23 PM		12-2-2024 05:25:23 PM			Audit Trail
CL/2024/01/V1/005347	Claim	Damage	JS HOUSEHOLD ENTERPRISE	Credit Account	ZND170558844576	Yes	Hub/Depo/Station Handling Issue	Express	Pending Responsible Staff Details	160.00	160.00	29-1-2024 05:13:44 PM	30-10-2025 01:38:43 PM	12-2-2024 05:13:44 PM	18-4-2025 03:45:25 AM		Audit Trail
CL/2024/01/V1/005346	Claim	Damage	SPF HOME DECO SDN BHD	Credit Account	ZND170454622209	No	Force Majeure	Express	Pending Responsible Staff Details	100.00	100.00	29-1-2024 05:08:26 PM	21-3-2024 04:29:48 PM	12-2-2024 05:08:26 PM	19-3-2024 04:11:26 AM		Audit Trail
CL/2024/01/V1/005345	Claim	Damage	ACHIEVA TECHNOLOGY SDN BHD	Credit Account	ZND170561039402	No	Hub/Depo/Station Handling Issue	Pallet	Pending Responsible Staff Details	870.00	200.00	29-1-2024 05:05:15 PM	15-3-2024 10:00:25 AM	12-2-2024 05:05:15 PM	13-3-2024 09:48:56 AM		Audit Trail
CL/2024/01/V1/005344	Claim	Damage	SPF HOME DECO SDN BHD	Credit Account	ZND170202721710				Rejected	30.00		29-1-2024 04:26:29 PM		12-2-2024 04:26:29 PM			Audit Trail
CL/2024/01/V1/005343	Claim	Lost	Ms Chen	Cash	ZND170612133479	No	Hub/Depo/Station Handling Issue	Express	Rejected	55.00		29-1-2024 04:18:43 PM		12-2-2024 04:18:43 PM			Audit Trail
CL/2024/01/V1/005342	Claim	Lost	Tai shu lin	Cash	ZND170448827023	No	Hub/Depo/Station Handling Issue	Value Pack	Info Incomplete	0.00		29-1-2024 04:07:38 PM	10-3-2024 04:45:47 PM	12-2-2024 04:07:38 PM			Audit Trail

CL/2024/01/V1/005341	Claim	Lost	SPF HOME DECO SDN BHD	Credit Account	ZND170454614167-1	No	Hub/Depo/ Station Handling Issue	Express	Pending Responsible Staff Details	200.00	200.00	29-1-2024 03:50:12 PM	15-2-2024 10:18:48 AM	12-2-2024 03:50:12 PM	13-2-2024 10:11:35 AM		Audit Trail
CL/2024/01/V1/005340	Claim	Lost	Domica Furniture E-Commerce Sdn Bhd	Credit Account	ZND170556815059				Rejected	109.10		29-1-2024 03:02:55 PM		12-2-2024 03:02:55 PM			Audit Trail
CL/2024/01/V1/005339	Claim	Lost	Domica Furniture E-Commerce Sdn Bhd	Credit Account	ZND170556782139	No	Force Majeure	Express	Rejected	169.90		29-1-2024 02:56:20 PM		12-2-2024 02:56:20 PM			Audit Trail
CL/2024/01/V1/005338	Claim	Lost	Domica Furniture E-Commerce Sdn Bhd	Credit Account	ZND170455542384				Rejected	125.00		29-1-2024 02:50:12 PM		12-2-2024 02:50:12 PM			Audit Trail
CL/2024/01/V1/005337	Claim	Damage	SPF HOME DECO SDN BHD	Credit Account	ZND170559981355	No	Hub/Depo/ Station Handling Issue	Express	Rejected	80.00		29-1-2024 12:53:44 PM		12-2-2024 12:53:44 PM			Audit Trail
CL/2024/01/V1/005336	Claim	Damage	DUNLOPILLO (MALAYSIA) SDN BHD	Credit Account	ZND170380897405	No	Hub/Depo/ Station Handling Issue	Express	Rejected	0.00		29-1-2024 12:48:28 PM		12-2-2024 12:48:28 PM			Audit Trail
CL/2024/01/V1/005335	Claim	Damage	SUMBER MAJUJAYA SDN BHD	Cash	ZND170612730906	No	Hub/Depo/ Station Handling Issue	Premium	Pending Responsible Staff Details	768.00	200.00	29-1-2024 12:11:12 PM	25-3-2024 10:54:16 AM	12-2-2024 12:11:12 PM	23-3-2024 10:50:14 AM		Audit Trail
CL/2024/01/V1/005334	Claim	Damage	SPF HOME DECO SDN BHD	Credit Account	ZND170380993466	No	Hub/Depo/ Station Handling Issue	Express	Pending Responsible Staff Details	60.00	60.00	29-1-2024 11:59:38 AM	13-3-2024 10:22:45 AM	12-2-2024 11:59:38 AM	11-3-2024 10:06:16 AM		Audit Trail
CL/2024/01/V1/005333	Claim	Lost	MMAG DIGITAL SDN BHD	Credit Account	ZND170377455397	No	Hub/Depo/ Station Handling Issue	Express	Rejected	50.00		29-1-2024 11:58:09 AM		12-2-2024 11:58:09 AM			Audit Trail
CL/2024/01/V1/005332	Claim	Lost	MMAG DIGITAL SDN BHD	Credit Account	ZND170377455182	No	Hub/Depo/ Station Handling Issue	Express	Rejected	50.00		29-1-2024 11:57:16 AM		12-2-2024 11:57:16 AM			Audit Trail
CL/2024/01/V1/005331	Claim	Lost	MMAG DIGITAL SDN BHD	Credit Account	ZND170312156297				Rejected	50.00		29-1-2024 11:56:27 AM		12-2-2024 11:56:27 AM			Audit Trail
CL/2024/01/V1/005330	Claim	Lost	MMAG DIGITAL SDN BHD	Credit Account	ZND170311507250	No	Hub/Depo/ Station Handling Issue	Express	Rejected	50.00		29-1-2024 11:55:39 AM		12-2-2024 11:55:39 AM			Audit Trail

CL/2024/01/V1/005329	Claim	Lost	MMAG DIGITAL SDN BHD	Credit Account	ZND171031506895				Rejected	50.00		29-1-2024 11:54:35 AM		12-2-2024 11:54:35 AM			Audit Trail
CL/2024/01/V1/005328	Claim	Lost	MMAG DIGITAL SDN BHD	Credit Account	ZND171030840674	No	Hub/Depo/ Station Handling Issue	Express	Rejected	50.00		29-1-2024 11:53:37 AM		12-2-2024 11:53:37 AM			Audit Trail
CL/2024/01/V1/005327	Claim	Lost	MMAG DIGITAL SDN BHD	Credit Account	ZND171029533485	No	Hub/Depo/ Station Handling Issue	Express	Rejected	50.00		29-1-2024 11:52:45 AM		12-2-2024 11:52:45 AM			Audit Trail
CL/2024/01/V1/005326	Claim	Lost	MMAG DIGITAL SDN BHD	Credit Account	ZND171020 4169299				Rejected	50.00		29-1-2024 11:51:50 AM		12-2-2024 11:51:50 AM			Audit Trail
CL/2024/01/V1/005325	Claim	Lost	MMAG DIGITAL SDN BHD	Credit Account	ZND171020 2945512	No	Hub/Depo/ Station Handling Issue	Express	Rejected	50.00		29-1-2024 11:50:55 AM		12-2-2024 11:50:55 AM			Audit Trail
CL/2024/01/V1/005324	Claim	Lost	MMAG DIGITAL SDN BHD	Credit Account	ZND171037 9167557	No	Hub/Depo/ Station Handling Issue	Express	Rejected	50.00		29-1-2024 11:34:49 AM		12-2-2024 11:34:49 AM			Audit Trail
CL/2024/01/V1/005323	Claim	Lost	MMAG DIGITAL SDN BHD	Credit Account	ZND171037 7455144	No	Hub/Depo/ Station Handling Issue	Express	Rejected	50.00		29-1-2024 11:34:05 AM		12-2-2024 11:34:05 AM			Audit Trail
CL/2024/01/V1/005322	Claim	Lost	MMAG DIGITAL SDN BHD	Credit Account	ZND171037 7435870	No	Hub/Depo/ Station Handling Issue	Express	Rejected	50.00		29-1-2024 11:33:03 AM		12-2-2024 11:33:03 AM			Audit Trail
CL/2024/01/V1/005321	Claim	Lost	MMAG DIGITAL SDN BHD	Credit Account	ZND171037 7333466	No	Hub/Depo/ Station Handling Issue	Express	Info Incomplete	50.00		29-1-2024 11:32:10 AM		12-2-2024 11:32:10 AM			Audit Trail
CL/2024/01/V1/005320	Claim	Lost	MMAG DIGITAL SDN BHD	Credit Account	ZND171037 7332889				Rejected	50.00		29-1-2024 11:31:06 AM		12-2-2024 11:31:06 AM			Audit Trail
CL/2024/01/V1/005319	Claim	Lost	MMAG DIGITAL SDN BHD	Credit Account	ZND171037 7309232				Rejected	50.00		29-1-2024 11:29:49 AM		12-2-2024 11:29:49 AM			Audit Trail
CL/2024/01/V1/005318	Claim	Lost	MMAG DIGITAL SDN BHD	Credit Account	ZND171031 2968586	No	Hub/Depo/ Station Handling Issue	Express	Rejected	50.00		29-1-2024 11:28:56 AM		12-2-2024 11:28:56 AM			Audit Trail
CL/2024/01/V1/005317	Claim	Lost	MMAG DIGITAL SDN BHD	Credit Account	ZND171031 2580665	No	Hub/Depo/ Station Handling Issue	Express	Rejected	50.00		29-1-2024 11:27:57 AM		12-2-2024 11:27:57 AM			Audit Trail

CL/2024/01/V1/005316	Claim	Lost	MMAG DIGITAL SDN BHD	Credit Account	ZND170312498090	No	Hub/Depo/ Station Handling Issue	Express	Rejected	50.00		29-1-2024 11:27:01 AM		12-2-2024 11:27:01 AM			Audit Trail
CL/2024/01/V1/005315	Claim	Lost	MMAG DIGITAL SDN BHD	Credit Account	ZND170311560774				Rejected	50.00		29-1-2024 11:25:52 AM		12-2-2024 11:25:52 AM			Audit Trail
CL/2024/01/V1/005314	Claim	Lost	MMAG DIGITAL SDN BHD	Credit Account	ZND170311547096	No	Force Majeure	Express	Rejected	50.00		29-1-2024 11:25:00 AM		12-2-2024 11:25:00 AM			Audit Trail
CL/2024/01/V1/005313	Claim	Lost	MMAG DIGITAL SDN BHD	Credit Account	ZND170310764302				Rejected	50.00		29-1-2024 11:24:10 AM		12-2-2024 11:24:10 AM			Audit Trail
CL/2024/01/V1/005312	Claim	Lost	MMAG DIGITAL SDN BHD	Credit Account	ZND170310763664	No	Hub/Depo/ Station Handling Issue	Express	Rejected	50.00		29-1-2024 11:23:18 AM		12-2-2024 11:23:18 AM			Audit Trail
CL/2024/01/V1/005311	Claim	Lost	MMAG DIGITAL SDN BHD	Credit Account	ZND170310763602				Rejected	50.00		29-1-2024 11:22:25 AM		12-2-2024 11:22:25 AM			Audit Trail
CL/2024/01/V1/005310	Claim	Lost	MMAG DIGITAL SDN BHD	Credit Account	ZND170309293981	No	Hub/Depo/ Station Handling Issue	Express	Rejected	50.00		29-1-2024 11:21:11 AM		12-2-2024 11:21:11 AM			Audit Trail
CL/2024/01/V1/005309	Claim	Lost	MMAG DIGITAL SDN BHD	Credit Account	ZND170290928091				Rejected	50.00		29-1-2024 11:20:22 AM		12-2-2024 11:20:22 AM			Audit Trail
CL/2024/01/V1/005308	Claim	Lost	MMAG DIGITAL SDN BHD	Credit Account	ZND170206968838	No	Hub/Depo/ Station Handling Issue	Express	Rejected	50.00		29-1-2024 11:19:27 AM		12-2-2024 11:19:27 AM			Audit Trail
CL/2024/01/V1/005307	Claim	Lost	MMAG DIGITAL SDN BHD	Credit Account	ZND170206502629	No	Hub/Depo/ Station Handling Issue	Express	Pending Responsible Staff Details	50.00	50.00	29-1-2024 11:18:35 AM	25-2-2024 09:40:49 AM	12-2-2024 11:18:35 AM	23-2-2024 09:38:02 AM		Audit Trail
CL/2024/01/V1/005306	Claim	Lost	MMAG DIGITAL SDN BHD	Credit Account	ZND170206502483	No	Hub/Depo/ Station Handling Issue	Express	Rejected	50.00		29-1-2024 11:17:40 AM		12-2-2024 11:17:40 AM			Audit Trail
CL/2024/01/V1/005305	Claim	Lost	MMAG DIGITAL SDN BHD	Credit Account	ZND170206486011	No	Hub/Depo/ Station Handling Issue	Express	Rejected	50.00		29-1-2024 11:16:44 AM		12-2-2024 11:16:44 AM			Audit Trail
CL/2024/01/V1/005304	Claim	Lost	MMAG DIGITAL SDN BHD	Credit Account	ZND170203939268	No	Hub/Depo/ Station Handling Issue	Express	Pending Responsible Staff Details	50.00	50.00	29-1-2024 11:14:59 AM	1-3-2024 11:55:24 AM	12-2-2024 11:14:59 AM	28-2-2024 11:14:07 AM		Audit Trail
CL/2024/01/V1/005303	Claim	Lost	MMAG DIGITAL SDN BHD	Credit Account	RTSZND1702038355 15	No	Hub/Depo/ Station Handling Issue	Express	Rejected	50.00		29-1-2024 11:14:06 AM		12-2-2024 11:14:06 AM			Audit Trail

CL/2024/01/V1/005302	Claim	Lost	ZND170203741335	Credit Account	ZND170203741335				Rejected	50.00		29-1-2024 11:13:08 AM		12-2-2024 11:13:08 AM			Audit Trail
CL/2024/01/V1/005301	Claim	Lost	MMAG DIGITAL SDN BHD	Credit Account	ZND170203362042	No	Hub/Depo/ Station Handling Issue	Express	Rejected	50.00		29-1-2024 11:12:05 AM		12-2-2024 11:12:05 AM			Audit Trail
CL/2024/01/V1/005300	Claim	Lost	MMAG DIGITAL SDN BHD	Credit Account	ZND170202745723				Rejected	50.00		29-1-2024 11:10:40 AM		12-2-2024 11:10:40 AM			Audit Trail
CL/2024/01/V1/005299	Claim	Lost	MMAG DIGITAL SDN BHD	Credit Account	ZND170202734666	No	Hub/Depo/ Station Handling Issue	Express	Rejected	50.00		29-1-2024 11:09:42 AM		12-2-2024 11:09:42 AM			Audit Trail
CL/2024/01/V1/005298	Claim	Lost	MMAG DIGITAL SDN BHD	Credit Account	ZND170202661818	No	Hub/Depo/ Station Handling Issue	Express	Rejected	50.00		29-1-2024 11:08:43 AM		12-2-2024 11:08:43 AM			Audit Trail
CL/2024/01/V1/005297	Claim	Lost	MMAG DIGITAL SDN BHD	Credit Account	ZND170200777955				Rejected	50.00		29-1-2024 11:07:42 AM		12-2-2024 11:07:42 AM			Audit Trail
CL/2024/01/V1/005296	Claim	Lost	MMAG DIGITAL SDN BHD	Credit Account	ZND170027438381				Rejected	50.00		29-1-2024 11:06:15 AM		12-2-2024 11:06:15 AM			Audit Trail
CL/2024/01/V1/005295	Claim	Lost	MMAG DIGITAL SDN BHD	Credit Account	ZND170027354988	No	Hub/Depo/ Station Handling Issue	Express	Rejected	50.00		29-1-2024 11:05:25 AM		12-2-2024 11:05:25 AM			Audit Trail
CL/2024/01/V1/005294	Claim	Lost	MMAG DIGITAL SDN BHD	Credit Account	ZND170025414653	No	Hub/Depo/ Station Handling Issue	Express	Rejected	50.00		29-1-2024 11:04:32 AM		12-2-2024 11:04:32 AM			Audit Trail
CL/2024/01/V1/005293	Claim	Lost	MMAG DIGITAL SDN BHD	Credit Account	ZND170024748339	No	Hub/Depo/ Station Handling Issue	Express	Rejected	50.00		29-1-2024 11:03:22 AM		12-2-2024 11:03:22 AM			Audit Trail
CL/2024/01/V1/005292	Claim	Lost	MMAG DIGITAL SDN BHD	Credit Account	ZND170023723375				Rejected	50.00		29-1-2024 11:02:09 AM		12-2-2024 11:02:09 AM			Audit Trail
CL/2024/01/V1/005291	Claim	Lost	MMAG DIGITAL SDN BHD	Credit Account	ZND170023556294	No	Hub/Depo/ Station Handling Issue	Express	Rejected	50.00		29-1-2024 11:00:15 AM		12-2-2024 11:00:15 AM			Audit Trail
CL/2024/01/V1/005290	Claim	Damage FreshBox	Jonathan	Credit Account	ZND170613607313				Rejected	200.00		29-1-2024 01:16:56 AM		12-2-2024 01:16:56 AM			Audit Trail
CL/2024/01/V1/005289	Claim	Damage	SPF HOME DECO SDN BHD	Credit Account	ZND170558895516	No	Hub/Depo/ Station Handling Issue	Express	Pending Responsible Staff Details	60.00	60.00	28-1-2024 11:03:11 AM	21-3-2024 04:33:40 PM	11-2-2024 11:03:11 AM	19-3-2024 04:30:52 AM		Audit Trail

CL/2024/01/V1/005288	Claim	Damage	KFK MULTI SUPPLIES & TRADING	Cash	ZND171061267861				Rejected	121.50		28-1-2024 10:22:02 AM		11-2-2024 10:22:02 AM			Audit Trail
CL/2024/01/V1/005287	Claim	Lost	Goh Jia Hui	Credit Account	ZND173133205116	No	Hub/Depo/ Station Handling Issue	Express	Pending Responsible Staff Details	155.00	155.00	27-1-2024 08:36:14 PM	10-5-2024 04:00:23 PM	10-2-2024 08:36:14 PM	8-5-2024 03:33:36 AM		Audit Trail
CL/2024/01/V1/005286	Claim	Lost	Tieu Kee Seng	Prepaid Account	6566600865	No	Hub/Depo/ Station Handling Issue	Express	Pending Responsible Staff Details	190.00	190.00	27-1-2024 06:07:04 PM	21-3-2024 04:40:56 PM	10-2-2024 06:07:04 PM	19-3-2024 04:33:55 AM		Audit Trail
CL/2024/01/V1/005285	Claim	Delay Delivery Premium Parcel	WONG TECK BOON	Prepaid Account	10248934695				Rejected	600.00		27-1-2024 06:04:33 PM		10-2-2024 06:04:33 PM			Audit Trail
CL/2024/01/V1/005284	Claim	Damage	Firdous Ahmad Bhat	Prepaid Account	ZND170559907362	No	Hub/Depo/ Station Handling Issue	Express	Pending Responsible Staff and Payment Details (Appeal)	800.00	200.00	27-1-2024 04:16:58 PM		10-2-2024 04:16:58 PM			Audit Trail
CL/2024/01/V1/005283	Claim	Damage	CM WAN	Credit Account	ZND170558638540	No	Hub/Depo/ Station Handling Issue	Express	Rejected	415.72		27-1-2024 04:16:58 PM		10-2-2024 04:16:58 PM			Audit Trail
CL/2024/01/V1/005282	Claim	Damage	Xinjing Kee	Credit Account	ZND170452507447	No	Hub/Depo/ Station Handling Issue	Express	Pending Responsible Staff Details	140.00	140.00	27-1-2024 03:48:16 PM	25-3-2024 10:38:42 AM	10-2-2024 03:48:16 PM	23-3-2024 10:22:17 AM		Audit Trail
CL/2024/01/V1/005281	Claim	Damage	Xinjing Kee	Credit Account	ZND170558704467	No	Hub/Depo/ Station Handling Issue	Express	Pending Responsible Staff Details	250.00	200.00	27-1-2024 03:33:51 PM	25-3-2024 10:08:03 AM	10-2-2024 03:33:51 PM	23-3-2024 10:01:45 AM		Audit Trail
CL/2024/01/V1/005280	Claim	Damage	SPF HOME DECO SDN BHD	Credit Account	ZND170455748045	No	Force Majeure	Express	Pending Responsible Staff Details	30.00	30.00	27-1-2024 03:15:48 PM	21-3-2024 04:36:27 PM	10-2-2024 03:15:48 PM	19-3-2024 04:34:02 AM		Audit Trail
CL/2024/01/V1/005279	Claim	Lost	INSPIRE OFFICE SYSTEM SDN BHD	Credit Account	ZND170455810513	No	Hub/Depo/ Station Handling Issue	Express	Pending Responsible Staff Details	200.00	200.00	26-1-2024 11:32:55 PM	24-3-2024 03:16:15 PM	9-2-2024 11:32:55 PM	22-3-2024 03:09:24 AM		Audit Trail
CL/2024/01/V1/005278	Claim	Damage	Muhammad afiq shahmi bin azman	Cash	ZND171061363556				Rejected	250.00		26-1-2024 08:19:26 PM		9-2-2024 08:19:26 PM			Audit Trail
CL/2024/01/V1/005277	Claim	Lost	Xinjing Kee	Credit Account	ZND171038972743				Rejected	188.00		26-1-2024 06:55:56 PM		9-2-2024 06:55:56 PM			Audit Trail

CL/2024/01/V1/005276	Claim	Damage	DOMUS ELECTRONIC HOME APPLIANCES	Credit Account	ZND171061272919	No	Hub/Depo/Station Handling Issue	Express	Pending Responsible Staff Details	200.00	200.00	26-1-2024 05:50:52 PM	1-3-2024 11:11:02 AM	9-2-2024 05:50:52 PM	28-2-2024 11:01:50 AM		Audit Trail
CL/2024/01/V1/005275	Claim	Damage	HO CHEE MENG	Prepaid Account	ZND170560898444				Rejected	0.00		26-1-2024 05:43:44 PM		9-2-2024 05:43:44 PM			Audit Trail
CL/2024/01/V1/005274	Claim	Damage	NG ZHI SAN	Credit Account	ZND170557744686	Yes	Hub/Depo/Station Handling Issue	Express	Pending Responsible Staff Details	1027.70	758.40	26-1-2024 05:31:21 PM	30-10-2025 01:33:26 PM	9-2-2024 05:31:21 PM	20-6-2025 10:36:57 AM		Audit Trail
CL/2024/01/V1/005273	Claim	Damage	SPF HOME DECO SDN BHD	Credit Account	ZND170556923822	No	Force Majeure	Express	Rejected	30.00		26-1-2024 05:04:13 PM		9-2-2024 05:04:13 PM			Audit Trail
CL/2024/01/V1/005272	Claim	Damage	SPF HOME DECO SDN BHD	Credit Account	ZND170557277269	No	Hub/Depo/Station Handling Issue	Express	Pending Responsible Staff Details	20.00	20.00	26-1-2024 04:49:50 PM	18-3-2024 03:07:25 PM	9-2-2024 04:49:50 PM	16-3-2024 02:58:04 AM		Audit Trail
CL/2024/01/V1/005271	Claim	Damage	SPF HOME DECO SDN BHD	Credit Account	ZND170559033269	No	Hub/Depo/Station Handling Issue	Express	Pending Responsible Staff Details	100.00	100.00	26-1-2024 04:32:15 PM	18-3-2024 03:14:24 PM	9-2-2024 04:32:15 PM	16-3-2024 02:58:17 AM		Audit Trail
CL/2024/01/V1/005270	Claim	Damage	SPF HOME DECO SDN BHD	Credit Account	ZND170558898043	No	Hub/Depo/Station Handling Issue	Express	Pending Responsible Staff Details	40.00	40.00	26-1-2024 04:28:41 PM	13-3-2024 10:33:37 AM	9-2-2024 04:28:41 PM	11-3-2024 10:06:19 AM		Audit Trail
CL/2024/01/V1/005269	Claim	Lost	SPF HOME DECO SDN BHD	Credit Account	ZND170454614167	No	Hub/Depo/Station Handling Issue	Express	Pending Responsible Staff Details	47.00	47.00	26-1-2024 04:05:23 PM	18-3-2024 03:19:41 PM	9-2-2024 04:05:23 PM	16-3-2024 02:58:21 AM		Audit Trail
CL/2024/01/V1/005268	Claim	Damage	SPF HOME DECO SDN BHD	Credit Account	ZND170556867928	No	Hub/Depo/Station Handling Issue	Express	Pending Responsible Staff Details	100.00	100.00	26-1-2024 03:39:40 PM	13-3-2024 10:39:48 AM	9-2-2024 03:39:40 PM	11-3-2024 10:33:49 AM		Audit Trail
CL/2024/01/V1/005267	Claim	Damage	Ritma Prestasi Sdn Bhd	Credit Account	ZND170556804114				Rejected	450.00		26-1-2024 02:54:34 PM		9-2-2024 02:54:34 PM			Audit Trail
CL/2024/01/V1/005266	Claim	Damage	gan soon lin	Credit Account	ZND170558846198	No	Hub/Depo/Station Handling Issue	Express	Pending Responsible Staff Details	150.00	150.00	26-1-2024 02:32:27 PM	24-3-2024 03:23:06 PM	9-2-2024 02:32:27 PM	22-3-2024 03:21:46 AM		Audit Trail
CL/2024/01/V1/005265	Claim	Lost	Domica Furniture E-Commerce Sdn Bhd	Credit Account	ZND170453695082				Rejected	139.90		26-1-2024 11:54:00 AM		9-2-2024 11:54:00 AM			Audit Trail

CL/2024/01/V1/005264	Claim	Lost	Domica Furniture E-Commerce Sdn Bhd	Credit Account	ZND170453487670,CND170453487670001				Rejected	258.90		26-1-2024 11:48:52 AM		9-2-2024 11:48:52 AM			Audit Trail
CL/2024/01/V1/005263	Claim	Lost	Domica Furniture E-Commerce Sdn Bhd	Credit Account	ZND170453484419	No	Hub/Depo/ Station Handling Issue	Express	Rejected	103.90		26-1-2024 11:40:10 AM		9-2-2024 11:40:10 AM			Audit Trail
CL/2024/01/V1/005262	Claim	Lost	Domica Furniture E-Commerce Sdn Bhd	Credit Account	ZND170453483788				Rejected	84.00		26-1-2024 11:34:47 AM		9-2-2024 11:34:47 AM			Audit Trail
CL/2024/01/V1/005261	Claim	Delay Delivery Premium Parcel	MR. LIM	Credit Account	ZND170201436639	No	Hub/Depo/ Station Handling Issue	Premium	Rejected	78.00		26-1-2024 10:33:29 AM		9-2-2024 10:33:29 AM			Audit Trail
CL/2024/01/V1/005260	Claim	Delay Delivery Premium Parcel	Faiezul	Cash	ZND170561216933	No	Logistic IT System Issue	Premium	Pending Responsible Staff Details	200.00	100.00	26-1-2024 10:26:01 AM	3-3-2024 03:44:29 PM	9-2-2024 10:26:01 AM	1-3-2024 03:41:20 AM		Audit Trail
CL/2024/01/V1/005259	Claim	Damage	atmua furnishing (m) sdn bhd	Credit Account	ZND170455567295				Rejected	40.00		25-1-2024 11:50:33 PM		8-2-2024 11:50:33 PM			Audit Trail
CL/2024/01/V1/005258	Claim	Damage	ATMUA FURNISHING (M) SDN BHD	Credit Account	ZND170556636913				Rejected	500.00		25-1-2024 11:46:17 PM		8-2-2024 11:46:17 PM			Audit Trail
CL/2024/01/V1/005257	Claim	Damage	ATMUA FURNISHING (M) SDN BHD	Credit Account	ZND170452789645	No	Hub/Depo/ Station Handling Issue	Express	Rejected	880.00		25-1-2024 11:42:11 PM		8-2-2024 11:42:11 PM			Audit Trail
CL/2024/01/V1/005256	Claim	Delay Delivery Premium Parcel	TWINS DIGITAL	Credit Account	ZND170560104767	No	Hub/Depo/ Station Handling Issue	Premium	Rejected	200.00		25-1-2024 07:06:34 PM		8-2-2024 07:06:34 PM			Audit Trail
CL/2024/01/V1/005255	Claim	Damage	HUI ZHI TRADING	Credit Account	ZND170451279987	No	Hub/Depo/ Station Handling Issue	Express	Rejected	907.00		25-1-2024 01:27:23 PM		8-2-2024 01:27:23 PM			Audit Trail
CL/2024/01/V1/005254	Claim	Lost	Domica Furniture E-Commerce Sdn Bhd	Credit Account	ZND170450848795				Rejected	126.90		25-1-2024 12:11:50 PM		8-2-2024 12:11:50 PM			Audit Trail

CL/2024/01/V1/005253	Claim	Lost	Domica Furniture E-Commerce Sdn Bhd	Credit Account	ZND170450848399	No	Hub/Depo/Station Handling Issue	Express	Rejected	197.90		25-1-2024 12:05:36 PM		8-2-2024 12:05:36 PM			Audit Trail
CL/2024/01/V1/005252	Claim	Lost	Domica Furniture E-Commerce Sdn Bhd	Credit Account	ZND170447189849	No	Hub/Depo/Station Handling Issue	Express	Rejected	103.90		25-1-2024 11:58:51 AM		8-2-2024 11:58:51 AM			Audit Trail
CL/2024/01/V1/005251	Claim	Lost	Domica Furniture E-Commerce Sdn Bhd	Credit Account	ZND170447188071	No	Hub/Depo/Station Handling Issue	Express	Rejected	129.90		25-1-2024 11:52:01 AM		8-2-2024 11:52:01 AM			Audit Trail
CL/2024/01/V1/005250	Claim	Lost	GT SUCCESS GLOBAL TRADING	Credit Account	ZND170451770996	No	Hub/Depo/Station Handling Issue	Express	Pending Responsible Staff Details	750.00	200.00	25-1-2024 11:48:23 AM	17-2-2024 04:15:16 PM	8-2-2024 11:48:23 AM	15-2-2024 04:09:02 AM		Audit Trail
CL/2024/01/V1/005249	Claim	Lost	Domica Furniture E-Commerce Sdn Bhd	Credit Account	ZND170378781532	No	Hub/Depo/Station Handling Issue	Express	Rejected	202.00		25-1-2024 11:44:05 AM		8-2-2024 11:44:05 AM			Audit Trail
CL/2024/01/V1/005248	Claim	Damage	INSPIRE OFFICE SYSTEM SDN BHD	Credit Account	ZND170557038792	No	Hub/Depo/Station Handling Issue	Express	Pending Responsible Staff Details	200.00	200.00	24-1-2024 09:44:04 PM	25-4-2024 05:03:56 PM	7-2-2024 09:44:04 PM	23-4-2024 05:00:20 AM		Audit Trail
CL/2024/01/V1/005247	Claim	Damage	PP HOME FURNITURE (M) SDN. BHD.	Credit Account	ZND170455360094				Rejected	60.00		24-1-2024 04:58:52 PM		7-2-2024 04:58:52 PM			Audit Trail
CL/2024/01/V1/005246	Claim	Damage	HJ EXPRESS	Credit Account	ZND170556766641	No	Hub/Depo/Station Handling Issue	Express	Rejected	3200.00		24-1-2024 04:29:38 PM		7-2-2024 04:29:38 PM			Audit Trail
CL/2024/01/V1/005245	Claim	Damage	SUMBER MAJUJAYA SDN BHD	Cash	ZND170557010002				Rejected	320.00		24-1-2024 04:03:00 PM		7-2-2024 04:03:00 PM			Audit Trail
CL/2024/01/V1/005244	Claim	Damage	pusat perabut smh	Prepaid Account	ZND170377978889	No	Hub/Depo/Station Handling Issue	Express	Rejected	250.00		24-1-2024 03:18:46 PM		7-2-2024 03:18:46 PM			Audit Trail
CL/2024/01/V1/005243	Claim	Damage	Mastron Electrical & Furniture Trading	Credit Account	ZND170453696447				Rejected	450.00		24-1-2024 03:10:03 PM		7-2-2024 03:10:03 PM			Audit Trail
CL/2024/01/V1/005242	Claim	Damage	QM LIVE EMPIRE	Credit Account	ZND170453452630	No	Force Majeure	Express	Rejected	73.00		24-1-2024 01:28:36 PM		7-2-2024 01:28:36 PM			Audit Trail

CL/2024/01/V1/005241	Claim	Damage	Billie ng	Prepaid Account	ZND170558636171				Rejected	0.00		24-1-2024 11:46:27 AM		7-2-2024 11:46:27 AM			Audit Trail
CL/2024/01/V1/005240	Claim	Damage	Mohamad azamin ikhwan	Cash	ZND170558489999	No	Hub/Depo/ Station Handling Issue	Express	Pending Responsible Staff Details	350.00	200.00	23-1-2024 08:36:02 PM	15-3-2024 12:10:08 PM	6-2-2024 08:36:02 PM	13-3-2024 12:05:32 PM		Audit Trail
CL/2024/01/V1/005239	Claim	Damage	Perabot Sungai Rambai Sdn Bhd	Credit Account	ZND170557223136	No	Hub/Depo/ Station Handling Issue	Express	Pending Responsible Staff Details	449.00	200.00	23-1-2024 06:38:26 PM	19-4-2024 04:33:46 PM	6-2-2024 06:38:26 PM	17-4-2024 04:30:30 AM		Audit Trail
CL/2024/01/V1/005238	Claim	Damage	Perabot Sungai Rambai Sdn Bhd	Credit Account	ZND170557742736	No	Hub/Depo/ Station Handling Issue	Express	Pending Responsible Staff Details	2000.00	200.00	23-1-2024 06:32:14 PM	16-3-2024 02:25:53 PM	6-2-2024 06:32:14 PM	14-3-2024 02:10:58 AM		Audit Trail
CL/2024/01/V1/005237	Claim	Missing Content	MS.Tai	Prepaid Account	10249498431	No	Hub/Depo/ Station Handling Issue	Express	Pending Responsible Staff Details	160.00	160.00	23-1-2024 06:08:49 PM	4-9-2024 02:17:45 PM	6-2-2024 06:08:49 PM	2-9-2024 02:10:35 AM		Audit Trail
CL/2024/01/V1/005236	Claim	Lost	Woo Pei Chee	Prepaid Account	10249259123	No	Hub/Depo/ Station Handling Issue	Express	Pending Responsible Staff Details	50.00	50.00	23-1-2024 06:03:00 PM	25-7-2024 05:39:55 PM	6-2-2024 06:03:00 PM	23-7-2024 05:36:14 AM		Audit Trail
CL/2024/01/V1/005235	Claim	Lost	770323444	Prepaid Account	770323444	No	Hub/Depo/ Station Handling Issue	Express	Rejected	150.00		23-1-2024 05:59:11 PM		6-2-2024 05:59:11 PM			Audit Trail
CL/2024/01/V1/005234	Claim	Damage	MRO MARKET SDN BHD	Credit Account	ZND170556803841	Yes	Hub/Depo/ Station Handling Issue	Express	Rejected	1340.00		23-1-2024 05:45:36 PM		6-2-2024 05:45:36 PM			Audit Trail
CL/2024/01/V1/005233	Claim	Damage	ZND170448177203	Credit Account	ZND170448177203				Rejected	3779.52		23-1-2024 05:32:28 PM		6-2-2024 05:32:28 PM			Audit Trail
CL/2024/01/V1/005232	Claim	Damage	SPF HOME DECO SDN BHD	Credit Account	ZND170379107331	No	Hub/Depo/ Station Handling Issue	Express	Pending Responsible Staff Details	100.00	100.00	23-1-2024 04:49:44 PM	13-3-2024 10:41:59 AM	6-2-2024 04:49:44 PM	11-3-2024 10:33:55 AM		Audit Trail
CL/2024/01/V1/005231	Claim	Damage	Goh siang ye	Prepaid Account	ZND170559057524				Rejected	0.00		23-1-2024 04:44:37 PM		6-2-2024 04:44:37 PM			Audit Trail
CL/2024/01/V1/005230	Claim	Damage	CHAN KEAN SEONG	Cash	ZND170447659656				Rejected	416.39		23-1-2024 04:07:12 PM		6-2-2024 04:07:12 PM			Audit Trail
CL/2024/01/V1/005229	Claim	Damage	Chloe Tan	Credit Account	ZND170453512945				Rejected	2750.00		23-1-2024 03:03:56 PM		6-2-2024 03:03:56 PM			Audit Trail

CL/2024/01/V1/005228	Claim	Damage	HEALTHY LINKS MEDICAL SUPPLIES SDN BHD	Prepaid Account	ZND170556829858	No	Hub/Depo/ Station Handling Issue	Express	Pending Responsible Staff Details	1600.00	200.00	23-1-2024 12:04:58 PM	17-4-2024 09:47:47 AM	6-2-2024 12:04:58 PM	15-4-2024 09:31:28 AM		Audit Trail
CL/2024/01/V1/005227	Claim	Lost	Christine Tan	Credit Account	ZND170446318837	No	Hub/Depo/ Station Handling Issue	Express	Pending Responsible Staff Details	67.50	67.50	23-1-2024 11:11:18 AM	21-6-2024 12:22:15 PM	6-2-2024 11:11:18 AM	19-6-2024 12:18:02 PM		Audit Trail
CL/2024/01/V1/005226	Claim	Damage	MMATRIX SDN BHD	Credit Account	ZND170448970446	No	Hub/Depo/ Station Handling Issue	Express	Pending Responsible Staff Details	1199.00	200.00	23-1-2024 10:15:46 AM	13-3-2024 11:07:10 AM	6-2-2024 10:15:46 AM	11-3-2024 11:04:09 AM		Audit Trail
CL/2024/01/V1/005225	Claim	Delay Delivery Premium Parcel	EASY MAIL SDN BHD (CHAM TUCK LEE)	Credit Account	ZND170557098888	No	Hub/Depo/ Station Handling Issue	Premium	Rejected	100.00		23-1-2024 09:55:25 AM		6-2-2024 09:55:25 AM			Audit Trail
CL/2024/01/V1/005224	Claim	Damage	Joe	Credit Account	ZND170455802068	No	Hub/Depo/ Station Handling Issue	Express	Pending Responsible Staff Details	188.00	188.00	23-1-2024 12:04:54 AM	13-3-2024 02:08:10 PM	6-2-2024 12:04:54 AM	11-3-2024 02:00:26 AM		Audit Trail
CL/2024/01/V1/005223	Claim	Damage	SJP SEALING TECHNOLOGY (M) SDN BHD	Credit Account	ZND170455793168	No	Hub/Depo/ Station Handling Issue	Express	Pending Responsible Staff Details	2088.50	500.00	22-1-2024 05:16:10 PM	2-8-2024 04:50:39 PM	5-2-2024 05:16:10 PM	31-7-2024 04:49:16 AM		Audit Trail
CL/2024/01/V1/005222	Claim	Lost	Bibi Cheah	Credit Account	PDC000000207097	No	Hub/Depo/ Station Handling Issue	Express	Rejected	205.00		22-1-2024 03:36:02 PM		5-2-2024 03:36:02 PM			Audit Trail
CL/2024/01/V1/005221	Claim	Damage	MMATRIX SDN BHD	Credit Account	ZND170456026210	No	Hub/Depo/ Station Handling Issue	Express	Pending Responsible Staff Details	2398.00	200.00	22-1-2024 03:35:08 PM	18-3-2024 03:24:09 PM	5-2-2024 03:35:08 PM	16-3-2024 02:58:26 AM		Audit Trail
CL/2024/01/V1/005220	Claim	Lost	SPF HOME DECO SDN BHD	Credit Account	ZND170378102269-1	No	Hub/Depo/ Station Handling Issue	Express	Pending Responsible Staff Details	200.00	200.00	22-1-2024 11:26:14 AM	16-3-2024 05:19:03 PM	5-2-2024 11:26:14 AM	14-3-2024 05:11:09 AM		Audit Trail
CL/2024/01/V1/005219	Claim	Damage	Zahrizal bin jazuli	Cash	ZND170452619041				Rejected	240.00		21-1-2024 06:47:44 PM		4-2-2024 06:47:44 PM			Audit Trail
CL/2024/01/V1/005218	Claim	Damage	SPF HOME DECO SDN BHD	Credit Account	ZND170453625843	No	Hub/Depo/ Station Handling Issue	Express	Rejected	40.00		21-1-2024 05:11:52 PM		4-2-2024 05:11:52 PM			Audit Trail
CL/2024/01/V1/005217	Claim	Damage FreshBox	CHOOI LEE KHENG	Cash	ZND170454383506	No	Hub/Depo/ Station Handling Issue	FreshBox	Rejected	200.00		21-1-2024 04:56:53 PM		4-2-2024 04:56:53 PM			Audit Trail

CL/2024/01/V1/005216	Claim	Damage FreshBox	HENG POO CHING	Credit Account	ZND174054030011	No	Hub/Depo/Station Handling Issue	FreshBox	Pending Responsible Staff Details	200.00	200.00	21-1-2024 04:52:26 PM	24-3-2024 05:35:16 PM	4-2-2024 04:52:26 PM	22-3-2024 05:34:58 AM		Audit Trail
CL/2024/01/V1/005215	Claim	Delay Delivery Premium Parcel	EASY MAIL SDN BHD (CHAM TUCK LEE)	Credit Account	ZND174055868002	No	Hub/Depo/Station Handling Issue	Premium	Pending Responsible Staff Details	100.00	100.00	21-1-2024 08:53:14 AM	17-2-2024 04:07:52 PM	4-2-2024 08:53:14 AM	15-2-2024 04:01:29 AM		Audit Trail
CL/2024/01/V1/005214	Claim	Lost	ZND174048596509	Cash	ZND174048596509	No	Hub/Depo/Station Handling Issue	Express	Pending Responsible Staff Details	560.00	200.00	20-1-2024 04:53:22 PM	26-8-2024 05:37:41 PM	3-2-2024 04:53:22 PM	24-8-2024 05:33:42 AM		Audit Trail
CL/2024/01/V1/005213	Claim	Damage	MOG - IPOH PARADE GREENTOWN	Credit Account	ZND174054288498	No	Hub/Depo/Station Handling Issue	Express	Pending Responsible Staff Details	318.00	200.00	20-1-2024 12:40:31 PM	15-2-2024 10:43:10 AM	3-2-2024 12:40:31 PM	13-2-2024 10:36:57 AM		Audit Trail
CL/2024/01/V1/005212	Claim	Delay Delivery Premium Parcel	SWIFTLET FORTUNE MANUFACTURING SDN BHD	Credit Account	ZND174055104162	No	Hub/Depo/Station Handling Issue	Express	Rejected	127781727.00		20-1-2024 11:34:26 AM		3-2-2024 11:34:26 AM			Audit Trail
CL/2024/01/V1/005211	Claim	Lost	LOK SOON KONG	Credit Account	ZND174038 2205932	No	Hub/Depo/Station Handling Issue	Express	Pending Responsible Staff Details	450.00	200.00	20-1-2024 10:54:05 AM	12-5-2024 09:13:45 AM	3-2-2024 10:54:05 AM	10-5-2024 09:10:54 AM		Audit Trail
CL/2024/01/V1/005210	Claim	Damage	REMAN TECH (M) SDN BHD	Credit Account	ZND174048737865				Rejected	0.00		19-1-2024 05:49:31 PM		2-2-2024 05:49:31 PM			Audit Trail
CL/2024/01/V1/005209	Claim	Lost	SPF HOME DECO SDN BHD	Credit Account	ZND174048231363	No	Hub/Depo/Station Handling Issue	Express	Rejected	200.00		19-1-2024 05:06:36 PM		2-2-2024 05:06:36 PM			Audit Trail
CL/2024/01/V1/005208	Claim	Damage	Toh Siew Lan	Cash	ZND174047461716				Rejected	198.00		19-1-2024 05:00:32 PM		2-2-2024 05:00:32 PM			Audit Trail
CL/2024/01/V1/005207	Claim	Lost	SPF HOME DECO SDN BHD	Credit Account	ZND174037 9115329	No	Hub/Depo/Station Handling Issue	Express	Rejected	200.00		19-1-2024 04:54:50 PM		2-2-2024 04:54:50 PM			Audit Trail
CL/2024/01/V1/005206	Claim	Damage	DOMUS ELECTRONIC HOME APPLIANCES	Credit Account	ZND174053499062				Rejected	200.00		19-1-2024 04:31:42 PM		2-2-2024 04:31:42 PM			Audit Trail
CL/2024/01/V1/005205	Claim	Lost	SPF HOME DECO SDN BHD	Credit Account	ZND174047324080				Rejected	165.00		19-1-2024 04:27:13 PM		2-2-2024 04:27:13 PM			Audit Trail

CL/2024/01/V1/005204	Claim	Lost	Ong Jee-Ann	Cash	ZND170454024232				Rejected	70.00		19-1-2024 04:21:06 PM		2-2-2024 04:21:06 PM			Audit Trail
CL/2024/01/V1/005203	Claim	Damage	DOMUS ELECTRONIC HOME APPLIANCES	Credit Account	ZND170453327228	No	Hub/Depo/ Station Handling Issue	Express	Pending Responsible Staff Details	200.00	200.00	19-1-2024 04:13:34 PM	8-3-2024 02:42:28 PM	2-2-2024 04:13:34 PM	6-3-2024 02:39:48 AM		Audit Trail
CL/2024/01/V1/005202	Claim	Lost	EFS	Credit Account	EFS1003987667				Rejected	300.00		19-1-2024 04:11:57 PM		2-2-2024 04:11:57 PM			Audit Trail
CL/2024/01/V1/005201	Claim	Lost	EFS	Credit Account	EFS1003969554	No	Hub/Depo/ Station Handling Issue	Express	Pending Responsible Staff Details	150.00	150.00	19-1-2024 04:03:13 PM	15-3-2024 04:52:31 PM	2-2-2024 04:03:13 PM	13-3-2024 04:41:43 AM		Audit Trail
CL/2024/01/V1/005200	Claim	Damage	DOMUS ELECTRONIC HOME APPLIANCES	Credit Account	ZND170453498201	No	Hub/Depo/ Station Handling Issue	Express	Pending Responsible Staff and Payment Details	200.00	200.00	19-1-2024 03:33:02 PM	11-2-2024 05:20:47 PM	2-2-2024 03:33:02 PM			Audit Trail
CL/2024/01/V1/005199	Claim	Lost	SPF HOME DECO SDN BHD	Credit Account	CND17038098695600 1				Rejected	200.00		19-1-2024 03:29:32 PM		2-2-2024 03:29:32 PM			Audit Trail
CL/2024/01/V1/005198	Claim	Damage	ABNER BEAUTY GLOBAL SDN BHD	Credit Account	ZND170451627573				Rejected	100.00		19-1-2024 01:56:56 PM		2-2-2024 01:56:56 PM			Audit Trail
CL/2024/01/V1/005197	Claim	Damage	EUMIKA (LEONG PENG HUAAT)	Credit Account	ZND170379217450	No	Hub/Depo/ Station Handling Issue	Express	Pending Responsible Staff and Payment Details	60.80	60.80	19-1-2024 11:12:39 AM	9-3-2024 04:13:22 PM	2-2-2024 11:12:39 AM			Audit Trail
CL/2024/01/V1/005196	Claim	Damage	MS SHARON LIM	Credit Account	ZND170379755891	No	Hub/Depo/ Station Handling Issue	Express	Pending Responsible Staff Details	300.00	200.00	19-1-2024 09:46:22 AM	21-3-2024 04:46:43 PM	2-2-2024 09:46:22 AM	19-3-2024 04:41:06 AM		Audit Trail
CL/2024/01/V1/005195	Claim	Damage	SPF HOME DECO SDN BHD	Credit Account	ZND170310724139	No	Hub/Depo/ Station Handling Issue	Express	Pending Responsible Staff Details	70.00	70.00	18-1-2024 05:38:30 PM	13-3-2024 10:44:14 AM	1-2-2024 05:38:30 PM	11-3-2024 10:34:04 AM		Audit Trail
CL/2024/01/V1/005194	Claim	Lost	SPF HOME DECO SDN BHD	Credit Account	ZND170446368320	No	Hub/Depo/ Station Handling Issue	Express	Rejected	169.00		18-1-2024 05:11:27 PM		1-2-2024 05:11:27 PM			Audit Trail
CL/2024/01/V1/005193	Claim	Damage	CM Wan	Credit Account	ZND170451752343	No	Hub/Depo/ Station Handling Issue	Express	Pending Responsible Staff Details	205.00	200.00	18-1-2024 03:44:39 PM	15-3-2024 12:04:51 PM	1-2-2024 03:44:39 PM	13-3-2024 12:02:17 PM		Audit Trail

CL/2024/01/V1/005192	Claim	Damage	CHANG JIANG INTERNATIONAL SDN BHD	Prepaid Account	ZND170449015573				Rejected	176.40		18-1-2024 02:07:57 PM		1-2-2024 02:07:57 PM			Audit Trail
CL/2024/01/V1/005191	Claim	Damage	RUSHDA HADZIRA	Cash	ZND170452918854	No	Hub/Depo/ Station Handling Issue	Express	Rejected	0.00		18-1-2024 10:28:21 AM		1-2-2024 10:28:21 AM			Audit Trail
CL/2024/01/V1/005190	Claim	Delay Delivery Premium Parcel	EASY MAIL SDN BHD (CHAM TUCK LEE)	Credit Account	ZND170452877632	No	Hub/Depo/ Station Handling Issue	Premium	Pending Responsible Staff Details	100.00	100.00	17-1-2024 10:44:42 PM	15-3-2024 04:40:26 PM	31-1-2024 10:44:42 PM	13-3-2024 04:33:38 AM		Audit Trail
CL/2024/01/V1/005189	Claim	Damage	U-LIKE GLOBAL SDN BHD	Prepaid Account	ZND170447288511	No	Hub/Depo/ Station Handling Issue	Express	Rejected	502.72		17-1-2024 06:49:14 PM		31-1-2024 06:49:14 PM			Audit Trail
CL/2024/01/V1/005188	Claim	Lost	Keong Loong Wei	Credit Account	ZND170452266221	No	Hub/Depo/ Station Handling Issue	FreshBox	Pending Responsible Staff Details	414.00	200.00	17-1-2024 05:46:16 PM	15-3-2024 10:04:43 AM	31-1-2024 05:46:16 PM	13-3-2024 10:00:55 AM		Audit Trail
CL/2024/01/V1/005187	Claim	Damage	Sin Ban Hin Health Care	Credit Account	ZND170452048865				Rejected	800.00		17-1-2024 04:17:17 PM		31-1-2024 04:17:17 PM			Audit Trail
CL/2024/01/V1/005186	Claim	Damage	MMATRIX SDN BHD	Credit Account	ZND170450295148	No	Force Majeure	Express	Pending Responsible Staff Details	1499.00	200.00	17-1-2024 03:45:47 PM	13-3-2024 11:09:40 AM	31-1-2024 03:45:47 PM	11-3-2024 11:03:34 AM		Audit Trail
CL/2024/01/V1/005185	Claim	Lost	MMATRIX SDN BHD	Credit Account	ZND170308273458	No	Hub/Depo/ Station Handling Issue	Express	Rejected	2998.00		17-1-2024 03:04:27 PM		31-1-2024 03:04:27 PM			Audit Trail
CL/2024/01/V1/005184	Claim	Delay Delivery Premium Parcel	AMEE OOI	Prepaid Account	ZND170452628524	No	Hub/Depo/ Station Handling Issue	Premium	Pending Responsible Staff Details	200.00	100.00	17-1-2024 03:02:56 PM	25-3-2024 09:48:06 AM	31-1-2024 03:02:56 PM	23-3-2024 09:39:57 AM		Audit Trail
CL/2024/01/V1/005183	Claim	Damage	Cassa Worldwide Sdn Bhd	Credit Account	ZND170379209844				Rejected	428.59		17-1-2024 02:43:15 PM		31-1-2024 02:43:15 PM			Audit Trail
CL/2024/01/V1/005182	Claim	Lost	GOO BOON KEAT	Prepaid Account	10248901460				Rejected	400.00		17-1-2024 02:31:56 PM		31-1-2024 02:31:56 PM			Audit Trail
CL/2024/01/V1/005181	Claim	Lost	Jack Chong	Prepaid Account	10248898822				Rejected	40.00		17-1-2024 02:26:51 PM		31-1-2024 02:26:51 PM			Audit Trail
CL/2024/01/V1/005180	Claim	Damage	Anna Bakes Kitchen	Credit Account	ZND170452551198				Rejected	95.50		17-1-2024 02:00:35 PM		31-1-2024 02:00:35 PM			Audit Trail

CL/2024/01/V1/005179	Claim	Damage	VARIOUS FURNITURE SDN BHD	Credit Account	ZND171038 1838605	No	Hub/Depo/ Station Handling Issue	Express	Pending Responsible Staff and Payment Details	220.00	200.00	17-1-2024 01:51:34 PM	25-7-2024 02:07:49 PM	31-1-2024 01:51:34 PM			Audit Trail
CL/2024/01/V1/005178	Claim	Lost	Rebecca Look	Prepaid Account	102488982 14				Rejected	5211.00		17-1-2024 01:07:30 PM		31-1-2024 01:07:30 PM			Audit Trail
CL/2024/01/V1/005177	Claim	Lost	Bhikkhu Sumana	Prepaid Account	102488982 03				Rejected	200.00		17-1-2024 01:03:41 PM		31-1-2024 01:03:41 PM			Audit Trail
CL/2024/01/V1/005176	Claim	Lost	Ooi Eng Hua	Prepaid Account	102488981 92				Rejected	200.00		17-1-2024 01:02:13 PM		31-1-2024 01:02:13 PM			Audit Trail
CL/2024/01/V1/005175	Claim	Lost	Mun Yee	Prepaid Account	102488948 06				Rejected	160.00		17-1-2024 12:56:58 PM		31-1-2024 12:56:58 PM			Audit Trail
CL/2024/01/V1/005174	Claim	Lost	Ng LP	Prepaid Account	102488916 60				Rejected	100.00		17-1-2024 12:54:03 PM		31-1-2024 12:54:03 PM			Audit Trail
CL/2024/01/V1/005173	Claim	Lost	Shermaine yew	Prepaid Account	102488906 80				Rejected	230.20		17-1-2024 12:44:42 PM		31-1-2024 12:44:42 PM			Audit Trail
CL/2024/01/V1/005172	Claim	Lost	Crystal	Prepaid Account	102488780 65				Rejected	320.00		17-1-2024 12:41:04 PM		31-1-2024 12:41:04 PM			Audit Trail
CL/2024/01/V1/005171	Claim	Damage	INSPIRE OFFICE SYSTEM SDN BHD	Credit Account	ZND17045 0929845	No	Force Majeure	Express	Pending Responsible Staff Details	200.00	200.00	17-1-2024 12:30:26 PM	15-3-2024 12:01:58 PM	31-1-2024 12:30:26 PM	13-3-2024 11:59:15 AM		Audit Trail
CL/2024/01/V1/005170	Claim	Lost	Lysure Lim	Prepaid Account	102487351 84				Rejected	1016.64		17-1-2024 12:28:52 PM		31-1-2024 12:28:52 PM			Audit Trail
CL/2024/01/V1/005169	Claim	Short Piece	ATMUA FURNISHING (M) SDN BHD	Credit Account	ZND17044 6971285	No	Hub/Depo/ Station Handling Issue	Express	Pending Responsible Staff Details	416.50	200.00	17-1-2024 11:51:55 AM	13-3-2024 02:12:18 PM	31-1-2024 11:51:55 AM	11-3-2024 02:09:35 AM		Audit Trail
CL/2024/01/V1/005168	Claim	Lost	Aurous〜Gu	Prepaid Account	770292961				Rejected	140.00		17-1-2024 11:31:49 AM		31-1-2024 11:31:49 AM			Audit Trail
CL/2024/01/V1/005167	Claim	Damage	ALEX NG	Prepaid Account	102485924 65				Rejected	1586.58		17-1-2024 11:27:53 AM		31-1-2024 11:27:53 AM			Audit Trail
CL/2024/01/V1/005166	Claim	Lost	Liu Jiujiang	Prepaid Account	656608772 1	No	Hub/Depo/ Station Handling Issue	Express	Pending Responsible Staff Details	464.00	200.00	17-1-2024 11:18:19 AM	15-5-2024 10:57:25 AM	31-1-2024 11:18:19 AM	13-5-2024 10:53:22 AM		Audit Trail
CL/2024/01/V1/005165	Claim	Damage	De Pine Vietcis Sdn Bhd	Credit Account	ZND17044 9259793				Rejected	22.20		17-1-2024 10:12:36 AM		31-1-2024 10:12:36 AM			Audit Trail

CL/2024/01/V1/005164	Claim	Damage	ZND170309081649	Cash	ZND170309081649				Rejected	70.00		17-1-2024 10:02:20 AM		31-1-2024 10:02:20 AM			Audit Trail
CL/2024/01/V1/005163	Claim	Lost	Jen Lim	Prepaid Account	ZIN170310748432	No	Hub/Depo/ Station Handling Issue	Express	Pending Responsible Staff Details	150.00	150.00	16-1-2024 08:44:42 PM	13-3-2024 02:05:25 PM	30-1-2024 08:44:42 PM	11-3-2024 02:02:03 AM		Audit Trail
CL/2024/01/V1/005162	Claim	Damage	JJW GLOBAL SDN BHD	Credit Account	ZND170292457742				Rejected	132.00		16-1-2024 07:00:43 PM		30-1-2024 07:00:43 PM			Audit Trail
CL/2024/01/V1/005161	Claim	Damage	ORDER TRADING SDN BHD	Credit Account	ZND170449312627				Rejected	1500.00		16-1-2024 05:29:55 PM		30-1-2024 05:29:55 PM			Audit Trail
CL/2024/01/V1/005160	Claim	Lost	SPF HOME DECO SDN BHD	Credit Account	ZND170448239420	No	Hub/Depo/ Station Handling Issue	Express	Pending Responsible Staff Details	200.00	200.00	16-1-2024 05:25:49 PM	13-3-2024 10:46:40 AM	30-1-2024 05:25:49 PM	11-3-2024 10:34:16 AM		Audit Trail
CL/2024/01/V1/005159	Claim	Lost	MULTILINK FLYERS DISTRIBUTOR SDN. BHD	Credit Account	ZND170451155779	No	Hub/Depo/ Station Handling Issue	Express	Rejected	38.00		16-1-2024 05:15:44 PM		30-1-2024 05:15:44 PM			Audit Trail
CL/2024/01/V1/005158	Claim	Lost	SPF HOME DECO SDN BHD	Credit Account	CND1704482394200 01	No	Hub/Depo/ Station Handling Issue	Express	Rejected	200.00		16-1-2024 05:00:56 PM		30-1-2024 05:00:56 PM			Audit Trail
CL/2024/01/V1/005157	Claim	Damage	Sin Ban Hin Health Care	Credit Account	ZND170452333848				Rejected	400.00		16-1-2024 01:48:52 PM		30-1-2024 01:48:52 PM			Audit Trail
CL/2024/01/V1/005156	Claim	Lost	Liaw fui nee	Credit Account	ZND170380766381	No	Hub/Depo/ Station Handling Issue	Express	Info Incomplete	200.00		16-1-2024 01:11:42 PM		30-1-2024 01:11:42 PM			Audit Trail
CL/2024/01/V1/005155	Claim	Damage	MOHD ZUHAIRI BIN MOHD NOOR	Cash	ZND170451781602	No	Hub/Depo/ Station Handling Issue	FreshBox	Pending Responsible Staff Details	231.00	200.00	16-1-2024 12:29:17 PM	15-3-2024 04:31:04 PM	30-1-2024 12:29:17 PM	13-3-2024 04:24:48 AM		Audit Trail
CL/2024/01/V1/005154	Claim	Damage	SPF HOME DECO SDN BHD	Credit Account	ZND170447311684	No	Hub/Depo/ Station Handling Issue	Express	Pending Responsible Staff Details	100.00	100.00	16-1-2024 11:50:35 AM	10-4-2024 10:09:34 AM	30-1-2024 11:50:35 AM	8-4-2024 10:09:02 AM		Audit Trail
CL/2024/01/V1/005153	Claim	Damage	WDF TRADING SDN BHD	Cash	BX24011100003	No	Hub/Depo/ Station Handling Issue	Express	Rejected	350.00		16-1-2024 11:21:10 AM		30-1-2024 11:21:10 AM			Audit Trail
CL/2024/01/V1/005152	Claim	Damage	SPF HOME DECO SDN BHD	Credit Account	ZND170450061675	No	Hub/Depo/ Station Handling Issue	Express	Pending Responsible Staff Details	35.00	35.00	16-1-2024 11:14:10 AM	13-3-2024 10:48:53 AM	30-1-2024 11:14:10 AM	11-3-2024 10:34:20 AM		Audit Trail

CL/2024/01/V1/005151	Claim	Damage	SPF HOME DECO SDN BHD	Credit Account	ZND170380986673	No	Hub/Depo/ Station Handling Issue	Express	Pending Responsible Staff Details	30.00	30.00	16-1-2024 10:53:54 AM	13-3-2024 10:50:53 AM	30-1-2024 10:53:54 AM	11-3-2024 10:34:23 AM		Audit Trail
CL/2024/01/V1/005150	Claim	Missing Content	MYPOST SOLUTIONS	Credit Account	ZND170452795929				Rejected	0.00		16-1-2024 10:00:15 AM		30-1-2024 10:00:15 AM			Audit Trail
CL/2024/01/V1/005149	Claim	Lost	GOH BOON SENG	Credit Account	ZND170382143920	No	Hub/Depo/ Station Handling Issue	Express	Rejected	278.88		16-1-2024 09:49:45 AM		30-1-2024 09:49:45 AM			Audit Trail
CL/2024/01/V1/005148	Claim	Lost	QM LIVE EMPIRE	Credit Account	ZND170026852737	No	Hub/Depo/ Station Handling Issue	Express	Rejected	226.20		16-1-2024 09:49:35 AM		30-1-2024 09:49:35 AM			Audit Trail
CL/2024/01/V1/005147	Claim	Lost	Chow Yit Loo	Prepaid Account	ZND170381300980	No	Hub/Depo/ Station Handling Issue	Express	Pending Responsible Staff Details	0.00	188.00	16-1-2024 07:44:34 AM	15-5-2024 11:43:33 AM	30-1-2024 07:44:34 AM	13-5-2024 11:40:20 AM		Audit Trail
CL/2024/01/V1/005146	Claim	Delay Delivery Premium Parcel	EASY MAIL SDN BHD (CHAM TUCK LEE)	Credit Account	ZND170451171014	No	Hub/Depo/ Station Handling Issue	Premium	Pending Responsible Staff Details	100.00	100.00	15-1-2024 11:24:09 PM	15-3-2024 04:23:37 PM	29-1-2024 11:24:09 PM	13-3-2024 04:12:49 AM		Audit Trail
CL/2024/01/V1/005145	Claim	Damage	AMIN GEDUNG ENTERPRISE.CO	Credit Account	ZND170448409533				Rejected	691.00		15-1-2024 10:43:30 PM		29-1-2024 10:43:30 PM			Audit Trail
CL/2024/01/V1/005144	Claim	Lost	QM LIVE EMPIRE	Credit Account	CND1703806686540001	No	Hub/Depo/ Station Handling Issue	Express	Rejected	302.90		15-1-2024 05:43:43 PM		29-1-2024 05:43:43 PM			Audit Trail
CL/2024/01/V1/005143	Claim	Lost	SPF HOME DECO SDN BHD	Credit Account	CND1703772962590001	No	Hub/Depo/ Station Handling Issue	Express	Rejected	200.00		15-1-2024 05:41:23 PM		29-1-2024 05:41:23 PM			Audit Trail
CL/2024/01/V1/005142	Claim	Damage	AIK HOE	Credit Account	CND1704488584230001	No	Hub/Depo/ Station Handling Issue	Express	Pending Responsible Staff Details	100.00	100.00	15-1-2024 04:15:39 PM	15-3-2024 04:09:55 PM	29-1-2024 04:15:39 PM	13-3-2024 04:00:24 AM		Audit Trail
CL/2024/01/V1/005141	Claim	Missing Content	MYPOST SOLUTIONS	Credit Account	ZND170451423786				Rejected	0.00		15-1-2024 03:24:28 PM		29-1-2024 03:24:28 PM			Audit Trail
CL/2024/01/V1/005140	Claim	Missing Content	MYPOST SOLUTIONS	Credit Account	ZND170451413213				Rejected	0.00		15-1-2024 03:21:31 PM		29-1-2024 03:21:31 PM			Audit Trail
CL/2024/01/V1/005139	Claim	Missing Content	MYPOST SOLUTIONS	Credit Account	ZND170451419475				Rejected	0.00		15-1-2024 03:15:57 PM		29-1-2024 03:15:57 PM			Audit Trail

CL/2024/01/V1/005138	Claim	Damage	PP HOME FURNITURE (M) SDN. BHD.	Credit Account	ZND171031461897	No	Hub/Depo/ Station Handling Issue	Express	Pending Responsible Staff Details	150.00	150.00	15-1-2024 02:36:59 PM	28-1-2024 11:03:14 AM	29-1-2024 02:36:59 PM	26-1-2024 10:51:46 AM		Audit Trail
CL/2024/01/V1/005137	Claim	Damage	SMH MAJU	Prepaid Account	ZND172038658820	No	Hub/Depo/ Station Handling Issue	Express	Rejected	200.00		15-1-2024 01:06:35 PM		29-1-2024 01:06:35 PM			Audit Trail
CL/2024/01/V1/005136	Claim	Damage	SMH MAJU	Prepaid Account	ZND171048049999	No	Hub/Depo/ Station Handling Issue	FreshBox	Pending Responsible Staff and Payment Details	200.00	200.00	15-1-2024 01:00:31 PM	10-3-2024 02:42:39 PM	29-1-2024 01:00:31 PM			Audit Trail
CL/2024/01/V1/005135	Claim	Damage	PENI GROUP SDN. BHD	Credit Account	ZND171048172994	No	Hub/Depo/ Station Handling Issue	Express	Rejected	204.30		13-1-2024 05:31:48 PM		27-1-2024 05:31:48 PM			Audit Trail
CL/2024/01/V1/005134	Claim	Lost	SPF HOME DECO SDN BHD	Credit Account	ZND172031021328	No	Hub/Depo/ Station Handling Issue	Express	Rejected	200.00		13-1-2024 04:43:27 PM		27-1-2024 04:43:27 PM			Audit Trail
CL/2024/01/V1/005133	Claim	Lost	SPF HOME DECO SDN BHD	Credit Account	ZND172031020994	No	Hub/Depo/ Station Handling Issue	Express	Pending Responsible Staff Details	200.00	200.00	13-1-2024 04:02:38 PM	26-9-2024 02:19:02 PM	27-1-2024 04:02:38 PM	24-9-2024 02:17:13 AM		Audit Trail
CL/2024/01/V1/005132	Claim	Damage	SPF HOME DECO SDN BHD	Credit Account	ZND171047316511	No	Hub/Depo/ Station Handling Issue	Express	Pending Responsible Staff Details	25.00	25.00	13-1-2024 03:20:18 PM	8-3-2024 03:16:04 PM	27-1-2024 03:20:18 PM	6-3-2024 03:14:39 AM		Audit Trail
CL/2024/01/V1/005131	Claim	Damage	Shalom Wealth Solutions	Prepaid Account	ZND171049052233				Rejected	56.00		13-1-2024 10:54:25 AM		27-1-2024 10:54:25 AM			Audit Trail
CL/2024/01/V1/005130	Claim	Damage	SPF HOME DECO SDN BHD	Credit Account	ZND171038049569	No	Hub/Depo/ Station Handling Issue	Express	Pending Responsible Staff Details	25.00	25.00	13-1-2024 10:20:26 AM	8-3-2024 03:13:27 PM	27-1-2024 10:20:26 AM	6-3-2024 03:00:23 AM		Audit Trail
CL/2024/01/V1/005129	Claim	Damage	PUSAT OPTIK V2 SDN.BHD	Credit Account	ZND171048821212	No	Hub/Depo/ Station Handling Issue	Express	Pending Responsible Staff Details	1584.00	200.00	13-1-2024 09:28:34 AM	15-2-2024 10:45:51 AM	27-1-2024 09:28:34 AM	13-2-2024 10:45:13 AM		Audit Trail
CL/2024/01/V1/005128	Claim	Lost	LIZ CHIANG	Credit Account	ZND171029286312	No	Hub/Depo/ Station Handling Issue	Express	Rejected	3428.00		13-1-2024 12:04:41 AM		27-1-2024 12:04:41 AM			Audit Trail
CL/2024/01/V1/005127	Claim	Damage	Fatmama Bakery Sdn Bhd	Credit Account	ZND172038217492				Rejected	0.00		12-1-2024 06:11:58 PM		26-1-2024 06:11:58 PM			Audit Trail
CL/2024/01/V1/005126	Claim	Lost	SPF HOME DECO SDN BHD	Credit Account	CND171029191681300 1	No	Hub/Depo/ Station Handling Issue	Express	Pending Responsible Staff Details	200.00	200.00	12-1-2024 04:57:40 PM	8-3-2024 03:10:59 PM	26-1-2024 04:57:40 PM	6-3-2024 03:00:21 AM		Audit Trail

CL/2024/01/V1/005125	Claim	Lost	SPF HOME DECO SDN BHD	Credit Account	ZND170310732714	No	Hub/Depo/ Station Handling Issue	Express	Pending Responsible Staff Details	39.90	33.10	12-1-2024 03:42:02 PM	13-3-2024 10:58:19 AM	26-1-2024 03:42:02 PM	11-3-2024 10:34:27 AM		Audit Trail
CL/2024/01/V1/005124	Claim	Lost	SPF HOME DECO SDN BHD	Credit Account	ZND170291916813	No	Hub/Depo/ Station Handling Issue	Express	Pending Responsible Staff Details	200.00	200.00	12-1-2024 01:44:36 PM	25-1-2024 10:11:11 AM	26-1-2024 01:44:36 PM	23-1-2024 10:10:47 AM		Audit Trail
CL/2024/01/V1/005123	Claim	Lost	SPF HOME DECO SDN BHD	Credit Account	ZND170378102269	No	Hub/Depo/ Station Handling Issue	Express	Rejected	200.00		12-1-2024 01:31:06 PM		26-1-2024 01:31:06 PM			Audit Trail
CL/2024/01/V1/005122	Claim	Lost	QM LIVE EMPIRE	Credit Account	ZND170026852737				Rejected	226.20		12-1-2024 12:18:07 PM		26-1-2024 12:18:07 PM			Audit Trail
CL/2024/01/V1/005121	Claim	Delay Delivery Premium Parcel	PATRICK	Credit Account	ZND170447818824	No	Hub/Depo/ Station Handling Issue	Premium	Pending Responsible Staff Details	100.00	100.00	11-1-2024 10:01:32 PM	2-2-2024 02:51:59 PM	25-1-2024 10:01:32 PM	31-1-2024 02:49:26 AM		Audit Trail
CL/2024/01/V1/005120	Claim	Delay Delivery Premium Parcel	MALURI PHOTO STUDIO	Credit Account	ZND170447815342	No	Hub/Depo/ Station Handling Issue	Express	Pending Responsible Staff Details	100.00	100.00	11-1-2024 09:53:19 PM	2-2-2024 02:58:51 PM	25-1-2024 09:53:19 PM	31-1-2024 02:58:34 AM		Audit Trail
CL/2024/01/V1/005119	Claim	Damage	Ng Eng Seong	Credit Account	ZND170381126030				Rejected	380.00		11-1-2024 05:03:05 PM		25-1-2024 05:03:05 PM			Audit Trail
CL/2024/01/V1/005118	Claim	Damage	Jubilant Prestige Sdn Bhd	Credit Account	CND170380642104001				Rejected	0.00		11-1-2024 04:52:37 PM		25-1-2024 04:52:37 PM			Audit Trail
CL/2024/01/V1/005117	Claim	Damage	WAH SENG (1986) SDN BHD	Credit Account	ZND170449350193	No	Hub/Depo/ Station Handling Issue	Express	Rejected	124.60		11-1-2024 03:29:53 PM		25-1-2024 03:29:53 PM			Audit Trail
CL/2024/01/V1/005116	Claim	Lost	Xinjing Kee	Credit Account	ZND170312349316				Rejected	198.00		11-1-2024 03:21:08 PM		25-1-2024 03:21:08 PM			Audit Trail
CL/2024/01/V1/005115	Claim	Damage	IRENE LEE	Credit Account	ZND170448572572				Rejected	75.00		11-1-2024 02:27:47 PM		25-1-2024 02:27:47 PM			Audit Trail
CL/2024/01/V1/005114	Claim	Damage	NUR AZLINE RABIATUL BINTI ABDUL RANI	Prepaid Account	ZND170379905616	Yes	Hub/Depo/ Station Handling Issue	Express	Pending Responsible Staff Details and Pending Upload Payment from Insurance Company	360.00	200.00	11-1-2024 02:26:04 PM		25-1-2024 02:26:04 PM	30-10-2025 11:04:30 AM		Audit Trail

CL/2024/01/V1/005113	Claim	Damage	AIK HOE HOME CENTRE SDN BHD	Credit Account	ZND177447497685	No	Hub/Depo/Station Handling Issue	Express	Pending Responsible Staff Details	290.00	200.00	11-1-2024 02:17:00 PM	13-3-2024 12:56:01 PM	25-1-2024 02:17:00 PM	11-3-2024 12:47:57 PM		Audit Trail
CL/2024/01/V1/005112	Claim	Lost	YE TAY	Cash	ZND177379470954	No	Hub/Depo/Station Handling Issue	Express	Pending Responsible Staff Details	190.00	180.00	11-1-2024 01:43:44 PM	29-9-2024 05:33:01 PM	25-1-2024 01:43:44 PM	27-9-2024 05:28:33 AM		Audit Trail
CL/2024/01/V1/005111	Claim	Damage	Muhammad Qhairiz Nabil bin Zulkifli	Cash	ZND177310655075 1				Rejected	0.00		11-1-2024 11:09:18 AM		25-1-2024 11:09:18 AM			Audit Trail
CL/2024/01/V1/005110	Claim	Missing Content	Cloris Ang	Cash	ZND177309807911	No	Hub/Depo/Station Handling Issue	Express	Rejected	238.00		11-1-2024 11:05:18 AM		25-1-2024 11:05:18 AM			Audit Trail
CL/2024/01/V1/005109	Claim	Damage	Siti Nurasikin Binti Amran	Cash	ZND177447240960				Rejected	329.00		11-1-2024 10:57:51 AM		25-1-2024 10:57:51 AM			Audit Trail
CL/2024/01/V1/005108	Claim	Damage	ATMUA FURNISHING (M) SDN BHD	Credit Account	ZND177202493419	No	Hub/Depo/Station Handling Issue	Express	Pending Responsible Staff Details	1000.00	200.00	11-1-2024 10:45:13 AM	8-3-2024 03:28:11 PM	25-1-2024 10:45:13 AM	6-3-2024 03:19:23 AM		Audit Trail
CL/2024/01/V1/005107	Claim	Lost	TND EXPRESS (M) SDN BHD	Credit Account	ZND177292555745	No	Hub/Depo/Station Handling Issue	Express	Pending Responsible Staff Details	150.00	150.00	10-1-2024 06:51:15 PM	15-5-2024 11:13:25 AM	24-1-2024 06:51:15 PM	13-5-2024 11:09:43 AM		Audit Trail
CL/2024/01/V1/005106	Claim	Delay Delivery Premium Parcel	Tan Keat Loon	Credit Account	ZND177447655740	No	Hub/Depo/Station Handling Issue	FreshBox	Pending Responsible Staff Details	100.00	100.00	10-1-2024 05:38:49 PM	1-3-2024 11:17:35 AM	24-1-2024 05:38:49 PM	28-2-2024 11:15:23 AM		Audit Trail
CL/2024/01/V1/005105	Claim	Damage FreshBox	AMASS FOOD MARKET	Cash	ZND177447711736	No	LineHaul Connectivity Issue	FreshBox	Pending Responsible Staff Details	359.00	200.00	10-1-2024 05:06:05 PM	22-3-2024 10:28:51 AM	24-1-2024 05:06:05 PM	20-3-2024 10:28:14 AM		Audit Trail
CL/2024/01/V1/005104	Claim	Damage	CHA BEE HONG	Credit Account	ZND177447458945	No	Hub/Depo/Station Handling Issue	Express	Pending Responsible Staff Details	2500.00	200.00	10-1-2024 03:35:15 PM	8-3-2024 03:22:10 PM	24-1-2024 03:35:15 PM	6-3-2024 03:17:47 AM		Audit Trail
CL/2024/01/V1/005103	Claim	Damage	Jasmin	Cash	ZND177447878101	No	Driver Issue	FreshBox	Pending Responsible Staff Details	560.00	200.00	10-1-2024 02:39:13 PM	22-3-2024 05:26:47 PM	24-1-2024 02:39:13 PM	20-3-2024 05:23:12 AM		Audit Trail
CL/2024/01/V1/005102	Claim	Damage	Christine Tan	Credit Account	ZND177382620919				Rejected	159.00		10-1-2024 02:32:19 PM		24-1-2024 02:32:19 PM			Audit Trail
CL/2024/01/V1/005101	Claim	Delay Delivery Premium Parcel	Chloe Lee Yee Ching	Cash	ZND177447216972	No	LineHaul Connectivity Issue	Premium	Pending Responsible Staff Details	0.00	100.00	10-1-2024 02:12:02 PM	1-3-2024 11:26:08 AM	24-1-2024 02:12:02 PM	28-2-2024 11:18:58 AM		Audit Trail

CL/2024/01/V1/005100	Claim	Lost	MMAG DIGITAL SDN BHD	Credit Account	ZND170021803598	No	Hub/Depo/ Station Handling Issue	Express	Rejected	50.00		10-1-2024 01:41:48 PM		24-1-2024 01:41:48 PM			Audit Trail
CL/2024/01/V1/005099	Claim	Lost	MMAG DIGITAL SDN BHD	Credit Account	ZND170021510663	No	Hub/Depo/ Station Handling Issue	Express	Rejected	799.00		10-1-2024 01:39:39 PM		24-1-2024 01:39:39 PM			Audit Trail
CL/2024/01/V1/005098	Claim	Lost	MMAG DIGITAL SDN BHD	Credit Account	ZND170021910333	No	Hub/Depo/ Station Handling Issue	Express	Rejected	50.00		10-1-2024 01:37:12 PM		24-1-2024 01:37:12 PM			Audit Trail
CL/2024/01/V1/005097	Claim	Lost	MMAG DIGITAL SDN BHD	Credit Account	ZND170021910869	No	Hub/Depo/ Station Handling Issue	Express	Rejected	50.00		10-1-2024 01:35:48 PM		24-1-2024 01:35:48 PM			Audit Trail
CL/2024/01/V1/005096	Claim	Lost	MMAG DIGITAL SDN BHD	Credit Account	ZND170021806513	No	Hub/Depo/ Station Handling Issue	Express	Rejected	50.00		10-1-2024 01:34:42 PM		24-1-2024 01:34:42 PM			Audit Trail
CL/2024/01/V1/005095	Claim	Lost	MMAG DIGITAL SDN BHD	Credit Account	ZND170021806322	No	Hub/Depo/ Station Handling Issue	Express	Rejected	50.00		10-1-2024 01:33:18 PM		24-1-2024 01:33:18 PM			Audit Trail
CL/2024/01/V1/005094	Claim	Lost	MMAG DIGITAL SDN BHD	Credit Account	ZND170020717063				Rejected	50.00		10-1-2024 01:20:05 PM		24-1-2024 01:20:05 PM			Audit Trail
CL/2024/01/V1/005093	Claim	Lost	MMAG DIGITAL SDN BHD	Credit Account	ZND170020181116	No	Hub/Depo/ Station Handling Issue	Express	Rejected	499.00		10-1-2024 01:06:56 PM		24-1-2024 01:06:56 PM			Audit Trail
CL/2024/01/V1/005092	Claim	Lost	MMAG DIGITAL SDN BHD	Credit Account	ZND170018478808	No	Hub/Depo/ Station Handling Issue	Express	Rejected	50.00		10-1-2024 01:04:03 PM		24-1-2024 01:04:03 PM			Audit Trail
CL/2024/01/V1/005091	Claim	Lost	MMAG DIGITAL SDN BHD	Credit Account	ZND170018058772	No	Hub/Depo/ Station Handling Issue	Express	Rejected	50.00		10-1-2024 01:02:14 PM		24-1-2024 01:02:14 PM			Audit Trail
CL/2024/01/V1/005090	Claim	Lost	MMAG DIGITAL SDN BHD	Credit Account	ZND170018056518	No	Hub/Depo/ Station Handling Issue	Express	Rejected	50.00		10-1-2024 01:00:43 PM		24-1-2024 01:00:43 PM			Audit Trail
CL/2024/01/V1/005089	Claim	Lost	MMAG DIGITAL SDN BHD	Credit Account	ZND170018056334	No	Hub/Depo/ Station Handling Issue	Express	Pending Responsible Staff Details	50.00	50.00	10-1-2024 12:59:28 PM	2-10-2024 03:07:13 PM	24-1-2024 12:59:28 PM	30-9-2024 02:34:25 AM		Audit Trail
CL/2024/01/V1/005088	Claim	Lost	MMAG DIGITAL SDN BH	Credit Account	ZND170016326446	No	Hub/Depo/ Station Handling Issue	Express	Rejected	50.00		10-1-2024 12:57:23 PM		24-1-2024 12:57:23 PM			Audit Trail

CL/2024/01/V1/005087	Claim	Lost	MMAG DIGITAL SDN BHD	Credit Account	ZND169837259415	No	Hub/Depo/Station Handling Issue	Express	Rejected	50.00		10-1-2024 12:55:49 PM		24-1-2024 12:55:49 PM			Audit Trail
CL/2024/01/V1/005086	Claim	Lost	MMAG DIGITAL SDN BHD	Credit Account	ZND169836734920	No	Hub/Depo/Station Handling Issue	Express	Rejected	50.00		10-1-2024 12:54:25 PM		24-1-2024 12:54:25 PM			Audit Trail
CL/2024/01/V1/005085	Claim	Lost	MMAG DIGITAL SDN BHD	Credit Account	ZND169829422629	No	Hub/Depo/Station Handling Issue	Express	Rejected	50.00		10-1-2024 12:52:49 PM		24-1-2024 12:52:49 PM			Audit Trail
CL/2024/01/V1/005084	Claim	Lost	MMAG DIGITAL SDN BHD	Credit Account	ZND169828994769	No	Hub/Depo/Station Handling Issue	Express	Rejected	50.00		10-1-2024 12:51:24 PM		24-1-2024 12:51:24 PM			Audit Trail
CL/2024/01/V1/005083	Claim	Lost	MMAG DIGITAL SDN BHD	Credit Account	ZND169828589262	No	Hub/Depo/Station Handling Issue	Express	Rejected	50.00		10-1-2024 12:48:11 PM		24-1-2024 12:48:11 PM			Audit Trail
CL/2024/01/V1/005082	Claim	Lost	ELIZABETH	Credit Account	ZND170379625583				Rejected	209.00		10-1-2024 12:46:05 PM		24-1-2024 12:46:05 PM			Audit Trail
CL/2024/01/V1/005081	Claim	Damage	ACHIEVA TECHNOLOGY SDN BHD	Credit Account	ZND170447602836	No	Hub/Depo/Station Handling Issue	Express	Pending Responsible Staff Details	235.00	200.00	10-1-2024 12:04:41 PM	15-3-2024 09:56:18 AM	24-1-2024 12:04:41 PM	13-3-2024 09:48:42 AM		Audit Trail
CL/2024/01/V1/005080	Claim	Damage	CASSA WORLDWIDE SDN BHD	Credit Account	ZND170310675288				Rejected	1598.00		10-1-2024 10:52:52 AM		24-1-2024 10:52:52 AM			Audit Trail
CL/2024/01/V1/005079	Claim	Damage FreshBox	John Ng	Cash	ZND170447025048	No	Hub/Depo/Station Handling Issue	FreshBox	Pending Responsible Staff Details	260.00	200.00	9-1-2024 10:05:01 PM	13-3-2024 12:29:06 PM	23-1-2024 10:05:01 PM	11-3-2024 12:01:00 PM		Audit Trail
CL/2024/01/V1/005078	Claim	Damage	VSHOP	Credit Account	ZND170311515972	Yes	Hub/Depo/Station Handling Issue	Express	Pending Responsible Staff Details	250.00	232.00	9-1-2024 06:14:17 PM	11-7-2024 03:33:54 PM	23-1-2024 06:14:17 PM	22-3-2024 05:35:24 AM		Audit Trail
CL/2024/01/V1/005077	Claim	Damage	Servex (Malaysia) Sdn Bhd	Credit Account	ZND170381166463	No	Hub/Depo/Station Handling Issue	Express	Pending Responsible Staff Details	300.00	200.00	9-1-2024 05:14:57 PM	1-3-2024 05:32:10 PM	23-1-2024 05:14:57 PM	28-2-2024 05:29:20 AM		Audit Trail
CL/2024/01/V1/005076	Claim	Damage	WAH SENG (1986) SDN BHD	Credit Account	ZND170446329703	No	Hub/Depo/Station Handling Issue	FreshBox	Rejected	111.80		9-1-2024 05:07:32 PM		23-1-2024 05:07:32 PM			Audit Trail
CL/2024/01/V1/005075	Claim	Damage	SATISH	Credit Account	ZND170446663654				Rejected	180.00		9-1-2024 04:35:02 PM		23-1-2024 04:35:02 PM			Audit Trail

CL/2024/01/V1/005074	Claim	Lost	Ceva Logistics (M) Sdn Bhd	Credit Account	ZND170203098392	No	Hub/Depo/ Station Handling Issue	Express	Pending Responsible Staff Details	116.00	116.00	9-1-2024 04:08:32 PM	5-2-2024 05:05:16 PM	23-1-2024 04:08:32 PM	3-2-2024 04:52:05 AM		Audit Trail
CL/2024/01/V1/005073	Claim	Damage	pusat perabut smh	Prepaid Account	ZND176446906119	No	Hub/Depo/ Station Handling Issue	Express	Pending Responsible Staff and Payment Details	300.00	200.00	9-1-2024 03:35:13 PM	29-2-2024 02:15:37 PM	23-1-2024 03:35:13 PM			Audit Trail
CL/2024/01/V1/005072	Claim	Damage	TOP LIFESTYLE SDN BHD	Prepaid Account	ZND176446312293	No	Hub/Depo/ Station Handling Issue	Express	Rejected	418.00		9-1-2024 03:11:13 PM		23-1-2024 03:11:13 PM			Audit Trail
CL/2024/01/V1/005071	Claim	Damage	Servex (Malaysia) Sdn Bhd	Credit Account	CND171031229800052	No	Hub/Depo/ Station Handling Issue	Express	Pending Responsible Staff Details	200.00	200.00	9-1-2024 03:09:50 PM	1-3-2024 05:29:14 PM	23-1-2024 03:09:50 PM	28-2-2024 05:25:17 AM		Audit Trail
CL/2024/01/V1/005070	Claim	Damage	KETO SDN BHD	Credit Account	ZND176446320328				Rejected	644.96		9-1-2024 03:01:35 PM		23-1-2024 03:01:35 PM			Audit Trail
CL/2024/01/V1/005069	Claim	Missing Content	Cloris Ang	Cash	ZND171030 9807911				Rejected	238.00		9-1-2024 01:11:38 PM		23-1-2024 01:11:38 PM			Audit Trail
CL/2024/01/V1/005068	Claim	Delay Delivery Premium Parcel	EASY MAIL SDN BHD	Credit Account	ZND176446514451	No	Hub/Depo/ Station Handling Issue	Premium	Pending Responsible Staff Details	100.00	100.00	9-1-2024 08:30:12 AM	25-3-2024 09:38:44 AM	23-1-2024 08:30:12 AM	23-3-2024 09:26:30 AM		Audit Trail
CL/2024/01/V1/005067	Claim	Delay Delivery Premium Parcel	EASY MAIL SDN BHD	Credit Account	ZND171038 2182752	No	Hub/Depo/ Station Handling Issue	Premium	Pending Responsible Staff Details	100.00	100.00	9-1-2024 08:26:11 AM	17-2-2024 04:01:18 PM	23-1-2024 08:26:11 AM	15-2-2024 03:49:44 AM		Audit Trail
CL/2024/01/V1/005066	Claim	Lost	Jordon jordon	Prepaid Account	10248747725	No	Hub/Depo/ Station Handling Issue	Express	Pending Responsible Staff Details	139.56	139.56	8-1-2024 05:20:07 PM	1-3-2024 11:05:02 AM	22-1-2024 05:20:07 PM	28-2-2024 11:02:02 AM		Audit Trail
CL/2024/01/V1/005065	Claim	Damage	NG ENG SEONG	Credit Account	ZND171038 1126030				Rejected	380.00		8-1-2024 05:18:21 PM		22-1-2024 05:18:21 PM			Audit Trail
CL/2024/01/V1/005064	Claim	Missing Content	Danny	Prepaid Account	10249059424				Rejected	14.71		8-1-2024 04:54:45 PM		22-1-2024 04:54:45 PM			Audit Trail
CL/2024/01/V1/005063	Claim	Lost	EvGuru	Prepaid Account	10248579331	No	Hub/Depo/ Station Handling Issue	Express	Pending Responsible Staff Details	465.01	200.00	8-1-2024 04:52:18 PM	7-4-2025 11:16:35 AM	22-1-2024 04:52:18 PM	5-4-2025 11:11:17 AM		Audit Trail
CL/2024/01/V1/005062	Claim	Damage	ROY JOHNSON JACOB	Prepaid Account	10248916436	No	Hub/Depo/ Station Handling Issue	Express	Rejected	1441.00		8-1-2024 04:09:07 PM		22-1-2024 04:09:07 PM			Audit Trail

CL/2024/01/V1/005061	Claim	Damage	DOMUS ELECTRONIC HOME APPLIANCES	Credit Account	ZND170377897098	No	Hub/Depo/Station Handling Issue	Express	Pending Responsible Staff Details	200.00	200.00	8-1-2024 02:49:19 PM	1-3-2024 11:36:11 AM	22-1-2024 02:49:19 PM	28-2-2024 11:26:52 AM		Audit Trail
CL/2024/01/V1/005060	Claim	Delay Delivery Premium Parcel	wen	Cash	ZND170446954523	No	Hub/Depo/Station Handling Issue	Premium	Pending Responsible Staff Details	50.00	50.00	8-1-2024 02:30:22 PM	1-6-2024 05:35:31 PM	22-1-2024 02:30:22 PM	30-5-2024 05:26:35 AM		Audit Trail
CL/2024/01/V1/005059	Claim	Delay Delivery Premium Parcel	Jaysern Yip	Credit Account	ZND170377332155	No	Hub/Depo/Station Handling Issue	Premium	Pending Responsible Staff Details	13.67	13.67	8-1-2024 01:13:17 PM	21-3-2024 04:51:28 PM	22-1-2024 01:13:17 PM	19-3-2024 04:34:37 AM		Audit Trail
CL/2024/01/V1/005058	Claim	Lost	SPF HOME DECO SDN BHD	Credit Account	CND170205952685002				Rejected	100.00		8-1-2024 11:41:37 AM		22-1-2024 11:41:37 AM			Audit Trail
CL/2024/01/V1/005057	Claim	Delay Delivery Premium Parcel	Nor Suhasniza Binti Ahmad Subri	Credit Account	ZND170382105768	No	Hub/Depo/Station Handling Issue	Premium	Rejected	100.00		8-1-2024 10:19:09 AM		22-1-2024 10:19:09 AM			Audit Trail
CL/2024/01/V1/005056	Claim	Damage	ABY	Credit Account	ZND170378616186				Rejected	194.50		7-1-2024 04:21:48 PM		21-1-2024 04:21:48 PM			Audit Trail
CL/2024/01/V1/005055	Claim	Damage	SPF HOME DECO SDN BHD	Credit Account	ZND170312721570	No	Hub/Depo/Station Handling Issue	Express	Pending Responsible Staff Details	20.00	20.00	7-1-2024 09:41:08 AM	15-2-2024 10:32:57 AM	21-1-2024 09:41:08 AM	13-2-2024 10:11:41 AM		Audit Trail
CL/2024/01/V1/005054	Claim	Damage	Mohammad Syafiq bin johari	Prepaid Account	ZND170381419347	No	Hub/Depo/Station Handling Issue	Express	Rejected	50.00		7-1-2024 04:23:14 AM		21-1-2024 04:23:14 AM			Audit Trail
CL/2024/01/V1/005053	Claim	Damage	CM Wan	Credit Account	ZND170380868931	No	Hub/Depo/Station Handling Issue	Express	Pending Responsible Staff Details	102.62	102.62	6-1-2024 06:02:46 PM	24-2-2024 04:24:35 PM	20-1-2024 06:02:46 PM	22-2-2024 04:24:20 AM		Audit Trail
CL/2024/01/V1/005052	Claim	Damage FreshBox	NUR MULIANA BINTI HUSAINI	Cash	ZND170377231946	No	Hub/Depo/Station Handling Issue	FreshBox	Rejected	285.00		6-1-2024 05:58:39 PM		20-1-2024 05:58:39 PM			Audit Trail
CL/2024/01/V1/005051	Claim	Damage	PRINCESS KUANG	Credit Account	ZND170378932255				Rejected	75.00		6-1-2024 05:06:48 PM		20-1-2024 05:06:48 PM			Audit Trail
CL/2024/01/V1/005050	Claim	Damage	SPF HOME DECO SDN BHD	Credit Account	ZND170379101926	No	Hub/Depo/Station Handling Issue	Express	Pending Responsible Staff Details	40.00	40.00	6-1-2024 04:15:18 PM	13-3-2024 11:00:11 AM	20-1-2024 04:15:18 PM	11-3-2024 10:34:35 AM		Audit Trail

CL/2024/01/V1/005049	Claim	Damage	SPF HOME DECO SDN BHD	Credit Account	CND170312472090002	No	Hub/Depo/Station Handling Issue	Express	Pending Responsible Staff Details	30.00	30.00	6-1-2024 03:42:46 PM	15-2-2024 10:36:29 AM	20-1-2024 03:42:46 PM	13-2-2024 10:11:45 AM		Audit Trail
CL/2024/01/V1/005048	Claim	Damage	pusat perabut smh	Prepaid Account	ZND170377978889				Rejected	250.00		6-1-2024 03:25:04 PM		20-1-2024 03:25:04 PM			Audit Trail
CL/2024/01/V1/005047	Claim	Delay Delivery Premium Parcel	PANG KOK ENG	Credit Account	ZND170379703588	No	Logistic IT System Issue	Premium	Rejected	210.00		6-1-2024 03:19:02 PM		20-1-2024 03:19:02 PM	13-3-2024 11:52:18 AM		Audit Trail
CL/2024/01/V1/005046	Claim	Damage	SPF HOME DECO SDN BHD	Credit Account	ZND170380039751	No	Hub/Depo/Station Handling Issue	Express	Pending Responsible Staff Details	30.00	30.00	6-1-2024 03:13:15 PM	26-9-2024 02:21:05 PM	20-1-2024 03:13:15 PM	24-9-2024 02:19:08 AM		Audit Trail
CL/2024/01/V1/005045	Claim	Damage	SPF HOME DECO SDN BHD	Credit Account	ZND170378100821	No	Hub/Depo/Station Handling Issue	Express	Pending Responsible Staff Details	100.00	100.00	6-1-2024 02:02:55 PM	5-2-2024 03:51:47 PM	20-1-2024 02:02:55 PM	3-2-2024 03:40:14 AM		Audit Trail
CL/2024/01/V1/005044	Claim	Damage	HAZEL LOW	Credit Account	ZND170379861202	No	Hub/Depo/Station Handling Issue	Express	Rejected	70.00		6-1-2024 01:34:22 PM		20-1-2024 01:34:22 PM			Audit Trail
CL/2024/01/V1/005043	Claim	Damage	JS HOUSEHOLD ENTERPRISE	Credit Account	ZND170379297698	Yes	Force Majeure	Express	Rejected	190.00		6-1-2024 10:38:57 AM		20-1-2024 10:38:57 AM			Audit Trail
CL/2024/01/V1/005042	Claim	Delay Delivery Premium Parcel	Xiao Mei	Cash	ZND170380795800	No	Hub/Depo/Station Handling Issue	Premium	Pending Responsible Staff Details	200.00	100.00	5-1-2024 09:46:51 PM	4-9-2024 03:12:05 PM	19-1-2024 09:46:51 PM	2-9-2024 03:09:07 AM		Audit Trail
CL/2024/01/V1/005041	Claim	Damage	HJ EXPRESS	Credit Account	ZND170378024769	No	Hub/Depo/Station Handling Issue	Express	Pending Responsible Staff Details	153.60	153.60	5-1-2024 08:59:53 PM	5-2-2024 04:30:32 PM	19-1-2024 08:59:53 PM	3-2-2024 04:22:29 AM		Audit Trail
CL/2024/01/V1/005040	Claim	Damage FreshBox	Nurul Zahira Natasha binti Mohd Riza	Cash	ZND170378969275	No	LineHaul Handling Issue	FreshBox	Pending Responsible Staff Details	210.00	200.00	5-1-2024 08:31:49 PM	22-3-2024 05:12:24 PM	19-1-2024 08:31:49 PM	20-3-2024 05:09:51 AM		Audit Trail
CL/2024/01/V1/005039	Claim	Damage	TND EXPRESS (M) SDN. BHD.	Credit Account	ZND170290937871	No	Force Majeure	Express	Pending Responsible Staff Details	200.00	200.00	5-1-2024 05:18:32 PM	28-3-2024 12:53:36 PM	19-1-2024 05:18:32 PM	26-3-2024 12:50:27 PM		Audit Trail
CL/2024/01/V1/005038	Claim	Lost	YUNDAO INTERNATIONAL SDN BHD	Prepaid Account	YD2020886803K	No	Hub/Depo/Station Handling Issue	Express	Rejected	11480.00		5-1-2024 04:11:09 PM		19-1-2024 04:11:09 PM			Audit Trail

CL/2024/01/V1/005037	Claim	Damage	SPF HOME DECO SDN BHD	Credit Account	ZND170378098111	No	Hub/Depo/ Station Handling Issue	Express	Pending Responsible Staff Details	30.00	30.00	5-1-2024 03:05:40 PM	4-4-2024 06:05:56 PM	19-1-2024 03:05:40 PM	2-4-2024 06:03:43 AM		Audit Trail
CL/2024/01/V1/005036	Claim	Short Piece	SWAN TAN	Credit Account	ZND170309248837				Rejected	98.40		5-1-2024 01:38:17 PM		19-1-2024 01:38:17 PM			Audit Trail
CL/2024/01/V1/005035	Claim	Damage	MD AKMAL NAQUIDDIN	Credit Account	ZND170290916654	No	Hub/Depo/ Station Handling Issue	Express	Rejected	0.00		5-1-2024 01:12:13 PM		19-1-2024 01:12:13 PM			Audit Trail
CL/2024/01/V1/005034	Claim	Damage	Euro Flooring Sdn Bhd	Credit Account	HBTW-HAKH-20231213-07822				Rejected	135.32		5-1-2024 09:34:00 AM		19-1-2024 09:34:00 AM			Audit Trail
CL/2024/01/V1/005033	Claim	Damage	Muhammad Qhairiz Nabil bin Zulkifli	Credit Account	ZND170310655075				Rejected	364.00		4-1-2024 08:47:02 PM		18-1-2024 08:47:02 PM			Audit Trail
CL/2024/01/V1/005032	Claim	Delay Delivery Premium Parcel	TIN HEN MING	Credit Account	ZND170378537054				Rejected	1000.00		4-1-2024 06:04:17 PM		18-1-2024 06:04:17 PM			Audit Trail
CL/2024/01/V1/005031	Claim	Lost	ATMUA FURNISHING (M) SDN BHD	Credit Account	ZND170026774756	No	Hub/Depo/ Station Handling Issue	FreshBox	Rejected	1159.00		4-1-2024 04:01:58 PM		18-1-2024 04:01:58 PM			Audit Trail
CL/2024/01/V1/005030	Claim	Damage	MMAG DIGITAL SDN BHD C/O WAREHOUSE	Credit Account	ZND170377876932	No	Hub/Depo/ Station Handling Issue	Express	Pending Responsible Staff Details	1999.00	200.00	4-1-2024 03:34:05 PM	15-2-2024 10:49:11 AM	18-1-2024 03:34:05 PM	13-2-2024 10:46:07 AM		Audit Trail
CL/2024/01/V1/005029	Claim	Damage	SPF HOME DECO SDN BHD	Credit Account	ZND170312019493	No	Hub/Depo/ Station Handling Issue	Express	Pending Responsible Staff Details	50.00	50.00	4-1-2024 03:26:49 PM	1-3-2024 10:58:52 AM	18-1-2024 03:26:49 PM	28-2-2024 10:00:17 AM		Audit Trail
CL/2024/01/V1/005028	Claim	Lost	SPF HOME DECO SDN BHD	Credit Account	CND170204428051002	No	Hub/Depo/ Station Handling Issue	Express	Pending Responsible Staff Details	556.00	200.00	4-1-2024 03:14:16 PM	5-2-2024 03:58:01 PM	18-1-2024 03:14:16 PM	3-2-2024 03:40:18 AM		Audit Trail
CL/2024/01/V1/005027	Claim	Lost	SPF HOME DECO SDN BHD	Credit Account	CND170204428051001	No	Hub/Depo/ Station Handling Issue	Express	Pending Responsible Staff Details	556.00	200.00	4-1-2024 03:10:18 PM	5-2-2024 04:05:09 PM	18-1-2024 03:10:18 PM	3-2-2024 03:58:12 AM		Audit Trail
CL/2024/01/V1/005026	Claim	Damage	Azhar Mohamad	Credit Account	ZND170379589823				Rejected	180.00		4-1-2024 12:56:50 PM		18-1-2024 12:56:50 PM			Audit Trail
CL/2024/01/V1/005025	Claim	Damage	TEO SHU FANG	Cash	ZND170311189760				Rejected	1700.00		4-1-2024 12:18:14 PM		18-1-2024 12:18:14 PM			Audit Trail

CL/2024/01/V1/005024	Claim	Damage	COLOR LIFE SDN BHD	Cash	ZND170310888923				Rejected	60.00		4-1-2024 11:40:58 AM		18-1-2024 11:40:58 AM			Audit Trail
CL/2024/01/V1/005023	Claim	Damage	PP HOME FURNITURE (M) SDN. BHD.	Credit Account	ZND170377254419	No	Hub/Depo/ Station Handling Issue	Express	Rejected	150.00		4-1-2024 10:04:38 AM		18-1-2024 10:04:38 AM			Audit Trail
CL/2024/01/V1/005022	Claim	Lost	CPL KITCHEN	Credit Account	ZND170379768396	No	Hub/Depo/ Station Handling Issue	FreshBox	Rejected	300.00		4-1-2024 09:42:11 AM		18-1-2024 09:42:11 AM			Audit Trail
CL/2024/01/V1/005021	Claim	Damage	CLEMENT CHIA UI CHUAN	Credit Account	ZND170020085148				Rejected	553.00		3-1-2024 06:22:36 PM		17-1-2024 06:22:36 PM			Audit Trail
CL/2024/01/V1/005020	Claim	Damage	Wendy	Credit Account	ZND170205878503				Rejected	0.00		3-1-2024 03:53:12 PM		17-1-2024 03:53:12 PM			Audit Trail
CL/2024/01/V1/005019	Claim	Damage	TND EXPRESS (M) SDN BHD	Credit Account	ZND170201150115				Rejected	306.16		3-1-2024 03:40:45 PM		17-1-2024 03:40:45 PM			Audit Trail
CL/2024/01/V1/005018	Claim	Damage	Mohammad Nizam bin Sakaria	Credit Account	ZND170311518126	No	Hub/Depo/ Station Handling Issue	Express	Rejected	150.00		3-1-2024 12:22:53 PM		17-1-2024 12:22:53 PM			Audit Trail
CL/2024/01/V1/005017	Claim	Damage	NUR AZLINE RABIATUL BINTI ABDUL RANI	Prepaid Account	ZND170311064135	Yes	Hub/Depo/ Station Handling Issue	Express	Pending Responsible Staff Details	360.00	360.00	3-1-2024 10:18:35 AM	11-7-2024 03:24:39 PM	17-1-2024 10:18:35 AM	13-3-2024 03:13:31 AM		Audit Trail
CL/2024/01/V1/005016	Claim	Delay Delivery Premium Parcel	Jaysern Yip	Credit Account	ZND170377332155				Rejected	0.00		3-1-2024 09:57:33 AM		17-1-2024 09:57:33 AM			Audit Trail
CL/2024/01/V1/005015	Claim	Lost	Axvel Sdn. Bhd.	Cash	ZND170025305760	No	Hub/Depo/ Station Handling Issue	Express	Pending Responsible Staff Details	200.00	200.00	2-1-2024 11:13:33 PM	5-2-2024 05:00:16 PM	16-1-2024 11:13:33 PM	3-2-2024 04:52:13 AM		Audit Trail
CL/2024/01/V1/005014	Claim	Damage	Cheah Kok Leong	Credit Account	ZND170022806123				Rejected	1096.00		2-1-2024 09:53:02 PM		16-1-2024 09:53:02 PM			Audit Trail
CL/2024/01/V1/005013	Claim	Damage	SPF HOME DECO SDN BHD	Credit Account	ZND170311559150	No	Hub/Depo/ Station Handling Issue	Express	Pending Responsible Staff Details	25.00	25.00	2-1-2024 06:44:46 PM	3-2-2024 02:29:49 PM	16-1-2024 06:44:46 PM	1-2-2024 02:25:28 AM		Audit Trail
CL/2024/01/V1/005012	Claim	Damage	SPF HOME DECO SDN BHD	Credit Account	ZND170310900106	No	Hub/Depo/ Station Handling Issue	Express	Pending Responsible Staff Details	100.00	100.00	2-1-2024 05:16:06 PM	3-2-2024 02:31:54 PM	16-1-2024 05:16:06 PM	1-2-2024 02:25:32 AM		Audit Trail

CL/2024/01/V1/005011	Claim	Damage	NUR SYUHADA BINTI ABDUL JALIL	Credit Account	ZND170310620448	No	Hub/Depo/ Station Handling Issue	Express	Rejected	267.00		2-1-2024 05:04:06 PM		16-1-2024 05:04:06 PM			Audit Trail
CL/2024/01/V1/005010	Claim	Lost	MMAG DIGITAL SDN BHD	Credit Account	ZND170311159442	No	Hub/Depo/ Station Handling Issue	Express	Rejected	50.00		2-1-2024 05:02:14 PM		16-1-2024 05:02:14 PM			Audit Trail
CL/2024/01/V1/005009	Claim	Damage	JS HOUSEHOLD ENTERPRISE	Credit Account	ZND170377373516	Yes	Force Majeure	Express	Pending Responsible Staff Details and Pending Upload Payment from Insurance Company	429.00	200.00	2-1-2024 04:57:44 PM		16-1-2024 04:57:44 PM	30-10-2025 10:03:23 AM		Audit Trail
CL/2024/01/V1/005008	Claim	Damage	SPF HOME DECO SDN BHD	Credit Account	ZND170310727857	No	Hub/Depo/ Station Handling Issue	Express	Pending Responsible Staff Details	25.00	25.00	2-1-2024 04:32:19 PM	24-1-2024 10:26:20 AM	16-1-2024 04:32:19 PM	22-1-2024 09:45:54 AM		Audit Trail
CL/2024/01/V1/005007	Claim	Lost	KATHIRESAN	Cash	ZND170203802579	No	Hub/Depo/ Station Handling Issue	Express	Rejected	0.00		2-1-2024 04:31:57 PM		16-1-2024 04:31:57 PM			Audit Trail
CL/2024/01/V1/005006	Claim	Damage	Allied Parcel Courier Services	Credit Account	CND170291509749001				Rejected	0.00		2-1-2024 04:31:02 PM		16-1-2024 04:31:02 PM			Audit Trail
CL/2024/01/V1/005005	Claim	Lost	Acer Sales & Services Sdn. Bhd.	Credit Account	ZND167347090481	No	Hub/Depo/ Station Handling Issue	Express	Pending Responsible Staff Details	189.26	189.26	2-1-2024 03:58:21 PM	14-6-2024 02:56:13 PM	16-1-2024 03:58:21 PM	12-6-2024 02:54:45 AM		Audit Trail
CL/2024/01/V1/005004	Claim	Lost	Acer Sales & Services Sdn. Bhd.	Credit Account	WH020124	No	WareHouse Handling Issue	Express	Pending Responsible Staff Details	25.03	25.03	2-1-2024 03:41:34 PM	14-6-2024 02:54:41 PM	16-1-2024 03:41:34 PM	12-6-2024 02:45:10 AM		Audit Trail
CL/2024/01/V1/005003	Claim	Damage	RITMA PRESTASI SDN BHD	Credit Account	ZND170308749953	No	Hub/Depo/ Station Handling Issue	Express	Pending Responsible Staff Details	150.00	150.00	2-1-2024 02:05:14 PM	21-1-2024 02:03:28 PM	16-1-2024 02:05:14 PM	19-1-2024 01:58:25 AM		Audit Trail
CL/2024/01/V1/005002	Claim	Damage	HEALTHY LINKS MEDICAL SUPPLIES SDN BHD	Credit Account	ZND170309130477	No	Hub/Depo/ Station Handling Issue	Express	Pending Responsible Staff and Payment Details	350.00	200.00	2-1-2024 01:23:37 PM	25-2-2024 10:41:25 AM	16-1-2024 01:23:37 PM			Audit Trail

CL/2024/01/V1/005001	Claim	Lost	NOEL HAMPERS & GIFTS (JOHORE) SDN BHD	Credit Account	ZND170204343101	No	Driver Issue	Express	Rejected	250.00		2-1-2024 01:08:13 PM		16-1-2024 01:08:13 PM			Audit Trail
CL/2024/01/V1/005000	Claim	Damage	PENI GROUP SDN. BHD	Credit Account	ZND171031589188	No	Hub/Depo/ Station Handling Issue	Express	Pending Responsible Staff Details	387.40	200.00	2-1-2024 12:39:46 PM	21-1-2024 06:09:26 PM	16-1-2024 12:39:46 PM	19-1-2024 06:01:50 AM		Audit Trail
CL/2024/01/V1/004999	Claim	Damage	Tina(KANAGA)	Credit Account	ZND172131362	No	Driver Issue	Express	Pending Responsible Staff Details	190.00	190.00	2-1-2024 11:38:13 AM	22-3-2024 10:27:48 AM	16-1-2024 11:38:13 AM	20-3-2024 10:27:20 AM		Audit Trail
CL/2024/01/V1/004998	Claim	Lost	DOMUS ELECTRONIC HOME APPLIANCES	Credit Account	ZND173223480	No	Hub/Depo/ Station Handling Issue	Express	Rejected	113.68		2-1-2024 10:30:56 AM		16-1-2024 10:30:56 AM			Audit Trail
CL/2024/01/V1/004997	Claim	Damage	SPF HOME DECO SDN BHD	Credit Account	ZND171559006	No	Hub/Depo/ Station Handling Issue	Express	Pending Responsible Staff Details	30.00	30.00	2-1-2024 08:06:40 AM	21-1-2024 01:14:50 PM	16-1-2024 08:06:40 AM	19-1-2024 01:10:45 AM		Audit Trail
CL/2024/01/V1/004996	Claim	Damage	U & ME Electrical Sdn Bhd	Credit Account	ZND171180989	No	Hub/Depo/ Station Handling Issue	Express	Info Incomplete	200.00		1-1-2024 01:57:27 PM	23-2-2024 09:51:11 AM	15-1-2024 01:57:27 PM			Audit Trail
CL/2024/01/V1/004995	Claim	Damage	CM Wan	Credit Account	ZND172337191	No	Hub/Depo/ Station Handling Issue	Express	Pending Responsible Staff Details	208.72	200.00	1-1-2024 12:52:41 PM	2-2-2024 02:49:19 PM	15-1-2024 12:52:41 PM	31-1-2024 02:48:39 AM		Audit Trail
CL/2023/12/V2/004956	Appeal	Damage	LUEY VENTURE SDN BHD	Cash	ZND166836634831,CND169836634831001,CND169836634831002	Yes	Hub/Depo/ Station Handling Issue	Express	Completed	700.00	700.00	26-12-2023 10:09:10 AM		9-1-2024 10:09:10 AM	13-5-2025 10:20:16 AM	13-5-2025 10:20:37 AM	Audit Trail
CL/2023/12/V2/004955	Appeal	Lost	LUEY VENTURE SDN BHD	Cash	ZND173354542	Yes	Hub/Depo/ Station Handling Issue	Express	Completed	900.00	900.00	26-12-2023 09:46:40 AM		9-1-2024 09:46:40 AM	13-5-2025 10:17:27 AM	13-5-2025 10:17:54 AM	Audit Trail
CL/2023/12/V2/004944	Appeal	Delay Delivery Premium Parcel	MS KALAI	Credit Account	ZND172237801	No	Misrouted Issue	Premium	Completed	100.00	100.00	23-12-2023 10:48:32 AM		6-1-2024 10:48:32 AM	5-1-2024 10:42:08 AM	5-1-2024 10:45:38 AM	Audit Trail
CL/2023/12/V2/004916	Appeal	Delay Delivery Premium Parcel	NDS SOLUTIONS ENTERPRISE	Credit Account	ZND171244374	No	Hub/Depo/ Station Handling Issue	Premium	Completed	100.00	100.00	21-12-2023 11:00:18 AM		4-1-2024 11:00:18 AM	15-2-2024 03:46:50 AM	15-2-2024 03:47:38 PM	Audit Trail

CL/2023/12/V2/004910	Appeal	Damage	VARIOUS FURNITURE SDN BHD	Credit Account	ZND170203261154	No	Hub/Depo/Station Handling Issue	Express	Completed	89.99	89.99	20-12-2023 04:17:43 PM		3-1-2024 04:17:43 PM	3-2-2024 04:52:21 AM	3-2-2024 04:52:58 PM	Audit Trail
CL/2023/12/V2/004885	Appeal	Damage	DOMUS ELECTRONIC HOME APPLIANCES	Credit Account	ZND170202635543	Yes	Hub/Depo/Station Handling Issue	Express	Completed	1614.00	1614.00	18-12-2023 02:26:28 PM		1-1-2024 02:26:28 PM	26-7-2024 03:37:18 AM	26-7-2024 03:42:18 PM	Audit Trail
CL/2023/12/V2/004867	Appeal	Lost	Nor idayu	Credit Account	ZND170200666655	No	Hub/Depo/Station Handling Issue	Express	Pending Amount Revision	25.00	25.00	14-12-2023 12:55:46 PM		28-12-2023 12:55:46 PM	29-12-2023 04:42:59 AM		Audit Trail
CL/2023/12/V2/004865	Appeal	Lost	ADAM	Credit Account	ZND170021651700	No	Hub/Depo/Station Handling Issue	Value Pack	Completed	100.00	100.00	14-12-2023 10:19:58 AM		28-12-2023 10:19:58 AM	13-5-2024 12:04:09 PM	13-5-2024 12:11:27 PM	Audit Trail
CL/2023/12/V2/004854	Appeal	Damage	SUMBER MAJUJAYA SDN BHD	Cash	ZND170026894188	No	Force Majeure	Express	Completed	95.50	95.50	12-12-2023 03:38:49 PM		26-12-2023 03:38:49 PM	15-2-2024 03:29:08 AM	15-2-2024 03:30:12 PM	Audit Trail
CL/2023/12/V2/004827	Appeal	Damage	VARIOUS FURNITURE SDN BHD	Credit Account	ZND170025623390	No	Hub/Depo/Station Handling Issue	Express	Completed	116.00	116.00	8-12-2023 01:49:50 PM		22-12-2023 01:49:50 PM	19-1-2024 01:27:11 AM	19-1-2024 01:28:08 PM	Audit Trail
CL/2023/12/V2/004816	Appeal	Lost	GAN HAN WEI	Prepaid Account	ZND170015208187	No	Hub/Depo/Station Handling Issue	Express	Completed	200.00	200.00	7-12-2023 02:20:20 PM		21-12-2023 02:20:20 PM	13-3-2024 11:29:25 AM	13-3-2024 11:29:42 AM	Audit Trail
CL/2023/12/V2/004813	Appeal	Delay Delivery Premium Parcel	CHONG POH YEE	Credit Account	ZND170025245578	No	Hub/Depo/Station Handling Issue	Premium	Completed	100.00	100.00	6-12-2023 06:44:07 PM		20-12-2023 06:44:07 PM	15-2-2024 02:57:00 AM	15-2-2024 02:57:53 PM	Audit Trail
CL/2023/12/V2/004809	Appeal	Damage	ONE PLUS STSTIONERY (M)SDN.BHD	Prepaid Account	CND170023126855001	No	Hub/Depo/Station Handling Issue	Express	Completed	18.00	18.00	5-12-2023 07:07:01 PM		19-12-2023 07:07:01 PM	17-1-2024 03:42:06 AM	17-1-2024 03:49:20 PM	Audit Trail
CL/2023/12/V2/004807	Appeal	Damage	IMPERIUM PROPERTIES SDN BHD	Credit Account	ZND170021019135	No	Hub/Depo/Station Handling Issue	Express	Completed	200.00	200.00	5-12-2023 05:29:24 PM		19-12-2023 05:29:24 PM	15-2-2024 02:43:18 AM	15-2-2024 02:44:00 PM	Audit Trail
CL/2023/12/V2/004803	Appeal	Damage	ABNER BEAUTY GLOBAL SDN BHD	Credit Account	ZND169834112317	No	Force Majeure	Express	Completed	100.00	100.00	5-12-2023 02:12:46 PM		19-12-2023 02:12:46 PM	11-1-2024 02:28:20 AM	11-1-2024 02:30:58 PM	Audit Trail
CL/2023/12/V2/004802	Appeal	Damage	ABNER BEAUTY GLOBAL SDN BHD	Credit Account	ZND169825530786	No	Force Majeure	Express	Completed	100.00	100.00	5-12-2023 02:05:22 PM		19-12-2023 02:05:22 PM	5-1-2024 04:14:47 AM	5-1-2024 04:16:18 PM	Audit Trail

CL/2023/12/V2/004801	Appeal	Damage	ABNER BEAUTY GLOBAL SDN BHD	Credit Account	ZND169834144790	No	Force Majeure	Express	Completed	100.00	100.00	5-12-2023 02:03:18 PM		19-12-2023 02:03:18 PM	5-1-2024 04:17:15 AM	5-1-2024 04:18:28 PM	Audit Trail
CL/2023/12/V2/004800	Appeal	Damage	ABNER BEAUTY GLOBAL SDN BHD	Credit Account	ZND170024221566	No	Force Majeure	Express	Completed	100.00	100.00	5-12-2023 02:00:17 PM		19-12-2023 02:00:17 PM	11-1-2024 02:38:22 AM	11-1-2024 02:40:25 PM	Audit Trail
CL/2023/12/V2/004789	Appeal	Damage	Muhammad Sayyidi Bin Azahar	Credit Account	ZND170023193888	Yes	Hub/Depo/ Station Handling Issue	Express	Completed	180.00	180.00	4-12-2023 12:18:55 PM		18-12-2023 12:18:55 PM	26-1-2024 10:24:02 AM	26-1-2024 10:24:22 AM	Audit Trail
CL/2023/12/V1/004994	Claim	Damage	SPF HOME DECO SDN BHD	Credit Account	ZND170311291210	No	Force Majeure	Express	Pending Responsible Staff Details	25.00	25.00	31-12-2023 05:08:44 PM	26-9-2024 02:22:58 PM	14-1-2024 05:08:44 PM	24-9-2024 02:21:14 AM		Audit Trail
CL/2023/12/V1/004993	Claim	Damage	YJ NOTEBOOK TECHNOLOGY (M) SDN BHD	Credit Account	ZND170312629029				Rejected	193.00		30-12-2023 05:15:58 PM		13-1-2024 05:15:58 PM			Audit Trail
CL/2023/12/V1/004992	Claim	Damage	SPF HOME DECO SDN BHD	Credit Account	ZND170311561160	No	Force Majeure	Express	Pending Responsible Staff Details	40.00	40.00	30-12-2023 04:49:50 PM	5-2-2024 04:16:25 PM	13-1-2024 04:49:50 PM	3-2-2024 03:40:30 AM		Audit Trail
CL/2023/12/V1/004991	Claim	Lost	SPF HOME DECO SDN BHD	Credit Account	ZND170203917969				Rejected	232.00		30-12-2023 04:07:45 PM		13-1-2024 04:07:45 PM			Audit Trail
CL/2023/12/V1/004990	Claim	Damage	JUBILANT PRESTIGE SDN BHD	Credit Account	CND17030909848620 02	No	Hub/Depo/ Station Handling Issue	Express	Rejected	629.00		30-12-2023 03:17:56 PM		13-1-2024 03:17:56 PM			Audit Trail
CL/2023/12/V1/004989	Claim	Damage FreshBox	TIU WE HUAT	Credit Account	ZND170312563026	No	LineHaul Connectivity Issue	FreshBox	Pending Responsible Staff Details	200.00	200.00	30-12-2023 12:51:48 PM	5-4-2024 05:05:55 PM	13-1-2024 12:51:48 PM	3-4-2024 05:02:52 AM		Audit Trail
CL/2023/12/V1/004988	Claim	Delay Delivery Premium Parcel	TIU WE HUAT	Cash	ZND170312742698	No	Misrouted Issue	Premium	Pending Responsible Staff Details	200.00	100.00	30-12-2023 12:42:08 PM	15-3-2024 11:25:20 AM	13-1-2024 12:42:08 PM	13-3-2024 11:23:09 AM		Audit Trail
CL/2023/12/V1/004987	Claim	Damage	Jo Decor Furniture	Credit Account	ZND170310426736	No	Hub/Depo/ Station Handling Issue	Express	Pending Responsible Staff Details	290.00	200.00	30-12-2023 11:51:43 AM	28-1-2024 02:55:14 PM	13-1-2024 11:51:43 AM	26-1-2024 02:54:56 AM		Audit Trail
CL/2023/12/V1/004986	Claim	Lost	Nur Izyanni	Cash	ZND170312597953				Rejected	80.00		30-12-2023 10:23:00 AM		13-1-2024 10:23:00 AM			Audit Trail

CL/2023/12/V1/004985	Claim	Lost	Allied Parcel Courier Services	Credit Account	ZND170291511964	No	Hub/Depo/ Station Handling Issue	Express	Pending Responsible Staff Details	563.00	100.00	29-12-2023 07:13:51 PM	1-3-2024 11:39:24 AM	12-1-2024 07:13:51 PM	28-2-2024 11:27:06 AM		Audit Trail
CL/2023/12/V1/004984	Claim	Damage	THE HARVEST OPTICAL SDN. BHD.	Credit Account	ZND170291626019	No	Hub/Depo/ Station Handling Issue	Express	Pending Responsible Staff Details	212.00	200.00	29-12-2023 05:57:53 PM	21-1-2024 01:34:41 PM	12-1-2024 05:57:53 PM	19-1-2024 01:24:30 AM		Audit Trail
CL/2023/12/V1/004983	Claim	Damage	Picoli Sdn Bhd	Prepaid Account	10248804705	No	Hub/Depo/ Station Handling Issue	Express	Rejected	4308.60		29-12-2023 03:31:22 PM		12-1-2024 03:31:22 PM			Audit Trail
CL/2023/12/V1/004982	Claim	Damage	Savens Teng	Prepaid Account	10248675065				Info Incomplete	120.50		29-12-2023 03:24:15 PM	5-1-2024 10:15:09 AM	12-1-2024 03:24:15 PM			Audit Trail
CL/2023/12/V1/004981	Claim	Damage	ANTIRAIN DISTRIBUTION & TRADING	Credit Account	ZND170026921914				Info Incomplete	200.00		29-12-2023 01:55:58 PM	6-1-2024 10:23:11 AM	12-1-2024 01:55:58 PM			Audit Trail
CL/2023/12/V1/004980	Claim	Damage	Ahmad Zaidee bin Abd Rahman	Credit Account	ZND170309376905	Yes	Force Majeure	Express	Pending Responsible Staff Details	140.00	140.00	29-12-2023 01:05:09 PM	30-10-2025 12:58:14 PM	12-1-2024 01:05:09 PM	18-4-2025 03:47:24 AM		Audit Trail
CL/2023/12/V1/004979	Claim	Damage	PP HOME FURNITURE (M) SDN. BHD.	Credit Account	ZND170309000008	No	Force Majeure	Express	Pending Responsible Staff Details	200.00	200.00	29-12-2023 11:20:26 AM	3-3-2024 05:25:07 PM	12-1-2024 11:20:26 AM	1-3-2024 05:11:51 AM		Audit Trail
CL/2023/12/V1/004978	Claim	Damage	ENGHONG ELECTRICAL & MEDICAL SDN BHD	Credit Account	ZND170291043922				Rejected	484.00		29-12-2023 11:10:08 AM		12-1-2024 11:10:08 AM			Audit Trail
CL/2023/12/V1/004977	Claim	Lost	NOR AFIZAH BINTI JALLDIN	Credit Account	ZND170025791273	No	Hub/Depo/ Station Handling Issue	Value Pack	Pending Responsible Staff Details	130.00	130.00	29-12-2023 09:44:55 AM	15-8-2024 04:05:20 PM	12-1-2024 09:44:55 AM	13-8-2024 03:56:51 AM		Audit Trail
CL/2023/12/V1/004976	Claim	Damage	Xinjing Kee	Credit Account	ZND170206400178	No	Hub/Depo/ Station Handling Issue	Express	Pending Responsible Staff Details	200.00	200.00	28-12-2023 06:00:32 PM	17-2-2024 02:30:42 PM	11-1-2024 06:00:32 PM	15-2-2024 02:23:01 AM		Audit Trail
CL/2023/12/V1/004975	Claim	Lost	MOBILIA INTERNATIONAL SDN BHD	Credit Account	ZND170014512056	No	Hub/Depo/ Station Handling Issue	Express	Rejected	200.00		28-12-2023 05:49:28 PM		11-1-2024 05:49:28 PM			Audit Trail
CL/2023/12/V1/004974	Claim	Damage	Oriental Art Gallery	Credit Account	ZND170308330700				Rejected	95.00		28-12-2023 04:26:10 PM		11-1-2024 04:26:10 PM			Audit Trail

CL/2023/12/V1/004973	Claim	Damage	SITI ZULKHAIDATON	Credit Account	ZND170309133454	No	Hub/Depo/Station Handling Issue	Express	Rejected	149.10		28-12-2023 03:47:33 PM		11-1-2024 03:47:33 PM			Audit Trail
CL/2023/12/V1/004972	Claim	Damage	ANDREW CHUNG HUI YUE	Credit Account	ZND170308909548				Info Incomplete	20.00		28-12-2023 02:35:54 PM	31-12-2023 11:46:52 AM	11-1-2024 02:35:54 PM			Audit Trail
CL/2023/12/V1/004971	Claim	Damage	SPF HOME DECO SDN BHD	Credit Account	ZND170024050654	No	Hub/Depo/Station Handling Issue	Express	Pending Responsible Staff Details	232.00	200.00	28-12-2023 01:52:25 PM	14-9-2024 12:46:19 PM	11-1-2024 01:52:25 PM	12-9-2024 12:44:41 PM		Audit Trail
CL/2023/12/V1/004970	Claim	Damage	AIK HOE HOME CENTRE SDN BHD	Credit Account	CND170309784748001	No	Force Majeure	Express	Pending Responsible Staff Details	290.00	200.00	28-12-2023 01:31:16 PM	10-2-2024 03:48:46 PM	11-1-2024 01:31:16 PM	8-2-2024 03:40:21 AM		Audit Trail
CL/2023/12/V1/004969	Claim	Damage	CASS HO	Prepaid Account	ZND170310396725				Rejected	0.00		28-12-2023 10:38:59 AM		11-1-2024 10:38:59 AM			Audit Trail
CL/2023/12/V1/004968	Claim	Damage	FONG SY	Prepaid Account	ZND170310444884				Rejected	0.00		28-12-2023 09:37:15 AM		11-1-2024 09:37:15 AM			Audit Trail
CL/2023/12/V1/004967	Claim	Lost	PENI GROUP SDN. BHD	Credit Account	ZND169590103840	No	Hub/Depo/Station Handling Issue	Express	Pending Responsible Staff Details	352.30	100.00	28-12-2023 09:31:01 AM	13-1-2024 02:47:07 PM	11-1-2024 09:31:01 AM	11-1-2024 02:22:25 AM		Audit Trail
CL/2023/12/V1/004966	Claim	Damage FreshBox	Tiong Mee Yung	Credit Account	ZND170292127676	No	Hub/Depo/Station Handling Issue	FreshBox	Rejected	417.00		27-12-2023 09:52:05 PM		10-1-2024 09:52:05 PM			Audit Trail
CL/2023/12/V1/004965	Claim	Damage	SPF HOME DECO SDN BHD	Credit Account	ZND170291915847	No	Force Majeure	Express	Pending Responsible Staff Details	60.00	60.00	27-12-2023 05:56:24 PM	5-2-2024 04:22:22 PM	10-1-2024 05:56:24 PM	3-2-2024 03:40:34 AM		Audit Trail
CL/2023/12/V1/004964	Claim	Damage	SPF HOME DECO SDN BHD	Credit Account	ZND170309747347	No	Force Majeure	Express	Pending Responsible Staff Details	30.00	30.00	27-12-2023 05:37:52 PM	3-2-2024 02:34:03 PM	10-1-2024 05:37:52 PM	1-2-2024 02:25:40 AM		Audit Trail
CL/2023/12/V1/004963	Claim	Damage	MMATRIX SDN BHD	Credit Account	ZND170309649375	No	Hub/Depo/Station Handling Issue	Express	Pending Responsible Staff Details	2693.00	200.00	27-12-2023 03:29:27 PM	28-1-2024 03:07:44 PM	10-1-2024 03:29:27 PM	26-1-2024 02:55:26 AM		Audit Trail
CL/2023/12/V1/004962	Claim	Damage	TOMO DE HAIR STUDIO	Prepaid Account	ZND170309498904				Info Incomplete	50.00		27-12-2023 12:03:49 PM	30-12-2023 10:27:04 AM	10-1-2024 12:03:49 PM			Audit Trail
CL/2023/12/V1/004961	Claim	Delay Delivery Premium Parcel	MS KALAI	Credit Account	ZND170308647006	No	Logistic IT System Issue	Premium	Pending Responsible Staff Details	100.00	100.00	27-12-2023 10:18:22 AM	10-2-2024 09:59:13 AM	10-1-2024 10:18:22 AM	8-2-2024 09:55:36 AM		Audit Trail

CL/2023/12/V1/004960	Claim	Damage FreshBox	CHAN	Credit Account	ZND170309315287	No	Hub/Depo/Station Handling Issue	Premium	Pending Responsible Staff Details	100.00	100.00	26-12-2023 10:16:41 PM	26-1-2024 04:23:26 PM	9-1-2024 10:16:41 PM	24-1-2024 04:17:49 AM		Audit Trail
CL/2023/12/V1/004959	Claim	Damage	SPF HOME DECO SDN BHD	Credit Account	CND170025339994001	No	Hub/Depo/Station Handling Issue	Express	Pending Responsible Staff Details	100.00	100.00	26-12-2023 04:00:24 PM	21-1-2024 01:21:47 PM	9-1-2024 04:00:24 PM	19-1-2024 01:16:26 AM		Audit Trail
CL/2023/12/V1/004958	Claim	Damage	NG SOOK CHRNG	Credit Account	ZND170201975374				Rejected	36.00		26-12-2023 02:38:08 PM		9-1-2024 02:38:08 PM			Audit Trail
CL/2023/12/V1/004957	Claim	Damage	SPF HOME DECO SDN BHD	Credit Account	ZND170291368674	No	Hub/Depo/Station Handling Issue	Express	Pending Responsible Staff Details	20.00	20.00	26-12-2023 02:28:32 PM	3-2-2024 02:37:46 PM	9-1-2024 02:28:32 PM	1-2-2024 02:25:44 AM		Audit Trail
CL/2023/12/V1/004956	Claim	Damage	LUEY VENTURE SDN BHD	Cash	ZND169836634831,CND169836634831001,CND169836634831002	Yes	Hub/Depo/Station Handling Issue	Express	Pending Responsible Staff Details	950.00	700.00	26-12-2023 10:09:10 AM	30-10-2025 12:18:35 PM	9-1-2024 10:09:10 AM			Audit Trail
CL/2023/12/V1/004955	Claim	Lost	LUEY VENTURE SDN BHD	Cash	ZND170203354542	Yes	Hub/Depo/Station Handling Issue	Express	Pending Responsible Staff Details	900.00	900.00	26-12-2023 09:46:40 AM	30-10-2025 12:13:00 PM	9-1-2024 09:46:40 AM			Audit Trail
CL/2023/12/V1/004954	Claim	Damage	DMT NETWORKS SDN BHD	Credit Account	ZND170308554830	No	Hub/Depo/Station Handling Issue	Express	Pending Responsible Staff Details	6480.00	200.00	26-12-2023 09:04:33 AM	25-2-2024 09:37:47 AM	9-1-2024 09:04:33 AM	23-2-2024 09:35:31 AM		Audit Trail
CL/2023/12/V1/004953	Claim	Delay Delivery Premium Parcel	CT STABIL SDN BHD	Credit Account	ZND170205676307	No	LineHaul Handling Issue	Express	Rejected	82.00		26-12-2023 08:57:02 AM		9-1-2024 08:57:02 AM			Audit Trail
CL/2023/12/V1/004952	Claim	Damage	AIK HOE	Credit Account	ZND170204081805	No	Hub/Depo/Station Handling Issue	Express	Pending Responsible Staff Details	150.00	150.00	24-12-2023 02:01:10 PM	28-1-2024 10:13:23 AM	7-1-2024 02:01:10 PM	26-1-2024 10:00:27 AM		Audit Trail
CL/2023/12/V1/004951	Claim	Damage	AIK HOE	Credit Account	ZND170204676032	No	Hub/Depo/Station Handling Issue	Express	Pending Responsible Staff Details	150.00	150.00	24-12-2023 01:54:45 PM	26-1-2024 03:47:43 PM	7-1-2024 01:54:45 PM	24-1-2024 03:42:56 AM		Audit Trail
CL/2023/12/V1/004950	Claim	Lost	SPF HOME DECO SDN BHD	Credit Account	CND170203220762001	No	Hub/Depo/Station Handling Issue	Express	Pending Responsible Staff Details	200.00	200.00	24-12-2023 12:09:37 PM	8-3-2024 02:48:42 PM	7-1-2024 12:09:37 PM	6-3-2024 02:43:06 AM		Audit Trail
CL/2023/12/V1/004949	Claim	Lost	SPF HOME DECO SDN BHD	Credit Account	CND170203220762002	No	Hub/Depo/Station Handling Issue	Express	Pending Responsible Staff Details	200.00	200.00	24-12-2023 11:40:45 AM	8-3-2024 02:46:41 PM	7-1-2024 11:40:45 AM	6-3-2024 02:43:08 AM		Audit Trail

CL/2023/12/V1/004948	Claim	Delay Delivery Premium Parcel	FTFY	Credit Account	ZND170292361643				Rejected	100.00		23-12-2023 11:30:41 PM		6-1-2024 11:30:41 PM			Audit Trail
CL/2023/12/V1/004947	Claim	Damage	TIANTIANNN ENTERPRISE	Cash	ZND170309228006				Info Incomplete	0.00		23-12-2023 04:36:21 PM	28-12-2023 02:34:24 PM	6-1-2024 04:36:21 PM			Audit Trail
CL/2023/12/V1/004946	Claim	Damage	ORDER TRADING SDN BHD	Credit Account	ZND170204530556	No	Hub/Depo/ Station Handling Issue	Express	Pending Responsible Staff Details	1593.00	200.00	23-12-2023 02:53:04 PM	28-1-2024 03:13:58 PM	6-1-2024 02:53:04 PM	26-1-2024 03:10:53 AM		Audit Trail
CL/2023/12/V1/004945	Claim	Damage	PP HOME FURNITURE (M) SDN. BHD.	Credit Account	CND170206354532001				Rejected	200.00		23-12-2023 02:46:12 PM		6-1-2024 02:46:12 PM			Audit Trail
CL/2023/12/V1/004944	Claim	Delay Delivery Premium Parcel	MS KALAI	Credit Account	ZND170292237801	No	Misrouted Issue	Premium	Pending Responsible Staff Details and Pending Upload Payment from Insurance Company	100.00	100.00	23-12-2023 10:48:32 AM		6-1-2024 10:48:32 AM			Audit Trail
CL/2023/12/V1/004943	Claim	Delay Delivery Premium Parcel	MS KALAI	Credit Account	ZND170204157500				Rejected	100.00		23-12-2023 10:23:20 AM		6-1-2024 10:23:20 AM			Audit Trail
CL/2023/12/V1/004942	Claim	Damage	HJ EXPRESS	Credit Account	ZND170292314717	No	Hub/Depo/ Station Handling Issue	Express	Rejected	205.00		22-12-2023 06:47:11 PM		5-1-2024 06:47:11 PM			Audit Trail
CL/2023/12/V1/004941	Claim	Damage FreshBox	WAN AMIRUL	Credit Account	ZND170291350846	No	Hub/Depo/ Station Handling Issue	FreshBox	Pending Responsible Staff Details	90.00	90.00	22-12-2023 06:09:58 PM	15-2-2024 05:58:01 PM	5-1-2024 06:09:58 PM	13-2-2024 05:27:04 AM		Audit Trail
CL/2023/12/V1/004940	Claim	Damage	NOR MUHAMAD RADZI BIN MOHD NOR	Credit Account	ZND170291003612	No	Hub/Depo/ Station Handling Issue	Express	Pending Responsible Staff Details	100.00	100.00	22-12-2023 04:44:07 PM	28-1-2024 03:24:26 PM	5-1-2024 04:44:07 PM	26-1-2024 03:19:43 AM		Audit Trail
CL/2023/12/V1/004939	Claim	Damage	Choong Seng Siang	Cash	ZND170203887750				Rejected	10000.00		22-12-2023 04:36:49 PM		5-1-2024 04:36:49 PM			Audit Trail
CL/2023/12/V1/004938	Claim	Damage	Dayat Garage	Prepaid Account	ZND170205530104				Rejected	190.00		22-12-2023 04:10:46 PM		5-1-2024 04:10:46 PM			Audit Trail

CL/2023/12/V1/004937	Claim	Damage	Castmech Technologies Sdn Bhd	Credit Account	ZND17020 6418111				Rejected	740.00		22-12-2023 04:02:02 PM		5-1-2024 04:02:02 PM			Audit Trail
CL/2023/12/V1/004936	Claim	Lost	Domica Furniture E-Commerce Sdn Bhd	Credit Account	ZND17020 4933449				Rejected	79.90		22-12-2023 04:00:16 PM		5-1-2024 04:00:16 PM			Audit Trail
CL/2023/12/V1/004935	Claim	Damage	Mohamed Khairi	Credit Account	ZND17002 1889608				Rejected	484.00		22-12-2023 02:42:28 PM		5-1-2024 02:42:28 PM			Audit Trail
CL/2023/12/V1/004934	Claim	Damage FreshBox	FUBIZO VENTURES	Credit Account	ZND17002 6258591				Rejected	187.90		22-12-2023 01:33:53 PM		5-1-2024 01:33:53 PM			Audit Trail
CL/2023/12/V1/004933	Claim	Damage	Nor Aziah Abd Aziz	Credit Account	ZND17020 5689208	No	Hub/Depo/ Station Handling Issue	Express	Rejected	100.00		22-12-2023 11:49:06 AM		5-1-2024 11:49:06 AM			Audit Trail
CL/2023/12/V1/004932	Claim	Damage	SPF HOME DECO SDN BHD	Credit Account	ZND17029 0992559	No	Hub/Depo/ Station Handling Issue	Express	Pending Responsible Staff Details	20.00	20.00	22-12-2023 11:08:48 AM	21-1-2024 01:23:50 PM	5-1-2024 11:08:48 AM	19-1-2024 01:16:35 AM		Audit Trail
CL/2023/12/V1/004931	Claim	Damage	SUPREME OPTICAL SDN. BHD.	Credit Account	ZND17020 7123670	No	Hub/Depo/ Station Handling Issue	Express	Pending Responsible Staff Details	424.00	200.00	22-12-2023 10:32:24 AM	21-1-2024 01:37:12 PM	5-1-2024 10:32:24 AM	19-1-2024 01:34:56 AM		Audit Trail
CL/2023/12/V1/004930	Claim	Lost	ATMUA FURNISHING (M) SDN BHD	Credit Account	ZND17020 2429661				Rejected	1049.00		22-12-2023 10:12:02 AM		5-1-2024 10:12:02 AM			Audit Trail
CL/2023/12/V1/004929	Claim	Lost	ATMUA FURNISHING (M) SDN BHD	Credit Account	ZND17002 6774756	No	Hub/Depo/ Station Handling Issue	Express	Rejected	1159.00		22-12-2023 09:55:09 AM		5-1-2024 09:55:09 AM			Audit Trail
CL/2023/12/V1/004928	Claim	Lost	ATMUA FURNISHING (M) SDN BHD	Credit Account	ZND17002 5894974	No	Hub/Depo/ Station Handling Issue	Express	Pending Responsible Staff Details	54.90	54.90	22-12-2023 09:53:12 AM	21-1-2024 01:51:17 PM	5-1-2024 09:53:12 AM	19-1-2024 01:46:23 AM		Audit Trail
CL/2023/12/V1/004927	Claim	Lost	ATMUA FURNISHING (M) SDN BHD	Credit Account	ZND17020 2429807				Rejected	559.00		22-12-2023 09:50:55 AM		5-1-2024 09:50:55 AM			Audit Trail
CL/2023/12/V1/004926	Claim	Damage	FAKHRUSY SYAKIRIN BIN MOHD KHAIRIL	Cash	ZND17020 4435578				Rejected	350.00		21-12-2023 10:08:40 PM		4-1-2024 10:08:40 PM			Audit Trail

CL/2023/12/V1/004925	Claim	Damage	SPF HOME DECO SDN BHD	Credit Account	ZND170019508788	No	Force Majeure	Express	Pending Responsible Staff Details	40.00	40.00	21-12-2023 05:40:11 PM	25-1-2024 10:13:34 AM	4-1-2024 05:40:11 PM	23-1-2024 10:11:24 AM		Audit Trail
CL/2023/12/V1/004924	Claim	Damage	World Tackle Sdn Bhd	Cash	ZND170291149303				Info Incomplete	155.00		21-12-2023 04:49:10 PM	28-12-2023 03:50:33 PM	4-1-2024 04:49:10 PM			Audit Trail
CL/2023/12/V1/004923	Claim	Delay Delivery Premium Parcel	TASHALIE E	Credit Account	497743872M	No	Hub/Depo/ Station Handling Issue	Express	Pending Responsible Staff Details	850.00	100.00	21-12-2023 02:05:30 PM	24-2-2024 04:19:13 PM	4-1-2024 02:05:30 PM	22-2-2024 04:16:45 AM		Audit Trail
CL/2023/12/V1/004922	Claim	Delay Delivery Premium Parcel	TASHALIE E	Credit Account	ZND170205846175	No	Hub/Depo/ Station Handling Issue	Premium	Pending Responsible Staff Details	850.00	100.00	21-12-2023 02:00:11 PM	15-3-2024 11:22:20 AM	4-1-2024 02:00:11 PM	13-3-2024 11:13:48 AM		Audit Trail
CL/2023/12/V1/004921	Claim	Damage FreshBox	TASHALIE E	Credit Account	ZND170205846168	No	Hub/Depo/ Station Handling Issue	FreshBox	Pending Responsible Staff Details	850.00	200.00	21-12-2023 01:49:46 PM	24-2-2024 04:16:37 PM	4-1-2024 01:49:46 PM	22-2-2024 04:16:21 AM		Audit Trail
CL/2023/12/V1/004920	Claim	Damage	VALUESCAN GROUP SDN BHD	Credit Account	ZND170204954604	No	Hub/Depo/ Station Handling Issue	Express	Pending Responsible Staff Details	1900.00	200.00	21-12-2023 12:27:25 PM	28-1-2024 03:31:01 PM	4-1-2024 12:27:25 PM	26-1-2024 03:24:35 AM		Audit Trail
CL/2023/12/V1/004919	Claim	Damage	SPF HOME DECO SDN BHD	Credit Account	ZND169835251893	No	Hub/Depo/ Station Handling Issue	Express	Pending Responsible Staff Details	50.00	50.00	21-12-2023 12:01:41 PM	3-4-2024 12:22:26 PM	4-1-2024 12:01:41 PM	1-4-2024 12:12:18 PM		Audit Trail
CL/2023/12/V1/004918	Claim	Lost	Nakada Group (M) Sdn Bhd	Credit Account	ZND169825715220				Rejected	198.00		21-12-2023 11:16:38 AM		4-1-2024 11:16:38 AM			Audit Trail
CL/2023/12/V1/004917	Claim	Damage	SUMBER MAJUJAYA SDN BHD	Credit Account	ZND170205225598				Rejected	240.00		21-12-2023 11:09:35 AM		4-1-2024 11:09:35 AM			Audit Trail
CL/2023/12/V1/004916	Claim	Delay Delivery Premium Parcel	NDS SOLUTIONS ENTERPRISE	Credit Account	ZND170291244374	No	Hub/Depo/ Station Handling Issue	Premium	Pending Responsible Staff and Payment Details	300.00	100.00	21-12-2023 11:00:18 AM	21-1-2024 11:46:26 AM	4-1-2024 11:00:18 AM			Audit Trail
CL/2023/12/V1/004915	Claim	Damage	SPF HOME DECO SDN BHD	Credit Account	ZND170025551280	No	Hub/Depo/ Station Handling Issue	Express	Pending Responsible Staff Details	45.00	45.00	21-12-2023 10:57:17 AM	14-9-2024 12:48:14 PM	4-1-2024 10:57:17 AM	12-9-2024 12:46:24 PM		Audit Trail
CL/2023/12/V1/004914	Claim	Damage	CM Wan	Credit Account	ZND170205695810	No	Hub/Depo/ Station Handling Issue	Express	Rejected	185.72		21-12-2023 10:34:57 AM		4-1-2024 10:34:57 AM			Audit Trail
CL/2023/12/V1/004913	Claim	Delay Delivery Premium Parcel	Chu Yoke Hua	Credit Account	ZND170206925831	No	Hub/Depo/ Station Handling Issue	Premium	Pending Responsible Staff Details	100.00	100.00	21-12-2023 01:33:39 AM	2-2-2024 05:09:21 PM	4-1-2024 01:33:39 AM	31-1-2024 05:05:41 AM		Audit Trail

CL/2023/12/V1/004912	Claim	Delay Delivery Premium Parcel	CHAN	Credit Account	ZND170206866288	No	Hub/Depo/Station Handling Issue	Premium	Pending Responsible Staff Details	100.00	100.00	20-12-2023 10:06:13 PM	26-1-2024 04:16:49 PM	3-1-2024 10:06:13 PM	24-1-2024 04:10:31 AM		Audit Trail
CL/2023/12/V1/004911	Claim	Damage	SPF HOME DECO SDN BHD	Credit Account	ZND170205170935	No	Hub/Depo/Station Handling Issue	Express	Pending Responsible Staff Details	25.00	25.00	20-12-2023 04:43:08 PM	7-9-2024 04:01:37 PM	3-1-2024 04:43:08 PM	5-9-2024 03:56:13 AM		Audit Trail
CL/2023/12/V1/004910	Claim	Damage	VARIOUS FURNITURE SDN BHD	Credit Account	ZND170203261154	No	Hub/Depo/Station Handling Issue	Express	Pending Responsible Staff and Payment Details	89.99	89.99	20-12-2023 04:17:43 PM	4-2-2024 08:59:42 AM	3-1-2024 04:17:43 PM			Audit Trail
CL/2023/12/V1/004909	Claim	Damage	Norhasmiza binti Idris	Credit Account	ZND170206861122				Rejected	181.00		20-12-2023 01:18:55 PM		3-1-2024 01:18:55 PM			Audit Trail
CL/2023/12/V1/004908	Claim	Damage	SMT FROZEN FOOD & SNACK	Credit Account	ZND170207072077				Rejected	629.10		20-12-2023 12:42:57 PM		3-1-2024 12:42:57 PM			Audit Trail
CL/2023/12/V1/004907	Claim	Damage	Soulkee	Credit Account	ZND170203423422	No	Hub/Depo/Station Handling Issue	Express	Pending Responsible Staff Details	200.00	200.00	20-12-2023 11:54:27 AM	25-2-2024 09:58:35 AM	3-1-2024 11:54:27 AM	23-2-2024 09:31:48 AM		Audit Trail
CL/2023/12/V1/004906	Claim	Damage	TANRADIO.COM	Credit Account	ZND170203182800	Yes	Hub/Depo/Station Handling Issue	Express	Pending Responsible Staff Details	0.00	50.00	20-12-2023 10:14:05 AM	11-7-2024 03:13:32 PM	3-1-2024 10:14:05 AM	14-3-2024 05:11:22 AM		Audit Trail
CL/2023/12/V1/004905	Claim	Delay Delivery Premium Parcel	Poh Bin Khim	Credit Account	ZND170205226229	No	Hub/Depo/Station Handling Issue	Premium	Rejected	100.00		20-12-2023 09:23:23 AM		3-1-2024 09:23:23 AM			Audit Trail
CL/2023/12/V1/004904	Claim	Damage	Azahar Mansor	Credit Account	ZND170204530402	No	Hub/Depo/Station Handling Issue	Express	Pending Responsible Staff and Payment Details	295.93		19-12-2023 09:04:44 PM	23-2-2024 09:47:17 AM	2-1-2024 09:04:44 PM			Audit Trail
CL/2023/12/V1/004903	Claim	Damage	SPF HOME DECO SDN BHD	Credit Account	ZND170018863727	No	Hub/Depo/Station Handling Issue	Express	Pending Responsible Staff Details	189.00	189.00	19-12-2023 05:18:47 PM	26-9-2024 02:27:20 PM	2-1-2024 05:18:47 PM	24-9-2024 02:25:19 AM		Audit Trail
CL/2023/12/V1/004902	Claim	Damage	EA ENGINEERING SERVICES	Credit Account	ZND170202533214				Rejected	1757.17		19-12-2023 04:56:27 PM		2-1-2024 04:56:27 PM			Audit Trail
CL/2023/12/V1/004901	Claim	Damage	JS HOUSEHOLD ENTERPRISE	Credit Account	ZND170202529088	Yes	Hub/Depo/Station Handling Issue	Express	Rejected	150.00		19-12-2023 03:44:20 PM		2-1-2024 03:44:20 PM			Audit Trail

CL/2023/12/V1/004900	Claim	Damage	MOHAMED KHAIRUL NIZAM BIN MOHAMAD REJAB	Cash	ZND170206506009				Rejected	228.00		19-12-2023 03:23:30 PM		2-1-2024 03:23:30 PM			Audit Trail
CL/2023/12/V1/004899	Claim	Lost	Primerite Sdn Bhd	Prepaid Account	ZND170020952655	No	Hub/Depo/ Station Handling Issue	Express	Pending Responsible Staff Details	7382.08	200.00	19-12-2023 02:28:43 PM	19-1-2024 04:24:03 PM	2-1-2024 02:28:43 PM	17-1-2024 03:50:17 AM		Audit Trail
CL/2023/12/V1/004898	Claim	Damage	ASJ Solutions Sdn Bhd	Credit Account	ZND170202497288	No	Hub/Depo/ Station Handling Issue	Express	Pending by Operation	218.62		19-12-2023 01:58:29 PM	22-12-2023 11:00:44 AM	2-1-2024 01:58:29 PM			Audit Trail
CL/2023/12/V1/004897	Claim	Damage	HUAHUB MARKETING SDN BHD	Cash	ZND170205076978				Rejected	200.00		19-12-2023 12:42:34 PM		2-1-2024 12:42:34 PM			Audit Trail
CL/2023/12/V1/004896	Claim	Damage	ALEX NG SHIN YAP	Credit Account	ZND170204425678	No	Hub/Depo/ Station Handling Issue	Express	Rejected	0.00		19-12-2023 11:31:50 AM		2-1-2024 11:31:50 AM			Audit Trail
CL/2023/12/V1/004895	Claim	Damage	PP HOME FURNITURE (M) SDN. BHD.	Credit Account	ZND170202845621	No	Force Majeure	Express	Pending Responsible Staff Details	50.00	50.00	19-12-2023 11:31:45 AM	25-2-2024 09:25:34 AM	2-1-2024 11:31:45 AM	23-2-2024 09:18:46 AM		Audit Trail
CL/2023/12/V1/004894	Claim	Damage	BOON TECK TRADING (M) SDN BHD	Cash	ZND170202354260				Rejected	168.00		19-12-2023 10:25:05 AM		2-1-2024 10:25:05 AM			Audit Trail
CL/2023/12/V1/004893	Claim	Delay Delivery Premium Parcel	CHAN	Credit Account	ZND170204430443	No	Hub/Depo/ Station Handling Issue	Premium	Pending Responsible Staff Details	100.00	100.00	18-12-2023 09:53:39 PM	5-1-2024 03:18:11 PM	1-1-2024 09:53:39 PM	3-1-2024 03:13:52 AM		Audit Trail
CL/2023/12/V1/004892	Claim	Short Piece	LIM HUI PING	Credit Account	10248489624				Info Incomplete	6.00		18-12-2023 07:09:24 PM	22-12-2023 09:04:19 AM	1-1-2024 07:09:24 PM			Audit Trail
CL/2023/12/V1/004891	Claim	Damage	AIK HOE	Credit Account	ZND170204078201	No	Hub/Depo/ Station Handling Issue	Express	Rejected	300.00		18-12-2023 05:48:24 PM		1-1-2024 05:48:24 PM			Audit Trail
CL/2023/12/V1/004890	Claim	Damage	CHA BEE HONG	Credit Account	ZND170204992446	No	Hub/Depo/ Station Handling Issue	Express	Pending Responsible Staff Details	1098.00	200.00	18-12-2023 05:12:54 PM	19-1-2024 04:10:44 PM	1-1-2024 05:12:54 PM	17-1-2024 03:51:19 AM		Audit Trail
CL/2023/12/V1/004889	Claim	Damage	Nur Farah Nadhirah Binti Azizuddin	Credit Account	ZND170202595212				Info Incomplete	228.00		18-12-2023 04:40:31 PM	21-12-2023 10:48:14 AM	1-1-2024 04:40:31 PM			Audit Trail

CL/2023/12/V1/004888	Claim	Delay Delivery Premium Parcel	CHAN	Credit Account	ZND170204421649	No	Hub/Depo/ Station Handling Issue	Express	Pending Responsible Staff Details	100.00	100.00	18-12-2023 04:21:04 PM	5-1-2024 03:13:41 PM	1-1-2024 04:21:04 PM	3-1-2024 03:05:25 AM		Audit Trail
CL/2023/12/V1/004887	Claim	Damage	SPF HOME DECO SDN BHD	Credit Account	ZND170202716945	No	Force Majeure	Express	Pending Responsible Staff Details	35.00	35.00	18-12-2023 03:22:28 PM	25-1-2024 10:15:58 AM	1-1-2024 03:22:28 PM	23-1-2024 10:14:20 AM		Audit Trail
CL/2023/12/V1/004886	Claim	Damage	CM Wan	Credit Account	ZND170202282310	No	Hub/Depo/ Station Handling Issue	Express	Pending Responsible Staff Details	209.73	200.00	18-12-2023 03:14:10 PM	24-3-2024 02:25:52 PM	1-1-2024 03:14:10 PM	22-3-2024 02:18:02 AM		Audit Trail
CL/2023/12/V1/004885	Claim	Damage	DOMUS ELECTRONIC HOME APPLIANCES	Credit Account	ZND170202635543	Yes	Hub/Depo/ Station Handling Issue	Express	Pending Responsible Staff and Payment Details	1619.00	1614.00	18-12-2023 02:26:28 PM	28-6-2024 01:51:37 PM	1-1-2024 02:26:28 PM			Audit Trail
CL/2023/12/V1/004884	Claim	Damage	DOMUS ELECTRONIC HOME APPLIANCES	Credit Account	ZND170202504221	No	Hub/Depo/ Station Handling Issue	Express	Pending Responsible Staff Details	200.00	200.00	18-12-2023 02:13:21 PM	7-1-2024 04:41:35 PM	1-1-2024 02:13:21 PM	5-1-2024 04:39:15 AM		Audit Trail
CL/2023/12/V1/004883	Claim	Damage	COLOR LIFE SDN BHD	Cash	ZND170201888544	No	Force Majeure	Express	Pending Responsible Staff Details	150.00	150.00	18-12-2023 12:33:24 PM	21-1-2024 01:54:20 PM	1-1-2024 12:33:24 PM	19-1-2024 01:51:30 AM		Audit Trail
CL/2023/12/V1/004882	Claim	Damage	poe express	Cash	LH20231212-C0016				Rejected	235.00		18-12-2023 11:53:48 AM		1-1-2024 11:53:48 AM			Audit Trail
CL/2023/12/V1/004881	Claim	Lost	Veness Chong	Credit Account	HTG1700624459174	No	Hub/Depo/ Station Handling Issue	Express	Pending Responsible Staff Details	200.00	200.00	18-12-2023 11:27:45 AM	19-1-2024 04:44:56 PM	1-1-2024 11:27:45 AM	17-1-2024 04:41:43 AM		Audit Trail
CL/2023/12/V1/004880	Claim	Lost	Veness Chong	Credit Account	HTG1700545762022	No	Hub/Depo/ Station Handling Issue	Express	Pending Responsible Staff Details	200.00	200.00	18-12-2023 11:26:30 AM	19-1-2024 04:48:07 PM	1-1-2024 11:26:30 AM	17-1-2024 04:41:47 AM		Audit Trail
CL/2023/12/V1/004879	Claim	Lost	ATMUA FURNISHING (M) SDN BHD	Credit Account	ZND170201557624	No	Hub/Depo/ Station Handling Issue	Express	Rejected	1085.00		18-12-2023 09:26:25 AM		1-1-2024 09:26:25 AM			Audit Trail
CL/2023/12/V1/004878	Claim	Damage	Urban Food Products Sdn Bhd	Credit Account	ZND170203316779				Rejected	30.00		17-12-2023 12:00:46 PM		31-12-2023 12:00:46 PM			Audit Trail
CL/2023/12/V1/004877	Claim	Damage	Mastron Electrical & Furniture Trading	Prepaid Account	ZND170202591108	No	Hub/Depo/ Station Handling Issue	Express	Pending Responsible Staff Details	350.00	200.00	16-12-2023 08:56:52 PM	4-1-2024 04:59:02 PM	30-12-2023 08:56:52 PM	2-1-2024 04:58:52 AM		Audit Trail

CL/2023/12/V1/004876	Claim	Lost	CM WAN	Credit Account	ZND170026082554	No	Hub/Depo/Station Handling Issue	Express	Pending Responsible Staff Details	218.00	200.00	16-12-2023 10:53:08 AM	5-1-2024 11:34:10 AM	30-12-2023 10:53:08 AM	3-1-2024 11:30:45 AM		Audit Trail
CL/2023/12/V1/004875	Claim	Damage	MMATRIX SDN BHD	Credit Account	ZND170204816308	No	Hub/Depo/Station Handling Issue	Express	Pending Responsible Staff Details	2749.00	200.00	15-12-2023 05:54:36 PM	7-1-2024 10:21:46 AM	29-12-2023 05:54:36 PM	5-1-2024 10:06:12 AM		Audit Trail
CL/2023/12/V1/004874	Claim	Lost	Tasha Ng	Credit Account	ZND170204113223	No	Hub/Depo/Station Handling Issue	Express	Rejected	200.00		15-12-2023 05:19:58 PM		29-12-2023 05:19:58 PM	22-2-2024 04:36:47 AM		Audit Trail
CL/2023/12/V1/004873	Claim	Damage	ho see yean	Credit Account	ZND170203539710	No	Hub/Depo/Station Handling Issue	Express	Pending Responsible Staff Details	1199.00	200.00	15-12-2023 03:50:16 PM	7-1-2024 10:39:10 AM	29-12-2023 03:50:16 PM	5-1-2024 10:33:49 AM		Audit Trail
CL/2023/12/V1/004872	Claim	Lost	Nur Syahira binti Mohd Fauzi	Cash	ZND170026180601	No	Hub/Depo/Station Handling Issue	Express	Pending Responsible Staff Details	30.00	30.00	15-12-2023 02:22:05 PM	12-10-2024 03:34:07 PM	29-12-2023 02:22:05 PM	10-10-2024 03:27:44 AM		Audit Trail
CL/2023/12/V1/004871	Claim	Damage	Cindy	Credit Account	10248408774	No	Hub/Depo/Station Handling Issue	Express	Pending Responsible Staff Details	466.65	200.00	15-12-2023 12:05:00 PM	7-1-2024 04:35:43 PM	29-12-2023 12:05:00 PM	5-1-2024 04:29:52 AM		Audit Trail
CL/2023/12/V1/004870	Claim	Damage	EE SHIN	Credit Account	ZND170202448587				Rejected	200.00		15-12-2023 09:36:18 AM		29-12-2023 09:36:18 AM			Audit Trail
CL/2023/12/V1/004869	Claim	Damage	COLOR LIFE SDN BHD	Cash	ZND170201885758	No	Hub/Depo/Station Handling Issue	Express	Pending Responsible Staff Details	150.00	150.00	15-12-2023 09:11:06 AM	21-1-2024 01:58:15 PM	29-12-2023 09:11:06 AM	19-1-2024 01:54:36 AM		Audit Trail
CL/2023/12/V1/004868	Claim	Lost	SPF HOME DECO SDN BHD	Credit Account	ZND170015027450-1	No	Hub/Depo/Station Handling Issue	Express	Pending Responsible Staff Details	105.00	105.00	14-12-2023 03:29:45 PM	5-1-2024 02:26:49 PM	28-12-2023 03:29:45 PM	3-1-2024 02:20:21 AM		Audit Trail
CL/2023/12/V1/004867	Claim	Lost	Nor idayu	Credit Account	ZND170200666655	No	Hub/Depo/Station Handling Issue	Express	Pending Responsible Staff and Customer Appeal	25.00		14-12-2023 12:55:46 PM		28-12-2023 12:55:46 PM			Audit Trail
CL/2023/12/V1/004866	Claim	Lost	Domica Furniture E-Commerce Sdn Bhd	Credit Account	ZND170024523943				Rejected	79.90		14-12-2023 11:11:27 AM		28-12-2023 11:11:27 AM			Audit Trail
CL/2023/12/V1/004865	Claim	Lost	ADAM	Credit Account	ZND170021651700	No	Hub/Depo/Station Handling Issue	Value Pack	Pending Responsible Staff and Payment Details	100.00	100.00	14-12-2023 10:19:58 AM	11-5-2024 09:07:34 AM	28-12-2023 10:19:58 AM			Audit Trail

CL/2023/12/V1/004864	Claim	Damage	TND EXPRESS (M) SDN BHD	Credit Account	ZND172020503927	No	Hub/Depo/ Station Handling Issue	Express	Pending Responsible Staff Details	45.00	45.00	13-12-2023 06:02:46 PM	7-1-2024 04:26:52 PM	27-12-2023 06:02:46 PM	5-1-2024 04:22:55 AM		Audit Trail
CL/2023/12/V1/004863	Claim	Lost	MMAG DIGITAL SDN BHD	Credit Account	ZND161969393249				Rejected	250.00		13-12-2023 11:45:45 AM		27-12-2023 11:45:45 AM			Audit Trail
CL/2023/12/V1/004862	Claim	Damage	ML Express HQ	Credit Account	ZND171002146305				Rejected	433.80		13-12-2023 11:05:31 AM		27-12-2023 11:05:31 AM			Audit Trail
CL/2023/12/V1/004861	Claim	Lost	Chow Yit Loo	Credit Account	ZND175019913666	No	Driver Issue	Express	Rejected	319.80		12-12-2023 09:27:15 PM		26-12-2023 09:27:15 PM			Audit Trail
CL/2023/12/V1/004860	Claim	Damage	ohari Bin Ismail	Credit Account	SY6033532610	No	Force Majeure	Express	Pending Responsible Staff Details	421.61	200.00	12-12-2023 06:38:25 PM	21-1-2024 01:45:20 PM	26-12-2023 06:38:25 PM	19-1-2024 01:42:16 AM		Audit Trail
CL/2023/12/V1/004859	Claim	Damage	Gift Umore Sdn Bhd	Cash	ZND171020 1057940				Info Incomplete	98.00		12-12-2023 06:23:40 PM	15-12-2023 12:00:01 PM	26-12-2023 06:23:40 PM			Audit Trail
CL/2023/12/V1/004858	Claim	Damage	Gift Umore Sdn Bhd	Cash	ZND171020 1060032				Info Incomplete	93.00		12-12-2023 06:17:18 PM	15-12-2023 12:03:15 PM	26-12-2023 06:17:18 PM			Audit Trail
CL/2023/12/V1/004857	Claim	Damage FreshBox	MOHD ZULFIKA BIN ISMAIL	Cash	ZND171002 7007877	No	LineHaul Connectivity Issue	FreshBox	Pending Responsible Staff Details	0.00	200.00	12-12-2023 05:45:06 PM	22-3-2024 05:05:59 PM	26-12-2023 05:45:06 PM	20-3-2024 05:03:05 AM		Audit Trail
CL/2023/12/V1/004856	Claim	Damage	SPF HOME DECO SDN BHD	Credit Account	ZND171002 0189389-1	No	Force Majeure	Express	Pending Responsible Staff Details	90.00	90.00	12-12-2023 05:19:40 PM	19-1-2024 04:41:04 PM	26-12-2023 05:19:40 PM	17-1-2024 04:27:30 AM		Audit Trail
CL/2023/12/V1/004855	Claim	Damage FreshBox	MOHD ZULFIKA BIN ISMAIL	Cash	ZND171002 7005354	No	LineHaul Connectivity Issue	FreshBox	Pending Responsible Staff Details	356.50	200.00	12-12-2023 05:03:32 PM	22-3-2024 05:07:13 PM	26-12-2023 05:03:32 PM	20-3-2024 05:06:40 AM		Audit Trail
CL/2023/12/V1/004854	Claim	Damage	SUMBER MAJUJAYA SDN BHD	Cash	ZND171002 6894188	No	Force Majeure	Express	Pending Responsible Staff and Payment Details	95.50	95.50	12-12-2023 03:38:49 PM	2-2-2024 10:02:41 AM	26-12-2023 03:38:49 PM			Audit Trail
CL/2023/12/V1/004853	Claim	Lost	Chin Lee Pinggan Mangkuk	Credit Account	ZND171002 1586774	No	Hub/Depo/ Station Handling Issue	Express	Pending Responsible Staff Details	36.26	36.26	12-12-2023 01:08:37 PM	2-2-2024 03:12:48 PM	26-12-2023 01:08:37 PM	31-1-2024 02:59:09 AM		Audit Trail
CL/2023/12/V1/004852	Claim	Lost	SPF HOME DECO SDN BHD	Credit Account	ZND170015027450				Rejected	105.00		12-12-2023 12:59:51 PM		26-12-2023 12:59:51 PM			Audit Trail

CL/2023/12/V1/004851	Claim	Lost	SPF HOME DECO SDN BHD	Credit Account	ZND169837106382	No	Hub/Depo/ Station Handling Issue	Express	Pending Responsible Staff Details	210.00	200.00	12-12-2023 12:11:19 PM	26-9-2024 02:29:24 PM	26-12-2023 12:11:19 PM	24-9-2024 02:27:25 AM		Audit Trail
CL/2023/12/V1/004850	Claim	Lost	SPF HOME DECO SDN BHD	Credit Account	ZND170024053877				Rejected	19.50		12-12-2023 11:43:17 AM		26-12-2023 11:43:17 AM			Audit Trail
CL/2023/12/V1/004849	Claim	Delay Delivery Premium Parcel	ONG Shi Han	Cash	ZND170201455197	No	Hub/Depo/ Station Handling Issue	Premium	Pending Responsible Staff Details	100.00	11.66	12-12-2023 11:01:22 AM	16-2-2024 10:54:40 AM	26-12-2023 11:01:22 AM	14-2-2024 10:52:14 AM		Audit Trail
CL/2023/12/V1/004848	Claim	Damage	173 LEISURE	Prepaid Account	ZND170022806062				Info Incomplete	180.00		12-12-2023 09:16:13 AM	14-12-2023 03:18:11 PM	26-12-2023 09:16:13 AM			Audit Trail
CL/2023/12/V1/004847	Claim	Damage	Mohammad Syafiq	Prepaid Account	ZND170026944166				Rejected	20.00		11-12-2023 07:11:24 PM		25-12-2023 07:11:24 PM			Audit Trail
CL/2023/12/V1/004846	Claim	Damage	Mohammad Syafiq	Prepaid Account	ZND170200583792				Rejected	50.00		11-12-2023 06:56:16 PM		25-12-2023 06:56:16 PM			Audit Trail
CL/2023/12/V1/004845	Claim	Damage	SPF HOME DECO SDN BHD	Credit Account	ZND170026264769	No	Force Majeure	Express	Pending Responsible Staff Details	35.00	35.00	11-12-2023 04:04:41 PM	7-1-2024 03:49:47 PM	25-12-2023 04:04:41 PM	5-1-2024 03:46:29 AM		Audit Trail
CL/2023/12/V1/004844	Claim	Short Piece	TAN BOON SUN	Prepaid Account	ZND169834237911				Rejected	45.00		11-12-2023 01:22:42 AM		25-12-2023 01:22:42 AM			Audit Trail
CL/2023/12/V1/004843	Claim	Lost	Nina Liew (SME)	Prepaid Account	6565256423	No	Hub/Depo/ Station Handling Issue	Express	Pending Responsible Staff Details	400.00	200.00	11-12-2023 01:12:57 AM	3-3-2024 03:52:08 PM	25-12-2023 01:12:57 AM	1-3-2024 03:49:13 AM		Audit Trail
CL/2023/12/V1/004842	Claim	Delay Delivery Premium Parcel	TAN BOON SUN	Prepaid Account	ZND170027228852	No	Logistic IT System Issue	Premium	Pending Responsible Staff Details	100.00	100.00	11-12-2023 01:09:50 AM	4-1-2024 05:26:22 PM	25-12-2023 01:09:50 AM	2-1-2024 05:08:06 AM		Audit Trail
CL/2023/12/V1/004841	Claim	Damage	SPF HOME DECO SDN BHD	Credit Account	CND169835253231001	No	Force Majeure	Express	Pending Responsible Staff Details	30.00	30.00	10-12-2023 10:56:44 AM	7-1-2024 03:55:51 PM	24-12-2023 10:56:44 AM	5-1-2024 03:50:43 AM		Audit Trail
CL/2023/12/V1/004840	Claim	Damage	SPF HOME DECO SDN BHD	Credit Account	ZND170025550894	No	Force Majeure	Express	Pending Responsible Staff Details	15.00	15.00	10-12-2023 09:31:45 AM	13-1-2024 02:25:41 PM	24-12-2023 09:31:45 AM	11-1-2024 02:23:05 AM		Audit Trail
CL/2023/12/V1/004839	Claim	Lost	SPF HOME DECO SDN BHD	Credit Account	ZND170015026149				Rejected	210.00		9-12-2023 04:57:49 PM		23-12-2023 04:57:49 PM			Audit Trail

CL/2023/12/V1/004838	Claim	Damage	C HOME FURNITURE SDN BHD	Credit Account	ZND170022432445				Info Incomplete	100.00		9-12-2023 11:52:24 AM	14-12-2023 02:32:14 PM	23-12-2023 11:52:24 AM			Audit Trail
CL/2023/12/V1/004837	Claim	Damage	AMT PC DISTRIBUTORS SDN BHD	Credit Account	ZND170027412817				Rejected	476.00		8-12-2023 06:47:55 PM		22-12-2023 06:47:55 PM			Audit Trail
CL/2023/12/V1/004836	Claim	Damage	SPF HOME DECO SDN BHD	Credit Account	ZND170025549386	No	Hub/Depo/ Station Handling Issue	Express	Pending Responsible Staff Details	40.00	40.00	8-12-2023 05:51:36 PM	7-1-2024 03:59:47 PM	22-12-2023 05:51:36 PM	5-1-2024 03:55:57 AM		Audit Trail
CL/2023/12/V1/004835	Claim	Lost	MR SHAN	Credit Account	ZND170026720579	No	Hub/Depo/ Station Handling Issue	FreshBox	Rejected	860.00		8-12-2023 05:04:23 PM		22-12-2023 05:04:23 PM			Audit Trail
CL/2023/12/V1/004834	Claim	Damage	LIKE BUG SDN BHD	Credit Account	ZND170021528491	No	Hub/Depo/ Station Handling Issue	Express	Rejected	220.00		8-12-2023 05:03:00 PM		22-12-2023 05:03:00 PM			Audit Trail
CL/2023/12/V1/004833	Claim	Delay Delivery Premium Parcel	Norfarahana Binti Mohamed	Credit Account	ZND170026224190				Rejected	145.00		8-12-2023 04:58:29 PM		22-12-2023 04:58:29 PM			Audit Trail
CL/2023/12/V1/004832	Claim	Damage	Ceva Logistics (M) Sdn Bhd	Credit Account	ZND170017103718	No	Hub/Depo/ Station Handling Issue	Express	Pending Responsible Staff Details	264.00	200.00	8-12-2023 04:56:11 PM	4-1-2024 08:38:28 AM	22-12-2023 04:56:11 PM	2-1-2024 08:34:54 AM		Audit Trail
CL/2023/12/V1/004831	Claim	Damage	Syafiq	Prepaid Account	ZND170026941011				Rejected	0.00		8-12-2023 04:32:40 PM		22-12-2023 04:32:40 PM			Audit Trail
CL/2023/12/V1/004830	Claim	Lost	SPF HOME DECO SDN BHD	Credit Account	ZND170021699375	No	Hub/Depo/ Station Handling Issue	Express	Pending Responsible Staff Details	200.00	200.00	8-12-2023 04:24:41 PM	26-9-2024 02:31:03 PM	22-12-2023 04:24:41 PM	24-9-2024 02:29:27 AM		Audit Trail
CL/2023/12/V1/004829	Claim	Damage	MMATRIX SDN BHD	Credit Account	ZND170027030875	No	Hub/Depo/ Station Handling Issue	Express	Pending Responsible Staff Details	599.00	200.00	8-12-2023 04:20:04 PM	30-12-2023 03:26:21 PM	22-12-2023 04:20:04 PM	28-12-2023 03:18:35 AM		Audit Trail
CL/2023/12/V1/004828	Claim	Lost	SPF HOME DECO SDN BHD	Credit Account	ZND169835253231	No	Hub/Depo/ Station Handling Issue	Express	Pending Responsible Staff Details	200.00	200.00	8-12-2023 04:07:55 PM	30-12-2023 06:08:28 PM	22-12-2023 04:07:55 PM	28-12-2023 05:54:43 AM		Audit Trail
CL/2023/12/V1/004827	Claim	Damage	VARIOUS FURNITURE SDN BHD	Credit Account	ZND170025623390	No	Hub/Depo/ Station Handling Issue	Express	Pending Responsible Staff and Payment Details	116.00	116.00	8-12-2023 01:49:50 PM	21-1-2024 01:14:32 PM	22-12-2023 01:49:50 PM			Audit Trail

CL/2023/12/V1/004826	Claim	Damage	VARIOUS FURNITURE SDN BHD	Credit Account	ZND170024529266	No	Hub/Depo/ Station Handling Issue	Express	Pending Responsible Staff Details	100.00	100.00	8-12-2023 10:51:22 AM	7-1-2024 04:38:20 PM	22-12-2023 10:51:22 AM	5-1-2024 04:35:57 AM		Audit Trail
CL/2023/12/V1/004825	Claim	Damage	Sisters forever love es	Prepaid Account	ZND170026094922				Rejected	300.00		8-12-2023 10:39:31 AM		22-12-2023 10:39:31 AM			Audit Trail
CL/2023/12/V1/004824	Claim	Damage	Sisters forever love es	Prepaid Account	ZND170026095639				Rejected	300.00		8-12-2023 10:35:34 AM		22-12-2023 10:35:34 AM			Audit Trail
CL/2023/12/V1/004823	Claim	Damage	Sisters forever love es	Prepaid Account	ZND170026152615				Rejected	0.00		8-12-2023 10:30:24 AM		22-12-2023 10:30:24 AM			Audit Trail
CL/2023/12/V1/004822	Claim	Damage FreshBox	ESP-B	Credit Account	ZND170024492362	No	Hub/Depo/ Station Handling Issue	FreshBox	Pending Responsible Staff Details	40.20	40.20	7-12-2023 10:21:33 PM	7-1-2024 10:34:10 AM	21-12-2023 10:21:33 PM	5-1-2024 10:06:24 AM		Audit Trail
CL/2023/12/V1/004821	Claim	Damage	KETO SDN BHD	Credit Account	ZND169828621955				Rejected	612.66		7-12-2023 05:41:23 PM		21-12-2023 05:41:23 PM			Audit Trail
CL/2023/12/V1/004820	Claim	Lost	MOHD NOOR ALIFF BIN MOHAMMAD	Prepaid Account	ZND170021676499				Info Incomplete	31.85		7-12-2023 05:26:59 PM	10-12-2023 10:27:46 AM	21-12-2023 05:26:59 PM			Audit Trail
CL/2023/12/V1/004819	Claim	Damage	SPF HOME DECO SDN BHD	Credit Account	ZND170021651861	No	Hub/Depo/ Station Handling Issue	Express	Pending Responsible Staff Details	200.00	200.00	7-12-2023 05:06:08 PM	30-12-2023 06:14:35 PM	21-12-2023 05:06:08 PM	28-12-2023 05:55:28 AM		Audit Trail
CL/2023/12/V1/004818	Claim	Damage	Perabot Sungai Rambai Sdn Bhd	Credit Account	ZND170025498851	No	Hub/Depo/ Station Handling Issue	Express	Pending Responsible Staff Details	1500.00	200.00	7-12-2023 04:11:34 PM	26-1-2024 03:41:09 PM	21-12-2023 04:11:34 PM	24-1-2024 03:37:41 AM		Audit Trail
CL/2023/12/V1/004817	Claim	Damage FreshBox	Desaru Mini Zoo	Credit Account	ZND170022693150				Rejected	205.00		7-12-2023 03:13:02 PM		21-12-2023 03:13:02 PM			Audit Trail
CL/2023/12/V1/004816	Claim	Lost	GAN HAN WEI	Prepaid Account	ZND170015208187	No	Hub/Depo/ Station Handling Issue	Express	Pending Responsible Staff and Payment Details	0.00	200.00	7-12-2023 02:20:20 PM	11-1-2024 09:52:24 AM	21-12-2023 02:20:20 PM			Audit Trail
CL/2023/12/V1/004815	Claim	Damage	HO JIA EN	Cash	CND1700247330520002				Rejected	69.25		7-12-2023 11:11:12 AM		21-12-2023 11:11:12 AM			Audit Trail
CL/2023/12/V1/004814	Claim	Delay Delivery Premium Parcel	ML Express Malaysia	Credit Account	ZND170023639041	No	Hub/Depo/ Station Handling Issue	Premium	Pending Responsible Staff Details	100.00	100.00	6-12-2023 10:33:37 PM	24-1-2024 11:16:15 AM	20-12-2023 10:33:37 PM	22-1-2024 11:11:53 AM		Audit Trail

CL/2023/12/V1/004813	Claim	Delay Delivery Premium Parcel	CHONG POH YEE	Credit Account	ZND170025245578	No	Hub/Depo/Station Handling Issue	Premium	Pending Responsible Staff and Payment Details	100.00	100.00	6-12-2023 06:44:07 PM	5-2-2024 01:19:41 PM	20-12-2023 06:44:07 PM			Audit Trail
CL/2023/12/V1/004812	Claim	Delay Delivery Premium Parcel	Rainie	Cash	ZND170022770073	No	Hub/Depo/Station Handling Issue	Premium	Rejected	160.00		6-12-2023 01:38:37 PM		20-12-2023 01:38:37 PM			Audit Trail
CL/2023/12/V1/004811	Claim	Damage	HJ EXPRESS	Credit Account	ZND170024431033	No	Hub/Depo/Station Handling Issue	Express	Pending Responsible Staff Details	210.00	200.00	6-12-2023 10:38:22 AM	4-1-2024 08:26:48 AM	20-12-2023 10:38:22 AM	2-1-2024 08:23:14 AM		Audit Trail
CL/2023/12/V1/004810	Claim	Lost	Tan Boon Sun	Credit Account	ZND170017959568	No	Hub/Depo/Station Handling Issue	Express	Pending Responsible Staff Details	250.00	200.00	5-12-2023 10:17:06 PM	3-3-2024 04:19:20 PM	19-12-2023 10:17:06 PM	1-3-2024 04:00:06 AM		Audit Trail
CL/2023/12/V1/004809	Claim	Damage	ONE PLUS STSTIONERY (M)SDN.BHD	Prepaid Account	CND170023126855001	No	Hub/Depo/Station Handling Issue	Express	Pending Responsible Staff Details and Pending Upload Payment from Insurance Company	0.00	18.00	5-12-2023 07:07:01 PM		19-12-2023 07:07:01 PM			Audit Trail
CL/2023/12/V1/004808	Claim	Damage	SPF HOME DECO SDN BHD	Credit Account	ZND170019506562	No	Hub/Depo/Station Handling Issue	Express	Pending Responsible Staff Details	80.00	80.00	5-12-2023 06:01:03 PM	7-1-2024 03:53:05 PM	19-12-2023 06:01:03 PM	5-1-2024 03:50:50 AM		Audit Trail
CL/2023/12/V1/004807	Claim	Damage	IMPERIUM PROPERTIES SDN BHD	Credit Account	ZND170021019135	No	Hub/Depo/Station Handling Issue	Express	Pending Responsible Staff and Payment Details	988.00	200.00	5-12-2023 05:29:24 PM	27-12-2023 09:24:37 AM	19-12-2023 05:29:24 PM			Audit Trail
CL/2023/12/V1/004806	Claim	Lost	Sharon Chin	Credit Account	ZND170015046161	No	Hub/Depo/Station Handling Issue	Express	Pending Responsible Staff Details	294.00	200.00	5-12-2023 04:47:27 PM	4-1-2024 08:34:44 AM	19-12-2023 04:47:27 PM	2-1-2024 08:27:21 AM		Audit Trail
CL/2023/12/V1/004805	Claim	Damage	WONG WENG HOOI	Cash	ZND170021466526	No	Hub/Depo/Station Handling Issue	Express	Rejected	330.00		5-12-2023 03:34:59 PM		19-12-2023 03:34:59 PM			Audit Trail
CL/2023/12/V1/004804	Claim	Damage	MUHAMMAD AMMAR RAFI BIN M.DAUD	Credit Account	ZND170018914252	No	Hub/Depo/Station Handling Issue	Express	Pending Responsible Staff Details	27.00	27.00	5-12-2023 03:29:18 PM	19-1-2024 04:53:22 PM	19-12-2023 03:29:18 PM	17-1-2024 04:50:59 AM		Audit Trail

CL/2023/12/V1/004803	Claim	Damage	ABNER BEAUTY GLOBAL SDN BHD	Credit Account	ZND169834112317	No	Force Majeure	Express	Pending Responsible Staff Details and Pending Upload Payment from Insurance Company	100.00	100.00	5-12-2023 02:12:46 PM		19-12-2023 02:12:46 PM			Audit Trail
CL/2023/12/V1/004802	Claim	Damage	ABNER BEAUTY GLOBAL SDN BHD	Credit Account	ZND169825530786	No	Force Majeure	Express	Pending Responsible Staff Details	100.00	100.00	5-12-2023 02:05:22 PM	7-1-2024 04:20:29 PM	19-12-2023 02:05:22 PM	5-1-2024 04:05:36 AM		Audit Trail
CL/2023/12/V1/004801	Claim	Damage	ABNER BEAUTY GLOBAL SDN BHD	Credit Account	ZND169834144790	No	Force Majeure	Express	Pending Responsible Staff Details	100.00	100.00	5-12-2023 02:03:18 PM	7-1-2024 04:22:49 PM	19-12-2023 02:03:18 PM	5-1-2024 04:05:39 AM		Audit Trail
CL/2023/12/V1/004800	Claim	Damage	ABNER BEAUTY GLOBAL SDN BHD	Credit Account	ZND170024221566	No	Force Majeure	Express	Pending Responsible Staff Details and Pending Upload Payment from Insurance Company	100.00	100.00	5-12-2023 02:00:17 PM		19-12-2023 02:00:17 PM			Audit Trail
CL/2023/12/V1/004799	Claim	Damage	CM Wan	Credit Account	ZND170023159501	No	Hub/Depo/ Station Handling Issue	Express	Pending Responsible Staff Details	496.02	200.00	5-12-2023 12:38:59 PM	5-1-2024 11:38:11 AM	19-12-2023 12:38:59 PM	3-1-2024 11:34:42 AM		Audit Trail
CL/2023/12/V1/004798	Claim	Damage	Kinson Tham	Cash	ZND170024744300				Rejected	200.00		5-12-2023 12:33:58 PM		19-12-2023 12:33:58 PM			Audit Trail
CL/2023/12/V1/004797	Claim	Damage	Dr Cermin Sdn Bhd	Cash	ZND170021518270				Rejected	380.00		5-12-2023 12:33:13 PM		19-12-2023 12:33:13 PM			Audit Trail
CL/2023/12/V1/004796	Claim	Damage	ARDENCE VENTURE SDN BHD	Credit Account	ZND170022553751				Rejected	200.00		5-12-2023 12:27:35 PM		19-12-2023 12:27:35 PM			Audit Trail
CL/2023/12/V1/004795	Claim	Lost	SI AMPHONE	Cash	ZND169834099694	No	Hub/Depo/ Station Handling Issue	Express	Pending Responsible Staff Details	0.00	185.00	5-12-2023 11:34:09 AM	5-1-2024 01:59:18 PM	19-12-2023 11:34:09 AM	3-1-2024 01:55:57 AM		Audit Trail
CL/2023/12/V1/004794	Claim	Damage	SPF HOME DECO SDN BHD	Credit Account	ZND170021652806	No	Hub/Depo/ Station Handling Issue	Express	Pending Responsible Staff Details	25.00	25.00	4-12-2023 05:45:31 PM	21-1-2024 05:56:40 PM	18-12-2023 05:45:31 PM	19-1-2024 05:52:40 AM		Audit Trail

CL/2023/12/V1/004793	Claim	Damage	COLOR LIFE SDN BHD	Cash	ZND171002705281	No	Hub/Depo/Station Handling Issue	Express	Pending Responsible Staff Details	150.00	150.00	4-12-2023 04:15:01 PM	7-1-2024 04:45:17 PM	18-12-2023 04:15:01 PM	5-1-2024 04:42:13 AM		Audit Trail
CL/2023/12/V1/004792	Claim	Damage	PP HOME FURNITURE (M) SDN. BHD.	Credit Account	ZND170020722241	No	Hub/Depo/Station Handling Issue	Express	Pending Responsible Staff Details	120.00	120.00	4-12-2023 03:26:19 PM	21-12-2023 10:00:20 AM	18-12-2023 03:26:19 PM	19-12-2023 09:48:03 AM		Audit Trail
CL/2023/12/V1/004791	Claim	Damage	PP HOME FURNITURE (M) SDN. BHD.	Credit Account	ZND170020714628				Rejected	50.00		4-12-2023 03:04:45 PM		18-12-2023 03:04:45 PM			Audit Trail
CL/2023/12/V1/004790	Claim	Damage	PP HOME FURNITURE (M) SDN. BHD.	Credit Account	ZND170020714741	No	Force Majeure	Express	Pending Responsible Staff Details	100.00	100.00	4-12-2023 03:00:00 PM	7-1-2024 10:40:47 AM	18-12-2023 03:00:00 PM	5-1-2024 10:06:42 AM		Audit Trail
CL/2023/12/V1/004789	Claim	Damage	Muhammad Sayyidi Bin Azahar	Credit Account	ZND170023193888	Yes	Hub/Depo/Station Handling Issue	Express	Pending Responsible Staff and Payment Details	180.00	180.00	4-12-2023 12:18:55 PM	18-1-2024 11:01:15 AM	18-12-2023 12:18:55 PM			Audit Trail
CL/2023/12/V1/004788	Claim	Lost	MMAG DIGITAL SDN BHD	Credit Account	ZND169773033216	No	Hub/Depo/Station Handling Issue	Express	Rejected	50.00		4-12-2023 11:41:54 AM		18-12-2023 11:41:54 AM			Audit Trail
CL/2023/12/V1/004787	Claim	Lost	MMAG DIGITAL SDN BHD	Credit Account	ZND169826747541	No	Hub/Depo/Station Handling Issue	Express	Rejected	50.00		4-12-2023 11:24:47 AM		18-12-2023 11:24:47 AM			Audit Trail
CL/2023/12/V1/004786	Claim	Lost	MMAG DIGITAL SDN BHD	Credit Account	ZND169824699729	No	Hub/Depo/Station Handling Issue	Express	Rejected	50.00		4-12-2023 11:23:46 AM		18-12-2023 11:23:46 AM			Audit Trail
CL/2023/12/V1/004785	Claim	Lost	MMAG DIGITAL SDN BHD	Credit Account	ZND169775325159	No	Hub/Depo/Station Handling Issue	Express	Rejected	50.00		4-12-2023 11:22:41 AM		18-12-2023 11:22:41 AM			Audit Trail
CL/2023/12/V1/004784	Claim	Lost	MMAG DIGITAL SDN BHD	Credit Account	ZND169774345493	No	Hub/Depo/Station Handling Issue	Express	Rejected	50.00		4-12-2023 11:21:01 AM		18-12-2023 11:21:01 AM			Audit Trail
CL/2023/12/V1/004783	Claim	Lost	MMAG DIGITAL SDN BHD	Credit Account	ZND169691038867	No	Hub/Depo/Station Handling Issue	Express	Rejected	50.00		4-12-2023 11:19:49 AM		18-12-2023 11:19:49 AM			Audit Trail
CL/2023/12/V1/004782	Claim	Lost	MMAG DIGITAL SDN BHD	Credit Account	ZND169690860834	No	Hub/Depo/Station Handling Issue	Express	Rejected	50.00		4-12-2023 11:18:36 AM		18-12-2023 11:18:36 AM			Audit Trail

CL/2023/12/V1/004781	Claim	Lost	MMAG DIGITAL SDN BHD	Credit Account	ZND169690372597	No	Hub/Depo/Station Handling Issue	Express	Pending Responsible Staff Details	50.00	50.00	4-12-2023 11:17:26 AM	28-1-2024 03:35:38 PM	18-12-2023 11:17:26 AM	26-1-2024 03:31:20 AM		Audit Trail
CL/2023/12/V1/004780	Claim	Lost	MMAG DIGITAL SDN BHD	Credit Account	ZND169689782543	No	Hub/Depo/Station Handling Issue	Express	Pending Responsible Staff Details	50.00	50.00	4-12-2023 11:15:52 AM	7-1-2024 10:16:43 AM	18-12-2023 11:15:52 AM	5-1-2024 10:06:44 AM		Audit Trail
CL/2023/12/V1/004779	Claim	Lost	MMAG DIGITAL SDN BHD	Credit Account	ZND169689766147	No	Hub/Depo/Station Handling Issue	Express	Rejected	50.00		4-12-2023 11:14:18 AM		18-12-2023 11:14:18 AM			Audit Trail
CL/2023/12/V1/004778	Claim	Lost	MMAG DIGITAL SDN BHD	Credit Account	ZND169687713020	No	Hub/Depo/Station Handling Issue	Express	Rejected	50.00		4-12-2023 11:12:42 AM		18-12-2023 11:12:42 AM			Audit Trail
CL/2023/12/V1/004777	Claim	Lost	MMAG DIGITAL SDN BHD	Credit Account	ZND169594111490	No	Hub/Depo/Station Handling Issue	Express	Rejected	50.00		4-12-2023 11:11:35 AM		18-12-2023 11:11:35 AM			Audit Trail
CL/2023/12/V1/004776	Claim	Lost	MMAG DIGITAL SDN BHD	Credit Account	ZND169592482714	No	Hub/Depo/Station Handling Issue	Express	Rejected	50.00		4-12-2023 11:10:02 AM		18-12-2023 11:10:02 AM			Audit Trail
CL/2023/12/V1/004775	Claim	Lost	MMAG DIGITAL SDN BHD	Credit Account	ZND169591652699	No	Hub/Depo/Station Handling Issue	Express	Rejected	50.00		4-12-2023 11:08:39 AM		18-12-2023 11:08:39 AM			Audit Trail
CL/2023/12/V1/004774	Claim	Lost	MMAG DIGITAL SDN BHD	Credit Account	ZND169590111616	No	Hub/Depo/Station Handling Issue	Express	Info Insufficient	50.00		4-12-2023 11:07:18 AM	8-2-2024 03:49:48 PM	18-12-2023 11:07:18 AM			Audit Trail
CL/2023/12/V1/004773	Claim	Damage	Cheah Kok Leong	Credit Account	ZND170022806123				Rejected	1096.00		3-12-2023 10:20:42 PM		17-12-2023 10:20:42 PM			Audit Trail
CL/2023/12/V1/004772	Claim	Damage	Brava billion sdn bhd	Prepaid Account	ZND170019192390				Info Incomplete	338.00		2-12-2023 11:24:47 PM	6-12-2023 12:07:01 PM	16-12-2023 11:24:47 PM			Audit Trail
CL/2023/12/V1/004771	Claim	Damage	Brava Billion Sdn Bhd	Prepaid Account	ZND170019192277				Info Incomplete	238.00		2-12-2023 08:11:58 PM	6-12-2023 12:05:59 PM	16-12-2023 08:11:58 PM			Audit Trail
CL/2023/12/V1/004770	Claim	Damage	Nur Farah Nadhirah Binti Azizuddin	Credit Account	ZND170021668173	No	Hub/Depo/Station Handling Issue	Express	Pending Responsible Staff Details	305.00	200.00	2-12-2023 12:35:39 PM	7-1-2024 10:23:38 AM	16-12-2023 12:35:39 PM	5-1-2024 10:19:05 AM		Audit Trail
CL/2023/12/V1/004769	Claim	Damage	Nur Farah Nadhirah Binti Azizuddin	Credit Account	ZND170021654947	No	Hub/Depo/Station Handling Issue	Express	Pending by Operation	305.00		2-12-2023 12:13:34 PM	16-12-2023 05:00:11 PM	16-12-2023 12:13:34 PM			Audit Trail

CL/2023/12/V1/004768	Claim	Damage	Servex (Malaysia) Sdn Bhd	Credit Account	ZND170021143151	No	Hub/Depo/ Station Handling Issue	Express	Pending Responsible Staff Details	299.00	299.00	1-12-2023 05:29:10 PM	13-1-2024 05:49:31 PM	15-12-2023 05:29:10 PM	11-1-2024 05:46:51 AM		Audit Trail
CL/2023/12/V1/004767	Claim	Damage	A.E.S SALES & SERVICE SDN BHD	Credit Account	231128R9YFUR83	No	Hub/Depo/ Station Handling Issue	Express	Rejected	200.00		1-12-2023 03:23:19 PM		15-12-2023 03:23:19 PM			Audit Trail
CL/2023/12/V1/004766	Claim	Damage FreshBox	Golden-Mah Bird's Nest Sdn Bhd/ Nesttrend	Prepaid Account	ZND170020851101	No	Hub/Depo/ Station Handling Issue	FreshBox	Pending Responsible Staff Details	199.20	199.20	1-12-2023 11:17:14 AM	16-2-2024 10:39:02 AM	15-12-2023 11:17:14 AM	14-2-2024 10:38:38 AM		Audit Trail
CL/2023/11/V2/004726	Appeal	Damage	FAHMI MAJID	Credit Account	ZND169835646002	No	Hub/Depo/ Station Handling Issue	Express	Completed	200.00	200.00	25-11-2023 11:06:11 AM		9-12-2023 11:06:11 AM	10-12-2023 04:41:03 AM	10-12-2023 04:44:04 PM	Audit Trail
CL/2023/11/V2/004715	Appeal	Lost	SR LOGISTIC	Credit Account	ZND169686700434	No	Hub/Depo/ Station Handling Issue	Express	Completed	200.00	200.00	23-11-2023 01:38:41 PM		7-12-2023 01:38:41 PM	23-2-2024 09:17:31 AM	23-2-2024 09:18:21 AM	Audit Trail
CL/2023/11/V2/004708	Appeal	Delay Delivery Premium Parcel	Chan Wai Leong	Credit Account	ZND170014478314	No	Hub/Depo/ Station Handling Issue	Premium	Completed	100.00	100.00	22-11-2023 01:34:10 PM		6-12-2023 01:34:10 PM	3-1-2024 12:16:18 PM	3-1-2024 12:16:36 PM	Audit Trail
CL/2023/11/V2/004670	Appeal	Damage	TND EXPRESS (M) SDN BHD	Credit Account	CND169833994938001	No	Hub/Depo/ Station Handling Issue	Express	Completed	200.00	200.00	17-11-2023 05:42:31 PM		1-12-2023 05:42:31 PM	7-12-2023 03:59:09 AM	7-12-2023 04:02:24 PM	Audit Trail
CL/2023/11/V2/004668	Appeal	Damage	UPERABOT CREATIVE HOME SDN.BHD	Credit Account	ZND169834130366	No	Hub/Depo/ Station Handling Issue	Express	Appeal by Customer	200.00		17-11-2023 03:12:42 PM	20-12-2023 10:48:12 AM	1-12-2023 03:12:42 PM			Audit Trail
CL/2023/11/V2/004657	Appeal	Short Piece	SMJ CONCEPT	Credit Account	ZND169835470881	No	Hub/Depo/ Station Handling Issue	Express	Completed	200.00	200.00	15-11-2023 05:18:37 PM		29-11-2023 05:18:37 PM	13-2-2024 11:05:54 AM	13-2-2024 11:06:19 AM	Audit Trail
CL/2023/11/V2/004652	Appeal	Damage	xavier lim	Prepaid Account	CND169833952640002	No	Hub/Depo/ Station Handling Issue	Express	Completed	200.00	200.00	14-11-2023 05:53:03 PM		28-11-2023 05:53:03 PM	22-12-2023 02:15:45 AM	22-12-2023 02:16:07 PM	Audit Trail
CL/2023/11/V2/004646	Appeal	Delay Delivery Premium Parcel	Issac	Credit Account	ZND169833546526	No	Hub/Depo/ Station Handling Issue	Premium	Completed	100.00	100.00	14-11-2023 10:02:25 AM		28-11-2023 10:02:25 AM	3-1-2024 02:09:37 AM	3-1-2024 02:10:07 PM	Audit Trail
CL/2023/11/V2/004630	Appeal	Delay Delivery Premium Parcel	PC TEMERLOH	Cash	ZND169829620476	No	Hub/Depo/ Station Handling Issue	FreshBox	Completed	200.00	365.00	8-11-2023 02:50:47 PM		22-11-2023 02:50:47 PM	24-1-2024 03:21:06 AM	24-1-2024 03:22:27 PM	Audit Trail

CL/2023/11/V2/004601	Appeal	Damage FreshBox	Gary Lee	Cash	ZND169828469229	No	Hub/Depo/Station Handling Issue	FreshBox	Completed	200.00	200.00	4-11-2023 12:45:37 PM		18-11-2023 12:45:37 PM	24-11-2023 10:15:28 AM	24-11-2023 10:15:48 AM	Audit Trail
CL/2023/11/V2/004593	Appeal	Damage FreshBox	Kenny Khor Kah Wooi	Cash	ZND169826835309	No	Misrouted Issue	FreshBox	Pending Amount Revision	200.00		2-11-2023 02:17:39 PM		16-11-2023 02:17:39 PM	27-11-2023 10:39:48 AM		Audit Trail
CL/2023/11/V1/004765	Claim	Damage	SPF HOME DECO SDN BHD	Credit Account	RTSZND1698357590 30	No	Hub/Depo/Station Handling Issue	Express	Pending Responsible Staff Details	75.00	75.00	30-11-2023 06:00:58 PM	21-2-2024 09:59:33 AM	14-12-2023 06:00:58 PM	19-2-2024 09:55:17 AM		Audit Trail
CL/2023/11/V1/004764	Claim	Damage	Tan Choo Hui	Credit Account	ZND170018071221				Info Incomplete	7.90		30-11-2023 05:49:58 PM	3-12-2023 03:17:18 PM	14-12-2023 05:49:58 PM			Audit Trail
CL/2023/11/V1/004763	Claim	Damage	SPF HOME DECO SDN BHD	Credit Account	RTSCND1698339179 75002	No	Hub/Depo/Station Handling Issue	Express	Pending Responsible Staff Details	30.00	30.00	30-11-2023 05:41:14 PM	26-9-2024 02:33:17 PM	14-12-2023 05:41:14 PM	24-9-2024 02:31:09 AM		Audit Trail
CL/2023/11/V1/004762	Claim	Damage	SPF HOME DECO SDN BHD	Credit Account	ZND170020189389	No	Hub/Depo/Station Handling Issue	Express	Rejected	90.00		30-11-2023 05:32:14 PM		14-12-2023 05:32:14 PM			Audit Trail
CL/2023/11/V1/004761	Claim	Damage	SPF HOME DECO SDN BHD	Credit Account	ZND170020190644	No	Hub/Depo/Station Handling Issue	Express	Rejected	20.00		30-11-2023 05:11:57 PM		14-12-2023 05:11:57 PM			Audit Trail
CL/2023/11/V1/004760	Claim	Lost	SPF HOME DECO SDN BHD	Credit Account	ZND170014809958	No	Hub/Depo/Station Handling Issue	Express	Pending Responsible Staff Details	200.00	200.00	30-11-2023 04:59:50 PM	26-9-2024 02:35:26 PM	14-12-2023 04:59:50 PM	24-9-2024 02:33:21 AM		Audit Trail
CL/2023/11/V1/004759	Claim	Delay Delivery Premium Parcel	MBE TTDI	Cash	ZND170021187995	No	Hub/Depo/Station Handling Issue	Premium	Pending Responsible Staff Details	200.00	100.00	30-11-2023 03:19:02 PM	20-12-2023 05:04:32 PM	14-12-2023 03:19:02 PM	18-12-2023 04:39:05 AM		Audit Trail
CL/2023/11/V1/004758	Claim	Lost	QM LIVE EMPIRE	Credit Account	CND16983334194700 2	No	Hub/Depo/Station Handling Issue	Express	Rejected	238.00		30-11-2023 03:12:45 PM		14-12-2023 03:12:45 PM			Audit Trail
CL/2023/11/V1/004757	Claim	Damage	Ravi	Credit Account	ZND170016669550				Rejected	200.00		30-11-2023 02:21:05 PM		14-12-2023 02:21:05 PM			Audit Trail
CL/2023/11/V1/004756	Claim	Lost	LILIAN WONG	Credit Account	ZND170020054977	No	Hub/Depo/Station Handling Issue	Express	Rejected	32.90		30-11-2023 02:14:55 PM		14-12-2023 02:14:55 PM			Audit Trail
CL/2023/11/V1/004755	Claim	Damage	CM Wan	Credit Account	ZND170018527025	No	Hub/Depo/Station Handling Issue	Express	Pending Responsible Staff Details	375.73	200.00	29-11-2023 06:35:27 PM	5-1-2024 11:43:09 AM	13-12-2023 06:35:27 PM	3-1-2024 11:40:40 AM		Audit Trail

CL/2023/11/V1/004754	Claim	Damage	Nur Farah Nadhirah Binti Azizuddin	Credit Account	ZND170016778160				Rejected	235.00		29-11-2023 04:42:25 PM		13-12-2023 04:42:25 PM			Audit Trail
CL/2023/11/V1/004753	Claim	Damage	Nur Farah Nadhirah Binti Azizuddin	Credit Account	ZND170020924218				Info Incomplete	305.00		29-11-2023 04:03:21 PM	6-12-2023 09:58:24 AM	13-12-2023 04:03:21 PM			Audit Trail
CL/2023/11/V1/004752	Claim	Delay Delivery Premium Parcel	Ahmad Fauzi Syafie (Lubuk Ampang)	Cash	ZND169829055698	No	Hub/Depo/ Station Handling Issue	Motorbike	Pending Responsible Staff Details	195.00	195.00	29-11-2023 03:29:14 PM	15-2-2024 12:08:30 PM	13-12-2023 03:29:14 PM	13-2-2024 12:03:34 PM		Audit Trail
CL/2023/11/V1/004751	Claim	Damage	WUWA CHEONG	Cash	ZND170018347760				Rejected	200.00		29-11-2023 03:25:27 PM		13-12-2023 03:25:27 PM			Audit Trail
CL/2023/11/V1/004750	Claim	Damage	Zeoji Sdn bhd	Cash	ZND170021558306				Info Incomplete	250.00		29-11-2023 11:02:43 AM	2-12-2023 10:50:26 AM	13-12-2023 11:02:43 AM			Audit Trail
CL/2023/11/V1/004749	Claim	Damage	Ceva Logistics (M) Sdn Bhd	Credit Account	ZND170017140607	No	Hub/Depo/ Station Handling Issue	Express	Pending Responsible Staff Details	218.00	200.00	28-11-2023 05:24:14 PM	21-2-2024 10:08:21 AM	12-12-2023 05:24:14 PM	19-2-2024 10:03:28 AM		Audit Trail
CL/2023/11/V1/004748	Claim	Lost	Yap Siew Kin Enterprise	Prepaid Account	CND169836401440014	No	Hub/Depo/ Station Handling Issue	Express	Pending by Operation	10.65		28-11-2023 05:10:34 PM	23-12-2023 11:08:23 AM	12-12-2023 05:10:34 PM			Audit Trail
CL/2023/11/V1/004747	Claim	Damage	Nor idayu	Credit Account	ZND170018668995	No	Hub/Depo/ Station Handling Issue	Express	Pending Responsible Staff Details	140.00	140.00	28-11-2023 02:34:16 PM	7-1-2024 04:10:04 PM	12-12-2023 02:34:16 PM	5-1-2024 04:07:41 AM		Audit Trail
CL/2023/11/V1/004746	Claim	Damage	COLOR LIFE SDN BHD	Cash	ZND170017996006	No	Hub/Depo/ Station Handling Issue	Express	Rejected	80.00		28-11-2023 11:58:17 AM		12-12-2023 11:58:17 AM			Audit Trail
CL/2023/11/V1/004745	Claim	Damage FreshBox	MOHD ROZAIMI BIN CHE KAMARUDDIN	Prepaid Account	ZND170015602961				Rejected	0.00		28-11-2023 11:41:36 AM		12-12-2023 11:41:36 AM			Audit Trail
CL/2023/11/V1/004744	Claim	Damage	Domica Furniture E-Commerce Sdn Bhd	Credit Account	ZND169834635434	No	Hub/Depo/ Station Handling Issue	Express	Rejected	5.50		28-11-2023 11:04:11 AM		12-12-2023 11:04:11 AM			Audit Trail
CL/2023/11/V1/004743	Claim	Damage	Domica Furniture E-Commerce Sdn Bhd	Credit Account	ZND169834623615	No	Hub/Depo/ Station Handling Issue	Express	Rejected	13.00		28-11-2023 11:01:31 AM		12-12-2023 11:01:31 AM			Audit Trail

CL/2023/11/V1/004742	Claim	Damage	PACKNPOST2U SDN BHD	Credit Account	900903003107				Rejected	400.00		28-11-2023 10:46:05 AM		12-12-2023 10:46:05 AM			Audit Trail
CL/2023/11/V1/004741	Claim	Damage	SPF HOME DECO SDN BHD	Credit Account	ZND170015788245	No	Force Majeure	Express	Pending Responsible Staff Details	30.00	30.00	27-11-2023 05:19:08 PM	17-12-2023 06:49:10 PM	11-12-2023 05:19:08 PM	15-12-2023 06:25:49 AM		Audit Trail
CL/2023/11/V1/004740	Claim	Damage	SPF HOME DECO SDN BHD	Credit Account	ZND170019504100	No	Hub/Depo/ Station Handling Issue	Express	Rejected	85.00		27-11-2023 05:12:00 PM		11-12-2023 05:12:00 PM			Audit Trail
CL/2023/11/V1/004739	Claim	Damage	SPF HOME DECO SDN BHD	Credit Account	ZND170019505442	No	Hub/Depo/ Station Handling Issue	Express	Pending Responsible Staff Details	30.00	30.00	27-11-2023 04:39:50 PM	7-1-2024 04:02:58 PM	11-12-2023 04:39:50 PM	5-1-2024 04:00:12 AM		Audit Trail
CL/2023/11/V1/004738	Claim	Damage	NOOR LIANA ZALIKHA BINTI MOHD YUSSOF	Cash	ZND170017384117	No	Hub/Depo/ Station Handling Issue	Express	Pending Responsible Staff Details	1100.00	200.00	27-11-2023 01:51:28 PM	4-1-2024 05:06:27 PM	11-12-2023 01:51:28 PM	2-1-2024 04:59:29 AM		Audit Trail
CL/2023/11/V1/004737	Claim	Lost	MMATRIX SDN BHD	Credit Account	ZND169830582015	No	Hub/Depo/ Station Handling Issue	Express	Pending Responsible Staff Details	1099.00	200.00	27-11-2023 10:35:12 AM	17-12-2023 02:40:01 PM	11-12-2023 10:35:12 AM	15-12-2023 02:39:44 AM		Audit Trail
CL/2023/11/V1/004736	Claim	Damage	SPF HOME DECO SDN BHD	Credit Account	ZND170014900327	No	Hub/Depo/ Station Handling Issue	Express	Pending Responsible Staff Details	35.00	35.00	27-11-2023 10:17:56 AM	17-12-2023 06:53:50 PM	11-12-2023 10:17:56 AM	15-12-2023 06:25:51 AM		Audit Trail
CL/2023/11/V1/004735	Claim	Damage	BIOSYS COSMETICS SDN BHD	Credit Account	ZND169835717542				Info Incomplete	37.48		27-11-2023 08:39:48 AM	30-11-2023 09:57:15 AM	11-12-2023 08:39:48 AM			Audit Trail
CL/2023/11/V1/004734	Claim	Damage	SPF HOME DECO SDN BHD	Credit Account	ZND170016528628	No	Force Majeure	Express	Pending Responsible Staff Details	30.00	30.00	26-11-2023 01:55:51 PM	7-1-2024 04:05:23 PM	10-12-2023 01:55:51 PM	5-1-2024 04:03:02 AM		Audit Trail
CL/2023/11/V1/004733	Claim	Lost	SPF HOME DECO SDN BHD	Credit Account	CND16983525189300 1	No	Hub/Depo/ Station Handling Issue	Express	Pending Responsible Staff Details	220.00	200.00	25-11-2023 07:04:31 PM	17-12-2023 06:57:32 PM	9-12-2023 07:04:31 PM	15-12-2023 06:25:54 AM		Audit Trail
CL/2023/11/V1/004732	Claim	Lost	SPF HOME DECO SDN BHD	Credit Account	ZND169835251893	No	Hub/Depo/ Station Handling Issue	Express	Rejected	255.00		25-11-2023 06:03:30 PM		9-12-2023 06:03:30 PM			Audit Trail
CL/2023/11/V1/004731	Claim	Lost	SPF HOME DECO SDN BHD	Credit Account	ZND170016530751				Rejected	77.00		25-11-2023 05:45:43 PM		9-12-2023 05:45:43 PM			Audit Trail

CL/2023/11/V1/004730	Claim	Damage	CM Wan	Credit Account	ZND170018980059	No	Force Majeure	Express	Pending Responsible Staff Details	242.73	200.00	25-11-2023 04:09:26 PM	5-1-2024 12:03:44 PM	9-12-2023 04:09:26 PM	3-1-2024 11:46:26 AM		Audit Trail
CL/2023/11/V1/004729	Claim	Lost	ATMUA FURNISHING (M) SDN BHD	Credit Account	ZND169834635472				Rejected	780.00		25-11-2023 11:26:01 AM		9-12-2023 11:26:01 AM			Audit Trail
CL/2023/11/V1/004728	Claim	Lost	ATMUA FURNISHING (M) SDN BHD	Credit Account	ZND169834632501				Rejected	750.00		25-11-2023 11:19:05 AM		9-12-2023 11:19:05 AM			Audit Trail
CL/2023/11/V1/004727	Claim	Lost	ATMUA FURNISHING (M) SDN BHD	Credit Account	ZND169831147404	No	Hub/Depo/ Station Handling Issue	Express	Pending Responsible Staff Details	54.90	54.90	25-11-2023 11:15:48 AM	5-2-2024 04:51:17 PM	9-12-2023 11:15:48 AM	3-2-2024 04:45:57 AM		Audit Trail
CL/2023/11/V1/004726	Claim	Damage	FAHMI MAJID	Credit Account	ZND169835646002	No	Hub/Depo/ Station Handling Issue	Express	Pending Responsible Staff Details and Pending Upload Payment from Insurance Company	300.00	200.00	25-11-2023 11:06:11 AM		9-12-2023 11:06:11 AM			Audit Trail
CL/2023/11/V1/004725	Claim	Lost	SAQIB	Cash	ZND169835279477				Rejected	180.00		24-11-2023 06:15:37 PM		8-12-2023 06:15:37 PM			Audit Trail
CL/2023/11/V1/004724	Claim	Damage	SPF HOME DECO SDN BHD	Credit Account	ZND170015095633	No	Force Majeure	Express	Rejected	30.00		24-11-2023 05:56:36 PM		8-12-2023 05:56:36 PM			Audit Trail
CL/2023/11/V1/004723	Claim	Damage	TANRADIO.COM	Credit Account	ZND170015792044	Yes	Force Majeure	Express	Pending Responsible Staff Details	1819.00	1819.00	24-11-2023 03:05:00 PM	11-7-2024 03:03:51 PM	8-12-2023 03:05:00 PM	28-2-2024 11:27:46 AM		Audit Trail
CL/2023/11/V1/004722	Claim	Damage	MYPOST SOLUTIONS (AKMAL RAFI)	Credit Account	ZND170017334914				Rejected	10.00		24-11-2023 11:26:55 AM		8-12-2023 11:26:55 AM			Audit Trail
CL/2023/11/V1/004721	Claim	Damage	Lau eih yien (Rachel)	Prepaid Account	ZND169774874320				Rejected	850.00		23-11-2023 06:22:30 PM		7-12-2023 06:22:30 PM			Audit Trail
CL/2023/11/V1/004720	Claim	Damage	handi art sdn bhd	Cash	ZND170016580008	Yes	Hub/Depo/ Station Handling Issue	Express	Pending Responsible Staff Details	1600.00	1700.00	23-11-2023 06:21:32 PM	11-7-2024 02:48:17 PM	7-12-2023 06:21:32 PM	22-3-2024 10:18:18 AM		Audit Trail
CL/2023/11/V1/004719	Claim	Damage	SPF HOME DECO SDN BHD	Credit Account	ZND169835055071	No	Hub/Depo/ Station Handling Issue	Express	Pending Responsible Staff Details	30.00	30.00	23-11-2023 04:58:49 PM	17-12-2023 07:01:47 PM	7-12-2023 04:58:49 PM	15-12-2023 06:25:57 AM		Audit Trail

CL/2023/11/V1/004718	Claim	Lost	Nichole	Credit Account	ZND169836147874	No	Hub/Depo/Station Handling Issue	Express	Rejected	76.00		23-11-2023 03:43:50 PM		7-12-2023 03:43:50 PM			Audit Trail
CL/2023/11/V1/004717	Claim	Damage	Sylvie Chan	Credit Account	ZND170016201873	No	Misrouted Issue	Premium	Pending Responsible Staff Details	39.00	39.00	23-11-2023 03:11:42 PM	19-4-2024 03:56:58 PM	7-12-2023 03:11:42 PM	17-4-2024 03:52:27 AM		Audit Trail
CL/2023/11/V1/004716	Claim	Damage FreshBox	Teng Sing Loong	Credit Account	ZND170015656025	No	Hub/Depo/Station Handling Issue	FreshBox	Rejected	76.00		23-11-2023 02:08:51 PM		7-12-2023 02:08:51 PM			Audit Trail
CL/2023/11/V1/004715	Claim	Lost	SR LOGISTIC	Credit Account	ZND169686700434	No	Hub/Depo/Station Handling Issue	Express	Pending Responsible Staff and Payment Details	1660.00	200.00	23-11-2023 01:38:41 PM	18-2-2024 09:26:17 AM	7-12-2023 01:38:41 PM			Audit Trail
CL/2023/11/V1/004714	Claim	Damage	HEALTHY LINKS MEDICAL SUPPLIES SDN BHD	Credit Account	ZND169835829368CND169835829368001	No	Force Majeure	Bulky	Pending by Operation	350.00		23-11-2023 09:23:42 AM	30-11-2023 11:33:20 AM	7-12-2023 09:23:42 AM			Audit Trail
CL/2023/11/V1/004713	Claim	Damage	HEALTHY LINKS MEDICAL SUPPLIES SDN BHD	Credit Account	ZND169831920502,CND169831920502001	No	Hub/Depo/Station Handling Issue	Express	Pending Responsible Staff Details	250.00	200.00	23-11-2023 09:01:36 AM	15-2-2024 10:53:18 AM	7-12-2023 09:01:36 AM	13-2-2024 10:32:04 AM		Audit Trail
CL/2023/11/V1/004712	Claim	Missing Content	SPF HOME DECO SDN BHD	Credit Account	231112DD532PPE	No	Hub/Depo/Station Handling Issue	Express	Rejected	30.00		22-11-2023 05:42:58 PM		6-12-2023 05:42:58 PM			Audit Trail
CL/2023/11/V1/004711	Claim	Damage	SMH MAJU	Prepaid Account	ZND169834054778				Info Incomplete	350.00		22-11-2023 05:19:14 PM	25-11-2023 11:11:48 AM	6-12-2023 05:19:14 PM			Audit Trail
CL/2023/11/V1/004710	Claim	Delay Delivery Premium Parcel	Zash dynamic enterprise	Cash	ZND169833486198				Rejected	100.00		22-11-2023 03:55:05 PM		6-12-2023 03:55:05 PM			Audit Trail
CL/2023/11/V1/004709	Claim	Damage	NINA PEEKABOO	Prepaid Account	ZND170015067081				Info Incomplete	133.00		22-11-2023 02:12:08 PM	25-11-2023 08:49:28 AM	6-12-2023 02:12:08 PM			Audit Trail
CL/2023/11/V1/004708	Claim	Delay Delivery Premium Parcel	Chan Wai Leong	Credit Account	ZND170014478314	No	Hub/Depo/Station Handling Issue	Premium	Rejected	100.00	100.00	22-11-2023 01:34:10 PM		6-12-2023 01:34:10 PM	3-1-2024 12:17:20 PM		Audit Trail
CL/2023/11/V1/004707	Claim	Damage	QUEK MENG QUAN	Credit Account	ZND169834626418	No	Hub/Depo/Station Handling Issue	Express	Pending by Operation	200.00		22-11-2023 02:33:14 AM	8-12-2023 03:41:37 PM	6-12-2023 02:33:14 AM			Audit Trail

CL/2023/11/V1/004706	Claim	Damage	Ahmad Shairazi bin Ismail	Credit Account	ZND169834054679				Info Incomplete	0.00		21-11-2023 05:51:22 PM	24-11-2023 10:29:26 AM	5-12-2023 05:51:22 PM			Audit Trail
CL/2023/11/V1/004705	Claim	Lost	JV PIONEER (M) SDN BHD, JOANNE	Credit Account	ZND169831851394				Info Incomplete	4159.50		21-11-2023 05:41:51 PM	24-11-2023 11:04:24 AM	5-12-2023 05:41:51 PM			Audit Trail
CL/2023/11/V1/004704	Claim	Lost	HOWELLCARE INDUSTRIES SDN. BHD.	Cash	ZND169690976795				Rejected	5.83		21-11-2023 05:03:46 PM		5-12-2023 05:03:46 PM			Audit Trail
CL/2023/11/V1/004703	Claim	Damage	Domica Furniture E-Commerce Sdn Bhd	Credit Account	ZND169834635434				Rejected	5.50		21-11-2023 05:03:23 PM		5-12-2023 05:03:23 PM			Audit Trail
CL/2023/11/V1/004702	Claim	Damage	Domica Furniture E-Commerce Sdn Bhd	Credit Account	CND1698347371210001	No	Hub/Depo/ Station Handling Issue	Express	Rejected	9.00		21-11-2023 04:57:23 PM		5-12-2023 04:57:23 PM			Audit Trail
CL/2023/11/V1/004701	Claim	Damage	Domica Furniture E-Commerce Sdn Bhd	Credit Account	CND1698347529570001	No	Hub/Depo/ Station Handling Issue	Express	Rejected	8.00		21-11-2023 04:50:57 PM		5-12-2023 04:50:57 PM			Audit Trail
CL/2023/11/V1/004700	Claim	Damage	SPF HOME DECO SDN BHD	Credit Account	ZND169835842732	No	Hub/Depo/ Station Handling Issue	Express	Pending Responsible Staff Details	30.00	30.00	21-11-2023 04:45:49 PM	21-1-2024 06:01:02 PM	5-12-2023 04:45:49 PM	19-1-2024 05:57:03 AM		Audit Trail
CL/2023/11/V1/004699	Claim	Damage	Domica Furniture E-Commerce Sdn Bhd	Credit Account	ZND169834620232	No	Hub/Depo/ Station Handling Issue	Express	Rejected	8.00		21-11-2023 04:44:29 PM		5-12-2023 04:44:29 PM			Audit Trail
CL/2023/11/V1/004698	Claim	Damage	Domica Furniture E-Commerce Sdn Bhd	Credit Account	ZND169834623615				Rejected	13.00		21-11-2023 03:57:14 PM		5-12-2023 03:57:14 PM			Audit Trail
CL/2023/11/V1/004697	Claim	Damage	Domica Furniture E-Commerce Sdn Bhd	Credit Account	ZND169834624001	No	Hub/Depo/ Station Handling Issue	Express	Rejected	8.00		21-11-2023 03:50:35 PM		5-12-2023 03:50:35 PM			Audit Trail
CL/2023/11/V1/004696	Claim	Damage	Domica Furniture E-Commerce Sdn Bhd	Credit Account	ZND169834618994	No	Hub/Depo/ Station Handling Issue	Express	Rejected	13.00		21-11-2023 03:43:28 PM		5-12-2023 03:43:28 PM			Audit Trail

CL/2023/11/V1/004695	Claim	Damage	Domica Furniture E-Commerce Sdn Bhd	Credit Account	CND169834650994001	No	Hub/Depo/ Station Handling Issue	Express	Rejected	13.00		21-11-2023 03:35:48 PM		5-12-2023 03:35:48 PM			Audit Trail
CL/2023/11/V1/004694	Claim	Lost	Domica Furniture E-Commerce Sdn Bhd	Credit Account	ZND169834618185				Rejected	89.00		21-11-2023 03:17:15 PM		5-12-2023 03:17:15 PM			Audit Trail
CL/2023/11/V1/004693	Claim	Lost	Domica Furniture E-Commerce Sdn Bhd	Credit Account	ZND169834623530				Rejected	84.00		21-11-2023 03:09:43 PM		5-12-2023 03:09:43 PM			Audit Trail
CL/2023/11/V1/004692	Claim	Lost	Domica Furniture E-Commerce Sdn Bhd	Credit Account	ZND169834620003				Rejected	126.90		21-11-2023 03:04:41 PM		5-12-2023 03:04:41 PM			Audit Trail
CL/2023/11/V1/004691	Claim	Damage	ATMUA FURNISHING (M) SDN BHD	Cash	ZND169834634048	No	Hub/Depo/ Station Handling Issue	Express	Pending Responsible Staff Details	880.00	200.00	21-11-2023 02:56:39 PM	17-12-2023 06:43:04 PM	5-12-2023 02:56:39 PM	15-12-2023 06:26:04 AM		Audit Trail
CL/2023/11/V1/004690	Claim	Damage	Anntech computer sdn bhd	Credit Account	ZND170014724459				Info Incomplete	2876.00		21-11-2023 02:50:06 PM	23-11-2023 04:30:19 PM	5-12-2023 02:50:06 PM			Audit Trail
CL/2023/11/V1/004689	Claim	Damage	ORDER TRADING SDN BHD	Credit Account	ZND169835693525	No	Force Majeure	Express	Pending Responsible Staff Details	77.00	77.00	21-11-2023 12:33:03 PM	4-1-2024 05:07:37 PM	5-12-2023 12:33:03 PM	2-1-2024 05:00:15 AM		Audit Trail
CL/2023/11/V1/004688	Claim	Lost	Ching Chun Yee	Cash	ZND170015038272	No	Hub/Depo/ Station Handling Issue	Express	Rejected	1860.00		20-11-2023 09:38:06 PM		4-12-2023 09:38:06 PM			Audit Trail
CL/2023/11/V1/004687	Claim	Damage	MOBILE ONE STOP SUPPLY SDN BHD	Credit Account	ZND169837284356				Rejected	30.00		20-11-2023 07:51:52 PM		4-12-2023 07:51:52 PM			Audit Trail
CL/2023/11/V1/004686	Claim	Damage	mohd.irwan bin mohamad	Credit Account	ZND169835328526				Info Incomplete	100.00		20-11-2023 05:50:46 PM	23-11-2023 08:47:07 AM	4-12-2023 05:50:46 PM			Audit Trail
CL/2023/11/V1/004685	Claim	Damage	CF GIFTS TRADING	Credit Account	ZND169835138866	No	Hub/Depo/ Station Handling Issue	Express	Pending Responsible Staff Details	709.50	200.00	20-11-2023 04:35:25 PM	17-12-2023 06:37:24 PM	4-12-2023 04:35:25 PM	15-12-2023 06:27:45 AM		Audit Trail
CL/2023/11/V1/004684	Claim	Damage	YOGI	Credit Account	ZND169833837273				Rejected	0.00		20-11-2023 02:39:02 PM		4-12-2023 02:39:02 PM			Audit Trail

CL/2023/11/V1/004683	Claim	Damage	Ms Chew	Credit Account	ZND169835912725	Yes	Hub/Depo/Station Handling Issue	Express	Pending Responsible Staff Details and Pending Upload Payment from Insurance Company	578.00	200.00	20-11-2023 12:51:40 PM		4-12-2023 12:51:40 PM	30-10-2025 09:53:23 AM		Audit Trail
CL/2023/11/V1/004682	Claim	Damage	AIK HOE	Credit Account	CND1698345590200001	No	Hub/Depo/Station Handling Issue	Express	Pending by Operation	250.00		19-11-2023 11:39:49 AM	23-11-2023 09:45:35 AM	3-12-2023 11:39:49 AM			Audit Trail
CL/2023/11/V1/004681	Claim	Damage	SPF HOME DECO SDN BHD	Credit Account	ZND169835117007	No	Hub/Depo/Station Handling Issue	Express	Pending Responsible Staff Details	30.00	30.00	18-11-2023 09:40:18 PM	13-12-2023 11:21:09 AM	2-12-2023 09:40:18 PM	11-12-2023 10:55:51 AM		Audit Trail
CL/2023/11/V1/004680	Claim	Damage	VSHOP	Credit Account	ZND169836698741	Yes	Hub/Depo/Station Handling Issue	Express	Pending Responsible Staff Details	211.50	211.50	18-11-2023 06:13:14 PM	16-4-2025 10:41:27 AM	2-12-2023 06:13:14 PM	4-10-2024 02:51:46 AM		Audit Trail
CL/2023/11/V1/004679	Claim	Damage	SPF HOME DECO SDN BHD	Credit Account	ZND169835118738	No	Hub/Depo/Station Handling Issue	Express	Rejected	15.00		18-11-2023 04:27:57 PM		2-12-2023 04:27:57 PM			Audit Trail
CL/2023/11/V1/004678	Claim	Damage	SPF HOME DECO SDN BHD	Credit Account	ZND169830086124	No	Hub/Depo/Station Handling Issue	Express	Pending Responsible Staff Details	30.00	30.00	18-11-2023 04:15:10 PM	13-12-2023 11:28:43 AM	2-12-2023 04:15:10 PM	11-12-2023 10:55:53 AM		Audit Trail
CL/2023/11/V1/004677	Claim	Damage	SPF HOME DECO SDN BHD	Credit Account	ZND169835056986	No	Hub/Depo/Station Handling Issue	Express	Rejected	32.00		18-11-2023 03:36:46 PM		2-12-2023 03:36:46 PM			Audit Trail
CL/2023/11/V1/004676	Claim	Delay Delivery Premium Parcel	MBE GIANT BANDAR KINRARA	Credit Account	ZND169837348362	No	Hub/Depo/Station Handling Issue	Premium	Pending Responsible Staff Details	100.00	100.00	18-11-2023 02:55:14 PM	13-3-2024 11:52:38 AM	2-12-2023 02:55:14 PM	11-3-2024 11:23:50 AM		Audit Trail
CL/2023/11/V1/004675	Claim	Damage	Nur Farah Nadhirah Binti Azizuddin	Credit Account	ZND169832851126	No	Hub/Depo/Station Handling Issue	Express	Pending by Operation	420.00		18-11-2023 12:56:44 PM	23-12-2023 10:37:52 AM	2-12-2023 12:56:44 PM			Audit Trail
CL/2023/11/V1/004674	Claim	Damage	Nur Farah Nadhirah Binti Azizuddin	Credit Account	ZND169832677962	No	Hub/Depo/Station Handling Issue	Express	Rejected	270.90		18-11-2023 12:40:53 PM		2-12-2023 12:40:53 PM			Audit Trail
CL/2023/11/V1/004673	Claim	Lost	VINBEAU TRADING	Prepaid Account	ZND169835579522	No	Hub/Depo/Station Handling Issue	Express	Pending Responsible Staff Details	85.00	85.00	18-11-2023 09:49:04 AM	5-1-2024 02:07:53 PM	2-12-2023 09:49:04 AM	3-1-2024 02:07:33 AM		Audit Trail

CL/2023/11/V1/004672	Claim	Delay Delivery Premium Parcel	MBE GIANT BANDAR KINRARA	Credit Account	ZND169836830363	No	Hub/Depo/ Station Handling Issue	Premium	Pending Responsible Staff Details	100.00	100.00	18-11-2023 09:47:13 AM	20-12-2023 04:37:55 PM	2-12-2023 09:47:13 AM	18-12-2023 04:26:19 AM		Audit Trail
CL/2023/11/V1/004671	Claim	Damage	SPF HOME DECO SDN BHD	Credit Account	ZND169835118530	No	Hub/Depo/ Station Handling Issue	Express	Pending Responsible Staff Details	63.00	63.00	17-11-2023 05:55:17 PM	13-12-2023 11:37:25 AM	1-12-2023 05:55:17 PM	11-12-2023 11:30:07 AM		Audit Trail
CL/2023/11/V1/004670	Claim	Damage	TND EXPRESS (M) SDN BHD	Credit Account	CND169833994938001	No	Hub/Depo/ Station Handling Issue	Express	Pending Responsible Staff Details and Pending Upload Payment from Insurance Company	2700.00	200.00	17-11-2023 05:42:31 PM		1-12-2023 05:42:31 PM			Audit Trail
CL/2023/11/V1/004669	Claim	Damage	SPF HOME DECO SDN BHD	Credit Account	ZND169834342103	No	Hub/Depo/ Station Handling Issue	Express	Pending Responsible Staff Details	100.00	100.00	17-11-2023 05:28:04 PM	13-12-2023 11:47:20 AM	1-12-2023 05:28:04 PM	11-12-2023 11:37:52 AM		Audit Trail
CL/2023/11/V1/004668	Claim	Damage	UPERABOT CREATIVE HOME SDN.BHD	Credit Account	ZND169834130366	No	Hub/Depo/ Station Handling Issue	Express	Pending Responsible Staff Details	350.00	200.00	17-11-2023 03:12:42 PM	24-12-2023 02:11:51 PM	1-12-2023 03:12:42 PM	22-12-2023 01:38:13 AM		Audit Trail
CL/2023/11/V1/004667	Claim	Damage	NOR ASMIDAR BINTI ABDUL RAHMAN	Credit Account	ZND169829978386	No	Hub/Depo/ Station Handling Issue	Express	Rejected	200.00		17-11-2023 12:59:46 PM		1-12-2023 12:59:46 PM			Audit Trail
CL/2023/11/V1/004666	Claim	Damage	ho see yean	Credit Account	ZND169833145989	No	Hub/Depo/ Station Handling Issue	Express	Pending Responsible Staff Details	1190.00	200.00	17-11-2023 11:40:56 AM	26-1-2024 02:28:55 PM	1-12-2023 11:40:56 AM	24-1-2024 02:19:08 AM		Audit Trail
CL/2023/11/V1/004665	Claim	Lost	mmatrix	Credit Account	ZND169832059034	No	Hub/Depo/ Station Handling Issue	Express	Pending Responsible Staff Details	649.00	200.00	17-11-2023 10:35:16 AM	17-12-2023 02:41:21 PM	1-12-2023 10:35:16 AM	15-12-2023 02:40:24 AM		Audit Trail
CL/2023/11/V1/004664	Claim	Damage	CM Wan	Credit Account	ZND169834847349	No	Force Majeure	Express	Pending Responsible Staff Details	117.24	117.24	16-11-2023 04:44:46 PM	24-2-2024 04:30:38 PM	30-11-2023 04:44:46 PM	22-2-2024 04:28:41 AM		Audit Trail
CL/2023/11/V1/004663	Claim	Damage	TAN CHUNG HUNG	Prepaid Account	ZND169836425422				Rejected	2800.00		16-11-2023 03:38:27 PM		30-11-2023 03:38:27 PM			Audit Trail
CL/2023/11/V1/004662	Claim	Lost	CHUNG KIT MUN	Prepaid Account	ZND169832079957				Rejected	1652.00		16-11-2023 02:12:56 PM		30-11-2023 02:12:56 PM			Audit Trail

CL/2023/11/V1/004661	Claim	Damage	TND EXPRESS (M) SDN BHD.	Credit Account	ZND169829255425				Rejected	198.55		16-11-2023 01:14:39 PM		30-11-2023 01:14:39 PM			Audit Trail
CL/2023/11/V1/004660	Claim	Damage	TANRADIO.COM	Credit Account	ZND169834536373	Yes	Hub/Depo/ Station Handling Issue	Express	Pending Responsible Staff Details	2399.00	2399.00	16-11-2023 12:21:27 PM	29-2-2024 09:50:36 AM	30-11-2023 12:21:27 PM	24-1-2024 02:16:46 AM		Audit Trail
CL/2023/11/V1/004659	Claim	Delay Delivery Premium Parcel	Mohan	Credit Account	ZND169691770279	No	Hub/Depo/ Station Handling Issue	Premium	Rejected	200.00		16-11-2023 12:12:19 PM		30-11-2023 12:12:19 PM			Audit Trail
CL/2023/11/V1/004658	Claim	Damage	ASJ Solutions Sdn Bhd	Credit Account	ZND169834697647				Rejected	100.69		15-11-2023 05:49:59 PM		29-11-2023 05:49:59 PM			Audit Trail
CL/2023/11/V1/004657	Claim	Short Piece	SMJ CONCEPT	Credit Account	ZND169835470881	No	Hub/Depo/ Station Handling Issue	Express	Pending Responsible Staff and Payment Details	960.00	200.00	15-11-2023 05:18:37 PM	2-2-2024 10:05:43 AM	29-11-2023 05:18:37 PM			Audit Trail
CL/2023/11/V1/004656	Claim	Damage	KUANG HUAT	Credit Account	ZND169834312298	Yes	Hub/Depo/ Station Handling Issue	Express	Pending Responsible Staff Details	210.50	200.00	15-11-2023 05:18:27 PM	30-10-2025 10:56:06 AM	29-11-2023 05:18:27 PM	18-4-2025 03:19:19 AM		Audit Trail
CL/2023/11/V1/004655	Claim	Damage	Elaine	Credit Account	ZND169830621448				Rejected	150.00		15-11-2023 04:49:18 PM		29-11-2023 04:49:18 PM			Audit Trail
CL/2023/11/V1/004654	Claim	Damage	Homestuffbyarianna	Credit Account	ZND169832701599				Rejected	0.00		15-11-2023 03:23:26 PM		29-11-2023 03:23:26 PM			Audit Trail
CL/2023/11/V1/004653	Claim	Lost	FOVC SDN BHD	Credit Account	ZND169831290384	No	Hub/Depo/ Station Handling Issue	Express	Pending Responsible Staff Details	216.00	200.00	15-11-2023 10:39:25 AM	13-12-2023 11:13:52 AM	29-11-2023 10:39:25 AM	11-12-2023 10:56:08 AM		Audit Trail
CL/2023/11/V1/004652	Claim	Damage	xavier lim	Prepaid Account	CND169830395264002	No	Hub/Depo/ Station Handling Issue	Express	Pending Responsible Staff Details and Pending Upload Payment from Insurance Company	400.00	200.00	14-11-2023 05:53:03 PM		28-11-2023 05:53:03 PM			Audit Trail
CL/2023/11/V1/004651	Claim	Lost	CM WAN	Credit Account	ZND169829834095	No	Hub/Depo/ Station Handling Issue	Express	Rejected	825.01		14-11-2023 04:57:36 PM		28-11-2023 04:57:36 PM			Audit Trail
CL/2023/11/V1/004650	Claim	Lost	MMATRIX SDN BHD	Credit Account	ZND169448278409	No	Hub/Depo/ Station Handling Issue	Express	Pending Responsible Staff Details	1599.00	200.00	14-11-2023 04:00:45 PM	29-11-2023 05:52:36 PM	28-11-2023 04:00:45 PM	27-11-2023 05:50:40 AM		Audit Trail

CL/2023/11/V1/004649	Claim	Damage	MMAG DIGITAL SDN BHD C/O WAREHOUSE	Credit Account	ZND169834239601	No	Hub/Depo/Station Handling Issue	Express	Pending Responsible Staff Details	1999.00	200.00	14-11-2023 03:39:42 PM	17-12-2023 02:32:27 PM	28-11-2023 03:39:42 PM	15-12-2023 02:31:54 AM		Audit Trail
CL/2023/11/V1/004648	Claim	Delay Delivery Premium Parcel	YY EXPRESS LOGISTICS ENTERPRISE	Credit Account	ZND169833849726	No	Hub/Depo/Station Handling Issue	Premium	Rejected	100.00		14-11-2023 11:59:00 AM		28-11-2023 11:59:00 AM			Audit Trail
CL/2023/11/V1/004647	Claim	Lost	MMAG DIGITAL SDN BHD	Credit Account	ZND169588412206	No	Hub/Depo/Station Handling Issue	Express	Rejected	50.00		14-11-2023 11:05:57 AM		28-11-2023 11:05:57 AM			Audit Trail
CL/2023/11/V1/004646	Claim	Delay Delivery Premium Parcel	Issac	Credit Account	ZND169833546526	No	Hub/Depo/Station Handling Issue	Premium	Rejected	100.00	100.00	14-11-2023 10:02:25 AM		28-11-2023 10:02:25 AM	20-12-2023 03:20:26 AM		Audit Trail
CL/2023/11/V1/004645	Claim	Delay Delivery Premium Parcel	TPO MARKETING SDN BHD	Credit Account	ZND169833624798	No	Hub/Depo/Station Handling Issue	Express	Rejected	100.00		13-11-2023 09:47:44 AM		27-11-2023 09:47:44 AM			Audit Trail
CL/2023/11/V1/004644	Claim	Damage FreshBox	Rostam Affendi Mohd Shuhaimi	Prepaid Account	ZND169832660452	No	Misrouted Issue	FreshBox	Pending Responsible Staff Details	79.00	79.00	12-11-2023 10:43:13 AM	29-11-2023 10:36:10 AM	26-11-2023 10:43:13 AM	27-11-2023 10:35:51 AM		Audit Trail
CL/2023/11/V1/004643	Claim	Delay Delivery Premium Parcel	ROHMAT BIN KAMARON	Cash	ZND169831265863	No	Hub/Depo/Station Handling Issue	Premium	Pending Responsible Staff Details	100.00	100.00	11-11-2023 11:55:21 AM	29-11-2023 10:09:25 AM	25-11-2023 11:55:21 AM	27-11-2023 10:03:41 AM		Audit Trail
CL/2023/11/V1/004642	Claim	Delay Delivery Premium Parcel	ROHMAT BIN KAMARON	Cash	ZND169831255161	No	Hub/Depo/Station Handling Issue	Premium	Pending Responsible Staff Details	100.00	100.00	11-11-2023 11:50:31 AM	29-11-2023 10:12:35 AM	25-11-2023 11:50:31 AM	27-11-2023 10:03:43 AM		Audit Trail
CL/2023/11/V1/004641	Claim	Damage	CM Wan	Credit Account	ZND169831108368	No	Hub/Depo/Station Handling Issue	Express	Pending Responsible Staff Details	65.72	65.72	10-11-2023 08:19:34 PM	2-2-2024 02:44:25 PM	24-11-2023 08:19:34 PM	31-1-2024 02:44:07 AM		Audit Trail
CL/2023/11/V1/004640	Claim	Delay Delivery Premium Parcel	Mohan	Credit Account	ZND169691770279				Rejected	200.00		10-11-2023 05:41:36 PM		24-11-2023 05:41:36 PM			Audit Trail
CL/2023/11/V1/004639	Claim	Damage	Wong Phui Kee	Cash	ZND169832188383	No	Hub/Depo/Station Handling Issue	FreshBox	Pending Responsible Staff Details	150.00	150.00	10-11-2023 10:57:05 AM	20-12-2023 04:25:52 PM	24-11-2023 10:57:05 AM	18-12-2023 04:14:29 AM		Audit Trail
CL/2023/11/V1/004638	Claim	Lost	MMATRIX SDN BHD	Credit Account	ZND169827209376	No	Hub/Depo/Station Handling Issue	Express	Rejected	200.00		10-11-2023 09:55:55 AM		24-11-2023 09:55:55 AM			Audit Trail

CL/2023/11/V1/004637	Claim	Damage	MMAG DIGITAL SDN BHD C/O WAREHOUSE	Credit Account	ZND169825200696	No	Hub/Depo/ Station Handling Issue	Express	Pending Responsible Staff Details	1999.00	200.00	9-11-2023 11:33:35 AM	17-12-2023 02:07:09 PM	23-11-2023 11:33:35 AM	15-12-2023 02:06:25 AM		Audit Trail
CL/2023/11/V1/004636	Claim	Damage	CM Wan	Credit Account	ZND169830369845	No	Hub/Depo/ Station Handling Issue	Express	Pending Responsible Staff Details	367.73	200.00	9-11-2023 11:31:36 AM	5-1-2024 12:07:21 PM	23-11-2023 11:31:36 AM	3-1-2024 12:04:23 PM		Audit Trail
CL/2023/11/V1/004635	Claim	Lost	MMAG DIGITAL SDN BHD	Credit Account	ZND169774344649	No	Driver Issue	Express	Pending Responsible Staff Details	50.00	50.00	9-11-2023 11:11:30 AM	30-11-2023 02:15:45 PM	23-11-2023 11:11:30 AM	28-11-2023 02:12:23 AM		Audit Trail
CL/2023/11/V1/004634	Claim	Damage FreshBox	Fenny	Prepaid Account	ZND169828625625				Rejected	200.00		8-11-2023 04:28:04 PM		22-11-2023 04:28:04 PM			Audit Trail
CL/2023/11/V1/004633	Claim	Damage FreshBox	Kho Ah Bee	Prepaid Account	ZND169828625793				Rejected	200.00		8-11-2023 04:25:07 PM		22-11-2023 04:25:07 PM			Audit Trail
CL/2023/11/V1/004632	Claim	Damage FreshBox	KOAY POH LENG	Prepaid Account	ZND169828625571				Rejected	200.00		8-11-2023 04:18:55 PM		22-11-2023 04:18:55 PM			Audit Trail
CL/2023/11/V1/004631	Claim	Damage FreshBox	Joey ting	Prepaid Account	ZND169828626349				Rejected	200.00		8-11-2023 04:15:38 PM		22-11-2023 04:15:38 PM			Audit Trail
CL/2023/11/V1/004630	Claim	Delay Delivery Premium Parcel	PC TEMERLOH	Cash	ZND169829620476	No	Hub/Depo/ Station Handling Issue	FreshBox	Pending Responsible Staff and Payment Details	0.00	365.00	8-11-2023 02:50:47 PM	18-1-2024 09:18:24 AM	22-11-2023 02:50:47 PM			Audit Trail
CL/2023/11/V1/004629	Claim	Damage FreshBox	MUHD ADHA	Credit Account	ZND169828795335				Rejected	0.00		8-11-2023 11:41:33 AM		22-11-2023 11:41:33 AM			Audit Trail
CL/2023/11/V1/004628	Claim	Lost	mmatrix	Credit Account	ZND169824492979				Rejected	10.00		8-11-2023 10:46:08 AM		22-11-2023 10:46:08 AM			Audit Trail
CL/2023/11/V1/004627	Claim	Lost	mmatrix	Credit Account	ZND169692309751				Rejected	6499.00		8-11-2023 10:44:05 AM		22-11-2023 10:44:05 AM			Audit Trail
CL/2023/11/V1/004626	Claim	Lost	SAW ENG SHENG	Cash	ZND169824969488				Rejected	210.55		7-11-2023 09:14:26 PM		21-11-2023 09:14:26 PM			Audit Trail
CL/2023/11/V1/004625	Claim	Damage	SPF HOME DECO SDN BHD	Credit Account	ZND169828016706	No	Force Majeure	Express	Pending Responsible Staff Details	30.00	30.00	7-11-2023 03:38:19 PM	13-12-2023 11:55:09 AM	21-11-2023 03:38:19 PM	11-12-2023 11:47:40 AM		Audit Trail
CL/2023/11/V1/004624	Claim	Damage FreshBox	Joseph Teo	Credit Account	ZND169829229358				Rejected	666.10		7-11-2023 03:08:34 PM		21-11-2023 03:08:34 PM			Audit Trail

CL/2023/11/V1/004623	Claim	Delay Delivery Premium Parcel	JENNY	Prepaid Account	ZND169829219014	No	Hub/Depo/ Station Handling Issue	Premium	Pending Responsible Staff Details	20.00	100.00	7-11-2023 09:42:26 AM	22-12-2023 12:01:18 PM	21-11-2023 09:42:26 AM	20-12-2023 11:54:31 AM		Audit Trail
CL/2023/11/V1/004622	Claim	Delay Delivery Premium Parcel	TONY ANG	Cash	ZND169773844461				Rejected	200.00		6-11-2023 11:10:05 PM		20-11-2023 11:10:05 PM			Audit Trail
CL/2023/11/V1/004621	Claim	Damage	Kai Xiang Yeo	Credit Account	ZND169828972293				Rejected	250.00		6-11-2023 05:42:06 PM		20-11-2023 05:42:06 PM			Audit Trail
CL/2023/11/V1/004620	Claim	Damage	Kai Xiang Yeo	Credit Account	ZND169830028384				Rejected	250.00		6-11-2023 05:39:50 PM		20-11-2023 05:39:50 PM			Audit Trail
CL/2023/11/V1/004619	Claim	Damage	SPF HOME DECO SDN BHD	Credit Account	ZND169827865985	No	Hub/Depo/ Station Handling Issue	Express	Pending Responsible Staff Details	60.00	60.00	6-11-2023 05:13:25 PM	26-11-2023 05:45:33 PM	20-11-2023 05:13:25 PM	24-11-2023 05:41:51 AM		Audit Trail
CL/2023/11/V1/004618	Claim	Lost	HOWELLCARE INDUSTRIES SDN. BHD.	Cash	ZND169690976795	No	Force Majeure	Express	Rejected	5.83		6-11-2023 05:11:55 PM		20-11-2023 05:11:55 PM			Audit Trail
CL/2023/11/V1/004617	Claim	Lost	SPF HOME DECO SDN BHD	Credit Account	CND169829838147001				Rejected	23.00		6-11-2023 04:50:15 PM		20-11-2023 04:50:15 PM			Audit Trail
CL/2023/11/V1/004616	Claim	Damage	SPF HOME DECO SDN BHD	Credit Account	ZND169829274273	No	Force Majeure	Express	Pending Responsible Staff Details	55.00	55.00	6-11-2023 04:18:39 PM	13-12-2023 12:02:40 PM	20-11-2023 04:18:39 PM	11-12-2023 11:47:46 AM		Audit Trail
CL/2023/11/V1/004615	Claim	Delay Delivery Premium Parcel	EASY MAIL SDN BHD (CHAM TUCK LEE)	Credit Account	ZND169828835826	No	Hub/Depo/ Station Handling Issue	Express	Pending Responsible Staff Details	100.00	100.00	6-11-2023 12:32:40 PM	26-11-2023 10:18:01 AM	20-11-2023 12:32:40 PM	24-11-2023 10:16:04 AM		Audit Trail
CL/2023/11/V1/004614	Claim	Delay Delivery Premium Parcel	EASY MAIL SDN BHD (CHAM TUCK LEE)	Credit Account	ZND169828832122				Rejected	100.00		6-11-2023 12:22:38 PM		20-11-2023 12:22:38 PM			Audit Trail
CL/2023/11/V1/004613	Claim	Delay Delivery Premium Parcel	EASY MAIL SDN BHD (EDMUND)	Credit Account	ZND169828823854				Rejected	100.00		6-11-2023 12:15:32 PM		20-11-2023 12:15:32 PM			Audit Trail
CL/2023/11/V1/004612	Claim	Delay Delivery Premium Parcel	EASY MAIL SDN BHD (EDMUND)	Credit Account	ZND169828723291	No	Hub/Depo/ Station Handling Issue	Premium	Rejected	100.00		6-11-2023 12:08:48 PM		20-11-2023 12:08:48 PM			Audit Trail

CL/2023/11/V1/004611	Claim	Lost	MMATRIX SDN BHD	Credit Account	ZND169826709600				Rejected	2099.00		6-11-2023 12:02:57 PM		20-11-2023 12:02:57 PM			Audit Trail
CL/2023/11/V1/004610	Claim	Lost	MMATRIX SDN BHD	Credit Account	ZND169826516567				Rejected	2000.00		6-11-2023 11:54:10 AM		20-11-2023 11:54:10 AM			Audit Trail
CL/2023/11/V1/004609	Claim	Lost	MMATRIX SDN BHD	Credit Account	ZND169826280123				Rejected	7499.00		6-11-2023 11:47:05 AM		20-11-2023 11:47:05 AM			Audit Trail
CL/2023/11/V1/004608	Claim	Lost	MMATRIX SDN BHD	Credit Account	ZND169775641969				Rejected	1899.00		6-11-2023 10:59:32 AM		20-11-2023 10:59:32 AM			Audit Trail
CL/2023/11/V1/004607	Claim	Lost	MMATRIX SDN BHD	Credit Account	ZND169775406476				Rejected	749.00		6-11-2023 10:51:19 AM		20-11-2023 10:51:19 AM			Audit Trail
CL/2023/11/V1/004606	Claim	Lost	MMATRIX SDN BHD	Credit Account	ZND169689512225				Rejected	7499.00		6-11-2023 10:42:54 AM		20-11-2023 10:42:54 AM			Audit Trail
CL/2023/11/V1/004605	Claim	Lost	MMATRIX SDN BHD	Credit Account	ZND169688645467				Rejected	5999.00		6-11-2023 10:35:10 AM		20-11-2023 10:35:10 AM			Audit Trail
CL/2023/11/V1/004604	Claim	Lost	MMATRIX SDN BHD	Credit Account	ZND169688090830				Rejected	5799.00		6-11-2023 10:28:13 AM		20-11-2023 10:28:13 AM			Audit Trail
CL/2023/11/V1/004603	Claim	Damage	Teow Wei Ling	Prepaid Account	ZND169828459039				Info Incomplete	0.00		4-11-2023 05:11:01 PM	9-11-2023 11:25:40 AM	18-11-2023 05:11:01 PM			Audit Trail
CL/2023/11/V1/004602	Claim	Damage	chia ui chuan	Credit Account	ZND169826259686				Info Incomplete	601.76		4-11-2023 04:20:38 PM	9-11-2023 11:20:02 AM	18-11-2023 04:20:38 PM			Audit Trail
CL/2023/11/V1/004601	Claim	Damage FreshBox	Gary Lee	Cash	ZND169828469229	No	Hub/Depo/ Station Handling Issue	FreshBox	Rejected	286.10	200.00	4-11-2023 12:45:37 PM		18-11-2023 12:45:37 PM	24-11-2023 10:18:11 AM		Audit Trail
CL/2023/11/V1/004600	Claim	Damage	HAZIATUL AKMA BINTI HARIS	Prepaid Account	ZND169827305658	No	Hub/Depo/ Station Handling Issue	Express	Info Incomplete	69.00		3-11-2023 04:13:09 PM		17-11-2023 04:13:09 PM			Audit Trail
CL/2023/11/V1/004599	Claim	Damage	TAN SIEW LI	Cash	ZND169826322472				Rejected	2888.00		3-11-2023 11:28:21 AM		17-11-2023 11:28:21 AM			Audit Trail
CL/2023/11/V1/004598	Claim	Damage	M-LINK SYSTEM (M) SDN BHD	Credit Account	ZND169827614958	No	Force Majeure	Express	Pending by Operation	288.00		3-11-2023 09:51:01 AM	17-12-2023 05:23:43 PM	17-11-2023 09:51:01 AM			Audit Trail
CL/2023/11/V1/004597	Claim	Damage	SPF HOME DECO SDN BHD	Credit Account	ZND169826996680	No	Force Majeure	Express	Pending Responsible Staff Details	30.00	30.00	2-11-2023 06:05:33 PM	6-12-2023 09:48:36 AM	16-11-2023 06:05:33 PM	4-12-2023 09:45:01 AM		Audit Trail

CL/2023/11/V1/004596	Claim	Damage	SPF HOME DECO SDN BHD	Credit Account	ZND169826518035	No	Force Majeure	Express	Pending Responsible Staff Details	60.00	60.00	2-11-2023 06:00:36 PM	22-12-2023 03:37:59 PM	16-11-2023 06:00:36 PM	20-12-2023 03:32:56 AM		Audit Trail
CL/2023/11/V1/004595	Claim	Damage	SPF HOME DECO SDN BHD	Credit Account	ZND169825429745	No	Hub/Depo/ Station Handling Issue	Express	Pending Responsible Staff Details	60.00	60.00	2-11-2023 05:54:11 PM	26-11-2023 05:49:29 PM	16-11-2023 05:54:11 PM	24-11-2023 05:41:54 AM		Audit Trail
CL/2023/11/V1/004594	Claim	Lost	Syahirah Husin	Credit Account	ZND169589919513	No	Hub/Depo/ Station Handling Issue	Express	Pending Responsible Staff Details	85.00	74.40	2-11-2023 04:14:16 PM	28-1-2024 03:41:49 PM	16-11-2023 04:14:16 PM	26-1-2024 03:37:26 AM		Audit Trail
CL/2023/11/V1/004593	Claim	Damage FreshBox	Kenny Khor Kah Wooi	Cash	ZND169826835309	No	Misrouted Issue	FreshBox	Pending Responsible Staff Details	0.00	200.00	2-11-2023 02:17:39 PM	5-1-2024 12:09:35 PM	16-11-2023 02:17:39 PM	3-1-2024 12:07:47 PM		Audit Trail
CL/2023/11/V1/004592	Claim	Lost	JAGATHESSWAREE	Prepaid Account	ZND169826529437	No	Hub/Depo/ Station Handling Issue	Express	Rejected	500.00		2-11-2023 01:19:31 PM		16-11-2023 01:19:31 PM			Audit Trail
CL/2023/11/V1/004591	Claim	Delay Delivery Premium Parcel	MUHAMMAD SUKRI BIN SHAMSUDDIN	Cash	ZND169826813741	No	Hub/Depo/ Station Handling Issue	Express	Rejected	132.20		2-11-2023 12:43:26 PM		16-11-2023 12:43:26 PM			Audit Trail
CL/2023/11/V1/004590	Claim	Damage	HF YATI RESOURCES	Credit Account	ZND169691931922	No	Hub/Depo/ Station Handling Issue	Express	Pending Responsible Staff Details	200.00	200.00	2-11-2023 12:31:08 PM	17-11-2023 06:48:45 PM	16-11-2023 12:31:08 PM	15-11-2023 06:42:06 AM		Audit Trail
CL/2023/11/V1/004589	Claim	Damage	HF YATI RESOURCES	Credit Account	ZND169691644662	No	Hub/Depo/ Station Handling Issue	Express	Pending Responsible Staff Details	200.00	200.00	2-11-2023 12:28:35 PM	17-11-2023 06:53:21 PM	16-11-2023 12:28:35 PM	15-11-2023 06:48:51 AM		Audit Trail
CL/2023/11/V1/004588	Claim	Damage	HF YATI RESOURCES	Credit Account	ZND169691643283	No	Hub/Depo/ Station Handling Issue	Express	Pending Responsible Staff Details	200.00	200.00	2-11-2023 12:26:06 PM	17-11-2023 06:58:06 PM	16-11-2023 12:26:06 PM	15-11-2023 06:53:28 AM		Audit Trail
CL/2023/11/V1/004587	Claim	Damage	HF YATI RESOURCES	Credit Account	ZND169691641913	No	Hub/Depo/ Station Handling Issue	Express	Pending Responsible Staff Details	200.00	200.00	2-11-2023 12:23:06 PM	17-11-2023 07:04:35 PM	16-11-2023 12:23:06 PM	15-11-2023 06:58:38 AM		Audit Trail
CL/2023/11/V1/004586	Claim	Damage	HF YATI RESOURCES	Credit Account	ZND169691935029	No	Hub/Depo/ Station Handling Issue	Express	Pending Responsible Staff Details	200.00	200.00	2-11-2023 12:19:40 PM	17-11-2023 07:10:32 PM	16-11-2023 12:19:40 PM	15-11-2023 07:04:44 AM		Audit Trail
CL/2023/11/V1/004585	Claim	Damage	HF YATI RESOURCES	Credit Account	ZND169691928755	No	Hub/Depo/ Station Handling Issue	Express	Pending Responsible Staff Details	200.00	200.00	2-11-2023 12:13:17 PM	17-11-2023 07:14:49 PM	16-11-2023 12:13:17 PM	15-11-2023 07:10:47 AM		Audit Trail

CL/2023/11/V1/004584	Claim	Damage	HF YATI RESOURCES	Credit Account	ZND169691945196	No	Force Majeure	Express	Pending Responsible Staff Details	200.00	200.00	2-11-2023 12:10:13 PM	17-11-2023 07:18:12 PM	16-11-2023 12:10:13 PM	15-11-2023 07:14:53 AM		Audit Trail
CL/2023/11/V1/004583	Claim	Damage	HF YATI RESOURCES	Credit Account	ZND169691948807	No	Hub/Depo/ Station Handling Issue	Express	Pending Responsible Staff Details	150.00	150.00	2-11-2023 11:55:18 AM	17-11-2023 07:25:02 PM	16-11-2023 11:55:18 AM	15-11-2023 07:18:28 AM		Audit Trail
CL/2023/11/V1/004582	Claim	Damage	elaine yang	Credit Account	ZND169826343576				Rejected	323.50		1-11-2023 05:07:43 PM		15-11-2023 05:07:43 PM			Audit Trail
CL/2023/11/V1/004581	Claim	Damage FreshBox	JASLYNE	Prepaid Account	169825143979				Rejected	176.00		1-11-2023 05:06:26 PM		15-11-2023 05:06:26 PM			Audit Trail
CL/2023/11/V1/004580	Claim	Damage FreshBox	JASLYNE	Prepaid Account	ZND169825143979	No	Hub/Depo/ Station Handling Issue	FreshBox	Rejected	176.00		1-11-2023 05:03:28 PM		15-11-2023 05:03:28 PM			Audit Trail
CL/2023/11/V1/004579	Claim	Damage	CM WAN	Credit Account	ZND169826260125	No	Hub/Depo/ Station Handling Issue	Express	Pending Responsible Staff Details	65.44	65.44	1-11-2023 03:45:47 PM	26-11-2023 10:20:47 AM	15-11-2023 03:45:47 PM	24-11-2023 10:18:57 AM		Audit Trail
CL/2023/11/V1/004578	Claim	Damage	ASJ Solutions Sdn Bhd	Credit Account	ZND169824407713				Rejected	572.90		1-11-2023 03:42:27 PM		15-11-2023 03:42:27 PM			Audit Trail
CL/2023/11/V1/004577	Claim	Lost	SPF HOME DECO SDN BHD	Credit Account	ZND169772684044	No	Hub/Depo/ Station Handling Issue	Express	Rejected	85.00		1-11-2023 03:40:59 PM		15-11-2023 03:40:59 PM			Audit Trail
CL/2023/11/V1/004576	Claim	Damage	SPF HOME DECO SDN BHD	Credit Account	ZND169824328759	No	Force Majeure	Express	Pending Responsible Staff Details	20.00	20.00	1-11-2023 03:31:42 PM	6-12-2023 09:52:23 AM	15-11-2023 03:31:42 PM	4-12-2023 09:45:28 AM		Audit Trail
CL/2023/11/V1/004575	Claim	Damage	pang sook yee	Credit Account	ZND169825023103				Rejected	800.00		1-11-2023 03:05:03 PM		15-11-2023 03:05:03 PM			Audit Trail
CL/2023/10/V2/004566	Appeal	Damage	Holiday	Credit Account	ZND169775736467	No	Force Majeure	Express	Info Incomplete	60.00		30-10-2023 04:18:31 PM		13-11-2023 04:18:31 PM	18-12-2023 05:47:43 AM		Audit Trail
CL/2023/10/V2/004556	Appeal	Lost	xavier lim	Prepaid Account	ZND169774494498	No	Hub/Depo/ Station Handling Issue	Express	Completed	200.00	200.00	27-10-2023 04:26:08 PM		10-11-2023 04:26:08 PM	22-12-2023 01:49:15 AM	22-12-2023 01:58:55 PM	Audit Trail
CL/2023/10/V2/004549	Appeal	Lost	Choo Teng Hoi	Credit Account	ZND169687484777	No	Hub/Depo/ Station Handling Issue	Express	Pending Amount Revision	50.00		26-10-2023 12:09:21 PM		9-11-2023 12:09:21 PM	3-1-2024 12:13:24 PM		Audit Trail
CL/2023/10/V2/004544	Appeal	Lost	EASTERN PRODUCTIVE (M) SDN. BHD	Credit Account	ZND169451233983	No	Hub/Depo/ Station Handling Issue	Express	Completed	123.00	123.00	25-10-2023 10:59:09 AM		8-11-2023 10:59:09 AM	18-12-2023 03:56:29 AM	18-12-2023 03:56:51 PM	Audit Trail

CL/2023/10/V2/004542	Appeal	Damage FreshBox	MEDICAL INNOVATION VENTURES SDN BHD	Credit Account	ZND169593939897	No	Driver Issue	FreshBox	Completed	1200.00	1200.00	24-10-2023 07:33:11 PM		7-11-2023 07:33:11 PM	15-12-2023 01:50:58 AM	15-12-2023 02:16:05 PM	Audit Trail
CL/2023/10/V2/004471	Appeal	Lost	ADVANCE PROFINITY SDN BHD	Credit Account	CND1694527718420001	No	Hub/Depo/ Station Handling Issue	Express	Completed	200.00	200.00	10-10-2023 02:10:03 PM		24-10-2023 02:10:03 PM	7-11-2023 02:58:19 AM	7-11-2023 02:59:00 PM	Audit Trail
CL/2023/10/V2/004446	Appeal	Lost	OOI TEK CHENG TEXTILE SDN BHD	Credit Account	CND1694505324380001	No	Hub/Depo/ Station Handling Issue	Express	Completed	200.00	200.00	4-10-2023 10:55:29 AM		18-10-2023 10:55:29 AM	17-11-2023 10:19:08 AM	17-11-2023 10:22:47 AM	Audit Trail
CL/2023/10/V2/004445	Appeal	Damage	VARIOUS FURNITURE SDN BHD	Credit Account	ZND169589574354	No	Force Majeure	Express	Completed	49.99	49.99	4-10-2023 09:58:37 AM		18-10-2023 09:58:37 AM	15-11-2023 06:34:23 AM	15-11-2023 06:35:37 PM	Audit Trail
CL/2023/10/V2/004434	Appeal	Damage	ATMUA FURNISHING (M) SDN BHD	Credit Account	CND1695739760100001	No	Force Majeure	Express	Completed	200.00	200.00	2-10-2023 12:39:10 PM		16-10-2023 12:39:10 PM	6-11-2023 02:25:33 AM	6-11-2023 02:34:15 PM	Audit Trail
CL/2023/10/V1/004574	Claim	Lost	SW FURNITURE SDN BHD		ZND169690210929				Info Incomplete	206.00		31-10-2023 03:47:39 PM	3-11-2023 11:18:23 AM	14-11-2023 03:47:39 PM			Audit Trail
CL/2023/10/V1/004573	Claim	Damage	POSSTORE PADANG SERAI EXPRESS	Credit Account	ZND169773212024	No	Force Majeure	Express	Rejected	145.00		31-10-2023 03:11:47 PM		14-11-2023 03:11:47 PM			Audit Trail
CL/2023/10/V1/004572	Claim	Damage	SPF HOME DECO SDN BHD	Credit Account	ZND169825016389	No	Force Majeure	Express	Pending Responsible Staff Details	100.00	100.00	31-10-2023 03:08:15 PM	25-11-2023 10:18:51 AM	14-11-2023 03:08:15 PM	23-11-2023 10:01:02 AM		Audit Trail
CL/2023/10/V1/004571	Claim	Damage	DE POST EXPRESS SDN. BHD.		ZND169774597380				Rejected	300.00		31-10-2023 02:25:00 PM		14-11-2023 02:25:00 PM			Audit Trail
CL/2023/10/V1/004570	Claim	Damage	Nur Farah Nadhirah Binti Azizuddin		ZND169825003075				Rejected	285.60		31-10-2023 02:13:31 PM		14-11-2023 02:13:31 PM			Audit Trail
CL/2023/10/V1/004569	Claim	Delay Delivery Premium Parcel	FINOMAX SDN BHD - C.O FROZEN FOOD	Credit Account	ZND169825045488	No	Hub/Depo/ Station Handling Issue	FreshBox	Pending by Operation	200.00		30-10-2023 05:30:17 PM	2-11-2023 04:23:31 PM	13-11-2023 05:30:17 PM			Audit Trail
CL/2023/10/V1/004568	Claim	Damage	Goh Jia Hui	Credit Account	ZND169689777716	No	Force Majeure	Express	Pending Responsible Staff Details	450.00	200.00	30-10-2023 05:26:06 PM	8-12-2023 09:33:36 AM	13-11-2023 05:26:06 PM	6-12-2023 09:11:35 AM		Audit Trail

CL/2023/10/V1/004567	Claim	Damage	Tengku Amirah Tengku Anwar	Cash	ZND169775609594				Rejected	120.00		30-10-2023 05:05:58 PM		13-11-2023 05:05:58 PM			Audit Trail
CL/2023/10/V1/004566	Claim	Damage	Holiday	Credit Account	ZND169775736467	No	Force Majeure	Express	Pending Responsible Staff Details	60.00	60.00	30-10-2023 04:18:31 PM	20-1-2024 04:21:37 PM	13-11-2023 04:18:31 PM	18-1-2024 04:18:32 AM		Audit Trail
CL/2023/10/V1/004565	Claim	Damage	PP HOME FURNITURE (M) SDN. BHD.	Credit Account	ZND169773778766	No	Force Majeure	Express	Pending Responsible Staff Details	200.00	200.00	30-10-2023 03:56:22 PM	23-9-2024 01:45:26 PM	13-11-2023 03:56:22 PM	21-9-2024 01:42:38 AM		Audit Trail
CL/2023/10/V1/004564	Claim	Damage	JS HOUSEHOLD ENTERPRISE	Credit Account	ZND169690340701	Yes	Force Majeure	Express	Pending Responsible Staff Details	190.00	190.00	30-10-2023 02:44:06 PM	30-10-2025 10:49:18 AM	13-11-2023 02:44:06 PM	18-4-2025 03:49:03 AM		Audit Trail
CL/2023/10/V1/004563	Claim	Damage	J&I ONLINE SDN. BHD	Credit Account	ZND169773789717				Rejected	161.44		30-10-2023 11:27:48 AM		13-11-2023 11:27:48 AM			Audit Trail
CL/2023/10/V1/004562	Claim	Damage	CECILLIA	Credit Account	ZND169775001268	No	Hub/Depo/ Station Handling Issue	Express	Pending Responsible Staff Details	172.00	172.00	28-10-2023 10:13:44 PM	29-11-2023 10:43:04 AM	11-11-2023 10:13:44 PM	27-11-2023 10:40:29 AM		Audit Trail
CL/2023/10/V1/004561	Claim	Damage FreshBox	SLS	Cash	ZND169775229846	No	Hub/Depo/ Station Handling Issue	FreshBox	Rejected	952.00		28-10-2023 03:45:42 PM		11-11-2023 03:45:42 PM			Audit Trail
CL/2023/10/V1/004560	Claim	Damage FreshBox	SLS	Cash	ZND169775231993	No	Hub/Depo/ Station Handling Issue	FreshBox	Pending Responsible Staff Details	314.00	200.00	28-10-2023 03:36:48 PM	17-12-2023 11:59:48 AM	11-11-2023 03:36:48 PM	15-12-2023 11:35:56 AM		Audit Trail
CL/2023/10/V1/004559	Claim	Damage	CM Wan	Credit Account	ZND169774459770	No	Force Majeure	Express	Pending Responsible Staff Details	105.22	105.22	27-10-2023 08:01:33 PM	29-11-2023 10:48:06 AM	10-11-2023 08:01:33 PM	27-11-2023 10:43:46 AM		Audit Trail
CL/2023/10/V1/004558	Claim	Damage	posstore padang serai	Cash	ZND169773212024				Rejected	145.00		27-10-2023 07:32:57 PM		10-11-2023 07:32:57 PM			Audit Trail
CL/2023/10/V1/004557	Claim	Damage	Servex (Malaysia) Sdn Bhd	Credit Account	LCWWH271023	No	WareHouse Handling Issue	Express	Pending Responsible Staff Details	3000.00	3000.00	27-10-2023 05:43:51 PM	13-1-2024 05:46:43 PM	10-11-2023 05:43:51 PM	11-1-2024 05:39:12 AM		Audit Trail

CL/2023/10/V1/004556	Claim	Lost	xavier lim	Prepaid Account	ZND169774494498	No	Hub/Depo/ Station Handling Issue	Express	Pending Responsible Staff Details and Pending Upload Payment from Insurance Company	400.00	200.00	27-10-2023 04:26:08 PM		10-11-2023 04:26:08 PM			Audit Trail
CL/2023/10/V1/004555	Claim	Damage	Rajesh Rao B	Credit Account	ZND169691744331	No	Force Majeure	Express	Pending Responsible Staff Details	100.00	100.00	27-10-2023 12:57:42 PM	30-11-2023 02:18:59 PM	10-11-2023 12:57:42 PM	28-11-2023 02:15:50 AM		Audit Trail
CL/2023/10/V1/004554	Claim	Lost	Domica Furniture E-Commerce Sdn Bhd	Credit Account	ZND169691703451				Rejected	139.90		27-10-2023 11:42:32 AM		10-11-2023 11:42:32 AM			Audit Trail
CL/2023/10/V1/004553	Claim	Damage	Nur Farah Nadhirah Binti Azizuddin	Credit Account	ZND169690546912				Rejected	232.00		27-10-2023 08:53:10 AM		10-11-2023 08:53:10 AM			Audit Trail
CL/2023/10/V1/004552	Claim	Damage	HJ EXPRESS	Credit Account	ZND169773600777	No	Hub/Depo/ Station Handling Issue	Bulky	Pending Responsible Staff Details	160.00	160.00	26-10-2023 07:23:29 PM	17-11-2023 06:41:46 PM	9-11-2023 07:23:29 PM	15-11-2023 06:35:55 AM		Audit Trail
CL/2023/10/V1/004551	Claim	Damage	ACHIEVA TECHNOLOGY SDN BHD	Credit Account	ZND169774109170	No	Force Majeure	Express	Pending Responsible Staff Details	715.00	200.00	26-10-2023 04:45:22 PM	16-11-2023 03:03:26 PM	9-11-2023 04:45:22 PM	14-11-2023 02:56:44 AM		Audit Trail
CL/2023/10/V1/004550	Claim	Damage	NURULAIN NAZURA	Credit Account	ZND169773790638				Rejected	150.00		26-10-2023 01:28:00 PM		9-11-2023 01:28:00 PM			Audit Trail
CL/2023/10/V1/004549	Claim	Lost	Choo Teng Hoi	Credit Account	ZND169687484777	No	Hub/Depo/ Station Handling Issue	Express	Pending Responsible Staff Details	50.00		26-10-2023 12:09:21 PM	5-1-2024 12:12:16 PM	9-11-2023 12:09:21 PM	3-1-2024 12:10:15 PM		Audit Trail
CL/2023/10/V1/004548	Claim	Lost	TND EXPRESS	Credit Account	ZND169688989288	No	Hub/Depo/ Station Handling Issue	Express	Pending Responsible Staff Details	570.00	200.00	26-10-2023 11:52:08 AM	9-12-2023 03:57:12 PM	9-11-2023 11:52:08 AM	7-12-2023 03:54:03 AM		Audit Trail
CL/2023/10/V1/004547	Claim	Lost	Tong Wei Yue	Credit Account	ZND169688627654	No	Driver Issue	Express	Pending Responsible Staff Details	99.10	99.10	26-10-2023 11:24:11 AM	29-11-2023 10:47:18 AM	9-11-2023 11:24:11 AM	27-11-2023 10:39:49 AM		Audit Trail
CL/2023/10/V1/004546	Claim	Missing Content	ng Shwu Mei	Credit Account	10246831803				Rejected	105.00		25-10-2023 06:04:22 PM		8-11-2023 06:04:22 PM			Audit Trail
CL/2023/10/V1/004545	Claim	Damage	Yubatoro Trading Enterprise	Cash	ZND169774040091				Rejected	368.00		25-10-2023 02:16:19 PM		8-11-2023 02:16:19 PM			Audit Trail

CL/2023/10/V1/004544	Claim	Lost	EASTERN PRODUCTIVE (M) SDN. BHD	Credit Account	ZND169451233983	No	Hub/Depo/ Station Handling Issue	Express	Pending Responsible Staff Details	123.00	123.00	25-10-2023 10:59:09 AM	20-12-2023 03:56:07 PM	8-11-2023 10:59:09 AM	18-12-2023 03:42:11 AM		Audit Trail
CL/2023/10/V1/004543	Claim	Damage	MMATRIX SDN BHD	Credit Account	ZND169773116841	No	Force Majeure	Express	Pending Responsible Staff Details	3499.00	200.00	25-10-2023 10:49:20 AM	15-2-2024 10:53:35 AM	8-11-2023 10:49:20 AM	13-2-2024 10:50:32 AM		Audit Trail
CL/2023/10/V1/004542	Claim	Damage FreshBox	MEDICAL INNOVATION VENTURES SDN BHD	Credit Account	ZND169593939897	No	Driver Issue	FreshBox	Pending Responsible Staff Details and Pending Upload Payment from Insurance Company	7700.00	1200.00	24-10-2023 07:33:11 PM		7-11-2023 07:33:11 PM			Audit Trail
CL/2023/10/V1/004541	Claim	Damage	NICCO TAI	Prepaid Account	770121995				Rejected	400.00		24-10-2023 05:53:04 PM		7-11-2023 05:53:04 PM			Audit Trail
CL/2023/10/V1/004540	Claim	Lost	MR CHIN	Prepaid Account	6339358476	No	Hub/Depo/ Station Handling Issue	Express	Info Incomplete	200.00		24-10-2023 05:46:44 PM	9-11-2023 11:31:32 AM	7-11-2023 05:46:44 PM			Audit Trail
CL/2023/10/V1/004539	Claim	Damage	SPF HOME DECO SDN BHD	Credit Account	ZND169690130838				Rejected	26.00		24-10-2023 05:34:14 PM		7-11-2023 05:34:14 PM			Audit Trail
CL/2023/10/V1/004538	Claim	Damage	MMATRIX SDN BHD	Credit Account	ZND169774343048	No	Force Majeure	Express	Pending Responsible Staff Details	7499.00	200.00	24-10-2023 02:34:32 PM	10-11-2023 03:11:17 PM	7-11-2023 02:34:32 PM	8-11-2023 03:08:53 AM		Audit Trail
CL/2023/10/V1/004537	Claim	Lost	LIKE BUG SDN BHD	Prepaid Account	ZND169591809536	No	Hub/Depo/ Station Handling Issue	Express	Pending Responsible Staff Details	150.00	150.00	24-10-2023 12:13:52 PM	17-11-2023 07:33:48 PM	7-11-2023 12:13:52 PM	15-11-2023 07:29:08 AM		Audit Trail
CL/2023/10/V1/004536	Claim	Damage	NUUR HAMIZAH	Credit Account	ZND169772682163				Rejected	70.00		24-10-2023 11:03:39 AM		7-11-2023 11:03:39 AM			Audit Trail
CL/2023/10/V1/004535	Claim	Damage	COLOR LIFE SDN BHD	Cash	ZND169686899336	No	Hub/Depo/ Station Handling Issue	Express	Pending Responsible Staff Details	150.00	150.00	24-10-2023 10:53:21 AM	17-11-2023 06:28:09 PM	7-11-2023 10:53:21 AM	15-11-2023 06:22:56 AM		Audit Trail
CL/2023/10/V1/004534	Claim	Lost	Chan Ye Yee	Cash	350994003042				Rejected	180.00		24-10-2023 09:44:32 AM		7-11-2023 09:44:32 AM			Audit Trail
CL/2023/10/V1/004533	Claim	Damage	SPF HOME DECO SDN BHD	Credit Account	CND169590605733001	No	Hub/Depo/ Station Handling Issue	Express	Pending Responsible Staff Details	60.00	60.00	23-10-2023 06:03:04 PM	8-11-2023 01:57:45 PM	6-11-2023 06:03:04 PM	6-11-2023 01:47:59 AM		Audit Trail

CL/2023/10/V1/004532	Claim	Damage	PACKNPOST2U SDN BHD	Credit Account	900900549813				Rejected	327.00		23-10-2023 04:34:47 PM		6-11-2023 04:34:47 PM			Audit Trail
CL/2023/10/V1/004531	Claim	Damage	Mohammad Ashraaf Fakaruddin	Credit Account	ZND169691702416	No	Hub/Depo/ Station Handling Issue	Express	Rejected	180.00		23-10-2023 03:14:05 PM		6-11-2023 03:14:05 PM			Audit Trail
CL/2023/10/V1/004530	Claim	Lost	MMATRIX SDN BHD	Credit Account	ZND169591180451				Rejected	3098.00		23-10-2023 10:28:21 AM		6-11-2023 10:28:21 AM			Audit Trail
CL/2023/10/V1/004529	Claim	Damage	Home direct group sdn bhd	Credit Account	ZND169687737668				Info Incomplete	255.00		22-10-2023 01:20:28 PM	26-10-2023 11:16:02 AM	5-11-2023 01:20:28 PM			Audit Trail
CL/2023/10/V1/004528	Claim	Lost	SR LOGISTIC	Credit Account	ZND169686700434	No	Hub/Depo/ Station Handling Issue	Express	Rejected	1660.00		20-10-2023 07:02:46 PM		3-11-2023 07:02:46 PM			Audit Trail
CL/2023/10/V1/004527	Claim	Damage	SPF HOME DECO SDN BHD	Credit Account	ZND169686755755	No	Force Majeure	Express	Pending Responsible Staff Details	95.00	95.00	20-10-2023 05:40:39 PM	3-12-2023 12:04:41 PM	3-11-2023 05:40:39 PM	1-12-2023 12:02:13 PM		Audit Trail
CL/2023/10/V1/004526	Claim	Damage	Alam Muda marketing	Credit Account	ZND169691326568				Rejected	125.58		20-10-2023 02:47:06 PM		3-11-2023 02:47:06 PM			Audit Trail
CL/2023/10/V1/004525	Claim	Damage	Evania Mohandass	Cash	ZND169690748262				Rejected	0.00		20-10-2023 09:22:21 AM		3-11-2023 09:22:21 AM			Audit Trail
CL/2023/10/V1/004524	Claim	Damage	SPF HOME DECO SDN BHD	Credit Account	ZND169689641123	No	Force Majeure	Express	Rejected	100.00		19-10-2023 05:41:30 PM		2-11-2023 05:41:30 PM			Audit Trail
CL/2023/10/V1/004523	Claim	Damage	TANEX ENTERPRISE	Cash	ZND169688201540				Rejected	208.00		19-10-2023 05:35:03 PM		2-11-2023 05:35:03 PM			Audit Trail
CL/2023/10/V1/004522	Claim	Damage	SPF HOME DECO SDN BHD	Credit Account	ZND169687721438				Rejected	25.00		19-10-2023 04:57:52 PM		2-11-2023 04:57:52 PM			Audit Trail
CL/2023/10/V1/004521	Claim	Damage	YUSUF BAIHAQI BIN AHMAD TARMIZI	Credit Account	ZND169687907269	No	Force Majeure	Express	Rejected	150.20		19-10-2023 04:37:29 PM		2-11-2023 04:37:29 PM			Audit Trail
CL/2023/10/V1/004520	Claim	Damage	Nuratiqah Binti Ramdan	Credit Account	ZND169686983714	No	Force Majeure	Express	Rejected	148.42		19-10-2023 04:32:02 PM		2-11-2023 04:32:02 PM			Audit Trail
CL/2023/10/V1/004519	Claim	Missing Content	Rafikak / Fatimah	Credit Account	10246680765	No	Hub/Depo/ Station Handling Issue	Express	Pending Responsible Staff Details	400.00	200.00	19-10-2023 04:22:25 PM	8-11-2023 03:51:31 PM	2-11-2023 04:22:25 PM	6-11-2023 03:43:18 AM		Audit Trail

CL/2023/10/V1/004518	Claim	Missing Content	Lembaran Tinggi Wei Dee	Credit Account	6565835964				Info Incomplete	77.50		19-10-2023 04:20:31 PM	22-10-2023 10:03:44 AM	2-11-2023 04:20:31 PM			Audit Trail
CL/2023/10/V1/004517	Claim	Delay Delivery Premium Parcel	ZI SENG COURIER SERVICE	Credit Account	ZND169689743032	No	Hub/Depo/ Station Handling Issue	Premium	Pending by Operation	300.00		19-10-2023 02:05:10 PM	22-10-2023 09:47:01 AM	2-11-2023 02:05:10 PM			Audit Trail
CL/2023/10/V1/004516	Claim	Lost	Angel Quak	Credit Account	ZND169160479955	No	Hub/Depo/ Station Handling Issue	Express	Rejected	68.80		19-10-2023 12:01:16 PM		2-11-2023 12:01:16 PM			Audit Trail
CL/2023/10/V1/004515	Claim	Damage	SPF HOME DECO SDN BHD	Credit Account	ZND169689642823	No	Force Majeure	Express	Pending Responsible Staff Details	100.00	100.00	18-10-2023 05:43:06 PM	17-11-2023 05:58:40 PM	1-11-2023 05:43:06 PM	15-11-2023 05:57:55 AM		Audit Trail
CL/2023/10/V1/004514	Claim	Damage	ZIZI EXPRESS SERVICES SDN BHD	Credit Account	ZND169689881161	No	Force Majeure	Express	Rejected	770.00		18-10-2023 05:35:04 PM		1-11-2023 05:35:04 PM			Audit Trail
CL/2023/10/V1/004513	Claim	Damage	SPF HOME DECO SDN BHD	Credit Account	ZND169688949794	No	Force Majeure	Express	Rejected	20.00		18-10-2023 05:26:37 PM		1-11-2023 05:26:37 PM			Audit Trail
CL/2023/10/V1/004512	Claim	Damage	SUN LING	Credit Account	ZND169689450008				Info Incomplete	385.00		18-10-2023 03:57:27 PM	21-10-2023 10:21:57 AM	1-11-2023 03:57:27 PM			Audit Trail
CL/2023/10/V1/004511	Claim	Damage	Norliza binti raman	Credit Account	ZND169689526024	No	Force Majeure	Express	Pending Responsible Staff Details	500.00	200.00	18-10-2023 11:55:06 AM	8-11-2023 04:04:51 PM	1-11-2023 11:55:06 AM	6-11-2023 04:00:47 AM		Audit Trail
CL/2023/10/V1/004510	Claim	Lost	Small Tool Technology (Melaka) Sdn Bhd	Credit Account	ZND169690029576				Rejected	2500.00		17-10-2023 06:36:04 PM		31-10-2023 06:36:04 PM			Audit Trail
CL/2023/10/V1/004509	Claim	Damage	IT TECH RESEARCH (M) SDN BHD	Credit Account	ZND169687635438				Rejected	249.00		17-10-2023 03:40:38 PM		31-10-2023 03:40:38 PM			Audit Trail
CL/2023/10/V1/004508	Claim	Delay Delivery Premium Parcel	COTTAGE PHARMACY	Credit Account	ZND169689792146				Rejected	100.00		16-10-2023 08:20:23 PM		30-10-2023 08:20:23 PM			Audit Trail
CL/2023/10/V1/004507	Claim	Damage	SPF HOME DECO SDN BHD	Credit Account	ZND169687721612	No	Force Majeure	Express	Rejected	65.00		16-10-2023 05:39:54 PM		30-10-2023 05:39:54 PM			Audit Trail
CL/2023/10/V1/004506	Claim	Damage	SPF HOME DECO SDN BHD	Credit Account	ZND169687670453	No	Force Majeure	Express	Pending Responsible Staff Details	70.00	70.00	16-10-2023 05:10:54 PM	8-11-2023 02:00:10 PM	30-10-2023 05:10:54 PM	6-11-2023 01:57:49 AM		Audit Trail

CL/2023/10/V1/004505	Claim	Damage	SPF HOME DECO SDN BHD	Credit Account	ZND169686863696	No	Force Majeure	Express	Pending Responsible Staff Details	20.00	20.00	16-10-2023 04:37:24 PM	21-2-2024 10:02:55 AM	30-10-2023 04:37:24 PM	19-2-2024 09:59:42 AM		Audit Trail
CL/2023/10/V1/004504	Claim	Damage	COLOR LIFE SDN BHD	Cash	ZND169686138435	No	Force Majeure	Express	Pending Responsible Staff Details	100.00	100.00	16-10-2023 03:19:19 PM	17-11-2023 06:22:49 PM	30-10-2023 03:19:19 PM	15-11-2023 06:19:00 AM		Audit Trail
CL/2023/10/V1/004503	Claim	Damage	SPF HOME DECO SDN BHD	Credit Account	ZND169594105826	No	Force Majeure	Express	Rejected	100.00		15-10-2023 01:11:44 PM		29-10-2023 01:11:44 PM			Audit Trail
CL/2023/10/V1/004502	Claim	Damage	SPF HOME DECO SDN BHD	Credit Account	ZND169686755588	No	Force Majeure	Express	Rejected	40.00		15-10-2023 11:21:15 AM		29-10-2023 11:21:15 AM			Audit Trail
CL/2023/10/V1/004501	Claim	Damage	MASYITA BINTI MOHD YUNUS	Credit Account	ZND169686057774				Info Incomplete	180.00		14-10-2023 06:07:07 PM	20-10-2023 10:44:27 AM	28-10-2023 06:07:07 PM			Audit Trail
CL/2023/10/V1/004500	Claim	Delay Delivery Premium Parcel	Edmund	Credit Account	ZND169687804193	No	Hub/Depo/ Station Handling Issue	Premium	Rejected	100.00		13-10-2023 10:13:50 PM		27-10-2023 10:13:50 PM			Audit Trail
CL/2023/10/V1/004499	Claim	Damage	CM Wan	Credit Account	ZND169593901634	No	Force Majeure	Express	Pending Responsible Staff Details	218.72	200.00	13-10-2023 07:06:19 PM	5-1-2024 11:30:19 AM	27-10-2023 07:06:19 PM	3-1-2024 11:23:27 AM		Audit Trail
CL/2023/10/V1/004498	Claim	Damage	Muhammad Fadzil	Cash	DKPG-DTPG-20231003-05975-01				Info Incomplete	0.00		13-10-2023 02:53:34 PM	19-10-2023 03:08:47 PM	27-10-2023 02:53:34 PM			Audit Trail
CL/2023/10/V1/004497	Claim	Missing Content	MMAG DIGITAL SDN BHD C/O WAREHOUSE	Credit Account	ZND169450954995	No	Force Majeure	Express	Pending Responsible Staff Details	1999.00	200.00	13-10-2023 02:36:56 PM	19-11-2023 11:37:50 AM	27-10-2023 02:36:56 PM	17-11-2023 11:37:27 AM		Audit Trail
CL/2023/10/V1/004496	Claim	Lost	MMATRIX SDN BHD	Credit Account	ZND169448278409	No	Hub/Depo/ Station Handling Issue	Express	Rejected	1599.00		13-10-2023 11:56:39 AM		27-10-2023 11:56:39 AM			Audit Trail
CL/2023/10/V1/004495	Claim	Damage	Veness Chong	Credit Account	CHTG1696823641250001	No	Force Majeure	Express	Rejected	200.00		13-10-2023 10:41:19 AM		27-10-2023 10:41:19 AM			Audit Trail
CL/2023/10/V1/004494	Claim	Damage	LEE MAY FOONG	Prepaid Account	ZND169594365206	No	Force Majeure	Express	Rejected	188.00		13-10-2023 10:35:07 AM		27-10-2023 10:35:07 AM			Audit Trail

CL/2023/10/V1/004493	Claim	Lost	COMONE EXPRESS(M)SDN BHD	Credit Account	10245944785				Info Incomplete	147.86		13-10-2023 10:18:50 AM	15-10-2023 11:29:00 AM	27-10-2023 10:18:50 AM			Audit Trail
CL/2023/10/V1/004492	Claim	Damage	MOHAMAD HIRZE BIN ABDUL MALAID	Cash	ZND169686034874	No	Force Majeure	Express	Rejected	5000.00		12-10-2023 05:51:50 PM		26-10-2023 05:51:50 PM			Audit Trail
CL/2023/10/V1/004491	Claim	Damage	zuridah binti abdul karim	Credit Account	ZND169591986404	No	Force Majeure	Express	Rejected	166.00		12-10-2023 04:13:55 PM		26-10-2023 04:13:55 PM			Audit Trail
CL/2023/10/V1/004490	Claim	Damage	SITI NOOR AISYAH BINTI HAMDAN	Credit Account	ZND169594458052	No	Force Majeure	Express	Rejected	0.00		12-10-2023 03:41:31 PM		26-10-2023 03:41:31 PM			Audit Trail
CL/2023/10/V1/004489	Claim	Damage	MMATRIX SDN BHD	Credit Account	ZND169594420097	No	Force Majeure	Express	Pending Responsible Staff Details	599.00	200.00	12-10-2023 03:11:44 PM	10-11-2023 03:16:08 PM	26-10-2023 03:11:44 PM	8-11-2023 03:11:31 AM		Audit Trail
CL/2023/10/V1/004488	Claim	Damage	Unice Marketing Sdn. Bhd.	Credit Account	ZND169686284163				Info Incomplete	240.00		12-10-2023 03:00:45 PM	15-10-2023 09:34:17 AM	26-10-2023 03:00:45 PM			Audit Trail
CL/2023/10/V1/004487	Claim	Damage	GABRIELSII	Credit Account	ZND169592219112				Rejected	2326.00		12-10-2023 11:51:07 AM		26-10-2023 11:51:07 AM			Audit Trail
CL/2023/10/V1/004486	Claim	Damage	Mazlan bin Abdul Hamid	Credit Account	ZND169593234329	No	Force Majeure	Express	Rejected	0.00		12-10-2023 01:16:21 AM		26-10-2023 01:16:21 AM			Audit Trail
CL/2023/10/V1/004485	Claim	Damage	PP HOME FURNITURE (M) SDN. BHD.	Credit Account	ZND169588890752				New	200.00		11-10-2023 05:18:07 PM	12-10-2023 05:18:07 PM	25-10-2023 05:18:07 PM			Audit Trail
CL/2023/10/V1/004484	Claim	Damage	GOH BOON SENG	Credit Account	ZND169591750838	No	Hub/Depo/ Station Handling Issue	Express	Rejected	259.00		11-10-2023 05:15:51 PM		25-10-2023 05:15:51 PM			Audit Trail
CL/2023/10/V1/004483	Claim	Lost	MMAG DIGITAL SDN BHD	Credit Account	ZND169324387805				Rejected	50.00		10-10-2023 04:37:31 PM		24-10-2023 04:37:31 PM			Audit Trail
CL/2023/10/V1/004482	Claim	Lost	MMAG DIGITAL SDN BHD	Credit Account	ZND169159815719	No	Hub/Depo/ Station Handling Issue	Express	Rejected	50.00		10-10-2023 04:36:34 PM		24-10-2023 04:36:34 PM			Audit Trail
CL/2023/10/V1/004481	Claim	Lost	MMAG DIGITAL SDN BHD	Credit Account	ZND169159347388	No	Hub/Depo/ Station Handling Issue	Express	Rejected	50.00		10-10-2023 04:35:36 PM		24-10-2023 04:35:36 PM			Audit Trail

CL/2023/10/V1/004480	Claim	Lost	MMAG DIGITAL SDN BHD	Credit Account	ZND169159348019	No	Hub/Depo/ Station Handling Issue	Express	Pending Responsible Staff Details	50.00	50.00	10-10-2023 04:34:36 PM	4-1-2024 04:52:00 PM	24-10-2023 04:34:36 PM	2-1-2024 04:49:27 AM		Audit Trail
CL/2023/10/V1/004479	Claim	Lost	MMAG DIGITAL SDN BHD	Credit Account	ZND169159111101	No	Hub/Depo/ Station Handling Issue	Express	Pending Responsible Staff Details	50.00	50.00	10-10-2023 04:33:40 PM	30-12-2023 03:38:30 PM	24-10-2023 04:33:40 PM	28-12-2023 03:31:31 AM		Audit Trail
CL/2023/10/V1/004478	Claim	Lost	MMAG DIGITAL SDN BHD	Credit Account	ZND169159065602	No	Hub/Depo/ Station Handling Issue	Express	Pending by Operation	50.00		10-10-2023 04:32:17 PM	14-10-2023 12:15:42 PM	24-10-2023 04:32:17 PM			Audit Trail
CL/2023/10/V1/004477	Claim	Lost	MMAG DIGITAL SDN BHD	Credit Account	ZND169158656375	No	Hub/Depo/ Station Handling Issue	Express	Rejected	50.00		10-10-2023 04:31:04 PM		24-10-2023 04:31:04 PM			Audit Trail
CL/2023/10/V1/004476	Claim	Lost	MMAG DIGITAL SDN BHD	Credit Account	ZND169154630577	No	Hub/Depo/ Station Handling Issue	Express	Rejected	50.00		10-10-2023 04:29:56 PM		24-10-2023 04:29:56 PM			Audit Trail
CL/2023/10/V1/004475	Claim	Lost	MMAG DIGITAL SDN BHD	Credit Account	ZND169153259519	No	Hub/Depo/ Station Handling Issue	Express	Rejected	50.00		10-10-2023 04:28:30 PM		24-10-2023 04:28:30 PM			Audit Trail
CL/2023/10/V1/004474	Claim	Lost	MMAG DIGITAL SDN BHD	Credit Account	ZND169151091180	No	Hub/Depo/ Station Handling Issue	Express	Rejected	50.00		10-10-2023 04:27:02 PM		24-10-2023 04:27:02 PM			Audit Trail
CL/2023/10/V1/004473	Claim	Lost	MMAG DIGITAL SDN BHD	Credit Account	ZND169151092088	No	Hub/Depo/ Station Handling Issue	Express	Rejected	50.00		10-10-2023 04:25:23 PM		24-10-2023 04:25:23 PM			Audit Trail
CL/2023/10/V1/004472	Claim	Damage	GABRIELSII	Credit Account	ZND169592219112				Rejected	0.00		10-10-2023 02:39:47 PM		24-10-2023 02:39:47 PM			Audit Trail
CL/2023/10/V1/004471	Claim	Lost	ADVANCE PROFINITY SDN BHD	Credit Account	CND169452771842001	No	Hub/Depo/ Station Handling Issue	Express	Pending Responsible Staff Details	350.00	200.00	10-10-2023 02:10:03 PM	9-11-2023 02:57:30 PM	24-10-2023 02:10:03 PM	7-11-2023 02:55:23 AM		Audit Trail
CL/2023/10/V1/004470	Claim	Damage	KARTEL PUYUH TRADING	Credit Account	CND169581578620001				Info Incomplete	60.00		10-10-2023 12:16:58 PM	14-10-2023 11:15:59 AM	24-10-2023 12:16:58 PM			Audit Trail
CL/2023/10/V1/004469	Claim	Missing Content	Susan (WePost)	Credit Account	ZND169159325638	No	Hub/Depo/ Station Handling Issue	Express	Pending Responsible Staff Details	999.14	200.00	10-10-2023 11:58:05 AM	30-12-2023 06:04:34 PM	24-10-2023 11:58:05 AM	28-12-2023 06:04:20 AM		Audit Trail
CL/2023/10/V1/004468	Claim	Damage	CM Wan	Credit Account	ZND169592877442	No	Hub/Depo/ Station Handling Issue	Express	Pending Responsible Staff Details	230.73	200.00	10-10-2023 11:48:14 AM	26-11-2023 10:23:23 AM	24-10-2023 11:48:14 AM	24-11-2023 10:21:31 AM		Audit Trail

CL/2023/10/V1/004467	Claim	Damage	ARDENCE VENTURE SDN BHD	Credit Account	CND169592410212001				Rejected	320.00		10-10-2023 11:37:11 AM		24-10-2023 11:37:11 AM			Audit Trail
CL/2023/10/V1/004466	Claim	Damage	Susan (WePost)	Credit Account	ZND169446381354				Rejected	0.00		10-10-2023 11:21:18 AM		24-10-2023 11:21:18 AM			Audit Trail
CL/2023/10/V1/004465	Claim	Damage FreshBox	MOW PEI SHAN	Prepaid Account	ZND169591046559	No	Driver Issue	FreshBox	Rejected	188.00		10-10-2023 12:27:20 AM		24-10-2023 12:27:20 AM			Audit Trail
CL/2023/10/V1/004464	Claim	Damage	EFFENDY	Credit Account	CND169588354162001				Info Incomplete	50.00		9-10-2023 02:54:25 PM	4-11-2023 11:52:02 AM	23-10-2023 02:54:25 PM			Audit Trail
CL/2023/10/V1/004463	Claim	Damage	LIM KEE KIAT	Credit Account	ZND169591943537				Rejected	56.00		9-10-2023 10:53:19 AM		23-10-2023 10:53:19 AM			Audit Trail
CL/2023/10/V1/004462	Claim	Damage	INSPIRE OFFICE SYSTEM SDN BHD	Credit Account	ZND169591130609	No	Force Majeure	Express	Pending Responsible Staff Details	200.00	200.00	9-10-2023 10:05:12 AM	26-11-2023 11:31:54 AM	23-10-2023 10:05:12 AM	24-11-2023 11:17:37 AM		Audit Trail
CL/2023/10/V1/004461	Claim	Damage	SPF HOME DECO SDN BHD	Credit Account	CND169591145900001				Rejected	55.00		7-10-2023 04:41:56 PM		21-10-2023 04:41:56 PM			Audit Trail
CL/2023/10/V1/004460	Claim	Damage	SPF HOME DECO SDN BHD	Credit Account	ZND169591145900				Rejected	149.00		7-10-2023 04:34:41 PM		21-10-2023 04:34:41 PM			Audit Trail
CL/2023/10/V1/004459	Claim	Damage	SPF HOME DECO SDN BHD	Credit Account	ZND169589656555	No	Force Majeure	Express	Pending Responsible Staff Details	35.00	35.00	7-10-2023 03:19:04 PM	1-11-2023 09:45:36 AM	21-10-2023 03:19:04 PM	30-10-2023 09:38:42 AM		Audit Trail
CL/2023/10/V1/004458	Claim	Lost	george	Credit Account	CND169350223559001				Rejected	123.00		6-10-2023 12:05:08 PM		20-10-2023 12:05:08 PM			Audit Trail
CL/2023/10/V1/004457	Claim	Damage	NAJIB NORLAN	Credit Account	ZND169590320469				Rejected	200.00		6-10-2023 09:46:38 AM		20-10-2023 09:46:38 AM			Audit Trail
CL/2023/10/V1/004456	Claim	Delay Delivery Premium Parcel	Wah Teng Metal SDN BHD	Prepaid Account	ZND169589964940	No	Hub/Depo/ Station Handling Issue	Express	Rejected	100.00		6-10-2023 07:56:43 AM		20-10-2023 07:56:43 AM			Audit Trail
CL/2023/10/V1/004455	Claim	Damage	NICK NGO TAU CHOON	Cash	ZND169351501052				Rejected	120.00		5-10-2023 07:29:18 PM		19-10-2023 07:29:18 PM			Audit Trail
CL/2023/10/V1/004454	Claim	Damage FreshBox	NOORHAFIEZ BIN HARUN	Credit Account	ZND169589895039				Rejected	265.00		5-10-2023 03:48:05 PM		19-10-2023 03:48:05 PM			Audit Trail

CL/2023/10/V1/004453	Claim	Damage	SPF HOME DECO SDN BHD	Credit Account	ZND169590576309	No	Hub/Depo/ Station Handling Issue	Express	Rejected	30.00		5-10-2023 03:45:46 PM		19-10-2023 03:45:46 PM			Audit Trail
CL/2023/10/V1/004452	Claim	Damage	MMATRIX SDN BHD	Credit Account	ZND169591236035	No	Force Majeure	Express	Pending Responsible Staff Details	559.00	200.00	5-10-2023 02:09:03 PM	10-11-2023 03:21:53 PM	19-10-2023 02:09:03 PM	8-11-2023 03:19:13 AM		Audit Trail
CL/2023/10/V1/004451	Claim	Damage	Ling Nature	Credit Account	ZND169591059009	No	Force Majeure	Express	Pending Responsible Staff Details	198.00	198.00	5-10-2023 11:04:55 AM	10-11-2023 03:24:50 PM	19-10-2023 11:04:55 AM	8-11-2023 03:22:01 AM		Audit Trail
CL/2023/10/V1/004450	Claim	Damage	Ling Nature	Credit Account	ZND169589950707	No	Force Majeure	Express	Pending Responsible Staff Details	198.00	198.00	5-10-2023 11:02:02 AM	9-11-2023 09:26:42 AM	19-10-2023 11:02:02 AM	7-11-2023 09:20:33 AM		Audit Trail
CL/2023/10/V1/004449	Claim	Damage	ANNIE TANG	Prepaid Account	ZND169590731609				Rejected	291.70		4-10-2023 06:41:04 PM		18-10-2023 06:41:04 PM			Audit Trail
CL/2023/10/V1/004448	Claim	Lost	Fatmama Bakery Sdn Bhd	Credit Account	ZND169451730536	No	Hub/Depo/ Station Handling Issue	Express	Pending Responsible Staff Details	0.00	145.80	4-10-2023 11:19:43 AM	26-11-2023 05:54:23 PM	18-10-2023 11:19:43 AM	24-11-2023 05:51:17 AM		Audit Trail
CL/2023/10/V1/004447	Claim	Damage	Tengweif It Sdn. Bhd	Credit Account	ZND169445413131	No	Hub/Depo/ Station Handling Issue	Express	Pending Responsible Staff Details	200.00	200.00	4-10-2023 10:56:09 AM	1-11-2023 09:53:23 AM	18-10-2023 10:56:09 AM	30-10-2023 09:45:49 AM		Audit Trail
CL/2023/10/V1/004446	Claim	Lost	OOI TEK CHENG TEXTILE SDN BHD	Credit Account	CND169450532438001	No	Hub/Depo/ Station Handling Issue	Express	Pending Responsible Staff Details	753.70	200.00	4-10-2023 10:55:29 AM	19-11-2023 10:24:34 AM	18-10-2023 10:55:29 AM	17-11-2023 10:24:22 AM		Audit Trail
CL/2023/10/V1/004445	Claim	Damage	VARIOUS FURNITURE SDN BHD	Credit Account	ZND169589574354	No	Force Majeure	Express	Pending Responsible Staff Details	49.99	49.99	4-10-2023 09:58:37 AM	17-11-2023 06:34:02 PM	18-10-2023 09:58:37 AM	15-11-2023 06:18:40 AM		Audit Trail
CL/2023/10/V1/004444	Claim	Lost	LIKE BUG SDN BHD	Prepaid Account	ZND168981206894	No	Hub/Depo/ Station Handling Issue	Express	Pending Responsible Staff Details	68.20	68.20	3-10-2023 05:23:12 PM	7-12-2023 04:50:10 PM	17-10-2023 05:23:12 PM	5-12-2023 04:45:46 AM		Audit Trail
CL/2023/10/V1/004443	Claim	Damage	VIVA88	Credit Account	ZND169588589175	No	Hub/Depo/ Station Handling Issue	Express	Rejected	39.90		3-10-2023 03:20:04 PM		17-10-2023 03:20:04 PM			Audit Trail
CL/2023/10/V1/004442	Claim	Damage	U & ME Electrical Sdn Bhd	Credit Account	ZND169449348552				Rejected	2959.00		3-10-2023 01:39:54 PM		17-10-2023 01:39:54 PM			Audit Trail
CL/2023/10/V1/004441	Claim	Damage	SHARON LIM	Credit Account	ZND169588861943	No	Force Majeure	Express	Pending Responsible Staff Details	200.00	200.00	3-10-2023 12:12:23 PM	7-12-2023 04:55:24 PM	17-10-2023 12:12:23 PM	5-12-2023 04:45:50 AM		Audit Trail

CL/2023/10/V1/004440	Claim	Damage	MY LABORATORIES & SERVICES	Credit Account	ZND169451826956				Rejected	440.00		3-10-2023 10:59:21 AM		17-10-2023 10:59:21 AM			Audit Trail
CL/2023/10/V1/004439	Claim	Damage	SPF HOME DECO SDN BHD	Credit Account	ZND169588352823	No	Force Majeure	Express	Rejected	60.00		3-10-2023 10:03:57 AM		17-10-2023 10:03:57 AM			Audit Trail
CL/2023/10/V1/004438	Claim	Damage	KETO SDN BHD	Credit Account	ZND169588482780	No	Force Majeure	Express	Rejected	580.00		2-10-2023 05:32:55 PM		16-10-2023 05:32:55 PM			Audit Trail
CL/2023/10/V1/004437	Claim	Damage	AIK HOE	Credit Account	ZND169452400902	No	Force Majeure	Express	Rejected	200.00		2-10-2023 05:15:00 PM		16-10-2023 05:15:00 PM			Audit Trail
CL/2023/10/V1/004436	Claim	Damage	SPF HOME DECO SDN BHD	Credit Account	ZND169448249157	No	Force Majeure	Express	Pending Responsible Staff Details	80.00	80.00	2-10-2023 04:12:48 PM	17-11-2023 05:54:22 PM	16-10-2023 04:12:48 PM	15-11-2023 05:46:46 AM		Audit Trail
CL/2023/10/V1/004435	Claim	Delay Delivery Premium Parcel	Wong XiaoQi	Credit Account	ZND169588278826	No	Hub/Depo/ Station Handling Issue	Premium	Pending by Operation	95.00		2-10-2023 02:57:36 PM	5-10-2023 10:40:51 AM	16-10-2023 02:57:36 PM			Audit Trail
CL/2023/10/V1/004434	Claim	Damage	ATMUA FURNISHING (M) SDN BHD	Credit Account	CND169573976010001	No	Force Majeure	Express	Pending Responsible Staff Details and Pending Upload Payment from Insurance Company	999.00	200.00	2-10-2023 12:39:10 PM		16-10-2023 12:39:10 PM			Audit Trail
CL/2023/10/V1/004433	Claim	Damage	LIKE BUG SDN BHD	Prepaid Account	ZND169444915971	No	Force Majeure	Express	Rejected	210.00		2-10-2023 11:05:58 AM		16-10-2023 11:05:58 AM			Audit Trail
CL/2023/10/V1/004432	Claim	Lost	PENI CONCEPT STORE	Credit Account	ZND169447014077	No	Hub/Depo/ Station Handling Issue	Express	Rejected	213.74		2-10-2023 10:42:09 AM		16-10-2023 10:42:09 AM			Audit Trail
CL/2023/10/V1/004431	Claim	Lost	MMAG DIGITAL SDN BHD	Credit Account	ZND169450530083	No	Hub/Depo/ Station Handling Issue	Express	Pending Responsible Staff Details	50.00	50.00	2-10-2023 09:33:38 AM	17-12-2023 11:43:35 AM	16-10-2023 09:33:38 AM	15-12-2023 11:33:00 AM		Audit Trail
CL/2023/10/V1/004430	Claim	Damage	SPF HOME DECO SDN BHD	Credit Account	ZND169452359040	No	Force Majeure	Express	Pending Responsible Staff Details	100.00	100.00	1-10-2023 11:27:12 AM	8-11-2023 02:02:44 PM	15-10-2023 11:27:12 AM	6-11-2023 02:00:16 AM		Audit Trail
CL/2023/10/V1/004429	Claim	Damage	SPF HOME DECO SDN BHD	Credit Account	ZND169574177898	No	Force Majeure	Express	Rejected	30.00		1-10-2023 09:25:33 AM		15-10-2023 09:25:33 AM			Audit Trail

CL/2023/09/V2/004416	Appeal	Damage	SELF CONCEPT ENTERPRISE	Credit Account	CND169451754617001	No	Hub/Depo/ Station Handling Issue	Express	Completed	200.00	200.00	27-9-2023 02:52:48 PM		11-10-2023 02:52:48 PM	27-11-2023 10:14:44 AM	27-11-2023 10:16:49 AM	Audit Trail
CL/2023/09/V2/004403	Appeal	Missing	ALLIED PARCEL COURIER SERVICE	Credit Account	ZND169449536560	No	Hub/Depo/ Station Handling Issue	Express	Completed	200.00	200.00	25-9-2023 04:17:00 PM		9-10-2023 04:17:00 PM	5-10-2023 10:25:21 AM	5-10-2023 10:28:53 AM	Audit Trail
CL/2023/09/V2/004385	Appeal	Damage	SOH KER LEE	Cash	ZND169447964099	No	Force Majeure	Express	Completed	158.00	158.00	21-9-2023 11:59:14 AM		5-10-2023 11:59:14 AM	15-11-2023 06:16:38 AM	15-11-2023 06:17:47 PM	Audit Trail
CL/2023/09/V2/004367	Appeal	Delay Delivery Premium Parcel	Jean Kee	Prepaid Account	ZND169445365423	No	Misrouted Issue	Premium	Completed	100.00	100.00	19-9-2023 03:05:37 PM		3-10-2023 03:05:37 PM	7-11-2023 09:34:02 AM	7-11-2023 10:09:03 AM	Audit Trail
CL/2023/09/V2/004365	Appeal	Damage	Aqil Uzair	Credit Account	ZND169446428493	No	Force Majeure	Express	Completed	40.00	40.00	19-9-2023 01:03:24 PM		3-10-2023 01:03:24 PM	5-10-2023 02:23:19 AM	5-10-2023 02:25:05 PM	Audit Trail
CL/2023/09/V2/004354	Appeal	Damage	PUSAT PERABUT SMH	Credit Account	ZND169352005719	No	Force Majeure	Express	Completed	200.00	200.00	14-9-2023 04:44:00 PM		28-9-2023 04:44:00 PM	9-11-2023 09:48:31 AM	9-11-2023 09:51:33 AM	Audit Trail
CL/2023/09/V2/004346	Appeal	Damage	SHANDON BIRTNEST	Credit Account	ZND169444428723	No	Driver Issue	FreshBox	Completed	200.00	200.00	13-9-2023 09:24:07 PM		27-9-2023 09:24:07 PM	5-10-2023 03:19:35 AM	5-10-2023 03:20:23 PM	Audit Trail
CL/2023/09/V2/004316	Appeal	Damage	Aiman Farhan Bin Abdul Rahman	Credit Account	ZND169349593496	No	Hub/Depo/ Station Handling Issue	Express	Completed	200.00	200.00	7-9-2023 02:49:01 PM		21-9-2023 02:49:01 PM	29-9-2023 09:56:03 AM	29-9-2023 09:56:26 AM	Audit Trail
CL/2023/09/V2/004312	Appeal	Damage	Noorhatini Binti Khazali	Credit Account	ZND169348013179	No	Hub/Depo/ Station Handling Issue	Express	Completed	128.00	128.00	6-9-2023 05:07:44 PM		20-9-2023 05:07:44 PM	5-10-2023 02:14:22 AM	5-10-2023 02:14:51 PM	Audit Trail
CL/2023/09/V2/004310	Appeal	Delay Delivery Premium Parcel	Sue	Credit Account	ZND169348314566	No	Logistic IT System Issue	Premium	Completed	100.00	100.00	6-9-2023 03:27:09 PM		20-9-2023 03:27:09 PM	19-10-2023 04:24:29 AM	19-10-2023 04:24:54 PM	Audit Trail
CL/2023/09/V2/004303	Appeal	Damage	NORTHERN	Prepaid Account	ZND169160319503	No	Force Majeure	Express	Completed	200.00	200.00	4-9-2023 04:58:20 PM		18-9-2023 04:58:20 PM	26-9-2023 09:37:56 AM	26-9-2023 09:42:07 AM	Audit Trail
CL/2023/09/V1/004428	Claim	Lost	Law Yin Ling	Credit Account	ZND169447688469				Rejected	89.00		30-9-2023 03:07:37 PM		14-10-2023 03:07:37 PM			Audit Trail
CL/2023/09/V1/004427	Claim	Lost	TIN HEN MING	Credit Account	ZND169450075744	No	Hub/Depo/ Station Handling Issue	Value Pack	Info Incomplete	1300.00		30-9-2023 02:19:17 PM		14-10-2023 02:19:17 PM			Audit Trail
CL/2023/09/V1/004426	Claim	Damage	COLOR LIFE SDN BHD	Cash	ZND169574751463				Rejected	150.00		30-9-2023 11:19:15 AM		14-10-2023 11:19:15 AM			Audit Trail

CL/2023/09/V1/004425	Claim	Damage	U & ME Electrical Sdn Bhd	Credit Account	ZND169350127345				Rejected	1329.00		30-9-2023 10:32:51 AM		14-10-2023 10:32:51 AM			Audit Trail
CL/2023/09/V1/004424	Claim	Damage	PP HOME FURNITURE (M) SDN. BHD.	Credit Account	ZND169451582173	No	Force Majeure	Express	Rejected	200.00		29-9-2023 04:54:55 PM		13-10-2023 04:54:55 PM			Audit Trail
CL/2023/09/V1/004423	Claim	Delay Delivery Premium Parcel	Grace khayathiri devi a/p hari lall	Credit Account	ZND169452117022				Rejected	0.00		29-9-2023 04:05:56 PM		13-10-2023 04:05:56 PM			Audit Trail
CL/2023/09/V1/004422	Claim	Lost	MMATRIX SDN BHD	Credit Account	ZND169452358227	No	Hub/Depo/ Station Handling Issue	Express	Pending Responsible Staff Details	4899.00	200.00	29-9-2023 02:20:48 PM	30-11-2023 02:12:19 PM	13-10-2023 02:20:48 PM	28-11-2023 02:08:05 AM		Audit Trail
CL/2023/09/V1/004421	Claim	Lost	pusat perabut smh	Prepaid Account	ZND169449530155	No	Hub/Depo/ Station Handling Issue	Express	Rejected	200.00		28-9-2023 03:31:40 PM		12-10-2023 03:31:40 PM			Audit Trail
CL/2023/09/V1/004420	Claim	Damage	CM Wan	Credit Account	ZND169452182907	No	Force Majeure	Express	Pending Responsible Staff Details	118.72	118.72	28-9-2023 02:49:29 PM	26-11-2023 10:27:17 AM	12-10-2023 02:49:29 PM	24-11-2023 10:25:32 AM		Audit Trail
CL/2023/09/V1/004419	Claim	Damage FreshBox	Haryani Binti Awang	Prepaid Account	ZND169450984251	No	Hub/Depo/ Station Handling Issue	FreshBox	Rejected	180.00		28-9-2023 01:26:21 PM		12-10-2023 01:26:21 PM			Audit Trail
CL/2023/09/V1/004418	Claim	Lost	ENGHONG ELECTRICAL & MEDICAL SDN BHD	Prepaid Account	ZND169445138126	No	Hub/Depo/ Station Handling Issue	Express	Pending Responsible Staff Details	372.44	244.20	28-9-2023 10:14:58 AM	17-11-2023 06:08:55 PM	12-10-2023 10:14:58 AM	15-11-2023 05:59:13 AM		Audit Trail
CL/2023/09/V1/004417	Claim	Damage	CM wan	Credit Account	ZND169449391718	No	Force Majeure	Express	Rejected	215.73		27-9-2023 05:45:09 PM		11-10-2023 05:45:09 PM			Audit Trail
CL/2023/09/V1/004416	Claim	Damage	SELF CONCEPT ENTERPRISE	Credit Account	CND1694517546170001	No	Hub/Depo/ Station Handling Issue	Express	Pending Responsible Staff Details	1382.40	200.00	27-9-2023 02:52:48 PM	29-11-2023 10:18:46 AM	11-10-2023 02:52:48 PM	27-11-2023 10:17:42 AM		Audit Trail
CL/2023/09/V1/004415	Claim	Lost	PENI CONCEPT STORE	Credit Account	ZND169447072824	No	Driver Issue	Express	Pending Responsible Staff Details	104.20	104.20	27-9-2023 11:33:04 AM	8-11-2023 02:40:28 PM	11-10-2023 11:33:04 AM	6-11-2023 02:37:08 AM		Audit Trail
CL/2023/09/V1/004414	Claim	Damage	Wong Phui Kee	Credit Account	ZND169451734824				Rejected	0.00		26-9-2023 11:13:35 PM		10-10-2023 11:13:35 PM			Audit Trail
CL/2023/09/V1/004413	Claim	Damage	Wong Phui Kee	Credit Account	ZND169451720254				Rejected	16.00		26-9-2023 10:53:26 PM		10-10-2023 10:53:26 PM			Audit Trail

CL/2023/09/V1/004412	Claim	Damage	Ceva Logistics (M) Sdn Bhd	Credit Account	ZND169448762434	No	Force Majeure	Express	Pending Responsible Staff Details	0.00	200.00	26-9-2023 10:33:55 PM	12-10-2023 09:39:39 AM	10-10-2023 10:33:55 PM	10-10-2023 09:35:08 AM		Audit Trail
CL/2023/09/V1/004411	Claim	Damage	Ceva Logistics (M) Sdn Bhd	Credit Account	ZND169448643306	No	Force Majeure	Express	Pending Responsible Staff Details	0.00	200.00	26-9-2023 10:29:14 PM	12-10-2023 09:45:36 AM	10-10-2023 10:29:14 PM	10-10-2023 09:39:50 AM		Audit Trail
CL/2023/09/V1/004410	Claim	Damage	Ceva Logistics (M) Sdn Bhd	Credit Account	ZND169448642897	No	Force Majeure	Express	Pending Responsible Staff Details	0.00	109.00	26-9-2023 10:26:37 PM	12-10-2023 09:52:04 AM	10-10-2023 10:26:37 PM	10-10-2023 09:46:32 AM		Audit Trail
CL/2023/09/V1/004409	Claim	Damage	Ceva Logistics (M) Sdn Bhd	Credit Account	ZND169349328432	No	Force Majeure	Express	Pending Responsible Staff Details	0.00	200.00	26-9-2023 10:22:59 PM	12-10-2023 09:57:15 AM	10-10-2023 10:22:59 PM	10-10-2023 09:52:13 AM		Audit Trail
CL/2023/09/V1/004408	Claim	Lost	Tan Hwee Woon	Cash	ZND169447318441				Rejected	0.00		26-9-2023 11:51:40 AM		10-10-2023 11:51:40 AM			Audit Trail
CL/2023/09/V1/004407	Claim	Damage	TORENZO IL SDN BHD	Credit Account	ZND169156691286	No	Force Majeure	Express	Pending Responsible Staff Details	160.00	160.00	26-9-2023 11:29:40 AM	11-10-2023 02:12:47 PM	10-10-2023 11:29:40 AM	9-10-2023 02:02:16 AM		Audit Trail
CL/2023/09/V1/004406	Claim	Lost	CHAN YENYEE	Credit Account	350994003042				Rejected	174.50		26-9-2023 10:50:51 AM		10-10-2023 10:50:51 AM			Audit Trail
CL/2023/09/V1/004405	Claim	Damage	AES SALES & SERVICE SDN BHD	Credit Account	ZND169450494408	No	Force Majeure	Express	Pending Responsible Staff Details	200.00	200.00	25-9-2023 06:00:10 PM	1-11-2023 10:01:54 AM	9-10-2023 06:00:10 PM	30-10-2023 09:49:44 AM		Audit Trail
CL/2023/09/V1/004404	Claim	Damage	CM Wan	Credit Account	ZND169450120086				Rejected	292.01		25-9-2023 04:51:51 PM		9-10-2023 04:51:51 PM			Audit Trail
CL/2023/09/V1/004403	Claim	Missing Content	ALLIED PARCEL COURIER SERVICE	Credit Account	ZND169449536560	No	Hub/Depo/ Station Handling Issue	Express	Pending Responsible Staff Details and Pending Upload Payment from Insurance Company	880.00	200.00	25-9-2023 04:17:00 PM		9-10-2023 04:17:00 PM			Audit Trail
CL/2023/09/V1/004402	Claim	Damage	JETPHARMA SDN BHD	Credit Account	ZND169348084872	No	Force Majeure	Express	Pending Responsible Staff Details	0.00	200.00	25-9-2023 12:12:18 PM	12-10-2023 10:10:07 AM	9-10-2023 12:12:18 PM	10-10-2023 10:04:36 AM		Audit Trail
CL/2023/09/V1/004401	Claim	Delay Delivery Premium Parcel	Chen wen jian	Credit Account	ZND169449760903				Rejected	100.00		25-9-2023 11:00:19 AM		9-10-2023 11:00:19 AM			Audit Trail

CL/2023/09/V1/004400	Claim	Delay Delivery Premium Parcel	yoga ong	Credit Account	ZND169447525399				Rejected	100.00		25-9-2023 10:57:09 AM		9-10-2023 10:57:09 AM			Audit Trail
CL/2023/09/V1/004399	Claim	Lost	MMATRIX SDN BHD	Credit Account	ZND169444654597	No	Hub/Depo/ Station Handling Issue	Express	Pending Responsible Staff Details	699.00	200.00	25-9-2023 09:40:24 AM	28-1-2024 03:47:55 PM	9-10-2023 09:40:24 AM	26-1-2024 03:45:14 AM		Audit Trail
CL/2023/09/V1/004398	Claim	Damage	SPF HOME DECO SDN BHD	Credit Account	ZND169447511897				New	90.00		24-9-2023 04:14:09 PM	26-9-2023 11:16:49 AM	8-10-2023 04:14:09 PM			Audit Trail
CL/2023/09/V1/004397	Claim	Damage	CM wan	Credit Account	ZND169447205673				Rejected	275.73		23-9-2023 06:45:09 PM		7-10-2023 06:45:09 PM			Audit Trail
CL/2023/09/V1/004396	Claim	Delay Delivery Premium Parcel	MAILHUB SDN BHD	Credit Account	ZND169449760903				Rejected	100.00		23-9-2023 06:03:49 PM		7-10-2023 06:03:49 PM			Audit Trail
CL/2023/09/V1/004395	Claim	Damage	Chen Wan Chin	Credit Account	ZND169447242777				Rejected	205.00		23-9-2023 10:43:49 AM		7-10-2023 10:43:49 AM			Audit Trail
CL/2023/09/V1/004394	Claim	Delay Delivery Premium Parcel	Jane	Prepaid Account	ZND169346792458				Rejected	100.00		22-9-2023 05:52:22 PM		6-10-2023 05:52:22 PM			Audit Trail
CL/2023/09/V1/004393	Claim	Lost	PACKNPOST2U SDN BHD	Credit Account	900900536045	No	Hub/Depo/ Station Handling Issue	Express	Pending Responsible Staff Details	1200.00	200.00	22-9-2023 03:43:45 PM	1-11-2023 10:06:38 AM	6-10-2023 03:43:45 PM	30-10-2023 10:02:35 AM		Audit Trail
CL/2023/09/V1/004392	Claim	Delay Delivery Premium Parcel	Yen Yee	Cash	ZND168724037631				Rejected	100.00		22-9-2023 02:13:10 PM		6-10-2023 02:13:10 PM			Audit Trail
CL/2023/09/V1/004391	Claim	Delay Delivery Premium Parcel	KELVIN CHANG	Cash	ZND169449256741	No	Hub/Depo/ Station Handling Issue	Premium	Pending Responsible Staff Details	1526.90	100.00	22-9-2023 11:21:55 AM	13-10-2023 05:56:29 PM	6-10-2023 11:21:55 AM	11-10-2023 05:49:16 AM		Audit Trail
CL/2023/09/V1/004390	Claim	Lost	SUMOPACK SDN. BHD	Credit Account	CND169346915284003	No	Hub/Depo/ Station Handling Issue	Express	Pending Responsible Staff Details	117.00	97.00	22-9-2023 10:57:36 AM	12-10-2023 10:01:27 AM	6-10-2023 10:57:36 AM	10-10-2023 09:57:25 AM		Audit Trail
CL/2023/09/V1/004389	Claim	Damage	HJ EXPRESS	Credit Account	ZND169446814289				Rejected	855.00		22-9-2023 10:38:10 AM		6-10-2023 10:38:10 AM			Audit Trail
CL/2023/09/V1/004388	Claim	Delay Delivery Premium Parcel	Law Yin Ling	Credit Account	ZND169447688469	No	Hub/Depo/ Station Handling Issue	Premium	Rejected	89.00		21-9-2023 04:28:53 PM		5-10-2023 04:28:53 PM			Audit Trail

CL/2023/09/V1/004387	Claim	Damage	SPF HOME DECO SDN BHD	Credit Account	ZND169445869662	No	Force Majeure	Express	Pending Responsible Staff Details	25.00	25.00	21-9-2023 04:28:14 PM	3-12-2023 12:02:09 PM	5-10-2023 04:28:14 PM	1-12-2023 11:59:47 AM		Audit Trail
CL/2023/09/V1/004386	Claim	Lost	SPF HOME DECO SDN BHD	Credit Account	ZND169351716234	No	Hub/Depo/ Station Handling Issue	Express	Pending Responsible Staff Details	121.00	121.00	21-9-2023 03:53:38 PM	18-10-2023 01:53:04 PM	5-10-2023 03:53:38 PM	16-10-2023 01:48:57 AM		Audit Trail
CL/2023/09/V1/004385	Claim	Damage	SOH KER LEE	Cash	ZND169447964099	No	Force Majeure	Express	Pending Responsible Staff Details	158.00	158.00	21-9-2023 11:59:14 AM	17-11-2023 06:16:03 PM	5-10-2023 11:59:14 AM	15-11-2023 06:09:34 AM		Audit Trail
CL/2023/09/V1/004384	Claim	Lost	ABNER BEAUTY	Credit Account	ZND169160170821	No	Hub/Depo/ Station Handling Issue	Express	Rejected	200.00		21-9-2023 10:59:01 AM		5-10-2023 10:59:01 AM			Audit Trail
CL/2023/09/V1/004383	Claim	Lost	MMAG DIGITAL SDN BHD	Credit Account	ZND169447375437	No	Hub/Depo/ Station Handling Issue	Express	Pending Responsible Staff Details	50.00	50.00	21-9-2023 09:23:02 AM	7-10-2023 11:28:13 AM	5-10-2023 09:23:02 AM	5-10-2023 11:21:18 AM		Audit Trail
CL/2023/09/V1/004382	Claim	Lost	Chin Lee Pinggan Mangkuk	Credit Account	ZND169352912543	No	Hub/Depo/ Station Handling Issue	Express	Pending Responsible Staff Details	89.00	89.00	20-9-2023 07:32:04 PM	13-10-2023 05:58:31 PM	4-10-2023 07:32:04 PM	11-10-2023 05:56:33 AM		Audit Trail
CL/2023/09/V1/004381	Claim	Delay Delivery Premium Parcel	LEE XING HONG	Prepaid Account	ZND169445654787				Rejected	0.00		20-9-2023 07:13:58 PM		4-10-2023 07:13:58 PM			Audit Trail
CL/2023/09/V1/004380	Claim	Damage	CM Wan	Credit Account	ZND169448003605	No	Force Majeure	Express	Pending Responsible Staff Details	38.72	38.72	20-9-2023 04:26:34 PM	13-10-2023 06:02:08 PM	4-10-2023 04:26:34 PM	11-10-2023 05:59:28 AM		Audit Trail
CL/2023/09/V1/004379	Claim	Lost	SPF HOME DECO SDN BHD	Credit Account	ZND169351096350	No	Hub/Depo/ Station Handling Issue	Express	Pending Responsible Staff Details	117.00	117.00	20-9-2023 04:20:41 PM	18-10-2023 01:58:22 PM	4-10-2023 04:20:41 PM	16-10-2023 01:53:22 AM		Audit Trail
CL/2023/09/V1/004378	Claim	Delay Delivery Premium Parcel	aiko yumi x3+2	Prepaid Account	ZND169447626478	No	Hub/Depo/ Station Handling Issue	Premium	Rejected	100.00		20-9-2023 03:43:02 PM		4-10-2023 03:43:02 PM			Audit Trail
CL/2023/09/V1/004377	Claim	Damage FreshBox	Cida Wen	Credit Account	ZND169447955974	No	Hub/Depo/ Station Handling Issue	Express	Rejected	299.00		20-9-2023 03:06:17 PM		4-10-2023 03:06:17 PM			Audit Trail
CL/2023/09/V1/004376	Claim	Damage	Hallmark Furniture Sdn Bhd	Credit Account	ZND169348579156	No	Force Majeure	Express	Pending Responsible Staff Details	260.00	200.00	20-9-2023 11:16:25 AM	3-11-2023 03:05:27 PM	4-10-2023 11:16:25 AM	1-11-2023 03:01:42 AM		Audit Trail
CL/2023/09/V1/004375	Claim	Damage	MIKAF MAJU ENT	Credit Account	ZND169447615229				Rejected	231.00		20-9-2023 10:38:05 AM		4-10-2023 10:38:05 AM			Audit Trail

CL/2023/09/V1/004374	Claim	Damage	HJ EXPRESS	Credit Account	ZND169447212329	No	Force Majeure	Express	Rejected	38.00		19-9-2023 08:50:00 PM		3-10-2023 08:50:00 PM			Audit Trail
CL/2023/09/V1/004373	Claim	Lost	JEFF T.A	Cash	ZND169446647252	No	Hub/Depo/ Station Handling Issue	Express	Pending Responsible Staff Details	198.00	198.00	19-9-2023 06:27:41 PM	26-11-2023 11:16:55 AM	3-10-2023 06:27:41 PM	24-11-2023 11:11:23 AM		Audit Trail
CL/2023/09/V1/004372	Claim	Damage	SPF HOME DECO SDN BHD	Credit Account	ZND169445884580	No	Force Majeure	Express	Pending Responsible Staff Details	60.00	60.00	19-9-2023 05:28:22 PM	4-10-2023 11:16:50 AM	3-10-2023 05:28:22 PM	2-10-2023 11:16:15 AM		Audit Trail
CL/2023/09/V1/004371	Claim	Damage	CM wan	Credit Account	ZND169445675577	No	Force Majeure	Express	Pending Responsible Staff Details	375.73	200.00	19-9-2023 05:16:22 PM	1-11-2023 11:18:59 AM	3-10-2023 05:16:22 PM	30-10-2023 11:18:32 AM		Audit Trail
CL/2023/09/V1/004370	Claim	Lost	PACKNPOST2U SDN BHD	Credit Account	900900537596	No	Hub/Depo/ Station Handling Issue	Express	Rejected	118.00		19-9-2023 05:02:28 PM		3-10-2023 05:02:28 PM			Audit Trail
CL/2023/09/V1/004369	Claim	Damage	Kai Xiang Yeo	Credit Account	ZND169348608238				Rejected	349.00		19-9-2023 04:21:59 PM		3-10-2023 04:21:59 PM			Audit Trail
CL/2023/09/V1/004368	Claim	Damage	Kai Xiang Yeo	Credit Account	ZND169352370183				Rejected	330.00		19-9-2023 04:16:17 PM		3-10-2023 04:16:17 PM			Audit Trail
CL/2023/09/V1/004367	Claim	Delay Delivery Premium Parcel	Jean Kee	Prepaid Account	ZND169445365423	No	Misrouted Issue	Premium	Pending Responsible Staff Details	100.00	100.00	19-9-2023 03:05:37 PM	29-11-2023 10:38:27 AM	3-10-2023 03:05:37 PM	27-11-2023 10:38:07 AM		Audit Trail
CL/2023/09/V1/004366	Claim	Damage	CM wan	Credit Account	ZND169444909895	No	Force Majeure	Express	Pending Responsible Staff Details	300.00	200.00	19-9-2023 01:38:45 PM	13-10-2023 06:04:23 PM	3-10-2023 01:38:45 PM	11-10-2023 06:02:37 AM		Audit Trail
CL/2023/09/V1/004365	Claim	Damage	Aqil Uzair	Credit Account	ZND169446428493	No	Force Majeure	Express	Pending Responsible Staff Details and Pending Upload Payment from Insurance Company	40.00	40.00	19-9-2023 01:03:24 PM		3-10-2023 01:03:24 PM			Audit Trail
CL/2023/09/V1/004364	Claim	Damage	SPECTRUM VIEW SDN BHD	Credit Account	ZND169445135354	No	Hub/Depo/ Station Handling Issue	Express	Pending Responsible Staff Details	430.71	200.00	19-9-2023 11:26:24 AM	11-11-2023 10:01:39 AM	3-10-2023 11:26:24 AM	9-11-2023 09:52:56 AM		Audit Trail
CL/2023/09/V1/004363	Claim	Damage	Anna Bakes Kitchen Anna	Credit Account	ZND169445709166	No	Hub/Depo/ Station Handling Issue	Express	Pending Responsible Staff Details	57.00	57.00	19-9-2023 09:04:36 AM	5-10-2023 02:40:09 PM	3-10-2023 09:04:36 AM	3-10-2023 02:35:37 AM		Audit Trail

CL/2023/09/V1/004362	Claim	Lost	VARIOUS FURNITURE SDN BHD	Credit Account	ZND169350413844	No	Hub/Depo/ Station Handling Issue	Express	Rejected	102.29		18-9-2023 05:15:28 PM		2-10-2023 05:15:28 PM			Audit Trail
CL/2023/09/V1/004361	Claim	Delay Delivery Premium Parcel	SOFAMAN N SDN BHD	Credit Account	ZND169446178329	No	Hub/Depo/ Station Handling Issue	Premium	Pending Responsible Staff Details	288.00	100.00	18-9-2023 03:39:10 PM	18-10-2023 10:06:14 AM	2-10-2023 03:39:10 PM	16-10-2023 09:57:33 AM		Audit Trail
CL/2023/09/V1/004360	Claim	Lost	HAWK MOKITER BUNDLE	Prepaid Account	ZND169323888532	No	Hub/Depo/ Station Handling Issue	Express	Pending Responsible Staff Details	0.00	200.00	18-9-2023 02:08:40 PM	13-10-2023 06:09:45 PM	2-10-2023 02:08:40 PM	11-10-2023 06:07:05 AM		Audit Trail
CL/2023/09/V1/004359	Claim	Lost	MMAG DIGITAL SDN BHD	Credit Account	ZND168980203702	No	Hub/Depo/ Station Handling Issue	Express	Pending Responsible Staff Details	50.00	50.00	18-9-2023 12:58:45 PM	4-1-2024 04:05:26 PM	2-10-2023 12:58:45 PM	2-1-2024 03:45:26 AM		Audit Trail
CL/2023/09/V1/004358	Claim	Lost	MMAG DIGITAL SDN BHD	Credit Account	ZND168724550222	No	Hub/Depo/ Station Handling Issue	Express	Rejected	50.00		18-9-2023 12:56:27 PM		2-10-2023 12:56:27 PM			Audit Trail
CL/2023/09/V1/004357	Claim	Damage	Home direct group sdn bhd	Credit Account	ZND169351595587	No	Hub/Depo/ Station Handling Issue	Express	Rejected	370.00		16-9-2023 04:36:10 PM		30-9-2023 04:36:10 PM			Audit Trail
CL/2023/09/V1/004356	Claim	Damage	ASJ Solutions Sdn Bhd	Credit Account	ZND169352271831	No	Force Majeure	Express	Pending Responsible Staff Details	265.00	200.00	15-9-2023 12:55:03 PM	7-10-2023 11:45:36 AM	29-9-2023 12:55:03 PM	5-10-2023 11:42:54 AM		Audit Trail
CL/2023/09/V1/004355	Claim	Damage	K&N CABINET FURNITURES	Credit Account	ZND169347753236				Rejected	398.00		15-9-2023 11:49:00 AM		29-9-2023 11:49:00 AM			Audit Trail
CL/2023/09/V1/004354	Claim	Damage	PUSAT PERABUT SMH	Credit Account	ZND169352005719	No	Force Majeure	Express	Pending Responsible Staff Details	499.00	200.00	14-9-2023 04:44:00 PM	11-11-2023 09:52:28 AM	28-9-2023 04:44:00 PM	9-11-2023 09:52:05 AM		Audit Trail
CL/2023/09/V1/004353	Claim	Damage	SPF HOME DECO SDN BHD	Credit Account	RTSZND1693481367 17	No	Force Majeure	Express	Pending Responsible Staff Details	40.00	40.00	14-9-2023 04:43:14 PM	7-10-2023 10:40:36 AM	28-9-2023 04:43:14 PM	5-10-2023 10:32:09 AM		Audit Trail
CL/2023/09/V1/004352	Claim	Damage	SPF HOME DECO SDN BHD	Credit Account	ZND169351938773	No	Force Majeure	Express	Pending Responsible Staff Details	25.00	25.00	14-9-2023 04:25:58 PM	7-10-2023 10:47:37 AM	28-9-2023 04:25:58 PM	5-10-2023 10:40:40 AM		Audit Trail
CL/2023/09/V1/004351	Claim	Lost	GT SUCCESS GLOBAL TRADING	Credit Account	CND16934787785700 1	No	Hub/Depo/ Station Handling Issue	Express	Info Incomplete	150.00		14-9-2023 01:46:03 PM		28-9-2023 01:46:03 PM			Audit Trail
CL/2023/09/V1/004350	Claim	Damage	NGO TAU CHOON	Cash	ZND169351501052				Rejected	116.00		14-9-2023 01:08:57 PM		28-9-2023 01:08:57 PM			Audit Trail

CL/2023/09/V1/004349	Claim	Missing Content	Doraa Online Marketing	Credit Account	ZIN1691540546 63	No	Hub/Depo/ Station Handling Issue	Express	Pending by Operation	129.00		14-9-2023 12:03:27 PM	24-9-2023 11:19:08 AM	28-9-2023 12:03:27 PM			Audit Trail
CL/2023/09/V1/004348	Claim	Damage	Azimah Saptu	Credit Account	ZND169351703227				Info Incomplete	100.00		14-9-2023 11:12:35 AM	6-10-2023 08:19:41 PM	28-9-2023 11:12:35 AM			Audit Trail
CL/2023/09/V1/004347	Claim	Lost	TIU WE HUAT	Cash	ZND168982452641	No	Hub/Depo/ Station Handling Issue	Express	Rejected	240.00		14-9-2023 11:00:28 AM		28-9-2023 11:00:28 AM			Audit Trail
CL/2023/09/V1/004346	Claim	Damage	SHANDON BIRTNEST	Credit Account	ZND169444428723	No	Driver Issue	FreshBox	Pending Responsible Staff Details and Pending Upload Payment from Insurance Company	1246.00	200.00	13-9-2023 09:24:07 PM		27-9-2023 09:24:07 PM			Audit Trail
CL/2023/09/V1/004345	Claim	Damage	VENICE VETERINARY CLINIC SDN. BHD.	Prepaid Account	ZND169349843942				Rejected	220.00		13-9-2023 01:58:32 PM		27-9-2023 01:58:32 PM			Audit Trail
CL/2023/09/V1/004344	Claim	Damage	VENICE VETERINARY CLINIC SDN. BHD.	Prepaid Account	ZND169352255879	No	Force Majeure	Express	Rejected	180.00		13-9-2023 12:07:10 PM		27-9-2023 12:07:10 PM			Audit Trail
CL/2023/09/V1/004343	Claim	Lost	Sky Fortune Logistics	Cash	ZND169347484895	No	Hub/Depo/ Station Handling Issue	Express	Rejected	100.00		13-9-2023 11:34:59 AM		27-9-2023 11:34:59 AM			Audit Trail
CL/2023/09/V1/004342	Claim	Damage	Goh ee foo	Credit Account	ZND169352262259				Rejected	60.00		12-9-2023 06:23:02 PM		26-9-2023 06:23:02 PM			Audit Trail
CL/2023/09/V1/004341	Claim	Missing Content	SPF HOME DECO SDN BHD	Credit Account	ZND169351099405	No	Force Majeure	Express	Info Incomplete	70.00		12-9-2023 05:44:08 PM		26-9-2023 05:44:08 PM			Audit Trail
CL/2023/09/V1/004340	Claim	Lost	Ceva Logistics (M) Sdn Bhd	Credit Account	ZND168719124759	No	Hub/Depo/ Station Handling Issue	Pallet	Pending Responsible Staff Details	1060.00	200.00	12-9-2023 03:28:28 PM	18-10-2023 11:19:57 AM	26-9-2023 03:28:28 PM	16-10-2023 11:16:34 AM		Audit Trail
CL/2023/09/V1/004339	Claim	Damage	ADILA ISMAIL	Credit Account	ZND169349213615				Info Incomplete	230.00		12-9-2023 11:52:46 AM	15-9-2023 10:16:47 AM	26-9-2023 11:52:46 AM			Audit Trail
CL/2023/09/V1/004338	Claim	Damage	MMATRIX SDN BHD	Credit Account	ZND169350134527	No	Hub/Depo/ Station Handling Issue	Express	Pending Responsible Staff Details	2099.00	200.00	12-9-2023 11:19:37 AM	7-10-2023 11:54:40 AM	26-9-2023 11:19:37 AM	5-10-2023 11:51:55 AM		Audit Trail

CL/2023/09/V1/004337	Claim	Damage	A.E.S Sales & Service Sdn Bhd	Credit Account	ZND169351615827	Yes	Force Majeure	Express	Info Incomplete	0.00		12-9-2023 10:22:21 AM	21-11-2023 02:11:30 PM	26-9-2023 10:22:21 AM			Audit Trail
CL/2023/09/V1/004336	Claim	Delay Delivery Premium Parcel	AGNA TRADING	Credit Account	ZND169350066385				Rejected	180.00		11-9-2023 10:05:59 PM		25-9-2023 10:05:59 PM			Audit Trail
CL/2023/09/V1/004335	Claim	Damage	HJ EXPRESS	Credit Account	ZND169352019792				Rejected	412.00		11-9-2023 09:27:10 PM		25-9-2023 09:27:10 PM			Audit Trail
CL/2023/09/V1/004334	Claim	Damage	MEE ZIN	Credit Account	ZND169348416703	No	Hub/Depo/ Station Handling Issue	Express	Info Incomplete	200.00		11-9-2023 05:28:26 PM	22-9-2023 12:35:36 PM	25-9-2023 05:28:26 PM			Audit Trail
CL/2023/09/V1/004333	Claim	Damage	Jenny Heng	Credit Account	ZND169351611188	No	Hub/Depo/ Station Handling Issue	Express	Rejected	50.00		11-9-2023 05:15:31 PM		25-9-2023 05:15:31 PM			Audit Trail
CL/2023/09/V1/004332	Claim	Lost	MMATRIX SDN BHD	Credit Account	ZND168986753102				Rejected	4699.00		11-9-2023 04:36:57 PM		25-9-2023 04:36:57 PM			Audit Trail
CL/2023/09/V1/004331	Claim	Lost	GLOBAL COFFEE RESOURCES SDN BHD	Credit Account	CND1693485625470005	No	Hub/Depo/ Station Handling Issue	Express	Pending Responsible Staff Details	145.52	145.52	11-9-2023 04:09:59 PM	12-10-2023 10:16:52 AM	25-9-2023 04:09:59 PM	10-10-2023 10:12:12 AM		Audit Trail
CL/2023/09/V1/004330	Claim	Damage	SUMBER MAJUJAYA SDN BHD	Credit Account	ZND169350979234				Rejected	114.54		11-9-2023 03:47:54 PM		25-9-2023 03:47:54 PM			Audit Trail
CL/2023/09/V1/004329	Claim	Damage FreshBox	Chan wan khee	Credit Account	ZND169350971689	No	Hub/Depo/ Station Handling Issue	Express	Rejected	530.00		11-9-2023 01:44:46 PM		25-9-2023 01:44:46 PM			Audit Trail
CL/2023/09/V1/004328	Claim	Delay Delivery Premium Parcel	PA PA TUN	Credit Account	ZND169351550777	No	Hub/Depo/ Station Handling Issue	Premium	Rejected	200.00		11-9-2023 11:02:27 AM		25-9-2023 11:02:27 AM			Audit Trail
CL/2023/09/V1/004327	Claim	Damage	SPF HOME DECO SDN BHD	Credit Account	ZND169349679671	No	Force Majeure	Express	Pending Responsible Staff Details	40.00	40.00	9-9-2023 03:52:45 PM	7-10-2023 10:50:41 AM	23-9-2023 03:52:45 PM	5-10-2023 10:47:47 AM		Audit Trail
CL/2023/09/V1/004326	Claim	Damage	Ceva Logistics (M) Sdn Bhd	Credit Account	ZND169323838193	No	Force Majeure	Express	Pending Responsible Staff Details	742.00	200.00	9-9-2023 10:40:27 AM	28-9-2023 02:14:05 PM	23-9-2023 10:40:27 AM	26-9-2023 02:10:56 AM		Audit Trail
CL/2023/09/V1/004325	Claim	Damage	SMJ CONCEPT	Credit Account	ZND169351268276				Rejected	170.00		9-9-2023 10:11:33 AM		23-9-2023 10:11:33 AM			Audit Trail

CL/2023/09/V1/004324	Claim	Damage	K&N CABINET FURNITURES	Credit Account	ZND169347753236				Rejected	398.00		8-9-2023 05:30:15 PM		22-9-2023 05:30:15 PM			Audit Trail
CL/2023/09/V1/004323	Claim	Damage	CM Wan	Credit Account	ZND169347377104	No	Force Majeure	Express	Pending Responsible Staff Details	385.57	200.00	8-9-2023 04:52:44 PM	26-11-2023 10:32:01 AM	22-9-2023 04:52:44 PM	24-11-2023 10:28:51 AM		Audit Trail
CL/2023/09/V1/004322	Claim	Delay Delivery Premium Parcel	MBE KAJANG REKO	Credit Account	ZND169349451123				Rejected	0.00		8-9-2023 04:41:02 PM		22-9-2023 04:41:02 PM			Audit Trail
CL/2023/09/V1/004321	Claim	Damage	YTH Transasia Pte Ltd	Credit Account	ZIN169346883163				Info Incomplete	120.00		8-9-2023 01:20:22 PM	14-9-2023 09:50:57 AM	22-9-2023 01:20:22 PM			Audit Trail
CL/2023/09/V1/004320	Claim	Short Piece	Ceva Logistics (M) Sdn Bhd	Credit Account	ZND168721490835	No	Hub/Depo/ Station Handling Issue	Express	Info Incomplete	1060.00		8-9-2023 11:18:24 AM		22-9-2023 11:18:24 AM			Audit Trail
CL/2023/09/V1/004319	Claim	Damage	SMJ CONCEPT	Credit Account	ZND169350977643				Rejected	167.62		8-9-2023 09:09:00 AM		22-9-2023 09:09:00 AM			Audit Trail
CL/2023/09/V1/004318	Claim	Damage	NOOR HAMIMAH BINTI KHIRI	Credit Account	ZND169348852969				Info Incomplete	10.00		7-9-2023 04:48:22 PM	10-9-2023 10:16:49 AM	21-9-2023 04:48:22 PM			Audit Trail
CL/2023/09/V1/004317	Claim	Damage	NOOR HAMIMAH BINTI KHIRI	Credit Account	ZND169348015753				Info Incomplete	20.00		7-9-2023 03:16:37 PM	28-9-2023 12:44:05 PM	21-9-2023 03:16:37 PM			Audit Trail
CL/2023/09/V1/004316	Claim	Damage	Aiman Farhan Bin Abdul Rahman	Credit Account	ZND169349593496	No	Hub/Depo/ Station Handling Issue	Express	Pending Responsible Staff Details and Pending Upload Payment from Insurance Company	600.00	200.00	7-9-2023 02:49:01 PM		21-9-2023 02:49:01 PM			Audit Trail
CL/2023/09/V1/004315	Claim	Damage	ATMUA FURNISHING (M) SDN BHD	Credit Account	ZND169347959010				Info Incomplete	599.00		7-9-2023 01:35:08 PM	10-9-2023 09:43:18 AM	21-9-2023 01:35:08 PM			Audit Trail
CL/2023/09/V1/004314	Claim	Damage	ATMUA FURNISHING (M) SDN BHD	Credit Account	ZND169346783043	No	Hub/Depo/ Station Handling Issue	Express	Pending Responsible Staff Details	299.00	200.00	7-9-2023 01:32:03 PM	18-10-2023 02:08:19 PM	21-9-2023 01:32:03 PM	16-10-2023 01:58:31 AM		Audit Trail
CL/2023/09/V1/004313	Claim	Delay Delivery Premium Parcel	MBE Puncak Jalil	Credit Account	ZND169347074423				Rejected	100.00		6-9-2023 09:56:23 PM		20-9-2023 09:56:23 PM			Audit Trail

CL/2023/09/V1/004312	Claim	Damage	Noorhatini Binti Khazali	Credit Account	ZND169348013179	No	Hub/Depo/ Station Handling Issue	Express	Pending Responsible Staff Details and Pending Upload Payment from Insurance Company	128.00	128.00	6-9-2023 05:07:44 PM		20-9-2023 05:07:44 PM			Audit Trail
CL/2023/09/V1/004311	Claim	Damage	AYNAAAAAAASUHAAAAAAAA	Credit Account	ZND169348346499				Rejected	10.30		6-9-2023 03:32:32 PM		20-9-2023 03:32:32 PM			Audit Trail
CL/2023/09/V1/004310	Claim	Delay Delivery Premium Parcel	Sue	Credit Account	ZND169348314566	No	Logistic IT System Issue	Premium	Pending Responsible Staff Details	100.00	100.00	6-9-2023 03:27:09 PM	1-11-2023 11:28:57 AM	20-9-2023 03:27:09 PM	30-10-2023 11:25:39 AM		Audit Trail
CL/2023/09/V1/004309	Claim	Lost	Carrie Chow	Credit Account	ZND169346816574	No	Hub/Depo/ Station Handling Issue	Express	Pending Responsible Staff Details	5799.00	200.00	6-9-2023 03:25:19 PM	28-9-2023 09:55:27 AM	20-9-2023 03:25:19 PM	26-9-2023 09:50:40 AM		Audit Trail
CL/2023/09/V1/004308	Claim	Lost	Nrl Salfarini	Credit Account	PDC00000 0200042	No	Force Majeure	Express	Pending Responsible Staff Details	337.30	200.00	5-9-2023 03:51:19 PM	5-10-2023 09:41:34 AM	19-9-2023 03:51:19 PM	3-10-2023 09:18:20 AM		Audit Trail
CL/2023/09/V1/004307	Claim	Lost	Nor Fadzilah	Credit Account	PDC00000 0198415	No	Hub/Depo/ Station Handling Issue	Express	Pending Responsible Staff Details	108.00	108.00	5-9-2023 03:26:12 PM	22-9-2023 05:59:38 PM	19-9-2023 03:26:12 PM	20-9-2023 05:52:08 AM		Audit Trail
CL/2023/09/V1/004306	Claim	Damage	Nur Farah Nadhirah Binti Azizuddin	Credit Account	ZND169346851834				Rejected	233.15		5-9-2023 02:24:41 PM		19-9-2023 02:24:41 PM			Audit Trail
CL/2023/09/V1/004305	Claim	Damage	CM Wan	Credit Account	ZND168980663711	No	Force Majeure	Express	Pending Responsible Staff Details	378.72	200.00	5-9-2023 11:57:50 AM	28-9-2023 09:48:46 AM	19-9-2023 11:57:50 AM	26-9-2023 09:42:54 AM		Audit Trail
CL/2023/09/V1/004304	Claim	Delay Delivery Premium Parcel	Nurul Hanisah	Credit Account	ZND169346910395	No	Hub/Depo/ Station Handling Issue	FreshBox	Rejected	300.00		4-9-2023 07:17:03 PM		18-9-2023 07:17:03 PM			Audit Trail
CL/2023/09/V1/004303	Claim	Damage	NORTHERN	Prepaid Account	ZND169160319503	No	Force Majeure	Express	Pending Responsible Staff Details	300.00	200.00	4-9-2023 04:58:20 PM	28-9-2023 09:42:38 AM	18-9-2023 04:58:20 PM	26-9-2023 09:42:18 AM		Audit Trail
CL/2023/09/V1/004302	Claim	Lost	CHEONG JIA WEN	Cash	ZND168983810600	No	Hub/Depo/ Station Handling Issue	Express	Rejected	477.00		4-9-2023 04:25:32 PM		18-9-2023 04:25:32 PM			Audit Trail

CL/2023/09/V1/004301	Claim	Delay Delivery Premium Parcel	HEART4 PLT	Prepaid Account	ZND169346726644	No	Hub/Depo/ Station Handling Issue	Express	Pending Responsible Staff Details	0.00	100.00	4-9-2023 09:27:53 AM	3-11-2023 11:03:25 AM	18-9-2023 09:27:53 AM	1-11-2023 11:02:59 AM		Audit Trail
CL/2023/09/V1/004300	Claim	Damage	SPF HOME DECO SDN BHD	Credit Account	ZND169324042568	No	Force Majeure	Express	Pending Responsible Staff and Customer Appeal	30.00		3-9-2023 04:56:55 PM		17-9-2023 04:56:55 PM			Audit Trail
CL/2023/09/V1/004299	Claim	Delay Delivery Premium Parcel	Cks aquar	Cash	ZND169160321322				Rejected	100.00		2-9-2023 03:11:46 PM		16-9-2023 03:11:46 PM			Audit Trail
CL/2023/09/V1/004298	Claim	Damage	Veness Chong	Credit Account	HTG1692579580294	Yes	Force Majeure	Express	Rejected	895.00		2-9-2023 10:32:56 AM		16-9-2023 10:32:56 AM			Audit Trail
CL/2023/09/V1/004297	Claim	Damage	SPF HOME DECO SDN BHD	Credit Account	ZND169159961850	No	Force Majeure	Express	Pending Responsible Staff Details	40.00	40.00	1-9-2023 06:22:39 PM	3-11-2023 03:50:20 PM	15-9-2023 06:22:39 PM	1-11-2023 03:25:27 AM		Audit Trail
CL/2023/09/V1/004296	Claim	Damage	Color Life Sdn Bhd	Cash	ZND169157374843	No	Force Majeure	Express	Info Incomplete	100.00		1-9-2023 05:19:22 PM		15-9-2023 05:19:22 PM			Audit Trail
CL/2023/09/V1/004295	Claim	Lost	LAI MAY LIN	Credit Account	ZND168721692758				Rejected	613.00		1-9-2023 02:53:47 PM		15-9-2023 02:53:47 PM			Audit Trail
CL/2023/09/V1/004294	Claim	Damage	NUR ATIFAH BINTI KAMARULZAMAN (DUTCH LADY)	Credit Account	CND1691610968090001				Rejected	220.00		1-9-2023 12:49:17 PM		15-9-2023 12:49:17 PM			Audit Trail
CL/2023/09/V1/004293	Claim	Damage	Cha Bee Hong	Credit Account	ZND169160727155				Rejected	0.00		1-9-2023 12:08:38 PM		15-9-2023 12:08:38 PM			Audit Trail
CL/2023/09/V1/004292	Claim	Lost	Nrl Salfarini	Credit Account	PDC000000200042				Rejected	337.30		1-9-2023 11:48:32 AM		15-9-2023 11:48:32 AM			Audit Trail
CL/2023/09/V1/004291	Claim	Damage	CM Wan	Credit Account	ZND169323708069	No	Force Majeure	Express	Pending Responsible Staff Details	266.00	200.00	1-9-2023 10:01:43 AM	24-2-2024 04:27:31 PM	15-9-2023 10:01:43 AM	22-2-2024 04:25:32 AM		Audit Trail
CL/2023/08/V2/004279	Appeal	Damage	TND EXPRESS (M) SDN BHD	Credit Account	ZND169158599658	No	Force Majeure	Express	Completed	200.00	200.00	28-8-2023 04:50:09 PM		11-9-2023 04:50:09 PM	20-9-2023 09:24:47 AM	20-9-2023 09:26:53 AM	Audit Trail
CL/2023/08/V2/004271	Appeal	Lost	JACLYN	Credit Account	ZND169157252899	No	Hub/Depo/ Station Handling Issue	Express	Completed	200.00	200.00	26-8-2023 02:03:27 PM		9-9-2023 02:03:27 PM	29-9-2023 10:02:07 AM	29-9-2023 10:02:25 AM	Audit Trail

CL/2023/08/V2/004257	Appeal	Lost	Domica Furniture E-Commerce Sdn Bhd	Credit Account	ZND169151722053	No	Hub/Depo/Station Handling Issue	Express	Completed	94.90	94.90	23-8-2023 04:28:23 PM		6-9-2023 04:28:23 PM	12-9-2023 10:35:30 AM	12-9-2023 10:35:56 AM	Audit Trail
CL/2023/08/V2/004249	Appeal	Lost	SITI RUSNANI BINTI IBRAHIM	Credit Account	ZND169151877418	No	Hub/Depo/Station Handling Issue	Express	Info Incomplete	148.00		22-8-2023 04:29:17 PM		5-9-2023 04:29:17 PM	5-10-2023 05:41:16 AM		Audit Trail
CL/2023/08/V2/004217	Appeal	Damage	Susan (WePost)	Credit Account	ZND169153401086	No	Hub/Depo/Station Handling Issue	Express	Completed	25.00	25.00	17-8-2023 05:04:37 PM		31-8-2023 05:04:37 PM	25-9-2023 01:52:54 AM	25-9-2023 01:56:17 PM	Audit Trail
CL/2023/08/V2/004199	Appeal	Damage	PUSAT PERABUT SMH	Credit Account	CND168986859545002	No	Force Majeure	Express	Completed	200.00	200.00	14-8-2023 04:29:27 PM		28-8-2023 04:29:27 PM	4-9-2023 09:45:01 AM	4-9-2023 09:47:12 AM	Audit Trail
CL/2023/08/V2/004197	Appeal	Damage	Muhamad sukri Bin Abu Samah	Credit Account	ZND169150374352	No	Force Majeure	Express	Completed	160.00	160.00	12-8-2023 10:03:07 AM		26-8-2023 10:03:07 AM	1-9-2023 10:56:04 AM	1-9-2023 10:56:40 AM	Audit Trail
CL/2023/08/V2/004195	Appeal	Lost	JOONHEE ENGINEERING SDN BHD	Credit Account	ZND168985874792	No	Hub/Depo/Station Handling Issue	Express	Completed	200.00	200.00	11-8-2023 02:42:09 PM		25-8-2023 02:42:09 PM	29-9-2023 10:08:40 AM	29-9-2023 10:09:02 AM	Audit Trail
CL/2023/08/V2/004173	Appeal	Lost	eric ong zee shiong	Credit Account	ZND168979230917	No	Hub/Depo/Station Handling Issue	Value Pack	Pending Amount Revision	200.00		9-8-2023 05:23:04 PM		23-8-2023 05:23:04 PM	24-11-2023 10:24:47 AM		Audit Trail
CL/2023/08/V2/004166	Appeal	Damage	VARIOUS FURNITURE SDN BHD	Credit Account	ZND168983733305	No	Hub/Depo/Station Handling Issue	Express	Completed	89.99	89.99	9-8-2023 12:57:47 PM		23-8-2023 12:57:47 PM	29-8-2023 09:33:11 AM	29-8-2023 09:41:19 AM	Audit Trail
CL/2023/08/V2/004161	Appeal	Lost	SAFE REACH INT'I LOGISTICS CO. LIMITED	Credit Account	ZND168991543917	No	Driver Issue	Express	Completed	92.00	92.00	8-8-2023 06:14:01 PM		22-8-2023 06:14:01 PM	28-8-2023 11:00:48 AM	28-8-2023 11:08:02 AM	Audit Trail
CL/2023/08/V2/004148	Appeal	Damage	Ooi Lee Tuan	Cash	ZND168984968874	No	Force Majeure	Express	Completed	53.00	53.00	7-8-2023 02:03:21 PM		21-8-2023 02:03:21 PM	5-9-2023 09:33:57 AM	5-9-2023 09:37:02 AM	Audit Trail
CL/2023/08/V2/004147	Appeal	Damage	Ceva Logistics (M) Sdn Bhd	Credit Account	ZND168960883627	No	Force Majeure	Express	Completed	200.00	200.00	7-8-2023 12:09:27 PM		21-8-2023 12:09:27 PM	28-8-2023 11:56:04 AM	28-8-2023 11:56:34 AM	Audit Trail
CL/2023/08/V2/004146	Appeal	Damage	Ceva Logistics (M) Sdn Bhd	Credit Account	ZND168960883696	No	Force Majeure	Express	Completed	106.00	106.00	7-8-2023 12:04:04 PM		21-8-2023 12:04:04 PM	28-8-2023 11:59:11 AM	28-8-2023 12:00:25 PM	Audit Trail

CL/2023/08/V2/004139	Appeal	Damage FreshBox	Tenda Enterprise	Credit Account	ZND168985470901	No	Hub/Depo/ Station Handling Issue	FreshBox	Completed	150.00	150.00	5-8-2023 05:34:00 PM		19-8-2023 05:34:00 PM	29-8-2023 03:41:08 AM	29-8-2023 03:41:55 PM	Audit Trail
CL/2023/08/V2/004136	Appeal	Damage	SAIFUL AMRI BIN HUSSAIN	Credit Account	ZND168426427747	Yes	Force Majeure	Express	Completed	200.00	200.00	5-8-2023 02:09:39 PM		19-8-2023 02:09:39 PM	14-8-2023 09:34:57 AM	14-8-2023 09:37:21 AM	Audit Trail
CL/2023/08/V2/004134	Appeal	Damage	farizana bt salleh	Credit Account	ZND168980642570	No	Force Majeure	Express	Completed	53.00	53.00	5-8-2023 09:06:35 AM		19-8-2023 09:06:35 AM	4-9-2023 09:50:27 AM	4-9-2023 09:53:32 AM	Audit Trail
CL/2023/08/V2/004132	Appeal	Damage	GLOBALTECH LIGHTING & ELECTRICAL SDN. BHD	Credit Account	ZND168980685218	No	Force Majeure	Express	Completed	330.00	330.00	4-8-2023 05:03:47 PM		18-8-2023 05:03:47 PM	4-9-2023 10:01:06 AM	4-9-2023 10:12:07 AM	Audit Trail
CL/2023/08/V2/004131	Appeal	Damage	GLOBALTECH LIGHTING & ELECTRICAL SDN. BHD	Credit Account	ZND168980685546	No	Force Majeure	Express	Completed	330.00	330.00	4-8-2023 04:55:37 PM		18-8-2023 04:55:37 PM	4-9-2023 10:13:52 AM	4-9-2023 10:21:43 AM	Audit Trail
CL/2023/08/V2/004130	Appeal	Damage	GLOBALTECH LIGHTING & ELECTRICAL SDN. BHD	Credit Account	ZND168980785673	No	Force Majeure	Express	Completed	660.00	660.00	4-8-2023 04:44:09 PM		18-8-2023 04:44:09 PM	4-9-2023 10:23:07 AM	4-9-2023 10:30:08 AM	Audit Trail
CL/2023/08/V2/004129	Appeal	Damage	GLOBALTECH LIGHTING & ELECTRICAL SDN. BHD	Credit Account	ZND168980786267	No	Force Majeure	Express	Completed	660.00	660.00	4-8-2023 04:33:47 PM		18-8-2023 04:33:47 PM	4-9-2023 10:31:29 AM	4-9-2023 10:47:48 AM	Audit Trail
CL/2023/08/V2/004121	Appeal	Damage	KOH KAI CHUNG FLEXI TECH SOLUTIONS	Credit Account	ZND168982878120	No	Force Majeure	Express	Completed	200.00	200.00	3-8-2023 04:44:17 PM		17-8-2023 04:44:17 PM	23-8-2023 10:18:38 AM	23-8-2023 10:42:05 AM	Audit Trail
CL/2023/08/V2/004108	Appeal	Lost	Mohd Aidil Mohd Nor	Credit Account	ZND168724946872	No	Hub/Depo/ Station Handling Issue	Express	Completed	53.62	200.00	2-8-2023 03:54:37 PM		16-8-2023 03:54:37 PM	23-8-2023 05:44:55 AM	23-8-2023 05:45:11 PM	Audit Trail
CL/2023/08/V2/004091	Appeal	Damage	AIK HOE	Credit Account	CND168979486222001	No	Force Majeure	Express	Completed	200.00	200.00	1-8-2023 06:46:10 PM		15-8-2023 06:46:10 PM	24-8-2023 05:42:51 AM	24-8-2023 05:43:15 PM	Audit Trail

CL/2023/08/V2/004089	Appeal	Lost	MMATRIX SDN BHD	Credit Account	ZND168723622470	No	Hub/Depo/ Station Handling Issue	Express	Completed	200.00	200.00	1-8-2023 05:03:24 PM		15-8-2023 05:03:24 PM	10-3-2025 05:44:01 AM	10-3-2025 05:44:28 PM	Audit Trail
CL/2023/08/V1/004290	Claim	Damage	SPF HOME DECO SDN BHD	Credit Account	230823E2E4EDDR	No	Force Majeure	Express	Pending Responsible Staff Details	58.00	58.00	30-8-2023 05:18:55 PM	1-11-2023 09:48:20 AM	13-9-2023 05:18:55 PM	30-10-2023 09:46:05 AM		Audit Trail
CL/2023/08/V1/004289	Claim	Lost	Sahanah See	Credit Account	PDC000000201133	No	Hub/Depo/ Station Handling Issue	Express	Pending Responsible Staff Details	99.00	99.00	30-8-2023 03:44:45 PM	11-10-2023 12:25:02 PM	13-9-2023 03:44:45 PM	9-10-2023 12:18:59 PM		Audit Trail
CL/2023/08/V1/004288	Claim	Delay Delivery Premium Parcel	SHUNLI RESOURCES	Credit Account	ZND169323375209	No	Hub/Depo/ Station Handling Issue	FreshBox	Pending Responsible Staff Details	240.00	200.00	30-8-2023 03:04:02 PM	22-9-2023 05:51:34 PM	13-9-2023 03:04:02 PM	20-9-2023 05:42:44 AM		Audit Trail
CL/2023/08/V1/004287	Claim	Damage	Sisters Forever Love	Credit Account	ZND169160342570				Info Incomplete	300.00		30-8-2023 01:33:30 PM	3-9-2023 09:24:18 AM	13-9-2023 01:33:30 PM			Audit Trail
CL/2023/08/V1/004286	Claim	Delay Delivery Premium Parcel	CHAN KEAN SEONG	Cash	ZND169160321322	No	Misrouted Issue	Premium	Rejected	100.00		29-8-2023 04:04:44 PM		12-9-2023 04:04:44 PM			Audit Trail
CL/2023/08/V1/004285	Claim	Damage	ROHANA BT HARUN	Credit Account	ZND169157872479				Rejected	65.00		29-8-2023 11:53:24 AM		12-9-2023 11:53:24 AM			Audit Trail
CL/2023/08/V1/004284	Claim	Lost	LAI MAY LIN	Cash	168721692758				Rejected	613.00		29-8-2023 10:48:55 AM		12-9-2023 10:48:55 AM			Audit Trail
CL/2023/08/V1/004283	Claim	Lost	MMATRIX SDN BHD	Credit Account	ZND169155468704	No	Hub/Depo/ Station Handling Issue	Express	Pending Responsible Staff Details	4199.00	200.00	29-8-2023 10:12:54 AM	7-10-2023 11:58:14 AM	12-9-2023 10:12:54 AM	5-10-2023 11:55:08 AM		Audit Trail
CL/2023/08/V1/004282	Claim	Damage	MOHAMAD KHAMARUL BIN SUHAILI	Credit Account	ZND169159499711				Rejected	350.00		28-8-2023 06:39:38 PM		11-9-2023 06:39:38 PM			Audit Trail
CL/2023/08/V1/004281	Claim	Damage	Christine Tan	Cash	ZND169159661491				Info Incomplete	199.00		28-8-2023 06:06:50 PM	31-8-2023 12:27:59 PM	11-9-2023 06:06:50 PM			Audit Trail
CL/2023/08/V1/004280	Claim	Lost	JOAN CHANG WAN TING	Cash	ZND168721692758				Rejected	613.00		28-8-2023 06:02:33 PM		11-9-2023 06:02:33 PM			Audit Trail
CL/2023/08/V1/004279	Claim	Damage	TND EXPRESS (M) SDN BHD	Credit Account	ZND169158599658	No	Force Majeure	Express	Pending Responsible Staff Details	250.50	200.00	28-8-2023 04:50:09 PM	22-9-2023 09:26:50 AM	11-9-2023 04:50:09 PM			Audit Trail
CL/2023/08/V1/004278	Claim	Damage	SOH KER LEE	Cash	ZND169153160341				Rejected	499.00		28-8-2023 02:35:30 PM		11-9-2023 02:35:30 PM			Audit Trail

CL/2023/08/V1/004277	Claim	Damage	SYAFQAR DECOR	Cash	ZND169156770851				Rejected	200.00		28-8-2023 01:52:56 PM		11-9-2023 01:52:56 PM			Audit Trail
CL/2023/08/V1/004276	Claim	Damage	CM WAN	Credit Account	ZND169158648608	No	Force Majeure	Express	Pending Responsible Staff Details	292.01	200.00	28-8-2023 01:46:14 PM	28-9-2023 09:53:40 AM	11-9-2023 01:46:14 PM	26-9-2023 09:51:37 AM		Audit Trail
CL/2023/08/V1/004275	Claim	Delay Delivery Premium Parcel	MBE VENTURES SDN BHD	Credit Account	ZND169159276824	No	Hub/Depo/ Station Handling Issue	Premium	Info Insufficient	100.00		28-8-2023 01:29:39 PM	22-10-2023 02:28:04 PM	11-9-2023 01:29:39 PM			Audit Trail
CL/2023/08/V1/004274	Claim	Damage	TAN SEE SONG	Cash	ZND169157041400				Rejected	118.00		28-8-2023 12:13:29 PM		11-9-2023 12:13:29 PM			Audit Trail
CL/2023/08/V1/004273	Claim	Damage	SPF HOME DECO	Credit Account	ZND168980037642	No	Force Majeure	Express	Pending Responsible Staff Details	180.60	180.60	28-8-2023 11:11:20 AM	20-9-2024 02:43:37 PM	11-9-2023 11:11:20 AM	18-9-2024 02:41:32 AM		Audit Trail
CL/2023/08/V1/004272	Claim	Delay Delivery Premium Parcel	Huat	Cash	ZND169158058674	No	Hub/Depo/ Station Handling Issue	Premium	Rejected	100.00		26-8-2023 02:04:56 PM		9-9-2023 02:04:56 PM			Audit Trail
CL/2023/08/V1/004271	Claim	Lost	JACLYN	Credit Account	ZND169157252899	No	Hub/Depo/ Station Handling Issue	Express	Pending Responsible Staff Details	320.00	200.00	26-8-2023 02:03:27 PM	1-10-2023 10:12:02 AM	9-9-2023 02:03:27 PM	29-9-2023 10:11:48 AM		Audit Trail
CL/2023/08/V1/004270	Claim	Damage	Golden Cart Sdn Bhd	Credit Account	ZND169156569400	No	Force Majeure	Express	Pending Responsible Staff Details	332.50	200.00	25-8-2023 05:27:18 PM	13-9-2023 09:44:08 AM	8-9-2023 05:27:18 PM	11-9-2023 09:32:45 AM		Audit Trail
CL/2023/08/V1/004269	Claim	Damage	SPF HOME DECO SDN BHD	Credit Account	ZND168495538245	No	Force Majeure	Express	Pending Responsible Staff Details	30.00	30.00	25-8-2023 05:12:38 PM	17-9-2023 02:18:47 PM	8-9-2023 05:12:38 PM	15-9-2023 02:07:42 AM		Audit Trail
CL/2023/08/V1/004268	Claim	Damage	PATIMAH	Credit Account	ZND169157380981	No	Force Majeure	Express	Pending Responsible Staff Details	100.00	100.00	25-8-2023 04:39:27 PM	14-9-2023 10:57:20 AM	8-9-2023 04:39:27 PM	12-9-2023 10:48:07 AM		Audit Trail
CL/2023/08/V1/004267	Claim	Damage	MMATRIX SDN BHD	Credit Account	ZND169157164345	No	Force Majeure	Express	Pending Responsible Staff Details	3297.00	200.00	25-8-2023 04:15:57 PM	11-11-2023 10:10:47 AM	8-9-2023 04:15:57 PM	9-11-2023 10:07:01 AM		Audit Trail
CL/2023/08/V1/004266	Claim	Damage	Golden Cart Sdn Bhd	Credit Account	ZND169156569837	No	Force Majeure	Express	Pending Responsible Staff Details	997.50	200.00	25-8-2023 02:46:49 PM	13-9-2023 03:09:26 PM	8-9-2023 02:46:49 PM	11-9-2023 03:05:21 AM		Audit Trail
CL/2023/08/V1/004265	Claim	Damage	SPF HOME DECO SDN BHD	Credit Account	ZND169156752789	No	Force Majeure	Express	Pending Responsible Staff and Customer Appeal	60.00		25-8-2023 12:51:06 PM		8-9-2023 12:51:06 PM			Audit Trail

CL/2023/08/V1/004264	Claim	Damage	EE SHIN	Credit Account	ZND169157466913	No	Force Majeure	Express	Info Incomplete	200.00		25-8-2023 12:32:29 PM		8-9-2023 12:32:29 PM			Audit Trail
CL/2023/08/V1/004263	Claim	Lost	Ceva Logistics (M) Sdn Bhd	Credit Account	ZND168719124759				Rejected	0.00		24-8-2023 05:05:54 PM		7-9-2023 05:05:54 PM			Audit Trail
CL/2023/08/V1/004262	Claim	Damage	Christine Tan	Cash	ZND169158044080	No	Force Majeure	Express	Info Incomplete	169.00		24-8-2023 04:06:19 PM		7-9-2023 04:06:19 PM			Audit Trail
CL/2023/08/V1/004261	Claim	Damage FreshBox	SHARON FOO	Credit Account	ZND169156679086				Rejected	91.80		24-8-2023 03:27:23 PM		7-9-2023 03:27:23 PM			Audit Trail
CL/2023/08/V1/004260	Claim	Damage	SPF HOME DECO SDN BHD	Credit Account	ZND169156747075				Rejected	20.00		24-8-2023 03:20:25 PM		7-9-2023 03:20:25 PM			Audit Trail
CL/2023/08/V1/004259	Claim	Damage	SPF HOME DECO SDN BHD	Credit Account	ZND169154872632	No	Force Majeure	Express	Pending Responsible Staff Details	40.00	40.00	24-8-2023 02:38:42 PM	9-9-2023 09:46:17 AM	7-9-2023 02:38:42 PM	7-9-2023 09:44:25 AM		Audit Trail
CL/2023/08/V1/004258	Claim	Damage	8TO8 SDN BHD	Credit Account	ZND169154577261				Rejected	39.00		24-8-2023 02:21:39 PM		7-9-2023 02:21:39 PM			Audit Trail
CL/2023/08/V1/004257	Claim	Lost	Domica Furniture E-Commerce Sdn Bhd	Credit Account	ZND169151722053	No	Hub/Depo/ Station Handling Issue	Express	Pending Responsible Staff Details	94.90	94.90	23-8-2023 04:28:23 PM	14-9-2023 10:33:08 AM	6-9-2023 04:28:23 PM	12-9-2023 10:11:24 AM		Audit Trail
CL/2023/08/V1/004256	Claim	Damage	PENI CONCEPT STORE	Credit Account	ZND169155870552	No	Force Majeure	Express	Rejected	40.90		23-8-2023 03:50:24 PM		6-9-2023 03:50:24 PM			Audit Trail
CL/2023/08/V1/004255	Claim	Damage	MMATRIX SDN BHD	Credit Account	ZND169157450103	No	Force Majeure	Express	Pending Responsible Staff Details	3499.00	200.00	23-8-2023 03:26:46 PM	29-11-2023 05:45:41 PM	6-9-2023 03:26:46 PM	27-11-2023 05:11:15 AM		Audit Trail
CL/2023/08/V1/004254	Claim	Damage	CM Wan	Credit Account	ZND169156656513	No	Force Majeure	Express	Rejected	382.73		23-8-2023 12:58:23 PM		6-9-2023 12:58:23 PM			Audit Trail
CL/2023/08/V1/004253	Claim	Lost	TND EXPRESS (M) SDN BHD	Credit Account	ZND169156851550	No	Force Majeure	Express	Rejected	50.00		23-8-2023 11:33:38 AM		6-9-2023 11:33:38 AM			Audit Trail
CL/2023/08/V1/004252	Claim	Delay Delivery Premium Parcel	MBE VENTURES SDN BHD	Credit Account	ZND169156751751				Rejected	0.00		23-8-2023 09:04:40 AM		6-9-2023 09:04:40 AM			Audit Trail
CL/2023/08/V1/004251	Claim	Damage	SPF HOME DECO SDN BHD	Credit Account	CND1691504909600001	No	Force Majeure	Express	Pending Responsible Staff Details	100.00	100.00	22-8-2023 06:10:28 PM	24-9-2023 05:54:31 PM	5-9-2023 06:10:28 PM	22-9-2023 05:52:08 AM		Audit Trail

CL/2023/08/V1/004250	Claim	Damage	SPF HOME DECO SDN BHD	Credit Account	ZND169150490960	No	Force Majeure	Express	Pending Responsible Staff Details	100.00	100.00	22-8-2023 06:02:25 PM	24-9-2023 05:57:34 PM	5-9-2023 06:02:25 PM	22-9-2023 05:55:22 AM		Audit Trail
CL/2023/08/V1/004249	Claim	Lost	SITI RUSNANI BINTI IBRAHIM	Credit Account	ZND169151877418	No	Hub/Depo/ Station Handling Issue	Express	Info Incomplete	148.00		22-8-2023 04:29:17 PM		5-9-2023 04:29:17 PM	5-10-2023 05:43:26 AM		Audit Trail
CL/2023/08/V1/004248	Claim	Damage	Tan Seong Wah	Credit Account	ZND169155442247				Info Incomplete	200.00		22-8-2023 04:14:16 PM	25-8-2023 11:37:17 AM	5-9-2023 04:14:16 PM			Audit Trail
CL/2023/08/V1/004247	Claim	Damage FreshBox	DARUS BIN SAAD	Cash	ZND169156104052	No	Hub/Depo/ Station Handling Issue	FreshBox	Info Insufficient	100.00		22-8-2023 03:45:26 PM	1-11-2023 02:14:07 PM	5-9-2023 03:45:26 PM			Audit Trail
CL/2023/08/V1/004246	Claim	Damage	SEA YEE	Credit Account	ZND169155132803	No	Driver Issue	Express	Pending Responsible Staff Details	200.00	200.00	22-8-2023 03:34:32 PM	7-12-2023 09:55:51 AM	5-9-2023 03:34:32 PM	5-12-2023 09:46:55 AM		Audit Trail
CL/2023/08/V1/004245	Claim	Damage	MMAG DIGITAL SDN BHD C/O WAREHOUSE	Credit Account	ZND169150914756	No	Force Majeure	Express	Rejected	1999.00		22-8-2023 03:20:13 PM		5-9-2023 03:20:13 PM			Audit Trail
CL/2023/08/V1/004244	Claim	Damage	TORENZO IL SDN BHD	Credit Account	ZND169157114159	No	Force Majeure	Express	Rejected	160.00		22-8-2023 02:52:19 PM		5-9-2023 02:52:19 PM			Audit Trail
CL/2023/08/V1/004243	Claim	Damage	TORENZO IL SDN BHD	Credit Account	ZND169156691286	No	Force Majeure	Express	Rejected	160.00		22-8-2023 02:19:05 PM		5-9-2023 02:19:05 PM			Audit Trail
CL/2023/08/V1/004242	Claim	Damage	LEE MAY FOONG	Credit Account	ZIN169153977932	No	Hub/Depo/ Station Handling Issue	Express	Pending Responsible Staff Details	39.00	34.00	22-8-2023 01:28:30 PM	7-10-2023 12:11:35 PM	5-9-2023 01:28:30 PM	5-10-2023 12:01:25 PM		Audit Trail
CL/2023/08/V1/004241	Claim	Lost	smh maju enterprise	Prepaid Account	ZND168986020907	No	Hub/Depo/ Station Handling Issue	Express	Pending Responsible Staff Details	200.00	200.00	22-8-2023 11:34:01 AM	21-10-2024 11:56:14 AM	5-9-2023 11:34:01 AM	19-10-2024 11:52:06 AM		Audit Trail
CL/2023/08/V1/004240	Claim	Delay Delivery Premium Parcel	PACKNPOST2U SDN BHD	Credit Account	ZND169155867057	No	Hub/Depo/ Station Handling Issue	Premium	Rejected	3000.00		22-8-2023 09:59:49 AM		5-9-2023 09:59:49 AM			Audit Trail
CL/2023/08/V1/004239	Claim	Damage	Nur Farah Nadhirah Binti Azizuddin	Credit Account	ZND169153368457	No	Force Majeure	Express	Rejected	410.00		22-8-2023 09:26:51 AM		5-9-2023 09:26:51 AM			Audit Trail
CL/2023/08/V1/004238	Claim	Damage	Ng Yaw Hog	Cash	ZND169151913956				Rejected	370.00		21-8-2023 06:58:23 PM		4-9-2023 06:58:23 PM			Audit Trail

CL/2023/08/V1/004237	Claim	Damage	AIK HOE	Credit Account	ZND169152907190	No	Force Majeure	Express	Rejected	150.00		21-8-2023 06:01:48 PM		4-9-2023 06:01:48 PM			Audit Trail
CL/2023/08/V1/004236	Claim	Damage	AHMAD SYAHIDAN	Prepaid Account	ZND169155710728	No	Force Majeure	Express	Rejected	500.00		21-8-2023 05:04:05 PM		4-9-2023 05:04:05 PM			Audit Trail
CL/2023/08/V1/004235	Claim	Damage	MMATRIX SDN BHD	Credit Account	ZND168986567402	No	Hub/Depo/ Station Handling Issue	Express	Pending Responsible Staff Details	599.00	200.00	21-8-2023 02:54:32 PM	28-9-2023 10:09:14 AM	4-9-2023 02:54:32 PM	26-9-2023 10:01:31 AM		Audit Trail
CL/2023/08/V1/004234	Claim	Damage	LISA	Credit Account	ZND169154634032				Rejected	2700.00		21-8-2023 01:18:18 PM		4-9-2023 01:18:18 PM			Audit Trail
CL/2023/08/V1/004233	Claim	Lost	MMATRIX SDN BHD	Credit Account	ZND168981779206	No	Hub/Depo/ Station Handling Issue	Express	Pending Responsible Staff Details	599.00	200.00	21-8-2023 11:59:51 AM	28-1-2024 10:45:16 AM	4-9-2023 11:59:51 AM	26-1-2024 10:27:43 AM		Audit Trail
CL/2023/08/V1/004232	Claim	Damage	SPF HOME DECO SDN BHD	Credit Account	ZND169155802829	No	Force Majeure	Express	Pending Responsible Staff Details	90.00	90.00	20-8-2023 01:50:57 PM	22-9-2023 09:38:16 AM	3-9-2023 01:50:57 PM	20-9-2023 09:33:05 AM		Audit Trail
CL/2023/08/V1/004231	Claim	Damage	SPF HOME DECO SDN BHD	Credit Account	ZND169155534102				Rejected	100.00		20-8-2023 12:59:50 PM		3-9-2023 12:59:50 PM			Audit Trail
CL/2023/08/V1/004230	Claim	Lost	XXN PREMIUM FLOWER TRADING	Credit Account	ZND168985574401				Info Incomplete	685.80		20-8-2023 12:45:07 PM	23-8-2023 11:26:33 AM	3-9-2023 12:45:07 PM			Audit Trail
CL/2023/08/V1/004229	Claim	Damage	PP HOME FURNITURE (M) SDN. BHD.	Credit Account	ZND169152328193	No	Force Majeure	Express	Rejected	200.00		19-8-2023 10:05:59 PM		2-9-2023 10:05:59 PM			Audit Trail
CL/2023/08/V1/004228	Claim	Damage	ARIFAZ CREATIVE SDN BHD	Credit Account	ZND169155192111	No	Force Majeure	Express	Pending Responsible Staff Details	311.00	200.00	19-8-2023 12:32:09 PM	9-9-2023 09:29:24 AM	2-9-2023 12:32:09 PM	7-9-2023 09:25:40 AM		Audit Trail
CL/2023/08/V1/004227	Claim	Lost	Goh Boon Seng	Credit Account	ZND169151034491	No	Hub/Depo/ Station Handling Issue	Express	Pending Responsible Staff Details	309.88	200.00	19-8-2023 11:34:31 AM	28-9-2023 10:14:49 AM	2-9-2023 11:34:31 AM	26-9-2023 10:01:36 AM		Audit Trail
CL/2023/08/V1/004226	Claim	Damage	Soh Lai Wee	Credit Account	ZND169153204106				Rejected	78.00		19-8-2023 11:13:37 AM		2-9-2023 11:13:37 AM			Audit Trail
CL/2023/08/V1/004225	Claim	Lost	CHENG SIEW HUAI	Credit Account	ZND168427315937	No	Hub/Depo/ Station Handling Issue	Express	Pending Responsible Staff Details	0.00	200.00	18-8-2023 09:16:35 PM	22-9-2023 04:01:19 PM	1-9-2023 09:16:35 PM	20-9-2023 03:48:16 AM		Audit Trail

CL/2023/08/V1/004224	Claim	Damage	SPF HOME DECO SDN BHD	Credit Account	ZND168981770166	No	Force Majeure	Express	Pending Responsible Staff Details	58.00	58.00	18-8-2023 04:17:13 PM	10-9-2023 02:47:51 PM	1-9-2023 04:17:13 PM	8-9-2023 02:45:08 AM		Audit Trail
CL/2023/08/V1/004223	Claim	Damage	Ms Lisa	Credit Account	ZND169154634032				Rejected	2700.00		18-8-2023 03:01:28 PM		1-9-2023 03:01:28 PM			Audit Trail
CL/2023/08/V1/004222	Claim	Damage	LEE MAY FOONG	Prepaid Account	ZND169153898541				Rejected	65.00		18-8-2023 02:22:50 PM		1-9-2023 02:22:50 PM			Audit Trail
CL/2023/08/V1/004221	Claim	Damage	STEPHANIE SEOW	Credit Account	ZND169154900557	No	Hub/Depo/ Station Handling Issue	Premium	Rejected	200.00		18-8-2023 01:23:32 PM		1-9-2023 01:23:32 PM			Audit Trail
CL/2023/08/V1/004220	Claim	Lost	ANG YOK MOI	Prepaid Account	ZND168726025810				Rejected	300.00		18-8-2023 01:20:08 PM		1-9-2023 01:20:08 PM			Audit Trail
CL/2023/08/V1/004219	Claim	Damage	Susan (WePost)	Credit Account	ZND168986254135	No	Force Majeure	Express	Pending Responsible Staff Details	165.90	165.90	17-8-2023 05:37:01 PM	8-9-2023 02:06:36 PM	31-8-2023 05:37:01 PM	6-9-2023 02:03:57 AM		Audit Trail
CL/2023/08/V1/004218	Claim	Damage	Susan (WePost)	Credit Account	ZND169152798583	No	Force Majeure	Express	Rejected	0.00		17-8-2023 05:18:34 PM		31-8-2023 05:18:34 PM			Audit Trail
CL/2023/08/V1/004217	Claim	Damage	Susan (WePost)	Credit Account	ZND169153401086	No	Hub/Depo/ Station Handling Issue	Express	Pending Responsible Staff Details and Pending Upload Payment from Insurance Company	0.00	25.00	17-8-2023 05:04:37 PM		31-8-2023 05:04:37 PM			Audit Trail
CL/2023/08/V1/004216	Claim	Damage	GUB FURNITURE SDN BHD	Credit Account	CND168979644752001	No	Force Majeure	Express	Pending Responsible Staff Details	41.00	41.00	17-8-2023 04:16:45 PM	17-9-2023 02:15:28 PM	31-8-2023 04:16:45 PM	15-9-2023 02:07:48 AM		Audit Trail
CL/2023/08/V1/004215	Claim	Damage	Loh Yun Foo	Credit Account	ZND169150765501				Rejected	1009.00		17-8-2023 01:57:33 PM		31-8-2023 01:57:33 PM			Audit Trail
CL/2023/08/V1/004214	Claim	Damage	J&I ONLINE SDN. BHD	Credit Account	ZND168980654702	No	Force Majeure	Express	Pending Responsible Staff Details	170.00	170.00	17-8-2023 12:37:40 PM	7-10-2023 12:17:56 PM	31-8-2023 12:37:40 PM	5-10-2023 12:01:28 PM		Audit Trail
CL/2023/08/V1/004213	Claim	Damage	Veness Chong	Credit Account	HTG1691461321099	No	Force Majeure	Express	Pending Responsible Staff and Customer Appeal	361.00		17-8-2023 12:00:57 PM		31-8-2023 12:00:57 PM			Audit Trail

CL/2023/08/V1/004212	Claim	Damage FreshBox	Nur Muliana Binti Husaini	Credit Account	ZND169151780145				Rejected	275.00		17-8-2023 11:54:54 AM		31-8-2023 11:54:54 AM			Audit Trail
CL/2023/08/V1/004211	Claim	Damage	Gan Wei Yien	Credit Account	ZND168986271989	Yes	Force Majeure	Express	Rejected	599.00		17-8-2023 11:08:43 AM		31-8-2023 11:08:43 AM			Audit Trail
CL/2023/08/V1/004210	Claim	Lost	Nana Khairul	Credit Account	PDC000000198783	No	Hub/Depo/ Station Handling Issue	Express	Pending Responsible Staff Details	168.00	168.00	17-8-2023 09:30:48 AM	22-9-2023 03:35:54 PM	31-8-2023 09:30:48 AM	20-9-2023 03:27:58 AM		Audit Trail
CL/2023/08/V1/004209	Claim	Lost	TENG KAI LIN	Prepaid Account	ZND168987533642	No	Hub/Depo/ Station Handling Issue	Express	Pending Responsible Staff Details	83.00	83.00	16-8-2023 05:42:42 PM	14-10-2023 03:49:05 PM	30-8-2023 05:42:42 PM	12-10-2023 03:48:25 AM		Audit Trail
CL/2023/08/V1/004208	Claim	Damage	PENI CONCEPT STORE	Credit Account	ZND168960439343				Info Incomplete	166.50		16-8-2023 05:20:08 PM	19-8-2023 04:01:02 PM	30-8-2023 05:20:08 PM			Audit Trail
CL/2023/08/V1/004207	Claim	Lost	SPF HOME DECO SDN BHD	Credit Account	ZND168986322254	No	Hub/Depo/ Station Handling Issue	Express	Rejected	70.00		16-8-2023 05:18:40 PM		30-8-2023 05:18:40 PM			Audit Trail
CL/2023/08/V1/004206	Claim	Damage	CJH TRADING SDN BHD	Credit Account	ZND169152831907				Rejected	350.00		16-8-2023 04:58:53 PM		30-8-2023 04:58:53 PM			Audit Trail
CL/2023/08/V1/004205	Claim	Damage	SPF HOME DECO SDN BHD	Credit Account	ZND169152344490	No	Force Majeure	Express	Pending Responsible Staff Details	30.00	30.00	16-8-2023 04:15:26 PM	17-9-2023 02:22:50 PM	30-8-2023 04:15:26 PM	15-9-2023 02:19:15 AM		Audit Trail
CL/2023/08/V1/004204	Claim	Damage	WH Lee	Prepaid Account	ZND169152785378				Rejected	396.00		16-8-2023 02:09:45 PM		30-8-2023 02:09:45 PM			Audit Trail
CL/2023/08/V1/004203	Claim	Damage	HJ EXPRESS	Credit Account	ZND169152299684				Info Incomplete	440.60		15-8-2023 08:59:56 PM	19-8-2023 02:23:00 PM	29-8-2023 08:59:56 PM			Audit Trail
CL/2023/08/V1/004202	Claim	Delay Delivery Premium Parcel	MBE VENTURES SDN BHD	Credit Account	ZND168986402178				Rejected	0.00		15-8-2023 02:06:53 PM		29-8-2023 02:06:53 PM			Audit Trail
CL/2023/08/V1/004201	Claim	Damage	PP HOME FURNITURE (M) SDN. BHD.	Credit Account	ZND169152307648	No	Force Majeure	Express	Rejected	200.00		14-8-2023 04:57:03 PM		28-8-2023 04:57:03 PM			Audit Trail
CL/2023/08/V1/004200	Claim	Damage	PP HOME FURNITURE (M) SDN. BHD.	Credit Account	ZND169152314479	No	Force Majeure	Express	Rejected	200.00		14-8-2023 04:52:22 PM		28-8-2023 04:52:22 PM			Audit Trail
CL/2023/08/V1/004199	Claim	Damage	PUSAT PERABUT SMH	Credit Account	CND16898685954500 2	No	Force Majeure	Express	Pending Responsible Staff Details	400.00	200.00	14-8-2023 04:29:27 PM	6-9-2023 09:47:11 AM	28-8-2023 04:29:27 PM			Audit Trail

CL/2023/08/V1/004198	Claim	Damage	HEALTHY LINKS MEDICAL SUPPLIES SDN BHD	Credit Account	ZND168986874562.	No	Force Majeure	Express	Pending Responsible Staff Details	200.00	200.00	14-8-2023 12:24:51 PM	6-9-2023 04:33:30 PM	28-8-2023 12:24:51 PM	4-9-2023 04:28:34 AM		Audit Trail
CL/2023/08/V1/004197	Claim	Damage	Muhamad sukri Bin Abu Samah	Credit Account	ZND169150374352	No	Force Majeure	Express	Pending Responsible Staff Details	160.00	160.00	12-8-2023 10:03:07 AM	3-9-2023 10:56:39 AM	26-8-2023 10:03:07 AM			Audit Trail
CL/2023/08/V1/004196	Claim	Damage	Kizzu Kids	Credit Account	ZND168982405302	No	Force Majeure	Express	Pending Responsible Staff Details	1500.00	200.00	11-8-2023 04:25:12 PM	28-9-2023 10:30:26 AM	25-8-2023 04:25:12 PM	26-9-2023 10:01:38 AM		Audit Trail
CL/2023/08/V1/004195	Claim	Lost	JOONHEE ENGINEERING SDN BHD	Credit Account	ZND168985874792	No	Hub/Depo/ Station Handling Issue	Express	Pending Responsible Staff Details	459.00	200.00	11-8-2023 02:42:09 PM	1-10-2023 10:13:46 AM	25-8-2023 02:42:09 PM	29-9-2023 10:13:30 AM		Audit Trail
CL/2023/08/V1/004194	Claim	Damage	MMATRIX SDN BHD	Credit Account	ZND169150799384	No	Force Majeure	Express	Pending Responsible Staff Details	1399.00	200.00	11-8-2023 02:26:30 PM	6-9-2023 04:41:43 PM	25-8-2023 02:26:30 PM	4-9-2023 04:34:22 AM		Audit Trail
CL/2023/08/V1/004193	Claim	Damage	TORENZ OIL SDN BHD	Credit Account	ZND169151169308	No	Force Majeure	Express	Rejected	150.00		11-8-2023 12:45:42 PM		25-8-2023 12:45:42 PM			Audit Trail
CL/2023/08/V1/004192	Claim	Damage	Miss Cha	Credit Account	ZND168986570563	No	Force Majeure	Express	Pending Responsible Staff Details	458.00	200.00	11-8-2023 11:31:11 AM	6-9-2023 09:14:07 AM	25-8-2023 11:31:11 AM	4-9-2023 09:09:30 AM		Audit Trail
CL/2023/08/V1/004191	Claim	Damage	KEVIN CHEN	Prepaid Account	ZND168984288842				Info Incomplete	0.00		11-8-2023 09:12:46 AM	16-8-2023 12:11:33 PM	25-8-2023 09:12:46 AM			Audit Trail
CL/2023/08/V1/004190	Claim	Damage	MMATRIX SDN BHD	Credit Account	ZND168986701578	No	Force Majeure	Express	Pending Responsible Staff Details	1599.00	200.00	10-8-2023 04:43:57 PM	11-11-2023 10:15:12 AM	24-8-2023 04:43:57 PM	9-11-2023 10:12:06 AM		Audit Trail
CL/2023/08/V1/004189	Claim	Damage	MMATRIX SDN BHD	Credit Account	ZND168986734538	No	Force Majeure	Express	Pending Responsible Staff Details	1899.00	200.00	10-8-2023 04:41:59 PM	11-11-2023 10:24:21 AM	24-8-2023 04:41:59 PM	9-11-2023 10:15:16 AM		Audit Trail
CL/2023/08/V1/004188	Claim	Damage	MMATRIX SDN BHD	Credit Account	ZND168986697536	No	Force Majeure	Express	Pending Responsible Staff Details	1599.00	200.00	10-8-2023 04:39:34 PM	11-11-2023 10:26:38 AM	24-8-2023 04:39:34 PM	9-11-2023 10:24:27 AM		Audit Trail
CL/2023/08/V1/004187	Claim	Damage	MMATRIX SDN BHD	Credit Account	ZND168986604145	No	Force Majeure	Express	Pending Responsible Staff Details	699.00	200.00	10-8-2023 04:37:09 PM	10-11-2023 03:08:42 PM	24-8-2023 04:37:09 PM	8-11-2023 03:05:19 AM		Audit Trail
CL/2023/08/V1/004186	Claim	Damage	SPF HOME DECO SDN BHD	Credit Account	CND168986367491005	No	Force Majeure	Express	Pending Responsible Staff Details	139.00	139.00	10-8-2023 04:24:48 PM	7-9-2023 11:02:39 AM	24-8-2023 04:24:48 PM	5-9-2023 11:00:03 AM		Audit Trail

CL/2023/08/V1/004185	Claim	Delay Delivery Premium Parcel	AZWINA IBRAHIM	Cash	ZND169150388786	No	Hub/Depo/Station Handling Issue	Premium	Pending Responsible Staff Details	150.00	100.00	10-8-2023 04:17:19 PM	10-9-2023 10:14:18 AM	24-8-2023 04:17:19 PM	8-9-2023 10:05:51 AM		Audit Trail
CL/2023/08/V1/004184	Claim	Lost	SPF HOME DECO SDN BHD	Credit Account	ZND168980204013	No	Hub/Depo/Station Handling Issue	Express	Pending Responsible Staff Details	73.00	73.00	10-8-2023 04:11:24 PM	7-9-2023 11:05:54 AM	24-8-2023 04:11:24 PM	5-9-2023 11:02:44 AM		Audit Trail
CL/2023/08/V1/004183	Claim	Damage	SPF HOME DECO SDN BHD	Credit Account	ZND168985970203	No	Force Majeure	Express	Pending Responsible Staff Details	45.00	45.00	10-8-2023 03:38:16 PM	25-10-2023 09:33:28 AM	24-8-2023 03:38:16 PM	23-10-2023 09:27:53 AM		Audit Trail
CL/2023/08/V1/004182	Claim	Lost	TEE YIEN YIEN	Cash	ZND168982452641				Rejected	240.00		10-8-2023 03:24:50 PM		24-8-2023 03:24:50 PM			Audit Trail
CL/2023/08/V1/004181	Claim	Damage	PP HOME FURNITURE (M) SDN. BHD.	Credit Account	ZND168982081858	No	Hub/Depo/Station Handling Issue	Express	Pending Responsible Staff Details	200.00	200.00	10-8-2023 03:23:16 PM	6-9-2023 10:59:57 AM	24-8-2023 03:23:16 PM	4-9-2023 10:48:00 AM		Audit Trail
CL/2023/08/V1/004180	Claim	Lost	TIN HEN MING	Credit Account	ZND168911289683	No	Hub/Depo/Station Handling Issue	Express	Pending Responsible Staff Details	3520.00	200.00	10-8-2023 11:56:31 AM	30-11-2023 02:25:37 PM	24-8-2023 11:56:31 AM	28-11-2023 02:12:29 AM		Audit Trail
CL/2023/08/V1/004179	Claim	Damage	MMAG DIGITAL SDN BHD C/O WAREHOUSE	Credit Account	ZND168983794498	No	Force Majeure	Express	Pending Responsible Staff Details	1999.00	200.00	10-8-2023 10:59:23 AM	6-9-2023 05:14:31 PM	24-8-2023 10:59:23 AM	4-9-2023 05:09:57 AM		Audit Trail
CL/2023/08/V1/004178	Claim	Lost	MMATRIX	Credit Account	ZND168982496515	No	Hub/Depo/Station Handling Issue	Express	Rejected	10.00		10-8-2023 10:46:08 AM		24-8-2023 10:46:08 AM			Audit Trail
CL/2023/08/V1/004177	Claim	Lost	MMATRIX	Credit Account	ZND168982775108				Rejected	10.00		10-8-2023 10:33:06 AM		24-8-2023 10:33:06 AM			Audit Trail
CL/2023/08/V1/004176	Claim	Lost	MMATRIX	Credit Account	ZND168982481351	No	Hub/Depo/Station Handling Issue	Express	Rejected	10.00		10-8-2023 10:30:15 AM		24-8-2023 10:30:15 AM			Audit Trail
CL/2023/08/V1/004175	Claim	Lost	MMATRIX	Credit Account	ZND168978824056				Rejected	599.00		10-8-2023 10:28:02 AM		24-8-2023 10:28:02 AM			Audit Trail
CL/2023/08/V1/004174	Claim	Lost	MMATRIX	Credit Account	ZND168978800326	No	Hub/Depo/Station Handling Issue	Express	Rejected	10.00		10-8-2023 10:26:09 AM		24-8-2023 10:26:09 AM			Audit Trail
CL/2023/08/V1/004173	Claim	Lost	eric ong zee shiong	Credit Account	ZND168979230917	No	Hub/Depo/Station Handling Issue	Value Pack	Rejected	350.00		9-8-2023 05:23:04 PM		23-8-2023 05:23:04 PM	30-10-2023 11:36:55 AM		Audit Trail

CL/2023/08/V1/004172	Claim	Damage	Townker Healthy Food Trading	Prepaid Account	ZND168986555300	No	Force Majeure	Express	Rejected	989.00		9-8-2023 05:21:32 PM		23-8-2023 05:21:32 PM			Audit Trail
CL/2023/08/V1/004171	Claim	Damage	SPF HOME DECO SDN BHD	Credit Account	ZND168984576796	No	Force Majeure	Express	Pending Responsible Staff Details	45.00	45.00	9-8-2023 03:59:14 PM	7-9-2023 11:10:43 AM	23-8-2023 03:59:14 PM	5-9-2023 11:06:04 AM		Audit Trail
CL/2023/08/V1/004170	Claim	Damage	SPF HOME DECO SDN BHD	Credit Account	ZND168985137453	No	Force Majeure	Express	Rejected	100.00		9-8-2023 03:41:18 PM		23-8-2023 03:41:18 PM			Audit Trail
CL/2023/08/V1/004169	Claim	Damage	MMATRIX SDN BHD	Credit Account	ZND168986618456	No	Force Majeure	Express	Pending Responsible Staff Details	699.00	200.00	9-8-2023 02:39:26 PM	26-8-2023 03:13:06 PM	23-8-2023 02:39:26 PM	24-8-2023 03:04:40 AM		Audit Trail
CL/2023/08/V1/004168	Claim	Damage	MMATRIX SDN BHD	Credit Account	ZND168986370651	No	Force Majeure	Express	Pending Responsible Staff Details	1799.00	200.00	9-8-2023 02:37:39 PM	26-8-2023 03:26:13 PM	23-8-2023 02:37:39 PM	24-8-2023 03:13:21 AM		Audit Trail
CL/2023/08/V1/004167	Claim	Damage	MMATRIX SDN BHD	Credit Account	ZND168986698434	No	Force Majeure	Express	Pending Responsible Staff Details	699.00	200.00	9-8-2023 02:35:37 PM	26-8-2023 03:33:16 PM	23-8-2023 02:35:37 PM	24-8-2023 03:28:08 AM		Audit Trail
CL/2023/08/V1/004166	Claim	Damage	VARIOUS FURNITURE SDN BHD	Credit Account	ZND168983733305	No	Hub/Depo/ Station Handling Issue	Express	Pending Responsible Staff Details	109.99	89.99	9-8-2023 12:57:47 PM	31-8-2023 09:41:19 AM	23-8-2023 12:57:47 PM			Audit Trail
CL/2023/08/V1/004165	Claim	Damage	MARKET BOY MARKETING	Cash	ZND168986530840	No	Force Majeure	FreshBox	Pending Responsible Staff Details	200.00	200.00	9-8-2023 11:27:48 AM	1-10-2023 10:17:10 AM	23-8-2023 11:27:48 AM	29-9-2023 10:14:32 AM		Audit Trail
CL/2023/08/V1/004164	Claim	Lost	Veness Chong	Credit Account	HTG1690793446008	No	Driver Issue	Express	Pending Responsible Staff Details	450.00	200.00	9-8-2023 10:15:33 AM	9-9-2023 09:43:45 AM	23-8-2023 10:15:33 AM	7-9-2023 09:40:30 AM		Audit Trail
CL/2023/08/V1/004163	Claim	Damage	MMATRIX SDN BHD	Credit Account	ZND168986709727	No	Force Majeure	Express	Pending Responsible Staff Details	699.00	200.00	9-8-2023 10:14:09 AM	6-9-2023 05:31:03 PM	23-8-2023 10:14:09 AM	4-9-2023 05:23:32 AM		Audit Trail
CL/2023/08/V1/004162	Claim	Damage	MMATRIX SDN BHD	Credit Account	ZND168986702964	No	Force Majeure	Express	Pending Responsible Staff Details	699.00	200.00	9-8-2023 10:12:24 AM	6-9-2023 12:42:25 PM	23-8-2023 10:12:24 AM	4-9-2023 12:42:04 PM		Audit Trail
CL/2023/08/V1/004161	Claim	Lost	SAFE REACH INT'I LOGISTICS CO. LIMITED	Credit Account	ZND168991543917	No	Driver Issue	Express	Pending Responsible Staff Details	92.00	92.00	8-8-2023 06:14:01 PM	30-8-2023 11:08:01 AM	22-8-2023 06:14:01 PM			Audit Trail

CL/2023/08/V1/004160	Claim	Damage	SK ECOMMERCE SDN BHD	Credit Account	ZND168983755116				Rejected	210.00		8-8-2023 05:35:02 PM		22-8-2023 05:35:02 PM			Audit Trail
CL/2023/08/V1/004159	Claim	Damage	SK ECOMMERCE SDN BHD	Credit Account	ZND168983755314				Rejected	210.00		8-8-2023 05:29:59 PM		22-8-2023 05:29:59 PM			Audit Trail
CL/2023/08/V1/004158	Claim	Damage	SK ECOMMERCE SDN BHD	Credit Account	ZND168985127027				Rejected	231.00		8-8-2023 05:23:31 PM		22-8-2023 05:23:31 PM			Audit Trail
CL/2023/08/V1/004157	Claim	Lost	Fatin Nadzirah	Credit Account	PDC000000200163	No	Hub/Depo/ Station Handling Issue	Express	Pending Responsible Staff Details	59.00	59.00	8-8-2023 03:14:33 PM	26-8-2023 05:25:44 PM	22-8-2023 03:14:33 PM	24-8-2023 05:22:23 AM		Audit Trail
CL/2023/08/V1/004156	Claim	Damage	MA	Prepaid Account	ZND168984406222				Rejected	100.00		8-8-2023 10:46:01 AM		22-8-2023 10:46:01 AM			Audit Trail
CL/2023/08/V1/004155	Claim	Delay Delivery Premium Parcel	BEAUTY WORLD SKIN RESEARCH	Credit Account	ZND168983935198	No	Hub/Depo/ Station Handling Issue	Express	Pending Responsible Staff Details	0.00	100.00	8-8-2023 10:36:30 AM	7-9-2023 11:27:26 AM	22-8-2023 10:36:30 AM	5-9-2023 11:22:35 AM		Audit Trail
CL/2023/08/V1/004154	Claim	Damage	Tiong Siew Choo	Credit Account	ZND168985188318				Info Incomplete	0.00		8-8-2023 10:20:18 AM	10-8-2023 11:30:28 AM	22-8-2023 10:20:18 AM			Audit Trail
CL/2023/08/V1/004153	Claim	Damage	SPF HOME DECO SDN BHD	Credit Account	ZND168982607218	No	Force Majeure	Express	Pending Responsible Staff Details	100.00	100.00	7-8-2023 07:54:17 PM	3-9-2023 04:52:50 PM	21-8-2023 07:54:17 PM	1-9-2023 04:50:28 AM		Audit Trail
CL/2023/08/V1/004152	Claim	Lost	Fatin Najwa Ismail	Credit Account	PDC000000198729	No	Hub/Depo/ Station Handling Issue	Express	Pending Responsible Staff Details	108.00	108.00	7-8-2023 04:34:30 PM	1-9-2023 05:52:16 PM	21-8-2023 04:34:30 PM	30-8-2023 05:43:28 AM		Audit Trail
CL/2023/08/V1/004151	Claim	Damage	DATO YK	Credit Account	ZND168982984371	No	Force Majeure	Express	Pending Responsible Staff Details	698.00	200.00	7-8-2023 03:26:15 PM	28-9-2023 02:16:46 PM	21-8-2023 03:26:15 PM	26-9-2023 02:14:30 AM		Audit Trail
CL/2023/08/V1/004150	Claim	Damage	CM wan	Credit Account	ZND168985440546	No	Force Majeure	Express	Pending Responsible Staff Details	291.87	200.00	7-8-2023 02:56:24 PM	6-9-2023 02:30:53 PM	21-8-2023 02:56:24 PM	4-9-2023 02:30:18 AM		Audit Trail
CL/2023/08/V1/004149	Claim	Damage	BOOI JUN JIE	Prepaid Account	ZND168984281799				Rejected	420.00		7-8-2023 02:47:21 PM		21-8-2023 02:47:21 PM			Audit Trail
CL/2023/08/V1/004148	Claim	Damage	Ooi Lee Tuan	Cash	ZND168984968874	No	Force Majeure	Express	Pending Responsible Staff Details	53.00	53.00	7-8-2023 02:03:21 PM	10-9-2023 10:05:15 AM	21-8-2023 02:03:21 PM	8-9-2023 09:55:36 AM		Audit Trail

CL/2023/08/V1/004147	Claim	Damage	Ceva Logistics (M) Sdn Bhd	Credit Account	ZND168960883627	No	Force Majeure	Express	Pending Responsible Staff Details	1417.00	200.00	7-8-2023 12:09:27 PM	28-8-2023 08:59:43 AM	21-8-2023 12:09:27 PM			Audit Trail
CL/2023/08/V1/004146	Claim	Damage	Ceva Logistics (M) Sdn Bhd	Credit Account	ZND168960883696	No	Force Majeure	Express	Pending Responsible Staff Details	106.00	106.00	7-8-2023 12:04:04 PM	22-9-2023 02:53:30 PM	21-8-2023 12:04:04 PM			Audit Trail
CL/2023/08/V1/004145	Claim	Damage	CLASSIC FINE FOODS SDN.BHD.	Credit Account	ZND168985373943				Rejected	153.00		7-8-2023 12:02:49 PM		21-8-2023 12:02:49 PM			Audit Trail
CL/2023/08/V1/004144	Claim	Lost	MMAG DIGITAL SDN BHD	Credit Account	ZND168563403031	No	Hub/Depo/ Station Handling Issue	Express	Pending Responsible Staff Details	50.00	50.00	7-8-2023 09:38:24 AM	29-11-2023 05:10:45 PM	21-8-2023 09:38:24 AM	27-11-2023 05:10:30 AM		Audit Trail
CL/2023/08/V1/004143	Claim	Lost	MMAG DIGITAL SDN BHD	Credit Account	ZND168561787096	No	Hub/Depo/ Station Handling Issue	Express	Rejected	50.00		7-8-2023 09:33:44 AM		21-8-2023 09:33:44 AM			Audit Trail
CL/2023/08/V1/004142	Claim	Damage	SPF HOME DECO SDN BHD	Credit Account	ZND168983781955	No	Force Majeure	Express	Pending Responsible Staff Details	149.00	149.00	6-8-2023 04:29:12 PM	3-9-2023 04:55:48 PM	20-8-2023 04:29:12 PM	1-9-2023 04:53:32 AM		Audit Trail
CL/2023/08/V1/004141	Claim	Damage	GT SUCCESS GLOBAL TRADING	Credit Account	ZND168983774179	No	Force Majeure	Express	Rejected	220.00		6-8-2023 01:04:59 PM		20-8-2023 01:04:59 PM			Audit Trail
CL/2023/08/V1/004140	Claim	Delay Delivery Premium Parcel	PIA	Credit Account	ZND168984778916	No	Hub/Depo/ Station Handling Issue	Premium	Pending Responsible Staff Details	180.00	100.00	6-8-2023 10:00:33 AM	1-11-2023 11:15:31 AM	20-8-2023 10:00:33 AM	30-10-2023 11:00:22 AM		Audit Trail
CL/2023/08/V1/004139	Claim	Damage FreshBox	Tenda Enterprise	Credit Account	ZND168985470901	No	Hub/Depo/ Station Handling Issue	FreshBox	Pending Responsible Staff Details	150.00	150.00	5-8-2023 05:34:00 PM	31-8-2023 12:03:49 PM	19-8-2023 05:34:00 PM	29-8-2023 11:59:52 AM		Audit Trail
CL/2023/08/V1/004138	Claim	Lost	YE TOS MACHINERY HARDWARE SDN BHD	Credit Account	ZND168562545114				Rejected	0.00		5-8-2023 03:59:16 PM		19-8-2023 03:59:16 PM			Audit Trail
CL/2023/08/V1/004137	Claim	Damage	CHIN FOKUN	Credit Account	CND168982961266003				Rejected	260.00		5-8-2023 03:10:53 PM		19-8-2023 03:10:53 PM			Audit Trail
CL/2023/08/V1/004136	Claim	Damage	SAIFUL AMRI BIN HUSSAIN	Credit Account	ZND168426427747	Yes	Force Majeure	Express	Completed	200.00	200.00	5-8-2023 02:09:39 PM		19-8-2023 02:09:39 PM	14-8-2023 09:29:50 AM	16-8-2023 12:53:32 PM	Audit Trail
CL/2023/08/V1/004135	Claim	Damage	INSTAR DESIGN	Credit Account	ZND168984054928	No	Force Majeure	Express	Rejected	438.00		5-8-2023 01:41:19 PM		19-8-2023 01:41:19 PM			Audit Trail

CL/2023/08/V1/004134	Claim	Damage	farizana bt salleh	Credit Account	ZND168980642570	No	Force Majeure	Express	Pending Responsible Staff Details	53.00	53.00	5-8-2023 09:06:35 AM	6-9-2023 09:53:30 AM	19-8-2023 09:06:35 AM			Audit Trail
CL/2023/08/V1/004133	Claim	Lost	CELLMAX MARKETING (M) SDN BHD	Credit Account	ZND168979951966	No	Driver Issue	Express	Pending Responsible Staff Details	134.00	134.00	4-8-2023 05:19:24 PM	1-10-2023 09:29:36 AM	18-8-2023 05:19:24 PM	29-9-2023 09:26:41 AM		Audit Trail
CL/2023/08/V1/004132	Claim	Damage	GLOBALTECH LIGHTING & ELECTRICAL SDN. BHD	Credit Account	ZND168980685218	No	Force Majeure	Express	Pending Responsible Staff Details	330.00	330.00	4-8-2023 05:03:47 PM	6-9-2023 10:12:05 AM	18-8-2023 05:03:47 PM			Audit Trail
CL/2023/08/V1/004131	Claim	Damage	GLOBALTECH LIGHTING & ELECTRICAL SDN. BHD	Credit Account	ZND168980685546	No	Force Majeure	Express	Pending Responsible Staff Details	330.00	330.00	4-8-2023 04:55:37 PM	6-9-2023 10:21:42 AM	18-8-2023 04:55:37 PM			Audit Trail
CL/2023/08/V1/004130	Claim	Damage	GLOBALTECH LIGHTING & ELECTRICAL SDN. BHD	Credit Account	ZND168980785673	No	Force Majeure	Express	Pending Responsible Staff Details	660.00	660.00	4-8-2023 04:44:09 PM	6-9-2023 10:30:07 AM	18-8-2023 04:44:09 PM			Audit Trail
CL/2023/08/V1/004129	Claim	Damage	GLOBALTECH LIGHTING & ELECTRICAL SDN. BHD	Credit Account	ZND168980786267	No	Force Majeure	Express	Pending Responsible Staff Details	660.00	660.00	4-8-2023 04:33:47 PM	6-9-2023 10:47:47 AM	18-8-2023 04:33:47 PM			Audit Trail
CL/2023/08/V1/004128	Claim	Damage	SPF HOME DECO SDN BHD	Credit Account	ZND168983066052	No	Force Majeure	Express	Pending Responsible Staff Details	37.00	37.00	4-8-2023 03:33:51 PM	30-8-2023 03:08:30 PM	18-8-2023 03:33:51 PM	28-8-2023 03:05:06 AM		Audit Trail
CL/2023/08/V1/004127	Claim	Damage	MMATRIX SDN BHD	Credit Account	ZND168984887632	No	Force Majeure	Express	Pending Responsible Staff Details	699.00	200.00	4-8-2023 03:27:28 PM	6-9-2023 02:43:07 PM	18-8-2023 03:27:28 PM	4-9-2023 02:31:12 AM		Audit Trail
CL/2023/08/V1/004126	Claim	Damage FreshBox	Shakila	Credit Account	ZND168980780494	No	Force Majeure	Premium	Pending Responsible Staff Details	200.00	100.00	4-8-2023 10:23:10 AM	9-9-2023 10:41:32 AM	18-8-2023 10:23:10 AM	7-9-2023 10:36:51 AM		Audit Trail

CL/2023/08/V1/004125	Claim	Damage	MMAG DIGITAL SDN BHD C/O WAREHOUSE	Credit Account	ZND168983793699	No	Force Majeure	Express	Pending Responsible Staff Details	1999.00	200.00	3-8-2023 05:12:40 PM	6-9-2023 02:54:30 PM	17-8-2023 05:12:40 PM	4-9-2023 02:43:14 AM		Audit Trail
CL/2023/08/V1/004124	Claim	Damage	J&I ONLINE SDN. BHD	Credit Account	ZND168980654610	No	Force Majeure	Express	Pending Responsible Staff Details	177.00	177.00	3-8-2023 05:12:26 PM	6-9-2023 05:44:36 PM	17-8-2023 05:12:26 PM	4-9-2023 05:37:11 AM		Audit Trail
CL/2023/08/V1/004123	Claim	Damage	J&I ONLINE SDN. BHD	Credit Account	ZND168981300301	No	Force Majeure	Express	Pending Responsible Staff Details	173.55	173.55	3-8-2023 05:01:03 PM	6-9-2023 05:51:56 PM	17-8-2023 05:01:03 PM	4-9-2023 05:45:34 AM		Audit Trail
CL/2023/08/V1/004122	Claim	Damage	J&I ONLINE SDN. BHD	Credit Account	ZND168980654368	No	Force Majeure	Express	Pending Responsible Staff Details	177.00	177.00	3-8-2023 04:53:29 PM	6-9-2023 03:12:28 PM	17-8-2023 04:53:29 PM	4-9-2023 03:08:05 AM		Audit Trail
CL/2023/08/V1/004121	Claim	Damage	KOH KAI CHUNG FLEXI TECH SOLUTIONS	Credit Account	ZND168982878120	No	Force Majeure	Express	Pending Responsible Staff Details	849.00	200.00	3-8-2023 04:44:17 PM	25-8-2023 10:42:03 AM	17-8-2023 04:44:17 PM			Audit Trail
CL/2023/08/V1/004120	Claim	Damage	Syarifuddin	Credit Account	ZND168979480855				Rejected	100.00		3-8-2023 03:28:25 PM		17-8-2023 03:28:25 PM			Audit Trail
CL/2023/08/V1/004119	Claim	Damage	Gogo Gaming Empire	Cash	ZND168982586797	No	Force Majeure	Express	Rejected	1000.00		3-8-2023 02:14:29 PM		17-8-2023 02:14:29 PM			Audit Trail
CL/2023/08/V1/004118	Claim	Lost	MFG GLOBAL M SDN BHD	Credit Account	CND1689810432910002	No	Hub/Depo/ Station Handling Issue	Express	Pending Responsible Staff Details	0.00	81.00	3-8-2023 11:11:44 AM	10-9-2023 05:35:16 PM	17-8-2023 11:11:44 AM	8-9-2023 05:24:49 AM		Audit Trail
CL/2023/08/V1/004117	Claim	Damage	SITI NUR SUHADA BIN SALEHUDIN	Cash	ZND168982770653				Info Incomplete	30.00		3-8-2023 10:27:58 AM	7-8-2023 10:46:29 AM	17-8-2023 10:27:58 AM			Audit Trail
CL/2023/08/V1/004116	Claim	Damage	MMAG DIGITAL SDN BHD C/O WAREHOUSE	Credit Account	ZND168978031379	No	Force Majeure	Express	Pending Responsible Staff Details	1999.00	200.00	3-8-2023 09:42:15 AM	6-9-2023 03:03:14 PM	17-8-2023 09:42:15 AM	4-9-2023 02:55:48 AM		Audit Trail
CL/2023/08/V1/004115	Claim	Delay Delivery Premium Parcel	AHBOY PASAR	Credit Account	ZND168982409553	No	Driver Issue	FreshBox	Pending Responsible Staff Details	200.00	200.00	3-8-2023 09:28:33 AM	25-8-2023 04:48:03 PM	17-8-2023 09:28:33 AM	23-8-2023 04:44:20 AM		Audit Trail

CL/2023/08/V1/004114	Claim	Lost	TIN HEN MING	Credit Account	ZND168908880381	No	Hub/Depo/ Station Handling Issue	Express	Rejected	288.80		2-8-2023 07:34:52 PM		16-8-2023 07:34:52 PM			Audit Trail
CL/2023/08/V1/004113	Claim	Damage	M-LINK SYSTEM (M) SDN BHD	Credit Account	ZND168980837181	No	Force Majeure	Express	Pending Responsible Staff Details	3744.00	3744.00	2-8-2023 06:26:44 PM	10-9-2023 05:20:53 PM	16-8-2023 06:26:44 PM	8-9-2023 05:11:46 AM		Audit Trail
CL/2023/08/V1/004112	Claim	Damage	M-LINK SYSTEM (M) SDN BHD	Credit Account	ZND168981109508	No	Force Majeure	Express	Pending Responsible Staff Details	1227.00	1227.00	2-8-2023 06:21:26 PM	10-9-2023 05:11:15 PM	16-8-2023 06:21:26 PM	8-9-2023 04:36:53 AM		Audit Trail
CL/2023/08/V1/004111	Claim	Damage	M-LINK SYSTEM (M) SDN BHD	Credit Account	ZND168981081279	No	Force Majeure	Express	Pending Responsible Staff Details	1690.00	1690.00	2-8-2023 06:17:32 PM	10-9-2023 04:36:19 PM	16-8-2023 06:17:32 PM	8-9-2023 04:27:18 AM		Audit Trail
CL/2023/08/V1/004110	Claim	Damage	Soh Yee Ling	Credit Account	6565206745				Info Incomplete	50.57		2-8-2023 05:53:24 PM	5-8-2023 03:37:15 PM	16-8-2023 05:53:24 PM			Audit Trail
CL/2023/08/V1/004109	Claim	Damage	SPF HOME DECO SDN BHD	Credit Account	ZND168980687526	No	Hub/Depo/ Station Handling Issue	Express	Pending Responsible Staff Details	55.00	55.00	2-8-2023 04:21:19 PM	30-8-2023 03:11:02 PM	16-8-2023 04:21:19 PM	28-8-2023 03:08:36 AM		Audit Trail
CL/2023/08/V1/004108	Claim	Lost	Mohd Aidil Mohd Nor	Credit Account	ZND168724946872	No	Hub/Depo/ Station Handling Issue	Express	Pending Responsible Staff Details	53.62	200.00	2-8-2023 03:54:37 PM	25-8-2023 05:45:10 PM	16-8-2023 03:54:37 PM			Audit Trail
CL/2023/08/V1/004107	Claim	Damage	MMAG DIGITAL SDN BHD C/O WAREHOUSE	Credit Account	ZND168555307842	No	Hub/Depo/ Station Handling Issue	Express	Rejected	1999.00		2-8-2023 02:46:30 PM		16-8-2023 02:46:30 PM			Audit Trail
CL/2023/08/V1/004106	Claim	Damage	MMAG DIGITAL SDN BHD C/O WAREHOUSE	Credit Account	ZND168979758602	No	Force Majeure	Express	Pending Responsible Staff Details	1999.00	200.00	2-8-2023 02:43:24 PM	6-9-2023 04:11:09 PM	16-8-2023 02:43:24 PM	4-9-2023 03:31:14 AM		Audit Trail
CL/2023/08/V1/004105	Claim	Damage	MMAG DIGITAL SDN BHD C/O WAREHOUSE	Credit Account	ZND168562447715	No	Force Majeure	Express	Rejected	1999.00		2-8-2023 02:33:52 PM		16-8-2023 02:33:52 PM			Audit Trail
CL/2023/08/V1/004104	Claim	Damage	MMAG DIGITAL SDN BHD C/O WAREHOUSE	Credit Account	ZND168720052966	No	Hub/Depo/ Station Handling Issue	Express	Rejected	1999.00		2-8-2023 02:26:25 PM		16-8-2023 02:26:25 PM			Audit Trail

CL/2023/08/V1/004103	Claim	Damage	MMAG DIGITAL SDN BHD C/O WAREHOUSE	Credit Account	ZND168978029710	No	Force Majeure	Express	Rejected	1999.00		2-8-2023 02:23:00 PM		16-8-2023 02:23:00 PM			Audit Trail
CL/2023/08/V1/004102	Claim	Damage	MMAG DIGITAL SDN BHD C/O WAREHOUSE	Credit Account	ZND168978031294	No	Force Majeure	Express	Rejected	1999.00		2-8-2023 02:18:45 PM		16-8-2023 02:18:45 PM			Audit Trail
CL/2023/08/V1/004101	Claim	Lost	rohani	Credit Account	ZND168909733471	No	Hub/Depo/ Station Handling Issue	Express	Rejected	226.60		2-8-2023 12:08:31 PM		16-8-2023 12:08:31 PM			Audit Trail
CL/2023/08/V1/004100	Claim	Lost	MMATRIX SDN BHD	Credit Account	ZND168981195235	No	Hub/Depo/ Station Handling Issue	Express	Pending Responsible Staff Details	799.00	799.00	2-8-2023 11:58:09 AM	7-9-2023 09:56:10 AM	16-8-2023 11:58:09 AM	5-9-2023 09:52:15 AM		Audit Trail
CL/2023/08/V1/004099	Claim	Lost	MMATRIX SDN BHD	Credit Account	ZND168981234965	No	Hub/Depo/ Station Handling Issue	Express	Pending Responsible Staff Details	5799.00	5799.00	2-8-2023 11:51:10 AM	7-9-2023 10:17:53 AM	16-8-2023 11:51:10 AM	5-9-2023 09:56:29 AM		Audit Trail
CL/2023/08/V1/004098	Claim	Lost	MMATRIX SDN BHD	Credit Account	ZND168981215018	No	Hub/Depo/ Station Handling Issue	Express	Pending Responsible Staff Details	3297.00	3297.00	2-8-2023 11:43:29 AM	7-9-2023 10:28:56 AM	16-8-2023 11:43:29 AM	5-9-2023 10:18:05 AM		Audit Trail
CL/2023/08/V1/004097	Claim	Lost	mmatrix	Credit Account	ZND168980671341	No	Hub/Depo/ Station Handling Issue	Express	Pending Responsible Staff Details	5799.00	5799.00	2-8-2023 11:36:28 AM	7-9-2023 10:33:05 AM	16-8-2023 11:36:28 AM	5-9-2023 10:18:07 AM		Audit Trail
CL/2023/08/V1/004096	Claim	Lost	MMATRIX SDN BHD	Credit Account	ZND168981184925	No	Hub/Depo/ Station Handling Issue	Express	Pending Responsible Staff Details	699.00	699.00	2-8-2023 11:28:39 AM	7-9-2023 10:37:56 AM	16-8-2023 11:28:39 AM	5-9-2023 10:18:08 AM		Audit Trail
CL/2023/08/V1/004095	Claim	Lost	MMATRIX SDN BHD	Credit Account	ZND168981199622	No	Hub/Depo/ Station Handling Issue	Express	Pending Responsible Staff Details	799.00	799.00	2-8-2023 11:08:02 AM	7-9-2023 10:48:04 AM	16-8-2023 11:08:02 AM	5-9-2023 10:18:10 AM		Audit Trail
CL/2023/08/V1/004094	Claim	Lost	MMATRIX SDN BHD	Credit Account	ZND168981187186	No	Hub/Depo/ Station Handling Issue	Express	Pending Responsible Staff Details	1598.00	1598.00	2-8-2023 11:01:23 AM	7-9-2023 10:55:38 AM	16-8-2023 11:01:23 AM	5-9-2023 10:18:12 AM		Audit Trail
CL/2023/08/V1/004093	Claim	Lost	MMATRIX SDN BHD	Credit Account	ZND168980759025	No	Hub/Depo/ Station Handling Issue	Express	Pending Responsible Staff Details	1198.00	1198.00	2-8-2023 10:47:39 AM	7-9-2023 11:00:02 AM	16-8-2023 10:47:39 AM	5-9-2023 10:18:14 AM		Audit Trail
CL/2023/08/V1/004092	Claim	Lost	MMATRIX SDN BHD	Credit Account	ZND168977509947	No	Hub/Depo/ Station Handling Issue	Express	Pending Responsible Staff Details	2099.00	200.00	2-8-2023 10:27:57 AM	7-9-2023 11:03:23 AM	16-8-2023 10:27:57 AM	5-9-2023 10:18:18 AM		Audit Trail

CL/2023/08/V1/004091	Claim	Damage	AIK HOE	Credit Account	CND168979486222001	No	Force Majeure	Express	Pending Responsible Staff Details	230.00	200.00	1-8-2023 06:46:10 PM	26-8-2023 05:42:11 PM	15-8-2023 06:46:10 PM	24-8-2023 05:41:53 AM		Audit Trail
CL/2023/08/V1/004090	Claim	Damage	SPF HOME DECO SDN BHD	Credit Account	ZND168978704853	No	Force Majeure	Express	Pending Responsible Staff Details	200.00	200.00	1-8-2023 05:54:46 PM	30-8-2023 11:12:49 AM	15-8-2023 05:54:46 PM	28-8-2023 11:08:49 AM		Audit Trail
CL/2023/08/V1/004089	Claim	Lost	MMATRIX SDN BHD	Credit Account	ZND168723622470	No	Hub/Depo/ Station Handling Issue	Express	Pending Responsible Staff Details and Pending Upload Payment from Insurance Company	5799.00	200.00	1-8-2023 05:03:24 PM		15-8-2023 05:03:24 PM			Audit Trail
CL/2023/08/V1/004088	Claim	Damage	Mohd Hafiz Mohd Nor	Cash	ZND168982605160				Rejected	281.80		1-8-2023 04:17:23 PM		15-8-2023 04:17:23 PM			Audit Trail
CL/2023/08/V1/004087	Claim	Damage	CM wan	Credit Account	ZND168981307393	No	Force Majeure	Express	Pending Responsible Staff Details	133.13	133.13	1-8-2023 01:52:20 PM	6-9-2023 02:35:00 PM	15-8-2023 01:52:20 PM	4-9-2023 02:33:05 AM		Audit Trail
CL/2023/08/V1/004086	Claim	Damage	CM Wan	Credit Account	ZND168979298726	No	Force Majeure	Express	Pending Responsible Staff Details	272.37	200.00	1-8-2023 12:52:46 PM	13-10-2023 06:06:40 PM	15-8-2023 12:52:46 PM	11-10-2023 06:04:45 AM		Audit Trail
CL/2023/08/V1/004085	Claim	Lost	MMATRIX	Credit Account	ZND168908922944	No	Hub/Depo/ Station Handling Issue	Express	Rejected	949.00		1-8-2023 11:04:29 AM		15-8-2023 11:04:29 AM			Audit Trail
CL/2023/08/V1/004084	Claim	Lost	MMATRIX	Credit Account	ZND168727101445	No	Hub/Depo/ Station Handling Issue	Express	Rejected	10.00		1-8-2023 11:02:18 AM		15-8-2023 11:02:18 AM			Audit Trail
CL/2023/08/V1/004083	Claim	Lost	MMATRIX	Credit Account	ZND168727094389	No	Hub/Depo/ Station Handling Issue	Express	Rejected	1099.00		1-8-2023 11:01:06 AM		15-8-2023 11:01:06 AM			Audit Trail
CL/2023/08/V1/004082	Claim	Lost	MMAG DIGITAL SDN BHD	Credit Account	ZND168981063527	No	Force Majeure	Express	Pending Responsible Staff Details	499.00	499.00	1-8-2023 10:00:56 AM	6-9-2023 06:00:50 PM	15-8-2023 10:00:56 AM	4-9-2023 05:53:46 AM		Audit Trail
CL/2023/07/V2/004063	Appeal	Damage	Hallmark Furniture Sdn Bhd	Credit Account	ZND168976909700	No	Force Majeure	Express	Completed	135.00	135.00	28-7-2023 11:26:41 PM		11-8-2023 11:26:41 PM	20-9-2023 05:45:25 AM	20-9-2023 05:46:40 PM	Audit Trail
CL/2023/07/V2/004059	Appeal	Lost	ABNER BEAUTY	Credit Account	ZND168910755967	No	Hub/Depo/ Station Handling Issue	Express	Completed	200.00	200.00	28-7-2023 02:48:14 PM		11-8-2023 02:48:14 PM	4-8-2023 10:25:51 AM	4-8-2023 10:28:29 AM	Audit Trail

CL/2023/07/V2/004042	Appeal	Damage	VARIOUS FURNITURE SDN BHD	Credit Account	ZND168976925526	No	Force Majeure	Express	Completed	104.83	104.83	25-7-2023 10:47:27 AM		8-8-2023 10:47:27 AM	9-8-2023 09:56:15 AM	9-8-2023 09:58:41 AM	Audit Trail
CL/2023/07/V2/004033	Appeal	Lost	pusat perabut smh	Prepaid Account	ZND168976891937	No	Hub/Depo/ Station Handling Issue	Express	Completed	200.00	200.00	24-7-2023 02:00:46 PM		7-8-2023 02:00:46 PM	4-9-2023 05:20:29 AM	4-9-2023 05:21:23 PM	Audit Trail
CL/2023/07/V2/004020	Appeal	Damage	UPERABOT CREATIVE HOME SDN.BHD	Credit Account	ZND168727737668	No	Force Majeure	Express	Completed	200.00	200.00	21-7-2023 03:49:43 PM		4-8-2023 03:49:43 PM	24-8-2023 03:42:24 AM	24-8-2023 03:43:37 PM	Audit Trail
CL/2023/07/V2/004019	Appeal	Lost	KENT SHEE	Prepaid Account	ZND168726138367	No	Hub/Depo/ Station Handling Issue	Express	Completed	200.00	200.00	21-7-2023 02:47:13 PM		4-8-2023 02:47:13 PM	14-8-2023 10:45:07 AM	14-8-2023 10:45:25 AM	Audit Trail
CL/2023/07/V2/004017	Appeal	Damage	Tony Chong	Credit Account	ZND168960337250	No	Force Majeure	Express	Completed	139.00	139.00	21-7-2023 10:32:09 AM		4-8-2023 10:32:09 AM	7-8-2023 05:31:27 AM	7-8-2023 05:32:56 PM	Audit Trail
CL/2023/07/V2/004013	Appeal	Damage	KELLY TANG	Cash	ZND168911003951	No	Force Majeure	Express	Completed	200.00	200.00	20-7-2023 12:45:02 PM		3-8-2023 12:45:02 PM	4-8-2023 10:34:05 AM	4-8-2023 10:46:46 AM	Audit Trail
CL/2023/07/V2/004005	Appeal	Damage	ADAMASA NETWORK SDN. BHD	Cash	CND168726960180004	No	Force Majeure	Express	Completed	200.00	200.00	18-7-2023 04:16:16 PM		1-8-2023 04:16:16 PM	4-8-2023 10:53:08 AM	4-8-2023 11:04:01 AM	Audit Trail
CL/2023/07/V2/003991	Appeal	Damage	Liza by Fauzy	Credit Account	ZND168909838831	No	Force Majeure	Express	Completed	60.00	60.00	17-7-2023 11:48:46 AM		31-7-2023 11:48:46 AM	18-8-2023 03:38:17 AM	18-8-2023 03:40:48 PM	Audit Trail
CL/2023/07/V2/003988	Appeal	Lost	CHIA HOOI CHIN	Prepaid Account	ZND168724917674	No	Hub/Depo/ Station Handling Issue	Express	Completed	200.00	200.00	17-7-2023 10:05:44 AM		31-7-2023 10:05:44 AM	14-8-2023 10:46:38 AM	14-8-2023 10:46:55 AM	Audit Trail
CL/2023/07/V2/003987	Appeal	Damage	AIK HOE	Credit Account	ZND168724268929	No	Force Majeure	Express	Completed	200.00	200.00	16-7-2023 05:35:22 PM		30-7-2023 05:35:22 PM	24-8-2023 05:12:28 AM	24-8-2023 05:12:50 PM	Audit Trail
CL/2023/07/V2/003942	Appeal	Damage	Ling Nature	Credit Account	ZND168727624067	No	Force Majeure	Express	Completed	200.00	200.00	13-7-2023 01:23:20 PM		27-7-2023 01:23:20 PM	24-8-2023 03:44:31 AM	24-8-2023 03:45:24 PM	Audit Trail
CL/2023/07/V2/003936	Appeal	Damage	SMH MAJU	Credit Account	ZND168726638249	No	Force Majeure	Express	Completed	200.00	200.00	13-7-2023 01:23:39 AM		27-7-2023 01:23:39 AM	24-8-2023 03:45:35 AM	24-8-2023 03:46:02 PM	Audit Trail
CL/2023/07/V2/003931	Appeal	Lost	MOHD FAKRIN MUDA	Credit Account	ZND168272254603	No	Hub/Depo/ Station Handling Issue	Express	Completed	7.30	7.30	12-7-2023 05:34:28 PM		26-7-2023 05:34:28 PM	24-8-2023 03:46:19 AM	24-8-2023 03:47:04 PM	Audit Trail
CL/2023/07/V2/003920	Appeal	Damage	Nur Syahirah Binti Mohd Fesool	Credit Account	ZND168725775082	No	Force Majeure	Express	Completed	80.00	80.00	11-7-2023 03:03:41 PM		25-7-2023 03:03:41 PM	31-7-2023 05:45:44 AM	31-7-2023 05:46:11 PM	Audit Trail

CL/2023/07/V2/003906	Appeal	Damage	VARIOUS FURNITURE SDN BHD	Credit Account	ZND168724706216	No	Force Majeure	Express	Completed	59.99	59.99	10-7-2023 12:31:03 PM		24-7-2023 12:31:03 PM	23-8-2023 09:44:30 AM	23-8-2023 09:52:21 AM	Audit Trail
CL/2023/07/V2/003905	Appeal	Damage	Loh Ah Moi	Credit Account	ZND168720310004	No	Force Majeure	Express	Completed	60.00	60.00	10-7-2023 12:09:54 PM		24-7-2023 12:09:54 PM	1-9-2023 09:59:19 AM	1-9-2023 09:59:41 AM	Audit Trail
CL/2023/07/V2/003897	Appeal	Lost	LEE KUAN CHUN	Credit Account	ZND168557415026	No	Hub/Depo/ Station Handling Issue	Express	Completed	162.00	162.00	9-7-2023 06:49:39 AM		23-7-2023 06:49:39 AM	24-8-2023 03:47:10 AM	24-8-2023 03:47:35 PM	Audit Trail
CL/2023/07/V2/003876	Appeal	Lost	smh maju enterprise	Credit Account	ZND168426470842	No	Hub/Depo/ Station Handling Issue	Express	Completed	190.00	190.00	5-7-2023 05:25:28 PM		19-7-2023 05:25:28 PM	17-7-2023 10:54:26 AM	17-7-2023 11:14:52 AM	Audit Trail
CL/2023/07/V1/004081	Claim	Damage	SPF HOME DECO SDN BHD	Credit Account	ZND168979347295				Rejected	68.00		31-7-2023 06:07:46 PM		14-8-2023 06:07:46 PM			Audit Trail
CL/2023/07/V1/004080	Claim	Damage	SPF HOME DECO SDN BHD	Credit Account	ZND168981374098	No	Force Majeure	Express	Pending Responsible Staff Details	80.00	80.00	31-7-2023 05:50:30 PM	23-8-2023 09:42:50 AM	14-8-2023 05:50:30 PM	21-8-2023 09:35:33 AM		Audit Trail
CL/2023/07/V1/004079	Claim	Damage	ACER SALES AND SERVICES SDN BHD	Credit Account	SMSO23015156-0000	No	Force Majeure	Express	Pending Responsible Staff Details	1443.00	1443.00	31-7-2023 05:41:32 PM	5-9-2023 04:11:59 PM	14-8-2023 05:41:32 PM	3-9-2023 04:06:19 AM		Audit Trail
CL/2023/07/V1/004078	Claim	Damage	SPF HOME DECO SDN BHD	Credit Account	ZND168980037611	No	Force Majeure	Express	Pending Responsible Staff Details	135.00	135.00	31-7-2023 05:29:40 PM	31-8-2023 09:09:17 AM	14-8-2023 05:29:40 PM	29-8-2023 09:06:10 AM		Audit Trail
CL/2023/07/V1/004077	Claim	Damage	Green city medical supplies sdn bhd	Prepaid Account	CND168980775858002	No	Force Majeure	Express	Pending Responsible Staff Details	130.00	130.00	31-7-2023 04:09:02 PM	6-9-2023 03:27:34 PM	14-8-2023 04:09:02 PM	4-9-2023 03:13:11 AM		Audit Trail
CL/2023/07/V1/004076	Claim	Damage	Halimaton Saadiah	Credit Account	ZND168982042958	No	Force Majeure	Express	Rejected	292.16		31-7-2023 03:50:20 PM		14-8-2023 03:50:20 PM			Audit Trail
CL/2023/07/V1/004075	Claim	Damage	MMATRIX SDN BHD	Credit Account	ZND168724695473	No	Force Majeure	Express	Pending Responsible Staff Details	1599.00	200.00	31-7-2023 02:48:47 PM	6-9-2023 03:07:55 PM	14-8-2023 02:48:47 PM	4-9-2023 03:04:21 AM		Audit Trail
CL/2023/07/V1/004074	Claim	Damage	MMATRIX SDN BHD	Credit Account	ZND168724256155	No	Force Majeure	Express	Pending Responsible Staff Details	799.00	200.00	31-7-2023 02:46:57 PM	6-9-2023 02:28:41 PM	14-8-2023 02:46:57 PM	4-9-2023 02:20:36 AM		Audit Trail
CL/2023/07/V1/004073	Claim	Damage	MMATRIX SDN BHD	Credit Account	ZND168723557185	No	Hub/Depo/ Station Handling Issue	Express	Pending Responsible Staff Details	4299.00	200.00	31-7-2023 02:45:00 PM	6-9-2023 02:15:08 PM	14-8-2023 02:45:00 PM	4-9-2023 02:01:21 AM		Audit Trail

CL/2023/07/V1/004072	Claim	Damage	BLUE BOX SDN BHD (BIG PLUS DISTRIBUTION)	Credit Account	ZND168981010552	No	Force Majeure	Express	Rejected	3105.00		31-7-2023 12:37:53 PM		14-8-2023 12:37:53 PM			Audit Trail
CL/2023/07/V1/004071	Claim	Damage	CM Wan	Credit Account	ZND168980663711	No	Force Majeure	Express	Rejected	378.72		31-7-2023 10:49:52 AM		14-8-2023 10:49:52 AM	23-8-2023 05:09:42 AM		Audit Trail
CL/2023/07/V1/004070	Claim	Damage	MARTHA RAYMOND	Credit Account	ZND168911084769	No	Force Majeure	Express	Pending by Operation	1000.00		31-7-2023 10:31:21 AM	28-10-2023 02:49:00 PM	14-8-2023 10:31:21 AM			Audit Trail
CL/2023/07/V1/004069	Claim	Lost	ABNER BEAUTY	Credit Account	ZND168911157104				Rejected	200.00		31-7-2023 10:15:54 AM		14-8-2023 10:15:54 AM			Audit Trail
CL/2023/07/V1/004068	Claim	Damage	Kai Xiang Yeo	Credit Account	ZND168978839784				Rejected	500.00		30-7-2023 10:09:48 PM		13-8-2023 10:09:48 PM			Audit Trail
CL/2023/07/V1/004067	Claim	Damage	Muhammad razi bin abdul rashid	Cash	DKMNE2				Rejected	90.00		30-7-2023 02:16:35 PM		13-8-2023 02:16:35 PM			Audit Trail
CL/2023/07/V1/004066	Claim	Damage FreshBox	HENZ FROZEN MARKETING SDN BHD	Credit Account	ZND168981055515	No	Hub/Depo/ Station Handling Issue	FreshBox	Pending Responsible Staff Details	190.10	190.10	29-7-2023 04:29:17 PM	6-9-2023 02:28:41 PM	12-8-2023 04:29:17 PM	4-9-2023 02:25:55 AM		Audit Trail
CL/2023/07/V1/004065	Claim	Damage	Jason Choo	Credit Account	ZND168978096965	No	Force Majeure	Express	Pending Responsible Staff Details	150.00	150.00	29-7-2023 01:54:27 PM	26-8-2023 03:51:21 PM	12-8-2023 01:54:27 PM	24-8-2023 03:44:16 AM		Audit Trail
CL/2023/07/V1/004064	Claim	Damage	SPF HOME DECO SDN BHD	Credit Account	ZND168979346113	No	Force Majeure	Express	Pending Responsible Staff Details	25.00	25.00	29-7-2023 12:43:38 AM	26-8-2023 02:06:16 PM	12-8-2023 12:43:38 AM	24-8-2023 02:01:17 AM		Audit Trail
CL/2023/07/V1/004063	Claim	Damage	Hallmark Furniture Sdn Bhd	Credit Account	ZND168976909700	No	Force Majeure	Express	Pending Responsible Staff Details	188.00	135.00	28-7-2023 11:26:41 PM	26-8-2023 01:59:42 PM	11-8-2023 11:26:41 PM	24-8-2023 01:53:26 AM		Audit Trail
CL/2023/07/V1/004062	Claim	Delay Delivery Premium Parcel	NURSYAZA SYAFIQAH BINTI MUHAMMAD RAFIDI	Prepaid Account	ZND168981202636	No	Hub/Depo/ Station Handling Issue	Express	Pending Responsible Staff Details	200.00	100.00	28-7-2023 05:33:33 PM	9-9-2023 10:36:02 AM	11-8-2023 05:33:33 PM	7-9-2023 10:35:36 AM		Audit Trail
CL/2023/07/V1/004061	Claim	Damage	Servex (Malaysia) Sdn Bhd	Credit Account	CND168981263743025	No	Force Majeure	Express	Pending Responsible Staff Details	200.00	200.00	28-7-2023 05:21:08 PM	26-8-2023 04:38:35 PM	11-8-2023 05:21:08 PM	24-8-2023 04:34:12 AM		Audit Trail
CL/2023/07/V1/004060	Claim	Damage	CALVIN OOI	Credit Account	ZND168980532031				Rejected	280.00		28-7-2023 02:53:19 PM		11-8-2023 02:53:19 PM			Audit Trail

CL/2023/07/V1/004059	Claim	Lost	ABNER BEAUTY	Credit Account	ZND168910755967	No	Hub/Depo/Station Handling Issue	Express	Pending Responsible Staff Details	200.00	200.00	28-7-2023 02:48:14 PM	6-8-2023 10:28:27 AM	11-8-2023 02:48:14 PM			Audit Trail
CL/2023/07/V1/004058	Claim	Damage	Ly Kah Cheong	Credit Account	ZND168979980089				Rejected	105.00		28-7-2023 12:27:56 PM		11-8-2023 12:27:56 PM			Audit Trail
CL/2023/07/V1/004057	Claim	Delay Delivery Premium Parcel	MAMA S BAKE HOUSE - PHOEBE	Credit Account	ZND168979473857	No	Hub/Depo/Station Handling Issue	FreshBox	Pending Responsible Staff Details	200.00	200.00	28-7-2023 12:20:15 PM	31-8-2023 03:47:51 PM	11-8-2023 12:20:15 PM	29-8-2023 03:45:46 AM		Audit Trail
CL/2023/07/V1/004056	Claim	Damage	Liew Yan Fei	Cash	ZND168980444419	No	Hub/Depo/Station Handling Issue	Express	Rejected	138.00		28-7-2023 10:32:15 AM		11-8-2023 10:32:15 AM			Audit Trail
CL/2023/07/V1/004055	Claim	Damage	AIK HOE	Credit Account	ZND168728201397001	No	Force Majeure	Express	Rejected	200.00		27-7-2023 12:11:21 PM		10-8-2023 12:11:21 PM			Audit Trail
CL/2023/07/V1/004054	Claim	Damage	GT SUCCESS GLOBAL TRADING	Credit Account	ZND168910516513				Info Incomplete	540.00		27-7-2023 11:56:31 AM	2-8-2023 09:24:23 AM	10-8-2023 11:56:31 AM			Audit Trail
CL/2023/07/V1/004053	Claim	Damage	Kee Xinjing	Credit Account	ZND168976888784				Rejected	228.00		26-7-2023 05:22:42 PM		9-8-2023 05:22:42 PM			Audit Trail
CL/2023/07/V1/004052	Claim	Damage	Kee Xinjing	Credit Account	ZND168976888555	No	Force Majeure	Express	Rejected	228.00		26-7-2023 05:18:36 PM		9-8-2023 05:18:36 PM			Audit Trail
CL/2023/07/V1/004051	Claim	Damage	Kee Xinjing	Credit Account	ZND168976888685	No	Force Majeure	Express	Pending Responsible Staff Details	228.00	200.00	26-7-2023 05:14:16 PM	26-8-2023 03:03:17 PM	9-8-2023 05:14:16 PM	24-8-2023 02:52:37 AM		Audit Trail
CL/2023/07/V1/004050	Claim	Delay Delivery Premium Parcel	TS Agriculture Products Sdn Bhd	Credit Account	ZND168977293358	No	Hub/Depo/Station Handling Issue	Express	Rejected	156.22		26-7-2023 11:51:54 AM		9-8-2023 11:51:54 AM			Audit Trail
CL/2023/07/V1/004049	Claim	Damage	Koh Wee Kwan	Credit Account	ZND168910248124	No	Force Majeure	Express	Pending Responsible Staff Details	300.31	240.00	26-7-2023 11:36:23 AM	22-9-2023 10:03:53 AM	9-8-2023 11:36:23 AM	20-9-2023 09:58:43 AM		Audit Trail
CL/2023/07/V1/004048	Claim	Damage	Wong	Credit Account	ZND168718832549001	No	Force Majeure	Express	Pending Responsible Staff Details	102.00	102.00	26-7-2023 12:25:53 AM	12-8-2023 11:35:29 AM	9-8-2023 12:25:53 AM	10-8-2023 11:31:12 AM		Audit Trail
CL/2023/07/V1/004047	Claim	Damage	M-LINK SYSTEM (M) SDN BHD	Credit Account	ZND168960610926				Info Incomplete	2858.00		25-7-2023 05:57:29 PM	28-7-2023 10:05:52 AM	8-8-2023 05:57:29 PM			Audit Trail
CL/2023/07/V1/004046	Claim	Damage	AIK HOE	Credit Account	ZND168728201397				Rejected	200.00		25-7-2023 12:24:43 PM		8-8-2023 12:24:43 PM			Audit Trail

CL/2023/07/V1/004045	Claim	Damage	ATMUA FURNISHING (M) SDN BHD	Credit Account	ZND168960321419	No	Force Majeure	Express	Pending Responsible Staff Details	608.88	200.00	25-7-2023 11:54:48 AM	31-8-2023 09:32:28 AM	8-8-2023 11:54:48 AM	29-8-2023 09:29:00 AM		Audit Trail
CL/2023/07/V1/004044	Claim	Damage	ACER SALES AND SERVICES SDN BHD	Credit Account	SMSO23011320-0000	No	Hub/Depo/ Station Handling Issue	Express	Pending Responsible Staff Details	0.00	358.00	25-7-2023 11:10:07 AM	10-8-2023 09:21:28 AM	8-8-2023 11:10:07 AM	8-8-2023 09:20:44 AM		Audit Trail
CL/2023/07/V1/004043	Claim	Damage	BOON TECK TRADING (M) SDN BHD	Credit Account	ZND168909717587				Rejected	365.00		25-7-2023 10:52:41 AM		8-8-2023 10:52:41 AM			Audit Trail
CL/2023/07/V1/004042	Claim	Damage	VARIOUS FURNITURE SDN BHD	Credit Account	ZND168976925526	No	Force Majeure	Express	Pending Responsible Staff Details	104.83	104.83	25-7-2023 10:47:27 AM	11-8-2023 09:58:40 AM	8-8-2023 10:47:27 AM			Audit Trail
CL/2023/07/V1/004041	Claim	Damage	SPF HOME DECO SDN BHD	Credit Account	ZND168976976924	No	Force Majeure	Express	Pending Responsible Staff Details	90.00	90.00	25-7-2023 10:32:20 AM	13-8-2023 03:08:21 PM	8-8-2023 10:32:20 AM	11-8-2023 02:55:12 AM		Audit Trail
CL/2023/07/V1/004040	Claim	Lost	Veness Chong	Credit Account	HTG1688687647248	No	Driver Issue	Express	Rejected	138.00		25-7-2023 10:05:26 AM		8-8-2023 10:05:26 AM			Audit Trail
CL/2023/07/V1/004039	Claim	Damage	NORSAHIDAH BINTI OTHMAN	Credit Account	ZND168911138103	No	Hub/Depo/ Station Handling Issue	Express	Pending Responsible Staff Details	0.00	200.00	24-7-2023 05:26:01 PM	18-8-2023 12:10:22 PM	7-8-2023 05:26:01 PM	16-8-2023 12:06:46 PM		Audit Trail
CL/2023/07/V1/004038	Claim	Damage FreshBox	ORDER TRADING SDN BHD	Credit Account	ZND168721092084				Rejected	2481.00		24-7-2023 04:55:17 PM		7-8-2023 04:55:17 PM			Audit Trail
CL/2023/07/V1/004037	Claim	Lost	Veness Chong	Credit Account	HTG1688707109057				Rejected	200.00		24-7-2023 04:01:59 PM		7-8-2023 04:01:59 PM			Audit Trail
CL/2023/07/V1/004036	Claim	Damage	PEAL DE ROSE	Cash	ZND168909572025				Rejected	0.00		24-7-2023 03:46:55 PM		7-8-2023 03:46:55 PM			Audit Trail
CL/2023/07/V1/004035	Claim	Damage	PEAL DE ROSE	Cash	ZND168911119706				Rejected	0.00		24-7-2023 03:39:46 PM		7-8-2023 03:39:46 PM			Audit Trail
CL/2023/07/V1/004034	Claim	Damage	MMATRIX SDN BHD	Credit Account	ZND168977515757	No	Force Majeure	Express	Pending Responsible Staff Details	1799.00	200.00	24-7-2023 02:46:31 PM	10-11-2023 03:03:34 PM	7-8-2023 02:46:31 PM	8-11-2023 02:59:08 AM		Audit Trail
CL/2023/07/V1/004033	Claim	Lost	pusat perabut smh	Prepaid Account	ZND168976891937	No	Hub/Depo/ Station Handling Issue	Express	Pending Responsible Staff Details	300.00	200.00	24-7-2023 02:00:46 PM	6-9-2023 05:21:18 PM	7-8-2023 02:00:46 PM			Audit Trail

CL/2023/07/V1/004032	Claim	Damage	SPF HOME DECO SDN BHD	Credit Account	ZND168960362054	No	Force Majeure	Express	Pending Responsible Staff Details	90.00	90.00	23-7-2023 06:55:36 PM	30-8-2023 11:30:20 AM	6-8-2023 06:55:36 PM	28-8-2023 11:27:19 AM		Audit Trail
CL/2023/07/V1/004031	Claim	Damage	SPF HOME DECO SDN BHD	Credit Account	ZND168909905137				Rejected	25.00		23-7-2023 06:41:13 PM		6-8-2023 06:41:13 PM			Audit Trail
CL/2023/07/V1/004030	Claim	Damage	TAN KAI XIN	Credit Account	ZND168910341368				Rejected	176.34		22-7-2023 03:53:41 PM		5-8-2023 03:53:41 PM			Audit Trail
CL/2023/07/V1/004029	Claim	Damage	GLOBALTECH LIGHTING & ELECTRICIAL SDN BHD	Credit Account	ZND168960585057				Rejected	256.00		22-7-2023 01:32:09 PM		5-8-2023 01:32:09 PM			Audit Trail
CL/2023/07/V1/004028	Claim	Damage	TOP LAMP (NILAI 3) SDN BHD	Credit Account	ZND168960592864				Info Incomplete	0.00		22-7-2023 01:16:42 PM	26-7-2023 11:44:23 AM	5-8-2023 01:16:42 PM			Audit Trail
CL/2023/07/V1/004027	Claim	Damage	TEAMSTAR SEREMBAN JAYA	Credit Account	ZND168977488204	No	Force Majeure	Express	Pending Responsible Staff Details	960.00	200.00	22-7-2023 01:00:07 PM	26-8-2023 02:15:27 PM	5-8-2023 01:00:07 PM	24-8-2023 02:03:31 AM		Audit Trail
CL/2023/07/V1/004026	Claim	Lost	CL SCOOTER ACCESSORIES ACCESSORIES CENTRE	Credit Account	ZND168726881973	No	Hub/Depo/ Station Handling Issue	Express	Rejected	39.00		22-7-2023 10:10:52 AM		5-8-2023 10:10:52 AM			Audit Trail
CL/2023/07/V1/004025	Claim	Lost	CL SCOOTER ACCESSORIES ACCESSORIES CENTRE	Credit Account	ZND168724647816	No	Hub/Depo/ Station Handling Issue	Express	Rejected	68.00		22-7-2023 10:04:18 AM		5-8-2023 10:04:18 AM			Audit Trail
CL/2023/07/V1/004024	Claim	Damage	Ooi Hooi Liew	Credit Account	CND168909600421001				Rejected	14.39		21-7-2023 06:18:44 PM		4-8-2023 06:18:44 PM			Audit Trail
CL/2023/07/V1/004023	Claim	Damage	Servex (Malaysia) Sdn Bhd	Credit Account	LCWH210723	No	WareHouse Handling Issue	Express	Pending Responsible Staff Details	3200.00	3200.00	21-7-2023 05:45:32 PM	13-1-2024 05:39:08 PM	4-8-2023 05:45:32 PM	11-1-2024 05:34:57 AM		Audit Trail
CL/2023/07/V1/004022	Claim	Damage	SPF HOME DECO SDN BHD	Credit Account	ZND168727004906	No	Force Majeure	Express	Pending Responsible Staff Details	15.00	15.00	21-7-2023 05:43:36 PM	20-8-2023 11:52:59 AM	4-8-2023 05:43:36 PM	18-8-2023 11:44:05 AM		Audit Trail

CL/2023/07/V1/004021	Claim	Damage	Servex (Malaysia) Sdn Bhd	Credit Account	ZND168977441568	No	Force Majeure	Express	Pending Responsible Staff Details	200.00	200.00	21-7-2023 05:15:17 PM	26-8-2023 04:42:49 PM	4-8-2023 05:15:17 PM	24-8-2023 04:38:45 AM		Audit Trail
CL/2023/07/V1/004020	Claim	Damage	UPERABOT CREATIVE HOME SDN.BHD	Credit Account	ZND168727737668	No	Force Majeure	Express	Pending Responsible Staff Details	660.00	200.00	21-7-2023 03:49:43 PM	26-8-2023 03:43:37 PM	4-8-2023 03:49:43 PM			Audit Trail
CL/2023/07/V1/004019	Claim	Lost	KENT SHEE	Prepaid Account	ZND168726138367	No	Hub/Depo/ Station Handling Issue	Express	Rejected	250.00	200.00	21-7-2023 02:47:13 PM		4-8-2023 02:47:13 PM	10-8-2023 11:11:36 AM		Audit Trail
CL/2023/07/V1/004018	Claim	Damage	SPF HOME DECO SDN BHD	Credit Account	ZND168910966936	No	Force Majeure	Express	Pending Responsible Staff Details	25.00	25.00	21-7-2023 01:14:11 PM	30-8-2023 11:32:41 AM	4-8-2023 01:14:11 PM	28-8-2023 11:30:24 AM		Audit Trail
CL/2023/07/V1/004017	Claim	Damage	Tony Chong	Credit Account	ZND168960337250	No	Force Majeure	Express	Pending Responsible Staff Details	139.00	139.00	21-7-2023 10:32:09 AM	9-8-2023 05:32:56 PM	4-8-2023 10:32:09 AM			Audit Trail
CL/2023/07/V1/004016	Claim	Damage	MMAG DIGITAL SDN BHD C/O WAREHOUSE	Credit Account	ZND168909726046	No	Force Majeure	Express	Pending Responsible Staff Details	1999.00	200.00	21-7-2023 09:44:36 AM	26-8-2023 02:21:08 PM	4-8-2023 09:44:36 AM	24-8-2023 02:15:38 AM		Audit Trail
CL/2023/07/V1/004015	Claim	Damage	FEI KIT	Credit Account	ZND168722408006	Yes	Force Majeure	Express	Pending Responsible Staff Details	3300.00	3300.00	20-7-2023 04:42:40 PM	16-12-2023 10:02:51 AM	3-8-2023 04:42:40 PM	27-11-2023 04:57:16 AM		Audit Trail
CL/2023/07/V1/004014	Claim	Delay Delivery Premium Parcel	Lim Cia Yien	Credit Account	ZND168727417867				Rejected	100.00		20-7-2023 03:39:16 PM		3-8-2023 03:39:16 PM			Audit Trail
CL/2023/07/V1/004013	Claim	Damage	KELLY TANG	Cash	ZND168911003951	No	Force Majeure	Express	Pending Responsible Staff Details	8520.00	200.00	20-7-2023 12:45:02 PM	6-8-2023 10:46:46 AM	3-8-2023 12:45:02 PM			Audit Trail
CL/2023/07/V1/004012	Claim	Damage	PP HOME FURNITURE (M) SDN. BHD.	Credit Account	ZND168727111857	No	Force Majeure	Express	Pending Responsible Staff Details	200.00	200.00	20-7-2023 11:12:37 AM	26-8-2023 02:52:21 PM	3-8-2023 11:12:37 AM	24-8-2023 02:45:06 AM		Audit Trail
CL/2023/07/V1/004011	Claim	Damage	CM Wan	Credit Account	ZND168910933297	No	Hub/Depo/ Station Handling Issue	Express	Pending Responsible Staff Details	218.72	200.00	20-7-2023 11:10:54 AM	16-8-2023 10:52:17 AM	3-8-2023 11:10:54 AM	14-8-2023 10:50:10 AM		Audit Trail
CL/2023/07/V1/004010	Claim	Damage	CS INTERNATIONAL SDN BHD-MARIBEST	Credit Account	ZND168908501507				Rejected	162.45		19-7-2023 09:57:03 AM		2-8-2023 09:57:03 AM			Audit Trail

CL/2023/07/V1/004009	Claim	Lost	WONG SEA KUM	Credit Account	ZND168725570045	No	Driver Issue	Express	Pending Responsible Staff Details	105.00	105.00	18-7-2023 09:27:14 PM	26-8-2023 03:04:03 PM	1-8-2023 09:27:14 PM	24-8-2023 03:03:35 AM		Audit Trail
CL/2023/07/V1/004008	Claim	Damage	Servex (Malaysia) Sdn Bhd	Credit Account	ZND168910091225	No	Force Majeure	Express	Pending Responsible Staff Details	200.00	200.00	18-7-2023 05:54:30 PM	26-8-2023 04:45:27 PM	1-8-2023 05:54:30 PM	24-8-2023 04:43:12 AM		Audit Trail
CL/2023/07/V1/004007	Claim	Lost	JOAN CHANG WAN TING	Credit Account	ZND168721692758	No	Force Majeure	Express	Rejected	613.00		18-7-2023 05:36:39 PM		1-8-2023 05:36:39 PM			Audit Trail
CL/2023/07/V1/004006	Claim	Delay Delivery Premium Parcel	Yuki	Cash	ZND168722379832	No	Hub/Depo/ Station Handling Issue	FreshBox	Pending Responsible Staff Details	173.80	173.00	18-7-2023 04:43:16 PM	12-8-2023 11:45:48 AM	1-8-2023 04:43:16 PM	10-8-2023 11:41:46 AM		Audit Trail
CL/2023/07/V1/004005	Claim	Damage	ADAMASA NETWORK SDN. BHD	Cash	CND168726960180004	No	Force Majeure	Express	Rejected	306.34	200.00	18-7-2023 04:16:16 PM		1-8-2023 04:16:16 PM	16-8-2023 02:09:41 AM		Audit Trail
CL/2023/07/V1/004004	Claim	Damage	ELEVEN A AUTOMART SDN BHD (VOLUMETRIC)	Credit Account	ZND168911047078	No	Force Majeure	Express	Pending Responsible Staff Details	1445.00	200.00	18-7-2023 04:14:26 PM	23-8-2023 04:12:04 PM	1-8-2023 04:14:26 PM	21-8-2023 04:05:57 AM		Audit Trail
CL/2023/07/V1/004003	Claim	Damage	MMATRIX SDN BHD	Credit Account	ZND168910353644	No	Force Majeure	Express	Pending Responsible Staff Details	5495.00	200.00	18-7-2023 03:26:30 PM	24-10-2024 05:37:59 PM	1-8-2023 03:26:30 PM	22-10-2024 05:33:10 AM		Audit Trail
CL/2023/07/V1/004002	Claim	Damage	SJP SEALING TECHNOLOGY (M) SDN BHD	Credit Account	ZND168723385030				Rejected	3101.96		18-7-2023 02:56:50 PM		1-8-2023 02:56:50 PM			Audit Trail
CL/2023/07/V1/004001	Claim	Lost	chan swee yie	Credit Account	ZND168726898919	No	Hub/Depo/ Station Handling Issue	Express	Pending Responsible Staff Details	150.00	150.00	18-7-2023 12:40:10 PM	12-8-2023 05:51:01 PM	1-8-2023 12:40:10 PM	10-8-2023 05:38:43 AM		Audit Trail
CL/2023/07/V1/004000	Claim	Damage	MLB WONDERLAND SDN BHD	Credit Account	ZND168909918533	No	Force Majeure	Express	Pending Responsible Staff Details	2699.00	200.00	18-7-2023 11:03:17 AM	6-8-2023 11:07:28 AM	1-8-2023 11:03:17 AM	4-8-2023 11:04:59 AM		Audit Trail
CL/2023/07/V1/003999	Claim	Damage	ACER SALES AND SERVICES SDN BHD	Credit Account	1807202301//NH.QLZSM.004//NHQLZSM00431506B8A3400	No	WareHouse Handling Issue	Express	Pending Responsible Staff Details	0.00	5294.00	18-7-2023 10:37:08 AM	21-9-2023 11:32:28 AM	1-8-2023 10:37:08 AM	19-9-2023 11:23:02 AM		Audit Trail
CL/2023/07/V1/003998	Claim	Lost	MMATRIX	Credit Account	ZND168723047389	No	Hub/Depo/ Station Handling Issue	Express	Rejected	10.00		18-7-2023 10:01:17 AM		1-8-2023 10:01:17 AM			Audit Trail

CL/2023/07/V1/003997	Claim	Lost	MMATRIX	Credit Account	ZND168559389585	No	Force Majeure	Express	Rejected	10.00		18-7-2023 09:56:48 AM		1-8-2023 09:56:48 AM			Audit Trail
CL/2023/07/V1/003996	Claim	Damage	Miss Jerry Store	Cash	ZND168727207475	No	Force Majeure	Express	Pending Responsible Staff Details	3287.00	200.00	17-7-2023 06:45:54 PM	26-8-2023 11:16:11 AM	31-7-2023 06:45:54 PM	24-8-2023 10:50:51 AM		Audit Trail
CL/2023/07/V1/003995	Claim	Damage	SPF HOME DECO SDN BHD	Credit Account	ZND168725819359	No	Force Majeure	Express	Pending Responsible Staff Details	65.00	65.00	17-7-2023 06:28:28 PM	10-8-2023 09:50:22 AM	31-7-2023 06:28:28 PM	8-8-2023 09:43:44 AM		Audit Trail
CL/2023/07/V1/003994	Claim	Damage	Siti Ainon bt Syed Musa	Cash	ZND168910003266	No	Force Majeure	Express	Rejected	150.00		17-7-2023 04:09:33 PM		31-7-2023 04:09:33 PM			Audit Trail
CL/2023/07/V1/003993	Claim	Damage	HEALTHY LINKS MEDICAL SUPPLIES SDN. BHD.	Credit Account	ZND168726889511	No	Force Majeure	Express	Pending Responsible Staff Details	200.00	200.00	17-7-2023 03:03:51 PM	26-8-2023 02:41:31 PM	31-7-2023 03:03:51 PM	24-8-2023 02:32:11 AM		Audit Trail
CL/2023/07/V1/003992	Claim	Missing Content	PANG KOK ENG	Credit Account	ZND168723197299	No	Hub/Depo/ Station Handling Issue	Express	Pending Responsible Staff Details	265.00	200.00	17-7-2023 01:07:26 PM	26-8-2023 03:35:07 PM	31-7-2023 01:07:26 PM	24-8-2023 03:32:28 AM		Audit Trail
CL/2023/07/V1/003991	Claim	Damage	Liza by Fauzy	Credit Account	ZND168909838831	No	Force Majeure	Express	Pending Responsible Staff Details	60.00	60.00	17-7-2023 11:48:46 AM	20-8-2023 03:35:34 PM	31-7-2023 11:48:46 AM	18-8-2023 03:35:06 AM		Audit Trail
CL/2023/07/V1/003990	Claim	Damage	MMATRIX SDN BHD	Credit Account	ZND168728155614	No	Hub/Depo/ Station Handling Issue	Express	Pending Responsible Staff Details	1599.00	200.00	17-7-2023 10:29:53 AM	6-9-2023 01:59:01 PM	31-7-2023 10:29:53 AM	4-9-2023 01:53:16 AM		Audit Trail
CL/2023/07/V1/003989	Claim	Damage	MUZAINI AUTOWORK	Credit Account	ZND168909853261	No	Hub/Depo/ Station Handling Issue	Express	Pending Responsible Staff Details	292.00	200.00	17-7-2023 10:06:49 AM	11-8-2023 03:21:23 PM	31-7-2023 10:06:49 AM	9-8-2023 03:09:02 AM		Audit Trail
CL/2023/07/V1/003988	Claim	Lost	CHIA HOOI CHIN	Prepaid Account	ZND168724917674	No	Hub/Depo/ Station Handling Issue	Express	Rejected	286.00	200.00	17-7-2023 10:05:44 AM		31-7-2023 10:05:44 AM	10-8-2023 11:12:52 AM		Audit Trail
CL/2023/07/V1/003987	Claim	Damage	AIK HOE	Credit Account	ZND168724268929	No	Force Majeure	Express	Pending Responsible Staff Details	200.00	200.00	16-7-2023 05:35:22 PM	26-8-2023 05:11:39 PM	30-7-2023 05:35:22 PM	24-8-2023 05:04:03 AM		Audit Trail
CL/2023/07/V1/003986	Claim	Delay Delivery Premium Parcel	DK	Credit Account	ZND168910152124	No	Hub/Depo/ Station Handling Issue	Premium	Pending Responsible Staff Details	21.00	21.00	16-7-2023 04:39:58 PM	12-8-2023 11:29:53 AM	30-7-2023 04:39:58 PM	10-8-2023 11:27:04 AM		Audit Trail
CL/2023/07/V1/003985	Claim	Damage	SPF HOME DECO SDN BHD	Credit Account	ZND168727004777	No	Force Majeure	Express	Pending Responsible Staff Details	25.00	25.00	16-7-2023 04:39:19 PM	3-8-2023 11:29:00 AM	30-7-2023 04:39:19 PM	1-8-2023 11:26:06 AM		Audit Trail

CL/2023/07/V1/003984	Claim	Damage	MS CHEW	Credit Account	ZND168909023619	No	Force Majeure	Express	Rejected	25.00		15-7-2023 06:02:56 PM		29-7-2023 06:02:56 PM			Audit Trail
CL/2023/07/V1/003983	Claim	Damage	Ceva Logistics (M) Sdn Bhd	Credit Account	ZND168728146230	No	Hub/Depo/ Station Handling Issue	Express	Pending Responsible Staff Details	88.00	88.00	15-7-2023 12:20:57 PM	18-8-2023 12:13:04 PM	29-7-2023 12:20:57 PM	16-8-2023 12:10:41 PM		Audit Trail
CL/2023/07/V1/003982	Claim	Damage	Ceva Logistics (M) Sdn Bhd	Credit Account	ZND168728145844	No	Hub/Depo/ Station Handling Issue	Express	Pending Responsible Staff Details	212.00	200.00	15-7-2023 12:17:33 PM	18-8-2023 12:15:24 PM	29-7-2023 12:17:33 PM	16-8-2023 12:13:13 PM		Audit Trail
CL/2023/07/V1/003981	Claim	Lost	MEME TOYS WORLD-BMS-	Credit Account	ZND168559748993	No	Force Majeure	Express	Pending Responsible Staff Details	95.00	95.00	15-7-2023 11:41:11 AM	12-8-2023 11:41:02 AM	29-7-2023 11:41:11 AM	10-8-2023 11:37:20 AM		Audit Trail
CL/2023/07/V1/003980	Claim	Damage FreshBox	Mr. Tan	Cash	ZND168723692800	No	Hub/Depo/ Station Handling Issue	Express	Pending Responsible Staff Details	690.00	200.00	15-7-2023 10:09:53 AM	9-9-2023 10:36:35 AM	29-7-2023 10:09:53 AM	7-9-2023 10:36:13 AM		Audit Trail
CL/2023/07/V1/003979	Claim	Missing Content	HJ EXPRESS	Credit Account	ZND168727483831	No	Force Majeure	Express	Rejected	210.00		14-7-2023 08:23:37 PM		28-7-2023 08:23:37 PM			Audit Trail
CL/2023/07/V1/003978	Claim	Damage	HJ EXPRESS	Credit Account	CND1687274838310338	No	Force Majeure	Express	Rejected	588.00		14-7-2023 08:20:20 PM		28-7-2023 08:20:20 PM			Audit Trail
CL/2023/07/V1/003977	Claim	Damage	HJ EXPRESS	Credit Account	CND1687274838310118	No	Force Majeure	Express	Rejected	45.00		14-7-2023 08:18:30 PM		28-7-2023 08:18:30 PM			Audit Trail
CL/2023/07/V1/003976	Claim	Damage	HJ EXPRESS	Credit Account	CND1687274838310006	No	Force Majeure	Express	Rejected	122.00		14-7-2023 08:15:43 PM		28-7-2023 08:15:43 PM			Audit Trail
CL/2023/07/V1/003975	Claim	Damage	CM Wan	Credit Account	ZND168726419183	No	Force Majeure	Express	Pending Responsible Staff Details	98.93	98.93	14-7-2023 07:54:47 PM	28-9-2023 09:56:44 AM	28-7-2023 07:54:47 PM	26-9-2023 09:54:20 AM		Audit Trail
CL/2023/07/V1/003974	Claim	Damage	PERABOT SUNGAI RAMBAI SDN BHD	Credit Account	ZND168908504997	No	Force Majeure	Express	Pending Responsible Staff Details	999.00	200.00	14-7-2023 07:02:01 PM	30-11-2023 02:10:25 PM	28-7-2023 07:02:01 PM	28-11-2023 02:06:34 AM		Audit Trail
CL/2023/07/V1/003973	Claim	Damage	SPF HOME DECO SDN BHD	Credit Account	ZND168727002445				Rejected	50.00		14-7-2023 05:59:10 PM		28-7-2023 05:59:10 PM			Audit Trail
CL/2023/07/V1/003972	Claim	Damage	Ceva Logistics (M) Sdn Bhd	Credit Account	ZND168728146513	No	Hub/Depo/ Station Handling Issue	Express	Pending Responsible Staff Details	352.00	200.00	14-7-2023 05:25:35 PM	18-8-2023 12:18:52 PM	28-7-2023 05:25:35 PM	16-8-2023 12:15:58 PM		Audit Trail
CL/2023/07/V1/003971	Claim	Damage	Ceva Logistics (M) Sdn Bhd	Credit Account	ZND168728146520	No	Hub/Depo/ Station Handling Issue	Express	Pending Responsible Staff Details	260.00	200.00	14-7-2023 05:22:27 PM	18-8-2023 12:22:10 PM	28-7-2023 05:22:27 PM	16-8-2023 12:19:00 PM		Audit Trail

CL/2023/07/V1/003970	Claim	Damage	Ceva Logistics (M) Sdn Bhd	Credit Account	ZND168728146872	No	Hub/Depo/ Station Handling Issue	Express	Pending Responsible Staff Details	264.00	200.00	14-7-2023 05:17:37 PM	18-8-2023 12:33:43 PM	28-7-2023 05:17:37 PM	16-8-2023 12:25:09 PM		Audit Trail
CL/2023/07/V1/003969	Claim	Damage	Ceva Logistics (M) Sdn Bhd	Credit Account	ZND168728146742	No	Hub/Depo/ Station Handling Issue	Express	Pending Responsible Staff Details	218.00	200.00	14-7-2023 05:15:37 PM	18-8-2023 12:38:32 PM	28-7-2023 05:15:37 PM	16-8-2023 12:33:49 PM		Audit Trail
CL/2023/07/V1/003968	Claim	Damage	Ceva Logistics (M) Sdn Bhd	Credit Account	ZND168728146711	No	Hub/Depo/ Station Handling Issue	Express	Pending Responsible Staff Details	212.00	200.00	14-7-2023 05:13:19 PM	18-8-2023 12:41:26 PM	28-7-2023 05:13:19 PM	16-8-2023 12:38:40 PM		Audit Trail
CL/2023/07/V1/003967	Claim	Damage	Ceva Logistics (M) Sdn Bhd	Credit Account	ZND168728146698	No	Hub/Depo/ Station Handling Issue	Express	Pending Responsible Staff Details	232.00	200.00	14-7-2023 05:08:46 PM	18-8-2023 12:44:05 PM	28-7-2023 05:08:46 PM	16-8-2023 12:41:30 PM		Audit Trail
CL/2023/07/V1/003966	Claim	Damage	SPF HOME DECO SDN BHD	Credit Account	ZND168727003589	No	Force Majeure	Express	Pending Responsible Staff Details	55.00	55.00	14-7-2023 04:56:43 PM	20-8-2023 11:54:56 AM	28-7-2023 04:56:43 PM	18-8-2023 11:53:02 AM		Audit Trail
CL/2023/07/V1/003965	Claim	Damage	Ceva Logistics (M) Sdn Bhd	Credit Account	ZND168728146568	No	Hub/Depo/ Station Handling Issue	Express	Pending Responsible Staff Details	0.00	200.00	14-7-2023 04:18:56 PM	18-8-2023 12:47:18 PM	28-7-2023 04:18:56 PM	16-8-2023 12:44:10 PM		Audit Trail
CL/2023/07/V1/003964	Claim	Damage	SPF HOME DECO SDN BHD	Credit Account	ZND168723728462	No	Force Majeure	Express	Pending Responsible Staff Details	30.00	30.00	14-7-2023 04:04:03 PM	17-11-2023 05:46:48 PM	28-7-2023 04:04:03 PM	15-11-2023 05:40:35 AM		Audit Trail
CL/2023/07/V1/003963	Claim	Lost	MARGARET TAN	Credit Account	350994003283-1				Rejected	952.00		14-7-2023 03:56:29 PM		28-7-2023 03:56:29 PM			Audit Trail
CL/2023/07/V1/003962	Claim	Lost	MARGARET TAN	Credit Account	ZND168007387675	No	Hub/Depo/ Station Handling Issue	Express	Pending Responsible Staff Details	952.00	200.00	14-7-2023 03:50:03 PM	3-8-2023 11:23:38 AM	28-7-2023 03:50:03 PM	1-8-2023 11:20:21 AM		Audit Trail
CL/2023/07/V1/003961	Claim	Damage	NAKADA GROUP M SDN BHD	Credit Account	ZND168727619810	No	Force Majeure	Express	Pending Responsible Staff Details	200.00	200.00	14-7-2023 03:28:03 PM	25-8-2023 04:55:04 PM	28-7-2023 03:28:03 PM	23-8-2023 04:51:48 AM		Audit Trail
CL/2023/07/V1/003960	Claim	Lost	JOAN CHANG WAN TING	Credit Account	ZND168721692758	No	Driver Issue	Express	Rejected	613.00		14-7-2023 02:29:08 PM		28-7-2023 02:29:08 PM			Audit Trail
CL/2023/07/V1/003959	Claim	Delay Delivery Premium Parcel	TOH HAO MING	Prepaid Account	ZND168908583459	No	Hub/Depo/ Station Handling Issue	Premium	Rejected	100.00		14-7-2023 11:26:42 AM		28-7-2023 11:26:42 AM			Audit Trail
CL/2023/07/V1/003958	Claim	Lost	MMATRIX	Credit Account	ZND168722427663	No	Hub/Depo/ Station Handling Issue	Express	Rejected	599.00		14-7-2023 11:16:04 AM		28-7-2023 11:16:04 AM			Audit Trail

CL/2023/07/V1/003957	Claim	Lost	MMATRIX	Credit Account	ZND168722420695	No	Hub/Depo/ Station Handling Issue	Express	Rejected	569.00		14-7-2023 11:13:52 AM		28-7-2023 11:13:52 AM			Audit Trail
CL/2023/07/V1/003956	Claim	Lost	MMATRIX	Credit Account	ZND168720726126	No	Hub/Depo/ Station Handling Issue	Express	Rejected	10.00		14-7-2023 11:10:29 AM		28-7-2023 11:10:29 AM			Audit Trail
CL/2023/07/V1/003955	Claim	Lost	MMATRIX	Credit Account	ZND168720688318	No	Hub/Depo/ Station Handling Issue	Express	Rejected	10.00		14-7-2023 11:09:22 AM		28-7-2023 11:09:22 AM			Audit Trail
CL/2023/07/V1/003954	Claim	Lost	MMATRIX	Credit Account	ZND168563037113	No	Hub/Depo/ Station Handling Issue	Express	Rejected	10.00		14-7-2023 11:08:07 AM		28-7-2023 11:08:07 AM			Audit Trail
CL/2023/07/V1/003953	Claim	Lost	MMATRIX	Credit Account	ZND168561996245	No	Hub/Depo/ Station Handling Issue	Express	Rejected	10.00		14-7-2023 11:06:44 AM		28-7-2023 11:06:44 AM			Audit Trail
CL/2023/07/V1/003952	Claim	Lost	MMATRIX	Credit Account	ZND168559389202				Rejected	10.00		14-7-2023 11:05:33 AM		28-7-2023 11:05:33 AM			Audit Trail
CL/2023/07/V1/003951	Claim	Damage	Wong	Credit Account	ZND168718832549				Rejected	0.00		14-7-2023 03:54:44 AM		28-7-2023 03:54:44 AM			Audit Trail
CL/2023/07/V1/003950	Claim	Damage	CM Wan	Credit Account	ZND168725761856	No	Force Majeure	Express	Pending Responsible Staff Details	240.73	200.00	13-7-2023 08:50:31 PM	31-8-2023 11:25:55 AM	27-7-2023 08:50:31 PM	29-8-2023 11:08:44 AM		Audit Trail
CL/2023/07/V1/003949	Claim	Damage	IMPERIUM PROPERTIES SDN BHD	Credit Account	ZND168727825044				Rejected	1866.06		13-7-2023 05:56:45 PM		27-7-2023 05:56:45 PM			Audit Trail
CL/2023/07/V1/003948	Claim	Damage	HJ EXPRESS	Credit Account	ZND168727487457	No	Force Majeure	Express	Rejected	45.00		13-7-2023 05:44:55 PM		27-7-2023 05:44:55 PM			Audit Trail
CL/2023/07/V1/003947	Claim	Lost	MMAG DIGITAL SDN BHD	Credit Account	ZND168724538985	No	Driver Issue	Express	Pending Responsible Staff Details	50.00	50.00	13-7-2023 05:14:04 PM	26-8-2023 02:28:57 PM	27-7-2023 05:14:04 PM	24-8-2023 02:22:30 AM		Audit Trail
CL/2023/07/V1/003946	Claim	Damage	Servex (Malaysia) Sdn Bhd	Credit Account	CND168728252665004,CND168728252665007,CND168728252665008	No	Force Majeure	Express	Pending Responsible Staff Details	200.00	200.00	13-7-2023 05:01:44 PM	10-8-2023 09:34:03 AM	27-7-2023 05:01:44 PM	8-8-2023 09:25:24 AM		Audit Trail

CL/2023/07/V1/003945	Claim	Damage	ASK COFFEE ROASTERY (M) SDN BHD	Credit Account	ZND168725843705	No	Force Majeure	Express	Pending Responsible Staff Details	234.00	200.00	13-7-2023 04:07:47 PM	31-8-2023 10:50:49 AM	27-7-2023 04:07:47 PM	29-8-2023 10:47:13 AM		Audit Trail
CL/2023/07/V1/003944	Claim	Damage	AIK HOE	Credit Account	ZND168724492065	No	Force Majeure	Express	Rejected	200.00		13-7-2023 03:03:58 PM		27-7-2023 03:03:58 PM			Audit Trail
CL/2023/07/V1/003943	Claim	Damage	Goh Siew Theng	Credit Account	ZND168726454184	No	Force Majeure	Express	Pending Responsible Staff Details	296.00	200.00	13-7-2023 02:37:14 PM	6-8-2023 11:19:39 AM	27-7-2023 02:37:14 PM	4-8-2023 11:10:34 AM		Audit Trail
CL/2023/07/V1/003942	Claim	Damage	Ling Nature	Credit Account	ZND168727624067	No	Force Majeure	Express	Pending Responsible Staff Details	396.00	200.00	13-7-2023 01:23:20 PM	26-8-2023 02:03:17 PM	27-7-2023 01:23:20 PM	24-8-2023 01:57:22 AM		Audit Trail
CL/2023/07/V1/003941	Claim	Lost	Ian Wong	Credit Account	ZND168721865343	No	Hub/Depo/ Station Handling Issue	Express	Rejected	1000.00		13-7-2023 12:17:03 PM		27-7-2023 12:17:03 PM			Audit Trail
CL/2023/07/V1/003940	Claim	Damage	Ahmad Ameeruddin	Credit Account	ZND168724378604	No	Force Majeure	Express	Rejected	271.00		13-7-2023 11:53:44 AM		27-7-2023 11:53:44 AM			Audit Trail
CL/2023/07/V1/003939	Claim	Damage	Syafiqah Abu Bakar (Syafqar Global Resources)	Credit Account	ZND168727034088				Rejected	200.00		13-7-2023 11:09:12 AM		27-7-2023 11:09:12 AM			Audit Trail
CL/2023/07/V1/003938	Claim	Lost	CL SCOOTER ACCESSORIES ACCESSORIES CENTRE	Credit Account	ZND168726387109				Rejected	120.00		13-7-2023 10:05:17 AM		27-7-2023 10:05:17 AM			Audit Trail
CL/2023/07/V1/003937	Claim	Delay Delivery Premium Parcel	YT EXPRESS SDN BHD	Credit Account	ZND168725947144				Rejected	50.00		13-7-2023 02:02:03 AM		27-7-2023 02:02:03 AM			Audit Trail
CL/2023/07/V1/003936	Claim	Damage	SMH MAJU	Credit Account	ZND168726638249	No	Force Majeure	Express	Pending Responsible Staff Details	200.00	200.00	13-7-2023 01:23:39 AM	26-8-2023 12:00:44 PM	27-7-2023 01:23:39 AM	24-8-2023 11:52:13 AM		Audit Trail
CL/2023/07/V1/003935	Claim	Damage FreshBox	Tan E-Chuan	Credit Account	ZND168727093856	No	Misrouted Issue	FreshBox	Pending Responsible Staff Details	123.20	123.20	12-7-2023 11:59:05 PM	26-8-2023 03:12:06 PM	26-7-2023 11:59:05 PM	24-8-2023 03:07:06 AM		Audit Trail
CL/2023/07/V1/003934	Claim	Damage	SPF HOME DECO SDN BHD	Credit Account	ZND168718707441	No	Force Majeure	Express	Rejected	90.00		12-7-2023 06:27:59 PM		26-7-2023 06:27:59 PM			Audit Trail

CL/2023/07/V1/003933	Claim	Lost	PENI CONCEPT STORE	Credit Account	ZND168558546019	No	Hub/Depo/ Station Handling Issue	Express	Pending Responsible Staff Details	39.90	39.90	12-7-2023 06:15:20 PM	29-7-2023 12:11:28 PM	26-7-2023 06:15:20 PM	27-7-2023 12:09:31 PM		Audit Trail
CL/2023/07/V1/003932	Claim	Damage	TND EXPRESS (M) SDN BHD	Credit Account	ZND168727631003	No	Force Majeure	Express	Rejected	550.00		12-7-2023 05:35:46 PM		26-7-2023 05:35:46 PM			Audit Trail
CL/2023/07/V1/003931	Claim	Lost	MOHD FAKRIN MUDA	Credit Account	ZND168272254603	No	Hub/Depo/ Station Handling Issue	Express	Pending Responsible Staff Details	7.30	7.30	12-7-2023 05:34:28 PM	26-8-2023 10:49:07 AM	26-7-2023 05:34:28 PM	24-8-2023 10:40:55 AM		Audit Trail
CL/2023/07/V1/003930	Claim	Damage	FIRUS SINAR INDUSTRY	Credit Account	ZND168721390197				Rejected	254.00		12-7-2023 11:54:37 AM		26-7-2023 11:54:37 AM			Audit Trail
CL/2023/07/V1/003929	Claim	Lost	OS NORTIKA BIN OTHMAN	Cash	ZND168724088442				Info Incomplete	197.00		12-7-2023 11:52:25 AM	15-7-2023 01:54:10 PM	26-7-2023 11:52:25 AM			Audit Trail
CL/2023/07/V1/003928	Claim	Delay Delivery Premium Parcel	HEW JIN SHIUN	Cash	ZND168727433676	No	Hub/Depo/ Station Handling Issue	Premium	Rejected	100.00		12-7-2023 11:17:39 AM		26-7-2023 11:17:39 AM			Audit Trail
CL/2023/07/V1/003927	Claim	Damage	sam min ching	Credit Account	ZND168723679559	No	Force Majeure	Express	Info Incomplete	230.00		12-7-2023 10:55:40 AM	9-9-2023 10:19:09 AM	26-7-2023 10:55:40 AM			Audit Trail
CL/2023/07/V1/003926	Claim	Damage	Abidin Bin Bakar - Acc No: R4910203000	Credit Account	ZND168727204740				Rejected	320.00		12-7-2023 10:55:15 AM		26-7-2023 10:55:15 AM			Audit Trail
CL/2023/07/V1/003925	Claim	Lost	Melissa Lim	Cash	ICEL14062316322420 40	No	Hub/Depo/ Station Handling Issue	Express	Rejected	519.00		11-7-2023 06:11:45 PM		25-7-2023 06:11:45 PM			Audit Trail
CL/2023/07/V1/003924	Claim	Damage	DNN EXPRESS SERVICES	Cash	ZND168726195544				Info Incomplete	200.00		11-7-2023 04:57:45 PM	15-7-2023 10:08:31 AM	25-7-2023 04:57:45 PM			Audit Trail
CL/2023/07/V1/003923	Claim	Damage	Matthew Ong	Credit Account	ZND168725723403	No	Hub/Depo/ Station Handling Issue	Express	Pending Responsible Staff Details	99.00	49.50	11-7-2023 04:52:19 PM	6-8-2023 11:35:47 AM	25-7-2023 04:52:19 PM	4-8-2023 11:27:17 AM		Audit Trail
CL/2023/07/V1/003922	Claim	Damage	TAN E-CHUAN	Prepaid Account	ZND168718160840	No	Hub/Depo/ Station Handling Issue	Express	Pending Responsible Staff Details	77.20	56.00	11-7-2023 03:55:57 PM	16-8-2023 10:48:37 AM	25-7-2023 03:55:57 PM	14-8-2023 10:48:14 AM		Audit Trail
CL/2023/07/V1/003921	Claim	Damage	TAN E-CHUAN	Prepaid Account	ZND168558201185	No	Hub/Depo/ Station Handling Issue	FreshBox	Rejected	92.20		11-7-2023 03:45:04 PM		25-7-2023 03:45:04 PM			Audit Trail

CL/2023/07/V1/003920	Claim	Damage	Nur Syahirah Binti Mohd Fesool	Credit Account	ZND168725775082	No	Force Majeure	Express	Pending Responsible Staff Details	80.00	80.00	11-7-2023 03:03:41 PM	2-8-2023 05:43:46 PM	25-7-2023 03:03:41 PM	31-7-2023 05:36:54 AM		Audit Trail
CL/2023/07/V1/003919	Claim	Damage	Er Kim Chai	Cash	CND168723048904001	No	Force Majeure	Express	Rejected	800.00		11-7-2023 01:31:04 PM		25-7-2023 01:31:04 PM			Audit Trail
CL/2023/07/V1/003918	Claim	Damage	LIEW WAN XIN	Credit Account	ZND168719795645				Rejected	1000.00		11-7-2023 01:05:22 PM		25-7-2023 01:05:22 PM			Audit Trail
CL/2023/07/V1/003917	Claim	Delay Delivery Premium Parcel	YT EXPRESS SDN BHD	Credit Account	ZND168725947144				Rejected	20.00		11-7-2023 11:55:42 AM		25-7-2023 11:55:42 AM			Audit Trail
CL/2023/07/V1/003916	Claim	Damage	Christine Tan	Credit Account	ZND168723047815				Info Incomplete	200.00		11-7-2023 11:03:50 AM	14-7-2023 03:07:13 PM	25-7-2023 11:03:50 AM			Audit Trail
CL/2023/07/V1/003915	Claim	Damage	ABU AYYUB BIN ABD HALIM	Credit Account	ZND168720346041				Rejected	80.00		11-7-2023 11:02:54 AM		25-7-2023 11:02:54 AM			Audit Trail
CL/2023/07/V1/003914	Claim	Damage	SPF HOME DECO SDN BHD	Credit Account	ZND168721079825				Rejected	60.00		10-7-2023 05:46:45 PM		24-7-2023 05:46:45 PM			Audit Trail
CL/2023/07/V1/003913	Claim	Damage	KEDAI BESI SRI GUCHIL	Credit Account	ZND168721290121				Rejected	250.00		10-7-2023 05:26:59 PM		24-7-2023 05:26:59 PM			Audit Trail
CL/2023/07/V1/003912	Claim	Damage	Aishah binti hamdan	Credit Account	ZND168723022782				Rejected	190.00		10-7-2023 05:00:34 PM		24-7-2023 05:00:34 PM			Audit Trail
CL/2023/07/V1/003911	Claim	Damage	CM Wan	Credit Account	ZND168725411744	No	Force Majeure	Express	Pending Responsible Staff Details	195.00	195.00	10-7-2023 04:39:17 PM	16-8-2023 10:55:42 AM	24-7-2023 04:39:17 PM	14-8-2023 10:53:54 AM		Audit Trail
CL/2023/07/V1/003910	Claim	Lost	LAIS ONLINE STORE (M) SDN BHD	Credit Account	ZND168723546851	No	Driver Issue	Express	Pending Responsible Staff Details	70.00	70.00	10-7-2023 04:38:31 PM	3-9-2023 10:28:59 AM	24-7-2023 04:38:31 PM	1-9-2023 10:01:42 AM		Audit Trail
CL/2023/07/V1/003909	Claim	Damage	CM Wan	Credit Account	ZND168724149419	No	Force Majeure	Express	Pending Responsible Staff Details	740.00	200.00	10-7-2023 04:21:13 PM	12-8-2023 11:58:24 AM	24-7-2023 04:21:13 PM	10-8-2023 11:55:05 AM		Audit Trail
CL/2023/07/V1/003908	Claim	Damage	CM Wan	Credit Account	ZND168724344517	No	Force Majeure	Express	Pending Responsible Staff Details	750.00	200.00	10-7-2023 03:11:21 PM	28-9-2023 10:00:05 AM	24-7-2023 03:11:21 PM	26-9-2023 09:57:51 AM		Audit Trail
CL/2023/07/V1/003907	Claim	Damage	TEO SIOK KIM	Credit Account	ZND168725641240				Rejected	4000.00		10-7-2023 02:49:22 PM		24-7-2023 02:49:22 PM			Audit Trail

CL/2023/07/V1/003906	Claim	Damage	VARIOUS FURNITURE SDN BHD	Credit Account	ZND16872 4706216	No	Force Majeure	Express	Pending Responsible Staff Details	59.99	59.99	10-7-2023 12:31:03 PM	25-8-2023 09:52:21 AM	24-7-2023 12:31:03 PM			Audit Trail
CL/2023/07/V1/003905	Claim	Damage	Loh Ah Moi	Credit Account	ZND16872 0310004	No	Force Majeure	Express	Pending Responsible Staff Details	60.00	60.00	10-7-2023 12:09:54 PM	3-9-2023 09:57:45 AM	24-7-2023 12:09:54 PM	1-9-2023 09:54:19 AM		Audit Trail
CL/2023/07/V1/003904	Claim	Damage	AMY CHENG	Credit Account	ZND16872 3008724				Rejected	75.00		10-7-2023 11:37:13 AM		24-7-2023 11:37:13 AM			Audit Trail
CL/2023/07/V1/003903	Claim	Lost	MMAG DIGITAL SDN BHD	Credit Account	ZND16849 5875180	No	Hub/Depo/ Station Handling Issue	Express	Pending by Operation	50.00		10-7-2023 10:54:06 AM	22-7-2023 10:29:34 AM	24-7-2023 10:54:06 AM			Audit Trail
CL/2023/07/V1/003902	Claim	Lost	MMAG DIGITAL SDN BHD	Credit Account	ZND16842 7428187	No	Hub/Depo/ Station Handling Issue	Express	Pending Responsible Staff Details	50.00	50.00	10-7-2023 10:52:02 AM	9-8-2023 04:40:13 PM	24-7-2023 10:52:02 AM	7-8-2023 03:59:45 AM		Audit Trail
CL/2023/07/V1/003901	Claim	Lost	MMAG DIGITAL SDN BHD	Credit Account	ZND16842 5148131	No	Hub/Depo/ Station Handling Issue	Express	Rejected	50.00		10-7-2023 10:49:43 AM		24-7-2023 10:49:43 AM			Audit Trail
CL/2023/07/V1/003900	Claim	Damage	MMATRIX SDN BHD	Credit Account	ZND16872 6259390	No	Force Majeure	Express	Pending Responsible Staff Details	1198.00	200.00	10-7-2023 09:30:18 AM	7-10-2023 02:31:14 PM	24-7-2023 09:30:18 AM	5-10-2023 02:10:01 AM		Audit Trail
CL/2023/07/V1/003899	Claim	Damage	SPF HOME DECO SDN BHD	Credit Account	ZND16872 4455633	No	Force Majeure	Express	Pending Responsible Staff Details	100.00	100.00	9-7-2023 03:27:39 PM	6-8-2023 12:03:33 PM	23-7-2023 03:27:39 PM	4-8-2023 12:00:08 PM		Audit Trail
CL/2023/07/V1/003898	Claim	Damage	SPF HOME DECO SDN BHD	Credit Account	ZND16872 2601650	No	Force Majeure	Express	Pending Responsible Staff Details	80.00	80.00	9-7-2023 01:20:21 PM	6-9-2023 02:36:12 PM	23-7-2023 01:20:21 PM	4-9-2023 02:25:54 AM		Audit Trail
CL/2023/07/V1/003897	Claim	Lost	LEE KUAN CHUN	Credit Account	ZND16855 7415026	No	Hub/Depo/ Station Handling Issue	Express	Pending Responsible Staff Details	162.00	162.00	9-7-2023 06:49:39 AM	26-8-2023 11:51:38 AM	23-7-2023 06:49:39 AM	24-8-2023 11:17:37 AM		Audit Trail
CL/2023/07/V1/003896	Claim	Delay Delivery Premium Parcel	Jessie Lye	Cash	ZND16872 6245553	No	LineHaul Connectivity Issue	Premium	Pending Responsible Staff Details	35.90	20.00	8-7-2023 06:10:51 PM	22-9-2023 03:27:02 PM	22-7-2023 06:10:51 PM	20-9-2023 03:25:00 AM		Audit Trail
CL/2023/07/V1/003895	Claim	Damage	TOO HUI FENG	Cash	ZND16872 5058895	No	Hub/Depo/ Station Handling Issue	Value Pack	Pending Responsible Staff Details	89.90	89.90	7-7-2023 11:59:26 PM	5-8-2023 10:55:05 AM	21-7-2023 11:59:26 PM	3-8-2023 10:09:03 AM		Audit Trail
CL/2023/07/V1/003894	Claim	Lost	PENI CONCEPT STORE	Credit Account	ZND16855 5182227	No	Driver Issue	Express	Pending Responsible Staff Details	121.70	121.70	7-7-2023 07:07:11 PM	23-7-2023 02:39:27 PM	21-7-2023 07:07:11 PM	21-7-2023 02:36:59 AM		Audit Trail

CL/2023/07/V1/003893	Claim	Damage FreshBox	ORDER TRADING SDN BHD	Credit Account	ZND168721092084				Rejected	2481.00		7-7-2023 06:32:25 PM		21-7-2023 06:32:25 PM			Audit Trail
CL/2023/07/V1/003892	Claim	Damage	SPF HOME DECO SDN BHD	Credit Account	ZND168722571823	No	Force Majeure	Express	Pending Responsible Staff Details	100.00	100.00	7-7-2023 05:20:39 PM	30-8-2023 11:36:15 AM	21-7-2023 05:20:39 PM	28-8-2023 11:32:48 AM		Audit Trail
CL/2023/07/V1/003891	Claim	Damage FreshBox	ORDER TRADING SDN BHD	Cash	ZND168722602350	No	Force Majeure	Express	Pending Responsible Staff Details	1000.00	200.00	7-7-2023 04:27:05 PM	26-8-2023 10:21:17 AM	21-7-2023 04:27:05 PM	24-8-2023 10:14:15 AM		Audit Trail
CL/2023/07/V1/003890	Claim	Damage	KULIM TYPEWRITERS	Credit Account	ZND168723728820				Info Incomplete	154.00		7-7-2023 03:55:03 PM	12-7-2023 03:28:34 PM	21-7-2023 03:55:03 PM			Audit Trail
CL/2023/07/V1/003889	Claim	Damage	MMATRIX SDN BHD	Credit Account	ZND168724957175	No	Force Majeure	Express	Pending Responsible Staff Details	6998.00	200.00	7-7-2023 03:09:30 PM	9-8-2023 04:43:06 PM	21-7-2023 03:09:30 PM	7-8-2023 03:59:48 AM		Audit Trail
CL/2023/07/V1/003888	Claim	Lost	MUHAMMAD ASHAM BIN IBRAHIM	Cash	ZND168718344943	No	Hub/Depo/ Station Handling Issue	Express	Pending Responsible Staff Details	45.00	45.00	7-7-2023 02:55:15 PM	31-8-2023 11:54:46 AM	21-7-2023 02:55:15 PM	29-8-2023 11:26:30 AM		Audit Trail
CL/2023/07/V1/003887	Claim	Damage	MMATRIX SDN BHD	Credit Account	ZND168724957380	No	Force Majeure	Express	Pending Responsible Staff Details	14697.00	200.00	7-7-2023 02:53:40 PM	9-8-2023 05:19:19 PM	21-7-2023 02:53:40 PM	7-8-2023 05:17:56 AM		Audit Trail
CL/2023/07/V1/003886	Claim	Damage	Testing	Credit Account	TEST				Rejected	100.00		7-7-2023 12:21:19 PM		21-7-2023 12:21:19 PM			Audit Trail
CL/2023/07/V1/003885	Claim	Damage	SPF HOME DECO	Credit Account	ZND168722250070	No	Force Majeure	Express	Pending Responsible Staff Details	60.00	60.00	7-7-2023 10:38:26 AM	3-8-2023 11:34:29 AM	21-7-2023 10:38:26 AM	1-8-2023 11:29:41 AM		Audit Trail
CL/2023/07/V1/003884	Claim	Delay Delivery Premium Parcel	Yuki	Cash	ZND168722379832	No	Hub/Depo/ Station Handling Issue	FreshBox	Rejected	173.80		6-7-2023 07:23:56 PM		20-7-2023 07:23:56 PM			Audit Trail
CL/2023/07/V1/003883	Claim	Damage	FEI KIT	Credit Account	ZND168722408006				Rejected	3300.00		6-7-2023 05:01:43 PM		20-7-2023 05:01:43 PM			Audit Trail
CL/2023/07/V1/003882	Claim	Damage	LUEY VENTURE SDN BHD	Cash	CND1687239227230001	Yes	Force Majeure	Express	Pending Responsible Staff Details	450.00	450.00	6-7-2023 04:09:36 PM	11-7-2024 01:24:26 PM	20-7-2023 04:09:36 PM	13-3-2024 11:06:19 AM		Audit Trail
CL/2023/07/V1/003881	Claim	Damage	Ho Yen Chin	Prepaid Account	CND168717407939003				Rejected	1000.00		6-7-2023 03:51:07 PM		20-7-2023 03:51:07 PM			Audit Trail

CL/2023/07/V1/003880	Claim	Delay Delivery Premium Parcel	BETTY LIM	Credit Account	ZND168558466836				Rejected	42.50		6-7-2023 01:40:23 PM		20-7-2023 01:40:23 PM			Audit Trail
CL/2023/07/V1/003879	Claim	Damage	AIK HOE	Credit Account	ZND168721253898	No	Force Majeure	Express	Rejected	220.00		5-7-2023 05:43:03 PM		19-7-2023 05:43:03 PM			Audit Trail
CL/2023/07/V1/003878	Claim	Damage	TND EXPRESS (M) SDN BHD	Credit Account	ZND168723479593	No	Force Majeure	Express	Rejected	200.00		5-7-2023 05:38:49 PM		19-7-2023 05:38:49 PM			Audit Trail
CL/2023/07/V1/003877	Claim	Damage	SPF HOME DECO SDN BHD	Credit Account	ZND168723691254	No	Force Majeure	Express	Pending Responsible Staff Details	189.00	189.00	5-7-2023 05:27:57 PM	23-7-2023 02:42:34 PM	19-7-2023 05:27:57 PM	21-7-2023 02:36:54 AM		Audit Trail
CL/2023/07/V1/003876	Claim	Lost	smh maju enterprise	Credit Account	ZND168426470842	No	Hub/Depo/ Station Handling Issue	Express	Pending Responsible Staff Details	190.00	190.00	5-7-2023 05:25:28 PM	19-7-2023 11:14:52 AM	19-7-2023 05:25:28 PM			Audit Trail
CL/2023/07/V1/003875	Claim	Damage	SPF HOME DECO SDN BHD	Credit Account	ZND168720458508	No	Force Majeure	Express	Rejected	40.00		5-7-2023 05:09:41 PM		19-7-2023 05:09:41 PM			Audit Trail
CL/2023/07/V1/003874	Claim	Delay Delivery Premium Parcel	ZASHILA BINTI ISHAK	Cash	ZND168723695795	No	Hub/Depo/ Station Handling Issue	Premium	Pending Responsible Staff Details	124.80	100.00	5-7-2023 04:37:16 PM	23-7-2023 02:36:49 PM	19-7-2023 04:37:16 PM	21-7-2023 02:33:19 AM		Audit Trail
CL/2023/07/V1/003873	Claim	Lost	BRISK ASIA SDN BHD	Credit Account	ZND168563403864	No	Hub/Depo/ Station Handling Issue	Express	Pending Responsible Staff Details	1131.00	200.00	5-7-2023 04:25:08 PM	27-7-2023 11:18:30 AM	19-7-2023 04:25:08 PM	25-7-2023 11:14:04 AM		Audit Trail
CL/2023/07/V1/003872	Claim	Damage	MMATRIX SDN BHD	Credit Account	ZND168723095748	No	Force Majeure	Express	Pending Responsible Staff Details	2198.00	200.00	5-7-2023 04:11:56 PM	9-8-2023 05:23:18 PM	19-7-2023 04:11:56 PM	7-8-2023 05:22:54 AM		Audit Trail
CL/2023/07/V1/003871	Claim	Damage	YEW SAN YIH	Credit Account	ZND168720231514				Rejected	300.00		5-7-2023 04:06:14 PM		19-7-2023 04:06:14 PM			Audit Trail
CL/2023/07/V1/003870	Claim	Damage	Servex (Malaysia) Sdn Bhd	Credit Account	CND1687218065060449	No	Force Majeure	Express	Pending Responsible Staff Details	200.00	200.00	5-7-2023 04:03:38 PM	10-8-2023 09:40:38 AM	19-7-2023 04:03:38 PM	8-8-2023 09:25:28 AM		Audit Trail
CL/2023/07/V1/003869	Claim	Damage	AIK HOE	Credit Account	ZND168720259266				Rejected	185.00		5-7-2023 03:54:49 PM		19-7-2023 03:54:49 PM			Audit Trail
CL/2023/07/V1/003868	Claim	Delay Delivery Premium Parcel	KAREN FOONG	Cash	ZND168723289796	No	Hub/Depo/ Station Handling Issue	Premium	Pending Responsible Staff Details	40.00	40.00	5-7-2023 03:38:07 PM	26-10-2023 10:25:45 AM	19-7-2023 03:38:07 PM	24-10-2023 10:20:39 AM		Audit Trail

CL/2023/07/V1/003867	Claim	Lost	MMAG DIGITAL SDN BHD C/O WAREHOUSE	Credit Account	ZND168125934089				Rejected	1999.00		5-7-2023 02:40:48 PM		19-7-2023 02:40:48 PM			Audit Trail
CL/2023/07/V1/003866	Claim	Lost	MMAG DIGITAL SDN BHD C/O WAREHOUSE	Credit Account	ZND168123146309				Rejected	1999.00		5-7-2023 02:39:24 PM		19-7-2023 02:39:24 PM			Audit Trail
CL/2023/07/V1/003865	Claim	Damage	Hallmark Furniture Sdn Bhd	Credit Account	ZND168720748111	No	Force Majeure	Express	Pending Responsible Staff Details	188.00	149.00	5-7-2023 11:21:03 AM	18-10-2023 09:47:15 AM	19-7-2023 11:21:03 AM	16-10-2023 09:44:04 AM		Audit Trail
CL/2023/07/V1/003864	Claim	Damage	KFK MULTI SUPPLIES & TRADING	Cash	ZND168719798646				Info Incomplete	54.00		5-7-2023 08:59:30 AM	7-7-2023 04:39:24 PM	19-7-2023 08:59:30 AM			Audit Trail
CL/2023/07/V1/003863	Claim	Damage	MMATRIX SDN BHD	Credit Account	ZND168721858390	No	Force Majeure	Express	Pending Responsible Staff Details	1099.00	200.00	4-7-2023 06:10:22 PM	10-11-2023 02:56:49 PM	18-7-2023 06:10:22 PM	8-11-2023 02:48:42 AM		Audit Trail
CL/2023/07/V1/003862	Claim	Damage	SPF HOME DECO SDN BHD	Credit Account	CND1687230532360001	No	Force Majeure	Express	Pending Responsible Staff Details	60.00	60.00	4-7-2023 05:36:15 PM	29-7-2023 12:33:55 PM	18-7-2023 05:36:15 PM	27-7-2023 12:31:41 PM		Audit Trail
CL/2023/07/V1/003861	Claim	Damage	SPF HOME DECO SDN BHD	Credit Account	ZND168720988265	No	Force Majeure	Express	Pending Responsible Staff Details	200.00	55.00	4-7-2023 05:05:11 PM	23-7-2023 02:44:38 PM	18-7-2023 05:05:11 PM	21-7-2023 02:42:42 AM		Audit Trail
CL/2023/07/V1/003860	Claim	Damage	MMAG DIGITAL SDN BHD C/O WAREHOUSE	Credit Account	ZND168722543974	No	Force Majeure	Express	Pending Responsible Staff Details	1999.00	200.00	4-7-2023 04:04:34 PM	9-8-2023 04:08:13 PM	18-7-2023 04:04:34 PM	7-8-2023 04:00:06 AM		Audit Trail
CL/2023/07/V1/003859	Claim	Lost	SHEREEN CHAN	Credit Account	ZND168556146761	No	Hub/Depo/ Station Handling Issue	Express	Pending Responsible Staff Details	200.00	200.00	4-7-2023 01:22:12 PM	23-7-2023 02:31:36 PM	18-7-2023 01:22:12 PM	21-7-2023 02:18:40 AM		Audit Trail
CL/2023/07/V1/003858	Claim	Damage	Veness Chong	Credit Account	HTG1687915900007	No	Force Majeure	Express	Pending Responsible Staff Details	139.80	139.80	4-7-2023 11:27:22 AM	23-7-2023 02:28:51 PM	18-7-2023 11:27:22 AM	21-7-2023 02:17:58 AM		Audit Trail
CL/2023/07/V1/003857	Claim	Damage	SITI AISYAH BINTI HUSSIN	Credit Account	ZND168720279226	No	Force Majeure	Express	Rejected	173.56		4-7-2023 10:06:48 AM		18-7-2023 10:06:48 AM			Audit Trail

CL/2023/07/V1/003856	Claim	Damage	may lee	Prepaid Account	ZND168563465510	No	Force Majeure	Express	Pending Responsible Staff Details	70.00	70.00	3-7-2023 09:17:59 PM	12-8-2023 02:15:12 PM	17-7-2023 09:17:59 PM	10-8-2023 02:01:50 AM		Audit Trail
CL/2023/07/V1/003855	Claim	Short Piece	SRH	Credit Account	ZND1687168888313	No	Hub/Depo/ Station Handling Issue	Express	Pending Responsible Staff Details	1121.00	200.00	3-7-2023 08:06:33 PM	26-8-2023 02:15:28 PM	17-7-2023 08:06:33 PM	24-8-2023 02:07:44 AM		Audit Trail
CL/2023/07/V1/003854	Claim	Damage FreshBox	roslina	Cash	ZND168556599901				Rejected	100.00		3-7-2023 04:00:08 PM		17-7-2023 04:00:08 PM			Audit Trail
CL/2023/07/V1/003853	Claim	Damage	Shaleni A/P Jayabalan	Prepaid Account	ZND168721035906				Rejected	0.00		3-7-2023 12:59:07 PM		17-7-2023 12:59:07 PM			Audit Trail
CL/2023/07/V1/003852	Claim	Lost	CHUAH ENG HONG	Credit Account	ZND168718955514	No	Force Majeure	Express	Rejected	80.00		3-7-2023 10:09:28 AM		17-7-2023 10:09:28 AM			Audit Trail
CL/2023/07/V1/003851	Claim	Damage	CHIA UI CHUAN	Credit Account	ZND168562989055				Info Incomplete	0.00		3-7-2023 09:13:50 AM	6-7-2023 09:23:13 AM	17-7-2023 09:13:50 AM			Audit Trail
CL/2023/07/V1/003850	Claim	Delay Delivery Premium Parcel	stefan	Cash	ZND168722456229	No	Hub/Depo/ Station Handling Issue	Premium	Pending Responsible Staff Details	100.00	100.00	2-7-2023 09:01:16 PM	23-7-2023 02:25:12 PM	16-7-2023 09:01:16 PM	21-7-2023 02:18:06 AM		Audit Trail
CL/2023/07/V1/003849	Claim	Damage	Muhammad Nasrul bin Abu Bakar	Credit Account	ZND168722584311	No	Force Majeure	Express	Rejected	480.00		2-7-2023 01:04:58 PM		16-7-2023 01:04:58 PM			Audit Trail
CL/2023/07/V1/003848	Claim	Damage	Muhammad Nasrul bin Abu Bakar	Credit Account	ZND168722586841				Rejected	0.00		2-7-2023 12:57:42 PM		16-7-2023 12:57:42 PM			Audit Trail
CL/2023/07/V1/003847	Claim	Short Piece	NOOR AZLINA OTHMAN	Credit Account	ZND168561982699	No	Force Majeure	Express	Rejected	113.10		1-7-2023 12:27:36 PM		15-7-2023 12:27:36 PM			Audit Trail
CL/2023/06/V2/003845	Appeal	Damage	WONG PUI YEE	Prepaid Account	ZND168718640748	No	Force Majeure	Express	Completed	40.00	40.00	30-6-2023 05:34:43 PM		14-7-2023 05:34:43 PM	20-9-2023 05:47:10 AM	20-9-2023 05:48:53 PM	Audit Trail
CL/2023/06/V2/003840	Appeal	Damage	Terence Louis	Credit Account	CND168720346294001	No	Force Majeure	Express	Completed	80.00	80.00	28-6-2023 05:24:38 PM		12-7-2023 05:24:38 PM	31-7-2023 05:33:14 AM	31-7-2023 05:33:39 PM	Audit Trail
CL/2023/06/V2/003832	Appeal	Damage FreshBox	STEVEN LEONG	Credit Account	ZND168719110059	No	Hub/Depo/ Station Handling Issue	FreshBox	Completed	199.60	199.60	26-6-2023 03:24:39 PM		10-7-2023 03:24:39 PM	23-8-2023 05:48:17 AM	23-8-2023 05:49:59 PM	Audit Trail
CL/2023/06/V2/003825	Appeal	Delay Delivery Premium Parcel	mikaf maju enterprise	Prepaid Account	ZND168718892611	No	Hub/Depo/ Station Handling Issue	Premium	Completed	100.00	100.00	25-6-2023 11:49:37 AM		9-7-2023 11:49:37 AM	24-8-2023 04:38:24 AM	24-8-2023 04:43:05 PM	Audit Trail

CL/2023/06/V2/003819	Appeal	Damage FreshBox	SAFWN BIN SATAR	Credit Account	ZND168562969644	No	LineHaul Handling Issue	FreshBox	Completed	200.00	200.00	23-6-2023 06:24:05 PM		7-7-2023 06:24:05 PM	1-9-2023 09:51:05 AM	1-9-2023 09:51:28 AM	Audit Trail
CL/2023/06/V2/003818	Appeal	Damage FreshBox	SAFWAN BIN SATAR	Credit Account	ZND16856 2969620	No	LineHaul Handling Issue	FreshBox	Completed	200.00	200.00	23-6-2023 06:18:21 PM		7-7-2023 06:18:21 PM	1-9-2023 09:52:31 AM	1-9-2023 09:53:46 AM	Audit Trail
CL/2023/06/V2/003796	Appeal	Lost	Xavier lim wei zhang	Credit Account	ZND16855 5284136	No	Hub/Depo/ Station Handling Issue	Express	Completed	200.00	200.00	21-6-2023 11:51:54 AM		5-7-2023 11:51:54 AM	24-8-2023 10:12:35 AM	24-8-2023 10:13:10 AM	Audit Trail
CL/2023/06/V2/003795	Appeal	Damage	Tan Boon Yong	Credit Account	ZND16856 2242129	No	Force Majeure	Express	Completed	200.00	200.00	21-6-2023 11:38:57 AM		5-7-2023 11:38:57 AM	13-7-2023 02:08:10 AM	13-7-2023 02:08:32 PM	Audit Trail
CL/2023/06/V2/003775	Appeal	Lost	pang kok eng	Credit Account	ZND16848 4157518	No	Hub/Depo/ Station Handling Issue	Express	Completed	200.00	200.00	18-6-2023 10:48:45 AM		2-7-2023 10:48:45 AM	24-8-2023 12:03:16 PM	24-8-2023 12:03:48 PM	Audit Trail
CL/2023/06/V2/003774	Appeal	Lost	Xavier lim wei zhang	Credit Account	ZND16800 3371494	No	Hub/Depo/ Station Handling Issue	Express	Completed	90.00	90.00	17-6-2023 07:16:32 PM		1-7-2023 07:16:32 PM	14-7-2023 05:28:25 AM	14-7-2023 05:30:09 PM	Audit Trail
CL/2023/06/V2/003759	Appeal	Delay Delivery Premium Parcel	SASA AEON Ipoh Station 18 Shopping Centre	Credit Account	ZND16856 1078507	No	Hub/Depo/ Station Handling Issue	Express	Completed	100.00	100.00	15-6-2023 03:25:27 PM		29-6-2023 03:25:27 PM	13-7-2023 03:34:48 AM	13-7-2023 03:35:19 PM	Audit Trail
CL/2023/06/V2/003744	Appeal	Delay Delivery Premium Parcel	SJP SEALING TECHNOLOGY (M) SDN BHD	Credit Account	ZND16855 9634364	No	Hub/Depo/ Station Handling Issue	Premium	Completed	100.00	100.00	14-6-2023 05:33:24 PM		28-6-2023 05:33:24 PM	24-8-2023 04:33:23 AM	24-8-2023 04:33:49 PM	Audit Trail
CL/2023/06/V2/003741	Appeal	Delay Delivery Premium Parcel	DEBBIE PANG	Cash	ZND16855 9684215	No	Misrouted Issue	Express	Completed	100.00	100.00	14-6-2023 04:01:46 PM		28-6-2023 04:01:46 PM	24-8-2023 04:18:02 AM	24-8-2023 04:18:24 PM	Audit Trail
CL/2023/06/V2/003737	Appeal	Damage	NURULIDAYU BINTI KARIM	Credit Account	ZND16855 8719727,CND168558 719727	No	Force Majeure	Express	Completed	190.00	190.00	14-6-2023 08:40:35 AM		28-6-2023 08:40:35 AM	31-7-2023 05:23:07 AM	31-7-2023 05:23:34 PM	Audit Trail
CL/2023/06/V2/003733	Appeal	Damage	TEA RI ENTERPRISE (CHUA HWA AN)	Credit Account	ZND16849 5171015	No	Hub/Depo/ Station Handling Issue	Express	Completed	200.00	200.00	13-6-2023 01:18:15 PM		27-6-2023 01:18:15 PM	12-7-2023 03:26:46 AM	12-7-2023 03:29:34 PM	Audit Trail
CL/2023/06/V2/003720	Appeal	Lost	TND EXPRESS	Credit Account	CND16849 6055499004	No	Hub/Depo/ Station Handling Issue	Express	Completed	200.00	200.00	12-6-2023 09:41:04 AM		26-6-2023 09:41:04 AM	10-7-2023 09:44:17 AM	10-7-2023 09:45:50 AM	Audit Trail
CL/2023/06/V2/003706	Appeal	Damage FreshBox	Siti Nurul Aimi	Credit Account	ZND16777 7015825	No	Logistic IT System Issue	FreshBox	Completed	200.00	200.00	9-6-2023 11:13:27 AM		23-6-2023 11:13:27 AM	23-8-2023 05:51:44 AM	23-8-2023 05:52:18 PM	Audit Trail

CL/2023/06/V2/003705	Appeal	Lost	Veness Chong	Credit Account	HTG1684813115552	No	Hub/Depo/ Station Handling Issue	Express	Completed	200.00	200.00	9-6-2023 11:04:21 AM		23-6-2023 11:04:21 AM	16-8-2023 01:57:27 AM	16-8-2023 01:58:55 PM	Audit Trail
CL/2023/06/V2/003703	Appeal	Damage	TND EXPRESS (M) SDN BHD	Credit Account	TND28002 05891	No	Force Majeure	Express	Completed	200.00	200.00	9-6-2023 10:38:33 AM		23-6-2023 10:38:33 AM	27-6-2023 09:18:23 AM	27-6-2023 09:21:12 AM	Audit Trail
CL/2023/06/V2/003682	Appeal	Damage	GLOBALTECH LIGHTING & ELECTRICAL SDN. BHD	Credit Account	ZND16855 6010086	No	Force Majeure	Express	Completed	200.00	200.00	8-6-2023 10:15:30 AM		22-6-2023 10:15:30 AM	5-7-2023 03:47:49 AM	5-7-2023 03:55:23 PM	Audit Trail
CL/2023/06/V2/003669	Appeal	Damage	nur alwani	Credit Account	ZND16827 1131097	No	Force Majeure	Express	Completed	100.00	100.00	6-6-2023 05:25:00 PM		20-6-2023 05:25:00 PM	31-7-2023 05:20:18 AM	31-7-2023 05:20:50 PM	Audit Trail
CL/2023/06/V2/003668	Appeal	Lost	YAMEI	Prepaid Account	YMMY303 43597	No	Hub/Depo/ Station Handling Issue	Express	Completed	200.00	200.00	6-6-2023 02:33:00 PM		20-6-2023 02:33:00 PM	19-6-2023 04:42:28 AM	19-6-2023 04:47:20 PM	Audit Trail
CL/2023/06/V1/003846	Claim	Damage	Tee Teng Teng	Credit Account	ZND16871 7853088	No	Hub/Depo/ Station Handling Issue	Express	Rejected	309.00		30-6-2023 05:57:08 PM		14-7-2023 05:57:08 PM			Audit Trail
CL/2023/06/V1/003845	Claim	Damage	WONG PUI YEE	Prepaid Account	ZND16871 8640748	No	Force Majeure	Express	Pending Responsible Staff Details	40.00	40.00	30-6-2023 05:34:43 PM	3-8-2023 11:38:39 AM	14-7-2023 05:34:43 PM	1-8-2023 11:34:36 AM		Audit Trail
CL/2023/06/V1/003844	Claim	Damage	HEALTHY LINKS MEDICAL SUPPLIES SDN BHD	Credit Account	ZND16856 3194571	No	Force Majeure	Express	Pending Responsible Staff Details	200.00	200.00	30-6-2023 05:24:02 PM	26-7-2023 03:01:58 PM	14-7-2023 05:24:02 PM	24-7-2023 02:52:08 AM		Audit Trail
CL/2023/06/V1/003843	Claim	Damage	MMATRIX SDN BHD	Credit Account	ZND16872 0675431	No	Force Majeure	Express	Pending Responsible Staff Details	4197.00	200.00	30-6-2023 03:18:48 PM	9-8-2023 04:15:45 PM	14-7-2023 03:18:48 PM	7-8-2023 04:00:16 AM		Audit Trail
CL/2023/06/V1/003842	Claim	Damage FreshBox	MOZACRUNCH INTERNATIONAL SDN BHD	Credit Account	ZND16872 1397646				Rejected	1245.00		30-6-2023 01:41:04 PM		14-7-2023 01:41:04 PM			Audit Trail
CL/2023/06/V1/003841	Claim	Damage	Azreen Kamaruddin	Cash	ZND16872 0548773				Rejected	15.00		29-6-2023 12:08:38 AM		13-7-2023 12:08:38 AM			Audit Trail
CL/2023/06/V1/003840	Claim	Damage	Terence Louis	Credit Account	CND16872 0346294001	No	Force Majeure	Express	Pending Responsible Staff Details	80.00	80.00	28-6-2023 05:24:38 PM	2-8-2023 05:31:28 PM	12-7-2023 05:24:38 PM	31-7-2023 05:25:37 AM		Audit Trail

CL/2023/06/V1/003839	Claim	Lost	LAU SONG SENG	Credit Account	CND168484092765001	No	Hub/Depo/ Station Handling Issue	Express	Pending by Operation	704.00		28-6-2023 05:18:23 PM	20-7-2023 02:28:38 PM	12-7-2023 05:18:23 PM			Audit Trail
CL/2023/06/V1/003838	Claim	Damage	Seow Hooi Sian	Credit Account	ZND168719636825				Rejected	115.00		28-6-2023 03:56:46 PM		12-7-2023 03:56:46 PM			Audit Trail
CL/2023/06/V1/003837	Claim	Damage	NAZRUL HISYAM	Credit Account	ZND168719812465	No	Force Majeure	Express	Rejected	357.90		28-6-2023 11:24:28 AM		12-7-2023 11:24:28 AM			Audit Trail
CL/2023/06/V1/003836	Claim	Damage	KFK MULTI SUPPLIES & TRADING	Credit Account	CND168719798646001	No	Force Majeure	Express	Pending Responsible Staff Details	0.00	24.00	27-6-2023 04:04:05 PM	15-7-2023 03:40:47 PM	11-7-2023 04:04:05 PM	13-7-2023 03:36:17 AM		Audit Trail
CL/2023/06/V1/003835	Claim	Damage FreshBox	STEVEN LEONG	Credit Account	ZND168719110059O				Rejected	199.60		27-6-2023 10:32:53 AM		11-7-2023 10:32:53 AM			Audit Trail
CL/2023/06/V1/003834	Claim	Damage	LABUAN OPTICS & CONTACT LENS CENTRE	Credit Account	ZND168558010503	No	Force Majeure	Express	Rejected	212.00		27-6-2023 10:27:33 AM		11-7-2023 10:27:33 AM			Audit Trail
CL/2023/06/V1/003833	Claim	Damage	AIK HOE	Credit Account	ZND168562605566	No	Force Majeure	Express	Rejected	250.00		26-6-2023 03:29:58 PM		10-7-2023 03:29:58 PM			Audit Trail
CL/2023/06/V1/003832	Claim	Damage FreshBox	STEVEN LEONG	Credit Account	ZND168719110059	No	Hub/Depo/ Station Handling Issue	FreshBox	Pending Responsible Staff Details	199.60	199.60	26-6-2023 03:24:39 PM	31-8-2023 03:51:58 PM	10-7-2023 03:24:39 PM	29-8-2023 03:50:56 AM		Audit Trail
CL/2023/06/V1/003831	Claim	Damage	HJ EXPRESS	Credit Account	ZND168719221939	No	Force Majeure	Express	Rejected	222.00		26-6-2023 03:01:19 PM		10-7-2023 03:01:19 PM			Audit Trail
CL/2023/06/V1/003830	Claim	Lost	MR. STEVEN CHEN CHIN SHEN	Credit Account	ZND168554216046	No	Hub/Depo/ Station Handling Issue	Express	Pending Responsible Staff Details	600.00	200.00	26-6-2023 02:18:29 PM	29-7-2023 12:14:11 PM	10-7-2023 02:18:29 PM	27-7-2023 12:11:56 PM		Audit Trail
CL/2023/06/V1/003829	Claim	Damage	MMATRIX SDN BHD	Credit Account	ZND168719198460	No	Force Majeure	Express	Info Incomplete	200.00		26-6-2023 12:02:52 PM		10-7-2023 12:02:52 PM			Audit Trail
CL/2023/06/V1/003828	Claim	Damage	Wijaya Aman Enterprise (ms gan)	Credit Account	ZND168561825576	No	Force Majeure	Express	Pending Responsible Staff Details	899.00	200.00	26-6-2023 11:28:08 AM	10-8-2023 09:26:09 AM	10-7-2023 11:28:08 AM	8-8-2023 09:25:46 AM		Audit Trail
CL/2023/06/V1/003827	Claim	Damage FreshBox	Bee Lan Chan	Credit Account	ZND168563035447	No	Hub/Depo/ Station Handling Issue	FreshBox	Pending Responsible Staff Details	0.00	99.80	25-6-2023 05:30:31 PM	12-8-2023 12:01:32 PM	9-7-2023 05:30:31 PM	10-8-2023 11:59:05 AM		Audit Trail

CL/2023/06/V1/003826	Claim	Lost	Stanley Chan (Global Frontier Express - A/W3910432000	Credit Account	ZND168555318770	No	Hub/Depo/ Station Handling Issue	Express	Rejected	0.00		25-6-2023 03:23:25 PM		9-7-2023 03:23:25 PM			Audit Trail
CL/2023/06/V1/003825	Claim	Delay Delivery Premium Parcel	mikaf maju enterprise	Prepaid Account	ZND168718892611	No	Hub/Depo/ Station Handling Issue	Premium	Rejected	100.00	100.00	25-6-2023 11:49:37 AM		9-7-2023 11:49:37 AM	24-8-2023 03:26:17 AM		Audit Trail
CL/2023/06/V1/003824	Claim	Damage	SUPER BOX ENTERPRISE	Credit Account	ZND168719311838	No	Hub/Depo/ Station Handling Issue	Value Pack	Rejected	88.00		24-6-2023 03:33:11 PM		8-7-2023 03:33:11 PM			Audit Trail
CL/2023/06/V1/003823	Claim	Lost	HING SOO YEE	Credit Account	350994011916				Info Incomplete	190.00		24-6-2023 12:31:42 PM	28-6-2023 10:28:38 AM	8-7-2023 12:31:42 PM			Audit Trail
CL/2023/06/V1/003822	Claim	Damage	Jo Decor Furniture	Credit Account	ZND168717941563				Info Incomplete	263.00		23-6-2023 11:01:38 PM	28-6-2023 10:28:00 AM	7-7-2023 11:01:38 PM			Audit Trail
CL/2023/06/V1/003821	Claim	Damage	SHARON LIM	Credit Account	ZND168563271845	No	Hub/Depo/ Station Handling Issue	Express	Pending Responsible Staff Details	200.00	200.00	23-6-2023 09:43:37 PM	6-8-2023 11:43:36 AM	7-7-2023 09:43:37 PM	4-8-2023 11:39:25 AM		Audit Trail
CL/2023/06/V1/003820	Claim	Damage	656 AUO SHOP (NUR FARAHIN BINTI MOHD ZULKIPLI)	Cash	ZND168718165791	No	Hub/Depo/ Station Handling Issue	Express	Rejected	1600.00		23-6-2023 06:30:47 PM		7-7-2023 06:30:47 PM			Audit Trail
CL/2023/06/V1/003819	Claim	Damage FreshBox	SAFWN BIN SATAR	Credit Account	ZND168562969644	No	LineHaul Handling Issue	FreshBox	Pending Responsible Staff Details	550.00	200.00	23-6-2023 06:24:05 PM	3-9-2023 09:51:27 AM	7-7-2023 06:24:05 PM			Audit Trail
CL/2023/06/V1/003818	Claim	Damage FreshBox	SAFWAN BIN SATAR	Credit Account	ZND168562969620	No	LineHaul Handling Issue	FreshBox	Pending Responsible Staff Details	2340.00	200.00	23-6-2023 06:18:21 PM	3-9-2023 09:50:30 AM	7-7-2023 06:18:21 PM	1-9-2023 09:03:18 AM		Audit Trail
CL/2023/06/V1/003817	Claim	Damage	SPF HOME DECO SDN BHD	Credit Account	ZND168493805271	No	Hub/Depo/ Station Handling Issue	Express	Pending Responsible Staff Details	185.00	185.00	23-6-2023 05:12:35 PM	12-7-2023 09:41:44 AM	7-7-2023 05:12:35 PM	10-7-2023 09:30:38 AM		Audit Trail
CL/2023/06/V1/003816	Claim	Damage	LIOCO FOOD INDUSTRIES SDN BHD	Cash	ZND168557492331				Rejected	5.00		23-6-2023 04:21:15 PM		7-7-2023 04:21:15 PM			Audit Trail

CL/2023/06/V1/003815	Claim	Damage	LIOCO FOOD INDUSTRIES SDN BHD	Cash	ZND168483753513				Rejected	153.60		23-6-2023 04:15:33 PM		7-7-2023 04:15:33 PM			Audit Trail
CL/2023/06/V1/003814	Claim	Lost	ENGKU MOHD AMINUDDIN	Cash	ZND168561097485	No	Hub/Depo/ Station Handling Issue	Express	Info Incomplete	0.00		23-6-2023 03:59:09 PM		7-7-2023 03:59:09 PM			Audit Trail
CL/2023/06/V1/003813	Claim	Damage	Eurocolor Interactive Sdn Bhd	Credit Account	ZND168717770989	No	Force Majeure	Premium	Rejected	101.20		23-6-2023 03:58:04 PM		7-7-2023 03:58:04 PM			Audit Trail
CL/2023/06/V1/003812	Claim	Lost	ACER SALES AND SERVICES SDN BHD	Credit Account	30122021-1	No	WareHouse Handling Issue	Express	Pending by Operation	1442.09		23-6-2023 02:53:22 PM	22-7-2023 08:20:19 AM	7-7-2023 02:53:22 PM			Audit Trail
CL/2023/06/V1/003811	Claim	Damage FreshBox	TEOH WEI QI	Prepaid Account	ZND168563062290	No	Hub/Depo/ Station Handling Issue	FreshBox	Pending Responsible Staff Details	131.00	131.00	23-6-2023 02:53:22 PM	16-7-2023 05:51:40 PM	7-7-2023 02:53:22 PM	14-7-2023 05:41:36 AM		Audit Trail
CL/2023/06/V1/003810	Claim	Delay Delivery Premium Parcel	TAN CHUN KEAT	Cash	ZND168718453997	No	Hub/Depo/ Station Handling Issue	Premium	Pending Responsible Staff Details	100.00	100.00	23-6-2023 01:04:59 PM	12-8-2023 02:23:14 PM	7-7-2023 01:04:59 PM	10-8-2023 02:16:04 AM		Audit Trail
CL/2023/06/V1/003809	Claim	Damage	Miss Jerry Store	Cash	ZND168717488815	No	Force Majeure	Express	Pending Responsible Staff Details	200.00	200.00	22-6-2023 04:40:11 PM	19-7-2023 12:00:26 PM	6-7-2023 04:40:11 PM	17-7-2023 11:52:46 AM		Audit Trail
CL/2023/06/V1/003808	Claim	Damage	KIEN HIN TRADING SDN BHD	Credit Account	BX23041900007	No	Force Majeure	Express	Pending Responsible Staff Details	400.00	200.00	22-6-2023 03:57:29 PM	31-8-2023 03:55:56 PM	6-7-2023 03:57:29 PM	29-8-2023 03:52:17 AM		Audit Trail
CL/2023/06/V1/003807	Claim	Damage	wong chung sin	Credit Account	ZND168717827997	No	Hub/Depo/ Station Handling Issue	Premium	Rejected	280.00		22-6-2023 02:35:19 PM		6-7-2023 02:35:19 PM			Audit Trail
CL/2023/06/V1/003806	Claim	Damage FreshBox	MUHAMAD NURZEB HEIDY BIN MOHD ZULKIFLI	Cash	ZND168563196087				Rejected	150.00		22-6-2023 01:55:48 PM		6-7-2023 01:55:48 PM			Audit Trail
CL/2023/06/V1/003805	Claim	Damage FreshBox	MUHAMMAD YUSUF	Cash	ZND168563202115				Rejected	140.00		22-6-2023 01:41:19 PM		6-7-2023 01:41:19 PM			Audit Trail
CL/2023/06/V1/003804	Claim	Damage	NOLIZA MAT SULONG	Cash	DKMN-DTPG-20230619-03781	Yes	Force Majeure	Motorbike	Pending Responsible Staff Details	365.00	0.00	22-6-2023 12:46:19 PM	11-7-2024 01:10:44 PM	6-7-2023 12:46:19 PM	6-2-2024 04:53:24 AM		Audit Trail

CL/2023/06/V1/003803	Claim	Damage FreshBox	PANG KOK ENG	Credit Account	ZND168717833479	No	Hub/Depo/ Station Handling Issue	FreshBox	Pending Responsible Staff Details	269.00	200.00	22-6-2023 11:10:30 AM	26-8-2023 11:52:25 AM	6-7-2023 11:10:30 AM	24-8-2023 11:48:50 AM		Audit Trail
CL/2023/06/V1/003802	Claim	Lost	YAMEI	Prepaid Account	YMMYFS5004633	No	Hub/Depo/ Station Handling Issue	Express	Rejected	140.00		21-6-2023 05:25:37 PM		5-7-2023 05:25:37 PM			Audit Trail
CL/2023/06/V1/003801	Claim	Damage	Mandy Chia (contact Jennifer)	Credit Account	ZND168562482556	No	Force Majeure	Express	Rejected	264.00		21-6-2023 05:04:34 PM		5-7-2023 05:04:34 PM			Audit Trail
CL/2023/06/V1/003800	Claim	Lost	Leeya	Credit Account	ZND168557382557	No	Hub/Depo/ Station Handling Issue	Express	Info Incomplete	0.00		21-6-2023 03:55:44 PM	12-7-2023 11:59:39 AM	5-7-2023 03:55:44 PM			Audit Trail
CL/2023/06/V1/003799	Claim	Damage	BEE BOY PLT	Cash	ZND168561324888	No	Force Majeure	Express	Rejected	95.00		21-6-2023 03:54:56 PM		5-7-2023 03:54:56 PM			Audit Trail
CL/2023/06/V1/003798	Claim	Damage	mohamad airil azme bin zainal	Cash	ZND168717494168	No	Force Majeure	Express	Rejected	450.00		21-6-2023 03:31:15 PM		5-7-2023 03:31:15 PM			Audit Trail
CL/2023/06/V1/003797	Claim	Damage	Thevanayagi Murgis	Prepaid Account	ZND168717341998	No	Force Majeure	FreshBox	Rejected	141.50		21-6-2023 03:18:23 PM		5-7-2023 03:18:23 PM			Audit Trail
CL/2023/06/V1/003796	Claim	Lost	Xavier lim wei zhang	Credit Account	ZND168555284136	No	Hub/Depo/ Station Handling Issue	Express	Pending Responsible Staff Details	200.00	200.00	21-6-2023 11:51:54 AM	26-8-2023 10:06:48 AM	5-7-2023 11:51:54 AM	24-8-2023 10:00:29 AM		Audit Trail
CL/2023/06/V1/003795	Claim	Damage	Tan Boon Yong	Credit Account	ZND168562242129	No	Force Majeure	Express	Pending Responsible Staff Details	465.00	200.00	21-6-2023 11:38:57 AM	15-7-2023 02:08:32 PM	5-7-2023 11:38:57 AM			Audit Trail
CL/2023/06/V1/003794	Claim	Damage	TWOS SEATING SDN BHD	Credit Account	ZND168562064837				Rejected	0.00		20-6-2023 05:04:17 PM		4-7-2023 05:04:17 PM			Audit Trail
CL/2023/06/V1/003793	Claim	Damage	GLOBAL EXPRESS INTEGRTED D9510657000	Credit Account	ZND168557694537				Rejected	250.00		20-6-2023 04:41:39 PM		4-7-2023 04:41:39 PM			Audit Trail
CL/2023/06/V1/003792	Claim	Damage	SPF HOME DECO SDN BHD	Credit Account	ZND168558220070	No	Force Majeure	Express	Pending Responsible Staff Details	35.00	35.00	20-6-2023 04:15:07 PM	7-7-2023 03:13:31 PM	4-7-2023 04:15:07 PM	5-7-2023 03:12:00 AM		Audit Trail
CL/2023/06/V1/003791	Claim	Damage	MMATRIX SDN BHD	Credit Account	ZND168561447532	No	Force Majeure	Express	Pending by Operation	559.00		20-6-2023 04:11:52 PM	24-6-2023 03:08:11 PM	4-7-2023 04:11:52 PM			Audit Trail

CL/2023/06/V1/003790	Claim	Damage	BEAUTY TOUCH SKINCARE SALON	Credit Account	ZND168556291126				Info Incomplete	52.00		20-6-2023 03:53:01 PM	23-6-2023 11:53:01 AM	4-7-2023 03:53:01 PM			Audit Trail
CL/2023/06/V1/003789	Claim	Damage	MMATRIX SDN BHD	Credit Account	ZND168560358112	No	Force Majeure	Express	Pending Responsible Staff Details	949.00	200.00	20-6-2023 03:28:25 PM	14-6-2024 11:02:05 AM	4-7-2023 03:28:25 PM	12-6-2024 10:22:50 AM		Audit Trail
CL/2023/06/V1/003788	Claim	Damage	Cheong wen cong	Credit Account	6339289666	No	Force Majeure	Express	Rejected	873.00		20-6-2023 03:26:30 PM		4-7-2023 03:26:30 PM			Audit Trail
CL/2023/06/V1/003787	Claim	Damage	YAMEI	Prepaid Account	YMMY30343356				Rejected	93.00		20-6-2023 02:30:52 PM		4-7-2023 02:30:52 PM			Audit Trail
CL/2023/06/V1/003786	Claim	Lost	POPILLOL SDN BHD	Credit Account	ZND168494399106	No	Hub/Depo/ Station Handling Issue	Express	Pending Responsible Staff Details	199.90	199.90	19-6-2023 09:07:41 PM	16-7-2023 11:31:44 AM	3-7-2023 09:07:41 PM	14-7-2023 11:26:44 AM		Audit Trail
CL/2023/06/V1/003785	Claim	Damage	SPF HOME DECO SDN BHD	Credit Account	ZND168556812925	No	Force Majeure	Express	Pending Responsible Staff Details	90.00	90.00	19-6-2023 06:28:15 PM	29-7-2023 12:35:40 PM	3-7-2023 06:28:15 PM	27-7-2023 12:31:31 PM		Audit Trail
CL/2023/06/V1/003784	Claim	Damage	LEE WAI PENG	Credit Account	ZND168557021487	No	Force Majeure	Express	Rejected	61.00		19-6-2023 05:47:17 PM		3-7-2023 05:47:17 PM			Audit Trail
CL/2023/06/V1/003783	Claim	Damage	SPF HOME DECO SDN BHD	Credit Account	ZND168556059443				Rejected	30.00		19-6-2023 05:39:27 PM		3-7-2023 05:39:27 PM			Audit Trail
CL/2023/06/V1/003782	Claim	Damage	SPF HOME DECO SDN BHD	Credit Account	ZND168560872977	No	Force Majeure	Express	Pending Responsible Staff Details	30.00	30.00	19-6-2023 05:27:20 PM	7-7-2023 03:23:26 PM	3-7-2023 05:27:20 PM	5-7-2023 03:19:32 AM		Audit Trail
CL/2023/06/V1/003781	Claim	Damage	MMAG DIGITAL SDN BHD	Credit Account	ZND168562064523	No	WareHouse Handling Issue	Express	Pending by Operation	599.00		19-6-2023 03:05:47 PM	23-6-2023 02:04:52 PM	3-7-2023 03:05:47 PM			Audit Trail
CL/2023/06/V1/003780	Claim	Damage	MMAG DIGITAL SDN BHD	Credit Account	ZND168562352958	No	WareHouse Handling Issue	Express	Pending Responsible Staff Details	499.00	200.00	19-6-2023 02:57:34 PM	30-12-2023 03:42:59 PM	3-7-2023 02:57:34 PM	28-12-2023 03:40:54 AM		Audit Trail
CL/2023/06/V1/003779	Claim	Damage	HJ EXPRESS	Credit Account	ZND168561301711	No	Force Majeure	Express	Rejected	52.00		19-6-2023 01:09:11 PM		3-7-2023 01:09:11 PM			Audit Trail
CL/2023/06/V1/003778	Claim	Damage	mmatrix	Credit Account	ZND168562004451	No	Hub/Depo/ Station Handling Issue	Express	Pending Responsible Staff Details	559.00	200.00	19-6-2023 10:24:33 AM	7-7-2023 04:12:04 PM	3-7-2023 10:24:33 AM	5-7-2023 04:09:17 AM		Audit Trail
CL/2023/06/V1/003777	Claim	Damage	MMATRIX SDN BHD	Credit Account	ZND168562419309	No	Force Majeure	Express	Pending Responsible Staff Details	1677.00	200.00	19-6-2023 10:02:54 AM	7-7-2023 04:16:32 PM	3-7-2023 10:02:54 AM	5-7-2023 04:13:12 AM		Audit Trail

CL/2023/06/V1/003776	Claim	Lost	ATMUA FURNISHING (M) SDN BHD	Credit Account	ZND168496159623				Rejected	509.00		19-6-2023 09:43:57 AM		3-7-2023 09:43:57 AM			Audit Trail
CL/2023/06/V1/003775	Claim	Lost	pang kok eng	Credit Account	ZND168484157518	No	Hub/Depo/ Station Handling Issue	Express	Completed	338.70	200.00	18-6-2023 10:48:45 AM		2-7-2023 10:48:45 AM	29-9-2023 09:17:28 AM	29-9-2023 09:31:53 AM	Audit Trail
CL/2023/06/V1/003774	Claim	Lost	Xavier lim wei zhang	Credit Account	ZND168003371494	No	Hub/Depo/ Station Handling Issue	Express	Pending Responsible Staff Details	90.00	90.00	17-6-2023 07:16:32 PM	16-7-2023 05:30:09 PM	1-7-2023 07:16:32 PM			Audit Trail
CL/2023/06/V1/003773	Claim	Lost	MISZBANI COLLECTION	Cash	ZND168554308949	No	Hub/Depo/ Station Handling Issue	Express	Rejected	206.00		17-6-2023 07:07:57 PM		1-7-2023 07:07:57 PM			Audit Trail
CL/2023/06/V1/003772	Claim	Damage FreshBox	gh frozen house	Credit Account	ZND168561754210	No	Hub/Depo/ Station Handling Issue	FreshBox	Rejected	200.00		17-6-2023 12:37:34 PM		1-7-2023 12:37:34 PM			Audit Trail
CL/2023/06/V1/003771	Claim	Damage	ASJ Solutions Sdn Bhd	Credit Account	ZND168561318856	No	Force Majeure	Express	Pending Responsible Staff Details	243.00	200.00	17-6-2023 10:47:57 AM	25-8-2023 02:23:47 PM	1-7-2023 10:47:57 AM	23-8-2023 02:10:59 AM		Audit Trail
CL/2023/06/V1/003770	Claim	Lost	Nur Farah Nadhirah Binti Azizuddin	Credit Account	ZND168556333390	No	LineHaul Handling Issue	Express	Rejected	420.00		17-6-2023 09:28:13 AM		1-7-2023 09:28:13 AM			Audit Trail
CL/2023/06/V1/003769	Claim	Damage	SPF HOME DECO SDN BHD	Credit Account	ZND168559387086	No	Force Majeure	Express	Pending Responsible Staff Details	150.00	150.00	16-6-2023 05:51:48 PM	7-7-2023 03:26:30 PM	30-6-2023 05:51:48 PM	5-7-2023 03:24:01 AM		Audit Trail
CL/2023/06/V1/003768	Claim	Damage	CHAI SUNG FAH	Prepaid Account	ZND168233548666				Info Incomplete	4.60		16-6-2023 05:14:58 PM	21-6-2023 04:29:10 PM	30-6-2023 05:14:58 PM			Audit Trail
CL/2023/06/V1/003767	Claim	Damage	COMONE EXPRESS (M) SDN BHD	Credit Account	220804090150	No	Force Majeure	Express	Pending Responsible Staff Details	200.00	200.00	16-6-2023 02:52:52 PM	29-7-2023 12:16:48 PM	30-6-2023 02:52:52 PM	27-7-2023 12:14:48 PM		Audit Trail
CL/2023/06/V1/003766	Claim	Damage	Intebase Resources Sdn Bhd	Credit Account	ZND168556677623				Info Incomplete	429.00		16-6-2023 08:42:32 AM	14-7-2023 11:24:50 AM	30-6-2023 08:42:32 AM			Audit Trail
CL/2023/06/V1/003765	Claim	Damage FreshBox	yumisheon	Credit Account	ZND168559629186	No	Hub/Depo/ Station Handling Issue	FreshBox	Pending Responsible Staff Details	52.80	52.80	15-6-2023 11:31:01 PM	26-8-2023 09:57:46 AM	29-6-2023 11:31:01 PM	24-8-2023 09:41:04 AM		Audit Trail
CL/2023/06/V1/003764	Claim	Damage	CM wan	Credit Account	ZND168560001360	No	Force Majeure	Express	Pending Responsible Staff Details	93.22	93.22	15-6-2023 04:56:46 PM	4-8-2023 06:02:56 PM	29-6-2023 04:56:46 PM	2-8-2023 06:02:13 AM		Audit Trail

CL/2023/06/V1/003763	Claim	Damage	CM Wan	Credit Account	ZND168555880321	No	Force Majeure	Express	Pending Responsible Staff Details	260.00	200.00	15-6-2023 04:51:45 PM	4-8-2023 06:05:15 PM	29-6-2023 04:51:45 PM	2-8-2023 06:03:12 AM		Audit Trail
CL/2023/06/V1/003762	Claim	Damage	Gkolexci	Credit Account	ZND168383296097				Rejected	180.00		15-6-2023 04:19:12 PM		29-6-2023 04:19:12 PM			Audit Trail
CL/2023/06/V1/003761	Claim	Damage	Gkolexci	Credit Account	ZND168383297223				Rejected	71.60		15-6-2023 04:15:35 PM		29-6-2023 04:15:35 PM			Audit Trail
CL/2023/06/V1/003760	Claim	Damage	8TO8 SDN BHD	Credit Account	ZND168558311143				Rejected	54.00		15-6-2023 03:44:48 PM		29-6-2023 03:44:48 PM			Audit Trail
CL/2023/06/V1/003759	Claim	Delay Delivery Premium Parcel	SASA AEON Ipoh Station 18 Shopping Centre	Credit Account	ZND168561078507	No	Hub/Depo/ Station Handling Issue	Express	Rejected	140.00	100.00	15-6-2023 03:25:27 PM		29-6-2023 03:25:27 PM	13-7-2023 03:50:26 AM		Audit Trail
CL/2023/06/V1/003758	Claim	Lost	xiaogu lifestyle sdn bhd	Credit Account	ZND168233301636	No	Driver Issue	Express	Rejected	68.00		15-6-2023 02:48:08 PM		29-6-2023 02:48:08 PM			Audit Trail
CL/2023/06/V1/003757	Claim	Lost	MIGA FURNITURE OUTLET	Credit Account	ZND168555991188				Rejected	0.00		15-6-2023 01:16:49 PM		29-6-2023 01:16:49 PM			Audit Trail
CL/2023/06/V1/003756	Claim	Lost	MIGA FURNITURE OUTLET	Credit Account	ZND168554775291	No	Hub/Depo/ Station Handling Issue	Express	Rejected	0.00		15-6-2023 01:00:16 PM		29-6-2023 01:00:16 PM			Audit Trail
CL/2023/06/V1/003755	Claim	Lost	Divya Murthy	Credit Account	ZND168555820716	No	Hub/Depo/ Station Handling Issue	Express	Pending Responsible Staff Details	100.00	100.00	15-6-2023 12:53:39 PM	23-8-2023 10:02:43 AM	29-6-2023 12:53:39 PM	21-8-2023 09:26:05 AM		Audit Trail
CL/2023/06/V1/003754	Claim	Damage	Kai Xiang Yeo	Cash	ZND168557285193	No	Force Majeure	Express	Pending Responsible Staff Details	505.00	200.00	15-6-2023 11:50:33 AM	7-7-2023 02:08:30 PM	29-6-2023 11:50:33 AM	5-7-2023 02:02:07 AM		Audit Trail
CL/2023/06/V1/003753	Claim	Damage	Ethann Phang	Credit Account	ZND168557026482	No	Force Majeure	Value Pack	Rejected	81.00		15-6-2023 11:25:18 AM		29-6-2023 11:25:18 AM			Audit Trail
CL/2023/06/V1/003752	Claim	Damage	AISHA SHAZLINA ZAHRIMAN	Credit Account	ZND168558202908	No	Force Majeure	Express	Pending Responsible Staff Details	0.00	116.00	15-6-2023 11:23:49 AM	30-6-2023 12:07:51 PM	29-6-2023 11:23:49 AM	28-6-2023 12:00:42 PM		Audit Trail
CL/2023/06/V1/003751	Claim	Damage	BEARDMAN BARBERSHOP	Prepaid Account	ZND168272730831	No	Force Majeure	Express	Rejected	4.60		15-6-2023 11:20:33 AM		29-6-2023 11:20:33 AM			Audit Trail
CL/2023/06/V1/003750	Claim	Damage	Tan Sook Huey	Cash	ZND168559509143				Info Incomplete	11.00		15-6-2023 10:59:49 AM	18-6-2023 04:08:23 PM	29-6-2023 10:59:49 AM			Audit Trail

CL/2023/06/V1/003749	Claim	Lost	ONG BEI YING	Credit Account	ZND168557878753	No	Force Majeure	Express	Rejected	1941.00		15-6-2023 10:58:27 AM		29-6-2023 10:58:27 AM			Audit Trail
CL/2023/06/V1/003748	Claim	Damage	PACIFIC ADHESIVE SYSTEMS (M) SDN BHD	Credit Account	ZND168555975645				Rejected	1105.00		15-6-2023 10:32:24 AM		29-6-2023 10:32:24 AM			Audit Trail
CL/2023/06/V1/003747	Claim	Lost	MMATRIX	Credit Account	ZND168424839702	No	Hub/Depo/ Station Handling Issue	Express	Rejected	999.00		15-6-2023 10:01:00 AM		29-6-2023 10:01:00 AM			Audit Trail
CL/2023/06/V1/003746	Claim	Damage	HJ EXPRESS	Credit Account	ZND168555803672	No	Force Majeure	Express	Pending Responsible Staff Details	1011.00	200.00	14-6-2023 08:54:17 PM	8-7-2023 11:14:11 AM	28-6-2023 08:54:17 PM	6-7-2023 11:05:17 AM		Audit Trail
CL/2023/06/V1/003745	Claim	Missing Content	HJ EXPRESS	Credit Account	ZND168556589711				Rejected	1254.08		14-6-2023 08:50:33 PM		28-6-2023 08:50:33 PM			Audit Trail
CL/2023/06/V1/003744	Claim	Delay Delivery Premium Parcel	SJP SEALING TECHNOLOGY (M) SDN BHD	Credit Account	ZND168559634364	No	Hub/Depo/ Station Handling Issue	Premium	Pending Responsible Staff Details	2952.15	100.00	14-6-2023 05:33:24 PM	26-8-2023 04:32:17 PM	28-6-2023 05:33:24 PM	24-8-2023 04:26:37 AM		Audit Trail
CL/2023/06/V1/003743	Claim	Lost	xiaogu lifestyle sdn bhd	Credit Account	ZND168425896889	No	Driver Issue	Express	Pending Responsible Staff Details	34.00	34.00	14-6-2023 04:50:55 PM	23-9-2023 09:52:37 AM	28-6-2023 04:50:55 PM	21-9-2023 09:48:07 AM		Audit Trail
CL/2023/06/V1/003742	Claim	Lost	Joey	Credit Account	6565373883	No	Hub/Depo/ Station Handling Issue	Express	Pending Responsible Staff Details	464.00	200.00	14-6-2023 04:49:18 PM	27-7-2023 11:33:51 AM	28-6-2023 04:49:18 PM	25-7-2023 11:19:29 AM		Audit Trail
CL/2023/06/V1/003741	Claim	Delay Delivery Premium Parcel	DEBBIE PANG	Cash	ZND168559684215	No	Misrouted Issue	Express	Pending Responsible Staff Details	100.00	100.00	14-6-2023 04:01:46 PM	26-8-2023 04:16:54 PM	28-6-2023 04:01:46 PM	24-8-2023 04:08:12 AM		Audit Trail
CL/2023/06/V1/003740	Claim	Delay Delivery Premium Parcel	Tan E-Chuan	Credit Account	ZND166265689272				Rejected	92.00		14-6-2023 01:29:12 PM		28-6-2023 01:29:12 PM			Audit Trail
CL/2023/06/V1/003739	Claim	Lost	MMATRIX	Credit Account	ZND168496183888				Rejected	1099.00		14-6-2023 10:04:01 AM		28-6-2023 10:04:01 AM			Audit Trail
CL/2023/06/V1/003738	Claim	Lost	MMATRIX	Credit Account	ZND168427935852	No	Hub/Depo/ Station Handling Issue	Express	Rejected	10.00		14-6-2023 09:55:06 AM		28-6-2023 09:55:06 AM			Audit Trail
CL/2023/06/V1/003737	Claim	Damage	NURULIDAYU BINTI KARIM	Credit Account	ZND168558719727,CND168558719727	No	Force Majeure	Express	Pending Responsible Staff Details	190.00	190.00	14-6-2023 08:40:35 AM	2-8-2023 05:16:32 PM	28-6-2023 08:40:35 AM	31-7-2023 05:02:53 AM		Audit Trail

CL/2023/06/V1/003736	Claim	Missing Content	HJ EXPRESS	Credit Account	ZND168556591127	No	Hub/Depo/ Station Handling Issue	Express	Pending Responsible Staff Details	1311.87	200.00	13-6-2023 02:40:51 PM	7-7-2023 01:59:27 PM	27-6-2023 02:40:51 PM	5-7-2023 01:51:37 AM		Audit Trail
CL/2023/06/V1/003735	Claim	Damage	Gkolexci	Credit Account	ZND168383296097				Rejected	180.00		13-6-2023 02:26:58 PM		27-6-2023 02:26:58 PM			Audit Trail
CL/2023/06/V1/003734	Claim	Damage	Gkolexci	Credit Account	ZND168383297223				Rejected	71.60		13-6-2023 02:24:23 PM		27-6-2023 02:24:23 PM			Audit Trail
CL/2023/06/V1/003733	Claim	Damage	TEA RI ENTERPRISE (CHUA HWA AN)	Credit Account	ZND168495171015	No	Hub/Depo/ Station Handling Issue	Express	Pending Responsible Staff Details	2000.00	200.00	13-6-2023 01:18:15 PM	14-7-2023 03:29:33 PM	27-6-2023 01:18:15 PM			Audit Trail
CL/2023/06/V1/003732	Claim	Damage	COLOR LIFE SDN BHD	Cash	ZND168556636583	No	Force Majeure	Express	Pending Responsible Staff Details	200.00	200.00	13-6-2023 11:30:44 AM	7-7-2023 02:05:50 PM	27-6-2023 11:30:44 AM	5-7-2023 02:00:24 AM		Audit Trail
CL/2023/06/V1/003731	Claim	Lost	CL SCOOTER ACCESSORIES ACCESSORIES CENTRE	Credit Account	ZND168555825391				Rejected	40.80		13-6-2023 09:42:17 AM		27-6-2023 09:42:17 AM			Audit Trail
CL/2023/06/V1/003730	Claim	Damage	miqashrimpy	Cash	ZND168556118126				Rejected	44.50		12-6-2023 06:36:37 PM		26-6-2023 06:36:37 PM			Audit Trail
CL/2023/06/V1/003729	Claim	Damage	SPF HOME DECO SDN BHD	Credit Account	CND168424817939014	No	WareHouse Handling Issue	Express	Pending Responsible Staff Details	150.00	150.00	12-6-2023 05:12:06 PM	30-6-2023 02:48:21 PM	26-6-2023 05:12:06 PM	28-6-2023 02:44:59 AM		Audit Trail
CL/2023/06/V1/003728	Claim	Damage	SPF HOME DECO SDN BHD	Credit Account	CND168424817939013	No	Force Majeure	Express	Pending Responsible Staff Details	200.00	200.00	12-6-2023 05:06:02 PM	8-7-2023 11:36:56 AM	26-6-2023 05:06:02 PM	6-7-2023 11:33:58 AM		Audit Trail
CL/2023/06/V1/003727	Claim	Damage	SPF HOME DECO SDN BHD	Credit Account	CND168424817939012	No	WareHouse Handling Issue	Express	Pending Responsible Staff Details	200.00	200.00	12-6-2023 04:52:56 PM	18-10-2023 11:16:21 AM	26-6-2023 04:52:56 PM	16-10-2023 10:53:59 AM		Audit Trail
CL/2023/06/V1/003726	Claim	Lost	smh maju enterprise	Credit Account	ZND168426470842	No	Hub/Depo/ Station Handling Issue	Express	Rejected	190.00		12-6-2023 04:52:09 PM		26-6-2023 04:52:09 PM			Audit Trail
CL/2023/06/V1/003725	Claim	Damage	chong lee mei	Cash	ZND168556792845				Rejected	50.00		12-6-2023 01:13:55 PM		26-6-2023 01:13:55 PM			Audit Trail
CL/2023/06/V1/003724	Claim	Damage	SUNSTAR ELECTRONICS	Prepaid Account	ZND168558329667	No	Force Majeure	Express	Rejected	280.00		12-6-2023 12:22:20 PM		26-6-2023 12:22:20 PM			Audit Trail

CL/2023/06/V1/003723	Claim	Damage	MMatrix Sdn Bhd	Credit Account	ZND168557981613	No	Force Majeure	Express	Pending Responsible Staff Details	5397.00	200.00	12-6-2023 11:15:34 AM	9-8-2023 04:19:48 PM	26-6-2023 11:15:34 AM	7-8-2023 04:00:26 AM		Audit Trail
CL/2023/06/V1/003722	Claim	Damage FreshBox	MOHAMAD NAZIM	Credit Account	ZND168558935288				Rejected	400.00		12-6-2023 10:15:42 AM		26-6-2023 10:15:42 AM			Audit Trail
CL/2023/06/V1/003721	Claim	Damage	MMatrix Sdn Bhd	Credit Account	ZND168557992121	No	Force Majeure	Express	Pending Responsible Staff Details	1599.00	200.00	12-6-2023 10:05:29 AM	9-8-2023 04:25:04 PM	26-6-2023 10:05:29 AM	7-8-2023 04:00:28 AM		Audit Trail
CL/2023/06/V1/003720	Claim	Lost	TND EXPRESS	Credit Account	CND168496055499004	No	Hub/Depo/Station Handling Issue	Express	Pending Responsible Staff Details	284.44	200.00	12-6-2023 09:41:04 AM	12-7-2023 09:45:46 AM	26-6-2023 09:41:04 AM			Audit Trail
CL/2023/06/V1/003719	Claim	Lost	CT STABIL SDN BHD	Credit Account	ZND168426465657	No	Hub/Depo/Station Handling Issue	Premium	Pending Responsible Staff Details	0.00	50.00	12-6-2023 09:09:08 AM	19-7-2023 12:14:48 PM	26-6-2023 09:09:08 AM	17-7-2023 12:04:02 PM		Audit Trail
CL/2023/06/V1/003718	Claim	Damage	HJ EXPRESS	Credit Account	ZND168556589148				Rejected	130.00		11-6-2023 05:17:25 PM		25-6-2023 05:17:25 PM			Audit Trail
CL/2023/06/V1/003717	Claim	Damage	CM Wan	Credit Account	ZND168555880321				Rejected	260.00		10-6-2023 04:57:04 PM		24-6-2023 04:57:04 PM			Audit Trail
CL/2023/06/V1/003716	Claim	Lost	LAU SONG SENG	Credit Account	ZND168484092765	No	Hub/Depo/Station Handling Issue	Express	Pending Responsible Staff Details	704.00	200.00	10-6-2023 01:39:57 PM	30-6-2023 03:03:28 PM	24-6-2023 01:39:57 PM	28-6-2023 03:01:17 AM		Audit Trail
CL/2023/06/V1/003715	Claim	Damage	C HOME FURNITURE	Credit Account	ZND168496078528	No	Hub/Depo/Station Handling Issue	Express	Pending Responsible Staff Details	150.00	150.00	10-6-2023 12:51:46 PM	19-7-2023 12:11:54 PM	24-6-2023 12:51:46 PM	17-7-2023 12:04:03 PM		Audit Trail
CL/2023/06/V1/003714	Claim	Damage	izzi	Prepaid Account	ZND168555898685				Rejected	177.00		9-6-2023 11:01:41 PM		23-6-2023 11:01:41 PM			Audit Trail
CL/2023/06/V1/003713	Claim	Damage	SHAHIRAH MARICAN	Credit Account	ZND168556430068	No	Hub/Depo/Station Handling Issue	FreshBox	Rejected	79.00		9-6-2023 04:32:14 PM		23-6-2023 04:32:14 PM			Audit Trail
CL/2023/06/V1/003712	Claim	Lost	ACER SALES AND SERVICES SDN BHD	Credit Account	SMSO20024152-0000	No	Hub/Depo/Station Handling Issue	Express	Pending Responsible Staff Details	2799.00	2443.00	9-6-2023 02:42:10 PM	14-10-2023 09:36:46 AM	23-6-2023 02:42:10 PM	12-10-2023 09:31:18 AM		Audit Trail
CL/2023/06/V1/003711	Claim	Lost	MMATRIX SDN BHD	Credit Account	ZND168427583954	No	Hub/Depo/Station Handling Issue	Express	Pending Responsible Staff Details	5799.00	200.00	9-6-2023 02:08:08 PM	19-7-2023 12:09:23 PM	23-6-2023 02:08:08 PM	17-7-2023 12:04:06 PM		Audit Trail

CL/2023/06/V1/003710	Claim	Lost	MMATRIX SDN BHD	Credit Account	ZND168427592307	No	Hub/Depo/ Station Handling Issue	Express	Pending Responsible Staff Details	6299.00	200.00	9-6-2023 02:05:04 PM	26-8-2023 01:45:12 PM	23-6-2023 02:05:04 PM	24-8-2023 01:44:41 AM		Audit Trail
CL/2023/06/V1/003709	Claim	Lost	MMATRIX SDN BHD	Credit Account	ZND168425313508	No	Hub/Depo/ Station Handling Issue	Express	Pending Responsible Staff Details	799.00	200.00	9-6-2023 02:00:51 PM	19-7-2023 12:09:44 PM	23-6-2023 02:00:51 PM	17-7-2023 12:07:34 PM		Audit Trail
CL/2023/06/V1/003708	Claim	Damage	MMATRIX SDN BHD	Credit Account	ZND168427498555A				Rejected	3297.00		9-6-2023 01:52:39 PM		23-6-2023 01:52:39 PM			Audit Trail
CL/2023/06/V1/003707	Claim	Lost	Veness Chong	Credit Account	CHTG1684716848807001				Rejected	259.00		9-6-2023 11:20:13 AM		23-6-2023 11:20:13 AM			Audit Trail
CL/2023/06/V1/003706	Claim	Damage FreshBox	Siti Nurul Aimi	Credit Account	ZND167777015825	No	Logistic IT System Issue	FreshBox	Pending Responsible Staff Details	390.00	200.00	9-6-2023 11:13:27 AM	16-8-2023 11:09:06 AM	23-6-2023 11:13:27 AM	14-8-2023 11:05:40 AM		Audit Trail
CL/2023/06/V1/003705	Claim	Lost	Veness Chong	Credit Account	HTG1684813115552	No	Hub/Depo/ Station Handling Issue	Express	Pending Responsible Staff Details	207.00	200.00	9-6-2023 11:04:21 AM	18-8-2023 01:58:54 PM	23-6-2023 11:04:21 AM			Audit Trail
CL/2023/06/V1/003704	Claim	Lost	Wong Chooi Yoke/Wong Chooi Yoke	Credit Account	ZND168125108411				Rejected	160.00		9-6-2023 10:54:13 AM		23-6-2023 10:54:13 AM			Audit Trail
CL/2023/06/V1/003703	Claim	Damage	TND EXPRESS (M) SDN BHD	Credit Account	TND2800205891	No	Force Majeure	Express	Completed	342.00	200.00	9-6-2023 10:38:33 AM		23-6-2023 10:38:33 AM		7-7-2023 02:45:21 PM	Audit Trail
CL/2023/06/V1/003702	Claim	Delay Delivery Premium Parcel	Alex Tay Cheet Cheng	Credit Account	ZND168556279421				Rejected	450.00		8-6-2023 04:03:11 PM		22-6-2023 04:03:11 PM			Audit Trail
CL/2023/06/V1/003701	Claim	Lost	MMATRIX	Credit Account	ZND168495797451	No	Hub/Depo/ Station Handling Issue	Express	Rejected	10.00		8-6-2023 03:14:06 PM		22-6-2023 03:14:06 PM			Audit Trail
CL/2023/06/V1/003700	Claim	Lost	MMATRIX	Credit Account	ZND168496045476	No	Hub/Depo/ Station Handling Issue	Express	Rejected	1599.00		8-6-2023 03:12:14 PM		22-6-2023 03:12:14 PM			Audit Trail
CL/2023/06/V1/003699	Claim	Lost	MMATRIX	Credit Account	ZND168496037686				Rejected	569.00		8-6-2023 03:05:22 PM		22-6-2023 03:05:22 PM			Audit Trail
CL/2023/06/V1/003698	Claim	Lost	MMATRIX SDN BHD	Credit Account	ZND168497071696				Rejected	1500.00		8-6-2023 02:20:25 PM		22-6-2023 02:20:25 PM			Audit Trail

CL/2023/06/V1/003697	Claim	Lost	MMATRIX SDN BHD	Credit Account	ZND16849 6532822				Rejected	1500.00		8-6-2023 02:17:53 PM		22-6-2023 02:17:53 PM			Audit Trail
CL/2023/06/V1/003696	Claim	Lost	MMATRIX SDN BHD	Credit Account	ZND16849 5452121	No	Hub/Depo/ Station Handling Issue	Express	Pending Responsible Staff Details	1000.00	200.00	8-6-2023 02:14:43 PM	5-7-2023 06:10:04 PM	22-6-2023 02:14:43 PM	3-7-2023 06:05:54 AM		Audit Trail
CL/2023/06/V1/003695	Claim	Lost	MMATRIX SDN BHD	Credit Account	ZND16849 3783982	No	Hub/Depo/ Station Handling Issue	Express	Info Incomplete	479.00		8-6-2023 01:37:54 PM		22-6-2023 01:37:54 PM			Audit Trail
CL/2023/06/V1/003694	Claim	Lost	MMATRIX SDN BHD	Credit Account	ZND16849 4319128	No	Hub/Depo/ Station Handling Issue	Express	Rejected	949.00		8-6-2023 01:35:53 PM		22-6-2023 01:35:53 PM			Audit Trail
CL/2023/06/V1/003693	Claim	Lost	SEVEN	Credit Account	ZND16849 6121705	No	Hub/Depo/ Station Handling Issue	Express	Rejected	98.00		8-6-2023 01:35:05 PM		22-6-2023 01:35:05 PM			Audit Trail
CL/2023/06/V1/003692	Claim	Lost	MMATRIX SDN BHD	Credit Account	ZND16842 6482159				Rejected	4844.00		8-6-2023 01:33:54 PM		22-6-2023 01:33:54 PM			Audit Trail
CL/2023/06/V1/003691	Claim	Lost	MMATRIX SDN BHD	Credit Account	ZND16849 6051538	No	Hub/Depo/ Station Handling Issue	Express	Rejected	479.00		8-6-2023 12:06:15 PM		22-6-2023 12:06:15 PM			Audit Trail
CL/2023/06/V1/003690	Claim	Lost	MMATRIX SDN BHD	Credit Account	ZND16827 4337069	No	Hub/Depo/ Station Handling Issue	Express	Rejected	1099.00		8-6-2023 12:04:23 PM		22-6-2023 12:04:23 PM			Audit Trail
CL/2023/06/V1/003689	Claim	Lost	MMATRIX SDN BHD	Credit Account	ZND16848 4130238	No	Hub/Depo/ Station Handling Issue	Express	Rejected	479.00		8-6-2023 12:02:18 PM		22-6-2023 12:02:18 PM			Audit Trail
CL/2023/06/V1/003688	Claim	Lost	MMATRIX SDN BHD	Credit Account	ZND16849 6525596				Rejected	479.00		8-6-2023 11:58:44 AM		22-6-2023 11:58:44 AM			Audit Trail
CL/2023/06/V1/003687	Claim	Lost	MMATRIX SDN BHD	Credit Account	ZND16849 5906174				Rejected	1899.00		8-6-2023 11:55:54 AM		22-6-2023 11:55:54 AM			Audit Trail
CL/2023/06/V1/003686	Claim	Lost	MMATRIX SDN BHD	Credit Account	ZND16849 6072359				Rejected	1099.00		8-6-2023 11:53:38 AM		22-6-2023 11:53:38 AM			Audit Trail
CL/2023/06/V1/003685	Claim	Lost	MMATRIX SDN BHD	Credit Account	ZND16849 7061680	No	Hub/Depo/ Station Handling Issue	Express	Rejected	799.00		8-6-2023 11:38:47 AM		22-6-2023 11:38:47 AM			Audit Trail
CL/2023/06/V1/003684	Claim	Lost	MMATRIX SDN BHD	Credit Account	ZND16849 5460133				Rejected	559.00		8-6-2023 11:33:13 AM		22-6-2023 11:33:13 AM			Audit Trail

CL/2023/06/V1/003683	Claim	Lost	MMATRIX SDN BHD	Credit Account	ZND168554526305	No	Hub/Depo/ Station Handling Issue	Value Pack	Rejected	6799.00		8-6-2023 10:45:58 AM		22-6-2023 10:45:58 AM			Audit Trail
CL/2023/06/V1/003682	Claim	Damage	GLOBALTECH LIGHTING & ELECTRICAL SDN. BHD	Credit Account	ZND168556010086	No	Force Majeure	Express	Pending Responsible Staff Details	210.00	200.00	8-6-2023 10:15:30 AM	7-7-2023 03:58:41 PM	22-6-2023 10:15:30 AM	5-7-2023 03:46:08 AM		Audit Trail
CL/2023/06/V1/003681	Claim	Short Piece	KAREN YEE	Credit Account	350994003190	No	Hub/Depo/ Station Handling Issue	Express	Pending Responsible Staff Details	1744.00	200.00	7-6-2023 06:00:35 PM	7-7-2023 02:35:36 PM	21-6-2023 06:00:35 PM	5-7-2023 02:28:08 AM		Audit Trail
CL/2023/06/V1/003680	Claim	Lost	MMAG DIGITAL SDN BHD	Credit Account	ZND168122450698	No	Hub/Depo/ Station Handling Issue	Express	Rejected	50.00		7-6-2023 04:25:51 PM		21-6-2023 04:25:51 PM			Audit Trail
CL/2023/06/V1/003679	Claim	Damage	MMAG DIGITAL SDN BHD C/O WAREHOUSE	Credit Account	ZND168496301619	No	Force Majeure	Express	Pending Responsible Staff Details	1999.00	200.00	7-6-2023 04:09:18 PM	21-6-2023 03:58:18 PM	21-6-2023 04:09:18 PM	19-6-2023 03:54:00 AM		Audit Trail
CL/2023/06/V1/003678	Claim	Damage	SPF HOME DECO SDN BHD	Credit Account	ZND168496212656	No	Force Majeure	Express	Pending Responsible Staff Details	25.00	25.00	7-6-2023 04:08:40 PM	21-6-2023 04:49:46 PM	21-6-2023 04:08:40 PM	19-6-2023 04:47:31 AM		Audit Trail
CL/2023/06/V1/003677	Claim	Lost	HE PRECISION TOOLS(MR SIM)	Credit Account	ZND168555281272	No	Hub/Depo/ Station Handling Issue	Document	Rejected	408.54		7-6-2023 02:34:02 PM		21-6-2023 02:34:02 PM			Audit Trail
CL/2023/06/V1/003676	Claim	Damage	Kelly	Cash	ZND168556020849				Rejected	0.00		7-6-2023 02:00:25 PM		21-6-2023 02:00:25 PM			Audit Trail
CL/2023/06/V1/003675	Claim	Damage	Mohd sabri hussein	Cash	ZND168554590986	No	Force Majeure	Express	Rejected	169.00		7-6-2023 10:53:55 AM		21-6-2023 10:53:55 AM			Audit Trail
CL/2023/06/V1/003674	Claim	Lost	MMATRIX	Credit Account	ZND168496038065	No	Hub/Depo/ Station Handling Issue	Express	Rejected	10.00		7-6-2023 10:44:19 AM		21-6-2023 10:44:19 AM			Audit Trail
CL/2023/06/V1/003673	Claim	Lost	MMATRIX	Credit Account	ZND168494542601	No	Hub/Depo/ Station Handling Issue	Express	Rejected	10.00		7-6-2023 10:42:57 AM		21-6-2023 10:42:57 AM			Audit Trail
CL/2023/06/V1/003672	Claim	Lost	MMATRIX	Credit Account	ZND168493943829				Rejected	6199.00		7-6-2023 10:41:00 AM		21-6-2023 10:41:00 AM			Audit Trail

CL/2023/06/V1/003671	Claim	Damage	SPF HOME DECO SDN BHD	Credit Account	CND168424817939001	No	Force Majeure	Express	Pending Responsible Staff Details	200.00	200.00	6-6-2023 05:56:22 PM	9-7-2023 11:09:53 AM	20-6-2023 05:56:22 PM	7-7-2023 11:09:17 AM		Audit Trail
CL/2023/06/V1/003670	Claim	Damage	SPF HOME DECO SDN BHD	Credit Account	ZND168495538245	No	Force Majeure	Express	Rejected	30.00		6-6-2023 05:28:28 PM		20-6-2023 05:28:28 PM			Audit Trail
CL/2023/06/V1/003669	Claim	Damage	nur alwani	Credit Account	ZND168271131097	No	Force Majeure	Express	Pending Responsible Staff Details	100.00	100.00	6-6-2023 05:25:00 PM	2-8-2023 05:00:31 PM	20-6-2023 05:25:00 PM	31-7-2023 04:48:01 AM		Audit Trail
CL/2023/06/V1/003668	Claim	Lost	YAMEI	Prepaid Account	YMMY30343597	No	Hub/Depo/ Station Handling Issue	Express	Pending Responsible Staff Details	466.00	200.00	6-6-2023 02:33:00 PM	21-6-2023 04:47:19 PM	20-6-2023 02:33:00 PM			Audit Trail
CL/2023/06/V1/003667	Claim	Damage	CM Wan	Credit Account	ZND168554212703	No	Force Majeure	Express	Pending Responsible Staff Details	218.72	200.00	6-6-2023 11:59:04 AM	16-8-2023 10:58:36 AM	20-6-2023 11:59:04 AM	14-8-2023 10:56:55 AM		Audit Trail
CL/2023/06/V1/003666	Claim	Damage	CM Wan	Credit Account	CND168495955493001	No	Force Majeure	Express	Pending Responsible Staff Details	529.44	200.00	6-6-2023 11:55:16 AM	4-8-2023 05:56:41 PM	20-6-2023 11:55:16 AM	2-8-2023 05:54:27 AM		Audit Trail
CL/2023/06/V1/003665	Claim	Delay Delivery Premium Parcel	chan swee yie	Credit Account	ZND168496099264	No	Hub/Depo/ Station Handling Issue	Premium	Pending Responsible Staff Details	150.00	100.00	6-6-2023 10:58:35 AM	12-8-2023 02:47:30 PM	20-6-2023 10:58:35 AM	10-8-2023 02:23:53 AM		Audit Trail
CL/2023/06/V1/003664	Claim	Lost	quiney hon	Credit Account	ZND168126133795	No	Hub/Depo/ Station Handling Issue	Express	Pending Responsible Staff Details	100.00	100.00	5-6-2023 12:08:09 PM	8-7-2023 11:33:12 AM	19-6-2023 12:08:09 PM	6-7-2023 11:18:27 AM		Audit Trail
CL/2023/06/V1/003663	Claim	Damage	GOH KOK SIN	Credit Account	ZND168497267020	No	Misrouted Issue	FreshBox	Pending Responsible Staff Details	350.00	200.00	3-6-2023 11:46:01 PM	21-6-2023 04:03:19 PM	17-6-2023 11:46:01 PM	19-6-2023 03:58:34 AM		Audit Trail
CL/2023/06/V1/003662	Claim	Delay Delivery Premium Parcel	Tan cheng kee	Credit Account	ZND168554427039	No	Hub/Depo/ Station Handling Issue	Premium	Rejected	78.80		3-6-2023 06:02:55 PM		17-6-2023 06:02:55 PM			Audit Trail
CL/2023/06/V1/003661	Claim	Damage	NORADIBAH BT MOHD NOR	Credit Account	ZND168495764583	No	Force Majeure	Express	Pending Responsible Staff Details	80.00	80.00	3-6-2023 04:17:27 PM	22-7-2023 02:51:36 PM	17-6-2023 04:17:27 PM	20-7-2023 02:32:55 AM		Audit Trail
CL/2023/06/V1/003660	Claim	Damage	Ceva Logistics (M) Sdn Bhd	Credit Account	ZND168554687938	No	Force Majeure	Express	Pending Responsible Staff Details	342.00	200.00	3-6-2023 12:48:58 PM	8-7-2023 11:26:37 AM	17-6-2023 12:48:58 PM	6-7-2023 11:18:40 AM		Audit Trail

CL/2023/06/V1/003659	Claim	Damage	Ceva Logistics (M) Sdn Bhd	Credit Account	ZND168496585668	No	Hub/Depo/ Station Handling Issue	Express	Pending Responsible Staff Details	243.00	200.00	3-6-2023 12:45:21 PM	13-8-2023 02:59:52 PM	17-6-2023 12:45:21 PM	11-8-2023 02:55:20 AM		Audit Trail
CL/2023/06/V1/003658	Claim	Lost	MS KALAI	Credit Account	ZND168123657294	No	Driver Issue	Express	Pending Responsible Staff Details	40.00	40.00	3-6-2023 10:46:59 AM	12-8-2023 05:11:35 PM	17-6-2023 10:46:59 AM	10-8-2023 05:08:52 AM		Audit Trail
CL/2023/06/V1/003657	Claim	Delay Delivery Premium Parcel	PostHub Jalan Reko Kajang	Credit Account	ZND168496551021	No	Hub/Depo/ Station Handling Issue	Express	Pending Responsible Staff Details	0.00	100.00	1-6-2023 07:02:27 PM	29-6-2023 09:31:15 AM	15-6-2023 07:02:27 PM	27-6-2023 09:19:28 AM		Audit Trail
CL/2023/06/V1/003656	Claim	Damage	Susan (WePost)	Credit Account	ZND168493886355	No	Force Majeure	Express	Pending Responsible Staff Details	950.00	200.00	1-6-2023 06:09:24 PM	23-6-2023 12:24:37 PM	15-6-2023 06:09:24 PM	21-6-2023 12:16:02 PM		Audit Trail
CL/2023/06/V1/003655	Claim	Damage	SPF HOME DECO SDN BHD	Credit Account	ZND168424817939	No	Force Majeure	Express	Pending Responsible Staff Details	350.00	200.00	1-6-2023 05:49:53 PM	7-7-2023 03:10:34 PM	15-6-2023 05:49:53 PM	5-7-2023 03:04:14 AM		Audit Trail
CL/2023/06/V1/003654	Claim	Damage	Safe Reach	Credit Account	ZND1679968960368				Info Incomplete	6000.00		1-6-2023 04:19:54 PM	4-6-2023 10:17:09 AM	15-6-2023 04:19:54 PM			Audit Trail
CL/2023/06/V1/003653	Claim	Damage	MMATRIX SDN BHD	Credit Account	ZND168427498777	No	Force Majeure	Express	Pending Responsible Staff Details	2198.00	200.00	1-6-2023 04:18:45 PM	7-10-2023 05:50:47 PM	15-6-2023 04:18:45 PM	5-10-2023 05:45:04 AM		Audit Trail
CL/2023/06/V1/003652	Claim	Damage	SPF HOME DECO SDN BHD	Credit Account	ZND168494999375	No	Force Majeure	Express	Pending Responsible Staff Details	30.00	30.00	1-6-2023 03:59:10 PM	28-6-2023 11:37:31 AM	15-6-2023 03:59:10 PM	26-6-2023 11:33:28 AM		Audit Trail
CL/2023/06/V1/003651	Claim	Damage	MMATRIX SDN BHD	Credit Account	ZND168496157841	No	Force Majeure	Express	Pending Responsible Staff Details	599.00	200.00	1-6-2023 10:04:47 AM	7-7-2023 04:19:41 PM	15-6-2023 10:04:47 AM	5-7-2023 04:16:55 AM		Audit Trail
CL/2023/05/V2/003647	Appeal	Damage	CEVA Logistics	Credit Account	ZND168428208399	No	Force Majeure	Express	Completed	200.00	200.00	31-5-2023 03:42:40 PM		14-6-2023 03:42:40 PM	19-6-2023 04:59:34 AM	19-6-2023 05:01:30 PM	Audit Trail
CL/2023/05/V2/003645	Appeal	Lost	Rekahasil Sdn Bhd	Credit Account	CND168006247789005	No	Hub/Depo/ Station Handling Issue	Express	Completed	200.00	332.00	31-5-2023 02:16:57 PM		14-6-2023 02:16:57 PM	12-7-2023 03:40:13 AM	12-7-2023 03:41:13 PM	Audit Trail
CL/2023/05/V2/003641	Appeal	Damage	DES OPTICS SDN. BHD.	Credit Account	ZND168428200218	No	Force Majeure	Express	Completed	200.00	200.00	31-5-2023 12:10:19 PM		14-6-2023 12:10:19 PM	19-6-2023 05:07:06 AM	19-6-2023 05:08:16 PM	Audit Trail
CL/2023/05/V2/003636	Appeal	Damage	TAN SZE WEE	Credit Account	ZND168484305735	No	Force Majeure	Express	Completed	200.00	200.00	30-5-2023 04:40:48 PM		13-6-2023 04:40:48 PM	4-8-2023 11:48:46 AM	4-8-2023 11:53:24 AM	Audit Trail

CL/2023/05/V2/003634	Appeal	Lost	Estee Chew	Credit Account	ZIN168003766658	No	Hub/Depo/Station Handling Issue	Express	Completed	200.00	200.00	30-5-2023 03:25:01 PM		13-6-2023 03:25:01 PM	23-8-2023 05:44:53 AM	23-8-2023 05:58:25 PM	Audit Trail
CL/2023/05/V2/003633	Appeal	Damage	Mia.Emran	Credit Account	ZND168274012768	No	Force Majeure	Express	Completed	60.00	60.00	30-5-2023 12:37:19 PM		13-6-2023 12:37:19 PM	31-7-2023 04:46:38 AM	31-7-2023 04:47:15 PM	Audit Trail
CL/2023/05/V2/003628	Appeal	Damage	Nur Syakira Vun Abdullah	Credit Account	ZND168268579093	No	Hub/Depo/Station Handling Issue	Express	Completed	200.00	200.00	29-5-2023 03:05:32 PM		12-6-2023 03:05:32 PM	31-7-2023 04:42:57 AM	31-7-2023 04:43:45 PM	Audit Trail
CL/2023/05/V2/003597	Appeal	Short Piece	SMH MAJU ENTERPRISE	Credit Account	ZND168273249226	No	Hub/Depo/Station Handling Issue	Express	Completed	80.00	80.00	25-5-2023 05:22:27 PM		8-6-2023 05:22:27 PM	11-7-2023 12:11:29 PM	11-7-2023 12:15:34 PM	Audit Trail
CL/2023/05/V2/003591	Appeal	Damage	Achieva Technology Sdn Bhd	Credit Account	ZND168427322768	No	Force Majeure	Express	Completed	200.00	200.00	25-5-2023 12:28:58 PM		8-6-2023 12:28:58 PM	9-6-2023 10:32:12 AM	9-6-2023 10:32:40 AM	Audit Trail
CL/2023/05/V2/003578	Appeal	Lost	xiaogu lifestyle sdn bhd	Credit Account	ZND168008400779	No	Driver Issue	Express	Completed	200.00	200.00	24-5-2023 11:19:30 AM		7-6-2023 11:19:30 AM	9-6-2023 10:26:51 AM	9-6-2023 10:29:04 AM	Audit Trail
CL/2023/05/V2/003574	Appeal	Damage FreshBox	CORAL REEF BUILDERS AQUATIC	Credit Account	ZND168425424730	No	LineHaul Connectivity Issue	FreshBox	Completed	200.00	200.00	23-5-2023 05:10:28 PM		6-6-2023 05:10:28 PM	10-8-2023 05:34:28 AM	10-8-2023 05:34:54 PM	Audit Trail
CL/2023/05/V2/003573	Appeal	Damage FreshBox	CORAL REEF BUILDERS AQUATIC	Credit Account	ZND168425424723	No	LineHaul Connectivity Issue	FreshBox	Completed	200.00	200.00	23-5-2023 05:09:53 PM		6-6-2023 05:09:53 PM	14-8-2023 11:11:57 AM	14-8-2023 11:12:28 AM	Audit Trail
CL/2023/05/V2/003557	Appeal	Lost	NUR NADHIRAH BINTI ZAILAN	Cash	ZND168427045780	No	Hub/Depo/Station Handling Issue	Express	Completed	35.00	35.00	23-5-2023 12:23:30 PM		6-6-2023 12:23:30 PM	9-6-2023 05:12:39 AM	9-6-2023 05:17:11 PM	Audit Trail
CL/2023/05/V2/003555	Appeal	Damage FreshBox	MOHD ISZUAN BUANG	Credit Account	ZND168273234444	No	Hub/Depo/Station Handling Issue	FreshBox	Completed	90.00	90.00	23-5-2023 10:20:40 AM		6-6-2023 10:20:40 AM	18-7-2023 10:25:16 AM	18-7-2023 10:25:40 AM	Audit Trail
CL/2023/05/V2/003553	Appeal	Damage FreshBox	Tan yoong ying	Cash	ZND168425828712	No	LineHaul Connectivity Issue	FreshBox	Completed	200.00	200.00	22-5-2023 08:46:30 PM		5-6-2023 08:46:30 PM	5-9-2023 09:52:02 AM	5-9-2023 09:52:28 AM	Audit Trail
CL/2023/05/V2/003531	Appeal	Delay Delivery Premium Parcel	Zakarei bin Abdul Rahman	Prepaid Account	ZND168425507945	No	LineHaul Handling Issue	Premium	Completed	100.00	100.00	22-5-2023 01:01:28 PM		5-6-2023 01:01:28 PM	14-8-2023 10:49:39 AM	14-8-2023 10:49:59 AM	Audit Trail
CL/2023/05/V2/003524	Appeal	Lost	Muhammad Shukri bin sidek	Credit Account	ZND168122616377	No	Hub/Depo/Station Handling Issue	Express	Completed	100.00	100.00	20-5-2023 04:34:13 PM		3-6-2023 04:34:13 PM	22-6-2023 10:51:53 AM	22-6-2023 10:52:17 AM	Audit Trail

CL/2023/05/V2/003500	Appeal	Damage	PERABOT SUNGAI RAMBAI SDN BHD	Credit Account	ZND168233298462	No	Force Majeure	Express	Completed	200.00	200.00	18-5-2023 05:14:57 PM		1-6-2023 05:14:57 PM	1-8-2023 11:30:20 AM	1-8-2023 11:30:42 AM	Audit Trail
CL/2023/05/V2/003488	Appeal	Damage	Ardina Lim	Credit Account	ZND168270577544	No	Force Majeure	Express	Completed	50.00	50.00	18-5-2023 12:18:25 PM		1-6-2023 12:18:25 PM	9-6-2023 11:24:41 AM	9-6-2023 11:25:02 AM	Audit Trail
CL/2023/05/V2/003487	Appeal	Damage FreshBox	NURUL HUDA MOHD NOR	Credit Account	ZND168382853888	No	Misrouted Issue	FreshBox	Completed	116.00	116.00	18-5-2023 11:58:35 AM		1-6-2023 11:58:35 AM	13-7-2023 03:54:53 AM	13-7-2023 03:57:03 PM	Audit Trail
CL/2023/05/V2/003464	Appeal	Damage	Chong Kah Hao	Credit Account	ZND168382781303	No	Force Majeure	Express	Completed	198.00	198.00	17-5-2023 04:37:13 PM		31-5-2023 04:37:13 PM	31-7-2023 04:22:53 AM	31-7-2023 04:23:19 PM	Audit Trail
CL/2023/05/V2/003457	Appeal	Lost	Chin Khai Shen Samm	Credit Account	ZND168271896026	No	Hub/Depo/ Station Handling Issue	Express	Completed	200.00	200.00	17-5-2023 12:46:31 PM		31-5-2023 12:46:31 PM	9-6-2023 05:29:04 AM	9-6-2023 05:32:31 PM	Audit Trail
CL/2023/05/V2/003456	Appeal	Lost	Chin Khai Shen Samm	Credit Account	ZND168268695014	No	Hub/Depo/ Station Handling Issue	Express	Completed	200.00	200.00	17-5-2023 12:41:56 PM		31-5-2023 12:41:56 PM	17-6-2023 09:42:02 AM	17-6-2023 09:51:01 AM	Audit Trail
CL/2023/05/V2/003454	Appeal	Damage	Vedourstyle	Credit Account	ZND168269161365	No	Force Majeure	Express	Pending Amount Revision	200.00		16-5-2023 06:31:34 PM		30-5-2023 06:31:34 PM	12-7-2023 04:08:55 AM		Audit Trail
CL/2023/05/V2/003418	Appeal	Lost	TND EXPRESS SDN BHD	Credit Account	ZND168126929169	No	Driver Issue	Express	Completed	200.00	200.00	15-5-2023 03:40:16 PM		29-5-2023 03:40:16 PM	5-7-2023 02:28:49 AM	5-7-2023 02:31:56 PM	Audit Trail
CL/2023/05/V2/003417	Appeal	Damage	Chitra Santhi Nathan	Credit Account	ZND168274534864	No	Driver Issue	FreshBox	Completed	200.00	200.00	15-5-2023 02:51:47 PM		29-5-2023 02:51:47 PM	14-8-2023 11:00:24 AM	14-8-2023 11:00:47 AM	Audit Trail
CL/2023/05/V2/003406	Appeal	Damage	SAMUEL TAAI	Credit Account	ZND168125186495	No	Force Majeure	Express	Completed	200.00	200.00	13-5-2023 04:53:16 PM		27-5-2023 04:53:16 PM	14-8-2023 11:21:04 AM	14-8-2023 11:21:24 AM	Audit Trail
CL/2023/05/V2/003397	Appeal	Lost	FURNIMALL (M) SDN BHD	Credit Account	CND168233793523001	No	Hub/Depo/ Station Handling Issue	Express	Completed	200.00	200.00	12-5-2023 01:57:22 PM		26-5-2023 01:57:22 PM	26-10-2023 02:18:28 AM	26-10-2023 02:24:59 PM	Audit Trail
CL/2023/05/V2/003384	Appeal	Damage	Achieva Technology Sdn Bhd	Credit Account	ZND168272508379	No	Force Majeure	Pallet	Completed	200.00	200.00	11-5-2023 03:33:21 PM		25-5-2023 03:33:21 PM	9-6-2023 10:30:05 AM	9-6-2023 10:30:48 AM	Audit Trail
CL/2023/05/V2/003383	Appeal	Damage	Ling Nature	Credit Account	ZND168269959870	No	Force Majeure	Express	Completed	198.00	198.00	11-5-2023 03:18:53 PM		25-5-2023 03:18:53 PM	17-6-2023 09:55:42 AM	17-6-2023 09:59:53 AM	Audit Trail
CL/2023/05/V2/003382	Appeal	Damage	Ling Nature	Credit Account	ZND168271629433	No	Force Majeure	Express	Completed	198.00	198.00	11-5-2023 03:14:01 PM		25-5-2023 03:14:01 PM	17-6-2023 10:03:28 AM	17-6-2023 10:05:51 AM	Audit Trail
CL/2023/05/V2/003381	Appeal	Damage	Ling Nature	Credit Account	ZND168268521573	No	Force Majeure	Express	Completed	198.00	198.00	11-5-2023 03:09:12 PM		25-5-2023 03:09:12 PM	17-6-2023 10:08:15 AM	17-6-2023 10:10:07 AM	Audit Trail

CL/2023/05/V2/003380	Appeal	Damage	Ling Nature	Credit Account	ZND168273586833	No	Force Majeure	Express	Completed	198.00	198.00	11-5-2023 03:02:27 PM		25-5-2023 03:02:27 PM	17-6-2023 10:13:09 AM	17-6-2023 10:15:38 AM	Audit Trail
CL/2023/05/V2/003372	Appeal	Damage	DES OPTICS – MIRI	Credit Account	ZND168233504914	No	Force Majeure	Express	Pending Amount Revision	200.00		10-5-2023 04:02:26 PM		24-5-2023 04:02:26 PM	12-6-2023 02:14:03 AM		Audit Trail
CL/2023/05/V2/003368	Appeal	Lost	Tang Ai na	Credit Account	ZND168122345352	No	Hub/Depo/ Station Handling Issue	Express	Completed	181.00	200.00	10-5-2023 12:12:24 PM		24-5-2023 12:12:24 PM	14-8-2023 11:14:14 AM	14-8-2023 11:16:45 AM	Audit Trail
CL/2023/05/V2/003365	Appeal	Damage	COLOR LIFE SDN BHD	Cash	ZND168233634543	No	Hub/Depo/ Station Handling Issue	Express	Completed	150.00	150.00	9-5-2023 05:40:43 PM		23-5-2023 05:40:43 PM	25-5-2023 02:43:32 AM	25-5-2023 02:45:26 PM	Audit Trail
CL/2023/05/V2/003362	Appeal	Lost	Ling Loh/Ling Loh	Credit Account	ZND168122246871	No	Driver Issue	Express	Completed	118.00	116.00	9-5-2023 04:00:06 PM		23-5-2023 04:00:06 PM	13-7-2023 04:04:15 AM	13-7-2023 04:04:52 PM	Audit Trail
CL/2023/05/V2/003333	Appeal	Damage	TND EXPRESS (M) SDN BHD	Credit Account	TND2800205234	No	Force Majeure	Express	Completed	180.00	180.00	5-5-2023 04:28:38 PM		19-5-2023 04:28:38 PM	1-6-2023 05:08:04 AM	1-6-2023 05:10:29 PM	Audit Trail
CL/2023/05/V2/003331	Appeal	Damage	Irene Ding	Credit Account	ZND168234095251	No	Force Majeure	Express	Completed	180.00	180.00	5-5-2023 02:34:15 PM		19-5-2023 02:34:15 PM	9-6-2023 11:13:34 AM	9-6-2023 11:14:11 AM	Audit Trail
CL/2023/05/V2/003320	Appeal	Lost	YAMEI	Credit Account	YMMY30338806	No	Hub/Depo/ Station Handling Issue	Express	Completed	200.00	200.00	4-5-2023 11:00:32 AM		18-5-2023 11:00:32 AM	2-6-2023 08:51:44 AM	2-6-2023 08:53:36 AM	Audit Trail
CL/2023/05/V1/003650	Claim	Damage	INSPIRE OFFICE SYSTEM SDN BHD	Credit Account	ZND168494389183	No	Force Majeure	Express	Pending Responsible Staff Details	200.00	200.00	31-5-2023 10:40:06 PM	26-7-2023 09:49:19 AM	14-6-2023 10:40:06 PM	24-7-2023 09:48:58 AM		Audit Trail
CL/2023/05/V1/003649	Claim	Damage	HASNAWATI MOHD NAWI	Cash	ZND168495400382				Rejected	60.00		31-5-2023 05:30:45 PM		14-6-2023 05:30:45 PM			Audit Trail
CL/2023/05/V1/003648	Claim	Damage	CEVA Logistics	Credit Account	ZND168428208498				Rejected	1056.00		31-5-2023 03:49:26 PM		14-6-2023 03:49:26 PM			Audit Trail
CL/2023/05/V1/003647	Claim	Damage	CEVA Logistics	Credit Account	ZND168428208399	No	Force Majeure	Express	Pending Responsible Staff Details	436.00	200.00	31-5-2023 03:42:40 PM	21-6-2023 05:01:30 PM	14-6-2023 03:42:40 PM			Audit Trail
CL/2023/05/V1/003646	Claim	Damage	perabot sungai rambai sdn bhd	Credit Account	ZND168427874533				Rejected	3699.00		31-5-2023 03:16:27 PM		14-6-2023 03:16:27 PM			Audit Trail
CL/2023/05/V1/003645	Claim	Lost	Rekahasil Sdn Bhd	Credit Account	CND1680062477890005	No	Hub/Depo/ Station Handling Issue	Express	Pending Responsible Staff Details	247.50	332.00	31-5-2023 02:16:57 PM	14-7-2023 03:42:19 PM	14-6-2023 02:16:57 PM	12-7-2023 03:41:21 AM		Audit Trail

CL/2023/05/V1/003644	Claim	Lost	MMATRIX SDN BHD	Credit Account	ZND168272438096	No	Hub/Depo/ Station Handling Issue	Express	Pending Responsible Staff Details	1599.00	200.00	31-5-2023 02:08:46 PM	7-7-2023 04:27:30 PM	14-6-2023 02:08:46 PM	5-7-2023 04:20:03 AM		Audit Trail
CL/2023/05/V1/003643	Claim	Damage	PERABOT SUNGAI RAMBAI SDN BHD	Credit Account	ZND168425422675				Rejected	2229.60		31-5-2023 01:46:48 PM		14-6-2023 01:46:48 PM			Audit Trail
CL/2023/05/V1/003642	Claim	Damage	NORHAZLAN BIN HASSAN	Cash	ZND168272713285				Rejected	0.00		31-5-2023 12:13:41 PM		14-6-2023 12:13:41 PM			Audit Trail
CL/2023/05/V1/003641	Claim	Damage	DES OPTICS SDN. BHD.	Credit Account	ZND168428200218	No	Force Majeure	Express	Pending Responsible Staff Details	436.00	200.00	31-5-2023 12:10:19 PM	21-6-2023 05:08:15 PM	14-6-2023 12:10:19 PM			Audit Trail
CL/2023/05/V1/003640	Claim	Damage	NURFAZILA SUPBARANTAS	Credit Account	ZND168495639966	No	Force Majeure	Express	Pending Responsible Staff Details	309.00	200.00	31-5-2023 10:08:27 AM	6-8-2023 11:57:38 AM	14-6-2023 10:08:27 AM	4-8-2023 11:54:16 AM		Audit Trail
CL/2023/05/V1/003639	Claim	Damage	Azam	Credit Account	ZND168382657028				Rejected	72.40		31-5-2023 09:41:01 AM		14-6-2023 09:41:01 AM			Audit Trail
CL/2023/05/V1/003638	Claim	Damage	HEALTHY LINKS MEDICAL SUPPLIES SDN. BHD.	Credit Account	ZND168493745416	No	Force Majeure	Express	Pending Responsible Staff Details	200.00	200.00	31-5-2023 09:29:05 AM	20-7-2023 10:22:15 AM	14-6-2023 09:29:05 AM	18-7-2023 10:12:31 AM		Audit Trail
CL/2023/05/V1/003637	Claim	Damage	SPF HOME DECO SDN BHD	Credit Account	ZND168494423481	No	Force Majeure	Express	Pending Responsible Staff Details	70.00	70.00	30-5-2023 05:40:38 PM	8-7-2023 11:39:09 AM	13-6-2023 05:40:38 PM	6-7-2023 11:37:03 AM		Audit Trail
CL/2023/05/V1/003636	Claim	Damage	TAN SZE WEE	Credit Account	ZND168484305735	No	Force Majeure	Express	Pending Responsible Staff Details	200.00	200.00	30-5-2023 04:40:48 PM	6-8-2023 11:53:23 AM	13-6-2023 04:40:48 PM			Audit Trail
CL/2023/05/V1/003635	Claim	Damage	MMATRIX SDN BHD	Credit Account	ZND168427498555	No	Force Majeure	Express	Pending Responsible Staff Details	2198.00	200.00	30-5-2023 03:39:56 PM	19-6-2023 10:20:45 AM	13-6-2023 03:39:56 PM	17-6-2023 10:15:48 AM		Audit Trail
CL/2023/05/V1/003634	Claim	Lost	Estee Chew	Credit Account	ZIN168003766658	No	Hub/Depo/ Station Handling Issue	Express	Pending Responsible Staff Details	240.45	200.00	30-5-2023 03:25:01 PM	9-8-2023 05:38:30 PM	13-6-2023 03:25:01 PM	7-8-2023 05:34:13 AM		Audit Trail
CL/2023/05/V1/003633	Claim	Damage	Mia.Emran	Credit Account	ZND168274012768	No	Force Majeure	Express	Pending Responsible Staff Details	60.00	60.00	30-5-2023 12:37:19 PM	2-8-2023 04:35:01 PM	13-6-2023 12:37:19 PM	31-7-2023 04:30:36 AM		Audit Trail
CL/2023/05/V1/003632	Claim	Damage	Christina	Credit Account	ZND168383297223	No	Hub/Depo/ Station Handling Issue	Express	Rejected	0.00		30-5-2023 11:48:35 AM		13-6-2023 11:48:35 AM			Audit Trail

CL/2023/05/V1/003631	Claim	Damage	CM Wan	Credit Account	ZND168495087682	No	Force Majeure	Express	Pending Responsible Staff Details	263.73	200.00	30-5-2023 09:48:29 AM	6-9-2023 02:32:33 PM	13-6-2023 09:48:29 AM	4-9-2023 02:31:10 AM		Audit Trail
CL/2023/05/V1/003630	Claim	Damage	SPF HOME DECO SDN BHD	Credit Account	ZND168493801518	No	Force Majeure	Express	Pending Responsible Staff Details	16.00	16.00	29-5-2023 05:37:33 PM	23-6-2023 12:18:15 PM	12-6-2023 05:37:33 PM	21-6-2023 12:15:58 PM		Audit Trail
CL/2023/05/V1/003629	Claim	Damage	SPF HOME DECO SDN BHD	Credit Account	ZND168425428981	No	Force Majeure	Express	Pending Responsible Staff Details	25.00	25.00	29-5-2023 05:15:38 PM	18-6-2023 11:00:19 AM	12-6-2023 05:15:38 PM	16-6-2023 10:57:44 AM		Audit Trail
CL/2023/05/V1/003628	Claim	Damage	Nur Syakira Vun Abdullah	Credit Account	ZND168268579093	No	Hub/Depo/ Station Handling Issue	Express	Pending Responsible Staff Details	382.80	200.00	29-5-2023 03:05:32 PM	2-8-2023 04:29:55 PM	12-6-2023 03:05:32 PM	31-7-2023 04:24:09 AM		Audit Trail
CL/2023/05/V1/003627	Claim	Lost	MMATRIX	Credit Account	ZND168425539724				Rejected	10.00		29-5-2023 11:02:55 AM		12-6-2023 11:02:55 AM			Audit Trail
CL/2023/05/V1/003626	Claim	Lost	MMATRIX	Credit Account	ZND168383333907	No	Hub/Depo/ Station Handling Issue	Express	Rejected	6299.00		29-5-2023 11:01:44 AM		12-6-2023 11:01:44 AM			Audit Trail
CL/2023/05/V1/003625	Claim	Lost	MMATRIX	Credit Account	ZND168381812152	No	Hub/Depo/ Station Handling Issue	Express	Rejected	10.00		29-5-2023 10:59:46 AM		12-6-2023 10:59:46 AM			Audit Trail
CL/2023/05/V1/003624	Claim	Damage	CM Wan	Credit Account	ZND168483611837	No	Force Majeure	Express	Pending Responsible Staff Details	526.45	200.00	29-5-2023 09:33:38 AM	5-7-2023 02:54:06 PM	12-6-2023 09:33:38 AM	3-7-2023 02:50:59 AM		Audit Trail
CL/2023/05/V1/003623	Claim	Damage	CM Wan	Credit Account	ZND168428143294	No	Force Majeure	Express	Pending Responsible Staff Details	266.72	200.00	29-5-2023 09:20:53 AM	5-7-2023 03:07:43 PM	12-6-2023 09:20:53 AM	3-7-2023 02:54:16 AM		Audit Trail
CL/2023/05/V1/003622	Claim	Damage	Wan Mardiana binti Wan Mahmud	Credit Account	HBTW-DMUA-20230519-03295-01				Info Incomplete	0.00		28-5-2023 12:36:34 PM	31-5-2023 11:59:26 AM	11-6-2023 12:36:34 PM			Audit Trail
CL/2023/05/V1/003621	Claim	Damage FreshBox	PANG KOK ENG	Credit Account	ZND168428080810	No	Hub/Depo/ Station Handling Issue	FreshBox	Pending Responsible Staff Details	386.00	200.00	27-5-2023 11:49:33 AM	24-6-2023 10:11:19 AM	10-6-2023 11:49:33 AM	22-6-2023 10:07:19 AM		Audit Trail
CL/2023/05/V1/003620	Claim	Damage	Nur Farah Nadhirah Binti Azizuddin	Credit Account	ZND168382634173	No	Force Majeure	Styrofoam/ Polyfoam	Rejected	420.00		27-5-2023 10:42:50 AM		10-6-2023 10:42:50 AM			Audit Trail
CL/2023/05/V1/003619	Claim	Lost	赛瑞达国际	Credit Account	ZND168327647445	No	Driver Issue	Express	Pending Responsible Staff Details	0.00	75.29	26-5-2023 05:58:18 PM	13-8-2023 03:05:11 PM	9-6-2023 05:58:18 PM	11-8-2023 02:59:58 AM		Audit Trail

CL/2023/05/V1/003618	Claim	Delay Delivery Premium Parcel	AC TEAM MARKETING SDN BHD	Credit Account	ZND168234467096				Rejected	9.54		26-5-2023 05:28:12 PM		9-6-2023 05:28:12 PM			Audit Trail
CL/2023/05/V1/003617	Claim	Damage	SPF HOME DECO SDN BHD	Credit Account	ZND168124357063	No	Force Majeure	Express	Pending Responsible Staff Details	129.00	129.00	26-5-2023 04:42:30 PM	14-6-2023 01:36:52 PM	9-6-2023 04:42:30 PM	12-6-2023 01:33:05 AM		Audit Trail
CL/2023/05/V1/003616	Claim	Damage	SPF HOME DECO SDN BHD	Credit Account	ZND168427126120	No	Force Majeure	Express	Rejected	70.00		26-5-2023 04:14:45 PM		9-6-2023 04:14:45 PM			Audit Trail
CL/2023/05/V1/003615	Claim	Damage	AMINFAHMY	Prepaid Account	ZND168426805583				Rejected	72.81		26-5-2023 04:13:36 PM		9-6-2023 04:13:36 PM			Audit Trail
CL/2023/05/V1/003614	Claim	Damage	SAIFUL AMRI BIN HUSSAIN	Credit Account	ZND168426427747	Yes	Force Majeure	Express	Rejected	0.00		26-5-2023 12:37:05 PM		9-6-2023 12:37:05 PM			Audit Trail
CL/2023/05/V1/003613	Claim	Lost	MMATRIX	Credit Account	ZND168382906003	No	Hub/Depo/ Station Handling Issue	Express	Pending Responsible Staff Details	6199.00	200.00	26-5-2023 11:38:07 AM	7-7-2023 04:38:04 PM	9-6-2023 11:38:07 AM	5-7-2023 04:33:44 AM		Audit Trail
CL/2023/05/V1/003612	Claim	Lost	MMATRIX	Credit Account	ZND168273568044	No	Hub/Depo/ Station Handling Issue	Express	Pending Responsible Staff Details	3699.00	200.00	26-5-2023 11:36:26 AM	19-7-2023 12:48:59 PM	9-6-2023 11:36:26 AM	17-7-2023 12:04:35 PM		Audit Trail
CL/2023/05/V1/003611	Claim	Lost	MMATRIX	Credit Account	ZND168271982026	No	Hub/Depo/ Station Handling Issue	Express	Pending Responsible Staff Details	1099.00	200.00	26-5-2023 11:34:21 AM	7-7-2023 04:33:27 PM	9-6-2023 11:34:21 AM	5-7-2023 04:28:13 AM		Audit Trail
CL/2023/05/V1/003610	Claim	Lost	MMATRIX SDN BHD	Credit Account	ZND168270872243	No	Hub/Depo/ Station Handling Issue	Express	Pending Responsible Staff Details	1898.00	200.00	26-5-2023 11:32:20 AM	7-7-2023 04:31:21 PM	9-6-2023 11:32:20 AM	5-7-2023 04:28:07 AM		Audit Trail
CL/2023/05/V1/003609	Claim	Lost	MMATRIX	Credit Account	ZND168271005466	No	Hub/Depo/ Station Handling Issue	Express	Rejected	10.00		26-5-2023 11:28:18 AM		9-6-2023 11:28:18 AM			Audit Trail
CL/2023/05/V1/003608	Claim	Lost	MMATRIX	Credit Account	ZND168270664978				Rejected	10.00		26-5-2023 11:26:53 AM		9-6-2023 11:26:53 AM			Audit Trail
CL/2023/05/V1/003607	Claim	Lost	MMATRIX	Credit Account	ZND168274566896	No	Hub/Depo/ Station Handling Issue	Express	Rejected	10.00		26-5-2023 10:10:50 AM		9-6-2023 10:10:50 AM			Audit Trail
CL/2023/05/V1/003606	Claim	Damage	Wong Kar Kar	Cash	ZND168425405975				Rejected	36.00		26-5-2023 10:10:48 AM		9-6-2023 10:10:48 AM			Audit Trail

CL/2023/05/V1/003605	Claim	Lost	MMATRIX	Credit Account	ZND168274120920	No	Hub/Depo/ Station Handling Issue	Express	Rejected	10.00		26-5-2023 10:09:08 AM		9-6-2023 10:09:08 AM			Audit Trail
CL/2023/05/V1/003604	Claim	Damage	Wong Kar Kar	Cash	ZND168425410566				Rejected	64.00		26-5-2023 10:07:34 AM		9-6-2023 10:07:34 AM			Audit Trail
CL/2023/05/V1/003603	Claim	Lost	MMATRIX	Credit Account	ZND168273133150	No	Hub/Depo/ Station Handling Issue	Express	Rejected	10.00		26-5-2023 10:03:40 AM		9-6-2023 10:03:40 AM			Audit Trail
CL/2023/05/V1/003602	Claim	Lost	MMATRIX	Credit Account	ZND168271990564	No	Hub/Depo/ Station Handling Issue	Express	Rejected	10.00		26-5-2023 10:02:04 AM		9-6-2023 10:02:04 AM			Audit Trail
CL/2023/05/V1/003601	Claim	Lost	MMATRIX	Credit Account	ZND168270695910	No	Hub/Depo/ Station Handling Issue	Express	Info Incomplete	10.00		26-5-2023 10:00:18 AM		9-6-2023 10:00:18 AM			Audit Trail
CL/2023/05/V1/003600	Claim	Lost	MMATRIX	Credit Account	ZND168270676131				Rejected	10.00		26-5-2023 09:58:52 AM		9-6-2023 09:58:52 AM			Audit Trail
CL/2023/05/V1/003599	Claim	Damage	RSM PERFORMANCE ENTERPRISE	Credit Account	ZND168426821439	No	Force Majeure	Express	Rejected	300.00		25-5-2023 05:52:02 PM		8-6-2023 05:52:02 PM			Audit Trail
CL/2023/05/V1/003598	Claim	Damage	SPF HOME DECO SDN BHD	Credit Account	ZND168427225281	No	Force Majeure	Express	Pending Responsible Staff Details	89.00	89.00	25-5-2023 05:26:48 PM	14-6-2023 01:39:02 PM	8-6-2023 05:26:48 PM	12-6-2023 01:33:06 AM		Audit Trail
CL/2023/05/V1/003597	Claim	Short Piece	SMH MAJU ENTERPRISE	Credit Account	ZND168273249226	No	Hub/Depo/ Station Handling Issue	Express	Pending Responsible Staff Details	80.00	80.00	25-5-2023 05:22:27 PM	13-7-2023 12:16:26 PM	8-6-2023 05:22:27 PM	11-7-2023 11:55:51 AM		Audit Trail
CL/2023/05/V1/003596	Claim	Lost	J&I ONLINE SDN. BHD	Credit Account	ZND168424696688	No	Hub/Depo/ Station Handling Issue	Express	Pending Responsible Staff Details	178.00	178.00	25-5-2023 05:20:39 PM	19-6-2023 10:41:30 AM	8-6-2023 05:20:39 PM	17-6-2023 10:34:29 AM		Audit Trail
CL/2023/05/V1/003595	Claim	Damage	FURNIMALL (M) SDN BHD	Credit Account	ZND168424697197	No	Force Majeure	Express	Rejected	269.00		25-5-2023 04:56:54 PM		8-6-2023 04:56:54 PM			Audit Trail
CL/2023/05/V1/003594	Claim	Damage	COLOR LIFE SDN BHD	Cash	ZND168382036946	No	Force Majeure	Express	Pending Responsible Staff Details	80.00	80.00	25-5-2023 04:12:09 PM	7-9-2023 11:20:37 AM	8-6-2023 04:12:09 PM	5-9-2023 11:18:21 AM		Audit Trail
CL/2023/05/V1/003593	Claim	Damage	Servex (Malaysia) Sdn Bhd	Credit Account	ZND167579356423-1	No	Force Majeure	Express	Rejected	8700.00		25-5-2023 03:49:22 PM		8-6-2023 03:49:22 PM			Audit Trail

CL/2023/05/V1/003592	Claim	Damage	TERRANCE GAN	Credit Account	ZND168424767678	No	Force Majeure	Express	Pending Responsible Staff Details	645.00	200.00	25-5-2023 02:23:05 PM	21-6-2023 05:11:20 PM	8-6-2023 02:23:05 PM	19-6-2023 05:02:55 AM		Audit Trail
CL/2023/05/V1/003591	Claim	Damage	Achieva Technology Sdn Bhd	Credit Account	ZND168427322768	No	Force Majeure	Express	Pending Responsible Staff Details	800.00	200.00	25-5-2023 12:28:58 PM	11-6-2023 10:24:40 AM	8-6-2023 12:28:58 PM	9-6-2023 10:24:08 AM		Audit Trail
CL/2023/05/V1/003590	Claim	Damage	Aileen Sofea	Credit Account	ZND168427830065	No	Hub/Depo/ Station Handling Issue	Express	Pending Responsible Staff Details	302.00	200.00	25-5-2023 12:16:18 PM	22-6-2023 02:26:31 PM	8-6-2023 12:16:18 PM	20-6-2023 02:21:46 AM		Audit Trail
CL/2023/05/V1/003589	Claim	Lost	Ng Chong Swee	Credit Account	ZND168424679865	No	Driver Issue	Express	Pending Responsible Staff Details	1365.70	200.00	25-5-2023 12:13:18 PM	9-7-2023 02:29:14 PM	8-6-2023 12:13:18 PM	7-7-2023 02:28:50 AM		Audit Trail
CL/2023/05/V1/003588	Claim	Damage	Azlina	Credit Account	ZND168272566195				Info Incomplete	272.00		25-5-2023 11:49:17 AM	28-5-2023 03:37:06 PM	8-6-2023 11:49:17 AM			Audit Trail
CL/2023/05/V1/003587	Claim	Damage	INTAN NORATIQAH	Credit Account	ZND168233362606				Rejected	103.90		25-5-2023 11:34:22 AM		8-6-2023 11:34:22 AM			Audit Trail
CL/2023/05/V1/003586	Claim	Damage FreshBox	RAYMOND	Prepaid Account	ZND168425345943	No	LineHaul Connectivity Issue	FreshBox	Pending Responsible Staff Details	100.00	100.00	25-5-2023 10:16:51 AM	29-7-2023 12:20:17 PM	8-6-2023 10:16:51 AM	27-7-2023 12:16:53 PM		Audit Trail
CL/2023/05/V1/003585	Claim	Lost	CL SCOOTER ACCESSORIES ACCESSORIES CENTRE	Credit Account	ZND168382029375	No	Hub/Depo/ Station Handling Issue	Value Pack	Rejected	36.00		24-5-2023 09:49:58 PM		7-6-2023 09:49:58 PM			Audit Trail
CL/2023/05/V1/003584	Claim	Damage	SPF HOME DECO SDN BHD	Credit Account	ZND168426622524	No	Force Majeure	Express	Pending Responsible Staff Details	25.00	25.00	24-5-2023 06:12:59 PM	30-6-2023 12:40:14 PM	7-6-2023 06:12:59 PM	28-6-2023 12:37:33 PM		Audit Trail
CL/2023/05/V1/003583	Claim	Lost	BAN HENG TONG TRADING	Cash	ZND168382880297	No	Hub/Depo/ Station Handling Issue	Express	Pending Responsible Staff Details	600.00	200.00	24-5-2023 05:31:29 PM	11-6-2023 11:53:12 AM	7-6-2023 05:31:29 PM	9-6-2023 11:42:16 AM		Audit Trail
CL/2023/05/V1/003582	Claim	Missing Content	xiaogu lifestyle sdn bhd	Credit Account	ZND168126250072	No	Hub/Depo/ Station Handling Issue	Express	Pending Responsible Staff Details	107.00	107.00	24-5-2023 05:16:56 PM	29-6-2023 06:23:18 PM	7-6-2023 05:16:56 PM	27-6-2023 06:18:55 AM		Audit Trail
CL/2023/05/V1/003581	Claim	Lost	HK PART SUPPLIER	Credit Account	ZND168234467096				Rejected	0.00		24-5-2023 12:31:47 PM		7-6-2023 12:31:47 PM			Audit Trail

CL/2023/05/V1/003580	Claim	Lost	xiaogu lifestyle sdn bhd	Credit Account	ZND168122302669	No	Driver Issue	Express	Pending Responsible Staff Details	44.00	44.00	24-5-2023 12:13:04 PM	22-7-2023 04:56:03 PM	7-6-2023 12:13:04 PM	20-7-2023 04:50:02 AM		Audit Trail
CL/2023/05/V1/003579	Claim	Damage	Tang Chee Chin	Credit Account	ZND168273592636				Rejected	692.00		24-5-2023 11:40:01 AM		7-6-2023 11:40:01 AM			Audit Trail
CL/2023/05/V1/003578	Claim	Lost	xiaogu lifestyle sdn bhd	Credit Account	ZND168008400779	No	Driver Issue	Express	Pending Responsible Staff Details	0.00	200.00	24-5-2023 11:19:30 AM	11-6-2023 10:18:40 AM	7-6-2023 11:19:30 AM	9-6-2023 10:14:44 AM		Audit Trail
CL/2023/05/V1/003577	Claim	Damage	PERABOT SUNGAI RAMBAI SDN BHD	Credit Account	ZND168425432629	Yes	Force Majeure	Express	Rejected	2229.60		24-5-2023 11:07:08 AM		7-6-2023 11:07:08 AM			Audit Trail
CL/2023/05/V1/003576	Claim	Damage	COMONE EXPRESS(M)SDN BHD	Prepaid Account	6339266603	No	Force Majeure	Express	Pending Responsible Staff Details	168.35	168.35	24-5-2023 10:14:40 AM	29-7-2023 12:22:29 PM	7-6-2023 10:14:40 AM	27-7-2023 12:20:23 PM		Audit Trail
CL/2023/05/V1/003575	Claim	Lost	Aommy	Credit Account	ZND168383675397	No	Driver Issue	Express	Pending Responsible Staff Details	256.00	200.00	23-5-2023 11:53:28 PM	24-9-2023 06:05:31 PM	6-6-2023 11:53:28 PM	22-9-2023 05:57:21 AM		Audit Trail
CL/2023/05/V1/003574	Claim	Damage FreshBox	CORAL REEF BUILDERS AQUATIC	Credit Account	ZND168425424730	No	LineHaul Connectivity Issue	FreshBox	Pending Responsible Staff Details	345.00	200.00	23-5-2023 05:10:28 PM	16-8-2023 11:18:13 AM	6-6-2023 05:10:28 PM	14-8-2023 11:17:16 AM		Audit Trail
CL/2023/05/V1/003573	Claim	Damage FreshBox	CORAL REEF BUILDERS AQUATIC	Credit Account	ZND168425424723	No	LineHaul Connectivity Issue	FreshBox	Pending Responsible Staff Details	375.00	200.00	23-5-2023 05:09:53 PM	16-8-2023 11:18:55 AM	6-6-2023 05:09:53 PM	14-8-2023 11:18:29 AM		Audit Trail
CL/2023/05/V1/003572	Claim	Damage	COLOR LIFE SDN BHD	Cash	ZND168382035796				Rejected	80.00		23-5-2023 04:51:43 PM		6-6-2023 04:51:43 PM			Audit Trail
CL/2023/05/V1/003571	Claim	Damage	PENI CONCEPT STORE	Credit Account	ZND168271069802	No	Force Majeure	Express	Pending Responsible Staff Details	53.90	53.90	23-5-2023 04:24:51 PM	17-6-2023 05:47:17 PM	6-6-2023 04:24:51 PM	15-6-2023 05:44:48 AM		Audit Trail
CL/2023/05/V1/003570	Claim	Damage	PENI CONCEPT STORE	Credit Account	ZND168269283647	No	Force Majeure	Express	Pending Responsible Staff Details	99.80	99.80	23-5-2023 04:16:39 PM	11-6-2023 06:06:19 PM	6-6-2023 04:16:39 PM	9-6-2023 06:01:07 AM		Audit Trail
CL/2023/05/V1/003569	Claim	Damage	PENI CONCEPT STORE	Credit Account	ZND168383264546	No	Force Majeure	Express	Pending Responsible Staff Details	53.90	53.90	23-5-2023 04:10:15 PM	21-6-2023 04:55:37 PM	6-6-2023 04:10:15 PM	19-6-2023 04:53:53 AM		Audit Trail
CL/2023/05/V1/003568	Claim	Damage	SPF HOME DECO SDN BHD	Credit Account	ZND168268706512	No	Hub/Depo/ Station Handling Issue	Express	Pending Responsible Staff Details	223.00	200.00	23-5-2023 04:01:58 PM	14-6-2023 01:42:51 PM	6-6-2023 04:01:58 PM	12-6-2023 01:41:19 AM		Audit Trail

CL/2023/05/V1/003567	Claim	Damage	PENI CONCEPT STORE	Credit Account	ZND168272418593	No	Force Majeure	Express	Pending Responsible Staff Details	99.80	99.80	23-5-2023 03:57:37 PM	17-6-2023 05:51:23 PM	6-6-2023 03:57:37 PM	15-6-2023 05:47:32 AM		Audit Trail
CL/2023/05/V1/003566	Claim	Damage	PENI CONCEPT STORE	Credit Account	ZND168268769562	No	Force Majeure	Express	Pending Responsible Staff Details	191.60	191.60	23-5-2023 03:50:15 PM	10-6-2023 03:48:16 PM	6-6-2023 03:50:15 PM	8-6-2023 03:44:35 AM		Audit Trail
CL/2023/05/V1/003565	Claim	Damage	SPF HOME DECO SDN BHD	Credit Account	ZND168425429247	No	Force Majeure	Express	Pending Responsible Staff Details	30.00	30.00	23-5-2023 03:34:12 PM	30-8-2023 11:38:39 AM	6-6-2023 03:34:12 PM	28-8-2023 11:36:24 AM		Audit Trail
CL/2023/05/V1/003564	Claim	Damage	PENI CONCEPT STORE	Credit Account	ZND168270800529	No	Force Majeure	Express	Pending Responsible Staff Details	99.80	99.80	23-5-2023 03:30:31 PM	10-6-2023 03:53:04 PM	6-6-2023 03:30:31 PM	8-6-2023 03:50:47 AM		Audit Trail
CL/2023/05/V1/003563	Claim	Damage	PENI CONCEPT STORE	Credit Account	ZND168268511321	No	Force Majeure	Express	Pending Responsible Staff Details	99.80	99.80	23-5-2023 03:13:53 PM	10-6-2023 03:56:19 PM	6-6-2023 03:13:53 PM	8-6-2023 03:54:05 AM		Audit Trail
CL/2023/05/V1/003562	Claim	Damage	PENI CONCEPT STORE	Credit Account	ZND168270769437	No	Force Majeure	Express	Pending Responsible Staff Details	145.70	145.70	23-5-2023 02:58:13 PM	30-6-2023 12:36:19 PM	6-6-2023 02:58:13 PM	28-6-2023 12:31:39 PM		Audit Trail
CL/2023/05/V1/003561	Claim	Damage	PENI CONCEPT STORE	Credit Account	ZND168269130682	No	Force Majeure	Express	Pending Responsible Staff Details	53.90	53.90	23-5-2023 01:39:51 PM	25-6-2023 02:16:55 PM	6-6-2023 01:39:51 PM	23-6-2023 02:13:34 AM		Audit Trail
CL/2023/05/V1/003560	Claim	Damage	PENI CONCEPT STORE	Credit Account	ZND168269175768	No	Force Majeure	Express	Pending Responsible Staff Details	99.80	99.80	23-5-2023 01:30:48 PM	30-6-2023 02:52:50 PM	6-6-2023 01:30:48 PM	28-6-2023 02:50:44 AM		Audit Trail
CL/2023/05/V1/003559	Claim	Lost	MR CM CHAN	Credit Account	ZND168234153678	No	Hub/Depo/ Station Handling Issue	Express	Pending Responsible Staff Details	384.00	200.00	23-5-2023 01:13:34 PM	11-6-2023 11:37:32 AM	6-6-2023 01:13:34 PM	9-6-2023 11:26:56 AM		Audit Trail
CL/2023/05/V1/003558	Claim	Damage	PENI CONCEPT STORE	Credit Account	ZND168269312514	No	Force Majeure	Express	Pending Responsible Staff Details	53.90	53.90	23-5-2023 12:51:39 PM	21-6-2023 04:53:46 PM	6-6-2023 12:51:39 PM	19-6-2023 04:50:08 AM		Audit Trail
CL/2023/05/V1/003557	Claim	Lost	NUR NADHIRAH BINTI ZAILAN	Cash	ZND168427045780	No	Hub/Depo/ Station Handling Issue	Express	Pending Responsible Staff Details	0.00	35.00	23-5-2023 12:23:30 PM	11-6-2023 05:17:53 PM	6-6-2023 12:23:30 PM	9-6-2023 05:17:25 AM		Audit Trail
CL/2023/05/V1/003556	Claim	Lost	MMATRIX SDN BHD	Credit Account	ZND168270580551	No	Hub/Depo/ Station Handling Issue	Express	Pending Responsible Staff Details	5799.00	200.00	23-5-2023 10:57:59 AM	5-7-2023 05:58:59 PM	6-6-2023 10:57:59 AM	3-7-2023 05:54:43 AM		Audit Trail

CL/2023/05/V1/003555	Claim	Damage FreshBox	MOHD ISZUAN BUANG	Credit Account	ZND168273234444	No	Hub/Depo/ Station Handling Issue	FreshBox	Pending Responsible Staff Details	90.00	90.00	23-5-2023 10:20:40 AM	20-7-2023 10:05:03 AM	6-6-2023 10:20:40 AM	18-7-2023 10:02:50 AM		Audit Trail
CL/2023/05/V1/003554	Claim	Damage FreshBox	Wong Chen Siong (Danny)	Cash	ZND168425833600	No	LineHaul Connectivity Issue	Premium	Pending Responsible Staff Details	0.00	100.00	22-5-2023 09:50:15 PM	7-9-2023 09:48:55 AM	5-6-2023 09:50:15 PM	5-9-2023 09:44:45 AM		Audit Trail
CL/2023/05/V1/003553	Claim	Damage FreshBox	Tan yoong ying	Cash	ZND168425828712	No	LineHaul Connectivity Issue	FreshBox	Pending Responsible Staff Details	1750.00	200.00	22-5-2023 08:46:30 PM	7-9-2023 10:03:56 AM	5-6-2023 08:46:30 PM	5-9-2023 10:03:25 AM		Audit Trail
CL/2023/05/V1/003552	Claim	Damage FreshBox	INTAN ZARINA	Credit Account	ZND168425403575	No	LineHaul Connectivity Issue	FreshBox	Pending Responsible Staff Details	331.00	200.00	22-5-2023 06:37:35 PM	29-7-2023 12:25:28 PM	5-6-2023 06:37:35 PM	27-7-2023 12:22:33 PM		Audit Trail
CL/2023/05/V1/003551	Claim	Damage FreshBox	NAZRI RAZALI	Credit Account	ZND168425394378	No	LineHaul Connectivity Issue	FreshBox	Pending Responsible Staff Details	139.00	139.00	22-5-2023 06:22:58 PM	29-7-2023 12:27:27 PM	5-6-2023 06:22:58 PM	27-7-2023 12:22:39 PM		Audit Trail
CL/2023/05/V1/003550	Claim	Damage FreshBox	NASRI TIKA	Credit Account	ZND168425401830	No	LineHaul Connectivity Issue	FreshBox	Pending Responsible Staff Details	131.00	131.00	22-5-2023 06:14:59 PM	29-7-2023 12:29:16 PM	5-6-2023 06:14:59 PM	27-7-2023 12:22:46 PM		Audit Trail
CL/2023/05/V1/003549	Claim	Damage	SPF HOME DECO SDN BHD	Credit Account	ZND168382771571	No	Force Majeure	Express	Rejected	70.00		22-5-2023 05:27:13 PM		5-6-2023 05:27:13 PM			Audit Trail
CL/2023/05/V1/003548	Claim	Damage FreshBox	MOHAMAD SHUKRY BIN OMAR	Credit Account	ZND168426146235				Rejected	1051.00		22-5-2023 03:51:51 PM		5-6-2023 03:51:51 PM			Audit Trail
CL/2023/05/V1/003547	Claim	Damage FreshBox	MOHAMAD SHUKRY BIN OMAR	Credit Account	ZND168426139176				Rejected	563.00		22-5-2023 03:44:41 PM		5-6-2023 03:44:41 PM			Audit Trail
CL/2023/05/V1/003546	Claim	Damage FreshBox	MOHAMAD SHUKRY BIN OMAR	Credit Account	ZND168425609366	No	LineHaul Handling Issue	FreshBox	Pending Responsible Staff Details	252.00	200.00	22-5-2023 03:34:17 PM	29-7-2023 12:31:26 PM	5-6-2023 03:34:17 PM	27-7-2023 12:22:52 PM		Audit Trail
CL/2023/05/V1/003545	Claim	Lost	TAN ZIHENG	Credit Account	ZND168272510853,CND168272510853001,CND168272510853002,CND168272510853003	No	Hub/Depo/ Station Handling Issue	Express	Rejected	519.00		22-5-2023 03:18:23 PM		5-6-2023 03:18:23 PM			Audit Trail

CL/2023/05/V1/003544	Claim	Lost	TAN ZIHENG	Credit Account	CND168272510815001	No	Hub/Depo/ Station Handling Issue	Express	Rejected	399.00		22-5-2023 03:11:21 PM		5-6-2023 03:11:21 PM			Audit Trail
CL/2023/05/V1/003543	Claim	Lost	ANN NG	Prepaid Account	350994013058				Info Incomplete	227.00		22-5-2023 03:10:29 PM	26-5-2023 04:49:51 PM	5-6-2023 03:10:29 PM			Audit Trail
CL/2023/05/V1/003542	Claim	Damage	YIYI FASHION & SLIMMING CENTRE	Credit Account	ZND168269684208	No	Force Majeure	Express	Rejected	0.00		22-5-2023 03:07:15 PM		5-6-2023 03:07:15 PM			Audit Trail
CL/2023/05/V1/003541	Claim	Lost	IMPERIUM PROPERTIES SDN BHD	Credit Account	ZND168270630331	No	Hub/Depo/ Station Handling Issue	Express	Rejected	4860.00		22-5-2023 03:06:27 PM		5-6-2023 03:06:27 PM			Audit Trail
CL/2023/05/V1/003540	Claim	Lost	TAN ZIHENG	Credit Account	ZND168272510846,CND168272510846001	No	Hub/Depo/ Station Handling Issue	Express	Rejected	399.00		22-5-2023 03:06:25 PM		5-6-2023 03:06:25 PM			Audit Trail
CL/2023/05/V1/003539	Claim	Damage FreshBox	MOHAMAD SHUKRY BIN OMAR	Credit Account	ZND168425612663	No	LineHaul Handling Issue	FreshBox	Rejected	156.50		22-5-2023 02:59:57 PM		5-6-2023 02:59:57 PM			Audit Trail
CL/2023/05/V1/003538	Claim	Damage	My Lovely Baby (MLB Group Sdn. Bhd.)	Credit Account	ZND168383949788	Yes	Force Majeure	Express	Pending Responsible Staff Details	999.00	200.00	22-5-2023 02:35:29 PM	5-7-2023 09:13:41 AM	5-6-2023 02:35:29 PM	28-6-2023 02:44:19 AM		Audit Trail
CL/2023/05/V1/003537	Claim	Lost	TAN ZIHENG	Credit Account	ZND168272510624,CND168272510624004,CND168272510624003,CND168272510624002,CND168272510624001	No	Hub/Depo/ Station Handling Issue	Express	Rejected	399.00		22-5-2023 01:36:29 PM		5-6-2023 01:36:29 PM			Audit Trail
CL/2023/05/V1/003536	Claim	Lost	TAN ZIHENG	Credit Account	ZND168272510808	No	Hub/Depo/ Station Handling Issue	Express	Rejected	439.00		22-5-2023 01:32:26 PM		5-6-2023 01:32:26 PM			Audit Trail
CL/2023/05/V1/003535	Claim	Lost	TAN ZIHENG	Credit Account	ZND168272510648	No	Hub/Depo/ Station Handling Issue	Express	Rejected	439.00		22-5-2023 01:28:06 PM		5-6-2023 01:28:06 PM			Audit Trail

CL/2023/05/V1/003534	Claim	Lost	TAN ZIHENG	Credit Account	ZND168272510662,CND168272510662006,CND168272510662004,CND168272510662005,CND168272510662003,CND168272510662002,CND168272510662001	No	Hub/Depo/Station Handling Issue	Express	Rejected	599.00		22-5-2023 01:15:53 PM		5-6-2023 01:15:53 PM			Audit Trail
CL/2023/05/V1/003533	Claim	Damage	Melissa Lim	Credit Account	ZND168383725443	No	Force Majeure	Express	Rejected	200.00		22-5-2023 01:12:49 PM		5-6-2023 01:12:49 PM	26-9-2023 09:26:11 AM		Audit Trail
CL/2023/05/V1/003532	Claim	Lost	TAN ZIHENG	Credit Account	ZND168272510587,CND168272510587006,CND168272510587005,CND168272510587004,CND168272510587003,CND168272510587002,CND168272510587001	No	Hub/Depo/Station Handling Issue	Express	Rejected	699.00		22-5-2023 01:10:10 PM		5-6-2023 01:10:10 PM			Audit Trail
CL/2023/05/V1/003531	Claim	Delay Delivery Premium Parcel	Zakarei bin Abdul Rahman	Prepaid Account	ZND168425507945	No	LineHaul Handling Issue	Premium	Rejected	100.00	100.00	22-5-2023 01:01:28 PM		5-6-2023 01:01:28 PM	14-8-2023 11:23:24 AM		Audit Trail
CL/2023/05/V1/003530	Claim	Lost	TAN ZIHENG	Credit Account	ZND168271769719	No	Hub/Depo/Station Handling Issue	Express	Rejected	439.00		22-5-2023 01:00:54 PM		5-6-2023 01:00:54 PM			Audit Trail
CL/2023/05/V1/003529	Claim	Lost	TAN ZIHENG	Credit Account	ZND168271769696	No	Hub/Depo/Station Handling Issue	Express	Rejected	439.00		22-5-2023 12:55:31 PM		5-6-2023 12:55:31 PM			Audit Trail
CL/2023/05/V1/003528	Claim	Damage	YOULIKE VENTURE SDN BHD	Credit Account	ZND168425062963	No	Force Majeure	Express	Rejected	369.90		22-5-2023 12:00:01 PM		5-6-2023 12:00:01 PM			Audit Trail
CL/2023/05/V1/003527	Claim	Damage FreshBox	Tan see ying	Credit Account	ZND168426804654	No	Hub/Depo/Station Handling Issue	Premium	Pending Responsible Staff Details	20.00	20.00	22-5-2023 11:37:02 AM	30-6-2023 03:10:54 PM	5-6-2023 11:37:02 AM	28-6-2023 03:04:46 AM		Audit Trail

CL/2023/05/V1/003526	Claim	Damage	Ang See See	Credit Account	ZND168425555212				Rejected	0.00		21-5-2023 09:27:09 PM		4-6-2023 09:27:09 PM			Audit Trail
CL/2023/05/V1/003525	Claim	Damage FreshBox	Lim Sing Lian	Cash	ZND168425560964	No	Hub/Depo/ Station Handling Issue	FreshBox	Pending Responsible Staff Details	254.00	200.00	21-5-2023 06:59:23 PM	31-8-2023 11:24:34 AM	4-6-2023 06:59:23 PM	29-8-2023 11:23:57 AM		Audit Trail
CL/2023/05/V1/003524	Claim	Lost	Muhammad Shukri bin sidek	Credit Account	ZND168122616377	No	Hub/Depo/ Station Handling Issue	Express	Pending Responsible Staff Details	100.00	100.00	20-5-2023 04:34:13 PM	24-6-2023 10:52:16 AM	3-6-2023 04:34:13 PM			Audit Trail
CL/2023/05/V1/003523	Claim	Damage	PIOU	Credit Account	ZND168383194089				Rejected	816.00		20-5-2023 03:41:38 PM		3-6-2023 03:41:38 PM			Audit Trail
CL/2023/05/V1/003522	Claim	Damage	Vincent Yee	Credit Account	ZND168425924490				Rejected	81.50		20-5-2023 12:43:59 PM		3-6-2023 12:43:59 PM			Audit Trail
CL/2023/05/V1/003521	Claim	Damage	Vincent Yee	Credit Account	ZND168425924544				Rejected	95.00		20-5-2023 12:33:47 PM		3-6-2023 12:33:47 PM			Audit Trail
CL/2023/05/V1/003520	Claim	Delay Delivery Premium Parcel	Nickmons Chow	Cash	ZND168425391025	No	LineHaul Connectivity Issue	FreshBox	Pending Responsible Staff Details	535.00	200.00	20-5-2023 12:24:48 PM	29-7-2023 12:05:06 PM	3-6-2023 12:24:48 PM	27-7-2023 12:02:43 PM		Audit Trail
CL/2023/05/V1/003519	Claim	Delay Delivery Premium Parcel	Nickmons Chow	Cash	ZND168425375438	No	LineHaul Connectivity Issue	FreshBox	Pending Responsible Staff Details	535.00	200.00	20-5-2023 12:23:56 PM	29-7-2023 12:07:26 PM	3-6-2023 12:23:56 PM	27-7-2023 12:05:10 PM		Audit Trail
CL/2023/05/V1/003518	Claim	Damage	Vincent Yee	Credit Account	ZND168425924766				Rejected	95.00		20-5-2023 12:16:51 PM		3-6-2023 12:16:51 PM			Audit Trail
CL/2023/05/V1/003517	Claim	Delay Delivery Premium Parcel	Nickmons Chow	Cash	ZND168425438935	No	LineHaul Connectivity Issue	FreshBox	Pending Responsible Staff Details	367.50	200.00	20-5-2023 12:08:09 PM	29-7-2023 12:09:27 PM	3-6-2023 12:08:09 PM	27-7-2023 12:07:44 PM		Audit Trail
CL/2023/05/V1/003516	Claim	Damage	Barani Kumar	Credit Account	ZND168383296097	No	Force Majeure	Express	Rejected	180.00		20-5-2023 11:58:13 AM		3-6-2023 11:58:13 AM			Audit Trail
CL/2023/05/V1/003515	Claim	Lost	MINDA DIDIK MARKETING SDN BHD	Credit Account	ZND168268104912	No	Hub/Depo/ Station Handling Issue	Express	Pending Responsible Staff Details	138.00	138.00	20-5-2023 11:36:05 AM	7-7-2023 11:29:03 AM	3-6-2023 11:36:05 AM	5-7-2023 11:04:35 AM		Audit Trail
CL/2023/05/V1/003513	Claim	Lost	Vedourstyle	Credit Account	ZND168233712692	No	Hub/Depo/ Station Handling Issue	Express	Rejected	168.22		19-5-2023 06:31:25 PM		2-6-2023 06:31:25 PM			Audit Trail
CL/2023/05/V1/003512	Claim	Damage	Koh Wee Kwan	Credit Account	ZND168424697555	Yes	Force Majeure	Express	Pending Responsible Staff Details	322.00	40.00	19-5-2023 05:10:44 PM	16-11-2023 12:53:26 PM	2-6-2023 05:10:44 PM	26-10-2023 02:13:44 AM		Audit Trail

CL/2023/05/V1/003511	Claim	Lost	SPF HOME DECO SDN BHD	Credit Account	ZND168268800845	No	Hub/Depo/ Station Handling Issue	Express	Pending Responsible Staff Details	308.00	200.00	19-5-2023 04:51:55 PM	7-7-2023 02:39:05 PM	2-6-2023 04:51:55 PM	5-7-2023 02:36:26 AM		Audit Trail
CL/2023/05/V1/003510	Claim	Lost	nur alwani	Credit Account	ZND168271131097	No	Hub/Depo/ Station Handling Issue	Express	Rejected	200.00		19-5-2023 12:32:16 PM		2-6-2023 12:32:16 PM			Audit Trail
CL/2023/05/V1/003509	Claim	Lost	MARIANI	Cash	ZND168269064550	No	Hub/Depo/ Station Handling Issue	Express	Rejected	109.00		19-5-2023 12:18:27 PM		2-6-2023 12:18:27 PM			Audit Trail
CL/2023/05/V1/003508	Claim	Lost	Tan Lee keang	Credit Account	ZND168270478483	No	Hub/Depo/ Station Handling Issue	Express	Pending Responsible Staff Details	0.00	200.00	19-5-2023 12:17:04 PM	25-6-2023 02:39:24 PM	2-6-2023 12:17:04 PM	23-6-2023 01:57:07 AM		Audit Trail
CL/2023/05/V1/003507	Claim	Lost	MMAG DIGITAL SDN BHD	Credit Account	ZND168233444562	No	Hub/Depo/ Station Handling Issue	Express	Pending Responsible Staff Details	1699.00	200.00	19-5-2023 12:10:29 PM	9-8-2023 04:34:17 PM	2-6-2023 12:10:29 PM	7-8-2023 04:00:38 AM		Audit Trail
CL/2023/05/V1/003506	Claim	Damage	WONG SEOW LING	Credit Account	ZND168270965952				Rejected	110.88		19-5-2023 11:55:42 AM		2-6-2023 11:55:42 AM			Audit Trail
CL/2023/05/V1/003505	Claim	Lost	RINA IKRAM	Credit Account	PDC000000194161	No	Hub/Depo/ Station Handling Issue	Express	Pending Responsible Staff Details	39.00	39.00	19-5-2023 09:46:22 AM	6-7-2023 04:10:09 PM	2-6-2023 09:46:22 AM	4-7-2023 03:51:29 AM		Audit Trail
CL/2023/05/V1/003504	Claim	Damage	SPF HOME DECO SDN BHD	Credit Account	ZND168382079059	No	Packaging Problem (Sender)	Express	Pending Responsible Staff Details	93.00	93.00	18-5-2023 06:11:44 PM	28-6-2023 11:40:55 AM	1-6-2023 06:11:44 PM	26-6-2023 11:37:59 AM		Audit Trail
CL/2023/05/V1/003503	Claim	Lost	wong	Credit Account	ZND168271351679	No	Hub/Depo/ Station Handling Issue	Premium	Rejected	86.25		18-5-2023 06:03:00 PM		1-6-2023 06:03:00 PM			Audit Trail
CL/2023/05/V1/003502	Claim	Damage	GAI VINCENT	Cash	ZND168268979077	Yes	Force Majeure	Express	Pending Responsible Staff Details	199.00	199.00	18-5-2023 05:59:23 PM	16-11-2023 11:38:45 AM	1-6-2023 05:59:23 PM	5-9-2023 09:56:43 AM		Audit Trail
CL/2023/05/V1/003501	Claim	Lost	xiaogu lifestyle sdn bhd	Credit Account	ZND168122302669				Rejected	0.00		18-5-2023 05:58:46 PM		1-6-2023 05:58:46 PM			Audit Trail
CL/2023/05/V1/003500	Claim	Damage	PERABOT SUNGAI RAMBAI SDN BHD	Credit Account	ZND168233298462	No	Force Majeure	Express	Pending Responsible Staff Details	613.00	200.00	18-5-2023 05:14:57 PM	3-8-2023 11:32:18 AM	1-6-2023 05:14:57 PM	1-8-2023 11:31:25 AM		Audit Trail
CL/2023/05/V1/003499	Claim	Lost	PENI CONCEPT STORE	Credit Account	ZND168127180590	No	Driver Issue	Express	Rejected	100.70		18-5-2023 04:40:01 PM		1-6-2023 04:40:01 PM			Audit Trail

CL/2023/05/V1/003498	Claim	Damage	K&N CABINET FURNITURES	Credit Account	ZND168274404921				Rejected	117.85		18-5-2023 04:38:41 PM		1-6-2023 04:38:41 PM			Audit Trail
CL/2023/05/V1/003497	Claim	Damage	CHOME FURNITURE	Credit Account	ZND168271924842				Info Incomplete	150.00		18-5-2023 04:16:11 PM	21-5-2023 05:28:47 PM	1-6-2023 04:16:11 PM			Audit Trail
CL/2023/05/V1/003496	Claim	Damage	SR LOGISTIC	Credit Account	ZND168383210024				Rejected	0.00		18-5-2023 03:57:40 PM		1-6-2023 03:57:40 PM			Audit Trail
CL/2023/05/V1/003495	Claim	Lost	Domica Furniture E-Commerce Sdn Bhd	Credit Account	ZND168381423983				Rejected	207.90		18-5-2023 03:50:59 PM		1-6-2023 03:50:59 PM			Audit Trail
CL/2023/05/V1/003494	Claim	Damage	CHOME FURNITURE	Credit Account	ZND168381591064				Info Incomplete	150.00		18-5-2023 03:47:04 PM	21-5-2023 05:46:37 PM	1-6-2023 03:47:04 PM			Audit Trail
CL/2023/05/V1/003493	Claim	Lost	Domica Furniture E-Commerce Sdn Bhd	Credit Account	ZND168274017084	No	Hub/Depo/ Station Handling Issue	Express	Rejected	202.90		18-5-2023 03:41:06 PM		1-6-2023 03:41:06 PM			Audit Trail
CL/2023/05/V1/003492	Claim	Lost	Domica Furniture E-Commerce Sdn Bhd	Credit Account	ZND168272496041				Rejected	232.90		18-5-2023 03:35:13 PM		1-6-2023 03:35:13 PM			Audit Trail
CL/2023/05/V1/003491	Claim	Lost	Domica Furniture E-Commerce Sdn Bhd	Credit Account	ZND168272004116	No	Hub/Depo/ Station Handling Issue	Express	Rejected	217.00		18-5-2023 03:27:30 PM		1-6-2023 03:27:30 PM			Audit Trail
CL/2023/05/V1/003490	Claim	Lost	ONG BEI YING	Credit Account	ZND168125244126	No	Hub/Depo/ Station Handling Issue	Express	Pending Responsible Staff Details	118.00	118.00	18-5-2023 03:10:23 PM	9-7-2023 02:32:08 PM	1-6-2023 03:10:23 PM	7-7-2023 02:29:47 AM		Audit Trail
CL/2023/05/V1/003489	Claim	Damage	YAMEI	Credit Account	YMMY30341691	No	Hub/Depo/ Station Handling Issue	Express	Rejected	3220.00		18-5-2023 02:36:52 PM		1-6-2023 02:36:52 PM			Audit Trail
CL/2023/05/V1/003488	Claim	Damage	Ardina Lim	Credit Account	ZND168270577544	No	Force Majeure	Express	Pending Responsible Staff Details	50.00	50.00	18-5-2023 12:18:25 PM	11-6-2023 11:23:44 AM	1-6-2023 12:18:25 PM	9-6-2023 11:18:35 AM		Audit Trail
CL/2023/05/V1/003487	Claim	Damage FreshBox	NURUL HUDA MOHD NOR	Credit Account	ZND168382853888	No	Misrouted Issue	FreshBox	Pending Responsible Staff Details	290.00	116.00	18-5-2023 11:58:35 AM	15-7-2023 03:57:01 PM	1-6-2023 11:58:35 AM			Audit Trail

CL/2023/05/V1/003486	Claim	Lost	Domica Furniture E-Commerce Sdn Bhd	Credit Account	ZND168271961106				Rejected	182.29		18-5-2023 11:53:37 AM		1-6-2023 11:53:37 AM			Audit Trail
CL/2023/05/V1/003485	Claim	Lost	MMATRIX	Credit Account	ZND168235002005	No	Hub/Depo/ Station Handling Issue	Express	Rejected	8299.00		18-5-2023 11:26:05 AM		1-6-2023 11:26:05 AM			Audit Trail
CL/2023/05/V1/003484	Claim	Lost	Domica Furniture E-Commerce Sdn Bhd	Credit Account	ZND168271958113				Rejected	221.00		18-5-2023 11:26:04 AM		1-6-2023 11:26:04 AM			Audit Trail
CL/2023/05/V1/003483	Claim	Lost	MMATRIX	Credit Account	ZND168269237855	No	Hub/Depo/ Station Handling Issue	Express	Rejected	10.00		18-5-2023 11:23:22 AM		1-6-2023 11:23:22 AM			Audit Trail
CL/2023/05/V1/003482	Claim	Lost	MMATRIX	Credit Account	ZND168269238135	No	Hub/Depo/ Station Handling Issue	Express	Rejected	10.00		18-5-2023 11:21:38 AM		1-6-2023 11:21:38 AM			Audit Trail
CL/2023/05/V1/003481	Claim	Lost	MMATRIX	Credit Account	ZND168268722161	No	Hub/Depo/ Station Handling Issue	Express	Rejected	1099.00		18-5-2023 11:20:04 AM		1-6-2023 11:20:04 AM			Audit Trail
CL/2023/05/V1/003480	Claim	Lost	MMATRIX	Credit Account	ZND168269239255	No	Hub/Depo/ Station Handling Issue	Express	Rejected	10.00		18-5-2023 11:17:21 AM		1-6-2023 11:17:21 AM			Audit Trail
CL/2023/05/V1/003479	Claim	Lost	MMATRIX	Credit Account	ZND168233203930				Rejected	1599.00		18-5-2023 11:14:14 AM		1-6-2023 11:14:14 AM			Audit Trail
CL/2023/05/V1/003478	Claim	Lost	Domica Furniture E-Commerce Sdn Bhd	Credit Account	ZND168271847530				Info Incomplete	336.70		18-5-2023 11:02:40 AM	22-5-2023 10:48:40 AM	1-6-2023 11:02:40 AM			Audit Trail
CL/2023/05/V1/003477	Claim	Lost	Domica Furniture E-Commerce Sdn Bhd	Credit Account	ZND168271771743	No	Hub/Depo/ Station Handling Issue	Express	Rejected	96.90		18-5-2023 10:44:41 AM		1-6-2023 10:44:41 AM			Audit Trail
CL/2023/05/V1/003476	Claim	Damage	NURAFIFAH BINTI MAILON	Cash	ZND168272420237	No	Hub/Depo/ Station Handling Issue	Express	Rejected	115.50		18-5-2023 10:40:24 AM		1-6-2023 10:40:24 AM			Audit Trail
CL/2023/05/V1/003475	Claim	Damage	EAST HOME CONCEPT SDN BHD	Credit Account	ZND168272348814				Info Incomplete	398.40		18-5-2023 10:26:57 AM	22-5-2023 11:00:38 AM	1-6-2023 10:26:57 AM			Audit Trail

CL/2023/05/V1/003474	Claim	Damage	EAST HOME CONCEPT SDN BHD	Credit Account	ZND168270742058				Info Incomplete	115.00		18-5-2023 10:21:16 AM	25-5-2023 10:46:57 AM	1-6-2023 10:21:16 AM			Audit Trail
CL/2023/05/V1/003473	Claim	Damage	LIM WEI LUN	Credit Account	ZND168273697232				Info Incomplete	259.00		17-5-2023 05:50:26 PM	25-5-2023 10:23:11 AM	31-5-2023 05:50:26 PM			Audit Trail
CL/2023/05/V1/003472	Claim	Damage	LIM WEI LUN	Credit Account	ZND168273697225				Info Incomplete	348.00		17-5-2023 05:38:28 PM	25-5-2023 10:20:23 AM	31-5-2023 05:38:28 PM			Audit Trail
CL/2023/05/V1/003471	Claim	Lost	TND EXPRESS (M) SDN BHD	Credit Account	CND168270528416002	No	Hub/Depo/ Station Handling Issue	Express	Rejected	2321.53		17-5-2023 05:22:50 PM		31-5-2023 05:22:50 PM			Audit Trail
CL/2023/05/V1/003470	Claim	Lost	Domica Furniture E-Commerce Sdn Bhd	Credit Account	ZND168271770791				Rejected	299.90		17-5-2023 05:18:33 PM		31-5-2023 05:18:33 PM			Audit Trail
CL/2023/05/V1/003469	Claim	Lost	Domica Furniture E-Commerce Sdn Bhd	Credit Account	ZND168271770746	No	Hub/Depo/ Station Handling Issue	Express	Rejected	202.90		17-5-2023 05:05:14 PM		31-5-2023 05:05:14 PM			Audit Trail
CL/2023/05/V1/003468	Claim	Damage	PACKNPOST2U SDN BHD	Credit Account	900900489554	No	Force Majeure	Express	Rejected	400.00		17-5-2023 05:02:26 PM		31-5-2023 05:02:26 PM			Audit Trail
CL/2023/05/V1/003467	Claim	Lost	Domica Furniture E-Commerce Sdn Bhd	Credit Account	ZND168271770494	No	Hub/Depo/ Station Handling Issue	Express	Rejected	299.90		17-5-2023 04:56:06 PM		31-5-2023 04:56:06 PM			Audit Trail
CL/2023/05/V1/003466	Claim	Lost	Domica Furniture E-Commerce Sdn Bhd	Credit Account	ZND168234100252				Rejected	183.90		17-5-2023 04:42:00 PM		31-5-2023 04:42:00 PM			Audit Trail
CL/2023/05/V1/003465	Claim	Missing Content	HJ EXPRESS	Credit Account	HJ931242109223				Rejected	479.32		17-5-2023 04:38:08 PM		31-5-2023 04:38:08 PM			Audit Trail
CL/2023/05/V1/003464	Claim	Damage	Chong Kah Hao	Credit Account	ZND168382781303	No	Force Majeure	Express	Pending Responsible Staff Details	198.00	198.00	17-5-2023 04:37:13 PM	2-8-2023 04:22:06 PM	31-5-2023 04:37:13 PM	31-7-2023 04:12:42 AM		Audit Trail
CL/2023/05/V1/003463	Claim	Lost	SPF HOME DECO SDN BHD	Credit Account	ZND168124880905	No	Hub/Depo/ Station Handling Issue	Express	Pending Responsible Staff Details	131.00	131.00	17-5-2023 04:24:52 PM	7-7-2023 02:50:32 PM	31-5-2023 04:24:52 PM	5-7-2023 02:46:20 AM		Audit Trail

CL/2023/05/V1/003462	Claim	Damage	ZND168234502261	Credit Account	ZND168234502261	No	Hub/Depo/ Station Handling Issue	Express	Rejected	180.00		17-5-2023 03:47:44 PM		31-5-2023 03:47:44 PM			Audit Trail
CL/2023/05/V1/003461	Claim	Damage	COLOR LIFE SDN BHD	Cash	ZND168270271480	No	Force Majeure	Express	Pending Responsible Staff Details	319.00	200.00	17-5-2023 03:32:08 PM	18-6-2023 05:47:39 PM	31-5-2023 03:32:08 PM	16-6-2023 05:44:24 AM		Audit Trail
CL/2023/05/V1/003460	Claim	Damage	Susan (WePost)	Credit Account	ZND168381927702	No	Force Majeure	Express	Rejected	120.00		17-5-2023 03:01:31 PM		31-5-2023 03:01:31 PM			Audit Trail
CL/2023/05/V1/003459	Claim	Damage	Susan (WePost)	Credit Account	ZND168273269736	No	Force Majeure	Express	Rejected	598.10		17-5-2023 01:08:14 PM		31-5-2023 01:08:14 PM			Audit Trail
CL/2023/05/V1/003458	Claim	Damage	Susan	Credit Account	ZND168273273627	No	Hub/Depo/ Station Handling Issue	Express	Rejected	448.50		17-5-2023 01:04:43 PM		31-5-2023 01:04:43 PM			Audit Trail
CL/2023/05/V1/003457	Claim	Lost	Chin Khai Shen Samm	Credit Account	ZND168271896026	No	Hub/Depo/ Station Handling Issue	Express	Pending Responsible Staff Details	250.00	200.00	17-5-2023 12:46:31 PM	19-6-2023 10:46:09 AM	31-5-2023 12:46:31 PM	17-6-2023 10:45:22 AM		Audit Trail
CL/2023/05/V1/003456	Claim	Lost	Chin Khai Shen Samm	Credit Account	ZND168268695014	No	Hub/Depo/ Station Handling Issue	Express	Pending Responsible Staff Details	250.00	200.00	17-5-2023 12:41:56 PM	19-6-2023 10:46:59 AM	31-5-2023 12:41:56 PM	17-6-2023 10:46:24 AM		Audit Trail
CL/2023/05/V1/003455	Claim	Damage	CM Wan	Credit Account	ZND168382546162	No	Force Majeure	Express	Pending Responsible Staff Details	263.73	200.00	17-5-2023 10:34:05 AM	5-7-2023 03:11:21 PM	31-5-2023 10:34:05 AM	3-7-2023 03:07:59 AM		Audit Trail
CL/2023/05/V1/003454	Claim	Damage	Vedourstyle	Credit Account	ZND168269161365	No	Force Majeure	Express	Pending Responsible Staff and Payment Details	897.00		16-5-2023 06:31:34 PM	30-6-2023 03:20:15 PM	30-5-2023 06:31:34 PM	28-6-2023 03:17:57 AM		Audit Trail
CL/2023/05/V1/003453	Claim	Lost	Fayeyang Design	Credit Account	ZND168270027575	No	Hub/Depo/ Station Handling Issue	Express	Rejected	148.60		16-5-2023 05:59:35 PM		30-5-2023 05:59:35 PM			Audit Trail
CL/2023/05/V1/003452	Claim	Lost	COLOR LIFE SDN BHD	Cash	ZND168268779387	No	Hub/Depo/ Station Handling Issue	Express	Pending Responsible Staff Details	779.00	200.00	16-5-2023 05:26:14 PM	6-8-2023 12:13:22 PM	30-5-2023 05:26:14 PM	4-8-2023 11:57:44 AM		Audit Trail
CL/2023/05/V1/003451	Claim	Damage	JS Household Enterprise	Credit Account	ZND168274503860	Yes	Force Majeure	Express	Pending Responsible Staff Details	170.00	170.00	16-5-2023 04:55:42 PM	11-1-2024 01:46:32 PM	30-5-2023 04:55:42 PM	17-7-2023 12:04:46 PM		Audit Trail
CL/2023/05/V1/003450	Claim	Lost	KETO S/B	Credit Account	ZND168271816772	No	Hub/Depo/ Station Handling Issue	Express	Rejected	80.00		16-5-2023 04:11:02 PM		30-5-2023 04:11:02 PM			Audit Trail

CL/2023/05/V1/003449	Claim	Damage	Hallmark Furniture Sdn Bhd	Credit Account	ZND168273736245	No	Force Majeure	Express	Pending Responsible Staff Details	129.90	129.90	16-5-2023 04:09:48 PM	8-6-2023 05:56:03 PM	30-5-2023 04:09:48 PM	6-6-2023 05:52:54 AM		Audit Trail
CL/2023/05/V1/003448	Claim	Lost	Domica Furniture E-Commerce Sdn Bhd	Credit Account	ZND168271830884				Rejected	218.80		16-5-2023 02:51:13 PM		30-5-2023 02:51:13 PM			Audit Trail
CL/2023/05/V1/003447	Claim	Lost	Domica Furniture E-Commerce Sdn Bhd	Credit Account	ZND168271770487	No	Hub/Depo/ Station Handling Issue	Express	Rejected	149.90		16-5-2023 02:42:58 PM		30-5-2023 02:42:58 PM			Audit Trail
CL/2023/05/V1/003446	Claim	Damage	COLOR LIFE SDN BHD	Cash	ZND168233303616	No	Force Majeure	Express	Pending Responsible Staff Details	219.00	200.00	16-5-2023 02:38:27 PM	25-6-2023 02:20:04 PM	30-5-2023 02:38:27 PM	23-6-2023 02:17:12 AM		Audit Trail
CL/2023/05/V1/003445	Claim	Lost	Domica Furniture E-Commerce Sdn Bhd	Credit Account	ZND168271767616				Rejected	43.90		16-5-2023 02:32:04 PM		30-5-2023 02:32:04 PM			Audit Trail
CL/2023/05/V1/003444	Claim	Lost	Domica Furniture E-Commerce Sdn Bhd	Credit Account	ZND168270547592	No	Hub/Depo/ Station Handling Issue	Express	Rejected	84.90		16-5-2023 02:24:04 PM		30-5-2023 02:24:04 PM			Audit Trail
CL/2023/05/V1/003443	Claim	Lost	Domica Furniture E-Commerce Sdn Bhd	Credit Account	ZND168270532321				Rejected	109.90		16-5-2023 02:16:52 PM		30-5-2023 02:16:52 PM			Audit Trail
CL/2023/05/V1/003442	Claim	Lost	Domica Furniture E-Commerce Sdn Bhd	Credit Account	ZND168270531560				Rejected	149.90		16-5-2023 02:10:37 PM		30-5-2023 02:10:37 PM			Audit Trail
CL/2023/05/V1/003441	Claim	Lost	Domica Furniture E-Commerce Sdn Bhd	Credit Account	ZND168270531041	No	Hub/Depo/ Station Handling Issue	Express	Rejected	185.90		16-5-2023 02:03:42 PM		30-5-2023 02:03:42 PM			Audit Trail
CL/2023/05/V1/003440	Claim	Lost	Domica Furniture E-Commerce Sdn Bhd	Credit Account	ZND168270531492				Rejected	228.90		16-5-2023 01:59:08 PM		30-5-2023 01:59:08 PM			Audit Trail
CL/2023/05/V1/003439	Claim	Damage	Ceva Logistics (M) Sdn Bhd	Credit Account	ZND168126647438	No	Hub/Depo/ Station Handling Issue	Express	Pending Responsible Staff Details	5038.00	200.00	16-5-2023 12:18:30 PM	14-6-2023 01:49:49 PM	30-5-2023 12:18:30 PM	12-6-2023 01:42:57 AM		Audit Trail

CL/2023/05/V1/003438	Claim	Lost	LEE MEI CHURN	Credit Account	ZND168234153500	No	Hub/Depo/ Station Handling Issue	Express	Rejected	450.00		16-5-2023 12:16:57 PM		30-5-2023 12:16:57 PM			Audit Trail
CL/2023/05/V1/003437	Claim	Lost	MMATRIX	Credit Account	ZND168126590352	No	Hub/Depo/ Station Handling Issue	Express	Rejected	20.00		16-5-2023 12:11:27 PM		30-5-2023 12:11:27 PM			Audit Trail
CL/2023/05/V1/003436	Claim	Lost	MMATRIX	Credit Account	ZND168233982606	No	Hub/Depo/ Station Handling Issue	Express	Rejected	10.00		16-5-2023 12:09:35 PM		30-5-2023 12:09:35 PM			Audit Trail
CL/2023/05/V1/003435	Claim	Lost	MMATRIX	Credit Account	ZND168235020900	No	Hub/Depo/ Station Handling Issue	Express	Rejected	1999.00		16-5-2023 12:07:10 PM		30-5-2023 12:07:10 PM			Audit Trail
CL/2023/05/V1/003434	Claim	Lost	MMATRIX	Credit Account	ZND168269240404				Rejected	10.00		16-5-2023 12:03:46 PM		30-5-2023 12:03:46 PM			Audit Trail
CL/2023/05/V1/003433	Claim	Lost	Domica Furniture E-Commerce Sdn Bhd	Credit Account	ZND168268755190				Rejected	91.90		16-5-2023 12:01:52 PM		30-5-2023 12:01:52 PM			Audit Trail
CL/2023/05/V1/003432	Claim	Lost	Domica Furniture E-Commerce Sdn Bhd	Credit Account	ZND168268556629	No	Hub/Depo/ Station Handling Issue	Express	Rejected	299.90		16-5-2023 11:53:56 AM		30-5-2023 11:53:56 AM			Audit Trail
CL/2023/05/V1/003431	Claim	Damage	SPF HOME DECO SDN BHD	Credit Account	CND168270711436001	No	Hub/Depo/ Station Handling Issue	Express	Pending Responsible Staff Details	180.55	180.55	16-5-2023 10:55:19 AM	9-6-2023 09:49:08 AM	30-5-2023 10:55:19 AM	7-6-2023 09:39:58 AM		Audit Trail
CL/2023/05/V1/003430	Claim	Lost	Domica Furniture E-Commerce Sdn Bhd	Credit Account	ZND168271768651				Rejected	149.90		16-5-2023 10:54:25 AM		30-5-2023 10:54:25 AM			Audit Trail
CL/2023/05/V1/003429	Claim	Lost	Domica Furniture E-Commerce Sdn Bhd	Credit Account	ZND168270531164				Rejected	149.90		16-5-2023 10:43:48 AM		30-5-2023 10:43:48 AM			Audit Trail
CL/2023/05/V1/003428	Claim	Lost	Domica Furniture E-Commerce Sdn Bhd	Credit Account	ZND168268595925				Rejected	402.90		16-5-2023 10:36:32 AM		30-5-2023 10:36:32 AM			Audit Trail
CL/2023/05/V1/003427	Claim	Damage FreshBox	SHARON FOO	Credit Account	ZND168381627237	No	Hub/Depo/ Station Handling Issue	FreshBox	Pending Responsible Staff Details	59.90	200.00	16-5-2023 08:55:08 AM	14-6-2023 03:04:04 PM	30-5-2023 08:55:08 AM	12-6-2023 03:03:42 AM		Audit Trail

CL/2023/05/V1/003425	Claim	Damage	SIA WAN PIN	Credit Account	ZND168381988963				Rejected	450.00		15-5-2023 10:30:47 PM		29-5-2023 10:30:47 PM			Audit Trail
CL/2023/05/V1/003424	Claim	Damage	Belilah	Credit Account	ZND168268774443	No	Force Majeure	Express	Rejected	112.80		15-5-2023 06:19:55 PM		29-5-2023 06:19:55 PM			Audit Trail
CL/2023/05/V1/003423	Claim	Lost	SPF HOME DECO SDN BHD	Credit Account	ZND168124879237	No	Hub/Depo/ Station Handling Issue	Express	Rejected	69.00		15-5-2023 06:16:14 PM		29-5-2023 06:16:14 PM			Audit Trail
CL/2023/05/V1/003422	Claim	Damage	Belilah	Credit Account	ZND168268773903				Rejected	314.20		15-5-2023 05:56:57 PM		29-5-2023 05:56:57 PM			Audit Trail
CL/2023/05/V1/003421	Claim	Damage	SPF HOME DECO SDN BHD	Credit Account	ZND168271989209	No	Force Majeure	Express	Pending Responsible Staff Details	30.00	30.00	15-5-2023 05:56:35 PM	9-6-2023 01:41:33 PM	29-5-2023 05:56:35 PM	7-6-2023 01:39:11 AM		Audit Trail
CL/2023/05/V1/003420	Claim	Delay Delivery Premium Parcel	Audrey Choy	Credit Account	ZND168382209784	No	Hub/Depo/ Station Handling Issue	Premium	Pending Responsible Staff Details	16.00	16.00	15-5-2023 05:21:06 PM	19-7-2023 12:25:44 PM	29-5-2023 05:21:06 PM	17-7-2023 12:25:07 PM		Audit Trail
CL/2023/05/V1/003419	Claim	Damage	SOH ZHUNG XIAN	Credit Account	ZND168126813734				Rejected	200.00		15-5-2023 05:08:28 PM		29-5-2023 05:08:28 PM			Audit Trail
CL/2023/05/V1/003418	Claim	Lost	TND EXPRESS SDN BHD	Credit Account	ZND168126929169	No	Driver Issue	Express	Pending Responsible Staff Details	258.32	200.00	15-5-2023 03:40:16 PM	7-7-2023 02:31:55 PM	29-5-2023 03:40:16 PM			Audit Trail
CL/2023/05/V1/003417	Claim	Damage	Chitra Santhi Nathan	Credit Account	ZND168274534864	No	Driver Issue	FreshBox	Pending Responsible Staff Details	238.00	200.00	15-5-2023 02:51:47 PM	4-8-2023 05:49:25 PM	29-5-2023 02:51:47 PM	2-8-2023 05:44:37 AM		Audit Trail
CL/2023/05/V1/003416	Claim	Damage	HEALTHY LINKS MEDICAL SUPPLIES SDN. BHD.	Credit Account	ZND168271764851	No	Force Majeure	Express	Pending Responsible Staff Details	100.00	100.00	15-5-2023 02:30:54 PM	21-6-2023 04:07:36 PM	29-5-2023 02:30:54 PM	19-6-2023 04:04:19 AM		Audit Trail
CL/2023/05/V1/003415	Claim	Lost	MISZBANI COLLECTION	Credit Account	ZND168126483081				Rejected	225.00		15-5-2023 01:05:48 PM		29-5-2023 01:05:48 PM			Audit Trail
CL/2023/05/V1/003414	Claim	Damage	WEI HONG CHING	Credit Account	ZND168268672848	No	Force Majeure	Express	Rejected	799.00		15-5-2023 12:34:50 PM		29-5-2023 12:34:50 PM			Audit Trail
CL/2023/05/V1/003413	Claim	Damage	NIGHT (SUNEEN UT SUEWON GPAYOON)	Credit Account	ZND168005050175CND168005050175001CND168005050175002	No	Force Majeure	Express	Rejected	485.00		15-5-2023 12:21:30 PM		29-5-2023 12:21:30 PM			Audit Trail

CL/2023/05/V1/003412	Claim	Damage	DR. TECH AUTO CARE SDN. BHD.	Cash	ZND168274056823				Rejected	250.00		15-5-2023 12:03:33 PM		29-5-2023 12:03:33 PM			Audit Trail
CL/2023/05/V1/003411	Claim	Lost	CM WAN	Credit Account	ZND168270876852				Rejected	95.72		15-5-2023 11:26:06 AM		29-5-2023 11:26:06 AM			Audit Trail
CL/2023/05/V1/003410	Claim	Lost	CM WAN	Credit Account	ZND168271136351				Rejected	95.72		15-5-2023 11:23:06 AM		29-5-2023 11:23:06 AM			Audit Trail
CL/2023/05/V1/003409	Claim	Damage	alan chuah	Credit Account	ZND168269785547	No	Force Majeure	Express	Pending Responsible Staff Details	529.00	200.00	15-5-2023 10:31:06 AM	18-6-2023 05:49:40 PM	29-5-2023 10:31:06 AM	16-6-2023 05:47:46 AM		Audit Trail
CL/2023/05/V1/003408	Claim	Damage	Rafidah hassan bessri	Credit Account	ZND168271771774	No	Force Majeure	Express	Pending Responsible Staff Details	885.00	200.00	14-5-2023 02:21:55 PM	24-6-2023 10:16:23 AM	28-5-2023 02:21:55 PM	22-6-2023 10:14:05 AM		Audit Trail
CL/2023/05/V1/003407	Claim	Damage	Marszura bte Abu Bakar	Credit Account	ZND168124124917				Rejected	77.90		13-5-2023 10:43:07 PM		27-5-2023 10:43:07 PM			Audit Trail
CL/2023/05/V1/003406	Claim	Damage	SAMUEL TAAI	Credit Account	ZND168125186495	No	Force Majeure	Express	Rejected	700.00	200.00	13-5-2023 04:53:16 PM		27-5-2023 04:53:16 PM	14-8-2023 11:25:13 AM		Audit Trail
CL/2023/05/V1/003405	Claim	Damage	REMAN TECH M SDN BHD	Credit Account	ZND168273305007	No	Force Majeure	Express	Info Incomplete	0.00		13-5-2023 01:39:50 PM	30-5-2023 02:39:02 PM	27-5-2023 01:39:50 PM			Audit Trail
CL/2023/05/V1/003404	Claim	Damage	FURNIMALL (M) SDN BHD	Credit Account	ZND168268021882	No	Force Majeure	Express	Rejected	269.00		13-5-2023 12:00:59 PM		27-5-2023 12:00:59 PM			Audit Trail
CL/2023/05/V1/003403	Claim	Lost	FURNIMALL (M) SDN BHD	Credit Account	ZND168125594696	No	Hub/Depo/ Station Handling Issue	Express	Rejected	537.00		13-5-2023 11:46:55 AM		27-5-2023 11:46:55 AM			Audit Trail
CL/2023/05/V1/003402	Claim	Damage	Home Pickers	Credit Account	ZND168273343214	No	Force Majeure	Express	Rejected	700.00		13-5-2023 11:20:38 AM		27-5-2023 11:20:38 AM			Audit Trail
CL/2023/05/V1/003401	Claim	Damage FreshBox	Siti Fitriah binti Samsudin	Cash	ZND168272986573	No	Hub/Depo/ Station Handling Issue	FreshBox	Pending Responsible Staff Details	93.00	93.00	12-5-2023 06:29:08 PM	24-6-2023 10:19:22 AM	26-5-2023 06:29:08 PM	22-6-2023 10:17:17 AM		Audit Trail
CL/2023/05/V1/003400	Claim	Damage	ASJ Solutions Sdn Bhd	Credit Account	ZND168271898938	No	Hub/Depo/ Station Handling Issue	Express	Rejected	144.10		12-5-2023 03:28:37 PM		26-5-2023 03:28:37 PM			Audit Trail
CL/2023/05/V1/003399	Claim	Damage	Melissa Lim	Credit Account	ZND168006518117				Rejected	200.00		12-5-2023 02:51:56 PM		26-5-2023 02:51:56 PM			Audit Trail

CL/2023/05/V1/003398	Claim	Damage	YOULIKE VENTURE SDN BHD	Credit Account	ZND168271215377				Rejected	200.00		12-5-2023 02:51:05 PM		26-5-2023 02:51:05 PM			Audit Trail
CL/2023/05/V1/003397	Claim	Lost	FURNIMALL (M) SDN BHD	Credit Account	CND168233793523001	No	Hub/Depo/ Station Handling Issue	Express	Pending Responsible Staff Details	317.00	200.00	12-5-2023 01:57:22 PM	28-10-2023 02:25:37 PM	26-5-2023 01:57:22 PM	26-10-2023 02:25:12 AM		Audit Trail
CL/2023/05/V1/003396	Claim	Damage	Rahah Abdullah	Credit Account	ZND168272354723	No	Hub/Depo/ Station Handling Issue	FreshBox	Info Incomplete	0.00		12-5-2023 01:12:35 PM	26-5-2023 10:20:55 AM	26-5-2023 01:12:35 PM			Audit Trail
CL/2023/05/V1/003395	Claim	Damage	Aiman Farhan Bin Abdul Rahman	Credit Account	ZND168273790780				Info Incomplete	45.00		12-5-2023 01:07:27 PM	17-5-2023 04:38:44 PM	26-5-2023 01:07:27 PM			Audit Trail
CL/2023/05/V1/003394	Claim	Damage	MR GAN C/O FAIRUZ	Cash	ZND168271540813				Rejected	200.00		12-5-2023 12:47:49 PM		26-5-2023 12:47:49 PM			Audit Trail
CL/2023/05/V1/003393	Claim	Damage	SASA Wetex Parade Muar	Credit Account	ZND168234035332	No	Force Majeure	Express	Rejected	230.00		12-5-2023 12:39:00 PM		26-5-2023 12:39:00 PM			Audit Trail
CL/2023/05/V1/003392	Claim	Damage	Tang Chee Chin	Credit Account	ZND168273592636	No	Force Majeure	Express	Rejected	692.00		12-5-2023 12:36:21 PM		26-5-2023 12:36:21 PM			Audit Trail
CL/2023/05/V1/003391	Claim	Damage	KETO S/B	Credit Account	ZND168273175815	No	Hub/Depo/ Station Handling Issue	Express	Rejected	200.00		12-5-2023 11:45:36 AM		26-5-2023 11:45:36 AM			Audit Trail
CL/2023/05/V1/003390	Claim	Damage	PERABOT SUNGAI RAMBAI	Credit Account	ZND168124936596	No	Force Majeure	Express	Pending Responsible Staff Details	839.00	200.00	12-5-2023 11:45:10 AM	16-7-2023 12:01:49 PM	26-5-2023 11:45:10 AM	14-7-2023 11:50:14 AM		Audit Trail
CL/2023/05/V1/003389	Claim	Damage	CM Wan	Credit Account	ZND168271731686	No	Hub/Depo/ Station Handling Issue	Express	Rejected	275.72		12-5-2023 10:52:13 AM		26-5-2023 10:52:13 AM			Audit Trail
CL/2023/05/V1/003388	Claim	Damage	YAMEI	Credit Account	YMMY30341736	No	Force Majeure	Express	Rejected	1975.00		11-5-2023 05:48:54 PM		25-5-2023 05:48:54 PM			Audit Trail
CL/2023/05/V1/003387	Claim	Damage	PERABOT SUNGAI RAMBAI SDN BHD	Credit Account	ZND168233306259	No	Force Majeure	Express	Pending Responsible Staff Details	789.00	200.00	11-5-2023 05:28:42 PM	16-7-2023 11:41:15 AM	25-5-2023 05:28:42 PM	14-7-2023 11:17:22 AM		Audit Trail
CL/2023/05/V1/003386	Claim	Damage	HJ EXPRESS	Credit Account	ZND168273189706	No	Force Majeure	Express	Rejected	130.00		11-5-2023 04:41:00 PM		25-5-2023 04:41:00 PM			Audit Trail
CL/2023/05/V1/003385	Claim	Lost	SAMUEL TAAI	Credit Account	ZND168125186495				Rejected	2590.00		11-5-2023 04:15:07 PM		25-5-2023 04:15:07 PM			Audit Trail

CL/2023/05/V1/003384	Claim	Damage	Achieva Technology Sdn Bhd	Credit Account	ZND168272508379	No	Force Majeure	Pallet	Pending Responsible Staff Details	245.00	200.00	11-5-2023 03:33:21 PM	11-6-2023 10:13:59 AM	25-5-2023 03:33:21 PM	9-6-2023 09:53:42 AM		Audit Trail
CL/2023/05/V1/003383	Claim	Damage	Ling Nature	Credit Account	ZND168269959870	No	Force Majeure	Express	Pending Responsible Staff Details	198.00	198.00	11-5-2023 03:18:53 PM	21-6-2023 04:10:40 PM	25-5-2023 03:18:53 PM	19-6-2023 04:10:29 AM		Audit Trail
CL/2023/05/V1/003382	Claim	Damage	Ling Nature	Credit Account	ZND168271629433	No	Force Majeure	Express	Pending Responsible Staff Details	198.00	198.00	11-5-2023 03:14:01 PM	21-6-2023 04:13:19 PM	25-5-2023 03:14:01 PM	19-6-2023 04:13:07 AM		Audit Trail
CL/2023/05/V1/003381	Claim	Damage	Ling Nature	Credit Account	ZND168268521573	No	Force Majeure	Express	Pending Responsible Staff Details	198.00	198.00	11-5-2023 03:09:12 PM	21-6-2023 04:14:00 PM	25-5-2023 03:09:12 PM	19-6-2023 04:13:32 AM		Audit Trail
CL/2023/05/V1/003380	Claim	Damage	Ling Nature	Credit Account	ZND168273586833	No	Force Majeure	Express	Pending Responsible Staff Details	198.00	198.00	11-5-2023 03:02:27 PM	21-6-2023 04:14:26 PM	25-5-2023 03:02:27 PM	19-6-2023 04:14:14 AM		Audit Trail
CL/2023/05/V1/003379	Claim	Damage	MOHAMAD ROZLAN BIN BEDIN	Credit Account	ZND167981229049				Rejected	1800.00		11-5-2023 11:55:36 AM		25-5-2023 11:55:36 AM			Audit Trail
CL/2023/05/V1/003378	Claim	Damage	MAY FOONG	Credit Account	ZND168270959579	No	Hub/Depo/ Station Handling Issue	Express	Rejected	200.00		11-5-2023 11:25:00 AM		25-5-2023 11:25:00 AM			Audit Trail
CL/2023/05/V1/003377	Claim	Damage	PUAN SELMAH	Credit Account	ZND168122582788	No	Hub/Depo/ Station Handling Issue	Express	Rejected	80.00		11-5-2023 10:35:25 AM		25-5-2023 10:35:25 AM			Audit Trail
CL/2023/05/V1/003376	Claim	Delay Delivery Premium Parcel	PANG KOK ENG	Credit Account	ZND168273074835	No	Hub/Depo/ Station Handling Issue	FreshBox	Pending Responsible Staff Details	40.00	40.00	11-5-2023 10:11:44 AM	24-6-2023 10:23:01 AM	25-5-2023 10:11:44 AM	22-6-2023 10:20:18 AM		Audit Trail
CL/2023/05/V1/003375	Claim	Damage	TEH WEN HUI	Credit Account	ZND168272974815	No	Force Majeure	Express	Rejected	750.00		10-5-2023 05:51:06 PM		24-5-2023 05:51:06 PM			Audit Trail
CL/2023/05/V1/003374	Claim	Damage	Ammingo convenience shop	Credit Account	ZND168271273353				Rejected	0.00		10-5-2023 05:29:20 PM		24-5-2023 05:29:20 PM			Audit Trail
CL/2023/05/V1/003373	Claim	Damage	SHARON FOO LEE MENG	Credit Account	ZND168272132406				Info Incomplete	0.00		10-5-2023 05:17:08 PM	14-5-2023 04:52:13 PM	24-5-2023 05:17:08 PM			Audit Trail
CL/2023/05/V1/003372	Claim	Damage	DES OPTICS – MIRI	Credit Account	ZND168233504914	No	Force Majeure	Express	Pending Responsible Staff and Payment Details	3000.00		10-5-2023 04:02:26 PM	9-6-2023 09:31:55 AM	24-5-2023 04:02:26 PM	7-6-2023 09:26:44 AM		Audit Trail

CL/2023/05/V1/003371	Claim	Damage	SIMON	Credit Account	ZND168270959579				Rejected	317.12		10-5-2023 02:55:31 PM		24-5-2023 02:55:31 PM			Audit Trail
CL/2023/05/V1/003370	Claim	Damage FreshBox	Ian Munns	Credit Account	ZND168235212640	No	Hub/Depo/ Station Handling Issue	Express	Rejected	0.00		10-5-2023 01:22:58 PM		24-5-2023 01:22:58 PM			Audit Trail
CL/2023/05/V1/003369	Claim	Damage	PASTOR LEW	Credit Account	ZND168272360076				Info Incomplete	317.00		10-5-2023 12:22:37 PM	13-5-2023 04:36:58 PM	24-5-2023 12:22:37 PM			Audit Trail
CL/2023/05/V1/003368	Claim	Lost	Tang Ai na	Credit Account	ZND168122345352	No	Hub/Depo/ Station Handling Issue	Express	Pending Responsible Staff Details	181.00	200.00	10-5-2023 12:12:24 PM	4-8-2023 05:54:08 PM	24-5-2023 12:12:24 PM	2-8-2023 05:50:38 AM		Audit Trail
CL/2023/05/V1/003367	Claim	Lost	MS KALAI	Credit Account	ZND168123657294	No	Driver Issue	Express	Rejected	40.00		10-5-2023 11:51:11 AM		24-5-2023 11:51:11 AM			Audit Trail
CL/2023/05/V1/003366	Claim	Damage	SPF HOME DECO SDN BHD	Credit Account	ZND168270659318	No	Force Majeure	Express	Pending Responsible Staff Details	60.00	60.00	9-5-2023 05:54:29 PM	14-6-2023 01:45:39 PM	23-5-2023 05:54:29 PM	12-6-2023 01:43:49 AM		Audit Trail
CL/2023/05/V1/003365	Claim	Damage	COLOR LIFE SDN BHD	Cash	ZND168233634543	No	Hub/Depo/ Station Handling Issue	Express	Pending Responsible Staff Details	150.00	150.00	9-5-2023 05:40:43 PM	27-5-2023 02:45:25 PM	23-5-2023 05:40:43 PM			Audit Trail
CL/2023/05/V1/003364	Claim	Lost	Fayyadh Aminuddin	Credit Account	ZND168234095176	No	Hub/Depo/ Station Handling Issue	Express	Rejected	153.00		9-5-2023 04:51:58 PM		23-5-2023 04:51:58 PM			Audit Trail
CL/2023/05/V1/003363	Claim	Damage	U-LIKE GLOBAL SDN BHD	Credit Account	ZND168269534541	No	Force Majeure	Express	Rejected	122.00		9-5-2023 04:30:21 PM		23-5-2023 04:30:21 PM			Audit Trail
CL/2023/05/V1/003362	Claim	Lost	Ling Loh/Ling Loh	Credit Account	ZND168122246871	No	Driver Issue	Express	Pending Responsible Staff Details	118.00	116.00	9-5-2023 04:00:06 PM	4-8-2023 05:44:25 PM	23-5-2023 04:00:06 PM	2-8-2023 05:41:38 AM		Audit Trail
CL/2023/05/V1/003361	Claim	Damage	Ts Brilliant Construction	Credit Account	ZND168270044848	Yes	Force Majeure	Express	Rejected	530.00		9-5-2023 03:21:54 PM		23-5-2023 03:21:54 PM			Audit Trail
CL/2023/05/V1/003360	Claim	Damage	DEAN	Credit Account	ZND168004940910	No	Hub/Depo/ Station Handling Issue	Express	Pending Responsible Staff Details	989.00	200.00	9-5-2023 03:04:13 PM	31-5-2023 09:22:31 AM	23-5-2023 03:04:13 PM	29-5-2023 09:18:40 AM		Audit Trail
CL/2023/05/V1/003359	Claim	Delay Delivery Premium Parcel	Kiran	Credit Account	ZND168270629878	No	Misrouted Issue	FreshBox	Rejected	200.00		9-5-2023 11:36:53 AM		23-5-2023 11:36:53 AM			Audit Trail
CL/2023/05/V1/003358	Claim	Damage	CM Wan	Credit Account	ZND168268480009	No	Force Majeure	Express	Pending Responsible Staff Details	375.73	200.00	9-5-2023 11:10:44 AM	14-6-2023 03:31:43 PM	23-5-2023 11:10:44 AM	12-6-2023 03:29:49 AM		Audit Trail

CL/2023/05/V1/003357	Claim	Lost	ACER SALES AND SERVICES SDN BHD	Credit Account	SMSO23007554-0000	No	Hub/Depo/ Station Handling Issue	Express	Pending Responsible Staff Details	1447.00	1447.00	9-5-2023 09:42:49 AM	23-8-2023 04:51:13 PM	23-5-2023 09:42:49 AM	21-8-2023 04:47:12 AM		Audit Trail
CL/2023/05/V1/003356	Claim	Lost	ACER SALES AND SERVICES SDN BHD	Credit Account	SMST23001080-0000	No	Hub/Depo/ Station Handling Issue	Express	Pending Responsible Staff Details	2515.00	2515.00	9-5-2023 09:40:49 AM	23-8-2023 04:46:57 PM	23-5-2023 09:40:49 AM	21-8-2023 04:45:32 AM		Audit Trail
CL/2023/05/V1/003355	Claim	Damage	Tan chin Beng	Cash	ZND168270875251				Rejected	68.40		8-5-2023 11:42:30 PM		22-5-2023 11:42:30 PM			Audit Trail
CL/2023/05/V1/003354	Claim	Damage	Chong Shiann Yee	Cash	ZND168269531434				Rejected	31.00		8-5-2023 11:01:44 PM		22-5-2023 11:01:44 PM			Audit Trail
CL/2023/05/V1/003353	Claim	Damage	Michelle Lim	Credit Account	ZND168269567723	No	Force Majeure	Express	Rejected	36.00		8-5-2023 10:53:38 PM		22-5-2023 10:53:38 PM			Audit Trail
CL/2023/05/V1/003352	Claim	Damage	Kelly Jong	Credit Account	ZND168268825312	No	Force Majeure	Express	Rejected	398.00		8-5-2023 06:24:22 PM		22-5-2023 06:24:22 PM			Audit Trail
CL/2023/05/V1/003351	Claim	Lost	MUHAMMAD AFIF ROZAINIE BIN A RUHADI	Cash	ZND168003984892				Rejected	300.00		8-5-2023 06:01:47 PM		22-5-2023 06:01:47 PM			Audit Trail
CL/2023/05/V1/003350	Claim	Damage	SPF HOME DECO SDN BHD	Credit Account	ZND168269743707	No	Force Majeure	Express	Pending Responsible Staff Details	55.00	55.00	8-5-2023 05:25:48 PM	21-6-2023 09:03:07 AM	22-5-2023 05:25:48 PM	19-6-2023 08:59:17 AM		Audit Trail
CL/2023/05/V1/003349	Claim	Damage	YJ NOTEBOOK TECHNOLOGY (M) SDN BHD	Credit Account	ZND168269715575				Rejected	16.00		8-5-2023 05:19:06 PM		22-5-2023 05:19:06 PM			Audit Trail
CL/2023/05/V1/003348	Claim	Damage	SPF HOME DECO SDN BHD	Credit Account	ZND168268048056	No	Force Majeure	Express	Pending Responsible Staff Details	30.00	30.00	8-5-2023 04:49:10 PM	21-6-2023 09:05:49 AM	22-5-2023 04:49:10 PM	19-6-2023 09:03:14 AM		Audit Trail
CL/2023/05/V1/003347	Claim	Damage	SPF HOME DECO SDN BHD	Credit Account	ZND168270711566	No	Force Majeure	Express	Pending Responsible Staff Details	65.90	65.90	8-5-2023 03:52:42 PM	27-5-2023 05:59:37 PM	22-5-2023 03:52:42 PM	25-5-2023 05:57:15 AM		Audit Trail
CL/2023/05/V1/003346	Claim	Lost	CYNTHIA CHONG WAN FONG	Credit Account	ZND167981499534	No	Hub/Depo/ Station Handling Issue	Express	Pending Responsible Staff Details	398.40	200.00	8-5-2023 02:55:51 PM	27-5-2023 02:50:23 PM	22-5-2023 02:55:51 PM	25-5-2023 02:46:18 AM		Audit Trail

CL/2023/05/V1/003345	Claim	Damage	HEALTHY LINKS MEDICAL SUPPLIES SDN. BHD.	Credit Account	ZND168270545796	No	Force Majeure	Express	Pending Responsible Staff Details	300.00	200.00	8-5-2023 10:45:14 AM	21-6-2023 04:22:13 PM	22-5-2023 10:45:14 AM	19-6-2023 04:16:40 AM		Audit Trail
CL/2023/05/V1/003344	Claim	Lost	Sky Fortune Logistics	Cash	ZND168123256749	No	Hub/Depo/ Station Handling Issue	Express	Rejected	85.00		8-5-2023 07:22:44 AM		22-5-2023 07:22:44 AM			Audit Trail
CL/2023/05/V1/003343	Claim	Damage	AIK HOE	Credit Account	ZND168268390148	No	Force Majeure	Express	Rejected	250.00		7-5-2023 05:26:47 PM		21-5-2023 05:26:47 PM			Audit Trail
CL/2023/05/V1/003342	Claim	Damage	CM Wan	Credit Account	ZND168269629506	No	Force Majeure	Express	Rejected	218.72		7-5-2023 03:16:19 PM		21-5-2023 03:16:19 PM			Audit Trail
CL/2023/05/V1/003341	Claim	Damage FreshBox	Greeny Aquaculture Sdn Bhd	Credit Account	ZND168270303624	No	Hub/Depo/ Station Handling Issue	FreshBox	Pending Responsible Staff Details	59.40	59.40	7-5-2023 08:39:54 AM	27-7-2023 11:38:47 AM	21-5-2023 08:39:54 AM	25-7-2023 11:35:18 AM		Audit Trail
CL/2023/05/V1/003340	Claim	Damage	CM Wan	Credit Account	ZND168269632100	No	Force Majeure	Express	Pending Responsible Staff Details	242.72	200.00	6-5-2023 04:34:41 PM	5-7-2023 02:49:39 PM	20-5-2023 04:34:41 PM	3-7-2023 02:39:12 AM		Audit Trail
CL/2023/05/V1/003339	Claim	Lost	WONG LI LIN	Credit Account	350000445226				Rejected	0.00		6-5-2023 03:23:33 PM		20-5-2023 03:23:33 PM			Audit Trail
CL/2023/05/V1/003338	Claim	Damage	Angie Fu Jia Fang	Cash	ZND168270043834				Rejected	128.00		6-5-2023 01:36:14 PM		20-5-2023 01:36:14 PM			Audit Trail
CL/2023/05/V1/003337	Claim	Damage	CM wan	Credit Account	ZND168269136837	No	Force Majeure	Express	Pending Responsible Staff Details	408.72	200.00	6-5-2023 12:49:12 PM	14-6-2023 03:56:59 PM	20-5-2023 12:49:12 PM	12-6-2023 03:54:56 AM		Audit Trail
CL/2023/05/V1/003336	Claim	Damage	PP HOME FURNITURE (M) SDN. BHD.	Credit Account	CND168234737397001	No	Force Majeure	Express	Pending Responsible Staff Details	356.00	200.00	6-5-2023 12:12:53 PM	21-6-2023 04:31:51 PM	20-5-2023 12:12:53 PM	19-6-2023 04:27:03 AM		Audit Trail
CL/2023/05/V1/003335	Claim	Damage	JBEDS & SOFA	Credit Account	ZND168233611919	No	Force Majeure	Express	Rejected	340.00		6-5-2023 11:46:30 AM		20-5-2023 11:46:30 AM			Audit Trail
CL/2023/05/V1/003334	Claim	Damage	SPF HOME DECO SDN BHD	Credit Account	ZND168233382895	No	Force Majeure	Express	Pending Responsible Staff Details	25.00	25.00	5-5-2023 04:41:31 PM	27-5-2023 06:04:01 PM	19-5-2023 04:41:31 PM	25-5-2023 06:00:30 AM		Audit Trail
CL/2023/05/V1/003333	Claim	Damage	TND EXPRESS (M) SDN BHD	Credit Account	TND2800205234	No	Force Majeure	Express	Pending Responsible Staff Details	180.00	180.00	5-5-2023 04:28:38 PM	3-6-2023 05:10:29 PM	19-5-2023 04:28:38 PM			Audit Trail
CL/2023/05/V1/003332	Claim	Damage	HJ EXPRESS	Credit Account	ZND168268326529	No	Force Majeure	Express	Rejected	93.00		5-5-2023 04:04:05 PM		19-5-2023 04:04:05 PM			Audit Trail

CL/2023/05/V1/003331	Claim	Damage	Irene Ding	Credit Account	ZND168234095251	No	Force Majeure	Express	Pending Responsible Staff Details	180.00	180.00	5-5-2023 02:34:15 PM	11-6-2023 11:06:02 AM	19-5-2023 02:34:15 PM	9-6-2023 10:55:18 AM		Audit Trail
CL/2023/05/V1/003330	Claim	Damage	Sarah Ng	Cash	ZND168234995360	No	Force Majeure	Express	Info Incomplete	384.50		5-5-2023 02:10:56 PM		19-5-2023 02:10:56 PM			Audit Trail
CL/2023/05/V1/003329	Claim	Damage	SUPER LIGHTING & SANITARY CENTRE SDN BHD	Credit Account	CND168268047028001	No	Force Majeure	Express	Rejected	67.80		5-5-2023 12:06:02 PM		19-5-2023 12:06:02 PM			Audit Trail
CL/2023/05/V1/003328	Claim	Damage	CHOME FURNITURE	Credit Account	CND168234038777001	No	Hub/Depo/ Station Handling Issue	Express	Pending Responsible Staff Details	150.00	150.00	5-5-2023 11:05:38 AM	21-6-2023 04:36:13 PM	19-5-2023 11:05:38 AM	19-6-2023 04:32:42 AM		Audit Trail
CL/2023/05/V1/003327	Claim	Lost	MMATRIX	Credit Account	ZND168126277338	No	Hub/Depo/ Station Handling Issue	Express	Pending Responsible Staff Details	3899.00	200.00	5-5-2023 11:03:37 AM	27-5-2023 02:25:10 PM	19-5-2023 11:03:37 AM	25-5-2023 02:18:27 AM		Audit Trail
CL/2023/05/V1/003326	Claim	Damage	GAI VINCENT	Cash	ZND168268979077	No	Force Majeure	Express	Rejected	199.00		4-5-2023 09:59:02 PM		18-5-2023 09:59:02 PM			Audit Trail
CL/2023/05/V1/003325	Claim	Damage	RAFIDAH BINTI ARIFIN BAGI PIHAK ZALIZAM BINTI MOHD NOR	Cash	ZND168269658360				Info Incomplete	33.00		4-5-2023 08:27:14 PM	10-5-2023 09:08:07 AM	18-5-2023 08:27:14 PM			Audit Trail
CL/2023/05/V1/003324	Claim	Damage FreshBox	Lew Tian Chea	Credit Account	ZND168233607288	No	Driver Issue	FreshBox	Pending Responsible Staff Details	200.00	200.00	4-5-2023 08:06:12 PM	26-8-2023 03:05:39 PM	18-5-2023 08:06:12 PM	24-8-2023 03:05:14 AM		Audit Trail
CL/2023/05/V1/003323	Claim	Delay Delivery Premium Parcel	Kzr logistik	Cash	ZND168268649758	No	Hub/Depo/ Station Handling Issue	Premium	Pending Responsible Staff Details	200.00	100.00	4-5-2023 05:46:16 PM	24-6-2023 11:33:13 AM	18-5-2023 05:46:16 PM	22-6-2023 11:19:48 AM		Audit Trail
CL/2023/05/V1/003322	Claim	Lost	SHARON LIM	Credit Account	ZND168124586265	No	Hub/Depo/ Station Handling Issue	Express	Rejected	500.00		4-5-2023 03:40:24 PM		18-5-2023 03:40:24 PM			Audit Trail
CL/2023/05/V1/003321	Claim	Lost	YAMEI	Credit Account	YMMY30339349	No	Hub/Depo/ Station Handling Issue	Express	Rejected	70.00		4-5-2023 11:22:02 AM		18-5-2023 11:22:02 AM			Audit Trail

CL/2023/05/V1/003320	Claim	Lost	YAMEI	Credit Account	YMMY30338806	No	Hub/Depo/Station Handling Issue	Express	Pending Responsible Staff Details	1166.00	200.00	4-5-2023 11:00:32 AM	4-6-2023 08:53:34 AM	18-5-2023 11:00:32 AM			Audit Trail
CL/2023/05/V1/003319	Claim	Damage	SPF HOME DECO SDN BHD	Credit Account	ZND168126760281	No	Force Majeure	Express	Pending Responsible Staff Details	25.00	25.00	3-5-2023 05:34:00 PM	21-5-2023 10:39:32 AM	17-5-2023 05:34:00 PM	19-5-2023 10:19:57 AM		Audit Trail
CL/2023/05/V1/003318	Claim	Lost	Dennie WH	Credit Account	ZND168126135331	No	Hub/Depo/Station Handling Issue	Express	Rejected	873.00		3-5-2023 04:42:41 PM		17-5-2023 04:42:41 PM			Audit Trail
CL/2023/05/V1/003317	Claim	Lost	H STYLE FURNITURE	Credit Account	CND168006354807001	No	Hub/Depo/Station Handling Issue	Express	Rejected	60.00		3-5-2023 02:57:36 PM		17-5-2023 02:57:36 PM			Audit Trail
CL/2023/05/V1/003316	Claim	Damage	Kwong Gin Xin	Credit Account	ZND168234000743				Rejected	600.00		3-5-2023 02:16:07 PM		17-5-2023 02:16:07 PM			Audit Trail
CL/2023/05/V1/003315	Claim	Damage	ASJ Solutions Sdn Bhd	Credit Account	ZND168233483905	No	Force Majeure	Express	Rejected	249.90		3-5-2023 12:34:27 PM		17-5-2023 12:34:27 PM			Audit Trail
CL/2023/05/V1/003314	Claim	Damage	SPF HOME DECO SDN BHD	Credit Account	ZND168233383397	No	Force Majeure	Express	Pending Responsible Staff Details	65.00	65.00	3-5-2023 11:39:27 AM	25-5-2023 08:44:20 AM	17-5-2023 11:39:27 AM	23-5-2023 08:34:01 AM		Audit Trail
CL/2023/05/V1/003313	Claim	Damage	SPF HOME DECO SDN BHD	Credit Account	ZND168233663994	No	Force Majeure	Express	Pending Responsible Staff Details	160.00	160.00	2-5-2023 04:35:25 PM	27-5-2023 06:06:16 PM	16-5-2023 04:35:25 PM	25-5-2023 06:04:23 AM		Audit Trail
CL/2023/05/V1/003312	Claim	Lost	Pan Malaysian Sweep Sdn Bhd	Credit Account	ZND168124881414	No	Hub/Depo/Station Handling Issue	Express	Pending Responsible Staff Details	180.00	180.00	2-5-2023 04:04:27 PM	14-6-2023 03:46:24 PM	16-5-2023 04:04:27 PM	12-6-2023 03:43:25 AM		Audit Trail
CL/2023/05/V1/003311	Claim	Damage FreshBox	Cinly Lai	Credit Account	ZND168233492105	No	Hub/Depo/Station Handling Issue	FreshBox	Rejected	200.00		2-5-2023 04:02:20 PM		16-5-2023 04:02:20 PM			Audit Trail
CL/2023/05/V1/003310	Claim	Damage	PP HOME FURNITURE (M) SDN. BHD.	Credit Account	ZND168125504299	No	Force Majeure	Express	New	399.90		2-5-2023 01:56:59 PM	10-5-2023 03:05:35 PM	16-5-2023 01:56:59 PM			Audit Trail
CL/2023/05/V1/003309	Claim	Damage	SPF HOME DECO SDN BHD	Credit Account	ZND168124880134	No	Force Majeure	Express	Pending Responsible Staff Details	35.00	35.00	2-5-2023 01:39:29 PM	9-6-2023 09:51:55 AM	16-5-2023 01:39:29 PM	7-6-2023 09:40:14 AM		Audit Trail
CL/2023/05/V1/003308	Claim	Lost	LIM KOK SOON	Credit Account	CND168126022525001	No	Hub/Depo/Station Handling Issue	Express	Rejected	270.00		2-5-2023 11:48:59 AM		16-5-2023 11:48:59 AM			Audit Trail

CL/2023/05/V1/003307	Claim	Damage	KOH KENG HIANG	Credit Account	CND168125546800001				Rejected	550.00		2-5-2023 10:23:57 AM		16-5-2023 10:23:57 AM			Audit Trail
CL/2023/04/V2/003305	Appeal	Damage	YAMEI	Credit Account	YMMY30339542	No	Force Majeure	Express	Completed	200.00	200.00	29-4-2023 09:21:05 PM		13-5-2023 09:21:05 PM	18-5-2023 03:55:17 AM	18-5-2023 04:00:07 PM	Audit Trail
CL/2023/04/V2/003303	Appeal	Damage	VARIOUS FURNITURE SDN BHD	Credit Account	ZND168233242854	No	Force Majeure	Express	Completed	200.00	200.00	29-4-2023 10:37:08 AM		13-5-2023 10:37:08 AM	11-5-2023 10:21:22 AM	11-5-2023 10:23:26 AM	Audit Trail
CL/2023/04/V2/003297	Appeal	Lost	George	Cash	ZND168004759864	No	Hub/Depo/ Station Handling Issue	Express	Completed	200.00	200.00	28-4-2023 05:11:23 PM		12-5-2023 05:11:23 PM	24-5-2023 04:16:08 AM	24-5-2023 04:16:28 PM	Audit Trail
CL/2023/04/V2/003296	Appeal	Damage	YAMEI	Credit Account	YMMY30340079	No	Force Majeure	Express	Completed	200.00	200.00	28-4-2023 04:04:39 PM		12-5-2023 04:04:39 PM	18-5-2023 04:00:28 AM	18-5-2023 04:07:43 PM	Audit Trail
CL/2023/04/V2/003295	Appeal	Lost	jacky yong	Credit Account	ZND168122345284	No	Hub/Depo/ Station Handling Issue	Express	Info Incomplete	200.00		28-4-2023 11:36:08 AM		12-5-2023 11:36:08 AM	13-7-2023 04:21:18 AM		Audit Trail
CL/2023/04/V2/003252	Appeal	Delay Delivery Premium Parcel	FARAH WAHIDAH BINTI MOHD YUSOFF	Cash	ZND168124136798	No	Hub/Depo/ Station Handling Issue	Premium	Completed	100.00	100.00	17-4-2023 08:28:15 AM		1-5-2023 08:28:15 AM	23-8-2023 05:43:27 AM	23-8-2023 05:43:48 PM	Audit Trail
CL/2023/04/V2/003245	Appeal	Short Piece	Yamei	Credit Account	YMMY30333992	No	Hub/Depo/ Station Handling Issue	Express	Completed	200.00	200.00	14-4-2023 03:47:09 PM		28-4-2023 03:47:09 PM	8-6-2023 03:59:18 AM	8-6-2023 04:02:16 PM	Audit Trail
CL/2023/04/V2/003237	Appeal	Lost	LIM CHEE LEONG	Credit Account	ZND168004833847	No	Hub/Depo/ Station Handling Issue	Express	Completed	68.00	68.00	13-4-2023 04:22:46 PM		27-4-2023 04:22:46 PM	9-6-2023 10:40:10 AM	9-6-2023 10:40:29 AM	Audit Trail
CL/2023/04/V2/003192	Appeal	Damage	Achieva Technology Sdn Bhd	Credit Account	ZND168005178435	No	Force Majeure	Express	Completed	200.00	200.00	7-4-2023 04:27:15 PM		21-4-2023 04:27:15 PM	12-5-2023 06:01:51 AM	12-5-2023 06:12:04 PM	Audit Trail
CL/2023/04/V2/003182	Appeal	Damage	YAMEI	Credit Account	YMMY30338106	No	Force Majeure	Express	Completed	163.00	163.00	6-4-2023 03:58:13 PM		20-4-2023 03:58:13 PM	18-5-2023 04:09:32 AM	18-5-2023 04:11:13 PM	Audit Trail
CL/2023/04/V2/003168	Appeal	Lost	IAU CHO HIOK @ TEOW CHO HIOK	Cash	ZND168002701247	No	Hub/Depo/ Station Handling Issue	Express	Completed	200.00	200.00	3-4-2023 01:56:48 PM		17-4-2023 01:56:48 PM	19-4-2023 05:06:05 AM	19-4-2023 05:06:16 PM	Audit Trail
CL/2023/04/V2/003162	Appeal	Damage	CHOME FURNITURE	Credit Account	ZND167981309574	No	Hub/Depo/ Station Handling Issue	Express	Completed	200.00	200.00	1-4-2023 01:58:03 PM		15-4-2023 01:58:03 PM	9-5-2023 04:18:48 AM	9-5-2023 04:22:45 PM	Audit Trail

CL/2023/04/V2/003161	Appeal	Damage	CHOME FURNITURE	Credit Account	CND167981028611001	No	Hub/Depo/ Station Handling Issue	Express	Completed	200.00	200.00	1-4-2023 01:51:17 PM		15-4-2023 01:51:17 PM	10-5-2023 10:38:24 AM	10-5-2023 10:38:41 AM	Audit Trail
CL/2023/04/V1/003306	Claim	Damage	CM Wan	Credit Account	ZND168234598967	No	Force Majeure	Express	Pending Responsible Staff Details	375.73	200.00	30-4-2023 10:12:30 PM	26-5-2023 04:44:16 PM	14-5-2023 10:12:30 PM	24-5-2023 04:41:22 AM		Audit Trail
CL/2023/04/V1/003305	Claim	Damage	YAMEI	Credit Account	YMMY30339542	No	Force Majeure	Express	Pending Responsible Staff Details	658.00	200.00	29-4-2023 09:21:05 PM	20-5-2023 04:00:06 PM	13-5-2023 09:21:05 PM			Audit Trail
CL/2023/04/V1/003304	Claim	Damage	SASA Wetex Parade Muar	Credit Account	ZND168234035332	No	Force Majeure	Express	Rejected	230.00		29-4-2023 11:33:27 AM		13-5-2023 11:33:27 AM			Audit Trail
CL/2023/04/V1/003303	Claim	Damage	VARIOUS FURNITURE SDN BHD	Credit Account	ZND168233242854	No	Force Majeure	Express	Pending Responsible Staff Details	200.00	200.00	29-4-2023 10:37:08 AM	13-5-2023 10:23:26 AM	13-5-2023 10:37:08 AM			Audit Trail
CL/2023/04/V1/003302	Claim	Damage	HJ EXPRESS	Credit Account	ZND168233207860	No	Force Majeure	Express	Rejected	360.00		28-4-2023 09:30:04 PM		12-5-2023 09:30:04 PM			Audit Trail
CL/2023/04/V1/003301	Claim	Damage	SPF HOME DECO SDN BHD	Credit Account	ZND168008369779	No	Force Majeure	Express	Pending Responsible Staff Details	40.00	40.00	28-4-2023 06:25:34 PM	9-6-2023 09:55:53 AM	12-5-2023 06:25:34 PM	7-6-2023 09:44:27 AM		Audit Trail
CL/2023/04/V1/003300	Claim	Damage	SPF HOME DECO SDN BHD	Credit Account	ZND168126760250	No	Force Majeure	Express	Rejected	35.00		28-4-2023 06:11:08 PM		12-5-2023 06:11:08 PM			Audit Trail
CL/2023/04/V1/003299	Claim	Damage	Achieva Technology Sdn Bhd	Credit Account	ZND168233845499	No	Hub/Depo/ Station Handling Issue	Express	Pending Responsible Staff Details	2777.00	200.00	28-4-2023 06:05:07 PM	28-5-2023 04:16:30 PM	12-5-2023 06:05:07 PM	26-5-2023 04:11:10 AM		Audit Trail
CL/2023/04/V1/003298	Claim	Damage	PENI CONCEPT STORE	Credit Account	ZND168126657857	No	Hub/Depo/ Station Handling Issue	Express	Pending Responsible Staff Details	21.80	21.80	28-4-2023 05:33:32 PM	3-6-2023 05:13:43 PM	12-5-2023 05:33:32 PM	1-6-2023 05:11:00 AM		Audit Trail
CL/2023/04/V1/003297	Claim	Lost	George	Cash	ZND168004759864	No	Hub/Depo/ Station Handling Issue	Express	Rejected	200.00	200.00	28-4-2023 05:11:23 PM		12-5-2023 05:11:23 PM	24-5-2023 04:53:06 AM		Audit Trail
CL/2023/04/V1/003296	Claim	Damage	YAMEI	Credit Account	YMMY30340079	No	Force Majeure	Express	Pending Responsible Staff Details	746.00	200.00	28-4-2023 04:04:39 PM	20-5-2023 04:12:57 PM	12-5-2023 04:04:39 PM	18-5-2023 04:11:37 AM		Audit Trail
CL/2023/04/V1/003295	Claim	Lost	jacky yong	Credit Account	ZND168122345284	No	Hub/Depo/ Station Handling Issue	Express	Completed	200.00		28-4-2023 11:36:08 AM		12-5-2023 11:36:08 AM	13-7-2023 04:17:31 AM	31-7-2023 08:36:09 PM	Audit Trail

CL/2023/04/V1/003294	Claim	Damage FreshBox	Syahirah aqilah binti ahmad rizal	Credit Account	ZND168233445347	No	Logistic IT System Issue	FreshBox	Pending Responsible Staff Details	94.00	94.00	28-4-2023 09:40:55 AM	25-8-2023 04:50:40 PM	12-5-2023 09:40:55 AM	23-8-2023 04:48:29 AM		Audit Trail
CL/2023/04/V1/003293	Claim	Delay Delivery Premium Parcel	Teh Yee Chu	Credit Account	ZND168127102615	No	Hub/Depo/ Station Handling Issue	Premium	Info Incomplete	19.10		28-4-2023 03:06:46 AM		12-5-2023 03:06:46 AM	30-8-2023 09:45:06 AM		Audit Trail
CL/2023/04/V1/003292	Claim	Damage FreshBox	Cinly Lai	Credit Account	ZND168233492105	No	Force Majeure	FreshBox	Rejected	200.00		27-4-2023 01:10:40 PM		11-5-2023 01:10:40 PM			Audit Trail
CL/2023/04/V1/003291	Claim	Lost	Ling Nature	Credit Account	ZND168125832262	No	Hub/Depo/ Station Handling Issue	Express	Rejected	356.00		27-4-2023 09:50:12 AM		11-5-2023 09:50:12 AM			Audit Trail
CL/2023/04/V1/003290	Claim	Damage	HJ EXPRESS	Credit Account	ZND168126146047	No	Force Majeure	Express	Rejected	164.00		26-4-2023 05:46:51 PM		10-5-2023 05:46:51 PM			Audit Trail
CL/2023/04/V1/003289	Claim	Damage	CM Wan	Credit Account	ZND168126719845	No	Force Majeure	Express	Pending Responsible Staff Details	288.00	200.00	26-4-2023 04:48:22 PM	14-6-2023 03:37:34 PM	10-5-2023 04:48:22 PM	12-6-2023 03:35:14 AM		Audit Trail
CL/2023/04/V1/003288	Claim	Delay Delivery Premium Parcel	YFS MS.WONG	Credit Account	ZND168124821571	No	Hub/Depo/ Station Handling Issue	Express	Pending Responsible Staff Details	50.00	50.00	26-4-2023 12:07:55 AM	21-5-2023 10:25:14 AM	10-5-2023 12:07:55 AM	19-5-2023 10:20:19 AM		Audit Trail
CL/2023/04/V1/003287	Claim	Missing Content	Veness Chong	Credit Account	HTG1681876418519	No	Hub/Depo/ Station Handling Issue	Express	Rejected	228.00		25-4-2023 02:55:11 PM		9-5-2023 02:55:11 PM			Audit Trail
CL/2023/04/V1/003286	Claim	Lost	KETO S/B	Credit Account	ZND168005199379	No	Hub/Depo/ Station Handling Issue	Express	Pending Responsible Staff Details	147.00	147.00	25-4-2023 02:54:51 PM	19-7-2023 12:19:14 PM	9-5-2023 02:54:51 PM	17-7-2023 12:05:07 PM		Audit Trail
CL/2023/04/V1/003285	Claim	Lost	ang swee eng	Credit Account	168006087057				Rejected	3000.00		25-4-2023 11:30:39 AM		9-5-2023 11:30:39 AM			Audit Trail
CL/2023/04/V1/003284	Claim	Delay Delivery Premium Parcel	yunny	Credit Account	ZND168125541683	No	Hub/Depo/ Station Handling Issue	Premium	Rejected	0.00		25-4-2023 11:04:21 AM		9-5-2023 11:04:21 AM			Audit Trail
CL/2023/04/V1/003283	Claim	Damage	SPF HOME DECO SDN BHD	Credit Account	ZND168122681207	No	Force Majeure	Express	Pending Responsible Staff Details	60.00	60.00	24-4-2023 05:04:22 PM	6-8-2023 12:00:05 PM	8-5-2023 05:04:22 PM	4-8-2023 11:57:51 AM		Audit Trail
CL/2023/04/V1/003282	Claim	Lost	DOLOPLUS JTE249 C/O HAJAR AZMIRA - TM	Cash	ZND168123080351	No	Hub/Depo/ Station Handling Issue	FreshBox	Rejected	200.00		21-4-2023 11:40:26 AM		5-5-2023 11:40:26 AM			Audit Trail

CL/2023/04/V1/003281	Claim	Damage	HJ EXPRESS	Credit Account	ZND168123842775	No	Force Majeure	Express	Pending Responsible Staff Details	200.00	200.00	20-4-2023 08:51:24 PM	21-5-2023 10:29:41 AM	4-5-2023 08:51:24 PM	19-5-2023 10:26:42 AM		Audit Trail
CL/2023/04/V1/003280	Claim	Damage	FUNMESJIA ENTERPRISE	Credit Account	ZND168123527320	No	Hub/Depo/ Station Handling Issue	Express	Pending Responsible Staff Details	198.00	198.00	20-4-2023 05:00:31 PM	21-5-2023 10:35:14 AM	4-5-2023 05:00:31 PM	19-5-2023 10:31:24 AM		Audit Trail
CL/2023/04/V1/003279	Claim	Lost	ACER SALES AND SERVICES SDN BHD	Credit Account	SMSO23007603-0000	No	Hub/Depo/ Station Handling Issue	Express	Pending Responsible Staff Details	1840.00	1840.00	20-4-2023 04:28:12 PM	23-8-2023 04:41:43 PM	4-5-2023 04:28:12 PM	21-8-2023 04:34:08 AM		Audit Trail
CL/2023/04/V1/003278	Claim	Damage	Marszura bte Abu Bakar	Credit Account	ZND168124124917	No	Force Majeure	Express	Rejected	77.90		20-4-2023 08:00:17 AM		4-5-2023 08:00:17 AM			Audit Trail
CL/2023/04/V1/003277	Claim	Damage	WFURNITURE	Credit Account	ZND168008532081				Rejected	365.00		19-4-2023 07:44:12 PM		3-5-2023 07:44:12 PM			Audit Trail
CL/2023/04/V1/003276	Claim	Damage	Vedourstyle	Credit Account	ZND168124240242	No	Hub/Depo/ Station Handling Issue	Express	Rejected	347.00		19-4-2023 07:20:15 PM		3-5-2023 07:20:15 PM			Audit Trail
CL/2023/04/V1/003275	Claim	Damage	SPF HOME DECO SDN BHD	Credit Account	ZND168008146714	No	Force Majeure	Express	Pending Responsible Staff Details	30.00	30.00	19-4-2023 04:25:18 PM	21-5-2023 10:41:30 AM	3-5-2023 04:25:18 PM	19-5-2023 10:35:21 AM		Audit Trail
CL/2023/04/V1/003274	Claim	Damage	SPF HOME DECO SDN BHD	Credit Account	ZND168008370980	No	Force Majeure	Express	Pending Responsible Staff Details	29.00	29.00	19-4-2023 04:19:00 PM	21-5-2023 10:43:54 AM	3-5-2023 04:19:00 PM	19-5-2023 10:35:44 AM		Audit Trail
CL/2023/04/V1/003273	Claim	Damage	NANG HIN MEDICAL SDN BHD	Credit Account	ZND168125755387	No	Force Majeure	Express	Rejected	25.60		19-4-2023 03:26:26 PM		3-5-2023 03:26:26 PM			Audit Trail
CL/2023/04/V1/003272	Claim	Damage FreshBox	KEIRA CHEOK	Credit Account	ZND168124461364	No	Force Majeure	Express	Rejected	192.00		19-4-2023 02:46:14 PM		3-5-2023 02:46:14 PM			Audit Trail
CL/2023/04/V1/003271	Claim	Damage	Kai Xiang Yeo	Credit Account	ZND168124326151	No	Force Majeure	Express	Pending Responsible Staff Details	550.00	200.00	19-4-2023 01:27:16 PM	17-5-2023 11:32:37 AM	3-5-2023 01:27:16 PM	15-5-2023 11:09:25 AM		Audit Trail
CL/2023/04/V1/003270	Claim	Damage	Jenny Sin	Credit Account	ZND168123240854				Rejected	200.00		19-4-2023 10:44:55 AM		3-5-2023 10:44:55 AM			Audit Trail
CL/2023/04/V1/003269	Claim	Delay Delivery Premium Parcel	Lim Yen Hong	Credit Account	ZND168123831021	No	Hub/Depo/ Station Handling Issue	Premium	Rejected	100.00		19-4-2023 09:44:38 AM		3-5-2023 09:44:38 AM			Audit Trail
CL/2023/04/V1/003268	Claim	Lost	chan kai xin	Credit Account	ZND168004620171	No	Driver Issue	Express	Rejected	75.50		18-4-2023 07:26:41 PM		2-5-2023 07:26:41 PM			Audit Trail

CL/2023/04/V1/003267	Claim	Lost	GUSO SDN BHD	Credit Account	ZND168006510760	No	Hub/Depo/ Station Handling Issue	Express	Rejected	200.00		18-4-2023 06:03:52 PM		2-5-2023 06:03:52 PM			Audit Trail
CL/2023/04/V1/003266	Claim	Damage	Tan Leng Leng	Credit Account	ZND168124773085				Rejected	0.00		18-4-2023 04:54:56 PM		2-5-2023 04:54:56 PM			Audit Trail
CL/2023/04/V1/003265	Claim	Lost	KFK MULTI SUPPLIES & TRADING	Cash	ZND168005342614	No	Hub/Depo/ Station Handling Issue	Express	Pending Responsible Staff Details	126.00	126.00	18-4-2023 04:40:27 PM	16-8-2023 11:03:54 AM	2-5-2023 04:40:27 PM	14-8-2023 11:01:10 AM		Audit Trail
CL/2023/04/V1/003264	Claim	Damage	KAMARUDIN ABDUL RAHMAN	Credit Account	ZND168007351508	No	Hub/Depo/ Station Handling Issue	Express	Rejected	250.00		18-4-2023 02:33:28 PM		2-5-2023 02:33:28 PM			Audit Trail
CL/2023/04/V1/003263	Claim	Delay Delivery Premium Parcel	LAU KIM POO	Cash	SKY802128	No	Misrouted Issue	Premium	Rejected	150.00		18-4-2023 02:00:22 PM		2-5-2023 02:00:22 PM			Audit Trail
CL/2023/04/V1/003262	Claim	Damage	SPF HOME DECO SDN BHD	Credit Account	ZND168122527659	No	Force Majeure	Express	Pending Responsible Staff Details	25.00	25.00	17-4-2023 06:38:13 PM	17-5-2023 09:43:35 AM	1-5-2023 06:38:13 PM	15-5-2023 09:36:29 AM		Audit Trail
CL/2023/04/V1/003261	Claim	Damage	SPF HOME DECO SDN BHD	Credit Account	ZND168003092252	No	Force Majeure	Express	Pending Responsible Staff Details	30.00	30.00	17-4-2023 06:26:07 PM	17-5-2023 11:09:15 AM	1-5-2023 06:26:07 PM	15-5-2023 11:05:44 AM		Audit Trail
CL/2023/04/V1/003260	Claim	Damage	Yee Yue Fah	Credit Account	CND168123597378001	No	Hub/Depo/ Station Handling Issue	Express	Rejected	146.00		17-4-2023 04:16:00 PM		1-5-2023 04:16:00 PM			Audit Trail
CL/2023/04/V1/003259	Claim	Damage	YIM SHEN HAO	Credit Account	ZND168123597378	No	Hub/Depo/ Station Handling Issue	Express	Pending Responsible Staff Details	140.00	140.00	17-4-2023 03:12:46 PM	25-5-2023 08:40:35 AM	1-5-2023 03:12:46 PM	23-5-2023 08:34:11 AM		Audit Trail
CL/2023/04/V1/003258	Claim	Lost	PING AN KUAIDI ENTERPRISE	Credit Account	CYD2020853557K001	No	Hub/Depo/ Station Handling Issue	Express	Pending Responsible Staff Details	2573.00	200.00	17-4-2023 01:45:46 PM	17-5-2023 09:40:48 AM	1-5-2023 01:45:46 PM	15-5-2023 09:36:34 AM		Audit Trail
CL/2023/04/V1/003257	Claim	Lost	MMAG DIGITAL SDN BHD	Credit Account	ZND168006612204	No	Hub/Depo/ Station Handling Issue	Express	Pending Responsible Staff Details	50.00	50.00	17-4-2023 12:00:58 PM	23-5-2023 01:33:11 PM	1-5-2023 12:00:58 PM	21-5-2023 01:27:03 AM		Audit Trail
CL/2023/04/V1/003256	Claim	Damage	MMAG DIGITAL SDN BHD C/O WAREHOUSE	Credit Account	ZND167817330031	No	Force Majeure	Express	Pending Responsible Staff Details	2899.00	200.00	17-4-2023 11:13:30 AM	23-5-2023 01:39:10 PM	1-5-2023 11:13:30 AM	21-5-2023 01:33:20 AM		Audit Trail

CL/2023/04/V1/003255	Claim	Damage	NG WEN YEN	Credit Account	ZND168122719948	No	Force Majeure	Express	Rejected	964.00		17-4-2023 10:35:58 AM		1-5-2023 10:35:58 AM			Audit Trail
CL/2023/04/V1/003254	Claim	Lost	MMATRIX	Credit Account	ZND167840776127	No	Hub/Depo/ Station Handling Issue	Express	Rejected	10.00		17-4-2023 09:11:59 AM		1-5-2023 09:11:59 AM			Audit Trail
CL/2023/04/V1/003253	Claim	Lost	MMATRIX	Credit Account	ZND168002977239	No	Hub/Depo/ Station Handling Issue	Express	Rejected	10.00		17-4-2023 09:08:18 AM		1-5-2023 09:08:18 AM			Audit Trail
CL/2023/04/V1/003252	Claim	Delay Delivery Premium Parcel	FARAH WAHIDAH BINTI MOHD YUSOFF	Cash	ZND168124136798	No	Hub/Depo/ Station Handling Issue	Premium	Pending Responsible Staff Details	100.00	100.00	17-4-2023 08:28:15 AM	25-6-2023 09:33:14 AM	1-5-2023 08:28:15 AM	23-6-2023 09:31:28 AM		Audit Trail
CL/2023/04/V1/003251	Claim	Damage	CM wan	Credit Account	CND168007936170001	No	Hub/Depo/ Station Handling Issue	Express	Pending Responsible Staff Details	817.44	200.00	16-4-2023 12:23:02 PM	14-6-2023 04:12:19 PM	30-4-2023 12:23:02 PM	12-6-2023 03:57:26 AM		Audit Trail
CL/2023/04/V1/003250	Claim	Damage	CM Wan	Credit Account	ZND168007936170	No	Force Majeure	Express	Pending Responsible Staff Details	485.44	200.00	16-4-2023 12:18:38 PM	14-6-2023 04:15:32 PM	30-4-2023 12:18:38 PM	12-6-2023 04:12:39 AM		Audit Trail
CL/2023/04/V1/003249	Claim	Damage	JOHNY ANAK BULANG	Credit Account	ZND167981335221				Rejected	2600.00		14-4-2023 05:28:56 PM		28-4-2023 05:28:56 PM			Audit Trail
CL/2023/04/V1/003248	Claim	Damage	SPF HOME DECO SDN BHD	Credit Account	ZND168008369441	No	Force Majeure	Express	Pending Responsible Staff Details	169.00	169.00	14-4-2023 05:28:03 PM	21-5-2023 10:50:32 AM	28-4-2023 05:28:03 PM	19-5-2023 10:35:48 AM		Audit Trail
CL/2023/04/V1/003247	Claim	Damage	SPF HOME DECO SDN BHD	Credit Account	ZND168001418979	No	Force Majeure	Express	Pending Responsible Staff Details	15.00	15.00	14-4-2023 04:34:17 PM	17-5-2023 09:46:16 AM	28-4-2023 04:34:17 PM	15-5-2023 09:36:40 AM		Audit Trail
CL/2023/04/V1/003246	Claim	Lost	MMATRIX SDN BHD	Credit Account	ZND168004534010	No	Hub/Depo/ Station Handling Issue	Express	Pending Responsible Staff Details	1858.00	200.00	14-4-2023 04:30:22 PM	11-6-2023 09:15:01 AM	28-4-2023 04:30:22 PM	9-6-2023 09:14:36 AM		Audit Trail
CL/2023/04/V1/003245	Claim	Short Piece	Yamei	Credit Account	YMMY30333992	No	Hub/Depo/ Station Handling Issue	Express	Pending Responsible Staff Details	1122.00	200.00	14-4-2023 03:47:09 PM	10-6-2023 04:02:14 PM	28-4-2023 03:47:09 PM			Audit Trail
CL/2023/04/V1/003244	Claim	Lost	JIAXUAN	Credit Account	350000579873				Rejected	0.00		14-4-2023 10:13:03 AM		28-4-2023 10:13:03 AM			Audit Trail
CL/2023/04/V1/003243	Claim	Lost	WONG CHEE KIN	Credit Account	350000580067				Rejected	992.00		14-4-2023 10:03:56 AM		28-4-2023 10:03:56 AM			Audit Trail

CL/2023/04/V1/003242	Claim	Damage	Goh Ah Saai	Credit Account	ZND168005238146				Rejected	310.00		13-4-2023 10:59:03 PM		27-4-2023 10:59:03 PM			Audit Trail
CL/2023/04/V1/003241	Claim	Damage	Jo Decor Furniture	Credit Account	ZND168006731004	No	Force Majeure	Express	Pending Responsible Staff Details	608.80	200.00	13-4-2023 10:09:15 PM	8-6-2023 11:21:14 AM	27-4-2023 10:09:15 PM	6-6-2023 10:55:08 AM		Audit Trail
CL/2023/04/V1/003240	Claim	Damage	李洪妹	Credit Account	ZIN168002651221				Rejected	488.00		13-4-2023 06:23:00 PM		27-4-2023 06:23:00 PM			Audit Trail
CL/2023/04/V1/003239	Claim	Lost	Safe Reach	Credit Account	ZND1680597551347				Rejected	40.00		13-4-2023 06:01:47 PM		27-4-2023 06:01:47 PM			Audit Trail
CL/2023/04/V1/003238	Claim	Damage	TIEN WYE LONGG	Credit Account	ZND168004174193	No	Hub/Depo/ Station Handling Issue	Express	Pending Responsible Staff Details	0.00	200.00	13-4-2023 05:31:25 PM	28-4-2023 05:09:39 PM	27-4-2023 05:31:25 PM	26-4-2023 05:05:32 AM		Audit Trail
CL/2023/04/V1/003237	Claim	Lost	LIM CHEE LEONG	Credit Account	ZND168004833847	No	Hub/Depo/ Station Handling Issue	Express	Pending Responsible Staff Details	68.00	68.00	13-4-2023 04:22:46 PM	11-6-2023 10:38:24 AM	27-4-2023 04:22:46 PM	9-6-2023 09:42:19 AM		Audit Trail
CL/2023/04/V1/003236	Claim	Lost	MMATRIX	Credit Account	ZND167840779395				Rejected	10.00		13-4-2023 04:06:38 PM		27-4-2023 04:06:38 PM			Audit Trail
CL/2023/04/V1/003235	Claim	Damage	JESSIE ONG	Credit Account	ZND168007578967				Rejected	0.00		13-4-2023 03:52:05 PM		27-4-2023 03:52:05 PM			Audit Trail
CL/2023/04/V1/003234	Claim	Damage	Ms. Wendy	Credit Account	ZND168008010541	No	Force Majeure	Express	Pending Responsible Staff Details	289.00	200.00	13-4-2023 03:27:45 PM	23-5-2023 01:56:42 PM	27-4-2023 03:27:45 PM	21-5-2023 01:39:33 AM		Audit Trail
CL/2023/04/V1/003233	Claim	Damage	CM Wan	Credit Account	ZND168007238458	No	Force Majeure	Express	Pending Responsible Staff Details	275.72	200.00	12-4-2023 09:18:28 PM	14-6-2023 03:27:18 PM	26-4-2023 09:18:28 PM	12-6-2023 03:05:08 AM		Audit Trail
CL/2023/04/V1/003232	Claim	Damage	CM Wan	Credit Account	ZND168005992659	No	Force Majeure	Express	Pending Responsible Staff Details	178.72	178.72	12-4-2023 09:13:53 PM	5-7-2023 02:32:13 PM	26-4-2023 09:13:53 PM	3-7-2023 02:27:50 AM		Audit Trail
CL/2023/04/V1/003231	Claim	Damage	CM wan	Credit Account	ZND168007237628	No	Force Majeure	Express	Pending Responsible Staff Details	157.17	157.17	12-4-2023 04:36:38 PM	26-5-2023 04:40:40 PM	26-4-2023 04:36:38 PM	24-5-2023 04:36:22 AM		Audit Trail
CL/2023/04/V1/003230	Claim	Damage	Ms. Wendy Kew Hong Gin	Credit Account	ZND168008010541				Rejected	289.00		12-4-2023 03:28:13 PM		26-4-2023 03:28:13 PM			Audit Trail
CL/2023/04/V1/003229	Claim	Damage	Domica Furniture E-Commerce Sdn Bhd	Credit Account	ZND168007267519	No	Force Majeure	Express	Rejected	50.00		12-4-2023 02:45:10 PM		26-4-2023 02:45:10 PM			Audit Trail

CL/2023/04/V1/003228	Claim	Damage	Domica Furniture E-Commerce Sdn Bhd	Credit Account	ZND168003696085	No	Hub/Depo/Station Handling Issue	Express	Pending Responsible Staff Details	40.00	40.00	12-4-2023 02:37:47 PM	23-5-2023 02:01:05 PM	26-4-2023 02:37:47 PM	21-5-2023 01:57:10 AM		Audit Trail
CL/2023/04/V1/003227	Claim	Damage	KESHOR	Credit Account	ZND168007932349	No	Hub/Depo/Station Handling Issue	Express	Pending Responsible Staff Details	286.00	200.00	12-4-2023 02:19:54 PM	26-4-2023 03:36:08 PM	26-4-2023 02:19:54 PM	24-4-2023 03:31:06 AM		Audit Trail
CL/2023/04/V1/003226	Claim	Damage	MR KHING HUN KOOI	Credit Account	ZND168007932370	No	Hub/Depo/Station Handling Issue	Express	Pending Responsible Staff Details	107.64	107.64	12-4-2023 01:57:23 PM	26-4-2023 03:42:16 PM	26-4-2023 01:57:23 PM	24-4-2023 03:37:32 AM		Audit Trail
CL/2023/04/V1/003225	Claim	Damage	AIK HOE	Credit Account	ZND168003177454	No	Force Majeure	Express	Rejected	250.00		12-4-2023 11:49:28 AM		26-4-2023 11:49:28 AM			Audit Trail
CL/2023/04/V1/003224	Claim	Damage	CM Wan	Credit Account	ZND168005982544	No	Force Majeure	Express	Pending Responsible Staff Details	158.72	158.72	12-4-2023 11:22:19 AM	13-5-2023 03:17:02 PM	26-4-2023 11:22:19 AM	11-5-2023 03:16:42 AM		Audit Trail
CL/2023/04/V1/003223	Claim	Damage	Umifarah Liyana	Credit Account	ZND168007286312				Rejected	0.00		12-4-2023 09:37:41 AM		26-4-2023 09:37:41 AM			Audit Trail
CL/2023/04/V1/003222	Claim	Damage	Vedourstyle	Credit Account	ZND168004155161	No	Force Majeure	Express	Rejected	387.00		11-4-2023 09:26:32 PM		25-4-2023 09:26:32 PM			Audit Trail
CL/2023/04/V1/003221	Claim	Damage	HJ EXPRESS	Credit Account	ZND168007162418				Rejected	70.00		11-4-2023 09:25:28 PM		25-4-2023 09:25:28 PM			Audit Trail
CL/2023/04/V1/003220	Claim	Damage	MELANIE CHARLOT YONG	Credit Account	ZND168006309586	No	Force Majeure	Express	Pending Responsible Staff Details	726.80	200.00	11-4-2023 05:51:31 PM	28-4-2023 05:01:10 PM	25-4-2023 05:51:31 PM	26-4-2023 04:52:11 AM		Audit Trail
CL/2023/04/V1/003219	Claim	Missing Content	YAMEI	Credit Account	YMMY30337874				Rejected	142.00		11-4-2023 04:13:15 PM		25-4-2023 04:13:15 PM			Audit Trail
CL/2023/04/V1/003218	Claim	Delay Delivery Premium Parcel	SHIN HUP HING MOTOR(SEBERANG PRAI)SDN BHD	Credit Account	ZND168006231412	No	Hub/Depo/Station Handling Issue	Express	Rejected	100.00		11-4-2023 03:14:25 PM		25-4-2023 03:14:25 PM			Audit Trail
CL/2023/04/V1/003217	Claim	Damage	SPF HOME DECO SDN BHD	Credit Account	ZND168004363559	No	Force Majeure	Express	Pending Responsible Staff Details	40.00	40.00	11-4-2023 02:52:10 PM	21-5-2023 10:55:27 AM	25-4-2023 02:52:10 PM	19-5-2023 10:50:42 AM		Audit Trail
CL/2023/04/V1/003216	Claim	Damage	PACKNPOST2U SDN BHD	Credit Account	900900477724	No	Force Majeure	Express	Pending Responsible Staff Details	500.00	200.00	11-4-2023 09:47:26 AM	6-5-2023 04:55:07 PM	25-4-2023 09:47:26 AM	4-5-2023 04:49:05 AM		Audit Trail

CL/2023/04/V1/003215	Claim	Damage	Goh Ah Saai	Credit Account	ZND168005238146				Rejected	310.00		10-4-2023 06:48:16 PM		24-4-2023 06:48:16 PM			Audit Trail
CL/2023/04/V1/003214	Claim	Lost	SAFE RACH INT' L LOGISTICS CO., LTD.	Credit Account	ZND1678762129914				Rejected	0.00		10-4-2023 05:51:57 PM		24-4-2023 05:51:57 PM			Audit Trail
CL/2023/04/V1/003213	Claim	Lost	SPF HOME DECO SDN BHD	Credit Account	ZND168001955825	No	Hub/Depo/ Station Handling Issue	Express	Pending Responsible Staff Details	200.00	200.00	10-4-2023 05:45:43 PM	21-5-2023 11:00:06 AM	24-4-2023 05:45:43 PM	19-5-2023 10:56:45 AM		Audit Trail
CL/2023/04/V1/003212	Claim	Damage	SPF HOME DECO SDN BHD	Credit Account	ZND168005110022	No	Force Majeure	Express	Pending Responsible Staff Details	200.00	200.00	10-4-2023 05:39:16 PM	26-4-2023 03:50:30 PM	24-4-2023 05:39:16 PM	24-4-2023 03:45:28 AM		Audit Trail
CL/2023/04/V1/003211	Claim	Delay Delivery Premium Parcel	NANG HIN MEDICAL SDN BHD	Credit Account	ZND168006386808	No	Packaging Problem (Sender)	Premium	Rejected	100.00		10-4-2023 05:31:29 PM		24-4-2023 05:31:29 PM			Audit Trail
CL/2023/04/V1/003210	Claim	Lost	SPF HOME DECO SDN BHD	Credit Account	ZND167842860879	No	Hub/Depo/ Station Handling Issue	Express	Pending Responsible Staff Details	200.00	200.00	10-4-2023 05:07:16 PM	26-4-2023 04:00:13 PM	24-4-2023 05:07:16 PM	24-4-2023 03:53:09 AM		Audit Trail
CL/2023/04/V1/003209	Claim	Damage	Anna	Credit Account	ZND168006450004	No	Hub/Depo/ Station Handling Issue	FreshBox	Rejected	124.00		10-4-2023 04:58:03 PM		24-4-2023 04:58:03 PM			Audit Trail
CL/2023/04/V1/003208	Claim	Damage	Nur Farah Nadhirah Binti Azizuddin	Credit Account	ZND168005325945				Rejected	420.00		10-4-2023 02:29:10 PM		24-4-2023 02:29:10 PM			Audit Trail
CL/2023/04/V1/003207	Claim	Lost	MMAG DIGITAL SDN BHD	Credit Account	ZND167580102668	No	Hub/Depo/ Station Handling Issue	Express	Pending Responsible Staff Details	50.00	50.00	10-4-2023 01:20:49 PM	21-6-2023 04:45:40 PM	24-4-2023 01:20:49 PM	19-6-2023 04:42:04 AM		Audit Trail
CL/2023/04/V1/003206	Claim	Damage	MMATRIX SDN BHD	Credit Account	ZND168002900800	No	Force Majeure	Express	Pending Responsible Staff Details	3798.00	200.00	10-4-2023 12:13:32 PM	23-5-2023 02:15:26 PM	24-4-2023 12:13:32 PM	21-5-2023 02:01:30 AM		Audit Trail
CL/2023/04/V1/003205	Claim	Damage	MMATRIX SDN BHD	Credit Account	ZND168002900800				Rejected	2499.00		10-4-2023 11:49:18 AM		24-4-2023 11:49:18 AM			Audit Trail
CL/2023/04/V1/003204	Claim	Lost	TAN SENG SIONG	Credit Account	ZND167250788871				Rejected	150.00		10-4-2023 11:26:10 AM		24-4-2023 11:26:10 AM			Audit Trail
CL/2023/04/V1/003203	Claim	Damage FreshBox	AIK HOE	Credit Account	ZND168004338755	No	Packaging Problem (Sender)	Express	Rejected	250.00		9-4-2023 05:05:59 PM		23-4-2023 05:05:59 PM			Audit Trail

CL/2023/04/V1/003202	Claim	Damage	CM wan	Credit Account	ZND168004838101	No	Force Majeure	Express	Pending Responsible Staff Details	158.72	158.72	9-4-2023 12:16:13 PM	13-5-2023 03:20:44 PM	23-4-2023 12:16:13 PM	11-5-2023 03:17:32 AM		Audit Trail
CL/2023/04/V1/003201	Claim	Damage	Tan Ziheng	Credit Account	ZND168002533725				Rejected	799.00		9-4-2023 11:14:46 AM		23-4-2023 11:14:46 AM			Audit Trail
CL/2023/04/V1/003200	Claim	Damage	DEAN	Credit Account	ZND168004940910				Rejected	989.00		8-4-2023 01:03:15 PM		22-4-2023 01:03:15 PM			Audit Trail
CL/2023/04/V1/003199	Claim	Damage	Azizul Hakim Bin Othman (Post Centre Alor Setar)	Cash	ZND168005352217	No	Force Majeure	Express	Rejected	285.00		8-4-2023 11:55:08 AM		22-4-2023 11:55:08 AM			Audit Trail
CL/2023/04/V1/003198	Claim	Damage	NELLY ISFANDY BIN MOHD SAID	Credit Account	ZND168005158086	No	Force Majeure	Express	Pending Responsible Staff Details	458.00	200.00	8-4-2023 10:23:02 AM	28-5-2023 09:42:58 AM	22-4-2023 10:23:02 AM	26-5-2023 09:41:31 AM		Audit Trail
CL/2023/04/V1/003197	Claim	Damage	CM Wan	Credit Account	ZND168003540128	No	Force Majeure	Express	Pending Responsible Staff Details	375.73	200.00	8-4-2023 09:59:51 AM	13-5-2023 03:22:56 PM	22-4-2023 09:59:51 AM	11-5-2023 03:20:55 AM		Audit Trail
CL/2023/04/V1/003196	Claim	Missing Content	Sky Fortune Logistics	Cash	ZND168004033667	No	Force Majeure	Express	Rejected	60.00		7-4-2023 11:16:16 PM		21-4-2023 11:16:16 PM			Audit Trail
CL/2023/04/V1/003195	Claim	Damage	CM Wan	Credit Account	ZND168004745263	No	Force Majeure	Express	Pending Responsible Staff Details	346.73	200.00	7-4-2023 07:58:27 PM	29-4-2023 03:03:12 PM	21-4-2023 07:58:27 PM	27-4-2023 02:38:03 AM		Audit Trail
CL/2023/04/V1/003194	Claim	Damage	SPF HOME DECO SDN BHD	Credit Account	ZND168003092351	No	Force Majeure	Express	Pending Responsible Staff Details	209.00	200.00	7-4-2023 04:49:34 PM	26-4-2023 04:05:44 PM	21-4-2023 04:49:34 PM	24-4-2023 04:00:28 AM		Audit Trail
CL/2023/04/V1/003193	Claim	Damage	SPF HOME DECO SDN BHD	Credit Account	ZND168001418368	No	Force Majeure	Express	Pending Responsible Staff Details	75.00	75.00	7-4-2023 04:38:09 PM	26-4-2023 04:10:12 PM	21-4-2023 04:38:09 PM	24-4-2023 04:05:54 AM		Audit Trail
CL/2023/04/V1/003192	Claim	Damage	Achieva Technology Sdn Bhd	Credit Account	ZND168005178435	No	Force Majeure	Express	Pending Responsible Staff Details	380.00	200.00	7-4-2023 04:27:15 PM	14-5-2023 06:12:53 PM	21-4-2023 04:27:15 PM	12-5-2023 06:12:33 AM		Audit Trail
CL/2023/04/V1/003191	Claim	Damage	Koh Wee Kwan	Credit Account	ZND168003604806	Yes	Force Majeure	Express	Pending Responsible Staff Details	300.00	300.00	7-4-2023 02:56:02 PM	16-11-2023 12:42:10 PM	21-4-2023 02:56:02 PM	20-9-2023 11:10:44 AM		Audit Trail
CL/2023/04/V1/003190	Claim	Lost	MMAG DIGITAL SDN BHD	Credit Account	ZND167842845418	No	Hub/Depo/ Station Handling Issue	Express	Pending Responsible Staff Details	100.00	100.00	7-4-2023 11:32:36 AM	28-9-2023 10:38:24 AM	21-4-2023 11:32:36 AM	26-9-2023 10:01:49 AM		Audit Trail

CL/2023/04/V1/003189	Claim	Damage	Nur Farah Nadhirah Binti Azizuddin	Credit Account	ZND168003557584				Rejected	370.00		7-4-2023 09:44:04 AM		21-4-2023 09:44:04 AM			Audit Trail
CL/2023/04/V1/003188	Claim	Damage	YAMEI	Credit Account	YMMY30337798				Rejected	12600.00		7-4-2023 09:40:18 AM		21-4-2023 09:40:18 AM			Audit Trail
CL/2023/04/V1/003187	Claim	Damage	Goh Ah Saai	Credit Account	ZND168005238146				Rejected	310.00		6-4-2023 09:37:02 PM		20-4-2023 09:37:02 PM			Audit Trail
CL/2023/04/V1/003186	Claim	Damage	CM Wan	Credit Account	ZND168004164378	No	Force Majeure	Express	Pending Responsible Staff Details	188.72	188.72	6-4-2023 05:37:06 PM	29-4-2023 02:59:10 PM	20-4-2023 05:37:06 PM	27-4-2023 02:38:02 AM		Audit Trail
CL/2023/04/V1/003185	Claim	Damage	YAMEI	Credit Account	YMMY30338068				Rejected	79.00		6-4-2023 05:14:19 PM		20-4-2023 05:14:19 PM			Audit Trail
CL/2023/04/V1/003184	Claim	Damage	SPF HOME DECO SDN BHD	Credit Account	ZND168002664948	No	Force Majeure	Express	Pending Responsible Staff Details	40.00	40.00	6-4-2023 05:00:50 PM	26-4-2023 04:16:45 PM	20-4-2023 05:00:50 PM	24-4-2023 04:10:28 AM		Audit Trail
CL/2023/04/V1/003183	Claim	Damage	SPF HOME DECO SDN BHD	Credit Account	ZND168002589203	No	Force Majeure	Express	Pending Responsible Staff Details	30.00	30.00	6-4-2023 04:48:45 PM	26-4-2023 04:24:26 PM	20-4-2023 04:48:45 PM	24-4-2023 04:17:19 AM		Audit Trail
CL/2023/04/V1/003182	Claim	Damage	YAMEI	Credit Account	YMMY30338106	No	Force Majeure	Express	Pending Responsible Staff Details	163.00	163.00	6-4-2023 03:58:13 PM	20-5-2023 04:19:13 PM	20-4-2023 03:58:13 PM	18-5-2023 04:17:10 AM		Audit Trail
CL/2023/04/V1/003181	Claim	Damage FreshBox	KHOR BOOI HEOK	Credit Account	ZND168003686833	No	Hub/Depo/ Station Handling Issue	FreshBox	Pending Responsible Staff Details	235.00	200.00	6-4-2023 12:38:18 PM	19-5-2023 03:31:26 PM	20-4-2023 12:38:18 PM	17-5-2023 03:26:51 AM		Audit Trail
CL/2023/04/V1/003180	Claim	Damage	CM wan	Credit Account	CND16784358038700 1	No	Force Majeure	Express	Pending Responsible Staff Details	230.00	200.00	6-4-2023 10:58:11 AM	21-4-2023 04:06:37 PM	20-4-2023 10:58:11 AM	19-4-2023 03:26:01 AM		Audit Trail
CL/2023/04/V1/003179	Claim	Damage	SK	Credit Account	ZND168002477135	No	Force Majeure	Express	Pending Responsible Staff Details	120.00	120.00	6-4-2023 01:01:35 AM	21-6-2023 04:49:41 PM	20-4-2023 01:01:35 AM	19-6-2023 04:42:12 AM		Audit Trail
CL/2023/04/V1/003178	Claim	Damage	CM Wan	Credit Account	ZND168002415366	No	Hub/Depo/ Station Handling Issue	Express	Pending Responsible Staff Details	408.72	200.00	5-4-2023 08:32:51 PM	21-4-2023 04:08:29 PM	19-4-2023 08:32:51 PM	19-4-2023 03:25:40 AM		Audit Trail
CL/2023/04/V1/003177	Claim	Missing Content	ally tham	Credit Account	ZND168003728342				Rejected	200.00		5-4-2023 02:39:51 PM		19-4-2023 02:39:51 PM			Audit Trail

CL/2023/04/V1/003176	Claim	Damage	Siti Nur Fazlin Binti Badli Shah	Cash	ZND167981915317	No	Hub/Depo/Station Handling Issue	Express	Rejected	180.00		4-4-2023 06:56:49 PM		18-4-2023 06:56:49 PM			Audit Trail
CL/2023/04/V1/003175	Claim	Damage	SPF HOME DECO SDN BHD	Credit Account	ZND168001338819	No	Force Majeure	Express	Pending Responsible Staff Details	30.00	30.00	4-4-2023 03:03:39 PM	30-6-2023 03:15:41 PM	18-4-2023 03:03:39 PM	28-6-2023 03:11:23 AM		Audit Trail
CL/2023/04/V1/003174	Claim	Damage	Liew Fee Sim	Credit Account	ZND168002553136	No	Force Majeure	Express	Pending Responsible Staff Details	725.00	200.00	4-4-2023 02:43:45 PM	25-8-2023 05:37:47 PM	18-4-2023 02:43:45 PM	23-8-2023 05:33:43 AM		Audit Trail
CL/2023/04/V1/003173	Claim	Short Piece	PING AN KUAIDI ENTERPRISE	Credit Account	CYD2020853557K001	No	Hub/Depo/Station Handling Issue	Express	Rejected	2000.00		4-4-2023 12:32:23 PM		18-4-2023 12:32:23 PM			Audit Trail
CL/2023/04/V1/003172	Claim	Damage	LEE SHIANG JIUN	Credit Account	ZND167842067117				Rejected	196.00		3-4-2023 05:54:11 PM		17-4-2023 05:54:11 PM			Audit Trail
CL/2023/04/V1/003171	Claim	Damage	Bryan	Credit Account	CND167838359080001	No	Force Majeure	Express	Pending Responsible Staff Details	1010.00	200.00	3-4-2023 05:32:44 PM	16-4-2023 05:44:33 PM	17-4-2023 05:32:44 PM	14-4-2023 05:40:01 AM		Audit Trail
CL/2023/04/V1/003170	Claim	Damage	COLOR LIFE SDN BHD	Cash	ZND167980968420	No	Force Majeure	Express	Pending Responsible Staff Details	300.00	200.00	3-4-2023 04:02:38 PM	6-5-2023 05:02:02 PM	17-4-2023 04:02:38 PM	4-5-2023 04:54:13 AM		Audit Trail
CL/2023/04/V1/003169	Claim	Damage	CM Wan	Credit Account	ZND168002362097	No	Hub/Depo/Station Handling Issue	Express	Pending Responsible Staff Details	158.72	158.72	3-4-2023 02:50:35 PM	29-4-2023 02:54:51 PM	17-4-2023 02:50:35 PM	27-4-2023 02:54:03 AM		Audit Trail
CL/2023/04/V1/003168	Claim	Lost	IAU CHO HIOK @ TEOW CHO HIOK	Cash	ZND168002701247	No	Hub/Depo/Station Handling Issue	Express	Pending Responsible Staff Details	550.00	200.00	3-4-2023 01:56:48 PM	21-4-2023 05:06:25 PM	17-4-2023 01:56:48 PM	19-4-2023 05:05:59 AM		Audit Trail
CL/2023/04/V1/003166	Claim	Damage	CM Wan	Credit Account	ZND168002420230	No	Force Majeure	Express	Pending Responsible Staff Details	346.73	200.00	3-4-2023 01:22:26 PM	21-4-2023 04:31:42 PM	17-4-2023 01:22:26 PM	19-4-2023 04:31:25 AM		Audit Trail
CL/2023/04/V1/003164	Claim	Damage	CM Wan	Credit Account	ZND167843579701	No	Hub/Depo/Station Handling Issue	Express	Pending Responsible Staff Details	218.72	200.00	3-4-2023 10:58:19 AM	29-4-2023 02:51:03 PM	17-4-2023 10:58:19 AM	27-4-2023 02:37:48 AM		Audit Trail
CL/2023/04/V1/003163	Claim	Damage	EXPERT MEDIA	Credit Account	ZND167981882046	No	Hub/Depo/Station Handling Issue	Express	Pending Responsible Staff Details	300.00	200.00	3-4-2023 09:33:16 AM	19-4-2023 10:14:16 AM	17-4-2023 09:33:16 AM	17-4-2023 10:13:31 AM		Audit Trail
CL/2023/04/V1/003162	Claim	Damage	CHOME FURNITURE	Credit Account	ZND167981309574	No	Hub/Depo/Station Handling Issue	Express	Pending Responsible Staff Details	250.00	200.00	1-4-2023 01:58:03 PM	23-5-2023 02:17:38 PM	15-4-2023 01:58:03 PM	21-5-2023 02:16:27 AM		Audit Trail

CL/2023/04/V1/003161	Claim	Damage	CHOME FURNITURE	Credit Account	CND167981028611001	No	Hub/Depo/ Station Handling Issue	Express	Pending Responsible Staff Details	250.00	200.00	1-4-2023 01:51:17 PM	23-5-2023 02:18:19 PM	15-4-2023 01:51:17 PM	21-5-2023 02:17:50 AM		Audit Trail
CL/2023/03/V2/003151	Appeal	Lost	MMATRIX SDN BHD	Credit Account	ZND167842123844	No	Driver Issue	Express	Completed	200.00	200.00	30-3-2023 11:36:48 AM		13-4-2023 11:36:48 AM	21-5-2023 02:18:40 AM	21-5-2023 02:20:16 PM	Audit Trail
CL/2023/03/V2/003147	Appeal	Damage FreshBox	Janice	Credit Account	ZND167981040187	No	Misrouted Issue	FreshBox	Completed	200.00	200.00	29-3-2023 12:19:58 PM		12-4-2023 12:19:58 PM	19-4-2023 05:02:19 AM	19-4-2023 05:02:56 PM	Audit Trail
CL/2023/03/V2/003146	Appeal	Damage	BEH XIAN HONG	Cash	CND167842099224002	No	Driver Issue	Express	Completed	200.00	200.00	29-3-2023 11:52:32 AM		12-4-2023 11:52:32 AM	15-5-2023 03:03:10 AM	15-5-2023 03:03:38 PM	Audit Trail
CL/2023/03/V2/003145	Appeal	Damage	Beh Xian Hong	Cash	CND167842099224001	No	Driver Issue	Express	Completed	200.00	200.00	29-3-2023 11:50:00 AM		12-4-2023 11:50:00 AM	15-5-2023 03:05:38 AM	15-5-2023 03:06:38 PM	Audit Trail
CL/2023/03/V2/003144	Appeal	Damage	BEH XIAN HONG	Cash	ZND167842099224	No	Driver Issue	Express	Completed	200.00	200.00	29-3-2023 11:45:46 AM		12-4-2023 11:45:46 AM	15-5-2023 03:08:13 AM	15-5-2023 03:09:31 PM	Audit Trail
CL/2023/03/V2/003135	Appeal	Damage	Amt Pc Distributors Sdn Bhd	Credit Account	CND167981389408003	No	Hub/Depo/ Station Handling Issue	Express	Completed	200.00	580.00	28-3-2023 04:35:46 PM		11-4-2023 04:35:46 PM	17-4-2023 03:12:56 AM	17-4-2023 03:14:03 PM	Audit Trail
CL/2023/03/V2/003121	Appeal	Lost	Xavier lim wei zhang	Credit Account	CND167841314397007	No	Hub/Depo/ Station Handling Issue	Express	Completed	150.00	150.00	27-3-2023 01:09:07 PM		10-4-2023 01:09:07 PM	28-4-2023 09:12:47 AM	28-4-2023 09:13:39 AM	Audit Trail
CL/2023/03/V2/003108	Appeal	Damage	SOH KER LEE	Cash	ZND167837622048	No	Hub/Depo/ Station Handling Issue	Express	Pending Amount Revision	189.90		24-3-2023 03:08:24 PM		7-4-2023 03:08:24 PM	18-4-2023 04:27:01 AM		Audit Trail
CL/2023/03/V2/003102	Appeal	Damage FreshBox	Abidin Bin Bakar - Acc No: R4910203000	Credit Account	ZND167841407020	No	Hub/Depo/ Station Handling Issue	FreshBox	Completed	180.00	180.00	24-3-2023 09:14:30 AM		7-4-2023 09:14:30 AM	21-5-2023 02:36:12 AM	21-5-2023 02:37:28 PM	Audit Trail
CL/2023/03/V2/003095	Appeal	Damage	SPF HOME DECO SDN BHD	Credit Account	ZND167839620721	No	Hub/Depo/ Station Handling Issue	Express	Completed	30.00	30.00	23-3-2023 04:57:01 PM		6-4-2023 04:57:01 PM	13-4-2023 04:25:06 AM	13-4-2023 04:31:47 PM	Audit Trail
CL/2023/03/V2/003061	Appeal	Delay Delivery Premium Parcel	GUSO SDN BHD	Credit Account	ZND167839380632	No	Hub/Depo/ Station Handling Issue	FreshBox	Completed	200.00	200.00	19-3-2023 09:02:28 PM		2-4-2023 09:02:28 PM	19-4-2023 09:49:44 AM	19-4-2023 09:51:46 AM	Audit Trail
CL/2023/03/V2/003049	Appeal	Damage	NATASHA AMIERA	Credit Account	ZND167839563974	No	Hub/Depo/ Station Handling Issue	FreshBox	Completed	120.00	120.00	17-3-2023 04:41:42 PM		31-3-2023 04:41:42 PM	20-4-2023 09:57:37 AM	20-4-2023 09:57:59 AM	Audit Trail
CL/2023/03/V2/003047	Appeal	Lost	HUI ZHI	Credit Account	ZND167817717559	No	Driver Issue	Express	Completed	139.00	139.00	17-3-2023 11:45:52 AM		31-3-2023 11:45:52 AM	18-4-2023 04:30:43 AM	18-4-2023 04:31:17 PM	Audit Trail

CL/2023/03/V2/003044	Appeal	Damage	SPECTRUM VIEW SDN BHD	Credit Account	ZND167837778004	No	Force Majeure	Express	Completed	200.00	200.00	16-3-2023 04:58:45 PM		30-3-2023 04:58:45 PM	21-5-2023 02:43:29 AM	21-5-2023 02:44:08 PM	Audit Trail
CL/2023/03/V2/003036	Appeal	Damage FreshBox	AGNA TRADING	Credit Account	ZND167836851951	No	Hub/Depo/ Station Handling Issue	Express	Completed	200.00	200.00	15-3-2023 10:17:27 PM		29-3-2023 10:17:27 PM	21-5-2023 02:45:13 AM	21-5-2023 02:46:05 PM	Audit Trail
CL/2023/03/V2/002995	Appeal	Lost	Belilah (under FURNIMALL(M) SDN BHD)	Credit Account	ZND167467275737	No	Hub/Depo/ Station Handling Issue	Express	Completed	200.00	200.00	9-3-2023 09:24:26 AM		23-3-2023 09:24:26 AM	26-5-2023 09:09:36 AM	26-5-2023 09:11:54 AM	Audit Trail
CL/2023/03/V2/002994	Appeal	Damage	UPERABOT CREATIVE HOME SDN.BHD	Credit Account	ZND167777890255	No	Hub/Depo/ Station Handling Issue	Express	Completed	200.00	200.00	8-3-2023 05:11:31 PM		22-3-2023 05:11:31 PM	21-5-2023 02:25:47 AM	21-5-2023 02:26:44 PM	Audit Trail
CL/2023/03/V2/002981	Appeal	Damage	HING WON FRUITS SHOP	Credit Account	ZND167777643820	No	Hub/Depo/ Station Handling Issue	FreshBox		200.00	200.00	7-3-2023 07:31:39 PM		21-3-2023 07:31:39 PM	23-3-2023 03:01:44 AM		Audit Trail
CL/2023/03/V2/002957	Appeal	Lost	TOMATOOS (GLOBAL) SDN BHD	Credit Account	ZND167581866187	No	Hub/Depo/ Station Handling Issue	Express	Completed	49.00	49.00	3-3-2023 08:46:26 AM		17-3-2023 08:46:26 AM	19-4-2023 05:01:45 AM	19-4-2023 05:02:01 PM	Audit Trail
CL/2023/03/V2/002945	Appeal	Damage	WAN NOOR IRDINA KHALISA BINTI WAN MOHD AKMAL HAFIZI	Credit Account	CND1675863913700001	No	Force Majeure	Express	Completed	200.00	200.00	1-3-2023 04:46:11 PM		15-3-2023 04:46:11 PM	1-4-2023 12:22:13 PM	1-4-2023 12:22:33 PM	Audit Trail
CL/2023/03/V2/002940	Appeal	Damage	Qiu Xiang tea (M) SDN. BHD.	Credit Account	ZND167585943525	No	Hub/Depo/ Station Handling Issue	Express	Completed	55.00	55.00	1-3-2023 02:43:33 PM		15-3-2023 02:43:33 PM	6-3-2023 01:58:19 AM	6-3-2023 02:02:30 PM	Audit Trail
CL/2023/03/V2/002938	Appeal	Damage	Achieva Technology Sdn Bhd	Credit Account	ZND167586107285	No	Force Majeure	Express	Completed	200.00	200.00	1-3-2023 12:40:54 PM		15-3-2023 12:40:54 PM	23-3-2023 03:24:15 AM	23-3-2023 03:24:38 PM	Audit Trail
CL/2023/03/V1/003160	Claim	Damage	MUHAMMAD FIKRI BIN OTHMAN	Credit Account	ZND168002580521	No	Force Majeure	Express	Rejected	200.00		31-3-2023 05:12:16 PM		14-4-2023 05:12:16 PM			Audit Trail
CL/2023/03/V1/003159	Claim	Damage	Chong Wai Hau	Credit Account	ZND167587917807	No	Force Majeure	Express	Rejected	150.00		31-3-2023 02:00:59 PM		14-4-2023 02:00:59 PM			Audit Trail
CL/2023/03/V1/003158	Claim	Damage	CM Wan	Credit Account	ZND167982031856	No	Hub/Depo/ Station Handling Issue	Express	Pending Responsible Staff Details	70.78	70.78	31-3-2023 01:20:10 PM	21-4-2023 04:35:10 PM	14-4-2023 01:20:10 PM	19-4-2023 04:34:59 AM		Audit Trail

CL/2023/03/V1/003157	Claim	Damage	CM Wan	Credit Account	ZND16798 1473411	No	Hub/Depo/ Station Handling Issue	Express	Pending Responsible Staff Details	118.72	118.72	30-3-2023 05:29:27 PM	21-4-2023 04:43:39 PM	13-4-2023 05:29:27 PM	19-4-2023 04:43:27 AM		Audit Trail
CL/2023/03/V1/003156	Claim	Damage	CM Wan	Credit Account	ZND16784 3543436	No	Hub/Depo/ Station Handling Issue	Express	Pending Responsible Staff Details	219.55	200.00	30-3-2023 05:26:33 PM	21-4-2023 04:45:38 PM	13-4-2023 05:26:33 PM	19-4-2023 04:43:49 AM		Audit Trail
CL/2023/03/V1/003155	Claim	Damage	CM Wan	Credit Account	ZND16798 1433880	No	Hub/Depo/ Station Handling Issue	Motorbike	Pending Responsible Staff Details	95.72	95.72	30-3-2023 05:21:45 PM	26-5-2023 04:35:32 PM	13-4-2023 05:21:45 PM	24-5-2023 04:18:23 AM		Audit Trail
CL/2023/03/V1/003154	Claim	Lost	MMATRIX SDN BHD	Credit Account	ZND16783 9828318	No	Hub/Depo/ Station Handling Issue	Express	Pending Responsible Staff Details	5699.00	200.00	30-3-2023 04:47:16 PM	14-5-2023 04:05:54 PM	13-4-2023 04:47:16 PM	12-5-2023 03:51:35 AM		Audit Trail
CL/2023/03/V1/003153	Claim	Damage	HOGAN VENTURES (M) SDN BHD	Credit Account	ZND16784 2501376	No	Hub/Depo/ Station Handling Issue	Express	Info Incomplete	340.00		30-3-2023 12:12:20 PM	5-4-2023 10:54:25 AM	13-4-2023 12:12:20 PM			Audit Trail
CL/2023/03/V1/003152	Claim	Damage FreshBox	Classic Fine Foods Sdn Bhd	Credit Account	ZND16784 2862040	No	Hub/Depo/ Station Handling Issue	FreshBox	Pending Responsible Staff Details	1155.00	200.00	30-3-2023 11:54:28 AM	13-5-2023 10:31:05 AM	13-4-2023 11:54:28 AM	11-5-2023 10:24:51 AM		Audit Trail
CL/2023/03/V1/003151	Claim	Lost	MMATRIX SDN BHD	Credit Account	ZND16784 2123844	No	Driver Issue	Express	Pending Responsible Staff Details	1499.00	200.00	30-3-2023 11:36:48 AM	21-4-2023 03:11:50 PM	13-4-2023 11:36:48 AM	19-4-2023 02:39:56 AM		Audit Trail
CL/2023/03/V1/003150	Claim	Damage FreshBox	GAN BOON CHEW	Cash	ZND16784 1761009	No	Misrouted Issue	FreshBox	Rejected	203.60		29-3-2023 05:25:29 PM		12-4-2023 05:25:29 PM			Audit Trail
CL/2023/03/V1/003149	Claim	Damage	INTERCONNECT EXPRESS CARGO SDN BHD	Credit Account	CND16758 6775897001				Info Incomplete	200.00		29-3-2023 02:58:55 PM	16-4-2023 02:54:19 PM	12-4-2023 02:58:55 PM			Audit Trail
CL/2023/03/V1/003148	Claim	Damage	Hallmark Furniture Sdn Bhd	Credit Account	ZND16784 1332506	No	Force Majeure	Express	Pending Responsible Staff Details	200.00	200.00	29-3-2023 12:41:47 PM	16-4-2023 05:48:18 PM	12-4-2023 12:41:47 PM	14-4-2023 05:44:15 AM		Audit Trail
CL/2023/03/V1/003147	Claim	Damage FreshBox	Janice	Credit Account	ZND16798 1040187	No	Misrouted Issue	FreshBox	Pending Responsible Staff Details	0.00	200.00	29-3-2023 12:19:58 PM	21-4-2023 04:58:50 PM	12-4-2023 12:19:58 PM	19-4-2023 04:58:37 AM		Audit Trail
CL/2023/03/V1/003146	Claim	Damage	BEH XIAN HONG	Cash	CND16784 2099224002	No	Driver Issue	Express	Pending Responsible Staff Details	600.00	200.00	29-3-2023 11:52:32 AM	17-5-2023 05:33:36 PM	12-4-2023 11:52:32 AM	15-5-2023 05:33:04 AM		Audit Trail

CL/2023/03/V1/003145	Claim	Damage	Beh Xian Hong	Cash	CND167842099224001	No	Driver Issue	Express	Pending Responsible Staff Details	600.00	200.00	29-3-2023 11:50:00 AM	17-5-2023 05:32:29 PM	12-4-2023 11:50:00 AM	15-5-2023 05:31:28 AM		Audit Trail
CL/2023/03/V1/003144	Claim	Damage	BEH XIAN HONG	Cash	ZND167842099224	No	Driver Issue	Express	Pending Responsible Staff Details	600.00	200.00	29-3-2023 11:45:46 AM	17-5-2023 05:30:45 PM	12-4-2023 11:45:46 AM	15-5-2023 05:29:54 AM		Audit Trail
CL/2023/03/V1/003143	Claim	Damage	CM Wan	Credit Account	ZND167843580387	No	Force Majeure	Express	Pending Responsible Staff Details	750.00	200.00	29-3-2023 10:48:48 AM	21-4-2023 04:48:19 PM	12-4-2023 10:48:48 AM	19-4-2023 04:48:02 AM		Audit Trail
CL/2023/03/V1/003142	Claim	Damage	CM Wan	Credit Account	ZND167980733509	No	Hub/Depo/ Station Handling Issue	Express	Pending Responsible Staff Details	159.72	159.72	29-3-2023 10:44:41 AM	21-4-2023 04:50:26 PM	12-4-2023 10:44:41 AM	19-4-2023 04:50:08 AM		Audit Trail
CL/2023/03/V1/003141	Claim	Damage	Ahmad Syauqi Bin Ishak	Credit Account	ZND167980902783	No	Hub/Depo/ Station Handling Issue	Express	Rejected	200.00		29-3-2023 10:09:01 AM		12-4-2023 10:09:01 AM			Audit Trail
CL/2023/03/V1/003140	Claim	Damage	VINCENT LOH	Credit Account	ZND167841008012	No	Force Majeure	Express	Pending Responsible Staff Details	2206.53	200.00	29-3-2023 09:39:42 AM	19-4-2023 02:48:33 PM	12-4-2023 09:39:42 AM	17-4-2023 02:46:28 AM		Audit Trail
CL/2023/03/V1/003139	Claim	Delay Delivery Premium Parcel	Sky Fortune Logistics	Cash	ZND167974787174				Rejected	200.00		29-3-2023 12:57:58 AM		12-4-2023 12:57:58 AM			Audit Trail
CL/2023/03/V1/003138	Claim	Damage	Joanne Tan	Credit Account	ZND167980664018	No	Hub/Depo/ Station Handling Issue	Express	Rejected	0.00		28-3-2023 09:54:28 PM		11-4-2023 09:54:28 PM			Audit Trail
CL/2023/03/V1/003137	Claim	Damage	MUHAMMAD RIDHUAN BIN HAMDAN	Credit Account	ZND167843670224				Rejected	100.00		28-3-2023 08:41:16 PM		11-4-2023 08:41:16 PM			Audit Trail
CL/2023/03/V1/003136	Claim	Lost	HUI ZHI	Credit Account	ZND167346271027	No	Driver Issue	Express	Rejected	168.00		28-3-2023 07:36:45 PM		11-4-2023 07:36:45 PM			Audit Trail
CL/2023/03/V1/003135	Claim	Damage	Amt Pc Distributors Sdn Bhd	Credit Account	CND167981389408003	No	Hub/Depo/ Station Handling Issue	Express	Pending Responsible Staff Details	580.00	580.00	28-3-2023 04:35:46 PM	16-4-2023 05:52:03 PM	11-4-2023 04:35:46 PM	14-4-2023 05:48:24 AM		Audit Trail
CL/2023/03/V1/003134	Claim	Damage	Servex (Malaysia) Sdn Bhd	Credit Account	CND167990256975016	No	Hub/Depo/ Station Handling Issue	Express	Pending Responsible Staff Details	200.00	200.00	28-3-2023 04:32:26 PM	28-5-2023 04:06:54 PM	11-4-2023 04:32:26 PM	26-5-2023 04:02:41 AM		Audit Trail

CL/2023/03/V1/003133	Claim	Damage	MMATRIX SDN BHD	Credit Account	ZND167981342595	No	Hub/Depo/Station Handling Issue	Express	Pending Responsible Staff Details	545.00	200.00	28-3-2023 03:34:06 PM	21-4-2023 11:19:25 AM	11-4-2023 03:34:06 PM	19-4-2023 11:09:16 AM		Audit Trail
CL/2023/03/V1/003132	Claim	Damage	SPF HOME DECO SDN BHD	Credit Account	ZND167843100035	No	Force Majeure	Express	Rejected	200.00		28-3-2023 03:30:41 PM		11-4-2023 03:30:41 PM			Audit Trail
CL/2023/03/V1/003131	Claim	Damage	MMATRIX SDN BHD	Credit Account	ZND167981298625	No	Force Majeure	Express	Pending Responsible Staff Details	1398.00	200.00	28-3-2023 03:29:39 PM	21-4-2023 10:58:04 AM	11-4-2023 03:29:39 PM	19-4-2023 10:57:50 AM		Audit Trail
CL/2023/03/V1/003130	Claim	Lost	GP SEVEN TRADING	Credit Account	ZND167841132526	No	Hub/Depo/Station Handling Issue	Express	Pending Responsible Staff Details	25.00	25.00	28-3-2023 03:23:15 PM	20-4-2023 04:42:12 PM	11-4-2023 03:23:15 PM	18-4-2023 04:32:20 AM		Audit Trail
CL/2023/03/V1/003129	Claim	Damage	AZRIE BIN MAT FAUZI	Credit Account	ZND167843033197	No	Hub/Depo/Station Handling Issue	Express	Rejected	135.00		28-3-2023 10:42:27 AM		11-4-2023 10:42:27 AM			Audit Trail
CL/2023/03/V1/003128	Claim	Lost	MMAG DIGITAL SDN BHD	Credit Account	ZND167457558918	No	Hub/Depo/Station Handling Issue	Express	Rejected	499.00		28-3-2023 10:21:27 AM		11-4-2023 10:21:27 AM			Audit Trail
CL/2023/03/V1/003127	Claim	Lost	MUHAMMAD RIDHUAN BIN HAMDAN	Credit Account	ZND167843670223				Rejected	100.00		28-3-2023 10:20:04 AM		11-4-2023 10:20:04 AM			Audit Trail
CL/2023/03/V1/003126	Claim	Delay Delivery Premium Parcel	CHBW & ASSOCIATES PLT	Credit Account	ZND167842636443	No	Hub/Depo/Station Handling Issue	Premium	Rejected	100.00		27-3-2023 04:44:01 PM		10-4-2023 04:44:01 PM			Audit Trail
CL/2023/03/V1/003125	Claim	Damage	Ts Brilliant Construction	Credit Account	ZND167840169530	Yes	Force Majeure	Express	Rejected	600.00		27-3-2023 04:19:57 PM		10-4-2023 04:19:57 PM			Audit Trail
CL/2023/03/V1/003124	Claim	Damage	SPF HOME DECO SDN BHD	Credit Account	ZND167839394707	No	Force Majeure	Express	Pending Responsible Staff Details	95.00	95.00	27-3-2023 03:50:13 PM	12-4-2023 10:51:58 AM	10-4-2023 03:50:13 PM	10-4-2023 10:49:41 AM		Audit Trail
CL/2023/03/V1/003123	Claim	Damage	SPF HOME DECO SDN BHD	Credit Account	ZND167841003512	No	Force Majeure	Express	Rejected	60.00		27-3-2023 02:36:31 PM		10-4-2023 02:36:31 PM			Audit Trail
CL/2023/03/V1/003122	Claim	Damage FreshBox	lim cheng huang	Cash	ZND167843503409				Info Incomplete	128.00		27-3-2023 02:02:05 PM	30-3-2023 02:22:58 PM	10-4-2023 02:02:05 PM			Audit Trail
CL/2023/03/V1/003121	Claim	Lost	Xavier lim wei zhang	Credit Account	CND1678413143970007	No	Hub/Depo/Station Handling Issue	Express	Pending Responsible Staff Details	150.00	150.00	27-3-2023 01:09:07 PM	17-5-2023 05:27:55 PM	10-4-2023 01:09:07 PM	15-5-2023 05:25:00 AM		Audit Trail

CL/2023/03/V1/003120	Claim	Damage	MOHD AKIL BIN MOHD IZZUDDIN	Cash	ZND167843845288				Info Incomplete	259.00		27-3-2023 12:29:13 PM	30-3-2023 12:01:56 PM	10-4-2023 12:29:13 PM			Audit Trail
CL/2023/03/V1/003119	Claim	Damage	MOHD AKIL BIN MOHD IZZUDDIN	Cash	ZND167817062093				Rejected	249.00		27-3-2023 12:15:11 PM		10-4-2023 12:15:11 PM			Audit Trail
CL/2023/03/V1/003118	Claim	Missing Content	YAMEI	Credit Account	YMMY30336575	No	Force Majeure	Express	Pending Responsible Staff Details	373.00	200.00	27-3-2023 11:53:14 AM	13-5-2023 10:38:06 AM	10-4-2023 11:53:14 AM	11-5-2023 10:35:26 AM		Audit Trail
CL/2023/03/V1/003117	Claim	Damage	HJ EXPRESS	Credit Account	ZND167841921755				Info Incomplete	155.00		26-3-2023 08:22:01 PM	29-3-2023 01:27:54 PM	9-4-2023 08:22:01 PM			Audit Trail
CL/2023/03/V1/003116	Claim	Damage	Wong	Credit Account	ZND167840211284				Rejected	18.84		26-3-2023 06:30:22 PM		9-4-2023 06:30:22 PM			Audit Trail
CL/2023/03/V1/003115	Claim	Damage FreshBox	Nur Muliana Binti Husaini	Credit Account	ZND167840869447				Rejected	280.00		26-3-2023 06:02:41 AM		9-4-2023 06:02:41 AM			Audit Trail
CL/2023/03/V1/003114	Claim	Damage	Ginnie Lo	Cash	ZND167841367386				Rejected	300.00		25-3-2023 12:52:33 PM		8-4-2023 12:52:33 PM			Audit Trail
CL/2023/03/V1/003113	Claim	Damage	QiQi	Credit Account	ZND167841976915	No	Force Majeure	FreshBox	Pending Responsible Staff Details	450.00	200.00	25-3-2023 10:51:56 AM	22-4-2023 12:05:56 PM	8-4-2023 10:51:56 AM	20-4-2023 11:25:37 AM		Audit Trail
CL/2023/03/V1/003112	Claim	Damage	Puan	Credit Account	ZND167838718719	No	Logistic IT System Issue	FreshBox	Pending Responsible Staff Details	195.00	195.00	24-3-2023 08:52:46 PM	12-4-2023 10:28:50 AM	7-4-2023 08:52:46 PM	10-4-2023 10:24:18 AM		Audit Trail
CL/2023/03/V1/003111	Claim	Damage	SPF HOME DECO SDN BHD	Credit Account	ZND167841002485	No	Force Majeure	Express	Pending Responsible Staff Details	180.00	180.00	24-3-2023 05:10:20 PM	16-4-2023 05:57:26 PM	7-4-2023 05:10:20 PM	14-4-2023 05:52:29 AM		Audit Trail
CL/2023/03/V1/003110	Claim	Damage	Chan Zhaoyan	Credit Account	ZND167841691313				Rejected	77.00		24-3-2023 04:26:59 PM		7-4-2023 04:26:59 PM			Audit Trail
CL/2023/03/V1/003109	Claim	Lost	FARHANA ASHAARI	Credit Account	ZND167817011596	No	Hub/Depo/ Station Handling Issue	Express	Pending Responsible Staff Details	200.00	200.00	24-3-2023 03:49:16 PM	15-4-2023 04:40:13 PM	7-4-2023 03:49:16 PM	13-4-2023 04:22:21 AM		Audit Trail
CL/2023/03/V1/003108	Claim	Damage	SOH KER LEE	Cash	ZND167837622048	No	Hub/Depo/ Station Handling Issue	Express	Rejected	189.90		24-3-2023 03:08:24 PM		7-4-2023 03:08:24 PM	18-4-2023 04:42:36 AM		Audit Trail

CL/2023/03/V1/003107	Claim	Missing Content	YAMEI	Credit Account	YMMY30335843	No	Hub/Depo/Station Handling Issue	Express	Rejected	366.00		24-3-2023 02:08:50 PM		7-4-2023 02:08:50 PM			Audit Trail
CL/2023/03/V1/003106	Claim	Delay Delivery Premium Parcel	Tan Bee Leng	Credit Account	ZND167840929523				Rejected	100.00		24-3-2023 12:34:08 PM		7-4-2023 12:34:08 PM			Audit Trail
CL/2023/03/V1/003105	Claim	Delay Delivery Premium Parcel	Lydia Yap	Credit Account	ZND167840881807				Rejected	100.00		24-3-2023 12:31:33 PM		7-4-2023 12:31:33 PM			Audit Trail
CL/2023/03/V1/003104	Claim	Damage	Shi Xinyan	Credit Account	ZND167838673896				Rejected	120.46		24-3-2023 12:19:01 PM		7-4-2023 12:19:01 PM			Audit Trail
CL/2023/03/V1/003103	Claim	Lost	MMAG DIGITAL SDN BHD	Credit Account	ZND167468519656	No	Hub/Depo/Station Handling Issue	Express	Pending Responsible Staff Details	50.00	50.00	24-3-2023 09:32:04 AM	7-7-2023 04:41:57 PM	7-4-2023 09:32:04 AM	5-7-2023 04:38:52 AM		Audit Trail
CL/2023/03/V1/003102	Claim	Damage FreshBox	Abidin Bin Bakar - Acc No: R4910203000	Credit Account	ZND167841407020	No	Hub/Depo/Station Handling Issue	FreshBox	Pending Responsible Staff Details	180.00	180.00	24-3-2023 09:14:30 AM	17-5-2023 05:23:11 PM	7-4-2023 09:14:30 AM	15-5-2023 05:19:49 AM		Audit Trail
CL/2023/03/V1/003101	Claim	Lost	V & S SUCCESS ENTERPRISE	Credit Account	ZND167465742811	No	Hub/Depo/Station Handling Issue	Express	Pending Responsible Staff Details	50.00	50.00	23-3-2023 09:58:17 PM	20-4-2023 04:51:05 PM	6-4-2023 09:58:17 PM	18-4-2023 04:44:10 AM		Audit Trail
CL/2023/03/V1/003100	Claim	Damage	HJ EXPRESS	Credit Account	ZND167839808822				Rejected	2403.00		23-3-2023 07:25:41 PM		6-4-2023 07:25:41 PM			Audit Trail
CL/2023/03/V1/003099	Claim	Lost	Jiayi Mah	Credit Account	PDC000000188466	No	Hub/Depo/Station Handling Issue	Express	Pending Responsible Staff Details	237.50	200.00	23-3-2023 05:17:09 PM	22-4-2023 11:24:40 AM	6-4-2023 05:17:09 PM	20-4-2023 11:20:31 AM		Audit Trail
CL/2023/03/V1/003098	Claim	Lost	Grace Cheok	Credit Account	PDC000000188366	No	Hub/Depo/Station Handling Issue	Express	Pending Responsible Staff Details	235.00	200.00	23-3-2023 05:11:50 PM	22-4-2023 11:12:08 AM	6-4-2023 05:11:50 PM	20-4-2023 11:07:16 AM		Audit Trail
CL/2023/03/V1/003097	Claim	Lost	Zahra Zulkipli	Credit Account	PDC000000187662	No	Hub/Depo/Station Handling Issue	Express	Pending Responsible Staff Details	306.00	200.00	23-3-2023 05:07:37 PM	22-4-2023 11:06:47 AM	6-4-2023 05:07:37 PM	20-4-2023 11:03:02 AM		Audit Trail
CL/2023/03/V1/003096	Claim	Lost	Tan Kwan Yean	Credit Account	PDC000000187760	No	Hub/Depo/Station Handling Issue	Express	Pending Responsible Staff Details	239.90	200.00	23-3-2023 04:57:15 PM	22-4-2023 10:59:37 AM	6-4-2023 04:57:15 PM	20-4-2023 10:33:30 AM		Audit Trail
CL/2023/03/V1/003095	Claim	Damage	SPF HOME DECO SDN BHD	Credit Account	ZND167839620721	No	Hub/Depo/Station Handling Issue	Express	Pending Responsible Staff Details	30.00	30.00	23-3-2023 04:57:01 PM	15-4-2023 04:50:10 PM	6-4-2023 04:57:01 PM	13-4-2023 04:40:22 AM		Audit Trail

CL/2023/03/V1/003094	Claim	Damage	CM Wan	Credit Account	ZND167841357707	No	Force Majeure	Express	Pending Responsible Staff Details	266.72	200.00	23-3-2023 04:31:17 PM	21-4-2023 04:41:21 PM	6-4-2023 04:31:17 PM	19-4-2023 04:40:53 AM		Audit Trail
CL/2023/03/V1/003093	Claim	Damage	AZAM PERKASA RESOURCES SDN BHD	Cash	ZND167839623173				Info Incomplete	0.00		23-3-2023 03:59:20 PM	26-3-2023 10:12:48 AM	6-4-2023 03:59:20 PM			Audit Trail
CL/2023/03/V1/003092	Claim	Damage	MMATRIX SDN BHD	Credit Account	ZND167840095051	No	Hub/Depo/ Station Handling Issue	Express	Pending Responsible Staff Details	3297.00	200.00	23-3-2023 03:03:16 PM	17-5-2023 05:19:26 PM	6-4-2023 03:03:16 PM	15-5-2023 04:51:44 AM		Audit Trail
CL/2023/03/V1/003091	Claim	Lost	MMAG DIGITAL SDN BHD	Credit Account	ZND167250188855	No	Hub/Depo/ Station Handling Issue	Express	Pending Responsible Staff Details	50.00	50.00	23-3-2023 02:57:17 PM	17-5-2023 04:51:30 PM	6-4-2023 02:57:17 PM	15-5-2023 04:48:36 AM		Audit Trail
CL/2023/03/V1/003090	Claim	Damage	MMATRIX SDN BHD	Credit Account	ZND167840212656	No	Hub/Depo/ Station Handling Issue	Express	Pending Responsible Staff Details	1118.00	200.00	23-3-2023 02:52:30 PM	17-5-2023 04:47:10 PM	6-4-2023 02:52:30 PM	15-5-2023 04:43:29 AM		Audit Trail
CL/2023/03/V1/003089	Claim	Damage	DENSON FURNITURE SDN BHD	Credit Account	CND167837773542002	No	Hub/Depo/ Station Handling Issue	Express	Rejected	500.00		23-3-2023 02:43:44 PM		6-4-2023 02:43:44 PM			Audit Trail
CL/2023/03/V1/003088	Claim	Damage	DENSON FURNITURE SDN BHD	Credit Account	ZND167837773542	No	Hub/Depo/ Station Handling Issue	Express	Rejected	500.00		23-3-2023 02:39:02 PM		6-4-2023 02:39:02 PM			Audit Trail
CL/2023/03/V1/003087	Claim	Lost	MMAG DIGITAL SDN BHD	Credit Account	ZND167250385933	No	Hub/Depo/ Station Handling Issue	Express	Pending Responsible Staff Details	50.00	50.00	23-3-2023 02:25:41 PM	28-9-2023 10:42:29 AM	6-4-2023 02:25:41 PM	26-9-2023 10:01:52 AM		Audit Trail
CL/2023/03/V1/003086	Claim	Damage	Michelle Kor	Credit Account	ZND167841396416	No	Hub/Depo/ Station Handling Issue	Express	Pending Responsible Staff Details	132.00	132.00	23-3-2023 10:40:40 AM	15-4-2023 04:59:02 PM	6-4-2023 10:40:40 AM	13-4-2023 04:50:20 AM		Audit Trail
CL/2023/03/V1/003085	Claim	Delay Delivery Premium Parcel	mobile one stop supply sdn bhd	Credit Account	ZND167841283082	No	Hub/Depo/ Station Handling Issue	Premium	Pending Responsible Staff Details	100.00	100.00	23-3-2023 09:54:16 AM	8-4-2023 12:44:06 PM	6-4-2023 09:54:16 AM	6-4-2023 12:37:07 PM		Audit Trail
CL/2023/03/V1/003084	Claim	Damage	YAMEI	Credit Account	YMMYFS5004229	No	Force Majeure	Express	Rejected	150.00		22-3-2023 04:48:03 PM		5-4-2023 04:48:03 PM			Audit Trail
CL/2023/03/V1/003083	Claim	Damage	MIGA FURNITURE SDN BHD	Credit Account	ZND167839268947	No	Force Majeure	Express	Pending Responsible Staff Details	200.00	200.00	22-3-2023 02:50:33 PM	20-4-2023 05:29:50 PM	5-4-2023 02:50:33 PM	18-4-2023 05:23:48 AM		Audit Trail

CL/2023/03/V1/003082	Claim	Damage	CM wan	Credit Account	ZND167586951901	No	Driver Issue	Express	Pending Responsible Staff Details	385.73	200.00	21-3-2023 05:09:57 PM	21-4-2023 04:41:06 PM	4-4-2023 05:09:57 PM	19-4-2023 04:39:05 AM		Audit Trail
CL/2023/03/V1/003081	Claim	Lost	MMAG DIGITAL SDN BHD	Credit Account	ZND167816318535	No	Hub/Depo/ Station Handling Issue	Express	Rejected	50.00		21-3-2023 04:15:21 PM		4-4-2023 04:15:21 PM			Audit Trail
CL/2023/03/V1/003080	Claim	Damage	TS RICH LEGACY	Credit Account	ZND167840689571	Yes	Hub/Depo/ Station Handling Issue	Express	Pending Responsible Staff Details	2100.00	1000.00	21-3-2023 03:47:24 PM	5-7-2023 09:30:42 AM	4-4-2023 03:47:24 PM	9-6-2023 09:06:47 AM		Audit Trail
CL/2023/03/V1/003079	Claim	Damage	JS HOUSEHOLD ENTERPRISE	Credit Account	ZND167840300551	Yes	Hub/Depo/ Station Handling Issue	Express	Rejected	150.00		21-3-2023 02:04:02 PM		4-4-2023 02:04:02 PM			Audit Trail
CL/2023/03/V1/003078	Claim	Lost	MIGA FURNITURE SDN BHD	Credit Account	ZND167838617050				Rejected	443.19		21-3-2023 12:52:14 PM		4-4-2023 12:52:14 PM			Audit Trail
CL/2023/03/V1/003077	Claim	Lost	MIGA FURNITURE SDN BHD	Credit Account	ZND167839268947.				Rejected	311.11		21-3-2023 12:13:51 PM		4-4-2023 12:13:51 PM			Audit Trail
CL/2023/03/V1/003076	Claim	Lost	MIGA FURNITURE SDN BHD	Credit Account	ZND167836720615				Rejected	1032.56		21-3-2023 10:35:16 AM		4-4-2023 10:35:16 AM			Audit Trail
CL/2023/03/V1/003075	Claim	Damage	CM Wan	Credit Account	ZND167839811419	No	Hub/Depo/ Station Handling Issue	Express	Rejected	418.72		21-3-2023 09:43:00 AM		4-4-2023 09:43:00 AM			Audit Trail
CL/2023/03/V1/003074	Claim	Lost	SKY FORTUNE LOGISTICS	Cash	ZND167587318116	No	Hub/Depo/ Station Handling Issue	Value Pack	Rejected	0.00		21-3-2023 12:37:56 AM		4-4-2023 12:37:56 AM			Audit Trail
CL/2023/03/V1/003073	Claim	Damage	Phang King Meng	Credit Account	ZND167777205516	No	Driver Issue	Express	Pending Responsible Staff Details	115.00	115.00	20-3-2023 09:59:53 PM	17-5-2023 04:42:52 PM	3-4-2023 09:59:53 PM	15-5-2023 04:39:14 AM		Audit Trail
CL/2023/03/V1/003072	Claim	Damage	SPF HOME DECO SDN BHD	Credit Account	ZND167837506942				Rejected	70.00		20-3-2023 05:53:19 PM		3-4-2023 05:53:19 PM			Audit Trail
CL/2023/03/V1/003071	Claim	Lost	Lpost Global Sdn Bhd	Credit Account	ZND167777189960	No	Driver Issue	Express	Pending Responsible Staff Details	200.00	200.00	20-3-2023 05:38:29 PM	12-4-2023 10:38:51 AM	3-4-2023 05:38:29 PM	10-4-2023 10:30:08 AM		Audit Trail

CL/2023/03/V1/003070	Claim	Damage	Desmond Mah	Credit Account	ZND167839232504	No	Hub/Depo/ Station Handling Issue	FreshBox	Pending Responsible Staff Details	188.00	188.00	20-3-2023 04:57:15 PM	19-4-2023 02:36:11 PM	3-4-2023 04:57:15 PM	17-4-2023 02:31:29 AM		Audit Trail
CL/2023/03/V1/003069	Claim	Damage	Desmond Mah	Credit Account	ZND167839232276	No	Hub/Depo/ Station Handling Issue	FreshBox	Pending Responsible Staff Details	188.00	200.00	20-3-2023 04:48:26 PM	19-4-2023 02:38:41 PM	3-4-2023 04:48:26 PM	17-4-2023 02:31:36 AM		Audit Trail
CL/2023/03/V1/003068	Claim	Damage	MADELEINE MUN	Credit Account	ZND167817154873	No	Hub/Depo/ Station Handling Issue	Express	Rejected	43.97		20-3-2023 04:41:38 PM		3-4-2023 04:41:38 PM			Audit Trail
CL/2023/03/V1/003067	Claim	Damage	Desmond Mah	Credit Account	ZND167839232085	No	Misrouted Issue	FreshBox	Pending Responsible Staff Details	188.00	200.00	20-3-2023 04:28:52 PM	19-4-2023 02:41:04 PM	3-4-2023 04:28:52 PM	17-4-2023 02:31:38 AM		Audit Trail
CL/2023/03/V1/003066	Claim	Damage	Desmond Mah	Credit Account	ZND167839232627	No	Misrouted Issue	FreshBox	Pending Responsible Staff Details	188.00	188.00	20-3-2023 04:16:31 PM	5-4-2023 09:19:20 AM	3-4-2023 04:16:31 PM	3-4-2023 09:14:10 AM		Audit Trail
CL/2023/03/V1/003065	Claim	Lost	MMAG DIGITAL SDN BHD	Credit Account	ZND167586732661				Rejected	50.00		20-3-2023 02:39:38 PM		3-4-2023 02:39:38 PM			Audit Trail
CL/2023/03/V1/003064	Claim	Lost	Aunt Brenda	Credit Account	ZND167465261121	No	Driver Issue	Express	Rejected	257.96		20-3-2023 11:21:11 AM		3-4-2023 11:21:11 AM			Audit Trail
CL/2023/03/V1/003063	Claim	Damage	SPECTRUM VIEW SDN BHD	Credit Account	ZND167839606923	No	Force Majeure	Express	Pending Responsible Staff Details	125.00	125.00	20-3-2023 10:00:25 AM	17-5-2023 04:38:46 PM	3-4-2023 10:00:25 AM	15-5-2023 04:34:47 AM		Audit Trail
CL/2023/03/V1/003062	Claim	Lost	MMAG DIGITAL SDN BHD	Credit Account	ZND167250162664	No	Driver Issue	Express	Rejected	50.00		20-3-2023 09:33:20 AM		3-4-2023 09:33:20 AM			Audit Trail
CL/2023/03/V1/003061	Claim	Delay Delivery Premium Parcel	GUSO SDN BHD	Credit Account	ZND167839380632	No	Hub/Depo/ Station Handling Issue	FreshBox	Pending Responsible Staff Details	200.00	200.00	19-3-2023 09:02:28 PM	19-4-2023 03:05:46 PM	2-4-2023 09:02:28 PM	17-4-2023 03:02:22 AM		Audit Trail
CL/2023/03/V1/003060	Claim	Damage	Precious Little 1 Sdn Bhd	Credit Account	ZND167816674990				Info Incomplete	21.50		19-3-2023 09:49:27 AM	25-3-2023 08:56:34 AM	2-4-2023 09:49:27 AM			Audit Trail
CL/2023/03/V1/003059	Claim	Missing Content	YAMEI	Credit Account	YMMY30335914	No	Hub/Depo/ Station Handling Issue	Express	Rejected	980.00		18-3-2023 11:48:46 AM		1-4-2023 11:48:46 AM			Audit Trail
CL/2023/03/V1/003058	Claim	Damage	SPF HOME DECO SDN BHD	Credit Account	ZND167838090198	No	Hub/Depo/ Station Handling Issue	Express	Pending Responsible Staff Details	62.00	62.00	18-3-2023 11:47:44 AM	12-4-2023 10:55:11 AM	1-4-2023 11:47:44 AM	10-4-2023 10:52:06 AM		Audit Trail

CL/2023/03/V1/003057	Claim	Lost	HJ EXPRESS	Credit Account	CND167816555633001	No	Hub/Depo/Station Handling Issue	Express	Pending Responsible Staff Details	1518.00	200.00	17-3-2023 07:31:58 PM	8-4-2023 01:18:01 PM	31-3-2023 07:31:58 PM	6-4-2023 12:44:14 PM		Audit Trail
CL/2023/03/V1/003056	Claim	Damage	HJ EXPRESS	Credit Account	ZND167839585600				Info Incomplete	80.00		17-3-2023 07:13:36 PM	24-3-2023 11:57:54 AM	31-3-2023 07:13:36 PM			Audit Trail
CL/2023/03/V1/003055	Claim	Damage	SPF HOME DECO SDN BHD	Credit Account	ZND167838191895	No	Hub/Depo/Station Handling Issue	Express	Pending Responsible Staff Details	58.00	58.00	17-3-2023 06:28:26 PM	12-4-2023 10:57:21 AM	31-3-2023 06:28:26 PM	10-4-2023 10:55:17 AM		Audit Trail
CL/2023/03/V1/003054	Claim	Missing Content	PEY EE (KEDAI POSSTORE)	Credit Account	ZND167584679456	No	Driver Issue	Express	Info Incomplete	460.00		17-3-2023 06:11:55 PM		31-3-2023 06:11:55 PM			Audit Trail
CL/2023/03/V1/003053	Claim	Damage	SPF HOME DECO SDN BHD	Credit Account	ZND167837029984	No	Hub/Depo/Station Handling Issue	Express	Pending Responsible Staff Details	80.00	80.00	17-3-2023 06:00:46 PM	12-4-2023 10:59:03 AM	31-3-2023 06:00:46 PM	10-4-2023 10:57:28 AM		Audit Trail
CL/2023/03/V1/003052	Claim	Damage	COLOR LIFE SDN BHD	Cash	ZND167778331603	No	Hub/Depo/Station Handling Issue	Express	Pending Responsible Staff Details	80.00	80.00	17-3-2023 05:18:34 PM	20-4-2023 04:55:05 PM	31-3-2023 05:18:34 PM	18-4-2023 04:52:10 AM		Audit Trail
CL/2023/03/V1/003051	Claim	Damage	Syazana Said	Credit Account	ZND167838192212	No	Hub/Depo/Station Handling Issue	Express	Rejected	45.00		17-3-2023 04:56:10 PM		31-3-2023 04:56:10 PM			Audit Trail
CL/2023/03/V1/003050	Claim	Missing Content	YAMEI	Credit Account	YMMY30335825	No	Hub/Depo/Station Handling Issue	Express	Rejected	140.00		17-3-2023 04:49:41 PM		31-3-2023 04:49:41 PM			Audit Trail
CL/2023/03/V1/003049	Claim	Damage	NATASHA AMIERA	Credit Account	ZND167839563974	No	Hub/Depo/Station Handling Issue	FreshBox	Pending Responsible Staff Details	120.00	120.00	17-3-2023 04:41:42 PM	22-4-2023 09:54:19 AM	31-3-2023 04:41:42 PM	20-4-2023 09:21:05 AM		Audit Trail
CL/2023/03/V1/003048	Claim	Damage	Nur Farah Nadhirah Binti Azizuddin	Credit Account	ZND167837410843				Rejected	420.00		17-3-2023 03:18:35 PM		31-3-2023 03:18:35 PM			Audit Trail
CL/2023/03/V1/003047	Claim	Lost	HUI ZHI	Credit Account	ZND167817717559	No	Driver Issue	Express	Rejected	139.00	139.00	17-3-2023 11:45:52 AM		31-3-2023 11:45:52 AM	18-4-2023 04:43:32 AM		Audit Trail
CL/2023/03/V1/003046	Claim	Damage	Servex (Malaysia) Sdn Bhd	Credit Account	LCWH170323	No	WareHouse Handling Issue	Express	Pending Responsible Staff Details	1600.00	1600.00	17-3-2023 11:37:11 AM	28-5-2023 04:02:30 PM	31-3-2023 11:37:11 AM	26-5-2023 04:02:01 AM		Audit Trail
CL/2023/03/V1/003045	Claim	Damage	SPF HOME DECO SDN BHD	Credit Account	ZND167836463512	No	Hub/Depo/Station Handling Issue	Express	Pending Responsible Staff Details	50.00	50.00	16-3-2023 05:21:22 PM	28-4-2023 09:15:39 AM	30-3-2023 05:21:22 PM	26-4-2023 09:10:34 AM		Audit Trail

CL/2023/03/V1/003044	Claim	Damage	SPECTRUM VIEW SDN BHD	Credit Account	ZND167837778004	No	Force Majeure	Express	Pending Responsible Staff Details	308.88	200.00	16-3-2023 04:58:45 PM	17-5-2023 04:33:26 PM	30-3-2023 04:58:45 PM	15-5-2023 04:29:32 AM		Audit Trail
CL/2023/03/V1/003043	Claim	Damage	Bryan	Credit Account	CND167838359080003	No	Force Majeure	Express	Pending Responsible Staff Details	1010.00	200.00	16-3-2023 11:45:04 AM	15-4-2023 05:13:25 PM	30-3-2023 11:45:04 AM	13-4-2023 05:08:08 AM		Audit Trail
CL/2023/03/V1/003042	Claim	Damage	INSPIRE OFFICE SYSTEM SDN BHD	Cash	ZND167837740018	No	Force Majeure	Express	Pending Responsible Staff Details	200.00	200.00	16-3-2023 11:25:32 AM	21-4-2023 04:55:40 PM	30-3-2023 11:25:32 AM	19-4-2023 04:55:23 AM		Audit Trail
CL/2023/03/V1/003041	Claim	Lost	HJ EXPRESS	Credit Account	ZND167816555633	No	Hub/Depo/ Station Handling Issue	Express	Pending Responsible Staff Details	1518.00	200.00	16-3-2023 11:08:21 AM	8-4-2023 01:25:41 PM	30-3-2023 11:08:21 AM	6-4-2023 01:13:20 AM		Audit Trail
CL/2023/03/V1/003040	Claim	Damage	LAU SONG SENG	Credit Account	ZND167817185006	No	Hub/Depo/ Station Handling Issue	Express	Rejected	1051.48		16-3-2023 10:03:01 AM		30-3-2023 10:03:01 AM			Audit Trail
CL/2023/03/V1/003039	Claim	Damage	LAU SONG SENG	Credit Account	ZND167817039286	No	Hub/Depo/ Station Handling Issue	Express	Rejected	140.30		16-3-2023 09:55:40 AM		30-3-2023 09:55:40 AM			Audit Trail
CL/2023/03/V1/003038	Claim	Damage	KOXE FURNITURE	Cash	ZND167816921711				Info Incomplete	284.00		16-3-2023 09:31:08 AM	18-3-2023 05:21:24 PM	30-3-2023 09:31:08 AM			Audit Trail
CL/2023/03/V1/003037	Claim	Lost	V & S SUCCESS ENTERPRISE	Credit Account	ZND167465742811				Rejected	50.00		15-3-2023 11:15:54 PM		29-3-2023 11:15:54 PM			Audit Trail
CL/2023/03/V1/003036	Claim	Damage FreshBox	AGNA TRADING	Credit Account	ZND167836851951	No	Hub/Depo/ Station Handling Issue	Express	Pending Responsible Staff Details	400.00	200.00	15-3-2023 10:17:27 PM	17-5-2023 04:28:35 PM	29-3-2023 10:17:27 PM	15-5-2023 04:23:19 AM		Audit Trail
CL/2023/03/V1/003035	Claim	Damage	CM Wan	Credit Account	ZND167837383468	No	Force Majeure	Express	Pending Responsible Staff Details	129.38	129.38	15-3-2023 05:28:01 PM	21-4-2023 03:58:45 PM	29-3-2023 05:28:01 PM	19-4-2023 03:23:46 AM		Audit Trail
CL/2023/03/V1/003034	Claim	Lost	BRAND ZOOM THREE SIXTY SOLUTION	Credit Account	ZND167777049677	No	Hub/Depo/ Station Handling Issue	Express	Pending Responsible Staff Details	48.90	48.90	15-3-2023 05:24:42 PM	5-4-2023 09:33:41 AM	29-3-2023 05:24:42 PM	3-4-2023 09:22:30 AM		Audit Trail
CL/2023/03/V1/003033	Claim	Damage	NG YAP SIANG	Credit Account	ZND167838205967				Info Incomplete	78.00		15-3-2023 04:06:52 PM	18-3-2023 05:13:25 PM	29-3-2023 04:06:52 PM			Audit Trail
CL/2023/03/V1/003032	Claim	Damage	Chul Kim	Credit Account	CND1678162537370004	No	Hub/Depo/ Station Handling Issue	Express	Rejected	3400.00		15-3-2023 03:52:51 PM		29-3-2023 03:52:51 PM			Audit Trail

CL/2023/03/V1/003031	Claim	Damage	SPF HOME DECO SDN BHD	Credit Account	ZND167817082466	No	Hub/Depo/ Station Handling Issue	Express	Pending Responsible Staff Details	30.00	30.00	15-3-2023 03:38:56 PM	5-4-2023 09:22:30 AM	29-3-2023 03:38:56 PM	3-4-2023 09:19:50 AM		Audit Trail
CL/2023/03/V1/003030	Claim	Lost	Aunt Brenda	Credit Account	ZND167465261121				Rejected	257.96		15-3-2023 03:36:14 PM		29-3-2023 03:36:14 PM			Audit Trail
CL/2023/03/V1/003029	Claim	Damage	ASMIEDA ABDULLAH	Cash	ZND167837352617	No	Force Majeure	Express	Pending Responsible Staff Details	230.00	200.00	15-3-2023 01:46:00 PM	21-4-2023 03:56:21 PM	29-3-2023 01:46:00 PM	19-4-2023 03:23:44 AM		Audit Trail
CL/2023/03/V1/003028	Claim	Delay Delivery Premium Parcel	JAI & JIL ENTERPRISE	Credit Account	ZND167837772637	No	Hub/Depo/ Station Handling Issue	Premium	Pending Responsible Staff Details	0.00	100.00	15-3-2023 12:05:20 PM	21-4-2023 03:51:10 PM	29-3-2023 12:05:20 PM	19-4-2023 03:23:35 AM		Audit Trail
CL/2023/03/V1/003027	Claim	Damage	Lux Decor Supply	Credit Account	CND1678369313560007	No	Hub/Depo/ Station Handling Issue	Express	Pending Responsible Staff Details	480.00	200.00	15-3-2023 11:58:11 AM	17-5-2023 04:21:25 PM	29-3-2023 11:58:11 AM	15-5-2023 04:13:34 AM		Audit Trail
CL/2023/03/V1/003026	Claim	Damage	SPF HOME DECO SDN BHD	Credit Account	ZND167584442296	No	Force Majeure	Express	Pending Responsible Staff Details	249.50	200.00	15-3-2023 11:51:10 AM	25-3-2023 01:10:42 PM	29-3-2023 11:51:10 AM	23-3-2023 01:05:14 AM		Audit Trail
CL/2023/03/V1/003025	Claim	Damage	INSPIRE OFFICE SYSTEM SDN BHD	Cash	CND16781657141100 1				Rejected	200.00		15-3-2023 11:46:42 AM		29-3-2023 11:46:42 AM			Audit Trail
CL/2023/03/V1/003024	Claim	Damage	SPF HOME DECO SDN BHD	Credit Account	ZND167583297798	No	Force Majeure	Express	Pending Responsible Staff Details	35.00	35.00	15-3-2023 11:43:27 AM	25-3-2023 01:14:08 PM	29-3-2023 11:43:27 AM	23-3-2023 01:10:47 AM		Audit Trail
CL/2023/03/V1/003023	Claim	Damage	SPF HOME DECO SDN BHD	Credit Account	ZND167581840552	No	Force Majeure	Express	Pending Responsible Staff Details	40.00	40.00	15-3-2023 11:40:32 AM	25-3-2023 01:16:18 PM	29-3-2023 11:40:32 AM	23-3-2023 01:14:14 AM		Audit Trail
CL/2023/03/V1/003022	Claim	Damage	INSPIRE OFFICE SYSTEM SDN BHD	Cash	ZND167816571411				Rejected	200.00		15-3-2023 11:38:51 AM		29-3-2023 11:38:51 AM			Audit Trail
CL/2023/03/V1/003021	Claim	Damage	SPF HOME DECO SDN BHD	Credit Account	ZND167579195282	No	Force Majeure	Express	Pending Responsible Staff Details	315.00	200.00	15-3-2023 11:33:16 AM	25-3-2023 01:18:23 PM	29-3-2023 11:33:16 AM	23-3-2023 01:16:25 AM		Audit Trail
CL/2023/03/V1/003020	Claim	Damage	SPF HOME DECO SDN BHD	Credit Account	ZND167579502196	No	Force Majeure	Express	Pending Responsible Staff Details	249.50	200.00	15-3-2023 11:30:02 AM	25-3-2023 01:20:19 PM	29-3-2023 11:30:02 AM	23-3-2023 01:18:30 AM		Audit Trail
CL/2023/03/V1/003019	Claim	Damage	SPF HOME DECO SDN BHD	Credit Account	ZND167579940301	No	Hub/Depo/ Station Handling Issue	Express	Pending Responsible Staff Details	139.00	139.00	15-3-2023 11:25:29 AM	25-3-2023 01:22:12 PM	29-3-2023 11:25:29 AM	23-3-2023 01:20:23 AM		Audit Trail

CL/2023/03/V1/003018	Claim	Damage	SPF HOME DECO SDN BHD	Credit Account	ZND167580376663	No	Hub/Depo/ Station Handling Issue	Express	Pending Responsible Staff Details	250.00	200.00	15-3-2023 11:21:59 AM	25-3-2023 01:24:22 PM	29-3-2023 11:21:59 AM	23-3-2023 01:22:18 AM		Audit Trail
CL/2023/03/V1/003017	Claim	Damage	SPF HOME DECO SDN BHD	Credit Account	ZND167580377035	No	Hub/Depo/ Station Handling Issue	Express	Pending Responsible Staff Details	250.00	200.00	15-3-2023 11:14:31 AM	25-3-2023 01:26:17 PM	29-3-2023 11:14:31 AM	23-3-2023 01:24:28 AM		Audit Trail
CL/2023/03/V1/003016	Claim	Damage	SPF HOME DECO SDN BHD	Credit Account	ZND167580193888	No	Hub/Depo/ Station Handling Issue	Express	Pending Responsible Staff Details	500.00	200.00	15-3-2023 11:08:42 AM	25-3-2023 01:28:00 PM	29-3-2023 11:08:42 AM	23-3-2023 01:26:16 AM		Audit Trail
CL/2023/03/V1/003015	Claim	Lost	FARATUL FATINI	Cash	ZND167816939389	No	Hub/Depo/ Station Handling Issue	Value Pack	Pending Responsible Staff Details	172.40	165.00	15-3-2023 11:06:08 AM	1-4-2023 04:07:52 PM	29-3-2023 11:06:08 AM	30-3-2023 03:33:00 AM		Audit Trail
CL/2023/03/V1/003014	Claim	Damage	SPF HOME DECO SDN BHD	Credit Account	ZND167777452736	No	Force Majeure	Express	Pending Responsible Staff Details	32.00	32.00	14-3-2023 06:10:33 PM	12-4-2023 10:43:44 AM	28-3-2023 06:10:33 PM	10-4-2023 10:41:13 AM		Audit Trail
CL/2023/03/V1/003013	Claim	Damage	TND EXPRESS	Credit Account	ZND167836703618				Rejected	480.00		14-3-2023 04:18:22 PM		28-3-2023 04:18:22 PM			Audit Trail
CL/2023/03/V1/003012	Claim	Damage	HEALTHY LINKS MEDICAL SUPPLIES SDN. BHD.	Credit Account	ZND167582705492				Rejected	200.00		14-3-2023 03:13:35 PM		28-3-2023 03:13:35 PM			Audit Trail
CL/2023/03/V1/003011	Claim	Lost	Domica Furniture E-Commerce Sdn Bhd	Credit Account	ZND167778286118				Rejected	232.90		14-3-2023 01:00:34 PM		28-3-2023 01:00:34 PM			Audit Trail
CL/2023/03/V1/003010	Claim	Lost	Domica Furniture E-Commerce Sdn Bhd	Credit Account	ZND167777711758				Rejected	185.00		14-3-2023 12:56:10 PM		28-3-2023 12:56:10 PM			Audit Trail
CL/2023/03/V1/003009	Claim	Lost	Domica Furniture E-Commerce Sdn Bhd	Credit Account	ZND167587536398	No	Hub/Depo/ Station Handling Issue	Express	Rejected	185.00		14-3-2023 12:52:16 PM		28-3-2023 12:52:16 PM			Audit Trail
CL/2023/03/V1/003008	Claim	Damage	COLOR LIFE SDN BHD	Cash	ZND167585398028	No	Force Majeure	Express	Pending Responsible Staff Details	200.00	200.00	13-3-2023 05:05:00 PM	20-4-2023 05:00:39 PM	27-3-2023 05:05:00 PM	18-4-2023 04:56:34 AM		Audit Trail
CL/2023/03/V1/003007	Claim	Damage	Comone Express	Credit Account	ZND167777795772	No	Force Majeure	Express	Info Incomplete	1657.37		13-3-2023 03:59:01 PM	25-3-2023 10:13:17 AM	27-3-2023 03:59:01 PM			Audit Trail

CL/2023/03/V1/003006	Claim	Lost	WePost Sdn Bhd	Credit Account	ZND167585392057	No	Hub/Depo/ Station Handling Issue	Express	Pending Responsible Staff Details	171.00	141.00	13-3-2023 12:47:08 PM	20-4-2023 05:18:31 PM	27-3-2023 12:47:08 PM	18-4-2023 05:12:53 AM		Audit Trail
CL/2023/03/V1/003005	Claim	Damage	CM Wan	Credit Account	ZND167836656310	No	Hub/Depo/ Station Handling Issue	Express	Pending Responsible Staff Details	218.72	200.00	12-3-2023 07:09:38 PM	21-4-2023 03:48:04 PM	26-3-2023 07:09:38 PM	19-4-2023 03:23:33 AM		Audit Trail
CL/2023/03/V1/003004	Claim	Damage	GOOD PRICE ENTERPRISE	Credit Account	ZND167778182946	No	Hub/Depo/ Station Handling Issue	Express	Rejected	200.00		11-3-2023 12:34:07 PM		25-3-2023 12:34:07 PM			Audit Trail
CL/2023/03/V1/003003	Claim	Lost	MOHD SHAH IZANI (BOY)	Credit Account	ZND167817591746				Rejected	186.50		11-3-2023 11:46:48 AM		25-3-2023 11:46:48 AM			Audit Trail
CL/2023/03/V1/003002	Claim	Lost	hen ming	Credit Account	ZND167581808477	No	Hub/Depo/ Station Handling Issue	Express	Pending Responsible Staff Details	1368.00	200.00	11-3-2023 12:11:32 AM	20-4-2023 05:09:12 PM	25-3-2023 12:11:32 AM	18-4-2023 05:04:24 AM		Audit Trail
CL/2023/03/V1/003001	Claim	Lost	MMAG DIGITAL SDN BHD	Credit Account	ZND167581348041	No	Hub/Depo/ Station Handling Issue	Express	Rejected	50.00		10-3-2023 02:25:23 PM		24-3-2023 02:25:23 PM			Audit Trail
CL/2023/03/V1/003000	Claim	Damage	EMYLIANA BINTI HAMZAH	Credit Account	ZND167348938829	No	Hub/Depo/ Station Handling Issue	Express	Pending Responsible Staff Details	3000.00	200.00	9-3-2023 01:38:03 PM	17-5-2023 04:13:11 PM	23-3-2023 01:38:03 PM	15-5-2023 04:08:44 AM		Audit Trail
CL/2023/03/V1/002999	Claim	Lost	CHERRY TAN	Credit Account	350000577557				Info Incomplete	200.00		9-3-2023 11:52:29 AM	12-3-2023 10:57:51 AM	23-3-2023 11:52:29 AM			Audit Trail
CL/2023/03/V1/002998	Claim	Damage	KFK MULTI SUPPLIES & TRADING	Cash	ZND167585790501				Rejected	357.00		9-3-2023 11:11:22 AM		23-3-2023 11:11:22 AM			Audit Trail
CL/2023/03/V1/002997	Claim	Damage	KFK MULTI SUPPLIES & TRADING	Cash	ZND167777617821				Info Incomplete	0.00		9-3-2023 11:05:54 AM	12-3-2023 10:21:46 AM	23-3-2023 11:05:54 AM			Audit Trail
CL/2023/03/V1/002996	Claim	Damage	CM Wan	Credit Account	ZND167816448737	No	Hub/Depo/ Station Handling Issue	Express	Pending Responsible Staff Details	239.73	200.00	9-3-2023 10:42:42 AM	1-4-2023 04:02:32 PM	23-3-2023 10:42:42 AM	30-3-2023 03:32:44 AM		Audit Trail
CL/2023/03/V1/002995	Claim	Lost	Belilah (under FURNIMALL(M) SDN BHD)	Credit Account	ZND167467275737	No	Hub/Depo/ Station Handling Issue	Express	Pending Responsible Staff Details	246.40	200.00	9-3-2023 09:24:26 AM	28-5-2023 09:13:02 AM	23-3-2023 09:24:26 AM	26-5-2023 09:12:23 AM		Audit Trail

CL/2023/03/V1/002994	Claim	Damage	UPERABOT CREATIVE HOME SDN.BHD	Credit Account	ZND167777890255	No	Hub/Depo/ Station Handling Issue	Express	Pending Responsible Staff Details	660.00	200.00	8-3-2023 05:11:31 PM	11-5-2023 01:39:57 PM	22-3-2023 05:11:31 PM	9-5-2023 01:35:00 AM		Audit Trail
CL/2023/03/V1/002993	Claim	Damage	CM wan	Credit Account	ZND167777039906	No	Hub/Depo/ Station Handling Issue	Express	Rejected	283.15		8-3-2023 03:15:37 PM		22-3-2023 03:15:37 PM			Audit Trail
CL/2023/03/V1/002992	Claim	Damage	Tangkak Kopitiam	Credit Account	CND167816203862006				Info Incomplete	100.00		8-3-2023 02:58:41 PM	11-3-2023 10:27:19 AM	22-3-2023 02:58:41 PM			Audit Trail
CL/2023/03/V1/002991	Claim	Damage FreshBox	Fraquatic Aquarium & Pets	Cash	ZND167585230786				Rejected	100.00		8-3-2023 02:56:29 PM		22-3-2023 02:56:29 PM			Audit Trail
CL/2023/03/V1/002990	Claim	Lost	Domica Furniture E-Commerce Sdn Bhd	Credit Account	ZND167585951933				Rejected	128.90		8-3-2023 02:37:21 PM		22-3-2023 02:37:21 PM			Audit Trail
CL/2023/03/V1/002989	Claim	Lost	Domica Furniture E-Commerce Sdn Bhd	Credit Account	ZND167585862451	No	Hub/Depo/ Station Handling Issue	Express	Rejected	199.90		8-3-2023 02:32:01 PM		22-3-2023 02:32:01 PM			Audit Trail
CL/2023/03/V1/002988	Claim	Lost	Domica Furniture E-Commerce Sdn Bhd	Credit Account	ZND167584877463	No	Hub/Depo/ Station Handling Issue	Express	Rejected	123.00		8-3-2023 02:26:33 PM		22-3-2023 02:26:33 PM			Audit Trail
CL/2023/03/V1/002987	Claim	Damage	ZALANI GLOBAL ENTERPRISE	Credit Account	ZND167777739349				Rejected	77.90		8-3-2023 12:23:53 PM		22-3-2023 12:23:53 PM			Audit Trail
CL/2023/03/V1/002986	Claim	Lost	Carrie Chow	Credit Account	ZND167580460966				Rejected	10.00		8-3-2023 11:44:50 AM		22-3-2023 11:44:50 AM			Audit Trail
CL/2023/03/V1/002985	Claim	Damage	Harni Magalingam	Cash	ZND167587812126	No	Hub/Depo/ Station Handling Issue	Express	Rejected	309.00		8-3-2023 10:56:27 AM		22-3-2023 10:56:27 AM			Audit Trail
CL/2023/03/V1/002984	Claim	Lost	MMAG DIGITAL SDN BHD	Credit Account	ZND167154005135	No	Hub/Depo/ Station Handling Issue	Express	Pending Responsible Staff Details	50.00	50.00	8-3-2023 10:06:55 AM	17-5-2023 04:06:57 PM	22-3-2023 10:06:55 AM	15-5-2023 04:04:14 AM		Audit Trail
CL/2023/03/V1/002983	Claim	Delay Delivery Premium Parcel	SF RNF	Credit Account	ZND167777295678	No	Hub/Depo/ Station Handling Issue	Premium	Rejected	100.00		8-3-2023 09:48:00 AM		22-3-2023 09:48:00 AM			Audit Trail

CL/2023/03/V1/002982	Claim	Delay Delivery Premium Parcel	SOH BEE KEIM	Credit Account	ZND167585698401				Rejected	51.90		7-3-2023 08:59:04 PM		21-3-2023 08:59:04 PM			Audit Trail
CL/2023/03/V1/002981	Claim	Damage	HING WON FRUITS SHOP	Credit Account	ZND167777643820	No	Hub/Depo/ Station Handling Issue	FreshBox	Rejected	350.00	200.00	7-3-2023 07:31:39 PM		21-3-2023 07:31:39 PM	23-3-2023 03:26:21 AM		Audit Trail
CL/2023/03/V1/002980	Claim	Lost	FARHANA PUBLIKA BUSINESS MARKETING	Credit Account	ZND167587414702	No	Driver Issue	Express	Pending Responsible Staff Details	80.00	80.00	7-3-2023 11:00:39 AM	3-4-2023 12:35:14 PM	21-3-2023 11:00:39 AM	1-4-2023 12:23:20 PM		Audit Trail
CL/2023/03/V1/002979	Claim	Lost	CATS BOX PET SHOP	Credit Account	350000505343				Rejected	2000.00		7-3-2023 10:44:14 AM		21-3-2023 10:44:14 AM			Audit Trail
CL/2023/03/V1/002978	Claim	Lost	ATTN DAVID NEO	Credit Account	350000445343				Info Incomplete	350.00		7-3-2023 10:38:11 AM	10-3-2023 09:23:20 AM	21-3-2023 10:38:11 AM			Audit Trail
CL/2023/03/V1/002977	Claim	Damage	LIM CHEE LEONG	Credit Account	ZND167777229895				Rejected	27.80		7-3-2023 08:21:33 AM		21-3-2023 08:21:33 AM			Audit Trail
CL/2023/03/V1/002976	Claim	Damage	TEOH JIAHUI	Credit Account	ZND167777189748	No	Hub/Depo/ Station Handling Issue	Express	Rejected	450.00		7-3-2023 02:34:29 AM		21-3-2023 02:34:29 AM			Audit Trail
CL/2023/03/V1/002975	Claim	Damage	Jasson Ooi	Credit Account	ZND167777205479				Rejected	79.00		6-3-2023 09:45:56 PM		20-3-2023 09:45:56 PM			Audit Trail
CL/2023/03/V1/002974	Claim	Damage	Phang King Meng	Credit Account	ZND167777205516	No	Driver Issue	Express	Rejected	115.00		6-3-2023 09:30:29 PM		20-3-2023 09:30:29 PM			Audit Trail
CL/2023/03/V1/002973	Claim	Missing Content	YAMEI	Credit Account	YMMY30334439				Info Incomplete	166.00		6-3-2023 06:00:45 PM	12-3-2023 04:08:28 PM	20-3-2023 06:00:45 PM			Audit Trail
CL/2023/03/V1/002972	Claim	Damage	SPF HOME DECO SDN BHD	Credit Account	ZND167583854281	No	Hub/Depo/ Station Handling Issue	Express	Pending Responsible Staff Details	60.00	60.00	6-3-2023 05:35:57 PM	12-4-2023 10:49:24 AM	20-3-2023 05:35:57 PM	10-4-2023 10:43:51 AM		Audit Trail
CL/2023/03/V1/002971	Claim	Damage	BILLION SHOPPING CENTRE(B.B.BANGI) SDN.BHD.	Credit Account	ZND167776721031				Rejected	25.50		6-3-2023 05:22:16 PM		20-3-2023 05:22:16 PM			Audit Trail
CL/2023/03/V1/002970	Claim	Lost	QQbbcyl	Credit Account	ZND167250930027	No	Driver Issue	Express	New	3988.00		6-3-2023 04:44:26 PM	12-3-2023 01:52:51 PM	20-3-2023 04:44:26 PM			Audit Trail

CL/2023/03/V1/002969	Claim	Damage	YAMEI	Credit Account	YMMY30334690	No	Hub/Depo/Station Handling Issue	Express	Rejected	373.00		6-3-2023 04:24:31 PM		20-3-2023 04:24:31 PM			Audit Trail
CL/2023/03/V1/002968	Claim	Damage	K&N CABINET FURNITURES	Credit Account	ZND167580287846	No	Hub/Depo/Station Handling Issue	Express	Info Incomplete	88.59		6-3-2023 02:39:14 PM	16-3-2023 12:01:13 PM	20-3-2023 02:39:14 PM			Audit Trail
CL/2023/03/V1/002967	Claim	Damage FreshBox	Siti Nurul Aimi	Credit Account	ZND167777015825	No	Hub/Depo/Station Handling Issue	FreshBox	Rejected	390.00		6-3-2023 01:28:59 PM		20-3-2023 01:28:59 PM			Audit Trail
CL/2023/03/V1/002966	Claim	Lost	LEE MAY FOONG	Credit Account	ZND167587859893				Rejected	500.00		6-3-2023 12:04:05 PM		20-3-2023 12:04:05 PM			Audit Trail
CL/2023/03/V1/002965	Claim	Damage	CM wan	Credit Account	ZND167586951901	No	Hub/Depo/Station Handling Issue	Express	Rejected	385.73		5-3-2023 10:57:21 AM		19-3-2023 10:57:21 AM			Audit Trail
CL/2023/03/V1/002964	Claim	Missing Content	JAY CHUAH	Credit Account	ZND167586150885	No	Hub/Depo/Station Handling Issue	Express	Rejected	275.00		3-3-2023 05:15:05 PM		17-3-2023 05:15:05 PM			Audit Trail
CL/2023/03/V1/002963	Claim	Damage	SPF HOME DECO SDN BHD	Credit Account	230225URSC1MF6				Rejected	40.00		3-3-2023 04:19:10 PM		17-3-2023 04:19:10 PM			Audit Trail
CL/2023/03/V1/002962	Claim	Damage	HEALTHY LINKS MEDICAL SUPPLIES SDN. BHD.	Credit Account	ZND167586301300	No	Hub/Depo/Station Handling Issue	Express	Pending Responsible Staff Details	500.00	200.00	3-3-2023 04:06:46 PM	17-5-2023 04:02:46 PM	17-3-2023 04:06:46 PM	15-5-2023 03:39:17 AM		Audit Trail
CL/2023/03/V1/002961	Claim	Missing Content	UPERABOT CREATIVE HOME SDN.BHD	Credit Account	ZND167467325487				Rejected	44.50		3-3-2023 03:14:35 PM		17-3-2023 03:14:35 PM			Audit Trail
CL/2023/03/V1/002960	Claim	Lost	ESPING CORPORATION SDN BHD / TIFFANY	Credit Account	ZND167466342720	No	Hub/Depo/Station Handling Issue	Value Pack	Pending Responsible Staff Details	71.00	71.00	3-3-2023 11:24:35 AM	25-3-2023 09:08:40 AM	17-3-2023 11:24:35 AM	23-3-2023 09:02:30 AM		Audit Trail
CL/2023/03/V1/002959	Claim	Damage	CM Wan	Credit Account	ZND167586822560	No	Hub/Depo/Station Handling Issue	Express	Pending Responsible Staff Details	374.45	200.00	3-3-2023 10:38:44 AM	1-4-2023 03:39:07 PM	17-3-2023 10:38:44 AM	30-3-2023 03:32:24 AM		Audit Trail
CL/2023/03/V1/002958	Claim	Delay Delivery Premium Parcel	Wincy Ng	Credit Account	ZND167586963119	No	Misrouted Issue	FreshBox	Pending Responsible Staff Details	275.00	200.00	3-3-2023 09:44:11 AM	19-3-2023 02:48:28 PM	17-3-2023 09:44:11 AM	17-3-2023 02:40:21 AM		Audit Trail

CL/2023/03/V1/002957	Claim	Lost	TOMATOOS (GLOBAL) SDN BHD	Credit Account	ZND167581866187	No	Hub/Depo/Station Handling Issue	Express	Pending Responsible Staff Details	59.00	49.00	3-3-2023 08:46:26 AM	21-4-2023 03:41:49 PM	17-3-2023 08:46:26 AM	19-4-2023 03:23:12 AM		Audit Trail
CL/2023/03/V1/002956	Claim	Missing Content	YAMEI	Credit Account	YMMY30333992				Rejected	1122.00		2-3-2023 05:57:18 PM		16-3-2023 05:57:18 PM			Audit Trail
CL/2023/03/V1/002955	Claim	Damage	KOZE FURNITURE	Credit Account	CND167583763309003	No	Force Majeure	Express	Rejected	532.99		2-3-2023 04:35:07 PM		16-3-2023 04:35:07 PM			Audit Trail
CL/2023/03/V1/002954	Claim	Damage	Syazana Said	Credit Account	ZND167586222414	No	Force Majeure	Express	Pending Responsible Staff Details	349.00	200.00	2-3-2023 01:32:24 PM	16-3-2023 02:50:11 PM	16-3-2023 01:32:24 PM	14-3-2023 02:46:28 AM		Audit Trail
CL/2023/03/V1/002953	Claim	Damage	Imperium Properties Sdn Bhd	Credit Account	ZND167346813289				Info Incomplete	1771.29		2-3-2023 12:33:34 PM	5-3-2023 04:32:30 PM	16-3-2023 12:33:34 PM			Audit Trail
CL/2023/03/V1/002952	Claim	Damage	ASJ Solutions Sdn Bhd	Credit Account	ZND167585902256				Rejected	204.10		2-3-2023 12:22:19 PM		16-3-2023 12:22:19 PM			Audit Trail
CL/2023/03/V1/002951	Claim	Lost	Domica Furniture E-Commerce Sdn Bhd	Credit Account	ZND167584327975	No	Hub/Depo/Station Handling Issue	Express	Rejected	149.00		2-3-2023 12:17:40 PM		16-3-2023 12:17:40 PM			Audit Trail
CL/2023/03/V1/002950	Claim	Lost	Domica Furniture E-Commerce Sdn Bhd	Credit Account	ZND167584324424				Rejected	149.00		2-3-2023 12:14:33 PM		16-3-2023 12:14:33 PM			Audit Trail
CL/2023/03/V1/002949	Claim	Lost	Domica Furniture E-Commerce Sdn Bhd	Credit Account	ZND167583702001				Rejected	109.00		2-3-2023 12:07:40 PM		16-3-2023 12:07:40 PM			Audit Trail
CL/2023/03/V1/002948	Claim	Damage	SPF HOME DECO SDN BHD	Credit Account	ZND167584442296				Rejected	249.50		1-3-2023 06:23:03 PM		15-3-2023 06:23:03 PM			Audit Trail
CL/2023/03/V1/002947	Claim	Damage	SPF HOME DECO SDN BHD	Credit Account	ZND167583773643	No	Force Majeure	Express	Pending Responsible Staff Details	40.00	40.00	1-3-2023 06:04:42 PM	31-3-2023 05:11:27 PM	15-3-2023 06:04:42 PM	29-3-2023 05:07:51 AM		Audit Trail
CL/2023/03/V1/002946	Claim	Damage	CHOME FURNITURE	Credit Account	ZND167586580804	No	Force Majeure	Express	Rejected	150.00		1-3-2023 04:48:05 PM		15-3-2023 04:48:05 PM			Audit Trail

CL/2023/03/V1/002945	Claim	Damage	WAN NOOR IRDINA KHALISA BINTI WAN MOHD AKMAL HAFIZI	Credit Account	CND167586391370001	No	Force Majeure	Express	Pending Responsible Staff Details	407.90	200.00	1-3-2023 04:46:11 PM	3-4-2023 12:21:48 PM	15-3-2023 04:46:11 PM	1-4-2023 12:16:46 PM		Audit Trail
CL/2023/03/V1/002944	Claim	Damage	MMAG DIGITAL SDN BHD C/O WAREHOUSE	Credit Account	ZND167585074182	No	Force Majeure	Express	Pending Responsible Staff Details	1999.00	200.00	1-3-2023 04:25:13 PM	17-5-2023 03:26:04 PM	15-3-2023 04:25:13 PM	15-5-2023 03:22:12 AM		Audit Trail
CL/2023/03/V1/002943	Claim	Damage	MMAG DIGITAL SDN BHD C/O WAREHOUSE	Credit Account	ZND167583644011	No	Force Majeure	Express	Pending Responsible Staff Details	2899.00	200.00	1-3-2023 02:52:35 PM	17-5-2023 03:21:45 PM	15-3-2023 02:52:35 PM	15-5-2023 03:12:39 AM		Audit Trail
CL/2023/03/V1/002942	Claim	Lost	Domica Furniture E-Commerce Sdn Bhd	Credit Account	ZND167583736532	No	Hub/Depo/Station Handling Issue	Express	Rejected	94.50		1-3-2023 02:47:06 PM		15-3-2023 02:47:06 PM			Audit Trail
CL/2023/03/V1/002941	Claim	Damage	MMAG DIGITAL SDN BHD C/O WAREHOUSE	Credit Account	ZND167584414187	No	Force Majeure	Express	Info Incomplete	3699.00		1-3-2023 02:43:42 PM		15-3-2023 02:43:42 PM			Audit Trail
CL/2023/03/V1/002940	Claim	Damage	Qiu Xiang tea (M) SDN. BHD.	Credit Account	ZND167585943525	No	Hub/Depo/Station Handling Issue	Express	Pending Responsible Staff Details	55.00	55.00	1-3-2023 02:43:33 PM	8-3-2023 02:02:30 PM	15-3-2023 02:43:33 PM			Audit Trail
CL/2023/03/V1/002939	Claim	Lost	Domica Furniture E-Commerce Sdn Bhd	Credit Account	ZND167583174532	No	Hub/Depo/Station Handling Issue	Express	Rejected	304.90		1-3-2023 02:42:15 PM		15-3-2023 02:42:15 PM			Audit Trail
CL/2023/03/V1/002938	Claim	Damage	Achieva Technology Sdn Bhd	Credit Account	ZND167586107285	No	Force Majeure	Express	Pending Responsible Staff Details	1659.00	200.00	1-3-2023 12:40:54 PM	25-3-2023 03:24:37 PM	15-3-2023 12:40:54 PM			Audit Trail
CL/2023/03/V1/002937	Claim	Damage	LUA CHUI SIAN	Credit Account	ZND167586386895				Rejected	254.50		1-3-2023 11:58:17 AM		15-3-2023 11:58:17 AM			Audit Trail
CL/2023/03/V1/002936	Claim	Damage	MIGA FURNITURE SDN BHD	Credit Account	ZND167464874308				Rejected	200.00		1-3-2023 11:32:36 AM		15-3-2023 11:32:36 AM			Audit Trail

CL/2023/02/V2/002918	Appeal	Damage	CHEW HOI LIANG	Credit Account	ZND167579747740	No	Hub/Depo/Station Handling Issue	Express	Completed	200.00	200.00	27-2-2023 01:12:11 AM		13-3-2023 01:12:11 AM	7-3-2023 08:59:17 AM	7-3-2023 09:15:39 AM	Audit Trail
CL/2023/02/V2/002908	Appeal	Damage	SYED MOTORPART	Cash	ZND167582245073	No	Hub/Depo/Station Handling Issue	Express	Completed	121.60	121.60	22-2-2023 02:32:28 PM		8-3-2023 02:32:28 PM	6-3-2023 03:42:15 AM	6-3-2023 03:44:05 PM	Audit Trail
CL/2023/02/V2/002903	Appeal	Delay Delivery Premium Parcel	ZND167582908060	Credit Account	ZND167582908060	No	Hub/Depo/Station Handling Issue	Premium	Completed	100.00	100.00	22-2-2023 11:36:34 AM		8-3-2023 11:36:34 AM	14-3-2023 02:39:45 AM	14-3-2023 02:40:38 PM	Audit Trail
CL/2023/02/V2/002897	Appeal	Damage	Mont Hub Marketing	Credit Account	ZND167583055688	No	Force Majeure	Express	Completed	67.00	67.00	21-2-2023 02:55:03 PM		7-3-2023 02:55:03 PM	6-3-2023 03:38:37 AM	6-3-2023 03:40:07 PM	Audit Trail
CL/2023/02/V2/002890	Appeal	Lost	WePost Sdn Bhd	Credit Account	ZND167580323292	No	Driver Issue	Express	Completed	200.00	200.00	21-2-2023 12:09:56 PM		7-3-2023 12:09:56 PM	14-3-2023 02:43:42 AM	14-3-2023 02:44:00 PM	Audit Trail
CL/2023/02/V2/002860	Appeal	Short Piece	WePost Sdn Bhd	Credit Account	ZND167042580324	No	Force Majeure	Express	Completed	200.00	200.00	16-2-2023 03:47:04 PM		2-3-2023 03:47:04 PM	14-3-2023 02:47:27 AM	14-3-2023 02:47:50 PM	Audit Trail
CL/2023/02/V2/002859	Appeal	Lost	FURNIMALL (M) SDN BHD	Credit Account	CND167246933575001	No	Hub/Depo/Station Handling Issue	Express	Completed	200.00	200.00	16-2-2023 03:44:15 PM		2-3-2023 03:44:15 PM	23-3-2023 03:33:04 AM	23-3-2023 03:33:25 PM	Audit Trail
CL/2023/02/V2/002858	Appeal	Short Piece	WePost Sdn Bhd	Credit Account	ZND166869589602	No	Force Majeure	Express	Completed	200.00	200.00	16-2-2023 03:28:43 PM		2-3-2023 03:28:43 PM	14-3-2023 02:51:03 AM	14-3-2023 02:51:28 PM	Audit Trail
CL/2023/02/V2/002856	Appeal	Lost	NUR DURAR BINTI KAMARUDDIN	Cash	ZND167580067578	No	Driver Issue	Express		200.00		16-2-2023 02:06:06 PM		2-3-2023 02:06:06 PM	17-3-2023 11:26:13 AM		Audit Trail
CL/2023/02/V2/002852	Appeal	Damage	Veness chong	Credit Account	HTG1675647785280	No	Hub/Depo/Station Handling Issue	Express	Completed	200.00	200.00	16-2-2023 09:12:04 AM		2-3-2023 09:12:04 AM	4-3-2023 09:41:13 AM	4-3-2023 09:41:39 AM	Audit Trail
CL/2023/02/V2/002836	Appeal	Lost	SUASMA MARKETING SDN BHD	Credit Account	ZND167044410841	No	Hub/Depo/Station Handling Issue	Express	Completed	200.00	200.00	14-2-2023 01:44:20 PM		28-2-2023 01:44:20 PM	23-3-2023 09:10:41 AM	23-3-2023 09:12:29 AM	Audit Trail
CL/2023/02/V2/002834	Appeal	Damage	Servex (Malaysia) Sdn Bhd	Credit Account	ZND167579356423	No	WareHouse Handling Issue	Express	Completed	200.00	8700.00	14-2-2023 11:45:20 AM		28-2-2023 11:45:20 AM	3-9-2023 04:30:06 AM	3-9-2023 04:31:40 PM	Audit Trail
CL/2023/02/V2/002829	Appeal	Damage	Achieva Technology Sdn Bhd	Credit Account	ZND167467486980	No	Hub/Depo/Station Handling Issue	Express	Completed	200.00	200.00	13-2-2023 03:39:08 PM		27-2-2023 03:39:08 PM	17-4-2023 03:22:07 AM	17-4-2023 03:23:26 PM	Audit Trail

CL/2023/02/V2/002824	Appeal	Delay Delivery Premium Parcel	SF RNF	Credit Account	ZND167578615545	No	Hub/Depo/Station Handling Issue	Premium	Completed	100.00	100.00	13-2-2023 10:58:05 AM		27-2-2023 10:58:05 AM	20-2-2023 11:32:53 AM	20-2-2023 11:33:14 AM	Audit Trail
CL/2023/02/V2/002823	Appeal	Lost	JS666	Credit Account	ZND167465483707	No	Hub/Depo/Station Handling Issue	Parcel	Completed	200.00	200.00	13-2-2023 10:02:11 AM		27-2-2023 10:02:11 AM	23-2-2023 05:43:22 AM	23-2-2023 05:43:56 PM	Audit Trail
CL/2023/02/V2/002802	Appeal	Damage	Veness chong xin ci	Credit Account	HTG1675385973182	No	Hub/Depo/Station Handling Issue	Express	Completed	200.00	200.00	9-2-2023 03:54:45 PM		23-2-2023 03:54:45 PM	2-3-2023 09:21:45 AM	2-3-2023 09:22:11 AM	Audit Trail
CL/2023/02/V2/002791	Appeal	Lost	De meridian beauticare sdn bhd	Credit Account	ZND167346244359	No	Hub/Depo/Station Handling Issue	Parcel	Completed	200.00	200.00	8-2-2023 02:12:10 PM		22-2-2023 02:12:10 PM	3-3-2023 03:08:20 AM	3-3-2023 03:12:33 PM	Audit Trail
CL/2023/02/V2/002784	Appeal	Damage	Vedourstyle (under FURNIMALL(M) SDN BHD)	Credit Account	ZND167464663384	No	Force Majeure	Express	Completed	200.00	200.00	7-2-2023 06:10:45 PM		21-2-2023 06:10:45 PM	14-3-2023 02:56:03 AM	14-3-2023 02:56:22 PM	Audit Trail
CL/2023/02/V2/002783	Appeal	Damage	Vedourstyle (under FURNIMALL(M) SDN BHD)	Credit Account	ZND167466409379	No	Hub/Depo/Station Handling Issue	Parcel	Completed	129.90	129.90	7-2-2023 06:04:43 PM		21-2-2023 06:04:43 PM	20-2-2023 11:38:13 AM	20-2-2023 11:38:30 AM	Audit Trail
CL/2023/02/V2/002780	Appeal	Damage	LUEY VENTURE SDN BHD	Cash	CND1674675171100001	Yes	Hub/Depo/Station Handling Issue	Parcel	Pending Amount Revision	200.00		7-2-2023 03:57:56 PM		21-2-2023 03:57:56 PM	24-11-2023 10:57:52 AM		Audit Trail
CL/2023/02/V2/002769	Appeal	Damage	UPERABOT CREATIVE HOME SDN.BHD	Credit Account	ZND167467483712	No	Hub/Depo/Station Handling Issue	Express	Completed	200.00	200.00	6-2-2023 06:06:13 PM		20-2-2023 06:06:13 PM	2-3-2023 10:43:27 AM	2-3-2023 11:06:53 AM	Audit Trail
CL/2023/02/V2/002766	Appeal	Damage	Domica Furniture E-Commerce Sdn Bhd	Credit Account	ZND167466027399	No	Hub/Depo/Station Handling Issue	Parcel	Completed	70.00	70.00	6-2-2023 12:54:54 PM		20-2-2023 12:54:54 PM	20-2-2023 10:37:10 AM	20-2-2023 10:38:13 AM	Audit Trail
CL/2023/02/V2/002765	Appeal	Damage	Domica Furniture E-Commerce Sdn Bhd	Credit Account	ZND167465633294	No	Hub/Depo/Station Handling Issue	Parcel	Completed	80.00	80.00	6-2-2023 12:45:10 PM		20-2-2023 12:45:10 PM	20-2-2023 10:40:58 AM	20-2-2023 10:42:58 AM	Audit Trail
CL/2023/02/V2/002747	Appeal	Damage	Noorain Binti Yakub	Credit Account	ZND167465306457	No	Force Majeure	Express	Completed	200.00	200.00	2-2-2023 12:31:16 PM		16-2-2023 12:31:16 PM	15-3-2023 03:46:22 AM	15-3-2023 03:46:42 PM	Audit Trail
CL/2023/02/V2/002740	Appeal	Lost	KARGOMIND SDN BHD (maryam)	Credit Account	ZND167249588062	No	Hub/Depo/Station Handling Issue	Parcel	Completed	50.00	50.00	1-2-2023 03:44:48 PM		15-2-2023 03:44:48 PM	20-2-2023 11:41:35 AM	20-2-2023 11:41:51 AM	Audit Trail

CL/2023/02/V1/002935	Claim	Damage	SPF HOME DECO SDN BHD	Credit Account	ZND16758 4368657	No	Hub/Depo/ Station Handling Issue	Express	Pending Responsible Staff Details	264.00	200.00	28-2-2023 06:17:34 PM	16-3-2023 03:10:18 PM	14-3-2023 06:17:34 PM	14-3-2023 03:01:42 AM		Audit Trail
CL/2023/02/V1/002934	Claim	Damage	NUR SYUHADA BINTI ABDUL JALIL	Credit Account	ZND16758 2303223				Rejected	0.00		28-2-2023 05:08:24 PM		14-3-2023 05:08:24 PM			Audit Trail
CL/2023/02/V1/002933	Claim	Damage	SPF HOME DECO SDN BHD	Credit Account	CND16758 3297798001	No	Hub/Depo/ Station Handling Issue	Express	Pending Responsible Staff Details	35.00	35.00	28-2-2023 04:47:22 PM	16-3-2023 03:00:25 PM	14-3-2023 04:47:22 PM	14-3-2023 02:55:03 AM		Audit Trail
CL/2023/02/V1/002932	Claim	Damage	SPF HOME DECO SDN BHD	Credit Account	ZND16758 3796031	No	Hub/Depo/ Station Handling Issue	Express	Pending Responsible Staff Details	158.00	158.00	28-2-2023 04:32:17 PM	15-3-2023 10:04:31 AM	14-3-2023 04:32:17 PM	13-3-2023 10:00:02 AM		Audit Trail
CL/2023/02/V1/002931	Claim	Damage	SPF HOME DECO SDN BHD	Credit Account	ZND16758 3854380	No	Hub/Depo/ Station Handling Issue	Express	Pending Responsible Staff Details	212.00	200.00	28-2-2023 04:02:50 PM	15-3-2023 10:08:00 AM	14-3-2023 04:02:50 PM	13-3-2023 10:04:51 AM		Audit Trail
CL/2023/02/V1/002930	Claim	Damage	SPF HOME DECO SDN BHD	Credit Account	CND16758 3297866002	No	Hub/Depo/ Station Handling Issue	Express	Pending Responsible Staff Details	212.00	200.00	28-2-2023 03:54:40 PM	15-3-2023 10:01:00 AM	14-3-2023 03:54:40 PM	13-3-2023 09:57:43 AM		Audit Trail
CL/2023/02/V1/002929	Claim	Damage	Nur Farah Nadhirah Binti Azizuddin	Credit Account	ZND16758 3700021	No	Hub/Depo/ Station Handling Issue	Express	Pending Responsible Staff Details	420.00	200.00	28-2-2023 01:44:55 PM	15-3-2023 11:53:56 AM	14-3-2023 01:44:55 PM	13-3-2023 11:50:17 AM		Audit Trail
CL/2023/02/V1/002928	Claim	Damage	SHARON LIM	Credit Account	ZND16758 1820721				Rejected	200.00		28-2-2023 12:09:54 PM		14-3-2023 12:09:54 PM			Audit Trail
CL/2023/02/V1/002927	Claim	Lost	HUI ZHI	Credit Account	ZND16734 6271027				Rejected	168.00		28-2-2023 11:41:40 AM		14-3-2023 11:41:40 AM			Audit Trail
CL/2023/02/V1/002926	Claim	Damage	Mohamad Nazim bin Eer	Credit Account	ZND67585 148180	No	Hub/Depo/ Station Handling Issue	FreshBox	Rejected	0.00		28-2-2023 11:40:53 AM		14-3-2023 11:40:53 AM			Audit Trail
CL/2023/02/V1/002925	Claim	Damage	TIEN WYE LONGG	Credit Account	ZND16758 3610580	No	Hub/Depo/ Station Handling Issue	Express	Info Incomplete	0.00		28-2-2023 11:25:18 AM	10-3-2023 04:59:25 PM	14-3-2023 11:25:18 AM			Audit Trail
CL/2023/02/V1/002924	Claim	Damage	Nur Farah Nadhirah Binti Azizuddin	Credit Account	ZND16758 3703435	No	Hub/Depo/ Station Handling Issue	Express	Pending Responsible Staff Details	420.00	200.00	28-2-2023 10:02:21 AM	15-3-2023 11:49:55 AM	14-3-2023 10:02:21 AM	13-3-2023 11:42:53 AM		Audit Trail
CL/2023/02/V1/002923	Claim	Damage	SOH HWEE HWEE	Cash	ZND16758 0359987	No	Hub/Depo/ Station Handling Issue	Express	Pending Responsible Staff Details	259.60	200.00	27-2-2023 05:37:43 PM	16-3-2023 03:00:17 PM	13-3-2023 05:37:43 PM	14-3-2023 02:57:02 AM		Audit Trail

CL/2023/02/V1/002922	Claim	Damage	SPF HOME DECO SDN BHD	Credit Account	ZND16758 3298191	No	Force Majeure	Express	Pending Responsible Staff Details	45.00	45.00	27-2-2023 03:15:36 PM	1-4-2023 03:24:10 PM	13-3-2023 03:15:36 PM	30-3-2023 03:18:43 AM		Audit Trail
CL/2023/02/V1/002921	Claim	Lost	LIM KEE KIAT	Credit Account	ZND16746 8634458	No	Hub/Depo/ Station Handling Issue	Express	Pending Responsible Staff Details	207.00	200.00	27-2-2023 02:57:35 PM	17-5-2023 03:12:13 PM	13-3-2023 02:57:35 PM	15-5-2023 03:10:02 AM		Audit Trail
CL/2023/02/V1/002920	Claim	Damage	AIK HOE	Credit Account	ZND16758 3616728				Rejected	220.00		27-2-2023 01:12:53 PM		13-3-2023 01:12:53 PM			Audit Trail
CL/2023/02/V1/002919	Claim	Damage	CM Wan	Credit Account	ZND16758 5393788,	No	Hub/Depo/ Station Handling Issue	Express	Pending Responsible Staff Details	800.00	200.00	27-2-2023 09:56:45 AM	19-3-2023 02:56:47 PM	13-3-2023 09:56:45 AM	17-3-2023 02:40:12 AM		Audit Trail
CL/2023/02/V1/002918	Claim	Damage	CHEW HOI LIANG	Credit Account	ZND16757 9747740	No	Hub/Depo/ Station Handling Issue	Express	Pending Responsible Staff Details	200.00	200.00	27-2-2023 01:12:11 AM	9-3-2023 09:15:38 AM	13-3-2023 01:12:11 AM			Audit Trail
CL/2023/02/V1/002917	Claim	Damage	HJ EXPRESS	Credit Account	ZND16758 3937861	No	Hub/Depo/ Station Handling Issue	Express	Pending Responsible Staff Details	146.00	146.00	25-2-2023 07:11:56 PM	15-3-2023 10:29:28 AM	11-3-2023 07:11:56 PM	13-3-2023 10:04:50 AM		Audit Trail
CL/2023/02/V1/002916	Claim	Damage	SPF HOME DECO SDN BHD	Credit Account	ZND16758 3297798				Rejected	35.00		24-2-2023 05:10:52 PM		10-3-2023 05:10:52 PM			Audit Trail
CL/2023/02/V1/002915	Claim	Damage	TND EXPRESS (M) SDN BHD	Credit Account	ZND16724 6765572				Info Incomplete	70.00		23-2-2023 05:51:55 PM	1-3-2023 09:59:30 AM	9-3-2023 05:51:55 PM			Audit Trail
CL/2023/02/V1/002914	Claim	Damage	MMAG DIGITAL SDN BHD C/O WAREHOUSE	Credit Account	ZND16758 3643809	No	Force Majeure	Express	Rejected	2899.00		23-2-2023 04:25:48 PM		9-3-2023 04:25:48 PM			Audit Trail
CL/2023/02/V1/002913	Claim	Short Piece	WePost Sdn Bhd	Credit Account	ZND16746 8303088				Rejected	0.00		23-2-2023 03:13:35 PM		9-3-2023 03:13:35 PM			Audit Trail
CL/2023/02/V1/002912	Claim	Lost	MMATRIX SDN BHD	Credit Account	ZND16758 0170230	No	Misrouted Issue	Express	Pending Responsible Staff Details	3499.00	200.00	23-2-2023 11:43:06 AM	18-3-2023 09:28:38 AM	9-3-2023 11:43:06 AM	16-3-2023 09:20:31 AM		Audit Trail
CL/2023/02/V1/002911	Claim	Damage	MMAG DIGITAL SDN BHD C/O WAREHOUSE	Credit Account	ZND16758 2329544	No	Force Majeure	Express	Rejected	3699.00		23-2-2023 11:23:29 AM		9-3-2023 11:23:29 AM			Audit Trail

CL/2023/02/V1/002910	Claim	Damage	CM Wan	Credit Account	ZND167582651423				Rejected	138.72		23-2-2023 10:26:43 AM		9-3-2023 10:26:43 AM			Audit Trail
CL/2023/02/V1/002909	Claim	Damage	SPF HOME DECO SDN BHD	Credit Account	ZND167581840552				Rejected	40.00		22-2-2023 06:04:32 PM		8-3-2023 06:04:32 PM			Audit Trail
CL/2023/02/V1/002908	Claim	Damage	SYED MOTORPART	Cash	ZND167582245073	No	Hub/Depo/ Station Handling Issue	Express	Pending Responsible Staff Details	121.60	121.60	22-2-2023 02:32:28 PM	8-3-2023 03:44:04 PM	8-3-2023 02:32:28 PM			Audit Trail
CL/2023/02/V1/002907	Claim	Lost	Domica Furniture E-Commerce Sdn Bhd	Credit Account	ZND167580778870				Rejected	69.90		22-2-2023 02:21:41 PM		8-3-2023 02:21:41 PM			Audit Trail
CL/2023/02/V1/002906	Claim	Lost	Domica Furniture E-Commerce Sdn Bhd	Credit Account	CND1675807788700001				Rejected	109.90		22-2-2023 02:18:08 PM		8-3-2023 02:18:08 PM			Audit Trail
CL/2023/02/V1/002905	Claim	Lost	Domica Furniture E-Commerce Sdn Bhd	Credit Account	CND1675798492460001	No	Hub/Depo/ Station Handling Issue	Express	Rejected	110.90		22-2-2023 02:11:50 PM		8-3-2023 02:11:50 PM			Audit Trail
CL/2023/02/V1/002904	Claim	Lost	Domica Furniture E-Commerce Sdn Bhd	Credit Account	ZND167579849246	No	Hub/Depo/ Station Handling Issue	Express	Rejected	84.90		22-2-2023 02:06:41 PM		8-3-2023 02:06:41 PM			Audit Trail
CL/2023/02/V1/002903	Claim	Delay Delivery Premium Parcel	ZND167582908060	Credit Account	ZND167582908060	No	Hub/Depo/ Station Handling Issue	Premium	Rejected	100.00	100.00	22-2-2023 11:36:34 AM		8-3-2023 11:36:34 AM	14-3-2023 03:00:54 AM		Audit Trail
CL/2023/02/V1/002902	Claim	Lost	MMATRIX	Credit Account	ZND167580148871	No	Hub/Depo/ Station Handling Issue	Express	Pending Responsible Staff Details	10.00	10.00	22-2-2023 10:35:10 AM	11-5-2023 04:16:05 PM	8-3-2023 10:35:10 AM	9-5-2023 04:07:14 AM		Audit Trail
CL/2023/02/V1/002901	Claim	Lost	ZIRCONIA JEWELLERY (MS MICHELLE)	Credit Account	ZND167580950443	No	Driver Issue	Express	Pending Responsible Staff Details	3000.00	200.00	21-2-2023 05:37:13 PM	16-3-2023 03:06:19 PM	7-3-2023 05:37:13 PM	14-3-2023 03:02:05 AM		Audit Trail
CL/2023/02/V1/002900	Claim	Damage	SPF HOME DECO SDN BHD	Credit Account	ZND167580193888				Rejected	500.00		21-2-2023 05:23:46 PM		7-3-2023 05:23:46 PM			Audit Trail
CL/2023/02/V1/002899	Claim	Damage	SPF HOME DECO SDN BHD	Credit Account	ZND167581764032	No	Hub/Depo/ Station Handling Issue	Express	Pending Responsible Staff Details	399.00	200.00	21-2-2023 05:06:44 PM	15-3-2023 10:11:53 AM	7-3-2023 05:06:44 PM	13-3-2023 10:09:27 AM		Audit Trail

CL/2023/02/V1/002898	Claim	Damage	SPF HOME DECO SDN BHD	Credit Account	ZND167580377035				Rejected	250.00		21-2-2023 04:21:59 PM		7-3-2023 04:21:59 PM			Audit Trail
CL/2023/02/V1/002897	Claim	Damage	Mont Hub Marketing	Credit Account	ZND167583055688	No	Force Majeure	Express	Pending Responsible Staff Details	67.00	67.00	21-2-2023 02:55:03 PM	8-3-2023 03:40:07 PM	7-3-2023 02:55:03 PM			Audit Trail
CL/2023/02/V1/002896	Claim	Delay Delivery Premium Parcel	XU HAO CHENG	Credit Account	ZND165615072078				Rejected	100.00		21-2-2023 02:26:17 PM		7-3-2023 02:26:17 PM			Audit Trail
CL/2023/02/V1/002895	Claim	Delay Delivery Premium Parcel	YUNA NG	Credit Account	ZND165616279421				Rejected	100.00		21-2-2023 02:23:21 PM		7-3-2023 02:23:21 PM			Audit Trail
CL/2023/02/V1/002894	Claim	Delay Delivery Premium Parcel	CHARLES HIEW	Credit Account	ZND166028808087				Rejected	100.00		21-2-2023 02:21:22 PM		7-3-2023 02:21:22 PM			Audit Trail
CL/2023/02/V1/002893	Claim	Delay Delivery Premium Parcel	XUXU	Credit Account	ZND167465020438				Rejected	100.00		21-2-2023 02:18:57 PM		7-3-2023 02:18:57 PM			Audit Trail
CL/2023/02/V1/002892	Claim	Delay Delivery Premium Parcel	WU ZE YANG	Credit Account	ZND167578440109				Rejected	100.00		21-2-2023 02:16:57 PM		7-3-2023 02:16:57 PM			Audit Trail
CL/2023/02/V1/002891	Claim	Delay Delivery Premium Parcel	BIAN PEI RONG	Credit Account	ZND167581786720	No	Hub/Depo/ Station Handling Issue	Premium	Rejected	100.00		21-2-2023 02:10:24 PM		7-3-2023 02:10:24 PM			Audit Trail
CL/2023/02/V1/002890	Claim	Lost	WePost Sdn Bhd	Credit Account	ZND167580323292	No	Driver Issue	Express	Rejected	200.00	200.00	21-2-2023 12:09:56 PM		7-3-2023 12:09:56 PM	14-3-2023 03:09:54 AM		Audit Trail
CL/2023/02/V1/002889	Claim	Damage	Caldis Chuah	Credit Account	ZND167581644822				Info Incomplete	50.00		21-2-2023 10:55:18 AM	24-2-2023 10:25:54 AM	7-3-2023 10:55:18 AM			Audit Trail
CL/2023/02/V1/002888	Claim	Lost	TIEN WYE LONGG	Credit Account	ZND167581746359				Info Incomplete	0.00		21-2-2023 10:25:07 AM	24-2-2023 09:56:32 AM	7-3-2023 10:25:07 AM			Audit Trail
CL/2023/02/V1/002887	Claim	Lost	MMATRIX	Credit Account	ZND167464676377				Rejected	7299.00		21-2-2023 10:20:38 AM		7-3-2023 10:20:38 AM			Audit Trail
CL/2023/02/V1/002886	Claim	Lost	MMATRIX	Credit Account	ZND167347806044				Rejected	6299.00		21-2-2023 10:12:51 AM		7-3-2023 10:12:51 AM			Audit Trail
CL/2023/02/V1/002885	Claim	Damage	K&N CABINET FURNITURES	Credit Account	ZND167579087815	No	Force Majeure	Express	Rejected	122.50		20-2-2023 11:30:01 PM		6-3-2023 11:30:01 PM			Audit Trail

CL/2023/02/V1/002884	Claim	Damage	SPF HOME DECO SDN BHD	Credit Account	ZND167580376663				Rejected	250.00		20-2-2023 06:10:38 PM		6-3-2023 06:10:38 PM			Audit Trail
CL/2023/02/V1/002883	Claim	Damage	SPF HOME DECO SDN BHD	Credit Account	ZND167580300422	No	Hub/Depo/ Station Handling Issue	Express	Pending Responsible Staff Details	60.00	60.00	20-2-2023 06:05:21 PM	10-3-2023 09:00:27 AM	6-3-2023 06:05:21 PM	8-3-2023 08:57:08 AM		Audit Trail
CL/2023/02/V1/002882	Claim	Damage	SPF HOME DECO SDN BHD	Credit Account	ZND167579975822	No	Hub/Depo/ Station Handling Issue	Express	Pending Responsible Staff Details	60.00	60.00	20-2-2023 05:05:29 PM	8-3-2023 03:44:59 PM	6-3-2023 05:05:29 PM	6-3-2023 02:45:59 AM		Audit Trail
CL/2023/02/V1/002881	Claim	Damage	FURNIMALL (M) SDN BHD	Credit Account	ZND167249098387				Rejected	367.00		20-2-2023 04:12:48 PM		6-3-2023 04:12:48 PM			Audit Trail
CL/2023/02/V1/002880	Claim	Lost	Vedourstyle (under FURNIMALL(M) SDN BHD)	Credit Account	ZND167579109180	No	Hub/Depo/ Station Handling Issue	Express	Rejected	194.90		20-2-2023 03:48:43 PM		6-3-2023 03:48:43 PM			Audit Trail
CL/2023/02/V1/002879	Claim	Lost	Domica Furniture E-Commerce Sdn Bhd	Credit Account	ZND167579104765	No	Hub/Depo/ Station Handling Issue	Express	Rejected	116.00		20-2-2023 02:54:19 PM		6-3-2023 02:54:19 PM			Audit Trail
CL/2023/02/V1/002878	Claim	Lost	Domica Furniture E-Commerce Sdn Bhd	Credit Account	ZND167579097593	No	Hub/Depo/ Station Handling Issue	Express	Rejected	213.90		20-2-2023 02:46:59 PM		6-3-2023 02:46:59 PM			Audit Trail
CL/2023/02/V1/002877	Claim	Lost	Domica Furniture E-Commerce Sdn Bhd	Credit Account	ZND167578674146				Rejected	213.90		20-2-2023 02:40:18 PM		6-3-2023 02:40:18 PM			Audit Trail
CL/2023/02/V1/002876	Claim	Lost	Domica Furniture E-Commerce Sdn Bhd	Credit Account	ZND167578258292	No	Hub/Depo/ Station Handling Issue	Express	Rejected	139.90		20-2-2023 02:28:30 PM		6-3-2023 02:28:30 PM			Audit Trail
CL/2023/02/V1/002875	Claim	Damage	Samsul Bin Md Miskin	Cash	ZND167581892254				Info Incomplete	510.00		20-2-2023 01:39:42 PM	24-2-2023 09:45:23 AM	6-3-2023 01:39:42 PM			Audit Trail
CL/2023/02/V1/002874	Claim	Damage	SUPER BOX ENTERPRISE	Credit Account	ZND167582099034				Rejected	200.00		20-2-2023 01:19:19 PM		6-3-2023 01:19:19 PM			Audit Trail
CL/2023/02/V1/002873	Claim	Damage	JOM DEKO	Credit Account	CND1675806267990001				Rejected	235.00		20-2-2023 10:42:38 AM		6-3-2023 10:42:38 AM			Audit Trail

CL/2023/02/V1/002872	Claim	Lost	MMATRIX	Credit Account	ZND167465832543	No	Hub/Depo/Station Handling Issue	Express	Pending Responsible Staff Details	10.00	10.00	20-2-2023 10:39:45 AM	12-3-2023 09:54:30 AM	6-3-2023 10:39:45 AM	10-3-2023 09:47:42 AM		Audit Trail
CL/2023/02/V1/002871	Claim	Damage	AIK HOE	Credit Account	CND167580350441001				Rejected	220.00		19-2-2023 12:34:24 PM		5-3-2023 12:34:24 PM			Audit Trail
CL/2023/02/V1/002870	Claim	Damage	TAN SZE WEE	Credit Account	ZND167581313308	Yes	Hub/Depo/Station Handling Issue	FreshBox	Pending Responsible Staff Details	0.00	199.90	18-2-2023 05:20:57 PM	30-3-2023 11:02:06 AM	4-3-2023 05:20:57 PM	14-3-2023 03:29:13 AM		Audit Trail
CL/2023/02/V1/002869	Claim	Lost	POPILLOL SDN BHD	Credit Account	ZND167467633469	No	Driver Issue	Express	Pending Responsible Staff Details	200.00	200.00	18-2-2023 01:03:00 PM	12-3-2023 11:52:26 AM	4-3-2023 01:03:00 PM	10-3-2023 11:51:55 AM		Audit Trail
CL/2023/02/V1/002868	Claim	Damage	MS YEO	Credit Account	ZND167580534964	No	Hub/Depo/Station Handling Issue	Express	Pending Responsible Staff Details	200.00	200.00	18-2-2023 10:42:34 AM	16-3-2023 03:36:44 PM	4-3-2023 10:42:34 AM	14-3-2023 03:30:10 AM		Audit Trail
CL/2023/02/V1/002867	Claim	Lost	Belilah (under FURNIMALL(M) SDN BHD)	Credit Account	ZND167467275737	No	Driver Issue	Express	Rejected	246.40		17-2-2023 07:27:38 PM		3-3-2023 07:27:38 PM			Audit Trail
CL/2023/02/V1/002866	Claim	Damage	K&N CABINET FURNITURES	Credit Account	ZND167580287846	No	Hub/Depo/Station Handling Issue	Express	Rejected	81.77		17-2-2023 05:07:16 PM		3-3-2023 05:07:16 PM			Audit Trail
CL/2023/02/V1/002865	Claim	Damage	POST CENTRE - ERSYAH	Credit Account	ZND167580123700				New	200.00		17-2-2023 03:23:51 PM	22-2-2023 04:17:12 PM	3-3-2023 03:23:51 PM			Audit Trail
CL/2023/02/V1/002864	Claim	Lost	Domica Furniture E-Commerce Sdn Bhd	Credit Account	ZND167468295406	No	Hub/Depo/Station Handling Issue	Express	Rejected	183.90		17-2-2023 11:09:28 AM		3-3-2023 11:09:28 AM			Audit Trail
CL/2023/02/V1/002863	Claim	Lost	MMAG DIGITAL SDN BHD	Credit Account	ZND167156159362				Rejected	50.00		17-2-2023 10:11:43 AM		3-3-2023 10:11:43 AM			Audit Trail
CL/2023/02/V1/002862	Claim	Damage	SUN CHING SDN BHD	Credit Account	ZND167579520213				Rejected	175.00		16-2-2023 07:06:20 PM		2-3-2023 07:06:20 PM			Audit Trail
CL/2023/02/V1/002861	Claim	Lost	FURNIMALL (M) SDN BHD	Credit Account	ZND167580002524	No	Driver Issue	Express	Rejected	137.60		16-2-2023 05:06:34 PM		2-3-2023 05:06:34 PM			Audit Trail
CL/2023/02/V1/002860	Claim	Short Piece	WePost Sdn Bhd	Credit Account	ZND167042580324	No	Force Majeure	Express	Rejected	0.00	200.00	16-2-2023 03:47:04 PM		2-3-2023 03:47:04 PM	14-3-2023 03:09:13 AM		Audit Trail

CL/2023/02/V1/002859	Claim	Lost	FURNIMALL (M) SDN BHD	Credit Account	CND167246933575001	No	Hub/Depo/ Station Handling Issue	Express	Rejected	388.00	200.00	16-2-2023 03:44:15 PM		2-3-2023 03:44:15 PM	23-3-2023 03:33:34 AM		Audit Trail
CL/2023/02/V1/002858	Claim	Short Piece	WePost Sdn Bhd	Credit Account	ZND166869589602	No	Force Majeure	Express	Rejected	0.00	200.00	16-2-2023 03:28:43 PM		2-3-2023 03:28:43 PM	14-3-2023 03:10:25 AM		Audit Trail
CL/2023/02/V1/002857	Claim	Missing Content	YAMEI	Credit Account	YMMY30332037				Rejected	245.00		16-2-2023 03:12:03 PM		2-3-2023 03:12:03 PM			Audit Trail
CL/2023/02/V1/002856	Claim	Lost	NUR DURAR BINTI KAMARUDDIN	Cash	ZND167580067578	No	Driver Issue	Express	Info Incomplete	1300.00		16-2-2023 02:06:06 PM		2-3-2023 02:06:06 PM	10-5-2023 02:17:59 AM		Audit Trail
CL/2023/02/V1/002855	Claim	Damage FreshBox	Q Pink Enterprise	Cash	ZND167579935574	No	Hub/Depo/ Station Handling Issue	FreshBox	Rejected	200.00		16-2-2023 11:39:51 AM		2-3-2023 11:39:51 AM			Audit Trail
CL/2023/02/V1/002854	Claim	Lost	NORLIZA BINTI NOOR MOHAMMED	Credit Account	ZND167346832402	No	Driver Issue	Express	Pending Responsible Staff Details	400.00	200.00	16-2-2023 11:05:12 AM	15-3-2023 10:23:20 AM	2-3-2023 11:05:12 AM	13-3-2023 10:14:52 AM		Audit Trail
CL/2023/02/V1/002853	Claim	Damage	Kaeshin Wong	Cash	ZND167347773193				Info Incomplete	285.00		16-2-2023 10:35:15 AM	25-2-2023 02:48:31 PM	2-3-2023 10:35:15 AM			Audit Trail
CL/2023/02/V1/002852	Claim	Damage	Veness chong	Credit Account	HTG1675647785280	No	Hub/Depo/ Station Handling Issue	Express	Pending Responsible Staff Details	200.00	200.00	16-2-2023 09:12:04 AM	6-3-2023 09:41:39 AM	2-3-2023 09:12:04 AM			Audit Trail
CL/2023/02/V1/002851	Claim	Delay Delivery Premium Parcel	ML Express Malaysia	Credit Account	ZND167468468367	No	Hub/Depo/ Station Handling Issue	Premium	Pending Responsible Staff Details	100.00	100.00	15-2-2023 10:50:53 PM	25-3-2023 03:50:16 PM	1-3-2023 10:50:53 PM	23-3-2023 03:34:26 AM		Audit Trail
CL/2023/02/V1/002850	Claim	Lost	ML Express Malaysia	Credit Account	ZND167346663518	No	Misrouted Issue	Value Pack	Pending Responsible Staff Details	118.50	118.50	15-2-2023 09:48:45 PM	16-3-2023 03:42:59 PM	1-3-2023 09:48:45 PM	14-3-2023 03:38:03 AM		Audit Trail
CL/2023/02/V1/002849	Claim	Damage	SPF HOME DECO SDN BHD	Credit Account	ZND167579940301				Rejected	139.00		15-2-2023 07:43:26 PM		1-3-2023 07:43:26 PM			Audit Trail
CL/2023/02/V1/002848	Claim	Damage	SPF HOME DECO SDN BHD	Credit Account	ZND167579502196				Rejected	249.50		15-2-2023 07:29:14 PM		1-3-2023 07:29:14 PM			Audit Trail
CL/2023/02/V1/002847	Claim	Damage	HJ EXPRESS	Credit Account	ZND167579127498				Info Incomplete	143.00		15-2-2023 04:24:49 PM	18-2-2023 04:59:58 PM	1-3-2023 04:24:49 PM			Audit Trail

CL/2023/02/V1/002846	Claim	Damage	CM Wan	Credit Account	ZND167580211476	No	Hub/Depo/Station Handling Issue	Express	Rejected	385.73		15-2-2023 03:47:49 PM		1-3-2023 03:47:49 PM			Audit Trail
CL/2023/02/V1/002845	Claim	Damage	Post Centre Jalan Klang Lama	Credit Account	ZND167579849550				Rejected	200.00		15-2-2023 01:21:20 PM		1-3-2023 01:21:20 PM			Audit Trail
CL/2023/02/V1/002844	Claim	Damage	WePost Sdn Bhd	Credit Account	ZND167467480940	No	Hub/Depo/Station Handling Issue	Express	Rejected	0.00		15-2-2023 12:16:25 PM		1-3-2023 12:16:25 PM			Audit Trail
CL/2023/02/V1/002843	Claim	Lost	Domica Furniture E-Commerce Sdn Bhd	Credit Account	CND167468279055001				Rejected	124.40		15-2-2023 11:34:24 AM		1-3-2023 11:34:24 AM			Audit Trail
CL/2023/02/V1/002842	Claim	Lost	Domica Furniture E-Commerce Sdn Bhd	Credit Account	ZND167468279055				Rejected	124.40		15-2-2023 11:32:31 AM		1-3-2023 11:32:31 AM			Audit Trail
CL/2023/02/V1/002841	Claim	Lost	Domica Furniture E-Commerce Sdn Bhd	Credit Account	ZND167468273886	No	Hub/Depo/Station Handling Issue	Express	Rejected	190.00		15-2-2023 11:26:57 AM		1-3-2023 11:26:57 AM			Audit Trail
CL/2023/02/V1/002840	Claim	Damage	SPF HOME DECO SDN BHD	Credit Account	ZND167579195282				Rejected	315.00		14-2-2023 05:53:33 PM		28-2-2023 05:53:33 PM			Audit Trail
CL/2023/02/V1/002839	Claim	Lost	CYNTHIA CHONG WAN FONG	Credit Account	ZND167347773735	No	Hub/Depo/Station Handling Issue	Parcel	Pending Responsible Staff Details	92.00	92.00	14-2-2023 04:46:53 PM	28-2-2023 02:08:48 PM	28-2-2023 04:46:53 PM	26-2-2023 02:03:33 AM		Audit Trail
CL/2023/02/V1/002838	Claim	Lost	JC FASHION SHOP	Credit Account	ZND167467195806	No	Hub/Depo/Station Handling Issue	Express	Pending Responsible Staff Details	125.00	125.00	14-2-2023 04:21:32 PM	16-3-2023 03:51:40 PM	28-2-2023 04:21:32 PM	14-3-2023 03:48:24 AM		Audit Trail
CL/2023/02/V1/002837	Claim	Damage	HJ EXPRESS	Credit Account	ZND167579129775	No	Hub/Depo/Station Handling Issue	Express	Rejected	77.00		14-2-2023 03:24:40 PM		28-2-2023 03:24:40 PM			Audit Trail
CL/2023/02/V1/002836	Claim	Lost	SUASMA MARKETING SDN BHD	Credit Account	ZND167044410841	No	Hub/Depo/Station Handling Issue	Express	Pending Responsible Staff Details	850.20	200.00	14-2-2023 01:44:20 PM	25-3-2023 09:12:28 AM	28-2-2023 01:44:20 PM			Audit Trail

CL/2023/02/V1/002835	Claim	Damage	HEALTHY LINKS MEDICAL SUPPLIES SDN. BHD.	Credit Account	ZND167578688419				Rejected	300.00		14-2-2023 12:53:28 PM		28-2-2023 12:53:28 PM			Audit Trail
CL/2023/02/V1/002834	Claim	Damage	Servex (Malaysia) Sdn Bhd	Credit Account	ZND167579356423	No	WareHouse Handling Issue	Express	Pending Responsible Staff Details	8700.00	8700.00	14-2-2023 11:45:20 AM	30-4-2023 09:47:59 AM	28-2-2023 11:45:20 AM	28-4-2023 09:45:16 AM		Audit Trail
CL/2023/02/V1/002833	Claim	Damage	Vedourstyle (under FURNIMALL(M) SDN BHD)	Credit Account	ZND167464950248	No	Hub/Depo/Station Handling Issue	Parcel	Rejected	400.00		14-2-2023 11:42:27 AM		28-2-2023 11:42:27 AM			Audit Trail
CL/2023/02/V1/002832	Claim	Damage FreshBox	NL food products	Credit Account	ZND167347736679				Rejected	240.00		14-2-2023 10:54:22 AM		28-2-2023 10:54:22 AM			Audit Trail
CL/2023/02/V1/002831	Claim	Damage	HJ EXPRESS	Credit Account	ZND167579119882				Info Incomplete	182.00		13-2-2023 07:22:50 PM	17-2-2023 03:43:43 PM	27-2-2023 07:22:50 PM			Audit Trail
CL/2023/02/V1/002830	Claim	Damage	HJ EXPRESS	Credit Account	ZND167579122172	No	Packaging Problem (Sender)	Express	Rejected	160.00		13-2-2023 07:19:40 PM		27-2-2023 07:19:40 PM			Audit Trail
CL/2023/02/V1/002829	Claim	Damage	Achieva Technology Sdn Bhd	Credit Account	ZND167467486980	No	Hub/Depo/Station Handling Issue	Express	Pending Responsible Staff Details	260.00	200.00	13-2-2023 03:39:08 PM	6-3-2023 09:54:09 AM	27-2-2023 03:39:08 PM	4-3-2023 09:51:39 AM		Audit Trail
CL/2023/02/V1/002828	Claim	Damage	MMAG DIGITAL SDN. BHD. C/O WAREHOUSE	Credit Account	ZND167579201563	No	Hub/Depo/Station Handling Issue	Express	Pending Responsible Staff Details	3699.00	200.00	13-2-2023 03:13:11 PM	4-3-2023 04:46:39 PM	27-2-2023 03:13:11 PM	2-3-2023 04:45:37 AM		Audit Trail
CL/2023/02/V1/002827	Claim	Lost	Why Furniture	Credit Account	ZND167467437050	Yes	Hub/Depo/Station Handling Issue	Parcel	Pending Responsible Staff Details	530.00	200.00	13-2-2023 03:11:40 PM	30-3-2023 11:08:30 AM	27-2-2023 03:11:40 PM	23-2-2023 05:44:19 AM		Audit Trail
CL/2023/02/V1/002826	Claim	Damage	Ahmad rafaie abdullah	Credit Account	ZND167579272174				Rejected	250.00		13-2-2023 11:18:39 AM		27-2-2023 11:18:39 AM			Audit Trail
CL/2023/02/V1/002825	Claim	Damage	NANG HIN MEDICAL SDN BHD	Credit Account	ZND167579175468				Info Incomplete	93.00		13-2-2023 11:04:45 AM	17-2-2023 10:23:25 AM	27-2-2023 11:04:45 AM			Audit Trail
CL/2023/02/V1/002824	Claim	Delay Delivery Premium Parcel	SF RNF	Credit Account	ZND167578615545	No	Hub/Depo/Station Handling Issue	Premium	Pending Responsible Staff Details	100.00	100.00	13-2-2023 10:58:05 AM	22-2-2023 11:33:13 AM	27-2-2023 10:58:05 AM			Audit Trail
CL/2023/02/V1/002823	Claim	Lost	JS666	Credit Account	ZND167465483707	No	Hub/Depo/Station Handling Issue	Parcel	Completed	200.00	200.00	13-2-2023 10:02:11 AM		27-2-2023 10:02:11 AM		10-4-2023 10:47:04 AM	Audit Trail

CL/2023/02/V1/002822	Claim	Missing Content	Mei Tan	Credit Account	ZND167467254473	No	Hub/Depo/ Station Handling Issue	Express	Rejected	100.00		11-2-2023 08:59:08 PM		25-2-2023 08:59:08 PM			Audit Trail
CL/2023/02/V1/002821	Claim	Damage	HJ EXPRESS	Credit Account	ZND167578456094	No	Force Majeure	Parcel	Rejected	156.00		11-2-2023 07:01:21 PM		25-2-2023 07:01:21 PM			Audit Trail
CL/2023/02/V1/002820	Claim	Delay Delivery Premium Parcel	SAW	Cash	ZND167578973058	No	Force Majeure	Premium	Pending Responsible Staff Details	100.00	100.00	11-2-2023 05:27:01 PM	19-3-2023 02:53:38 PM	25-2-2023 05:27:01 PM	17-3-2023 02:40:08 AM		Audit Trail
CL/2023/02/V1/002819	Claim	Damage	CM Wan	Credit Account	ZND167468592864	No	LineHaul Handling Issue	Parcel	Pending Responsible Staff Details	359.72	200.00	11-2-2023 09:12:17 AM	8-3-2023 02:53:13 PM	25-2-2023 09:12:17 AM	6-3-2023 02:31:33 AM		Audit Trail
CL/2023/02/V1/002818	Claim	Damage	Misriah Abu Hassan	Credit Account	ZND167467928022	No	Driver Issue	Parcel	Pending Responsible Staff Details	24.80	19.50	11-2-2023 12:25:59 AM	8-3-2023 03:35:40 PM	25-2-2023 12:25:59 AM	6-3-2023 03:35:18 AM		Audit Trail
CL/2023/02/V1/002817	Claim	Damage	Chee kheng Chin	Credit Account	ZND167468179782				Info Incomplete	4000.00		10-2-2023 06:50:33 PM	15-2-2023 11:51:43 AM	24-2-2023 06:50:33 PM			Audit Trail
CL/2023/02/V1/002816	Claim	Lost	Caryn wong	Credit Account	ZND167045857034	No	Hub/Depo/ Station Handling Issue	Express	Rejected	706.40		10-2-2023 06:34:18 PM		24-2-2023 06:34:18 PM			Audit Trail
CL/2023/02/V1/002815	Claim	Damage	Vedourstyle (under FURNIMALL(M) SDN BHD)	Credit Account	ZND167464950248				Rejected	400.00		10-2-2023 06:14:02 PM		24-2-2023 06:14:02 PM			Audit Trail
CL/2023/02/V1/002814	Claim	Damage	ASJ Solutions Sdn Bhd	Credit Account	ZND167467963856	No	Hub/Depo/ Station Handling Issue	Parcel	Rejected	414.90		10-2-2023 05:38:52 PM		24-2-2023 05:38:52 PM			Audit Trail
CL/2023/02/V1/002813	Claim	Damage	C HOME FURNITURE	Credit Account	ZND167467599161	No	Hub/Depo/ Station Handling Issue	Express	Info Incomplete	200.00		10-2-2023 05:02:12 PM		24-2-2023 05:02:12 PM			Audit Trail
CL/2023/02/V1/002812	Claim	Damage	C HOME FURNITURE	Credit Account	ZND167578271123	No	Hub/Depo/ Station Handling Issue	Parcel	Rejected	100.00		10-2-2023 04:54:46 PM		24-2-2023 04:54:46 PM			Audit Trail
CL/2023/02/V1/002811	Claim	Damage	DEAN	Credit Account	ZND167467955721	No	Force Majeure	Express	Rejected	0.00		10-2-2023 04:52:29 PM		24-2-2023 04:52:29 PM			Audit Trail
CL/2023/02/V1/002810	Claim	Damage	Kae Shin Wong	Cash	ZND167347773193				Rejected	295.00		10-2-2023 04:47:30 PM		24-2-2023 04:47:30 PM			Audit Trail

CL/2023/02/V1/002809	Claim	Damage	JUN SENG TRADING & IRON WORKS	Credit Account	ZND167467969001	Yes	Hub/Depo/Station Handling Issue	Express	Rejected	688.00		10-2-2023 04:15:51 PM		24-2-2023 04:15:51 PM			Audit Trail
CL/2023/02/V1/002808	Claim	Lost	Domica Furniture E-Commerce Sdn Bhd	Credit Account	CND167466543899001	No	Hub/Depo/Station Handling Issue	Express	Rejected	149.00		10-2-2023 03:04:35 PM		24-2-2023 03:04:35 PM			Audit Trail
CL/2023/02/V1/002807	Claim	Lost	Domica Furniture E-Commerce Sdn Bhd	Credit Account	ZND167466543899	No	Hub/Depo/Station Handling Issue	Express	Rejected	91.00		10-2-2023 03:00:53 PM		24-2-2023 03:00:53 PM			Audit Trail
CL/2023/02/V1/002806	Claim	Lost	Domica Furniture E-Commerce Sdn Bhd	Credit Account	ZND167466027351	No	Hub/Depo/Station Handling Issue	Express	Rejected	139.90		10-2-2023 02:49:03 PM		24-2-2023 02:49:03 PM			Audit Trail
CL/2023/02/V1/002805	Claim	Damage	NAKADA GROUP (M) SDN BHD	Credit Account	ZND167345887311	No	Hub/Depo/Station Handling Issue	Parcel	Pending Responsible Staff Details	199.00	199.00	10-2-2023 01:23:23 PM	26-2-2023 10:51:48 AM	24-2-2023 01:23:23 PM	24-2-2023 10:49:23 AM		Audit Trail
CL/2023/02/V1/002804	Claim	Damage	KOH YOKE LAI	Credit Account	ZND167468404556	No	Hub/Depo/Station Handling Issue	Express	Rejected	33.00		10-2-2023 09:54:38 AM		24-2-2023 09:54:38 AM			Audit Trail
CL/2023/02/V1/002803	Claim	Damage	masnisah by Abdullah	Credit Account	ZND167578439578	No	Hub/Depo/Station Handling Issue	Parcel	Info Incomplete	350.00		10-2-2023 09:49:20 AM	18-2-2023 10:59:07 AM	24-2-2023 09:49:20 AM			Audit Trail
CL/2023/02/V1/002802	Claim	Damage	Veness chong xin ci	Credit Account	HTG1675385973182	No	Hub/Depo/Station Handling Issue	Express	Pending Responsible Staff Details	200.00	200.00	9-2-2023 03:54:45 PM	4-3-2023 09:22:10 AM	23-2-2023 03:54:45 PM			Audit Trail
CL/2023/02/V1/002801	Claim	Damage	SPF HOME DECO SDN BHD	Credit Account	ZND167467689930	No	Hub/Depo/Station Handling Issue	Express	Pending Responsible Staff Details	399.00	200.00	9-2-2023 03:44:22 PM	15-3-2023 10:18:38 AM	23-2-2023 03:44:22 PM	13-3-2023 10:15:13 AM		Audit Trail
CL/2023/02/V1/002800	Claim	Lost	Domica Furniture E-Commerce Sdn Bhd	Credit Account	ZND167466027337	No	Hub/Depo/Station Handling Issue	Express	Rejected	139.90		9-2-2023 02:51:11 PM		23-2-2023 02:51:11 PM			Audit Trail
CL/2023/02/V1/002799	Claim	Lost	Domica Furniture E-Commerce Sdn Bhd	Credit Account	ZND167465636240	No	Hub/Depo/Station Handling Issue	Express	Rejected	185.90		9-2-2023 02:16:45 PM		23-2-2023 02:16:45 PM			Audit Trail

CL/2023/02/V1/002798	Claim	Lost	Domica Furniture E-Commerce Sdn Bhd	Credit Account	ZND167465635687	No	Hub/Depo/ Station Handling Issue	Parcel	Rejected	89.00		9-2-2023 02:10:56 PM		23-2-2023 02:10:56 PM			Audit Trail
CL/2023/02/V1/002797	Claim	Lost	Domica Furniture E-Commerce Sdn Bhd	Credit Account	ZND167465635441	No	Hub/Depo/ Station Handling Issue	Express	Rejected	228.90		9-2-2023 02:00:40 PM		23-2-2023 02:00:40 PM			Audit Trail
CL/2023/02/V1/002796	Claim	Damage	8TO8 SDN BHD	Credit Account	ZND167467704695				Rejected	49.00		9-2-2023 12:02:03 PM		23-2-2023 12:02:03 PM			Audit Trail
CL/2023/02/V1/002795	Claim	Lost	JS666/TECH GENIE SN BHD	Credit Account	ZND167465483707				Rejected	198.00		9-2-2023 12:01:02 PM		23-2-2023 12:01:02 PM			Audit Trail
CL/2023/02/V1/002794	Claim	Lost	Comone Express	Credit Account	CND167156184593002	No	Hub/Depo/ Station Handling Issue	Express	Pending Responsible Staff Details	70.00	70.00	9-2-2023 09:27:23 AM	23-3-2023 10:38:08 AM	23-2-2023 09:27:23 AM	21-3-2023 10:34:43 AM		Audit Trail
CL/2023/02/V1/002793	Claim	Damage	Misriah Abu Hassan	Credit Account	ZND167467928022				Rejected	24.80		8-2-2023 09:43:13 PM		22-2-2023 09:43:13 PM			Audit Trail
CL/2023/02/V1/002792	Claim	Lost	WINNIE HAN	Credit Account	ZND167248744605	No	Hub/Depo/ Station Handling Issue	Parcel	Pending Responsible Staff Details	90.00	90.00	8-2-2023 06:53:39 PM	8-3-2023 03:32:08 PM	22-2-2023 06:53:39 PM	6-3-2023 03:31:48 AM		Audit Trail
CL/2023/02/V1/002791	Claim	Lost	De meridian beauticare sdn bhd	Credit Account	ZND167346244359	No	Hub/Depo/ Station Handling Issue	Parcel	Pending Responsible Staff Details	300.00	200.00	8-2-2023 02:12:10 PM	5-3-2023 03:13:15 PM	22-2-2023 02:12:10 PM	3-3-2023 02:41:01 AM		Audit Trail
CL/2023/02/V1/002790	Claim	Damage	TS BRILLIANT CONSTRUCTION SDN. BHD	Credit Account	ZND167249825778				Rejected	770.00		8-2-2023 12:11:18 PM		22-2-2023 12:11:18 PM			Audit Trail
CL/2023/02/V1/002789	Claim	Damage	ARDENCE VENTURE SDN BHD	Credit Account	ZND167348882016	No	Hub/Depo/ Station Handling Issue	Parcel	Pending Responsible Staff Details	1650.00	200.00	8-2-2023 12:07:46 PM	16-3-2023 03:56:38 PM	22-2-2023 12:07:46 PM	14-3-2023 03:52:15 AM		Audit Trail
CL/2023/02/V1/002788	Claim	Damage	AIK HOE	Credit Account	ZND167346514131	No	Hub/Depo/ Station Handling Issue	Parcel	Rejected	210.00		8-2-2023 11:44:46 AM		22-2-2023 11:44:46 AM			Audit Trail
CL/2023/02/V1/002787	Claim	Damage	CHEW HOI LIANG	Credit Account	ZND167464629304	No	Hub/Depo/ Station Handling Issue	Parcel	Pending Responsible Staff Details	200.00	200.00	7-2-2023 09:01:45 PM	25-2-2023 09:19:06 AM	21-2-2023 09:01:45 PM	23-2-2023 09:10:53 AM		Audit Trail

CL/2023/02/V1/002786	Claim	Delay Delivery Premium Parcel	SHARON	Credit Account	ZND167467980808	No	Misrouted Issue	FreshBox	Pending Responsible Staff Details	379.40	200.00	7-2-2023 08:48:15 PM	22-2-2023 11:47:21 AM	21-2-2023 08:48:15 PM	20-2-2023 11:42:01 AM		Audit Trail
CL/2023/02/V1/002785	Claim	Damage	SPF HOME DECO SDN	Credit Account	ZND167467339675	No	Hub/Depo/ Station Handling Issue	Parcel	Pending Responsible Staff Details	298.00	200.00	7-2-2023 06:19:42 PM	22-2-2023 10:15:36 AM	21-2-2023 06:19:42 PM	20-2-2023 10:13:05 AM		Audit Trail
CL/2023/02/V1/002784	Claim	Damage	Vedourstyle (under FURNIMAL(M) SDN BHD)	Credit Account	ZND167464663384	No	Force Majeure	Express	Rejected	413.00	200.00	7-2-2023 06:10:45 PM		21-2-2023 06:10:45 PM	14-3-2023 03:57:17 AM		Audit Trail
CL/2023/02/V1/002783	Claim	Damage	Vedourstyle (under FURNIMAL(M) SDN BHD)	Credit Account	ZND167466409379	No	Hub/Depo/ Station Handling Issue	Parcel	Rejected	169.80	129.90	7-2-2023 06:04:43 PM		21-2-2023 06:04:43 PM	20-2-2023 11:48:25 AM		Audit Trail
CL/2023/02/V1/002782	Claim	Damage	CM Wan	Credit Account	ZND167466806857	No	Hub/Depo/ Station Handling Issue	Parcel	Pending Responsible Staff Details	570.00	200.00	7-2-2023 04:57:36 PM	8-3-2023 02:56:56 PM	21-2-2023 04:57:36 PM	6-3-2023 02:31:36 AM		Audit Trail
CL/2023/02/V1/002781	Claim	Lost	MMAG DIGITAL SDN BHD	Credit Account	ZND167154834216	No	Hub/Depo/ Station Handling Issue	Parcel	Pending Responsible Staff Details	50.00	50.00	7-2-2023 04:15:21 PM	12-3-2023 02:52:28 PM	21-2-2023 04:15:21 PM	10-3-2023 02:51:24 AM		Audit Trail
CL/2023/02/V1/002780	Claim	Damage	LUEY VENTURE SDN BHD	Cash	CND1674675171100001	Yes	Hub/Depo/ Station Handling Issue	Parcel	Pending Responsible Staff Details	450.00		7-2-2023 03:57:56 PM	16-11-2023 11:24:25 AM	21-2-2023 03:57:56 PM	12-6-2023 02:44:36 AM		Audit Trail
CL/2023/02/V1/002779	Claim	Lost	CalvinCheng	Credit Account	ZND167156184593				Rejected	200.00		7-2-2023 03:46:24 PM		21-2-2023 03:46:24 PM			Audit Trail
CL/2023/02/V1/002778	Claim	Short Piece	Hui Yee	Credit Account	ZND167153759497				Info Incomplete	2534.31		7-2-2023 03:32:45 PM	10-2-2023 09:36:15 AM	21-2-2023 03:32:45 PM			Audit Trail
CL/2023/02/V1/002777	Claim	Lost	Domica Furniture E-Commerce Sdn Bhd	Credit Account	ZND167465053252				Rejected	190.90		7-2-2023 02:16:35 PM		21-2-2023 02:16:35 PM			Audit Trail
CL/2023/02/V1/002776	Claim	Damage	Sky Fortune Logistics	Cash	ZND167467149045	No	Hub/Depo/ Station Handling Issue	Parcel	Rejected	120.00		7-2-2023 01:25:06 PM		21-2-2023 01:25:06 PM			Audit Trail
CL/2023/02/V1/002775	Claim	Damage	MARWAN BIN MAT RUS	Cash	ZND167466301093				Info Incomplete	200.00		7-2-2023 11:55:41 AM	24-3-2023 01:56:42 PM	21-2-2023 11:55:41 AM			Audit Trail

CL/2023/02/V1/002774	Claim	Damage	CM Wan	Credit Account	ZND167467266438	No	Hub/Depo/ Station Handling Issue	Parcel	Pending Responsible Staff Details	185.72	185.72	7-2-2023 11:50:40 AM	8-3-2023 03:29:11 PM	21-2-2023 11:50:40 AM	6-3-2023 03:20:40 AM		Audit Trail
CL/2023/02/V1/002773	Claim	Damage	FIBRE STAR (M) SDN. BHD.	Credit Account	ZND167347181240				Rejected	200.00		7-2-2023 10:48:12 AM		21-2-2023 10:48:12 AM			Audit Trail
CL/2023/02/V1/002772	Claim	Damage	FIBRE STAR (M) SDN. BHD.	Credit Account	ZND167464976835	No	Hub/Depo/ Station Handling Issue	Parcel	Pending Responsible Staff Details	200.00	200.00	7-2-2023 10:26:03 AM	12-3-2023 12:20:42 PM	21-2-2023 10:26:03 AM	10-3-2023 12:19:43 PM		Audit Trail
CL/2023/02/V1/002771	Claim	Damage	CHEW HOI LIANG	Cash	ZND167465548932	Yes	Hub/Depo/ Station Handling Issue	Parcel	Rejected	400.00		6-2-2023 10:41:18 PM		20-2-2023 10:41:18 PM			Audit Trail
CL/2023/02/V1/002770	Claim	Damage	CHEW HOI LIANG	Credit Account	ZND167464631758	Yes	Hub/Depo/ Station Handling Issue	Parcel	Rejected	400.00		6-2-2023 09:56:34 PM		20-2-2023 09:56:34 PM			Audit Trail
CL/2023/02/V1/002769	Claim	Damage	UPERABOT CREATIVE HOME SDN.BHD	Credit Account	ZND167467483712	No	Hub/Depo/ Station Handling Issue	Express	Pending Responsible Staff Details	560.00	200.00	6-2-2023 06:06:13 PM	4-3-2023 11:06:53 AM	20-2-2023 06:06:13 PM			Audit Trail
CL/2023/02/V1/002768	Claim	Damage	JM CONCEPT FURNITURE SDN BHD	Credit Account	ZND167466258694	No	Hub/Depo/ Station Handling Issue	Express	Pending Responsible Staff Details	659.00	200.00	6-2-2023 05:56:34 PM	25-3-2023 03:58:55 PM	20-2-2023 05:56:34 PM	23-3-2023 03:50:31 AM		Audit Trail
CL/2023/02/V1/002767	Claim	Damage	NELLY ISFANDY BIN MOHD SAID	Credit Account	ZND167467716278				Rejected	18.00		6-2-2023 03:02:40 PM		20-2-2023 03:02:40 PM			Audit Trail
CL/2023/02/V1/002766	Claim	Damage	Domica Furniture E-Commerce Sdn Bhd	Credit Account	ZND167466027399	No	Hub/Depo/ Station Handling Issue	Parcel	Pending Responsible Staff Details	80.00	70.00	6-2-2023 12:54:54 PM	22-2-2023 10:38:13 AM	20-2-2023 12:54:54 PM			Audit Trail
CL/2023/02/V1/002765	Claim	Damage	Domica Furniture E-Commerce Sdn Bhd	Credit Account	ZND167465633294	No	Hub/Depo/ Station Handling Issue	Parcel	Pending Responsible Staff Details	90.80	80.00	6-2-2023 12:45:10 PM	12-3-2023 12:24:21 PM	20-2-2023 12:45:10 PM	10-3-2023 09:55:23 AM		Audit Trail
CL/2023/02/V1/002764	Claim	Damage	SPECTRUM VIEW SDN BHD	Credit Account	ZND167466241689	No	Hub/Depo/ Station Handling Issue	Express	Pending Responsible Staff Details	292.77	200.00	6-2-2023 10:19:27 AM	12-3-2023 12:27:54 PM	20-2-2023 10:19:27 AM	10-3-2023 12:27:30 PM		Audit Trail
CL/2023/02/V1/002763	Claim	Damage	YAMEI	Credit Account	YMMY30331819				Rejected	980.00		4-2-2023 02:41:44 PM		18-2-2023 02:41:44 PM			Audit Trail

CL/2023/02/V1/002762	Claim	Lost	Kee	Credit Account	ZND167346541380	No	Hub/Depo/Station Handling Issue	Express	Rejected	149.00		4-2-2023 10:44:00 AM		18-2-2023 10:44:00 AM			Audit Trail
CL/2023/02/V1/002761	Claim	Damage	Adan Adan	Credit Account	ZND167464982775	No	Hub/Depo/Station Handling Issue	Parcel	Rejected	76.90		3-2-2023 05:35:39 PM		17-2-2023 05:35:39 PM			Audit Trail
CL/2023/02/V1/002760	Claim	Damage	Servex (Malaysia) Sdn Bhd	Credit Account	CND167467020139005	No	Hub/Depo/Station Handling Issue	Express	Pending Responsible Staff Details	200.00	200.00	3-2-2023 04:43:42 PM	30-4-2023 09:44:52 AM	17-2-2023 04:43:42 PM	28-4-2023 09:37:03 AM		Audit Trail
CL/2023/02/V1/002759	Claim	Lost	Veness Chong	Credit Account	HTG1673329182619	No	Hub/Depo/Station Handling Issue	Express	Rejected	285.00		3-2-2023 04:40:54 PM		17-2-2023 04:40:54 PM			Audit Trail
CL/2023/02/V1/002758	Claim	Lost	Domica Furniture E-Commerce Sdn Bhd	Credit Account	ZND167464960056	No	Hub/Depo/Station Handling Issue	Express	Rejected	144.90		3-2-2023 04:32:36 PM		17-2-2023 04:32:36 PM			Audit Trail
CL/2023/02/V1/002757	Claim	Lost	Domica Furniture E-Commerce Sdn Bhd	Credit Account	ZND167464959944	No	Hub/Depo/Station Handling Issue	Express	Rejected	114.90		3-2-2023 04:26:44 PM		17-2-2023 04:26:44 PM			Audit Trail
CL/2023/02/V1/002756	Claim	Lost	Domica Furniture E-Commerce Sdn Bhd	Credit Account	ZND167464896263	No	Hub/Depo/Station Handling Issue	Parcel	Rejected	173.90		3-2-2023 04:20:25 PM		17-2-2023 04:20:25 PM			Audit Trail
CL/2023/02/V1/002755	Claim	Lost	Peni Concept Store	Credit Account	ZND167348068212	No	Hub/Depo/Station Handling Issue	Parcel	Pending Responsible Staff Details	77.80	77.80	3-2-2023 03:20:53 PM	16-3-2023 03:45:56 PM	17-2-2023 03:20:53 PM	14-3-2023 03:44:10 AM		Audit Trail
CL/2023/02/V1/002754	Claim	Lost	Idham Hanif	Credit Account	PDC000000187622	No	Hub/Depo/Station Handling Issue	Parcel	Pending Responsible Staff Details	138.90	138.90	3-2-2023 02:34:23 PM	3-3-2023 04:36:32 PM	17-2-2023 02:34:23 PM	1-3-2023 04:25:46 AM		Audit Trail
CL/2023/02/V1/002753	Claim	Damage	CM Wan	Credit Account	ZND167465312328	No	Hub/Depo/Station Handling Issue	Express	Pending Responsible Staff Details	830.00	200.00	3-2-2023 12:51:15 PM	19-3-2023 03:00:36 PM	17-2-2023 12:51:15 PM	17-3-2023 02:57:51 AM		Audit Trail
CL/2023/02/V1/002752	Claim	Damage	Domica Furniture E-Commerce Sdn Bhd	Credit Account	ZND167466028181	No	Hub/Depo/Station Handling Issue	Parcel	Rejected	166.40		3-2-2023 12:15:48 PM		17-2-2023 12:15:48 PM			Audit Trail
CL/2023/02/V1/002751	Claim	Delay Delivery Premium Parcel	ayda bella	Credit Account	ZND167250863301				Rejected	215.00		2-2-2023 05:19:15 PM		16-2-2023 05:19:15 PM			Audit Trail

CL/2023/02/V1/002750	Claim	Damage	YONG PAK KEONG	Credit Account	ZND166745225471	No	Hub/Depo/ Station Handling Issue	Parcel	Pending Responsible Staff Details	150.00	150.00	2-2-2023 03:13:34 PM	5-3-2023 05:19:42 PM	16-2-2023 03:13:34 PM	3-3-2023 05:19:23 AM		Audit Trail
CL/2023/02/V1/002749	Claim	Damage	Tiong Yaw Gan	Credit Account	ZND167346323481				Rejected	139.00		2-2-2023 02:31:08 PM		16-2-2023 02:31:08 PM			Audit Trail
CL/2023/02/V1/002748	Claim	Missing Content	IVY SC LIM	Credit Account	ZND167346258264				Rejected	117.00		2-2-2023 02:23:57 PM		16-2-2023 02:23:57 PM			Audit Trail
CL/2023/02/V1/002747	Claim	Damage	Noorain Binti Yakub	Credit Account	ZND167465306457	No	Force Majeure	Express	Pending Responsible Staff Details	200.00	200.00	2-2-2023 12:31:16 PM	17-3-2023 03:45:02 PM	16-2-2023 12:31:16 PM	15-3-2023 03:34:39 AM		Audit Trail
CL/2023/02/V1/002746	Claim	Lost	Domica Furniture E-Commerce Sdn Bhd	Credit Account	ZND1673451022230CND167345102223002CND167345102223001				Rejected	303.70		2-2-2023 12:22:46 PM		16-2-2023 12:22:46 PM			Audit Trail
CL/2023/02/V1/002745	Claim	Missing Content	YAMEI	Credit Account	YMMY30329784				Rejected	56.00		2-2-2023 11:28:54 AM		16-2-2023 11:28:54 AM			Audit Trail
CL/2023/02/V1/002744	Claim	Lost	YAMEI	Credit Account	YMMY30330617	No	Hub/Depo/ Station Handling Issue	Parcel	Pending Responsible Staff Details	466.00	200.00	2-2-2023 10:46:08 AM	22-2-2023 10:55:52 AM	16-2-2023 10:46:08 AM	20-2-2023 10:37:31 AM		Audit Trail
CL/2023/02/V1/002743	Claim	Lost	Domica Furniture E-Commerce Sdn Bhd	Credit Account	ZND167346556605				Rejected	109.00		1-2-2023 03:57:34 PM		15-2-2023 03:57:34 PM			Audit Trail
CL/2023/02/V1/002742	Claim	Lost	Domica Furniture E-Commerce Sdn Bhd	Credit Account	ZND167348247273				Rejected	185.90		1-2-2023 03:53:12 PM		15-2-2023 03:53:12 PM			Audit Trail
CL/2023/02/V1/002741	Claim	Lost	Domica Furniture E-Commerce Sdn Bhd	Credit Account	ZND167345101103				Rejected	190.90		1-2-2023 03:46:28 PM		15-2-2023 03:46:28 PM			Audit Trail
CL/2023/02/V1/002740	Claim	Lost	KARGOMIND SDN BHD (maryam)	Credit Account	ZND167249588062	No	Hub/Depo/ Station Handling Issue	Parcel	Rejected	100.00	50.00	1-2-2023 03:44:48 PM		15-2-2023 03:44:48 PM	20-2-2023 11:50:41 AM		Audit Trail
CL/2023/02/V1/002739	Claim	Damage	TAN SIEW THENG	Credit Account	ZND167347415529				Rejected	200.00		1-2-2023 03:22:38 PM		15-2-2023 03:22:38 PM			Audit Trail

CL/2023/02/V1/002738	Claim	Damage	CM Wan	Credit Account	ZND16746 4636012	No	Force Majeure	Parcel	Pending Responsible Staff Details	485.44	200.00	1-2-2023 01:28:16 PM	5-3-2023 04:04:53 PM	15-2-2023 01:28:16 PM	3-3-2023 04:04:39 AM		Audit Trail
CL/2023/02/V1/002737	Claim	Damage	SYAHIDA	Credit Account	ZND16746 5512780				Rejected	252.00		1-2-2023 01:09:47 PM		15-2-2023 01:09:47 PM			Audit Trail
CL/2023/02/V1/002736	Claim	Damage	JAY CHUAH	Credit Account	ZND16746 5476334	No	Driver Issue	Parcel	Rejected	280.00		1-2-2023 12:02:49 PM		15-2-2023 12:02:49 PM			Audit Trail
CL/2023/02/V1/002735	Claim	Short Piece	WePost Sdn Bhd	Credit Account	ZND16686 9589602				Rejected	410.81		1-2-2023 11:33:16 AM		15-2-2023 11:33:16 AM			Audit Trail
CL/2023/02/V1/002734	Claim	Short Piece	WePost Sdn Bhd	Credit Account	ZND16704 2580324				Rejected	0.00		1-2-2023 10:44:25 AM		15-2-2023 10:44:25 AM			Audit Trail
CL/2023/02/V1/002733	Claim	Damage	Achieva Technology Sdn Bhd	Credit Account	ZND16715 4719001				Rejected	270.00		1-2-2023 10:43:36 AM		15-2-2023 10:43:36 AM			Audit Trail
CL/2023/02/V1/002732	Claim	Damage	Dreamland	Credit Account	ZND16725 0763502				Rejected	4796.00		1-2-2023 10:23:08 AM		15-2-2023 10:23:08 AM			Audit Trail
CL/2023/01/V2/002729	Appeal	Short Piece	WePost Sdn Bhd	Credit Account	ZND16725 0663505	No	Hub/Depo/ Station Handling Issue	Parcel	Completed	200.00	200.00	31-1-2023 04:51:46 PM		14-2-2023 04:51:46 PM	20-2-2023 11:53:06 AM	20-2-2023 11:53:23 AM	Audit Trail
CL/2023/01/V2/002721	Appeal	Damage	Mohaamed Azri Bin Mohamed Ali	Credit Account	ZND16745 7523435	No	Force Majeure	Parcel	Completed	200.00	200.00	31-1-2023 02:43:29 PM		14-2-2023 02:43:29 PM	15-3-2023 03:33:17 AM	15-3-2023 03:33:40 PM	Audit Trail
CL/2023/01/V2/002720	Appeal	Lost	ANG LEE CHIN	Credit Account	ZND16724 6701396	No	Hub/Depo/ Station Handling Issue	Parcel		200.00	200.00	31-1-2023 12:33:15 PM		14-2-2023 12:33:15 PM	13-2-2023 11:11:53 AM		Audit Trail
CL/2023/01/V2/002711	Appeal	Damage	U-PIN MEDIC TRADING SDN. BHD.	Credit Account	CND16698 3292587001	No	Hub/Depo/ Station Handling Issue	Parcel	Pending Amount Revision	200.00		30-1-2023 03:16:58 PM		13-2-2023 03:16:58 PM	23-3-2023 04:01:02 AM		Audit Trail
CL/2023/01/V2/002698	Appeal	Lost	XIN YI HAMPER TRADING	Credit Account	ZND16715 5169768	No	Force Majeure	Parcel	Completed	200.00	200.00	29-1-2023 12:52:04 PM		12-2-2023 12:52:04 PM	20-2-2023 11:55:48 AM	20-2-2023 11:56:04 AM	Audit Trail
CL/2023/01/V2/002688	Appeal	Damage	COLOR LIFE SDN BHD	Cash	ZND16734 8271018	No	Force Majeure	Parcel	Completed	200.00	200.00	26-1-2023 05:00:21 PM		9-2-2023 05:00:21 PM	20-2-2023 11:59:31 AM	20-2-2023 12:00:16 PM	Audit Trail
CL/2023/01/V2/002684	Appeal	Lost	AFFA CREATIVE	Credit Account	ZND16725 0366178	No	WareHouse Handling Issue	Parcel	Completed	64.00	64.00	25-1-2023 11:48:57 AM		8-2-2023 11:48:57 AM	1-4-2023 12:15:27 PM	1-4-2023 12:15:52 PM	Audit Trail

CL/2023/01/V2/002681	Appeal	Damage	VEDOURSTLE (UNDER FURNIMALL)	Credit Account	ZND167346184198	No	Force Majeure	Parcel	Completed	200.00	200.00	22-1-2023 01:40:18 AM		5-2-2023 01:40:18 AM	23-2-2023 05:57:30 AM	23-2-2023 05:58:03 PM	Audit Trail
CL/2023/01/V2/002673	Appeal	Damage	PERABOT SUNGAI RAMBAI SDN BHD	Credit Account	ZND167347976440	Yes	Force Majeure	Express	Completed	200.00	200.00	20-1-2023 06:45:22 PM		3-2-2023 06:45:22 PM	1-4-2023 12:13:24 PM	1-4-2023 12:14:05 PM	Audit Trail
CL/2023/01/V2/002669	Appeal	Damage	FURNIMALL (M) SDN BHD	Credit Account	ZND167249056004	No	Force Majeure	Parcel	Pending Amount Revision	200.00		20-1-2023 12:18:17 PM		3-2-2023 12:18:17 PM	20-2-2023 12:19:23 PM		Audit Trail
CL/2023/01/V2/002667	Appeal	Damage	Noor Hayati Binti Abdul Aziz	Credit Account	ZND167345070829	No	Force Majeure	Parcel	Completed	200.00	200.00	20-1-2023 11:11:08 AM		3-2-2023 11:11:08 AM	14-3-2023 05:33:42 AM	14-3-2023 05:46:54 PM	Audit Trail
CL/2023/01/V2/002657	Appeal	Damage	Muhammad luqman hakim bin mohd Zulkifli	Credit Account	ZND167249554470	No	Force Majeure	Motorbike	Pending Amount Revision	200.00		18-1-2023 09:54:22 PM		1-2-2023 09:54:22 PM	22-8-2023 10:00:39 AM		Audit Trail
CL/2023/01/V2/002638	Appeal	Damage	Peni Concept Store	Credit Account	ZND167346263671	No	Hub/Depo/ Station Handling Issue	Parcel	Completed	50.00	50.00	17-1-2023 05:32:30 PM		31-1-2023 05:32:30 PM	20-2-2023 12:18:28 PM	20-2-2023 12:18:46 PM	Audit Trail
CL/2023/01/V2/002636	Appeal	Missing	EMMA	Credit Account	ZND167247596663	No	Hub/Depo/ Station Handling Issue	Parcel	Completed	148.00	148.00	17-1-2023 05:22:22 PM		31-1-2023 05:22:22 PM	3-2-2023 10:36:30 AM	3-2-2023 10:36:49 AM	Audit Trail
CL/2023/01/V2/002615	Appeal	Damage FreshBox	Ng Chan Nam	Cash	ZND167249449714	No	Hub/Depo/ Station Handling Issue	FreshBox	Info Incomplete	200.00		16-1-2023 10:38:49 AM		30-1-2023 10:38:49 AM	16-2-2023 02:06:21 AM		Audit Trail
CL/2023/01/V2/002571	Appeal	Lost	VARIOUS FURNITURE SDN BHD	Credit Account	ZND167154180405	No	Hub/Depo/ Station Handling Issue	Parcel	Completed	200.00	200.00	11-1-2023 12:52:11 PM		25-1-2023 12:52:11 PM	3-2-2023 10:42:32 AM	3-2-2023 10:42:51 AM	Audit Trail
CL/2023/01/V2/002563	Appeal	Missing	TAN PERSIS	Credit Account	ZND167248331928	No	Force Majeure	Parcel	Completed	200.00	200.00	11-1-2023 10:45:14 AM		25-1-2023 10:45:14 AM	23-2-2023 05:54:30 AM	23-2-2023 05:54:51 PM	Audit Trail
CL/2023/01/V2/002552	Appeal	Damage	ARIFF BIN ZULKIFLY	Credit Account	CND167247179187001	No	Hub/Depo/ Station Handling Issue	Parcel	Completed	200.00	200.00	9-1-2023 03:57:30 PM		23-1-2023 03:57:30 PM	15-3-2023 03:03:52 AM	15-3-2023 03:04:34 PM	Audit Trail
CL/2023/01/V2/002534	Appeal	Damage	AE ZIMMER SDN BHD	Credit Account	ZND167246895538	No	Force Majeure	Parcel	Completed	68.00	68.00	7-1-2023 11:51:58 AM		21-1-2023 11:51:58 AM	3-3-2023 03:07:24 AM	3-3-2023 03:07:50 PM	Audit Trail
CL/2023/01/V2/002532	Appeal	Damage FreshBox	Frozen Frenzy Sdn Bhd	Credit Account	ZND167248249810	No	LineHaul Connectivity Issue	FreshBox	Completed	193.32	193.32	6-1-2023 11:19:13 PM		20-1-2023 11:19:13 PM	3-2-2023 10:50:07 AM	3-2-2023 10:50:15 AM	Audit Trail

CL/2023/01/V2/002531	Appeal	Damage FreshBox	SHANDON VENTURE	Credit Account	ZND167248427287	No	LineHaul Connectivity Issue	FreshBox	Completed	200.00	200.00	6-1-2023 11:04:35 PM		20-1-2023 11:04:35 PM	3-2-2023 10:54:26 AM	3-2-2023 10:54:47 AM	Audit Trail
CL/2023/01/V2/002526	Appeal	Damage	FURNIMALL	Credit Account	ZND167246886604	No	Force Majeure	Parcel	Pending Amount Revision	200.00		6-1-2023 01:00:46 PM		20-1-2023 01:00:46 PM	20-2-2023 12:15:10 PM		Audit Trail
CL/2023/01/V1/002731	Claim	Damage	Vedourstyle (under FURNIMALL(M) SDN BHD)	Credit Account	ZND167464950248				Rejected	400.00		31-1-2023 06:00:40 PM		14-2-2023 06:00:40 PM			Audit Trail
CL/2023/01/V1/002730	Claim	Damage	XIN YI HAMPER TRADING	Credit Account	CND167465759499002				Rejected	360.00		31-1-2023 04:52:14 PM		14-2-2023 04:52:14 PM			Audit Trail
CL/2023/01/V1/002729	Claim	Short Piece	WePost Sdn Bhd	Credit Account	ZND167250663505	No	Hub/Depo/ Station Handling Issue	Parcel	Rejected	443.81	200.00	31-1-2023 04:51:46 PM		14-2-2023 04:51:46 PM	20-2-2023 12:08:32 PM		Audit Trail
CL/2023/01/V1/002728	Claim	Damage	XIN YI HAMPER TRADING	Credit Account	CND167465759499001				Rejected	380.00		31-1-2023 04:41:08 PM		14-2-2023 04:41:08 PM			Audit Trail
CL/2023/01/V1/002727	Claim	Lost	Arwen Ong	Credit Account	ZND167249795439	No	Hub/Depo/ Station Handling Issue	Parcel	Rejected	193.00		31-1-2023 04:38:01 PM		14-2-2023 04:38:01 PM			Audit Trail
CL/2023/01/V1/002726	Claim	Damage	XIN YI HAMPER TRADING	Credit Account	ZND167465759499				Rejected	380.00		31-1-2023 04:37:24 PM		14-2-2023 04:37:24 PM			Audit Trail
CL/2023/01/V1/002725	Claim	Damage	XIN YI HAMPER TRADING	Credit Account	ZND167465750694				Rejected	430.00		31-1-2023 04:31:50 PM		14-2-2023 04:31:50 PM			Audit Trail
CL/2023/01/V1/002724	Claim	Damage	FARIDAH ASMAZURA BT OTHMAN	Cash	ZND167457503239	No	Hub/Depo/ Station Handling Issue	FreshBox	Pending Responsible Staff Details	200.00	200.00	31-1-2023 04:30:02 PM	5-3-2023 03:59:16 PM	14-2-2023 04:30:02 PM	3-3-2023 03:59:00 AM		Audit Trail
CL/2023/01/V1/002723	Claim	Damage	XIN YI HAMPER TRADING	Credit Account	ZND167465380938				Rejected	300.00		31-1-2023 04:24:27 PM		14-2-2023 04:24:27 PM			Audit Trail
CL/2023/01/V1/002722	Claim	Damage	mohammad aliff faizal bin nordin	Credit Account	ZND167465305115				Rejected	180.00		31-1-2023 04:08:59 PM		14-2-2023 04:08:59 PM			Audit Trail
CL/2023/01/V1/002721	Claim	Damage	Mohaamed Azri Bin Mohamed Ali	Credit Account	ZND167457523435	No	Force Majeure	Parcel	Pending Responsible Staff Details	200.00	200.00	31-1-2023 02:43:29 PM	17-3-2023 03:28:05 PM	14-2-2023 02:43:29 PM	15-3-2023 03:20:33 AM		Audit Trail
CL/2023/01/V1/002720	Claim	Lost	ANG LEE CHIN	Credit Account	ZND167246701396	No	Hub/Depo/ Station Handling Issue	Parcel	Pending Responsible Staff Details	250.00	200.00	31-1-2023 12:33:15 PM	15-2-2023 11:13:12 AM	14-2-2023 12:33:15 PM			Audit Trail

CL/2023/01/V1/002719	Claim	Damage	ARDENCE VENTURE SDN BHD	Credit Account	ZND167348882016				Rejected	1650.00		31-1-2023 12:19:02 PM		14-2-2023 12:19:02 PM			Audit Trail
CL/2023/01/V1/002718	Claim	Damage	: Nur Khashida Mohd	Credit Account	ZND167464671556				Rejected	277.80		31-1-2023 10:52:33 AM		14-2-2023 10:52:33 AM			Audit Trail
CL/2023/01/V1/002717	Claim	Damage	: Siti Murshida Binti Musa	Credit Account	ZND167348248195				Rejected	680.00		31-1-2023 10:47:25 AM		14-2-2023 10:47:25 AM			Audit Trail
CL/2023/01/V1/002716	Claim	Damage	Papa Zola	Credit Account	ZND167465305795				Rejected	519.00		31-1-2023 10:37:49 AM		14-2-2023 10:37:49 AM			Audit Trail
CL/2023/01/V1/002715	Claim	Damage	Norin yusoff	Credit Account	ZND167464657727				Rejected	69.90		31-1-2023 10:28:28 AM		14-2-2023 10:28:28 AM			Audit Trail
CL/2023/01/V1/002714	Claim	Damage	Keshvindran Shandana Dass	Credit Account	ZND167465324529				Rejected	519.00		31-1-2023 10:20:41 AM		14-2-2023 10:20:41 AM			Audit Trail
CL/2023/01/V1/002713	Claim	Lost	GFAST EXPRESS 56 SDN BHD	Credit Account	ZND167046148391	No	Driver Issue	Parcel	Rejected	100.00		31-1-2023 10:19:53 AM		14-2-2023 10:19:53 AM			Audit Trail
CL/2023/01/V1/002712	Claim	Damage	CHEW HOI LIANG	Credit Account	ZND167348655917	No	Force Majeure	Parcel	Rejected	400.00		30-1-2023 09:03:26 PM		13-2-2023 09:03:26 PM			Audit Trail
CL/2023/01/V1/002711	Claim	Damage	U-PIN MEDIC TRADING SDN. BHD.	Credit Account	CND166983292587001	No	Hub/Depo/ Station Handling Issue	Parcel	Pending Responsible Staff and Payment Details	384.00		30-1-2023 03:16:58 PM	25-3-2023 02:55:35 PM	13-2-2023 03:16:58 PM	23-3-2023 02:50:05 AM		Audit Trail
CL/2023/01/V1/002710	Claim	Damage	Goh Chee Wai	Credit Account	ZND167455261544	No	Force Majeure	Parcel	Pending Responsible Staff Details	150.00	150.00	30-1-2023 02:58:02 PM	12-3-2023 02:14:35 PM	13-2-2023 02:58:02 PM	10-3-2023 02:14:15 AM		Audit Trail
CL/2023/01/V1/002709	Claim	Damage	XIN YI HAMPER TRADING	Credit Account	ZND167348312988	No	Hub/Depo/ Station Handling Issue	Express	Rejected	268.00		30-1-2023 01:26:10 PM		13-2-2023 01:26:10 PM			Audit Trail
CL/2023/01/V1/002708	Claim	Damage	XIN YI HAMPER TRADING	Credit Account	ZND167348020166				Rejected	338.00		30-1-2023 01:18:15 PM		13-2-2023 01:18:15 PM			Audit Trail
CL/2023/01/V1/002707	Claim	Lost	NORLIZA BINTI NOOR MOHAMMED	Credit Account	ZND167346832402				Rejected	400.00		30-1-2023 12:21:12 PM		13-2-2023 12:21:12 PM			Audit Trail
CL/2023/01/V1/002706	Claim	Lost	GFAST EXPRESS 56 SDN BHD	Credit Account	ZND167046148391				Rejected	100.00		30-1-2023 11:50:03 AM		13-2-2023 11:50:03 AM			Audit Trail

CL/2023/01/V1/002705	Claim	Damage	Lim Sea Chen	Credit Account	ZND167348264799				Rejected	0.00		30-1-2023 11:30:16 AM		13-2-2023 11:30:16 AM			Audit Trail
CL/2023/01/V1/002704	Claim	Damage	S&Y PRINTING SDN BHD	Credit Account	ZND167465308079	No	Hub/Depo/ Station Handling Issue	Parcel	Pending Responsible Staff Details	130.68	96.80	30-1-2023 10:19:07 AM	17-3-2023 02:57:49 PM	13-2-2023 10:19:07 AM	15-3-2023 02:44:33 AM		Audit Trail
CL/2023/01/V1/002703	Claim	Damage	: Hani Syahida	Credit Account	ZND167464660208				Rejected	519.00		29-1-2023 02:53:29 PM		12-2-2023 02:53:29 PM			Audit Trail
CL/2023/01/V1/002702	Claim	Damage	WAN HANAFI	Credit Account	ZND167348956229				Rejected	290.00		29-1-2023 02:38:12 PM		12-2-2023 02:38:12 PM			Audit Trail
CL/2023/01/V1/002701	Claim	Damage	SMH MAJU	Credit Account	ZND167347157931				Rejected	350.00		29-1-2023 02:28:42 PM		12-2-2023 02:28:42 PM			Audit Trail
CL/2023/01/V1/002700	Claim	Damage	NADIA NORMAN	Credit Account	ZND167464799236				Rejected	313.00		29-1-2023 02:19:51 PM		12-2-2023 02:19:51 PM			Audit Trail
CL/2023/01/V1/002699	Claim	Lost	XIN YI HAMPER TRADING	Credit Account	ZND167251066954	No	Hub/Depo/ Station Handling Issue	Parcel	Rejected	280.00		29-1-2023 01:02:26 PM		12-2-2023 01:02:26 PM			Audit Trail
CL/2023/01/V1/002698	Claim	Lost	XIN YI HAMPER TRADING	Credit Account	ZND167155169768	No	Force Majeure	Parcel	Rejected	255.00	200.00	29-1-2023 12:52:04 PM		12-2-2023 12:52:04 PM	20-2-2023 12:09:49 PM		Audit Trail
CL/2023/01/V1/002697	Claim	Lost	XIN YI HAMPER TRADING	Credit Account	CND167156174204009	No	Hub/Depo/ Station Handling Issue	Parcel	Rejected	310.00		29-1-2023 12:40:52 PM		12-2-2023 12:40:52 PM			Audit Trail
CL/2023/01/V1/002696	Claim	Damage	Veness Chong	Credit Account	HTG1673937464821	No	Force Majeure	Parcel	Pending Responsible Staff Details	305.00	200.00	28-1-2023 11:43:49 AM	22-2-2023 10:22:08 AM	11-2-2023 11:43:49 AM	20-2-2023 10:17:51 AM		Audit Trail
CL/2023/01/V1/002695	Claim	Damage	HJ EXPRESS	Credit Account	ZND167346455823				Rejected	120.00		27-1-2023 09:10:47 PM		10-2-2023 09:10:47 PM			Audit Trail
CL/2023/01/V1/002694	Claim	Damage	SCOTT ELECTRONICS TRADING	Credit Account	ZND167347264769	No	Force Majeure	Parcel	Pending Responsible Staff Details	0.00	200.00	27-1-2023 05:07:28 PM	12-3-2023 02:23:32 PM	10-2-2023 05:07:28 PM	10-3-2023 02:23:17 AM		Audit Trail
CL/2023/01/V1/002693	Claim	Damage	SCOTT ELECTRONICS TRADING	Credit Account	ZND167347266688				Rejected	200.00		27-1-2023 03:31:43 PM		10-2-2023 03:31:43 PM			Audit Trail
CL/2023/01/V1/002692	Claim	Damage	Dreamland	Credit Account	ZND167250763502				Rejected	4796.00		27-1-2023 01:28:32 PM		10-2-2023 01:28:32 PM			Audit Trail

CL/2023/01/V1/002691	Claim	Delay Delivery Premium Parcel	Tan Yng Yih	Credit Account	ZND167347962290				Rejected	100.00		27-1-2023 01:26:35 PM		10-2-2023 01:26:35 PM			Audit Trail
CL/2023/01/V1/002690	Claim	Delay Delivery Premium Parcel	Tan Yng Yih	Credit Account	ZND167347969497				Rejected	100.00		27-1-2023 01:17:48 PM		10-2-2023 01:17:48 PM			Audit Trail
CL/2023/01/V1/002689	Claim	Damage FreshBox	FOOD CLUB CENTURY SDN BHD	Credit Account	ZND167045405907				Rejected	338.00		27-1-2023 10:53:48 AM		10-2-2023 10:53:48 AM			Audit Trail
CL/2023/01/V1/002688	Claim	Damage	COLOR LIFE SDN BHD	Cash	ZND167348271018	No	Force Majeure	Parcel	Rejected	766.42	200.00	26-1-2023 05:00:21 PM		9-2-2023 05:00:21 PM	20-2-2023 12:10:41 PM		Audit Trail
CL/2023/01/V1/002687	Claim	Lost	MMAG DIGITAL SDN BHD	Credit Account	ZND166981815139	No	Hub/Depo/ Station Handling Issue	Express	Rejected	50.00		25-1-2023 04:26:58 PM		8-2-2023 04:26:58 PM			Audit Trail
CL/2023/01/V1/002686	Claim	Lost	MMAG DIGITAL SDN BHD	Credit Account	ZND166869875552	No	Hub/Depo/ Station Handling Issue	Parcel	Rejected	50.00		25-1-2023 04:25:27 PM		8-2-2023 04:25:27 PM			Audit Trail
CL/2023/01/V1/002685	Claim	Lost	MMAG DIGITAL SDN BHD	Credit Account	ZND166852898063	Yes	Hub/Depo/ Station Handling Issue	Parcel	Pending Responsible Staff Details	50.00	50.00	25-1-2023 04:23:08 PM	30-3-2023 11:18:53 AM	8-2-2023 04:23:08 PM	10-3-2023 02:26:43 AM		Audit Trail
CL/2023/01/V1/002684	Claim	Lost	AFFA CREATIVE	Credit Account	ZND167250366178	No	WareHouse Handling Issue	Parcel	Pending Responsible Staff Details	64.00	64.00	25-1-2023 11:48:57 AM	3-4-2023 12:11:32 PM	8-2-2023 11:48:57 AM	1-4-2023 11:57:19 AM		Audit Trail
CL/2023/01/V1/002683	Claim	Damage	CM Wan	Credit Account	ZND167348682890	No	LineHaul Connectivity Issue	Parcel	Pending Responsible Staff Details	205.00	200.00	25-1-2023 09:59:31 AM	5-3-2023 03:15:53 PM	8-2-2023 09:59:31 AM	3-3-2023 02:39:27 AM		Audit Trail
CL/2023/01/V1/002682	Claim	Damage	JUN SENG TRADING & IRON WORKS	Credit Account	CND1673467878010001	Yes	Force Majeure	Parcel	Rejected	388.00		22-1-2023 10:30:45 PM		5-2-2023 10:30:45 PM			Audit Trail
CL/2023/01/V1/002681	Claim	Damage	VEDOURSTLE (UNDER FURNIMALL)	Credit Account	ZND167346184198	No	Force Majeure	Parcel	Pending Responsible Staff Details	818.00	200.00	22-1-2023 01:40:18 AM	25-2-2023 05:58:02 PM	5-2-2023 01:40:18 AM			Audit Trail
CL/2023/01/V1/002680	Claim	Damage	CHAN KOK KEONG	Credit Account	CND1673478256490001	No	Force Majeure	Express	Rejected	700.00		21-1-2023 12:14:02 PM		4-2-2023 12:14:02 PM			Audit Trail
CL/2023/01/V1/002679	Claim	Delay Delivery Premium Parcel	NL food products	Credit Account	ZND167347765419				Rejected	375.00		21-1-2023 10:10:47 AM		4-2-2023 10:10:47 AM			Audit Trail

CL/2023/01/V1/002678	Claim	Delay Delivery Premium Parcel	NL food products	Credit Account	ZND167347756844	No	Hub/Depo/ Station Handling Issue	FreshBox	Pending Responsible Staff Details	255.00	200.00	21-1-2023 10:05:40 AM	17-3-2023 02:43:59 PM	4-2-2023 10:05:40 AM	15-3-2023 02:27:05 AM		Audit Trail
CL/2023/01/V1/002677	Claim	Delay Delivery Premium Parcel	NL food products	Credit Account	ZND167347736679	No	Hub/Depo/ Station Handling Issue	FreshBox	Rejected	240.00		21-1-2023 09:59:15 AM		4-2-2023 09:59:15 AM			Audit Trail
CL/2023/01/V1/002676	Claim	Delay Delivery Premium Parcel	NL food Products	Credit Account	ZND167346874457				Rejected	255.00		21-1-2023 09:54:04 AM		4-2-2023 09:54:04 AM			Audit Trail
CL/2023/01/V1/002675	Claim	Delay Delivery Premium Parcel	NL Food Products	Credit Account	ZND167346555820				Rejected	300.00		21-1-2023 09:42:19 AM		4-2-2023 09:42:19 AM			Audit Trail
CL/2023/01/V1/002674	Claim	Lost	ENDLESS CLOTHING	Credit Account	ZND167346523737				Rejected	150.00		20-1-2023 07:43:51 PM		3-2-2023 07:43:51 PM			Audit Trail
CL/2023/01/V1/002673	Claim	Damage	PERABOT SUNGAI RAMBAI SDN BHD	Credit Account	ZND167347976440	Yes	Force Majeure	Express	Pending Responsible Staff Details	2199.00	200.00	20-1-2023 06:45:22 PM	5-4-2023 10:57:11 AM	3-2-2023 06:45:22 PM	1-4-2023 11:37:27 AM		Audit Trail
CL/2023/01/V1/002672	Claim	Damage	PP HOME FURNITURE (M) SDN. BHD.	Credit Account	ZND167346056945				Rejected	341.90		20-1-2023 05:47:34 PM		3-2-2023 05:47:34 PM			Audit Trail
CL/2023/01/V1/002671	Claim	Damage	FAYEYANG (under FURNIMALL(M) SDN BHD)	Credit Account	ZND167249509630				Rejected	68.80		20-1-2023 04:39:20 PM		3-2-2023 04:39:20 PM			Audit Trail
CL/2023/01/V1/002670	Claim	Damage	JUN SENG TRADING & IRON WORKS	Credit Account	ZND167345744805				Rejected	907.80		20-1-2023 03:08:09 PM		3-2-2023 03:08:09 PM			Audit Trail
CL/2023/01/V1/002669	Claim	Damage	FURNIMALL (M) SDN BHD	Credit Account	ZND167249056004	No	Force Majeure	Parcel	Pending Responsible Staff Details	367.00	200.00	20-1-2023 12:18:17 PM	26-2-2023 10:00:17 AM	3-2-2023 12:18:17 PM	24-2-2023 09:55:35 AM		Audit Trail
CL/2023/01/V1/002668	Claim	Lost	FURNIMALL (M) SDN BHD	Credit Account	ZND167249098387	No	Hub/Depo/ Station Handling Issue	Parcel	Rejected	367.00		20-1-2023 12:01:29 PM		3-2-2023 12:01:29 PM			Audit Trail
CL/2023/01/V1/002667	Claim	Damage	Noor Hayati Binti Abdul Aziz	Credit Account	ZND167345070829	No	Force Majeure	Parcel	Completed	200.00	200.00	20-1-2023 11:11:08 AM		3-2-2023 11:11:08 AM	14-3-2023 05:03:15 AM	7-4-2023 11:09:58 AM	Audit Trail
CL/2023/01/V1/002666	Claim	Damage	JUN SENG TRADING & IRON WORKS	Credit Account	ZND167250605048				Rejected	455.00		20-1-2023 10:58:44 AM		3-2-2023 10:58:44 AM			Audit Trail

CL/2023/01/V1/002665	Claim	Damage	Azmi Khabib	Credit Account	ZND167247135176	No	Force Majeure	Parcel	Rejected	1000.00		19-1-2023 05:43:01 PM		2-2-2023 05:43:01 PM			Audit Trail
CL/2023/01/V1/002664	Claim	Damage FreshBox	PS	Credit Account	ZND167346805604	No	Hub/Depo/ Station Handling Issue	FreshBox	Pending Responsible Staff Details	338.00	200.00	19-1-2023 05:15:13 PM	22-2-2023 10:32:10 AM	2-2-2023 05:15:13 PM	20-2-2023 10:19:57 AM		Audit Trail
CL/2023/01/V1/002663	Claim	Damage	TAN SZE WEE	Credit Account	ZND167347854120				Rejected	0.00		19-1-2023 04:26:26 PM		2-2-2023 04:26:26 PM			Audit Trail
CL/2023/01/V1/002662	Claim	Missing Content	pw tey	Credit Account	164926356529				Rejected	358.00		19-1-2023 03:44:34 PM		2-2-2023 03:44:34 PM			Audit Trail
CL/2023/01/V1/002661	Claim	Damage	JUN SENG TRADING & IRON WORKS	Credit Account	ZND167250075315				Rejected	398.00		19-1-2023 03:17:37 PM		2-2-2023 03:17:37 PM			Audit Trail
CL/2023/01/V1/002660	Claim	Damage	LIKE BUG SDN BHD	Credit Account	ZND167346674330	No	Hub/Depo/ Station Handling Issue	Express	Pending Responsible Staff Details	103.00	103.00	19-1-2023 02:52:35 PM	10-3-2023 09:04:24 AM	2-2-2023 02:52:35 PM	8-3-2023 09:04:05 AM		Audit Trail
CL/2023/01/V1/002659	Claim	Lost	Domica Furniture E-Commerce Sdn Bhd	Credit Account	ZND167248638768	No	Hub/Depo/ Station Handling Issue	Express	Rejected	96.00		19-1-2023 02:48:08 PM		2-2-2023 02:48:08 PM			Audit Trail
CL/2023/01/V1/002658	Claim	Lost	Kee	Credit Account	ZND167249460672	No	Hub/Depo/ Station Handling Issue	Express	Rejected	228.00		19-1-2023 02:28:59 PM		2-2-2023 02:28:59 PM			Audit Trail
CL/2023/01/V1/002657	Claim	Damage	Muhammad luqman hakim bin mohd Zulkifli	Credit Account	ZND167249554470	No	Force Majeure	Motorbike	Info Incomplete	659.00		18-1-2023 09:54:22 PM		1-2-2023 09:54:22 PM	17-3-2023 11:10:11 AM		Audit Trail
CL/2023/01/V1/002656	Claim	Damage	COLOR LIFE SDN BHD	Cash	ZND167250595066	No	Hub/Depo/ Station Handling Issue	Parcel	Pending Responsible Staff Details	652.00	200.00	18-1-2023 05:27:40 PM	26-2-2023 10:05:35 AM	1-2-2023 05:27:40 PM	24-2-2023 10:03:21 AM		Audit Trail
CL/2023/01/V1/002655	Claim	Damage	COLOR LIFE SDN BHD	Cash	ZND167249494196	No	Hub/Depo/ Station Handling Issue	Parcel	Pending Responsible Staff Details	250.00	200.00	18-1-2023 04:14:29 PM	26-2-2023 10:08:46 AM	1-2-2023 04:14:29 PM	24-2-2023 10:06:50 AM		Audit Trail
CL/2023/01/V1/002654	Claim	Damage	YAMEI	Credit Account	YMMY30330302	No	Force Majeure	Parcel	Rejected	186.00		18-1-2023 03:54:51 PM		1-2-2023 03:54:51 PM			Audit Trail
CL/2023/01/V1/002653	Claim	Lost	Domica Furniture E-Commerce Sdn Bhd	Credit Account	ZND167248135915	No	Hub/Depo/ Station Handling Issue	Parcel	Rejected	185.90		18-1-2023 03:53:48 PM		1-2-2023 03:53:48 PM			Audit Trail

CL/2023/01/V1/002652	Claim	Lost	YAMEI	Credit Account	YMMY30328852-1				Info Incomplete	457.00		18-1-2023 03:34:25 PM	22-1-2023 11:06:37 AM	1-2-2023 03:34:25 PM			Audit Trail
CL/2023/01/V1/002651	Claim	Damage	ASJ Solutions Sdn Bhd	Credit Account	ZND167247894837	No	Force Majeure	Express	Rejected	62.80		18-1-2023 03:16:54 PM		1-2-2023 03:16:54 PM			Audit Trail
CL/2023/01/V1/002650	Claim	Damage	C HOME FURNITURE	Credit Account	ZND167345149419	No	Hub/Depo/ Station Handling Issue	Express	Rejected	200.00		18-1-2023 02:59:58 PM		1-2-2023 02:59:58 PM			Audit Trail
CL/2023/01/V1/002649	Claim	Damage	KHAI YUAN	Credit Account	ZND167346651959			Express	Rejected	14.26		18-1-2023 02:58:11 PM		1-2-2023 02:58:11 PM			Audit Trail
CL/2023/01/V1/002648	Claim	Damage	ASJ Solutions Sdn Bhd	Credit Account	ZND167247661064	No	Force Majeure	Parcel	Rejected	52.80		18-1-2023 02:18:12 PM		1-2-2023 02:18:12 PM			Audit Trail
CL/2023/01/V1/002647	Claim	Lost	WePost Sdn Bhd	Credit Account	ZND167345153959	No	Force Majeure	Express	Rejected	51.36		18-1-2023 12:46:19 PM		1-2-2023 12:46:19 PM			Audit Trail
CL/2023/01/V1/002646	Claim	Damage	COLOR LIFE SDN BHD	Cash	CND167247683493001				Rejected	75.00		18-1-2023 11:30:14 AM		1-2-2023 11:30:14 AM			Audit Trail
CL/2023/01/V1/002645	Claim	Lost	YAMEI	Credit Account	YMMY30328696	No	Hub/Depo/ Station Handling Issue	Parcel	Pending Responsible Staff Details	840.00	200.00	18-1-2023 11:26:59 AM	22-2-2023 10:44:32 AM	1-2-2023 11:26:59 AM	20-2-2023 10:37:27 AM		Audit Trail
CL/2023/01/V1/002644	Claim	Lost	xiaogu lifestyle sdn bhd	Credit Account	ZND167248086705				Rejected	261.90		18-1-2023 11:12:25 AM		1-2-2023 11:12:25 AM			Audit Trail
CL/2023/01/V1/002643	Claim	Damage	SOON CHEONG MARINE PRODUCTS SDN BHD	Credit Account	ZND167248307268				Rejected	5.30		18-1-2023 09:12:21 AM		1-2-2023 09:12:21 AM			Audit Trail
CL/2023/01/V1/002642	Claim	Damage	M-LINK SYSTEM (M) SDN BHD	Credit Account	ZND167347055251	No	Hub/Depo/ Station Handling Issue	Parcel	Pending Responsible Staff Details	1500.00	200.00	18-1-2023 06:18:51 AM	17-3-2023 02:25:29 PM	1-2-2023 06:18:51 AM	15-3-2023 02:08:02 AM		Audit Trail
CL/2023/01/V1/002641	Claim	Damage	Jenee Ong	Credit Account	ZND167345976725				Rejected	358.00		17-1-2023 06:35:25 PM		31-1-2023 06:35:25 PM			Audit Trail
CL/2023/01/V1/002640	Claim	Lost	SAFE TRUCK SDN BHD	Credit Account	ZND167154498968	No	Hub/Depo/ Station Handling Issue	Parcel	Rejected	20.00		17-1-2023 05:37:10 PM		31-1-2023 05:37:10 PM			Audit Trail
CL/2023/01/V1/002639	Claim	Lost	HASHVINY	Credit Account	ZND167250881916	No	Hub/Depo/ Station Handling Issue	Parcel	Pending Responsible Staff Details	200.00	148.00	17-1-2023 05:36:07 PM	26-2-2023 10:18:04 AM	31-1-2023 05:36:07 PM	24-2-2023 10:13:11 AM		Audit Trail

CL/2023/01/V1/002638	Claim	Damage	Peni Concept Store	Credit Account	ZND167346263671	No	Hub/Depo/ Station Handling Issue	Parcel	Rejected	0.00	50.00	17-1-2023 05:32:30 PM		31-1-2023 05:32:30 PM	20-2-2023 12:20:07 PM		Audit Trail
CL/2023/01/V1/002637	Claim	Damage	MDM TAN TECK MING	Credit Account	ZND167250710810				Rejected	350.00		17-1-2023 05:24:55 PM		31-1-2023 05:24:55 PM			Audit Trail
CL/2023/01/V1/002636	Claim	Missing Content	EMMA	Credit Account	ZND167247596663	No	Hub/Depo/ Station Handling Issue	Parcel	Pending Responsible Staff Details	150.00	148.00	17-1-2023 05:22:22 PM	5-2-2023 10:36:48 AM	31-1-2023 05:22:22 PM			Audit Trail
CL/2023/01/V1/002635	Claim	Damage	CM Wan	Credit Account	ZND167345969505	No	Force Majeure	Express	Rejected	89.72		17-1-2023 04:33:16 PM		31-1-2023 04:33:16 PM			Audit Trail
CL/2023/01/V1/002634	Claim	Lost	JUN SENG TRADING & IRON WORKS	Credit Account	ZND167157006115	Yes	Hub/Depo/ Station Handling Issue	Parcel	Rejected	656.00		17-1-2023 04:21:49 PM		31-1-2023 04:21:49 PM			Audit Trail
CL/2023/01/V1/002633	Claim	Missing Content	SHIN TATT ELECTRICAL SDN BHD	Credit Account	CND167042304487001	No	Hub/Depo/ Station Handling Issue	Express	Pending Responsible Staff Details	370.00	200.00	17-1-2023 04:02:47 PM	12-3-2023 02:48:23 PM	31-1-2023 04:02:47 PM	10-3-2023 02:41:11 AM		Audit Trail
CL/2023/01/V1/002632	Claim	Lost	Domica Furniture E-Commerce Sdn Bhd	Credit Account	ZND167246884358	No	Hub/Depo/ Station Handling Issue	Express	Rejected	96.00		17-1-2023 02:16:27 PM		31-1-2023 02:16:27 PM			Audit Trail
CL/2023/01/V1/002631	Claim	Damage	Veness Chong	Credit Account	HTG1673227926579				Rejected	200.00		17-1-2023 01:25:36 PM		31-1-2023 01:25:36 PM			Audit Trail
CL/2023/01/V1/002630	Claim	Lost	Athirah Hazwani Alihanafiah	Cash	ZND167249799307				Rejected	35.00		17-1-2023 11:20:23 AM		31-1-2023 11:20:23 AM			Audit Trail
CL/2023/01/V1/002629	Claim	Damage	Servex (Malaysia) Sdn Bhd	Credit Account	ZND167250945038	No	Force Majeure	Parcel	Pending Responsible Staff Details	93.00	93.00	16-1-2023 05:55:09 PM	31-3-2023 09:45:41 AM	30-1-2023 05:55:09 PM	29-3-2023 09:44:08 AM		Audit Trail
CL/2023/01/V1/002628	Claim	Damage	Tan Kim Mooi	Credit Account	ZND167251061591				Rejected	358.00		16-1-2023 05:42:34 PM		30-1-2023 05:42:34 PM			Audit Trail
CL/2023/01/V1/002627	Claim	Lost	Joseph Teo	Credit Account	ZND167250050633	No	Driver Issue	FreshBox	Pending Responsible Staff Details	295.00	200.00	16-1-2023 05:35:04 PM	26-2-2023 10:21:18 AM	30-1-2023 05:35:04 PM	24-2-2023 10:19:07 AM		Audit Trail
CL/2023/01/V1/002626	Claim	Damage	PACKNPOST2U SDN BHD	Credit Account	900900447602				Rejected	173.00		16-1-2023 05:32:47 PM		30-1-2023 05:32:47 PM			Audit Trail
CL/2023/01/V1/002625	Claim	Damage	YOULIKE VENTURE SDN BHD	Credit Account	ZND167345804868	No	Force Majeure	Parcel	Rejected	200.00		16-1-2023 04:54:42 PM		30-1-2023 04:54:42 PM			Audit Trail

CL/2023/01/V1/002624	Claim	Lost	Domica Furniture E-Commerce Sdn Bhd	Credit Account	ZND167246939706	No	Hub/Depo/Station Handling Issue	Express	Rejected	113.00		16-1-2023 04:37:16 PM		30-1-2023 04:37:16 PM			Audit Trail
CL/2023/01/V1/002623	Claim	Lost	Domica Furniture E-Commerce Sdn Bhd	Credit Account	ZND167246888035	No	Hub/Depo/Station Handling Issue	Express	Rejected	64.00		16-1-2023 04:32:23 PM		30-1-2023 04:32:23 PM			Audit Trail
CL/2023/01/V1/002622	Claim	Lost	Domica Furniture E-Commerce Sdn Bhd	Credit Account	ZND167246886550	No	Hub/Depo/Station Handling Issue	Express	Rejected	185.90		16-1-2023 04:27:51 PM		30-1-2023 04:27:51 PM			Audit Trail
CL/2023/01/V1/002621	Claim	Lost	Domica Furniture E-Commerce Sdn Bhd	Credit Account	ZND167246885911	No	Hub/Depo/Station Handling Issue	Express	Rejected	185.90		16-1-2023 04:23:47 PM		30-1-2023 04:23:47 PM			Audit Trail
CL/2023/01/V1/002620	Claim	Damage FreshBox	Yong-0	Credit Account	ZND167346006230				Rejected	500.00		16-1-2023 02:01:49 PM		30-1-2023 02:01:49 PM			Audit Trail
CL/2023/01/V1/002619	Claim	Damage	NOSO KMN	Cash	ZND167250905148	No	Force Majeure	Parcel	Rejected	120.00		16-1-2023 01:03:43 PM		30-1-2023 01:03:43 PM			Audit Trail
CL/2023/01/V1/002618	Claim	Lost	SHIN TATT ELECTRICAL SDN BHD	Credit Account	ZND167042304487				Rejected	370.00		16-1-2023 12:24:39 PM		30-1-2023 12:24:39 PM			Audit Trail
CL/2023/01/V1/002617	Claim	Damage	Christine Tan	Credit Account	ZND167249788042				Rejected	355.00		16-1-2023 11:59:27 AM		30-1-2023 11:59:27 AM			Audit Trail
CL/2023/01/V1/002616	Claim	Delay Delivery Premium Parcel	Jayden tiong	Cash	ZND167345784900	No	Hub/Depo/Station Handling Issue	Premium	Pending Responsible Staff Details	265.00	100.00	16-1-2023 11:20:43 AM	7-2-2023 12:18:27 PM	30-1-2023 11:20:43 AM	5-2-2023 12:09:48 PM		Audit Trail
CL/2023/01/V1/002615	Claim	Damage FreshBox	Ng Chan Nam	Cash	ZND167249449714	No	Hub/Depo/Station Handling Issue	FreshBox	Completed	316.00	200.00	16-1-2023 10:38:49 AM		30-1-2023 10:38:49 AM	6-3-2023 02:47:40 AM	7-4-2023 11:58:14 AM	Audit Trail
CL/2023/01/V1/002614	Claim	Lost	Carol lim you zhen	Cash	ZND167247977721				Rejected	615.00		16-1-2023 10:16:33 AM		30-1-2023 10:16:33 AM			Audit Trail
CL/2023/01/V1/002613	Claim	Lost	Xinjing Kee	Credit Account	ZND167249460641				Rejected	127.00		16-1-2023 02:25:42 AM		30-1-2023 02:25:42 AM			Audit Trail

CL/2023/01/V1/002612	Claim	Damage	AIK HOE	Credit Account	ZND167155207729	No	Force Majeure	Parcel	Pending Responsible Staff Details	170.00	170.00	15-1-2023 05:12:32 PM	16-3-2023 04:56:43 PM	29-1-2023 05:12:32 PM	14-3-2023 04:42:10 AM		Audit Trail
CL/2023/01/V1/002611	Claim	Damage	Noso kmn Enterprise	Cash	ZND167345477901	No	Force Majeure	Parcel	Info Incomplete	120.00		14-1-2023 08:02:53 PM		28-1-2023 08:02:53 PM	10-10-2023 10:35:50 AM		Audit Trail
CL/2023/01/V1/002610	Claim	Damage	Ms Ong Bee Ting	Credit Account	ZND167345221481				Rejected	544.00		14-1-2023 03:58:37 PM		28-1-2023 03:58:37 PM			Audit Trail
CL/2023/01/V1/002609	Claim	Damage	C HOME FURNITURE	Credit Account	ZND167248201719				Rejected	0.00		14-1-2023 01:39:18 PM		28-1-2023 01:39:18 PM			Audit Trail
CL/2023/01/V1/002608	Claim	Delay Delivery Premium Parcel	ayda bella	Credit Account	ZND167250946349	No	Hub/Depo/ Station Handling Issue	Premium	Rejected	215.00		14-1-2023 01:28:30 PM		28-1-2023 01:28:30 PM			Audit Trail
CL/2023/01/V1/002607	Claim	Damage	SPECTRUM VIEW SDN BHD	Credit Account	ZND167249538692	No	Force Majeure	Parcel	Pending Responsible Staff Details	668.80	200.00	14-1-2023 12:21:12 PM	10-11-2023 03:05:13 PM	28-1-2023 12:21:12 PM	8-11-2023 03:04:42 AM		Audit Trail
CL/2023/01/V1/002606	Claim	Lost	MOHD HALMI ALIF BIN ABU HASAN	Credit Account	ZND167249420324	No	Driver Issue	Parcel	Pending Responsible Staff Details	200.00	185.00	14-1-2023 12:05:20 PM	5-3-2023 03:05:07 PM	28-1-2023 12:05:20 PM	3-3-2023 02:39:00 AM		Audit Trail
CL/2023/01/V1/002605	Claim	Lost	SHALINI A/P LETCHUMANAN	Cash	ZND167249445068				Info Incomplete	200.00		14-1-2023 11:40:36 AM	18-1-2023 12:42:13 PM	28-1-2023 11:40:36 AM			Audit Trail
CL/2023/01/V1/002604	Claim	Lost	Azni rohaidah	Cash	ZND167155363852	No	Hub/Depo/ Station Handling Issue	Express	Rejected	0.00		14-1-2023 01:39:06 AM		28-1-2023 01:39:06 AM			Audit Trail
CL/2023/01/V1/002603	Claim	Damage	NOSO KEMAMAN	Cash	ZND167250920523				Rejected	120.00		13-1-2023 07:46:03 PM		27-1-2023 07:46:03 PM			Audit Trail
CL/2023/01/V1/002602	Claim	Delay Delivery Premium Parcel	LAU SONG SENG	Credit Account	ZND167250922190	No	LineHaul Connectivity Issue	Premium	Info Incomplete	339.85		13-1-2023 06:21:32 PM	11-2-2023 09:31:37 AM	27-1-2023 06:21:32 PM			Audit Trail
CL/2023/01/V1/002601	Claim	Damage	PACKNPOST2U SDN BHD	Credit Account	900900447182				Rejected	2416.00		13-1-2023 04:15:34 PM		27-1-2023 04:15:34 PM			Audit Trail
CL/2023/01/V1/002600	Claim	Lost	Domica Furniture E-Commerce Sdn Bhd	Credit Account	ZND167156743608	No	Hub/Depo/ Station Handling Issue	Express	Rejected	199.00		13-1-2023 04:03:58 PM		27-1-2023 04:03:58 PM			Audit Trail

CL/2023/01/V1/002599	Claim	Lost	Domica Furniture E-Commerce Sdn Bhd	Credit Account	ZND167156698540	No	Hub/Depo/ Station Handling Issue	Parcel	Rejected	139.00		13-1-2023 03:56:35 PM		27-1-2023 03:56:35 PM			Audit Trail
CL/2023/01/V1/002598	Claim	Lost	Domica Furniture E-Commerce Sdn Bhd	Credit Account	ZND167156698168	No	Hub/Depo/ Station Handling Issue	Express	Rejected	202.00		13-1-2023 03:50:58 PM		27-1-2023 03:50:58 PM			Audit Trail
CL/2023/01/V1/002597	Claim	Delay Delivery Premium Parcel	SHARON	Credit Account	ZND167250698095	No	Hub/Depo/ Station Handling Issue	FreshBox	Pending Responsible Staff Details	257.60	200.00	13-1-2023 01:31:19 PM	5-2-2023 10:59:38 AM	27-1-2023 01:31:19 PM	3-2-2023 10:55:23 AM		Audit Trail
CL/2023/01/V1/002596	Claim	Damage	SHARON	Credit Account	ZND167249625217				Rejected	257.60		13-1-2023 01:20:45 PM		27-1-2023 01:20:45 PM			Audit Trail
CL/2023/01/V1/002595	Claim	Damage	Boo Kau Chin	Credit Account	ZND167250063404				Rejected	0.00		13-1-2023 11:59:27 AM		27-1-2023 11:59:27 AM			Audit Trail
CL/2023/01/V1/002594	Claim	Damage	Boo Kau Chin	Credit Account	ZND167247695779				Rejected	0.00		13-1-2023 11:43:33 AM		27-1-2023 11:43:33 AM			Audit Trail
CL/2023/01/V1/002593	Claim	Lost	Veness Chong	Credit Account	CHTG1671357798663004	No	Hub/Depo/ Station Handling Issue	Bulky	Pending Responsible Staff Details	200.00	200.00	13-1-2023 11:31:41 AM	4-2-2023 03:45:59 PM	27-1-2023 11:31:41 AM	2-2-2023 03:35:37 AM		Audit Trail
CL/2023/01/V1/002592	Claim	Lost	Domica Furniture E-Commerce Sdn Bhd	Credit Account	ZND167156281544	No	Hub/Depo/ Station Handling Issue	Parcel	Rejected	218.90		13-1-2023 11:31:06 AM		27-1-2023 11:31:06 AM			Audit Trail
CL/2023/01/V1/002591	Claim	Lost	GFAST EXPRESS 56 SDN BHD	Credit Account	ZND167046148391	No	Driver Issue	Parcel	Rejected	100.00		13-1-2023 11:11:39 AM		27-1-2023 11:11:39 AM			Audit Trail
CL/2023/01/V1/002590	Claim	Lost	E LIFE MALL SDN BHD	Credit Account	ZND167045227172	No	Hub/Depo/ Station Handling Issue	Parcel	Pending Responsible Staff Details	177.00	167.00	13-1-2023 10:46:52 AM	5-2-2023 11:02:40 AM	27-1-2023 10:46:52 AM	3-2-2023 11:00:09 AM		Audit Trail
CL/2023/01/V1/002589	Claim	Damage	Chua Zi Xin	Credit Account	ZND167250031908				Rejected	310.51		12-1-2023 10:56:48 PM		26-1-2023 10:56:48 PM			Audit Trail
CL/2023/01/V1/002588	Claim	Damage FreshBox	Susan lim	Cash	ZND167250634451	No	Hub/Depo/ Station Handling Issue	FreshBox	Pending Responsible Staff Details	200.00	200.00	12-1-2023 07:05:47 PM	24-2-2023 02:04:51 PM	26-1-2023 07:05:47 PM	22-2-2023 01:49:47 AM		Audit Trail

CL/2023/01/V1/002587	Claim	Damage	NUR SYUHADA BINTI ABDUL JALIL	Credit Account	ZND167249812259	No	Force Majeure	Express	Rejected	178.00		12-1-2023 05:37:24 PM		26-1-2023 05:37:24 PM			Audit Trail
CL/2023/01/V1/002586	Claim	Damage	TAN SZE WEE	Credit Account	ZND167249219256	No	Hub/Depo/ Station Handling Issue	FreshBox	Rejected	0.00		12-1-2023 05:35:36 PM		26-1-2023 05:35:36 PM			Audit Trail
CL/2023/01/V1/002585	Claim	Damage	Servex (Malaysia) Sdn Bhd	Credit Account	ZND167250515750	No	Force Majeure	Pallet	Pending Responsible Staff Details	22.60	22.60	12-1-2023 03:30:17 PM	31-3-2023 09:44:00 AM	26-1-2023 03:30:17 PM	29-3-2023 09:42:59 AM		Audit Trail
CL/2023/01/V1/002584	Claim	Damage	Koh Wee Kwan	Credit Account	ZND167156753119				Rejected	259.00		12-1-2023 02:38:16 PM		26-1-2023 02:38:16 PM			Audit Trail
CL/2023/01/V1/002583	Claim	Damage	CM Wan	Credit Account	ZND167250577291	No	Force Majeure	Parcel	Pending Responsible Staff Details	59.90	59.90	12-1-2023 01:54:57 PM	5-2-2023 08:29:45 AM	26-1-2023 01:54:57 PM	3-2-2023 08:27:25 AM		Audit Trail
CL/2023/01/V1/002582	Claim	Damage	Ts Brilliant Construction	Credit Account	ZND167248027296				Rejected	139.00		12-1-2023 12:51:05 PM		26-1-2023 12:51:05 PM			Audit Trail
CL/2023/01/V1/002581	Claim	Damage	HEALTHY LINKS MEDICAL SUPPLIES SDN. BHD.	Credit Account	ZND166983119020	No	Hub/Depo/ Station Handling Issue	Parcel	Pending Responsible Staff Details	757.00	200.00	12-1-2023 12:44:55 PM	6-2-2023 09:58:34 AM	26-1-2023 12:44:55 PM	4-2-2023 09:30:58 AM		Audit Trail
CL/2023/01/V1/002580	Claim	Damage	CM Wan	Credit Account	ZND167249453902	No	Force Majeure	Parcel	Pending Responsible Staff Details	159.72	159.72	12-1-2023 11:31:44 AM	5-3-2023 02:58:51 PM	26-1-2023 11:31:44 AM	3-3-2023 02:38:47 AM		Audit Trail
CL/2023/01/V1/002579	Claim	Damage	HEALTHY LINKS MEDICAL SUPPLIES SDN. BHD.	Credit Account	ZND166983118634	No	Hub/Depo/ Station Handling Issue	Parcel	Pending Responsible Staff Details	756.00	200.00	12-1-2023 11:29:47 AM	6-2-2023 10:11:02 AM	26-1-2023 11:29:47 AM	4-2-2023 09:58:54 AM		Audit Trail
CL/2023/01/V1/002578	Claim	Lost	Veness Chong	Credit Account	HTG1670924056601	No	Hub/Depo/ Station Handling Issue	Parcel	Pending Responsible Staff Details	310.00	200.00	12-1-2023 11:25:13 AM	28-2-2023 01:38:03 PM	26-1-2023 11:25:13 AM	26-2-2023 01:37:41 AM		Audit Trail
CL/2023/01/V1/002577	Claim	Damage FreshBox	HEALTHY LINKS MEDICAL SUPPLIES SDN. BHD.	Credit Account	ZND166983119020				Rejected	757.00		12-1-2023 11:22:04 AM		26-1-2023 11:22:04 AM			Audit Trail
CL/2023/01/V1/002576	Claim	Lost	OOI ZHONG EN	Credit Account	350000530073				Info Incomplete	661.00		11-1-2023 04:43:51 PM	14-1-2023 09:06:15 AM	25-1-2023 04:43:51 PM			Audit Trail

CL/2023/01/V1/002575	Claim	Damage	ASJ Solutions Sdn Bhd	Credit Account	ZND167247661064	No	Force Majeure	Parcel	Rejected	52.80		11-1-2023 04:26:15 PM		25-1-2023 04:26:15 PM			Audit Trail
CL/2023/01/V1/002574	Claim	Damage	HJ EXPRESS	Credit Account	ZND167249491140	No	Force Majeure	Express	Rejected	85.00		11-1-2023 04:23:09 PM		25-1-2023 04:23:09 PM			Audit Trail
CL/2023/01/V1/002573	Claim	Lost	MK FLORA SDN BHD	Credit Account	ZND167154361422	No	Hub/Depo/ Station Handling Issue	Parcel	Pending Responsible Staff Details	212.40	200.00	11-1-2023 03:12:40 PM	6-2-2023 10:35:48 AM	25-1-2023 03:12:40 PM	4-2-2023 10:11:58 AM		Audit Trail
CL/2023/01/V1/002572	Claim	Damage	Woon Sook Teng	Credit Account	ZND167247746846	No	Force Majeure	Parcel	Rejected	399.00		11-1-2023 02:36:46 PM		25-1-2023 02:36:46 PM			Audit Trail
CL/2023/01/V1/002571	Claim	Lost	VARIOUS FURNITURE SDN BHD	Credit Account	ZND167154180405	No	Hub/Depo/ Station Handling Issue	Parcel	Pending Responsible Staff Details	200.00	200.00	11-1-2023 12:52:11 PM	5-2-2023 10:42:50 AM	25-1-2023 12:52:11 PM			Audit Trail
CL/2023/01/V1/002570	Claim	Damage	Mr Yap Aik Lake	Credit Account	ZND167249647783				Rejected	280.00		11-1-2023 12:11:24 PM		25-1-2023 12:11:24 PM			Audit Trail
CL/2023/01/V1/002569	Claim	Damage	Rafidah Sarijo	Credit Account	ZND167247461787				Info Incomplete	0.00		11-1-2023 12:10:53 PM	14-1-2023 11:54:56 AM	25-1-2023 12:10:53 PM			Audit Trail
CL/2023/01/V1/002568	Claim	Lost	AKSCHAYA MAJU (MR BOBBY)	Credit Account	ZND166869675114				Info Incomplete	0.00		11-1-2023 11:54:36 AM	14-1-2023 02:14:15 PM	25-1-2023 11:54:36 AM			Audit Trail
CL/2023/01/V1/002567	Claim	Damage	Amsirul Sharkawi	Credit Account	ZND167248937540				Rejected	2616.00		11-1-2023 11:50:21 AM		25-1-2023 11:50:21 AM			Audit Trail
CL/2023/01/V1/002566	Claim	Lost	HO MING WEI	Credit Account	ZND166983737156	No	Driver Issue	Parcel	Pending Responsible Staff Details	300.00	200.00	11-1-2023 11:25:56 AM	11-3-2023 12:45:34 PM	25-1-2023 11:25:56 AM	9-3-2023 12:45:07 PM		Audit Trail
CL/2023/01/V1/002565	Claim	Damage	Veness Chong	Credit Account	HTG1672973968179	No	Force Majeure	Express	Rejected	208.00		11-1-2023 11:01:21 AM		25-1-2023 11:01:21 AM			Audit Trail
CL/2023/01/V1/002564	Claim	Damage	LIM PEI CHONG	Credit Account	ZND167247173154				Rejected	250.00		11-1-2023 10:51:31 AM		25-1-2023 10:51:31 AM			Audit Trail
CL/2023/01/V1/002563	Claim	Missing Content	TAN PERSIS	Credit Account	ZND167248331928	No	Force Majeure	Parcel	Rejected	1560.00	200.00	11-1-2023 10:45:14 AM		25-1-2023 10:45:14 AM	24-2-2023 10:22:07 AM		Audit Trail
CL/2023/01/V1/002562	Claim	Damage	M-LINK SYSTEM (M) SDN BHD	Credit Account	ZND167249958575	No	Force Majeure	Parcel	Pending Responsible Staff Details	258.00	200.00	11-1-2023 09:29:28 AM	16-3-2023 04:38:12 PM	25-1-2023 09:29:28 AM	14-3-2023 04:26:34 AM		Audit Trail
CL/2023/01/V1/002561	Claim	Lost	HEN MING	Credit Account	ZND167249901779				Info Incomplete	145.00		11-1-2023 12:00:10 AM	14-1-2023 04:24:07 PM	25-1-2023 12:00:10 AM			Audit Trail

CL/2023/01/V1/002560	Claim	Damage	PP HOME FURNITURE (M) SDN. BHD.	Credit Account	ZND167155408195	No	Force Majeure	Parcel	Rejected	364.90		10-1-2023 05:04:26 PM		24-1-2023 05:04:26 PM			Audit Trail
CL/2023/01/V1/002559	Claim	Damage	ASJ Solutions Sdn Bhd	Credit Account	ZND167248636238	No	WareHouse Handling Issue	Parcel	Pending Responsible Staff Details	86.20	86.20	10-1-2023 03:45:00 PM	8-2-2023 05:58:15 PM	24-1-2023 03:45:00 PM	6-2-2023 05:57:43 AM		Audit Trail
CL/2023/01/V1/002558	Claim	Damage	ASJ Solutions Sdn Bhd	Credit Account	ZND167247894837	No	Force Majeure	Express	Rejected	62.80		10-1-2023 03:20:27 PM		24-1-2023 03:20:27 PM			Audit Trail
CL/2023/01/V1/002557	Claim	Damage	Koh li wen	Cash	ZND167248182292				Rejected	0.00		10-1-2023 11:36:35 AM		24-1-2023 11:36:35 AM			Audit Trail
CL/2023/01/V1/002556	Claim	Damage	CM Wan	Credit Account	ZND167247096552	No	Force Majeure	Express	Rejected	288.00		9-1-2023 08:07:47 PM		23-1-2023 08:07:47 PM			Audit Trail
CL/2023/01/V1/002555	Claim	Lost	Teo wei guan	Credit Account	ZND167246955454	No	Driver Issue	Parcel	Pending Responsible Staff Details	56.00	56.00	9-1-2023 06:52:44 PM	26-2-2023 10:49:12 AM	23-1-2023 06:52:44 PM	24-2-2023 10:23:54 AM		Audit Trail
CL/2023/01/V1/002554	Claim	Damage	Servex (Malaysia) Sdn Bhd	Credit Account	ZND167249167922	No	WareHouse Handling Issue	Parcel	Pending Responsible Staff Details	200.00	200.00	9-1-2023 06:07:28 PM	31-3-2023 09:41:18 AM	23-1-2023 06:07:28 PM	29-3-2023 09:31:52 AM		Audit Trail
CL/2023/01/V1/002553	Claim	Lost	YAMEI	Credit Account	YMMY30326020	No	WareHouse Handling Issue	Parcel	Rejected	1075.00		9-1-2023 05:46:18 PM		23-1-2023 05:46:18 PM			Audit Trail
CL/2023/01/V1/002552	Claim	Damage	ARIFF BIN ZULKIFLY	Credit Account	CND167247179187001	No	Hub/Depo/ Station Handling Issue	Parcel	Completed	200.00	200.00	9-1-2023 03:57:30 PM		23-1-2023 03:57:30 PM	4-3-2023 11:32:49 AM	7-4-2023 12:14:39 PM	Audit Trail
CL/2023/01/V1/002551	Claim	Delay Delivery Premium Parcel	FATIN	Credit Account	ZND167249073957	No	WareHouse Handling Issue	Premium	Pending Responsible Staff Details	250.00	100.00	9-1-2023 03:55:09 PM	5-2-2023 09:51:22 AM	23-1-2023 03:55:09 PM	3-2-2023 09:47:08 AM		Audit Trail
CL/2023/01/V1/002550	Claim	Damage	ONG TEIK HONG	Credit Account	ZND167156753119				Rejected	259.00		9-1-2023 03:35:44 PM		23-1-2023 03:35:44 PM			Audit Trail
CL/2023/01/V1/002549	Claim	Lost	Domica Furniture E-Commerce Sdn Bhd	Credit Account	ZND167154561105	No	WareHouse Handling Issue	Express	Rejected	182.00		9-1-2023 03:34:20 PM		23-1-2023 03:34:20 PM			Audit Trail
CL/2023/01/V1/002548	Claim	Damage	CM Wan	Credit Account	ZND167249041673	No	Force Majeure	Parcel	Rejected	138.72		9-1-2023 02:57:43 PM		23-1-2023 02:57:43 PM			Audit Trail
CL/2023/01/V1/002547	Claim	Damage FreshBox	NUR MULIANA BINTI HUSAINI	Credit Account	ZND167248283876	No	LineHaul Connectivity Issue	FreshBox	Pending Responsible Staff Details	165.00	200.00	9-1-2023 12:50:47 PM	5-2-2023 11:05:47 AM	23-1-2023 12:50:47 PM	3-2-2023 11:03:26 AM		Audit Trail

CL/2023/01/V1/002546	Claim	Lost	Healthylink supplier.	Credit Account	ZND166983755952				Rejected	150.00		9-1-2023 12:42:06 PM		23-1-2023 12:42:06 PM			Audit Trail
CL/2023/01/V1/002545	Claim	Damage	Massisco BBQ Meat Plt	Cash	CND167248315706003				Rejected	80.00		9-1-2023 12:15:44 PM		23-1-2023 12:15:44 PM			Audit Trail
CL/2023/01/V1/002544	Claim	Damage	Mahfuzah Binti Mohd Maarof	Credit Account	CND167247760026002	No	Force Majeure	Parcel	Rejected	14.25		9-1-2023 11:39:21 AM		23-1-2023 11:39:21 AM			Audit Trail
CL/2023/01/V1/002543	Claim	Damage	PUA ZHI XIAN	Credit Account	ZND167248176802				Rejected	688.00		9-1-2023 11:24:36 AM		23-1-2023 11:24:36 AM			Audit Trail
CL/2023/01/V1/002542	Claim	Damage	CM Wan	Credit Account	ZND167248573380	No	Hub/Depo/ Station Handling Issue	Parcel	Pending Responsible Staff Details	533.44	200.00	9-1-2023 09:34:27 AM	4-2-2023 09:15:19 AM	23-1-2023 09:34:27 AM	2-2-2023 08:28:02 AM		Audit Trail
CL/2023/01/V1/002541	Claim	Damage	The Legal Review	Credit Account	ZND167248630533	No	Force Majeure	Parcel	Pending Responsible Staff Details	300.00	200.00	9-1-2023 09:22:50 AM	5-2-2023 11:13:44 AM	23-1-2023 09:22:50 AM	3-2-2023 11:11:36 AM		Audit Trail
CL/2023/01/V1/002540	Claim	Delay Delivery Premium Parcel	LAW KEE KOON	Cash	ZND167248168401				Rejected	200.00		8-1-2023 07:34:31 PM		22-1-2023 07:34:31 PM			Audit Trail
CL/2023/01/V1/002539	Claim	Damage	TAN XUE YING	Credit Account	ZND167156007601	No	Hub/Depo/ Station Handling Issue	Parcel	Pending Responsible Staff Details	0.00	39.20	8-1-2023 06:46:30 PM	25-2-2023 05:39:28 PM	22-1-2023 06:46:30 PM	23-2-2023 05:35:05 AM		Audit Trail
CL/2023/01/V1/002538	Claim	Damage	CM Wan	Credit Account	ZND167247640502	No	Force Majeure	Parcel	Pending Responsible Staff Details	346.73	200.00	7-1-2023 08:25:41 PM	4-2-2023 09:12:51 AM	21-1-2023 08:25:41 PM	2-2-2023 08:28:01 AM		Audit Trail
CL/2023/01/V1/002537	Claim	Damage	J Mom (M) Sdn Bhd	Credit Account	ZND167247086454	No	Driver Issue	Parcel	Info Incomplete	625.49		7-1-2023 02:11:17 PM	26-1-2023 09:41:15 AM	21-1-2023 02:11:17 PM			Audit Trail
CL/2023/01/V1/002536	Claim	Damage	HJ EXPRESS	Credit Account	ZND167246855617				Rejected	104.50		7-1-2023 01:48:37 PM		21-1-2023 01:48:37 PM			Audit Trail
CL/2023/01/V1/002535	Claim	Missing Content	HJ EXPRESS	Credit Account	CND167246817905003	No	Packaging Problem (Sender)	Parcel	Pending Responsible Staff Details	150.50	150.00	7-1-2023 01:34:51 PM	28-2-2023 01:32:17 PM	21-1-2023 01:34:51 PM	26-2-2023 01:23:35 AM		Audit Trail
CL/2023/01/V1/002534	Claim	Damage	AE ZIMMER SDN BHD	Credit Account	ZND167246895538	No	Force Majeure	Parcel	Pending Responsible Staff Details	0.00	68.00	7-1-2023 11:51:58 AM	5-3-2023 02:54:40 PM	21-1-2023 11:51:58 AM	3-3-2023 02:37:26 AM		Audit Trail
CL/2023/01/V1/002533	Claim	Damage	CM Wan	Credit Account	ZND167247094947	No	Force Majeure	Parcel	Rejected	270.73		6-1-2023 11:21:22 PM		20-1-2023 11:21:22 PM			Audit Trail

CL/2023/01/V1/002532	Claim	Damage FreshBox	Frozen Frenzy Sdn Bhd	Credit Account	ZND167248249810	No	LineHaul Connectivity Issue	FreshBox	Pending Responsible Staff Details	193.32	193.32	6-1-2023 11:19:13 PM	5-2-2023 11:10:12 AM	20-1-2023 11:19:13 PM	3-2-2023 11:06:29 AM		Audit Trail
CL/2023/01/V1/002531	Claim	Damage FreshBox	SHANDON VENTURE	Credit Account	ZND167248427287	No	LineHaul Connectivity Issue	FreshBox	Rejected	299.00	200.00	6-1-2023 11:04:35 PM		20-1-2023 11:04:35 PM	3-2-2023 11:10:32 AM		Audit Trail
CL/2023/01/V1/002530	Claim	Damage	PACKNPOST2U SDN BHD	Credit Account	900900442853				Rejected	378.00		6-1-2023 04:27:57 PM		20-1-2023 04:27:57 PM			Audit Trail
CL/2023/01/V1/002529	Claim	Damage	COLOR LIFE SDN BHD	Cash	ZND167155658705	No	Force Majeure	Express	Rejected	250.00		6-1-2023 04:27:19 PM		20-1-2023 04:27:19 PM			Audit Trail
CL/2023/01/V1/002528	Claim	Damage	PACKNPOST2U SDN BHD	Credit Account	900900441582				Rejected	126.00		6-1-2023 04:14:16 PM		20-1-2023 04:14:16 PM			Audit Trail
CL/2023/01/V1/002527	Claim	Damage FreshBox	SHC FOODS SDN BHD M6110334000	Credit Account	ZND167156789958				Rejected	221.50		6-1-2023 01:39:32 PM		20-1-2023 01:39:32 PM			Audit Trail
CL/2023/01/V1/002526	Claim	Damage	FURNIMALL	Credit Account	ZND167246886604	No	Force Majeure	Parcel	Completed	407.00		6-1-2023 01:00:46 PM		20-1-2023 01:00:46 PM	20-2-2023 12:12:01 PM	9-10-2023 10:39:42 AM	Audit Trail
CL/2023/01/V1/002525	Claim	Damage	Brendan Richardson	Credit Account	ZND167247525588				Rejected	0.00		6-1-2023 12:46:54 PM		20-1-2023 12:46:54 PM			Audit Trail
CL/2023/01/V1/002524	Claim	Damage	UPERABOT CREATIVE HOME SDN.BHD	Credit Account	ZND166921285244	No	Force Majeure	Express	Rejected	500.00		6-1-2023 11:00:53 AM		20-1-2023 11:00:53 AM			Audit Trail
CL/2023/01/V1/002523	Claim	Delay Delivery Premium Parcel	Wincy Ng	Credit Account	ZND167248019383	No	LineHaul Connectivity Issue	Premium	Pending Responsible Staff Details	286.00	100.00	6-1-2023 10:10:30 AM	4-2-2023 09:07:03 AM	20-1-2023 10:10:30 AM	2-2-2023 08:27:59 AM		Audit Trail
CL/2023/01/V1/002522	Claim	Lost	CM Wan	Credit Account	ZND167156675930				Rejected	178.72		6-1-2023 09:58:45 AM		20-1-2023 09:58:45 AM			Audit Trail
CL/2023/01/V1/002521	Claim	Damage	Chroe Fong	Credit Account	ZND166745236330	No	Force Majeure	FreshBox	Rejected	276.00		6-1-2023 09:05:04 AM		20-1-2023 09:05:04 AM	23-3-2023 04:01:30 AM		Audit Trail
CL/2023/01/V1/002520	Claim	Lost	Sherene Thong	Cash	ZND167045297434	No	Hub/Depo/ Station Handling Issue	Parcel	Pending Responsible Staff Details	40.00	26.00	5-1-2023 11:52:12 PM	24-2-2023 02:34:36 PM	19-1-2023 11:52:12 PM	22-2-2023 02:31:18 AM		Audit Trail
CL/2023/01/V1/002519	Claim	Missing Content	EMA KARTINI MOHAMED	Cash	ZND167246834971	No	Driver Issue	Parcel	Pending Responsible Staff Details	315.00	200.00	5-1-2023 10:39:03 PM	24-2-2023 01:48:39 PM	19-1-2023 10:39:03 PM	22-2-2023 01:46:24 AM		Audit Trail

CL/2023/01/V1/002518	Claim	Missing Content	YAMEI	Credit Account	YMMY30327723	No	Driver Issue	Express	Rejected	306.00		5-1-2023 04:37:04 PM		19-1-2023 04:37:04 PM			Audit Trail
CL/2023/01/V1/002517	Claim	Lost	Poon Lai Yee	Credit Account	ZND167042886891	No	Hub/Depo/Station Handling Issue	Parcel	Pending Responsible Staff Details	140.00	139.60	5-1-2023 04:15:35 PM	9-2-2023 10:45:18 AM	19-1-2023 04:15:35 PM	7-2-2023 09:42:56 AM		Audit Trail
CL/2023/01/V1/002516	Claim	Damage	Naya	Cash	ZND167247943603				Rejected	78.00		5-1-2023 04:04:47 PM		19-1-2023 04:04:47 PM			Audit Trail
CL/2023/01/V1/002515	Claim	Lost	MMATRIX	Credit Account	ZND167045907814	No	Hub/Depo/Station Handling Issue	Parcel	Rejected	10.00		5-1-2023 04:01:12 PM		19-1-2023 04:01:12 PM			Audit Trail
CL/2023/01/V1/002514	Claim	Lost	MMATRIX	Credit Account	ZND167045908712	No	Hub/Depo/Station Handling Issue	Parcel	Rejected	10.00		5-1-2023 04:00:04 PM		19-1-2023 04:00:04 PM			Audit Trail
CL/2023/01/V1/002513	Claim	Lost	MMATRIX	Credit Account	ZND167044874209	No	Hub/Depo/Station Handling Issue	Express	Rejected	10.00		5-1-2023 03:58:56 PM		19-1-2023 03:58:56 PM			Audit Trail
CL/2023/01/V1/002512	Claim	Lost	MMATRIX	Credit Account	ZND167045636486	No	Hub/Depo/Station Handling Issue	FreshBox	Rejected	1599.00		5-1-2023 03:57:32 PM		19-1-2023 03:57:32 PM			Audit Trail
CL/2023/01/V1/002511	Claim	Lost	MMATRIX	Credit Account	ZND167045963544	No	Hub/Depo/Station Handling Issue	Parcel	Rejected	10.00		5-1-2023 03:56:00 PM		19-1-2023 03:56:00 PM			Audit Trail
CL/2023/01/V1/002510	Claim	Lost	MMATRIX	Credit Account	ZND167044865641	No	Hub/Depo/Station Handling Issue	Parcel	Rejected	1699.00		5-1-2023 03:54:29 PM		19-1-2023 03:54:29 PM			Audit Trail
CL/2023/01/V1/002509	Claim	Lost	MMATRIX	Credit Account	ZND167045803291				Rejected	10.00		5-1-2023 03:50:10 PM		19-1-2023 03:50:10 PM			Audit Trail
CL/2023/01/V1/002508	Claim	Lost	MMATRIX	Credit Account	ZND167045804274	No	Hub/Depo/Station Handling Issue	Parcel	Rejected	10.00		5-1-2023 03:48:57 PM		19-1-2023 03:48:57 PM			Audit Trail
CL/2023/01/V1/002507	Claim	Lost	MMATRIX	Credit Account	ZND167044377564	No	Hub/Depo/Station Handling Issue	Express	Rejected	10.00		5-1-2023 03:47:52 PM		19-1-2023 03:47:52 PM			Audit Trail
CL/2023/01/V1/002506	Claim	Lost	MMATRIX	Credit Account	ZND167044376840	No	Hub/Depo/Station Handling Issue	Express	Rejected	10.00		5-1-2023 03:46:34 PM		19-1-2023 03:46:34 PM			Audit Trail

CL/2023/01/V1/002505	Claim	Lost	MMATRIX	Credit Account	ZND167045773976	No	Hub/Depo/ Station Handling Issue	Express	Rejected	10.00		5-1-2023 03:45:22 PM		19-1-2023 03:45:22 PM			Audit Trail
CL/2023/01/V1/002504	Claim	Lost	MMATRIX	Credit Account	ZND167045766343	No	Hub/Depo/ Station Handling Issue	Express	Rejected	10.00		5-1-2023 03:43:55 PM		19-1-2023 03:43:55 PM			Audit Trail
CL/2023/01/V1/002503	Claim	Lost	MMATRIX	Credit Account	ZND167043929696	No	Hub/Depo/ Station Handling Issue	Express	Rejected	10.00		5-1-2023 03:42:47 PM		19-1-2023 03:42:47 PM			Audit Trail
CL/2023/01/V1/002502	Claim	Lost	MMATRIX	Credit Account	ZND167042626107	No	Hub/Depo/ Station Handling Issue	Express	Rejected	10.00		5-1-2023 03:41:36 PM		19-1-2023 03:41:36 PM			Audit Trail
CL/2023/01/V1/002501	Claim	Damage	PACKNPOST2U SDN BHD	Credit Account	900900442783				Rejected	378.00		5-1-2023 03:07:02 PM		19-1-2023 03:07:02 PM			Audit Trail
CL/2023/01/V1/002500	Claim	Lost	SAM	Credit Account	ZND167156529905				Rejected	400.00		5-1-2023 12:19:32 PM		19-1-2023 12:19:32 PM			Audit Trail
CL/2023/01/V1/002499	Claim	Damage	Ms Winnie	Credit Account	ZND167155974058				Rejected	55.00		5-1-2023 12:09:04 PM		19-1-2023 12:09:04 PM			Audit Trail
CL/2023/01/V1/002498	Claim	Damage	SCOTT ELECTRONICS TRADING	Credit Account	ZND167044966164				Rejected	1044.70		5-1-2023 10:54:11 AM		19-1-2023 10:54:11 AM			Audit Trail
CL/2023/01/V1/002497	Claim	Damage	Perryman Chua	Credit Account	ZND167156269412				Rejected	90.90		5-1-2023 09:21:18 AM		19-1-2023 09:21:18 AM			Audit Trail
CL/2023/01/V1/002496	Claim	Damage	AZAM PERKASA RESOURCES SDN BHD	Cash	ZND167156118079	No	Force Majeure	Parcel	Info Incomplete	218.90		4-1-2023 09:50:26 PM		18-1-2023 09:50:26 PM			Audit Trail
CL/2023/01/V1/002495	Claim	Damage	CHEW HOI LIANG	Credit Account	ZND167045395222	Yes	Hub/Depo/ Station Handling Issue	Parcel	Rejected	200.00		4-1-2023 09:33:05 PM		18-1-2023 09:33:05 PM			Audit Trail
CL/2023/01/V1/002494	Claim	Damage	Trisha Ter	Credit Account	ZND167156611877				Rejected	132.05		4-1-2023 04:13:51 PM		18-1-2023 04:13:51 PM			Audit Trail
CL/2023/01/V1/002493	Claim	Missing Content	YAMEI	Credit Account	YMMY30327603	No	Force Majeure	Parcel	Rejected	233.00		4-1-2023 03:37:41 PM		18-1-2023 03:37:41 PM			Audit Trail
CL/2023/01/V1/002492	Claim	Damage	HENMING	Credit Account	ZND167247020649				Rejected	105.00		3-1-2023 10:59:27 PM		17-1-2023 10:59:27 PM			Audit Trail

CL/2023/01/V1/002491	Claim	Lost	HEN MING	Credit Account	ZND167156137469	No	Driver Issue	Express	Rejected	300.00		3-1-2023 05:03:49 PM		17-1-2023 05:03:49 PM			Audit Trail
CL/2023/01/V1/002490	Claim	Damage	ANGIE CHONG	Credit Account	ZND167156170022				Rejected	163.00		3-1-2023 04:31:51 PM		17-1-2023 04:31:51 PM			Audit Trail
CL/2023/01/V1/002489	Claim	Damage	ANGIE CHONG	Credit Account	ZND167246895637				Rejected	250.00		3-1-2023 04:23:30 PM		17-1-2023 04:23:30 PM			Audit Trail
CL/2023/01/V1/002488	Claim	Damage	NITA ZAIDUN (RECEIVER) / MUZAIDDY BIN MOHAMMAD (SENDER)	Cash	ZND167046163585				Rejected	900.00		3-1-2023 04:21:11 PM		17-1-2023 04:21:11 PM			Audit Trail
CL/2023/01/V1/002487	Claim	Damage	HENRICH MANAGEMENT (ATTN:ANGIE CHONG)	Credit Account	ZND167156834757				Rejected	329.00		3-1-2023 04:13:09 PM		17-1-2023 04:13:09 PM			Audit Trail
CL/2023/01/V1/002486	Claim	Damage	Carol Tan	Credit Account	ZND167045217470	No	Force Majeure	Parcel	Pending Responsible Staff Details	147.00	147.00	3-1-2023 01:58:20 PM	7-2-2023 12:29:14 PM	17-1-2023 01:58:20 PM	5-2-2023 12:20:17 PM		Audit Trail
CL/2023/01/V1/002485	Claim	Lost	MMATRIX SDN BHD	Credit Account	ZND167043905485	No	Hub/Depo/ Station Handling Issue	Parcel	Rejected	5299.00		3-1-2023 10:12:26 AM		17-1-2023 10:12:26 AM			Audit Trail
CL/2023/01/V1/002484	Claim	Damage	Abby Ekano Global	Credit Account	ZND167156483306	No	Force Majeure	Parcel	Info Incomplete	162.00		3-1-2023 09:44:52 AM	17-1-2023 09:26:29 AM	17-1-2023 09:44:52 AM			Audit Trail
CL/2023/01/V1/002482	Claim	Damage	Fong Dart Sang (Xiao Yan)	Credit Account	ZND167155440959	No	Force Majeure	Parcel	Rejected	480.00		2-1-2023 05:19:34 PM		16-1-2023 05:19:34 PM			Audit Trail
CL/2023/01/V1/002481	Claim	Damage	COLOR LIFE SDN BHD	Cash	ZND167043619245	No	Force Majeure	Bulky	Rejected	250.00		2-1-2023 11:41:32 AM		16-1-2023 11:41:32 AM			Audit Trail
CL/2023/01/V1/002480	Claim	Damage	Jo Decor Furniture	Credit Account	ZND167155063431	No	Force Majeure	Express	Rejected	324.00		2-1-2023 11:09:50 AM		16-1-2023 11:09:50 AM			Audit Trail
CL/2023/01/V1/002479	Claim	Damage	AZAM PERKASA RESOURCES SDN BHD	Cash	ZND167156174969	Yes	Force Majeure	Parcel	Rejected	1250.00		2-1-2023 10:44:26 AM		16-1-2023 10:44:26 AM			Audit Trail

CL/2023/01/V1/002478	Claim	Damage	wepost sdn bhd	Credit Account	ZND167154154062	No	Force Majeure	Parcel	Rejected	139.65		2-1-2023 10:17:17 AM		16-1-2023 10:17:17 AM			Audit Trail
CL/2022/12/V2/002451	Appeal	Damage	NATURAL ENERGIZING LAMP MANUFACTURING	Credit Account	ZND167154638739	No	Force Majeure	Parcel	Completed	200.00	200.00	28-12-2022 10:52:15 AM		11-1-2023 10:52:15 AM	10-3-2023 02:53:20 AM	10-3-2023 02:54:46 PM	Audit Trail
CL/2022/12/V2/002434	Appeal	Damage	Domica Furniture E-Commerce Sdn Bhd	Credit Account	ZND167045859441	No	Force Majeure	Parcel	Completed	60.00	60.00	27-12-2022 09:50:12 AM		10-1-2023 09:50:12 AM	10-3-2023 02:56:05 AM	10-3-2023 02:56:47 PM	Audit Trail
CL/2022/12/V2/002431	Appeal	Damage	K&N CABINET FURNITURES	Credit Account	ZND167043259038	No	Force Majeure	Parcel	Completed	200.00	200.00	26-12-2022 01:52:35 PM		9-1-2023 01:52:35 PM	9-1-2023 05:43:11 AM	9-1-2023 05:43:50 PM	Audit Trail
CL/2022/12/V2/002402	Appeal	Damage	MMATRIX SDN BHD	Credit Account	ZND167044562243	No	Force Majeure	Parcel	Completed	200.00	200.00	21-12-2022 05:44:18 PM		4-1-2023 05:44:18 PM	9-1-2023 05:45:18 AM	9-1-2023 05:46:19 PM	Audit Trail
CL/2022/12/V2/002400	Appeal	Damage	MMATRIX SDN BHD	Credit Account	ZND167044674557	No	Force Majeure	Parcel	Completed	200.00	200.00	21-12-2022 04:31:45 PM		4-1-2023 04:31:45 PM	9-1-2023 05:46:46 AM	9-1-2023 05:47:57 PM	Audit Trail
CL/2022/12/V2/002398	Appeal	Damage	MMATRIX SDN BHD	Credit Account	ZND167044742355	No	Force Majeure	Parcel	Completed	200.00	200.00	21-12-2022 04:19:17 PM		4-1-2023 04:19:17 PM	9-1-2023 05:48:40 AM	9-1-2023 05:49:03 PM	Audit Trail
CL/2022/12/V2/002388	Appeal	Damage	JUN SENG TRADING & IRON WORKS	Credit Account	ZND167044987350	No	Force Majeure	Parcel	Completed	1299.00	1299.00	20-12-2022 05:09:08 PM		3-1-2023 05:09:08 PM	17-4-2023 03:10:53 AM	17-4-2023 03:12:23 PM	Audit Trail
CL/2022/12/V2/002380	Appeal	Damage	Mohd Zahrul Lail bin Md Rahim	Credit Account	ZND167043216710	No	Force Majeure	Bulky	Completed	200.00	200.00	20-12-2022 11:04:02 AM		3-1-2023 11:04:02 AM	13-2-2023 10:52:36 AM	13-2-2023 10:54:49 AM	Audit Trail
CL/2022/12/V2/002368	Appeal	Delay Delivery Premium Parcel	ESPRING CORPORATION SDN BHD	Cash	ZND167044682224	No	Hub/Depo/ Station Handling Issue	Premium	Completed	100.00	100.00	19-12-2022 09:56:22 AM		2-1-2023 09:56:22 AM	6-1-2023 04:21:09 AM	6-1-2023 04:25:42 PM	Audit Trail
CL/2022/12/V2/002335	Appeal	Damage	Ts Brilliant Construction	Credit Account	ZND166982957678	No	Force Majeure	Parcel	Completed	200.00	200.00	14-12-2022 04:30:56 PM		28-12-2022 04:30:56 PM	6-1-2023 02:41:41 AM	6-1-2023 02:47:53 PM	Audit Trail
CL/2022/12/V2/002294	Appeal	Delay Delivery Premium Parcel	Wincy Ng	Credit Account	ZND167042275688	No	Force Majeure	FreshBox	Completed	100.00	200.00	9-12-2022 05:46:35 PM		23-12-2022 05:46:35 PM	2-2-2023 08:51:27 AM	2-2-2023 08:52:50 AM	Audit Trail
CL/2022/12/V2/002293	Appeal	Delay Delivery Premium Parcel	Wincy Ng	Credit Account	ZND167042275060	No	Force Majeure	FreshBox	Completed	100.00	200.00	9-12-2022 05:45:23 PM		23-12-2022 05:45:23 PM	2-2-2023 08:37:16 AM	2-2-2023 08:39:18 AM	Audit Trail

CL/2022/12/V2/002287	Appeal	Lost	DOMICA FURNITURE E-COMMERCE SDN BHD	Credit Account	ZND166870150662	No	Hub/Depo/ Station Handling Issue	Parcel	Completed	183.00	183.00	9-12-2022 04:22:11 PM		23-12-2022 04:22:11 PM	4-1-2023 02:03:33 AM	4-1-2023 02:05:01 PM	Audit Trail
CL/2022/12/V2/002286	Appeal	Lost	VARIOUS FURNITURE SDN BHD	Credit Account	ZND166852042015	No	Hub/Depo/ Station Handling Issue	Parcel	Completed	200.00	200.00	9-12-2022 03:33:42 PM		23-12-2022 03:33:42 PM	4-1-2023 10:58:47 AM	4-1-2023 10:59:06 AM	Audit Trail
CL/2022/12/V2/002284	Appeal	Lost	GlowIN21 Skincare Beauty (XP3088 claim behalf)	Credit Account	ZND166745734140	No	Driver Issue	Parcel	Completed	200.00	200.00	9-12-2022 12:47:39 PM		23-12-2022 12:47:39 PM	6-1-2023 05:53:30 AM	6-1-2023 05:54:09 PM	Audit Trail
CL/2022/12/V2/002271	Appeal	Damage	Poleen	Cash	ZND166982349817	No	Force Majeure	Parcel	Completed	200.00	200.00	7-12-2022 06:54:16 PM		21-12-2022 06:54:16 PM	6-1-2023 03:27:35 AM	6-1-2023 03:27:51 PM	Audit Trail
CL/2022/12/V2/002269	Appeal	Damage	Poleen	Cash	ZND166982349800	No	Force Majeure	Parcel	Completed	200.00	200.00	7-12-2022 05:37:08 PM		21-12-2022 05:37:08 PM	13-1-2023 02:23:44 AM	13-1-2023 02:24:06 PM	Audit Trail
CL/2022/12/V2/002262	Appeal	Damage	Eyka fyka	Credit Account	ZND166981774054	No	Force Majeure	Parcel	Completed	200.00	200.00	7-12-2022 10:22:51 AM		21-12-2022 10:22:51 AM	5-1-2023 04:36:00 AM	5-1-2023 04:37:23 PM	Audit Trail
CL/2022/12/V2/002253	Appeal	Lost	TOMATOOS (GLOBAL) SDN BHD	Credit Account	ZND166922779063	No	Hub/Depo/ Station Handling Issue	Parcel	Completed	200.00	200.00	6-12-2022 10:51:30 AM		20-12-2022 10:51:30 AM	6-1-2023 05:52:24 AM	6-1-2023 05:53:01 PM	Audit Trail
CL/2022/12/V2/002251	Appeal	Damage	Vedourstyle (under FURNIMALL(M) SDN BHD)	Credit Account	ZND166922587743	No	Force Majeure	Parcel	Info Incomplete	200.00		5-12-2022 05:46:52 PM		19-12-2022 05:46:52 PM	7-4-2023 09:38:48 AM		Audit Trail
CL/2022/12/V2/002229	Appeal	Damage	Nur Shuhada Binti Haji Jarani,	Credit Account	ZND166922605102	No	Force Majeure	Bulky	Completed	200.00	200.00	2-12-2022 09:33:10 AM		16-12-2022 09:33:10 AM	5-1-2023 04:39:36 AM	5-1-2023 04:39:56 PM	Audit Trail
CL/2022/12/V1/002477	Claim	Lost	yeo chia yuen	Credit Account	ZND167156185132	No	Driver Issue	Parcel	Pending Responsible Staff Details	37.59	37.59	31-12-2022 01:20:31 PM	9-2-2023 09:12:58 AM	14-1-2023 01:20:31 PM	7-2-2023 09:12:10 AM		Audit Trail
CL/2022/12/V1/002476	Claim	Missing Content	YVONNE JIA YING	Credit Account	ZND167042501503	No	Hub/Depo/ Station Handling Issue	Express	Info Incomplete	375.00		31-12-2022 11:11:21 AM	18-1-2023 08:37:20 AM	14-1-2023 11:11:21 AM			Audit Trail
CL/2022/12/V1/002475	Claim	Damage	NW BIRD NEST	Credit Account	ZND167155848113	No	Force Majeure	Parcel	Pending Responsible Staff Details	80.00	80.00	30-12-2022 05:14:44 PM	26-3-2023 12:09:32 PM	13-1-2023 05:14:44 PM	24-3-2023 11:22:23 AM		Audit Trail

CL/2022/12/V1/002474	Claim	Damage	Alam Reka Bina S/B	Credit Account	ZND167155352115				Rejected	380.00		30-12-2022 03:14:51 PM		13-1-2023 03:14:51 PM			Audit Trail
CL/2022/12/V1/002473	Claim	Damage	SYAHMIE IKHWAN	Credit Account	ZND167044936037				Rejected	165.00		30-12-2022 12:58:04 PM		13-1-2023 12:58:04 PM			Audit Trail
CL/2022/12/V1/002472	Claim	Damage	K&N CABINET FURNITURES	Credit Account	ZND167155521610	No	Force Majeure	Express	Rejected	90.00		30-12-2022 12:57:34 PM		13-1-2023 12:57:34 PM			Audit Trail
CL/2022/12/V1/002471	Claim	Damage	NYUNYU HOLDINGS SDN BHD	Credit Account	ZND167154586016				Rejected	0.00		30-12-2022 12:34:46 PM		13-1-2023 12:34:46 PM			Audit Trail
CL/2022/12/V1/002470	Claim	Damage	BIGWANG GROUP	Credit Account	ZND167155996050				Info Incomplete	37.00		30-12-2022 12:17:51 PM	4-1-2023 10:35:45 AM	13-1-2023 12:17:51 PM			Audit Trail
CL/2022/12/V1/002469	Claim	Lost	WANI SYAHIRAH	Credit Account	ZND167045729416				Rejected	160.00		30-12-2022 12:05:44 PM		13-1-2023 12:05:44 PM			Audit Trail
CL/2022/12/V1/002468	Claim	Lost	LIJAI ANAK NAWUNG	Cash	ZND167043664276	No	Hub/Depo/ Station Handling Issue	Parcel	Pending Responsible Staff Details	35.00	35.00	30-12-2022 09:56:13 AM	4-2-2023 08:58:46 AM	13-1-2023 09:56:13 AM	2-2-2023 08:58:19 AM		Audit Trail
CL/2022/12/V1/002467	Claim	Damage	MUHAMMAD BIN MOHD JAMIL	Cash	ZND167154214407				Rejected	250.00		29-12-2022 10:43:18 PM		12-1-2023 10:43:18 PM			Audit Trail
CL/2022/12/V1/002466	Claim	Damage	TAN SZE WEE	Credit Account	ZND167155361841	No	Force Majeure	FreshBox	Pending Responsible Staff Details	0.00	200.00	29-12-2022 06:25:46 PM	21-1-2023 11:31:40 AM	12-1-2023 06:25:46 PM	19-1-2023 11:31:12 AM		Audit Trail
CL/2022/12/V1/002465	Claim	Damage	Cahaya SNE Enterprise	Credit Account	ZND167154267557				Rejected	65.00		29-12-2022 05:26:47 PM		12-1-2023 05:26:47 PM			Audit Trail
CL/2022/12/V1/002464	Claim	Damage	AIK HOE	Credit Account	ZND167045880711				Rejected	200.00		29-12-2022 04:20:20 PM		12-1-2023 04:20:20 PM			Audit Trail
CL/2022/12/V1/002463	Claim	Lost	Ayn Nur Azhana	Credit Account	ZND167045734427	No	Hub/Depo/ Station Handling Issue	Parcel	Rejected	340.00		29-12-2022 03:19:01 PM		12-1-2023 03:19:01 PM			Audit Trail
CL/2022/12/V1/002462	Claim	Damage FreshBox	Har YF	Credit Account	ZND167045796302	No	Misrouted Issue	FreshBox	Completed	385.00	200.00	29-12-2022 12:27:35 PM		12-1-2023 12:27:35 PM	3-3-2023 02:36:57 AM	5-4-2023 03:06:22 PM	Audit Trail
CL/2022/12/V1/002461	Claim	Lost	Siti Khadijah Binti Shamsudin	Credit Account	ZND167045702594	No	Hub/Depo/ Station Handling Issue	Express	Rejected	292.00		29-12-2022 12:25:05 PM		12-1-2023 12:25:05 PM			Audit Trail

CL/2022/12/V1/002460	Claim	Lost	Nurulain Alias	Credit Account	ZND167045695995				Rejected	292.00		29-12-2022 12:08:39 PM		12-1-2023 12:08:39 PM			Audit Trail
CL/2022/12/V1/002459	Claim	Lost	farrah kamal	Credit Account	ZND167045410543				Rejected	203.00		29-12-2022 11:01:46 AM		12-1-2023 11:01:46 AM			Audit Trail
CL/2022/12/V1/002458	Claim	Damage	ms choong	Credit Account	ZND167154775090				Rejected	210.00		29-12-2022 10:07:05 AM		12-1-2023 10:07:05 AM			Audit Trail
CL/2022/12/V1/002457	Claim	Damage	Caney Rattani Enterprise	Credit Account	ZND167044471811	No	Force Majeure	Express	Rejected	200.00		28-12-2022 11:37:59 PM		11-1-2023 11:37:59 PM			Audit Trail
CL/2022/12/V1/002456	Claim	Lost	Nurhalysa binti Mohd Yusaa	Credit Account	ZND167154557078	No	Force Majeure	Parcel	Rejected	2935.00		28-12-2022 06:08:33 PM		11-1-2023 06:08:33 PM			Audit Trail
CL/2022/12/V1/002455	Claim	Damage	GREEN CITY MEDICAL SUPPLIES SDN BHD	Credit Account	ZND167045709616	No	Force Majeure	Bulky	Completed	330.00	200.00	28-12-2022 02:44:51 PM		11-1-2023 02:44:51 PM	10-3-2023 02:57:00 AM	5-4-2023 03:51:43 PM	Audit Trail
CL/2022/12/V1/002454	Claim	Lost	Kai	Credit Account	ZND166983318010.	No	Driver Issue	Parcel	Rejected	114.90		28-12-2022 01:49:28 PM		11-1-2023 01:49:28 PM	19-1-2023 02:20:56 AM		Audit Trail
CL/2022/12/V1/002453	Claim	Lost	Ooi Hooi Liew	Credit Account	ZND167154376662				Rejected	84.30		28-12-2022 01:06:44 PM		11-1-2023 01:06:44 PM			Audit Trail
CL/2022/12/V1/002452	Claim	Damage	MIGA FURNITURE SDN BHD	Credit Account	ZND167043992676	No	Hub/Depo/ Station Handling Issue	Bulky	Pending Responsible Staff Details	200.00	200.00	28-12-2022 11:21:31 AM	21-1-2023 02:24:53 PM	11-1-2023 11:21:31 AM	19-1-2023 02:22:39 AM		Audit Trail
CL/2022/12/V1/002451	Claim	Damage	NATURAL ENERGIZING LAMP MANUFACTURING	Credit Account	ZND167154638739	No	Force Majeure	Parcel	Pending Responsible Staff Details	200.00	200.00	28-12-2022 10:52:15 AM	18-2-2023 09:06:04 AM	11-1-2023 10:52:15 AM	16-2-2023 08:55:55 AM		Audit Trail
CL/2022/12/V1/002450	Claim	Damage	AMBER PHARMACY SDN BHD	Credit Account	ZND167045471568	No	Force Majeure	Parcel	Pending Responsible Staff Details	130.80	130.80	28-12-2022 10:04:51 AM	14-1-2023 11:34:27 AM	11-1-2023 10:04:51 AM	12-1-2023 11:26:33 AM		Audit Trail
CL/2022/12/V1/002449	Claim	Lost	GOH TZY SENG	Credit Account	ZND167043861682				Info Incomplete	1394.00		28-12-2022 02:19:18 AM	31-12-2022 03:54:08 PM	11-1-2023 02:19:18 AM			Audit Trail
CL/2022/12/V1/002448	Claim	Damage	CM Wan	Credit Account	ZND167155142594	No	Force Majeure	Parcel	Pending Responsible Staff Details	158.72	158.72	27-12-2022 04:51:06 PM	3-2-2023 10:53:28 AM	10-1-2023 04:51:06 PM	1-2-2023 10:53:08 AM		Audit Trail
CL/2022/12/V1/002447	Claim	Lost	MMATRIX	Credit Account	ZND166983556009	No	Hub/Depo/ Station Handling Issue	Parcel	Rejected	2999.00		27-12-2022 04:49:49 PM		10-1-2023 04:49:49 PM			Audit Trail

CL/2022/12/V1/002446	Claim	Lost	MMATRIX	Credit Account	ZND167153834194	No	Hub/Depo/ Station Handling Issue	Parcel	Rejected	10.00		27-12-2022 04:40:13 PM		10-1-2023 04:40:13 PM			Audit Trail
CL/2022/12/V1/002445	Claim	Lost	MMATRIX	Credit Account	ZND167153838857				Rejected	10.00		27-12-2022 04:37:25 PM		10-1-2023 04:37:25 PM			Audit Trail
CL/2022/12/V1/002444	Claim	Lost	MMATRIX	Credit Account	ZND167153816756				Rejected	10.00		27-12-2022 04:35:58 PM		10-1-2023 04:35:58 PM			Audit Trail
CL/2022/12/V1/002443	Claim	Lost	MMATRIX	Credit Account	ZND167153816527	No	Hub/Depo/ Station Handling Issue	Parcel	Rejected	10.00		27-12-2022 04:34:41 PM		10-1-2023 04:34:41 PM			Audit Trail
CL/2022/12/V1/002442	Claim	Lost	MMATRIX	Credit Account	ZND167045910487	No	Hub/Depo/ Station Handling Issue	Parcel	Rejected	10.00		27-12-2022 04:33:22 PM		10-1-2023 04:33:22 PM			Audit Trail
CL/2022/12/V1/002441	Claim	Lost	MMATRIX	Credit Account	ZND167045973833	No	Hub/Depo/ Station Handling Issue	Parcel	Rejected	10.00		27-12-2022 04:31:57 PM		10-1-2023 04:31:57 PM			Audit Trail
CL/2022/12/V1/002440	Claim	Lost	MMATRIX	Credit Account	ZND167045908118				Rejected	999.00		27-12-2022 04:30:39 PM		10-1-2023 04:30:39 PM			Audit Trail
CL/2022/12/V1/002439	Claim	Lost	MMATRIX	Credit Account	ZND167045894459				Rejected	6299.00		27-12-2022 04:28:47 PM		10-1-2023 04:28:47 PM			Audit Trail
CL/2022/12/V1/002438	Claim	Lost	MMATRIX	Credit Account	ZND167046087010				Rejected	10.00		27-12-2022 04:26:58 PM		10-1-2023 04:26:58 PM			Audit Trail
CL/2022/12/V1/002437	Claim	Lost	MMATRIX	Credit Account	ZND166982313283				Rejected	1099.00		27-12-2022 04:25:36 PM		10-1-2023 04:25:36 PM			Audit Trail
CL/2022/12/V1/002436	Claim	Damage	PUSAT PERABUT SMH	Credit Account	ZND167045845123	No	Force Majeure	Bulky	Pending Responsible Staff Details	247.00	200.00	27-12-2022 04:23:26 PM	3-2-2023 10:11:54 AM	10-1-2023 04:23:26 PM	1-2-2023 10:11:34 AM		Audit Trail
CL/2022/12/V1/002435	Claim	Damage	FAYEYANG (under FURNIMALL(M) SDN BHD)	Credit Account	ZND167153769953				Rejected	43.80		27-12-2022 11:42:49 AM		10-1-2023 11:42:49 AM			Audit Trail
CL/2022/12/V1/002434	Claim	Damage	Domica Furniture E-Commerce Sdn Bhd	Credit Account	ZND167045859441	No	Force Majeure	Parcel	Pending Responsible Staff Details	60.00	60.00	27-12-2022 09:50:12 AM	3-2-2023 11:32:07 AM	10-1-2023 09:50:12 AM	1-2-2023 11:29:27 AM		Audit Trail

CL/2022/12/V1/002433	Claim	Damage	MMATRIX Sdn Bhd	Credit Account	ZND166265013824	No	Hub/Depo/Station Handling Issue	Parcel	Pending Responsible Staff Details	2099.00	200.00	27-12-2022 09:22:30 AM	12-3-2023 03:05:42 PM	10-1-2023 09:22:30 AM	10-3-2023 03:01:24 AM		Audit Trail
CL/2022/12/V1/002432	Claim	Damage	Gubi Hub Venture	Credit Account	ZND167154216753	No	Driver Issue	FreshBox	Rejected	240.00		26-12-2022 09:24:40 PM		9-1-2023 09:24:40 PM			Audit Trail
CL/2022/12/V1/002431	Claim	Damage	K&N CABINET FURNITURES	Credit Account	ZND167043259038	No	Force Majeure	Parcel	Pending Responsible Staff Details	200.00	200.00	26-12-2022 01:52:35 PM	11-1-2023 05:43:49 PM	9-1-2023 01:52:35 PM			Audit Trail
CL/2022/12/V1/002430	Claim	Lost	Ophelia Global Sdn Bhd	Credit Account	ZND167043937233	No	Hub/Depo/Station Handling Issue	Parcel	Rejected	108.00		26-12-2022 08:53:31 AM		9-1-2023 08:53:31 AM			Audit Trail
CL/2022/12/V1/002429	Claim	Damage FreshBox	Beh Sai Heng	Credit Account	ZND167154338134	No	Hub/Depo/Station Handling Issue	FreshBox	Pending Responsible Staff Details	105.00	200.00	25-12-2022 11:48:40 PM	7-1-2023 05:03:25 PM	8-1-2023 11:48:40 PM	5-1-2023 04:49:32 AM		Audit Trail
CL/2022/12/V1/002428	Claim	Damage FreshBox	Eugene Lim	Cash	ZND167153940833	No	LineHaul Connectivity Issue	FreshBox	Completed	259.00	200.00	24-12-2022 07:19:35 PM		7-1-2023 07:19:35 PM	22-2-2023 01:43:04 AM	5-4-2023 03:47:45 PM	Audit Trail
CL/2022/12/V1/002427	Claim	Damage	Mont Hub Marketing	Credit Account	ZND167154514415				Rejected	380.00		24-12-2022 02:52:38 PM		7-1-2023 02:52:38 PM			Audit Trail
CL/2022/12/V1/002426	Claim	Damage FreshBox	NOR AZWAN BIN ARIPIN	Credit Account	ZND167153942431	No	LineHaul Connectivity Issue	FreshBox	Pending Responsible Staff Details	216.00	200.00	24-12-2022 11:55:00 AM	3-2-2023 10:05:08 AM	7-1-2023 11:55:00 AM	1-2-2023 09:15:28 AM		Audit Trail
CL/2022/12/V1/002425	Claim	Damage FreshBox	LEE SOO KENG	Credit Account	ZND167046119117	No	LineHaul Connectivity Issue	FreshBox	Pending Responsible Staff Details	350.00	200.00	24-12-2022 10:03:10 AM	21-1-2023 02:28:49 PM	7-1-2023 10:03:10 AM	19-1-2023 02:25:05 AM		Audit Trail
CL/2022/12/V1/002424	Claim	Damage FreshBox	HING WON FRUITS SHOP	Credit Account	ZND167046242532	No	LineHaul Connectivity Issue	FreshBox	Pending Responsible Staff Details	350.00	200.00	24-12-2022 10:00:56 AM	21-1-2023 02:35:31 PM	7-1-2023 10:00:56 AM	19-1-2023 02:32:04 AM		Audit Trail
CL/2022/12/V1/002423	Claim	Damage FreshBox	HING WON FRUITS SHOP	Credit Account	ZND167046242259	No	LineHaul Connectivity Issue	FreshBox	Pending Responsible Staff Details	0.00	200.00	24-12-2022 09:58:26 AM	21-1-2023 02:43:04 PM	7-1-2023 09:58:26 AM	19-1-2023 02:42:38 AM		Audit Trail
CL/2022/12/V1/002422	Claim	Lost	Ally Ally	Credit Account	ZND166983427057	No	Driver Issue	Parcel	Pending Responsible Staff Details	165.00	165.00	23-12-2022 06:53:52 PM	3-2-2023 10:01:39 AM	6-1-2023 06:53:52 PM	1-2-2023 09:15:25 AM		Audit Trail
CL/2022/12/V1/002421	Claim	Damage	Hee Hui Ting	Credit Account	ZND167045511196	Yes	Force Majeure	Parcel	Rejected	599.00		23-12-2022 06:09:56 PM		6-1-2023 06:09:56 PM			Audit Trail

CL/2022/12/V1/002420	Claim	Damage FreshBox	FIKIR FIKIR	Credit Account	ZND167154014014	No	LineHaul Connectivity Issue	FreshBox	Pending Responsible Staff Details	151.70	200.00	23-12-2022 05:32:16 PM	21-1-2023 03:04:00 PM	6-1-2023 05:32:16 PM	19-1-2023 02:57:23 AM		Audit Trail
CL/2022/12/V1/002419	Claim	Damage FreshBox	NURUL (ABDUL RAHMAN)	Credit Account	ZND167154015530	No	LineHaul Connectivity Issue	FreshBox	Pending Responsible Staff Details	171.00	200.00	23-12-2022 05:25:11 PM	21-1-2023 03:08:08 PM	6-1-2023 05:25:11 PM	19-1-2023 03:05:37 AM		Audit Trail
CL/2022/12/V1/002418	Claim	Damage FreshBox	Law Yin Ling	Credit Account	ZND167153961357	No	LineHaul Connectivity Issue	FreshBox	Pending Responsible Staff Details	89.00	89.00	23-12-2022 05:19:25 PM	8-1-2023 05:49:12 PM	6-1-2023 05:19:25 PM	6-1-2023 05:48:58 AM		Audit Trail
CL/2022/12/V1/002417	Claim	Damage	KETO S/B	Credit Account	ZND166912642704				Rejected	500.00		23-12-2022 05:07:12 PM		6-1-2023 05:07:12 PM			Audit Trail
CL/2022/12/V1/002416	Claim	Damage FreshBox	YongMeiZyet	Credit Account	ZND167045822506	No	LineHaul Connectivity Issue	FreshBox	Pending Responsible Staff Details	114.00	200.00	23-12-2022 04:38:36 PM	9-2-2023 09:28:14 AM	6-1-2023 04:38:36 PM	7-2-2023 09:23:44 AM		Audit Trail
CL/2022/12/V1/002415	Claim	Lost	Wong Kok Weng	Credit Account	ZND166983381151	No	Hub/Depo/ Station Handling Issue	Parcel	Rejected	218.00		23-12-2022 04:05:06 PM		6-1-2023 04:05:06 PM			Audit Trail
CL/2022/12/V1/002414	Claim	Damage	TND EXPRESS (M) SDN BHD	Credit Account	ZND167154143882	No	Hub/Depo/ Station Handling Issue	Parcel	Pending Responsible Staff Details	345.86	200.00	23-12-2022 12:21:44 PM	12-1-2023 02:32:32 PM	6-1-2023 12:21:44 PM	10-1-2023 02:27:56 AM		Audit Trail
CL/2022/12/V1/002413	Claim	Damage	AZAM PERKASA RESOURCES SDN BHD	Cash	ZND167046082039	No	Force Majeure	Express	Rejected	490.00		23-12-2022 11:17:27 AM		6-1-2023 11:17:27 AM			Audit Trail
CL/2022/12/V1/002412	Claim	Lost	MMATRIX	Credit Account	ZND166983550557	No	Hub/Depo/ Station Handling Issue	Parcel	Completed	10.00	10.00	23-12-2022 11:14:11 AM		6-1-2023 11:14:11 AM	10-3-2023 02:17:47 AM	5-4-2023 03:59:24 PM	Audit Trail
CL/2022/12/V1/002411	Claim	Lost	Peni Concept Store	Credit Account	ZND167042558583	No	Driver Issue	Parcel	Pending Responsible Staff Details	65.60	65.00	22-12-2022 03:19:06 PM	21-1-2023 03:11:14 PM	5-1-2023 03:19:06 PM	19-1-2023 03:08:54 AM		Audit Trail
CL/2022/12/V1/002410	Claim	Lost	Peni Concept Store	Credit Account	ZND167154066808				Rejected	0.00		22-12-2022 03:14:13 PM		5-1-2023 03:14:13 PM			Audit Trail
CL/2022/12/V1/002409	Claim	Damage	PP HOME FURNITURE (M) SDN. BHD.	Credit Account	ZND167043976270				Rejected	288.00		22-12-2022 01:49:21 PM		5-1-2023 01:49:21 PM			Audit Trail
CL/2022/12/V1/002408	Claim	Damage	PP HOME FURNITURE (M) SDN. BHD.	Credit Account	ZND167044372200				Rejected	288.00		22-12-2022 01:46:25 PM		5-1-2023 01:46:25 PM			Audit Trail

CL/2022/12/V1/002407	Claim	Damage	DAC	Credit Account	ZND167046121684				Rejected	330.00		22-12-2022 12:39:29 PM		5-1-2023 12:39:29 PM			Audit Trail
CL/2022/12/V1/002406	Claim	Lost	MMAG DIGITAL SDN BHD	Credit Account	ZND165613112837				Rejected	3699.00		22-12-2022 11:37:08 AM		5-1-2023 11:37:08 AM			Audit Trail
CL/2022/12/V1/002405	Claim	Lost	MMAG DIGITAL SDN BHD	Credit Account	ZND166629300850	No	Hub/Depo/ Station Handling Issue	Parcel	Completed	499.00	200.00	22-12-2022 10:46:24 AM		5-1-2023 10:46:24 AM	10-3-2023 03:06:38 AM	5-4-2023 04:04:45 PM	Audit Trail
CL/2022/12/V1/002404	Claim	Damage	CHUAH PHEI SHYUAN	Credit Account	ZND167045605796				Rejected	158.00		21-12-2022 07:05:44 PM		4-1-2023 07:05:44 PM			Audit Trail
CL/2022/12/V1/002403	Claim	Damage	Servex (Malaysia) Sdn Bhd	Credit Account	ZND167046253637	No	Hub/Depo/ Station Handling Issue	Pallet	Pending Responsible Staff Details	200.00	200.00	21-12-2022 06:11:43 PM	12-1-2023 02:32:48 PM	4-1-2023 06:11:43 PM	10-1-2023 02:32:22 AM		Audit Trail
CL/2022/12/V1/002402	Claim	Damage	MMATRIX SDN BHD	Credit Account	ZND167044562243	No	Force Majeure	Parcel	Pending Responsible Staff Details	1099.00	200.00	21-12-2022 05:44:18 PM	6-1-2023 02:20:02 PM	4-1-2023 05:44:18 PM	4-1-2023 02:06:31 AM		Audit Trail
CL/2022/12/V1/002401	Claim	Lost	MR POH	Credit Account	MY82215160100				Rejected	233.00		21-12-2022 04:33:14 PM		4-1-2023 04:33:14 PM			Audit Trail
CL/2022/12/V1/002400	Claim	Damage	MMATRIX SDN BHD	Credit Account	ZND167044674557	No	Force Majeure	Parcel	Pending Responsible Staff Details	1099.00	200.00	21-12-2022 04:31:45 PM	6-1-2023 02:29:22 PM	4-1-2023 04:31:45 PM	4-1-2023 02:22:44 AM		Audit Trail
CL/2022/12/V1/002399	Claim	Damage	Servex (Malaysia) Sdn Bhd	Credit Account	ZND167046186997	No	Force Majeure	Pallet	Pending Responsible Staff Details	200.00	200.00	21-12-2022 04:22:34 PM	12-1-2023 02:31:53 PM	4-1-2023 04:22:34 PM	10-1-2023 02:30:40 AM		Audit Trail
CL/2022/12/V1/002398	Claim	Damage	MMATRIX SDN BHD	Credit Account	ZND167044742355	No	Force Majeure	Parcel	Pending Responsible Staff Details	2399.00	200.00	21-12-2022 04:19:17 PM	6-1-2023 02:35:16 PM	4-1-2023 04:19:17 PM	4-1-2023 02:29:39 AM		Audit Trail
CL/2022/12/V1/002397	Claim	Damage	Servex (Malaysia) Sdn Bhd	Credit Account	ZND167044879327	No	Force Majeure	Pallet	Pending Responsible Staff Details	200.00	200.00	21-12-2022 03:30:58 PM	12-1-2023 02:31:11 PM	4-1-2023 03:30:58 PM	10-1-2023 02:10:41 AM		Audit Trail
CL/2022/12/V1/002396	Claim	Damage	Servex (Malaysia) Sdn Bhd	Credit Account	ZND166630279114	No	Force Majeure	Parcel	Pending Responsible Staff Details	200.00	200.00	21-12-2022 02:50:21 PM	12-1-2023 01:06:53 PM	4-1-2023 02:50:21 PM	10-1-2023 01:05:44 AM		Audit Trail
CL/2022/12/V1/002395	Claim	Damage	YAMEI	Credit Account	YMMY30326161	No	Force Majeure	Express	Rejected	203.00		21-12-2022 11:16:26 AM		4-1-2023 11:16:26 AM			Audit Trail
CL/2022/12/V1/002394	Claim	Damage	MJ 28 MINI MART	Credit Account	ZND167044151331				Rejected	114.00		21-12-2022 11:09:46 AM		4-1-2023 11:09:46 AM			Audit Trail

CL/2022/12/V1/002393	Claim	Lost	Lucas	Credit Account	ZND166983833889				Rejected	48.40		21-12-2022 11:03:57 AM		4-1-2023 11:03:57 AM			Audit Trail
CL/2022/12/V1/002392	Claim	Damage	Tuan Mohd Nasrullah Bin Tuan Far	Credit Account	ZND167045872990				Rejected	600.00		21-12-2022 10:52:05 AM		4-1-2023 10:52:05 AM			Audit Trail
CL/2022/12/V1/002391	Claim	Damage	Servex (Malaysia) Sdn Bhd	Credit Account	ZND167044116095	No	Force Majeure	Pallet	Pending Responsible Staff Details	200.00	200.00	20-12-2022 11:41:10 PM	12-1-2023 01:06:13 PM	3-1-2023 11:41:10 PM	10-1-2023 01:04:59 AM		Audit Trail
CL/2022/12/V1/002390	Claim	Damage	Servex (Malaysia) Sdn Bhd	Credit Account	ZND167044271657	No	Force Majeure	Pallet	Pending Responsible Staff Details	200.00	200.00	20-12-2022 11:35:31 PM	12-1-2023 01:05:18 PM	3-1-2023 11:35:31 PM	10-1-2023 12:37:58 PM		Audit Trail
CL/2022/12/V1/002389	Claim	Lost	Yuki Tai	Credit Account	CND166744152952001	No	Hub/Depo/ Station Handling Issue	Parcel	Pending Responsible Staff Details	189.00	189.00	20-12-2022 05:10:27 PM	5-2-2023 11:18:48 AM	3-1-2023 05:10:27 PM	3-2-2023 11:16:23 AM		Audit Trail
CL/2022/12/V1/002388	Claim	Damage	JUN SENG TRADING & IRON WORKS	Credit Account	ZND167044987350	No	Force Majeure	Parcel	Pending Responsible Staff Details	1299.00	1299.00	20-12-2022 05:09:08 PM	19-4-2023 03:02:09 PM	3-1-2023 05:09:08 PM	17-4-2023 02:59:03 AM		Audit Trail
CL/2022/12/V1/002387	Claim	Damage	LIVE MALL	Credit Account	ZND167042895510				Rejected	164.00		20-12-2022 04:48:06 PM		3-1-2023 04:48:06 PM			Audit Trail
CL/2022/12/V1/002386	Claim	Lost	HEN MING	Credit Account	ZND167045756580	No	Hub/Depo/ Station Handling Issue	Parcel	Rejected	406.00		20-12-2022 04:05:07 PM		3-1-2023 04:05:07 PM			Audit Trail
CL/2022/12/V1/002385	Claim	Damage	NANG HIN MEDICAL SDN BHD	Credit Account	ZND167044824242	No	Force Majeure	Parcel	Rejected	240.00		20-12-2022 03:32:26 PM		3-1-2023 03:32:26 PM			Audit Trail
CL/2022/12/V1/002384	Claim	Damage	SHAHRUL AZALAN BIN MOHAMED ZAMRI	Cash	HSGB-HGLP-20221219-01332-01	No	Hub/Depo/ Station Handling Issue	Pallet	Completed	0.00	200.00	20-12-2022 02:55:50 PM		3-1-2023 02:55:50 PM	22-2-2023 02:19:33 AM	5-4-2023 04:14:41 PM	Audit Trail
CL/2022/12/V1/002383	Claim	Lost	SOLID ADVANCE ENTERPRISE SDN BHD	Credit Account	ZND167042486848	No	Driver Issue	Parcel	Completed	2184.00	200.00	20-12-2022 02:21:20 PM		3-1-2023 02:21:20 PM	10-3-2023 11:48:04 AM	5-4-2023 04:20:46 PM	Audit Trail
CL/2022/12/V1/002382	Claim	Lost	lu xiu xiu	Credit Account	ZND167043729258	No	Driver Issue	Parcel	Rejected	0.00		20-12-2022 01:48:47 PM		3-1-2023 01:48:47 PM			Audit Trail
CL/2022/12/V1/002381	Claim	Lost	Kai	Credit Account	ZND166983318010	No	Driver Issue	Parcel	Pending Responsible Staff Details	114.90	114.90	20-12-2022 11:41:07 AM	8-1-2023 03:33:14 PM	3-1-2023 11:41:07 AM	6-1-2023 03:29:00 AM		Audit Trail

CL/2022/12/V1/002380	Claim	Damage	Mohd Zahrul Lail bin Md Rahim	Credit Account	ZND167043216710	No	Force Majeure	Bulky	Pending Responsible Staff Details	200.00	200.00	20-12-2022 11:04:02 AM	15-2-2023 10:20:19 AM	3-1-2023 11:04:02 AM	13-2-2023 09:57:34 AM		Audit Trail
CL/2022/12/V1/002379	Claim	Damage	VIP VISION SDN BHD	Credit Account	ZND167044761974				Rejected	168.00		20-12-2022 10:18:09 AM		3-1-2023 10:18:09 AM			Audit Trail
CL/2022/12/V1/002378	Claim	Damage	VIP VISION SDN BHD	Credit Account	ZND167044766603				Rejected	88.00		20-12-2022 10:02:10 AM		3-1-2023 10:02:10 AM			Audit Trail
CL/2022/12/V1/002377	Claim	Damage	VIP VISION SDN BHD	Credit Account	ZND167043389162				Rejected	80.00		20-12-2022 09:55:45 AM		3-1-2023 09:55:45 AM			Audit Trail
CL/2022/12/V1/002376	Claim	Damage	VIP VISION SDN BHD	Credit Account	ZND167043401451				Rejected	56.00		20-12-2022 09:40:10 AM		3-1-2023 09:40:10 AM			Audit Trail
CL/2022/12/V1/002375	Claim	Damage	VIP VISION SDN BHD	Credit Account	ZND167044761684				Rejected	96.00		20-12-2022 09:33:37 AM		3-1-2023 09:33:37 AM			Audit Trail
CL/2022/12/V1/002374	Claim	Damage	Kai Xiang Yeo	Credit Account	ZND167043925223				Rejected	250.00		19-12-2022 08:41:39 PM		2-1-2023 08:41:39 PM			Audit Trail
CL/2022/12/V1/002373	Claim	Damage	Kai Xiang Yeo	Credit Account	ZND167044344016				Rejected	250.00		19-12-2022 08:41:30 PM		2-1-2023 08:41:30 PM			Audit Trail
CL/2022/12/V1/002372	Claim	Damage	Kai Xiang Yeo	Credit Account	ZND167043929610				Rejected	250.00		19-12-2022 08:41:16 PM		2-1-2023 08:41:16 PM			Audit Trail
CL/2022/12/V1/002371	Claim	Lost	Kai Xiang Yeo	Credit Account	ZND166922762140	No	Hub/Depo/ Station Handling Issue	Parcel	Rejected	50.00		19-12-2022 08:22:42 PM		2-1-2023 08:22:42 PM			Audit Trail
CL/2022/12/V1/002370	Claim	Damage	Baopa family	Credit Account	ZND167044889890	No	Force Majeure	Parcel	Pending Responsible Staff Details	11.66	11.66	19-12-2022 03:29:53 PM	21-1-2023 02:57:10 PM	2-1-2023 03:29:53 PM	19-1-2023 02:54:09 AM		Audit Trail
CL/2022/12/V1/002369	Claim	Lost	Koh Siau Soo	Credit Account	ZND166983318010				Rejected	114.90		19-12-2022 12:47:41 PM		2-1-2023 12:47:41 PM			Audit Trail
CL/2022/12/V1/002368	Claim	Delay Delivery Premium Parcel	ESPRING CORPORATION SDN BHD	Cash	ZND167044682224	No	Hub/Depo/ Station Handling Issue	Premium	Pending Responsible Staff Details	100.00	100.00	19-12-2022 09:56:22 AM	8-1-2023 04:25:40 PM	2-1-2023 09:56:22 AM			Audit Trail
CL/2022/12/V1/002367	Claim	Delay Delivery Premium Parcel	ESPRING CORPORATION SDN BHD	Cash	ZND167044575908	No	Hub/Depo/ Station Handling Issue	Premium	Pending Responsible Staff Details	100.00	100.00	19-12-2022 09:53:59 AM	14-1-2023 11:40:36 AM	2-1-2023 09:53:59 AM	12-1-2023 11:31:40 AM		Audit Trail

CL/2022/12/V1/002366	Claim	Delay Delivery Premium Parcel	ESPRING CORPORATION SDN BHD	Cash	ZND167044571146	No	Hub/Depo/ Station Handling Issue	Premium	Pending Responsible Staff Details	100.00	100.00	19-12-2022 09:43:55 AM	14-1-2023 11:43:01 AM	2-1-2023 09:43:55 AM	12-1-2023 11:40:47 AM		Audit Trail
CL/2022/12/V1/002365	Claim	Damage	C HOME FURNITURE	Credit Account	ZND167043208821				Rejected	50.00		17-12-2022 05:52:49 PM		31-12-2022 05:52:49 PM			Audit Trail
CL/2022/12/V1/002364	Claim	Lost	HO MING WEI	Credit Account	ZND166983737156				Rejected	300.00		17-12-2022 10:17:35 AM		31-12-2022 10:17:35 AM			Audit Trail
CL/2022/12/V1/002363	Claim	Damage FreshBox	CHIENG DEE HUAT	Credit Account	ZND167043095384	No	Hub/Depo/ Station Handling Issue	FreshBox	Pending Responsible Staff Details	179.80	200.00	16-12-2022 11:08:56 PM	9-2-2023 09:39:06 AM	30-12-2022 11:08:56 PM	7-2-2023 09:30:13 AM		Audit Trail
CL/2022/12/V1/002362	Claim	Lost	Ophelia Global Sdn Bhd	Credit Account	ZND166922588788	No	Hub/Depo/ Station Handling Issue	Parcel	Pending Responsible Staff Details	158.00	114.00	16-12-2022 04:38:03 PM	8-1-2023 03:35:27 PM	30-12-2022 04:38:03 PM	6-1-2023 03:33:36 AM		Audit Trail
CL/2022/12/V1/002361	Claim	Lost	Ophelia Global Sdn Bhd	Credit Account	ZND166982831305				Rejected	108.00		16-12-2022 04:32:13 PM		30-12-2022 04:32:13 PM			Audit Trail
CL/2022/12/V1/002360	Claim	Damage	C HOME FURNITURE	Credit Account	ZND167044189532				Rejected	200.00		16-12-2022 04:29:46 PM		30-12-2022 04:29:46 PM			Audit Trail
CL/2022/12/V1/002359	Claim	Damage	MS.NADIA	Credit Account	ZND166983570029				Rejected	70.00		16-12-2022 01:47:48 PM		30-12-2022 01:47:48 PM			Audit Trail
CL/2022/12/V1/002358	Claim	Damage	Mohd Zahrul Lail bin Md Rahim	Credit Account	ZND167043216710	No	Force Majeure	Bulky	Rejected	200.00		16-12-2022 12:59:13 PM		30-12-2022 12:59:13 PM			Audit Trail
CL/2022/12/V1/002357	Claim	Damage	Yuki Tai	Credit Account	CND167043188017001	No	Force Majeure	Parcel	Pending Responsible Staff Details	139.00	139.00	16-12-2022 12:35:13 PM	6-1-2023 11:11:30 AM	30-12-2022 12:35:13 PM	4-1-2023 11:07:47 AM		Audit Trail
CL/2022/12/V1/002356	Claim	Damage	SCOTT ELECTRONICS TRADING	Credit Account	ZND167043211364	No	Force Majeure	Express	Rejected	200.00		16-12-2022 11:18:27 AM		30-12-2022 11:18:27 AM			Audit Trail
CL/2022/12/V1/002355	Claim	Damage	DAIDAI PYLON PLT	Credit Account	ZND167042379294	No	Force Majeure	Bulky	Rejected	860.00		16-12-2022 11:11:31 AM		30-12-2022 11:11:31 AM			Audit Trail
CL/2022/12/V1/002354	Claim	Delay Delivery Premium Parcel	Wincy Ng	Credit Account	ZND167042357971	No	Hub/Depo/ Station Handling Issue	Premium	Pending Responsible Staff Details	200.00	100.00	16-12-2022 09:08:16 AM	3-2-2023 09:33:41 AM	30-12-2022 09:08:16 AM	1-2-2023 09:14:49 AM		Audit Trail
CL/2022/12/V1/002353	Claim	Damage	HJ EXPRESS	Credit Account	CND167043152827011	No	Force Majeure	Pallet	Pending Responsible Staff Details	798.00	200.00	15-12-2022 05:19:18 PM	8-1-2023 03:01:46 PM	29-12-2022 05:19:18 PM	6-1-2023 02:58:33 AM		Audit Trail

CL/2022/12/V1/002352	Claim	Damage	NG YAP SIANG	Credit Account	ZND167042928195				Info Incomplete	10.00		15-12-2022 04:08:34 PM	18-12-2022 08:43:30 AM	29-12-2022 04:08:34 PM			Audit Trail
CL/2022/12/V1/002351	Claim	Damage	XAVIER LIM WEI ZHANG	Credit Account	ZND167043519071				Rejected	12.01		15-12-2022 02:43:33 PM		29-12-2022 02:43:33 PM			Audit Trail
CL/2022/12/V1/002350	Claim	Damage	MS LEE	Credit Account	YMMY30325355				Rejected	860.00		15-12-2022 02:42:14 PM		29-12-2022 02:42:14 PM			Audit Trail
CL/2022/12/V1/002349	Claim	Damage	Vip Vision Sdn Bhd	Credit Account	ZND167043390168				Rejected	64.00		15-12-2022 02:38:22 PM		29-12-2022 02:38:22 PM			Audit Trail
CL/2022/12/V1/002348	Claim	Damage	XAVIER LIM WEI ZHANG	Credit Account	ZND166982211404				Rejected	12.01		15-12-2022 02:37:52 PM		29-12-2022 02:37:52 PM			Audit Trail
CL/2022/12/V1/002347	Claim	Damage	VIP VISION SDN BHD	Credit Account	ZND167043396306				Rejected	88.00		15-12-2022 02:34:47 PM		29-12-2022 02:34:47 PM			Audit Trail
CL/2022/12/V1/002346	Claim	Damage	Vip Vision Sdn Bhd	Credit Account	ZND167043393718				Rejected	96.00		15-12-2022 02:28:31 PM		29-12-2022 02:28:31 PM			Audit Trail
CL/2022/12/V1/002345	Claim	Lost	EDLE JEWELS	Credit Account	YMMY30325074				Rejected	372.00		15-12-2022 02:12:57 PM		29-12-2022 02:12:57 PM			Audit Trail
CL/2022/12/V1/002344	Claim	Lost	UVC TRADING PLT	Credit Account	YMMY302324488				Info Incomplete	358.00		15-12-2022 02:03:32 PM	18-12-2022 09:50:24 AM	29-12-2022 02:03:32 PM			Audit Trail
CL/2022/12/V1/002343	Claim	Lost	LOUIS	Credit Account	YMMY30324666				Info Incomplete	238.00		15-12-2022 01:50:28 PM	18-12-2022 09:54:48 AM	29-12-2022 01:50:28 PM			Audit Trail
CL/2022/12/V1/002342	Claim	Damage FreshBox	TAN SZE WEE	Credit Account	ZND167043365869	No	Driver Issue	FreshBox	Pending Responsible Staff Details	388.00	200.00	15-12-2022 01:48:46 PM	6-1-2023 10:53:31 AM	29-12-2022 01:48:46 PM	4-1-2023 10:46:08 AM		Audit Trail
CL/2022/12/V1/002341	Claim	Lost	UVC TRADING PLT	Credit Account	YMMY30324188				Info Incomplete	248.00		15-12-2022 01:38:57 PM	18-12-2022 11:30:27 AM	29-12-2022 01:38:57 PM			Audit Trail
CL/2022/12/V1/002340	Claim	Damage	VSHOP	Credit Account	ZND167043204717	No	Force Majeure	Parcel	Pending Responsible Staff Details	200.00	200.00	15-12-2022 01:32:47 PM	6-1-2023 02:39:55 PM	29-12-2022 01:32:47 PM	4-1-2023 02:35:47 AM		Audit Trail
CL/2022/12/V1/002339	Claim	Damage	Juara Teguh Enterprise	Credit Account	ZND167043492787	No	Force Majeure	Parcel	Pending Responsible Staff Details	500.00	200.00	15-12-2022 12:20:34 PM	8-1-2023 05:44:04 PM	29-12-2022 12:20:34 PM	6-1-2023 05:42:43 AM		Audit Trail
CL/2022/12/V1/002338	Claim	Damage	PACKNPOST2U SDN BHD	Credit Account	900900434081				Rejected	400.00		15-12-2022 10:58:09 AM		29-12-2022 10:58:09 AM			Audit Trail

CL/2022/12/V1/002337	Claim	Lost	MMAG DIGITAL SDN BHD	Credit Account	ZND166631695005	No	Hub/Depo/ Station Handling Issue	Parcel	Completed	10.00	10.00	15-12-2022 10:40:50 AM		29-12-2022 10:40:50 AM	10-3-2023 09:56:23 AM	6-4-2023 09:10:58 AM	Audit Trail
CL/2022/12/V1/002336	Claim	Damage	YOULIKE VENTURE SDN BHD	Credit Account	ZND167043237999				Info Incomplete	200.00		14-12-2022 05:26:34 PM	17-12-2022 08:44:38 AM	28-12-2022 05:26:34 PM			Audit Trail
CL/2022/12/V1/002335	Claim	Damage	Ts Brilliant Construction	Credit Account	ZND166982957678	No	Force Majeure	Parcel	Pending Responsible Staff Details	200.00	200.00	14-12-2022 04:30:56 PM	8-1-2023 02:52:58 PM	28-12-2022 04:30:56 PM	6-1-2023 02:51:47 AM		Audit Trail
CL/2022/12/V1/002334	Claim	Lost	FURNIMALL (M) SDN BHD	Credit Account	ZND166921920145	No	Hub/Depo/ Station Handling Issue	Parcel	Pending Responsible Staff Details	413.00	200.00	14-12-2022 03:55:52 PM	5-2-2023 11:26:21 AM	28-12-2022 03:55:52 PM	3-2-2023 11:23:56 AM		Audit Trail
CL/2022/12/V1/002333	Claim	Damage FreshBox	muhammad irfan nordin	Credit Account	ZND167042548515	No	Hub/Depo/ Station Handling Issue	FreshBox	Pending Responsible Staff Details	330.00	200.00	14-12-2022 03:47:45 PM	14-1-2023 11:56:34 AM	28-12-2022 03:47:45 PM	12-1-2023 11:45:00 AM		Audit Trail
CL/2022/12/V1/002332	Claim	Damage	Noor Shakina Binti Jaafar	Credit Account	ZND167043270309	No	Force Majeure	Parcel	Rejected	411.60		14-12-2022 03:01:10 PM		28-12-2022 03:01:10 PM			Audit Trail
CL/2022/12/V1/002331	Claim	Damage	Sirin Zulkifli	Credit Account	ZND166982147277				Info Incomplete	100.00		14-12-2022 02:52:31 PM	21-12-2022 04:55:07 PM	28-12-2022 02:52:31 PM			Audit Trail
CL/2022/12/V1/002330	Claim	Damage	AIK HOE	Credit Account	ZND166982672038				Rejected	180.00		14-12-2022 02:00:02 PM		28-12-2022 02:00:02 PM			Audit Trail
CL/2022/12/V1/002329	Claim	Damage	p2p express & Logistics	Credit Account	ZND167043442423				Rejected	80.00		14-12-2022 12:51:47 PM		28-12-2022 12:51:47 PM			Audit Trail
CL/2022/12/V1/002328	Claim	Short Piece	GAVIN	Credit Account	YMMY30324445				Rejected	828.00		14-12-2022 11:12:26 AM		28-12-2022 11:12:26 AM			Audit Trail
CL/2022/12/V1/002327	Claim	Missing Content	Veness Chong	Credit Account	HTG1670776638380	No	Hub/Depo/ Station Handling Issue	Parcel	Pending Responsible Staff Details	59.90	59.90	14-12-2022 10:34:37 AM	8-1-2023 04:36:41 PM	28-12-2022 10:34:37 AM	6-1-2023 04:30:28 AM		Audit Trail
CL/2022/12/V1/002326	Claim	Damage	Servex (Malaysia) Sdn Bhd	Credit Account	ZND167042336372	No	Driver Issue	Pallet	Pending Responsible Staff Details	200.00	200.00	13-12-2022 05:04:59 PM	12-1-2023 12:36:29 PM	27-12-2022 05:04:59 PM	10-1-2023 12:22:33 PM		Audit Trail
CL/2022/12/V1/002325	Claim	Damage	DIY FURNITURE	Credit Account	ZND166983059272	No	Force Majeure	Parcel	Rejected	408.00		13-12-2022 05:04:08 PM		27-12-2022 05:04:08 PM			Audit Trail
CL/2022/12/V1/002324	Claim	Damage	Servex (Malaysia) Sdn Bhd	Credit Account	ZND167042835486	No	Force Majeure	Pallet	Pending Responsible Staff Details	200.00	200.00	13-12-2022 03:58:11 PM	12-1-2023 12:35:21 PM	27-12-2022 03:58:11 PM	10-1-2023 12:22:31 PM		Audit Trail

CL/2022/12/V1/002323	Claim	Missing Content	HJ EXPRESS	Credit Account	ZND166983067697	No	Hub/Depo/ Station Handling Issue	Parcel	Pending Responsible Staff Details	255.00	200.00	13-12-2022 03:49:16 PM	12-1-2023 05:37:35 PM	27-12-2022 03:49:16 PM	10-1-2023 05:35:58 AM		Audit Trail
CL/2022/12/V1/002322	Claim	Damage	MS.NADIA	Credit Account	ZND166983570029				Rejected	0.00		13-12-2022 12:53:11 PM		27-12-2022 12:53:11 PM			Audit Trail
CL/2022/12/V1/002321	Claim	Damage	GLOBALTECH LIGHTING & ELECTRICAL SDN BHD	Credit Account	ZND167043283323	No	Hub/Depo/ Station Handling Issue	Parcel	Pending Responsible Staff Details	1168.00	200.00	13-12-2022 10:38:21 AM	6-1-2023 03:29:46 PM	27-12-2022 10:38:21 AM	4-1-2023 02:48:53 AM		Audit Trail
CL/2022/12/V1/002320	Claim	Lost	MMATRIX	Credit Account	ZND166981832464	No	Hub/Depo/ Station Handling Issue	Parcel	Rejected	5299.00		13-12-2022 10:36:02 AM		27-12-2022 10:36:02 AM			Audit Trail
CL/2022/12/V1/002319	Claim	Lost	MMATRIX	Credit Account	ZND166922783299	No	Hub/Depo/ Station Handling Issue	Parcel	Rejected	479.00		13-12-2022 10:33:40 AM		27-12-2022 10:33:40 AM			Audit Trail
CL/2022/12/V1/002318	Claim	Lost	MMATRIX	Credit Account	ZND166922782032	No	Hub/Depo/ Station Handling Issue	Parcel	Rejected	6299.00		13-12-2022 10:32:15 AM		27-12-2022 10:32:15 AM			Audit Trail
CL/2022/12/V1/002317	Claim	Lost	MMATRIX	Credit Account	ZND166982045825	No	Hub/Depo/ Station Handling Issue	Parcel	Rejected	10.00		13-12-2022 10:29:38 AM		27-12-2022 10:29:38 AM			Audit Trail
CL/2022/12/V1/002316	Claim	Lost	MMATRIX	Credit Account	ZND166922296966	No	Hub/Depo/ Station Handling Issue	Parcel	Rejected	479.00		13-12-2022 10:27:06 AM		27-12-2022 10:27:06 AM			Audit Trail
CL/2022/12/V1/002315	Claim	Lost	MMATRIX	Credit Account	ZND166922296263	No	Hub/Depo/ Station Handling Issue	Parcel	Rejected	6299.00		13-12-2022 10:24:25 AM		27-12-2022 10:24:25 AM			Audit Trail
CL/2022/12/V1/002314	Claim	Lost	MMATRIX	Credit Account	ZND166981830163	No	Hub/Depo/ Station Handling Issue	Parcel	Rejected	10.00		13-12-2022 10:22:56 AM		27-12-2022 10:22:56 AM			Audit Trail
CL/2022/12/V1/002313	Claim	Lost	MMATRIX	Credit Account	ZND166922291107	No	Hub/Depo/ Station Handling Issue	Parcel	Rejected	5299.00		13-12-2022 10:21:19 AM		27-12-2022 10:21:19 AM			Audit Trail
CL/2022/12/V1/002312	Claim	Lost	MMATRIX	Credit Account	ZND166981827477	No	Hub/Depo/ Station Handling Issue	Parcel	Rejected	10.00		13-12-2022 10:18:35 AM		27-12-2022 10:18:35 AM			Audit Trail

CL/2022/12/V1/002311	Claim	Lost	MMATRIX	Credit Account	ZND166922288534	No	Hub/Depo/Station Handling Issue	Parcel	Rejected	6299.00		13-12-2022 10:16:31 AM		27-12-2022 10:16:31 AM			Audit Trail
CL/2022/12/V1/002310	Claim	Lost	MMATRIX	Credit Account	ZND166922286639	No	Hub/Depo/Station Handling Issue	Parcel	Rejected	10.00		13-12-2022 10:10:35 AM		27-12-2022 10:10:35 AM			Audit Trail
CL/2022/12/V1/002309	Claim	Lost	MMATRIX	Credit Account	ZND166981750850	No	Hub/Depo/Station Handling Issue	Parcel	Rejected	10.00		13-12-2022 10:08:50 AM		27-12-2022 10:08:50 AM			Audit Trail
CL/2022/12/V1/002308	Claim	Lost	MMATRIX	Credit Account	ZND166922277064	No	Hub/Depo/Station Handling Issue	Parcel	Rejected	6299.00		13-12-2022 10:07:22 AM		27-12-2022 10:07:22 AM			Audit Trail
CL/2022/12/V1/002307	Claim	Lost	MMATRIX	Credit Account	ZND166922538882	No	Hub/Depo/Station Handling Issue	Parcel	Rejected	10.00		13-12-2022 10:05:52 AM		27-12-2022 10:05:52 AM			Audit Trail
CL/2022/12/V1/002306	Claim	Lost	MMATRIX	Credit Account	ZND166852908731	No	Hub/Depo/Station Handling Issue	Parcel	Rejected	6299.00		13-12-2022 10:04:34 AM		27-12-2022 10:04:34 AM			Audit Trail
CL/2022/12/V1/002305	Claim	Lost	MMATRIX	Credit Account	ZND166745391022	No	Hub/Depo/Station Handling Issue	Parcel	Rejected	10.00		13-12-2022 10:02:26 AM		27-12-2022 10:02:26 AM			Audit Trail
CL/2022/12/V1/002304	Claim	Lost	MMATRIX	Credit Account	ZND166745372830	No	Hub/Depo/Station Handling Issue	Parcel	Rejected	999.00		13-12-2022 10:00:26 AM		27-12-2022 10:00:26 AM			Audit Trail
CL/2022/12/V1/002303	Claim	Lost	MMATRIX	Credit Account	ZND166743319950	No	Hub/Depo/Station Handling Issue	Parcel	Rejected	6299.00		13-12-2022 09:30:26 AM		27-12-2022 09:30:26 AM			Audit Trail
CL/2022/12/V1/002302	Claim	Lost	Ophelia Global Sdn Bhd	Credit Account	ZND166982437842				Rejected	218.00		12-12-2022 06:08:58 PM		26-12-2022 06:08:58 PM			Audit Trail
CL/2022/12/V1/002301	Claim	Lost	PUSAT PERABUT SMH	Credit Account	ZND166744654494	No	Force Majeure	Parcel	Rejected	94.00		12-12-2022 03:16:19 PM		26-12-2022 03:16:19 PM			Audit Trail
CL/2022/12/V1/002300	Claim	Damage	TEH SZE YEN	Credit Account	ZND167042205678	No	Hub/Depo/Station Handling Issue	Parcel	Pending Responsible Staff Details	458.00	200.00	11-12-2022 12:01:00 AM	8-1-2023 03:18:56 PM	25-12-2022 12:01:00 AM	6-1-2023 03:14:33 AM		Audit Trail
CL/2022/12/V1/002299	Claim	Damage	SARAH	Credit Account	ZND281628462264	No	Hub/Depo/Station Handling Issue	Parcel	Completed	469.00	200.00	10-12-2022 05:23:40 PM		24-12-2022 05:23:40 PM	10-3-2023 10:34:20 AM	6-4-2023 09:14:04 AM	Audit Trail

CL/2022/12/V1/002298	Claim	Damage	nur izyan safiah binti kamarudin	Credit Account	ZND166982236605				Rejected	70.00		10-12-2022 03:34:15 PM		24-12-2022 03:34:15 PM			Audit Trail
CL/2022/12/V1/002297	Claim	Damage	NORMALA MISKAM , NUR IZYAN SAFIAH BINTI KAMARUDIN	Credit Account	ZND166983302057	No	Force Majeure	Parcel	Rejected	120.00		10-12-2022 03:29:23 PM		24-12-2022 03:29:23 PM			Audit Trail
CL/2022/12/V1/002296	Claim	Damage	HF POWER SDN BHD	Credit Account	ZND167042218449	No	Force Majeure	Parcel	Completed	400.00	200.00	10-12-2022 11:32:11 AM		24-12-2022 11:32:11 AM	9-3-2023 11:16:11 AM	6-4-2023 09:17:54 AM	Audit Trail
CL/2022/12/V1/002295	Claim	Damage	SAM YEOH AMULET ENTERPRISE	Cash	ZND166983680346				Rejected	436.00		9-12-2022 06:32:49 PM		23-12-2022 06:32:49 PM			Audit Trail
CL/2022/12/V1/002294	Claim	Delay Delivery Premium Parcel	Wincy Ng	Credit Account	ZND167042275688	No	Force Majeure	FreshBox	Pending Responsible Staff Details	200.00	200.00	9-12-2022 05:46:35 PM	3-2-2023 09:31:38 AM	23-12-2022 05:46:35 PM	1-2-2023 09:14:35 AM		Audit Trail
CL/2022/12/V1/002293	Claim	Delay Delivery Premium Parcel	Wincy Ng	Credit Account	ZND167042275060	No	Force Majeure	FreshBox	Pending Responsible Staff Details	200.00	200.00	9-12-2022 05:45:23 PM	3-2-2023 09:25:28 AM	23-12-2022 05:45:23 PM	1-2-2023 09:14:33 AM		Audit Trail
CL/2022/12/V1/002292	Claim	Delay Delivery Premium Parcel	Wincy Ng	Credit Account	ZND167042272380	No	Force Majeure	FreshBox	Pending Responsible Staff Details	200.00	200.00	9-12-2022 05:44:05 PM	3-2-2023 09:22:00 AM	23-12-2022 05:44:05 PM	1-2-2023 09:14:30 AM		Audit Trail
CL/2022/12/V1/002291	Claim	Damage	Mark	Credit Account	ZND166744272674				Rejected	178.20		9-12-2022 05:35:48 PM		23-12-2022 05:35:48 PM			Audit Trail
CL/2022/12/V1/002290	Claim	Delay Delivery Premium Parcel	Wincy Ng	Credit Account	ZND167042357971				Rejected	200.00		9-12-2022 05:21:55 PM		23-12-2022 05:21:55 PM			Audit Trail
CL/2022/12/V1/002289	Claim	Lost	MMAG DIGITAL SDN BHD	Credit Account	ZND166628996412	No	Driver Issue	Parcel	Pending Responsible Staff Details	10.00	10.00	9-12-2022 04:28:35 PM	6-1-2023 03:46:03 PM	23-12-2022 04:28:35 PM	4-1-2023 03:31:42 AM		Audit Trail
CL/2022/12/V1/002288	Claim	Missing Content	HJ EXPRESS	Credit Account	ZND166982604572	No	Force Majeure	Bulky	Pending Responsible Staff Details	1000.00	200.00	9-12-2022 04:24:21 PM	12-1-2023 05:41:09 PM	23-12-2022 04:24:21 PM	10-1-2023 05:38:01 AM		Audit Trail
CL/2022/12/V1/002287	Claim	Lost	DOMICA FURNITURE E-COMMERCE SDN BHD	Credit Account	ZND166870150662	No	Hub/Depo/ Station Handling Issue	Parcel	Pending Responsible Staff Details	183.00	183.00	9-12-2022 04:22:11 PM	6-1-2023 04:04:16 PM	23-12-2022 04:22:11 PM	4-1-2023 04:03:18 AM		Audit Trail

CL/2022/12/V1/002286	Claim	Lost	VARIOUS FURNITURE SDN BHD	Credit Account	ZND166852042015	No	Hub/Depo/ Station Handling Issue	Parcel	Rejected	200.00	200.00	9-12-2022 03:33:42 PM		23-12-2022 03:33:42 PM	6-1-2023 03:53:09 AM		Audit Trail
CL/2022/12/V1/002285	Claim	Lost	Ophelia Global Sdn Bhd	Credit Account	ZND166922257127				Rejected	158.00		9-12-2022 03:30:29 PM		23-12-2022 03:30:29 PM			Audit Trail
CL/2022/12/V1/002284	Claim	Lost	GlowIN21 Skincare Beauty (XP3088 claim behalf)	Credit Account	ZND166745734140	No	Driver Issue	Parcel	Pending Responsible Staff Details	427.74	200.00	9-12-2022 12:47:39 PM	8-1-2023 05:38:11 PM	23-12-2022 12:47:39 PM	6-1-2023 05:37:51 AM		Audit Trail
CL/2022/12/V1/002283	Claim	Damage	CHANG JIANG INTERNATIONAL	Credit Account	ZND166983509234	No	Force Majeure	Bulky	Pending Responsible Staff Details	225.00	200.00	9-12-2022 10:18:42 AM	6-1-2023 04:08:56 PM	23-12-2022 10:18:42 AM	4-1-2023 04:04:33 AM		Audit Trail
CL/2022/12/V1/002282	Claim	Damage	Poleen	Cash	ZND166982349831	No	Force Majeure	Parcel	Rejected	590.00		8-12-2022 06:13:01 PM		22-12-2022 06:13:01 PM			Audit Trail
CL/2022/12/V1/002281	Claim	Damage	LEE YAU PANG	Credit Account	ZND166982775852	No	Hub/Depo/ Station Handling Issue	Bulky	Completed	500.00	200.00	8-12-2022 04:25:51 PM		22-12-2022 04:25:51 PM	4-1-2023 04:14:58 AM	6-4-2023 09:20:26 AM	Audit Trail
CL/2022/12/V1/002280	Claim	Damage FreshBox	HO WENG CHEW	Credit Account	ZND166983073278	No	Hub/Depo/ Station Handling Issue	Styrofoam/ Polyfoam	Completed	251.00	200.00	8-12-2022 03:59:48 PM		22-12-2022 03:59:48 PM	6-1-2023 05:23:04 AM	6-4-2023 09:29:27 AM	Audit Trail
CL/2022/12/V1/002279	Claim	Damage	BKL MARKETING	Credit Account	ZND166982852614				Rejected	235.00		8-12-2022 03:53:10 PM		22-12-2022 03:53:10 PM			Audit Trail
CL/2022/12/V1/002278	Claim	Damage	PERABOT SUNGAI RAMBAI SDN BHD	Credit Account	ZND166982846026	No	Hub/Depo/ Station Handling Issue	Bulky	Completed	0.00	200.00	8-12-2022 03:26:36 PM		22-12-2022 03:26:36 PM	6-1-2023 09:30:47 AM	6-4-2023 02:03:09 PM	Audit Trail
CL/2022/12/V1/002277	Claim	Damage	Arwen Ong	Credit Account	ZND166912653083	No	Packaging Problem (Sender)	Parcel	Rejected	54.80		8-12-2022 03:26:33 PM		22-12-2022 03:26:33 PM			Audit Trail
CL/2022/12/V1/002276	Claim	Damage	HJ EXPRESS	Credit Account	ZND166983064177	No	Force Majeure	Parcel	Completed	89.00	89.00	8-12-2022 03:01:15 PM		22-12-2022 03:01:15 PM	6-1-2023 03:10:30 AM	6-4-2023 02:10:37 PM	Audit Trail
CL/2022/12/V1/002275	Claim	Short Piece	FOOK THIEN HOW	Credit Account	YMMY30323856				Info Incomplete	125.00		8-12-2022 02:02:52 PM	16-12-2022 10:39:45 AM	22-12-2022 02:02:52 PM			Audit Trail
CL/2022/12/V1/002274	Claim	Missing Content	Annie Yew	Credit Account	ZND166982227702				Info Incomplete	37.00		8-12-2022 12:01:23 PM	16-12-2022 10:35:07 AM	22-12-2022 12:01:23 PM			Audit Trail
CL/2022/12/V1/002273	Claim	Damage FreshBox	PANG KOK ENG	Credit Account	ZND166983299517	No	Misrouted Issue	Styrofoam/ Polyfoam	Completed	386.00	200.00	8-12-2022 10:37:22 AM		22-12-2022 10:37:22 AM	6-1-2023 04:11:25 AM	6-4-2023 02:15:37 PM	Audit Trail

CL/2022/12/V1/002272	Claim	Delay Delivery Premium Parcel	LEE YAU PANG	Credit Account	ZND166983326411ZND166983130292ZND166983160268				Rejected	300.00		8-12-2022 09:09:41 AM		22-12-2022 09:09:41 AM			Audit Trail
CL/2022/12/V1/002271	Claim	Damage	Poleen	Cash	ZND166982349817	No	Force Majeure	Parcel	Completed	210.00	200.00	7-12-2022 06:54:16 PM		21-12-2022 06:54:16 PM	17-1-2023 09:41:17 AM	6-4-2023 02:30:13 PM	Audit Trail
CL/2022/12/V1/002270	Claim	Damage	M-LINK SYSTEM (M) SDN BHD	Credit Account	ZND166982380681	No	Hub/Depo/ Station Handling Issue	Parcel	Completed	4904.00	200.00	7-12-2022 06:11:24 PM		21-12-2022 06:11:24 PM	5-1-2023 04:02:35 AM	6-4-2023 02:51:12 PM	Audit Trail
CL/2022/12/V1/002269	Claim	Damage	Poleen	Cash	ZND166982349800	No	Force Majeure	Parcel	Completed	300.00	200.00	7-12-2022 05:37:08 PM		21-12-2022 05:37:08 PM	13-1-2023 02:17:22 AM	7-4-2023 08:29:16 AM	Audit Trail
CL/2022/12/V1/002268	Claim	Damage	Poleen	Cash	ZND166982349916	No	Force Majeure	Parcel	Completed	300.00	200.00	7-12-2022 05:20:37 PM		21-12-2022 05:20:37 PM	22-2-2023 02:07:15 AM	7-4-2023 08:24:20 AM	Audit Trail
CL/2022/12/V1/002267	Claim	Damage	ASJ Solutions Sdn Bhd	Credit Account	ZND166982744513	No	Force Majeure	Parcel	Completed	0.00	200.00	7-12-2022 03:52:40 PM		21-12-2022 03:52:40 PM	4-1-2023 04:09:47 AM	7-4-2023 08:34:10 AM	Audit Trail
CL/2022/12/V1/002266	Claim	Missing Content	HJ EXPRESS	Credit Account	ZND166981747034	No	Hub/Depo/ Station Handling Issue	Parcel	Rejected	808.00		7-12-2022 03:47:03 PM		21-12-2022 03:47:03 PM			Audit Trail
CL/2022/12/V1/002265	Claim	Damage	ESSENTIAL INGREDIENTS	Credit Account	ZND166983172100				Rejected	113.30		7-12-2022 01:19:37 PM		21-12-2022 01:19:37 PM			Audit Trail
CL/2022/12/V1/002264	Claim	Missing Content	CM Wan	Credit Account	ZND166922160236	No	Hub/Depo/ Station Handling Issue	Parcel	Completed	228.96	200.00	7-12-2022 12:33:00 PM		21-12-2022 12:33:00 PM	6-1-2023 04:11:04 AM	7-4-2023 08:38:03 AM	Audit Trail
CL/2022/12/V1/002263	Claim	Lost	GlowIN21 Skincare Beauty (XP3088 claim behalf)	Credit Account	ZND166745734140				Rejected	427.74		7-12-2022 11:12:28 AM		21-12-2022 11:12:28 AM			Audit Trail
CL/2022/12/V1/002262	Claim	Damage	Eyka fyka	Credit Account	ZND166981774054	No	Force Majeure	Parcel	Completed	200.00	200.00	7-12-2022 10:22:51 AM		21-12-2022 10:22:51 AM	5-1-2023 03:49:27 AM	7-4-2023 08:41:44 AM	Audit Trail
CL/2022/12/V1/002261	Claim	Lost	LBK	Credit Account	YMMY30322577				Rejected	466.60		6-12-2022 05:26:51 PM		20-12-2022 05:26:51 PM			Audit Trail
CL/2022/12/V1/002260	Claim	Damage	8TO8 SDN BHD	Credit Account	ZND166922656616	No	Force Majeure	Parcel	Rejected	40.00		6-12-2022 04:58:44 PM		20-12-2022 04:58:44 PM			Audit Trail

CL/2022/12/V1/002259	Claim	Damage	NG WENG LEANG	Credit Account	ZND16698 1757293				Rejected	30.00		6-12-2022 03:40:36 PM		20-12-2022 03:40:36 PM			Audit Trail
CL/2022/12/V1/002258	Claim	Lost	ASIA-MECH HYDRO-PNEUMATIC (M) SDN BHD	Credit Account	ZND16692 1718773				Rejected	480.00		6-12-2022 03:06:36 PM		20-12-2022 03:06:36 PM			Audit Trail
CL/2022/12/V1/002257	Claim	Damage	DEAN	Credit Account	ZND16692 2763291	No	Force Majeure	Parcel	Completed	397.00	200.00	6-12-2022 03:01:14 PM		20-12-2022 03:01:14 PM	6-1-2023 04:19:33 AM	7-4-2023 08:50:16 AM	Audit Trail
CL/2022/12/V1/002256	Claim	Lost	MM Helmet Murah Enterprise	Cash	ZND16692 1792919	No	Hub/Depo/ Station Handling Issue	Parcel	Rejected	450.00		6-12-2022 02:06:58 PM		20-12-2022 02:06:58 PM			Audit Trail
CL/2022/12/V1/002255	Claim	Damage	Veness Chong	Credit Account	HTG16696 39879321	No	LineHaul Handling Issue	Bulky	Completed	308.00	200.00	6-12-2022 01:27:09 PM		20-12-2022 01:27:09 PM	6-1-2023 04:07:35 AM	7-4-2023 09:04:36 AM	Audit Trail
CL/2022/12/V1/002254	Claim	Lost	VARIOUS FURNITURE SDN BHD	Credit Account	ZND16645 4147620				Rejected	200.00		6-12-2022 01:06:56 PM		20-12-2022 01:06:56 PM			Audit Trail
CL/2022/12/V1/002253	Claim	Lost	TOMATOOS (GLOBAL) SDN BHD	Credit Account	ZND16692 2779063	No	Hub/Depo/ Station Handling Issue	Parcel	Completed	303.00	200.00	6-12-2022 10:51:30 AM		20-12-2022 10:51:30 AM	6-1-2023 04:00:44 AM	7-4-2023 08:59:14 AM	Audit Trail
CL/2022/12/V1/002252	Claim	Damage	TND EXPRESS	Credit Account	ZND16691 2971590	No	Hub/Depo/ Station Handling Issue	Parcel	Completed	153.00	153.00	6-12-2022 10:42:19 AM		20-12-2022 10:42:19 AM	6-1-2023 03:16:16 AM	7-4-2023 09:08:25 AM	Audit Trail
CL/2022/12/V1/002251	Claim	Damage	Vedourstyle (under FURNIMALL(M) SDN BHD)	Credit Account	ZND16692 2587743	No	Force Majeure	Parcel	Pending Payment	417.00		5-12-2022 05:46:52 PM	14-4-2023 09:32:28 AM	19-12-2022 05:46:52 PM	20-2-2023 12:04:41 PM		Audit Trail
CL/2022/12/V1/002250	Claim	Damage	Arwen Ong	Credit Account	ZND16691 2653083	No	Force Majeure	Bulky	Rejected	54.80		5-12-2022 05:32:31 PM		19-12-2022 05:32:31 PM			Audit Trail
CL/2022/12/V1/002249	Claim	Delay Delivery Premium Parcel	Soapbee Handmade	Credit Account	ZND16698 2228211	No	LineHaul Connectivity Issue	Premium	Completed	100.00	100.00	5-12-2022 05:02:00 PM		19-12-2022 05:02:00 PM	2-2-2023 04:25:56 AM	7-4-2023 09:37:17 AM	Audit Trail
CL/2022/12/V1/002248	Claim	Damage	GLOBAL COFFEE RESOURCES SDN BHD	Credit Account	ZND16698 2045078				Rejected	132.25		5-12-2022 04:03:01 PM		19-12-2022 04:03:01 PM			Audit Trail
CL/2022/12/V1/002247	Claim	Damage	CM Wan	Credit Account	ZND16698 2068473	No	Force Majeure	Parcel	Completed	349.77	200.00	5-12-2022 03:59:45 PM		19-12-2022 03:59:45 PM	6-1-2023 03:48:35 AM	7-4-2023 09:49:51 AM	Audit Trail

CL/2022/12/V1/002246	Claim	Lost	chong gao yuan	Credit Account	350000537963				Info Incomplete	15197.00		5-12-2022 03:21:54 PM	8-12-2022 03:18:03 PM	19-12-2022 03:21:54 PM			Audit Trail
CL/2022/12/V1/002245	Claim	Damage	Liang wen pin	Credit Account	ZND166922085492				Rejected	200.00		5-12-2022 03:01:01 PM		19-12-2022 03:01:01 PM			Audit Trail
CL/2022/12/V1/002244	Claim	Damage	Xavier lim wei zhang	Credit Account	ZND166869527833				Rejected	500.00		5-12-2022 01:19:02 PM		19-12-2022 01:19:02 PM			Audit Trail
CL/2022/12/V1/002243	Claim	Damage	M-LINK SYSTEM (PENANG) SDN BHD	Credit Account	ZND166921426654				Rejected	6800.00		5-12-2022 12:30:26 PM		19-12-2022 12:30:26 PM			Audit Trail
CL/2022/12/V1/002242	Claim	Lost	Veness Chong	Credit Account	CHTG1668144282472001	No	Hub/Depo/ Station Handling Issue	Parcel	Completed	311.00	200.00	5-12-2022 12:03:40 PM		19-12-2022 12:03:40 PM	10-1-2023 05:32:21 AM	7-4-2023 09:56:18 AM	Audit Trail
CL/2022/12/V1/002241	Claim	Lost	Veness Chong	Credit Account	HTG1668144282472	No	Hub/Depo/ Station Handling Issue	Parcel	Completed	309.00	200.00	5-12-2022 12:02:28 PM		19-12-2022 12:02:28 PM	6-1-2023 04:07:34 AM	7-4-2023 10:19:12 AM	Audit Trail
CL/2022/12/V1/002240	Claim	Damage	CHEE WEI MENG	Credit Account	ZND166912927962				Info Incomplete	40.00		3-12-2022 03:02:06 PM	7-12-2022 02:55:45 PM	17-12-2022 03:02:06 PM			Audit Trail
CL/2022/12/V1/002239	Claim	Damage	KIRSTEN LIM	Cash	BX221130 00048	No	Hub/Depo/ Station Handling Issue		Rejected	0.00		3-12-2022 02:56:27 PM		17-12-2022 02:56:27 PM			Audit Trail
CL/2022/12/V1/002238	Claim	Lost	Ophelia Global Sdn Bhd	Credit Account	ZND166922555438				Rejected	158.00		3-12-2022 01:44:45 PM		17-12-2022 01:44:45 PM			Audit Trail
CL/2022/12/V1/002237	Claim	Delay Delivery Premium Parcel	Wincy Ng	Credit Account	ZND166981971187	No	LineHaul Connectivity Issue	FreshBox	Pending Responsible Staff Details	200.00	200.00	3-12-2022 01:43:05 PM	1-1-2023 05:23:13 PM	17-12-2022 01:43:05 PM	30-12-2022 05:20:10 AM		Audit Trail
CL/2022/12/V1/002236	Claim	Damage	HIN LIM FURNITURE MANUFACTURER SDN BHD	Credit Account	ZND166921292853	No	Force Majeure	Bulky	Rejected	329.00		2-12-2022 04:36:05 PM		16-12-2022 04:36:05 PM			Audit Trail
CL/2022/12/V1/002235	Claim	Lost	Ophelia Global Sdn Bhd	Credit Account	ZND166870183240				Rejected	0.00		2-12-2022 03:28:52 PM		16-12-2022 03:28:52 PM			Audit Trail
CL/2022/12/V1/002234	Claim	Damage	Christine Lim	Credit Account	ZND166922445333	No	Hub/Depo/ Station Handling Issue	Parcel	Pending Responsible Staff Details	8000.00	200.00	2-12-2022 02:41:28 PM	25-12-2022 10:11:20 AM	16-12-2022 02:41:28 PM	23-12-2022 10:05:46 AM		Audit Trail

CL/2022/12/V1/002233	Claim	Damage	Precious Little 1 Sdn Bhd	Credit Account	ZND166922319740	No	Force Majeure	Parcel	Pending Responsible Staff Details	79.50	79.50	2-12-2022 02:29:11 PM	25-12-2022 10:14:12 AM	16-12-2022 02:29:11 PM	23-12-2022 10:11:47 AM		Audit Trail
CL/2022/12/V1/002232	Claim	Lost	MS PINY TAI	Credit Account	ZND166742457431				Info Incomplete	517.00		2-12-2022 01:38:49 PM	7-12-2022 10:35:59 AM	16-12-2022 01:38:49 PM			Audit Trail
CL/2022/12/V1/002231	Claim	Damage	xprint sdn bhd	Credit Account	ZND166912682472	No	Hub/Depo/ Station Handling Issue	Bulky	Pending Responsible Staff Details	1056.30	200.00	2-12-2022 11:57:48 AM	22-12-2022 09:53:04 AM	16-12-2022 11:57:48 AM	20-12-2022 09:46:28 AM		Audit Trail
CL/2022/12/V1/002230	Claim	Lost	OOI WE NING	Credit Account	ZND166628564819				Rejected	85.00		2-12-2022 11:30:01 AM		16-12-2022 11:30:01 AM			Audit Trail
CL/2022/12/V1/002229	Claim	Damage	Nur Shuhada Binti Haji Jarani,	Credit Account	ZND166922605102	No	Force Majeure	Bulky	Completed	288.90	200.00	2-12-2022 09:33:10 AM		16-12-2022 09:33:10 AM	5-1-2023 03:12:16 AM	7-4-2023 10:31:44 AM	Audit Trail
CL/2022/12/V1/002228	Claim	Lost	Yuki Tai	Credit Account	ZND166921746929				Rejected	810.81		1-12-2022 05:25:40 PM		15-12-2022 05:25:40 PM			Audit Trail
CL/2022/12/V1/002227	Claim	Damage	wfurniture	Credit Account	ZND166921297902	No	Force Majeure	Parcel	Rejected	149.24		1-12-2022 03:25:04 PM		15-12-2022 03:25:04 PM			Audit Trail
CL/2022/12/V1/002226	Claim	Lost	wong mui yin	Credit Account	ZND166301625035	No	Misrouted Issue	Premium	Completed	100.00	100.00	1-12-2022 02:42:33 PM		15-12-2022 02:42:33 PM	10-3-2023 09:56:32 AM	7-4-2023 10:36:27 AM	Audit Trail
CL/2022/12/V1/002225	Claim	Damage	HJ EXPRESS	Credit Account	ZND166921796313				Rejected	137.25		1-12-2022 12:23:49 PM		15-12-2022 12:23:49 PM			Audit Trail
CL/2022/12/V1/002224	Claim	Damage	Poleen	Credit Account	ZND166921759790				Rejected	200.00		1-12-2022 12:03:41 PM		15-12-2022 12:03:41 PM			Audit Trail
CL/2022/11/V2/002214	Appeal	Lost	CHRIS	Credit Account	ZND166921778524	No	Hub/Depo/ Station Handling Issue	Parcel	Pending Amount Revision	200.00		29-11-2022 02:14:57 PM		13-12-2022 02:14:57 PM	30-12-2022 05:48:11 AM		Audit Trail
CL/2022/11/V2/002198	Appeal	Lost	Domica Furniture E-Commerce Sdn Bhd	Credit Account	ZND166631579282	No	Hub/Depo/ Station Handling Issue	Parcel	Completed	89.00	89.00	23-11-2022 03:24:09 PM		7-12-2022 03:24:09 PM	4-1-2023 03:54:53 AM	4-1-2023 04:03:02 PM	Audit Trail
CL/2022/11/V2/002183	Appeal	Damage FreshBox	ZND166742707222	Credit Account	ZND166742707222	No	Logistic IT System Issue	Premium	Completed	200.00	200.00	17-11-2022 04:27:44 PM		1-12-2022 04:27:44 PM	9-12-2022 05:39:08 AM	9-12-2022 05:39:31 PM	Audit Trail
CL/2022/11/V2/002182	Appeal	Delay Delivery Premium Parcel	Dickson Yong	Credit Account	ZND166845343150	No	Misrouted Issue	FreshBox	Completed	200.00	200.00	17-11-2022 03:51:37 PM		1-12-2022 03:51:37 PM	15-12-2022 09:53:02 AM	15-12-2022 09:56:25 AM	Audit Trail

CL/2022/11/V2/002145	Appeal	Damage	Peni Concept Store	Credit Account	ZND166299358489	No	Force Majeure	Parcel	Completed	16.90	16.90	10-11-2022 11:09:02 AM		24-11-2022 11:09:02 AM	9-12-2022 05:48:18 AM	9-12-2022 05:48:51 PM	Audit Trail
CL/2022/11/V1/002223	Claim	Damage	LAI FOONG KEOW	Credit Account	ZND166870137717				Rejected	46.80		30-11-2022 10:31:27 PM		14-12-2022 10:31:27 PM			Audit Trail
CL/2022/11/V1/002222	Claim	Damage	SHARON	Credit Account	ZND166922138464	No	Force Majeure	FreshBox	Pending Responsible Staff Details	226.00	100.00	30-11-2022 08:22:35 PM	22-2-2023 12:04:02 PM	14-12-2022 08:22:35 PM	20-2-2023 12:01:40 PM		Audit Trail
CL/2022/11/V1/002221	Claim	Damage	Xavier lim wei zhang	Credit Account	ZND166743449428				Rejected	400.00		30-11-2022 12:15:55 PM		14-12-2022 12:15:55 PM			Audit Trail
CL/2022/11/V1/002220	Claim	Damage	Xavier lim wei zhang	Credit Account	ZND166869527833	No	Hub/Depo/ Station Handling Issue	Bulky	Rejected	500.00		30-11-2022 12:01:19 PM		14-12-2022 12:01:19 PM			Audit Trail
CL/2022/11/V1/002219	Claim	Lost	MMATRIX	Credit Account	ZND166742548092	No	Hub/Depo/ Station Handling Issue	Parcel	Pending Responsible Staff Details	10.00	10.00	30-11-2022 10:38:54 AM	12-3-2023 10:01:23 AM	14-12-2022 10:38:54 AM	10-3-2023 09:56:35 AM		Audit Trail
CL/2022/11/V1/002218	Claim	Delay Delivery Premium Parcel	Joey Tan	Credit Account	ZND166921885109	No	Hub/Depo/ Station Handling Issue	Premium	Pending Responsible Staff Details	100.00	100.00	29-11-2022 05:56:47 PM	8-1-2023 04:01:13 PM	13-12-2022 05:56:47 PM	6-1-2023 03:58:07 AM		Audit Trail
CL/2022/11/V1/002217	Claim	Damage	FIBRE STAR (M) SDN. BHD.	Credit Account	ZND166745253269	No	Hub/Depo/ Station Handling Issue	Bulky	Pending Responsible Staff Details	200.00	200.00	29-11-2022 05:01:11 PM	1-1-2023 10:03:45 AM	13-12-2022 05:01:11 PM	30-12-2022 09:58:48 AM		Audit Trail
CL/2022/11/V1/002216	Claim	Damage	Ts Brilliant Construction	Credit Account	ZND166870228941	Yes	Force Majeure	Bulky	Rejected	700.00		29-11-2022 03:49:40 PM		13-12-2022 03:49:40 PM			Audit Trail
CL/2022/11/V1/002215	Claim	Damage	HIN LIM FURNITURE MANUFACTURER SDN BHD	Credit Account	ZND166921292853				Rejected	329.00		29-11-2022 02:51:01 PM		13-12-2022 02:51:01 PM			Audit Trail
CL/2022/11/V1/002214	Claim	Lost	CHRIS	Credit Account	ZND166921778524	No	Hub/Depo/ Station Handling Issue	Parcel	Pending Responsible Staff and Payment Details	1250.00		29-11-2022 02:14:57 PM	25-12-2022 10:18:13 AM	13-12-2022 02:14:57 PM	23-12-2022 10:14:59 AM		Audit Trail
CL/2022/11/V1/002213	Claim	Damage	QUTOB GLOBAL RESOURCES	Credit Account	ZND166745443646				Rejected	560.00		29-11-2022 01:01:11 AM		13-12-2022 01:01:11 AM			Audit Trail
CL/2022/11/V1/002212	Claim	Lost	PUAH LIP KAM	Credit Account	ZND166870137922	No	Driver Issue	Parcel	Info Incomplete	42.00		26-11-2022 05:29:12 PM		10-12-2022 05:29:12 PM			Audit Trail

CL/2022/11/V1/002211	Claim	Damage	UPERABOT CREATIVE HOME SDN.BHD	Credit Account	ZND166921285244				Rejected	500.00		26-11-2022 04:59:43 PM		10-12-2022 04:59:43 PM			Audit Trail
CL/2022/11/V1/002210	Claim	Damage	NOR AZHAR BIN MAT NOR	Credit Account	ZND166745824490				Rejected	200.00		26-11-2022 12:03:34 AM		10-12-2022 12:03:34 AM			Audit Trail
CL/2022/11/V1/002209	Claim	Missing Content	Safe Reach Int'l Logistics Co.,Limited	Credit Account	ZND166632668381	No	Hub/Depo/ Station Handling Issue	Parcel	Rejected	200.00		25-11-2022 05:54:13 PM		9-12-2022 05:54:13 PM			Audit Trail
CL/2022/11/V1/002208	Claim	Missing Content	Safe Reach Int'l Logistics Co.,Limited	Credit Account	ZND166741242656	No	Hub/Depo/ Station Handling Issue	Parcel	Rejected	200.00		25-11-2022 05:50:37 PM		9-12-2022 05:50:37 PM			Audit Trail
CL/2022/11/V1/002207	Claim	Missing Content	SAFE REACH INT'l LOGISTICS CO.,LIMITED	Credit Account	ZND166632780441	No	Hub/Depo/ Station Handling Issue	Parcel	Rejected	200.00		25-11-2022 05:36:45 PM		9-12-2022 05:36:45 PM			Audit Trail
CL/2022/11/V1/002206	Claim	Damage	PRO SOUND EQUIPMENT TRADING	Credit Account	ZND166745692532				Rejected	500.00		25-11-2022 05:35:59 PM		9-12-2022 05:35:59 PM			Audit Trail
CL/2022/11/V1/002205	Claim	Damage	Bryan Cheah	Cash	ZND166745230888				Rejected	300.00		25-11-2022 04:31:13 PM		9-12-2022 04:31:13 PM			Audit Trail
CL/2022/11/V1/002204	Claim	Damage	Mummy Buzy Enterprise	Credit Account	ZND166912673678	No	Hub/Depo/ Station Handling Issue	FreshBox	Pending Responsible Staff Details	460.00	200.00	25-11-2022 04:00:20 PM	22-12-2022 10:10:28 AM	9-12-2022 04:00:20 PM	20-12-2022 10:07:48 AM		Audit Trail
CL/2022/11/V1/002203	Claim	Lost	Leow Yee Mun (Fuciphagus Agritech Sdn Bhd)	Credit Account	ZND166869892542	No	Driver Issue	Parcel	Pending Responsible Staff Details	269.00	200.00	25-11-2022 02:16:17 PM	1-1-2023 10:14:54 AM	9-12-2022 02:16:17 PM	30-12-2022 10:04:54 AM		Audit Trail
CL/2022/11/V1/002202	Claim	Delay Delivery Premium Parcel	fazilah binti ibrahim	Credit Account	ZND166869552316				Rejected	0.00		24-11-2022 04:13:33 PM		8-12-2022 04:13:33 PM			Audit Trail
CL/2022/11/V1/002201	Claim	Damage	KETO S/B	Credit Account	ZND166869664132				Info Incomplete	500.00		24-11-2022 04:01:33 PM	26-11-2022 05:02:37 PM	8-12-2022 04:01:33 PM			Audit Trail

CL/2022/11/V1/002200	Claim	Damage	KETO S/B	Credit Account	ZND166912642704	No	Driver Issue	Bulky	Rejected	500.00		24-11-2022 03:36:52 PM		8-12-2022 03:36:52 PM			Audit Trail
CL/2022/11/V1/002199	Claim	Damage	jodecor furnitures	Credit Account	ZND166869654386				Info Incomplete	613.00		24-11-2022 09:41:06 AM	26-11-2022 03:25:16 PM	8-12-2022 09:41:06 AM			Audit Trail
CL/2022/11/V1/002198	Claim	Lost	Domica Furniture E-Commerce Sdn Bhd	Credit Account	ZND166631579282	No	Hub/Depo/ Station Handling Issue	Parcel	Pending Responsible Staff Details	89.00	89.00	23-11-2022 03:24:09 PM	6-1-2023 01:56:10 PM	7-12-2022 03:24:09 PM	4-1-2023 01:20:07 AM		Audit Trail
CL/2022/11/V1/002197	Claim	Lost	GCW ENTERPRISE	Credit Account	ZND166743312364				Rejected	294.00		22-11-2022 05:00:29 PM		6-12-2022 05:00:29 PM			Audit Trail
CL/2022/11/V1/002196	Claim	Damage	HARLINA BINTI ABDUL WAHAB	Credit Account	ZND166744770330	No	Force Majeure	Parcel	Pending Responsible Staff Details	85.00	85.00	22-11-2022 04:47:27 PM	8-1-2023 03:23:56 PM	6-12-2022 04:47:27 PM	6-1-2023 03:20:58 AM		Audit Trail
CL/2022/11/V1/002195	Claim	Lost	SIMON MO	Credit Account	ZND166741748356				Rejected	260.00		22-11-2022 03:13:25 PM		6-12-2022 03:13:25 PM			Audit Trail
CL/2022/11/V1/002194	Claim	Delay Delivery Premium Parcel	KONSEP MANAGEMENT SERVICE S/B	Credit Account	ZND166869591674				Rejected	20.00		22-11-2022 11:34:56 AM		6-12-2022 11:34:56 AM			Audit Trail
CL/2022/11/V1/002193	Claim	Damage	CM Wan	Credit Account	ZND166852414355	No	Force Majeure	Parcel	Rejected	216.72		22-11-2022 11:06:10 AM		6-12-2022 11:06:10 AM			Audit Trail
CL/2022/11/V1/002192	Claim	Damage	Chee Hong Loke	Cash	ZND166845261065				Rejected	300.00		21-11-2022 04:38:13 PM		5-12-2022 04:38:13 PM			Audit Trail
CL/2022/11/V1/002191	Claim	Damage	Cher Wee Lim	Credit Account	ZND166852248806	No	Driver Issue	FreshBox	Pending Responsible Staff Details	208.00	200.00	21-11-2022 03:04:30 PM	22-12-2022 10:07:06 AM	5-12-2022 03:04:30 PM	20-12-2022 09:57:36 AM		Audit Trail
CL/2022/11/V1/002190	Claim	Damage	Yee Pua	Credit Account	ZND166744678520				Rejected	203.94		21-11-2022 11:45:51 AM		5-12-2022 11:45:51 AM			Audit Trail
CL/2022/11/V1/002189	Claim	Lost	MMAG DIGITAL SDN BHD	Credit Account	ZND166454301473				Rejected	10.00		21-11-2022 11:39:47 AM		5-12-2022 11:39:47 AM			Audit Trail
CL/2022/11/V1/002188	Claim	Damage	CM Wan	Credit Account	ZND166845607542	No	Force Majeure	Parcel	Rejected	78.72		18-11-2022 02:46:18 PM		2-12-2022 02:46:18 PM			Audit Trail
CL/2022/11/V1/002187	Claim	Damage FreshBox	Dickson Yong	Credit Account	ZND166851718348				Rejected	0.00		17-11-2022 06:58:23 PM		1-12-2022 06:58:23 PM			Audit Trail

CL/2022/11/V1/002186	Claim	Lost	HALIMAH BINTI NGAH	Credit Account	22102243VXX93T				Rejected	208.90		17-11-2022 04:44:22 PM		1-12-2022 04:44:22 PM			Audit Trail
CL/2022/11/V1/002185	Claim	Damage	ZND166629003782	Credit Account	ZND166629003782	No	Force Majeure	Parcel	Pending Responsible Staff Details	78.00	78.00	17-11-2022 04:43:57 PM	11-12-2022 03:51:39 PM	1-12-2022 04:43:57 PM	9-12-2022 03:39:05 AM		Audit Trail
CL/2022/11/V1/002184	Claim	Delay Delivery Premium Parcel	WONG WENG CHING	Cash	ZND166845259741	No	Hub/Depo/ Station Handling Issue	Premium	Pending Responsible Staff Details	350.00	100.00	17-11-2022 04:40:25 PM	22-12-2022 06:00:28 PM	1-12-2022 04:40:25 PM	20-12-2022 05:40:13 AM		Audit Trail
CL/2022/11/V1/002183	Claim	Damage FreshBox	ZND166742707222	Credit Account	ZND166742707222	No	Logistic IT System Issue	Premium	Rejected	200.00	200.00	17-11-2022 04:27:44 PM		1-12-2022 04:27:44 PM	9-12-2022 05:55:07 AM		Audit Trail
CL/2022/11/V1/002182	Claim	Delay Delivery Premium Parcel	Dickson Yong	Credit Account	ZND166845343150	No	Misrouted Issue	FreshBox	Pending Responsible Staff Details	200.00	200.00	17-11-2022 03:51:37 PM	17-12-2022 09:56:24 AM	1-12-2022 03:51:37 PM			Audit Trail
CL/2022/11/V1/002181	Claim	Lost	REX WONG	Credit Account	350996937438				Info Incomplete	400.05		17-11-2022 03:17:09 PM	23-11-2022 11:43:33 AM	1-12-2022 03:17:09 PM			Audit Trail
CL/2022/11/V1/002180	Claim	Damage	Domica Furniture E-Commerce Sdn Bhd	Credit Account	ZND166745550405	No	Force Majeure	Parcel	Rejected	30.00		17-11-2022 10:56:22 AM		1-12-2022 10:56:22 AM			Audit Trail
CL/2022/11/V1/002179	Claim	Damage	Macc Wong	Credit Account	ZND166744448918				Rejected	72.50		17-11-2022 03:22:33 AM		1-12-2022 03:22:33 AM			Audit Trail
CL/2022/11/V1/002178	Claim	Damage	HARLINA BINTI ABDUL WAHAB	Credit Account	ZND166744770330	No	Hub/Depo/ Station Handling Issue	Parcel	Rejected	85.00		16-11-2022 04:03:28 PM		30-11-2022 04:03:28 PM			Audit Trail
CL/2022/11/V1/002177	Claim	Damage	Yvonne	Cash	ZND166745201888	No	Force Majeure	Parcel	Pending Responsible Staff Details	84.00	64.00	16-11-2022 03:32:14 PM	17-12-2022 10:01:21 AM	30-11-2022 03:32:14 PM	15-12-2022 09:57:08 AM		Audit Trail
CL/2022/11/V1/002176	Claim	Delay Delivery Premium Parcel	ZND166742707222	Credit Account	ZND166742707222				Rejected	200.00		16-11-2022 03:24:05 PM		30-11-2022 03:24:05 PM			Audit Trail
CL/2022/11/V1/002175	Claim	Lost	MMATRIX	Credit Account	ZND166633136377	No	Hub/Depo/ Station Handling Issue	Parcel	Rejected	10.00		16-11-2022 11:29:07 AM		30-11-2022 11:29:07 AM			Audit Trail
CL/2022/11/V1/002174	Claim	Lost	MMATRIX	Credit Account	ZND166630320168	No	Hub/Depo/ Station Handling Issue	Parcel	Rejected	10.00		16-11-2022 11:28:06 AM		30-11-2022 11:28:06 AM			Audit Trail

CL/2022/11/V1/002173	Claim	Lost	MMATRIX	Credit Account	ZND166629633484	No	Hub/Depo/ Station Handling Issue	Parcel	Rejected	10.00		16-11-2022 11:26:28 AM		30-11-2022 11:26:28 AM			Audit Trail
CL/2022/11/V1/002172	Claim	Lost	MMATRIX	Credit Account	ZND166629633330	No	Hub/Depo/ Station Handling Issue	Parcel	Rejected	10.00		16-11-2022 11:25:23 AM		30-11-2022 11:25:23 AM			Audit Trail
CL/2022/11/V1/002171	Claim	Lost	MMATRIX	Credit Account	ZND166632658443				Rejected	10.00		16-11-2022 10:42:01 AM		30-11-2022 10:42:01 AM			Audit Trail
CL/2022/11/V1/002170	Claim	Lost	MMATRIX	Credit Account	ZND166632243908				Rejected	10.00		16-11-2022 10:41:04 AM		30-11-2022 10:41:04 AM			Audit Trail
CL/2022/11/V1/002169	Claim	Lost	MMATRIX	Credit Account	ZND166620682832	No	Hub/Depo/ Station Handling Issue	Parcel	Rejected	3499.00		16-11-2022 10:39:48 AM		30-11-2022 10:39:48 AM			Audit Trail
CL/2022/11/V1/002168	Claim	Damage	Kelly Yip	Credit Account	ZND166742205285				Rejected	104.00		15-11-2022 04:52:31 PM		29-11-2022 04:52:31 PM			Audit Trail
CL/2022/11/V1/002167	Claim	Damage	Chroe Fong	Credit Account	ZND166745236330				Rejected	276.00		15-11-2022 04:51:23 PM		29-11-2022 04:51:23 PM			Audit Trail
CL/2022/11/V1/002166	Claim	Lost	TND EXPRESS	Credit Account	ZND166741394003	No	Hub/Depo/ Station Handling Issue	Parcel	Rejected	150.00		15-11-2022 04:45:02 PM		29-11-2022 04:45:02 PM			Audit Trail
CL/2022/11/V1/002165	Claim	Damage	Sito Shan ling	Credit Account	ZND166745689877				Rejected	100.00		15-11-2022 03:11:30 PM		29-11-2022 03:11:30 PM			Audit Trail
CL/2022/11/V1/002164	Claim	Damage	YOULIKE VENTURE SDN BHD	Credit Account	ZND166744203609	No	Force Majeure	Parcel	Rejected	250.00		15-11-2022 12:31:45 PM		29-11-2022 12:31:45 PM			Audit Trail
CL/2022/11/V1/002163	Claim	Lost	Yi Jun	Credit Account	ZND166451639319				Rejected	112.29		15-11-2022 12:27:44 PM		29-11-2022 12:27:44 PM			Audit Trail
CL/2022/11/V1/002162	Claim	Damage	CM Wan	Credit Account	ZND166744109017	No	Force Majeure	Parcel	Pending Responsible Staff Details	188.72	188.72	14-11-2022 06:07:00 PM	11-12-2022 03:50:09 PM	28-11-2022 06:07:00 PM	9-12-2022 03:35:45 AM		Audit Trail
CL/2022/11/V1/002161	Claim	Damage	FEYING MARKETING SDN BHD	Credit Account	ZND166744691710	Yes	Force Majeure	Parcel	Pending Responsible Staff Details	150.00	150.00	14-11-2022 05:34:15 PM	13-5-2023 08:03:44 AM	28-11-2022 05:34:15 PM	9-5-2023 03:46:01 AM		Audit Trail
CL/2022/11/V1/002160	Claim	Damage	Carmen Wong	Credit Account	ZND166744827683				Rejected	263.00		14-11-2022 12:39:40 PM		28-11-2022 12:39:40 PM			Audit Trail

CL/2022/11/V1/002159	Claim	Damage FreshBox	Nur Muliana Binti Husaini	Credit Account	ZND166743738638				Rejected	198.00		13-11-2022 12:41:28 PM		27-11-2022 12:41:28 PM			Audit Trail
CL/2022/11/V1/002158	Claim	Delay Delivery Premium Parcel	LAU SONG SENG	Credit Account	ZND166744519854	No	Hub/Depo/ Station Handling Issue	Premium	Pending Responsible Staff Details	105.00	100.00	13-11-2022 12:01:30 PM	25-12-2022 10:24:41 AM	27-11-2022 12:01:30 PM	23-12-2022 10:21:36 AM		Audit Trail
CL/2022/11/V1/002157	Claim	Delay Delivery Premium Parcel	LAU SONG SENG	Credit Account	ZND166744563420	No	Hub/Depo/ Station Handling Issue	Premium	Pending Responsible Staff Details	107.00	100.00	13-11-2022 11:57:13 AM	25-12-2022 10:30:17 AM	27-11-2022 11:57:13 AM	23-12-2022 10:24:49 AM		Audit Trail
CL/2022/11/V1/002156	Claim	Damage	SAM AUTO ACC & BATTERY	Credit Account	ZND166742597892				Rejected	0.00		13-11-2022 11:44:27 AM		27-11-2022 11:44:27 AM			Audit Trail
CL/2022/11/V1/002155	Claim	Damage	LUEY VENTURE SDN BHD	Credit Account	ZND166744150132	No	Force Majeure	Parcel	Rejected	550.00		12-11-2022 03:30:08 PM		26-11-2022 03:30:08 PM			Audit Trail
CL/2022/11/V1/002154	Claim	Lost	Zalina Binti Mohd Zain	Cash	ZND166740565213				Rejected	110.00		12-11-2022 12:44:08 PM		26-11-2022 12:44:08 PM			Audit Trail
CL/2022/11/V1/002153	Claim	Damage	SPECTRUM VIEW SDN BHD	Credit Account	ZND166743884281	No	Force Majeure	Parcel	Pending Responsible Staff Details	155.76	155.76	12-11-2022 10:31:48 AM	9-12-2022 11:37:25 AM	26-11-2022 10:31:48 AM	7-12-2022 11:31:36 AM		Audit Trail
CL/2022/11/V1/002152	Claim	Lost	Lai Yin Hui	Credit Account	ZND166451374517	No	Hub/Depo/ Station Handling Issue	Parcel	Pending Responsible Staff Details	10.02	10.00	11-11-2022 11:17:18 AM	17-12-2022 09:52:16 AM	25-11-2022 11:17:18 AM	15-12-2022 09:48:20 AM		Audit Trail
CL/2022/11/V1/002151	Claim	Missing Content	TIEN WYE LONGG	Credit Account	CND166455273632008	No	Hub/Depo/ Station Handling Issue	Bulky	Rejected	0.00		10-11-2022 05:00:44 PM		24-11-2022 05:00:44 PM			Audit Trail
CL/2022/11/V1/002150	Claim	Lost	HAWK MOKITER	Credit Account	ZND166742798619	No	Hub/Depo/ Station Handling Issue	Parcel	Pending Responsible Staff Details	155.00	155.00	10-11-2022 04:59:35 PM	8-1-2023 03:35:44 PM	24-11-2022 04:59:35 PM	6-1-2023 03:13:47 AM		Audit Trail
CL/2022/11/V1/002149	Claim	Missing Content	TIEN WYE LONGG	Credit Account	CND166455273632006	No	Hub/Depo/ Station Handling Issue	Bulky	Rejected	0.00		10-11-2022 04:56:41 PM		24-11-2022 04:56:41 PM			Audit Trail
CL/2022/11/V1/002148	Claim	Lost	ACER SALES AND SERVICES SDN BHD	Credit Account	SMSO21025230-0001	No	Hub/Depo/ Station Handling Issue	Bulky	Pending Responsible Staff Details	2490.27	2490.27	10-11-2022 04:32:49 PM	24-2-2023 10:16:37 AM	24-11-2022 04:32:49 PM	22-2-2023 10:15:53 AM		Audit Trail
CL/2022/11/V1/002147	Claim	Damage	Macc Wong	Credit Account	ZND166742191991				Rejected	83.50		10-11-2022 03:19:22 PM		24-11-2022 03:19:22 PM			Audit Trail

CL/2022/11/V1/002146	Claim	Delay Delivery Premium Parcel	Ginie	Credit Account	ZND166742707222				Rejected	200.00		10-11-2022 03:01:13 PM		24-11-2022 03:01:13 PM			Audit Trail
CL/2022/11/V1/002145	Claim	Damage	Peni Concept Store	Credit Account	ZND166299358489	No	Force Majeure	Parcel	Pending Responsible Staff Details	16.90	16.90	10-11-2022 11:09:02 AM	11-12-2022 05:54:16 PM	24-11-2022 11:09:02 AM	9-12-2022 05:50:14 AM		Audit Trail
CL/2022/11/V1/002144	Claim	Lost	FU XING XIANG TRANSPORT SDN BHD	Cash	ZND166629298621				Rejected	2200.00		10-11-2022 10:57:05 AM		24-11-2022 10:57:05 AM			Audit Trail
CL/2022/11/V1/002143	Claim	Delay Delivery Premium Parcel	KHOO CHEE LOONG	Credit Account	ZND166368007355				Rejected	899.00		10-11-2022 10:10:26 AM		24-11-2022 10:10:26 AM			Audit Trail
CL/2022/11/V1/002142	Claim	Damage	Ling Nature	Credit Account	ZND166742421814	No	Force Majeure	Parcel	Pending Responsible Staff Details	564.00	200.00	9-11-2022 03:01:43 PM	9-12-2022 11:42:02 AM	23-11-2022 03:01:43 PM	7-12-2022 11:38:38 AM		Audit Trail
CL/2022/11/V1/002141	Claim	Damage	VARIOUS FURNITURE SDN BHD	Credit Account	ZND166741536397	No	Force Majeure	Parcel	Rejected	200.00		9-11-2022 12:10:03 PM		23-11-2022 12:10:03 PM			Audit Trail
CL/2022/11/V1/002140	Claim	Damage	8TO8 SDN BHD	Credit Account	ZND166630145051				Rejected	90.00		9-11-2022 11:54:33 AM		23-11-2022 11:54:33 AM			Audit Trail
CL/2022/11/V1/002139	Claim	Damage FreshBox	lim ee han	Credit Account	ZND166740741730				Rejected	219.00		8-11-2022 04:33:19 PM		22-11-2022 04:33:19 PM			Audit Trail
CL/2022/11/V1/002138	Claim	Damage FreshBox	lim ee han	Credit Account	ZND166741740435	No	Driver Issue	FreshBox	Rejected	219.00		8-11-2022 04:11:36 PM		22-11-2022 04:11:36 PM			Audit Trail
CL/2022/11/V1/002137	Claim	Damage	Servex (Malaysia) Sdn Bhd	Credit Account	ZND166740985035	No	Force Majeure	Pallet	Pending Responsible Staff Details	200.00	200.00	8-11-2022 03:42:05 PM	10-12-2022 04:28:32 PM	22-11-2022 03:42:05 PM	8-12-2022 04:27:46 AM		Audit Trail
CL/2022/11/V1/002136	Claim	Damage FreshBox	NUR MULIANA BINTI HUSAINI	Credit Account	ZND166741152306	No	Hub/Depo/ Station Handling Issue	FreshBox	Pending Responsible Staff Details	185.00	200.00	8-11-2022 01:05:56 PM	2-12-2022 09:32:38 AM	22-11-2022 01:05:56 PM	30-11-2022 09:29:50 AM		Audit Trail
CL/2022/11/V1/002135	Claim	Lost	Farra Lissa binti Mohd Zaini	Credit Account	ZND166630605371				Info Incomplete	0.00		8-11-2022 11:04:15 AM	12-11-2022 11:31:21 AM	22-11-2022 11:04:15 AM			Audit Trail
CL/2022/11/V1/002134	Claim	Damage	Dickson Yong	Credit Account	ZND166740765781				New	168.00		8-11-2022 10:05:06 AM	9-11-2022 04:02:29 PM	22-11-2022 10:05:06 AM			Audit Trail

CL/2022/11/V1/002133	Claim	Lost	LIM SHU XIAN	Cash	ZND166628936739	No	Hub/Depo/ Station Handling Issue	Parcel	Pending Responsible Staff Details	200.00	200.00	7-11-2022 04:41:20 PM	16-12-2022 03:44:20 PM	21-11-2022 04:41:20 PM	14-12-2022 03:41:28 AM		Audit Trail
CL/2022/11/V1/002132	Claim	Damage	Veness Chong	Credit Account	HTG1667464459744				Info Incomplete	280.00		7-11-2022 02:57:55 PM	10-11-2022 03:43:26 PM	21-11-2022 02:57:55 PM			Audit Trail
CL/2022/11/V1/002131	Claim	Damage	CM Wan	Credit Account	ZND166741409158	No	Force Majeure	Parcel	Pending Responsible Staff Details	192.72	192.72	7-11-2022 10:49:47 AM	11-12-2022 03:44:16 PM	21-11-2022 10:49:47 AM	9-12-2022 03:35:24 AM		Audit Trail
CL/2022/11/V1/002130	Claim	Damage	SHUKRI	Credit Account	ZND166740602062	No	Force Majeure	Bulky	Rejected	397.90		5-11-2022 12:09:16 PM		19-11-2022 12:09:16 PM			Audit Trail
CL/2022/11/V1/002129	Claim	Lost	VARIOUS FURNITURE SDN BHD	Credit Account	ZND166454147620	No	Hub/Depo/ Station Handling Issue	Parcel	Rejected	200.00		5-11-2022 10:42:29 AM		19-11-2022 10:42:29 AM			Audit Trail
CL/2022/11/V1/002128	Claim	Damage	INSTAR DESIGN	Credit Account	ZND166633015818	No	Force Majeure	Bulky	Rejected	588.00		4-11-2022 11:19:35 PM		18-11-2022 11:19:35 PM			Audit Trail
CL/2022/11/V1/002127	Claim	Damage	LBLB SNACK HOUSE	Credit Account	ZND166632406747	No	Force Majeure	Parcel	Info Incomplete	89.00		4-11-2022 04:24:53 PM		18-11-2022 04:24:53 PM			Audit Trail
CL/2022/11/V1/002126	Claim	Damage FreshBox	Wai Cheam	Credit Account	ZND166632048756	No	Driver Issue	FreshBox	Rejected	140.90		3-11-2022 05:03:30 PM		17-11-2022 05:03:30 PM			Audit Trail
CL/2022/11/V1/002125	Claim	Damage	Veness Chong	Credit Account	HTG1667109578094	No	Force Majeure	Parcel	Info Incomplete	239.00		3-11-2022 02:03:47 PM		17-11-2022 02:03:47 PM			Audit Trail
CL/2022/11/V1/002124	Claim	Delay Delivery Premium Parcel	ZND166631835135	Credit Account	ZND166631835135	No	Hub/Depo/ Station Handling Issue	Premium	Pending Responsible Staff Details	250.00	100.00	3-11-2022 01:44:39 PM	2-12-2022 02:07:32 PM	17-11-2022 01:44:39 PM	30-11-2022 01:58:07 AM		Audit Trail
CL/2022/11/V1/002123	Claim	Damage	CM Wan	Credit Account	ZND166632611325	No	Force Majeure	Parcel	Pending Responsible Staff Details	192.72	192.72	3-11-2022 01:41:09 PM	2-12-2022 02:20:48 PM	17-11-2022 01:41:09 PM	30-11-2022 01:57:52 AM		Audit Trail
CL/2022/11/V1/002122	Claim	Damage FreshBox	Pasaraya Wah Fong Sdn Bhd	Credit Account	ZND166630420561				Rejected	707.60		2-11-2022 04:26:56 PM		16-11-2022 04:26:56 PM			Audit Trail
CL/2022/11/V1/002121	Claim	Damage	CM Wan	Credit Account	ZND166631966204	No	Force Majeure	Parcel	Pending Responsible Staff Details	388.72	200.00	2-11-2022 04:14:39 PM	22-12-2022 05:08:12 PM	16-11-2022 04:14:39 PM	20-12-2022 04:55:03 AM		Audit Trail
CL/2022/11/V1/002120	Claim	Damage	CHEW	Credit Account	ZND166632491804				Rejected	266.90		2-11-2022 03:36:40 PM		16-11-2022 03:36:40 PM			Audit Trail

CL/2022/11/V1/002119	Claim	Lost	NANG HIN MEDICAL SDN BHD	Credit Account	ZND165332961068	No	Hub/Depo/ Station Handling Issue	Parcel	Pending Responsible Staff Details	1735.80	200.00	2-11-2022 03:00:50 PM	10-12-2022 03:56:09 PM	16-11-2022 03:00:50 PM	8-12-2022 03:52:32 AM		Audit Trail
CL/2022/11/V1/002118	Claim	Damage	8TO8 SDN BHD	Credit Account	ZND166630639802	No	Force Majeure	Parcel	Rejected	80.00		2-11-2022 12:16:13 PM		16-11-2022 12:16:13 PM			Audit Trail
CL/2022/11/V1/002117	Claim	Damage	8TO8 SDN BHD	Credit Account	ZND166629887825	No	Force Majeure	Parcel	Rejected	60.00		2-11-2022 11:56:23 AM		16-11-2022 11:56:23 AM			Audit Trail
CL/2022/11/V1/002116	Claim	Damage	WONG WAI SHUNG	Cash	ZND166628694554	No	Hub/Depo/ Station Handling Issue	FreshBox	Pending Responsible Staff Details	344.00	200.00	2-11-2022 11:45:00 AM	16-12-2022 03:27:46 PM	16-11-2022 11:45:00 AM	14-12-2022 03:27:11 AM		Audit Trail
CL/2022/11/V1/002115	Claim	Damage	Wong Jin Hui	Credit Account	LCE281628460976				Rejected	349.00		1-11-2022 05:53:10 PM		15-11-2022 05:53:10 PM			Audit Trail
CL/2022/11/V1/002114	Claim	Damage	Ling Nature	Credit Account	ZND166631329368	No	Force Majeure	Parcel	Rejected	188.00		1-11-2022 03:12:57 PM		15-11-2022 03:12:57 PM			Audit Trail
CL/2022/11/V1/002113	Claim	Lost	LIVE MALL	Credit Account	ZND166452838926				Info Incomplete	292.10		1-11-2022 01:58:17 PM	9-11-2022 03:36:39 PM	15-11-2022 01:58:17 PM			Audit Trail
CL/2022/11/V1/002112	Claim	Damage	QURRATUL AINA BINTI ABDUL SUKOR	Credit Account	221004G9Q1XQ8N				Rejected	0.00		1-11-2022 12:17:30 PM		15-11-2022 12:17:30 PM			Audit Trail
CL/2022/10/V2/002108	Appeal	Damage	Quah Quahs	Credit Account	ZND166455788235	No	Hub/Depo/ Station Handling Issue	Parcel	Completed	138.00	138.00	31-10-2022 11:52:39 AM		14-11-2022 11:52:39 AM	30-11-2022 02:34:45 AM	30-11-2022 02:35:17 PM	Audit Trail
CL/2022/10/V2/002107	Appeal	Damage	Quah Quahs	Credit Account	ZND166455789300	No	Hub/Depo/ Station Handling Issue	Parcel	Completed	138.00	138.00	31-10-2022 11:48:59 AM		14-11-2022 11:48:59 AM	7-12-2022 11:45:47 AM	7-12-2022 11:51:03 AM	Audit Trail
CL/2022/10/V2/002099	Appeal	Damage	Mohd Asyrul	Credit Account	CND166629167170001	No	Force Majeure	Parcel	Completed	98.00	98.00	29-10-2022 09:53:08 AM		12-11-2022 09:53:08 AM	25-11-2022 11:15:59 AM	25-11-2022 11:16:57 AM	Audit Trail
CL/2022/10/V2/002091	Appeal	Lost	Ooi Hooi Liew	Credit Account	ZND166214217112	No	Hub/Depo/ Station Handling Issue	Parcel	Completed	25.00	100.00	27-10-2022 07:32:42 PM		10-11-2022 07:32:42 PM	30-11-2022 09:38:28 AM	30-11-2022 09:38:47 AM	Audit Trail
CL/2022/10/V2/002072	Appeal	Damage	VARIOUS FURNITURE SDN BHD	Credit Account	ZND166454028738	No	Force Majeure	Parcel	Completed	200.00	200.00	22-10-2022 10:57:26 AM		5-11-2022 10:57:26 AM	30-11-2022 09:41:26 AM	30-11-2022 09:41:45 AM	Audit Trail
CL/2022/10/V2/002067	Appeal	Damage	8TO8 SDN BHD	Credit Account	ZND166451389481	No	Force Majeure	Parcel	Completed	200.00	200.00	20-10-2022 11:39:56 AM		3-11-2022 11:39:56 AM	14-11-2022 10:52:10 AM	14-11-2022 10:53:06 AM	Audit Trail

CL/2022/10/V2/002050	Appeal	Damage	YM HOUSEHOLD ENTERPRISE	Credit Account	ZND16645419877	No	LineHaul Handling Issue	Parcel	Completed	79.90	79.90	18-10-2022 01:21:23 PM		1-11-2022 01:21:23 PM	16-11-2022 09:37:26 AM	16-11-2022 09:37:48 AM	Audit Trail
CL/2022/10/V2/002037	Appeal	Damage	Nin harlina mohd yusoff	Credit Account	CND16645113259901	No	LineHaul Handling Issue	Parcel	Completed	200.00	200.00	17-10-2022 12:52:00 PM		31-10-2022 12:52:00 PM	14-11-2022 05:26:54 AM	14-11-2022 05:27:51 PM	Audit Trail
CL/2022/10/V2/002032	Appeal	Damage	HJ EXPRESS	Credit Account	ZND16645 0394455	No	Force Majeure	Parcel	Completed	200.00	200.00	16-10-2022 03:33:00 PM		30-10-2022 03:33:00 PM	15-11-2022 09:53:07 AM	15-11-2022 09:57:01 AM	Audit Trail
CL/2022/10/V2/002030	Appeal	Damage	CHEW HOI LIANG	Credit Account	CND16645098731200 1	Yes	Force Majeure	Parcel	Completed	400.00	400.00	14-10-2022 03:17:40 PM		28-10-2022 03:17:40 PM	6-3-2023 02:18:05 AM	6-3-2023 02:21:06 PM	Audit Trail
CL/2022/10/V2/002028	Appeal	Damage	Dalila	Credit Account	ZND16645 0775391	No	Force Majeure	Parcel	Completed	117.00	117.00	14-10-2022 11:58:25 AM		28-10-2022 11:58:25 AM	14-11-2022 02:33:38 AM	14-11-2022 02:35:59 PM	Audit Trail
CL/2022/10/V2/002019	Appeal	Missing	HJ EXPRESS	Credit Account	ZND16602 6150584	Yes	Packaging Problem (Sender)	Parcel	Pending Amount Revision	200.00	200.00	12-10-2022 12:36:54 PM		26-10-2022 12:36:54 PM	30-12-2022 05:36:39 AM		Audit Trail
CL/2022/10/V2/002011	Appeal	Damage FreshBox	MOHDZAKI BIN MAMAT	Credit Account	ZND16644 9188010	No	Hub/Depo/ Station Handling Issue	Parcel	Completed	100.00	100.00	11-10-2022 11:31:08 AM		25-10-2022 11:31:08 AM	14-11-2022 10:53:35 AM	14-11-2022 10:57:50 AM	Audit Trail
CL/2022/10/V2/002004	Appeal	Lost	LIM WEI ZHANG	Credit Account	ZND16644 6847644	No	Hub/Depo/ Station Handling Issue	Parcel	Completed	80.00	80.00	9-10-2022 03:19:03 PM		23-10-2022 03:19:03 PM	16-11-2022 09:39:04 AM	16-11-2022 09:39:39 AM	Audit Trail
CL/2022/10/V2/001996	Appeal	Damage	Ooi Hooi Liew	Credit Account	ZND16644 7831574	No	Force Majeure	Parcel	Completed	19.90	19.90	6-10-2022 07:59:19 PM		20-10-2022 07:59:19 PM	15-11-2022 02:09:01 AM	15-11-2022 02:10:18 PM	Audit Trail
CL/2022/10/V1/002111	Claim	Missing Content	TIN HEN MING	Credit Account	ZND16663 1003541				Info Incomplete	150.00		31-10-2022 07:14:54 PM	3-11-2022 09:49:46 AM	14-11-2022 07:14:54 PM			Audit Trail
CL/2022/10/V1/002110	Claim	Damage FreshBox	Joseph Teo	Credit Account	ZND16663 0958736	No	Hub/Depo/ Station Handling Issue	FreshBox	Pending Responsible Staff Details	427.50	200.00	31-10-2022 03:43:38 PM	2-12-2022 09:59:25 AM	14-11-2022 03:43:38 PM	30-11-2022 09:57:39 AM		Audit Trail
CL/2022/10/V1/002109	Claim	Damage	NAKADA GROUP M SDN BHD	Credit Account	ZND16662 9594242	No	Force Majeure	Parcel	Pending Responsible Staff Details	499.00	200.00	31-10-2022 12:15:40 PM	25-12-2022 10:21:28 AM	14-11-2022 12:15:40 PM	23-12-2022 10:18:47 AM		Audit Trail
CL/2022/10/V1/002108	Claim	Damage	Quah Quahs	Credit Account	ZND16645 5788235	No	Hub/Depo/ Station Handling Issue	Parcel	Pending Responsible Staff Details	138.00	138.00	31-10-2022 11:52:39 AM	2-12-2022 02:32:07 PM	14-11-2022 11:52:39 AM	30-11-2022 01:57:37 AM		Audit Trail
CL/2022/10/V1/002107	Claim	Damage	Quah Quahs	Credit Account	ZND16645 5789300	No	Hub/Depo/ Station Handling Issue	Parcel	Pending Responsible Staff Details	138.00	138.00	31-10-2022 11:48:59 AM	9-12-2022 11:51:03 AM	14-11-2022 11:48:59 AM			Audit Trail

CL/2022/10/V1/002106	Claim	Lost	MMATRIX	Credit Account	ZND166450949099	No	Hub/Depo/ Station Handling Issue	Parcel	Pending Responsible Staff Details	10.00	10.00	31-10-2022 10:47:44 AM	9-12-2022 11:55:44 AM	14-11-2022 10:47:44 AM	7-12-2022 11:51:20 AM		Audit Trail
CL/2022/10/V1/002105	Claim	Lost	NANG HIN MEDICAL SDN BHD	Credit Account	ZND165332961068				Rejected	1735.80		31-10-2022 10:16:41 AM		14-11-2022 10:16:41 AM			Audit Trail
CL/2022/10/V1/002104	Claim	Damage	CM Wan	Credit Account	ZND166630255781	No	Force Majeure	Parcel	Pending Responsible Staff Details	450.00	200.00	29-10-2022 04:55:30 PM	17-11-2022 04:32:08 PM	12-11-2022 04:55:30 PM	15-11-2022 04:29:22 AM		Audit Trail
CL/2022/10/V1/002103	Claim	Damage	NUR FARAH NADHIRAH BINTI AZIZUDDIN	Credit Account	ZND166620277786				Info Incomplete	380.00		29-10-2022 04:36:54 PM	9-11-2022 11:45:20 AM	12-11-2022 04:36:54 PM			Audit Trail
CL/2022/10/V1/002102	Claim	Damage	YOULIKE VENTURE SDN BHD	Credit Account	ZND166628654626				Rejected	250.00		29-10-2022 04:09:40 PM		12-11-2022 04:09:40 PM			Audit Trail
CL/2022/10/V1/002101	Claim	Damage	Pui Yee	Credit Account	ZND166452298072				Info Incomplete	112.50		29-10-2022 11:29:57 AM	31-10-2022 03:51:26 PM	12-11-2022 11:29:57 AM			Audit Trail
CL/2022/10/V1/002100	Claim	Damage	Danish / Kenny	Cash	ZND166629171085				Info Incomplete	30.00		29-10-2022 10:48:34 AM	31-10-2022 04:06:16 PM	12-11-2022 10:48:34 AM			Audit Trail
CL/2022/10/V1/002099	Claim	Damage	Mohd Asyrul	Credit Account	CND166629167170001	No	Force Majeure	Parcel	Pending Responsible Staff Details	98.00	98.00	29-10-2022 09:53:08 AM	27-11-2022 11:15:29 AM	12-11-2022 09:53:08 AM	25-11-2022 11:11:57 AM		Audit Trail
CL/2022/10/V1/002098	Claim	Missing Content	TIEN WYE LONGG	Credit Account	ZND166455273632				Rejected	0.00		28-10-2022 05:13:04 PM		11-11-2022 05:13:04 PM			Audit Trail
CL/2022/10/V1/002097	Claim	Damage	CM Wan	Credit Account	ZND166629003782	No	Force Majeure	Parcel	Rejected	78.00		28-10-2022 03:53:45 PM		11-11-2022 03:53:45 PM			Audit Trail
CL/2022/10/V1/002096	Claim	Damage	SMJ Concept	Credit Account	ZND166627913380	No	Force Majeure	Bulky	Info Incomplete	156.00		28-10-2022 01:01:15 PM		11-11-2022 01:01:15 PM			Audit Trail
CL/2022/10/V1/002095	Claim	Delay Delivery Premium Parcel	LEE YAU PANG	Credit Account	ZND166628585159	No	Hub/Depo/ Station Handling Issue	Premium	Pending Responsible Staff Details	280.00	100.00	28-10-2022 12:05:54 PM	9-12-2022 11:59:13 AM	11-11-2022 12:05:54 PM	7-12-2022 11:56:00 AM		Audit Trail
CL/2022/10/V1/002094	Claim	Damage	Nora	Credit Account	ZND166628934940				Rejected	149.00		28-10-2022 11:30:35 AM		11-11-2022 11:30:35 AM			Audit Trail
CL/2022/10/V1/002093	Claim	Delay Delivery Premium Parcel	Chan Wen Hui	Cash	ZND166628882425	No	Hub/Depo/ Station Handling Issue	Premium	Pending Responsible Staff Details	0.00	100.00	28-10-2022 10:32:34 AM	16-12-2022 03:56:12 PM	11-11-2022 10:32:34 AM	14-12-2022 03:44:41 AM		Audit Trail

CL/2022/10/V1/002092	Claim	Damage	Tan Shian Win	Credit Account	LCE281628460364				Rejected	195.00		27-10-2022 08:39:52 PM		10-11-2022 08:39:52 PM			Audit Trail
CL/2022/10/V1/002091	Claim	Lost	Ooi Hooi Liew	Credit Account	ZND166214217112	No	Hub/Depo/ Station Handling Issue	Parcel	Pending Responsible Staff Details	25.00	100.00	27-10-2022 07:32:42 PM	2-12-2022 10:13:37 AM	10-11-2022 07:32:42 PM	30-11-2022 10:11:29 AM		Audit Trail
CL/2022/10/V1/002090	Claim	Short Piece	ALLAN D'LIOUS MARKETING (M) SDN BHD	Credit Account	ZND166448913583				Rejected	1850.00		27-10-2022 05:26:20 PM		10-11-2022 05:26:20 PM			Audit Trail
CL/2022/10/V1/002089	Claim	Damage	Muhammad Alif Bin Ahmad Razali	Credit Account	ZND166455694666	No	Force Majeure	Bulky	Rejected	2965.80		27-10-2022 04:32:18 PM		10-11-2022 04:32:18 PM			Audit Trail
CL/2022/10/V1/002088	Claim	Damage	YM HOUSEHOLD ENTERPRISE	Credit Account	ZND166453578609				Rejected	114.80		27-10-2022 01:54:21 PM		10-11-2022 01:54:21 PM			Audit Trail
CL/2022/10/V1/002087	Claim	Damage	NG YAP SIANG	Credit Account	ZND166628174858				Rejected	360.00		27-10-2022 11:12:41 AM		10-11-2022 11:12:41 AM			Audit Trail
CL/2022/10/V1/002086	Claim	Damage	Kho Yap Wei	Credit Account	ZND166451924460				Rejected	765.00		27-10-2022 11:09:30 AM		10-11-2022 11:09:30 AM			Audit Trail
CL/2022/10/V1/002085	Claim	Damage	TAY YI HANG	Cash	ZND166620743663				Rejected	128.00		26-10-2022 03:38:34 PM		9-11-2022 03:38:34 PM			Audit Trail
CL/2022/10/V1/002084	Claim	Lost	MMATRIX	Credit Account	ZND166368804626	No	Hub/Depo/ Station Handling Issue	Parcel	Rejected	10.00		26-10-2022 10:22:47 AM		9-11-2022 10:22:47 AM			Audit Trail
CL/2022/10/V1/002083	Claim	Lost	MMATRIX	Credit Account	ZND166367763702	No	Hub/Depo/ Station Handling Issue	Parcel	Rejected	10.00		26-10-2022 10:21:41 AM		9-11-2022 10:21:41 AM			Audit Trail
CL/2022/10/V1/002082	Claim	Lost	MMATRIX	Credit Account	ZND166429384296				Rejected	10.00		26-10-2022 10:17:29 AM		9-11-2022 10:17:29 AM			Audit Trail
CL/2022/10/V1/002081	Claim	Lost	MMATRIX	Credit Account	ZND166428766208	No	Hub/Depo/ Station Handling Issue	Parcel	Rejected	10.00		26-10-2022 10:15:01 AM		9-11-2022 10:15:01 AM			Audit Trail
CL/2022/10/V1/002080	Claim	Damage	MIA Gaming	Credit Account	ZND166447335478	No	Force Majeure	Parcel	Pending Responsible Staff Details	140.00	140.00	26-10-2022 10:07:43 AM	16-11-2022 05:09:36 PM	9-11-2022 10:07:43 AM	14-11-2022 05:03:27 AM		Audit Trail

CL/2022/10/V1/002079	Claim	Damage	MIA Gaming	Credit Account	ZND166369847004	No	Force Majeure	Parcel	Pending Responsible Staff Details	429.00	200.00	26-10-2022 09:55:40 AM	16-11-2022 05:02:10 PM	9-11-2022 09:55:40 AM	14-11-2022 04:53:44 AM		Audit Trail
CL/2022/10/V1/002078	Claim	Damage	Kee Xinjing	Credit Account	ZND166454233958	No	Force Majeure	Parcel	Rejected	129.00		25-10-2022 11:39:27 PM		8-11-2022 11:39:27 PM			Audit Trail
CL/2022/10/V1/002077	Claim	Damage	INSTAR DESIGN	Credit Account	ZND166450784386				Rejected	373.00		25-10-2022 08:11:35 PM		8-11-2022 08:11:35 PM			Audit Trail
CL/2022/10/V1/002076	Claim	Lost	Healthylink supplier.	Credit Account	ZND166454316712	No	Hub/Depo/ Station Handling Issue	Bulky	Rejected	200.00		24-10-2022 03:59:11 PM		7-11-2022 03:59:11 PM			Audit Trail
CL/2022/10/V1/002075	Claim	Lost	FURNIMALL (M) SDN BHD	Credit Account	ZND166369050503	No	Hub/Depo/ Station Handling Issue	Parcel	Pending Responsible Staff Details	140.00	140.00	24-10-2022 03:50:48 PM	2-12-2022 10:11:10 AM	7-11-2022 03:50:48 PM	30-11-2022 09:59:40 AM		Audit Trail
CL/2022/10/V1/002074	Claim	Damage FreshBox	TAN SZE WEE	Credit Account	ZND166451643774	No	Hub/Depo/ Station Handling Issue	FreshBox	Pending Responsible Staff Details	0.00	200.00	23-10-2022 04:04:47 PM	1-12-2022 06:04:16 PM	6-11-2022 04:04:47 PM	29-11-2022 06:00:40 AM		Audit Trail
CL/2022/10/V1/002073	Claim	Missing Content	VH SUPPLY ENTERPRISE (J71131840000)	Credit Account	ZND16645 42554				Rejected	30.80		22-10-2022 11:01:55 AM		5-11-2022 11:01:55 AM			Audit Trail
CL/2022/10/V1/002072	Claim	Damage	VARIOUS FURNITURE SDN BHD	Credit Account	ZND166454028738	No	Force Majeure	Parcel	Rejected	200.00	200.00	22-10-2022 10:57:26 AM		5-11-2022 10:57:26 AM	30-11-2022 10:17:31 AM		Audit Trail
CL/2022/10/V1/002071	Claim	Damage	MINOTTI FURNITURE	Credit Account	ZND166627913946				Rejected	200.00		21-10-2022 05:04:16 PM		4-11-2022 05:04:16 PM			Audit Trail
CL/2022/10/V1/002070	Claim	Lost	My Qurban Sdn Bhd	Credit Account	ZND166028954630				Rejected	120.00		21-10-2022 03:56:52 PM		4-11-2022 03:56:52 PM			Audit Trail
CL/2022/10/V1/002069	Claim	Damage	Paul yeung	Credit Account	ZND166455897722	No	Hub/Depo/ Station Handling Issue	FreshBox	Info Incomplete	200.00		21-10-2022 03:34:34 PM		4-11-2022 03:34:34 PM			Audit Trail
CL/2022/10/V1/002068	Claim	Damage	CM Wan	Credit Account	ZND166455241761	No	Force Majeure	Bulky	Pending Responsible Staff Details	238.60	200.00	20-10-2022 02:10:44 PM	17-11-2022 04:28:20 PM	3-11-2022 02:10:44 PM	15-11-2022 04:22:01 AM		Audit Trail
CL/2022/10/V1/002067	Claim	Damage	8TO8 SDN BHD	Credit Account	ZND166451389481	No	Force Majeure	Parcel	Pending Responsible Staff Details	210.00	200.00	20-10-2022 11:39:56 AM	16-11-2022 10:53:04 AM	3-11-2022 11:39:56 AM			Audit Trail

CL/2022/10/V1/002066	Claim	Damage	KAWAII BEAUTYPRO & ACCESSORIES	Credit Account	ZND166453577817	No	Force Majeure	Parcel	Pending Responsible Staff Details	222.00	200.00	20-10-2022 10:58:40 AM	9-1-2023 10:59:45 AM	3-11-2022 10:58:40 AM	7-1-2023 10:34:59 AM		Audit Trail
CL/2022/10/V1/002065	Claim	Damage	MIA Gaming	Credit Account	ZND166369847004				Rejected	429.00		20-10-2022 09:20:26 AM		3-11-2022 09:20:26 AM			Audit Trail
CL/2022/10/V1/002064	Claim	Damage	MIA Gaming	Credit Account	ZND166447335478				Rejected	140.00		20-10-2022 09:14:28 AM		3-11-2022 09:14:28 AM			Audit Trail
CL/2022/10/V1/002063	Claim	Damage	janice	Credit Account	ZND166453981683	No	Force Majeure	Bulky	Pending Responsible Staff Details	985.38	200.00	19-10-2022 06:07:13 PM	10-12-2022 04:22:52 PM	2-11-2022 06:07:13 PM	8-12-2022 04:17:44 AM		Audit Trail
CL/2022/10/V1/002062	Claim	Lost	MMATRIX	Credit Account	ZND166447506397				Rejected	1299.00		19-10-2022 04:25:37 PM		2-11-2022 04:25:37 PM			Audit Trail
CL/2022/10/V1/002061	Claim	Missing Content	Veness Chong	Credit Account	HTG166496899456	No	Force Majeure	Parcel	Pending Responsible Staff Details	208.00	200.00	19-10-2022 11:51:56 AM	16-11-2022 09:35:12 AM	2-11-2022 11:51:56 AM	14-11-2022 09:31:59 AM		Audit Trail
CL/2022/10/V1/002060	Claim	Damage	EMILY(TS BRILLIANT)	Credit Account	ZND166451325816	No	Force Majeure	Bulky	Rejected	200.00		19-10-2022 10:09:40 AM		2-11-2022 10:09:40 AM			Audit Trail
CL/2022/10/V1/002059	Claim	Damage	CM Wan	Credit Account	ZND166454636971	No	Hub/Depo/ Station Handling Issue	Bulky	Pending Responsible Staff Details	218.72	200.00	19-10-2022 09:23:51 AM	17-11-2022 04:20:47 PM	2-11-2022 09:23:51 AM	15-11-2022 04:18:09 AM		Audit Trail
CL/2022/10/V1/002058	Claim	Damage	HIN LIM FURNITURE MANAFACTURER SDN. BHD.	Cash	ZND166452083319				Info Incomplete	42.90		18-10-2022 06:50:14 PM	21-10-2022 02:43:45 PM	1-11-2022 06:50:14 PM			Audit Trail
CL/2022/10/V1/002057	Claim	Damage	MINOTTI FURNITURE	Credit Account	ZND166451243721				Info Incomplete	200.00		18-10-2022 05:23:19 PM	28-10-2022 04:09:28 PM	1-11-2022 05:23:19 PM			Audit Trail
CL/2022/10/V1/002056	Claim	Lost	KEDAI UBAT LEN MIN	Credit Account	ZND165332961068				Rejected	1735.80		18-10-2022 04:35:44 PM		1-11-2022 04:35:44 PM			Audit Trail
CL/2022/10/V1/002055	Claim	Damage	JINO LOW	Credit Account	ZND166448310467				Rejected	68.80		18-10-2022 04:33:17 PM		1-11-2022 04:33:17 PM			Audit Trail
CL/2022/10/V1/002054	Claim	Damage	QURRATUL AINA BINTI ABDUL SUKOR	Credit Account	ZND166448136081	No	WareHouse Handling Issue	Parcel	Pending Responsible Staff Details	0.00	110.00	18-10-2022 04:30:07 PM	16-11-2022 09:46:29 AM	1-11-2022 04:30:07 PM	14-11-2022 09:43:17 AM		Audit Trail

CL/2022/10/V1/002053	Claim	Damage	zulhelmi khairul	Credit Account	ZND166447026086				Rejected	200.00		18-10-2022 04:00:25 PM		1-11-2022 04:00:25 PM			Audit Trail
CL/2022/10/V1/002052	Claim	Lost	Mazlan Bin Md Nor	Credit Account	ZND166448310795	No	WareHouse Handling Issue	Parcel	Pending Responsible Staff Details	198.00	198.00	18-10-2022 02:33:21 PM	17-11-2022 09:52:42 AM	1-11-2022 02:33:21 PM	15-11-2022 09:47:58 AM		Audit Trail
CL/2022/10/V1/002051	Claim	Damage	Muhamad Syafiq Bin Ghazali	Credit Account	ZND165623709768ZND165954246215				Rejected	2400.00		18-10-2022 01:42:35 PM		1-11-2022 01:42:35 PM			Audit Trail
CL/2022/10/V1/002050	Claim	Damage	YM HOUSEHOLD ENTERPRISE	Credit Account	ZND166445419877	No	LineHaul Handling Issue	Parcel	Pending Responsible Staff Details	79.99	79.90	18-10-2022 01:21:23 PM	18-11-2022 09:40:19 AM	1-11-2022 01:21:23 PM	16-11-2022 09:39:56 AM		Audit Trail
CL/2022/10/V1/002049	Claim	Damage	MMATRIX SDN BHD	Credit Account	ZND166448489552	No	Packaging Problem (Sender)	Parcel	Pending Responsible Staff Details	469.00	200.00	18-10-2022 09:33:31 AM	18-11-2022 09:44:26 AM	1-11-2022 09:33:31 AM	16-11-2022 09:40:46 AM		Audit Trail
CL/2022/10/V1/002048	Claim	Damage	HJ EXPRESS	Credit Account	ZND166450539603	No	Force Majeure	Parcel	Pending Responsible Staff Details	449.45	200.00	17-10-2022 05:04:58 PM	16-11-2022 09:38:25 AM	31-10-2022 05:04:58 PM	14-11-2022 09:35:38 AM		Audit Trail
CL/2022/10/V1/002047	Claim	Lost	MMATRIX	Credit Account	ZND166300498388				Rejected	10.00		17-10-2022 04:32:54 PM		31-10-2022 04:32:54 PM			Audit Trail
CL/2022/10/V1/002046	Claim	Lost	MMATRIX	Credit Account	ZND166299584604	No	Force Majeure	Parcel	Rejected	5799.00		17-10-2022 04:31:47 PM		31-10-2022 04:31:47 PM			Audit Trail
CL/2022/10/V1/002045	Claim	Lost	MMATRIX	Credit Account	ZND166240016314	No		Parcel	Rejected	10.00		17-10-2022 04:29:59 PM		31-10-2022 04:29:59 PM			Audit Trail
CL/2022/10/V1/002044	Claim	Lost	MMATRIX	Credit Account	ZND166447155717				Rejected	10.00		17-10-2022 04:28:46 PM		31-10-2022 04:28:46 PM			Audit Trail
CL/2022/10/V1/002043	Claim	Lost	MMATRIX	Credit Account	ZND166446632738	No	Force Majeure	Parcel	Pending Responsible Staff Details	10.00	10.00	17-10-2022 04:27:35 PM	11-12-2022 04:50:33 PM	31-10-2022 04:27:35 PM	9-12-2022 04:47:18 AM		Audit Trail
CL/2022/10/V1/002042	Claim	Lost	MMATRIX	Credit Account	ZND166367764518	No	Force Majeure	Parcel	Rejected	10.00		17-10-2022 04:26:38 PM		31-10-2022 04:26:38 PM			Audit Trail
CL/2022/10/V1/002041	Claim	Lost	MMATRIX	Credit Account	ZND166367763801	No	Force Majeure	Parcel	Rejected	10.00		17-10-2022 04:25:15 PM		31-10-2022 04:25:15 PM			Audit Trail
CL/2022/10/V1/002040	Claim	Lost	MMATRIX	Credit Account	ZND166428766499	No	Force Majeure	Parcel	Rejected	10.00		17-10-2022 04:23:50 PM		31-10-2022 04:23:50 PM			Audit Trail

CL/2022/10/V1/002039	Claim	Lost	MMATRIX	Credit Account	ZND166428766437	No	Force Majeure	Parcel	Rejected	10.00		17-10-2022 04:21:54 PM		31-10-2022 04:21:54 PM			Audit Trail
CL/2022/10/V1/002038	Claim	Damage	NUR FARAH NADHIRAH BINTI AZIZUDDIN	Credit Account	0173207525				Info Incomplete	0.00		17-10-2022 02:57:27 PM	21-10-2022 10:43:28 AM	31-10-2022 02:57:27 PM			Audit Trail
CL/2022/10/V1/002037	Claim	Damage	Nin harlina mohd yusoff	Credit Account	CND166451132599001	No	LineHaul Handling Issue	Parcel	Pending Responsible Staff Details	338.90	200.00	17-10-2022 12:52:00 PM	16-11-2022 09:41:47 AM	31-10-2022 12:52:00 PM	14-11-2022 09:39:34 AM		Audit Trail
CL/2022/10/V1/002036	Claim	Lost	GREEN CITY MEDICAL SUPPLIES SDN BHD	Credit Account	ZND166449167893				Rejected	309.04		17-10-2022 11:11:16 AM		31-10-2022 11:11:16 AM			Audit Trail
CL/2022/10/V1/002035	Claim	Damage FreshBox	Daina Rameli	Credit Account	ZND166451926594	No	LineHaul Connectivity Issue	Styrofoam/ Polyfoam	Pending Responsible Staff Details	76.00	200.00	17-10-2022 11:02:07 AM	16-11-2022 04:52:59 PM	31-10-2022 11:02:07 AM	14-11-2022 04:52:31 AM		Audit Trail
CL/2022/10/V1/002034	Claim	Damage	CM Wan	Credit Account	ZND166453287341	No	Force Majeure	Parcel	Pending Responsible Staff Details	78.72	78.72	17-10-2022 10:35:21 AM	17-11-2022 04:15:51 PM	31-10-2022 10:35:21 AM	15-11-2022 04:12:17 AM		Audit Trail
CL/2022/10/V1/002033	Claim	Lost	MMATRIX SDN BHD	Credit Account	ZND166448005257	No	Hub/Depo/ Station Handling Issue	Parcel	Pending Responsible Staff Details	5799.00	200.00	17-10-2022 09:14:49 AM	18-11-2022 09:48:06 AM	31-10-2022 09:14:49 AM	16-11-2022 09:45:13 AM		Audit Trail
CL/2022/10/V1/002032	Claim	Damage	HJ EXPRESS	Credit Account	ZND166450394455	No	Force Majeure	Parcel	Pending Responsible Staff Details	1215.00	200.00	16-10-2022 03:33:00 PM	5-11-2022 03:53:02 PM	30-10-2022 03:33:00 PM	3-11-2022 03:46:09 AM		Audit Trail
CL/2022/10/V1/002031	Claim	Delay Delivery Premium Parcel	YB BAKERY	Credit Account	ZND166451672125	No	LineHaul Connectivity Issue	Styrofoam/ Polyfoam	Pending Responsible Staff Details	702.30	200.00	14-10-2022 06:04:44 PM	17-11-2022 11:26:31 AM	28-10-2022 06:04:44 PM	15-11-2022 11:22:43 AM		Audit Trail
CL/2022/10/V1/002030	Claim	Damage	CHEW HOI LIANG	Credit Account	CND166450987312001	Yes	Force Majeure	Parcel	Pending Responsible Staff Details	400.00	400.00	14-10-2022 03:17:40 PM	15-3-2023 10:24:15 AM	28-10-2022 03:17:40 PM			Audit Trail
CL/2022/10/V1/002029	Claim	Lost	AMLIFE INTERNATIONAL SDN BHD	Credit Account	ZND166447212618	No	Driver Issue	Parcel	Rejected	490.00		14-10-2022 12:08:43 PM		28-10-2022 12:08:43 PM			Audit Trail
CL/2022/10/V1/002028	Claim	Damage	Dalila	Credit Account	ZND166450775391	No	Force Majeure	Parcel	Pending Responsible Staff Details	117.00	117.00	14-10-2022 11:58:25 AM	30-10-2022 02:36:57 PM	28-10-2022 11:58:25 AM	28-10-2022 02:34:48 AM		Audit Trail

CL/2022/10/V1/002027	Claim	Damage	K&N Cabinet Furniture's (M)	Credit Account	ZND166448395921				Rejected	200.00		14-10-2022 09:18:29 AM		28-10-2022 09:18:29 AM			Audit Trail
CL/2022/10/V1/002026	Claim	Damage	janice	Credit Account	ZND166449946795	No	Hub/Depo/ Station Handling Issue	Bulky	Pending Responsible Staff Details	183.00	183.00	13-10-2022 06:02:33 PM	5-11-2022 03:42:42 PM	27-10-2022 06:02:33 PM	3-11-2022 03:37:32 AM		Audit Trail
CL/2022/10/V1/002025	Claim	Delay Delivery Premium Parcel	Liang wen pin	Credit Account	ZND166452032638	No	Hub/Depo/ Station Handling Issue	FreshBox	Pending Responsible Staff Details	200.00	200.00	13-10-2022 03:14:31 PM	2-12-2022 10:22:27 AM	27-10-2022 03:14:31 PM	30-11-2022 10:18:36 AM		Audit Trail
CL/2022/10/V1/002024	Claim	Damage	Domica Furniture E-Commerce Sdn Bhd	Credit Account	ZND166450615833				Info Incomplete	123.00		13-10-2022 02:51:27 PM	20-10-2022 09:46:19 AM	27-10-2022 02:51:27 PM			Audit Trail
CL/2022/10/V1/002023	Claim	Damage	Nora	Credit Account	ZND166429881740				Rejected	59.90		13-10-2022 02:22:26 PM		27-10-2022 02:22:26 PM			Audit Trail
CL/2022/10/V1/002022	Claim	Damage	LIKE BUG SDN BHD	Credit Account	ZND166266000069				Info Incomplete	249.00		13-10-2022 12:05:57 PM	16-10-2022 04:34:52 PM	27-10-2022 12:05:57 PM			Audit Trail
CL/2022/10/V1/002021	Claim	Delay Delivery Premium Parcel	Wincy Ng	Credit Account	ZND166451482892	No	Misrouted Issue	Parcel	Pending Responsible Staff Details	50.00	100.00	13-10-2022 12:00:23 AM	17-11-2022 04:08:16 PM	27-10-2022 12:00:23 AM	15-11-2022 04:07:51 AM		Audit Trail
CL/2022/10/V1/002020	Claim	Lost	ACER SALES AND SERVICES SDN BHD	Credit Account	SMSO22023680-0000	No	Hub/Depo/ Station Handling Issue	Parcel	Pending Responsible Staff Details	41.34	41.34	12-10-2022 02:10:32 PM	24-2-2023 10:04:22 AM	26-10-2022 02:10:32 PM	22-2-2023 10:03:22 AM		Audit Trail
CL/2022/10/V1/002019	Claim	Missing Content	HJ EXPRESS	Credit Account	ZND166026150584	Yes	Packaging Problem (Sender)	Parcel	Completed	828.49	200.00	12-10-2022 12:36:54 PM		26-10-2022 12:36:54 PM	30-12-2022 05:07:19 AM	7-2-2023 02:00:01 PM	Audit Trail
CL/2022/10/V1/002018	Claim	Damage	Veness Chong	Credit Account	HTG1664700225020				Rejected	199.00		12-10-2022 12:31:49 PM		26-10-2022 12:31:49 PM			Audit Trail
CL/2022/10/V1/002017	Claim	Damage	Peni Concept Store	Credit Account	ZND166446793767				Rejected	0.00		12-10-2022 12:17:57 PM		26-10-2022 12:17:57 PM			Audit Trail
CL/2022/10/V1/002016	Claim	Lost	MMATRIX	Credit Account	ZND166239111877	No	Hub/Depo/ Station Handling Issue	Parcel	Rejected	1299.00		12-10-2022 11:54:02 AM		26-10-2022 11:54:02 AM			Audit Trail
CL/2022/10/V1/002015	Claim	Damage	Veness Chong	Credit Account	HTG1664859354992				Rejected	199.00		12-10-2022 11:25:49 AM		26-10-2022 11:25:49 AM			Audit Trail

CL/2022/10/V1/002014	Claim	Damage	PACKNPOST2U SDN BHD	Credit Account	900900412532	No	Force Majeure	Parcel	Pending Responsible Staff Details	405.00	200.00	12-10-2022 10:39:28 AM	16-11-2022 11:10:19 AM	26-10-2022 10:39:28 AM	14-11-2022 11:03:57 AM		Audit Trail
CL/2022/10/V1/002013	Claim	Damage FreshBox	TAN KING LUN	Credit Account	ZND166449829579				Rejected	260.00		11-10-2022 02:07:05 PM		25-10-2022 02:07:05 PM			Audit Trail
CL/2022/10/V1/002012	Claim	Lost	Nurlaila Doloh	Credit Account	ZND166187423916	No	Hub/Depo/ Station Handling Issue	Parcel	Pending Responsible Staff Details	50.09	50.00	11-10-2022 11:41:33 AM	30-10-2022 09:18:19 AM	25-10-2022 11:41:33 AM	28-10-2022 08:51:43 AM		Audit Trail
CL/2022/10/V1/002011	Claim	Damage FreshBox	MOHDZAKI BIN MAMAT	Credit Account	ZND166449188010	No	Hub/Depo/ Station Handling Issue	Parcel	Rejected	20.00	100.00	11-10-2022 11:31:08 AM		25-10-2022 11:31:08 AM	14-11-2022 11:02:48 AM		Audit Trail
CL/2022/10/V1/002010	Claim	Damage	MIA Gaming	Credit Account	ZND166447335478				Rejected	140.00		11-10-2022 09:32:31 AM		25-10-2022 09:32:31 AM			Audit Trail
CL/2022/10/V1/002009	Claim	Damage	MIA Gaming	Credit Account	ZND166369847004				Rejected	429.00		11-10-2022 09:29:34 AM		25-10-2022 09:29:34 AM			Audit Trail
CL/2022/10/V1/002008	Claim	Damage	SITI FAIRUS	Cash	ZND166368692476				Rejected	112.50		10-10-2022 06:23:59 PM		24-10-2022 06:23:59 PM			Audit Trail
CL/2022/10/V1/002007	Claim	Damage	WEET RASNAWATI	Cash	ZND166447425575				Rejected	120.00		10-10-2022 05:53:47 PM		24-10-2022 05:53:47 PM			Audit Trail
CL/2022/10/V1/002006	Claim	Damage	MUHAMMAD NUR HANAFI	Credit Account	ZND166449023052	Yes	Force Majeure	Parcel	Rejected	389.89		10-10-2022 04:43:06 PM		24-10-2022 04:43:06 PM			Audit Trail
CL/2022/10/V1/002005	Claim	Damage	INSTAR DESIGN	Credit Account	ZND166448695809	No	Force Majeure	Parcel	Pending Responsible Staff Details	570.00	200.00	10-10-2022 03:17:57 PM	30-10-2022 09:59:21 AM	24-10-2022 03:17:57 PM	28-10-2022 09:55:26 AM		Audit Trail
CL/2022/10/V1/002004	Claim	Lost	LIM WEI ZHANG	Credit Account	ZND166446847644	No	Hub/Depo/ Station Handling Issue	Parcel	Pending Responsible Staff Details	80.00	80.00	9-10-2022 03:19:03 PM	16-11-2022 12:02:10 PM	23-10-2022 03:19:03 PM	14-11-2022 12:00:44 PM		Audit Trail
CL/2022/10/V1/002003	Claim	Lost	NURRIFA RICH SDN BHD	Credit Account	ZND166446910836	No	Hub/Depo/ Station Handling Issue	Value Pack	Pending Responsible Staff Details	110.00	110.00	9-10-2022 10:30:25 AM	3-4-2023 10:29:16 AM	23-10-2022 10:30:25 AM	1-4-2023 10:27:31 AM		Audit Trail
CL/2022/10/V1/002002	Claim	Lost	Tee Hong Sin (Kouli Food & Marketing)	Credit Account	ZND166428781126	No	Hub/Depo/ Station Handling Issue	Parcel	Pending Responsible Staff Details	299.00	200.00	8-10-2022 03:04:42 PM	30-10-2022 10:09:17 AM	22-10-2022 03:04:42 PM	28-10-2022 10:06:34 AM		Audit Trail
CL/2022/10/V1/002001	Claim	Lost	CHIN JUN LAM	Credit Account	ZND166428763733				Rejected	330.00		7-10-2022 03:37:15 PM		21-10-2022 03:37:15 PM			Audit Trail

CL/2022/10/V1/002000	Claim	Damage FreshBox	Carey	Credit Account	ZND166448853605				Rejected	1500.00		7-10-2022 12:17:44 PM		21-10-2022 12:17:44 PM			Audit Trail
CL/2022/10/V1/001999	Claim	Damage	nur syuhadah binti abdul razik	Cash	ZND166447026086				Rejected	300.00		7-10-2022 12:12:34 PM		21-10-2022 12:12:34 PM			Audit Trail
CL/2022/10/V1/001998	Claim	Damage	ASJ Solutions Sdn Bhd	Credit Account	ZND166029872964				Rejected	130.00		7-10-2022 11:41:17 AM		21-10-2022 11:41:17 AM			Audit Trail
CL/2022/10/V1/001997	Claim	Damage	CHEW HOI LIANG	Credit Account	ZND166448213157	No	Force Majeure	Parcel	Pending Responsible Staff Details	250.00	200.00	7-10-2022 12:42:46 AM	30-10-2022 09:47:45 AM	21-10-2022 12:42:46 AM	28-10-2022 09:33:15 AM		Audit Trail
CL/2022/10/V1/001996	Claim	Damage	Ooi Hooi Liew	Credit Account	ZND166447831574	No	Force Majeure	Parcel	Pending Responsible Staff Details	19.90	19.90	6-10-2022 07:59:19 PM	16-11-2022 10:49:15 AM	20-10-2022 07:59:19 PM	14-11-2022 10:45:45 AM		Audit Trail
CL/2022/10/V1/001995	Claim	Damage	Nurul Ain bt Abdul Hamid	Credit Account	SKY800369				Info Incomplete	0.00		6-10-2022 01:38:35 PM	8-10-2022 02:08:17 PM	20-10-2022 01:38:35 PM			Audit Trail
CL/2022/10/V1/001994	Claim	Damage	CHING LING LING	Credit Account	ZND166446107441	No	Hub/Depo/ Station Handling Issue	Parcel	Pending Responsible Staff Details	0.00	56.50	6-10-2022 11:18:03 AM	30-10-2022 10:17:21 AM	20-10-2022 11:18:03 AM	28-10-2022 10:09:34 AM		Audit Trail
CL/2022/10/V1/001993	Claim	Lost	MMAG DIGITAL SDN BHD	Credit Account	ZND165622380807	No	Hub/Depo/ Station Handling Issue	Parcel	Pending Responsible Staff Details	10.00	10.00	6-10-2022 10:44:08 AM	18-11-2022 10:04:57 AM	20-10-2022 10:44:08 AM	16-11-2022 09:51:03 AM		Audit Trail
CL/2022/10/V1/001992	Claim	Damage	SKY FORTUNE LOGISTICS	Cash	ZND166447414388	No	Force Majeure	Parcel	Rejected	80.00		6-10-2022 08:23:15 AM		20-10-2022 08:23:15 AM			Audit Trail
CL/2022/10/V1/001991	Claim	Damage	Li Zhong	Credit Account	ZND166024370380				Rejected	200.00		5-10-2022 06:26:41 PM		19-10-2022 06:26:41 PM			Audit Trail
CL/2022/10/V1/001990	Claim	Lost	Ooi Hooi Liew	Credit Account	ZND166214217112	No	Hub/Depo/ Station Handling Issue	Parcel	Rejected	25.00		5-10-2022 05:20:28 PM		19-10-2022 05:20:28 PM			Audit Trail
CL/2022/10/V1/001989	Claim	Damage	Servex (Malaysia) Sdn Bhd	Credit Account	ZND166447453455	No	Force Majeure	Pallet	Pending Responsible Staff Details	200.00	200.00	5-10-2022 04:51:31 PM	2-11-2022 11:21:12 AM	19-10-2022 04:51:31 PM	31-10-2022 11:19:27 AM		Audit Trail
CL/2022/10/V1/001988	Claim	Damage	MMAG DIGITAL SDN BHD C/O WAREHOUSE	Credit Account	ZND166367675111	No	Driver Issue	Parcel	Pending Responsible Staff Details	1299.00	200.00	5-10-2022 02:30:26 PM	18-11-2022 10:07:32 AM	19-10-2022 02:30:26 PM	16-11-2022 10:05:05 AM		Audit Trail

CL/2022/10/V1/001987	Claim	Lost	LIM WEI ZHANG	Credit Account	ZND166368310509	No	Hub/Depo/ Station Handling Issue	Parcel	Rejected	40.00		5-10-2022 01:43:17 PM		19-10-2022 01:43:17 PM			Audit Trail
CL/2022/10/V1/001986	Claim	Damage	SPECTRUM VIEW SDN BHD	Credit Account	ZND166447232135	No	Force Majeure	Parcel	Pending Responsible Staff Details	239.03	119.50	5-10-2022 10:00:48 AM	18-11-2022 10:14:34 AM	19-10-2022 10:00:48 AM	16-11-2022 10:07:39 AM		Audit Trail
CL/2022/10/V1/001985	Claim	Lost	MMATRIX	Credit Account	ZND166027121385	No	Hub/Depo/ Station Handling Issue	Parcel	Rejected	10.00		4-10-2022 11:08:22 AM		18-10-2022 11:08:22 AM			Audit Trail
CL/2022/10/V1/001984	Claim	Lost	MMATRIX	Credit Account	ZND166428770786	No	Hub/Depo/ Station Handling Issue	Parcel	Pending Responsible Staff Details	10.00	10.00	4-10-2022 11:06:41 AM	20-10-2022 09:45:29 AM	18-10-2022 11:06:41 AM	18-10-2022 09:35:33 AM		Audit Trail
CL/2022/10/V1/001983	Claim	Lost	MMATRIX	Credit Account	ZND166187858923	No	Force Majeure	Parcel	Rejected	10.00		4-10-2022 11:05:16 AM		18-10-2022 11:05:16 AM			Audit Trail
CL/2022/10/V1/001982	Claim	Damage FreshBox	MOHD ADHA BIN MURAD	Cash	ZND166429697679	No	Misrouted Issue	FreshBox	Pending Responsible Staff Details	73.00	73.00	3-10-2022 05:40:34 PM	27-11-2022 09:05:36 AM	17-10-2022 05:40:34 PM	25-11-2022 09:02:26 AM		Audit Trail
CL/2022/10/V1/001981	Claim	Damage	MIGA FURNITURE SDN BHD	Credit Account	ZND166368856687				Rejected	200.00		3-10-2022 04:53:51 PM		17-10-2022 04:53:51 PM			Audit Trail
CL/2022/10/V1/001980	Claim	Damage FreshBox	Kyen Chan	Credit Account	ZND166428763375				Rejected	138.00		3-10-2022 10:54:35 AM		17-10-2022 10:54:35 AM			Audit Trail
CL/2022/10/V1/001979	Claim	Damage	Peni Concept Store	Credit Account	ZND166299358489				Rejected	16.90		3-10-2022 10:36:45 AM		17-10-2022 10:36:45 AM			Audit Trail
CL/2022/10/V1/001978	Claim	Damage	AIK HOE	Credit Account	ZND166369539763				Rejected	210.00		2-10-2022 07:15:12 PM		16-10-2022 07:15:12 PM			Audit Trail
CL/2022/10/V1/001977	Claim	Damage	INAZ COLLECTION	Credit Account	ZND166368350314	No	Force Majeure	Parcel	Pending Responsible Staff Details	200.00	200.00	2-10-2022 12:02:04 PM	3-12-2022 05:20:40 PM	16-10-2022 12:02:04 PM	1-12-2022 04:58:51 AM		Audit Trail
CL/2022/10/V1/001976	Claim	Damage	tan ziheng	Credit Account	ZND166368955328	No	Force Majeure	Parcel	Rejected	299.00		1-10-2022 12:07:21 PM		15-10-2022 12:07:21 PM			Audit Trail
CL/2022/10/V1/001975	Claim	Damage	MASTRON ELECTRICAL & FURNITURE TRADING	Credit Account	ZND166429211967				Info Incomplete	1717.95		1-10-2022 01:36:38 AM	8-10-2022 09:26:17 AM	15-10-2022 01:36:38 AM			Audit Trail

CL/2022/09/V2/001970	Appeal	Damage	Michelle Kor	Credit Account	ZND166368856090	No	Force Majeure	Parcel	Completed	200.00	200.00	29-9-2022 10:03:44 AM		13-10-2022 10:03:44 AM	6-10-2022 03:14:32 AM	6-10-2022 03:37:13 PM	Audit Trail
CL/2022/09/V2/001966	Appeal	Missing	VARIOUS FURNITURE SDN BHD	Credit Account	ZND166027679329	No	Hub/Depo/ Station Handling Issue	Parcel	Pending Amount Revision	200.00		28-9-2022 03:32:23 PM		12-10-2022 03:32:23 PM	30-11-2022 10:16:59 AM		Audit Trail
CL/2022/09/V2/001890	Appeal	Damage	Chin Chyi Whei	Credit Account	ZND166265103778	No	Force Majeure	Parcel	Completed	150.00	150.00	12-9-2022 04:40:37 PM		26-9-2022 04:40:37 PM	3-10-2022 11:09:36 AM	3-10-2022 11:10:03 AM	Audit Trail
CL/2022/09/V2/001888	Appeal	Damage	MOHD FARIZUAN B. MOHD RAZAKI	Cash	ZND166239477805	No	Force Majeure	Motorbike	Completed	68.00	68.00	11-9-2022 04:21:49 PM		25-9-2022 04:21:49 PM	14-11-2022 03:44:47 AM	14-11-2022 03:45:52 PM	Audit Trail
CL/2022/09/V2/001870	Appeal	Lost	CAREION TUBE SDN BHD	Credit Account	ZND165620532864	No	LineHaul Handling Issue	Parcel	Completed	200.00	200.00	5-9-2022 01:28:15 PM		19-9-2022 01:28:15 PM	30-12-2022 04:29:47 AM	30-12-2022 04:30:16 PM	Audit Trail
CL/2022/09/V2/001866	Appeal	Damage FreshBox	QUNKEE FOOD TRADING	Credit Account	ZND166187253780	No	Hub/Depo/ Station Handling Issue	Parcel	Completed	100.00	100.00	5-9-2022 12:35:07 PM		19-9-2022 12:35:07 PM	3-10-2022 11:18:22 AM	3-10-2022 11:18:52 AM	Audit Trail
CL/2022/09/V1/001974	Claim	Lost	Annie Ng	Credit Account	ZND166366629641				Info Incomplete	288.00		30-9-2022 04:38:30 PM	3-10-2022 11:35:16 AM	14-10-2022 04:38:30 PM			Audit Trail
CL/2022/09/V1/001973	Claim	Damage	ASJ Solutions Sdn Bhd	Credit Account	ZND166264822656	No	Hub/Depo/ Station Handling Issue	Parcel	Pending Responsible Staff Details	207.98	200.00	30-9-2022 02:37:24 PM	18-11-2022 10:25:35 AM	14-10-2022 02:37:24 PM	16-11-2022 10:19:51 AM		Audit Trail
CL/2022/09/V1/001972	Claim	Damage	WENG HO SPORTS SDN BHD	Cash	CND1663674790540002				Rejected	1960.00		29-9-2022 05:03:32 PM		13-10-2022 05:03:32 PM			Audit Trail
CL/2022/09/V1/001971	Claim	Damage	Servex (Malaysia) Sdn Bhd	Credit Account	ZND166369435362	No	Force Majeure	Pallet	Pending Responsible Staff Details	200.00	200.00	29-9-2022 10:39:57 AM	23-10-2022 04:51:12 PM	13-10-2022 10:39:57 AM	21-10-2022 04:39:13 AM		Audit Trail
CL/2022/09/V1/001970	Claim	Damage	Michelle Kor	Credit Account	ZND166368856090	No	Force Majeure	Parcel	Pending Responsible Staff Details	223.00	200.00	29-9-2022 10:03:44 AM	8-10-2022 03:37:13 PM	13-10-2022 10:03:44 AM			Audit Trail
CL/2022/09/V1/001969	Claim	Damage	NUR ATIKAH	Credit Account	ZND166368312855	No	Hub/Depo/ Station Handling Issue	Parcel	Pending Responsible Staff Details	32.00	32.00	29-9-2022 12:14:16 AM	21-10-2022 09:31:42 AM	13-10-2022 12:14:16 AM	19-10-2022 09:25:50 AM		Audit Trail
CL/2022/09/V1/001968	Claim	Damage	NAKADA GROUP M SDN BHD	Credit Account	ZND166300867146				Rejected	599.00		28-9-2022 05:38:31 PM		12-10-2022 05:38:31 PM			Audit Trail
CL/2022/09/V1/001967	Claim	Damage	EFS ASIA CO LTD	Credit Account	EFS1003557498	No	Force Majeure	Parcel	Pending Responsible Staff Details	200.00	200.00	28-9-2022 04:12:29 PM	21-10-2022 09:22:27 AM	12-10-2022 04:12:29 PM	19-10-2022 09:07:16 AM		Audit Trail

CL/2022/09/V1/001966	Claim	Missing Content	VARIOUS FURNITURE SDN BHD	Credit Account	ZND166027679329	No	Hub/Depo/ Station Handling Issue	Parcel	Pending Responsible Staff and Payment Details	200.00		28-9-2022 03:32:23 PM	2-12-2022 10:16:15 AM	12-10-2022 03:32:23 PM	30-11-2022 10:13:52 AM		Audit Trail
CL/2022/09/V1/001965	Claim	Damage	VARIOUS FURNITURE SDN BHD	Credit Account	ZND166366410065				Rejected	115.00		28-9-2022 03:11:16 PM		12-10-2022 03:11:16 PM			Audit Trail
CL/2022/09/V1/001964	Claim	Damage	VARIOUS FURNITURE SDN BHD	Credit Account	ZND166368978884				Rejected	50.91		28-9-2022 02:50:48 PM		12-10-2022 02:50:48 PM			Audit Trail
CL/2022/09/V1/001963	Claim	Damage	YEE WENG	Credit Account	ZND166367479054				Info Incomplete	200.00		28-9-2022 11:18:27 AM	30-9-2022 11:33:07 AM	12-10-2022 11:18:27 AM			Audit Trail
CL/2022/09/V1/001962	Claim	Damage	PP HOME FURNITURES (M) SDN BHD	Credit Account	ZND166361575530	No	Force Majeure	Bulky	Rejected	70.00		28-9-2022 10:58:55 AM		12-10-2022 10:58:55 AM			Audit Trail
CL/2022/09/V1/001961	Claim	Damage	U-LIKE GLOBAL.SDN BHD	Credit Account	ZND166367869657	No	Force Majeure	Bulky	Rejected	200.00		27-9-2022 06:43:54 PM		11-10-2022 06:43:54 PM			Audit Trail
CL/2022/09/V1/001960	Claim	Damage	BERKAT DUA DUNIA	Credit Account	ZND166368721763	No	Force Majeure	Parcel	Rejected	210.00		27-9-2022 05:35:25 PM		11-10-2022 05:35:25 PM			Audit Trail
CL/2022/09/V1/001959	Claim	Damage	Hew siew moi	Cash	ZND166367675111				Rejected	1199.00		27-9-2022 05:28:21 PM		11-10-2022 05:28:21 PM			Audit Trail
CL/2022/09/V1/001958	Claim	Damage	Green City Medical Supplies Sdn Bhd	Credit Account	ZND166366996422				Info Incomplete	250.00		27-9-2022 11:59:11 AM	30-9-2022 11:12:33 AM	11-10-2022 11:59:11 AM			Audit Trail
CL/2022/09/V1/001957	Claim	Damage	Green City Medical Supplies Sdn Bhd	Credit Account	ZND166368201906				Info Incomplete	250.00		27-9-2022 11:56:12 AM	30-9-2022 10:59:58 AM	11-10-2022 11:56:12 AM			Audit Trail
CL/2022/09/V1/001956	Claim	Damage	Green City Medical Supplies Sdn Bhd	Credit Account	ZND166368636432	No	Force Majeure	Parcel	Rejected	265.00		27-9-2022 11:48:43 AM		11-10-2022 11:48:43 AM			Audit Trail
CL/2022/09/V1/001955	Claim	Damage	PP HOME FURNITURES (M) SDN BHD	Credit Account	ZND166367769636	No	Force Majeure	Bulky	Rejected	200.00		26-9-2022 05:54:39 PM		10-10-2022 05:54:39 PM			Audit Trail
CL/2022/09/V1/001954	Claim	Damage	INAZ COLLECTION	Credit Account	ZND166368350314				Rejected	200.00		26-9-2022 04:18:34 PM		10-10-2022 04:18:34 PM			Audit Trail

CL/2022/09/V1/001953	Claim	Damage	ROSLI BIN AWANG	Credit Account	ZND166367367542	No	Force Majeure	Bulky	Rejected	100.00		24-9-2022 02:13:35 PM		8-10-2022 02:13:35 PM			Audit Trail
CL/2022/09/V1/001952	Claim	Damage	TRUE HOME FURNITURE CONCEPT (M) SDN BHD	Credit Account	HTG1661735578104	No	Force Majeure	Parcel	Pending Responsible Staff Details	138.00	200.00	23-9-2022 05:27:34 PM	30-10-2022 09:27:52 AM	7-10-2022 05:27:34 PM	28-10-2022 09:24:45 AM		Audit Trail
CL/2022/09/V1/001951	Claim	Lost	Muhammad Firdaus Bin Abdul Aziz	Credit Account	HTG1663673240316				Rejected	200.00		22-9-2022 09:12:53 PM		6-10-2022 09:12:53 PM			Audit Trail
CL/2022/09/V1/001950	Claim	Lost	MMAG DIGITAL SDN BHD	Credit Account	ZND165617803311				Rejected	10.00		22-9-2022 04:51:57 PM		6-10-2022 04:51:57 PM			Audit Trail
CL/2022/09/V1/001949	Claim	Damage	Domica Furniture E-Commerce Sdn Bhd	Credit Account	ZND166301665680	No	Force Majeure	Parcel	Info Incomplete	139.90		22-9-2022 04:47:53 PM		6-10-2022 04:47:53 PM			Audit Trail
CL/2022/09/V1/001948	Claim	Damage	Domica Furniture E-Commerce Sdn Bhd	Credit Account	ZND166301663426	No	Force Majeure	Parcel	Rejected	185.90		22-9-2022 12:30:17 PM		6-10-2022 12:30:17 PM			Audit Trail
CL/2022/09/V1/001947	Claim	Lost	MMATRIX	Credit Account	ZND166030182939	No	Hub/Depo/ Station Handling Issue	Premium	Rejected	999.00		22-9-2022 11:51:14 AM		6-10-2022 11:51:14 AM			Audit Trail
CL/2022/09/V1/001946	Claim	Lost	MMATRIX	Credit Account	ZND166029755168	No	Hub/Depo/ Station Handling Issue	Premium	Rejected	10.00		22-9-2022 11:47:14 AM		6-10-2022 11:47:14 AM			Audit Trail
CL/2022/09/V1/001945	Claim	Lost	A WAHAB BACHIK	Credit Account	ZIN166022787470	No	Hub/Depo/ Station Handling Issue	Parcel	Pending Responsible Staff Details	400.00	200.00	21-9-2022 05:28:00 PM	18-11-2022 10:34:42 AM	5-10-2022 05:28:00 PM	16-11-2022 10:26:50 AM		Audit Trail
CL/2022/09/V1/001944	Claim	Damage	Servex (Malaysia) Sdn Bhd	Credit Account	ZND166362095402	No	Force Majeure	Parcel	Pending Responsible Staff Details	4649.00	4649.00	21-9-2022 05:11:27 PM	10-12-2022 04:27:00 PM	5-10-2022 05:11:27 PM	8-12-2022 04:23:38 AM		Audit Trail
CL/2022/09/V1/001943	Claim	Damage	SNF ONLINE(M) SDN BHD	Credit Account	ZND166301295603	No	Force Majeure	Bulky	Rejected	220.00		21-9-2022 05:00:27 PM		5-10-2022 05:00:27 PM			Audit Trail
CL/2022/09/V1/001942	Claim	Damage	Domica Furniture E-Commerce Sdn Bhd	Credit Account	ZND166299897131				Info Incomplete	149.90		21-9-2022 02:23:58 PM	24-9-2022 11:08:55 AM	5-10-2022 02:23:58 PM			Audit Trail

CL/2022/09/V1/001941	Claim	Damage	Domica Furniture E-Commerce Sdn Bhd	Credit Account	ZND166299891320				Info Incomplete	183.80		21-9-2022 02:13:31 PM	24-9-2022 10:40:10 AM	5-10-2022 02:13:31 PM			Audit Trail
CL/2022/09/V1/001940	Claim	Lost	VARIOUS FURNITURE SDN BHD	Credit Account	HTG1662697600127				Rejected	85.00		21-9-2022 12:00:51 PM		5-10-2022 12:00:51 PM			Audit Trail
CL/2022/09/V1/001939	Claim	Damage	Kim huat furniture trading	Credit Account	HTG1663209471432	No	Force Majeure	Bulky	Rejected	700.00		21-9-2022 11:36:27 AM		5-10-2022 11:36:27 AM			Audit Trail
CL/2022/09/V1/001938	Claim	Delay Delivery Premium Parcel	Lim Cia Yien	Credit Account	ZND166301625035	No	Misrouted Issue	Premium	Rejected	100.00		21-9-2022 09:24:23 AM		5-10-2022 09:24:23 AM			Audit Trail
CL/2022/09/V1/001937	Claim	Damage	Low Khong Jiun	Cash	ZND166299239023				Rejected	500.00		21-9-2022 06:38:51 AM		5-10-2022 06:38:51 AM			Audit Trail
CL/2022/09/V1/001936	Claim	Damage	song say chew	Credit Account	ZND166266124987				Info Incomplete	771.00		20-9-2022 02:19:18 PM	23-9-2022 03:08:21 PM	4-10-2022 02:19:18 PM			Audit Trail
CL/2022/09/V1/001935	Claim	Lost	MMATRIX	Credit Account	ZND166030182564	No	Hub/Depo/ Station Handling Issue	Premium	Rejected	4099.00		20-9-2022 01:56:55 PM		4-10-2022 01:56:55 PM			Audit Trail
CL/2022/09/V1/001934	Claim	Lost	MMATRIX	Credit Account	ZND166029213446	No	Hub/Depo/ Station Handling Issue	Premium	Rejected	10.00		20-9-2022 01:52:41 PM		4-10-2022 01:52:41 PM			Audit Trail
CL/2022/09/V1/001933	Claim	Lost	MMATRIX	Credit Account	ZND166028745214	No	Hub/Depo/ Station Handling Issue	Premium	Pending Responsible Staff Details	10.00	10.00	20-9-2022 01:51:09 PM	20-10-2022 09:50:40 AM	4-10-2022 01:51:09 PM	18-10-2022 09:46:12 AM		Audit Trail
CL/2022/09/V1/001932	Claim	Lost	MMATRIX	Credit Account	ZND166028697100	No	Hub/Depo/ Station Handling Issue	Premium	Pending Responsible Staff Details	10.00	10.00	20-9-2022 01:49:33 PM	18-11-2022 10:39:26 AM	4-10-2022 01:49:33 PM	16-11-2022 10:35:10 AM		Audit Trail
CL/2022/09/V1/001931	Claim	Lost	MMATRIX	Credit Account	ZND166024832055	No	Hub/Depo/ Station Handling Issue	Premium	Info Incomplete	999.00		20-9-2022 01:47:49 PM		4-10-2022 01:47:49 PM			Audit Trail
CL/2022/09/V1/001930	Claim	Lost	Basket N Joy	Credit Account	HTG1662183285651	No	Hub/Depo/ Station Handling Issue	Parcel	Pending Responsible Staff Details	220.00	200.00	20-9-2022 11:49:26 AM	21-10-2022 08:53:29 AM	4-10-2022 11:49:26 AM	19-10-2022 08:49:45 AM		Audit Trail
CL/2022/09/V1/001929	Claim	Damage	VC FURNITURE	Credit Account	CHTG1662609917897001				Rejected	3789.50		20-9-2022 11:40:44 AM		4-10-2022 11:40:44 AM			Audit Trail

CL/2022/09/V1/001928	Claim	Damage	ROSLI AWANG	Credit Account	ZND166300718486	No	Force Majeure	Bulky	Pending Responsible Staff Details	90.00	90.00	20-9-2022 11:26:03 AM	21-10-2022 09:18:08 AM	4-10-2022 11:26:03 AM	19-10-2022 09:15:25 AM		Audit Trail
CL/2022/09/V1/001927	Claim	Damage FreshBox	SKY FORTUNE LOGISTICS-BMS	Credit Account	ZND166301416503	No	LineHaul Connectivity Issue	FreshBox	Pending Responsible Staff Details	250.00	200.00	20-9-2022 10:19:21 AM	11-12-2022 03:28:55 PM	4-10-2022 10:19:21 AM	9-12-2022 03:24:30 AM		Audit Trail
CL/2022/09/V1/001926	Claim	Damage	Kai Xiang Yeo	Credit Account	ZND166188267274				Info Incomplete	250.00		19-9-2022 11:38:37 PM	22-9-2022 04:07:16 PM	3-10-2022 11:38:37 PM			Audit Trail
CL/2022/09/V1/001925	Claim	Damage	Kai Xiang Yeo	Credit Account	ZND166265095615				Rejected	500.00		19-9-2022 11:11:32 PM		3-10-2022 11:11:32 PM			Audit Trail
CL/2022/09/V1/001924	Claim	Damage	FAUSTINO ASIA SDN BHD	Credit Account	ZND166300545365	No	Force Majeure	Parcel	Rejected	111.00		19-9-2022 05:26:01 PM		3-10-2022 05:26:01 PM			Audit Trail
CL/2022/09/V1/001923	Claim	Damage	Muhammad Aiman Arif bin Zamri	Cash	ZND166299714346				Rejected	4290.00		19-9-2022 01:04:20 PM		3-10-2022 01:04:20 PM			Audit Trail
CL/2022/09/V1/001922	Claim	Damage	KETO SDN BHD	Credit Account	ZND166300570961				Rejected	173.00		19-9-2022 10:16:40 AM		3-10-2022 10:16:40 AM			Audit Trail
CL/2022/09/V1/001921	Claim	Lost	HEALTHY LINK MEDICAL SUPPLIES	Credit Account	ZND166187267138				Info Incomplete	200.00		18-9-2022 02:25:52 PM	9-11-2022 09:18:19 AM	2-10-2022 02:25:52 PM			Audit Trail
CL/2022/09/V1/001920	Claim	Missing Content	Peni Concept Store	Credit Account	ZND166214192709	No	Driver Issue	Parcel	Pending Responsible Staff Details	0.00	33.90	17-9-2022 11:19:27 AM	3-10-2022 12:35:10 PM	1-10-2022 11:19:27 AM	1-10-2022 12:31:13 PM		Audit Trail
CL/2022/09/V1/001919	Claim	Damage	CM Wan	Credit Account	ZND166299820085	No	Force Majeure	Parcel	Pending Responsible Staff Details	218.72	200.00	16-9-2022 03:32:46 PM	17-10-2022 10:30:43 PM	30-9-2022 03:32:46 PM	15-10-2022 10:25:25 AM		Audit Trail
CL/2022/09/V1/001918	Claim	Damage	Low Khong Jiun	Cash	ZND166299239023				Rejected	500.00		16-9-2022 12:25:16 AM		30-9-2022 12:25:16 AM			Audit Trail
CL/2022/09/V1/001917	Claim	Damage	HAIRCLINIX SDN.BHD	Credit Account	ZND166266108680				New	0.00		15-9-2022 05:35:33 PM	24-11-2022 12:06:09 PM	29-9-2022 05:35:33 PM			Audit Trail
CL/2022/09/V1/001916	Claim	Damage	Mazita Ismail	Cash	ZND166299367061				Rejected	16.00		15-9-2022 03:54:53 PM		29-9-2022 03:54:53 PM			Audit Trail
CL/2022/09/V1/001915	Claim	Damage	Baopa family	Credit Account	ZND166240117486				Info Incomplete	75.00		15-9-2022 12:53:56 PM	17-9-2022 04:22:20 PM	29-9-2022 12:53:56 PM			Audit Trail

CL/2022/09/V1/001914	Claim	Damage	KETO SDN BHD	Credit Account	ZND166299572960				Rejected	175.00		15-9-2022 11:10:05 AM		29-9-2022 11:10:05 AM			Audit Trail
CL/2022/09/V1/001913	Claim	Damage FreshBox	ONG KAH POH (JIN YE YE SDN. BHD.)	Credit Account	ZND166213805617				Rejected	238.00		15-9-2022 10:15:28 AM		29-9-2022 10:15:28 AM			Audit Trail
CL/2022/09/V1/001912	Claim	Damage	T2ETHEREAL SDN BHD	Credit Account	ZND166265146423				Rejected	540.00		15-9-2022 09:39:18 AM		29-9-2022 09:39:18 AM			Audit Trail
CL/2022/09/V1/001911	Claim	Damage FreshBox	TAN E-CHUAN	Credit Account	ZND166265689272				Rejected	91.20		15-9-2022 08:09:23 AM		29-9-2022 08:09:23 AM			Audit Trail
CL/2022/09/V1/001910	Claim	Damage	EL PROFESSIONAL HAIR STUDIO SDN BHD (HQ)	Credit Account	ZND166024261862				Rejected	80.50		14-9-2022 05:46:18 PM		28-9-2022 05:46:18 PM			Audit Trail
CL/2022/09/V1/001909	Claim	Damage	Ridzuan Zakaria	Credit Account	ZND166214348458				Rejected	200.00		14-9-2022 04:45:32 PM		28-9-2022 04:45:32 PM			Audit Trail
CL/2022/09/V1/001908	Claim	Damage	Hairwell Sdn Bhd	Credit Account	ZND166299270873				Info Incomplete	60.00		14-9-2022 04:18:50 PM	17-9-2022 11:01:30 AM	28-9-2022 04:18:50 PM			Audit Trail
CL/2022/09/V1/001907	Claim	Damage	TEE SOO YEN	Cash	ZND166265810454,CND166265810454001,CND166265810454002,CND166265810454003				Rejected	200.00		14-9-2022 01:20:45 PM		28-9-2022 01:20:45 PM			Audit Trail
CL/2022/09/V1/001906	Claim	Damage	CM Wan	Credit Account	ZND166239914362	No	Force Majeure	Parcel	Pending Responsible Staff Details	200.00	200.00	14-9-2022 12:21:28 PM	13-10-2022 09:32:23 AM	28-9-2022 12:21:28 PM	11-10-2022 09:27:30 AM		Audit Trail
CL/2022/09/V1/001905	Claim	Damage	ASJ SOLUTIONS SDN BHD	Credit Account	ZND166265904818	No	Force Majeure	Parcel	Pending Responsible Staff Details	180.86	180.88	14-9-2022 12:10:45 PM	11-12-2022 04:05:29 PM	28-9-2022 12:10:45 PM	9-12-2022 04:01:55 AM		Audit Trail
CL/2022/09/V1/001904	Claim	Damage	NURUL HUSNA ATIQA BINTI ALIN	Credit Account	ZND166265870069	No	Force Majeure	Bulky	Info Incomplete	294.98		14-9-2022 10:44:29 AM	29-9-2022 02:36:12 PM	28-9-2022 10:44:29 AM			Audit Trail
CL/2022/09/V1/001903	Claim	Damage	Atmua Furnishing	Credit Account	ZND166265626147	No	Force Majeure	Parcel	Pending Responsible Staff Details	263.16	200.00	14-9-2022 09:44:14 AM	16-11-2022 11:15:53 AM	28-9-2022 09:44:14 AM	14-11-2022 11:13:15 AM		Audit Trail

CL/2022/09/V1/001902	Claim	Lost	Wong sow kham	Credit Account	ZND166238701062	No	Driver Issue	FreshBox	Pending Responsible Staff Details	180.00	180.00	13-9-2022 06:47:49 PM	8-10-2022 03:47:09 PM	27-9-2022 06:47:49 PM	6-10-2022 03:45:12 AM		Audit Trail
CL/2022/09/V1/001901	Claim	Damage	SIGNATURE CONCEPTS (M) SDN BHD	Credit Account	ZND166239250927				Info Incomplete	1000.00		13-9-2022 06:12:16 PM	23-9-2022 05:08:26 PM	27-9-2022 06:12:16 PM			Audit Trail
CL/2022/09/V1/001900	Claim	Lost	LnQ Collection	Credit Account	ZND166024474972				Rejected	580.00		13-9-2022 06:11:24 PM		27-9-2022 06:11:24 PM			Audit Trail
CL/2022/09/V1/001899	Claim	Damage	SIGNATURE CONCEPTS (M0 SDN BHD	Credit Account	ZND166239242304				Info Incomplete	900.00		13-9-2022 06:04:45 PM	16-9-2022 11:00:56 AM	27-9-2022 06:04:45 PM			Audit Trail
CL/2022/09/V1/001898	Claim	Damage	LIM PING YANG	Credit Account	ZND166265569482	No	Force Majeure	Parcel	Pending Responsible Staff Details	200.00	200.00	13-9-2022 05:21:10 PM	30-10-2022 10:31:24 AM	27-9-2022 05:21:10 PM	28-10-2022 10:17:36 AM		Audit Trail
CL/2022/09/V1/001897	Claim	Lost	MMAG DIGITAL SDN BHD	Credit Account	ZND165618818499	No	Driver Issue	Premium	Rejected	10.00		13-9-2022 02:51:32 PM		27-9-2022 02:51:32 PM			Audit Trail
CL/2022/09/V1/001896	Claim	Damage	Azmazura Idayu binti Mohmad	Cash	ZND166265566061	No	Hub/Depo/ Station Handling Issue	Premium	Pending Responsible Staff Details	71.00	71.00	13-9-2022 02:08:26 PM	28-10-2022 11:29:04 AM	27-9-2022 02:08:26 PM	26-10-2022 10:57:39 AM		Audit Trail
CL/2022/09/V1/001895	Claim	Lost	UMR MARKEITNG & DISTRIBUTORS	Credit Account	ZND166014950707	No	Hub/Depo/ Station Handling Issue	Parcel	Info Incomplete	150.00		13-9-2022 11:18:51 AM		27-9-2022 11:18:51 AM			Audit Trail
CL/2022/09/V1/001894	Claim	Damage	ASJ Solutions Sdn Bhd	Credit Account	ZND166264822656	No	Force Majeure	Parcel	Rejected	207.98		13-9-2022 10:58:00 AM		27-9-2022 10:58:00 AM			Audit Trail
CL/2022/09/V1/001893	Claim	Damage	MOHD ZAIDIN HJ SAIMI	Credit Account	ZND166239410390	Yes	Force Majeure	Bulky	Rejected	800.00		13-9-2022 10:15:15 AM		27-9-2022 10:15:15 AM			Audit Trail
CL/2022/09/V1/001892	Claim	Damage	SNF ONLINE(M) SDN BHD	Credit Account	ZND166214298166				Rejected	250.00		13-9-2022 09:49:25 AM		27-9-2022 09:49:25 AM			Audit Trail
CL/2022/09/V1/001891	Claim	Damage	Kim	Credit Account	ZND166265103556	No	Force Majeure	Parcel	Rejected	80.00		12-9-2022 11:30:45 PM		26-9-2022 11:30:45 PM			Audit Trail
CL/2022/09/V1/001890	Claim	Damage	Chin Chyi Whei	Credit Account	ZND166265103778	No	Force Majeure	Parcel	Pending Responsible Staff Details	150.00	150.00	12-9-2022 04:40:37 PM	5-10-2022 11:12:40 AM	26-9-2022 04:40:37 PM	3-10-2022 11:12:00 AM		Audit Trail

CL/2022/09/V1/001889	Claim	Damage	JCJ Express	Credit Account	HTG1661315093759				Rejected	158.00		12-9-2022 10:03:56 AM		26-9-2022 10:03:56 AM			Audit Trail
CL/2022/09/V1/001888	Claim	Damage	MOHD FARIZUAN B. MOHD RAZAKI	Cash	ZND166239477805	No	Force Majeure	Motorbike	Pending Responsible Staff Details	68.00	68.00	11-9-2022 04:21:49 PM	19-10-2022 11:25:30 AM	25-9-2022 04:21:49 PM	17-10-2022 11:23:37 AM		Audit Trail
CL/2022/09/V1/001887	Claim	Damage	ATMUA FURNISHING (M) SDN BHD	Credit Account	ZND166214498726	No	Force Majeure	Bulky	Pending Responsible Staff Details	680.00	200.00	11-9-2022 02:22:07 PM	8-10-2022 03:50:39 PM	25-9-2022 02:22:07 PM	6-10-2022 03:44:35 AM		Audit Trail
CL/2022/09/V1/001886	Claim	Damage	FURNIMALL (M) SDN BHD	Credit Account	ZND166214372781				Rejected	200.00		11-9-2022 01:53:04 PM		25-9-2022 01:53:04 PM			Audit Trail
CL/2022/09/V1/001885	Claim	Damage	JOAN LIM&KELLY LIM	Cash	ZND166187358737				Rejected	298.00		10-9-2022 12:08:37 PM		24-9-2022 12:08:37 PM			Audit Trail
CL/2022/09/V1/001884	Claim	Damage	Servex (Malaysia) Sdn Bhd	Credit Account	ZND166239202353	No	Force Majeure	Pallet	Pending Responsible Staff Details	200.00	200.00	9-9-2022 05:54:37 PM	5-10-2022 05:55:14 PM	23-9-2022 05:54:37 PM	3-10-2022 05:42:13 AM		Audit Trail
CL/2022/09/V1/001883	Claim	Damage	VARIOUS FURNITURE SDN BHD	Credit Account	CHTG1662127388476001	No	Force Majeure	Parcel	Pending Responsible Staff Details	99.90	99.00	9-9-2022 04:42:56 PM	30-10-2022 09:32:35 AM	23-9-2022 04:42:56 PM	28-10-2022 09:29:06 AM		Audit Trail
CL/2022/09/V1/001882	Claim	Lost	LEE YAU PANG	Credit Account	ZND166214398408	No	Hub/Depo/ Station Handling Issue	Bulky	Rejected	546.00		9-9-2022 04:08:56 PM		23-9-2022 04:08:56 PM			Audit Trail
CL/2022/09/V1/001881	Claim	Missing Content	XUAN THAI TRADING	Credit Account	ZND166239073212	No	Hub/Depo/ Station Handling Issue	Parcel	Rejected	28.76		9-9-2022 03:25:31 PM		23-9-2022 03:25:31 PM			Audit Trail
CL/2022/09/V1/001880	Claim	Lost	TIEN WYE LONGG	Credit Account	ZND166027995351	No	Hub/Depo/ Station Handling Issue	Parcel	Info Incomplete	0.00		9-9-2022 10:59:12 AM	28-9-2022 09:02:48 AM	23-9-2022 10:59:12 AM			Audit Trail
CL/2022/09/V1/001879	Claim	Damage	MMATRIX SDN BHD	Credit Account	ZND166187398542				Rejected	469.00		8-9-2022 05:19:13 PM		22-9-2022 05:19:13 PM			Audit Trail
CL/2022/09/V1/001878	Claim	Damage	ONG KAH POH (JIN YE YE SDN. BHD.)	Credit Account	ZND166213805617	No	Hub/Depo/ Station Handling Issue	FreshBox	Rejected	258.00		8-9-2022 11:29:21 AM		22-9-2022 11:29:21 AM			Audit Trail
CL/2022/09/V1/001877	Claim	Damage	Kho Yap Wei	Credit Account	ZND166178923388				Rejected	58.75		7-9-2022 04:38:47 PM		21-9-2022 04:38:47 PM			Audit Trail
CL/2022/09/V1/001876	Claim	Lost	Ah Mok	Credit Account	ZND166187793217				Rejected	0.00		6-9-2022 06:38:12 PM		20-9-2022 06:38:12 PM			Audit Trail

CL/2022/09/V1/001875	Claim	Lost	MMATRIX	Credit Account	ZND165954447650	No	Hub/Depo/ Station Handling Issue	Parcel	Rejected	10.00		6-9-2022 03:06:36 PM		20-9-2022 03:06:36 PM			Audit Trail
CL/2022/09/V1/001874	Claim	Short Piece	AQIL	Credit Account	CND166188282017003				Info Incomplete	200.00		6-9-2022 03:02:12 PM	8-9-2022 04:23:05 PM	20-9-2022 03:02:12 PM			Audit Trail
CL/2022/09/V1/001873	Claim	Lost	V & S SUCCESS ENTERPRISE	Credit Account	ZND166187340343				Rejected	200.00		6-9-2022 11:25:55 AM		20-9-2022 11:25:55 AM			Audit Trail
CL/2022/09/V1/001872	Claim	Damage	TAN POH POH	Credit Account	ZND166029793245	No	Force Majeure	Parcel	Rejected	338.90		5-9-2022 03:09:30 PM		19-9-2022 03:09:30 PM			Audit Trail
CL/2022/09/V1/001871	Claim	Delay Delivery Premium Parcel	Mohd Nazeri Kamarudin	Credit Account	ZND166213732890	No	Hub/Depo/ Station Handling Issue	Parcel	Rejected	0.00		5-9-2022 02:32:30 PM		19-9-2022 02:32:30 PM			Audit Trail
CL/2022/09/V1/001870	Claim	Lost	CAREION TUBE SDN BHD	Credit Account	ZND165620532864	No	LineHaul Handling Issue	Parcel	Completed	6182.60	200.00	5-9-2022 01:28:15 PM		19-9-2022 01:28:15 PM		30-12-2022 04:30:15 PM	Audit Trail
CL/2022/09/V1/001869	Claim	Lost	VERTIGO TECH (M) SDN BHD	Credit Account	ZND165956463825				Info Incomplete	14540.00		5-9-2022 01:22:52 PM	24-9-2022 02:56:30 PM	19-9-2022 01:22:52 PM			Audit Trail
CL/2022/09/V1/001868	Claim	Lost	MECHOMP SOLUTIONS SDN BHD	Credit Account	ZND165623415775				Info Incomplete	7996.00		5-9-2022 01:07:53 PM	24-9-2022 02:54:41 PM	19-9-2022 01:07:53 PM			Audit Trail
CL/2022/09/V1/001867	Claim	Lost	MECHOMP SOLUTIONS SDN BHD	Credit Account	ZND165615509833				Info Incomplete	0.00		5-9-2022 12:59:03 PM	4-12-2022 11:25:22 AM	19-9-2022 12:59:03 PM			Audit Trail
CL/2022/09/V1/001866	Claim	Damage FreshBox	QUNKEE FOOD TRADING	Credit Account	ZND166187253780	No	Hub/Depo/ Station Handling Issue	Parcel	Pending Responsible Staff Details	100.00	100.00	5-9-2022 12:35:07 PM	5-10-2022 11:25:03 AM	19-9-2022 12:35:07 PM	3-10-2022 11:24:14 AM		Audit Trail
CL/2022/09/V1/001865	Claim	Damage	MR FADZIL	Credit Account	ZND166029535234				Rejected	200.00		5-9-2022 11:00:15 AM		19-9-2022 11:00:15 AM			Audit Trail
CL/2022/09/V1/001864	Claim	Damage	CM Wan	Cash	ZND166187782778	No	Force Majeure	Parcel	Pending Responsible Staff Details	200.00	200.00	3-9-2022 10:46:13 AM	29-9-2022 04:59:51 PM	17-9-2022 10:46:13 AM	27-9-2022 04:59:01 AM		Audit Trail
CL/2022/09/V1/001863	Claim	Damage	SPECTRUM VIEW SDN BHD	Credit Account	ZND166187603592	No	Force Majeure	Parcel	Pending Responsible Staff Details	519.02	200.00	3-9-2022 10:36:03 AM	5-10-2022 11:28:46 AM	17-9-2022 10:36:03 AM	3-10-2022 11:25:12 AM		Audit Trail

CL/2022/09/V1/001862	Claim	Missing Content	VANISSA TAN BEE SAN	Credit Account	35000046068 4	No	Force Majeure	Parcel	Rejected	118.00		2-9-2022 05:03:52 PM		16-9-2022 05:03:52 PM			Audit Trail
CL/2022/09/V1/001861	Claim	Damage	Domica Furniture E-Commerce Sdn Bhd	Credit Account	ZND166029819181				Rejected	84.90		2-9-2022 12:08:37 PM		16-9-2022 12:08:37 PM			Audit Trail
CL/2022/09/V1/001860	Claim	Damage	ASJ Solutions Sdn Bhd	Credit Account	ZND166029872964	No	Force Majeure	Parcel	Rejected	251.90		2-9-2022 10:29:34 AM		16-9-2022 10:29:34 AM			Audit Trail
CL/2022/09/V1/001859	Claim	Damage FreshBox	LEE YAU PANG	Credit Account	ZND166029803791				Rejected	200.00		1-9-2022 04:37:14 PM		15-9-2022 04:37:14 PM			Audit Trail
CL/2022/09/V1/001858	Claim	Damage FreshBox	MOHD SAIFUL IZUAN BIN SAMSUDIN	Cash	ZND166027712866				Rejected	111.79		1-9-2022 12:11:03 PM		15-9-2022 12:11:03 PM			Audit Trail
CL/2022/09/V1/001857	Claim	Lost	Wendy Wee	Credit Account	ZND166028407600	No	Hub/Depo/ Station Handling Issue	Parcel	Rejected	120.00		1-9-2022 09:54:16 AM		15-9-2022 09:54:16 AM			Audit Trail
CL/2022/09/V1/001856	Claim	Damage	CM Wan	Cash	ZND166030252984	No	Force Majeure	Parcel	Pending Responsible Staff Details	293.72	200.00	1-9-2022 09:42:01 AM	29-9-2022 05:00:47 PM	15-9-2022 09:42:01 AM	27-9-2022 05:00:03 AM		Audit Trail
CL/2022/08/V2/001844	Appeal	Damage	Peni Concept Store	Credit Account	ZND166026867826	No	Force Majeure	Parcel	Completed	98.90	98.90	27-8-2022 10:07:40 AM		10-9-2022 10:07:40 AM	12-9-2022 05:39:20 AM	12-9-2022 05:39:41 PM	Audit Trail
CL/2022/08/V2/001843	Appeal	Damage	Peni Concept Store	Credit Account	ZND166026822580	No	Force Majeure	Parcel	Completed	141.50	141.50	27-8-2022 10:02:08 AM		10-9-2022 10:02:08 AM	12-9-2022 05:35:08 AM	12-9-2022 05:38:59 PM	Audit Trail
CL/2022/08/V2/001833	Appeal	Damage	VARIOUS FURNITURE SDN BHD	Credit Account	HTG1660838400433	No	Force Majeure	Parcel	Completed	200.00	200.00	24-8-2022 04:05:14 PM		7-9-2022 04:05:14 PM	6-3-2023 02:09:41 AM	6-3-2023 02:10:39 PM	Audit Trail
CL/2022/08/V2/001827	Appeal	Lost	CLICKGAMING DISTRIBUTION GROUP SDN BHD	Credit Account	ZND164720804642	No	Hub/Depo/ Station Handling Issue	Parcel	Completed	200.00	200.00	23-8-2022 12:25:49 PM		6-9-2022 12:25:49 PM	25-8-2022 01:45:21 AM	25-8-2022 01:45:45 PM	Audit Trail
CL/2022/08/V2/001777	Appeal	Lost	Hidayati Sayang	Credit Account	ZND165621918513	No	Driver Issue	Parcel	Completed	200.00	200.00	12-8-2022 11:26:51 AM		26-8-2022 11:26:51 AM	14-11-2022 04:19:55 AM	14-11-2022 04:20:18 PM	Audit Trail
CL/2022/08/V2/001741	Appeal	Damage	Domica Furniture E-Commerce Sdn Bhd	Credit Account	ZND165623310636	No	Force Majeure	Parcel	Completed	155.50	155.50	4-8-2022 10:27:42 AM		18-8-2022 10:27:42 AM	29-8-2022 09:44:00 AM	29-8-2022 09:44:59 AM	Audit Trail

CL/2022/08/V1/001855	Claim	Damage	CM wan	Cash	ZND166029751405	No	Force Majeure	Parcel	Pending Responsible Staff Details	200.00	200.00	31-8-2022 01:04:12 PM	29-9-2022 05:02:26 PM	14-9-2022 01:04:12 PM	27-9-2022 05:02:04 AM		Audit Trail
CL/2022/08/V1/001854	Claim	Damage	TANG ANG KHIAN	Cash	ZND166029794990	No	Force Majeure	Parcel	Info Incomplete	0.00		30-8-2022 04:15:54 PM	7-9-2022 02:57:16 PM	13-9-2022 04:15:54 PM			Audit Trail
CL/2022/08/V1/001853	Claim	Damage	Domica Furniture E-Commerce Sdn Bhd	Credit Account	ZND166027068321				Rejected	205.90		30-8-2022 03:51:28 PM		13-9-2022 03:51:28 PM			Audit Trail
CL/2022/08/V1/001852	Claim	Lost	TND EXPRESS (M) SDN BHD.	Credit Account	TND2800082271	No	Hub/Depo/ Station Handling Issue	Bulky	Pending Responsible Staff Details	9454.15	200.00	30-8-2022 03:22:17 PM	21-10-2022 09:04:29 AM	13-9-2022 03:22:17 PM	19-10-2022 08:57:31 AM		Audit Trail
CL/2022/08/V1/001851	Claim	Lost	TND EXPRESS (M) SDN BHD.	Credit Account	TND2800081341	No	Hub/Depo/ Station Handling Issue	Parcel	Pending Responsible Staff Details	0.00	200.00	30-8-2022 02:57:25 PM	21-10-2022 08:57:21 AM	13-9-2022 02:57:25 PM	19-10-2022 08:54:00 AM		Audit Trail
CL/2022/08/V1/001850	Claim	Damage FreshBox	Banana Shop	Cash	ZND166029475950	No	Hub/Depo/ Station Handling Issue	FreshBox	Pending Responsible Staff Details	129.00	129.00	29-8-2022 07:58:00 PM	19-10-2022 11:27:46 AM	12-9-2022 07:58:00 PM	17-10-2022 11:25:49 AM		Audit Trail
CL/2022/08/V1/001849	Claim	Missing Content	ZULKIFLY BIN SALLEH	Credit Account	ZND166516497696	No	Hub/Depo/ Station Handling Issue	Parcel	Pending Responsible Staff Details	190.00	190.00	29-8-2022 04:07:00 PM	16-9-2022 04:23:25 PM	12-9-2022 04:07:00 PM	14-9-2022 04:17:14 AM		Audit Trail
CL/2022/08/V1/001848	Claim	Damage	HEALTHY LINK MEDICAL SUPPLIES	Credit Account	ZND166028170405				Info Incomplete	200.00		29-8-2022 02:15:29 PM	25-9-2022 09:01:19 AM	12-9-2022 02:15:29 PM			Audit Trail
CL/2022/08/V1/001847	Claim	Damage	Jo Decor Furniture	Credit Account	ZND166028743487	No	Driver Issue	Bulky	Rejected	237.00		29-8-2022 08:58:22 AM		12-9-2022 08:58:22 AM			Audit Trail
CL/2022/08/V1/001846	Claim	Lost	Quah Quahs	Credit Account	ZND165623656895	No	Hub/Depo/ Station Handling Issue	Parcel	Pending Responsible Staff Details	187.00	187.00	27-8-2022 06:53:38 PM	13-10-2022 10:01:24 AM	10-9-2022 06:53:38 PM	11-10-2022 09:46:57 AM		Audit Trail
CL/2022/08/V1/001845	Claim	Damage	SUNDRESS ENTERPRISE	Credit Account	ZND166028557169	No	Hub/Depo/ Station Handling Issue	Parcel	Pending Responsible Staff Details	190.00	190.00	27-8-2022 10:24:21 AM	5-10-2022 11:36:11 AM	10-9-2022 10:24:21 AM	3-10-2022 11:30:29 AM		Audit Trail
CL/2022/08/V1/001844	Claim	Damage	Peni Concept Store	Credit Account	ZND166026867826	No	Force Majeure	Parcel	Pending Responsible Staff Details	98.90	98.90	27-8-2022 10:07:40 AM	14-9-2022 05:34:34 PM	10-9-2022 10:07:40 AM	12-9-2022 05:31:04 AM		Audit Trail
CL/2022/08/V1/001843	Claim	Damage	Peni Concept Store	Credit Account	ZND166026822580	No	Force Majeure	Parcel	Pending Responsible Staff Details	141.50	141.50	27-8-2022 10:02:08 AM	14-9-2022 05:30:47 PM	10-9-2022 10:02:08 AM	12-9-2022 05:25:31 AM		Audit Trail

CL/2022/08/V1/001842	Claim	Damage FreshBox	Loy Wee Jiat	Credit Account	ZND166026392878	No	Hub/Depo/ Station Handling Issue	Premium	Pending Responsible Staff Details	60.00	60.00	26-8-2022 08:44:41 PM	5-10-2022 11:37:11 AM	9-9-2022 08:44:41 PM	3-10-2022 11:36:21 AM		Audit Trail
CL/2022/08/V1/001841	Claim	Damage	ML GROUP ENTERPRISE	Credit Account	ZND166024834271				Rejected	500.00		26-8-2022 02:48:00 PM		9-9-2022 02:48:00 PM			Audit Trail
CL/2022/08/V1/001840	Claim	Damage	Xprint	Credit Account	ZND166014761020	No	Force Majeure	Bulky	Pending Responsible Staff Details	384.75	200.00	26-8-2022 02:35:24 PM	8-9-2022 09:50:31 AM	9-9-2022 02:35:24 PM	6-9-2022 09:48:38 AM		Audit Trail
CL/2022/08/V1/001839	Claim	Damage	NURUL AIN FATIHAH	Cash	ZND166026164062	No	Hub/Depo/ Station Handling Issue	Premium	Pending Responsible Staff Details	70.90	70.90	26-8-2022 12:25:02 PM	27-11-2022 09:09:34 AM	9-9-2022 12:25:02 PM	25-11-2022 09:05:59 AM		Audit Trail
CL/2022/08/V1/001838	Claim	Damage	CM Wan	Cash	ZND166026389151				Rejected	266.72		26-8-2022 10:35:27 AM		9-9-2022 10:35:27 AM			Audit Trail
CL/2022/08/V1/001837	Claim	Lost	MMATRIX SDN BHD	Credit Account	ZND166025539502	No	Hub/Depo/ Station Handling Issue	Parcel	Pending Responsible Staff Details	469.00	200.00	25-8-2022 07:11:32 PM	20-10-2022 09:54:25 AM	8-9-2022 07:11:32 PM	18-10-2022 09:50:47 AM		Audit Trail
CL/2022/08/V1/001836	Claim	Missing Content	Mohammad Adzha	Credit Account	ZND166026413221				Rejected	194.99		25-8-2022 03:56:24 PM		8-9-2022 03:56:24 PM			Audit Trail
CL/2022/08/V1/001835	Claim	Lost	QIQI ELITE FURNITURES ENTERPRISE	Credit Account	ZND165955631188	No	Hub/Depo/ Station Handling Issue	Parcel	Pending Responsible Staff Details	102.90	102.00	25-8-2022 09:40:37 AM	25-9-2022 11:46:33 AM	8-9-2022 09:40:37 AM	23-9-2022 11:33:17 AM		Audit Trail
CL/2022/08/V1/001834	Claim	Damage	CHEW HOI LIANG	Credit Account	ZND166026389342	No	Force Majeure	Parcel	Pending Responsible Staff Details	200.00	200.00	24-8-2022 11:31:49 PM	24-9-2022 10:15:12 AM	7-9-2022 11:31:49 PM	22-9-2022 10:09:08 AM		Audit Trail
CL/2022/08/V1/001833	Claim	Damage	VARIOUS FURNITURE SDN BHD	Credit Account	HTG1660838400433	No	Force Majeure	Parcel	Pending Responsible Staff Details	325.00	200.00	24-8-2022 04:05:14 PM	8-3-2023 02:08:53 PM	7-9-2022 04:05:14 PM	6-3-2023 02:05:56 AM		Audit Trail
CL/2022/08/V1/001832	Claim	Damage	CARMEN SWEET PASTRY CULTURE	Cash	ZND166026690271				Rejected	555.00		24-8-2022 11:05:21 AM		7-9-2022 11:05:21 AM			Audit Trail
CL/2022/08/V1/001831	Claim	Damage	MMATRIX SDN BHD	Credit Account	ZND166024870668	No	Force Majeure	Parcel	Rejected	599.00		24-8-2022 10:51:30 AM		7-9-2022 10:51:30 AM			Audit Trail
CL/2022/08/V1/001830	Claim	Damage	MMATRIX SDN BHD	Credit Account	ZND166024514593	No	Force Majeure	Parcel	Rejected	799.00		24-8-2022 10:42:59 AM		7-9-2022 10:42:59 AM			Audit Trail

CL/2022/08/V1/001829	Claim	Lost	TRUE HOME FURNITURE CONCEPT (M) SDN BHD	Credit Account	HTG1660264854826				Rejected	178.00		23-8-2022 03:30:15 PM		6-9-2022 03:30:15 PM			Audit Trail
CL/2022/08/V1/001828	Claim	Missing Content	HJ EXPRESS	Credit Account	ZND166026150584	Yes	Hub/Depo/ Station Handling Issue	Parcel	Rejected	828.49		23-8-2022 03:28:43 PM		6-9-2022 03:28:43 PM			Audit Trail
CL/2022/08/V1/001827	Claim	Lost	CLICKGAMING DISTRIBUTION GROUP SDN BHD	Credit Account	ZND164720804642	No	Hub/Depo/ Station Handling Issue	Parcel	Completed	629.00	200.00	23-8-2022 12:25:49 PM		6-9-2022 12:25:49 PM		25-8-2022 01:45:45 PM	Audit Trail
CL/2022/08/V1/001826	Claim	Damage	kelly wong	Credit Account	ZND166025517302	No	Hub/Depo/ Station Handling Issue	Parcel	Pending Responsible Staff Details	108.00	108.00	22-8-2022 03:09:26 PM	8-9-2022 09:53:59 AM	5-9-2022 03:09:26 PM	6-9-2022 09:50:39 AM		Audit Trail
CL/2022/08/V1/001825	Claim	Damage	niki	Credit Account	ZND166025929402				Rejected	366.00		22-8-2022 12:03:40 PM		5-9-2022 12:03:40 PM			Audit Trail
CL/2022/08/V1/001824	Claim	Damage	VARIOUS FURNITURE SDN BHD	Credit Account	CHTG1660745021358001	No	Force Majeure	Parcel	Pending Responsible Staff Details	39.90	39.90	22-8-2022 11:20:06 AM	14-9-2022 10:17:12 AM	5-9-2022 11:20:06 AM	12-9-2022 10:14:53 AM		Audit Trail
CL/2022/08/V1/001823	Claim	Damage	VARIOUS FURNITURE SDN BHD	Credit Account	CHTG1660743263182001	No	Force Majeure	Bulky	Pending Responsible Staff Details	225.00	200.00	22-8-2022 11:07:41 AM	24-9-2022 10:56:36 AM	5-9-2022 11:07:41 AM	22-9-2022 10:52:29 AM		Audit Trail
CL/2022/08/V1/001822	Claim	Damage	AE ZIMMER SDN BHD	Credit Account	ZND166025379696				Rejected	300.00		20-8-2022 04:25:17 PM		3-9-2022 04:25:17 PM			Audit Trail
CL/2022/08/V1/001821	Claim	Damage	JAMILAH BINTI KOMENG	Credit Account	ZND166024180637				Rejected	35.00		20-8-2022 08:03:57 AM		3-9-2022 08:03:57 AM			Audit Trail
CL/2022/08/V1/001820	Claim	Damage	KOAY BENG KWAN	Credit Account	ZND165609032637	No	Force Majeure	Bulky	Pending Responsible Staff Details	798.52	200.00	19-8-2022 04:00:33 PM	8-9-2022 10:37:45 AM	2-9-2022 04:00:33 PM	6-9-2022 10:16:56 AM		Audit Trail
CL/2022/08/V1/001819	Claim	Lost	MMATRIX Sdn Bhd	Credit Account	ZND165955356531	No	Hub/Depo/ Station Handling Issue	Parcel	Pending Responsible Staff Details	1899.00	200.00	19-8-2022 10:37:06 AM	20-10-2022 09:56:45 AM	2-9-2022 10:37:06 AM	18-10-2022 09:54:33 AM		Audit Trail
CL/2022/08/V1/001818	Claim	Damage	KENT	Credit Account	HTG1659088813283	No	Force Majeure	Parcel	Pending Responsible Staff Details	599.00	200.00	19-8-2022 10:34:40 AM	14-9-2022 10:20:13 AM	2-9-2022 10:34:40 AM	12-9-2022 10:17:36 AM		Audit Trail

CL/2022/08/V1/001817	Claim	Damage	HN Nursery And Landscape	Credit Account	ZND166024552199				Rejected	0.00		18-8-2022 10:05:48 PM		1-9-2022 10:05:48 PM			Audit Trail
CL/2022/08/V1/001816	Claim	Damage	Bryan Chuah	Credit Account	ZND166022839896				Rejected	50.00		18-8-2022 09:27:00 PM		1-9-2022 09:27:00 PM			Audit Trail
CL/2022/08/V1/001815	Claim	Damage	Lim Yee Cheng	Credit Account	ZND166023303921	No	Force Majeure	Bulky	Rejected	259.00		18-8-2022 06:54:09 PM		1-9-2022 06:54:09 PM			Audit Trail
CL/2022/08/V1/001814	Claim	Damage	Xprint	Credit Account	ZND166024189005	No	Force Majeure	Parcel	Rejected	63.48		18-8-2022 06:10:38 PM		1-9-2022 06:10:38 PM			Audit Trail
CL/2022/08/V1/001813	Claim	Damage FreshBox	SAFIAH MOHAMAD ZAIN	Credit Account	ZND166022575626				Rejected	0.00		18-8-2022 05:02:47 PM		1-9-2022 05:02:47 PM			Audit Trail
CL/2022/08/V1/001812	Claim	Damage	BKS PAPAH TRANSPORT	Credit Account	ZND165955897362				Rejected	200.00		18-8-2022 04:18:30 PM		1-9-2022 04:18:30 PM			Audit Trail
CL/2022/08/V1/001811	Claim	Damage	SK MALL SDN BHD	Cash	ZND166022413713				Rejected	149.00		18-8-2022 03:31:21 PM		1-9-2022 03:31:21 PM			Audit Trail
CL/2022/08/V1/001810	Claim	Damage	SUNDRESS ENTERPRISE	Credit Account	ZND166024188206	No	Force Majeure	Parcel	Pending Responsible Staff Details	106.20	106.00	18-8-2022 02:56:35 PM	4-9-2022 03:35:19 PM	1-9-2022 02:56:35 PM	2-9-2022 03:31:55 AM		Audit Trail
CL/2022/08/V1/001809	Claim	Damage	BEST MIRROR	Credit Account	ZND166024835254				Rejected	249.00		18-8-2022 12:34:00 PM		1-9-2022 12:34:00 PM			Audit Trail
CL/2022/08/V1/001808	Claim	Damage	BEST MIRROR	Credit Account	ZND166022571475				Rejected	249.00		18-8-2022 12:29:02 PM		1-9-2022 12:29:02 PM			Audit Trail
CL/2022/08/V1/001807	Claim	Damage	BEST MIRROR	Credit Account	ZND166023112110				Rejected	229.00		18-8-2022 12:24:08 PM		1-9-2022 12:24:08 PM			Audit Trail
CL/2022/08/V1/001806	Claim	Damage	BEST MIRROR	Credit Account	ZND165955953389				Rejected	204.00		18-8-2022 12:16:48 PM		1-9-2022 12:16:48 PM			Audit Trail
CL/2022/08/V1/001805	Claim	Damage	ABD RASHID BIN IBRAHIM	Credit Account	ZND165937642324				Rejected	48.00		18-8-2022 11:01:54 AM		1-9-2022 11:01:54 AM			Audit Trail
CL/2022/08/V1/001804	Claim	Damage	SHENG XEN ENTERPRISE	Credit Account	ZND166024030314	No	Force Majeure	Parcel	Rejected	39.30		18-8-2022 10:23:00 AM		1-9-2022 10:23:00 AM			Audit Trail
CL/2022/08/V1/001803	Claim	Damage	Sami Succari	Cash	ZND166022797769	No	Force Majeure	Parcel	Rejected	1000.00		17-8-2022 09:39:27 PM		31-8-2022 09:39:27 PM			Audit Trail

CL/2022/08/V1/001802	Claim	Damage	CM Wan	Cash	ZND166023778286	No	Force Majeure	Parcel	Rejected	349.79		17-8-2022 05:55:08 PM		31-8-2022 05:55:08 PM			Audit Trail
CL/2022/08/V1/001801	Claim	Damage	Ling Si	Credit Account	ZND165956691853	No	Force Majeure	Bulky	Pending Responsible Staff Details	672.60	200.00	17-8-2022 12:57:58 PM	8-9-2022 09:55:53 AM	31-8-2022 12:57:58 PM	6-9-2022 09:54:16 AM		Audit Trail
CL/2022/08/V1/001800	Claim	Damage	scale story sdn bhd	Credit Account	ZND166023339982				Rejected	263.00		17-8-2022 12:51:05 PM		31-8-2022 12:51:05 PM			Audit Trail
CL/2022/08/V1/001799	Claim	Damage	Xprint	Credit Account	ZND165956691846	No	Force Majeure	Bulky	Pending Responsible Staff Details	672.60	200.00	17-8-2022 12:48:00 PM	5-9-2022 12:25:00 PM	31-8-2022 12:48:00 PM	3-9-2022 12:22:10 PM		Audit Trail
CL/2022/08/V1/001798	Claim	Damage	Ling Si	Credit Account	ZND166014761020				Rejected	384.75		17-8-2022 12:42:21 PM		31-8-2022 12:42:21 PM			Audit Trail
CL/2022/08/V1/001797	Claim	Damage	hannan medispa muslimah bangi sdn.bhd.	Credit Account	ZND165954132297				Info Incomplete	0.00		17-8-2022 11:03:19 AM	20-8-2022 12:19:37 PM	31-8-2022 11:03:19 AM			Audit Trail
CL/2022/08/V1/001796	Claim	Damage	ZURAIHAN BINTI RADHUAN @ ATEK	Credit Account	ZND166023281786				Rejected	0.00		17-8-2022 09:11:29 AM		31-8-2022 09:11:29 AM			Audit Trail
CL/2022/08/V1/001795	Claim	Damage	MR. RYAN CHONG/KK BOOK CENTRE SDN BHD	Credit Account	ZND166022378203	No	Force Majeure	Parcel	Pending Responsible Staff Details	153.00	153.00	16-8-2022 04:14:36 PM	14-9-2022 10:14:41 AM	30-8-2022 04:14:36 PM	12-9-2022 10:03:18 AM		Audit Trail
CL/2022/08/V1/001794	Claim	Lost	MMATRIX	Credit Account	ZND165623280601	No	WareHouse Handling Issue	Parcel	Rejected	10.00		16-8-2022 10:56:10 AM		30-8-2022 10:56:10 AM			Audit Trail
CL/2022/08/V1/001793	Claim	Lost	MMATRIX	Credit Account	ZND165623314153				Rejected	10.00		16-8-2022 10:54:21 AM		30-8-2022 10:54:21 AM			Audit Trail
CL/2022/08/V1/001792	Claim	Damage	Muhamad Syafiq Bin Ghazali	Credit Account	ZND1659542462 15ZND165623709768				Rejected	2400.00		15-8-2022 04:48:12 PM		29-8-2022 04:48:12 PM			Audit Trail
CL/2022/08/V1/001791	Claim	Damage	Ean Haw	Credit Account	ZND166014742623				Rejected	129.50		15-8-2022 03:41:32 PM		29-8-2022 03:41:32 PM			Audit Trail
CL/2022/08/V1/001790	Claim	Lost	ONEPLAST INNOV SDN BHD	Credit Account	ZND165619149769	No	Hub/Depo/Station Handling Issue	Parcel	Pending Responsible Staff Details	50.00	50.00	15-8-2022 10:23:49 AM	5-10-2022 11:41:19 AM	29-8-2022 10:23:49 AM	3-10-2022 11:37:23 AM		Audit Trail

CL/2022/08/V1/001789	Claim	Damage FreshBox	DOUBLE TWO WINS (FRESH) C.O VEGE	Credit Account	ZND165956701866				Rejected	30.00		13-8-2022 09:03:13 PM		27-8-2022 09:03:13 PM			Audit Trail
CL/2022/08/V1/001788	Claim	Damage	CM Wan	Cash	ZND165956599326	No	Force Majeure	Parcel	Pending Responsible Staff Details	353.72	200.00	13-8-2022 10:59:45 AM	29-9-2022 05:01:26 PM	27-8-2022 10:59:45 AM	27-9-2022 05:01:04 AM		Audit Trail
CL/2022/08/V1/001787	Claim	Damage	Loo Ching Hsin	Credit Account	ZND165956897354				Rejected	303.73		13-8-2022 09:52:21 AM		27-8-2022 09:52:21 AM			Audit Trail
CL/2022/08/V1/001786	Claim	Damage	HJ EXPRESS	Credit Account	ZND165955387559				Rejected	200.00		12-8-2022 07:03:43 PM		26-8-2022 07:03:43 PM			Audit Trail
CL/2022/08/V1/001785	Claim	Damage	Wendy Wee	Credit Account	ZND165956479000				Rejected	120.00		12-8-2022 06:18:43 PM		26-8-2022 06:18:43 PM			Audit Trail
CL/2022/08/V1/001784	Claim	Damage	SOH KER LEE	Cash	ZND165956391982				Rejected	50.00		12-8-2022 05:32:00 PM		26-8-2022 05:32:00 PM			Audit Trail
CL/2022/08/V1/001783	Claim	Damage	ASJ Solutions Sdn Bhd	Credit Account	ZND165955822845				Rejected	264.16		12-8-2022 03:56:22 PM		26-8-2022 03:56:22 PM			Audit Trail
CL/2022/08/V1/001782	Claim	Lost	HEALTHY LINK MEDICAL SUPPLIES	Credit Account	ZND165622447548	No	Hub/Depo/ Station Handling Issue	Parcel	Pending Responsible Staff Details	200.00	114.00	12-8-2022 02:41:38 PM	5-10-2022 11:43:06 AM	26-8-2022 02:41:38 PM	3-10-2022 11:41:26 AM		Audit Trail
CL/2022/08/V1/001781	Claim	Damage	SITI NURSYAZWANI BINTI SALEHUDIN	Credit Account	ZND166014781769	No	Force Majeure	Parcel	Pending Responsible Staff Details	338.90	200.00	12-8-2022 02:35:25 PM	5-9-2022 12:33:04 PM	26-8-2022 02:35:25 PM	3-9-2022 12:30:05 PM		Audit Trail
CL/2022/08/V1/001779	Claim	Damage	DRMIYU SDN BHD	Credit Account	ZND165956119340	No	Force Majeure	Parcel	Rejected	238.00		12-8-2022 01:19:25 PM		26-8-2022 01:19:25 PM			Audit Trail
CL/2022/08/V1/001778	Claim	Lost	HENG HOCK HSAING	Credit Account	ZND165620643812				Rejected	90.00		12-8-2022 11:50:39 AM		26-8-2022 11:50:39 AM			Audit Trail
CL/2022/08/V1/001777	Claim	Lost	Hidayati Sayang	Credit Account	ZND165621918513	No	Driver Issue	Parcel	Pending Responsible Staff Details	3400.00	200.00	12-8-2022 11:26:51 AM	16-11-2022 04:21:16 PM	26-8-2022 11:26:51 AM	14-11-2022 04:20:37 AM		Audit Trail
CL/2022/08/V1/001776	Claim	Damage	Amy Tan	Credit Account	ZND165937924444				Rejected	180.00		11-8-2022 05:25:36 PM		25-8-2022 05:25:36 PM			Audit Trail
CL/2022/08/V1/001775	Claim	Damage	HH GALLERY	Credit Account	ZND165956720683	No	Force Majeure	Parcel	Pending Responsible Staff Details	338.90	200.00	11-8-2022 05:13:06 PM	8-9-2022 10:43:33 AM	25-8-2022 05:13:06 PM	6-9-2022 10:41:08 AM		Audit Trail

CL/2022/08/V1/001774	Claim	Damage	Juara Teguh Enterprise	Credit Account	ZND165955036105				Rejected	500.00		11-8-2022 02:16:42 PM		25-8-2022 02:16:42 PM			Audit Trail
CL/2022/08/V1/001773	Claim	Damage	HJ EXPRESS	Credit Account	ZND165955387559				Rejected	200.00		10-8-2022 05:28:04 PM		24-8-2022 05:28:04 PM			Audit Trail
CL/2022/08/V1/001772	Claim	Damage	WANG HENG LEONG FURNITURE TRADING SDN BHD	Credit Account	ZND165955156681	No	Force Majeure	Bulky	Rejected	265.00		10-8-2022 05:21:28 PM		24-8-2022 05:21:28 PM			Audit Trail
CL/2022/08/V1/001771	Claim	Damage	WILTEK HOMEWARE SDN.BHD.	Credit Account	ZND165955823781				Rejected	539.00		10-8-2022 02:46:28 PM		24-8-2022 02:46:28 PM			Audit Trail
CL/2022/08/V1/001770	Claim	Damage	Youlike Venture Sdn Bhd	Credit Account	ZND165955630297	No	Force Majeure	Bulky	Rejected	200.00		10-8-2022 01:56:11 PM		24-8-2022 01:56:11 PM			Audit Trail
CL/2022/08/V1/001769	Claim	Damage FreshBox	SWAN TAN	Credit Account	ZND165955715765	No	Hub/Depo/ Station Handling Issue	FreshBox	Pending Responsible Staff Details	0.00	154.00	10-8-2022 01:11:00 PM	8-10-2022 04:09:04 PM	24-8-2022 01:11:00 PM	6-10-2022 03:51:08 AM		Audit Trail
CL/2022/08/V1/001768	Claim	Lost	Ivy Tan	Credit Account	ZND165621206917				Rejected	8200.00		10-8-2022 11:21:22 AM		24-8-2022 11:21:22 AM			Audit Trail
CL/2022/08/V1/001767	Claim	Damage	MUHAMMAD HAZIMIN MAT YASSIN	Credit Account	ZND165333751835				Rejected	160.00		10-8-2022 10:27:31 AM		24-8-2022 10:27:31 AM			Audit Trail
CL/2022/08/V1/001766	Claim	Damage	SK MALL SDN BHD	Cash	CND1656159579240002				Rejected	144.00		9-8-2022 04:23:32 PM		23-8-2022 04:23:32 PM			Audit Trail
CL/2022/08/V1/001765	Claim	Damage	SK MALL SDN BHD	Cash	CND1656159579240001				Rejected	144.00		9-8-2022 04:23:12 PM		23-8-2022 04:23:12 PM			Audit Trail
CL/2022/08/V1/001764	Claim	Lost	MMATRIX	Credit Account	ZND165617351768	No	Hub/Depo/ Station Handling Issue	Parcel	Rejected	10.00		9-8-2022 03:53:52 PM		23-8-2022 03:53:52 PM			Audit Trail
CL/2022/08/V1/001763	Claim	Lost	Non Sdn Bhd	Credit Account	ZND165619098760				Info Incomplete	263.00		9-8-2022 12:56:35 PM	12-8-2022 08:46:39 AM	23-8-2022 12:56:35 PM			Audit Trail
CL/2022/08/V1/001762	Claim	Damage FreshBox	lim ee han	Credit Account	ZND165937665514	No	Driver Issue	FreshBox	Pending Responsible Staff Details	0.00	200.00	9-8-2022 12:54:24 PM	11-9-2022 01:47:20 PM	23-8-2022 12:54:24 PM	9-9-2022 01:40:11 AM		Audit Trail

CL/2022/08/V1/001761	Claim	Damage	Servex (Malaysia) Sdn Bhd	Credit Account	ZND165954413303	No	Force Majeure	Bulky	Pending Responsible Staff Details	200.00	200.00	9-8-2022 12:32:21 PM	11-9-2022 03:44:01 PM	23-8-2022 12:32:21 PM	9-9-2022 03:43:32 AM		Audit Trail
CL/2022/08/V1/001760	Claim	Damage	CHEW HOI LIANG	Credit Account	ZND165937401037	No	Force Majeure	Parcel	Pending Responsible Staff Details	200.00	200.00	8-8-2022 08:55:39 PM	5-9-2022 12:35:48 PM	22-8-2022 08:55:39 PM	3-9-2022 12:33:15 PM		Audit Trail
CL/2022/08/V1/001759	Claim	Damage	Gkolexci	Credit Account	ZND165937745520				Rejected	5.00		8-8-2022 05:15:30 PM		22-8-2022 05:15:30 PM			Audit Trail
CL/2022/08/V1/001758	Claim	Damage	Gkolexci	Credit Account	ZND165623300392				Rejected	15.00		8-8-2022 05:11:13 PM		22-8-2022 05:11:13 PM			Audit Trail
CL/2022/08/V1/001757	Claim	Lost	ACER SALES AND SERVICES SDN BHD	Credit Account	SMSO22021932-0000	No	Driver Issue	Parcel	Pending Responsible Staff Details	2942.66	2942.66	8-8-2022 03:01:34 PM	5-10-2022 06:09:35 PM	22-8-2022 03:01:34 PM	3-10-2022 06:00:13 AM		Audit Trail
CL/2022/08/V1/001756	Claim	Damage	WEE HEN HOUSE	Credit Account	ZND165623302549				Rejected	10.00		8-8-2022 02:46:54 PM		22-8-2022 02:46:54 PM			Audit Trail
CL/2022/08/V1/001755	Claim	Damage	Muhammad Hamzah bin Mohamed	Cash	ZND165954137513				Rejected	150.00		7-8-2022 01:12:05 PM		21-8-2022 01:12:05 PM			Audit Trail
CL/2022/08/V1/001754	Claim	Damage	SNF ONLINE (M) SDN BHD	Credit Account	ZND165937406728	No	Force Majeure	Bulky	Rejected	200.00		6-8-2022 07:58:53 PM		20-8-2022 07:58:53 PM			Audit Trail
CL/2022/08/V1/001753	Claim	Damage	CM Wan	Cash	ZND165938051088	No	Force Majeure	Bulky	Pending Responsible Staff Details	880.00	200.00	6-8-2022 12:52:36 PM	29-9-2022 05:01:55 PM	20-8-2022 12:52:36 PM	27-9-2022 05:01:37 AM		Audit Trail
CL/2022/08/V1/001752	Claim	Damage	Books n Bobs	Credit Account	ZND165622421982				Rejected	143.99		6-8-2022 12:12:13 PM		20-8-2022 12:12:13 PM			Audit Trail
CL/2022/08/V1/001751	Claim	Damage	Books n Bobs	Credit Account	ZND165622421968				Rejected	70.47		6-8-2022 12:08:09 PM		20-8-2022 12:08:09 PM			Audit Trail
CL/2022/08/V1/001750	Claim	Damage	TND Express	Credit Account	TND2800079206				Rejected	250.00		6-8-2022 11:45:21 AM		20-8-2022 11:45:21 AM			Audit Trail
CL/2022/08/V1/001749	Claim	Damage	SILVER CT SDN BHD	Credit Account	ZND165936824264				Rejected	20.33		6-8-2022 08:22:12 AM		20-8-2022 08:22:12 AM			Audit Trail
CL/2022/08/V1/001748	Claim	Damage	DRMIYU SDN BHD	Credit Account	ZND165622684486	No	Force Majeure	Parcel	Rejected	372.00		5-8-2022 02:54:27 PM		19-8-2022 02:54:27 PM			Audit Trail

CL/2022/08/V1/001747	Claim	Lost	wepost sdn bhd	Credit Account	ZND163959043075				Rejected	705.68		5-8-2022 11:35:51 AM		19-8-2022 11:35:51 AM			Audit Trail
CL/2022/08/V1/001746	Claim	Damage	Servex (Malaysia) Sdn Bhd	Credit Account	ZND165937260771	No	Force Majeure	Bulky	Pending Responsible Staff Details	200.00	200.00	4-8-2022 06:12:11 PM	11-9-2022 03:43:15 PM	18-8-2022 06:12:11 PM	9-9-2022 03:42:35 AM		Audit Trail
CL/2022/08/V1/001745	Claim	Damage	ELI	Credit Account	ZND165623661257	No	Force Majeure	Parcel	Rejected	50.60		4-8-2022 05:35:27 PM		18-8-2022 05:35:27 PM			Audit Trail
CL/2022/08/V1/001744	Claim	Damage	KENT	Credit Account	HTG1659088813283	No	Force Majeure	Parcel	Rejected	599.00		4-8-2022 04:19:30 PM		18-8-2022 04:19:30 PM			Audit Trail
CL/2022/08/V1/001743	Claim	Damage	MUHAMMAD AFIF AQMAR BIN ALIAS	Cash	ZND165623648050				Info Incomplete	250.00		4-8-2022 02:22:54 PM	12-8-2022 09:49:59 AM	18-8-2022 02:22:54 PM			Audit Trail
CL/2022/08/V1/001742	Claim	Damage	Mohd Firdaus Bin Abdul Wahab	Credit Account	ZND165936720009	No	Force Majeure	Bulky	Pending Responsible Staff Details	15.00	15.00	4-8-2022 11:13:40 AM	8-10-2022 03:43:29 PM	18-8-2022 11:13:40 AM	6-10-2022 03:40:45 AM		Audit Trail
CL/2022/08/V1/001741	Claim	Damage	Domica Furniture E-Commerce Sdn Bhd	Credit Account	ZND165623310636	No	Force Majeure	Parcel	Pending Responsible Staff Details	167.90	155.50	4-8-2022 10:27:42 AM	31-8-2022 09:44:58 AM	18-8-2022 10:27:42 AM			Audit Trail
CL/2022/08/V1/001740	Claim	Damage	Iffah izzati binti hashim	Cash	ZND165622322258	No	Hub/Depo/ Station Handling Issue	Parcel	Pending Responsible Staff Details	17.00	10.00	3-8-2022 06:24:43 PM	13-10-2022 10:09:44 AM	17-8-2022 06:24:43 PM	11-10-2022 10:05:15 AM		Audit Trail
CL/2022/08/V1/001739	Claim	Damage	ASJ Solutions Sdn Bhd	Credit Account	ZND165936782854	No	Force Majeure	Bulky	Rejected	481.30		3-8-2022 05:44:11 PM		17-8-2022 05:44:11 PM			Audit Trail
CL/2022/08/V1/001738	Claim	Lost	MMAG DIGITAL SDN BHD	Credit Account	ZND165616506282	No	Driver Issue	Parcel	Pending Responsible Staff Details	10.00	10.00	3-8-2022 03:36:03 PM	18-11-2022 09:50:57 AM	17-8-2022 03:36:03 PM	16-11-2022 09:48:16 AM		Audit Trail
CL/2022/08/V1/001737	Claim	Lost	MMAG DIGITAL SDN BHD	Credit Account	ZND165611518785	No	Driver Issue	Parcel	Pending Responsible Staff Details	10.00	10.00	3-8-2022 03:32:37 PM	5-10-2022 11:54:08 AM	17-8-2022 03:32:37 PM	3-10-2022 11:43:19 AM		Audit Trail
CL/2022/08/V1/001736	Claim	Lost	Anuar bin Hassan	Credit Account	ZND165622669537				Rejected	0.00		3-8-2022 10:40:11 AM		17-8-2022 10:40:11 AM			Audit Trail
CL/2022/08/V1/001735	Claim	Damage	ASJ Solutions Sdn Bhd	Credit Account	ZND165623460874	No	Force Majeure	Parcel	Pending Responsible Staff Details	259.90	51.49	2-8-2022 06:03:17 PM	20-10-2022 10:06:42 AM	16-8-2022 06:03:17 PM	18-10-2022 09:56:56 AM		Audit Trail
CL/2022/08/V1/001734	Claim	Lost	Lim Sue Chin	Credit Account	ZND165622580597	No	Driver Issue	Parcel	Rejected	0.00		2-8-2022 04:50:16 PM		16-8-2022 04:50:16 PM			Audit Trail

CL/2022/08/V1/001733	Claim	Lost	VARIOUS FURNITURE SDN BHD	Credit Account	HTG1652419090285/CHTG1652419090285001	No	Driver Issue	Bulky	Pending Responsible Staff Details	227.66	179.00	2-8-2022 03:38:20 PM	24-9-2022 10:59:37 AM	16-8-2022 03:38:20 PM	22-9-2022 10:56:51 AM		Audit Trail
CL/2022/08/V1/001732	Claim	Lost	NPC FURNITURE	Credit Account	HTG1650246446514				Info Incomplete	337.00		2-8-2022 03:33:34 PM	26-10-2022 04:05:01 PM	16-8-2022 03:33:34 PM			Audit Trail
CL/2022/08/V1/001731	Claim	Lost	MMATRIX	Credit Account	ZND165614256523	No	Hub/Depo/Station Handling Issue	Parcel	Rejected	10.00		2-8-2022 10:10:52 AM		16-8-2022 10:10:52 AM			Audit Trail
CL/2022/08/V1/001730	Claim	Damage	CHEW HOI LIANG	Credit Account	ZND165622432407	No	Force Majeure	Parcel	Rejected	200.00		2-8-2022 01:02:25 AM		16-8-2022 01:02:25 AM			Audit Trail
CL/2022/08/V1/001729	Claim	Damage	Servex (Malaysia) Sdn Bhd	Credit Account	ZND165621248672	No	Hub/Depo/Station Handling Issue	Parcel	Pending Responsible Staff Details	31.20	31.20	1-8-2022 06:15:36 PM	11-9-2022 03:42:29 PM	15-8-2022 06:15:36 PM	9-9-2022 03:41:00 AM		Audit Trail
CL/2022/08/V1/001728	Claim	Damage	ALCOM NETWORKS SDN BHD	Credit Account	ZND165622798831				Rejected	140.00		1-8-2022 04:48:34 PM		15-8-2022 04:48:34 PM			Audit Trail
CL/2022/08/V1/001727	Claim	Damage	ROSLI BIN AWANG	Credit Account	ZND165622729736	No	Force Majeure	Bulky	Rejected	80.00		1-8-2022 12:51:22 PM		15-8-2022 12:51:22 PM			Audit Trail
CL/2022/08/V1/001726	Claim	Damage	STAR NINETY NINE TRADING	Cash	ZND165619254340				Rejected	350.00		1-8-2022 11:44:30 AM		15-8-2022 11:44:30 AM			Audit Trail
CL/2022/07/V2/001707	Appeal	Damage	YJ NOTEBOOK TECHNOLOGY (M) SDN BHD	Credit Account	ZND165620069766	No	Force Majeure	Parcel	Completed	200.00	200.00	25-7-2022 03:32:44 PM		8-8-2022 03:32:44 PM	29-8-2022 10:41:24 AM	29-8-2022 10:41:46 AM	Audit Trail
CL/2022/07/V2/001696	Appeal	Lost	SIN KEE HUNG TRADING SDN BHD	Credit Account	ZND164970675368	No	Hub/Depo/Station Handling Issue	Document	Pending Amount Revision	200.00	200.00	23-7-2022 03:15:07 PM		6-8-2022 03:15:07 PM	16-8-2022 09:52:59 AM		Audit Trail
CL/2022/07/V2/001694	Appeal	Damage FreshBox	DINA	Credit Account	ZND165618504767	Yes	LineHaul Connectivity Issue	FreshBox	Completed	70.00	70.00	23-7-2022 02:37:59 PM		6-8-2022 02:37:59 PM	29-8-2022 10:33:18 AM	29-8-2022 10:33:46 AM	Audit Trail
CL/2022/07/V2/001608	Appeal	Lost	SF International Malaysia	Credit Account	SF1155632432991	No	Hub/Depo/Station Handling Issue	Parcel	Pending Amount Revision	167.00	167.00	8-7-2022 04:36:32 PM		22-7-2022 04:36:32 PM	22-9-2022 09:49:48 AM		Audit Trail
CL/2022/07/V1/001725	Claim	Damage	CM Wan	Credit Account	ZND165621814419	No	Force Majeure	Parcel	Pending Responsible Staff Details	266.72	200.00	31-7-2022 02:35:22 PM	8-9-2022 10:51:53 AM	14-8-2022 02:35:22 PM	6-9-2022 10:45:10 AM		Audit Trail

CL/2022/07/V1/001724	Claim	Damage	Khaterine	Credit Account	ZND165621267291				Rejected	200.00		30-7-2022 03:08:02 PM		13-8-2022 03:08:02 PM			Audit Trail
CL/2022/07/V1/001723	Claim	Damage	Hantargo Jinjang	Credit Account	HTG1658206610011				Rejected	39.00		29-7-2022 06:16:14 PM		12-8-2022 06:16:14 PM			Audit Trail
CL/2022/07/V1/001722	Claim	Damage	Rohmat Kamaron	Cash	ZND165620128227				Rejected	24.00		29-7-2022 12:48:40 PM		12-8-2022 12:48:40 PM			Audit Trail
CL/2022/07/V1/001720	Claim	Damage	SILVER CT SDN BHD	Credit Account	ZND165620704063				Rejected	3.00		29-7-2022 09:13:49 AM		12-8-2022 09:13:49 AM			Audit Trail
CL/2022/07/V1/001719	Claim	Damage	SNF ONLINE (M) SDN BHD	Credit Account	ZND165620316365	No	Force Majeure	Bulky	Pending Responsible Staff Details	200.00	200.00	28-7-2022 08:34:04 PM	14-9-2022 10:02:36 AM	11-8-2022 08:34:04 PM	12-9-2022 10:01:53 AM		Audit Trail
CL/2022/07/V1/001718	Claim	Lost	Koo Li Yin	Credit Account	ZND165452078455				Rejected	250.00		28-7-2022 07:35:25 PM		11-8-2022 07:35:25 PM			Audit Trail
CL/2022/07/V1/001717	Claim	Lost	Boey Huey Ling	Credit Account	ZND165513423415				Rejected	250.00		28-7-2022 07:27:36 PM		11-8-2022 07:27:36 PM			Audit Trail
CL/2022/07/V1/001716	Claim	Damage	Icent Ng	Credit Account	ZND165620459949				Rejected	250.00		28-7-2022 10:34:21 AM		11-8-2022 10:34:21 AM			Audit Trail
CL/2022/07/V1/001715	Claim	Damage FreshBox	ICONIC DEVELOPMENT SDN BHD	Cash	ZND165620958312	No	Logistic IT System Issue	Premium	Pending Responsible Staff Details	30.00	20.00	27-7-2022 05:26:43 PM	15-10-2022 02:22:56 PM	10-8-2022 05:26:43 PM	13-10-2022 02:17:39 AM		Audit Trail
CL/2022/07/V1/001714	Claim	Damage	TIN HEN MING	Credit Account	ZND165619380193				Rejected	60.00		27-7-2022 05:17:07 PM		10-8-2022 05:17:07 PM			Audit Trail
CL/2022/07/V1/001713	Claim	Damage	SIN WANG AUTO TRADING	Credit Account	ZND165620580889				Rejected	250.00		27-7-2022 01:22:35 PM		10-8-2022 01:22:35 PM			Audit Trail
CL/2022/07/V1/001712	Claim	Lost	MMAG DIGITAL SDN BHD C/O WAREHOUSE	Credit Account	ZND164973548140	No	Driver Issue	Parcel	Pending Responsible Staff Details	499.00	200.00	27-7-2022 10:23:48 AM	5-10-2022 12:28:54 PM	10-8-2022 10:23:48 AM	3-10-2022 12:22:03 PM		Audit Trail
CL/2022/07/V1/001711	Claim	Damage	Servex (Malaysia) Sdn Bhd	Credit Account	ZND165618868210	No	Force Majeure	Pallet	Pending Responsible Staff Details	200.00	200.00	26-7-2022 04:46:56 PM	11-9-2022 03:40:36 PM	9-8-2022 04:46:56 PM	9-9-2022 03:34:56 AM		Audit Trail
CL/2022/07/V1/001710	Claim	Damage	Ketteny Khor	Credit Account	ZND165615460929	No	Packaging Problem (Sender)	Parcel	Pending Responsible Staff Details	26.00	100.00	26-7-2022 02:25:10 PM	5-10-2022 11:56:49 AM	9-8-2022 02:25:10 PM	3-10-2022 11:55:44 AM		Audit Trail

CL/2022/07/V1/001709	Claim	Damage	Ketteny Khor	Credit Account	ZND165615449542	No	Packaging Problem (Sender)	Parcel	Pending Responsible Staff Details	26.00	100.00	26-7-2022 02:17:10 PM	5-10-2022 11:57:37 AM	9-8-2022 02:17:10 PM	3-10-2022 11:56:59 AM		Audit Trail
CL/2022/07/V1/001708	Claim	Damage	bryan choe	Credit Account	ZND165618109443	No	Hub/Depo/ Station Handling Issue	Parcel	Info Incomplete	200.00		25-7-2022 03:39:46 PM	4-8-2022 11:21:50 AM	8-8-2022 03:39:46 PM			Audit Trail
CL/2022/07/V1/001707	Claim	Damage	YJ NOTEBOOK TECHNOLOGY (M) SDN BHD	Credit Account	ZND165620069766	No	Force Majeure	Parcel	Pending Responsible Staff Details	250.00	200.00	25-7-2022 03:32:44 PM	31-8-2022 10:41:46 AM	8-8-2022 03:32:44 PM			Audit Trail
CL/2022/07/V1/001706	Claim	Damage	MMATRIX SDN BHD	Credit Account	ZND165618642407	No	Force Majeure	Parcel	Rejected	200.00		25-7-2022 03:15:39 PM		8-8-2022 03:15:39 PM			Audit Trail
CL/2022/07/V1/001705	Claim	Damage	Bryan Choe	Credit Account	ZND165618109443				Rejected	585.00		25-7-2022 11:59:24 AM		8-8-2022 11:59:24 AM			Audit Trail
CL/2022/07/V1/001704	Claim	Lost	YEO CHING LI	Credit Account	ZND165610408674				Rejected	940.00		25-7-2022 11:03:24 AM		8-8-2022 11:03:24 AM			Audit Trail
CL/2022/07/V1/001703	Claim	Lost	TEH HOOI CHUANG	Credit Account	ZND165615360212	No	Hub/Depo/ Station Handling Issue	FreshBox	Rejected	146.00		25-7-2022 10:38:03 AM		8-8-2022 10:38:03 AM			Audit Trail
CL/2022/07/V1/001702	Claim	Lost	KOK MIN KING AND MOON	Credit Account	ZND165615933386	No	Hub/Depo/ Station Handling Issue	Bulky	Pending Responsible Staff Details	216.00	200.00	25-7-2022 10:00:39 AM	21-8-2022 02:37:23 PM	8-8-2022 10:00:39 AM	19-8-2022 02:32:46 AM		Audit Trail
CL/2022/07/V1/001701	Claim	Lost	KETO SDN BHD	Credit Account	ZND165615326515	No	Hub/Depo/ Station Handling Issue	Parcel	Pending Responsible Staff Details	299.00	200.00	25-7-2022 09:59:24 AM	12-9-2022 12:30:42 PM	8-8-2022 09:59:24 AM	10-9-2022 12:05:14 PM		Audit Trail
CL/2022/07/V1/001700	Claim	Damage	INTIIM RENO	Credit Account	ZND165617469623				Rejected	260.00		25-7-2022 09:37:51 AM		8-8-2022 09:37:51 AM			Audit Trail
CL/2022/07/V1/001699	Claim	Damage	CM DESIGN & PRINTING	Credit Account	ZND165614077159				Rejected	90.00		24-7-2022 05:34:34 PM		7-8-2022 05:34:34 PM			Audit Trail
CL/2022/07/V1/001698	Claim	Damage	Hantargo Jinjang	Credit Account	HTG1658206610011	No	Force Majeure	Parcel	Rejected	39.00		24-7-2022 11:59:53 AM		7-8-2022 11:59:53 AM			Audit Trail
CL/2022/07/V1/001697	Claim	Damage	Youlike Venture Sdn Bhd	Credit Account	ZND165515501500				Rejected	200.00		23-7-2022 03:58:07 PM		6-8-2022 03:58:07 PM			Audit Trail

CL/2022/07/V1/001696	Claim	Lost	SIN KEE HUNG TRADING SDN BHD	Credit Account	ZND164970675368	No	Hub/Depo/ Station Handling Issue	Document	Pending Responsible Staff and Customer Appeal	2465.00		23-7-2022 03:15:07 PM		6-8-2022 03:15:07 PM			Audit Trail
CL/2022/07/V1/001695	Claim	Damage	ATMUA FURNISHING (M) SDN BHD	Credit Account	ZND165615976857				Rejected	400.00		23-7-2022 03:08:08 PM		6-8-2022 03:08:08 PM			Audit Trail
CL/2022/07/V1/001694	Claim	Damage FreshBox	DINA	Credit Account	ZND165618504767	Yes	LineHaul Connectivity Issue	FreshBox	Pending Responsible Staff Details	70.00	70.00	23-7-2022 02:37:59 PM	9-9-2022 09:17:55 AM	6-8-2022 02:37:59 PM			Audit Trail
CL/2022/07/V1/001693	Claim	Lost	PANG KOK ENG	Credit Account	ZND165615825971	No	Driver Issue	Parcel	Rejected	59.50		23-7-2022 11:29:06 AM		6-8-2022 11:29:06 AM			Audit Trail
CL/2022/07/V1/001692	Claim	Damage	CM Wan	Credit Account	ZND165618955798	No	Hub/Depo/ Station Handling Issue	Parcel	Pending Responsible Staff Details	178.72	178.72	22-7-2022 03:56:45 PM	7-8-2022 03:24:27 PM	5-8-2022 03:56:45 PM	5-8-2022 03:20:44 AM		Audit Trail
CL/2022/07/V1/001691	Claim	Lost	MMATRIX	Credit Account	ZND165616017696				Rejected	999.00		22-7-2022 02:11:11 PM		5-8-2022 02:11:11 PM			Audit Trail
CL/2022/07/V1/001690	Claim	Lost	MMATRIX	Credit Account	ZND165615837271				Rejected	20.00		22-7-2022 02:08:58 PM		5-8-2022 02:08:58 PM			Audit Trail
CL/2022/07/V1/001689	Claim	Lost	MMATRIX	Credit Account	ZND165615090560	No	Hub/Depo/ Station Handling Issue	Parcel	Rejected	2799.00		22-7-2022 02:07:15 PM		5-8-2022 02:07:15 PM			Audit Trail
CL/2022/07/V1/001688	Claim	Lost	MMATRIX	Credit Account	ZND165613775292				Rejected	999.00		22-7-2022 02:04:37 PM		5-8-2022 02:04:37 PM			Audit Trail
CL/2022/07/V1/001687	Claim	Lost	MMATRIX	Credit Account	ZND165613716639				Rejected	10.00		22-7-2022 02:00:27 PM		5-8-2022 02:00:27 PM			Audit Trail
CL/2022/07/V1/001686	Claim	Damage	Ummihanajulia85	Credit Account	ZND165618472196	No	Force Majeure	Parcel	Rejected	288.90		22-7-2022 10:50:52 AM		5-8-2022 10:50:52 AM			Audit Trail
CL/2022/07/V1/001685	Claim	Damage	Abu zaher	Credit Account	ZND165617864237	No	Force Majeure	Parcel	Pending Responsible Staff Details	115.00	115.00	21-7-2022 03:43:06 PM	15-8-2022 11:15:38 AM	4-8-2022 03:43:06 PM	13-8-2022 11:09:56 AM		Audit Trail
CL/2022/07/V1/001684	Claim	Damage	Ling Nature	Credit Account	ZND165618793673	No	Force Majeure	Parcel	Rejected	188.00		21-7-2022 03:25:18 PM		4-8-2022 03:25:18 PM			Audit Trail
CL/2022/07/V1/001683	Claim	Damage	Ling Nature	Credit Account	ZND165618700756	No	Force Majeure	Parcel	Pending Responsible Staff Details	188.00	188.00	21-7-2022 03:23:58 PM	15-8-2022 11:34:24 AM	4-8-2022 03:23:58 PM	13-8-2022 11:19:49 AM		Audit Trail

CL/2022/07/V1/001682	Claim	Damage	Ling Nature	Credit Account	ZND165618136463	No	Force Majeure	Parcel	Pending Responsible Staff Details	188.00	188.00	21-7-2022 03:23:03 PM	15-8-2022 11:40:32 AM	4-8-2022 03:23:03 PM	13-8-2022 11:34:38 AM		Audit Trail
CL/2022/07/V1/001681	Claim	Damage	Ling Nature	Credit Account	ZND165613015850				Info Incomplete	188.00		21-7-2022 03:22:24 PM	28-7-2022 10:55:56 AM	4-8-2022 03:22:24 PM			Audit Trail
CL/2022/07/V1/001680	Claim	Damage	Ling Nature	Credit Account	ZND165618015898	No	Force Majeure	Parcel	Rejected	188.00		21-7-2022 03:19:17 PM		4-8-2022 03:19:17 PM			Audit Trail
CL/2022/07/V1/001679	Claim	Damage	Ling Nature	Credit Account	ZND165617333603	No	Force Majeure	Parcel	Pending Responsible Staff Details	188.00	100.00	21-7-2022 03:18:29 PM	15-8-2022 11:48:15 AM	4-8-2022 03:18:29 PM	13-8-2022 11:42:37 AM		Audit Trail
CL/2022/07/V1/001678	Claim	Damage	Ling Nature	Credit Account	ZND165618039467	No	Hub/Depo/ Station Handling Issue	Parcel	Pending Responsible Staff Details	376.00	200.00	21-7-2022 03:17:40 PM	15-8-2022 12:01:46 PM	4-8-2022 03:17:40 PM	13-8-2022 11:54:56 AM		Audit Trail
CL/2022/07/V1/001677	Claim	Damage	Ling Nature	Credit Account	ZND165617332941	No	Force Majeure	Parcel	Pending Responsible Staff Details	188.00	100.00	21-7-2022 03:16:57 PM	15-8-2022 12:15:12 PM	4-8-2022 03:16:57 PM	13-8-2022 12:04:31 PM		Audit Trail
CL/2022/07/V1/001676	Claim	Damage	Ling Nature	Credit Account	ZND165617333115	No	Force Majeure	Parcel	Pending Responsible Staff Details	188.00	188.00	21-7-2022 03:15:48 PM	5-10-2022 11:58:57 AM	4-8-2022 03:15:48 PM	3-10-2022 11:58:02 AM		Audit Trail
CL/2022/07/V1/001675	Claim	Damage	Ling Nature	Credit Account	ZND165617332477	No	Force Majeure	Parcel	Pending Responsible Staff Details	188.00	188.00	21-7-2022 03:15:11 PM	15-8-2022 12:27:30 PM	4-8-2022 03:15:11 PM	13-8-2022 12:22:40 PM		Audit Trail
CL/2022/07/V1/001674	Claim	Damage	Ling Nature	Credit Account	ZND165617332422	No	Force Majeure	Parcel	Pending Responsible Staff Details	188.00	188.00	21-7-2022 03:14:36 PM	5-10-2022 12:08:50 PM	4-8-2022 03:14:36 PM	3-10-2022 12:02:21 PM		Audit Trail
CL/2022/07/V1/001673	Claim	Damage	Ling Nature	Credit Account	ZND165617333122	No	Force Majeure	Parcel	Pending Responsible Staff Details	188.00	188.00	21-7-2022 03:13:42 PM	21-8-2022 06:02:03 PM	4-8-2022 03:13:42 PM	19-8-2022 05:53:57 AM		Audit Trail
CL/2022/07/V1/001672	Claim	Damage	Ling Nature	Credit Account	ZND165617350990	No	Force Majeure	Parcel	Pending Responsible Staff Details	188.00	188.00	21-7-2022 03:12:46 PM	5-10-2022 12:10:36 PM	4-8-2022 03:12:46 PM	3-10-2022 12:09:00 PM		Audit Trail
CL/2022/07/V1/001671	Claim	Damage	Xavier lim	Credit Account	ZND165618432923				Rejected	100.00		21-7-2022 02:12:40 PM		4-8-2022 02:12:40 PM			Audit Trail
CL/2022/07/V1/001670	Claim	Damage	Xavier lim	Credit Account	ZND165617238205				Rejected	110.00		21-7-2022 02:08:35 PM		4-8-2022 02:08:35 PM			Audit Trail
CL/2022/07/V1/001669	Claim	Damage	Xavier lim	Credit Account	ZND165614990151				Rejected	100.00		21-7-2022 01:37:30 PM		4-8-2022 01:37:30 PM			Audit Trail

CL/2022/07/V1/001668	Claim	Lost	KIRAN GILL	Credit Account	PDC000000177282				Rejected	729.60		21-7-2022 10:45:07 AM		4-8-2022 10:45:07 AM			Audit Trail
CL/2022/07/V1/001667	Claim	Damage	MIGA FURNITURE SDN BHD	Credit Account	ZND165615568700	No	Force Majeure	Bulky	Pending Responsible Staff Details	200.00	200.00	20-7-2022 05:25:26 PM	11-9-2022 12:44:09 PM	3-8-2022 05:25:26 PM	9-9-2022 12:36:47 PM		Audit Trail
CL/2022/07/V1/001666	Claim	Damage	MMATRIX Sdn Bhd	Credit Account	ZND165575400614	No	Force Majeure	Parcel	Rejected	2596.00		20-7-2022 04:05:36 PM		3-8-2022 04:05:36 PM			Audit Trail
CL/2022/07/V1/001665	Claim	Damage FreshBox	Eric Lim	Credit Account	ZND165615953131				Rejected	100.00		20-7-2022 03:34:32 PM		3-8-2022 03:34:32 PM			Audit Trail
CL/2022/07/V1/001664	Claim	Damage	MUHAMMAD HAFIZUL BIN MAT ROBI	Cash	ZND165617453387	No	Force Majeure	Motorbike	Pending Responsible Staff Details	46.00	46.00	19-7-2022 05:34:39 PM	28-8-2022 09:30:11 AM	2-8-2022 05:34:39 PM	26-8-2022 09:26:11 AM		Audit Trail
CL/2022/07/V1/001663	Claim	Lost	Pusat Perabot Chia & Chia	Credit Account	ZND165332663740				Rejected	275.00		19-7-2022 03:57:51 PM		2-8-2022 03:57:51 PM			Audit Trail
CL/2022/07/V1/001662	Claim	Lost	MMATRIX	Credit Account	ZND165615470492	No	Hub/Depo/ Station Handling Issue	Parcel	Pending Responsible Staff Details	5499.00	200.00	19-7-2022 03:04:05 PM	5-10-2022 12:21:55 PM	2-8-2022 03:04:05 PM	3-10-2022 12:14:29 PM		Audit Trail
CL/2022/07/V1/001661	Claim	Damage	CELLMAX MARKETING (M) SDN BHD	Credit Account	ZND165615406590				Rejected	200.00		19-7-2022 02:17:06 PM		2-8-2022 02:17:06 PM			Audit Trail
CL/2022/07/V1/001660	Claim	Damage	MUHAMMAD HAFIZUL BIN MAT ROBI	Cash	ZND165617453387				Rejected	46.00		19-7-2022 01:55:17 PM		2-8-2022 01:55:17 PM			Audit Trail
CL/2022/07/V1/001659	Claim	Lost	MMATRIX	Credit Account	ZND165376569862				Rejected	4899.00		19-7-2022 10:06:51 AM		2-8-2022 10:06:51 AM			Audit Trail
CL/2022/07/V1/001658	Claim	Lost	TIN HEN MING	Credit Account	ZND165612980932	No	Hub/Depo/ Station Handling Issue	Parcel	Pending Responsible Staff Details	70.00	65.00	19-7-2022 09:29:11 AM	17-9-2022 05:50:21 PM	2-8-2022 09:29:11 AM	15-9-2022 05:42:01 AM		Audit Trail
CL/2022/07/V1/001657	Claim	Damage	SILVER CT	Credit Account	ZND165616343863	No	Force Majeure	Parcel	Pending Responsible Staff Details	30.00	30.00	18-7-2022 06:28:04 PM	23-9-2022 05:12:15 PM	1-8-2022 06:28:04 PM	21-9-2022 04:55:31 AM		Audit Trail
CL/2022/07/V1/001656	Claim	Damage	AE ZIMMER SDN BHD	Credit Account	ZND165612213719	No	Force Majeure	Parcel	Rejected	0.00		18-7-2022 02:58:17 PM		1-8-2022 02:58:17 PM			Audit Trail

CL/2022/07/V1/001655	Claim	Damage	revathy	Credit Account	CND165615949806001	No	Force Majeure	Bulky	Pending Responsible Staff Details	200.00	200.00	18-7-2022 01:28:30 PM	8-9-2022 09:48:28 AM	1-8-2022 01:28:30 PM	6-9-2022 09:44:37 AM		Audit Trail
CL/2022/07/V1/001654	Claim	Damage	CM Wan	Credit Account	ZND165616398658	No	Force Majeure	Parcel	Pending Responsible Staff Details	198.72	198.72	18-7-2022 01:12:22 PM	7-8-2022 03:32:48 PM	1-8-2022 01:12:22 PM	5-8-2022 03:30:20 AM		Audit Trail
CL/2022/07/V1/001653	Claim	Damage	Domica Furniture E-Commerce Sdn Bhd	Credit Account	ZND165615109996	No	Force Majeure	Parcel	Rejected	96.17		18-7-2022 11:14:57 AM		1-8-2022 11:14:57 AM			Audit Trail
CL/2022/07/V1/001652	Claim	Damage	WONG PEE THOW	Credit Account	ZND165513902422	No	Force Majeure	Parcel	Pending Responsible Staff Details	1000.00	200.00	18-7-2022 09:35:38 AM	7-8-2022 03:36:54 PM	1-8-2022 09:35:38 AM	5-8-2022 03:33:59 AM		Audit Trail
CL/2022/07/V1/001651	Claim	Lost	ketteny	Cash	ZND165615449542				Rejected	50.88		16-7-2022 03:06:49 PM		30-7-2022 03:06:49 PM			Audit Trail
CL/2022/07/V1/001650	Claim	Damage	Yuki Tai	Cash	ZND165614223167	No	Force Majeure	Parcel	Pending Responsible Staff Details	179.95	139.00	15-7-2022 05:38:29 PM	5-10-2022 11:59:01 AM	29-7-2022 05:38:29 PM	3-10-2022 11:55:51 AM		Audit Trail
CL/2022/07/V1/001649	Claim	Damage FreshBox	NIKI	Credit Account	ZND165615142412	No	LineHaul Connectivity Issue	FreshBox	Pending Responsible Staff Details	148.00	148.00	15-7-2022 05:09:54 PM	7-8-2022 04:42:35 PM	29-7-2022 05:09:54 PM	5-8-2022 03:51:01 AM		Audit Trail
CL/2022/07/V1/001648	Claim	Lost	MMAG DIGITAL SDN BHD C/O WAREHOUSE	Credit Account	ZND165377663972	No	WareHouse Handling Issue	Bulky	Rejected	1999.00		15-7-2022 04:00:16 PM		29-7-2022 04:00:16 PM			Audit Trail
CL/2022/07/V1/001647	Claim	Lost	MMAG DIGITAL SDN BHD C/O WAREHOUSE	Credit Account	ZND165376755708	No	Hub/Depo/ Station Handling Issue	Bulky	Rejected	2499.00		15-7-2022 03:56:32 PM		29-7-2022 03:56:32 PM			Audit Trail
CL/2022/07/V1/001646	Claim	Lost	MMAG DIGITAL SDN BHD C/O WAREHOUSE	Credit Account	ZND165333824751				Rejected	2499.00		15-7-2022 03:54:23 PM		29-7-2022 03:54:23 PM			Audit Trail
CL/2022/07/V1/001645	Claim	Lost	MMAG DIGITAL SDN BHD C/O WAREHOUSE	Credit Account	ZND164973822301				Rejected	2999.00		15-7-2022 03:52:27 PM		29-7-2022 03:52:27 PM			Audit Trail

CL/2022/07/V1/001644	Claim	Lost	MMAG DIGITAL SDN BHD C/O WAREHOUSE	Credit Account	ZND163917327650				Rejected	2499.00		15-7-2022 03:50:24 PM		29-7-2022 03:50:24 PM			Audit Trail
CL/2022/07/V1/001643	Claim	Lost	MMAG DIGITAL SDN BHD C/O WAREHOUSE	Credit Account	ZND163846179382				Rejected	2499.00		15-7-2022 03:48:09 PM		29-7-2022 03:48:09 PM			Audit Trail
CL/2022/07/V1/001642	Claim	Lost	ALICE YAP	Cash	MXM300000026260				Rejected	210.00		15-7-2022 03:48:03 PM		29-7-2022 03:48:03 PM			Audit Trail
CL/2022/07/V1/001641	Claim	Lost	MMAG DIGITAL SDN BHD C/O WAREHOUSE	Credit Account	ZND163576672139				Rejected	2499.00		15-7-2022 03:46:03 PM		29-7-2022 03:46:03 PM			Audit Trail
CL/2022/07/V1/001640	Claim	Lost	MMAG DIGITAL SDN BHD C/O WAREHOUSE	Credit Account	ZND163575443389				Rejected	2499.00		15-7-2022 03:43:19 PM		29-7-2022 03:43:19 PM			Audit Trail
CL/2022/07/V1/001639	Claim	Lost	MMAG DIGITAL SDN BHD C/O WAREHOUSE	Credit Account	ZND165575487387	No	Hub/Depo/ Station Handling Issue	Bulky	Rejected	2999.00		15-7-2022 03:35:58 PM		29-7-2022 03:35:58 PM			Audit Trail
CL/2022/07/V1/001638	Claim	Lost	MMAG DIGITAL SDN BHD C/O WAREHOUSE	Credit Account	ZND165452238088	No	Hub/Depo/ Station Handling Issue	Bulky	Rejected	2999.00		15-7-2022 03:33:22 PM		29-7-2022 03:33:22 PM			Audit Trail
CL/2022/07/V1/001637	Claim	Damage FreshBox	Lily's Homemade Food Enterprise	Credit Account	ZND165611089728	No	Misrouted Issue	FreshBox	Rejected	333.00		15-7-2022 03:29:44 PM		29-7-2022 03:29:44 PM			Audit Trail
CL/2022/07/V1/001636	Claim	Lost	MANDY TANG	Cash	MXM300000024388				Rejected	170.00		15-7-2022 03:22:54 PM		29-7-2022 03:22:54 PM			Audit Trail
CL/2022/07/V1/001635	Claim	Damage	ONG SAN WU	Cash	ZND165615788672	No	Force Majeure	Parcel	Pending Responsible Staff Details	78.00	78.00	15-7-2022 03:11:35 PM	24-8-2022 09:38:11 AM	29-7-2022 03:11:35 PM	22-8-2022 09:37:04 AM		Audit Trail

CL/2022/07/V1/001634	Claim	Damage FreshBox	AININ SOFIYA	Credit Account	ZND165615092618	No	LineHaul Connectivity Issue	FreshBox	Info Incomplete	64.00		15-7-2022 02:23:57 PM	22-7-2022 04:11:24 PM	29-7-2022 02:23:57 PM			Audit Trail
CL/2022/07/V1/001633	Claim	Damage	LEE YAU PANG	Credit Account	ZND165615932334	No	Force Majeure	Parcel	Rejected	390.00		15-7-2022 12:52:00 PM		29-7-2022 12:52:00 PM			Audit Trail
CL/2022/07/V1/001632	Claim	Damage	Ng Xi Li (Dreamland Collection)	Credit Account	ZND165614517617	No	Force Majeure	Parcel	Rejected	200.00		15-7-2022 11:57:41 AM		29-7-2022 11:57:41 AM			Audit Trail
CL/2022/07/V1/001631	Claim	Damage	Peni Concept Store	Credit Account	ZND165612101122	No	Force Majeure	Parcel	Pending Responsible Staff Details	0.00	7.90	14-7-2022 09:36:54 PM	31-7-2022 09:05:45 AM	28-7-2022 09:36:54 PM	29-7-2022 09:03:59 AM		Audit Trail
CL/2022/07/V1/001630	Claim	Damage	MISUMI MALAYSIA SDN BHD	Credit Account	MLC0107220014	No	Force Majeure	Parcel	Pending Responsible Staff Details	140.76	140.76	14-7-2022 05:36:31 PM	21-8-2022 12:20:42 PM	28-7-2022 05:36:31 PM	19-8-2022 12:13:26 PM		Audit Trail
CL/2022/07/V1/001629	Claim	Damage FreshBox	TAN SZE WEE	Credit Account	ZND165615036797	No	LineHaul Connectivity Issue	FreshBox	Pending Responsible Staff Details	199.50	199.50	14-7-2022 05:36:14 PM	31-7-2022 06:32:41 PM	28-7-2022 05:36:14 PM	29-7-2022 06:28:22 AM		Audit Trail
CL/2022/07/V1/001628	Claim	Damage FreshBox	Michelle lee	Cash	ZND165613136628	No	LineHaul Connectivity Issue	FreshBox	Pending Responsible Staff Details	196.00	196.00	14-7-2022 04:53:19 PM	21-8-2022 02:42:47 PM	28-7-2022 04:53:19 PM	19-8-2022 02:37:35 AM		Audit Trail
CL/2022/07/V1/001627	Claim	Damage FreshBox	Michelle Lee	Cash	ZND165613136628				Rejected	196.00		14-7-2022 03:55:26 PM		28-7-2022 03:55:26 PM			Audit Trail
CL/2022/07/V1/001626	Claim	Damage	LTW	Credit Account	HTG1657588618554	No	Force Majeure	Parcel	Rejected	200.00		14-7-2022 03:10:07 PM		28-7-2022 03:10:07 PM			Audit Trail
CL/2022/07/V1/001625	Claim	Damage	Domica Furniture E-Commerce Sdn Bhd	Credit Account	ZND165615035677	No	Force Majeure	Parcel	Rejected	206.90		14-7-2022 11:14:10 AM		28-7-2022 11:14:10 AM			Audit Trail
CL/2022/07/V1/001624	Claim	Lost	NEO ZONG LEI	Credit Account	ZND165614175107	No	Driver Issue	FreshBox	Pending Responsible Staff Details	427.50	200.00	14-7-2022 10:55:21 AM	24-8-2022 12:00:00 PM	28-7-2022 10:55:21 AM	22-8-2022 11:49:05 AM		Audit Trail
CL/2022/07/V1/001623	Claim	Damage	CM DESIGN & PRINTING	Credit Account	ZND165614077159				Rejected	90.00		13-7-2022 05:31:09 PM		27-7-2022 05:31:09 PM			Audit Trail
CL/2022/07/V1/001622	Claim	Lost	MMATRIX	Credit Account	ZND165610920633				Rejected	10.00		13-7-2022 11:32:54 AM		27-7-2022 11:32:54 AM			Audit Trail
CL/2022/07/V1/001621	Claim	Lost	MMATRIX	Credit Account	ZND165610569160	No	Hub/Depo/ Station Handling Issue	Parcel	Rejected	469.00		13-7-2022 11:31:26 AM		27-7-2022 11:31:26 AM			Audit Trail

CL/2022/07/V1/001620	Claim	Lost	MMATRIX	Credit Account	ZND165610546376				Rejected	10.00		13-7-2022 11:29:38 AM		27-7-2022 11:29:38 AM			Audit Trail
CL/2022/07/V1/001619	Claim	Lost	MMATRIX	Credit Account	ZND165610071120	No	Hub/Depo/ Station Handling Issue	Parcel	Rejected	10.00		13-7-2022 11:28:25 AM		27-7-2022 11:28:25 AM			Audit Trail
CL/2022/07/V1/001618	Claim	Lost	MMATRIX	Credit Account	ZND165609961616	No	Hub/Depo/ Station Handling Issue	Parcel	Rejected	10.00		13-7-2022 11:27:03 AM		27-7-2022 11:27:03 AM			Audit Trail
CL/2022/07/V1/001617	Claim	Lost	MMATRIX	Credit Account	ZND165609534551	No	Hub/Depo/ Station Handling Issue	Parcel	Rejected	3999.00		13-7-2022 11:25:04 AM		27-7-2022 11:25:04 AM			Audit Trail
CL/2022/07/V1/001616	Claim	Lost	MMATRIX	Credit Account	ZND165573818763	No	Hub/Depo/ Station Handling Issue	Parcel	Rejected	469.00		13-7-2022 11:22:20 AM		27-7-2022 11:22:20 AM			Audit Trail
CL/2022/07/V1/001615	Claim	Lost	MMATRIX	Credit Account	ZND165515909801	No	Hub/Depo/ Station Handling Issue	Parcel	Rejected	10.00		13-7-2022 11:15:23 AM		27-7-2022 11:15:23 AM			Audit Trail
CL/2022/07/V1/001614	Claim	Lost	NURFARAHIN BINTI NOORDIN	Cash	ZND165608737694	No	Misrouted Issue	Parcel	Rejected	117.00		13-7-2022 09:51:12 AM		27-7-2022 09:51:12 AM			Audit Trail
CL/2022/07/V1/001613	Claim	Damage	CM Wan	Credit Account	ZND165611012337	No	Force Majeure	Parcel	Pending Responsible Staff Details	242.72	200.00	12-7-2022 04:48:05 PM	7-8-2022 03:39:52 PM	26-7-2022 04:48:05 PM	5-8-2022 03:37:07 AM		Audit Trail
CL/2022/07/V1/001612	Claim	Damage	Servex (Malaysia) Sdn Bhd	Credit Account	LCWH120722A	No	WareHouse Handling Issue	Parcel	Pending Responsible Staff Details	200.00	200.00	12-7-2022 04:34:11 PM	6-10-2022 10:12:44 AM	26-7-2022 04:34:11 PM	4-10-2022 10:12:00 AM		Audit Trail
CL/2022/07/V1/001611	Claim	Damage	Servex (Malaysia) Sdn Bhd	Credit Account	LCWH120722	No	WareHouse Handling Issue	Parcel	Pending Responsible Staff Details	200.00	200.00	12-7-2022 03:57:11 PM	6-10-2022 10:11:54 AM	26-7-2022 03:57:11 PM	4-10-2022 10:10:59 AM		Audit Trail
CL/2022/07/V1/001610	Claim	Missing Content	WONG PEE THOW	Credit Account	ZND165513902422				Rejected	1000.00		12-7-2022 03:10:14 PM		26-7-2022 03:10:14 PM			Audit Trail
CL/2022/07/V1/001609	Claim	Damage	MMATRIX SDN BHD	Credit Account	ZND165613700768	No	Force Majeure	Parcel	Pending Responsible Staff Details	799.00	200.00	8-7-2022 08:07:50 PM	25-8-2022 09:21:12 AM	22-7-2022 08:07:50 PM	23-8-2022 09:20:06 AM		Audit Trail
CL/2022/07/V1/001608	Claim	Lost	SF International Malaysia	Credit Account	SF1155632432991	No	Hub/Depo/ Station Handling Issue	Parcel	Pending Responsible Staff Details	167.00	167.00	8-7-2022 04:36:32 PM	24-9-2022 10:21:10 AM	22-7-2022 04:36:32 PM	22-9-2022 10:20:28 AM		Audit Trail

CL/2022/07/V1/001607	Claim	Damage	LnQ Collection	Credit Account	ZND165612234837				Rejected	0.00		8-7-2022 03:06:54 PM		22-7-2022 03:06:54 PM			Audit Trail
CL/2022/07/V1/001606	Claim	Damage	Juara Teguh Enterprise	Credit Account	ZND165090073065				Info Incomplete	550.00		8-7-2022 12:27:04 PM	15-7-2022 10:54:45 AM	22-7-2022 12:27:04 PM			Audit Trail
CL/2022/07/V1/001605	Claim	Damage	JUARA TEGUH ENTERPRISE	Credit Account	ZND165611564430				Info Incomplete	320.00		8-7-2022 12:13:31 PM	15-7-2022 10:53:02 AM	22-7-2022 12:13:31 PM			Audit Trail
CL/2022/07/V1/001604	Claim	Damage	Mohd Afiq Bin Yaakob	Credit Account	ZND164485741855				Rejected	300.00		8-7-2022 10:14:33 AM		22-7-2022 10:14:33 AM			Audit Trail
CL/2022/07/V1/001603	Claim	Damage FreshBox	Siti Sarah Fadzil	Cash	ZND165612190195				Rejected	200.00		7-7-2022 10:54:40 PM		21-7-2022 10:54:40 PM			Audit Trail
CL/2022/07/V1/001602	Claim	Damage	SILVER CT SDN BJD	Credit Account	ZND165613195700				Rejected	0.00		7-7-2022 08:53:15 PM		21-7-2022 08:53:15 PM			Audit Trail
CL/2022/07/V1/001601	Claim	Damage	COLOR LIFE SDN BHD	Cash	ZND165612086894	No	Force Majeure	Bulky	Rejected	200.00		7-7-2022 04:12:06 PM		21-7-2022 04:12:06 PM			Audit Trail
CL/2022/07/V1/001600	Claim	Damage	Servex (Malaysia) Sdn Bhd	Credit Account	ZND165613026493	No	Hub/Depo/ Station Handling Issue	Bulky	Pending Responsible Staff Details	200.00	200.00	7-7-2022 12:51:36 PM	14-9-2022 01:45:21 PM	21-7-2022 12:51:36 PM	12-9-2022 01:44:35 AM		Audit Trail
CL/2022/07/V1/001599	Claim	Lost	RD Marine PTE LTD	Credit Account	ZND165514417048	No	Hub/Depo/ Station Handling Issue	Parcel	Pending Responsible Staff Details	0.00	200.00	7-7-2022 11:48:48 AM	4-9-2022 02:59:02 PM	21-7-2022 11:48:48 AM	2-9-2022 02:48:44 AM		Audit Trail
CL/2022/07/V1/001598	Claim	Damage	SASIKALA A/P KANNAN	Cash	CND165575759934001				Rejected	28.00		7-7-2022 11:18:26 AM		21-7-2022 11:18:26 AM			Audit Trail
CL/2022/07/V1/001597	Claim	Lost	MMAG DIGITAL SDN BHD C/O WAREHOUSE	Credit Account	ZND165090540703	No	Driver Issue	Bulky	Rejected	2499.00		7-7-2022 11:06:16 AM		21-7-2022 11:06:16 AM			Audit Trail
CL/2022/07/V1/001596	Claim	Lost	SK MALL SDN BHD	Cash	ZND165098688261	No	Hub/Depo/ Station Handling Issue	Parcel	Rejected	159.00		6-7-2022 02:01:59 PM		20-7-2022 02:01:59 PM			Audit Trail
CL/2022/07/V1/001595	Claim	Lost	MMAG DIGITAL SDN BHD C/O WAREHOUSE	Credit Account	ZND165514934514	No	Hub/Depo/ Station Handling Issue	Parcel	Pending Responsible Staff Details	799.00	799.00	6-7-2022 10:25:12 AM	26-8-2022 09:25:51 AM	20-7-2022 10:25:12 AM	24-8-2022 09:18:06 AM		Audit Trail

CL/2022/07/V1/001594	Claim	Damage FreshBox	SITI SARAH FADZIL	Cash	ZND165612190195	No	Misrouted Issue	FreshBox	Rejected	200.00		6-7-2022 10:19:20 AM		20-7-2022 10:19:20 AM			Audit Trail
CL/2022/07/V1/001593	Claim	Damage	SNF ONLINE (M) SDN BHD	Credit Account	ZND165611964346	No	Force Majeure	Bulky	Pending Responsible Staff Details	200.00	200.00	6-7-2022 09:43:30 AM	12-9-2022 11:46:25 AM	20-7-2022 09:43:30 AM	10-9-2022 11:27:50 AM		Audit Trail
CL/2022/07/V1/001592	Claim	Damage	Wong Choi Yun	Credit Account	ZND165610129449				Rejected	75.00		5-7-2022 02:55:27 PM		19-7-2022 02:55:27 PM			Audit Trail
CL/2022/07/V1/001591	Claim	Lost	YEOH WENG SHEN	Credit Account	ZND165609355880	No	Hub/Depo/ Station Handling Issue	Parcel	Rejected	66.00		5-7-2022 12:30:56 PM		19-7-2022 12:30:56 PM			Audit Trail
CL/2022/07/V1/001590	Claim	Lost	MMATRIX	Credit Account	ZND165515928925	No	Hub/Depo/ Station Handling Issue	Parcel	Rejected	10.00		5-7-2022 12:06:49 PM		19-7-2022 12:06:49 PM			Audit Trail
CL/2022/07/V1/001589	Claim	Lost	MMATRIX	Credit Account	ZND165515910838	No	Hub/Depo/ Station Handling Issue	Parcel	Pending Responsible Staff Details	10.00	10.00	5-7-2022 12:05:37 PM	25-7-2022 10:24:33 AM	19-7-2022 12:05:37 PM	23-7-2022 09:59:10 AM		Audit Trail
CL/2022/07/V1/001588	Claim	Lost	MMATRIX	Credit Account	ZND165377340972	No	Hub/Depo/ Station Handling Issue	Parcel	Pending Responsible Staff Details	10.00	10.00	5-7-2022 12:04:20 PM	25-8-2022 09:24:17 AM	19-7-2022 12:04:20 PM	23-8-2022 09:23:39 AM		Audit Trail
CL/2022/07/V1/001587	Claim	Damage	Juara Teguh Enterprise	Credit Account	ZND165611564430				Rejected	320.00		5-7-2022 12:03:18 PM		19-7-2022 12:03:18 PM			Audit Trail
CL/2022/07/V1/001586	Claim	Lost	VARIOUS FURNITURE SDN BHD	Credit Account	HTG1652928526843	No	Hub/Depo/ Station Handling Issue	Parcel	Rejected	5.00		5-7-2022 09:56:25 AM		19-7-2022 09:56:25 AM			Audit Trail
CL/2022/07/V1/001585	Claim	Lost	MEGAT ADIE SYUHAIRIE BIN M.ABD RAHANI	Cash	ZIN165376914143	No	Hub/Depo/ Station Handling Issue	Parcel	Pending Responsible Staff Details	130.00	130.00	5-7-2022 09:40:58 AM	19-10-2022 11:29:39 AM	19-7-2022 09:40:58 AM	17-10-2022 11:27:56 AM		Audit Trail
CL/2022/07/V1/001584	Claim	Damage	Jin Ye Ye Sdn Bhd	Credit Account	ZND165609820517				Rejected	276.00		4-7-2022 05:48:43 PM		18-7-2022 05:48:43 PM			Audit Trail
CL/2022/07/V1/001583	Claim	Lost	WB CREATIONZZ	Credit Account	ZND165609500822	No	Hub/Depo/ Station Handling Issue	Parcel	Pending Responsible Staff Details	60.80	60.80	4-7-2022 02:00:15 PM	18-7-2022 09:54:19 AM	18-7-2022 02:00:15 PM	16-7-2022 09:49:20 AM		Audit Trail
CL/2022/07/V1/001582	Claim	Lost	Yeo Ching Li	Credit Account	ZND165610408674				Rejected	940.00		4-7-2022 11:48:40 AM		18-7-2022 11:48:40 AM			Audit Trail

CL/2022/07/V1/001581	Claim	Damage FreshBox	IVY CHIA	Credit Account	ZND165610557181	No	Misrouted Issue	FreshBox	Pending Responsible Staff Details	1478.00	200.00	2-7-2022 02:50:58 PM	28-7-2022 03:38:13 PM	16-7-2022 02:50:58 PM	26-7-2022 03:37:46 AM		Audit Trail
CL/2022/07/V1/001580	Claim	Damage	tcyc	Credit Account	ZND165515725098				Rejected	206.00		2-7-2022 11:00:07 AM		16-7-2022 11:00:07 AM			Audit Trail
CL/2022/07/V1/001579	Claim	Damage FreshBox	IVY CHIA	Credit Account	ZND165610555736	No	Misrouted Issue	FreshBox	Pending Responsible Staff Details	1478.00	200.00	1-7-2022 06:04:50 PM	28-7-2022 03:38:57 PM	15-7-2022 06:04:50 PM	26-7-2022 03:38:24 AM		Audit Trail
CL/2022/07/V1/001578	Claim	Lost	IVY CHIA	Credit Account	ZND165610557181				Rejected	1478.00		1-7-2022 06:02:57 PM		15-7-2022 06:02:57 PM			Audit Trail
CL/2022/07/V1/001577	Claim	Lost	MMAG DIGITAL SDN BHD	Credit Account	ZND165611052005	No	Hub/Depo/ Station Handling Issue	Parcel	Pending Responsible Staff Details	10.00	10.00	1-7-2022 05:01:15 PM	4-9-2022 03:04:21 PM	15-7-2022 05:01:15 PM	2-9-2022 03:01:35 AM		Audit Trail
CL/2022/07/V1/001576	Claim	Lost	VARIOUS FURNITURE SDN BHD	Credit Account	HTG1652932133762	No	Hub/Depo/ Station Handling Issue	Parcel	Pending Responsible Staff Details	91.99	69.99	1-7-2022 03:10:02 PM	31-7-2022 09:24:51 AM	15-7-2022 03:10:02 PM	29-7-2022 09:23:26 AM		Audit Trail
CL/2022/07/V1/001575	Claim	Damage	KOAY BENG KWAN	Credit Account	ZND165609032637	No	Force Majeure	Bulky	Rejected	798.52		1-7-2022 12:59:39 PM		15-7-2022 12:59:39 PM			Audit Trail
CL/2022/07/V1/001574	Claim	Damage	CM Wan	Credit Account	ZND165610055021	No	Force Majeure	Parcel	Pending Responsible Staff Details	242.72	200.00	1-7-2022 10:52:37 AM	14-7-2022 09:42:51 AM	15-7-2022 10:52:37 AM	12-7-2022 09:35:34 AM		Audit Trail
CL/2022/07/V1/001573	Claim	Damage	Domica Furniture E-Commerce Sdn Bhd	Credit Account	ZND165608969361	No	Force Majeure	Parcel	Pending Responsible Staff Details	205.90	200.00	1-7-2022 09:47:48 AM	24-8-2022 09:40:52 AM	15-7-2022 09:47:48 AM	22-8-2022 09:39:19 AM		Audit Trail
CL/2022/07/V1/001572	Claim	Damage	Domica Furniture E-Commerce Sdn Bhd	Credit Account	ZND165608970404	No	Force Majeure	Parcel	Rejected	204.90		1-7-2022 09:38:20 AM		15-7-2022 09:38:20 AM			Audit Trail
CL/2022/06/V2/001502	Appeal	Lost	Domica Furniture E-Commerce Sdn Bhd	Credit Account	ZND165452591701	No	Hub/Depo/ Station Handling Issue	Parcel	Completed	168.90	168.90	21-6-2022 11:53:15 AM		5-7-2022 11:53:15 AM	22-8-2022 09:45:06 AM	22-8-2022 09:45:45 AM	Audit Trail
CL/2022/06/V2/001478	Appeal	Damage FreshBox	Syahirah Zakaria	Cash	ZND165377081844	No	Hub/Depo/ Station Handling Issue	Premium	Completed	192.00	192.00	14-6-2022 01:08:10 PM		28-6-2022 01:08:10 PM	22-8-2022 10:01:08 AM	22-8-2022 10:04:38 AM	Audit Trail
CL/2022/06/V2/001477	Appeal	Damage	8TO8 SDN BHD	Credit Account	ZND165375699515	No	Force Majeure	Parcel	Completed	50.00	50.00	13-6-2022 07:30:12 PM		27-6-2022 07:30:12 PM	1-7-2022 09:27:09 AM	1-7-2022 09:27:39 AM	Audit Trail

CL/2022/06/V2/001455	Appeal								Pending Payment								Audit Trail
CL/2022/06/V2/001423	Appeal	Damage FreshBox	DANIEL TAN	Credit Account	ZND165375700426	No	Hub/Depo/ Station Handling Issue	Parcel	Completed	20.00	20.00	7-6-2022 10:01:37 AM		21-6-2022 10:01:37 AM	12-7-2022 10:00:06 AM	12-7-2022 10:01:40 AM	Audit Trail
CL/2022/06/V1/001571	Claim	Damage	KOAY BENG KWAN	Credit Account	ZND165609621336	No	Hub/Depo/ Station Handling Issue	Bulky	Pending Responsible Staff Details	1413.51	200.00	30-6-2022 09:00:30 PM	14-9-2022 10:24:37 AM	14-7-2022 09:00:30 PM	12-9-2022 10:20:29 AM		Audit Trail
CL/2022/06/V1/001570	Claim	Damage FreshBox	jamilah daud	Credit Account	ZND165609869219	No	Hub/Depo/ Station Handling Issue	FreshBox	Pending Responsible Staff Details	100.00	100.00	30-6-2022 06:27:12 PM	27-8-2022 02:12:47 PM	14-7-2022 06:27:12 PM	25-8-2022 02:02:41 AM		Audit Trail
CL/2022/06/V1/001569	Claim	Damage	pbb edy enterprise	Credit Account	ZND165609194410	No	Force Majeure	Bulky	Pending Responsible Staff Details	450.00	200.00	30-6-2022 06:18:05 PM	27-8-2022 02:02:15 PM	14-7-2022 06:18:05 PM	25-8-2022 01:55:15 AM		Audit Trail
CL/2022/06/V1/001568	Claim	Damage	Jimmy Lim account code B3100756	Credit Account	ZND165608913449	No	Force Majeure	Parcel	Rejected	201.00		30-6-2022 09:37:45 AM		14-7-2022 09:37:45 AM			Audit Trail
CL/2022/06/V1/001567	Claim	Damage	pbb edy enterprise	Credit Account	ZND165609194410	No	Hub/Depo/ Station Handling Issue	Bulky	Rejected	450.00		30-6-2022 09:22:25 AM		14-7-2022 09:22:25 AM			Audit Trail
CL/2022/06/V1/001566	Claim	Damage	TABIKA PERPADUAN TAMAN MEDITERRANEAN BANDAR BARU UDA	Credit Account	ZND165608915672	No	Force Majeure	Parcel	Pending Responsible Staff Details	268.00	200.00	30-6-2022 12:42:38 AM	18-7-2022 10:22:31 AM	14-7-2022 12:42:38 AM	16-7-2022 10:16:35 AM		Audit Trail
CL/2022/06/V1/001565	Claim	Damage	RECAFI INTERNATIONAL SDN BHD	Credit Account	ZND165333161399				Rejected	200.00		29-6-2022 11:15:09 PM		13-7-2022 11:15:09 PM			Audit Trail
CL/2022/06/V1/001564	Claim	Lost	Kai Xiang Yeo	Credit Account	ZND164927438527				Rejected	269.00		29-6-2022 08:41:28 PM		13-7-2022 08:41:28 PM			Audit Trail
CL/2022/06/V1/001563	Claim	Lost	Kai Xiang Yeo	Credit Account	ZND164927438374				Rejected	289.00		29-6-2022 08:39:01 PM		13-7-2022 08:39:01 PM			Audit Trail
CL/2022/06/V1/001562	Claim	Damage	QURRATUL AINA BINTI ABDUL SUKOR	Credit Account	ZND165514377809				Rejected	120.00		29-6-2022 06:00:25 PM		13-7-2022 06:00:25 PM			Audit Trail

CL/2022/06/V1/001561	Claim	Damage	JNJ BROTHERS PHARMA	Credit Account	ZND165609738973				Rejected	80.50		29-6-2022 05:47:33 PM		13-7-2022 05:47:33 PM			Audit Trail
CL/2022/06/V1/001560	Claim	Lost	AYUNABILA ROSIDIN	Credit Account	CL/2022/01/V1/000794				Rejected	294.90		29-6-2022 05:13:42 PM		13-7-2022 05:13:42 PM			Audit Trail
CL/2022/06/V1/001559	Claim	Lost	QISTINA AISYAH	Credit Account	CL/2022/05/V1/001393	No	Hub/Depo/ Station Handling Issue	Bulky	Pending Responsible Staff Details	699.81	200.00	29-6-2022 05:08:58 PM	31-7-2022 09:22:10 AM	13-7-2022 05:08:58 PM	29-7-2022 09:20:09 AM		Audit Trail
CL/2022/06/V1/001558	Claim	Damage	Ts Brilliant Construction	Credit Account	ZND165575073566				Rejected	200.00		29-6-2022 03:09:08 PM		13-7-2022 03:09:08 PM			Audit Trail
CL/2022/06/V1/001557	Claim	Damage	Ts Brilliant Construction	Credit Account	ZND165575102921				Rejected	200.00		29-6-2022 02:50:19 PM		13-7-2022 02:50:19 PM			Audit Trail
CL/2022/06/V1/001556	Claim	Damage	SILVER CT SDN BHD	Credit Account	ZND165575937912				Rejected	20.00		29-6-2022 10:06:04 AM		13-7-2022 10:06:04 AM			Audit Trail
CL/2022/06/V1/001555	Claim	Damage	LAY	Credit Account	350997313763				Rejected	1200.00		28-6-2022 05:43:40 PM		12-7-2022 05:43:40 PM			Audit Trail
CL/2022/06/V1/001554	Claim	Damage	Arif Asyraf	Credit Account	ZND165608448767	No	Force Majeure	Bulky	Rejected	459.00		28-6-2022 04:53:32 PM		12-7-2022 04:53:32 PM			Audit Trail
CL/2022/06/V1/001553	Claim	Damage	EHJ EZFOOD MANUFACTURER SDN BHD	Credit Account	ZND165609230323	No	Force Majeure	FreshBox	Pending Responsible Staff Details	200.00	200.00	28-6-2022 04:32:39 PM	26-8-2022 10:51:05 AM	12-7-2022 04:32:39 PM	24-8-2022 10:50:08 AM		Audit Trail
CL/2022/06/V1/001552	Claim	Lost	MMATRIX	Credit Account	ZND165377760886				Rejected	6699.00		28-6-2022 03:41:32 PM		12-7-2022 03:41:32 PM			Audit Trail
CL/2022/06/V1/001551	Claim	Lost	Chia Suet Chin	Credit Account	ZND165453396893	No	Hub/Depo/ Station Handling Issue	Parcel	Rejected	127.69		28-6-2022 03:29:22 PM		12-7-2022 03:29:22 PM			Audit Trail
CL/2022/06/V1/001550	Claim	Damage	DE HOME INTERIOR FURNISHING	Credit Account	ZND165608712882	No	Force Majeure	Bulky	Pending Responsible Staff Details	524.00	200.00	28-6-2022 12:19:35 PM	24-8-2022 10:56:56 AM	12-7-2022 12:19:35 PM	22-8-2022 10:56:27 AM		Audit Trail
CL/2022/06/V1/001549	Claim	Lost	Domica Furniture E-Commerce Sdn Bhd	Credit Account	ZND165333156746	No	Hub/Depo/ Station Handling Issue	Parcel	Pending Responsible Staff Details	173.50	161.10	28-6-2022 11:52:57 AM	11-8-2022 02:20:57 PM	12-7-2022 11:52:57 AM	9-8-2022 02:14:15 AM		Audit Trail
CL/2022/06/V1/001548	Claim	Lost	MMATRIX	Credit Account	ZND165375377390	No	Hub/Depo/ Station Handling Issue	Parcel	Rejected	30.00		28-6-2022 11:41:58 AM		12-7-2022 11:41:58 AM			Audit Trail

CL/2022/06/V1/001547	Claim	Lost	MMATRIX	Credit Account	ZND165375044407	No	Hub/Depo/ Station Handling Issue	Parcel	Rejected	10.00		28-6-2022 11:40:17 AM		12-7-2022 11:40:17 AM			Audit Trail
CL/2022/06/V1/001546	Claim	Lost	MMATRIX	Credit Account	ZND165334449823	No	Hub/Depo/ Station Handling Issue	Parcel	Rejected	10.00		28-6-2022 11:38:34 AM		12-7-2022 11:38:34 AM			Audit Trail
CL/2022/06/V1/001545	Claim	Lost	MMATRIX	Credit Account	ZND165333146082	No	Hub/Depo/ Station Handling Issue	Parcel	Rejected	849.00		28-6-2022 11:36:45 AM		12-7-2022 11:36:45 AM			Audit Trail
CL/2022/06/V1/001544	Claim	Lost	MMATRIX	Credit Account	ZND165331911644	No	Hub/Depo/ Station Handling Issue	Parcel	Rejected	10.00		28-6-2022 11:33:59 AM		12-7-2022 11:33:59 AM			Audit Trail
CL/2022/06/V1/001543	Claim	Damage	Domica Furniture E-Commerce Sdn Bhd	Credit Account	ZND165574981152	No	Force Majeure	Parcel	Rejected	134.50		27-6-2022 04:20:21 PM		11-7-2022 04:20:21 PM			Audit Trail
CL/2022/06/V1/001542	Claim	Damage	Domica Furniture E-Commerce Sdn Bhd	Credit Account	ZND165574408710				Rejected	234.90		27-6-2022 04:11:06 PM		11-7-2022 04:11:06 PM			Audit Trail
CL/2022/06/V1/001541	Claim	Lost	Domica Furniture E-Commerce Sdn Bhd	Credit Account	ZND165333156746				Rejected	173.50		27-6-2022 04:02:44 PM		11-7-2022 04:02:44 PM			Audit Trail
CL/2022/06/V1/001540	Claim	Lost	Esther chin	Credit Account	ZND165377203260	No	Hub/Depo/ Station Handling Issue	Parcel	Pending Responsible Staff Details	255.00	200.00	27-6-2022 03:30:05 PM	8-9-2022 02:38:27 PM	11-7-2022 03:30:05 PM	6-9-2022 02:32:34 AM		Audit Trail
CL/2022/06/V1/001539	Claim	Damage	SASIKALA A/P KANNAN	Cash	CND165575759934001				Rejected	28.00		27-6-2022 01:57:53 PM		11-7-2022 01:57:53 PM			Audit Trail
CL/2022/06/V1/001538	Claim	Lost	MMag Digital Sdn Bhd	Credit Account	ZND165098585850	No	Driver Issue	Bulky	Rejected	2499.00		27-6-2022 11:45:28 AM		11-7-2022 11:45:28 AM			Audit Trail
CL/2022/06/V1/001537	Claim	Damage	SUNDRESS ENTERPRISE	Credit Account	ZND165575265008	No	Force Majeure	Parcel	Pending Responsible Staff Details	206.70	200.00	27-6-2022 11:36:11 AM	5-10-2022 12:11:36 PM	11-7-2022 11:36:11 AM	3-10-2022 12:10:52 PM		Audit Trail
CL/2022/06/V1/001536	Claim	Damage	JELLY GUI	Credit Account	ZND165453625207	No	Hub/Depo/ Station Handling Issue	FreshBox	Pending Responsible Staff Details	399.00	200.00	27-6-2022 10:55:29 AM	17-9-2022 05:40:48 PM	11-7-2022 10:55:29 AM	15-9-2022 05:29:58 AM		Audit Trail

CL/2022/06/V1/001535	Claim	Damage	CM Wan	Credit Account	ZND165574391623	No	Force Majeure	Parcel	Pending Responsible Staff Details	205.72	200.00	27-6-2022 10:25:12 AM	24-7-2022 04:38:08 PM	11-7-2022 10:25:12 AM	22-7-2022 04:24:43 AM		Audit Trail
CL/2022/06/V1/001534	Claim	Lost	ENDLESS CLOTHING	Credit Account	ZND165334546348				Rejected	300.00		26-6-2022 04:55:00 PM		10-7-2022 04:55:00 PM			Audit Trail
CL/2022/06/V1/001533	Claim	Damage	ASYRAFF SALIH	Credit Account	ZND165574675402				Info Incomplete	75.00		26-6-2022 02:08:39 PM	30-6-2022 11:33:18 AM	10-7-2022 02:08:39 PM			Audit Trail
CL/2022/06/V1/001532	Claim	Damage	NOR AIZUDDIN BIN NOR HASHIM	Cash	CND165574620112001				Info Incomplete	1300.00		24-6-2022 09:25:44 PM	29-6-2022 08:49:29 AM	8-7-2022 09:25:44 PM			Audit Trail
CL/2022/06/V1/001531	Claim	Damage	Freedom Sales & Services Plt	Credit Account	ZND165574959427				Rejected	350.00		24-6-2022 05:23:13 PM		8-7-2022 05:23:13 PM			Audit Trail
CL/2022/06/V1/001530	Claim	Damage	NOR AIZUDDIN	Credit Account	ZND165574620112				Info Incomplete	800.00		24-6-2022 02:57:53 PM	29-6-2022 08:50:46 AM	8-7-2022 02:57:53 PM			Audit Trail
CL/2022/06/V1/001529	Claim	Damage	JS HOUSEHOLD ENTERPRISE	Credit Account	ZND165516412331	Yes	Force Majeure	Parcel	Rejected	300.00		23-6-2022 05:50:44 PM		7-7-2022 05:50:44 PM			Audit Trail
CL/2022/06/V1/001528	Claim	Damage	umayraacomel	Credit Account	ZND165516088673	No	Force Majeure	Parcel	Rejected	378.90		23-6-2022 04:03:10 PM		7-7-2022 04:03:10 PM			Audit Trail
CL/2022/06/V1/001527	Claim	Damage	SITI HAJATUL ASMA BINTI ABDUL RAHMAN	Credit Account	ZND165513758081	No	Hub/Depo/ Station Handling Issue	Parcel	Rejected	63.00		23-6-2022 03:02:51 PM		7-7-2022 03:02:51 PM			Audit Trail
CL/2022/06/V1/001526	Claim	Damage	Jack Goh	Credit Account	ZND165516103932	No	Hub/Depo/ Station Handling Issue	FreshBox	Pending Responsible Staff Details	405.40	200.00	23-6-2022 11:34:56 AM	29-7-2022 10:07:13 AM	7-7-2022 11:34:56 AM	27-7-2022 09:40:26 AM		Audit Trail
CL/2022/06/V1/001525	Claim	Damage	LAU SONG SENG	Credit Account	ZND165516084378				Rejected	420.00		23-6-2022 10:05:02 AM		7-7-2022 10:05:02 AM			Audit Trail
CL/2022/06/V1/001524	Claim	Damage	LAU SONG SENG	Credit Account	ZND165516156006				Rejected	900.00		23-6-2022 09:53:59 AM		7-7-2022 09:53:59 AM			Audit Trail
CL/2022/06/V1/001523	Claim	Damage	SHOPYTHON SDN BHD	Credit Account	ZND165515367335	Yes	Force Majeure	Bulky	Rejected	1518.00		23-6-2022 09:27:36 AM		7-7-2022 09:27:36 AM			Audit Trail

CL/2022/06/V1/001522	Claim	Lost	VARIOUS FURNITURE SDN BHD	Credit Account	HTG1653276098359				Rejected	449.00		22-6-2022 04:56:22 PM		6-7-2022 04:56:22 PM			Audit Trail
CL/2022/06/V1/001521	Claim	Lost	VARIOUS FURNITURE SDN BHD	Credit Account	HTG1652419090285/CHTG1652419090285001				Rejected	227.66		22-6-2022 04:52:36 PM		6-7-2022 04:52:36 PM			Audit Trail
CL/2022/06/V1/001520	Claim	Lost	NPC FURNITURE	Credit Account	HTG1650246446514				Rejected	337.00		22-6-2022 04:43:46 PM		6-7-2022 04:43:46 PM			Audit Trail
CL/2022/06/V1/001519	Claim	Lost	VARIOUS FURNITURE SDN BHD	Credit Account	CHTG1654647152423001	No	Hub/Depo/Station Handling Issue	Bulky	Pending Responsible Staff Details	539.99	200.00	22-6-2022 04:18:03 PM	18-7-2022 10:07:01 AM	6-7-2022 04:18:03 PM	16-7-2022 10:05:07 AM		Audit Trail
CL/2022/06/V1/001518	Claim	Damage	MMATRIX SDN BHD	Credit Account	ZND165514911997	No	Force Majeure	Parcel	Pending Responsible Staff Details	3899.00	200.00	22-6-2022 03:35:08 PM	25-8-2022 09:28:42 AM	6-7-2022 03:35:08 PM	23-8-2022 09:26:06 AM		Audit Trail
CL/2022/06/V1/001517	Claim	Damage FreshBox	KENZO RTAN	Credit Account	ZND165516186102	No	Logistic IT System Issue	FreshBox	Pending Responsible Staff Details	0.00	200.00	22-6-2022 02:31:11 PM	4-3-2023 11:56:08 AM	6-7-2022 02:31:11 PM	2-3-2023 11:44:20 AM		Audit Trail
CL/2022/06/V1/001516	Claim	Damage	MMATRIX SDN BHD	Credit Account	ZND165452958221	No	Force Majeure	Parcel	Pending Responsible Staff Details	200.00	200.00	22-6-2022 11:43:29 AM	4-9-2022 03:13:22 PM	6-7-2022 11:43:29 AM	2-9-2022 03:06:08 AM		Audit Trail
CL/2022/06/V1/001515	Claim	Lost	PENI CONCEPT STORE	Credit Account	ZND165332592422	No	Force Majeure	Parcel	Pending Responsible Staff Details	39.90	39.90	22-6-2022 11:03:14 AM	31-7-2022 09:07:55 AM	6-7-2022 11:03:14 AM	29-7-2022 09:06:08 AM		Audit Trail
CL/2022/06/V1/001514	Claim	Damage	MINOTTI FURNITURES	Credit Account	ZND165376100393	No	Force Majeure	Parcel	Pending Responsible Staff Details	200.00	200.00	22-6-2022 10:22:14 AM	4-9-2022 03:22:50 PM	6-7-2022 10:22:14 AM	2-9-2022 03:13:41 AM		Audit Trail
CL/2022/06/V1/001513	Claim	Lost	MMatrix Sdn Bhd	Credit Account	ZND165332283108				Rejected	750.00		22-6-2022 08:57:22 AM		6-7-2022 08:57:22 AM			Audit Trail
CL/2022/06/V1/001512	Claim	Damage	Servex (Malaysia) Sdn Bhd	Credit Account	ZND165514662424	No	WareHouse Handling Issue	Bulky	Pending Responsible Staff Details	200.00	200.00	21-6-2022 07:25:43 PM	14-9-2022 01:44:25 PM	5-7-2022 07:25:43 PM	12-9-2022 01:43:11 AM		Audit Trail
CL/2022/06/V1/001511	Claim	Lost	Servex (Malaysia) Sdn Bhd	Credit Account	LCWH210622	No	WareHouse Handling Issue	Bulky	Rejected	84929.75		21-6-2022 06:57:45 PM		5-7-2022 06:57:45 PM			Audit Trail
CL/2022/06/V1/001510	Claim	Damage	PENI CONCEPT STORE	Credit Account	ZND165099972611	No	Force Majeure	Parcel	Pending Responsible Staff Details	65.00	65.00	21-6-2022 06:37:21 PM	31-7-2022 09:18:11 AM	5-7-2022 06:37:21 PM	29-7-2022 09:16:26 AM		Audit Trail

CL/2022/06/V1/001509	Claim	Damage	PENI CONCEPT STORE	Credit Account	ZND165375250259	No	Force Majeure	Parcel	Pending Responsible Staff Details	35.00	35.00	21-6-2022 06:32:14 PM	31-7-2022 09:16:18 AM	5-7-2022 06:32:14 PM	29-7-2022 09:14:34 AM		Audit Trail
CL/2022/06/V1/001508	Claim	Damage	PENI CONCEPT STORE	Credit Account	ZND165099264303	No	Force Majeure	Parcel	Pending Responsible Staff Details	19.90	19.90	21-6-2022 06:28:27 PM	31-7-2022 09:03:50 AM	5-7-2022 06:28:27 PM	29-7-2022 08:59:33 AM		Audit Trail
CL/2022/06/V1/001507	Claim	Damage	PENI CONCEPT STORE	Credit Account	ZND165376111849	No	Force Majeure	Parcel	Pending Responsible Staff Details	35.00	35.00	21-6-2022 06:21:16 PM	31-7-2022 09:14:21 AM	5-7-2022 06:21:16 PM	29-7-2022 09:12:29 AM		Audit Trail
CL/2022/06/V1/001506	Claim	Lost	PENI CONCEPT STORE	Credit Account	ZND165098607538	No	Force Majeure	Parcel	Pending Responsible Staff Details	374.40	374.40	21-6-2022 06:06:38 PM	31-7-2022 09:10:00 AM	5-7-2022 06:06:38 PM	29-7-2022 09:08:03 AM		Audit Trail
CL/2022/06/V1/001505	Claim	Damage	PENI CONCEPT STORE	Credit Account	ZND165334058797	No	Force Majeure	Parcel	Pending Responsible Staff Details	13.90	13.90	21-6-2022 06:02:33 PM	31-7-2022 09:12:01 AM	5-7-2022 06:02:33 PM	29-7-2022 09:10:14 AM		Audit Trail
CL/2022/06/V1/001504	Claim	Damage	Noraziah Ibrahim	Credit Account	ZND165515049538	No	Hub/Depo/ Station Handling Issue	Parcel	Info Incomplete	37.00		21-6-2022 04:54:11 PM		5-7-2022 04:54:11 PM			Audit Trail
CL/2022/06/V1/001503	Claim	Damage	Servex (Malaysia) Sdn Bhd	Credit Account	ZND165515335648	No	Force Majeure	Bulky	Pending Responsible Staff Details	602.00	200.00	21-6-2022 01:59:55 PM	22-7-2022 04:41:33 PM	5-7-2022 01:59:55 PM	20-7-2022 04:23:55 AM		Audit Trail
CL/2022/06/V1/001502	Claim	Lost	Domica Furniture E-Commerce Sdn Bhd	Credit Account	ZND165452591701	No	Hub/Depo/ Station Handling Issue	Parcel	Pending Responsible Staff Details	168.90	168.90	21-6-2022 11:53:15 AM	24-8-2022 09:45:45 AM	5-7-2022 11:53:15 AM			Audit Trail
CL/2022/06/V1/001501	Claim	Damage FreshBox	durratul ain	Credit Account	ZND165514242978				Info Incomplete	65.00		21-6-2022 10:07:56 AM	23-6-2022 02:05:17 PM	5-7-2022 10:07:56 AM			Audit Trail
CL/2022/06/V1/001500	Claim	Damage FreshBox	Nur izyan Munirah	Credit Account	ZND165453828141				Info Incomplete	135.00		21-6-2022 09:49:40 AM	23-6-2022 02:03:49 PM	5-7-2022 09:49:40 AM			Audit Trail
CL/2022/06/V1/001499	Claim	Damage	ROSLI BIN AWANG	Credit Account	ZND165451596448				Rejected	0.00		20-6-2022 05:27:02 PM		4-7-2022 05:27:02 PM			Audit Trail
CL/2022/06/V1/001498	Claim	Damage	YAP BOON HUAT	Credit Account	ZND165515218187				Rejected	0.00		20-6-2022 04:17:40 PM		4-7-2022 04:17:40 PM			Audit Trail
CL/2022/06/V1/001497	Claim	Missing Content	POH JOO SENG	Credit Account	ZND165515861635	No	Packaging Problem (Sender)	Parcel	Pending Responsible Staff Details	10.60	10.60	20-6-2022 01:54:56 PM	3-7-2022 09:34:19 AM	4-7-2022 01:54:56 PM	1-7-2022 09:29:23 AM		Audit Trail

CL/2022/06/V1/001496	Claim	Damage FreshBox	YUYU NUYU	Credit Account	ZND165514888060	No	Packaging Problem (Sender)	Parcel	Pending Responsible Staff Details	0.00	5.29	20-6-2022 01:36:42 PM	29-7-2022 10:36:24 AM	4-7-2022 01:36:42 PM	27-7-2022 10:08:27 AM		Audit Trail
CL/2022/06/V1/001495	Claim	Lost	MMATRIX	Credit Account	ZND165096288609	No	Hub/Depo/ Station Handling Issue	Parcel	Rejected	5499.00		20-6-2022 11:06:16 AM		4-7-2022 11:06:16 AM			Audit Trail
CL/2022/06/V1/001494	Claim	Lost	MIGA FURNITURE SDN BHD	Credit Account	CND165093006558002	No	Hub/Depo/ Station Handling Issue	Bulky	Pending Responsible Staff Details	200.00	200.00	16-6-2022 05:45:30 PM	24-7-2022 04:46:42 PM	30-6-2022 05:45:30 PM	22-7-2022 04:41:54 AM		Audit Trail
CL/2022/06/V1/001493	Claim	Lost	QISTINA AISYAH	Credit Account	CND165093314783001	No	Hub/Depo/ Station Handling Issue	Bulky	Info Incomplete	699.81		16-6-2022 10:42:35 AM		30-6-2022 10:42:35 AM			Audit Trail
CL/2022/06/V1/001492	Claim	Damage	ADRIAN POE	Credit Account	ZND165453577438				Rejected	0.00		16-6-2022 09:39:29 AM		30-6-2022 09:39:29 AM			Audit Trail
CL/2022/06/V1/001491	Claim	Damage	Servex (Malaysia) Sdn Bhd	Credit Account	CND165333992146001	No	Force Majeure	Bulky	Pending Responsible Staff Details	200.00	200.00	16-6-2022 09:30:06 AM	22-7-2022 04:52:52 PM	30-6-2022 09:30:06 AM	20-7-2022 04:42:00 AM		Audit Trail
CL/2022/06/V1/001490	Claim	Damage	ELAYRUZ HOME DECOR	Credit Account	ZDN165453480295				Rejected	400.00		16-6-2022 09:24:42 AM		30-6-2022 09:24:42 AM			Audit Trail
CL/2022/06/V1/001489	Claim	Damage	Ting Chee Chong	Credit Account	ZND165453625993	No	Force Majeure	Bulky	Pending Responsible Staff Details	215.00	200.00	16-6-2022 09:16:46 AM	14-7-2022 09:55:48 AM	30-6-2022 09:16:46 AM	12-7-2022 09:53:05 AM		Audit Trail
CL/2022/06/V1/001488	Claim	Lost	PKT E-COMMERCE SDN BHD	Credit Account	ZND165451392965	No	Driver Issue	Parcel	Pending Responsible Staff Details	404.70	404.70	15-6-2022 05:31:56 PM	2-7-2022 03:12:32 PM	29-6-2022 05:31:56 PM	30-6-2022 02:35:11 AM		Audit Trail
CL/2022/06/V1/001487	Claim	Damage	ASJ Solutions Sdn Bhd	Credit Account	ZND165452606566				Rejected	479.90		15-6-2022 05:13:46 PM		29-6-2022 05:13:46 PM			Audit Trail
CL/2022/06/V1/001486	Claim	Lost	COLOR LIFE SDN BHD	Cash	ZND165090767209	No	Hub/Depo/ Station Handling Issue	Bulky	Rejected	204.00		15-6-2022 05:04:03 PM		29-6-2022 05:04:03 PM			Audit Trail
CL/2022/06/V1/001485	Claim	Damage	LEE YAU PANG	Credit Account	ZND165453596149	No	Force Majeure	Parcel	Pending Responsible Staff Details	400.00	200.00	15-6-2022 03:49:24 PM	24-8-2022 10:59:30 AM	29-6-2022 03:49:24 PM	22-8-2022 10:58:47 AM		Audit Trail
CL/2022/06/V1/001484	Claim	Damage FreshBox	GM AGRO TECH SDN BHD	Credit Account	ZND165453526733	No	Hub/Depo/ Station Handling Issue	FreshBox	Pending Responsible Staff Details	114.00	114.00	15-6-2022 01:04:06 PM	31-8-2022 10:15:23 AM	29-6-2022 01:04:06 PM	29-8-2022 10:03:15 AM		Audit Trail

CL/2022/06/V1/001483	Claim	Lost	Jimmy Lim account code B3100756	Credit Account	ZND165099495950	No	Hub/Depo/ Station Handling Issue	Parcel	Pending Responsible Staff Details	300.00	200.00	14-6-2022 09:48:00 PM	14-7-2022 09:49:18 AM	28-6-2022 09:48:00 PM	12-7-2022 09:44:04 AM		Audit Trail
CL/2022/06/V1/001482	Claim	Lost	fatin asyura	Credit Account	500137121				Rejected	152.98		14-6-2022 08:24:19 PM		28-6-2022 08:24:19 PM			Audit Trail
CL/2022/06/V1/001481	Claim	Lost	Esther chin	Credit Account	ZND165377203260				Rejected	0.00		14-6-2022 04:07:56 PM		28-6-2022 04:07:56 PM			Audit Trail
CL/2022/06/V1/001480	Claim	Damage	JELLY GUI	Credit Account	ZND165453625207	No	Packaging Problem (Sender)	FreshBox	Rejected	399.00		14-6-2022 04:05:11 PM		28-6-2022 04:05:11 PM			Audit Trail
CL/2022/06/V1/001479	Claim	Damage	NANG HIN MEDICAL SDN BHD	Credit Account	ZND165453653231				Info Incomplete	200.00		14-6-2022 02:46:00 PM	16-6-2022 04:46:40 PM	28-6-2022 02:46:00 PM			Audit Trail
CL/2022/06/V1/001478	Claim	Damage FreshBox	Syahirah Zakaria	Cash	ZND165377081844	No	Hub/Depo/ Station Handling Issue	Premium	Pending Responsible Staff Details	207.90	192.00	14-6-2022 01:08:10 PM	14-8-2022 10:00:57 AM	28-6-2022 01:08:10 PM	12-8-2022 09:58:30 AM		Audit Trail
CL/2022/06/V1/001477	Claim	Damage	8TO8 SDN BHD	Credit Account	ZND165375699515	No	Force Majeure	Parcel	Pending Responsible Staff Details	50.00	50.00	13-6-2022 07:30:12 PM	29-7-2022 10:44:07 AM	27-6-2022 07:30:12 PM	27-7-2022 10:37:27 AM		Audit Trail
CL/2022/06/V1/001476	Claim	Damage	Domica Furniture E-Commerce Sdn Bhd	Credit Account	ZND165450957622	No	Force Majeure	Parcel	Pending Responsible Staff Details	94.90	84.90	13-6-2022 04:26:43 PM	15-7-2022 10:35:17 AM	27-6-2022 04:26:43 PM	13-7-2022 10:29:49 AM		Audit Trail
CL/2022/06/V1/001475	Claim	Damage	Domica Furniture E-Commerce Sdn Bhd	Credit Account	ZND165451986072	No	Force Majeure	Parcel	Pending Responsible Staff Details	235.90	200.00	13-6-2022 04:22:18 PM	15-7-2022 10:29:40 AM	27-6-2022 04:22:18 PM	13-7-2022 10:25:49 AM		Audit Trail
CL/2022/06/V1/001474	Claim	Damage	Domica Furniture E-Commerce Sdn Bhd	Credit Account	ZND165100376520				Rejected	168.90		13-6-2022 04:12:57 PM		27-6-2022 04:12:57 PM			Audit Trail
CL/2022/06/V1/001473	Claim	Damage	Domica Furniture E-Commerce Sdn Bhd	Credit Account	ZND165451985860	No	Force Majeure	Parcel	Pending Responsible Staff Details	235.90	200.00	13-6-2022 04:07:48 PM	15-7-2022 10:25:35 AM	27-6-2022 04:07:48 PM	13-7-2022 10:18:23 AM		Audit Trail
CL/2022/06/V1/001472	Claim	Lost	MMAG DIGITAL SDN BHD	Credit Account	ZND165375414668	No	Hub/Depo/ Station Handling Issue	Parcel	Pending Responsible Staff Details	10.00	10.00	13-6-2022 03:42:04 PM	4-9-2022 03:28:32 PM	27-6-2022 03:42:04 PM	2-9-2022 03:24:04 AM		Audit Trail

CL/2022/06/V1/001471	Claim	Damage	LEE YAU PANG	Credit Account	ZND165452910298	No	Hub/Depo/ Station Handling Issue	Bulky	Pending Responsible Staff Details	100.00	100.00	13-6-2022 03:01:41 PM	24-8-2022 10:51:54 AM	27-6-2022 03:01:41 PM	22-8-2022 10:51:12 AM		Audit Trail
CL/2022/06/V1/001470	Claim	Lost	ES PARCEL	Credit Account	ZND165450866467				Rejected	200.00		13-6-2022 12:59:49 PM		27-6-2022 12:59:49 PM			Audit Trail
CL/2022/06/V1/001469	Claim	Damage	CLEMENT CHIA	Credit Account	ZND165450901595	No	Force Majeure	Bulky	Pending Responsible Staff Details	700.00	200.00	13-6-2022 11:36:10 AM	24-8-2022 10:48:05 AM	27-6-2022 11:36:10 AM	22-8-2022 10:47:21 AM		Audit Trail
CL/2022/06/V1/001468	Claim	Lost	NINI	Credit Account	ZND165333012530	No	Driver Issue	Parcel	Pending Responsible Staff Details	905.00	200.00	11-6-2022 06:57:23 PM	24-9-2022 11:10:04 AM	25-6-2022 06:57:23 PM	22-9-2022 11:08:28 AM		Audit Trail
CL/2022/06/V1/001467	Claim	Damage	ZE ONLINE SDN BHD	Credit Account	ZND165450785805	No	LineHaul Handling Issue	Parcel	Pending Responsible Staff Details	200.00	200.00	11-6-2022 03:58:40 PM	24-8-2022 10:22:05 AM	25-6-2022 03:58:40 PM	22-8-2022 10:21:18 AM		Audit Trail
CL/2022/06/V1/001466	Claim	Damage	Peni Concept Store	Credit Account	ZND165376111849				Rejected	77.80		11-6-2022 01:16:07 PM		25-6-2022 01:16:07 PM			Audit Trail
CL/2022/06/V1/001465	Claim	Damage	TOP PROGRESS SUPPLIES SDN BHD	Credit Account	ZND165100417100				Info Incomplete	115.00		11-6-2022 01:01:32 PM	16-6-2022 10:37:08 AM	25-6-2022 01:01:32 PM			Audit Trail
CL/2022/06/V1/001464	Claim	Damage	Peni Concept Store	Credit Account	ZND165375250259	No	Force Majeure	Parcel	Rejected	77.80		11-6-2022 12:28:18 PM		25-6-2022 12:28:18 PM			Audit Trail
CL/2022/06/V1/001463	Claim	Damage FreshBox	NORABIBAH BT MOHD NOR	Credit Account	ZND165378035051	No	Hub/Depo/ Station Handling Issue	FreshBox	Pending Responsible Staff Details	150.00	150.00	11-6-2022 11:04:41 AM	12-9-2022 11:17:24 AM	25-6-2022 11:04:41 AM	10-9-2022 10:50:39 AM		Audit Trail
CL/2022/06/V1/001462	Claim	Damage	CM Wan	Credit Account	ZND165451626565	No	Force Majeure	Parcel	Rejected	145.00		10-6-2022 07:39:11 PM		24-6-2022 07:39:11 PM			Audit Trail
CL/2022/06/V1/001461	Claim	Lost	jessy goh	Credit Account	ZND165450825334				Rejected	216.00		10-6-2022 04:37:43 PM		24-6-2022 04:37:43 PM			Audit Trail
CL/2022/06/V1/001460	Claim	Lost	Hong Wei Der	Credit Account	ZND165450817445				Rejected	334.00		10-6-2022 04:19:43 PM		24-6-2022 04:19:43 PM			Audit Trail
CL/2022/06/V1/001459	Claim	Lost	Shamalah Nadarajan	Credit Account	ZND165100011315				Info Incomplete	166.00		10-6-2022 02:08:59 PM	26-6-2022 03:44:41 PM	24-6-2022 02:08:59 PM			Audit Trail
CL/2022/06/V1/001458	Claim	Lost	Annisia	Credit Account	ZND165100017317				Info Incomplete	186.00		10-6-2022 01:55:12 PM	26-6-2022 03:46:22 PM	24-6-2022 01:55:12 PM			Audit Trail

CL/2022/06/V1/001457	Claim	Damage	OCEAN ZONE	Credit Account	ZND165451878094				Rejected	112.00		10-6-2022 10:10:27 AM		24-6-2022 10:10:27 AM			Audit Trail
CL/2022/06/V1/001456	Claim	Damage	Lee Wue Shin	Credit Account	CND165376334231001				Rejected	145.00		9-6-2022 05:32:34 PM		23-6-2022 05:32:34 PM			Audit Trail
CL/2022/06/V1/001454	Claim	Damage	AHMAD THOBRONI BIN NORMAN	Credit Account	2186101034				Info Incomplete	0.00		8-6-2022 11:03:00 PM	12-6-2022 10:20:43 AM	22-6-2022 11:03:00 PM			Audit Trail
CL/2022/06/V1/001453	Claim	Lost	Banca	Credit Account	ZND165092514788				Rejected	280.00		8-6-2022 06:38:35 PM		22-6-2022 06:38:35 PM			Audit Trail
CL/2022/06/V1/001452	Claim	Damage	Servex (Malaysia) Sdn Bhd	Credit Account	CND165333992146001				Rejected	200.00		8-6-2022 06:20:39 PM		22-6-2022 06:20:39 PM			Audit Trail
CL/2022/06/V1/001451	Claim	Damage	Carmen Wong	Cash	ZND165100532025				Rejected	100.00		8-6-2022 05:28:06 PM		22-6-2022 05:28:06 PM			Audit Trail
CL/2022/06/V1/001450	Claim	Damage	Prasana Dewi	Cash	ZND165096052538				Rejected	300.00		8-6-2022 05:11:34 PM		22-6-2022 05:11:34 PM			Audit Trail
CL/2022/06/V1/001449	Claim	Lost	PADINI DOT COM SDN BHD	Credit Account	PDC000000108304				Rejected	195.00		8-6-2022 04:56:59 PM		22-6-2022 04:56:59 PM			Audit Trail
CL/2022/06/V1/001448	Claim	Lost	PADINI DOT COM SDN BHD	Credit Account	PDC000000099890				Rejected	130.00		8-6-2022 04:53:46 PM		22-6-2022 04:53:46 PM			Audit Trail
CL/2022/06/V1/001447	Claim	Damage	MOHD KAMARUZZAMAN BIN HARUN	Credit Account	ZND165377037339				Info Incomplete	200.00		8-6-2022 03:47:13 PM	10-6-2022 04:08:07 PM	22-6-2022 03:47:13 PM			Audit Trail
CL/2022/06/V1/001446	Claim	Damage	Petshop Nasa Global Enterprise	Credit Account	ZND165378112004	No	Force Majeure	Parcel	Info Incomplete	200.00		8-6-2022 03:39:18 PM	18-6-2022 10:31:21 AM	22-6-2022 03:39:18 PM			Audit Trail
CL/2022/06/V1/001445	Claim	Damage	PENI CONCEPT STORE	Credit Account	ZND165334058797	No	Hub/Depo/ Station Handling Issue	Parcel	Rejected	35.80		8-6-2022 03:21:47 PM		22-6-2022 03:21:47 PM			Audit Trail
CL/2022/06/V1/001444	Claim	Lost	PENI CONCEPT STORE	Credit Account	ZND165098607538	No	Driver Issue	Parcel	Rejected	738.60		8-6-2022 03:10:30 PM		22-6-2022 03:10:30 PM			Audit Trail
CL/2022/06/V1/001443	Claim	Damage	PENI CONCEPT STORE	Credit Account	ZND165099972611	No	Force Majeure	Parcel	Rejected	138.00		8-6-2022 03:03:37 PM		22-6-2022 03:03:37 PM			Audit Trail
CL/2022/06/V1/001442	Claim	Damage	King Kong Wall Decor Sdn Bhd	Credit Account	ZND165376980186	Yes	Force Majeure	Parcel	Rejected	80.00		8-6-2022 02:28:13 PM		22-6-2022 02:28:13 PM			Audit Trail

CL/2022/06/V1/001441	Claim	Lost	Coco Man	Credit Account	ZND165098607538				Rejected	738.60		8-6-2022 12:21:10 PM		22-6-2022 12:21:10 PM			Audit Trail
CL/2022/06/V1/001440	Claim	Lost	MMATRIX	Credit Account	ZND165090298826	No	Hub/Depo/ Station Handling Issue	Parcel	Rejected	10.00		8-6-2022 12:03:23 PM		22-6-2022 12:03:23 PM			Audit Trail
CL/2022/06/V1/001439	Claim	Lost	MMATRIX	Credit Account	ZND164974744213	No	Hub/Depo/ Station Handling Issue	Parcel	Rejected	1999.00		8-6-2022 12:01:25 PM		22-6-2022 12:01:25 PM			Audit Trail
CL/2022/06/V1/001438	Claim	Lost	MMATRIX	Credit Account	ZND164974502950	No	Hub/Depo/ Station Handling Issue	Parcel	Rejected	10.00		8-6-2022 11:57:40 AM		22-6-2022 11:57:40 AM			Audit Trail
CL/2022/06/V1/001437	Claim	Lost	MMATRIX	Credit Account	ZND164974497782	No	Hub/Depo/ Station Handling Issue	Parcel	Rejected	10.00		8-6-2022 11:55:50 AM		22-6-2022 11:55:50 AM			Audit Trail
CL/2022/06/V1/001436	Claim	Lost	MMATRIX	Credit Account	ZND164971326276	No	Hub/Depo/ Station Handling Issue	Parcel	Pending Responsible Staff Details	10.00	10.00	8-6-2022 11:54:10 AM	26-8-2022 09:29:45 AM	22-6-2022 11:54:10 AM	24-8-2022 09:28:50 AM		Audit Trail
CL/2022/06/V1/001435	Claim	Lost	MMATRIX	Credit Account	ZND164971326122	No	Hub/Depo/ Station Handling Issue	Parcel	Pending Responsible Staff Details	10.00	10.00	8-6-2022 11:52:28 AM	25-8-2022 09:31:53 AM	22-6-2022 11:52:28 AM	23-8-2022 09:30:56 AM		Audit Trail
CL/2022/06/V1/001434	Claim	Lost	MMATRIX	Credit Account	ZND164971167480	No	Hub/Depo/ Station Handling Issue	Parcel	Pending Responsible Staff Details	10.00	10.00	8-6-2022 11:50:40 AM	25-8-2022 09:37:11 AM	22-6-2022 11:50:40 AM	23-8-2022 09:36:17 AM		Audit Trail
CL/2022/06/V1/001433	Claim	Lost	MMATRIX	Credit Account	ZND164926272122	No	Hub/Depo/ Station Handling Issue	Parcel	Rejected	10.00		8-6-2022 11:48:26 AM		22-6-2022 11:48:26 AM			Audit Trail
CL/2022/06/V1/001432	Claim	Lost	MMATRIX	Credit Account	ZND164926272115	No	Hub/Depo/ Station Handling Issue	Parcel	Rejected	10.00		8-6-2022 11:45:57 AM		22-6-2022 11:45:57 AM			Audit Trail
CL/2022/06/V1/001431	Claim	Lost	MMATRIX	Credit Account	ZND164926272023	No	Hub/Depo/ Station Handling Issue	Parcel	Rejected	10.00		8-6-2022 11:43:04 AM		22-6-2022 11:43:04 AM			Audit Trail
CL/2022/06/V1/001430	Claim	Damage	Tan Ziheng	Credit Account	ZND165376956938	No	Force Majeure	Bulky	Rejected	449.00		8-6-2022 10:52:10 AM		22-6-2022 10:52:10 AM			Audit Trail
CL/2022/06/V1/001429	Claim	Damage	SYAMIM HANIS	Credit Account	ZND165333144101				Info Incomplete	0.00		7-6-2022 04:25:56 PM	9-6-2022 05:28:07 PM	21-6-2022 04:25:56 PM			Audit Trail

CL/2022/06/V1/001428	Claim	Damage	NOR HIDAYAH BINTI MOHAMAD	Credit Account	ZND165377189700	No	Force Majeure	Pallet	Info Incomplete	30.00		7-6-2022 03:27:42 PM	18-6-2022 09:45:31 AM	21-6-2022 03:27:42 PM			Audit Trail
CL/2022/06/V1/001427	Claim	Damage	Cally Lee	Credit Account	ZND165334058797				Rejected	35.80		7-6-2022 12:06:29 PM		21-6-2022 12:06:29 PM			Audit Trail
CL/2022/06/V1/001426	Claim	Lost	KAITHERI BALASUNDRAM	Cash	ZND165374916385.				Rejected	158.00		7-6-2022 12:05:36 PM		21-6-2022 12:05:36 PM			Audit Trail
CL/2022/06/V1/001425	Claim	Damage	Ng choi chao	Credit Account	ZND165099972611				Rejected	138.00		7-6-2022 11:48:37 AM		21-6-2022 11:48:37 AM			Audit Trail
CL/2022/06/V1/001424	Claim	Damage	MS LOH	Credit Account	ZND165375447963				Rejected	150.00		7-6-2022 10:26:02 AM		21-6-2022 10:26:02 AM			Audit Trail
CL/2022/06/V1/001423	Claim	Damage FreshBox	DANIEL TAN	Credit Account	ZND165375700426	No	Hub/Depo/ Station Handling Issue	Parcel	Pending Responsible Staff Details	20.00	20.00	7-6-2022 10:01:37 AM	14-7-2022 09:59:13 AM	21-6-2022 10:01:37 AM	12-7-2022 09:56:18 AM		Audit Trail
CL/2022/06/V1/001422	Claim	Damage	NOR HIDAYAH BINTI MOHAMAD	Credit Account	ZND165377189700				Rejected	30.00		4-6-2022 07:49:06 PM		18-6-2022 07:49:06 PM			Audit Trail
CL/2022/06/V1/001421	Claim	Damage	A.E.S SALES & SERVICES SDN BHD	Credit Account	ZND165376958352	No	Force Majeure	Bulky	Rejected	1299.00		4-6-2022 12:50:29 PM		18-6-2022 12:50:29 PM			Audit Trail
CL/2022/06/V1/001420	Claim	Missing Content	Ketteny Khor	Credit Account	ZND165376898542	No	Hub/Depo/ Station Handling Issue	Premium	Rejected	150.00		4-6-2022 11:57:06 AM		18-6-2022 11:57:06 AM			Audit Trail
CL/2022/06/V1/001419	Claim	Damage	CM Wan	Credit Account	ZND165376593881	No	Force Majeure	Parcel	Rejected	120.00		3-6-2022 09:21:57 PM		17-6-2022 09:21:57 PM			Audit Trail
CL/2022/06/V1/001418	Claim	Damage	CM Wan	Credit Account	ZND165375045107				Rejected	436.00		3-6-2022 09:15:59 PM		17-6-2022 09:15:59 PM			Audit Trail
CL/2022/06/V1/001417	Claim	Damage	JM CONCEPT FURNITURE SDN BHD	Cash	ZND165095949013	No	Force Majeure	Bulky	Rejected	799.00		3-6-2022 05:50:42 PM		17-6-2022 05:50:42 PM			Audit Trail
CL/2022/06/V1/001416	Claim	Damage	COPPER JPPER ENTERPRISE	Credit Account	ZND165374918228	No	LineHaul Handling Issue	Bulky	Pending Responsible Staff Details	200.00	194.00	3-6-2022 05:33:40 PM	19-6-2022 05:33:58 PM	17-6-2022 05:33:40 PM	17-6-2022 05:22:39 AM		Audit Trail

CL/2022/06/V1/001415	Claim	Damage	Juli Lim	Credit Account	ZND165099264303	No	Force Majeure	Parcel	Rejected	122.00		3-6-2022 05:33:36 PM		17-6-2022 05:33:36 PM			Audit Trail
CL/2022/06/V1/001414	Claim	Damage	Ong Su Theng	Credit Account	ZND165375478677				Info Incomplete	359.00		3-6-2022 05:32:13 PM	6-6-2022 09:13:18 AM	17-6-2022 05:32:13 PM			Audit Trail
CL/2022/06/V1/001413	Claim	Damage	COLOR LIFE SDN BHD	Credit Account	ZND165100576340	No	Force Majeure	Parcel	Rejected	200.00		3-6-2022 03:42:13 PM		17-6-2022 03:42:13 PM			Audit Trail
CL/2022/06/V1/001412	Claim	Damage	JM CONCEPT FURNITURE SDN BHD	Cash	CND1650955202290001				Rejected	799.00		3-6-2022 02:18:30 PM		17-6-2022 02:18:30 PM			Audit Trail
CL/2022/06/V1/001411	Claim	Lost	SK	Credit Account	ZND165095468545				Rejected	228.00		3-6-2022 11:07:15 AM		17-6-2022 11:07:15 AM			Audit Trail
CL/2022/06/V1/001410	Claim	Damage	HJ EXPRESS	Credit Account	ZND165376226949	No	Force Majeure	Parcel	Rejected	200.00		2-6-2022 03:56:53 PM		16-6-2022 03:56:53 PM			Audit Trail
CL/2022/06/V1/001409	Claim	Damage	Nur diyanah binti mesnan	Credit Account	ZND165331958823	No	Hub/Depo/ Station Handling Issue	Parcel	Pending Responsible Staff Details	0.00	43.00	2-6-2022 01:45:14 PM	21-10-2022 04:16:08 PM	16-6-2022 01:45:14 PM	19-10-2022 04:11:31 AM		Audit Trail
CL/2022/06/V1/001408	Claim	Lost	MMATRIX	Credit Account	ZND164813845347	No	Hub/Depo/ Station Handling Issue	Parcel	Pending Responsible Staff Details	799.00	200.00	2-6-2022 12:06:58 PM	25-8-2022 09:40:20 AM	16-6-2022 12:06:58 PM	23-8-2022 09:38:01 AM		Audit Trail
CL/2022/06/V1/001407	Claim	Lost	Jimmy Lim account code B3100756	Credit Account	ZND165099495950				Rejected	300.00		2-6-2022 09:47:42 AM		16-6-2022 09:47:42 AM			Audit Trail
CL/2022/06/V1/001406	Claim	Damage	AIK HOE CERAMIC TILE SDN BHD	Credit Account	ZND165375825679	No	Force Majeure	Bulky	Rejected	448.00		1-6-2022 06:45:03 PM		15-6-2022 06:45:03 PM			Audit Trail
CL/2022/06/V1/001405	Claim	Damage	King Kong Wall Decor Sdn Bhd	Credit Account	ZND165332200495	Yes	Force Majeure	Bulky	Rejected	665.00		1-6-2022 05:37:09 PM		15-6-2022 05:37:09 PM			Audit Trail
CL/2022/06/V1/001404	Claim	Damage	Jasmine	Credit Account	ZND165375763582				Rejected	300.00		1-6-2022 04:59:21 PM		15-6-2022 04:59:21 PM			Audit Trail
CL/2022/06/V1/001403	Claim	Lost	Jimmy Lim account code B3100756	Credit Account	ZND165099495950				Rejected	300.00		1-6-2022 04:22:08 PM		15-6-2022 04:22:08 PM			Audit Trail
CL/2022/06/V1/001402	Claim	Damage	MMATRIX SDN BHD	Credit Account	ZND165375496923	No	LineHaul Handling Issue	Parcel	Pending Responsible Staff Details	159.00	200.00	1-6-2022 11:51:43 AM	26-8-2022 09:16:18 AM	15-6-2022 11:51:43 AM	24-8-2022 09:15:15 AM		Audit Trail

CL/2022/06/V1/001401	Claim	Lost	FLENAZ SYNERGY	Credit Account	ZND164973694007	No	Hub/Depo/ Station Handling Issue	Parcel	Rejected	270.00		1-6-2022 11:25:49 AM		15-6-2022 11:25:49 AM			Audit Trail
CL/2022/05/V1/001400	Claim	Damage	AIK HOE	Credit Account	CND165374999159001				Rejected	259.00		31-5-2022 07:01:47 PM		14-6-2022 07:01:47 PM			Audit Trail
CL/2022/05/V1/001399	Claim	Damage	Mr Jimmy	Credit Account	ZND165100199662	No	Force Majeure	Parcel	Pending Responsible Staff Details	334.80	200.00	31-5-2022 06:09:27 PM	23-7-2022 11:00:56 AM	14-6-2022 06:09:27 PM	21-7-2022 11:00:21 AM		Audit Trail
CL/2022/05/V1/001398	Claim	Damage	MUHAMMAD HAZIMIN MAT YASSIN	Credit Account	ZND165333751835				Rejected	0.00		31-5-2022 04:15:46 PM		14-6-2022 04:15:46 PM			Audit Trail
CL/2022/05/V1/001397	Claim	Damage	CM Wan	Credit Account	ZND165100734290				Rejected	279.23		31-5-2022 04:14:00 PM		14-6-2022 04:14:00 PM			Audit Trail
CL/2022/05/V1/001396	Claim	Damage	SK MALL SDN BHD	Cash	ZND165096544378				Rejected	150.00		31-5-2022 04:02:33 PM		14-6-2022 04:02:33 PM			Audit Trail
CL/2022/05/V1/001395	Claim	Damage	CM Wan	Credit Account	ZND165333113237	No	Force Majeure	Parcel	Pending Responsible Staff Details	120.00	120.00	31-5-2022 02:44:09 PM	14-7-2022 10:06:06 AM	14-6-2022 02:44:09 PM	12-7-2022 10:02:17 AM		Audit Trail
CL/2022/05/V1/001394	Claim	Lost	KONG YOKE WAI	Cash	ZND165100663385				Rejected	690.00		31-5-2022 02:28:07 PM		14-6-2022 02:28:07 PM			Audit Trail
CL/2022/05/V1/001393	Claim	Lost	QISTINA AISYAH	Credit Account	CND165093314783001				Rejected	699.81		31-5-2022 01:07:35 PM		14-6-2022 01:07:35 PM			Audit Trail
CL/2022/05/V1/001392	Claim	Damage	ZE ONLINE SDN BHD	Credit Account	ZND165332588012	No	Hub/Depo/ Station Handling Issue	Parcel	Pending Responsible Staff Details	200.00	194.00	31-5-2022 11:43:21 AM	24-8-2022 10:37:44 AM	14-6-2022 11:43:21 AM	22-8-2022 10:37:05 AM		Audit Trail
CL/2022/05/V1/001391	Claim	Damage	JO DECOR FURNITURE	Credit Account	ZND165332563552				Rejected	1500.00		31-5-2022 10:31:08 AM		14-6-2022 10:31:08 AM			Audit Trail
CL/2022/05/V1/001390	Claim	Damage	KUANG HUAT ELECTRIAL SALES AND SERVICES	Credit Account	ZND165333670778				Rejected	329.00		31-5-2022 10:03:20 AM		14-6-2022 10:03:20 AM			Audit Trail
CL/2022/05/V1/001389	Claim	Damage	Chung Szu Kim	Credit Account	ZND165093148784				Rejected	500.00		30-5-2022 06:25:48 PM		13-6-2022 06:25:48 PM			Audit Trail

CL/2022/05/V1/001388	Claim	Damage	Siti Asiah bt Abas	Cash	ZND165099405843	No	Force Majeure	Bulky	Rejected	200.00		30-5-2022 05:25:32 PM		13-6-2022 05:25:32 PM			Audit Trail
CL/2022/05/V1/001387	Claim	Damage	NANG HIN MEDICAL SDN BHD	Credit Account	ZND165334064194				Rejected	60.00		30-5-2022 03:22:01 PM		13-6-2022 03:22:01 PM			Audit Trail
CL/2022/05/V1/001386	Claim	Lost	MMATRIX	Credit Account	ZND164972408230	No	Hub/Depo/ Station Handling Issue	Parcel	Rejected	5799.00		30-5-2022 03:19:04 PM		13-6-2022 03:19:04 PM			Audit Trail
CL/2022/05/V1/001385	Claim	Damage	Chin Yee Yee	Credit Account	ZND165334070003				Rejected	55.00		30-5-2022 12:13:34 PM		13-6-2022 12:13:34 PM			Audit Trail
CL/2022/05/V1/001384	Claim	Damage	Chemitone Sdn Bhd	Credit Account	ZND165333007932				Rejected	162.50		30-5-2022 10:45:39 AM		13-6-2022 10:45:39 AM			Audit Trail
CL/2022/05/V1/001383	Claim	Damage	1HUB SOLUTION SB	Credit Account	ZND165094510702				Rejected	180.00		29-5-2022 09:52:17 AM		12-6-2022 09:52:17 AM			Audit Trail
CL/2022/05/V1/001382	Claim	Damage	SNF ONLINE (M) SDN BHD	Credit Account	ZND165332721549	No	Force Majeure	Bulky	Rejected	1062.80		28-5-2022 05:44:23 PM		11-6-2022 05:44:23 PM			Audit Trail
CL/2022/05/V1/001381	Claim	Damage	SK MALL SDN BHD	Cash	ZND165098499683	No	Force Majeure	Parcel	Info Incomplete	149.00		28-5-2022 11:26:56 AM		11-6-2022 11:26:56 AM	4-7-2022 03:15:24 AM		Audit Trail
CL/2022/05/V1/001380	Claim	Damage	NANG HIN MEDICAL SDN BHD	Credit Account	ZND165332282828				Rejected	332.00		27-5-2022 03:47:55 PM		10-6-2022 03:47:55 PM			Audit Trail
CL/2022/05/V1/001379	Claim	Damage	BEN HUAT MOTORS (K) SDN BHD	Cash	HAOR-HKUA-20220519-01138-01	No	Hub/Depo/ Station Handling Issue	Pallet	Rejected	58.90		26-5-2022 03:12:17 PM		9-6-2022 03:12:17 PM			Audit Trail
CL/2022/05/V1/001378	Claim	Damage	star ninety nine trading	Cash	ZND165097021106	No	Hub/Depo/ Station Handling Issue	Bulky	Pending Responsible Staff Details	200.00	200.00	26-5-2022 02:28:51 PM	10-7-2022 03:17:56 PM	9-6-2022 02:28:51 PM	8-7-2022 03:07:45 AM		Audit Trail
CL/2022/05/V1/001377	Claim	Short Piece	Ketteny Khor	Credit Account	ZND165095874384	No	Driver Issue	Premium	Pending Responsible Staff Details	50.00	20.00	26-5-2022 01:18:44 PM	19-6-2022 05:43:57 PM	9-6-2022 01:18:44 PM	17-6-2022 05:34:06 AM		Audit Trail
CL/2022/05/V1/001376	Claim	Lost	Tracis Teo	Credit Account	ZND165100444601	No	Hub/Depo/ Station Handling Issue	Bulky	Info Incomplete	816.00		26-5-2022 12:04:24 PM	30-7-2022 03:39:50 PM	9-6-2022 12:04:24 PM			Audit Trail
CL/2022/05/V1/001375	Claim	Damage	Zelcos Marketing Sdn Bhd	Credit Account	ZND165100517947				Rejected	150.00		26-5-2022 11:03:28 AM		9-6-2022 11:03:28 AM			Audit Trail

CL/2022/05/V1/001374	Claim	Damage	SK MALL SDN BHD	Cash	ZND165098499683	No	Force Majeure	Parcel	Rejected	149.00		26-5-2022 10:25:18 AM		9-6-2022 10:25:18 AM			Audit Trail
CL/2022/05/V1/001373	Claim	Damage	Hor Tze Cheng	Cash	ZND165100704651				Rejected	198.00		26-5-2022 02:05:15 AM		9-6-2022 02:05:15 AM			Audit Trail
CL/2022/05/V1/001372	Claim	Damage	ZULKIFLI BIN ABDUL RAHMAN	Credit Account	ZND164975017873				Rejected	0.00		25-5-2022 02:34:36 PM		8-6-2022 02:34:36 PM			Audit Trail
CL/2022/05/V1/001371	Claim	Damage	ZAINAB	Credit Account	ZND164972384381				Rejected	0.00		25-5-2022 02:25:14 PM		8-6-2022 02:25:14 PM			Audit Trail
CL/2022/05/V1/001370	Claim	Damage	BATHMAWATHY RAMA SAMY	Credit Account	ZND165095124311				Rejected	0.00		25-5-2022 02:17:03 PM		8-6-2022 02:17:03 PM			Audit Trail
CL/2022/05/V1/001369	Claim	Damage	MUHAMMAD IZAM BIN AYOB	Credit Account	ZND165098543935				Rejected	0.00		25-5-2022 02:10:59 PM		8-6-2022 02:10:59 PM			Audit Trail
CL/2022/05/V1/001368	Claim	Damage	MOHD AFIF BIN SABRI	Credit Account	ZND165098548190				Rejected	0.00		25-5-2022 02:06:02 PM		8-6-2022 02:06:02 PM			Audit Trail
CL/2022/05/V1/001367	Claim	Short Piece	Ketteny Khor	Credit Account	ZND165095874384				Rejected	50.00		25-5-2022 02:03:37 PM		8-6-2022 02:03:37 PM			Audit Trail
CL/2022/05/V1/001366	Claim	Damage	AZLINA EFF BINTI MOHD HANIFF	Credit Account	ZND165100572885				Rejected	0.00		25-5-2022 01:57:27 PM		8-6-2022 01:57:27 PM			Audit Trail
CL/2022/05/V1/001365	Claim	Damage	IMAN ATIKAH SHOFFI	Credit Account	ZND165098410480				Rejected	200.00		25-5-2022 01:44:20 PM		8-6-2022 01:44:20 PM			Audit Trail
CL/2022/05/V1/001364	Claim	Damage	CM Wan	Credit Account	ZND165100732883	No	Force Majeure	Parcel	Pending Responsible Staff Details	242.72	200.00	25-5-2022 01:03:47 PM	13-6-2022 11:04:06 AM	8-6-2022 01:03:47 PM	11-6-2022 10:56:33 AM		Audit Trail
CL/2022/05/V1/001363	Claim	Damage	SITI NUR HASLYZAM BT RAMLY	Cash	ZND165099062183				Rejected	50.00		25-5-2022 12:09:29 PM		8-6-2022 12:09:29 PM			Audit Trail
CL/2022/05/V1/001362	Claim	Damage	JODECOR FURNITURES	Credit Account	ZND165098046474	No	Force Majeure	Parcel	Rejected	200.00		25-5-2022 10:08:32 AM		8-6-2022 10:08:32 AM			Audit Trail
CL/2022/05/V1/001361	Claim	Damage	CM Wan	Credit Account	ZND165098027879	No	Force Majeure	Parcel	Pending Responsible Staff Details	273.14	200.00	24-5-2022 10:00:25 PM	5-6-2022 05:24:38 PM	7-6-2022 10:00:25 PM	3-6-2022 05:22:49 AM		Audit Trail

CL/2022/05/V1/001360	Claim	Damage	SKL FURNIMALL	Credit Account	CND165094968923002				Rejected	108.00		24-5-2022 06:12:58 PM		7-6-2022 06:12:58 PM			Audit Trail
CL/2022/05/V1/001359	Claim	Damage	BEN HUAT MOTORS (K) SDN BHD	Cash	HAOR-HKUA-20220519-01138-01				Rejected	58.90		24-5-2022 03:54:18 PM		7-6-2022 03:54:18 PM			Audit Trail
CL/2022/05/V1/001358	Claim	Damage	CM Wan	Credit Account	ZND165098479548	No	Force Majeure	Parcel	Pending Responsible Staff Details	211.00	200.00	24-5-2022 02:55:52 PM	5-6-2022 05:22:45 PM	7-6-2022 02:55:52 PM	3-6-2022 05:20:36 AM		Audit Trail
CL/2022/05/V1/001357	Claim	Damage	BOON TECK TRADING (M) SDN BHD	Cash	ZND165095394349				Rejected	1020.00		24-5-2022 12:47:00 PM		7-6-2022 12:47:00 PM			Audit Trail
CL/2022/05/V1/001356	Claim	Damage	Shirley Lee Zhi Ying	Credit Account	ZND165098656383	No	Force Majeure	Parcel	Rejected	527.90		24-5-2022 12:22:37 PM		7-6-2022 12:22:37 PM			Audit Trail
CL/2022/05/V1/001355	Claim	Damage	SIN WANG AUTO TRADING	Credit Account	HAOR-HJJY-20220513-01100-01	No	Force Majeure	Pallet	Rejected	650.00		24-5-2022 12:21:01 PM		7-6-2022 12:21:01 PM			Audit Trail
CL/2022/05/V1/001354	Claim	Damage	MELILEA (M) SDN BHD	Credit Account	ZND165095671921	No	Hub/Depo/ Station Handling Issue	Parcel	Pending Responsible Staff Details	45.00	45.00	24-5-2022 12:16:04 PM	31-8-2022 10:02:42 AM	7-6-2022 12:16:04 PM	29-8-2022 09:52:18 AM		Audit Trail
CL/2022/05/V1/001353	Claim	Damage	SIN WANG AUTO TRADING	Credit Account	ZND165097758279	No	Force Majeure	Parcel	Rejected	4000.00		24-5-2022 11:29:48 AM		7-6-2022 11:29:48 AM			Audit Trail
CL/2022/05/V1/001352	Claim	Damage	SK MALL SDN BHD	Cash	ZND165096544378	No	Hub/Depo/ Station Handling Issue	Parcel	Rejected	150.00		24-5-2022 11:21:44 AM		7-6-2022 11:21:44 AM			Audit Trail
CL/2022/05/V1/001351	Claim	Lost	Domica Furniture E-Commerce Sdn Bhd	Cash	ZND164974633197	No	Hub/Depo/ Station Handling Issue	Parcel	Pending Responsible Staff Details	84.90	84.90	23-5-2022 03:57:50 PM	5-6-2022 11:13:32 AM	6-6-2022 03:57:50 PM	3-6-2022 10:48:46 AM		Audit Trail
CL/2022/05/V1/001350	Claim	Damage	Farith iqram	Credit Account	ZND165096906312				Rejected	0.00		23-5-2022 02:49:51 PM		6-6-2022 02:49:51 PM			Audit Trail
CL/2022/05/V1/001349	Claim	Damage	Farith iqram	Credit Account	ZND165096903953				Rejected	0.00		23-5-2022 02:39:42 PM		6-6-2022 02:39:42 PM			Audit Trail
CL/2022/05/V1/001348	Claim	Damage	Fatih iqram	Credit Account	ZND165096904424				Rejected	0.00		23-5-2022 02:28:51 PM		6-6-2022 02:28:51 PM			Audit Trail

CL/2022/05/V1/001347	Claim	Damage	JM CONCEPT FURNITURE SDN BHD	Cash	ZND165097483287	No	Force Majeure	Bulky	Rejected	799.00		23-5-2022 02:16:29 PM		6-6-2022 02:16:29 PM			Audit Trail
CL/2022/05/V1/001346	Claim	Damage	CM Wan	Credit Account	ZND165098489059	No	Force Majeure	Parcel	Pending Responsible Staff Details	242.72	200.00	23-5-2022 02:07:46 PM	13-6-2022 11:16:56 AM	6-6-2022 02:07:46 PM	11-6-2022 11:10:30 AM		Audit Trail
CL/2022/05/V1/001345	Claim	Lost	IJ DELUXE BEAUTY FUNNEL	Credit Account	164926343550				Rejected	128.00		23-5-2022 12:34:45 PM		6-6-2022 12:34:45 PM			Audit Trail
CL/2022/05/V1/001344	Claim	Damage	SK MALL SDN BHD	Cash	ZND165098691810	No	Force Majeure	Parcel	Rejected	165.00		23-5-2022 11:41:31 AM		6-6-2022 11:41:31 AM			Audit Trail
CL/2022/05/V1/001343	Claim	Damage FreshBox	shirley ly	Credit Account	XW3021				Rejected	183.50		22-5-2022 03:38:01 PM		5-6-2022 03:38:01 PM			Audit Trail
CL/2022/05/V1/001342	Claim	Damage	ZE ONLINE SDN BHD	Credit Account	ZND165097001887				Rejected	99.00		22-5-2022 01:35:08 PM		5-6-2022 01:35:08 PM			Audit Trail
CL/2022/05/V1/001341	Claim	Damage	SNF ONLINE (M) SDN BHD	Credit Account	ZND165098050839	No	Force Majeure	Bulky	Rejected	620.00		21-5-2022 04:00:12 PM		4-6-2022 04:00:12 PM			Audit Trail
CL/2022/05/V1/001340	Claim	Damage	Nurul nabilah binti hamidun	Credit Account	ZND165098060302	No	Force Majeure	Parcel	Rejected	215.00		21-5-2022 11:33:54 AM		4-6-2022 11:33:54 AM			Audit Trail
CL/2022/05/V1/001339	Claim	Damage	Izzati	Credit Account	ZND165098065833	No	Force Majeure	Parcel	New	138.90		21-5-2022 11:29:01 AM	5-6-2022 10:16:45 AM	4-6-2022 11:29:01 AM			Audit Trail
CL/2022/05/V1/001338	Claim	Damage	star ninety nine trading	Cash	ZND165094920709	No	Force Majeure	Bulky	Rejected	100.00		21-5-2022 11:08:03 AM		4-6-2022 11:08:03 AM			Audit Trail
CL/2022/05/V1/001337	Claim	Damage	Star ninety nine trading	Cash	ZND165094943142	No	Hub/Depo/ Station Handling Issue	Bulky	Rejected	790.00		21-5-2022 10:51:34 AM		4-6-2022 10:51:34 AM			Audit Trail
CL/2022/05/V1/001336	Claim	Damage	JM CONCEPT FURNITURE SDN BHD	Cash	ZND165093148357	No	Force Majeure	Bulky	Rejected	799.00		20-5-2022 06:28:29 PM		3-6-2022 06:28:29 PM			Audit Trail
CL/2022/05/V1/001335	Claim	Damage	PERABOT SUNGAI RAMBAI SDN BHD	Credit Account	ZND165097067449	No	Force Majeure	Parcel	Pending Responsible Staff Details	499.00	200.00	20-5-2022 11:13:34 AM	15-2-2023 09:56:04 AM	3-6-2022 11:13:34 AM	13-2-2023 09:47:39 AM		Audit Trail
CL/2022/05/V1/001334	Claim	Damage	Winky	Cash	CND1650945107020002				Rejected	180.00		19-5-2022 04:03:22 PM		2-6-2022 04:03:22 PM			Audit Trail

CL/2022/05/V1/001333	Claim	Lost	MMATRIX	Credit Account	ZND165092960585	No	Hub/Depo/Station Handling Issue	Parcel	Pending Responsible Staff Details	5399.00	200.00	19-5-2022 03:19:33 PM	5-6-2022 11:42:06 AM	2-6-2022 03:19:33 PM	3-6-2022 11:13:44 AM		Audit Trail
CL/2022/05/V1/001332	Claim	Damage FreshBox	SZ REPTILE AQUATICS	Cash	ZND165094772421				Info Incomplete	550.00		19-5-2022 09:09:35 AM	21-5-2022 09:45:11 AM	2-6-2022 09:09:35 AM			Audit Trail
CL/2022/05/V1/001331	Claim	Damage	Xavier lim	Credit Account	ZND165094220403	No	Force Majeure	Parcel	Rejected	400.00		18-5-2022 10:41:38 PM		1-6-2022 10:41:38 PM			Audit Trail
CL/2022/05/V1/001330	Claim	Damage	Xavier lim	Credit Account	CND1650954543190001	No	LineHaul Handling Issue	Bulky	Pending Responsible Staff Details	350.00	200.00	18-5-2022 10:20:01 PM	20-6-2022 10:59:27 AM	1-6-2022 10:20:01 PM	18-6-2022 10:58:43 AM		Audit Trail
CL/2022/05/V1/001329	Claim	Damage	JM CONCEPT FURNITURE SDN BHD	Cash	ZND165095514709	No	Force Majeure	Bulky	Rejected	799.00		18-5-2022 05:56:24 PM		1-6-2022 05:56:24 PM			Audit Trail
CL/2022/05/V1/001328	Claim	Damage	SCOTT ELECTRONICS TRADING	Credit Account	ZND165096296338	No	Force Majeure	Bulky	Rejected	200.00		18-5-2022 03:48:06 PM		1-6-2022 03:48:06 PM			Audit Trail
CL/2022/05/V1/001327	Claim	Damage	NPC FURNITURE	Credit Account	HTG1652402340961	No	Force Majeure	Parcel	Pending Responsible Staff Details	559.00	200.00	18-5-2022 01:58:22 PM	15-6-2022 10:36:48 AM	1-6-2022 01:58:22 PM	13-6-2022 10:32:20 AM		Audit Trail
CL/2022/05/V1/001326	Claim	Damage	KOAY BENG KWAN	Credit Account	ZND165094227440	No	Force Majeure	Parcel	Pending Responsible Staff Details	397.60	228.62	18-5-2022 01:39:39 PM	14-9-2022 10:39:51 AM	1-6-2022 01:39:39 PM	12-9-2022 10:25:03 AM		Audit Trail
CL/2022/05/V1/001325	Claim	Damage	NPC FURNITURE	Credit Account	HTG1650347780211	No	Force Majeure	Bulky	Rejected	699.00		18-5-2022 01:06:33 PM		1-6-2022 01:06:33 PM			Audit Trail
CL/2022/05/V1/001324	Claim	Damage	YEOH KWOK KEONG	Credit Account	ZND165090583243				Rejected	0.00		18-5-2022 12:34:08 PM		1-6-2022 12:34:08 PM			Audit Trail
CL/2022/05/V1/001323	Claim	Damage	Brava Billion Sdn Bhd	Credit Account	ZND165096865244	No	Force Majeure	Parcel	Rejected	17.00		18-5-2022 11:49:09 AM		1-6-2022 11:49:09 AM			Audit Trail
CL/2022/05/V1/001322	Claim	Damage	LAN FAMILY HOME	Credit Account	ZND165096892615	No	Force Majeure	Parcel	Rejected	91.00		18-5-2022 11:20:12 AM		1-6-2022 11:20:12 AM			Audit Trail
CL/2022/05/V1/001321	Claim	Lost	BGM UEP SDN BHD	Credit Account	ZND164973795360	No	Misrouted Issue	Parcel	Rejected	2050.00		17-5-2022 05:57:22 PM		31-5-2022 05:57:22 PM			Audit Trail
CL/2022/05/V1/001320	Claim	Damage	CHAN YEE WEI	Credit Account	ZND165096756443	No	Force Majeure	Parcel	Rejected	500.00		17-5-2022 05:50:31 PM		31-5-2022 05:50:31 PM			Audit Trail

CL/2022/05/V1/001319	Claim	Damage	LAU YOU JIA	Cash	HAOR-DTIN-20220513-01106	No	Packaging Problem (Sender)	Pallet	Rejected	150.00		17-5-2022 05:08:08 PM		31-5-2022 05:08:08 PM			Audit Trail
CL/2022/05/V1/001318	Claim	Lost	MIGA FURNITURE SDN BHD	Credit Account	CND165093006558002				Rejected	400.00		17-5-2022 03:21:17 PM		31-5-2022 03:21:17 PM			Audit Trail
CL/2022/05/V1/001317	Claim	Damage	SILVER CT SDN BHD	Cash	ZND165096842689				Info Incomplete	20.00		17-5-2022 03:20:33 PM	19-5-2022 05:08:19 PM	31-5-2022 03:20:33 PM			Audit Trail
CL/2022/05/V1/001316	Claim	Damage	GOH SOK CHING	Credit Account	ZND165095888619	No	Force Majeure	Parcel	Pending Responsible Staff Details	399.00	200.00	17-5-2022 03:07:50 PM	5-6-2022 05:29:10 PM	31-5-2022 03:07:50 PM	3-6-2022 05:25:10 AM		Audit Trail
CL/2022/05/V1/001315	Claim	Damage	CM Wan	Credit Account	ZND165093939412	No	Force Majeure	Parcel	Pending Responsible Staff Details	159.72	159.72	17-5-2022 02:56:40 PM	5-6-2022 05:20:16 PM	31-5-2022 02:56:40 PM	3-6-2022 05:17:19 AM		Audit Trail
CL/2022/05/V1/001314	Claim	Damage	CM Wan	Credit Account	ZND164723540516	No	Force Majeure	Parcel	Pending Responsible Staff Details	416.72	200.00	17-5-2022 02:49:35 PM	5-6-2022 05:17:02 PM	31-5-2022 02:49:35 PM	3-6-2022 05:15:08 AM		Audit Trail
CL/2022/05/V1/001313	Claim	Damage	CM Wan	Credit Account	ZND164816998989	No	Force Majeure	Parcel	Pending Responsible Staff Details	238.72	200.00	17-5-2022 02:45:13 PM	5-6-2022 05:15:01 PM	31-5-2022 02:45:13 PM	3-6-2022 05:13:13 AM		Audit Trail
CL/2022/05/V1/001312	Claim	Damage	CM Wan	Credit Account	ZND164974841219	No	Force Majeure	Parcel	Pending Responsible Staff Details	145.00	145.00	17-5-2022 02:42:09 PM	5-6-2022 05:13:03 PM	31-5-2022 02:42:09 PM	3-6-2022 05:10:49 AM		Audit Trail
CL/2022/05/V1/001311	Claim	Damage	CM Wan	Credit Account	ZND165090488418	No	Force Majeure	Parcel	Pending Responsible Staff Details	275.72	200.00	17-5-2022 02:39:42 PM	5-6-2022 05:10:40 PM	31-5-2022 02:39:42 PM	3-6-2022 05:02:15 AM		Audit Trail
CL/2022/05/V1/001310	Claim	Damage	CM Wan	Credit Account	ZND164723885686	No	Force Majeure	Parcel	Pending Responsible Staff Details	416.72	200.00	17-5-2022 02:37:06 PM	5-6-2022 05:01:30 PM	31-5-2022 02:37:06 PM	3-6-2022 04:36:21 AM		Audit Trail
CL/2022/05/V1/001309	Claim	Damage	CM Wan	Credit Account	ZND164723087974	No	Force Majeure	Parcel	Pending Responsible Staff Details	238.72	200.00	17-5-2022 02:34:23 PM	5-6-2022 04:22:37 PM	31-5-2022 02:34:23 PM	3-6-2022 04:17:39 AM		Audit Trail
CL/2022/05/V1/001308	Claim	Damage	CM Wan	Credit Account	ZND164814187958	No	Force Majeure	Parcel	Pending Responsible Staff Details	276.72	200.00	17-5-2022 02:31:35 PM	5-6-2022 04:17:33 PM	31-5-2022 02:31:35 PM	3-6-2022 04:11:05 AM		Audit Trail
CL/2022/05/V1/001307	Claim	Damage	MINOTTI FURNITURES	Credit Account	ZND165095562250	No	Force Majeure	Parcel	Pending Responsible Staff Details	200.00	200.00	17-5-2022 02:26:38 PM	20-6-2022 11:13:03 AM	31-5-2022 02:26:38 PM	18-6-2022 10:59:34 AM		Audit Trail

CL/2022/05/V1/001306	Claim	Damage FreshBox	DANIEL TAN	Credit Account	ZND165093775218	No	Driver Issue	Premium	Rejected	20.00		17-5-2022 02:21:40 PM		31-5-2022 02:21:40 PM			Audit Trail
CL/2022/05/V1/001305	Claim	Damage	MATTRESS PREMIUM OUTLET	Credit Account	ZND165095005924	No	Force Majeure	Bulky	Rejected	200.00		17-5-2022 02:05:56 PM		31-5-2022 02:05:56 PM			Audit Trail
CL/2022/05/V1/001304	Claim	Short Piece	das abdul global sdn bhd	Credit Account	CND164973975762001	No	Hub/Depo/ Station Handling Issue	Parcel	Rejected	140.00		17-5-2022 01:02:07 PM		31-5-2022 01:02:07 PM			Audit Trail
CL/2022/05/V1/001303	Claim	Damage	ASJ Solutions Sdn Bhd	Credit Account	ZND165093695950	No	Force Majeure	Parcel	Pending Responsible Staff Details	124.90	124.00	17-5-2022 11:24:08 AM	20-6-2022 11:18:09 AM	31-5-2022 11:24:08 AM	18-6-2022 11:13:15 AM		Audit Trail
CL/2022/05/V1/001302	Claim	Missing Content	books n bobs	Credit Account	ZND165095418724				Rejected	20.57		17-5-2022 11:17:47 AM		31-5-2022 11:17:47 AM			Audit Trail
CL/2022/05/V1/001301	Claim	Damage FreshBox	Tan Ai Ling	Credit Account	ZND165092773130	No	Misrouted Issue	Parcel	Pending Responsible Staff Details	147.80	147.80	17-5-2022 09:37:56 AM	5-6-2022 12:10:09 PM	31-5-2022 09:37:56 AM	3-6-2022 11:48:27 AM		Audit Trail
CL/2022/05/V1/001300	Claim	Damage	grow with me premium baby store	Credit Account	ZND165095064990	No	Hub/Depo/ Station Handling Issue	Parcel	Rejected	189.00		17-5-2022 12:41:40 AM		31-5-2022 12:41:40 AM			Audit Trail
CL/2022/05/V1/001299	Claim	Damage	JM CONCEPT FURNITURE SDN BHD	Cash	CND165095938857001	No	Hub/Depo/ Station Handling Issue	Bulky	Rejected	699.00		16-5-2022 06:16:28 PM		30-5-2022 06:16:28 PM			Audit Trail
CL/2022/05/V1/001298	Claim	Damage	Tan Ziheng	Credit Account	ZND165092761359	No	Packaging Problem (Sender)	Parcel	Rejected	228.00		16-5-2022 04:50:21 PM		30-5-2022 04:50:21 PM			Audit Trail
CL/2022/05/V1/001297	Claim	Damage	King Kong Wall Decor Sdn Bhd	Credit Account	ZND165093953258	Yes	Hub/Depo/ Station Handling Issue	Bulky	Rejected	760.00		16-5-2022 04:02:09 PM		30-5-2022 04:02:09 PM			Audit Trail
CL/2022/05/V1/001296	Claim	Damage	talhah osman	Cash	ZND164974808205				Rejected	159.00		16-5-2022 03:01:57 PM		30-5-2022 03:01:57 PM			Audit Trail
CL/2022/05/V1/001295	Claim	Damage FreshBox	Annie Diana Abidin	Credit Account	ZND165096057267	No	Hub/Depo/ Station Handling Issue	Premium	Pending Responsible Staff Details	20.00	20.00	16-5-2022 02:21:48 PM	13-6-2022 11:22:46 AM	30-5-2022 02:21:48 PM	11-6-2022 11:18:09 AM		Audit Trail
CL/2022/05/V1/001294	Claim	Damage	rapidah binti ahmad	Credit Account	ZND165094419029				Rejected	200.00		16-5-2022 01:22:19 PM		30-5-2022 01:22:19 PM			Audit Trail
CL/2022/05/V1/001293	Claim	Damage	SK MALL SDN BHD	Cash	ZND164971803197				Rejected	1099.00		16-5-2022 01:13:31 PM		30-5-2022 01:13:31 PM			Audit Trail

CL/2022/05/V1/001292	Claim	Damage	Emir Rahimikhadri B Ramli	Credit Account	ZND165093865681	No	Force Majeure	Parcel	Rejected	99.70		16-5-2022 12:05:31 PM		30-5-2022 12:05:31 PM			Audit Trail
CL/2022/05/V1/001291	Claim	Damage	Chung Szu Kim	Credit Account	ZND165093148784	No	Force Majeure	Parcel	Rejected	500.00		14-5-2022 01:15:20 PM		28-5-2022 01:15:20 PM			Audit Trail
CL/2022/05/V1/001290	Claim	Lost	MMATRIX SDN BHD	Credit Account	ZND165092260845	No	Driver Issue	Premium	Pending Responsible Staff Details	7298.00	200.00	13-5-2022 06:42:24 PM	5-6-2022 02:10:18 PM	27-5-2022 06:42:24 PM	3-6-2022 02:08:24 AM		Audit Trail
CL/2022/05/V1/001289	Claim	Lost	LEE YAU PANG	Credit Account	ZND165095231569				Rejected	60.00		13-5-2022 06:02:53 PM		27-5-2022 06:02:53 PM			Audit Trail
CL/2022/05/V1/001288	Claim	Damage	MIGA FURNITURE SDN BHD	Credit Account	CND1650937837870001	No	Force Majeure	Bulky	Pending Responsible Staff Details	200.00	200.00	13-5-2022 05:38:53 PM	24-7-2022 04:52:27 PM	27-5-2022 05:38:53 PM	22-7-2022 04:50:25 AM		Audit Trail
CL/2022/05/V1/001287	Claim	Damage	Tai Zheng Yuan	Credit Account	ZND165093148784				Rejected	400.00		13-5-2022 04:57:41 PM		27-5-2022 04:57:41 PM			Audit Trail
CL/2022/05/V1/001286	Claim	Lost	SIM POO LONG	Cash	ZND165093871033				Rejected	138.00		13-5-2022 10:53:53 AM		27-5-2022 10:53:53 AM			Audit Trail
CL/2022/05/V1/001285	Claim	Damage	MR JACK	Credit Account	ZND165092900512				Rejected	108.80		12-5-2022 10:20:52 AM		26-5-2022 10:20:52 AM			Audit Trail
CL/2022/05/V1/001284	Claim	Lost	NPC Furniture	Credit Account	CHTG1650246446514001	No	Hub/Depo/ Station Handling Issue	Parcel	Pending Responsible Staff Details	288.00	200.00	11-5-2022 10:34:50 PM	15-6-2022 10:40:12 AM	25-5-2022 10:34:50 PM	13-6-2022 10:37:04 AM		Audit Trail
CL/2022/05/V1/001283	Claim	Damage	MIGA FURNITURE SDN BHD	Credit Account	ZND164974788255	No	Force Majeure	Bulky	Pending Responsible Staff Details	200.00	200.00	11-5-2022 05:46:52 PM	24-7-2022 04:49:11 PM	25-5-2022 05:46:52 PM	22-7-2022 04:46:53 AM		Audit Trail
CL/2022/05/V1/001282	Claim	Damage FreshBox	WAH YI SHIUW	Credit Account	ZND165093032151	No	Driver Issue	Premium	Pending Responsible Staff Details	126.00	126.00	11-5-2022 04:30:25 PM	5-6-2022 02:16:36 PM	25-5-2022 04:30:25 PM	3-6-2022 02:10:32 AM		Audit Trail
CL/2022/05/V1/001281	Claim	Damage FreshBox	WAH YI SHIUW	Credit Account	ZND165093047315	No	Hub/Depo/ Station Handling Issue	Premium	Pending Responsible Staff Details	352.00	200.00	11-5-2022 04:27:51 PM	20-6-2022 11:30:38 AM	25-5-2022 04:27:51 PM	18-6-2022 11:20:24 AM		Audit Trail
CL/2022/05/V1/001280	Claim	Damage	Giml Marketing	Cash	ZND164815006869				Rejected	86.00		11-5-2022 03:51:15 PM		25-5-2022 03:51:15 PM			Audit Trail
CL/2022/05/V1/001279	Claim	Damage	CM Wan	Credit Account	ZND165092573068	No	Force Majeure	Parcel	Pending Responsible Staff Details	272.73	200.00	11-5-2022 02:51:38 PM	13-6-2022 11:09:32 AM	25-5-2022 02:51:38 PM	11-6-2022 11:05:15 AM		Audit Trail

CL/2022/05/V1/001278	Claim	Damage	MMATRIX SDN BHD	Credit Account	ZND165090724318	No	LineHaul Handling Issue	Premium	Pending Responsible Staff Details	559.00	200.00	10-5-2022 04:08:01 PM	5-6-2022 02:44:09 PM	24-5-2022 04:08:01 PM	3-6-2022 02:22:48 AM		Audit Trail
CL/2022/05/V1/001277	Claim	Damage	MR JACK	Credit Account	ZND165092900512	No	Force Majeure	Parcel	Rejected	30.00		10-5-2022 03:39:31 PM		24-5-2022 03:39:31 PM			Audit Trail
CL/2022/05/V1/001276	Claim	Damage	JS HOUSEHOLD ENTERPRISE	Credit Account	ZND165092790946	Yes	Force Majeure	Parcel	Rejected	500.00		10-5-2022 03:37:20 PM		24-5-2022 03:37:20 PM			Audit Trail
CL/2022/05/V1/001275	Claim	Lost	Domica Furniture E-Commerce Sdn Bhd	Cash	ZND164972929025				Rejected	94.90		10-5-2022 03:29:27 PM		24-5-2022 03:29:27 PM			Audit Trail
CL/2022/05/V1/001274	Claim	Damage	Domica Furniture E-Commerce Sdn Bhd	Credit Account	ZND165092936771	No	Force Majeure	Parcel	Pending Responsible Staff Details	94.50	94.50	10-5-2022 03:25:22 PM	19-6-2022 11:41:59 AM	24-5-2022 03:25:22 PM	17-6-2022 11:26:15 AM		Audit Trail
CL/2022/05/V1/001273	Claim	Damage FreshBox	Evelyn Han	Credit Account	ZND165092583234				Info Incomplete	0.00		10-5-2022 12:48:57 PM	12-5-2022 01:01:01 PM	24-5-2022 12:48:57 PM			Audit Trail
CL/2022/05/V1/001272	Claim	Damage	JOHN LIM	Credit Account	ZND165090073065				Rejected	550.00		10-5-2022 12:27:13 PM		24-5-2022 12:27:13 PM			Audit Trail
CL/2022/05/V1/001271	Claim	Lost	MMATRIX	Credit Account	ZND164329201699	No	Hub/Depo/ Station Handling Issue	Premium	Pending Responsible Staff Details	10.00	10.00	10-5-2022 11:17:05 AM	16-6-2022 11:17:59 AM	24-5-2022 11:17:05 AM	14-6-2022 11:12:46 AM		Audit Trail
CL/2022/05/V1/001270	Claim	Lost	MMATRIX	Credit Account	ZND164722711962	No	Hub/Depo/ Station Handling Issue	Premium	Pending Responsible Staff Details	599.00	200.00	10-5-2022 11:02:22 AM	25-8-2022 09:42:32 AM	24-5-2022 11:02:22 AM	23-8-2022 09:41:11 AM		Audit Trail
CL/2022/05/V1/001269	Claim	Damage	AU BEE YAN	Credit Account	ZND165092630877	No	Force Majeure	Parcel	Rejected	8.90		9-5-2022 06:53:16 PM		23-5-2022 06:53:16 PM			Audit Trail
CL/2022/05/V1/001268	Claim	Damage	Muhammad arif hakimi bin Abdul wahab	Credit Account	ZND165092900512				Rejected	30.00		9-5-2022 06:21:23 PM		23-5-2022 06:21:23 PM			Audit Trail
CL/2022/05/V1/001267	Claim	Damage	Lai Ping Foo	Credit Account	ZND165092630785	No	Force Majeure	Parcel	Rejected	8.90		9-5-2022 05:59:44 PM		23-5-2022 05:59:44 PM			Audit Trail

CL/2022/05/V1/001266	Claim	Lost	ACER SALES AND SERVICES SDN BHD	Credit Account	SMSO21036264-0000	No	Hub/Depo/ Station Handling Issue	Premium	Pending Responsible Staff Details	4204.13	4204.13	9-5-2022 03:09:52 PM	23-9-2022 05:46:37 PM	23-5-2022 03:09:52 PM	21-9-2022 04:49:57 AM		Audit Trail
CL/2022/05/V1/001265	Claim	Damage	GRACE FURNISHING009	Credit Account	ZND164972208519				Rejected	60.00		9-5-2022 01:29:38 PM		23-5-2022 01:29:38 PM			Audit Trail
CL/2022/05/V1/001264	Claim	Damage	CM Wan	Credit Account	ZND164723540516	No	Packaging Problem (Sender)	Parcel	Rejected	416.72		9-5-2022 12:37:23 PM		23-5-2022 12:37:23 PM			Audit Trail
CL/2022/05/V1/001263	Claim	Damage	CM Wan	Credit Account	ZND164816998989	No	Force Majeure	Parcel	Rejected	238.72		9-5-2022 12:18:45 PM		23-5-2022 12:18:45 PM			Audit Trail
CL/2022/05/V1/001262	Claim	Damage	CM Wan	Credit Account	ZND164974841219	No	Force Majeure	Parcel	Rejected	145.00		9-5-2022 11:18:21 AM		23-5-2022 11:18:21 AM			Audit Trail
CL/2022/05/V1/001261	Claim	Damage	Wong Ying Chee	Credit Account	ZND165092990063				Info Incomplete	70.00		9-5-2022 11:16:44 AM	12-5-2022 09:57:26 AM	23-5-2022 11:16:44 AM			Audit Trail
CL/2022/05/V1/001260	Claim	Damage	CM Wan	Credit Account	ZND165090488418	No	Force Majeure	Parcel	Rejected	275.72		9-5-2022 11:14:40 AM		23-5-2022 11:14:40 AM			Audit Trail
CL/2022/05/V1/001259	Claim	Damage	CM Wan	Credit Account	ZND164723885686	No	Force Majeure	Parcel	Rejected	416.72		9-5-2022 10:49:21 AM		23-5-2022 10:49:21 AM			Audit Trail
CL/2022/05/V1/001258	Claim	Damage	CM Wan	Credit Account	ZND164723087974	No	Packaging Problem (Sender)	Parcel	Rejected	238.72		9-5-2022 10:41:26 AM		23-5-2022 10:41:26 AM			Audit Trail
CL/2022/05/V1/001257	Claim	Damage	CM Wan	Credit Account	ZND164814187958	No	Force Majeure	Parcel	Rejected	276.72		9-5-2022 10:35:33 AM		23-5-2022 10:35:33 AM			Audit Trail
CL/2022/05/V1/001256	Claim	Damage	RUSNANI BINTI ARSHAD	Credit Account	ZND164974451562	No	Driver Issue	Parcel	Pending Responsible Staff Details	100.00	100.00	9-5-2022 10:07:37 AM	20-6-2022 11:40:05 AM	23-5-2022 10:07:37 AM	18-6-2022 11:32:41 AM		Audit Trail
CL/2022/05/V1/001255	Claim	Damage FreshBox	Hk oceanic sdn bhd	Credit Account	ZND165093129233	No	Force Majeure	Premium	Pending Responsible Staff Details	252.00	20.00	8-5-2022 02:53:15 PM	24-6-2022 02:45:15 PM	22-5-2022 02:53:15 PM	22-6-2022 02:42:40 AM		Audit Trail
CL/2022/05/V1/001254	Claim	Damage	Christar	Credit Account	ZND164975025069				Info Incomplete	1000.00		6-5-2022 06:09:32 PM	11-5-2022 07:15:29 AM	20-5-2022 06:09:32 PM			Audit Trail
CL/2022/05/V1/001253	Claim	Damage	Anne wong Geok leng	Credit Account	ZND165090038811				Rejected	1000.00		6-5-2022 05:59:39 PM		20-5-2022 05:59:39 PM			Audit Trail
CL/2022/05/V1/001252	Claim	Damage	talhah osman	Cash	ZND164974808205	No	Force Majeure	Parcel	Rejected	159.00		6-5-2022 01:11:12 PM		20-5-2022 01:11:12 PM			Audit Trail

CL/2022/05/V1/001251	Claim	Damage	Carrie	Credit Account	ZND164970479799	No	Force Majeure	Premium	Rejected	200.00		5-5-2022 05:39:58 PM		19-5-2022 05:39:58 PM			Audit Trail
CL/2022/05/V1/001250	Claim	Lost	Carrie Chow	Credit Account	ZND164926099194	No	Hub/Depo/ Station Handling Issue	Premium	Pending Responsible Staff Details	6299.00	200.00	5-5-2022 02:33:13 PM	25-8-2022 09:48:51 AM	19-5-2022 02:33:13 PM	23-8-2022 09:43:36 AM		Audit Trail
CL/2022/05/V1/001249	Claim	Damage	SK Mall Sdn Bhd	Cash	ZND164917197083				Rejected	219.00		5-5-2022 11:04:52 AM		19-5-2022 11:04:52 AM			Audit Trail
CL/2022/05/V1/001248	Claim	Damage	Kausilia chandran	Credit Account	ZND165092052815	No	Force Majeure	Parcel	Rejected	185.00		4-5-2022 09:28:08 PM		18-5-2022 09:28:08 PM			Audit Trail
CL/2022/05/V1/001247	Claim	Damage	Xavier lim	Credit Account	ZND164975217860	No	Force Majeure	Parcel	Rejected	160.00		2-5-2022 04:01:27 PM		16-5-2022 04:01:27 PM			Audit Trail
CL/2022/05/V1/001246	Claim	Missing Content	Xavier lim	Credit Account	ZND164974578771				Rejected	172.00		2-5-2022 03:25:19 PM		16-5-2022 03:25:19 PM			Audit Trail
CL/2022/04/V2/001203	Appeal	Damage	King Kong Wall Decor Sdn Bhd	Credit Account	ZND164971697659	Yes	Hub/Depo/ Station Handling Issue	Parcel	Completed	200.00	200.00	25-4-2022 07:18:29 PM		9-5-2022 07:18:29 PM	15-9-2022 06:10:49 AM	15-9-2022 06:13:50 PM	Audit Trail
CL/2022/04/V2/001180	Appeal	Damage	Servex (Malaysia) Sdn Bhd	Credit Account	ZND164970787580	No	Force Majeure	Parcel	Completed	100.00	200.00	20-4-2022 06:14:24 PM		4-5-2022 06:14:24 PM	19-5-2022 11:17:50 AM	19-5-2022 11:45:28 AM	Audit Trail
CL/2022/04/V1/001245	Claim	Damage	POST CENTRE @ JALAN IPOH-SHUHADA & ASZALIZAM RESOURCES	Credit Account	ZND164974662944				Rejected	277.84		30-4-2022 02:41:32 PM		14-5-2022 02:41:32 PM			Audit Trail
CL/2022/04/V1/001244	Claim	Damage FreshBox	CHEANG EVONNE	Credit Account	ZND164974495887	No	Misrouted Issue	FreshBox	Pending Responsible Staff Details	85.90	85.90	29-4-2022 06:53:26 PM	5-6-2022 02:55:00 PM	13-5-2022 06:53:26 PM	3-6-2022 02:50:43 AM		Audit Trail
CL/2022/04/V1/001243	Claim	Damage	XIN YI HAMPER TRADING	Credit Account	ZND165090550993	No	Force Majeure	Parcel	Pending Responsible Staff Details	380.00	200.00	29-4-2022 06:12:38 PM	21-8-2022 03:05:02 PM	13-5-2022 06:12:38 PM	19-8-2022 03:02:58 AM		Audit Trail
CL/2022/04/V1/001242	Claim	Damage	XIN YI HAMPER TRADING	Credit Account	ZND165090552492	No	Force Majeure	Parcel	Pending Responsible Staff Details	380.00	200.00	29-4-2022 06:06:57 PM	21-8-2022 03:02:47 PM	13-5-2022 06:06:57 PM	19-8-2022 03:00:33 AM		Audit Trail
CL/2022/04/V1/001241	Claim	Damage	Ruddaini bin Baharuddin	Credit Account	ZND164975025977				Rejected	200.00		29-4-2022 03:11:09 PM		13-5-2022 03:11:09 PM			Audit Trail

CL/2022/04/V1/001240	Claim	Damage FreshBox	NURUL AINI BINTI MUSA	Credit Account	ZND164974080434				Info Incomplete	70.00		29-4-2022 01:08:59 PM	7-5-2022 11:08:28 AM	13-5-2022 01:08:59 PM			Audit Trail
CL/2022/04/V1/001239	Claim	Damage	GOH YING YING	Cash	ZND164972524114	No	Force Majeure	Parcel	Rejected	700.00		29-4-2022 10:44:38 AM		13-5-2022 10:44:38 AM			Audit Trail
CL/2022/04/V1/001238	Claim	Damage	ang ling ling	Cash	ZND164972524114				Rejected	700.00		29-4-2022 08:41:06 AM		13-5-2022 08:41:06 AM			Audit Trail
CL/2022/04/V1/001237	Claim	Short Piece	CHRIS WONG	Credit Account	ZND165090488593	No	Hub/Depo/ Station Handling Issue	Parcel	Rejected	1200.00		28-4-2022 10:36:42 PM		12-5-2022 10:36:42 PM			Audit Trail
CL/2022/04/V1/001236	Claim	Damage FreshBox	CHEANG EVONNE	Credit Account	ZND164974495887				Rejected	85.90		28-4-2022 09:31:25 PM		12-5-2022 09:31:25 PM			Audit Trail
CL/2022/04/V1/001235	Claim	Damage	SK MALL SDN BHD	Cash	ZND164971803197	No	Force Majeure	Parcel	Rejected	1099.00		28-4-2022 04:47:21 PM		12-5-2022 04:47:21 PM			Audit Trail
CL/2022/04/V1/001234	Claim	Damage	TS Agriculture Products Sdn Bhd	Credit Account	ZND165090412536	No	Force Majeure	FreshBox	Rejected	50.39		28-4-2022 03:46:06 PM		12-5-2022 03:46:06 PM			Audit Trail
CL/2022/04/V1/001233	Claim	Damage FreshBox	TS Agriculture Products Sdn Bhd	Credit Account	ZND165090414066	No	Hub/Depo/ Station Handling Issue	FreshBox	Pending Responsible Staff Details	103.54	103.54	28-4-2022 03:41:39 PM	29-7-2022 10:59:29 AM	12-5-2022 03:41:39 PM	27-7-2022 10:47:16 AM		Audit Trail
CL/2022/04/V1/001232	Claim	Damage FreshBox	TS Agriculture Products Sdn Bhd	Credit Account	ZND165090416121	No	Hub/Depo/ Station Handling Issue	Parcel	Rejected	99.30		28-4-2022 03:38:35 PM		12-5-2022 03:38:35 PM			Audit Trail
CL/2022/04/V1/001231	Claim	Damage FreshBox	TS Agriculture Products Sdn Bhd	Credit Account	ZND165090409932	No	Hub/Depo/ Station Handling Issue	FreshBox	Rejected	103.05		28-4-2022 03:35:23 PM		12-5-2022 03:35:23 PM			Audit Trail
CL/2022/04/V1/001230	Claim	Missing Content	MOHD ROSLAN BIN MOHD ANSOP	Credit Account	ZND164971853727	No	Hub/Depo/ Station Handling Issue	Bulky	Pending Responsible Staff Details	279.00	200.00	28-4-2022 01:05:23 PM	14-7-2022 10:10:24 AM	12-5-2022 01:05:23 PM	12-7-2022 10:07:12 AM		Audit Trail
CL/2022/04/V1/001229	Claim	Damage	Uthyakumar	Credit Account	HTG1649824880943				Info Incomplete	200.00		28-4-2022 11:54:16 AM	30-4-2022 12:05:34 PM	12-5-2022 11:54:16 AM			Audit Trail
CL/2022/04/V1/001228	Claim	Damage FreshBox	MUHAMMAD IZZUDDIN BIN ZAFARULL	Credit Account	ZND165090029840	No	Hub/Depo/ Station Handling Issue	FreshBox	Pending Responsible Staff Details	0.00	79.00	28-4-2022 11:21:12 AM	29-5-2022 10:31:09 AM	12-5-2022 11:21:12 AM	27-5-2022 10:26:00 AM		Audit Trail
CL/2022/04/V1/001227	Claim	Damage	Jocom MShopping Sdn. Bhd.	Credit Account	ZND164974068401				Rejected	6.49		28-4-2022 10:37:33 AM		12-5-2022 10:37:33 AM			Audit Trail

CL/2022/04/V1/001226	Claim	Damage	Jocom MShopping Sdn. Bhd.	Credit Account	ZND164970051599				Info Incomplete	83.00		28-4-2022 10:21:05 AM	30-4-2022 11:20:06 AM	12-5-2022 10:21:05 AM			Audit Trail
CL/2022/04/V1/001225	Claim	Damage	Jocom MShopping Sdn. Bhd.	Credit Account	ZND165090014112				Info Incomplete	26.15		28-4-2022 09:59:31 AM	30-4-2022 11:27:17 AM	12-5-2022 09:59:31 AM			Audit Trail
CL/2022/04/V1/001224	Claim	Damage	Soh Soon Ho	Credit Account	ZND164974998487	No	Force Majeure	Parcel	Rejected	477.90		27-4-2022 06:26:48 PM		11-5-2022 06:26:48 PM			Audit Trail
CL/2022/04/V1/001223	Claim	Damage	SUNDRESS ENTERPRISE	Credit Account	ZND164974669738	No	Hub/Depo/ Station Handling Issue	Parcel	Pending Responsible Staff Details	549.45	200.00	27-4-2022 05:27:44 PM	5-6-2022 04:13:31 PM	11-5-2022 05:27:44 PM	3-6-2022 04:12:42 AM		Audit Trail
CL/2022/04/V1/001222	Claim	Damage	KEDAI UBAT & PERNIAGAAN ZHANG CHENG	Credit Account	ZND164969552588				Rejected	23.64		27-4-2022 05:05:09 PM		11-5-2022 05:05:09 PM			Audit Trail
CL/2022/04/V1/001221	Claim	Damage	NORAINI BINTI YAACOB	Credit Account	ZND1649733354055ZND164973348245				Rejected	750.00		27-4-2022 04:52:56 PM		11-5-2022 04:52:56 PM			Audit Trail
CL/2022/04/V1/001220	Claim	Damage	Xavier lim	Credit Account	ZND164972355381	No	Hub/Depo/ Station Handling Issue	Parcel	Info Incomplete	25.00		27-4-2022 04:41:38 PM	23-7-2022 11:32:18 AM	11-5-2022 04:41:38 PM			Audit Trail
CL/2022/04/V1/001219	Claim	Damage	HOME DIRECT GROUP SDN BHD	Credit Account	ZND1649707727555,CND164970727555001				Info Incomplete	322.60		27-4-2022 03:28:08 PM	30-4-2022 12:18:50 PM	11-5-2022 03:28:08 PM			Audit Trail
CL/2022/04/V1/001218	Claim	Damage	SOULKEE INTERPRISE	Credit Account	ZND164974108992				Rejected	50.00		27-4-2022 02:13:07 PM		11-5-2022 02:13:07 PM			Audit Trail
CL/2022/04/V1/001217	Claim	Lost	TND EXPRESS	Credit Account	TND2800060423	No	Hub/Depo/ Station Handling Issue	Parcel	Pending Responsible Staff Details	20.30	20.30	27-4-2022 12:28:07 PM	14-5-2022 09:57:32 AM	11-5-2022 12:28:07 PM	12-5-2022 09:51:04 AM		Audit Trail
CL/2022/04/V1/001216	Claim	Damage	PP HOME FURNITURE (M) SDN BHD	Credit Account	ZND164974045334				Info Incomplete	200.00		27-4-2022 11:02:47 AM	30-4-2022 12:51:44 PM	11-5-2022 11:02:47 AM			Audit Trail
CL/2022/04/V1/001215	Claim	Damage	Zelcos Marketing Sdn Bhd	Credit Account	ZND164973822882	No	Hub/Depo/ Station Handling Issue	Parcel	Rejected	0.00		27-4-2022 10:41:05 AM		11-5-2022 10:41:05 AM			Audit Trail
CL/2022/04/V1/001214	Claim	Damage FreshBox	NURUL AINI BINTI MUSA	Credit Account	ZND164974080434				Rejected	70.00		27-4-2022 09:47:04 AM		11-5-2022 09:47:04 AM			Audit Trail

CL/2022/04/V1/001213	Claim	Damage FreshBox	Mohamad Nazim Bin Ameer	Cash	ZND164973721864	No	Hub/Depo/ Station Handling Issue	FreshBox	Pending Responsible Staff Details	50.00	50.00	27-4-2022 09:29:45 AM	30-6-2022 03:38:46 PM	11-5-2022 09:29:45 AM	28-6-2022 03:37:52 AM		Audit Trail
CL/2022/04/V1/001212	Claim	Damage	Zelcos Marketing Sdn Bhd	Credit Account	ZND164970512137	No	Packaging Problem (Sender)	Parcel	Rejected	0.00		26-4-2022 05:20:30 PM		10-5-2022 05:20:30 PM			Audit Trail
CL/2022/04/V1/001211	Claim	Damage	Zelcos Marketing Sdn Bhd	Credit Account	ZND164814292218				Rejected	0.00		26-4-2022 05:15:57 PM		10-5-2022 05:15:57 PM			Audit Trail
CL/2022/04/V1/001210	Claim	Damage	SUNDRESS ENTERPRISE	Credit Account	ZND164974669738,CND164974669738001				Rejected	549.45		26-4-2022 03:05:56 PM		10-5-2022 03:05:56 PM			Audit Trail
CL/2022/04/V1/001209	Claim	Damage	BIGSALES MARKETING SDN BHD(N)	Credit Account	ZND164972995570	No	Hub/Depo/ Station Handling Issue	Parcel	Pending Responsible Staff Details	200.00	119.00	26-4-2022 02:49:24 PM	20-6-2022 12:31:48 PM	10-5-2022 02:49:24 PM	18-6-2022 12:26:25 PM		Audit Trail
CL/2022/04/V1/001208	Claim	Damage	Mr. Wong	Credit Account	ZND164974262731				Rejected	350.00		26-4-2022 01:48:42 PM		10-5-2022 01:48:42 PM			Audit Trail
CL/2022/04/V1/001207	Claim	Damage	ABBY HOME CURTAIN	Credit Account	ZND164974669738,CND164974669738001				Rejected	549.45		26-4-2022 11:20:11 AM		10-5-2022 11:20:11 AM			Audit Trail
CL/2022/04/V1/001206	Claim	Damage	WAN AMIRUL	Cash	ZND164973379959				Rejected	120.00		26-4-2022 10:51:04 AM		10-5-2022 10:51:04 AM			Audit Trail
CL/2022/04/V1/001205	Claim	Damage FreshBox	Chow Mui Fong	Credit Account	ZND164331571735				Info Incomplete	300.00		26-4-2022 08:57:20 AM	28-4-2022 10:25:06 AM	10-5-2022 08:57:20 AM			Audit Trail
CL/2022/04/V1/001204	Claim	Damage	Place and Stable	Credit Account	ZND164132300602	No	Force Majeure	Bulky	Rejected	400.00		26-4-2022 08:50:14 AM		10-5-2022 08:50:14 AM			Audit Trail
CL/2022/04/V1/001203	Claim	Damage	King Kong Wall Decor Sdn Bhd	Credit Account	ZND164971697659	Yes	Hub/Depo/ Station Handling Issue	Parcel	Pending Responsible Staff Details	2800.00	200.00	25-4-2022 07:18:29 PM	29-9-2022 04:02:19 PM	9-5-2022 07:18:29 PM			Audit Trail
CL/2022/04/V1/001202	Claim	Damage	CT STABIL SDN BHD	Credit Account	ZND164972235515				Rejected	12.00		25-4-2022 06:43:27 PM		9-5-2022 06:43:27 PM			Audit Trail
CL/2022/04/V1/001201	Claim	Damage	CLV Classtech Marketing	Credit Account	164494459789				Rejected	18.87		25-4-2022 05:14:59 PM		9-5-2022 05:14:59 PM			Audit Trail
CL/2022/04/V1/001200	Claim	Damage	MMATRIX SDN BHD	Credit Account	ZND164974024216	No	Force Majeure	Parcel	Pending Responsible Staff Details	999.00	200.00	25-4-2022 03:32:50 PM	5-6-2022 04:22:54 PM	9-5-2022 03:32:50 PM	3-6-2022 04:13:45 AM		Audit Trail

CL/2022/04/V1/001199	Claim	Damage	TS Agriculture Products Sdn Bhd	Credit Account	ZND164817091955	No	Hub/Depo/ Station Handling Issue	FreshBox	Pending Responsible Staff Details	10.00	10.00	25-4-2022 03:30:34 PM	29-5-2022 10:35:46 AM	9-5-2022 03:30:34 PM	27-5-2022 10:32:35 AM		Audit Trail
CL/2022/04/V1/001198	Claim	Lost	MMATRIX SDN BHD	Credit Account	ZND164970324334	No	Hub/Depo/ Station Handling Issue	Parcel	Rejected	3998.00		25-4-2022 02:03:19 PM		9-5-2022 02:03:19 PM			Audit Trail
CL/2022/04/V1/001196	Claim	Damage	SOULKEE INTERPRISE	Credit Account	ZND164972006733				Rejected	50.00		25-4-2022 09:32:08 AM		9-5-2022 09:32:08 AM			Audit Trail
CL/2022/04/V1/001195	Claim	Damage	Vedourstyle (under FURNIMALL(M) SDN BHD)	Cash	ZND164972049860	No	Force Majeure	Parcel	Rejected	137.47		23-4-2022 01:32:20 PM		7-5-2022 01:32:20 PM			Audit Trail
CL/2022/04/V1/001194	Claim	Damage	LOH ZHANG QUAN	Cash	ZND164972005309	No	Force Majeure	Parcel	Rejected	398.00		23-4-2022 12:41:07 PM		7-5-2022 12:41:07 PM			Audit Trail
CL/2022/04/V1/001193	Claim	Damage	TS Agriculture Products Sdn Bhd	Credit Account	ZND164972753828	No	LineHaul Connectivity Issue	FreshBox	Pending Responsible Staff Details	148.71	199.00	23-4-2022 11:14:59 AM	5-6-2022 05:39:19 PM	7-5-2022 11:14:59 AM	3-6-2022 05:29:24 AM		Audit Trail
CL/2022/04/V1/001192	Claim	Damage	Stephen Yap	Credit Account	ZND164972718186				Rejected	200.00		22-4-2022 06:35:14 PM		6-5-2022 06:35:14 PM			Audit Trail
CL/2022/04/V1/001191	Claim	Damage	JIAYUE	Credit Account	ZND164971292649				Rejected	190.00		22-4-2022 01:43:25 PM		6-5-2022 01:43:25 PM			Audit Trail
CL/2022/04/V1/001190	Claim	Damage FreshBox	MUHAMMAD IZZUDDIN BIN ZAFARULL	Credit Account	ZND164972404515	No	LineHaul Connectivity Issue	FreshBox	Pending Responsible Staff Details	89.08	67.40	22-4-2022 12:44:35 PM	24-9-2022 10:48:51 AM	6-5-2022 12:44:35 PM	22-9-2022 10:36:01 AM		Audit Trail
CL/2022/04/V1/001189	Claim	Damage	ASJ Solutions Sdn Bhd	Credit Account	ZND164971422671	No	Force Majeure	Parcel	Pending Responsible Staff Details	124.90	100.00	22-4-2022 10:01:50 AM	5-6-2022 04:44:04 PM	6-5-2022 10:01:50 AM	3-6-2022 04:23:22 AM		Audit Trail
CL/2022/04/V1/001188	Claim	Damage	WONG KAM FATT (WENG SENG)	Credit Account	ZND164972235515				Rejected	12.00		22-4-2022 08:36:11 AM		6-5-2022 08:36:11 AM			Audit Trail
CL/2022/04/V1/001187	Claim	Damage	Signature Concepts (M) Sdn Bhd	Credit Account	ZND164817119253/ZND164815825606				Info Incomplete	0.00		21-4-2022 11:47:27 PM	24-4-2022 09:03:56 AM	5-5-2022 11:47:27 PM			Audit Trail
CL/2022/04/V1/001186	Claim	Lost	Ooi Hooi Liew	Credit Account	ZND164505780383				Rejected	58.80		21-4-2022 06:51:42 PM		5-5-2022 06:51:42 PM			Audit Trail

CL/2022/04/V1/001185	Claim	Damage FreshBox	OOI CHONG KIAT	Credit Account	ZND164971483399				Rejected	115.00		21-4-2022 04:09:30 PM		5-5-2022 04:09:30 PM			Audit Trail
CL/2022/04/V1/001184	Claim	Damage	Domica Furniture E-Commerce Sdn Bhd	Credit Account	ZND164927257173	No	Force Majeure	Parcel	Pending Responsible Staff Details	165.90	165.00	21-4-2022 03:18:14 PM	19-6-2022 12:04:00 PM	5-5-2022 03:18:14 PM	17-6-2022 11:55:55 AM		Audit Trail
CL/2022/04/V1/001183	Claim	Damage	Xavier lim	Credit Account	ZND164817158108				Rejected	490.00		21-4-2022 02:55:48 AM		5-5-2022 02:55:48 AM			Audit Trail
CL/2022/04/V1/001182	Claim	Damage	Xavier lim	Credit Account	ZND164813872138				Rejected	490.00		21-4-2022 02:47:24 AM		5-5-2022 02:47:24 AM			Audit Trail
CL/2022/04/V1/001181	Claim	Damage	WONG KAM FATT (WENG SENG)	Credit Account	ZND164972235515				Rejected	12.00		20-4-2022 06:28:21 PM		4-5-2022 06:28:21 PM			Audit Trail
CL/2022/04/V1/001180	Claim	Damage	Servex (Malaysia) Sdn Bhd	Credit Account	ZND164970787580	No	Force Majeure	Parcel	Pending Responsible Staff Details	200.00	200.00	20-4-2022 06:14:24 PM	21-5-2022 11:45:27 AM	4-5-2022 06:14:24 PM			Audit Trail
CL/2022/04/V1/001179	Claim	Damage	Kyani (M) Sdn Bhd	Credit Account	ZIN164817141193				Info Incomplete	1050.00		20-4-2022 05:02:11 PM	24-4-2022 04:30:51 PM	4-5-2022 05:02:11 PM			Audit Trail
CL/2022/04/V1/001177	Claim	Lost	Rosmawati Abu Seman	Credit Account	PDC000000108304				Rejected	195.00		20-4-2022 03:31:13 PM		4-5-2022 03:31:13 PM			Audit Trail
CL/2022/04/V1/001176	Claim	Lost	HAZIZAN BIN HAMISAN	Credit Account	ZND164816562661				Rejected	200.00		20-4-2022 12:40:58 PM		4-5-2022 12:40:58 PM			Audit Trail
CL/2022/04/V1/001175	Claim	Damage	Ikhwan	Credit Account	ZND164971437194				Info Incomplete	348.00		20-4-2022 10:41:18 AM	22-4-2022 11:24:00 AM	4-5-2022 10:41:18 AM			Audit Trail
CL/2022/04/V1/001174	Claim	Damage	JO DECOR FURNITURE	Credit Account	ZND164970489392	No	Force Majeure	Parcel	Pending Responsible Staff Details	200.00	200.00	19-4-2022 04:47:26 PM	5-6-2022 05:03:53 PM	3-5-2022 04:47:26 PM	3-6-2022 04:44:11 AM		Audit Trail
CL/2022/04/V1/001173	Claim	Damage	ASJ Solutions Sdn Bhd	Credit Account	ZND164814302207	No	Hub/Depo/ Station Handling Issue	Parcel	Rejected	191.90		19-4-2022 03:11:09 PM		3-5-2022 03:11:09 PM			Audit Trail
CL/2022/04/V1/001172	Claim	Damage	Tan Ziheng	Credit Account	ZND164970528299	No	Force Majeure	Parcel	Rejected	218.00		19-4-2022 02:31:38 PM		3-5-2022 02:31:38 PM			Audit Trail
CL/2022/04/V1/001171	Claim	Damage	DEAN PHANG	Credit Account	ZND164970190298				Rejected	200.00		18-4-2022 03:47:11 PM		2-5-2022 03:47:11 PM			Audit Trail

CL/2022/04/V1/001170	Claim	Damage	BAIZURA TOHIRA	Credit Account	ZND164970491661	No	Force Majeure	Parcel	Pending Responsible Staff Details	279.00	200.00	18-4-2022 03:30:55 PM	8-5-2022 10:35:31 AM	2-5-2022 03:30:55 PM	6-5-2022 10:26:44 AM		Audit Trail
CL/2022/04/V1/001169	Claim	Damage	SYAZWANI BINTI SENAIN	Credit Account	ZND164970015911				Rejected	180.00		18-4-2022 02:59:30 PM		2-5-2022 02:59:30 PM			Audit Trail
CL/2022/04/V1/001168	Claim	Damage	NEW WORLD STONE TRADING S/B	Credit Account	ZND164969829901	No	Force Majeure	Parcel	Rejected	290.20		18-4-2022 11:32:35 AM		2-5-2022 11:32:35 AM			Audit Trail
CL/2022/04/V1/001167	Claim	Lost	Nur fadzlen	Cash	ZND164813785070				Info Incomplete	169.00		18-4-2022 10:17:39 AM	20-4-2022 10:48:12 AM	2-5-2022 10:17:39 AM			Audit Trail
CL/2022/04/V1/001166	Claim	Lost	ACER SALES AND SERVICES SDN BHD	Credit Account	SMSO21024664	No	WareHouse Handling Issue	Parcel	Pending Responsible Staff Details	1336.00	1336.00	18-4-2022 09:18:27 AM	21-5-2022 03:37:03 PM	2-5-2022 09:18:27 AM	19-5-2022 03:36:30 AM		Audit Trail
CL/2022/04/V1/001165	Claim	Damage	SOULKEE INTERPRISE	Credit Account	ZND164817148680				Rejected	248.00		17-4-2022 04:35:58 PM		1-5-2022 04:35:58 PM			Audit Trail
CL/2022/04/V1/001164	Claim	Damage	SOULKEE INTERPRISE	Credit Account	ZND164969519567				Rejected	248.00		17-4-2022 04:31:35 PM		1-5-2022 04:31:35 PM			Audit Trail
CL/2022/04/V1/001163	Claim	Damage	SOULKEE INTERPRISE	Credit Account	ZND164926370149				Info Incomplete	864.00		17-4-2022 04:23:31 PM	22-4-2022 02:26:09 PM	1-5-2022 04:23:31 PM			Audit Trail
CL/2022/04/V1/001162	Claim	Damage	FRANK LEE	Credit Account	ZND164970358148				Info Incomplete	0.00		16-4-2022 06:23:28 PM	20-4-2022 08:55:15 AM	30-4-2022 06:23:28 PM			Audit Trail
CL/2022/04/V1/001161	Claim	Damage	ONG SHU MUN	Credit Account	ZND164969829901				Rejected	290.20		16-4-2022 10:59:27 AM		30-4-2022 10:59:27 AM			Audit Trail
CL/2022/04/V1/001160	Claim	Damage FreshBox	M&C Shipping Hub	Cash	ZND164969867774				Info Incomplete	24.00		15-4-2022 05:34:40 PM	20-4-2022 01:55:44 PM	29-4-2022 05:34:40 PM			Audit Trail
CL/2022/04/V1/001159	Claim	Damage	TS AGRICULTURE PRODUCTS SDN BHD	Credit Account	ZND164969847219	No	Hub/Depo/ Station Handling Issue	FreshBox	Pending Responsible Staff Details	68.50	68.50	15-4-2022 04:47:03 PM	31-8-2022 09:15:06 AM	29-4-2022 04:47:03 PM	29-8-2022 09:07:07 AM		Audit Trail
CL/2022/04/V1/001158	Claim	Damage	TS AGRICULTURE PRODUCTS SDN BHD	Credit Account	ZND164969847219				Rejected	68.50		15-4-2022 03:53:11 PM		29-4-2022 03:53:11 PM			Audit Trail

CL/2022/04/V1/001157	Claim	Damage	TS Agriculture Products Sdn Bhd	Credit Account	ZND164817091955				Rejected	10.00		15-4-2022 12:30:14 PM		29-4-2022 12:30:14 PM			Audit Trail
CL/2022/04/V1/001156	Claim	Lost	FATIN FARZANA MOHD APENDI / NIK	Credit Account	ZND164817512566	No	Hub/Depo/ Station Handling Issue	Parcel	Pending Responsible Staff Details	5500.00	200.00	15-4-2022 12:20:14 PM	29-4-2022 12:14:51 PM	29-4-2022 12:20:14 PM	27-4-2022 12:08:02 PM		Audit Trail
CL/2022/04/V1/001155	Claim	Damage	Kee Xinjing	Credit Account	ZND164926370149				Rejected	150.00		15-4-2022 11:46:54 AM		29-4-2022 11:46:54 AM			Audit Trail
CL/2022/04/V1/001154	Claim	Damage	Kee Xinjing	Credit Account	ZND164969519567				Rejected	496.00		15-4-2022 11:27:02 AM		29-4-2022 11:27:02 AM			Audit Trail
CL/2022/04/V1/001153	Claim	Damage	CAC GARDWARE&ELECTRICAL (BALING)	Credit Account	ZND164927125076	No	Force Majeure	Parcel	Pending Responsible Staff Details	200.00	200.00	15-4-2022 08:55:34 AM	24-8-2022 10:44:25 AM	29-4-2022 08:55:34 AM	22-8-2022 10:43:50 AM		Audit Trail
CL/2022/04/V1/001152	Claim	Damage	K&N CABINET FURNITURE	Credit Account	ZND164927528907	No	Force Majeure	Parcel	Rejected	200.00		14-4-2022 11:51:04 PM		28-4-2022 11:51:04 PM			Audit Trail
CL/2022/04/V1/001151	Claim	Damage	Tan Ziheng	Credit Account	ZND164927261118	No	Force Majeure	Parcel	Pending Responsible Staff Details	310.77	200.00	14-4-2022 03:13:50 PM	5-6-2022 05:25:21 PM	28-4-2022 03:13:50 PM	3-6-2022 05:04:13 AM		Audit Trail
CL/2022/04/V1/001150	Claim	Damage	carmen kam	Credit Account	ZND164917633956				Info Incomplete	200.00		14-4-2022 10:52:03 AM	16-4-2022 11:02:33 AM	28-4-2022 10:52:03 AM			Audit Trail
CL/2022/04/V1/001149	Claim	Damage FreshBox	MOHAMAD KHAIRUL	Cash	ZND164926967806				Rejected	0.00		14-4-2022 10:07:44 AM		28-4-2022 10:07:44 AM			Audit Trail
CL/2022/04/V1/001148	Claim	Damage	H STYLE FURNITURE	Credit Account	ZND164969015052	No	Packaging Problem (Sender)	Parcel	Rejected	110.00		13-4-2022 05:06:29 PM		27-4-2022 05:06:29 PM			Audit Trail
CL/2022/04/V1/001147	Claim	Damage	SK Mall Sdn Bhd	Cash	ZND164917197083	No	Force Majeure	Parcel	Rejected	219.00		13-4-2022 03:27:12 PM		27-4-2022 03:27:12 PM			Audit Trail
CL/2022/04/V1/001146	Claim	Damage FreshBox	COUTURE EXPRESS SDN BHD	Credit Account	ZND164917329002	No	Driver Issue	FreshBox	Rejected	175.00		13-4-2022 03:21:12 PM		27-4-2022 03:21:12 PM			Audit Trail
CL/2022/04/V1/001145	Claim	Damage	mohd yusoff bin sehat	Credit Account	ZND164917517850	Yes	Force Majeure	Parcel	Rejected	200.00		13-4-2022 03:18:53 PM		27-4-2022 03:18:53 PM			Audit Trail
CL/2022/04/V1/001144	Claim	Damage FreshBox	COUTURE EXPRESS SDN BHD	Credit Account	CEX164900710791	No	Misrouted Issue	FreshBox	Pending Responsible Staff Details	200.00	200.00	13-4-2022 03:17:24 PM	1-6-2022 10:04:03 AM	27-4-2022 03:17:24 PM	30-5-2022 09:56:08 AM		Audit Trail

CL/2022/04/V1/001143	Claim	Damage FreshBox	COUTURE EXPRESS SDN BHD	Credit Account	CEX164750298156				Rejected	200.00		13-4-2022 03:11:39 PM		27-4-2022 03:11:39 PM			Audit Trail
CL/2022/04/V1/001142	Claim	Lost	MMATRIX SDN BHD	Credit Account	ZND164805016649	No	Hub/Depo/ Station Handling Issue	Parcel	Pending Responsible Staff Details	2198.00	200.00	13-4-2022 11:13:16 AM	16-6-2022 11:12:38 AM	27-4-2022 11:13:16 AM	14-6-2022 10:40:28 AM		Audit Trail
CL/2022/04/V1/001141	Claim	Damage	SWEET HOME ONE STOP FURNITURE & DESIGN PENANG BM ENTERPRISE	Credit Account	ZND164926173726				Info Incomplete	200.00		12-4-2022 10:36:29 PM	15-4-2022 08:45:01 AM	26-4-2022 10:36:29 PM			Audit Trail
CL/2022/04/V1/001140	Claim	Damage	NUR FARAH NADHIRAH BINTI AZIZUDDIN	Credit Account	ZND164926188201				Info Incomplete	185.00		12-4-2022 10:22:52 AM	14-4-2022 10:27:19 AM	26-4-2022 10:22:52 AM			Audit Trail
CL/2022/04/V1/001139	Claim	Lost	Servex (Malaysia) Sdn Bhd	Credit Account	ZND164721975099	No	WareHouse Handling Issue	Parcel	Pending Responsible Staff Details	671.00	671.00	11-4-2022 06:29:49 PM	21-5-2022 02:24:37 PM	25-4-2022 06:29:49 PM	19-5-2022 02:23:52 AM		Audit Trail
CL/2022/04/V1/001138	Claim	Lost	PANG KOK ENG	Credit Account	ZND164723020612				Rejected	94.50		11-4-2022 05:39:14 PM		25-4-2022 05:39:14 PM			Audit Trail
CL/2022/04/V1/001137	Claim	Lost	Yuki Chia	Credit Account	ZND164506644448			Parcel	Rejected	32.00		11-4-2022 04:37:15 PM		25-4-2022 04:37:15 PM			Audit Trail
CL/2022/04/V1/001136	Claim	Lost	ACER SALES AND SERVICES SDN BHD	Credit Account	SMST22000863-0000				Rejected	0.00		11-4-2022 04:24:34 PM		25-4-2022 04:24:34 PM			Audit Trail
CL/2022/04/V1/001135	Claim	Damage	HJ EXPRESS	Credit Account	CND16481673825700 2.1				Rejected	260.00		11-4-2022 02:07:29 PM		25-4-2022 02:07:29 PM			Audit Trail
CL/2022/04/V1/001134	Claim	Damage	INSTAR DESIGN	Credit Account	ZND164917167642			Parcel	Rejected	578.00		11-4-2022 01:11:12 PM		25-4-2022 01:11:12 PM			Audit Trail
CL/2022/04/V1/001133	Claim	Lost	SCENT LOVER OFFICIAL	Credit Account	ZND164608566372	No	Hub/Depo/ Station Handling Issue	Parcel	Pending Responsible Staff Details	200.00	190.00	11-4-2022 12:09:32 PM	5-6-2022 04:10:21 PM	25-4-2022 12:09:32 PM	3-6-2022 04:06:05 AM		Audit Trail
CL/2022/04/V1/001132	Claim	Damage	SOULKEE INTERPRISE	Credit Account	ZND164926821986				Info Incomplete	248.00		11-4-2022 11:46:41 AM	22-4-2022 02:31:08 PM	25-4-2022 11:46:41 AM			Audit Trail

CL/2022/04/V1/001131	Claim	Damage	Kyen Chan	Credit Account	ZND164925981308				Info Incomplete	26.00		9-4-2022 01:05:30 PM	13-4-2022 04:52:46 PM	23-4-2022 01:05:30 PM			Audit Trail
CL/2022/04/V1/001130	Claim	Damage	Qi Qi	Credit Account	ZND164925828801				Rejected	540.00		9-4-2022 11:44:10 AM		23-4-2022 11:44:10 AM			Audit Trail
CL/2022/04/V1/001129	Claim	Damage	LIM PEI SAN	Cash	ZND164917443104	No	Hub/Depo/ Station Handling Issue	FreshBox	Rejected	500.00		9-4-2022 11:24:33 AM		23-4-2022 11:24:33 AM			Audit Trail
CL/2022/04/V1/001128	Claim	Damage	PP HOME FURNITURE (M) SDN BHD	Credit Account	ZND164816763112	No	Force Majeure	Parcel	Info Incomplete	200.00		9-4-2022 09:57:33 AM		23-4-2022 09:57:33 AM			Audit Trail
CL/2022/04/V1/001127	Claim	Damage	Hanani Mamat	Credit Account	ZND164668210406			Parcel	Rejected	350.00		8-4-2022 10:09:24 PM		22-4-2022 10:09:24 PM			Audit Trail
CL/2022/04/V1/001126	Claim	Lost	CLICKGAMING DISTRIBUTION GROUP SDN BHD	Credit Account	ZND164720804642	No	Hub/Depo/ Station Handling Issue	Parcel	Rejected	629.00		8-4-2022 04:47:33 PM		22-4-2022 04:47:33 PM			Audit Trail
CL/2022/04/V1/001125	Claim	Damage	STAR NINETY NINE TRADING	Cash	ZND164817069671			Parcel	Info Incomplete	400.00		8-4-2022 03:37:13 PM	13-4-2022 08:53:56 AM	22-4-2022 03:37:13 PM			Audit Trail
CL/2022/04/V1/001124	Claim	Damage	ALAN GOH	Credit Account	ZND164817472372				Rejected	0.00		8-4-2022 12:45:53 PM		22-4-2022 12:45:53 PM			Audit Trail
CL/2022/04/V1/001123	Claim	Damage	MOHD AFIQ BIN YAAKOB	Cash	ZND164485741855			Parcel	Rejected	300.00		8-4-2022 12:20:54 PM		22-4-2022 12:20:54 PM			Audit Trail
CL/2022/04/V1/001122	Claim	Damage	JO DECOR FURNITURE	Credit Account	ZND164817169647	No	Hub/Depo/ Station Handling Issue	Parcel	Rejected	200.00		8-4-2022 11:43:58 AM		22-4-2022 11:43:58 AM			Audit Trail
CL/2022/04/V1/001121	Claim	Damage	niki	Credit Account	ZND164816853622	No	Hub/Depo/ Station Handling Issue	FreshBox	Pending Responsible Staff Details	128.00	128.00	8-4-2022 11:29:26 AM	9-6-2022 04:47:25 PM	22-4-2022 11:29:26 AM	7-6-2022 04:35:28 AM		Audit Trail
CL/2022/04/V1/001120	Claim	Lost	Yao heng exhaust radiator Center	Credit Account	CND1647238461200002	No	Hub/Depo/ Station Handling Issue	Parcel	Pending Responsible Staff Details	340.00	200.00	8-4-2022 09:03:07 AM	26-8-2022 09:51:48 AM	22-4-2022 09:03:07 AM	24-8-2022 09:50:56 AM		Audit Trail
CL/2022/04/V1/001119	Claim	Lost	YAO HENG EXHAUST RADIATOR CENTER	Credit Account	CND1647238461200001	No	Hub/Depo/ Station Handling Issue	Parcel	Pending Responsible Staff Details	400.00	200.00	8-4-2022 08:57:41 AM	26-8-2022 09:53:22 AM	22-4-2022 08:57:41 AM	24-8-2022 09:52:50 AM		Audit Trail

CL/2022/04/V1/001118	Claim	Lost	ng zhi wei	Credit Account	ZND164814119096				Rejected	260.00		7-4-2022 04:40:10 PM		21-4-2022 04:40:10 PM			Audit Trail
CL/2022/04/V1/001117	Claim	Damage	NOR SAADAH BT CHE DERASID	Credit Account	ZND164816382405	No	Force Majeure	Parcel	Pending Responsible Staff Details	77.90	77.90	7-4-2022 03:24:46 PM	17-4-2022 01:28:22 PM	21-4-2022 03:24:46 PM	15-4-2022 01:20:38 AM		Audit Trail
CL/2022/04/V1/001116	Claim	Damage	HJ EXPRESS	Credit Account	CND1648167382570002	No	Force Majeure	Parcel	Pending Responsible Staff Details	200.50	200.00	7-4-2022 03:05:15 PM	23-4-2022 10:58:38 AM	21-4-2022 03:05:15 PM	21-4-2022 10:52:58 AM		Audit Trail
CL/2022/04/V1/001115	Claim	Short Piece	MOHD KHAIRUL AZUAN BIN HAMZAH	Credit Account	ZND164813655182	No		FreshBox	Rejected	136.00		7-4-2022 02:46:04 PM		21-4-2022 02:46:04 PM			Audit Trail
CL/2022/04/V1/001114	Claim	Damage	CLEMENT CHIA	Credit Account	ZND164816728340	No	Force Majeure	Parcel	New	198.00		7-4-2022 02:00:40 PM	24-12-2022 08:23:09 AM	21-4-2022 02:00:40 PM			Audit Trail
CL/2022/04/V1/001113	Claim	Damage	Kyen Chan	Credit Account	ZND164815553189	No		FreshBox	Rejected	18.00		7-4-2022 11:34:51 AM		21-4-2022 11:34:51 AM			Audit Trail
CL/2022/04/V1/001112	Claim	Damage	Kyen Chan	Credit Account	ZND164815553165	No		FreshBox	Rejected	62.90		7-4-2022 11:31:38 AM		21-4-2022 11:31:38 AM			Audit Trail
CL/2022/04/V1/001111	Claim	Damage	Chan Kwee Yen	Credit Account	ZND164816264817	No		FreshBox	Rejected	36.00		7-4-2022 11:24:55 AM		21-4-2022 11:24:55 AM			Audit Trail
CL/2022/04/V1/001110	Claim	Damage	Giml Marketing	Cash	ZND164815006869	No		Parcel	Rejected	86.00		6-4-2022 03:46:41 PM		20-4-2022 03:46:41 PM			Audit Trail
CL/2022/04/V1/001109	Claim	Damage	Jacyn Ling	Credit Account	ZND164816738257			Parcel	Rejected	200.50		6-4-2022 03:37:55 PM		20-4-2022 03:37:55 PM			Audit Trail
CL/2022/04/V1/001108	Claim	Damage	FIRST MEDIXX SDN BHD	Credit Account	ZND164816033543	No		Parcel	Info Incomplete	0.00		6-4-2022 03:33:54 PM	9-4-2022 09:13:29 AM	20-4-2022 03:33:54 PM			Audit Trail
CL/2022/04/V1/001107	Claim	Damage FreshBox	Anthony Lim	Credit Account	ZND164815217296	No	Hub/Depo/ Station Handling Issue	Styrofoam/ Polyfoam	Pending Responsible Staff Details	200.00	200.00	5-4-2022 05:13:58 PM	23-4-2022 11:22:41 AM	19-4-2022 05:13:58 PM	21-4-2022 11:13:14 AM		Audit Trail
CL/2022/04/V1/001106	Claim	Damage	MOHD AMIRUL ALIMIN BIN ADENAN	Cash	ZND164815728709				Info Incomplete	500.00		5-4-2022 04:00:36 PM	10-4-2022 10:14:38 AM	19-4-2022 04:00:36 PM			Audit Trail
CL/2022/04/V1/001105	Claim	Damage	Khaterine Gan Khai Xin	Credit Account	ZND164816764881	No	Hub/Depo/ Station Handling Issue	FreshBox	Rejected	110.00		5-4-2022 03:55:00 PM		19-4-2022 03:55:00 PM			Audit Trail

CL/2022/04/V1/001104	Claim	Damage	SCOTT ELECTRONICS TRADING(SUB)	Credit Account	ZND164816545350	No	Force Majeure	Parcel	Rejected	200.00		4-4-2022 10:05:13 PM		18-4-2022 10:05:13 PM			Audit Trail
CL/2022/04/V1/001103	Claim	Damage	MASTRON ELECTRICAL & FURNITURE TRADING	Credit Account	ZND164815648625	No	Force Majeure	Parcel	Info Incomplete	1399.00		4-4-2022 07:52:58 PM	9-4-2022 04:19:36 PM	18-4-2022 07:52:58 PM			Audit Trail
CL/2022/04/V1/001102	Claim	Damage	MOHD SAUKI BIN YUSOF	Credit Account	ZND164668507315				Info Incomplete	50.00		4-4-2022 03:47:24 PM	6-4-2022 05:05:36 PM	18-4-2022 03:47:24 PM			Audit Trail
CL/2022/04/V1/001101	Claim	Damage	MUHAMMAD DANISH BIN MOHD SAUKI	Credit Account	ZND164668507315				Rejected	50.00		3-4-2022 01:10:29 PM		17-4-2022 01:10:29 PM			Audit Trail
CL/2022/04/V1/001100	Claim	Damage	Rohaizan bulat	Credit Account	ZND164816009975				Rejected	100.00		3-4-2022 10:33:32 AM		17-4-2022 10:33:32 AM			Audit Trail
CL/2022/04/V1/001099	Claim	Damage	AIK HOE	Credit Account	ZND164815295447	No	Hub/Depo/Station Handling Issue	Parcel	Rejected	200.00		2-4-2022 01:18:04 PM		16-4-2022 01:18:04 PM			Audit Trail
CL/2022/04/V1/001098	Claim	Lost	CK POWER EXHAUST SPECIALIST (CK2)	Credit Account	CND164722466213001	No	Hub/Depo/Station Handling Issue	Parcel	Pending Responsible Staff Details	245.00	200.00	1-4-2022 09:49:22 PM	26-8-2022 09:48:51 AM	15-4-2022 09:49:22 PM	24-8-2022 09:46:58 AM		Audit Trail
CL/2022/04/V1/001097	Claim	Damage	ASJ SOLUTIONS SDN BHD	Credit Account	ZND164814302207	No	Hub/Depo/Station Handling Issue	Parcel	Rejected	191.90		1-4-2022 04:20:09 PM		15-4-2022 04:20:09 PM			Audit Trail
CL/2022/04/V1/001096	Claim	Damage	NURFARAHANUM BINTI KAMARUDDIN	Credit Account	ZND164722753146	No	Force Majeure	Parcel	Rejected	180.00		1-4-2022 11:53:03 AM		15-4-2022 11:53:03 AM			Audit Trail
CL/2022/04/V1/001095	Claim	Damage	poon kin kuan	Credit Account	ZND164814648527	No	Hub/Depo/Station Handling Issue	Parcel	Pending Responsible Staff Details	267.23	200.00	1-4-2022 10:52:22 AM	17-4-2022 01:37:56 PM	15-4-2022 10:52:22 AM	15-4-2022 01:35:08 AM		Audit Trail
CL/2022/03/V2/001011	Appeal	Damage	TND EXPRESS	Credit Account	TND2800059563	No	Hub/Depo/Station Handling Issue	Parcel	Completed	50.00	50.00	8-3-2022 03:00:06 PM		22-3-2022 03:00:06 PM	22-8-2022 11:21:16 AM	22-8-2022 11:25:18 AM	Audit Trail
CL/2022/03/V2/000985	Appeal	Damage	Servex (Malaysia) Sdn Bhd	Credit Account	CND1645057355430115	No	Force Majeure	Parcel	Completed	100.00	200.00	1-3-2022 06:58:27 PM		15-3-2022 06:58:27 PM	1-4-2022 02:54:06 AM	1-4-2022 02:55:02 PM	Audit Trail

CL/2022/03/V2/000984	Appeal	Damage	Servex (Malaysia) Sdn Bhd	Credit Account	ZND164505136630	No	Force Majeure	Parcel	Completed	100.00	100.00	1-3-2022 06:31:06 PM		15-3-2022 06:31:06 PM	1-4-2022 03:04:16 AM	1-4-2022 03:04:57 PM	Audit Trail
CL/2022/03/V1/001094	Claim	Lost	HO CHAI LAI	Cash	ZND164813714018				Info Incomplete	200.00		31-3-2022 02:33:00 PM	6-4-2022 08:56:38 AM	14-4-2022 02:33:00 PM			Audit Trail
CL/2022/03/V1/001093	Claim	Damage	JO DECOR FURNITURE	Credit Account	ZND164723089299	No	Force Majeure	Parcel	Rejected	200.00		31-3-2022 11:29:34 AM		14-4-2022 11:29:34 AM			Audit Trail
CL/2022/03/V1/001092	Claim	Damage	RICKY CHUA	Credit Account	ZND164723335570				Rejected	15.00		31-3-2022 10:48:28 AM		14-4-2022 10:48:28 AM			Audit Trail
CL/2022/03/V1/001091	Claim	Lost	PKT E-COMMERCE SDN BHD	Credit Account	ZND163917297595	No	Hub/Depo/ Station Handling Issue	Parcel	Pending Responsible Staff Details	89.90	89.00	30-3-2022 02:23:54 PM	21-5-2022 11:14:50 AM	13-4-2022 02:23:54 PM	19-5-2022 10:44:18 AM		Audit Trail
CL/2022/03/V1/001090	Claim	Lost	PKT E-COMMERCE SDN BHD	Credit Account	ZND163699950275	No	Driver Issue	Parcel	Pending Responsible Staff Details	780.00	200.00	30-3-2022 02:17:45 PM	23-4-2022 11:11:30 AM	13-4-2022 02:17:45 PM	21-4-2022 11:10:20 AM		Audit Trail
CL/2022/03/V1/001089	Claim	Damage	RICKY CHUA	Credit Account	ZND164723335570				Rejected	15.00		29-3-2022 01:38:53 PM		12-4-2022 01:38:53 PM			Audit Trail
CL/2022/03/V1/001088	Claim	Damage FreshBox	NYETOI CHEAH	Credit Account	ZND164813900374	No	Hub/Depo/ Station Handling Issue	FreshBox	Pending Responsible Staff Details	198.90	198.90	29-3-2022 10:53:07 AM	8-5-2022 10:40:45 AM	12-4-2022 10:53:07 AM	6-5-2022 10:35:56 AM		Audit Trail
CL/2022/03/V1/001087	Claim	Damage	LEE YAU PANG	Credit Account	ZND164723001482				Rejected	938.40		28-3-2022 05:44:30 PM		11-4-2022 05:44:30 PM			Audit Trail
CL/2022/03/V1/001086	Claim	Damage FreshBox	JOANNE FONG	Credit Account	ZND164814044497	No	Hub/Depo/ Station Handling Issue	Parcel	Pending Responsible Staff Details	85.00	85.00	28-3-2022 05:38:29 PM	17-4-2022 10:59:25 AM	11-4-2022 05:38:29 PM	15-4-2022 10:54:34 AM		Audit Trail
CL/2022/03/V1/001085	Claim	Damage	GOH SOK CHING	Credit Account	ZND164722896041				Info Incomplete	189.00		28-3-2022 03:35:32 PM	1-4-2022 09:22:16 AM	11-4-2022 03:35:32 PM			Audit Trail
CL/2022/03/V1/001084	Claim	Damage	FAZALINA BINTI SAZALI	Credit Account	ZND1647237088877CND164723108877001				Rejected	699.00		28-3-2022 02:49:54 PM		11-4-2022 02:49:54 PM			Audit Trail
CL/2022/03/V1/001083	Claim	Damage	MR TEH	Credit Account	ZDN164720734987				Info Incomplete	0.00		28-3-2022 02:07:09 PM	1-4-2022 09:17:37 AM	11-4-2022 02:07:09 PM			Audit Trail
CL/2022/03/V1/001082	Claim	Damage FreshBox	Nursyahirah Binti Yusof	Credit Account	ZND164813705214	No	Hub/Depo/ Station Handling Issue	FreshBox	Pending Responsible Staff Details	200.00	200.00	28-3-2022 12:48:00 PM	17-4-2022 01:34:38 PM	11-4-2022 12:48:00 PM	15-4-2022 01:33:48 AM		Audit Trail

CL/2022/03/V1/001081	Claim	Damage FreshBox	Nursyahirah Binti Yusof	Credit Account	ZND164813682126	No	Hub/Depo/Station Handling Issue	Parcel	Pending Responsible Staff Details	200.00	200.00	28-3-2022 12:39:56 PM	17-4-2022 01:41:31 PM	11-4-2022 12:39:56 PM	15-4-2022 01:39:05 AM		Audit Trail
CL/2022/03/V1/001080	Claim	Damage	SITI NUR SHUHADAH	Credit Account	ZND164723024566	No	Hub/Depo/Station Handling Issue	Parcel	Info Incomplete	250.00		26-3-2022 05:06:02 PM		9-4-2022 05:06:02 PM			Audit Trail
CL/2022/03/V1/001079	Claim	Damage	Stone Crystal Sdn Bhd (Chong Win Wah)	Credit Account	HTG1648003946861	No	Force Majeure	Parcel	Rejected	115.00		26-3-2022 11:29:40 AM		9-4-2022 11:29:40 AM			Audit Trail
CL/2022/03/V1/001078	Claim	Damage FreshBox	LIM LEAN SEE	Credit Account	ZND164722623975				Rejected	56.00		25-3-2022 11:34:48 PM		8-4-2022 11:34:48 PM			Audit Trail
CL/2022/03/V1/001077	Claim	Lost	YONG CHEE LEONG	Credit Account	HTG1642407584990	No	Hub/Depo/Station Handling Issue	Parcel	Pending Responsible Staff Details	144.00	144.00	25-3-2022 11:50:25 AM	17-4-2022 02:07:47 PM	8-4-2022 11:50:25 AM	15-4-2022 02:00:48 AM		Audit Trail
CL/2022/03/V1/001076	Claim	Short Piece	HOME DIRECT GROUP SDN BHD	Credit Account	ZND164608502714				Rejected	290.00		25-3-2022 10:02:01 AM		8-4-2022 10:02:01 AM			Audit Trail
CL/2022/03/V1/001075	Claim	Damage	Hanani Mamat	Cash	ZDN164668210406				Info Incomplete	350.00		24-3-2022 07:28:33 PM	31-3-2022 10:17:03 AM	7-4-2022 07:28:33 PM			Audit Trail
CL/2022/03/V1/001074	Claim	Damage	MS SITI HAJAR UDPS SDN BHD	Credit Account	ZND164723784712				Rejected	1600.00		24-3-2022 04:34:52 PM		7-4-2022 04:34:52 PM			Audit Trail
CL/2022/03/V1/001073	Claim	Damage	SCOTT ELECTRONICS TRADING(SUB)	Credit Account	ZND164723131646	No	Force Majeure	Parcel	Rejected	157.50		24-3-2022 04:25:05 PM		7-4-2022 04:25:05 PM			Audit Trail
CL/2022/03/V1/001072	Claim	Damage	SITI NUR SHUHADAH	Credit Account	ZND164723121401	No	Hub/Depo/Station Handling Issue	Parcel	Pending Responsible Staff Details	400.00	200.00	24-3-2022 10:41:08 AM	17-4-2022 01:54:09 PM	7-4-2022 10:41:08 AM	15-4-2022 01:50:56 AM		Audit Trail
CL/2022/03/V1/001071	Claim	Damage FreshBox	FALCON MAX EXPRESS	Credit Account	ZND164722943400				Rejected	193.50		23-3-2022 07:41:46 PM		6-4-2022 07:41:46 PM			Audit Trail
CL/2022/03/V1/001070	Claim	Lost	Alvin Yee	Cash	ZND164666689877				Rejected	30.00		23-3-2022 03:50:56 PM		6-4-2022 03:50:56 PM			Audit Trail
CL/2022/03/V1/001069	Claim	Damage	HOI PUI WEN	Credit Account	ZND164723110481				Rejected	100.00		23-3-2022 02:43:59 PM		6-4-2022 02:43:59 PM			Audit Trail

CL/2022/03/V1/001068	Claim	Damage	HOME PICKERS	Credit Account	ZND164721543366				Info Incomplete	250.00		23-3-2022 01:04:03 PM	26-3-2022 12:17:39 PM	6-4-2022 01:04:03 PM			Audit Trail
CL/2022/03/V1/001067	Claim	Damage	SSODD HQ	Cash	ZND164607105763				Rejected	1350.00		23-3-2022 12:23:00 PM		6-4-2022 12:23:00 PM			Audit Trail
CL/2022/03/V1/001066	Claim	Lost	CHELSEA NI	Credit Account	ZND164607174943	No	Hub/Depo/ Station Handling Issue	Document	Rejected	6.00		22-3-2022 12:03:56 PM		5-4-2022 12:03:56 PM			Audit Trail
CL/2022/03/V1/001065	Claim	Damage	INSTAR DESIGN	Credit Account	ZND164722293246				Rejected	318.00		21-3-2022 10:28:30 PM		4-4-2022 10:28:30 PM			Audit Trail
CL/2022/03/V1/001064	Claim	Lost	Servex (Malaysia) Sdn Bhd	Credit Account	LCWH210322	No	WareHouse Handling Issue	Parcel	Pending Responsible Staff Details	7626.52	7626.52	21-3-2022 05:19:38 PM	16-6-2022 10:58:20 AM	4-4-2022 05:19:38 PM	14-6-2022 10:45:14 AM		Audit Trail
CL/2022/03/V1/001063	Claim	Damage	STAR NINETY NINE TRADING	Credit Account	ZND164721194353	No	Force Majeure	Parcel	Pending Responsible Staff Details	200.00	100.00	21-3-2022 02:16:29 PM	8-4-2022 02:13:20 PM	4-4-2022 02:16:29 PM	6-4-2022 01:50:18 AM		Audit Trail
CL/2022/03/V1/001062	Claim	Damage	NURHUMI RAHMAN	Cash	ZND164505454758				Info Incomplete	100.00		21-3-2022 11:38:53 AM	13-4-2022 08:40:36 AM	4-4-2022 11:38:53 AM			Audit Trail
CL/2022/03/V1/001061	Claim	Damage	ALI BIN ISA	Cash	ZND164220258952				Rejected	349.00		21-3-2022 08:57:51 AM		4-4-2022 08:57:51 AM			Audit Trail
CL/2022/03/V1/001060	Claim	Damage	JO DECOR FURNITURE	Credit Account	ZND164720715986				Rejected	200.00		20-3-2022 11:00:52 PM		3-4-2022 11:00:52 PM			Audit Trail
CL/2022/03/V1/001059	Claim	Damage FreshBox	TAN SZE WEE	Credit Account	ZND164668561737	No	LineHaul Connectivity Issue	Styrofoam/ Polyfoam	Pending Responsible Staff Details	193.50	193.50	19-3-2022 06:15:07 PM	8-4-2022 12:25:44 PM	2-4-2022 06:15:07 PM	6-4-2022 12:20:38 PM		Audit Trail
CL/2022/03/V1/001058	Claim	Damage	Ttresources88 (top-top resources)	Credit Account	ZND164217340967				Rejected	600.00		19-3-2022 05:51:09 PM		2-4-2022 05:51:09 PM			Audit Trail
CL/2022/03/V1/001057	Claim	Damage	NIK SYAHIDA BINTI NIK ARIFIN	Cash	ZND164607980902				Rejected	16.00		19-3-2022 11:06:21 AM		2-4-2022 11:06:21 AM			Audit Trail
CL/2022/03/V1/001056	Claim	Damage	ONN KONG LING	Credit Account	ZND164772157731				Rejected	178.00		18-3-2022 10:32:15 PM		1-4-2022 10:32:15 PM			Audit Trail
CL/2022/03/V1/001055	Claim	Damage	Tan Foong Foong	Credit Account	ZND164721193431				Info Incomplete	348.00		18-3-2022 11:50:13 AM	23-3-2022 09:24:38 AM	1-4-2022 11:50:13 AM			Audit Trail

CL/2022/03/V1/001054	Claim	Damage	Mr Ivan Low	Credit Account	ZND164668255520	No	LineHaul Connectivity Issue	Styrofoam/ Polyfoam	Pending Responsible Staff Details	535.80	200.00	18-3-2022 11:16:10 AM	8-4-2022 05:07:57 PM	1-4-2022 11:16:10 AM	6-4-2022 05:04:25 AM		Audit Trail
CL/2022/03/V1/001053	Claim	Damage	GOH SOK CHING	Credit Account	ZND164720780335	No	Force Majeure	Parcel	Rejected	1900.00		18-3-2022 11:13:30 AM		1-4-2022 11:13:30 AM			Audit Trail
CL/2022/03/V1/001052	Claim	Damage	NUR FAKHIRA SYAHIDA BT MAZLAN	Cash	ZND164721318032	No	Force Majeure	Motorbike	Info Incomplete	60.00		18-3-2022 10:19:11 AM		1-4-2022 10:19:11 AM	21-4-2022 02:38:24 AM		Audit Trail
CL/2022/03/V1/001051	Claim	Damage	INSTAR DESIGN	Credit Account	ZND164720618553				Rejected	588.00		17-3-2022 10:45:06 PM		31-3-2022 10:45:06 PM			Audit Trail
CL/2022/03/V1/001050	Claim	Damage	INSTAR DESIGN	Credit Account	ZND164720620501				Rejected	588.00		17-3-2022 10:41:05 PM		31-3-2022 10:41:05 PM			Audit Trail
CL/2022/03/V1/001049	Claim	Damage	Minotti Furnitures	Credit Account	ZND164721313884				Rejected	200.00		17-3-2022 05:28:36 PM		31-3-2022 05:28:36 PM			Audit Trail
CL/2022/03/V1/001048	Claim	Damage	CLV GLASSTECH MARKETING	Credit Account	ZND164494459789	No	Force Majeure	Parcel	Rejected	200.00		17-3-2022 11:28:20 AM		31-3-2022 11:28:20 AM			Audit Trail
CL/2022/03/V1/001047	Claim	Damage	NUR FARAH NADHIRAH BINTI AZIZUDDIN	Credit Account	ZND164720346869				Info Incomplete	165.00		17-3-2022 09:37:27 AM	23-3-2022 08:54:02 AM	31-3-2022 09:37:27 AM			Audit Trail
CL/2022/03/V1/001046	Claim	Damage	Tan Ziheng	Credit Account	ZND164666599756				Rejected	532.00		16-3-2022 12:15:01 PM		30-3-2022 12:15:01 PM			Audit Trail
CL/2022/03/V1/001045	Claim	Lost	KHAIRANI BINTI ABDULLAH	Cash	ZND164331229605	No	Hub/Depo/ Station Handling Issue	Parcel	New	100.00	200.00	16-3-2022 11:43:01 AM	27-4-2022 03:24:01 PM	30-3-2022 11:43:01 AM	21-4-2022 11:23:40 AM		Audit Trail
CL/2022/03/V1/001044	Claim	Damage	Alex Tee	Credit Account	ZND164505562002				Rejected	400.00		16-3-2022 11:35:09 AM		30-3-2022 11:35:09 AM			Audit Trail
CL/2022/03/V1/001043	Claim	Damage	LEE YAU PANG	Credit Account	ZND164720722571				Info Incomplete	109.80		16-3-2022 11:12:58 AM	1-4-2022 05:59:02 PM	30-3-2022 11:12:58 AM			Audit Trail
CL/2022/03/V1/001042	Claim	Damage	LYG Live Mall	Credit Account	ZND164720406464				Rejected	33.00		15-3-2022 03:39:10 PM		29-3-2022 03:39:10 PM			Audit Trail
CL/2022/03/V1/001041	Claim	Lost	SMSO21036264-0000	Credit Account	SMSO21036264-0000				Rejected	4204.13		15-3-2022 03:12:35 PM		29-3-2022 03:12:35 PM			Audit Trail

CL/2022/03/V1/001040	Claim	Lost	Wong Tuck Ho	Credit Account	ZND164607358572				Rejected	200.00		15-3-2022 02:48:41 PM		29-3-2022 02:48:41 PM			Audit Trail
CL/2022/03/V1/001039	Claim	Lost	SCENT LOVER OFFICIAL	Credit Account	ZND164608566372				Rejected	200.00		15-3-2022 10:27:51 AM		29-3-2022 10:27:51 AM			Audit Trail
CL/2022/03/V1/001038	Claim	Lost	HHS HOCK SENG TRADING	Credit Account	ZND164503998353	No	Hub/Depo/ Station Handling Issue	Parcel	Pending Responsible Staff Details	75.00	75.00	14-3-2022 06:41:29 PM	23-4-2022 11:54:34 AM	28-3-2022 06:41:29 PM	21-4-2022 11:31:15 AM		Audit Trail
CL/2022/03/V1/001037	Claim	Damage	Jamilah	Credit Account	ZND164608231478				Info Incomplete	78.40		14-3-2022 11:40:47 AM	18-3-2022 09:15:44 AM	28-3-2022 11:40:47 AM			Audit Trail
CL/2022/03/V1/001036	Claim	Damage	SHARON LIM YEE HWEI	Credit Account	ZND164666578003				Rejected	250.00		14-3-2022 10:36:24 AM		28-3-2022 10:36:24 AM			Audit Trail
CL/2022/03/V1/001035	Claim	Damage	DEAN	Credit Account	ZND164608345724				Info Incomplete	200.00		14-3-2022 10:18:47 AM	17-3-2022 09:37:17 AM	28-3-2022 10:18:47 AM			Audit Trail
CL/2022/03/V1/001034	Claim	Damage	Dean	Credit Account	ZND164606665008				Info Incomplete	200.00		14-3-2022 10:10:12 AM	17-3-2022 09:36:02 AM	28-3-2022 10:10:12 AM			Audit Trail
CL/2022/03/V1/001033	Claim	Damage	CLV GLASSTECH MARKETING	Credit Account	ZND164668147207	No	Force Majeure	Parcel	Rejected	32.00		14-3-2022 10:08:32 AM		28-3-2022 10:08:32 AM			Audit Trail
CL/2022/03/V1/001032	Claim	Damage	Xavier lim	Credit Account	ZND164608159413				Rejected	499.00		13-3-2022 11:36:10 PM		27-3-2022 11:36:10 PM			Audit Trail
CL/2022/03/V1/001031	Claim	Damage FreshBox	Abidin Bin Bakar	Credit Account	ZND164667235912	No	Force Majeure	Styrofoam/ Polyfoam	Pending Responsible Staff Details	190.00	190.00	13-3-2022 11:35:09 AM	31-3-2022 03:19:19 PM	27-3-2022 11:35:09 AM	29-3-2022 03:13:02 AM		Audit Trail
CL/2022/03/V1/001030	Claim	Damage	Mohamad Fauzi Abd Rahman	Cash	ZND164668182956				Rejected	170.00		12-3-2022 04:04:31 PM		26-3-2022 04:04:31 PM			Audit Trail
CL/2022/03/V1/001029	Claim	Damage	niki	Credit Account	ZND164667119762	No	Hub/Depo/ Station Handling Issue	Parcel	Rejected	139.00		12-3-2022 04:02:44 PM		26-3-2022 04:02:44 PM			Audit Trail
CL/2022/03/V1/001028	Claim	Damage	CLV GLASSTECH MARKETING	Credit Account	ZND164607484158	No	Force Majeure	Parcel	Rejected	20.00		11-3-2022 04:57:38 PM		25-3-2022 04:57:38 PM			Audit Trail
CL/2022/03/V1/001027	Claim	Lost	LOON	Cash	CND1646080242160001	No	Driver Issue	Parcel	Pending Responsible Staff Details	123.00	123.00	11-3-2022 03:10:23 PM	5-6-2022 05:30:11 PM	25-3-2022 03:10:23 PM	3-6-2022 05:25:47 AM		Audit Trail

CL/2022/03/V1/001026	Claim	Damage	PP HOME FURNITURE (M) SDN BHD	Credit Account	ZND164608173327	No	Hub/Depo/ Station Handling Issue	Parcel	Rejected	50.00		11-3-2022 02:24:23 PM		25-3-2022 02:24:23 PM			Audit Trail
CL/2022/03/V1/001025	Claim	Damage	MATTRESS PREMIUM OUTLET	Credit Account	ZND164667066622				Rejected	200.00		11-3-2022 01:36:26 PM		25-3-2022 01:36:26 PM			Audit Trail
CL/2022/03/V1/001024	Claim	Damage	SCOTT ELECTRONICS TRADING(SUB)	Credit Account	ZND164666743005	No	Force Majeure	Parcel	Pending Responsible Staff Details	167.50	167.50	11-3-2022 12:52:02 PM	14-4-2022 02:30:21 PM	25-3-2022 12:52:02 PM	12-4-2022 02:27:13 AM		Audit Trail
CL/2022/03/V1/001023	Claim	Lost	Racheal Chew	Credit Account	ZND164010732372				Rejected	387.00		11-3-2022 11:32:50 AM		25-3-2022 11:32:50 AM			Audit Trail
CL/2022/03/V1/001022	Claim	Damage	Mohammad Aliff Shafiq Bin Yahya	Credit Account	ZND164607804017	Yes	Force Majeure	Parcel	Rejected	299.00		11-3-2022 09:24:05 AM		25-3-2022 09:24:05 AM			Audit Trail
CL/2022/03/V1/001021	Claim	Damage	MMATRIX SDN BHD	Credit Account	ZND164191961578				Rejected	5799.00		10-3-2022 03:40:43 PM		24-3-2022 03:40:43 PM			Audit Trail
CL/2022/03/V1/001020	Claim	Damage	HOME PICKERS	Credit Account	ZND164666955088				Info Incomplete	600.00		10-3-2022 12:54:46 PM	13-3-2022 11:44:10 AM	24-3-2022 12:54:46 PM			Audit Trail
CL/2022/03/V1/001019	Claim	Damage	MAJU EDAR TEKNIK SDN BHD	Credit Account	ZND164063275352	No	Force Majeure	Parcel	Rejected	280.00		10-3-2022 09:58:23 AM		24-3-2022 09:58:23 AM			Audit Trail
CL/2022/03/V1/001018	Claim	Damage FreshBox	HO SEE YEAN	Credit Account	ZND164607622048				Rejected	195.82		10-3-2022 09:50:17 AM		24-3-2022 09:50:17 AM			Audit Trail
CL/2022/03/V1/001017	Claim	Damage	Yamuna Murugan	Credit Account	ZND164666567656	No	Force Majeure	Parcel	Rejected	48.00		9-3-2022 08:31:50 PM		23-3-2022 08:31:50 PM			Audit Trail
CL/2022/03/V1/001016	Claim	Damage	CLEMENT CHIA	Credit Account	CND164606680179001				Info Incomplete	188.00		9-3-2022 05:44:39 PM	12-3-2022 11:18:25 AM	23-3-2022 05:44:39 PM			Audit Trail
CL/2022/03/V1/001015	Claim	Damage FreshBox	CHUA SOO CHEN	Credit Account	ZND164608136490	No	Force Majeure	Parcel	Pending Responsible Staff Details	185.00	185.00	9-3-2022 04:01:18 PM	24-3-2022 12:12:33 PM	23-3-2022 04:01:18 PM	22-3-2022 12:06:05 PM		Audit Trail
CL/2022/03/V1/001014	Claim	Lost	FLENAZ SYNERGY	Credit Account	ZND164494587567	No	Hub/Depo/ Station Handling Issue	Parcel	Pending Responsible Staff Details	82.00	82.00	9-3-2022 12:40:18 PM	8-4-2022 05:16:59 PM	23-3-2022 12:40:18 PM	6-4-2022 05:12:44 AM		Audit Trail
CL/2022/03/V1/001013	Claim	Damage	Tan Ziheng	Credit Account	ZND164666599756	No	Force Majeure	Parcel	Rejected	532.00		9-3-2022 12:26:19 PM		23-3-2022 12:26:19 PM			Audit Trail

CL/2022/03/V1/001012	Claim	Damage	CLEMENT CHIA	Credit Account	CND164606680179001				Rejected	188.00		8-3-2022 09:12:36 PM		22-3-2022 09:12:36 PM			Audit Trail
CL/2022/03/V1/001011	Claim	Damage	TND EXPRESS	Credit Account	TND2800059563	No	Hub/Depo/ Station Handling Issue	Parcel	Pending Responsible Staff Details	504.00	50.00	8-3-2022 03:00:06 PM	24-8-2022 11:26:05 AM	22-3-2022 03:00:06 PM	22-8-2022 11:25:31 AM		Audit Trail
CL/2022/03/V1/001010	Claim	Damage	Yaya Beauty	Credit Account	ZND163917869822				Rejected	1200.00		8-3-2022 02:28:08 PM		22-3-2022 02:28:08 PM			Audit Trail
CL/2022/03/V1/001009	Claim	Lost	niki	Credit Account	ZND164157104216	No	Hub/Depo/ Station Handling Issue	Parcel	Rejected	192.10		8-3-2022 11:45:03 AM		22-3-2022 11:45:03 AM			Audit Trail
CL/2022/03/V1/001008	Claim	Damage	RAY RAY	Credit Account	ZND164607011798				Rejected	236.00		8-3-2022 09:17:22 AM		22-3-2022 09:17:22 AM			Audit Trail
CL/2022/03/V1/001007	Claim	Damage	ZND164506238838	Credit Account	ZND164506238838				Rejected	200.00		7-3-2022 11:44:36 PM		21-3-2022 11:44:36 PM			Audit Trail
CL/2022/03/V1/001006	Claim	Damage	LIM SOON HWA	Credit Account	MXM300000008695				Rejected	0.00		7-3-2022 04:28:08 PM		21-3-2022 04:28:08 PM			Audit Trail
CL/2022/03/V1/001005	Claim	Damage	TND EXPRESS	Credit Account	TND2800059563				Rejected	504.00		7-3-2022 04:10:10 PM		21-3-2022 04:10:10 PM			Audit Trail
CL/2022/03/V1/001004	Claim	Damage	K KONG HOME DECOR MATERIALS	Credit Account	ZND164607482451	Yes	Force Majeure	Parcel	Rejected	300.00		7-3-2022 02:09:15 PM		21-3-2022 02:09:15 PM			Audit Trail
CL/2022/03/V1/001003	Claim	Short Piece	Valarie Chong	Credit Account	ZND164607705833	No	Hub/Depo/ Station Handling Issue	Styrofoam/ Polyfoam	Pending Responsible Staff Details	439.40	200.00	7-3-2022 01:10:40 PM	24-3-2022 12:23:30 PM	21-3-2022 01:10:40 PM	22-3-2022 12:21:13 PM		Audit Trail
CL/2022/03/V1/001002	Claim	Damage	Hj Abdullah Ali	Credit Account	ZND164606482780	Yes	Force Majeure	Parcel	Rejected	2213.00		7-3-2022 11:57:29 AM		21-3-2022 11:57:29 AM			Audit Trail
CL/2022/03/V1/001001	Claim	Damage	MOHD AFIQ BIN YAAKOB	Credit Account	ZND164485741855	No	Hub/Depo/ Station Handling Issue	Parcel	Rejected	0.00		7-3-2022 11:36:55 AM		21-3-2022 11:36:55 AM			Audit Trail
CL/2022/03/V1/001000	Claim	Damage	FOO BEE SUAN	Credit Account	ZND164607587057				Rejected	150.00		7-3-2022 11:28:40 AM		21-3-2022 11:28:40 AM			Audit Trail
CL/2022/03/V1/000999	Claim	Damage	Xavier lim	Credit Account	ZND164506223780	No	Packaging Problem (Sender)	Parcel	Rejected	362.00		6-3-2022 10:43:25 PM		20-3-2022 10:43:25 PM			Audit Trail

CL/2022/03/V1/000998	Claim	Damage	Xavier lim	Credit Account	ZND16450623780				Info Incomplete	362.00		6-3-2022 10:37:44 PM	10-3-2022 11:44:52 AM	20-3-2022 10:37:44 PM			Audit Trail
CL/2022/03/V1/000997	Claim	Damage	LIEW BEE KHEE	Cash	ZND16460 6321768	No	Force Majeure	Parcel	Pending Responsible Staff Details	17.00	170.00	6-3-2022 04:28:32 PM	29-4-2022 05:38:24 PM	20-3-2022 04:28:32 PM	27-4-2022 05:38:00 AM		Audit Trail
CL/2022/03/V1/000996	Claim	Damage FreshBox	Ivy	Credit Account	ZND16460 6490433	No	Hub/Depo/ Station Handling Issue	Styrofoam/ Polyfoam	Pending Responsible Staff Details	369.70	200.00	6-3-2022 02:10:01 PM	31-3-2022 03:29:33 PM	20-3-2022 02:10:01 PM	29-3-2022 03:20:31 AM		Audit Trail
CL/2022/03/V1/000995	Claim	Damage	SCOTT ELECTRONICS TRADING(SUB)	Credit Account	ZND16450 6242323	No	Force Majeure	Parcel	Pending Responsible Staff Details	185.40	100.00	5-3-2022 12:15:34 PM	31-3-2022 03:41:06 PM	19-3-2022 12:15:34 PM	29-3-2022 03:29:41 AM		Audit Trail
CL/2022/03/V1/000994	Claim	Damage	HOME DIRECT GROUP	Credit Account	ZND16460 6252895				Info Incomplete	211.00		5-3-2022 09:23:55 AM	10-3-2022 10:13:04 AM	19-3-2022 09:23:55 AM			Audit Trail
CL/2022/03/V1/000993	Claim	Lost	Z&L Northern Fitness & Wellness	Cash	ZND16446 8431995	No	Hub/Depo/ Station Handling Issue	Parcel	Completed	900.00	200.00	4-3-2022 05:14:25 PM		18-3-2022 05:14:25 PM	6-4-2022 05:02:04 AM	6-4-2022 05:03:06 PM	Audit Trail
CL/2022/03/V1/000992	Claim	Damage	K Kong Home Decor Materials	Credit Account	ZND16460 6514993	Yes	Force Majeure	Parcel	Rejected	500.00		4-3-2022 03:10:30 PM		18-3-2022 03:10:30 PM			Audit Trail
CL/2022/03/V1/000991	Claim	Damage	MATTRESS PREMIUM OUTLET	Credit Account	ZND16450 6379005	No	Force Majeure	Parcel	Pending Responsible Staff Details	200.00	200.00	3-3-2022 03:31:38 PM	23-4-2022 03:05:00 PM	17-3-2022 03:31:38 PM	21-4-2022 03:04:23 AM		Audit Trail
CL/2022/03/V1/000990	Claim	Damage FreshBox	YAR LEGACY	Credit Account	ZND16460 6524091	No	Force Majeure	Parcel	Pending Responsible Staff Details	140.00	140.00	3-3-2022 03:25:26 PM	13-3-2022 10:55:10 AM	17-3-2022 03:25:26 PM	11-3-2022 10:45:46 AM		Audit Trail
CL/2022/03/V1/000989	Claim	Damage	MAJU EDAR TEKNIK SDN BHD	Credit Account	ZND16406 3275352	No	Force Majeure	Parcel	Rejected	280.00		3-3-2022 11:13:13 AM		17-3-2022 11:13:13 AM			Audit Trail
CL/2022/03/V1/000988	Claim	Damage	MUHAMMAD HAZIM HAIKAL BIN MOHD SAZALI	Credit Account	ZND16450 6322971				Rejected	50.00		3-3-2022 08:47:57 AM		17-3-2022 08:47:57 AM			Audit Trail
CL/2022/03/V1/000987	Claim	Damage	SCOTT ELECTRONICS TRADING	Credit Account	ZND16450 6477077	No	Force Majeure	Parcel	Pending Responsible Staff Details	200.00	200.00	2-3-2022 09:32:31 PM	1-4-2022 02:39:40 PM	16-3-2022 09:32:31 PM	30-3-2022 02:29:39 AM		Audit Trail

CL/2022/03/V1/000986	Claim	Damage	SITI NUR SHUHADAH BINTI ABDULLAH	Credit Account	ZND164505952070	No	Force Majeure	Parcel	Pending Responsible Staff Details	500.00	100.00	2-3-2022 12:17:01 PM	13-3-2022 11:07:21 AM	16-3-2022 12:17:01 PM	11-3-2022 11:02:37 AM		Audit Trail
CL/2022/03/V1/000985	Claim	Damage	Servex (Malaysia) Sdn Bhd	Credit Account	CND1645057355430115	No	Force Majeure	Parcel	Pending Responsible Staff Details	200.00	200.00	1-3-2022 06:58:27 PM	3-4-2022 02:57:02 PM	15-3-2022 06:58:27 PM	1-4-2022 02:55:22 AM		Audit Trail
CL/2022/03/V1/000984	Claim	Damage	Servex (Malaysia) Sdn Bhd	Credit Account	ZND164505136630	No	Force Majeure	Parcel	Pending Responsible Staff Details	200.00	100.00	1-3-2022 06:31:06 PM	5-3-2022 04:45:06 PM	15-3-2022 06:31:06 PM	3-3-2022 04:21:24 AM		Audit Trail
CL/2022/03/V1/000983	Claim	Lost	8TO8 SDN BHD	Credit Account	ZND164329008342				Rejected	130.00		1-3-2022 12:02:03 PM		15-3-2022 12:02:03 PM			Audit Trail
CL/2022/03/V1/000982	Claim	Damage	V LOVE VEGE SDN BHD	Credit Account	CND1642213447770001	No	Force Majeure	Parcel	Pending Responsible Staff Details	20.00	20.00	1-3-2022 10:29:54 AM	8-3-2022 10:42:19 AM	15-3-2022 10:29:54 AM	6-3-2022 10:37:15 AM		Audit Trail
CL/2022/03/V1/000981	Claim	Damage	ISONIC (M) SDN BHD	Credit Account	ZND164505588996	No	Hub/Depo/ Station Handling Issue	Parcel	Pending Responsible Staff Details	1969.00	200.00	1-3-2022 10:29:43 AM	24-8-2022 10:41:48 AM	15-3-2022 10:29:43 AM	22-8-2022 10:41:07 AM		Audit Trail
CL/2022/03/V1/000980	Claim	Lost	NURFARAHIN BINTI NOORDIN	Cash	ZND164503092587				Rejected	250.00		1-3-2022 10:27:17 AM		15-3-2022 10:27:17 AM			Audit Trail
CL/2022/03/V1/000979	Claim	Damage	V LOVE VEGE SDN BHD	Credit Account	ZND164221344777	No	LineHaul Handling Issue	Parcel	Pending Responsible Staff Details	50.00	50.00	1-3-2022 10:22:20 AM	8-3-2022 10:44:51 AM	15-3-2022 10:22:20 AM	6-3-2022 10:40:50 AM		Audit Trail
CL/2022/03/V1/000978	Claim	Damage	Tan Ziheng	Credit Account	ZND164506136226	No	Force Majeure	Parcel	Pending Responsible Staff Details	0.00	100.00	1-3-2022 10:20:36 AM	13-3-2022 11:23:19 AM	15-3-2022 10:20:36 AM	11-3-2022 11:16:30 AM		Audit Trail
CL/2022/03/V1/000977	Claim	Damage	CLV GLASSTECH MARKETING	Credit Account	ZND164505259896	No	Force Majeure	Parcel	Pending Responsible Staff Details	43.00	43.00	1-3-2022 10:00:43 AM	8-3-2022 10:27:22 AM	15-3-2022 10:00:43 AM	6-3-2022 10:23:56 AM		Audit Trail
CL/2022/02/V2/000966	Appeal	Damage	K Kong Home Decor Materials	Credit Account	ZND164504029711	No	LineHaul Handling Issue	Parcel	Completed	200.00	200.00	24-2-2022 03:17:48 PM		10-3-2022 03:17:48 PM	6-3-2022 10:30:10 AM	6-3-2022 10:34:04 AM	Audit Trail
CL/2022/02/V2/000924	Appeal	Damage	Agrow Healthtech Sdn Bhd	Credit Account	ZND164330189344	No	Force Majeure	Parcel	Completed	150.00	200.00	16-2-2022 09:44:26 AM		2-3-2022 09:44:26 AM	28-2-2022 09:32:07 AM	28-2-2022 10:08:19 AM	Audit Trail
CL/2022/02/V2/000884	Appeal	Damage	Siti Hawani Binti Haminori	Credit Account	ZND164222531732	No	Force Majeure	Parcel	Completed	119.00	119.00	7-2-2022 01:44:00 PM		21-2-2022 01:44:00 PM	6-4-2022 05:00:19 AM	6-4-2022 05:00:45 PM	Audit Trail

CL/2022/02/V1/000976	Claim	Damage	M.E.T. MOTION ENGRG & TRDG SDN BHD	Credit Account	ZND164063275352				Rejected	280.00		28-2-2022 10:39:35 AM		14-3-2022 10:39:35 AM			Audit Trail
CL/2022/02/V1/000975	Claim	Damage	Xavier lim	Credit Account	ZND164503542693	No	Packaging Problem (Sender)	Parcel	Rejected	281.99		27-2-2022 04:08:52 PM		13-3-2022 04:08:52 PM			Audit Trail
CL/2022/02/V1/000974	Claim	Damage	MOHAMMAD ALIFF SHAFIQ BIN YAHYA	Credit Account	ZND164505144758				Rejected	299.00		27-2-2022 11:03:41 AM		13-3-2022 11:03:41 AM			Audit Trail
CL/2022/02/V1/000973	Claim	Damage	AIDAWATI BINTI IDRIS	Credit Account	ZND164504102346				Info Incomplete	375.00		25-2-2022 04:51:24 PM	3-3-2022 09:06:01 AM	11-3-2022 04:51:24 PM			Audit Trail
CL/2022/02/V1/000972	Claim	Damage	Lim Bee Kun （Jesz Lim)	Credit Account	ZND164505377750	No	Force Majeure	Parcel	Pending Responsible Staff Details	208.00	120.00	25-2-2022 02:29:09 PM	25-3-2022 03:18:46 PM	11-3-2022 02:29:09 PM	23-3-2022 03:03:27 AM		Audit Trail
CL/2022/02/V1/000971	Claim	Damage	Minotti Furnitures	Credit Account	ZND164330038499				Rejected	200.00		25-2-2022 12:48:43 PM		11-3-2022 12:48:43 PM			Audit Trail
CL/2022/02/V1/000970	Claim	Damage	NORABIBAH BT MOHD NOR	Credit Account	CND1645049941320001	No	Force Majeure	Parcel	Pending Responsible Staff Details	1500.00	100.00	25-2-2022 10:19:16 AM	13-3-2022 11:31:12 AM	11-3-2022 10:19:16 AM	11-3-2022 11:25:27 AM		Audit Trail
CL/2022/02/V1/000969	Claim	Damage	NORABIBAH BT MOHD NOR	Credit Account	ZND164504994132	No	Hub/Depo/ Station Handling Issue	Parcel	Pending Responsible Staff Details	1500.00	100.00	25-2-2022 10:17:06 AM	13-3-2022 11:52:18 AM	11-3-2022 10:17:06 AM	11-3-2022 11:50:23 AM		Audit Trail
CL/2022/02/V1/000968	Claim	Damage	Zelcos Laboratory	Credit Account	ZND164504815109				Rejected	12.00		25-2-2022 10:00:06 AM		11-3-2022 10:00:06 AM			Audit Trail
CL/2022/02/V1/000967	Claim	Damage	FARID NOR	Credit Account	ZND164504994132				Rejected	1500.00		24-2-2022 05:30:33 PM		10-3-2022 05:30:33 PM			Audit Trail
CL/2022/02/V1/000966	Claim	Damage	K Kong Home Decor Materials	Credit Account	ZND164504029711	No	LineHaul Handling Issue	Parcel	Pending Responsible Staff Details	870.00	200.00	24-2-2022 03:17:48 PM	9-4-2022 11:49:29 AM	10-3-2022 03:17:48 PM	7-4-2022 11:47:43 AM		Audit Trail
CL/2022/02/V1/000965	Claim	Damage	Norshamsiah binti Harun	Credit Account	ZND164504314442				Rejected	239.00		24-2-2022 02:03:08 PM		10-3-2022 02:03:08 PM			Audit Trail
CL/2022/02/V1/000964	Claim	Lost	TF VALUE MART SDN BHD	Credit Account	ZND164221157742				Rejected	350.00		24-2-2022 10:33:24 AM		10-3-2022 10:33:24 AM			Audit Trail
CL/2022/02/V1/000963	Claim	Damage	Roselind Chew Jia Qian	Cash	ZND164468166217				Rejected	417.00		24-2-2022 10:19:30 AM		10-3-2022 10:19:30 AM			Audit Trail

CL/2022/02/V1/000962	Claim	Damage	Servex (Malaysia) Sdn Bhd	Credit Account	CND164485476801007	No	Driver Issue	Parcel	Completed	200.00	150.00	23-2-2022 06:47:12 PM		9-3-2022 06:47:12 PM	25-2-2022 10:02:49 AM	25-2-2022 01:59:29 PM	Audit Trail
CL/2022/02/V1/000961	Claim	Damage	XIN YI HAMPER TRADING	Credit Account	ZND164131867939	No	Force Majeure	Parcel	Pending Responsible Staff Details	238.00	100.00	23-2-2022 04:24:14 PM	8-3-2022 10:48:02 AM	9-3-2022 04:24:14 PM	6-3-2022 10:45:05 AM		Audit Trail
CL/2022/02/V1/000960	Claim	Damage	XIN YI HAMPER TRADING	Credit Account	ZND164063368351	No	Force Majeure	Parcel	Pending Responsible Staff Details	300.00	100.00	23-2-2022 04:20:06 PM	8-3-2022 10:51:52 AM	9-3-2022 04:20:06 PM	6-3-2022 10:45:11 AM		Audit Trail
CL/2022/02/V1/000959	Claim	Damage	XIN YI HAMPER TRADING	Credit Account	ZND164131393025	No	Force Majeure	Parcel	Completed	380.00	100.00	23-2-2022 04:13:49 PM		9-3-2022 04:13:49 PM	28-2-2022 10:09:34 AM	28-2-2022 10:28:12 AM	Audit Trail
CL/2022/02/V1/000958	Claim	Damage	XIN YI HAMPER TRADING	Credit Account	ZND164156978153	No	Force Majeure	Parcel	Completed	238.00	100.00	23-2-2022 04:10:57 PM		9-3-2022 04:10:57 PM	6-3-2022 10:45:15 AM	6-3-2022 10:54:25 AM	Audit Trail
CL/2022/02/V1/000957	Claim	Damage	NICK	Credit Account	CND164063368351001	No	Force Majeure	Parcel	Completed	360.00	100.00	23-2-2022 04:02:22 PM		9-3-2022 04:02:22 PM	6-3-2022 10:45:20 AM	28-9-2022 11:55:05 AM	Audit Trail
CL/2022/02/V1/000956	Claim	Damage	NICK	Credit Account	ZND164217697948	No	Force Majeure	Parcel	Pending Responsible Staff Details	287.00	100.00	23-2-2022 03:58:08 PM	24-3-2022 12:16:25 PM	9-3-2022 03:58:08 PM	22-3-2022 12:12:52 PM		Audit Trail
CL/2022/02/V1/000955	Claim	Damage	Domica Furniture E-Commerce Sdn Bhd	Cash	ZND164503947030	No	Force Majeure	Parcel	Completed	125.90	70.00	23-2-2022 02:33:59 PM		9-3-2022 02:33:59 PM	15-3-2022 03:52:43 AM	15-3-2022 03:56:41 PM	Audit Trail
CL/2022/02/V1/000954	Claim	Damage	MUHAMMAD FIKRI BIN OTHMAN	Credit Account	ZND164504130684	No	Force Majeure	Parcel	Completed	100.00	100.00	23-2-2022 01:52:54 PM		9-3-2022 01:52:54 PM	11-3-2022 10:18:43 AM	28-9-2022 11:53:56 AM	Audit Trail
CL/2022/02/V1/000953	Claim	Damage	MUHAMMAD FIKRI BIN OTHMAN	Cash	ZND164504539340				Info Incomplete	200.00		22-2-2022 05:21:12 PM	25-2-2022 12:20:55 PM	8-3-2022 05:21:12 PM			Audit Trail
CL/2022/02/V1/000952	Claim	Damage	HARRY LEE MUN CHUN	Credit Account	ZND164503653559	No	Force Majeure	Parcel	Completed	759.88	150.00	22-2-2022 03:41:58 PM		8-3-2022 03:41:58 PM	6-3-2022 10:57:03 AM	6-3-2022 11:02:26 AM	Audit Trail
CL/2022/02/V1/000951	Claim	Lost	OWP	Cash	ZND164218224662	No	Hub/Depo/ Station Handling Issue	Parcel	Pending Responsible Staff Details	179.00	179.00	22-2-2022 02:25:06 PM	10-4-2022 11:01:06 AM	8-3-2022 02:25:06 PM	8-4-2022 11:00:33 AM		Audit Trail
CL/2022/02/V1/000950	Claim	Damage	PP HOME FURNITURES	Credit Account	CND164468116069001	No	Force Majeure	Parcel	Rejected	100.00		22-2-2022 12:12:14 PM		8-3-2022 12:12:14 PM			Audit Trail

CL/2022/02/V1/000949	Claim	Damage FreshBox	BEAUTY WORLD SKIN RESEARCH	Credit Account	ZND164485470533	No	WareHouse Handling Issue	Parcel	Completed	20.00	20.00	22-2-2022 12:00:26 PM		8-3-2022 12:00:26 PM	30-3-2022 03:01:49 AM	28-9-2022 11:49:33 AM	Audit Trail
CL/2022/02/V1/000948	Claim	Damage FreshBox	BEAUTY WORLD SKIN RESEARCH	Credit Account	ZND164485557821	No	LineHaul Connectivity Issue	Parcel	Completed	20.00	20.00	22-2-2022 11:56:53 AM		8-3-2022 11:56:53 AM	30-3-2022 03:06:45 AM	28-9-2022 11:47:24 AM	Audit Trail
CL/2022/02/V1/000947	Claim	Lost	MMATRIX SDN BHD	Credit Account	ZND164220950252	No	Hub/Depo/Station Handling Issue	Parcel	Completed	649.00	200.00	21-2-2022 04:05:22 PM		7-3-2022 04:05:22 PM	30-3-2022 02:44:55 AM	30-3-2022 02:55:58 PM	Audit Trail
CL/2022/02/V1/000946	Claim	Lost	Jae Ni Cho	Credit Account	ZND162161168460RESUBMIT	No	Force Majeure	Parcel	Completed	233.00	200.00	21-2-2022 02:50:15 PM		7-3-2022 02:50:15 PM	21-4-2022 03:08:00 AM	21-4-2022 03:50:07 PM	Audit Trail
CL/2022/02/V1/000945	Claim	Damage	KS HEADLAMP RENEWAL	Cash	ZND164494404772				Rejected	800.00		21-2-2022 11:26:46 AM		7-3-2022 11:26:46 AM			Audit Trail
CL/2022/02/V1/000944	Claim	Damage	Asrul sani	Credit Account	ZND164468179293	No	Force Majeure	Parcel	Rejected	305.00		21-2-2022 10:34:30 AM		7-3-2022 10:34:30 AM			Audit Trail
CL/2022/02/V1/000943	Claim	Damage	Xavier lim	Credit Account	ZND16445874317				Rejected	295.99		21-2-2022 12:05:46 AM		7-3-2022 12:05:46 AM			Audit Trail
CL/2022/02/V1/000942	Claim	Damage	Xavier lim	Credit Account	ZND164468581782				Rejected	95.99		20-2-2022 11:23:06 PM		6-3-2022 11:23:06 PM			Audit Trail
CL/2022/02/V1/000941	Claim	Damage	FATIN FARHANA FAIZAL	Credit Account	ZND164468474404	No	Force Majeure	Parcel	Rejected	255.00		19-2-2022 12:50:03 PM		5-3-2022 12:50:03 PM			Audit Trail
CL/2022/02/V1/000940	Claim	Damage	UR FARAH NADHIRAH BINTI AZIZUDDIN	Credit Account	ZND164502745040				Info Incomplete	185.00		19-2-2022 08:54:51 AM	23-2-2022 09:31:22 AM	5-3-2022 08:54:51 AM			Audit Trail
CL/2022/02/V1/000939	Claim	Lost	Wepost Sdn Bhd	Credit Account	ZND164192878110				Rejected	123.76		18-2-2022 09:05:54 PM		4-3-2022 09:05:54 PM			Audit Trail
CL/2022/02/V1/000938	Claim	Damage	SIN WANG AUTO TRADING	Credit Account	ZND164485598923				Rejected	0.00		18-2-2022 04:53:05 PM		4-3-2022 04:53:05 PM			Audit Trail
CL/2022/02/V1/000937	Claim	Damage	Voo Min Chung	Credit Account	ZND164329363427				Rejected	0.00		18-2-2022 01:04:49 PM		4-3-2022 01:04:49 PM			Audit Trail
CL/2022/02/V1/000936	Claim	Lost	D&C DOREAMON	Credit Account	ZND164218095934	No	Force Majeure	Parcel	Completed	180.00	180.00	17-2-2022 06:34:07 PM		3-3-2022 06:34:07 PM	30-3-2022 03:25:18 AM	14-7-2022 12:43:28 PM	Audit Trail

CL/2022/02/V1/000935	Claim	Damage	COUTURE EXPRESS SDN BHD	Credit Account	ZND164221167826	No	Force Majeure	Parcel	Completed	168.00	168.00	17-2-2022 04:41:19 PM		3-3-2022 04:41:19 PM	3-3-2022 04:31:17 AM	3-3-2022 04:31:46 PM	Audit Trail
CL/2022/02/V1/000934	Claim	Damage	INSTAR DESIGN	Credit Account	ZND161677221621				Rejected	220.00		17-2-2022 03:05:39 PM		3-3-2022 03:05:39 PM			Audit Trail
CL/2022/02/V1/000933	Claim	Damage	INSTAR DESIGN	Credit Account	ZND160734794450				Rejected	238.00		17-2-2022 03:03:46 PM		3-3-2022 03:03:46 PM			Audit Trail
CL/2022/02/V1/000932	Claim	Damage	INSTAR DESIGN	Credit Account	ZND160734685413				Rejected	388.00		17-2-2022 02:58:18 PM		3-3-2022 02:58:18 PM			Audit Trail
CL/2022/02/V1/000931	Claim	Damage	INSTAR DESIGN	Credit Account	ZND160276777294				Rejected	298.00		17-2-2022 02:50:44 PM		3-3-2022 02:50:44 PM			Audit Trail
CL/2022/02/V1/000930	Claim	Damage	CHAN KEAN SEONG	Cash	ZND164485507178				Rejected	78.83		17-2-2022 12:17:22 PM		3-3-2022 12:17:22 PM			Audit Trail
CL/2022/02/V1/000929	Claim	Damage	Domica Furniture E-Commerce Sdn Bhd	Cash	ZND164219682874				Rejected	125.90		17-2-2022 11:25:27 AM		3-3-2022 11:25:27 AM			Audit Trail
CL/2022/02/V1/000928	Claim	Damage	Domica Furniture E-Commerce Sdn Bhd	Cash	ZND164468136852	No	Force Majeure	Parcel	Completed	125.90	50.00	17-2-2022 11:20:33 AM		3-3-2022 11:20:33 AM	15-3-2022 03:39:52 AM	15-3-2022 03:42:10 PM	Audit Trail
CL/2022/02/V1/000927	Claim	Damage	NUR FARAH NADHIRAH B INTI AZIZUDDIN	Credit Account	ZND164468145717				Info Incomplete	59.20		17-2-2022 09:42:16 AM	20-2-2022 11:50:46 AM	3-3-2022 09:42:16 AM			Audit Trail
CL/2022/02/V1/000926	Claim	Damage	Tan Ziheng	Credit Account	ZND164330739433	No	Hub/Depo/ Station Handling Issue	Parcel	Completed	242.00	80.00	16-2-2022 11:17:25 AM		2-3-2022 11:17:25 AM	30-3-2022 03:37:33 AM	30-3-2022 04:14:57 PM	Audit Trail
CL/2022/02/V1/000925	Claim	Damage FreshBox	PAN YI HAN	Cash	ZND164220815841	No	Hub/Depo/ Station Handling Issue	Styrofoam/ Polyfoam	Completed	200.00	200.00	16-2-2022 11:02:48 AM		2-3-2022 11:02:48 AM	6-4-2022 05:03:27 AM	6-4-2022 05:04:26 PM	Audit Trail
CL/2022/02/V1/000924	Claim	Damage	Agrow Healthtech Sdn Bhd	Credit Account	ZND164330189344	No	Force Majeure	Parcel	Completed	900.00	200.00	16-2-2022 09:44:26 AM		2-3-2022 09:44:26 AM	12-4-2022 02:31:52 AM	12-4-2022 02:33:49 PM	Audit Trail
CL/2022/02/V1/000923	Claim	Damage	H STYLE FURNITURE	Credit Account	ZND164330773437				Rejected	117.98		15-2-2022 05:08:44 PM		1-3-2022 05:08:44 PM			Audit Trail
CL/2022/02/V1/000922	Claim	Lost	H STYLE FURNITURE	Credit Account	ZND164218664666				Info Incomplete	117.98		15-2-2022 04:53:58 PM	19-2-2022 10:06:35 AM	1-3-2022 04:53:58 PM			Audit Trail

CL/2022/02/V1/000921	Claim	Damage	RAQIBDA NIEL	Credit Account	ZND164329430662				Rejected	120.37		15-2-2022 04:45:55 PM		1-3-2022 04:45:55 PM			Audit Trail
CL/2022/02/V1/000920	Claim	Damage	ACER SALES AND SERVICES	Credit Account	SMSO21052517-0000	No	Force Majeure	Parcel	Completed	200.00	200.00	15-2-2022 03:02:14 PM		1-3-2022 03:02:14 PM	25-2-2022 09:58:00 AM	25-2-2022 01:40:21 PM	Audit Trail
CL/2022/02/V1/000919	Claim	Damage FreshBox	PANG KOK ENG	Credit Account	ZND164331577065	No	Hub/Depo/ Station Handling Issue	Parcel	Completed	52.60	20.00	15-2-2022 12:27:23 PM		1-3-2022 12:27:23 PM	15-4-2022 11:02:30 AM	15-4-2022 11:07:33 AM	Audit Trail
CL/2022/02/V1/000918	Claim	Lost	OWP	Cash	ZND164218224662				Rejected	179.00		15-2-2022 11:50:14 AM		1-3-2022 11:50:14 AM			Audit Trail
CL/2022/02/V1/000917	Claim	Lost	MMAG DIGITAL SDN BHD C/O WAREHO USE	Credit Account	ZND164218232841	No	Hub/Depo/ Station Handling Issue	Parcel	Completed	1999.00	200.00	15-2-2022 11:46:00 AM		1-3-2022 11:46:00 AM	31-3-2022 11:26:34 AM	14-7-2022 12:32:16 PM	Audit Trail
CL/2022/02/V1/000916	Claim	Damage	STEPHEN YAP	Cash	ZND164221649544				Rejected	150.00		14-2-2022 02:59:19 PM		28-2-2022 02:59:19 PM			Audit Trail
CL/2022/02/V1/000915	Claim	Damage FreshBox	MR BAO DIM SUM	Credit Account	ZND164330085530	No	Misrouted Issue	Parcel	Completed	205.10	200.00	12-2-2022 10:41:09 PM		26-2-2022 10:41:09 PM	8-3-2022 10:38:22 AM	8-3-2022 10:39:01 AM	Audit Trail
CL/2022/02/V1/000914	Claim	Damage	J&J AUTO SUPPLY MARKETI NG C.O JNJ SUPPLY	Credit Account	ZND164331037880	No	Force Majeure	Parcel	Rejected	150.00		12-2-2022 03:04:30 PM		26-2-2022 03:04:30 PM			Audit Trail
CL/2022/02/V1/000913	Claim	Damage	MAY WONG	Credit Account	ZND164220639058				Info Incomplete	117.98		12-2-2022 10:57:45 AM	16-2-2022 10:33:28 AM	26-2-2022 10:57:45 AM			Audit Trail
CL/2022/02/V1/000912	Claim	Damage FreshBox	NURUL WAHIDA	Credit Account	ZND164329509375	No	Hub/Depo/ Station Handling Issue	Styrofoam/ Polyfoam	Completed	150.00	150.00	12-2-2022 10:50:50 AM		26-2-2022 10:50:50 AM	8-3-2022 10:43:48 AM	8-3-2022 10:51:35 AM	Audit Trail
CL/2022/02/V1/000911	Claim	Lost	MOHAMA D ZAFUAN B MOHAMA D ZAHEDY	Credit Account	ZND164218664666				Rejected	117.98		12-2-2022 10:48:24 AM		26-2-2022 10:48:24 AM			Audit Trail
CL/2022/02/V1/000910	Claim	Damage FreshBox	Leo Hooi	Credit Account	ZND164329960336	No	WareHous e Handling Issue	Parcel	Completed	656.00	200.00	11-2-2022 08:09:41 PM		25-2-2022 08:09:41 PM	11-3-2022 10:59:57 AM	11-3-2022 11:10:51 AM	Audit Trail
CL/2022/02/V1/000909	Claim	Lost	TIAN TIAN	Credit Account	ZND164182795410	No	Driver Issue	Parcel	Completed	318.00	200.00	10-2-2022 04:34:01 PM		24-2-2022 04:34:01 PM	8-3-2022 11:30:56 AM	8-3-2022 11:52:45 AM	Audit Trail

CL/2022/02/V1/000908	Claim	Damage	SUNDRESS ENTERPRISE	Credit Account	ZND164222022346	No	Force Majeure	Parcel	Completed	219.80	100.00	10-2-2022 03:50:57 PM		24-2-2022 03:50:57 PM	17-3-2022 09:57:46 AM	17-3-2022 10:03:31 AM	Audit Trail
CL/2022/02/V1/000907	Claim	Damage	Hamipun 5 Empire	Credit Account	ZND164191994682	No	Hub/Depo/ Station Handling Issue	Styrofoam/ Polyfoam	Completed	336.58	200.00	10-2-2022 03:11:37 PM		24-2-2022 03:11:37 PM	8-3-2022 11:10:46 AM	8-3-2022 11:19:02 AM	Audit Trail
CL/2022/02/V1/000906	Claim	Damage	XIN YI HAMPER TRADING	Credit Account	ZND164156978153				Rejected	238.00		10-2-2022 01:26:36 PM		24-2-2022 01:26:36 PM			Audit Trail
CL/2022/02/V1/000905	Claim	Damage	XIN YI HAMPER TRADING	Credit Account	ZND164131393025				Rejected	380.00		10-2-2022 12:56:10 PM		24-2-2022 12:56:10 PM			Audit Trail
CL/2022/02/V1/000904	Claim	Damage	NICK	Credit Account	ZND164217697948				Rejected	287.00		10-2-2022 12:34:56 PM		24-2-2022 12:34:56 PM			Audit Trail
CL/2022/02/V1/000903	Claim	Damage	NICK	Credit Account	CND164063368351001				Rejected	360.00		10-2-2022 12:23:07 PM		24-2-2022 12:23:07 PM			Audit Trail
CL/2022/02/V1/000902	Claim	Damage	XIN YI HAMPER TRADING	Credit Account	ZND164063368351				Rejected	300.00		10-2-2022 12:08:53 PM		24-2-2022 12:08:53 PM			Audit Trail
CL/2022/02/V1/000901	Claim	Damage	Cathrryn Chan	Credit Account	ZND164131867939				Rejected	238.00		10-2-2022 11:49:37 AM		24-2-2022 11:49:37 AM			Audit Trail
CL/2022/02/V1/000900	Claim	Short Piece	Desmond Tan Hao Jie	Cash	ZND164329717978	No	Hub/Depo/ Station Handling Issue	Parcel	Completed	14.00	20.00	9-2-2022 06:56:08 PM		23-2-2022 06:56:08 PM	6-4-2022 05:05:50 AM	14-7-2022 12:31:41 PM	Audit Trail
CL/2022/02/V1/000899	Claim	Lost	Nurul Hidayah Binti Mohamad Ardi	Credit Account	ZND164011403608	No	Hub/Depo/ Station Handling Issue	Parcel	Completed	227.79	200.00	9-2-2022 03:42:11 PM		23-2-2022 03:42:11 PM	6-3-2022 11:08:29 AM	6-3-2022 11:11:38 AM	Audit Trail
CL/2022/02/V1/000898	Claim	Lost	MUHAMMAD FARIS BIN JAAFAR	Credit Account	ZND164218794141				Rejected	200.00		9-2-2022 03:05:26 PM		23-2-2022 03:05:26 PM			Audit Trail
CL/2022/02/V1/000897	Claim	Lost	TIAN TIAN	Credit Account	ZND164182795410				Rejected	318.00		9-2-2022 01:58:27 PM		23-2-2022 01:58:27 PM			Audit Trail
CL/2022/02/V1/000896	Claim	Damage	Loo Ka Hoe	Credit Account	RTXSZND164219260010	No	LineHaul Handling Issue	Parcel	Rejected	0.00		9-2-2022 10:50:50 AM		23-2-2022 10:50:50 AM			Audit Trail
CL/2022/02/V1/000895	Claim	Lost	SF Express	Credit Account	SF1134858013314	No	Hub/Depo/ Station Handling Issue	Parcel	Completed	150.00	150.00	9-2-2022 09:01:07 AM		23-2-2022 09:01:07 AM	6-3-2022 11:11:51 AM	6-3-2022 11:14:25 AM	Audit Trail

CL/2022/02/V1/000894	Claim	Damage	Hazwani	Credit Account	ZND164329387997	No	Force Majeure	Parcel	Rejected	146.69		8-2-2022 04:32:07 PM		22-2-2022 04:32:07 PM			Audit Trail
CL/2022/02/V1/000893	Claim	Damage	Nursuryati Yaacob	Credit Account	ZND164329387133				Info Incomplete	337.90		8-2-2022 04:29:36 PM	12-2-2022 11:01:57 PM	22-2-2022 04:29:36 PM			Audit Trail
CL/2022/02/V1/000892	Claim	Damage	Yap Mun Kie	Cash	ZND164220373211				Rejected	0.00		8-2-2022 02:56:12 PM		22-2-2022 02:56:12 PM			Audit Trail
CL/2022/02/V1/000891	Claim	Damage	mohd afzanur ahmad farouk	Credit Account	ZND164329031128	No	Force Majeure	Parcel	Completed	368.00	150.00	8-2-2022 01:02:53 PM		22-2-2022 01:02:53 PM	31-3-2022 11:34:15 AM	31-3-2022 11:58:45 AM	Audit Trail
CL/2022/02/V1/000890	Claim	Damage	PUTSHA SHOP	Credit Account	ZND164217773369				Rejected	34.90		8-2-2022 12:43:49 PM		22-2-2022 12:43:49 PM			Audit Trail
CL/2022/02/V1/000889	Claim	Damage	SUPER BOX ENTERPRISE	Credit Account	ZND164221168854	No	Force Majeure	Parcel	Completed	2000.00	200.00	7-2-2022 05:59:52 PM		21-2-2022 05:59:52 PM	15-4-2022 11:09:06 AM	15-4-2022 11:11:13 AM	Audit Trail
CL/2022/02/V1/000888	Claim	Damage FreshBox	BEAUTY WORLD SKIN RESEARCH	Credit Account	ZND164220773356	No	Force Majeure	Parcel	Completed	20.00	20.00	7-2-2022 05:10:48 PM		21-2-2022 05:10:48 PM	6-3-2022 11:16:01 AM	6-3-2022 11:18:00 AM	Audit Trail
CL/2022/02/V1/000887	Claim	Damage FreshBox	BEAUTY WORLD SKIN RESEARCH	Credit Account	ZND164220745568	No	Force Majeure	Parcel	Completed	20.00	20.00	7-2-2022 05:05:18 PM		21-2-2022 05:05:18 PM	6-3-2022 11:18:11 AM	6-3-2022 11:21:14 AM	Audit Trail
CL/2022/02/V1/000886	Claim	Damage FreshBox	BEAUTY WORLD SKIN RESEARCH	Credit Account	ZND164217772270	No	Hub/Depo/ Station Handling Issue	Parcel	Completed	0.00	20.00	7-2-2022 04:56:54 PM		21-2-2022 04:56:54 PM	6-3-2022 11:21:22 AM	6-3-2022 11:23:46 AM	Audit Trail
CL/2022/02/V1/000885	Claim	Damage	LKS KLASSE HOME INTERIOR SDN BHD	Credit Account	ZND164222022346				Rejected	219.80		7-2-2022 03:12:57 PM		21-2-2022 03:12:57 PM			Audit Trail
CL/2022/02/V1/000884	Claim	Damage	Siti Hawani Binti Haminori	Credit Account	ZND164222531732	No	Force Majeure	Parcel	Completed	119.00	119.00	7-2-2022 01:44:00 PM		21-2-2022 01:44:00 PM	22-9-2022 05:59:14 AM	22-9-2022 06:19:25 PM	Audit Trail
CL/2022/02/V1/000883	Claim	Damage FreshBox	Muhammad Faris Jaafar	Credit Account	ZND164329411197	No	Hub/Depo/ Station Handling Issue	Parcel	Completed	200.00	200.00	5-2-2022 07:59:45 PM		19-2-2022 07:59:45 PM	12-2-2022 10:31:09 AM	25-2-2022 01:32:03 PM	Audit Trail
CL/2022/02/V1/000882	Claim	Damage FreshBox	Muhammad Faris Jaafar	Credit Account	ZND164329411395				Info Incomplete	200.00		5-2-2022 07:55:06 PM	10-2-2022 01:47:58 PM	19-2-2022 07:55:06 PM			Audit Trail

CL/2022/02/V1/000881	Claim	Damage	Mohd Roslim bin Bakar	Credit Account	ZND164220184442				Rejected	0.00		5-2-2022 11:59:52 AM		19-2-2022 11:59:52 AM			Audit Trail
CL/2022/02/V1/000880	Claim	Damage	MUHAMMAD MUZAMMIL BIN MAHMUD	Credit Account	ZND164328332967	No	Force Majeure	Parcel	Rejected	50.00		4-2-2022 06:27:28 PM		18-2-2022 06:27:28 PM			Audit Trail
CL/2022/02/V1/000879	Claim	Damage	MUZAMMIL BIN MAHMUD	Credit Account	ZND164328326126	No	Hub/Depo/ Station Handling Issue	Parcel	Rejected	107.00		4-2-2022 06:09:53 PM		18-2-2022 06:09:53 PM			Audit Trail
CL/2022/02/V1/000878	Claim	Damage	SITI MUNIRAH BT MD NAWI	Cash	ZND164220338418	No	Hub/Depo/ Station Handling Issue	Parcel	Completed	20.00	20.00	3-2-2022 10:19:47 AM		17-2-2022 10:19:47 AM	8-3-2022 10:02:06 AM	8-3-2022 10:02:37 AM	Audit Trail
CL/2022/01/V2/000790	Appeal	Damage	INSTAR DESIGN	Credit Account	RTSZND1639584526 18	No	Hub/Depo/ Station Handling Issue	Parcel	Completed	100.00	100.00	12-1-2022 02:00:02 PM		26-1-2022 02:00:02 PM	12-9-2022 01:37:26 AM	12-9-2022 01:40:32 PM	Audit Trail
CL/2022/01/V2/000783	Appeal	Damage	ISONIC (M) SDN BHD	Credit Account	ZND164009983969	No	Force Majeure	Parcel	Completed	100.00	200.00	11-1-2022 01:03:00 PM		25-1-2022 01:03:00 PM	7-4-2022 10:38:15 AM	7-4-2022 10:40:07 AM	Audit Trail
CL/2022/01/V2/000758	Appeal	Lost	Tan Sin Mei	Cash	ZND164010375609	No	Force Majeure	Parcel	Completed	93.80	93.80	5-1-2022 04:27:47 PM		19-1-2022 04:27:47 PM	25-2-2022 04:22:23 AM	25-2-2022 04:23:26 PM	Audit Trail
CL/2022/01/V1/000877	Claim	Short Piece	NEW MAY LI	Cash	ZIN164220386396				Rejected	249.55		31-1-2022 05:29:45 PM		14-2-2022 05:29:45 PM			Audit Trail
CL/2022/01/V1/000876	Claim	Damage	TEOH JO LEEN	Cash	ZND164182839046				Rejected	155.00		30-1-2022 12:41:35 PM		13-2-2022 12:41:35 PM			Audit Trail
CL/2022/01/V1/000875	Claim	Damage	V LOVE VEGE SDN BHD	Credit Account	CND164221344777001	No	Hub/Depo/ Station Handling Issue	Parcel	Rejected	20.00		30-1-2022 10:06:48 AM		13-2-2022 10:06:48 AM			Audit Trail
CL/2022/01/V1/000874	Claim	Damage	Gwen Chin	Credit Account	ZND164219197545	No	Force Majeure	Parcel	Completed	204.00	200.00	29-1-2022 01:07:27 PM		12-2-2022 01:07:27 PM	12-2-2022 09:20:25 AM	25-2-2022 01:29:11 PM	Audit Trail
CL/2022/01/V1/000873	Claim	Damage	LKS KLASSE HOME INTERIOR SDN BHD	Credit Account	ZND164222022346				Rejected	219.80		29-1-2022 12:31:44 PM		12-2-2022 12:31:44 PM			Audit Trail
CL/2022/01/V1/000872	Claim	Damage	NUR FARAH NADHIRAH BINTI AZIZUDDIN	Credit Account	ZND164221702454				Info Incomplete	65.00		29-1-2022 08:33:33 AM	9-2-2022 09:50:47 AM	12-2-2022 08:33:33 AM			Audit Trail

CL/2022/01/V1/000871	Claim	Damage	NUR FARAH NADHIRAH BINTI AZIZUDDIN	Credit Account	ZND164221702492				Info Incomplete	199.00		29-1-2022 08:13:41 AM	9-2-2022 09:49:55 AM	12-2-2022 08:13:41 AM			Audit Trail
CL/2022/01/V1/000870	Claim	Damage	YIP CHUI FONG	Credit Account	ZND164221135030	No	Hub/Depo/ Station Handling Issue	Parcel	Completed	100.00	100.00	28-1-2022 09:34:52 PM		11-2-2022 09:34:52 PM	1-4-2022 03:19:04 AM	1-4-2022 04:08:03 PM	Audit Trail
CL/2022/01/V1/000869	Claim	Damage	Norhidayah binti rashdi	Credit Account	ZND164221165839	No	Force Majeure	Parcel	Completed	0.00	50.00	28-1-2022 08:59:53 PM		11-2-2022 08:59:53 PM	12-2-2022 09:25:50 AM	25-2-2022 01:28:13 PM	Audit Trail
CL/2022/01/V1/000868	Claim	Damage	K&N CABINET FURNITURES CO FEDRIK	Credit Account	ZND164220780378	No	Force Majeure	Parcel	Completed	200.00	80.00	27-1-2022 11:57:43 PM		10-2-2022 11:57:43 PM	12-2-2022 10:12:44 AM	25-2-2022 01:27:50 PM	Audit Trail
CL/2022/01/V1/000867	Claim	Lost	TIAN TIAN	Credit Account	ZND164182795410				Rejected	318.00		27-1-2022 04:16:29 PM		10-2-2022 04:16:29 PM			Audit Trail
CL/2022/01/V1/000866	Claim	Damage	SCOTT ELECTRONICS TRADING(SUB)	Credit Account	ZND164157457763				Rejected	2866.80		27-1-2022 03:37:39 PM		10-2-2022 03:37:39 PM			Audit Trail
CL/2022/01/V1/000865	Claim	Damage	V LOVE VEGE SDN BHD	Credit Account	ZND164221344777	No	Force Majeure	Parcel	Rejected	50.00		27-1-2022 03:22:56 PM		10-2-2022 03:22:56 PM			Audit Trail
CL/2022/01/V1/000864	Claim	Lost	DAC EXPRESS	Credit Account	ZND164191762229	No	Driver Issue	Parcel	Rejected	388.00		27-1-2022 02:14:38 PM		10-2-2022 02:14:38 PM			Audit Trail
CL/2022/01/V1/000863	Claim	Damage	MR HARMONY ENTERPRISE	Credit Account	ZND164222022209	No	Force Majeure	Parcel	Completed	200.00	100.00	27-1-2022 12:09:56 PM		10-2-2022 12:09:56 PM	12-2-2022 10:24:20 AM	25-2-2022 01:27:27 PM	Audit Trail
CL/2022/01/V1/000862	Claim	Lost	niki	Credit Account	ZND164157104216				Rejected	192.10		27-1-2022 11:35:36 AM		10-2-2022 11:35:36 AM			Audit Trail
CL/2022/01/V1/000861	Claim	Damage	christy	Cash	ZIN164219334759RTSZIN164219334759	No	Force Majeure	Styrofoam/ Polyfoam	Completed	100.00	100.00	26-1-2022 09:34:34 PM		9-2-2022 09:34:34 PM	8-3-2022 09:58:33 AM	8-3-2022 10:01:56 AM	Audit Trail
CL/2022/01/V1/000860	Claim	Damage FreshBox	PAN YI HAN	Cash	ZND164220815841	No	Force Majeure	Styrofoam/ Polyfoam	Rejected	200.00		26-1-2022 07:01:47 PM		9-2-2022 07:01:47 PM			Audit Trail
CL/2022/01/V1/000859	Claim	Lost	xiaokang	Credit Account	ZND164192886924				Rejected	25.00		26-1-2022 05:20:24 PM		9-2-2022 05:20:24 PM			Audit Trail

CL/2022/01/V1/000858	Claim	Damage	wan chee mun	Credit Account	ZND164218632634	No	Force Majeure	Parcel	Rejected	242.72		26-1-2022 02:26:27 PM		9-2-2022 02:26:27 PM			Audit Trail
CL/2022/01/V1/000857	Claim	Lost	Lai Lee Yin	Credit Account	ZND164094208107	No	Force Majeure	Parcel	Completed	138.00	138.00	26-1-2022 12:29:43 PM		9-2-2022 12:29:43 PM	1-4-2022 04:47:48 AM	1-4-2022 04:58:58 PM	Audit Trail
CL/2022/01/V1/000856	Claim	Damage	LEE YAU PANG	Credit Account	ZND164157552352	No	Force Majeure	Parcel	Rejected	294.40		26-1-2022 11:24:46 AM		9-2-2022 11:24:46 AM			Audit Trail
CL/2022/01/V1/000855	Claim	Damage	Wan Chee mun	Credit Account	ZND164220590410	No	Force Majeure	Parcel	Completed	242.72	200.00	26-1-2022 11:17:02 AM		9-2-2022 11:17:02 AM	12-2-2022 10:31:02 AM	25-2-2022 01:25:59 PM	Audit Trail
CL/2022/01/V1/000854	Claim	Damage	Leong Mun Leng	Cash	ZND164220864023				Info Incomplete	30.00		25-1-2022 10:56:54 PM	28-1-2022 11:28:35 AM	8-2-2022 10:56:54 PM			Audit Trail
CL/2022/01/V1/000853	Claim	Lost	VARIOUS FURNITURE TRADING	Credit Account	ZND163846662235	No	Force Majeure	Parcel	Completed	434.99	200.00	25-1-2022 01:54:03 PM		8-2-2022 01:54:03 PM	11-3-2022 10:53:29 AM	11-3-2022 10:59:28 AM	Audit Trail
CL/2022/01/V1/000852	Claim	Damage	K Kong Home Decor Materials	Credit Account	ZND164219372522	Yes	Force Majeure	Parcel	Rejected	400.00		24-1-2022 08:43:44 PM		7-2-2022 08:43:44 PM			Audit Trail
CL/2022/01/V1/000851	Claim	Damage	Mich	Credit Account	ZND164009993715				Info Incomplete	0.00		24-1-2022 04:33:23 PM	27-1-2022 09:09:14 AM	7-2-2022 04:33:23 PM			Audit Trail
CL/2022/01/V1/000850	Claim	Lost	KONG YOKE WAI	Cash	ZND164131847665	No	Force Majeure	Parcel	Completed	499.00	200.00	24-1-2022 03:33:27 PM		7-2-2022 03:33:27 PM	8-4-2022 10:58:33 AM	14-7-2022 12:31:04 PM	Audit Trail
CL/2022/01/V1/000849	Claim	Damage	NURUL SHAFIQAH IGNATUS ABDULLAH	Credit Account	ZND164218289074				Rejected	2623.50		24-1-2022 02:30:43 PM		7-2-2022 02:30:43 PM			Audit Trail
CL/2022/01/V1/000848	Claim	Damage	DEAN	Credit Account	ZND164220051607				Info Incomplete	3599.00		24-1-2022 01:47:23 PM	27-1-2022 08:59:08 AM	7-2-2022 01:47:23 PM			Audit Trail
CL/2022/01/V1/000847	Claim	Damage	Wp Yew	Credit Account	ZND164220169753				Info Incomplete	0.00		23-1-2022 02:14:43 PM	26-1-2022 11:36:58 AM	6-2-2022 02:14:43 PM			Audit Trail
CL/2022/01/V1/000846	Claim	Damage	SCOTT ELECTRONICS TRADING	Credit Account	ZND164217705926	No	Force Majeure	Parcel	Rejected	200.00		23-1-2022 01:03:17 AM		6-2-2022 01:03:17 AM			Audit Trail
CL/2022/01/V1/000845	Claim	Damage	ICRYTAL SDN BHD	Cash	ZND164217588017	No	Force Majeure	Parcel	Rejected	28.00		22-1-2022 04:56:15 PM		5-2-2022 04:56:15 PM			Audit Trail
CL/2022/01/V1/000844	Claim	Lost	OWP	Cash	ZND164218224662	No	Force Majeure	Parcel	Rejected	179.00		22-1-2022 10:22:43 AM		5-2-2022 10:22:43 AM			Audit Trail

CL/2022/01/V1/000843	Claim	Lost	Subway OBR Ayer Keroh	Credit Account	ZND163699243261				Info Incomplete	195.00		21-1-2022 05:57:45 PM	26-1-2022 10:59:26 AM	4-2-2022 05:57:45 PM			Audit Trail
CL/2022/01/V1/000842	Claim	Lost	Subway OBR Ayer Keroh	Credit Account	ZND163699262231				Info Incomplete	195.00		21-1-2022 05:53:44 PM	26-1-2022 10:54:32 AM	4-2-2022 05:53:44 PM			Audit Trail
CL/2022/01/V1/000841	Claim	Lost	Subway OBR Ayer Keroh	Credit Account	ZND163577217261				Info Incomplete	195.00		21-1-2022 05:51:34 PM	26-1-2022 10:53:52 AM	4-2-2022 05:51:34 PM			Audit Trail
CL/2022/01/V1/000840	Claim	Lost	Subway OBR Ayer Keroh	Credit Account	ZND163401687543				Info Incomplete	195.00		21-1-2022 05:48:05 PM	26-1-2022 10:50:49 AM	4-2-2022 05:48:05 PM			Audit Trail
CL/2022/01/V1/000839	Claim	Lost	Subway OBR Ayer Keroh	Credit Account	ZND163245374784				Info Incomplete	195.00		21-1-2022 05:42:48 PM	26-1-2022 10:38:58 AM	4-2-2022 05:42:48 PM			Audit Trail
CL/2022/01/V1/000838	Claim	Damage	Abdul Manan Bin Mohd Derus	Credit Account	ZND164218050667				Rejected	277.00		21-1-2022 04:54:57 PM		4-2-2022 04:54:57 PM			Audit Trail
CL/2022/01/V1/000837	Claim	Damage	SIM XIAO YI	Cash	ZND163701296612				Rejected	360.00		21-1-2022 04:00:53 PM		4-2-2022 04:00:53 PM			Audit Trail
CL/2022/01/V1/000836	Claim	Damage	Xavier Chin	Credit Account	ZND164219418206				Rejected	500.00		21-1-2022 02:59:13 PM		4-2-2022 02:59:13 PM			Audit Trail
CL/2022/01/V1/000835	Claim	Damage	MOHD HAFIZI BIN MD SETH (RICH HOME TRADING (D008))	Credit Account	ZND164218701057				Rejected	510.00		21-1-2022 01:16:48 PM		4-2-2022 01:16:48 PM			Audit Trail
CL/2022/01/V1/000834	Claim	Damage	SCOTT ELECTRONICS TRADING (SUB)	Credit Account	ZND164217356579	No	Force Majeure	Parcel	Completed	107.70	50.00	20-1-2022 03:53:00 PM		3-2-2022 03:53:00 PM	12-4-2022 02:21:14 AM	12-4-2022 02:25:59 PM	Audit Trail
CL/2022/01/V1/000833	Claim	Damage	Aishah Kamiliah binti Taharim	Credit Account	ZND164217559659	No	LineHaul Handling Issue	Parcel	Rejected	180.00		20-1-2022 12:33:30 PM		3-2-2022 12:33:30 PM			Audit Trail
CL/2022/01/V1/000832	Claim	Damage	PHUN CHIEW YONG	Cash	ZND164131942698				Info Incomplete	68.00		20-1-2022 09:58:22 AM	26-1-2022 10:06:37 AM	3-2-2022 09:58:22 AM			Audit Trail
CL/2022/01/V1/000831	Claim	Damage	MOHD ASYRAF FATHUDDIN BIN MOHD AZAM	Credit Account	ZND164217828212				Rejected	226.00		20-1-2022 09:44:08 AM		3-2-2022 09:44:08 AM			Audit Trail

CL/2022/01/V1/000830	Claim	Damage FreshBox	TAN SZE WEE	Credit Account	ZND164191967044	No	Force Majeure	Parcel	Completed	198.90	198.90	19-1-2022 11:59:55 PM		2-2-2022 11:59:55 PM	12-2-2022 09:31:16 AM	25-2-2022 01:24:10 PM	Audit Trail
CL/2022/01/V1/000829	Claim	Lost	PKT E-COMMERCE SDN BHD	Credit Account	ZND163917297595				Rejected	89.90		19-1-2022 05:15:53 PM		2-2-2022 05:15:53 PM			Audit Trail
CL/2022/01/V1/000828	Claim	Damage	MOHD NAZREEN ADZHA	Credit Account	ZND164182843326	Yes	Force Majeure	Parcel	Rejected	800.00		19-1-2022 04:02:44 PM		2-2-2022 04:02:44 PM			Audit Trail
CL/2022/01/V1/000827	Claim	Damage	De Pine Vietcis Sdn Bhd	Credit Account	ZND164218051305	No	Force Majeure	Parcel	Completed	346.30	200.00	19-1-2022 03:18:25 PM		2-2-2022 03:18:25 PM	6-3-2022 11:21:34 AM	6-3-2022 11:26:11 AM	Audit Trail
CL/2022/01/V1/000826	Claim	Damage	HO SEE YEAN	Credit Account	ZND164217819272	No	Misrouted Issue	Styrofoam/ Polyfoam	Completed	210.50	200.00	19-1-2022 02:05:23 PM		2-2-2022 02:05:23 PM	12-2-2022 10:31:00 AM	25-2-2022 01:23:24 PM	Audit Trail
CL/2022/01/V1/000825	Claim	Missing Content	Low Lee Fang	Credit Account	ZND164191580571				Rejected	188.00		19-1-2022 01:27:06 PM		2-2-2022 01:27:06 PM			Audit Trail
CL/2022/01/V1/000824	Claim	Lost	ASJ SOLUTUONS SDN BHD	Credit Account	ZND162135314688	No	Force Majeure	Parcel	Completed	182.03	182.03	19-1-2022 11:52:04 AM		2-2-2022 11:52:04 AM	7-4-2022 10:44:30 AM	7-4-2022 11:20:40 AM	Audit Trail
CL/2022/01/V1/000823	Claim	Damage	NURHAYATI BINTI KAMAL	Cash	ZND164217643808				Rejected	200.00		19-1-2022 11:32:08 AM		2-2-2022 11:32:08 AM			Audit Trail
CL/2022/01/V1/000822	Claim	Damage	SCALE STORY ENTERPRISE	Credit Account	ZND164131972886				Rejected	138.00		19-1-2022 10:26:32 AM		2-2-2022 10:26:32 AM			Audit Trail
CL/2022/01/V1/000821	Claim	Damage	WOOF WELL ENTERPRISE	Credit Account	ZND164132102336				Rejected	200.00		19-1-2022 09:48:39 AM		2-2-2022 09:48:39 AM			Audit Trail
CL/2022/01/V1/000820	Claim	Damage	DEUX PERFECTION SDN BHD	Credit Account	ZND164191898232	No	Force Majeure	Parcel	Completed	200.00	200.00	18-1-2022 06:40:06 PM		1-2-2022 06:40:06 PM	12-2-2022 10:43:09 AM	25-2-2022 01:22:42 PM	Audit Trail
CL/2022/01/V1/000819	Claim	Damage	K&N CABINET FURNITURE	Credit Account	ZND164217452134	No	Force Majeure	Parcel	Rejected	163.33		18-1-2022 06:02:52 PM		1-2-2022 06:02:52 PM			Audit Trail
CL/2022/01/V1/000818	Claim	Damage	Wan Mahyuni	Credit Account	ZND164182852878	Yes	Force Majeure	Parcel	Rejected	200.00		18-1-2022 03:45:57 PM		1-2-2022 03:45:57 PM			Audit Trail
CL/2022/01/V1/000817	Claim	Lost	NURUL HUSNA BINTI TAHIRUDDIN	Credit Account	ZND163917892981	No	Force Majeure	Document	Completed	200.00	100.00	18-1-2022 03:25:50 PM		1-2-2022 03:25:50 PM	21-4-2022 03:59:45 AM	21-4-2022 04:00:47 PM	Audit Trail

CL/2022/01/V1/000816	Claim	Lost	LIM SIEW YI	Cash	ZND16406 3067780				Info Incomplete	220.60		18-1-2022 01:49:02 PM	21-1-2022 10:05:15 AM	1-2-2022 01:49:02 PM			Audit Trail
CL/2022/01/V1/000815	Claim	Damage	syeddot	Cash	ZND16419 2482768	No	Force Majeure	Parcel	Rejected	355.80		18-1-2022 12:30:14 PM		1-2-2022 12:30:14 PM			Audit Trail
CL/2022/01/V1/000814	Claim	Damage	Domica Furniture E-Commerce Sdn Bhd	Cash	ZND16419 2513462	No	Force Majeure	Parcel	Completed	290.00	90.00	18-1-2022 09:41:43 AM		1-2-2022 09:41:43 AM	15-3-2022 03:32:03 AM	14-7-2022 12:29:21 PM	Audit Trail
CL/2022/01/V1/000813	Claim	Damage	Gorgeous Marketing and Supply	Credit Account	ZND16415 7253488	No	Force Majeure	Parcel	Rejected	38.00		17-1-2022 04:01:02 PM		31-1-2022 04:01:02 PM			Audit Trail
CL/2022/01/V1/000812	Claim	Damage	M.E.T. MOTION ENGRG & TRDG SDN BHD	Credit Account	ZND16406 3275352				Rejected	280.00		17-1-2022 03:27:28 PM		31-1-2022 03:27:28 PM			Audit Trail
CL/2022/01/V1/000811	Claim	Damage	Xavier lim wei zhang	Credit Account	ZND16421 7624890	No	Force Majeure	Parcel	Completed	400.00	100.00	17-1-2022 10:20:10 AM		31-1-2022 10:20:10 AM	21-4-2022 04:14:04 AM	21-4-2022 04:17:41 PM	Audit Trail
CL/2022/01/V1/000810	Claim	Damage	HAMIPUN 5 EMPIRE (Ms. QiQi)	Credit Account	ZND16419 1994682				Rejected	380.00		17-1-2022 10:05:22 AM		31-1-2022 10:05:22 AM			Audit Trail
CL/2022/01/V1/000809	Claim	Damage	ESTHER KHONG HUI SUET	Credit Account	ZND16413 2073186				Info Incomplete	62.00		17-1-2022 10:02:29 AM	21-1-2022 09:39:31 AM	31-1-2022 10:02:29 AM			Audit Trail
CL/2022/01/V1/000808	Claim	Damage	ELITE DECOR HOME	Credit Account	ZND16415 7230113	No	LineHaul Handling Issue	Parcel	Completed	258.75	200.00	17-1-2022 09:22:05 AM		31-1-2022 09:22:05 AM	12-2-2022 10:50:52 AM	25-2-2022 01:21:21 PM	Audit Trail
CL/2022/01/V1/000807	Claim	Damage	SCOTT ELECTRONICS TRADING(SUB)	Credit Account	ZND16415 7457763				Rejected	2866.80		17-1-2022 12:54:31 AM		31-1-2022 12:54:31 AM			Audit Trail
CL/2022/01/V1/000806	Claim	Lost	BP INTERNATIONAL SDN BHD B3112697	Credit Account	ZND16391 6847203				Info Incomplete	675.00		16-1-2022 06:10:35 AM	20-1-2022 11:50:50 AM	30-1-2022 06:10:35 AM			Audit Trail
CL/2022/01/V1/000805	Claim	Lost	BP INTERNATIONAL SDN BHD B3112697	Credit Account	ZND16391 6821784				Info Incomplete	650.00		16-1-2022 06:08:49 AM	19-1-2022 12:12:03 PM	30-1-2022 06:08:49 AM			Audit Trail
CL/2022/01/V1/000804	Claim	Damage	Loo Ka Hoe	Credit Account	ZND16418 3061453	No	LineHaul Handling Issue	Parcel	Rejected	450.00		15-1-2022 09:57:05 PM		29-1-2022 09:57:05 PM			Audit Trail

CL/2022/01/V1/000803	Claim	Damage FreshBox	LEONG MENG GUAT	Cash	ZND164191819848	No	Force Majeure	Parcel	Completed	15.00	15.00	15-1-2022 04:30:46 PM		29-1-2022 04:30:46 PM	11-2-2022 12:25:44 PM	25-2-2022 01:20:59 PM	Audit Trail
CL/2022/01/V1/000802	Claim	Damage	Thiong Ho	Credit Account	ZND164094581309	No	Force Majeure	Parcel	Rejected	227.79		15-1-2022 11:06:25 AM		29-1-2022 11:06:25 AM			Audit Trail
CL/2022/01/V1/000801	Claim	Damage	Books N Bobs	Credit Account	ZND164183171947				Rejected	33.32		14-1-2022 01:16:05 PM		28-1-2022 01:16:05 PM			Audit Trail
CL/2022/01/V1/000800	Claim	Damage	LEE YAU PANG	Credit Account	ZND164182903051	No	LineHaul Handling Issue	Parcel	Completed	80.00	80.00	14-1-2022 12:50:10 PM		28-1-2022 12:50:10 PM	12-2-2022 11:00:08 AM	25-2-2022 01:20:34 PM	Audit Trail
CL/2022/01/V1/000799	Claim	Damage	ICE	Credit Account	ZND164131442723				Info Incomplete	62.00		14-1-2022 10:03:10 AM	23-1-2022 12:49:19 PM	28-1-2022 10:03:10 AM			Audit Trail
CL/2022/01/V1/000798	Claim	Missing Content	LEE AI GEOK	Credit Account	ZND164156913376				Rejected	188.00		14-1-2022 09:38:50 AM		28-1-2022 09:38:50 AM			Audit Trail
CL/2022/01/V1/000797	Claim	Damage	ZAKARIA B RAZIF	Credit Account	ZND164157506904	No	Force Majeure	Parcel	Completed	110.00	110.00	13-1-2022 09:24:13 PM		27-1-2022 09:24:13 PM	7-3-2022 10:51:18 AM	7-3-2022 10:59:52 AM	Audit Trail
CL/2022/01/V1/000796	Claim	Damage FreshBox	JOAN LEONG	Cash	ZND164182971937	No	Hub/Depo/ Station Handling Issue	Parcel	Completed	0.00	20.00	13-1-2022 06:18:39 PM		27-1-2022 06:18:39 PM	8-3-2022 10:12:41 AM	8-3-2022 10:13:06 AM	Audit Trail
CL/2022/01/V1/000795	Claim	Damage	WILSON CHUA TIAN WEE	Cash	ZND164094346083			Parcel	Info Incomplete	79.00		13-1-2022 04:58:22 PM	11-4-2022 09:04:33 AM	27-1-2022 04:58:22 PM			Audit Trail
CL/2022/01/V1/000794	Claim	Lost	AYUNABILA ROSIDIN	Credit Account	CND164011381234001				Rejected	294.90		13-1-2022 03:16:20 PM		27-1-2022 03:16:20 PM			Audit Trail
CL/2022/01/V1/000793	Claim	Lost	PKT E-COMMERCE SDN BHD	Credit Account	ZND166023847074	No	Force Majeure	Parcel	New	164.00	200.00	13-1-2022 09:58:06 AM	27-9-2022 03:28:37 PM	27-1-2022 09:58:06 AM	15-2-2022 05:03:35 AM		Audit Trail
CL/2022/01/V1/000792	Claim	Damage	noraini binti hamid	Credit Account	ZND164157448860				Info Incomplete	0.00		13-1-2022 09:54:49 AM	16-1-2022 12:47:26 PM	27-1-2022 09:54:49 AM			Audit Trail
CL/2022/01/V1/000791	Claim	Damage	Mohd Aswad Mohd Akhir	Cash	ZND164095028971	Yes	Force Majeure	Parcel	Rejected	299.00		12-1-2022 03:17:02 PM		26-1-2022 03:17:02 PM			Audit Trail
CL/2022/01/V1/000790	Claim	Damage	INSTAR DESIGN	Credit Account	RTSZND1639584526 18	No	Hub/Depo/ Station Handling Issue	Parcel	Completed	568.00	100.00	12-1-2022 02:00:02 PM		26-1-2022 02:00:02 PM	11-3-2022 10:50:16 AM	11-3-2022 10:51:37 AM	Audit Trail
CL/2022/01/V1/000789	Claim	Damage	HOME PICKERS	Credit Account	ZND164132264485				Info Incomplete	400.00		12-1-2022 12:51:51 PM	16-1-2022 12:45:41 PM	26-1-2022 12:51:51 PM			Audit Trail

CL/2022/01/V1/00078	Claim	Damage	SUNWELL HOLDINGS (M) SDN BHD	Credit Account	CND164157345183001				Info Incomplete	6.00		12-1-2022 11:51:47 AM	16-1-2022 12:43:54 PM	26-1-2022 11:51:47 AM			Audit Trail
CL/2022/01/V1/00078	Claim	Damage	mohamad saifulnizam	Credit Account	ZND164157445494				Info Incomplete	0.00		12-1-2022 10:39:18 AM	16-1-2022 12:36:57 PM	26-1-2022 10:39:18 AM			Audit Trail
CL/2022/01/V1/00078	Claim	Damage	ARIFAH ANUAR	Credit Account	ZND164157447559				Info Incomplete	0.00		12-1-2022 10:29:03 AM	14-1-2022 11:22:56 AM	26-1-2022 10:29:03 AM			Audit Trail
CL/2022/01/V1/00078	Claim	Damage	Mohammad Firdaus Bin Mohd Noh	Credit Account	ZND164130981834	No	Hub/Depo/ Station Handling Issue	Parcel	Completed	175.90	80.00	11-1-2022 04:47:31 PM		25-1-2022 04:47:31 PM	12-2-2022 10:30:48 AM	25-2-2022 01:18:11 PM	Audit Trail
CL/2022/01/V1/00078	Claim	Lost	xiiao huai	Credit Account	CND164093986327001				Rejected	1200.00		11-1-2022 03:30:39 PM		25-1-2022 03:30:39 PM			Audit Trail
CL/2022/01/V1/00078	Claim	Damage	ISONIC (M) SDN BHD	Credit Account	ZND164009983969	No	Force Majeure	Parcel	Completed	1999.00	200.00	11-1-2022 01:03:00 PM		25-1-2022 01:03:00 PM	7-4-2022 10:27:36 AM	7-4-2022 10:34:48 AM	Audit Trail
CL/2022/01/V1/00078	Claim	Lost	Wepost Sdn Bhd	Credit Account	ZND163702487866				Rejected	484.59		11-1-2022 01:00:47 PM		25-1-2022 01:00:47 PM			Audit Trail
CL/2022/01/V1/00078	Claim	Damage	MS. SYANUR IZZAH	Credit Account	ZND164131978369	No	Force Majeure	Parcel	Completed	200.00	100.00	11-1-2022 11:33:30 AM		25-1-2022 11:33:30 AM	28-2-2022 10:31:08 AM	28-2-2022 10:43:33 AM	Audit Trail
CL/2022/01/V1/00078	Claim	Damage	LINA LEE	Credit Account	ZND163958706506	No	Force Majeure	Parcel	Completed	304.00	100.00	11-1-2022 10:24:09 AM		25-1-2022 10:24:09 AM	28-2-2022 10:36:13 AM	14-7-2022 12:28:44 PM	Audit Trail
CL/2022/01/V1/00077	Claim	Damage	Tiong Siew Choo	Credit Account	ZND164157011354	No	Force Majeure	Parcel	Completed	0.00	100.00	11-1-2022 09:38:07 AM		25-1-2022 09:38:07 AM	7-4-2022 10:24:40 AM	7-4-2022 10:27:17 AM	Audit Trail
CL/2022/01/V1/00077	Claim	Damage	SAIDATUL NISA	Credit Account	ZND164011235568				Rejected	180.00		10-1-2022 11:19:17 PM		24-1-2022 11:19:17 PM			Audit Trail
CL/2022/01/V1/00077	Claim	Damage	BABU BIN WAKIL	Credit Account	ZND163848540548				Rejected	285.00		10-1-2022 11:07:43 PM		24-1-2022 11:07:43 PM			Audit Trail
CL/2022/01/V1/00077	Claim	Damage	AHMAD FAIZAL BIN MOHAMED NOOR	Credit Account	ZND164157131793	No	Force Majeure	Parcel	Completed	340.00	200.00	10-1-2022 10:57:22 PM		24-1-2022 10:57:22 PM	8-3-2022 11:20:36 AM	8-3-2022 11:37:40 AM	Audit Trail
CL/2022/01/V1/00077	Claim	Damage	niki	Credit Account	ZND164094129037	No	Force Majeure	Parcel	Completed	30.00	30.00	10-1-2022 07:04:27 PM		24-1-2022 07:04:27 PM	28-4-2022 09:15:49 AM	28-4-2022 09:44:23 AM	Audit Trail
CL/2022/01/V1/00077	Claim	Short Piece	Tan Yih Yu	Credit Account	ZND164094877198	No	Force Majeure	Parcel	Completed	118.00	118.00	10-1-2022 04:26:55 PM		24-1-2022 04:26:55 PM	12-2-2022 11:26:05 AM	14-7-2022 12:26:33 PM	Audit Trail

CL/2022/01/V1/000773	Claim	Damage	Thor Hui Yee	Credit Account	ZND164130926224				Info Incomplete	480.00		10-1-2022 03:58:05 PM	12-1-2022 04:38:31 PM	24-1-2022 03:58:05 PM			Audit Trail
CL/2022/01/V1/000772	Claim	Damage	LINA LEE	Credit Account	ZND163958706506				Rejected	304.00		10-1-2022 11:36:04 AM		24-1-2022 11:36:04 AM			Audit Trail
CL/2022/01/V1/000771	Claim	Damage	MINOTTI FURNITURES	Credit Account	ZND164063286785	No	Driver Issue	Parcel	Completed	200.00	198.90	10-1-2022 11:20:00 AM		24-1-2022 11:20:00 AM	12-2-2022 11:39:30 AM	25-2-2022 01:13:04 PM	Audit Trail
CL/2022/01/V1/000770	Claim	Damage FreshBox	Eugene	Credit Account	ZND164131991160	No	Hub/Depo/ Station Handling Issue	Document	Completed	196.00	196.00	10-1-2022 12:00:14 AM		24-1-2022 12:00:14 AM	28-2-2022 10:31:05 AM	28-2-2022 10:34:25 AM	Audit Trail
CL/2022/01/V1/000769	Claim	Damage	RIKO TAN	Credit Account	ZND164131828190	No	Driver Issue	Parcel	Completed	38.00	38.00	8-1-2022 04:55:31 PM		22-1-2022 04:55:31 PM	13-1-2022 10:54:42 AM	25-2-2022 01:12:03 PM	Audit Trail
CL/2022/01/V1/000768	Claim	Lost	LINA LEE	Credit Account	ZND163958706506				Rejected	300.00		8-1-2022 12:19:39 PM		22-1-2022 12:19:39 PM			Audit Trail
CL/2022/01/V1/000767	Claim	Damage FreshBox	Gary	Credit Account	ZND164094774848	No	Misrouted Issue	Parcel	Completed	189.50	189.50	7-1-2022 11:48:42 PM		21-1-2022 11:48:42 PM	12-2-2022 10:30:44 AM	14-7-2022 12:26:02 PM	Audit Trail
CL/2022/01/V1/000766	Claim	Damage FreshBox	Jack	Credit Account	ZND164094895598	No	Force Majeure	Styrofoam/ Polyfoam	Completed	311.00	200.00	7-1-2022 11:14:36 PM		21-1-2022 11:14:36 PM	6-4-2022 05:27:07 AM	15-4-2022 10:14:37 AM	Audit Trail
CL/2022/01/V1/000765	Claim	Damage FreshBox	Muhammad Luqman Hakim	Credit Account	ZND164130947700	No	Force Majeure	Parcel	Info Incomplete	200.00		7-1-2022 05:33:55 PM	27-1-2022 09:44:17 AM	21-1-2022 05:33:55 PM			Audit Trail
CL/2022/01/V1/000764	Claim	Damage	SAM LEE ENTERPRISE (000918700-V)	Cash	ZND164131317564	No	Driver Issue	Parcel	Completed	208.00	200.00	7-1-2022 03:28:35 PM		21-1-2022 03:28:35 PM	21-4-2022 11:01:33 AM	14-7-2022 12:23:10 PM	Audit Trail
CL/2022/01/V1/000763	Claim	Damage FreshBox	CB ONLINE SDN BHD	Credit Account	ZND164094239170	No	LineHaul Handling Issue	Styrofoam/ Polyfoam	Completed	383.00	200.00	7-1-2022 10:34:30 AM		21-1-2022 10:34:30 AM	22-3-2022 12:16:57 PM	15-4-2022 10:13:28 AM	Audit Trail
CL/2022/01/V1/000762	Claim	Damage FreshBox	feenix	Credit Account	ZND163958769679				Rejected	200.00		7-1-2022 02:08:52 AM		21-1-2022 02:08:52 AM			Audit Trail
CL/2022/01/V1/000761	Claim	Damage	ZE ONLINE SDN BHD	Credit Account	ZND164094352930	No	Force Majeure	Parcel	Completed	200.00	150.00	7-1-2022 01:14:58 AM		21-1-2022 01:14:58 AM	8-3-2022 09:34:06 AM	14-7-2022 09:18:52 AM	Audit Trail
CL/2022/01/V1/000760	Claim	Damage	ZE ONLINE SDN BHD	Credit Account	ZND164094354149	No	Force Majeure	Parcel	Completed	200.00	155.00	7-1-2022 12:34:09 AM		21-1-2022 12:34:09 AM	8-3-2022 09:45:07 AM	8-3-2022 09:47:17 AM	Audit Trail
CL/2022/01/V1/000759	Claim	Damage	JORDAN	Credit Account	ZND164009983969	No	Force Majeure	Parcel	Rejected	200.00		6-1-2022 09:35:35 AM		20-1-2022 09:35:35 AM			Audit Trail

CL/2022/01/V1/000758	Claim	Lost	Tan Sin Mei	Cash	ZND164010375609	No	Force Majeure	Parcel	Completed	0.00	93.80	5-1-2022 04:27:47 PM		19-1-2022 04:27:47 PM	7-2-2022 02:42:12 AM	25-2-2022 01:09:14 PM	Audit Trail
CL/2022/01/V1/000757	Claim	Damage	jack	Cash	ZND163916792978				Rejected	300.00		5-1-2022 03:38:46 PM		19-1-2022 03:38:46 PM			Audit Trail
CL/2022/01/V1/000756	Claim	Damage	Recafi Furniture	Credit Account	ZND164011786879	No	Force Majeure	Parcel	Rejected	200.00		5-1-2022 01:50:24 PM		19-1-2022 01:50:24 PM			Audit Trail
CL/2022/01/V1/000755	Claim	Lost	YU MAN XIANG TRADING	Credit Account	ZND163906448601	No	Hub/Depo/ Station Handling Issue	Parcel	Completed	200.00	50.00	5-1-2022 01:17:27 PM		19-1-2022 01:17:27 PM	10-1-2022 04:06:57 AM	25-2-2022 01:08:51 PM	Audit Trail
CL/2022/01/V1/000754	Claim	Lost	LINA LEE	Credit Account	ZND163958706506				Rejected	300.00		5-1-2022 12:13:09 PM		19-1-2022 12:13:09 PM			Audit Trail
CL/2022/01/V1/000753	Claim	Lost	MMATRIX SDN BHD	Credit Account	ZND163959659863	Yes	Driver Issue	Parcel	Completed	649.00	200.00	3-1-2022 11:17:38 AM		17-1-2022 11:17:38 AM	11-1-2022 02:40:14 AM	25-2-2022 01:07:46 PM	Audit Trail
CL/2021/12/V2/000702	Appeal	Damage	MATTRESS PREMIUM OUTLET	Credit Account	ZND163918194572	No	Force Majeure	Parcel	Completed	50.00	50.00	19-12-2021 11:12:00 PM		2-1-2022 11:12:00 PM	11-1-2022 10:23:52 AM	11-1-2022 10:24:45 AM	Audit Trail
CL/2021/12/V1/000752	Claim	Damage FreshBox	Lisa Moo	Credit Account	ZND164011581610	No	Force Majeure	Parcel	Completed	196.00	196.00	31-12-2021 11:17:37 PM		14-1-2022 11:17:37 PM	12-2-2022 11:54:06 AM	25-2-2022 01:06:52 PM	Audit Trail
CL/2021/12/V1/000751	Claim	Damage FreshBox	ERIN DANIAL ENTERPRISE	Credit Account	ZND163579521786				Rejected	218.00		31-12-2021 08:58:30 PM		14-1-2022 08:58:30 PM			Audit Trail
CL/2021/12/V1/000750	Claim	Damage	TS BRILLIANT CONSTRUCTION SDN BHD	Credit Account	ZND164010461333	Yes	Force Majeure	Parcel	Rejected	800.00		31-12-2021 03:59:54 PM		14-1-2022 03:59:54 PM			Audit Trail
CL/2021/12/V1/000749	Claim	Lost	lee seze mien	Cash	ZND164010056324				Rejected	300.00		31-12-2021 01:01:01 PM		14-1-2022 01:01:01 PM			Audit Trail
CL/2021/12/V1/000748	Claim	Lost	MAZLINA YUSOF & PARTNERS	Cash	ZND163960200047				Rejected	300.00		31-12-2021 12:56:57 PM		14-1-2022 12:56:57 PM			Audit Trail
CL/2021/12/V1/000747	Claim	Damage	Servex (Malaysia) Sdn Bhd	Credit Account	ZND164011725045	No	Driver Issue	Parcel	Completed	200.00	200.00	31-12-2021 12:56:49 PM		14-1-2022 12:56:49 PM	14-2-2022 10:28:57 AM	25-2-2022 01:06:29 PM	Audit Trail
CL/2021/12/V1/000746	Claim	Lost	jack	Cash	ZND163959267860				Rejected	300.00		31-12-2021 12:52:11 PM		14-1-2022 12:52:11 PM			Audit Trail

CL/2021/12/V1/000745	Claim	Lost	NURFARAHIN BINTI NOORDIN	Cash	ZND163918311856				Rejected	300.00		31-12-2021 12:46:31 PM		14-1-2022 12:46:31 PM			Audit Trail
CL/2021/12/V1/000744	Claim	Damage	Wan Chee Mun	Credit Account	ZND164011291984	No	Hub/Depo/ Station Handling Issue	Parcel	Completed	305.72	150.00	30-12-2021 09:02:59 PM		13-1-2022 09:02:59 PM	12-2-2022 10:09:35 AM	25-2-2022 01:05:56 PM	Audit Trail
CL/2021/12/V1/000743	Claim	Lost	ACER SALES AND SERVICES	Credit Account	30122021-1				Rejected	8000.09		30-12-2021 05:34:19 PM		13-1-2022 05:34:19 PM			Audit Trail
CL/2021/12/V1/000742	Claim	Damage	BEYOND FOREVER 98 ENTERPRISE	Credit Account	ZND163916740290				Rejected	290.00		30-12-2021 02:37:54 PM		13-1-2022 02:37:54 PM			Audit Trail
CL/2021/12/V1/000741	Claim	Damage	BEYOND FOREVER 98 ENTERPRISE	Credit Account	ZND163918385758				Rejected	245.00		30-12-2021 02:31:30 PM		13-1-2022 02:31:30 PM			Audit Trail
CL/2021/12/V1/000740	Claim	Damage	jack	Cash	ZND163916792978				Rejected	300.00		30-12-2021 11:24:40 AM		13-1-2022 11:24:40 AM			Audit Trail
CL/2021/12/V1/000739	Claim	Damage	SHARON	Credit Account	ZND164061762847	No	Hub/Depo/ Station Handling Issue	Parcel	Info Incomplete	59.80		30-12-2021 11:04:34 AM	17-2-2022 10:23:38 AM	13-1-2022 11:04:34 AM			Audit Trail
CL/2021/12/V1/000738	Claim	Lost	Seang Wan Herbal Medicine Sdn Bhd	Credit Account	ZND163958949330	No	Hub/Depo/ Station Handling Issue	Parcel	Rejected	1050.80		30-12-2021 09:42:04 AM		13-1-2022 09:42:04 AM			Audit Trail
CL/2021/12/V1/000737	Claim	Damage	ALL IN MOBILE (M) SDNH BHD	Credit Account	ZND164011165636	Yes	Driver Issue	Parcel	Completed	2499.00	1699.00	29-12-2021 12:40:28 PM		12-1-2022 12:40:28 PM	1-3-2022 09:34:20 AM	15-4-2022 10:03:13 AM	Audit Trail
CL/2021/12/V1/000736	Claim	Lost	yizee enterprise	Credit Account	ZND163960074723				Info Incomplete	47.00		28-12-2021 06:59:43 PM	7-1-2022 12:20:10 PM	11-1-2022 06:59:43 PM			Audit Trail
CL/2021/12/V1/000735	Claim	Damage	SURAYA BT KHALID	Cash	ZND164010986898	No	Hub/Depo/ Station Handling Issue	Parcel	Rejected	270.00		28-12-2021 03:47:06 PM		11-1-2022 03:47:06 PM			Audit Trail
CL/2021/12/V1/000734	Claim	Damage	Tan Ziheng	Credit Account	ZND164009993364	No	Hub/Depo/ Station Handling Issue	Parcel	Rejected	548.00		28-12-2021 01:08:44 PM		11-1-2022 01:08:44 PM			Audit Trail
CL/2021/12/V1/000733	Claim	Damage	CHIP CHIP TRADING	Credit Account	ZND163917397028	No	Force Majeure	Parcel	Info Incomplete	234.00		28-12-2021 11:14:36 AM	6-1-2022 01:43:28 PM	11-1-2022 11:14:36 AM			Audit Trail

CL/2021/12/V1/000732	Claim	Damage	K&N CABINET FURNITURE CO Fedrick	Credit Account	ZND163846618263	No	Force Majeure	Parcel	Info Incomplete	140.90		27-12-2021 05:56:27 PM	15-1-2022 10:56:12 AM	10-1-2022 05:56:27 PM			Audit Trail
CL/2021/12/V1/000731	Claim	Damage	SYANUR IZZAH	Credit Account	1639169463951				Rejected	200.00		27-12-2021 05:19:54 PM		10-1-2022 05:19:54 PM			Audit Trail
CL/2021/12/V1/000730	Claim	Damage	SYANUR IZZAH	Credit Account	ZND163960145454	No	Force Majeure	Parcel	Completed	200.00	200.00	27-12-2021 05:02:50 PM		10-1-2022 05:02:50 PM	12-2-2022 10:30:38 AM	25-2-2022 01:05:30 PM	Audit Trail
CL/2021/12/V1/000729	Claim	Lost	Cassa Worldwide Sdn Bhd	Credit Account	ZND163917413087	No	Hub/Depo/ Station Handling Issue	Parcel	Rejected	696.00		27-12-2021 04:45:20 PM		10-1-2022 04:45:20 PM			Audit Trail
CL/2021/12/V1/000728	Claim	Damage	SUPER BOX ENTERPRISE	Credit Account	ZND163917475047				Rejected	2000.00		27-12-2021 02:38:34 PM		10-1-2022 02:38:34 PM			Audit Trail
CL/2021/12/V1/000727	Claim	Damage	SUPER BOX ENTERPRISE	Credit Account	ZND163917475184				Rejected	2000.00		27-12-2021 12:04:47 PM		10-1-2022 12:04:47 PM			Audit Trail
CL/2021/12/V1/000726	Claim	Lost	Seang Wan Herbal Medicine Sdn Bhd	Credit Account	ZND163917182662	No	Force Majeure	Parcel	Rejected	724.00		27-12-2021 11:50:16 AM		10-1-2022 11:50:16 AM			Audit Trail
CL/2021/12/V1/000725	Claim	Damage	SUPER BOX ENTERPRISE	Credit Account	ZND163836339147				Rejected	2000.00		27-12-2021 11:23:19 AM		10-1-2022 11:23:19 AM			Audit Trail
CL/2021/12/V1/000724	Claim	Lost	Seang Wan Herbal Medicine Sdn Bhd	Credit Account	ZND163906460368	No	Force Majeure	Parcel	Rejected	0.00		27-12-2021 11:22:32 AM		10-1-2022 11:22:32 AM			Audit Trail
CL/2021/12/V1/000723	Claim	Damage	SUPER BOX ENTERPRISE	Credit Account	ZND163699966160				Rejected	0.00		27-12-2021 11:07:26 AM		10-1-2022 11:07:26 AM			Audit Trail
CL/2021/12/V1/000722	Claim	Damage	BEYOND FOREVER 98 ENTERPRISE	Credit Account	ZND163918385758				Rejected	245.00		27-12-2021 10:20:26 AM		10-1-2022 10:20:26 AM			Audit Trail
CL/2021/12/V1/000721	Claim	Damage	BEYOND FOREVER 98 ENTERPRISE	Credit Account	ZND163916740290				Rejected	290.00		27-12-2021 10:13:24 AM		10-1-2022 10:13:24 AM			Audit Trail

CL/2021/12/V1/000720	Claim	Damage	FURNIMALL (M) SDN BHD	Credit Account	ZND163846213925				Rejected	627.00		25-12-2021 11:07:53 AM		8-1-2022 11:07:53 AM			Audit Trail
CL/2021/12/V1/000719	Claim	Damage	LIM WEI ZHANG	Credit Account	ZND164009432726	No	Driver Issue	Parcel	Completed	650.00	200.00	25-12-2021 10:21:19 AM		8-1-2022 10:21:19 AM	18-2-2022 11:20:00 AM	25-2-2022 01:05:01 PM	Audit Trail
CL/2021/12/V1/000718	Claim	Damage	Yeo Kai Xiang , BP INTERNATIONAL SDN BHD, B3113062000	Credit Account	ZND164010249801	No	Force Majeure	Parcel	Completed	388.00	200.00	25-12-2021 07:21:12 AM		8-1-2022 07:21:12 AM	7-1-2022 02:24:10 AM	25-2-2022 01:04:32 PM	Audit Trail
CL/2021/12/V1/000717	Claim	Damage	EMILY(TS BRILLIANT)	Credit Account	ZND163918148100	Yes	Force Majeure	Parcel	Info Insufficient	800.00		24-12-2021 03:49:44 PM	18-5-2022 09:40:01 AM	7-1-2022 03:49:44 PM			Audit Trail
CL/2021/12/V1/000716	Claim	Damage	ROSLAN BIN MOHAMMED	Cash	ZND164010322481				Info Incomplete	90.00		24-12-2021 03:33:12 PM	31-12-2021 09:00:09 AM	7-1-2022 03:33:12 PM			Audit Trail
CL/2021/12/V1/000715	Claim	Damage	VINCENT LEE WAI CHENG	Cash	ZND164010454212	No	Hub/Depo/ Station Handling Issue	Parcel	Rejected	804.00		24-12-2021 02:52:38 PM		7-1-2022 02:52:38 PM			Audit Trail
CL/2021/12/V1/000714	Claim	Lost	PKT E-COMMERCE SDN BHD	Credit Account	ZND163848012410	No	Hub/Depo/ Station Handling Issue	Parcel	Completed	79.90	79.90	23-12-2021 03:58:49 PM		6-1-2022 03:58:49 PM	14-2-2022 10:19:10 AM	25-2-2022 01:03:57 PM	Audit Trail
CL/2021/12/V1/000713	Claim	Damage FreshBox	See Beng chew	Credit Account	ZND163917621802				Rejected	215.00		23-12-2021 02:50:02 PM		6-1-2022 02:50:02 PM			Audit Trail
CL/2021/12/V1/000712	Claim	Damage	SHARON	Credit Account	ZND163959835168	No	Force Majeure	Parcel	Rejected	58.00		23-12-2021 10:07:33 AM		6-1-2022 10:07:33 AM			Audit Trail
CL/2021/12/V1/000711	Claim	Lost	NURUL HATIKAH	Credit Account	ZND163245136597	No	Driver Issue	Parcel	Completed	300.00	200.00	22-12-2021 05:43:19 PM		5-1-2022 05:43:19 PM	12-2-2022 12:03:42 PM	25-2-2022 01:03:24 PM	Audit Trail
CL/2021/12/V1/000710	Claim	Damage FreshBox	SHU SHAN	Cash	ZND163958912396				Rejected	0.00		22-12-2021 03:12:59 AM		5-1-2022 03:12:59 AM			Audit Trail
CL/2021/12/V1/000709	Claim	Lost	Raja Airulzaman	Credit Account	ZND163397852024				Info Incomplete	18.88		21-12-2021 04:16:15 PM	24-12-2021 10:35:55 AM	4-1-2022 04:16:15 PM			Audit Trail
CL/2021/12/V1/000708	Claim	Damage FreshBox	CP BIRDNEST SUPPLY	Cash	ZND163917767333	No	Force Majeure	Parcel	Completed	400.00	200.00	21-12-2021 03:03:22 PM		4-1-2022 03:03:22 PM	13-1-2022 03:59:51 AM	25-2-2022 01:02:54 PM	Audit Trail
CL/2021/12/V1/000707	Claim	Damage	JACK	Cash	ZND163916792978	No	Force Majeure	Parcel	Rejected	300.00		21-12-2021 11:41:30 AM		4-1-2022 11:41:30 AM			Audit Trail

CL/2021/12/V1/000706	Claim	Lost	NG ZHI WEI	Cash	ZND163917381294				Rejected	919.40		21-12-2021 10:06:46 AM		4-1-2022 10:06:46 AM			Audit Trail
CL/2021/12/V1/000705	Claim	Damage	QWL PRINTING	Credit Account	ZND163918079701				Rejected	0.00		21-12-2021 09:55:28 AM		4-1-2022 09:55:28 AM			Audit Trail
CL/2021/12/V1/000704	Claim	Damage	Bahrin Bin Ag Puteh	Credit Account	ZND163836319590	No	Force Majeure	Parcel	Completed	0.00	200.00	21-12-2021 09:18:58 AM		4-1-2022 09:18:58 AM	3-6-2022 05:30:48 AM	3-6-2022 05:34:19 PM	Audit Trail
CL/2021/12/V1/000703	Claim	Damage	Aura rizqi legacy	Credit Account	ZND163958411080	No	Force Majeure	Parcel	Completed	60.00	60.00	20-12-2021 03:40:46 PM		3-1-2022 03:40:46 PM	7-1-2022 03:49:21 AM	25-2-2022 01:01:40 PM	Audit Trail
CL/2021/12/V1/000702	Claim	Damage	MATTRESS PREMIUM OUTLET	Credit Account	ZND163918194572	No	Force Majeure	Parcel	Completed	362.00	50.00	19-12-2021 11:12:00 PM		2-1-2022 11:12:00 PM	10-1-2022 04:18:04 AM	25-2-2022 01:00:23 PM	Audit Trail
CL/2021/12/V1/000701	Claim	Lost	EMMON	Cash	ZND163846029847	No	Driver Issue	Parcel	Rejected	324.00		18-12-2021 09:30:15 PM		1-1-2022 09:30:15 PM			Audit Trail
CL/2021/12/V1/000700	Claim	Damage	Koay Beng Kuan	Credit Account	ZND163848718688	No	Force Majeure	Parcel	Rejected	200.00		18-12-2021 06:16:07 PM		1-1-2022 06:16:07 PM			Audit Trail
CL/2021/12/V1/000699	Claim	Damage	wan chee mun	Credit Account	ZND163918579492	No	Force Majeure	Parcel	Rejected	276.72		18-12-2021 03:31:01 PM		1-1-2022 03:31:01 PM			Audit Trail
CL/2021/12/V1/000698	Claim	Damage	Koay Beng Kuan	Credit Account	ZND163846563013	No	Force Majeure	Parcel	Rejected	200.00		17-12-2021 06:49:14 PM		31-12-2021 06:49:14 PM			Audit Trail
CL/2021/12/V1/000697	Claim	Damage FreshBox	LS ID MANAGEMENT SDN BHD	Credit Account	ZND163917683954	No	Misrouted Issue	Parcel	Completed	113.40	108.40	17-12-2021 01:57:39 PM		31-12-2021 01:57:39 PM	7-1-2022 03:49:25 AM	7-1-2022 03:57:26 PM	Audit Trail
CL/2021/12/V1/000696	Claim	Damage	SAHRON	Credit Account	ZND163917131691	No	Force Majeure	Parcel	Rejected	188.00		16-12-2021 04:58:56 PM		30-12-2021 04:58:56 PM			Audit Trail
CL/2021/12/V1/000695	Claim	Damage FreshBox	COUTURE EXPRESS SDN BHD	Credit Account	ZND163917050626	No	Force Majeure	Parcel	Completed	71.20	71.20	16-12-2021 12:50:06 PM		30-12-2021 12:50:06 PM	3-3-2022 04:28:23 AM	3-3-2022 04:31:00 PM	Audit Trail
CL/2021/12/V1/000694	Claim	Damage	Cassa Worldwide Sdn Bhd	Credit Account	ZND163916883355	No	Hub/Depo/ Station Handling Issue	Parcel	Completed	775.00	77.50	16-12-2021 12:41:54 PM		30-12-2021 12:41:54 PM	10-1-2022 05:03:58 AM	25-2-2022 12:57:59 PM	Audit Trail
CL/2021/12/V1/000693	Claim	Lost	MMATRIX SDN BHD	Credit Account	ZND163807938102	No	LineHaul Handling Issue	Parcel	Completed	11980.00	200.00	16-12-2021 11:50:34 AM		30-12-2021 11:50:34 AM	10-1-2022 05:09:44 AM	25-2-2022 12:55:28 PM	Audit Trail
CL/2021/12/V1/000692	Claim	Lost	MMATRIX SDN BHD	Credit Account	ZND163835884655	No	LineHaul Handling Issue	Parcel	Completed	1899.00	200.00	16-12-2021 11:49:27 AM		30-12-2021 11:49:27 AM	10-1-2022 05:26:56 AM	25-2-2022 12:55:07 PM	Audit Trail

CL/2021/12/V1/000691	Claim	Lost	MMATRIX SDN BHD	Credit Account	ZND163807825556	No	LineHaul Handling Issue	Parcel	Completed	5299.00	200.00	16-12-2021 11:44:00 AM		30-12-2021 11:44:00 AM	10-1-2022 05:30:05 AM	25-2-2022 12:53:37 PM	Audit Trail
CL/2021/12/V1/000690	Claim	Lost	MMATRIX SDN BHD	Credit Account	ZND163807739471	No	Hub/Depo/ Station Handling Issue	Parcel	Completed	4899.00	200.00	16-12-2021 11:42:12 AM		30-12-2021 11:42:12 AM	10-1-2022 05:34:49 AM	20-1-2022 05:04:37 PM	Audit Trail
CL/2021/12/V1/000689	Claim	Lost	MMATRIX SDN BHD	Credit Account	ZND163807741368	No	LineHaul Handling Issue	Parcel	Completed	4899.00	200.00	16-12-2021 11:41:08 AM		30-12-2021 11:41:08 AM	11-1-2022 10:42:47 AM	20-1-2022 05:04:12 PM	Audit Trail
CL/2021/12/V1/000688	Claim	Lost	MMATRIX SDN BHD	Credit Account	ZND163807822517	No	LineHaul Handling Issue	Parcel	Completed	5799.00	200.00	16-12-2021 11:40:09 AM		30-12-2021 11:40:09 AM	11-1-2022 10:49:22 AM	20-1-2022 05:03:52 PM	Audit Trail
CL/2021/12/V1/000687	Claim	Lost	MMATRIX SDN BHD	Credit Account	ZND163835884747	No	LineHaul Handling Issue	Parcel	Completed	1899.00	200.00	16-12-2021 11:34:02 AM		30-12-2021 11:34:02 AM	11-1-2022 10:55:43 AM	20-1-2022 05:02:46 PM	Audit Trail
CL/2021/12/V1/000686	Claim	Lost	MMATRIX SDN BHD	Credit Account	ZND163835882095	No	LineHaul Handling Issue	Parcel	Completed	4199.00	200.00	16-12-2021 11:29:49 AM		30-12-2021 11:29:49 AM	11-1-2022 10:59:47 AM	20-1-2022 05:03:07 PM	Audit Trail
CL/2021/12/V1/000685	Claim	Lost	MMATRIX SDN BHD	Credit Account	ZND163808373865	No	LineHaul Handling Issue	Parcel	Completed	6699.00	200.00	16-12-2021 11:28:54 AM		30-12-2021 11:28:54 AM	11-1-2022 11:02:12 AM	20-1-2022 05:01:11 PM	Audit Trail
CL/2021/12/V1/000684	Claim	Lost	MMATRIX SDN BHD	Credit Account	ZND163808373643	No	Hub/Depo/ Station Handling Issue	Parcel	Completed	6699.00	200.00	16-12-2021 11:27:32 AM		30-12-2021 11:27:32 AM	11-1-2022 11:08:26 AM	20-1-2022 04:59:21 PM	Audit Trail
CL/2021/12/V1/000683	Claim	Lost	MMATRIX SDN BHD	Credit Account	ZND163807826027	No	LineHaul Handling Issue	Parcel	Completed	5299.00	200.00	16-12-2021 11:26:35 AM		30-12-2021 11:26:35 AM	11-1-2022 11:10:41 AM	20-1-2022 04:58:10 PM	Audit Trail
CL/2021/12/V1/000682	Claim	Lost	MMATRIX SDN BHD	Credit Account	ZND163807823309	No	LineHaul Handling Issue	Parcel	Completed	5299.00	200.00	16-12-2021 11:24:53 AM		30-12-2021 11:24:53 AM	11-1-2022 11:13:37 AM	20-1-2022 04:51:51 PM	Audit Trail
CL/2021/12/V1/000681	Claim	Lost	MMATRIX SDN BHD	Credit Account	ZND163807825891	No	LineHaul Handling Issue	Parcel	Completed	5299.00	200.00	16-12-2021 11:23:25 AM		30-12-2021 11:23:25 AM	11-1-2022 11:46:10 AM	20-1-2022 04:51:16 PM	Audit Trail
CL/2021/12/V1/000680	Claim	Lost	MMATRIX SDN BHD	Credit Account	ZND163807733318	No	LineHaul Handling Issue	Parcel	Completed	1299.00	200.00	16-12-2021 11:22:12 AM		30-12-2021 11:22:12 AM	11-1-2022 02:39:28 AM	20-1-2022 04:50:46 PM	Audit Trail
CL/2021/12/V1/000679	Claim	Lost	MMATRIX SDN BHD	Credit Account	ZND163808372998	No	LineHaul Handling Issue	Parcel	Completed	6699.00	200.00	16-12-2021 11:19:15 AM		30-12-2021 11:19:15 AM	11-1-2022 02:47:24 AM	20-1-2022 04:50:25 PM	Audit Trail
CL/2021/12/V1/000678	Claim	Lost	MMATRIX SDN BHD	Credit Account	ZND163808232209	No	LineHaul Handling Issue	Document	Completed	799.00	200.00	16-12-2021 11:17:45 AM		30-12-2021 11:17:45 AM	11-1-2022 02:52:34 AM	11-1-2022 02:55:59 PM	Audit Trail
CL/2021/12/V1/000677	Claim	Lost	MMATRIX SDN BHD	Credit Account	ZND163807821862	No	LineHaul Handling Issue	Parcel	Completed	5799.00	200.00	16-12-2021 11:15:47 AM		30-12-2021 11:15:47 AM	11-1-2022 02:56:48 AM	20-1-2022 04:50:03 PM	Audit Trail

CL/2021/12/V1/000676	Claim	Damage	RCD CAFE SDN BHD	Credit Account	ZND163916963583, ZND163916970116				Rejected	442.40		16-12-2021 11:04:23 AM		30-12-2021 11:04:23 AM			Audit Trail
CL/2021/12/V1/000675	Claim	Damage	SHARON	Credit Account	ZND163917661211	No	Force Majeure	Parcel	Rejected	88.00		16-12-2021 09:30:35 AM		30-12-2021 09:30:35 AM			Audit Trail
CL/2021/12/V1/000674	Claim	Damage	MANIZA BINTI MOHD ANUAR	Credit Account	ZND163846213925				Rejected	568.00		15-12-2021 06:13:47 PM		29-12-2021 06:13:47 PM			Audit Trail
CL/2021/12/V1/000673	Claim	Damage	PETER PETRICK SEBASTIAN	Credit Account	ZND163916978587	No	Force Majeure	Parcel	Completed	80.00	80.00	15-12-2021 05:24:58 PM		29-12-2021 05:24:58 PM	18-12-2021 10:15:07 AM	20-1-2022 04:48:17 PM	Audit Trail
CL/2021/12/V1/000672	Claim	Lost	AIR POWER EXPRESS (M) SDN BHD	Credit Account	ZND163700694242	No	Force Majeure	Parcel	Completed	0.00	200.00	14-12-2021 03:24:34 PM		28-12-2021 03:24:34 PM	14-2-2022 11:42:58 AM	14-2-2022 11:52:27 AM	Audit Trail
CL/2021/12/V1/000671	Claim	Damage	Servex (Malaysia) Sdn Bhd	Credit Account	SQSO2108 2930-0000				Rejected	200.00		13-12-2021 06:57:57 PM		27-12-2021 06:57:57 PM			Audit Trail
CL/2021/12/V1/000670	Claim	Damage	NEST DESIGN & TECHNOLOGY SDN BHD	Credit Account	ZND163916946395	No	Hub/Depo/ Station Handling Issue	Parcel	Completed	200.00	200.00	13-12-2021 05:16:10 PM		27-12-2021 05:16:10 PM	18-12-2021 12:47:47 PM	20-1-2022 04:44:15 PM	Audit Trail
CL/2021/12/V1/000669	Claim	Lost	Chen Jun	Credit Account	TND2800101320				Info Incomplete	650.00		13-12-2021 05:07:21 PM	18-12-2021 09:12:20 AM	27-12-2021 05:07:21 PM			Audit Trail
CL/2021/12/V1/000668	Claim	Lost	Yee Leng Ng	Credit Account	EFS1003156781	No	Force Majeure	Parcel	Completed	15.82	15.82	13-12-2021 02:58:25 PM		27-12-2021 02:58:25 PM	7-4-2022 02:39:14 AM	7-4-2022 02:44:56 PM	Audit Trail
CL/2021/12/V1/000667	Claim	Damage	CATADOR TRADING	Credit Account	ZND163703343604				Info Incomplete	195.00		13-12-2021 11:42:54 AM	15-12-2021 03:46:34 PM	27-12-2021 11:42:54 AM			Audit Trail
CL/2021/12/V1/000666	Claim	Damage	NUR FARAH NADHIRAH BINTI AZIZUDDIN	Credit Account	ZND163848310455	No	Force Majeure	Parcel	Rejected	152.00		13-12-2021 08:45:16 AM		27-12-2021 08:45:16 AM			Audit Trail
CL/2021/12/V1/000665	Claim	Damage	MATTRESS PREMIUM OUTLET	Credit Account	ZND163808094098	Yes	Force Majeure	Parcel	Completed	624.00	200.00	11-12-2021 10:12:45 AM		25-12-2021 10:12:45 AM	7-4-2022 10:15:22 AM	7-4-2022 10:24:07 AM	Audit Trail
CL/2021/12/V1/000664	Claim	Lost	PKT E-COMMERCE SDN BHD	Credit Account	ZND163699950275	No	Force Majeure	Parcel	Rejected	780.00		10-12-2021 02:16:33 PM		24-12-2021 02:16:33 PM			Audit Trail

CL/2021/12/V1/000663	Claim	Damage	HJ. NIK SAIFUL ADLI BIN BURHAN	Credit Account	ZND163577907940	No	Force Majeure	Styrofoam/ Polyfoam	Completed	0.00	122.89	10-12-2021 12:35:50 PM		24-12-2021 12:35:50 PM	7-1-2022 03:34:49 AM	20-1-2022 04:41:28 PM	Audit Trail
CL/2021/12/V1/000662	Claim	Damage	DOMICA FURNITURE E-COMMERCE SDN BHD	Credit Account	ZND163807934876	No	Force Majeure	Parcel	Completed	130.90	30.00	10-12-2021 11:44:52 AM		24-12-2021 11:44:52 AM	11-1-2022 03:13:53 AM	20-1-2022 04:39:41 PM	Audit Trail
CL/2021/12/V1/000661	Claim	Damage	KC Living Design Sdn Bhd	Credit Account	ZND163241279847	No	Force Majeure	Bulky	Info Incomplete	214.63		9-12-2021 10:53:26 PM	24-12-2021 09:08:22 AM	23-12-2021 10:53:26 PM			Audit Trail
CL/2021/12/V1/000660	Claim	Lost	NG WAN SHIN	Credit Account	ZND163700694242				Rejected	6800.00		9-12-2021 03:14:42 PM		23-12-2021 03:14:42 PM			Audit Trail
CL/2021/12/V1/000659	Claim	Damage	MIGA FURNITURE	Credit Account	ZND163847521296	No	Force Majeure	Parcel	Rejected	435.61		9-12-2021 12:14:14 PM		23-12-2021 12:14:14 PM			Audit Trail
CL/2021/12/V1/000658	Claim	Damage	SHARON FOO	Credit Account	ZND163846661665	No	Force Majeure	Parcel	Completed	0.00	0.00	8-12-2021 07:04:33 PM		22-12-2021 07:04:33 PM	21-1-2022 04:05:32 AM	21-1-2022 04:40:36 PM	Audit Trail
CL/2021/12/V1/000657	Claim	Lost	Wepost Ecommerce	Credit Account	6661919935				Rejected	263.25		8-12-2021 12:27:08 PM		22-12-2021 12:27:08 PM			Audit Trail
CL/2021/12/V1/000656	Claim	Lost	TND EXPRESS (M) SDN BHD	Credit Account	TND2800041443	No	Force Majeure	Parcel	Completed	1802.41	200.00	8-12-2021 10:46:24 AM		22-12-2021 10:46:24 AM	18-12-2021 12:31:05 PM	20-1-2022 04:38:27 PM	Audit Trail
CL/2021/12/V1/000655	Claim	Damage	NUR FARAH SHAZEERA FADZIL	Credit Account	ZND163845762202	No	Force Majeure	Parcel	Completed	340.00	200.00	8-12-2021 09:06:32 AM		22-12-2021 09:06:32 AM	12-2-2022 09:57:15 AM	12-2-2022 09:59:28 AM	Audit Trail
CL/2021/12/V1/000654	Claim	Damage	Baskkaran Subramaniam	Credit Account	ZND163836297676	No	Force Majeure	Parcel	Rejected	150.00		7-12-2021 07:33:31 PM		21-12-2021 07:33:31 PM			Audit Trail
CL/2021/12/V1/000653	Claim	Lost	Sabrina.M	Credit Account	TND2800045131	No	Force Majeure	Parcel	Completed	1016.55	200.00	7-12-2021 04:37:45 PM		21-12-2021 04:37:45 PM	7-1-2022 03:28:27 AM	20-1-2022 04:37:20 PM	Audit Trail
CL/2021/12/V1/000652	Claim	Damage	NUR FARAH NADHIRAH BINTI AZIZUDDIN	Credit Account	ZND163846335863				Info Incomplete	185.00		7-12-2021 01:52:45 PM	11-12-2021 09:12:46 AM	21-12-2021 01:52:45 PM			Audit Trail
CL/2021/12/V1/000651	Claim	Lost	MMATRIX SDN BHD	Credit Account	ZND163578808673	No	Force Majeure	Parcel	Completed	549.00	200.00	7-12-2021 12:11:28 PM		21-12-2021 12:11:28 PM	11-1-2022 03:00:37 AM	20-1-2022 04:36:38 PM	Audit Trail
CL/2021/12/V1/000650	Claim	Damage	MMATRIX SDN BHD	Credit Account	ZND163580151439	No	Force Majeure	Parcel	Completed	649.00	100.00	7-12-2021 11:46:26 AM		21-12-2021 11:46:26 AM	11-1-2022 03:09:03 AM	20-1-2022 04:35:27 PM	Audit Trail

CL/2021/12/V1/000649	Claim	Damage	MATTRESS PREMIUM OUTLET	Credit Account	ZND163845932124	No	Force Majeure	Parcel	Rejected	632.00		7-12-2021 11:01:30 AM		21-12-2021 11:01:30 AM			Audit Trail
CL/2021/12/V1/000648	Claim	Lost	Daniel Ch'ng Cheng Jie	Cash	ZIN163172649214	No	Force Majeure	Parcel	Completed	471.53	200.00	7-12-2021 09:41:57 AM		21-12-2021 09:41:57 AM	12-1-2022 04:55:23 AM	20-1-2022 05:02:11 PM	Audit Trail
CL/2021/12/V1/000647	Claim	Damage FreshBox	SMART TALENT JUNIOR SDN BHD	Cash	ZND163836276398	No	Misrouted Issue	Styrofoam/ Polyfoam	Completed	1686.00	200.00	6-12-2021 05:37:19 PM		20-12-2021 05:37:19 PM	6-1-2022 05:28:45 AM	6-1-2022 05:29:48 PM	Audit Trail
CL/2021/12/V1/000646	Claim	Damage	Nurul Aini Binti Othman	Cash	ZND163846110781	No	Force Majeure	Parcel	Rejected	708.00		6-12-2021 05:05:22 PM		20-12-2021 05:05:22 PM			Audit Trail
CL/2021/12/V1/000645	Claim	Damage	SOULKEE INTERPRISE	Credit Account	ZND163807956991	No	Force Majeure	Parcel	Completed	268.00	100.00	6-12-2021 01:47:11 PM		20-12-2021 01:47:11 PM	11-1-2022 03:21:38 AM	20-1-2022 04:29:04 PM	Audit Trail
CL/2021/12/V1/000644	Claim	Short Piece	NG WAN SHIN	Cash	HW-2111022				Rejected	6800.00		6-12-2021 01:15:10 PM		20-12-2021 01:15:10 PM			Audit Trail
CL/2021/12/V1/000643	Claim	Damage	MINOTTI ENTERPRISE	Credit Account	ZND163807457481	No	LineHaul Handling Issue	Parcel	Info Incomplete	142.00		3-12-2021 05:31:06 PM	24-12-2021 09:07:10 AM	17-12-2021 05:31:06 PM			Audit Trail
CL/2021/12/V1/000642	Claim	Damage	MATTRESS PREMIUM OUTLET	Credit Account	ZND163807016114	No	Force Majeure	Parcel	Completed	585.09	100.00	3-12-2021 05:08:54 PM		17-12-2021 05:08:54 PM	10-12-2021 09:44:47 AM	14-12-2021 10:58:27 AM	Audit Trail
CL/2021/12/V1/000641	Claim	Damage	NUR FARAH NADHIRAH BINTI AZIZUDDIN	Credit Account	ZND163806936680				Info Incomplete	185.00		3-12-2021 08:03:14 AM	10-12-2021 11:19:07 PM	17-12-2021 08:03:14 AM			Audit Trail
CL/2021/12/V1/000640	Claim	Missing Content	Jeremy Gatt	Credit Account	ZIN16340092724;				Info Incomplete	0.00		2-12-2021 11:00:31 PM	10-12-2021 11:07:34 PM	16-12-2021 11:00:31 PM			Audit Trail
CL/2021/12/V1/000639	Claim	Short Piece	SOLID POINT PRECISION MANUFACTURING SDN BHD	Credit Account	ZND163173897850	No	Force Majeure	Parcel	Completed	2000.00	200.00	2-12-2021 10:56:19 PM		16-12-2021 10:56:19 PM	11-1-2022 03:26:56 AM	20-1-2022 04:22:41 PM	Audit Trail
CL/2021/12/V1/000638	Claim	Damage	WAN AMIRUL IDRIS	Cash	ZND1637015727 16RESUBMIT	No	Force Majeure	Parcel	Rejected	140.00		1-12-2021 06:16:06 PM		15-12-2021 06:16:06 PM			Audit Trail
CL/2021/12/V1/000637	Claim	Damage	NASUHA BINTI ZAHARI	Credit Account	ZND163807883204	No	Hub/Depo/ Station Handling Issue	Parcel	Completed	0.00	200.00	1-12-2021 02:29:37 PM		15-12-2021 02:29:37 PM	3-6-2022 05:34:25 AM	3-6-2022 05:36:56 PM	Audit Trail

CL/2021/12/V1/000636	Claim	Damage	NG HONG KAI	Credit Account	ZND163807273005	No	Force Majeure	Styrofoam/ Polyfoam	Completed	300.00	200.00	1-12-2021 10:43:15 AM		15-12-2021 10:43:15 AM	12-2-2022 10:14:00 AM	12-2-2022 10:17:33 AM	Audit Trail
CL/2021/12/V1/000635	Claim	Damage FreshBox	Tan E-Chuan	Cash	ZND163702348341				Rejected	20.00		1-12-2021 08:39:41 AM		15-12-2021 08:39:41 AM			Audit Trail
CL/2021/11/V2/000592	Appeal	Damage	Servex (Malaysia) Sdn Bhd	Credit Account	ZND162603092971	No	Force Majeure	Parcel	Completed	400.00	1836.00	19-11-2021 05:15:40 PM		3-12-2021 05:15:40 PM	10-12-2021 03:48:25 AM	10-12-2021 03:48:59 PM	Audit Trail
CL/2021/11/V2/000579	Appeal	Damage	Ms Lam Jin Yu	Cash	ZND163580273247	No	WareHouse Handling Issue	Styrofoam/ Polyfoam	Pending Amount Revision	200.00		16-11-2021 04:46:14 PM		30-11-2021 04:46:14 PM	26-11-2021 10:32:07 AM		Audit Trail
CL/2021/11/V2/000567	Appeal	Lost	Wepost Sdn Bhd	Credit Account	ZND163067904473	No	Hub/Depo/ Station Handling Issue	Parcel	Completed	1200.00	1000.00	12-11-2021 03:31:05 PM		26-11-2021 03:31:05 PM	6-4-2022 11:02:15 AM	6-4-2022 11:07:17 AM	Audit Trail
CL/2021/11/V2/000526	Appeal	Lost	ab rahim bin ab aziz	Credit Account	ZND163070075764	No	Hub/Depo/ Station Handling Issue	Parcel	Completed	200.00	200.00	1-11-2021 09:56:57 AM		15-11-2021 09:56:57 AM	12-11-2021 02:12:47 AM	12-11-2021 02:17:25 PM	Audit Trail
CL/2021/11/V1/000634	Claim	Missing Content	HJ EXPRESS	Credit Account	ZND163702105739				Rejected	554.42		30-11-2021 05:14:48 PM		14-12-2021 05:14:48 PM			Audit Trail
CL/2021/11/V1/000633	Claim	Damage	AMAN	Credit Account	ZND163701508401				Rejected	800.00		30-11-2021 03:50:53 PM		14-12-2021 03:50:53 PM			Audit Trail
CL/2021/11/V1/000632	Claim	Damage	ARIFFIN	Credit Account	ZND163702339332	No	Hub/Depo/ Station Handling Issue	Parcel	Completed	54.00	54.00	30-11-2021 01:06:36 PM		14-12-2021 01:06:36 PM	18-12-2021 12:36:15 PM	18-12-2021 12:39:38 PM	Audit Trail
CL/2021/11/V1/000631	Claim	Lost	Wan Chee mun	Credit Account	ZND163698983731	No	Hub/Depo/ Station Handling Issue	Parcel	Completed	96.00	96.00	29-11-2021 04:27:57 PM		13-12-2021 04:27:57 PM	18-12-2021 12:40:22 PM	18-12-2021 12:42:55 PM	Audit Trail
CL/2021/11/V1/000630	Claim	Damage	De Pine Vietcis Sdn Bhd	Credit Account	ZND163397567713	No	LineHaul Handling Issue	Parcel	Completed	89.00	89.00	29-11-2021 03:11:24 PM		13-12-2021 03:11:24 PM	4-12-2021 09:24:39 AM	14-12-2021 10:54:38 AM	Audit Trail
CL/2021/11/V1/000629	Claim	Damage	FAUSTINO ASIA SDN BHD	Credit Account	ZND163577177688				Rejected	159.00		29-11-2021 11:41:46 AM		13-12-2021 11:41:46 AM			Audit Trail
CL/2021/11/V1/000628	Claim	Damage	SOULKEE INTERPRISE	Credit Account	ZND163701229245	No	Force Majeure	Parcel	Completed	276.00	100.00	29-11-2021 11:37:47 AM		13-12-2021 11:37:47 AM	8-12-2021 02:31:49 AM	14-12-2021 10:53:18 AM	Audit Trail
CL/2021/11/V1/000627	Claim	Lost	Mydin Subang Jaya Hypermarket	Credit Account	W1000024156195				Info Incomplete	0.00		27-11-2021 10:30:15 AM	1-12-2021 11:42:19 AM	11-12-2021 10:30:15 AM			Audit Trail

CL/2021/11/V1/000626	Claim	Lost	PERCETAKAN BINTANG (M) SDN BHD	Credit Account	ZND163579067789	No	Hub/Depo/ Station Handling Issue	Parcel	Completed	21.00	21.00	26-11-2021 03:38:23 PM		10-12-2021 03:38:23 PM	12-2-2022 10:06:25 AM	12-2-2022 10:08:24 AM	Audit Trail
CL/2021/11/V1/000625	Claim	Damage	MUHAMMAD FARHAN	Credit Account	ZND163699223072	Yes	Force Majeure	Parcel	New	250.00	200.00	26-11-2021 03:32:35 PM	16-1-2022 01:39:06 PM	10-12-2021 03:32:35 PM	4-12-2021 09:34:48 AM		Audit Trail
CL/2021/11/V1/000624	Claim	Damage	I GEN ONLINE SHOPPING	Credit Account	ZND163701807757				Info Incomplete	0.00		26-11-2021 03:12:18 PM	29-11-2021 12:00:21 PM	10-12-2021 03:12:18 PM			Audit Trail
CL/2021/11/V1/000623	Claim	Lost	Irene	Credit Account	CND163700812127001/ZND163700812127				Info Incomplete	0.00		26-11-2021 10:01:39 AM	28-11-2021 01:01:51 PM	10-12-2021 10:01:39 AM			Audit Trail
CL/2021/11/V1/000622	Claim	Damage	SHARON FOO	Credit Account	ZND163702834820				Rejected	80.00		26-11-2021 09:42:51 AM		10-12-2021 09:42:51 AM			Audit Trail
CL/2021/11/V1/000621	Claim	Missing Content	ACER SALES AND SERVICES	Credit Account	SMSO21046667-0000	No	Hub/Depo/ Station Handling Issue	Parcel	Rejected	2587.26		25-11-2021 04:48:17 PM		9-12-2021 04:48:17 PM			Audit Trail
CL/2021/11/V1/000620	Claim	Missing Content	Chloe Lee Zi Xuan	Credit Account	ZND163702511882	No	Force Majeure	Parcel	Rejected	10.00		25-11-2021 04:23:30 PM		9-12-2021 04:23:30 PM			Audit Trail
CL/2021/11/V1/000619	Claim	Lost	AMLIFE INTERNATIONAL SDN BHD	Credit Account	ZND163399690761				Rejected	8900.00		25-11-2021 03:17:25 PM		9-12-2021 03:17:25 PM			Audit Trail
CL/2021/11/V1/000618	Claim	Damage	MMAG DIGITAL SDN BHD C/O WAREHOUSE	Credit Account	ZND163576673679	No	Force Majeure	Parcel	Completed	1999.00	200.00	25-11-2021 02:20:58 PM		9-12-2021 02:20:58 PM	8-12-2021 02:38:11 AM	8-12-2021 02:45:42 PM	Audit Trail
CL/2021/11/V1/000617	Claim	Damage	LEE YAU PANG	Credit Account	ZND163701188412	No	LineHaul Handling Issue	Parcel	Completed	337.56	150.00	25-11-2021 01:25:44 PM		9-12-2021 01:25:44 PM	8-12-2021 02:45:48 AM	8-12-2021 03:02:36 PM	Audit Trail
CL/2021/11/V1/000616	Claim	Damage FreshBox	TAN LEE CHING	Cash	ZND163701048211				Info Incomplete	22.00		25-11-2021 12:59:02 PM	28-11-2021 09:52:41 AM	9-12-2021 12:59:02 PM			Audit Trail
CL/2021/11/V1/000615	Claim	Damage FreshBox	TAN LEE CHING	Cash	ZND163701186944	No	Hub/Depo/ Station Handling Issue	Parcel	Completed	25.00	25.00	25-11-2021 12:49:01 PM		9-12-2021 12:49:01 PM	4-12-2021 09:44:57 AM	7-12-2021 12:43:36 PM	Audit Trail
CL/2021/11/V1/000614	Claim	Damage	Hanis	Credit Account	ZND163015895006				Info Incomplete	240.80		25-11-2021 11:06:04 AM	28-11-2021 09:38:32 AM	9-12-2021 11:06:04 AM			Audit Trail

CL/2021/11/V1/000613	Claim	Damage	WAN AMIRUL	Cash	ZND163701572716	No	Force Majeure	Parcel	Rejected	140.00		24-11-2021 05:37:49 PM		8-12-2021 05:37:49 PM			Audit Trail
CL/2021/11/V1/000612	Claim	Lost	TND EXPRESS (M) SDN BHD	Credit Account	TND2800041443	No	Force Majeure	Parcel	Rejected	1802.41		24-11-2021 03:53:20 PM		8-12-2021 03:53:20 PM			Audit Trail
CL/2021/11/V1/000611	Claim	Damage FreshBox	WOOF WELL ENTERPRISE	Credit Account	ZND163701300357	No	Force Majeure	Styrofoam/ Polyfoam	Completed	200.00	200.00	24-11-2021 01:48:16 PM		8-12-2021 01:48:16 PM	4-12-2021 09:56:50 AM	7-12-2021 12:41:26 PM	Audit Trail
CL/2021/11/V1/000610	Claim	Lost	VANESS CHONG	Credit Account	HTG375552271976	No	Force Majeure	Parcel	Completed	200.00	200.00	24-11-2021 01:38:42 PM		8-12-2021 01:38:42 PM	22-12-2021 09:16:26 AM	13-1-2022 10:18:31 AM	Audit Trail
CL/2021/11/V1/000609	Claim	Damage	COPPER JPPER ENTERPRISE	Credit Account	ZND163580381089	No	Hub/Depo/ Station Handling Issue	Parcel	Rejected	159.90		24-11-2021 12:34:47 PM		8-12-2021 12:34:47 PM			Audit Trail
CL/2021/11/V1/000608	Claim	Lost	Patrina	Credit Account	ZND163579294871	No	Force Majeure	Parcel	Completed	170.00	150.00	24-11-2021 12:21:51 PM		8-12-2021 12:21:51 PM	4-12-2021 09:49:28 AM	7-12-2021 12:39:10 PM	Audit Trail
CL/2021/11/V1/000607	Claim	Damage	SOLID ADVANCE ENTERPRISE SDN BHD	Credit Account	ZND163701536848				Info Incomplete	550.00		24-11-2021 09:50:46 AM	26-11-2021 10:57:36 AM	8-12-2021 09:50:46 AM			Audit Trail
CL/2021/11/V1/000606	Claim	Damage	SOLID ADVANCE ENTERPRISE SDN BHD	Credit Account	ZND163701497941				Info Incomplete	550.00		24-11-2021 09:35:56 AM	26-11-2021 10:54:54 AM	8-12-2021 09:35:56 AM			Audit Trail
CL/2021/11/V1/000605	Claim	Damage	GOH SOK CHING	Credit Account	ZND1636999960830	No	Force Majeure	Parcel	Completed	1879.00	200.00	24-11-2021 08:52:43 AM		8-12-2021 08:52:43 AM	4-12-2021 09:56:54 AM	7-12-2021 12:24:20 PM	Audit Trail
CL/2021/11/V1/000604	Claim	Lost	CELESTE TEO	Credit Account	ZND1633998220716				Info Incomplete	99.00		23-11-2021 05:48:59 PM	28-11-2021 09:14:29 AM	7-12-2021 05:48:59 PM			Audit Trail
CL/2021/11/V1/000603	Claim	Damage	SIM XIAO YI	Cash	ZND163701296612	No	Hub/Depo/ Station Handling Issue	Parcel	Rejected	216.00		23-11-2021 05:18:22 PM		7-12-2021 05:18:22 PM			Audit Trail
CL/2021/11/V1/000602	Claim	Damage	TANG HAN CHIN	Credit Account	ZND163700802470				Rejected	0.00		23-11-2021 01:49:42 PM		7-12-2021 01:49:42 PM			Audit Trail
CL/2021/11/V1/000601	Claim	Lost	Ms Tresa Raman	Credit Account	ZND163700641673				Info Incomplete	59.00		23-11-2021 12:36:23 PM	26-11-2021 09:16:39 AM	7-12-2021 12:36:23 PM			Audit Trail
CL/2021/11/V1/000600	Claim	Damage	MIGA FURNITURE	Credit Account	ZND163700417193	No	Force Majeure	Parcel	New	299.00		23-11-2021 11:25:21 AM	28-11-2021 09:32:47 AM	7-12-2021 11:25:21 AM			Audit Trail

CL/2021/11/V1/000599	Claim	Damage	LEE YAU PANG	Credit Account	ZND163577566031	No	Force Majeure	Parcel	Rejected	166.00		22-11-2021 03:31:59 PM		6-12-2021 03:31:59 PM			Audit Trail
CL/2021/11/V1/000596	Claim	Lost	NUR SYALIN ATHIRAH BINTI AZUHAR	Credit Account	ZND163576255059	No	Force Majeure	Parcel	Completed	0.00	165.00	20-11-2021 11:19:16 AM		4-12-2021 11:19:16 AM	11-1-2022 05:11:43 AM	13-1-2022 10:17:38 AM	Audit Trail
CL/2021/11/V1/000595	Claim	Damage	SILVER CT SDN BHD	Credit Account	ZND163577177664	No	Hub/Depo/ Station Handling Issue	Parcel	Completed	29.00	29.00	19-11-2021 06:39:06 PM		3-12-2021 06:39:06 PM	8-12-2021 03:02:46 AM	8-12-2021 03:06:59 PM	Audit Trail
CL/2021/11/V1/000594	Claim	Damage FreshBox	SAHRON FOO	Credit Account	ZND163397390625				Rejected	255.70		19-11-2021 06:09:08 PM		3-12-2021 06:09:08 PM			Audit Trail
CL/2021/11/V1/000593	Claim	Damage FreshBox	Sisters Forever Love	Credit Account	ZND163577372908	No	Hub/Depo/ Station Handling Issue	Parcel	Completed	138.00	138.00	19-11-2021 05:52:44 PM		3-12-2021 05:52:44 PM	18-12-2021 09:10:34 AM	13-1-2022 10:15:58 AM	Audit Trail
CL/2021/11/V1/000592	Claim	Damage	Servex (Malaysia) Sdn Bhd	Credit Account	ZND162603092971	No	Force Majeure	Parcel	Completed	1836.00	1836.00	19-11-2021 05:15:40 PM		3-12-2021 05:15:40 PM	10-12-2021 03:49:06 AM	10-12-2021 03:49:34 PM	Audit Trail
CL/2021/11/V1/000591	Claim	Damage	NUR FARAH NADHIRAH BINTI AZIZUDDIN	Credit Account	ZND163699337885				Info Incomplete	160.00		19-11-2021 10:22:36 AM	22-11-2021 09:17:46 AM	3-12-2021 10:22:36 AM			Audit Trail
CL/2021/11/V1/000590	Claim	Damage	AMC ALLIED METALCRAFT CORPORATION SDN BHD	Credit Account	ZND163399181719	No	Force Majeure	Parcel	Completed	7500.00	200.00	18-11-2021 09:14:48 PM		2-12-2021 09:14:48 PM	7-1-2022 03:35:04 AM	13-1-2022 10:15:06 AM	Audit Trail
CL/2021/11/V1/000589	Claim	Damage	Nazleen Syahira Mohd Suhaimi	Credit Account	ZND163579058039	No	Hub/Depo/ Station Handling Issue	Parcel	Completed	80.00	80.00	18-11-2021 03:40:19 PM		2-12-2021 03:40:19 PM	4-12-2021 09:57:12 AM	4-12-2021 10:13:48 AM	Audit Trail
CL/2021/11/V1/000588	Claim	Damage	Mohd faizul	Credit Account	ZND163579289914	No	Hub/Depo/ Station Handling Issue	Parcel	Rejected	698.00		18-11-2021 12:14:54 PM		2-12-2021 12:14:54 PM			Audit Trail
CL/2021/11/V1/000587	Claim	Damage	MIGA FURNITURE	Credit Account	ZND163578574141	No	Hub/Depo/ Station Handling Issue	Parcel	Completed	324.42	100.00	18-11-2021 11:06:17 AM		2-12-2021 11:06:17 AM	4-12-2021 09:57:15 AM	7-12-2021 12:19:58 PM	Audit Trail

CL/2021/11/V1/000584	Claim	Damage	ZAINUDDIN	Credit Account	ZND163578292311CND163578292311001ZND163578297231CND163578297231001CND163578297231002				Info Incomplete	1500.00		17-11-2021 06:43:21 PM	20-11-2021 02:52:48 PM	1-12-2021 06:43:21 PM			Audit Trail
CL/2021/11/V1/000583	Claim	Damage	SOLID ADVANCE ENTERPRISE SDN BHD	Credit Account	ZND163575504486	No	Force Majeure	Parcel	Rejected	250.00		17-11-2021 12:07:56 PM		1-12-2021 12:07:56 PM			Audit Trail
CL/2021/11/V1/000582	Claim	Damage	HILMI DAUD	Credit Account	ZND163242304760	No	Packaging Problem (Sender)	Parcel	Rejected	293.00		17-11-2021 11:40:03 AM		1-12-2021 11:40:03 AM			Audit Trail
CL/2021/11/V1/000581	Claim	Lost	ishyam malboro	Credit Account	ZND163242852551	No	Force Majeure	Parcel	New	86.90		17-11-2021 09:36:50 AM	21-1-2022 09:50:22 AM	1-12-2021 09:36:50 AM			Audit Trail
CL/2021/11/V1/000580	Claim	Lost	Wepost Ecommerce	Credit Account	6662454676				Rejected	2200.00		16-11-2021 05:43:20 PM		30-11-2021 05:43:20 PM			Audit Trail
CL/2021/11/V1/000579	Claim	Damage	Ms Lam Jin Yu	Cash	ZND163580273247	No	WareHouse Handling Issue	Styrofoam/ Polyfoam	Completed	683.00		16-11-2021 04:46:14 PM		30-11-2021 04:46:14 PM	26-11-2021 10:09:17 AM	26-11-2021 10:09:57 AM	Audit Trail
CL/2021/11/V1/000578	Claim	Damage FreshBox	Cadence Fong	Credit Account	ZND163575457638	No	Hub/Depo/ Station Handling Issue	Parcel	Completed	200.00	200.00	16-11-2021 04:17:46 PM		30-11-2021 04:17:46 PM	12-2-2022 10:14:03 AM	12-2-2022 10:20:54 AM	Audit Trail
CL/2021/11/V1/000577	Claim	Damage FreshBox	Cadence Fong	Credit Account	ZND163402266525	No	Hub/Depo/ Station Handling Issue	Styrofoam/ Polyfoam	Info Incomplete	200.00		16-11-2021 04:07:20 PM	23-11-2021 09:20:58 AM	30-11-2021 04:07:20 PM			Audit Trail
CL/2021/11/V1/000576	Claim	Damage FreshBox	Cadence Fong	Credit Account	ZND163399846915				Info Incomplete	200.00		16-11-2021 04:00:06 PM	19-11-2021 10:09:15 AM	30-11-2021 04:00:06 PM			Audit Trail
CL/2021/11/V1/000575	Claim	Damage	SOLID ADVANCE ENTERPRISE SDN BHD	Credit Account	ZND163575504486				Rejected	250.00		16-11-2021 10:20:03 AM		30-11-2021 10:20:03 AM			Audit Trail
CL/2021/11/V1/000574	Claim	Damage	Saruveswaran Rasasingam	Credit Account	ZIN163400927244	No	Force Majeure	Parcel	Rejected	0.00		16-11-2021 09:56:08 AM		30-11-2021 09:56:08 AM			Audit Trail
CL/2021/11/V1/000573	Claim	Damage	Sim Siew Lee	Credit Account	ZND163577180312	No	Hub/Depo/ Station Handling Issue	Parcel	Rejected	74.99		15-11-2021 06:14:18 PM		29-11-2021 06:14:18 PM			Audit Trail

CL/2021/11/V1/000572	Claim	Damage FreshBox	BC SUPPLY SDN BHD	Credit Account	ZND163576909730	No	Hub/Depo/ Station Handling Issue	Styrofoam/ Polyfoam	Completed	255.48	200.00	15-11-2021 03:53:11 PM		29-11-2021 03:53:11 PM	8-12-2021 03:07:06 AM	8-12-2021 03:12:29 PM	Audit Trail
CL/2021/11/V1/000571	Claim	Damage	Jennifer Jothi A/P Peter James	Credit Account	ZND163403180127	No	Hub/Depo/ Station Handling Issue	Parcel	Completed	50.00	50.00	15-11-2021 12:54:41 PM		29-11-2021 12:54:41 PM	4-12-2021 10:18:44 AM	4-12-2021 10:24:29 AM	Audit Trail
CL/2021/11/V1/000570	Claim	Damage	suren mohan@abdullah Idris Glen Franciscus	Cash	ZND163576275903	No	Hub/Depo/ Station Handling Issue	Parcel	Rejected	500.00		14-11-2021 11:11:53 PM		28-11-2021 11:11:53 PM			Audit Trail
CL/2021/11/V1/000569	Claim	Lost	Ophelia	Credit Account	ZND163403096336	No	Hub/Depo/ Station Handling Issue	Parcel	Completed	298.00	200.00	14-11-2021 08:02:22 PM		28-11-2021 08:02:22 PM	26-11-2021 02:17:43 AM	26-11-2021 02:18:14 PM	Audit Trail
CL/2021/11/V1/000568	Claim	Damage	RECAFI FURNITURES SDN BHD	Credit Account	ZND163403217762	No	Hub/Depo/ Station Handling Issue	Parcel	Rejected	200.00		12-11-2021 03:38:30 PM		26-11-2021 03:38:30 PM			Audit Trail
CL/2021/11/V1/000567	Claim	Lost	Wepost Sdn Bhd	Credit Account	ZND163067904473	No	Hub/Depo/ Station Handling Issue	Parcel	Completed	1200.00	1000.00	12-11-2021 03:31:05 PM		26-11-2021 03:31:05 PM	18-12-2021 12:43:08 PM	14-4-2022 04:46:10 PM	Audit Trail
CL/2021/11/V1/000566	Claim	Damage	SILVER CT SDN BHD	Credit Account	ZND163577177664	No	Hub/Depo/ Station Handling Issue	Parcel	Rejected	29.00		12-11-2021 01:00:13 PM		26-11-2021 01:00:13 PM			Audit Trail
CL/2021/11/V1/000565	Claim	Lost	Stacey Kok	Credit Account	ZND163575480483				Rejected	248.00		12-11-2021 10:31:24 AM		26-11-2021 10:31:24 AM			Audit Trail
CL/2021/11/V1/000564	Claim	Damage	PP HOME FURNITURES	Credit Account	ZND163246300898	Yes	Hub/Depo/ Station Handling Issue	Parcel	Rejected	140.00		12-11-2021 12:14:24 AM		26-11-2021 12:14:24 AM			Audit Trail
CL/2021/11/V1/000563	Claim	Lost	TAN JUN SONG	Cash	ZND163069707638				Info Incomplete	190.00		11-11-2021 12:32:32 PM	14-11-2021 10:01:04 AM	25-11-2021 12:32:32 PM			Audit Trail
CL/2021/11/V1/000562	Claim	Damage	Nairi Hoe	Credit Account	ZND163576512657	No	Hub/Depo/ Station Handling Issue	Parcel	Rejected	199.00		10-11-2021 05:00:35 PM		24-11-2021 05:00:35 PM			Audit Trail
CL/2021/11/V1/000561	Claim	Damage	CHIA UI CHUAN	Credit Account	ZND163576982214				Info Incomplete	468.00		10-11-2021 04:27:18 PM	14-11-2021 09:28:48 AM	24-11-2021 04:27:18 PM			Audit Trail
CL/2021/11/V1/000560	Claim	Damage	Lennon Tey	Credit Account	ZND163403307241	No	Packaging Problem (Sender)	Parcel	Completed	200.00	100.00	10-11-2021 04:07:12 PM		24-11-2021 04:07:12 PM	4-12-2021 10:18:46 AM	4-12-2021 10:36:38 AM	Audit Trail

CL/2021/11/V1/000559	Claim	Damage	JO DECOR FURNITURES	Credit Account	ZND163069786510				Rejected	200.00		10-11-2021 02:47:46 PM		24-11-2021 02:47:46 PM			Audit Trail
CL/2021/11/V1/000558	Claim	Damage	Mattress premium outlet	Credit Account	ZND163576057837	No	Hub/Depo/ Station Handling Issue	Parcel	Info Incomplete	200.00		10-11-2021 01:59:21 PM	23-11-2021 09:18:44 AM	24-11-2021 01:59:21 PM			Audit Trail
CL/2021/11/V1/000557	Claim	Damage	CELLMAX MARKETING (M) SDN BHD	Credit Account	ZND163552412032	No	Hub/Depo/ Station Handling Issue	Parcel	Rejected	160.00		10-11-2021 12:01:37 PM		24-11-2021 12:01:37 PM			Audit Trail
CL/2021/11/V1/000556	Claim	Damage	PP HOME FURNITURES	Credit Account	ZND163399676307	No	Hub/Depo/ Station Handling Issue	Parcel	Rejected	176.50		10-11-2021 11:52:50 AM		24-11-2021 11:52:50 AM			Audit Trail
CL/2021/11/V1/000555	Claim	Damage	SYUHADA NABILAH BT AHMAD HISHAM	Credit Account	ZND163575959422	No	Hub/Depo/ Station Handling Issue	Parcel	Rejected	100.00		10-11-2021 11:41:38 AM		24-11-2021 11:41:38 AM			Audit Trail
CL/2021/11/V1/000554	Claim	Damage	LEE YAU PANG	Credit Account	ZND163576370523	No	Hub/Depo/ Station Handling Issue	Parcel	Completed	60.00	60.00	9-11-2021 05:44:20 PM		23-11-2021 05:44:20 PM	22-11-2021 11:08:51 AM	22-11-2021 04:18:57 PM	Audit Trail
CL/2021/11/V1/000553	Claim	Lost	HJ EXPRESS	Credit Account	ZND16324298387301	No	Hub/Depo/ Station Handling Issue	Parcel	Rejected	345.00		8-11-2021 04:37:32 PM		22-11-2021 04:37:32 PM			Audit Trail
CL/2021/11/V1/000552	Claim	Lost	: CHAN HUI JIE	Cash	ZND163401115251	No	Hub/Depo/ Station Handling Issue	Parcel	Info Incomplete	300.00		8-11-2021 11:39:37 AM		22-11-2021 11:39:37 AM	6-1-2022 05:22:49 AM		Audit Trail
CL/2021/11/V1/000551	Claim	Short Piece	MASTURA MAHMOD	Cash	ZND163552215107	No	Hub/Depo/ Station Handling Issue	Parcel	Rejected	300.00		8-11-2021 11:14:27 AM		22-11-2021 11:14:27 AM			Audit Trail
CL/2021/11/V1/000550	Claim	Damage	LAI WAI YEE	Cash	ZND163396745396	No	LineHaul Handling Issue	Parcel	Rejected	280.00		8-11-2021 10:22:26 AM		22-11-2021 10:22:26 AM			Audit Trail
CL/2021/11/V1/000549	Claim	Damage	ESTHER LEE	Cash	ZND163575449596	No	Hub/Depo/ Station Handling Issue	Parcel	Completed	0.00	200.00	6-11-2021 11:12:05 PM		20-11-2021 11:12:05 PM	7-2-2022 02:27:01 AM	7-2-2022 02:29:17 PM	Audit Trail
CL/2021/11/V1/000548	Claim	Damage	HOME PICKERS	Credit Account	CND16340353253700 3	No	Hub/Depo/ Station Handling Issue	Parcel	Rejected	290.00		6-11-2021 11:17:03 AM		20-11-2021 11:17:03 AM			Audit Trail

CL/2021/11/V1/000547	Claim	Lost	Jeffery Goh Boon Woo	Credit Account	ZND16340 1655160	No	Hub/Depo/ Station Handling Issue	Parcel	Completed	370.00	200.00	5-11-2021 03:40:38 PM		19-11-2021 03:40:38 PM	8-12-2021 03:19:31 AM	8-12-2021 03:23:20 PM	Audit Trail
CL/2021/11/V1/000546	Claim	Lost	NG CHIA ROUE	Cash	ZND16357 5491441				Info Incomplete	82.00		4-11-2021 11:50:36 PM	7-11-2021 09:09:06 AM	18-11-2021 11:50:36 PM			Audit Trail
CL/2021/11/V1/000545	Claim	Damage FreshBox	LIM LEE CHOO	Cash	ZND16357 5383920	No	Hub/Depo/ Station Handling Issue	Styrofoam/ Polyfoam	Rejected	346.00		4-11-2021 12:05:48 AM		18-11-2021 12:05:48 AM			Audit Trail
CL/2021/11/V1/000544	Claim	Lost	BP INTERNATIONAL SDN BHD B3112697	Credit Account	ZND16324 5490194	No	Driver Issue	Parcel	Rejected	528.00		3-11-2021 04:17:53 PM		17-11-2021 04:17:53 PM			Audit Trail
CL/2021/11/V1/000543	Claim	Missing Content	BP INTERNATIONAL SDN BHD B3112697	Credit Account	ZND16339 7651078				Info Incomplete	128.00		3-11-2021 04:16:01 PM	7-11-2021 09:03:01 AM	17-11-2021 04:16:01 PM			Audit Trail
CL/2021/11/V1/000542	Claim	Lost	Servex (Malaysia) Sdn Bhd	Credit Account	LCWH031 121				Rejected	310.00		3-11-2021 10:45:28 AM		17-11-2021 10:45:28 AM			Audit Trail
CL/2021/11/V1/000541	Claim	Lost	Ophelia	Credit Account	ZND16340 0205724				Info Incomplete	298.00		2-11-2021 09:39:41 PM	7-11-2021 08:54:58 AM	16-11-2021 09:39:41 PM			Audit Trail
CL/2021/11/V1/000540	Claim	Damage	Wayne	Credit Account	ZND16340 2736394				Info Incomplete	154.90		2-11-2021 04:51:42 PM	7-11-2021 08:53:59 AM	16-11-2021 04:51:42 PM			Audit Trail
CL/2021/11/V1/000539	Claim	Damage	HJ EXPRESS	Credit Account	ZND16280 9227320				Rejected	112.00		1-11-2021 06:38:58 PM		15-11-2021 06:38:58 PM			Audit Trail
CL/2021/11/V1/000538	Claim	Damage	HJ EXPRESS	Credit Account	ZND16281 0056926				Rejected	365.00		1-11-2021 06:35:56 PM		15-11-2021 06:35:56 PM			Audit Trail
CL/2021/11/V1/000537	Claim	Damage	HJ EXPRESS	Credit Account	ZND16281 1931963				Rejected	112.00		1-11-2021 06:28:40 PM		15-11-2021 06:28:40 PM			Audit Trail
CL/2021/11/V1/000536	Claim	Damage	HJ EXPRESS	Credit Account	ZND16270 9831085				Rejected	209.60		1-11-2021 06:25:04 PM		15-11-2021 06:25:04 PM			Audit Trail
CL/2021/11/V1/000535	Claim	Damage	HJ EXPRESS	Credit Account	ZND16271 0000203				Rejected	112.00		1-11-2021 06:20:18 PM		15-11-2021 06:20:18 PM			Audit Trail
CL/2021/11/V1/000534	Claim	Damage	TEY KENG SIONG	Credit Account	ZND16340 3307241	No	Hub/Depo/ Station Handling Issue	Parcel	Rejected	200.00		1-11-2021 06:18:18 PM		15-11-2021 06:18:18 PM			Audit Trail

CL/2021/11/V1/000533	Claim	Damage	HJ EXPRESS	Credit Account	ZND162810102166				Rejected	112.00		1-11-2021 05:41:12 PM		15-11-2021 05:41:12 PM			Audit Trail
CL/2021/11/V1/000532	Claim	Damage	HJ EXPRESS	Credit Account	ZND162810102005				Rejected	224.00		1-11-2021 05:35:58 PM		15-11-2021 05:35:58 PM			Audit Trail
CL/2021/11/V1/000531	Claim	Damage	HJ EXPRESS	Credit Account	ZND162709821307				Rejected	112.00		1-11-2021 05:31:02 PM		15-11-2021 05:31:02 PM			Audit Trail
CL/2021/11/V1/000530	Claim	Lost	HJ EXPRESS	Credit Account	ZND162569720598				Rejected	3190.00		1-11-2021 05:25:33 PM		15-11-2021 05:25:33 PM			Audit Trail
CL/2021/11/V1/000529	Claim	Lost	CLICKGAMING DISTRIBUTION GROUP SDN BHD	Credit Account	ZND163401443682				Rejected	629.00		1-11-2021 04:32:34 PM		15-11-2021 04:32:34 PM			Audit Trail
CL/2021/11/V1/000528	Claim	Damage	Adrian Lim	Credit Account	ZND163402866756	No	Hub/Depo/ Station Handling Issue	Parcel	Rejected	213.00		1-11-2021 04:07:35 PM		15-11-2021 04:07:35 PM			Audit Trail
CL/2021/11/V1/000527	Claim	Lost	Teoh Chia Ling	Cash	ZND163401082416	No	Hub/Depo/ Station Handling Issue	Parcel	Rejected	300.00		1-11-2021 12:09:32 PM		15-11-2021 12:09:32 PM			Audit Trail
CL/2021/11/V1/000526	Claim	Lost	ab rahim bin ab aziz	Credit Account	ZND163070075764	No	Hub/Depo/ Station Handling Issue	Parcel	Completed	250.00	200.00	1-11-2021 09:56:57 AM		15-11-2021 09:56:57 AM		12-11-2021 02:17:24 PM	Audit Trail
CL/2021/10/V2/000447	Appeal	Lost	TERESA MOO	Credit Account	ZND163173809471	No	Hub/Depo/ Station Handling Issue	Parcel	Completed	75.00	75.00	12-10-2021 05:47:19 PM		26-10-2021 05:47:19 PM	20-10-2021 12:03:04 PM	20-10-2021 02:54:19 PM	Audit Trail
CL/2021/10/V2/000411	Appeal	Damage	Young Diet	Cash	ZND163241551554	No	Hub/Depo/ Station Handling Issue	Styrofoam/ Polyfoam	Completed	200.00	200.00	6-10-2021 05:30:40 PM		20-10-2021 05:30:40 PM	27-10-2021 06:02:02 AM	27-10-2021 06:02:39 PM	Audit Trail
CL/2021/10/V2/000410	Appeal	Damage	Servex (Malaysia) Sdn Bhd	Credit Account	LCWH-06/10/21	No	Hub/Depo/ Station Handling Issue	Parcel	Pending Amount Revision	50.00		6-10-2021 12:31:31 PM		20-10-2021 12:31:31 PM	15-10-2021 11:49:20 AM		Audit Trail
CL/2021/10/V2/000402	Appeal	Lost	LIM WEI ZHANG	Credit Account	ZND163016297519	No	Hub/Depo/ Station Handling Issue	Parcel	Completed	200.00	200.00	5-10-2021 12:23:38 AM		19-10-2021 12:23:38 AM	12-10-2021 05:36:54 AM	12-10-2021 05:37:43 PM	Audit Trail
CL/2021/10/V1/000525	Claim	Damage	Nems Gateway Sdn Bhd	Credit Account	ZND163402303909	No	Hub/Depo/ Station Handling Issue	Parcel	Rejected	0.00		31-10-2021 04:51:04 PM		14-11-2021 04:51:04 PM			Audit Trail

CL/2021/10/V1/000524	Claim	Damage	When the receiver receive the TV, the screen is obviously screen cracking.	Credit Account	ZND163400868530				Info Incomplete	2000.00		31-10-2021 02:25:22 PM	4-11-2021 11:11:01 AM	14-11-2021 02:25:22 PM			Audit Trail
CL/2021/10/V1/000523	Claim	Damage	YST EWAREHOUSE SDN. BHD.	Credit Account	ZND163400714127	No	Hub/Depo/Station Handling Issue	Parcel	Completed	2000.00	200.00	31-10-2021 02:21:24 PM		14-11-2021 02:21:24 PM	4-12-2021 10:18:49 AM	4-12-2021 10:31:22 AM	Audit Trail
CL/2021/10/V1/000522	Claim	Damage	YST EWAREHOUSE SDN. BHD.	Credit Account	ZND163400820774				Info Incomplete	2000.00		31-10-2021 02:14:59 PM	4-11-2021 10:59:07 AM	14-11-2021 02:14:59 PM			Audit Trail
CL/2021/10/V1/000521	Claim	Short Piece	ZNS HOME DECO	Cash	ZND163402828303	No	Hub/Depo/Station Handling Issue	Parcel	Rejected	39.90		30-10-2021 10:18:35 PM		13-11-2021 10:18:35 PM			Audit Trail
CL/2021/10/V1/000520	Claim	Damage	Jae Ni Cho	Credit Account	ZND162161168460				Rejected	233.00		30-10-2021 12:43:29 AM		13-11-2021 12:43:29 AM			Audit Trail
CL/2021/10/V1/000519	Claim	Damage FreshBox	HO SEE YEAN	Credit Account	ZND163401771853	No	Hub/Depo/Station Handling Issue	Parcel	Completed	155.40	155.40	29-10-2021 06:51:49 PM		12-11-2021 06:51:49 PM	12-11-2021 02:02:52 AM	12-11-2021 02:11:20 PM	Audit Trail
CL/2021/10/V1/000518	Claim	Damage	DARREN OOI JER MING	Credit Account	ZND163396720324				Info Incomplete	270.00		29-10-2021 03:41:54 PM	22-11-2021 09:12:09 AM	12-11-2021 03:41:54 PM			Audit Trail
CL/2021/10/V1/000517	Claim	Lost	Ahmad Muazzin Bin Roslan	Credit Account	ZND163401359648	No	Hub/Depo/Station Handling Issue	Parcel	Rejected	147.80		29-10-2021 11:18:00 AM		12-11-2021 11:18:00 AM			Audit Trail
CL/2021/10/V1/000516	Claim	Damage	ahmad samier farhan bin suhaimi	Credit Account	ZND163397564163	No	Hub/Depo/Station Handling Issue	Parcel	Pending Responsible Staff Details	200.00	200.00	29-10-2021 10:03:27 AM	6-12-2021 10:27:26 AM	12-11-2021 10:03:27 AM	4-12-2021 10:18:51 AM		Audit Trail
CL/2021/10/V1/000515	Claim	Damage	LIM HONG	Credit Account	ZND163401596753				Rejected	85.00		28-10-2021 03:50:14 PM		11-11-2021 03:50:14 PM			Audit Trail
CL/2021/10/V1/000514	Claim	Damage	EXP Courier (M) Sdn Bhd	Credit Account	ZND163402630913	No	Hub/Depo/Station Handling Issue	Parcel	Rejected	200.00		28-10-2021 12:22:54 PM		11-11-2021 12:22:54 PM			Audit Trail
CL/2021/10/V1/000513	Claim	Damage	LEE YAU PANG	Credit Account	ZND163400003559	No	Hub/Depo/Station Handling Issue	Parcel	Rejected	148.00		27-10-2021 05:28:59 PM		10-11-2021 05:28:59 PM			Audit Trail

CL/2021/10/V1/000512	Claim	Missing Content	NOR IZZATI ATHIRAH BINTI NIK MAN	Credit Account	ZND163397029969,CND163397029969001				Rejected	228.21		27-10-2021 05:08:06 PM		10-11-2021 05:08:06 PM			Audit Trail
CL/2021/10/V1/000511	Claim	Lost	PKT E-COMMERCE SDN BHD	Credit Account	ZND163242579144	No	Hub/Depo/ Station Handling Issue	Parcel	Completed	1350.10	638.00	27-10-2021 05:07:16 PM		10-11-2021 05:07:16 PM	9-11-2021 09:37:37 AM	9-11-2021 09:57:46 AM	Audit Trail
CL/2021/10/V1/000510	Claim	Damage	CHIA VEI YI	Credit Account	ZND163396475002	No	Hub/Depo/ Station Handling Issue	Parcel	Completed	226.00	100.00	27-10-2021 12:06:09 PM		10-11-2021 12:06:09 PM	12-2-2022 09:51:22 AM	12-2-2022 09:53:57 AM	Audit Trail
CL/2021/10/V1/000509	Claim	Lost	LAND HERBS SDN BHD	Credit Account	W10000050020774				Rejected	1008.00		27-10-2021 11:51:48 AM		10-11-2021 11:51:48 AM			Audit Trail
CL/2021/10/V1/000508	Claim	Damage	see chee ooi	Credit Account	ZND163241419212	No	Hub/Depo/ Station Handling Issue	Parcel	Rejected	189.00		27-10-2021 11:47:58 AM		10-11-2021 11:47:58 AM			Audit Trail
CL/2021/10/V1/000507	Claim	Lost	LAND HERBS SDN BHD	Credit Account	W10000049987777				Rejected	506.00		27-10-2021 11:40:32 AM		10-11-2021 11:40:32 AM			Audit Trail
CL/2021/10/V1/000506	Claim	Lost	ibrahim ahmad	Cash	ZND163370630168				Info Incomplete	250.00		26-10-2021 09:47:09 PM	29-10-2021 10:18:32 AM	9-11-2021 09:47:09 PM			Audit Trail
CL/2021/10/V1/000505	Claim	Damage	HOW PEI LIN	Credit Account	ZND163399120428	No	Hub/Depo/ Station Handling Issue	Parcel	Completed	87.00	87.00	26-10-2021 05:37:13 PM		9-11-2021 05:37:13 PM	5-11-2021 05:06:24 AM	5-11-2021 05:17:55 PM	Audit Trail
CL/2021/10/V1/000504	Claim	Damage FreshBox	Jammy	Credit Account	ZND163401099070				Rejected	155.00		26-10-2021 05:21:57 PM		9-11-2021 05:21:57 PM			Audit Trail
CL/2021/10/V1/000503	Claim	Damage	Tan Seong Wah	Credit Account	ZND163401598139	No	Hub/Depo/ Station Handling Issue	Parcel	Pending Responsible Staff Details	125.00	50.00	26-10-2021 04:25:01 PM	10-12-2021 03:29:31 PM	9-11-2021 04:25:01 PM	8-12-2021 03:23:25 AM		Audit Trail
CL/2021/10/V1/000502	Claim	Lost	M-LINK SYSTEM (M) SDN BHD	Credit Account	ZND162550945719	No	Hub/Depo/ Station Handling Issue	Parcel	Completed	223.48	200.00	26-10-2021 11:28:26 AM		9-11-2021 11:28:26 AM	26-1-2022 05:26:43 AM	26-1-2022 05:38:59 PM	Audit Trail
CL/2021/10/V1/000501	Claim	Damage	Servex (Malaysia) Sdn Bhd	Credit Account	ZND163399106286	No	Hub/Depo/ Station Handling Issue	Parcel	Pending Responsible Staff Details	200.00	200.00	25-10-2021 07:20:17 PM	12-12-2021 03:47:54 PM	8-11-2021 07:20:17 PM	10-12-2021 03:47:11 AM		Audit Trail
CL/2021/10/V1/000500	Claim	Damage	EXTREME LABELS SDN BHD	Credit Account	ZND163243336685				Info Incomplete	800.00		25-10-2021 05:21:10 PM	28-10-2021 09:15:22 AM	8-11-2021 05:21:10 PM			Audit Trail

CL/2021/10/V1/000499	Claim	Damage	CLICKGAMING DISTRIBUTION GROUP SDN BHD	Credit Account	ZND163400106045	No	Hub/Depo/ Station Handling Issue	Parcel	Completed	599.00	200.00	25-10-2021 03:39:27 PM		8-11-2021 03:39:27 PM	8-12-2021 03:30:23 AM	8-12-2021 03:40:46 PM	Audit Trail
CL/2021/10/V1/000498	Claim	Damage	CLEMENT CHIA	Credit Account	ZND163070726864	Yes	Hub/Depo/ Station Handling Issue	Parcel	Rejected	2000.00		25-10-2021 02:13:37 PM		8-11-2021 02:13:37 PM			Audit Trail
CL/2021/10/V1/000497	Claim	Damage	alex thai	Credit Account	ZND163398105372	No	Hub/Depo/ Station Handling Issue	Parcel	Info Incomplete	50.00		25-10-2021 10:45:09 AM	28-10-2021 02:55:23 PM	8-11-2021 10:45:09 AM			Audit Trail
CL/2021/10/V1/000496	Claim	Damage	Afifuddin bin ibrahim	Credit Account	ZND163398012748	No	Hub/Depo/ Station Handling Issue	Parcel	Rejected	150.00		23-10-2021 04:34:26 PM		6-11-2021 04:34:26 PM			Audit Trail
CL/2021/10/V1/000495	Claim	Damage	ROSLIZA MAHAMOOD	Cash	ZND163400441191	No	Hub/Depo/ Station Handling Issue	Parcel	Rejected	136.00		23-10-2021 01:43:37 PM		6-11-2021 01:43:37 PM			Audit Trail
CL/2021/10/V1/000494	Claim	Damage	RAMAN PAL KAUR	Credit Account	98410168552				Info Incomplete	500.00		22-10-2021 11:33:53 PM	27-10-2021 10:10:07 AM	5-11-2021 11:33:53 PM			Audit Trail
CL/2021/10/V1/000493	Claim	Damage	Mattress premium outlet	Credit Account	ZND163371110522	No	Hub/Depo/ Station Handling Issue	Parcel	Rejected	200.00		22-10-2021 08:25:58 PM		5-11-2021 08:25:58 PM			Audit Trail
CL/2021/10/V1/000492	Claim	Damage	LEE SIW KIAN	Credit Account	W1000033298091				Info Incomplete	25.00		22-10-2021 02:18:59 PM	31-10-2021 11:30:52 AM	5-11-2021 02:18:59 PM			Audit Trail
CL/2021/10/V1/000491	Claim	Damage FreshBox	TAN TOO SHEN	Cash	ZND163399312595	No	Hub/Depo/ Station Handling Issue	Styrofoam/ Polyfoam	Completed	157.00	200.00	22-10-2021 11:26:57 AM		5-11-2021 11:26:57 AM	5-11-2021 11:35:37 AM	5-11-2021 11:37:28 AM	Audit Trail
CL/2021/10/V1/000490	Claim	Damage FreshBox	TAN TOO SHEN	Cash	ZND163399311079	No	Hub/Depo/ Station Handling Issue	Parcel	Completed	157.00	200.00	22-10-2021 11:12:02 AM		5-11-2021 11:12:02 AM	5-11-2021 11:31:15 AM	5-11-2021 11:34:40 AM	Audit Trail
CL/2021/10/V1/000489	Claim	Lost	M-LINK SYSTEM (M) SDN BHD	Credit Account	ZND162550945719				Rejected	223.48		21-10-2021 04:33:31 PM		4-11-2021 04:33:31 PM			Audit Trail
CL/2021/10/V1/000488	Claim	Damage	Xavier lim	Credit Account	ZND163399659348	No	Hub/Depo/ Station Handling Issue	Parcel	Completed	150.00	100.00	21-10-2021 11:32:21 AM		4-11-2021 11:32:21 AM	11-1-2022 05:24:49 AM	13-1-2022 10:13:33 AM	Audit Trail

CL/2021/10/V1/000487	Claim	Damage	MUTIARA BAHIR	Credit Account	ZND163397557653	No	Hub/Depo/ Station Handling Issue	Parcel	Completed	340.00	150.00	21-10-2021 09:28:52 AM		4-11-2021 09:28:52 AM	5-11-2021 10:19:08 AM	5-11-2021 10:23:56 AM	Audit Trail
CL/2021/10/V1/000486	Claim	Damage	GOOD PRICE ENTERPRISE	Credit Account	ZND163397775286	No	Hub/Depo/ Station Handling Issue	Parcel	Completed	200.00	200.00	21-10-2021 09:23:46 AM		4-11-2021 09:23:46 AM	7-4-2022 10:00:50 AM	7-4-2022 10:14:29 AM	Audit Trail
CL/2021/10/V1/000485	Claim	Damage	Goh Yee Tiong	Credit Account	ZND163397889129				Rejected	528.45		20-10-2021 04:01:57 PM		3-11-2021 04:01:57 PM			Audit Trail
CL/2021/10/V1/000484	Claim	Damage	Goh Yee Tiong	Credit Account	ZND163245758225				Rejected	176.15		20-10-2021 03:24:16 PM		3-11-2021 03:24:16 PM			Audit Trail
CL/2021/10/V1/000483	Claim	Damage	JOON KIT LIM	Credit Account	ZND163397024476	No	Hub/Depo/ Station Handling Issue	Parcel	Rejected	150.00		20-10-2021 02:33:05 PM		3-11-2021 02:33:05 PM			Audit Trail
CL/2021/10/V1/000482	Claim	Lost	EXP Courier (M) Sdn Bhd	Credit Account	ZND162882013834	No	Hub/Depo/ Station Handling Issue	Parcel	Completed	200.00	200.00	20-10-2021 01:23:20 PM		3-11-2021 01:23:20 PM	9-11-2021 10:09:40 AM	9-11-2021 10:10:03 AM	Audit Trail
CL/2021/10/V1/000481	Claim	Damage	SOULKEE INTERPRISE	Credit Account	ZND163371039816	No	Hub/Depo/ Station Handling Issue	Parcel	Completed	298.00	100.00	20-10-2021 11:38:55 AM		3-11-2021 11:38:55 AM	5-11-2021 12:09:05 PM	5-11-2021 12:19:05 PM	Audit Trail
CL/2021/10/V1/000480	Claim	Damage	HUILI	Credit Account	ZND163371251768				Rejected	200.00		19-10-2021 04:51:07 PM		2-11-2021 04:51:07 PM			Audit Trail
CL/2021/10/V1/000479	Claim	Lost	Kai Xiang Yeo	Credit Account	ZND163244472986	No	Hub/Depo/ Station Handling Issue	Parcel	Rejected	900.00		18-10-2021 10:23:06 PM		1-11-2021 10:23:06 PM			Audit Trail
CL/2021/10/V1/000478	Claim	Damage	Yap Yoong Ann	Credit Account	ZND163396773603	No	Hub/Depo/ Station Handling Issue	Parcel	Rejected	330.00		18-10-2021 08:02:01 PM		1-11-2021 08:02:01 PM			Audit Trail
CL/2021/10/V1/000477	Claim	Damage	EXP Courier (M) Sdn Bhd	Credit Account	ZND162710481279				Rejected	200.00		18-10-2021 04:43:37 PM		1-11-2021 04:43:37 PM			Audit Trail
CL/2021/10/V1/000476	Claim	Damage	LAI WAI YEE	Cash	ZND163396745396	No	Hub/Depo/ Station Handling Issue	Parcel	Rejected	707.99		18-10-2021 12:42:49 PM		1-11-2021 12:42:49 PM			Audit Trail
CL/2021/10/V1/000475	Claim	Damage	LTG MULTIMEDIA SUPPLY	Cash	ZND163243793679				Info Incomplete	550.00		18-10-2021 10:44:43 AM	20-10-2021 11:25:50 AM	1-11-2021 10:44:43 AM			Audit Trail

CL/2021/10/V1/000474	Claim	Lost	Top-top	Credit Account	RTSCND1630702289 24001	No	Hub/Depo/ Station Handling Issue	Parcel	Rejected	189.00		17-10-2021 11:13:03 PM		31-10-2021 11:13:03 PM			Audit Trail
CL/2021/10/V1/000473	Claim	Damage	ABU ZARIM	Credit Account	ZND16339 8645878	No	LineHaul Connectivity Issue	Motorbike	Completed	360.00	200.00	17-10-2021 04:58:30 PM		31-10-2021 04:58:30 PM	9-3-2022 03:03:18 AM	9-3-2022 03:08:54 PM	Audit Trail
CL/2021/10/V1/000472	Claim	Damage	NOR IZZHATI BT CHE NOH @ MUHAMM AD	Credit Account	ZND16339 7767496	No	Hub/Depo/ Station Handling Issue	Parcel	Rejected	130.00		17-10-2021 10:32:07 AM		31-10-2021 10:32:07 AM			Audit Trail
CL/2021/10/V1/000471	Claim	Damage	MINOTTI FURNITURES(LUIS)	Credit Account	ZND16324 382034				Info Incomplete	170.00		16-10-2021 03:34:33 PM	27-10-2021 09:06:51 AM	30-10-2021 03:34:33 PM			Audit Trail
CL/2021/10/V1/000470	Claim	Damage	Tan Seong Wah	Credit Account	ZND16281 0924713				Info Incomplete	260.00		16-10-2021 11:08:22 AM	20-10-2021 11:13:25 AM	30-10-2021 11:08:22 AM			Audit Trail
CL/2021/10/V1/000469	Claim	Damage	Tan Seong Wah	Credit Account	ZND16232 7610819				Rejected	440.00		16-10-2021 11:03:35 AM		30-10-2021 11:03:35 AM			Audit Trail
CL/2021/10/V1/000468	Claim	Damage	Tan Seong Wah	Credit Account	ZND16239 6187298				Info Incomplete	212.50		16-10-2021 10:36:36 AM	20-10-2021 11:02:18 AM	30-10-2021 10:36:36 AM			Audit Trail
CL/2021/10/V1/000467	Claim	Damage	Mattress PREMIUM OUTLER	Credit Account	ZND16337 1136942	No	Packaging Problem (Sender)	Parcel	Pending Responsible Staff Details	200.00	200.00	15-10-2021 11:26:47 PM	10-12-2021 03:44:56 PM	29-10-2021 11:26:47 PM	8-12-2021 03:40:52 AM		Audit Trail
CL/2021/10/V1/000466	Claim	Damage	EXP Courier (M) Sdn Bhd	Credit Account	ZND16270 8921565				Rejected	200.00		15-10-2021 03:17:41 PM		29-10-2021 03:17:41 PM			Audit Trail
CL/2021/10/V1/000465	Claim	Damage	EXP Courier (M) Sdn Bhd	Credit Account	ZND16270 8924924	No	Hub/Depo/ Station Handling Issue	Parcel	Rejected	200.00		15-10-2021 03:11:36 PM		29-10-2021 03:11:36 PM			Audit Trail
CL/2021/10/V1/000464	Claim	Lost	EXP Courier (M) Sdn Bhd	Credit Account	ZND16306 9024872	No	Hub/Depo/ Station Handling Issue	Parcel	Rejected	200.00		15-10-2021 02:51:50 PM		29-10-2021 02:51:50 PM			Audit Trail
CL/2021/10/V1/000463	Claim	Damage FreshBox	EXP Courier (M) Sdn Bhd	Credit Account	ZND16306 9034390	No	Hub/Depo/ Station Handling Issue	Styrofoam/ Polyfoam	Completed	200.00	200.00	15-10-2021 02:25:35 PM		29-10-2021 02:25:35 PM	29-10-2021 09:53:14 AM	29-10-2021 10:02:20 AM	Audit Trail
CL/2021/10/V1/000462	Claim	Lost	Jaselle Chua	Cash	ZND16324 4865078				Rejected	89.00		15-10-2021 02:21:25 PM		29-10-2021 02:21:25 PM			Audit Trail
CL/2021/10/V1/000461	Claim	Damage FreshBox	EXP Courier (M) Sdn Bhd	Credit Account	ZND16306 9034338	No	Hub/Depo/ Station Handling Issue	Styrofoam/ Polyfoam	Completed	200.00	128.00	15-10-2021 02:20:02 PM		29-10-2021 02:20:02 PM	21-1-2022 04:41:22 AM	21-1-2022 04:48:14 PM	Audit Trail

CL/2021/10/V1/000460	Claim	Damage FreshBox	EXP Courier (M) Sdn Bhd	Credit Account	ZND163069034253	No	Hub/Depo/ Station Handling Issue	Styrofoam/ Polyfoam	Completed	200.00	128.00	15-10-2021 02:14:47 PM		29-10-2021 02:14:47 PM	29-10-2021 10:04:45 AM	29-10-2021 10:06:54 AM	Audit Trail
CL/2021/10/V1/000459	Claim	Lost	TING HUEY SHENG	Cash	ZND163173001417	No	Hub/Depo/ Station Handling Issue	Parcel	Completed	215.00	200.00	15-10-2021 01:20:22 AM		29-10-2021 01:20:22 AM	3-11-2021 10:15:35 AM	3-11-2021 10:16:17 AM	Audit Trail
CL/2021/10/V1/000458	Claim	Damage	LEE YAU PANG	Credit Account	ZND163371488195	No	Hub/Depo/ Station Handling Issue	Parcel	Completed	60.00	60.00	14-10-2021 03:25:12 PM		28-10-2021 03:25:12 PM	5-11-2021 12:32:49 PM	5-11-2021 12:46:21 PM	Audit Trail
CL/2021/10/V1/000457	Claim	Damage	CHIP HCIP TRADING	Credit Account	CND163370996622001	No	Hub/Depo/ Station Handling Issue	Parcel	Info Incomplete	200.00		14-10-2021 01:04:51 PM	3-11-2021 03:36:50 PM	28-10-2021 01:04:51 PM			Audit Trail
CL/2021/10/V1/000456	Claim	Damage	Lee Yau Pang	Credit Account	ZND163397453672	No	Hub/Depo/ Station Handling Issue	Parcel	Completed	120.00	120.00	14-10-2021 12:51:21 PM		28-10-2021 12:51:21 PM	5-11-2021 02:37:23 AM	5-11-2021 02:42:47 PM	Audit Trail
CL/2021/10/V1/000455	Claim	Damage	XPRINT SDN BHD	Credit Account	ZND163371311479	No	Hub/Depo/ Station Handling Issue	Parcel	Completed	99.36	99.36	14-10-2021 12:13:47 PM		28-10-2021 12:13:47 PM	5-11-2021 10:59:12 AM	5-11-2021 11:01:41 AM	Audit Trail
CL/2021/10/V1/000454	Claim	Damage	PRISM+	Cash	ZND163173814543				Info Incomplete	850.00		14-10-2021 09:45:33 AM	7-11-2021 09:10:05 AM	28-10-2021 09:45:33 AM			Audit Trail
CL/2021/10/V1/000453	Claim	Damage	TOP-TOP	Credit Account	ZND163245886232	No	Hub/Depo/ Station Handling Issue	Parcel	Completed	150.00	50.00	13-10-2021 10:56:42 PM		27-10-2021 10:56:42 PM	5-11-2021 02:43:11 AM	5-11-2021 02:52:24 PM	Audit Trail
CL/2021/10/V1/000452	Claim	Damage	Lee Yau Pang	Credit Account	ZND163371488195				Rejected	60.00		13-10-2021 05:11:47 PM		27-10-2021 05:11:47 PM			Audit Trail
CL/2021/10/V1/000451	Claim	Lost	Yiyao	Credit Account	ZND163242983873	No	Hub/Depo/ Station Handling Issue	Parcel	Completed	345.00	200.00	13-10-2021 12:35:00 PM		27-10-2021 12:35:00 PM	5-11-2021 11:26:37 AM	5-11-2021 11:30:48 AM	Audit Trail
CL/2021/10/V1/000450	Claim	Damage	Maya Masitah Hassan	Credit Account	ZND163246004048	No	Hub/Depo/ Station Handling Issue	Parcel	Rejected	388.80		13-10-2021 12:29:26 PM		27-10-2021 12:29:26 PM			Audit Trail
CL/2021/10/V1/000449	Claim	Damage	MATTRESS PREMIUM OUTLET	Credit Account	ZND163370670126	No	Hub/Depo/ Station Handling Issue	Parcel	Pending Responsible Staff Details	200.00	200.00	13-10-2021 12:26:51 PM	10-12-2021 03:50:57 PM	27-10-2021 12:26:51 PM	8-12-2021 03:45:05 AM		Audit Trail
CL/2021/10/V1/000448	Claim	Damage	TOP-TOP	Credit Account	ZND163243732944	No	Hub/Depo/ Station Handling Issue	Parcel	Rejected	100.00		12-10-2021 09:23:20 PM		26-10-2021 09:23:20 PM			Audit Trail

CL/2021/10/V1/000447	Claim	Lost	TERESA MOO	Credit Account	ZND163173809471	No	Hub/Depo/ Station Handling Issue	Parcel	Completed	75.00	75.00	12-10-2021 05:47:19 PM		26-10-2021 05:47:19 PM		20-10-2021 02:54:18 PM	Audit Trail
CL/2021/10/V1/000446	Claim	Damage	wan chee mun	Credit Account	ZND163370997117	No	Packaging Problem (Sender)	Parcel	Rejected	200.00		12-10-2021 05:18:23 PM		26-10-2021 05:18:23 PM			Audit Trail
CL/2021/10/V1/000445	Claim	Lost	hasnida binti mohammed	Credit Account	ZND163069136346				Info Incomplete	180.00		12-10-2021 05:03:52 PM	15-10-2021 09:48:08 AM	26-10-2021 05:03:52 PM			Audit Trail
CL/2021/10/V1/000444	Claim	Lost	KUBOTA METHOD (M) SDN BHD	Credit Account	ZND163070563544	No	Hub/Depo/ Station Handling Issue	Parcel	Completed	60.00	60.00	12-10-2021 04:47:11 PM		26-10-2021 04:47:11 PM	5-11-2021 11:08:50 AM	5-11-2021 11:11:23 AM	Audit Trail
CL/2021/10/V1/000443	Claim	Damage FreshBox	WAGYU CLUB MALAYSIA	Cash	ZND163371371763	No	Hub/Depo/ Station Handling Issue	Styrofoam/ Polyfoam	Rejected	1430.00		12-10-2021 04:25:00 PM		26-10-2021 04:25:00 PM			Audit Trail
CL/2021/10/V1/000442	Claim	Damage	Dinesh	Credit Account	ZND163245170584				Rejected	300.00		12-10-2021 12:10:25 PM		26-10-2021 12:10:25 PM			Audit Trail
CL/2021/10/V1/000441	Claim	Damage	CHAN BRYAN	Credit Account	ZND163370782027	No	Hub/Depo/ Station Handling Issue	Parcel	Completed	118.00	118.00	12-10-2021 11:55:46 AM		26-10-2021 11:55:46 AM	5-11-2021 11:21:10 AM	5-11-2021 11:24:32 AM	Audit Trail
CL/2021/10/V1/000440	Claim	Damage	Chris Teoh	Credit Account	ZND163245912054				Info Incomplete	200.00		12-10-2021 11:48:26 AM	16-10-2021 10:09:27 AM	26-10-2021 11:48:26 AM			Audit Trail
CL/2021/10/V1/000439	Claim	Damage	Noraizuddin Afiq Bin Mohd Ayob	Credit Account	ZND163242274544	Yes	Hub/Depo/ Station Handling Issue	Parcel	Rejected	2300.00		12-10-2021 10:24:35 AM		26-10-2021 10:24:35 AM			Audit Trail
CL/2021/10/V1/000438	Claim	Damage	ROSLI BIN AWANG	Credit Account	ZND163246365200	No	Hub/Depo/ Station Handling Issue	Parcel	Completed	140.00	140.00	11-10-2021 02:56:35 PM		25-10-2021 02:56:35 PM	5-11-2021 11:18:02 AM	5-11-2021 11:21:03 AM	Audit Trail
CL/2021/10/V1/000437	Claim	Damage	ROSLI BIN AWANG	Credit Account	ZND163072180961	No	Hub/Depo/ Station Handling Issue	Parcel	Rejected	80.00		11-10-2021 12:27:09 PM		25-10-2021 12:27:09 PM			Audit Trail
CL/2021/10/V1/000436	Claim	Damage	Sin Ling Hwi	Credit Account	ZND163246116383	No	Hub/Depo/ Station Handling Issue	Parcel	Completed	75.00	75.00	11-10-2021 09:41:42 AM		25-10-2021 09:41:42 AM	5-11-2021 11:14:17 AM	5-11-2021 11:17:49 AM	Audit Trail
CL/2021/10/V1/000435	Claim	Lost	YONG KIM LAN	Credit Account	ZND163172296647	No	Hub/Depo/ Station Handling Issue	Parcel	Completed	0.00	200.00	11-10-2021 09:20:21 AM		25-10-2021 09:20:21 AM	19-1-2022 05:02:51 AM	20-1-2022 04:09:37 PM	Audit Trail

CL/2021/10/V1/000434	Claim	Lost	SOLID POINT PRECISION MANUFACTURING SDN BHD	Credit Account	ZND163173897850	No	Packaging Problem (Sender)	Parcel	Rejected	2300.00		11-10-2021 08:59:32 AM		25-10-2021 08:59:32 AM			Audit Trail
CL/2021/10/V1/000433	Claim	Lost	Yeo Kai Xiang , BP INTERNATIONAL SDN BHD, B3113062000	Credit Account	ZND163172263212	No	LineHaul Connectivity Issue	Parcel	Completed	300.00	200.00	9-10-2021 09:34:29 PM		23-10-2021 09:34:29 PM	12-2-2022 10:14:07 AM	12-2-2022 10:25:26 AM	Audit Trail
CL/2021/10/V1/000432	Claim	Damage	KALAISELVI	Credit Account	ZND163244023911,CND163244023911001				Rejected	0.00		9-10-2021 06:49:36 PM		23-10-2021 06:49:36 PM			Audit Trail
CL/2021/10/V1/000431	Claim	Damage	WORLD BATH & KITCHEN SDN BHD	Credit Account	CND163244658533001				Info Incomplete	399.00		9-10-2021 04:43:35 PM	13-10-2021 11:09:00 AM	23-10-2021 04:43:35 PM			Audit Trail
CL/2021/10/V1/000430	Claim	Short Piece	GINNY ONG	Credit Account	ZND162878040967	No	Hub/Depo/ Station Handling Issue	Parcel	Rejected	259.60		9-10-2021 03:00:41 PM		23-10-2021 03:00:41 PM			Audit Trail
CL/2021/10/V1/000429	Claim	Damage	Cheryl Mh Chong	Credit Account	ZND163244629403	No	Force Majeure	Parcel	Completed	200.00	80.00	9-10-2021 10:29:27 AM		23-10-2021 10:29:27 AM	5-11-2021 11:11:33 AM	5-11-2021 11:14:02 AM	Audit Trail
CL/2021/10/V1/000428	Claim	Damage	GH DISTRIBUTOR & MARKETING SDN BHD	Credit Account	ZND163242120308	No	Packaging Problem (Sender)	Parcel	Info Incomplete	108.70		8-10-2021 06:22:14 PM	17-10-2021 09:13:43 AM	22-10-2021 06:22:14 PM			Audit Trail
CL/2021/10/V1/000427	Claim	Damage	Post centre klebang ipoh	Cash	ZND163241554241	No	Packaging Problem (Sender)	Parcel	Rejected	1000.00		8-10-2021 05:59:31 PM		22-10-2021 05:59:31 PM			Audit Trail
CL/2021/10/V1/000426	Claim	Damage	Mr Ken Soh	Credit Account	ZND163173030677	No	Hub/Depo/ Station Handling Issue	Parcel	Completed	460.00	200.00	8-10-2021 05:48:02 PM		22-10-2021 05:48:02 PM	5-11-2021 11:05:04 AM	5-11-2021 11:08:09 AM	Audit Trail
CL/2021/10/V1/000425	Claim	Damage	Noremi Binti Md Shaari	Credit Account	ZND163242274544				Rejected	2300.00		8-10-2021 02:36:14 PM		22-10-2021 02:36:14 PM			Audit Trail
CL/2021/10/V1/000424	Claim	Damage	Ahmad Azwaree Bin Abdullah Zawavee	Credit Account	ZND162706415363	No	Hub/Depo/ Station Handling Issue	Parcel	Rejected	60.00		8-10-2021 12:31:01 PM		22-10-2021 12:31:01 PM			Audit Trail

CL/2021/10/V1/000423	Claim	Damage	AISHAKIF ENTERPRESS	Cash	ZND16288 1203311	No	Hub/Depo/ Station Handling Issue	Parcel	Rejected	58.00		8-10-2021 10:37:32 AM		22-10-2021 10:37:32 AM			Audit Trail
CL/2021/10/V1/000422	Claim	Damage	Ahmad Izham b. Ishak	Cash	ZND16324 5128479	No	Packaging Problem (Sender)	Parcel	Completed	1250.00	200.00	7-10-2021 09:17:56 PM		21-10-2021 09:17:56 PM	6-4-2022 06:10:12 AM	14-4-2022 04:44:26 PM	Audit Trail
CL/2021/10/V1/000421	Claim	Damage	yusnira bt zakaria	Credit Account	ZND16324 1621677				Rejected	200.00		7-10-2021 04:20:42 PM		21-10-2021 04:20:42 PM			Audit Trail
CL/2021/10/V1/000420	Claim	Damage	yusnira bt zakaria	Credit Account	ZND16324 1762684				Rejected	200.00		7-10-2021 03:57:12 PM		21-10-2021 03:57:12 PM			Audit Trail
CL/2021/10/V1/000419	Claim	Lost	GFAST EXPRESS 56 SDN BHD	Credit Account	ZND16301 7085498	No	Hub/Depo/ Station Handling Issue	Parcel	Rejected	43.62		7-10-2021 03:56:02 PM		21-10-2021 03:56:02 PM			Audit Trail
CL/2021/10/V1/000418	Claim	Damage	yusnira zakaria	Credit Account	ZND16324 1450871				Rejected	200.00		7-10-2021 03:48:55 PM		21-10-2021 03:48:55 PM			Audit Trail
CL/2021/10/V1/000417	Claim	Damage	YUSNIRA ZAKARIA	Credit Account	ZND16324 1452875				Rejected	500.00		7-10-2021 03:39:41 PM		21-10-2021 03:39:41 PM			Audit Trail
CL/2021/10/V1/000416	Claim	Damage FreshBox	ARRAFF INFINITY	Credit Account	ZND16239 6050660				Rejected	200.00		7-10-2021 11:46:53 AM		21-10-2021 11:46:53 AM			Audit Trail
CL/2021/10/V1/000415	Claim	Damage FreshBox	Low chiew chin	Credit Account	ZND16324 4243265				Rejected	145.60		7-10-2021 11:28:02 AM		21-10-2021 11:28:02 AM			Audit Trail
CL/2021/10/V1/000414	Claim	Damage	JM CONCEPT FURNITURE SDN BHD	Credit Account	ZND16254 7298972				Info Incomplete	200.00		7-10-2021 11:21:33 AM	10-10-2021 09:06:52 AM	21-10-2021 11:21:33 AM			Audit Trail
CL/2021/10/V1/000413	Claim	Damage	Tan Hao Kiat | KC Living Design Sdn Bhd	Credit Account	ZND16324 1279847	No	Hub/Depo/ Station Handling Issue	Parcel	Rejected	214.63		7-10-2021 10:44:39 AM		21-10-2021 10:44:39 AM			Audit Trail
CL/2021/10/V1/000412	Claim	Damage	ZELCOS MARKETING SDN BHD	Credit Account	CND16301 7675439001				Rejected	200.00		7-10-2021 10:09:59 AM		21-10-2021 10:09:59 AM			Audit Trail
CL/2021/10/V1/000411	Claim	Damage	Young Diet	Cash	ZND16324 1551554	No	Hub/Depo/ Station Handling Issue	Styrofoam/ Polyfoam	Completed	764.00	200.00	6-10-2021 05:30:40 PM		20-10-2021 05:30:40 PM		1-11-2021 02:44:05 PM	Audit Trail
CL/2021/10/V1/000410	Claim	Damage	Servex (Malaysia) Sdn Bhd	Credit Account	LCWH-06/10/21	No	Hub/Depo/ Station Handling Issue	Parcel	Rejected	200.00		6-10-2021 12:31:31 PM		20-10-2021 12:31:31 PM			Audit Trail

CL/2021/10/V1/000409	Claim	Damage	Wan Chee Mun	Credit Account	ZND163243923397	No	Hub/Depo/ Station Handling Issue	Parcel	Rejected	159.72		6-10-2021 09:59:26 AM		20-10-2021 09:59:26 AM			Audit Trail
CL/2021/10/V1/000408	Claim	Damage	edwardfong	Cash	ZND163242315070	No	Hub/Depo/ Station Handling Issue	Document	Rejected	49.00		5-10-2021 02:46:13 PM		19-10-2021 02:46:13 PM			Audit Trail
CL/2021/10/V1/000407	Claim	Damage	Enghong Electrical & Medical Sdn Bhd	Credit Account	ZND163241005439				Rejected	120.00		5-10-2021 01:14:56 PM		19-10-2021 01:14:56 PM			Audit Trail
CL/2021/10/V1/000406	Claim	Lost	MEGA FLOWER MFG GLOBAL	Credit Account	ZND163174101543	No	Hub/Depo/ Station Handling Issue	Parcel	Completed	120.40	120.40	5-10-2021 12:07:28 PM		19-10-2021 12:07:28 PM	20-10-2021 09:45:20 AM	20-10-2021 10:37:45 AM	Audit Trail
CL/2021/10/V1/000405	Claim	Short Piece	Green City Medical Supplies Sdn Bhd	Credit Account	CND1630686804820002	No	Hub/Depo/ Station Handling Issue	Parcel	Completed	390.00	200.00	5-10-2021 11:13:12 AM		19-10-2021 11:13:12 AM	14-10-2021 09:18:39 AM	14-10-2021 09:35:53 AM	Audit Trail
CL/2021/10/V1/000404	Claim	Damage	MOHD HAFIZ BIN KAMARUDIN	Cash	ZND163072129342	No	Force Majeure	Parcel	Rejected	234.00		5-10-2021 10:29:39 AM		19-10-2021 10:29:39 AM			Audit Trail
CL/2021/10/V1/000403	Claim	Damage	MOHD FAKAHRUDDIN	Credit Account	ZND163244066116	No	Hub/Depo/ Station Handling Issue	Parcel	Rejected	300.00		5-10-2021 09:23:42 AM		19-10-2021 09:23:42 AM			Audit Trail
CL/2021/10/V1/000402	Claim	Lost	LIM WEI ZHANG	Credit Account	ZND163016297519	No	Hub/Depo/ Station Handling Issue	Parcel	Completed	499.00	200.00	5-10-2021 12:23:38 AM		19-10-2021 12:23:38 AM		13-10-2021 06:02:33 PM	Audit Trail
CL/2021/10/V1/000401	Claim	Lost	Carolyn Ng Boon Ching	Cash	ZND163242075806	No	Hub/Depo/ Station Handling Issue	Parcel	Info Incomplete	200.00		4-10-2021 11:04:03 PM		18-10-2021 11:04:03 PM	26-11-2021 10:19:38 AM		Audit Trail
CL/2021/10/V1/000400	Claim	Damage	Urban Hygienist Sdn Bhd	Credit Account	ZND163242252344	No	Hub/Depo/ Station Handling Issue	Parcel	Rejected	200.00		4-10-2021 08:56:01 PM		18-10-2021 08:56:01 PM			Audit Trail
CL/2021/10/V1/000399	Claim	Damage	Yong See Seng	Credit Account	ZND163071421041	No	Force Majeure	Parcel	Rejected	1000.00		4-10-2021 08:15:19 PM		18-10-2021 08:15:19 PM			Audit Trail
CL/2021/10/V1/000398	Claim	Lost	Muhammad Azizul B. Tugiman	Credit Account	ZND163172409788	No	Hub/Depo/ Station Handling Issue	Parcel	Completed	369.00	200.00	4-10-2021 05:20:47 PM		18-10-2021 05:20:47 PM	12-2-2022 09:35:31 AM	12-2-2022 09:38:43 AM	Audit Trail
CL/2021/10/V1/000397	Claim	Lost	VANESS CHONG	Credit Account	ZND163070542259	No	Hub/Depo/ Station Handling Issue	Parcel	Completed	200.00	200.00	4-10-2021 02:50:05 PM		18-10-2021 02:50:05 PM	20-10-2021 02:28:53 AM	20-10-2021 02:38:06 PM	Audit Trail

CL/2021/10/V1/000396	Claim	Damage	WONG XIAO LING	Cash	ZND163243326570	No	Hub/Depo/Station Handling Issue	Parcel	Rejected	79.00		2-10-2021 04:25:12 PM		16-10-2021 04:25:12 PM			Audit Trail
CL/2021/10/V1/000395	Claim	Damage FreshBox	D'Greens Frozen	Credit Account	ZND163242505013	No	Hub/Depo/Station Handling Issue	Styrofoam/Polyfoam	Completed	195.00	195.00	2-10-2021 02:52:32 PM		16-10-2021 02:52:32 PM	14-10-2021 09:37:53 AM	14-10-2021 09:45:42 AM	Audit Trail
CL/2021/10/V1/000394	Claim	Damage	CHLOE	Credit Account	ZND163174163107	No	Hub/Depo/Station Handling Issue	Parcel	Pending Responsible Staff Details	200.00	200.00	1-10-2021 06:32:39 PM	6-12-2021 10:22:07 AM	15-10-2021 06:32:39 PM	4-12-2021 10:18:59 AM		Audit Trail
CL/2021/10/V1/000393	Claim	Lost	DND Wholesale Entreprise	Cash	ZND163071862882	No	Hub/Depo/Station Handling Issue	Parcel	Info Incomplete	350.00		1-10-2021 03:43:16 PM	26-10-2021 08:57:59 AM	15-10-2021 03:43:16 PM			Audit Trail
CL/2021/10/V1/000392	Claim	Damage	Lim Sze Zhen	Cash	ZND163241638460	No	Hub/Depo/Station Handling Issue	Parcel	Rejected	350.00		1-10-2021 03:34:15 PM		15-10-2021 03:34:15 PM			Audit Trail
CL/2021/10/V1/000391	Claim	Damage	HABIBAH HJ OMAR	Credit Account	ZND163243071647				Rejected	56.00		1-10-2021 12:25:58 PM		15-10-2021 12:25:58 PM			Audit Trail
CL/2021/10/V1/000390	Claim	Lost	Freego Trading and Logistics	Credit Account	ZND163072242126				Rejected	4000.00		1-10-2021 12:02:29 AM		15-10-2021 12:02:29 AM			Audit Trail
CL/2021/09/V2/000378	Appeal	Damage	Servex (Malaysia) Sdn Bhd	Credit Account	ZND163174021193	No	Hub/Depo/Station Handling Issue	Parcel	Completed	50.00	50.00	28-9-2021 12:56:52 PM		12-10-2021 12:56:52 PM	9-11-2021 11:21:09 AM	9-11-2021 11:21:33 AM	Audit Trail
CL/2021/09/V2/000360	Appeal	Damage	Angie Lau	Credit Account	ZND163172996479	No	Packaging Problem (Sender)	Parcel	Completed	100.00	100.00	24-9-2021 09:31:21 AM		8-10-2021 09:31:21 AM	11-10-2021 10:26:11 AM	11-10-2021 10:27:12 AM	Audit Trail
CL/2021/09/V2/000355	Appeal	Damage FreshBox	FOOD CHAIN SUPPLY	Credit Account	ZND163017160997	No	LineHaul Connectivity Issue	Styrofoam/Polyfoam	Completed	200.00	200.00	23-9-2021 05:03:38 PM		7-10-2021 05:03:38 PM	14-10-2021 10:35:16 AM	14-10-2021 10:39:54 AM	Audit Trail
CL/2021/09/V2/000349	Appeal	Lost	Yoo Saw Moy	Cash	ZND163071737111	No	Hub/Depo/Station Handling Issue	Parcel	Completed	69.10	69.10	22-9-2021 08:45:29 PM		6-10-2021 08:45:29 PM	11-10-2021 06:00:02 AM	11-10-2021 06:00:57 PM	Audit Trail
CL/2021/09/V2/000313	Appeal	Damage FreshBox	Goh Yiap Ruey	Credit Account	ZND163172014401	No	Hub/Depo/Station Handling Issue	Styrofoam/Polyfoam	Completed	200.00	200.00	19-9-2021 09:00:36 PM		3-10-2021 09:00:36 PM	2-10-2021 11:41:12 AM	2-10-2021 11:43:40 AM	Audit Trail
CL/2021/09/V2/000309	Appeal	Damage	Servex (Malaysia) Sdn Bhd	Credit Account	LCWH-15/09/21	No	Hub/Depo/Station Handling Issue	Parcel	Pending Amount Revision	100.00		17-9-2021 06:46:20 PM		1-10-2021 06:46:20 PM	15-10-2021 12:17:37 PM		Audit Trail

CL/2021/09/V2/000182	Appeal	Damage	LIM WEI ZHANG	Credit Account	ZND162884282153	No	Packaging Problem (Sender)	Parcel	Completed	50.00	50.00	7-9-2021 01:08:23 AM		21-9-2021 01:08:23 AM	13-10-2021 10:35:39 AM	13-10-2021 10:36:20 AM	Audit Trail
CL/2021/09/V2/000165	Appeal	Damage	Leow kar keat	Cash	ZND163016921001	No	Hub/Depo/ Station Handling Issue	Styrofoam/ Polyfoam	Completed	200.00	200.00	4-9-2021 12:04:45 PM		18-9-2021 12:04:45 PM	11-10-2021 05:48:06 AM	11-10-2021 05:48:57 PM	Audit Trail
CL/2021/09/V1/000389	Claim	Lost	Freego Trading and Logistics	Credit Account	ZND163068520634	No	Hub/Depo/ Station Handling Issue	Parcel	Rejected	2735.00		30-9-2021 11:52:05 PM		14-10-2021 11:52:05 PM			Audit Trail
CL/2021/09/V1/000388	Claim	Damage	G&G Century (M) Sdn Bhd	Credit Account	CND163173974476002CND1631739744760 05	No	Hub/Depo/ Station Handling Issue	Parcel	Rejected	475.00		30-9-2021 06:01:41 PM		14-10-2021 06:01:41 PM			Audit Trail
CL/2021/09/V1/000387	Claim	Damage	ACER SALES AND SERVICES	Credit Account	SMSO21041477-0000				Rejected	2372.94		30-9-2021 05:33:52 PM		14-10-2021 05:33:52 PM			Audit Trail
CL/2021/09/V1/000386	Claim	Lost	Mmatrix Sdn Bhd	Credit Account	ZND162711104160	No	Hub/Depo/ Station Handling Issue	Parcel	Completed	5616.94	200.00	30-9-2021 05:15:05 PM		14-10-2021 05:15:05 PM	20-10-2021 09:34:19 AM	20-10-2021 09:36:15 AM	Audit Trail
CL/2021/09/V1/000385	Claim	Damage	chung mun chong	Cash	ZIN163068554417				Rejected	1500.00		29-9-2021 06:29:17 PM		13-10-2021 06:29:17 PM			Audit Trail
CL/2021/09/V1/000384	Claim	Damage	K&N CABINET FURNITURE	Credit Account	ZND163171258578	No	Packaging Problem (Sender)	Parcel	Rejected	195.98		29-9-2021 01:00:18 PM		13-10-2021 01:00:18 PM			Audit Trail
CL/2021/09/V1/000383	Claim	Damage	K&N CABINET	Credit Account	ZND163240449005	No	Hub/Depo/ Station Handling Issue	Parcel	Completed	188.81	100.00	29-9-2021 12:23:34 PM		13-10-2021 12:23:34 PM	12-10-2021 10:11:52 AM	13-10-2021 05:44:15 PM	Audit Trail
CL/2021/09/V1/000382	Claim	Lost	MIRACLE LOGISTIC MERLIMAU	Credit Account	ZND162688167595	No	Hub/Depo/ Station Handling Issue	Document	Completed	200.00	100.00	28-9-2021 05:50:08 PM		12-10-2021 05:50:08 PM	5-11-2021 02:57:51 AM	5-11-2021 03:19:37 PM	Audit Trail
CL/2021/09/V1/000381	Claim	Damage	AISHAKIF ENTERPRESS	Cash	ZND162881203311				Rejected	58.00		28-9-2021 03:21:48 PM		12-10-2021 03:21:48 PM			Audit Trail
CL/2021/09/V1/000380	Claim	Lost	Shahrul Aizad	Cash	ZND163067512746	No	Hub/Depo/ Station Handling Issue	Document	Info Incomplete	250.00		28-9-2021 01:21:36 PM		12-10-2021 01:21:36 PM	26-11-2021 10:20:45 AM		Audit Trail

CL/2021/09/V1/000379	Claim	Lost	CLICKGAMING DISTRIBUTION GROUP SDN BHD	Credit Account	ZND163069862573	No	LineHaul Connectivity Issue	Parcel	Completed	528.00	200.00	28-9-2021 01:11:56 PM		12-10-2021 01:11:56 PM	16-10-2021 09:46:29 AM	16-10-2021 09:49:41 AM	Audit Trail
CL/2021/09/V1/000378	Claim	Damage	Servex (Malaysia) Sdn Bhd	Credit Account	ZND163174021193	No	Hub/Depo/ Station Handling Issue	Parcel	Completed	200.00	50.00	28-9-2021 12:56:52 PM		12-10-2021 12:56:52 PM	9-11-2021 11:19:32 AM	9-11-2021 11:20:11 AM	Audit Trail
CL/2021/09/V1/000377	Claim	Damage	Yong See Seng	Cash	ZND163071421041				Rejected	1000.00		28-9-2021 12:42:27 PM		12-10-2021 12:42:27 PM			Audit Trail
CL/2021/09/V1/000376	Claim	Damage	LEAVES FOOD INDUSTRIES SDN BHD	Credit Account	ZND163071438544				Info Incomplete	0.00		28-9-2021 09:31:39 AM	30-9-2021 02:25:37 PM	12-10-2021 09:31:39 AM			Audit Trail
CL/2021/09/V1/000375	Claim	Lost	Lotuss Stores (Malaysia) Sdn Bhd - Plentong Johor Bahru No.34 , Jalan Masai Baru , Batu 10,81750 Plentong Johor Bahru	Credit Account	ZND162394696419				Rejected	228.00		28-9-2021 09:23:28 AM		12-10-2021 09:23:28 AM			Audit Trail
CL/2021/09/V1/000374	Claim	Damage	Ng Wei Jie	Credit Account	350996936418				Rejected	0.00		28-9-2021 03:32:20 AM		12-10-2021 03:32:20 AM			Audit Trail
CL/2021/09/V1/000373	Claim	Damage	OOI LAY SEE	Cash	ZND163171497274				Rejected	39.00		27-9-2021 11:21:51 AM		11-10-2021 11:21:51 AM			Audit Trail
CL/2021/09/V1/000372	Claim	Missing Content	Izzat Ibtisham	Credit Account	ZND163072242133	No	Force Majeure	Parcel	Rejected	4500.00		26-9-2021 04:18:40 PM		10-10-2021 04:18:40 PM			Audit Trail
CL/2021/09/V1/000371	Claim	Lost	CLICKGAMING DISTRIBUTION GROUP SDN BHD	Credit Account	ZND162882168909	No	Hub/Depo/ Station Handling Issue	Parcel	Completed	629.00	200.00	25-9-2021 01:22:36 PM		9-10-2021 01:22:36 PM	5-11-2021 03:59:46 AM	5-11-2021 04:02:31 PM	Audit Trail
CL/2021/09/V1/000370	Claim	Damage	G&G Century (M) Sdn Bhd	Credit Account	CND163173976476002	No	LineHaul Connectivity Issue	Parcel	Rejected	475.00		25-9-2021 12:57:42 PM		9-10-2021 12:57:42 PM			Audit Trail

CL/2021/09/V1/000369	Claim	Damage	HARRLEE MUNCHUN	Cash	ZND163070631243				Rejected	500.00		25-9-2021 12:57:25 PM		9-10-2021 12:57:25 PM			Audit Trail
CL/2021/09/V1/000368	Claim	Damage FreshBox	OOI SIEW FONG	Cash	ZND163173022153	No	Hub/Depo/ Station Handling Issue	Parcel	Completed	150.00	150.00	25-9-2021 09:33:41 AM		9-10-2021 09:33:41 AM	26-10-2021 06:08:05 AM	26-10-2021 06:09:48 PM	Audit Trail
CL/2021/09/V1/000367	Claim	Damage	AISHAKIF ENTERPRESE	Cash	ZND163172749457	Yes	Packaging Problem (Sender)	Parcel	Info Incomplete	45.00		24-9-2021 04:59:26 PM		8-10-2021 04:59:26 PM	29-10-2021 04:17:23 AM		Audit Trail
CL/2021/09/V1/000366	Claim	Lost	TEY KENG SIONG	Credit Account	ZND163017144126				Info Incomplete	99.00		24-9-2021 04:06:29 PM	29-9-2021 09:31:47 AM	8-10-2021 04:06:29 PM			Audit Trail
CL/2021/09/V1/000365	Claim	Damage	NILAM GLOBAL TRADING	Cash	ZND163072568790				Rejected	40.00		24-9-2021 04:01:31 PM		8-10-2021 04:01:31 PM			Audit Trail
CL/2021/09/V1/000364	Claim	Damage FreshBox	OOI XIAO TONG	Credit Account	ZND163173378489	No	Hub/Depo/ Station Handling Issue	Styrofoam/ Polyfoam	Completed	188.00	168.00	24-9-2021 01:34:53 PM		8-10-2021 01:34:53 PM	7-6-2022 04:48:16 AM	14-7-2022 09:12:00 AM	Audit Trail
CL/2021/09/V1/000363	Claim	Damage	Edwin Ta	Credit Account	W1000025904580				Rejected	32.00		24-9-2021 12:34:27 PM		8-10-2021 12:34:27 PM			Audit Trail
CL/2021/09/V1/000362	Claim	Damage	Nooraini Mustapa	Credit Account	CND163070379107002	No	Hub/Depo/ Station Handling Issue	Parcel	Completed	500.00	200.00	24-9-2021 11:02:57 AM		8-10-2021 11:02:57 AM	5-11-2021 11:02:01 AM	5-11-2021 11:04:38 AM	Audit Trail
CL/2021/09/V1/000361	Claim	Damage	Shan law	Credit Account	ZND163173720967	No	LineHaul Handling Issue	Parcel	Rejected	438.46		24-9-2021 10:06:56 AM		8-10-2021 10:06:56 AM			Audit Trail
CL/2021/09/V1/000360	Claim	Damage	Angie Lau	Credit Account	ZND163172996479	No	Packaging Problem (Sender)	Parcel	Completed	539.00	100.00	24-9-2021 09:31:21 AM		8-10-2021 09:31:21 AM	11-10-2021 10:28:12 AM	13-10-2021 06:04:46 PM	Audit Trail
CL/2021/09/V1/000359	Claim	Lost	EMILY TEOH	Credit Account	ZND163015927936	No	Hub/Depo/ Station Handling Issue	Parcel	Completed	787.00	200.00	23-9-2021 06:07:32 PM		7-10-2021 06:07:32 PM	5-11-2021 04:41:15 AM	5-11-2021 04:47:31 PM	Audit Trail
CL/2021/09/V1/000358	Claim	Lost	emily teoh	Credit Account	ZND163016338656	No	Hub/Depo/ Station Handling Issue	Parcel	Completed	936.00	200.00	23-9-2021 05:52:13 PM		7-10-2021 05:52:13 PM	5-11-2021 04:47:37 AM	5-11-2021 05:06:06 PM	Audit Trail
CL/2021/09/V1/000357	Claim	Damage	Debbie	Credit Account	ZND163070804692	No	Hub/Depo/ Station Handling Issue	Parcel	Completed	50.00	50.00	23-9-2021 05:47:15 PM		7-10-2021 05:47:15 PM	20-10-2021 10:37:55 AM	20-10-2021 10:40:34 AM	Audit Trail
CL/2021/09/V1/000356	Claim	Damage	Nur Athirah Ilyana	Credit Account	ZND163071875486	No	Hub/Depo/ Station Handling Issue	Parcel	Rejected	80.00		23-9-2021 05:33:06 PM		7-10-2021 05:33:06 PM			Audit Trail

CL/2021/09/V1/000355	Claim	Damage FreshBox	FOOD CHAIN SUPPLY	Credit Account	ZND163017160997	No	LineHaul Connectivity Issue	Styrofoam/ Polyfoam	Completed	740.00	200.00	23-9-2021 05:03:38 PM		7-10-2021 05:03:38 PM		14-10-2021 10:39:54 AM	Audit Trail
CL/2021/09/V1/000354	Claim	Damage	CRILIGHT MARKETING (M) SDN BHD	Credit Account	ZND163173030677	No	Hub/Depo/ Station Handling Issue	Parcel	Rejected	460.00		23-9-2021 05:00:00 PM		7-10-2021 05:00:00 PM			Audit Trail
CL/2021/09/V1/000353	Claim	Lost	NG LEE CHUN	Cash	ZND163016546358	No	Hub/Depo/ Station Handling Issue	Parcel	Completed	201.60	200.00	23-9-2021 02:53:47 PM		7-10-2021 02:53:47 PM	11-10-2021 05:50:40 AM	12-10-2021 11:11:39 AM	Audit Trail
CL/2021/09/V1/000352	Claim	Lost	Mmatrix Sdn Bhd	Credit Account	ZND162161446223				Rejected	433.54		23-9-2021 02:10:54 PM		7-10-2021 02:10:54 PM			Audit Trail
CL/2021/09/V1/000351	Claim	Damage	LIM WEI ZHANG	Credit Account	ZND163070207004	No	Packaging Problem (Sender)	Parcel	Rejected	399.00		23-9-2021 01:31:54 PM		7-10-2021 01:31:54 PM			Audit Trail
CL/2021/09/V1/000350	Claim	Damage	emboss technologies	Credit Account	ZND163070959972	No	Force Majeure	Parcel	Rejected	360.00		23-9-2021 12:40:16 PM		7-10-2021 12:40:16 PM			Audit Trail
CL/2021/09/V1/000349	Claim	Lost	Yoo Saw Moy	Cash	ZND163071737111	No	Hub/Depo/ Station Handling Issue	Parcel	Completed	0.00	69.10	22-9-2021 08:45:29 PM		6-10-2021 08:45:29 PM	11-10-2021 05:53:10 AM	12-10-2021 11:10:53 AM	Audit Trail
CL/2021/09/V1/000348	Claim	Damage	Jessie	Cash	ZND163069527236	No	Force Majeure	Styrofoam/ Polyfoam	Rejected	149.70		22-9-2021 06:35:07 PM		6-10-2021 06:35:07 PM			Audit Trail
CL/2021/09/V1/000347	Claim	Damage	Rainny Tan	Credit Account	ZND162709799569	No	Hub/Depo/ Station Handling Issue	Parcel	Rejected	15.90		22-9-2021 06:23:11 PM		6-10-2021 06:23:11 PM			Audit Trail
CL/2021/09/V1/000346	Claim	Damage FreshBox	WINNIE	Credit Account	ZND163172609416	No	LineHaul Connectivity Issue	Styrofoam/ Polyfoam	Completed	78.60	78.60	22-9-2021 06:22:27 PM		6-10-2021 06:22:27 PM	20-10-2021 10:40:42 AM	20-10-2021 10:44:08 AM	Audit Trail
CL/2021/09/V1/000345	Claim	Damage FreshBox	CHIN LAI FONG	Credit Account	ZND163172605203	No	LineHaul Connectivity Issue	Styrofoam/ Polyfoam	Completed	114.90	114.90	22-9-2021 06:07:37 PM		6-10-2021 06:07:37 PM	5-11-2021 05:19:49 AM	5-11-2021 05:25:53 PM	Audit Trail
CL/2021/09/V1/000344	Claim	Damage	Cindy Wong Pui Ling	Credit Account	ZND16279799439				Info Incomplete	6.50		22-9-2021 05:54:49 PM	25-9-2021 12:46:19 PM	6-10-2021 05:54:49 PM			Audit Trail
CL/2021/09/V1/000343	Claim	Damage	MMAG DIGITAL SDN BHD C/O WAREHOUSE	Credit Account	ZND163070027657	No	LineHaul Handling Issue	Parcel	Completed	1999.00	200.00	22-9-2021 05:24:08 PM		6-10-2021 05:24:08 PM	12-10-2021 09:58:36 AM	12-10-2021 10:03:24 AM	Audit Trail
CL/2021/09/V1/000342	Claim	Damage	AISHAKIF ENTERPRESE	Cash	ZND163070476325				Rejected	53.00		22-9-2021 04:20:53 PM		6-10-2021 04:20:53 PM			Audit Trail

CL/2021/09/V1/000341	Claim	Lost	Puan Sarina Bt Juraini	Credit Account	W10000340294 96				Rejected	157.00		22-9-2021 04:16:42 PM		6-10-2021 04:16:42 PM			Audit Trail
CL/2021/09/V1/000340	Claim	Damage FreshBox	NOOR MASTURA	Credit Account	RTSZND1630689340 80				Rejected	0.00		22-9-2021 04:04:26 PM		6-10-2021 04:04:26 PM			Audit Trail
CL/2021/09/V1/000339	Claim	Lost	Zelcos Marketing Sdn Bhd	Credit Account	ZND16281 1769306.				Info Incomplete	0.00		22-9-2021 03:57:16 PM	25-9-2021 09:58:57 AM	6-10-2021 03:57:16 PM			Audit Trail
CL/2021/09/V1/000338	Claim	Lost	Nur Iman ahmad	Credit Account	ZND16307 1353472	No	Force Majeure	Parcel	Rejected	389.80		22-9-2021 02:48:54 PM		6-10-2021 02:48:54 PM			Audit Trail
CL/2021/09/V1/000337	Claim	Lost	Zelcos Marketing Sdn Bhd	Credit Account	ZND16281 1769306				Info Incomplete	0.00		22-9-2021 12:19:53 PM	24-9-2021 03:34:02 PM	6-10-2021 12:19:53 PM			Audit Trail
CL/2021/09/V1/000336	Claim	Damage	LI WAN	Credit Account	ZND16307 0433946				Info Incomplete	138.00		22-9-2021 09:21:55 AM	24-9-2021 03:04:15 PM	6-10-2021 09:21:55 AM			Audit Trail
CL/2021/09/V1/000335	Claim	Damage	TAM JUN YEW	Credit Account	ZND16317 2021676				Info Incomplete	0.00		22-9-2021 12:51:36 AM	27-10-2021 04:00:32 PM	6-10-2021 12:51:36 AM			Audit Trail
CL/2021/09/V1/000334	Claim	Damage	MATTRESS PREMIUM OUTLET	Credit Account	ZND16287 7389692				Rejected	1000.00		21-9-2021 10:28:16 PM		5-10-2021 10:28:16 PM			Audit Trail
CL/2021/09/V1/000333	Claim	Lost	MATTRESS PREMIUM OUTLET	Credit Account	ZND16281 2169020	No	Hub/Depo/ Station Handling Issue	Parcel	Rejected	799.00		21-9-2021 10:15:17 PM		5-10-2021 10:15:17 PM			Audit Trail
CL/2021/09/V1/000332	Claim	Damage	rosli bin ab rahaman	Cash	ZND16317 1949018	No	Packaging Problem (Sender)	Parcel	Rejected	700.00		21-9-2021 06:41:47 PM		5-10-2021 06:41:47 PM			Audit Trail
CL/2021/09/V1/000331	Claim	Lost	ACER SALES AND SERVICES	Credit Account	SMST2100 3794-0000	No		Parcel	Rejected	2920.00		21-9-2021 06:08:27 PM		5-10-2021 06:08:27 PM			Audit Trail
CL/2021/09/V1/000330	Claim	Damage	LIM WEI ZHANG	Credit Account	ZND16317 2371566				Rejected	70.00		21-9-2021 04:32:15 PM		5-10-2021 04:32:15 PM			Audit Trail
CL/2021/09/V1/000329	Claim	Damage	ACER SALES AND SERVICES	Credit Account	SMSO210 39626-0000	No	Force Majeure	Parcel	Rejected	586.00		21-9-2021 03:49:56 PM		5-10-2021 03:49:56 PM			Audit Trail
CL/2021/09/V1/000328	Claim	Lost	Ritakanni	Credit Account	ZND16268 8182086	No	Hub/Depo/ Station Handling Issue	Parcel	Completed	300.00	200.00	21-9-2021 12:38:36 PM		5-10-2021 12:38:36 PM	29-10-2021 10:07:14 AM	29-10-2021 10:13:08 AM	Audit Trail

CL/2021/09/V1/000327	Claim	Damage FreshBox	SITI SALBIAH BINTI ABD RAHMAN	Cash	ZND163171828986	No	Hub/Depo/ Station Handling Issue	Parcel	Completed	50.00	50.00	21-9-2021 11:50:51 AM		5-10-2021 11:50:51 AM	3-11-2021 10:16:27 AM	3-11-2021 10:16:51 AM	Audit Trail
CL/2021/09/V1/000326	Claim	Damage	Mohd Pauzi bin Mamat	Credit Account	ZND163069140985	No		Parcel	New	52.00		21-9-2021 10:20:53 AM	2-10-2021 05:00:54 PM	5-10-2021 10:20:53 AM			Audit Trail
CL/2021/09/V1/000325	Claim	Lost	ACER SALES AND SERVICES	Credit Account	JOBFMPK21081485	No		Parcel	Rejected	2620.00		20-9-2021 07:37:46 PM		4-10-2021 07:37:46 PM			Audit Trail
CL/2021/09/V1/000324	Claim	Lost	ACER SALES AND SERVICES	Credit Account	SMSO21033055	No		Parcel	Rejected	2172.00		20-9-2021 07:34:03 PM		4-10-2021 07:34:03 PM			Audit Trail
CL/2021/09/V1/000323	Claim	Lost	ACER SALES AND SERVICES	Credit Account	SMSO21024664	No	Hub/Depo/ Station Handling Issue	Parcel	Rejected	1336.00		20-9-2021 07:31:03 PM		4-10-2021 07:31:03 PM			Audit Trail
CL/2021/09/V1/000322	Claim	Lost	Mmatrix Sdn Bhd	Credit Account	ZND162135385305	No	LineHaul Handling Issue	Parcel	Completed	433.54	200.00	20-9-2021 04:26:02 PM		4-10-2021 04:26:02 PM	7-10-2021 10:15:06 AM	7-10-2021 10:27:36 AM	Audit Trail
CL/2021/09/V1/000321	Claim	Lost	Mmatrix Sdn Bhd	Credit Account	ZND162074617864	No	LineHaul Connectivity Issue	Parcel	Completed	433.54	200.00	20-9-2021 04:20:36 PM		4-10-2021 04:20:36 PM	5-11-2021 05:19:08 AM	5-11-2021 05:27:24 PM	Audit Trail
CL/2021/09/V1/000320	Claim	Lost	HHS HOCK SENG TRADING	Credit Account	ZND163070454385	No	Hub/Depo/ Station Handling Issue	Parcel	Completed	60.00	60.00	20-9-2021 03:59:44 PM		4-10-2021 03:59:44 PM	6-10-2021 09:32:23 AM	6-10-2021 09:33:26 AM	Audit Trail
CL/2021/09/V1/000319	Claim	Damage	BROMBURG HOROLOGY RESOURCES - TAM JUN YEW	Credit Account	ZND163172051918				Info Incomplete	0.00		20-9-2021 03:10:12 PM	27-10-2021 04:00:01 PM	4-10-2021 03:10:12 PM			Audit Trail
CL/2021/09/V1/000318	Claim	Lost	ACER SALES AND SERVICES	Credit Account	MJFMPK2108094-01-BKI	No		Pallet	Rejected	6136.00		20-9-2021 02:47:14 PM		4-10-2021 02:47:14 PM			Audit Trail
CL/2021/09/V1/000317	Claim	Damage	HAYLA SOLUTION	Credit Account	ZND163069695317				Rejected	175.00		20-9-2021 01:26:53 PM		4-10-2021 01:26:53 PM			Audit Trail
CL/2021/09/V1/000316	Claim	Damage FreshBox	FONG QIN YING	Credit Account	ZND163072648799	No	Packaging Problem (Sender)	Styrofoam/ Polyfoam	Rejected	136.00		20-9-2021 01:23:16 PM		4-10-2021 01:23:16 PM			Audit Trail
CL/2021/09/V1/000315	Claim	Damage	HAYLA SOLUTION	Credit Account	ZND163072665772				Rejected	175.00		20-9-2021 01:19:55 PM		4-10-2021 01:19:55 PM			Audit Trail

CL/2021/09/V1/000314	Claim	Damage FreshBox	NIK AHMAD RUSHDAN	Credit Account	ZND163070556195				Rejected	0.00		20-9-2021 09:31:10 AM		4-10-2021 09:31:10 AM			Audit Trail
CL/2021/09/V1/000313	Claim	Damage FreshBox	Goh Yiap Ruey	Credit Account	ZND163172014401	No	Hub/Depo/ Station Handling Issue	Styrofoam/ Polyfoam	Completed	500.00	200.00	19-9-2021 09:00:36 PM		3-10-2021 09:00:36 PM		2-10-2021 11:43:40 AM	Audit Trail
CL/2021/09/V1/000312	Claim	Damage	AISHAKIF ENTERPRESS	Cash	ZND163072316834	No	Packaging Problem (Sender)	Parcel	Rejected	44.00		18-9-2021 07:14:11 PM		2-10-2021 07:14:11 PM			Audit Trail
CL/2021/09/V1/000311	Claim	Damage	AISHAKIF ENTERPRESS	Cash	ZND163070476325	No	Packaging Problem (Sender)	Parcel	Rejected	53.00		17-9-2021 07:32:20 PM		1-10-2021 07:32:20 PM			Audit Trail
CL/2021/09/V1/000310	Claim	Damage	ZEN TECH INNOVATION SDN.BHD	Credit Account	350000447265	No	Force Majeure	Pallet	Rejected	200.00		17-9-2021 06:54:23 PM		1-10-2021 06:54:23 PM			Audit Trail
CL/2021/09/V1/000309	Claim	Damage	Servex (Malaysia) Sdn Bhd	Credit Account	LCWH-15/09/21	No	Hub/Depo/ Station Handling Issue	Parcel	Rejected	200.00		17-9-2021 06:46:20 PM		1-10-2021 06:46:20 PM			Audit Trail
CL/2021/09/V1/000308	Claim	Damage FreshBox	NIK AHMAD RUSHDAN	Credit Account	ZND163070556195				Rejected	0.00		17-9-2021 06:39:40 PM		1-10-2021 06:39:40 PM			Audit Trail
CL/2021/09/V1/000307	Claim	Damage	Yvonne ding jia hui	Cash	ZND163072222333	No	LineHaul Handling Issue	Styrofoam/ Polyfoam	Info Incomplete	120.00		17-9-2021 11:43:05 AM	22-9-2021 02:20:55 PM	1-10-2021 11:43:05 AM			Audit Trail
CL/2021/09/V1/000306	Claim	Damage FreshBox	CHEONG SOCK LENG	Credit Account	ZND163072051803	No	LineHaul Connectivity Issue	Styrofoam/ Polyfoam	Completed	179.20	179.20	16-9-2021 09:01:00 PM		30-9-2021 09:01:00 PM	5-11-2021 10:24:51 AM	5-11-2021 10:28:18 AM	Audit Trail
CL/2021/09/V1/000305	Claim	Damage FreshBox	ANGEL LOO	Credit Account	ZND163071977104	No	LineHaul Connectivity Issue	Styrofoam/ Polyfoam	Completed	187.40	187.40	16-9-2021 08:57:37 PM		30-9-2021 08:57:37 PM	12-11-2021 01:55:20 AM	12-11-2021 01:59:51 PM	Audit Trail
CL/2021/09/V1/000304	Claim	Lost	Mmatrix Sdn Bhd	Credit Account	ZND162709307160	No	Hub/Depo/ Station Handling Issue	Parcel	Rejected	10.60		16-9-2021 08:12:21 PM		30-9-2021 08:12:21 PM			Audit Trail
CL/2021/09/V1/000303	Claim	Lost	Mmatrix Sdn Bhd	Credit Account	ZND162709307139	No	Hub/Depo/ Station Handling Issue	Parcel	Rejected	10.60		16-9-2021 08:11:13 PM		30-9-2021 08:11:13 PM			Audit Trail
CL/2021/09/V1/000302	Claim	Lost	Mmatrix Sdn Bhd	Credit Account	ZND162709307191	No	Hub/Depo/ Station Handling Issue	Parcel	Rejected	10.60		16-9-2021 08:09:18 PM		30-9-2021 08:09:18 PM			Audit Trail
CL/2021/09/V1/000301	Claim	Lost	Mmatrix Sdn Bhd	Credit Account	ZND162709306941	No	Hub/Depo/ Station Handling Issue	Parcel	Rejected	10.60		16-9-2021 08:07:52 PM		30-9-2021 08:07:52 PM			Audit Trail

CL/2021/09/V1/000300	Claim	Lost	Mmatrix Sdn Bhd	Credit Account	ZND162709306545	No	Hub/Depo/ Station Handling Issue	Parcel	Rejected	10.60		16-9-2021 08:06:22 PM		30-9-2021 08:06:22 PM			Audit Trail
CL/2021/09/V1/000299	Claim	Lost	Mmatrix Sdn Bhd	Credit Account	ZND162709547634	No	Hub/Depo/ Station Handling Issue	Parcel	Rejected	10.60		16-9-2021 08:04:51 PM		30-9-2021 08:04:51 PM			Audit Trail
CL/2021/09/V1/000298	Claim	Lost	Mmatrix Sdn Bhd	Credit Account	ZND162709547665	No	Hub/Depo/ Station Handling Issue	Parcel	Rejected	10.60		16-9-2021 08:03:37 PM		30-9-2021 08:03:37 PM			Audit Trail
CL/2021/09/V1/000297	Claim	Lost	Mmatrix Sdn Bhd	Credit Account	ZND162709547689	No	Hub/Depo/ Station Handling Issue	Parcel	Rejected	10.60		16-9-2021 08:02:23 PM		30-9-2021 08:02:23 PM			Audit Trail
CL/2021/09/V1/000296	Claim	Lost	Mmatrix Sdn Bhd	Credit Account	ZND162709547443	No	Hub/Depo/ Station Handling Issue	Parcel	Rejected	10.60		16-9-2021 07:28:26 PM		30-9-2021 07:28:26 PM			Audit Trail
CL/2021/09/V1/000295	Claim	Lost	Mmatrix Sdn Bhd	Credit Account	ZND162709547504	No	Hub/Depo/ Station Handling Issue	Parcel	Rejected	10.60		16-9-2021 07:25:54 PM		30-9-2021 07:25:54 PM			Audit Trail
CL/2021/09/V1/000294	Claim	Lost	Mmatrix Sdn Bhd	Credit Account	ZND162707390973	No	Hub/Depo/ Station Handling Issue	Parcel	Rejected	10.60		16-9-2021 07:23:24 PM		30-9-2021 07:23:24 PM			Audit Trail
CL/2021/09/V1/000293	Claim	Lost	Mmatrix Sdn Bhd	Credit Account	ZND162707389335	No	Hub/Depo/ Station Handling Issue	Parcel	Rejected	10.60		16-9-2021 07:18:58 PM		30-9-2021 07:18:58 PM			Audit Trail
CL/2021/09/V1/000292	Claim	Lost	Mmatrix Sdn Bhd	Credit Account	ZND162707387478	No	Hub/Depo/ Station Handling Issue	Parcel	Rejected	10.60		16-9-2021 07:16:31 PM		30-9-2021 07:16:31 PM			Audit Trail
CL/2021/09/V1/000291	Claim	Lost	Mmatrix Sdn Bhd	Credit Account	ZND162707387638	No	Hub/Depo/ Station Handling Issue	Parcel	Rejected	10.60		16-9-2021 07:13:58 PM		30-9-2021 07:13:58 PM			Audit Trail
CL/2021/09/V1/000290	Claim	Lost	Mmatrix Sdn Bhd	Credit Account	ZND162707387782	No	Hub/Depo/ Station Handling Issue	Parcel	Rejected	10.60		16-9-2021 07:11:14 PM		30-9-2021 07:11:14 PM			Audit Trail
CL/2021/09/V1/000289	Claim	Lost	Mmatrix Sdn Bhd	Credit Account	ZND162707388239	No	Hub/Depo/ Station Handling Issue	Parcel	Rejected	10.60		16-9-2021 07:08:56 PM		30-9-2021 07:08:56 PM			Audit Trail

CL/2021/09/V1/000288	Claim	Lost	Mmatrix Sdn Bhd	Credit Account	ZND162707386518	No	Hub/Depo/ Station Handling Issue	Parcel	Rejected	10.60		16-9-2021 07:05:00 PM		30-9-2021 07:05:00 PM			Audit Trail
CL/2021/09/V1/000287	Claim	Lost	Mmatrix Sdn Bhd	Credit Account	ZND162707386716	No	Hub/Depo/ Station Handling Issue	Parcel	Rejected	10.60		16-9-2021 05:24:06 PM		30-9-2021 05:24:06 PM			Audit Trail
CL/2021/09/V1/000286	Claim	Lost	Mmatrix Sdn Bhd	Credit Account	ZND162398949023	No	LineHaul Connectivity Issue	Parcel	Completed	10.60	10.60	16-9-2021 03:52:42 PM		30-9-2021 03:52:42 PM	12-10-2021 09:50:10 AM	12-10-2021 09:54:07 AM	Audit Trail
CL/2021/09/V1/000285	Claim	Lost	Mmatrix Sdn Bhd	Credit Account	ZND162398951552	No	LineHaul Connectivity Issue	Parcel	Completed	10.60	10.60	16-9-2021 03:50:08 PM		30-9-2021 03:50:08 PM	12-10-2021 09:54:18 AM	12-10-2021 09:58:33 AM	Audit Trail
CL/2021/09/V1/000284	Claim	Lost	Mmatrix Sdn Bhd	Credit Account	ZND162398952153	No	LineHaul Connectivity Issue	Parcel	Completed	10.60	10.60	16-9-2021 03:45:53 PM		30-9-2021 03:45:53 PM	12-10-2021 10:46:12 AM	12-10-2021 10:47:20 AM	Audit Trail
CL/2021/09/V1/000283	Claim	Lost	Mmatrix Sdn Bhd	Credit Account	ZND162881054814	No		Parcel	Rejected	10.60		16-9-2021 03:41:14 PM		30-9-2021 03:41:14 PM			Audit Trail
CL/2021/09/V1/000282	Claim	Lost	Mmatrix Sdn Bhd	Credit Account	ZND162810355999	No	Hub/Depo/ Station Handling Issue	Parcel	Rejected	10.60		16-9-2021 03:36:52 PM		30-9-2021 03:36:52 PM			Audit Trail
CL/2021/09/V1/000281	Claim	Lost	Mmatrix Sdn Bhd	Credit Account	ZND162709353273	No		Parcel	Rejected	645.54		16-9-2021 03:33:26 PM		30-9-2021 03:33:26 PM			Audit Trail
CL/2021/09/V1/000280	Claim	Lost	Mmatrix Sdn Bhd	Credit Account	ZND162593003957	No	LineHaul Connectivity Issue	Parcel	Completed	10.60	10.60	16-9-2021 03:29:43 PM		30-9-2021 03:29:43 PM	12-10-2021 10:50:29 AM	12-10-2021 10:50:54 AM	Audit Trail
CL/2021/09/V1/000279	Claim	Lost	Mmatrix Sdn Bhd	Credit Account	ZND162598779697	No	LineHaul Connectivity Issue	Parcel	Completed	10.60	10.60	16-9-2021 03:24:59 PM		30-9-2021 03:24:59 PM	12-10-2021 10:51:01 AM	12-10-2021 10:53:55 AM	Audit Trail
CL/2021/09/V1/000278	Claim	Lost	Mmatrix Sdn Bhd	Credit Account	ZND162593006156	No	LineHaul Connectivity Issue	Parcel	Completed	10.60	10.60	16-9-2021 03:21:24 PM		30-9-2021 03:21:24 PM	12-10-2021 10:53:59 AM	12-10-2021 10:56:28 AM	Audit Trail
CL/2021/09/V1/000277	Claim	Lost	Mmatrix Sdn Bhd	Credit Account	ZND162878346656	No	Hub/Depo/ Station Handling Issue	Parcel	Rejected	571.34		16-9-2021 03:17:33 PM		30-9-2021 03:17:33 PM			Audit Trail
CL/2021/09/V1/000276	Claim	Lost	Mmatrix Sdn Bhd	Credit Account	ZND162810129118	No		Parcel	Rejected	10.60		16-9-2021 03:06:36 PM		30-9-2021 03:06:36 PM			Audit Trail
CL/2021/09/V1/000275	Claim	Lost	Mmatrix Sdn Bhd	Credit Account	ZND162809072135	No	Hub/Depo/ Station Handling Issue	Parcel	Rejected	645.54		16-9-2021 03:03:02 PM		30-9-2021 03:03:02 PM			Audit Trail
CL/2021/09/V1/000274	Claim	Lost	Mmatrix Sdn Bhd	Credit Account	ZND162709369083	No		Parcel	Rejected	433.54		16-9-2021 02:59:32 PM		30-9-2021 02:59:32 PM			Audit Trail

CL/2021/09/V1/000273	Claim	Lost	Mmatrix Sdn Bhd	Credit Account	ZND162709350425	No		Parcel	Rejected	380.54		16-9-2021 02:54:05 PM		30-9-2021 02:54:05 PM			Audit Trail
CL/2021/09/V1/000272	Claim	Lost	Mmatrix Sdn Bhd	Credit Account	ZND162515879578	No	Hub/Depo/ Station Handling Issue	Parcel	Completed	433.54	200.00	16-9-2021 02:30:47 PM		30-9-2021 02:30:47 PM	11-10-2021 10:40:15 AM	11-10-2021 10:46:01 AM	Audit Trail
CL/2021/09/V1/000271	Claim	Lost	Mmatrix Sdn Bhd	Credit Account	ZND162706464156	No	Hub/Depo/ Station Handling Issue	Parcel	Completed	0.00	200.00	16-9-2021 02:25:56 PM		30-9-2021 02:25:56 PM	6-10-2021 09:45:32 AM	6-10-2021 09:45:56 AM	Audit Trail
CL/2021/09/V1/000270	Claim	Lost	Mmatrix Sdn Bhd	Credit Account	ZND162593044424	No		Parcel	Rejected	0.00		16-9-2021 02:02:58 PM		30-9-2021 02:02:58 PM			Audit Trail
CL/2021/09/V1/000269	Claim	Lost	Mmatrix Sdn Bhd	Credit Account	ZND162547267466	No	Hub/Depo/ Station Handling Issue	Parcel	Rejected	0.00		16-9-2021 01:58:30 PM		30-9-2021 01:58:30 PM			Audit Trail
CL/2021/09/V1/000268	Claim	Lost	Mmatrix Sdn Bhd	Credit Account	ZND162547295315	No	Hub/Depo/ Station Handling Issue	Parcel	Completed	0.00	200.00	16-9-2021 01:51:23 PM		30-9-2021 01:51:23 PM	11-10-2021 10:50:38 AM	11-10-2021 10:54:54 AM	Audit Trail
CL/2021/09/V1/000267	Claim	Lost	Mmatrix Sdn Bhd	Credit Account	ZND162398473382	No	Hub/Depo/ Station Handling Issue	Parcel	Completed	0.00	200.00	16-9-2021 01:45:38 PM		30-9-2021 01:45:38 PM	6-10-2021 09:46:00 AM	6-10-2021 11:13:51 AM	Audit Trail
CL/2021/09/V1/000266	Claim	Lost	Mmatrix Sdn Bhd	Credit Account	ZND162325561243	No	LineHaul Handling Issue	Parcel	Pending Responsible Staff Details	0.00	200.00	16-9-2021 01:40:41 PM	10-12-2021 03:56:06 PM	30-9-2021 01:40:41 PM	8-12-2021 03:51:04 AM		Audit Trail
CL/2021/09/V1/000265	Claim	Lost	Mmatrix Sdn Bhd	Credit Account	ZND162399429968	No	Hub/Depo/ Station Handling Issue	Parcel	Rejected	0.00		16-9-2021 01:20:14 PM		30-9-2021 01:20:14 PM			Audit Trail
CL/2021/09/V1/000264	Claim	Lost	Mmatrix Sdn Bhd	Credit Account	ZND162399424376	No	Hub/Depo/ Station Handling Issue	Parcel	Completed	0.00	200.00	16-9-2021 01:09:36 PM		30-9-2021 01:09:36 PM	20-10-2021 09:43:20 AM	20-10-2021 09:46:51 AM	Audit Trail
CL/2021/09/V1/000263	Claim	Lost	Mmatrix Sdn Bhd	Credit Account	ZND162327667400	No	Hub/Depo/ Station Handling Issue	Parcel	Completed	0.00	200.00	16-9-2021 01:06:13 PM		30-9-2021 01:06:13 PM	6-10-2021 09:46:24 AM	6-10-2021 11:13:28 AM	Audit Trail
CL/2021/09/V1/000262	Claim	Lost	Mmatrix Sdn Bhd	Credit Account	ZND162327659948	No	Hub/Depo/ Station Handling Issue	Parcel	Completed	0.00	200.00	16-9-2021 01:03:03 PM		30-9-2021 01:03:03 PM	6-10-2021 09:46:43 AM	6-10-2021 09:47:10 AM	Audit Trail
CL/2021/09/V1/000261	Claim	Lost	Mmatrix Sdn Bhd	Credit Account	ZND162326978088	No	Hub/Depo/ Station Handling Issue	Parcel	Completed	0.00	200.00	16-9-2021 12:58:30 PM		30-9-2021 12:58:30 PM	6-10-2021 09:47:13 AM	6-10-2021 11:13:03 AM	Audit Trail

CL/2021/09/V1/000260	Claim	Lost	Mmatrix Sdn Bhd	Credit Account	ZND162326932745	No	Hub/Depo/ Station Handling Issue	Parcel	Completed	0.00	200.00	16-9-2021 12:54:04 PM		30-9-2021 12:54:04 PM	6-10-2021 09:47:46 AM	6-10-2021 09:48:08 AM	Audit Trail
CL/2021/09/V1/000259	Claim	Lost	Mmatrix Sdn Bhd	Credit Account	ZND162396868456	No	Hub/Depo/ Station Handling Issue	Parcel	Completed	0.00	200.00	16-9-2021 12:31:17 PM		30-9-2021 12:31:17 PM	6-10-2021 10:37:10 AM	6-10-2021 10:39:34 AM	Audit Trail
CL/2021/09/V1/000258	Claim	Lost	Mmatrix Sdn Bhd	Credit Account	ZND162395247139	No	Hub/Depo/ Station Handling Issue	Parcel	Completed	0.00	200.00	16-9-2021 12:26:14 PM		30-9-2021 12:26:14 PM	6-10-2021 10:42:38 AM	6-10-2021 10:43:08 AM	Audit Trail
CL/2021/09/V1/000257	Claim	Damage	Tan Hui Ling	Credit Account	ZND163016054990	No	Force Majeure	Parcel	Rejected	0.00		16-9-2021 01:18:04 AM		30-9-2021 01:18:04 AM			Audit Trail
CL/2021/09/V1/000256	Claim	Damage	AZMAN BIN HAMZAH	Credit Account	ZND163071920704				Info Incomplete	31.00		15-9-2021 06:54:35 PM	26-9-2021 12:00:14 PM	29-9-2021 06:54:35 PM			Audit Trail
CL/2021/09/V1/000255	Claim	Damage	EUNICE	Credit Account	CND163017675439001	No	Hub/Depo/ Station Handling Issue	Parcel	Rejected	90.00		15-9-2021 04:15:29 PM		29-9-2021 04:15:29 PM			Audit Trail
CL/2021/09/V1/000254	Claim	Damage FreshBox	ACER SALES AND SERVICES	Credit Account	SMSO21032568-0000				Info Incomplete	24.75		15-9-2021 02:05:26 PM	17-9-2021 02:46:59 PM	29-9-2021 02:05:26 PM			Audit Trail
CL/2021/09/V1/000253	Claim	Damage	Leong Mun Leng	Cash	ZND163016958793	No	Hub/Depo/ Station Handling Issue	Parcel	Info Incomplete	200.00		15-9-2021 12:50:08 PM		29-9-2021 12:50:08 PM	13-10-2021 04:22:56 AM		Audit Trail
CL/2021/09/V1/000252	Claim	Damage	King Wong/ Rio Teng	Credit Account	ZND163017567277	No	Hub/Depo/ Station Handling Issue	Styrofoam/ Polyfoam	Info Incomplete	260.60		14-9-2021 05:10:22 PM		28-9-2021 05:10:22 PM			Audit Trail
CL/2021/09/V1/000251	Claim	Lost	CLICKGAMING DISTRIBUTION GROUP SDN BHD	Credit Account	ZND163016544477	No	Hub/Depo/ Station Handling Issue	Parcel	Completed	399.00	200.00	14-9-2021 05:05:06 PM		28-9-2021 05:05:06 PM	6-10-2021 10:50:36 AM	6-10-2021 10:50:59 AM	Audit Trail
CL/2021/09/V1/000250	Claim	Lost	NOR ASLILA ANUAR	Credit Account	ZND162883863490				Info Incomplete	300.00		14-9-2021 12:18:20 PM	16-9-2021 03:43:29 PM	28-9-2021 12:18:20 PM			Audit Trail
CL/2021/09/V1/000249	Claim	Lost	Mmatrix Sdn Bhd	Credit Account	ZND162395175265	No	Hub/Depo/ Station Handling Issue	Parcel	Completed	0.00	200.00	13-9-2021 11:21:29 PM		27-9-2021 11:21:29 PM	6-10-2021 10:51:05 AM	6-10-2021 10:51:23 AM	Audit Trail
CL/2021/09/V1/000248	Claim	Lost	Mmatrix Sdn Bhd	Credit Account	ZND162327666977	No	Hub/Depo/ Station Handling Issue	Parcel	Completed	0.00	200.00	13-9-2021 11:16:12 PM		27-9-2021 11:16:12 PM	6-10-2021 10:53:26 AM	6-10-2021 10:53:49 AM	Audit Trail

CL/2021/09/V1/000247	Claim	Lost	Mmatrix Sdn Bhd	Credit Account	ZND162327551143	No	Hub/Depo/ Station Handling Issue	Parcel	Completed	0.00	200.00	13-9-2021 11:11:22 PM		27-9-2021 11:11:22 PM	6-10-2021 10:53:52 AM	6-10-2021 10:54:13 AM	Audit Trail
CL/2021/09/V1/000246	Claim	Lost	Mmatrix Sdn Bhd	Credit Account	ZND162326789660	No	Hub/Depo/ Station Handling Issue	Parcel	Completed	0.00	200.00	13-9-2021 11:07:03 PM		27-9-2021 11:07:03 PM	6-10-2021 10:54:44 AM	6-10-2021 10:55:05 AM	Audit Trail
CL/2021/09/V1/000245	Claim	Lost	Mmatrix Sdn Bhd	Credit Account	ZND162265044462	No	Hub/Depo/ Station Handling Issue	Parcel	Completed	0.00	200.00	13-9-2021 10:55:55 PM		27-9-2021 10:55:55 PM	6-10-2021 10:55:09 AM	6-10-2021 10:55:27 AM	Audit Trail
CL/2021/09/V1/000244	Claim	Lost	Mmatrix Sdn Bhd	Credit Account	ZND162265042079	No	Hub/Depo/ Station Handling Issue	Parcel	Info Insufficient	0.00		13-9-2021 10:17:07 PM	22-9-2021 04:24:07 PM	27-9-2021 10:17:07 PM			Audit Trail
CL/2021/09/V1/000243	Claim	Lost	Mmatrix Sdn Bhd	Credit Account	ZND162264796768	No	Hub/Depo/ Station Handling Issue	Parcel	Completed	0.00	200.00	13-9-2021 10:12:45 PM		27-9-2021 10:12:45 PM	6-10-2021 10:56:15 AM	6-10-2021 10:56:34 AM	Audit Trail
CL/2021/09/V1/000242	Claim	Lost	Mmatrix Sdn Bhd	Credit Account	ZND162161950430	No	Hub/Depo/ Station Handling Issue	Parcel	Completed	0.00	200.00	13-9-2021 09:56:48 PM		27-9-2021 09:56:48 PM	6-10-2021 10:57:23 AM	6-10-2021 10:57:39 AM	Audit Trail
CL/2021/09/V1/000241	Claim	Lost	Mmatrix Sdn Bhd	Credit Account	ZND162161708000	No	Hub/Depo/ Station Handling Issue	Parcel	Completed	0.00	200.00	13-9-2021 09:48:38 PM		27-9-2021 09:48:38 PM	6-10-2021 10:58:38 AM	6-10-2021 10:58:52 AM	Audit Trail
CL/2021/09/V1/000240	Claim	Lost	Mmatrix Sdn Bhd	Credit Account	ZND162161541515	No	Hub/Depo/ Station Handling Issue	Parcel	Completed	0.00	200.00	13-9-2021 09:43:48 PM		27-9-2021 09:43:48 PM	6-10-2021 10:59:34 AM	6-10-2021 10:59:55 AM	Audit Trail
CL/2021/09/V1/000239	Claim	Lost	Mmatrix Sdn Bhd	Credit Account	ZND162160978770	No	Hub/Depo/ Station Handling Issue	Parcel	Completed	0.00	200.00	13-9-2021 09:38:36 PM		27-9-2021 09:38:36 PM	5-11-2021 05:27:50 AM	5-11-2021 05:42:09 PM	Audit Trail
CL/2021/09/V1/000238	Claim	Lost	Mmatrix Sdn Bhd	Credit Account	ZND161963067766	No	Hub/Depo/ Station Handling Issue	Parcel	Completed	0.00	200.00	13-9-2021 09:32:00 PM		27-9-2021 09:32:00 PM	5-11-2021 05:43:40 AM	5-11-2021 05:48:02 PM	Audit Trail
CL/2021/09/V1/000237	Claim	Lost	Mmatrix Sdn Bhd	Credit Account	ZND162694637907	No	Logistic IT System Issue	Parcel	Completed	10.00	10.00	13-9-2021 07:18:13 PM		27-9-2021 07:18:13 PM	8-10-2021 03:52:32 AM	8-10-2021 03:55:51 PM	Audit Trail
CL/2021/09/V1/000236	Claim	Lost	Mmatrix Sdn Bhd	Credit Account	ZND162314241514	No	Hub/Depo/ Station Handling Issue	Parcel	Completed	10.00	10.00	13-9-2021 07:11:52 PM		27-9-2021 07:11:52 PM	6-10-2021 11:00:00 AM	6-10-2021 11:03:44 AM	Audit Trail
CL/2021/09/V1/000235	Claim	Damage	Mmatrix Sdn Bhd	Credit Account	ZND163016483813	No	Hub/Depo/ Station Handling Issue	Parcel	Rejected	0.00		13-9-2021 06:57:10 PM		27-9-2021 06:57:10 PM			Audit Trail

CL/2021/09/V1/000234	Claim	Short Piece	Mmatrix Sdn Bhd	Credit Account	ZND162879328941	No	Hub/Depo/ Station Handling Issue	Parcel	Rejected	0.00		13-9-2021 06:47:24 PM		27-9-2021 06:47:24 PM			Audit Trail
CL/2021/09/V1/000233	Claim	Lost	MMAG DIGITAL SDN BHD C/O WAREHOUSE	Credit Account	W1000048187663	No	Hub/Depo/ Station Handling Issue	Parcel	Completed	699.00	200.00	13-9-2021 05:00:35 PM		27-9-2021 05:00:35 PM	6-10-2021 10:34:56 AM	6-10-2021 10:36:48 AM	Audit Trail
CL/2021/09/V1/000232	Claim	Damage	SCALE STORY ENTERPRISE	Credit Account	ZND163068614869	No	Driver Issue	Styrofoam/ Polyfoam	Completed	200.00	200.00	13-9-2021 04:47:36 PM		27-9-2021 04:47:36 PM	6-10-2021 11:03:53 AM	6-10-2021 11:04:11 AM	Audit Trail
CL/2021/09/V1/000231	Claim	Damage	JAMALUDDIN ABDUL KADIR	Credit Account	ZND163068376415	No	Hub/Depo/ Station Handling Issue	Parcel	Rejected	140.00		13-9-2021 04:15:01 PM		27-9-2021 04:15:01 PM			Audit Trail
CL/2021/09/V1/000230	Claim	Lost	HOME DIRECT GROUP SDN BHD	Credit Account	ZND162264989900				Rejected	0.00		13-9-2021 03:59:04 PM		27-9-2021 03:59:04 PM			Audit Trail
CL/2021/09/V1/000229	Claim	Damage	CHUAH CHYAU LUN	Credit Account	ZND162811072345	No	Packaging Problem (Sender)	Parcel	Rejected	0.00		13-9-2021 02:32:16 PM		27-9-2021 02:32:16 PM			Audit Trail
CL/2021/09/V1/000228	Claim	Damage	NOr Fadhilah aruon	Credit Account	ZND163070475120	No	Packaging Problem (Sender)	Styrofoam/ Polyfoam	Rejected	102.00		13-9-2021 01:09:11 PM		27-9-2021 01:09:11 PM			Audit Trail
CL/2021/09/V1/000227	Claim	Damage	CNG MARKETING	Credit Account	ZND163068481386	No	Force Majeure	Parcel	Rejected	845.00		13-9-2021 08:54:18 AM		27-9-2021 08:54:18 AM			Audit Trail
CL/2021/09/V1/000226	Claim	Lost	Jenee Ong	Credit Account	ZND163068393665	No	Hub/Depo/ Station Handling Issue	Parcel	Completed	0.00	104.99	12-9-2021 01:48:57 PM		26-9-2021 01:48:57 PM	6-10-2021 11:05:24 AM	6-10-2021 11:05:46 AM	Audit Trail
CL/2021/09/V1/000225	Claim	Damage FreshBox	Chew lean chee	Cash	ZND162707559912				Rejected	0.00		12-9-2021 11:20:12 AM		26-9-2021 11:20:12 AM			Audit Trail
CL/2021/09/V1/000224	Claim	Damage FreshBox	SHAREENLY	Credit Account	ZND163068647614	No	LineHaul Connectivity Issue	Styrofoam/ Polyfoam	Completed	149.80	149.80	11-9-2021 10:01:47 PM		25-9-2021 10:01:47 PM	5-11-2021 10:28:31 AM	5-11-2021 10:31:39 AM	Audit Trail
CL/2021/09/V1/000223	Claim	Damage	SIN WANG AUTO TRADING	Credit Account	ZND163070037229	No	Hub/Depo/ Station Handling Issue	Parcel	Rejected	600.00		11-9-2021 03:57:03 PM		25-9-2021 03:57:03 PM			Audit Trail
CL/2021/09/V1/000222	Claim	Lost	CLICKGAMING DISTRIBUTION GROUP SDN BHD	Credit Account	ZND163016544842	No	LineHaul Connectivity Issue	Parcel	Completed	399.00	200.00	11-9-2021 01:15:32 PM		25-9-2021 01:15:32 PM	6-10-2021 11:05:52 AM	6-10-2021 11:06:11 AM	Audit Trail

CL/2021/09/V1/000221	Claim	Damage	Lee Mun Onn	Cash	ZND163067992463	No	Force Majeure	Parcel	Rejected	80.00		11-9-2021 10:06:25 AM		25-9-2021 10:06:25 AM			Audit Trail
CL/2021/09/V1/000220	Claim	Damage	MINOTTI FURNITURES	Credit Account	ZND163065628241	No	Hub/Depo/ Station Handling Issue	Parcel	Completed	200.00	100.00	10-9-2021 10:03:59 PM		24-9-2021 10:03:59 PM	5-11-2021 05:52:25 AM	5-11-2021 05:56:52 PM	Audit Trail
CL/2021/09/V1/000219	Claim	Damage	See Wah	Cash	ZND163069527090	No	Hub/Depo/ Station Handling Issue	Styrofoam/ Polyfoam	Completed	233.60	199.60	10-9-2021 06:14:59 PM		24-9-2021 06:14:59 PM	11-10-2021 06:01:08 AM	11-10-2021 06:02:14 PM	Audit Trail
CL/2021/09/V1/000218	Claim	Damage FreshBox	MASTER HUA JAZZ	Cash	ZND162707713604				Rejected	186.00		10-9-2021 05:40:53 PM		24-9-2021 05:40:53 PM			Audit Trail
CL/2021/09/V1/000217	Claim	Lost	GUB FURNITURE SDN BHD	Credit Account	ZND162882711815				Info Incomplete	200.00		10-9-2021 05:10:49 PM	15-9-2021 10:50:14 AM	24-9-2021 05:10:49 PM			Audit Trail
CL/2021/09/V1/000216	Claim	Damage	AUGUSTINE SAIDI BIN RADIN	Credit Account	ZND162879833971	Yes	LineHaul Handling Issue	Parcel	Completed	1999.00	200.00	10-9-2021 03:56:21 PM		24-9-2021 03:56:21 PM	6-10-2021 11:06:19 AM	6-10-2021 11:06:40 AM	Audit Trail
CL/2021/09/V1/000215	Claim	Lost	azman b sageh	Cash	ZND162705864148				Info Incomplete	410.00		10-9-2021 02:41:10 PM	16-9-2021 03:12:39 PM	24-9-2021 02:41:10 PM			Audit Trail
CL/2021/09/V1/000214	Claim	Lost	AZMAN BIN SAGEH	Cash	ZND162709243536				Info Incomplete	170.00		10-9-2021 02:37:51 PM	16-9-2021 03:00:30 PM	24-9-2021 02:37:51 PM			Audit Trail
CL/2021/09/V1/000213	Claim	Lost	Widad Abdullah	Credit Account	ZND163016583100				Rejected	55.00		10-9-2021 12:54:35 PM		24-9-2021 12:54:35 PM			Audit Trail
CL/2021/09/V1/000212	Claim	Damage	Mr Hu	Credit Account	ZND123				Info Incomplete	100.00		10-9-2021 11:29:18 AM	13-9-2021 08:29:34 AM	24-9-2021 11:29:18 AM			Audit Trail
CL/2021/09/V1/000211	Claim	Damage	Tan Seong Wah	Credit Account	ZND163016853937	No	Packaging Problem (Sender)	Parcel	Info Incomplete	410.00		10-9-2021 11:26:39 AM	20-9-2021 09:29:37 AM	24-9-2021 11:26:39 AM			Audit Trail
CL/2021/09/V1/000210	Claim	Lost	Cindy NG	Credit Account	ZND162884612653	No	Hub/Depo/ Station Handling Issue	Parcel	Completed	118.00	118.00	10-9-2021 11:07:34 AM		24-9-2021 11:07:34 AM	29-10-2021 05:17:12 AM	29-10-2021 05:38:20 PM	Audit Trail
CL/2021/09/V1/000209	Claim	Damage	FIONA CHIA	Credit Account	ZND162881640581	No	Force Majeure	Parcel	Rejected	408.00		9-9-2021 07:24:37 PM		23-9-2021 07:24:37 PM			Audit Trail
CL/2021/09/V1/000208	Claim	Damage	EUNICE	Credit Account	CND163017675439001	No	Hub/Depo/ Station Handling Issue	Parcel	Rejected	90.00		9-9-2021 05:06:55 PM		23-9-2021 05:06:55 PM			Audit Trail
CL/2021/09/V1/000207	Claim	Damage	Acer Sales & Services Sdn Bhd	Credit Account	SMSO21038524-0000				Rejected	1472.00		9-9-2021 03:21:26 PM		23-9-2021 03:21:26 PM			Audit Trail

CL/2021/09/V1/000206	Claim	Damage	WAWA SALUTE	Credit Account	ZND162879162002				Info Incomplete	100.90		9-9-2021 03:18:05 PM	11-9-2021 05:03:12 PM	23-9-2021 03:18:05 PM			Audit Trail
CL/2021/09/V1/000205	Claim	Damage FreshBox	Nicole Teh	Cash	ZND163068712206	No	Hub/Depo/ Station Handling Issue	Styrofoam/ Polyfoam	Completed	92.40	92.40	9-9-2021 03:14:44 PM		23-9-2021 03:14:44 PM	11-10-2021 05:51:54 AM	11-10-2021 05:52:21 PM	Audit Trail
CL/2021/09/V1/000204	Claim	Damage FreshBox	Ng Sia Lan	Credit Account	ZND163017830845	No	Hub/Depo/ Station Handling Issue	Styrofoam/ Polyfoam	Completed	80.00	80.00	9-9-2021 03:02:31 PM		23-9-2021 03:02:31 PM	2-10-2021 11:45:21 AM	2-10-2021 11:48:56 AM	Audit Trail
CL/2021/09/V1/000203	Claim	Damage	Tan Seong Wah	Credit Account	ZND162810924713				Rejected	260.00		9-9-2021 02:05:30 PM		23-9-2021 02:05:30 PM			Audit Trail
CL/2021/09/V1/000202	Claim	Damage	Tan Seong Wah	Credit Account	ZND162327610819				Rejected	440.00		9-9-2021 01:59:18 PM		23-9-2021 01:59:18 PM			Audit Trail
CL/2021/09/V1/000201	Claim	Damage	Tan Seong Wah	Credit Account	ZND162396187298				Rejected	212.50		9-9-2021 12:43:50 PM		23-9-2021 12:43:50 PM			Audit Trail
CL/2021/09/V1/000200	Claim	Lost	GUB FURNITURE SDN BHD	Credit Account	ZND162882711815				Rejected	200.00		9-9-2021 12:28:32 PM		23-9-2021 12:28:32 PM			Audit Trail
CL/2021/09/V1/000199	Claim	Lost	SHAHARUL ILHAM BIN RODHI	Cash	ZND162882412859	No	Force Majeure	Parcel	Rejected	460.00		9-9-2021 11:47:21 AM		23-9-2021 11:47:21 AM			Audit Trail
CL/2021/09/V1/000198	Claim	Damage	NEST DESIGN AND TECHNOLOGY SDN BHD	Credit Account	ZND163065495638	No	Force Majeure	Bulky	Rejected	200.00		9-9-2021 11:07:43 AM		23-9-2021 11:07:43 AM			Audit Trail
CL/2021/09/V1/000196	Claim	Lost	KHOO LIAN FOO	Credit Account	ZND163016526619				Rejected	40.00		8-9-2021 06:44:48 PM		22-9-2021 06:44:48 PM			Audit Trail
CL/2021/09/V1/000195	Claim	Damage	MISTERWOODFIRED BBQ EMPIRE	Credit Account	ZND162881583833	No	LineHaul Handling Issue	Styrofoam/ Polyfoam	Completed	165.90	149.00	8-9-2021 04:19:18 PM		22-9-2021 04:19:18 PM	6-10-2021 11:06:47 AM	6-10-2021 11:07:37 AM	Audit Trail
CL/2021/09/V1/000194	Claim	Short Piece	FURNIWORD ENTERPRISE	Credit Account	ZND162882579675	No	Hub/Depo/ Station Handling Issue	Parcel	Completed	250.00	200.00	8-9-2021 04:06:46 PM		22-9-2021 04:06:46 PM	2-10-2021 11:50:03 AM	2-10-2021 11:53:51 AM	Audit Trail
CL/2021/09/V1/000193	Claim	Damage	Garage X Legacy	Cash	ZND163068100409	Yes	Force Majeure	Parcel	Pending Responsible Staff Details	300.00	300.00	8-9-2021 03:29:26 PM	28-11-2021 10:28:38 AM	22-9-2021 03:29:26 PM	26-11-2021 10:23:49 AM		Audit Trail

CL/2021/09/V1/000192	Claim	Damage FreshBox	JEANNIE TANG	Credit Account	ZND163017192332RESUBMIT	No	Hub/Depo/ Station Handling Issue	Parcel	Completed	60.00	60.00	8-9-2021 03:06:41 PM		22-9-2021 03:06:41 PM	2-10-2021 11:54:44 AM	2-10-2021 11:58:46 AM	Audit Trail
CL/2021/09/V1/000191	Claim	Damage FreshBox	JEANNIE TANG	Credit Account	ZND163017192332				Rejected	60.00		8-9-2021 01:25:31 PM		22-9-2021 01:25:31 PM			Audit Trail
CL/2021/09/V1/000190	Claim	Damage	KETO	Credit Account	W1000047833929	No	Hub/Depo/ Station Handling Issue	Parcel	Rejected	543.27		8-9-2021 12:24:22 PM		22-9-2021 12:24:22 PM			Audit Trail
CL/2021/09/V1/000189	Claim	Damage	NORIZA MOHD SUBRI	Credit Account	ZND163065526967	No		Parcel	Rejected	0.00		8-9-2021 09:43:20 AM		22-9-2021 09:43:20 AM			Audit Trail
CL/2021/09/V1/000188	Claim	Lost	Chong Kai Qing	Cash	ZND163016689512				Info Incomplete	83.00		7-9-2021 06:37:58 PM	10-9-2021 01:35:00 PM	21-9-2021 06:37:58 PM			Audit Trail
CL/2021/09/V1/000187	Claim	Damage FreshBox	WONG JUE MIN	Credit Account	ZND163068226239	No	LineHaul Connectivity Issue	Styrofoam/ Polyfoam	Completed	143.90	143.90	7-9-2021 05:48:55 PM		21-9-2021 05:48:55 PM	5-11-2021 10:31:55 AM	5-11-2021 10:34:39 AM	Audit Trail
CL/2021/09/V1/000186	Claim	Damage	MUHAMAD ASHRAF BIN RAMLAN	Cash	ZND163068022671				Rejected	500.00		7-9-2021 05:34:50 PM		21-9-2021 05:34:50 PM			Audit Trail
CL/2021/09/V1/000185	Claim	Damage	NORLIZA BINTI MD YUSOF	Credit Account	ZND162706419811				Rejected	2219.00		7-9-2021 04:39:46 PM		21-9-2021 04:39:46 PM			Audit Trail
CL/2021/09/V1/000184	Claim	Lost	PKT E-COMMERCE SDN BHD	Credit Account	ZND162881930071	No	Force Majeure	Parcel	Completed	199.84	200.00	7-9-2021 11:42:50 AM		21-9-2021 11:42:50 AM	10-12-2021 02:23:07 AM	14-12-2021 10:47:47 AM	Audit Trail
CL/2021/09/V1/000183	Claim	Lost	Mr Ng	Credit Account	ZND163015983529				Info Incomplete	720.00		7-9-2021 11:15:52 AM	10-9-2021 09:24:51 AM	21-9-2021 11:15:52 AM			Audit Trail
CL/2021/09/V1/000182	Claim	Damage	LIM WEI ZHANG	Credit Account	ZND162884282153	No	Packaging Problem (Sender)	Parcel	Completed	399.00	50.00	7-9-2021 01:08:23 AM		21-9-2021 01:08:23 AM		13-10-2021 10:36:20 AM	Audit Trail
CL/2021/09/V1/000181	Claim	Damage	EMILY SOO	Cash	ZND162879122990RESUBMIT				Info Incomplete	179.90		6-9-2021 06:54:52 PM	9-9-2021 12:46:20 PM	20-9-2021 06:54:52 PM			Audit Trail
CL/2021/09/V1/000180	Claim	Damage FreshBox	Bear Lee	Credit Account	ZND162882889910				Rejected	195.90		6-9-2021 06:35:29 PM		20-9-2021 06:35:29 PM			Audit Trail
CL/2021/09/V1/000179	Claim	Damage	SPECTRUM VIEW SDN BHD	Credit Account	ZND163017337184	No	Hub/Depo/ Station Handling Issue	Parcel	Rejected	71.30		6-9-2021 05:22:51 PM		20-9-2021 05:22:51 PM			Audit Trail

CL/2021/09/V1/000178	Claim	Damage FreshBox	NUR SHAHIDA BINTI ABDUL RAHMAN	Credit Account	ZND163017699961	No	LineHaul Connectivity Issue	Styrofoam/ Polyfoam	Completed	195.00	195.00	6-9-2021 02:23:16 PM		20-9-2021 02:23:16 PM	6-10-2021 11:07:43 AM	6-10-2021 11:08:02 AM	Audit Trail
CL/2021/09/V1/000177	Claim	Damage	NABILA PAKHRI	Cash	ZND163017696601				Info Incomplete	0.00		6-9-2021 02:20:42 PM	8-9-2021 03:41:54 PM	20-9-2021 02:20:42 PM			Audit Trail
CL/2021/09/V1/000176	Claim	Lost	DND Wholesale Enterprise	Credit Account	ZND162881073549				Info Incomplete	258.20		6-9-2021 02:14:01 PM	9-9-2021 09:20:55 AM	20-9-2021 02:14:01 PM			Audit Trail
CL/2021/09/V1/000175	Claim	Damage FreshBox	NUR SHAHIDA BINTI ABDUL RAHMAN	Credit Account	ZND163015988364	No	Misrouted Issue	Styrofoam/ Polyfoam	Completed	39.00	39.00	6-9-2021 01:11:56 PM		20-9-2021 01:11:56 PM	6-10-2021 11:08:08 AM	6-10-2021 11:08:47 AM	Audit Trail
CL/2021/09/V1/000174	Claim	Damage FreshBox	SCALE STORY ENTERPRISE	Credit Account	ZND163017015815	No	LineHaul Connectivity Issue	Styrofoam/ Polyfoam	Completed	350.00	200.00	6-9-2021 12:34:47 PM		20-9-2021 12:34:47 PM	7-4-2022 09:53:10 AM	14-4-2022 04:10:46 PM	Audit Trail
CL/2021/09/V1/000173	Claim	Damage FreshBox	CHAN POH MEI	Cash	ZND163016440465	No	Hub/Depo/ Station Handling Issue	Styrofoam/ Polyfoam	Completed	280.00	200.00	6-9-2021 11:25:20 AM		20-9-2021 11:25:20 AM	11-10-2021 05:49:42 AM	11-10-2021 05:50:15 PM	Audit Trail
CL/2021/09/V1/000172	Claim	Damage	SALMIAH OTHMAN	Credit Account	ZND163016387043				Rejected	175.00		6-9-2021 10:17:04 AM		20-9-2021 10:17:04 AM			Audit Trail
CL/2021/09/V1/000171	Claim	Damage	HAYLA SOLUTION	Credit Account	ZND163016718441				Rejected	219.00		6-9-2021 10:00:47 AM		20-9-2021 10:00:47 AM			Audit Trail
CL/2021/09/V1/000170	Claim	Damage FreshBox	CATHERINE	Credit Account	ZND163016717291	No	LineHaul Connectivity Issue	Styrofoam/ Polyfoam	Completed	144.90	144.90	4-9-2021 06:06:05 PM		18-9-2021 06:06:05 PM	12-11-2021 02:00:14 AM	12-11-2021 02:02:47 PM	Audit Trail
CL/2021/09/V1/000169	Claim	Damage FreshBox	ONG MAY KHIM	Credit Account	ZND163016713576	No	LineHaul Connectivity Issue	Styrofoam/ Polyfoam	Completed	144.90	144.90	4-9-2021 05:59:49 PM		18-9-2021 05:59:49 PM	5-11-2021 10:56:29 AM	5-11-2021 10:58:56 AM	Audit Trail
CL/2021/09/V1/000168	Claim	Damage	AZRIL	Cash	ZND162884420128				Rejected	220.00		4-9-2021 04:08:31 PM		18-9-2021 04:08:31 PM			Audit Trail
CL/2021/09/V1/000167	Claim	Damage FreshBox	RESTORAN CHOONG KEE POKOK BESAR	Credit Account	ZND163016379291	No	Hub/Depo/ Station Handling Issue	Styrofoam/ Polyfoam	Info Incomplete	162.08		4-9-2021 02:52:32 PM	26-10-2021 08:57:10 AM	18-9-2021 02:52:32 PM			Audit Trail
CL/2021/09/V1/000166	Claim	Damage	Harvest Hill Fresh Fruits	Cash	ZND163016923821				Rejected	1159.00		4-9-2021 02:38:24 PM		18-9-2021 02:38:24 PM			Audit Trail

CL/2021/09/V1/000165	Claim	Damage	Leow kar keat	Cash	ZND163016921001	No	Hub/Depo/Station Handling Issue	Styrofoam/Polyfoam	Completed	600.00	200.00	4-9-2021 12:04:45 PM		18-9-2021 12:04:45 PM	11-10-2021 05:55:06 AM	11-10-2021 05:55:46 PM	Audit Trail
CL/2021/09/V1/000164	Claim	Lost	MATTRESS PREMIUM OUTLET	Credit Account	ZND162812169020				Rejected	799.00		4-9-2021 01:11:47 AM		18-9-2021 01:11:47 AM			Audit Trail
CL/2021/09/V1/000163	Claim	Damage	MATTRESS PREMIUM OUTLET	Credit Account	ZND162877389692				Rejected	1000.00		4-9-2021 01:02:37 AM		18-9-2021 01:02:37 AM			Audit Trail
CL/2021/09/V1/000162	Claim	Damage	Mattress premium outlet	Credit Account	ZND162706207890				Rejected	1000.00		4-9-2021 12:52:40 AM		18-9-2021 12:52:40 AM			Audit Trail
CL/2021/09/V1/000161	Claim	Damage	MATTRESS PREMIUM OUTLET	Credit Account	ZND162812175854				Rejected	1000.00		4-9-2021 12:43:51 AM		18-9-2021 12:43:51 AM			Audit Trail
CL/2021/09/V1/000160	Claim	Damage FreshBox	LIM AH LEE	Credit Account	ZND163016721281	No	Hub/Depo/Station Handling Issue	Styrofoam/Polyfoam	Completed	145.90	145.90	3-9-2021 11:36:19 PM		17-9-2021 11:36:19 PM	5-11-2021 10:52:52 AM	5-11-2021 10:56:16 AM	Audit Trail
CL/2021/09/V1/000159	Claim	Damage FreshBox	PEGGY SEOW	Credit Account	ZND163017304797	No	Hub/Depo/Station Handling Issue	Styrofoam/Polyfoam	Completed	145.90	145.90	3-9-2021 11:28:24 PM		17-9-2021 11:28:24 PM	12-10-2021 09:11:51 AM	12-10-2021 09:22:12 AM	Audit Trail
CL/2021/09/V1/000158	Claim	Damage FreshBox	MR ONG	Credit Account	ZND163017348159	No	Hub/Depo/Station Handling Issue	Styrofoam/Polyfoam	Completed	144.90	144.90	3-9-2021 11:19:25 PM		17-9-2021 11:19:25 PM	12-10-2021 09:22:23 AM	12-10-2021 09:25:17 AM	Audit Trail
CL/2021/09/V1/000157	Claim	Damage FreshBox	NOR HAFIZA	Credit Account	ZND163016633546				Info Incomplete	100.00		3-9-2021 06:16:57 PM	6-9-2021 11:08:49 AM	17-9-2021 06:16:57 PM			Audit Trail
CL/2021/09/V1/000156	Claim	Damage FreshBox	NOR HAFIZA	Credit Account	ZND163016600715				Info Incomplete	200.00		3-9-2021 06:11:21 PM	6-9-2021 11:09:10 AM	17-9-2021 06:11:21 PM			Audit Trail
CL/2021/09/V1/000155	Claim	Damage FreshBox	NOR HAFIZA	Credit Account	ZND163016641503				Info Incomplete	0.00		3-9-2021 06:02:49 PM	6-9-2021 10:54:13 AM	17-9-2021 06:02:49 PM			Audit Trail
CL/2021/09/V1/000154	Claim	Lost	chong xin tung	Credit Account	ZND162709575194				Rejected	500.00		3-9-2021 03:50:50 PM		17-9-2021 03:50:50 PM			Audit Trail
CL/2021/09/V1/000153	Claim	Damage	Mazidi Bin Katang	Cash	ZND162882022904				Rejected	319.00		3-9-2021 02:05:37 PM		17-9-2021 02:05:37 PM			Audit Trail
CL/2021/09/V1/000152	Claim	Damage FreshBox	CHAN SOOI SIN	Credit Account	ZND163016547225	No	LineHaul Connectivity Issue	Styrofoam/Polyfoam	Completed	0.00	147.00	3-9-2021 12:52:38 PM		17-9-2021 12:52:38 PM	5-11-2021 10:37:46 AM	5-11-2021 10:52:42 AM	Audit Trail

CL/2021/09/V1/000151	Claim	Damage	NUR FATIN	Credit Account	ZND163015876258				Info Incomplete	50.00		3-9-2021 12:31:25 PM	5-9-2021 02:36:41 PM	17-9-2021 12:31:25 PM			Audit Trail
CL/2021/09/V1/000150	Claim	Damage	WONG	Cash	ZND163016157158	No	Packaging Problem (Sender)	Parcel	Rejected	79.00		3-9-2021 11:48:24 AM		17-9-2021 11:48:24 AM			Audit Trail
CL/2021/09/V1/000148	Claim	Damage	MR NG	Credit Account	ZND162882124622	No		Parcel	New	130.00		3-9-2021 10:23:22 AM	21-9-2021 04:12:36 PM	17-9-2021 10:23:22 AM			Audit Trail
CL/2021/09/V1/000147	Claim	Damage	ZEN TECH INNOVATION SDN.BHD	Cash	350000447265				Rejected	200.00		2-9-2021 06:25:00 PM		16-9-2021 06:25:00 PM			Audit Trail
CL/2021/09/V1/000146	Claim	Damage	NURUL SUHADA BINTI RIDZUAN	Credit Account	ZND162878005317	No		Parcel	Rejected	1999.00		2-9-2021 01:03:39 PM		16-9-2021 01:03:39 PM			Audit Trail
CL/2021/09/V1/000145	Claim	Damage	MOHD SUKRI BIN ABDULLAH	Credit Account	ZND162879840764	No		Parcel	Rejected	1999.00		2-9-2021 12:59:43 PM		16-9-2021 12:59:43 PM			Audit Trail
CL/2021/09/V1/000144	Claim	Damage	SEEDRAL TUL BIN HAKIM	Credit Account	ZND162878009223	No	LineHaul Handling Issue	Parcel	Completed	1999.00	200.00	2-9-2021 12:54:01 PM		16-9-2021 12:54:01 PM	6-10-2021 11:09:43 AM	6-10-2021 11:10:06 AM	Audit Trail
CL/2021/09/V1/000143	Claim	Damage	MAHAMUNI A/L SANGAPILLAI	Credit Account	ZND162878005478	No		Parcel	Rejected	0.00		2-9-2021 12:14:47 PM		16-9-2021 12:14:47 PM			Audit Trail
CL/2021/09/V1/000142	Claim	Damage	MOHD ZARUL SYAHNIZAM BIN MUSA	Credit Account	ZND162711124281	No	LineHaul Connectivity Issue	Parcel	Completed	0.00	200.00	2-9-2021 12:04:27 PM		16-9-2021 12:04:27 PM	13-10-2021 10:36:33 AM	13-10-2021 10:45:09 AM	Audit Trail
CL/2021/09/V1/000141	Claim	Lost	SILVER CT SDN BHD	Credit Account	ZND162881774200	No	Force Majeure	Parcel	Completed	255.40	200.00	2-9-2021 11:18:36 AM		16-9-2021 11:18:36 AM	8-12-2021 03:56:10 AM	14-12-2021 10:47:02 AM	Audit Trail
CL/2021/09/V1/000140	Claim	Damage FreshBox	TAN SONG CHAI	Cash	ZND163015813444	No	LineHaul Connectivity Issue	Styrofoam/ Polyfoam	Completed	596.00	200.00	2-9-2021 10:28:12 AM		16-9-2021 10:28:12 AM	18-10-2021 11:42:21 AM	18-10-2021 11:44:13 AM	Audit Trail
CL/2021/09/V1/000139	Claim	Damage	Oh Siong Lai	Cash	CSH1000000393934	No		Motorbike	Rejected	1500.00		2-9-2021 09:49:53 AM		16-9-2021 09:49:53 AM			Audit Trail
CL/2021/09/V1/000138	Claim	Damage	NUR FATIN	Credit Account	ZND163015876548				Info Incomplete	30.00		2-9-2021 08:50:15 AM	4-9-2021 11:38:42 AM	16-9-2021 08:50:15 AM			Audit Trail
CL/2021/09/V1/000137	Claim	Damage	NUR FATIN	Credit Account	ZND163015876586				Info Incomplete	30.00		2-9-2021 08:44:20 AM	4-9-2021 11:39:06 AM	16-9-2021 08:44:20 AM			Audit Trail

CL/2021/09/V1/000136	Claim	Damage	roslina hassan ali	Cash	ZND163016136825				Rejected	12.00		1-9-2021 05:21:13 PM		15-9-2021 05:21:13 PM			Audit Trail
CL/2021/09/V1/000135	Claim	Lost	ICRYSTAL SDN BHD	Cash	ZND162710475452	No		Parcel	Rejected	212.00		1-9-2021 05:17:57 PM		15-9-2021 05:17:57 PM			Audit Trail
CL/2021/08/V2/000097	Appeal	Lost	CLICKGAMING DISTRIBUTION GROUP SDN BHD	Credit Account	ZND162601049847	No		Parcel	Completed	200.00	200.00	21-8-2021 01:17:49 PM		4-9-2021 01:17:49 PM	11-9-2021 12:17:16 PM	11-9-2021 12:17:52 PM	Audit Trail
CL/2021/08/V1/000134	Claim	Damage FreshBox	MUHAMMAD NIZAM MD ALI	Credit Account	ZND162880435003	No	Hub/Depo/ Station Handling Issue	Parcel	Info Incomplete	50.00		31-8-2021 12:52:44 PM	21-10-2021 10:57:49 PM	14-9-2021 12:52:44 PM			Audit Trail
CL/2021/08/V1/000133	Claim	Damage	singtex hardware	Credit Account	ZND162884122411	No		Parcel	Completed	648.60	200.00	30-8-2021 05:24:19 PM		13-9-2021 05:24:19 PM	2-10-2021 12:00:20 PM	2-10-2021 12:04:16 PM	Audit Trail
CL/2021/08/V1/000132	Claim	Damage	KENT LOI	Cash	ZND162878726069				Rejected	280.00		30-8-2021 12:31:05 PM		13-9-2021 12:31:05 PM			Audit Trail
CL/2021/08/V1/000131	Claim	Damage	CHIANG CHEE KIONG	Cash	CND162882392120002				Rejected	60.00		30-8-2021 12:20:40 AM		13-9-2021 12:20:40 AM			Audit Trail
CL/2021/08/V1/000130	Claim	Damage	CHIANG CHEE KIONG	Cash	ZND162882392120				Info Incomplete	100.00		30-8-2021 12:13:48 AM	1-9-2021 12:18:47 PM	13-9-2021 12:13:48 AM			Audit Trail
CL/2021/08/V1/000129	Claim	Damage	Mohammad Faiq Bin Norizan	Cash	ZND162880180286	No		Parcel	Rejected	480.00		29-8-2021 02:39:18 PM		12-9-2021 02:39:18 PM			Audit Trail
CL/2021/08/V1/000128	Claim	Damage	SELF CONCEPT ENTERPRISE	Credit Account	CND162884440348008				Rejected	514.80		29-8-2021 02:00:34 PM		12-9-2021 02:00:34 PM			Audit Trail
CL/2021/08/V1/000127	Claim	Missing Content	BIHA HQ ENTERPRISE	Credit Account	ZND162881414748				Info Incomplete	87.04		28-8-2021 04:51:35 PM	11-9-2021 10:25:20 AM	11-9-2021 04:51:35 PM			Audit Trail
CL/2021/08/V1/000126	Claim	Damage FreshBox	ROHAYAH ALI	Credit Account	ZND162881998187				Info Incomplete	67.08		28-8-2021 01:33:11 PM	1-9-2021 09:05:33 AM	11-9-2021 01:33:11 PM			Audit Trail
CL/2021/08/V1/000125	Claim	Lost	WAGYU SAN	Credit Account	ZND162878788302	No		Styrofoam/ Polyfoam	Info Incomplete	545.00		27-8-2021 05:50:09 PM	8-9-2021 08:55:26 AM	10-9-2021 05:50:09 PM			Audit Trail
CL/2021/08/V1/000124	Claim	Damage FreshBox	Aw Siew Ai (buyer for delivery to Aw Bak Chai)	Cash	ZND162878326641				Info Incomplete	26.00		27-8-2021 01:38:31 PM	29-8-2021 03:37:02 PM	10-9-2021 01:38:31 PM			Audit Trail

CL/2021/08/V1/000123	Claim	Lost	Suzana	Credit Account	ZND162882255265				Rejected	60.00		27-8-2021 01:15:58 PM		10-9-2021 01:15:58 PM			Audit Trail
CL/2021/08/V1/000122	Claim	Damage	HAW	Credit Account	ZND162811919770	No		Parcel	Completed	0.00	200.00	27-8-2021 01:10:49 PM		10-9-2021 01:10:49 PM	11-9-2021 12:00:02 PM	11-9-2021 12:06:43 PM	Audit Trail
CL/2021/08/V1/000121	Claim	Damage	LIM WEI ZHANG	Credit Account	ZND162878359076				Rejected	300.00		26-8-2021 11:08:57 PM		9-9-2021 11:08:57 PM			Audit Trail
CL/2021/08/V1/000120	Claim	Damage	SILVER CT SDN BHD	Cash	ZND162881506511				Info Incomplete	99.00		26-8-2021 07:41:03 PM	29-11-2021 12:04:28 PM	9-9-2021 07:41:03 PM			Audit Trail
CL/2021/08/V1/000119	Claim	Lost	Anthony Lim	Credit Account	ZND162881735133	No		Styrofoam/ Polyfoam	Completed	200.00	195.00	26-8-2021 05:56:21 PM		9-9-2021 05:56:21 PM	9-9-2021 09:44:28 AM	9-9-2021 12:48:37 PM	Audit Trail
CL/2021/08/V1/000118	Claim	Damage	LIM WEI ZHANG	Credit Account	ZND162881348906				Info Incomplete	300.00		26-8-2021 04:02:13 PM	29-8-2021 10:57:27 AM	9-9-2021 04:02:13 PM			Audit Trail
CL/2021/08/V1/000117	Claim	Damage	LIM WEI ZHANG	Credit Account	ZND162881027511				Rejected	300.00		26-8-2021 03:49:02 PM		9-9-2021 03:49:02 PM			Audit Trail
CL/2021/08/V1/000116	Claim	Damage	MUTI ANAK SHEM	Credit Account	ZND162878007137				Rejected	415.00		26-8-2021 02:15:21 PM		9-9-2021 02:15:21 PM			Audit Trail
CL/2021/08/V1/000115	Claim	Damage	singtex hardware	Credit Account	ZND162879020449	No		Parcel	Completed	205.52	169.00	25-8-2021 06:16:31 PM		8-9-2021 06:16:31 PM	7-9-2021 02:48:25 AM	9-9-2021 12:47:23 PM	Audit Trail
CL/2021/08/V1/000114	Claim	Damage FreshBox	Tay Chia Chia	Credit Account	ZND162881853417	No	Hub/Depo/ Station Handling Issue	Styrofoam/ Polyfoam	Completed	0.00	155.70	25-8-2021 04:57:57 PM		8-9-2021 04:57:57 PM	5-11-2021 10:34:52 AM	5-11-2021 10:37:34 AM	Audit Trail
CL/2021/08/V1/000113	Claim	Damage	SHARIPAH AYUNI BINTI MAMAT	Credit Account	ZND162709878462				Rejected	20.00		25-8-2021 11:56:21 AM		8-9-2021 11:56:21 AM			Audit Trail
CL/2021/08/V1/000112	Claim	Damage	singtex hardware	Credit Account	ZND162812002624	No		Parcel	Rejected	120.52		25-8-2021 10:49:28 AM		8-9-2021 10:49:28 AM			Audit Trail
CL/2021/08/V1/000111	Claim	Lost	LIM WEI ZHANG	Credit Account	ZND162550310050	No	Hub/Depo/ Station Handling Issue	Parcel	Completed	175.00	175.00	25-8-2021 10:40:55 AM		8-9-2021 10:40:55 AM	6-10-2021 11:10:11 AM	6-10-2021 11:10:50 AM	Audit Trail
CL/2021/08/V1/000110	Claim	Damage	singtex hardware	Credit Account	ZND162679567939				Rejected	619.10		25-8-2021 10:35:00 AM		8-9-2021 10:35:00 AM			Audit Trail

CL/2021/08/V1/000109	Claim	Damage	Yeo Kai Xiang , BP INTERNATIONAL SDN BHD, B3113062000	Credit Account	ZND162812310989	No		Parcel	Completed	200.00	200.00	25-8-2021 09:46:02 AM		8-9-2021 09:46:02 AM	27-8-2021 04:14:14 AM	9-9-2021 12:39:30 PM	Audit Trail
CL/2021/08/V1/000108	Claim	Damage	Muizzulahbab Bin Marsidmorsidmuiz	Credit Account	ZND162880178719	No		Parcel	Rejected	500.00		24-8-2021 05:42:41 PM		7-9-2021 05:42:41 PM			Audit Trail
CL/2021/08/V1/000107	Claim	Lost	KEE PEI YEN	Credit Account	ZND162880883491	No		Styrofoam/ Polyfoam	Completed	204.00	200.00	24-8-2021 04:37:45 PM		7-9-2021 04:37:45 PM	27-8-2021 03:45:35 AM	9-9-2021 12:34:20 PM	Audit Trail
CL/2021/08/V1/000106	Claim	Damage	AISHAKIF ENTERPRESS	Cash	ZND162881204462				Info Incomplete	5.90		24-8-2021 03:44:30 PM	26-8-2021 04:43:58 PM	7-9-2021 03:44:30 PM			Audit Trail
CL/2021/08/V1/000105	Claim	Lost	Kua Jie International Sdn Bhd	Credit Account	S1000000025200				Info Incomplete	3000.00		24-8-2021 12:49:12 PM	26-8-2021 04:40:12 PM	7-9-2021 12:49:12 PM			Audit Trail
CL/2021/08/V1/000104	Claim	Lost	MMAG DIGITAL SDN BHD	Credit Account	W1000048131659	Yes	Hub/Depo/ Station Handling Issue	Parcel	Completed	3290.00	200.00	24-8-2021 12:29:05 PM		7-9-2021 12:29:05 PM	6-10-2021 10:15:45 AM	6-10-2021 10:28:19 AM	Audit Trail
CL/2021/08/V1/000103	Claim	Damage FreshBox	Caron Lim	Credit Account	ZND162880678349	No		Styrofoam/ Polyfoam	Completed	139.60	139.60	23-8-2021 11:27:15 PM		6-9-2021 11:27:15 PM	9-9-2021 12:23:02 PM	9-9-2021 12:32:48 PM	Audit Trail
CL/2021/08/V1/000102	Claim	Damage FreshBox	MYRT BERHAD	Cash	ZND162878404479	No		Styrofoam/ Polyfoam	Completed	115.00	115.00	23-8-2021 03:03:51 PM		6-9-2021 03:03:51 PM	24-9-2021 11:04:54 AM	24-9-2021 11:06:20 AM	Audit Trail
CL/2021/08/V1/000101	Claim	Damage	Tan Sin Yee	Credit Account	ZND162880942693				Rejected	0.00		23-8-2021 10:05:46 AM		6-9-2021 10:05:46 AM			Audit Trail
CL/2021/08/V1/000100	Claim	Damage	AISHAKIF ENTERPRESS	Cash	ZND162878862958	No		parcel	Rejected	65.90		22-8-2021 02:13:14 PM		5-9-2021 02:13:14 PM			Audit Trail
CL/2021/08/V1/000099	Claim	Damage	AISHAKIF ENTERPRESS	Cash	ZND162880265105				Rejected	45.00		22-8-2021 02:05:28 PM		5-9-2021 02:05:28 PM			Audit Trail
CL/2021/08/V1/000098	Claim	Lost	CLICKGAMING DISTRIBUTION GROUP SDN BHD	Credit Account	ZND162605399887	No		Parcel	Completed	399.00	200.00	21-8-2021 01:30:23 PM		4-9-2021 01:30:23 PM	7-9-2021 02:20:42 AM	9-9-2021 12:04:36 PM	Audit Trail
CL/2021/08/V1/000097	Claim	Lost	CLICKGAMING DISTRIBUTION GROUP SDN BHD	Credit Account	ZND162601049847	No		Parcel	Completed	528.00	200.00	21-8-2021 01:17:49 PM		4-9-2021 01:17:49 PM	7-9-2021 02:25:12 AM	9-9-2021 12:01:50 PM	Audit Trail

CL/2021/08/V1/000096	Claim	Lost	CLICKGAMING DISTRIBUTION GROUP SDN BHD	Credit Account	ZND162597866206	No		Parcel	Completed	399.00	200.00	21-8-2021 01:02:49 PM		4-9-2021 01:02:49 PM	7-9-2021 02:29:51 AM	9-9-2021 11:54:18 AM	Audit Trail
CL/2021/08/V1/000095	Claim	Damage	CLICKGAMING DISTRIBUTION GROUP SDN BHD	Credit Account	ZND162811060489	No		Parcel	Rejected	599.00		21-8-2021 12:40:28 PM		4-9-2021 12:40:28 PM			Audit Trail
CL/2021/08/V1/000094	Claim	Damage	SILVER CT SDN BHD	Cash	ZND162879037690				Rejected	18.00		21-8-2021 09:57:20 AM		4-9-2021 09:57:20 AM			Audit Trail
CL/2021/08/V1/000093	Claim	Damage FreshBox	NORAINI YAAKUB	Cash	ZND162878940212	No		Parcel	Info Incomplete	200.00		20-8-2021 04:05:46 PM		3-9-2021 04:05:46 PM			Audit Trail
CL/2021/08/V1/000092	Claim	Damage	Barfkingmalaysia	Credit Account	ZND162878999500	No		Parcel	Completed	159.60	119.60	20-8-2021 03:57:42 PM		3-9-2021 03:57:42 PM	27-8-2021 04:34:24 AM	9-9-2021 11:43:11 AM	Audit Trail
CL/2021/08/V1/000091	Claim	Damage	WMD STORE	Credit Account	ZND162879730805	No		Parcel	Completed	5600.00	200.00	19-8-2021 09:12:14 PM		2-9-2021 09:12:14 PM	25-8-2021 11:53:39 AM	25-8-2021 11:53:57 AM	Audit Trail
CL/2021/08/V1/000090	Claim	Damage	EMILY SOO	Cash	ZND162879122990	No		Parcel	Rejected	179.90		19-8-2021 06:07:25 PM		2-9-2021 06:07:25 PM			Audit Trail
CL/2021/08/V1/000089	Claim	Damage FreshBox	Nor Fadhilah aruon	Credit Account	ZND162879662830				Info Incomplete	500.00		19-8-2021 05:07:59 PM	22-8-2021 11:09:07 AM	2-9-2021 05:07:59 PM			Audit Trail
CL/2021/08/V1/000088	Claim	Damage	AISHAKIF ENTERPRESE	Cash	ZND162877593815				Info Incomplete	22.90		19-8-2021 03:44:04 PM	26-8-2021 01:36:42 PM	2-9-2021 03:44:04 PM			Audit Trail
CL/2021/08/V1/000087	Claim	Damage	Vacay Haus Enterprise	Cash	ZND162810970284	No		parcel	Rejected	945.00		19-8-2021 03:06:22 PM		2-9-2021 03:06:22 PM			Audit Trail
CL/2021/08/V1/000086	Claim	Damage	Azizah	Cash	ZND162709182132	No			Rejected	84.90		19-8-2021 01:00:13 PM		2-9-2021 01:00:13 PM			Audit Trail
CL/2021/08/V1/000085	Claim	Damage	Lew Shan Shiuan	Credit Account	W1000048219623				Info Incomplete	23.00		19-8-2021 12:37:17 PM	21-8-2021 02:52:33 PM	2-9-2021 12:37:17 PM			Audit Trail
CL/2021/08/V1/000084	Claim	Damage	Azizah	Cash	ZND162708419147	No		Parcel	Rejected	50.00		19-8-2021 12:30:17 PM		2-9-2021 12:30:17 PM			Audit Trail
CL/2021/08/V1/000082	Claim	Damage FreshBox	TAN ZI EN	Cash	ZND162878175805	No		Parcel	Completed	205.00	200.00	19-8-2021 10:10:00 AM		2-9-2021 10:10:00 AM	25-8-2021 01:51:31 AM	9-9-2021 11:35:58 AM	Audit Trail

CL/2021/08/V1/000081	Claim	Damage	Eugene Choo	Credit Account	ZND16287 7634631	No		Parcel	Rejected	110.20		18-8-2021 11:20:15 PM		1-9-2021 11:20:15 PM			Audit Trail
CL/2021/08/V1/000080	Claim	Damage FreshBox	CARON LIM	Credit Account	ZND16287 8380605	No		Parcel	Completed	139.60	139.60	18-8-2021 03:16:23 PM		1-9-2021 03:16:23 PM	27-8-2021 03:50:48 AM	9-9-2021 11:35:12 AM	Audit Trail
CL/2021/08/V1/000079	Claim	Damage	Norulhuda Ab Hafidz	Credit Account	ZND16287 7494617	No	Force Majeure	Parcel	Rejected	738.00		18-8-2021 01:15:08 PM		1-9-2021 01:15:08 PM			Audit Trail
CL/2021/08/V1/000078	Claim	Damage	Annie Ng	Credit Account	ZND16281 1720871	No		Parcel	Rejected	798.80		18-8-2021 01:00:27 PM		1-9-2021 01:00:27 PM			Audit Trail
CL/2021/08/V1/000077	Claim	Damage	NUITECH ASIA SDN BHD	Cash	W1000047 438292	No		Parcel	Completed	150.00	150.00	18-8-2021 10:38:24 AM		1-9-2021 10:38:24 AM	24-9-2021 11:06:26 AM	24-9-2021 11:07:17 AM	Audit Trail
CL/2021/08/V1/000076	Claim	Damage	CLICKGAMING DISTRIBUTION GROUP SDN BHD	Credit Account	ZND16256 7704293	No			Rejected	200.00		17-8-2021 02:08:10 PM		31-8-2021 02:08:10 PM			Audit Trail
CL/2021/08/V1/000075	Claim	Damage	NORMAH BINTI LOP	Credit Account	ZND16287 7395877				Rejected	200.00		17-8-2021 01:23:35 PM		31-8-2021 01:23:35 PM			Audit Trail
CL/2021/08/V1/000073	Claim	Lost	PKT E-COMMERCE SDN BHD	Credit Account	ZND16270 9884227	No		Parcel	Completed	375.62	200.00	17-8-2021 11:06:43 AM		31-8-2021 11:06:43 AM	11-9-2021 12:18:03 PM	11-9-2021 12:25:48 PM	Audit Trail
CL/2021/08/V1/000072	Claim	Lost	M-LINK SYSTEM (M) SDN BHD	Credit Account	ZND16232 6877046	No		Parcel	Completed	3422.38	200.00	16-8-2021 07:00:53 PM		30-8-2021 07:00:53 PM	12-10-2021 11:18:41 AM	12-10-2021 11:19:19 AM	Audit Trail
CL/2021/08/V1/000071	Claim	Damage	M-LINK SYSTEM (M) SDN BHD	Credit Account	ZND16281 1949357	No		Parcel	Completed	3562.38	200.00	16-8-2021 06:49:06 PM		30-8-2021 06:49:06 PM	12-10-2021 11:19:24 AM	12-10-2021 11:27:49 AM	Audit Trail
CL/2021/08/V1/000070	Claim	Damage	ZK MOTORS	Cash	ZND16256 8158316				Rejected	69.90		16-8-2021 06:04:47 PM		30-8-2021 06:04:47 PM			Audit Trail
CL/2021/08/V1/000069	Claim	Damage	Walf Asia Sdn Bhd	Credit Account	ZND16281 0531744				Rejected	68.50		15-8-2021 06:44:16 PM		29-8-2021 06:44:16 PM			Audit Trail
CL/2021/08/V1/000068	Claim	Damage	LEA ATHIRA	Credit Account	ZND16281 1451775	No		Parcel	Completed	48.80	48.80	14-8-2021 10:59:54 AM		28-8-2021 10:59:54 AM	25-8-2021 01:54:16 AM	25-8-2021 01:56:57 PM	Audit Trail
CL/2021/08/V1/000067	Claim	Damage	BARF KING MALAYSIA	Credit Account	ZND16281 2525109	No		Styrofoam/ Polyfoam	Completed	189.40	179.40	14-8-2021 10:58:30 AM		28-8-2021 10:58:30 AM	2-9-2021 10:53:52 AM	8-9-2021 03:51:13 PM	Audit Trail

CL/2021/08/V1/000066	Claim	Damage	FAKRAH BINTI JALALUDDIN	Credit Account	ZND162810945510	No		Parcel	Completed	48.80	48.80	14-8-2021 10:53:49 AM		28-8-2021 10:53:49 AM	25-8-2021 02:00:52 AM	27-8-2021 04:17:08 PM	Audit Trail
CL/2021/08/V1/000065	Claim	Lost	Yeo Kai Xiang , BARGAIN PURCHASES, B3112697	Credit Account	ZND162707140653	No		Parcel	Completed	128.00	99.00	13-8-2021 10:02:35 PM		27-8-2021 10:02:35 PM	9-9-2021 12:20:15 PM	9-9-2021 12:22:06 PM	Audit Trail
CL/2021/08/V1/000064	Claim	Lost	Yeo Kai Xiang , BARGAIN PURCHASES, B3112697	Credit Account	ZND162585252684	No		Parcel	Rejected	458.00		13-8-2021 09:57:31 PM		27-8-2021 09:57:31 PM			Audit Trail
CL/2021/08/V1/000063	Claim	Lost	Yeo Kai Xiang , BARGAIN PURCHASES, B3112697	Credit Account	ZND162603686521	No		Parcel	Completed	530.00	200.00	13-8-2021 09:51:58 PM		27-8-2021 09:51:58 PM	27-8-2021 04:28:32 AM	27-8-2021 04:30:48 PM	Audit Trail
CL/2021/08/V1/000062	Claim	Damage	AHMAD ZAKI HAMDI BIN NOR AZLAN	Credit Account	ZND162810499907				Rejected	159.00		13-8-2021 09:42:26 PM		27-8-2021 09:42:26 PM			Audit Trail
CL/2021/08/V1/000061	Claim	Damage	SILVER CT SDN BHD	Cash	ZND162706187116				Rejected	27.00		13-8-2021 04:58:04 PM		27-8-2021 04:58:04 PM			Audit Trail
CL/2021/08/V1/000060	Claim	Damage	SENG NAN	Credit Account	ZND162809629308	No		Parcel	Rejected	200.00		13-8-2021 03:19:44 PM		27-8-2021 03:19:44 PM			Audit Trail
CL/2021/08/V1/000059	Claim	Damage	D'Greens Frozen	Credit Account	ZND162810932367	No		Parcel	Completed	100.00	200.00	13-8-2021 11:58:51 AM		27-8-2021 11:58:51 AM	27-8-2021 04:17:32 AM	27-8-2021 04:21:05 PM	Audit Trail
CL/2021/08/V1/000058	Claim	Damage	BABY GRO	Credit Account	CND162809341477001				Rejected	245.70		13-8-2021 11:11:22 AM		27-8-2021 11:11:22 AM			Audit Trail
CL/2021/08/V1/000057	Claim	Lost	Philip Ng	Credit Account	ZND162604166770				Rejected	139.18		13-8-2021 11:05:48 AM		27-8-2021 11:05:48 AM			Audit Trail
CL/2021/08/V1/000056	Claim	Damage	SILVER CT SDN BHD	Cash	ZND162605712181				Rejected	12.00		12-8-2021 07:17:41 PM		26-8-2021 07:17:41 PM			Audit Trail
CL/2021/08/V1/000055	Claim	Damage	SILVER CT SDN BHD	Cash	ZND162677067929				Rejected	19.50		12-8-2021 07:09:43 PM		26-8-2021 07:09:43 PM			Audit Trail
CL/2021/08/V1/000054	Claim	Damage	SILVER CT SDN BHD	Cash	ZND162679353709				Rejected	58.50		12-8-2021 07:02:30 PM		26-8-2021 07:02:30 PM			Audit Trail

CL/2021/08/V1/000053	Claim	Damage	SILVER CT SDN BHD	Cash	ZND162602820827				Rejected	10.00		12-8-2021 06:56:01 PM		26-8-2021 06:56:01 PM			Audit Trail
CL/2021/08/V1/000052	Claim	Damage	SILVER CT SDN BHD	Cash	ZND162597697640				Rejected	16.00		12-8-2021 06:47:35 PM		26-8-2021 06:47:35 PM			Audit Trail
CL/2021/08/V1/000051	Claim	Damage	SILVER CT SDN BHD	Cash	ZND162399192183				Rejected	10.00		12-8-2021 05:49:39 PM		26-8-2021 05:49:39 PM			Audit Trail
CL/2021/08/V1/000050	Claim	Damage	WAI SHIAU LING	Cash	ZND162809359557	No		Parcel	Completed	300.00	200.00	12-8-2021 05:49:28 PM		26-8-2021 05:49:28 PM	24-9-2021 11:07:30 AM	24-9-2021 11:07:57 AM	Audit Trail
CL/2021/08/V1/000049	Claim	Lost	MOHD ROSMI BIN MOHAMAD	Credit Account	ZND162688196489	No		Parcel	Info Incomplete	200.00		12-8-2021 05:08:58 PM	27-8-2021 10:44:25 AM	26-8-2021 05:08:58 PM			Audit Trail
CL/2021/08/V1/000048	Claim	Damage	AUTO PREMIER COATINGS SDN BHD	Cash	HSHMHSGB2021072800039	Yes		Parcel	Completed	756.00	756.00	12-8-2021 04:09:16 PM		26-8-2021 04:09:16 PM	1-12-2021 10:42:34 AM	1-12-2021 10:45:39 AM	Audit Trail
CL/2021/08/V1/000047	Claim	Damage	AZURA MOHD ALWI [JM CONCEPT FURNITURE SDN BHD] J7112188	Credit Account	ZND162549849370				Rejected	0.00		12-8-2021 12:34:47 PM		26-8-2021 12:34:47 PM			Audit Trail
CL/2021/08/V1/000046	Claim	Damage	AUN KHENG LIM SDN BHD C.O FROZEN	Credit Account	ZND162601753096	No		Parcel	Completed	573.20	200.00	12-8-2021 11:59:41 AM		26-8-2021 11:59:41 AM	9-9-2021 09:46:17 AM	9-9-2021 09:46:57 AM	Audit Trail
CL/2021/08/V1/000045	Claim	Short Piece	Janice Lim / Meina	Cash	TND2800024325				Rejected	390.21		12-8-2021 11:59:30 AM		26-8-2021 11:59:30 AM			Audit Trail
CL/2021/08/V1/000044	Claim	Damage	TING SEE LIN	Credit Account	ZND162710000203				Rejected	115.00		12-8-2021 10:09:59 AM		26-8-2021 10:09:59 AM			Audit Trail
CL/2021/08/V1/000043	Claim	Damage	MUHAMMAD SHAHIMAN BIN AZMAN	Cash	ZND162810689780				Rejected	50.00		12-8-2021 10:02:36 AM		26-8-2021 10:02:36 AM			Audit Trail
CL/2021/08/V1/000042	Claim	Lost	ANGIE NG	Credit Account	W1000048201468	No		Parcel	Completed	154.50	154.50	11-8-2021 10:59:58 PM		25-8-2021 10:59:58 PM	25-8-2021 11:51:49 AM	25-8-2021 11:53:31 AM	Audit Trail
CL/2021/08/V1/000041	Claim	Damage	WAY YEE MEI	Credit Account	ZND162708127462	No		Parcel	Completed	93.00	93.00	11-8-2021 09:46:34 PM		25-8-2021 09:46:34 PM	27-8-2021 04:25:51 AM	27-8-2021 04:27:40 PM	Audit Trail

CL/2021/08/V1/000040	Claim	Damage	betty ting	Credit Account	ZND162709831085				Rejected	209.60		11-8-2021 06:54:34 PM		25-8-2021 06:54:34 PM			Audit Trail
CL/2021/08/V1/000037	Claim	Damage	Audrey	Credit Account	ZND162810102166				Rejected	112.00		11-8-2021 02:21:43 PM		25-8-2021 02:21:43 PM			Audit Trail
CL/2021/08/V1/000036	Claim	Damage	segamatoy	Credit Account	ZND162810102005				Rejected	224.00		11-8-2021 02:12:41 PM		25-8-2021 02:12:41 PM			Audit Trail
CL/2021/08/V1/000035	Claim	Damage	ZUBAIDAH	Cash	ZND162709100174	No		Parcel	Rejected	53.00		11-8-2021 02:08:16 PM		25-8-2021 02:08:16 PM			Audit Trail
CL/2021/08/V1/000034	Claim	Damage	SELENE CHIN	Credit Account	ZND162709821307				Rejected	112.00		11-8-2021 01:49:43 PM		25-8-2021 01:49:43 PM			Audit Trail
CL/2021/08/V1/000033	Claim	Damage	ARRIF JUNID	Credit Account	ZND161677442798				Rejected	100.00		11-8-2021 01:36:14 PM		25-8-2021 01:36:14 PM			Audit Trail
CL/2021/08/V1/000032	Claim	Damage	TAJUL ASKAT	Credit Account	ZND161677433680				Rejected	80.00		11-8-2021 12:27:49 PM		25-8-2021 12:27:49 PM			Audit Trail
CL/2021/08/V1/000031	Claim	Damage	SNEAKSOLE STORE	Credit Account	ZND161219315450				Rejected	200.00		11-8-2021 12:00:44 PM		25-8-2021 12:00:44 PM			Audit Trail
CL/2021/08/V1/000030	Claim	Damage	Nevora Superstore	Credit Account	ZND162809168562				Rejected	1419.10		10-8-2021 06:20:03 PM		24-8-2021 06:20:03 PM			Audit Trail
CL/2021/08/V1/000029	Claim	Damage	Ms Pang Mei Yen	Cash	ZND162706625922				Rejected	450.00		10-8-2021 02:29:31 PM		24-8-2021 02:29:31 PM			Audit Trail
CL/2021/08/V1/000026	Claim	Missing Content	Angel Wong	Credit Account	ZND162605027117				Rejected	500.00		9-8-2021 11:02:09 PM		23-8-2021 11:02:09 PM			Audit Trail
CL/2021/08/V1/000025	Claim	Damage	DATO MOHD HANIFF	Credit Account	ZND162709794014	No		Parcel	Completed	448.00	200.00	9-8-2021 07:20:34 PM		23-8-2021 07:20:34 PM	2-10-2021 12:05:38 PM	2-10-2021 12:07:54 PM	Audit Trail
CL/2021/08/V1/000024	Claim	Lost	TND EXPRESS	Credit Account	TND2800024801				Rejected	1631.18		9-8-2021 06:01:42 PM		23-8-2021 06:01:42 PM			Audit Trail
CL/2021/08/V1/000023	Claim	Damage	Ahmad Azwaree Bin Abdullah Zawavee	Credit Account	ZND162706415363	No			Rejected	60.00		9-8-2021 05:49:16 PM		23-8-2021 05:49:16 PM			Audit Trail
CL/2021/08/V1/000022	Claim	Damage	RODRIGO LIMIN MANALANG	Cash	znd162399437796	No		Parcel	Rejected	788.00		9-8-2021 05:36:56 PM		23-8-2021 05:36:56 PM			Audit Trail

CL/2021/08/V1/000021	Claim	Damage	TINY SUCCULENT PLANTCRAFT C.O FRESHBOX	Credit Account	ZND162709414028				Rejected	0.00		9-8-2021 05:18:41 PM		23-8-2021 05:18:41 PM			Audit Trail
CL/2021/08/V1/000020	Claim	Damage	MAIZA IBRAHIM	Cash	ZND162709784220	No		Parcel	Rejected	148.00		9-8-2021 04:47:06 PM		23-8-2021 04:47:06 PM			Audit Trail
CL/2021/08/V1/000017	Claim	Damage	FOTOCHARLIE	Credit Account	ZND162708302784	Yes		Parcel	Completed	854.80	100.00	9-8-2021 11:44:35 AM		23-8-2021 11:44:35 AM	2-10-2021 12:08:18 PM	2-10-2021 12:11:47 PM	Audit Trail
CL/2021/08/V1/000016	Claim	Damage	TAN BROTHERS FROZEN TRADING	Credit Account	ZND162706176196	No		Parcel	Completed	144.00	129.00	8-8-2021 12:01:57 PM		22-8-2021 12:01:57 PM	13-8-2021 01:34:41 AM	22-8-2021 01:04:46 PM	Audit Trail
CL/2021/08/V1/000015	Claim	Damage	Angie	Credit Account	znd162694086835	No		Parcel	Rejected	215.50		7-8-2021 06:00:37 PM		21-8-2021 06:00:37 PM			Audit Trail
CL/2021/08/V1/000014	Claim	Lost	ANNES LIM	Cash	ZND162396423471	No		Parcel	Completed	814.00	200.00	6-8-2021 11:19:42 PM		20-8-2021 11:19:42 PM	24-9-2021 11:08:01 AM	24-9-2021 11:08:55 AM	Audit Trail
CL/2021/08/V1/000013	Claim	Damage	Yen Fun	Credit Account	znd162709979466	No		Parcel	Completed	230.00	200.00	6-8-2021 10:29:19 PM		20-8-2021 10:29:19 PM	27-8-2021 03:10:16 AM	27-8-2021 03:14:24 PM	Audit Trail
CL/2021/08/V1/000011	Claim	Damage	Ray Ma	Credit Account	ZND162710263530	No		Styrofoam/ Polyfoam	Rejected	127.30		6-8-2021 10:18:17 PM		20-8-2021 10:18:17 PM			Audit Trail
	Appeal	Delay Delivery Premium Parcel	FATIN	Credit Account	ZND167249073957	No	WareHouse Handling Issue	Premium		100.00		9-1-2023 03:55:09 PM		23-1-2023 03:55:09 PM			Audit Trail
	Appeal	Damage	ASJ Solutions Sdn Bhd	Credit Account	ZND164971422671	No	Force Majeure	Parcel		100.00		22-4-2022 10:01:50 AM		6-5-2022 10:01:50 AM			Audit Trail
	Appeal	Damage	Azahar Mansor	Credit Account	ZND170204530402	No	Hub/Depo/ Station Handling Issue	Express		200.00		19-12-2023 09:04:44 PM		2-1-2024 09:04:44 PM			Audit Trail
	Appeal	Damage	Azmazura Idayu binti Mohmad	Cash	ZND166265566061	No	Hub/Depo/ Station Handling Issue	Premium		71.00		13-9-2022 02:08:26 PM		27-9-2022 02:08:26 PM			Audit Trail
	Appeal	Damage FreshBox	Lew Tian Chea	Credit Account	ZND168233607288	No	Driver Issue	FreshBox		200.00		4-5-2023 08:06:12 PM		18-5-2023 08:06:12 PM			Audit Trail
	Appeal	Lost	MMATRIX Sdn Bhd	Credit Account	ZND165955356531	No	Hub/Depo/ Station Handling Issue	Parcel		200.00		19-8-2022 10:37:06 AM		2-9-2022 10:37:06 AM			Audit Trail

	Appeal	Lost	BRISK ASIA SDN BHD	Credit Account	ZND16856 3403864	No	Hub/Depo/ Station Handling Issue	Express		200.00		5-7-2023 04:25:08 PM		19-7-2023 04:25:08 PM			Audit Trail
	Appeal	Lost	FARHANA PUBLIKA BUSINESS MARKETI NG	Credit Account	ZND16758 7414702	No	Driver Issue	Express		80.00		7-3-2023 11:00:39 AM		21-3-2023 11:00:39 AM			Audit Trail